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Xcel Energy Data Request No. 1-1  
 Docket No.: EL20-035  
 Response To: South Dakota Public Utilities Commission  
 Requestor: Brittany Mehlhaff  
 Date Received: January 6, 2021

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Question:

Provide the current credit card/debit card processing fee(s) charged by Fiserv compared to the new processing fee(s) that will be charged by KUBRA.

Response:

Please see the table below for the credit card/debit card processing fees comparison.

CURRENT (Fiserv)		NEW (KUBRA)	
Personal credit or debit card fee	\$2.90 per transaction (single transaction limit of \$1,000)	Residential customer type <sup>1</sup> credit or debit card fee	\$1.50 per transaction (single transaction limit of \$1,000)
Commercial credit or debit card fee	\$29.95 per transaction (single transaction limit of \$3,000)	Non-residential customer type <sup>2</sup> credit or debit card fee	2.2% fee per transaction (single transaction limit of \$100,000)

<sup>1</sup>Residential customer types are customers that are on residential rates (most of our customers).

<sup>2</sup>Non-residential customer types are customers that are on business, commercial, industrial, state/government rates.

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