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Xcel Energy Data Request No. 1-2
Docket No.: EL20-035
Response To: South Dakota Public Utilities Commission
Requestor: Brittany Mehlhaff
Date Received: January 6, 2021

Question:

In Docket EL17-012, Xcel indicated there were substantial IT costs involved with changing vendors. Provide any costs Xcel has incurred or will incur associated with the change in vendors from Fiserv to KUBRA and provide justification.

Response:

The costs to implement this change in vendors are primarily born by the vendor, KUBRA. Pursuant to the terms of our contract with KUBRA, they are responsible for the expense of shifting the existing software system platform to their own. At this time, Xcel Energy estimates testing resources and a small amount of IT resources – between \$30k and \$50k – will be involved in implementing the change. Currently we are still in the testing and implementation phase.

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