Docket No. EL20-035 Final Tariff Sheets Standard Billing Form Back and Disconnection Notice Back Attachment A – Three Pages Total

Attachment A Final Tariff Sheets

SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2

STANDARD CUSTOMER BILL FORM BACK

Section No. 8

6th Revised Sheet No. 2.3

Canceling 5th Revised Sheet No.

IMPORTANT ADDRESSES

IMPORTANT PHONE NUMBERS			
ncies:	800.895.1999	24 hours, 7 days a week	
omer Service:*	800.895.4999	7 a.m 7 p.m., MonFri.	
		9 a.m 5 p.m., Sat.	

800.481.4700 Business Solutions Center:* 8 a.m. - 5 p.m., Mon. - Fri. TTD/TTY 800.895.4949 24 hours, 7 days a week Call Before You Dig 24 hours, 7 days a week

General Inquiries* **Payments** Xcel Energy Xcel Energy PO Box 8 PO Box 9477

Eau Claire, WI 54702-0008 Minneapolis, MN 55484-9477 xcelenergy.com Please include stub for faster processing.

*Register any inquiry or complaint at the above.

ABOUT YOUR ELECTRIC RATES

Basic Service Charge

Electric Emerger

Residential Custo

Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)

Demand Charge

Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally. applies to the highest 15 minute kW demand during the billing period.

Demand Side Management

South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of energy efficiency and load management programs.

Energy Charge

Charge per kWh of electric usage to recover the variable costs of producing energy.

Environmental Cost Recovery

South Dakota law allows Xcel Energy to recover the costs of significant environmental improvements at three of Xcel Energy's fossil fuel power plants.

Fuel Cost Charge

Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.

One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours

Infrastructure Rider
South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of eligible capital projects and property taxes not otherwise recovered in rates.

Transmission Cost Recovery

South Dakota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.

GENERAL INFORMATION

Xcel Energy attempts to read meters each month. If no reading is taken, we estimate your month's

A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.

Electronic Check Conversion

When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

Governing Regulatory Agencies

The South Dakota Public Utilities Commission regulates this utility and are available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070 - 800.332.1782 http://puc.sd.gov/

Late Payment Charge

Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment fee is 1% of the unpaid balance

Payment Responsibility

If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800.895.4999.

Further information is available to customers upon request at the *address above.

PAYMENT OPTIONS Learn more at xcelenergy.com/payment

Standard Payment Options: (No fees apply)

- My Account/eBill/Mobile App View/pay your bill, view energy usage and access account information.
- . Auto Pay Automatically pay your bill directly from your bank account. Please note the actual bank debit date may be one or more days following such date based on the bank's practice.
- . Bank View and Pay— View and pay your bills online through a third-party vendor.
- Pay By Phone Make your payment by phone from your checking or savings account by calling 800.895.4999
- Pay By Mail Return the enclosed envelope and attached bill stub with your payment. Apply proper postage

Other Payment Options (Third-Party Fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- Credit/Debit Card Payment Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 833.660.1365. A processing fee is charged for each credit/debit card payment.
- Pay Stations Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station

Learn more at xcelenergy.com> My Account

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By: Christopher B. Clark Date Filed: 12-14-20 Effective Date: 02-21-21

President, Northern States Power Company, a Minnesota corporation

EL20-035 02-09-21 Docket No. Order Date:

DISCONNECTION NOTICE BILL FORM (Continued)

Section No. 8

6

6th Revised Sheet No.

Canceling 5th Revised Sheet No.

IMPORTANT PHONE NUMBERS

Electric Emergencies: 800.895.1999 24 hours, 7 days a week Natural Gas Emergencies: 800.895.2999 24 hours, 7 days a week Residential Customer Service: 800.895.4999 7 a.m.- 7 p.m., Mon.-Fri. 9 a.m.- 5 p.m., Sat. **Business Solutions Center:*** 8 a.m.-5 p.m., Mon.-Fri. 800.481.4700 TTD/TTY 800.895,4949 24 hours, 7 days a week Call Before You Dig 811 24 hours, 7 days a week

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GOVERNING REGULATORY AGENCIES

Minnesota — The Minnesota Public Utilities Commission regulates this utility and is available for mediation. MPUC: 121 7th Place E., Suite 350, St. Paul, MN 55101-800.657.3782 http://mn.gov/puc/

North Dakota — The North Dakota Public Service Commission regulates this utility and is available for mediation. NDPSC: 600 E. Blvd, Dept. 408, Bismarck, ND 58505-877.245.6685 http://psc.nd.gov/

South Dakota — The South Dakota Public Utilities Commission regulates this utility and is available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070—800.332.1782 http:// puc.sd.gov/

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