## BEFORE THE SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE REQUEST OF SSTELECOM, INC. D/B/A ITC FOR CERTIFICATION REGARDING ITS USE OF FEDERAL UNIVERSAL SERVICE SUPPORT.	ANNUAL ETC CERTIFICATION FILING
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SSTELECOM, Inc. d/b/a ITC (the "Company"), by and through its attorney, makes this filing to seek certification from the South Dakota Public Utilities Commission (the "Commission") as is required under 47 C.F.R. § 54.313 and to comply with the provisions of ARSD §§ 20:10:32:52 and 20:10:32:54 of the Commission's rules pertaining to eligible telecommunications carriers ("ETCs").

In accordance with 47 C.F.R. § 54.313, federal universal service support provided to carriers pursuant to 47 C.F.R. §§ 54.309 and/or 54.311 (high cost model support) will be made available only if the State Commission files the requisite annual certification with the FCC and USAC. The certification required specifically for non-rural carriers and/or eligible telecommunications carriers serving lines in the service are of a non-rural carrier to receive federal universal service support for all four quarters during calendar year 2009 is currently due to be filed with the FCC and USAC on or before October 1, 2008. The certification may be presented to these entities in the form of a letter from the State Commission. The letter must identify which carriers in the State are eligible to receive federal support during the 12-month period and must certify that the carriers listed will only use the support for the provision, maintenance and upgrading of facilities and services for which the support is intended.

As part of its annual request to the Commission for certification, the Company provides the following information:

- 1. The Company is a non-rural telephone company that has previously been designated by this Commission as an ETC. The Company provides local exchange telephone services, including all of the essential services that are included in the federal definition of universal service, to approximately 750 access lines within its established non-rural service area in South Dakota.
- 2. The provisions of ARSD § 20:10:32:54 addressing the annual "Certification requirements" set forth by this Commission indicate in part that the ETC must show "how much universal service support was received." Accordingly, the Company's 2007 federal universal service receipts are reflected on Exhibit A hereto (presented as part of the Company's "Progress Report."). This same Exhibit also shows total expenditures of the Company in 2007 related to the provision, maintenance and upgrading of the facilities and services that are supported by federal universal service funding. In addition, to the extent changes have occurred, to date, with respect to the Company's planned 2008 investments noted in last year's two-year plan, the changes are referenced in that Exhibit. Estimates of the expenditures to be made by the Company for calendar year 2009, related to the provision, maintenance, and upgrading of facilities and services supported by federal universal service, are provided on Exhibit B hereto as

part of the Company's current Two-Year Plan. Consistent with federal universal service principles, the Company will use federal universal service amounts received in 2009 to offset a portion of these 2009 expenditures. This use of federal universal service support will enable the Company to: (1) maintain rates for its local exchange services that are affordable and reasonably comparable to rates being charged for the same services in urban areas; and (2) to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service. The use of federal universal service support for these purposes is clearly consistent with the federal universal service provisions.

- 3. In addition to the information included in Exhibits A and B, the following information is provided to meet the Commission's "Certification requirements" set forth in § 20:10:32:54:
- During calendar year 2007, the Company experienced the following service outages affecting at least 10 percent of its end user customers, for a period lasting longer than 30 minutes:

## Outage #1

- a. 9/20/2007 10:33am 11:38am
- b. Dial Tone Outage

Cause: Power outage that cased issues between the Calix and DMS10.

Resolution: Central Office worked with Calix and Nortel to pinpoint issue.

- c. Services Affected: Dial Tone
- d. Customers in Milbank, SD
- e. ITC Central Office worked during the maintenance windows to pinpoint issues.
- f. Number of Customers Affected: 400

## Outage #2

- a. 9/25/2007 11:21am 11:56am
- b. Dial Tone Outage

Cause: Power outage that cased issues between the Calix and DMS10.

Resolution: Replacement of Hardware.

- c. Services Affected: Dial Tone
- d. Customers in Milbank, SD
- e. Replacement of Hardware.
- f. Number of Customers Affected: 400
- The Company was able to provide service to all potential customers that requested service during 2007, and as of December 31, 2007, the Company had no unfulfilled requests for service.
- During 2007, the Company's customer service department received an estimated one complaint from consumers. None of these complaints were received by the Company more formally as written complaints or as complaints that needed to be resolved with the involvement of other Company representatives outside of the customer service department.
- Also attached as "Exhibit C" is a document containing other certifications, including those required under the provisions of ARSD §§ 20:10:32:54(6), 20:10:32:54(7), 20:10:32:54(8) and 20:10:32:54(9).

4. Based on all of the foregoing information, including the information provided on Exhibits A, B and C, the Company requests that this Commission issue an appropriate certification to the FCC and USAC indicating that SSTELECOM, Inc. d/b/a ITC is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to the Company in 2009. In order to ensure that this certification is issued to the FCC prior to October 1, 2008, the Company would further ask the Commission to expedite the process that is initiated based on this filing.

Dated this 20th day of May 2008.

Respectfully submitted,

Tødd Boyd, Attorney for the Company