

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE APPLICATION
OF WIDE VOICE, LLC FOR A
CERTIFICATE OF AUTHORITY TO
PROVIDE LOCAL EXCHANGE SERVICES
IN SOUTH DAKOTA

Docket No. TC11-088

DIRECT TESTIMONY OF

PATRICK CHICAS

ON BEHALF OF

WIDE VOICE, LLC

February 3, 2012

BACKGROUND & EXPERIENCE OF PATRICK CHICAS

Q: Please state your name and business address.

A: My name is Patrick Chicas and my business address is 410 South Rampart, Suite 390, Las Vegas, Nevada 89145.

Q: By whom are you employed, and in what capacity?

A: I am employed by Wide Voice, LLC (“Wide Voice”) as its President and Chief Executive Officer.

Q: What is the purpose of your testimony in this proceeding?

A: The purpose of my testimony is to describe the managerial, financial, and technical ability of Wide Voice to provide the telecommunications services as outlined in Wide Voice’s “Application for a Certificate of Authority” and filed with the Commission. These proposed services include both local and interexchange authority.

Q: Have you previously filed testimony or appeared as an expert witness before a regulatory or legislative body?

A: No, I have not.

Q: Please summarize your background and experience.

A: I am the founder of Wide Voice and currently serve as its President and Chief Executive Officer. In these positions, I am responsible for Wide Voice's network architecture and topology, vendor selection, POP construction, and engineering.

From January 1997 to September 1998, I was the first executive hire and Vice President of Operations at Digital Island, Inc. From March 1999 to August 2000, I served as Vice President for Data Services at Mpower Communications ("Mpower"). While at Mpower, I designed the company's VoIP network for small business services.

From August 2000 to November 2003, I served as the President, Co-Chairperson, and Director at Rubicon Media Group, an Internet publishing concern. From June 2003 to June 2008, I was the co-founder and Chief Technology Officer of CommPartners, LLC, a CLEC and VoIP provider. I also have prior telecommunications experience with PacTel Cellular (now Verizon) and GTE Mobilnet (now Verizon).

Additionally, as an early participant in Internet-related businesses, I was a co-founder of Hawaii Online's Internet Access Service. Hawaii Online was the first statewide ISP in Hawaii and was ultimately sold to GST Communications. Finally, I also co-founded LJ.net, an ISP founded to serve rural communities in the western United States.

WIDE VOICE, LLC

Q: What is Wide Voice's business name, address, and telephone number?

A: Wide Voice, LLC, 410 South Rampart, Suite 390, Las Vegas, Nevada 89145, (702) 553-3007.

Q: Where is Wide Voice incorporated?

A: Wide Voice is a Nevada corporation and was incorporated in Nevada on August 27, 2007.

Q: What is Wide Voice's Federal Tax Identification Number?

A: Wide Voice's Federal Tax Identification Number is 26-3685810.

Q: What is Wide Voice's South Dakota Sales Tax Number and South Dakota Taxpayer ID?

A: Wide Voice's South Dakota License Number is 1025-1181-ST. Wide Voice's South Dakota Taxpayer ID is 00042663.

Q: Does Wide Voice have any affiliates, subsidiaries, or parent organizations?

A: No.

Q: Has Wide Voice received a certificate of authority to transact business in South Dakota?

A: Yes, Wide Voice received its “Certificate of Authority – Limited Liability Company” from the South Dakota Secretary of State’s Office on September 6, 2011. The South Dakota Secretary of State assigned Wide Voice Organization ID #: FL005856. (Wide Voice’s “Certificate of Authority – Limited Liability Company” is included as “Attachment I” to Wide Voice’s Application for Certificate of Authority currently before the Commission).

Q: Does Wide Voice have a registered agent in South Dakota?

A: Yes, the name and address of Wide Voice’s registered agent is CT Corporation Systems, 319 S. Coteau Street, Pierre, South Dakota 57501.

WIDE VOICE'S PROPOSED SERVICES AND EXPERTISE

Q: Please describe the services Wide Voice proposes to offer in South Dakota.

A: Wide Voice proposes to offer local services and interexchange services. Wide Voice proposes to offer competitive local exchange service, including exchange access service, within the state of South Dakota using its own facilities. Wide Voice may also utilize resold services available from the underlying incumbent local exchange carrier ("ILEC") or other facilities-based carriers. Wide Voice will seek to negotiate an interconnection agreement with Qwest/CenturyLink.

Q: Has Wide Voice previously operated as a CLEC in South Dakota?

A: No.

Q: Does Wide Voice offer similar services as a CLEC in other states?

A: Yes.

Q: Please describe any other states where Wide Voice has acquired the authority to provide similar services.

A: Wide Voice has the authority to operate as a facilities-based and resale provider of competitive local exchange services and interexchange services in California, Iowa, Florida, Montana, Nevada, New York, North Dakota, Oregon, Texas, and Washington. Wide Voice has never been denied registration or certification in any state. Additionally, Wide Voice is in good standing with all states in which it currently operates.

Q: What managerial and technical ability does Wide Voice possess to offer the proposed services in South Dakota?

A: As noted earlier, Wide Voice has many years of managerial and technical experience in providing the telecommunications services proposed in its Application. Wide Voice will use the same experienced technical staff that it presently has in place. Foreseeably, with an expanded territory, it may be necessary to employ additional operational personnel, but any such personnel will be trained and supervised by Wide Voice's current management and technical staff, and have the benefit of their extensive knowledge and experience.

Q: Please describe the class of customers that Wide Voice intends to serve.

A: Wide Voice will provide its services to both residential and business customers.

Q: Please describe the extent to and time frame by which Wide Voice will provide service through the use of its own facilities, the purchase of unbundled network elements, or resale.

A: Wide Voice proposed to provide local service immediately upon the Commission's certification using its own facilities. Interexchange toll services will be provided via resale.

Q: Please describe all facilities that Wide Voice will use to furnish the proposed local exchange services, including any facilities of underlying carriers.

A: *Line Side Facilities.* Wide Voice primarily uses a fixed, wireless solution based on the WIMAX (Worldwide Interoperability for Microwave Access) technology operating in the 3.65 GHZ licensed spectrum providing service to residential, small business, hospitality and public safety. The network supports high-speed broadband services, voice service, data and Internet access, and multimedia. In select markets,

Wide Voice will also lease line side transport services from the incumbent to include, analog and digital loops and t-carrier services at the DS1 level.

Trunk and Interconnect Facilities. Wide Voice will primarily use leased transport services from the incumbent LEC, other CLEC's and CAP's. Wide Voice may also use private, point-to-point microwave radio transport in select opportunities and markets. Both transport methods will support Ethernet and t-carrier – DS1 through OC3 capacities.

Switching and Call Routing. Wide Voice operates a geographically-diverse, Class 4 and Class 5 Telephony Services Topology. The network consists of Trunking and Signalling Gateways provided by GenBand with Call Routing, Call Management, Call Feature Service and Border Control by WydeVoice. The network is "VoIP/TDM agile," accepting or providing TDM or VoIP connectivity on both the line and trunk side of the network.

Q: Please describe the geographic area Wide Voice proposes to serve.

A: Wide Voice intends to offer its services initially in the territory now served by Qwest/CenturyLink. Wide Voice will adhere to the service area maps defined by Qwest/CenturyLink.

Q: Please describe the policies, personnel, or arrangements Wide Voice has made to respond to customer complaints and inquiries and to perform facility and equipment maintenance necessary to ensure compliance with the Commission's quality-of-service requirements.

A: Wide Voice will be responsible for all customer inquiries and complaints. Wide Voice will provide the telephone number for customer inquiries and complaints on the customer's bill.

For regulatory matters, the contact person will be:

Tara Odenthal, Operations Manager
Wide Voice, LLC
410 South Rampart, Suite 390
Las Vegas, Nevada 89145
Telephone: (562) 624-5444
Facsimile: (562) 437-1422
Email: regulatory@widevoice.com

For complaints to the Commission, the contact person will be:

Tara Odenthal, Operations Manager
Wide Voice, LLC
410 South Rampart, Suite 390
Las Vegas, Nevada 89145
Telephone: (562) 624-5444
Facsimile: (562) 437-1422
Email: regulatory@widevoice.com

For customer complaints, the contact person will be:

Patrick Chicas, President
Wide Voice, LLC
410 South Rampart, Suite 390
Las Vegas, Nevada 89145

Telephone: (702) 553-3007
Facsimile: ((562) 437-1422
Email: pjc@widevoice.com

Q: Please describe how Wide Voice will provide customers with access to emergency services, such as 911 or enhanced 911, operator services, interexchange services, directory assistance, and telecommunications relay services.

A: Wide Voice will enter into interconnection agreements with Qwest/CenturyLink and other certified LECs. Under these agreements, Wide Voice's customers will be able to access emergency services such as 911 or enhanced 911. These calls will be routed through the underlying carrier to the appropriate emergency agency serving the originating location. Access to local operator services, directory assistance, and telecommunications relay services will also be made available.

Q: Please describe all LECs that Wide Voice plans to interconnect.

A: Wide Voice intends to initially execute interconnection agreements with Qwest/CenturyLink and other certified LECs as customer demand warrants.

Q: Please describe when Wide Voice intends to initiate interconnection service.

A: Wide Voice anticipates negotiating its interconnection agreements concurrent with the processing of its pending application with the Commission.

Q: Has Wide Voice successfully negotiated other interconnection agreements (“ICAs”) with other companies?

A: Yes. Wide Voice has in all cases to date, adopted other valid ICAs.

Q: Please describe how Wide Voice will indicate its prices, terms, and conditions of each contemplated local service offering.

A: Upon receiving the Commission’s approval in this case, Wide Voice will file an Access Tariff before offering any services in South Dakota.

Q: Has Wide Voice ever had a complaint filed against it with any state or federal regulatory commission regarding the unauthorized switching of a customer’s telecommunications provider, and/or the act of charging customers for services that have not been requested?

A: Wide Voice has never had a complaint filed against it for any of the above-referenced actions.

WIDE VOICE'S FINANCIAL CAPABILITIES

Q: Is Wide Voice a publicly-held entity?

A: No.

Q: What are Wide Voice's financial capabilities to provide the services proposed?

A: Wide Voice has established a business savings account and funded it with \$150,000.00. For additional financial information, see "Confidential Financial Documents" provided to the Commission by Wide Voice.

As it has throughout its current service areas, Wide Voice is committed and is prepared to allocate the necessary resources to provide high-quality telecommunications services to its South Dakota customers.

CONCLUSION

Q: Does Wide Voice have the technical, financial, and managerial qualifications to provide local and interexchange services in South Dakota?

A: Yes.

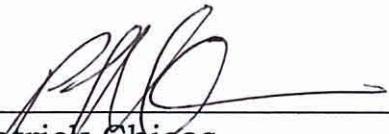
Q: Does this conclude your testimony?

A: Yes, it does.

VERIFICATION

I, *Patrick Chicas*, state that I have first-hand knowledge of the matters set forth above and hereby verify that, to the best of my knowledge and belief, the allegations and statements contained herein are true and correct.

Dated this 3rd day of February, 2012.



Patrick Chicas

STATE OF *Nevada*)

COUNTY OF *Clark*)

Subscribed and sworn to before me this 3rd day of February, 2012.



Notary Public

My Commission Expires: *12/7/14*

(SEAL)

