

1 800 Collect, Inc.  
Docket No. TC11-095  
January 12, 2012

- 1-1) Please refer to paragraph (17) of the Company's application. Please provide 1 800 Collect Inc.'s South Dakota Sales tax number once it becomes available.

Response: 1 800 Collect Inc.'s South Dakota Sales tax number is 1025-2931-ST.

- 1-2) Please describe 1 800 Collect's relationship with Faircall, Inc.

Response: Faircall Corporation, Inc. changed its name to 1 800 Collect, Inc., as reflected in Exhibit A of the application. The Articles of Incorporation also included the amended articles, reflecting the name change. The Company has also filed the name change with the FCC. Please see Exhibit A to this data response for documentation.

- 1-3) Please refer to the financial statements submitted with the Company's application.
- a) A cash flow statement was not provided. If a cash flow statement is not available, please provide a written request for a waiver of ARSD 20:10:24:02(9) pursuant to ARSD 20:10:24:02(19).

Response:

- b) The financial statements provided are for Faircall, Inc. Does 1 800 Collect, Inc. maintain financial statements on a standalone basis? If so, please provide a balance sheet, income statement, and cash flow statement for 1 800 Collect, Inc. If not, please provide a written request for a waiver of ARSD 20:10:24:02(9) pursuant to ARSD 20:10:24:02(19).

Response: Please see response to 1-2

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- 1-4) Please address the requirements set forth in ARSD 20:10:24:05, for those not already addressed in the Company's application. For your convenience, a copy of these rules are located at:

<http://legis.state.sd.us/rules/DisplayRule.aspx?Rule=20:10:24:05>

Response:

The company prohibits call blocking and will ensure their contracts with the aggregators will include this requirement in their contracted agreements. The Company will not pay any aggregators who violate the agreement.

- 1-5) Please refer to paragraph (13) of the company's application. The applicant states it "will make available to any person information concerning the Applicant's current rates, terms, and conditions for all of its telecommunications services upon request during the operator assisted call, through a toll-free telephone number, or through the Applicant's website." (emphasis added). Per ARSD 20:10:24:05 (4)(c), please confirm the rates or charges for a call, the method by which rates or charges will be collected, and the methods by which complaints concerning such rates, charges, or collection practices will be resolved, will be disclosed immediately to the consumer upon request and that the consumer need not access a toll-free telephone number or the applicant's website to obtain this information.

Response:

When the Customer initiates the call at the point of service, e.g. hotel, airport, hospital, etc., they can request, at no charge, the rates or charges for a call, the method by which rates or charges will be collected, and the methods by which complaints concerning such rates, charges, or collection practices will be resolved. This information will be disclosed immediately to the consumer upon request.

The Customer also has the option to call a toll-free access telephone number for any customer service query or they can access the company's website for rates, terms and conditions.