	481 - Carrier Annual Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Stu	udy Area Code	399006	
<015> Stu	udy Area Name	Knology of the Black Hills, LLC	
<020> Pro	rogram Year	2014	
	ontact Name: Person USAC should contact ith questions about this data	Melissa Marks	
	ontact Telephone Number: umber of the person identified in data line <030:	7066346762	
	ontact Email Address: nail of the person identified in data line <030>	melissa.marks@wideopenwest.com	
ANNUAL R	REPORTING FOR ALL CARRIERS		54.31354.422CompletionCompletionRequiredRequired
<100> Se	ervice Quality Improvement Reporting	(complete attached wo	(check box when complete)
<200> Ou <210>	utage Reporting (voice)	(complete attached wa no outages to report	orksheet) 🗸 🗸
<310>	nfulfilled Service Requests (voice) Detail on Attempts (voice) nfulfilled Service Requests (broadband) Detail on Attempts (broadband)	0 (attach descriptive da	
<410> <420> <430> Nu <440>	umber of Complaints per 1,000 customers (voice Fixed 0.0 Mobile umber of Complaints per 1,000 customers (broad Fixed		
<510> 3 <600> Fu <610> 3 <700> Co <710> Co <800> 0p <900> Tri <1000> Vo <1010> ( <1100> Te <1110> Te	Mobile ervice Quality Standards & Consumer Protection 399006sd510 unctionality in Emergency Situations 399006sd610 company Price Offerings (voice) company Price Offerings (broadband) perating Companies and Affiliates ribal Land Offerings (Y/N)? cice Services Rate Comparability errestrial Backhaul (Y/N)? erms and Condition for Lifeline Customers	Rules Compliance (check to indicate cert (attached descriptive da (check to indicate cert (attached descriptive da (complete attached wa (complete attached wa (complete attached wa (if yes, complete attached wa (check to indicate cert (attach descriptive da (if not, check to indicate cert (complete attached wa (complete attached wa (complete attached wa	v         v           ification)         v           vcument)         v           orksheet)         orksheet)           orksheet)         v           orksheet)         v

	The cap camers, Troceca to The cap Additional Bodanientation Worksheet					
	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers					
<2000>	(check to indicate certification)					
<2005>	(complete attached worksheet)					
	Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet					
<3000>	(check to indicate certification)					
<3005>	(complete attached worksheet)					

	ervice Quality Improvement Reporting Illection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 399006	
<015>	Study Area Name Knology of the I	Black Hills, LLC
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Melissa M	
<035>	Contact Telephone Number - Number of person identified in data line <030> 7066346	762
<039>	Contact Email Address - Email Address of person identified in data line <030> $_{\tt meliss}$	a.marks@wideopenwest.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no ) 🔘 💿
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	
<1112		(yes/no) U U
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your compan CETC which only receives frozen support, your progress report is only required to address voice telephony service.	
		Name of Attached Document (.pdf)
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	399006		
<015>	Study Area Name	Knology of the Black Hills, LLC		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks		
<035>	Contact Telephone Number - Number of person identified in data line <030> 7066346762			

<039> Contact Email Address - Email Address of person identified in data line <030> melissa.marks@wideopenwest.com

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		
	Reference	Outage Start	<b>Outage Start</b>	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	<b>Customers Affected</b>		Affected	<b>Description</b> (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
	-					(	<del>See attache</del>	d				·
							orksheet					<u> </u>
						***	indicet					

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

399006 <010> Study Area Code Knology of the Black Hills, LLC <015> Study Area Name 2014 <020> Program Year Melissa Marks Contact Name - Person USAC should contact regarding this data <030> <035> Contact Telephone Number - Number of person identified in data line <030> 7066346762 Contact Email Address - Email Address of person identified in data line <030> melissa.marks@wideopenwest.com <039>

1/1/2013

<701> Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

<703> <a1> <a2> <a3> <b1> <b2> <b3> <b4> <b5> <c> Residential Local Mandatory Extended Area SAC (CETC) Rate Type Service Rate State Subscriber Line Charge Service Charge State Exchange (ILEC) State Universal Service Fee Total per line Rates and Fees -- See attached worksheet ---

(710) Broadband Price Offerings Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	399006	

 <010>
 Study Area Code
 399006

 <015>
 Study Area Name
 Knology of the Black Hills, LLC

 <020>
 Program Year
 2014

 <030>
 Contact Name - Person USAC should contact regarding this data
 Melissa Marks

 <035>
 Contact Telephone Number - Number of person identified in data line <03>
 7066346762

<039> Contact Email Address - Email Address of person identified in data line <030> melissa.marks@wideopenwest.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached { <i>select</i> }
ľ	State		Residential Nate	rees	Total Nate and Fees	(NDPS)	Opidad Speed (Mibbs)	(66)	
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			Se	e attached					
-			work	sheet					
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	erating Companies lection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		399006		
<015>	Study Area Name		Knology of the Bla	ck Hills, LLC	
<020>	Program Year				
<030>	Contact Name - Person	USAC should contact regarding this data			
<035>	Contact Telephone Num	nber - Number of person identified in data lin	ne <030> 7066346762		
<039>		Email Address of person identified in data li		videopenwest.com	
<810>	Reporting Carrier	Knology of the Black Hills, LLC			
<811>	Holding Company	Wide Open West Finance, LLC			
<812>	Operating Company	Knology of the Black Hills, LLC			
<813>		<a1></a1>		<a2></a2>	<a3></a3>
		Affiliates		SAC	Doing Business As Company or Brand Designation
					· · · · · · · · · · · · · · · · · · ·
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			See a	ttached workshee	et
			See a	ttached workshee	<del>?t</del>
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· · · · · · · · · · · · · · · · · · ·			See a	ttached workshee	<del>2t</del>
· · · · · · · · · · · · · · · · · · ·			See a	ttached workshee	et
			See a	ttached workshee	et
			See a	ttached workshee	et
			See a	ttached workshee	et
			See a	ttached workshee	<del>2t</del>
			See a	ttached workshee	<del>3t</del>
			See a	ttached workshee	et
			See a	ttached workshee	<u>et</u>
			See a	ttached workshee	et
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			See a	ttached workshee	et
			See a	ttached workshee	>t
			See a	ttached workshee	>t

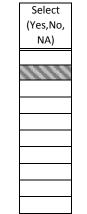
• •	oal Lands Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code	399006	
<015>	Study Area Name	Knology of the Black Hills, LLC	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks	
<035>	Contact Telephone Number - Number of person identified in data lin		
<039>	Contact Email Address - Email Address of person identified in data lin	<pre>ne &lt;030&gt; melissa.marks@wideopenwest.com</pre>	

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.



Name of Attached Document (.pdf)

• •	o Terrestrial Backhaul Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	399006
<015>	Study Area Name	Knology of the Black Hills, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Melissa Marks
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wideopenwest.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

	rms and Condition for Lifeline Customers			FCC Form 481
ifeline				OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form			July 2013
<010>	Study Area Code		399006	
<015>	Study Area Name		Knology of the Black Hills, LLC	
<020>	Program Year		2014	
<030>	Contact Name - Person USAC should contact regarding this data		Melissa Marks	
<035>	Contact Telephone Number - Number of person identified in data li	ine <030>	7066346762	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	melissa.marks@wideopenwest.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	 N	lame of attached document (.pdf)	
			Jame of attached document (.pdf)	conditions
<1210> <1220>	Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website		Jame of attached document (.pdf)	conditions
				conditions
	Link to Public Website			conditions
	Link to Public Website "Please check these boxes below to confirm that the attached PDF,			conditions
	Link to Public Website "Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income			conditions
	Link to Public Website "Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to §			conditions

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telephony service plans offered to Lifeline subscribers,

Details on the number of minutes provided as part of the plan,

<1223> Additional charges for toll calls, and rates for each such plan.

<1222>

(2000) Pr	ice Cap Carrier Additional Documentation		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carrier	'S	July 2013
<010>	Study Area Code	399006	
<015>	Study Area Name	Knology of the Black Hills, LLC	
<020>	Program Year	2014	
<030> Contact Name - Person USAC should contact regarding this data Melissa Marks			
<035>	Contact Telephone Number - Number of person identified in data line <030	<b>)&gt;</b> 7066346762	
<039>	Contact Email Address - Email Address of person identified in data line <03	<pre>0&gt; melissa.marks@wideopenwest.com</pre>	

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification {47 CFR § 54.313(b)(1)}		
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}		
	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached PDF , on line 2021,		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient		
	of CAF Phase II support shall provide the number, names, and addresses of		
	community anchor institutions to which began providing access to broadband		
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	

. ,	ate Of Return Carrier Additional Documentation lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819				
			July 2013			
- <010>	Study Area Code 399006					
<010>		f the Black Hills, LLC				
<020>	Program Year 2014	·				
<030>		issa Marks				
<035>	Contact Telephone Number - Number of person identified in data line <030>	7066346762				
<039>	Contact Email Address - Email Address of person identified in data line <030>	melissa.marks@wideopenwest.com				
CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.						
	Progress Report on 5 Year Plan					
(3010)	Milestone Certification {47 CFR $\S$ 54.313(f)(1)(i)} Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information				
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.					
(3012) (3013) (3014)		Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)			
(3015)	requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)					
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows					
	If the response is yes on line 3014, attach your company's RUS annual					
(3017) (3018)	report and all required documentation report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)			
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :					
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications					
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows					
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.					
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:					
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,					
(3023)	Underlying information subjected to a review by an independent certified public accountant					
(3024)	Underlying information subjected to an officer certification.					
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows					
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information				

Certification - Reporting Carrier Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	399006	
<015>	Study Area Name	Knology of the Black Hills, LLC	

 <020>
 Program Year
 2014

 <030>
 Contact Name - Person USAC should contact regarding this data
 Melissa Marks

 <035>
 Contact Telephone Number - Number of person identified in data line <030>
 7066346762

<039> Contact Email Address - Email Address of person identified in data line <030> melissa.marks@wideopenwest.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.		
Name of Reporting Carrier: Knology of the Black Hills, I	LLC	
Signature of Authorized Officer: CERTIFIED ONLINE		Date 10/01/2013
Printed name of Authorized Officer: Bruce Schoonover		
Title or position of Authorized Officer: Vice-President of Regu	ulatory Compliance	
Telephone number of Authorized Officer: 706-645-3966		
Study Area Code of Reporting Carrier: 399006	Filing Due Date for this form: 10/15/2013	

	lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	399006
<015>	Study Area Name	Knology of the Black Hills, LLC
<020>	Program Year	2014
<030>	Contact Name - Person U	AC should contact regarding this data Melissa Marks
<035>	Contact Telephone Numb	er - Number of person identified in data line <030> 7066346762

---- .-.

<039> Contact Email Address - Email Address of person identified in data line <030> melissa.marks@wideopenwest.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

## Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier I certify that (Name of Agent) is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. Name of Authorized Agent: Name of Reporting Carrier: Signature of Authorized Officer: Date: Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Cortification Agent / Corrier

	Certification of Ag	gent Authorized to File Annual Reports for CAF or LI	Recipients on Behalf of Reporting Carrier		
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.					
Name	e of Reporting Carrier:				
Name	e of Authorized Agent or Employee of Agent:				
Signat	Signature of Authorized Agent or Employee of Agent: Date:				
Printe	ed name of Authorized Agent or Employee of Ag	jent:			
Title c	or position of Authorized Agent or Employee of A	Agent			
Telep	hone number of Authorized Agent or Employee	of Agent:			
Study	Area Code of Reporting Carrier:	Filing Due Date for this form:			
	Persons willfully making false statements on this	is form can be punished by fine or forfeiture under the Communicatic 18 of the United States Code, 18 U.S.C. § 10	ons Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 001.		