

## EXHIBIT C

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5), the Company submits Exhibit C.

During 2017, the Company had the following Service Outages previously reported to the South Dakota Public Utilities Commission. A copy of each outage as filed is attached.

- Number of Service Outages: 0

During 2017, the Company had the following number of unfulfilled service requests including how the Company attempted to provide service to the potential customer.

- Number of Unfulfilled service requests: All requests for voice service received in 2017 that have not yet been fulfilled are due to delays in Tribal and Forest Service permitting processes. Golden West is ready and able to provide service to these locations as soon as necessary approvals are granted.

During 2017, the Company's customer service department received 0 elevated complaints from consumers that were directly related to voice service quality.