

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2018**

Company: Golden West Telecommunications Cooperative, Inc.

Address: 415 Crown Street

PO Box 411

Wall, SD 57790

Telephone number: (605) 279-2161

Company contact: Greg Oleson

Study Area Code: 391640, 391659, 391667, 391677, 391684, 391686

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- X Advertise in media of general distribution.* (See attached advertisement(s).)
- X Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1st 30 days of service.* (See attached letter.)
- X Company's Lifeline/Tribal Link Up information in directory.
- X Company's Lifeline/Tribal Link Up information available on Company website. (www.goldenwest.com.com)
- X Company's information posted on USAC website.
- X Other (describe): Recertification Outreach, Radio Ad, Bill Message
-
-

*Required

General Lifeline/Tribal Link-up Advertisements



Public Notice

As a part of its service commitment to its subscribers, Golden West provides voice grade access to the public switched network, interexchange carriers, telecommunications relay service and 911 emergency services. Golden West also provides access to operator services and directory assistance. Each local exchange access line includes a primary directory listing at no charge and a phone directory. Furthermore, customers can report service trouble to the company 24 x 7.

Golden West understands the importance of consumers having access to quality local telephone service. To help consumers obtain and keep their local service, Golden West offers reduced rates to eligible consumers under the Lifeline and Tribal Lifeline programs. Another program, Tribal Link-Up, offers a reduction in residential phone start-up fees. Qualifying individuals subscribing to residential service who are eligible for these government programs will receive discounts off basic local charges and are eligible for toll blocking at no charge. Additional information may be obtained by dialing 1155 from a Golden West phone or calling toll free and speaking to a Golden West customer service representative.

Golden West is a telecommunications carrier committed to providing high-quality basic and enhanced services at reasonable rates to all subscribers throughout its service territory.

Basic services, including expanded area local calling, are offered at the following monthly rates:

- **Single-Line Residence** **\$18.00 - \$23.48** depending on exchange
- **Single-Line Business** **\$22.10 - \$33.80** depending on exchange
- **Emergency 911 Service Fee** **\$1.00 - \$3.00** depending on exchange

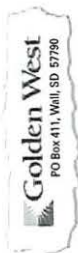
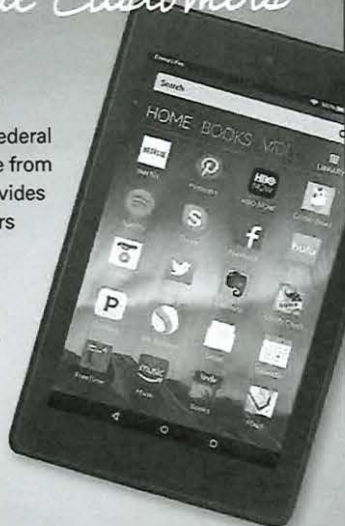
If you have questions regarding services or rates **dial 777** from any Golden West phone, call toll free **1-855-888-7777** or email us at **info@goldenwest.com**.

Run in newspapers across service area - June 2017

Low-Cost INTERNET & PHONE

for Tribal Customers

Tribal Lifeline, a Federal program available from Golden West, provides eligible subscribers with a monthly discount of up to **\$34.25 off Internet service.**



Unlimited Internet and a **FREE NEW TABLET**

For Fast & Reliable Service, Call Today: 1-855-888-7777

*Customers that apply and qualify for the tribal broadband Lifeline discount are eligible for the tablet. Internet services must be maintained for 12 months, discontinuation of services will result in the value of this offer being billed back to you. Lifeline basic monthly phone services are still available, but only one Lifeline benefit per household is permitted. You can't transfer your Lifeline discount to someone else, even if he or she is eligible. CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply. Lifeline subscribers may also block long distance calls on their phone line at no charge. Golden West is an equal opportunity provider and employer.

HORIZONS

A Golden West Customer Newsletter | July 2017

Made in America

Jerry Kroetch,
CEO of Scotchman Industries
and wife, Karen,
Vice President of Finance



What You'll Find Inside:

- Feature Story pgs 2 and 3
- Rewarding the Leaders and Innovators of Tomorrow pg 4
- Facebook Photo Contest pg 5
- Watch TV Anywhere! pg 6
- GoldenWest.com Has a New Look pg 7
- Qualify for Lifeline - Save on Internet pg 8



Golden West is a Member of the SD Telecommunications Association



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Black Hills Powwow Ad October 2017

provided in cap office, dr. offices, etc.

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Unlimited Internet and a **FREE New TABLET**

Golden West
You're In Good Company



Tribal Lifeline

If you're a resident of Tribal lands and receive assistance from one of these programs, you may qualify for Lifeline:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance (FPHA) or Section 8
- Bureau of Indian Affairs General Assistance
- Head Start (income eligible)
- Food Distribution Program on Indian Reservations (FDPIR)
- Tribally-Administered Temporary Assistance for Needy Families (TTANF)
- Veterans Pension and Survivors Benefit Programs

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$16,281 for a single person household to \$33,210 for a family of four.

**To learn more about Tribal Lifeline or to apply,
call 1-855-888-7777
or visit goldenwest.com/lifeline**

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- Bureau of Indian Affairs General Assistance
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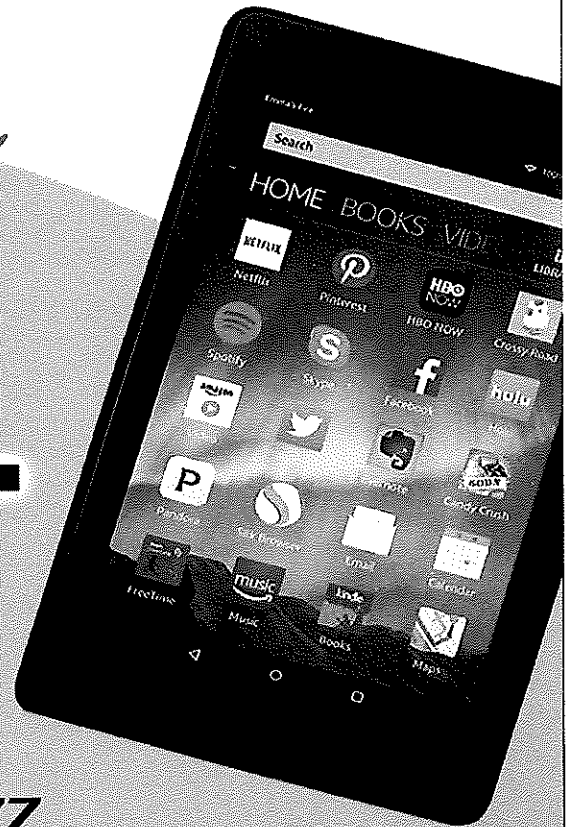
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Internet
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FREE New
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Golden West
You're In Good Company

Full Speed INTERNET Reduced PRICE

Tribal Lifeline (a federal program available from Golden West) provides up to **\$34.25** monthly off **BROADBAND INTERNET** or **PHONE SERVICE**.

If you reside on Tribal lands and participate in a qualifying program, such as a Medicaid, or meet income guidelines, you may qualify for Lifeline.

Unlimited INTERNET
and a
FREE NEW TABLET*

To learn more or apply for Tribal Lifeline, call
1-855-888-7777 or visit goldenwest.com/lifeline

* Customers that apply and qualify for the tribal broadband lifeline discount are eligible for the tablet. If you choose to receive the free tablet, Internet services must be maintained for 12 months or the value of the tablet will be billed back to you. Lifeline basic monthly phone services are still available, but only one Lifeline benefit per household is permitted. You can't transfer your Lifeline discount to someone else, even if he or she is eligible. CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply. Lifeline subscribers may also block long distance calls on their phone line at no charge.



Golden West
You're In Good Company

March 2018 - Run in newspapers in Tribal areas

March 2018 - Run in newspapers in
non-Tribal areas

Full Speed INTERNET Reduced PRICE

Lifeline (a federal program available from Golden West)
provides **\$9.25 monthly off broadband Internet
or phone Service** for qualifying customers.

*If you participate in a qualifying program, such as
Medicaid, or meet income guidelines, you may
qualify for Lifeline.*

Contact us to learn more.

1-855-888-7777

goldenwest.com/lifeline

Only one Lifeline benefit per household is permitted.
You cannot transfer your Lifeline discount to
someone else, even if he or she is eligible. CIF -
Hearing Impaired Service, Long Distance, 911
fees and other applicable charges still apply.



Golden West
You're In Good Company

October 2017 - Run in newspapers in
non-tribal areas

Lifeline

Helping You Stay Connected

Lifeline (a federal program available from Golden West) provides \$9.25 monthly off broadband Internet or phone service for qualifying customers.

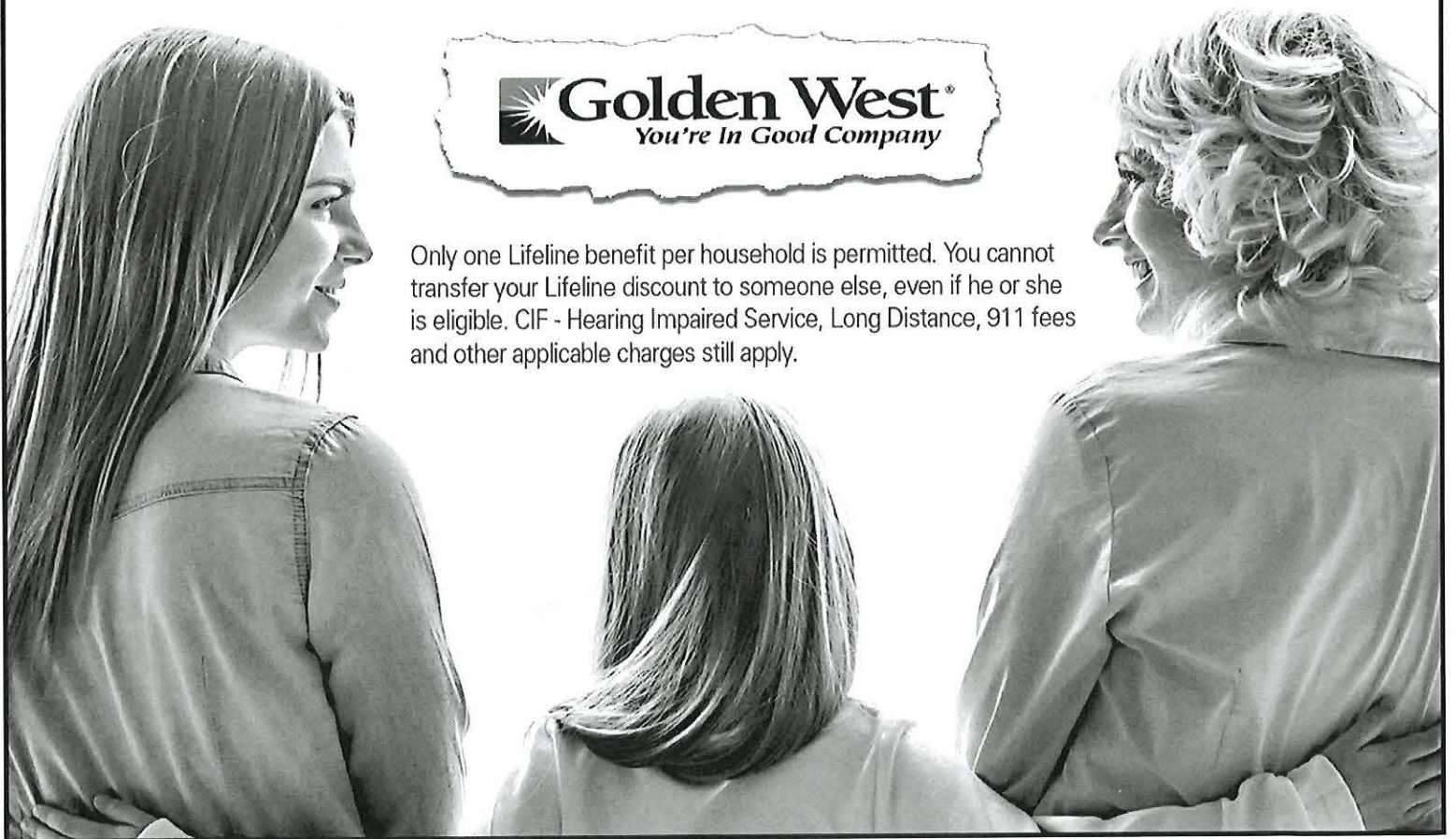
If you participate in a qualifying program, such as a Medicaid, or meet income guidelines, you may qualify for Lifeline. Contact us to learn more.

1-855-888-7777 • goldenwest.com/lifeline



Golden West
You're In Good Company

Only one Lifeline benefit per household is permitted. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply.



**Mailings and Bill Stuffers that
Informed Existing and New
Customers of the Availability
of Lifeline/Tribal Link-up**



INTERNET and PC TROUBLESHOOTING

Your One-Stop Shop for
MALWARE REMOVAL,

Whether your computer is running slow or you just need help learning how to use it, we're here. With **Anywhere Support** by Golden SHIELD you can get assistance from A+ Certified technicians. Once we've connected to your computer, you're free to go about your day.

General Services

- Virus, Adware, and Malware Removal
- PC Optimization
- Generic Services and Quick Service
- OS Repair

Configuration Services

- Advanced Router Setup
- Device Install and Software Install

Training Services

- PC Training

Get the Easy and Affordable Support You Need
Call **1-866-264-7397** or goldenwest.com/golden-shield



VIPRE ANTIVIRUS COMPLETE COMPUTER PROTECTION

You don't have to be a tech expert to use VIPRE – our easy-to-install software is ready to protect you from the start. VIPRE has the right combination of online security and antivirus protection to keep your computer – and the information it stores – safe.

- Detects viruses, spyware, rootkits, bots, Trojans, and other malware
- Finds and disables malicious hidden processes, threats, services, and files
- Provides anti-phishing and virus protection for your email accounts
- Includes a remote device scanner to auto-scan removable drives and files
- Scans large amounts of information quickly, with less impact on your computer's performance

Every Golden West Internet SmartPAK or Complete SmartPAK comes with a subscription to VIPRE, or add a VIPRE subscription for \$4.25 a month. The software can be installed on up to three computers with each subscription. Plus, if you ever need help with VIPRE, we're here to answer your questions.

Call us today at **1-855-888-7777** or visit: goldenwest.com/vipre



Included in booklet
sent to all new
customers.
LIFELINE ASSISTANCE

Access to Internet service is vital in today's world. Lifeline provides important discounts to families who qualify.

Lifeline is a federal assistance program available from Golden West. Lifeline will provide \$9.25 per month discount towards Internet or phone service for qualifying customers.

Tribal Lifeline and Link-Up will provide qualifying residents of tribal lands with up to \$34.25 per month discount towards Internet or phone service, as well as discounted connection charges.

To find out more information and see if you're eligible for Lifeline, call **1-855-888-7777** or visit goldenwest.com/lifeline.

Lifeline discounts can also be applied to a SmartPAK bundle with Internet.

BENEFITS OF HOME PHONE SERVICE

Your Golden West home phone service provides you with more than a way to make phone calls. You can feel secure knowing that you can always stay connected with family and friends. Home phones also provide the best accuracy for 911 dispatchers to find your location. Poor reception and dropped calls aren't a problem – even in the most remote areas, you can count on your home phone.

Golden West Phone Services Include:

Unlimited Local Phone: With free local calling, staying in touch is easy and affordable.

Long Distance Calling Plans: You won't have to wonder when you can call or how long you can talk. And with bundled services, you get 150 minutes of long distance included in your package.

Toll Free Calling Plans: Available for business and residential customers, toll-free plans can go hand-in-hand with long distance calling.

Calling Features to Fit Your Needs

Caller ID, Call Waiting, Call Forward, Voicemail or Anonymous Call Rejection – these are just a few of the Calling Features available.

Call **1-855-888-7777**, we'll help you find a Calling Feature that meets your needs.



November 2017 Bill
Stuffer

Lifeline Helping You Stay Connected



Lifeline (a federal program available from Golden West) provides \$9.25 monthly off broadband Internet or phone service for qualifying customers.

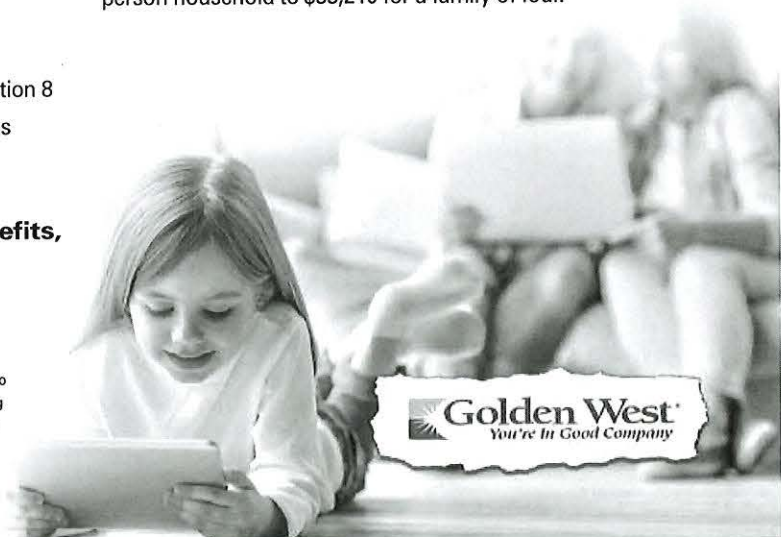
If you receive assistance from one of the these programs, you may qualify for Lifeline:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance (FPHA) or Section 8
- Veterans Pension and Survivors Benefit Programs

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$16,281 for a single person household to \$33,210 for a family of four.

**To learn more or apply for Lifeline benefits,
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or visit goldenwest.com/lifeline**

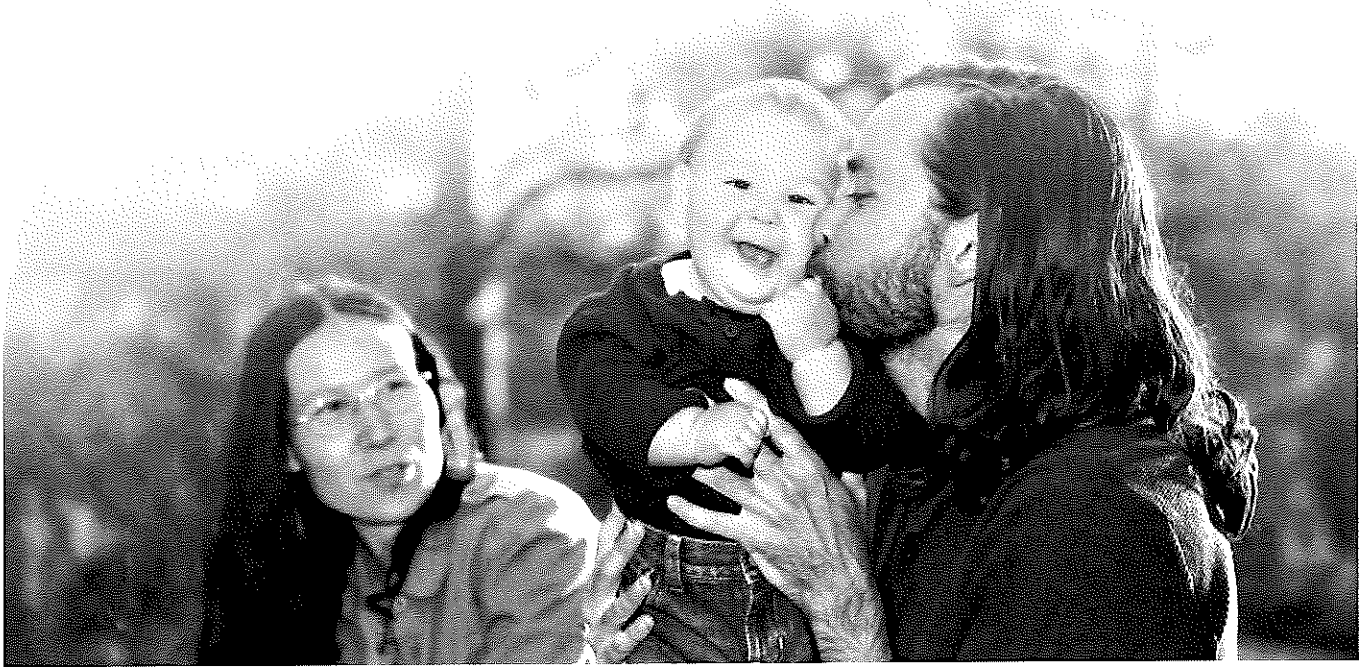
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Golden West
You're In Good Company

November 2017 Bill Stuffer

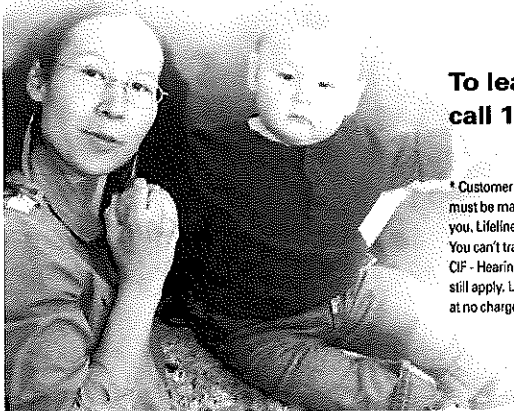
Lifeline Helping You Stay Connected



Low-Cost Internet & Phone *for Tribal Customers*

Tribal Lifeline (a federal program available from Golden West) provides up to \$34.25 monthly off broadband Internet or phone service for qualifying customers on tribal lands.

Unlimited INTERNET and a **FREE New TABLET***




To learn more or apply for Tribal Lifeline,
call 1-855-888-7777 or visit goldenwest.com/lifeline

* Customers that apply and qualify for the tribal broadband lifeline discount are eligible for the tablet. Internet services must be maintained for 12 months, discontinuation of services will result in the value of this offer being billed back to you. Lifeline basic monthly phone services are still available, but only one Lifeline benefit per household is permitted. You can't transfer your Lifeline discount to someone else, even if he or she is eligible. CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply. Lifeline subscribers may also block long distance calls on their phone line at no charge. Golden West is an equal opportunity provider and employer.



Golden West
You're In Good Company

April 2018 Bill Stuffer



Full Speed
INTERNET
Reduced PRICE

Low-Cost Internet & Phone

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If you receive assistance from one of the these programs, you may qualify for Lifeline:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance (FPHA) or Section 8
- Veterans Pension and Survivors Benefit Programs

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$16,389 for a single person household to \$33,885 for a family of four.

**To learn more or apply for Lifeline benefits, call 1-855-888-7777
or visit goldenwest.com/lifeline**

Lifeline basic monthly phone services are still available, but only one Lifeline benefit per household is permitted. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply. Lifeline subscribers may also block long distance calls on their phone line at no charge.

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April 2018 Bill Stuffer



Full Speed
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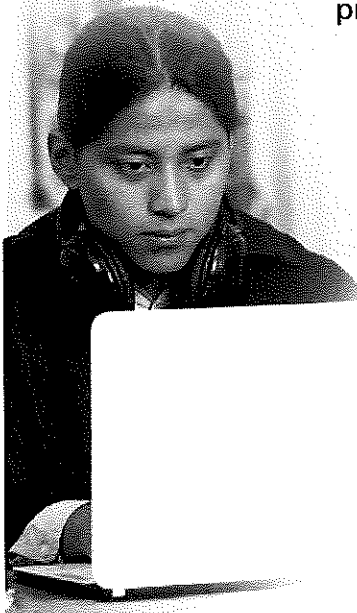
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**Outreach to Lifeline Customers
Providing Information on
Annual Lifeline Recertification
Process**

Sample of letter sent to Lifeline voice/broadband customers 2 weeks into recertification period. This is for Tribal customers



July 12, 2017

<Account>

<Address Line 1>

<Address Line 2>

<Delivery City>

Urgent Lifeline Information

The week of June 28th, you should have received your Tribal Broadband Lifeline recertification form. You must completely fill out the form and return it before **August 27, 2017** or you will lose your Lifeline discount.

If you have already returned the form, you may disregard this letter and accept our sincere thanks.

We have included an additional recertification form in case you misplaced the original. Please complete all the sections required and return it to the Lifeline Administrator. You must complete the recertification form correctly or the monthly discount will be removed from your Internet service.

AS A REMINDER

Tribal Broadband Lifeline members recertifying with Golden West will receive a FREE Kindle Fire tablet!*

To redeem this offer you must maintain Internet service for twelve months, discontinuation of service will result in value of the Kindle being billed back to you.

Please IMMEDIATELY complete and return the form to the Lifeline Administrator at the address listed below. If you need assistance, please call 1155 from a Golden West phone or call **1-855-888-7777**.

Thank you,
Golden West

Enc. Lifeline Recertification Form

**If you have not previously received a Kindle Fire tablet.
One free tablet per Lifeline customer.*

Send the Completed Form to:
Lifeline Administrator
30 Lanidex Plaza West,
PO Box 685
Parsippany, NJ 07054-0685

Sample of letter sent to Lifeline voice customers
2 weeks into recertification period.



July 12, 2017

Urgent Lifeline Information

The week of June 28th, you should have received your Lifeline recertification form. You must completely fill out the form and return it before **August 27, 2017** or you will lose your Lifeline discount.

If you have already returned the form, you may disregard this letter and accept our sincere thanks.

We have included an additional recertification form in case you misplaced the original. Please complete all the sections required and return it to the Lifeline Administrator. You must complete the recertification form correctly or the monthly discount will be removed from your Internet or phone service.

Please **IMMEDIATELY** complete and return the form to the Lifeline Administrator at the address listed below. If you need assistance, please call 1155 from a Golden West phone or call **1-855-888-7777**.

Thank you,
Golden West

Enc. Lifeline Recertification Form

Send the Completed Form to:

Lifeline Administrator
30 Lanidex Plaza West, PO Box 685
Parsippany, NJ 07054-0685

Sample of 2nd reminder letter sent to Tribal voice/broadband Lifeline customers.

August 30, 2017

IMPORTANT

Lifeline Information

As a current Tribal Broadband Lifeline customer, you receive discounted Internet service from Golden West. To continue receiving the discount, you must complete the recertification form that arrived in the mail from the Lifeline Administrator the week of July 24th.

Tribal Broadband Lifeline members recertifying with Golden West will receive a FREE Kindle Fire tablet!

To redeem this offer you must maintain Internet service for twelve months, discontinuation of service will result in value of Kindle being billed back to you.

You must fill out the form completely and return it to the Lifeline Administrator before September 24th, 2017.

Included in this mailing is a recertification form for you to use if you have misplaced the one that was sent to you. Failure to complete the application correctly, and on time, will result in the loss of your discount.

Once again, to ensure that you continue to receive your Internet service discount, you must complete and return the Lifeline recertification form as soon as you receive it.

Send the completed form to:

Lifeline Administrator
30 Lanidex Plaza West,
PO Box 685
Parsippany, NJ 07054-0685

If you need any assistance, call

1-855-888-7777.

Thank you for letting us serve your telecommunications needs.

 **Golden West**[®]
You're In Good Company

Sample of 2nd reminder letter sent to Voice Lifeline customers

September 27, 2017

IMPORTANT

Lifeline Information

As a current Lifeline customer, you receive discounted Internet or phone service from Golden West. To continue receiving the discount, you must complete the recertification form that arrived in the mail from the Lifeline Administrator the week of July 24th.

You must fill out the form completely and return it to the Lifeline Administrator before September 24th, 2017

We have included an additional recertification form in case you misplaced the original. Please complete all the sections required and return it to the Lifeline Administrator. You must complete the recertification form correctly or the monthly discount will be removed from your Internet or phone service.

Once again, to ensure that you continue to receive your local phone or Internet service discount, you must complete and return the Lifeline recertification form as soon as you receive it.

If you need any assistance, call

1-855-888-7777.

Send the completed form to:

Lifeline Administrator
30 Lanidex Plaza West,
PO Box 685
Parsippany, NJ 07054-0685

*Thank you for letting us serve
your telecommunications needs.*

 **Golden West**[®]
You're In Good Company

**Lifeline and Tribal Link-up
Advertisement in Company
Directory**



Pinnacle Phone Book -
Inside Ad

Lifeline

ASSISTANCE

Access to Internet service is vital in today's world.
Lifeline provides important discounts to families who qualify.

Lifeline is a federal program available from Golden West. Lifeline will provide \$9.25 per month towards qualifying broadband Internet or telephone service for eligible customers.

Program based eligibility: Supplemental Nutrition Assistance Program (SNAP) • Supplemental Security Income (SSI) • Medicaid • Federal Public Housing Assistance (FPHA) or Section 8 • Veterans Pension and Survivors Benefit Programs

Tribal Lifeline and Link-Up will provide qualifying residents of tribal lands with up to \$34.25 monthly discount towards qualifying broadband Internet or telephone service for eligible customers, as well as discounted connection charges.

Program based eligibility: Supplemental Nutrition Assistance Program (SNAP) • Supplemental Security Income (SSI) • Medicaid • Federal Public Housing Assistance (FPHA) or Section 8 • Bureau of Indian Affairs General Assistance • Head Start (income eligible) • Tribally-Administered Temporary Assistance for Needy Families (TTANF) • Food Distribution Program on Indian Reservations (FDPIR) • Veterans Pension and Survivors Benefit Programs

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$16,281 for a single person household to \$33,210 for a family of four.

Lifeline discounts can also be applied to a SmartPAK bundle with Internet.

Lifeline basic monthly phone services are still available, but only one Lifeline benefit per household is permitted. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply. Lifeline subscribers may also block long distance calls on their phone line at no charge. Golden West is an equal opportunity provider and employer.

To find out if you're eligible for Lifeline,
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goldenwest.com/lifeline.



Lifeline ASSISTANCE

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Lifeline provides important discounts to individuals who qualify.

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Tribal Lifeline and Link-Up will provide qualifying residents of tribal lands with up to \$34.25 monthly discount towards qualifying Internet or telephone service, as well as discounted connection charges.

Lifeline discounts can also be applied to a SmartPAK bundle with Internet.

With both Lifeline and Tribal Lifeline, you can also block long distance calls at no charge. Long distance, hearing impaired services, and other fees still apply.

 **Golden West**
You're In Good Company

To find out if you're eligible for Lifeline, call 1-855-888-7777 or learn more at goldenwest.com/lifeline.

Pinnacle Phone Book - Back Cover

**Lifeline and Tribal Link-up
Information on Company
Website**



Lifeline Assistance

Lifeline (a federal program available from Golden West), includes **broadband Internet or telephone**. Lifeline provides a monthly discount towards Internet or phone services for qualifying customers. This discount can also be applied to a SmartPAK bundles with Internet.

The Tribal Lifeline and Link-Up programs allow for discounts for qualified consumers living on Tribal lands.

What do the programs provide?

LIFELINE provides eligible subscribers with a monthly credit of \$9.25 on the basic service portion of their Internet or telephone bill. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

TRIBAL LIFELINE assistance for residents of tribal lands provides eligible subscribers with a up to \$34.25 monthly discount for Internet or telephone service. CIF (Hearing Impaired Service) and 911 fees still apply. Lifeline subscribers may also receive blocking of long distance calls on their telephone line at no charge.

TRIBAL LINK-UP provides eligible tribal land subscribers with reduced connection charges for their basic home telephone service. This discount is 100 percent of the applicable charges up to \$100.00. It does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber.

To see if you are eligible for Lifeline, please review the information on the links listed above. Call us at 1-855-888-7777 for more assistance.

Lifeline basic monthly phone services are still available, but only one Lifeline benefit per household is permitted. You cannot transfer your Lifeline discount to someone else, even if he or she is eligible. CIF - Hearing Impaired Service, Long Distance, 911 fees and other applicable charges still apply. Lifeline subscribers may also block long distance calls on their phone line.



Lifeline

A federal program available from Golden West, will include broadband. Lifeline will provide **\$9.25 per month** towards Internet or phone services for qualifying customers. This discount can also be applied to a SmartPAK bundle with Internet.

Lifeline customers must participate in one of the following Programs or meet the below Income Levels:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance (FPHA) or Section 8
- Veterans Pension and Survivors Benefit Programs

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$16,389 for a single person household to \$33,885 for a family of four.

Are there any restrictions? Lifeline can only be used for one phone line in a household. You may purchase additional services available to a non-Lifeline customer except if on LOTS program or other tribal programs. You must establish phone service prior to applying for the Lifeline discount.

What proof of eligibility do I need to provide? You will be required to provide proof of enrollment in one of the qualifying programs listed above. Proof of total household income will be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

How do I continue to receive Lifeline benefits? Eligibility will be reviewed annually. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their phone service provider.

Being a Lifeline customer does not protect you from being disconnected if you fail to pay your bill. Customers permanently disconnected must re-certify for their Lifeline benefit. Lifeline discounts cannot be applied to an outstanding balance owed to your telecommunications company.

If you're currently enrolled in any of the above programs or meet the income-based eligibility guidelines, call 1-855-888-7777 to receive a Lifeline Application Form.



Tribal Lifeline

A federal program available from Golden West, provides up to **\$34.25 monthly** towards qualifying Internet or telephone service for eligible customers. This discount can also be applied to a SmartPAK bundle with Internet.

Tribal Lifeline customers must reside on Tribal lands and participate in one of the following Programs or meet the below Income Levels:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance (FPHA) or Section 8
- Bureau of Indian Affairs General Assistance
- Head Start (income eligible)
- Tribally-Administered Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations (FDPIR)
- Veterans Pension and Survivors Benefit Programs

You may also qualify for the monthly savings if your income level falls at or below 135% of the Federal Poverty Guidelines. Qualifying income levels range from \$16,389 for a single person household to \$33,885 for a family of four.

A second Federal Program, **TRIBAL LINK-UP** provides eligible tribal land subscribers with reduced connection charges for their basic home telephone service. This discount is 100 percent of the applicable charges up to \$100.00. It does not cover the cost of wiring inside your home and is limited to one time per home address per subscriber.

Are there any restrictions? Lifeline can only be used for one phone line in a household. You may purchase additional services available to a non-Lifeline customer except if on LOTS program or other tribal programs. You must establish phone service prior to applying for the Lifeline discount.

What proof of eligibility do I need to provide? You will be required to provide proof of enrollment in one of the qualifying programs listed above. Proof of total household income will be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

How do I continue to receive Lifeline benefits? Eligibility will be reviewed annually. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their phone service provider.

Being a Lifeline customer does not protect you from being disconnected if you fail to pay your bill. Customers permanently disconnected must recertify for their Lifeline benefit. Lifeline discounts cannot be applied to an outstanding balance owed to your telecommunications company.

If you're currently enrolled in any of the qualifying programs or meet the income-based eligibility guidelines, call 1-855-888-7777 to receive a Tribal Lifeline / Link-Up Application Form.

Company Information Posted on USAC Website



Lifeline

[Become a Customer](#)

[Do I Qualify?](#)

[How to Get Lifeline](#)

[Companies Near Me](#)

[Current Customers](#)

[Lifeline Rules & Rights](#)

[Change my Company](#)

[Help](#)

Community

[Community Outreach](#)

Companies Near Me

See the [Do I Qualify?](#) page to find out if you qualify for a Lifeline Program discount.

Find a Company

Enter Your Zip Code

[Clear Results](#)

Example: 12245

Note: The search results may not show every company that is near you. A company may still offer Lifeline even if it is not on this list. Please ask the service provider if they offer Lifeline in your area.

Companies near 57790

The order of this list is random and may change next time you search. The results will still be the same.

Showing 1 of 1 companies



[Print List](#)

Download List:



Company Name	Phone	Type of Service ▲	State
Golden West Telecommunications	855-888-7777	Home Phone	SD

If you want to see more companies, see the [list of companies in SD](#).

Other Lifeline and Tribal Link-up Advertising and Outreach

IF YOU'RE A TRIBAL RESIDENT LOOKING FOR LOW-COST INTERNET AND PHONE SERVICE, GOLDEN WEST HAS YOU COVERED! WITH TRIBAL LIFELINE, A FEDERAL PROGRAM AVAILABLE FROM GOLDEN WEST, QUALIFYING TRIBAL RESIDENTS WILL RECEIVE FAST, RELIABLE INTERNET AND PHONE SERVICE AT A MONTHLY DISCOUNT OF UP TO THIRTY-FOUR DOLLARS AND TWENTY-FIVE CENTS. JUST CALL GOLDEN WEST TO SEE IF YOU QUALIFY. IF YOU'RE APPROVED FOR TRIBAL LIFELINE, WE'LL SEND YOU A FREE KINDLE FIRE! SO IF UNLIMITED INTERNET ACCESS, RELIABLE HOME PHONE SERVICE AND A FREE TABLET IS WHAT YOU WANT, CALL 1-855-888-7777 AND ASK GOLDEN WEST ABOUT TRIBAL LIFELINE! GOLDEN WEST, YOU'RE IN GOOD COMPANY.

Radio Ad - Ran on KIWI and KILI in
June and July 2017

Monthly Bill Messages

IMPORTANT INFORMATION ABOUT LIFELINE BENEFITS:

You may be eligible for discounts on your monthly service through Lifeline, a federal benefit program. Lifeline offers a discount of \$9.25 off the cost of basic phone or qualifying Internet service each month. If you receive assistance from one or more of the following programs, you may be eligible:

Supplemental Nutrition Assistance Program (SNAP)
Supplemental Security Income (SSI)
Medicaid
Federal Public Housing Assistance (FPHA) or Section 8
Veterans Pension and Survivors Benefit Programs

You may also qualify if your income falls at or below 135% of the Federal Poverty Guidelines. Please dial 1155 from your Golden West phone to learn more about eligibility and requirements, and to apply for these important benefits.

IMPORTANT INFORMATION ABOUT LIFELINE BENEFITS:

Enrolled tribal members, or those living on tribal lands, may be eligible for a discount on your monthly service through Tribal Lifeline, a federal benefit program. Tribal Lifeline will provide up to \$34.25 per month towards qualifying Internet services or the basic service charges for telephone. If you receive assistance from one or more of the following programs, you may be eligible:

Supplemental Nutrition Assistance Program (SNAP)
Supplemental Security Income (SSI)
Medicaid
Federal Public Housing Assistance (FPHA) or Section 8
Bureau of Indian Affairs General Assistance
Head Start (income eligible)
Food Distribution Program on Indian Reservations (FDPIR)
Tribally-Administered Temporary Assistance for Needy Families (TTANF)
Veterans Pension and Survivors Benefit Programs

You may also qualify if your income falls at or below 135% of the Federal Poverty Guidelines. Tribal Linkup provides financial assistance for the cost of connection charges. Please dial 1155 from your Golden West phone to learn more about eligibility and requirements, and to apply for these important benefits.