

EXHIBIT C

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

- 1) During 2017, the Company had zero Service Outages previously reported to the South Dakota Public Utilities Commission.
- 2) During 2017, the Company had zero unfulfilled service requests.
- 3) During 2017, the Company's customer service department received zero complaints from consumers.