

Docket Number: TC19-048
Subject Matter: First Data Request
Request to: Standard Tandem, LLC
Request from: South Dakota Public Utilities Commission Staff
Date of Request: December 13, 2019
Responses Due: January 2, 2019

1-1. Refer to ARSD 20:10:24:02(1) and ARSD 20:10:32:03(1): Provide the company's email address.

regulatory@standardtandem.com

1-2. Related to ARSD 20:10:32:03(2), provide an organizational chart of the company.

Please see response to 1-5.

1-3. Refer to Exhibit 1, please explain the inclusion of the company CarrierX, LLC as a manager of Standard Tandem, LLC.

Carrier X, LLC has the authority to manage the business and affairs of Standard Tandem LLC as stated in their Operating Agreement, attached in Exhibit I.

1-4. Refer to ARSD 20:10:32:03(6), in relation to Iowa, provide a description of the company's experience providing any telecommunications services, including the type of services provided, and the dates and nature of the state authorization to provide the services.

Standard Tandem is a start-up company that was recently registered in Iowa per its Commission requirements as a telecommunication service provider on August 26, 2019. The Company will be providing Local, Interexchange, and Switched Access Services, as well as Data Transmission Services. The Company has a strong background in telecommunications services as was demonstrated by the Company's biographies in Exhibit 3 of its application.

1-5. Related to ARSD 20:10:32:03(7), explain how CarrierX, LLC is not considered a parent organization.

Carrier X is the parent organization to Standard Tandem LLC.

1-6. Related to ARSD 20:10:32:03(7), explain whether or not Free Conferencing Corporation is affiliated with Standard Tandem LLC, and why.

Free Conference Corporation is one of the owners of CarrierX, LLC and Standard Tandem is fully owned by of CarrierX, LLC.

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1-7. Pursuant to ARSD 20:10:32:03(8)(b), indicate the extent to which applicant will provide service through the use of its own facilities, the purchase of unbundled network elements, or resale.

The Company will utilize facilities and services available via an interconnection agreement with CenturyLink (Qwest) in addition to use of its own switching facilities.

1-8. Pursuant to ARSD 20:10:32:03(8)(c), provide a description of all facilities that the applicant will utilize to furnish the proposed local exchange services, including any facilities of underlying carriers.

The Company will utilize facilities and services available via an interconnection agreement with CenturyLink (Qwest) in addition to use of its own switching facilities.

1-9. Related to ARSD 20:10:32:03(9), provide the name(s) of the company's desired underlying carrier(s).

CenturyLink QC (Qwest) is the desired underlying carrier.

1-10. Refer to ARSD 20:10:32:03(10)(b): Provide information regarding policies, personnel, or arrangements made by the company which demonstrates the applicant's ability to perform facility and equipment maintenance necessary to ensure compliance with any commission quality of service requirements.

Standard Tandem will be responsible for all customer inquiries and complaints and will be accessible 24 hours per day, 7 days a week to handle any service, billing, or repair complaints. Customers can call the toll-free telephone number for customer inquiries, complaints and repair at 1-844-855-9999 or submit an email via the company website at tickets@standardtandem.com.

To contact the company in writing, customers can send letters to the headquarters address indicated below.

Standard Tandem, LLC
4300 E. Pacific Coast Highway
Long Beach, California 90804

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- 1-11. Refer to ARSD 20:10:32:03(12): Exhibit 4 is a bank statement. Provide financial statements consisting of balance sheets, income statements, and cash flow statements.**

Please see the additional financial statements in Exhibit II.

- 1-12. Related to ARSD 20:10:32:03(13)(c): As the company has not yet made any requests for interconnection in South Dakota, provide a copy of any request for interconnection made by the applicant in any other jurisdiction.**

Please see the Interconnection Agreement in the state of Iowa in Exhibit III.

- 1-13. Refer to ARSD 20:10:24:02(16) and ARSD 20:10:32:03(14): Provide copies of any company brochures that will be used to assist in sale of the services.**

Marketing of services will be done through its sales staff and Standard Tandem's web page.

- 1-14. Provide the extent, if any, to which the applicant, applicant's affiliates, or applicant's principals have been subject to any administrative action in connection with the provisioning of telecommunications services.**

None of Standard Tandem's affiliates, or applicant's principals have been subject to any administrative action in connection with the provisioning of telecommunications services.

- 1-15. Refer to ARSD 20:10:24:02(11) and ARSD 20:10:32:03(18): Will the company receive any money in advance of services rendered?**

Standard Tandem LLC will not receive any money or funds in advance of services rendered.

- 1-16. Refer to ARSD 20:10:24:02(17) and ARSD 20:10:32:03(24): What is the status of receiving a South Dakota sales tax number?**

It has been applied for and issued License Number: 1035-3944-ST. A copy of the License is in Exhibit IV.