

Docket Number: TC20-018  
Subject Matter: Staff's Data Request 1  
Request to: James Valley Wireless (James Valley or Company)  
Request from: South Dakota Public Utilities Commission Staff  
Date of Request: 7/6/2020  
Responses Due: 7/20/2020

**1.1. Refer to the General Overview of Lifeline/Link Up Advertising/Outreach. James Valley states new customers receive Lifeline information in their welcome packet. Confirm new customers receive information about the availability of the Lifeline program within 30 days of receiving service.**

Confirmed.