# SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2020

Company:	RC Technologies	
Address:	205 Main St	
	PO Box 197	
	New Effington, SD 57255	
Telephone number:	605-637-5211	
Company contact:	Wanda Heesch	
Study Area Code:	391674	

Lifeline/Tribal Link Up Advertising/Outreach Activities:



Advertise in media of general distribution.\* (See attached advertisement(s).)



Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See attached letter.)



Company's Lifeline/Tribal Link Up information in directory.

Company's Lifeline/Tribal Link Up information available on Company website. www.tnics.com/services/telephone/telephone-assista

Company's information posted on USAC website.

Other (describe):

\*Required

# SISSETON COURIER PUBLIC NOTICES

### JANUARY B. 2019

Jale Units Vinlay of December, GUNDERSON, PALMER, BUSON & ASHMORE, LLP By: Terri Lee Williams Attomey for Petitioner 506 Sixth Street P.O. Box 8045 Rapid City, SD 57009 Telephone: (605) 342-1078 Telefax: (605) 342-1078 E-mail: twilliams@gpna.com (Jan. 8 - 29-4 wks)

2019 WVEC Director Election Whetstone Valley Electric Cooperative is making plans for its 78th Annual Meeting to be held Thursday, March 21, 2019, at 630 pm. in the Milbank High School Gym. This year, three members must be selected to serve on the board of directors, all for three-year terms. The district with open seats are as follows: District 7: Grant Center and Alban District 7: Grant Center and Alban District 8: Stockhom, Madison and Verson District 9: Adam, Waverly, Tory, Antelope Valley and Georgia Current Directors particulated interface and albaha for an abertion

Current Directors serving these districts are eligible for re-election. They are: District 7, Joel Adler; District 8, Krista Atyco-Gortmake District 9, Paul Nelson

Durint's rain reason The process for becoming a Director for Whetstone Valley Electric Cooperative, Inc. (WVEC) is contained in the Cooperative bylaws Article IV. The summary below is no intended to replace the bylaws but only to help the interested person understand important deadlines and a general understanding of the responsibilities of a director. Each candidate for a director position should carefully read the bylaws and understand the procedures. The bylaws can be found on our website, whetstone.coop or by contacting our office.

wnetstone.coop or by connacting our ounce. A director has the opportunity to demonstrate leadership qualities, and increase his or her knowledge within the cooperative business environment and he elextrical industry. A director has the satisfaction of knowing they are a significant part of the fature development of Whetstone Valley Electric Cooperative.

In addition to the rewards of being a director, there are some important difference of the source of A director must be prepared to abide by and uphold the bylaws of the

• A director must be prepared to abide by and uphold the byfaws of the cooperative.
• A director acts as a traise for WVEC assets.
• A director adds in formulating, approving and reviewing policies to provide guidelines for the cooperative.
• A director must have the ability to respond to member's concerns and questions, be available to their constituents, and have a genuine spirit of wanting to help at all limes.

of wanting to help at all times. The board is responsible for sending representatives to the associations of which the cooperative is a member. Board members are expected to attend education seminars and may be asked to help and remain informed on pertinent legislative issues. Some reading and studying is necessary to keep informed of current issues and how they may affect the co-op. The board reviews financial reports, work plans and financial audits. It is also their job to evaluate and develop long-term plans to assure the financial and operational stability of the cooperative. Directors should expect to commit about 30 days per year for cooperative located in improve the substitution of the stability of the Uyou are intersected in learning more about what it means in hearting.

for cooperative related activities. If you are interested in learning more about what it means to be directo please feel free to contact a board member or our General Manage If you are interested in locoming a candidate for the VVEC Board of Directors contact the VVEC office at 605-432-5331 or stop by ou headquarten located at 1101 Eath Avex. Nilhank the pick was petition The candidate petition must have at least its (6) signatures from current members of their district, and be returned to the Whetston office no later than 4:30 p.m. on Monday, February 11, 2019.

Contingency (101-41150) Published once at the ind. approximate cost of \$27.76. Dated at Sisseton, South



Whetstone Valley Electric Cooperative Inc., Is an equal opportunity provider and employer. In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights required and the second second second readministering USDA program super shifts of the other and the second readministering USDA program super shifts of the other and the second readministering USDA program super shifts of the second second second readministering the second second second second second second second readministering the second second second second second second second readministering the second second second second second second second readministering the second second second second second second second read second second second second second second second second read second second second second second second second second read second second second second second second second second read second second second second second second second second read second second second second second second second second read second second

101III OF JENET 10 USJA DY: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW Washington, D.C. 20250-9410;

(2) fax: (202) 690-7442; or

(3) email: program.intake@usda.gov

Member: Wegleitner moved s, and Solberg seconded to approve for the fire Department. All voted aye.
 Authorize Automatic aye.
 Authorize Automatic supplement: Supplement: Supplement and Brooks seconded to adjoint of Ordinance 656: Wegleitner moved and Brooks seconded to Budget Supplement: Supplement and Brooks seconded to adjoint of Ordinance 656: An automatic supplement is upplement and supplement and Brooks seconded to adjoint of Ordinance 656: An automatic supplement is upplement and supplement and Brooks seconded to adjoint of Ordinance 656: An adjoint and Brooks seconded to adjoint and Brooks seconded to adjoint and Brooks seconded to approve fire the General Finance (Statistic) and in the amount of 54,300.00. All was absent. Motion carried.
 Resolution 2018-12: Just moved and Solberg seconder Supplement Supplement in the amount of 54,300.00. All approve Resolution 2018-12 as follows:
 BE IT RESOLVED BY THE transferred to General Financial Administration (101-1470) from be transferred to General Financial Administration (101-1470) from He Conlingency (101-1410) Fund.
 Dated at Sisseton, South

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# Whetstone Valley Electric Cooperative Inc.,

USDA is an equal opportunity provider, employer, and lender.

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# NOTICE OF AVAILABILITY

RC Technologies, New Effington, South Dakota, offers local exchange telecommunications service to all consumers in its service area, including the exchange areas of New Effington, Claire City, Peever, Summit, Veblen, and Wilmot, South Dakota, and North Veblen, North New Effington in North Dakota at the following rates:

Business Line ..... \$26.00 per month Residential Line ...\$18.00 per month

This service provides subscribing customers with:

- Dual tone multi-frequency signaling (touch tone) service Voice grade access to the public switched network
- · Single party, flat rated local exchange service free of per
- minute charges Access to 911 emergency services where available pursuant to state and local government statute
- Access to operator services
- Access to interexchange (long distance) services
- Access to directory assistance
- Other services, including toll blocking, are also available. Certain low income subscribers may be eligible for Lifeline and Link-Up telephone assistance programs which provide discounts for these basic services

This notice is posted in accordance with South Dakota Public Utilities Commission order TC97-XXX, the North Dakota Public Service Commission Case Docket No. PU-428-97-527, and pur suant to 47 United States Code Section 214(e) and 47 Code of Federal Regulations Section 4-201.

If you have any questions regarding the Company's services, ease call 605-637-5211 or visit the office in New Effington, SD.

# SISSETON COURIER

# PUBLIC NOTICES

118. GUNDERSON, PALMER, NELSON & ASHMORE, LLP By: Terri Lee Williams Attorney for Petitioner 506 Sixth Street

P.O. Box 8045 P.O. Box 8045 Rapid City, SD 57709 Telephone: (605) 342-1078 Telefax: (605) 342-9503 E-mail: twilliams@gpna.com

(Jan. 8 - 29-4 wks)

FOR TOWN OF PEEVER, SD Notice is hereby given that the following vacancies will occur by the Termination of Eleverty, SD. Trustee: (1) 3 Year Term Trustee: (1) 1 Year Term Clerk: (1) 1 Year Term Tessurer: (1) 1 Year Term Notice is further given that nominating petitions of the above entitled offices may be filed in the office of the Town Clerk between Jan. 25, 2019 and Feb. 22, 2019 at 5:00 p.m. Harold Fryer llowing vocancies will occur by IN THE MATTER OF THE Termination of Elective Offices the Town of Peever, S.D. Truste: (1) 2 Year Term Truste: (1) 2 Year Term Truste: (1) 1 Year Term NoTICE 15 HEREBY GIVEN. Tressure: (1) Year Term Notice is further given that held on Friday, February 8, 2019 ministing petitions of the above the of the Town Clerk between Dam. Harold Fryer Clerk: 2019 and Feb. 22, 2019 at 0 p.m. Harold Fryer Published twice at the total proximate cost of \$12.33. (Jan 22 - 29-2 wks) Not Clerk Williams Description of the above Description of the above Clerk 2018. Description of the above Clerk 2018. Description of the above Clerk 2018. Description of the above Descriptio

**ORTLEY TOWN BOARD** 

order. Motioned & seconded to accept the secretary's & financial reports. Motion carried. Old Business: Discussed snow



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following elective officer: ONE TRUSTEE I THREE YEAR TERM Time: 2:00 p.m. Thank you for taking time to

Thank you for taking time attend! Shari Gamber, CAA. Director of Equalization support the total of total of the total of total o

STATE OF SOUTH DAKOTA COUNTY OF ROBERTS IN CIRCUIT COURT FIFTH JUDICIAL CIRCUIT

CRIPPS MEDIA, INC.,

A Delaware corporation, Plaintiff,

GUARDIANSHIP AND CONSERVATORSHIP OF D.A.B., A Minor.

Case No. 51GDN #18-000086

Plaintiff, Vs. LOWELL LUNDSTROM, JR. di/a L. J. UNDSTROM, di/a ALIANT MEDIA, Defendant. SAUVI 18-00 SUMMONS TO THE ABOVE NAMED DEFENDANT: You are hereby summoned and required to serve upon Bantz, Gosch & Cremer, LLC., Plaintiff's attorneys, whose address is 305 Sixth Avenue SE, PO Box. 970, Aberdeen, South Dakota, an answer to the Complaint, which is nerewith served upon you, with-TO THE ABOVE NAMED DEFENDARY. You are hereby summondand required to serve upon Bantz, Gosch & Cremer, LLC., Poliantif's atomeys, whose address of the serve upon serve to the Complaint, which is no 30 days after service of this manness upon exclusive to the Complaint, which is no 30 days after service of this is 305 sinth Arene SE, PO Bas you, Accelence to the Complaint, which is the days of service, is default will ensume to upon upon, which are to the Complaint. Dated at Aberdeen, South Dakos, this 12th day of January, 2018. BANTZ, GOSCH & CREMER, in Rangid City, South Dakota. Dato, this 12th day of January, 2018. BANTZ, GOSCH & CREMER, in Rangid City, South Dakota. Aberdeen, SD' stind-zorom (605) 225-2471 (South Dakota. (805) 225-2471 (South Da

Norma Arend Finance Officer

Published twice at the total approximate cost of \$11.30. (Jan. 15 - 22-2 wks)

STATE OF SOUTH DAKOTA COUNTY OF PENNINGTON IN CIRCUIT COURT SEVENTH JUDICIAL CIRCUIT

IN THE MATTER OF THE

(Jan. 8 - 29-4 wks)

January S, 2019 Davidson (payroll) \$36.94 each; Present: Davidson (by phone), Goble (payroll) \$92.35; Otter Tail DeMaris Davidson called meeting to Fire Department (2019 coverage) order. \$1,200.00. Notion carried. Motioned & seconded to access order. Motioned & seconded to accel Notion carried. Autor c

RC Technologies is the recipient of federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture. The U.S. Depart-ment of Agriculture (USDA) prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disbuilty, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any nubic assistance program. (Not all reprisal, or because all of a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communi-cation of program information (Braille, large print, au-diotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

The person responsible for coordinating these organi-zations' nondiscrimination compliance efforts is Scott Bostrom, GM. To file a compliant of discrimination write to USDA, Director, Office of Civil Rights, 1400 Indepen-dence Avenue SW. Washington, DC 2025-0410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD), USDA is organized encounter working morifice and ampliance. an equal opportunity provider and employer

ATA DELANEY | NIELSEN | SANNES P.C. Attorneys at Law P.O. Box 9 | 520 2nd Ave East | Sisseton, SD 57262 elaneylawfirm.com | Office: 605-698-7084 | Fax: 605-698-7176

GENERAL LAW PRACTICE Estate Planning • Wills & Probate • Real Estate

Criminal Law . Divorce & Family Law

Trials & Appeals . Corporation & Partnerships

PERSONAL INJURY

Vehicle & Equipment · Accidents · Wrongful Death

Insurance Disputes • Defective Products

STATEMENT OF NONDISCRIMINATION

# Public Notices

ponds, reservoirs, springs, and for contaminants in bottled water supply system is responsible for approximate cost of \$142.01. 2018 Table of Detected Contaminants For Sisseton (EPA 1D 0310) Terms and abbreviations used in this table: \* Maximum Contaminant Level Goal/MCLG: the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of sofey. \* Maximum Contaminant Level(MCL): the lightest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. \* Action Level(AL): the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow. For Lead and Cogner, 50% of the samples must be below the AL. \* Treatment Technique(TD): A required process intended to reduce the level of a contaminant in drinking water. For turbidity, 05% of samples must be less than 0.3 NTU \* Running Annual Average(RAA): Compliance is calculated using the running annual average of samples from designated monitoring locations. Units:

90% Level Test Sites > Date Tested

Action Level

0

Highest Level

Detected 0.74

18.3

NOTICE OF AVAILABILITY

RC Technologies, New Effington, South Dakota, offers local exchange telecommunications service to all consumers in its service area, including the exchange areas of New Effington, Claire City, Peever, Summit, Veblen, and Wilmot, South Dakota, and North Veblen, North New Effington in North Dakota

Business Line ..... \$26.00 per month Residential Line ... \$18.00 per month This service provides subscribing customers with: Dual tone multi-frequency signaling (touch tone) service Voice grade access to the public switched network Single party, flat rated local exchange service free of per

Access to 911 emergency services where available pursuant to state and local government statute

Access to interexchange (long distance) services

Other services, including toll blocking, are also available. Certain low income subscribers may be eligible for Lifeline

and Link-Up telephone assistance programs which pro-

at the following rates:

minute charges

Access to operator services

Access to directory assistance

vide discounts for these basic services.

08/28/18

08/28/18

Date

Tested 06/05

08/28/18

08/28/18

Please direct questions regarding this information to Mr. Gary Spencer with the Sisseton p

(AL) AL=1.3

AL=15

Highest

Level Allowed (MCL) Ideal

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recited. We have a sender the same rate. Motion Motion by Johnston, seconder dat the same rate. Motion arried. by Zempel to approve the agendar data the same rate. Motion arried. by Zempel to approve the spendar data the same rate. Motion arried. by Zempel to CoMMENT Jeasen called for public com-for a submitted from Corelogic for \$1,369.95. Motion Mauersberger-Dakota Range upurchase order from to approve the fol-toreast and Improvements and discussion, motion by Zempel, seconded by Johnston to approve the fol-Grumissioners and discussion, motion by Zempel, seconded by Lands and zeveral control the same rate. Motion to approve the fol-discussion, motion by Zempel, seconded by Lands and Zong-Grumpers against the property. In New Effington the approved by Planning and Zong-Grumps do in tax decd. After Scouthy Commissioners, Roberts County. Wolton carried. Wooley also discussed a prop-try taker for taxes in the City of Charford Beach and a of Section 3, and of Section 3, and and Section 2, and a section 3, and a section 3, and a section 3, and a section 2, and a section 3, and a section 2, and a section 3, and a section 2, and a section 3, and a section 3, and a section 2, and a section 3, and a section 2, and a section 3, and a

Commissioners and uncesse weights of the sporyet in New Effingtion the approved by Planning and Zoning-County took on tax deed. After motion carried: seconded by Johnston to deed Be it resolved by the Board of the property to Town of New County Commissioners, Roberts Effingtion being the thom has billing and the sporyet of the start of Harford Beach and Wooley also discussed a prop-try taken for taxes in the City of Lots 3 and 4 of Section 3, and Sisseton and Commissioners need 1 and 2 of Section 4.122-48W of the property. Another property of Mass the provisions of SDCL 11-3 and the row of the to be deeded and all acts amendatory thereto. being the city has expense against the property. Another property and and and starter-being the city has expense against the property. Charter against the sportson of Size of the Mass Agents County Audior Beach and Size of the Size

RESOLUTION

SHERIFF Barry Hillestad met with Commissioners and submitted total inmates-72. Hillestad discussed jail staff. Hillestad discussed grant applica-tion

total immates-72. Hillestad discussed grant applica-tion. Motion by Zempel, second-toty Zempel, second-

TUANK

May 28, 2019 DIRECTOR OF EQUALI-The Roberts County ZATION Commissioners mein regular se-Shari Gamber met with Jensen, Fay Johnston and Tim had spent an additional night in Zempel present. Larry Goette Deadwood before her Conference absent. Chairman Jensen preisi-because of forecasted bad weather. Ing. The Pledge of Allegiance was Zempel to pay the extra night of rectainine by Johnston, seconded Gamber Jossen California read-Zempel to approach the approach Gamber Jossen Parks.

\*Running Annual Average(10,14). Companies to Constant and Section of radioactivity) \*pt: parts per trillion, or nanograms per liter MFL: million fibers per liter \*pC/II: piccouries per liter(a measure of radioactivity) \*pt: parts per trillion, or nanograms per liter \*promycas: million, or milligrams per liter(mg/I) \*pg: parts per quadrillion, or piccograms per liter \*NTU: Nephelometric Turbidity Units \*ppb: parts per billion, or micrograms per liter(ng/I) \*psm: positive samples per month

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Haloacetic Acids (RAA) 7.75 Total trihalomethanes (RAA)

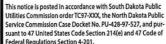
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the projectly. Determination of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provisioner of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provisioner of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provisioner of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provision of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provision of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provision of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provision of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provision of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provision of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the provision of SDC 11 and all acts ing as of May 31, 2019 before the solution of SDC 11 and all acts ing as of May 31, 2019 before the manefadory between the movie State of thin the provision of SDC 11 and all acts ing as of May 31, 2019 before the solution of SDC 11 and all acts ing as of May 31, 2019 before the solution of SDC 11 and all acts ing as of May 31, 2019 before the solution of SDC 11 and all acts ing as of May 31, 2019 before the solution of SDC 11 and all acts ing as of May 31, 2019 before the solution of SDC 11 and all acts ing as of May 31, 2019 before the solution of SDC 11 and all acts ing as of May 31, 2019 before the solution of SDC 11 and all acts ing as of May 31, 2019 before the amendatory thereto.

Commissioner Chains Strat Saving Statk Audior Dennis Jeasen-Commissioner Chainsan Strat Saving Statk Audior Dennis Jeasen-Commissioner Chainsan Strat Saving Statk Dide this 28th day of May. Audior Dennis Jeasen-Commissioner Mark Moeu Strat Saving Statk Dide this 28th day of May. Audior Dennis Jeasen-Commissioner Chainsan Strat Saving Statk Dide this 28th day of May. Audior Dennis Jeasen-Commissioner Chainsan Strat Saving Statk Dide this 28th day of May. Commissioner Chainsan Stratk Saving Statk Dide this Jeasen-Commissioner Chainsan Stratk Saving Statk Stratk Saving Stratk Saving Statk Stratk Saving Stratk Saving S

ns of tendatory thereto. Dawn Sattler-Roberts County Auditor Dennis Jen Terioner Chair

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If you have any questions regarding the Company's services, lease call 605-637-5211 or visit the office in New Effington, SD. Unapproved the Board and compared it with Special School Board Proceedings the 2018-19 budget. Discussion May 29, 2019 followed: The full budget will be The School Board of the presented to the Board at the July Sisteon School Distric 54-2 met Board meeting. in special session on Tuesday. Discussion was held regarding May 28, 2019 ti 31 m m in the chord new full the approximation of the sense.

Highest Level Allowed Ideal Units Major Source of Contaminant Goal

ppm

0 ppb

Goal (MCLG)

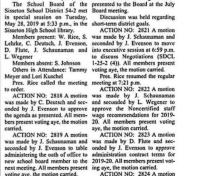
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ppb

new school board member to the 2019-20. All members present voi-next meeting. All members present voi-nat meeting. All members present voi-was made by S. Lehtke and sec-onded by C. Deutsch to approve themeeting at 7:22 p.m. All mem-lem voing aye, the motion carried. CoMMUNICATION ITEMS: Mrs. Meyer reviewed the pre-Published once at an estimated

Lori K Mrs. Meyer reviewed the pre-Inary budget for 2019-20 with cost of \$20.05.

Lori Kuschel, siness Manager



Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives. Corrosion of household plumbing systems; erosion of natural deposits.

Units Major Source of Contaminant prom Erosion of natural deposits; water additive which promoters strong tetch, discharge from fertilizer and aluminum factories. ppb By-products of dinking water chlorination. Results are reported as a running annual

blic water system at (605)698-3391.

average of test results By-product of drinking water chlorination Results are reported as a running annual average of test results.

SISSETON SCHOOL PROCEEDINGS



### LETTER TO NEW AND EXISTING CUSTOMERS

RC Technologies (the company) offers Lifeline program-supported service to qualified low-income residential consumers for one telephone or internet line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone or internet service. Three such programs provided are "Lifeline", "Tribal Lifeline" and "Tribal Link-Up." The programs were developed in response to concerns about the affordability of telephone or internet service for low income citizens.

**LIFELINE:** The Lifeline assistance lowers the cost of basic, monthly local telephone or internet service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge and Access Recover Charge are not accessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long-distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, choosing this option, consumers are usually not charged a deposit. **TRIBAL LIFELINE:** The Tribal Lifeline program provides up to an additional \$14.35 in federal support to qualifying residents of Tribal Lands and applies to the main service listed in the name of the eligible telephone company subscriber.

<u>**TRIBAL LINK-UP:</u>** Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.</u>

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation is required):

### LIFELINE

Supplemental Nutrition Assistance Program (SNAP) (Food Stamps) Supplemental Security Income (SSI) Medicaid Federal Public Housing Assistance (FPHA) Veterans Pension or Survivors Benefit Programs

### **TRIBAL LIFELINE & LINK-UP**

Bureau of Indian Affairs (BIA) General Assistance Tribal Temporary Assistance of Needy Families (Tribal TANF) Food Distribution Program on Indian Reservations (FDPIR) Tribal Headstart (only household that meet the income qualifying standard)

If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify RC Technologies of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone.

Contact the RC Technologies office in New Effington, 605-637-5211 or 800-256-6854, for more information or application forms. You may also e-mail questions to csrs@ rctechteam.com.

# Yes, You Can Afford Phone Service

## Lifeline and Link-Up Programs Available for Eligibile Customers

RC Technologies is the recipients of federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture. The U.S. Department of Agriculture (USDA) prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or a part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD).

# New Directory Listings

MILBANK Herzberg, Diana	434-1312
	404-1012
Hendricks, Dixie	938-4626
SUMMIT Seaboy, John	398-6271
VEBLEN Wanna, Kristin	738-2225

The person responsible for coordinating these organizations' nondiscrimination compliance efforts is Scott Bostrom, General Manager. To file a complaint of discrimination write to: USDA, Director, Office of Civil Rights, 1400 Independence Avenue SW, Washington, DC 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider and employer.

RC Technologies is authorized to provide federal telephone assistance programs. The 3 programs are "Lifeline", "Tribal Lifeline" and "Tribal Link-Up." The programs were developed in response to concerns about the affordability of telephone service for low income citizens.

LIFELINE: The Lifeline program provides a monthly credit of \$7.25 on phone service or up to \$9.25 monthly credit

on internet or bundled services on portion of the participant's telephone/internet bill. The credit applies on the main home telephone line or internet service listed in the name of the eligible telephone/internet company subscriber. Life-line subscribers may also receive blocking long distance calls on their telephone line at no charge.

TRIBAL LIFELINE: The Tribal Lifeline program provides up to an additional \$25.00 in federal support to qualifying residents of Tribal Lands and applies on the main home telephone line listed in the name of the eligible telephone company subscriber.

TRIBAL LINK-UP: Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify RC Technologies of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone.

Applicants are eligible if they participate in at least one of the following public assistance programs as follows or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation required):

### LIFELINE

Federal Public Housing Assistance (FPHA) or Section 8 Veterans Pension Medicaid Supplemental Security Income (SSI) Supplemental Nutrition Assistance Program (SNAP) -formerly Food Stamps

You can access information online www.checklifeline.org and www.usac.org

### TRIBAL LIFELINE & LINK-UP

Bureau of Indian Affairs General Assistance (BIA) Federal Public Housing Assistance (FPHA) or Section 8 Food Distribution Program on Indian Reservations (FDPIR) Head Start (income eligible) Medicaid Supplemental Security Income (SSI) Veterans Pension or Survivors Pension Benefits Tribal Temporary Assistance for Needy Families TTANF Supplemental Nutrition Assistance Program (SNAP) -formerly Food Stamps

# General Rules, Regulations, & Information

### **PAYMENT OF BILLS**

All telephone, internet and video service bills will be billed to the subscriber on a monthly basis. Statements shall be mailed to the subscriber the first of each month. Local service charges are billed one month in advance. The statement is due by the 10th of each month. Customers that have not made full payment will receive a reminder call on the 13th. If no payment by the 20th, customer will receive a final call. If payment is not received by the last day of that month, penalty fees will be added to the past due account. If payment is still not received by the 5th of the following month, (1) service will be disconnected for non payment and will not be reconnected until the current amount due, plus additional charges have been paid in full. (2) RC Technologies may charge an additional deposit fee in its discretion.

If a customer pays a portion of their bill sufficient to cover all local service charges, but not long distance charges, the company may, at its discretion, or at the customer's request, put a toll restriction on the customer's line until all long distance charges and any additional local service charges are paid in full. Toll service will be restored once, and only if, all past due amounts are received.

RC offers many convenient ways to pay your monthly bill. Have your payments automatically deducted from your bank account, credit card, or register on-line at www.tnics.com for electronic billing. Choose from either monthly or recurring payment options. When mailing payments to the RC office, be sure to enclose the payment stub along with your payment.

### NEW OR RECONNECTED SUBSCRIBER PROMPT PAYMENT POLICY

RC Technologies reviews the service payment history for all subscribers. Such payment history serves as the basis for establishing a credit rating for each subscriber. New subscribers who do not have a credit rating, or who have a credit rating which does not meet minimal standards established from time to time by RC Technologies, must make their payments within 10 days after billing for the first 6 months of service. Subscribers who have been disconnected for non-payment must make their payments within 10 days for the first 6 months after reconnection. Assuming payments are made in a timely fashion during the first 6 months of service, such subscribers are subject to the Payment of Bills procedure described above and payments must then be made in accordance with that schedule.

RC Technologies may in its discretion disconnect service for new subscribers or subscribers who have been reconnected after being disconnected for non-payment, who do not observe this required Prompt Payment Policy.

### NEW OR RECONNECTED SUBSCRIBER DEPOSIT POLICY

A \$100.00 telephone deposit and \$150.00 video deposit may be required at the time of application for

each new subscriber with no credit rating or a credit rating which does not meet the minimum standards established from time-to-time by RC Technologies or subscribers who have been reconnected after disconnection for non-payment. The deposit will be returned after one year if payments are successfully made complying with the Subscriber Prompt Payment Policy and Payment of Bills Policy for 12 consecutive months. The deposit will be retained by RC Technologies if the subscriber fails to comply with these policies.

## LIFELINE PROGRAM

# Lifeline Terms and Conditions

RC Technologies (the "Company") offers Lifeline program-supported service to qualified low-income residential consumers for one telephone or internet line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone or internet service. Lifeline assistance lowers the cost of basic, monthly local telephone or internet service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge and Access Recovery Charge are not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

#### Lifeline Program Eligibility Information

#### Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Supplemental Security Income (SSI)
- Veteran's Pension and Survivor's Benefit

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

#### Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

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# General Rules, Regulations, & Information (Cont'd)

2019 Federal Poverty Guidelines - 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$16,861.50	\$21,060.00	\$19,413.00
2	\$22,828.50	\$28,525.50	\$26,271.00
.3	\$28,795.50	\$35,991.00	\$33,129.00
4	\$34,762.50	\$43.456.50	\$39,987.00
5	\$40,729.50	\$50,922.00	\$46,845.00
6	\$46,696.50	\$58,387.50	\$53,703.00
7	\$52,663.50	\$65,853.00	\$60,561.00
8	\$58,630.50	\$73,318.50	\$67,419.00
For each additional person, add	\$5,967.00	\$7,465.50	\$6,858.00

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/ workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

#### Tribal Eligibility

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

#### Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

The Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. The Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

#### Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including voice, internet or bundled services that are normally offered by the Company. Advertised rates do not include any applicable taxes or surcharges.

### Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program. 

#### Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

#### APPLICATIONS FOR NEW SERVICE -MOVES OR DISCONTINUANCE OF SERVICE

It is preferred that you stop in person at our Business Office to arrange for the installation of service. If this is not convenient, please telephone us and we will be glad to furnish you with an application for service prepared for your signature.

If you wish telephone service discontinued or instruments moved from one location or address to another location or address, our Business Office should be notified by telephone or letter ten days in advance.

After the telephone has been placed at a location designated by the customer, the customer agrees not to move, alter or abuse the instrument or any telephone equipment on the premises leased from the company to the customer.

#### SUSPENSION OF SERVICE

When you are away from your residence for an extended period, you may arrange to have your telephone service temporarily suspended at a reduced rate, retaining your telephone number.

#### **BUSINESS CLASSIFICATION**

Telephone numbers used in business advertising will classify that number as a business telephone regardless of the location. The use of the service rather than location will determine the classification.

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