

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH  
ANNUAL REPORT  
JULY 1, 2020**

Company:

Address:

Telephone number:

Company contact:

Study Area Code:

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.\* (See attached advertisement(s).)
  - Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See invoice.)  
Company's Lifeline/Tribal Link Up information in directory.
  - Company's Lifeline/Tribal Link Up information available on Company website. <https://www.vastbroadband.com/lifeline-assistance/>
  - Company's information posted on USAC website.
- Other (describe):

\*Required





Contact Us  
 www.vastbroadband.com  
 888-745-2888

Account Number: 009254401  
 Billing Date: 04/08/20  
**Total Amount Due: \$87.07**  
 Payment Due By: 05/02/20



**IT PAYS TO HAVE FRIENDS.**  
**REFER YOUR FRIENDS TO VAST AND**  
**GET A \$75 CREDIT**  
 on your bill when they sign up.

[VASTbroadband.com/refer-a-friend](http://VASTbroadband.com/refer-a-friend)

#### STATEMENT SUMMARY

Previous Balance	\$0.00
Payments and Adjustments	\$0.00
New Charges	\$87.07
<b>Total Amount Due</b>	<b>\$87.07</b>

#### NEW CHARGES SUMMARY

Monthly Service Charges	\$67.98
Taxes	\$19.09
<b>Total New Charges</b>	<b>\$87.07</b>

We look forward to providing you with reliable broadband service, your choice of home entertainment and the best customer service experience. Please review your first statement and make payment of \$87.07 on or before 05/02/20 which is your due date. Payment must be made by this date to avoid additional late fees. We appreciate your business and look forward to servicing you in the future.

If you are a Vast Internet customer, by paying this invoice you accept and agree with the Vast Broadband acceptable use policy requirements located at <https://www.vastbroadband.com/acceptable-use-policy/>.

Detach and enclose this coupon with your payment. Please write your account number on your check or money order.

Account Number: 009254401  
 Payment Due By: 05/02/20

**Total Amount Due: \$87.07**

Amount Enclosed: \$ \_\_\_\_\_



5100 S. Broadband Lane  
 Sioux Falls, SD 57108

ELECTRONIC SERVICE REQUESTED

BEVERLY PALMER  
 1800 SHAVER ST APT 215  
 RAPID CITY SD 57702-2543

We proudly accept   

VAST BROADBAND  
 PO BOX 35153  
 SEATTLE, WA 98124-5153



00101001001009254401920008707



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**888-745-2888**

**Account Number:** 009254401  
**Billing Date:** 04/08/20  
**Total Amount Due:** **\$87.07**  
**Payment Due By:** 05/02/20

Need Help Paying Your Telephone or Broadband Bill? Vast Broadband's Lifeline discount may be able to help. Lifeline is a government program that provides a monthly discount on telephone or broadband service to eligible households\*. Since 1985, the Lifeline program has helped millions of eligible Americans stay connected to family, work, doctors, and emergency services by making telephone service more affordable. To see if you qualify for Lifeline, please visit [VASTbroadband.com/lifeline](http://VASTbroadband.com/lifeline).

\*Lifeline is available on one telephone line or one broadband connection per household and is nontransferable.

**SERVICE CHARGES**

04/06 - 05/05	Advanced Modem Rental.....	\$7.99
04/06 - 05/05	Bundled Service Includes: 100Mps Internet, Phone .....	\$59.99
<b>Total Service Charges.....</b>		<b>\$67.98</b>

**TAXES AND FEES**

State Sales Tax .....	\$3.58
City Sales Tax .....	\$1.59

**TELEPHONE AND CIRCUIT TAXES AND FEES**

Access Recovery Charge.....	\$0.96
Federal Access Charge.....	\$6.50
Carrier Service Fee .....	\$1.61
Gross Receipts Tax.....	\$0.41
E911 .....	\$1.25
Federal Excise Tax.....	\$0.60
Federal USF Fee.....	\$2.44
Telecommunications Relay Service.....	\$0.15
<b>Total Taxes and Fees .....</b>	<b>\$19.09</b>

**Total Amount Due.....** **\$87.07**

**SERVICE LOCATIONS**

1800 SHAVER ST APT 215 RAPID CITY SD 57702

Franchise Authority: City of Rapid City (SD0297) 300 Sixth Street Rapid City, SD 57701 000-000-0000

**Change of Address**      Effective Date: \_\_\_\_\_  
 Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Home #: \_\_\_\_\_  
 Business #: \_\_\_\_\_

**Yes**, Please enroll me in the AutoPay Program. I authorize to automatically charge my credit/debit card the total balance due on my statement on the payment due date each month. I understand the balance due may vary month to month depending on the services provided and the statement will be sent to me approximately two weeks before the payment due date. I may cancel at any time by written notice.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
 Email: \_\_\_\_\_

**Credit Card**    \_\_\_VISA    \_\_\_MasterCard    \_\_\_Discover    \_\_\_American Express  
 Credit Card #: \_\_\_\_\_  
 Name As On Credit Card: \_\_\_\_\_  
 Zip Code of Card Holder: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

**Bank Account**    \_\_\_Checking (attach a voided check)    \_\_\_Savings  
 Bank Account #: \_\_\_\_\_  
 Routing and Transit #: \_\_\_\_\_



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**888-745-2888**

**Account Number:** 009254401  
**Billing Date:** 04/08/20  
**Total Amount Due:** **\$87.07**  
**Payment Due By:** 05/02/20

**HOW TO READ YOUR BILL**

**UNDERSTANDING YOUR BILL**

Each month you will receive a bill for your monthly service. All customers are billed for services one month in advance. Please pay your bill on or before the Payment Due Date to avoid a late payment fee. Your first itemized bill will include charges for one month of service in advance, any payment applied to your account, and any outstanding charges.

**TO PAY YOUR BILL**

Please pay your bill by using one of our convenient and easy payment options: **EASY PAY** - see reverse side of bill for details. **Online** at vastbroadband.com | **Mail** using the enclosed return envelope | **Pay by phone** at 888-745-2888

**HERE IS THE KEY TO EACH AREA ON YOUR BILL**

1 Account Number: 012345678  
 Billing Date: 1234567890  
 Total Amount Due: \$100.00  
 Payment Due By: Feb 17, 2020

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3 Contact Us: vastbroadband.com 888-745-2888

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- 1 Your account number - please write this number on your check or money order.
- 2 Due date - your payment must be received in our office on or before the payment due date to avoid a \$10.00 late payment fee.
  - A Please return this portion with your payment.
  - B Keep this portion for your records.
- 3 How to contact us.
- 4 Important Messages - please read.
- 5 Total amount of payment due.
- 6 Your name and billing address.
- 7 Remittance address to which your payment is sent.
- 8 Billing date - payments made after this date will be shown on next month's bill.
- 9 Transaction lines - These lines show your charges for this bill.
- 10 Enroll in Easy Pay to save time and money.

**THANK YOU FOR BEING A VAST CUSTOMER!**



888-745-2888 / VASTbroadband.com