

**Docket Number:** TC20-028  
**Subject Matter:** First Data Request  
**Request to:** Clarity Telecom, LLC dba Vast Broadband  
**Request from:** South Dakota Public Utilities Commission Staff  
**Date of Request:** August 7, 2020  
**Responses Due:** August 21, 2020

**PUBLIC REDACTED**

- 1-1. Given that the company has been awarded a \$605,755 grant this year from the State of South Dakota for the purpose of funding broadband projects to better connect unserved and underserved areas in Flyger, Monroe and Volin, how does that affect the company's 5-year plan expenditures and buildout? Please provide revisions to the plan, as necessary.

*Confidential*



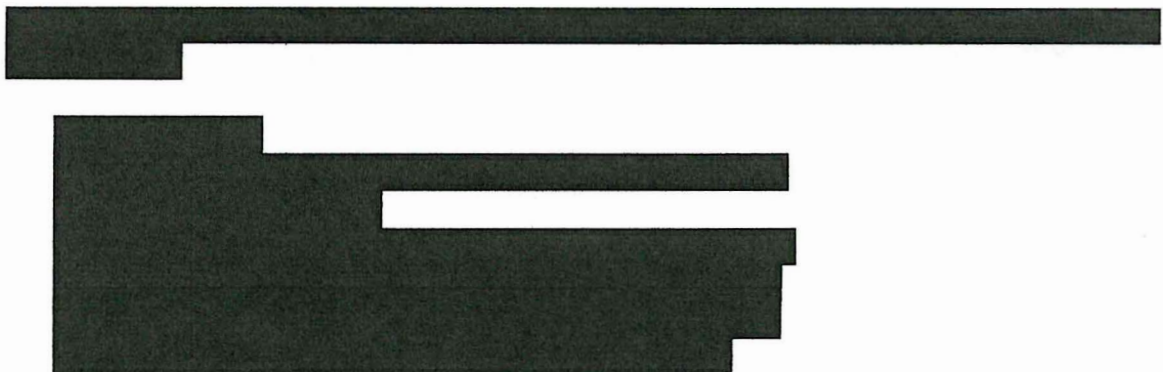
- 1-2. How many residences are currently in unserved areas? How has this number changed since last year?

*Confidential*



- 1-3. Refer to page 8 and 9 of Exhibit A: What is the company's plan in order to serve the remaining 292 unserved and underserved locations, who currently have speeds of 512k or nothing at all?

*Confidential*



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- 1-3. In regard to Exhibit C – Outages, provide the following of each outage:
- a. Date and time
  - b. Particular services affected
  - c. Steps taken to prevent a similar situation in the future
  - d. Number of customers affected

*Confidential*



- 1-4. Refer to Lifeline/Link Up Annual Report: The website on the bill related to lifeline does not work. Please confirm that the company will use a working website address for future bills.

**Response:** The Lifeline website link is <https://www.vastbroadband.com/lifeline-assistance.html>. We will update the link on the bills to include the full link name.