

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

**IN THE MATTER OF STAFF'S PETITION FOR AN) ORDER TO SHOW CAUSE
ORDER TO SHOW CAUSE AGAINST NATIONAL)
ACCESS LONG DISTANCE, INC.) TC20-061**

On December 17, 2020, South Dakota Public Utilities Commission staff (staff) filed a Petition for Order to Show Cause (Petition) requesting the South Dakota Public Utilities Commission (Commission) issue an order requiring National Access Long Distance, Inc. to come forward and show cause as to why its Certificate of Authority, issued in Docket TC02-081, should not be revoked. Staff alleges that the basis for the Petition is the failure of National Access Long Distance, Inc. to respond to numerous staff contacts regarding a consumer complaint received by the Commission's Consumer Affairs Program in September 2020. According to the Petition, staff attempted to contact National Access Long Distance, Inc. multiple times in September, October, November, and December 2020, but never received a response from National Access Long Distance, Inc. See Attachment 1 of the Petition.

On December 17, 2020, staff served the Petition on National Access Long Distance, Inc. On December 23, 2020, the Commission electronically transmitted notice of the Petition on its weekly listserv.

The Commission has jurisdiction over this matter pursuant to SDCL Chapters 1-26 and 49-31 and ARSD 20:10:01:45.

At its regularly scheduled meeting of January 4, 2021, the Commission considered this matter. Having thoroughly reviewed the filings in the docket, the Commission, after public discussion, voted to issue the Order to Show Cause. It is therefore

ORDERED, that National Access Long Distance, Inc. shall come forward at the regularly scheduled Commission meeting on January 19, 2021, and show cause as to why its Certificate of Authority should not be revoked.

Dated at Pierre, South Dakota, this 11th day of January 2021.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, electronically or by mail.
By: <u>Karen E. Cremer</u>
Date: <u>01/11/21</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

Chris Nelson
CHRIS NELSON, Chairman

Kristie Fiegen
KRISTIE FIEGEN, Commissioner

Gary Hanson
GARY HANSON, Commissioner