

Lance J.M. Steinhart, P.C.
Attorneys At Law
1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005

Also Admitted in New York
Email: info@telecomcounsel.com

Telephone: (770) 232-9200
Facsimile: (770) 232-9208

April 30, 2024

VIA ELECTRONIC DELIVERY

Public Utilities Commission
Capitol Building, 1st Floor
500 E. Capitol Ave.
Pierre, SD 57501-5070
(605) 773-3201

Re: AirVoice Wireless, LLC d/b/a AirTalk Wireless
Docket No. TC22-009; Supplemental Information

Dear Sir or Madam:

AirVoice Wireless, LLC d/b/a AirTalk Wireless (“AirVoice” or “Company”) filed its Petition for Designation as an Eligible Telecommunications Carrier (“ETC”) on March 28, 2022 (the “Petition”). AirVoice hereby provides the following information to update the record:

1. Financials: please see attached Exhibit 1 for 2023 financial statements which are being filed confidentially.
2. Key Management Bios: please see attached Exhibit 2 for updated bios, intended to replace Exhibit 4 of the Petition.
3. BBB Complaints: please see attached Exhibit 3 for an explanation regarding BBB complaints.
4. AirVoice ETC Designations: since filing of the Company’s ETC petition in South Dakota in March 2022, the Company has been designated as an ETC in twenty-nine (29) additional states, such that AirVoice now provides Lifeline service in the following thirty-nine (39) jurisdictions: Alabama, Alaska, Arizona, Arkansas, California, Colorado, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kentucky, Louisiana, Maryland, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Jersey, New York, Ohio, Puerto Rico, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, Utah, Virginia, Vermont, Washington, West Virginia, Wisconsin, and Wyoming.

5. Update to Petition section V.G (p.22-23): AirVoice no longer utilizes the services of CGM, LLC but instead performs such processes internally. Therefore, while the platform has changed, the operational processes and fraud preventions remain in place.

All other information in the record remains current (note: the Company's requested service area was modified by the Stipulation between AirVoice, Staff and SDTA dated September 14, 2022). AirVoice thus respectfully asserts that the Company meets the requirements for designation as an ETC in the State of South Dakota, and requests that the Commission promptly designate AirVoice as an ETC for the purpose of participating in the Lifeline program.

If you have any questions or if I may provide you with additional information, please contact me at the above address or telephone number. Thank you for your attention to this matter.

Respectfully submitted,

/s/ Lance J.M. Steinhart

Lance J.M. Steinhart, Esq.
Lance J.M. Steinhart, P.C.
Attorneys for AirVoice Wireless, LLC
d/b/a AirTalk Wireless

Attachments
cc: Henry Do