

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED )	ORDER DISMISSING
BY JEANETTE BRAUNSTEIN, ABERDEEN, )	COMPLAINT AND CLOSING
SOUTH DAKOTA, AGAINST OLS, INC. )	DOCKET
REGARDING SWITCHING )	
TELECOMMUNICATIONS SERVICES )	CT00-056
THROUGH DECEPTIVE PRACTICES )	

On March 28, 2000, the Public Utilities Commission (Commission) received a complaint filed by Jeanette Braunstein, Aberdeen, South Dakota (Complainant), against OLS, Inc. (OLS) regarding switching telecommunications services through deceptive practices. Complainant requests reimbursement and compensation for her time.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On May 9, 2000, the Commission Staff was notified by the Complainant that there had been a resolution of the matter and that the case should be considered closed.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

On May 17, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 23<sup>rd</sup> day of May, 2000.

<b>CERTIFICATE OF SERVICE</b>
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u>          Melaine Kalbo          </u>
Date: <u>          5/25/00          </u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

<u>          James A. Burg          </u> JAMES A. BURG, Chairman
<u>          Pam Nelson          </u> PAM NELSON, Commissioner
<u>          Laska Schoenfelder          </u> LASKA SCHOENFELDER, Commissioner