



Dustin Johnson, Chair
Steve Kolbeck, Vice-Chair
Gary Hanson, Commissioner

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

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May 6, 2010

TO: Ms Elizabeth A. Horner
Mr. James C. Wilcox
Xcel Energy
Elizabeth.a.horner@xcelenergy.com
james.c.wilcox@xcelenergy.com

FROM: South Dakota Public Utilities Commission

RE: NOTICE OF COMPLAINT; DEADLINE FOR ANSWER

In the Matter of the Complaint Filed by Convenient Loan, Sioux Falls,
South Dakota, Against Xcel Energy Regarding a Billing Dispute
Docket CE10-001

You are hereby notified that the enclosed complaint as referenced above has been filed with the South Dakota Public Utilities Commission against your company. Under the Administrative Rules of South Dakota, Section 20:10:01:09, you have twenty days in which to satisfy the complaint or file an answer in writing, unless the Commission grants an extension of this time limit.

If a settlement is not reached, your answer must be filed with the Commission by May 25, 2010. The filing of an answer does not foreclose the settlement of the complaint if you choose to compromise or otherwise settle this matter. In the event the complaint is not resolved, or you choose not to answer, a hearing date in front of the Commission will be set.

Please contact Kara Semmler, Staff Attorney or Deb Gregg, Consumer Affairs Director with any questions.

Enclosure

cc: Convenient Loan