

-----Original Message-----

From: Dick Skaarer

To: Gary Hanson

Subject: Ottertail

Sent: Dec 2, 2014 1:51 PM

Hi. Sorry to bother you but I have a few questions. I am serviced by Ottertail and I saw in the paper the other day Ottertail was granted a rate increase of 7% to be followed by another at 12%. Is the 12% on top of the 7% one? What are the reasons/justification for such large rate increases?

If it is to pay for the cost to upgrade the plant(which I know they are doing right now)should not the profits they had made from their customers be used to pay for that instead of passing the cost off to their customers? Also if it is to pay off the cost of the upgrades when that is paid off will the rates then be reduced?

Thanks

Dick