



Fergus Falls, Minnesota

Fourth Revised Sheet No. 11 Cancelling Third Revised Sheet No. 11

(Continued)

**ELECTRIC SERVICE STATEMENT**

01 0 \* 4 0000

Check for mailing address change (see reverse side) Energy Share Donation \$ \_\_\_\_\_

000001668 16

OTTER TAIL POWER COMPANY  
 PO BOX 2002  
 FERGUS FALLS MN 56538-2002

MARY CUSTOMER  
 1234 ELM ST E  
 ANYTOWN, SD 57252-0496

Due Date: **Dec 10, 2015**  
 Amount Due: **\$16.68**

Your payment is recorded upon receipt. Please return this stub with your payment. Please allow sufficient mailing time. If paying in person, bring the entire bill.

15 -14 -061 15-123456-7 \$16.68

**Status of Your Account**

Account Number: **15-123456** Access Code: **9999**

MARY CUSTOMER  
 1234 ELM ST E  
 ANYTOWN, SD 57252

Previous Payment: 10/28/15 14.11  
 Current Billing: 16.68  
 Amount Due: **\$16.68**

Billing Date: Nov 19, 2015

We're here to answer any questions, concerns, or complaints you might have about your bill. Call us at 800-257-4044 or 218-739-8877.

Write our office at:  
 404 S 2ND ST  
 PO BOX 392  
 MILBANK SD 57252-0392  
 www.otpc.com

**Account Detail**

<p>990001</p> <p>01. Residential Service</p> <p>11/13/15 Reading 1303          10/15/15 Reading 1224</p> <p>Kilowatt Hours Used 79          Customer Charge 8.00          79 kwh at .05819 4.60          Energy Adjustment          79 kwh @ .02690 2.13</p> <p>Total: (01) 14.73</p>	<p>02. Other Charges/Credits</p> <p>Energy Efficiency Adj .12          Transmission .38          Cost Recovery .51          Environmental .94          Sales Tax</p> <p>Total: (02) 1.95          Current Billing: 16.68</p>
---	--

3 7 9AB

15 -123456-7

More account information on back.

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
 Filed on: December 1, 2015  
 Approved by order dated: Dec. 29, 2015  
 Docket No. EL15-048

Thomas R. Brause  
 Vice President, Administration

EFFECTIVE with bills rendered on and after January 1, 2016, in South Dakota



Fergus Falls, Minnesota

Fourth Revised Sheet No. 12 Cancelling Third Revised Sheet No. 12

(Continued)

Change of mailing address:

14 - 14 - 061 - 047151 \$16.68

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 PHONE # (     ) \_\_\_\_\_

**NOTICE ABOUT CREDIT CARD PAYMENTS:**

Credit card & one-time bank payments are processed by KUBRA. A \$2.25 convenience fee applies for each transaction, with a payment limit of \$700 per transaction.

To pay by credit card, call 800-257-4044 or 218-739-8877 or go online: [www.otpeco.com](http://www.otpeco.com). Your Otter Tail Power account number and service location ZIP code are required.

VISA, MasterCard, Discover accepted

**PLEASE DO NOT WRITE CREDIT CARD INFORMATION ON THIS BILL STUB.**

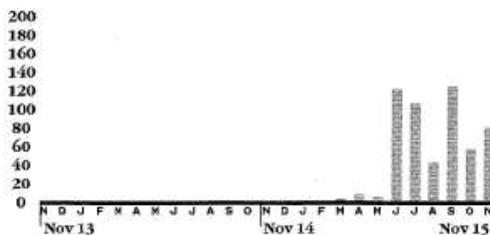
Sign up now to save on cooling costs next summer. With CoolSavings we cycle your central cooling system during peak periods.

You stay cool and receive a \$7-a-month credit June through September. Call 800-493-3299.

T

**Your KWH Usage at a Glance**

TOTAL KWH USAGE FOR THE LAST 25 MONTHS



Average kwh per day: 2  
 Average daily cost: .58  
 Current billing days: 29

The temperature this billing period averaged 7 degrees warmer than the same period last year and 10 degrees cooler than the last billing period.

Effective on less than 30 days notice by authority of the Public Utilities Commission of South Dakota, dated .

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
 Filed on: December 1, 2015  
 Approved by order dated: Dec. 29, 2015  
 Docket No. EL15-048

Thomas R. Brause  
 Vice President, Administration

EFFECTIVE with bills rendered on and after January 1, 2016, in South Dakota



Fergus Falls, Minnesota

Fourth Revised Sheet No. 13 Cancelling Third Revised Sheet No. 13

(Continued)

**ADJUSTED ELECTRIC SERVICE STATEMENT**

01 0 \* 4 0000

Check for mailing address change (see reverse side) Energy Share Donation \$ \_\_\_\_\_

000011389 13

OTTER TAIL POWER COMPANY  
 PO BOX 2002  
 FERGUS FALLS MN 56538-2002

OTTER TAIL POWER COMPANY  
 404 S 2ND ST  
 PO BOX 392  
 MILBANK SD 57252-0392

MARY CUSTOMER  
 1234 ELM ST E  
 ANYTOWN, SD 57252-0496

01

Due Date: **Nov 10, 2015**  
 Amount Due: **\$113.89**

Your payment is recorded upon receipt. Please allow sufficient mailing time.  
 Please return this stub with your payment. If paying in person, bring the entire bill.

15 - 13 - 015 15-123456-7 \$113.89

---

**Status of Your Account**

**ADJUSTED BILL**

Account Number: **15-123456** Access Code: **9999**  
 MARY CUSTOMER  
 1234 ELM ST E  
 ANYTOWN, SD 57252

Previous Payment: 10/06/15 128.32  
 Current Billing: 113.89  
 Amount Due: **\$113.89**

Billing Date: Oct 20, 2015

We're here to answer any questions, concerns, or complaints you might have about your bill.  
 Call us at 800-257-4044 or 218-739-8877.

Write our office at:  
 404 S 2ND ST  
 PO BOX 392  
 MILBANK SD 57252-0392  
 www.otpco.com

---

**Account Detail**

<b>01. Residential Service</b>		<b>02. Other Charges/Credits</b>	
A 10/15/15 Reading	4651	Energy Efficiency Adj	1.65
09/14/15 Reading	3567	Transmission	
Kilowatt Hours Used	1084	Cost Recovery	5.16
Customer Charge	8.00	Environmental	
500 kwh at .05819	29.10	Cost Recovery	5.28
584 kwh at .05260	30.72	Sales Tax	6.45
Energy Adjustment			
1084 kwh @ .02540	27.53		
<b>Total: (01)</b>	<b>95.35</b>	<b>Total: (02)</b>	<b>18.54</b>
		<b>Current Billing:</b>	<b>113.89</b>

\*A Indicates Adjusted Bill

More account information on back.



Fergus Falls, Minnesota

Fourth Revised Sheet No. 14 Cancelling Third Revised Sheet No. 14

(Continued)

Change of mailing address:

14 - 13 - 015 - 049447 \$113.89

\_\_\_\_\_  
 \_\_\_\_\_  
 PHONE # (     ) \_\_\_\_\_

**NOTICE ABOUT CREDIT CARD PAYMENTS:**

Credit card & one-time bank payments are processed by KUBRA. A \$2.25 convenience fee applies for each transaction, with a payment limit of \$700 per transaction.

To pay by credit card, call 800-257-4044 or 218-739-8877 or go online: [www.otpc.com](http://www.otpc.com). Your Otter Tail Power account number and service location ZIP code are required.

VISA, MasterCard, Discover accepted

**PLEASE DO NOT WRITE CREDIT CARD INFORMATION ON THIS BILL STUB.**

Online bill payment not for you?  
 Signup for Ready Check automatic payments, pick your date, and we'll take care of the rest.

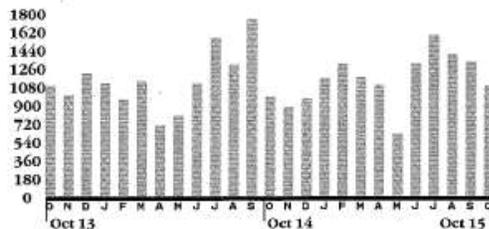
Schedule a furnace maintenance check and plan to change filters regularly. You'll save energy!

Complete a Bill Analyzer home profile at [www.otpc.com](http://www.otpc.com) and receive a personal report showing you ways to save energy.

T

**Your KWH Usage at a Glance**

TOTAL KWH USAGE FOR THE LAST 25 MONTHS



Average kwh per day: 34  
 Average daily cost: 3.67  
 Current billing days: 31

The temperature this billing period averaged 5 degrees warmer than the same period last year and 4 degrees cooler than the last billing period.

Effective on less than 30 days notice by authority of the Public Utilities Commission of South Dakota, dated .

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
 Filed on: December 1, 2015  
 Approved by order dated: Dec. 29, 2015  
 Docket No. EL15-048

Thomas R. Brause  
 Vice President, Administration

EFFECTIVE with bills rendered on and after January 1, 2016, in South Dakota



Fergus Falls, Minnesota

Third Revised Sheet No. 15 Cancelling Second Revised Sheet No. 15

(Continued)

## NOTICE OF PROPOSED DISCONNECTION

00339 200 4  
NOTICE OF PROPOSED DISCONNECTION



000027524 16



OTTER TAIL POWER COMPANY  
PO BOX 2002  
FERGUS FALLS MN 56538-2002



Total Amount Due: \$275.24  
Disconnect Amount: \$144.91  
Disconnect Date: Dec 28, 2015  
14-04-129 \$275.24

Account Number: 14 Service Location:

### DISCONNECTION NOTICE



If you have already sent your payment, please  
accept our thanks and disregard this notice.

YOUR ELECTRIC SERVICE AT:  
  
WILL BE SUBJECT TO DISCONNECTION AFTER 10 AM Dec 28, 2015  
BECAUSE YOUR ACCOUNT IS PAST DUE IN THE AMOUNT OF \$144.91

Account Number: 14-  
  
ACCESS CODE: 4756

IF FULL PAYMENT OF \$144.91 IS NOT RECEIVED AT PO BOX 2002,  
FERGUS FALLS, MN BEFORE 10 AM DEC 28 YOUR ELECTRIC  
SERVICE WILL BE SUBJECT TO DISCONNECTION.

If you have any questions about the disconnect amount or need to make  
arrangements for payment, call Otter Tail at 800-257-4044 or 218-739-8877  
between 8 a.m. and 5 p.m. Monday-Friday.

Anyone with an unresolved dispute may request appeal and mediation from the  
South Dakota PUC, Capitol Bldg, Pierre, SD 57501 or call 605-773-3201 or  
1-800-332-1782.

Total Amount Due: \$275.24

If your electric service has been disconnected, the disconnect amount plus a  
reconnection charge will be required.  
If your electric service has been disconnected, a deposit may become due.  
Dates and amounts due from prior notices remain in effect.



(Continued)

**NOTICE ABOUT CREDIT CARD PAYMENTS:**

Credit card & one-time bank payments are processed by KUBRA. A \$2.25 convenience fee applies for each transaction, with a payment limit of \$700 per transaction.

To pay by credit card, call 800-257-4044 or 218-739-8877 or go online: [www.otpc.com](http://www.otpc.com). Your Otter Tail Power account number and service location ZIP code are required.

VISA, MasterCard, Discover accepted

**PLEASE DO NOT WRITE CREDIT CARD INFORMATION ON THIS NOTICE/PAYMENT STUB**

T

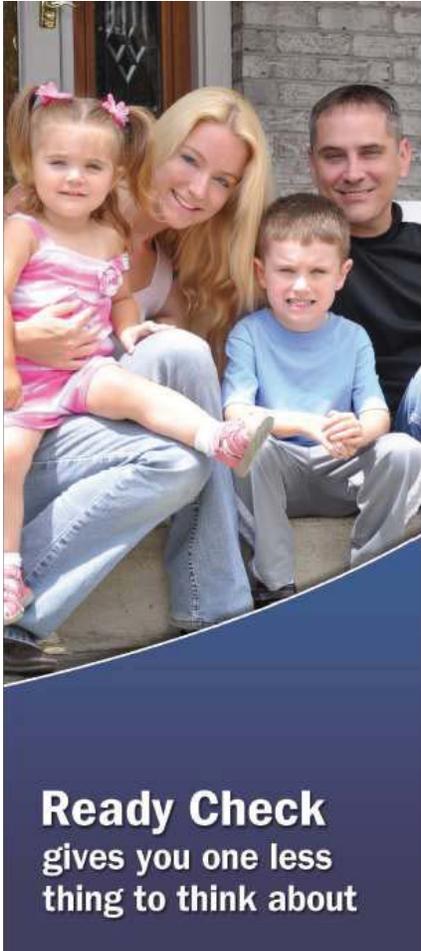
*Effective on less than 30 days notice by authority of the Public Utilities Commission of South Dakota, dated .*



Fergus Falls, Minnesota

(Continued)

### READY CHECK BROCHURE



With Ready Check you authorize your bank to automatically pay your electric bill each month.

**By enrolling in Ready Check, you'll:**

- Avoid late or missed payments
- Write fewer checks
- Save on postage

**Pick your payment date**

With Ready Check, you can choose the range of payment dates that best fits your budget. Your bank will deduct the amount of your bill from your checking account.



**Receive bills by post or online**

Receive your monthly electric service statement in the mail or electronically through the ePay portal, so you'll have a record of the amount your bank deducts from your account.

If Ready Check doesn't work for you, cancel the program at any time by contacting us.

Note: Allow two weeks for set-up. When Ready Check takes effect, usually with the next billing cycle, it will be noted on your bill.



**Enrolling in Ready Check is easy**

1. Complete the form below.
2. **ATTACH A VOIDED CHECK.**
3. Return to: PO Box 2002  
Fergus Falls, MN 56538-2002

**Ready Check Enrollment**

OTTER TAIL POWER COMPANY ACCOUNT NUMBER \_\_\_\_\_

I authorize my bank to draw against my bank account to pay my monthly electric service bills from Otter Tail Power Company.

I would like to make payments between the \_\_\_\_\_ and \_\_\_\_\_ days of the month. *(Provide a ten-day window.)*

CONTACT PHONE \_\_\_\_\_

SIGNATURE AS SHOWN IN BANK RECORDS \_\_\_\_\_

**Even Monthly Payment enrollment**

Yes, enroll me in Even Monthly Payment too so my bill will be the same amount each month.

If you have questions call  
800-257-4044 or 218-739-8877,  
or visit [otpc.com](http://otpc.com)

T



(Continued)

**For even more convenience, combine Ready Check with Even Monthly Payment**

Our Even Monthly Payment (EMP) plan makes budgeting easier. With EMP we average your monthly billing amounts for the past 12 months to determine the amount you'll pay each month for the next year.

EMP doesn't change the amount of electricity you use or the rate you pay. It simply spreads your payments evenly over a 12-month period. We'll review your account every four months to ensure that your electricity use is in line with what you're paying.

As with Ready Check, you can cancel your enrollment in EMP at any time.



**Rather pay online?**

If you prefer to pay your bills online, enroll in ePay, our free electronic bill-management service. Review your monthly statements online, set up automatic payments, or schedule payments each month. This service allows you to pay through our web site or by phone.

**Need one less thing to think about?**

For more information about **Ready Check, Even Monthly Payment, or ePay** call 800-257-4044 or 218-739-8877, or visit [otpc.com](http://otpc.com)

**Automatically pay your electric bill with Ready Check**

11/15

T