

**MONTANA-DAKOTA UTILITIES CO.  
SOUTH DAKOTA PUBLIC UTILITIES COMMISSION STAFF  
FIRST DATA REQUEST  
DATED MAY 14, 2014  
DOCKET NO. NG14-04**

**1-19 How does MDU ensure there is not cross-subsidization between the residential and firm general service classes? Provide an analysis of program revenues and costs broken out between these two classes.**

**Response:**

The conservation programs are available to all firm customers, both residential and firm general service. In addition, the residential and firm general service classes make up the general service (firm) PGA class and equally benefit from the reduction in demand. The commercial programs were instituted in 2012 and while the majority of participants are residential, as the commercial programs grow, the Company anticipates the number of commercial participants to increase.