



MONTANA-DAKOTA

UTILITIES CO.

A Division of MDU Resources Group, Inc.

400 North Fourth Street
Bismarck, ND 58501
(701) 222-7900

January 15, 2012

Mr. Nathan D. Solem
Pipeline Safety Program Manager
South Dakota Public Utilities Commission

RE: South Dakota Pipeline Inspection Report-MDU Public Awareness Effectiveness Evaluation
December 2011

Dear Mr. Solem:

This letter and attachments identify corrective actions taken or planned to be taken as a result of the pipeline safety public awareness inspection covering MDU South Dakota operations. MDU understands and makes every effort to provide safe energy services in the communities served. Please accept this letter as well as attached documents as recognition of MDU's public awareness plan improvement effort.

In attempt to improve the major issue identified in the public awareness effectiveness evaluation inspection involving non-gas customer affected public by MDU's pipeline system, MDU will develop an additional message method by placing pipeline safety, purpose, reliability, leak recognition, and additional information public awareness messages in community newspapers. Further, MDU plans to develop an affected public list of residents and owners located along transmission lines for the delivery of the public awareness message.

Included along with this response letter is an attachment listing the inspection deficiencies along with corrective actions in order to more efficiently implement an effective public awareness plan.

Please do not hesitate to contact me with questions regarding public awareness inspection deficiencies corrective action.

Sincerely,

LaDonna Emineth
Montana-Dakota Utilities Co.