

MidAmerican Energy Company Response to SDPUC Staff Questions  
June 30, 2010

Slow or Fast Meters: ARSD 20:10:17:06 and 20:10:17:07

1. **How many slow or fast meter errors, in the past 5 years, have you discovered? Please provide a list by year and the corresponding length of time the meter reading was in error.**

**Response:**

The following table is the number of meter errors for the period of May 2005 through May 2010 for residential and non-residential customers. Gas transportation customers are not included.

	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>
All	69	121	112	121	174	44
Slow	45	76	77	68	119	21
Fast	24	45	35	53	55	23

For gas transportation customers, during the calendar years 2005 through 2009 there was one slow meter error in 2005, and one fast meter error and one slow meter error in 2008.

When a meter is tested and shows to be either fast or slow, MidAmerican is usually unable to determine when the meter began malfunctioning unless the percent of usage was off enough to stand out in a historical review.

2. **Of those how many were fast? How many slow?**

**Response:**

Please see the response to Question 1 above.

3. **How was each error discovered?**

**Response:**

For gas transportation customers, please see the response to Question 3 in the General/Other section below.

For all other customers, fast or slow meter errors are discovered through the testing of meters removed from service or through customer-requested tests.

**4. What were the total monetary values of the error?**

**Response:**

For gas transportation customers:

The one fast meter error resulted in a refund of \$361.48. The two slow meter errors resulted in back-bills of \$747.66 and \$1,217.39.

For all other customers:

Of the fast meters listed above, MidAmerican refunded a total of \$8,117.65 from May 2005 until May 2010.

Of the slow meters listed above, MidAmerican back-billed a total of \$1,224.38 from May 2005 until May 2010.

If the dollar amount of the calculated adjustment was less than \$500, MidAmerican did not back-bill the customer.

**5. Please detail how each error listed above was resolved.**

**Response:**

For gas transportation customers, please see the responses to Questions 2 and 3 in the General/Other section below.

For all other customers, meters removed from premises are tested for accuracy and tests results are reported to the billing department monthly. All adjustments completed resulted from meter tests. If meters tested less than 2% fast or slow, the meters did not qualify for a back-bill or refund; therefore, no adjustment was made. If MidAmerican calculates the back-bill adjustment dollar amount to be under \$500, no adjustments are completed. MidAmerican sends a letter to those customers who did not qualify for a back-bill or refund. Customers receiving a back-bill or a refund also receive a letter and billing adjustment spreadsheet.

**6. Do you believe SDCL 15-2-13 (6 year contract statute of limitations) limits the refund due a customer if there is a 2% fast or more error discovered?**

**Response:**

No. MidAmerican believes the refund period is limited to six months unless the date the error began can be determined.

Pursuant to SDCL 49-34A-4, the Commission has regulatory powers and “shall regulate to the extent provided in this chapter every public utility as defined in this chapter.” SDCL 49-34A-4 also charges the Commission with authority to promulgate rules.

Under this authority, the Commission promulgated ARSD 20:10:17:06 and 20:10:17:07, which establish different limitations for back-billing customers. The rules are specific that if the date of the error can be fixed with reasonable certainty the charge can be computed from that date. On the other hand, SDCL 15-2-13 indicates that unless a different limitation is prescribed by statute, the limitation is six years. Since the Commission has prescribed a different limitation under its statutory authority, the six year contract of statute of limitations does not apply, and the basic contract law limitation is not applicable.

The Commission’s authority to regulate public utilities allows it the flexibility to prescribe what it deems a reasonable period for back-billing. The Commission can use this flexibility to base back-billing requirements on the six year statute of limitations, or it can base the back billing on specific facts unique to public utilities and customers, whether it be six years or more, or less than six years. After careful consideration, the Commission has the authority to either leave the rules as is, or amend its rules.

- 7. If the error date is determined with “reasonable certainty”, do you believe SDCL 15-2-13 limits the time you may back-bill and receive payment for a slow meter error?**

**Response:**

No. SDCL 15-2-13 states “[e]xcept where, in special cases, a different limitation is prescribed by statute...” Since the Commission has prescribed a different limitation under its statutory authority, the civil actions set forth in this sections does not apply, and the basic contract law obligation is not applicable.

**Meter Failing to Register: ARSD 20:10:17:08**

- 1. Has it happened, in the past 5 years, where a meter failed to register? Please provide a list by year.**

**Response:**

Yes.

For gas transportation customers, during the calendar years 2005 through 2009, there were five meters failing to register. There was one in 2005, three in 2007 and one in 2008.

For all other customers, there were 1,040 meters failing to register from May 2005 through May 2010.

Meters failing to register by year:

May 2005 to December 2005	14
2006	177
2007	222
2008	201
2009	220
<u>January 2010 through May 2010</u>	<u>206</u>
Total	1,040

**2. How were the failures discovered?**

**Response:**

For gas transportation customers, please see the response to Question 3 in the General/Other section below.

For all other customers, stopped meters are typically found by a billing representative that receives a work item when a meter hasn't registered usage since the last company read. A service order is issued for field verification to confirm the meter has stopped registering usage.

**3. Please list the total monetary value of each failure and the corresponding length of time the meter reading was in error.**

**Response:**

The five gas transportation meters found to be non-registering resulted in back-bills for a total of \$26,085.65. See Attachment *A-Gas Transportation Adjustments*.

Of the 1,040 meters found to be non-registering for all other customers, only 11 were back-billed for a total of \$68,170.11. See Attachment B-*Non-Registering Adjustments*.

**4. Please detail how each failure was resolved.**

**Response:**

In general, if a meter is found to be non-registering, the meter is changed and the account is reviewed by the billing department to determine if an adjustment is necessary. Many of the meters do not qualify for an adjustment as they do not meet the \$500 minimum requirement. Also, if it was deemed that MidAmerican should have acted earlier on a work item, no back-bill adjustment was completed. MidAmerican sends a letter to those customers who did not qualify for a back-bill. For those customers that receive a back-bill, they also receive a letter and billing adjustment spreadsheet.

For gas transportation customers, please see the responses to Questions 2 and 3 in the General/Other section below.

**5. Do you believe SDCL 15-2-13 limits the utilities ability to back-bill if the meter fails to register?**

**Response:**

No. As noted above, SDCL 15-2-13 provides, “[e]xcept where, in special cases, a different limitation is prescribed by statute...” Since the Commission has prescribed a different limitation under its statutory authority, the civil actions set forth in this section does not apply, and the basic contract law obligation is not applicable. Specifically, ARSD 20:10:17:08 states “[i]f a meter is found not to register or to register intermittently for *any* period, the utility may charge for an estimated amount of electricity or gas used.”

**Other Meter Errors: ARSD 20:10:17:09**

**1. How many meter errors of this type, in the past 5 years, have you discovered? Please provide a list (or all over and underbilling) by year.**

**Response:**

For gas transportation customers, see Attachment A-*Gas Transportation Adjustments*.

For all other customers during the time period May 2005 through May 2010:

2005

- 13 adjustments for incorrect rate application resulted in refunds totaling \$11,758.21.
- Three adjustments for switched meters resulted in refunds of \$368.30.

2006

- One adjustment for errors on meters with ERT (Encoder Receiver Transmitter) devices resulted in a back-bill of \$593.38.
- One adjustment for gas pressure error resulted in a refund of \$1,132.16.
- 30 adjustments for incorrect rate application resulted in refunds totaling \$21,042.74.
- 14 adjustments for switched meters resulted in refunds of \$3,388.59 and back-bills totaling \$1,285.85.

2007

- One adjustment for gas pressure error resulted in a back-bill of \$1,793.24.
- 31 adjustments for incorrect rate application resulted in refunds totaling \$18,094.55
- 18 adjustments for switched meters resulted in refunds of \$2,408.78 and back-bills of \$506.37.

2008

- One constant meter multiplier error resulted in a back-bill of \$10,762.85
- Four adjustments for errors on meters with ERT devices resulted in refunds totaling \$518.14
- Two adjustments for errors on meters with ERT devices resulted in back-bills totaling \$5,575.65.
- Six adjustments for gas pressure errors resulted in refunds totaling \$8,163.73.
- 35 adjustments for incorrect rate application resulted in refunds totaling \$18,231.78.
- 12 adjustments for switched meters resulted in refunds of \$10,580.91 and back-bills of \$5,287.03.

2009

- Five adjustment for errors on meters with ERT devices resulted in back-bills totaling \$13,175.07.
- Three adjustments for gas pressure errors resulted in refunds totaling \$9,592.56.
- One adjustment for gas pressure error resulted in a back-bill of \$1,691.77.
- 47 adjustments for incorrect rate application resulted in refunds totaling \$19,649.32.
- 12 adjustments for switched meters resulted in refunds of \$3,360.13.

## 2010

- Four adjustments for errors on meters with ERT devices resulted in refunds totaling \$1,934.06
- 26 adjustments for errors on meters with ERT devices resulted in back-bills totaling \$41,088.21.
- Nine adjustments for gas pressure errors resulted in refunds totaling \$1,257.60.
- 23 adjustments for incorrect rate application resulted in refunds totaling \$26,983.03.
- Two adjustments for switched meters resulted in refunds of \$935.22 and a backbill for \$745.48.

### **2. Please detail the nature of the error and explain how each was discovered?**

#### **Response:**

See Attachment A-Gas Transportation Adjustments and Attachment C-Other Adjustments.

In switched meter situations, the error can be discovered through customer contact, service orders, or work items.

### **3. What was the total monetary value of each error and the corresponding length of time the meter reading was in error?**

#### **Response:**

See Attachment A-Gas Transportation Adjustments and Attachment C-Other Adjustments.

### **4. Please detail how the error was resolved.**

**Response:**

See Attachment A-*Gas Transportation Adjustments* and Attachment C-*Other Adjustments*.

For gas transportation customers, please see the response to Question 2 in the General/Other section below.

For all other customers, if an other meter error is found, the situation is corrected and the account is reviewed by the billing department to determine if an adjustment is necessary. MidAmerican sends a letter to customers who did not qualify for a back-bill. For those customers that receive a back-bill or a refund, they also receive a letter and billing adjustment spreadsheet.

- 5. Do you believe SDCL 15-2-13 limits the time you may back bill if a meter error cause is discovered with “reasonable certainty”?**

**Response:**

No, as noted above, SDCL 15-2-13 states “[e]xcept where, in special cases, a different limitation is prescribed by statute...” Since ARSD 20:10:17:09 states that the refund or charge shall not exceed one year, unless the date of the error can be fixed with reasonable certainty, in which case the refund or charge shall be computed from that date,” the Commission’s administrative rules provide the exception and requires one year back billing, or to the date the error began as long as records have been retained to establish the date of the error.

- 6. Do you believe SDCL 15-2-13 limits a customer refund if a meter error were made such that the consumer were over-billed?**

**Response:**

No. For the reasons stated above, the administrative code allows one year for refunds, or refunds to the date the error began as long as records have been retained to establish the date of the error.

**General/Other:**

- 1. Generally, does your tariff deviate from the administrative rules regarding these types of meter-related issues?**

**Response:**

No. MidAmerican’s tariffs are consistent with the administrative rules and do not deviate from the administrative rules regarding these types of meter-related

issues. MidAmerican notes that although it refunds for any amount found to have been over-billed, it does not back-bill for less than \$500.

**2. Please provide an example of the letter or other information you send a consumer if a meter error occurs.**

**Response:**

MidAmerican does not send a standard letter or information to daily transportation or interruptible customers when a meter error occurs. The Gas Transportation group works with the MidAmerican Key Account Managers on the meter issue, the Key Account Manager then meets with the Customer to explain the issue, how it occurred, and proposes the resolution. On some occasions, the Key Account Manager and the Customer will come up with a different resolution that is then worked through with the Gas Transportation group.

For all other customers, MidAmerican has several letters that are used based on the type of meter error and if the billing adjustment resulted in a refund, back-bill, or no adjustment. Please see *Attachment D-Fast Gas Active*, which is an example of one of the letters we mail to customers.

**3. Please detail any internal mechanism whether in your billing system or otherwise, that warns of abnormal usage (either high or low).**

**Response:**

For gas transportation customers, MidAmerican performs numerous checks to try to detect metering/usage errors early. Using a historical Customer usage database, MidAmerican, on normal workdays, has developed operational tasks to identify abnormal usage patterns for daily transportation and interruptible customers. The process consists of comparing a customer's most recent daily usage to their previous month's average daily usage for that particular day-of-week. An account is flagged if the current day's usage is outside the defined parameters of the standard deviation for that Customer. Where possible, customer metered usage is also compared to the pipeline telemetry gathered by SCADA, and any variances flagged.

Additionally, MidAmerican utilizes alarms from its telemetry system to identify issues with the telemetered usage for daily transportation and interruptible customers. The field device will trigger various alarms whenever abnormal conditions are observed. The alarm notices are then sent to the host in Gas Control. A sample of the more common device alarms are:

Instrument alarm (malfunction)  
Unit Reset alarm (synchronization malfunction)  
Low battery alarm (warns of potential power loss)  
AC Off/On alarm (power disruption/restoration to electric unit)  
Tamper Detect alarm (unit tampering)

The telemetry system also generates a report of those field devices which have not made the mandatory scheduled morning call (missing reads report).

If an alarm is received by the host in Gas Control and/or the field device shows up on the missing reads report, a meter tech is dispatched to the site to correct the problem and re-synchronize the telemetry with the meter.

A third step taken to ensure accuracy is a practice to ensure daily transportation and interruptible customer's meters are synchronized each calendar year. If a metering technician has not visited a meter within a calendar year, a metering technician will be dispatched to perform a synchronization read to ensure the host, meter and telemetry are all in sync.

Lastly, an "m factor" check is performed each day to simply compare the ratio between a transportation customer's uncorrected and corrected meter read. This "m factor" should be consistent each day, and a change would indicate a possible metering error. If a potential error is identified, a meter technician would be dispatched to check the device and all correcting factors.

For all other customers, usage is compared to previous month, same month the previous year, or to a peer group. The peer group is based on bill group, weather group, reading type and rate to determine if usage is out of range. If the usage is found to be considered out of range, a work item is given to a billing representative for further investigation.

- 4. Do you ever analyze like-situated commercial consumers regarding usage? For example: does your system have a mechanism to compare like-situated businesses such that a red flag is raised if one is consuming half the gas or electricity of another?**

**Response:**

For all customers, the customer service system does not compare like-situated businesses. Gas Transportation and interruptible customer's usage is compared as shown in question three under General/Other. For all other customers, usage is compared to previous month, same month the previous year, or to a peer

group. The peer group is based on bill group, weather group, reading type and rate to determine if usage is out of range.

**5. List by year, for the past 5 years, the number of meter checks performed on your system in South Dakota due to customer request.**

**Response:**

May 2005 to December 2005	4
2006	4
2007	3
2008	5
2009	1
<u>January 2010 through May 2010</u>	<u>0</u>
Total	17

**6. Please explain your position regarding whether over-billing and under-billing should be handled different.**

**Response:**

In general, MidAmerican believes over-billing and under-billing should be handled similarly. The exception would be the limitation to only back-bill for amounts greater than \$500. MidAmerican implemented this practice in 2004 when an internal study indicated that any revenue lost by not back-billing for less than \$500 was offset by the costs associated with calculating, producing and collecting the back-billing.

**7. Please provide the annual number of errant billings for each of the last 5 years where the date of the cause of the error can be fixed with reasonable certainty. Please provide the dollar amount of the refund or collection for each of the errant billings above separately identifying the base rate and FAC or PGA amount.**

**Response:**

For gas transportation customers, when a meter is tested and shows to be either fast or slow, MidAmerican is usually unable to determine when the meter began malfunctioning unless the percent of usage was off enough to stand out in a historical review. However, due to the nature of transportation and interruptible

Customers being hourly and daily telemetered; MidAmerican can usually pinpoint the date that issues began. With normal battery changes, synchronization reads, and daily operational review, these types of errors are either detected very early or MEC can demonstrate when it began relaying incorrect data.

For all other customers, when a meter is tested and shows to be either fast or slow, MidAmerican is usually unable to determine when the meter began malfunctioning unless the percent of usage was off enough to stand out in a historical review. MidAmerican has experienced several meter errors where it could determine with reasonable certainty that the error went as far back as ten years. However, when MidAmerican back-billed that far, the customer filed a formal complaint. In an effort to resolve that complaint and two others that involved back billings to five years and two years, MidAmerican limited the back billing to one year.

See Attachment A-*Gas Transportation Adjustments* and Attachment C-*Other Adjustments*.

Please see response to Question 10 below for PGA impacts.

- 8. Please provide Company policy regarding the length of time allowed a customer to pay a collection for an errant billing where the date of the cause of the error can be fixed with reasonable certainty. How do you communicate this to the consumer?**

**Response:**

When an errant billing situation has occurred a corrected new bill is sent to the customer. Since the issue was not the fault of the customer, MidAmerican Energy offers a “special agreement” to the customer, if needed, to pay off the balance owed from the corrected bill.

A special agreement is an agreement that allows the customer to pay an outstanding balance in agreed upon installments over a period of time.

When an errant billing situation occurs at the time the new corrected bill is generated, a letter is mailed to the customer. The letter advises the customer to contact MidAmerican Energy if they need assistance paying the bill. The errant billing situation is documented on the customer account. If/when the customer contacts MidAmerican in response to the letter and indicates they are having difficulty paying their corrected bill, the customer service associate knows of the errant billing situation by reviewing the notes documented on the customer account and would offer the customer the special agreement if needed.

- 9. In the computation of the over-billing or under-billing caused by meter error, explain how the fuel clause amount or PGA amount of the revised billing is calculated, i.e. are historic FACs or PGAs used to determine the amount owed or refunded?**

**Response:**

For gas transportation customers, calculations are based on the historic daily cash out amount for the time period being adjusted for back-bills or refunds.

For all other customers, calculations are based on the historic PGA during the time period being adjusted for back-bills or refunds.

- 10. Please explain whether and how FAC or PGA amounts over and under collected due to meter error, are subsequently recovered from, or refunded to, all customers through FAC or PGA or for natural gas service, through the lost and unaccounted for gas factor.**

**Response:**

The lost and unaccounted for percentage identifies the volume of gas that must be brought to the system by PGA and transport customers in excess of their consumption. The lost and unaccounted for percentage is established based on the prior annual period experience. PGA customers pay for this additional gas through the PGA factor. Transport customers pay "in-kind" with additional gas supply they must bring to the system. If the meter is under-registering but not yet reflected in the lost and unaccounted for percentage, the cost for the amount of gas consumed but not measured will be reflected in an under recovery of the PGA. Through the PGA reconciliation process, all PGA customers will pay for the under recovery. A meter that is over-registering will have the opposite effect. Losses on the electric side are reflected in FAC and reconciled similar to the PGA.

When an under-billing is subsequently billed to the customer, additional dollars will be credited to the PGA and returned to all PGA customers through the reconciliation process. The corrected billing will be booked in the current year increasing the amount of gas "consumed" relative to the amount of gas delivered to the system reducing the lost and accounted for that period. The opposite will happen when an over-billing is subsequently corrected and refunded to the customer.

**11.If it is assumed each rate case test year includes some level of errant billings due to errant metering, explain why it is appropriate to subsequently go back and refund or rebill customers when meter errors are found if there has been an intervening rate case.**

**Response:**

MidAmerican strives to treat its customers fairly and consistently. To consider intervening rate cases in determining whether to refund or rebill customers could lead to inconsistent treatment for customers under the billing policy. Correcting bills only for customers whose errors began after the last rate case would lead to a situation of luck and timing for which customers are refunded or rebilled. Likewise, correcting bills for all customers with errors, but only back to the date of the last rate case, would lead to a situation of luck and timing as to when the error was discovered. Further, the remaining customers have paid more or less than appropriate for purchased gas costs or electric fuel costs through the lost and unaccounted and reconciliation of the automatic adjustment clauses. Purchased gas costs and fuel costs are not included in the rates established in a rate case, only the margin is reflected in the rates. And finally, under the cost causation principle it is appropriate to refund or rebill customers so that costs are properly matched to the cost causers.

**12.Please describe the Company’s meter testing program including the timeframe of testing the entire population of the company’s meters and whether certain meters are tested more often than others. Provide the average annual cost of meter testing and the numbers and types of meters tested. If testing costs differ between specific types or sizes of meters, provide the average cost of testing a meter of each type or size.**

**Response:**

MidAmerican tests all meters when they are removed from service. Meters that test greater than + or - 2% fast or slow are referred to the billing department for possible bill adjustment. Additionally, in-service meters are tested per the following table.

**Testing of In-Service Meters and Instruments in South Dakota**

<b>Meter Type</b>	<b>In Service Test Type</b>
Diaphragm Meters (0-1000 cfh @ ½ in w.c.)	None
Diaphragm Meters (over 1000 cfh @ ½ in w.c.)	10 year periodic

Rotary Meters	5 year differential test
Turbine Meters	1 year spin, 5 year flow
Instruments	Same as related meter

**2009 South Dakota Meters Tested**

<b>Meter Type</b>	<b>Quantity Tested</b>
Diaphragm Meters (0-1000 cfh @ ½ in w.c.)	1685
Diaphragm Meters (over 1000 cfh @ ½ in w.c.)	14
Rotary Meters	100
Turbine Meters	6
<b>Total</b>	<b>1805</b>

Meter testing costs are based on an allocation by jurisdiction and not recorded by size and type of meter. The South Dakota allocation factor is 11.75 % based on numbers of meters in service.

1	Meters tested in 2009	1,805
2	Meters in service in South Dakota	84,196
3	Estimate of years to test all meters (2/1)	46.7
4	Labor and Material cost to test all meters in 2009	\$534,729
5	South Dakota allocation (.1175*534,729)	\$62,831
6	Average approximate cost to test one meter (5/1)	\$34.81

**13. Are large usage customers' meters checked more often, thus limiting the amount of time which error correction may need to be made, and also limiting the amount of potential over- and under-billings?**

**Response:**

MidAmerican has 136 daily gas transportation and 15 gas interruptible customers in South Dakota. These are large usage customers with telemetry equipment

installed on their gas meters. Their usage and alarm points are monitored on a daily basis and field technicians are dispatched to the site to correct unusual condition if they exist.

For all other customers, see **Testing of In-Service Meters and Instruments in South Dakota** table listed in Question 12 above.

- 14. If the answer to (13) is yes, what is your policy for checking those meters? If the answer is no, explain why that risk is not being mitigated by more frequent testing of large user meters, and also state whether you would suggest a separate refunding or rebilling policy for small v. large usage customers?**

**Response:**

At least once a day, hourly corrected and uncorrected meter readings are collected from each of the 151 customers mentioned in question 13. A “factor” based on a ratio of the two reads is developed and monitored daily by MEC personnel. If the “factor” varies significantly, a meter problem is suspected and a meter technician is dispatched to the site for further investigation. Each site is also capable of generating alarms which are usually investigated within 48 hours.

For all other customers, see **Testing of In-Service Meters and Instruments in South Dakota** table listed in Question 12 above.

- 15. If it is decided to limit the time period to calculate customer rebilling for error correction, how would you propose to “make up” for forgone net revenues?**

**Response:**

Assuming the test year reflects a full year of any new policy that limits the time period for rebilling, no specific action would be required as the sales denominator used in setting rates would be reflective of the new policy. If the policy is modified during a test year, a pro forma adjustment could be made to eliminate test year rebilling revenue that would no longer be recovered under the new policy.

Attachment A- Gas Transportation Adjustments

<u>Year</u>	<u>Type of Adjustment</u>	<u>Dollars</u>	<u>Account#</u>	<u>Time Period</u>	<u># Months Revised</u>	<u>How was it found</u>	<u>Reason for Adjustment</u>	<u>What was the resolution</u>	<u>PGA</u>	<u>Base</u>	<u>Total</u>
2008	Fast	\$ (361.48)	30600-23034	Nov 07 - May 08	6	Meter Test	Meter tested slow	Customer backbilled for Gas Costs and distribution costs. Backbilled 6 months per tariff.	\$ (333.31)	\$ (28.17)	\$ (361.48)
2005	Non-Registering	\$ 1,639.32	96090-57039	Oct 02 - Apr 05	6	Sync Read	Instrument faulty, not registering full use	Customer in Group, Backbilled Supplier for Gas Costs, Customer for distribution costs. Only backbilled 6 months (per tariff) based on daily avg use	\$ 1,368.73	\$ 270.59	\$ 1,639.32
2007	Non-Registering	\$ 8,373.45	7450053013	Dec-06	1	MEC questioned the zero usage	Pulsar was faulty did not record usage	MEC worked with Customer on estimating what the usage should have been and made the revised billing.	\$ 7,687.99	\$ 685.46	\$ 8,373.45
2007	Non-Registering	\$ 12,739.83	04110-52018	Oct 06 -Mar07	6	MEC questioned low or non-usage	Pulsar was faulty did not record usage	MEC worked with Customer reviewing historical usage and estimated the usage that should have been billed and made the revised billing.	\$ 11,077.04	\$ 1,662.79	\$ 12,739.83
2007	Other	\$ (4,799.92)	78030-56010	Dec 06 - Apr 07	6	Routine battery Chg	Pulsar was faulty recorded too much usage	MEC worked with Customer reviewing historical usage and estimated the usage that should have been billed and made the revised credit billing.	\$ (4,382.41)	\$ (417.51)	\$ (4,799.92)
2007	Non-Registering	\$ 3,106.79	61650-56012	Nov-07	1	MEC questioned low usage	Pulsar was faulty did not record usage accurately	MEC worked with Customer on estimating what the usage should have been and made the revised billing.	\$ 2,947.77	\$ 159.02	\$ 3,106.79
2008	Non-Registering	\$ 226.26	00960-60012	Aug-08	1	MEC questioned zero use	Meter quit working on August 13, 2008	MEC worked with Customer on estimating what the usage should have been and made the revised billing.	\$ 226.26	\$ -	\$ 226.26
2005	Other	\$ (14,516.84)	01800-52015	Aug 04 - Feb 05	7	Routine battery Chg	Unit reset, incorrect multiplier	Customer in Group, Refund Gas Costs to Supplier, Refund Distribution Costs to Customer	\$ (13,091.81)	\$ (1,425.03)	\$ (14,516.84)
2005	Other	\$ (25,024.94)	6081056011	Apr - May 04; Sept - Nov 04	5	Sync Read	Unit reset, incorrect multiplier	Customer was refunded gas and distribution costs using correct multiplier to calculate actual gas use.	\$ (20,519.73)	\$ (4,505.21)	\$ (25,024.94)
2005	Other	\$ (2,844.41)	78030-56010	Sep 03 - May 05	19	Sync Read	Incorrect multiplier	Customer in Group, Refund Gas Costs to Supplier, Refund Distribution Costs to Customer	\$ (2,549.02)	\$ (295.39)	\$ (2,844.41)
2005	Other	\$ (3,892.57)	6711056013	Jun 04 -Dec 04	6	Sync Read	Unit reset, incorrect multiplier	Customer was refunded gas and distribution costs using correct multiplier to calculate actual gas use.	\$ (3,239.71)	\$ (652.86)	\$ (3,892.57)
2006	Other	\$ (10.32)	6249056013	Aug-06	1	Physical meter visit	Physical read different from System read	Corrected invoice issue, Customer was credited difference.	\$ (9.46)	\$ (0.86)	\$ (10.32)
2006	Other	\$ (1.46)	495052012	May-06	1	Physical meter visit	Physical read different from System read	Corrected invoice issue, Customer was credited difference.	\$ (1.32)	\$ (0.14)	\$ (1.46)
2007	Other	\$ 542.76	7740007052	Mar-07	1	MEC questioned the zero usage	Remote reading device not relaying information to MEC.	Physically reviewed the meter and billed the usage that flowed through it.	\$ 471.79	\$ 70.97	\$ 542.76
2007	Other	\$ 71,747.87	191271207	Aug 06 - Oct 06; Aug 07 - Sep 07	5	Review of NNG volumes through the meter to usage billed Curry.	Curry is the only Customer behind NNG's TBS station. The meter used at Curry was a NNG meter that had never been set up properly in MEC's billing system with the rate, appropriate pressure, mutliplier, etc.	Using NNG information, MEC could show that Curry had been underbilled since 1998. However, MEC was unable to pinpoint when the issue began. MEC worked with Curry and revised and corrected their usage to match that which flowed through the NNG TBS for their usage from August 15, 2006 - October 19, 2006 and August 21, 2007 - September 30, 2007.	\$ 67,180.76	\$ 4,567.11	\$ 71,747.87

Attachment A- Gas Transportation Adjustments

<u>Year</u>	<u>Type of Adjustment</u>	<u>Dollars</u>	<u>Account#</u>	<u>Time Period</u>	<u># Months Revised</u>	<u>How was it found</u>	<u>Reason for Adjustment</u>	<u>What was the resolution</u>	<u>PGA</u>	<u>Base</u>	<u>Total</u>
2008	Other	\$ (20,531.81)	81350-52019	Apr 07 - Dec 07	9	Customer complaint on high use	In April 07, when MEC was at the site, the pulsar had been configured incorrectly and was sending incorrect pulses to MEC.	MEC issued a revised billing.	\$ (18,909.14)	\$ (1,622.67)	\$ (20,531.81)
2009	Other	\$ 40,620.75	01790-56035	Aug 08 - Jul 09	12	MEC site visit	On Aug 4, 2008, MEC changed the batteries and did a sync read on this unit, the unit reset to factory presets. The factory presets caused the corrected usage being sent to MEC to be incorrect.	Knowing the exact date the unit began reporting incorrect data, MEC was able to use the reading of uncorrected side of the meter to calculate the correct usage that should have been billed to Customer. A revised billing was issue to the Customer for the incorrect billing period.	\$ 35,055.03	\$ 5,565.72	\$ 40,620.75
2009	Other	\$ 40,539.34	78030-56010	Feb 08 - Feb 09	12	Sync read, MEC site visit	Pulsar was faulty did not relay corrected usage accurately.	MEC used the uncorrected reads from Feb 26, 2008 (accurate) to the reads on March 3, 2009 to calculate the corrected usage that should have been billed. This usage was prorated based on Customer's historical usage profile and spread over this time period. Customer requested changes be made to how the volumes were spread over the months, MEC complied and billed usage based on the Customer's input.	\$ 35,499.36	\$ 5,039.98	\$ 40,539.34
2009	Other	\$ 5,167.19	66270-56035	Jan 09 - Apr 09	4	Sync read, MEC site visit	Unit reset, re-programming not accepted	MEC used the uncorrected reads from Jan 8, 2009 (when unit reset itself) to the reads on April 17, 2009 to calculate the corrected usage that should have been billed. The usage was prorated based on Customer's historical usage profile and spread over the 4 month time period. The correcting invoices were billed.	\$ 4,337.56	\$ 829.63	\$ 5,167.19
2009	Other	\$ (9,654.05)	03480-52031	May 08 - Apr 09	11	Sync read, MEC site visit	Meter was changed on May 22, 2008, factor was set up incorrectly.	MEC used the uncorrected reads from May 22, 2008 (when set up) to the reads on April 7, 2009 to calculate the corrected usage that should have been billed. The usage was prorated based on Customer's historical usage profile and spread over the 4 month time period. The correcting credit invoices were billed.	\$ (7,403.91)	\$ (2,250.14)	\$ (9,654.05)



Attachment A-  
Gas Transportation  
Adjustments 2005 - 2009

**Slow or Fast Meters: ARSD 20:10:17:06 and 20:10:17:07**

<u>Fast or Slow</u>	<u>Year</u>	<u>Time period of Adjustment</u>	<u>How Discovered</u>	<u>Adjustment Amount</u>	<u>Backbill/Refund</u>
Slow	2008	6 mo	Meter Test	\$ 747.66	Backbill
Slow	2005	6 mo	Meter Test	\$ 1,217.39	Backbill
Fast	2008	6 mo	Meter Test	\$ (361.48)	Refund

**Meter Failing to Register: ARSD 20:10:17:08**

<u>Year</u>	<u>How Discovered</u>		<u>Adjustment Amount</u>	<u>Time Period of Adjustment</u>	<u>Backbill/Refund</u>
2005	MEC site visit, sync read		\$ 1,639.32	6 mo	Backbill
2007	MEC questioned low usage		\$ 8,373.45	1 mo	Backbill
2007	MEC questioned low usage		\$ 12,739.83	6 mo	Backbill
2007	MEC questioned low usage		\$ 3,106.79	1 mo	Backbill
2008	MEC questioned low usage		\$ 226.26	1 mo	Backbill

Total Non-Register = 6

**Other Meter Errors: ARSD 20:10:17:09**

<u>Year</u>	<u>Type of Error</u>	<u>How Discovered</u>	<u>Adjustment Amount</u>	<u>Time Period of Adjustment</u>	<u>Backbill/Refund</u>
2005	meter multiplier	MEC site visit, sync read	\$ (14,516.84)	7 mo	Refund
2005	meter multiplier	MEC site visit, sync read	\$ (25,024.94)	5 mo	Refund
2005	meter multiplier	MEC site visit, sync read	\$ (2,844.41)	19 mo	Refund
2005	meter multiplier	MEC site visit, sync read	\$ (3,892.57)	6 mo	Refund
2006	remote reading device	MEC site visit, sync read	\$ (10.32)	1 mo	Refunded/credited customer based on physical meter read.
2007	faulty pulsar	MEC site visit, battery chg	\$ (4,799.92)	6 mo	Refund
2006	remote reading device	MEC site visit, sync read	\$ (1.46)	1 mo	Refund
2007	remote reading device	MEC site visit, sync read	\$ 542.76	1 mo	Backbill

Attachment A-  
Gas Transportation  
Adjustments 2005 - 2009

Other Meter Errors: ARSD 20:10:17:09

<u>Year</u>	<u>Type of Error</u>	<u>How Discovered</u>	<u>Adjustment Amount</u>	<u>Time Period of Adjustment</u>	<u>Backbill/Refund</u>
2007	application of rate schedule, connection of meter, meter multiplier	Comparison of NNG volumes through the TBS to volumes billed by MEC	\$ 71,747.87	9+ years incorrect - backbilled only 5 mo	MidAmerican worked with Customer to come up with an acceptable solution. MidAmerican backbilled the Customer for only two of the drying seasons.
2008	meter multiplier	Customer complaint	\$ (20,531.81)	9 mo	Refund
2009	meter multiplier	MEC site visit, sync read	\$ 40,620.75	12 mo	Backbill
2009	meter multiplier	MEC site visit, sync read	\$ 40,539.34	12 mo	Using the uncorrected reads from known date, MidAmerican calculated the corrected usage. MidAmerican then prorated the usage based on Customer's historical usage profile. Customer then provided input and the volumes were spread somewhat differently. Customer was backbilled.
2009	meter multiplier	MEC site visit, sync read	\$ 5,167.19	4 mo	Using the uncorrected reads from known date, MidAmerican calculated the corrected usage. MidAmerican then prorated the usage based on Customer's historical usage profile. Customer was backbilled.
2009	meter multiplier	MEC site visit, sync read	\$ (9,654.05)	11 mo	Using the uncorrected reads from known date, MidAmerican calculated the corrected usage. MidAmerican then prorated the usage based on Customer's historical usage profile. Customer was refunded/credited.

Attachment A-  
Gas Transportation  
Adjustments 2005 - 2009

**Other Meter Errors: ARSD 20:10:17:09**

<u>Year</u>	<u>Type of Error</u>	<u>How Discovered</u>	<u>Adjustment Amount</u>	<u>Time Period of Adjustment</u>	<u>Backbill/Refund</u>
2009	meter multiplier	MEC site visit, sync read	\$ (38,211.65)	34 mo	Using the uncorrected reads from known date, MidAmerican calculated the corrected usage. MidAmerican then prorated the usage based on Customer's historical usage profile. Customer was refunded/credited.
2009	remote reading device	MEC site visit, sync read	\$ (4,755.41)	36 mo	Using the uncorrected reads from known date, MidAmerican calculated the corrected usage. MidAmerican then prorated the usage based on Customer's historical usage profile. Customer was refunded/credited.
2009	remote reading device	MEC site visit, sync read	\$ 2,801.48	12 mo	Using the uncorrected reads from known date, MidAmerican calculated the corrected usage. MidAmerican then prorated the usage based on Customer's historical usage profile. Customer was backbilled.

Total Other = 16

Attachment B-  
Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
8782050035	6/2/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7470018012	6/23/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8592055037	7/11/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7558023028	7/19/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9966002015	7/20/2005	Work item/Service Order	6/05 - 7/05	\$3,880.83	Backbill	Backbill
9966002015	7/20/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
176088006	8/16/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3947088021	9/26/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4440055011	10/3/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9147053010	10/6/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
762051021	10/28/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4720052013	10/31/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
107056102	12/6/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2303111010	12/30/05	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
			<b>2005 Backbills</b>	<b>\$3,880.83</b>		
4363014023	1/10/2006	Work item/Service Order	11/05 - 12/05	\$529.65	Backbill	Backbill
4730052014	1/10/2006	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6520057010	1/18/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5046010017	1/18/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5386024015	1/18/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6983054038	1/18/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1763035197	1/19/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1966007016	1/23/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8518007029	1/23/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8518007029	1/24/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3533052131	1/24/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1972002023	1/25/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5855052011	1/26/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5905051131	1/26/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
259055048	1/30/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7147053021	1/30/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7714004089	1/30/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
3996051016	1/30/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
36135013	1/31/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8986053032	2/1/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3495053034	2/1/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9420052017	2/1/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1654053039	2/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5476002019	2/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
184056055	2/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9054002051	2/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8764052091	2/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1246054037	2/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8149054021	2/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
694055014	2/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1150005031	2/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8574055088	2/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2599096015	2/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3367057052	2/6/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2668060039	2/7/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7987056042	2/7/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2967009023	2/8/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6536049126	2/8/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1290052054	2/8/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2668060039	2/14/2006	Work item/Service Order	12/05 -1/06	\$19,625.32	Backbill	Backbill
9172052019	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5056054108	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2471055017	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9949053021	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8185052045	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7032056070	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1291063028	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2091110028	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3795095024	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
453098012	2/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1377059017	2/15/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3367057052	2/17/2006	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5724056111	2/17/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5307085017	2/17/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
503054034	2/20/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1929129045	2/20/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6159158025	2/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3852008017	2/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
193157028	2/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5344011026	2/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
629087011	2/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3415055010	2/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2277055017	2/24/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
685054013	2/24/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6660054038	2/27/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6660054038	2/28/2006	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8311053052	3/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2032054022	3/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9140053062	3/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9981050064	3/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4046008019	3/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6238055014	3/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5585101036	3/6/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9133061139	3/6/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7054027016	3/8/2006	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7054027016	3/8/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
324059012	3/9/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7315168012	3/9/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1045052050	3/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2161095044	3/16/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8895057181	3/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
8415011028	3/24/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9981050064	3/27/2006	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6853051141	3/28/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1510091001	3/29/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8655003072	3/29/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7558023028	3/29/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4381001023	3/31/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
974050056	4/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
974050056	4/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1368054106	4/5/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9172051199	4/6/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5772003109	4/7/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1249054034	4/13/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3161053089	4/17/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
685115017	4/18/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
443157048	4/18/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9161054017	4/19/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9291059043	4/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4884053059	4/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1058053033	4/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8011015013	4/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5770003077	4/25/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9005051037	4/27/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5268052017	4/28/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1315055055	5/1/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7198055016	5/1/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7012054032	5/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2515054015	5/2/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
169054012	5/4/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8687055014	5/8/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1381055032	5/8/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7114054068	5/15/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
2692055153	5/19/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6899053013	5/19/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3244059030	5/20/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9772011021	5/22/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2472008032	5/24/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2680055020	5/25/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2596017028	5/26/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1026060032	5/26/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2186056011	6/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
17050030	6/3/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9597014069	6/9/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2115134030	6/13/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7838053145	6/16/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9804017164	6/19/2006	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9804017164	6/19/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7063161015	6/20/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5542058016	6/23/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4730052014	6/26/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3123160031	6/27/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8208058021	6/27/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7421052027	6/28/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8669004030	6/29/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8076016044	7/13/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
309006068	7/19/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7180010027	7/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2971128066	7/24/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9490053020	7/24/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2865097023	7/25/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6527051019	7/26/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2768018019	7/26/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5310054149	7/27/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4308007015	8/7/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
8993054011	8/7/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9019017061	8/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2541056010	8/15/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9909018299	8/17/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2385057015	8/18/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2541056010	9/1/2006	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5422015012	9/11/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
977018033	10/18/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5435049017	10/25/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5350010015	10/26/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6899003056	11/1/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4021024010	11/7/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1782058081	11/7/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3243059017	11/10/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9753003153	11/10/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8437002013	11/15/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6030001017	11/16/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4846054038	11/28/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
730056049	11/30/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8699052164	12/5/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1551107022	12/13/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1543104008	12/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2655002037	12/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1455051012	12/14/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1377059017	12/15/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3275041019	12/19/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5767056033	12/19/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1809098122	12/19/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1000061035	12/21/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6261022016	12/22/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7547052020	12/27/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
175051027	12/28/06	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
			<b>2006 Backbills</b>	<b>\$20,154.97</b>		
5145055018	1/5/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9340053011	1/8/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1083056014	1/9/2007	Work item/Service Order	12/06 - 1/07	\$888.06	Backbill	Backbill
1083056014	1/9/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1227003030	1/10/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
991122006	1/11/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4613099013	1/11/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3555147022	1/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
872020012	1/18/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4231008031	1/18/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2775112029	1/18/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2474053119	1/19/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1151051015	1/19/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1000061035	1/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4903065047	1/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7258054034	1/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6080053015	1/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7255010026	1/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7231004137	1/25/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4418050125	1/26/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2632052033	1/29/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4678054066	1/30/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
175127016	1/30/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1282019032	1/30/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9047087034	2/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8136051019	2/2/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2257062060	2/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1150054068	2/13/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1005095051	2/14/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9355061157	2/14/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
33148096	2/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
641094080	2/20/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
973051018	2/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4215117029	2/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9119055020	2/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2619121013	2/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7140017026	2/27/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8931054017	2/28/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
368015018	3/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5369056019	3/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8591055038	3/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9130053023	3/8/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8054025042	3/8/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
113123092	3/9/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
847055261	3/9/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
31144016	3/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
303109040	3/16/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5003053169	3/19/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9308052209	3/19/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5667102014	3/19/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
973051018	3/20/2007	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
111109018	3/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
437161015	3/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6347058027	3/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
696162022	3/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4311095018	3/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5211153035	3/27/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5602054044	3/27/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7693004081	3/28/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9879017049	3/29/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2872054015	4/2/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9884054015	4/3/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7245054012	4/3/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
3756093014	4/4/2007	Work item/Service Order	2/07 - 3/07	\$1,962.75	Backbill	Backbill
43141049	4/5/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4917120037	4/6/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2998058045	4/6/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4487055018	4/6/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9963059023	4/10/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
111042034	4/10/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4323129055	4/10/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6883163018	4/10/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8758056085	4/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9588016120	4/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1124092061	4/13/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1139133012	4/13/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2915152018	4/13/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
683161032	4/13/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
265116092	4/16/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4791055016	4/16/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2203096004	4/16/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
905113012	4/16/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4410058053	4/18/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3510003026	4/18/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1952086016	4/18/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7243058096	4/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3937060017	4/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5074053017	4/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4044056032	4/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4791117002	4/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9398052019	4/24/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4043110010	4/24/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
889051054	4/25/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1634053013	4/25/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9325057034	4/25/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
3206056013	4/26/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3656054025	4/26/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2095026046	4/27/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
46004073	4/27/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1124092061	4/27/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5461056014	4/30/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1954024038	4/30/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2675052034	5/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9491085035	5/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4244057028	5/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
695055123	5/2/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9866048034	5/2/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3756093014	5/2/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6653133003	5/3/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9967053166	5/3/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8302054224	5/3/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3177054014	5/4/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7040050017	5/7/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1557056029	5/7/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3937056014	5/7/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9224050011	5/7/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
541055077	5/8/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1723107014	5/9/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4370053064	5/10/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4773051016	5/11/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3901051081	5/11/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3955056094	5/14/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4554055053	5/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7759004019	5/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3436054012	5/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4852056048	5/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6209054035	5/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
1123005042	5/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7906010050	5/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
250053018	5/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6802015011	5/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6046058041	5/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
273072012	5/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8263008034	5/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4216055063	5/24/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6681055052	5/25/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2753059058	5/30/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3366098043	5/30/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5438088037	5/31/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
150002055	5/31/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6124055027	5/31/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4423120013	6/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4426054038	6/4/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3344050153	6/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7282053041	6/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4968052037	6/14/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5163059049	6/14/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2481022010	6/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5871055021	6/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9231055034	6/19/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4506052011	6/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7939057037	6/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3573147095	6/26/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3043115005	6/27/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8592000044	6/28/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8151053076	7/5/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9926053022	7/5/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
547115021	7/9/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2873017051	7/9/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
5241054027	7/17/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
431010014	7/17/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
559018017	7/20/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9930052013	8/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6594054016	8/2/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8821009019	8/3/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3203135016	8/9/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2973146015	8/13/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2280055015	8/20/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8265093016	8/20/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1719020022	8/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4980005015	8/22/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9930052013	8/23/2007	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8009049028	8/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7031019018	8/23/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6143054021	8/24/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3975052021	8/28/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9440019045	8/29/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9120054014	8/30/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9201005012	8/31/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4872002025	9/4/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5773016023	9/7/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3180019033	9/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1026105014	9/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7833166013	9/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2919127018	9/13/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1067091028	9/28/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2757010031	10/6/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2872054015	10/6/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1498153090	10/9/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
638053078	10/24/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
945138015	10/29/2007	Work item/Service Order	9/07 - 10/07	\$632.44	Backbill	Backbill

Attachment B-  
Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
945138015	10/29/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1933017051	11/1/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4650057014	11/5/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3143013032	11/5/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2411050078	11/12/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8837048020	11/13/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5469020011	11/15/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7231056044	11/20/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3753144014	12/3/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2349110019	12/3/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4661148019	12/4/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1362104007	12/10/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8032060045	12/11/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1227119072	12/11/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8368062010	12/11/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8347062040	12/11/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5129108017	12/17/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1943118016	12/17/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4302019016	12/18/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9253054011	12/19/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2761103017	12/19/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6832055036	12/19/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8974057015	12/20/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6928054037	12/20/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4690060098	12/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7196054040	12/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2786054015	12/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6078021055	12/21/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4316095044	12/28/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
92050459	12/31/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4093099019	12/31/07	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
			<b>2007 Backbills</b>	<b>\$3,483.25</b>		

Attachment B-  
Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
82057042	1/2/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6043053056	1/2/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
940054022	1/2/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
730056056	1/4/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6350051039	1/4/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8421013014	1/4/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7743082029	1/7/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1977054117	1/8/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1416022015	1/9/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7654059048	1/11/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2683054073	1/11/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9048005170	1/11/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2709134109	1/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7276064262	1/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2445009011	1/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
495009027	1/16/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2838152058	1/16/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
48137010	1/16/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1798101043	1/16/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7380055017	1/16/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1467110024	1/17/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6687052028	1/17/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4367031033	1/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1075123023	1/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6526026155	1/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2033089106	1/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3327002034	1/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9289054018	1/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4578002059	1/23/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8644006031	1/23/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1261057031	1/24/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1809098139	1/25/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
8213016131	1/25/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5081088031	1/25/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1791051011	1/25/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5476002026	1/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5814003081	1/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4767107013	1/29/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
332110019	1/30/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5791001049	2/4/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
783013015	2/6/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8489051050	2/7/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1013053151	2/11/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1265051019	2/11/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7653058019	2/12/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9896050025	2/12/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4347102018	2/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7530057076	2/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8580003121	2/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5470060019	2/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
989094018	2/19/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
147055035	2/19/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7777004037	2/19/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
962053016	2/20/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4179012040	2/20/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
159003024	2/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
667002023	2/25/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6443010035	2/27/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3875053157	2/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2280112013	2/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1707151019	2/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5497054013	2/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3882090011	2/29/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1275155026	2/29/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
8284057024	2/29/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5077054020	3/4/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8330055015	3/7/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7246019049	3/7/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3069008039	3/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
403017029	3/19/2008	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
496055018	3/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
403017029	3/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8808000033	3/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1138055029	3/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9159054018	3/25/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3933157034	3/27/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4080002039	3/29/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1128146016	4/1/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2580024085	4/2/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6469013021	4/3/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8800053105	4/3/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6230054037	4/4/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4772050049	4/5/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6179052013	4/10/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7925152014	4/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4242110046	4/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4935147014	4/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1082001015	4/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5883143066	4/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8771053032	4/16/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6166054044	4/17/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2056006054	4/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8874055041	4/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9159054018	4/22/2008	Work item/Service Order	1/08 - 3/08	\$932.62	Backbill	Backbill
3613094022	4/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6528092015	4/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
5453055050	4/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4694052112	4/24/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5466055010	4/25/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
851161042	4/30/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3943167001	5/2/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9770050060	5/8/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2971115024	5/12/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5267136013	5/13/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8367003025	5/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9246054017	5/15/2008	Work item/Service Order	11/07 - 4/08	\$18,264.85	Backbill	Backbill
9246054017	5/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6193055056	5/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7068055047	5/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5861054162	5/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3972011113	5/27/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1901054037	5/27/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7279001040	5/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9690057020	5/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
645107014	5/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2399054015	5/30/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8366050017	6/3/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
316010010	6/3/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8989055013	6/5/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8365054069	6/10/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4389057017	6/10/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3547054033	6/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8488001049	6/23/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
354003016	6/24/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3522016012	6/24/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7244087028	6/27/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1371054018	6/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3260051096	6/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
5992057041	7/10/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
844011019	7/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9585052039	7/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8789054027	7/17/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8504027112	7/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5091052020	7/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4855054047	7/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8123052058	7/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2954054018	7/24/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4937006122	7/24/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1575012012	7/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4712052034	7/29/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9082062027	7/30/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1341059027	7/30/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6379054039	8/4/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5631055119	8/8/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7119057015	8/8/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8235106034	8/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2648003049	8/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7636021010	8/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9424013083	8/19/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5434054089	8/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
629088010	8/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4570057019	8/22/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7048054039	8/25/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5494055015	8/26/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7387019025	8/27/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6964059016	8/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4681057030	9/3/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
115104057	9/3/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7859053067	9/5/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
13059011	9/11/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
9837051034	9/12/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1624051021	9/16/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3776000023	10/6/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1257133013	10/6/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2058095025	10/7/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8642054047	10/7/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
155053030	10/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
479136004	10/23/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7021059015	10/27/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8908006058	10/28/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2901057013	10/29/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
198009054	10/29/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
293030018	11/12/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3157054012	11/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1383117071	11/14/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6546003053	11/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4644006015	11/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2502010013	11/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6681054039	11/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6539052024	11/20/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5266014033	11/21/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4806059039	11/26/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6952054012	11/26/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4477053019	12/3/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
444056100	12/5/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3685060082	12/8/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4462100155	12/8/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4109057015	12/10/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
417162005	12/10/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5760138109	12/12/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4252061017	12/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1231055023	12/15/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
2245058013	12/17/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4406052014	12/17/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4417056027	12/18/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7099054301	12/23/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3447012133	12/29/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3379129013	12/30/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2883055014	12/30/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1427047014	12/31/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2053054047	12/31/08	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
			<b>2008 Backbills</b>	<b>\$19,197.47</b>		
1969054011	1/2/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4531054055	1/7/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5898055019	1/7/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
854005057	1/8/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4831059099	1/9/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
951136012	1/12/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
909141042	1/12/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3907122048	1/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7696004040	1/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
992051028	1/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6598055011	1/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4142053113	1/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1994142093	1/14/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
164139011	1/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1011022050	1/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4623023080	1/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1626059014	1/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
264054100	1/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4737057029	1/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4654059025	1/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1041057066	1/21/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1078051013	1/22/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
9940054012	1/26/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5858034012	1/27/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9347056073	1/28/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
989055064	1/29/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
100052031	1/29/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
289056088	2/2/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7293050013	2/2/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8475057019	2/3/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2580003013	2/4/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1625052029	2/4/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
185150008	2/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9221057220	2/6/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7777051028	2/6/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9119053039	2/6/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8846050027	2/9/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6993103014	2/9/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2755134036	2/10/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7288010019	2/10/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2189053183	2/10/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2259058027	2/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2755134036	2/18/2009	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5603050016	2/18/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8585047120	2/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3697053012	2/23/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8581007023	2/24/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2397055016	2/24/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6776055022	2/25/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2823059014	2/26/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2741052269	2/27/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3052053011	2/27/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1887056023	3/2/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4212052015	3/3/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
1476051013	3/4/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
749055066	3/4/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
270058015	3/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4197055018	3/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1906056078	3/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9585054020	3/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7016053091	3/9/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
268054041	3/12/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7847056209	3/12/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2863002010	3/12/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6793064135	3/16/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8354050018	3/18/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3471093010	3/18/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7098112000	3/23/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
397117006	3/24/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6467150010	3/24/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6132057011	3/24/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2247056013	3/25/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
738135010	3/26/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9330053034	3/26/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2779128026	3/27/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5047092137	3/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9203052018	3/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3248054237	3/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1095137004	3/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7653099016	3/31/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2122122091	4/1/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
82009069	4/6/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8222018014	4/7/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
446054014	4/7/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
413135029	4/8/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4583052012	4/8/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
2276001017	4/9/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6969020136	4/10/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7297055038	4/10/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
956016010	4/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3699076073	4/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6266052067	4/14/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
298128011	4/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3792094042	4/16/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7295052040	4/16/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8460003012	4/17/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6497090018	4/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4931010028	4/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1731014117	4/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9258056038	4/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
360147025	4/21/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5374007019	4/22/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8319054053	4/23/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1420056040	4/24/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2701095033	4/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8717005019	4/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4702056125	4/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3630108092	4/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6175056037	5/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1863155036	5/6/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
705157036	5/6/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6683052022	5/6/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3024055038	5/7/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3381059034	5/8/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
543136035	5/11/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3024099018	5/11/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3173091019	5/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
688054089	5/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
5184095011	5/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1069141017	5/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5655051173	5/14/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
580004023	5/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4423058037	5/18/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6483153020	5/18/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5079098015	5/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5610009023	5/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8873052014	5/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2470059021	5/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9257049015	5/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6351053012	5/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6165015015	5/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
648056021	5/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1941091018	5/21/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1238129031	5/22/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2075051057	5/26/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7889010010	5/26/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3981165016	5/26/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2808085005	5/27/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
279123044	6/2/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
253057011	6/2/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3598051054	6/3/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
195057195	6/4/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6853056012	6/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6766050064	6/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2952013068	6/9/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3072111010	6/10/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5082054026	6/11/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1463162021	6/11/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3981128084	6/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5163111011	6/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
5164055028	6/22/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3507131017	6/22/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4641058028	6/22/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2932021034	6/23/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6680053024	6/23/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
516053019	6/23/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3019097131	6/24/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5207087056	6/24/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2955140017	6/25/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4205056141	6/26/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1451054051	6/29/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5563056040	6/29/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
906057036	7/1/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9265050038	7/3/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1852018018	7/6/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6062055019	7/6/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4663158162	7/9/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8313054035	7/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2782064016	7/14/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2742057050	7/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4042064033	7/17/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9702009029	7/21/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7842057014	8/3/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8422056018	8/4/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9800055010	8/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6001054077	8/5/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
146035214	8/11/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5261053192	8/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4946052154	8/20/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4543057013	8/21/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8981054012	8/27/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9964055026	8/31/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
1399059024	9/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8603164028	9/17/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9595055013	9/29/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3282050011	10/7/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2379053038	10/7/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7503018019	10/12/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
329147008	10/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1063059019	10/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2221054040	10/22/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9893059074	10/26/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4643054013	10/28/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3718015034	10/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4397024012	11/9/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1895157042	11/12/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4811008017	11/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4538020154	11/13/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3667015143	11/19/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4321056041	11/24/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8143057031	11/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
814016011	11/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9852054186	12/1/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9283057011	12/1/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2410056073	12/2/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9038049063	12/3/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8765001041	12/9/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1420023169	12/11/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7779052018	12/14/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4084063029	12/15/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9209055019	12/17/2009	Work item/Service Order	11/05/09 -	\$13,806.00	Backbill	Backbill
2339140019	12/18/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8095016016	12/21/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3855010026	12/21/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

Attachment B-  
Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
5137115010	12/21/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9112054255	12/23/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1420023169	12/30/2009	Work item/Service Order	11/09 - 12/09	\$7,096.48	Backbill	Backbill
9939054177	12/30/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1238129031	12/31/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7802025066	12/31/09	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
			<b>2009 Backbills</b>	<b>\$20,902.48</b>		
4258026018	1/4/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1164052043	1/4/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8304055032	1/4/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1675054077	1/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1368054144	1/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1547054044	1/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2347054043	1/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
113051030	1/7/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4972056030	1/8/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4887117040	1/11/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6178156123	1/15/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3293147010	1/18/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8253007041	1/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7030054067	1/27/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4532003029	1/29/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
808121011	1/29/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
132057240	2/1/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6138053019	2/2/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1413051041	2/3/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6474056091	2/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8574055088	2/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8025053113	2/8/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6786133024	2/9/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
740055096	2/11/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7886018022	2/11/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
2763155018	2/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6595009015	2/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9346007030	2/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3807050010	2/15/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8719055036	2/16/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1866056022	2/17/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6604006055	2/17/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1843016018	2/18/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4413114073	2/18/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4676054082	2/18/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5304058047	2/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1368054144	2/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
208053046	2/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7995087014	2/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9898054036	2/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9512035021	2/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1363007017	2/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6106026014	2/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5729019012	2/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2837005010	2/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3820057036	2/24/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6963127097	2/24/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1720054036	2/24/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9871057313	2/24/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1498054106	2/24/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1113151043	2/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2193131019	2/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1487052012	2/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
280053035	2/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
867051030	2/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1550048041	2/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3209052038	2/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
7757050034	3/1/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2137054055	3/1/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7052055028	3/2/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3320056207	3/2/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2911057021	3/3/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4657054027	3/3/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8424055017	3/3/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
205054048	3/3/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3452050153	3/4/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6388054024	3/4/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6057057042	3/4/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
351019106	3/4/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9446049026	3/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5283052038	3/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4570055066	3/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9952002032	3/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3081002011	3/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7813056073	3/8/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4442017026	3/8/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4351016053	3/9/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
312056016	3/9/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9326057019	3/9/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3610053107	3/9/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3027081023	3/9/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3001058122	3/10/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8687014196	3/10/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8395059043	3/10/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4517054040	3/10/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3583053094	3/11/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1083143051	3/11/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3135148014	3/11/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6050057018	3/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
192055059	3/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7169050055	3/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
639125015	3/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2739112052	3/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
623015027	3/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6400054014	3/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8530049018	3/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6751060010	3/15/2010	Work item/Service Order	2/10	\$551.11	Backbill	Backbill
6751060010	3/15/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8615058140	3/15/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8047016040	3/15/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1367058316	3/15/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5687091017	3/16/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2338096016	3/16/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6099001038	3/16/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4082001014	3/17/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3692007032	3/17/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2406054023	3/17/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
352095026	3/17/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2907151016	3/18/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7845053084	3/18/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2516114057	3/18/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2979125016	3/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2751118018	3/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2460003131	3/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5723011030	3/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6198053015	3/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2536093022	3/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6226060017	3/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
128111024	3/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5383093025	3/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2865004195	3/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
6267055018	3/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2983141028	3/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4559095063	3/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2611108027	3/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5766001010	3/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1091154012	3/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
971105038	3/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5148086060	3/24/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1123096020	3/25/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4894055041	3/25/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2557008056	3/25/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1903152009	3/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2628116051	3/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4584053027	3/26/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
934000019	3/29/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2217138024	3/29/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
228162018	3/29/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
692147106	3/29/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9006016033	3/29/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1233166013	3/29/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5530052013	3/29/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6345008024	3/30/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5970057027	3/30/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5375088013	3/30/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6899053020	3/30/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8261049019	3/31/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2124056079	3/31/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4132054056	3/31/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4242110046	4/1/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2107053015	4/1/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4233156053	4/2/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2719064191	4/2/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

<b>Account Number</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>	<b>Comments</b>
400058081	4/2/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
603114036	4/2/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8130010025	4/2/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1840103003	4/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
615071020	4/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
579015108	4/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6993122019	4/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
840111016	4/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3229054155	4/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7030055059	4/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7920001074	4/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6816052026	4/7/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
9223101095	4/7/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
992003045	4/7/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6621051256	4/7/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2547055204	4/7/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
215104016	4/7/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
191057034	4/7/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1633056028	4/8/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
399158032	4/8/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6050057018	4/9/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2067108017	4/9/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7714004089	4/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6975054059	4/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
891004031	4/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
131150069	4/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7954055012	4/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7005096010	4/12/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1699137019	4/13/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6726053067	4/13/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8149054021	4/13/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7419050161	4/14/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill

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Non Registering Adjustments

Account Number	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund	Comments
2502123027	4/15/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2419051017	4/15/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
8740050019	4/15/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2763132048	4/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
115060029	4/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1623084099	4/19/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6157101012	4/20/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3181123038	4/20/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5268111044	4/20/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1783096028	4/21/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
5853170029	4/21/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1427082189	4/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4414124017	4/22/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
2379162015	4/23/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
4848120056	4/27/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
1186109020	4/28/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
299107017	4/30/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
3135148014	5/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
6017016010	5/5/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
7241050034	5/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
891004031	5/6/10	Work item/Service Order	None	\$0.00	None	Other factors resulted in no backbill
			<b>2010 Backbills</b>	<b>\$551.11</b>		
			<b>2005- 2010 Total Non Registering Meters Resulting in Backbills</b>	<b>\$68,170.11</b>		

Attachment C- Other Adjustments  
Constant Meter Multiplier

<b>Account Number</b>	<b>Type of Meter Error</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>
183134026	Constant Meter Multiplier	1/26/2008	electric meter shop notification	09/07 - 01/08	\$ 10,762.85	Backbill

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
7488055030	ERT/Remote	11/16/2005	field discovery	none	0.00	none
4924055034	ERT/Remote	12/29/2005	field discovery	none	0.00	none
7929055014	ERT/Remote	1/17/2006	field discovery	none	0.00	none
9775056014	ERT/Remote	1/24/2006	field discovery	none	0.00	none
4293055019	ERT/Remote	2/1/2006	field discovery	none	0.00	none
0397056019	ERT/Remote	2/1/2006	field discovery	none	0.00	none
7580087058	ERT/Remote	2/2/2006	field discovery	none	0.00	none
6776053017	ERT/Remote	2/2/2006	field discovery	none	0.00	none
4564055047	ERT/Remote	2/2/2006	field discovery	none	0.00	none
3634055055	ERT/Remote	2/2/2006	field discovery	none	0.00	none
6894050011	ERT/Remote	2/3/2006	field discovery	none	0.00	none
9888052013	ERT/Remote	2/8/2006	field discovery	none	0.00	none
8836054015	ERT/Remote	2/14/2006	field discovery	none	0.00	none
7357056016	ERT/Remote	2/14/2006	field discovery	none	0.00	none
3842088036	ERT/Remote	2/14/2006	field discovery	none	0.00	none
2891056023	ERT/Remote	2/14/2006	field discovery	none	0.00	none
2515054015	ERT/Remote	2/14/2006	field discovery	none	0.00	none
3316056028	ERT/Remote	2/21/2006	field discovery	none	0.00	none
1098053051	ERT/Remote	3/3/2006	field discovery	none	0.00	none
7043052139	ERT/Remote	3/8/2006	field discovery	none	0.00	none
6847055018	ERT/Remote	3/8/2006	field discovery	none	0.00	none
4471053015	ERT/Remote	3/23/2006	field discovery	none	0.00	none
7504050069	ERT/Remote	10/16/2006	field discovery	none	0.00	none
5153052038	ERT/Remote	3/26/2007	field discovery	none	0.00	none
3366098043	ERT/Remote	3/26/2007	field discovery	none	0.00	none
1771055015	ERT/Remote	3/26/2007	field discovery	none	0.00	none
5299051072	ERT/Remote	3/28/2007	field discovery	none	0.00	none
4939050011	ERT/Remote	4/2/2007	work item	none	0.00	none
5116053250	ERT/Remote	4/11/2007	field discovery	none	0.00	none
1405062013	ERT/Remote	4/16/2007	field discovery	none	0.00	none
2629055087	ERT/Remote	4/17/2007	field discovery	none	0.00	none
5070052029	ERT/Remote	4/18/2007	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
3302050041	ERT/Remote	4/18/2007	field discovery	none	0.00	none
6571054017	ERT/Remote	4/26/2007	field discovery	none	0.00	none
0342051069	ERT/Remote	5/2/2007	field discovery	none	0.00	none
7529051072	ERT/Remote	5/3/2007	field discovery	none	0.00	none
2580007019	ERT/Remote	5/3/2007	field discovery	none	0.00	none
7593053042	ERT/Remote	5/8/2007	field discovery	none	0.00	none
0404058094	ERT/Remote	5/23/2007	field discovery	none	0.00	none
0102053014	ERT/Remote	5/31/2007	work item	none	0.00	none
0453095039	ERT/Remote	6/5/2007	work item	none	0.00	none
0453095039	ERT/Remote	6/5/2007	work item	none	0.00	none
0051052014	ERT/Remote	6/5/2007	field discovery	none	0.00	none
5260059025	ERT/Remote	6/8/2007	work item	none	0.00	none
9047049034	ERT/Remote	6/14/2007	field discovery	none	0.00	none
5882057029	ERT/Remote	6/22/2007	field discovery	none	0.00	none
7242056044	ERT/Remote	6/27/2007	field discovery	none	0.00	none
3011052033	ERT/Remote	7/10/2007	field discovery	none	0.00	none
2462053127	ERT/Remote	7/10/2007	field discovery	none	0.00	none
0480054038	ERT/Remote	7/10/2007	field discovery	none	0.00	none
3850053033	ERT/Remote	7/19/2007	field discovery	none	0.00	none
1468056022	ERT/Remote	7/19/2007	field discovery	none	0.00	none
9659087066	ERT/Remote	7/20/2007	field discovery	none	0.00	none
2600053017	ERT/Remote	7/20/2007	field discovery	none	0.00	none
0973053016	ERT/Remote	7/20/2007	field discovery	none	0.00	none
6572087045	ERT/Remote	7/23/2007	field discovery	none	0.00	none
6571002038	ERT/Remote	7/24/2007	field discovery	none	0.00	none
0628064035	ERT/Remote	7/25/2007	field discovery	none	0.00	none
8207049055	ERT/Remote	7/26/2007	field discovery	none	0.00	none
8628052027	ERT/Remote	7/30/2007	field discovery	none	0.00	none
6874057012	ERT/Remote	7/30/2007	field discovery	none	0.00	none
1980053233	ERT/Remote	7/30/2007	field discovery	none	0.00	none
1803057107	ERT/Remote	7/30/2007	field discovery	none	0.00	none
0869053012	ERT/Remote	7/30/2007	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
6961057011	ERT/Remote	7/31/2007	field discovery	none	0.00	none
7326055015	ERT/Remote	8/1/2007	field discovery	none	0.00	none
8943091017	ERT/Remote	8/6/2007	field discovery	none	0.00	none
5271055012	ERT/Remote	8/8/2007	field discovery	none	0.00	none
2698056015	ERT/Remote	8/8/2007	field discovery	none	0.00	none
7436054076	ERT/Remote	8/9/2007	field discovery	none	0.00	none
6914051095	ERT/Remote	8/13/2007	field discovery	none	0.00	none
6526054103	ERT/Remote	8/13/2007	field discovery	none	0.00	none
5148054054	ERT/Remote	8/13/2007	field discovery	none	0.00	none
6662049120	ERT/Remote	8/14/2007	field discovery	none	0.00	none
5822051225	ERT/Remote	8/14/2007	field discovery	none	0.00	none
4499050160	ERT/Remote	8/14/2007	field discovery	none	0.00	none
7882056019	ERT/Remote	8/17/2007	field discovery	none	0.00	none
7336057203	ERT/Remote	8/22/2007	field discovery	none	0.00	none
6202053019	ERT/Remote	8/22/2007	field discovery	none	0.00	none
2110059031	ERT/Remote	8/28/2007	field discovery	none	0.00	none
1853051050	ERT/Remote	8/28/2007	field discovery	none	0.00	none
1781052040	ERT/Remote	8/28/2007	field discovery	none	0.00	none
3930054219	ERT/Remote	8/29/2007	field discovery	none	0.00	none
2706057124	ERT/Remote	8/29/2007	field discovery	none	0.00	none
8645053021	ERT/Remote	8/30/2007	field discovery	none	0.00	none
6471003047	ERT/Remote	8/30/2007	field discovery	none	0.00	none
5335055169	ERT/Remote	9/6/2007	field discovery	none	0.00	none
8915051014	ERT/Remote	9/14/2007	field discovery	none	0.00	none
3933052029	ERT/Remote	9/17/2007	field discovery	none	0.00	none
5472053031	ERT/Remote	9/18/2007	work item	none	0.00	none
9758055010	ERT/Remote	9/27/2007	field discovery	none	0.00	none
8843056268	ERT/Remote	9/27/2007	field discovery	none	0.00	none
3432057130	ERT/Remote	10/8/2007	field discovery	none	0.00	none
2611054078	ERT/Remote	10/8/2007	field discovery	none	0.00	none
0993118018	ERT/Remote	10/16/2007	field discovery	none	0.00	none
1733053028	ERT/Remote	10/17/2007	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

<b>Account Number</b>	<b>Type of Meter Error</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>
9035055191	ERT/Remote	10/18/2007	field discovery	none	0.00	none
8006052018	ERT/Remote	10/18/2007	field discovery	none	0.00	none
4289051243	ERT/Remote	10/18/2007	field discovery	none	0.00	none
1349051041	ERT/Remote	10/18/2007	field discovery	none	0.00	none
0215052065	ERT/Remote	10/18/2007	field discovery	none	0.00	none
1486056033	ERT/Remote	10/19/2007	field discovery	none	0.00	none
1003054018	ERT/Remote	10/22/2007	field discovery	none	0.00	none
1099072017	ERT/Remote	10/23/2007	field discovery	none	0.00	none
1904056032	ERT/Remote	10/24/2007	field discovery	none	0.00	none
5116054039	ERT/Remote	10/25/2007	field discovery	none	0.00	none
1824054084	ERT/Remote	10/25/2007	field discovery	none	0.00	none
5776055108	ERT/Remote	10/26/2007	field discovery	none	0.00	none
5518051083	ERT/Remote	10/26/2007	field discovery	none	0.00	none
4521050144	ERT/Remote	10/29/2007	field discovery	none	0.00	none
9916049035	ERT/Remote	10/31/2007	field discovery	none	0.00	none
8401056086	ERT/Remote	11/1/2007	field discovery	none	0.00	none
1186058047	ERT/Remote	11/8/2007	field discovery	none	0.00	none
0765052027	ERT/Remote	11/8/2007	field discovery	none	0.00	none
1874055136	ERT/Remote	11/9/2007	field discovery	none	0.00	none
3896054016	ERT/Remote	11/12/2007	field discovery	none	0.00	none
1354056059	ERT/Remote	11/14/2007	field discovery	none	0.00	none
6002050025	ERT/Remote	11/20/2007	field discovery	none	0.00	none
1630055022	ERT/Remote	11/20/2007	field discovery	none	0.00	none
1269053013	ERT/Remote	11/20/2007	field discovery	none	0.00	none
5126056014	ERT/Remote	11/21/2007	field discovery	none	0.00	none
1978050031	ERT/Remote	12/5/2007	field discovery	none	0.00	none
7847053037	ERT/Remote	12/6/2007	field discovery	none	0.00	none
8285055063	ERT/Remote	1/19/2008	field discovery	none	0.00	none
4833116002	ERT/Remote	2/4/2008	field discovery	none	0.00	none
1097051016	ERT/Remote	2/8/2008	field discovery	none	0.00	none
1398054013	ERT/Remote	2/14/2008	field discovery	none	0.00	none
4218053063	ERT/Remote	2/28/2008	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
0574055228	ERT/Remote	2/29/2008	field discovery	none	0.00	none
4387057019	ERT/Remote	3/3/2008	field discovery	none	0.00	none
9014054012	ERT/Remote	3/7/2008	field discovery	none	0.00	none
9986055019	ERT/Remote	3/18/2008	work item	none	0.00	none
4668054027	ERT/Remote	3/25/2008	field discovery	none	0.00	none
0623102019	ERT/Remote	3/25/2008	field discovery	none	0.00	none
1489060019	ERT/Remote	3/28/2008	field discovery	none	0.00	none
1489060019	ERT/Remote	4/1/2008	field discovery	none	0.00	none
4743059015	ERT/Remote	4/2/2008	field discovery	none	0.00	none
4477053019	ERT/Remote	4/3/2008	field discovery	none	0.00	none
1747050059	ERT/Remote	4/3/2008	field discovery	none	0.00	none
1581052307	ERT/Remote	4/3/2008	field discovery	none	0.00	none
3531006017	ERT/Remote	4/14/2008	field discovery	none	0.00	none
2404060019	ERT/Remote	4/14/2008	field discovery	none	0.00	none
9866050015	ERT/Remote	4/16/2008	field discovery	none	0.00	none
6919056026	ERT/Remote	4/24/2008	field discovery	none	0.00	none
4531054048	ERT/Remote	4/24/2008	field discovery	none	0.00	none
5700057026	ERT/Remote	4/25/2008	field discovery	none	0.00	none
7058058249	ERT/Remote	4/29/2008	field discovery	none	0.00	none
8111053137	ERT/Remote	5/2/2008	field discovery	none	0.00	none
8822056126	ERT/Remote	5/7/2008	field discovery	none	0.00	none
8043056138	ERT/Remote	5/7/2008	field discovery	none	0.00	none
7957058102	ERT/Remote	5/7/2008	field discovery	none	0.00	none
7621023029	ERT/Remote	5/7/2008	field discovery	none	0.00	none
3428055056	ERT/Remote	5/9/2008	field discovery	none	0.00	none
9485055060	ERT/Remote	5/21/2008	field discovery	none	0.00	none
8714087023	ERT/Remote	5/21/2008	field discovery	none	0.00	none
6583057037	ERT/Remote	5/21/2008	field discovery	none	0.00	none
6837055024	ERT/Remote	5/27/2008	work item	none	0.00	none
9644049015	ERT/Remote	6/3/2008	field discovery	none	0.00	none
5799054067	ERT/Remote	6/3/2008	field discovery	none	0.00	none
5799054067	ERT/Remote	6/3/2008	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
6870055063	ERT/Remote	6/5/2008	field discovery	none	0.00	none
4483059159	ERT/Remote	6/5/2008	work item	none	0.00	none
1801054023	ERT/Remote	6/6/2008	field discovery	none	0.00	none
6683055153	ERT/Remote	6/9/2008	field discovery	none	0.00	none
4289051243	ERT/Remote	6/9/2008	field discovery	none	0.00	none
1683068028	ERT/Remote	6/9/2008	field discovery	none	0.00	none
6643056062	ERT/Remote	6/10/2008	field discovery	none	0.00	none
2840053091	ERT/Remote	6/10/2008	field discovery	none	0.00	none
1036052027	ERT/Remote	6/10/2008	field discovery	none	0.00	none
6845087143	ERT/Remote	6/11/2008	field discovery	none	0.00	none
8480050012	ERT/Remote	6/13/2008	field discovery	none	0.00	none
8449056192	ERT/Remote	6/13/2008	field discovery	none	0.00	none
4331056190	ERT/Remote	6/13/2008	field discovery	none	0.00	none
6806053055	ERT/Remote	6/16/2008	field discovery	none	0.00	none
2338053011	ERT/Remote	6/18/2008	field discovery	none	0.00	none
1853121014	ERT/Remote	6/18/2008	field discovery	none	0.00	none
5624048050	ERT/Remote	6/19/2008	field discovery	none	0.00	none
3010054025	ERT/Remote	6/20/2008	field discovery	none	0.00	none
6559054110	ERT/Remote	6/23/2008	field discovery	none	0.00	none
6884049021	ERT/Remote	6/24/2008	field discovery	none	0.00	none
4125106058	ERT/Remote	6/24/2008	field discovery	none	0.00	none
2824137007	ERT/Remote	6/26/2008	field discovery	none	0.00	none
9996054107	ERT/Remote	6/27/2008	field discovery	none	0.00	none
9951053037	ERT/Remote	6/27/2008	field discovery	none	0.00	none
5327056048	ERT/Remote	6/27/2008	work item	none	0.00	none
9384052036	ERT/Remote	7/1/2008	field discovery	none	0.00	none
3250053017	ERT/Remote	7/7/2008	field discovery	none	0.00	none
8731055108	ERT/Remote	7/8/2008	field discovery	none	0.00	none
1493054015	ERT/Remote	7/9/2008	field discovery	none	0.00	none
9546054018	ERT/Remote	7/14/2008	field discovery	none	0.00	none
9460054026	ERT/Remote	7/14/2008	field discovery	none	0.00	none
7922053192	ERT/Remote	7/14/2008	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
3328055028	ERT/Remote	7/14/2008	field discovery	none	0.00	none
2522056158	ERT/Remote	7/14/2008	field discovery	none	0.00	none
8826051024	ERT/Remote	7/15/2008	field discovery	none	0.00	none
8724052073	ERT/Remote	7/15/2008	field discovery	none	0.00	none
0513055027	ERT/Remote	7/15/2008	field discovery	none	0.00	none
9860053104	ERT/Remote	7/16/2008	field discovery	none	0.00	none
8258052084	ERT/Remote	7/16/2008	field discovery	none	0.00	none
2966052143	ERT/Remote	7/16/2008	field discovery	none	0.00	none
9316053012	ERT/Remote	7/17/2008	field discovery	none	0.00	none
9316053012	ERT/Remote	7/17/2008	field discovery	none	0.00	none
8072052064	ERT/Remote	7/21/2008	GECO	none	0.00	none
7550052028	ERT/Remote	7/21/2008	field discovery	none	0.00	none
2773055023	ERT/Remote	7/21/2008	field discovery	none	0.00	none
7196053041	ERT/Remote	7/23/2008	field discovery	none	0.00	none
9443055013	ERT/Remote	7/24/2008	work item	none	0.00	none
6085055070	ERT/Remote	7/28/2008	field discovery	none	0.00	none
6379054039	ERT/Remote	7/29/2008	work item	none	0.00	none
2421052266	ERT/Remote	7/29/2008	field discovery	none	0.00	none
9686051012	ERT/Remote	7/30/2008	field discovery	none	0.00	none
8610054015	ERT/Remote	7/31/2008	field discovery	none	0.00	none
5757053073	ERT/Remote	7/31/2008	field discovery	none	0.00	none
9602053164	ERT/Remote	8/1/2008	field discovery	none	0.00	none
4772052016	ERT/Remote	8/1/2008	work item	none	0.00	none
2139054022	ERT/Remote	8/1/2008	field discovery	none	0.00	none
8711047073	ERT/Remote	8/4/2008	field discovery	none	0.00	none
7196053058	ERT/Remote	8/4/2008	field discovery	none	0.00	none
7023051011	ERT/Remote	8/4/2008	field discovery	none	0.00	none
6429055023	ERT/Remote	8/4/2008	field discovery	none	0.00	none
5523057038	ERT/Remote	8/4/2008	work item	none	0.00	none
4770055046	ERT/Remote	8/4/2008	field discovery	none	0.00	none
3134054161	ERT/Remote	8/5/2008	field discovery	none	0.00	none
2294056097	ERT/Remote	8/7/2008	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
1475051052	ERT/Remote	8/7/2008	field discovery	none	0.00	none
0662054014	ERT/Remote	8/7/2008	field discovery	none	0.00	none
3313056069	ERT/Remote	8/8/2008	field discovery	none	0.00	none
8846049014	ERT/Remote	8/11/2008	field discovery	none	0.00	none
5570055117	ERT/Remote	8/11/2008	field discovery	none	0.00	none
0013059011	ERT/Remote	8/11/2008	work item	none	0.00	none
9602053164	ERT/Remote	8/12/2008	field discovery	none	0.00	none
1625052029	ERT/Remote	8/12/2008	field discovery	none	0.00	none
8438050033	ERT/Remote	8/13/2008	field discovery	none	0.00	none
3300057015	ERT/Remote	8/13/2008	field discovery	none	0.00	none
8972050069	ERT/Remote	8/14/2008	field discovery	none	0.00	none
0242052047	ERT/Remote	8/14/2008	field discovery	none	0.00	none
6599053098	ERT/Remote	8/15/2008	work item	none	0.00	none
6963096018	ERT/Remote	8/19/2008	field discovery	none	0.00	none
6332052137	ERT/Remote	8/20/2008	work item	none	0.00	none
4874057054	ERT/Remote	8/20/2008	field discovery	none	0.00	none
3815056141	ERT/Remote	8/20/2008	field discovery	none	0.00	none
4681053041	ERT/Remote	8/21/2008	field discovery	none	0.00	none
4681053041	ERT/Remote	8/21/2008	field discovery	none	0.00	none
1804056011	ERT/Remote	8/21/2008	field discovery	none	0.00	none
9661055042	ERT/Remote	8/22/2008	field discovery	none	0.00	none
9451053025	ERT/Remote	8/22/2008	field discovery	none	0.00	none
1216054027	ERT/Remote	8/22/2008	field discovery	none	0.00	none
9451053025	ERT/Remote	8/25/2008	field discovery	none	0.00	none
9451053025	ERT/Remote	8/25/2008	field discovery	none	0.00	none
5077052039	ERT/Remote	8/25/2008	field discovery	none	0.00	none
3232056010	ERT/Remote	8/25/2008	field discovery	none	0.00	none
9644050011	ERT/Remote	8/26/2008	field discovery	none	0.00	none
7922052014	ERT/Remote	8/26/2008	field discovery	none	0.00	none
8202053015	ERT/Remote	8/27/2008	field discovery	none	0.00	none
1843102070	ERT/Remote	8/27/2008	field discovery	none	0.00	none
2586056019	ERT/Remote	8/28/2008	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
7297064012	ERT/Remote	9/5/2008	field discovery	none	0.00	none
7297064012	ERT/Remote	9/5/2008	field discovery	none	0.00	none
6809050031	ERT/Remote	9/8/2008	field discovery	none	0.00	none
3258003021	ERT/Remote	9/8/2008	field discovery	none	0.00	none
2597023042	ERT/Remote	9/8/2008	field discovery	none	0.00	none
0159054097	ERT/Remote	9/8/2008	field discovery	none	0.00	none
9714054011	ERT/Remote	9/9/2008	field discovery	none	0.00	none
4605051058	ERT/Remote	9/9/2008	field discovery	none	0.00	none
6560050011	ERT/Remote	9/11/2008	field discovery	none	0.00	none
5190053010	ERT/Remote	9/11/2008	field discovery	none	0.00	none
2597023042	ERT/Remote	9/11/2008	field discovery	none	0.00	none
4618054118	ERT/Remote	9/15/2008	field discovery	none	0.00	none
3934051036	ERT/Remote	9/16/2008	field discovery	none	0.00	none
3571055024	ERT/Remote	9/23/2008	field discovery	none	0.00	none
6461054019	ERT/Remote	9/29/2008	field discovery	none	0.00	none
3647054023	ERT/Remote	9/29/2008	field discovery	none	0.00	none
1001055033	ERT/Remote	9/29/2008	field discovery	none	0.00	none
9271061101	ERT/Remote	10/7/2008	field discovery	none	0.00	none
1354058026	ERT/Remote	10/7/2008	field discovery	none	0.00	none
0599055029	ERT/Remote	10/10/2008	field discovery	none	0.00	none
1463056034	ERT/Remote	10/13/2008	field discovery	none	0.00	none
8598054018	ERT/Remote	10/14/2008	GECO	none	0.00	none
7275054022	ERT/Remote	10/16/2008	work item	none	0.00	none
6668052018	ERT/Remote	10/16/2008	field discovery	none	0.00	none
3243052038	ERT/Remote	10/16/2008	field discovery	none	0.00	none
0248050012	ERT/Remote	10/16/2008	field discovery	none	0.00	none
8680053099	ERT/Remote	10/17/2008	field discovery	none	0.00	none
8149057073	ERT/Remote	10/17/2008	field discovery	none	0.00	none
5522088039	ERT/Remote	10/17/2008	field discovery	none	0.00	none
0628053015	ERT/Remote	10/20/2008	field discovery	none	0.00	none
0487052057	ERT/Remote	10/20/2008	field discovery	none	0.00	none
9559051143	ERT/Remote	10/21/2008	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
8680053099	ERT/Remote	10/21/2008	field discovery	none	0.00	none
3236054032	ERT/Remote	10/22/2008	field discovery	none	0.00	none
0155052244	ERT/Remote	10/22/2008	field discovery	none	0.00	none
6122054154	ERT/Remote	10/23/2008	field discovery	none	0.00	none
8706056013	ERT/Remote	10/27/2008	field discovery	none	0.00	none
5052054023	ERT/Remote	10/27/2008	field discovery	none	0.00	none
4340055069	ERT/Remote	10/27/2008	field discovery	none	0.00	none
1325057023	ERT/Remote	10/27/2008	field discovery	none	0.00	none
3386053011	ERT/Remote	10/28/2008	field discovery	none	0.00	none
1144057039	ERT/Remote	10/28/2008	work item	none	0.00	none
9433050031	ERT/Remote	10/29/2008	field discovery	none	0.00	none
9161053070	ERT/Remote	10/29/2008	work item	none	0.00	none
8598054018	ERT/Remote	10/29/2008	field discovery	none	0.00	none
7359053024	ERT/Remote	10/30/2008	work item	none	0.00	none
5845057060	ERT/Remote	11/3/2008	field discovery	none	0.00	none
5767053036	ERT/Remote	11/3/2008	field discovery	none	0.00	none
4713057014	ERT/Remote	11/3/2008	field discovery	none	0.00	none
4440057019	ERT/Remote	11/3/2008	field discovery	none	0.00	none
3260049015	ERT/Remote	11/3/2008	field discovery	none	0.00	none
5007053079	ERT/Remote	11/4/2008	field discovery	none	0.00	none
2910131065	ERT/Remote	11/4/2008	field discovery	none	0.00	none
0567056027	ERT/Remote	11/4/2008	field discovery	none	0.00	none
9791053013	ERT/Remote	11/5/2008	field discovery	none	0.00	none
5742055109	ERT/Remote	11/6/2008	field discovery	none	0.00	none
9377053024	ERT/Remote	11/7/2008	field discovery	none	0.00	none
6389050120	ERT/Remote	11/7/2008	field discovery	none	0.00	none
2298056017	ERT/Remote	11/7/2008	field discovery	none	0.00	none
1311053013	ERT/Remote	11/7/2008	work item	none	0.00	none
0072056035	ERT/Remote	11/7/2008	field discovery	none	0.00	none
4520051034	ERT/Remote	11/10/2008	work item	none	0.00	none
8398005063	ERT/Remote	11/11/2008	GECO	none	0.00	none
7745049039	ERT/Remote	11/11/2008	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
5969050031	ERT/Remote	11/11/2008	work item	none	0.00	none
1513056043	ERT/Remote	11/11/2008	field discovery	none	0.00	none
6907055011	ERT/Remote	11/12/2008	work item	none	0.00	none
5857057014	ERT/Remote	11/12/2008	work item	none	0.00	none
5479056024	ERT/Remote	11/12/2008	work item	none	0.00	none
8193055014	ERT/Remote	11/13/2008	field discovery	none	0.00	none
5941054019	ERT/Remote	11/13/2008	work item	none	0.00	none
5920054018	ERT/Remote	11/13/2008	work item	none	0.00	none
5794054031	ERT/Remote	11/13/2008	field discovery	none	0.00	none
5794054031	ERT/Remote	11/13/2008	field discovery	none	0.00	none
3267057031	ERT/Remote	11/13/2008	field discovery	none	0.00	none
1795056036	ERT/Remote	11/13/2008	field discovery	none	0.00	none
8363049076	ERT/Remote	11/14/2008	GECO	none	0.00	none
8337054019	ERT/Remote	11/14/2008	GECO	none	0.00	none
6429053018	ERT/Remote	11/17/2008	work item	none	0.00	none
4561052012	ERT/Remote	11/17/2008	work item	none	0.00	none
1869055013	ERT/Remote	11/17/2008	field discovery	none	0.00	none
1826087011	ERT/Remote	11/17/2008	field discovery	none	0.00	none
0176051019	ERT/Remote	11/17/2008	field discovery	none	0.00	none
5251055010	ERT/Remote	11/18/2008	field discovery	none	0.00	none
5758052028	ERT/Remote	11/20/2008	field discovery	none	0.00	none
1005056014	ERT/Remote	12/2/2008	field discovery	none	0.00	none
6771052020	ERT/Remote	12/3/2008	work item	none	0.00	none
1454051020	ERT/Remote	12/4/2008	field discovery	none	0.00	none
1190054024	ERT/Remote	12/5/2008	field discovery	none	0.00	none
2937054082	ERT/Remote	12/14/2008	work item	none	0.00	none
5089052038	ERT/Remote	12/19/2008	work item	none	0.00	none
0135154023	ERT/Remote	1/6/2009	field discovery	none	0.00	none
7940053017	ERT/Remote	1/7/2009	field discovery	none	0.00	none
6453052032	ERT/Remote	1/7/2009	field discovery	none	0.00	none
7835054013	ERT/Remote	1/9/2009	field discovery	none	0.00	none
9294003096	ERT/Remote	1/16/2009	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
9187054013	ERT/Remote	1/16/2009	field discovery	none	0.00	none
5822054019	ERT/Remote	1/19/2009	field discovery	none	0.00	none
733053018	ERT/Remote	1/20/2009	field discovery	none	0.00	none
5719056043	ERT/Remote	1/21/2009	field discovery	none	0.00	none
7248054033	ERT/Remote	1/23/2009	field discovery	none	0.00	none
5379003111	ERT/Remote	2/13/2009	field discovery	none	0.00	none
300054019	ERT/Remote	2/16/2009	field discovery	none	0.00	none
7453055018	ERT/Remote	2/18/2009	field discovery	none	0.00	none
878050017	ERT/Remote	2/18/2009	field discovery	none	0.00	none
122053054	ERT/Remote	2/19/2009	field discovery	none	0.00	none
1964055015	ERT/Remote	2/19/2009	field discovery	none	0.00	none
4315059036	ERT/Remote	2/23/2009	field discovery	none	0.00	none
3706058023	ERT/Remote	2/23/2009	field discovery	none	0.00	none
1066053191	ERT/Remote	2/25/2009	field discovery	none	0.00	none
6181055019	ERT/Remote	3/2/2009	field discovery	none	0.00	none
3409056045	ERT/Remote	3/2/2009	field discovery	none	0.00	none
7910054013	ERT/Remote	3/2/2009	field discovery	none	0.00	none
9212054049	ERT/Remote	3/2/2009	field discovery	none	0.00	none
8447049015	ERT/Remote	3/3/2009	field discovery	none	0.00	none
3739055019	ERT/Remote	3/3/2009	field discovery	none	0.00	none
908055108	ERT/Remote	3/3/2009	field discovery	none	0.00	none
7370085103	ERT/Remote	3/4/2009	field discovery	none	0.00	none
7746053017	ERT/Remote	3/5/2009	field discovery	none	0.00	none
6511054035	ERT/Remote	3/12/2009	field discovery	none	0.00	none
9867054010	ERT/Remote	3/12/2009	field discovery	none	0.00	none
599056138	ERT/Remote	3/13/2009	field discovery	none	0.00	none
7905052026	ERT/Remote	3/17/2009	field discovery	none	0.00	none
803001088	ERT/Remote	3/17/2009	field discovery	none	0.00	none
7905054017	ERT/Remote	3/24/2009	field discovery	none	0.00	none
4743054058	ERT/Remote	3/24/2009	field discovery	none	0.00	none
7728055028	ERT/Remote	3/25/2009	field discovery	none	0.00	none
2357052022	ERT/Remote	3/27/2009	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
5024054028	ERT/Remote	3/31/2009	field discovery	none	0.00	none
8505056027	ERT/Remote	4/6/2009	field discovery	none	0.00	none
4967053013	ERT/Remote	4/8/2009	field discovery	none	0.00	none
1134055016	ERT/Remote	4/15/2009	field discovery	none	0.00	none
7952053092	ERT/Remote	4/16/2009	field discovery	none	0.00	none
5579056021	ERT/Remote	4/21/2009	field discovery	none	0.00	none
3334051199	ERT/Remote	4/27/2009	field discovery	none	0.00	none
7234058094	ERT/Remote	4/29/2009	field discovery	none	0.00	none
7629051062	ERT/Remote	4/30/2009	field discovery	none	0.00	none
205056101	ERT/Remote	4/30/2009	field discovery	none	0.00	none
4457054047	ERT/Remote	5/7/2009	field discovery	none	0.00	none
9686052217	ERT/Remote	5/7/2009	field discovery	none	0.00	none
1351057044	ERT/Remote	5/14/2009	field discovery	none	0.00	none
2739055016	ERT/Remote	5/15/2009	field discovery	none	0.00	none
185048079	ERT/Remote	5/19/2009	field discovery	none	0.00	none
7936052059	ERT/Remote	5/20/2009	field discovery	none	0.00	none
3922056025	ERT/Remote	5/21/2009	field discovery	none	0.00	none
3135051022	ERT/Remote	5/26/2009	field discovery	none	0.00	none
2048052081	ERT/Remote	5/28/2009	field discovery	none	0.00	none
8357085145	ERT/Remote	6/10/2009	field discovery	none	0.00	none
4312052029	ERT/Remote	6/23/2009	field discovery	none	0.00	none
159055027	ERT/Remote	7/21/2009	field discovery	none	0.00	none
4534003034	ERT/Remote	7/28/2009	field discovery	none	0.00	none
3419049022	ERT/Remote	8/26/2009	field discovery	none	0.00	none
1454052029	ERT/Remote	9/9/2009	field discovery	none	0.00	none
3806049053	ERT/Remote	9/22/2009	field discovery	none	0.00	none
8062052032	ERT/Remote	9/29/2009	field discovery	none	0.00	none
3794008043	ERT/Remote	10/26/2009	field discovery	none	0.00	none
3839015111	ERT/Remote	10/26/2009	field discovery	none	0.00	none
1277056037	ERT/Remote	10/28/2009	field discovery	none	0.00	none
3831057050	ERT/Remote	11/13/2009	field discovery	none	0.00	none
3419049022	ERT/Remote	11/13/2009	field discovery	none	0.00	none

Attachment C-  
ERT Remote- No Adjustment

<b>Account Number</b>	<b>Type of Meter Error</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>
8617051011	ERT/Remote	11/18/2009	field discovery	none	0.00	none
3173057015	ERT/Remote	11/23/2009	field discovery	none	0.00	none
4245054013	ERT/Remote	12/2/2009	field discovery	none	0.00	none
5670055011	ERT/Remote	12/23/2009	field discovery	none	0.00	none
8076054154	ERT/Remote	2/2/2010	field discovery	none	0.00	none
1161055225	ERT/Remote	2/3/2010	field discovery	none	0.00	none
2866055088	ERT/Remote	2/5/2010	field discovery	none	0.00	none
2163136035	ERT/Remote	2/5/2010	field discovery	none	0.00	none
3839015111	ERT/Remote	3/5/2010	field discovery	none	0.00	none
183017064	ERT/Remote	3/8/2010	field discovery	none	0.00	none
3938052055	ERT/Remote	3/8/2010	field discovery	none	0.00	none
8277085009	ERT/Remote	3/25/2010	field discovery	none	0.00	none
4384053092	ERT/Remote	3/25/2010	field discovery	none	0.00	none
5222017016	ERT/Remote	3/25/2010	field discovery	none	0.00	none
7145055021	ERT/Remote	4/5/2010	field discovery	none	0.00	none
6871050012	ERT/Remote	4/5/2010	field discovery	none	0.00	none
8425049015	ERT/Remote	4/7/2010	field discovery	none	0.00	none
4730053013	ERT/Remote	4/8/2010	field discovery	none	0.00	none
4818106015	ERT/Remote	4/8/2010	field discovery	none	0.00	none
1228108013	ERT/Remote	4/21/2010	field discovery	none	0.00	none
1632127013	ERT/Remote	4/27/2010	field discovery	none	0.00	none
339095106	ERT/Remote	4/29/2010	field discovery	none	0.00	none
8405050105	ERT/Remote	5/7/2010	field discovery	none	0.00	none

Attachment C-  
ERT Remote Refunds

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
5260059025	ERT/Remote	1/14/2008	work item	6/07 - 1/08	247.07	Refund
8703054025	ERT/Remote	6/10/2008	work item	5/08 - 6/08	135.47	Refund
7536056019	ERT/Remote	7/22/2008	field discovery	4/08 - 6/08	131.50	Refund
0497054018	ERT/Remote	7/22/2008	field discovery	4/08 - 7/08	4.10	Refund
				<b>2008 ERT Refunds</b>	<b>\$ 518.14</b>	
6718008105	ERT/Remote	3/19/2010	field discovery	9/09 - 3/10	351.08	Refund
7377016010	ERT/Remote	3/23/2010	field discovery	09/09 - 03/10	537.37	Refund
16106026	ERT/Remote	3/19/2010	field discovery	09/09 - 02/10	505.49	Refund
1107094019	ERT/Remote	3/25/2010	field discovery	09/09 - 03/10	540.12	Refund
				<b>2010 ERT Refunds</b>	<b>\$ 1,934.06</b>	
				<b>Total ERT Refunds</b>	<b>\$ 2,452.20</b>	

## Attachment C- ERT Remote Back-bills

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
5700054029	ERT/Remote	5/2/2006	work item	10/05 - 4/06	\$ 593.38	Backbill
				<b>2006 ERT Backbills</b>	<b>\$ 593.38</b>	
0235051020	ERT/Remote	2/22/2008	field discovery	01/08-2/08	\$ 1,591.01	Backbill
1056108007	ERT/Remote	7/16/2008	field discovery	8/07 - 6/08	\$ 3,984.64	Backbill
				<b>2008 ERT Backbills</b>	<b>\$ 5,575.65</b>	
5888052028	ERT/Remote	4/7/2009	field discovery	4/08 - 3/09	\$ 1,485.45	Backbill
2469056017	ERT/Remote	5/20/2009	field discovery	12/08 - 5/09	\$ 7,029.36	Backbill
6350052014	ERT/Remote	5/27/2009	field discovery	03/08 - 03/09	\$ 1,579.27	Backbill
5609057013	ERT/Remote	10/13/2009	field discovery	07/06 - 08/09	\$ 2,409.15	Backbill
6870054057	ERT/Remote	10/14/2009	field discovery	10/08 - 10/09	\$ 671.84	Backbill
				<b>2009 ERT Backbills</b>	<b>\$ 13,175.07</b>	
1129056019	ERT/Remote	2/15/2010	field discovery	2/09 - 1/10	\$ 606.67	Backbill
6051053011	ERT/Remote	2/15/2010	field discovery	04/09-01/10	\$ 3,851.29	Backbill
9561053016	ERT/Remote	2/15/2010	field discovery	02/09 - 01/10	\$ 1,273.13	Backbill
7005057028	ERT/Remote	2/15/2010	field discovery	02/09 - 01/10	\$ 1,087.77	Backbill
9498053077	ERT/Remote	2/15/2010	field discovery	02/09 - 01/10	\$ 685.23	Backbill
7975054014	ERT/Remote	3/15/2010	field discovery	03/09 - 02/10	\$ 3,040.19	Backbill
7477053018	ERT/Remote	3/15/2010	field discovery	03/09 - 02/10	\$ 1,832.63	Backbill
6812052020	ERT/Remote	3/15/2010	field discovery	3/09 - 2/10	\$ 725.60	Backbill
7093055014	ERT/Remote	3/15/2010	field discovery	03/09 - 02/10	\$ 2,139.31	Backbill
9934057014	ERT/Remote	3/15/2010	field discovery	03/09 - 02/10	\$ 1,048.85	Backbill
7246054011	ERT/Remote	3/15/2010	field discovery	03/09 - 02/10	\$ 1,811.48	Backbill
3805049016	ERT/Remote	3/19/2010	field discovery	3/09 - 2/10	\$ 1,111.72	Backbill
5344060015	ERT/Remote	3/19/2010	field discovery	4/09 - 3/10	\$ 1,849.60	Backbill
3428051012	ERT/Remote	3/19/2010	field discovery	3/09 - 2/10	\$ 2,108.99	Backbill
9978055023	ERT/Remote	3/19/2010	field discovery	03/09 - 02/10	\$ 1,574.70	Backbill
220056036	ERT/Remote	3/19/2010	field discovery	4/09 - 3/10	\$ 1,370.30	Backbill
7229055022	ERT/Remote	3/22/2010	field discovery	03/09 - 02/10	\$ 766.30	Backbill
4515105018	ERT/Remote	3/24/2010	field discovery	09/09-02/10	\$ 1,139.48	Backbill
3470050016	ERT/Remote	3/30/2010	field discovery	4/09 - 3/10	\$ 2,800.27	Backbill
6984057041	ERT/Remote	3/30/2010	field discovery	4/09 - 3/10	\$ 1,969.43	Backbill
9593050010	ERT/Remote	3/30/2010	field discovery	04/09 - 03/10	\$ 1,827.35	Backbill

Attachment C- ERT Remote Back-bills

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
4154050012	ERT/Remote	3/30/2010	field discovery	04/09 - 03/10	\$ 616.22	Backbill
5019054015	ERT/Remote	3/30/2010	field discovery	3/09 - 2/10	\$ 1,270.93	Backbill
1933058010	ERT/Remote	4/1/2010	field discovery	4/09 - 3/10	\$ 1,531.65	Backbill
4232052017	ERT/Remote	4/1/2010	field discovery	4/09 - 3/10	\$ 923.96	Backbill
7043051013	ERT/Remote	4/16/2010	field discovery	04/09 - 03/10	\$ 2,125.16	Backbill
				<b>2010 ERT Backbills</b>	<b>\$ 41,088.21</b>	
			<b>Total ERT Adjustments resulting in Backbills</b>		<b>\$ 61,025.69</b>	

## Attachment C- Gas Pressure - No Adjustment

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
7902053035	Gas Pressure	7/15/2005	field discovery	none	0.00	none
9291053104	Gas Pressure	8/1/2005	field discovery	none	0.00	none
4083053030	Gas Pressure	10/3/2005	field discovery	none	0.00	none
9519052021	Gas Pressure	10/21/2005	field discovery	none	0.00	none
6731051106	Gas Pressure	1/3/2006	field discovery	none	0.00	none
1758105038	Gas Pressure	2/27/2006	field discovery	none	0.00	none
8852051021	Gas Pressure	4/4/2006	field discovery	none	0.00	none
5324055011	Gas Pressure	4/11/2006	field discovery	none	0.00	none
5456053011	Gas Pressure	4/12/2006	field discovery	none	0.00	none
914052096	Gas Pressure	4/14/2006	field discovery	none	0.00	none
6627057027	Gas Pressure	5/4/2006	field discovery	none	0.00	none
6437055019	Gas Pressure	6/29/2006	field discovery	none	0.00	none
5210054197	Gas Pressure	7/11/2006	field discovery	none	0.00	none
4883055144	Gas Pressure	7/19/2006	field discovery	none	0.00	none
5068013193	Gas Pressure	8/10/2006	field discovery	none	0.00	none
2875110011	Gas Pressure	9/14/2006	field discovery	none	0.00	none
2539144026	Gas Pressure	11/16/2006	field discovery	none	0.00	none
9898052021	Gas Pressure	11/28/2006	field discovery	none	0.00	none
1399145000	Gas Pressure	11/28/2006	field discovery	none	0.00	none
9248052017	Gas Pressure	1/8/2007	field discovery	none	0.00	none
2257062060	Gas Pressure	3/8/2007	field discovery	none	0.00	none
7446055021	Gas Pressure	9/19/2007	field discovery	none	0.00	none
3372056066	Gas Pressure	11/13/2007	field discovery	none	0.00	none
3713051103	Gas Pressure	11/19/2007	field discovery	none	0.00	none
9690013064	Gas Pressure	3/11/2008	field discovery	none	0.00	none
111053016	Gas Pressure	5/14/2008	field discovery	none	0.00	none
69053119	Gas Pressure	5/14/2008	field discovery	none	0.00	none
6117052026	Gas Pressure	5/20/2008	field discovery	none	0.00	none
7578008038	Gas Pressure	7/22/2008	field discovery	none	0.00	none
7053008050	Gas Pressure	7/22/2008	field discovery	none	0.00	none
87029044	Gas Pressure	7/30/2008	field discovery	none	0.00	none
7093055014	Gas Pressure	1/8/2009	field discovery	none	0.00	none

## Attachment C- Gas Pressure - No Adjustment

<b>Account Number</b>	<b>Type of Meter Error</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>
6889054042	Gas Pressure	6/2/2009	field discovery	none	0.00	none
8811056030	Gas Pressure	10/28/2009	field discovery	none	0.00	none
8664056045	Gas Pressure	10/28/2009	field discovery	none	0.00	none

## Attachment C- Gas Pressure - Refunds

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
9115057039	Gas Pressure	1/3/2006	field discovery	08/05-1/06	\$ 1,132.16	Refund
				<b>2006 Gas Pressure Refunds</b>	<b>\$ 1,132.16</b>	
1277154018	Gas Pressure	3/17/2008	field discovery	12/07-3/08	\$ 6,587.91	Refund
8375049116	Gas Pressure	5/21/2008	field discovery	12/07-05/08	\$ 1,062.41	Refund
213119106	Gas Pressure	6/25/2008	field discovery	01/08-6/08	\$ 170.20	Refund
207107041	Gas Pressure	7/22/2008	field discovery	05/07-7/08	\$ 147.60	Refund
1707148015	Gas Pressure	7/23/2008	field discovery	12/07-06/08	\$ 43.96	Refund
1411162011	Gas Pressure	7/23/2008	field discovery	06/07-06/08	\$ 151.65	Refund
				<b>2008 Gas Pressure Refunds</b>	<b>\$ 8,163.73</b>	
4185057048	Gas Pressure	1/26/2009	field discovery	09/08-1/09	\$ 304.44	Refund
2676059036	Gas Pressure	2/2/2009	field discovery	09/08-2/09	\$ 120.21	Refund
5507053036	Gas Pressure	3/3/2009	field discovery	11/08-02/09	\$ 9,167.91	Refund
				<b>2009 Gas Pressue Refunds</b>	<b>\$ 9,592.56</b>	
6963127097	Gas Pressure	2/22/2010	field discovery	02/08-2/10	\$ 105.25	Refund
6435110097	Gas Pressure	2/22/2010	field discovery	10/09-2/10	\$ 24.66	Refund
6419154064	Gas Pressure	2/22/2010	field discovery	06/09-2/10	\$ 17.74	Refund
6147090029	Gas Pressure	2/22/2010	field discovery	10/05-02/10	\$ 277.90	Refund
4147123062	Gas Pressure	2/22/2010	field discovery	08/08-2/10	\$ 58.05	Refund
2883138182	Gas Pressure	2/22/2010	field discovery	05/08-2/10	\$ 64.31	Refund
355023064	Gas Pressure	2/25/2010	field discovery	12/07-2/10	\$ 135.94	Refund
307105064	Gas Pressure	2/25/2010	field discovery	12/08-2/10	\$ 76.54	Refund
3096059060	Gas Pressure	4/20/2010	field discovery	09/06-04/10	\$ 497.21	Refund
				<b>2010 Gas Pressure Refunds</b>	<b>\$ 1,257.60</b>	
				<b>Total Gas Pressure Refunds</b>	<b>\$ 20,146.05</b>	

Attachment C- Gas Pressure- Backbills

<b>Account Number</b>	<b>Type of Meter Error</b>	<b>Date Discovered</b>	<b>How Discovered</b>	<b>Time Period of Adjustment</b>	<b>Dollar Amount of Adjustment</b>	<b>Backbill or Refund</b>
4221055014	Gas Pressure	1/31/2007	field discovery	07/06-01/07	1,793.24	Backbill
5547071005	Gas Pressure	5/14/2009	field discovery	12/08-5/09	1,691.77	Backbill
				<b>Total Gas Pressure Backbills</b>	<b>3,485.01</b>	

## Attachment C-Rate Adjustments

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
2054166006	Rate Adjustment	6/29/2005	Batch Rate Comparison	2/05 to 6/05	\$ 69.22	Refund
1635156005	Rate Adjustment	6/29/2005	Batch Rate Comparison	11/04 to 6/05	\$ 1,147.22	Refund
7920001043	Rate Adjustment	7/18/2005	Field Investigation	10/6/04 to 7/8/05	\$ 1,427.63	Refund
7430018111	Rate Adjustment	8/18/2005	Field Investigation	12/04 - 07/05	\$ 42.88	Refund
351045008	Rate Adjustment	9/15/2005	Batch Rate Comparison	11/4/04 to 8/18/05	\$ 2,048.48	Refund
1897057023	Rate Adjustment	10/18/2005	Batch Rate Comparison	7/04 to 10/05	\$ 264.45	Refund
6627003095	Rate Adjustment	11/1/2005	Batch Rate Comparison	8/4/04 to 10/7/05	\$ 537.77	Refund
4618053030	Rate Adjustment	11/8/2005	Batch Rate Comparison	12/04 - 10/05	\$ 672.62	Refund
4259107015	Rate Adjustment	11/18/2005	Batch Rate Comparison	1/10/05 to 11/7/05	\$ 181.65	Refund
57141039	Rate Adjustment	12/1/2005	Batch Rate Comparison	12/04 - 11/05	\$ 1,329.37	Refund
2761018023	Rate Adjustment	12/6/2005	Field Investigation	11/05	\$ 30.95	Refund
1203128058	Rate Adjustment	12/21/2005	Batch Rate Comparison	12/05	\$ 329.86	Refund
432152012	Rate Adjustment	12/23/2005	Batch Rate Comparison	2/05 - 12/05	\$ 3,676.11	Refund
				<b>2005 Rate Refunds</b>	<b>\$ 11,758.21</b>	
1515068008	Rate Adjustment	1/18/2006	Field Investigation	02/05 to 12/05	\$ 276.11	Refund
3765109010	Rate Adjustment	2/20/2006	Field Investigation	06/05 - 1/06	\$ 4,062.10	Refund
6633129008	Rate Adjustment	3/13/2006	Field Investigation	11/05 - 3/06	\$ 128.23	Refund
3395123008	Rate Adjustment	4/21/2006	Field Investigation	3/06	\$ 102.77	Refund
4245065033	Rate Adjustment	4/26/2006	Batch Rate Comparison	5/9/05 to 4/7/06	\$ 1,682.15	Refund
4678115015	Rate Adjustment	5/22/2006	Batch Rate Comparison	06/05 to 04/06	\$ 184.38	Refund
5791001049	Rate Adjustment	6/12/2006	Batch Rate Comparison	12/05 - 5/06	\$ 187.70	Refund
527058045	Rate Adjustment	6/13/2006	Batch Rate Comparison	04/05 - 04/06	\$ 298.97	Refund
8667083015	Rate Adjustment	6/16/2006	Batch Rate Comparison	12/05 - 05/06	\$ 135.71	Refund
258047040	Rate Adjustment	6/26/2006	Batch Rate Comparison	06/05 - 06/06	\$ 1,195.38	Refund
2658017012	Rate Adjustment	6/28/2006	Field Investigation	02/06 - 6/06	\$ 703.24	Refund
8208023018	Rate Adjustment	7/18/2006	Field Investigation	06/06	\$ 519.08	Refund
4931112012	Rate Adjustment	10/20/2006	Batch Rate Comparison	09/05 - 10/06	\$ 1,524.15	Refund
3756102015	Rate Adjustment	10/20/2006	Batch Rate Comparison	09/05 - 10/06	\$ 832.06	Refund
2703072009	Rate Adjustment	10/23/2006	Batch Rate Comparison	12/05 - 10/06	\$ 139.52	Refund
6891053035	Rate Adjustment	10/26/2006	Batch Rate Comparison	11/05 - 10/06	\$ 477.53	Refund
3339120032	Rate Adjustment	10/26/2006	Batch Rate Comparison	05/06 - 10/06	\$ 3,117.16	Refund
296095005	Rate Adjustment	10/29/2006	Batch Rate Comparison	12/05 - 10/06	\$ 501.75	Refund

## Attachment C-Rate Adjustments

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
9588056056	Rate Adjustment	11/1/2006	Batch Rate Comparison	11/05 - 10/06	\$ 103.53	Refund
7477054031	Rate Adjustment	11/2/2006	Batch Rate Comparison	09/05 - 10/06	\$ 368.62	Refund
4631101008	Rate Adjustment	11/2/2006	Batch Rate Comparison	11/05 - 10/06	\$ 385.27	Refund
1245145002	Rate Adjustment	11/6/2006	Batch Rate Comparison	09/05 - 10/06	\$ 110.26	Refund
7210057011	Rate Adjustment	11/7/2006	Field Investigation	10/05 - 10/06	\$ 262.83	Refund
9873006018	Rate Adjustment	11/8/2006	Desk Investigation	11/01 - 10/06	\$ 408.40	Refund
108020027	Rate Adjustment	11/8/2006	Desk Investigation	11/01 - 10/06	\$ 463.91	Refund
296095005	Rate Adjustment	11/9/2006	Batch Rate Comparison	12/05 - 11/06	\$ 501.75	Refund
1848141005	Rate Adjustment	11/27/2006	Batch Rate Comparison	3/06 - 10/06	\$ 1,001.80	Refund
3803135018	Rate Adjustment	12/11/2006	Batch Rate Comparison	06/06 - 11/06	\$ 180.28	Refund
8306000016	Rate Adjustment	12/18/2006	Batch Rate Comparison	01/06 - 11/06	\$ 459.39	Refund
6681028003	Rate Adjustment	12/21/2006	Batch Rate Comparison	10/05 - 12/06	\$ 728.71	Refund
				<b>2006 Rate Refunds</b>	<b>\$ 21,042.74</b>	
5603001041	Rate Adjustment	1/4/2007	Batch Rate Comparison	01/06 -12/06	\$ 1,936.91	Refund
7198005073	Rate Adjustment	1/23/2007	Desk Investigation	2/06 - 1/07	\$ 311.45	Refund
1086108017	Rate Adjustment	1/29/2007	Desk Investigation	01/07	\$ 10.45	Refund
4392012012	Rate Adjustment	2/28/2007	Desk Investigation	03/02 - 02/07	\$ 1,286.14	Refund
8219052034	Rate Adjustment	4/16/2007	Batch Rate Comparison	02/06 - 04/07	\$ 932.85	Refund
5661059125	Rate Adjustment	4/16/2007	Batch Rate Comparison	09/06 - 04/07	\$ 487.93	Refund
1858065027	Rate Adjustment	4/23/2007	Batch Rate Comparison	06/06 - 04/07	\$ 311.81	Refund
486154028	Rate Adjustment	4/23/2007	Batch Rate Comparison	10/06 - 04/07	\$ 1,399.24	Refund
3467104043	Rate Adjustment	5/8/2007	Batch Rate Comparison	11/06 - 05/07	\$ 336.82	Refund
1278148009	Rate Adjustment	5/22/2007	Batch Rate Comparison	11/06 - 04/07	\$ 1,096.76	Refund
205123010	Rate Adjustment	5/22/2007	Batch Rate Comparison	06/06 - 04/07	\$ 918.36	Refund
2631152013	Rate Adjustment	6/11/2007	Batch Rate Comparison	12/06 - 06/07	\$ 1,396.47	Refund
1026004074	Rate Adjustment	6/19/2007	Desk Investigation	03/07 - 05/07	\$ 129.18	Refund
4593141010	Rate Adjustment	7/10/2007	Batch Rate Comparison	10/06 - 06/07	\$ 539.25	Refund
6672004070	Rate Adjustment	7/16/2007	Batch Rate Comparison	12/06 - 06/07	\$ 438.94	Refund
7203129000	Rate Adjustment	8/27/2007	Field Investigation	12/06 - 8/07	\$ 0.52	Refund
6574010010	Rate Adjustment	10/3/2007	Desk Investigation	10/02 - 09/07	\$ 338.28	Refund
232011018	Rate Adjustment	10/3/2007	Desk Investigation	10/02 - 09/07	\$ 265.39	Refund
1378112018	Rate Adjustment	10/11/2007	Batch Rate Comparison	02/07 - 10/07	\$ 136.66	Refund

## Attachment C-Rate Adjustments

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
7036015017	Rate Adjustment	10/25/2007	Desk Investigation	10/02 - 09/07	\$ 534.94	Refund
5818012016	Rate Adjustment	10/29/2007	Desk Investigation	11/02 - 10/07	\$ 201.16	Refund
3558125010	Rate Adjustment	10/29/2007	Batch Rate Comparison	01/07 - 11/07	\$ 426.12	Refund
309134033	Rate Adjustment	10/29/2007	Batch Rate Comparison	11/06 - 10/07	\$ 398.43	Refund
8679057071	Rate Adjustment	11/7/2007	Desk Investigation	10/07	\$ 32.51	Refund
105164027	Rate Adjustment	11/7/2007	Batch Rate Comparison	02/07 - 10/07	\$ 979.52	Refund
88150015	Rate Adjustment	11/13/2007	Batch Rate Comparison	11/06 - 11/07	\$ 170.96	Refund
3171021029	Rate Adjustment	11/16/2007	Batch Rate Comparison	04/07 - 11/07	\$ 96.58	Refund
1075146017	Rate Adjustment	11/21/2007	Batch Rate Comparison	02/07 - 11/07	\$ 305.32	Refund
5896026064	Rate Adjustment	12/6/2007	Batch Rate Comparison	06/07 - 11/07	\$ 2,396.28	Refund
1277154018	Rate Adjustment	12/11/2007	Field Investigation	12/07	\$ 255.76	Refund
1563167054	Rate Adjustment	12/26/2007	Desk Investigation	11/07	\$ 23.56	Refund
				<b>2007 Rate Refunds</b>	<b>\$ 18,094.55</b>	
6000053062	Rate Adjustment	1/28/2008	Field Investigation	01/08 - 02/08	\$ 8.93	Refund
3237004050	Rate Adjustment	2/20/2008	Desk Investigation	03/03 - 02/08	\$ 2,602.18	Refund
3377019015	Rate Adjustment	3/27/2008	Field Investigation	04/03 - 03/08	\$ 147.32	Refund
80530548	Rate Adjustment	3/30/2008	Field Investigation	01/05 - 02/05	\$ 1,510.08	Refund
2531058055	Rate Adjustment	4/3/2008	Desk Investigation	04/05 - 03/08	\$ 537.98	Refund
4028054021	Rate Adjustment	4/10/2008	Field Investigation	12/07 - 3/08	\$ 29.50	Refund
3930088072	Rate Adjustment	4/16/2008	Batch Rate Comparison	10/07 - 04/08	\$ 534.80	Refund
1659066021	Rate Adjustment	4/21/2008	Batch Rate Comparison	12/07 -03/08	\$ 282.18	Refund
645130012	Rate Adjustment	4/21/2008	Batch Rate Comparison	12/07 - 03/08	\$ 396.35	Refund
297042026	Rate Adjustment	4/21/2008	Batch Rate Comparison	01/08 - 04/08	\$ 951.64	Refund
2283150027	Rate Adjustment	4/23/2008	Batch Rate Comparison	01/08 - 04/08	\$ 507.09	Refund
1381012068	Rate Adjustment	4/25/2008	Field Investigation	3/07 - 4/08	\$ 67.85	Refund
9392053021	Rate Adjustment	4/28/2008	Batch Rate Comparison	11/07 - 03/08	\$ 187.07	Refund
7757052032	Rate Adjustment	4/28/2008	Batch Rate Comparison	11/07 - 04/08	\$ 1,367.07	Refund
2103169006	Rate Adjustment	4/28/2008	Batch Rate Comparison	08/07 - 04/08	\$ 1,105.18	Refund
4464058030	Rate Adjustment	5/2/2008	Batch Rate Comparison	10/07 - 04/08	\$ 1,332.41	Refund
3123092037	Rate Adjustment	5/19/2008	Batch Rate Comparison	12/07 - 05/08	\$ 821.86	Refund
5177013037	Rate Adjustment	5/27/2008	Desk Investigation	04/03 - 04/08	\$ 423.82	Refund
696126006	Rate Adjustment	6/19/2008	Desk Investigation	10/07 - 05/08	\$ 1,096.41	Refund

## Attachment C-Rate Adjustments

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
1026004081	Rate Adjustment	7/1/2008	Batch Rate Comparison	02/08 - 06/08	\$ 1,008.13	Refund
26106003	Rate Adjustment	8/25/2008	Field Investigation	04/05 - 08/08	\$ 878.18	Refund
429020029	Rate Adjustment	9/11/2008	Desk Investigation	09/03 - 08/08	\$ 491.32	Refund
8916057024	Rate Adjustment	10/23/2008	Batch Rate Comparison	05/08 - 10/08	\$ 282.21	Refund
3603064044	Rate Adjustment	10/28/2008	Batch Rate Comparison	11/07 - 10/08	\$ 49.47	Refund
7660098011	Rate Adjustment	10/29/2008	Batch Rate Comparison	09/07 - 10/08	\$ 103.60	Refund
1287162018	Rate Adjustment	11/3/2008	Batch Rate Comparison	10/07 - 10/08	\$ 300.66	Refund
1248145016	Rate Adjustment	11/3/2008	Batch Rate Comparison	06/08 - 10/08	\$ 100.58	Refund
8193073144	Rate Adjustment	11/4/2008	Batch Rate Comparison	7/08 - 10/08	\$ 39.54	Refund
45164048	Rate Adjustment	11/6/2008	Batch Rate Comparison	11/07 - 10/08	\$ 67.37	Refund
8616054040	Rate Adjustment	11/7/2008	Batch Rate Comparison	11/07 - 10/08	\$ 354.98	Refund
6083171011	Rate Adjustment	11/7/2008	Batch Rate Comparison	09/07 - 10/08	\$ 184.42	Refund
108020027	Rate Adjustment	11/10/2008	Desk Investigation	06/08 - 10/08	\$ 8.49	Refund
815147006	Rate Adjustment	11/12/2008	Batch Rate Comparison	05/08 - 11/08	\$ 135.12	Refund
2565056056	Rate Adjustment	11/20/2008	Batch Rate Comparison	11/07 - 10/08	\$ 91.56	Refund
5892057044	Rate Adjustment	12/29/2008	Desk Investigation	12/08	\$ 226.43	Refund
				<b>2008 Rate Refunds</b>	<b>\$ 18,231.78</b>	
9378002029	Rate Adjustment	1/7/2009	Desk Investigation	12/08	\$ 1.26	Refund
4917077032	Rate Adjustment	1/7/2009	Batch Rate Comparison	11/07 - 12/08	\$ 206.98	Refund
6387008026	Rate Adjustment	1/24/2009	Desk Investigation	08/08 - 01/09	\$ 256.29	Refund
8304005082	Rate Adjustment	2/10/2009	Desk Investigation	08/07 - 02/09	\$ 99.73	Refund
2533112009	Rate Adjustment	2/12/2009	Desk Investigation	09/06 - 01/09	\$ 242.59	Refund
2419010034	Rate Adjustment	2/20/2009	Desk Investigation	08/08 - 01/09	\$ 9.30	Refund
2131007077	Rate Adjustment	2/23/2009	Batch Rate Comparison	05/08 - 02/09	\$ 145.02	Refund
3967053096	Rate Adjustment	3/2/2009	Batch Rate Comparison	05/08 - 02/09	\$ 393.56	Refund
1213015069	Rate Adjustment	5/26/2009	Desk Investigation	11/08 - 05/09	\$ 292.28	Refund
4140129001	Rate Adjustment	5/27/2009	Desk Investigation	05/08 - 04/09	\$ 292.20	Refund
7584075004	Rate Adjustment	6/1/2009	Batch Rate Comparison	10/08 - 05/09	\$ 466.39	Refund
6528005071	Rate Adjustment	6/5/2009	Batch Rate Comparison	11/08 - 05/09	\$ 160.57	Refund
9992003028	Rate Adjustment	6/10/2009	Field Investigation	03/09 - 05/09	\$ 35.88	Refund
5847017022	Rate Adjustment	6/10/2009	Desk Investigation	09/07 - 05/09	\$ 161.52	Refund
5764000082	Rate Adjustment	6/10/2009	Field Investigation	02/09 - 05/09	\$ 48.76	Refund

## Attachment C-Rate Adjustments

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
1179089029	Rate Adjustment	6/12/2009	Batch Rate Comparison	12/08 - 5/09	\$ 3,988.10	Refund
6191122015	Rate Adjustment	6/15/2009	Batch Rate Comparison	09/08 - 05/09	\$ 445.88	Refund
498141047	Rate Adjustment	6/15/2009	Batch Rate Comparison	12/08 - 6/09	\$ 111.14	Refund
4889018037	Rate Adjustment	7/23/2009	Desk Investigation	07/04 - 06/09	\$ 327.96	Refund
521144010	Rate Adjustment	7/23/2009	Desk Investigation	01/09 - 06/09	\$ 19.65	Refund
333008027	Rate Adjustment	7/27/2009	Desk Investigation	05/06 - 06/09	\$ 294.34	Refund
6758003056	Rate Adjustment	7/29/2009	Desk Investigation	06/07 - 06/09	\$ 190.16	Refund
2488015013	Rate Adjustment	7/30/2009	Field Investigation	07/04 - 06/09	\$ 487.60	Refund
3853161001	Rate Adjustment	8/12/2009	Desk Investigation	10/04 - 07/09	\$ 7.18	Refund
23112007	Rate Adjustment	8/12/2009	Field Investigation	08/04 - 07/09	\$ 33.05	Refund
346065037	Rate Adjustment	8/24/2009	Desk Investigation	03/08 - 07/09	\$ 134.09	Refund
6296047013	Rate Adjustment	9/1/2009	Desk Investigation	09/04 - 08/09	\$ 478.40	Refund
494016028	Rate Adjustment	9/17/2009	Field Investigation	09/06 - 08/09	\$ 126.36	Refund
4055007050	Rate Adjustment	10/2/2009	Field Investigation	10/04 - 09/09	\$ 492.44	Refund
1256008015	Rate Adjustment	10/23/2009	Desk Investigation	11/04 - 10/09	\$ 371.81	Refund
1599058108	Rate Adjustment	11/6/2009	Batch Rate Comparison	12/08 - 10/09	\$ 64.27	Refund
1083112020	Rate Adjustment	11/6/2009	Batch Rate Comparison	03/09 - 10/09	\$ 738.80	Refund
1074048020	Rate Adjustment	11/6/2009	Batch Rate Comparison	01/09 - 10/09	\$ 1,527.74	Refund
4588018075	Rate Adjustment	11/10/2009	Field Investigation	12/04 - 11/09	\$ 432.27	Refund
5211103009	Rate Adjustment	11/17/2009	Batch Rate Comparison	08/08 -10/09	\$ 365.97	Refund
3603064051	Rate Adjustment	11/24/2009	Batch Rate Comparison	12/08 - 11/09	\$ 75.60	Refund
8349056030	Rate Adjustment	11/25/2009	Batch Rate Comparison	11/08 - 11/09	\$ 705.59	Refund
5283043061	Rate Adjustment	11/25/2009	Desk Investigation	08/09 - 12/09	\$ 27.26	Refund
1249143017	Rate Adjustment	11/30/2009	Batch Rate Comparison	02/09 - 11/09	\$ 292.91	Refund
9102003016	Rate Adjustment	12/2/2009	Desk Investigation	01/05 - 12/09	\$ 976.02	Refund
8325144016	Rate Adjustment	12/3/2009	Batch Rate Comparison	10/08 - 11/09	\$ 1,055.71	Refund
4531015018	Rate Adjustment	12/4/2009	Desk Investigation	05/09 - 11/09	\$ 1.70	Refund
102090077	Rate Adjustment	12/9/2009	Batch Rate Comparison	11/08 - 11/09	\$ 469.96	Refund
2127109026	Rate Adjustment	12/16/2009	Batch Rate Comparison	08/08 - 11/09	\$ 331.61	Refund
5754020047	Rate Adjustment	12/22/2009	Batch Rate Comparison	11/08 - 11/09	\$ 435.91	Refund
1635059030	Rate Adjustment	12/22/2009	Batch Rate Comparison	07/09 - 11/09	\$ 160.36	Refund
2163098025	Rate Adjustment	12/23/2009	Batch Rate Comparison	09/08 - 12/09	\$ 1,667.15	Refund

## Attachment C-Rate Adjustments

Account Number	Type of Meter Error	Date Discovered	How Discovered	Time Period of Adjustment	Dollar Amount of Adjustment	Backbill or Refund
				<b>2009 Rate Refunds</b>	<b>\$ 19,649.32</b>	
5507053036	Rate Adjustment	1/4/2010	Batch Rate Comparison	02/09 - 12/09	\$ 371.72	Refund
447072002	Rate Adjustment	1/4/2010	Batch Rate Comparison	01/09 - 01/10	\$ 857.49	Refund
2637000004	Rate Adjustment	1/5/2010	Field Investigation	11/09 - 12/09	\$ 1,284.11	Refund
8213016162	Rate Adjustment	1/15/2010	Batch Rate Comparison	10/08 - 12/09	\$ 169.58	Refund
1793136020	Rate Adjustment	1/15/2010	Batch Rate Comparison	04/09 - 12/09	\$ 440.06	Refund
7002058013	Rate Adjustment	1/18/2010	Desk Investigation	05/09 - 01/10	\$ 288.69	Refund
4980014013	Rate Adjustment	1/18/2010	Desk Investigation	12/09	\$ 54.44	Refund
7514001019	Rate Adjustment	1/26/2010	Desk Investigation	03/05 - 02/10	\$ 8.88	Refund
4179145010	Rate Adjustment	1/29/2010	Desk Investigation	02/05 - 01/10	\$ 4,957.88	Refund
4282057024	Rate Adjustment	2/3/2010	Batch Rate Comparison	10/08 - 01/10	\$ 289.05	Refund
5350010015	Rate Adjustment	2/9/2010	Desk Investigation	02/05 - 1/10	\$ 713.35	Refund
3091125030	Rate Adjustment	2/11/2010	Batch Rate Comparison	08/09 - 01/10	\$ 958.50	Refund
510051093	Rate Adjustment	2/16/2010	Batch Rate Comparison	11/08 - 01/10	\$ 581.96	Refund
9782023010	Rate Adjustment	3/17/2010	Field Investigation	03/05 - 02/10	\$ 2,962.90	Refund
9761023019	Rate Adjustment	3/17/2010	Desk Investigation	03/05 - 02/10	\$ 82.72	Refund
9740023018	Rate Adjustment	3/17/2010	Desk Investigation	03/05 - 02/10	\$ 1,725.77	Refund
7745023017	Rate Adjustment	3/17/2010	Desk Investigation	03/05 - 02/10	\$ 2,459.85	Refund
3838026015	Rate Adjustment	3/17/2010	Field Investigation	03/05 - 02/10	\$ 1,245.82	Refund
2115102017	Rate Adjustment	3/17/2010	Field Investigation	03/05 - 02/10	\$ 1,303.27	Refund
8984023019	Rate Adjustment	3/18/2010	Field Investigation	03/05 - 02/10	\$ 4,737.21	Refund
2059111018	Rate Adjustment	4/9/2010	Batch Rate Comparison	10/09 - 03/10	\$ 1,055.47	Refund
2059111018	Rate Adjustment	4/14/2010	Desk Investigation	07/09 - 09/09	\$ 54.41	Refund
2035127011	Rate Adjustment	4/16/2010	Field Investigation	01/10 - 03/10	\$ 379.90	Refund
				<b>2010 Rate Refunds</b>	<b>\$ 26,983.03</b>	
				<b>Total Rate Refunds</b>	<b>\$ 115,759.63</b>	

Attachment C- Switched Meter Adjustments

Type of Meter Error	Account Number	Date Discovered	Switched with Account	Account 1	Amount Refunded	Amount Back-billed	Account 2	Amount Refunded	Amount Back-Billed	Time period of adjustment
Switched meters	2665124033	7/26/05	43591-33024	26651-24033	\$224.99		43591-33024			January 2005 to July 2005
Switched meters	1251054033	8/30/05	20891-37026	12510-54033			20891-37026	\$125.15		November 2004 to August 2005
Switched meters	36128013	11/18/05	00371-42029	00361-28013	\$18.16		00371-42029			November 2004 to June 2005
			<b>2005 Adjustments</b>		<b>\$243.15</b>	<b>\$0.00</b>		<b>\$125.15</b>	<b>\$0.00</b>	
Switched meters	3481055011	1/23/06	35020-55112	34810-55011			35020-55112	\$21.97		January 2005 to December 2005
Switched meters	379171017	1/29/06	00990-08002	00990-08002	\$51.29		03791-71017			Jan-06
Switched meters	6890055072	2/7/06	68690-55173	68690-55173			68900-55065	\$280.49		April 2005 to January 2006
Switched meters	5463021023	3/9/06	09261-00026	54630-21023			09261-00002	\$3.90		Mar-06
Switched meters	3500107000	3/9/06	02501-42022	35001-07000	\$25.07		02501-42022			Feb-06
Switched meters	2579091049	3/30/06	55751-14022	25790-91049	\$309.12		55751-14022			July 2003 to March 2006
Switched meters	49150010	4/7/06	00930-17020	00491-50010	\$399.82		00930-17020			April 2005 to March 2006
Switched meters	5671056019	7/7/06	02530-60204	02530-60204	\$703.72		56710-56019		\$708.16	August 2005 to July 2006
Switched meters	4588054015	7/22/06	46090-54075	45880-54015			46090-54075	\$158.17		August 2005 to July 2006
Switched meters	360151190	7/26/06	69540-38067	69540-38067	\$124.47		03601-51190			October 2005 to August 2006
Switched meters	483140042	10/26/06	06870-11023				06870-11023	\$2.66		July 2006 to October 2006
Switched meters	4541052199	10/31/06	22151-48016	45410-52199	\$38.12		22151-48016			April 2006 to October 2006
Switched meters	7743108006	12/26/06	23631-28016	77431-08006	\$113.99		23631-28016			May 2004 to December 2006

Attachment C- Switched Meter Adjustments

Type of Meter Error	Account Number	Date Discovered	Switched with Account	Account 1	Amount Refunded	Amount Back-billed	Account 2	Amount Refunded	Amount Back-Billed	Time period of adjustment
Switched meters	8220057015	12/29/06	81990-57016	81990-57016	\$1,155.80		82200-57015		\$578.05	February 2004 to November 2006
			<b>2006 Adjustments</b>		<b>\$2,921.40</b>	<b>\$0.00</b>		<b>\$467.19</b>	<b>\$1,286.21</b>	
Switched meters	4547153023	2/12/07	51230-69028	45471-53023			51230-69028	\$214.16		December 2006-February 2007
Switched meters	3555147022	2/12/07	68511-06012	35551-47022			68511-06012	\$197.73		December 2006-February 2007
Switched meters	8487055072	2/13/07	36921-70024	84870-55072		\$506.37	36921-70024	\$560.64		April 2006 to January 2007
Switched meters	5696001016	2/15/07	57170-01038	51710-01038			56960-01016	\$260.30		December 2006 to January 2007
Switched meters	2466057019	3/9/07	24240-57079	24660-57019			24240-57079	\$44.15		February 2007 to March 2007
Switched meters	2487057041	3/13/07	24030-57047	24870-57041			24030-57047	\$373.90		June 2005 to March 2007
Switched meters	5442133020	4/13/07	41400-65031	41400-65031			54421-33020	\$250.95		December 2006 to April 2007
Switched meters	6503097020	5/4/07	01230-89041	65030-97020			01230-89041	\$4.66		March 2007 to April 2007
Switched meters	1519147011	7/18/07	08511-60005	15191-47011	\$6.60		08511-60005			Jul-07
Switched meters	1953056021	8/8/07	30931-09016	19530-56021			30931-09016	\$1.72		Aug-07
Switched meters	2241158003	9/12/07	15871-04077	22411-58003			15871-04077	\$4.32		Sep-07
Switched meters	2063138012	9/19/07	03830-86037	20631-38029	\$1.59		03830-86037			September 2007 to October 2007
Switched meters	27138018	10/16/07	00831-66035	00271-38018			00831-66035	\$209.48		November 2002 to October 2007
Switched meters	3443147088	10/16/07	36991-37077	34431-47088			36991-37077	\$26.80		July 2006 to October 2007

Attachment C- Switched Meter Adjustments

Type of Meter Error	Account Number	Date Discovered	Switched with Account	Account 1	Amount Refunded	Amount Back-billed	Account 2	Amount Refunded	Amount Back-Billed	Time period of adjustment
Switched meters	2379093098	10/16/07	25631-27073	25631-27073	\$44.00		23790-93098			September 2007 to October 2007
Switched meters	6574054131	10/17/07	65530-54109	65740-54131	\$129.84		65530-54109			October 2006 to October 2007
Switched meters	8476052154	11/1/07	84970-52227	84760-52154	\$27.75		84970-52227	\$40.53		\$27.75 November 2006 to October 2007 \$40.53 May 2007 to October 2007
Switched meters	9245049030	12/17/07	91820-49164	92450-49030	\$7.90		91820-49164	\$1.76		June 2007 to November 2007
			<b>2007 Adjustments</b>		<b>\$217.68</b>	<b>\$ 506.37</b>		<b>\$2,191.10</b>	<b>\$0.00</b>	
Switched meters	9143052015	1/11/08	91220-52038	91430-52015	\$2,364.27		91220-52038		\$543.32	July 1997 to December 2007
Switched meters	2536057051	2/8/08	00731-50019	00731-50019		\$3,535.74	25360-57051	\$3,535.74		Refund February 2007 to January 2008. Backbill December 2001 to January 2008
Switched meters	891004000	3/4/08	00990-33125	08910-04000			00990-33125	\$254.00		December 2007 to March 2008
Switched meters	4990056010	3/25/08	50110-56011	49900-56010	\$2,441.03		50110-56011		\$555.01	March 2003 to March 2008
Switched meters	4099006013	4/4/08	59890-51049	40990-06013		\$652.96	59890-51049	\$652.96		August 2007 to March 2008
Switched meters	1548134004	4/25/08	21631-25046	15481-34004			21631-25046	\$230.52		December 2007 to March 2008
Switched meters	1201054186	6/27/08	12220-54170	12010-54186	\$214.29					January 2007 to June 2008
Switched meters	1159054090	6/27/08	11800-54195	11800-54195	\$14.72					Jun-08

Attachment C- Switched Meter Adjustments

Type of Meter Error	Account Number	Date Discovered	Switched with Account	Account 1	Amount Refunded	Amount Back-billed	Account 2	Amount Refunded	Amount Back-Billed	Time period of adjustment
Switched meters	1243054140	6/27/08	12640-54134	12430-54140	\$54.33					May 2006 to June 2008
Switched meters	923007036	7/15/08		09230-07036	\$409.66					June 2007 to July 2008
Switched meters	9363097021	7/15/08	19431-54063	93630-97021	\$375.01					June 2007-June 2008
Switched meters	8496156100	8/25/08	04211-03126	84961-56090	\$15.41		04211-03126	\$18.97		\$18.97 - April 2008-August 2008 // \$15.41 September 2007 - August 2008
			<b>2008 Adjustments</b>		<b>\$5,888.72</b>	<b>\$4,188.70</b>		<b>\$4,692.19</b>	<b>\$1,098.33</b>	
Switched meters	624164018	1/12/09	09061-11020	06241-64018	\$1,127.17		09061-11020			January 2004 to December 2008
Switched meters	9433052125	1/26/09	94750-52237	94330-52125	\$163.07		94750-52237			July 2008 to January 2009
Switched meters	5981052077	4/9/09	22911-38059	59810-52060	\$445.45		22911-38059			September 2008 to April 2009
Switched meters	2950004127	5/30/09	29290-04228	29500-04127	\$265.54		29290-04228	\$92.34		\$265.54 April 2005 to May 2009 // \$92.34 August 2006 to May 2009
Switched meters	1743151079	6/9/09	05581-52091	17431-51079	\$3.87		05581-52091	\$13.19		\$3.87 July 2008 to June 2009 // \$13.19 April 2009 to June 2009
Switched meters	2761132026	8/27/09	52671-08034	52671-08027	\$77.58		27611-32026			March 2009 to August 2009
Switched meters	1459086117	10/5/09	35551-47022	14590-86100	\$126.65		35551-47022			November 2008 - October 2009

Attachment C- Switched Meter Adjustments

Type of Meter Error	Account Number	Date Discovered	Switched with Account	Account 1	Amount Refunded	Amount Back-billed	Account 2	Amount Refunded	Amount Back-Billed	Time period of adjustment
Switched meters	1871143027	10/22/09	14790-00054	18711-43027	\$54.79		14790-00054	\$1.29		\$54.79 September 2009 to October 2009 // \$1.29 July 2009 to October 2009
Switched meters	2127126016	10/23/09	31530-16078	21271-26016	\$115.95		31530-16078			November 2008 to October 2009
Switched meters	463125096	12/7/09	63831-62038	04631-25096			63831-62038	\$1.43		April 2009 to November 2009
Switched meters	1779077064	12/8/09	68990-98023	17790-77064	\$143.92		68990-98023	\$722.85		\$143.92 July 2008 to December 2009 // \$722.85 November 2006 to December 2009
Switched meters	2899127033	12/8/09	01630-13107	01630-13107	5.04					May 2009 to December 2009
			<b>2009 Adjustments</b>		<b>\$2,529.03</b>	<b>\$0.00</b>		<b>\$831.10</b>	<b>\$0.00</b>	
Switched meters	9745054219	3/4/10	97240-54153	97450-54219		\$745.48	97240-54146	\$767.46		\$745.48 July 2009 to February 2010 // \$767.46 August 2009 to March 2010
Switched meters	5186089056	3/25/10	48710-89104	48710-89104	\$167.76		51860-89056			July 2009 to March 2010
			<b>2010 Adjustments</b>		<b>\$167.76</b>	<b>\$745.48</b>		<b>\$767.46</b>	<b>\$0.00</b>	
			<b>Total Adjustments</b>		<b>\$11,967.74</b>	<b>\$5,440.55</b>		<b>\$9,074.19</b>	<b>\$2,384.54</b>	

Attachment C-  
Switched Meters - No Adjustments

Type of Meter Error	Account Number	Date Discovered	Switched with Account	Completion Comments
Switched meters	1427006000	05/04/05	23311-35008	Did not qualify - same customer
Switched meters	66000055	05/18/05	00571-26023	Did not qualify - same customer
Switched meters	7484050077	06/01/05	13940-53056	Did not qualify - same customer
Switched meters	997137026	08/25/05	12300-54032	Did not qualify.
Switched meters	945125004	09/02/05	10771 04002	Did not qualify - same customer
Switched meters	320098015	11/30/05	01080-66005	Did not qualify - same customer
Switched meters	102151002	11/30/05	03511-64037	Did not qualify
Switched meters	2993108000	03/09/06	55150-94005	Did not qualify - same customer
Switched meters	4787165002	03/09/06	10950-82001	Did not qualify - same customer
Switched meters	1238059008	03/09/06	03281-43003	Did not qualify - same customer
Switched meters	4085101007	03/09/06	34351-57006	Did not qualify - same customer
Switched meters	4315056242	04/21/06	42940-56275	Did not qualify
Switched meters	4149005016	05/15/06	40650-05015	Did not qualify - same customer
Switched meters	8216051076	08/18/06	00381-44019	Inactive account
Switched meters	2706019038	08/23/06	73470-23031	Did not qualify - same customer
Switched meters	8135108004	09/29/06	04910-53039	Did not qualify - same customer
Switched meters	7023138006	09/29/06	50231-00007	Did not qualify - same customer
Switched meters	7033103025	10/16/06	37081-31010	Did not qualify - both accts only billed for zero usage
Switched meters	8249100013	10/16/06	73181-15017	Did not qualify
Switched meters	3615129029	10/26/06	29191-30012	Did not qualify
Switched meters	1539164010	10/26/06	17191-69024	Did not qualify
Switched meters	315098026	10/26/06	17191-69017	Did not qualify
Switched meters	2703113023	10/26/06	15990-20040	Did not qualify
Switched meters	549139005	11/13/06	06690-97177	Did not qualify - same customer
Switched meters	6011049162	07/05/07	60320-49015	Did not qualify
Switched meters	883151118	07/20/07	03351-20020	Did not qualify
Switched meters	486056102	09/12/07	61561-54039	Did not qualify
Switched meters	3213111017	11/05/07	43230-26048	Did not qualify

Attachment C-  
Switched Meters - No Adjustments

Type of Meter Error	Account Number	Date Discovered	Switched with Account	Completion Comments
Switched meters	3738121009	11/09/07	01671-34051	Did not qualify
Switched meters	1356120000	01/09/08	11611-42004	Did not qualify
Switched meters	7013087039	04/10/08	70550-87024	Did not qualify
Switched meters	738075008	05/05/08	25861-46008	Did not qualify - same customer
Switched meters	1285054290	06/27/08	13060-54229	Did not qualify
Switched meters	1943154056	07/03/08	28631-69049	Did not qualify
Switched meters	3623102025	07/15/08		Did not qualify
Switched meters	1943154056	07/15/08		Did not qualify
Switched meters	4363117023	07/15/08		Did not qualify
Switched meters	1753107134	10/20/08	25131-03009	Did not qualify - same customer
Switched meters	6168094002	10/31/08	09031-33056	Did not qualify - same customer
Switched meters	7083139001	10/31/08	10381-00032	Did not qualify
Switched meters	9243146038	11/25/08	61141-02041	Did not qualify
Switched meters	8546006063	02/11/09	04171-62005	Did not qualify - same customer
Switched meters	353104033	02/24/09	08091-34007	Did not qualify - same customer
Switched meters	3404132012	07/28/09	31761-03007	Did not qualify
Switched meters	250096020	07/28/09	34041-32012	Did not qualify
Switched meters	7983145029	07/28/09	02500-96020	Did not qualify
Switched meters	3176103007	07/28/09	79831-45029	Did not qualify - same customer
Switched meters	6851106043	10/05/09	04510-88093	Did not qualify
Switched meters	3583125032	10/05/09	09480-95021	Did not qualify
Switched meters	2019057068	10/09/09	28651-29070	Did not qualify
Switched meters	984102060	10/13/09	08401-67046	Did not qualify
Switched meters	4609054099	10/27/09	45880-54015	Did not qualify - same customer
Switched meters	1641083135	11/03/09	01331-34117	Did not qualify - same customer
Switched meters	3543154047	11/30/09	26231-07041	Inactive meters

Attachment C-  
Reasonable Certainty Known

<b>2005</b>
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BACKBILLS:				
ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
<b>TOTAL</b>			<b>\$0.00</b>	<b>\$0.00</b>

REFUNDS:				
ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
<b>TOTAL</b>			<b>\$0.00</b>	<b>\$0.00</b>

<b>2006</b>
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BACKBILLS:				
ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
82200-57015	2/10/2004	11/10/2006	\$402.08	\$87.01
<b>TOTAL</b>			<b>\$402.08</b>	<b>\$87.01</b>

REFUNDS:				
ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
25790-91049	7/1/2003	3/6/2006	-\$249.87	-\$43.37
77431-08006	5/13/2004	12/12/2006	-\$96.18	-\$13.43
81990-57016	2/10/2004	11/10/2006	-\$851.91	-\$241.06
<b>TOTAL</b>			<b>-\$1,197.96</b>	<b>-\$297.86</b>

Attachment C-  
Reasonable Certainty Known

**2007**

**BACKBILLS:**

ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
<b>TOTAL</b>			<b>\$0.00</b>	<b>\$0.00</b>

**REFUNDS:**

ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
24030-57047	5/31/2005	3/7/2007	-\$297.20	-\$55.82
36991-37077	7/7/2006	10/9/2007	-\$19.86	-\$5.46
00831-66035	10/11/2002	10/9/2007	-\$150.13	-\$47.49
<b>TOTAL</b>			<b>-\$467.19</b>	<b>-\$108.77</b>

**2008**

**BACKBILLS:**

ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
<b>TOTAL</b>			<b>\$0.00</b>	<b>\$0.00</b>

**REFUNDS:**

ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
02071-07041	5/8/2007	7/9/2008	-\$119.95	-\$19.38
91430-52015	11/4/1998	12/14/2007	-\$1,721.25	\$407.14
09230-07036	6/25/2007	7/30/2008	-\$321.56	-\$64.92
12430-54140	5/24/2006	6/26/2008	-\$43.09	-\$8.14
93630-97021	6/7/2007	6/30/2008	-\$273.07	-\$52.54
12010-54186	12/27/2006	6/26/2008	-\$166.23	-\$35.92
25360-57051	1/22/2007	1/22/2008	-\$2,844.87	-\$493.26
49900-56010	2/17/2003	3/13/2008	-\$1,448.86	-\$425.78
<b>TOTAL</b>			<b>-\$6,938.88</b>	<b>-\$692.80</b>

Attachment C-  
Reasonable Certainty Known

<b>2009</b>
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BACKBILLS:				
ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
06241-64018	1/16/2004	12/31/2008	\$838.98	\$162.63
56090-57013	7/19/2006	8/20/2009	\$1,848.64	\$410.33
<b>TOTAL</b>			<b>\$1,848.64</b>	<b>\$410.33</b>

REFUNDS:				
ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
17790-77064	6/5/2008	12/4/2009	-\$89.74	-\$35.31
21271-09026	8/13/2008	11/18/2009	\$0.00	-\$312.81
29290-04228	7/14/2006	5/1/2009	-\$47.99	-\$8.57
52111-03009	8/1/2008	10/28/2009	\$0.00	-\$345.23
68990-98023	10/31/2006	12/4/2009	-\$539.31	-\$140.44
29500-04127	3/10/2005	5/5/2009		
<b>TOTAL</b>			<b>-\$677.04</b>	<b>-\$842.36</b>

(1) Customer refunded in error.

<b>2010</b>
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BACKBILLS:				
ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
<b>TOTAL</b>			<b>\$0.00</b>	<b>\$0.00</b>

REFUNDS:				
ACCOUNT #	FROM DATE	TO DATE	GAS SUPPLY CHARGE (PGA)	BASE RATE
03071-05064	10/30/2008	2/4/2010	-\$54.22	-\$17.04
03550-23064	11/26/2007	2/4/2010	-\$101.25	-\$26.09
28831-38182	4/25/2008	2/4/2010	-\$46.69	-\$13.42
30960-59060	8/15/2006	4/12/2010	-\$372.49	-\$94.24

Attachment C-  
Reasonable Certainty Known

41471-23062	8/8/2008	2/4/2010	-\$41.22	-\$12.88
61470-90029	9/23/2005	2/4/2010	-\$211.73	-\$49.65
69631-27097	1/21/2008	2/4/2010	-\$79.64	-\$18.66
<b>TOTAL</b>			<b>-\$907.24</b>	<b>-\$231.98</b>

**ANNUAL TOTALS**

**BACKBILLS:**

<b>YEAR</b>	<b>GAS SUPPLY CHARGE (PGA)</b>	<b>BASE RATE</b>
2005	\$0.00	\$0.00
2006	\$402.08	\$87.01
2007	\$0.00	\$0.00
2008	\$0.00	\$0.00
2009	\$1,848.64	\$410.33
2010	\$0.00	\$0.00
<b>TOTAL</b>	<b>\$2,250.72</b>	<b>\$497.34</b>

**REFUNDS:**

<b>YEAR</b>	<b>GAS SUPPLY CHARGE (PGA)</b>	<b>BASE RATE</b>
2005	\$0.00	\$0.00
2006	-\$1,197.96	-\$297.86
2007	-\$467.19	-\$108.77
2008	-\$6,938.88	-\$692.80
2009	-\$677.04	-\$842.36
2010	-\$907.24	-\$231.98
<b>TOTAL</b>	<b>-\$10,188.31</b>	<b>-\$2,173.77</b>

Attachment C-  
Reasonable Certainty Known

Attachment C-  
Reasonable Certainty Known

Attachment C-  
Reasonable Certainty Known

DATE

NAME  
ADDRESS  
ADDRESS

RE: Account Number 00000-00000

Dear CUSTOMER:

A recent test of the gas meter at <ADDRESS> showed the meter has been over-registering usage by 0.00 percent. Based on these results, your gas bill has been recalculated for a 00-month period, from <DATE> to <DATE>. A review shows that during this time period you were over-billed by \$00.00. We have applied the credit to your account. The meter was replaced <DATE>

Excellent customer service is always our goal. We regret any inconvenience this may cause. If you have any questions, please call us toll-free at 1-888-427-5632.

Sincerely,

NAME, Billing Representative  
Customer Accounting