Exhibit

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BEFORE THE
PUBLIC UTILITIES COMMISSION
STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996	))))	DOCKET TC01-165

QWEST CORPORATION'S

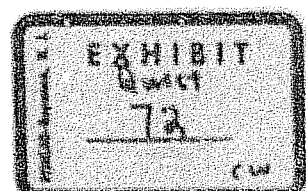
REPLY AFFIDAVIT

OF

MICHAEL G. WILLIAMS

PERFORMANCE MEASUREMENTS

April 2, 2002



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Michael G. Williams states as follows:

My name is Michael G. Williams. My business address is 250 Bell Plaza, Room 1603-B, Salt Lake City, Utah. I am a Director in Wholesale Markets for Qwest Corporation ("Qwest"). I supervise the monitoring and reporting of Qwest's performance in providing services to competitive local exchange carriers ("CLECs") in accordance with the requirements of Section 271 of the Telecommunications Act of 1996 (the "Act"), 47 U.S.C. § 271, and manage related regulatory undertakings. I base this affidavit on my professional experience, personal knowledge, and information available to me in the normal course of my duties.

My rebuttal testimony focuses on comments filed by AT&T Communications of the Midwest ("AT&T") in response to my initial affidavit. In its comments, AT&T addressed two issues. First, AT&T discussed data reconciliation by The Liberty Consulting Group ("Liberty") and two observations issued by KPMG Consulting, LLC ("KPMG") on data issues in connection with the third-party OSS test. Qwest has asked that Bob Stright of Liberty Consulting file testimony on data reconciliation. As to the issues identified by KPMG in various observations concerning performance, I will be prepared to respond to those issues at the hearing beginning April 22, 2002. Responding at this time is difficult, as Qwest and KPMG have exchanged information, and I should have more conclusive information to report by the hearing. These

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See AT&T Verified Comments Regarding Performance Data at 1-6 (March 18, 2002) ("AT&T Comments").

Observations and their current status including Qwest's responses thereto are, however, available on the ROC website for the Commission's review. Second, AT&T discussed a few isolated wholesale performance results.[2] I will respond to AT&T's comments on those results here.

I. QWEST'S WHOLESALE PERFORMANCE SATISFIES THE REQUIREMENTS OF SECTION 271.

A. The Commission Should Evaluate Qwest's Performance Under Each Checklist Item in its Entirety, Not on a PID-by-PID Basis.

Qwest's most recent performance report for South Dakota, which covers the period from March 2001 through February 2002, is submitted herewith as Exhibit MGW-PERF -1. That report includes 263 pages of performance results, with more than 800 charts showing results under negotiated performance indicator definitions ("PIDs"). In its comments, AT&T addressed only 11 of those charts. Moreover, AT&T discussed each of those charts in isolation, and utterly failed to consider Qwest's performance as a whole under each checklist item, which is the relevant standard for determining section 271 compliance. AT&T's approach contravenes the FCC's well-established standards for evaluating performance in a section 271 proceeding.

In the *New York 271 Order*, the FCC stated, "[W]e consider the overall picture presented by the record, rather than focusing on any one aspect of performance."[3] The FCC concluded,

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[2] *Id.* at 6-14.

[3] *Bell Atlantic New York 271 Order* at ¶ 5 (Dec. 22, 1999). *See also id.* at ¶ 46 ("We look at each application on a case-by-case basis and consider the totality of the circumstances. . . .").

> The determination of whether a BOC's performance meets the statutory requirements necessarily is a contextual decision based on the totality of the circumstances and information before us. There may be multiple performance measures associated with a particular checklist item, and an apparent disparity in performance for one measure, by itself, may not provide a basis for finding noncompliance with the checklist. Other measures may tell a different story, and provide us with a more complete picture of the quality of service being provided.[1]

The FCC has followed this approach in all subsequent 271 Orders. For example, in the *Kansas/Oklahoma 271 Order*,[2] the FCC said, "We emphasize, however, that we do not view each particular metric as wholly dispositive of checklist compliance. . . . Ultimately, the determination of whether a BOC's performance is consistent with the statutory requirements is a contextual decision based on the totality of the circumstances."[3] Most recently, in the *Rhode Island 271 Order*, the FCC noted, "Where there are multiple performance measurements associated with a particular checklist item, the Commission would consider the performance demonstrated by all the measurements as a whole. Accordingly, a disparity in performance for one

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[1] *Id.* at ¶ 60.

[2] In the Matter of Joint Application by SBC Communications Inc., Southwestern Bell Telephone Company, and Southwestern Bell Communications Services Inc. d/b/a Southwestern Bell Long Distance for Provision of In-Region, InterLATA Services, 16 FCC Rcd at 6253, CC Docket No. 00-217, para. 31 (2001).

[3] *SBC Kansas/Oklahoma 271 Order*, at ¶ 31 (Jan. 22, 2001).

measurement, by itself, may not provide a basis for finding noncompliance with the checklist."

AT&T's comments, which focus on performance under a few PIDs in isolation, are inappropriate and do not warrant a finding of noncompliance with any checklist items. The specific issues raised by AT&T must be analyzed in the context of Qwest's overall performance under each checklist item.

B. Qwest's Performance Under Each Checklist Item is Satisfactory.

Viewed under the proper legal standard, Qwest's audited performance results demonstrate that it is providing service to competing carriers in substantially the same time and manner as Qwest provides to itself, and in a manner that allows an efficient CLEC a meaningful opportunity to compete, as required by Section 271. I will address the specific issues about South Dakota performance results raised by AT&T in the order in which they raised them.

1. PO-7 Billing Completion Notices

PO-7A measures the timeliness with which electronic billing notifications are made available to CLECs via the IMA-GUI interface. AT&T argues that Qwest's wholesale performance under this metric has fallen short of parity with retail.[3] In each

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[2] *Verizon Rhode Island 271 Order*, In the Matter of Application by Verizon New England Inc., Bell Atlantic Communications, Inc. (d/b/a Verizon Long Distance), NYNEX Long Distance Company (d/b/a Verizon Enterprise Solutions), Verizon Global Networks Inc., and Verizon Select Services Inc. for Authorization To Provide In-Region, InterLATA Services in Rhode Island, FCC Rcd , CC Docket No. 01-324, FCC 02-63, App. D, at ¶ 9 (Feb. 22, 2002).

[3] AT&T Comments at 6.

of the last two months, however, Qwest's wholesale performance was actually better than retail, and in February 98.45% of notifications to CLECs were timely, the best performance ever.[9] Although Qwest failed to achieve statistical parity in November 2001, more than 98% of notices to CLECs were timely, and the 1.4% disparity between retail and wholesale performance is not competitively significant.[10] Thus, in three of the last four months, Qwest either achieved, or came very close to, parity.[11]

AT&T also argues that Qwest's performance under PO-7B, which measures timeliness of billing completeness notifications submitted via the EDI interface, was discriminatory.[12] This argument is competitively irrelevant because there are no CLECs that subscribe to receive this billing completion notification via EDI.[13] [14] In any event, if

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[9] Ex. MGW-PERF-1 at 56, PO-7A.

[10] Id.

> Qwest's performance in December 2001 was subpar but atypical. The miss in December was caused by a CRM (Customer Record Manager) system release on September 29, 2001. An error in the code affected LSRs with multiple service orders. In these cases, only the first service order to complete would receive a billing completion notice. This coding did not impact the provisioning, completion, or posting to billing of the service orders. It also did not impact the presence of the service orders on the Loss and Completion Reports. The problem was identified in late November, the code was corrected in early December, and the clean-up to send all appropriate billing completion notifications was completed during the last half of December. As a result, Qwest failed to achieve parity in December, and barely missed parity in November. Now that the code has been fixed, this problem will not recur.

[11] AT&T Comments at 6-7.

[12] Prior to Jan 02 PO-7B was reported based on the time the notice was "made available" per the PID. In Jan 02 Qwest developed the capability to report based on transmission time and since no CLECs are receiving this notification via EDI there are no longer any results to report.

any CLEC's were receiving this notification the results show that in two of the last three months with reported results Qwest achieved parity.[7]

Moreover, billing completion notifications are just one small part of the pre-ordering, ordering, and billing aspects of OSS covered by checklist item 2. AT&T completely ignored Qwest's exemplary performance with respect to gateway availability, pre-order response times, LSR rejections, firm order confirmations, and the like. As I demonstrated in detail in my originally-filed testimony, when it comes to providing access to network elements, including OSS and UNE Combinations, Qwest's performance has met checklist requirements. Qwest is providing every element of the checklist at an acceptable level of quality. Performance results from March 2001 through February 2002 for South Dakota are attached as Exhibit MGW-PERF-1. For gateway availability Qwest exceeded the 99.25% standard in every month, with very few exceptions.[8] Pre-order response times were shorter than established benchmarks for every transaction, in every one of the last 11 months.[9] Likewise, for every category of electronically received LSR, rejections were timely in every month since May 2001[10] and firm order confirmations were provided within agreed upon standards in every

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[7] Ex. MGW-PERF-1 at 56, PO-7B.

[8] Id. The exception was again December 2001. The code error described in footnote 19 caused the miss in that month.

[9] Ex. MGW-PERF-1 at 28-19, GA-1, GA-2, GA-3, GA-4 and GA-6

[10] Id. at 31 - 43, PO-1.

[11] Id. at 48, PO-3.

[redacted] in the last twelve months for every one of the OSS related [redacted] instances of performance below the established standard [redacted] Viewed in context, as part of the overall checklist item 2 [redacted] these data demonstrate that Qwest is providing nondiscriminatory [redacted]

2. BI-3A – Billing Accuracy

[redacted] correct that Qwest's performance under BI-3A, which measures billing [redacted] was deficient from October through December 2001.[7] [redacted] performance suffered during those months because Qwest was adjusting its [redacted] to true-up contractual rates with cost docket rulings. When that process [redacted] Qwest's wholesale performance returned to normal. In January and [redacted] Qwest's bills to CLECs were 99.35% and 98.44% accurate, [redacted] Although the difference between these results and the retail parity [redacted] by the PIDs was statistically significant, the difference between [redacted] was 1% or less, and was not competitively significant.

3. BI-4A – Billing Completeness

[redacted] also questioned Qwest's performance under BI-4A, but in each of the last [redacted] Qwest's bills to CLECs have been more than 98% complete. Those [redacted] were at parity with retail in December and February and very close to parity in

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[redacted] at 91 - 94, PO-5

[redacted] Comments at 7

Ex. [redacted]-1 at 66, BI-3A

January. Retail performance was only 0.39% better than wholesale in January. This tiny difference is an example of where statistical significance does not equate to competitive significance.

Moreover, Qwest's performance under BI-3A and BI-4A must be assessed in the context of Qwest's overall OSS performance under checklist item 2. As a whole, Qwest's performance clearly satisfies the requirements of checklist item 2.

4. OP-4 Installation Interval – UNE-P POTS, No Dispatches

AT&T asserts that, for this competitively significant service, Qwest has provided discriminatory service to CLECs in the last four months. In reality, though the performance differences yield statistical scores that would imply disparity in service, the magnitude of the differences are so small as to not be significant to competition (i.e., differences of only .03 to .27 days). In the latest performance report for Qwest there was no statistically significant difference in performance for two of the last four months. In the two months where there was statistical difference, the practical difference is negligible at only .1 to .27 days. From another perspective, looking at the four-month average results for November 2001 – February 2002, the average installation interval was less than .04 days greater for CLECs than for retail which equates to one in 25 orders with an interval 1 day longer than retail. Additionally, during that same period, Qwest met its installation commitments 100% of the time in three of the four months and better than 99% of the time in the fourth month.[6] Clearly, looking at the entire

[6] See BI-4A

[7] See OP-3C and OP-4C

performance picture for UNE-P POTS installation, the pattern is one of outstanding, non-discriminatory service.

5. MR-8 Trouble Rate – UNE-P Centrex

AT&T's arguments concerning this metric are nitpicks. From November through February, the wholesale trouble rate for UNE-P Centrex was never higher than 0.57%. The difference between retail and wholesale performance was never greater than 0.51%.[24] Although the wholesale results were not in parity with retail, statistically-significant disparities have no practical significance when more than 99.4% of all CLEC UNE-P Centrex facilities are trouble free every month. In addition, the trouble rate is just one small part of Qwest's overall UNE-P performance. During the last four months, Qwest consistently achieved parity under every other UNE-P repair metric.

6. OP-17 – Timeliness of LNP Disconnects

Since it began measuring its performance under OP-17 in October 2001, Qwest has completed 100% of LNP disconnects in a timely manner.[25] Nonetheless, AT&T argues that because it proposed an amendment to OP-17 that *might* alter the performance results, "it is premature to reach any conclusion regarding Qwest's performance on LNP."[26] This argument is absurd. OP-17 was negotiated by the parties and adopted by the ROC TAG. Qwest is accurately reporting its performance under the PID as accepted by the parties. AT&T does not dispute this fact. Qwest's performance

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[24] *Id.* at 90, MR-8.

[25] *Id.* at 164, OP-17.

[26] AT&T Comments at 9.

to date has been perfect. Unless and until the PID is amended, the fact that AT&T has requested an amendment is irrelevant.

The Arizona Corporation Commission recently rejected the same argument by AT&T, and for good reason.[1] Qwest sets the 10-digit trigger for numbers to be ported by 11:59 p.m. on the business day preceding the scheduled port date. Under OP-17, if a problem occurs on the CLEC side, they must notify Qwest by 8:00 p.m. Mountain Time on the scheduled port date. When that occurs, Qwest has ensured that there was no untimely disruption of end user service in South Dakota 100% of the time. To accommodate CLECs, Qwest agreed that if the CLEC notifies Qwest of a problem by 12:00 p.m. on the day after the scheduled port date, Qwest will use it's best efforts to ensure that the end user's service is not disconnected prior to 11:59 p.m. on that day (or, in the case of a cancellation, that no disconnection occurs). AT&T is now arguing that, for purposes of OP-17, CLEC notification should be considered timely as long as it is submitted by 12:00 p.m. on the day after the scheduled port date. AT&T's approach would unfairly shift the burden of a CLEC problem onto Qwest, and require Qwest to try to undo a scheduled port on very short notice. For those reasons, Qwest believes that ultimately the TAG will reject AT&T's proposed amendment.

In any event, the proposed AT&T amendment is just that – a proposal. Qwest's performance under OP-17, as written, has been perfect.

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[1] See Decision No. 64629, Arizona Corp. Comm'n Docket No. T-00000A-97-0238, Order at 4-9 (March 15, 2002).

7. OP-3C – Installation Commitments Met, Residence Resale

This is another example of AT&T nitpicking excellent performance. From November through February, Qwest met at least 98% of its installation commitments to CLECs for residence resale, no dispatch. In January and February, Qwest's wholesale performance was better than retail, with a 99.61% success rate in February.[20] It defies common sense to suggest that the slight difference between retail and wholesale performance in November and December had any detrimental effect on competition. Moreover looking beyond this single measurement we find that Qwest's average interval for CLECs in this same period shows parity in every month.

8. MR-7C – Repair Repeat Reports, Residence Resale

Wholesale and retail service were at parity under this metric in January and February. AT&T correctly notes that Qwest failed to achieve parity in November and December,[21] but the shortfall in performance on the wholesale side was slight and the results in those months were atypical. November and December were the only months in the last 12 in which wholesale performance was not at parity with retail. In the other 10 months, CLECs never submitted more than six repeat trouble reports.[22]

9. MR-8 – Trouble Rate, Residence Resale

Qwest met the parity standard for this PID in two of the last three months. The overall trouble rate for residence resale was at or below 1.23% during those months. In

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[20] Ex. MGW-PERF-1 at 169, OP-3C.

[21] AT&T Comments at 11.

[22] Ex. MGW-PERF-1 at 175, MR-7C.

January, the only month when Qwest failed to achieve parity, the difference between retail and wholesale performance was a meager 0.33% and was not competitively significant.[31]

10. OP-4C – Installation Interval, Business Resale

It is true that Qwest's reported results show some problems in the time it takes to install business resale services when no dispatch is required. However, when taken in the context of business resale installation results overall, the performance problems with non-dispatched installations can be seen as an anomaly. Specifically, in three of the last four months, Qwest met its installation commitments 100% of the time for non-dispatch business resale.[32] For dispatches within MSA areas, both installation commitments met and installation intervals,[33] Qwest results were in parity in every one of the last four months. Performance results in non-MSA areas were nearly as good, showing parity in every month for installation commitments met and, for installation intervals,[34] in the most recent two months. Additionally, looking at the remaining measurements covering both installation and repair for non-dispatch business, there were no measurements with more than one month of statistically significant disparity.[35]

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[31] *Id.* at 176, MR-8.

[32] *Id.* at 181, OP-3C.

[33] *Id.* at 179, OP-3A, OP-4A.

[34] *Id.* at 180, OP-3B, OP-4B.

[35] *Id.* at 181-183, OP-6A-3, OP-6B-3, 187-188 , MR-3C, MR-4C, MR-6C, MR-7C, MR-9C.

No pattern of discrimination can be deduced from results showing this kind of performance. Rather, a pattern of non-discrimination is clear.

11. MR-8 – Trouble Rate, Business Resale

AT&T claims Qwest's reported results show that Qwest is doing a worse job of maintaining CLEC business retail lines than it does for similarly situated retail customers. Once again, AT&T puts too much weight on statistical significance, and too little weight on practical significance. It is true that Qwest only achieved parity under this PID in two of the last four months (November and January). However, over the entire four months, the trouble rate was never higher than 0.73%, and the difference between retail and wholesale troubles was never more than 0.25% (in December).[20] Differences that small in an isolated month have no measurable effect on competition.

Moreover, it bears repeating that these results must be considered as part of the overall resale performance picture. AT&T's silence with respect to all of the other resale measurements confirms that Qwest's overall resale performance has been outstanding.

12. MR-8 – Trouble Rate, DS-1

AT&T questions the reliability and quality of results being reported for DS-1 Trouble Rate, MR-8. Qwest did discover that it's code was picking up non-wholesale inventories for DS-1 in it's repair counts. This problem was corrected in the February 2002 report and corrected historically back to December 2001. Qwest informed AT&T that this would occur in a hearing in Colorado. Updated performance results indicate parity in two of the three corrected months included on the report.

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[20] *Id.* at 187, MR-8.

13. E911

Finally, AT&T suggests that there is a communication problem between Qwest and its E911 database administrator, which impairs CLECs' ability to have updated E911 information entered into the database.[13] AT&T mischaracterizes the issue in ascribing the migrate failures to a Qwest performance problem. Qwest's expert witness on E911, Margaret Bumgarner thoroughly describes the industry problem underlying the delay in unlocking records. Her affidavit describes in detail the new process that has been put in place by Intrado, the E911 database administrator and outlines the impact of this new process. AT&T admits, however, that the database administrator "recently changed its process and it appears to have addressed the problem."[14] In fact as cited in Ms. Bumgarner's affidavit, in recent proceedings in Arizona, AT&T has now requested that Intrado provide the same validation and unlock process for AT&T's records, too, and urged the Arizona Commission to require all other service providers to subscribe to the new migrate/unlock process with Intrado. AT&T has not adduced any evidence that this "problem" has any adverse affect on competition. AT&T implies that it would be appropriate to develop a performance measurement to insure that the new process continues to be followed. There are two fundamental reasons this would not be appropriate. First of all, the migrate failures are not a Qwest problem, but an industry problem, as evidenced by the fact that the industry forum NENA has endorsed a solution. (The same solution Qwest has already implemented.) Secondly, the

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[13] AT&T Comments at 14.

[14] *Id.*

performance to be measured would not be Qwest's but Intrado's; therefore it would not be possible or appropriate to hold Qwest accountable for this issue. Finally in light of Qwest's strong performance demonstrated by measurements accepted by the ROC parties, the Commission should find that Qwest has satisfied the requirements of checklist item 7.

II. SUMMARY AND CONCLUSION

Qwest's overall performance satisfies the requirements of each measured checklist item. Qwest's processes, procedures, capabilities, and performance ensure that efficient competitors have a meaningful opportunity to compete in South Dakota. Based on this evidence, the South Dakota Commission should find that Qwest satisfies checklist items 1, 2, 4, 5, 7-11, 13, and 14 in Section 271.

BEFORE THE
PUBLIC UTILITIES COMMISION
STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996	))))	DOCKET TC01-165

QWEST CORPORATION'S

EXHIBITS to the REPLY AFFIDAVIT

OF

MICHAEL G. WILLIAMS

PERFORMANCE MEASUREMENTS

April 2, 2002

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BEFORE THE
PUBLIC UTILITIES COMMISSION
STATE OF SOUTH DAKOTA

IN THE MATTER OF THE INVESTIGATION INTO QWEST CORPORATION'S COMPLIANCE WITH SECTION 271 (C) OF THE TELECOMMUNICATIONS ACT OF 1996	))))	DOCKET TC01-165

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct to the best of my knowledge, information, and belief.

Executed this _____ day of March, 2002.

_____

STATE OF)
)ss.
COUNTY OF)

Subscribed and sworn before me this _____ day of March, 2002.

_____
Notary Public

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

In the Matter of the Investigation into Qwest Corporation's Compliance with Section 271(c) of the Telecommunications Act of 1996	)))))	**Docket No. TC01-165**

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct to the best of my knowledge, information, and belief.

Executed this 26th day of March, 2002.

STATE OF UTAH)
)ss.
COUNTY OF SALT LAKE)

Subscribed and sworn before me this 26 day of March, 2002.

Notary Public

NOTARY PUBLIC
BRETT BEARDALL
1344 West 4875 South
Ogden, Utah 84405
My Commission Expires
September 29, 2005
STATE OF UTAH

Docket No. TC01-165
Qwest Corporation
Exhibits to the Reply Affidavit of Michael G. Williams
Performance Measures
Exhibit MGW-PERF-1
April 2, 2002

ride the light

Qwest

Performance Results

South Dakota
March 2001 - February 2002

March 30, 2002

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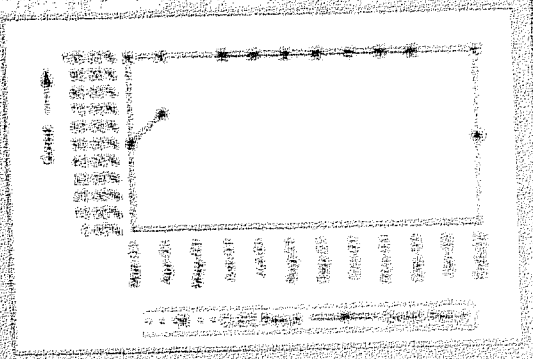
Checklist #1 - Local Interconnection - UNE Provisioning

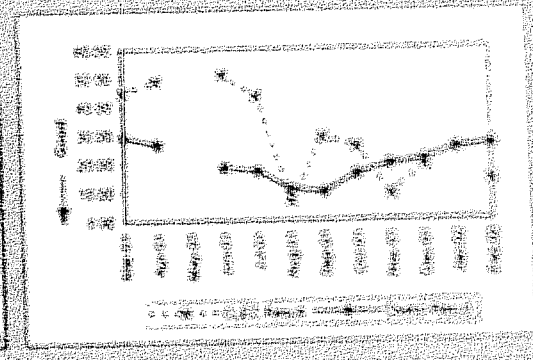
Installation Commitments Met (Percent) (OP-3E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01	6	6	100.00%	0.00%	1	2	50.00%	-1.00	-1.00
Apr-01	1	1	100.00%	0.00%	2	3	66.67%	-0.91	-1.00
May-01									
Jun-01	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
Jul-01	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Aug-01	1	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	6	6	100.00%	N/A	N/A
Oct-01					5	5	100.00%		
Nov-01	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jan-02									
Feb-02	3	3	100.00%	0.00%	1	2	50.00%	-1.00	-1.00



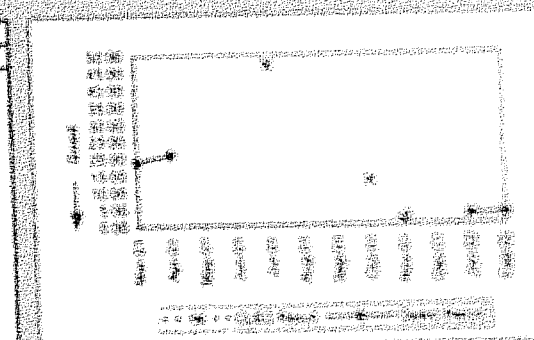
Installation Interval (Average Days) (OP-4E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01	270	6	45.00	4.47	58	2	29.00	1.00	-0.84
Apr-01	49	1	49.00		79	3	26.33	0.91	-0.84
May-01									
Jun-01	51	1	51.00		110	6	18.33	1.00	-0.84
Jul-01	87	2	43.50	36.06	137	6	22.83	1.00	-0.84
Aug-01	7	1	7.00		75	7	10.71	0.91	-0.84
Sep-01	58	2	29.00	0.00	59	7	8.86	0.91	-0.84
Oct-01	127	5	25.40	7.50	80	5	16.00	1.00	-0.84
Nov-01	9	1	9.00		349	18	19.39	1.00	-0.84
Dec-01	38	2	19.00	1.41	83	4	20.75	1.00	-0.84
Jan-02					124	5	24.80		
Feb-02	41	3	13.67	5.13	78	3	26.00	1.00	-0.84



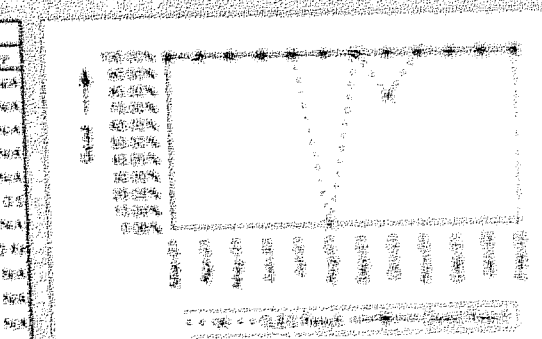
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-5) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01					19	1	19.00		
Apr-01					21	1	21.00		
May-01									
Jun-01									
Jul-01	47	1	47.00						
Aug-01									
Sep-01									
Oct-01	13	1	13.00						
Nov-01					28	13	2.15		
Dec-01									
Jan-02					14	5	2.80		
Feb-02					5	2	2.50		



New Service Installation Quality (Percent) (OP-5) – Interval Zone One and Two

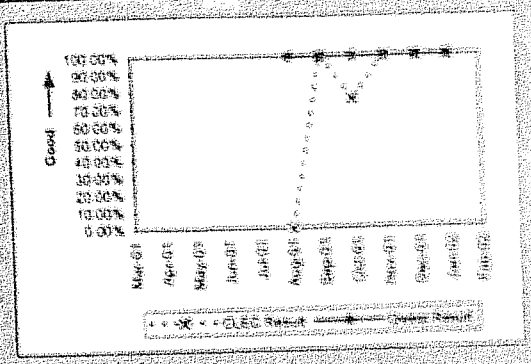
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01	6	6	100.00%	0.00%	6	6	100.00%	N/A	N/A
Apr-01	5	5	100.00%	0.00%	8	8	100.00%	N/A	N/A
May-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jun-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jul-01	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Aug-01	0	2	0.00%	0.00%	8	8	100.00%	N/A	N/A
Sep-01	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Oct-01	3	4	75.00%	43.30%	6	6	100.00%	N/A	N/A
Nov-01	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A



Checklist #1 - Local Interconnection - LIS Installation

New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

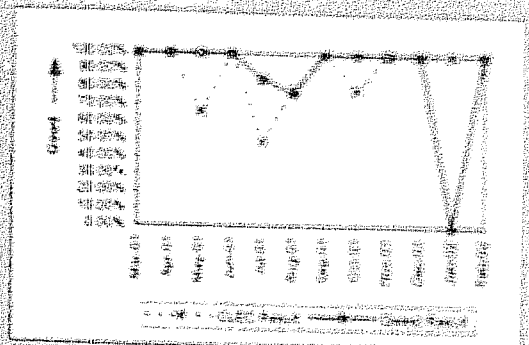
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	8	8	100.00%	N/A	0.5
Sep-01	2	2	100.00%	0.00%	7	7	100.00%	N/A	N/A
Oct-01	3	4	75.00%	43.30%	6	6	100.00%	N/A	-0.49
Nov-01	3	3	100.00%	0.00%	12	12	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	11	11	100.00%	N/A	N/A
Jan-02	1	1	100.00%	0.00%	5	5	100.00%	N/A	N/A
Feb-02									



Checklist #1 - Local Interconnection - UNE Platform

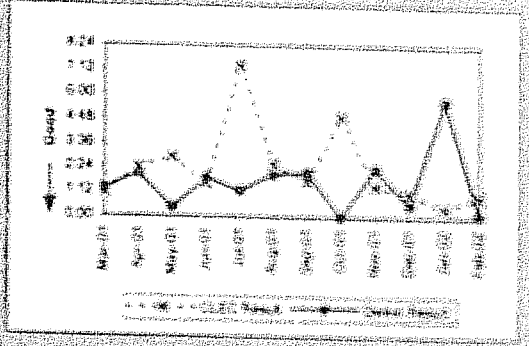
All Troubles Cleared within 4 hours (Percent) (MR-5B)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-01	4	6	66.67%	47.14%	1	1	100.00%	N/A	-0.63
Jun-01	3	3	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jul-01	2	4	50.00%	50.00%	6	7	85.71%	-1.06	-0.34
Aug-01	4	5	80.00%	40.00%	7	9	77.78%	-0.5	-1.06
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01	4	5	80.00%	40.00%	1	1	100.00%	N/A	1
Nov-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Jan-02	2	2	100.00%	0.00%	0	1	0.00%	N/A	
Feb-02	6	6	100.00%	0.00%	1	1	100.00%	N/A	N/A



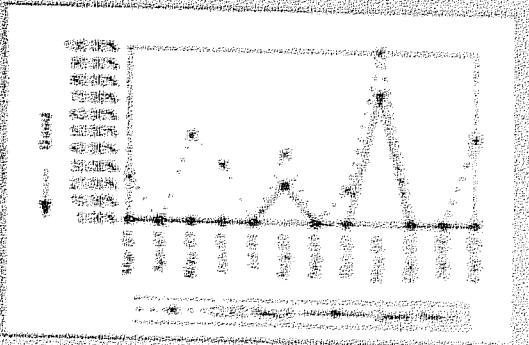
Mean Time to Restore (Hours:Minutes) (MR-6E)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	4:36	4	1:09	0:41	5:28	4	1:22	-0:23	-1:55
Apr-01	2:25	1	2:25		8:26	4	2:07	0:65	-0:6
May-01	17:38	6	2:56	2:10	0:26	1	0:26		
Jun-01	4:55	3	1:38	1:52	7:38	4	1:54	-0:52	-1:2
Jul-01	29:41	4	7:25	10:06	9:01	7	1:17	1:06	-0:35
Aug-01	13:07	5	2:37	2:14	18:47	9	2:05	0:57	-0:56
Sep-01	1:46	1	1:46		2:12	1	2:12		
Oct-01	24:45	5	4:57	7:32	0:01	1	0:01		
Nov-01	1:31	1	1:31		9:33	4	2:23	-0:72	-1:44
Dec-01	2:22	2	1:11	0:48	1:51	3	0:37	1:02	-0:36
Jan-02	0:56	2	0:28	0:24	5:42	1	5:42		
Feb-02	6:20	6	1:03	0:45	0:09	1	0:09		



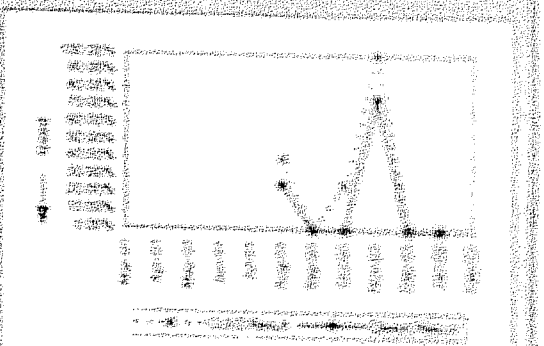
Repair Repeat Report Rate (Percent) (MR-7E)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	1	4	25.00%	43.30%	3	4	0.00%	N/A	-0.63
Apr-01	0	1	0.00%	0.00%	3	4	0.00%	N/A	N/A
May-01	3	6	50.00%	50.00%	0	1	0.00%	N/A	-0.63
Jun-01	1	3	33.33%	47.14%	0	4	0.00%	N/A	-0.63
Jul-01	0	4	0.00%	0.00%	0	7	0.00%	N/A	N/A
Aug-01	1	3	40.00%	48.99%	2	9	22.22%	0.57	-0.63
Sep-01	0	1	0.00%	0.00%	1	1	0.00%	N/A	N/A
Oct-01	1	5	20.00%	40.00%	0	1	0.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	3	4	75.00%	0.57	0.94
Dec-01	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jan-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02	3	6	50.00%	50.00%	0	1	0.00%	N/A	-0.63



Repair Repeat Report Rate (Percent) (MR-7E)– Interval Zone Two

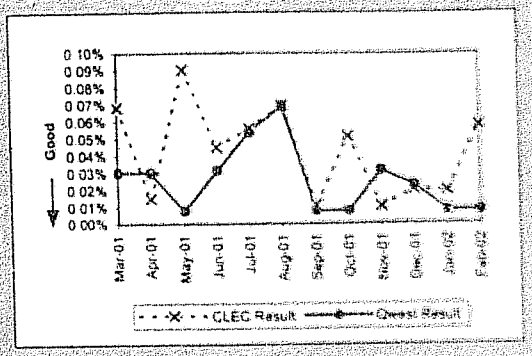
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	5	40.00%	48.99%	2	9	22.22%	0.57	-0.63
Sep-01	0	1	0.00%	0.00%	1	1	0.00%	N/A	N/A
Oct-01	1	5	20.00%	40.00%	0	1	0.00%	N/A	N/A
Nov-01	1	1	100.00%	0.00%	3	4	75.00%	0.57	0.94
Dec-01	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
Jan-02	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Feb-02									



Checklist #1 - Local Interconnection - LIS Repair

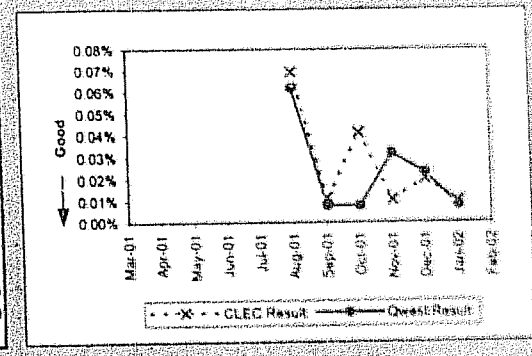
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	4	5857	0.07%	2.61%	4	13212	0.03%	1.39	-0.15
Apr-01	1	6649	0.02%	1.23%	4	13163	0.03%	-0.59	-1.36
May-01	6	6649	0.09%	3.00%	1	12851	0.01%	6.19	2.76
Jun-01	3	6649	0.05%	2.12%	4	12707	0.03%	0.51	-0.69
Jul-01	4	7129	0.06%	2.37%	7	13019	0.05%	0.07	-0.96
Aug-01	5	7201	0.07%	2.63%	9	12959	0.07%	0	-1
Sep-01	1	8667	0.01%	1.07%	1	12887	0.01%	0.31	-0.81
Oct-01	5	9700	0.05%	2.27%	1	13007	0.01%	3.73	1.27
Nov-01	1	9749	0.01%	1.01%	4	12647	0.03%	-0.89	-1.54
Dec-01	2	9894	0.02%	1.42%	3	13103	0.02%	-0.13	-1.08
Jan-02	2	10205	0.02%	1.40%	1	12767	0.01%	1	-0.39
Feb-02	6	10398	0.06%	2.40%	1	12695	0.01%	4.24	1.58



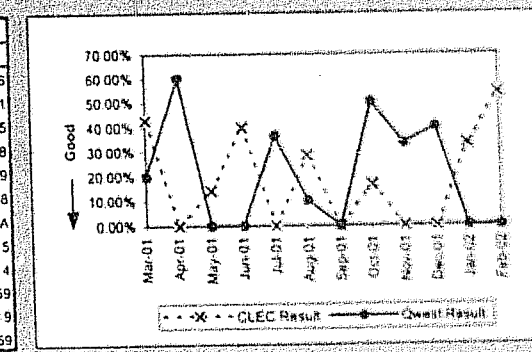
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	7201	0.07%	2.63%	8	12959	0.06%	0.21	-0.87
Sep-01	1	8667	0.01%	1.07%	1	12887	0.01%	0.31	-0.81
Oct-01	4	9700	0.04%	2.03%	1	13007	0.01%	2.85	0.73
Nov-01	1	9749	0.01%	1.01%	4	12647	0.03%	-0.89	-1.54
Dec-01	2	9894	0.02%	1.42%	3	13103	0.02%	-0.13	-1.08
Jan-02	1	10205	0.01%	0.99%	1	12767	0.01%	0.17	-0.9
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

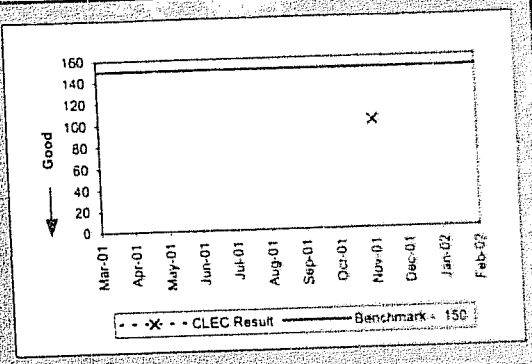
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	3	7	42.86%	49.49%	1	5	20.00%	0.66	-0.6
Apr-01	0	1	0.00%	0.00%	6	10	60.00%	-1.17	-1.71
May-01	1	7	14.29%	34.99%	0	1	0.00%	N/A	-1.05
Jun-01	2	5	40.00%	48.99%	0	4	0.00%	N/A	-0.28
Jul-01	0	4	0.00%	0.00%	4	11	36.36%	-1.29	-1.79
Aug-01	2	7	28.57%	45.18%	1	10	10.00%	0.85	-0.48
Sep-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Oct-01	1	6	16.67%	37.27%	1	2	50.00%	-0.82	-1.5
Nov-01	0	1	0.00%	0.00%	2	6	33.33%	-0.65	-1.4
Dec-01	0	2	0.00%	0.00%	2	5	40.00%	-0.98	-1.59
Jan-02	1	3	33.33%	47.14%	0	1	0.00%	N/A	-0.9
Feb-02	7	13	53.85%	49.85%	0	1	0.00%	N/A	-0.59



Checklist #1 - Collocation

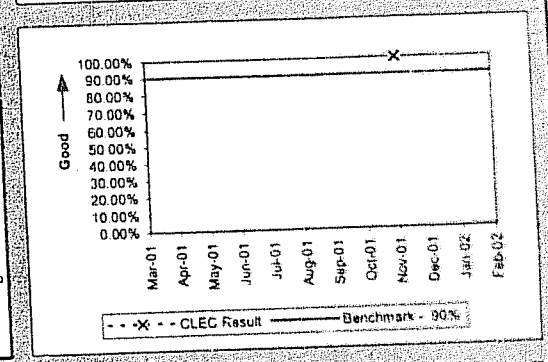
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	101	1	101.00	
Dec-01				
Jan-02				
Feb-02				



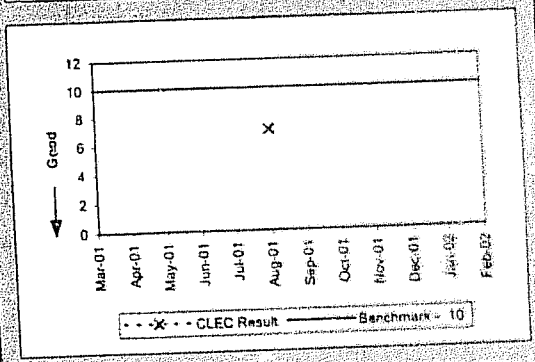
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	1	1	100.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				



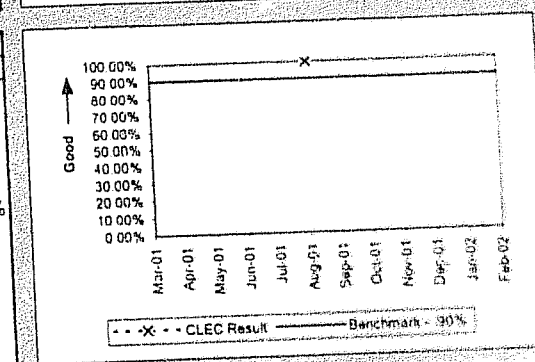
Collocation Feasibility Study Interval (Average Days) (CP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	7	1	7.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



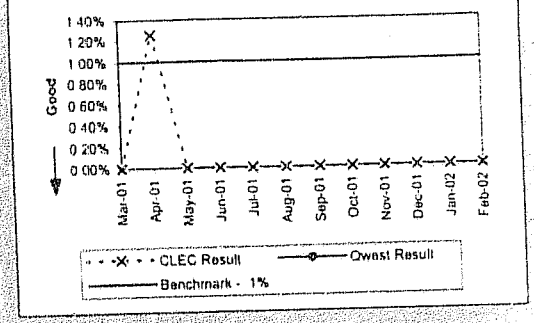
Collocation Feasibility Study Commitments Met (Percent) (CP-4)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

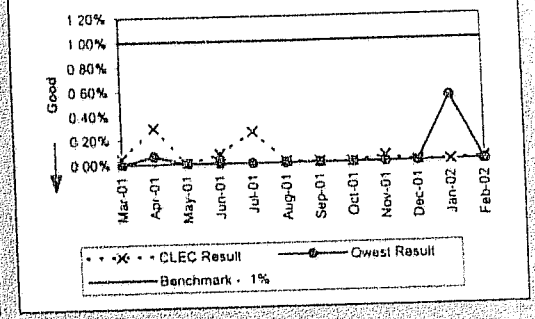


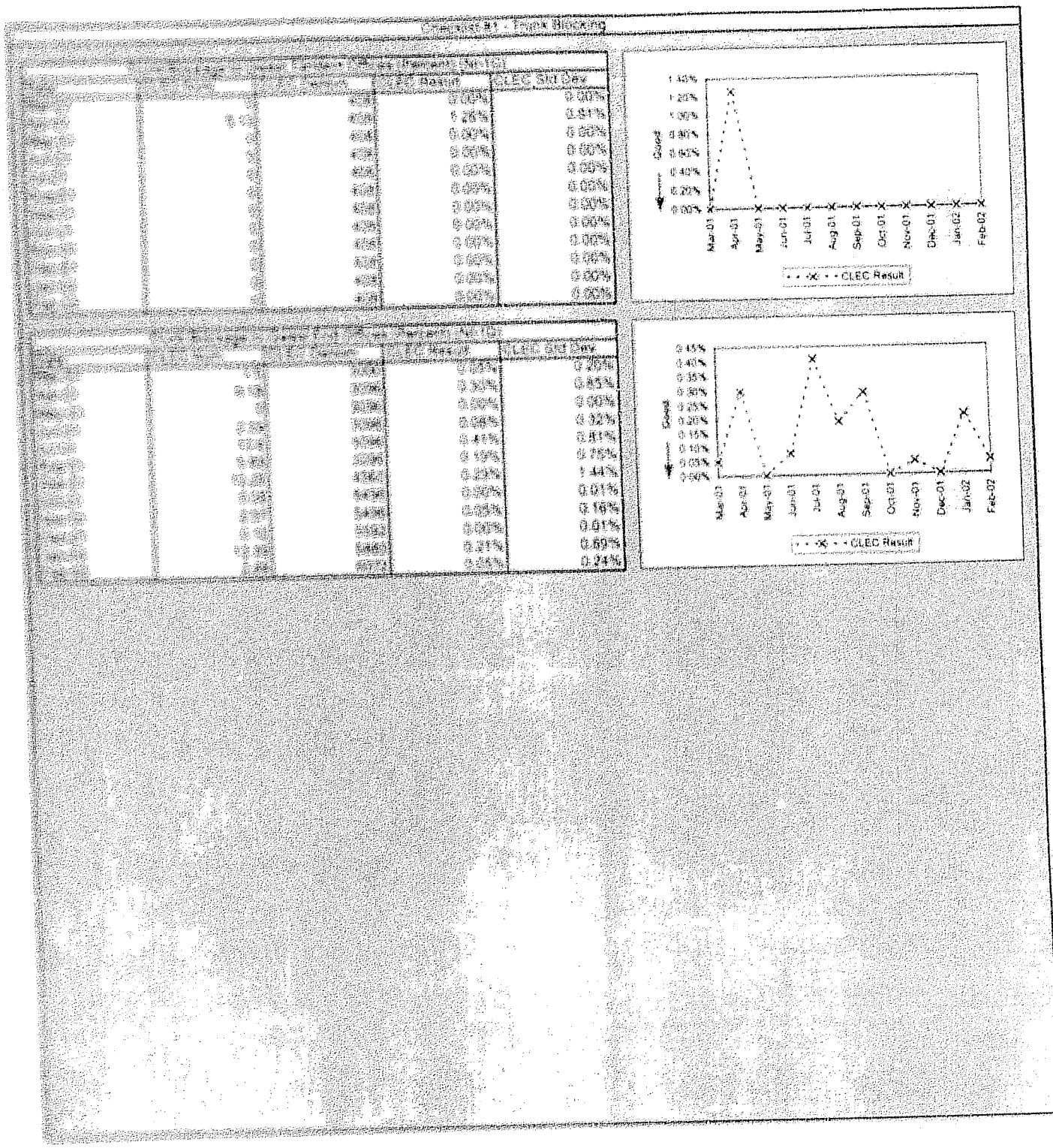
Checklist #1 - Trunk Blocking

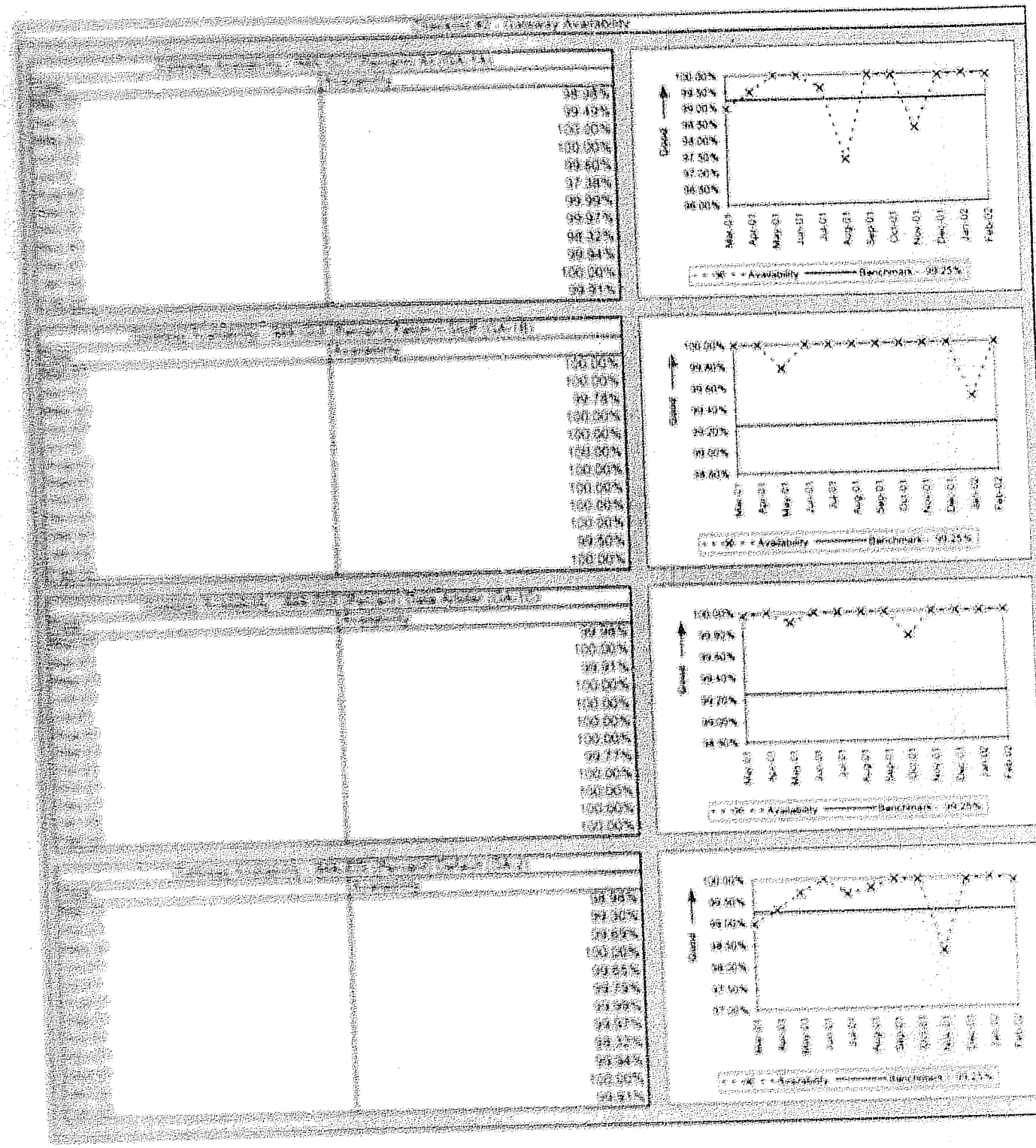
Qwest Obs	Qwest Res	Mod Z Scr	Parity Scr

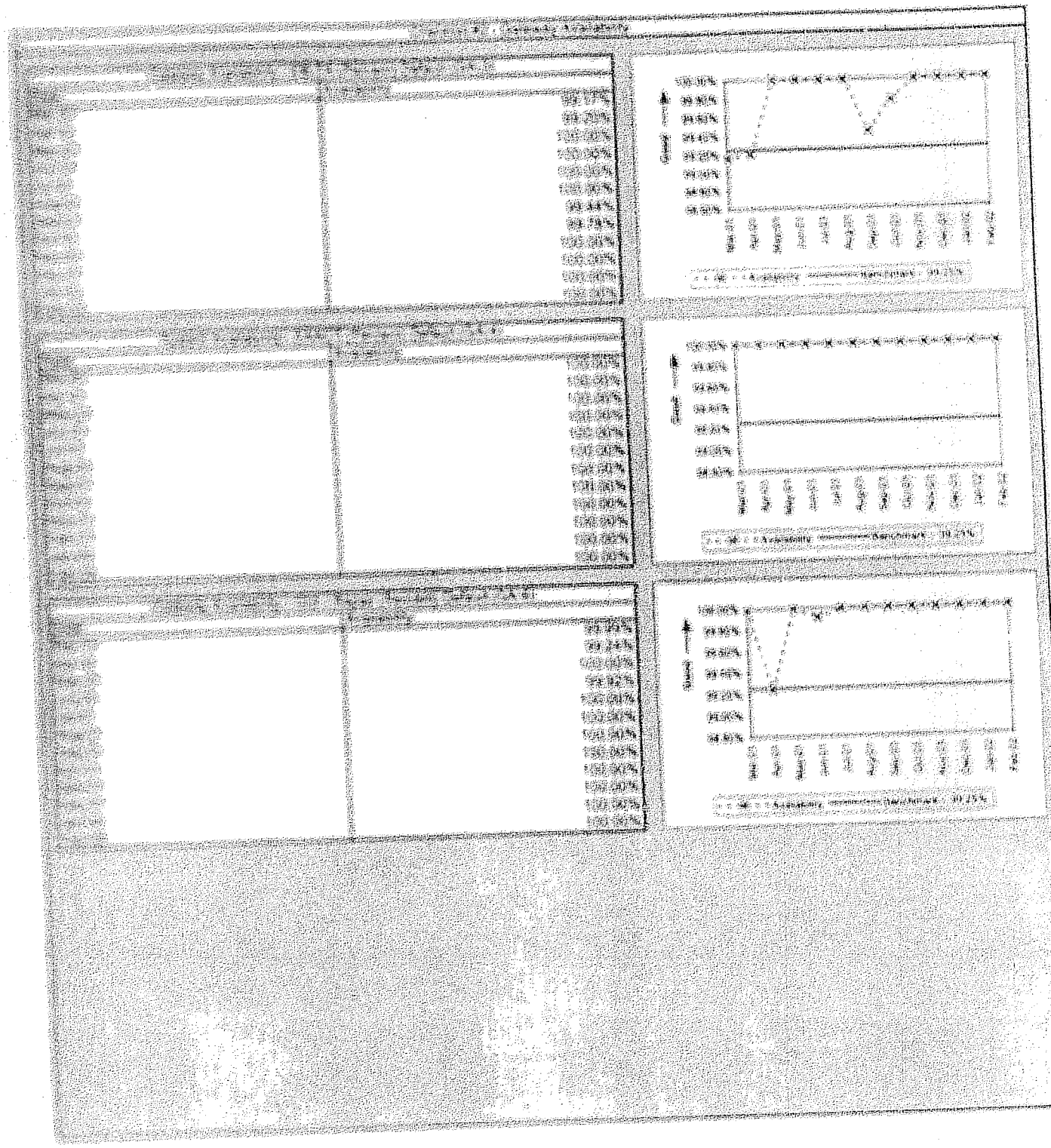


Qwest Obs	Qwest Res	Mod Z Scr	Parity Scr
4569	0.00%		
4569	0.06%	65.77	38.98
4569	0.00%		
4569	0.00%		
4569	0.00%		
4569	0.00%		
4569	0.00%		
4569	0.00%		
4569	0.00%		
4503	0.00%		
4503	0.53%	-31.73	-20.29
4503	0.00%		





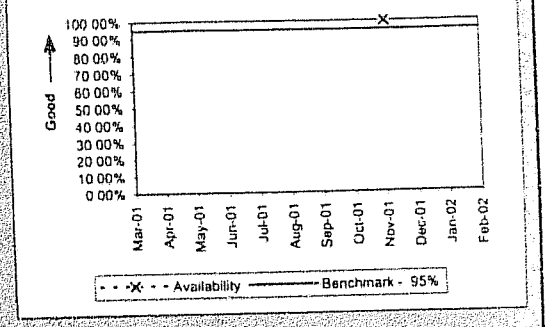




Checklist #2 - Gateway Availability

Software Releases (Percent) Default (GA-7)

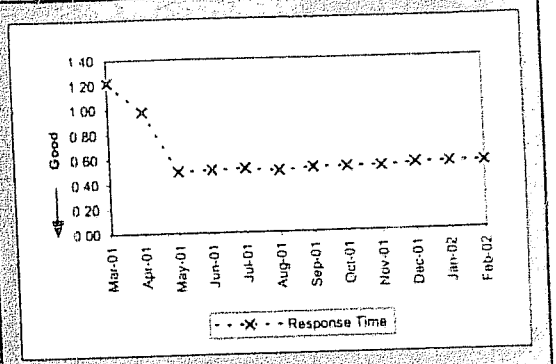
Availability
100.00%



Checklist #2 - Preorder Response Times - IMA

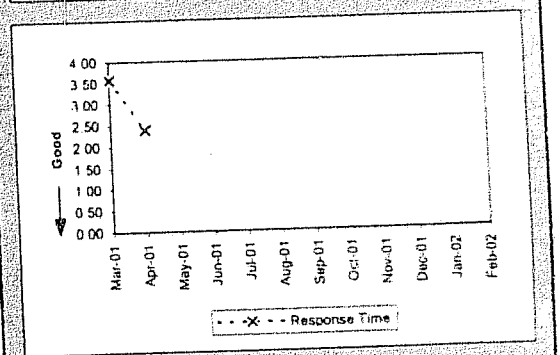
Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a))

CLEC Num	CLEC Denom	Response Time	Std Dev
2068.12	1696	1.22	0.01
1538.0	1570	0.98	0.35
1007.5	2015	0.50	0.09
964.62	1892	0.51	0.14
902.2	1735	0.52	0.09
1187.5	2375	0.50	0.09
1103.84	2117	0.52	0.14
1233.44	2372	0.52	0.09
1210.56	2328	0.52	0.15
1598.4	2960	0.54	0.11
1733.94	3211	0.54	0.15
1540.62	2853	0.54	0.11



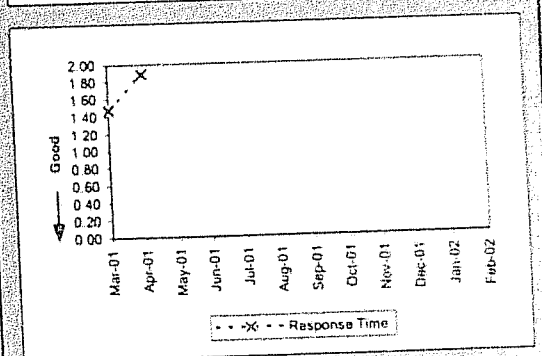
Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1A-1(b))

CLEC Num	CLEC Denom	Response Time	Std Dev
5971.84	1696	3.58	1.54
3766	1570	2.40	2.00



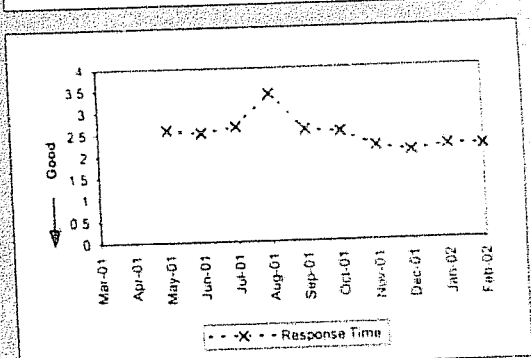
Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1A-1(c))

CLEC Num	CLEC Denom	Response Time	Std Dev
2510.56	1696	1.48	1.41
2907.3	1570	1.89	1.45



Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c))

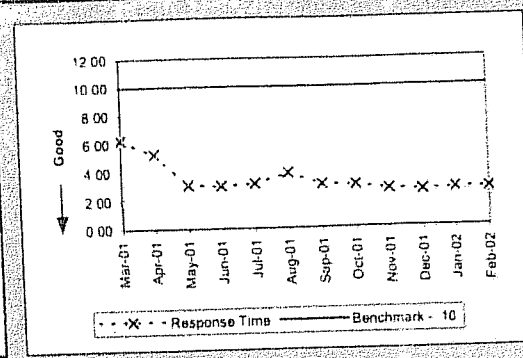
CLEC Num	CLEC Denom	Response Time	Std Dev
5219.85	2015	2.59	2.18
4767.84	1892	2.52	0.96
4597.75	1735	2.65	1.47
8075	2375	3.40	3.20
5440.69	2117	2.57	0.56
5853.72	2372	2.51	1.13
5261.76	2328	2.17	1.58
6038.4	2960	2.04	1.39
6967.87	3211	2.17	1.43
6133.85	2853	2.15	1.55



Checklist #2 - Preorder Response Times - IMA

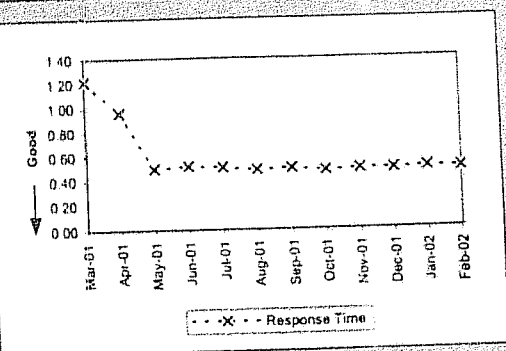
[illegible] (Avg Sec) IMA Aggregate (PO-1A-1 Total)

[illegible]	[illegible]	CLEC Denom	Response Time	Std Dev
[illegible]	[illegible]	1596	6.28	
[illegible]	[illegible]	1570	5.27	
[illegible]	[illegible]	2015	3.09	
[illegible]	[illegible]	1892	3.03	
[illegible]	[illegible]	1735	3.17	
[illegible]	[illegible]	2375	3.90	
[illegible]	[illegible]	2117	3.09	
[illegible]	[illegible]	2372	3.03	
[illegible]	[illegible]	2328	2.69	
[illegible]	[illegible]	2960	2.58	
[illegible]	[illegible]	3211	2.71	
[illegible]	[illegible]	2853	2.69	



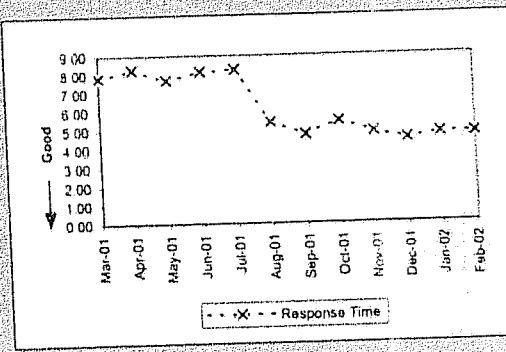
[illegible] (Avg Sec) IMA Request (PO-1A-2(a))

[illegible]	[illegible]	CLEC Denom	Response Time	Std Dev
[illegible]	[illegible]	2136	1.22	0.01
[illegible]	[illegible]	2004	0.96	0.37
[illegible]	[illegible]	2873	0.50	0.08
[illegible]	[illegible]	2825	0.52	0.19
[illegible]	[illegible]	2718	0.51	0.09
[illegible]	[illegible]	3400	0.49	0.06
[illegible]	[illegible]	3270	0.50	0.17
[illegible]	[illegible]	3515	0.48	0.08
[illegible]	[illegible]	3285	0.49	0.23
[illegible]	[illegible]	3706	0.49	0.06
[illegible]	[illegible]	3820	0.50	0.15
[illegible]	[illegible]	3379	0.49	0.06



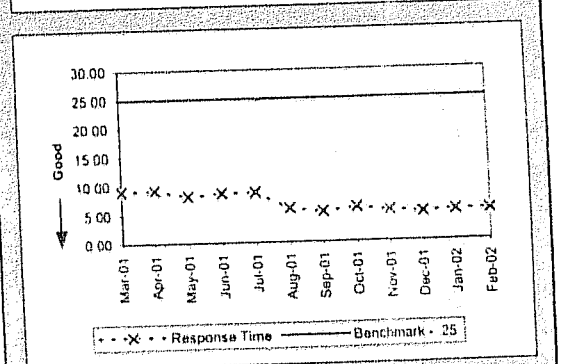
[illegible] (Avg Sec) IMA Response (PO-1A-2(b))

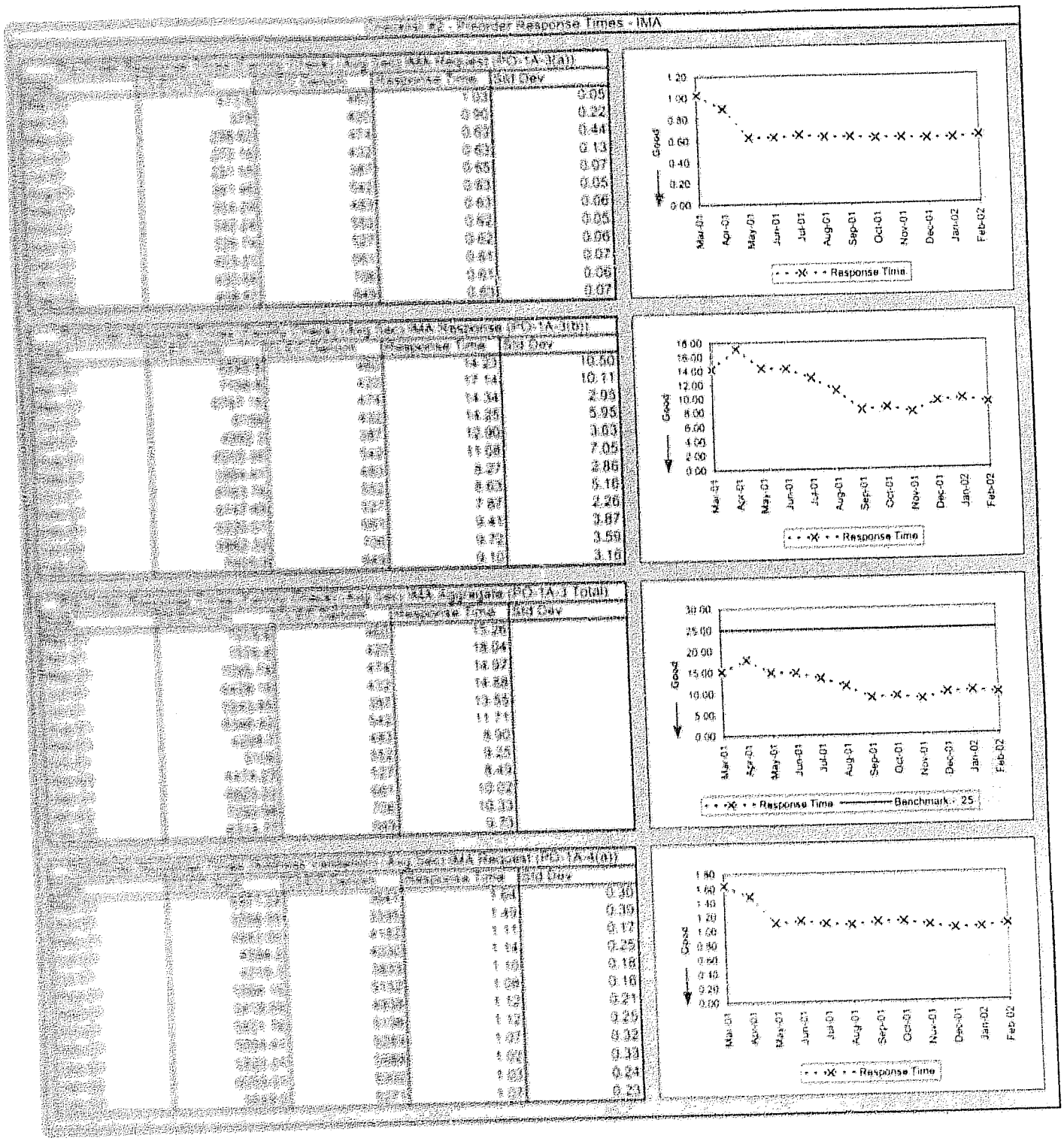
[illegible]	[illegible]	CLEC Denom	Response Time	Std Dev
[illegible]	[illegible]	2136	7.85	3.17
[illegible]	[illegible]	2004	8.27	3.18
[illegible]	[illegible]	2873	7.71	1.82
[illegible]	[illegible]	2825	8.16	2.59
[illegible]	[illegible]	2718	8.27	2.14
[illegible]	[illegible]	3400	5.41	2.96
[illegible]	[illegible]	3270	4.76	2.64
[illegible]	[illegible]	3515	5.46	3.56
[illegible]	[illegible]	3285	4.86	4.63
[illegible]	[illegible]	3706	4.50	4.16
[illegible]	[illegible]	3820	4.77	4.31
[illegible]	[illegible]	3379	4.76	4.03

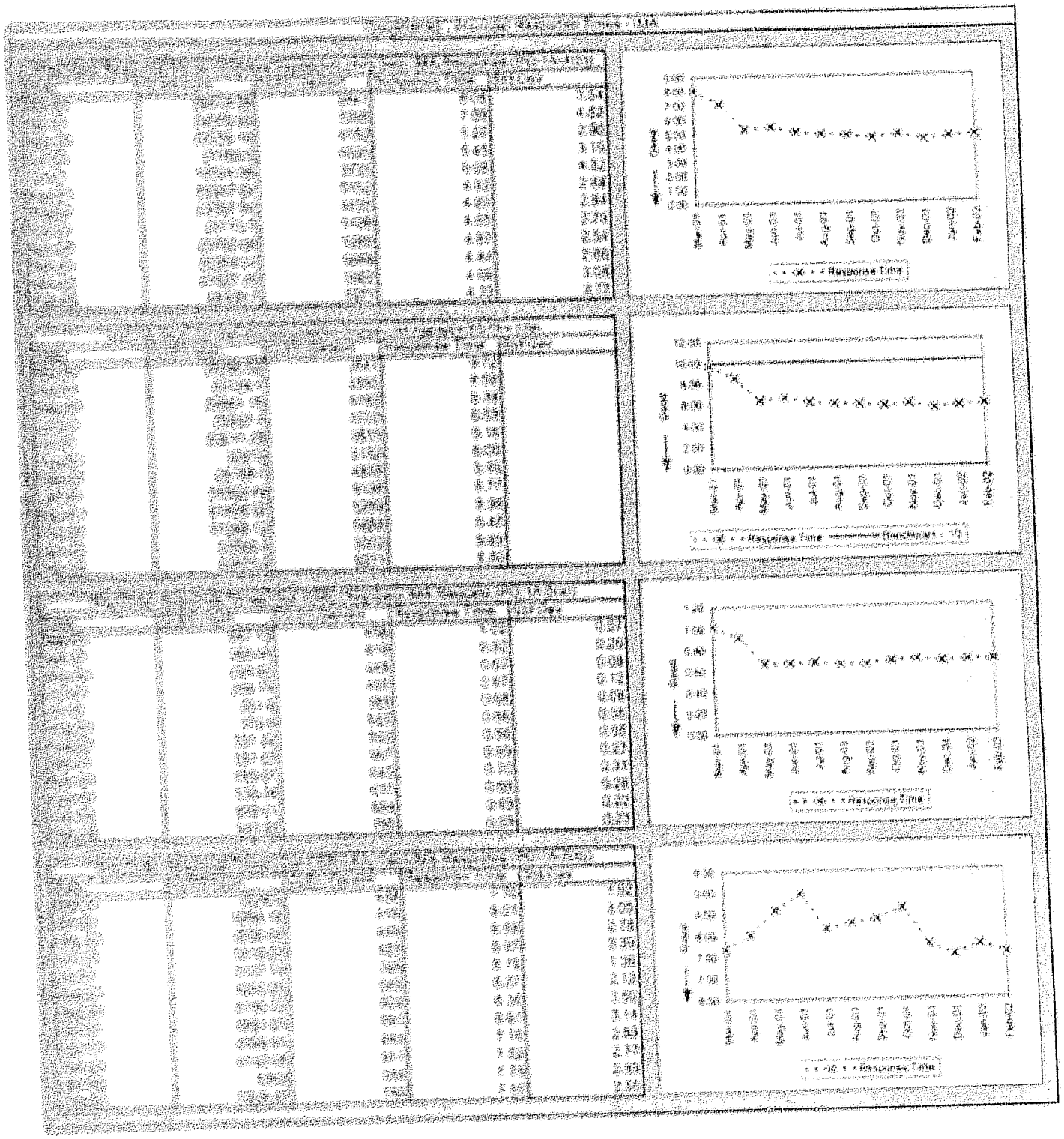


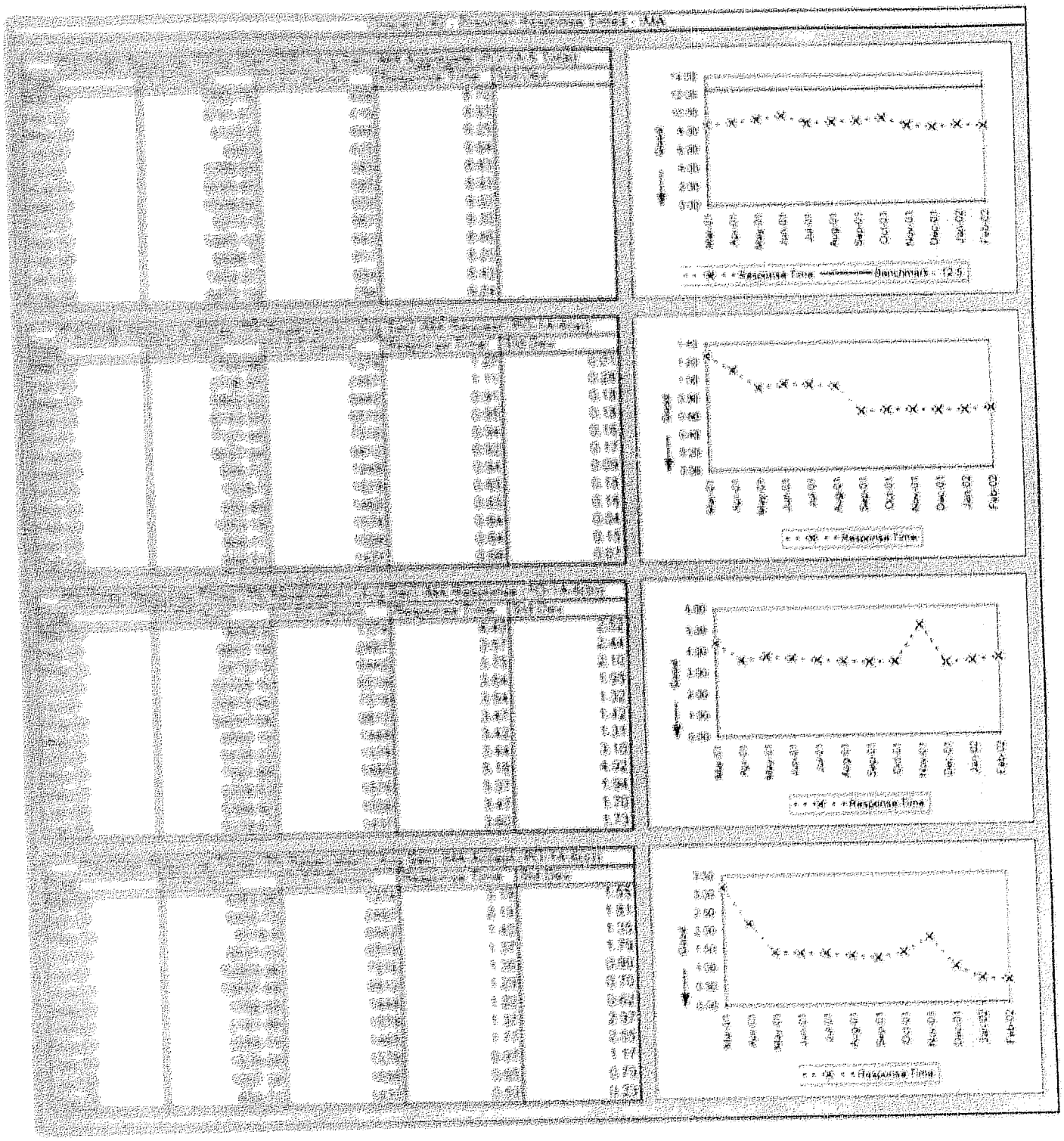
[illegible] (Avg Sec) IMA Aggregate (PO-1A-2 Total)

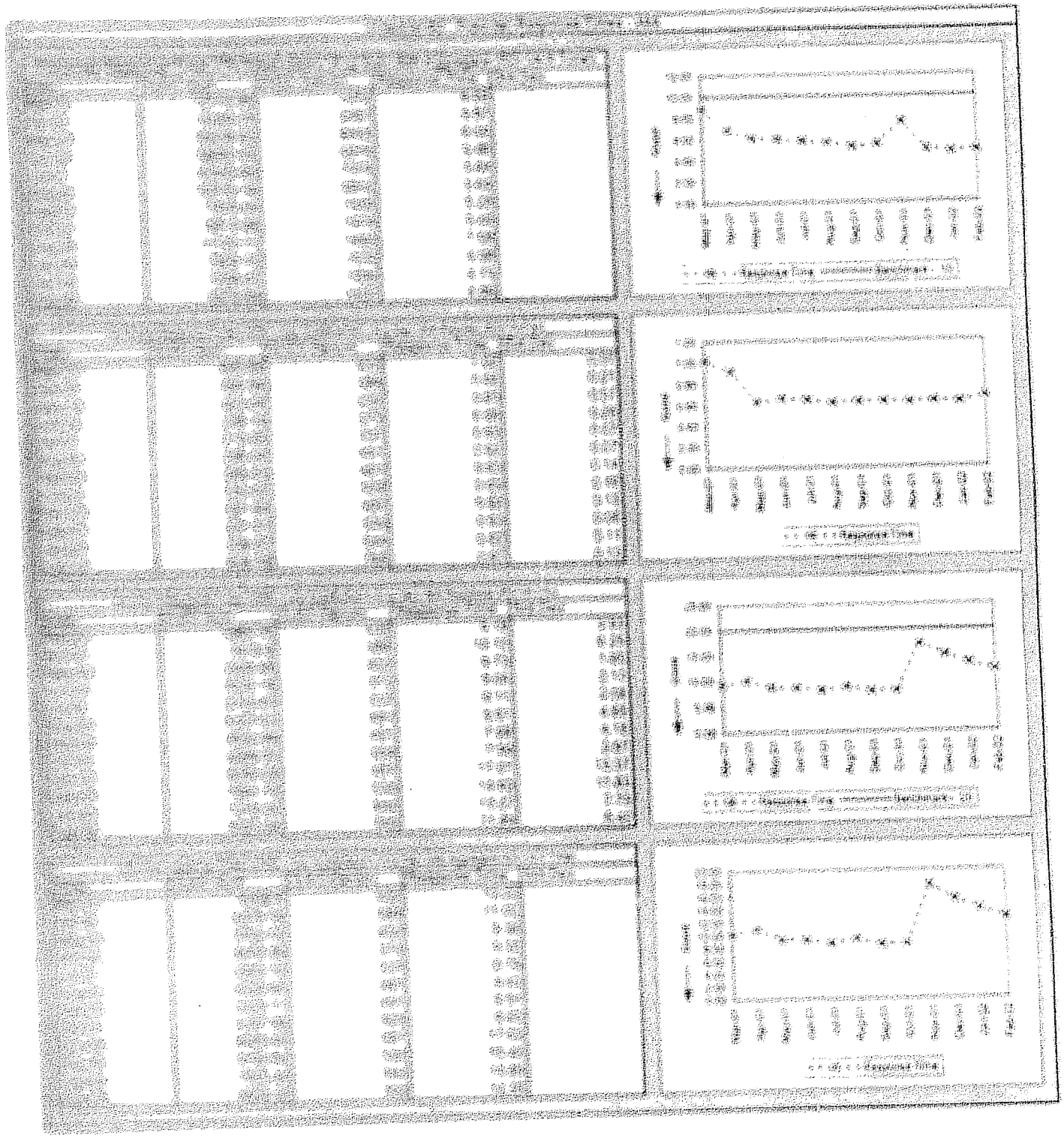
[illegible]	[illegible]	CLEC Denom	Response Time	Std Dev
[illegible]	[illegible]	2136	9.07	
[illegible]	[illegible]	2004	9.23	
[illegible]	[illegible]	2873	8.21	
[illegible]	[illegible]	2825	8.68	
[illegible]	[illegible]	2718	8.78	
[illegible]	[illegible]	3400	5.90	
[illegible]	[illegible]	3270	5.26	
[illegible]	[illegible]	3515	5.94	
[illegible]	[illegible]	3285	5.35	
[illegible]	[illegible]	3706	4.99	
[illegible]	[illegible]	3820	5.27	
[illegible]	[illegible]	3379	5.26	




Provider Response Times - IMA
Response Time
Std Dev
0.05
0.22
0.41
0.13
0.07
0.05
0.06
0.05
0.06
0.07
0.05
0.07
Goal
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
Response Time
10.50
10.11
2.05
5.05
3.03
7.05
2.06
5.16
2.26
3.67
3.50
3.16
Benchmark - 25



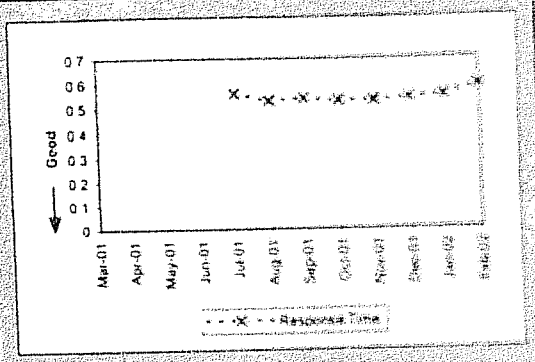




Checklist #2 - Preorder Response Times - IMA

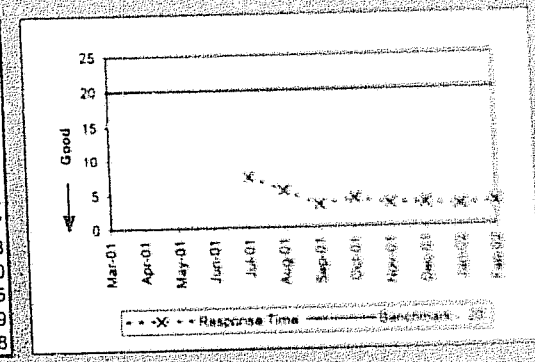
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1A-8(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07
Jan-02	249.7	454	0.55	0.14
Feb-02	240.13	407	0.59	0.14



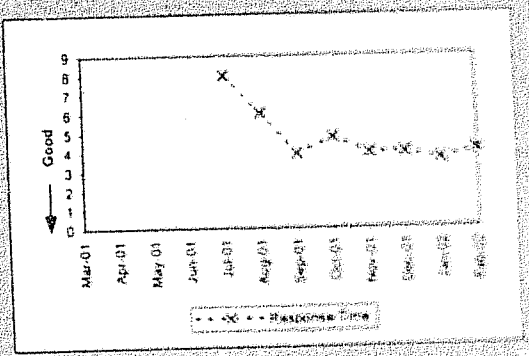
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1A-8(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15
Jan-02	1389.24	454	3.06	2.29
Feb-02	1416.36	407	3.48	4.48



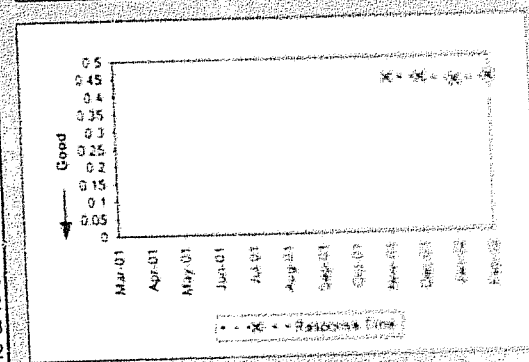
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	
Jan-02	1638.94	454	3.61	
Feb-02	1656.49	407	4.07	



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1A-9(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02
Jan-02	999.98	2303	0.43	0.08
Feb-02	912.04	2052	0.44	0.02



CONTINUATION

[2.] 1

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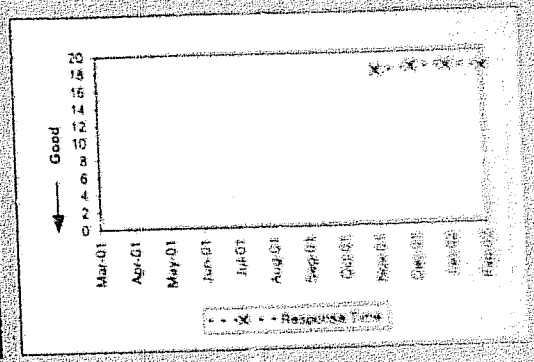
Checklist #2 - Preorder Response Times - IMA

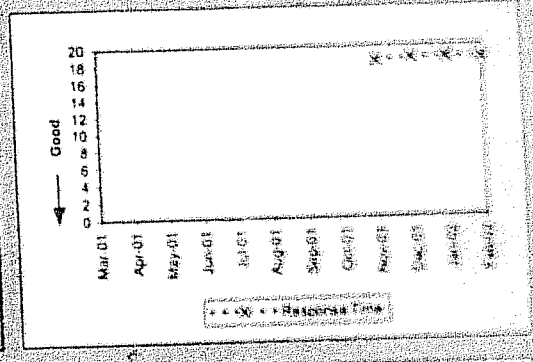
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1A-9(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67
Jan-02	42068.82	2303	18.27	6.36
Feb-02	37187.13	2052	18.12	6.35



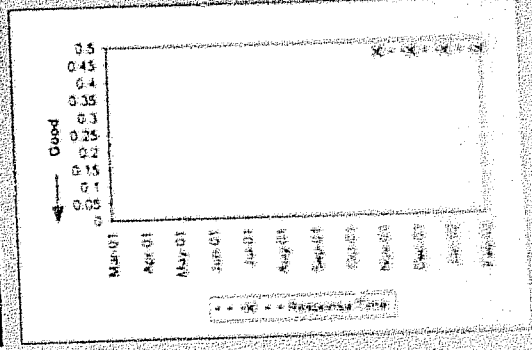
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1A-9 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	
Jan-02	43068.8	2303	18.70	
Feb-02	38099.17	2052	18.57	



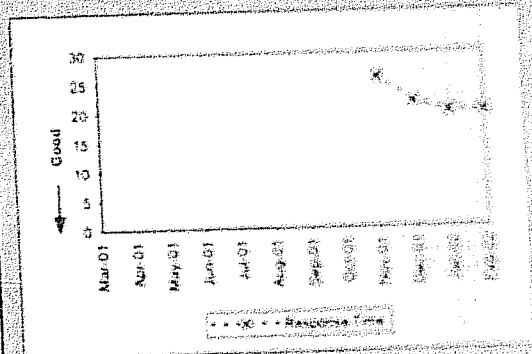
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1A-10(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04
Jan-02	165.44	352	0.47	0.03
Feb-02	228.88	488	0.47	0.03



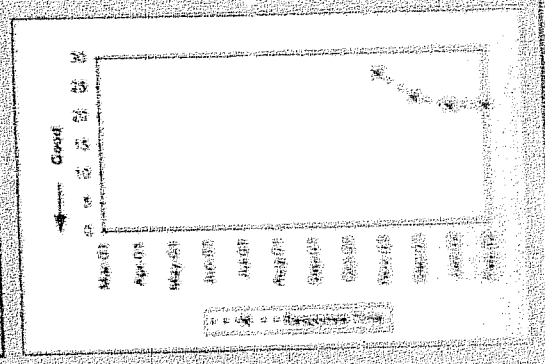
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1A-10(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.81
Jan-02	7004.8	352	19.90	1.86
Feb-02	9676.4	488	19.83	1.51

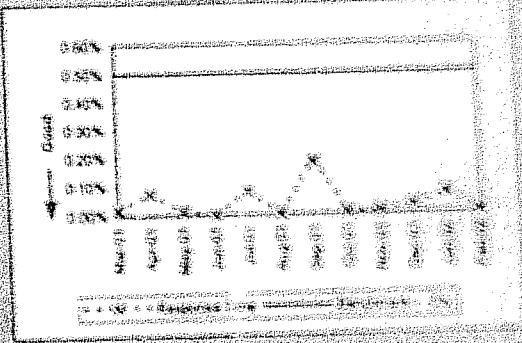


Checklist #2 - Preorder Response Times - IMA

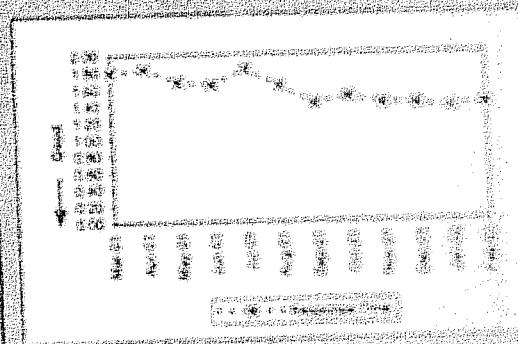
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1A-10 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	
Jan-02	7170.24	352	20.37	
Feb-02	9905.28	488	20.30	



Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C-1)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2	10199	0.02%	1.40%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%
Jan-02	14	19746	0.07%	2.56%
Feb-02	1	18088	0.01%	0.74%



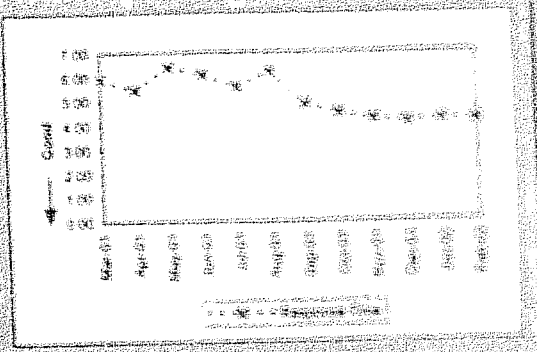
Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D-1)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79
Jan-02	5204.72	3827	1.36	1.74
Feb-02	4648	3320	1.40	1.94



Checklist #2 - Preorder Response Times - EDI

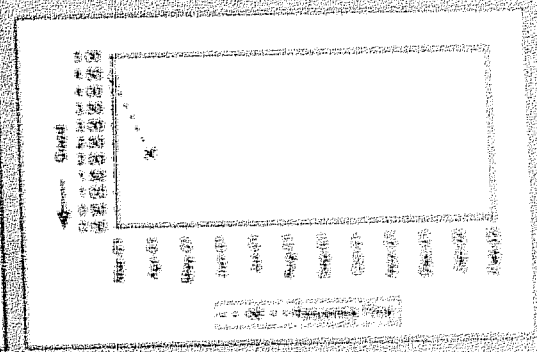
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	8383.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.84
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52
Jan-02	18494.88	4362	4.24	1.30
Feb-02	17011.4	4060	4.19	1.58



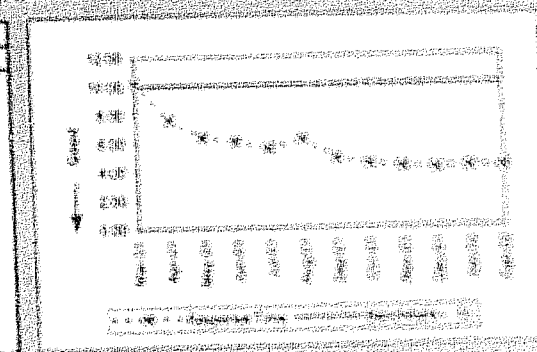
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6044.61	1409	4.29	1.82
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



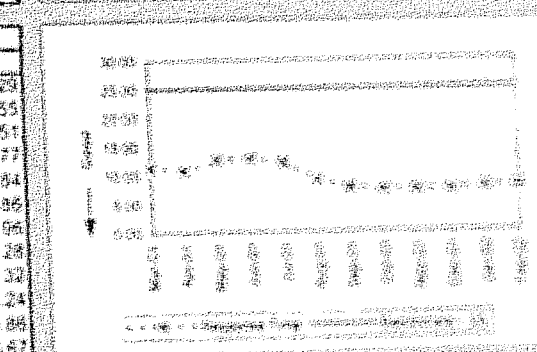
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	
Oct-01	19845	4410	4.50	
Nov-01	19771	4652	4.25	
Dec-01	16990.88	4124	4.12	
Jan-02	18494.88	4362	4.24	
Feb-02	17011.4	4060	4.19	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1B-2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	6.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24
Jan-02	36076.53	4623	7.80	4.86
Feb-02	32776.4	4124	7.95	5.67

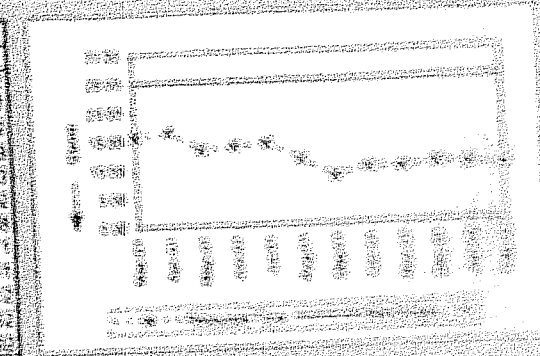


Qwest Performance Results (ROC 271 PID 4.0)

Checklist #2 - Preorder Response Times - EDI

Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6698.2	428	15.65	[illegible]
Apr-01	7238	440	16.45	[illegible]
May-01	7499.5	566	13.25	[illegible]
Jun-01	6530.72	476	13.72	[illegible]
Jul-01	7685.56	542	14.18	[illegible]
Aug-01	6672.9	590	11.31	[illegible]
Sep-01	4910.04	593	8.28	[illegible]
Oct-01	4625.6	472	9.80	[illegible]
Nov-01	5156.32	536	9.62	[illegible]
Dec-01	4517.31	439	10.29	[illegible]
Jan-02	4360.4	440	9.91	[illegible]
Feb-02	3747.52	392	9.56	[illegible]

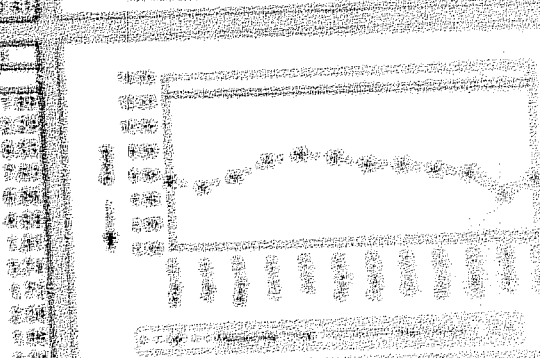


Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	29800.36	4294	6.94	[illegible]
Apr-01	32515.84	5348	6.08	[illegible]
May-01	49240.8	7816	6.30	[illegible]
Jun-01	39330.08	6416	6.13	[illegible]
Jul-01	46278.54	8586	5.39	[illegible]
Aug-01	41925.38	8771	4.78	[illegible]
Sep-01	34542.14	8614	4.01	[illegible]
Oct-01	29406.09	8237	3.57	[illegible]
Nov-01	27382.81	8492	3.22	[illegible]
Dec-01	23380.89	7537	3.10	[illegible]
Jan-02	25136.98	7932	3.17	[illegible]
Feb-02	22779.7	7189	3.17	[illegible]

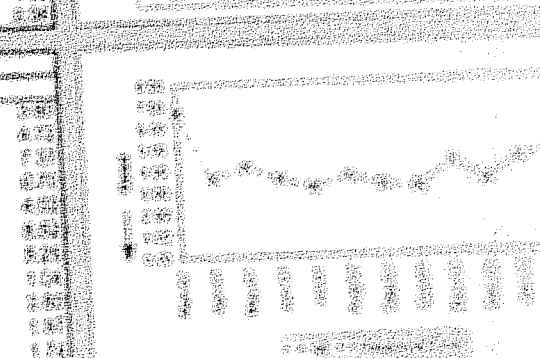
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2338.05	429	5.45	[illegible]
Apr-01	1913.88	389	4.92	[illegible]
May-01	2709.36	477	5.68	[illegible]
Jun-01	2841.44	413	6.88	[illegible]
Jul-01	3211.95	437	7.35	[illegible]
Aug-01	3427.18	491	6.98	[illegible]
Sep-01	3168.9	503	6.30	[illegible]
Oct-01	2847.4	460	6.19	[illegible]
Nov-01	3917	684	5.73	[illegible]
Dec-01	3371.7	638	5.28	[illegible]
Jan-02	2318.22	651	3.56	[illegible]
Feb-02	2749.04	585	4.70	[illegible]



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1B-6)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6235.08	932	6.69	[illegible]
Apr-01	34020.64	9424	3.61	[illegible]
May-01	111322.4	27020	4.12	[illegible]
Jun-01	81192.05	22871	3.55	[illegible]
Jul-01	89799.84	28782	3.12	[illegible]
Aug-01	81150.16	22294	3.64	[illegible]
Sep-01	2800	875	3.20	[illegible]
Oct-01	4889.88	1598	3.06	[illegible]
Nov-01	17357.08	4138	4.19	[illegible]
Dec-01	7532.29	2264	3.33	[illegible]
Jan-02	10182.28	2384	4.27	[illegible]
Feb-02	10299.6	2183	4.72	[illegible]

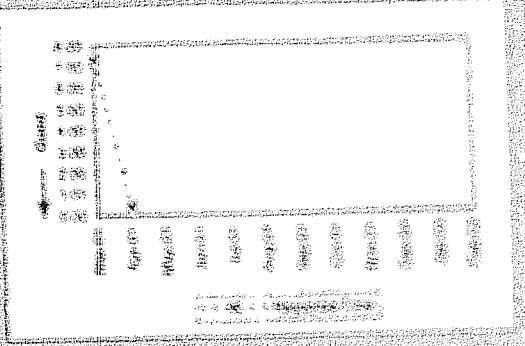


March 30, 2002

Checklist #2 - Preorder Response Times - EDI

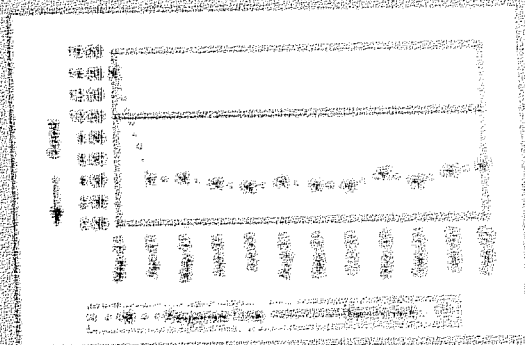
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1B-6/EDI)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



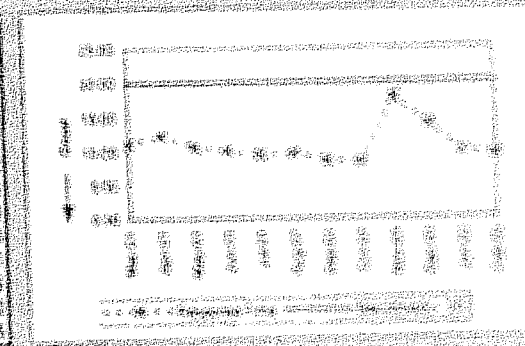
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	
Oct-01	4889.88	1598	3.06	
Nov-01	17357.08	4138	4.19	
Dec-01	7532.29	2264	3.33	
Jan-02	10182.28	2384	4.27	
Feb-02	10299.6	2183	4.72	



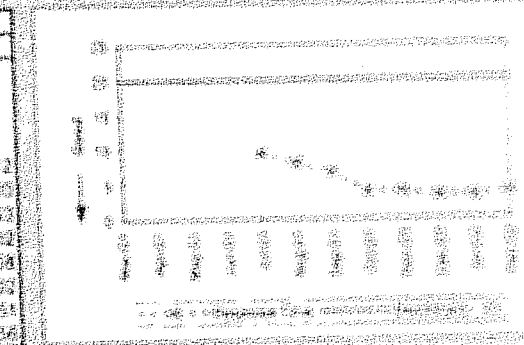
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request Response (PO-1B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	4391.4	390	11.26	3.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.45
Jun-01	4145.1	410	10.11	13.93
Jul-01	5344.62	562	9.51	4.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	3.09
Oct-01	4231.86	502	8.43	2.09
Nov-01	9610.6	541	17.76	13.61
Dec-01	7814.31	559	13.98	11.95
Jan-02	5880.49	588	10.00	10.70
Feb-02	6235.41	657	9.49	10.15



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request Response (PO-1B-5)

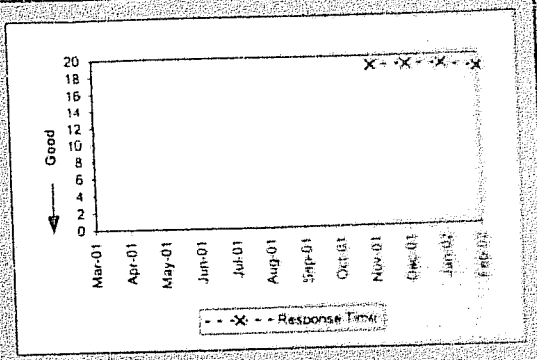
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	2.62
Nov-01	2870.82	738	3.89	5.56
Dec-01	2114.84	637	3.32	4.02
Jan-02	2287.71	687	3.33	2.65
Feb-02	2386.8	612	3.90	4.56



Checklist #2 - Preorder Response Times - EDI

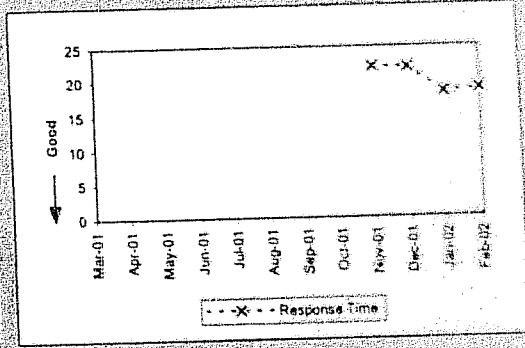
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1B-9)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27
Jan-02	21897.45	1156	18.94	6.47
Feb-02	17347.68	941	18.44	6.00



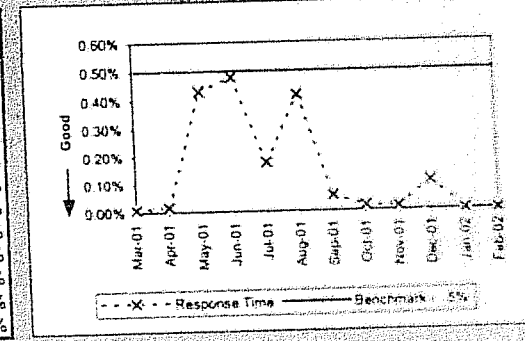
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1B-10)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99
Jan-02	8616.5	475	18.14	1.73
Feb-02	16552.04	892	18.56	2.31



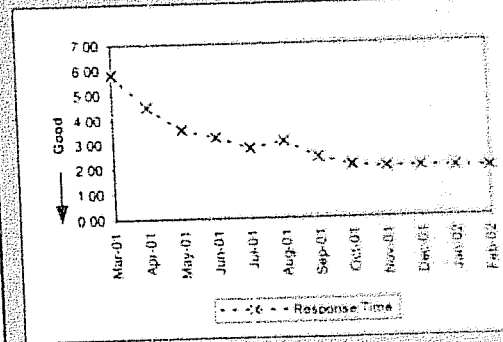
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C-2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	1	10273	0.01%	0.99%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%
Jan-02	0	23298	0.00%	0.00%
Feb-02	0	21635	0.00%	0.00%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D-2)

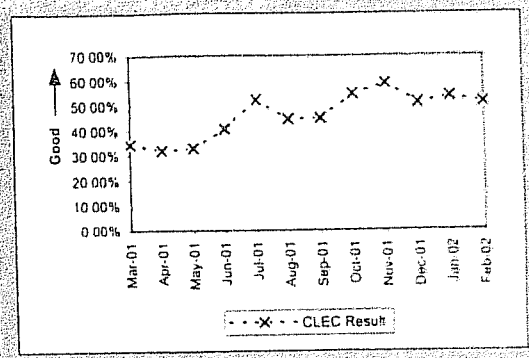
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46
Jan-02	14314.07	7193	1.99	2.06
Feb-02	14515.08	7482	1.94	2.01



Checklist #2 - Electronic Flow-through - Resale

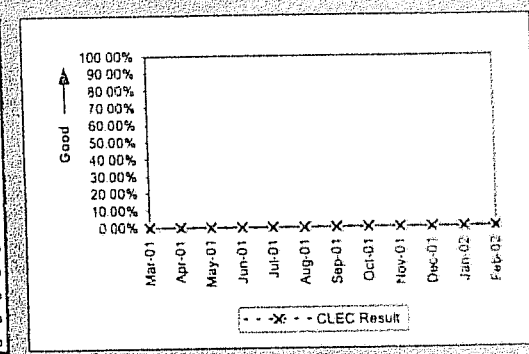
Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	304	879	34.58%	47.56%
	268	835	32.10%	46.68%
	331	1002	33.03%	47.03%
	531	1301	40.81%	49.15%
	959	1832	52.35%	49.94%
	783	1747	44.82%	49.73%
	777	1720	45.17%	49.77%
	1159	2118	54.72%	49.78%
	1190	2019	58.94%	49.19%
	766	1496	51.20%	49.99%
	943	1753	53.79%	49.86%
	697	1357	51.36%	49.98%



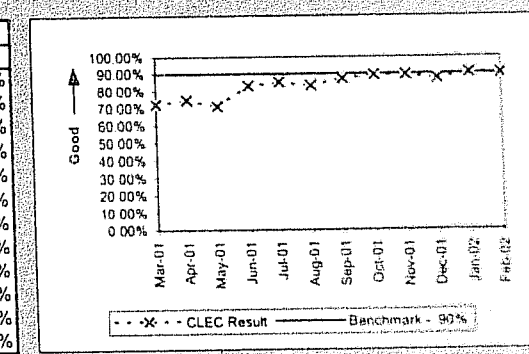
Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	0	537	0.00%	0.00%
	0	435	0.00%	0.00%
	0	519	0.00%	0.00%
	0	548	0.00%	0.00%
	0	540	0.00%	0.00%
	0	502	0.00%	0.00%
	0	360	0.00%	0.00%
	0	28	0.00%	0.00%
	0	42	0.00%	0.00%
	0	20	0.00%	0.00%
	0	26	0.00%	0.00%
	0	19	0.00%	0.00%



Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

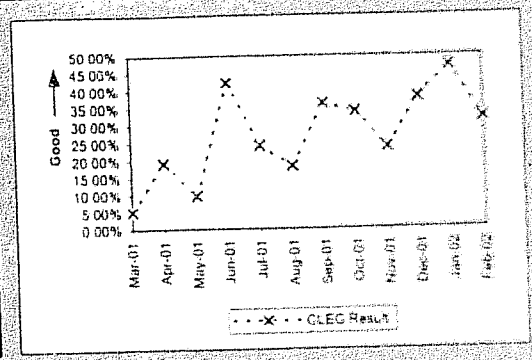
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	304	420	72.38%	44.71%
	268	358	74.86%	43.38%
	331	466	71.03%	45.36%
	531	639	83.10%	37.48%
	959	1125	85.24%	35.47%
	783	939	83.39%	37.22%
	777	891	87.21%	33.40%
	1159	1296	89.43%	30.75%
	1190	1328	89.61%	30.52%
	766	877	87.34%	33.25%
	943	1040	90.67%	29.08%
	697	773	90.17%	29.77%



Checklist #2 - Electronic Flow-through - Unbundled Loops

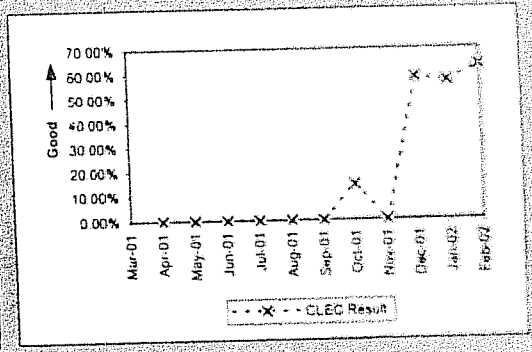
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	4	77	5.19%	22.19%
[illegible]	5	26	19.23%	39.41%
[illegible]	4	41	9.76%	29.67%
[illegible]	19	45	42.22%	49.39%
[illegible]	8	33	24.24%	42.86%
[illegible]	11	60	18.33%	38.69%
[illegible]	21	58	36.21%	48.06%
[illegible]	26	77	33.77%	47.29%
[illegible]	19	81	23.46%	42.37%
[illegible]	22	58	37.93%	48.52%
[illegible]	53	113	46.90%	49.90%
[illegible]	27	85	31.76%	46.56%



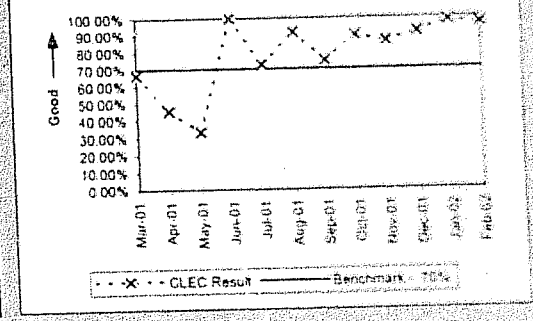
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	0	2	0.00%	0.00%
[illegible]	0	1	0.00%	0.00%
[illegible]	0	1	0.00%	0.00%
[illegible]	0	8	0.00%	0.00%
[illegible]	0	9	0.00%	0.00%
[illegible]	0	6	0.00%	0.00%
[illegible]	2	14	14.29%	34.99%
[illegible]	0	32	0.00%	0.00%
[illegible]	21	36	58.33%	49.30%
[illegible]	68	120	56.67%	49.55%
[illegible]	34	54	62.96%	48.29%



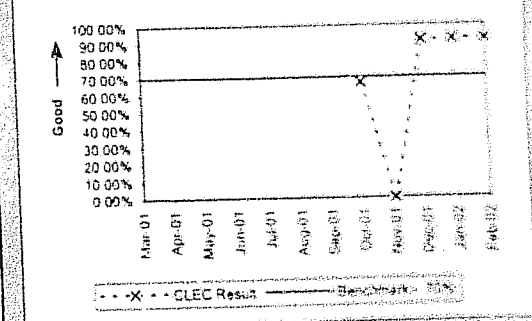
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	4	6	66.67%	47.14%
Mar-01	5	11	45.45%	49.79%
Apr-01	4	12	33.33%	47.14%
May-01	19	19	100.00%	0.00%
Jun-01	8	11	72.73%	44.54%
Jul-01	11	12	91.67%	27.64%
Aug-01	21	28	75.00%	43.30%
Sep-01	26	29	89.66%	30.45%
Oct-01	19	22	86.36%	34.32%
Nov-01	22	24	91.67%	27.64%
Dec-01	53	54	98.15%	13.48%
Jan-02	27	28	96.43%	18.56%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]				
[illegible]				
[illegible]				
[illegible]				
[illegible]				
[illegible]				
[illegible]	2	3	66.67%	47.14%
[illegible]	0	2	0.00%	0.00%
[illegible]	21	23	91.30%	28.18%
[illegible]	68	74	91.89%	27.30%
[illegible]	34	37	91.89%	27.30%

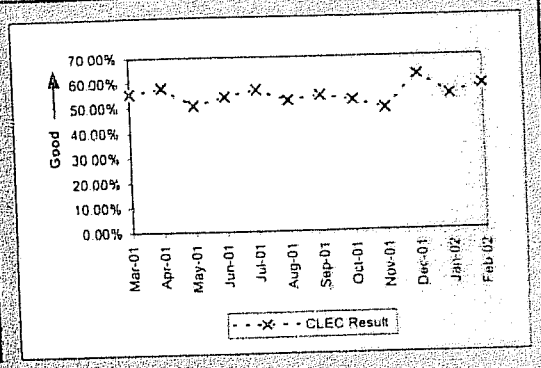


Qwest Performance Results (ROC 271 PID 4.0)

Checklist #2 - Electronic Flow-through - LNP

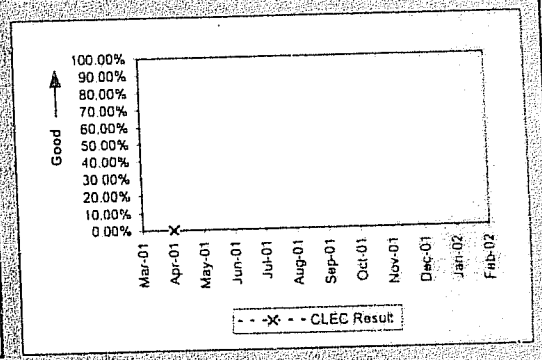
Percentage of LSRs Received via IMA LNP (Percent) (PO-2A-1)

CLEC Name	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	1118	55.64%	49.68%
[illegible]	831	57.88%	49.37%
[illegible]	1022	50.59%	50.00%
[illegible]	933	54.13%	49.83%
[illegible]	886	56.88%	49.52%
[illegible]	763	52.56%	49.93%
[illegible]	725	54.34%	49.81%
[illegible]	772	52.33%	49.95%
[illegible]	540	49.07%	49.99%
[illegible]	586	62.24%	48.48%
[illegible]	743	54.24%	49.82%
[illegible]	608	58.02%	49.35%



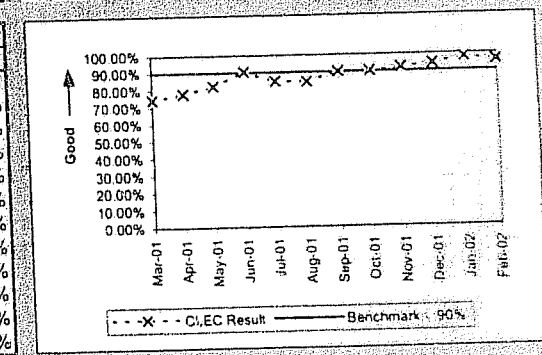
Percentage of LSRs Received via EDI LNP (Percent) (PO-2A-2)

CLEC Name	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	3	0.00%	0.00%



Percentage of Error Free LSRs Received via IMA LNP (Percent) (PO-2B-1)

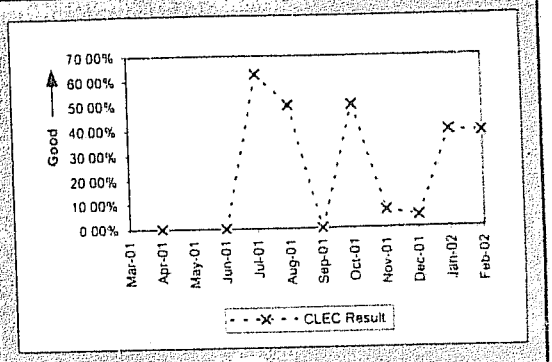
CLEC Name	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	834	74.58%	43.54%
[illegible]	616	78.08%	41.37%
[illegible]	629	82.19%	38.26%
[illegible]	557	90.66%	29.09%
[illegible]	593	84.99%	35.72%
[illegible]	474	84.60%	36.10%
[illegible]	437	90.16%	29.79%
[illegible]	447	90.38%	29.49%
[illegible]	287	92.33%	26.60%
[illegible]	388	94.33%	23.13%
[illegible]	412	97.82%	14.62%
[illegible]	365	96.16%	19.21%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

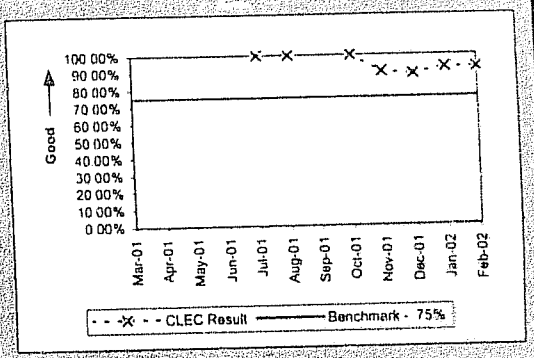
Percentage of LSRs Received via IMA (Percent) (PO-2A-1)

	CLEC Denom	CLEC Result	CLEC Std Dev
0	1	0.00%	0.00%
0	1	0.00%	0.00%
5	8	62.50%	48.41%
4	8	50.00%	50.00%
0	2	0.00%	0.00%
1	2	50.00%	50.00%
56	780	7.18%	25.81%
24	501	4.79%	21.36%
50	127	39.37%	48.86%
48	124	38.71%	48.71%



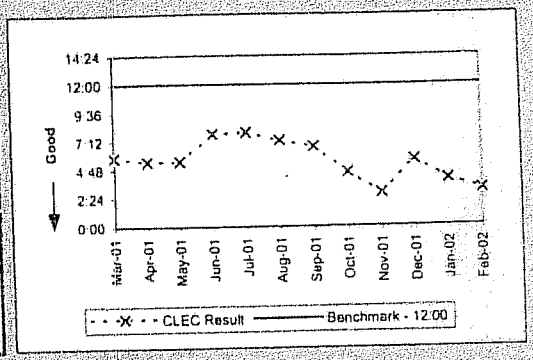
Percentage of LSRs Received via IMA (Percent) (PO-2B-1)

	CLEC Denom	CLEC Result	CLEC Std Dev
5	5	100.00%	0.00%
4	4	100.00%	0.00%
1	1	100.00%	0.00%
90	92	90.32%	29.57%
24	27	88.89%	31.43%
50	54	92.59%	26.19%
48	52	92.31%	26.65%

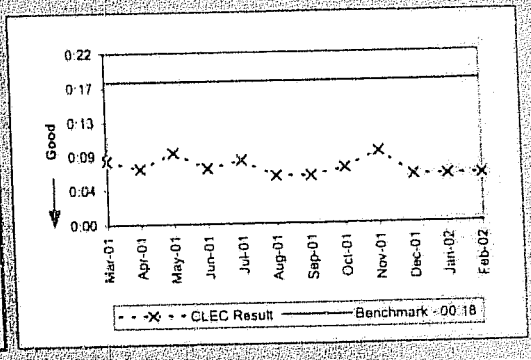


Checklist #2 - LSR Rejections

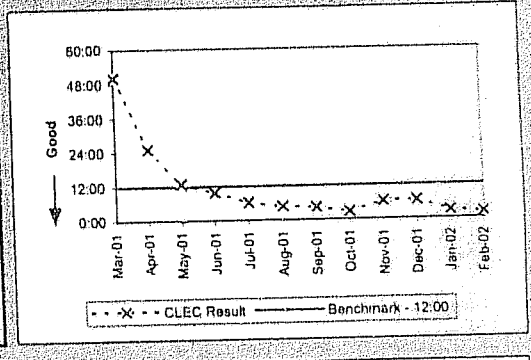
	CLEC Denom	CLEC Result
	76	5:51
	67	5:29
	103	5:33
	126	7:52
	123	8:00
	144	7:20
	122	6:48
	143	4:35
	150	2:49
	115	5:37
	128	3:58
	112	3:04



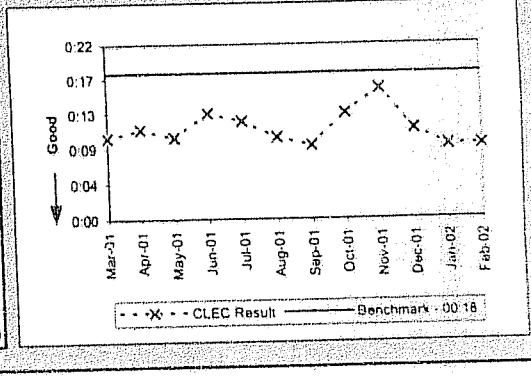
	CLEC Denom	CLEC Result
	19006	0:08
	20993	0:07
	24033	0:09
	22269	0:07
	25302	0:08
	24519	0:06
	20332	0:06
	25739	0:07
	24670	0:09
	28208	0:06
	29785	0:06
	25067	0:06



	CLEC Denom	CLEC Result
	88	50:20
	136	25:14
	159	12:57
	130	9:51
	157	6:23
	156	4:55
	130	4:34
	57	2:51
	59	6:22
	35	6:37
	54	2:57
	46	2:17



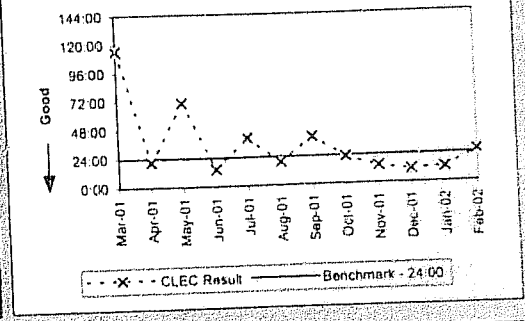
	CLEC Denom	CLEC Result
	7327	0:10
	8339	0:11
	9845	0:10
	7734	0:13
	7819	0:12
	10415	0:10
	9822	0:09
	14444	0:13
	14716	0:16
	15289	0:11
	20133	0:09
	13400	0:09



Checklist #2 - LSR Rejections

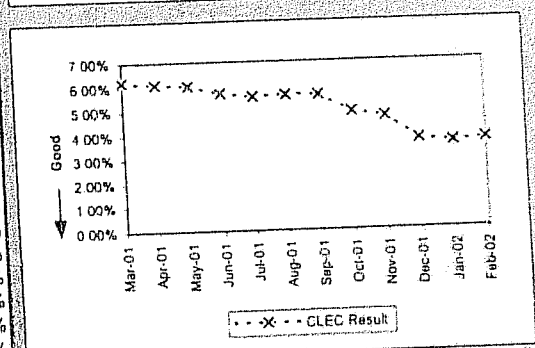
Interval for Manual and IIS (Hours:Minutes) (PO-3C)

CLEC Num	CLEC Denom	CLEC Result
915:49	8	114:29
63:13	3	21:04
916:19	13	70:29
113:29	8	14:11
321:59	8	40:15
136:41	7	19:32
483:57	12	40:20
252:51	11	22:59
43:56	3	14:39
190:21	17	11:12
62:21	5	12:28
318:19	12	26:32



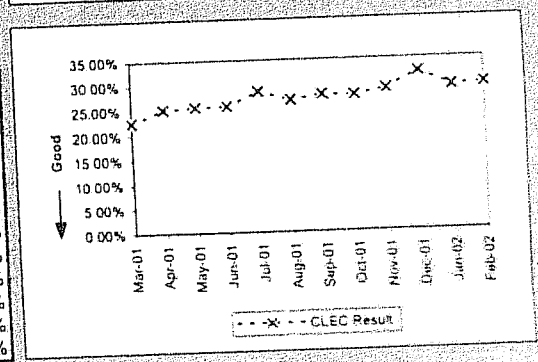
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

CLEC Num	CLEC Denom	CLEC Result
5239	84031	6.23%
5067	83328	6.10%
5684	94055	6.04%
4947	86450	5.72%
4933	88485	5.58%
5158	91530	5.64%
4114	73160	5.62%
4578	93217	4.91%
4026	85656	4.70%
3296	87829	3.75%
3681	102045	3.61%
3142	84615	3.71%



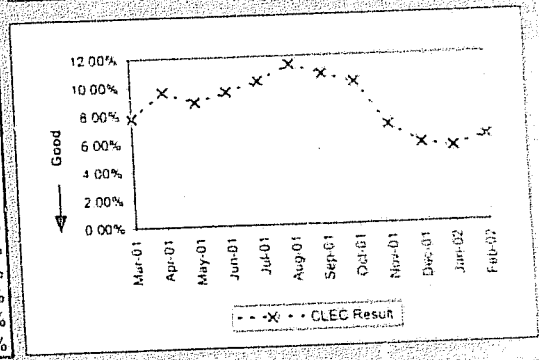
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

CLEC Num	CLEC Denom	CLEC Result
19006	84031	22.62%
20993	83328	25.19%
24033	94055	25.55%
22269	86450	25.76%
25302	88485	28.59%
24519	91530	26.79%
20332	73160	27.79%
25739	93217	27.61%
24670	85656	28.80%
28208	87829	32.12%
29785	102045	29.19%
25067	84615	29.62%



LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

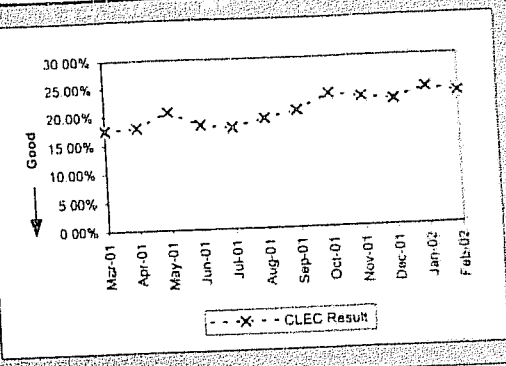
CLEC Num	CLEC Denom	CLEC Result
3242	41598	7.79%
4460	46389	9.61%
4212	47633	8.84%
4046	42364	9.55%
4528	44111	10.27%
6185	54234	11.40%
5138	47978	10.71%
6241	61930	10.08%
4560	65120	7.00%
3927	69357	5.66%
4492	83678	5.37%
3544	57897	6.12%



Checklist #2 - LSR Rejections

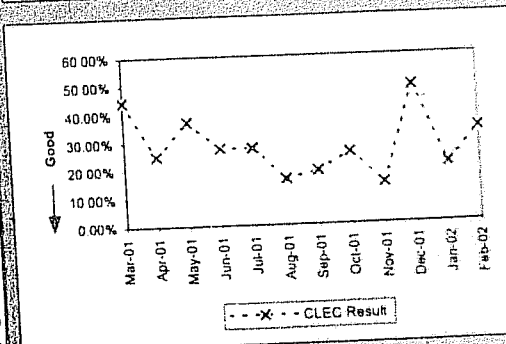
LSRs Received via EDI - Auto-Rejected (Percent) (PO-4B-2)

	CLEC Denom	CLEC Result
7327	41598	17.61%
8339	46389	17.98%
9845	47633	20.67%
7734	42364	18.26%
7819	44111	17.73%
10415	54234	19.20%
9522	47978	20.47%
14444	61930	23.32%
14716	65120	22.60%
15289	69357	22.04%
20133	83678	24.06%
10400	57897	23.14%



LSRs Received via Facsimile (Percent) (PO-4C)

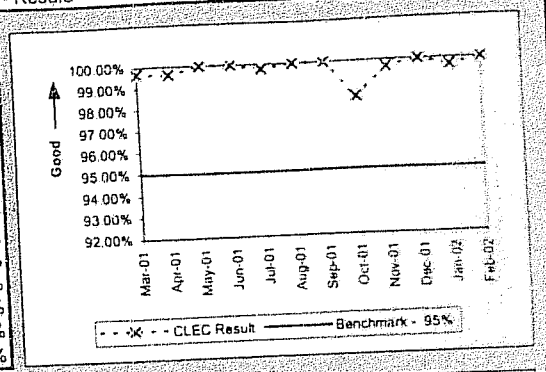
	CLEC Denom	CLEC Result
8	18	44.44%
3	12	25.00%
13	35	37.14%
8	29	27.59%
8	29	27.59%
7	43	16.28%
12	63	19.05%
11	43	25.58%
3	21	14.29%
17	35	48.57%
5	24	20.83%
12	36	33.33%



Checklist #2 - Firm Order Confirmations - Resale

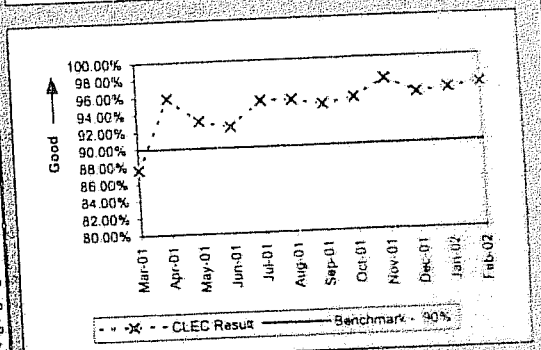
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(a))

[illegible]	CLEC Num	CLEC Denom	CLEC Result
[illegible]	303	304	99.67%
[illegible]	267	268	99.63%
[illegible]	331	331	100.00%
[illegible]	531	531	100.00%
[illegible]	962	964	99.79%
[illegible]	787	787	100.00%
[illegible]	764	764	100.00%
[illegible]	1137	1156	98.36%
[illegible]	1230	1234	99.68%
[illegible]	785	785	100.00%
[illegible]	980	983	99.69%
[illegible]	742	742	100.00%



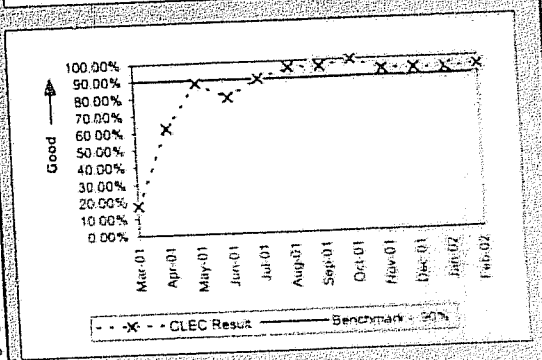
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(a))

[illegible]	CLEC Num	CLEC Denom	CLEC Result
[illegible]	468	534	87.64%
[illegible]	530	553	95.84%
[illegible]	595	628	93.15%
[illegible]	687	743	92.46%
[illegible]	801	840	95.36%
[illegible]	880	923	95.34%
[illegible]	831	877	94.75%
[illegible]	835	875	95.43%
[illegible]	1439	1476	97.49%
[illegible]	1102	1150	95.83%
[illegible]	792	823	96.23%
[illegible]	681	704	96.73%



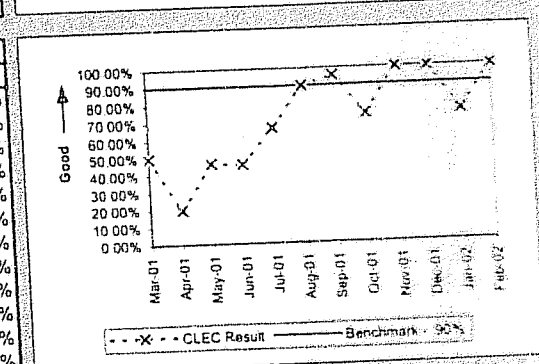
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(a))

[illegible]	CLEC Num	CLEC Denom	CLEC Result
[illegible]	92	529	17.39%
[illegible]	263	420	62.62%
[illegible]	455	515	88.35%
[illegible]	414	519	79.77%
[illegible]	480	532	90.23%
[illegible]	470	489	96.11%
[illegible]	340	353	96.32%
[illegible]	394	395	99.75%
[illegible]	352	374	94.12%
[illegible]	322	342	94.15%
[illegible]	384	409	93.89%
[illegible]	283	298	94.97%



FOCs on Time for Manual (Percent) (PO-5C-(a))

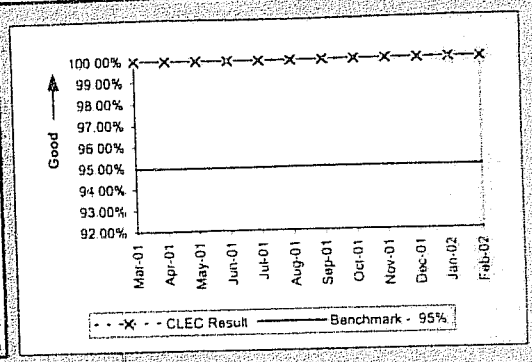
[illegible]	CLEC Num	CLEC Denom	CLEC Result
[illegible]	4	8	50.00%
[illegible]	1	5	20.00%
[illegible]	7	15	46.67%
[illegible]	6	13	46.15%
[illegible]	8	12	66.67%
[illegible]	18	20	90.00%
[illegible]	22	23	95.65%
[illegible]	14	19	73.68%
[illegible]	5	5	100.00%
[illegible]	13	13	100.00%
[illegible]	3	4	75.00%
[illegible]	17	17	100.00%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

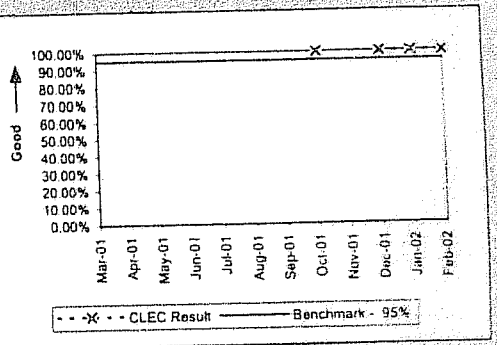
[illegible] LSRs Received Via IMA (Percent) (PO-5A-1(b))

[illegible]	CLEC Denom	CLEC Result
4	4	100.00%
5	5	100.00%
4	4	100.00%
19	19	100.00%
8	8	100.00%
11	11	100.00%
21	21	100.00%
26	26	100.00%
19	19	100.00%
22	22	100.00%
53	53	100.00%
27	27	100.00%



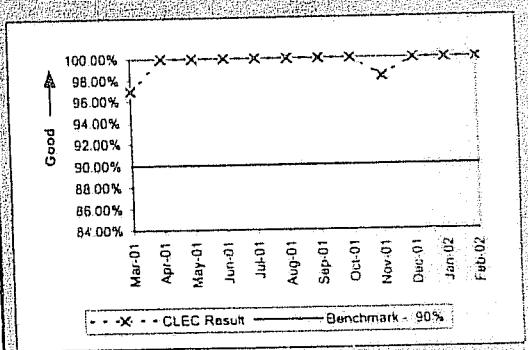
[illegible] LSRs Received Via EDI (Percent) (PO-5A-2(b))

[illegible]	CLEC Denom	CLEC Result
2	2	100.00%
21	21	100.00%
66	66	100.00%
30	30	100.00%



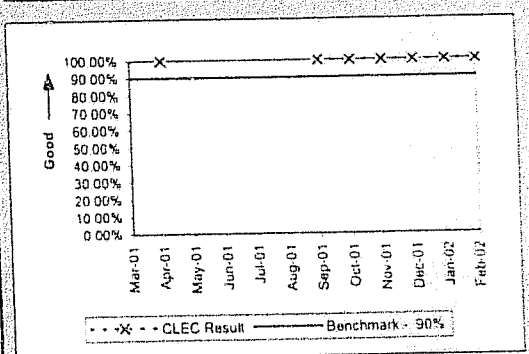
[illegible] LSRs Received Via IMA (Percent) (PO-5B-1(b))

[illegible]	CLEC Denom	CLEC Result
64	66	96.97%
19	19	100.00%
36	36	100.00%
24	24	100.00%
23	23	100.00%
47	47	100.00%
33	33	100.00%
46	46	100.00%
56	57	98.25%
36	36	100.00%
51	51	100.00%
51	51	100.00%



[illegible] LSRs Received Via EDI (Percent) (PO-5B-2(b))

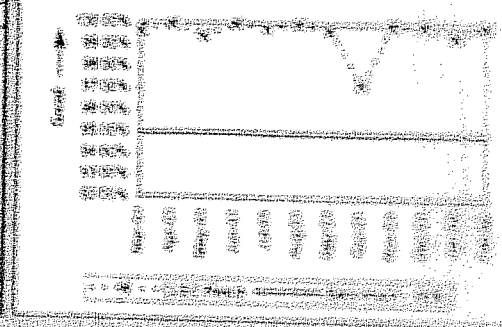
[illegible]	CLEC Denom	CLEC Result
1	1	100.00%
2	2	100.00%
4	4	100.00%
31	31	100.00%
12	12	100.00%
42	42	100.00%
23	23	100.00%



Checklist #2 - Firm Order Confirmations - ENE

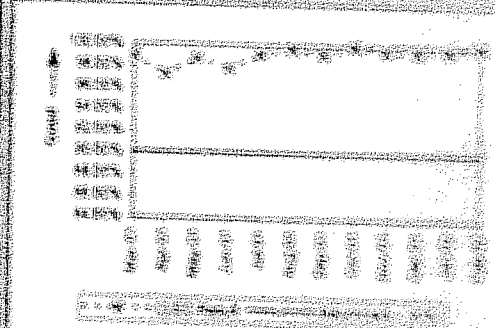
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1161)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	620	622	99.68%
Apr-01	481	481	100.00%
May-01	514	517	99.42%
Jun-01	505	505	100.00%
Jul-01	503	504	99.80%
Aug-01	401	401	100.00%
Sep-01	392	393	99.75%
Oct-01	393	404	97.28%
Nov-01	265	265	100.00%
Dec-01	365	365	100.00%
Jan-02	399	401	99.50%
Feb-02	347	347	100.00%



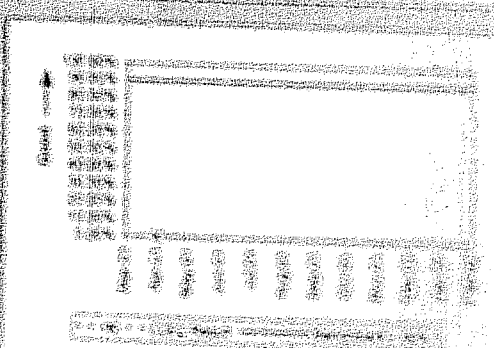
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1161)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	440	445	98.88%
Apr-01	324	333	97.30%
May-01	484	490	98.78%
Jun-01	407	416	97.84%
Jul-01	367	370	99.19%
Aug-01	340	341	99.71%
Sep-01	264	266	99.25%
Oct-01	328	328	100.00%
Nov-01	220	221	99.55%
Dec-01	180	181	99.45%
Jan-02	273	274	99.64%
Feb-02	217	217	100.00%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-1161)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01	0	3	0.00%
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			

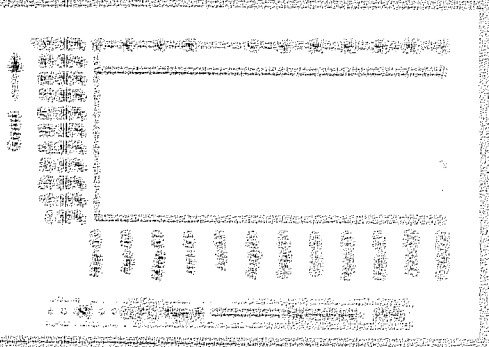


FOCs on Time for Manual (Percent) (PO-5C-1161)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01	2	2	100.00%
Jun-01	5	5	100.00%
Jul-01	5	5	100.00%
Aug-01	7	8	87.50%
Sep-01	15	15	100.00%
Oct-01	13	14	92.86%
Nov-01	6	6	100.00%
Dec-01	11	11	100.00%
Jan-02	3	3	100.00%
Feb-02	14	14	100.00%
	5	5	100.00%

Checklist #2 - Firm Order Confirmations - LSC

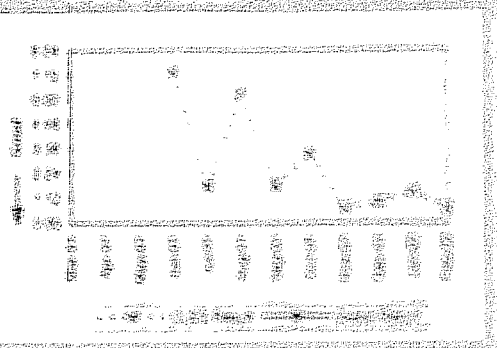
Firm Order Confirmations (FOCs) On Time (Percent) (PO-4)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	4	4	
Apr-01	5	5	
May-01	1	1	
Jun-01	2	2	
Jul-01			
Aug-01	3	3	
Sep-01	1	1	
Oct-01	1	1	
Nov-01	3	3	
Dec-01	1	1	
Jan-02	7	7	
Feb-02	4	4	



Checklist #2 - Completion Notifications

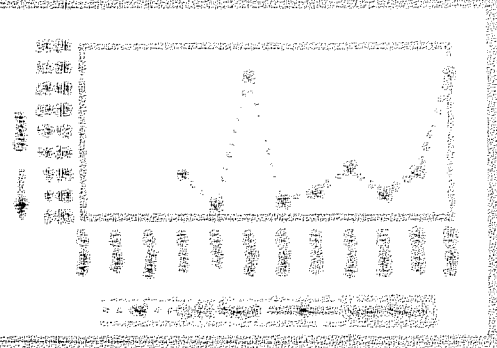
Work Completion Notification Timeliness (Hours Mins) (PO-4A)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Z Stat	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01	11471:26	1560	7 21	34 23					
Jul-01	3693 18	2025	1 49	5 26					
Aug-01	13826:36	2188	6 19	39 02					
Sep-01	4027:42	2189	1 50	7 27					
Oct-01	8482:26	2504	3 23	22 18					
Nov-01	2233:27	2956	0 45	12 35					
Dec-01	2802:54	2681	1 03	8 29					
Jan-02	3428:01	2250	1 31	6 13					
Feb-02	1372:15	1960	0 42	5 24					



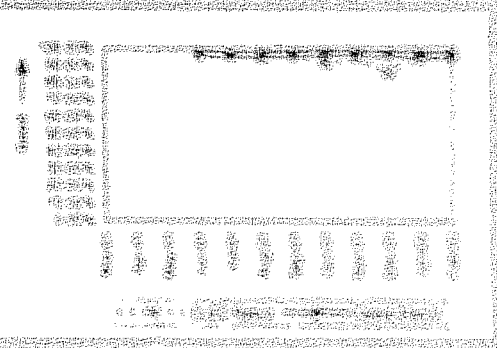
Work Completion Notification Timeliness (Hours Mins) (PO-4B)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Z Stat	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01	3542:19	366	9 41	38 24					
Jul-01	1121:30	404	2 47	6 15					
Aug-01	16072:30	508	31 38	105 48					
Sep-01	1357:50	364	3 44	30 29					
Oct-01	341 43	60	5 42	16 53					
Nov-01	4327 18	393	11 01	74 56					
Dec-01	2002:25	391	5 07	40 10					
Jan-02	4859:38	482	10 05	76 05					
Feb-02	10294:22	320	32 10	152 09					



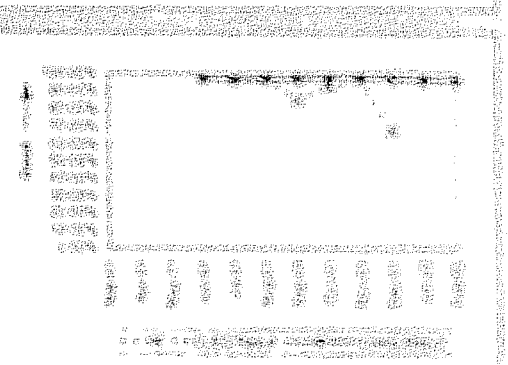
Billing Completion Notification Timeliness (Percent) (PO-5A)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Z Stat	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01	1202	1251	96 08%	19 40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1266	1300	97 38%	15 96%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1644	1722	95 47%	20 80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1575	1615	97 52%	15 54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1629	1767	92 19%	26 83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2104	2191	96 03%	19 53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2464	2844	86 64%	34 02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1826	1900	96 11%	19 35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	1394	1416	98 45%	12 37%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



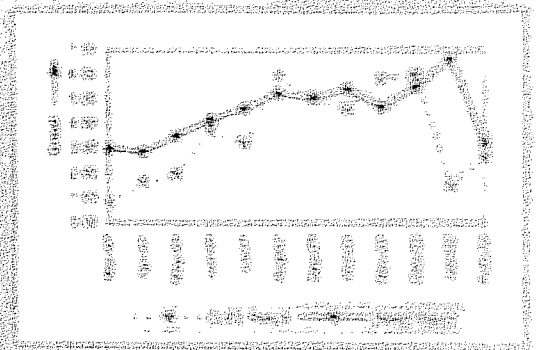
Billing Completion Notification Timeliness (Percent) (PO-5B)

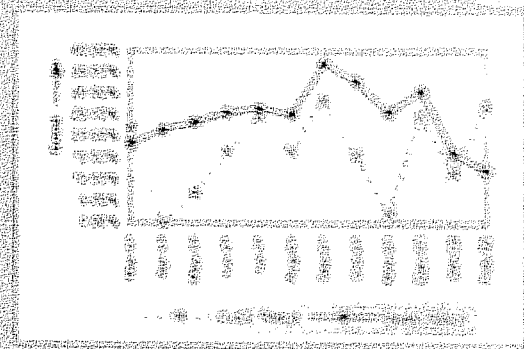
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	Qwest Num	Qwest Denom	Qwest Result	Num Z Stat	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01	593	608	97 53%	15 01%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	528	540	97 78%	14 78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	521	536	96 36%	18 92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	374	439	85 19%	35 52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	43	46	93 48%	24 59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	376	389	96 66%	17 97%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	371	546	67 95%	46 67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



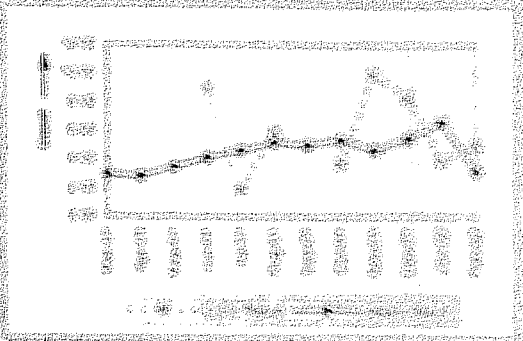
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Mar-01	5	6	0.83	0.98
Apr-01	10	6	1.67	2.07
May-01	22	11	2.00	2.32
Jun-01	15	4	3.75	3.77
Jul-01	13	4	3.25	2.75
Aug-01	42	7	6.00	3.22
Sep-01	102	20	5.10	3.04
Oct-01	50	13	4.62	3.08
Nov-01	123	21	5.86	4.08
Dec-01	72	12	6.00	11.98
Jan-02	11	7	1.57	0.98
Feb-02	24	9	2.67	2.13

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Mar-01	2	9	22.22%	41.57%
Apr-01	0	5	0.00%	0.00%
May-01	1	14	7.14%	25.73%
Jun-01	1	6	16.67%	37.27%
Jul-01	1	4	25.00%	43.30%
Aug-01	1	6	16.67%	37.27%
Sep-01	2	7	28.57%	45.18%
Oct-01	3	19	15.79%	36.46%
Nov-01	1	42	2.38%	15.23%
Dec-01	4	16	25.00%	43.30%
Jan-02	2	17	11.76%	32.22%
Feb-02	3	11	27.27%	44.54%

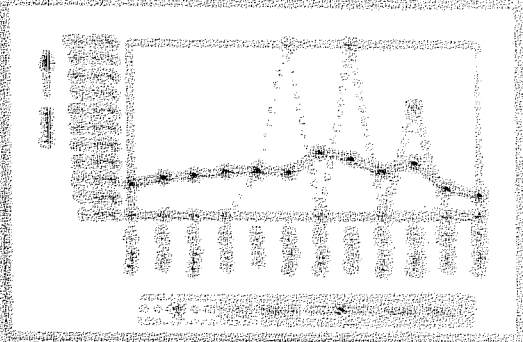




Date	CLEC Num	CLEC Den	CLEC Rate						
Mar-01									
Apr-01									
May-01									
Jun-01	36	4							
Jul-01	4	1							
Aug-01	6	1							
Sep-01									
Oct-01	15	4							
Nov-01	12	1							
Dec-01	109	11							
Jan-02	12	3							
Feb-02	15	3							



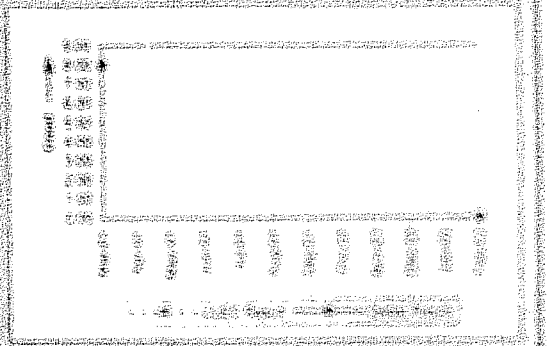
Date	CLEC Num	CLEC Den	CLEC Rate						
Mar-01	0	5	0.00%						
Apr-01	0	1	0.00%						
May-01	0	0	0.00%						
Jun-01	0	0	0.00%						
Jul-01	1	4	25.00%						
Aug-01	1	1	100.00%						
Sep-01	0	1	0.00%						
Oct-01	2	4	100.00%						
Nov-01	0	1	0.00%						
Dec-01	7	11	63.64%						
Jan-02	0	1	0.00%						
Feb-02	0	1	0.00%						



Checklist #2 - Jeopardy Notification - 271

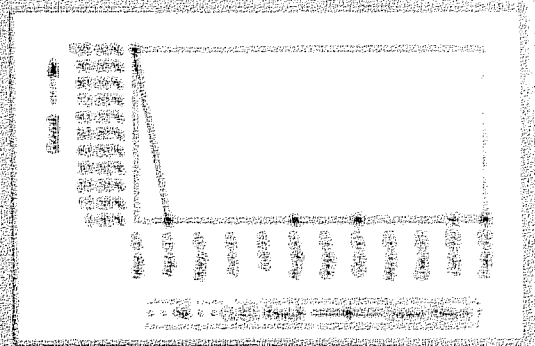
Jeopardy Notice Interval (Average Days) (PID 4.0)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std	Qwest Num	Qwest Denom	Qwest Result	Level of Sig	Parity Sat
Mar-01					3	1	3.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	0	0.00		



Timely Jeopardy Notices (Percent) (PID 4.0)

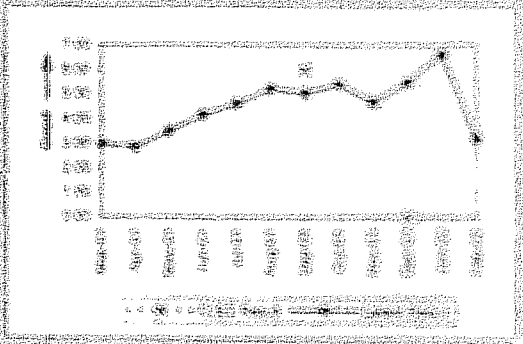
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std	Qwest Num	Qwest Denom	Qwest Result	Level of Sig	Parity Sat
Mar-01					1	1	100.00%		
Apr-01					0	1	0.00%		
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0.00%		
Sep-01									
Oct-01					0	1	0.00%		
Nov-01									
Dec-01									
Jan-02	0	1	0.00%	0.00%					
Feb-02					0	0	0.00%		



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

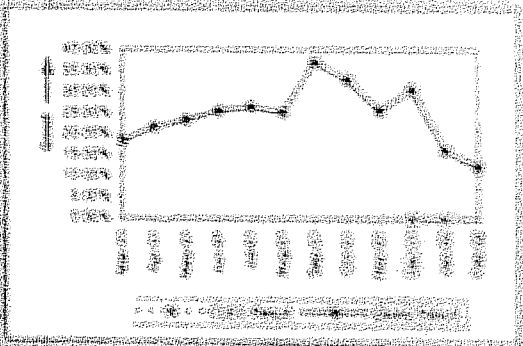
Jeopardy Notice Interval (Average Days) (PO-8D)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Res	Mov Z Sco	Parity Sco
Mar-01					145	50	2.98		
Apr-01					234	82	2.83		
May-01					372	106	3.51		
Jun-01					526	125	4.17		
Jul-01					634	137	4.63		
Aug-01					918	176	5.22		
Sep-01	6	1	6.00		696	138	5.04	-0.17	-1.1
Oct-01					939	174	5.40		
Nov-01					683	145	4.69		
Dec-01	0	1	0.00		603	110	5.48	1.32	-0.17
Jan-02					736	111	6.63		
Feb-02					280	87	3.22		



Timely Jeopardy Notices (Percent) (PO-9D)

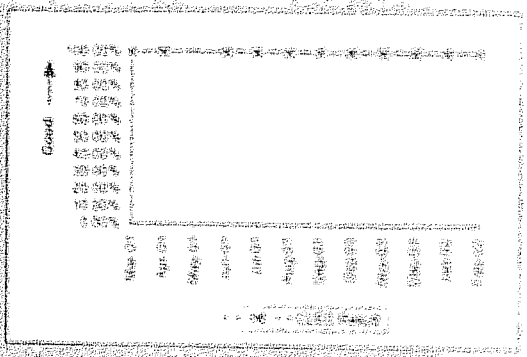
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Res	Mov Z Sco	Parity Sco
Mar-01					13	71	18.31%		
Apr-01					22	102	21.57%		
May-01					31	133	23.31%		
Jun-01					32	125	25.60%		
Jul-01					31	111	26.50%		
Aug-01					25	99	25.25%		
Sep-01					33	89	37.08%		
Oct-01					32	97	32.99%		
Nov-01					25	101	25.74%		
Dec-01	0	1	0.00%	0.00%	23	75	30.67%	0.36	-0.73
Jan-02	0	1	0.00%	0.00%	18	112	16.07%	0.10	-0.61
Feb-02					10	82	12.20%		



Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PC_10)

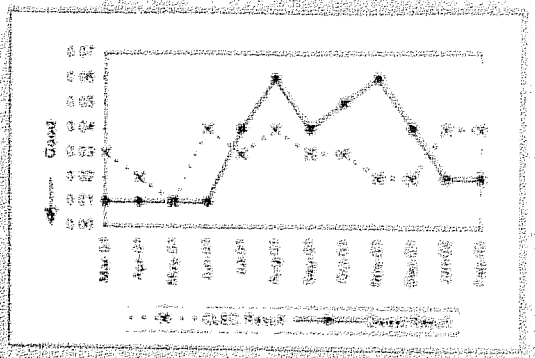
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%



Checklist #2 - Due Date Changes

Number of Due Date Changes per Order (Average Days) (PO-15)

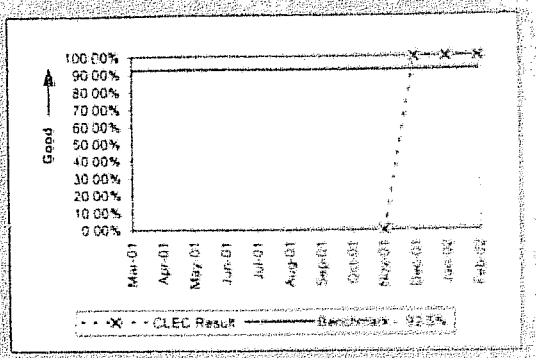
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Stat
Mar-01	31	1112	0.03	0.19	185	18203	0.01	4.37	1.86
Apr-01	15	864	0.02	0.14	181	15930	0.01	1.28	-0.22
May-01	14	960	0.01	0.14	143	15622	0.01	1.54	-0.06
Jun-01	59	1391	0.04	0.28	218	16889	0.01	7.34	5.51
Jul-01	35	1071	0.03	0.20	347	9261	0.04	-0.6	-1.36
Aug-01	38	1070	0.04	0.22	394	5199	0.08	-2.36	-2.43
Sep-01	38	1318	0.03	0.18	187	4602	0.04	-1.49	-1.9
Oct-01	45	1408	0.03	0.18	219	4730	0.05	-1.67	-2.02
Nov-01	35	1917	0.02	0.16	247	4147	0.06	-4.59	-3.79
Dec-01	40	1805	0.02	0.19	137	3668	0.04	-2.35	-2.43
Jan-02	45	1182	0.04	0.21	87	3759	0.02	2.49	0.52
Feb-02	37	1027	0.04	0.23	79	3327	0.02	1.85	0.12



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) Default

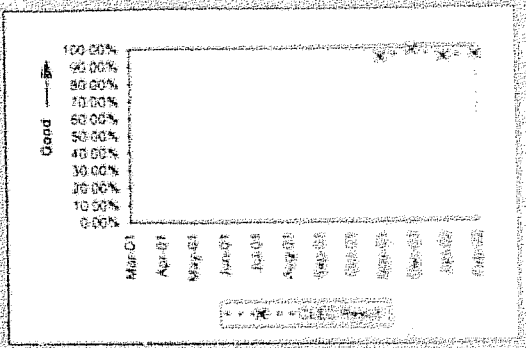
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	1	0.00%
Dec-01	3	3	100.00%
Jan-02	1	1	100.00%
Feb-02	1	1	100.00%



If the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

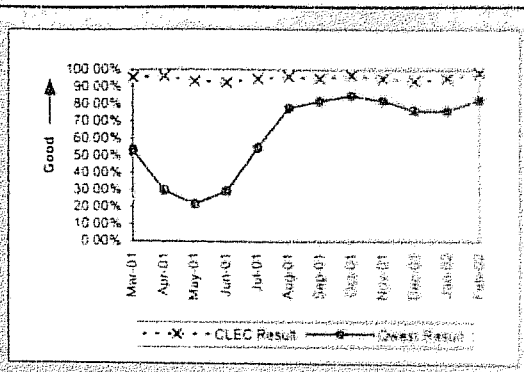
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%
Jan-02	749	792	94.57%
Feb-02	619	649	95.38%



Checklist #2 - Access To Centers

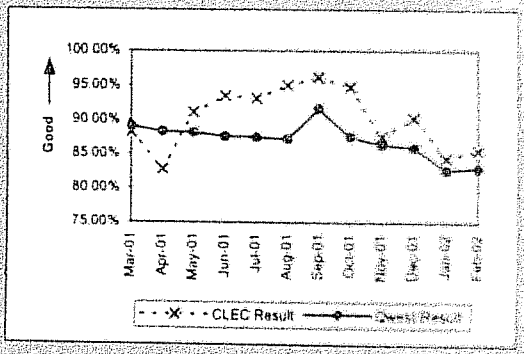
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	34908	36514	95.60%	1831156	3429437	53.40%
[illegible]	32572	33858	96.20%	1099092	3732735	29.44%
[illegible]	34650	37124	93.34%	905550	4171326	21.71%
[illegible]	33539	36214	92.61%	1213127	4112797	29.50%
[illegible]	30585	32351	94.85%	2197349	3992969	55.03%
[illegible]	33965	35271	96.30%	3292289	4238018	77.68%
[illegible]	26327	27728	94.95%	2723316	3332102	81.73%
[illegible]	29974	30839	97.20%	3407926	4011212	84.96%
[illegible]	26494	27862	95.09%	2819746	3441968	81.92%
[illegible]	25774	27582	93.45%	2529350	3315622	76.29%
[illegible]	28038	29422	95.30%	3156401	4152509	76.01%
[illegible]	24015	24425	98.32%	2593071	3147543	82.38%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)

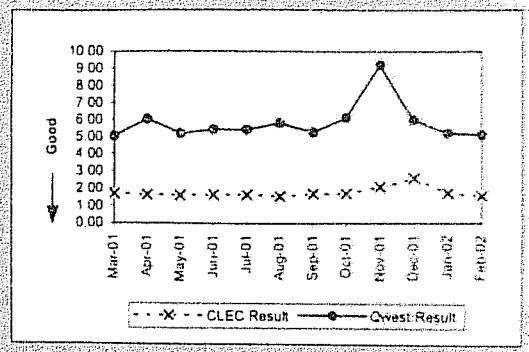
[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	21997	24934	88.22%	718741	806886	89.08%
[illegible]	18724	22611	82.81%	724314	820411	88.29%
[illegible]	23091	25211	91.19%	747817	848094	88.18%
[illegible]	25944	27731	93.56%	775975	886147	87.57%
[illegible]	29571	31724	93.21%	700466	800726	87.48%
[illegible]	28285	29740	95.11%	642249	736282	87.23%
[illegible]	23392	24306	96.24%	514443	560881	91.72%
[illegible]	22612	23837	94.86%	526715	601761	87.53%
[illegible]	19983	22801	87.64%	472032	546396	86.39%
[illegible]	18034	19952	90.39%	440835	512988	85.93%
[illegible]	17297	20252	84.42%	426971	516511	82.66%
[illegible]	16056	18761	85.58%	356562	429847	82.95%



Checklist #2 - Billing

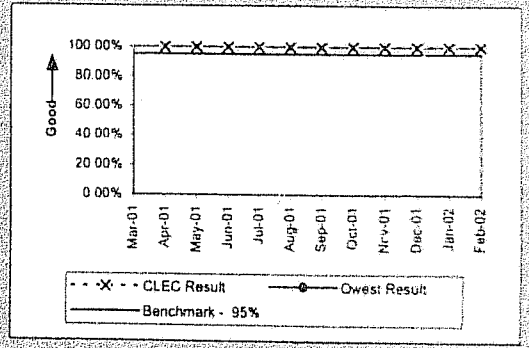
Billing Accuracy Records (Average Days) UNEs and Resale Aggregate (BI-1A)

	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
	[illegible]	1.69	7721272	1531815	5.04
	[illegible]	1.64	9901426	1642211	6.03
	[illegible]	1.61	8671092	1668772	5.20
	[illegible]	1.65	8340453	1537205	5.43
	[illegible]	1.65	8340453	1537205	5.43
	[illegible]	1.56	9688863	1861087	5.83
	[illegible]	1.71	6250356	1180749	5.29
	[illegible]	1.70	8383175	1365448	6.14
	[illegible]	2.09	12601114	1364053	9.24
	[illegible]	2.58	7782928	1296395	6.00
	[illegible]	1.72	6400431	1231384	5.20
	[illegible]	1.58	5123563	1005053	5.10



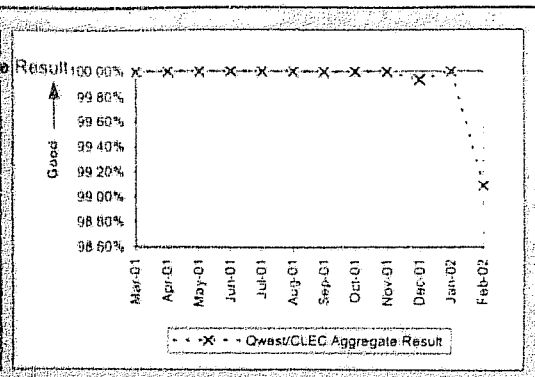
Billing Accuracy Records (Percent) Jointly-provided Switched Access (BI-1B)

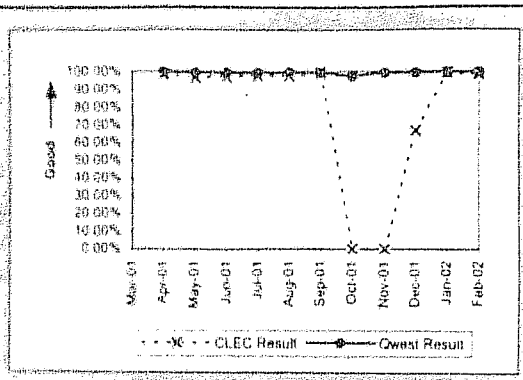
	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
	[illegible]	100.00%			
	[illegible]	100.00%			
	[illegible]	100.00%			
	[illegible]	99.99%			
	[illegible]	99.99%			
	[illegible]	100.00%			
	[illegible]	100.00%			
	[illegible]	100.00%			
	[illegible]	100.00%			
	[illegible]	100.00%			
	[illegible]	100.00%			

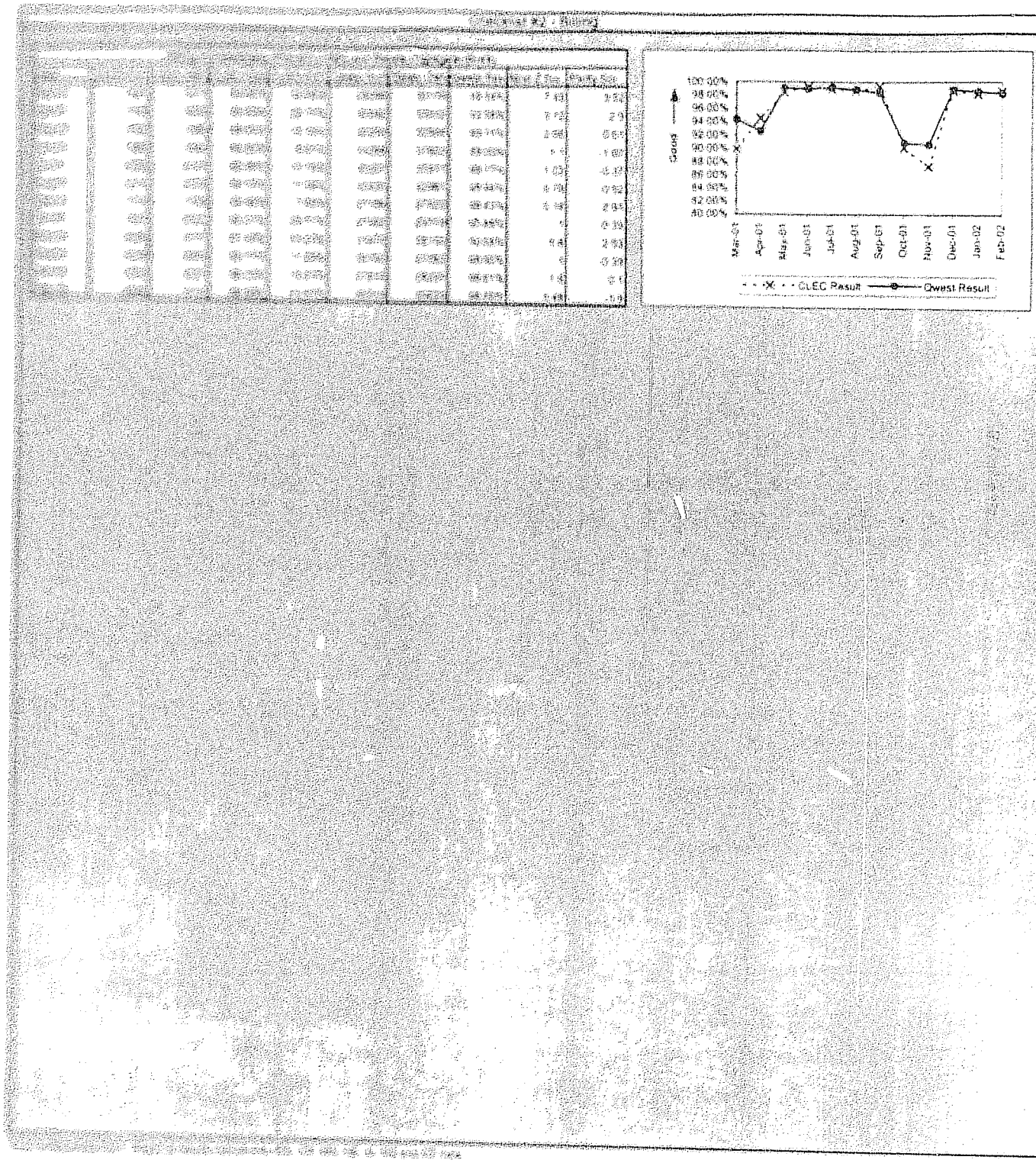


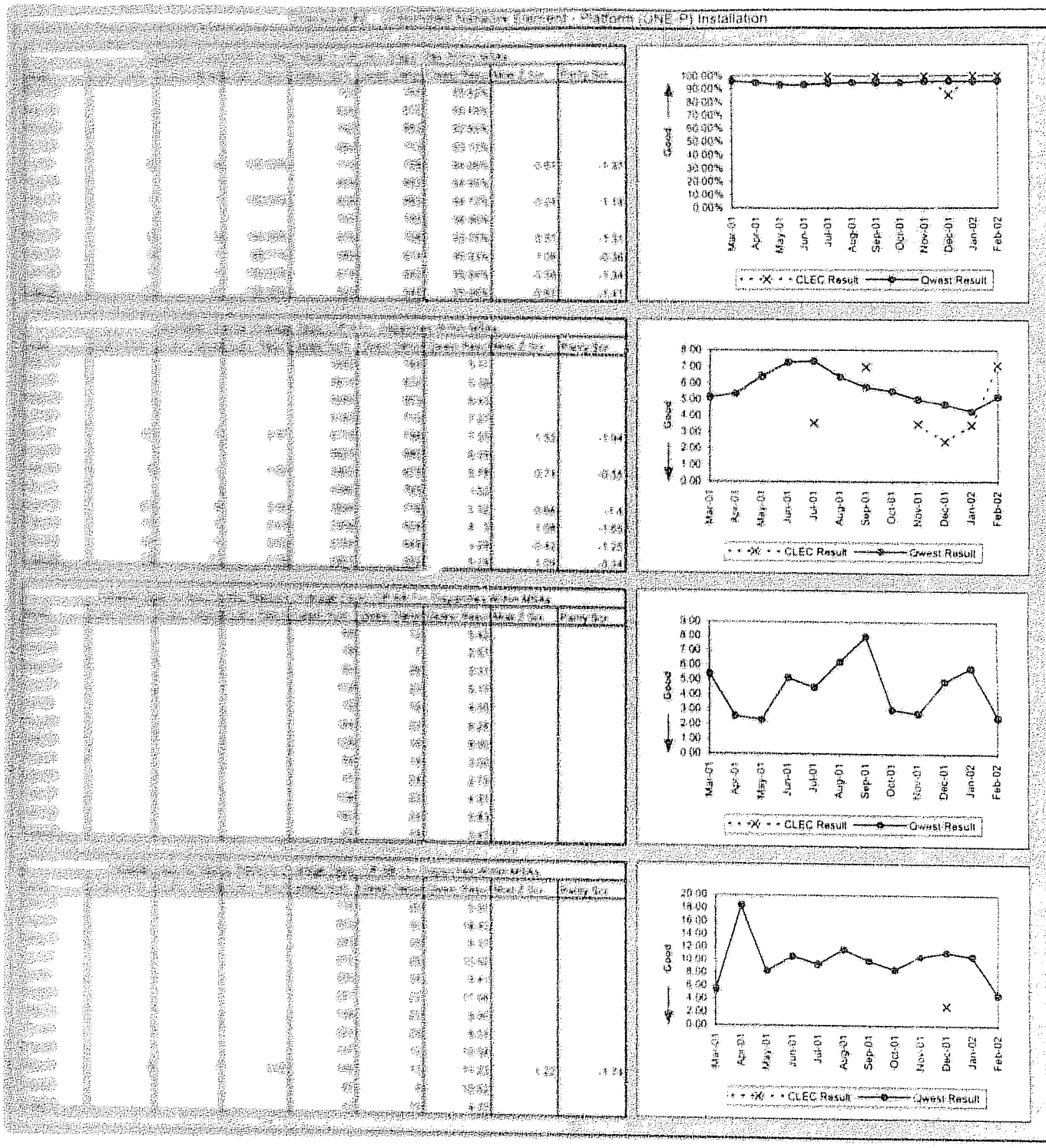
Checklist #2 - Billing

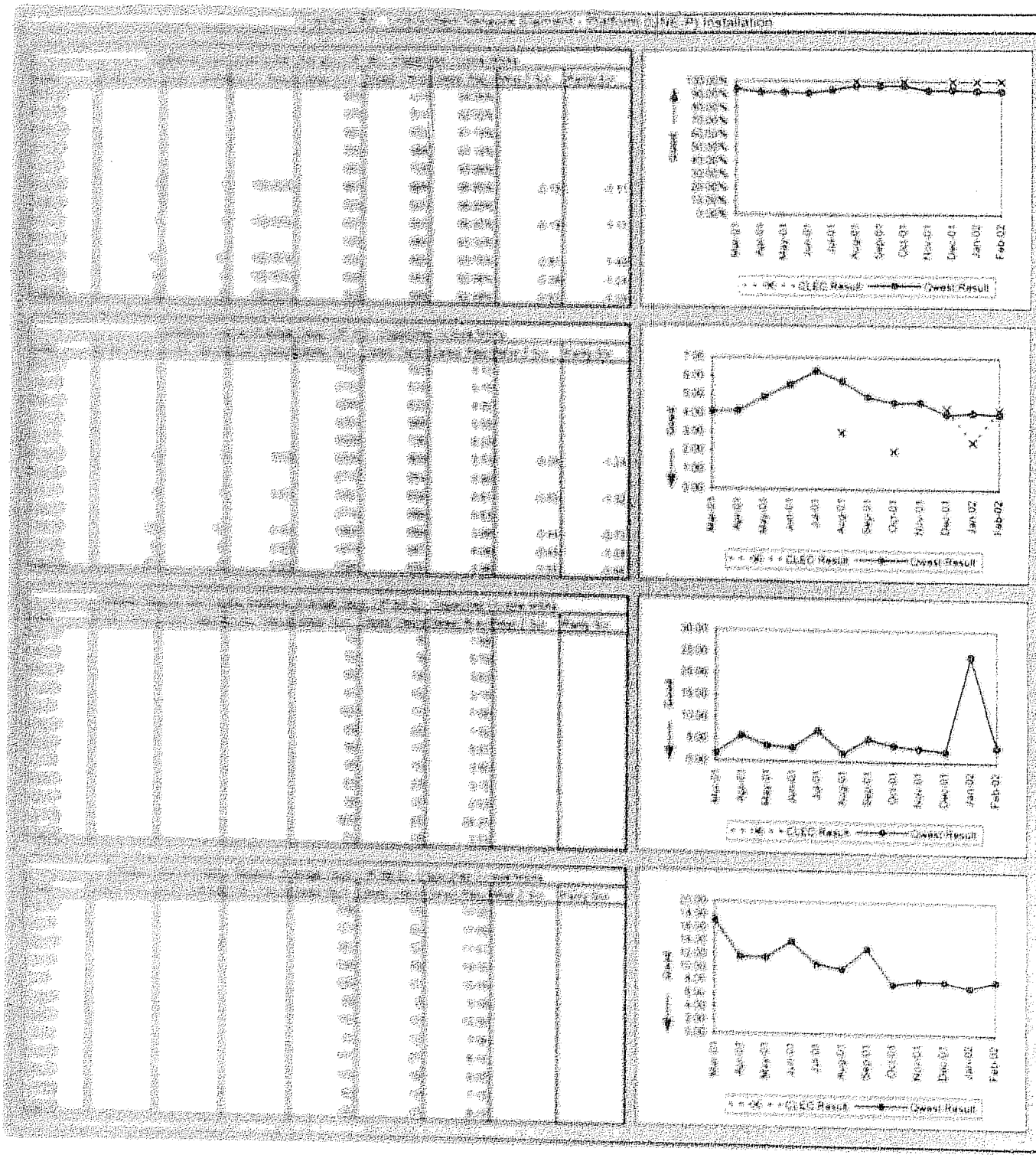
		1244	100.00%
		1205	100.00%
		1209	100.00%
		1174	100.00%
		1220	100.00%
		1359	100.00%
		1655	100.00%
		1665	100.00%
		1594	100.00%
		1537	99.93%
		1572	100.00%
		1645	99.09%

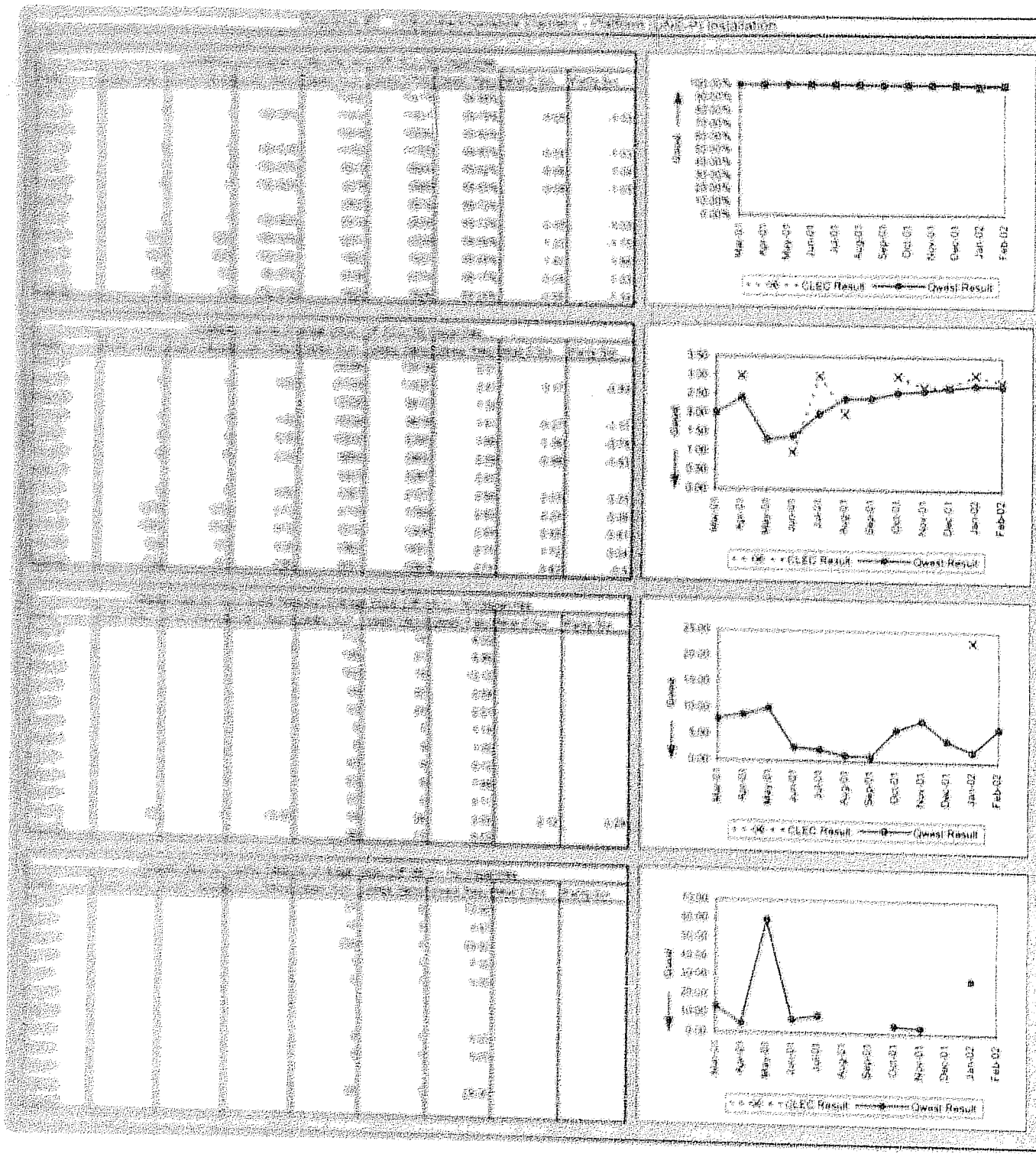


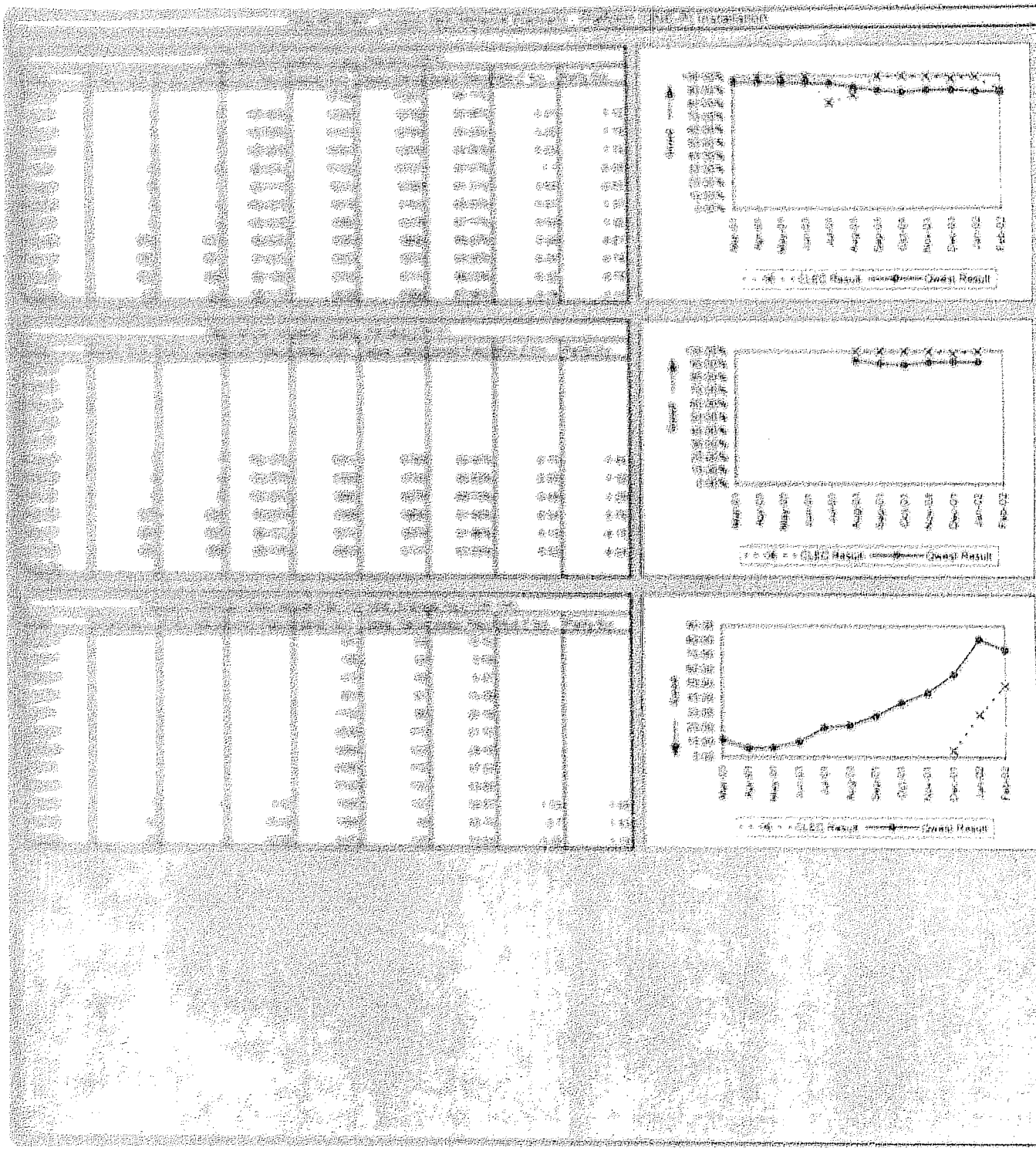

100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

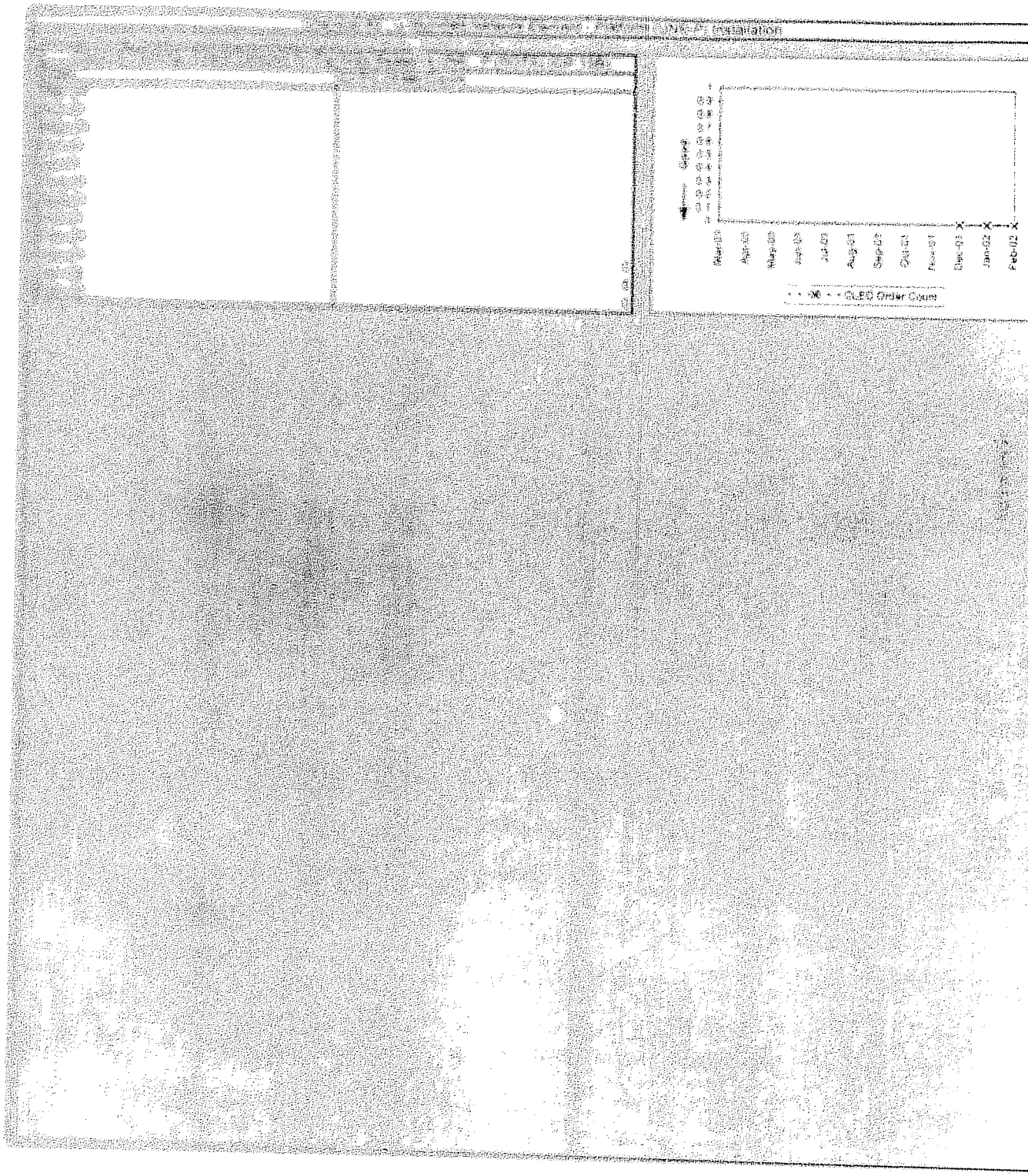

100.00%
98.00%
96.00%
94.00%
92.00%
90.00%
88.00%
86.00%
84.00%
82.00%
80.00%
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

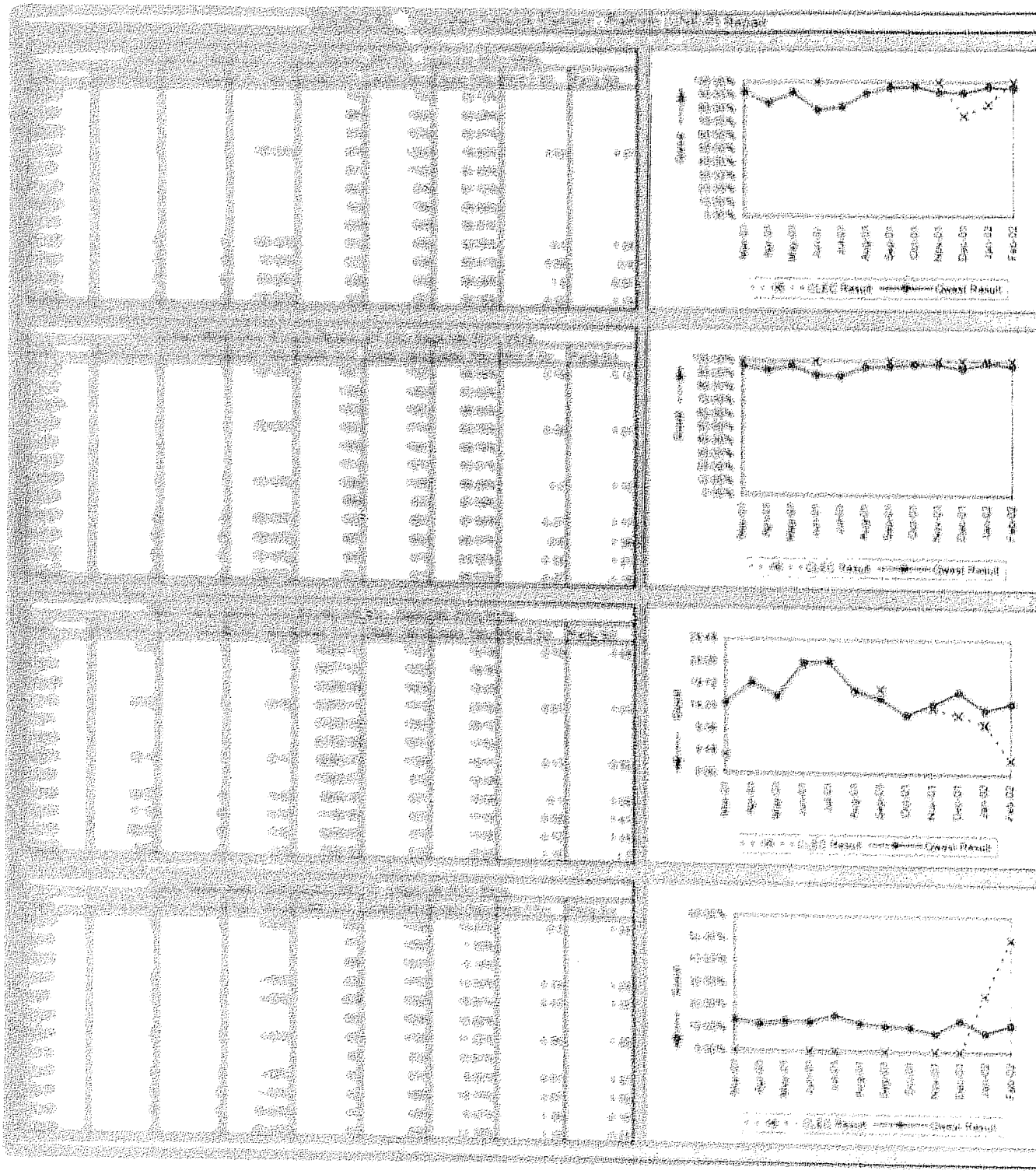

Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

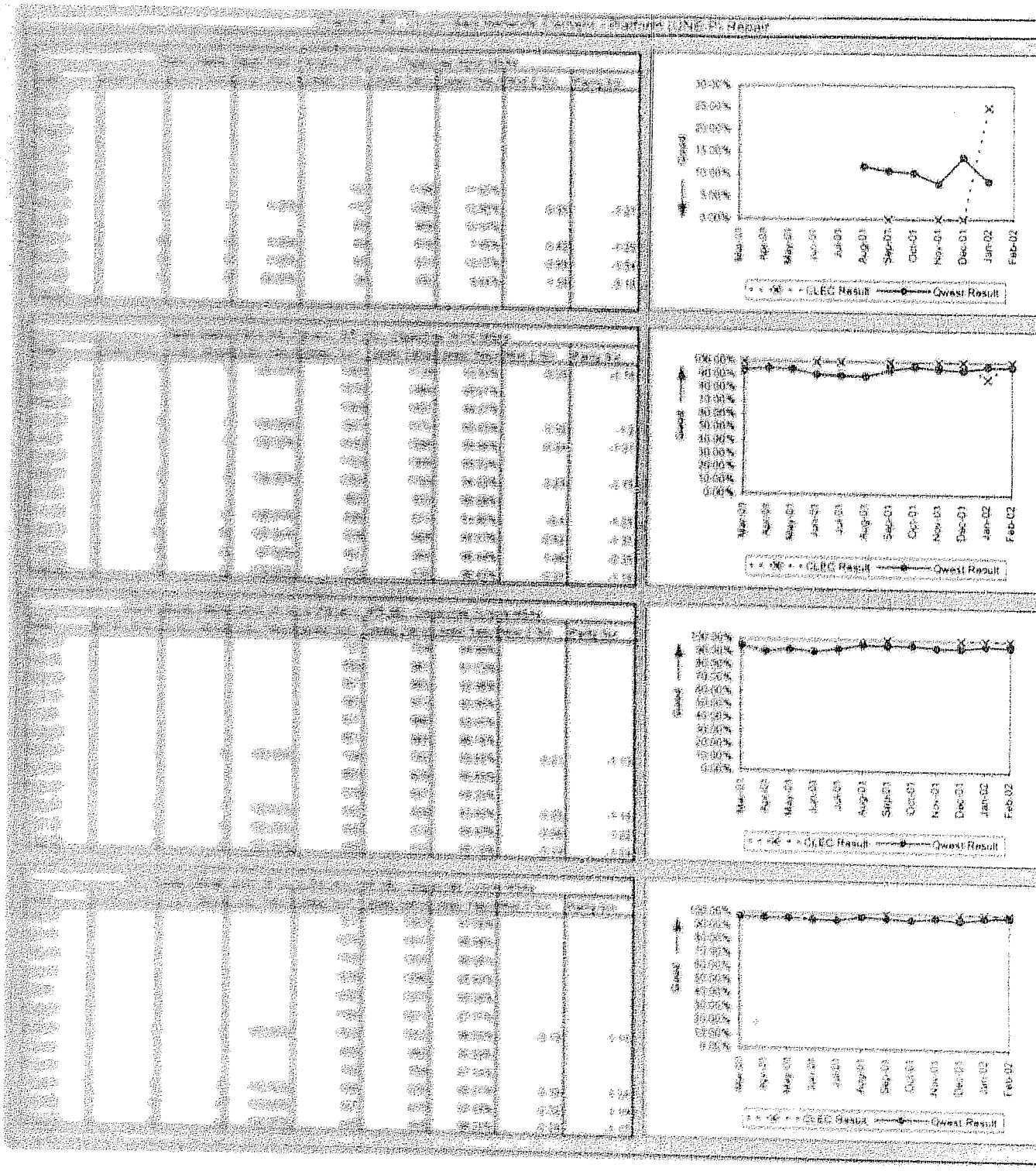


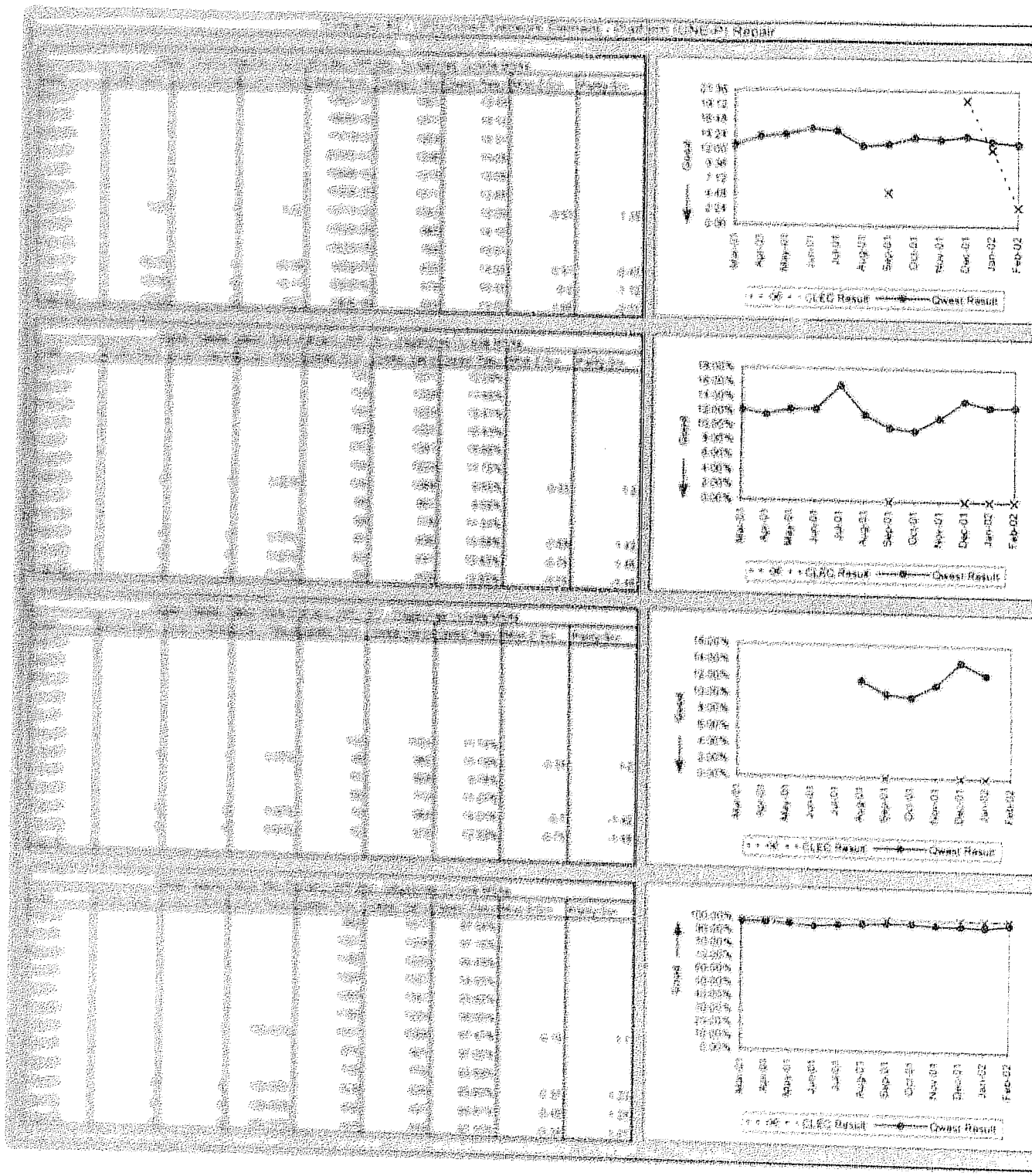


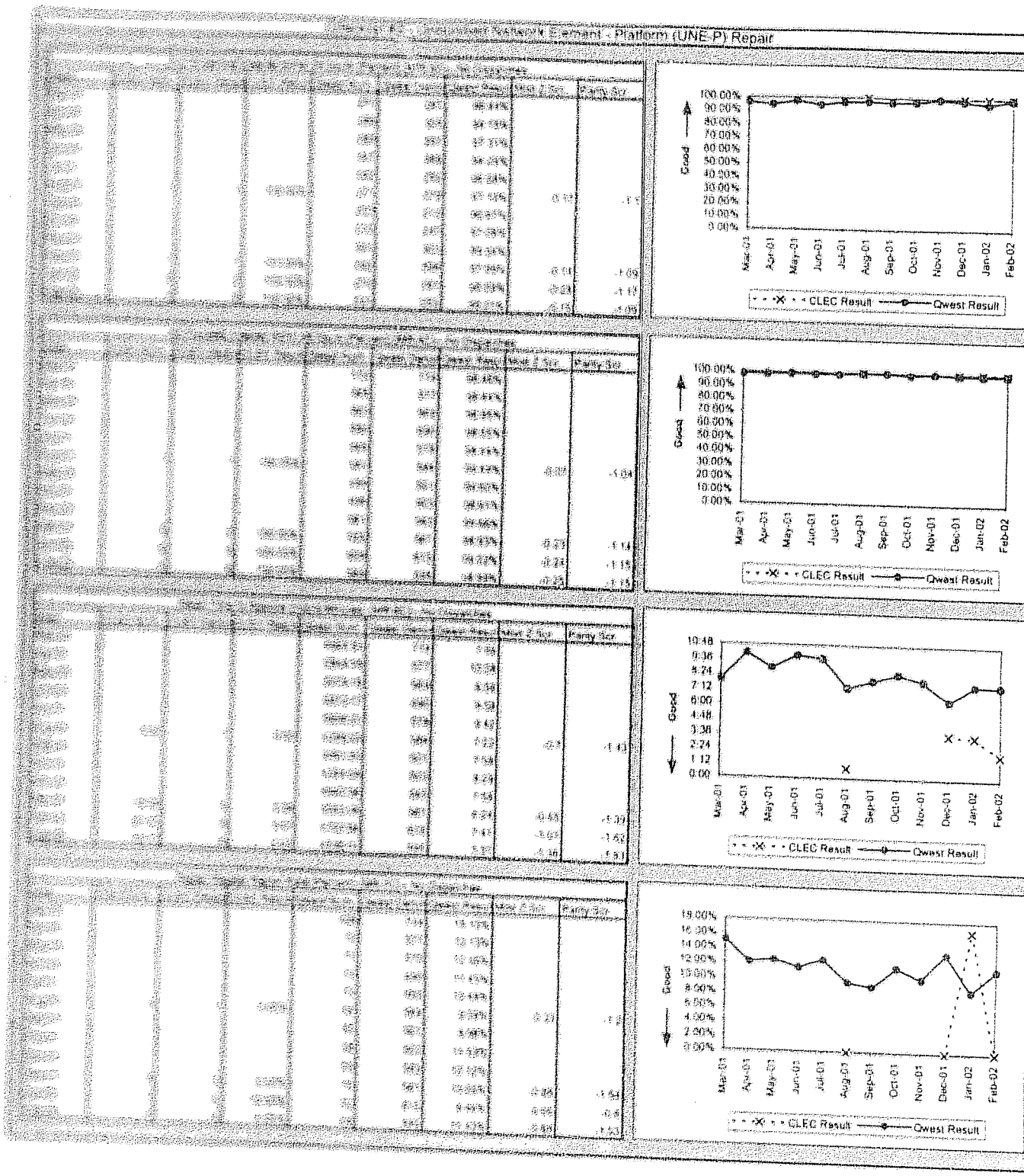



Installation
Jan-02
Feb-02
CLEC Order Count




UNE-P Repair
CLEC Result
Qwest Result

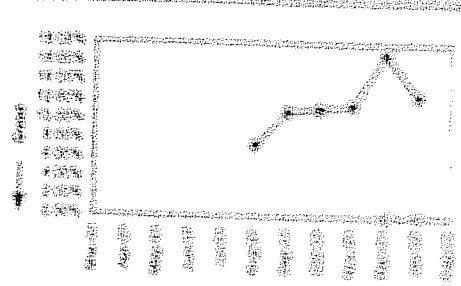

Repair
CLEC Result
Qwest Result
CLEC Result
Qwest Result
CLEC Result
Qwest Result
CLEC Result
Qwest Result


Network Element - Platform (UNE-P) Repair
Parity Gap
Good
CLEC Result
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Parity

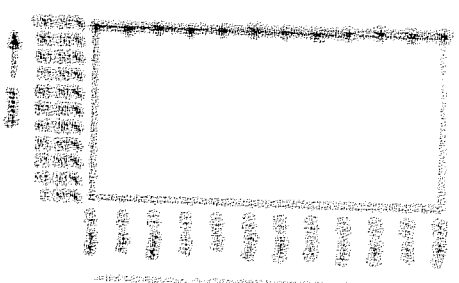
Repair Repeat Report Rate (Percent) (MR-7C) – No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				18	240	7.50%		
Sep-01				23	210	10.95%		
Oct-01				24	213	11.27%		
Nov-01				22	189	11.64%		
Dec-01	0	4	0.00%	33	194	17.01%	-0.9	1.84
Jan-02	0	1	0.00%	28	221	12.67%	-0.33	1.27
Feb-02								



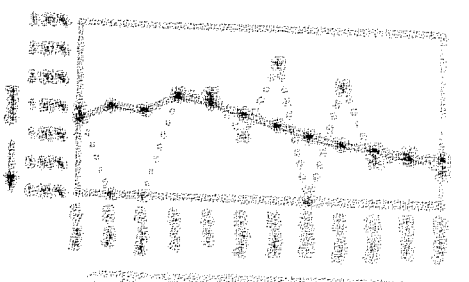
Repair Appointments Met (Percent) (MR-9C) – No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01				701	714	98.18%		
Apr-01				564	577	97.75%		
May-01				562	570	98.60%		
Jun-01				675	690	97.83%		
Jul-01				576	585	98.46%		
Aug-01	1	1	100.00%	574	584	98.29%	0.93	0.93
Sep-01				493	501	98.40%		
Oct-01				493	503	98.01%		
Nov-01				576	583	98.80%		
Dec-01	5	5	100.00%	559	561	99.64%	0.93	0.93
Jan-02	6	6	100.00%	606	615	98.54%	0.5	0.5
Feb-02	6	6	100.00%	589	595	98.99%	0.93	0.93



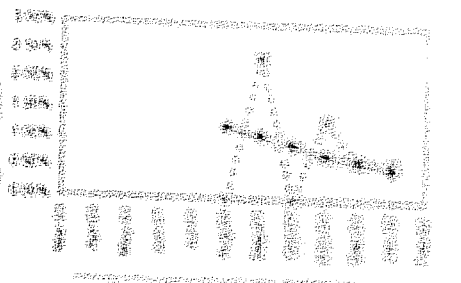
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	1	67	1.49%	2870	219161	1.31%	0.24	0.24
Apr-01	0	66	0.00%	3400	217622	1.56%	1.62	1.62
May-01	0	62	0.00%	3226	215311	1.50%	0.91	0.91
Jun-01	1	55	1.82%	3787	213149	1.78%	0.74	0.74
Jul-01	1	54	1.85%	3521	210770	1.67%	0.55	0.55
Aug-01	1	89	1.12%	3119	208908	1.49%	0.23	0.23
Sep-01	2	83	2.41%	2728	206724	1.32%	0.93	0.93
Oct-01	0	80	0.00%	2337	204490	1.14%	0.93	0.93
Nov-01	3	147	2.04%	2034	201517	1.01%	1.05	1.05
Dec-01	14	1880	0.74%	1865	199560	0.93%	-0.05	0.05
Jan-02	18	1990	0.90%	1590	197870	0.80%	0.3	0.3
Feb-02	12	2022	0.59%	1589	193158	0.82%	-1.03	1.03



Trouble Rate (Percent) (MR-8*)

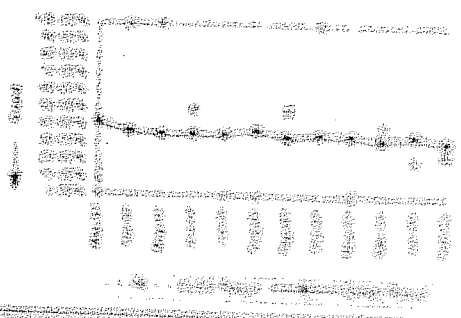
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	89	0.00%	2560	208908	1.23%	-1.03	1.03
Sep-01	2	83	2.41%	2240	206724	1.08%	1.06	1.06
Oct-01	0	80	0.00%	1899	204490	0.93%	-0.93	0.93
Nov-01	2	147	1.36%	1515	201517	0.75%	0.61	0.61
Dec-01	12	1880	0.64%	1366	199560	0.69%	-0.23	0.23
Jan-02	13	1990	0.65%	1086	197870	0.55%	0.63	0.63
Feb-02								



Checklist #2 - Unbundled Network Elements - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR 10)

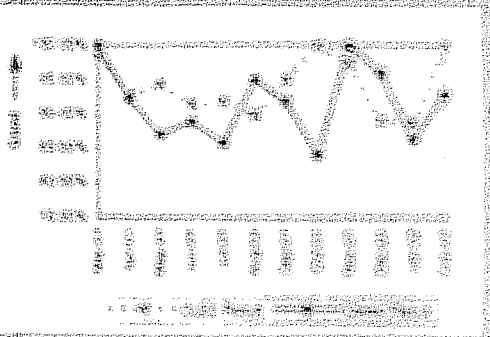
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean P Sum	Sigma Sum
Mar-01	0	1	0.00%	2086	4956	42.09%	[illegible]	[illegible]
Apr-01	2	2	100.00%	1998	3398	57.01%	[illegible]	[illegible]
May-01	1	1	100.00%	1780	3106	35.56%	[illegible]	[illegible]
Jun-01	1	2	50.00%	2098	5885	35.65%	[illegible]	[illegible]
Jul-01	0	1	0.00%	1950	5471	35.64%	[illegible]	[illegible]
Aug-01	0	1	0.00%	1937	5038	38.31%	[illegible]	[illegible]
Sep-01	2	4	50.00%	1437	4165	34.50%	[illegible]	[illegible]
Oct-01	1	1	100.00%	1318	3655	36.06%	[illegible]	[illegible]
Nov-01	0	3	0.00%	1119	3153	35.49%	[illegible]	[illegible]
Dec-01	10	24	41.67%	915	2780	32.91%	[illegible]	[illegible]
Jan-02	5	23	21.74%	892	2482	35.94%	[illegible]	[illegible]
Feb-02	4	15	25.00%	754	2343	32.18%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) - Service Provider

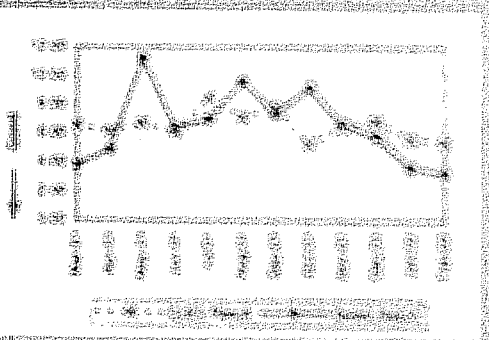
Installation Commitments Met (Percent) (OP-3A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wtd Z Score	Parity Stat
Mar-01	61	62	98.39%	13	13	100.00%	N/A	N/A
Apr-01	52	56	92.86%	12	13	92.31%	0.00	No
May-01	68	72	94.44%	20	23	86.96%	-0.93	No
Jun-01	54	59	91.53%	8	9	88.89%	-0.23	No
Jul-01	68	74	91.89%	18	21	85.71%	-0.77	No
Aug-01	54	60	90.00%	19	20	95.00%	0.53	Yes
Sep-01	59	62	95.16%	34	37	91.89%	-0.58	No
Oct-01	39	39	100.00%	21	25	84.00%	-1.11	No
Nov-01	40	41	97.56%	24	24	100.00%	N/A	N/A
Dec-01	41	46	89.13%	24	25	96.00%	0.93	Yes
Jan-02	40	45	88.89%	19	22	86.36%	-0.28	No
Feb-02	29	29	100.00%	13	14	92.86%	0.00	No



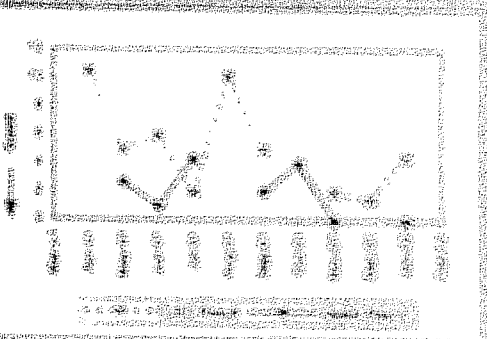
Installation Interval (Average Days) (OP-4A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wtd Z Score	Parity Stat
Mar-01	408	62	6.58	50	13	3.85	1.84	Yes
Apr-01	346	56	6.18	64	13	4.92	0.58	Yes
May-01	487	72	6.76	258	23	11.22	-4.84	No
Jun-01	361	59	6.12	45	7	6.43	-0.13	Yes
Jul-01	647	76	8.51	140	20	7.00	1.61	Yes
Aug-01	436	61	7.15	183	19	9.63	-2.41	No
Sep-01	504	64	7.88	244	33	7.39	0.42	Yes
Oct-01	213	40	5.32	221	24	9.21	-3.60	No
Nov-01	275	42	6.55	113	17	6.65	-0.06	Yes
Dec-01	325	47	6.91	150	17	8.82	-1.69	No
Jan-02	254	45	5.64	77	21	3.67	1.81	Yes
Feb-02	158	29	5.45	36	11	3.27	1.11	Yes



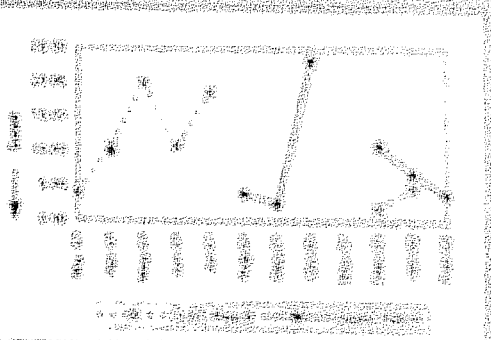
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-1) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wtd Z Score	Parity Stat
Mar-01								
Apr-01	21	2	10.50					
May-01	15	3	5.00	8	3	2.67	0.85	Yes
Jun-01	24	4	6.00	1	1	1.00		
Jul-01	6	3	2.00	13	3	4.33	-0.99	No
Aug-01	61	6	10.17					
Sep-01	15	3	5.00	2	1	2.00		
Oct-01				4	1	4.00		
Nov-01	4	2	2.00	0	2	0.00		
Dec-01	6	4	1.50					
Jan-02	18	4	4.50	0	1	0.00		
Feb-02								



Delayed Days for Facility Reasons (Average Days) (OP-5B-1) – Dispatches Within MSAs

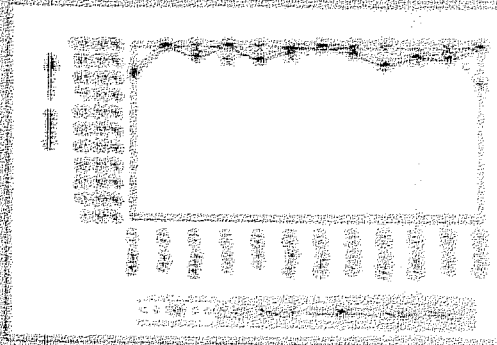
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Wtd Z Score	Parity Stat
Mar-01	4	1	4.00					
Apr-01	22	2	11.00	10	1	10.00		
May-01	20	1	20.00					
Jun-01	11	1	11.00					
Jul-01	75	4	18.75					
Aug-01				4	1	4.00		
Sep-01				5	2	2.50		
Oct-01				70	3	23.33		
Nov-01								
Dec-01	4	2	2.00	11	1	11.00		
Jan-02	5	1	5.00	21	3	7.00	-0.91	No
Feb-02				4	1	4.00		



Checklist #2 - Unbundled Network Elements - Checklist Item 2(i) - Nondiscriminatory Access to Network Elements

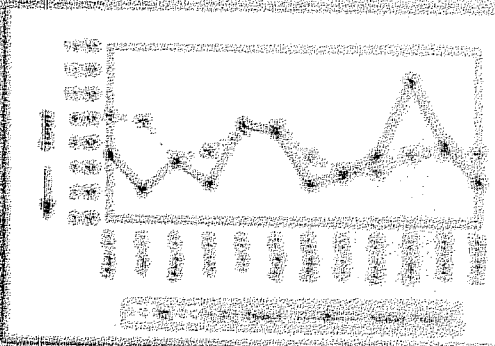
Installation Commitments Met (Percent) (OP-3B) - Distribution, Service Order Type

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Diff	Stat Sig
Mar-01	10	12	83.33%	21	22	95.45%	-12	-1.24
Apr-01	14	14	100.00%	18	18	100.00%	-4	-0.41
May-01	7	7	100.00%	28	30	93.33%	-23	-2.37
Jun-01	11	12	91.67%	23	23	100.00%	-12	-1.24
Jul-01	14	14	100.00%	33	36	91.67%	-22	-2.27
Aug-01	18	19	94.74%	59	60	98.33%	-42	-4.33
Sep-01	16	16	100.00%	32	32	100.00%	-16	-1.65
Oct-01	11	11	100.00%	28	30	93.33%	-19	-1.96
Nov-01	8	8	100.00%	17	18	94.44%	-10	-1.03
Dec-01	14	15	93.33%	33	35	94.29%	-21	-2.16
Jan-02	11	11	100.00%	29	30	96.67%	-19	-1.96
Feb-02	7	9	77.78%	19	24	79.17%	-17	-1.75



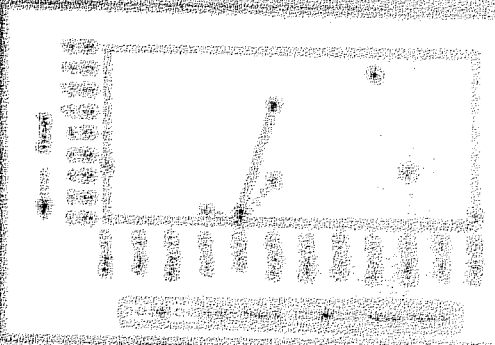
Installation Interval (Average Days) (OP-4) - Distribution, Service Order Type

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Diff	Stat Sig
Mar-01	100	12	8.33	523	22	23.77	-423	-1.24
Apr-01	111	14	7.93	431	18	23.94	-320	-0.41
May-01	34	7	4.86	1139	30	37.97	-1105	-2.37
Jun-01	67	12	5.58	668	23	29.04	-601	-1.24
Jul-01	119	16	7.44	2541	36	70.58	-2422	-2.27
Aug-01	145	19	7.63	4380	60	73.00	-4235	-4.33
Sep-01	83	16	5.19	977	32	30.53	-894	-1.65
Oct-01	45	11	4.09	972	28	34.71	-927	-1.96
Nov-01	33	8	4.12	1011	18	56.17	-978	-1.03
Dec-01	82	15	5.47	4052	35	115.77	-3970	-2.16
Jan-02	62	11	5.64	1567	30	52.23	-1505	-1.96
Feb-02	50	9	5.56	1268	24	52.83	-1218	-1.75



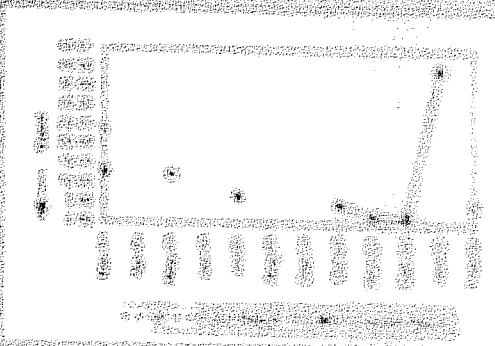
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) - Distribution, Service Order Type

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Diff	Stat Sig
Mar-01	5	1	5.00					
Apr-01								
May-01								
Jun-01	1	1	1.00					
Jul-01	0	1	0.00	2	2	1.00	-2	-0.41
Aug-01	4	1	4.00	11	1	11.00	-7	-0.82
Sep-01								
Oct-01								
Nov-01				12	1	12.00	-12	-1.24
Dec-01	5	1	5.00					
Jan-02								
Feb-02	1	1	1.00					



Delayed Days for Facility Reasons (Average Days) (OP-5B) - Distribution, Service Order Type

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Diff	Stat Sig
Mar-01	24	1	24.00	92	4	23.00	-68	-0.82
Apr-01								
May-01				21	1	21.00	-20	-0.41
Jun-01								
Jul-01				1	1	1.00	0	0.00
Aug-01								
Sep-01								
Oct-01				1	1	1.00	0	0.00
Nov-01								
Dec-01				1	1	1.00	0	0.00
Jan-02				90	2	45.00	-88	-1.24
Feb-02	5	1	5.00					



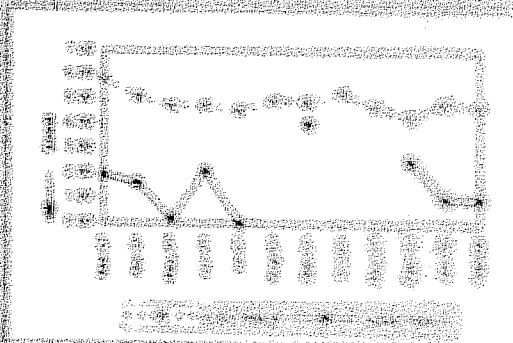
Checklist #2 - Unbundled Network Element - Platform - [illegible]

Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	230	231	99.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	167	170	98.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	204	210	95.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	180	186	96.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	188	199	94.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	116	119	97.48%					
Sep-01	98	102	96.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	79	79	100.00%					
Nov-01	74	75	98.67%					
Dec-01	121	125	96.03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	99	99	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	65	65	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

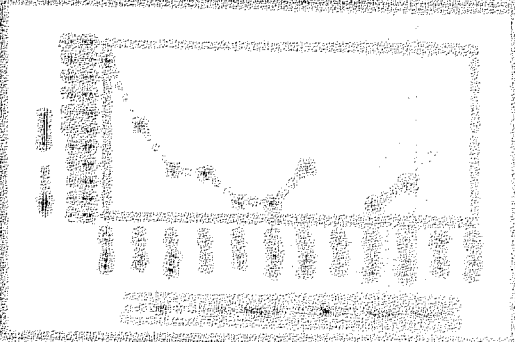
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	1343	231	5.81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	867	170	5.10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	986	208	4.74	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	881	185	4.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	864	189	4.57	[illegible]	[illegible]	[illegible]		
Aug-01	567	114	4.97					
Sep-01	475	97	4.90	[illegible]	[illegible]	[illegible]		
Oct-01	418	79	5.29					
Nov-01	328	70	4.69					
Dec-01	523	122	4.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	464	96	4.83	[illegible]	[illegible]	[illegible]		
Feb-02	295	63	4.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



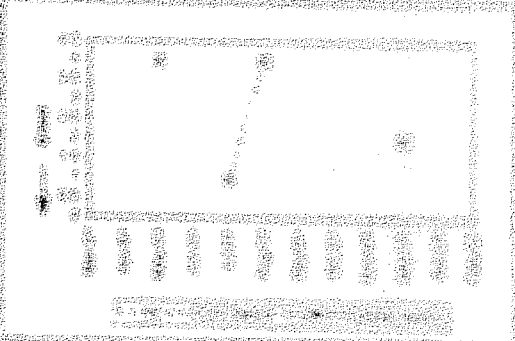
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	18	1	18.00					
Apr-01	32	3	10.67					
May-01	45	8	5.62					
Jun-01	32	6	5.33					
Jul-01	21	10	2.10					
Aug-01	4	2	2.00					
Sep-01	25	4	6.25					
Oct-01								
Nov-01	2	1	2.00					
Dec-01	18	4	4.50					
Jan-02								
Feb-02								



Delayed Days for Facility Reasons (Average Days) [illegible]

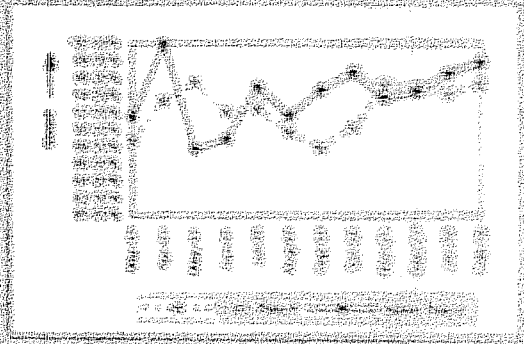
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01	4	1	4.00					
Jun-01								
Jul-01	1	1	1.00					
Aug-01	4	1	4.00					
Sep-01								
Oct-01								
Nov-01								
Dec-01	2	1	2.00					
Jan-02								
Feb-02								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) [illegible]

New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	223	251	88.84%	54	59	91.53%	[illegible]	[illegible]
Apr-01	258	276	93.48%	48	48	100.00%	[illegible]	[illegible]
May-01	258	270	95.56%	50	57	87.72%	[illegible]	[illegible]
Jun-01	260	282	92.20%	56	63	88.89%	[illegible]	[illegible]
Jul-01	258	279	92.47%	57	60	95.00%	[illegible]	[illegible]
Aug-01	220	245	89.80%	66	72	91.67%	[illegible]	[illegible]
Sep-01	168	191	87.96%	71	75	94.67%	[illegible]	[illegible]
Oct-01	141	156	90.38%	59	61	96.72%	[illegible]	[illegible]
Nov-01	122	128	95.31%	45	48	93.75%	[illegible]	[illegible]
Dec-01	149	157	94.90%	51	54	94.44%	[illegible]	[illegible]
Jan-02	162	172	94.19%	57	59	96.61%	[illegible]	[illegible]
Feb-02	123	129	95.35%	44	45	97.78%	[illegible]	[illegible]

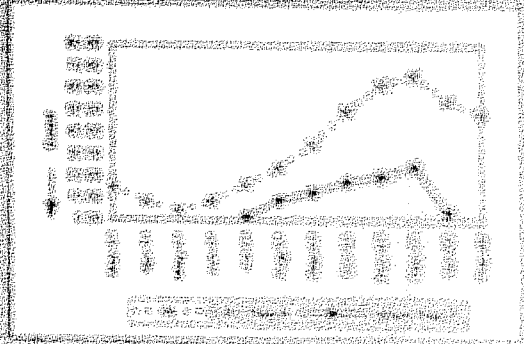


New Service Installation Quality (Percent) (OP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	224	245	91.43%	67	72	93.06%	[illegible]	[illegible]
Sep-01	177	191	92.67%	71	75	94.67%	[illegible]	[illegible]
Oct-01	144	156	92.31%	59	61	96.72%	[illegible]	[illegible]
Nov-01	122	128	95.31%	45	48	93.75%	[illegible]	[illegible]
Dec-01	150	157	95.54%	51	54	94.44%	[illegible]	[illegible]
Jan-02	153	172	94.77%	57	59	96.61%	[illegible]	[illegible]
Feb-02								

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	15	1	15.00					
Apr-01	18	2	9.00					
May-01	31	7	4.43					
Jun-01	100	11	9.09					
Jul-01	169	10	16.90	5	3	[illegible]	[illegible]	[illegible]
Aug-01	441	18	24.50	19	2	[illegible]	[illegible]	[illegible]
Sep-01	676	19	35.58	52	4	[illegible]	[illegible]	[illegible]
Oct-01	862	17	50.71	55	3	[illegible]	[illegible]	[illegible]
Nov-01	1189	19	62.58	102	3	[illegible]	[illegible]	[illegible]
Dec-01	1467	22	66.68	76	3	[illegible]	[illegible]	[illegible]
Jan-02	276	5	55.20	4	1	4.00		
Feb-02	296	6	49.33					

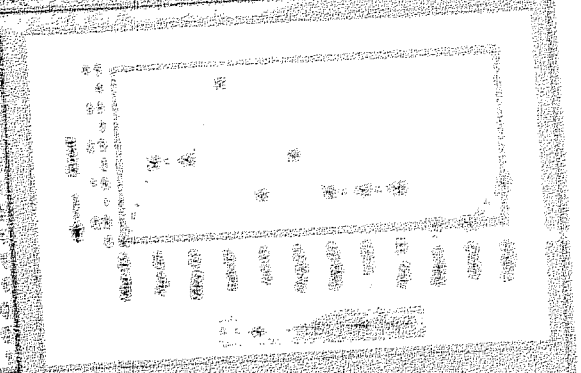


Qwest Performance Results (ROC 271 PID 4.0)

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Information

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-158)

Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

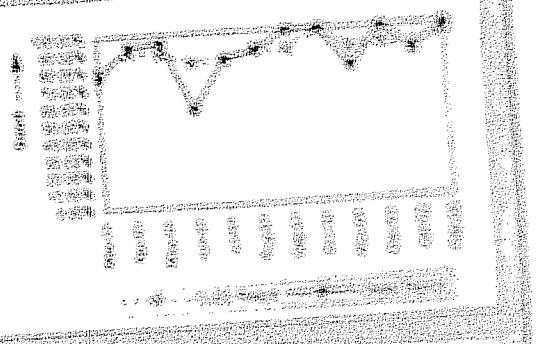


Qwest Performance Results (ROC 271 PID 4.0)

Checklist #2 - Unbundled Network Elements - Performance Measurements Report

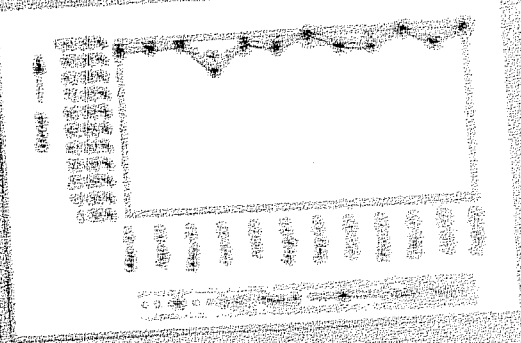
Out of Service Cleared within 24 hours (Percent) (MR-3A) - Disaggregation Within State

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity
Mar-01	61	76	80.26%	10	11	90.91%	0.00	Yes
Apr-01	66	73	90.41%	14	15	93.33%	0.00	Yes
May-01	56	63	88.89%	20	21	95.24%	0.00	Yes
Jun-01	79	95	83.16%	3	4	75.00%	0.00	Yes
Jul-01	66	79	83.54%	15	16	93.75%	0.00	Yes
Aug-01	57	63	90.48%	16	17	94.12%	0.00	Yes
Sep-01	56	63	88.89%	6	6	100.00%	0.00	Yes
Oct-01	46	46	100.00%	7	9	77.78%	0.00	Yes
Nov-01	31	35	88.57%	5	5	100.00%	0.00	Yes
Dec-01	40	44	90.91%	8	9	88.89%	0.00	Yes
Jan-02	15	17	88.24%	6	7	85.71%	0.00	Yes
Feb-02	26	27	96.30%	3	3	100.00%	0.00	Yes



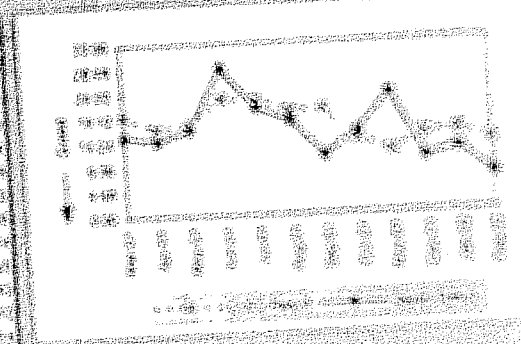
All Troubles Cleared within 48 hours (Percent) (MR-4A) - Disaggregation Within State

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity
Mar-01	112	119	94.12%	19	21	90.48%	0.00	Yes
Apr-01	97	101	96.04%	13	14	92.86%	0.00	Yes
May-01	86	90	95.56%	26	27	96.30%	0.00	Yes
Jun-01	115	130	88.46%	20	23	86.96%	0.00	Yes
Jul-01	93	101	92.08%	24	25	96.00%	0.00	Yes
Aug-01	84	88	95.45%	22	24	91.67%	0.00	Yes
Sep-01	80	84	95.24%	12	12	100.00%	0.00	Yes
Oct-01	53	58	91.38%	10	11	90.91%	0.00	Yes
Nov-01	44	45	97.78%	9	10	90.00%	0.00	Yes
Dec-01	54	55	98.18%	16	16	100.00%	0.00	Yes
Jan-02	23	25	92.00%	9	10	90.00%	0.00	Yes
Feb-02	33	34	97.06%	4	4	100.00%	0.00	Yes



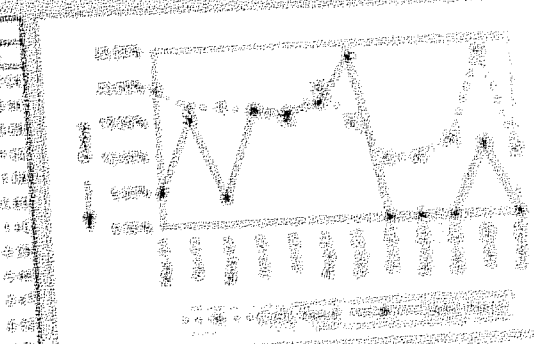
Mean Time to Restore (Hours:Minutes) (MR-6A) - Disaggregation Within State

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity
Mar-01	2344:07	119	19:42	312:59	21	14:54	0.00	Yes
Apr-01	1724:14	101	17:04	293:58	25	11:45	0.00	Yes
May-01	1622:06	90	18:01	453:04	27	16:47	0.00	Yes
Jun-01	2955:35	130	22:44	720:01	30	24:00	0.00	Yes
Jul-01	2260:10	101	22:23	521:25	25	20:51	0.00	Yes
Aug-01	1778:21	88	20:13	435:54	21	20:45	0.00	Yes
Sep-01	1730:11	84	20:36	136:07	12	11:21	0.00	Yes
Oct-01	838:29	58	14:27	175:27	15	11:42	0.00	Yes
Nov-01	545:26	45	12:07	233:33	15	15:34	0.00	Yes
Dec-01	845:33	55	15:22	84:47	6	14:08	0.00	Yes
Jan-02	399:19	25	15:58	123:08	10	12:19	0.00	Yes
Feb-02	463:39	34	13:38	28:04	4	7:01	0.00	Yes



Repair Repeat Report Rate (Percent) (MR-7A) - Disaggregation Within State

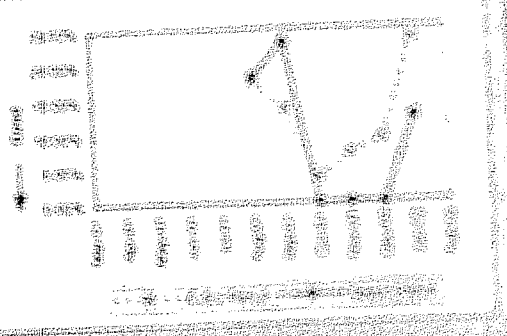
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity
Mar-01	24	124	19.35%	7	21	33.33%	0.00	Yes
Apr-01	17	102	16.67%	11	29	37.93%	0.00	Yes
May-01	16	96	16.67%	6	27	22.22%	0.00	Yes
Jun-01	21	133	15.79%	4	25	16.00%	0.00	Yes
Jul-01	15	105	14.29%	4	25	16.00%	0.00	Yes
Aug-01	17	90	18.89%	4	21	19.05%	0.00	Yes
Sep-01	12	87	13.79%	3	12	25.00%	0.00	Yes
Oct-01	5	59	8.47%	0	12	0.00%	0.00	Yes
Nov-01	4	47	8.51%	0	11	0.00%	0.00	Yes
Dec-01	6	55	10.91%	1	10	10.00%	0.00	Yes
Jan-02	6	26	23.08%	0	4	0.00%	0.00	Yes
Feb-02	3	34	8.82%	0	4	0.00%	0.00	Yes



Checklist #2 - Unbundled Network Elements - Qwest Performance Results

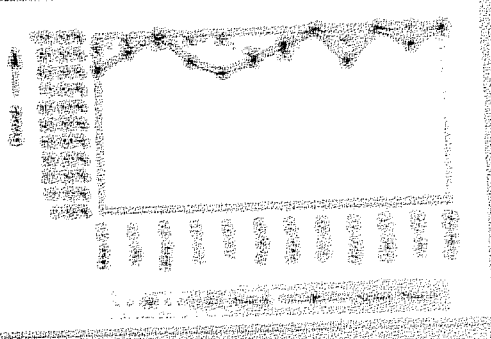
Repair Repeat Report Rate (Percent) MR-5-8-1 Business Other MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Diff	Stat Sig
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	15	85	17.65%					
Sep-01	11	80	13.75%					
Oct-01	2	53	3.77%					
Nov-01	3	41	7.32%					
Dec-01	5	53	9.43%					
Jan-02	4	17	23.53%					
Feb-02								



Repair Appointments Met (Percent) MR-5-4-1 Business Other MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Diff	Stat Sig
Mar-01	116	124	93.55%					
Apr-01	99	102	97.06%					
May-01	91	96	94.79%					
Jun-01	129	133	96.99%					
Jul-01	101	105	96.19%					
Aug-01	78	90	86.67%					
Sep-01	76	87	87.36%					
Oct-01	59	59	100.00%					
Nov-01	44	47	93.62%					
Dec-01	55	55	100.00%					
Jan-02	26	26	100.00%					
Feb-02	33	34	97.06%					

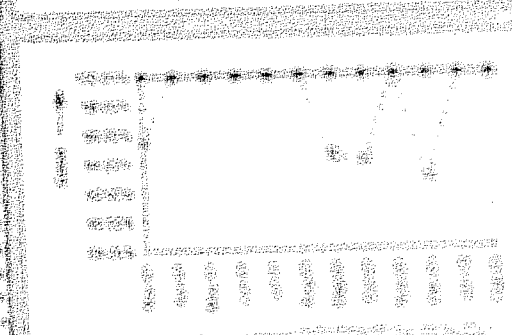


Out of Service Cleared within 24 hours (Percent) MR-5-8-1 Business Other MSAs

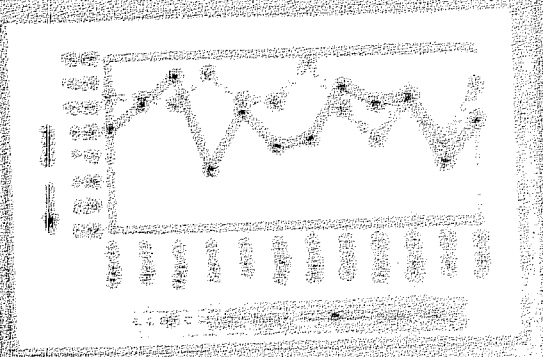
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Diff	Stat Sig
Mar-01	12	14	85.71%					
Apr-01	10	10	100.00%					
May-01	21	22	95.45%					
Jun-01	18	20	90.00%					
Jul-01	13	13	100.00%					
Aug-01	16	16	100.00%					
Sep-01	12	13	92.31%					
Oct-01	16	16	100.00%					
Nov-01	11	11	100.00%					
Dec-01	11	11	100.00%					
Jan-02	7	7	100.00%					
Feb-02	14	14	100.00%					

All Troubles Cleared within 48 Hours (Percent) MR-5-8-1 Business Other MSAs

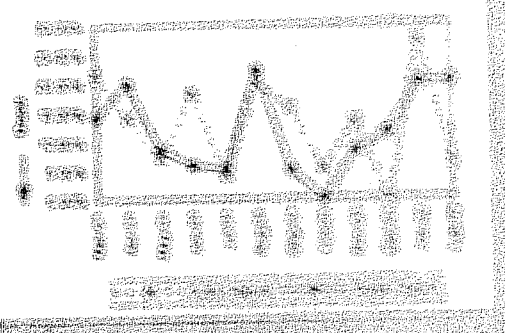
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Diff	Stat Sig
Mar-01	21	22	95.45%					
Apr-01	13	13	100.00%					
May-01	27	27	100.00%					
Jun-01	27	27	100.00%					
Jul-01	21	21	100.00%					
Aug-01	20	20	100.00%					
Sep-01	17	18	94.44%					
Oct-01	16	17	94.12%					
Nov-01	15	15	100.00%					
Dec-01	13	14	92.86%					
Jan-02	11	11	100.00%					
Feb-02	17	17	100.00%					



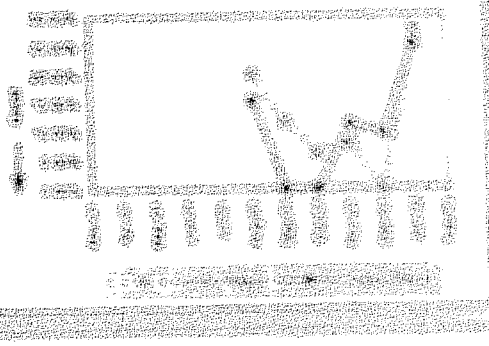
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	289.11	23	
Apr-01	166.30	11	
May-01	327.25	21	
Jun-01	406.40	27	
Jul-01	263.25	21	
Aug-01	243.27	25	
Sep-01	287.00	18	
Oct-01	191.00	15	
Nov-01	124.56	15	
Dec-01	166.42	14	
Jan-02	85.22	11	
Feb-02	225.33	12	



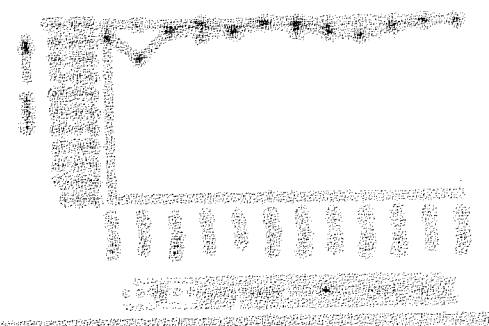
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	5	23	21.74%
Apr-01	2	11	18.18%
May-01	2	21	9.52%
Jun-01	5	27	18.52%
Jul-01	1	21	4.76%
Aug-01	4	25	16.00%
Sep-01	3	18	16.67%
Oct-01	1	15	6.67%
Nov-01	2	15	13.33%
Dec-01	0	14	0.00%
Jan-02	3	11	27.27%
Feb-02	1	12	8.33%



Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01	4	25	16.00%
Sep-01	2	18	11.11%
Oct-01	1	15	6.67%
Nov-01	1	15	6.67%
Dec-01	0	14	0.00%
Jan-02	3	11	27.27%
Feb-02			



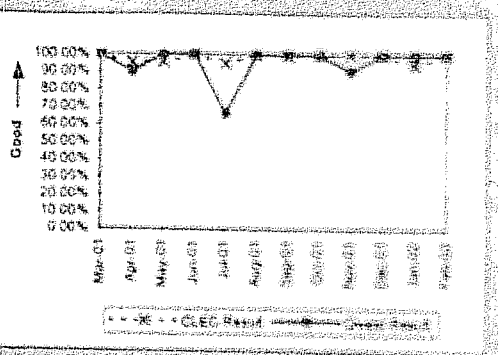
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	23	23	100.00%
Apr-01	11	11	100.00%
May-01	21	21	100.00%
Jun-01	25	27	92.59%
Jul-01	20	21	95.24%
Aug-01	25	25	100.00%
Sep-01	18	18	100.00%
Oct-01	15	15	100.00%
Nov-01	15	15	100.00%
Dec-01	14	14	100.00%
Jan-02	11	11	100.00%
Feb-02	12	12	100.00%



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

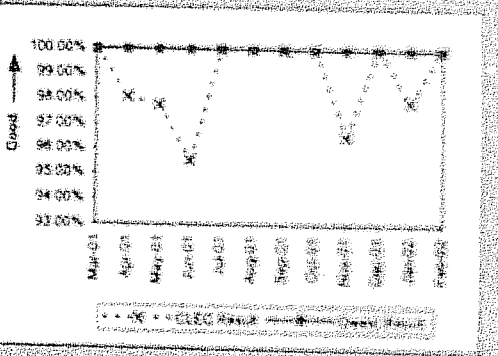
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	28	28	100.00%	11	11	100.00%	N/A	N/A
Apr-01	22	23	95.65%	9	10	90.00%	-0.5	-1.3
May-01	22	23	95.65%	6	6	100.00%	N/A	-0.92
Jun-01	24	24	100.00%	6	6	100.00%	N/A	N/A
Jul-01	19	20	95.00%	2	3	66.67%	-0.97	-1.59
Aug-01	37	37	100.00%	14	14	100.00%	N/A	N/A
Sep-01	16	16	100.00%	8	8	100.00%	N/A	N/A
Oct-01	24	24	100.00%	4	4	100.00%	N/A	N/A
Nov-01	11	11	100.00%	10	11	90.91%	-0.74	-1.45
Dec-01	12	12	100.00%	4	4	100.00%	N/A	N/A
Jan-02	17	18	94.44%	7	7	100.00%	N/A	-0.83
Feb-02	20	20	100.00%	2	2	100.00%	N/A	N/A



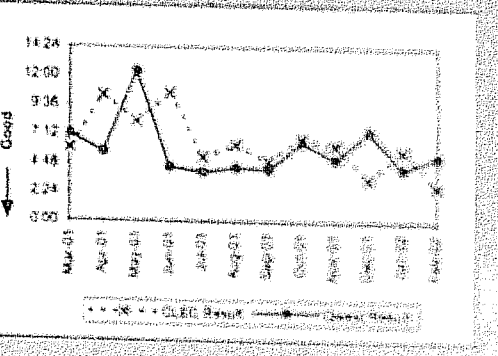
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	43	47	100.00%	13	13	100.00%	N/A	N/A
Apr-01	51	52	98.08%	16	16	100.00%	N/A	-0.68
May-01	44	45	97.78%	13	13	100.00%	N/A	-0.9
Jun-01	43	45	95.56%	16	16	100.00%	N/A	-0.61
Jul-01	42	42	100.00%	12	12	100.00%	N/A	N/A
Aug-01	59	59	100.00%	21	21	100.00%	N/A	N/A
Sep-01	31	31	100.00%	13	13	100.00%	N/A	N/A
Oct-01	41	41	100.00%	9	9	100.00%	N/A	N/A
Nov-01	28	29	96.55%	16	16	100.00%	N/A	-0.75
Dec-01	29	29	100.00%	7	7	100.00%	N/A	N/A
Jan-02	47	48	97.92%	13	13	100.00%	N/A	-0.91
Feb-02	32	32	100.00%	4	4	100.00%	N/A	N/A



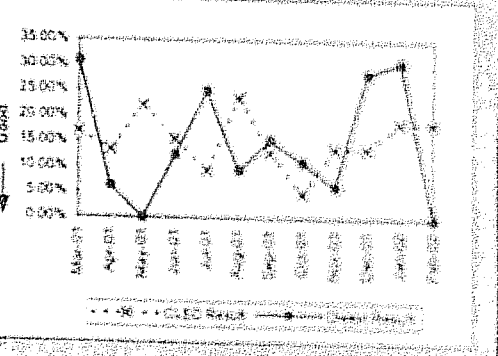
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	287:11	47	6:07	93:43	13	7:13	-0.43	-1.26
Apr-01	541:53	52	10:25	93:23	16	5:50	0.65	-0.61
May-01	374:02	45	8:19	160:57	13	12:23	-1.14	-1.69
Jun-01	476:21	45	10:35	73:18	16	4:35	1.25	-0.24
Jul-01	228:48	42	5:27	49:54	12	4:09	0.5	-0.69
Aug-01	379:07	59	6:26	95:41	21	4:33	0.93	-0.44
Sep-01	158:58	31	5:08	57:34	13	4:26	0.28	-0.83
Oct-01	284:34	41	6:56	60:19	9	6:42	0.09	-0.95
Nov-01	186:18	29	6:25	84:40	16	5:18	0.02	-0.99
Dec-01	105:21	29	3:38	52:58	7	7:34	-1.35	-1.82
Jan-02	287:33	48	5:59	59:01	13	4:32	0.24	-0.85
Feb-02	96:53	32	3:02	22:00	4	5:30	-0.53	-1.32



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

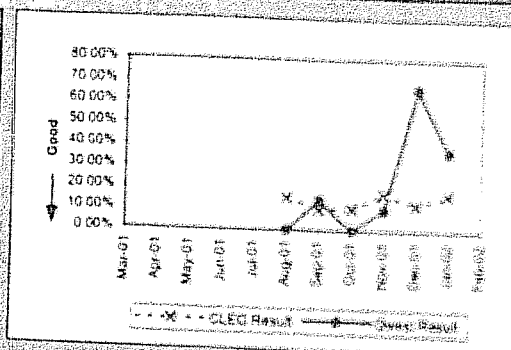
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	8	47	17.02%	4	13	30.77%	-0.95	-1.58
Apr-01	7	52	13.46%	1	16	6.25%	0.68	-0.59
May-01	10	45	22.22%	0	13	0.00%	N/A	0.2
Jun-01	7	45	15.56%	2	16	12.50%	0.3	-0.88
Jul-01	4	42	9.52%	3	12	25.00%	-1.09	-1.66
Aug-01	14	59	23.73%	2	21	9.52%	1.39	-0.15
Sep-01	4	31	12.90%	2	13	15.38%	-0.21	-1.13
Oct-01	2	41	4.88%	1	9	11.11%	-0.54	-1.33
Nov-01	6	29	13.79%	1	16	6.25%	0.68	-0.59
Dec-01	4	29	13.79%	2	7	28.57%	-0.78	-1.49
Jan-02	9	48	18.75%	4	13	30.77%	-0.83	-1.51
Feb-02	6	32	18.75%	0	4	0.00%	N/A	-0.52



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

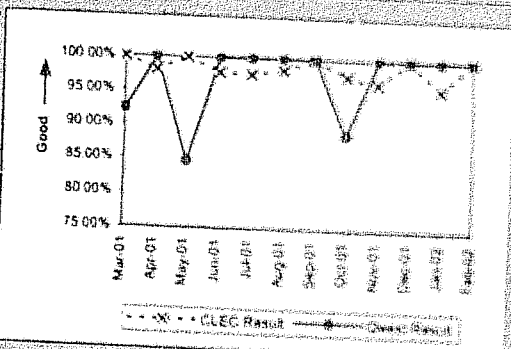
Repair Repeat Report Rate (Percent) (MR-7C')-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Aug-01	5	32	15 63%	0	17	0 00%	N/A	0
Sep-01	1	10	10 00%	1	7	14 29%	0 25	-1 15
Oct-01	2	19	10 53%	0	6	0 00%	N/A	-0 64
Nov-01	3	17	17 65%	1	10	10 00%	0 41	-0 75
Dec-01	2	16	12 50%	2	3	66 67%	-1 83	-2 11
Jan-02	5	29	17 24%	3	8	37 50%	-1 05	-1 64



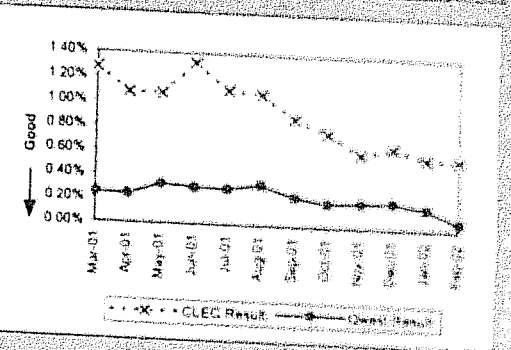
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	47	47	100 00%	12	13	92 31%	-0 92	-1 56
Apr-01	51	52	98 08%	16	16	100 00%	N/A	-0 88
May-01	45	45	100 00%	11	13	84 62%	-1 35	-1 82
Jun-01	44	45	97 78%	16	16	100 00%	N/A	-0 85
Jul-01	41	42	97 62%	12	12	100 00%	N/A	-0 85
Aug-01	58	59	98 31%	21	21	100 00%	N/A	-0 9
Sep-01	31	31	100 00%	13	13	100 00%	N/A	-0 85
Oct-01	40	41	97 56%	8	9	88 89%	-0 75	N/A
Nov-01	28	29	96 55%	16	16	100 00%	N/A	-1 46
Dec-01	29	29	100 00%	7	7	100 00%	N/A	-0 75
Jan-02	46	48	95 83%	13	13	100 00%	N/A	N/A
Feb-02	32	32	100 00%	4	4	100 00%	N/A	-0 69



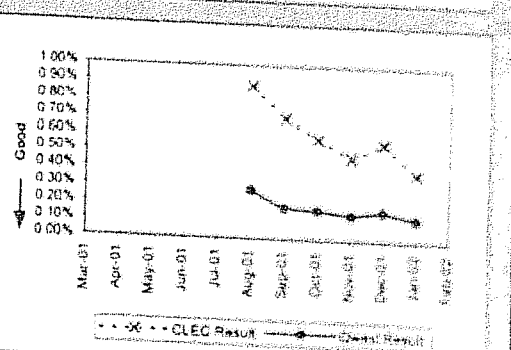
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	194	15190	1 28%	48	19097	0 25%	18 84	10 46
Apr-01	168	15508	1 08%	46	19090	0 24%	15 89	8 66
May-01	166	15546	1 08%	63	19026	0 33%	12 07	6 34
Jun-01	205	15500	1 32%	58	18943	0 31%	16 99	9 33
Jul-01	171	15397	1 11%	57	18978	0 30%	13 65	7 3
Aug-01	169	15582	1 08%	63	18703	0 34%	11 9	6 23
Sep-01	137	15367	0 89%	46	18763	0 25%	12 01	6 3
Oct-01	118	15132	0 78%	38	18782	0 20%	11 76	6 15
Nov-01	91	14821	0 61%	39	18783	0 21%	8 13	3 94
Dec-01	98	14634	0 67%	41	18765	0 22%	8 76	4 33
Jan-02	85	14505	0 59%	33	18784	0 18%	8 86	4 39
Feb-02	83	14297	0 58%	13	18810	0 07%	17 54	9 66



Trouble Rate (Percent) (MR-8')

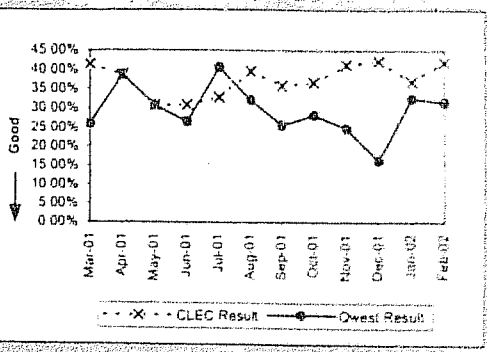
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	137	15582	0 88%	52	18703	0 28%	10 53	5 4
Sep-01	107	15367	0 70%	34	18763	0 18%	11 13	5 77
Oct-01	88	15132	0 58%	32	18782	0 17%	9 13	4 55
Nov-01	71	14821	0 48%	27	18783	0 14%	8 06	3 9
Dec-01	82	14634	0 56%	32	18765	0 17%	8 57	4 21
Jan-02	57	14505	0 39%	24	18784	0 13%	6 72	3 08



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

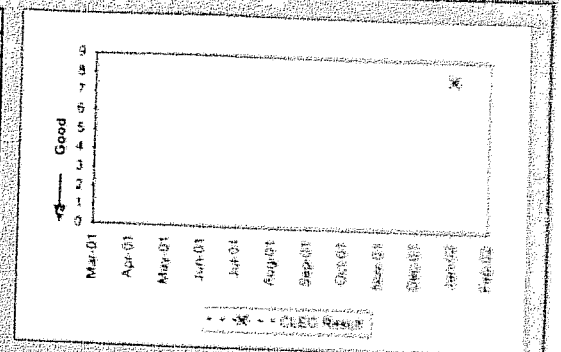
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	101	1[illegible]	41.39%	17	65	26.15%	2.33	0.42
	55	1[illegible]	38.89%	29	75	38.67%	-0.01	-1.01
	79	2[illegible]	30.86%	28	91	30.77%	0	-1
	62	2[illegible]	30.68%	21	79	26.58%	0.75	-0.55
	86	2[illegible]	32.04%	30	93	40.63%	-1.31	-1.79
	73	2[illegible]	35.04%	30	93	32.26%	1.27	-0.23
	37	2[illegible]	33.88%	16	62	25.81%	1.5	-0.09
	69	1[illegible]	36.05%	15	53	28.30%	1.15	-0.3
	54	1[illegible]	41.29%	13	52	25.00%	2.12	0.29
	34	1[illegible]	42.35%	8	49	16.33%	3.44	1.09
	60	1[illegible]	37.04%	16	49	32.65%	0.53	-0.68
	57	1[illegible]	43.96%	6	19	31.58%	0.84	-0.49



Checklist #2 - Enhanced Extended Loops (EELs) Installation

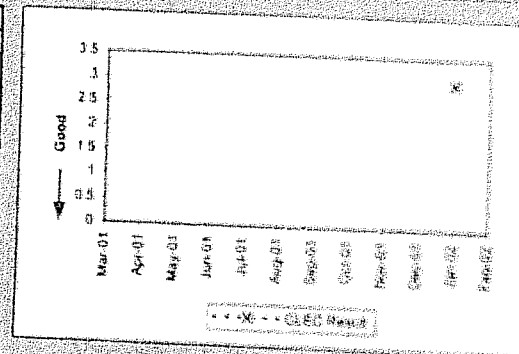
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	8	1	8.00	
Feb-02				



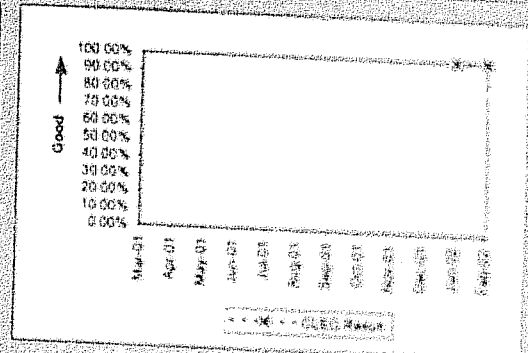
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	3	1	3.00	



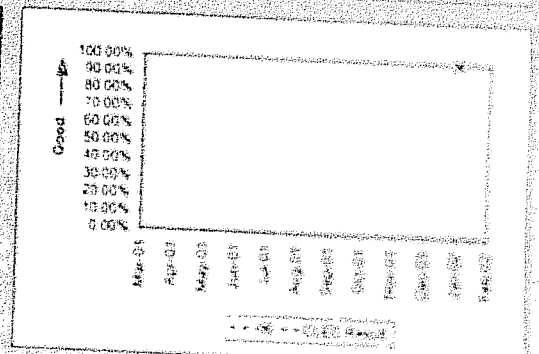
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	1	1	100.00%	0.00%
	1	1	100.00%	0.00%



New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

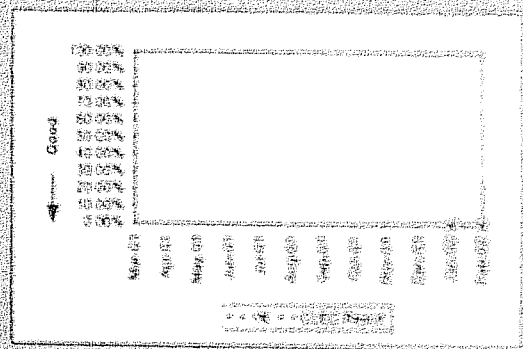
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02	1	1	100.00%	0.00%



Checklist #2 - Enhanced Extended Loops (EELs) Repair

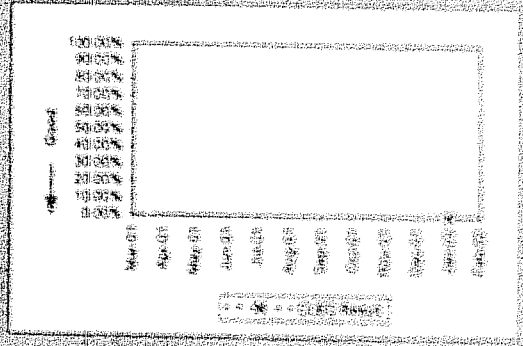
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	0	1	0.00%	0.00%



Trouble Rate (Percent) (MR-8°)-- Interval Zone One and Two

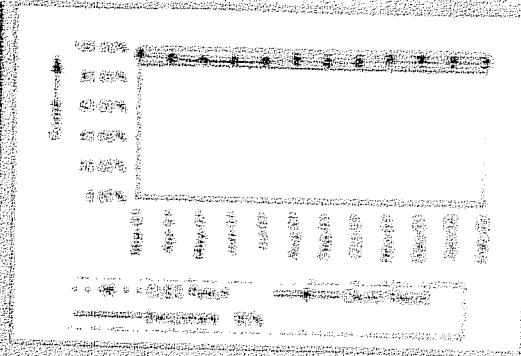
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02				



Checklist #4 - Unbundled Loops - Analog Installation

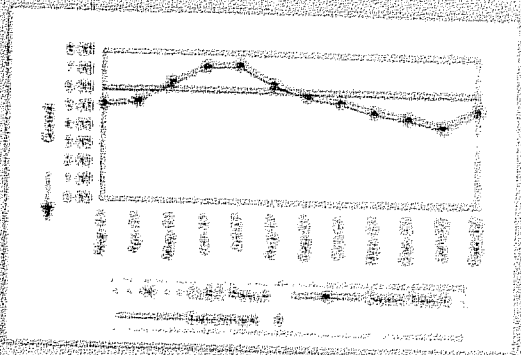
Installation Commitments Met (Percent) (OP-3A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Status
Mar-01				733	765	95.82%		
Apr-01				636	672	94.64%		
May-01				792	851	93.06%		
Jun-01				664	711	93.53%		
Jul-01				713	758	94.06%		
Aug-01				809	852	94.95%		
Sep-01				628	663	94.72%		
Oct-01				745	785	94.90%		
Nov-01				676	706	95.75%		
Dec-01				589	614	95.93%		
Jan-02				614	642	95.64%		
Feb-02				523	545	95.96%		



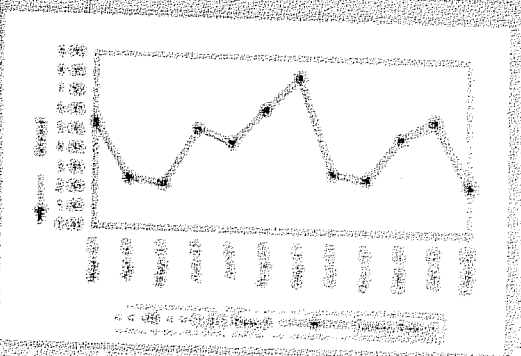
Installation Interval (Average Days) (OP-4A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Status
Mar-01				3952	764	5.17		
Apr-01				3614	672	5.38		
May-01				5485	853	6.43		
Jun-01				5183	713	7.27		
Jul-01				5775	786	7.35		
Aug-01				5623	880	6.39		
Sep-01				3903	675	5.78		
Oct-01				4386	793	5.53		
Nov-01				3594	718	5.00		
Dec-01				2952	624	4.73		
Jan-02				2764	643	4.29		
Feb-02				2457	552	4.45		



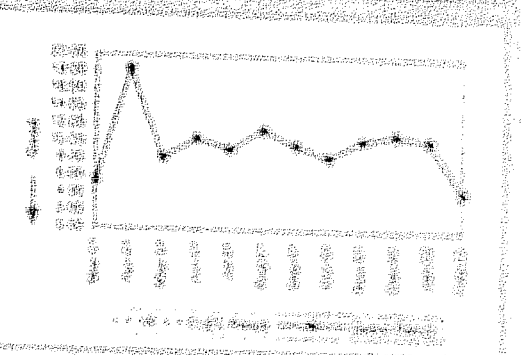
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) - Dispatches Within MSAs

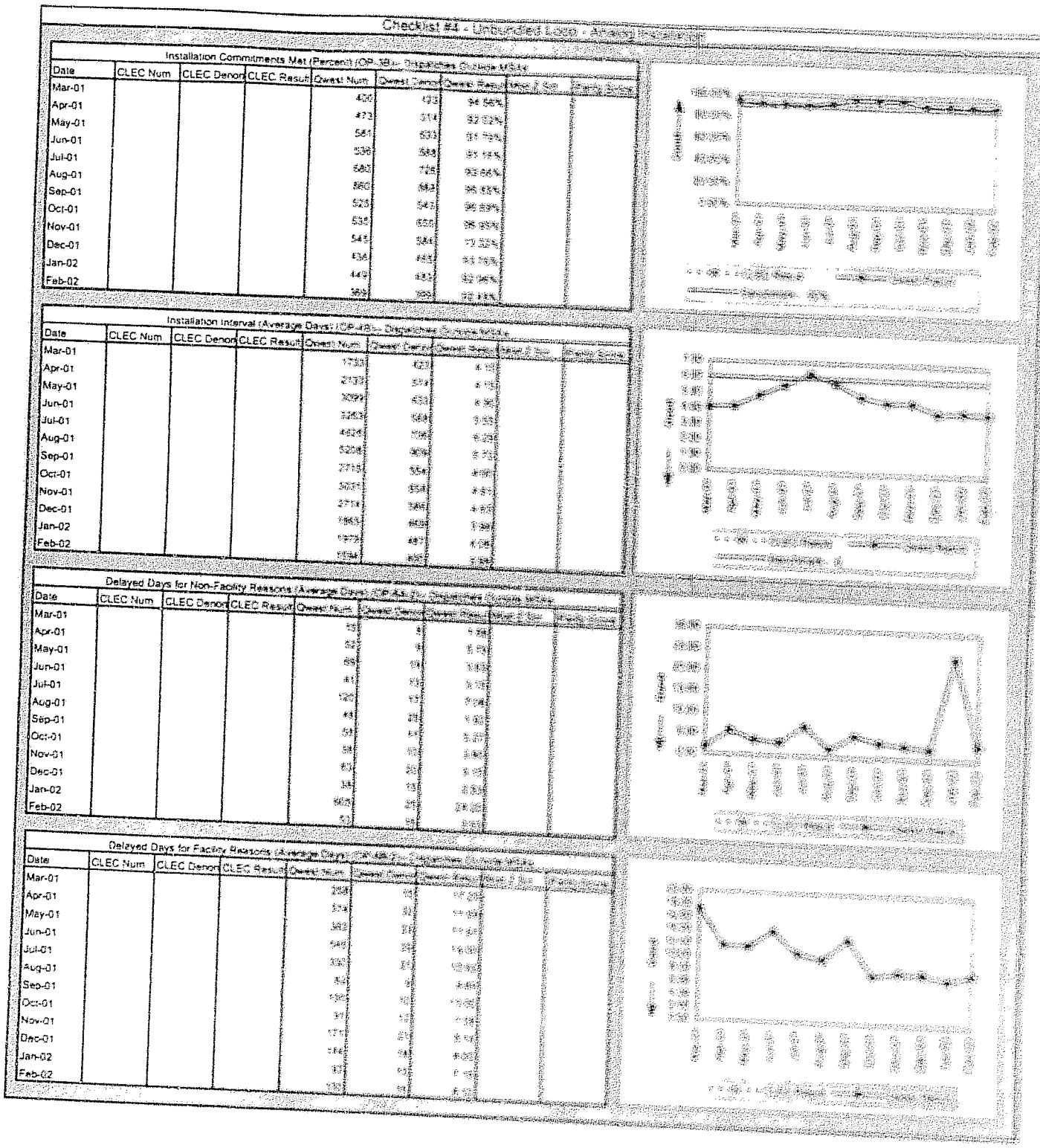
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Status
Mar-01				65	13	5.00		
Apr-01				18	3	6.00		
May-01				60	25	5.04		
Jun-01				115	23	5.00		
Jul-01				72	16	4.50		
Aug-01				144	23	6.26		
Sep-01				128	16	8.00		
Oct-01				54	18	3.00		
Nov-01				77	26	2.96		
Dec-01				108	22	4.91		
Jan-02				140	24	5.83		
Feb-02				47	10	4.70		

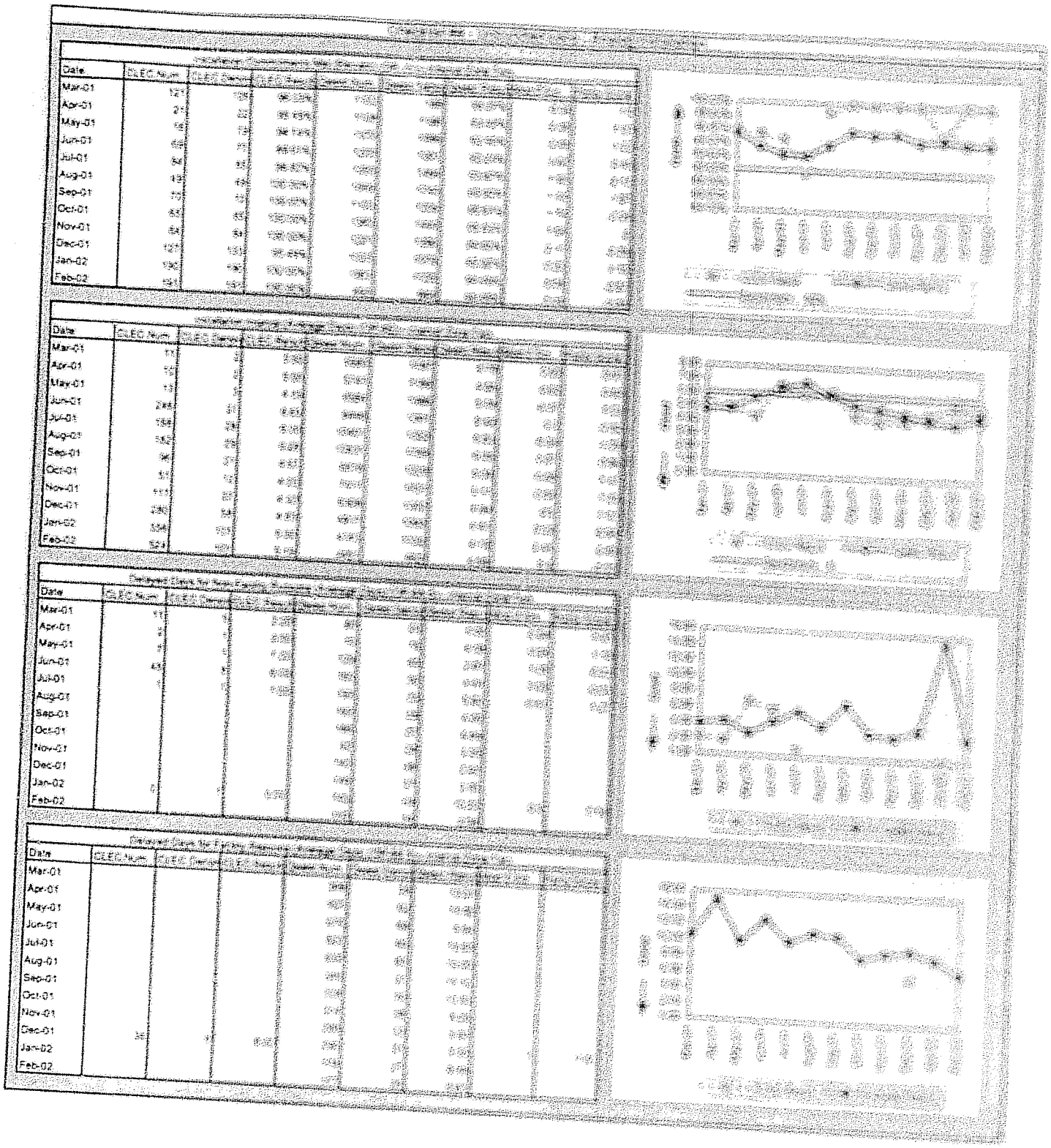


Delayed Days for Facility Reasons (Average Days) (OP-5B) - Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Status
Mar-01				192	20	9.60		
Apr-01				559	30	18.63		
May-01				293	33	8.88		
Jun-01				276	28	9.86		
Jul-01				320	34	9.41		
Aug-01				257	32	8.03		
Sep-01				198	23	8.61		
Oct-01				223	26	8.58		
Nov-01				127	12	10.58		
Dec-01				146	13	11.23		
Jan-02				85	8	10.63		
Feb-02				43	10	4.30		




Checklist #4 - Unbundled Loops - Average
Installation Commitments Met (Percent) (OP-3)
Date
CLEC Num
CLEC Denom
CLEC Result
Qwest Num
Qwest Denom
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
Installation Interval (Average Days) (OP-4)
Delayed Days for Non-Facility Reasons (Average Days) (OP-5)
Delayed Days for Facility Reasons (Average Days)



Date	CLEC Num	CLEC Dem					
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							
Nov-01							
Dec-01							
Jan-02							
Feb-02							

Date	CLEC Num	CLEC Dem					
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							
Nov-01							
Dec-01							
Jan-02							
Feb-02							

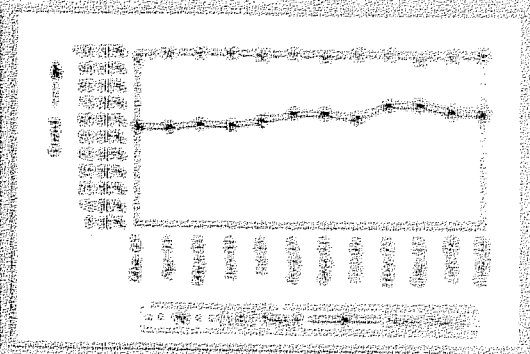
Date	CLEC Num	CLEC Dem					
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							
Nov-01							
Dec-01							
Jan-02							
Feb-02							

Date	CLEC Num	CLEC Dem					
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							
Oct-01							
Nov-01							
Dec-01							
Jan-02							
Feb-02							

Checklist #4 - Unbundled Loop - Analog Interfaces

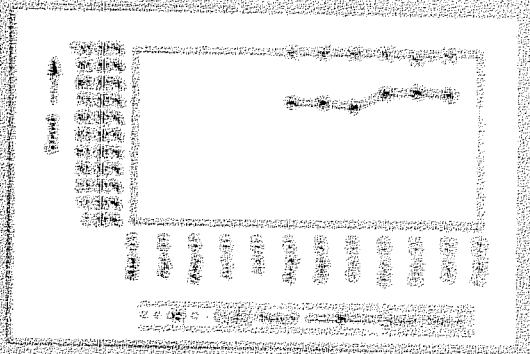
New Service Installation Quality (Percent) (OP-5 - Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Z Score
Mar-01	98	102	96.08%	684	1177	58.11%	38	3.84
Apr-01	74	74	100.00%	721	1274	56.59%	43	4.47
May-01	21	21	100.00%	854	1454	58.73%	41	4.13
Jun-01	48	48	100.00%	893	1552	57.54%	42	4.29
Jul-01	80	81	98.77%	908	1492	60.86%	38	3.91
Aug-01	67	67	100.00%	1077	1656	65.04%	35	3.64
Sep-01	59	60	98.33%	984	1509	65.21%	33	3.51
Oct-01	68	68	100.00%	841	1345	62.53%	38	3.95
Nov-01	75	75	100.00%	966	1521	63.51%	37	3.84
Dec-01	106	109	97.25%	844	1398	60.37%	37	3.93
Jan-02	161	162	99.38%	748	1213	61.67%	38	4.00
Feb-02	191	191	100.00%	882	1454	60.66%	40	4.21



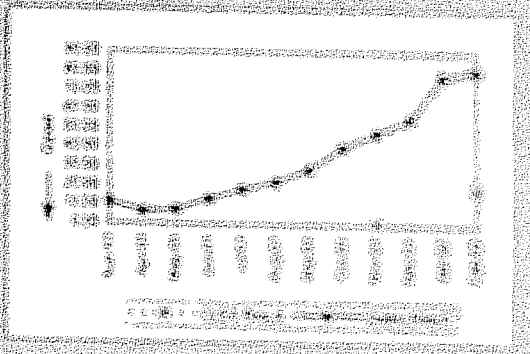
New Service Installation Quality (Percent) (OP-5 - Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Z Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	67	67	100.00%	1139	1656	71.25%	31	3.11
Sep-01	60	60	100.00%	1074	1509	71.17%	29	2.99
Oct-01	68	68	100.00%	921	1345	68.48%	32	3.31
Nov-01	75	75	100.00%	1059	1521	69.62%	30	3.07
Dec-01	106	109	97.25%	937	1398	67.02%	30	3.15
Jan-02	161	162	99.38%	849	1213	70.00%	29	3.00
Feb-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5)

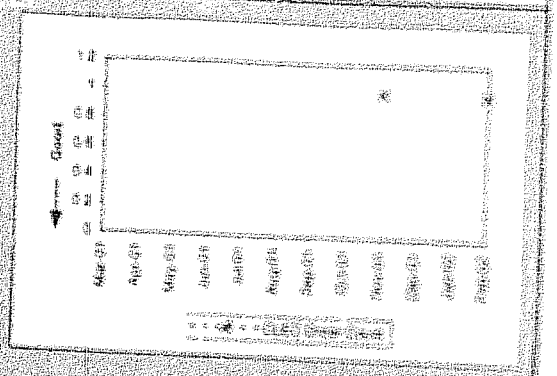
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Z Score
Mar-01				272	24	11.33		
Apr-01				182	27	6.74		
May-01				271	36	7.53		
Jun-01				863	90	9.59		
Jul-01				823	45	18.29		
Aug-01				1719	77	22.32		
Sep-01				2450	85	28.82		
Oct-01				2941	91	32.32		
Nov-01	1	1	1.00	3941	82	48.06	-46	-4.41
Dec-01				4261	77	55.34		
Jan-02				4964	64	77.56		
Feb-02	19	1	19.00	6015	55	109.36	-90	-8.46



Checklist #4 - Unbundled Loop - Analog Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-15B)

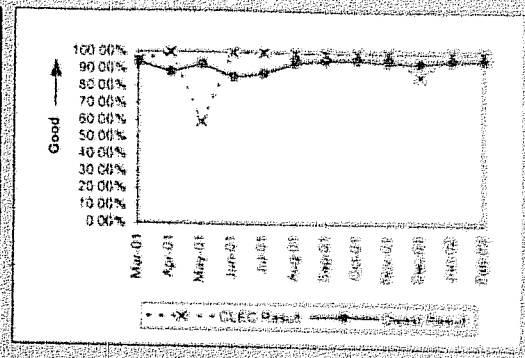
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - Analog Repair

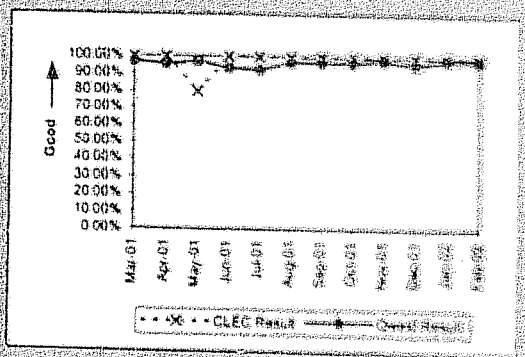
Out of Service Cleared within 24 hours (Percent) (MR-3E)-- Interval Zone Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	20	21	95.24%	1692	1795	94.26%	-0.19	-1.12
	10	10	100.00%	2062	2330	88.50%	-1.14	-1.69
	3	5	60.00%	2043	2194	93.12%	2.03	0.23
	19	19	100.00%	2211	2583	85.60%	-1.78	-2.08
	11	11	100.00%	2130	2421	87.98%	-1.22	-1.74
	4	4	100.00%	1964	2082	94.33%	-0.49	-1.3
	3	3	100.00%	1714	1788	95.86%	-0.36	-1.22
	5	5	100.00%	1461	1514	96.50%	-0.43	-1.26
	5	5	100.00%	1241	1308	94.88%	-0.52	-1.32
	10	15	66.67%	1095	1162	94.23%	1.12	-0.32
	4	4	100.00%	912	949	96.10%	-0.4	-1.24
	3	3	100.00%	880	914	96.28%	-0.34	-1.21



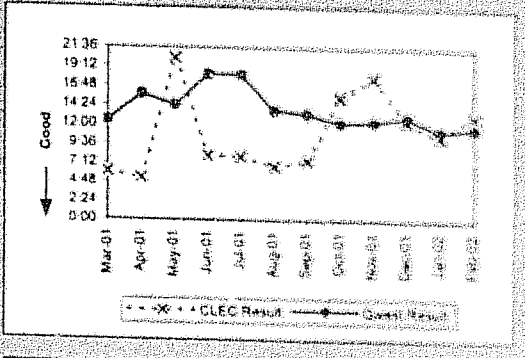
All Troubles Cleared within 48 Hours (Percent) (MR-4E)-- Interval Zone Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	21	21	100.00%	2741	2822	97.13%	-0.78	-1.48
	10	10	100.00%	3196	3347	95.49%	-0.69	-1.42
	4	5	80.00%	3080	3176	96.98%	1.44	-0.12
	19	19	100.00%	3462	3705	93.44%	-1.15	-1.7
	11	11	100.00%	3188	3435	92.81%	-0.92	-1.56
	4	4	100.00%	2978	3085	97.16%	-0.34	-1.21
	3	3	100.00%	2591	2671	97.00%	-0.3	-1.18
	5	5	100.00%	2230	2298	97.04%	-0.39	-1.24
	5	5	100.00%	1962	2002	98.00%	-0.32	-1.19
	15	15	100.00%	1748	1820	96.04%	-0.78	-1.48
	4	4	100.00%	1542	1567	98.40%	-0.25	-1.15
	3	3	100.00%	1530	1563	97.89%	-0.25	-1.15



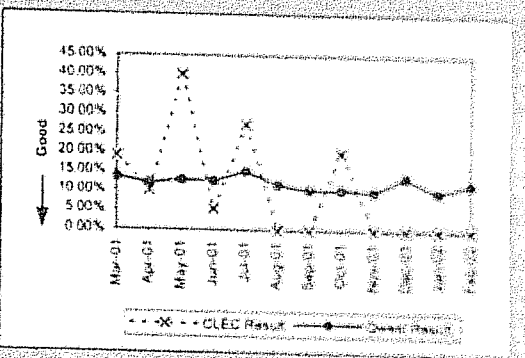
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	129:11	21	6:09	35421:40	2822	12:33	-2.16	-2.31
	53:57	10	5:24	53014:26	3347	15:50	-2.04	-2.24
	101:03	5	20:18	46056:07	3176	14:30	0.97	-0.41
	156:47	19	8:15	67898:15	3705	18:20	-2.36	-2.43
	89:26	11	8:08	62755:33	3435	18:16	-1.75	-2.06
	27:38	4	6:54	42510:46	3065	13:52	-0.95	-1.57
	22:58	3	7:39	35963:54	2671	13:28	-0.71	-1.43
	77:36	5	15:31	28473:04	2298	12:23	0.75	-0.55
	89:50	5	17:58	25103:35	2002	12:32	1.1	-0.33
	188:23	15	12:34	23824:16	1820	13:05	-0.12	-1.08
	42:36	4	10:40	17813:13	1567	11:22	-0.12	-1.07
	39:44	3	13:15	18437:52	1563	11:48	0.36	-0.78



Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

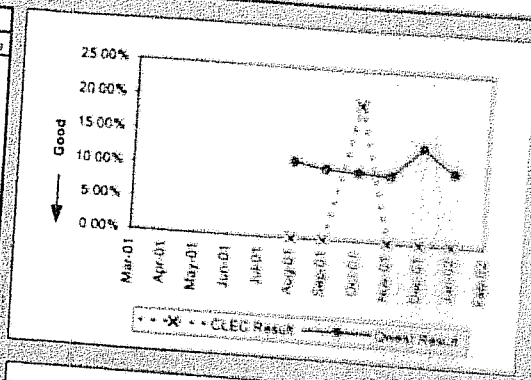
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	4	21	19.05%	388	2870	13.52%	0.74	-0.55
	1	10	10.00%	403	3400	11.85%	-0.18	-1.11
	2	5	40.00%	411	3226	12.74%	1.48	-0.1
	1	19	5.26%	473	3787	12.49%	-0.95	-1.58
	3	11	27.27%	532	3521	15.11%	1.05	-0.36
	0	4	0.00%	360	3119	11.54%	-0.72	-1.44
	0	3	0.00%	281	2728	10.30%	-0.59	-1.36
	1	5	20.00%	243	2337	10.40%	0.65	-0.6
	0	5	0.00%	201	2034	9.88%	-0.74	-1.45
	0	15	0.00%	255	1865	13.67%	-1.54	-1.93
	0	4	0.00%	156	1590	9.81%	-0.66	-1.4
	0	3	0.00%	196	1589	11.96%	-0.64	-1.39



Checklist #4 - Unbundled Loop - Analog Repair

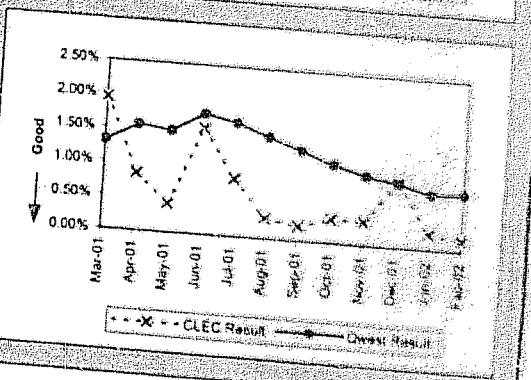
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
0	4	0.00%	292	2560	11.41%	-0.72	-1.44
0	2	0.00%	236	2240	10.54%	-0.49	-1.29
1	5	20.00%	194	1899	10.22%	0.67	-0.6
0	5	0.00%	151	1515	9.97%	-0.74	-1.45
0	15	0.00%	196	1368	14.33%	-1.58	-1.96
0	4	0.00%	118	1086	10.87%	-0.7	-1.42



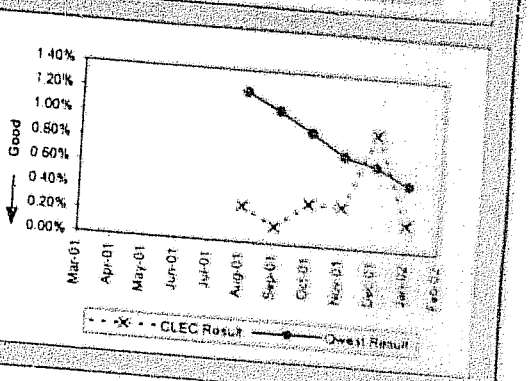
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
21	1074	1.96%	2870	219161	1.31%	1.86	0.13
10	1184	0.84%	3400	217622	1.56%	-1.99	-2.21
5	1173	0.43%	3226	215311	1.50%	-3.01	-2.83
19	1218	1.56%	3787	213145	1.78%	-0.57	-1.35
11	1294	0.85%	3521	210770	1.67%	-2.3	-2.4
4	1334	0.30%	3119	208908	1.49%	-3.58	-3.18
3	1380	0.22%	2728	206724	1.32%	-3.58	-3.17
5	1427	0.35%	2337	204490	1.14%	-2.81	-2.71
5	1474	0.34%	2034	201517	1.01%	-2.56	-2.56
15	1585	0.95%	1865	199580	0.93%	0.05	-0.97
4	1770	0.23%	1590	197870	0.80%	-2.71	-2.65
3	1925	0.16%	1589	193156	0.82%	-3.22	-2.96



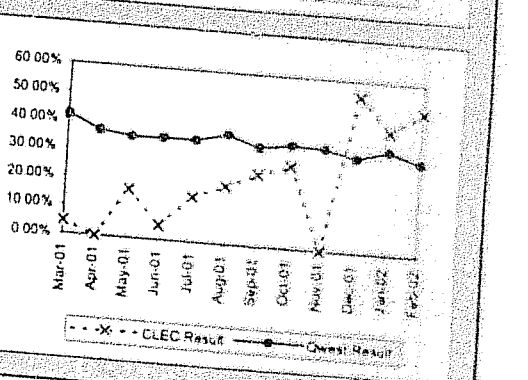
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
4	1334	0.30%	2560	208908	1.23%	-3.06	-2.86
2	1380	0.14%	2240	206724	1.08%	-3.36	-3.04
5	1427	0.35%	1899	204490	0.93%	-2.27	-2.38
5	1474	0.34%	1515	201517	0.75%	-1.83	-2.11
15	1585	0.95%	1368	199580	0.69%	1.25	-0.24
4	1770	0.23%	1086	197870	0.55%	-1.83	-2.11



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

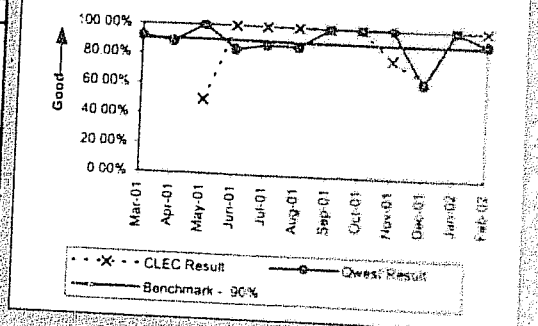
CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
1	22	4.55%	2086	4956	42.09%	-3.56	-3.16
0	10	0.00%	1998	5398	37.01%	-2.42	-2.47
1	6	16.67%	1780	5006	35.56%	-0.97	-1.59
1	20	5.00%	2098	5885	35.65%	-2.86	-2.74
2	13	15.38%	1950	5471	35.64%	-1.52	-1.93
1	5	20.00%	1937	5056	38.31%	-0.84	-1.51
1	4	25.00%	1437	4165	34.50%	-0.4	-1.24
2	7	28.57%	1318	3655	36.06%	-0.41	-1.25
0	6	0.00%	1119	3153	35.49%	-1.66	-2.01
18	33	54.55%	915	2780	32.91%	2.53	0.54
3	7	42.86%	892	2482	35.94%	0.38	-0.77
3	6	50.00%	754	2343	32.18%	0.87	-0.47



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

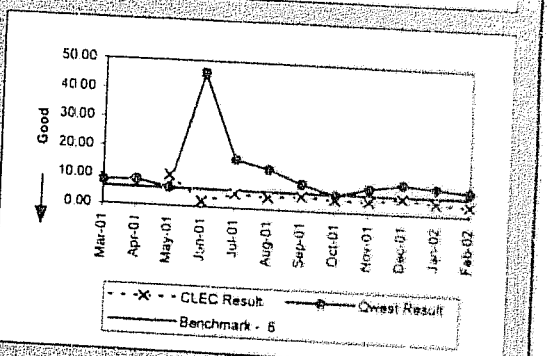
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			22	24	91.67%		
			15	17	88.24%		
1	2	50.00%	12	12	100.00%	N/A	-0.05
5	5	100.00%	21	25	84.00%	-0.43	-1.26
3	3	100.00%	7	8	87.50%	-0.56	-1.34
8	8	100.00%	20	23	86.96%	-0.94	-1.57
4	4	100.00%	12	12	100.00%	N/A	N/A
4	4	100.00%	10	10	100.00%	N/A	N/A
5	5	50.00%	13	13	100.00%	N/A	N/A
3	3	66.67%	9	14	64.29%	-0.08	-0.32
6	6	100.00%	7	7	100.00%	N/A	-1.05
8	8	100.00%	10	11	90.91%	-0.68	-1.41



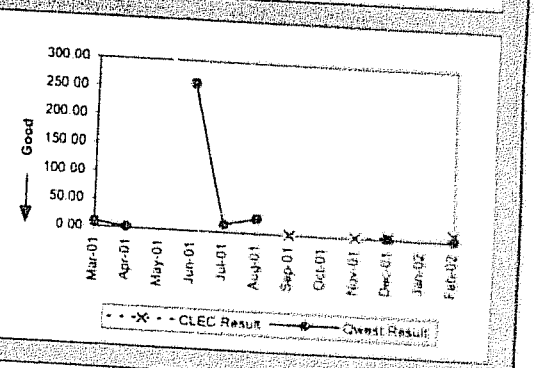
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			162	20	8.10		
			144	17	8.47		
21	2	10.50	68	11	6.18	0.98	-0.4
35	1	2.00	966	21	46.00	-0.25	-1.15
35	2	5.00	166	10	16.60	-0.99	-1.6
21	5	4.20	343	25	13.72	-1.52	-1.93
4	1	5.00	99	11	9.00	-0.98	-1.6
13	4	4.25	58	10	5.80	-0.88	-1.54
12	3	4.00	108	13	8.31	-1.23	-1.54
11	2	5.50	140	14	10.00	-0.9	-1.54
20	5	4.00	45	5	9.00	-2.89	-2.76
24	7	3.43	79	10	7.90	-2.5	-2.52



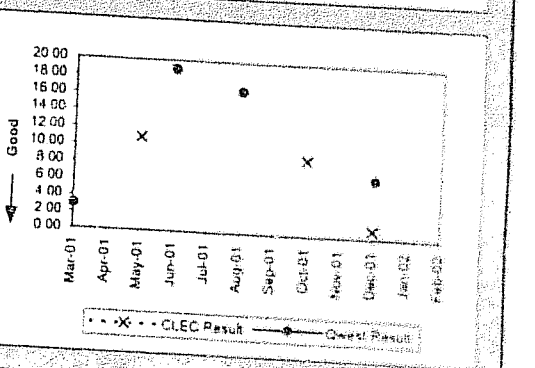
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			10	1	10.00		
			5	2	2.50		
			781	3	260.33		
			41	3	13.67		
			54	2	27.00		
1	1	1.00					
2	1	2.00					
4	1	4.00	3	2	1.50	0.68	-0.59
12	1	12.00	2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

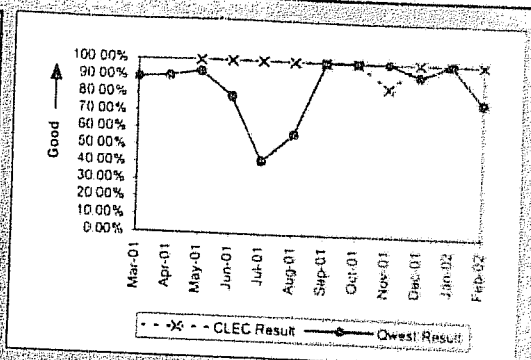
CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			3	1	3.00		
11	1	11.00					
			19	1	19.00		
			50	3	16.67		
9	1	9.00					
1	1	1.00	21	3	7.00	-1.44	-1.88



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

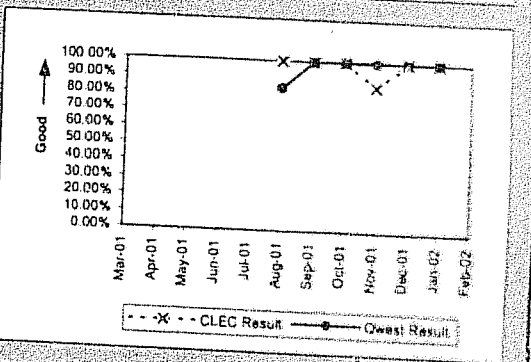
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				17	19	89.47%		
				19	21	90.48%		
		1	100.00%	14	15	93.33%	-0.26	-1.16
		2	100.00%	15	19	78.95%	-0.69	-1.42
		2	100.00%	8	19	42.11%	-1.58	-1.96
		5	100.00%	11	19	57.89%	-1.82	-2.11
		6	100.00%	20	20	100.00%	N/A	N/A
		8	100.00%	12	12	100.00%	N/A	N/A
		7	85.71%	12	12	100.00%	N/A	N/A
		5	100.00%	13	14	92.86%	-0.53	-1.32
		9	100.00%	11	11	100.00%	N/A	N/A
		14	100.00%	7	9	77.78%	-1.25	-1.76



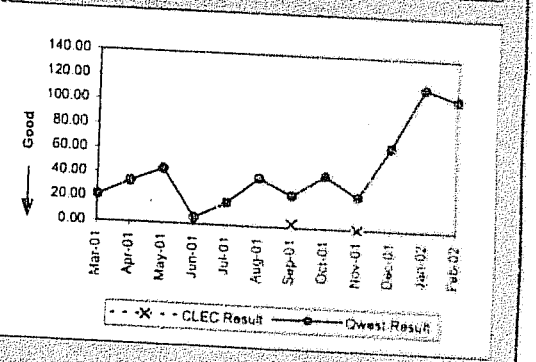
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
		6	100.00%	16	19	84.21%	-0.92	-1.56
		8	100.00%	20	20	100.00%	N/A	N/A
		8	100.00%	12	12	100.00%	N/A	N/A
		7	85.71%	12	12	100.00%	N/A	N/A
		5	100.00%	14	14	100.00%	N/A	N/A
		9	100.00%	11	11	100.00%	N/A	N/A



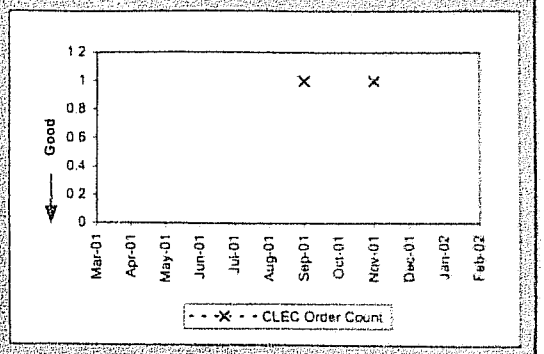
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				43	2	21.50		
				67	2	33.50		
				89	2	44.50		
				33	6	5.50		
				73	4	18.25		
				79	2	39.50		
		1	3.00	78	3	26.00	-0.75	-1.45
				86	2	43.00		
		1	0.00	159	6	26.50	-0.66	-1.4
				203	3	67.67		
				817	7	116.71		
				970	9	107.78		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

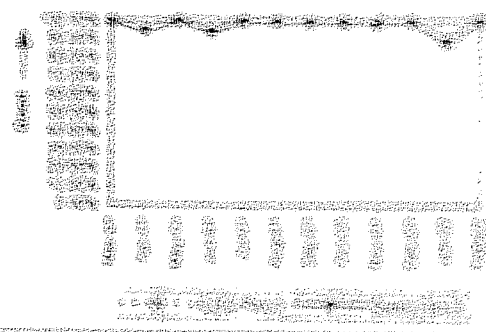
Reasons for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B)	CLEC Order Count
	1
	1



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Report

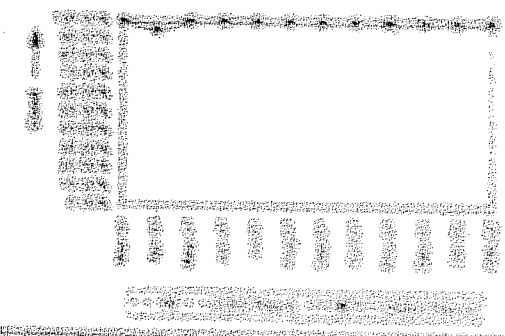
Out of Service Cleared within 24 hours (Percent) (MR-3E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean Z Sc	Rating Score
Mar-01				18	18	100.00%		
Apr-01				18	19	94.74%		
May-01				17	17	100.00%		
Jun-01				16	17	94.12%		
Jul-01				22	22	100.00%		
Aug-01				23	23	100.00%		
Sep-01				14	14	100.00%		
Oct-01				19	19	100.00%		
Nov-01	1	1	100.00%	14	14	100.00%	[illegible]	[illegible]
Dec-01				12	12	100.00%		
Jan-02				8	8	88.89%		
Feb-02				8	8	100.00%		



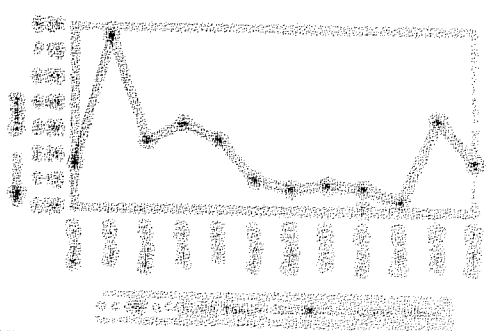
All Troubles Cleared within 48 hours (Percent) (MR-4E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean Z Sc	Rating Score
Mar-01				18	18	100.00%		
Apr-01				19	20	95.00%		
May-01				17	17	100.00%		
Jun-01				17	17	100.00%		
Jul-01				22	22	100.00%		
Aug-01				23	23	100.00%		
Sep-01				14	14	100.00%		
Oct-01				19	19	100.00%		
Nov-01	1	1	100.00%	14	14	100.00%	[illegible]	[illegible]
Dec-01				12	12	100.00%		
Jan-02				9	9	100.00%		
Feb-02				8	8	100.00%		



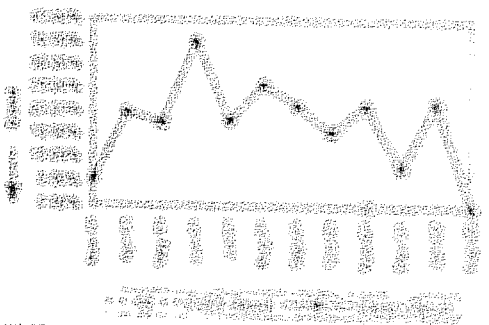
Mean Time to Restore (Hours Minutes) (MR-4E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean Z Sc	Rating Score
Mar-01				36.48	18	2.03		
Apr-01				159.33	20	7.99		
May-01				53.27	17	3.09		
Jun-01				67.14	17	3.91		
Jul-01				70.52	22	3.13		
Aug-01				31.25	23	1.23		
Sep-01				14.30	14	1.02		
Oct-01				22.56	19	1.19		
Nov-01	0.06	1	0.06	14.53	14	1.04	[illegible]	[illegible]
Dec-01				5.42	12	0.28		
Jan-02				38.12	9	4.13		
Feb-02				18.00	8	2.25		



Repair Repeat Report Rate (Percent) (MR-7E) - Interval Zone Two

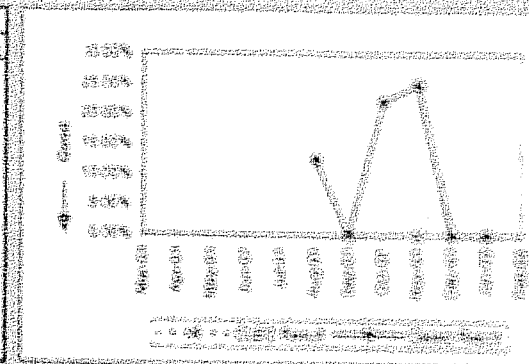
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean Z Sc	Rating Score
Mar-01				1	18	5.56%		
Apr-01				4	20	20.00%		
May-01				3	17	17.65%		
Jun-01				5	17	21.29%		
Jul-01				4	22	18.18%		
Aug-01				5	23	26.09%		
Sep-01				3	14	21.43%		
Oct-01				3	19	15.79%		
Nov-01	0	1	0.00%	3	14	21.43%	[illegible]	[illegible]
Dec-01				1	12	8.33%		
Jan-02				2	9	22.22%		
Feb-02				0	8	0.00%		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

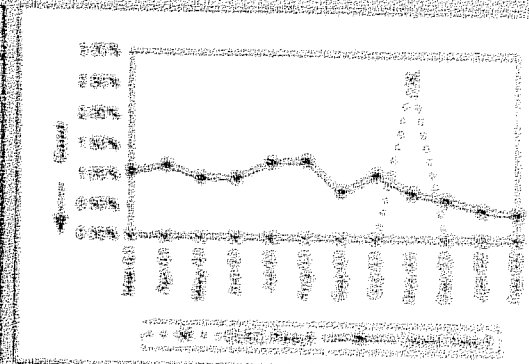
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1	8	12.50%		
Sep-01				0	1	0.00%		
Oct-01				2	9	22.22%		
Nov-01	0	1	0.00%	2	8	25.00%	-0.54	-1.33
Dec-01				0	2	0.00%		
Jan-02				0	4	0.00%		
Feb-02								



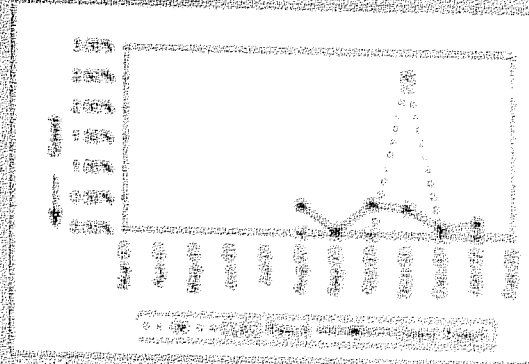
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	0	3	0.00%	18	1687	1.07%	-0.18	-1.11
Apr-01	0	2	0.00%	20	1710	1.17%	-0.15	-1.09
May-01	0	4	0.00%	17	1723	0.99%	-0.2	-1.12
Jun-01	0	5	0.00%	17	1730	0.98%	-0.22	-1.14
Jul-01	0	8	0.00%	22	1760	1.25%	-0.32	-1.19
Aug-01	0	20	0.00%	23	1795	1.28%	-0.51	-1.31
Sep-01	0	26	0.00%	14	1796	0.78%	-0.45	-1.27
Oct-01	0	36	0.00%	19	1777	1.07%	-0.62	-1.38
Nov-01	1	38	2.63%	14	1831	0.76%	1.04	-0.37
Dec-01	0	43	0.00%	12	1848	0.65%	-0.32	-1.32
Jan-02	0	59	0.00%	9	1866	0.48%	-0.53	-1.32
Feb-02	0	71	0.00%	8	1879	0.43%	-0.54	-1.33



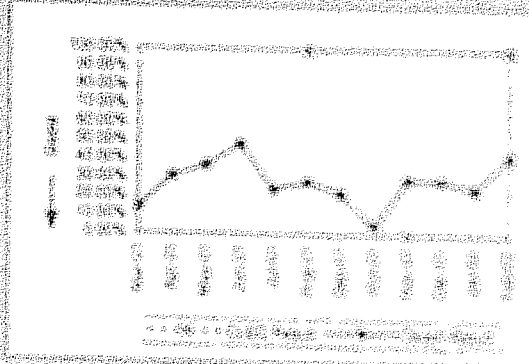
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	20	0.00%	8	1795	0.45%	-0.3	-1.18
Sep-01	0	26	0.00%	1	1796	0.06%	-0.12	-1.07
Oct-01	0	36	0.00%	9	1777	0.51%	-0.42	-1.28
Nov-01	1	38	2.63%	8	1831	0.44%	1.33	-0.19
Dec-01	0	43	0.00%	2	1848	0.11%	-0.21	-1.13
Jan-02	0	59	0.00%	4	1866	0.21%	-0.35	-1.21
Feb-02								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

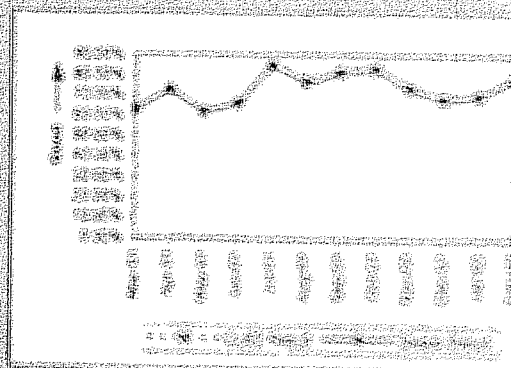
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				3	21	14.29%		
Apr-01				9	29	31.03%		
May-01				10	27	37.04%		
Jun-01				16	33	48.48%		
Jul-01				7	29	24.14%		
Aug-01	1	1	100.00%	9	32	28.13%	1.06	-0.36
Sep-01				4	18	22.22%		
Oct-01				1	20	5.00%		
Nov-01	0	1	0.00%	6	20	30.00%	-0.64	-1.31
Dec-01				5	17	29.41%		
Jan-02				3	12	25.00%		
Feb-02	1	1	100.00%	6	14	42.86%	0.73	-0.55



Checklist #4 - Unbundled Loop - Non-Loaded [illegible]

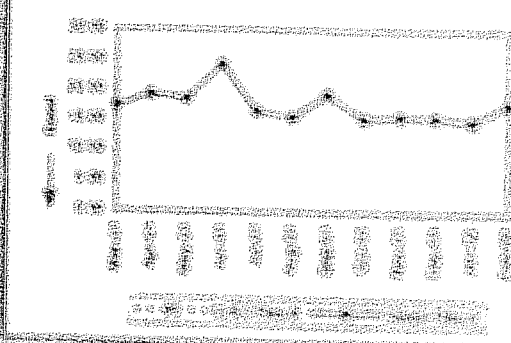
Installation Commitments Met (Percent) (OP-3E) - Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					83	131	63.36%		
Apr-01					64	88	72.73%		
May-01					46	74	62.16%		
Jun-01					49	74	66.22%		
Jul-01					62	73	84.93%		
Aug-01					70	91	76.92%		
Sep-01					57	70	81.43%		
Oct-01					85	102	83.33%		
Nov-01					80	108	74.07%		
Dec-01					68	99	68.69%		
Jan-02					33	47	70.21%		
Feb-02					62	73	76.48%		



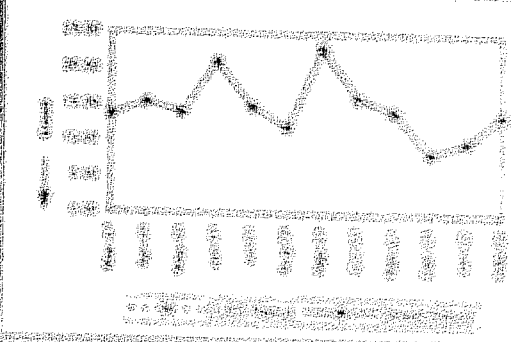
Installation Interval (Average Days) (OP-4E) - Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					2257	130	17.36		
Apr-01					1641	85	19.31		
May-01					1375	74	18.58		
Jun-01					1773	73	24.32		
Jul-01					2070	123	16.94		
Aug-01					2011	129	15.59		
Sep-01					1946	100	19.46		
Oct-01					1988	103	19.38		
Nov-01					1920	122	15.74		
Dec-01					1894	109	15.84		
Jan-02					903	64	14.87		
Feb-02					1606	90	17.84		



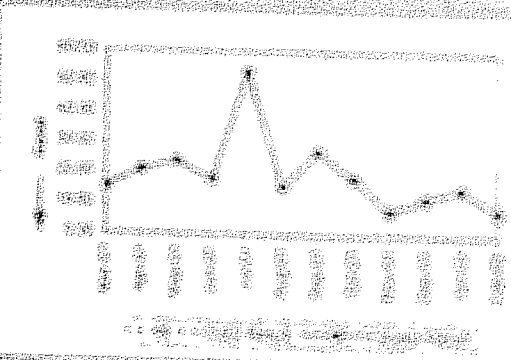
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A-5) - Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					536	29	18.74		
Apr-01					310	20	15.50		
May-01					240	15	16.12		
Jun-01					463	22	21.05		
Jul-01					359	24	14.96		
Aug-01					291	24	12.12		
Sep-01					575	25	23.00		
Oct-01					305	19	16.21		
Nov-01					501	35	14.31		
Dec-01					340	40	8.50		
Jan-02					202	20	10.10		
Feb-02					394	28	14.07		



Delayed Days for Facility Reasons (Average Days) (OP-4B-5) - Interval Zone Two

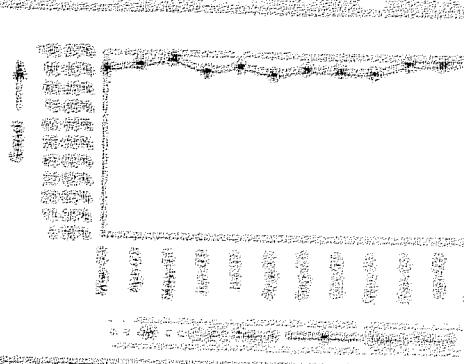
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					108	8	13.33		
Apr-01					84	4	21.00		
May-01					282	11	23.43		
Jun-01					54	3	18.00		
Jul-01					213	4	53.25		
Aug-01					78	5	15.60		
Sep-01					106	6	27.20		
Oct-01					129	7	18.43		
Nov-01					55	7	7.86		
Dec-01					24	2	12.00		
Jan-02					61	4	15.25		
Feb-02					8	1	8.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

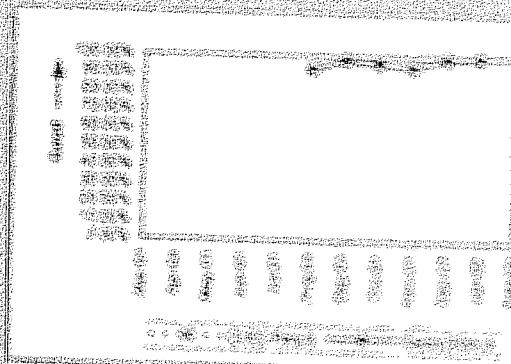
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					109	119	91.60%		
Apr-01					125	133	93.99%		
May-01					99	102	97.06%		
Jun-01					88	97	90.72%		
Jul-01					105	112	93.75%		
Aug-01					116	129	89.92%		
Sep-01					108	116	93.10%		
Oct-01					106	115	92.17%		
Nov-01					115	126	91.27%		
Dec-01					112	116	96.55%		
Jan-02					81	84	96.43%		
Feb-02					73	74	98.65%		



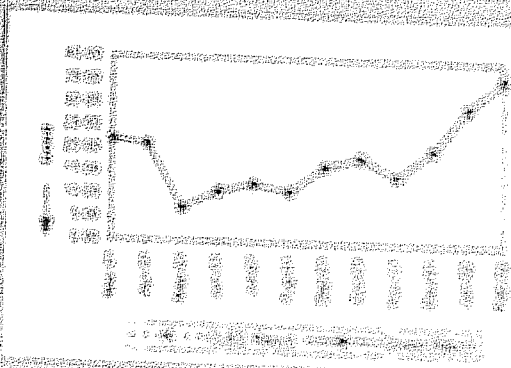
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					120	129	93.02%		
Sep-01					114	116	96.28%		
Oct-01					111	115	96.52%		
Nov-01					119	126	94.44%		
Dec-01					115	116	99.14%		
Jan-02					84	84	100.00%		
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-1&4)

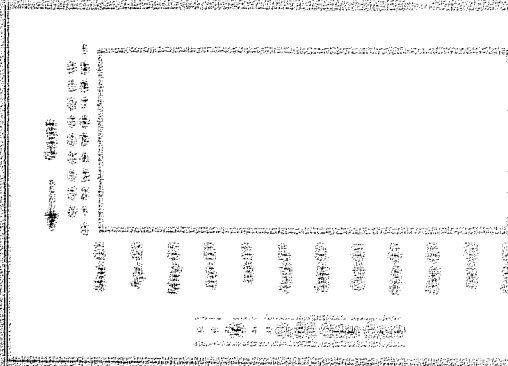
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01					288	13	22.13		
Apr-01					106	5	21.20		
May-01					80	11	7.27		
Jun-01					156	14	11.14		
Jul-01					270	21	12.86		
Aug-01					304	27	11.26		
Sep-01					423	25	16.92		
Oct-01					436	23	18.96		
Nov-01					518	35	14.80		
Dec-01					542	26	20.85		
Jan-02					965	32	30.16		
Feb-02					585	16	36.56		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B)

Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



CONTINUATION

[3] 2

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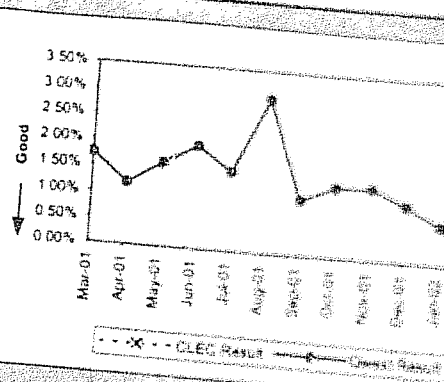
Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

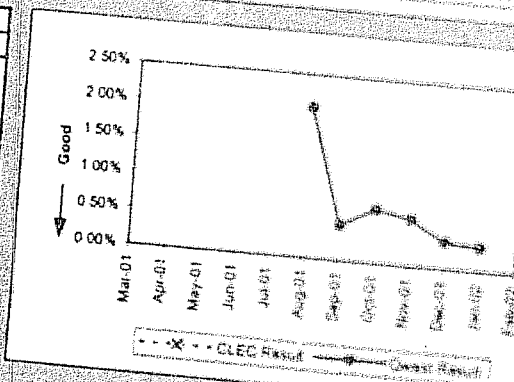
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				82	4721	1.74%		
				58	4836	1.20%		
				78	4846	1.61%		
				98	4966	1.97%		
				76	4955	1.53%		
				151	5094	2.96%		
				56	5153	1.09%		
				71	5199	1.37%		
				72	5224	1.38%		
				58	5302	1.09%		
				39	5255	0.74%		
				10	5266	0.19%		



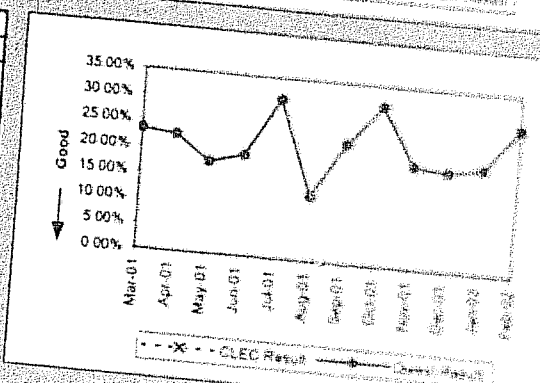
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				105	5094	2.06%		
				25	5153	0.49%		
				38	5199	0.73%		
				33	5224	0.63%		
				19	5302	0.36%		
				17	5255	0.32%		



Trouble and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

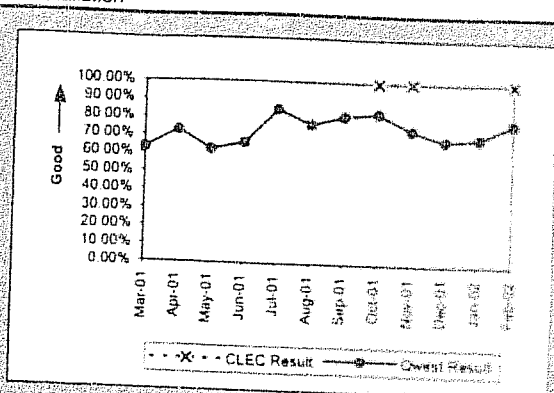
CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				25	107	23.36%		
				17	75	22.67%		
				17	95	17.89%		
				24	122	19.67%		
				34	110	30.91%		
				22	173	12.72%		
				17	73	23.29%		
				32	103	31.07%		
				18	90	20.00%		
				14	72	19.44%		
				10	49	20.41%		
				4	14	28.57%		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

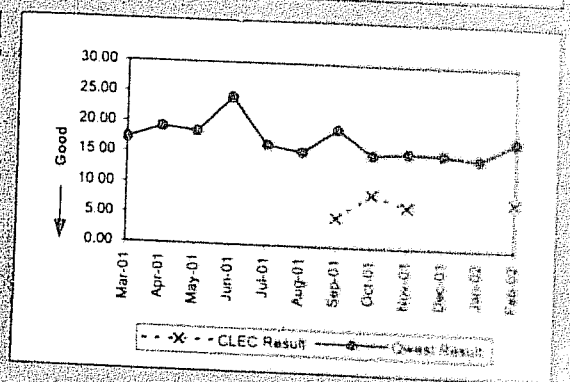
Mean Delay (OP-4E)– Interval Zone Two

Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
	83	131	63.36%		
	64	88	72.73%		
	46	74	62.16%		
	49	74	66.22%		
	62	73	84.93%		
	70	91	76.92%		
	57	70	81.43%		
1.00%	85	102	83.33%	-0.45	-1.27
1.00%	80	108	74.07%	-0.59	-1.36
	68	99	68.69%		
	33	47	70.21%		
2.00%	62	79	78.48%	-0.52	-1.32



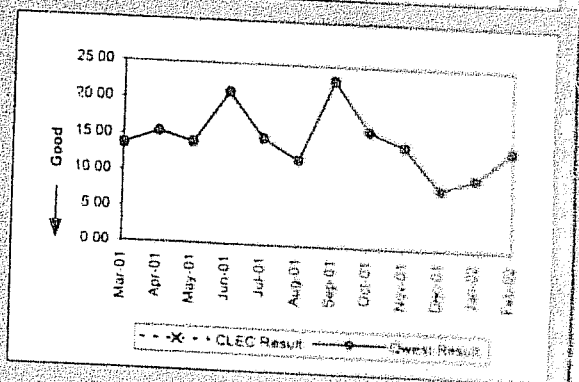
Average Delay (OP-4E)– Interval Zone Two

Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
	2257	130	17.36		
	1641	85	19.31		
	1375	74	18.58		
	1775	73	24.32		
	2070	125	16.56		
	2011	129	15.59		
3.00	1946	100	19.46	-0.94	-1.57
4.00	1968	128	15.36	-0.52	-1.32
7.00	1920	122	15.74	-0.63	-1.38
	1694	109	15.54		
	803	54	14.87		
4.00	1606	90	17.84	-0.68	-1.42



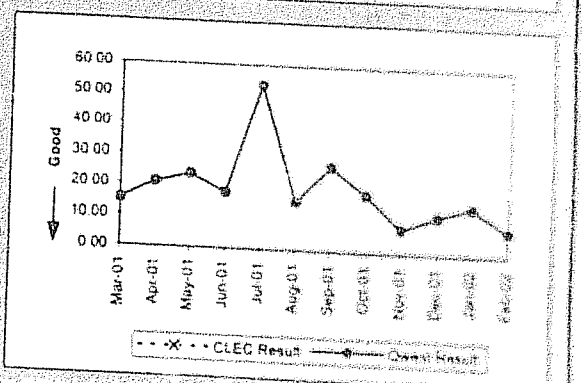
Average Days to Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
	536	39	13.74		
	310	20	15.50		
	240	17	14.12		
	463	22	21.05		
	359	24	14.96		
	291	24	12.12		
	575	25	23.00		
	308	19	16.21		
	501	35	14.31		
	340	40	8.50		
	202	20	10.10		
	394	28	14.07		



Average Days to Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

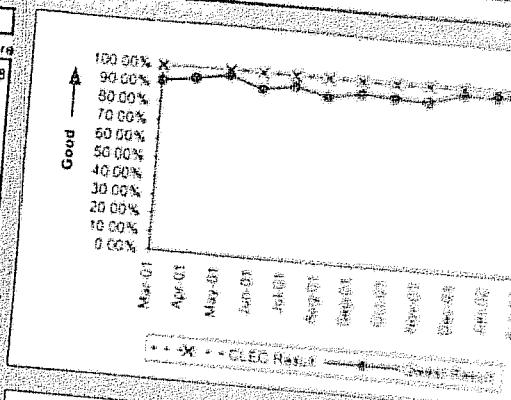
Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
	138	9	15.33		
	84	4	21.00		
	262	11	23.82		
	54	3	18.00		
	213	4	53.25		
	78	5	15.60		
	136	5	27.20		
	129	7	18.43		
	55	7	7.86		
	24	2	12.00		
	61	4	15.25		
	8	1	8.00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

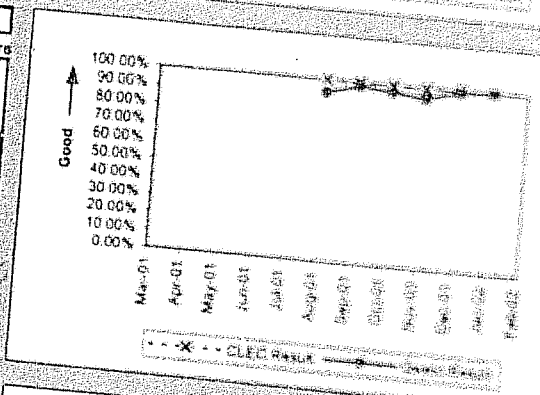
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
			100.00%	0.00%	109	119	91.60%	-0.3	-1.18
					125	133	93.99%		
			100.00%	0.00%	99	102	97.06%	-0.17	-1.11
			100.00%	0.00%	88	97	90.72%	-0.32	-1.19
			100.00%	0.00%	105	112	93.75%	-0.26	-1.16
			100.00%	0.00%	116	129	89.92%	-0.33	-1.2
			100.00%	0.00%	108	116	93.10%	-0.27	-1.16
			100.00%	0.00%	106	115	92.17%	-0.41	-1.25
			100.00%	0.00%	115	126	91.27%	-0.43	-1.26
					112	116	96.55%	-0.19	-1.11
			100.00%	0.00%	81	84	96.43%		
					73	74	98.65%	-0.12	-1.07



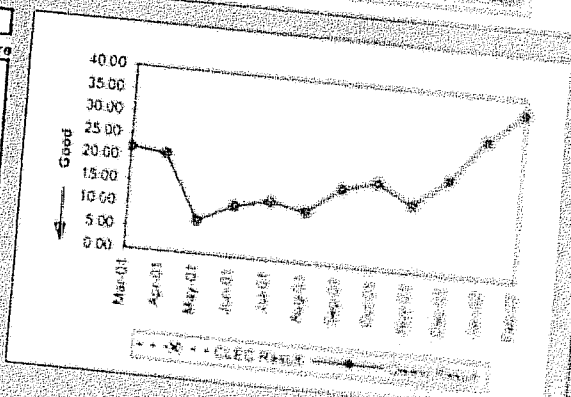
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
			100.00%	0.00%	120	129	93.02%	-0.27	-1.17
			100.00%	0.00%	114	116	98.28%	-0.13	-1.08
			100.00%	0.00%	111	115	96.52%	-0.27	-1.16
			100.00%	0.00%	119	126	94.44%	-0.34	-1.21
			100.00%	0.00%	115	116	99.14%	-0.09	-1.06
					84	84	100.00%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

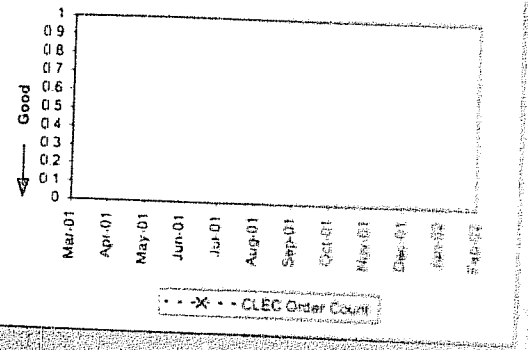
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					288	13	22.15		
					106	5	21.20		
					80	11	7.27		
					156	14	11.14		
					270	21	12.86		
					304	27	11.26		
					423	25	16.92		
					436	23	18.96		
					518	35	14.80		
					542	26	20.85		
					965	32	30.16		
					585	16	36.56		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Percent Orders Delayed for Facilities Reasons (Unbundled Loop - DS1 Capable (OP-15B)

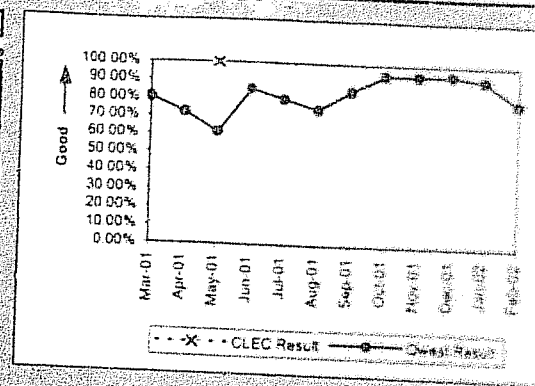
	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - DS1 Capable Repair

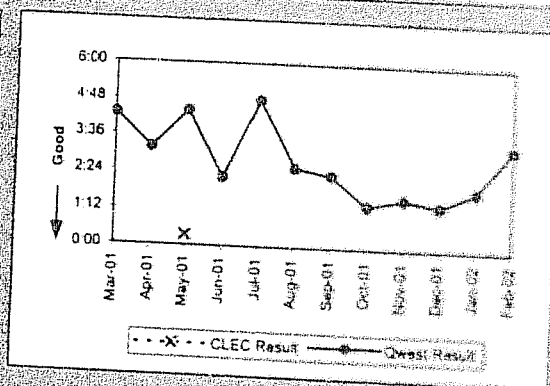
Missed Repair Appointments (Percent) (MR-5B)-- Interval Zone Two

CLEC Result	Std Dev.	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
		66	82	80.49%		
		42	58	72.41%		
		48	78	61.54%	-0.79	-1.48
		84	98	85.71%		
		61	76	80.26%		
		113	151	74.83%		
		48	56	85.71%		
		67	71	94.37%		
		68	72	94.44%		
		55	58	94.83%		
		36	39	92.31%		
		8	10	80.00%		



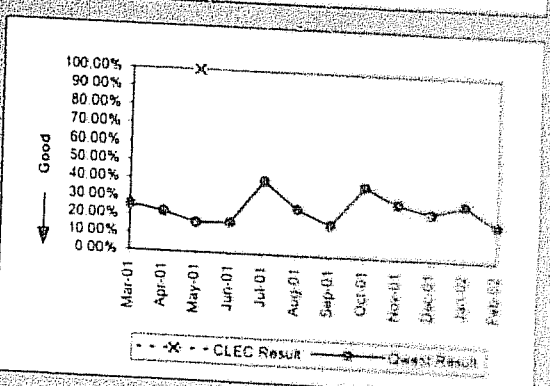
Missed Repair Appointments (Minutes) (MR-6E)-- Interval Zone Two

CLEC Result	Std Dev.	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
		352:35	82	4:18		
		183:50	58	3:10		
		342:44	78	4:24	-0.6	-1.36
		218:30	98	2:14		
		364:21	76	4:48		
		369:52	151	2:35		
		132:40	56	2:22		
		99:55	71	1:24		
		117:14	72	1:38		
		83:31	58	1:26		
		74:38	39	1:55		
		33:13	10	3:19		



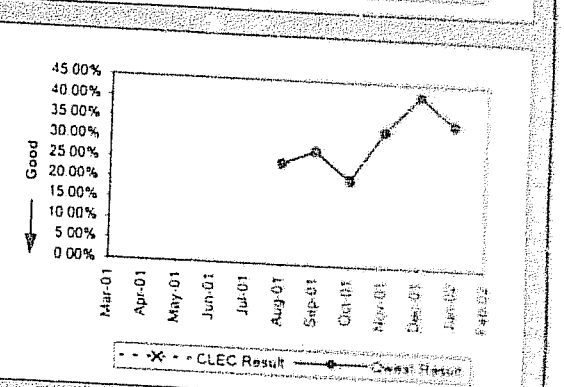
Missed Repair Appointment Rate (Percent) (MR-7E)-- Interval Zone Two

CLEC Result	Std Dev.	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
		21	82	25.61%		
		13	58	22.41%		
		13	78	16.67%	1.38	-0.16
		17	98	17.35%		
		31	76	40.79%		
		39	151	25.83%		
		10	56	17.86%		
		28	71	39.44%		
		22	72	30.56%		
		15	58	25.86%		
		12	39	30.77%		
		2	10	20.00%		



Missed Repair Appointment Rate (Percent) (MR-7E*)-- Interval Zone Two

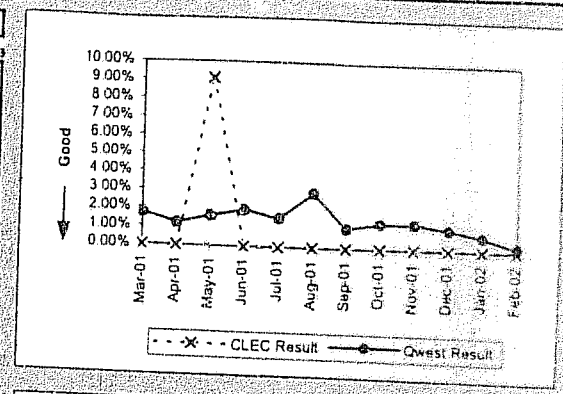
CLEC Result	Std Dev.	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
		26	105	24.76%		
		7	25	28.00%		
		8	38	21.05%		
		11	33	33.33%		
		8	19	42.11%		
		5	17	35.29%		



Checklist #4 - Unbundled Loop - DS1 Capable Repair

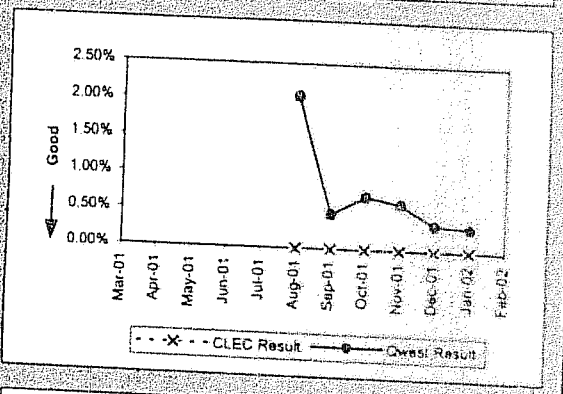
[illegible] Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	82	4721	1.74%	-0.44	-1.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	4836	1.20%	-0.37	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	78	4846	1.61%	1.35	-0.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98	4966	1.97%	-0.49	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	76	4955	1.53%	-0.45	-1.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	151	5094	2.96%	-0.63	-1.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	56	5153	1.09%	-0.41	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	71	5199	1.37%	-0.48	-1.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	72	5224	1.38%	-0.49	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	5302	1.09%	-0.43	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39	5255	0.74%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	5268	0.19%	-0.18	-1.11



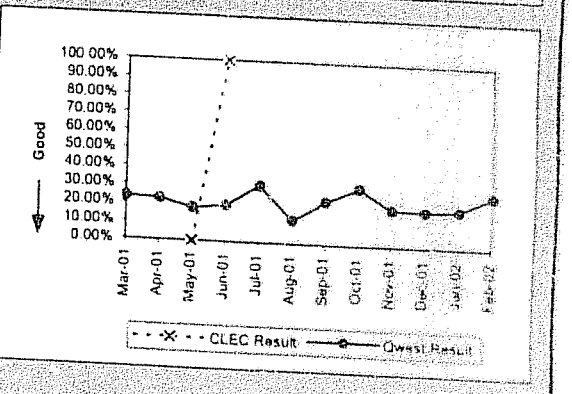
[illegible] Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	105	5094	2.06%	-0.52	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	5153	0.49%	-0.27	-1.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36	5199	0.73%	-0.35	-1.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	5224	0.63%	-0.33	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	5302	0.36%	-0.25	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	5255	0.32%	-0.23	-1.14



[illegible] Reports (Percent) (MR-12)-- Interval Zone One and Two

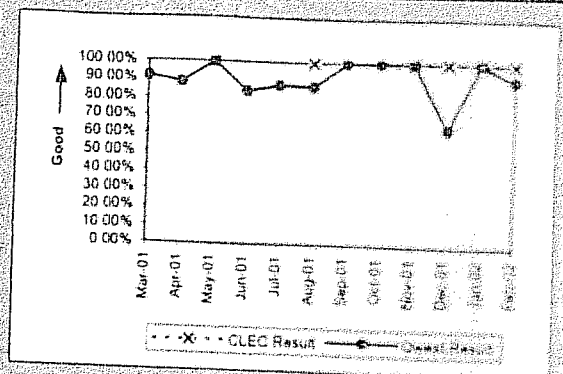
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	107	23.36%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	75	22.67%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	95	17.89%	-0.46	-1.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	122	19.67%	1.29	-0.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34	110	30.91%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	173	12.72%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	73	23.29%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32	103	31.07%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18	90	20.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	72	19.44%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	49	20.41%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	14	28.57%		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

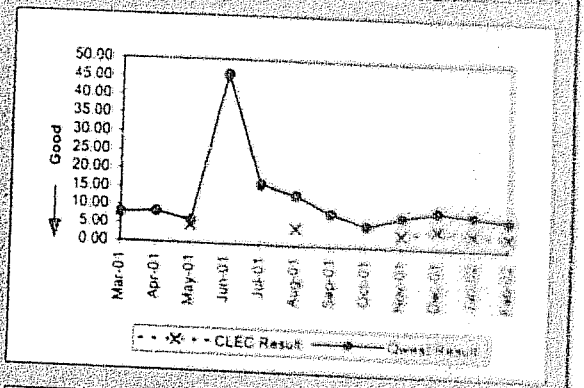
Operational Commitments Met (Percent) (OP-3E)– Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]					22	24	91.67%		
[illegible]					15	17	88.24%		
[illegible]	[illegible]	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
[illegible]					21	25	84.00%		
[illegible]					7	8	87.50%		
[illegible]	[illegible]	[illegible]	100.00%	0.00%	20	23	86.96%	-0.71	-1.43
[illegible]					12	12	100.00%		
[illegible]					10	10	100.00%		
[illegible]	[illegible]	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
[illegible]	[illegible]	1	100.00%	0.00%	9	14	64.29%	-0.72	-1.44
[illegible]	[illegible]	1	100.00%	0.00%	7	7	100.00%	N/A	N/A
[illegible]	[illegible]	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25



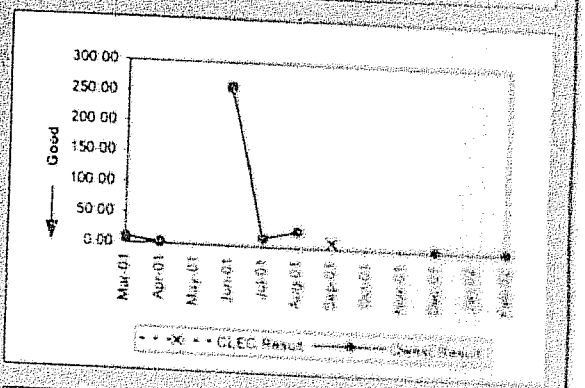
Operational Interval (Average Days) (OP-4E)– Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]					162	20	8.10		
[illegible]					144	17	8.47		
[illegible]	[illegible]	1	5.00		58	11	6.18	-0.31	-1.19
[illegible]					966	21	46.00		
[illegible]					166	10	16.60		
[illegible]	[illegible]	3	4.67	0.58	343	25	13.72	-1.16	-1.71
[illegible]					99	11	9.00		
[illegible]					58	10	5.80		
[illegible]	[illegible]	2	3.50	0.71	108	13	8.31	-1.16	-1.71
[illegible]	[illegible]	1	5.00		140	14	10.00	-0.73	-1.44
[illegible]	[illegible]	1	4.00		45	5	9.00	-1.67	-2.01
[illegible]	[illegible]	2	3.50	0.71	79	10	7.90	-1.56	-1.95



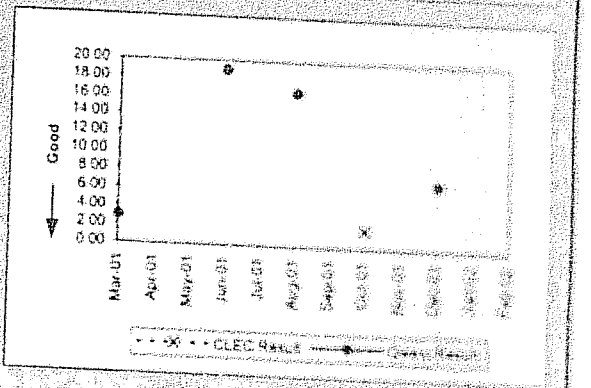
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]					10	1	10.00		
[illegible]					5	2	2.50		
[illegible]									
[illegible]					781	3	260.33		
[illegible]					41	3	13.67		
[illegible]					54	2	27.00		
[illegible]	[illegible]	1	10.00						
[illegible]									
[illegible]									
[illegible]					3	2	1.50		
[illegible]									
[illegible]					2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

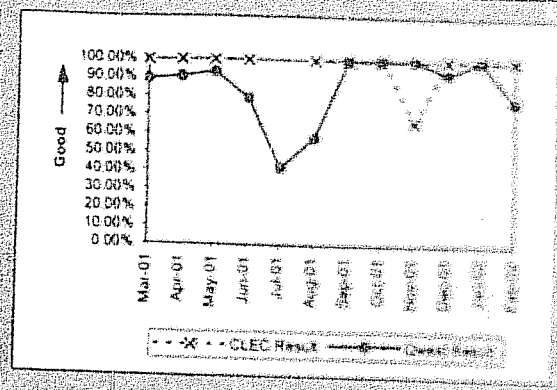
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]					3	1	3.00		
[illegible]									
[illegible]									
[illegible]					19	1	19.00		
[illegible]									
[illegible]					50	3	16.67		
[illegible]	[illegible]	1	2.00						
[illegible]									
[illegible]									
[illegible]					21	3	7.00		
[illegible]									



Checklist #4 - Unbundled Loop - ISDN Capable Installation

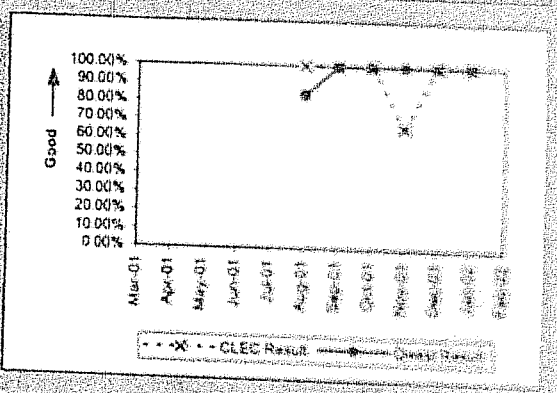
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	1	100.00%	0.00%	17	19	89.47%	-0.33	-1.2
[illegible]	[illegible]	1	100.00%	0.00%	19	21	90.48%	-0.32	-1.19
[illegible]	[illegible]	1	100.00%	0.00%	14	15	93.33%	-0.26	-1.16
[illegible]	[illegible]	1	100.00%	0.00%	15	19	78.95%	-0.5	-1.31
[illegible]	[illegible]				8	19	42.11%		
[illegible]	[illegible]	2	100.00%	0.00%	11	19	57.89%	-1.15	-1.7
[illegible]	[illegible]	3	100.00%	0.00%	20	20	100.00%	N/A	N/A
[illegible]	[illegible]	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
[illegible]	[illegible]	3	66.67%	47.14%	12	12	100.00%	N/A	-0.18
[illegible]	[illegible]	2	100.00%	0.00%	13	14	92.86%	-0.37	-1.22
[illegible]	[illegible]	3	100.00%	0.00%	11	11	100.00%	N/A	N/A
[illegible]	[illegible]	3	100.00%	0.00%	7	9	77.78%	-0.96	-1.58



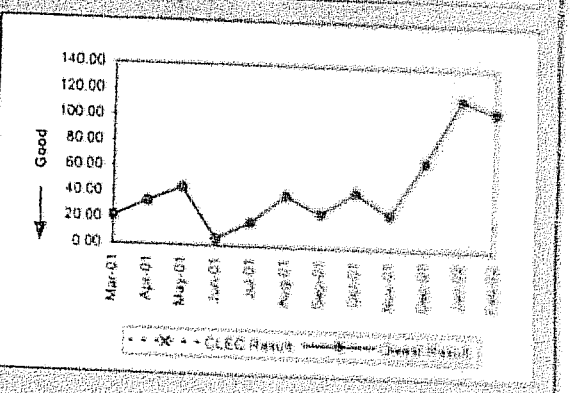
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	2	100.00%	0.00%	16	19	84.21%	-0.58	-1.35
[illegible]	[illegible]	3	100.00%	0.00%	20	20	100.00%	N/A	N/A
[illegible]	[illegible]	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
[illegible]	[illegible]	3	66.67%	47.14%	12	12	100.00%	N/A	-0.18
[illegible]	[illegible]	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
[illegible]	[illegible]	3	100.00%	0.00%	11	11	100.00%	N/A	N/A



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

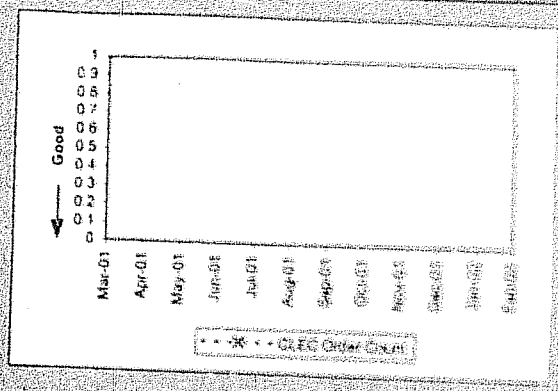
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]					43	2	21.50		
[illegible]					67	2	33.50		
[illegible]					89	2	44.50		
[illegible]					33	6	5.50		
[illegible]					73	4	18.25		
[illegible]					79	2	39.50		
[illegible]					78	3	26.00		
[illegible]					86	2	43.00		
[illegible]					159	6	26.50		
[illegible]					203	3	67.67		
[illegible]					817	7	116.71		
[illegible]					970	9	107.78		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Number of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-15B)

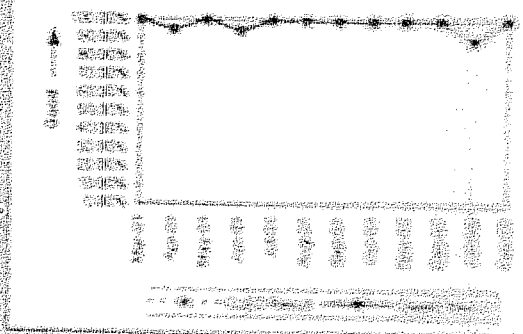
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - ISDN Capable Period

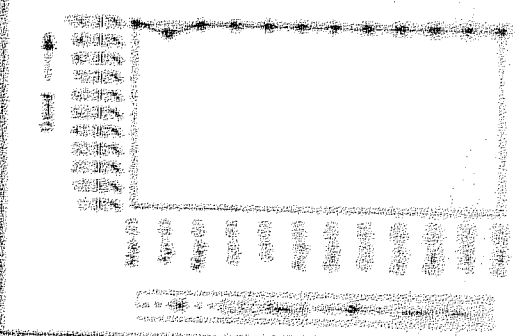
Out Of Service Cleared within 24 hours (Percent) (MR-4E) - Interval Zone Two

Sub	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Feb-01					18	18	100.00%		
Mar-01					18	19	94.74%		
Apr-01					21	21	100.00%		
May-01					16	17	94.12%		
Jun-01					22	22	100.00%		
Jul-01					23	23	100.00%		
Aug-01					14	14	100.00%		
Sep-01					9	9	100.00%		
Oct-01	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jan-02					9	9	100.00%		
Feb-02	1	1	100.00%	0.00%	21	21	100.00%	N/A	N/A



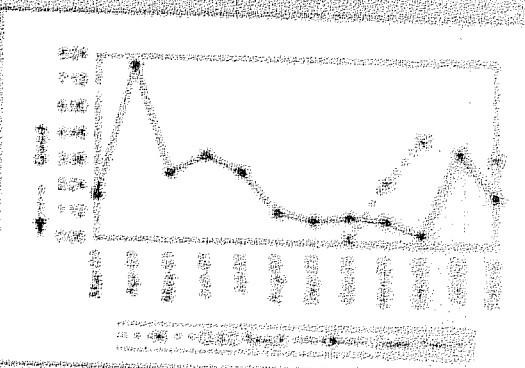
Out Of Service Cleared within 48 Hours (Percent) (MR-4E) - Interval Zone Two

Sub	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Feb-01					35	35	100.00%		
Mar-01					22	23	95.65%		
Apr-01					17	17	100.00%		
May-01					15	15	100.00%		
Jun-01					23	23	100.00%		
Jul-01					23	23	100.00%		
Aug-01					14	14	100.00%		
Sep-01					14	14	100.00%		
Oct-01	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
Nov-01	2	2	100.00%	0.00%	14	14	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jan-02					9	9	100.00%		
Feb-02	1	1	100.00%	0.00%	21	21	100.00%	N/A	N/A



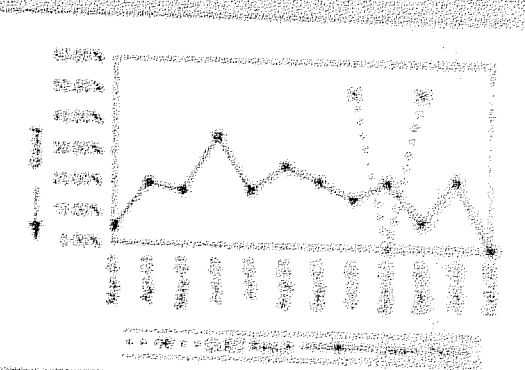
Mean Time to Restore (Hours:Minutes) (MR-6E) - Interval Zone Two

Sub	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Feb-01					36:48	18	2:03		
Mar-01					159:03	22	7:14		
Apr-01					53:27	15	3:34		
May-01					67:14	19	3:32		
Jun-01					73:52	22	3:21		
Jul-01					31:25	22	1:26		
Aug-01					14:30	14	1:02		
Sep-01	0:34	1	0:34	0:00	22:56	16	1:26	-0.82	-0.82
Oct-01	3:44	2	2:52	1:36	14:55	14	1:04	1.36	0.82
Nov-01	3:56	2	4:48	0:24	5:42	12	0:29	2.45	2.45
Dec-01					38:12	9	4:15		
Jan-02	4:52	1	4:52		15:00	8	1:52	0.55	0.55



Repair Repeat Report Rate (Percent) (MR-7E) - Interval Zone Two

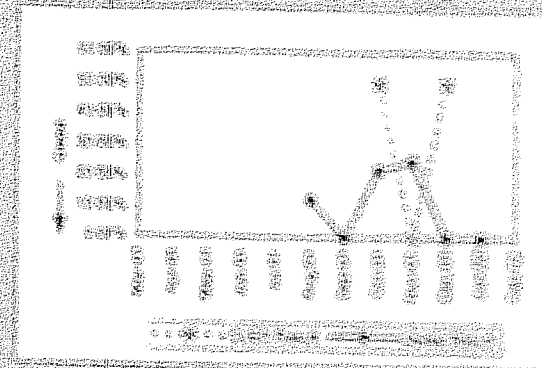
Sub	CLEC Num	CLEC Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
Feb-01					1	18	5.56%		
Mar-01					4	20	20.00%		
Apr-01					3	17	17.65%		
May-01					6	17	35.29%		
Jun-01					4	22	18.18%		
Jul-01					6	23	26.09%		
Aug-01					3	14	21.43%		
Sep-01	1	2	50.00%	50.00%	3	19	15.79%	0.88	0.88
Oct-01	0	2	0.00%	0.00%	3	14	21.43%	-0.69	-0.69
Nov-01	1	2	50.00%	50.00%	1	12	8.33%	1.11	0.69
Dec-01					2	9	22.22%		
Jan-02	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A



Checklist #4 - Unbundled Loop - ISDN Capable Repair

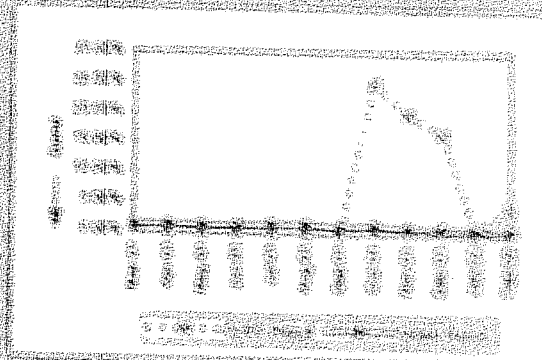
Repair Repeat Report Rate (Percent) (MR-7E*) - Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	4	12.50%		
Sep-01					0	1	0.00%		
Oct-01	1	2	50.00%	50.00%	2	9	22.22%	0.35	[illegible]
Nov-01	0	2	0.00%	0.00%	2	8	25.00%	0.13	[illegible]
Dec-01	1	2	50.00%	50.00%	0	2	0.00%	N/A	[illegible]
Jan-02					0	4	0.00%		
Feb-02									



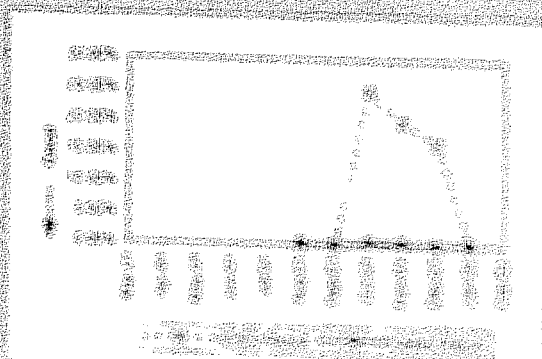
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Score
Mar-01					18	1667	1.07%		
Apr-01	0	1	0.00%	0.00%	20	1710	1.17%	[illegible]	[illegible]
May-01	0	2	0.00%	0.00%	17	1723	0.99%	[illegible]	[illegible]
Jun-01	0	2	0.00%	0.00%	17	1730	0.98%	[illegible]	[illegible]
Jul-01	0	3	0.00%	0.00%	22	1760	1.25%	[illegible]	[illegible]
Aug-01	0	8	0.00%	0.00%	23	1795	1.28%	[illegible]	[illegible]
Sep-01	0	8	0.00%	0.00%	14	1796	0.78%	[illegible]	[illegible]
Oct-01	2	8	25.00%	43.30%	13	1777	1.03%	[illegible]	[illegible]
Nov-01	2	10	20.00%	40.00%	14	1831	0.76%	[illegible]	[illegible]
Dec-01	2	12	16.67%	37.27%	12	1848	0.65%	[illegible]	[illegible]
Jan-02	0	18	0.00%	0.00%	9	1868	0.48%	[illegible]	[illegible]
Feb-02	1	23	4.35%	20.39%	4	1874	0.43%	[illegible]	[illegible]



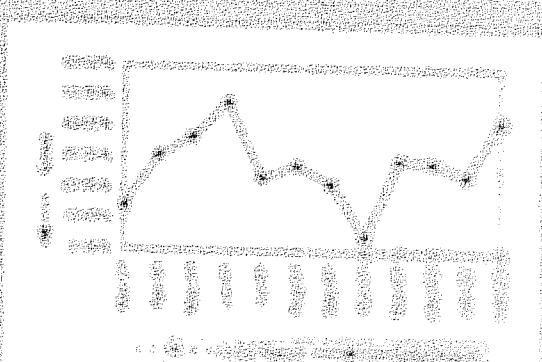
Trouble Rate (Percent) (MR-8*) - Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	8	0.00%	0.00%	8	1795	0.45%	[illegible]	[illegible]
Sep-01	0	8	0.00%	0.00%	8	1796	0.06%	[illegible]	[illegible]
Oct-01	2	8	25.00%	43.30%	8	1777	0.51%	[illegible]	[illegible]
Nov-01	2	10	20.00%	40.00%	8	1831	0.44%	[illegible]	[illegible]
Dec-01	2	12	16.67%	37.27%	8	1848	0.11%	[illegible]	[illegible]
Jan-02	0	18	0.00%	0.00%	8	1868	0.21%	[illegible]	[illegible]
Feb-02									



Customer and Non-Qwest Repeat Trouble Reports (Percent) (MR-7) - Interval Zone One and Two

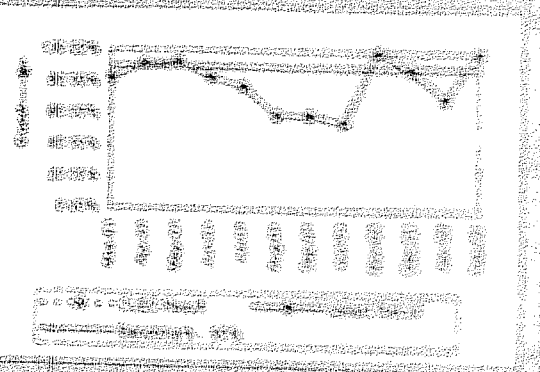
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Score
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loops - ADSL Qualified Loops

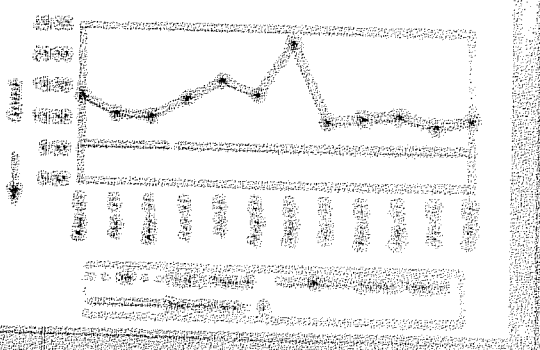
Installation Commitments Met (Percent) (OP-3) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Z Test	Parity Status
Mar-01				141	171	82.46%		
Apr-01				127	139	91.37%		
May-01				76	82	92.68%		
Jun-01				45	54	83.33%		
Jul-01				7	9	77.78%		
Aug-01				8	10	80.00%		
Sep-01				3	3	100.00%		
Oct-01				5	9	55.56%		
Nov-01				4	4	100.00%		
Dec-01				6	9	66.67%		
Jan-02				5	7	71.43%		
Feb-02				3	3	100.00%		



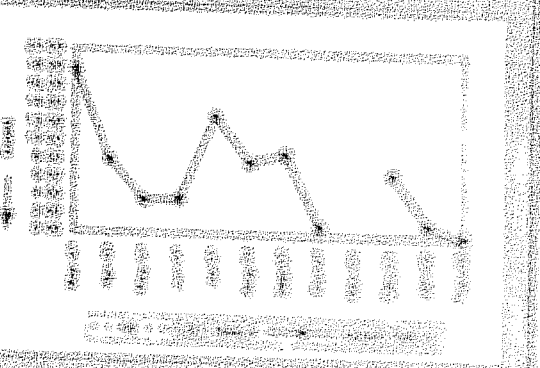
Installation Interval (Average Days) (OP-4) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Z Test	Parity Status
Mar-01				2319	170	13.64		
Apr-01				1486	136	10.93		
May-01				876	82	10.68		
Jun-01				733	54	13.57		
Jul-01				165	16	10.31		
Aug-01				159	11	14.45		
Sep-01				132	9	14.67		
Oct-01				103	10	10.30		
Nov-01				44	4	11.00		
Dec-01				103	9	11.44		
Jan-02				73	9	8.11		
Feb-02				98	9	10.89		



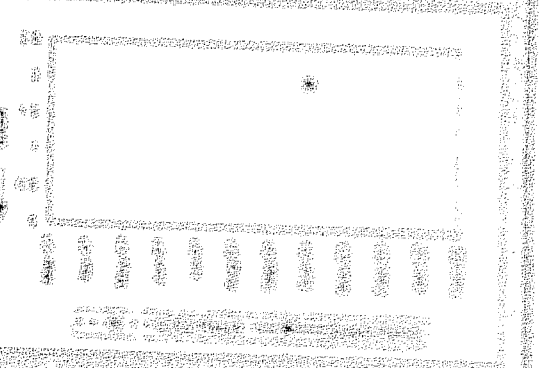
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Z Test	Parity Status
Mar-01				536	30	17.87		
Apr-01				97	12	8.08		
May-01				22	6	3.67		
Jun-01				34	6	5.67		
Jul-01				28	3	9.33		
Aug-01				15	3	5.00		
Sep-01				27	3	9.00		
Oct-01				4	4	1.00		
Nov-01								
Dec-01				1	1	1.00		
Jan-02				4	1	4.00		
Feb-02				2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-5) - Interval Zone Two

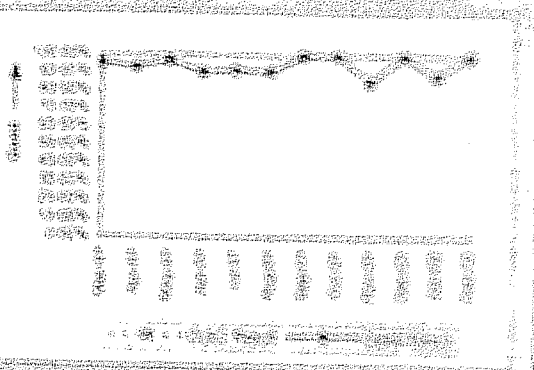
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Num Z Test	Parity Status
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01				2	1	2.00		
Dec-01								
Jan-02								
Feb-02								



Checklist #4 - Unbundled Loops - ADSL Qualified Installation

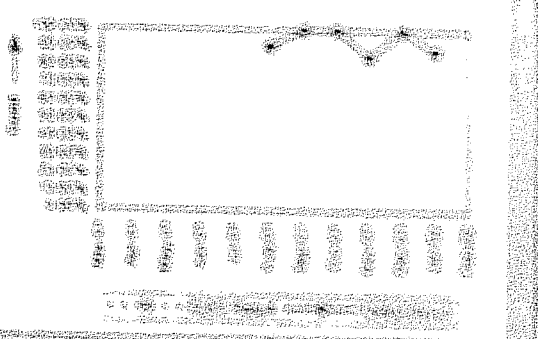
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Status
Mar-01				193	192	95.31%		
Apr-01				145	157	92.99%		
May-01				109	113	96.46%		
Jun-01				56	73	95.41%		
Jul-01				33	36	91.67%		
Aug-01				10	11	90.91%		
Sep-01				9	9	100.00%		
Oct-01				8	8	100.00%		
Nov-01				6	7	85.71%		
Dec-01				7	7	100.00%		
Jan-02				9	9	88.89%		
Feb-02				9	9	100.00%		



New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

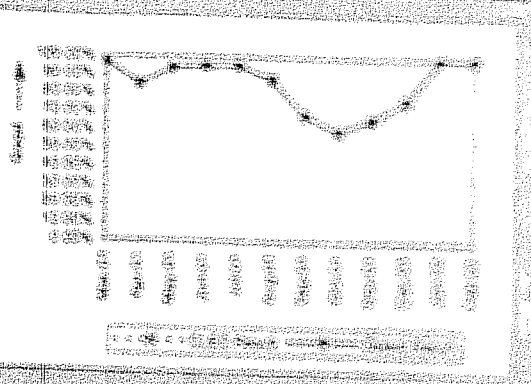
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Status
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01				10	11	90.91%		
Oct-01				9	9	100.00%		
Nov-01				8	8	100.00%		
Dec-01				6	7	85.71%		
Jan-02				7	7	100.00%		
Feb-02				9	9	88.89%		



Checklist #4 - Unbundled Loop - ADSL Qwest Retail

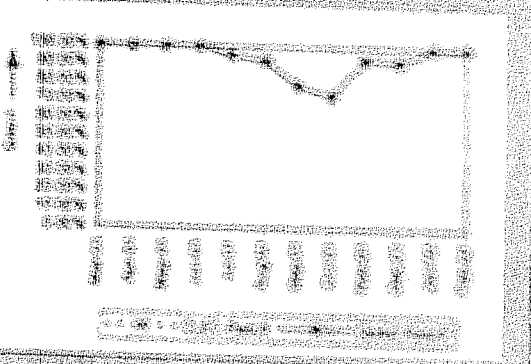
Out of Service Cleared within 24 hours (Percent) (MR-3E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Status
Mar-01				36	37	97.30%		
Apr-01				35	41	85.37%		
May-01				16	17	94.12%		
Jun-01				38	40	95.00%		
Jul-01				20	21	95.24%		
Aug-01				22	25	88.00%		
Sep-01				13	19	68.42%		
Oct-01				9	15	60.00%		
Nov-01				10	15	66.67%		
Dec-01				10	13	76.92%		
Jan-02				13	13	100.00%		
Feb-02				2	2	100.00%		



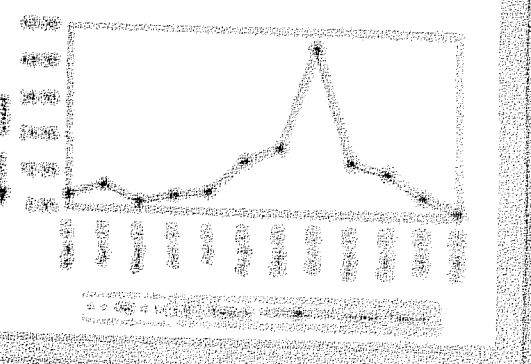
All Troubles Cleared within 48 hours (Percent) (MR-4E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Status
Mar-01				37	37	100.00%		
Apr-01				41	41	100.00%		
May-01				17	17	100.00%		
Jun-01				40	40	100.00%		
Jul-01				20	21	95.24%		
Aug-01				23	25	92.00%		
Sep-01				15	19	78.95%		
Oct-01				11	15	73.33%		
Nov-01				15	16	93.75%		
Dec-01				12	13	92.31%		
Jan-02				13	13	100.00%		
Feb-02				2	2	100.00%		



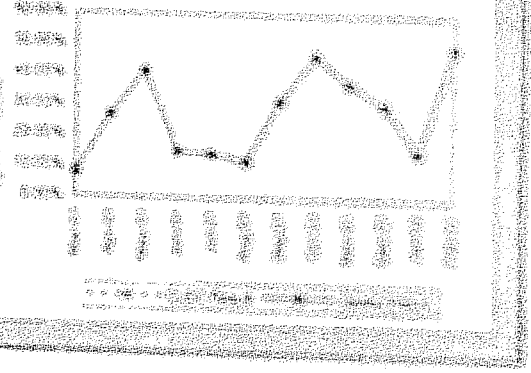
Mean Time to Restore (Hours:Minutes) (MR-5E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Status
Mar-01				172:11	37	4:39		
Apr-01				338:09	41	8:15		
May-01				49:06	17	2:53		
Jun-01				208:17	40	5:12		
Jul-01				141:22	21	6:44		
Aug-01				428:50	25	17:09		
Sep-01				412:46	19	21:43		
Oct-01				819:43	15	54:39		
Nov-01				273:44	16	17:07		
Dec-01				180:11	13	13:52		
Jan-02				83:23	13	6:25		
Feb-02				2:56	2	1:28		



Repair Repeat Report Rate (Percent) (MR-7E) – Interval Zone Two

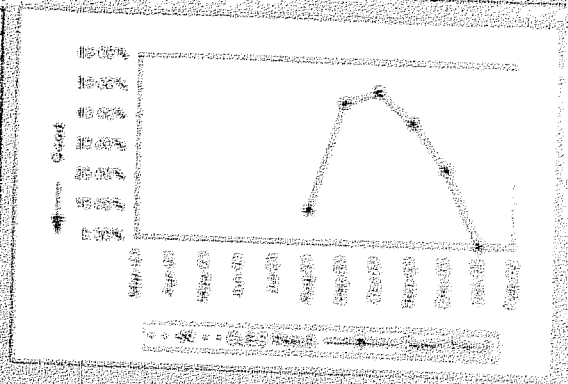
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Status
Mar-01				3	37	8.11%		
Apr-01				11	41	26.83%		
May-01				7	17	41.18%		
Jun-01				6	40	15.00%		
Jul-01				3	21	14.29%		
Aug-01				3	25	12.00%		
Sep-01				6	19	31.58%		
Oct-01				7	15	46.67%		
Nov-01				6	16	37.50%		
Dec-01				4	13	30.77%		
Jan-02				2	13	15.38%		
Feb-02				1	2	50.00%		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

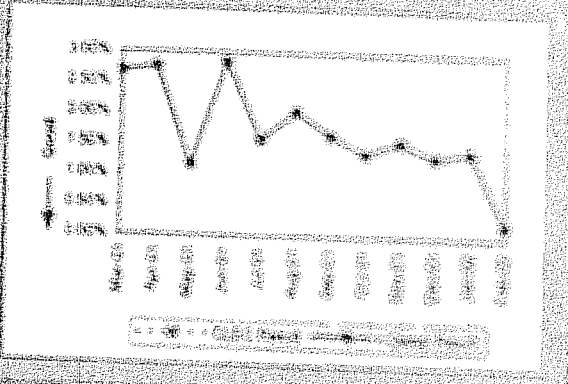
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01				2	19	10.53%		
Oct-01				6	13	46.15%		
Nov-01				5	10	50.00%		
Dec-01				4	10	40.00%		
Jan-02				2	8	25.00%		
Feb-02				0	7	0.00%		



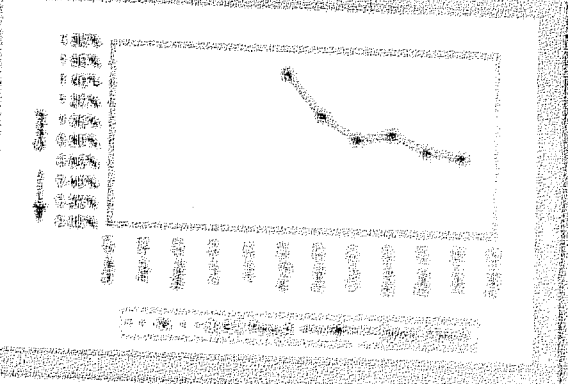
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01				37	1378	2.69%		
May-01				41	1482	2.77%		
Jun-01				17	1455	1.17%		
Jul-01				40	1405	2.85%		
Aug-01				21	1315	1.60%		
Sep-01				25	1224	2.04%		
Oct-01				19	1140	1.67%		
Nov-01				15	1089	1.38%		
Dec-01				16	1024	1.56%		
Jan-02				13	981	1.33%		
Feb-02				13	917	1.42%		
				2	880	0.23%		



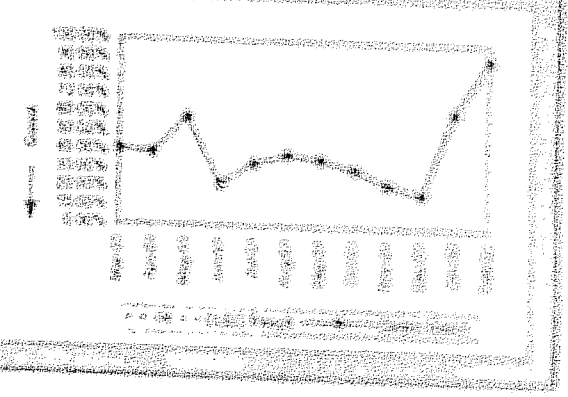
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01				19	1224	1.55%		
Oct-01				13	1140	1.14%		
Nov-01				10	1089	0.92%		
Dec-01				10	1024	0.98%		
Jan-02				8	981	0.82%		
Feb-02				7	917	0.76%		



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

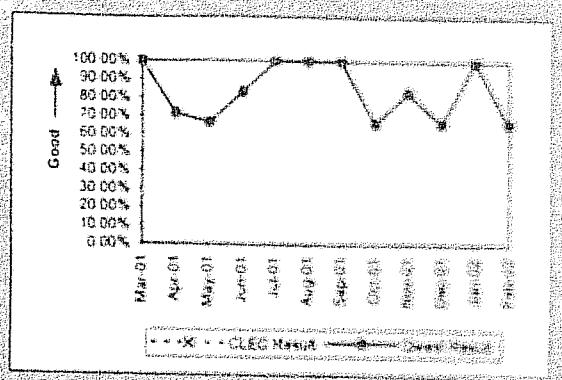
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01				26	63	41.27%		
Apr-01				27	68	39.71%		
May-01				24	41	58.54%		
Jun-01				12	52	23.08%		
Jul-01				11	32	34.38%		
Aug-01				16	41	39.02%		
Sep-01				11	30	36.67%		
Oct-01				7	22	31.82%		
Nov-01				5	21	23.81%		
Dec-01				3	16	18.75%		
Jan-02				22	35	62.86%		
Feb-02				23	25	92.00%		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

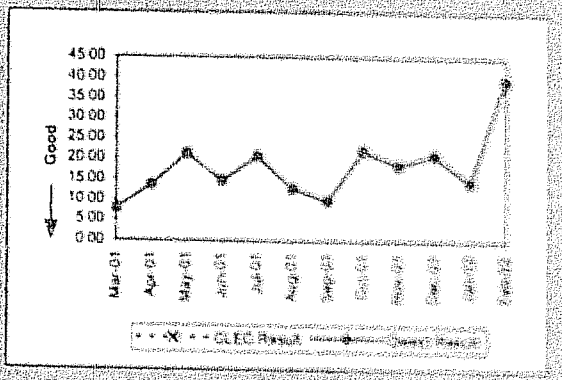
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2	2	100.00%		
					5	7	71.43%		
					2	3	66.67%		
					5	6	83.33%		
					3	3	100.00%		
					1	1	100.00%		
					2	2	100.00%		
					2	3	66.67%		
					5	6	83.33%		
					2	3	66.67%		
					4	4	100.00%		
					2	3	66.67%		



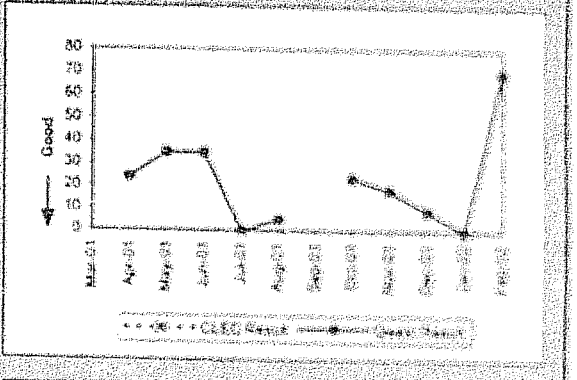
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					16	2	8.00		
					96	7	13.71		
					64	3	21.33		
					89	6	14.83		
					83	4	20.75		
					65	5	13.00		
					20	2	10.00		
					133	6	22.17		
					167	9	18.56		
					211	10	21.10		
					145	10	14.50		
					119	3	39.67		



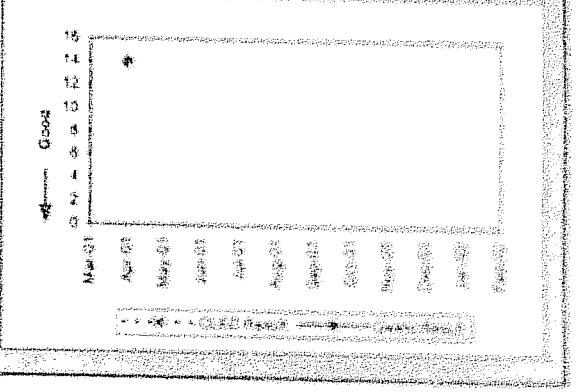
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					24	1	24.00		
					35	1	35.00		
					35	1	35.00		
					0	1	0.00		
					10	2	5.00		
					71	3	23.67		
					73	4	18.25		
					73	8	9.12		
					0	6	0.00		
					70	1	70.00		



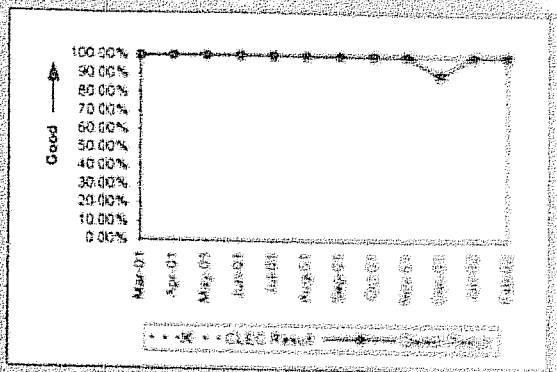
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					14	1	14.00		



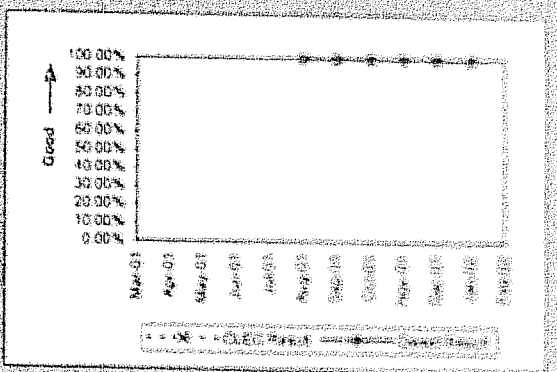
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					7	7	100.00%		
					11	11	100.00%		
					9	9	100.00%		
					8	8	100.00%		
					7	7	100.00%		
					5	5	100.00%		
					4	4	100.00%		
					4	4	100.00%		
					8	8	100.00%		
					9	10	90.00%		
					10	10	100.00%		
					7	7	100.00%		



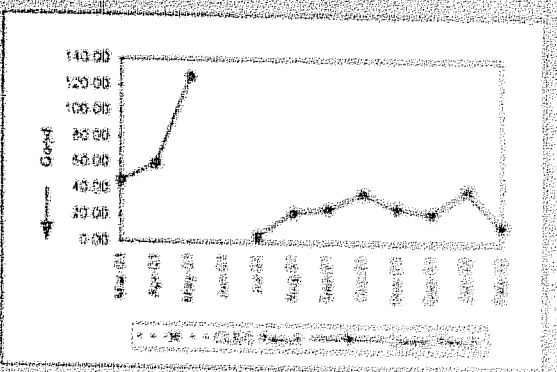
New Service Installation Quality (Percent) (OP-5")– Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					5	5	100.00%		
					4	4	100.00%		
					4	4	100.00%		
					8	8	100.00%		
					10	10	100.00%		
					10	10	100.00%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

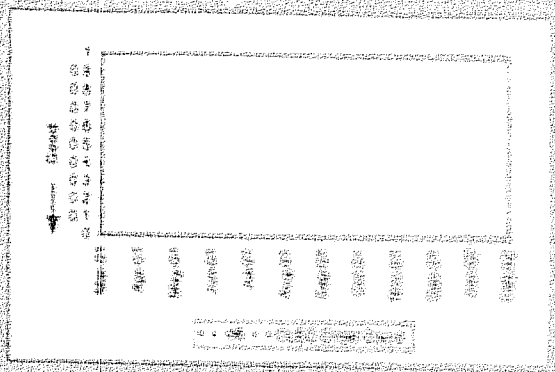
	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					93	2	46.50		
					119	2	59.50		
					127	1	127.00		
					11	2	5.50		
					92	4	23.00		
					52	2	26.00		
					75	2	37.50		
					53	2	26.50		
					45	2	22.50		
					80	2	40.00		
					13	1	13.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

Percent Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B)

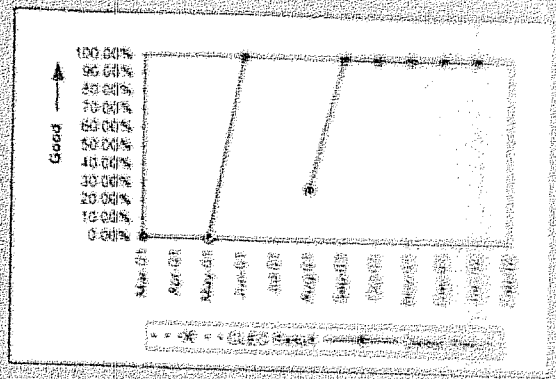
Date	CLEC Order Count
[illegible]	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

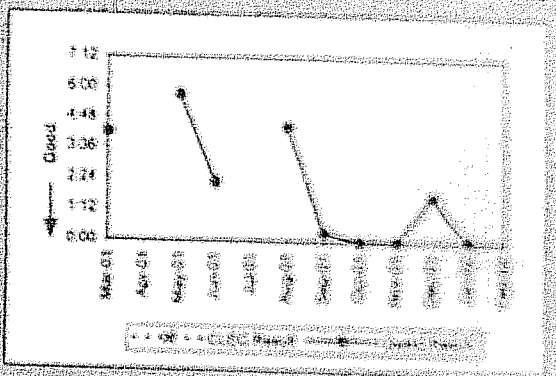
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					2	2	100.00%		
Jul-01									
Aug-01					2	7	28.57%		
Sep-01					1	1	100.00%		
Oct-01					1	1	100.00%		
Nov-01					1	1	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	1	100.00%		
Feb-02									



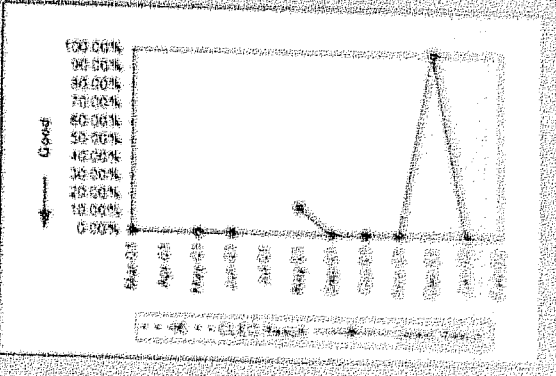
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					4:13	1	4:13		
Apr-01									
May-01					11:30	2	5:45		
Jun-01					4:36	2	2:18		
Jul-01									
Aug-01					31:08	7	4:27		
Sep-01					0:22	1	0:22		
Oct-01					0:01	1	0:01		
Nov-01					0:01	1	0:01		
Dec-01					1:46	1	1:46		
Jan-02					0:03	1	0:03		
Feb-02									



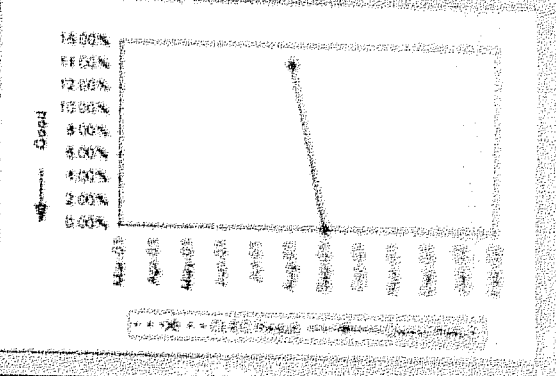
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					0	1	0.00%		
Apr-01									
May-01					0	2	0.00%		
Jun-01					0	2	0.00%		
Jul-01									
Aug-01					1	7	14.29%		
Sep-01					0	1	0.00%		
Oct-01					0	1	0.00%		
Nov-01					0	1	0.00%		
Dec-01					1	1	100.00%		
Jan-02					0	1	0.00%		
Feb-02									



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

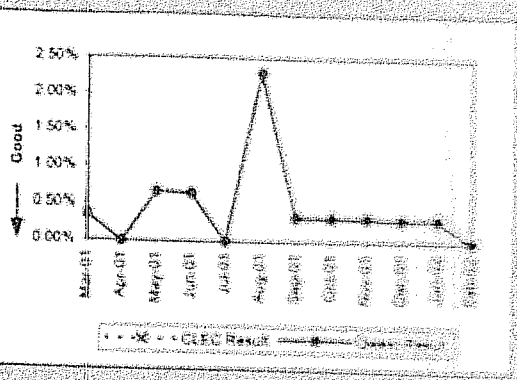
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	7	14.29%		
Sep-01					0	1	0.00%		
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

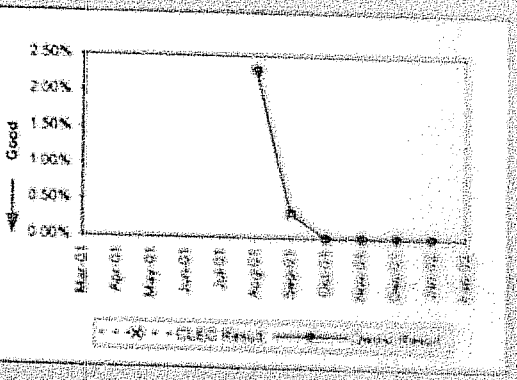
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					1	282	0.35%		
					0	295	0.00%		
					2	298	0.67%		
					2	306	0.65%		
					0	305	0.00%		
					7	304	2.30%		
					1	306	0.33%		
					1	309	0.32%		
					1	312	0.32%		
					1	331	0.30%		
					1	334	0.30%		
					0	336	0.00%		



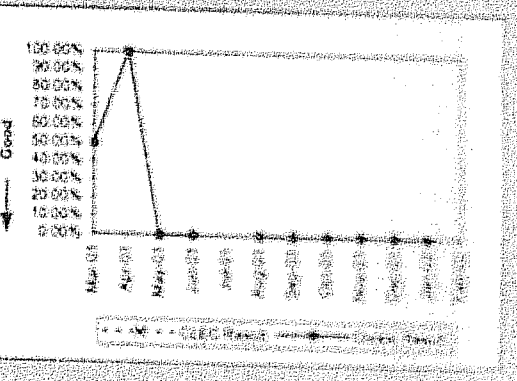
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					7	304	2.30%		
					1	306	0.33%		
					0	309	0.00%		
					0	312	0.00%		
					0	331	0.00%		
					0	334	0.00%		



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

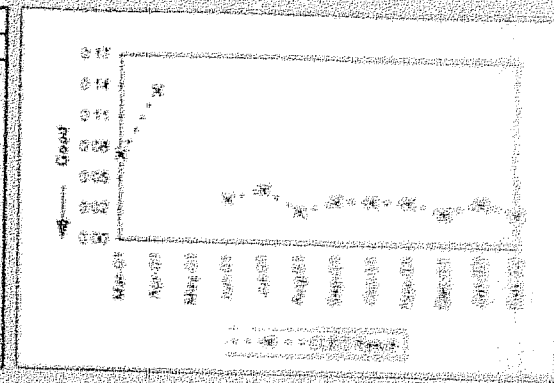
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					1	2	50.00%		
					1	1	100.00%		
					0	2	0.00%		
					0	2	0.00%		
					0	7	0.00%		
					0	1	0.00%		
					0	1	0.00%		
					0	1	0.00%		
					0	1	0.00%		
					0	1	0.00%		



Checklist #4 - Unbundled Loop Cutovers

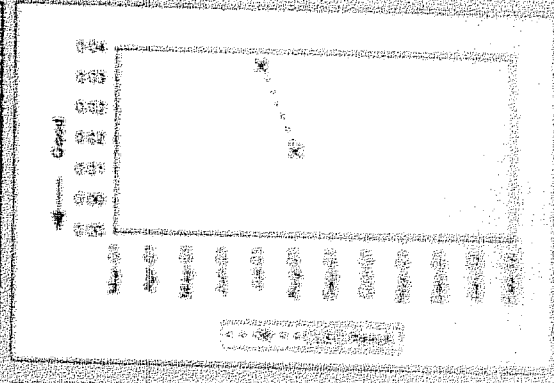
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	11:19	89	0:08
Apr-01	2:16	10	0:14
May-01			
Jun-01	3:15	51	0:04
Jul-01	4:34	58	0:05
Aug-01	1:57	42	0:03
Sep-01	0:42	11	0:04
Oct-01	2:28	41	0:04
Nov-01	2:54	45	0:04
Dec-01	3:33	83	0:03
Jan-02	4:05	68	0:04
Feb-02	4:00	94	0:03



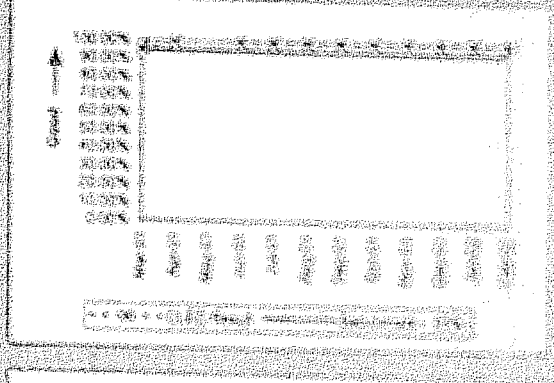
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01	0:14	4	0:04
Sep-01	0:02	1	0:02
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			



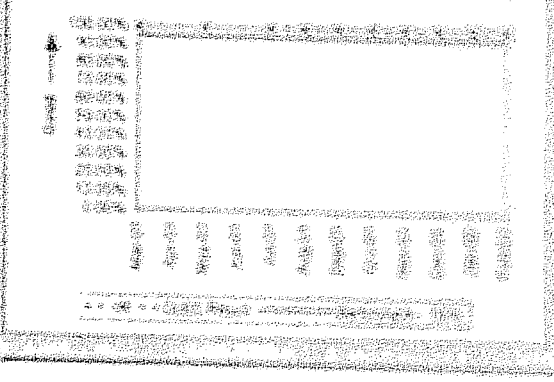
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	23	24	95.83%
Apr-01	5	5	100.00%
May-01			
Jun-01	15	15	100.00%
Jul-01	11	11	100.00%
Aug-01	10	10	100.00%
Sep-01	5	5	100.00%
Oct-01	19	19	100.00%
Nov-01	13	13	100.00%
Dec-01	28	28	100.00%
Jan-02	21	21	100.00%
Feb-02	26	26	100.00%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)

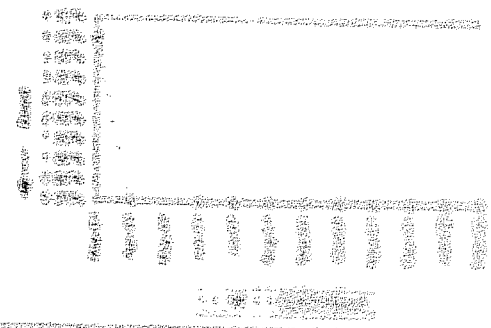
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1	1	100.00%
Apr-01			
May-01	1	1	100.00%
Jun-01			
Jul-01	3	3	100.00%
Aug-01	15	15	100.00%
Sep-01	5	5	100.00%
Oct-01	11	11	100.00%
Nov-01	3	3	100.00%
Dec-01	6	6	100.00%
Jan-02	13	13	100.00%
Feb-02	3	3	100.00%



Checklist #4 - Unbundled Loop Contracts

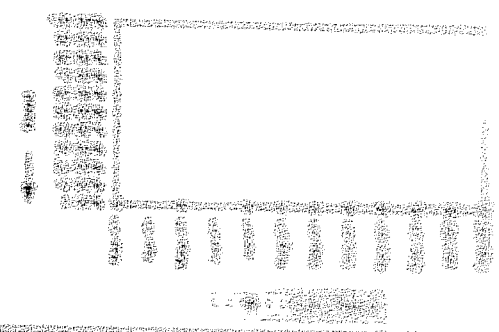
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-15b)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1	25	4.00%
Apr-01	0	6	0.00%
May-01			
Jun-01	0	15	0.00%
Jul-01	0	11	0.00%
Aug-01	0	10	0.00%
Sep-01	0	5	0.00%
Oct-01	0	19	0.00%
Nov-01	0	13	0.00%
Dec-01	0	28	0.00%
Jan-02	0	21	0.00%
Feb-02	0	26	0.00%



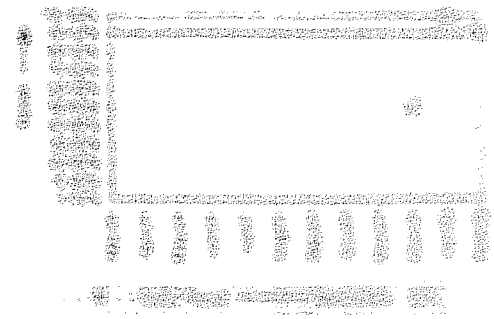
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Other (OP-15b)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	0	1	0.00%
Apr-01			
May-01	0	1	0.00%
Jun-01			
Jul-01	0	2	0.00%
Aug-01	0	15	0.00%
Sep-01	0	5	0.00%
Oct-01	0	11	0.00%
Nov-01	0	2	0.00%
Dec-01	0	8	0.00%
Jan-02	0	10	0.00%
Feb-02	0	3	0.00%

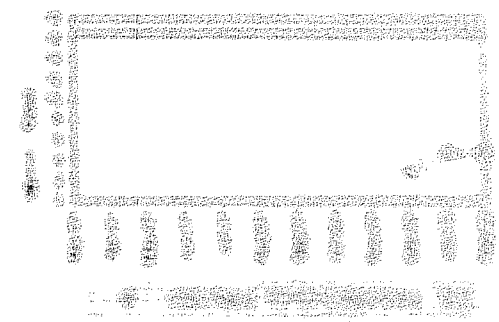


[illegible]

Installation Commitments Met (Percent) [illegible]				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



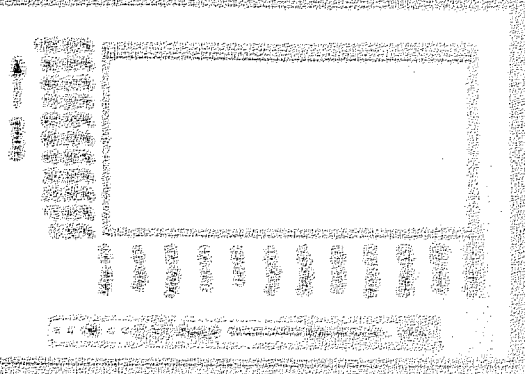
Installation Interval (Average Days) [illegible]				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	[illegible]	[illegible]	[illegible]	
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Line Sharing Installation

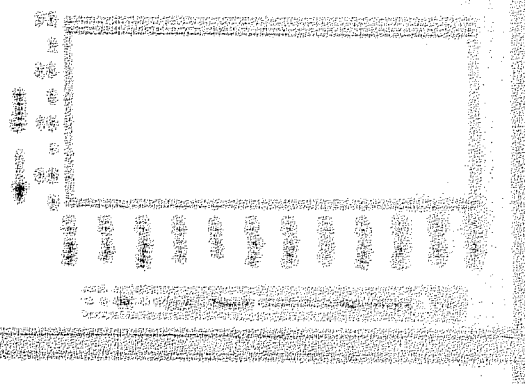
Installation Commitments Met (Percent) (OP-3A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



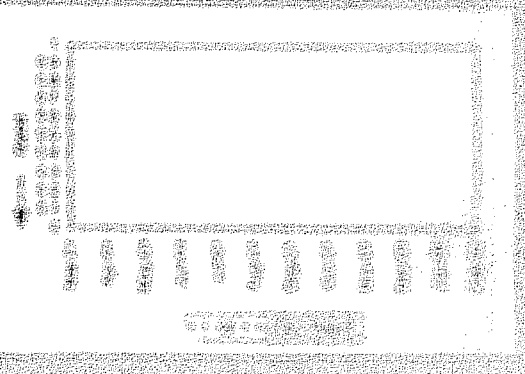
Installation Interval (Average Days) (OP-4A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



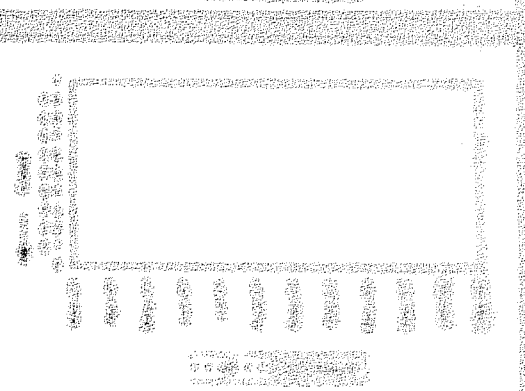
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



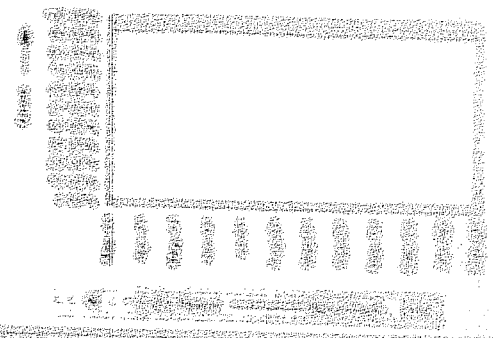
Delayed Days for Facility Reasons (Average Days) (OP-4A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



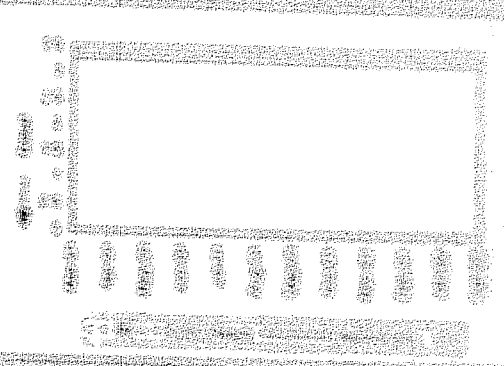
Installation Commitments Met Percent

Date	CLEC Num				
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01					
Jan-02					
Feb-02					



Installation Interval Average Days

Date	CLEC Num				
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01					
Jan-02					
Feb-02					

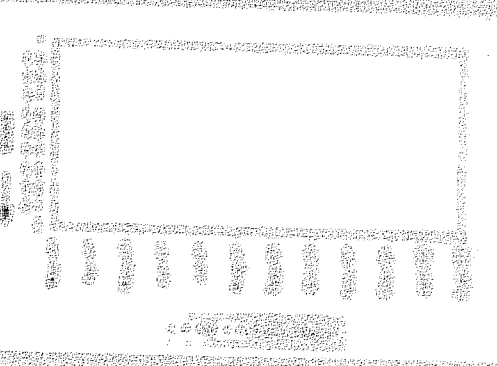


Delayed Days for New Facility Reasons Average

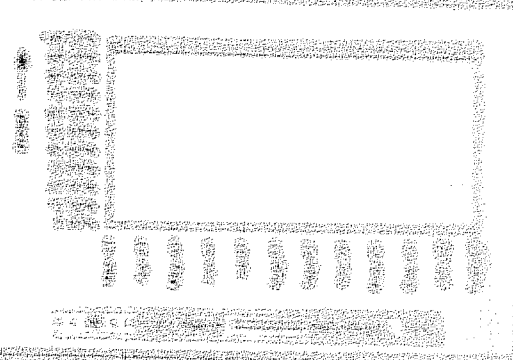
Date	CLEC Num				
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01					
Jan-02					
Feb-02					

Delayed Days for Facility Reasons Average

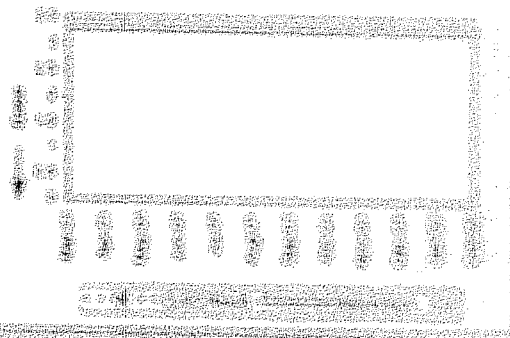
Date	CLEC Num				
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01					
Jan-02					
Feb-02					



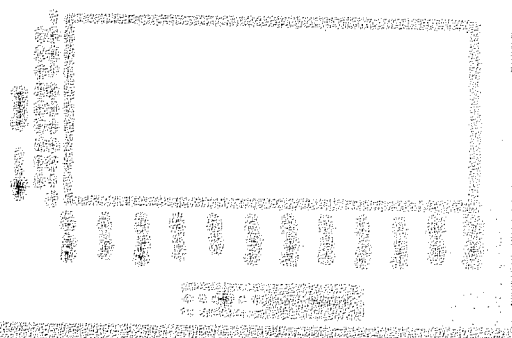
Installation Commitments Met Percent				
Date	CLEC Num	CLEC Denom	CLEC Perf	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



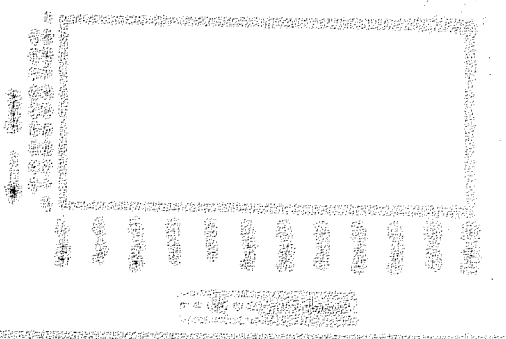
Installation Interval Average Days				
Date	CLEC Num	CLEC Denom	CLEC Perf	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

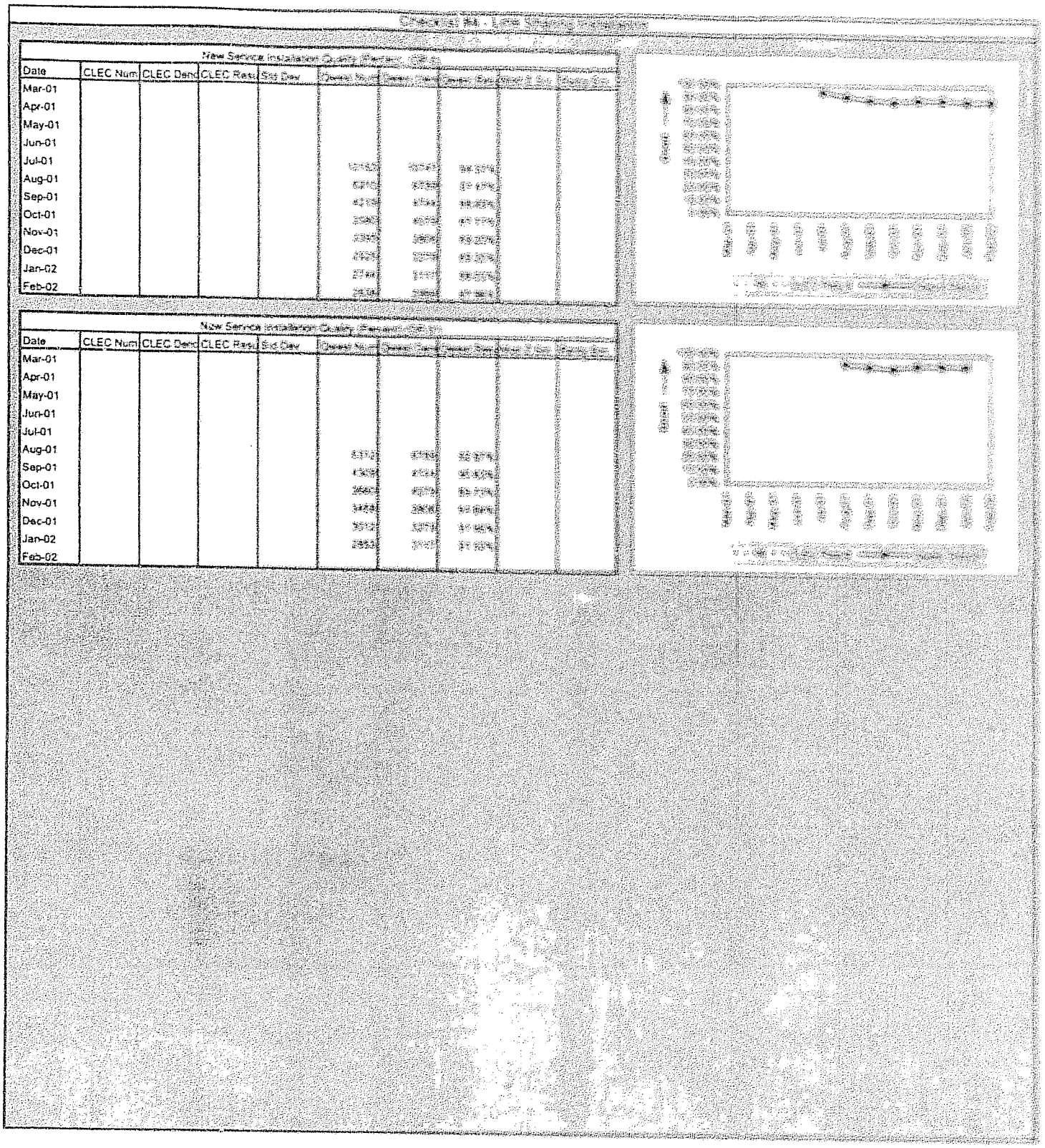


Delayed Days for Non-Facility Reasons Average Days				
Date	CLEC Num	CLEC Denom	CLEC Perf	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Facility Reasons Average Days				
Date	CLEC Num	CLEC Denom	CLEC Perf	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				





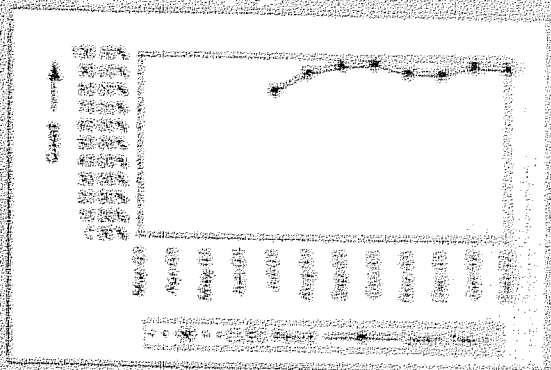
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

Checklist #4 - Line Sharing Recap

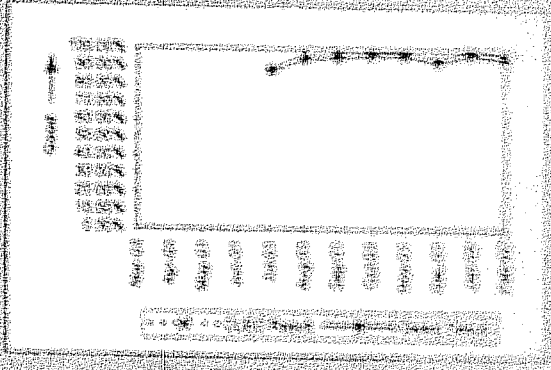
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					931	1143	81.45%		
Aug-01					842	918	91.72%		
Sep-01					763	799	95.85%		
Oct-01					628	648	96.91%		
Nov-01					424	458	92.58%		
Dec-01					403	438	92.01%		
Jan-02					336	349	96.28%		
Feb-02					334	351	95.16%		



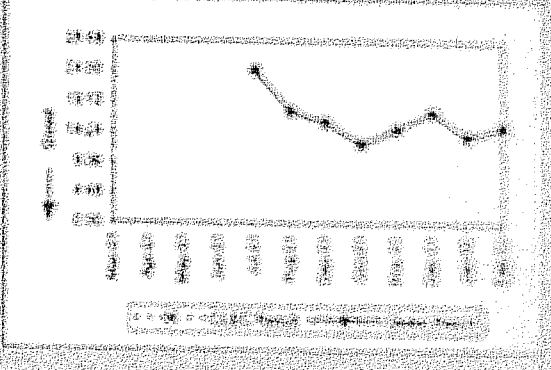
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					1369	1542	88.78%		
Aug-01					1213	1270	95.51%		
Sep-01					1066	1128	95.28%		
Oct-01					888	910	97.58%		
Nov-01					635	651	97.54%		
Dec-01					597	633	94.31%		
Jan-02					466	473	98.52%		
Feb-02					501	519	96.53%		



Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

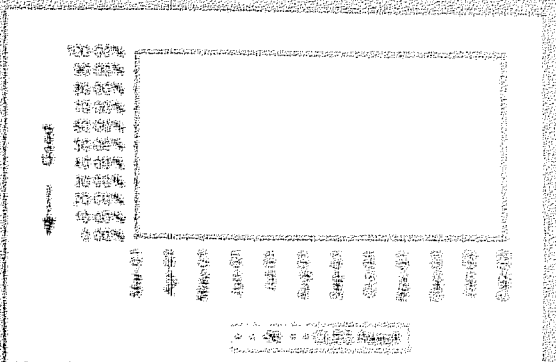
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					37252:39	1542	24:10		
Aug-01					22705:39	1270	17:53		
Sep-01					18262:31	1128	16:11		
Oct-01					11669:27	910	12:49		
Nov-01					9829:34	651	15:06		
Dec-01					11199:06	633	17:42		
Jan-02					6588:23	473	13:56		
Feb-02					7992:50	519	15:24		



Checklist #4 - Line Sharing Repair

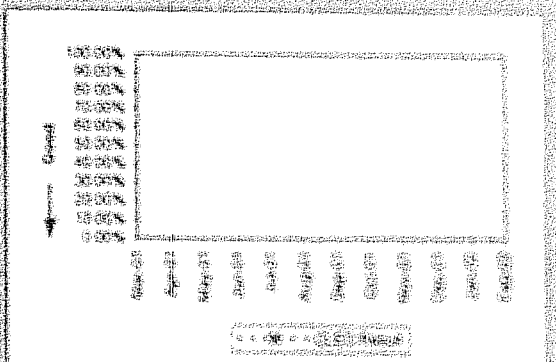
Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

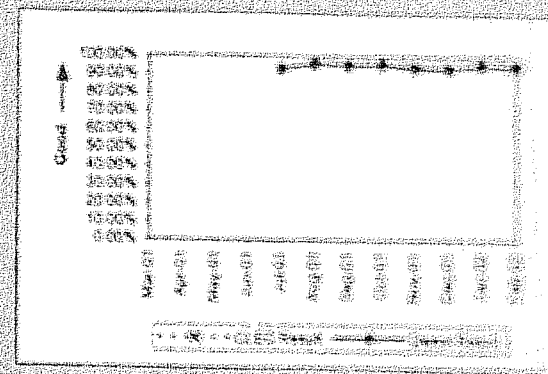
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Repair

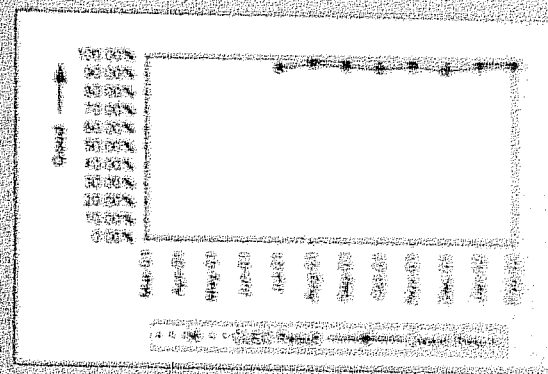
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					917	986	93.00%		
Aug-01					851	885	96.16%		
Sep-01					748	782	95.65%		
Oct-01					600	626	95.85%		
Nov-01					516	547	94.33%		
Dec-01					400	426	93.90%		
Jan-02					306	319	95.92%		
Feb-02					295	310	95.16%		



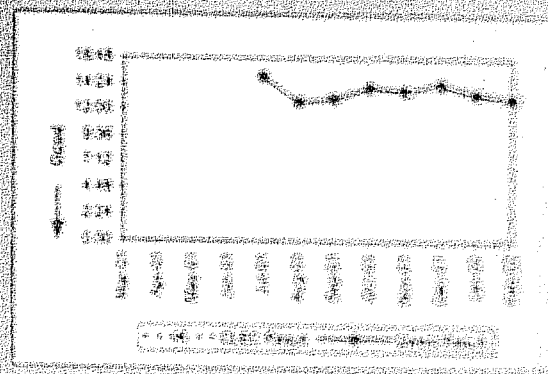
All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					1250	1315	95.06%		
Aug-01					1184	1211	97.77%		
Sep-01					1006	1042	96.55%		
Oct-01					846	885	95.59%		
Nov-01					746	768	97.14%		
Dec-01					596	626	95.21%		
Jan-02					467	479	97.49%		
Feb-02					440	449	98.00%		



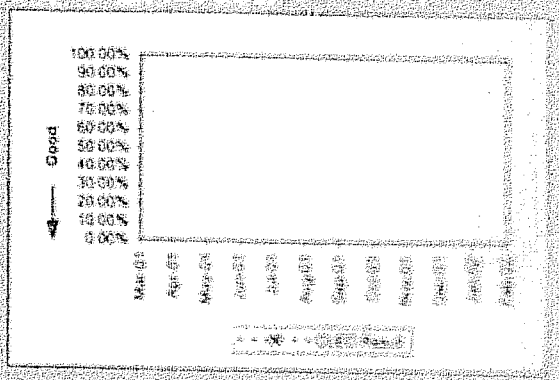
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					19896:33	1315	15:08		
Aug-01					15506:05	1211	12:48		
Sep-01					13710:23	1042	13:09		
Oct-01					12539:28	885	14:10		
Nov-01					10633:05	768	13:51		
Dec-01					9032:04	626	14:26		
Jan-02					6503:52	479	13:35		
Feb-02					5908:48	449	13:10		

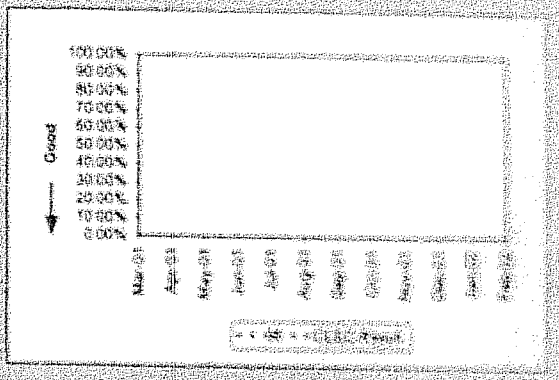


Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



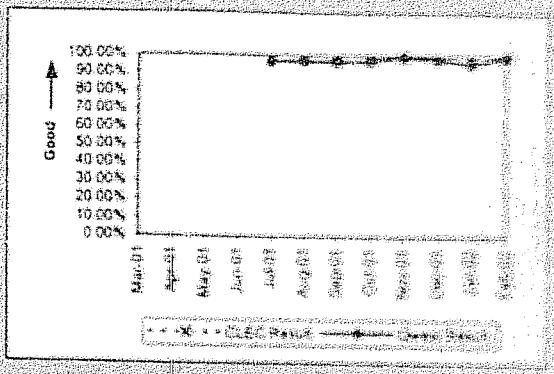
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Repair

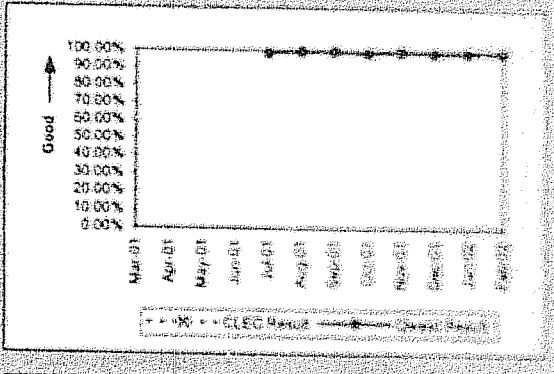
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					282	292	96.58%		
					271	279	97.13%		
					203	210	96.67%		
					233	240	97.08%		
					301	303	99.34%		
					292	298	97.99%		
					270	281	96.09%		
					251	253	99.21%		



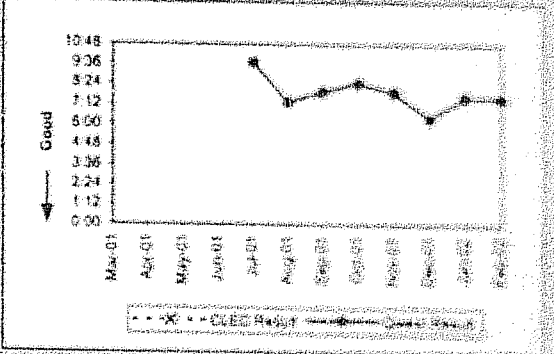
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					569	578	98.44%		
					581	584	99.49%		
					499	501	99.60%		
					496	503	98.61%		
					581	583	99.66%		
					555	561	98.93%		
					609	615	99.02%		
					589	595	98.99%		



Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

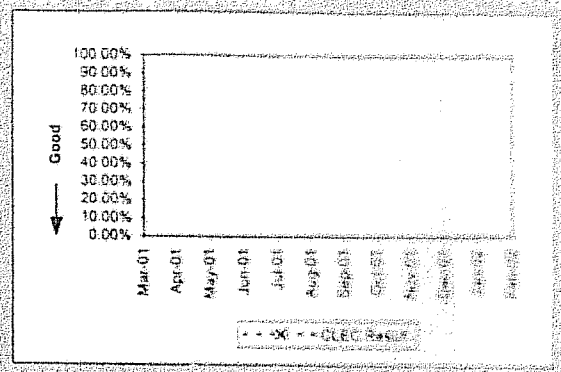
	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					5606:21	578	9:42		
					4299:02	584	7:22		
					3991:00	501	7:58		
					4264:09	503	8:29		
					4640:56	583	7:58		
					3593:06	561	6:24		
					4720:58	615	7:41		
					4536:14	595	7:37		



Checklist #4 - Line Sharing Repair

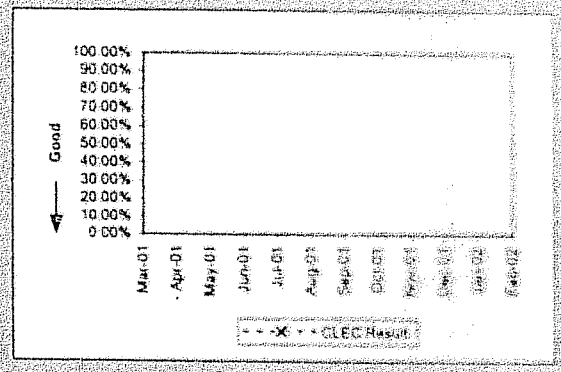
Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

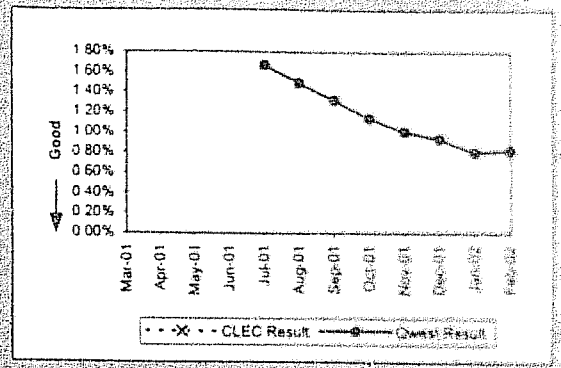
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Line Sharing Repair

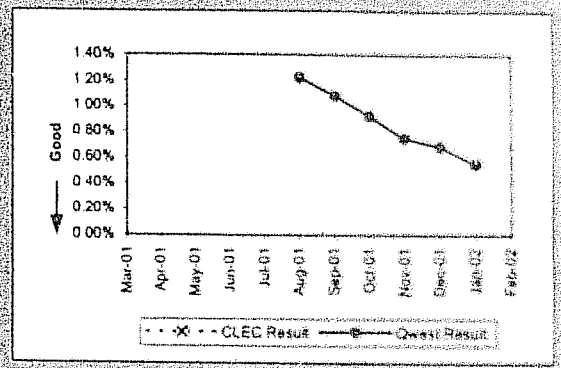
Trouble Rate (Percent) (MR-8)

					Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					3521	210770	1.67%		
					3119	208908	1.49%		
					2728	206724	1.32%		
					2337	204490	1.14%		
					2034	201517	1.01%		
					1865	199580	0.93%		
					1590	197870	0.80%		
					1589	193156	0.82%		



Trouble Rate (Percent) (MR-8*)

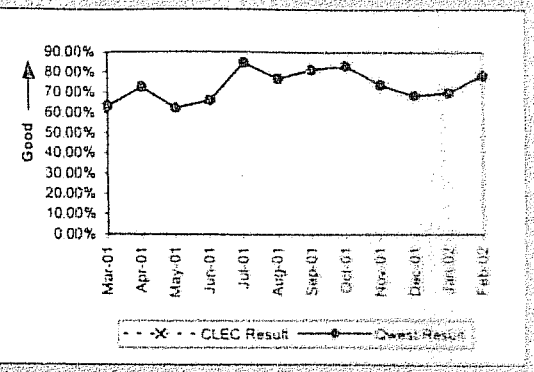
					Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					2560	208908	1.23%		
					2240	206724	1.08%		
					1899	204490	0.93%		
					1515	201517	0.75%		
					1368	199580	0.69%		
					1086	197870	0.55%		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

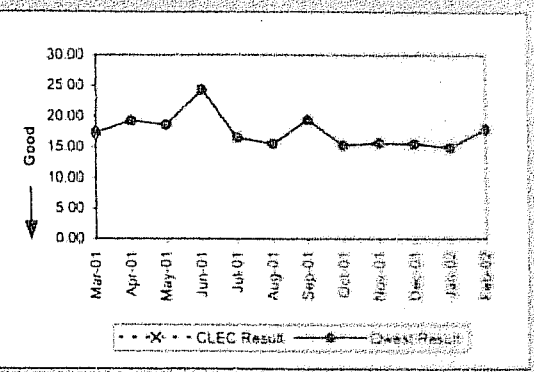
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				83	131	63.36%		
				64	88	72.73%		
				46	74	62.16%		
				49	74	66.22%		
				62	73	84.93%		
				70	91	76.92%		
				57	70	81.43%		
				85	102	83.33%		
				80	108	74.07%		
				68	99	68.69%		
				33	47	70.21%		
				62	79	78.48%		



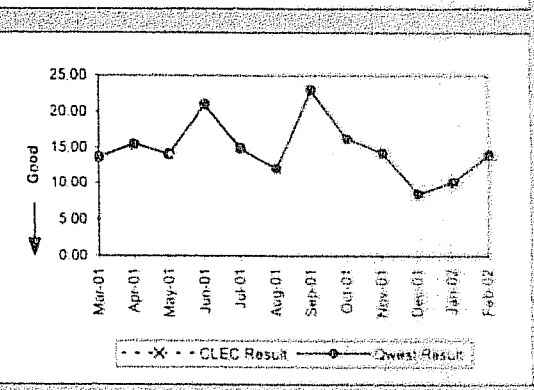
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				2257	130	17.36		
				1641	85	19.31		
				1375	74	18.58		
				1775	73	24.32		
				2070	125	16.56		
				2011	129	15.59		
				1946	100	19.46		
				1968	128	15.38		
				1920	122	15.74		
				1694	109	15.54		
				803	54	14.87		
				1606	90	17.84		



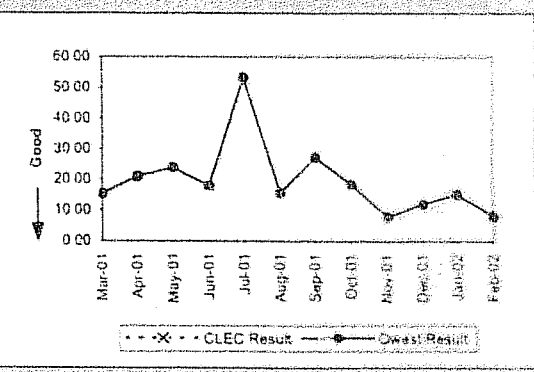
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				536	39	13.74		
				310	20	15.50		
				240	17	14.12		
				463	22	21.05		
				359	24	14.96		
				291	24	12.12		
				575	25	23.00		
				308	19	16.21		
				501	35	14.31		
				340	40	8.50		
				202	20	10.10		
				394	28	14.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

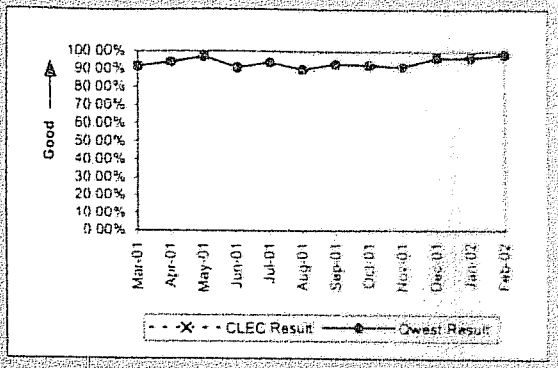
			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				138	9	15.33		
				84	4	21.00		
				262	11	23.82		
				54	3	18.00		
				213	4	53.25		
				78	5	15.60		
				136	5	27.20		
				129	7	18.43		
				55	7	7.86		
				24	2	12.00		
				61	4	15.25		
				8	1	8.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

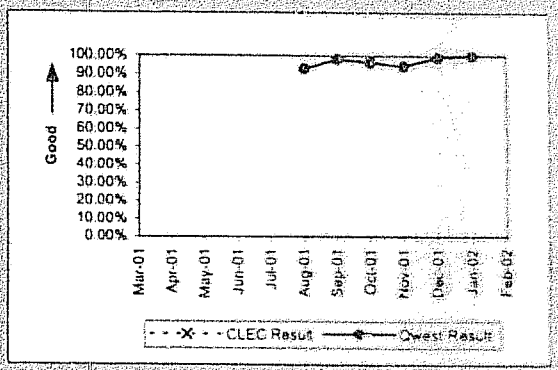
[illegible] Quality (Percent) (OP-5)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]				109	119	91.60%		
[illegible]				125	133	93.99%		
[illegible]				99	102	97.06%		
[illegible]				88	97	90.72%		
[illegible]				105	112	93.75%		
[illegible]				116	129	89.92%		
[illegible]				108	116	93.10%		
[illegible]				106	115	92.17%		
[illegible]				115	126	91.27%		
[illegible]				112	116	96.55%		
[illegible]				81	84	96.43%		
[illegible]				73	74	98.65%		



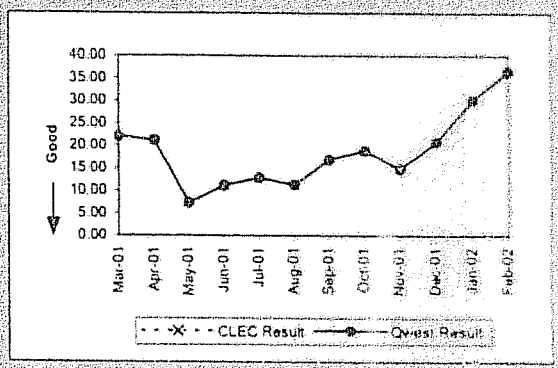
[illegible] Quality (Percent) (OP-5)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]				120	129	93.02%		
[illegible]				114	116	98.28%		
[illegible]				111	115	96.52%		
[illegible]				119	126	94.44%		
[illegible]				115	116	99.14%		
[illegible]				84	84	100.00%		



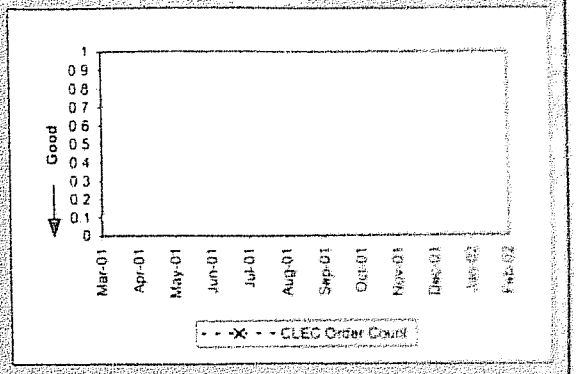
[illegible] Delayed Past Due Date (Average Days) (OP-15A)

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]				288	13	22.15		
[illegible]				106	5	21.20		
[illegible]				80	11	7.27		
[illegible]				156	14	11.14		
[illegible]				270	21	12.86		
[illegible]				304	27	11.26		
[illegible]				423	25	16.92		
[illegible]				436	23	18.96		
[illegible]				518	35	14.80		
[illegible]				542	26	20.85		
[illegible]				965	32	30.16		
[illegible]				585	16	36.56		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

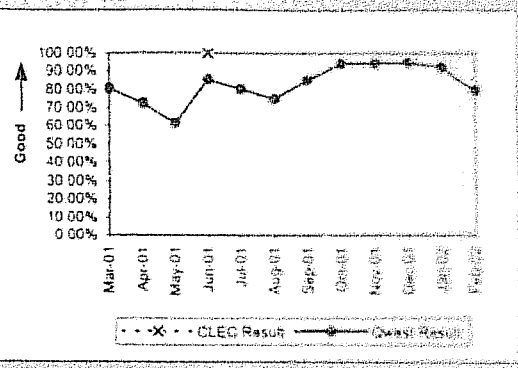
% of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B)	CLEC Order Count



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

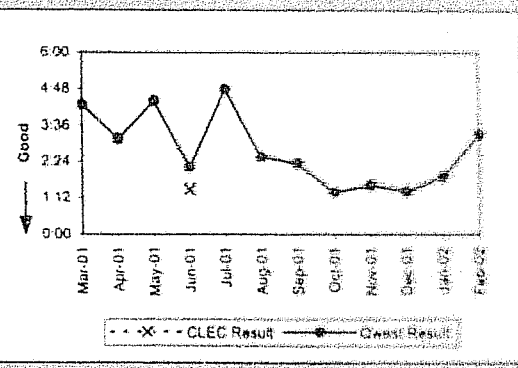
% Trouble Cleared within 4 Hours (Percent) (MR-5B)-- Interval Zone Two

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				66	82	80 49%		
				42	58	72 41%		
				48	78	61 54%		
		1	100 00%	84	98	85 71%	-0 41	-1 25
				61	76	80 26%		
				113	151	74 83%		
				48	56	85 71%		
				67	71	94 37%		
				68	72	94 44%		
				55	58	94 83%		
				36	39	92 31%		
				8	10	80 00%		



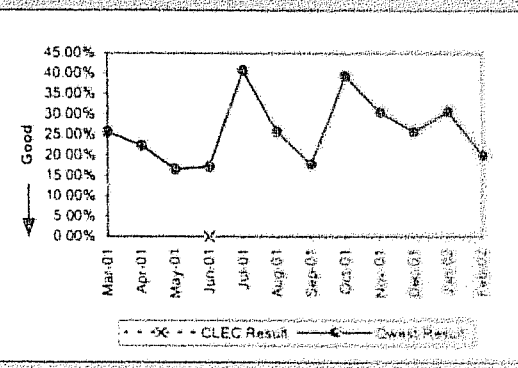
Mean Time to Restore (Hours Minutes) (MR-6E)-- Interval Zone Two

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				352 35	82	4 18		
				183 50	58	3 10		
				342 44	78	4 24		
		1	1 30	218 30	98	2 14	-0 25	-1 15
				364 21	76	4 46		
				389 52	151	2 35		
				132 40	56	2 22		
				99 55	71	1 24		
				117 14	72	1 38		
				83 31	58	1 26		
				74 38	39	1 55		
				33 13	10	3 19		



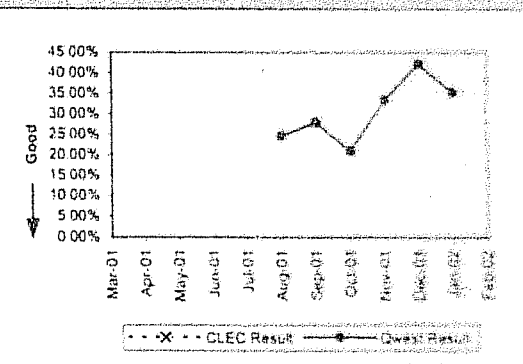
Repeat Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				21	82	25 61%		
				13	58	22 41%		
				13	78	16 67%		
		1	0 00%	17	98	17 35%	-0 46	-1 28
				31	76	40 79%		
				39	151	25 83%		
				10	56	17 86%		
				28	71	39 44%		
				22	72	30 56%		
				15	58	25 86%		
				12	39	30 77%		
				2	10	20 00%		



Repeat Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

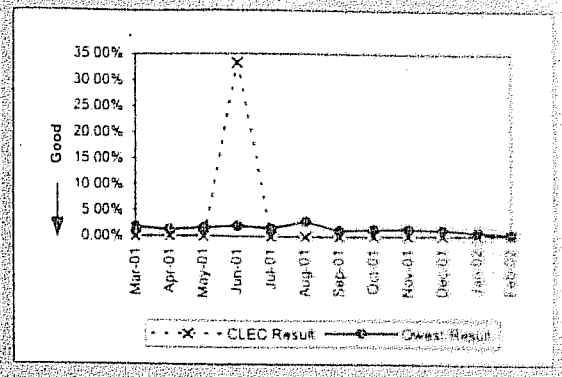
		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				26	105	24 76%		
				7	25	28 00%		
				8	38	21 05%		
				11	33	33 33%		
				8	19	42 11%		
				6	17	35 29%		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

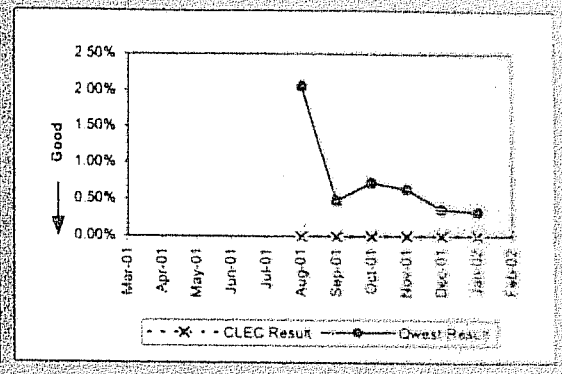
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
		3	0.00%	82	4721	1.74%	-0.23	-1.14
		3	0.00%	58	4836	1.20%	-0.19	-1.12
		3	0.00%	78	4846	1.61%	-0.22	-1.13
		3	33.33%	98	4966	1.97%	1.89	0.15
		3	0.00%	76	4955	1.53%	-0.22	-1.13
		3	0.00%	151	5094	2.96%	-0.3	-1.18
		4	0.00%	56	5153	1.09%	-0.21	-1.13
		3	0.00%	71	5199	1.37%	-0.2	-1.12
		3	0.00%	72	5224	1.38%	-0.2	-1.12
		3	0.00%	58	5302	1.09%	-0.18	-1.11
		3	0.00%	39	5255	0.74%	-0.15	-1.09
		3	0.00%	10	5266	0.19%	-0.08	-1.05



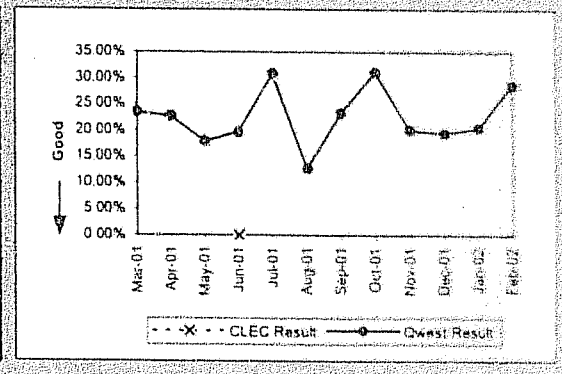
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
		3	0.00%	105	5094	2.06%	-0.25	-1.15
		4	0.00%	25	5153	0.49%	-0.14	-1.08
		3	0.00%	38	5199	0.73%	-0.15	-1.09
		3	0.00%	33	5224	0.63%	-0.14	-1.08
		3	0.00%	19	5302	0.36%	-0.1	-1.06
		3	0.00%	17	5255	0.32%	-0.1	-1.06



Customer Trouble Report Rate – Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

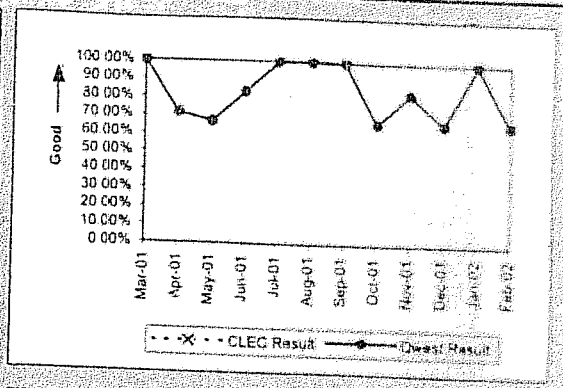
		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				25	107	23.36%		
				17	75	22.67%		
				17	95	17.89%		
		1	0.00%	24	122	19.67%	-0.49	-1.3
				34	110	30.91%		
				22	173	12.72%		
				17	73	23.29%		
				32	103	31.07%		
				18	90	20.00%		
				14	72	19.44%		
				10	49	20.41%		
				4	14	28.57%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

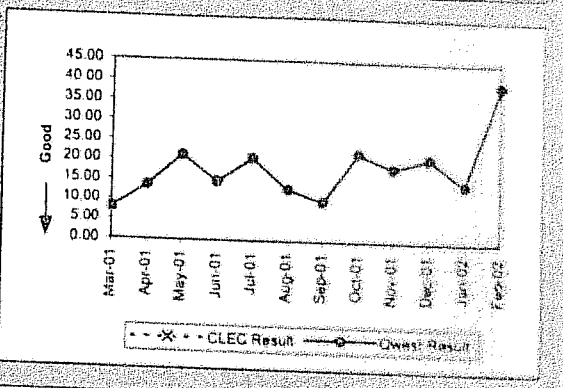
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			2	2	100.00%		
			5	7	71.43%		
			2	3	66.67%		
			5	6	83.33%		
			3	3	100.00%		
			1	1	100.00%		
			2	2	100.00%		
			2	3	66.67%		
			5	6	83.33%		
			2	3	66.67%		
			4	4	100.00%		
			2	3	66.67%		



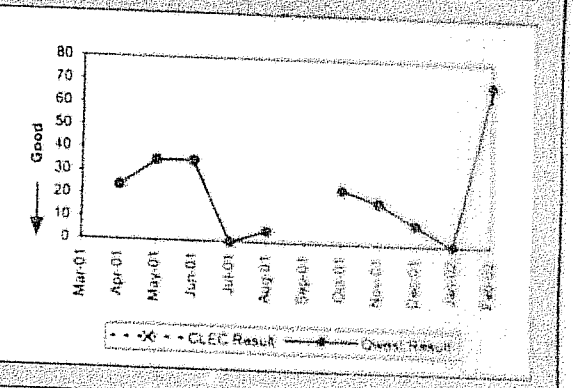
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			16	2	8.00		
			96	7	13.71		
			64	3	21.33		
			89	6	14.83		
			83	4	20.75		
			65	5	13.00		
			20	2	10.00		
			133	6	22.17		
			167	9	18.56		
			211	10	21.10		
			145	10	14.50		
			119	3	39.67		



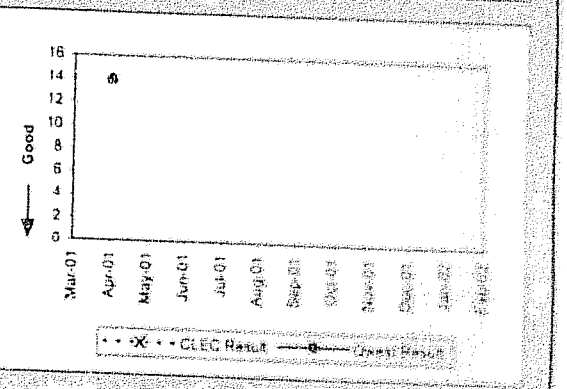
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			24	1	24.00		
			35	1	35.00		
			35	1	35.00		
			0	1	0.00		
			10	2	5.00		
			71	3	23.67		
			73	4	18.25		
			73	8	9.12		
			0	6	0.00		
			70	1	70.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

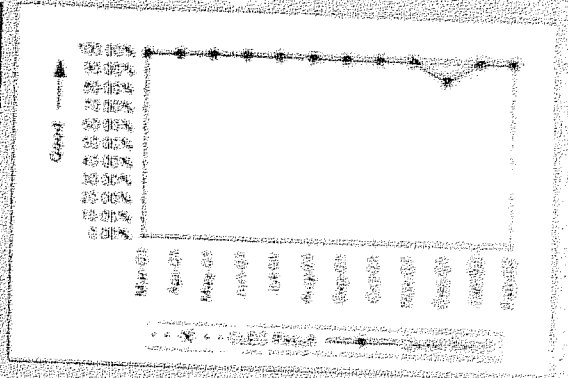
CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			14	1	14.00		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Interoffice

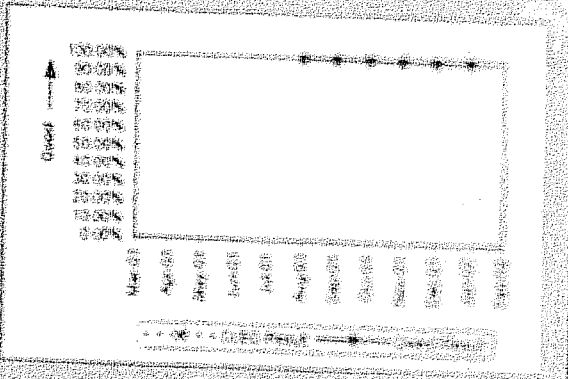
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01				7	7	100.00%		
May-01				11	11	100.00%		
Jun-01				9	9	100.00%		
Jul-01				8	8	100.00%		
Aug-01				7	7	100.00%		
Sep-01				5	5	100.00%		
Oct-01				4	4	100.00%		
Nov-01				4	4	100.00%		
Dec-01				8	8	100.00%		
Jan-02				9	10	90.00%		
Feb-02				10	10	100.00%		
				7	7	100.00%		



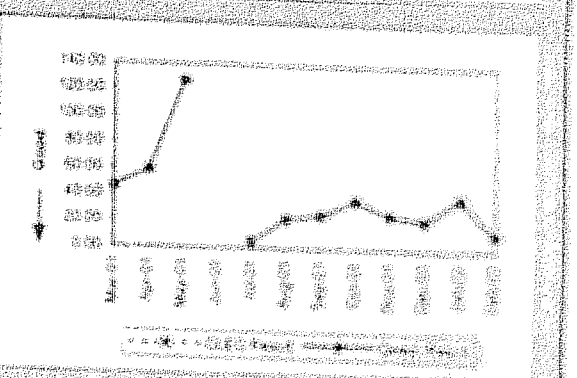
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01				5	5	100.00%		
Oct-01				4	4	100.00%		
Nov-01				4	4	100.00%		
Dec-01				8	8	100.00%		
Jan-02				10	10	100.00%		
Feb-02				10	10	100.00%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

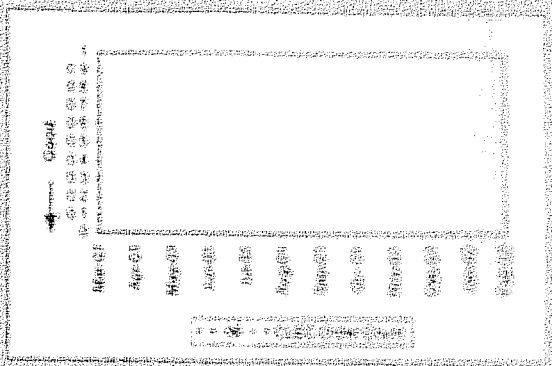
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01				93	2	46.50		
May-01				119	2	59.50		
Jun-01				127	1	127.00		
Jul-01								
Aug-01				11	2	5.50		
Sep-01				92	4	23.00		
Oct-01				52	2	26.00		
Nov-01				75	2	37.50		
Dec-01				53	2	26.50		
Jan-02				45	2	22.50		
Feb-02				80	2	40.00		
				13	1	13.00		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B)

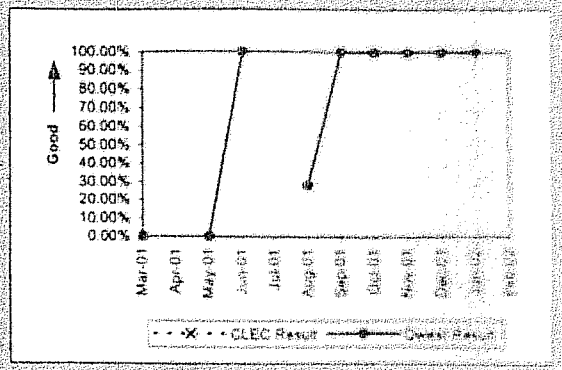
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

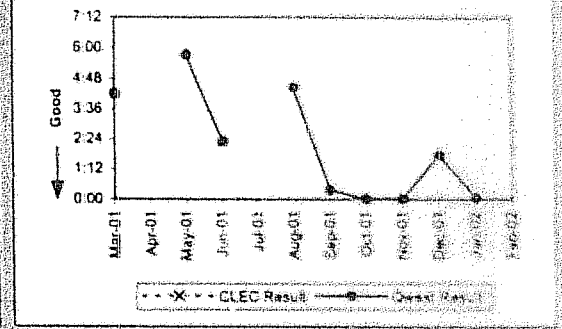
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				0	1	0.00%		
				0	2	0.00%		
				2	2	100.00%		
				2	7	28.57%		
				1	1	100.00%		
				1	1	100.00%		
				1	1	100.00%		
				1	1	100.00%		
				1	1	100.00%		



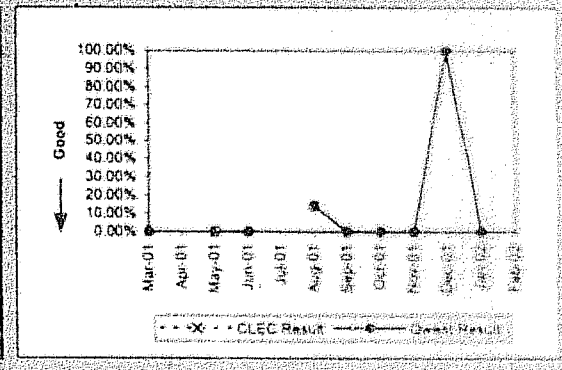
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				4:13	1	4:13		
				11:30	2	5:45		
				4:36	2	2:18		
				31:08	7	4:27		
				0:22	1	0:22		
				0:01	1	0:01		
				0:01	1	0:01		
				1:46	1	1:46		
				0:03	1	0:03		



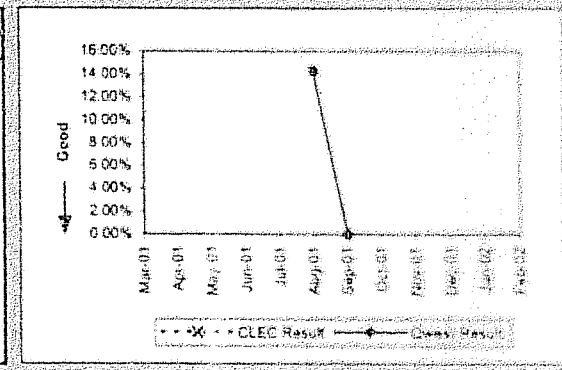
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				0	1	0.00%		
				0	2	0.00%		
				0	2	0.00%		
				1	7	14.29%		
				0	1	0.00%		
				0	1	0.00%		
				0	1	0.00%		
				1	1	100.00%		
				0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

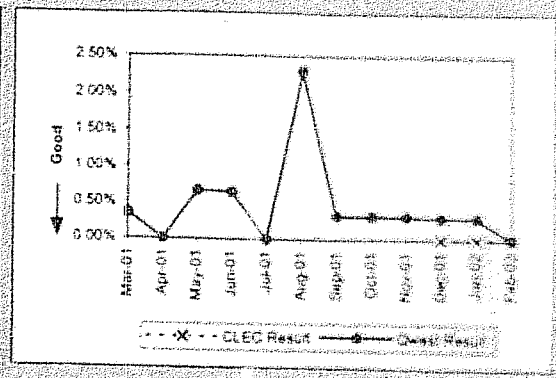
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				1	7	14.29%		
				0	1	0.00%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

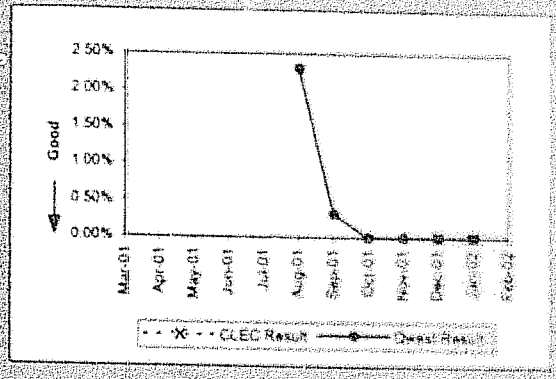
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				1	282	0.35%		
[illegible]				0	295	0.00%		
[illegible]				2	298	0.67%		
[illegible]				2	306	0.65%		
[illegible]				0	305	0.00%		
[illegible]				7	304	2.30%		
[illegible]				1	306	0.33%		
[illegible]				1	309	0.32%		
[illegible]				1	312	0.32%		
[illegible]	0	3	0.00%	1	331	0.30%	-0.09	-1.06
[illegible]	0	3	0.00%	1	334	0.30%	-0.09	-1.06
[illegible]	0	3	0.00%	0	336	0.00%	N/A	N/A



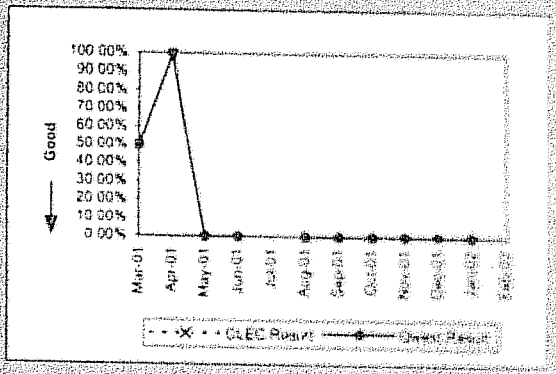
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]				7	304	2.30%		
[illegible]				1	306	0.33%		
[illegible]				0	309	0.00%		
[illegible]				0	312	0.00%		
[illegible]	0	3	0.00%	0	331	0.00%	N/A	N/A
[illegible]	0	3	0.00%	0	334	0.00%	N/A	N/A



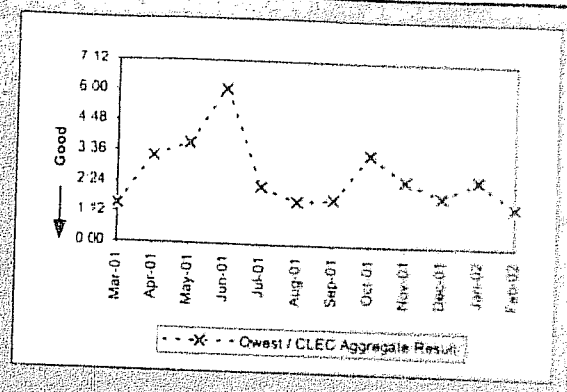
[illegible] and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				1	2	50.00%		
[illegible]				1	1	100.00%		
[illegible]				0	2	0.00%		
[illegible]				0	2	0.00%		
[illegible]								
[illegible]				0	7	0.00%		
[illegible]				0	1	0.00%		
[illegible]				0	1	0.00%		
[illegible]				0	1	0.00%		
[illegible]				0	1	0.00%		
[illegible]				0	1	0.00%		



Time to Update Databases (Hours:Minutes) (DB-1A)

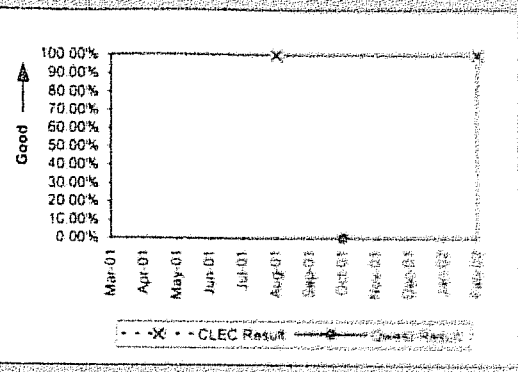
	Qwest / CLEC Aggregate Result
	1:33
	3:25
	3:56
	6:04
	2:18
	1:44
	1:51
	3:37
	2:38
	2:01
	2:42
	1:38



Checklist #7 - E911/911 Trunk Installation

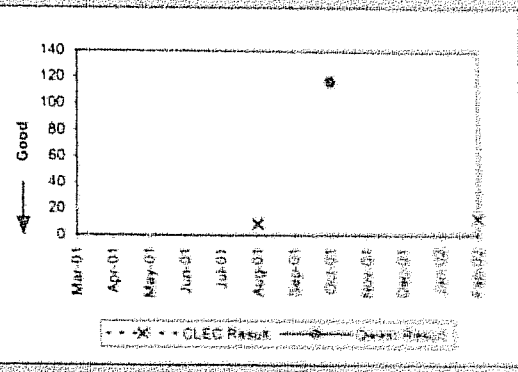
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
1	1	100.00%	0.00%					
				0	1	0.00%		
1	1	100.00%	0.00%					



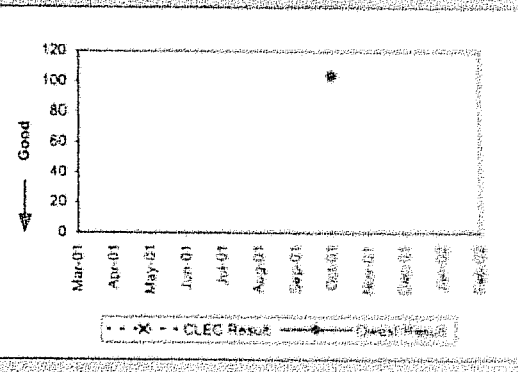
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
8	1	8.00						
				117	1	117.00		
13	1	13.00						



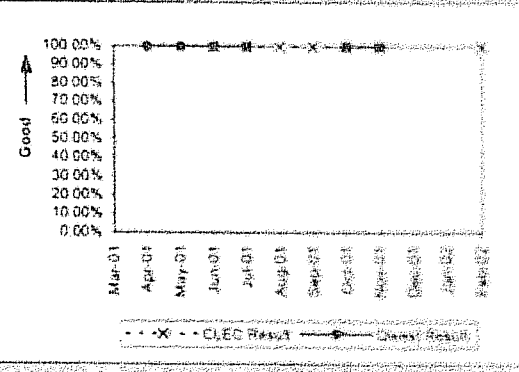
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				104	1	104.00		



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				1	1	100.00%		
				1	1	100.00%		
1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
2	2	100.00%	0.00%					
2	2	100.00%	0.00%					
1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
1	1	100.00%	0.00%					



Checklist #7 - E911/911 Trunk Installation

[illegible] (OP-5*) – Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	2	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	2	100.00%	N/A	N/A
[illegible]									
[illegible]									
[illegible]									

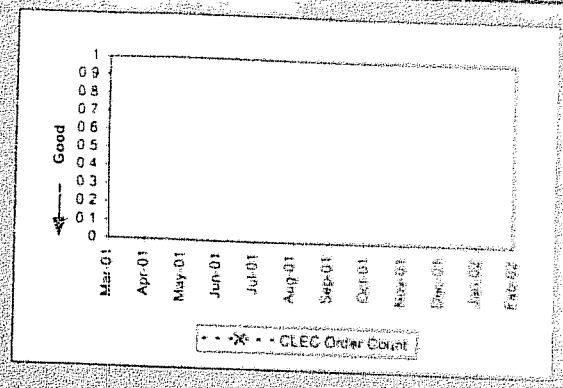
[illegible] Delayed Past Due Date (Average Days) (OP-15A)

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					931	3	310.33		
[illegible]					994	3	331.33		
[illegible]					1060	3	353.33		
[illegible]					1123	3	374.33		
[illegible]					1186	3	395.33		
[illegible]					1255	3	418.33		
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									

Checklist #7 - E911/911 Trunk Installation

Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)

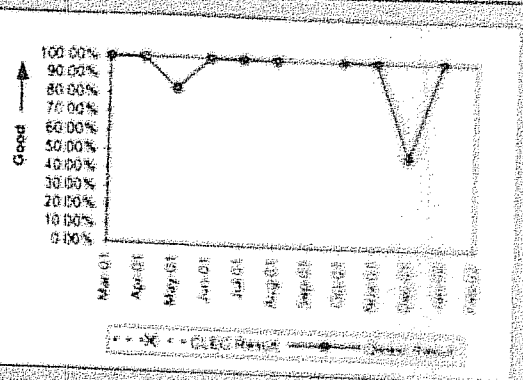
	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #7 - E911/911 Trunk Repair

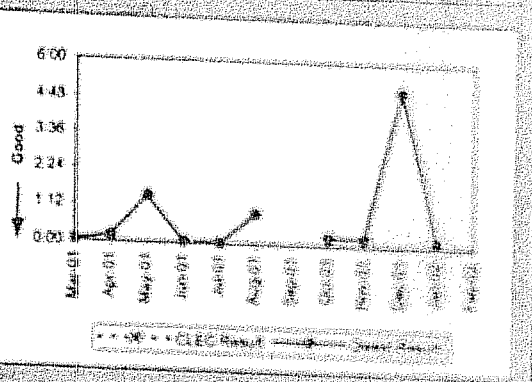
All Troubles Cleared within 4 hours (Percent) (MR-5B)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01									
Apr-01					5	5	100.00%		
May-01					5	5	100.00%		
Jun-01					5	6	83.33%		
Jul-01					1	1	100.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01									
Nov-01					6	6	100.00%		
Dec-01					1	1	100.00%		
Jan-02					1	2	50.00%		
Feb-02					1	1	100.00%		



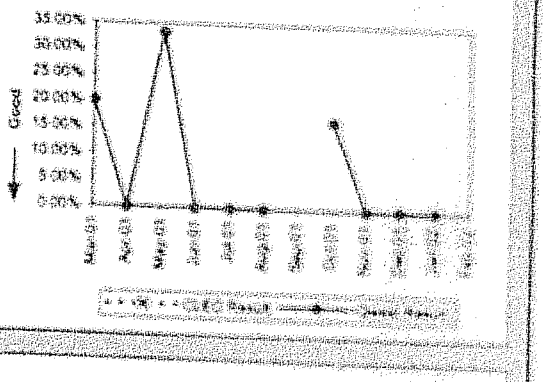
Mean Time to Restore (Hours:Minutes) (MR-6E)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01									
Apr-01					0:21	5	0:04		
May-01					1:03	5	0:13		
Jun-01					9:03	6	1:30		
Jul-01					0:03	1	0:03		
Aug-01					0:01	1	0:01		
Sep-01					1:59	2	0:59		
Oct-01									
Nov-01					1:36	6	0:16		
Dec-01					0:15	1	0:15		
Jan-02					10:16	2	5:08		
Feb-02					0:10	1	0:10		



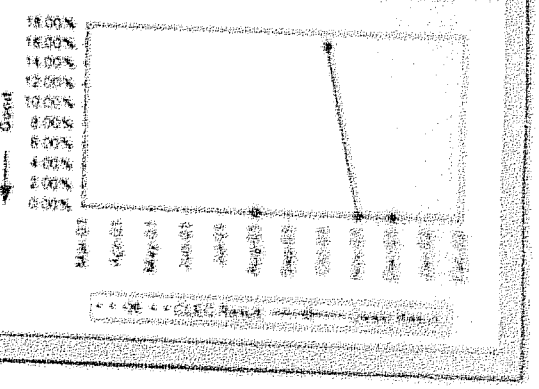
Repair Repeat Report Rate (Percent) (MR-7E)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01									
Apr-01					1	5	20.00%		
May-01					0	5	0.00%		
Jun-01					2	6	33.33%		
Jul-01					0	1	0.00%		
Aug-01					0	1	0.00%		
Sep-01					0	2	0.00%		
Oct-01									
Nov-01					1	6	16.67%		
Dec-01					0	1	0.00%		
Jan-02					0	2	0.00%		
Feb-02					0	1	0.00%		



Repair Repeat Report Rate (Percent) (MR-7E*)– Interval Zone Two

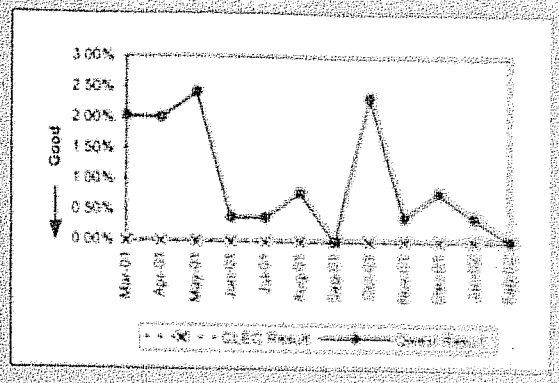
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					0	1	0.00%		
Oct-01									
Nov-01					1	6	16.67%		
Dec-01					0	1	0.00%		
Jan-02					0	2	0.00%		
Feb-02									



Checklist #7 - E911/911 Trunk Repair

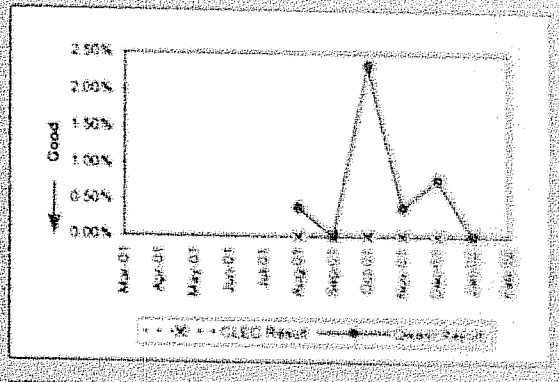
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	0	16	0 00%	0 00%	5	246	2 03%	-0 56	-1 34
[illegible]	0	18	0 00%	0 00%	5	249	2 01%	-0 59	-1 36
[illegible]	0	18	0 00%	0 00%	6	248	2 42%	-0 65	-1 39
[illegible]	0	20	0 00%	0 00%	1	251	0 40%	-0 27	-1 17
[illegible]	0	20	0 00%	0 00%	1	251	0 40%	-0 27	-1 17
[illegible]	0	28	0 00%	0 00%	2	251	0 80%	-0 45	-1 27
[illegible]	0	28	0 00%	0 00%	0	249	0 00%	N/A	N/A
[illegible]	0	32	0 00%	0 00%	6	256	2 34%	-0 83	-1 5
[illegible]	0	32	0 00%	0 00%	1	253	0 40%	-0 34	-1 2
[illegible]	0	32	0 00%	0 00%	2	253	0 79%	-0 48	-1 29
[illegible]	0	32	0 00%	0 00%	1	259	0 39%	-0 33	-1 2
[illegible]	0	34	0 00%	0 00%	0	259	0 00%	N/A	N/A



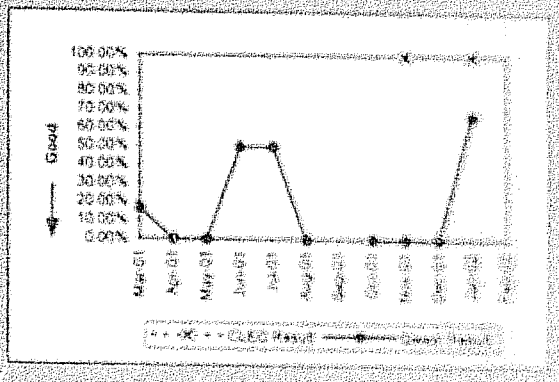
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	0	28	0 00%	0 00%	1	251	0 40%	-0 32	-1 19
[illegible]	0	28	0 00%	0 00%	0	249	0 00%	N/A	N/A
[illegible]	0	32	0 00%	0 00%	6	256	2 34%	-0 83	-1 5
[illegible]	0	32	0 00%	0 00%	1	253	0 40%	-0 34	-1 2
[illegible]	0	32	0 00%	0 00%	2	253	0 79%	-0 48	-1 29
[illegible]	0	32	0 00%	0 00%	0	259	0 00%	N/A	N/A
[illegible]									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

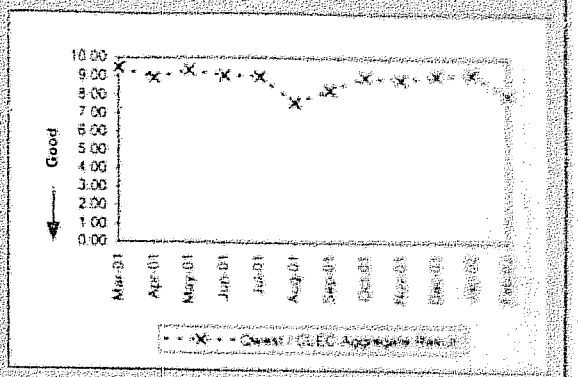
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]					1	6	16 67%		
[illegible]					0	5	0 00%		
[illegible]					0	6	0 00%		
[illegible]					1	2	50 00%		
[illegible]					1	2	50 00%		
[illegible]					0	2	0 00%		
[illegible]									
[illegible]					0	6	0 00%		
[illegible]	1	1	100 00%	0 00%	0	1	0 00%	N/A	-0 59
[illegible]					0	2	0 00%		
[illegible]	3	3	100 00%	0 00%	2	3	66 67%	0 61	-0 63
[illegible]									



Checklist #7 - Operator Services - Directory Assistance

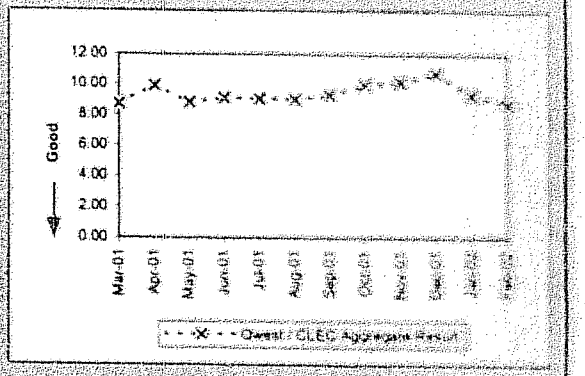
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Mar-01	9.50
Apr-01	8.95
May-01	9.37
Jun-01	9.07
Jul-01	9.00
Aug-01	7.65
Sep-01	8.32
Oct-01	9.03
Nov-01	8.86
Dec-01	9.11
Jan-02	9.18
Feb-02	8.06



Speed of Answer - Operator Services (Avg Sec) (OS-1)

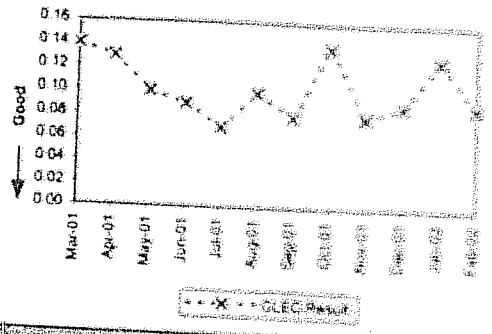
Date	Qwest / CLEC Aggregate Result
Mar-01	8.72
Apr-01	9.92
May-01	8.80
Jun-01	9.10
Jul-01	9.07
Aug-01	9.03
Sep-01	9.34
Oct-01	9.99
Nov-01	10.19
Dec-01	10.78
Jan-02	9.35
Feb-02	8.72



Checklist #8 - Directory Listings

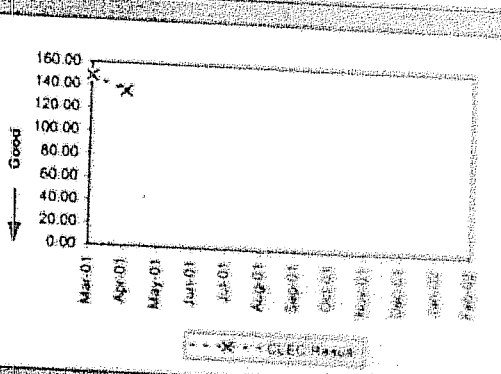
Time to Update Databases (Avg Sec) (DB-1C-1)

Date	CLEC Result
Mar-01	0.14
Apr-01	0.13
May-01	0.10
Jun-01	0.09
Jul-01	0.07
Aug-01	0.10
Sep-01	0.08
Oct-01	0.14
Nov-01	0.08
Dec-01	0.09
Jan-02	0.13
Feb-02	0.09



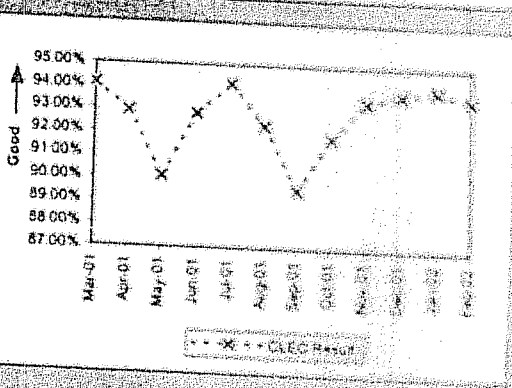
Time to Update Databases (Avg Sec) (DB-1C-2)

Date	CLEC Result
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Accurate Database Updates (Percent) (DB-2C-1)

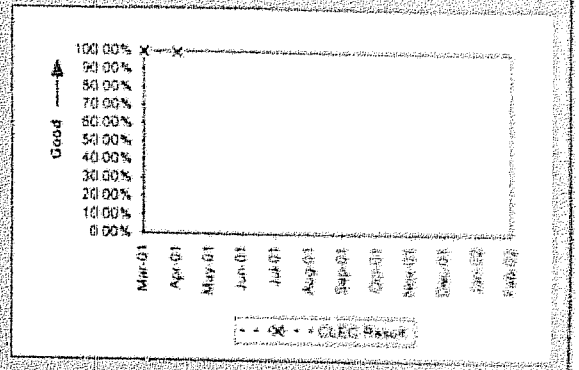
Date	CLEC Result
Mar-01	94.13%
Apr-01	92.92%
May-01	90.11%
Jun-01	92.84%
Jul-01	94.17%
Aug-01	92.33%
Sep-01	89.59%
Oct-01	91.86%
Nov-01	93.45%
Dec-01	93.79%
Jan-02	94.04%
Feb-02	93.62%



Checklist #8 - Directory Listings

Accurate Database Updates (Percent) (DB-2C-2)

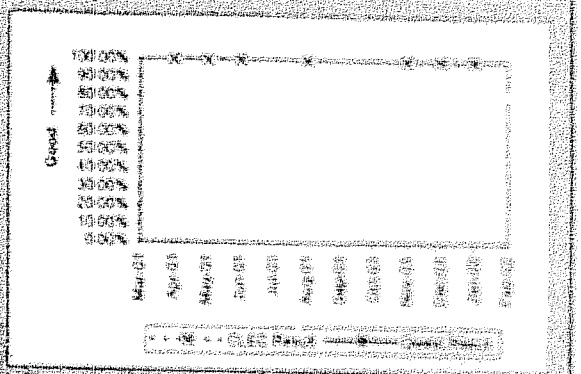
Date	CLEC Result
Mar-01	100.00%
Apr-01	99.44%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #9 - NXX Code Activation

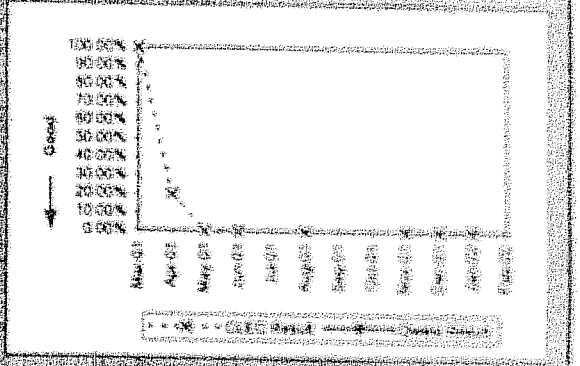
NXX Code Activation (Percent) (NP-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01						
Apr-01	4	4	100.00%			
May-01	1	1	100.00%			
Jun-01	2	2	100.00%			
Jul-01						
Aug-01	1	1	100.00%			
Sep-01						
Oct-01						
Nov-01	2	2	100.00%			
Dec-01	2	2	100.00%			
Jan-02	1	1	100.00%			
Feb-02						



NXX Code Activation - Facility Delays (Percent) (NP-1B)

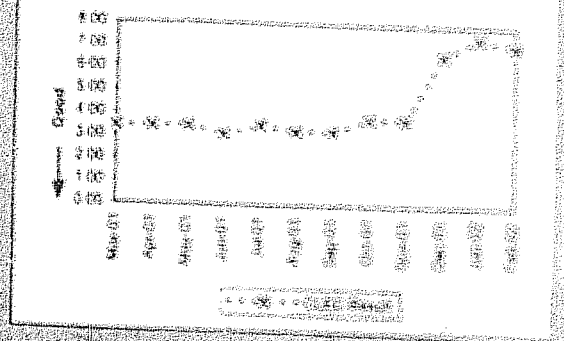
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Mar-01	1	1	100.00%			
Apr-01	1	5	20.00%			
May-01	0	1	0.00%			
Jun-01	0	2	0.00%			
Jul-01						
Aug-01	0	1	0.00%			
Sep-01						
Oct-01						
Nov-01	0	2	0.00%			
Dec-01	0	2	0.00%			
Jan-02	0	1	0.00%			
Feb-02						



Checklist #10 - Databases and Signaling

Time to Update Databases (Avg Sec) LIDB (DB-1B)

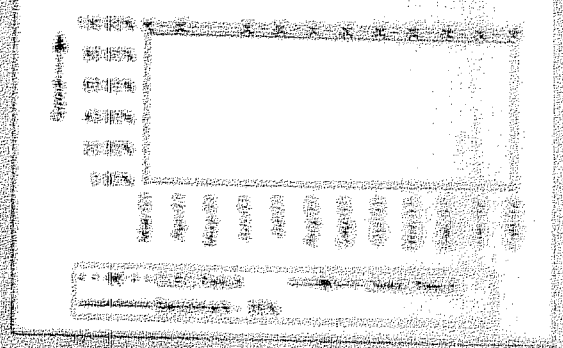
Date	CLEC Result
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31
Oct-01	3.85
Nov-01	3.85
Dec-01	6.68
Jan-02	7.47
Feb-02	7.17



Checklist #11 - Number Portability**

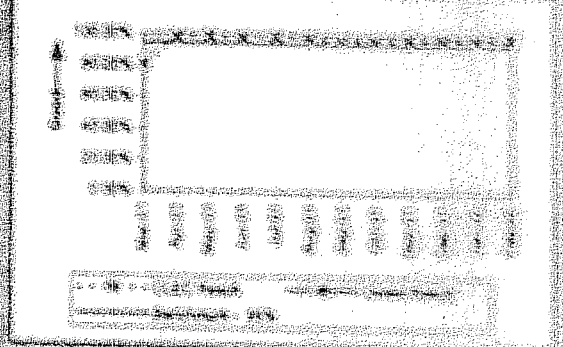
Number Portability Timeliness (Percent) (OP-5B)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Score
Mar-01	53	53	100.00%	0.00%					
Apr-01	10	10	100.00%	0.00%					
May-01									
Jun-01	39	39	100.00%	0.00%					
Jul-01	43	43	100.00%	0.00%					
Aug-01	39	39	100.00%	0.00%					
Sep-01	11	11	100.00%	0.00%					
Oct-01	25	25	100.00%	0.00%					
Nov-01	10	10	100.00%	0.00%					
Dec-01	14	14	100.00%	0.00%					
Jan-02	40	40	100.00%	0.00%					
Feb-02	65	65	100.00%	0.00%					



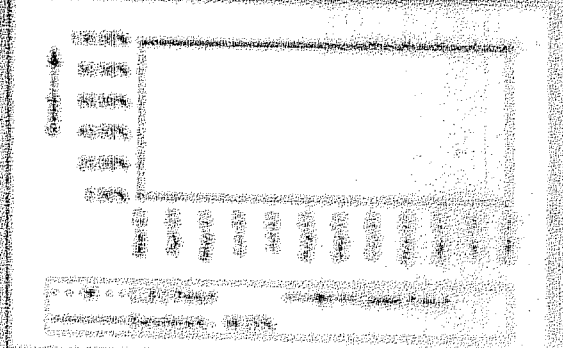
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Score
Mar-01	732	897	81.61%	38.74%					
Apr-01	1117	1129	98.94%	10.25%					
May-01	796	800	99.75%	4.99%					
Jun-01	833	841	99.05%	9.71%					
Jul-01	852	854	99.77%	4.83%					
Aug-01	645	656	98.32%	12.84%					
Sep-01	671	689	97.39%	15.95%					
Oct-01	552	570	96.84%	17.49%					
Nov-01	457	464	98.49%	12.19%					
Dec-01	350	356	98.31%	12.87%					
Jan-02	529	539	98.14%	13.49%					
Feb-02	738	739	99.86%	3.68%					



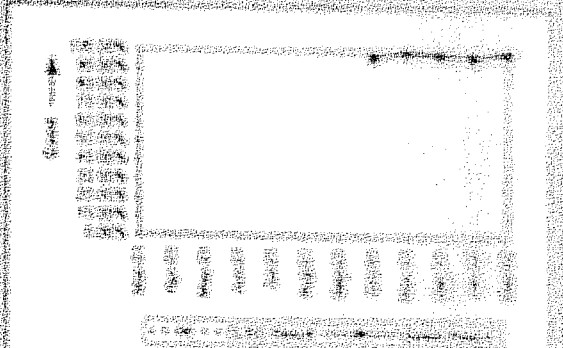
Timeliness of Disconnects associated with LNP Orders (Percent) (OP-13)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	595	595	100.00%	0.00%					
Nov-01	474	474	100.00%	0.00%					
Dec-01	385	385	100.00%	0.00%					
Jan-02	607	607	100.00%	0.00%					
Feb-02	808	808	100.00%	0.00%					



LNP Trouble Reports Cleared within 24 Hours (Percent) (MR-11)

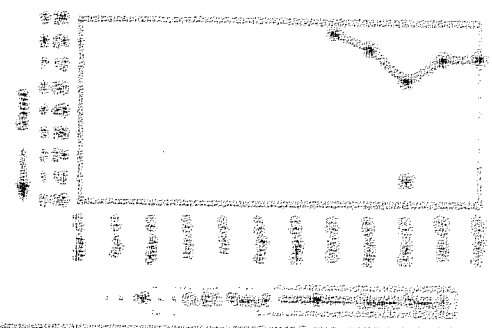
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					205	210	96.70%		
Nov-01					265	267	99.25%		
Dec-01					265	271	97.79%		
Jan-02					229	237	96.62%		
Feb-02					222	224	99.11%		



Checklist #11 - Number Portability**

LNP Trouble Reports Mean Time to Restore (Hours Minutes) (MR-12)

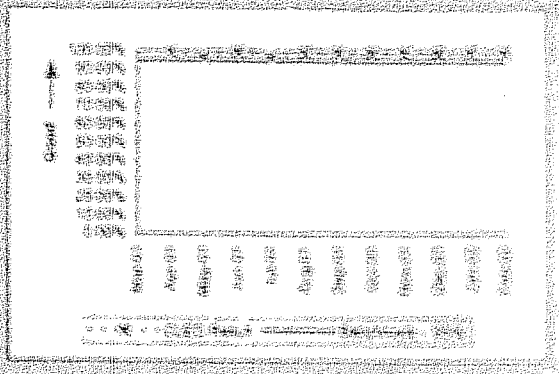
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod 2 Sig	Parity Sig
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					3998.24	443	9.02		
Nov-01					4162.00	506	8.14		
Dec-01	1.17	1	1.17		3321.53	504	6.35	-0.54	-1.35
Jan-02					4142.42	537	7.43		
Feb-02					4008.04	515	7.47		



Checklist #13 - Reciprocal Compensation

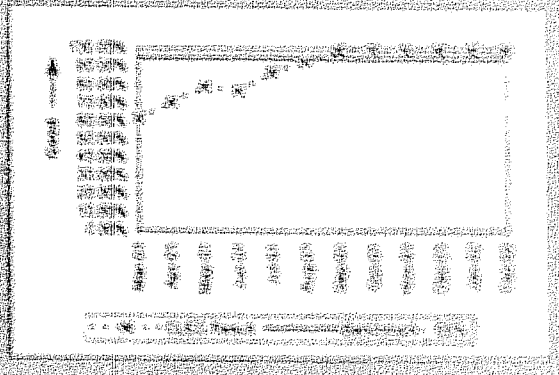
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-1B)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01	6448.69	6448.69	100.00%
May-01	5076.99	5238.35	96.92%
Jun-01	6179.97	6179.97	100.00%
Jul-01	5747.32	5915.05	97.16%
Aug-01	4634.19	4634.19	100.00%
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%
Nov-01	7690.54	7690.54	100.00%
Dec-01	8886.01	8886.01	100.00%
Jan-02	4779.51	4779.51	100.00%
Feb-02	8745.28	8745.28	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

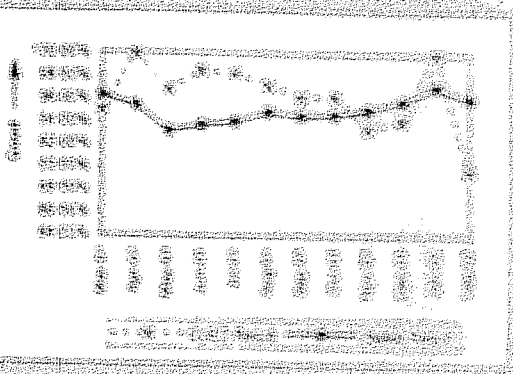
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	3778.29	6078.37	62.16%
Apr-01	4573.83	6448.69	70.93%
May-01	4156.97	5238.35	79.35%
Jun-01	4782.54	6179.97	77.39%
Jul-01	5183.18	5915.05	87.63%
Aug-01	4324.36	4634.19	93.31%
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%
Nov-01	7690.54	7690.54	100.00%
Dec-01	8886.01	8886.01	100.00%
Jan-02	4779.51	4779.51	100.00%
Feb-02	8745.28	8745.28	100.00%



Checklist #14 - Resale - Residence

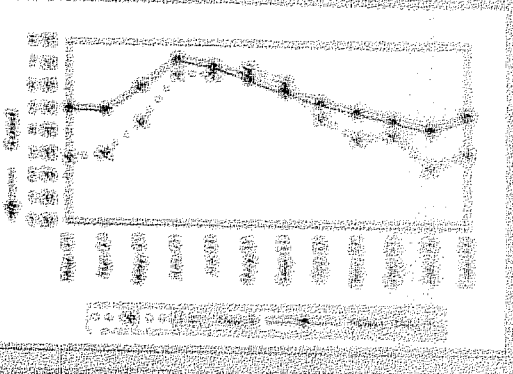
Installation Commitments Met (Percent) (OP-3A) - Disaggregate Within MSA

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Z Score	Parity Stat
Mar-01	39	41	95.12%	21.54%	554	581	95.35%	0.11	Parity
Apr-01	31	31	100.00%	0.00%	508	532	95.49%	1.13	Parity
May-01	63	65	96.92%	17.27%	522	567	92.06%	1.13	Parity
Jun-01	68	69	98.55%	11.95%	529	564	93.79%	1.50	Parity
Jul-01	115	117	98.29%	12.96%	563	641	94.07%	1.51	Parity
Aug-01	106	109	97.25%	16.36%	572	708	94.92%	1.03	Parity
Sep-01	77	80	96.25%	19.00%	509	538	94.61%	0.65	Parity
Oct-01	53	55	96.36%	18.72%	573	605	94.71%	0.52	Parity
Nov-01	58	62	93.55%	24.57%	554	582	95.19%	0.55	Parity
Dec-01	49	52	94.23%	23.32%	471	491	95.93%	0.45	Parity
Jan-02	57	57	100.00%	0.00%	485	496	97.78%	1.22	Parity
Feb-02	35	39	89.74%	30.34%	451	473	95.14%	1.01	Parity



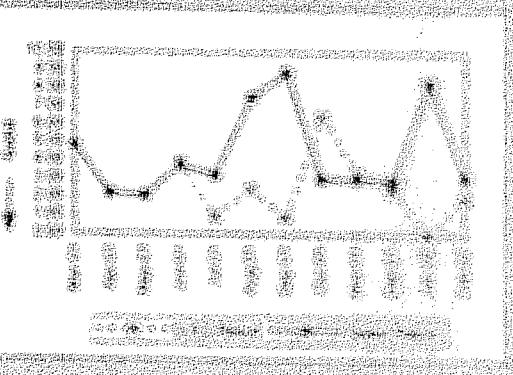
Installation Interval (Average Days) (OP-4A) - Disaggregate Within MSA

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Z Score	Parity Stat
Mar-01	117	41	2.85	1.39	2923	575	5.08	-4.00	Parity
Apr-01	95	31	3.06	1.48	2576	532	4.84	-3.69	Parity
May-01	292	65	4.49	2.44	4064	567	7.17	-4.09	Parity
Jun-01	457	69	6.62	2.17	4183	564	7.42	-3.93	Parity
Jul-01	796	120	6.63	2.09	4861	661	7.35	-4.03	Parity
Aug-01	777	112	6.94	3.67	4735	732	6.47	-2.98	Parity
Sep-01	505	80	6.31	2.98	3235	545	5.94	-2.65	Parity
Oct-01	262	55	4.76	3.10	3323	611	5.44	-2.52	Parity
Nov-01	249	65	3.83	4.86	3974	568	6.99	-4.77	Parity
Dec-01	214	53	4.04	3.41	2351	506	4.65	-2.58	Parity
Jan-02	150	59	2.54	1.18	2143	506	4.24	-3.45	Parity
Feb-02	125	39	3.21	3.02	2049	451	4.54	-3.23	Parity



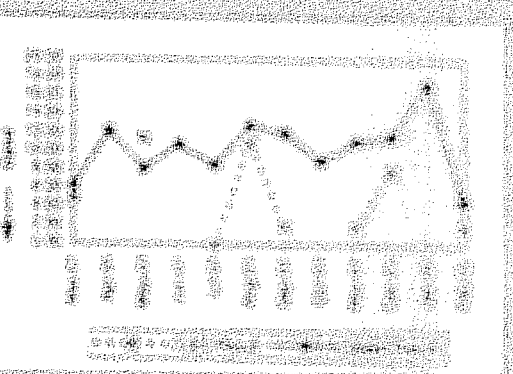
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A) - Disaggregate Within MSA

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Z Score	Parity Stat
Mar-01					34	2	17.00		
Apr-01					9	4	2.25		
May-01					43	20	2.15		
Jun-01	4	1	4.00		45	10	4.50	-0.53	Parity
Jul-01	1	1	1.00		38	11	3.45	-0.89	Parity
Aug-01	5	2	2.50	0.71	56	16	3.50	-0.69	Parity
Sep-01	2	2	1.00	0.00	15	14	1.07	-0.89	Parity
Oct-01	13	2	6.50	0.71	31	12	2.58	1.48	Parity
Nov-01	20	6	3.33	4.03	71	23	3.09	-0.03	Parity
Dec-01	5	2	2.50	3.54	54	19	2.84	-0.07	Parity
Jan-02	0	2	0.00	0.00	159	19	8.37	-0.91	Parity
Feb-02	4	2	2.00	1.41	34	17	2.00	-0.07	Parity



Delayed Days for Facility Reasons (Average Days) (OP-4A) - Disaggregate Within MSA

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Z Score	Parity Stat
Mar-01	10	2	5.00	2.83	68	14	4.86	0.05	Parity
Apr-01					244	52	4.69		
May-01	23	2	11.50	4.95	258	35	7.37	0.96	Parity
Jun-01					238	50	4.76		
Jul-01	0	1	0.00		251	35	7.17	-1.00	Parity
Aug-01	11	1	11.00		245	37	6.62	0.89	Parity
Sep-01	2	1	2.00		183	32	5.72	-0.61	Parity
Oct-01					209	31	6.74		
Nov-01	2	1	2.00		183	34	5.38	-0.61	Parity
Dec-01	16	2	8.00	1.41	175	31	5.65	0.53	Parity
Jan-02					57	5	11.40		
Feb-02	4	2	2.00	0.00	61	21	2.90	-0.91	Parity



Date	CLEC Num	CLEC Dem	CLEC Res	Qwest Dem	Qwest Res	Num Sig	Dem Sig	Res Sig
Mar-01	15	15	93.75%	24.83%				
Apr-01	7	9	77.78%	45.57%				
May-01	20	22	90.91%	36.00%				
Jun-01	34	34	100.00%	0.00%				
Jul-01	59	59	100.00%	0.00%				
Aug-01	77	78	98.72%	11.43%				
Sep-01	72	73	98.63%	11.43%				
Oct-01	52	53	98.11%	12.50%				
Nov-01	78	79	98.73%	11.43%				
Dec-01	69	70	98.57%	11.43%				
Jan-02	49	49	100.00%	0.00%				
Feb-02	39	39	100.00%	0.00%				

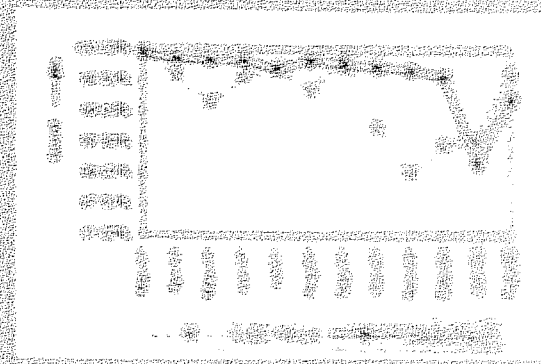
Date	CLEC Num	CLEC Dem	CLEC Res	Qwest Dem	Qwest Res	Num Sig	Dem Sig	Res Sig
Mar-01	54	16	5.38	3.75				
Apr-01	34	9	3.78	5.56				
May-01	61	22	4.73	1.64				
Jun-01	125	34	3.68	0.00				
Jul-01	279	72	3.88	2.78				
Aug-01	425	81	5.25	6.17				
Sep-01	525	72	7.29	4.17				
Oct-01	499	51	9.78	5.88				
Nov-01	593	77	7.70	4.76				
Dec-01	320	70	4.57	5.71				
Jan-02	158	49	3.22	0.00				
Feb-02	220	39	5.64	0.00				

Date	CLEC Num	CLEC Dem	CLEC Res	Qwest Dem	Qwest Res	Num Sig	Dem Sig	Res Sig
Mar-01	2	1	2.00					
Apr-01	3	1	3.00					
May-01	2	1	2.00					
Jun-01								
Jul-01	3	1	3.00					
Aug-01	2	1	2.00					
Sep-01	1	1	1.00					
Oct-01								
Nov-01	1	1	1.00					
Dec-01	4	1	4.00					
Jan-02								
Feb-02								

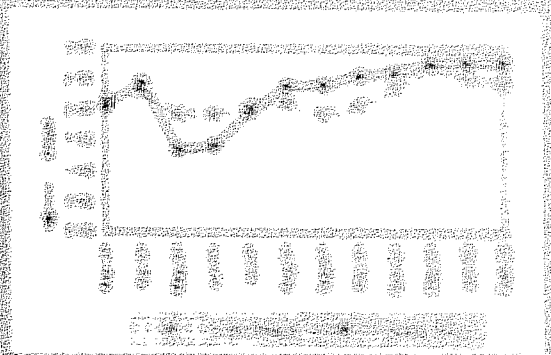
Date	CLEC Num	CLEC Dem	CLEC Res	Qwest Dem	Qwest Res	Num Sig	Dem Sig	Res Sig
Mar-01								
Apr-01	2	1	2.00					
May-01	2	1	2.00					
Jun-01								
Jul-01								
Aug-01	0	1	0.00					
Sep-01								
Oct-01	3	1	3.00					
Nov-01	14	1	14.00					
Dec-01								
Jan-02								
Feb-02								

[illegible]

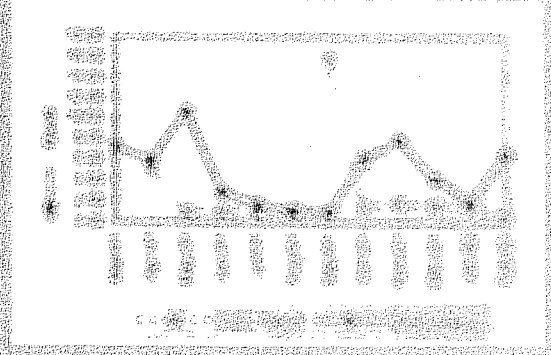
Date	CLEC Num	CLEC Dem	CLEC Rev	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	210	210	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	244	245	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	237	239	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	457	459	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	374	375	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	473	475	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	781	782	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	889	900	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	947	966	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	588	595	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	552	560	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	505	502	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



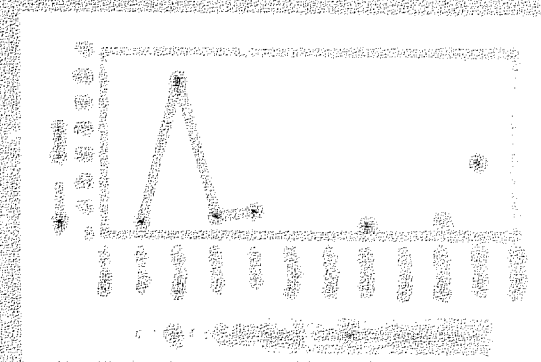
Date	CLEC Num	CLEC Dem	CLEC Rev	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	459	210	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	566	245	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	395	203	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	774	400	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	576	277	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	822	383	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1204	616	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1744	828	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1548	668	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	889	325	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	702	274	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	734	298	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Dem	CLEC Rev	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01	5	[illegible]	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	[illegible]	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	18	[illegible]	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



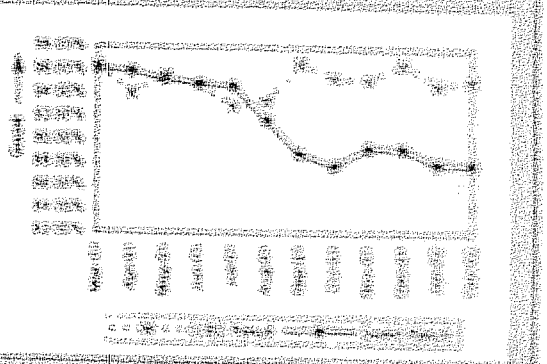
Date	CLEC Num	CLEC Dem	CLEC Rev	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01									
Sep-01									
Oct-01	4	[illegible]	[illegible]		[illegible]		[illegible]		
Nov-01									
Dec-01	5	[illegible]	[illegible]						
Jan-02					[illegible]		[illegible]		
Feb-02									



Checklist #14 - Resale - Residence Installation

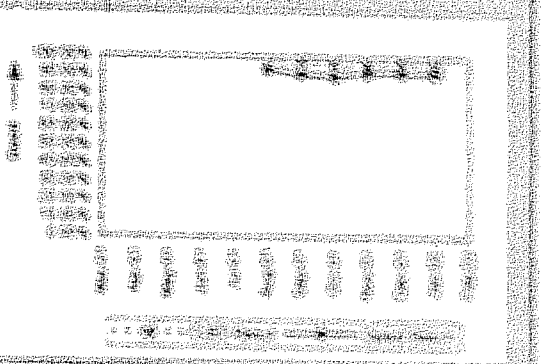
New Service Installation Quality (Percent) (OP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Diff	Parity Stat
Mar-01	274	284	96.48%	18.43%	11652	12119	96.15%	0.33	0.47
Apr-01	269	286	94.06%	23.64%	12041	12596	95.59%	-1.53	-2.09
May-01	303	317	95.58%	20.55%	11151	11660	95.63%	-0.05	-0.08
Jun-01	433	457	94.75%	22.31%	11356	11874	95.63%	-0.88	-1.61
Jul-01	530	570	92.98%	25.54%	9423	9853	95.63%	-2.65	-3.83
Aug-01	578	618	93.53%	24.60%	5738	6253	91.76%	1.77	3.06
Sep-01	780	807	96.65%	17.98%	3284	4356	85.86%	10.79	14.93
Oct-01	932	976	95.49%	20.75%	3282	3743	87.69%	7.80	11.08
Nov-01	1009	1058	95.37%	21.02%	3104	3478	89.25%	6.12	8.55
Dec-01	883	913	96.71%	17.83%	2677	3061	87.45%	9.26	12.91
Jan-02	658	693	94.95%	21.90%	2475	2811	88.04%	6.91	9.63
Feb-02	590	627	95.37%	21.00%	2385	2731	87.33%	8.04	11.20



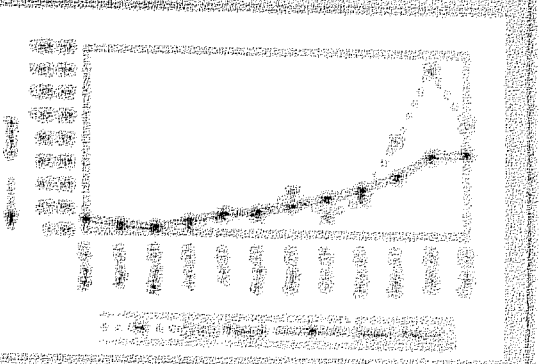
New Service Installation Quality (Percent) (OP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Diff	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	568	618	95.15%	21.49%	5627	6253	89.99%	5.16	8.11
Sep-01	790	807	97.89%	14.36%	3962	4356	90.96%	6.93	9.97
Oct-01	944	976	96.72%	17.81%	3362	3743	89.82%	6.90	9.68
Nov-01	1023	1058	96.69%	18.13%	3168	3478	91.09%	5.60	8.06
Dec-01	891	913	97.59%	15.33%	2781	3061	90.85%	6.74	9.58
Jan-02	668	693	96.39%	18.65%	2575	2811	91.60%	4.79	6.87
Feb-02									



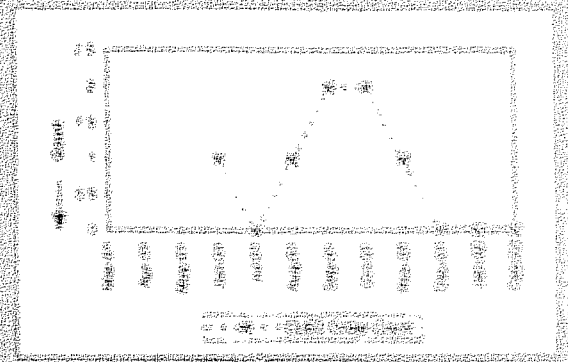
Interval for Pending Orders Delayed Past Due Date (Electronic Orders) (OP-4)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Diff	Parity Stat
Mar-01					575	21	96.35		
Apr-01					157	24	84.62		
May-01					178	24	86.96		
Jun-01	9	2	4.50	6.36	682	62	91.24	-4.74	-2.69
Jul-01	62	4	15.50	9.02	672	43	93.98	-8.48	-4.81
Aug-01	167	10	16.70	16.03	1564	90	94.49	-7.79	-6.68
Sep-01	263	7	37.57	25.64	1332	90	93.67	-1.10	-0.94
Oct-01	112	7	16.00	29.37	1373	63	95.61	-7.61	-6.51
Nov-01	131	4	32.75	47.97	1013	56	94.75	-4.00	-3.04
Dec-01	168	2	84.00	56.57	1063	94	91.88	-0.12	-0.07
Jan-02	146	1	146.00		1331	56	95.98	0.02	0.01
Feb-02	198	2	99.00	84.85	1274	56	95.78	0.22	0.11



Checklist #14 - Resale - Residence Installation

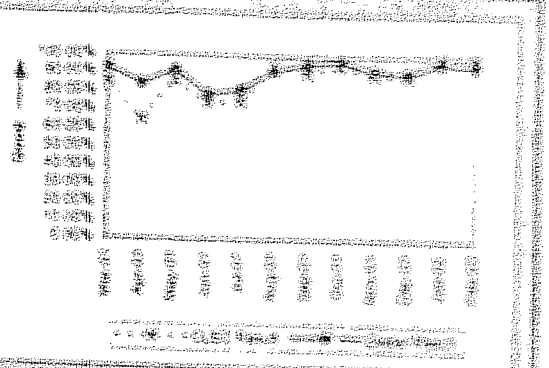
Count of Pending Orders Delayed for Facilities Reasons Residence (OP-13B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Residence Retail

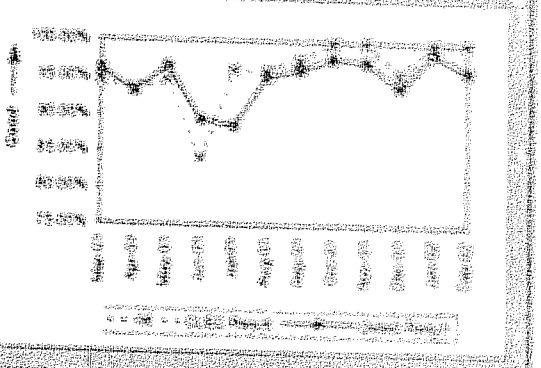
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Stat	Parity Stat
Mar-01	6	7	85.71%	34.99%	569	657	92.84%	0.54	0.59
Apr-01	15	23	65.22%	47.60%	784	930	84.30%	2.23	2.33
May-01	25	29	86.21%	34.48%	844	919	91.84%	1.04	1.07
Jun-01	20	27	74.07%	43.82%	878	1114	78.82%	0.67	0.69
Jul-01	31	41	75.61%	42.94%	839	1026	81.77%	0.98	1.01
Aug-01	41	43	95.35%	21.06%	771	839	91.90%	0.91	0.93
Sep-01	31	34	91.18%	28.36%	711	745	95.44%	1.29	1.32
Oct-01	40	42	95.24%	21.36%	569	581	97.93%	1.58	1.62
Nov-01	28	31	90.32%	29.57%	385	418	92.11%	0.55	0.56
Dec-01	17	19	89.47%	30.69%	349	384	90.89%	0.28	0.29
Jan-02	27	27	100.00%	0.00%	307	317	96.85%	0.91	0.93
Feb-02	25	25	100.00%	0.00%	264	276	95.65%	1.00	1.03



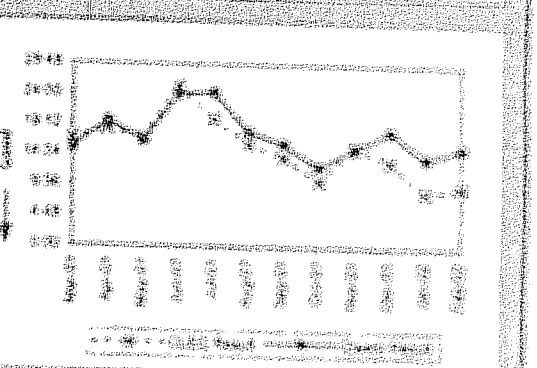
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Stat	Parity Stat
Mar-01	18	19	94.74%	22.33%	923	960	96.15%	0.57	0.59
Apr-01	29	31	93.55%	24.57%	1265	1292	97.91%	1.06	1.09
May-01	37	39	94.87%	22.06%	1225	1258	97.38%	0.85	0.87
Jun-01	32	38	84.21%	36.46%	1390	1554	89.45%	2.01	2.06
Jul-01	51	53	96.23%	19.06%	1231	1388	88.69%	-2.17	2.22
Aug-01	49	51	96.08%	19.41%	1110	1165	95.28%	0.28	0.29
Sep-01	41	42	97.62%	15.25%	1007	1045	96.27%	0.43	0.44
Oct-01	53	53	100.00%	0.00%	795	814	97.79%	1.06	1.08
Nov-01	39	39	100.00%	0.00%	581	597	97.32%	0.71	0.73
Dec-01	23	24	95.83%	19.98%	523	556	94.06%	-0.36	0.37
Jan-02	32	32	100.00%	0.00%	417	423	98.58%	0.69	0.71
Feb-02	32	32	100.00%	0.00%	440	457	96.28%	-1.00	1.03



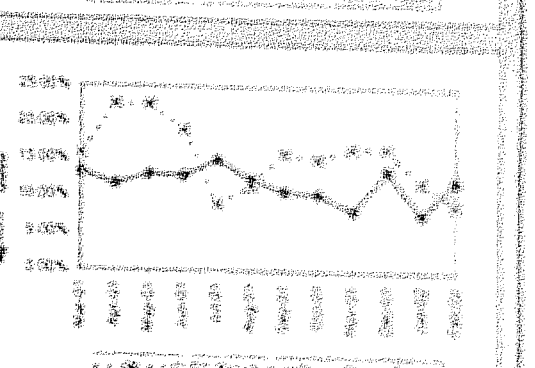
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Stat	Parity Stat
Mar-01	325:19	19	17:07	17:54	14898:41	960	15:31	0.36	0.36
Apr-01	567:35	31	18:19	15:41	25502:58	1292	19:44	0.46	0.46
May-01	667:54	39	17:08	15:45	21102:30	1258	16:46	0.06	0.06
Jun-01	966:19	38	25:26	21:43	37386:53	1554	24:04	0.58	0.58
Jul-01	1067:03	53	20:08	13:38	33708:16	1388	24:17	1.54	1.54
Aug-01	824:31	51	16:10	13:03	21077:35	1165	18:06	0.91	0.91
Sep-01	592:20	42	14:06	11:56	16915:15	1045	16:10	0.64	0.64
Oct-01	550:52	53	10:24	9:17	10230:05	814	12:34	1.05	1.05
Nov-01	617:43	39	15:50	9:39	9187:58	597	15:23	0.08	0.08
Dec-01	321:59	24	13:25	15:18	10167:15	556	18:17	1.32	1.32
Jan-02	278:08	32	8:41	7:27	5943:04	423	14:03	2.45	2.45
Feb-02	307:05	32	9:36	7:22	7156:07	457	15:40	2.19	2.19



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Stat	Parity Stat
Mar-01	3	19	15.79%	36.46%	130	988	13.16%	0.36	0.37
Apr-01	7	31	22.58%	41.81%	154	1318	11.68%	1.71	1.76
May-01	9	40	22.50%	41.76%	168	1294	12.98%	1.68	1.73
Jun-01	8	42	19.05%	39.27%	205	1660	12.35%	1.15	1.18
Jul-01	5	55	9.09%	28.75%	215	1436	14.97%	-1.2	1.23
Aug-01	6	52	11.54%	31.95%	148	1199	12.35%	-0.17	0.17
Sep-01	7	44	15.91%	36.58%	116	1076	10.78%	1.03	1.06
Oct-01	8	53	15.09%	35.80%	87	837	10.39%	1.56	1.61
Nov-01	7	42	16.67%	37.27%	51	619	8.24%	1.72	1.77
Dec-01	4	24	16.67%	37.27%	80	586	13.65%	0.45	0.46
Jan-02	4	33	12.12%	32.64%	34	434	7.83%	0.86	0.88
Feb-02	3	33	9.09%	28.75%	58	469	12.37%	-0.65	0.67



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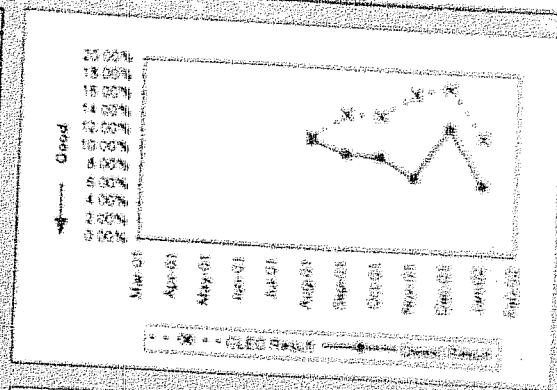
Checklist #14 - Resale - Residence Repair

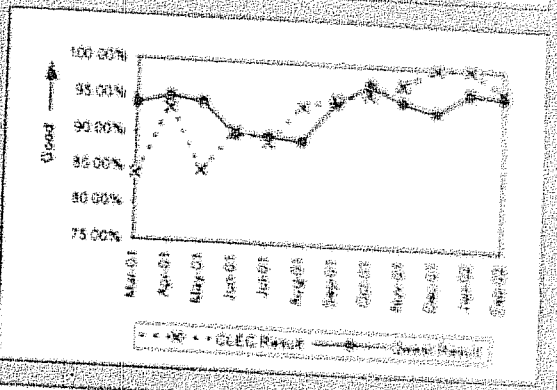
Repair Repeat Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	32.78%	132	1106	11.93%	0.11	-0.93
Sep-01	6	40	15.00%	35.71%	105	997	10.53%	0.89	-0.46
Oct-01	7	47	14.89%	35.60%	80	775	10.32%	0.98	-0.41
Nov-01	7	40	17.50%	38.00%	47	571	8.23%	1.83	0.11
Dec-01	4	22	18.18%	38.57%	74	537	13.78%	0.6	-0.63
Jan-02	4	31	12.90%	33.52%	31	405	7.65%	1	-0.30
Feb-02									



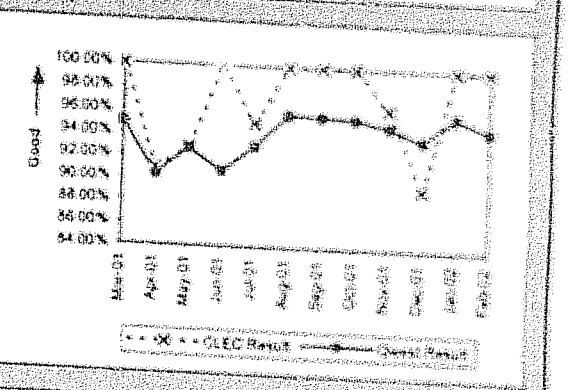
Repair Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	16	19	84.21%	36.46%	929	988	94.03%	1.54	-0.07
Apr-01	29	31	93.55%	24.57%	1253	1318	95.07%	0.44	-0.74
May-01	34	40	85.00%	35.71%	1221	1294	94.36%	2.15	0.3
Jun-01	38	42	90.48%	29.35%	1441	1600	90.06%	-0.09	-1.05
Jul-01	49	55	89.09%	31.18%	1291	1436	89.90%	0.24	-0.85
Aug-01	49	52	94.23%	23.32%	1071	1198	89.40%	-1.11	-1.67
Sep-01	42	44	95.45%	20.83%	1020	1076	94.80%	-0.19	-1.12
Oct-01	51	53	96.23%	19.06%	816	837	97.49%	0.59	-0.64
Nov-01	41	42	97.62%	15.25%	590	619	95.32%	-0.68	-1.42
Dec-01	24	24	100.00%	0.00%	551	586	94.03%	-1.21	-1.74
Jan-02	33	33	100.00%	0.00%	420	434	96.77%	-1.01	-1.61
Feb-02	32	33	96.97%	17.14%	452	469	96.38%	-0.13	-1.11



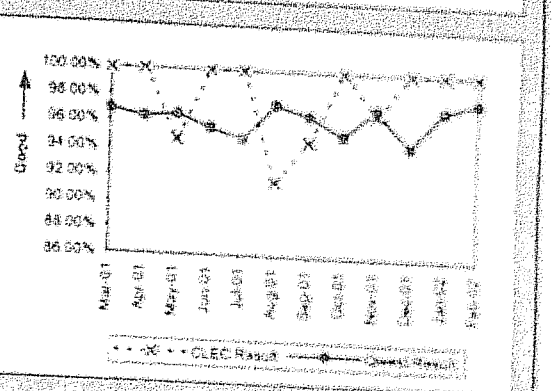
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	12	12	100.00%	0.00%	621	654	94.95%	-0.79	-1.48
Apr-01	10	11	90.91%	28.75%	808	894	90.38%	-0.06	-1.04
May-01	13	14	92.86%	25.75%	728	785	92.74%	-0.02	-1.01
Jun-01	9	9	100.00%	0.00%	797	878	90.77%	-0.95	-1.56
Jul-01	19	20	95.00%	21.79%	810	871	93.00%	-0.35	-1.21
Aug-01	19	19	100.00%	0.00%	743	775	95.87%	-0.89	-1.54
Sep-01	16	16	100.00%	0.00%	677	707	95.76%	-0.83	-1.51
Oct-01	13	13	100.00%	0.00%	543	568	95.60%	-0.76	-1.47
Nov-01	28	29	96.55%	18.25%	472	497	94.97%	-0.38	-1.23
Dec-01	17	19	89.47%	30.59%	352	375	93.87%	0.75	-0.54
Jan-02	24	24	100.00%	0.00%	263	274	95.99%	-0.96	-1.58
Feb-02	9	9	100.00%	0.00%	256	270	94.81%	-0.69	-1.42



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

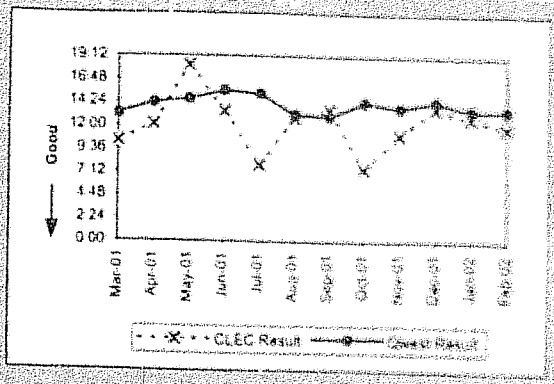
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	13	13	100.00%	0.00%	837	864	96.88%	-0.64	-1.39
Apr-01	13	13	100.00%	0.00%	1150	1193	96.40%	-0.69	-1.42
May-01	18	19	94.74%	22.33%	1021	1057	96.59%	0.42	-0.71
Jun-01	15	15	100.00%	0.00%	1116	1167	95.63%	-0.82	-1.5
Jul-01	23	23	100.00%	0.00%	1107	1167	94.86%	-1.11	-1.67
Aug-01	25	24	91.67%	27.64%	1025	1052	97.43%	1.44	-0.13
Sep-01	18	19	94.74%	22.33%	898	929	96.66%	0.49	-0.71
Oct-01	17	17	100.00%	0.00%	767	805	95.28%	-0.91	-1.55
Nov-01	31	32	96.88%	17.40%	672	691	97.25%	0.19	-0.89
Dec-01	20	20	100.00%	0.00%	522	552	94.57%	-1.05	-1.64
Jan-02	27	27	100.00%	0.00%	396	407	97.30%	0.84	-1.51
Feb-02	14	14	100.00%	0.00%	384	392	97.96%	0.53	-1.32



Checklist #14 - Resale - Residence Repair

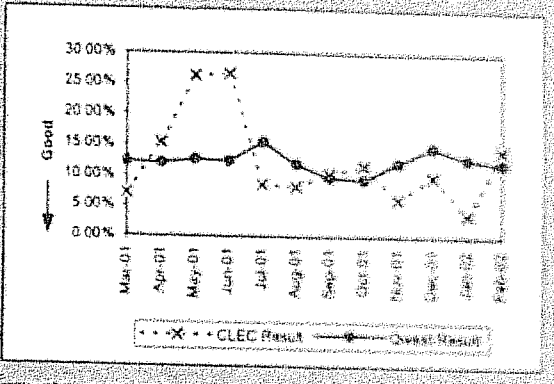
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	135:45	13	10:27	8:18	11427:56	864	13:14	-0.79	-1.48
Apr-01	158:01	13	12:09	9:25	17092:27	1193	14:20	-0.55	-1.34
May-01	345:46	19	18:12	19:08	15584:12	1057	14:45	1.11	-0.32
Jun-01	202:25	15	13:30	7:47	18180:35	1167	15:35	-0.48	-1.29
Jul-01	184:53	23	8:02	8:03	17884:39	1167	15:20	-2.12	-2.29
Aug-01	308:44	24	12:52	18:57	13862:33	1052	13:11	-0.09	-1.06
Sep-01	259:58	19	13:41	11:52	12120:40	929	13:03	0.36	-0.78
Oct-01	130:12	17	7:40	7:32	11678:30	805	14:30	-1.78	-2.08
Nov-01	358:40	32	11:13	13:19	9653:26	691	13:58	-0.95	-1.58
Dec-01	278:36	20	13:56	12:16	8090:03	552	14:39	-0.16	-1.1
Jan-02	350:40	27	12:59	9:10	5584:49	407	13:43	-0.29	-1.17
Feb-02	168:34	14	12:02	9:05	5397:49	392	13:46	-0.52	-1.32



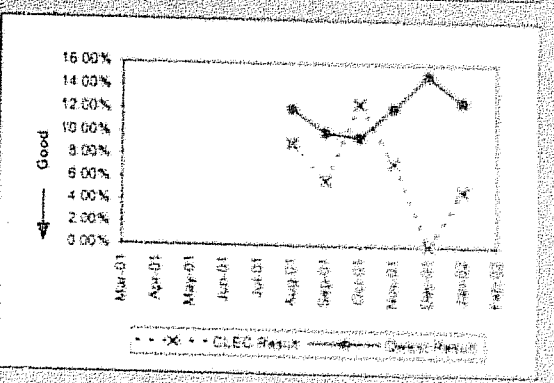
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	14	7.14%	25.75%	108	878	12.30%	-0.58	-1.35
Apr-01	2	13	15.38%	36.08%	147	1215	12.10%	0.4	-0.75
May-01	5	19	26.32%	44.03%	137	1078	12.71%	1.6	-0.03
Jun-01	4	15	26.67%	44.22%	149	1195	12.47%	1.49	-0.09
Jul-01	2	23	8.70%	28.18%	185	1188	15.57%	-0.9	-1.55
Aug-01	2	24	8.33%	27.64%	129	1070	12.06%	-0.55	-1.34
Sep-01	2	19	10.53%	30.69%	94	953	9.86%	0.16	-0.9
Oct-01	2	17	11.76%	32.22%	78	820	9.51%	0.36	-0.78
Nov-01	2	32	6.25%	24.21%	86	701	12.27%	-1.01	-1.62
Dec-01	2	20	10.00%	30.00%	83	562	14.77%	-0.59	-1.36
Jan-02	1	27	3.70%	18.89%	54	419	12.89%	-1.38	-1.84
Feb-02	2	14	14.29%	34.99%	49	402	12.19%	0.28	-0.83



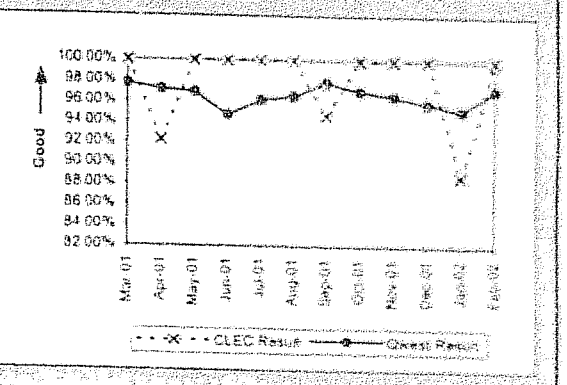
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	22	9.09%	28.75%	119	988	12.04%	-0.42	-1.26
Sep-01	1	17	5.88%	23.53%	87	867	10.03%	-0.56	-1.34
Oct-01	2	16	12.50%	33.07%	73	758	9.63%	0.43	-0.74
Nov-01	2	27	7.41%	26.19%	78	641	12.17%	-0.74	-1.45
Dec-01	0	17	0.00%	0.00%	75	503	15.00%	-1.7	-2.04
Jan-02	1	20	5.00%	21.79%	46	361	12.74%	-1.01	-1.61
Feb-02									



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

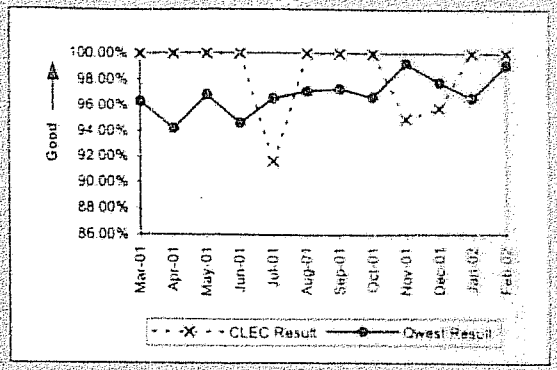
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	14	14	100.00%	0.00%	858	878	97.72%	-0.57	-1.34
Apr-01	12	13	92.31%	26.65%	1181	1215	97.20%	0.9	-0.45
May-01	19	19	100.00%	0.00%	1045	1078	96.94%	-0.77	-1.47
Jun-01	15	15	100.00%	0.00%	1132	1195	94.73%	-0.91	-1.55
Jul-01	23	23	100.00%	0.00%	1143	1188	96.21%	-0.94	-1.57
Aug-01	24	24	100.00%	0.00%	1033	1070	96.54%	-0.92	-1.56
Sep-01	18	19	94.74%	22.33%	933	953	97.90%	0.83	-0.49
Oct-01	17	17	100.00%	0.00%	796	820	97.07%	-0.71	-1.43
Nov-01	32	32	100.00%	0.00%	677	701	96.58%	-1.04	-1.63
Dec-01	20	20	100.00%	0.00%	539	562	95.91%	-0.91	-1.55
Jan-02	24	27	88.89%	31.43%	399	419	95.23%	1.31	-0.2
Feb-02	14	14	100.00%	0.00%	391	402	97.26%	-0.62	-1.38



Checklist #14 - Resale - Residence Repair

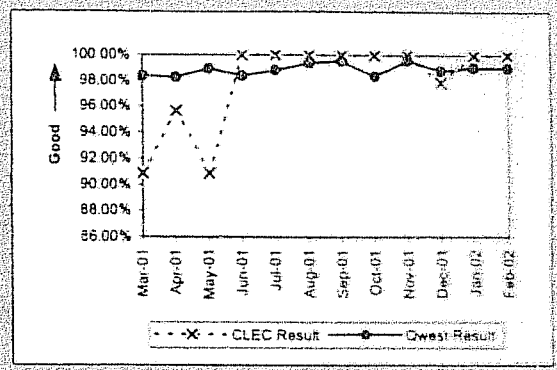
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	9	9	100.00%	0.00%	238	247	96.36%	-0.47	-1.29
	10	10	100.00%	0.00%	261	277	94.22%	-0.77	-1.47
	6	6	100.00%	0.00%	247	255	96.86%	-0.44	-1.26
	7	7	100.00%	0.00%	317	335	94.63%	-0.62	-1.36
	11	12	91.67%	27.64%	255	264	96.59%	0.78	-0.52
	14	14	100.00%	0.00%	239	246	97.15%	-0.62	-1.38
	8	8	100.00%	0.00%	181	186	97.31%	-0.46	-1.26
	10	10	100.00%	0.00%	205	212	96.70%	-0.77	-1.47
	20	20	95.00%	21.79%	265	267	99.25%	1.29	-0.22
	23	24	95.83%	19.98%	265	271	97.79%	0.56	-0.66
	9	9	100.00%	0.00%	229	237	96.62%	-0.55	-1.33
	6	6	100.00%	0.00%	222	224	99.11%	-0.23	-1.14



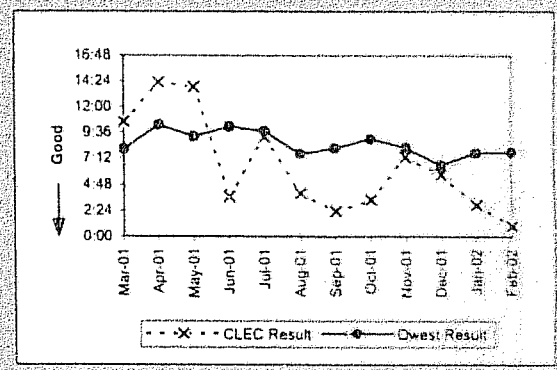
All Trouble Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	11	11	90.91%	28.75%	624	634	98.42%	1.34	-0.19
	23	23	95.65%	20.39%	514	523	98.28%	0.81	-0.51
	11	11	90.91%	28.75%	474	479	98.96%	1.53	-0.07
	15	15	100.00%	0.00%	612	622	98.39%	-0.49	-1.3
	23	23	100.00%	0.00%	505	511	98.83%	-0.51	-1.31
	25	25	100.00%	0.00%	504	507	99.41%	-0.4	-1.25
	27	27	100.00%	0.00%	436	438	99.54%	-0.34	-1.21
	36	36	100.00%	0.00%	436	443	98.42%	-0.75	-1.46
	45	45	100.00%	0.00%	504	506	99.60%	-0.41	-1.25
	43	44	97.92%	14.28%	498	504	98.81%	0.51	-0.69
	37	37	100.00%	0.00%	532	537	99.07%	-0.57	-1.35
	36	36	100.00%	0.00%	510	515	99.03%	-0.51	-1.31



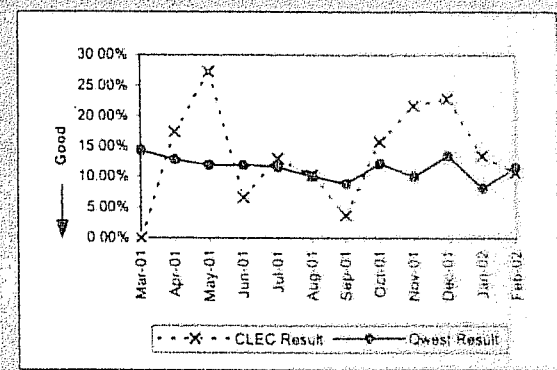
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	11:34	11	10:36	20:28	5096:02	634	8:02	0.9	-0.45
	22:11	23	14:17	20:02	5398:44	523	10:19	1.33	-0.19
	13:43	15	13:53	27:38	4421:56	479	9:14	1.28	-0.22
	15:34	15	3:44	5:56	6327:40	622	10:10	-1.6	-1.97
	23:34	23	9:11	11:06	4964:13	511	9:43	-0.22	-1.13
	27:01	29	4:01	6:28	3866:43	507	7:38	-1.98	-2.2
	9:25	27	2:23	4:44	3577:46	438	8:10	-3.04	-2.85
	15:17	36	3:26	5:44	3998:24	443	9:02	-2.39	-2.46
	39:39	45	7:19	9:37	4162:00	506	8:14	-0.66	-1.4
	37:46	43	5:44	10:34	3321:53	504	6:35	-0.58	-1.35
	16:23	37	2:57	4:25	4142:42	537	7:43	-2.84	-2.73
	16:24	36	1:21	2:44	4008:04	515	7:47	-3.65	-3.22



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

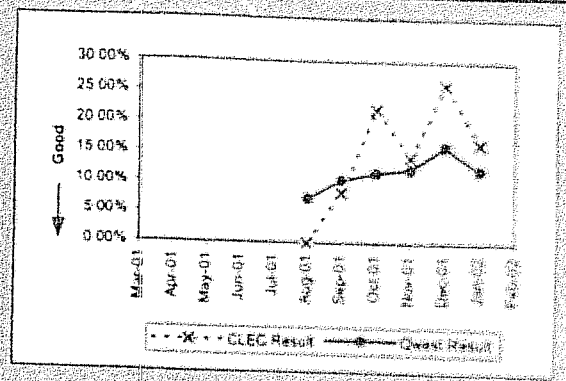
			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	0	11	0.00%	0.00%	91	634	14.35%	-1.35	-1.82
	4	23	17.39%	37.90%	67	523	12.81%	0.65	-0.6
	3	11	27.27%	44.54%	57	480	11.88%	1.38	-0.16
	1	15	6.67%	24.94%	74	622	11.90%	-0.62	-1.38
	2	23	13.04%	33.68%	60	517	11.61%	0.26	-0.84
	3	29	10.34%	30.45%	51	507	10.06%	0.1	-0.94
	1	27	3.70%	18.89%	39	438	8.90%	-0.92	-1.56
	5	36	15.79%	36.46%	54	443	12.19%	0.66	-0.6
	10	46	21.74%	41.25%	51	506	10.08%	2.2	0.34
	11	49	22.92%	42.03%	68	504	13.49%	1.69	0.03
	5	37	13.51%	34.19%	44	537	8.19%	1.08	-0.34
	3	28	10.71%	30.93%	59	515	11.46%	-0.12	-1.07



Checklist #14 - Resale - Residence Repair

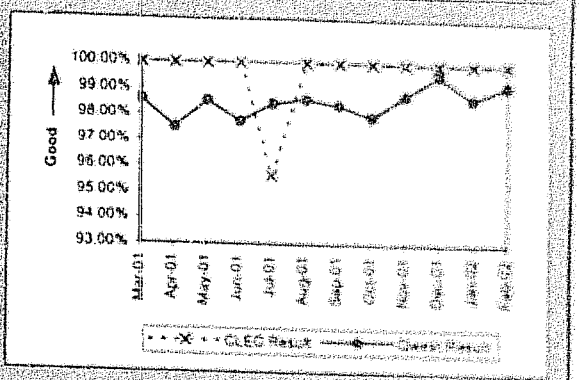
Repair Repeat Report Rate (Percent) (MR-7C*)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	11	0.00%	0.00%	15	205	7.32%	-0.91	-1.55
Sep-01	1	12	8.33%	27.64%	18	173	10.40%	-0.23	-1.14
Oct-01	4	18	22.22%	41.57%	22	188	11.70%	1.21	-0.26
Nov-01	2	14	14.29%	34.99%	20	162	12.35%	0.24	-0.85
Dec-01	5	19	26.32%	44.03%	28	173	16.19%	1.07	-0.35
Jan-02	2	12	16.67%	37.27%	23	187	12.30%	0.46	-0.72
Feb-02									



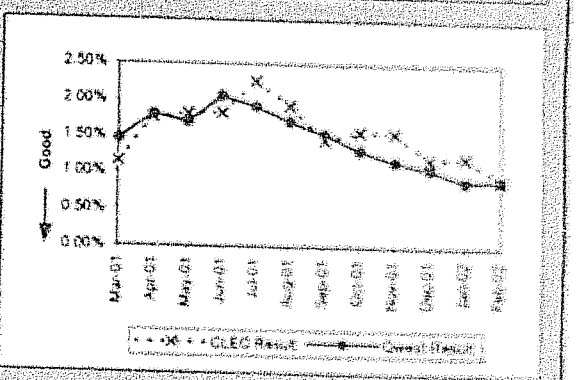
Repair Appointments Met (Percent) (MR-9C)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	11	11	100.00%	0.00%	625	634	98.58%	-0.39	-1.24
Apr-01	23	23	100.00%	0.00%	510	523	97.51%	-0.75	-1.46
May-01	11	11	100.00%	0.00%	473	480	98.54%	-0.4	-1.24
Jun-01	15	15	100.00%	0.00%	608	622	97.75%	-0.58	-1.35
Jul-01	22	23	95.65%	20.39%	509	517	98.45%	0.88	-0.47
Aug-01	29	29	100.00%	0.00%	500	507	98.62%	-0.62	-1.38
Sep-01	27	27	100.00%	0.00%	431	438	98.40%	-0.64	-1.39
Oct-01	38	38	100.00%	0.00%	434	443	97.97%	-0.85	-1.52
Nov-01	46	46	100.00%	0.00%	500	506	98.81%	-0.71	-1.43
Dec-01	48	48	100.00%	0.00%	502	504	99.60%	-0.42	-1.25
Jan-02	32	32	100.00%	0.00%	530	537	98.70%	-0.68	-1.41
Feb-02	28	28	100.00%	0.00%	511	515	99.22%	-0.48	-1.28



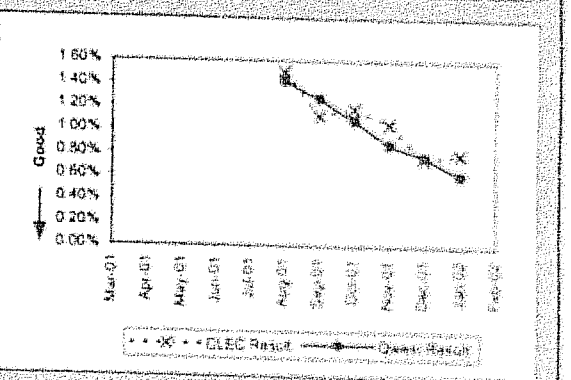
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	44	3801	1.16%	10.70%	2500	170444	1.47%	-1.57	-1.95
Apr-01	67	3802	1.76%	13.16%	3056	169303	1.81%	-0.2	-1.12
May-01	70	3847	1.82%	13.37%	2852	167400	1.70%	0.55	-0.67
Jun-01	72	3920	1.84%	13.43%	3417	165743	2.06%	-0.98	-1.6
Jul-01	101	4457	2.27%	14.88%	3141	163765	1.92%	1.67	0.02
Aug-01	105	5424	1.94%	13.78%	2775	161870	1.71%	1.24	-0.25
Sep-01	90	6132	1.47%	12.03%	2467	160099	1.54%	-0.46	-1.28
Oct-01	108	6817	1.58%	12.49%	2100	158577	1.32%	1.84	0.12
Nov-01	120	7668	1.56%	12.41%	1826	156452	1.17%	3.17	0.93
Dec-01	92	7652	1.20%	10.90%	1652	155007	1.07%	1.14	-0.31
Jan-02	97	7866	1.23%	11.04%	1390	153731	0.90%	3.01	0.83
Feb-02	75	8179	0.92%	9.53%	1386	150260	0.92%	-0.05	-1.03



Trouble Rate (Percent) (MR-8*)

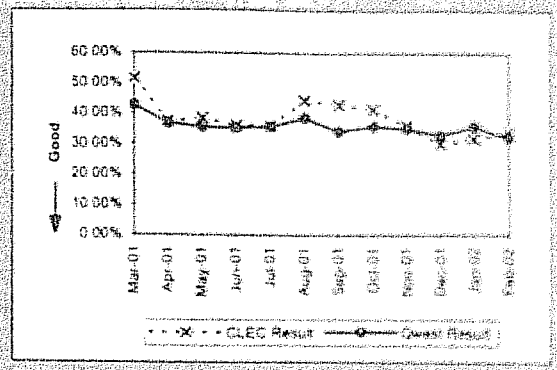
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	82	5424	1.51%	12.20%	2299	161870	1.42%	0.56	-0.66
Sep-01	69	6132	1.13%	10.55%	2037	160099	1.27%	-1.01	-1.61
Oct-01	81	6817	1.19%	10.84%	1721	158577	1.09%	0.8	-0.51
Nov-01	81	7668	1.06%	10.22%	1374	156452	0.88%	1.63	-0.01
Dec-01	58	7652	0.76%	8.67%	1210	155007	0.78%	-0.22	-1.13
Jan-02	63	7866	0.80%	8.91%	953	153731	0.62%	1.99	0.21
Feb-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

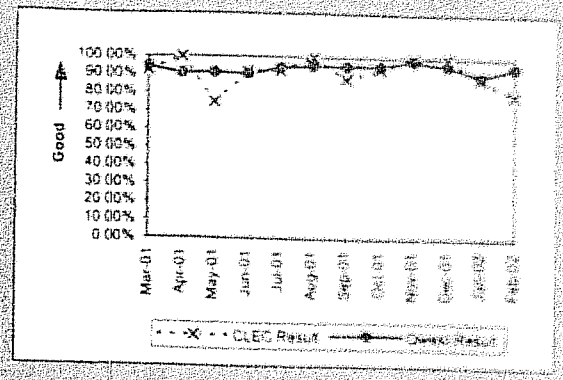
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	47	91	51.65%	49.97%	1857	4357	42.62%	1.71	0.04
Apr-01	40	107	37.38%	48.38%	1781	4837	36.82%	0.13	-0.92
May-01	44	114	38.60%	48.68%	1573	4425	35.55%	0.67	-0.59
Jun-01	41	110	36.28%	48.08%	1878	5295	35.47%	0.19	-0.89
Jul-01	50	138	36.06%	48.02%	1747	4886	35.74%	0.09	-0.94
Aug-01	84	189	44.44%	49.69%	1746	4521	38.62%	1.5	-0.03
Sep-01	76	168	43.04%	49.51%	1280	3747	34.16%	2.27	0.38
Oct-01	71	185	41.62%	49.29%	1180	3280	35.98%	1.54	-0.05
Nov-01	68	188	36.17%	48.05%	992	2818	35.20%	0.27	-0.83
Dec-01	44	132	30.30%	45.96%	817	2469	33.09%	-0.66	-1.4
Jan-02	48	143	33.57%	46.71%	785	2175	36.09%	-0.95	-1.58
Feb-02	39	114	34.21%	47.44%	667	2053	32.49%	0.39	-0.76



Checklist #14 - Resale - Business Installation

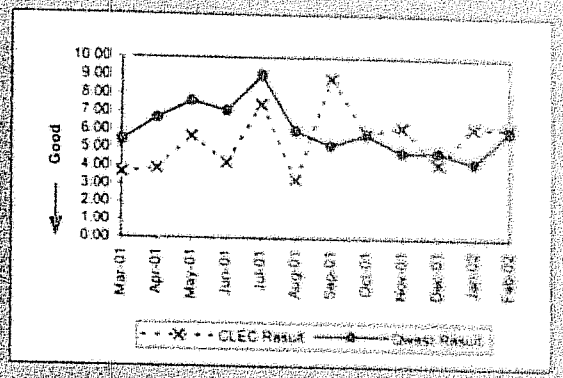
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	12	13	92.31%	26.65%	179	190	94.21%	0.3	-0.82
[illegible]	13	13	100.00%	0.00%	127	140	90.71%	-1.1	-1.67
[illegible]	12	16	75.00%	43.30%	170	186	91.40%	1.84	0.12
[illegible]	11	12	91.67%	27.64%	135	149	90.60%	-0.12	-1.07
[illegible]	13	14	92.86%	25.75%	110	117	94.02%	0.19	-0.89
[illegible]	12	12	100.00%	0.00%	137	144	95.14%	-0.75	-1.46
[illegible]	15	17	88.24%	32.22%	119	125	95.20%	1.05	-0.36
[illegible]	16	17	94.12%	23.53%	172	180	95.56%	0.29	-0.83
[illegible]	4	4	100.00%	0.00%	122	124	98.39%	-0.25	-1.15
[illegible]	9	9	100.00%	0.00%	118	123	95.94%	-0.6	-1.36
[illegible]	8	9	88.89%	31.43%	129	143	90.21%	0.16	-0.9
[illegible]	4	5	80.00%	40.00%	120	126	95.24%	1.13	-0.32



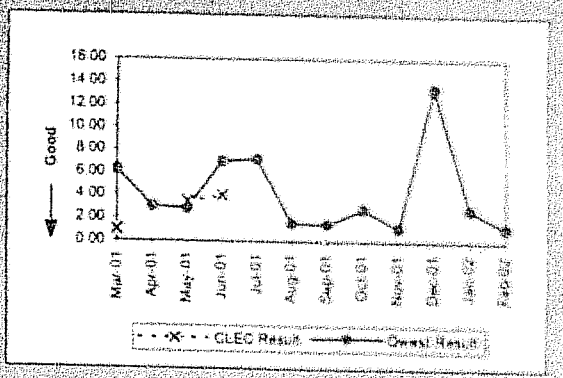
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	48	13	3.69	4.44	1029	189	5.44	-0.72	-1.44
[illegible]	51	13	3.92	2.36	938	140	6.70	-0.66	-1.4
[illegible]	91	16	5.69	2.82	1421	186	7.64	-0.87	-1.53
[illegible]	51	12	4.25	2.90	1060	149	7.11	-1.34	-1.81
[illegible]	112	15	7.47	6.84	1114	123	9.06	-0.59	-1.36
[illegible]	40	12	3.33	2.10	888	148	6.00	-1.9	-2.15
[illegible]	151	17	8.88	11.42	668	128	5.22	2.33	0.41
[illegible]	100	17	5.88	8.03	1057	182	5.81	0.12	-0.93
[illegible]	25	4	6.25	5.06	620	128	4.84	0.82	-0.5
[illegible]	38	9	4.22	4.24	601	124	4.85	-0.25	-1.15
[illegible]	56	9	6.22	5.47	621	145	4.28	1.08	-0.34
[illegible]	31	5	6.20	7.22	768	128	6.00	0.38	-0.77



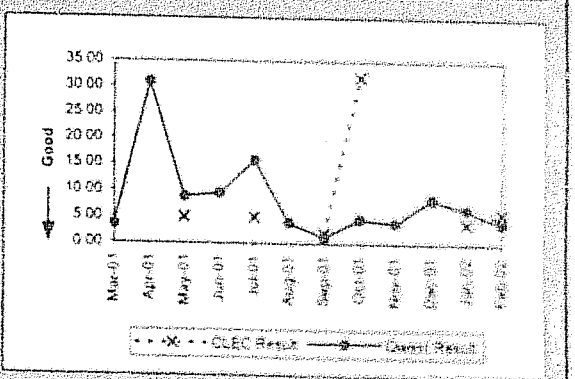
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	1	1	1.00		31	5	6.20	-0.52	-1.32
[illegible]					9	3	3.00		
[illegible]	7	2	3.50	2.12	17	6	2.83	0.04	-0.98
[illegible]	4	1	4.00		70	10	7.00	-0.32	-1.2
[illegible]					36	5	7.20		
[illegible]					8	5	1.60		
[illegible]					3	2	1.50		
[illegible]					17	6	2.83		
[illegible]					6	5	1.20		
[illegible]					54	4	13.50		
[illegible]					31	11	2.82		
[illegible]					9	7	1.29		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

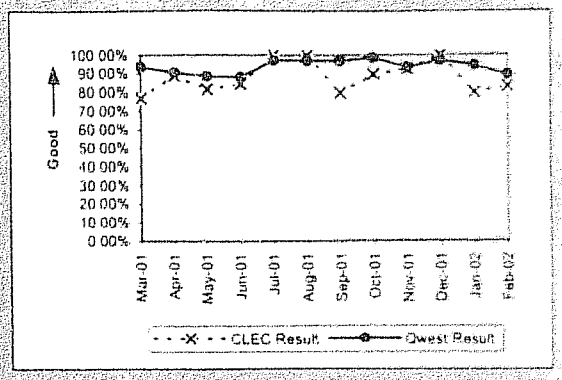
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]					22	6	3.67		
[illegible]					309	10	30.90		
[illegible]	10	2	5.00	5.66	88	10	8.80	-0.32	-1.19
[illegible]					38	4	9.50		
[illegible]	5	1	5.00		63	4	15.75	-0.66	-1.4
[illegible]					12	3	4.00		
[illegible]	4	2	2.00	0.00	5	4	1.25	0.16	-0.9
[illegible]	32	1	32.00		14	3	4.67	1.02	-0.38
[illegible]					4	1	4.00		
[illegible]					17	2	8.50		
[illegible]	5	1	5.00		33	5	6.60	-0.55	-1.34
[illegible]	6	1	6.00		4	1	4.00		



Checklist #14 - Resale - Business Installation

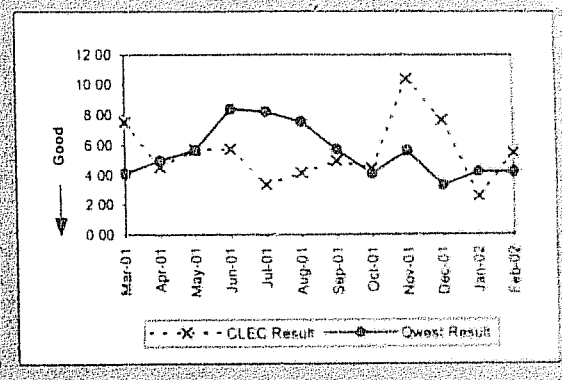
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

				76.92%	42.13%	105	112	93.75%	1.8	0.09
				88.89%	31.43%	115	127	90.55%	0.19	-0.89
				81.82%	38.57%	118	133	88.72%	0.66	-0.6
				84.62%	36.08%	98	111	88.29%	0.4	-0.76
				100.00%	0.00%	274	281	97.51%	-0.64	-1.39
				100.00%	0.00%	281	289	97.23%	-0.52	-1.32
				80.00%	40.00%	105	108	97.22%	2.28	0.38
				90.00%	30.00%	161	163	98.77%	1.4	-0.15
				92.86%	25.75%	103	110	93.64%	0.13	-0.92
				100.00%	0.00%	105	108	97.22%	-0.4	-1.25
				80.00%	40.00%	104	110	94.55%	1.04	-0.37
				83.33%	37.27%	78	85	89.41%	0.43	-0.74



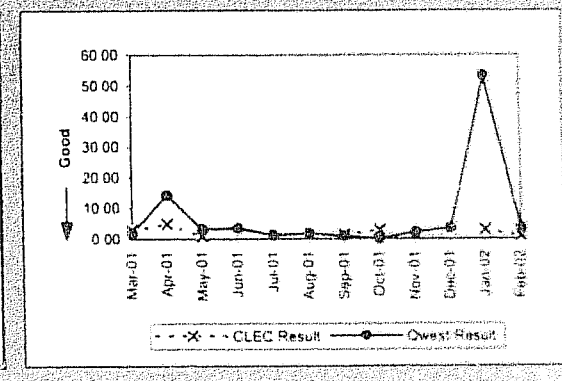
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

				7.54	15.77	462	112	4.12	1.33	-0.19
				4.56	4.39	632	127	4.98	-0.14	-1.09
				5.23	9.47	755	133	5.68	0.35	-0.79
				5.23	4.51	901	111	8.39	-0.52	-1.32
				3.43	2.15	2372	289	8.21	-2.29	-2.39
				4.25	3.39	2234	296	7.55	-1.16	-1.7
				5.00	4.34	631	110	5.74	-0.52	-1.32
				4.56	4.13	675	164	4.12	0.39	-0.76
				10.43	10.80	624	110	5.67	2.1	0.27
				7.67	10.11	362	108	3.35	2.05	0.25
				2.00	2.30	477	112	4.26	-0.87	-1.53
				5.56	7.29	365	86	4.24	0.69	-0.58



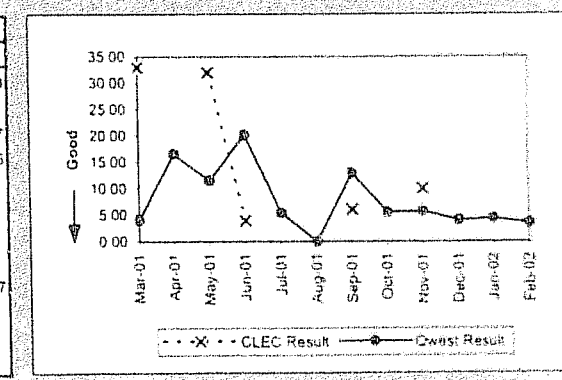
Delayed Days for Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

				3.00		8	4	2.00	-0.31	-1.19
				5.00		43	3	14.33	-0.36	-1.22
				1.00		22	7	3.14	-0.38	-1.23
						7	2	3.50		
						5	4	1.25		
						16	9	1.78		
				1.50	0.71	3	3	1.00	0.11	-0.94
				3.00		0	1	0.00		
						9	4	2.25		
						7	2	3.50		
				3.00		266	5	53.20	-0.41	-1.25
				1.00		17	5	3.40	-0.62	-1.38



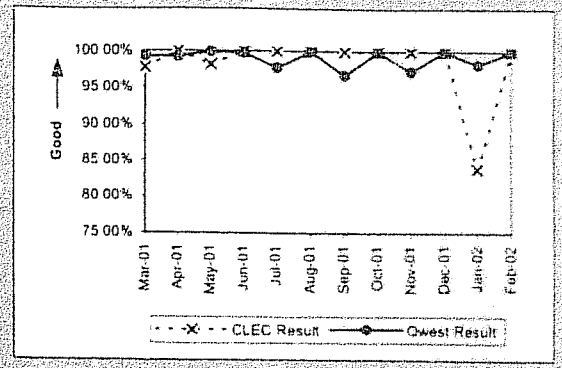
Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

				33.00	32.53	12	3	4.00	0.93	-0.43
						149	9	16.56		
				32.00		92	8	11.50	0.88	-0.47
				4.00	2.83	222	11	20.18	-1.06	-1.65
						27	5	5.40		
						0	1	0.00		
				6.00		13	1	13.00		
						11	2	5.50		
				10.00		17	3	5.67	1.04	-0.37
						4	1	4.00		
						13	3	4.33		
						17	5	3.40		



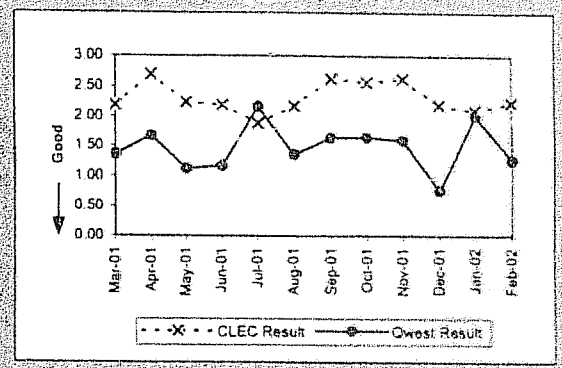
Installation Commitments Met (Percent) (OP-3C)– No Dispatches

			97.11%	14.90%	955	962	99.27%	1.3	-0.21
			100.00%	0.00%	787	793	99.24%	-0.67	-1.41
			98.13%	13.54%	721	722	99.86%	2.04	0.24
			100.00%	0.00%	706	708	99.72%	-0.51	-1.31
			100.00%	0.00%	172	176	97.73%	-0.79	-1.48
			100.00%	0.00%	42	42	100.00%	N/A	N/A
			100.00%	0.00%	29	30	96.67%	-0.74	-1.45
			100.00%	0.00%	51	51	100.00%	N/A	N/A
			100.00%	0.00%	36	37	97.30%	-0.58	-1.35
			100.00%	0.00%	65	65	100.00%	N/A	N/A
			94.00%	36.66%	55	56	98.21%	2.13	0.29
			100.00%	0.00%	44	44	100.00%	N/A	N/A



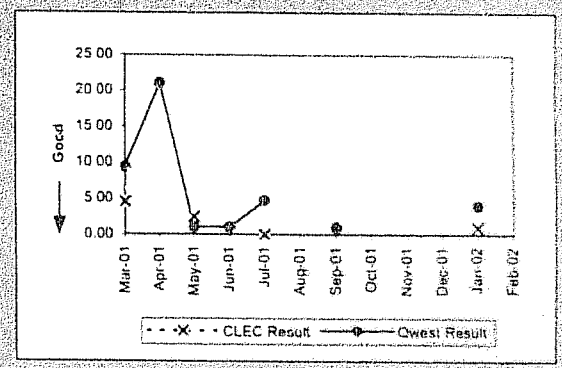
Installation Interval (Average Days) (OP-4C)– No Dispatches

			2.19	1.63	1307	962	1.36	2.2	0.34
			2.70	1.96	1324	793	1.67	1.46	-0.11
			2.24	1.10	754	672	1.12	3.72	1.26
			2.19	1.43	753	644	1.17	3.72	1.26
			1.89	1.23	271	125	2.17	-0.64	-1.39
			2.15	0.67	38	28	1.36	2.75	0.67
			2.64	0.91	43	26	1.65	3.72	1.26
			2.56	2.45	61	37	1.65	2.23	0.35
			2.64	0.50	48	30	1.60	2.51	0.53
			2.20	0.70	42	55	0.76	3.72	1.26
			2.10	1.07	83	41	2.02	0.21	-0.87
			2.24	0.75	44	35	1.26	2.33	0.41



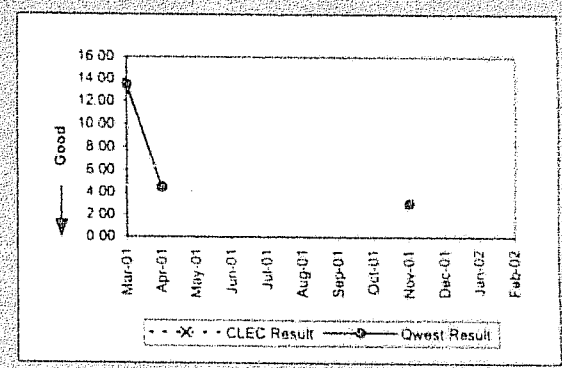
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)– No Dispatches

			4.33	4.95	47	5	9.40	-0.52	-1.32
					84	4	21.00		
			2.50	0.71	1	1	1.00		
					2	2	1.00		
			0.00		19	4	4.75	-1.1	-1.67
					1	1	1.00		
			1.00	0.00	8	2	4.00	-0.61	-1.37



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)– No Dispatches

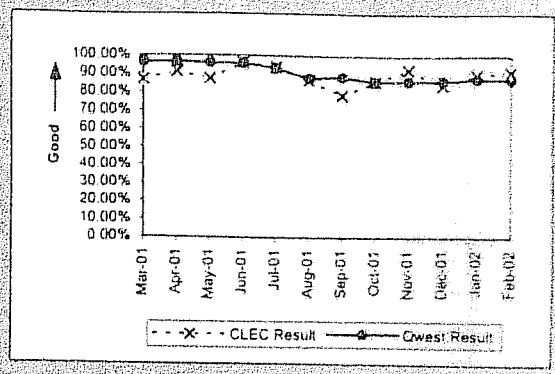
					27	2	13.50		
					9	2	4.50		
					3	1	3.00		



Checklist #14 - Resale - Business Installation

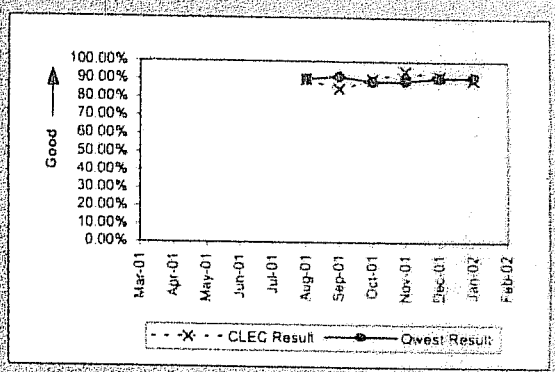
New Service Installation Quality (Percent) (OP-5)

					Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					1146	1190	96.30%	4.18	1.54
					1154	1196	96.49%	2.35	0.43
					1045	1090	95.87%	3.36	1.05
					1001	1046	95.70%	-0.29	-1.18
					740	794	93.20%	-0.25	-1.15
					472	537	87.90%	0.26	-0.84
					335	378	88.62%	2.03	0.24
					288	334	86.23%	0.04	-0.97
					291	336	86.61%	-1.31	-1.79
					248	286	86.71%	0.44	-0.73
					268	306	87.58%	-0.44	-1.27
					250	286	87.41%	-0.68	-1.41



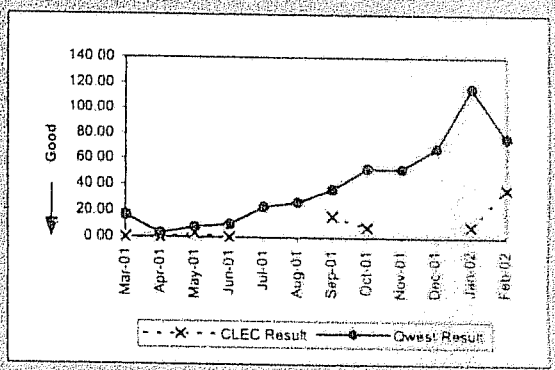
New Service Installation Quality (Percent) (OP-5*)

					Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					485	537	90.32%	0.07	-0.96
					347	378	91.80%	1.57	-0.05
					296	334	89.22%	-0.26	-1.16
					300	336	89.29%	-1.23	-1.75
					261	286	91.26%	-0.17	-1.11
					280	306	91.50%	0.35	-0.79



Average for Pending Orders Overdue Past Due Date (Average Days) (OP-15A)

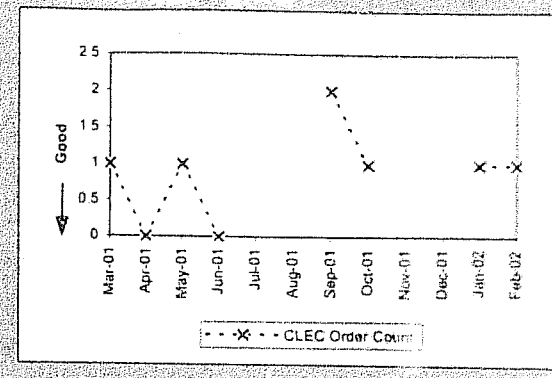
					Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					136	8	17.00	-1.2	-1.73
					18	6	3.00	-0.94	-1.57
					193	25	7.72	-0.55	-1.34
					219	22	9.95	-0.92	-1.56
					862	37	23.30		
					938	35	26.80		
					1214	33	36.79	-0.86	-1.52
					1368	26	52.62	-1.05	-1.64
					1781	34	52.38		
					2597	38	68.34		
					2681	23	116.57	-1.32	-1.8
					3060	40	76.50	-0.37	-1.22



Checklist #14 - Resale - Business Installation

Orders Delayed for Facilities Reasons Business (OP-15B)

	CLEC Order Count
	1
	0
	1
	0
	2
	1
	1
	1



Checklist #14 - Resale - Business Repair

[illegible] (MR-3A) – Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93	96	93.88%	-0.97	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96	114	84.21%	1.56	-0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89	95	93.68%	1.44	-0.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	101	128	78.91%	-0.26	-1.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	92	117	78.63%	-1.51	-1.92
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	71	79	89.87%	-0.27	-1.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	52	56	92.86%	-0.87	-1.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	59	67	88.06%	0.65	-0.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39	40	97.50%	-0.39	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	54	100.00%	N/A	0.76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	29	32	90.63%	-0.61	-1.37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	40	43	93.02%	-0.58	-1.35

[illegible] (MR-4A) – Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	144	147	97.96%	-0.63	-1.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	151	161	93.79%	-0.92	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	128	135	94.81%	2.12	0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	153	165	92.73%	0.09	-0.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	138	154	89.61%	-1.09	-1.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	103	105	98.10%	-0.53	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	79	82	96.34%	-0.69	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	92	96	95.83%	-0.53	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	54	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	74	77	96.10%	-0.62	-1.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	49	50	98.00%	-0.3	-1.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	61	62	98.39%	-0.34	-1.21

[illegible] (MR-6A) – Dispatches Within MSAs

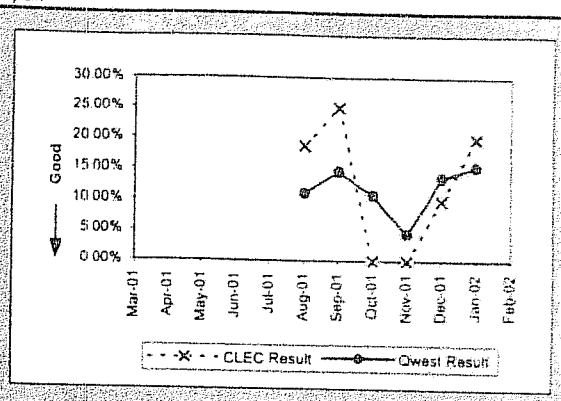
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2029:31	147	13:48	-0.14	-1.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2974:44	181	18:29	-0.34	-1.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2396:18	135	17:45	2.12	0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3588:18	165	21:45	0.46	-0.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3544:23	154	23:01	-0.52	-1.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1528:04	105	15:30	0.1	-0.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1347:16	82	16:26	-1.73	-2.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1439:22	96	15:00	-0.79	-1.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	641:36	54	11:53	0.43	-0.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1031:51	77	13:24	-0.22	-1.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	645:10	50	12:54	-0.03	-1.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	836:43	62	13:30	-1.53	-1.93

[illegible] (MR-7A) – Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	151	16.56%	-0.88	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23	166	13.86%	-0.7	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	137	14.60%	-0.47	-1.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	170	14.12%	0.85	-0.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34	159	21.38%	-0.25	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	108	11.11%	0.75	-0.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	83	16.87%	0.75	-0.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	96	12.50%	-0.97	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	54	5.56%	-0.64	-1.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	82	14.63%	-0.49	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	50	14.00%	0.33	-0.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	66	7.58%	1.35	-0.18

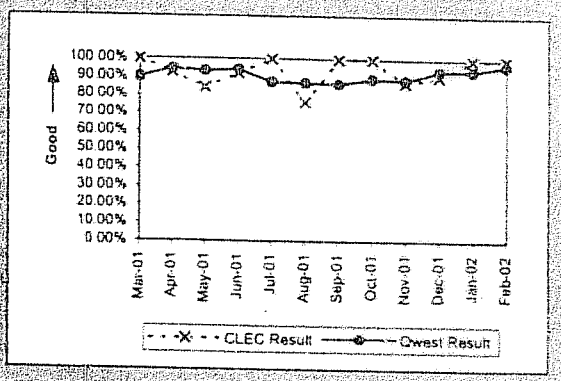
Trouble Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	18.18%	39.63%	10	90	11.11%	0.83	-0.5
	29.00%	43.30%	10	68	14.71%	0.85	-0.48
	0.00%	0.00%	9	83	10.84%	-0.82	-1.5
	0.00%	0.00%	2	45	4.44%	-0.53	-1.32
	10.00%	30.00%	10	73	13.70%	-0.32	-1.19
	20.00%	40.00%	7	45	15.56%	0.23	-0.86



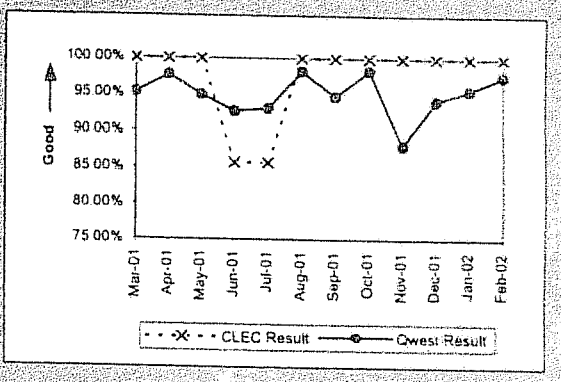
Trouble Report Rate Mar (Percent) (MR-9A)-- Dispatches Within MSAs

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	100.00%	0.00%	136	151	90.07%	-1.46	-1.88
	84.85%	35.75%	157	166	94.58%	0.29	-0.83
	92.31%	26.46%	126	137	93.43%	1.29	-0.22
	87.5%	33.65%	160	170	94.12%	0.28	-0.83
	100.00%	0.00%	139	159	87.42%	-1.22	-1.74
	78.47%	42.42%	94	108	87.04%	1.1	-0.33
	100.00%	0.00%	72	83	86.75%	-1.43	-1.87
	100.00%	0.00%	86	96	89.58%	-0.87	-1.53
	87.50%	33.07%	48	54	88.89%	0.11	-0.93
	88.05%	28.75%	77	82	93.90%	0.36	-0.78
	100.00%	0.00%	47	50	94.00%	-0.54	-1.33
	100.00%	0.00%	64	66	96.97%	-0.47	-1.29



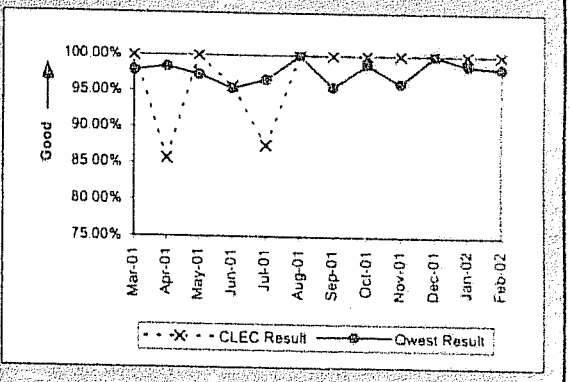
Trouble Report Rate Small (Percent) (MR-3B)-- Dispatches Outside MSAs

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	100.00%	0.00%	100	105	95.24%	-0.68	-1.41
	100.00%	0.00%	85	87	97.70%	-0.59	-1.36
	100.00%	0.00%	93	98	94.90%	-0.88	-1.54
	69.71%	34.99%	88	95	92.63%	0.82	-0.5
	69.71%	34.99%	107	115	93.04%	0.64	-0.61
	100.00%	0.00%	108	110	98.18%	-0.32	-1.2
	100.00%	0.00%	71	75	94.67%	-0.84	-1.51
	100.00%	0.00%	57	58	98.28%	-0.49	-1.3
	100.00%	0.00%	44	50	88.00%	-0.97	-1.59
	100.00%	0.00%	48	51	94.12%	-0.58	-1.35
	100.00%	0.00%	43	45	95.56%	-0.36	-1.22
	100.00%	0.00%	39	40	97.50%	-0.39	-1.24



Trouble Report Rate Large (Percent) (MR-4B)-- Dispatches Outside MSAs

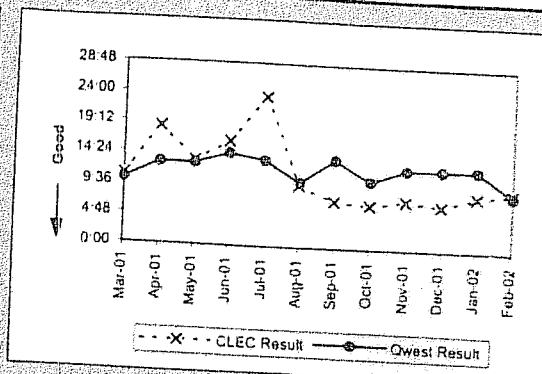
			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	100.00%	0.00%	134	137	97.81%	-0.57	-1.34
	69.71%	34.99%	122	124	98.39%	2.51	0.53
	100.00%	0.00%	143	147	97.28%	-0.8	-1.49
	95.65%	20.39%	123	129	95.35%	-0.06	-1.04
	87.50%	33.07%	143	148	96.62%	1.44	-0.13
	100.00%	0.00%	159	159	100.00%	N/A	N/A
	100.00%	0.00%	108	113	95.58%	-0.89	-1.54
	100.00%	0.00%	79	80	98.75%	-0.47	-1.28
	100.00%	0.00%	74	77	96.10%	-0.65	-1.39
	100.00%	0.00%	74	74	100.00%	N/A	N/A
	100.00%	0.00%	71	72	98.61%	-0.23	-1.14
	100.00%	0.00%	56	57	98.25%	-0.35	-1.22



Checklist #14 - Resale - Business Repair

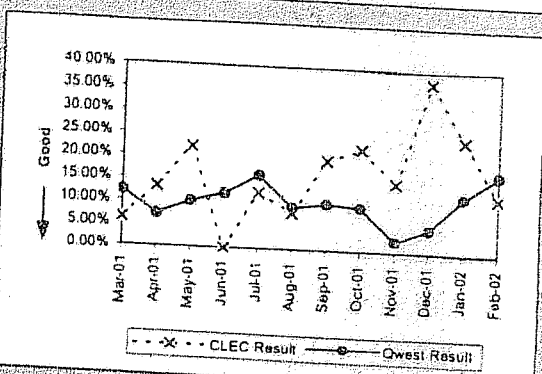
Repair Repeat Repair Rate (Percent) (MR-6B) - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	11.38	1399.41	137	10.13	0.48	-0.71
[illegible]	[illegible]	[illegible]	[illegible]	13.30	1600.08	124	12.54	0.89	-0.46
[illegible]	[illegible]	[illegible]	[illegible]	8.38	1893.49	147	12.53	0.19	-0.69
[illegible]	[illegible]	[illegible]	[illegible]	17.22	1870.12	129	14.30	0.56	-0.66
[illegible]	[illegible]	[illegible]	[illegible]	20.43	2011.54	148	13.36	2.17	0.32
[illegible]	[illegible]	[illegible]	[illegible]	8.43	1649.32	159	10.20	-0.18	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	5.45	1589.43	113	14.04	-1.83	-2.11
[illegible]	[illegible]	[illegible]	[illegible]	7.04	860.58	80	10.46	-1.3	-1.79
[illegible]	[illegible]	[illegible]	[illegible]	6.51	979.39	77	12.43	-1.05	-1.64
[illegible]	[illegible]	[illegible]	[illegible]	7.46	942.01	74	12.44	-1.58	-1.96
[illegible]	[illegible]	[illegible]	[illegible]	10.13	919.03	72	12.46	-0.67	-1.41
[illegible]	[illegible]	[illegible]	[illegible]	8.40	510.59	57	8.58	0.24	-0.86



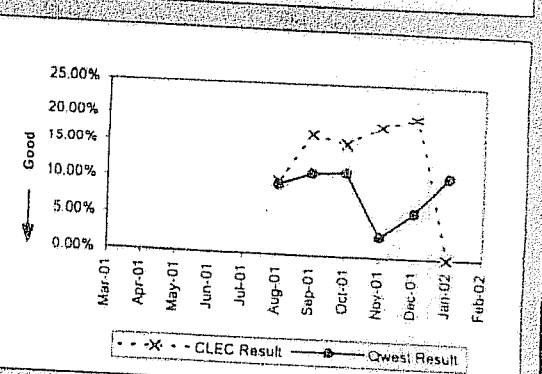
Repair Repeat Repair Rate (Percent) (MR-7B) - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	24.21%	17	139	12.23%	-0.69	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	33.99%	9	124	7.26%	1.03	-0.38
[illegible]	[illegible]	[illegible]	[illegible]	41.87%	15	147	10.20%	1.64	0
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	16	132	12.12%	-1.64	-2
[illegible]	[illegible]	[illegible]	[illegible]	33.07%	25	153	16.34%	-0.4	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	27.64%	15	159	9.43%	-0.13	-1.08
[illegible]	[illegible]	[illegible]	[illegible]	40.00%	12	115	10.43%	1.16	-0.3
[illegible]	[illegible]	[illegible]	[illegible]	41.91%	8	81	9.86%	1.5	-0.09
[illegible]	[illegible]	[illegible]	[illegible]	38.08%	2	77	2.60%	1.66	0.01
[illegible]	[illegible]	[illegible]	[illegible]	48.41%	4	74	5.41%	2.41	0.47
[illegible]	[illegible]	[illegible]	[illegible]	43.30%	9	72	12.50%	0.62	-0.62
[illegible]	[illegible]	[illegible]	[illegible]	33.07%	10	57	17.54%	-0.35	-1.21



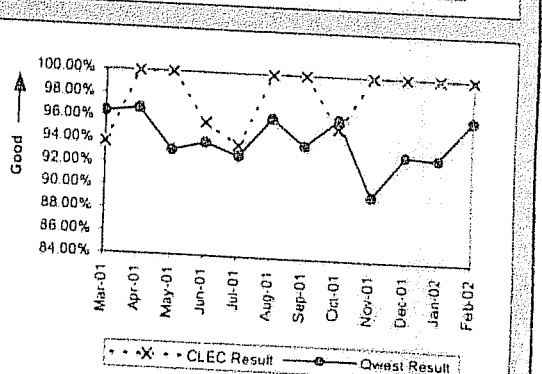
Repair Repeat Repair Rate (Percent) (MR-7B*) - Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	50.00%	13	136	9.56%	0.08	-0.95
[illegible]	[illegible]	[illegible]	[illegible]	37.27%	11	98	11.22%	0.64	-0.61
[illegible]	[illegible]	[illegible]	[illegible]	36.08%	8	70	11.43%	0.4	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	38.57%	2	69	2.90%	1.72	0.04
[illegible]	[illegible]	[illegible]	[illegible]	40.00%	4	64	6.25%	0.92	-0.44
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	6	54	11.11%	-0.49	-1.3



Repair Repeat Repair Rate (Percent) (MR-9B) - Dispatches Outside MSAs

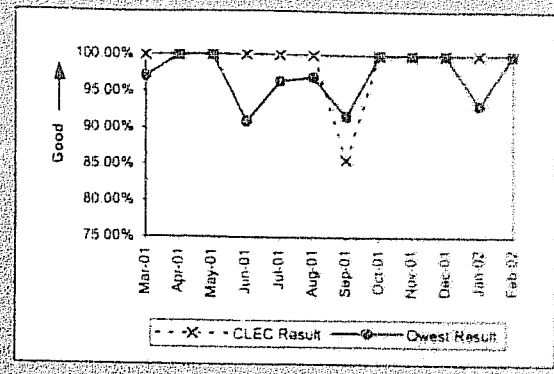
[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	24.21%	134	139	96.40%	0.49	-0.7
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	120	124	96.77%	-0.9	-1.55
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	137	147	93.20%	-1.29	-1.78
[illegible]	[illegible]	[illegible]	[illegible]	20.39%	124	132	93.94%	-0.32	-1.19
[illegible]	[illegible]	[illegible]	[illegible]	24.21%	142	153	92.81%	-0.14	-1.08
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	153	159	96.23%	-0.66	-1.4
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	108	115	93.91%	-1.05	-1.64
[illegible]	[illegible]	[illegible]	[illegible]	20.83%	78	81	96.30%	0.17	-0.9
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	69	77	89.61%	-1.14	-1.69
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	69	74	93.24%	-0.72	-1.44
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	67	72	93.06%	-0.53	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	0.00%	57	57	98.49%	-0.51	-1.31



Checklist #14 - Resale - Business Repair

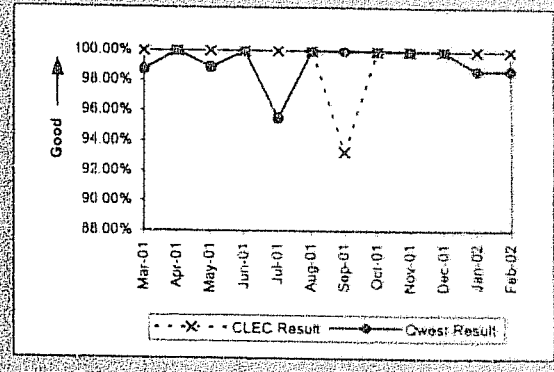
% Service Restored within 24 hours (Percent) (MR-3C)-- No Dispatches

			100.00%	0.00%	33	34	97.06%	-0.39	-1.24
			100.00%	0.00%	28	28	100.00%	N/A	N/A
			100.00%	0.00%	42	42	100.00%	N/A	N/A
			100.00%	0.00%	30	33	90.91%	-0.66	-1.4
			100.00%	0.00%	27	28	96.43%	-0.32	-1.19
			100.00%	0.00%	32	33	96.97%	-0.29	-1.18
			86.71%	34.99%	22	24	91.67%	0.37	-0.77
			100.00%	0.00%	28	28	100.00%	N/A	N/A
			100.00%	0.00%	36	36	100.00%	N/A	N/A
			100.00%	0.00%	27	27	100.00%	N/A	N/A
			100.00%	0.00%	41	44	93.18%	-0.45	-1.28
			100.00%	0.00%	29	29	100.00%	N/A	N/A



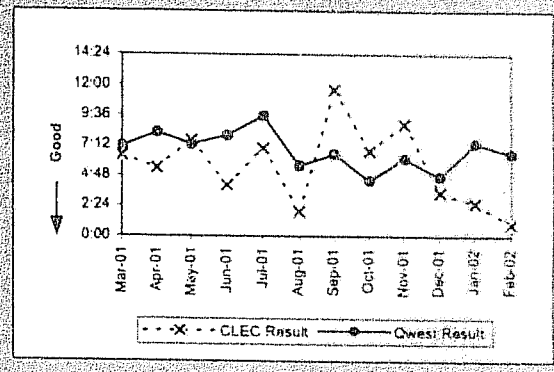
% Trouble Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

			100.00%	0.00%	79	80	98.75%	-0.44	-1.27
			100.00%	0.00%	54	54	100.00%	N/A	N/A
			100.00%	0.00%	89	90	98.89%	-0.43	-1.26
			100.00%	0.00%	68	68	100.00%	N/A	N/A
			100.00%	0.00%	64	67	95.52%	-0.67	-1.4
			100.00%	0.00%	77	77	100.00%	N/A	N/A
			93.33%	24.94%	63	63	100.00%	N/A	-0.17
			100.00%	0.00%	60	60	100.00%	N/A	N/A
			100.00%	0.00%	77	77	100.00%	N/A	N/A
			100.00%	0.00%	57	57	100.00%	N/A	N/A
			100.00%	0.00%	77	78	98.72%	-0.37	-1.22
			100.00%	0.00%	79	80	98.75%	-0.35	-1.21



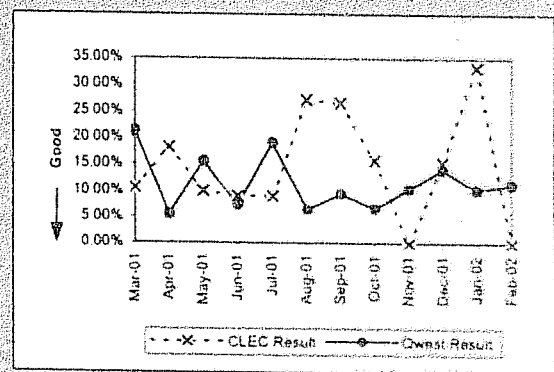
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

			8:24	8:29	589:49	80	7:07	-0.28	-1.17
			5:26	6:02	445:25	54	8:15	-0.92	-1.56
			7:58	7:58	657:22	90	7:18	0.23	-0.86
			4:05	6:46	544:37	68	8:01	-1.18	-1.71
			6:59	7:36	642:08	67	9:35	-0.45	-1.27
			1:59	2:03	432:19	77	5:37	-1.55	-1.94
			11:39	35:35	413:14	63	6:34	0.92	-0.44
			6:47	8:38	265:45	60	4:26	1.34	-0.18
			8:56	10:48	478:56	77	6:13	0.79	-0.52
			3:20	4:54	271:13	57	4:45	-0.67	-1.41
			2:38	3:15	578:16	78	7:25	-1.41	-1.86
			0:59	1:01	528:10	80	6:36	-1.4	-1.85



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

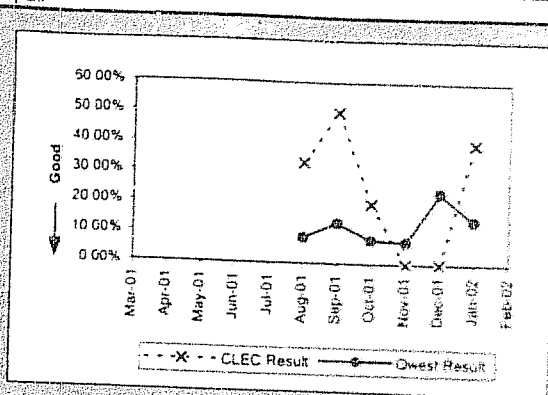
			10.63%	30.89%	17	80	21.25%	-1.03	-1.62
			16.16%	36.57%	3	54	5.56%	1.24	-0.25
			10.00%	30.00%	14	90	15.56%	-0.62	-1.38
			3.09%	28.75%	5	68	7.35%	0.19	-0.88
			3.09%	28.75%	13	68	19.12%	-0.78	-1.48
			27.27%	44.54%	5	77	6.49%	1.88	0.15
			26.63%	44.22%	6	63	9.52%	1.61	-0.02
			15.79%	36.46%	4	60	6.67%	1.12	-0.32
			0.00%	0.00%	8	77	10.39%	-0.8	-1.49
			15.38%	36.08%	8	57	14.04%	0.14	-0.92
			33.33%	47.14%	8	78	10.26%	1.92	0.17
			0.00%	0.00%	9	80	11.25%	-1.11	-1.67



Checklist #14 - Resale - Business Repair

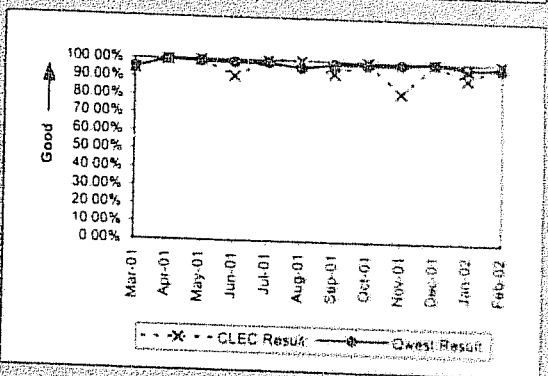
Trouble Report Rate (Percent) (MR-7C*) – No Dispatches

CLEC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
40.00%	47.14%	3	35	8.57%	1.44	-0.13
50.00%	50.00%	5	37	13.51%	1.84	0.12
20.00%	40.00%	2	25	8.00%	0.9	-0.45
0.00%	0.00%	2	27	7.41%	-0.58	-1.35
0.00%	0.00%	5	21	23.81%	-0.91	-1.55
60.00%	48.99%	5	34	14.71%	1.19	-0.27



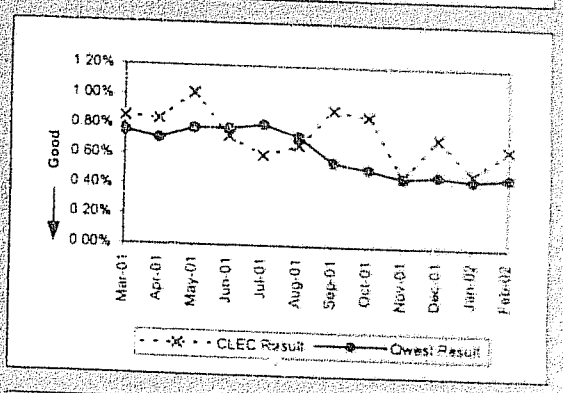
Trouble Report % All (Percent) (MR-9C) – No Dispatches

CLEC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
25.00%	25.33%	76	80	95.00%	0.05	-0.97
100.00%	0.00%	54	54	100.00%	N/A	N/A
100.00%	0.00%	89	90	98.89%	-0.43	-1.26
33.33%	28.75%	67	68	98.53%	1.11	-0.33
100.00%	0.00%	67	68	98.53%	-0.38	-1.23
100.00%	0.00%	74	77	96.10%	-0.62	-1.38
33.33%	24.94%	62	63	98.41%	0.87	-0.47
100.00%	0.00%	59	60	98.33%	-0.49	-1.3
33.33%	27.27%	76	77	98.70%	1.51	-0.08
100.00%	0.00%	57	57	100.00%	N/A	N/A
33.33%	27.64%	76	78	97.44%	0.84	-0.49
100.00%	0.00%	78	80	97.50%	-0.5	-1.3



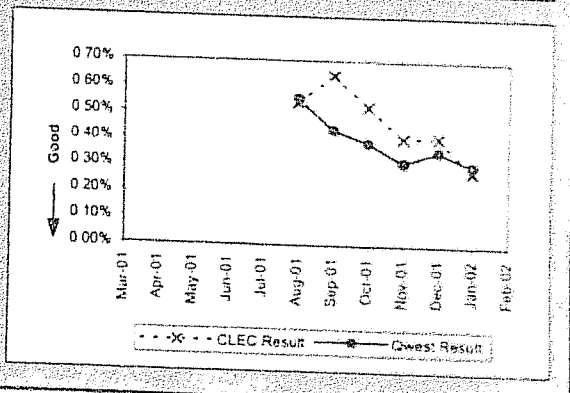
Trouble Rate (Percent) (MR-8)

CLEC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
0.00%	9.23%	370	48717	0.76%	0.86	-0.47
0.04%	9.14%	344	48319	0.71%	1.17	-0.29
1.02%	10.04%	374	47911	0.78%	2.04	0.24
0.01%	8.51%	370	47402	0.78%	-0.43	-1.26
0.00%	7.74%	380	47005	0.81%	-1.71	-2.04
0.07%	8.18%	344	47038	0.73%	-0.49	-1.3
0.01%	9.51%	261	46625	0.56%	3.35	1.04
0.03%	9.29%	237	45913	0.52%	3.47	1.11
0.05%	8.84%	208	45065	0.46%	0.15	-0.91
0.03%	8.52%	213	44573	0.48%	2.29	0.39
0.03%	7.91%	200	44139	0.45%	0.37	-0.77
0.01%	8.11%	203	42898	0.47%	1.68	0.02



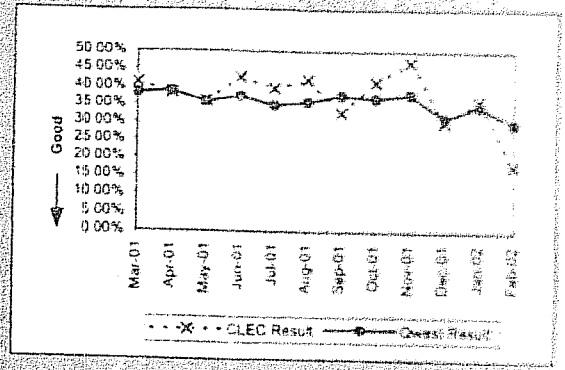
Trouble Rate (Percent) (MR-8*)

CLEC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
0.00%	7.32%	261	47038	0.55%	-0.15	-1.09
0.04%	8.05%	203	46625	0.44%	2.25	0.37
0.03%	7.23%	178	45913	0.39%	1.56	-0.05
0.01%	6.35%	141	45065	0.31%	1.18	-0.29
0.01%	6.38%	158	44573	0.35%	0.58	-0.64
0.00%	6.36%	133	44139	0.30%	-0.22	-1.13



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

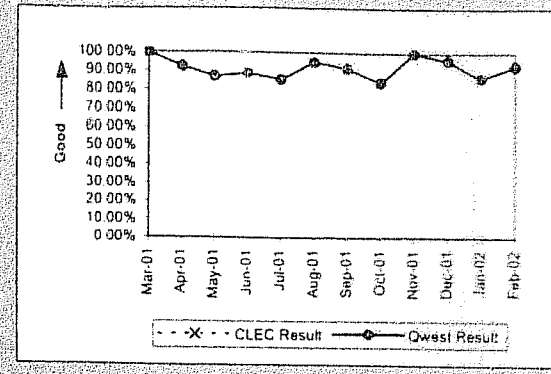
	CLEC Num	CLEC Den	CLEC Result	Six Day	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	40	97	41.24%	49.23%	229	599	38.23%	0.56	-0.66
[illegible]	26	69	38.26%	48.59%	217	561	38.68%	-0.09	-1.05
[illegible]	17	103	35.92%	47.98%	207	581	35.63%	0.06	-0.96
[illegible]	37	82	42.68%	49.46%	220	590	37.29%	0.94	-0.43
[illegible]	28	43	39.68%	48.92%	203	583	34.82%	0.77	-0.53
[illegible]	25	69	42.03%	49.36%	191	535	35.70%	1.02	-0.38
[illegible]	25	76	32.89%	46.98%	157	418	37.56%	-0.77	-1.47
[illegible]	34	82	41.46%	49.27%	138	375	36.80%	0.79	-0.52
[illegible]	28	61	47.06%	49.91%	127	335	37.91%	1.23	-0.25
[illegible]	14	46	30.43%	46.01%	98	311	31.51%	-0.15	-1.09
[illegible]	12	33	36.36%	48.10%	107	307	34.85%	0.18	-0.89
[illegible]	6	33	18.18%	38.57%	87	290	30.00%	-1.4	-1.85



Checklist #14 - Resale - Centrex Installation

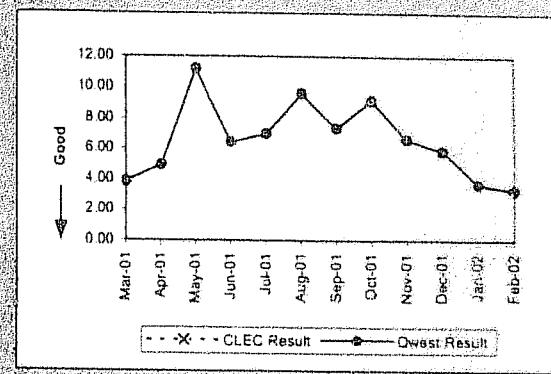
Dispatches Within MSAs (Percent) (OP-3A)-- Dispatches Within MSAs

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
13	13	100.00%		
12	13	92.31%		
20	23	86.96%		
8	9	88.89%		
18	21	85.71%		
19	20	95.00%		
34	37	91.89%		
21	25	84.00%		
24	24	100.00%		
24	25	96.00%		
19	22	86.36%		
13	14	92.86%		



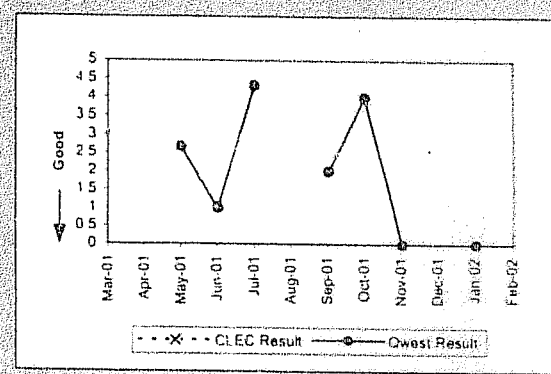
Average Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
50	13	3.85		
64	13	4.92		
258	23	11.22		
45	7	6.43		
140	20	7.00		
183	19	9.63		
244	33	7.39		
221	24	9.21		
113	17	6.65		
100	17	5.88		
77	21	3.67		
36	11	3.27		



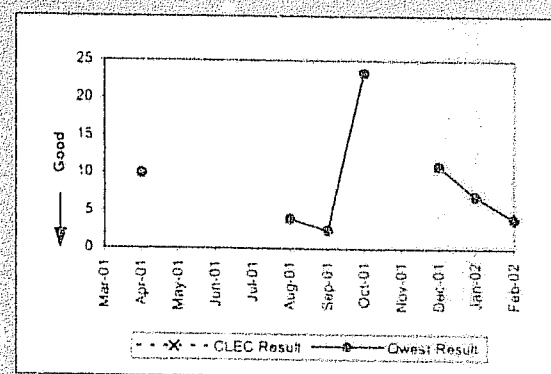
Percent Days for Non-Parity Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
8	3	2.67		
1	1	1.00		
13	3	4.33		
2	1	2.00		
4	1	4.00		
0	2	0.00		
0	1	0.00		



Percent Days for Parity Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

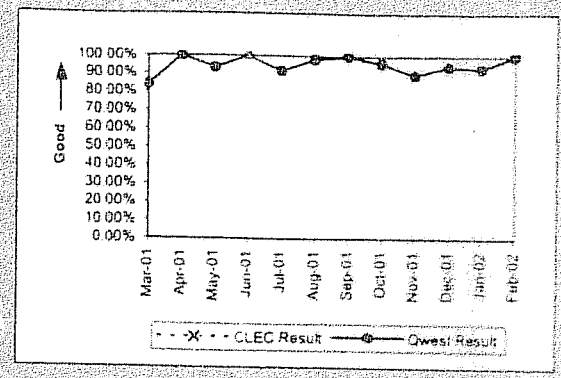
Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
10	1	10.00		
4	1	4.00		
5	2	2.50		
70	3	23.33		
11	1	11.00		
21	3	7.00		
8	1	4.00		



Checklist #14 - Resale - Centrex Installation

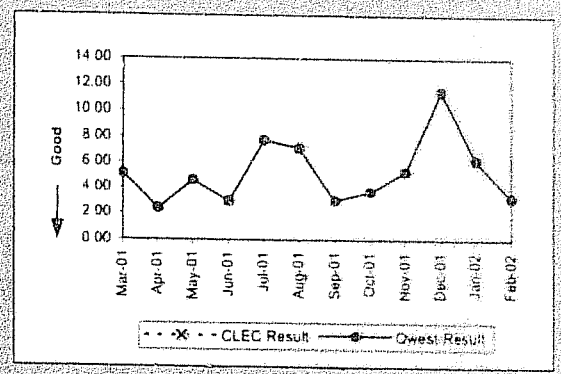
Operation Coordinates Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	[illegible]	[illegible]	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					21	25	84.00%		
[illegible]					18	18	100.00%		
[illegible]					28	30	93.33%		
[illegible]					23	23	100.00%		
[illegible]					33	36	91.67%		
[illegible]					59	60	98.33%		
[illegible]					32	32	100.00%		
[illegible]					25	26	96.15%		
[illegible]					17	19	89.47%		
[illegible]					33	35	94.29%		
[illegible]					28	30	93.33%		
[illegible]					18	18	100.00%		



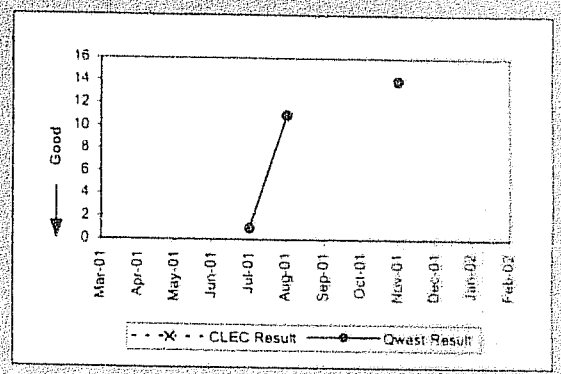
Operation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	[illegible]	[illegible]	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					129	25	5.16		
[illegible]					43	18	2.39		
[illegible]					139	30	4.63		
[illegible]					68	23	2.96		
[illegible]					294	38	7.74		
[illegible]					430	60	7.17		
[illegible]					97	32	3.03		
[illegible]					97	26	3.73		
[illegible]					101	19	5.32		
[illegible]					402	35	11.49		
[illegible]					187	30	6.23		
[illegible]					58	18	3.22		



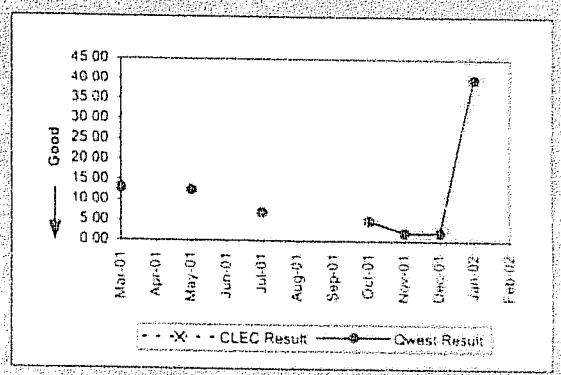
Operation Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	[illegible]	[illegible]	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					2	2	1.00		
[illegible]					11	1	11.00		
[illegible]									
[illegible]									
[illegible]					14	1	14.00		



Operation Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

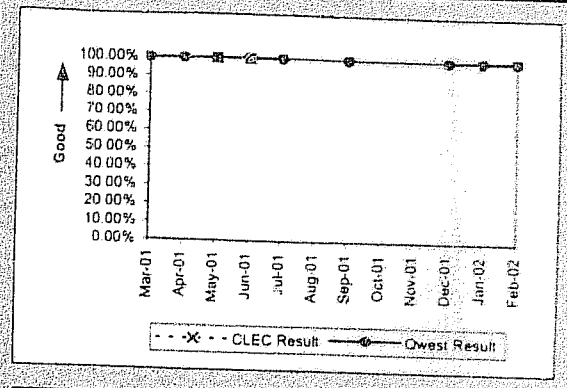
Date	[illegible]	[illegible]	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					52	4	13.00		
[illegible]									
[illegible]					25	2	12.50		
[illegible]									
[illegible]					7	1	7.00		
[illegible]									
[illegible]									
[illegible]					5	1	5.00		
[illegible]					2	1	2.00		
[illegible]					4	2	2.00		
[illegible]					80	2	40.00		



Checklist #14 - Resale - Centrex Installation

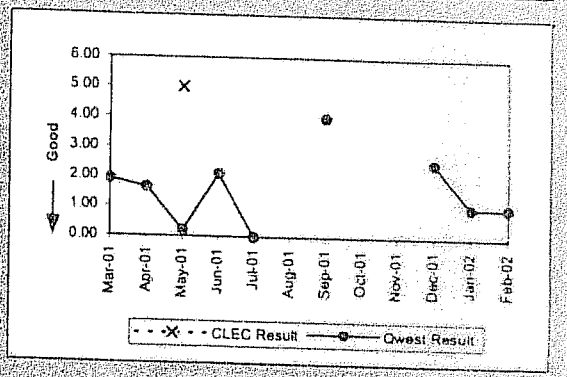
Service Commitments Met (Percent) (OP-3C) – No Dispatches

Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	13	13	100.00%		
	11	11	100.00%		
0.00%	9	9	100.00%	N/A	N/A
0.00%	16	16	100.00%	N/A	N/A
	2	2	100.00%		
	1	1	100.00%		
	2	2	100.00%		
	3	3	100.00%		
	2	2	100.00%		



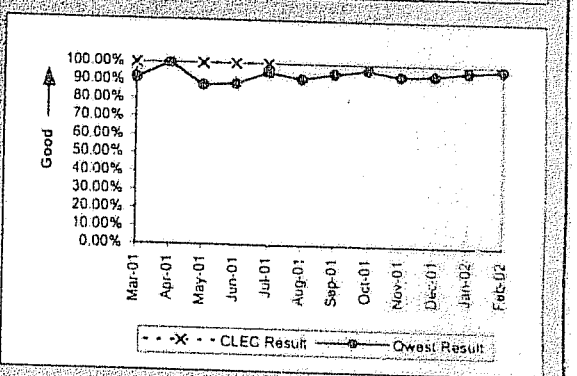
Service Interval (Average Days) (OP-4C) – No Dispatches

Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	25	13	1.92		
	18	11	1.64		
4.50	1	5	0.20	1.33	-0.19
	34	16	2.12		
	0	2	0.00		
	4	1	4.00		
	5	2	2.50		
	3	3	1.00		
	2	2	1.00		



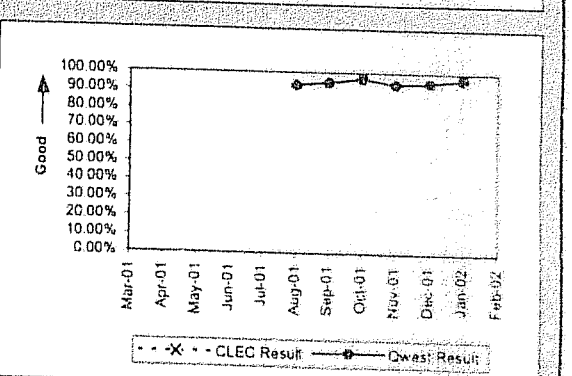
New Service Installation Quality (Percent) (OP-5)

Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
0.00%	54	59	91.53%	-0.3	-1.18
	48	48	100.00%		
0.00%	50	57	87.72%	-0.37	-1.23
0.00%	56	63	88.89%	-0.35	-1.21
0.00%	57	60	95.00%	-0.23	-1.14
	68	72	91.67%		
	71	75	94.67%		
	59	61	96.72%		
	45	48	93.75%		
	51	54	94.44%		
	57	59	96.61%		
	44	45	97.78%		



New Service Installation Quality (Percent) (OP-5*)

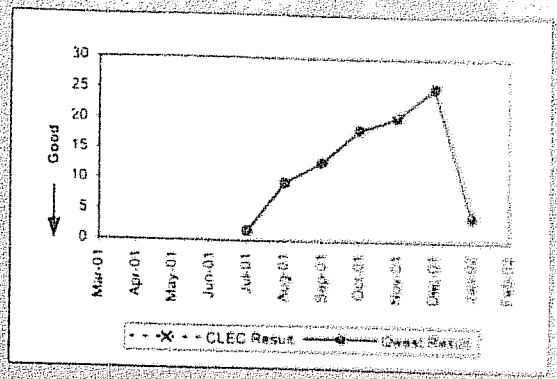
Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	67	72	93.06%		
	71	75	94.67%		
	59	61	96.72%		
	45	48	93.75%		
	51	54	94.44%		
	57	59	96.61%		



Checklist #14 - Resale - Centrex Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

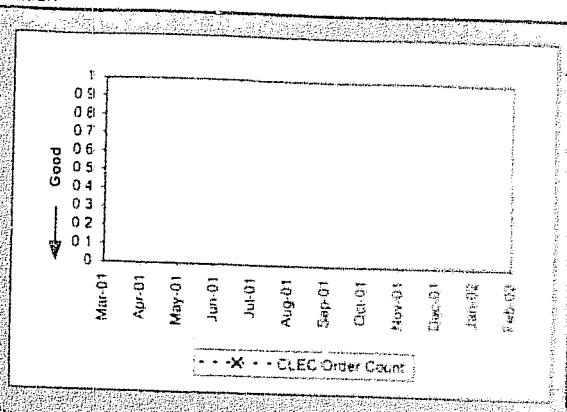
	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					5	3	1 67		
					19	2	9 50		
					52	4	13 00		
					55	3	18 33		
					102	5	20 40		
					76	3	25 33		
					4	1	4 00		



Checklist #14 - Resale - Centrex Installation

Percent of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)

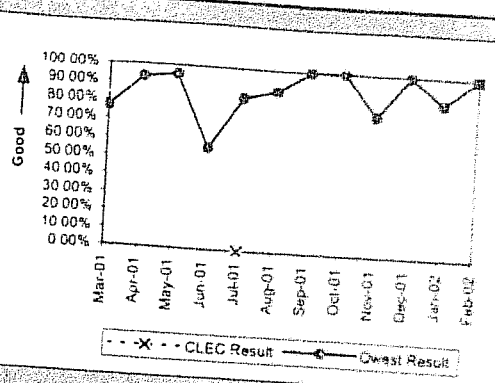
	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - Centrex Repair

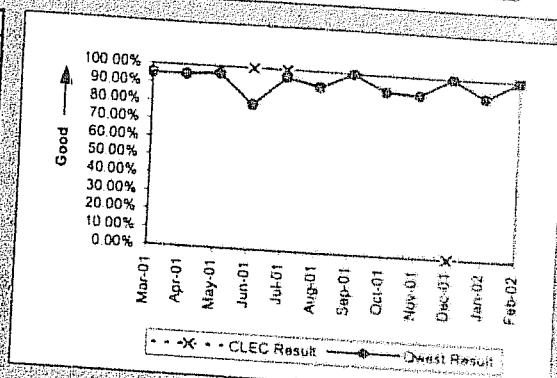
% Trouble Reports Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				10	13	76.92%		
				14	15	93.33%		
				20	21	95.24%		
0	1	0.00%	0.00%	9	16	56.25%		
				16	19	84.21%	1.33	-0.19
				16	18	88.89%		
				6	6	100.00%		
				9	9	100.00%		
				7	9	77.78%		
				6	6	100.00%		
1	1	100.00%	0.00%	6	7	85.71%		
				3	3	100.00%	N/A	N/A



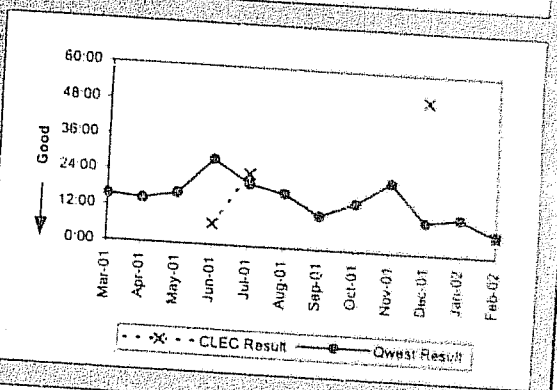
% Trouble Reports Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				19	20	95.00%		
				19	20	95.00%		
				26	27	96.30%		
1	1	100.00%	0.00%	20	25	80.00%	-0.49	-1.3
1	1	100.00%	0.00%	24	25	96.00%	-0.2	-1.12
				22	24	91.67%		
				12	12	100.00%		
				10	11	90.91%		
0	1	0.00%	0.00%	9	10	90.00%		
				8	8	100.00%	N/A	0.04
1	1	100.00%	0.00%	9	10	90.00%		
				4	4	100.00%	N/A	N/A



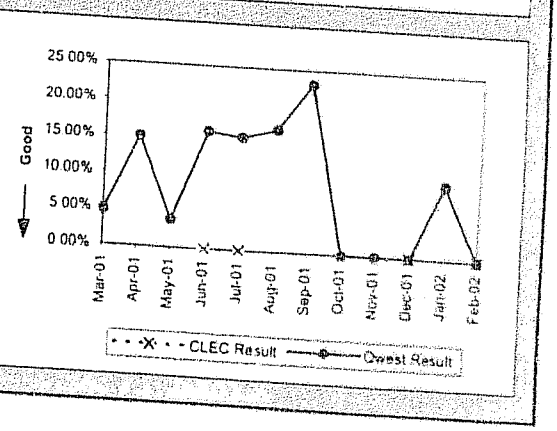
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				312:59	20	15:39		
				293:58	20	14:42		
				453:04	27	16:47		
7:08	1	7:08		720:01	25	28:48	-0.81	-1.49
24:24	1	24:24		521:20	25	20:51	0.65	-0.61
				435:54	24	18:10		
				136:07	12	11:21		
				175:27	11	15:57		
51:16	1	51:16		233:33	10	23:21		
				84:47	8	10:36	1.49	-0.09
6:47	1	6:47		123:08	10	12:19		
				28:04	4	7:01	-0.03	-1.02



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

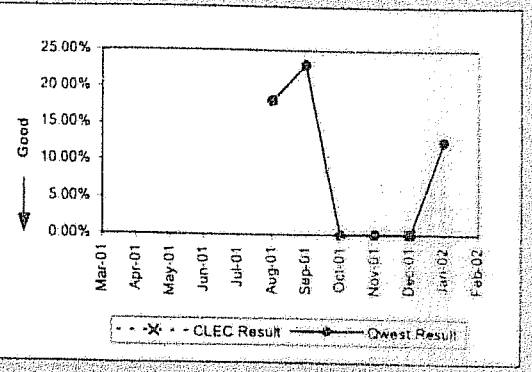
CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				1	21	4.76%		
				3	20	15.00%		
				1	27	3.70%		
0	1	0.00%	0.00%	4	25	16.00%	-0.43	-1.26
0	1	0.00%	0.00%	4	26	15.38%	-0.42	-1.25
				4	24	16.67%		
				3	13	23.08%		
				0	13	0.00%		
				0	11	0.00%		
0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A
				1	10	10.00%		
0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A



Checklist #14 - Resale - Centrex Repair

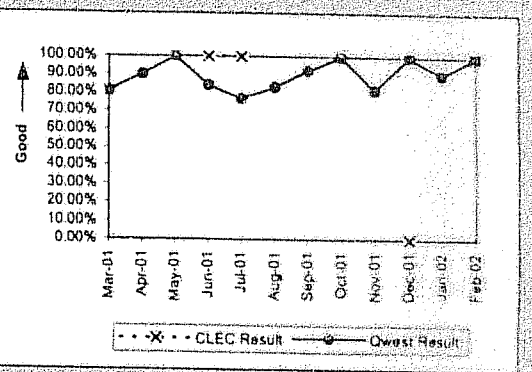
Trouble Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				4	22	18.18%		
				3	13	23.06%		
				0	13	0.00%		
				0	8	0.00%		
0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A
				1	8	12.50%		



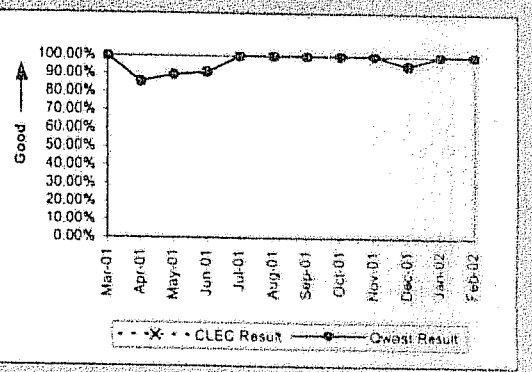
Repair Appointments Met (Percent) (MR-5A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				17	21	80.95%		
				18	20	90.00%		
				27	27	100.00%		
1	1	100.00%	0.00%	21	25	84.00%	-0.43	-1.26
1	1	100.00%	0.00%	20	26	76.92%	-0.54	-1.33
				20	24	83.33%		
				12	13	92.31%		
				13	13	100.00%		
				9	11	81.82%		
0	1	0.00%	0.00%	8	8	100.00%	N/A	0.04
				9	10	90.00%		
1	1	100.00%	0.00%	3	3	100.00%	N/A	N/A



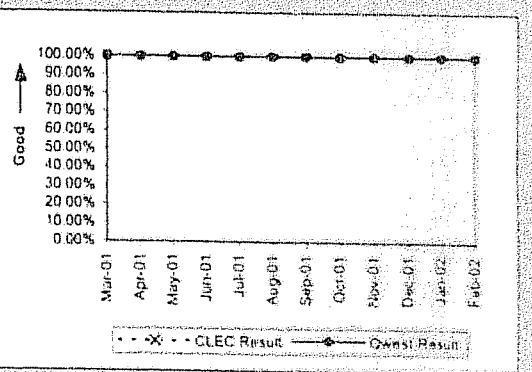
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				11	11	100.00%		
				6	7	85.71%		
				17	19	89.47%		
				10	11	90.91%		
				15	15	100.00%		
				17	17	100.00%		
				16	16	100.00%		
				12	12	100.00%		
				7	7	100.00%		
				18	19	94.74%		
				7	7	100.00%		
				4	4	100.00%		



All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

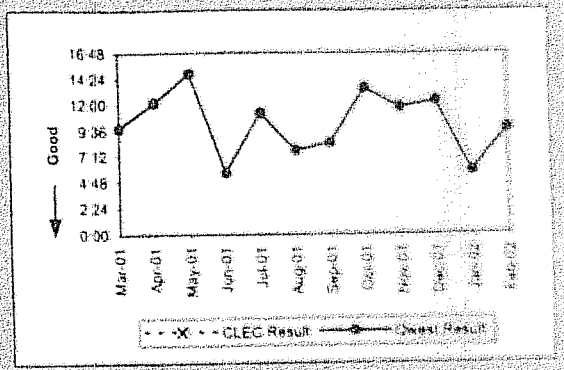
CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				14	14	100.00%		
				10	10	100.00%		
				23	23	100.00%		
				17	17	100.00%		
				19	19	100.00%		
				18	18	100.00%		
				20	20	100.00%		
				16	16	100.00%		
				12	12	100.00%		
				25	25	100.00%		
				10	10	100.00%		
				5	5	100.00%		



Checklist #14 - Resale - Centrex Repair

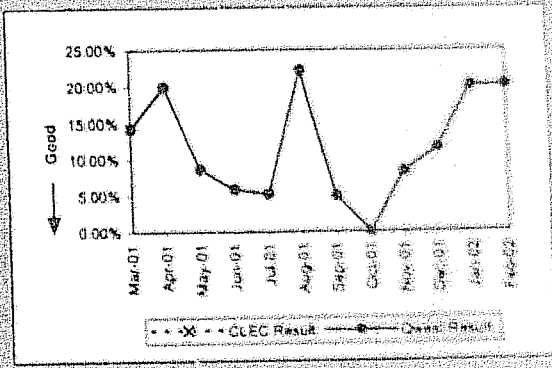
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					137:54	14	9:51		
Apr-01					121:53	10	12:11		
May-01					341:53	23	14:52		
Jun-01					96:50	17	5:42		
Jul-01					213:38	19	11:15		
Aug-01					139:46	18	7:46		
Sep-01					169:35	20	8:29		
Oct-01					216:11	16	13:31		
Nov-01					140:59	12	11:45		
Dec-01					309:17	25	12:22		
Jan-02					58:15	10	5:50		
Feb-02					48:54	5	9:47		



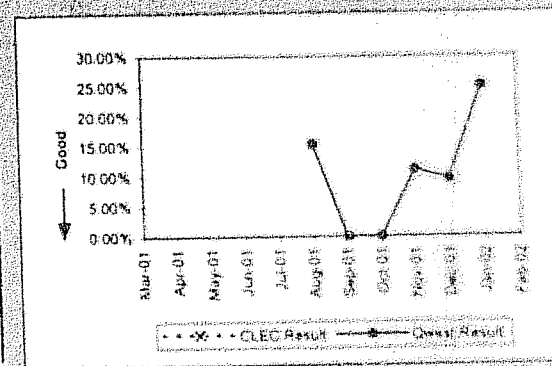
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					2	14	14.29%		
Apr-01					2	10	20.00%		
May-01					2	23	8.70%		
Jun-01					1	17	5.88%		
Jul-01					1	19	5.26%		
Aug-01					4	18	22.22%		
Sep-01					1	20	5.00%		
Oct-01					0	16	0.00%		
Nov-01					1	12	8.33%		
Dec-01					3	26	11.54%		
Jan-02					2	10	20.00%		
Feb-02					1	5	20.00%		



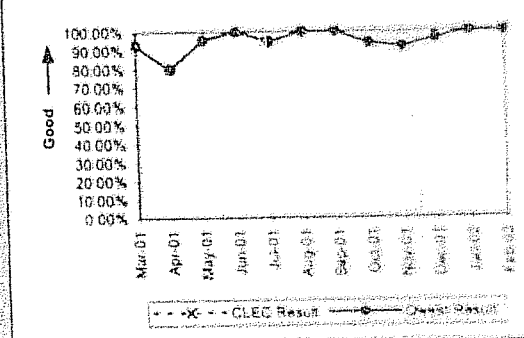
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					2	13	15.38%		
Sep-01					0	14	0.00%		
Oct-01					0	13	0.00%		
Nov-01					1	9	11.11%		
Dec-01					2	21	9.52%		
Jan-02					2	8	25.00%		
Feb-02									



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

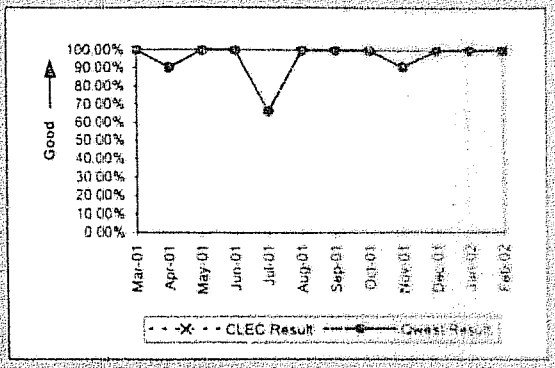
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					13	14	92.86%		
Apr-01					8	10	80.00%		
May-01					22	23	95.65%		
Jun-01					17	17	100.00%		
Jul-01					18	19	94.74%		
Aug-01					18	18	100.00%		
Sep-01					20	20	100.00%		
Oct-01					15	16	93.75%		
Nov-01					11	12	91.67%		
Dec-01					25	26	96.15%		
Jan-02					10	10	100.00%		
Feb-02					5	5	100.00%		



Checklist #14 - Resale - Centrex Repair

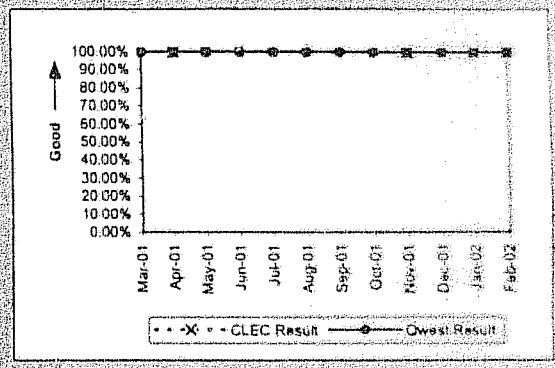
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Type	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					11	11	100.00%		
					9	10	90.00%		
					6	6	100.00%		
					6	6	100.00%		
					2	3	66.67%		
					14	14	100.00%		
					8	8	100.00%		
					4	4	100.00%		
					10	11	90.91%		
					4	4	100.00%		
					7	7	100.00%		
	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



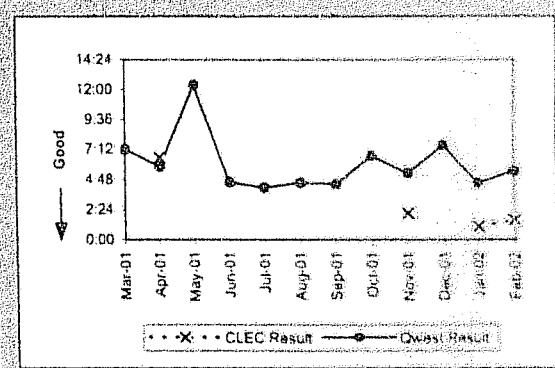
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Type	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					13	13	100.00%		
	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
					13	13	100.00%		
					16	16	100.00%		
					12	12	100.00%		
					21	21	100.00%		
					13	13	100.00%		
					9	9	100.00%		
	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
					7	7	100.00%		
	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



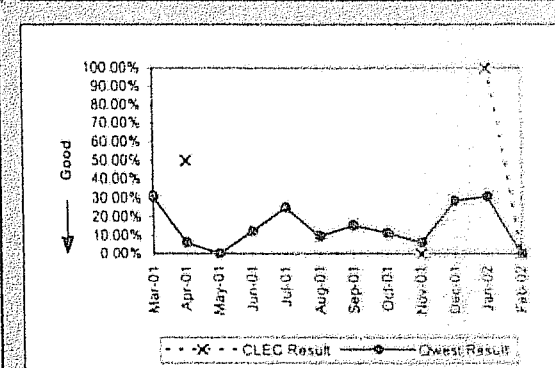
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Type	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					93:43	13	7:13		
	15:23	2	8:33	1:33	93:23	16	5:50	0.42	-0.75
					160:57	13	12:23		
					73:18	16	4:35		
					49:54	12	4:09		
					95:41	21	4:33		
					57:34	13	4:26		
					60:19	9	6:42		
	2:07	1	2:07		84:40	16	5:18	-0.43	-1.26
					52:58	7	7:34		
	1:04	1	1:04		59:01	13	4:32	-0.43	-1.26
	1:37	1	1:37		22:00	4	5:30	-0.4	-1.24



Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

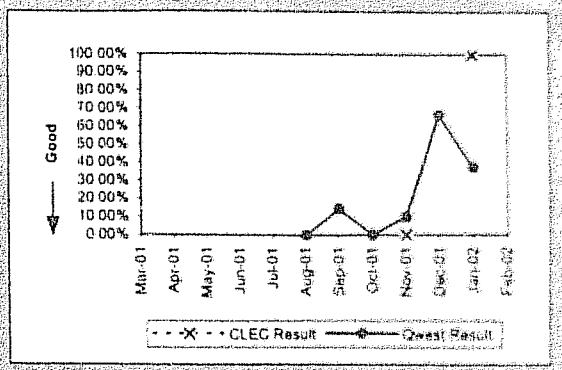
Type	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					4	13	30.77%		
	1	2	50.00%	50.00%	1	16	6.25%	1.27	-0.23
					0	13	0.00%		
					2	16	12.50%		
					3	12	25.00%		
					2	21	9.52%		
					2	13	15.38%		
					1	9	11.11%		
	0	1	0.00%	0.00%	1	16	6.25%	-0.25	-1.15
					2	7	28.57%		
	4	1	100.00%	0.00%	4	13	30.77%	0.95	-0.42
	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A



Checklist #14 - Resale - Centrex Repair

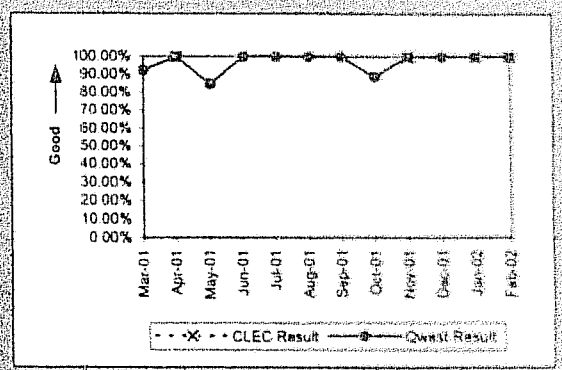
Repair Repeat Report Rate (Percent) (MR-7C*)– No Dispatches

State	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					0	17	0.00%		
					1	7	14.29%		
					0	6	0.00%		
	0	1	0.00%	0.00%	1	10	10.00%	-0.32	-1.19
					2	3	66.67%		
	1	1	100.00%	0.00%	3	8	37.50%	0.78	-0.53



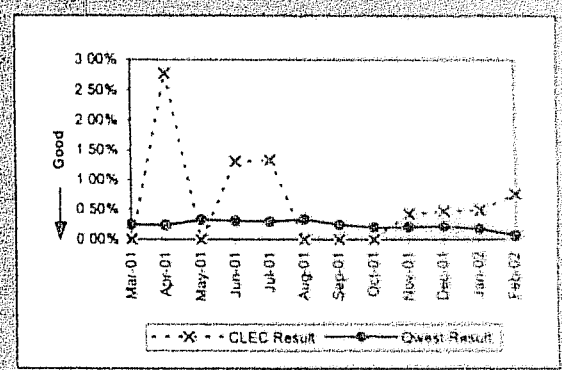
Repair Appointments Met (Percent) (MR-9C)– No Dispatches

State	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					12	13	92.31%		
	2	2	100.00%	0.00%	16	16	100.00%	N/A	N/A
					11	13	84.62%		
					16	16	100.00%		
					12	12	100.00%		
					21	21	100.00%		
					13	13	100.00%		
					8	9	88.89%		
	1	1	100.00%	0.00%	16	16	100.00%	N/A	N/A
					7	7	100.00%		
	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A



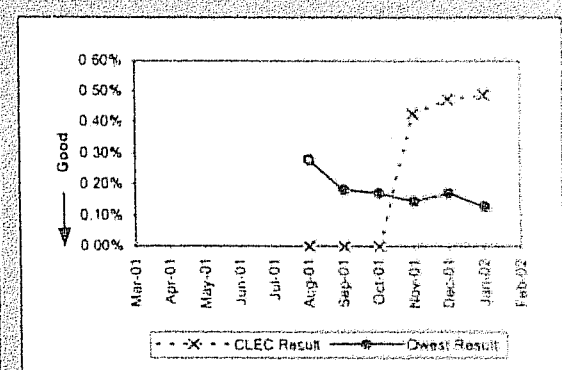
Trouble Rate (Percent) (MR-8)

State	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	0	67	0.00%	0.00%	48	19097	0.25%	-0.41	-1.25
	2	72	2.78%	16.43%	46	19090	0.24%	2.48	0.5
	0	76	0.00%	0.00%	63	19026	0.33%	-0.5	-1.3
	1	76	1.32%	11.40%	58	18943	0.31%	1.2	-0.27
	1	75	1.33%	11.47%	57	18978	0.30%	1.21	-0.26
	0	67	0.00%	0.00%	63	18703	0.34%	-0.44	-1.27
	0	59	0.00%	0.00%	46	18763	0.25%	-0.38	-1.23
	0	58	0.00%	0.00%	38	18782	0.20%	-0.34	-1.21
	1	235	0.43%	6.51%	39	18783	0.21%	0.7	-0.58
	1	211	0.47%	6.87%	41	18765	0.22%	0.74	-0.55
	1	205	0.49%	6.97%	33	18784	0.18%	0.91	-0.45
	2	283	0.76%	8.69%	13	18810	0.07%	2.41	0.47



Trouble Rate (Percent) (MR-8*)

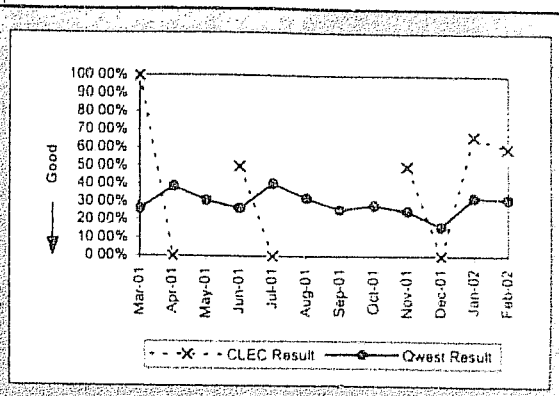
State	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	0	67	0.00%	0.00%	52	18703	0.28%	-0.4	-1.24
	0	59	0.00%	0.00%	34	18763	0.18%	-0.33	-1.2
	0	58	0.00%	0.00%	32	18782	0.17%	-0.31	-1.19
	1	235	0.43%	6.51%	27	18783	0.14%	0.95	-0.42
	1	211	0.47%	6.87%	32	18765	0.17%	0.91	-0.45
	1	205	0.49%	6.97%	24	18784	0.13%	1.11	-0.32



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

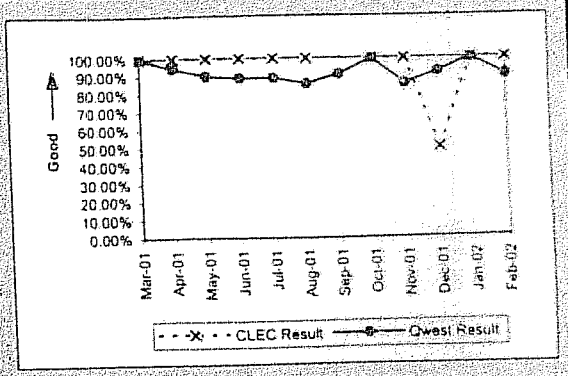
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	65	26 15%	1 84	0 12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	29	75	38 67%	-1 11	-1.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	91	30 77%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	79	26 58%	0 59	-0 64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39	96	40 63%	-0 82	-1 5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	30	93	32 26%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	62	25 81%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	53	28 30%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	52	25 00%	0 63	-0 62
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	49	16 33%	-0 44	-1 27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16	49	32 65%	1 05	-0 36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	19	31 58%	1 06	-0 36



Checklist #14 - Resale - Centrex 21 Installation

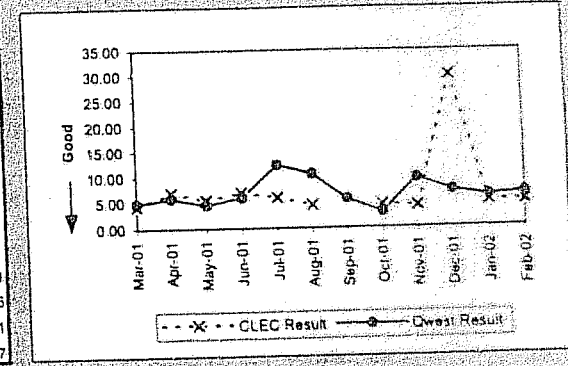
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			100.00%	0.00%	12	12	100.00%	N/A	N/A
			100.00%	0.00%	17	18	94.44%	-0.24	-1.14
			100.00%	0.00%	9	10	90.00%	-0.56	-1.34
			100.00%	0.00%	8	9	88.89%	-0.34	-1.2
			100.00%	0.00%	8	9	88.89%	-0.34	-1.2
			100.00%	0.00%	12	14	85.71%	-0.54	-1.33
					10	11	90.91%		
			100.00%	0.00%	3	3	100.00%	N/A	N/A
			100.00%	0.00%	6	7	85.71%	-0.65	-1.4
			50.00%	50.00%	12	13	92.31%	1.15	-0.3
			100.00%	0.00%	13	13	100.00%	N/A	N/A
			100.00%	0.00%	9	10	90.00%	-0.51	-1.31



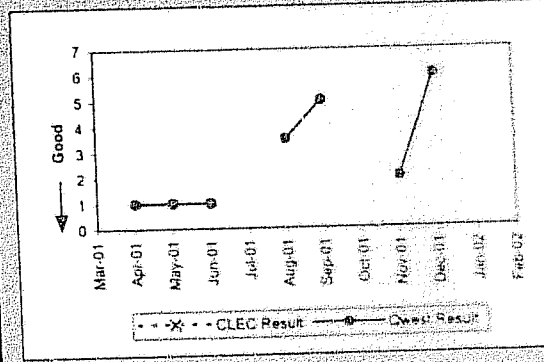
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

			CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				4.33	0.58	58	12	4.83	-0.14	-1.08
				7.00		105	18	5.83	0.68	-0.59
				5.50	1.00	45	10	4.50	0.54	-0.67
				7.00		54	9	6.00	0.11	-0.93
				6.00		111	9	12.33	-0.49	-1.3
				4.50	0.71	149	14	10.64	-0.89	-1.54
						62	11	5.64		
				4.50	2.74	9	3	3.00		
				4.25	0.96	68	7	9.71	-1.33	-1.81
				39.00	36.77	93	13	7.15	1.38	-0.16
				5.00	0.00	79	13	6.08	-0.35	-1.21
				5.00	0.00	66	10	6.60	-0.44	-1.27



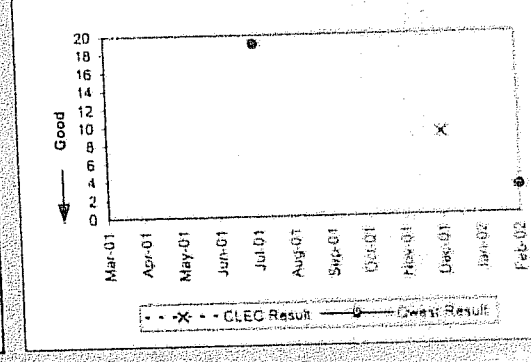
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

			CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
						1	1	1.00		
						1	1	1.00		
						1	1	1.00		
						7	2	3.50		
						5	1	5.00		
						2	1	2.00		
						6	1	6.00		



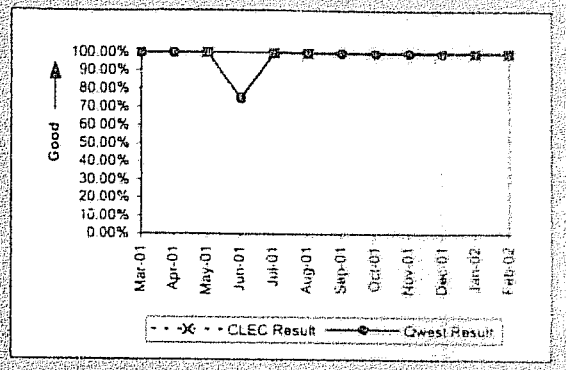
Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

			CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
						19	1	19.00		
				9.00						
						3	1	3.00		



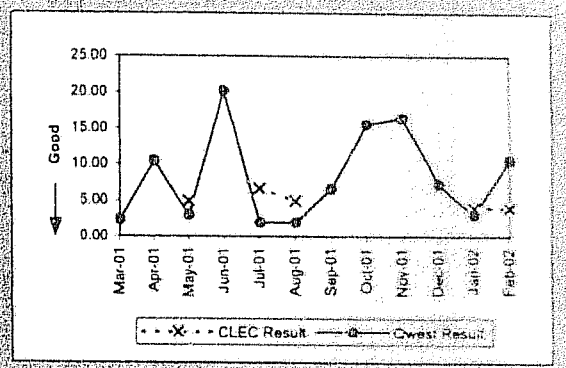
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

			CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
					9	9	100.00%		
					2	2	100.00%		
			100.00%	0.00%	1	1	100.00%	N/A	N/A
					3	4	75.00%		
			100.00%	0.00%	1	1	100.00%	N/A	N/A
			100.00%	0.00%	2	2	100.00%	N/A	N/A
					3	3	100.00%		
					5	5	100.00%		
					2	2	100.00%		
					4	4	100.00%		
			100.00%	0.00%	5	5	100.00%	N/A	N/A
			100.00%	0.00%	2	2	100.00%	N/A	N/A



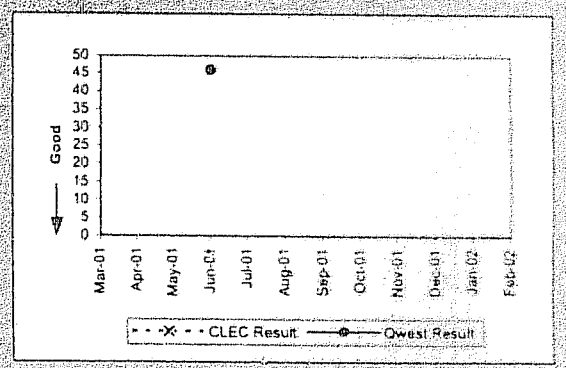
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

			CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
					21	9	2.33		
					21	2	10.50		
			3.00		3	1	3.00		
					81	4	20.25		
			6.75	2.87	2	1	2.00		
			2.00		4	2	2.00	0.67	-0.59
					20	3	6.67		
					78	5	15.60		
					33	2	16.50		
					29	4	7.25		
			3.00		15	5	3.00	0.56	-0.66
			4.00		21	2	10.50	-0.5	-1.3



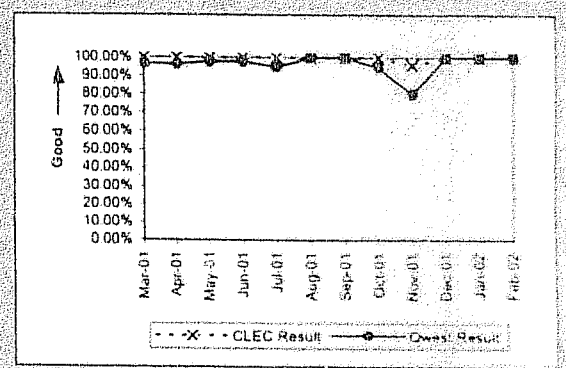
Installation Interval (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

			CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
					46	1	46.00		



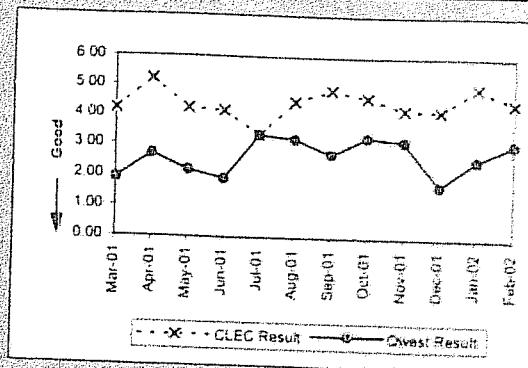
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

			CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
		46	100.00%	0.00%	59	61	96.72%	-0.94	-1.57
		13	100.00%	0.00%	54	56	96.43%	-0.71	-1.43
		33	100.00%	0.00%	45	46	97.83%	-0.65	-1.4
		49	100.00%	0.00%	48	49	97.96%	-0.68	-1.41
		20	100.00%	0.00%	19	20	95.00%	-0.77	-1.47
		17	100.00%	0.00%	17	17	100.00%	N/A	N/A
		25	100.00%	0.00%	25	25	100.00%	N/A	N/A
		19	100.00%	0.00%	18	19	94.74%	-0.72	-1.44
		10	90.13%	19.23%	8	10	80.00%	-1.09	-1.66
		7	100.00%	0.00%	7	7	100.00%	N/A	N/A
		11	100.00%	0.00%	11	11	100.00%	N/A	N/A
		16	100.00%	0.00%	16	16	100.00%	N/A	N/A



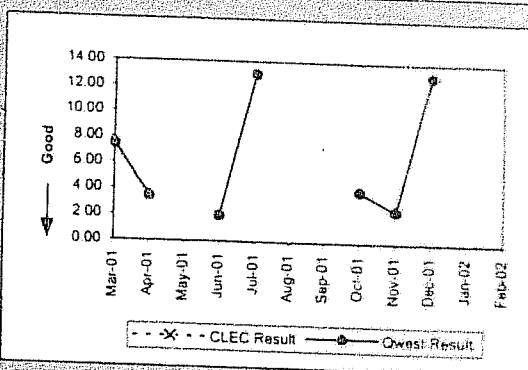
Average Days) (OP-4C)– No Dispatches

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
		1 53	116	61	1 90	3 09	0 88
		0 61	151	56	2 70	1 64	0
		0 95	94	43	2 19	3 09	0 88
		1 09	79	41	1 93	3 72	1 26
		1 73	37	11	3 36	0	-1
		0 63	42	13	3 23	1 6	-0 03
		0 45	22	8	2 75	3 72	1 26
		0 74	33	10	3 30	3 72	1 26
		1 19	19	6	3 17	1 21	-0 26
		1 62	7	4	1 75	2 05	0 25
		0 00	13	5	2 60	3 72	1 26
		1 92	41	13	3 15	1 56	-0 05



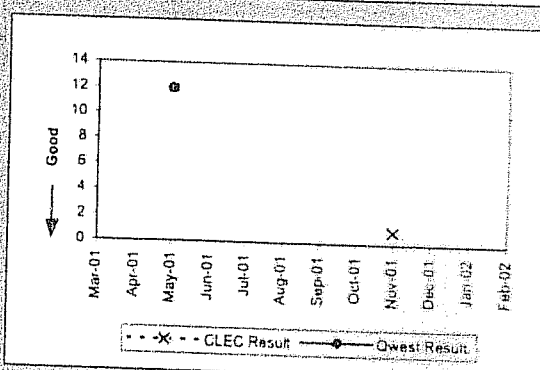
Reasons (Average Days) (OP-6A-3)– No Dispatches

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
			15	2	7 50		
			7	2	3 50		
			2	1	2 00		
			13	1	13 00		
			4	1	4 00		
			5	2	2 50		
			26	2	13 00		



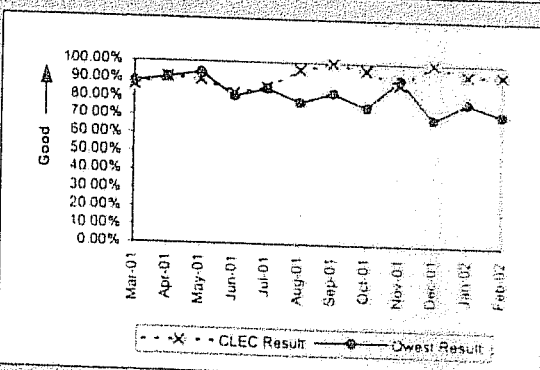
Reasons (Average Days) (OP-6B-3)– No Dispatches

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
			12	1	12 00		



Installation Quality (Percent) (OP-5)

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
			54	61	88 52%	0 27	-0 84
			72	79	91 14%	-0 05	-1 03
			64	68	94 12%	0 7	-0 58
			51	63	80 95%	-0 25	-1 15
			41	48	85 42%	-0 14	-1 08
			25	32	78 13%	-1 65	-2
			30	36	83 33%	-1 72	-2 04
			25	33	75 76%	-1 85	-2 12
			21	23	91 30%	0 17	-0 9
			16	23	69 57%	-2 19	-2 33
			22	28	78 57%	-1 23	-1 75
			21	29	72 41%	-1 59	-1 97



Checklist #14 - Resale - Centrex 21 Installation

[illegible] (OP-5)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32	81.25%	-1.45	-1.88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36	86.11%	-1.54	-1.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	75.76%	-1.85	-2.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23	100.00%	N/A	-0.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23	69.57%	-2.19	-2.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	82.14%	-1.02	-1.62

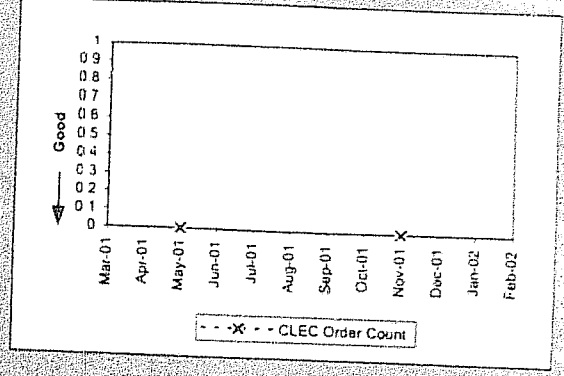
[illegible] (Average Days) (OP-15A)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					[illegible]	1	1.00		
[illegible]									
[illegible]		[illegible]	[illegible]		17	5	3.40	-0.15	-1.09
[illegible]					[illegible]	5	13.80		
[illegible]					[illegible]	2	47.50		
[illegible]					[illegible]	2	35.00		
[illegible]					[illegible]	2	54.00		
[illegible]					[illegible]	2	77.00		
[illegible]		[illegible]	[illegible]		[illegible]	3	65.33	-0.66	-1.4
[illegible]					[illegible]	2	76.50		
[illegible]					[illegible]	2	93.00		
[illegible]					[illegible]	2	99.00		

Checklist #14 - Resale - Centrex 21 Installation

Orders Delayed by Facilities Reasons Centrex 21 (OP-15B)

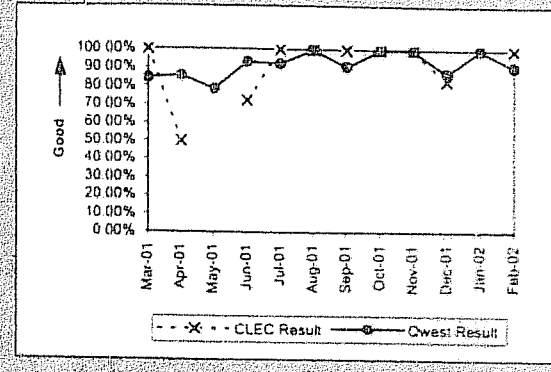
	CLEC Order Count
	0
	0



Checklist #14 - Resale - Centrex 21 Repair

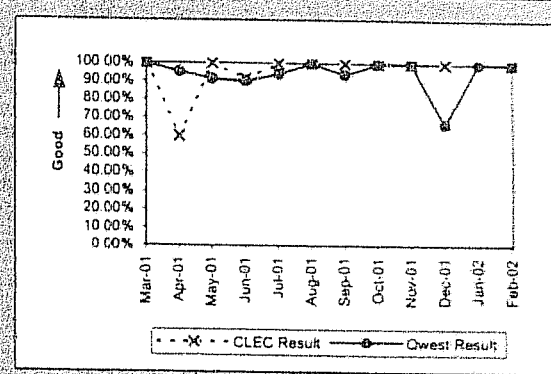
MR-4A - Dispatches Within MSAs

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				11	13	84.62%	-0.75	-1.45
				12	14	85.71%	0.89	-0.46
				11	14	78.57%		
				14	15	93.33%	1.3	-0.21
				12	13	92.31%	-0.45	-1.27
				9	9	100.00%	N/A	N/A
				10	11	90.91%	-0.41	-1.25
				7	7	100.00%	N/A	N/A
				9	9	100.00%	N/A	N/A
				7	8	87.50%	0.1	-0.94
				5	5	100.00%		
				10	11	90.91%	-0.49	-1.3



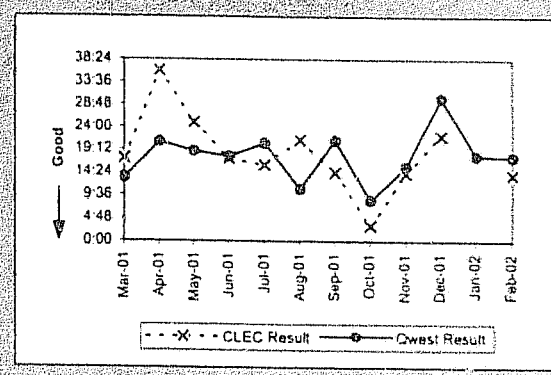
MR-4A - Dispatches Within MSAs

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				20	20	100.00%	N/A	N/A
				20	21	95.24%	1.77	0.07
				21	23	91.30%	-0.5	-1.31
				18	20	90.00%	-0.15	-1.09
				16	17	94.12%	-0.53	-1.32
				14	14	100.00%	N/A	N/A
				15	16	93.75%	-0.34	-1.21
				12	12	100.00%	N/A	N/A
				10	10	100.00%	N/A	N/A
				10	15	66.67%	-1.54	-1.94
				8	8	100.00%		
				16	16	100.00%	N/A	N/A



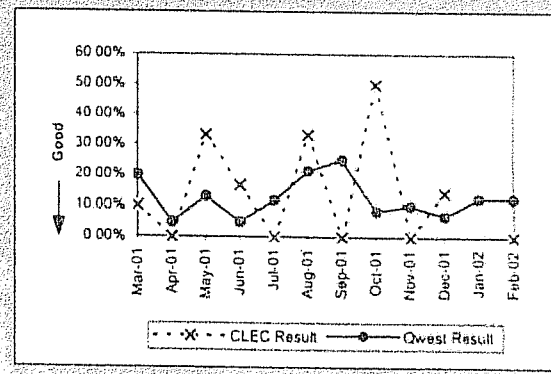
MR-4A - Dispatches Within MSAs

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				265.50	20	13.17	0.7	-0.57
				439.43	21	20:56	1.64	0
				433.33	23	18:51	0.79	-0.52
				355.05	20	17:45	-0.05	-1.03
				349.40	17	20.34	-0.82	-1.5
				152.59	14	10.56	1.71	0.04
				338.42	16	21.10	-0.43	-1.26
				102.53	12	8:34	-0.8	-1.49
				155.53	10	15.35	-0.17	-1.1
				452.32	15	30:10	-0.56	-1.34
				142.56	8	17.52		
				281.91	16	17.37	-0.88	-1.53



MR-4A - Dispatches Within MSAs

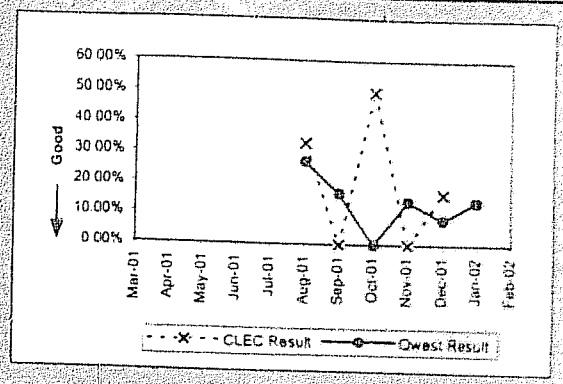
				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				4	20	20.00%	-0.65	-1.39
				1	22	4.55%	-0.44	-1.27
				3	23	13.04%	0.72	-0.56
				1	21	4.76%	1.01	-0.38
				2	17	11.76%	-0.81	-1.49
				3	14	21.43%	0.33	-0.81
				4	16	25.00%	-0.77	-1.47
				1	12	8.33%	1.1	-0.33
				1	10	10.00%	-0.56	-1.34
				1	15	6.67%	0.42	-0.75
				1	8	12.50%		
				2	16	12.50%	-0.68	-1.41



Checklist #14 - Resale - Centrex 21 Repair

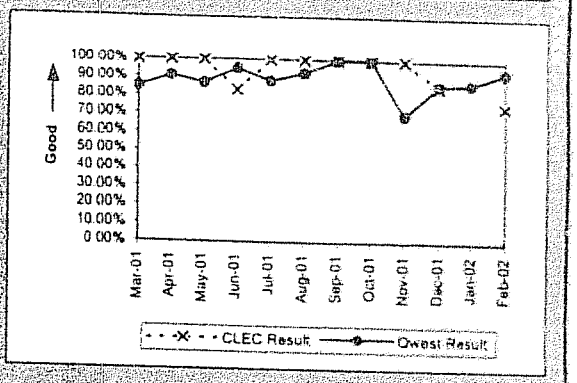
Trouble Report Rate (Percent) (MR-7A*) -- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		33.33%	47.14%	3	11	27.27%	0.09	-0.94
		0.00%	0.00%	2	12	16.67%	-0.43	-1.26
		50.00%	50.00%	0	8	0.00%	N/A	-0.18
		0.00%	0.00%	1	7	14.29%	-0.65	-1.4
		16.67%	37.27%	1	12	8.33%	0.36	-0.78
				1	7	14.29%		



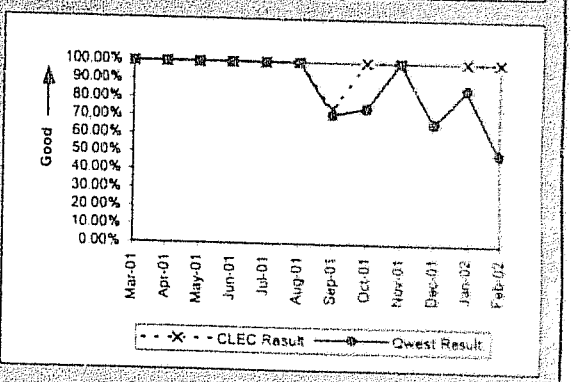
Missed Appointments Met (Percent) (MR-9A) -- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		100.00%	0.00%	17	20	85.00%	-1.08	-1.66
		100.00%	0.00%	20	22	90.91%	-0.64	-1.39
		100.00%	0.00%	20	23	86.96%	-0.63	-1.38
		83.33%	37.27%	20	21	95.24%	1.01	-0.38
		100.00%	0.00%	15	17	88.24%	-0.81	-1.49
		100.00%	0.00%	13	14	92.86%	-0.44	-1.27
		100.00%	0.00%	16	16	100.00%	N/A	N/A
		100.00%	0.00%	12	12	100.00%	N/A	N/A
		100.00%	0.00%	7	10	70.00%	-1.11	-1.67
		86.71%	34.99%	13	15	86.67%	0	-1
				7	8	87.50%		
		75.00%	43.30%	15	16	93.75%	0.83	-0.49



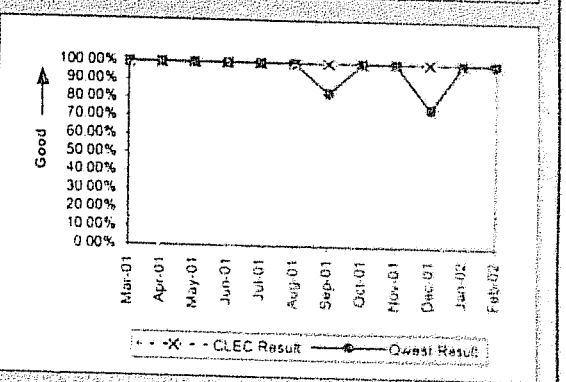
Out of Service Cleared within 24 hours (Percent) (MR-3B) -- Dispatches Outside MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		100.00%	0.00%	6	6	100.00%	N/A	N/A
		100.00%	0.00%	2	2	100.00%	N/A	N/A
		100.00%	0.00%	2	2	100.00%	N/A	N/A
		100.00%	0.00%	4	4	100.00%	N/A	N/A
		100.00%	0.00%	4	4	100.00%	N/A	N/A
		100.00%	0.00%	3	3	100.00%	N/A	N/A
		75.00%	43.30%	5	7	71.43%	-0.13	-1.08
		100.00%	0.00%	3	4	75.00%	-0.52	-1.31
		100.00%	0.00%	3	3	100.00%	N/A	N/A
				2	3	66.67%		
		100.00%	0.00%	6	7	85.71%	-0.51	-1.31
		100.00%	0.00%	1	2	50.00%	-0.82	-1.5



All Trouble Cleared within 48 hours (Percent) (MR-4B) -- Dispatches Outside MSAs

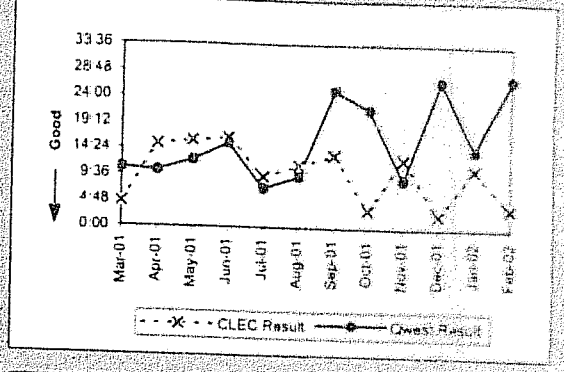
CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		100.00%	0.00%	8	8	100.00%	N/A	N/A
		100.00%	0.00%	4	4	100.00%	N/A	N/A
		100.00%	0.00%	2	2	100.00%	N/A	N/A
		100.00%	0.00%	7	7	100.00%	N/A	N/A
		100.00%	0.00%	4	4	100.00%	N/A	N/A
		100.00%	0.00%	9	9	100.00%	N/A	N/A
		100.00%	0.00%	10	12	83.33%	-0.77	-1.47
		100.00%	0.00%	6	6	100.00%	N/A	N/A
		100.00%	0.00%	5	5	100.00%	N/A	N/A
		100.00%	0.00%	3	4	75.00%	-0.52	-1.31
		100.00%	0.00%	11	11	100.00%	N/A	N/A
		100.00%	0.00%	2	2	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

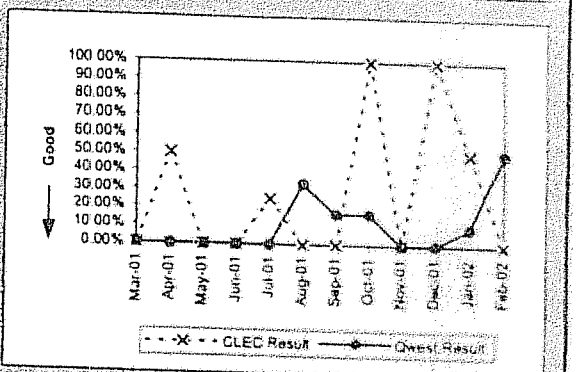
Repair Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

		CLEC Num	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		1	4:44		86:28	8	10:49	-0.58	-1.35
		2	15:11	9:59	41:59	4	10:30	1.04	-0.37
		1	16:03		24:56	2	12:28	0.01	-0.99
		5	16:33	7:21	108:59	7	15:34	0.09	-0.94
		4	9:23	11:33	29:07	4	7:17	1.04	-0.37
		5	11:29	9:57	84:59	9	9:27	0.35	-0.79
		4	13:24	12:49	302:34	12	25:13	-0.93	-1.57
		1	3:32		130:11	6	21:42	-1.66	-2.01
		5	12:47	11:00	45:28	5	9:06	0.93	-0.43
		1	2:36		108:41	4	27:10	-0.8	-1.49
		2	11:13	10:13	161:04	11	14:39	-0.34	-1.21
		1	4:01		55:08	2	27:34	-1.2	-1.73



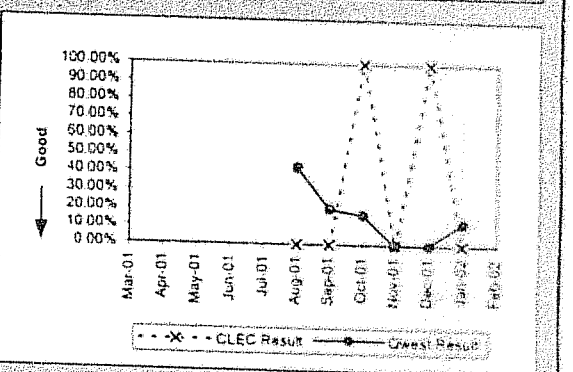
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	0	1	0.00%	0.00%	0	8	0.00%	N/A	N/A
	1	2	50.00%	50.00%	0	4	0.00%	N/A	-0.4
	0	1	0.00%	0.00%	0	2	0.00%	N/A	N/A
	0	5	0.00%	0.00%	0	7	0.00%	N/A	N/A
	1	4	25.00%	43.30%	0	4	0.00%	N/A	-0.63
	2	6	0.00%	0.00%	3	9	33.33%	-1.34	-1.82
	0	4	0.00%	0.00%	2	12	16.67%	-0.77	-1.47
	1	1	100.00%	0.00%	1	6	16.67%	1.13	-0.31
	0	6	0.00%	0.00%	0	5	0.00%	N/A	N/A
	1	1	100.00%	0.00%	0	4	0.00%	N/A	-0.15
	1	2	50.00%	50.00%	1	11	9.09%	1.05	-0.36
	0	1	0.00%	0.00%	1	2	50.00%	-0.82	-1.5



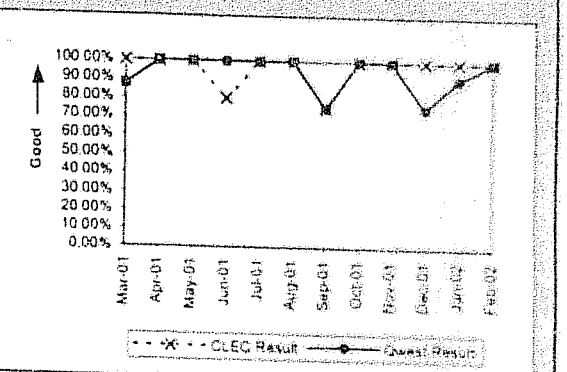
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	0	5	0.00%	0.00%	3	7	42.86%	-1.48	-1.9
	0	4	0.00%	0.00%	2	10	20.00%	-0.85	-1.51
	1	1	100.00%	0.00%	1	6	16.67%	1.13	-0.31
	0	3	0.00%	0.00%	0	4	0.00%	N/A	N/A
	1	1	100.00%	0.00%	0	3	0.00%	N/A	-0.24
	0	1	0.00%	0.00%	1	8	12.50%	-0.36	-1.22



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

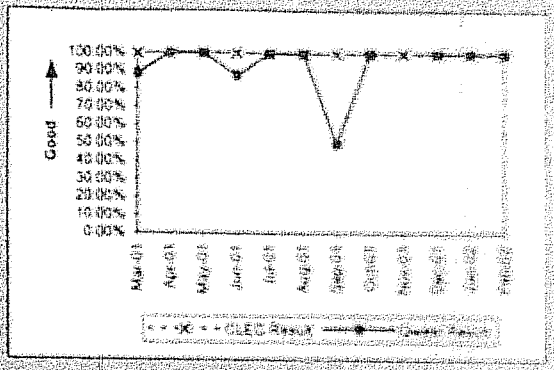
	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	1	1	100.00%	0.00%	7	8	87.50%	-0.36	-1.22
	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A
	4	5	80.00%	40.00%	7	7	100.00%	N/A	-0.52
	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
	6	6	100.00%	0.00%	9	9	100.00%	N/A	N/A
	3	4	75.00%	43.30%	9	12	75.00%	0	-1
	1	1	100.00%	0.00%	6	6	100.00%	N/A	N/A
	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
	3	3	100.00%	0.00%	3	4	75.00%	-0.52	-1.31
	2	2	100.00%	0.00%	10	11	90.91%	-0.41	-1.25
	1	1	100.00%	0.00%	2	2	100.00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Repair

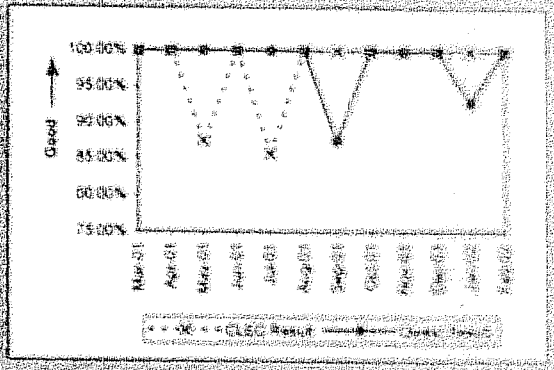
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2	2	100.00%	0.00%	8	9	88.89%	-0.45	-1.27
Apr-01					4	4	100.00%		
May-01	2	2	100.00%	0.00%	1	1	100.00%	N/A	N/A
Jun-01	4	4	100.00%	0.00%	7	8	87.50%	-0.62	-1.38
Jul-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Sep-01	4	4	100.00%	0.00%	1	2	50.00%	-1.15	-1.7
Oct-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A
Nov-01	3	3	100.00%	0.00%					
Dec-01	2	2	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jan-02	3	3	100.00%	0.00%	6	6	100.00%	N/A	N/A
Feb-02	3	3	100.00%	0.00%	4	4	100.00%	N/A	N/A



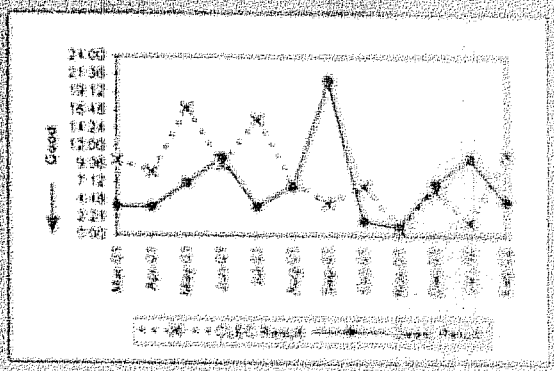
All Troubles Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	9	9	100.00%	0.00%	22	22	100.00%	N/A	N/A
Apr-01	6	6	100.00%	0.00%	10	10	100.00%	N/A	N/A
May-01	7	8	87.50%	33.07%	8	8	100.00%	N/A	-0.62
Jun-01	10	10	100.00%	0.00%	20	20	100.00%	N/A	N/A
Jul-01	6	7	85.71%	34.99%	12	12	100.00%	N/A	-0.45
Aug-01	3	3	100.00%	0.00%	19	19	100.00%	N/A	N/A
Sep-01	5	5	100.00%	0.00%	7	8	87.50%	-0.66	-1.4
Oct-01	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Nov-01	9	9	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	13	14	92.86%	-0.65	-1.39
Feb-02	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A



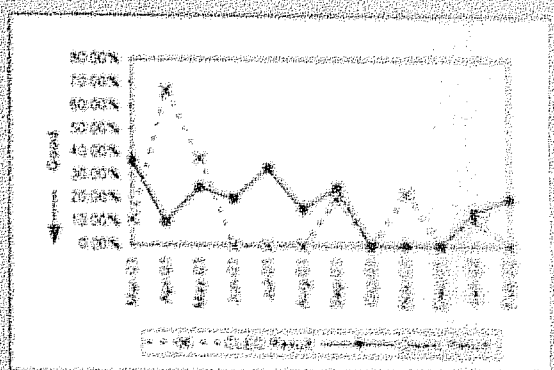
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	91:46	9	10:12	10:31	86:55	22	3:57	1.9	0.15
Apr-01	52:13	6	8:42	11:58	38:45	10	3:52	1.12	-0.32
May-01	136:49	8	17:06	23:02	57:12	8	7:09	0.81	-0.51
Jun-01	96:12	10	9:37	10:20	210:44	20	10:32	-0.25	-1.15
Jul-01	109:19	7	15:37	25:28	47:51	12	3:59	1.3	-0.21
Aug-01	21:40	3	7:13	7:01	127:08	19	6:41	0.32	-0.8
Sep-01	21:59	5	4:24	6:56	166:47	8	20:51	-0.6	-1.07
Oct-01	33:41	5	6:44	8:28	9:54	5	1:59	0.64	-0.61
Nov-01	10:05	9	1:07	0:49	4:42	4	1:11	-0.07	-1.04
Dec-01	24:46	4	6:11	8:11	56:55	8	7:07	-0.17	-1.1
Jan-02	16:22	9	1:49	1:50	146:53	14	10:30	-1.04	-1.64
Feb-02	77:21	7	11:03	8:51	46:52	10	4:41	1.45	-0.13



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

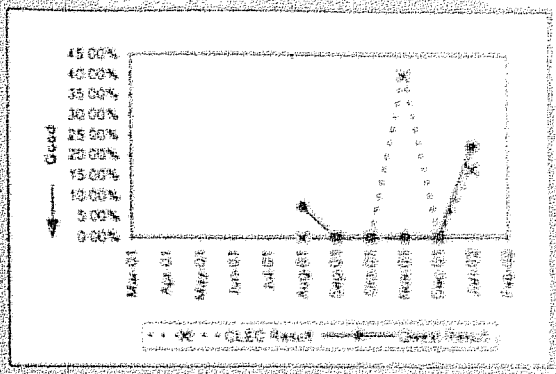
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	9	11.11%	31.43%	8	22	36.36%	-1.33	-1.81
Apr-01	4	6	66.67%	47.14%	1	10	10.00%	2.2	0.34
May-01	3	8	37.50%	48.41%	2	8	25.00%	0.27	-0.84
Jun-01	0	10	0.00%	0.00%	4	20	20.00%	-1.29	-1.78
Jul-01	0	7	0.00%	0.00%	4	12	33.33%	-1.49	-1.9
Aug-01	0	3	0.00%	0.00%	3	19	15.79%	-0.7	-1.42
Sep-01	1	5	20.00%	40.00%	2	8	25.00%	-0.2	-1.12
Oct-01	0	5	0.00%	0.00%	0	5	0.00%	N/A	N/A
Nov-01	2	9	22.22%	41.57%	0	4	0.00%	N/A	-0.62
Dec-01	0	4	0.00%	0.00%	0	8	0.00%	N/A	N/A
Jan-02	1	9	11.11%	31.43%	2	14	14.29%	-0.21	-1.13
Feb-02	0	7	0.00%	0.00%	2	10	20.00%	-1.01	-1.62



Checklist #14 - Resale - Centrex 21 Repair

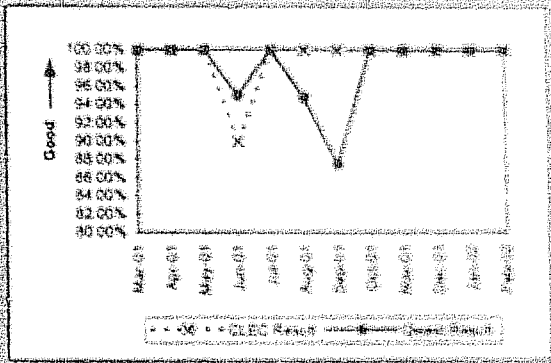
Repair Repeat Report Rate (Percent) (MR-7C*)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	1	13	7.69%	-0.28	-1.17
Sep-01	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A
Oct-01	0	3	0.00%	0.00%	0	2	0.00%	N/A	N/A
Nov-01	2	5	40.00%	48.99%	0	1	0.00%	N/A	-0.78
Dec-01	0	1	0.00%	0.00%	0	7	0.00%	N/A	N/A
Jan-02	1	6	16.67%	37.27%	2	9	22.22%	-0.25	-1.15
Feb-02									



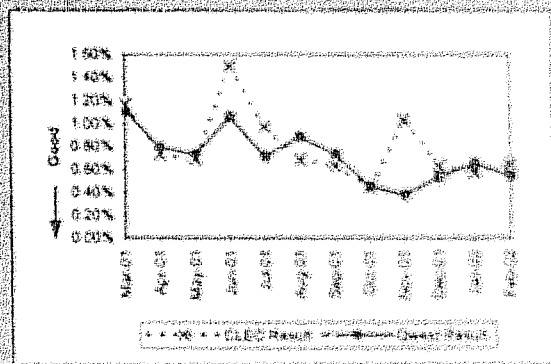
Repair Appointments Met (Percent) (MR-9C)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	9	9	100.00%	0.00%	22	22	100.00%	N/A	N/A
Apr-01	6	6	100.00%	0.00%	10	10	100.00%	N/A	N/A
May-01	8	8	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jun-01	9	10	90.00%	30.00%	19	20	95.00%	0.37	-0.77
Jul-01	7	7	100.00%	0.00%	12	12	100.00%	N/A	N/A
Aug-01	3	3	100.00%	0.00%	18	19	94.74%	-0.38	-1.20
Sep-01	5	5	100.00%	0.00%	7	8	87.50%	-0.66	-1.14
Oct-01	5	5	100.00%	0.00%	5	5	100.00%	N/A	N/A
Nov-01	9	9	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-01	4	4	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jan-02	9	9	100.00%	0.00%	14	14	100.00%	N/A	N/A
Feb-02	7	7	100.00%	0.00%	10	10	100.00%	N/A	N/A



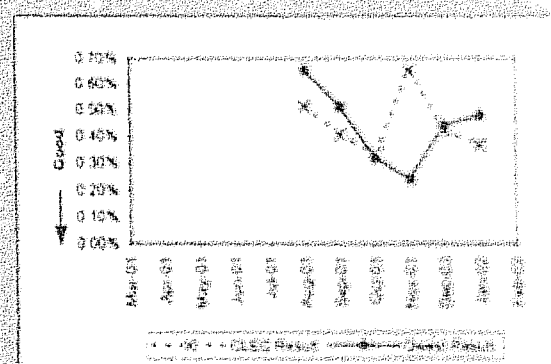
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	20	1706	1.17%	10.76%	50	4501	1.11%	0.21	-0.87
Apr-01	13	1775	0.73%	8.53%	36	4534	0.79%	-0.25	-1.15
May-01	12	1735	0.69%	8.29%	33	4489	0.74%	-0.18	-1.11
Jun-01	27	1798	1.50%	12.16%	48	4514	1.06%	1.53	-0.07
Jul-01	18	1852	0.97%	9.81%	33	4613	0.72%	1.11	-0.33
Aug-01	12	1750	0.69%	8.25%	42	4733	0.89%	-0.77	-1.47
Sep-01	11	1727	0.64%	7.96%	36	4874	0.74%	-0.42	-1.26
Oct-01	8	1784	0.45%	6.68%	23	4998	0.46%	-0.06	-1.04
Nov-01	19	1837	1.03%	10.12%	19	4947	0.38%	3.85	1.34
Dec-01	12	1892	0.63%	7.94%	27	5001	0.54%	0.48	-0.71
Jan-02	11	1906	0.58%	7.57%	33	5028	0.66%	-0.36	-1.22
Feb-02	12	1846	0.65%	8.04%	28	5108	0.55%	0.51	-0.59



Trouble Rate (Percent) (MR-8*)

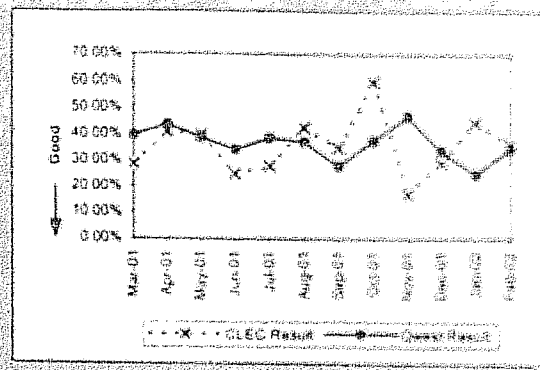
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	1750	0.51%	7.15%	31	4733	0.66%	-0.62	-1.35
Sep-01	7	1727	0.41%	6.35%	25	4874	0.51%	-0.54	-1.33
Oct-01	6	1784	0.34%	5.79%	16	4998	0.32%	0.1	-0.94
Nov-01	12	1837	0.65%	8.06%	12	4947	0.24%	3.06	0.85
Dec-01	8	1892	0.42%	6.49%	22	5001	0.44%	-0.1	-1.06
Jan-02	7	1906	0.37%	6.05%	24	5028	0.48%	-0.59	-1.36
Feb-02									



Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

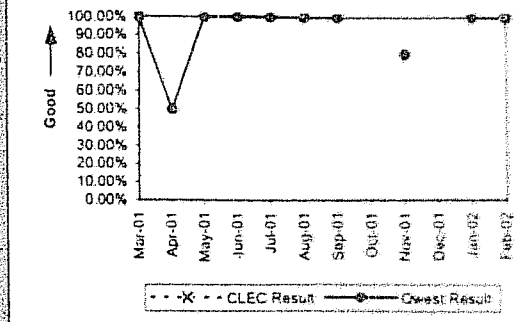
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	8	28	28.57%	45.18%	33	83	39.76%	-1.05	-1.64
Apr-01	9	22	40.91%	49.17%	28	64	43.75%	-0.23	-1.14
May-01	8	20	40.00%	48.99%	21	54	38.89%	0.07	-0.96
Jun-01	9	36	25.00%	43.30%	25	73	34.25%	-0.96	-1.58
Jul-01	7	25	28.00%	44.90%	21	54	38.89%	-0.92	-1.56
Aug-01	9	21	42.86%	49.49%	25	67	37.31%	0.44	-0.73
Sep-01	6	17	35.29%	47.79%	14	50	28.00%	0.54	-0.67
Oct-01	12	20	60.00%	48.99%	14	37	37.84%	1.57	-0.05
Nov-01	4	23	17.39%	37.90%	17	36	47.22%	-2.24	-2.36
Dec-01	5	17	29.41%	45.56%	14	41	34.15%	-0.35	-1.21
Jan-02	9	20	45.00%	49.75%	11	44	25.00%	1.55	-0.05
Feb-02	7	19	36.84%	48.24%	15	43	34.88%	0.13	-0.92



Checklist #14 - Resale - PBX Installation

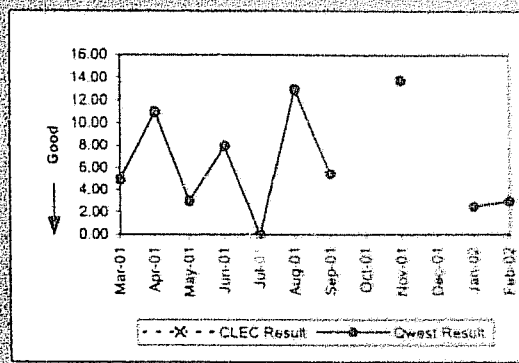
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				1	1	100.00%		
				1	2	50.00%		
				7	7	100.00%		
				2	2	100.00%		
				1	1	100.00%		
				2	2	100.00%		
				2	2	100.00%		
				4	5	80.00%		
				2	2	100.00%		
				1	1	100.00%		



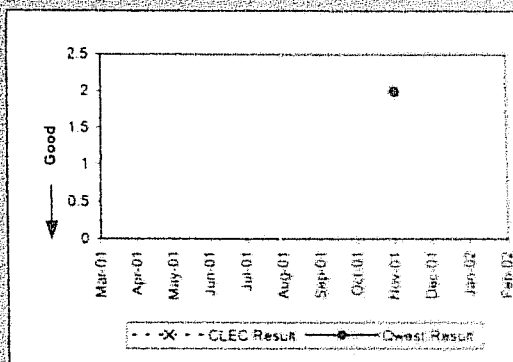
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				5	1	5.00		
				22	2	11.00		
				21	7	3.00		
				16	2	8.00		
				0	1	0.00		
				26	2	13.00		
				11	2	5.50		
				69	5	13.80		
				5	2	2.50		
				3	1	3.00		



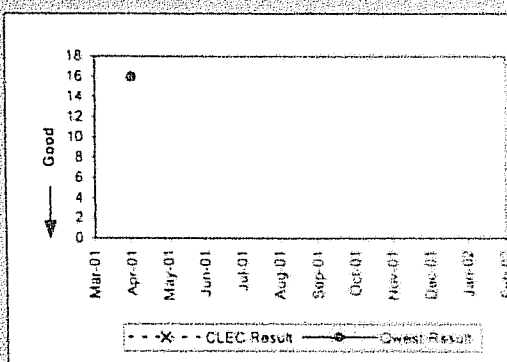
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				2	1	2.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

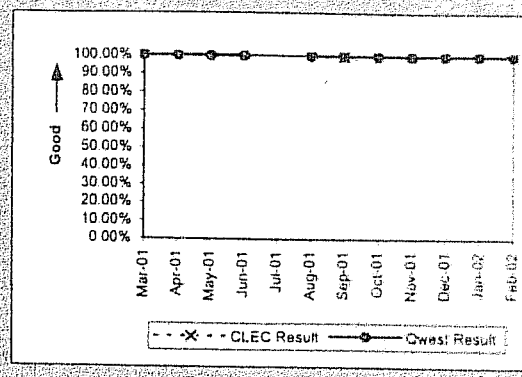
CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				16	1	16.00		



Checklist #14 - Resale - PBX Installation

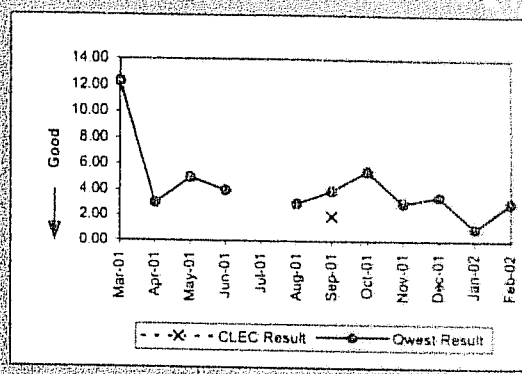
Commitments Met (Percent) (OP-3B)– Dispatches Outside MSAs

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				3	3	100.00%		
				1	1	100.00%		
				1	1	100.00%		
				1	1	100.00%		
				1	1	100.00%		
	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
				2	2	100.00%		
				2	2	100.00%		
				2	2	100.00%		
				1	1	100.00%		
				1	1	100.00%		



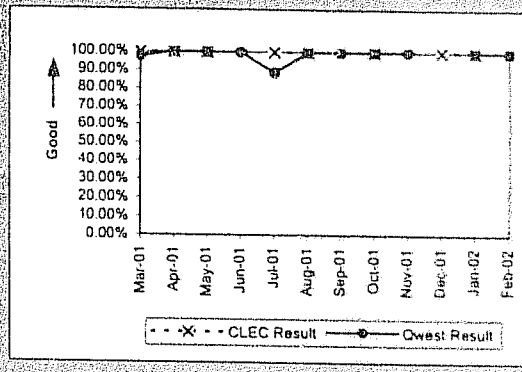
Interval (Average Days) (OP-4B)– Dispatches Outside MSAs

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				37	3	12.33		
				3	1	3.00		
				5	1	5.00		
				4	1	4.00		
				3	1	3.00		
	1	2.00		4	1	4.00		
				11	2	5.50		
				6	2	3.00		
				7	2	3.50		
				1	1	1.00		
				3	1	3.00		



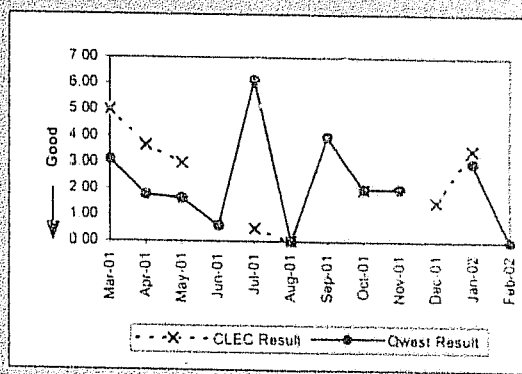
Commitments Met (Percent) (OP-3C)– No Dispatches

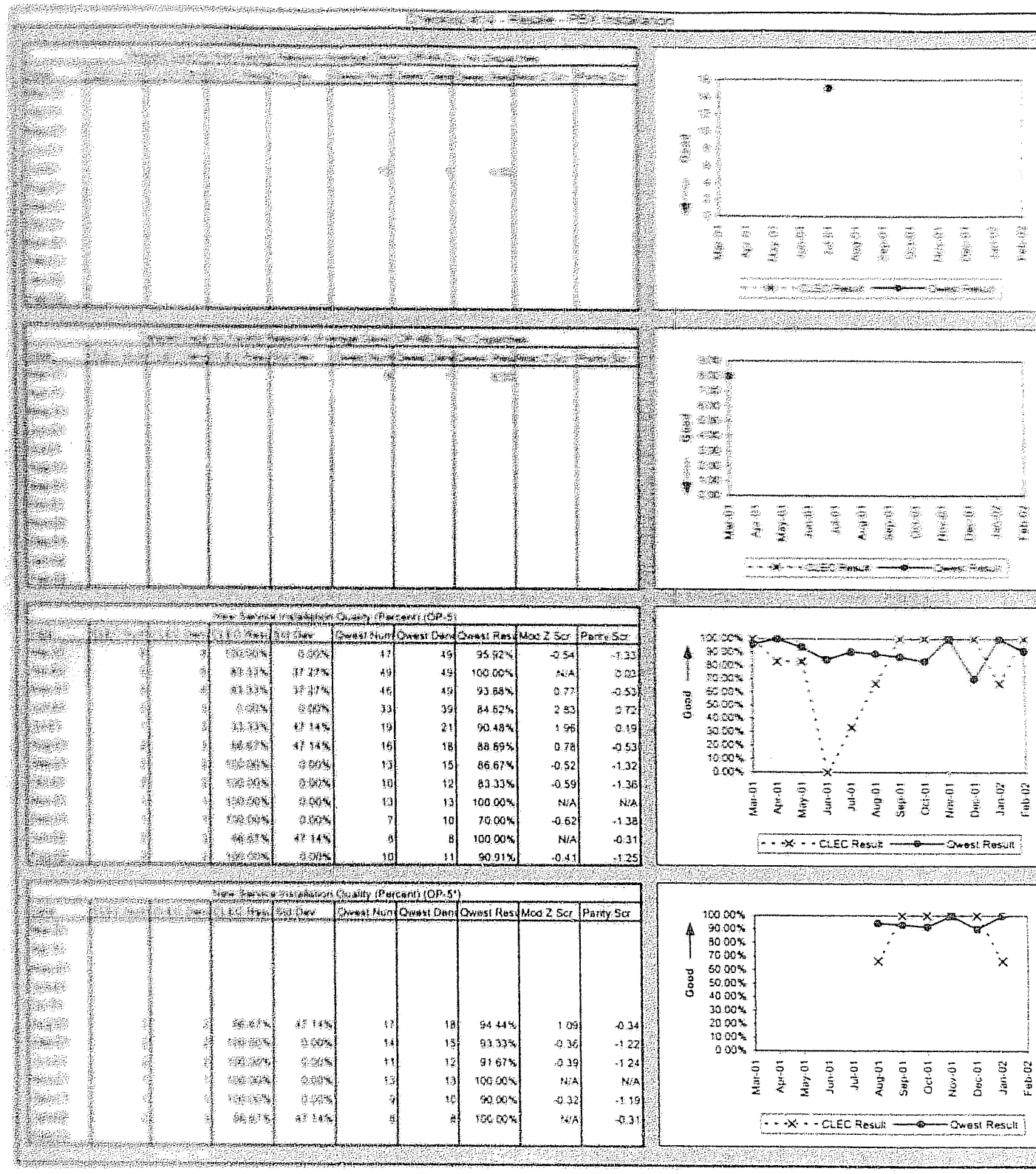
		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		100.00%	0.00%	48	49	97.96%	-0.2	-1.12
		100.00%	0.00%	27	27	100.00%	N/A	N/A
		100.00%	0.00%	39	39	100.00%	N/A	N/A
				13	13	100.00%		
		100.00%	0.00%	8	9	88.89%	-0.45	-1.27
		100.00%	0.00%	2	2	100.00%	N/A	N/A
				2	2	100.00%		
		100.00%	0.00%	2	2	100.00%	N/A	N/A
				2	2	100.00%		
		100.00%	0.00%					
		100.00%	0.00%	1	1	100.00%	N/A	N/A
				1	1	100.00%		



Interval (Average Days) (OP-4C)– No Dispatches

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		5.00	5.66	154	49	3.14	0.85	-0.49
		3.67	2.31	48	27	1.78	1.47	-0.11
		1.00	1.73	59	36	1.64	2.26	0.37
				6	10	0.60		
		6.50	6.71	43	7	6.14	-1.04	-1.63
		0.00		0	1	0.00		
				8	2	4.00		
		2.00		4	2	2.00		
				4	2	2.00		
		1.50	0.71					
		3.50	2.12	3	1	3.00		
				0	1	0.00		





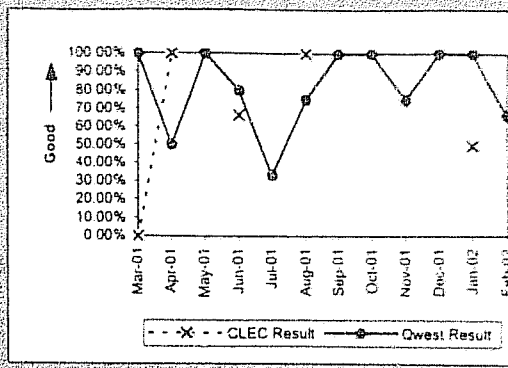
			47	49	95.92%	-0.54	-1.33
			49	49	100.00%	N/A	0.00
			46	49	93.88%	0.77	-0.53
			33	39	84.62%	2.83	0.72
			19	21	90.48%	1.96	0.19
			16	18	88.89%	0.78	-0.53
			13	15	86.67%	-0.52	-1.32
			10	12	83.33%	-0.59	-1.36
			13	13	100.00%	N/A	N/A
			7	10	70.00%	-0.62	-1.38
			8	8	100.00%	N/A	-0.31
			10	11	90.91%	-0.41	-1.25

			17	18	94.44%	1.09	-0.34
			14	15	93.33%	-0.36	-1.22
			11	12	91.67%	-0.39	-1.24
			13	13	100.00%	N/A	N/A
			9	10	90.00%	-0.32	-1.19
			8	8	100.00%	N/A	-0.31

Checklist #14 - Resale - PBX Installation

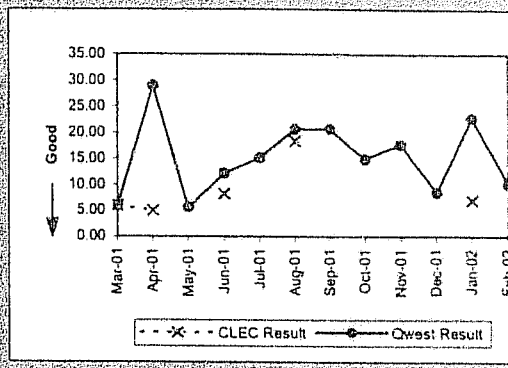
Percent Provisioning Met Request (OP-3E)-- Interval Zone Two

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			0.00%	0.00%	1	1	100.00%	N/A	-0.59
			100.00%	0.00%	2	4	50.00%	-0.89	-1.54
					3	3	100.00%		
			66.67%	47.14%	4	5	80.00%	0.23	-0.86
					1	3	33.33%		
			100.00%	0.00%	3	4	75.00%	-0.52	-1.31
					4	4	100.00%		
					5	5	100.00%		
					3	4	75.00%		
					3	3	100.00%		
			50.00%	50.00%	3	3	100.00%	N/A	-0.49
					4	6	66.67%		



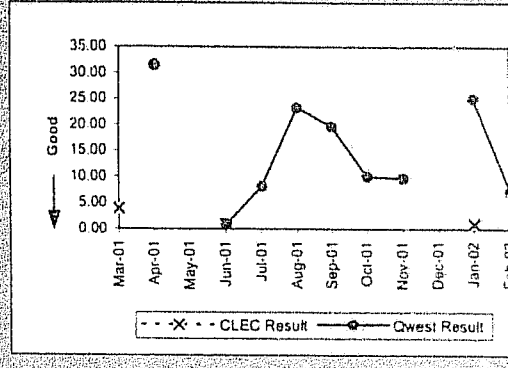
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			6.00		6	1	6.00		
			5.00		116	4	29.00	-0.92	-1.56
					17	3	5.67		
			8.33	4.51	61	5	12.20	-1.09	-1.66
					122	8	15.25		
			18.50	10.61	208	10	20.80	-0.16	-1.1
					146	7	20.86		
					60	4	15.00		
					107	6	17.83		
					17	2	8.50		
			7.00	2.83	160	7	22.86	-1.92	-2.17
					61	6	10.17		



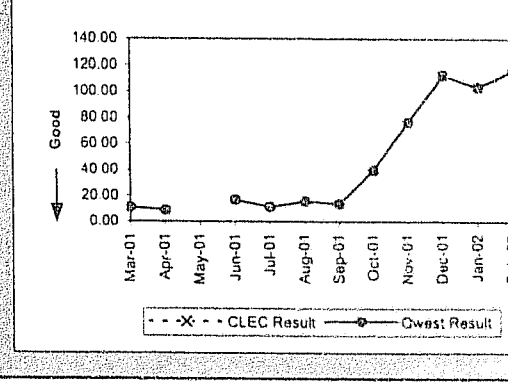
Average Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			4.00						
					63	2	31.50		
			1.00		1	1	1.00		
					49	6	8.17		
					140	6	23.33		
					59	3	19.67		
					10	1	10.00		
					29	3	9.67		
			1.00		100	4	25.00		
					22	3	7.33		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					11	1	11.00		
					27	3	9.00		
					17	1	17.00		
					23	2	11.50		
					48	3	16.00		
					69	5	13.80		
					120	3	40.00		
					154	2	77.00		
					338	3	112.67		
					414	4	103.50		
					465	4	116.25		



Checklist #14 - Resale - PBX Installation

Percent Orders Missed for Provider Reasons PBX (OP-15B)

CLEC Order Count

Good

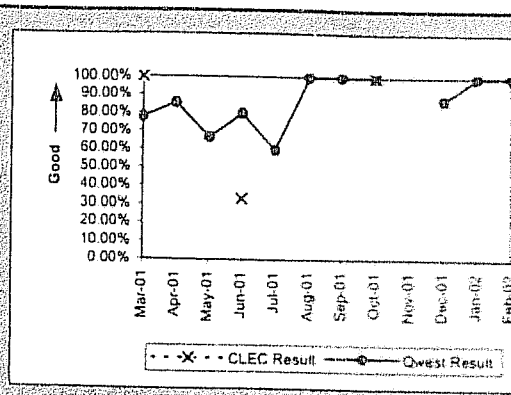
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02

CLEC Order Count

Checklist #14 - Resale - PBX Repair

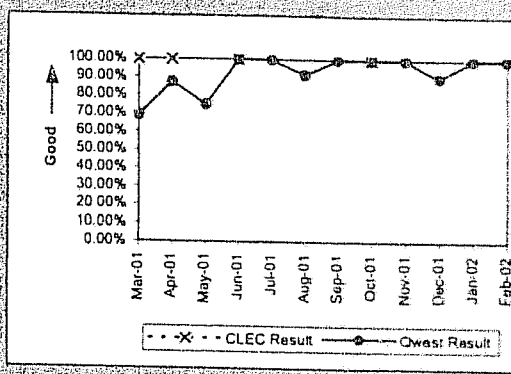
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

	CLEC Num	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		100.00%	0.00%	7	9	77.78%	-0.51	-1.31
				6	7	85.71%		
				2	3	66.67%		
		33.33%	47.14%	4	5	80.00%	1.09	-0.34
				3	5	60.00%		
				9	9	100.00%		
				7	7	100.00%		
		100.00%	0.00%	1	1	100.00%	N/A	N/A
				7	8	87.50%		
				1	1	100.00%		
				3	3	100.00%		



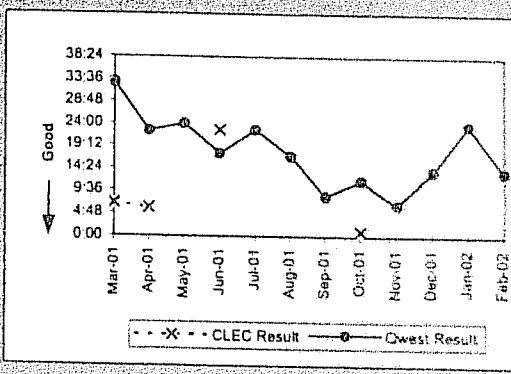
Out of Service Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

	CLEC Num	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		100.00%	0.00%	9	13	69.23%	-0.64	-1.39
		100.00%	0.00%	7	8	87.50%	-0.36	-1.22
				3	4	75.00%		
		100.00%	0.00%	6	6	100.00%	N/A	N/A
				5	5	100.00%		
				11	12	91.67%		
				7	7	100.00%		
		100.00%	0.00%	2	2	100.00%	N/A	N/A
				1	1	100.00%		
				9	10	90.00%		
				1	1	100.00%		
				3	3	100.00%		



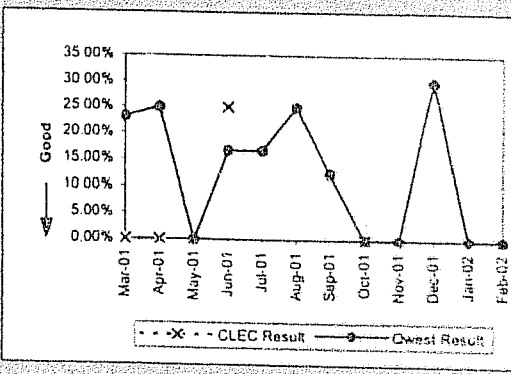
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

	CLEC Num	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		6:55		427:08	13	32:51	-0.79	-1.48
		3:59		179:24	8	22:25	-0.5	-1.31
				96:13	4	24:03		
		22:42	11:35	105:29	6	17:35	0.69	-0.58
				113:30	5	22:42		
				204:38	12	17:03		
				58:56	7	8:25		
		1:07		23:32	2	11:46	-0.64	-1.39
				6:36	1	6:36		
				137:33	10	13:45		
				23:46	1	23:46		
				40:44	3	13:35		



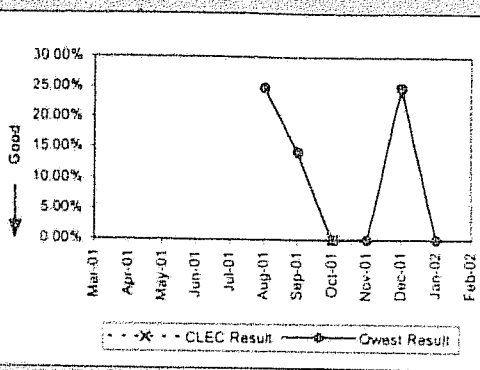
Repeat Trouble Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

	CLEC Num	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		0.00%	0.00%	3	13	23.08%	-0.53	-1.32
		0.00%	0.00%	2	8	25.00%	-0.54	-1.33
				0	5	0.00%		
		25.00%	43.30%	1	6	16.67%	0.17	-0.9
				1	6	16.67%		
				3	12	25.00%		
				1	8	12.50%		
		0.00%	0.00%	0	2	0.00%	N/A	N/A
				0	1	0.00%		
				3	10	30.00%		
				0	1	0.00%		
				0	3	0.00%		

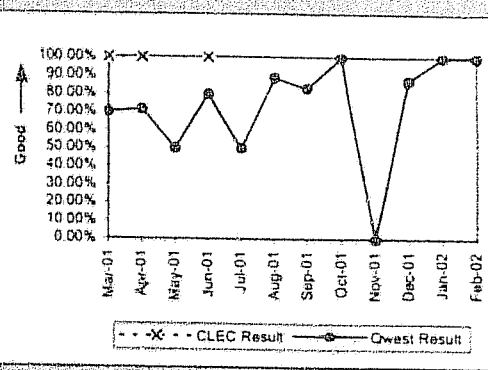


Checklist #14 - Resale - PBX Repair

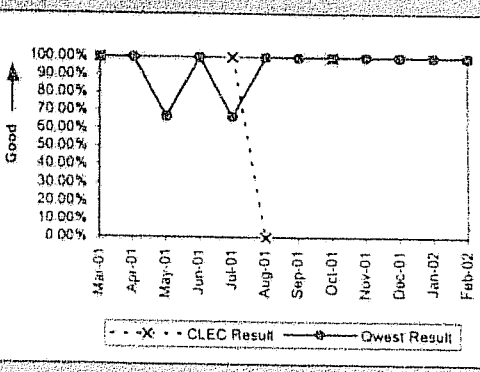
Qwest Rea	Mod Z Scr	Parity Scr
25.00%		
14.29%		
0.00%	N/A	N/A
0.00%		
16.67%		
0.00%		



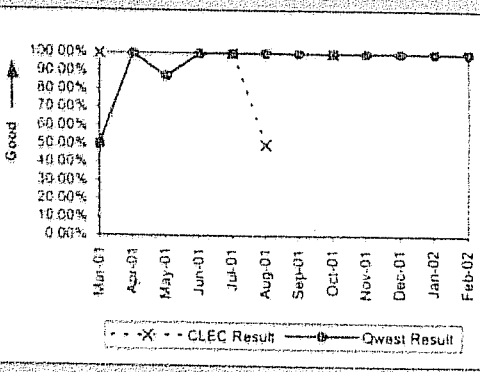
Qwest Rea	Mod Z Scr	Parity Scr
70.00%	-0.62	-1.38
71.43%	-0.59	-1.38
50.00%		
80.00%	-0.75	-1.45
50.00%		
88.89%		
83.33%		
100.00%		
0.00%		
87.50%		
100.00%		
100.00%		

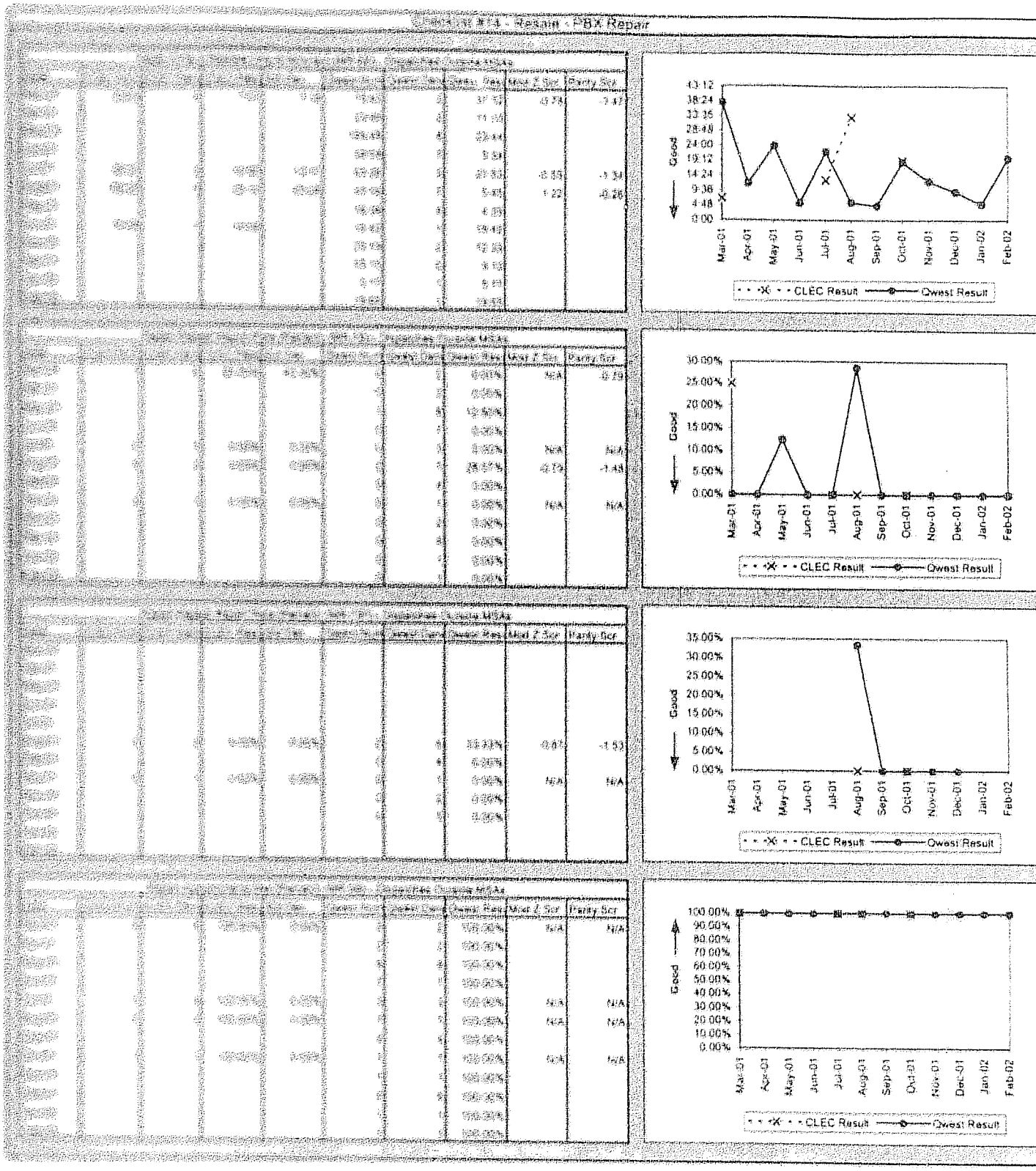


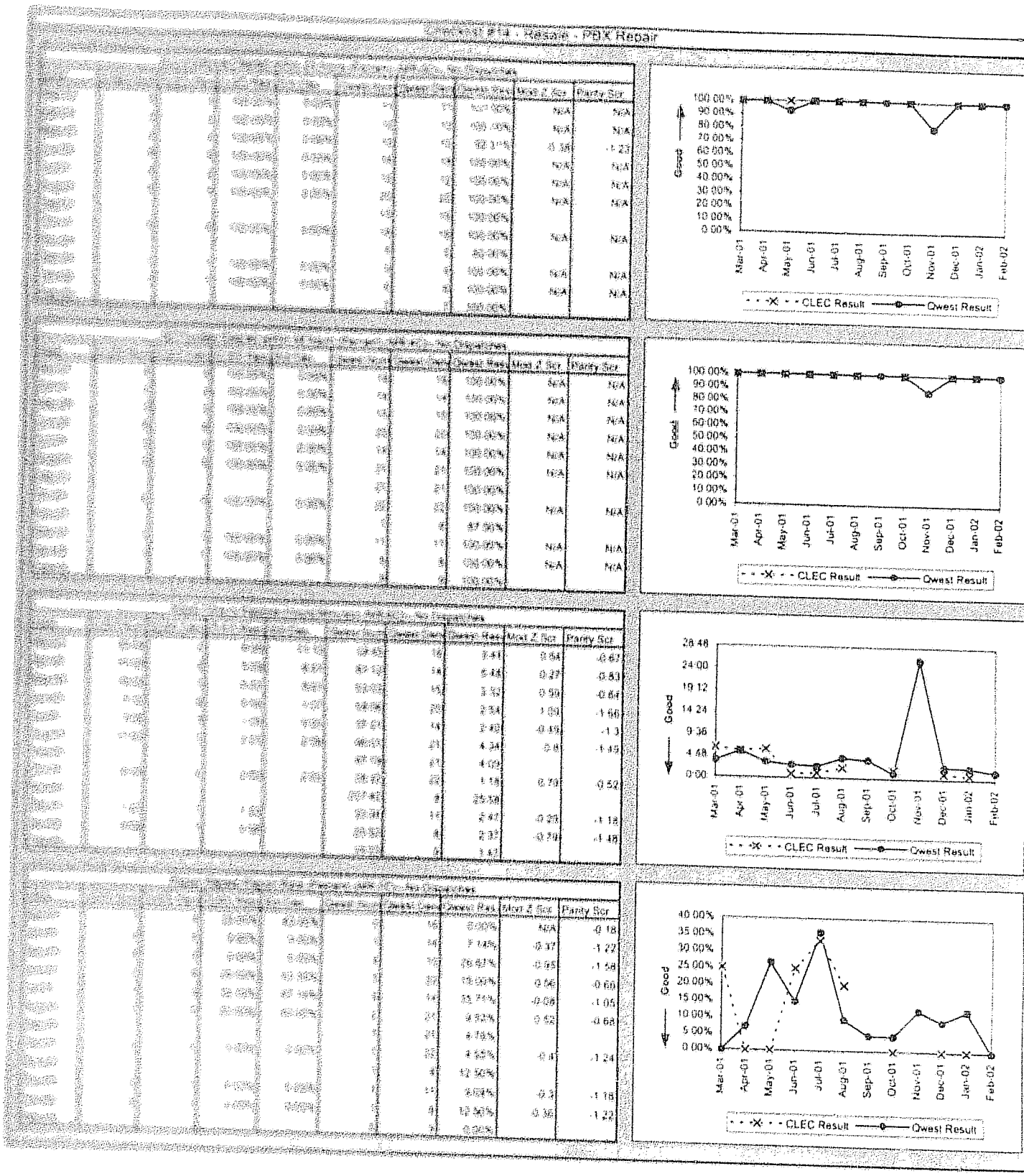
Qwest Rea	Mod Z Scr	Parity Scr
100.00%	N/A	N/A
100.00%		
66.67%		
100.00%		
66.67%	-0.71	-1.47
100.00%	N/A	-0.15
100.00%		
100.00%	N/A	N/A
100.00%		
100.00%		
100.00%		
100.00%		



Qwest Rea	Mod Z Scr	Parity Scr
50.00%	-1.15	-1.7
100.00%		
87.50%		
100.00%		
100.00%	N/A	N/A
100.00%	N/A	-0.22
100.00%		
100.00%	N/A	N/A
100.00%		
100.00%		
100.00%		
100.00%		

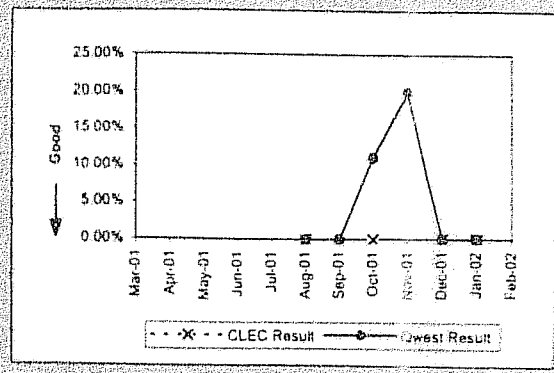



Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
Good
CLEC Result
Qwest Result

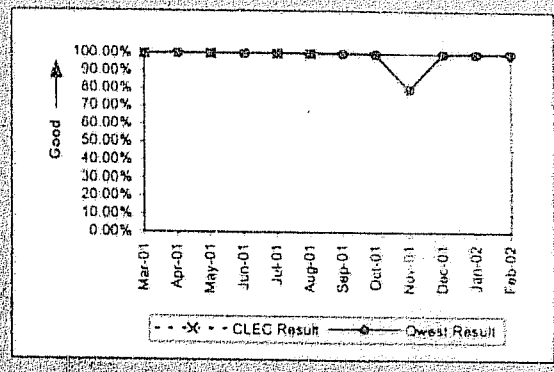

Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
Good
CLEC Result
Qwest Result

Checklist #14 - Resale - PBX Repair

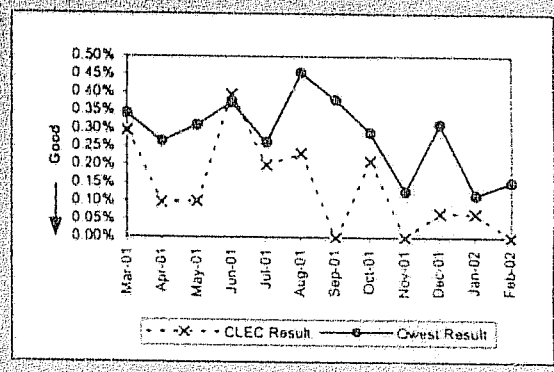
Sub-Measure	Qwest Data	Qwest Res	Mod Z Scr	Parity Scr
	5	0.00%	N/A	N/A
	4	0.00%		
	9	11.11%	-0.45	-1.27
	5	20.00%		
	4	0.00%	N/A	N/A
	4	0.00%	N/A	N/A



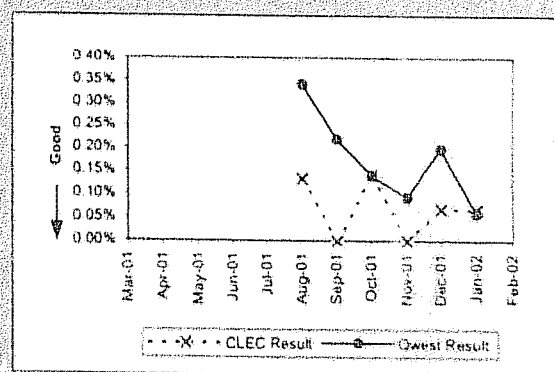
Sub-Measure	Qwest Data	Qwest Res	Mod Z Scr	Parity Scr
	5	100.00%	N/A	N/A
	4	100.00%		
	4	100.00%	N/A	N/A
	3	100.00%		
	5	100.00%	N/A	N/A
	5	100.00%	N/A	N/A
	11	100.00%		
	4	100.00%		
	5	80.00%		
	5	100.00%		
	3	100.00%		
	6	100.00%		

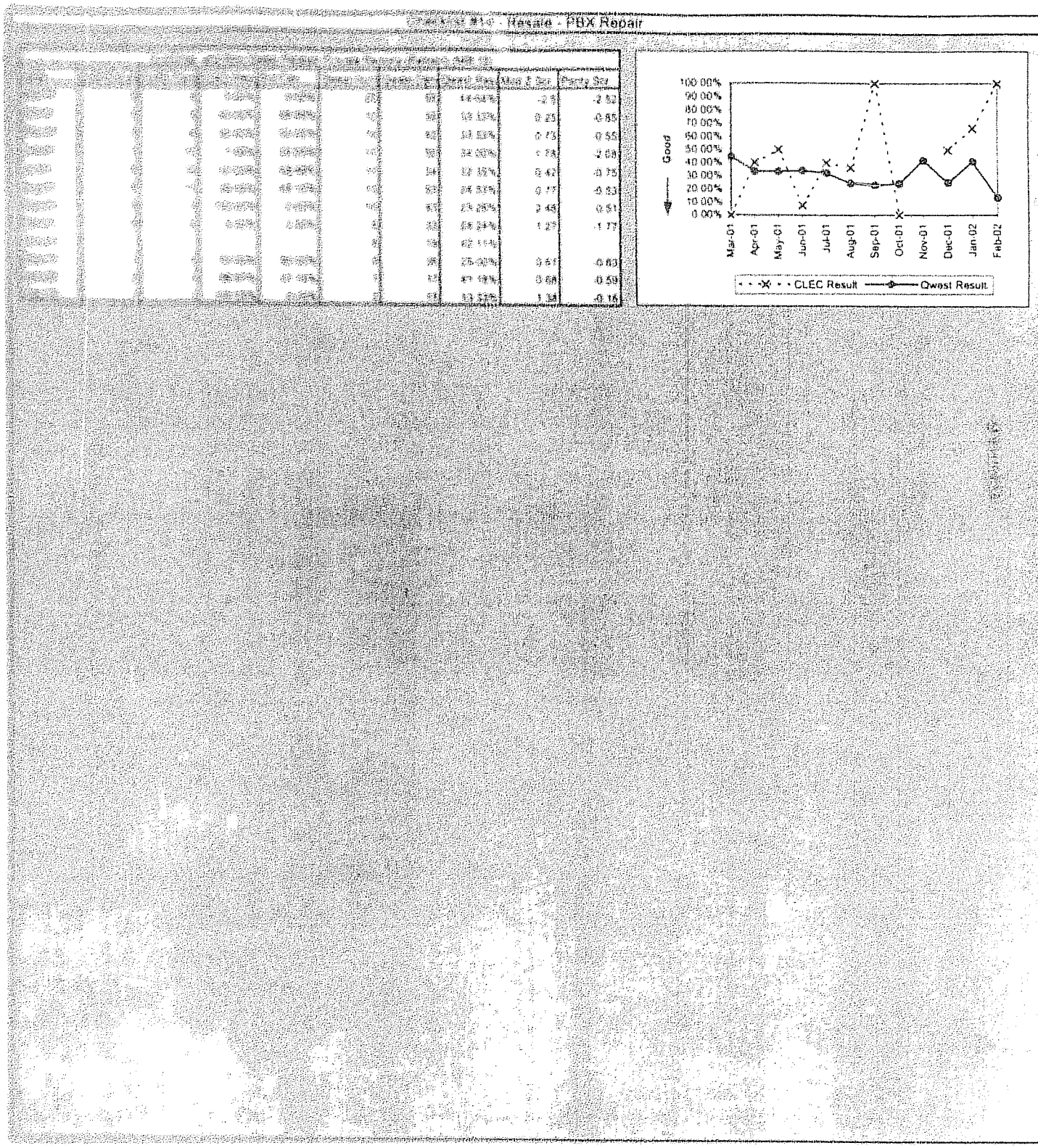


Sub-Measure	Qwest Data	Qwest Res	Mod Z Scr	Parity Scr
	31	0.34%	-0.38	-1.23
	24	0.27%	-1.56	-1.95
	28	0.31%	-1.79	-2.09
	18	0.17%	0.17	-0.9
	23	0.26%	-2.58	-1.35
	45	0.15%	-1.57	-1.95
	32	0.38%	-2.92	-2.77
	25	0.29%	-0.68	-1.41
	11	0.13%	-1.65	-2
	23	0.31%	-1.56	-1.95
	16	0.12%	-0.53	-1.32
	13	0.15%	-1.38	-1.84



Sub-Measure	Qwest Data	Qwest Res	Mod Z Scr	Parity Scr
	31	0.34%	1.69	-2.03
	17	0.22%	-2.21	-2.35
	12	0.14%	0.02	-0.99
	8	0.00%	-1.4	-1.85
	17	0.20%	-1.03	-1.63
	7	0.06%	0.12	-0.93

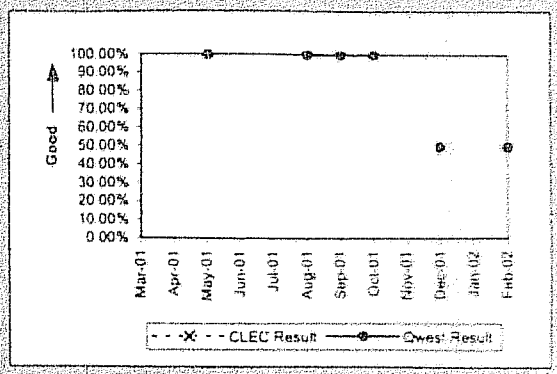



Good
100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #14 - Resale - Basic ISDN Installation

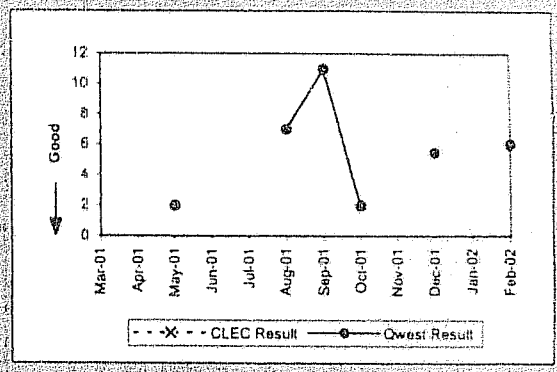
Dispatches Within MSAs

Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
1	100.00%		
2	100.00%		
1	100.00%		
1	100.00%		
2	50.00%		
2	50.00%		



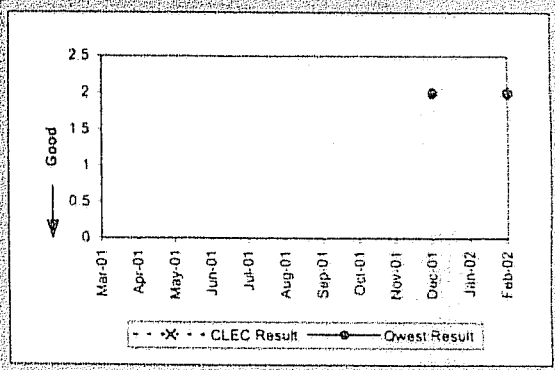
Dispatches Within MSAs

Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
1	2.00		
10	7.00		
1	11.00		
1	2.00		
2	5.50		
3	6.00		



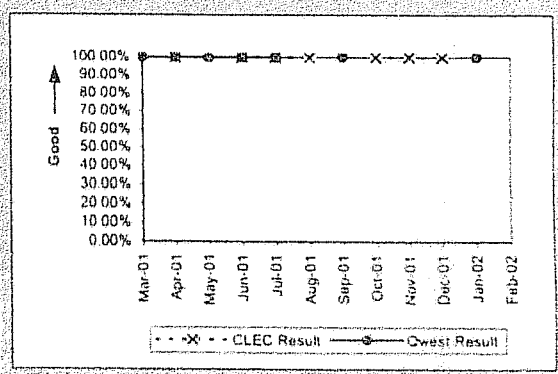
Dispatches Within MSAs

Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
1	2.00		
1	2.00		



No Dispatches

Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
3	100.00%		
5	100.00%	N/A	N/A
1	100.00%		
5	100.00%	N/A	N/A
1	100.00%	N/A	N/A
1	100.00%		
2	100.00%		



Checklist #14 - Resale - Basic ISDN Installation

[illegible] Average Days (OP-4C) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					[illegible]	9	3.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	7.17	-0.19	-1.12
[illegible]					[illegible]	1	0.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	0.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]						
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]						
[illegible]									
[illegible]									

[illegible] Installation Quality (Percent) (OP-5)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	89.47%	-0.33	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	90.48%	-0.53	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	93.33%	1.23	-0.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	78.95%	0.7	-0.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	42.11%	-2.13	-2.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	57.89%	-1.15	-1.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	92.86%	-0.37	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	77.78%	-0.51	-1.31

[illegible] Installation Quality (Percent) (OP-5[illegible])

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	84.21%	-0.58	-1.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	100.00%	N/A	N/A
[illegible]									

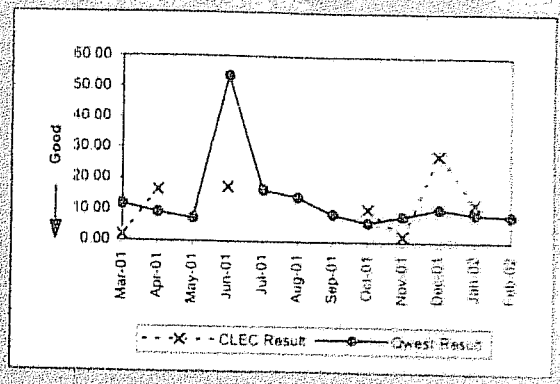
[illegible] Commitments Met (Percent) (OP-3C) - Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	86.67%	-0.38	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	81.82%	0.72	-0.56
[illegible]					[illegible]	15	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	80.00%	-0.67	-1.41
[illegible]					[illegible]	7	85.71%		
[illegible]					[illegible]	21	85.71%		
[illegible]					[illegible]	10	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	66.67%	0.89	-0.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	100.00%	N/A	N/A
[illegible]					[illegible]	9	100.00%		

Checklist #14 - Resale - Basic ISDN Installation

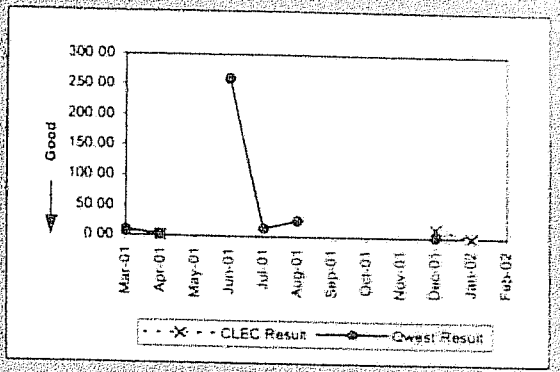
[illegible] Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	11.82	-1.32	-1.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	9.18	1.72	0.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	7.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18	53.67	-0.26	-1.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	16.60		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23	14.30		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	8.80		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	6.27	1.72	0.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	8.31	-1.11	-1.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	10.75	1.73	0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	9.00	1.09	-0.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	8.38		



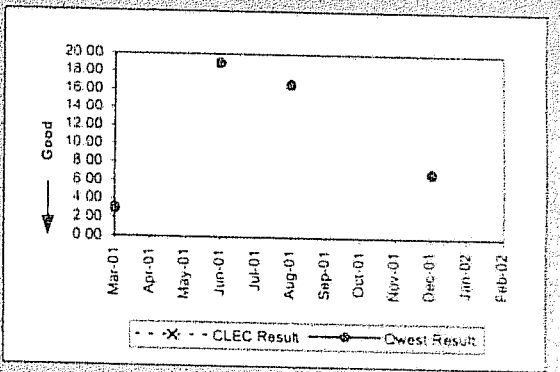
[illegible] Results (Average Days) (OP-04-5) - Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	1	10.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	2	2.50	-0.19	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	781	3	260.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	41	3	13.67		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	2	27.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	1	1.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					



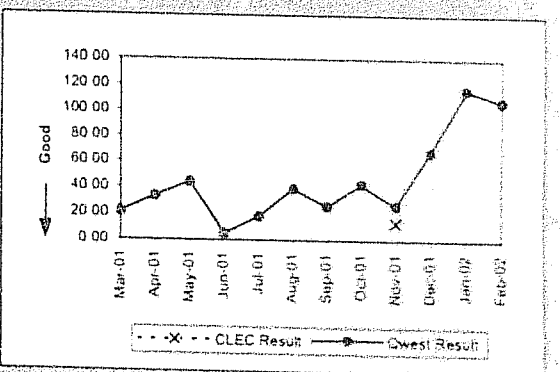
[illegible] Results (Average Days) (OP-08-5) - Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	1	3.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	1	19.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	50	3	16.67		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	3	7.00		



[illegible] Delayed Past Due Date (Average Days) (OP-15A)

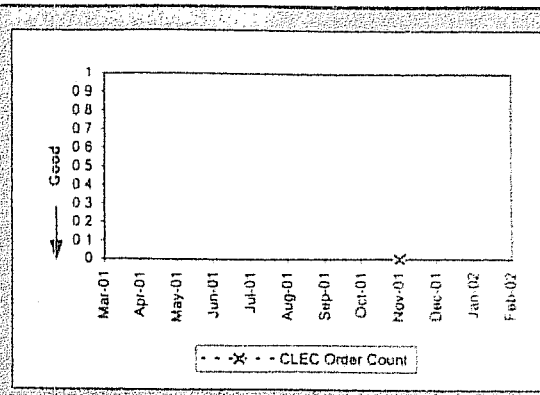
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	43	2	21.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	67	2	33.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89	2	44.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	6	5.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	73	4	18.25		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	79	2	39.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	78	3	26.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	86	2	43.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	159	6	26.50	-0.31	-1.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	203	3	67.67		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	817	7	116.71		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	970	9	107.78		



Checklist #14 - Resale - Basic ISDN Installation

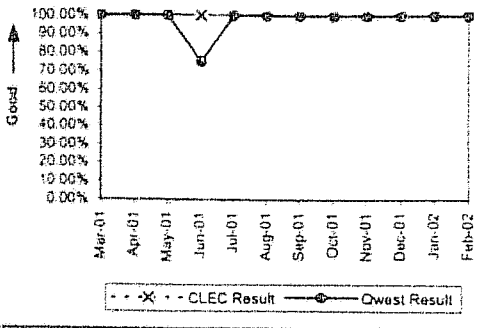
Percent Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)

	CLEC Order Count
	0

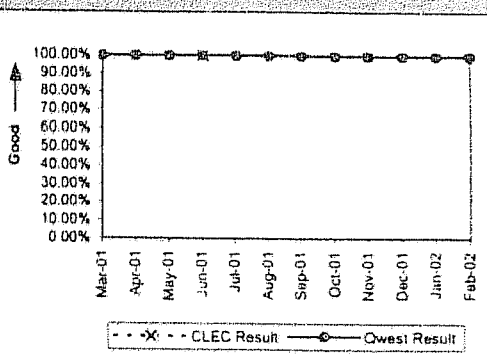


Checklist #14 - Resale - Basic ISDN Repair

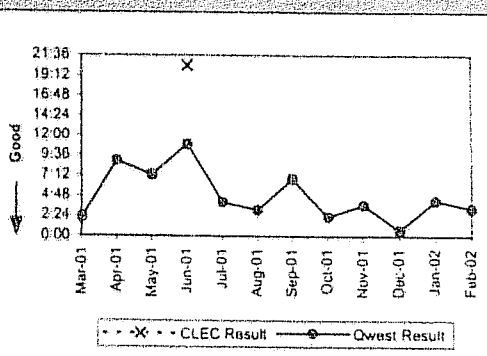
Qwest Data	Qwest Res	Mod Z Scr	Parity Scr
	100.00%		
	100.00%		
	100.00%		
	75.00%	-0.52	-1.31
	100.00%		
	100.00%		
	100.00%		
	100.00%		
	100.00%		
	100.00%		
	100.00%		



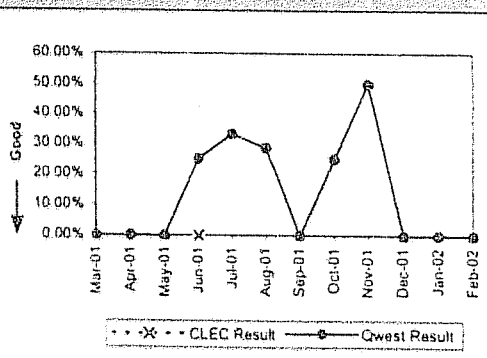
Qwest Data	Qwest Res	Mod Z Scr	Parity Scr
	100.00%		
	100.00%		
	100.00%		
	100.00%	N/A	N/A
	100.00%		
	100.00%		
	100.00%		
	100.00%		
	100.00%		
	100.00%		
	100.00%		

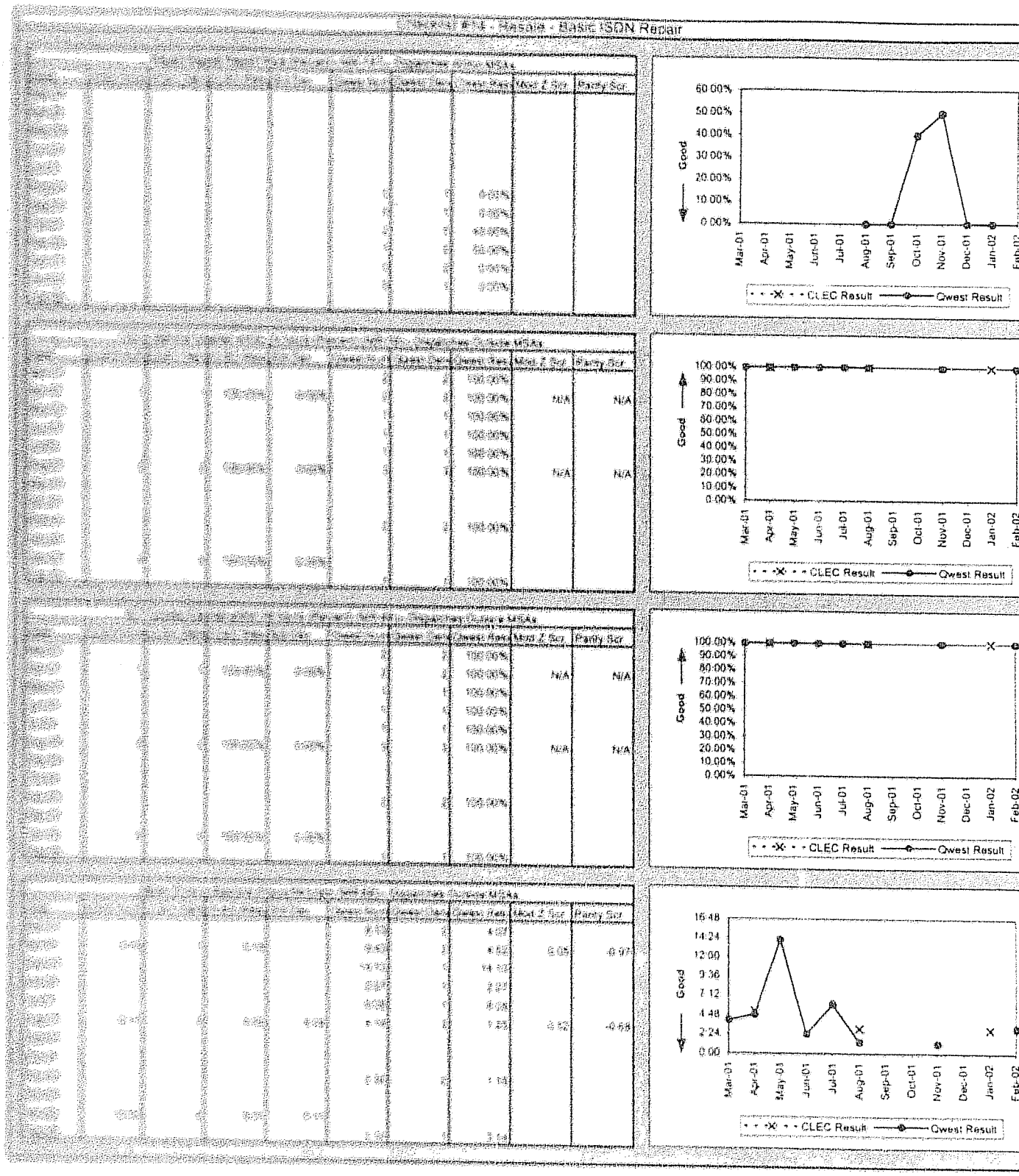


Qwest Data	Qwest Res	Mod Z Scr	Parity Scr
	2.12		
	6.28		
	7.11		
	10.57	0.3	-0.82
	4.01		
	3.07		
	6.51		
	2.17		
	3.44		
	6.42		
	4.16		
	3.18		



Qwest Data	Qwest Res	Mod Z Scr	Parity Scr
	0.00%		
	0.00%		
	0.00%		
	25.00%	-0.52	-1.31
	33.33%		
	25.97%		
	0.00%		
	25.00%		
	50.00%		
	0.00%		
	0.00%		
	0.00%		




60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
CLEC Result
Qwest Result
100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result
100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result
16.48
14.24
12.00
9.36
7.12
4.48
2.24
0.00
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

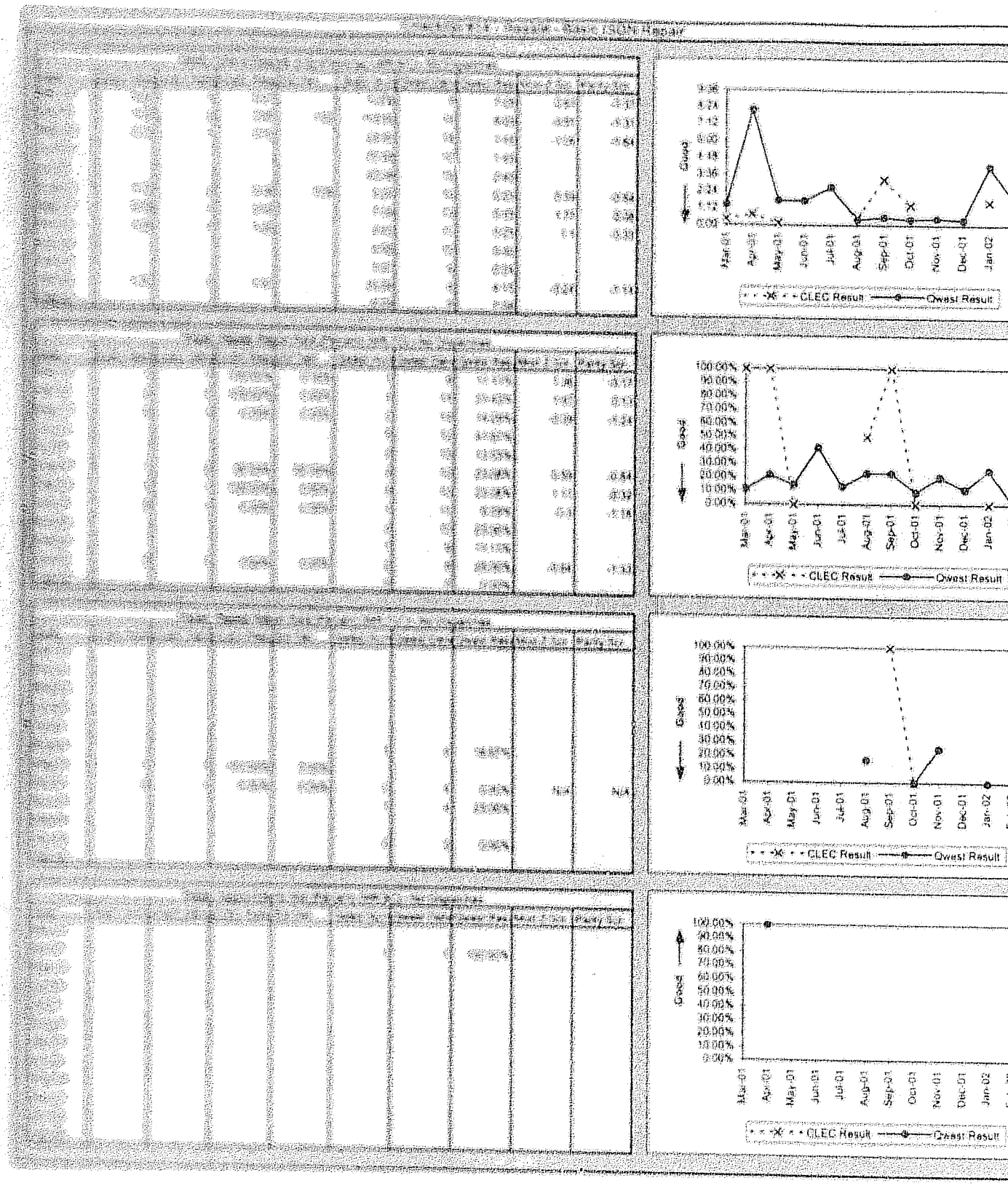
[illegible] - Resale - Basic ISDN Repair

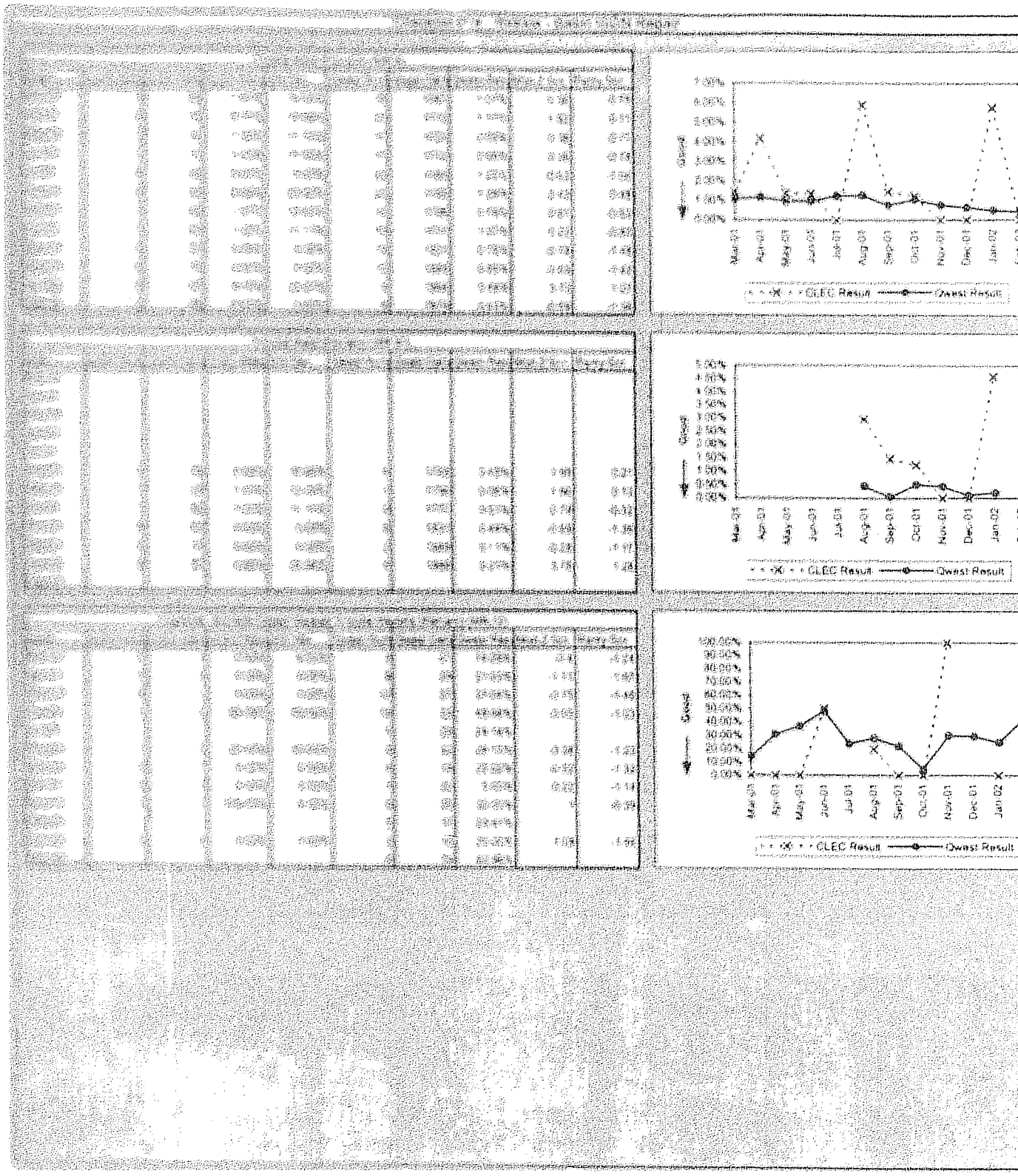
[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	0.00%		
[illegible]	50.00%	-0.82	-1.5
[illegible]	100.00%		
[illegible]	0.00%		
[illegible]	0.00%		
[illegible]	33.33%	-0.71	-1.47
[illegible]	0.00%		
[illegible]	0.00%		

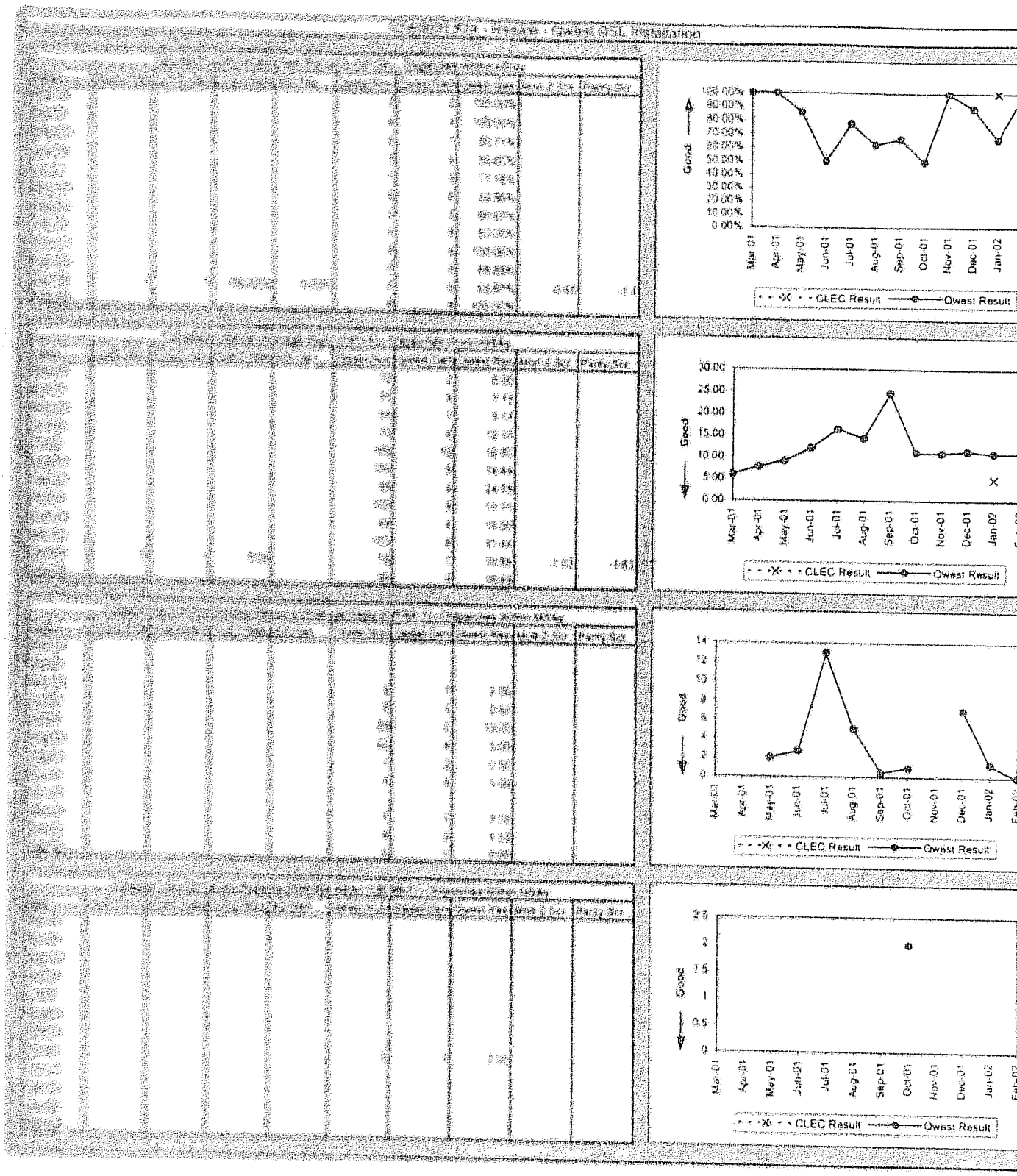
[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	0.00%	N/A	N/A
[illegible]	0.00%		

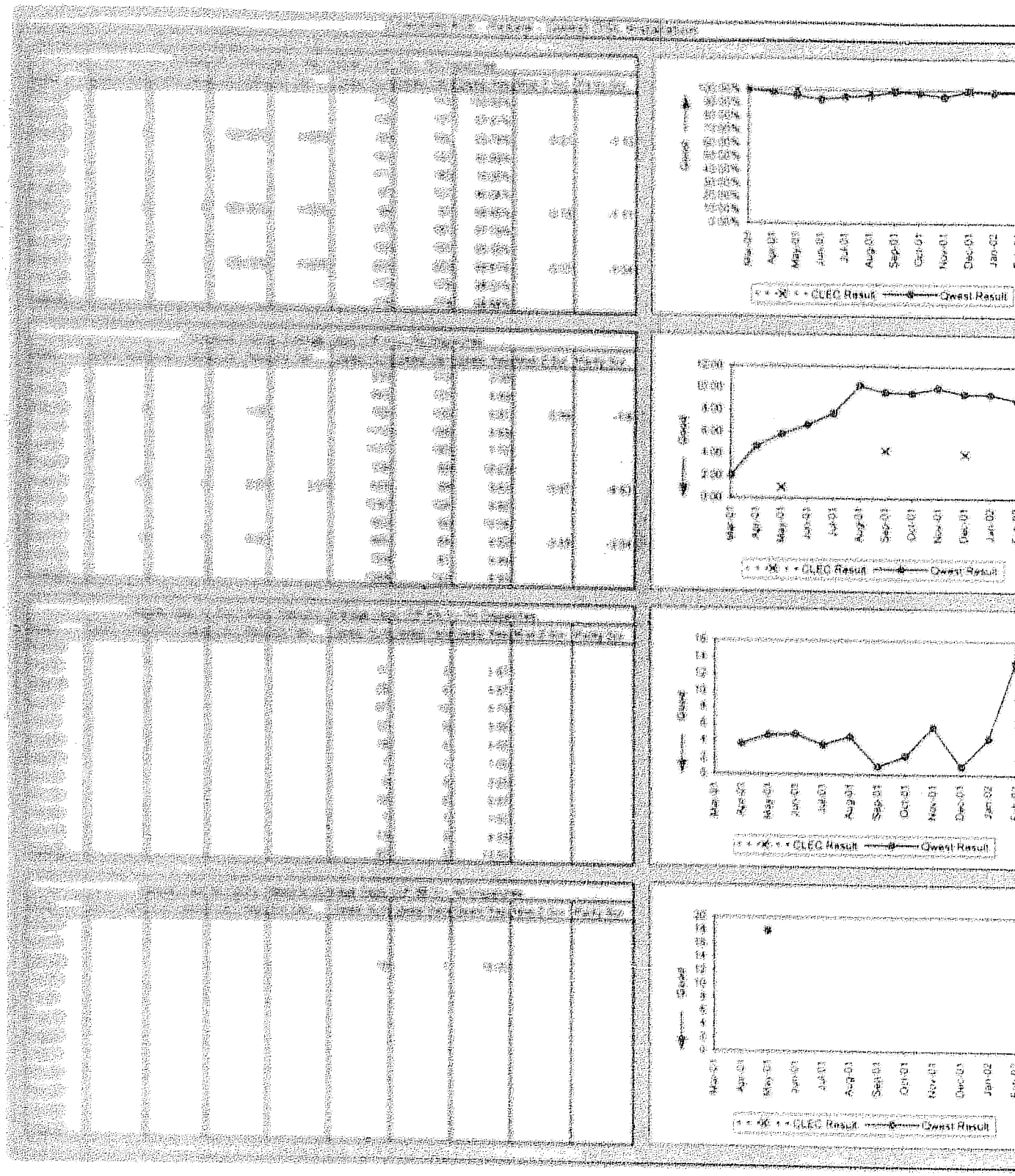
[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	100.00%	N/A	N/A
[illegible]	92.31%	-0.38	-1.70
[illegible]	100.00%	N/A	N/A
[illegible]	100.00%		
[illegible]	100.00%		
[illegible]	100.00%	N/A	N/A
[illegible]	100.00%	N/A	N/A
[illegible]	100.00%	N/A	N/A
[illegible]	100.00%		
[illegible]	100.00%		
[illegible]	87.50%	-0.38	-1.22
[illegible]	100.00%		

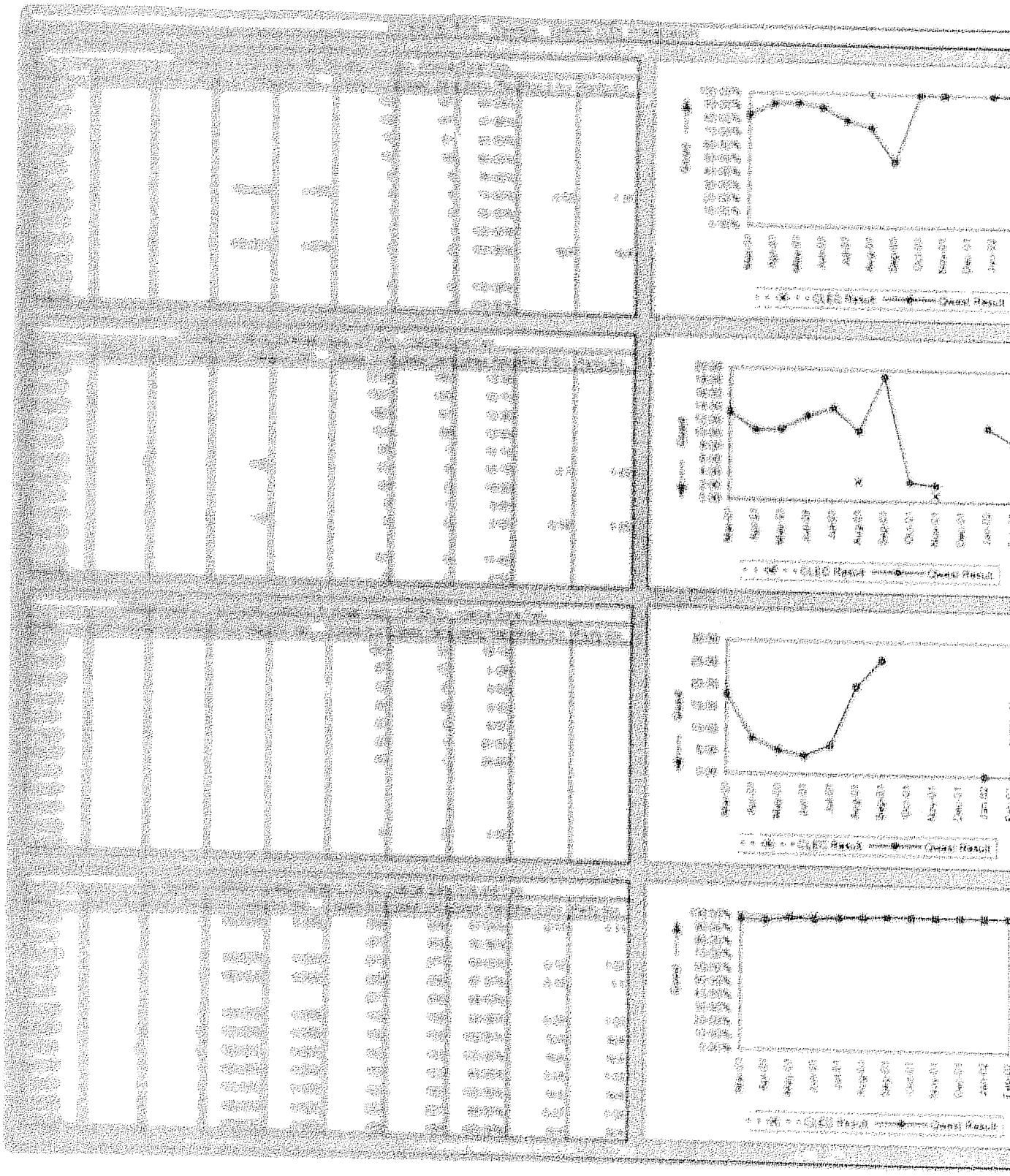
[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	100.00%	N/A	N/A
[illegible]	92.86%	-0.37	-1.22
[illegible]	100.00%	N/A	N/A
[illegible]	100.00%		
[illegible]	100.00%		
[illegible]	100.00%	N/A	N/A
[illegible]	100.00%	N/A	N/A
[illegible]	100.00%	N/A	N/A
[illegible]	100.00%		
[illegible]	100.00%		
[illegible]	100.00%	N/A	N/A
[illegible]	100.00%		

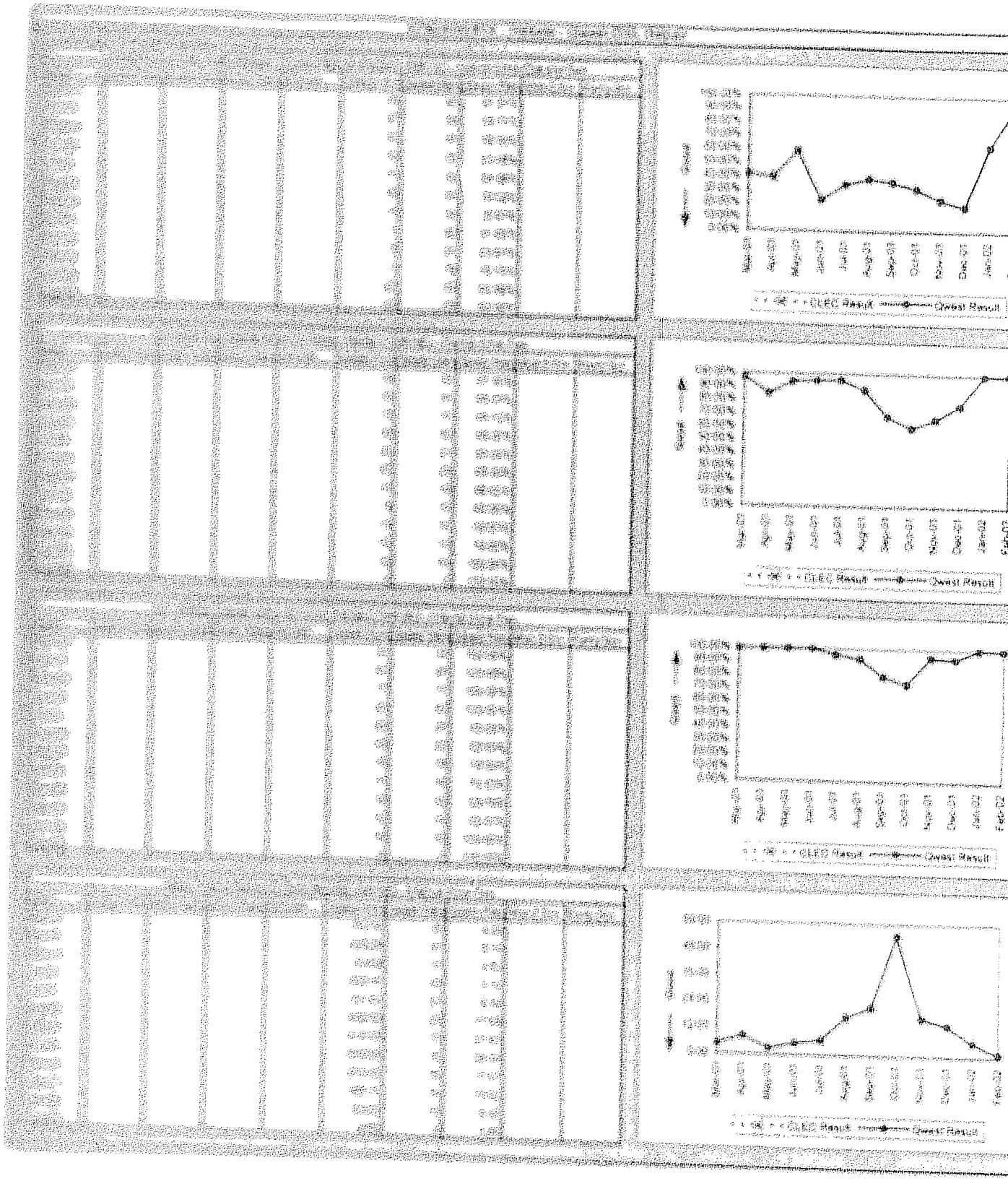

Qwest
CLEC Result
Qwest Result


CLEC Result
Qwest Result
CLEC Result
Qwest Result
CLEC Result
Qwest Result


Qwest DSL Installation
Good
CLEC Result
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02


CLEC Result
Qwest Result

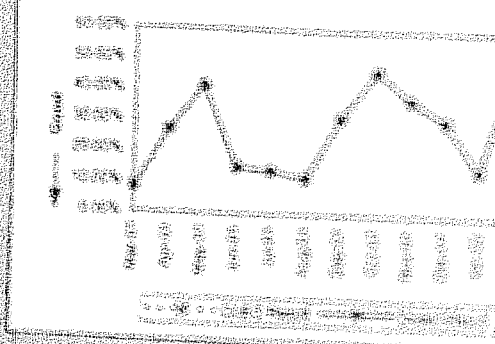




Checklist #14 - Resale - Qwest DSL Report

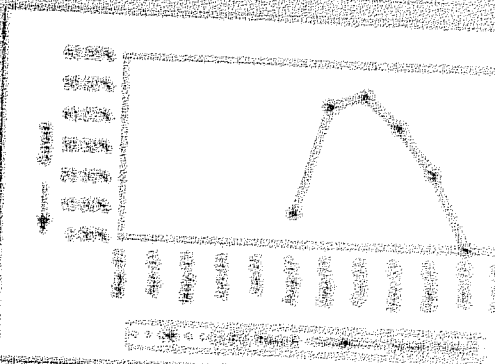
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01									
Apr-01					3	37	8.11%		
May-01					11	41	26.83%		
Jun-01					7	17	41.18%		
Jul-01					6	40	15.00%		
Aug-01					3	21	14.29%		
Sep-01					3	25	12.00%		
Oct-01					6	19	31.58%		
Nov-01					7	15	46.67%		
Dec-01					6	16	37.50%		
Jan-02					4	13	30.77%		
Feb-02					2	13	15.38%		
					1	2	50.00%		



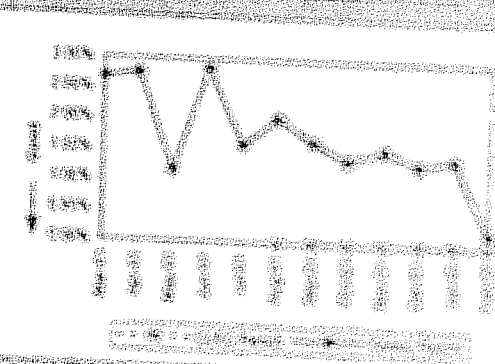
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					2	19	10.53%		
Oct-01					6	13	46.15%		
Nov-01					5	10	50.00%		
Dec-01					4	10	40.00%		
Jan-02					2	8	25.00%		
Feb-02					0	7	0.00%		



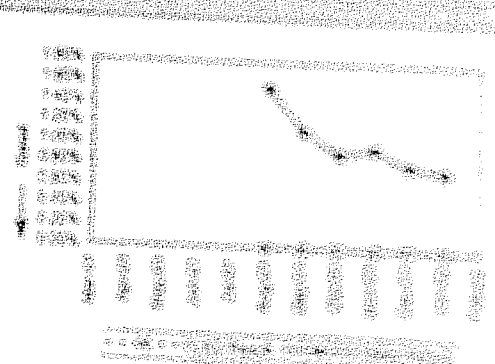
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01									
Apr-01					37	1378	2.69%		
May-01					41	1482	2.77%		
Jun-01					17	1455	1.17%		
Jul-01					40	1405	2.85%		
Aug-01	0	2	0.00%	0.00%	21	1315	1.60%		
Sep-01	0	2	0.00%	0.00%	25	1224	2.04%	-0.2	-0.1
Oct-01	0	2	0.00%	0.00%	19	1140	1.67%	-0.1	-0.1
Nov-01	0	3	0.00%	0.00%	15	1089	1.38%	-0.1	-0.1
Dec-01	0	2	0.00%	0.00%	16	1024	1.56%	-0.2	-0.1
Jan-02	0	2	0.00%	0.00%	13	981	1.33%	-0.1	-0.1
Feb-02	0	2	0.00%	0.00%	13	917	1.42%	-0.1	-0.1
					2	880	0.23%	-0.2	-0.1



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

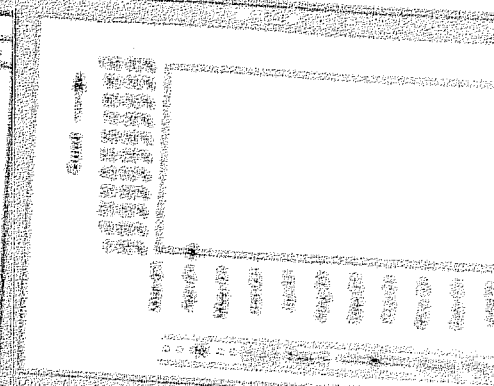
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	19	1224	1.55%	-0.1	-0.1
Sep-01	0	2	0.00%	0.00%	13	1140	1.14%	-0.1	-0.1
Oct-01	0	2	0.00%	0.00%	10	1089	0.92%	-0.1	-0.1
Nov-01	0	3	0.00%	0.00%	10	1024	0.98%	-0.1	-0.1
Dec-01	0	2	0.00%	0.00%	8	981	0.82%	-0.1	-0.1
Jan-02	0	2	0.00%	0.00%	7	917	0.76%	-0.1	-0.1
Feb-02									



Checklist #14 - Resale - Primary ISDN Installation

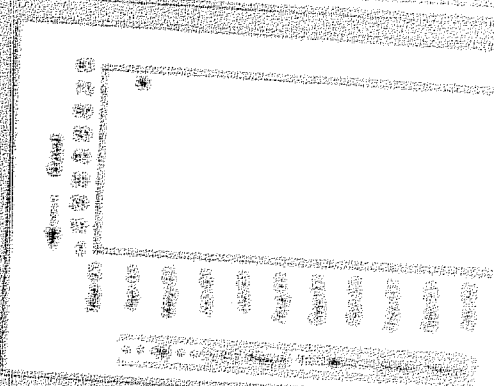
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01					0	1	0.00%		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01					74	1	74.00		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01									
May-01					58	1	58.00		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

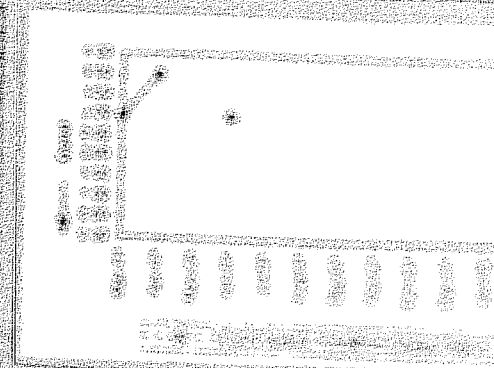
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Parity Sc
Mar-01									
Apr-01					1	1	100.00%		
May-01					1	1	100.00%		
Jun-01									
Jul-01					1	1	100.00%		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

Checklist #16 - [illegible]

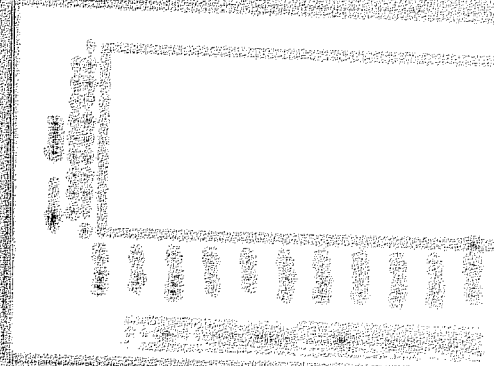
Installation Interval (Average Days [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



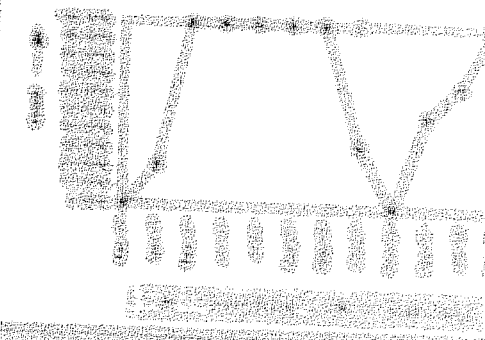
Delayed Days for Non-Facility Reasons (Average Days [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Installation Commitments Met Percent [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	3	3	100.00%	0.00%					
Nov-01									
Dec-01									
Jan-02									
Feb-02									

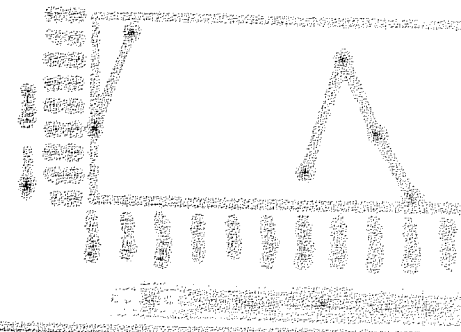


Installation Interval (Average Days [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	27	3	[illegible]	[illegible]					
Nov-01									
Dec-01									
Jan-02									
Feb-02									

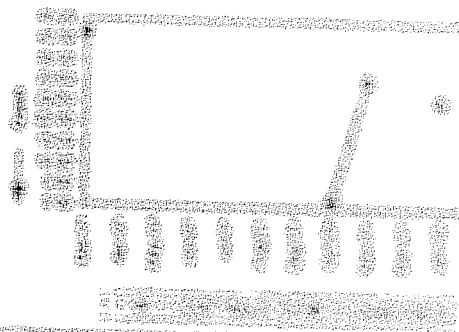
Delayed Days for Non-Facility Reasons (Average Days)

Date	CLEC Num	CLEC Den	CLEC Res	BST Res
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



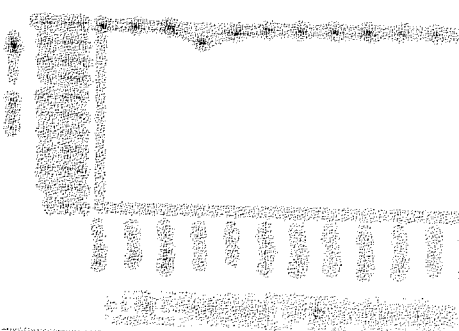
Delayed Days for Facility Reasons (Average Days)

Date	CLEC Num	CLEC Den	CLEC Res	BST Res
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



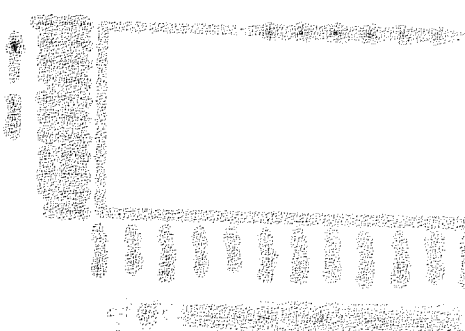
New Service Installation Quality (Percent Troubles within 30 Days)

Date	CLEC Num	CLEC Den	CLEC Res	BST Res
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	21	21	100.00%	0.00%
Nov-01	2	2	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



New Service Installation Quality (Percent Troubles within 30 Days)

Date	CLEC Num	CLEC Den	CLEC Res	BST Res
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01	2	2	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



CONTINUATION

[4]

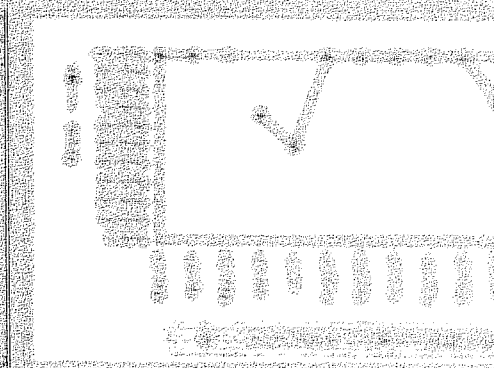
Scan ~ ~ # Pgs [ ]

Date	CLEC Num	CLEC Dem	CLEC Rev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

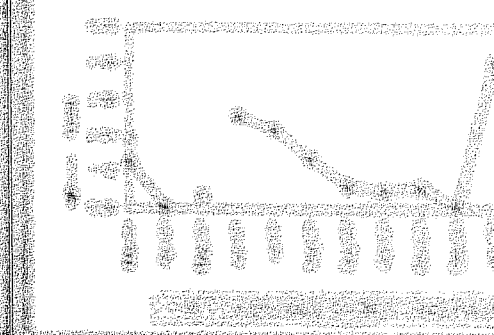
Count of Pending Orders Delayed for Facilities Reasons	
Date	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

[illegible]

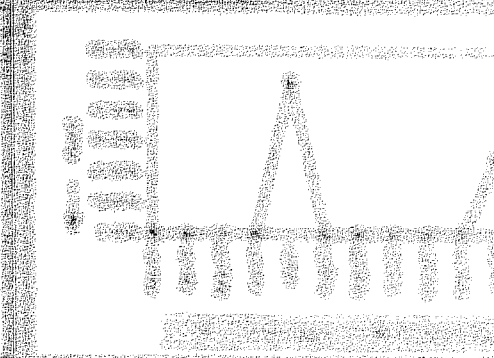
Date	CLEC Num	CLEC Dem	CLEC Rem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	5	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01									
May-01	1	1	[illegible]	[illegible]					
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



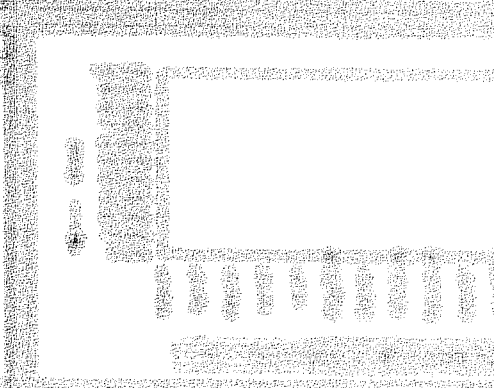
Date	CLEC Num	CLEC Dem	CLEC Rem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01									
May-01	[illegible]	1	[illegible]						
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

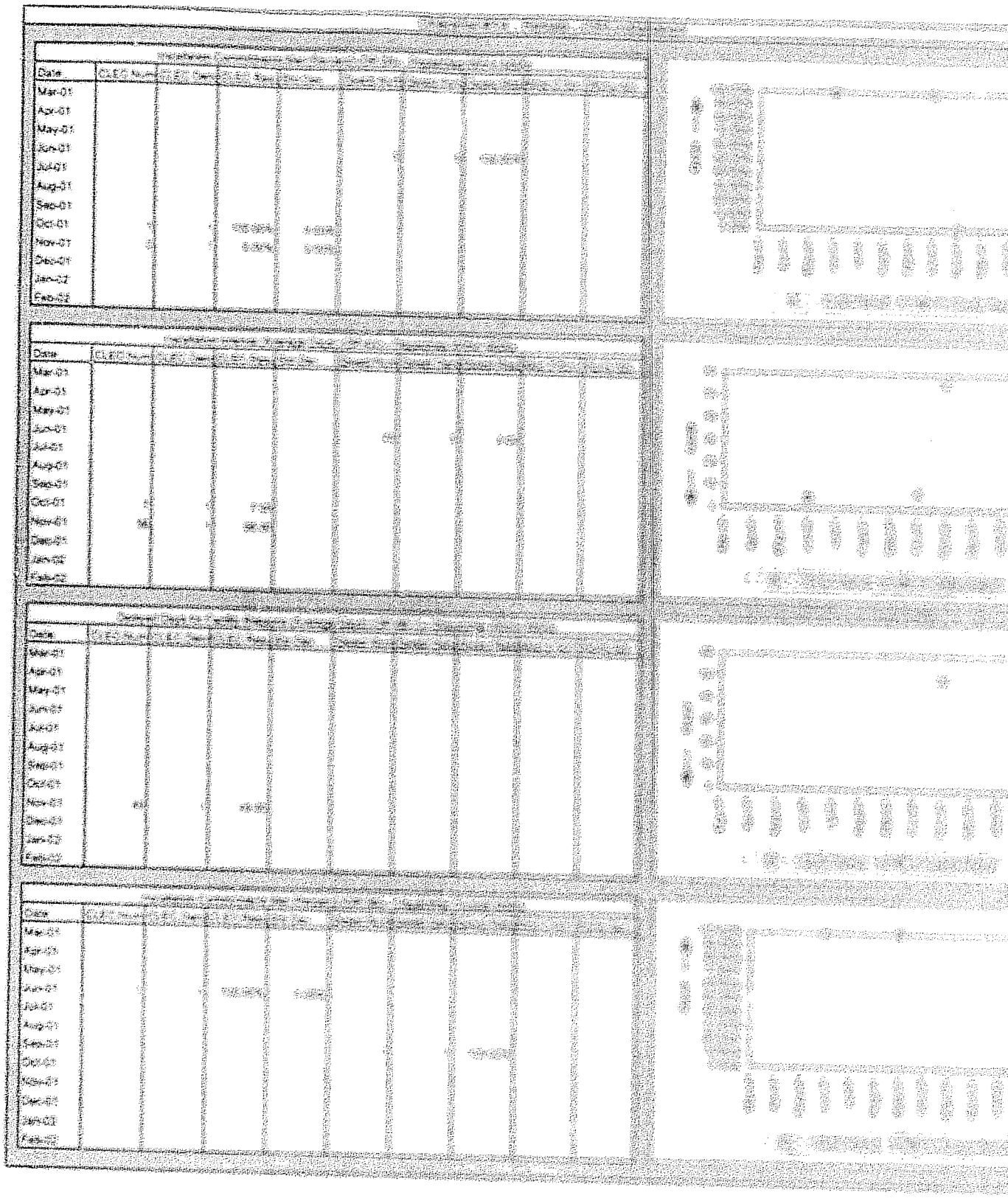


Date	CLEC Num	CLEC Dem	CLEC Rem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01									
May-01	[illegible]	1	[illegible]	[illegible]					
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



Date	CLEC Num	CLEC Dem	CLEC Rem	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									

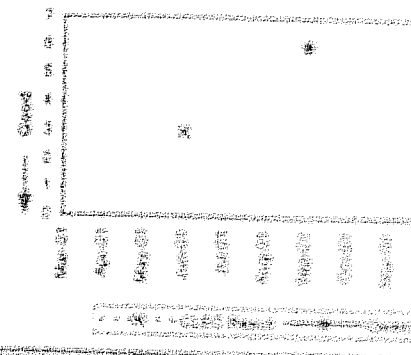



Date
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02

Checklist #14 - Resale - DS0 Installation

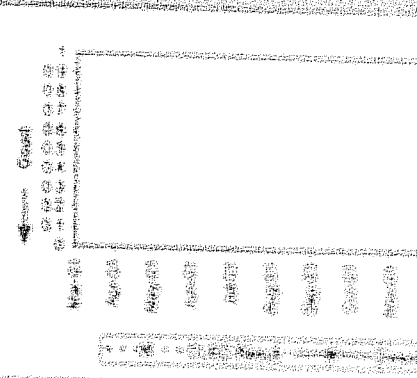
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01	3	1	3.00						
Jul-01									
Aug-01									
Sep-01									
Oct-01					6	1	6.00		
Nov-01									
Dec-01									
Jan-02									
Feb-02					5	1	5.00		



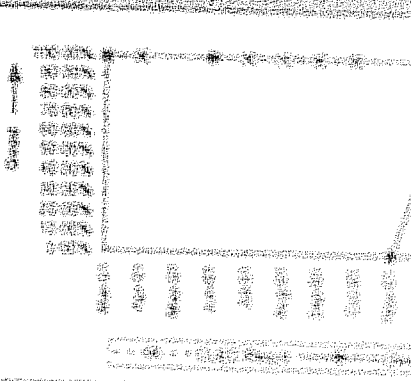
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					0	1	0.00		



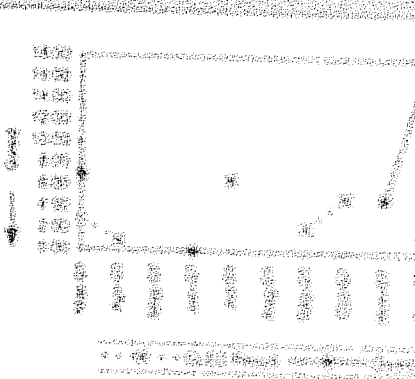
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%					
May-01									
Jun-01					1	1	100.00%		
Jul-01	3	3	100.00%	0.00%					
Aug-01	1	1	100.00%	0.00%					
Sep-01	3	3	100.00%	0.00%					
Oct-01	8	8	100.00%	0.00%					
Nov-01									
Dec-01	21	21	100.00%	0.00%	0	1	0.00%		
Jan-02					1	2	50.00%	-1.35	Red
Feb-02									



Installation Interval (Average Days) (OP-4C)-- No Dispatches

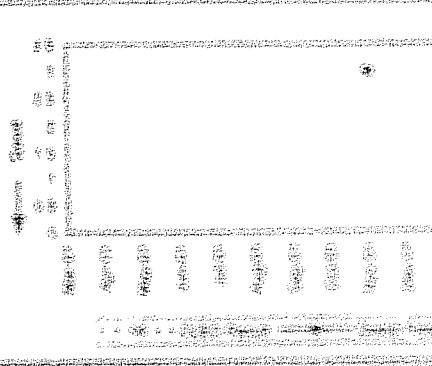
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01	3	1	3.00		1	1	2.00		
Apr-01	1	1	1.00						
May-01									
Jun-01									
Jul-01	20	3	6.67	0.58	0	1	0.00		
Aug-01									
Sep-01	7	3	2.33	0.58					
Oct-01	35	7	5.14	0.38					
Nov-01									
Dec-01	29	21	1.38	0.80	5	1	5.00		
Jan-02	8	1	8.00		32	2	16.00	-1.4	Red
Feb-02									



Checklist #14 - Resale - OSS Installation

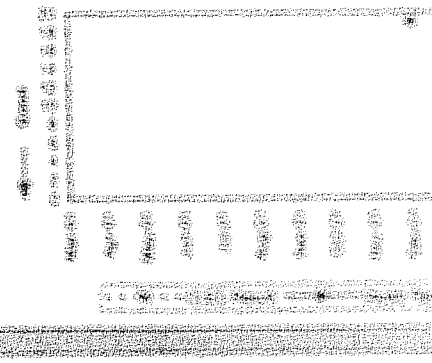
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) - No Disaggregation

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					5	1	3.50		
Dec-01									
Jan-02	1	1	1.00						
Feb-02									



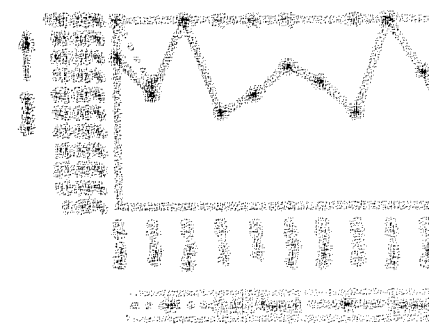
Delayed Days for Facility Reasons (Average Days) (OP-6B-3) - No Disaggregation

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					[illegible]	1	19.00		
Jan-02									
Feb-02									



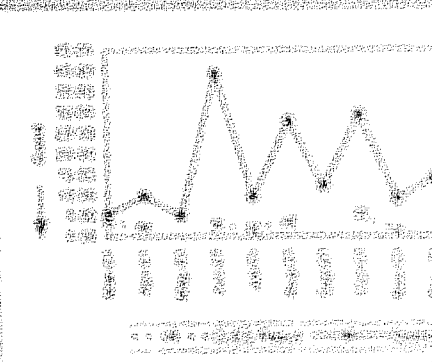
Installation Commitments Met (Percent) (OP-3E) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Stat
Mar-01	4	4	100.00%	0.00%	4	5	[illegible]	[illegible]	[illegible]
Apr-01	2	3	66.67%	47.14%	3	3	[illegible]	[illegible]	[illegible]
May-01					4	4	[illegible]		
Jun-01	3	3	100.00%	0.00%	2	4	[illegible]	[illegible]	[illegible]
Jul-01	2	2	100.00%	0.00%	3	3	[illegible]	[illegible]	[illegible]
Aug-01	5	5	100.00%	0.00%	3	4	[illegible]	[illegible]	[illegible]
Sep-01					5	7	[illegible]		
Oct-01	6	6	100.00%	0.00%	9	10	[illegible]	[illegible]	[illegible]
Nov-01	1	1	100.00%	0.00%	3	3	[illegible]	[illegible]	[illegible]
Dec-01					3	3	[illegible]		
Jan-02					1	2	[illegible]		
Feb-02					3	3	[illegible]		



Installation Interval (Average Days) (OP-4E) - Interval Zone Two

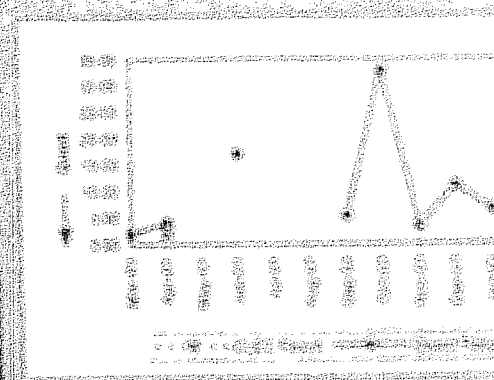
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mean Z Score	Parity Stat
Mar-01	16	4	4.00	1.15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7	3	2.33	1.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	9	3	3.00	1.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	2	2.00	2.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	18	5	3.60	2.19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	35	6	5.50	3.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



Checklist #14 - Resale - DSO Installation

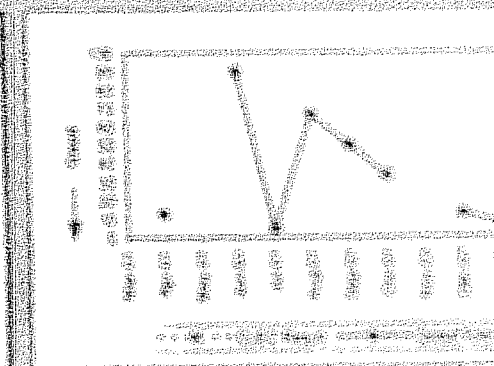
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01					2	1	2.00		
Apr-01	2	1	2.00		4	1	4.00		
May-01									
Jun-01					17	1	17.00		
Jul-01									
Aug-01									
Sep-01					16	3	5.33		
Oct-01					625	19	32.89		
Nov-01					7	2	3.50		
Dec-01					22	2	11.00		
Jan-02					13	2	6.50		
Feb-02									



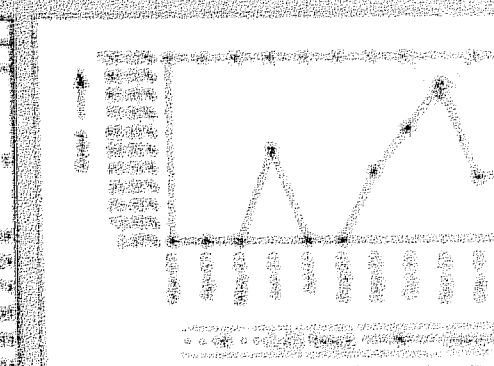
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01									
Apr-01					13	1	13.00		
May-01									
Jun-01					90	1	90.00		
Jul-01					10	2	5.00		
Aug-01					67	1	67.00		
Sep-01					50	1	50.00		
Oct-01					202	6	33.67		
Nov-01									
Dec-01					24	2	13.00		
Jan-02					8	1	8.00		
Feb-02									



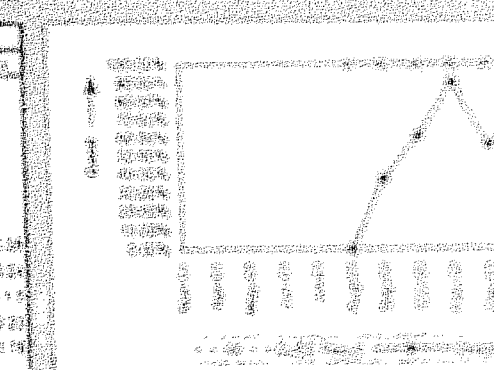
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01	4	4	100.00%	0.00%	0	7	0.00%	N/A	
Apr-01	5	5	100.00%	0.00%	0	7	0.00%	N/A	
May-01	2	2	100.00%	0.00%	0	5	0.00%	N/A	
Jun-01	3	3	100.00%	0.00%	4	8	50.00%	1.48	-1.5
Jul-01	5	5	100.00%	0.00%	0	8	0.00%	N/A	
Aug-01	6	6	100.00%	0.00%	0	5	0.00%	N/A	
Sep-01	5	5	100.00%	0.00%	3	8	37.50%	-2.35	-0.38
Oct-01	9	9	100.00%	0.00%	14	23	60.87%	-2.04	-0.24
Nov-01	7	9	77.78%	41.57%	17	20	85.00%	0.42	-0.78
Dec-01	12	12	100.00%	0.00%	3	9	33.33%	-3.21	-0.33
Jan-02	11	11	100.00%	0.00%	3	8	37.50%	-2.78	-0.33
Feb-02	1	1	100.00%	0.00%	2	4	50.00%	-0.43	-1.54



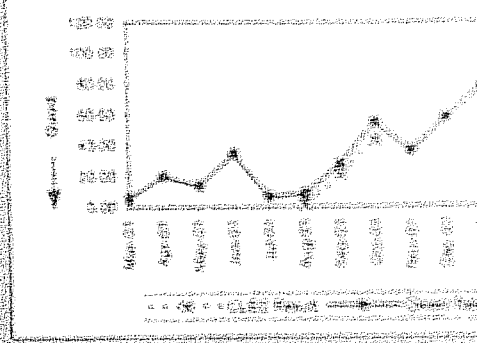
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	6	100.00%	0.00%	0	5	0.00%	N/A	
Sep-01	5	5	100.00%	0.00%	3	8	37.50%	-2.35	-0.38
Oct-01	9	9	100.00%	0.00%	14	23	60.87%	-2.04	-0.24
Nov-01	9	9	100.00%	0.00%	18	20	90.00%	0.53	-1.5
Dec-01	12	12	100.00%	0.00%	3	9	33.33%	-3.21	-0.33
Jan-02	11	11	100.00%	0.00%	6	8	75.00%	1.24	-0.18
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

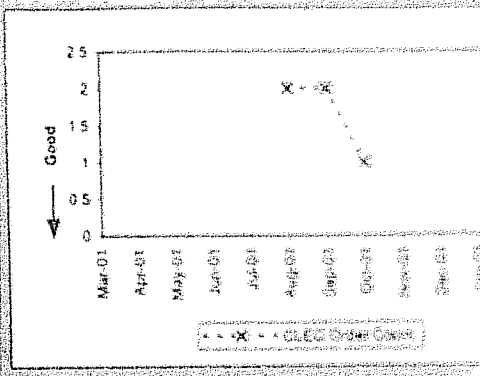
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Stat
Mar-01					11	2	5.50		
Apr-01					20	1	20.00		
May-01					14	1	14.00		
Jun-01					35	1	35.00		
Jul-01					13	2	6.50		
Aug-01	6	3	2.00	0.00	236	27	8.74	-1.55	In Parity
Sep-01	63	3	21.00	0.00	704	25	28.16	1.64	Parity
Oct-01	44	1	44.00		274	5	54.80	4.40	Out of Parity
Nov-01					436	12	36.33		
Dec-01					579	10	57.90		
Jan-02					701	9	77.89		
Feb-02					851	8	106.38		



Checklist #14 - Resale - DS0 Installation

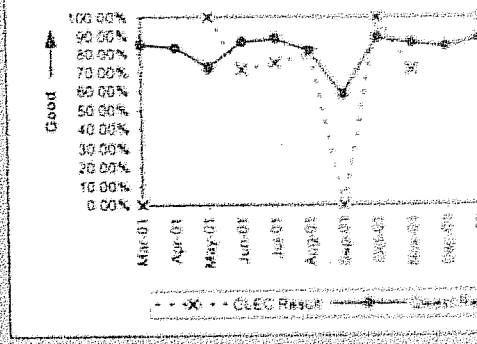
Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)

Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	2
Sep-01	2
Oct-01	1
Nov-01	
Dec-01	
Jan-02	
Feb-02	



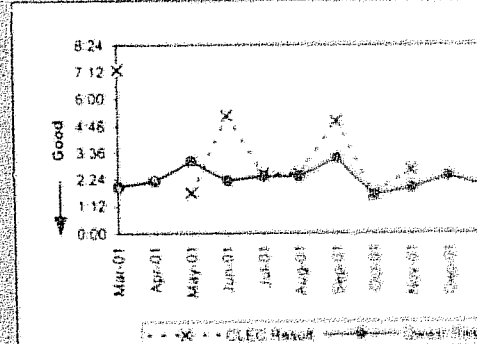
All Trouble Cleared within 4 Hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	3	3	0.00%	0.00%	72	84	85.71%	2.33	0.42
Apr-01					76	91	83.52%		
May-01	0	5	100.00%	0.00%	89	123	72.36%	-1.35	-1.82
Jun-01	5	7	71.43%	45.18%	120	138	86.96%	1.05	-0.36
Jul-01	3	4	75.00%	43.30%	125	141	88.65%	0.72	-0.56
Aug-01	8	10	80.00%	40.00%	118	144	81.94%	0.18	-0.89
Sep-01	0	1	0.00%	0.00%	80	138	57.97%	0.8	-0.51
Oct-01	2	2	100.00%	0.00%	125	141	89.36%	-0.48	-1.29
Nov-01	5	7	71.43%	45.18%	63	73	86.30%	0.96	-0.42
Dec-01					54	64	84.38%		
Jan-02	3	3	100.00%	0.00%	66	74	89.19%	-0.49	-1.3
Feb-02	1	1	100.00%	0.00%	62	65	95.38%	-0.22	-1.13



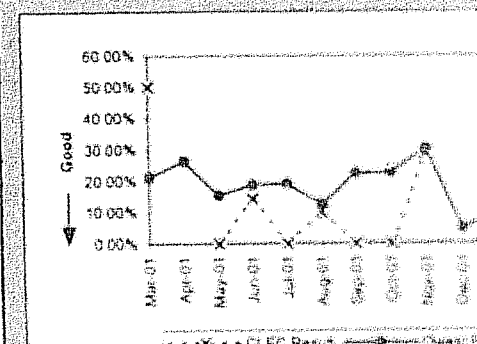
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	14:40	2	7:20	3:12	173:35	84	2:04	1.91	0.16
Apr-01					210:14	91	2:19		
May-01	6:37	5	1:47	1:28	396:22	123	3:13	-0.62	-1.38
Jun-01	30:45	7	5:15	8:54	318:48	138	2:19	1.3	-0.21
Jul-01	10:53	4	2:38	1:44	356:54	141	2:32	0.5	-0.7
Aug-01	24:45	10	2:41	3:55	363:19	144	2:31	0.28	-0.83
Sep-01	5:00	1	5:00		465:08	138	3:22	0.47	-0.72
Oct-01	3:21	2	1:40	0:47	238:14	141	1:41	0.31	-0.81
Nov-01	15:41	7	2:49	2:28	146:12	73	2:00	0.79	-0.52
Dec-01					161:29	64	2:31		
Jan-02	1:21	2	0:40	0:53	152:02	74	2:03	-0.54	-1.33
Feb-02	1:58	1	1:58		99:48	65	1:32	0.55	-0.67



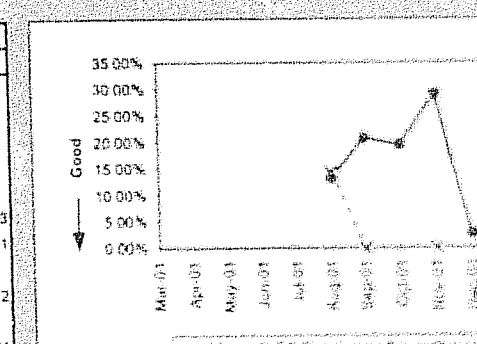
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	2	50.00%	50.00%	18	84	21.43%	0.76	-0.54
Apr-01					24	91	26.37%		
May-01	0	5	0.00%	0.00%	19	123	15.45%	-0.94	-1.57
Jun-01	1	7	14.29%	34.99%	26	138	18.84%	-0.3	-1.18
Jul-01	0	4	0.00%	0.00%	27	141	19.15%	-0.96	-1.58
Aug-01	1	10	10.00%	30.00%	18	144	12.50%	-0.23	-1.14
Sep-01	0	1	0.00%	0.00%	31	138	22.46%	-0.54	-1.33
Oct-01	0	2	0.00%	0.00%	32	141	22.70%	-0.76	-1.46
Nov-01	2	7	28.57%	45.18%	22	73	30.14%	-0.09	-1.05
Dec-01					3	64	4.69%		
Jan-02	0	3	0.00%	0.00%	7	74	9.46%	-0.45	-1.27
Feb-02	0	1	0.00%	0.00%	11	65	16.92%	-0.45	-1.27



Resale Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

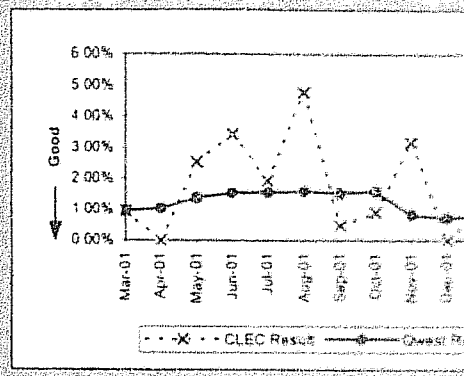
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	7	14.29%	34.99%	14	107	13.08%	0.11	-0.93
Sep-01	0	1	0.00%	0.00%	23	111	20.72%	-0.51	-1.31
Oct-01					15	77	19.48%		
Nov-01	0	5	0.00%	0.00%	11	38	28.95%	-1.34	-1.82
Dec-01					1	39	2.56%		
Jan-02	0	1	0.00%	0.00%	5	46	10.87%	-0.35	-1.21
Feb-02									



Checklist #14 - Resale - DS0 Repair

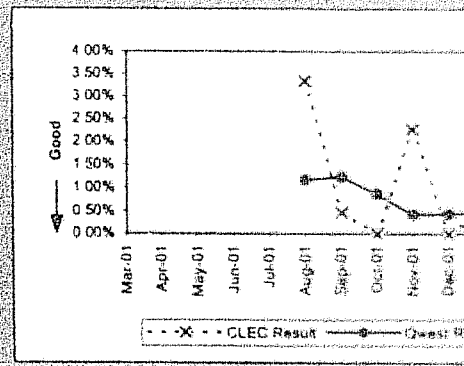
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	2	211	0.95%	9.69%	84	8802	0.95%	-0.01	-1.01
	0	223	0.00%	0.00%	91	8849	1.03%	-1.5	-1.91
	5	197	2.54%	15.73%	123	8955	1.37%	1.3	-0.21
	7	203	3.45%	18.25%	138	8997	1.53%	1.93	0.17
	4	205	1.94%	13.80%	141	9042	1.56%	0.49	-0.7
	10	209	4.78%	21.34%	144	9075	1.59%	2.98	0.81
	1	211	0.47%	6.87%	138	8991	1.53%	-1.24	-1.75
	2	222	0.90%	9.45%	141	8893	1.59%	-0.81	-1.49
	7	220	3.18%	17.55%	73	8975	0.81%	2.95	0.79
	0	196	0.00%	0.00%	64	9025	0.71%	-1.17	-1.71
	2	195	1.03%	10.08%	74	9269	0.80%	0.42	-0.75
	1	191	0.53%	7.24%	65	9268	0.70%	-0.29	-1.17



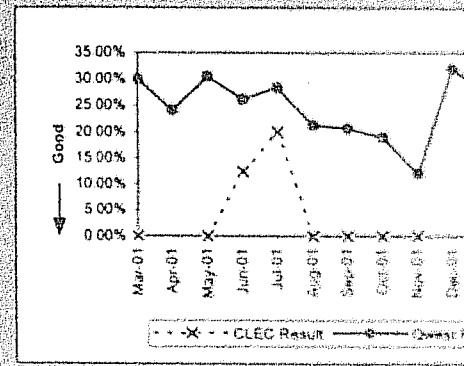
Trouble Rate (Percent) (MR-8')-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	7	209	3.35%	17.99%	107	9075	1.18%	2.39	0.45
	1	211	0.47%	6.87%	111	8991	1.23%	-0.99	-1.6
	0	222	0.00%	0.00%	77	8893	0.87%	-1.38	-1.84
	5	220	2.27%	14.90%	38	8975	0.42%	2.94	0.78
	0	196	0.00%	0.00%	39	9025	0.43%	-0.91	-1.55
	1	195	0.51%	7.14%	46	9269	0.50%	0.12	-0.92



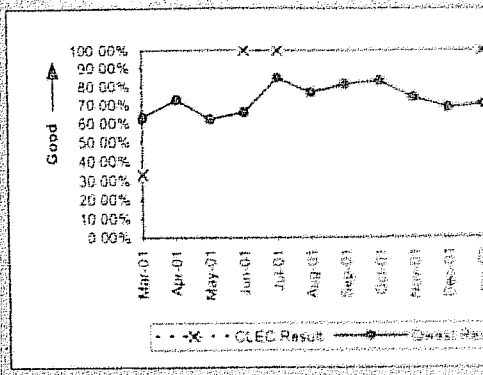
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	0	2	0.00%	0.00%	36	120	30.00%	-0.92	-1.56
					29	120	24.17%		
	0	5	0.00%	0.00%	54	177	30.51%	-1.46	-1.89
	1	8	12.50%	33.07%	49	187	26.20%	-0.86	-1.52
	1	5	20.00%	40.00%	56	197	28.43%	-0.41	-1.25
	0	10	0.00%	0.00%	39	183	21.31%	-1.6	-1.97
	0	1	0.00%	0.00%	36	174	20.69%	-0.51	-1.31
	0	3	0.00%	0.00%	33	174	18.97%	-0.68	-1.41
	0	7	0.00%	0.00%	10	83	12.05%	-0.94	-1.57
					30	94	31.91%		
	0	2	0.00%	0.00%	28	102	27.45%	-0.86	-1.52
	0	1	0.00%	0.00%	27	92	29.35%	-0.64	-1.39



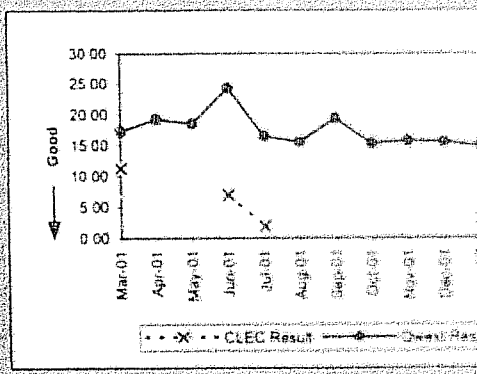
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

			CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	1	2	53.33%	47.14%	83	131	63.36%	0.93	-0.44
					64	88	72.73%		
					46	74	62.16%		
	2	2	100.00%	0.00%	49	74	66.22%	-1	-1.61
	1	1	100.00%	0.00%	62	73	84.93%	-0.42	-1.25
					70	91	76.92%		
					57	70	81.43%		
					85	102	83.33%		
					80	108	74.07%		
					68	99	68.69%		
	1	1	100.00%	0.00%	33	47	70.21%	-0.64	-1.39
					62	79	78.48%		



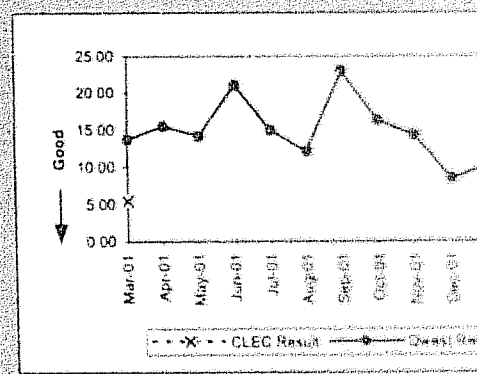
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

			CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	14	3	11.33	1.53	2257	130	17.36	-1.01	-1.61
					1641	85	19.31		
					1375	74	18.58		
	2	2	7.00	0.00	1775	73	24.32	-1.15	-1.7
	2	1	2.00		2070	125	16.56	-0.98	-1.6
					2011	129	15.59		
					1946	100	19.46		
					1968	128	15.38		
					1920	122	15.74		
					1694	109	15.54		
	3	1	3.00		803	54	14.87	-0.96	-1.58
					1606	90	17.84		



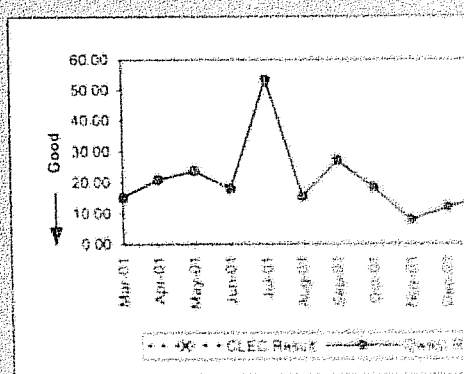
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

			CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	19	2	5.50	2.12	536	39	13.74	-1.16	-1.7
					310	20	15.50		
					240	17	14.12		
					463	22	21.05		
					359	24	14.96		
					291	24	12.12		
					575	25	23.00		
					308	19	16.21		
					501	35	14.31		
					340	40	8.50		
					202	20	10.10		
					394	28	14.07		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

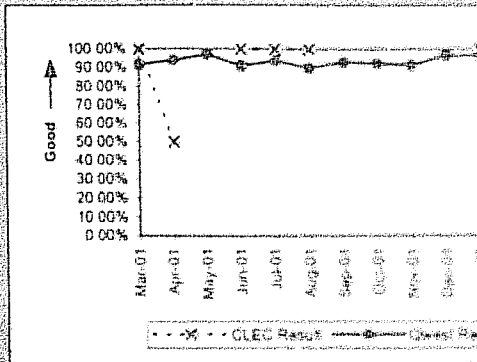
			CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					138	9	15.33		
					84	4	21.00		
					262	11	23.82		
					54	3	18.00		
					213	4	53.25		
					78	5	15.60		
					136	5	27.20		
					129	7	18.43		
					55	7	7.86		
					24	2	12.00		
					61	4	15.25		
					8	1	8.00		



Checklist #14 - Resale - DS1 Installation

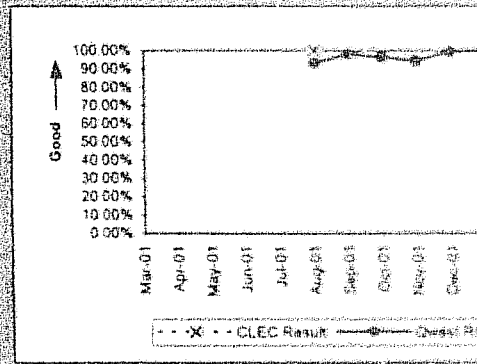
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

		CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
		2	100 00%	0 00%	109	119	91 60%	-0 42	-1 26
		2	50 00%	50 00%	125	133	93 99%	1 53	-0 07
					99	102	97 06%		
		1	100 00%	0 00%	88	97	90 72%	-0 32	-1 19
		2	100 00%	0 00%	105	112	93 75%	-0 36	-1 22
		1	100 00%	0 00%	116	129	89 92%	-0 33	-1 2
					108	116	93 10%		
					106	115	92 17%		
					115	126	91 27%		
					112	116	96 55%		
		1	100 00%	0 00%	81	84	96 43%	-0 19	-1 12
		1	0 00%	0 00%	73	74	98 65%	2 29	0 39



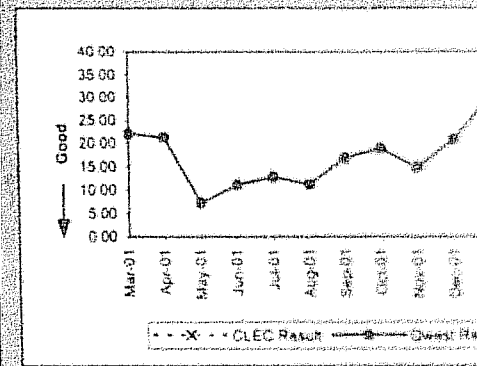
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

		CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
		1	100 00%	0 00%	120	129	93 02%	-0 27	-1 17
					114	116	98 28%		
					111	115	96 52%		
					119	126	94 44%		
					115	116	99 14%		
		1	100 00%	0 00%	84	84	100 00%	N/A	N/A



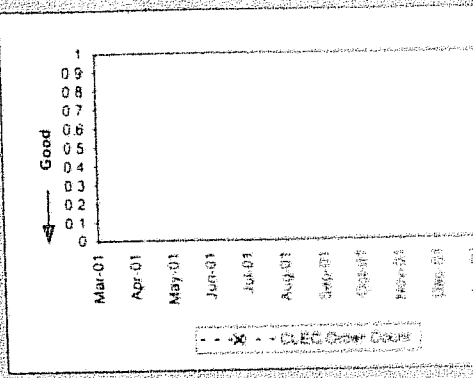
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

		CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					288	13	22 15		
					106	5	21 20		
					80	11	7 27		
					156	14	11 14		
					270	21	12 86		
					304	27	11 26		
					423	25	16 92		
					436	23	18 96		
					518	35	14 80		
					542	26	20 85		
					965	32	30 16		
					585	16	36 56		



Checklist #14 - Resale - DS1 Installation

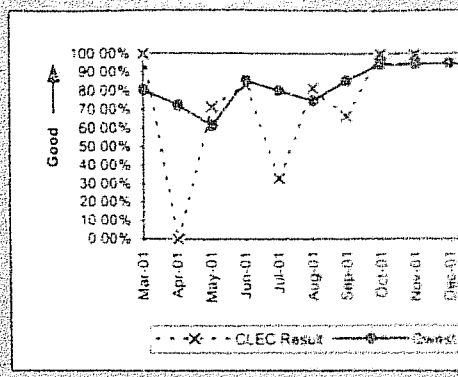
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)	
	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #14 - Resale - DS1 Repair

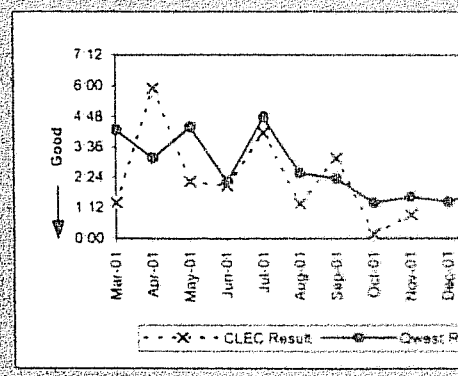
All Troubles Cleared within 4 Hours (Percent) (MR-5B)-- Interval Zone Two

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
		9	100.00%	0.00%	66	82	80.49%	-1.4	-1.85
		2	0.00%	0.00%	42	58	72.41%	1.79	0.09
		7	71.43%	45.18%	48	78	61.54%	-0.52	-1.31
		6	83.33%	37.27%	84	98	85.71%	0.17	-0.89
		3	33.33%	47.14%	61	76	80.26%	1.6	-0.03
		11	81.82%	38.57%	113	151	74.83%	-0.52	-1.31
		7	85.67%	47.14%	48	56	85.71%	0.74	-0.55
		5	100.00%	0.00%	67	71	94.37%	-0.53	-1.32
		5	100.00%	0.00%	68	72	94.44%	-0.52	-1.32
					55	58	94.83%		
		1	100.00%	0.00%	36	39	92.31%	-0.29	-1.17
		1	100.00%	0.00%	8	10	80.00%	-0.48	-1.29



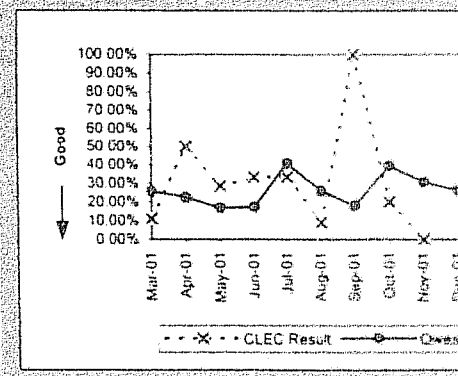
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
		9	1:25	0:43	352:35	82	4:18	-0.92	-1.56
		2	3:55	1:52	183:50	58	3:10	1.25	-0.24
		7	2:15	2:01	342:44	78	4:24	-0.8	-1.49
		6	2:05	2:05	218:30	98	2:14	-0.12	-1.07
		3	4:11	3:11	364:21	76	4:46	-0.08	-1.05
		11	1:23	2:10	389:52	151	2:35	-1.35	-1.82
		3	3:11	5:09	132:40	56	2:22	0.65	-0.49
		5	0:11	0:12	99:55	71	1:24	-1.16	-1.71
		5	0:56	1:16	117:14	72	1:38	-0.38	-1.23
					83:31	58	1:26		
		1	0:32		74:38	39	1:55	-0.36	-1.22
		1	0:56		33:13	10	3:19	-0.46	-1.28



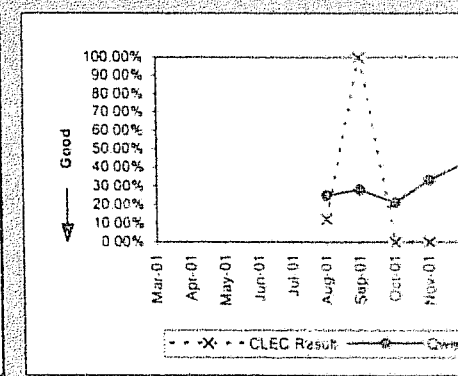
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
		9	11.11%	31.43%	21	82	25.61%	-0.95	-1.58
		2	50.00%	50.00%	13	58	22.41%	0.72	-0.56
		7	28.57%	45.18%	13	78	16.67%	0.74	-0.55
		6	33.33%	47.14%	17	98	17.35%	0.9	-0.45
		3	33.33%	47.14%	31	76	40.79%	-0.26	-1.16
		11	0.00%	28.75%	39	151	25.83%	-1.22	-1.74
		3	100.00%	0.00%	10	56	17.86%	2.74	0.67
		5	20.00%	40.00%	28	71	39.44%	-0.86	-1.52
		5	0.00%	0.00%	22	72	30.56%	-1.43	-1.87
					15	58	25.86%		
		1	0.00%	0.00%	12	39	30.77%	-0.66	-1.4
		1	0.00%	0.00%	2	10	20.00%	-0.48	-1.29



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

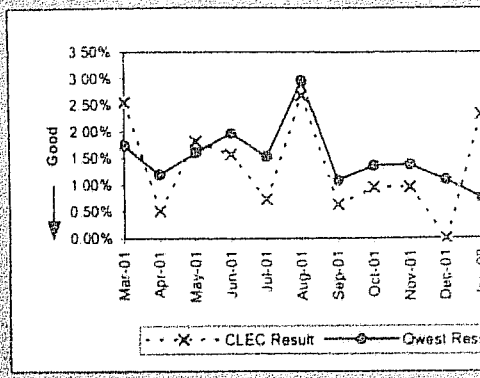
			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
		6	12.50%	33.07%	26	105	24.76%	-0.77	-1.47
		2	100.00%	0.00%	7	25	28.00%	1.74	0.06
		3	0.00%	0.00%	8	38	21.05%	-0.86	-1.52
		3	0.00%	0.00%	11	33	33.33%	-0.97	-1.59
					8	19	42.11%		
					6	17	35.29%		



Checklist #14 - Resale - DS1 Repair

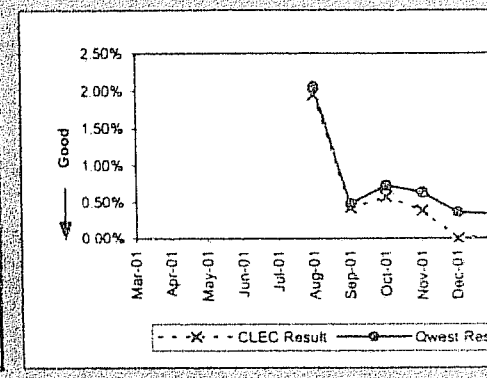
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	82	4721	1.74%	1.1	-0.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	4836	1.20%	-1.18	-1.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	78	4846	1.61%	0.36	-0.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98	4966	1.97%	-0.54	-1.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	75	4955	1.53%	-1.24	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	151	5094	2.96%	-0.32	-1.19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	56	5153	1.09%	-0.9	-1.55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	71	5199	1.37%	-0.75	-1.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	72	5224	1.38%	-0.78	-1.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	5302	1.09%	-0.67	-1.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39	5255	0.74%	0.99	-0.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	5266	0.19%	1.73	0.05



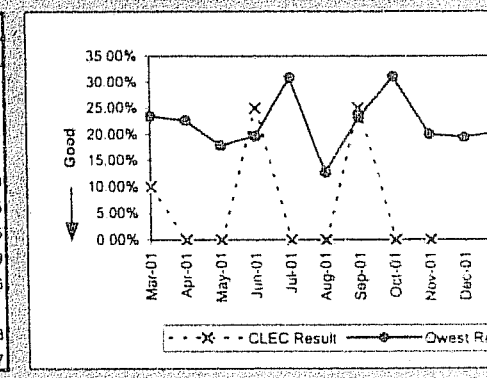
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	105	5094	2.06%	-0.14	-1.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	5153	0.49%	-0.18	-1.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	38	5199	0.73%	-0.39	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33	5224	0.63%	-0.68	-1.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	5302	0.36%	-0.38	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	5255	0.32%	-0.37	-1.23



Trouble Rate (Percent) (MR-12)– Interval Zone One and Two

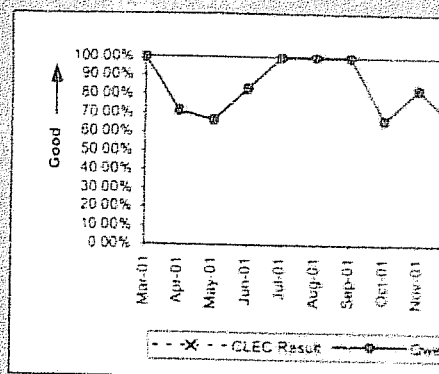
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	107	23.36%	-0.96	-1.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	75	22.67%	-0.76	-1.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	95	17.89%	-1.19	-1.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	122	19.67%	0.37	-0.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34	110	30.91%	-1.14	-1.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	173	12.72%	-1.23	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	73	23.29%	0.08	-0.95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32	103	31.07%	-1.47	-1.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18	90	20.00%	-1.09	-1.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	72	19.44%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	49	20.41%	-0.5	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	14	28.57%	-0.61	-1.37



Checklist #14 - Resale - Installation for DS3 and Higher

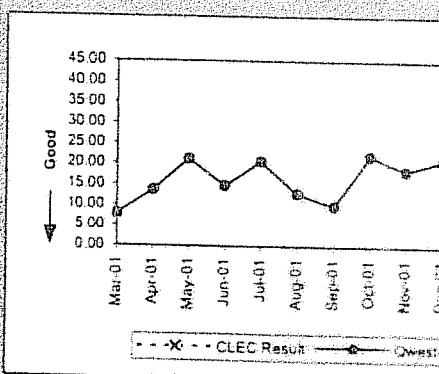
[illegible] Mar-Percent (OP-3E)– Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					2	2	100.00%		
					5	7	71.43%		
					2	3	66.67%		
					5	6	83.33%		
					3	3	100.00%		
					1	1	100.00%		
					2	2	100.00%		
					2	3	66.67%		
					5	6	83.33%		
					2	3	66.67%		
					4	4	100.00%		
					2	3	66.67%		



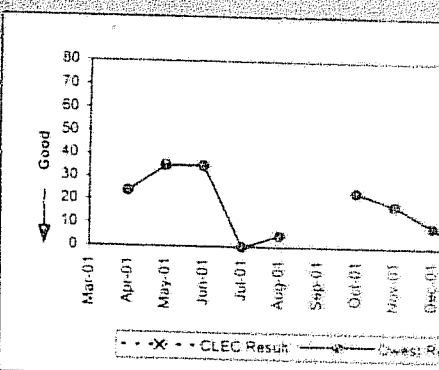
[illegible] (Average Days) (OP-4E)– Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					16	2	8.00		
					96	7	13.71		
					64	3	21.33		
					89	6	14.83		
					83	4	20.75		
					65	5	13.00		
					20	2	10.00		
					133	6	22.17		
					167	9	18.56		
					211	10	21.10		
					145	10	14.50		
					119	3	39.67		



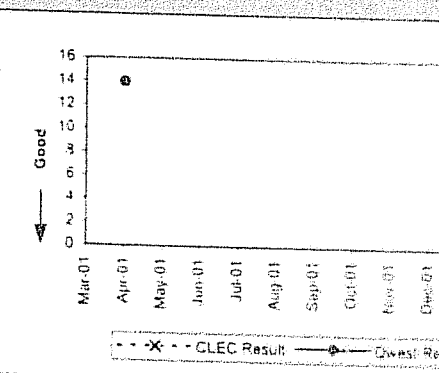
[illegible] Reasons (Average Days) (OP-6A-5)– Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					24	1	24.00		
					35	1	35.00		
					35	1	35.00		
					0	1	0.00		
					10	2	5.00		
					71	3	23.67		
					73	4	18.25		
					73	8	9.12		
					0	6	0.00		
					70	1	70.00		



[illegible] Reasons (Average Days) (OP-6B-5)– Interval Zone Two

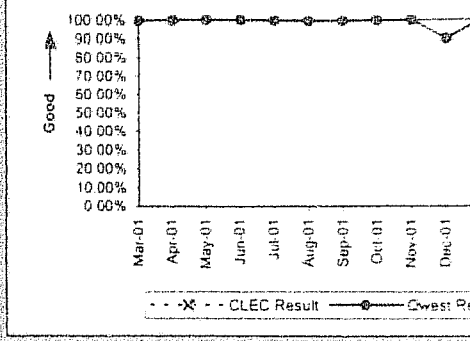
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					14	1	14.00		



Test #14 - Resale - Installation for DS3 and Higher

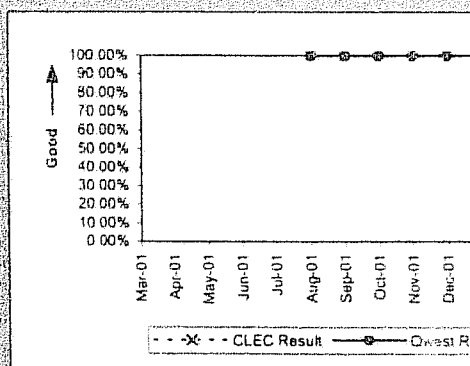
Qwest Zone One and Two

Qwest Res	Mod Z Scr	Parity Scr
100.00%		
100.00%		
100.00%		
100.00%		
100.00%		
100.00%		
100.00%		
100.00%		
100.00%		
100.00%		
90.00%		
100.00%		
100.00%		



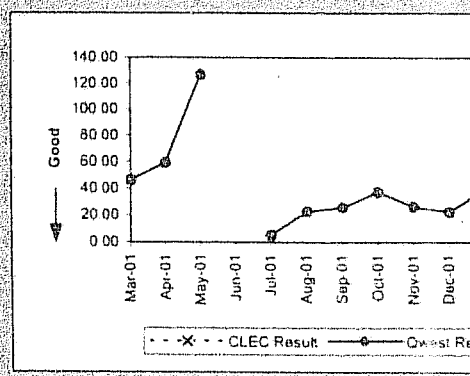
Qwest Zone One and Two

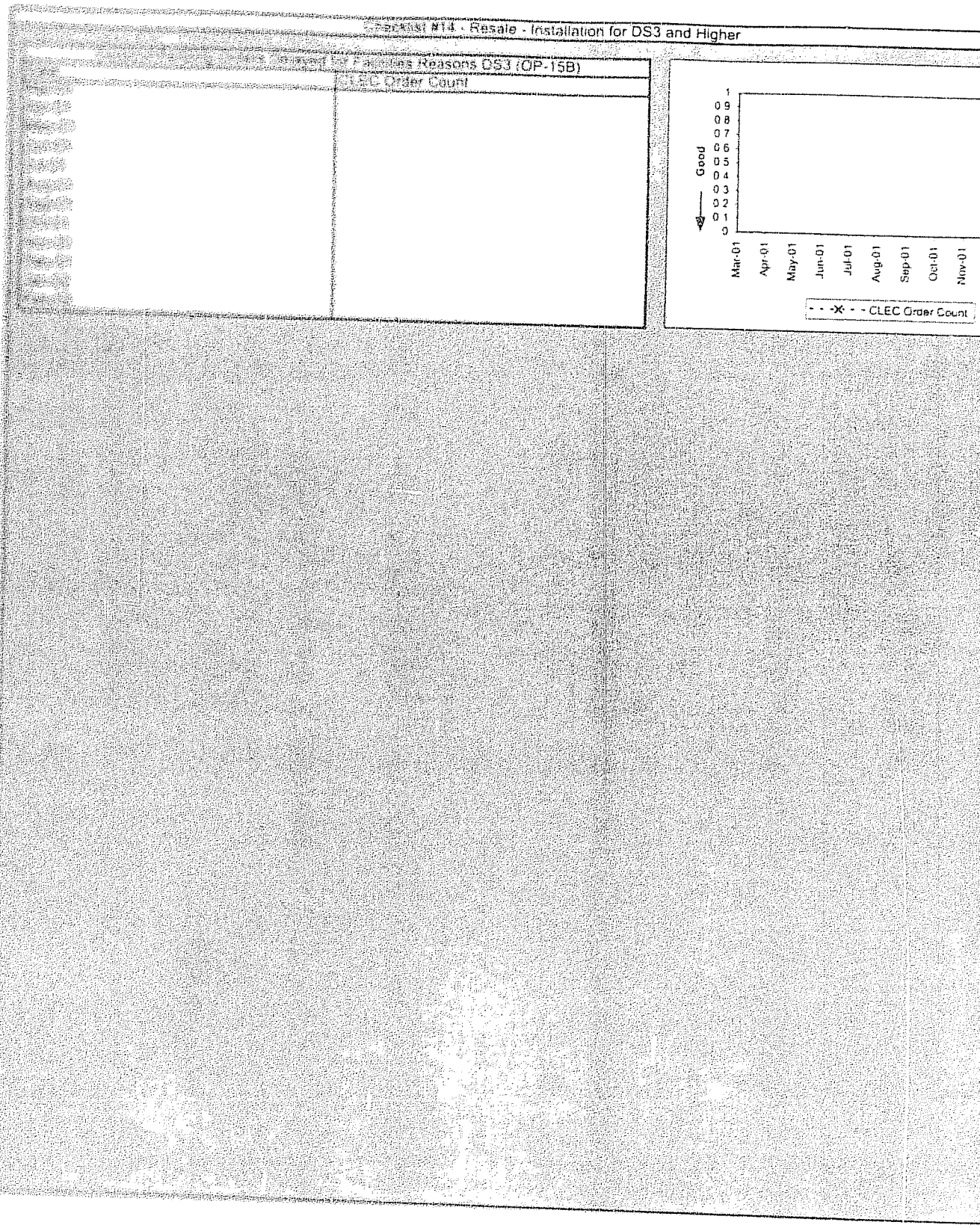
Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
5	100.00%		
4	100.00%		
4	100.00%		
8	100.00%		
10	100.00%		
10	100.00%		

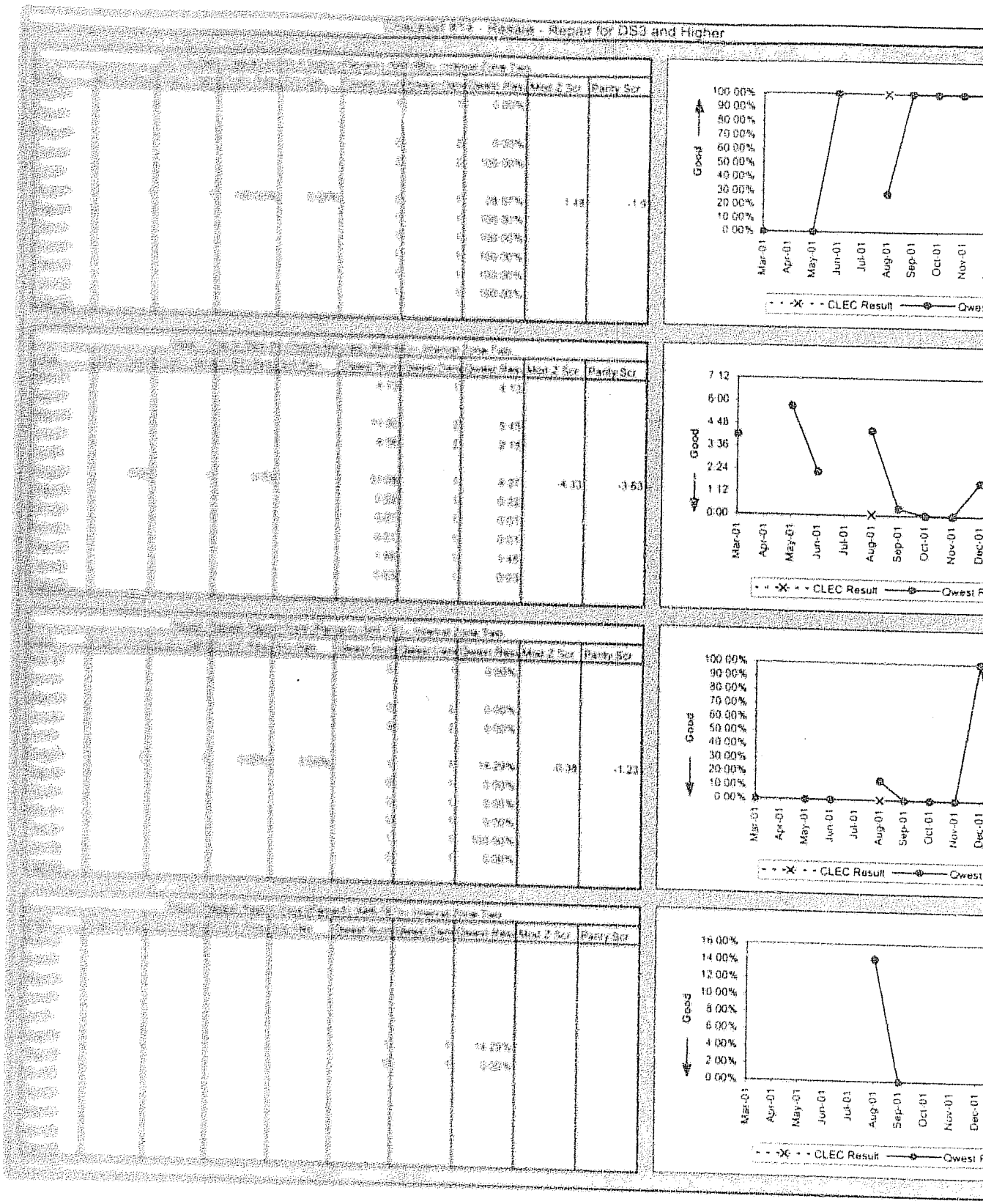


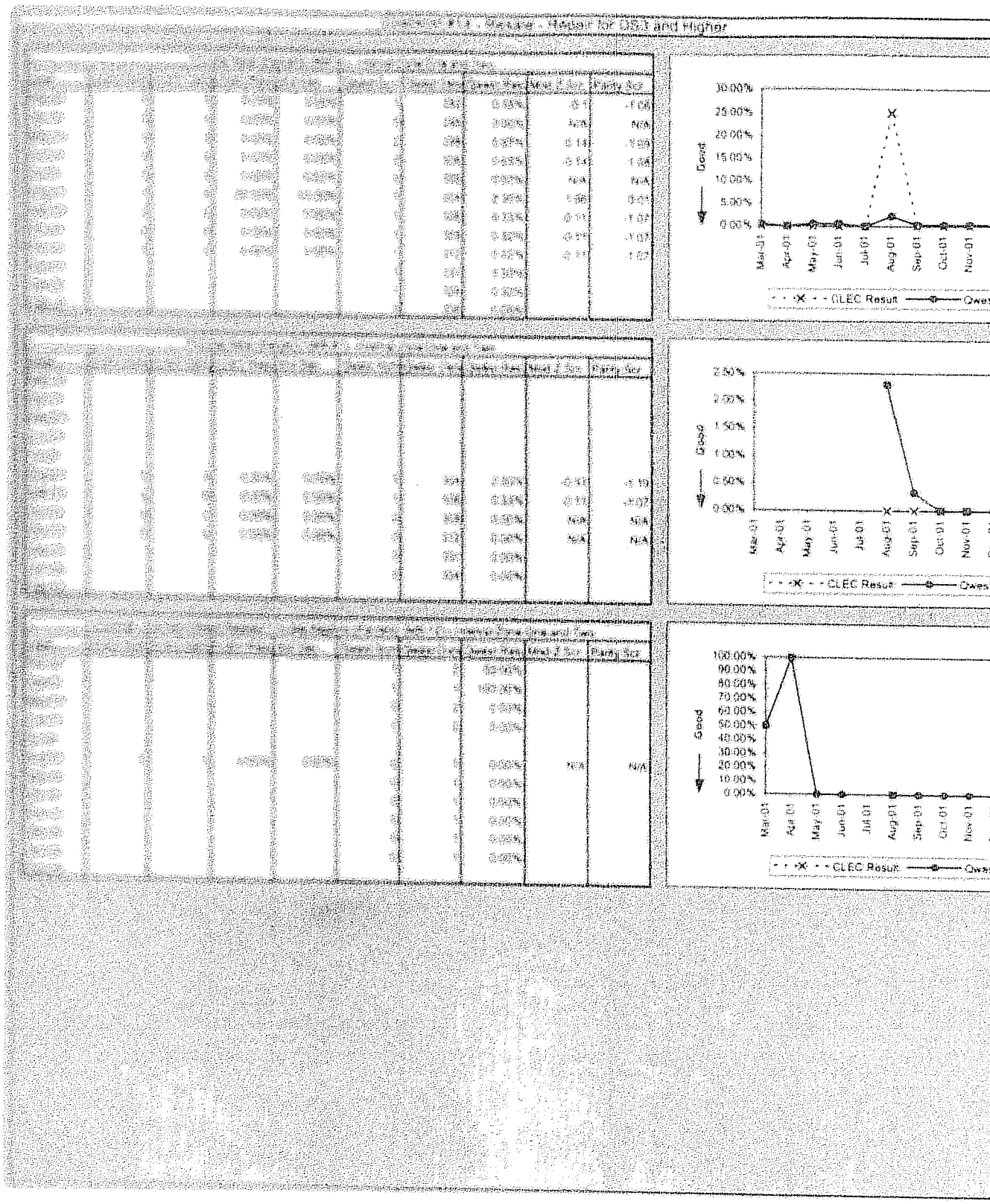
Qwest Zone One and Two Due Date (Average Days) (OP-15A)

Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
2	46.50		
2	59.50		
1	127.00		
2	5.50		
4	23.00		
2	26.00		
2	37.50		
2	26.50		
2	22.50		
2	40.00		
1	13.00		

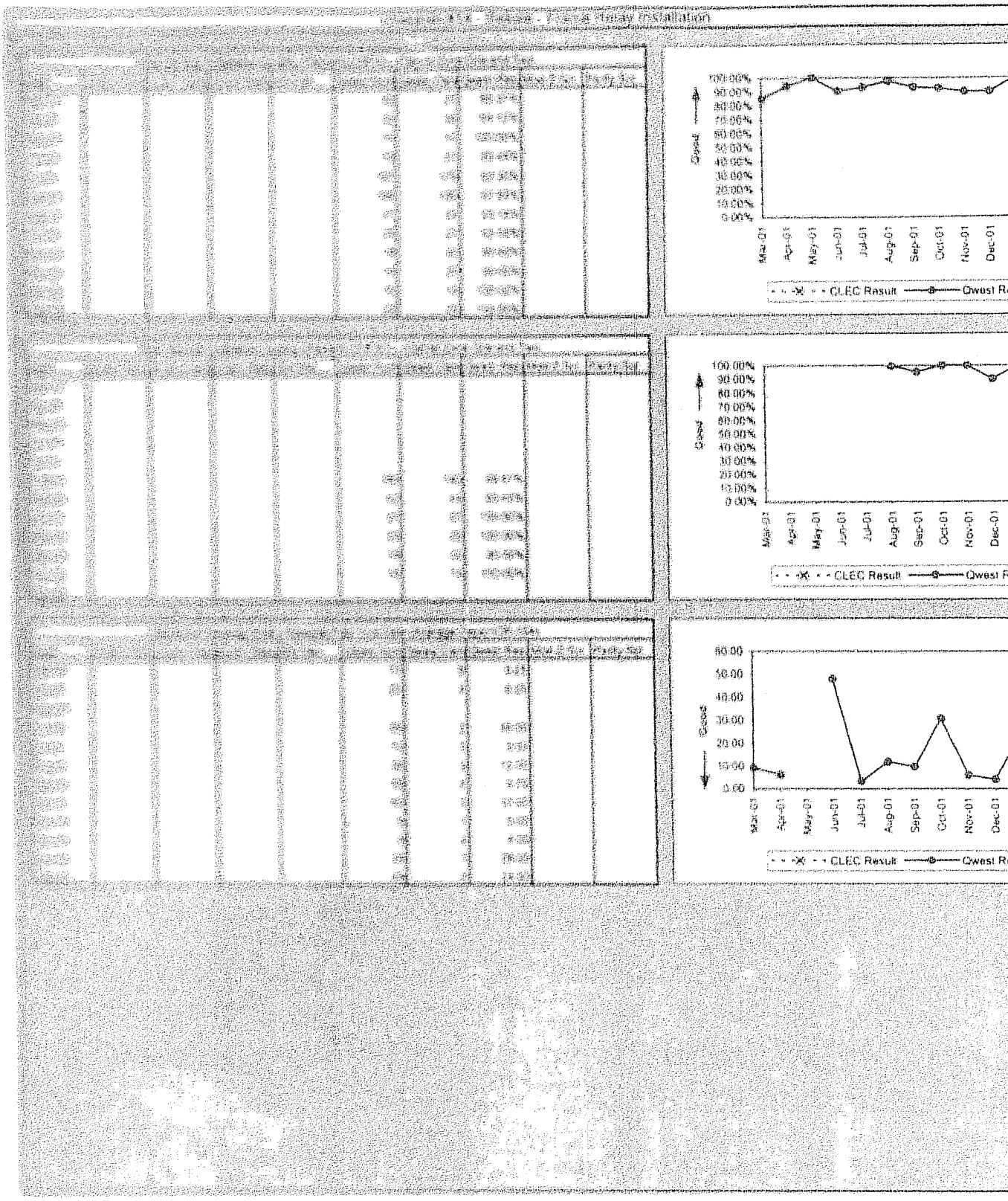


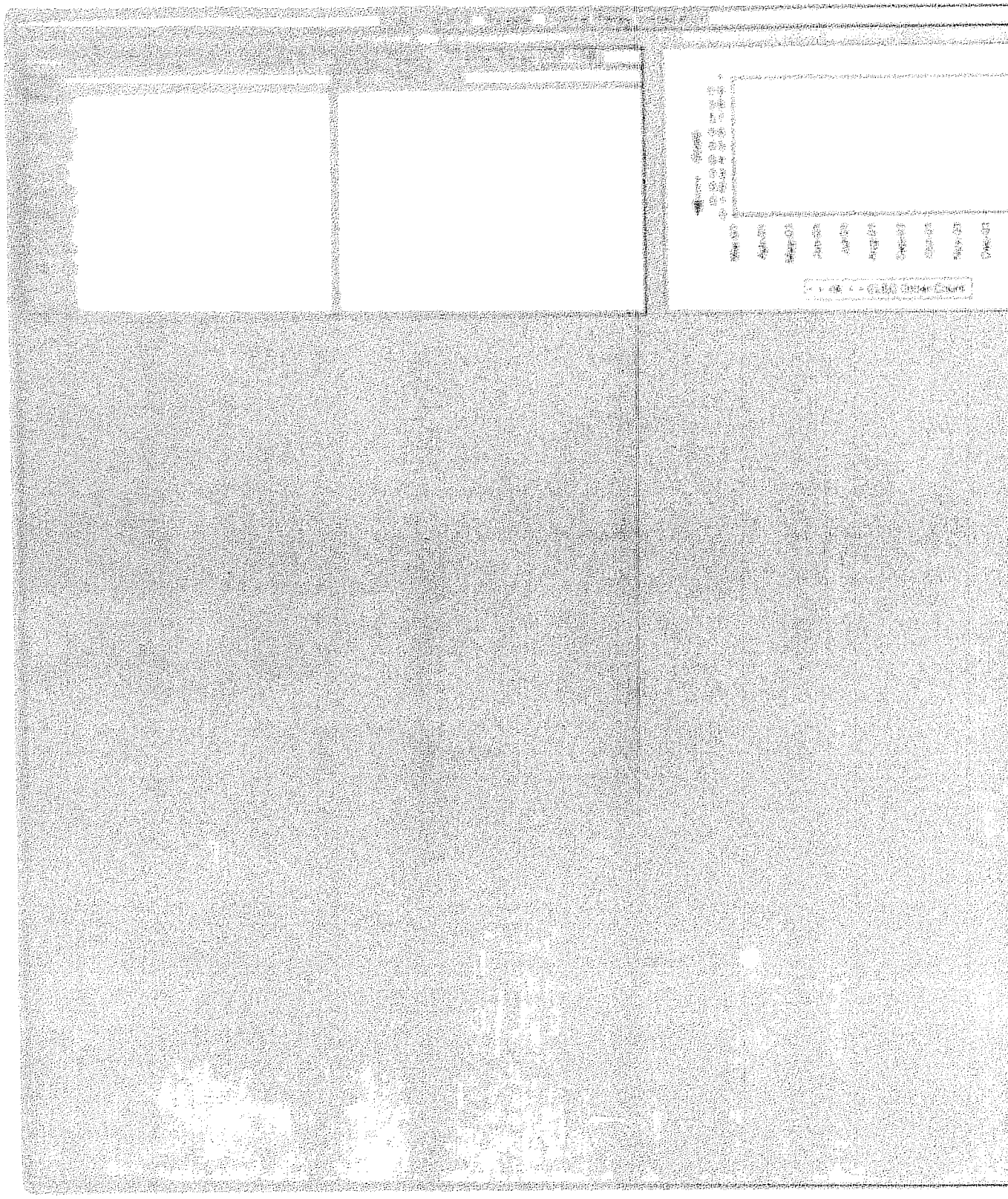

Measure #14 - Resale - Installation for DS3 and Higher
Missed Due Dates Reasons DS3 (OP-15B)
CLEC Order Count
Good
1
0.9
0.8
0.7
0.6
0.5
0.4
0.3
0.2
0.1
0
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
CLEC Order Count

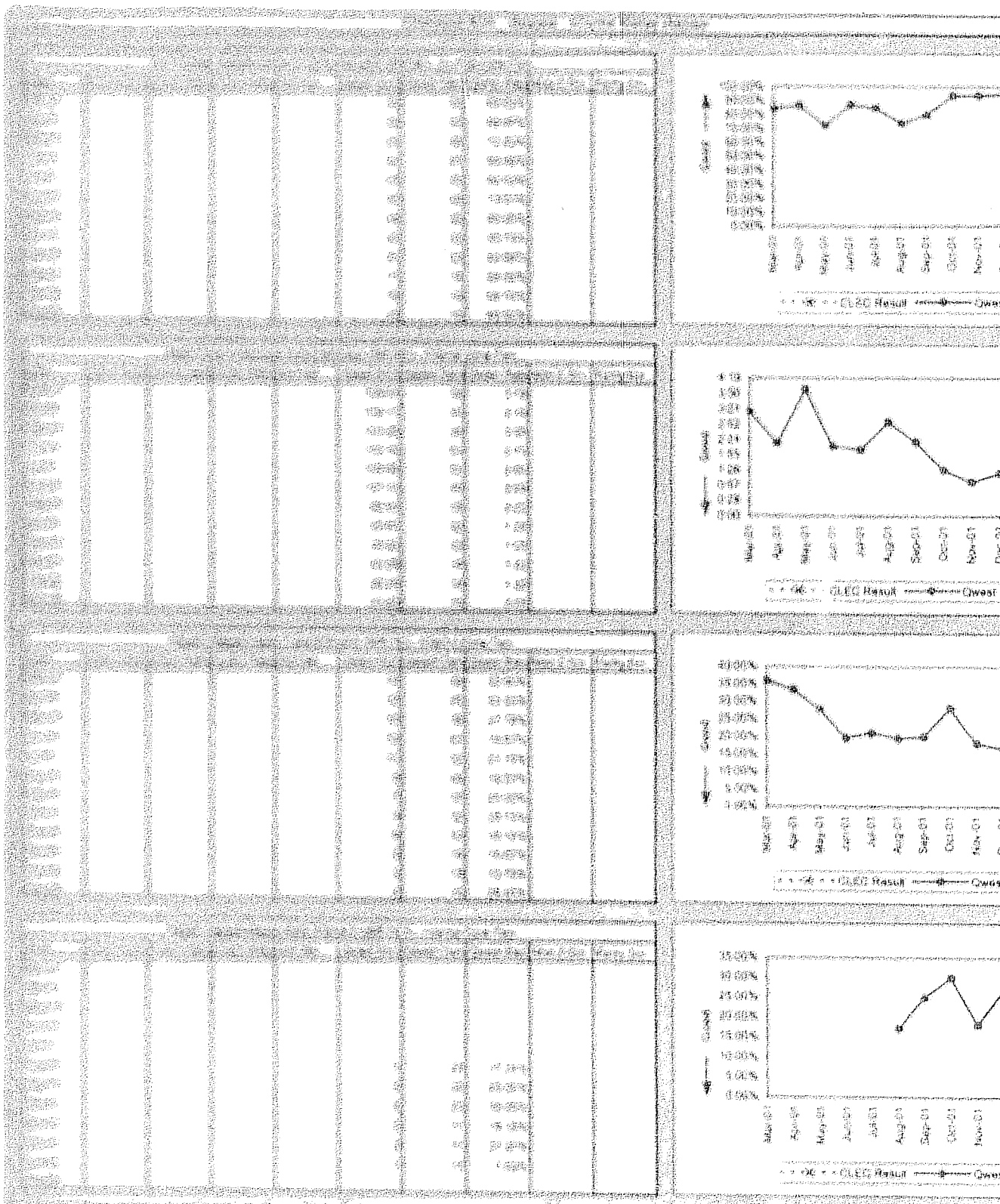

Repair for DS3 and Higher
Mod Z Scr
Parity Scr
Good
CLEC Result
Qwest

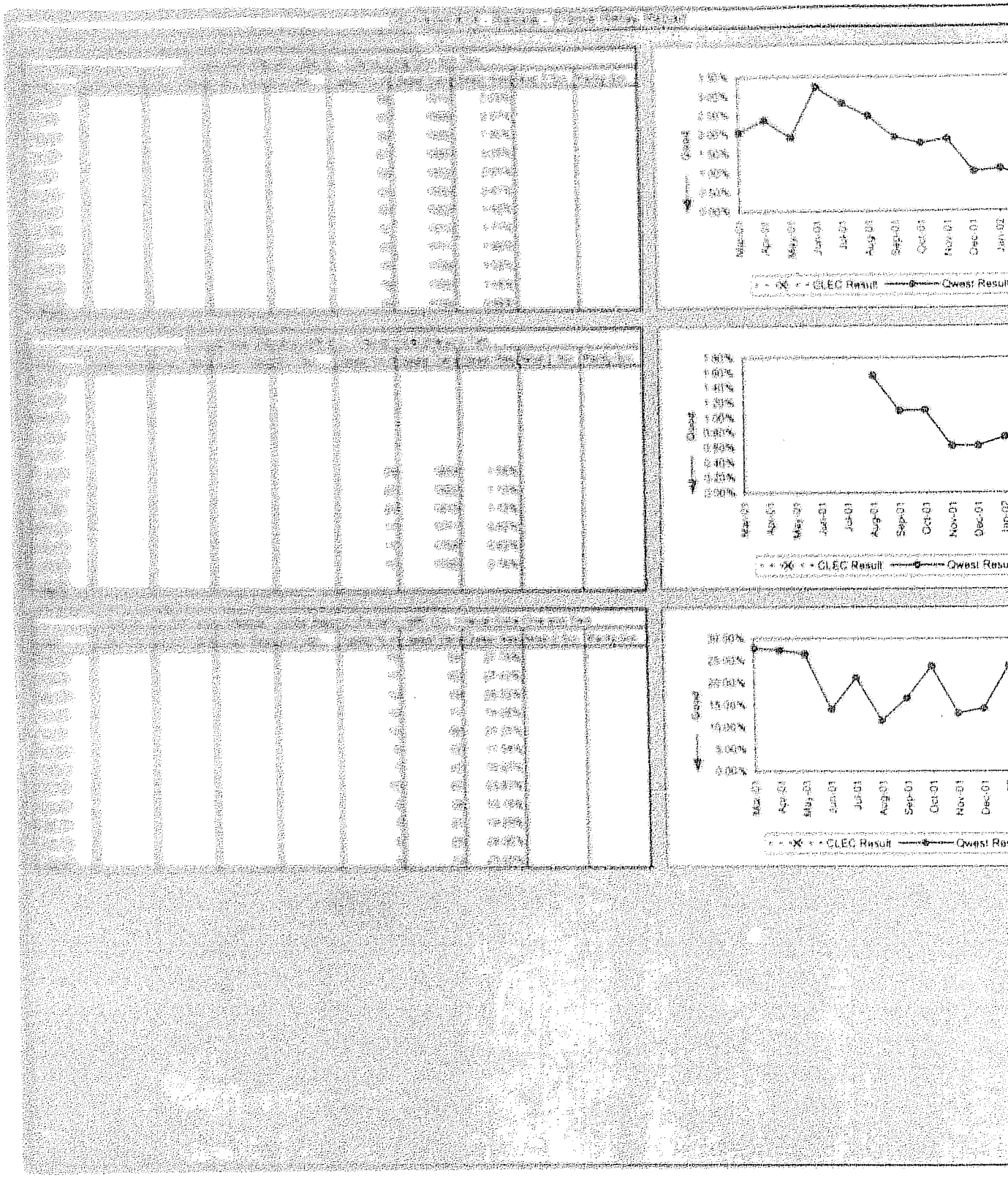

Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
CLEC Result

Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
CLEC Result
Qwest


100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Qwest
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
CLEC Result
Qwest R
100.00%
90.00%
80.00%
70.00%
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Qwest
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
CLEC Result
Qwest R
60.00
50.00
40.00
30.00
20.00
10.00
0.00
Qwest
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
CLEC Result
Qwest R







Performance Results

Regional
March 2001 - February 2002

March 30, 2002

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Repair Repeat Report Rate (Percent) (MR-7A) - Business Hour (BH)*

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Repair Repeat Report Rate (Percent) (MR-7B) - Business Hours (BH)*

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Repair Repeat Report Rate (Percent) (MR-7C) - No Dispatches*

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Installation Interval (Average Days) (OP-4) - Business Wire 1/3/02

Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Business Wire 1/3/02

Delayed Days for Facility Reasons (Average Days) (OP-5) - Business Wire 1/3/02

Installation Commitments Met (Percent) (OP-3) - No Exceptions

Installation Interval (Average Days) (OP-4) - No Exceptions

Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - No Exceptions

Delayed Days for Facility Reasons (Average Days) (OP-5) - No Exceptions

New Service Installation Quality (Percent) (OP-6)

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All Troubles Cleared within 48 hours (Percent) (MR-2) - Business Wire 1/3/02

Mean Time to Restore (Hours Minutes) (MR-3) - Business Wire 1/3/02

Repair Repeat Report Rate (Percent) (MR-4) - Business Wire 1/3/02

Repair Repeat Report Rate (Percent) (MR-4) - Business Wire 1/3/02

Repair Appointments Met (Percent) (MR-5) - Business Wire 1/3/02

Out of Service Cleared within 24 hours (Percent) (MR-1) - Residential Business Wire 1/3/02

All Troubles Cleared within 48 hours (Percent) (MR-2) - Residential Business Wire 1/3/02

Mean Time to Restore (Hours Minutes) (MR-3) - Residential Business Wire 1/3/02

Repair Repeat Report Rate (Percent) (MR-4) - Residential Business Wire 1/3/02

Repair Repeat Report Rate (Percent) (MR-4) - Residential Business Wire 1/3/02

Repair Appointments Met (Percent) (MR-5) - Residential Business Wire 1/3/02

Out of Service Cleared within 24 hours (Percent) (MR-1) - No Exceptions

All Troubles Cleared within 48 hours (Percent) (MR-2) - No Exceptions

Mean Time to Restore (Hours Minutes) (MR-3) - No Exceptions

Repair Repeat Report Rate (Percent) (MR-4) - No Exceptions

Repair Repeat Report Rate (Percent) (MR-4) - No Exceptions

Repair Appointments Met (Percent) (MR-5) - No Exceptions

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Trouble Rate (Percent) (MR-8)

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Installation Commitments Met (Percent) (OP-3) - Business Wire 1/3/02

Installation Interval (Average Days) (OP-4) - Business Wire 1/3/02

Installation Interval (Average Days) (OP-4) - Business Wire 1/3/02

Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Business Wire 1/3/02

Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Business Wire 1/3/02

Delayed Days for Facility Reasons (Average Days) (OP-5) - Business Wire 1/3/02

Delayed Days for Facility Reasons (Average Days) (OP-5) - Business Wire 1/3/02

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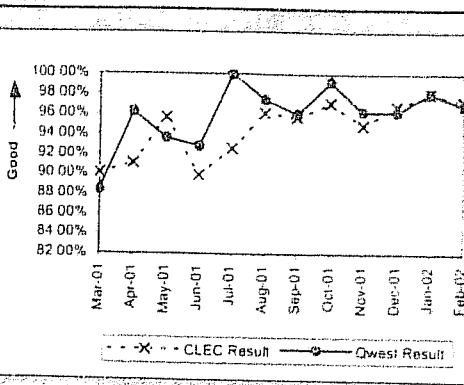
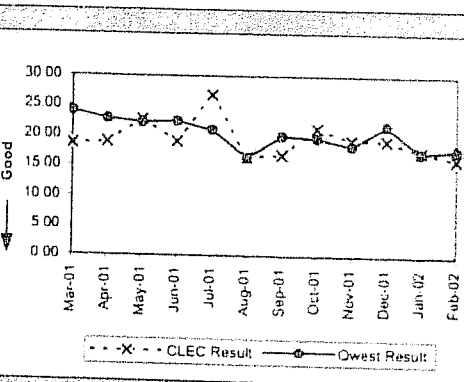
Checklist #1 - Local Interconnection - LIS Installation

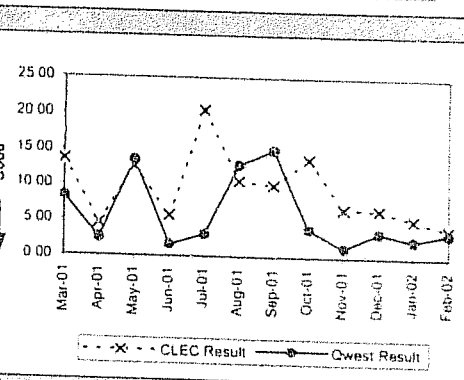
	Qwest Data	Qwest Result	Mod Z Scr	Parity Scr
	121	88 43%	-0 47	-1 28
	107	96 26%	1 67	0 02
	95	93 68%	-0 63	-1 38
	112	92 86%	0 84	-0 49
	353	100 00%	N/A	1 47
	257	97 47%	0 66	-0 6
	285	96 10%	0 15	-0 91
	265	99 25%	1 69	0 03
	245	96 33%	0 67	-0 59
	243	96 30%	-0 3	-1 18
	127	98 13%	-0 07	-1 04
	129	96 90%	-0 25	-1 15



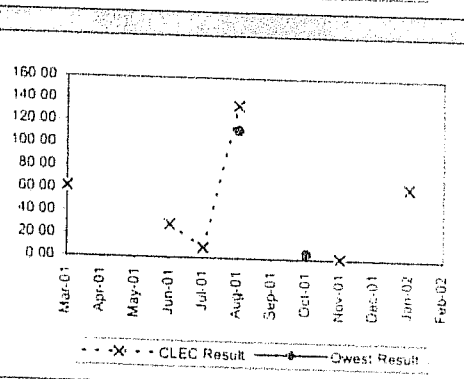
	Qwest Data	Qwest Result	Mod Z Scr	Parity Scr
	121	24 02	-4 73	-3 88
	107	22 81	-2 77	-2 69
	95	22 26	0 1	-0 94
	112	22 46	-3 06	-2 86
	405	21 03	6 01	2 65
	327	16 45	0 09	-0 94
	420	20 04	-3 45	-3 1
	403	19 66	1 93	0 17
	374	18 48	1 1	-0 33
	364	21 78	-2 62	-2 59
	135	17 28	0 28	-0 83
	158	17 80	-1 84	-2 12



	Qwest Data	Qwest Result	Mod Z Scr	Parity Scr
	14	8 43	1 25	-0 24
	4	2 50	1 08	-0 35
	6	13 67	-0 09	-1 05
	8	1 62	2 75	0 67
	8	3 12	2 75	0 67
	22	13 00	0 67	-1 41
	26	15 12	-1 05	-1 64
	13	3 85	1 22	-0 26
	136	1 33	2 88	0 75
	70	3 44	1 16	-0 3
	30	2 43	1 39	-0 15
	33	3 45	0 02	-0 99



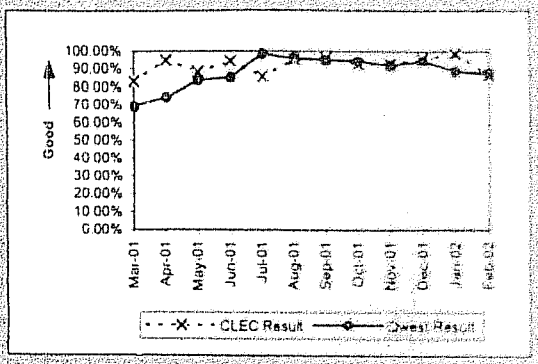
	Qwest Data	Qwest Result	Mod Z Scr	Parity Scr
	1	113 00		
	1	3 00		



Checklist #1 - Local Interconnection - LIS Installation

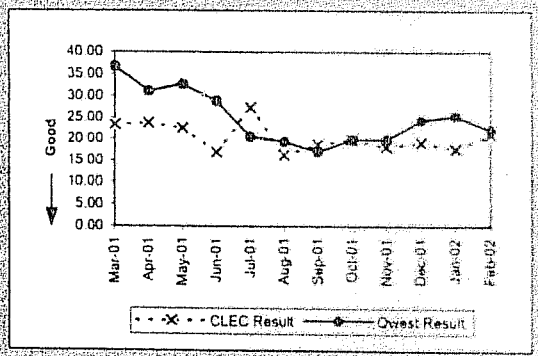
Percent Commitments Met (Percent) (OP-3E)-- Interval Zone Two

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		62	83.58%	37.04%	77	111	69.37%	-1.99	-2.21
		51	95.08%	21.67%	67	90	74.44%	-3.09	-2.88
		44	68.64%	31.74%	74	88	84.09%	-0.67	-1.41
		55	94.55%	22.71%	147	172	85.47%	-1.66	-2.01
		56	86.11%	34.58%	271	275	98.55%	3.16	0.92
		45	95.56%	20.61%	264	275	96.00%	0.18	-0.89
		54	96.30%	18.89%	140	147	95.24%	-0.31	-1.19
		73	93.15%	25.26%	223	236	94.49%	0.44	-0.73
		60	93.33%	24.94%	214	232	92.24%	-0.28	-1.17
		74	95.95%	19.72%	163	172	94.77%	-0.38	-1.23
		88	96.86%	16.60%	105	118	88.98%	-2.24	-2.36
		63	86.79%	33.86%	86	98	87.76%	0.16	-0.9



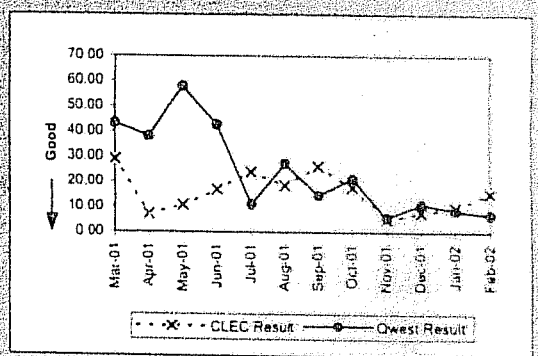
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

		CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		97	23.43	17.71	4067	111	36.64	-1.36	-1.83
		97	23.80	15.29	2805	90	31.17	-1.56	-1.95
		44	22.61	14.38	2875	88	32.67	-1.63	-1.99
		55	16.98	13.49	4982	172	28.97	-2.29	-2.39
		59	27.45	21.48	8199	400	20.50	0.98	-0.4
		68	16.32	13.86	8260	426	19.39	-1.31	-1.8
		85	18.78	20.16	4207	246	17.10	0.62	-0.62
		124	19.85	13.79	6252	315	19.85	0	-1
		97	18.14	12.01	6946	350	19.85	-1	-1.61
		106	19.12	13.61	5012	243	24.33	-1.29	-1.79
		122	17.66	15.03	4689	185	25.35	-3.01	-2.83
		37	20.03	19.51	2900	132	21.97	-0.53	-1.32



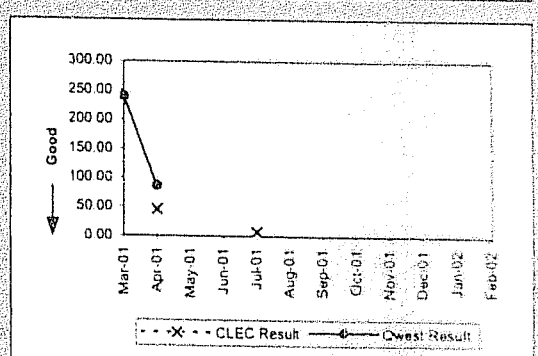
Installation Troubles Not Found Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

		CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		11	29.09	27.54	1387	32	43.34	-0.53	-1.32
		3	7.33	10.12	841	22	38.23	-1.02	-1.62
		5	10.80	2.17	811	14	57.93	-1.4	-1.85
		5	17.00	17.44	1072	25	42.88	-0.52	-1.32
		25	24.20	24.21	267	24	11.12	1.34	-0.18
		36	28.89	29.22	994	36	27.61	-0.51	-1.31
		13	26.54	31.64	369	25	14.76	1.17	-0.29
		23	18.04	16.72	687	32	21.47	-0.46	-1.26
		36	5.26	13.87	800	136	5.88	-0.18	-1.11
		25	7.83	20.33	897	80	11.21	-0.29	-1.18
		25	9.89	25.46	698	80	8.72	0.36	-0.78
		7	15.86	22.50	321	46	6.98	1.08	-0.34



Installation Troubles Not Found Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

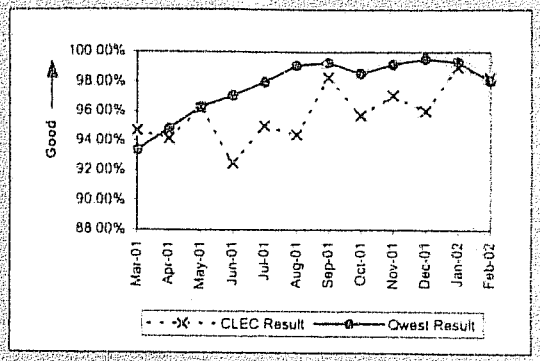
		CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					479	2	239.50		
		1	45.00		86	1	86.00		
		1	8.00						



Checklist #1 - Local Interconnection - LIS Installation

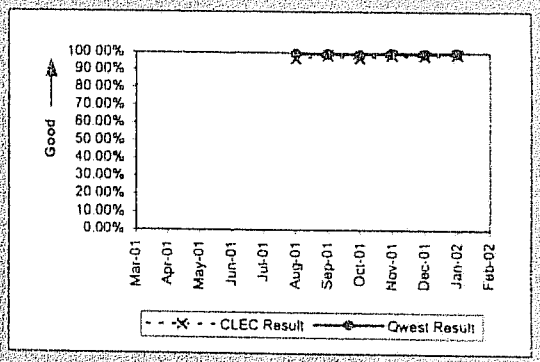
[illegible] (OP-5) - Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	331	93.35%	-0.74	-1.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	369	94.85%	0.41	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	325	96.31%	0.03	-0.98
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	343	97.08%	2.73	0.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	600	98.00%	2.54	0.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	779	99.10%	4.22	1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	710	99.30%	1.35	-0.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	692	98.55%	2.78	0.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	721	99.17%	2.58	0.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	636	99.53%	3.73	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	434	99.31%	0.48	-0.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	305	98.03%	-0.23	-1.14



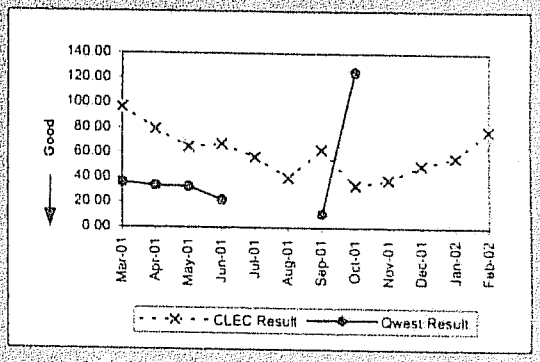
[illegible] (OP-5) - Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	779	99.36%	3.13	0.9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	710	99.44%	1.21	-0.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	692	98.99%	2.4	0.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	721	99.58%	1.66	0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	636	99.53%	2.01	0.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	434	99.77%	1.34	-0.18



[illegible] Delayed Past Due Date (Average Days) (OP-15A)

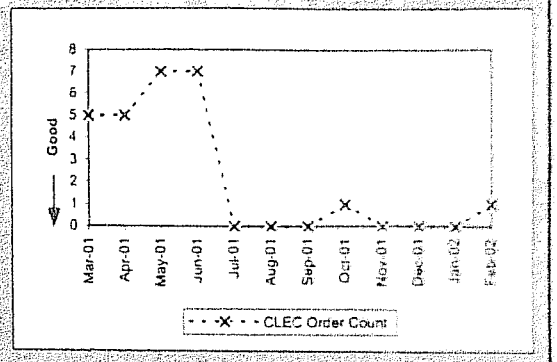
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	38.00	1.05	-0.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	33.60	0.35	-0.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	32.83	0.57	-0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	22.25	1.48	-0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	11.00	1.67	0.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	125.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					



Checklist #1 - Local Interconnection - LIS Installation

Orders Delayed for Facilities Reasons LIS Trunk (OP-15B)

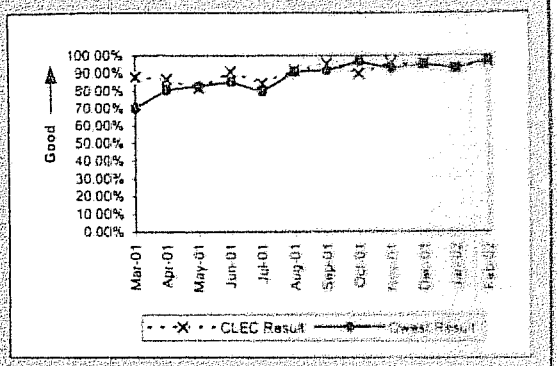
	CLEC Order Count
	5
	5
	7
	7
	0
	0
	0
	1
	0
	0
	0
	1



Checklist #1 - Local Interconnection - LIS Repair

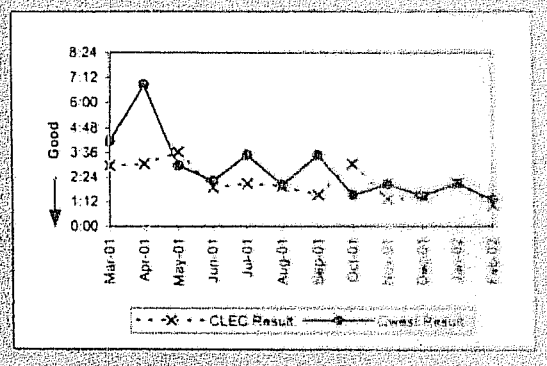
Percent Within 4 Hours (Percent) (MR-5A)-- Interval Zone One

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			88.75%	32.31%	76	108	70.37%	-3.1	-2.88
			87.50%	33.45%	84	104	80.77%	-1.25	-1.76
			91.78%	28.62%	107	129	82.95%	0.25	-0.85
			91.36%	28.10%	100	117	85.47%	-1.38	-1.84
			84.81%	35.89%	63	79	79.75%	-0.91	-1.56
			91.94%	27.23%	72	79	91.14%	-0.19	-1.12
			96.78%	20.14%	57	62	91.94%	-0.9	-1.54
			90.20%	29.74%	58	60	96.67%	1.52	-0.08
			96.15%	19.35%	53	57	92.98%	-0.7	-1.43
			95.00%	20.54%	40	42	95.24%	-0.08	-1.05
			93.48%	24.85%	39	42	92.86%	-0.12	-1.07
			96.36%	18.72%	42	43	97.67%	0.28	-0.83



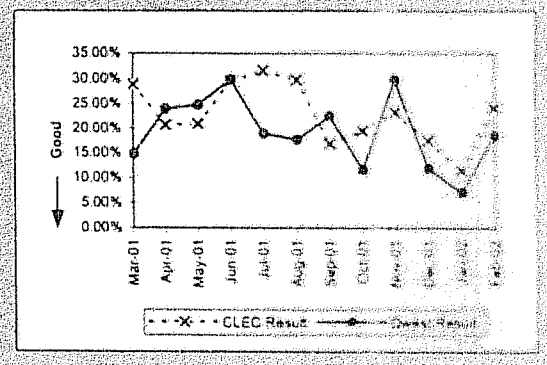
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			5:50	8:32	449:24	108	4:10	-0.98	-1.6
			9:05	8:14	714:06	104	6:52	-1.23	-1.75
			3:40	10:12	386:04	129	3:00	1.08	-0.34
			4:55	2:42	261:31	117	2:14	-0.96	-1.59
			3:01	3:25	279:02	79	3:32	-1.08	-1.66
			1:59	4:30	161:04	79	2:02	-0.18	-1.11
			1:34	2:47	216:08	62	3:31	-0.8	-1.49
			3:05	8:14	93:22	60	1:33	2.88	0.75
			1:21	2:05	117:44	57	2:04	-0.71	-1.43
			1:29	2:52	62:43	42	1:30	-0.02	-1.01
			3:04	6:19	87:54	42	2:06	-0.06	-1.04
			1:02	1:34	56:41	43	1:19	-1.3	-1.79



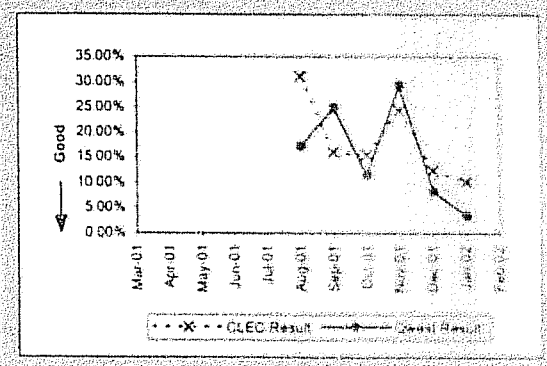
Repeat Trouble Report Rate (Percent) (MR-7D)-- Interval Zone One

			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			29.95%	45.35%	16	108	14.81%	2.69	0.63
			20.75%	40.53%	25	104	24.04%	-0.6	-1.37
			25.95%	40.69%	32	129	24.81%	-0.74	-1.45
			29.63%	45.86%	35	117	29.91%	-0.05	-1.03
			31.65%	46.53%	15	79	18.99%	2.03	0.24
			39.84%	49.76%	14	79	17.72%	1.95	0.18
			16.93%	37.52%	14	62	22.58%	-0.86	-1.52
			18.61%	39.70%	7	60	11.67%	1.3	-0.21
			29.08%	42.32%	17	57	29.82%	-0.81	-1.49
			12.46%	38.12%	5	42	11.90%	0.78	-0.53
			11.97%	31.99%	3	42	7.14%	0.77	-0.53
			24.24%	42.86%	8	43	18.60%	0.76	-0.54



Repeat Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

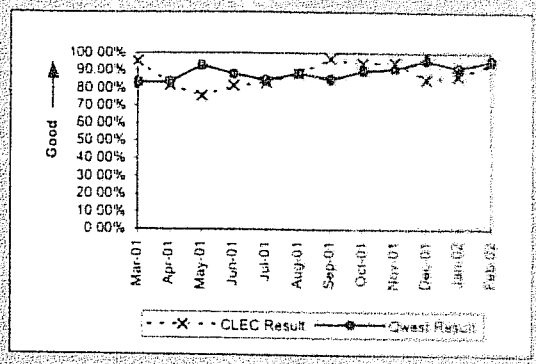
			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			31.18%	46.32%	10	58	17.24%	1.91	0.16
			16.05%	36.71%	12	48	25.00%	-1.13	-1.69
			15.58%	36.27%	5	43	11.63%	0.56	-0.66
			24.53%	43.03%	10	34	29.41%	-0.49	-1.3
			12.50%	33.07%	2	24	8.33%	0.37	-0.78
			13.20%	30.27%	1	29	3.45%	1.1	-0.33



Checklist #1 - Local Interconnection - LIS Repair

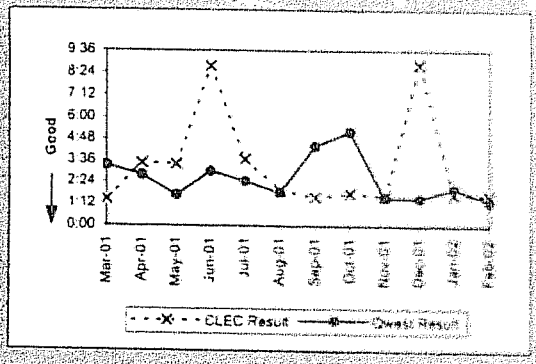
Percent Qwest within 4 hours (Percent) (MR-5B)-- Interval Zone Two

			[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			95.65%	20.39%	45	54	83.33%	-1.65	-2
			82.05%	38.38%	65	79	83.54%	0.2	-0.88
			85.71%	42.88%	60	71	92.96%	2.74	0.67
			84.85%	36.27%	56	66	87.88%	0.85	-0.48
			83.33%	37.50%	75	90	84.44%	0.22	-0.87
			88.37%	32.06%	54	61	88.52%	0	-1
			85.37%	35.67%	34	40	85.00%	-1.38	-1.84
			94.12%	23.53%	34	38	89.47%	-0.64	-1.39
			84.09%	22.61%	40	44	90.91%	-0.57	-1.35
			95.83%	35.62%	24	25	96.00%	1.24	-0.25
			96.84%	33.80%	32	35	91.43%	0.56	-0.66
			91.31%	28.11%	22	23	95.65%	0.04	-0.97



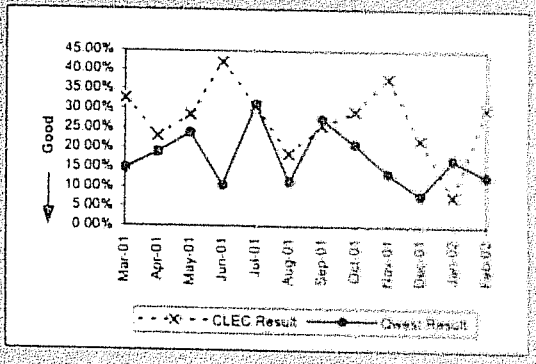
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

			[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			1:27	1:20	179:09	54	3:19	-1.18	-1.72
			3:28	5:32	219:52	79	2:47	0.46	-0.72
			3:25	5:08	119:20	71	1:41	2.88	0.75
			3:47	34:24	199:49	66	3:02	1.28	-0.22
			3:43	12:15	222:08	90	2:28	1.19	-0.28
			1:58	2:41	112:16	61	1:50	0.45	-0.73
			1:33	1:13	178:22	40	4:28	-0.75	-1.45
			1:48	3:11	199:24	38	5:15	-0.88	-1.53
			1:39	2:47	68:20	44	1:33	0.25	-0.85
			8:51	35:48	37:40	25	1:31	3.72	1.26
			1:44	1:53	73:05	35	2:05	-0.4	-1.25
			1:41	3:49	31:33	23	1:22	0.54	-0.67



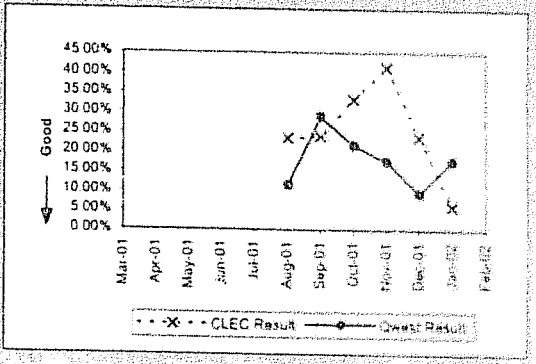
Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

			[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			32.61%	46.88%	8	54	14.81%	2.07	0.26
			23.08%	42.13%	15	79	18.99%	0.51	-0.69
			28.57%	45.18%	17	71	23.94%	0.61	-0.53
			42.11%	49.37%	7	66	10.61%	3.58	1.18
			32.73%	46.15%	28	90	31.11%	-0.05	-1.03
			19.60%	36.91%	7	61	11.48%	0.99	-0.4
			25.61%	43.76%	11	40	27.50%	-0.16	-1.1
			23.41%	45.56%	8	38	21.05%	0.79	-0.52
			37.84%	48.50%	6	44	13.64%	2.47	0.5
			22.22%	41.57%	2	25	8.00%	1.36	-0.17
			7.69%	26.97%	6	35	17.14%	-1.05	-1.64
			32.13%	45.91%	3	23	13.04%	1.58	-0.04



Repeat Repair Report Rate (Percent) (MR-7E*)-- Interval Zone Two

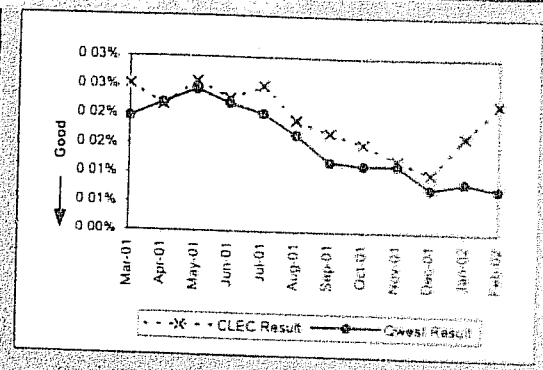
			[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			23.53%	42.42%	5	43	11.63%	1.34	-0.18
			24.00%	42.71%	9	31	29.03%	-0.41	-1.25
			33.33%	47.14%	5	23	21.74%	0.84	-0.49
			41.36%	49.25%	6	34	17.65%	2.03	0.24
			23.81%	42.59%	2	21	9.52%	1.05	-0.36
			6.25%	24.21%	5	28	17.86%	-1.17	-1.71



Checklist #1 - Local Interconnection - LIS Repair

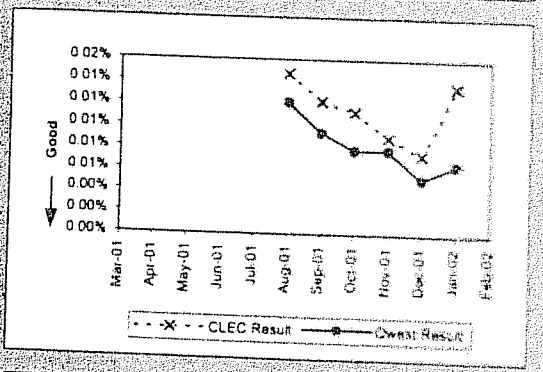
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	0.01%	1.59%	162	820683	0.02%	2.47	0.5
	0.02%	1.47%	183	826420	0.02%	-0.19	-1.12
	0.03%	1.60%	200	821225	0.02%	0.58	-0.65
	0.02%	1.51%	183	827477	0.02%	0.35	-0.79
	0.03%	1.58%	169	830632	0.02%	2.18	0.32
	0.02%	1.39%	140	832725	0.02%	1.25	-0.24
	0.02%	1.31%	102	838820	0.01%	2.98	0.81
	0.02%	1.24%	98	846799	0.01%	2.27	0.38
	0.01%	1.12%	101	869808	0.01%	0.54	-0.67
	0.01%	1.01%	67	877674	0.01%	1.96	0.19
	0.02%	1.29%	77	880307	0.01%	5.72	2.48
	0.02%	1.49%	66	883078	0.01%	11.3	5.87



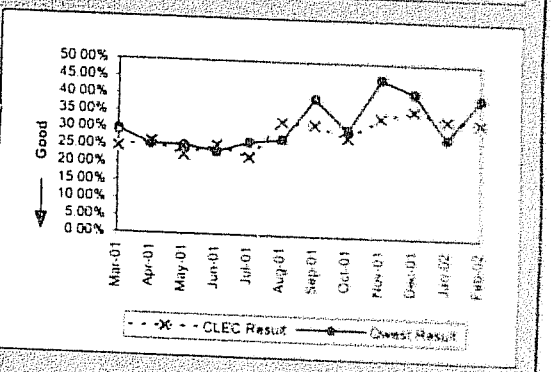
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	0.01%	1.21%	101	832725	0.01%	1.5	-0.09
	0.01%	1.11%	79	838820	0.01%	1.89	0.15
	0.01%	1.07%	66	846799	0.01%	2.65	0.61
	0.01%	0.95%	68	869808	0.01%	0.88	-0.47
	0.01%	0.86%	45	877674	0.01%	2.12	0.29
	0.01%	1.17%	57	880307	0.01%	6	2.65



Trouble Rate (Percent) Qwest Received Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

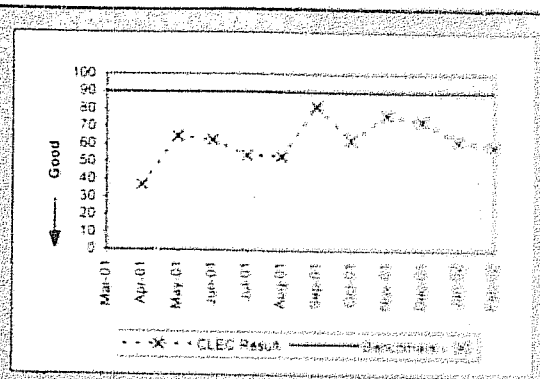
	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	34.71%	43.14%	68	230	29.57%	-1.18	-1.72
	26.34%	44.05%	63	246	25.61%	0.18	-0.89
	32.75%	41.99%	68	268	25.37%	-0.72	-1.44
	25.65%	43.67%	57	240	23.75%	0.49	-0.7
	32.36%	41.63%	61	230	26.52%	-1.08	-1.65
	35.66%	46.90%	53	193	27.46%	1.17	-0.29
	31.46%	46.53%	67	169	39.65%	-1.53	-1.93
	38.42%	45.10%	43	141	30.50%	-0.41	-1.25
	34.48%	47.53%	85	186	45.70%	-2.13	-2.3
	36.67%	46.19%	48	115	41.74%	-0.83	-1.5
	34.02%	47.38%	31	108	28.70%	0.98	-0.41
	33.33%	47.14%	45	111	40.54%	-1.34	-1.81



Checklist #1 - Collocation

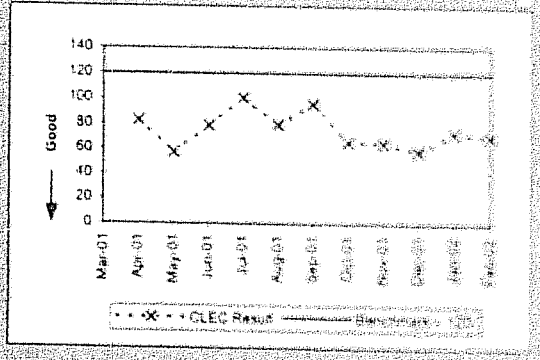
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	37	1	37.00	
May-01	194	3	64.67	7.09
Jun-01	188	3	62.67	8.08
Jul-01	216	4	54.00	13.44
Aug-01	107	2	53.50	16.26
Sep-01	164	2	82.00	1.41
Oct-01	439	7	62.71	15.98
Nov-01	154	2	77.00	7.07
Dec-01	221	3	73.67	12.06
Jan-02	310	5	62.00	
Feb-02	118	2	59.00	



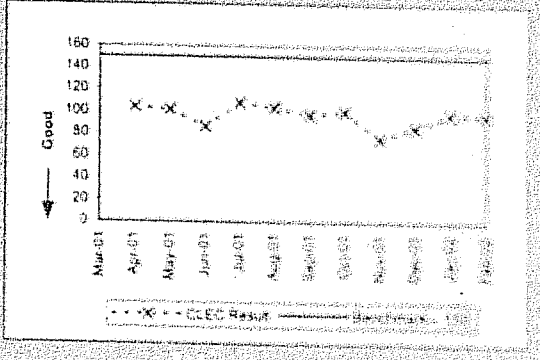
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	414	5	82.80	24.59
May-01	514	9	57.11	31.69
Jun-01	395	5	79.00	13.93
Jul-01	806	8	100.75	11.09
Aug-01	874	11	79.45	16.66
Sep-01	384	4	96.00	17.57
Oct-01	394	6	65.67	24.39
Nov-01	324	5	64.80	16.02
Dec-01	350	6	58.33	4.46
Jan-02	438	6	73.00	
Feb-02	210	3	70.00	



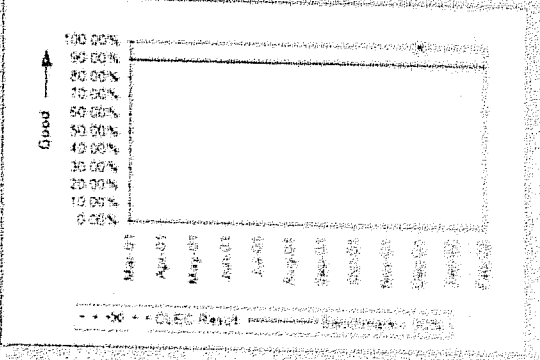
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	3443	33	104.33	22.67
May-01	1424	14	101.71	32.44
Jun-01	1304	15	86.93	26.33
Jul-01	2604	24	108.50	18.44
Aug-01	3228	31	104.13	26.24
Sep-01	783	8	97.88	27.04
Oct-01	805	8	100.62	21.19
Nov-01	838	11	76.18	15.25
Dec-01	1039	12	86.58	24.88
Jan-02	395	4	98.75	
Feb-02	584	6	97.33	



Forcasted Collocations (Percent) (CP-2A)

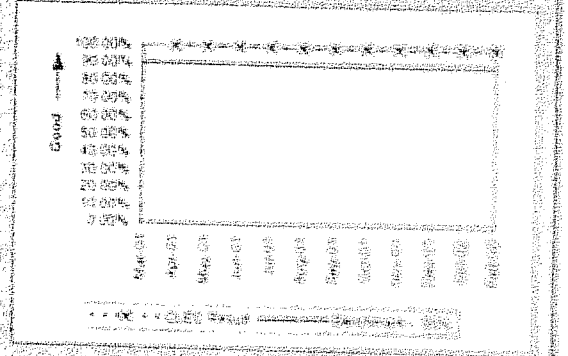
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	100.00%	0.00%
Jan-02				
Feb-02				



Checklist #1 - Collocation

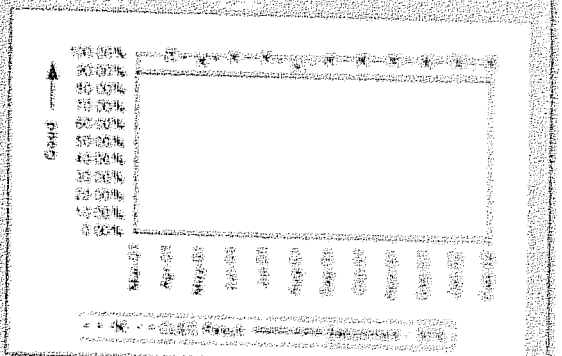
Non-Forcasted & Late Collocations (Percent) (CP-2B)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	6	6	100.00%	0.00%
May-01	12	12	100.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	12	12	100.00%	0.00%
Aug-01	13	13	100.00%	0.00%
Sep-01	6	6	100.00%	0.00%
Oct-01	13	13	100.00%	0.00%
Nov-01	7	7	100.00%	0.00%
Dec-01	8	8	100.00%	0.00%
Jan-02	11	11	100.00%	
Feb-02	5	5	100.00%	



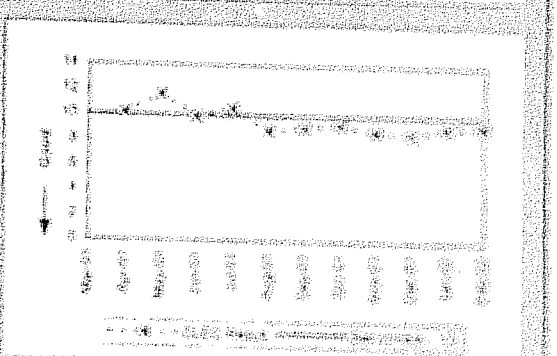
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	78	78	100.00%	0.00%
May-01	39	40	97.50%	15.61%
Jun-01	26	26	100.00%	0.00%
Jul-01	39	39	100.00%	0.00%
Aug-01	41	43	95.35%	21.06%
Sep-01	21	21	100.00%	0.00%
Oct-01	23	23	100.00%	0.00%
Nov-01	18	18	100.00%	0.00%
Dec-01	28	28	100.00%	0.00%
Jan-02	27	27	100.00%	
Feb-02	23	23	100.00%	



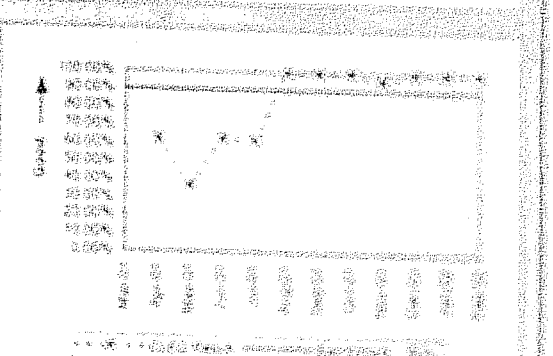
Collocation Feasibility Study Interval (Average Days) (CP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	480	47	10.21	1.77
May-01	514	44	11.68	2.07
Jun-01	367	37	9.92	1.82
Jul-01	340	32	10.62	1.86
Aug-01	407	46	8.85	0.87
Sep-01	374	41	9.12	0.95
Oct-01	216	23	9.39	0.78
Nov-01	132	15	8.80	1.26
Dec-01	225	26	8.65	1.50
Jan-02	357	39	9.15	
Feb-02	196	21	9.33	



Collocation Feasibility Study Commitments Met (Percent) (CP-4)

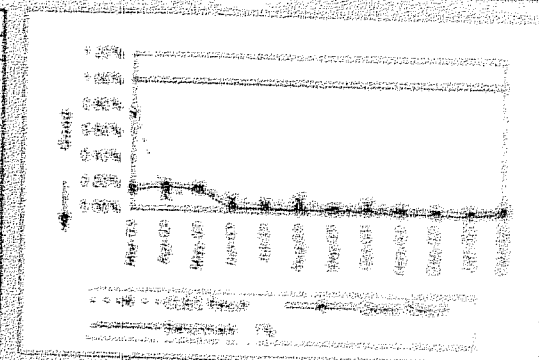
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	36	57	63.16%	48.24%
May-01	18	48	37.50%	48.41%
Jun-01	26	41	63.41%	48.17%
Jul-01	25	40	62.50%	48.41%
Aug-01	50	50	100.00%	0.00%
Sep-01	47	47	100.00%	0.00%
Oct-01	36	36	100.00%	0.00%
Nov-01	24	25	96.00%	19.60%
Dec-01	28	28	100.00%	0.00%
Jan-02	49	49	100.00%	
Feb-02	31	31	100.00%	



Checklist #1 - Trunk Blocking

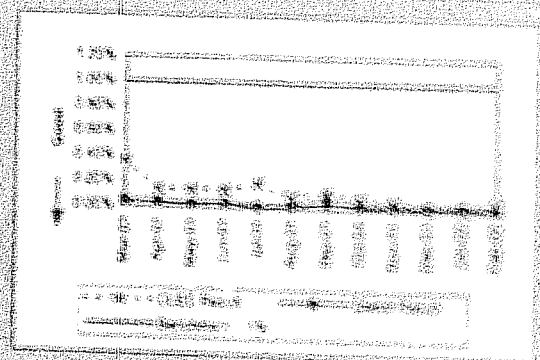
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	890.38	120272	0.74%	4.54%	378.49	244635	0.15%	117.15	[illegible]
Apr-01	138.92	121100	0.11%	1.49%	464.05	244919	0.19%	[illegible]	[illegible]
May-01	216.67	127726	0.17%	1.40%	391.59	236573	0.17%	0.82	[illegible]
Jun-01	129.95	131250	0.10%	0.55%	84.07	236577	0.04%	[illegible]	[illegible]
Jul-01	86.52	132714	0.07%	0.58%	82.18	239137	0.03%	[illegible]	[illegible]
Aug-01	129.77	122898	0.11%	2.17%	71.46	253345	0.03%	[illegible]	[illegible]
Sep-01	33.88	124410	0.03%	0.20%	84.8	256225	0.03%	[illegible]	[illegible]
Oct-01	94.62	123498	0.08%	1.00%	68.09	258431	0.03%	[illegible]	[illegible]
Nov-01	37.16	128514	0.03%	0.24%	37.13	257615	0.01%	[illegible]	[illegible]
Dec-01	19.56	134946	0.01%	0.09%	35.04	240799	0.01%	[illegible]	[illegible]
Jan-02	9.01	128586	0.01%	0.07%	31.99	245265	0.01%	[illegible]	[illegible]
Feb-02	8.92	134946	0.01%	0.06%	87.09	256302	0.03%	[illegible]	[illegible]



Trunk Blockage to Qwest End Offices (Percent) (NI-1B)

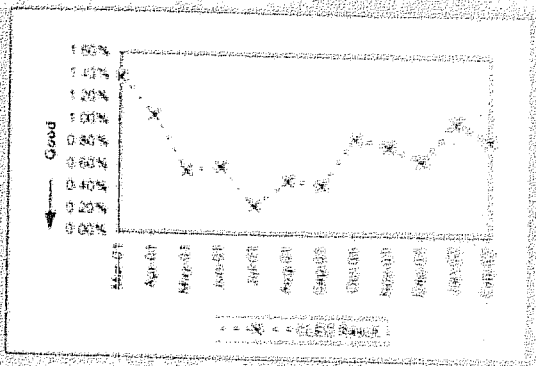
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	202.97	56349	0.36%	2.12%	161.57	359986	0.04%	[illegible]	[illegible]
Apr-01	79.93	57069	0.14%	1.45%	144.23	367005	0.04%	[illegible]	[illegible]
May-01	83.52	59398	0.14%	0.77%	111.02	372368	0.03%	[illegible]	[illegible]
Jun-01	88.56	62482	0.14%	0.72%	159.75	381206	0.04%	[illegible]	[illegible]
Jul-01	118.35	60418	0.20%	0.81%	43.54	391548	0.01%	[illegible]	[illegible]
Aug-01	50.6	55258	0.09%	1.03%	72.27	395546	0.02%	[illegible]	[illegible]
Sep-01	82.5	64626	0.13%	1.10%	205.03	395719	0.05%	[illegible]	[illegible]
Oct-01	50.07	61498	0.08%	0.49%	105.53	400808	0.03%	[illegible]	[illegible]
Nov-01	36	64366	0.06%	0.29%	94.79	400185	0.02%	[illegible]	[illegible]
Dec-01	9.44	67282	0.01%	0.13%	99.25	433309	0.02%	[illegible]	[illegible]
Jan-02	8.01	65890	0.01%	0.09%	125.84	424558	0.03%	[illegible]	[illegible]
Feb-02	40.87	70089	0.06%	1.03%	44.95	409615	0.01%	[illegible]	[illegible]



Checklist #1 - Trunk Blocking

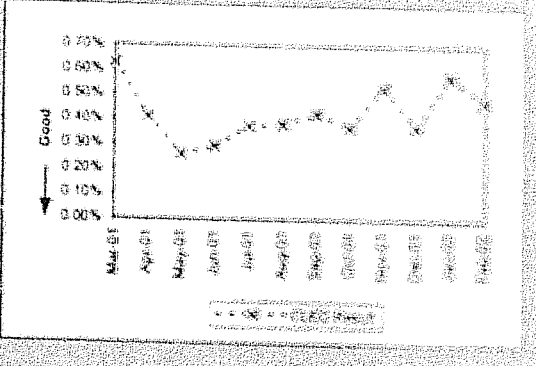
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	1703.82	122840	1.39%	6.46%
Apr-01	1336.73	126764	1.05%	5.84%
May-01	731.94	130222	0.56%	3.78%
Jun-01	809.97	134826	0.60%	4.57%
Jul-01	345.75	134466	0.26%	2.19%
Aug-01	614.08	126258	0.49%	3.55%
Sep-01	579.92	128898	0.45%	3.71%
Oct-01	1152.68	133626	0.86%	4.22%
Nov-01	1087.75	137490	0.79%	4.79%
Dec-01	951.42	143010	0.67%	4.97%
Jan-02	1442.5	142938	1.01%	5.50%
Feb-02	1263.9	148626	0.85%	4.48%



Trunk Blockage to Qwest End Offices (Percent) (NI-1D)

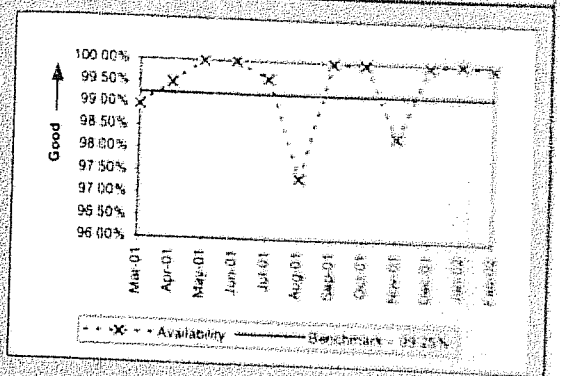
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	360.8	57309	0.63%	3.53%
Apr-01	240.49	58365	0.41%	2.99%
May-01	157.77	60262	0.26%	1.56%
Jun-01	187.91	63682	0.30%	2.03%
Jul-01	238	63106	0.38%	1.72%
Aug-01	219.92	57130	0.38%	3.47%
Sep-01	286.17	67218	0.43%	2.87%
Oct-01	234.38	63106	0.37%	2.67%
Nov-01	362.55	67906	0.53%	3.94%
Dec-01	258.32	69010	0.37%	3.89%
Jan-02	415.05	71793	0.58%	3.83%
Feb-02	359.08	75309	0.48%	3.32%



Checklist #2 - Gateway Availability

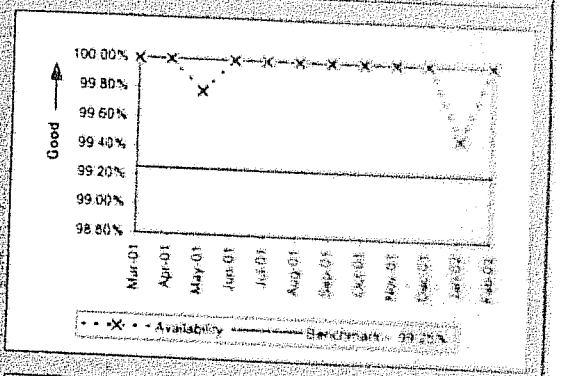
Gateway Availability - IMA-GUI (Percent) All (GA-1A)

Date	Availability
Mar-01	98.98%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	100.00%
Feb-02	99.91%



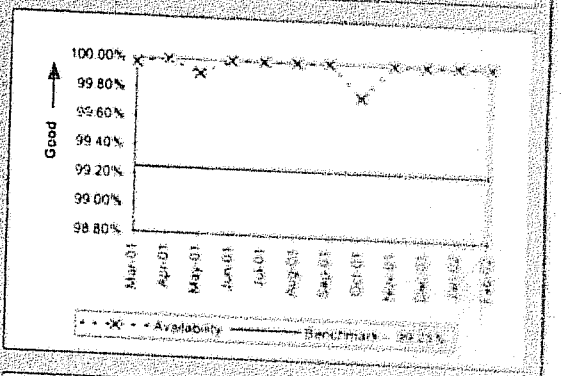
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1B)

Date	Availability
Mar-01	100.00%
Apr-01	100.00%
May-01	99.78%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	99.50%
Feb-02	100.00%



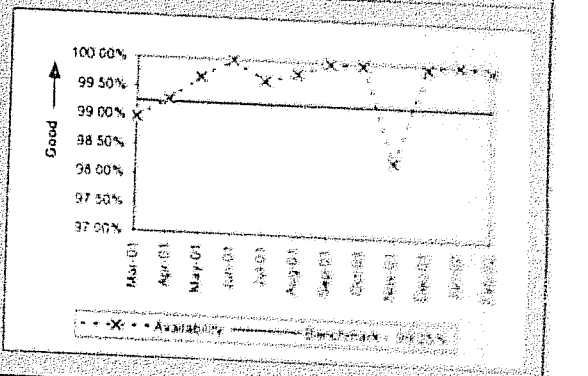
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1C)

Date	Availability
Mar-01	99.98%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%
Jan-02	100.00%
Feb-02	100.00%



Gateway Availability - IMA-EDI (Percent) Default (GA-2)

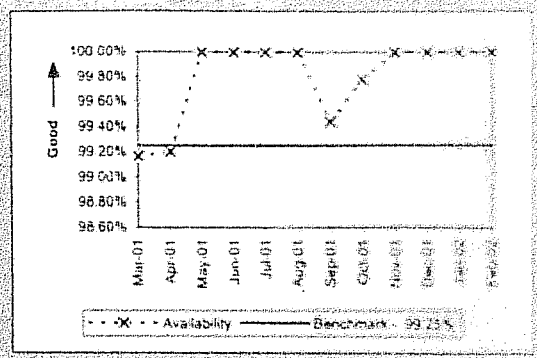
Date	Availability
Mar-01	98.98%
Apr-01	99.30%
May-01	99.69%
Jun-01	100.00%
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%
Jan-02	100.00%
Feb-02	99.91%



Checklist #2 - Gateway Availability

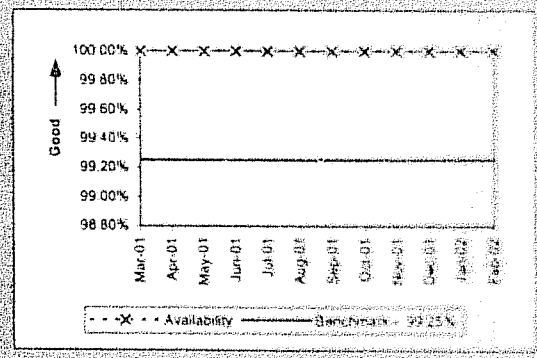
Gateway Availability - EB-TA (Percent) Default (GA-3)

	Availability
	99.17%
	99.20%
	100.00%
	100.00%
	100.00%
	100.00%
	99.44%
	99.78%
	100.00%
	100.00%
	100.00%
	100.00%



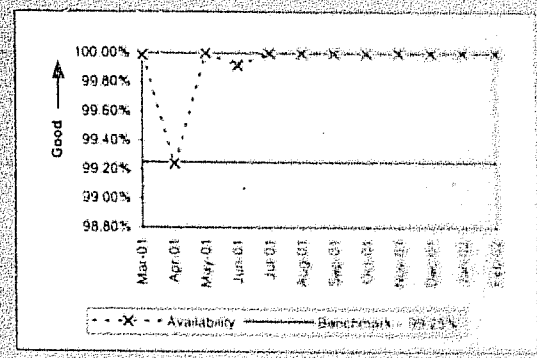
System Availability - EXACT (Percent) Default (GA-4)

	Availability
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%



Gateway Availability - GUI - Repair (Percent) Default (GA-6)

	Availability
	99.99%
	99.24%
	100.00%
	99.92%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%
	100.00%



CONTINUATION

[5]

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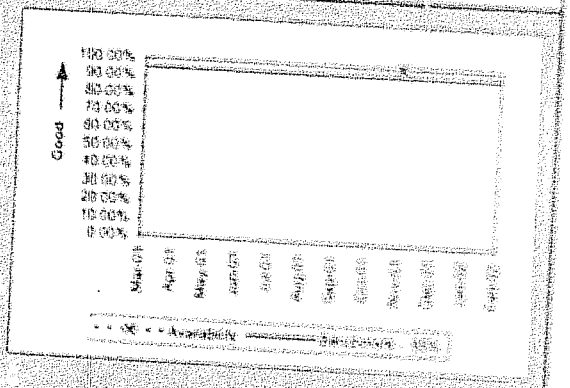
Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7)

Date	Availability
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	100.00%
Jan-02	
Feb-02	

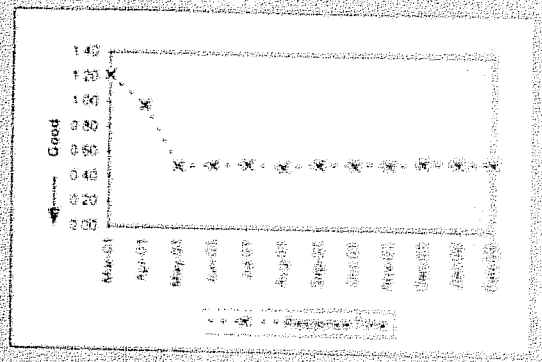


If the Outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

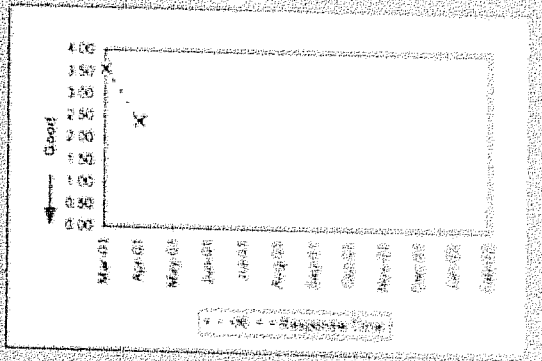
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14
Oct-01	1233.44	2372	0.52	0.09
Nov-01	1210.56	2328	0.52	0.15
Dec-01	1598.4	2960	0.54	0.11
Jan-02	1733.94	3211	0.54	0.15
Feb-02	1540.62	2853	0.54	0.11



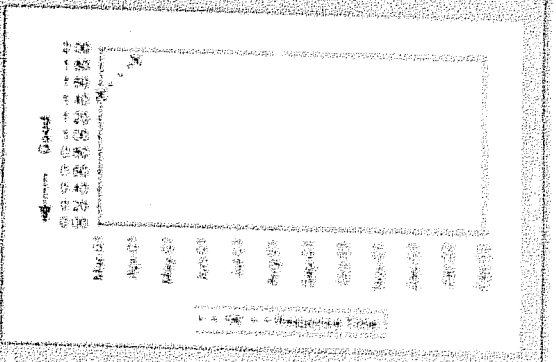
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



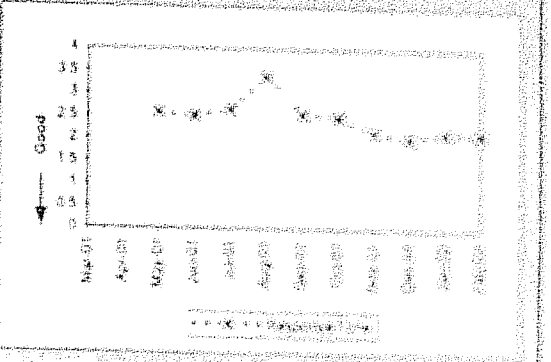
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2510.08	1696	1.48	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1A-1(b,c))

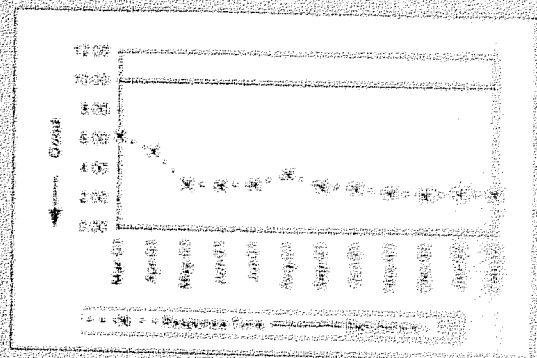
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01				
Apr-01				
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56
Oct-01	5953.72	2372	2.51	1.13
Nov-01	5051.76	2328	2.17	1.58
Dec-01	6038.4	2960	2.04	1.39
Jan-02	6967.87	3211	2.17	1.43
Feb-02	6133.95	2853	2.15	1.55



Checklist #2 - Preorder Response Times - IMA

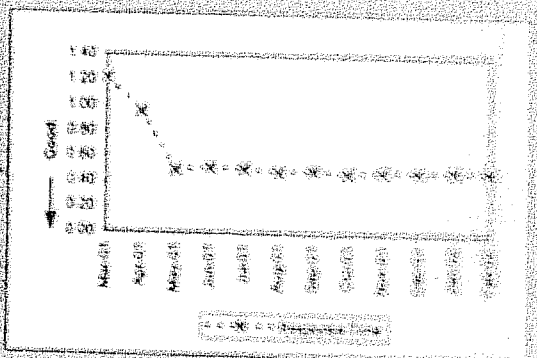
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1A-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	
Jan-02	8701.81	3211	2.71	
Feb-02	7674.57	2853	2.69	



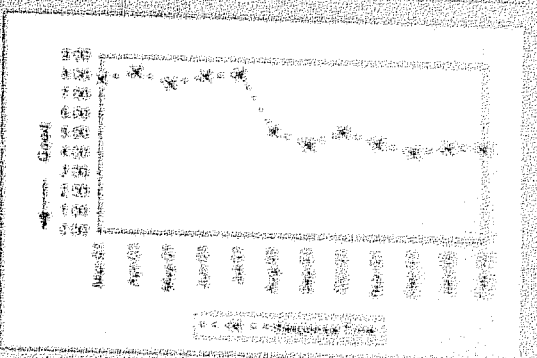
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06
Jan-02	1915.18	3820	0.50	0.15
Feb-02	1669.46	3379	0.49	0.06



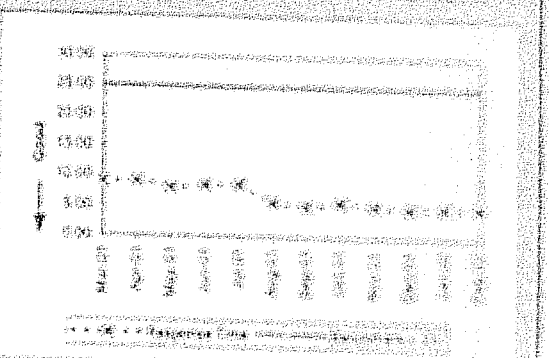
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16
Jan-02	18228.93	3820	4.77	4.31
Feb-02	16088.53	3379	4.76	4.03



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1A-2 Total)

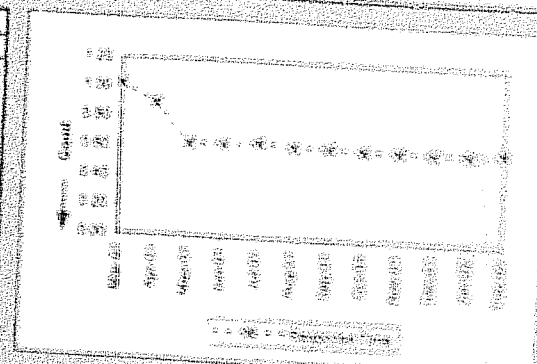
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	
Jan-02	20144.11	3820	5.27	
Feb-02	17757.99	3379	5.26	



Checklist #2 - Preorder Response Times - IMA

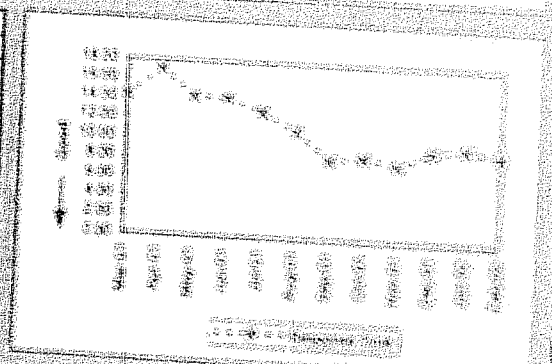
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1A-3(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07
Jan-02	430.66	706	0.61	0.06
Feb-02	408.87	649	0.63	0.07



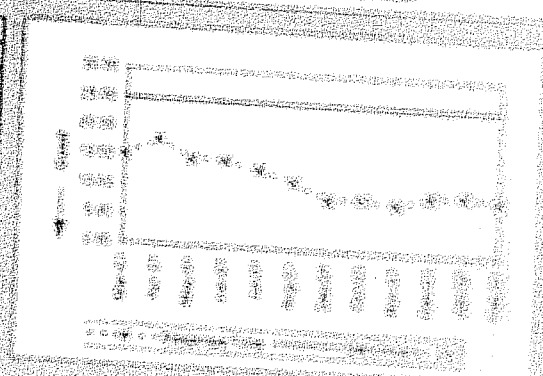
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87
Jan-02	6862.32	706	9.72	3.59
Feb-02	5905.9	649	9.10	3.15



Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	
Jan-02	7292.96	706	10.33	
Feb-02	6314.77	649	9.73	



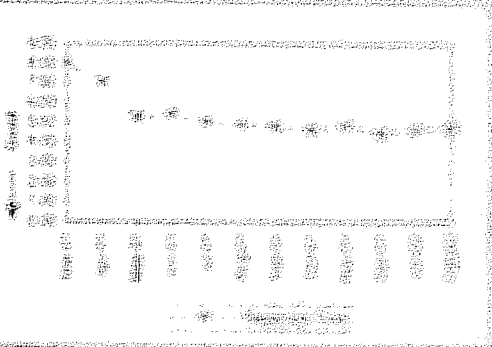
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1A-3(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	5971.24	3641	1.64	[illegible]
Apr-01	5058.55	3395	1.49	[illegible]
May-01	4642.02	4182	1.11	[illegible]
Jun-01	4594.2	4030	1.14	[illegible]
Jul-01	4216.3	3833	1.10	[illegible]
Aug-01	5564.16	5152	1.08	[illegible]
Sep-01	5418.56	4838	1.12	[illegible]
Oct-01	5821.78	5198	1.12	[illegible]
Nov-01	5664.41	5289	1.07	[illegible]
Dec-01	5823.21	5688	1.02	[illegible]
Jan-02	6055.01	5902	1.03	[illegible]
Feb-02	5649.5	5271	1.07	[illegible]

Checklist #2 - Preorder Response Times - IMA

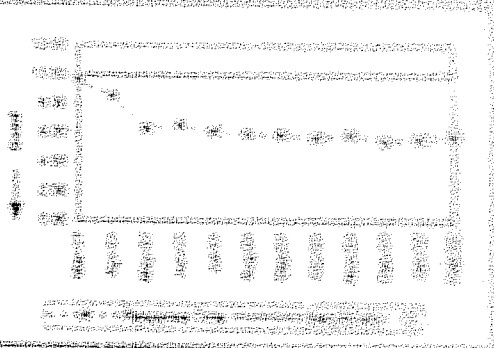
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1A-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.92
May-01	22039.14	4182	5.27	2.19
Jun-01	21983.5	4030	5.46	3.15
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.68
Sep-01	23367.54	4838	4.83	2.94
Oct-01	24170.7	5198	4.65	2.75
Nov-01	25762.66	5289	4.87	2.66
Dec-01	25264.91	5688	4.44	2.35
Jan-02	27527.29	5902	4.66	3.08
Feb-02	24928.7	5271	4.73	2.27



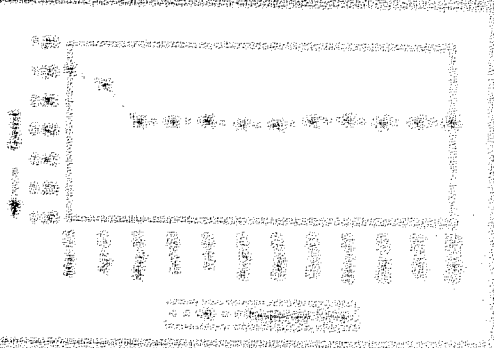
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	
Jan-02	33582.3	5902	5.69	
Feb-02	30570.2	5271	5.80	



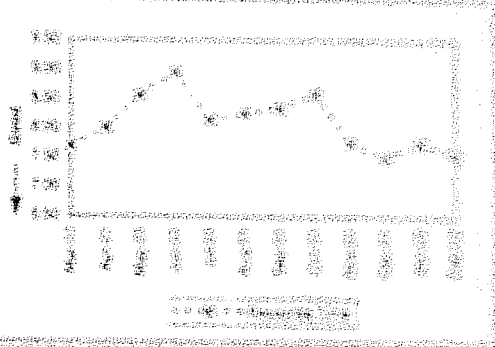
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1A-5&6)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.39
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.13
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.06
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.23
Nov-01	450.21	643	0.70	0.31
Dec-01	556.34	817	0.68	0.28
Jan-02	606.01	884	0.69	0.22
Feb-02	540.82	786	0.69	0.23



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1A-5&6)

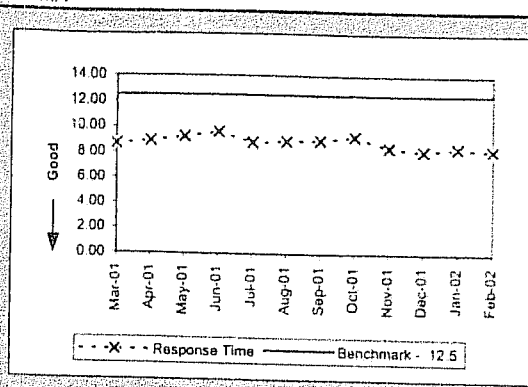
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.05
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	2.69
Dec-01	6140.36	817	7.52	2.77
Jan-02	6848	884	7.75	2.80
Feb-02	5936.37	786	7.55	2.55



Checklist #2 - Preorder Response Times - IMA

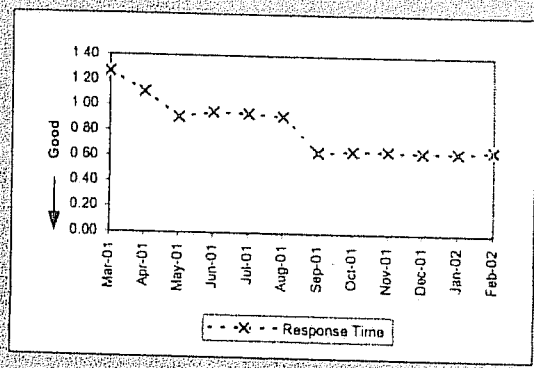
Response Times (Dist CSR) (Avg Sec) IMA Aggregate (PO-1A-5 Total)

CLEC Num	CLEC Denom	Response Time	Std Dev
3993.76	458	8.72	
3741.67	419	8.93	
4125.5	446	9.25	
4092	425	9.64	
3399.55	385	8.83	
5045.45	565	8.93	
4528.04	502	9.02	
5273.1	567	9.30	
5440.12	643	8.46	
6690.7	817	8.20	
7454.01	884	8.43	
6477.19	786	8.24	



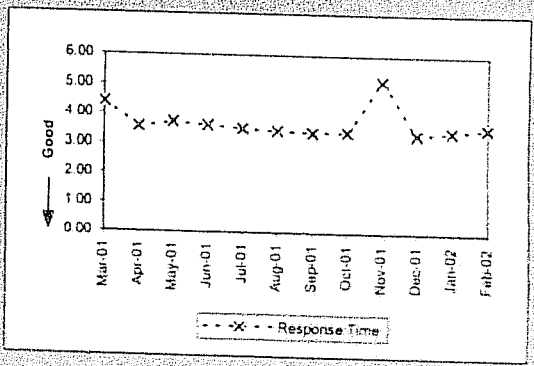
Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1A-6(a))

CLEC Num	CLEC Denom	Response Time	Std Dev
1744.98	1374	1.27	0.01
2738.37	2467	1.11	0.28
5862.22	6442	0.91	0.18
6193.85	6519	0.95	0.18
7121.44	7576	0.94	0.16
9427.04	9812	0.92	0.17
636.72	1448	0.64	0.09
1025.7	1578	0.65	0.18
955.49	1465	0.65	0.16
1002.16	1576	0.64	0.04
996.11	1556	0.64	0.15
948.51	1437	0.66	0.07



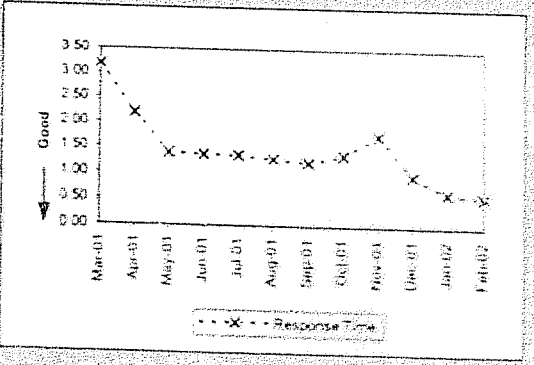
Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1A-6(b))

CLEC Num	CLEC Denom	Response Time	Std Dev
6043.6	1374	4.40	2.52
8907.19	2467	3.57	2.44
24157.5	6442	3.75	2.10
23733.36	6519	3.64	1.95
26878.64	7576	3.54	1.32
35047.64	9812	3.47	1.42
4952.16	1448	3.42	1.31
5439.36	1578	3.44	3.10
7980.56	1465	5.16	4.92
6329.63	1576	3.37	1.94
5298.87	1556	3.47	1.70
5192.01	1437	3.60	1.73



Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1A-6(c))

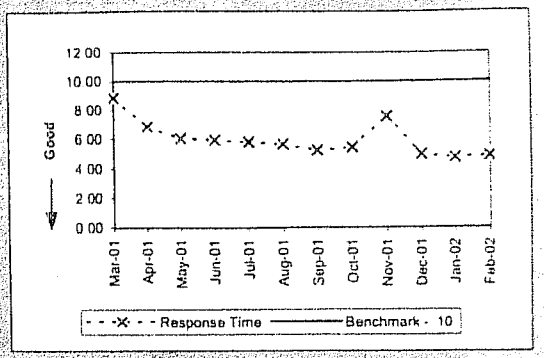
CLEC Num	CLEC Denom	Response Time	Std Dev
2574	1374	3.19	1.55
5402.71	2467	2.19	1.81
9019.8	6442	1.40	1.35
8919.03	6519	1.37	1.79
10063.36	7576	1.33	0.99
12317.48	9812	1.26	0.70
1836.24	1448	1.22	0.62
4761.66	1578	1.37	2.97
4366.79	1465	1.27	2.55
4305.06	1576	0.97	1.17
4307.24	1556	0.85	0.79
3824.01	1437	0.59	0.23



Checklist #2 - Preorder Response Times - IMA

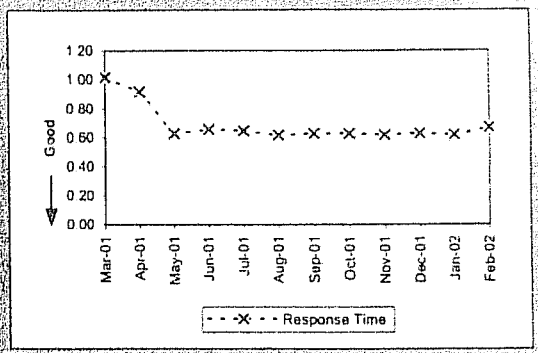
(TN Reservation) (Avg Sec) IMA Aggregate (PO-1A-6 Total)

	CLEC Denom	Response Time	Std Dev
	1374	8.86	
	2467	6.87	
	6442	6.06	
	6619	5.96	
	7576	5.84	
	9812	5.68	
	1448	5.28	
	1578	5.46	
	1465	7.58	
	1576	4.98	
	1556	4.75	
	1437	4.86	



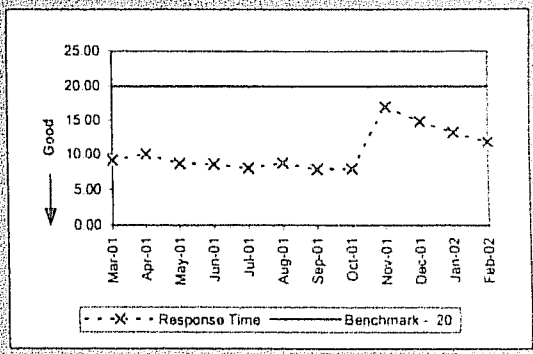
(LEC Loop Qualification) (Avg Sec) IMA Request (PO-1A-7(a))

	CLEC Denom	Response Time	Std Dev
	432	1.02	0.01
	388	0.92	0.21
	402	0.63	0.07
	373	0.66	0.26
	337	0.65	0.07
	481	0.62	0.07
	461	0.63	0.14
	509	0.63	0.16
	487	0.62	0.13
	530	0.63	0.06
	544	0.62	0.11
	765	0.67	0.13



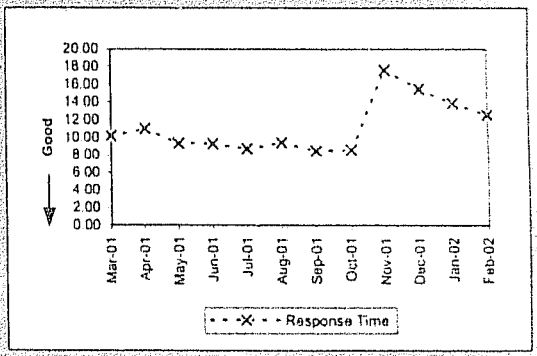
(LEC Loop Qualification) (Avg Sec) IMA Response (PO-1A-7(b))

	CLEC Denom	Response Time	Std Dev
	432	9.18	3.93
	388	10.10	6.25
	402	8.73	1.60
	373	8.66	2.13
	337	8.11	2.06
	481	8.81	4.65
	461	7.88	4.16
	509	7.99	2.97
	487	17.01	15.37
	530	14.83	11.83
	544	13.27	7.79
	765	11.89	5.40



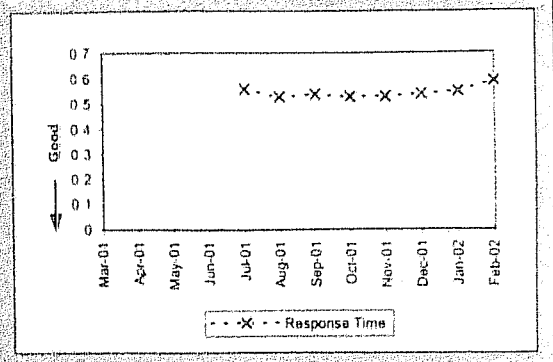
(LEC Loop Qualification) (Avg Sec) IMA Aggregate (PO-1A-7 Total)

	CLEC Denom	Response Time	Std Dev
	432	10.20	
	388	11.02	
	402	9.36	
	373	9.32	
	337	8.76	
	481	9.43	
	461	8.51	
	509	8.62	
	487	17.63	
	530	15.46	
	544	13.89	
	765	12.55	

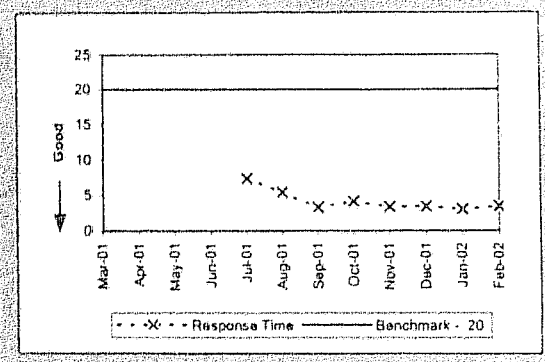


Checklist #2 - Preorder Response Times - IMA

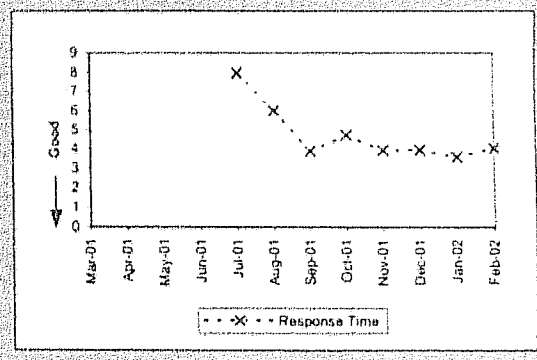
[illegible]	[illegible]	[illegible]	Response Time	Std Dev
[illegible]	[illegible]	314	0.56	0.09
[illegible]	[illegible]	432	0.53	0.07
[illegible]	[illegible]	432	0.54	0.08
[illegible]	[illegible]	454	0.53	0.06
[illegible]	[illegible]	424	0.53	0.06
[illegible]	[illegible]	439	0.54	0.07
[illegible]	[illegible]	454	0.55	0.14
[illegible]	[illegible]	407	0.59	0.14



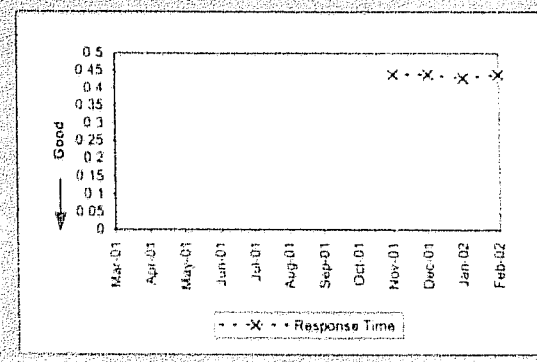
[illegible]	[illegible]	[illegible]	Response Time	Std Dev
[illegible]	[illegible]	314	7.44	5.34
[illegible]	[illegible]	432	5.50	4.14
[illegible]	[illegible]	432	3.35	2.77
[illegible]	[illegible]	454	4.23	6.88
[illegible]	[illegible]	424	3.42	2.80
[illegible]	[illegible]	439	3.44	3.15
[illegible]	[illegible]	454	3.06	2.29
[illegible]	[illegible]	407	3.48	4.48

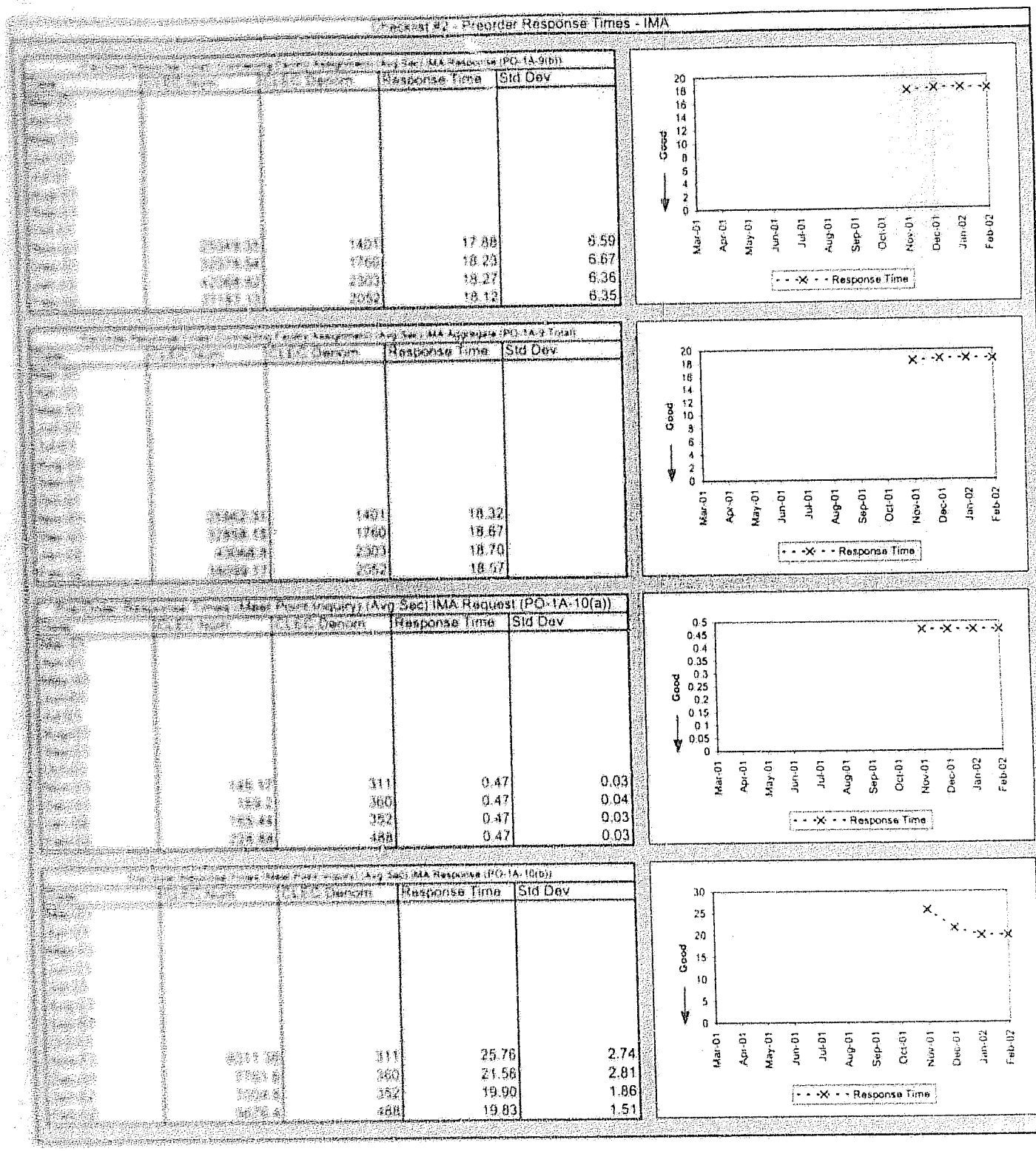


[illegible]	[illegible]	[illegible]	Response Time	Std Dev
[illegible]	[illegible]	314	8.00	
[illegible]	[illegible]	432	6.03	
[illegible]	[illegible]	432	3.89	
[illegible]	[illegible]	454	4.76	
[illegible]	[illegible]	424	3.95	
[illegible]	[illegible]	439	3.98	
[illegible]	[illegible]	454	3.61	
[illegible]	[illegible]	407	4.07	



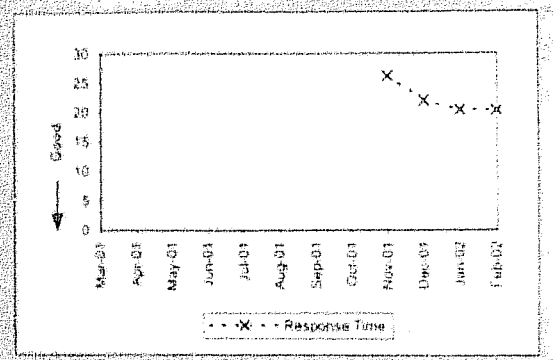
[illegible]	[illegible]	[illegible]	Response Time	Std Dev
[illegible]	[illegible]	1401	0.44	0.08
[illegible]	[illegible]	1760	0.44	0.02
[illegible]	[illegible]	2303	0.43	0.08
[illegible]	[illegible]	2052	0.44	0.02



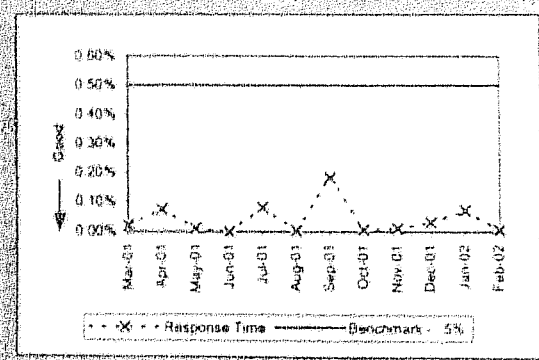

Forecast #2 - Preorder Response Times - IMA
Response Time
Std Dev
1401 17.88 6.59
1760 18.23 6.67
2301 18.27 6.36
2952 18.12 6.35
1401 18.32
1760 18.67
2301 18.70
2952 18.97
(Avg Sec) IMA Request (PO-1A-10(a))
Response Time
Std Dev
311 0.47 0.03
360 0.47 0.04
352 0.47 0.03
488 0.47 0.03
311 25.76 2.74
360 21.56 2.81
352 19.90 1.86
488 19.83 1.51
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
Response Time

[illegible] - Recorder Response Times - IMA

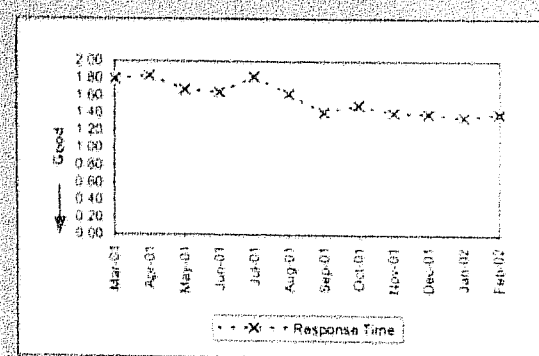
[illegible]	[illegible]	[illegible]	Response Time	Std Dev
[illegible]	[illegible]	[illegible]	26.23	
[illegible]	[illegible]	[illegible]	22.03	
[illegible]	[illegible]	[illegible]	20.37	
[illegible]	[illegible]	[illegible]	20.30	



[illegible]	[illegible]	[illegible]	Response Time	Std Dev
[illegible]	[illegible]	[illegible]	0.02%	1.40%
[illegible]	[illegible]	[illegible]	0.08%	2.74%
[illegible]	[illegible]	[illegible]	0.01%	1.09%
[illegible]	[illegible]	[illegible]	0.00%	0.00%
[illegible]	[illegible]	[illegible]	0.08%	2.84%
[illegible]	[illegible]	[illegible]	0.00%	0.66%
[illegible]	[illegible]	[illegible]	0.18%	4.29%
[illegible]	[illegible]	[illegible]	0.01%	0.82%
[illegible]	[illegible]	[illegible]	0.01%	1.11%
[illegible]	[illegible]	[illegible]	0.03%	1.80%
[illegible]	[illegible]	[illegible]	0.07%	2.66%
[illegible]	[illegible]	[illegible]	0.01%	0.74%

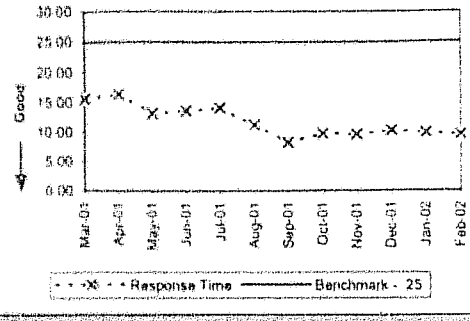


[illegible]	[illegible]	[illegible]	Response Time	Std Dev
[illegible]	[illegible]	[illegible]	1.80	2.15
[illegible]	[illegible]	[illegible]	1.84	2.84
[illegible]	[illegible]	[illegible]	1.68	2.33
[illegible]	[illegible]	[illegible]	1.65	1.91
[illegible]	[illegible]	[illegible]	1.83	3.52
[illegible]	[illegible]	[illegible]	1.63	3.19
[illegible]	[illegible]	[illegible]	1.42	2.34
[illegible]	[illegible]	[illegible]	1.50	2.96
[illegible]	[illegible]	[illegible]	1.41	1.59
[illegible]	[illegible]	[illegible]	1.40	1.79
[illegible]	[illegible]	[illegible]	1.38	1.74
[illegible]	[illegible]	[illegible]	1.40	1.94

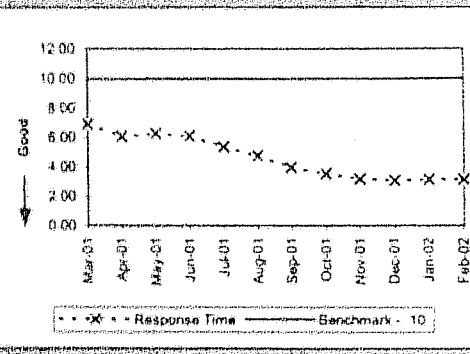


Provider Response Times - EDI

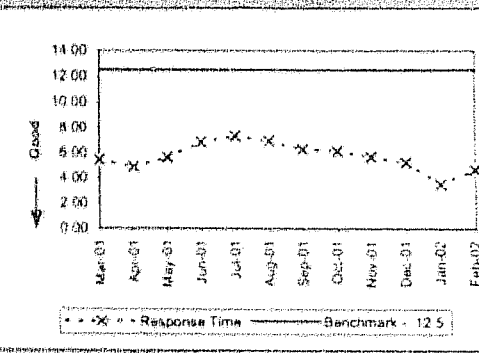
	Response Time	Std Dev
	15.60	5.62
	15.45	13.57
	13.25	8.92
	13.72	11.39
	14.18	9.33
	11.31	8.82
	9.29	4.88
	9.60	4.71
	9.62	3.01
	10.29	4.12
	9.91	2.62
	9.56	3.02



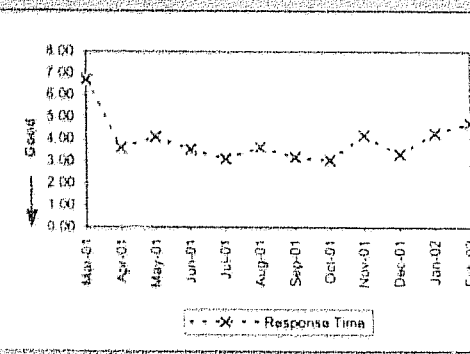
	Response Time	Std Dev
	6.94	3.55
	6.08	4.76
	6.10	8.72
	6.13	8.97
	5.39	6.73
	4.78	8.14
	4.01	4.43
	3.52	2.34
	3.22	2.80
	3.19	2.46
	3.17	2.52
	3.17	2.63



	Response Time	Std Dev
	5.45	1.89
	4.92	2.29
	6.68	6.55
	6.80	7.63
	7.35	6.86
	6.98	4.69
	6.30	1.91
	6.19	3.74
	5.70	1.70
	5.28	2.08
	3.56	1.86
	4.20	2.36



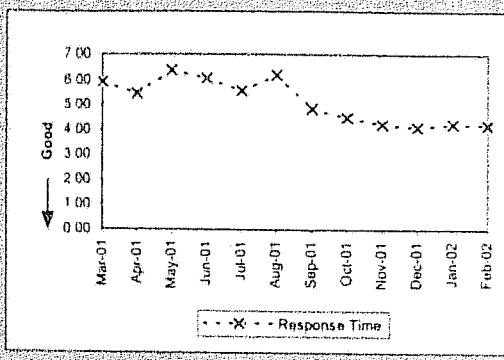
	Response Time	Std Dev
	6.65	3.80
	3.61	4.72
	4.12	7.37
	3.55	6.70
	3.12	4.02
	3.64	8.52
	3.20	5.25
	3.06	1.04
	4.19	3.80
	3.32	1.97
	4.25	1.74
	4.75	1.63



Checklist #2 - Preorder Response Times - EDI

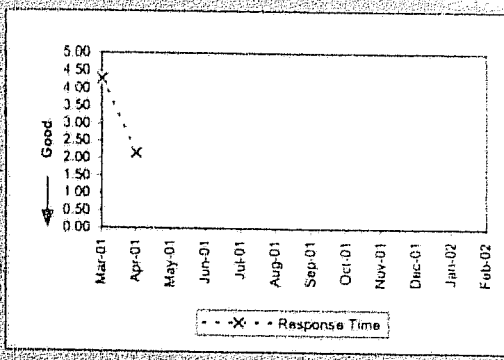
EDI Request/Response (PO-1B-1(a,b))

Response Time	Std Dev
5.95	1.69
5.47	2.57
6.39	8.55
6.09	9.64
5.60	7.07
6.22	9.50
4.87	4.38
4.50	1.27
4.25	1.87
4.12	1.52
4.24	1.30
4.19	1.58



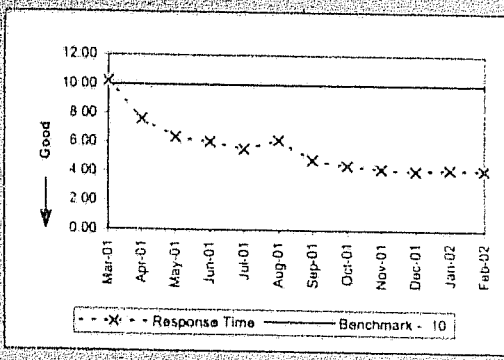
(Avg Sec) EDI Accept (PO-1B-1(c))

Response Time	Std Dev
4.29	1.62
2.16	2.34



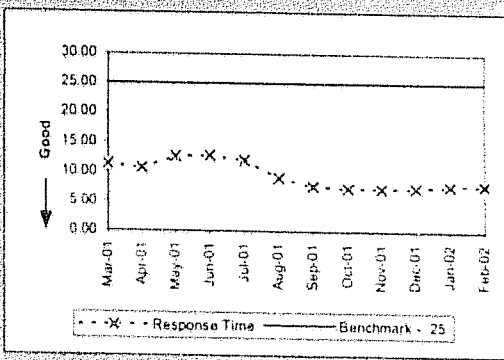
EDI Aggregate (PO-1B-1 Total)

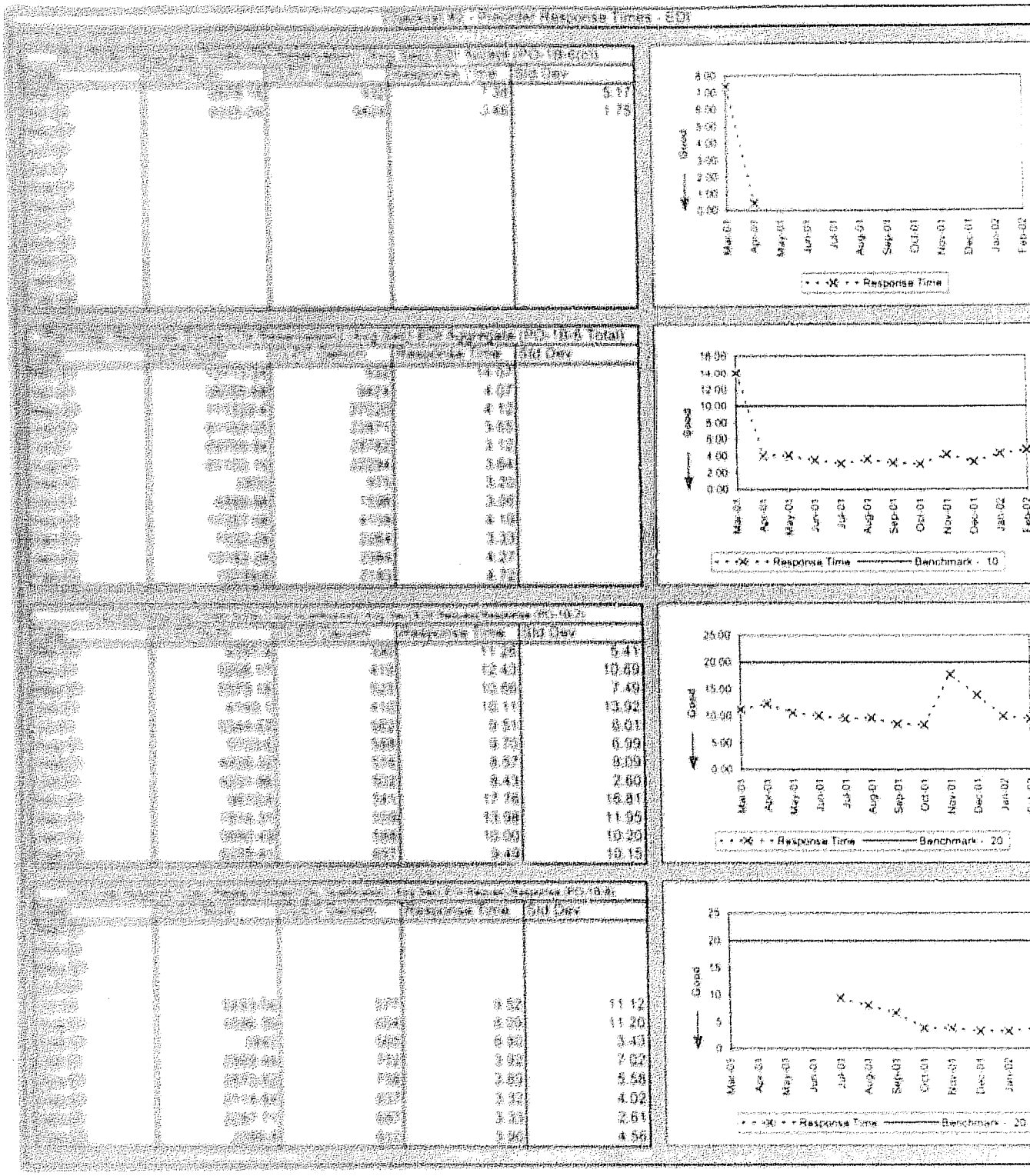
Response Time	Std Dev
10.24	
7.63	
6.39	
6.09	
5.60	
6.22	
4.87	
4.50	
4.25	
4.12	
4.24	
4.19	

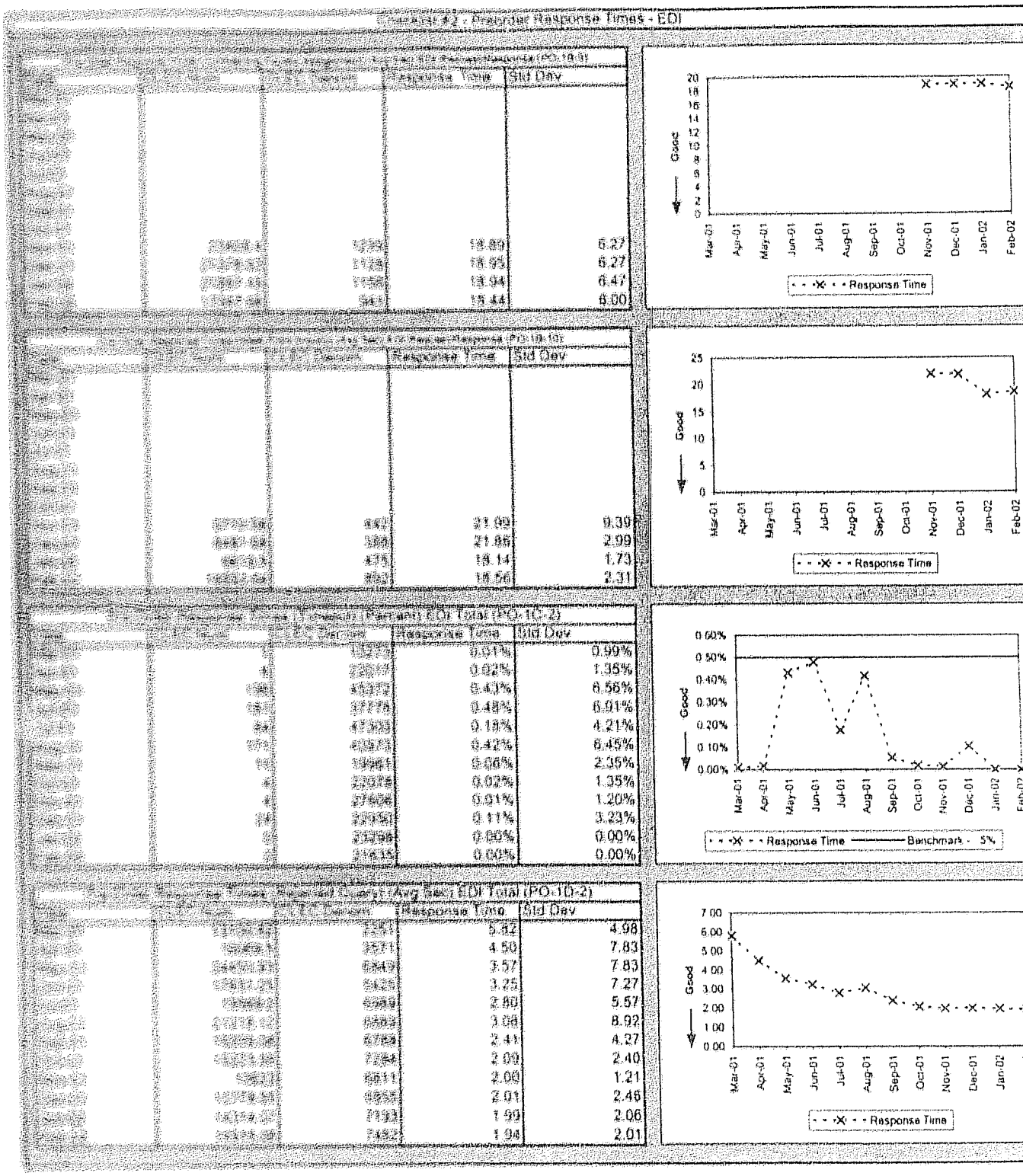


EDI Request/Response (PO-1B-2)

Response Time	Std Dev
11.39	3.29
10.73	4.55
12.72	9.51
12.88	9.77
12.12	7.84
9.13	8.86
7.76	5.96
7.38	4.28
7.35	4.32
7.47	4.24
7.80	4.86
7.95	5.67

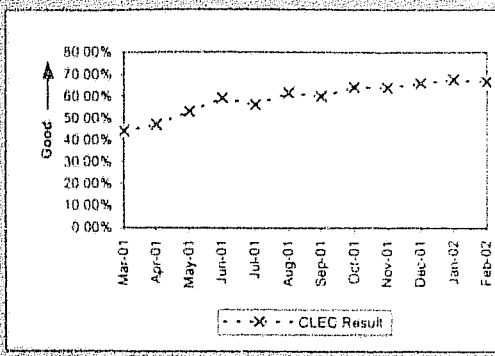




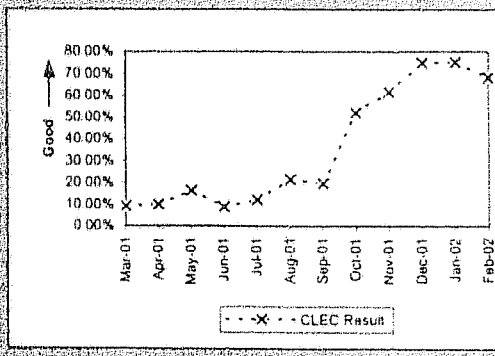

Response Time
Std Dev
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
Response Time
Benchmark - 5%

Checklist #2 - Electronic Flow-through - Resale

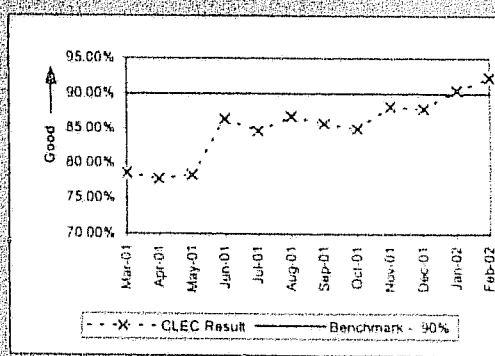
CLEC Result	Std Dev
44.29%	49.67%
47.12%	49.92%
53.13%	49.90%
50.32%	49.12%
56.35%	49.60%
61.89%	48.57%
60.35%	48.92%
64.36%	47.89%
64.17%	47.95%
66.20%	47.30%
67.75%	46.75%
66.80%	47.09%



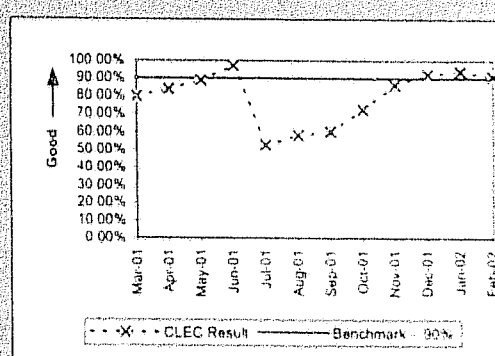
CLEC Result	Std Dev
9.26%	28.98%
9.88%	29.83%
16.45%	37.07%
8.88%	28.44%
12.19%	32.71%
21.56%	41.13%
19.69%	39.76%
52.24%	49.95%
61.87%	48.57%
74.99%	43.31%
75.32%	43.11%
68.53%	46.44%



CLEC Result	Std Dev
78.59%	41.02%
77.74%	41.60%
78.33%	41.20%
86.39%	34.29%
84.67%	36.03%
86.80%	33.85%
85.78%	34.92%
85.03%	35.68%
88.23%	32.23%
87.92%	32.59%
90.49%	29.34%
92.35%	26.58%

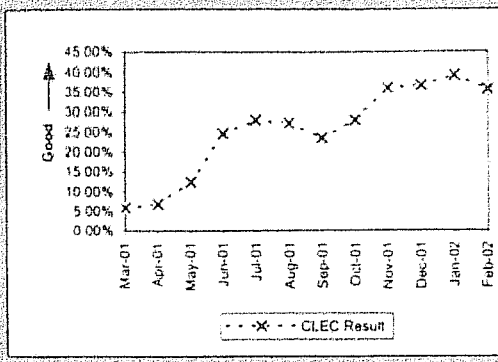


CLEC Result	Std Dev
79.05%	40.03%
84.08%	36.59%
88.99%	31.30%
97.31%	16.17%
52.93%	49.91%
58.58%	49.26%
60.53%	48.88%
72.61%	44.59%
86.55%	34.12%
92.39%	26.51%
93.93%	23.88%
91.30%	28.18%

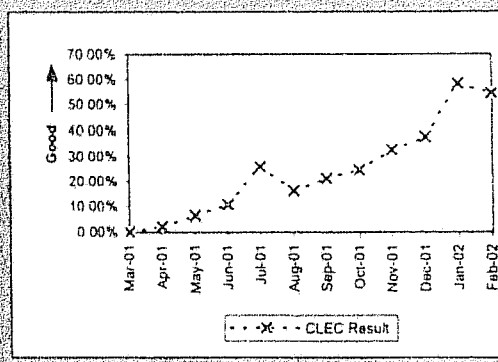


Checklist #2 - Electronic Flow-through - Unbundled Loops

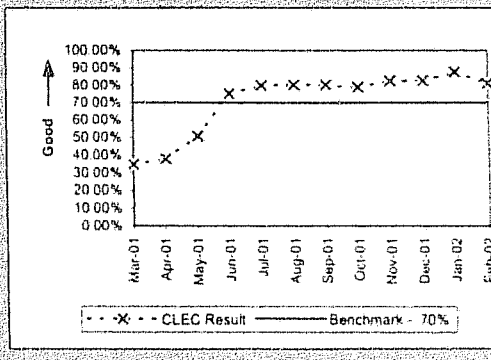
CLEC Denom	CLEC Result	CLEC Std Dev
11852	6.01%	23.76%
11795	6.98%	25.48%
11968	12.54%	33.12%
9573	24.66%	43.11%
10146	28.00%	44.90%
11232	27.25%	44.53%
11167	23.58%	42.45%
11950	27.91%	44.85%
10551	36.07%	48.02%
9252	36.66%	48.19%
10943	39.20%	48.82%
9716	35.60%	47.91%



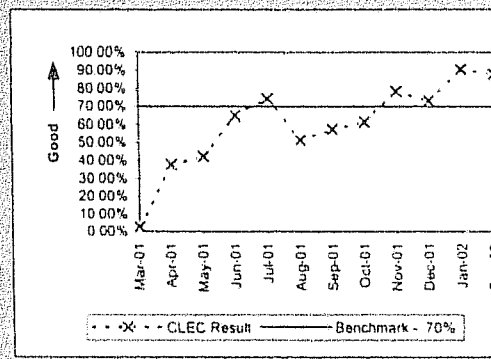
CLEC Denom	CLEC Result	CLEC Std Dev
5464	0.15%	3.83%
6420	2.31%	15.01%
6222	6.53%	24.70%
4957	10.89%	31.16%
7654	26.06%	43.90%
8547	16.32%	36.96%
10050	21.38%	41.00%
13516	24.68%	43.12%
11900	32.69%	46.91%
11436	37.63%	48.44%
17440	58.46%	49.28%
11165	54.64%	49.78%



CLEC Denom	CLEC Result	CLEC Std Dev
2036	34.97%	47.69%
2159	38.12%	48.57%
2936	51.12%	49.99%
3135	75.31%	43.12%
3544	80.16%	39.88%
3802	80.51%	39.61%
3274	80.42%	39.68%
4222	78.99%	40.74%
4595	82.83%	37.71%
4098	82.77%	37.76%
4874	88.02%	32.48%
4258	81.42%	38.89%



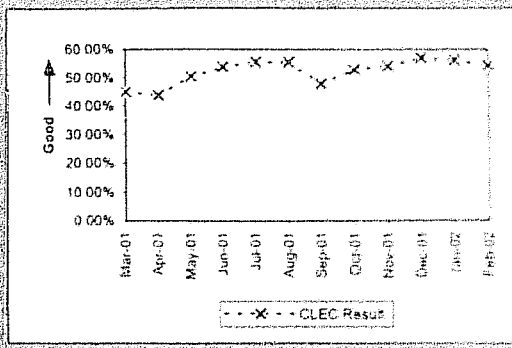
CLEC Denom	CLEC Result	CLEC Std Dev
276	2.90%	16.78%
369	38.05%	48.55%
954	42.56%	49.44%
830	65.06%	47.68%
2872	74.66%	43.49%
2705	51.57%	49.98%
3729	57.63%	49.41%
5426	61.48%	48.66%
4977	78.76%	40.90%
5861	73.42%	44.18%
11236	90.74%	28.99%
6903	88.38%	32.04%



Checklist #2 - Electronic Flow-through - LNP

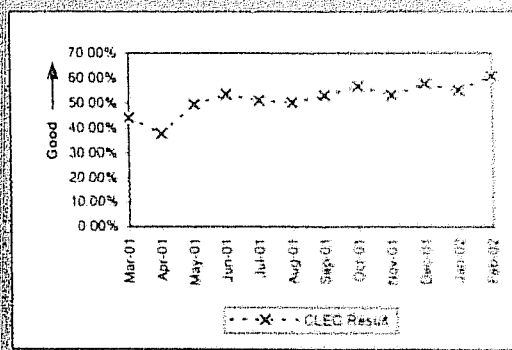
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	5212	11586	44.99%	49.75%
Apr-01	4643	10602	43.79%	49.61%
May-01	5636	11159	50.51%	50.00%
Jun-01	5757	10675	53.93%	49.85%
Jul-01	6288	11300	55.65%	49.68%
Aug-01	7417	13349	55.56%	49.69%
Sep-01	5641	11746	48.02%	49.96%
Oct-01	8046	15183	52.99%	49.91%
Nov-01	8860	16370	54.12%	49.83%
Dec-01	9017	15822	56.99%	49.51%
Jan-02	10745	19095	56.27%	49.61%
Feb-02	7929	14602	54.30%	49.81%



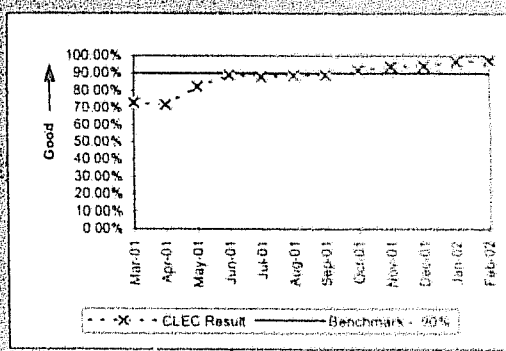
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	6494	14644	44.35%	49.68%
Apr-01	5616	14809	37.92%	48.52%
May-01	7762	15687	49.48%	50.00%
Jun-01	7011	13067	53.65%	49.87%
Jul-01	5007	9777	51.21%	49.99%
Aug-01	4819	9552	50.45%	50.00%
Sep-01	4222	7942	53.16%	49.90%
Oct-01	6474	11417	56.70%	49.55%
Nov-01	6987	13123	53.24%	49.89%
Dec-01	9793	16964	57.73%	49.40%
Jan-02	8143	14779	55.10%	49.74%
Feb-02	8395	13813	60.78%	48.83%



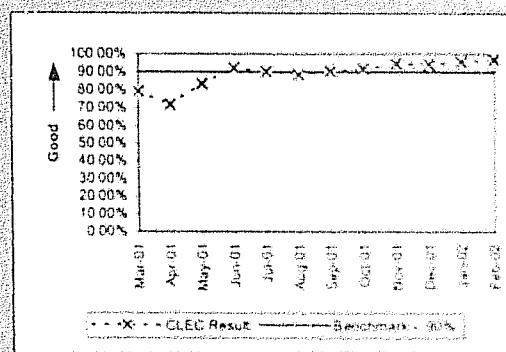
Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	5212	7114	73.26%	44.26%
Apr-01	4643	6440	72.10%	44.85%
May-01	5636	6820	82.64%	37.88%
Jun-01	5757	6460	89.12%	31.14%
Jul-01	6288	7135	88.13%	32.34%
Aug-01	7417	8328	89.06%	31.21%
Sep-01	5641	6329	89.13%	31.13%
Oct-01	8046	8763	91.82%	27.41%
Nov-01	8860	9426	94.00%	23.76%
Dec-01	9017	9564	94.28%	23.22%
Jan-02	10745	11103	96.78%	17.66%
Feb-02	7929	8148	97.31%	16.17%



Electronic Flow-through for All Eligible LSRs Received via EDI LNP (Percent) (PO-2B-2)

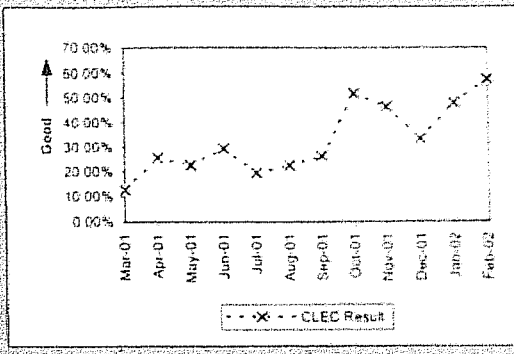
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	6494	8195	79.24%	40.56%
Apr-01	5616	7799	72.01%	44.90%
May-01	7762	9276	83.68%	36.96%
Jun-01	7011	7596	92.30%	26.66%
Jul-01	5007	5540	90.38%	29.49%
Aug-01	4819	5427	88.80%	31.54%
Sep-01	4222	4656	90.68%	29.07%
Oct-01	6474	7043	91.92%	27.25%
Nov-01	6987	7384	94.62%	22.56%
Dec-01	9793	10377	94.37%	23.05%
Jan-02	8143	8510	95.69%	20.31%
Feb-02	8395	8651	97.04%	16.95%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

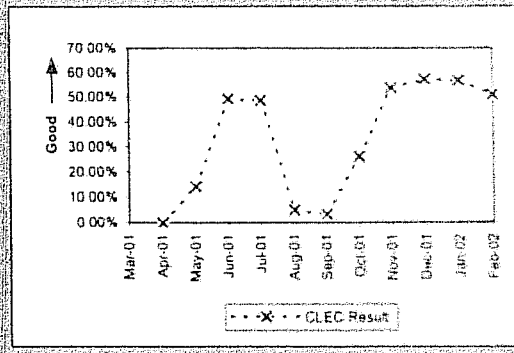
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	112	880	12.73%	33.33%
Apr-01	359	1394	25.75%	43.73%
May-01	221	978	22.60%	41.82%
Jun-01	255	865	29.48%	45.60%
Jul-01	306	1560	19.62%	39.71%
Aug-01	402	1781	22.57%	41.81%
Sep-01	340	1285	26.46%	44.11%
Oct-01	3071	5933	51.76%	49.97%
Nov-01	3292	7095	46.40%	49.87%
Dec-01	2823	8438	33.46%	47.18%
Jan-02	3264	6792	48.06%	49.96%
Feb-02	4051	7056	57.41%	49.45%



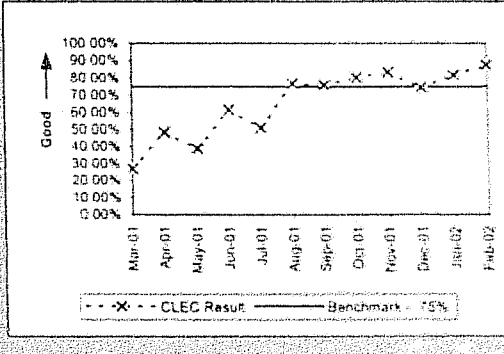
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	0	2	0.00%	0.00%
May-01	4	28	14.29%	34.99%
Jun-01	492	998	49.30%	50.00%
Jul-01	710	1458	48.70%	49.98%
Aug-01	76	1501	5.06%	21.92%
Sep-01	43	1230	3.50%	18.37%
Oct-01	798	3047	26.19%	43.97%
Nov-01	2059	3832	53.73%	49.86%
Dec-01	1539	2689	57.23%	49.47%
Jan-02	1947	3435	56.68%	49.55%
Feb-02	1566	3077	50.89%	49.99%



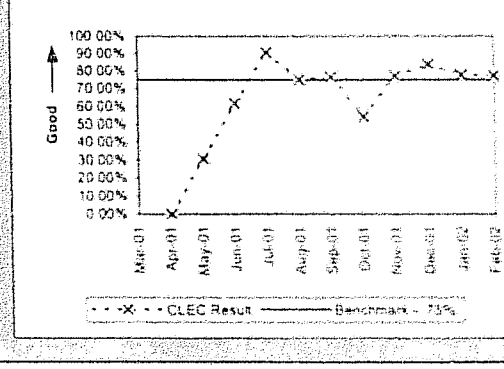
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01	112	413	27.12%	44.46%
Apr-01	359	739	48.58%	49.98%
May-01	221	566	39.05%	48.79%
Jun-01	255	413	61.74%	48.60%
Jul-01	306	598	51.17%	49.99%
Aug-01	402	522	77.01%	42.08%
Sep-01	340	447	76.06%	42.67%
Oct-01	3071	3819	80.41%	39.69%
Nov-01	3292	3943	83.49%	37.13%
Dec-01	2823	3778	74.72%	43.46%
Jan-02	3264	3988	81.85%	38.55%
Feb-02	4051	4614	87.80%	32.73%



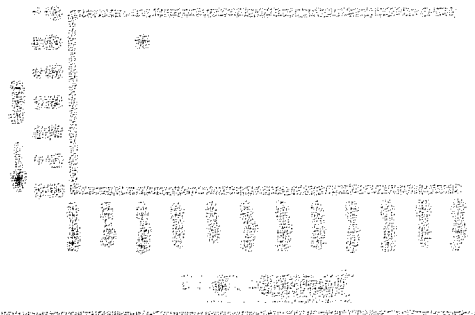
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01	4	13	30.77%	46.15%
Jun-01	492	798	61.65%	48.62%
Jul-01	710	782	90.79%	28.91%
Aug-01	76	101	75.25%	43.16%
Sep-01	43	56	76.79%	42.22%
Oct-01	798	1466	54.43%	49.80%
Nov-01	2059	2661	77.38%	41.84%
Dec-01	1539	1830	84.10%	36.57%
Jan-02	1947	2504	77.76%	41.59%
Feb-02	1566	2019	77.56%	41.72%

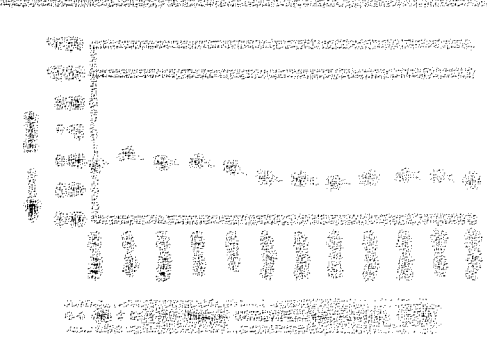


Checklist #2 - LSR Rejection

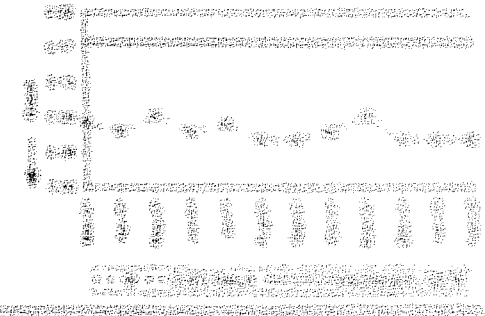
LSR Rejection Notice Interval for IMA (pre-split) (Hours - Minutes) (PO-5)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01			
Apr-01			
May-01	6:02	1	6:02
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			
Jan-02			
Feb-02			



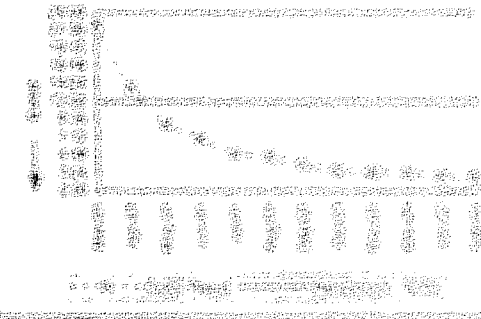
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours Minutes) (PO-5)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	23079:37	5239	[illegible]
Apr-01	28047:30	5087	[illegible]
May-01	26557:37	5684	[illegible]
Jun-01	23820:45	4947	[illegible]
Jul-01	21270:09	4933	[illegible]
Aug-01	17728:10	5158	[illegible]
Sep-01	13786:10	4114	[illegible]
Oct-01	13659:29	4578	[illegible]
Nov-01	13840:21	4026	[illegible]
Dec-01	11824:06	3206	[illegible]
Jan-02	13053:43	3681	[illegible]
Feb-02	9649:34	3142	[illegible]



LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes Sampling) (PO-5)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	2439:14	19006	[illegible]
Apr-01	2601:07	20993	[illegible]
May-01	3476:22	24032	[illegible]
Jun-01	2646:25	22263	[illegible]
Jul-01	3187:14	25002	[illegible]
Aug-01	2619:12	24519	[illegible]
Sep-01	2182:39	20302	[illegible]
Oct-01	2821:41	25733	[illegible]
Nov-01	3749:08	24570	[illegible]
Dec-01	2975:07	28298	[illegible]
Jan-02	2952:50	29785	[illegible]
Feb-02	2612:21	25067	[illegible]



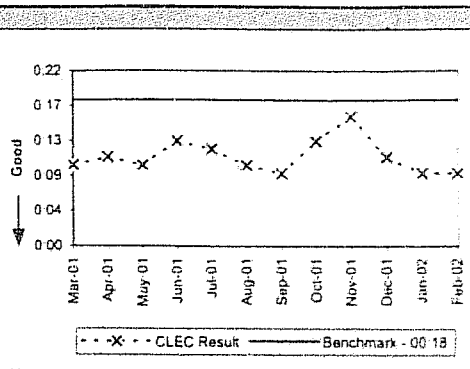
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours Minutes) (PO-5)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	72631:23	3242	[illegible]
Apr-01	62301:38	4450	[illegible]
May-01	37723:21	4212	[illegible]
Jun-01	28447:00	4046	[illegible]
Jul-01	22614:02	4528	[illegible]
Aug-01	28904:49	6165	[illegible]
Sep-01	18780:11	5138	[illegible]
Oct-01	17800:55	6241	[illegible]
Nov-01	12279:16	4560	[illegible]
Dec-01	10284:53	3927	[illegible]
Jan-02	9422:58	4452	[illegible]
Feb-02	6870:16	3544	[illegible]



Checklist #2 - LSR Rejections

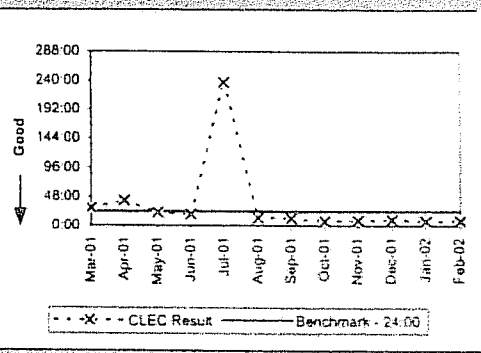
LSR Reject Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

CLEC Num	CLEC Denom	CLEC Result
1188:33	7327	0:10
1478:45	8339	0:11
1564:42	9845	0:10
1628:21	7734	0:13
1517:44	7819	0:12
1657:46	10415	0:10
1419:33	9822	0:09
3215:15	14444	0:13
4041:55	14716	0:16
2841:34	15289	0:11
2863:00	20133	0:09
2013:05	13400	0:09



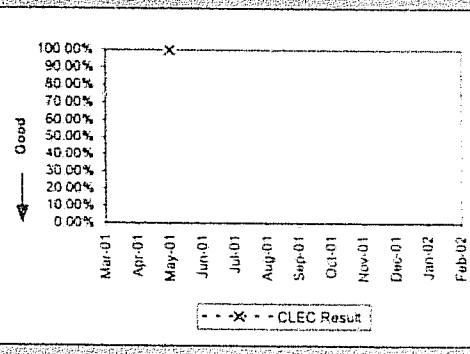
LSR Reject Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

CLEC Num	CLEC Denom	CLEC Result
43277:45	1452	29:48
56022:53	1339	42:31
42422:19	1874	22:38
24899:53	1270	19:36
236524:33	995	237:43
18926:14	1449	13:04
8162:41	648	12:36
5273:53	677	7:47
5253:33	599	8:46
6682:15	652	10:15
4071:29	521	7:49
4787:34	584	8:12



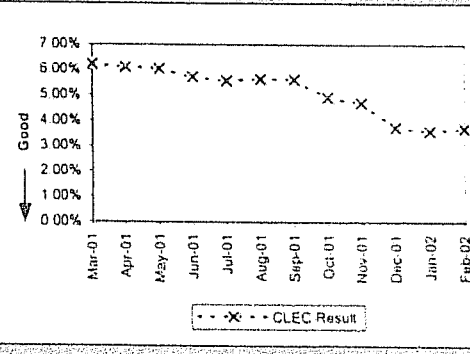
LSRs Rejected for IMA (pre-split) (Percent) (PO-4)

CLEC Num	CLEC Denom	CLEC Result
1	1	100.00%



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

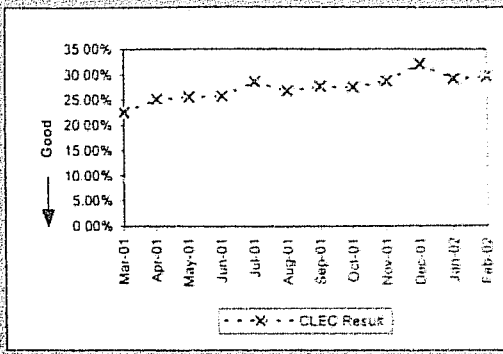
CLEC Num	CLEC Denom	CLEC Result
5239	84031	6.23%
5087	83328	6.10%
5684	94055	6.04%
4947	86450	5.72%
4933	88485	5.58%
5158	91530	5.64%
4114	73160	5.62%
4578	93217	4.91%
4026	85656	4.70%
3296	87829	3.75%
3681	102045	3.61%
3142	84615	3.71%



Checklist #2 - LSR Rejections

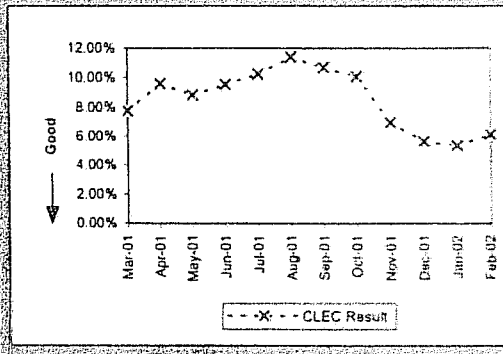
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

	CLEC Num	CLEC Denom	CLEC Result
	19006	84031	22.62%
	20993	83328	25.19%
	24033	94055	25.55%
	22269	86450	25.76%
	25302	88485	28.59%
	24519	91530	26.79%
	20332	73160	27.79%
	25739	93217	27.61%
	24670	85656	28.80%
	28208	87829	32.12%
	29785	102045	29.19%
	25057	84615	29.62%



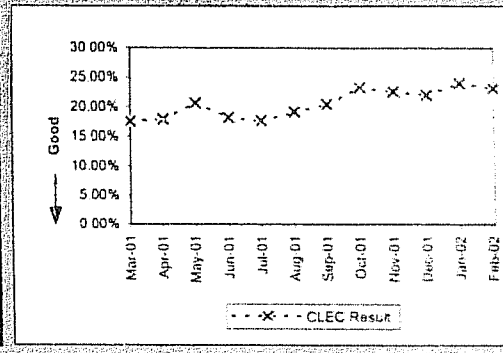
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

	CLEC Num	CLEC Denom	CLEC Result
	3242	41598	7.79%
	4460	46389	9.61%
	4212	47633	8.84%
	4046	42364	9.55%
	4528	44111	10.27%
	6185	54234	11.40%
	5138	47978	10.71%
	6241	61930	10.08%
	4560	65120	7.00%
	3927	69357	5.66%
	4492	83678	5.37%
	3544	57897	6.12%



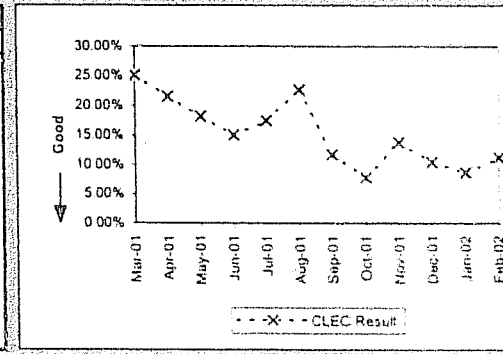
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

	CLEC Num	CLEC Denom	CLEC Result
	7327	41598	17.61%
	8339	46389	17.98%
	9845	47633	20.67%
	7734	42364	18.26%
	7819	44111	17.73%
	10415	54234	19.20%
	9822	47978	20.47%
	14444	61930	23.32%
	14716	65120	22.60%
	15289	69357	22.04%
	20133	83678	24.06%
	13400	57897	23.14%



LSRs Received via Facsimile (Percent) (PO-4C)

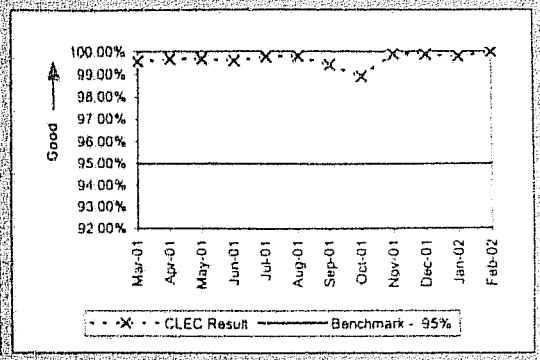
	CLEC Num	CLEC Denom	CLEC Result
	1452	5785	25.10%
	1339	6210	21.56%
	1874	10311	18.17%
	1270	8426	15.07%
	995	5679	17.52%
	1449	6399	22.64%
	648	5514	11.75%
	677	8574	7.90%
	599	4332	13.83%
	652	6223	10.48%
	521	5963	8.74%
	584	5174	11.29%



Checklist #2 - Firm Order Confirmations - Resale

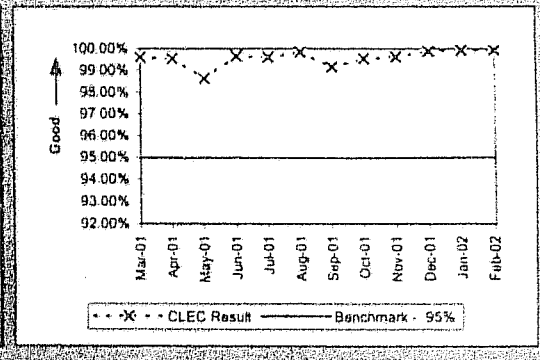
Business LSRs Received Via IMA (Percent) (PO-5A-1(a))

	CLEC Denom	CLEC Result
	16037	99.59%
	16295	99.68%
	21687	99.69%
	22953	99.60%
	19997	99.78%
	22404	99.79%
	14995	99.43%
	20926	98.92%
	17388	99.90%
	17615	99.89%
	23271	99.79%
	19570	99.98%



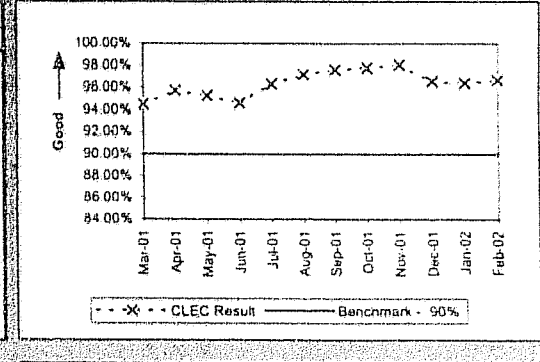
Business LSRs Received Via EDI (Percent) (PO-5A-2(a))

	CLEC Denom	CLEC Result
	1041	99.62%
	1146	99.56%
	1855	98.65%
	1506	99.67%
	2182	99.63%
	3833	99.87%
	2596	99.19%
	3925	99.57%
	8026	99.65%
	9220	99.90%
	11152	99.94%
	5344	99.94%



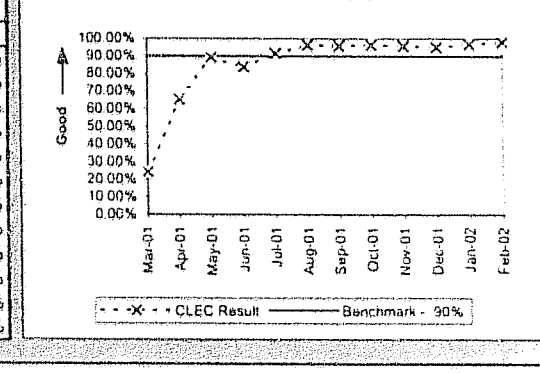
Business LSRs Received Via IMA (Percent) (PO-5B-1(a))

	CLEC Denom	CLEC Result
	20044	94.51%
	18158	95.73%
	18840	95.30%
	15482	94.63%
	16038	96.33%
	14409	97.20%
	9894	97.61%
	12441	97.78%
	11286	98.07%
	12136	96.56%
	13172	96.44%
	10932	96.67%



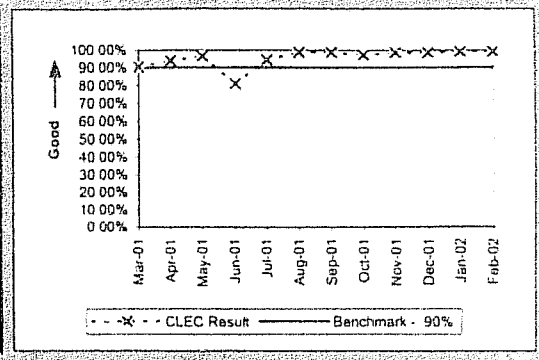
Business LSRs Received Via EDI (Percent) (PO-5B-2(a))

	CLEC Denom	CLEC Result
	9569	24.50%
	10667	65.68%
	9461	89.50%
	10422	83.86%
	11234	91.76%
	14849	96.37%
	11279	96.03%
	11395	96.69%
	11024	95.99%
	9901	95.22%
	12060	97.02%
	7931	98.26%



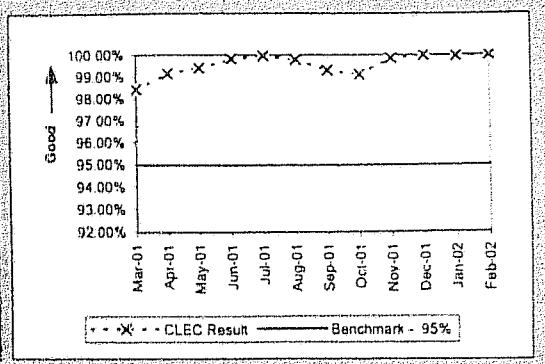
Checklist #2 - Firm Order Confirmations - Resale

Order Confirmation Time for Manual (Percent) (PO-5C-(a))			
	CLEC Num	CLEC Denom	CLEC Result
	3401	3753	90.62%
	4123	4385	94.03%
	7534	7800	96.59%
	324	400	81.00%
	4002	4238	94.43%
	4336	4384	98.91%
	4211	4253	99.01%
	6741	6927	97.31%
	3271	3314	98.70%
	4966	5026	98.81%
	4896	4929	99.33%
	4100	4132	99.23%

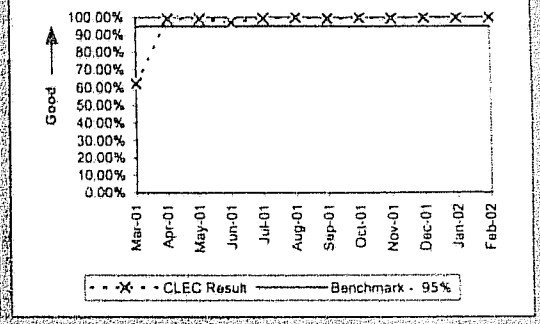


Checklist #2 - Firm Order Confirmations - Unbundled Loops

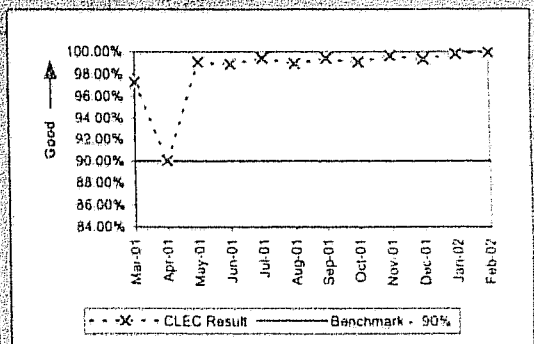
	CLEC Denom	CLEC Result
	768	98.45%
	825	99.15%
	1501	99.40%
	2361	99.83%
	2841	99.96%
	3061	99.80%
	2610	99.31%
	3315	99.13%
	3782	99.87%
	3364	100.00%
	4218	99.98%
	3416	100.00%



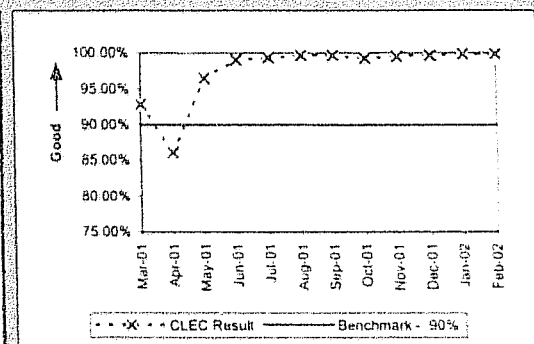
	CLEC Denom	CLEC Result
	8	62.50%
	148	99.32%
	406	99.26%
	540	97.41%
	1995	99.50%
	1395	99.93%
	2145	99.53%
	3323	99.94%
	3829	99.63%
	4220	99.98%
	9511	100.00%
	5264	99.96%



	CLEC Denom	CLEC Result
	8471	97.30%
	10138	90.06%
	9674	99.08%
	6941	98.91%
	7216	99.45%
	7162	98.95%
	7497	99.43%
	8923	99.09%
	7027	99.67%
	5846	99.35%
	6465	99.83%
	6146	99.95%

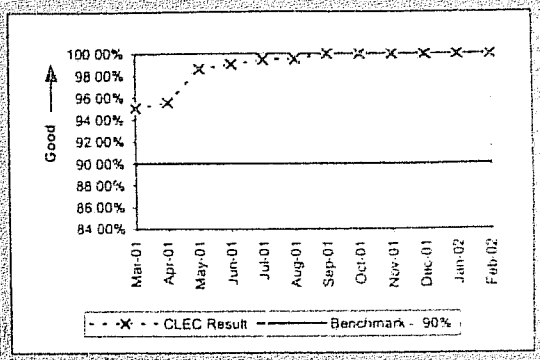


	CLEC Denom	CLEC Result
	2144	92.86%
	3960	86.11%
	4572	96.54%
	3385	99.05%
	4453	99.39%
	5250	99.68%
	7098	99.69%
	9150	99.29%
	8752	99.50%
	8586	99.69%
	10152	99.85%
	7427	99.88%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

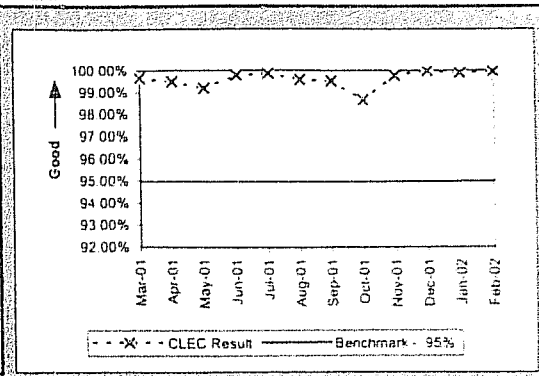
	POCs on Time for Manual (Percent) (PO-5C-(b))		
[illegible]	CLEC Num	CLEC Denom	CLEC Result
[illegible]	135	142	95.07%
[illegible]	151	158	95.57%
[illegible]	215	218	98.62%
[illegible]	208	210	99.05%
[illegible]	182	183	99.45%
[illegible]	205	206	99.51%
[illegible]	180	180	100.00%
[illegible]	278	278	100.00%
[illegible]	172	172	100.00%
[illegible]	241	241	100.00%
[illegible]	226	226	100.00%
[illegible]	172	172	100.00%



Checklist #2 - Firm Order Confirmations - LNP

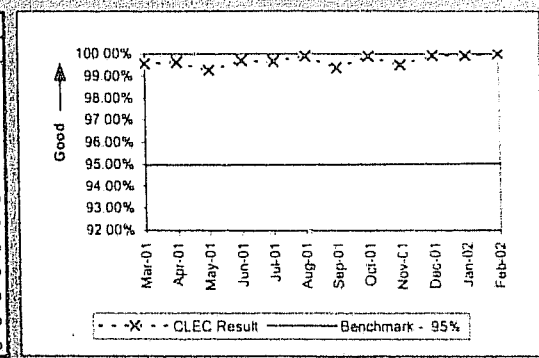
Average Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1(c))

	CLEC Num	CLEC Denom	CLEC Result
Mar-01	5195	5212	99.67%
Apr-01	4620	4643	99.50%
May-01	5591	5636	99.20%
Jun-01	5745	5757	99.79%
Jul-01	6280	6288	99.87%
Aug-01	7387	7417	99.60%
Sep-01	5453	5479	99.53%
Oct-01	7655	7757	98.69%
Nov-01	8535	8558	99.77%
Dec-01	8724	8725	99.99%
Jan-02	10395	10406	99.89%
Feb-02	7643	7646	99.96%



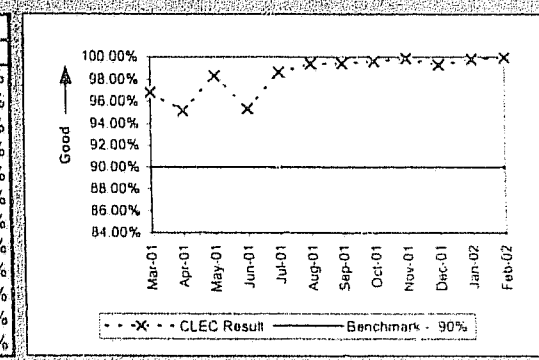
Average Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2(c))

	CLEC Num	CLEC Denom	CLEC Result
Mar-01	6466	6494	99.57%
Apr-01	5596	5616	99.64%
May-01	7706	7762	99.28%
Jun-01	6991	7011	99.71%
Jul-01	4991	5007	99.68%
Aug-01	4815	4819	99.92%
Sep-01	4187	4213	99.38%
Oct-01	6267	6272	99.92%
Nov-01	6751	6784	99.51%
Dec-01	9501	9506	99.95%
Jan-02	7601	7606	99.93%
Feb-02	7911	7911	100.00%



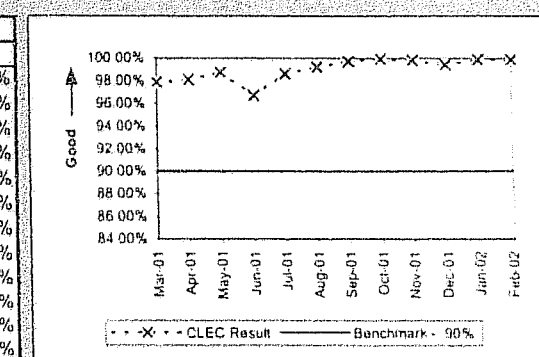
Average Time for Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1(c))

	CLEC Num	CLEC Denom	CLEC Result
Mar-01	5450	5627	96.85%
Apr-01	5150	5411	95.18%
May-01	5067	5153	98.33%
Jun-01	4333	4544	95.36%
Jul-01	4633	4695	98.68%
Aug-01	5290	5322	99.40%
Sep-01	4274	4299	99.42%
Oct-01	5332	5351	99.64%
Nov-01	5908	5915	99.88%
Dec-01	5418	5457	99.29%
Jan-02	6942	6956	99.80%
Feb-02	5537	5540	99.95%



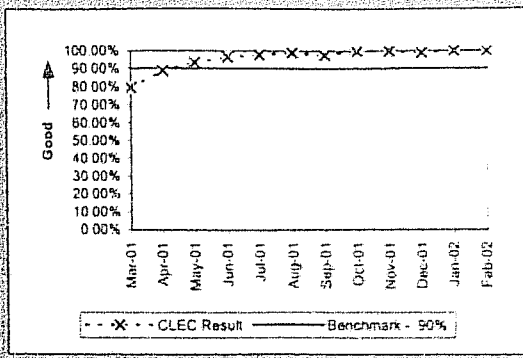
Average Time for Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2(c))

	CLEC Num	CLEC Denom	CLEC Result
Mar-01	7781	7947	97.91%
Apr-01	8853	9063	98.12%
May-01	7650	7745	98.77%
Jun-01	5713	5906	96.73%
Jul-01	4587	4752	98.63%
Aug-01	4496	4533	99.23%
Sep-01	3583	3598	99.75%
Oct-01	4322	4325	99.93%
Nov-01	4741	4749	99.83%
Dec-01	5416	5448	99.45%
Jan-02	5068	5093	99.90%
Feb-02	4282	4286	99.91%



Checklist #2 - Firm Order Confirmations - LNP

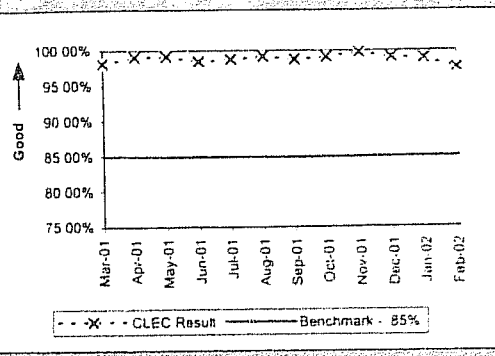
	CLEC Num	CLEC Denom	CLEC Result
	259	325	79.69%
	209	235	88.94%
	307	328	93.60%
	227	235	96.60%
	135	138	97.83%
	224	226	99.12%
	129	132	97.73%
	108	108	100.00%
	111	111	100.00%
	173	175	98.86%
	130	130	100.00%
	130	130	100.00%



Checklist #2 - Firm Order Confirmations - LIS

Firm Order Confirmations (FOCs) On Time (Percent) (PO-5D)

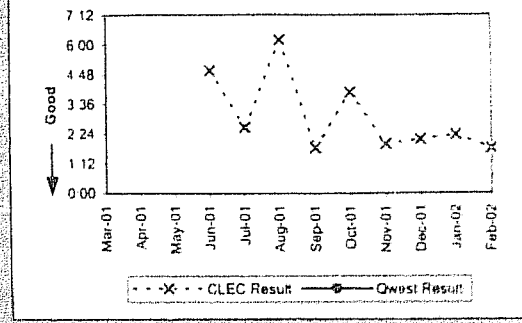
	CLEC Num	CLEC Denom	CLEC Result
	421	429	98.14%
	323	326	99.08%
	368	371	99.19%
	325	330	98.48%
	479	485	98.76%
	594	599	99.17%
	402	407	98.77%
	561	566	99.12%
	482	483	99.79%
	433	437	99.08%
	461	466	98.93%
	510	531	97.55%



Checklist #2 - Completion Notifications

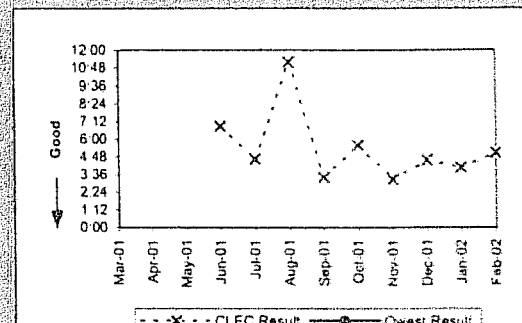
Wire Completion Notification Timeliness (Hours:Minutes) (PO-6A)

			CLEC Result	CLEC Std D	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			4 58	20 40					
			2 41	6 03					
			6 12	40 46					
			1 51	17 23					
			4 06	22 02					
			2 00	27 45					
			2 11	18 37					
			2 22	21 02					
			1 49	17 40					



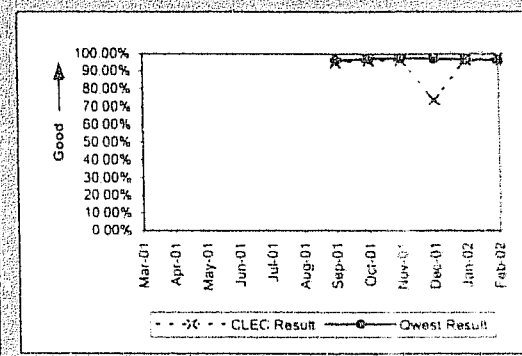
Wire Completion Notification Timeliness (Hours:Minutes) (PO-6B)

			CLEC Result	CLEC Std D	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			6 54	21 51					
			4 40	17 55					
			11 11	52 44					
			3 26	23 40					
			5 36	28 46					
			3 16	34 32					
			4 34	35 56					
			4 04	40 43					
			5 04	51 41					



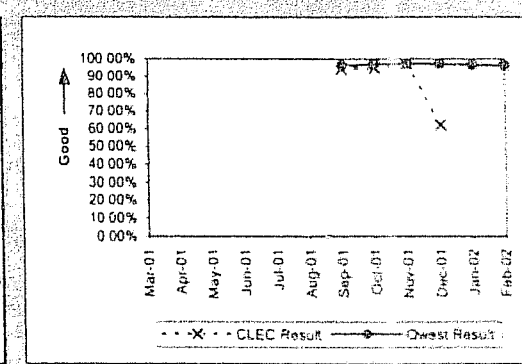
Wire Completion Notification Timeliness (Percent) (PO-7A,C)

			CLEC Result	CLEC Std D	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			94 93%	21 94%	2015375	2096536	96 13%	12 4	6 54
			96 12%	19 30%	2115176	2178305	97 10%	12 65	6 69
			96 05%	19 49%	2382740	2445477	97 43%	18 68	10 36
			73 96%	43 89%	2171093	2233340	97 21%	348 14	210 66
			96 79%	17 86%	2606468	2696724	96 65%	-0 65	-1 4
			97 61%	14 63%	2162157	2246312	96 25%	-18 73	-12 39



Wire Completion Notification Timeliness (Percent) (PO-7B,C)

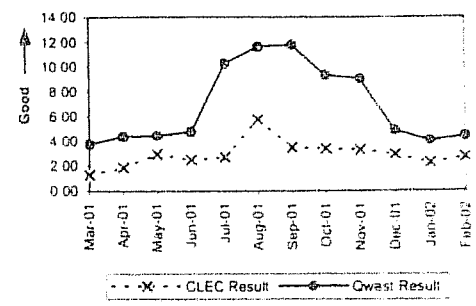
			CLEC Result	CLEC Std D	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
			94 35%	23 10%	2015375	2096536	96 13%	15 45	8 39
			95 84%	21 71%	2115176	2178305	97 10%	14 32	7 71
			97 55%	15 47%	2382740	2445477	97 43%	-1 36	-1 83
			62 47%	48 42%	2171093	2233340	97 21%	579 6	351 37
					2606468	2696724	96 65%		
					2162157	2246312	96 25%		



Checklist #2 - Jeopardy Notifications - Non-Designed Services

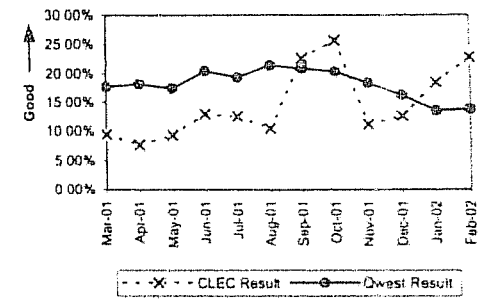
Jeopardy Notice Interval (Average Days) (PO-8A)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4496	3.75	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4490	4.36	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5020	4.44	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6686	4.78	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5866	10.29	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7071	11.65	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6012	11.80	1.91	0.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6848	9.33	1.88	0.14
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5533	9.05	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5289	4.88	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5523	4.03	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4916	4.43	3.72	1.26



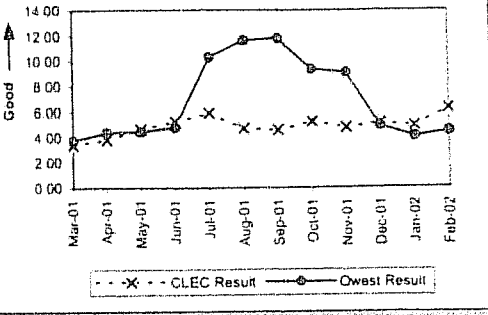
Timely Jeopardy Notices (Percent) (PO-9A)

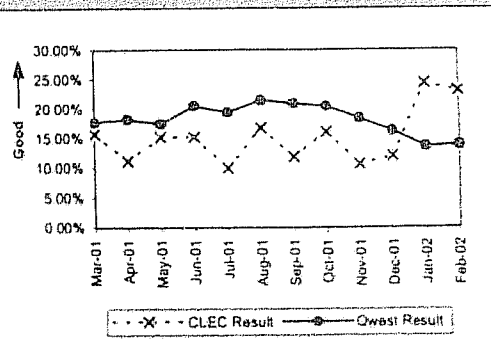
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resi	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1818	10233	17.77%	4.3	1.62
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1751	9685	18.18%	4.34	1.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1954	11203	17.44%	3.95	1.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2323	11352	20.46%	2.78	0.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2073	10698	19.38%	2.43	0.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2367	11007	21.50%	4.48	1.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1837	8782	20.92%	-0.46	-1.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1926	9423	20.44%	-1.5	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1475	8012	18.41%	2.39	0.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9817	16.23%	1.25	-0.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1478	10920	13.53%	-1.69	-2.03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9814	13.77%	-2.51	-2.53



Checklist #2 - Jeopardy Notifications - Unbundled Loops

Jeopardy Notices (Percent) (PO-9B)

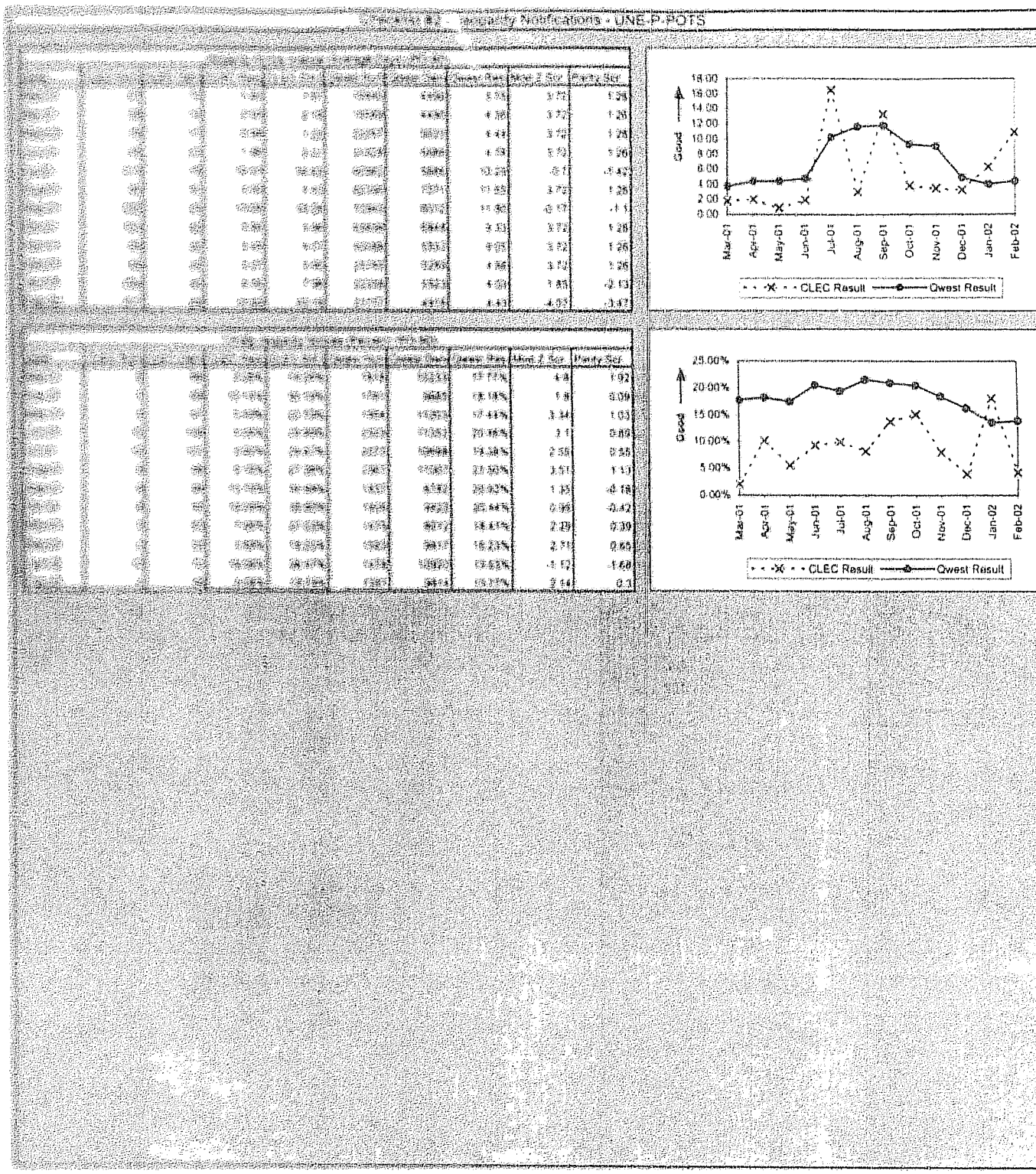




Checklist #2 - Jeopardy Notifications - LIS

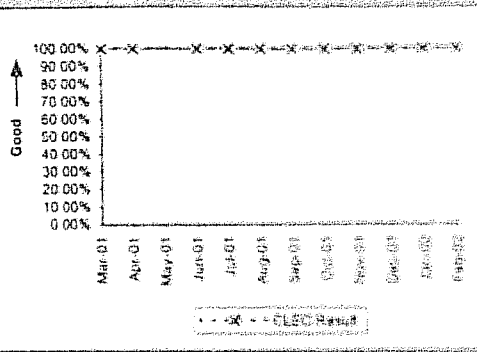
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	2.50	-0.68	-1.41
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	11.67	0.73	-0.56
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	6.75	1.03	-0.30
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	0.50	13.75	-10.58
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.20	1.38	-1.84
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.83	1.3	-1.79
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.25	-0.47	-1.29
[illegible]		[illegible]		[illegible]	[illegible]					
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	3.00		
[illegible]		[illegible]	[illegible]	[illegible]		[illegible]	2	0.50	3.72	1.26
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	0.00		
[illegible]		[illegible]	[illegible]	[illegible]		[illegible]	1	5.00	0.02	-0.99

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	44	[illegible]	0.47	-0.72
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.00%	N/A	
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	[illegible]	0.43	-0.74
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.78	-1.17
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	52	0.00%	N/A	N/A
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	-1
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	30	[illegible]	-0.66	-1.4
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.00%	N/A	
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.00%	N/A	
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	29	[illegible]	[illegible]	-0.99
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	N/A	
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.37	-0.78


Quality Notifications - UNE-P-POTS
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #2 - LSR Accountability

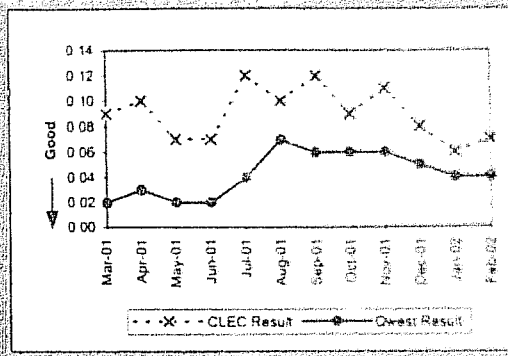
LSR Accountability (Percent) (PO-10)			
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%
Jan-02	96534	96534	100.00%
Feb-02	75655	75655	100.00%



Checklist #2 - Due Date Changes

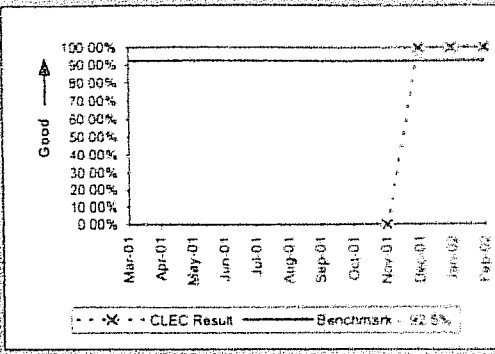
Number of Due Date Changes per Order (Average Days) (PO-15)

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	0 09	0 36	30424	1280635	0 02	94 49	56 44
[illegible]	[illegible]	[illegible]	0 10	0 37	32605	1210950	0 03	87 91	52 44
[illegible]	[illegible]	[illegible]	0 07	0 32	28790	1221969	0 02	73 14	43 47
[illegible]	[illegible]	[illegible]	0 07	0 31	31199	1302935	0 02	71 12	42 24
[illegible]	[illegible]	[illegible]	0 12	0 43	34668	805712	0 04	57 58	34 01
[illegible]	[illegible]	[illegible]	0 10	0 37	33372	501211	0 07	21 91	12 32
[illegible]	[illegible]	[illegible]	0 12	0 41	25200	392396	0 06	32 12	18 53
[illegible]	[illegible]	[illegible]	0 09	0 36	25870	429074	0 06	21 53	12 09
[illegible]	[illegible]	[illegible]	0 11	0 39	22341	380623	0 06	35 47	20 57
[illegible]	[illegible]	[illegible]	0 08	0 33	16769	342777	0 05	22 59	12 73
[illegible]	[illegible]	[illegible]	0 06	0 28	13946	377183	0 04	20 19	11 27
[illegible]	[illegible]	[illegible]	0 07	0 30	12753	337181	0 04	27 19	15 53



Checklist #2 - Timely Release Notifications

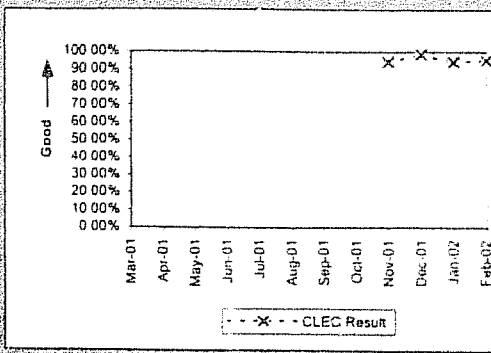
	CLEC Num	CLEC Denom	CLEC Result
	0	0	
	0	1	0.00%
	3	3	100.00%
	1	1	100.00%
	1	1	100.00%



Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

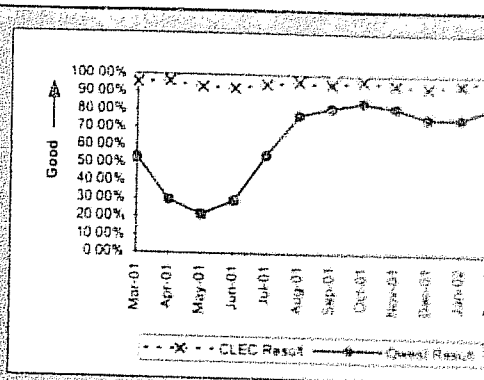
Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19)

	CLEC Denom	CLEC Result
358	379	94.46%
390	395	98.73%
749	792	94.57%
619	649	95.38%

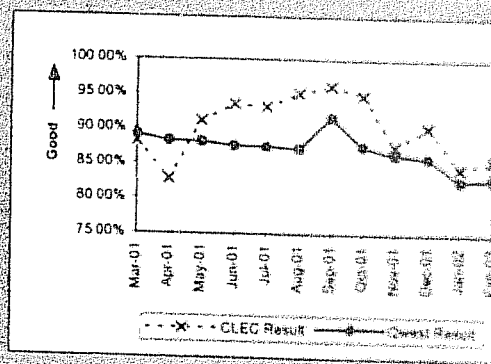


Checklist #2 - Access To Centers

CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	36514	95.60%	1831158	3429437	53.40%
[illegible]	33558	96.20%	1099092	3732735	29.44%
[illegible]	37524	93.34%	905550	4171326	21.71%
[illegible]	36274	92.61%	1213127	4112797	29.50%
[illegible]	32351	94.85%	2197349	3992969	55.03%
[illegible]	35271	96.30%	3292289	4238018	77.68%
[illegible]	31728	94.95%	2723316	3332102	81.73%
[illegible]	30839	97.20%	3407926	4011312	84.96%
[illegible]	27863	95.09%	2819746	3441968	81.92%
[illegible]	27562	93.45%	2529350	3315622	76.29%
[illegible]	29422	95.30%	3156401	4152609	76.01%
[illegible]	24425	98.32%	2593071	3147543	82.38%



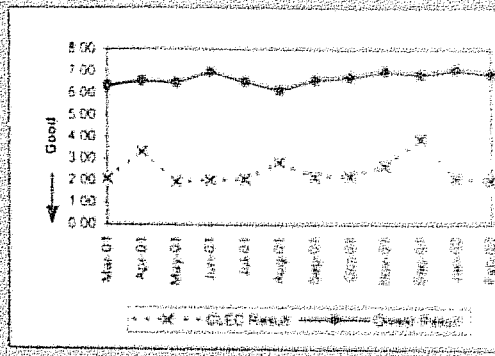
CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	24934	88.22%	718741	806886	89.08%
[illegible]	22811	82.81%	724314	820411	88.29%
[illegible]	25211	91.19%	747817	848094	88.18%
[illegible]	27731	93.56%	775975	886147	87.57%
[illegible]	31724	93.21%	700466	800726	87.48%
[illegible]	29740	95.11%	642249	736282	87.23%
[illegible]	24308	96.24%	514443	560881	91.72%
[illegible]	23837	94.86%	526715	601761	87.53%
[illegible]	22801	87.64%	472032	546396	86.39%
[illegible]	19952	90.39%	440835	512988	85.93%
[illegible]	20253	84.42%	426971	516511	82.66%
[illegible]	18751	85.58%	356562	429847	82.95%



Checklist #2 - Billing

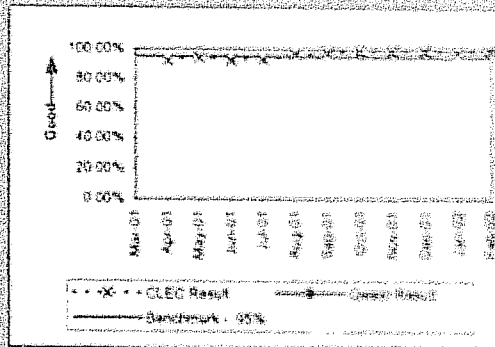
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	13273255	6387126	2 08	692655735	109230718	6 34
[illegible]	25420652	7640082	3 33	671164297	102291180	6 56
[illegible]	15282848	7750448	1 97	640252109	98855256	6 48
[illegible]	15062886	7396856	2 04	712224696	102156717	6 97
[illegible]	13822250	6608073	2 09	610344343	93565971	6 52
[illegible]	20761406	7294639	2 85	609862832	99266616	6 14
[illegible]	14042099	6409847	2 19	537139206	81246682	6 61
[illegible]	16051790	7259012	2 21	586280359	87111713	6 73
[illegible]	19776092	7312725	2 70	569665035	81301546	7 01
[illegible]	37905280	9698472	3 91	549950356	80247866	6 85
[illegible]	23417076	11115127	2 11	593048716	83817742	7 08
[illegible]	21855760	10830751	2 02	470128454	68308938	6 88



Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)

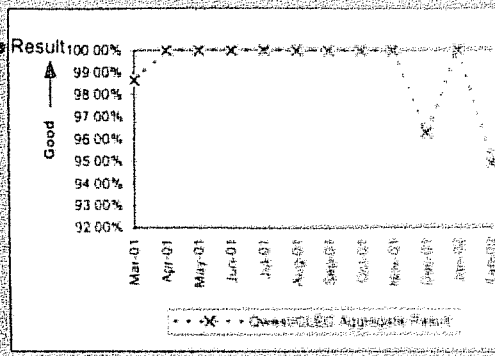
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]						
[illegible]	35356760	38164160	92 64%			
[illegible]	37160165	39374521	94 38%			
[illegible]	19721023	21297625	92 60%			
[illegible]	17732428	19060264	93 03%			
[illegible]	17011926	17726617	96 63%			
[illegible]	12768424	13086064	97 73%			
[illegible]	19200366	19348448	99 23%			
[illegible]	17750491	17888150	99 23%			
[illegible]	17631796	17634182	99 42%			
[illegible]	18832998	19208085	98 05%			
[illegible]	17023705	17085423	99 64%			



Checklist #2 - Billing

Invoices Delivered within 10 Days (Percent) All (BI-2)

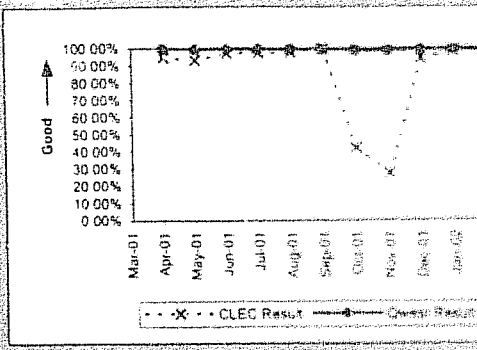
Date	Qwest/CLEC Aggregat	Qwest/CLEC Aggregat	Qwest/CLEC Aggregate
Mar-01	82733	83854	98.66%
Apr-01	85393	85395	100.00%
May-01	84097	84098	100.00%
Jun-01	82747	82747	100.00%
Jul-01	83777	83777	100.00%
Aug-01	84399	84399	100.00%
Sep-01	85385	85387	100.00%
Oct-01	88543	88545	100.00%
Nov-01	89933	89937	100.00%
Dec-01	81334	84480	96.28%
Jan-02	89943	89948	99.99%
Feb-02	87919	92654	94.89%



Checklist #2 - Billing

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)

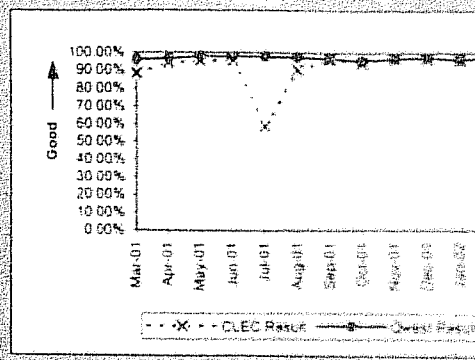
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	94.93%		743398533	746432155	99.59%		
[illegible]	[illegible]	[illegible]	93.23%	25.12%	736079586	740932476	99.35%	4499.37	2734.42
[illegible]	[illegible]	[illegible]	97.33%	16.12%	743196815	748416333	99.30%	1401.64	851.14
[illegible]	[illegible]	[illegible]	97.28%	16.28%	740350339	745041224	99.37%	1659.73	1008.05
[illegible]	[illegible]	[illegible]	97.95%	14.16%	742566086	747246242	99.37%	1086.82	659.74
[illegible]	[illegible]	[illegible]	99.59%	6.41%	743524210	748869656	99.29%	-215.43	-131.97
[illegible]	[illegible]	[illegible]	42.28%	49.40%	691615994	701704330	98.56%	29492.08	17928.91
[illegible]	[illegible]	[illegible]	27.55%	44.68%	641612401	652030056	98.40%	39832.01	24215.14
[illegible]	[illegible]	[illegible]	93.96%	23.82%	663755182	671426360	98.86%	3163.11	1922.03
[illegible]	[illegible]	[illegible]	98.43%	12.45%	678100085	687297512	98.66%	122.61	73.54
[illegible]	[illegible]	[illegible]	96.92%	10.32%	707388002	719295068	98.34%	-274.23	-167.72



Checklist #2 - Billing

Billing Timeliness (Percent) LINEs and Resale Aggregate (BI-4A)

	CLEC Num	CLEC Den	CLEC Res	CLEC Std	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	[illegible]	[illegible]	88.56%	31.83%	7159688	1207243	96.06%	93.17	55.64
	[illegible]	[illegible]	94.21%	23.04%	1258983	1301884	96.70%	32.03	18.47
	[illegible]	[illegible]	85.33%	21.09%	1173925	1198924	97.91%	44.96	26.33
	[illegible]	[illegible]	85.82%	20.01%	1218398	1245061	97.85%	35.92	20.84
	[illegible]	[illegible]	69.21%	49.14%	1267502	1295540	97.84%	847.57	514.28
	[illegible]	[illegible]	90.55%	29.25%	1147061	1176025	97.54%	124.26	74.55
	[illegible]	[illegible]	96.06%	19.46%	987543	1019739	96.84%	9.73	4.92
	[illegible]	[illegible]	94.43%	22.93%	1066067	1116345	95.50%	12.31	6.48
	[illegible]	[illegible]	96.96%	17.15%	2669658	2756903	96.84%	-2.62	-2.59
	[illegible]	[illegible]	96.62%	18.07%	2373423	2437279	97.38%	18.14	10.03
	[illegible]	[illegible]	98.09%	19.37%	2517420	2612800	96.35%	4.80	1.97
	[illegible]	[illegible]	97.95%	14.17%	2758305	2835059	97.29%	-15.03	-10.14

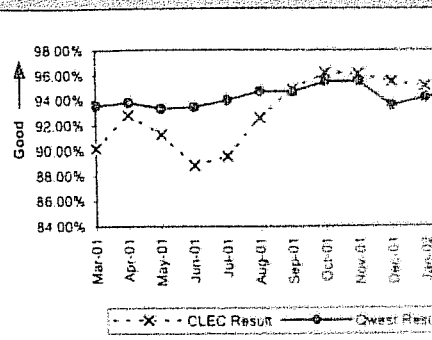


[illegible] Regional results include only WA, OR, MN, NE, IA, ND and SD data

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

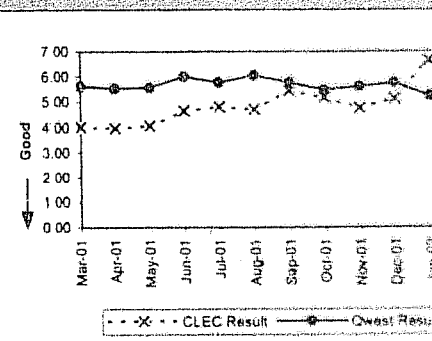
Percent Provisioning Met (Percent) (OP-3A)-- Dispatches Within MSAs

		CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
		90.20%	92869	99273	93.55%	2.59	0.57
		92.83%	86850	92552	93.84%	0.92	-0.44
		91.27%	95886	102745	93.32%	1.92	0.17
		88.85%	96077	102791	93.47%	4.5	1.74
		89.58%	101453	107913	94.01%	4.58	1.78
		92.64%	116988	123510	94.72%	2.32	0.41
		94.91%	95980	101360	94.69%	-0.23	-1.14
		96.24%	102807	107641	95.51%	-0.89	-1.54
		96.13%	90576	94835	95.51%	-0.8	-1.49
		95.49%	77807	83141	93.58%	-2.13	-2.29
		95.13%	87640	93023	94.21%	-1.11	-1.67
		97.34%	75971	80355	94.54%	-3.09	-2.88



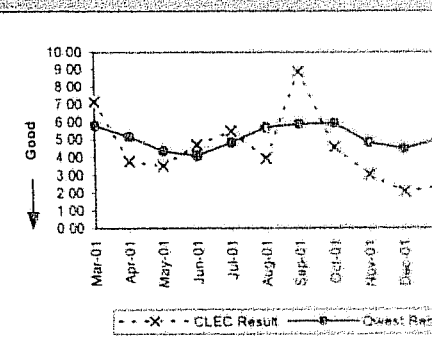
Provisioning Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
			4.03	559249	99247	5.63	-3.76	-3.28
			3.98	512967	92546	5.54	-3.94	-3.4
			4.08	572881	102726	5.58	-4.56	-3.77
			4.06	617263	102780	6.01	-4.32	-3.62
			4.62	627093	108632	5.77	-3.05	-2.86
			4.72	756073	124681	6.06	-3.92	-3.38
			5.46	590685	102246	5.78	-0.92	-1.56
			5.18	594065	108450	5.48	-1.08	-1.65
			4.75	535815	95545	5.61	-3.46	-3.1
			5.14	462216	83674	5.76	-2.54	-2.54
			6.65	490155	93644	5.23	6	2.65
			5.01	431501	80827	5.34	-1.45	-1.88



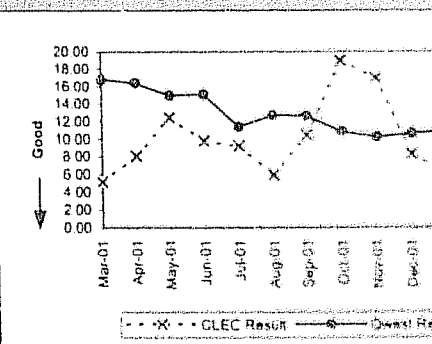
Percent Orders Not Completed Due to Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
		29	7.17	10618	1832	5.80	2.1	0.27
		19	3.79	9752	1882	5.18	-0.37	-1.22
		26	3.54	11070	2550	4.34	-0.34	-1.21
		57	4.71	10970	2684	4.09	1.96	0.19
		42	5.48	19174	2930	4.84	2.2	0.34
		28	3.96	16695	2936	5.69	-0.39	-1.23
		16	8.88	14066	2393	5.88	2.75	0.67
		14	4.57	15313	2584	5.93	-0.3	-1.18
		22	3.04	13284	2749	4.83	-0.73	-1.44
		24	2.08	13475	3018	4.46	-1	-1.61
		33	2.36	17410	3500	4.97	-0.74	-1.45
		19	4.00	11406	2734	4.17	-0.07	-1.04



Percent Orders Not Completed Due to Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

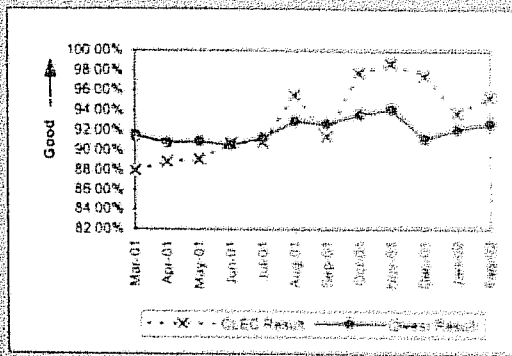
		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
		11	5.18	78902	4572	16.82	-1.55	-1.94
		15	8.07	62543	3820	16.37	-1.22	-1.74
		20	12.45	64487	4309	14.97	-0.53	-1.32
		13	9.77	60896	4030	15.11	-0.96	-1.59
		23	9.36	45480	4001	11.37	-0.44	-1.27
		10	6.95	51808	4065	12.74	-1.23	-1.75
		17	10.46	43173	3424	12.61	-0.29	-1.17
		11	10.00	31553	2910	10.84	2.88	0.75
		5	17.00	22697	2225	10.20	3.72	1.26
		13	8.31	30490	2877	10.60	-0.61	-1.37
		9	6.23	27649	2520	10.97	-0.67	-1.41
		4	3.25	22874	2133	10.72	-0.88	-1.54



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

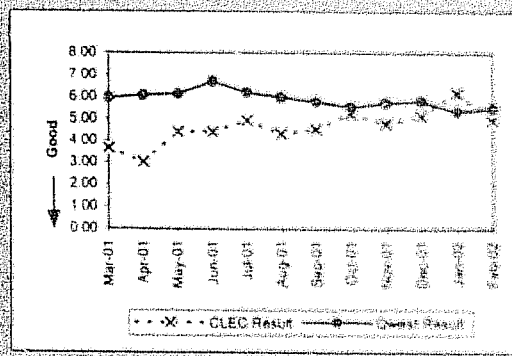
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	44	50	88.00%	20751	22673	91.52%	0.89	-0.46
[illegible]	40	45	88.89%	20396	22458	90.82%	0.49	-0.7
[illegible]	74	83	89.16%	23303	25622	90.95%	0.59	-0.64
[illegible]	69	76	90.79%	23156	25556	90.61%	-0.05	-1.03
[illegible]	86	99	90.91%	24477	26802	91.33%	0.19	-0.88
[illegible]	130	136	95.59%	28879	31044	93.03%	-1.17	-1.71
[illegible]	97	106	91.51%	23779	25642	92.73%	0.52	-0.69
[illegible]	135	138	97.83%	27120	28950	93.68%	-2	-2.21
[illegible]	162	164	98.78%	24003	25483	94.19%	-2.5	-2.52
[illegible]	139	183	97.55%	20025	21950	91.23%	-2.84	-2.73
[illegible]	212	226	93.81%	21828	23694	92.12%	-0.93	-1.57
[illegible]	187	196	95.41%	19087	20597	92.67%	-1.46	-1.89



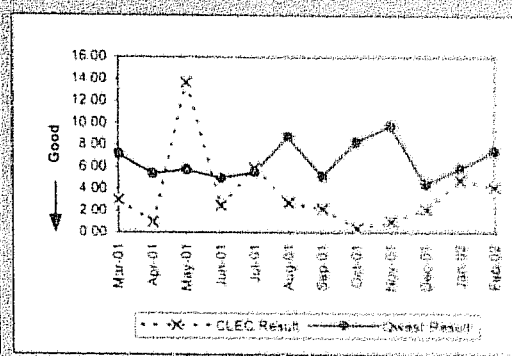
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	193	50	3.66	135127	22673	5.96	-1.09	-1.66
[illegible]	136	45	3.02	136269	22458	6.07	-1.59	-1.97
[illegible]	367	83	4.42	157304	25622	6.14	-1.33	-1.81
[illegible]	333	76	4.43	171150	25556	6.70	-1.17	-1.71
[illegible]	495	100	4.95	167845	27015	6.21	-0.87	-1.53
[illegible]	593	137	4.33	186088	31345	6.00	-1.8	-2.09
[illegible]	493	108	4.56	150120	25882	5.80	-1.39	-1.85
[illegible]	740	141	5.25	162443	29151	5.57	-0.33	-1.2
[illegible]	796	166	4.80	147419	25641	5.75	-1.06	-1.64
[illegible]	865	167	5.16	129168	22087	5.85	-0.7	-1.42
[illegible]	1417	228	6.21	127541	23853	5.35	1.08	-0.34
[illegible]	971	197	4.95	114041	20720	5.50	-0.51	-1.31



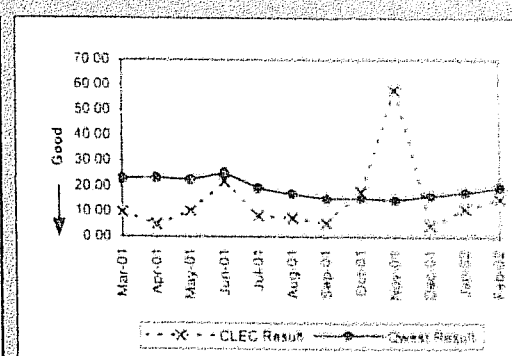
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	3	1	3.00	3000	419	7.16	-0.24	-1.14
[illegible]	3	3	1.00	2918	537	5.43	-0.4	-1.25
[illegible]	41	3	13.67	3561	616	5.78	2.46	0.49
[illegible]	8	8	2.50	3259	652	5.00	-0.55	-1.34
[illegible]	36	6	6.00	4517	812	5.56	2.05	0.25
[illegible]	11	4	2.75	6640	761	8.73	-0.32	-1.19
[illegible]	11	5	2.20	3183	615	5.18	-0.67	-1.4
[illegible]	5	5	0.40	6022	726	8.29	-0.46	-1.28
[illegible]	6	6	1.00	6120	629	9.73	-0.31	-1.19
[illegible]	13	6	2.17	3891	877	4.44	-0.35	-1.22
[illegible]	14	3	4.86	5887	993	5.93	-0.12	-1.08
[illegible]	21	5	4.20	5822	780	7.46	-0.21	-1.13



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

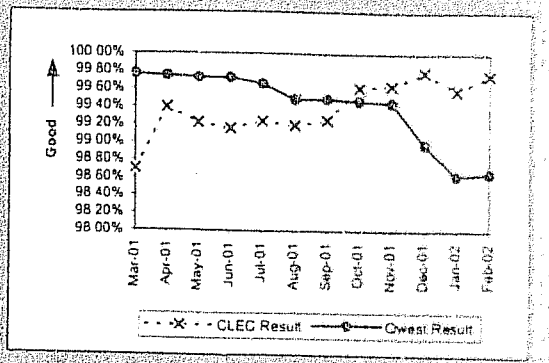
[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	49	5	9.80	34582	1503	23.01	-0.61	-1.37
[illegible]	10	2	5.00	35619	1525	23.36	-0.7	-1.42
[illegible]	61	5	10.17	38255	1703	22.46	-0.94	-1.57
[illegible]	22	1	22.00	44197	1748	25.28	-0.06	-1.04
[illegible]	25	3	8.33	31477	1638	19.22	-0.39	-1.23
[illegible]	15	2	7.50	25640	1521	16.86	-0.45	-1.27
[illegible]	32	3	5.50	20871	1375	15.18	-0.72	-1.44
[illegible]	18	1	18.00	19326	1262	15.31	2.88	0.75
[illegible]	58	1	58.00	14499	1009	14.37	2.88	0.75
[illegible]	9	2	4.50	19127	1185	16.14	-0.36	-1.22
[illegible]	190	9	11.11	18156	1032	17.59	-0.4	-1.24
[illegible]	151	5	30.20	16620	853	19.48	-0.16	-1.09



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

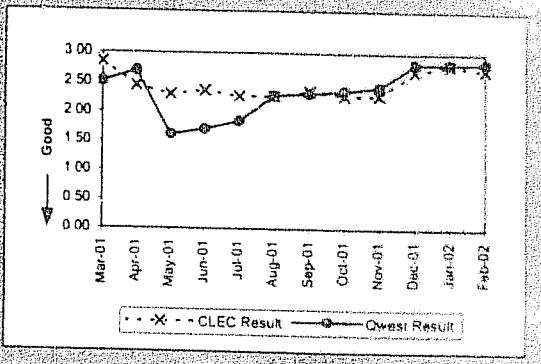
Provisioning Mat (Percent) (OP-3C)-- No Dispatches

			Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
			771321	773148	99 76%	13 23	7 04
			725435	727286	99 75%	4 8	1 92
			712644	714590	99 73%	6 4	2 89
			778245	780412	99 72%	7 02	3 27
			555350	557267	99 66%	4 55	1 77
			240124	241361	99 49%	2 25	0 37
			183829	184762	99 50%	1 55	-0 06
			186902	187892	99 47%	-1 26	-1 76
			167443	168363	99 45%	-1 83	-2 11
			140920	142366	98 98%	-6 36	-4 87
			160766	162991	98 63%	-5 49	-4 34
			147425	149420	98 66%	-6 38	-4 88



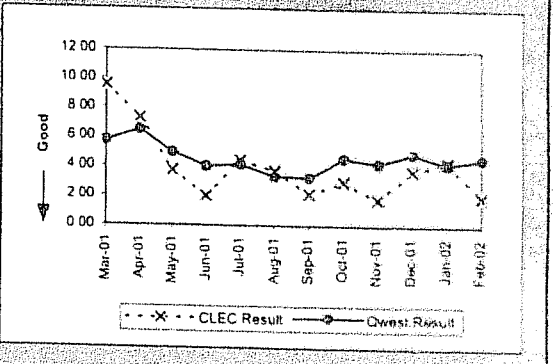
Provisioning Interval Average Days) (OP-4C)-- No Dispatches

			Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
		2 88	1946414	773146	2 52	6 95	3.23
		2 46	1964611	727278	2 70	-5 38	-4 27
		2 35	880000	557838	1 61	28 71	16 45
		2 38	982050	573418	1 71	26 26	14 98
		2 29	743549	401825	1 85	17 63	9 72
		2 28	366659	157320	2 29	-0 36	-1 22
		2 37	297832	127837	2 33	0 98	-0 4
		2 29	303545	128213	2 37	-1 95	-2 19
		2 36	277197	113429	2 44	-6 32	-4 84
		2 71	256804	94422	2 83	-3 26	-2 98
		3 81	315106	111438	2 83	-0 41	-1 25
		3 73	283534	99810	2 84	-3 06	-2 86



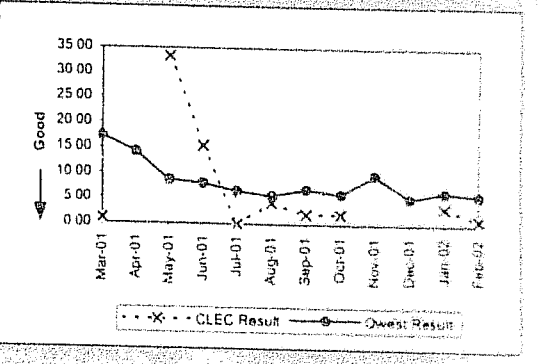
Provisioning Jeopardy Notices to Affect Service Reasons (Average Days) (OP-6A-3)-- No Dispatches

			Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
		5 53	9179	1604	5 72	1 96	0 19
		7 33	10023	1543	6 50	1 85	0 13
		3 87	7918	1597	4 96	-0 53	-1 33
		8 03	7733	1923	4 02	-1 28	-1 78
		4 45	8655	2077	4 17	1 88	0 14
		3 75	4680	1388	3 37	1 8	0 09
		3 16	3222	984	3 27	-0 39	-1 23
		5 00	5154	1128	4 57	-0 33	-1 2
		4 29	4415	1041	4 24	-0 65	-1 4
		3 75	7185	1487	4 90	-0 22	-1 14
		4 21	9834	2347	4 19	2 29	0 39
		5 00	9087	1983	4 58	-0 74	-1 45



Provisioning Jeopardy Notices to Affect Service Reasons (Average Days) (OP-6B-3)-- No Dispatches

			Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
		1 50	3845	223	17 25	-0 54	-1 33
			4369	308	14 19		
		33 33	3031	349	8 68	2 26	0 37
		55 92	1956	244	8 02	2 14	0 3
		0 56	1158	171	6 48	-0 25	-1 15
		4 25	1074	192	5 59	-0 24	-1 15
		3 00	1144	166	6 89	-0 31	-1 19
		0 00	765	128	5 98	-0 16	-1 1
			903	92	9 82		
			651	127	5 13		
		3 33	973	152	6 40	-0 36	-1 23
		1 00	718	124	5 79	-0 56	-1 34



[illegible] #2 - Unbundled Network Element - Platform (UNE-P) Installation

[illegible] Installation Quality (Percent) (OP-5)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	832132	94.70%	8.97	4.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.95%	7.86	3.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	882575	94.33%	6.58	3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.42%	12.71	6.73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.82%	9.34	4.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89.68%	3.44	1.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	356286	87.90%	-0.99	-1.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	319858	85.24%	1.84	-2.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	307780	86.04%	-10.8	-7.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	299035	85.81%	-18.25	-12.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	264541	85.20%	-16.56	-11.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	86.34%	-9.71	-6.9

[illegible] Installation Quality (Percent) (OP-5*)

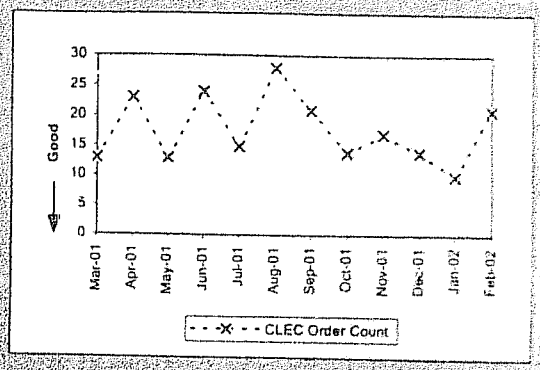
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	545987	92.06%	0.97	-0.41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	356286	90.37%	-1.45	-1.88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	319858	88.54%	-2.08	-2.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	307780	89.16%	-9.95	-7.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	299035	89.07%	-15.25	-10.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	264541	88.79%	-14.03	-9.53

[illegible] Past Due Date (Average Days) (OP-15A)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10084	32.11	2.75	0.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10082	79.17	-3.02	-2.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10852	35.55	-0.91	-1.55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11542	40.88	-1.4	-1.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11508	39.43	-1.33	-1.81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10978	42.06	-2.38	-2.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13371	48.91	-1.64	-2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12620	57.09	-1.81	-2.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14351	58.68	-2.27	-2.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14055	72.05	-3.17	-2.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10376	89.10	-1.81	-2.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11849	78.36	-2.29	-2.39

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

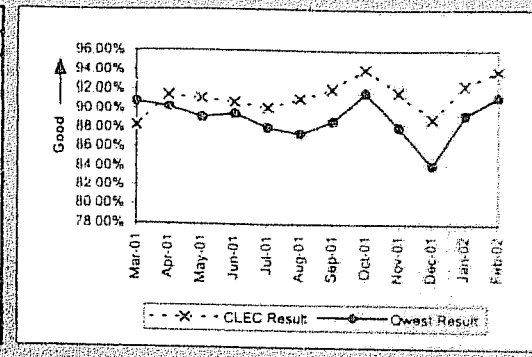
Facilities Reasons UNE - P (POTS) (OP-15B)
CLEC Order Count
13
23
13
24
15
28
21
14
17
14
10
21



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

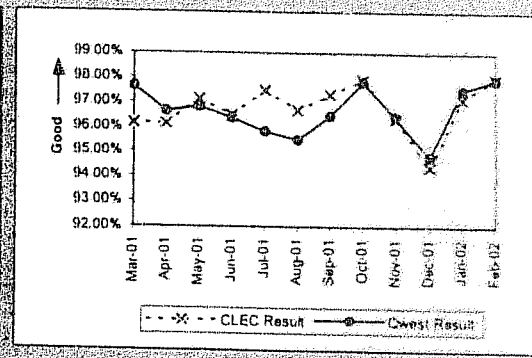
Percent Within Standard (MR-1A) - Dispatches Within MSAs

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	97443	107515	90.70%	1.68	0.02
	116166	129158	90.20%	-0.95	-1.58
	114579	128541	89.14%	-1.57	-1.96
	114769	128196	89.53%	-1.01	-1.61
	112515	127723	88.09%	-1.68	-2.02
	112652	128820	87.43%	-3.09	-2.88
	24656	97653	88.77%	-2.57	-2.56
	85609	94407	91.74%	-2.15	-2.31
	76993	87259	88.11%	-2.65	-2.61
	101837	80509	84.20%	-3.04	-2.85
	64001	71609	89.38%	-2.28	-2.38
	53184	60852	91.31%	-1.99	-2.21



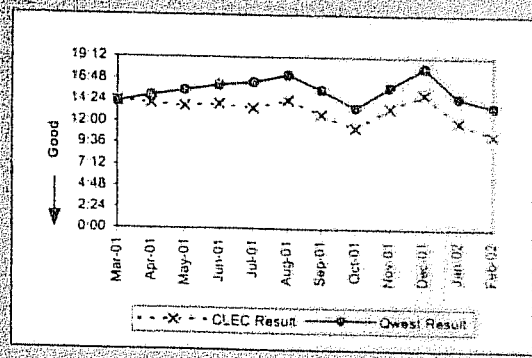
Percent Within Standard (MR-4A) - Dispatches Within MSAs

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	141547	144936	97.66%	2.36	0.44
	155036	161046	96.64%	0.73	-0.56
	168014	171547	98.81%	-0.53	-1.32
	163409	169162	96.38%	-0.21	-1.13
	162971	170054	95.83%	-2.47	-2.5
	167518	175435	95.49%	-1.82	-2.11
	129084	133810	96.47%	-1.32	-1.8
	127808	130646	97.83%	-0.21	-1.13
	117095	121450	96.41%	0.08	-0.95
	106909	112782	94.79%	0.52	-0.69
	98078	100587	97.51%	0.62	-0.62
	81071	83819	97.91%	-0.1	-1.06



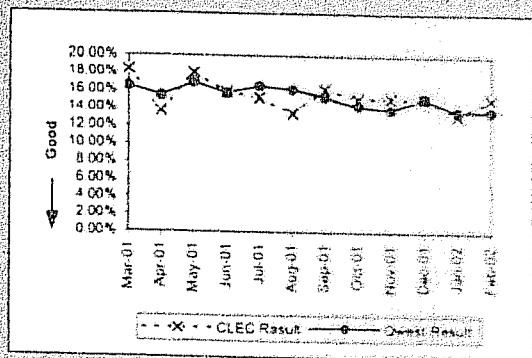
Average Duration (Minutes) (MR-6A) - Dispatches Within MSAs

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	2055423.25	144936	14.11	0.18	-0.89
	2409543.15	161046	14.56	-1.13	-1.69
	2665935.16	171547	15.32	-2.83	-2.72
	2724533.44	169162	16.06	-1.85	-2.13
	2756680.93	170054	16.26	-3.53	-3.15
	3027829.48	175435	17.14	-3.84	-3.34
	2087316.26	133810	15.36	-4.71	-3.86
	1775047.28	130646	13.37	-4.2	-3.56
	1956873.57	121450	15.56	-3.49	-3.12
	2038308.15	112782	18.04	-3.63	-3.21
	1453209.18	100587	14.45	-4.3	-3.62
	1151308.31	83819	13.46	-5.62	-4.42



Average Duration (Minutes) (MR-7A) - Dispatches Within MSAs

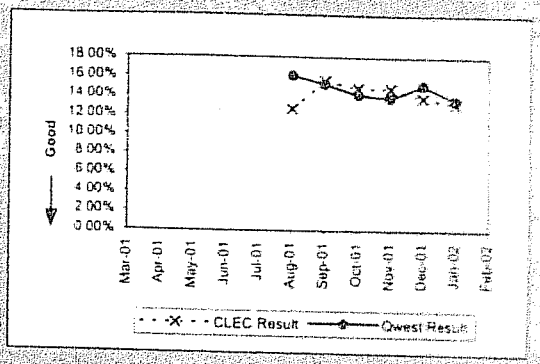
	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	24439	150247	16.53%	1.22	-0.26
	25733	156469	16.46%	-1.3	-1.79
	30104	177536	16.96%	0.79	-0.52
	27021	175463	15.74%	0.11	-0.93
	29262	176603	16.57%	-1.06	-1.64
	29611	182956	16.18%	-2.28	-2.39
	21376	139015	15.38%	0.69	-0.58
	19379	135743	14.28%	0.76	-0.54
	17475	125079	13.95%	1.02	-0.38
	17839	117690	15.24%	-0.1	-1.06
	14349	104498	13.73%	-0.32	-1.2
	11345	86726	13.77%	1.06	-0.36



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

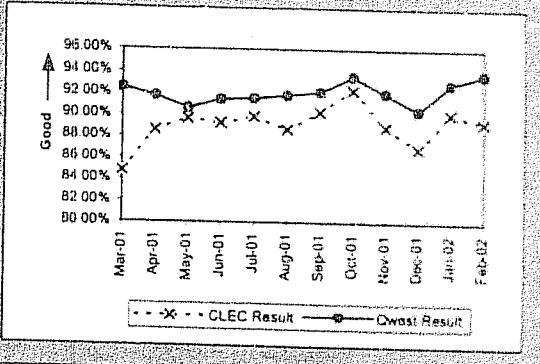
Percent Repair Within 24 Hours (Percent) (MR-3A)-- Dispatches Within MSAs

CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
92.79%	26439	163381	16.11%	-2.65	-2.61
93.40%	19852	124486	15.26%	0.25	-0.85
94.88%	17192	120682	14.16%	0.54	-0.67
94.92%	15815	112629	13.84%	0.73	-0.55
93.69%	15941	105091	15.17%	-0.91	-1.55
93.24%	12732	93101	13.66%	-0.3	-1.18



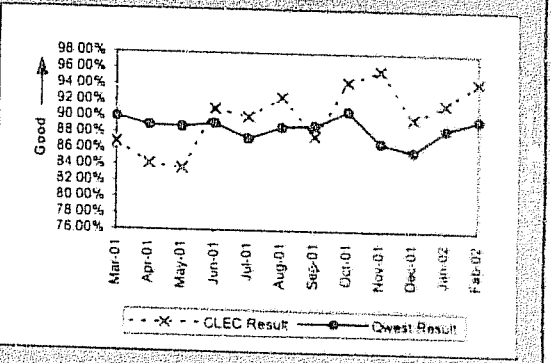
Percent Repair Within 24 Hours (Percent) (MR-3A)-- Dispatches Within MSAs

CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
93.79%	138976	150247	92.50%	7.15	3.35
89.92%	162754	166469	91.75%	3.07	0.87
89.87%	160911	177536	90.64%	0.93	-0.43
89.23%	160412	175463	91.42%	2.19	0.33
89.88%	161685	176603	91.55%	1.84	0.12
88.71%	160016	182056	91.84%	3.59	1.18
90.82%	128144	139015	92.18%	1.96	0.19
92.34%	127055	135743	93.60%	1.49	-0.09
88.93%	115066	125979	92.05%	3.19	0.94
86.93%	106436	117690	90.44%	3.29	1
90.15%	97073	104498	92.89%	2.86	0.74
94.96%	81326	88726	93.77%	4.66	1.83



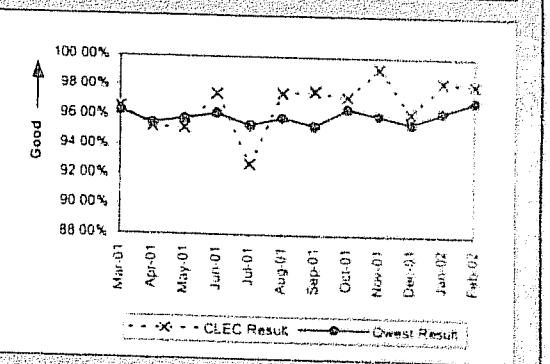
Percent Repair Within 24 Hours (Percent) (MR-3B)-- Dispatches Outside MSAs

CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
89.89%	24667	27397	90.04%	0.83	-0.5
84.21%	29435	29715	88.96%	1.12	-0.32
83.70%	28987	32648	88.79%	1.49	-0.1
86.11%	30689	34412	89.21%	-0.58	-1.35
90.11%	31406	35931	87.41%	-0.78	-1.47
89.96%	31678	35884	88.64%	-1.3	-1.79
87.16%	23818	26756	89.02%	0.43	-0.74
86.80%	22791	25082	90.87%	-1.31	-1.8
89.92%	26267	29317	86.92%	-2.64	-2.6
92.80%	19165	21153	85.87%	-1.24	-1.75
92.79%	16579	18641	88.65%	-1.14	-1.69
94.53%	14932	15620	89.84%	-1.75	-2.06



Percent Repair Within 24 Hours (Percent) (MR-4B)-- Dispatches Outside MSAs

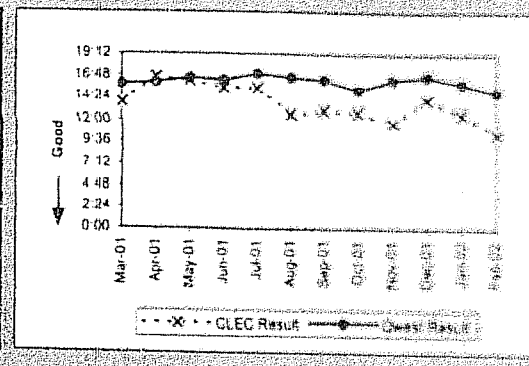
CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
98.49%	38857	38266	96.32%	-0.14	-1.08
96.24%	38527	40354	95.47%	0.17	-0.9
96.16%	42458	44254	95.83%	0.42	-0.75
97.50%	44170	45931	96.17%	-0.76	-1.46
97.44%	46508	48783	95.34%	1.31	-0.2
97.55%	47530	49572	95.88%	-1.07	-1.65
97.71%	35404	37126	95.36%	-1.28	-1.78
97.53%	34434	35660	96.56%	-0.52	-1.31
96.25%	32191	33502	96.09%	-1.9	-2.15
96.27%	29041	30397	95.54%	-0.45	-1.27
96.35%	26537	27540	96.36%	-1.43	-1.87
96.12%	22563	23655	97.07%	-0.85	-1.52



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

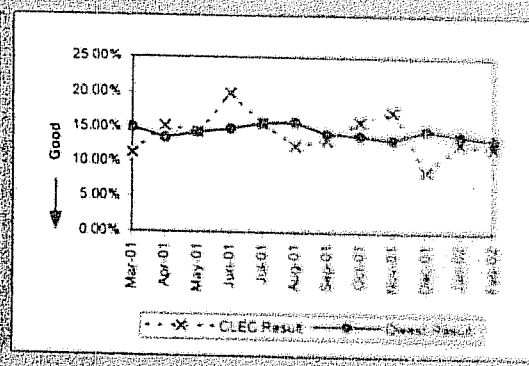
Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
		88	13:50	605234:24	38266	15:49	-0.97	-1.59
		84	16:41	647907:42	40354	16:03	2.65	0.61
		124	16:15	732543:06	44254	16:33	-0.15	-1.09
		120	15:28	748619:38	45931	16:18	-0.51	-1.31
		124	15:27	830936:42	48783	17:02	-0.93	-1.57
		163	12:44	824847:58	49572	16:38	-2.71	-2.65
		131	13:09	609397:08	37126	16:25	-2	-2.22
		150	12:56	545078:48	35660	15:17	-1.5	-1.91
		135	11:45	549404:12	33502	16:24	-3.3	-3
		161	14:14	510713:14	30397	16:48	-1.88	-2.14
		182	12:43	439996:54	27540	15:59	-2.43	-2.48
		166	10:27	355533:41	23655	15:02	-3.34	-3.03



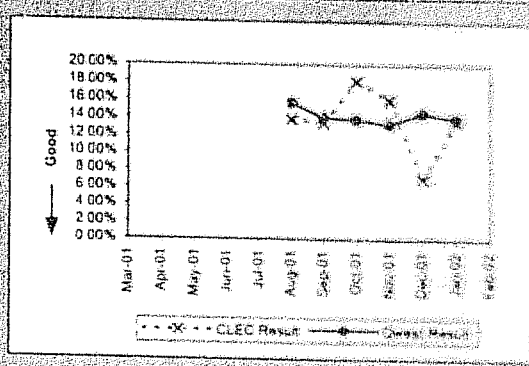
Repair Repeat Report Rate (Percent) (MR-7B)-- Dispatches Outside MSAs

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
		88	11.36%	5842	39030	14.97%	-0.95	-1.58
		85	15.29%	5575	41108	13.56%	0.49	-0.7
		125	14.40%	6447	45091	14.30%	0.06	-0.96
		125	20.00%	6980	46850	14.90%	1.56	-0.05
		127	15.75%	7869	49888	15.77%	-0.01	-1
		108	12.50%	8125	51067	15.91%	-1.21	-1.73
		135	13.33%	5407	37955	14.25%	-0.3	-1.18
		150	16.00%	5091	36456	13.96%	0.73	-0.56
		143	17.48%	4600	34219	13.44%	1.38	-0.16
		168	8.86%	4604	31191	14.76%	-2.15	-2.31
		167	12.83%	3949	28194	14.01%	-0.46	-1.28
		172	12.21%	3237	24185	13.38%	-0.45	-1.27



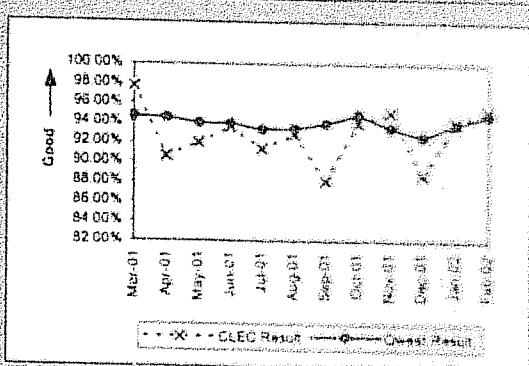
Repair Repeat Report Rate (Percent) (MR-7B*)-- Dispatches Outside MSAs

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
		130	13.85%	7035	44882	15.67%	-0.57	-1.35
		111	13.51%	4713	33585	14.03%	-0.16	-1.1
		127	18.11%	4451	32149	13.84%	1.36	-0.17
		112	16.07%	4009	30040	13.35%	0.85	-0.48
		127	7.09%	4012	27434	14.62%	-2.4	-2.46
		161	13.66%	3407	24358	13.99%	-0.12	-1.07



Repair Appointments Met (Percent) (MR-9B)-- Dispatches Outside MSAs

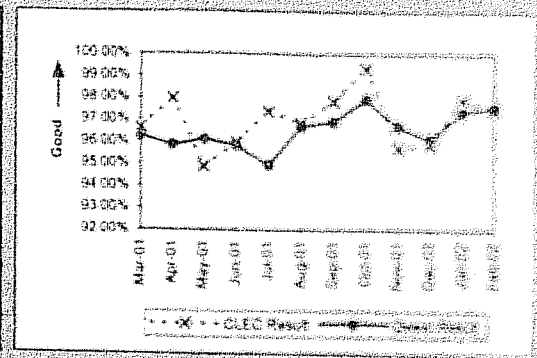
		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
		88	97.73%	36922	39030	94.60%	-1.3	-1.79
		85	90.59%	38853	41108	94.51%	1.49	-0.1
		125	92.00%	42365	45091	93.95%	0.92	-0.44
		125	93.60%	44009	46850	93.94%	0.2	-0.88
		127	91.34%	46564	49888	93.34%	0.9	-0.45
		108	92.86%	47705	51067	93.42%	0.33	-0.8
		135	88.15%	35651	37955	93.93%	2.53	0.54
		150	94.00%	34590	36456	94.88%	0.52	-0.68
		143	95.10%	32007	34219	93.54%	-0.75	-1.46
		168	93.76%	28897	31191	92.65%	1.83	0.11
		167	94.12%	26480	28194	93.92%	-0.11	-1.07
		172	95.35%	22942	24185	94.86%	-0.29	-1.18



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

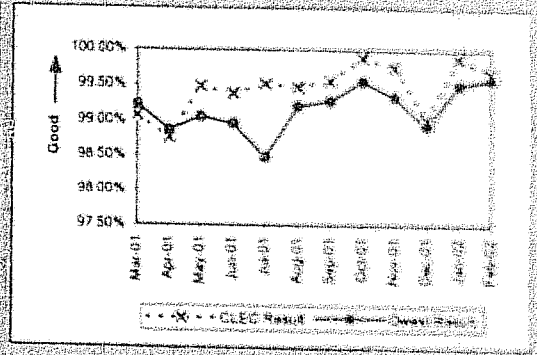
Out of Service Cleared within 24 hours (Percent) (MR-3C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	202	209	96.65%	28098	29184	96.28%	-0.28	-1.17
Apr-01	194	198	97.98%	29972	31266	95.86%	-1.49	-1.91
May-01	223	235	94.89%	31673	33156	96.13%	0.98	-0.41
Jun-01	265	276	96.01%	35042	36556	95.86%	-0.13	-1.08
Jul-01	262	269	97.40%	34095	35903	94.96%	-1.82	-2.11
Aug-01	310	320	96.88%	33526	34662	96.72%	-0.15	-1.09
Sep-01	232	237	97.89%	26285	27113	96.95%	-0.84	-1.51
Oct-01	318	320	99.38%	30811	31447	97.98%	-1.77	-2.07
Nov-01	226	236	95.76%	26493	27388	96.73%	0.84	-0.49
Dec-01	259	270	95.93%	24948	25944	96.16%	0.24	-0.85
Jan-02	288	294	97.96%	26397	27097	97.42%	-0.58	-1.35
Feb-02	274	281	97.51%	25539	26150	97.66%	0.22	-0.86



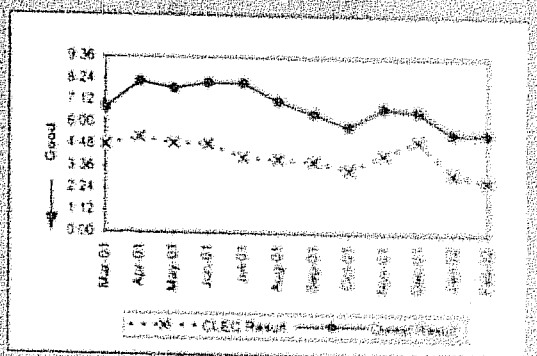
All Troubles Cleared within 48 hours (Percent) (MR-4C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	747	754	99.07%	61325	61804	99.23%	0.48	-0.71
Apr-01	637	645	98.76%	56497	57143	98.87%	0.26	-0.84
May-01	775	779	99.49%	59925	60496	99.06%	-1.23	-1.75
Jun-01	804	809	99.38%	64974	65659	98.96%	-1.18	-1.72
Jul-01	830	834	99.52%	64164	65148	98.49%	-2.43	-2.47
Aug-01	940	945	99.47%	64491	65006	99.21%	-0.91	-1.55
Sep-01	685	688	99.56%	50879	51247	99.28%	-0.87	-1.53
Oct-01	970	971	99.90%	59033	59294	99.56%	-1.57	-1.95
Nov-01	828	830	99.76%	53741	54095	99.35%	-1.47	-1.89
Dec-01	821	829	99.04%	49654	50188	98.94%	-0.28	-1.17
Jan-02	931	932	99.89%	56303	56579	99.51%	-1.65	-2.01
Feb-02	945	948	99.68%	54018	54241	99.59%	-0.45	-1.27



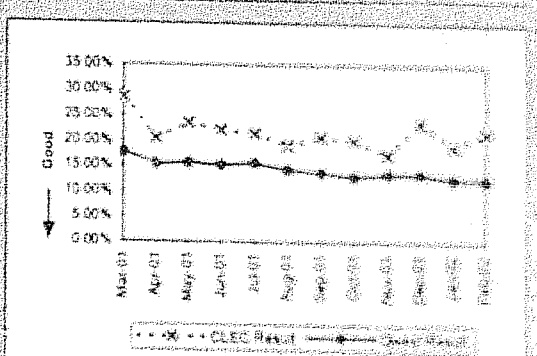
Mean Time to Restore (Hours:Minutes) (MR-6C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	3625:55	754	4:49	423807:35	61804	6:51	-4.47	-3.72
Apr-01	3383:07	645	5:15	472841:59	57143	8:16	-2.13	-2.29
May-01	3633:04	779	4:55	479245:24	60496	7:55	-6.96	-5.23
Jun-01	3618:13	809	4:53	541070:51	65659	8:14	-2.12	-2.29
Jul-01	3478:45	834	4:10	535372:53	65148	8:13	-5.92	-4.6
Aug-01	3835:17	945	4:04	469979:14	65006	7:14	-6.93	-5.21
Sep-01	2705:44	688	3:56	335511:41	51247	6:33	-6.26	-4.81
Oct-01	3378:07	971	3:29	347748:48	59294	5:52	-8.24	-6.01
Nov-01	3587:35	830	4:19	372065:27	54095	6:53	-7.26	-5.42
Dec-01	4227:23	829	5:06	336125:39	50188	6:42	-0.65	-1.39
Jan-02	3072:30	932	3:18	311740:03	56579	5:31	-6.42	-4.9
Feb-02	2743:43	948	2:54	297097:16	54241	5:29	-8.59	-6.22



Repair Repeat Report Rate (Percent) (MR-7C)– No Dispatches

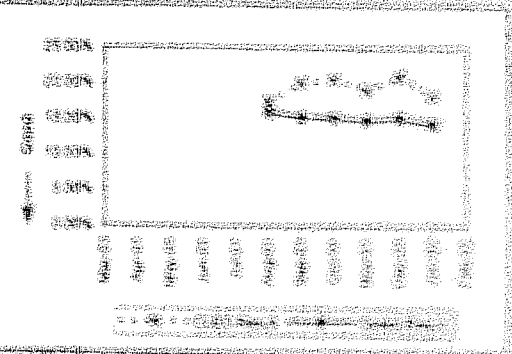
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	216	754	28.65%	11056	61808	17.89%	7.66	3.66
Apr-01	133	645	20.62%	8785	57146	15.37%	3.67	1.23
May-01	184	779	23.62%	9514	60498	15.73%	6.01	2.66
Jun-01	180	809	22.25%	10036	65662	15.28%	5.47	2.33
Jul-01	180	834	21.58%	10241	65157	15.72%	4.62	1.81
Aug-01	181	945	19.15%	9424	65057	14.49%	4.05	1.46
Sep-01	144	688	20.93%	7131	51250	13.91%	5.26	2.21
Oct-01	197	971	20.29%	7763	59296	13.09%	6.59	3.01
Nov-01	145	830	17.47%	7351	54097	13.59%	3.24	0.97
Dec-01	197	829	23.76%	6823	50188	13.59%	8.47	4.15
Jan-02	178	932	19.10%	7163	56581	12.66%	5.86	2.56
Feb-02	262	948	21.84%	6806	54248	12.55%	8.56	4.2



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Region

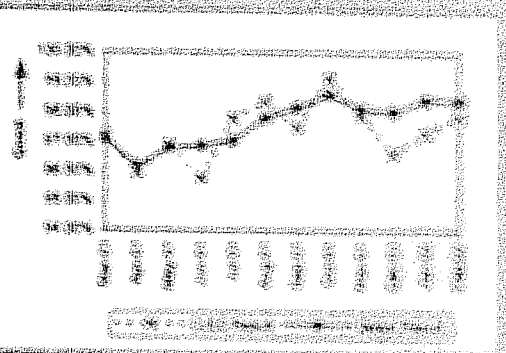
Repair Repeat Report Rate (Percent) (MR-7C*) – No Disparities

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Gap
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	96	547	17.55%	5138	31960	16.07%	0.91	0.15
Sep-01	87	430	20.23%	3769	24556	15.35%	2.89	0.49
Oct-01	126	610	20.66%	4091	26819	15.25%	3.67	0.54
Nov-01	100	522	19.16%	3607	24228	14.89%	2.71	0.43
Dec-01	113	535	21.12%	3383	21527	15.25%	3.73	0.59
Jan-02	114	620	18.39%	3532	24493	14.42%	2.79	0.40
Feb-02								



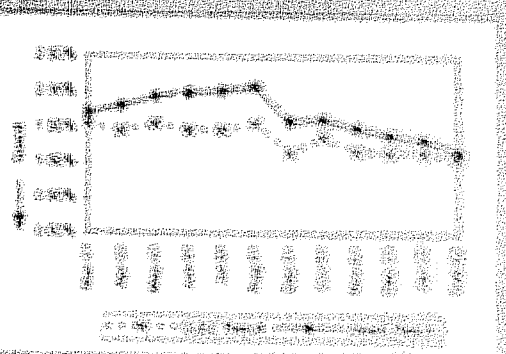
Repair Appointments Met (Percent) (MR-3C) – No Disparities

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Gap
Mar-01	733	754	97.21%	60028	61808	97.12%	0.13	0.09
Apr-01	619	645	95.97%	54961	57146	96.18%	-0.27	-0.21
May-01	755	779	96.92%	58571	60498	96.81%	0.18	0.11
Jun-01	775	809	95.80%	63618	65662	96.89%	-1.57	-1.09
Jul-01	816	834	97.84%	63244	65157	97.06%	1.32	0.78
Aug-01	930	945	98.41%	63651	65057	97.84%	2.13	0.57
Sep-01	671	688	97.53%	50321	51456	97.79%	-0.24	-0.26
Oct-01	960	971	99.18%	58490	59296	98.64%	1.83	0.54
Nov-01	813	830	97.95%	53092	54097	98.14%	-0.91	-0.19
Dec-01	801	829	96.62%	49212	50169	98.09%	-2.98	-1.47
Jan-02	907	932	97.32%	55704	56581	98.45%	-2.78	-1.13
Feb-02	928	948	97.89%	53390	54243	98.42%	-2.29	-0.53



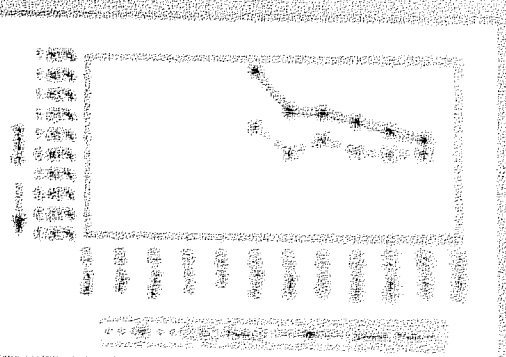
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Gap
Mar-01	1440	92874	1.55%	251085	14871028	1.69%	-3.13	-0.14
Apr-01	1459	100145	1.46%	264723	14624779	1.81%	-4.96	-0.35
May-01	1698	108610	1.56%	283125	14555504	1.95%	-5.38	-0.39
Jun-01	1765	120038	1.47%	287975	14352265	2.01%	-7.19	-0.54
Jul-01	1878	126061	1.48%	291548	14395514	2.03%	-7.50	-0.55
Aug-01	2105	133826	1.57%	299080	14314194	2.09%	-8.19	-0.52
Sep-01	1629	140274	1.16%	228220	14235037	1.60%	-7.27	-0.44
Oct-01	1970	143128	1.38%	231495	14244813	1.63%	-6.41	-0.25
Nov-01	1741	146889	1.19%	214295	14182796	1.51%	-6.79	-0.32
Dec-01	1772	152576	1.16%	198065	14128868	1.40%	-6.18	-0.24
Jan-02	1840	157857	1.17%	189273	14064957	1.35%	-6.08	-0.18
Feb-02	1778	165395	1.08%	165150	14001701	1.18%	-3.93	-0.10



Trouble Rate (Percent) (MR-8*)

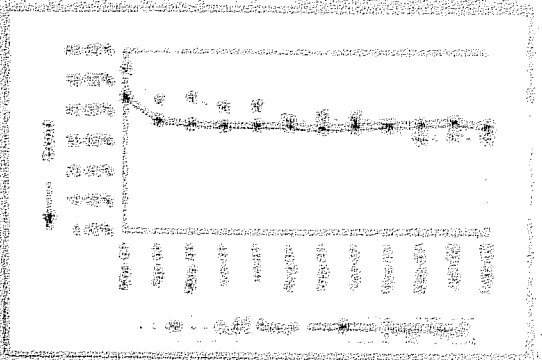
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Gap
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1496	133826	1.12%	240225	14314194	1.68%	-19.84	-0.56
Sep-01	1207	140274	0.86%	182527	14235037	1.28%	-19.83	-0.41
Oct-01	1436	143128	1.00%	179856	14244813	1.26%	-16.91	-0.26
Nov-01	1288	146889	0.88%	167097	14182796	1.18%	-16.85	-0.30
Dec-01	1310	152576	0.86%	154652	14128868	1.09%	-15.87	-0.23
Jan-02	1370	157857	0.87%	141952	14064957	1.01%	-14.68	-0.14
Feb-02								



Checklist #2 - Unbundled Network Element - Platform [illegible]

Customer and Non-Qwest Related Trouble Reports (Percent) [illegible]

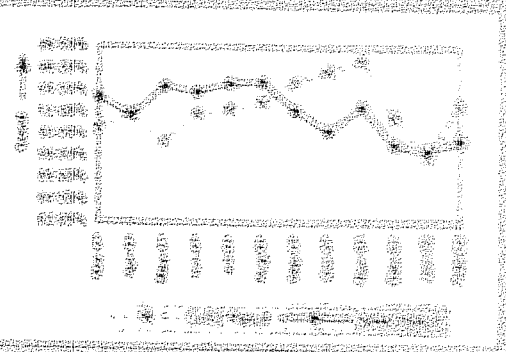
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Mar-01	1688	3128	53.96%	200084	451159	44.35%	[illegible]	[illegible]
Apr-01	1134	2593	43.73%	154098	418821	36.79%	[illegible]	[illegible]
May-01	1373	3071	44.71%	157785	440910	35.79%	[illegible]	[illegible]
Jun-01	1261	3026	41.67%	157324	445299	35.13%	[illegible]	[illegible]
Jul-01	1361	3239	42.02%	160820	452468	35.54%	[illegible]	[illegible]
Aug-01	1252	3357	37.30%	163134	462214	35.29%	[illegible]	[illegible]
Sep-01	1049	2678	39.17%	120985	349205	34.65%	[illegible]	[illegible]
Oct-01	1230	3200	38.44%	126039	357594	35.25%	[illegible]	[illegible]
Nov-01	960	2701	35.54%	118295	332590	35.57%	[illegible]	[illegible]
Dec-01	806	2578	31.26%	111619	310588	35.92%	[illegible]	[illegible]
Jan-02	887	2727	32.53%	109681	298954	36.69%	[illegible]	[illegible]
Feb-02	820	2598	31.56%	89958	255117	35.26%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Elements - Platform

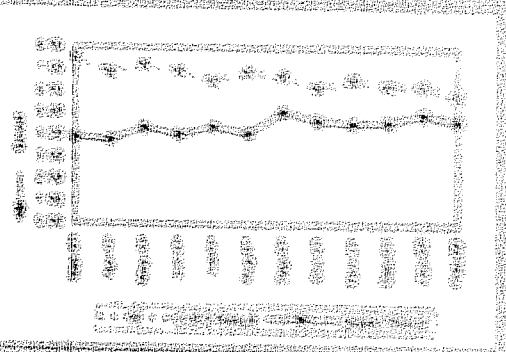
Installation Commitments Met Percent (OP-3a - Business Area Level)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Sig
Mar-01	897	989	90.70%	1210	1295	93.44%	-2.74	
Apr-01	970	1054	92.03%	982	1045	93.93%	-1.90	
May-01	895	1001	89.41%	1084	1161	93.37%	-3.96	
Jun-01	911	990	92.02%	961	1021	94.12%	-2.10	
Jul-01	848	917	92.48%	1035	1104	93.75%	-1.27	
Aug-01	952	1022	93.15%	1247	1327	93.97%	-0.82	
Sep-01	711	749	94.93%	853	933	91.42%	3.51	
Oct-01	870	907	95.92%	907	966	93.89%	2.03	
Nov-01	721	744	96.91%	758	819	92.56%	4.35	
Dec-01	613	668	91.77%	925	984	93.70%	-1.93	
Jan-02	666	756	88.10%	951	1028	92.51%	-4.41	
Feb-02	538	576	93.40%	625	681	91.78%	1.62	



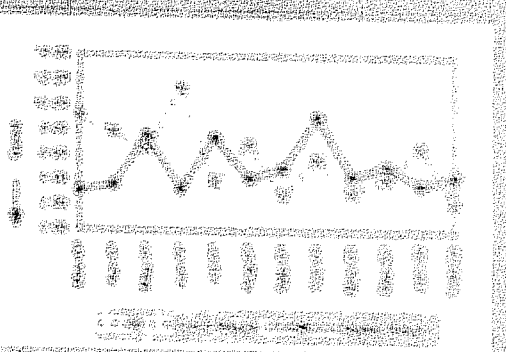
Installation Interval (Average Days) (OP-3a - Business Area Level)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Sig
Mar-01	7451	989	7.53	5689	1295	4.39	3.14	
Apr-01	7292	1054	6.92	4997	1045	4.78	2.14	
May-01	7265	1001	7.26	4758	1161	4.10	3.16	
Jun-01	6930	990	7.00	4184	1021	4.10	2.90	
Jul-01	6129	907	6.76	4984	1104	4.51	2.25	
Aug-01	7183	1022	6.99	5423	1327	4.09	2.90	
Sep-01	5142	759	6.77	4961	933	5.32	1.45	
Oct-01	5736	917	6.25	4275	966	4.43	1.82	
Nov-01	4968	750	6.62	4558	819	5.56	1.06	
Dec-01	4260	670	6.36	5760	984	5.85	0.51	
Jan-02	4864	765	6.36	4994	1028	4.86	1.50	
Feb-02	3435	563	6.10	3559	681	5.23	0.87	



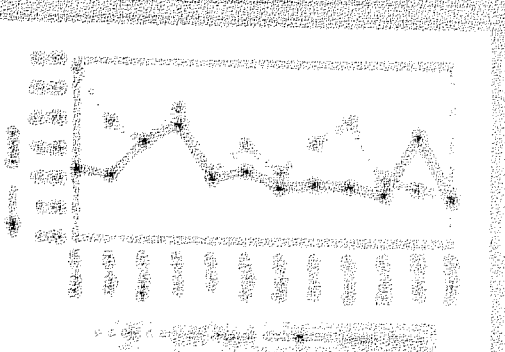
Delayed Days for Non-Facility Related Missed Due Dates (OP-4 - Business Area Level)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Sig
Mar-01	454	49	9.27	252	42	6.00	3.27	
Apr-01	351	44	7.98	193	37	5.22	2.76	
May-01	345	52	6.63	224	32	7.00	-0.37	
Jun-01	528	44	12.00	183	41	4.46	7.54	
Jul-01	156	39	4.00	82	42	1.95	2.05	
Aug-01	337	48	7.02	234	47	4.98	2.04	
Sep-01	68	23	2.96	164	33	4.97	-2.01	
Oct-01	152	28	5.43	140	46	3.04	2.39	
Nov-01	63	20	3.15	224	43	5.21	-2.06	
Dec-01	172	40	4.30	171	43	3.98	0.32	
Jan-02	476	75	6.35	299	71	4.21	2.14	
Feb-02	82	34	2.41	92	42	2.19	0.22	



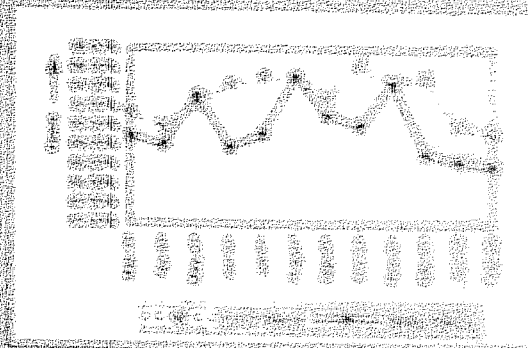
Delayed Days for Facility Related Missed Due Dates (OP-4 - Business Area Level)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff	Sig
Mar-01	1225	43	28.49	271	46	5.89	22.60	
Apr-01	789	45	17.53	304	37	8.22	9.31	
May-01	869	54	16.09	251	34	7.38	8.71	
Jun-01	727	33	22.03	304	41	7.41	14.62	
Jul-01	406	35	11.60	203	42	4.83	6.77	
Aug-01	391	24	16.29	274	47	5.83	10.46	
Sep-01	187	15	12.47	264	33	8.00	4.47	
Oct-01	233	14	16.64	257	46	5.59	11.05	
Nov-01	182	8	22.75	264	43	6.14	16.61	
Dec-01	218	20	10.90	291	43	6.77	4.13	
Jan-02	268	29	9.24	447	71	6.30	2.94	
Feb-02	90	11	8.18	200	42	4.76	3.42	

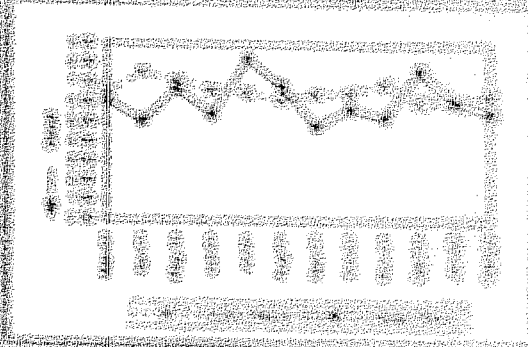


Checklist #2 - [illegible]

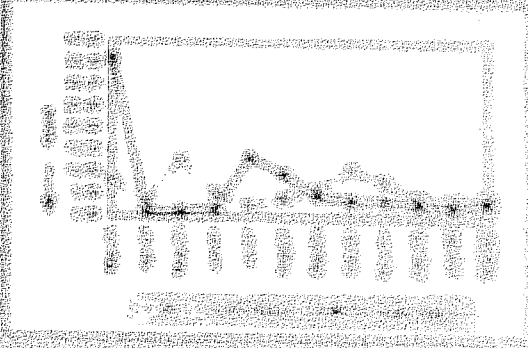
Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	268	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	248	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	273	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	292	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	323	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	425	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	253	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	280	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	253	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	219	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	241	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



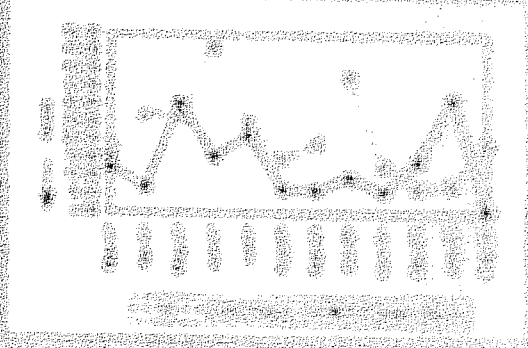
Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1912	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2571	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2130	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2078	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2283	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2528	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1805	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1943	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1969	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1475	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1661	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

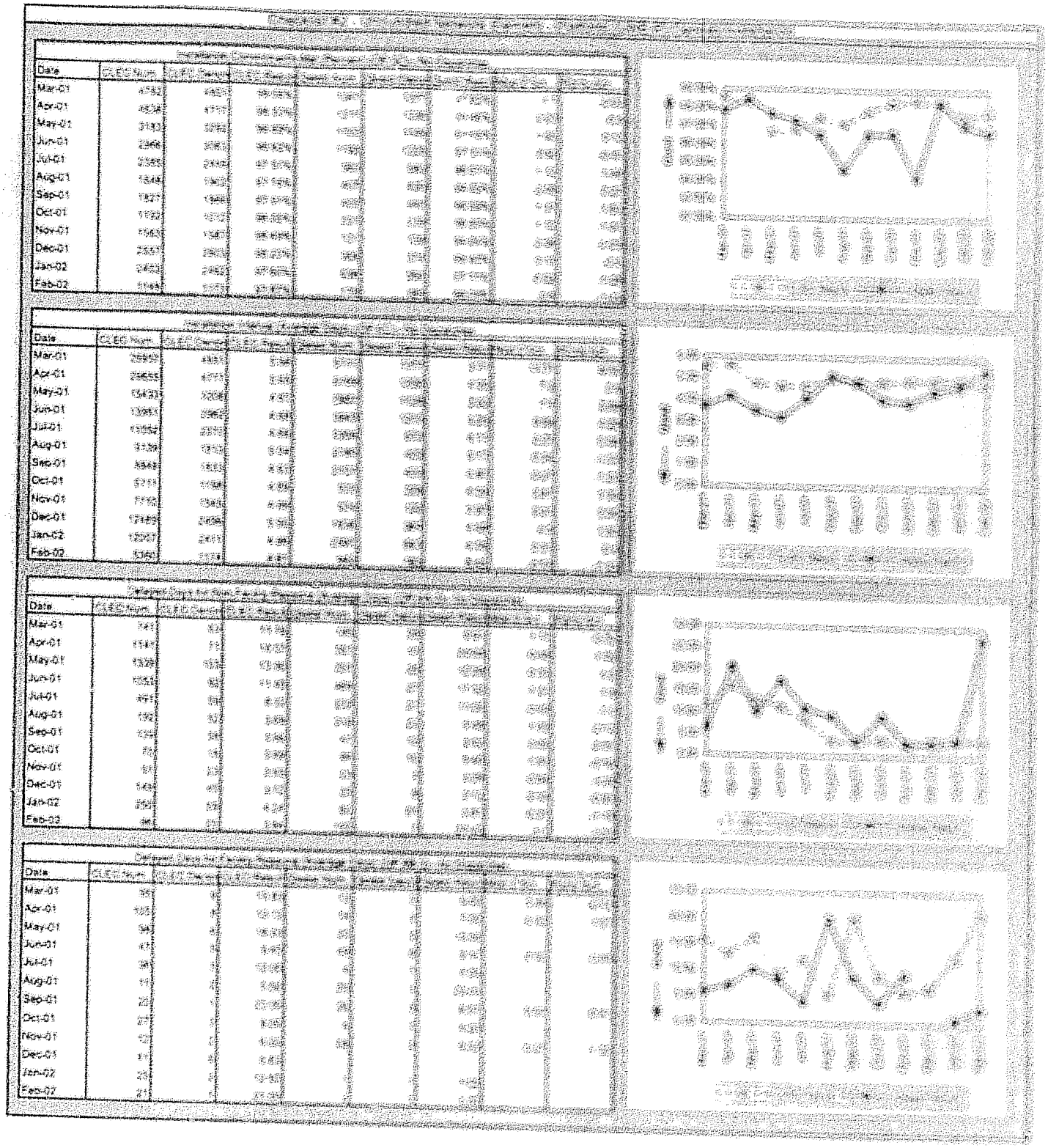


Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]





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Feb-02							

Date	CLEC Num.	CLEC Denom.	CLEC Avg.	Qwest Num.	Qwest Denom.	Qwest Avg.	Parity Gap	Z-Score
Mar-01	4681	5259	89.00%					
Apr-01	5842	6228	93.80%					
May-01	5103	5482	93.09%					
Jun-01	4289	4619	92.86%					
Jul-01	3759	4111	91.44%					
Aug-01	3194	3560	89.72%					
Sep-01	2863	3183	89.95%					
Oct-01	2343	2664	87.95%					
Nov-01	2254	2532	89.02%					
Dec-01	2744	3082	89.04%					
Jan-02	3190	3504	91.04%					
Feb-02	2465	2743	89.86%					

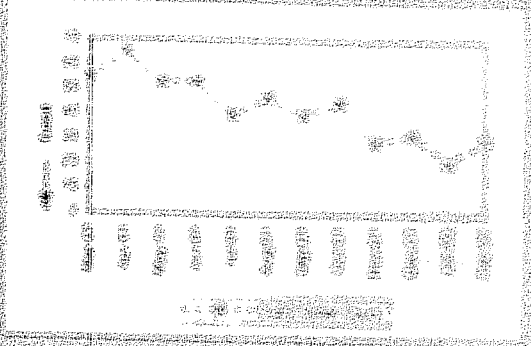
Date	CLEC Num.	CLEC Denom.	CLEC Avg.	Qwest Num.	Qwest Denom.	Qwest Avg.	Parity Gap	Z-Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	3253	3360	96.82%					
Sep-01	2915	3045	95.73%					
Oct-01	2473	2664	92.83%					
Nov-01	2298	2532	90.76%					
Dec-01	2830	3082	91.83%					
Jan-02	3256	3504	92.92%					
Feb-02								

Date	CLEC Num.	CLEC Denom.	CLEC Avg.	Qwest Num.	Qwest Denom.	Qwest Avg.	Parity Gap	Z-Score
Mar-01	5491	5	1.09%					
Apr-01	16241	2	0.09%					
May-01	7242	2	0.03%					
Jun-01	6047	2	0.03%					
Jul-01	6368	2	0.03%					
Aug-01	12764	3	0.02%					
Sep-01	11993	3	0.03%					
Oct-01	20339	3	0.01%					
Nov-01	23109	3	0.01%					
Dec-01	27916	3	0.01%					
Jan-02	25573	3	0.01%					
Feb-02	25936	3	0.01%					

Checklist #2 - Unbundled Network Element - Platform

Count of Pending Orders Delayed for Facilities Reasons

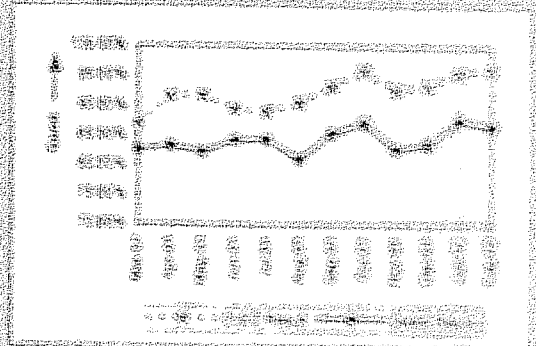
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #2 - Unbundled Network Elements - Standard (MR-5-8) - Qwest Owned Data

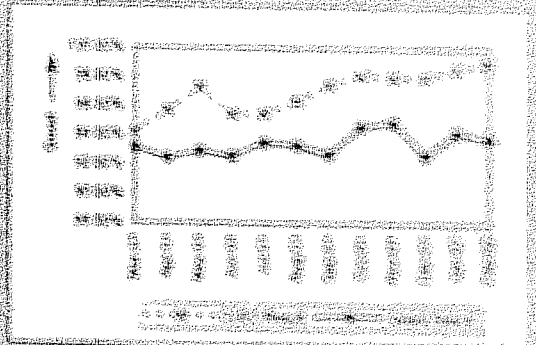
Out of Service Cleared within 24 hours (Percent) (MR-5-8A) - Disaggregated Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Level of Sig	Parity Met
Mar-01	1008	1157	87.12%	536	643	83.39%	[illegible]	[illegible]
Apr-01	1130	1232	91.72%	486	584	83.22%	[illegible]	[illegible]
May-01	1212	1429	91.81%	502	732	82.24%	[illegible]	[illegible]
Jun-01	1339	1495	89.57%	569	695	81.87%	[illegible]	[illegible]
Jul-01	1280	1437	89.07%	495	586	82.47%	[illegible]	[illegible]
Aug-01	1264	1394	90.67%	619	763	81.13%	[illegible]	[illegible]
Sep-01	987	1056	93.47%	455	532	85.53%	[illegible]	[illegible]
Oct-01	947	985	96.14%	492	552	87.32%	[illegible]	[illegible]
Nov-01	725	781	92.83%	396	478	82.85%	[illegible]	[illegible]
Dec-01	627	670	93.58%	356	425	83.76%	[illegible]	[illegible]
Jan-02	618	646	95.67%	478	498	87.75%	[illegible]	[illegible]
Feb-02	569	591	96.28%	372	429	86.71%	[illegible]	[illegible]



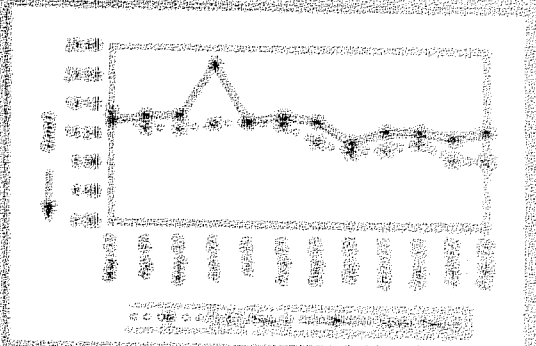
All Troubles Cleared within 48 hours (Percent) (MR-4-8A) - Disaggregated Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Level of Sig	Parity Met
Mar-01	1637	1737	94.24%	778	835	93.17%	[illegible]	[illegible]
Apr-01	1722	1798	95.77%	780	857	91.07%	[illegible]	[illegible]
May-01	1817	1866	97.37%	845	905	93.36%	[illegible]	[illegible]
Jun-01	1901	1990	95.53%	766	827	92.62%	[illegible]	[illegible]
Jul-01	1811	1895	95.57%	710	759	93.54%	[illegible]	[illegible]
Aug-01	1749	1814	96.42%	873	935	93.37%	[illegible]	[illegible]
Sep-01	1404	1439	97.57%	653	708	92.23%	[illegible]	[illegible]
Oct-01	1306	1329	98.27%	673	714	94.26%	[illegible]	[illegible]
Nov-01	1037	1057	98.11%	582	653	94.94%	[illegible]	[illegible]
Dec-01	885	902	98.12%	521	562	92.70%	[illegible]	[illegible]
Jan-02	829	840	98.69%	590	625	94.40%	[illegible]	[illegible]
Feb-02	773	780	99.10%	562	575	97.74%	[illegible]	[illegible]



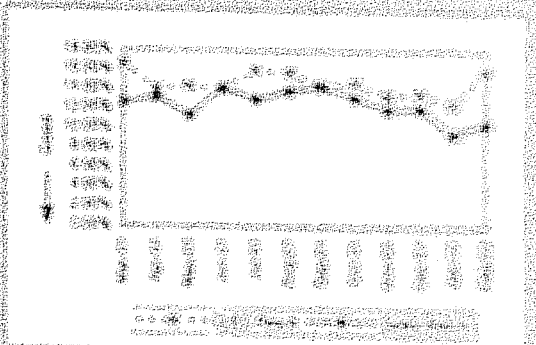
Mean Time to Restore (Hours:Minutes) (MR-6A) - Disaggregated Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Level of Sig	Parity Met
Mar-01	31593:25	1737	18:11	13804:47	835	16:32	[illegible]	[illegible]
Apr-01	28036:52	1798	15:36	13305:23	857	15:31	[illegible]	[illegible]
May-01	28867:04	1866	15:28	16098:59	905	17:47	[illegible]	[illegible]
Jun-01	32766:53	1990	16:28	21696:52	827	26:14	[illegible]	[illegible]
Jul-01	31771:16	1895	16:46	12748:50	759	16:48	[illegible]	[illegible]
Aug-01	29576:18	1814	16:18	16668:16	935	17:50	[illegible]	[illegible]
Sep-01	19598:57	1439	13:37	11966:58	708	16:54	[illegible]	[illegible]
Oct-01	15952:06	1329	12:00	9751:47	714	13:39	[illegible]	[illegible]
Nov-01	13254:03	1057	12:32	9519:49	653	14:35	[illegible]	[illegible]
Dec-01	12394:16	902	13:44	8707:35	562	15:30	[illegible]	[illegible]
Jan-02	9187:42	840	10:56	9066:30	625	14:30	[illegible]	[illegible]
Feb-02	8383:38	780	10:45	8328:20	575	14:29	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7A) - Disaggregated Within MSAs

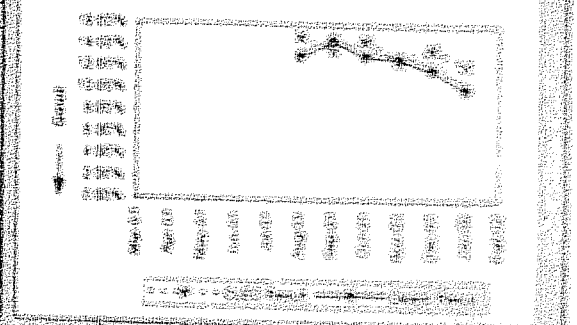
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Level of Sig	Parity Met
Mar-01	299	1800	16.61%	108	859	12.57%	[illegible]	[illegible]
Apr-01	259	1846	14.03%	103	783	13.15%	[illegible]	[illegible]
May-01	276	1926	14.33%	105	923	11.38%	[illegible]	[illegible]
Jun-01	289	2063	14.01%	120	843	14.23%	[illegible]	[illegible]
Jul-01	316	1972	16.02%	102	788	12.94%	[illegible]	[illegible]
Aug-01	297	1879	15.81%	134	968	13.84%	[illegible]	[illegible]
Sep-01	214	1488	14.38%	105	732	14.34%	[illegible]	[illegible]
Oct-01	201	1372	14.65%	98	746	13.14%	[illegible]	[illegible]
Nov-01	147	1100	13.36%	76	651	11.66%	[illegible]	[illegible]
Dec-01	126	920	13.70%	70	577	12.13%	[illegible]	[illegible]
Jan-02	109	867	12.57%	51	539	9.55%	[illegible]	[illegible]
Feb-02	130	811	16.03%	59	558	10.57%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Classic Service

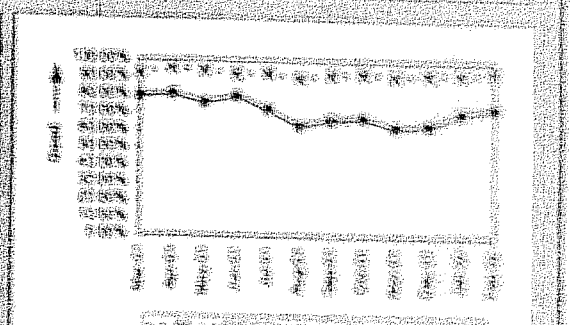
Repair Repeat Report Rate (Percent) (MR-7A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	252	1687	14.94%	106	804	13.18%	1.25	-0.86
Sep-01	181	1316	13.75%	88	599	14.69%	-0.84	-1.33
Oct-01	178	1215	14.65%	83	627	13.24%	0.85	-0.13
Nov-01	126	986	12.78%	66	506	13.04%	-0.14	-0.69
Dec-01	110	792	13.89%	58	481	12.06%	0.83	-0.41
Jan-02	93	750	12.40%	56	546	10.26%	1.25	-0.84
Feb-02								



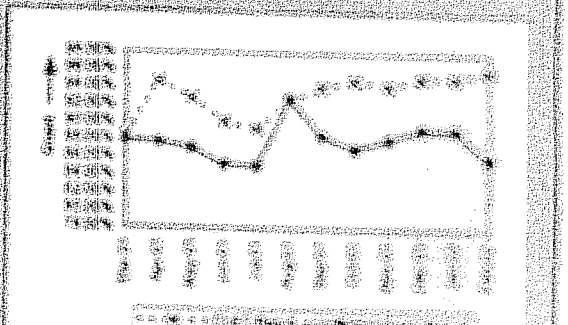
Repair Appointments Met (Percent) (MR-9A) – Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1663	1800	92.39%	664	834	79.62%	2.51	-0.11
Apr-01	1761	1846	95.40%	607	750	80.93%	3.85	-0.17
May-01	1816	1926	94.29%	664	872	76.15%	4.43	-0.34
Jun-01	1910	2063	92.58%	640	801	79.90%	2.5	-0.12
Jul-01	1837	1972	93.15%	556	764	72.77%	4.94	-0.33
Aug-01	1698	1879	90.37%	582	919	63.33%	6.94	-0.57
Sep-01	1375	1488	92.41%	464	693	66.96%	6.77	-0.53
Oct-01	1277	1372	93.08%	477	702	67.95%	6.54	-0.51
Nov-01	1010	1100	91.82%	364	612	62.75%	5.92	-0.45
Dec-01	856	920	93.04%	357	559	63.86%	6.53	-0.51
Jan-02	807	867	93.08%	428	604	70.86%	4.23	-0.27
Feb-02	765	811	94.33%	387	525	73.71%	4.34	-0.28



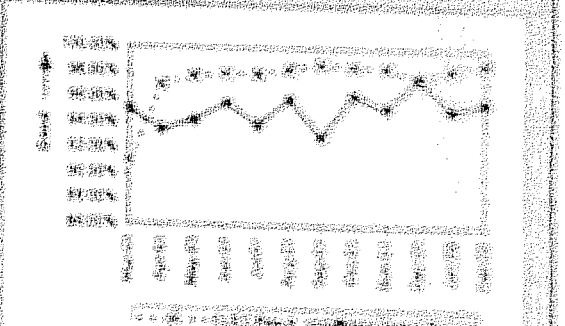
Out of Service Cleared within 24 hours (Percent) (MR-3B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	301	340	88.53%	132	150	88.00%	0.17	-0.1
Apr-01	306	323	94.74%	115	131	87.79%	2.58	-0.28
May-01	415	447	92.84%	156	179	87.15%	3.05	-0.37
Jun-01	486	539	90.17%	116	136	85.29%	2.43	-0.27
Jul-01	387	433	89.38%	126	148	85.14%	2.39	-0.26
Aug-01	446	482	92.53%	179	193	92.75%	0.07	-0.01
Sep-01	353	375	94.13%	132	149	88.59%	2.6	-0.29
Oct-01	337	355	94.93%	109	125	87.20%	2.93	-0.33
Nov-01	281	298	94.30%	75	85	88.24%	2.05	-0.23
Dec-01	200	210	95.24%	93	104	89.42%	1.98	-0.22
Jan-02	221	232	95.26%	84	94	89.36%	1.96	-0.22
Feb-02	195	203	96.06%	74	84	88.05%	2.23	-0.25



All Troubles Cleared within 48 hours (Percent) (MR-4B) – Dispatches Outside MSAs

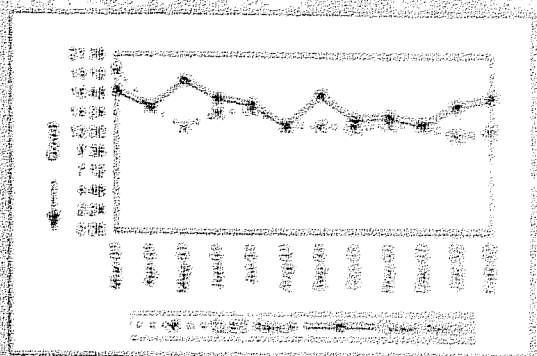
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	490	538	91.08%	193	203	95.07%	1.84	-0.12
Apr-01	493	508	97.05%	174	186	93.55%	2.66	-0.21
May-01	575	588	97.79%	215	228	94.30%	2.93	-0.24
Jun-01	677	691	97.97%	175	183	95.63%	2.58	-0.21
Jul-01	578	590	97.97%	187	199	93.97%	2.55	-0.21
Aug-01	614	624	98.40%	238	248	95.97%	2.63	-0.22
Sep-01	482	488	98.77%	174	187	93.05%	2.82	-0.25
Oct-01	485	492	98.58%	156	162	96.30%	1.91	-0.14
Nov-01	397	403	98.51%	123	129	95.35%	1.68	-0.12
Dec-01	292	299	97.66%	128	131	97.71%	0.56	-0.04
Jan-02	310	315	98.41%	120	125	96.24%	1.41	-0.11
Feb-02	262	265	98.87%	114	119	95.80%	1.73	-0.13



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Retail

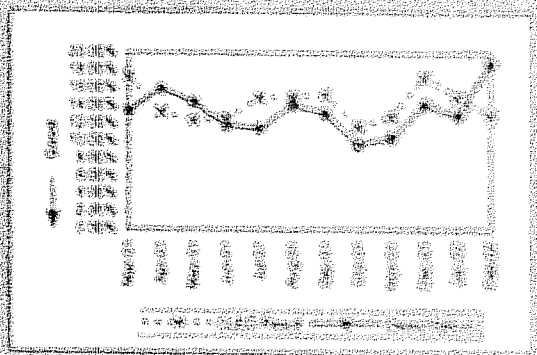
Mean Time to Restore (Hours:Minutes) (MR-6B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	10632:43	538	19:46	3488:29	203	17:11	1.61	-0.63
Apr-01	7748:45	508	15:15	2841:53	186	15:17	0.02	-0.01
May-01	7497:13	588	12:45	4231:10	229	18:33	3.45	-3.01
Jun-01	10086:02	691	14:36	2983:12	193	15:28	1.25	-1.04
Jul-01	8849:48	590	15:00	3124:55	199	15:42	0.47	-0.35
Aug-01	8199:33	624	13:08	3240:40	248	13:04	0.07	-0.06
Sep-01	6404:28	468	13:07	3152:39	187	16:52	3.92	-3.56
Oct-01	6308:50	492	12:49	2251:29	152	14:54	2.63	-2.39
Nov-01	5395:01	403	13:23	1832:55	129	14:13	0.59	-0.56
Dec-01	3928:12	299	13:08	1730:43	131	13:13	0.05	-0.04
Jan-02	3723:07	315	11:49	1952:24	125	15:36	4.91	-4.56
Feb-02	3289:27	265	12:25	1965:06	119	16:31	3.46	-3.21



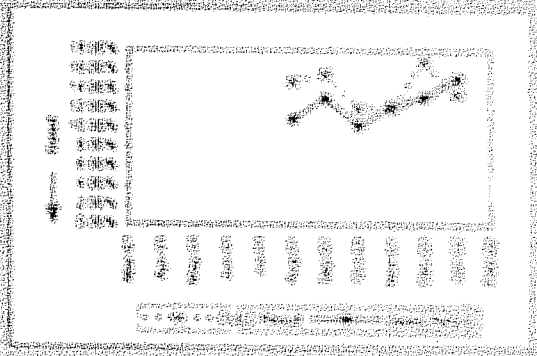
Repair Repeat Report Rate (Percent) (MR-7B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	95	550	17.27%	28	208	13.46%	1.27	-0.93
Apr-01	69	517	13.35%	30	188	15.96%	0.84	-0.61
May-01	74	596	12.42%	33	229	14.41%	0.71	-0.54
Jun-01	89	705	12.62%	22	186	11.83%	0.22	-0.16
Jul-01	91	606	15.02%	23	200	11.50%	1.28	-0.95
Aug-01	98	649	15.10%	36	255	14.12%	0.36	-0.28
Sep-01	77	499	15.43%	25	189	13.23%	0.71	-0.53
Oct-01	59	498	11.85%	16	164	9.76%	0.70	-0.52
Nov-01	53	408	12.99%	14	133	10.53%	0.77	-0.58
Dec-01	53	305	17.38%	19	134	14.18%	0.82	-0.61
Jan-02	48	319	15.05%	17	131	12.98%	0.55	-0.42
Feb-02	35	268	13.06%	23	122	18.85%	1.56	-1.17



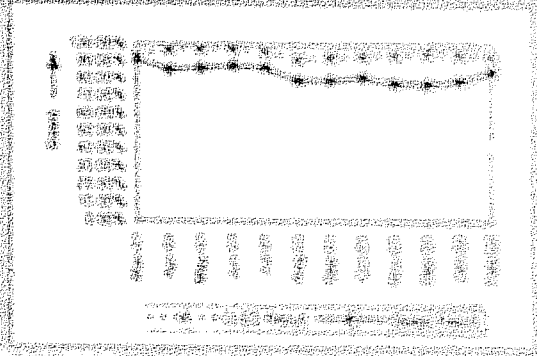
Repair Repeat Report Rate (Percent) (MR-7B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	87	588	14.80%	22	201	10.95%	1.37	-0.97
Sep-01	70	447	15.66%	20	152	13.16%	0.71	-0.53
Oct-01	55	454	12.11%	14	136	10.29%	0.56	-0.40
Nov-01	46	376	12.23%	13	106	12.26%	-0.03	0.02
Dec-01	46	272	16.91%	15	110	13.64%	0.88	-0.61
Jan-02	38	279	13.62%	17	112	15.18%	-0.90	0.64
Feb-02								



Repair Appointments Met (Percent) (MR-9B) – Dispatches Outside MSAs

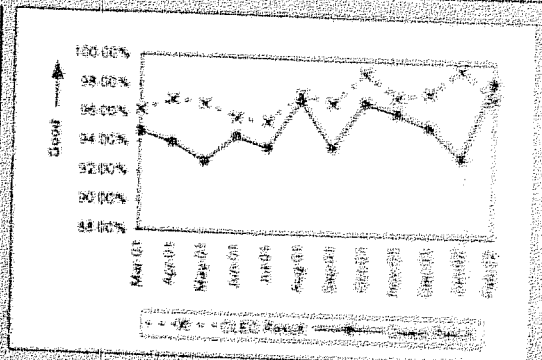
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	516	550	93.82%	187	205	91.22%	1.12	-0.80
Apr-01	504	517	97.49%	161	188	85.64%	3.12	-2.21
May-01	583	596	97.82%	195	225	86.67%	4.16	-2.93
Jun-01	691	705	98.01%	164	186	88.17%	3.75	-2.65
Jul-01	584	606	96.37%	173	199	86.93%	3.43	-2.43
Aug-01	597	649	91.99%	202	253	79.84%	4.08	-2.88
Sep-01	464	499	92.99%	150	198	75.76%	3.44	-2.43
Oct-01	468	498	93.98%	133	163	81.60%	3.04	-2.15
Nov-01	386	408	94.61%	104	133	78.20%	3.68	-2.60
Dec-01	292	305	95.74%	103	132	78.03%	4.11	-2.91
Jan-02	304	319	95.30%	104	130	80.00%	3.68	-2.60
Feb-02	252	268	94.03%	104	122	85.25%	2.25	-1.59



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

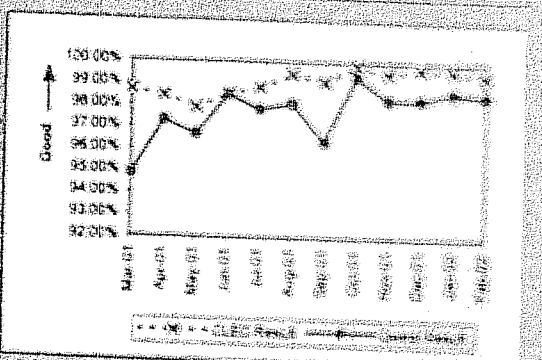
Out of Service Cleared within 24 hours (Percent) (MR-3C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	362	376	96.28%	270	285	94.74%	-0.88	-1.53
Apr-01	455	469	97.01%	284	302	94.04%	-1.7	-2.04
May-01	543	561	96.79%	271	292	92.81%	-2.14	-3.3
Jun-01	530	553	95.84%	261	276	94.57%	-0.78	-1.46
Jul-01	618	646	95.67%	304	324	93.83%	-1.12	-1.68
Aug-01	572	586	97.61%	377	388	97.16%	-0.41	-1.25
Sep-01	425	438	97.03%	202	215	93.95%	-1.55	-1.94
Oct-01	448	452	99.12%	235	242	97.11%	-1.5	-1.91
Nov-01	352	361	97.51%	240	249	96.39%	-0.73	-1.48
Dec-01	359	367	97.82%	190	199	95.48%	-1.28	-1.78
Jan-02	412	414	99.52%	226	242	93.39%	-3.05	-2.85
Feb-02	432	443	97.52%	211	214	98.60%	0.86	-0.48



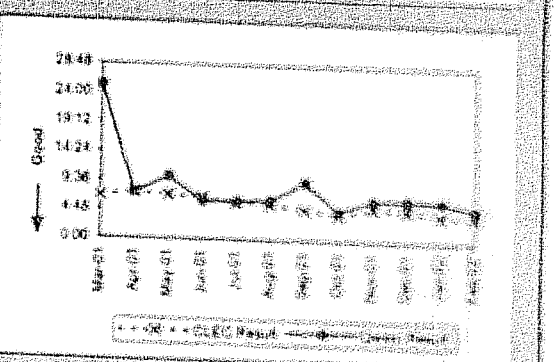
All Troubles Cleared within 48 hours (Percent) (MR-4C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	922	934	98.72%	558	588	94.90%	-3.3	-3
Apr-01	891	905	98.45%	581	597	97.32%	-1.33	-1.51
May-01	1042	1064	97.93%	587	607	96.71%	-1.35	-1.82
Jun-01	946	960	98.54%	525	533	98.50%	-0.05	-1.04
Jul-01	1137	1150	98.87%	551	563	97.87%	-1.35	-1.62
Aug-01	939	944	99.47%	641	653	98.16%	-1.91	-2.16
Sep-01	704	710	99.15%	405	420	96.43%	-2.39	-2.45
Oct-01	920	921	99.89%	473	476	99.37%	-1.17	-1.71
Nov-01	860	864	99.54%	476	484	98.35%	-1.64	-2
Dec-01	824	826	99.76%	358	364	98.35%	-1.76	-2.07
Jan-02	925	928	99.68%	456	462	98.70%	-1.51	-1.92
Feb-02	923	928	99.46%	402	408	98.53%	-1.3	-1.79



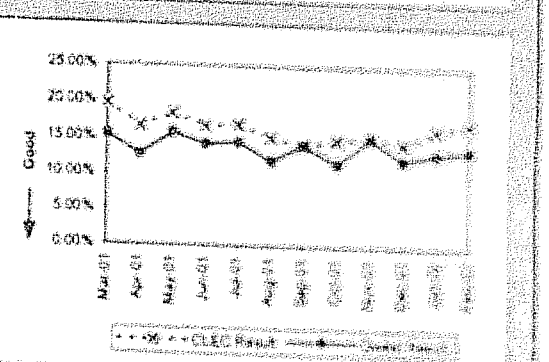
Mean Time to Restore (Hours:Minutes) (MR-6C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	6885:26	934	7:09	14883:48	588	25:19	-2.15	-2.31
Apr-01	7141:52	905	7:53	4592:09	597	7:42	0.23	-0.86
May-01	7690:56	1064	7:25	6328:02	607	10:26	-1.78	-2.08
Jun-01	6724:39	960	7:00	3426:59	533	5:26	0.84	-0.49
Jul-01	7048:20	1150	6:08	3626:28	563	6:26	-0.46	-1.26
Aug-01	5623:55	944	5:57	4355:19	653	6:40	-0.55	-1.34
Sep-01	3682:10	710	5:11	4080:09	420	9:43	-1.33	-1.81
Oct-01	4659:48	921	4:24	2383:26	476	5:00	-0.88	-1.54
Nov-01	4601:39	864	5:33	3323:09	484	6:52	-0.9	-1.55
Dec-01	4348:43	826	5:16	2527:17	364	6:57	-2.06	-2.25
Jan-02	4172:41	928	4:30	3112:36	462	6:44	-2.61	-2.59
Feb-02	3867:51	928	4:10	2264:59	408	5:33	-1.14	-1.2



Repair Repeat Report Rate (Percent) (MR-7C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	184	934	19.70%	91	588	15.48%	2.22	0.35
Apr-01	151	905	16.69%	76	597	12.73%	2.25	0.37
May-01	196	1064	18.42%	96	607	15.82%	1.4	-0.15
Jun-01	161	960	16.77%	76	533	14.26%	1.33	-0.19
Jul-01	195	1150	16.96%	82	563	14.56%	1.32	-0.2
Aug-01	145	947	15.31%	79	653	12.10%	1.94	0.15
Sep-01	101	710	14.23%	60	420	14.29%	-0.03	-1.02
Oct-01	138	921	14.98%	56	476	11.76%	1.66	0.01
Nov-01	132	864	15.28%	74	484	15.29%	-0.01	-1
Dec-01	120	826	14.53%	45	364	12.36%	0.99	-0.4
Jan-02	154	928	16.59%	61	462	13.20%	1.66	0.01
Feb-02	162	928	17.46%	56	408	13.73%	1.71	0.04



CONTINUATION

[6]

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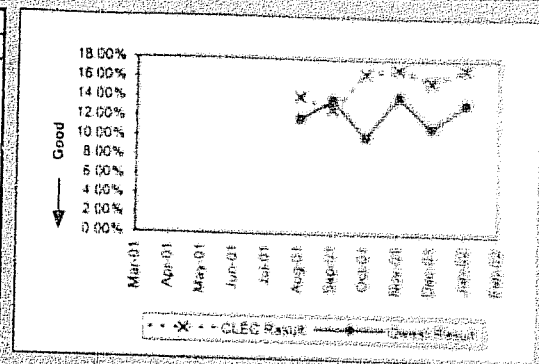
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

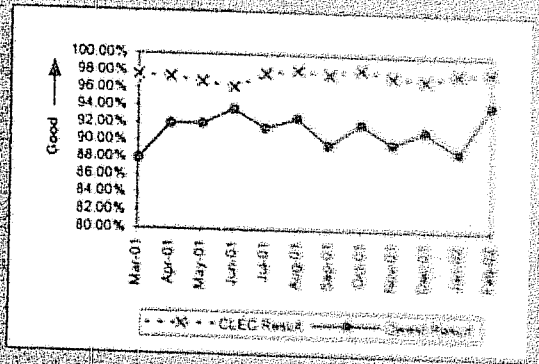
Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	66	466	14.16%	55	462	11.90%	1.02	-0.38
	44	340	12.94%	41	296	13.85%	-0.33	-1.2
	81	489	16.56%	35	347	10.09%	2.69	0.64
	84	494	17.00%	50	352	14.20%	1.1	-0.33
	73	464	15.73%	25	228	10.96%	1.7	0.04
	91	534	17.04%	43	319	13.48%	1.38	-0.16



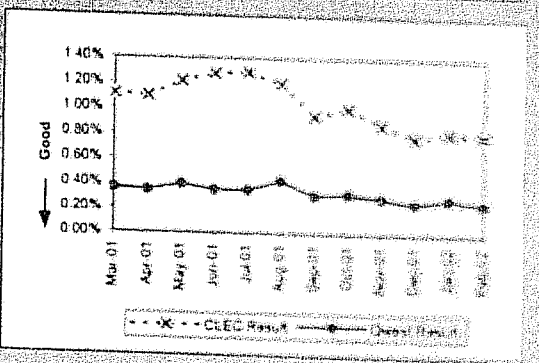
Repair Appointments Met (Percent) (MR-9C)-- No Dispatches

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	912	934	97.64%	454	516	87.98%	-5.42	-4.29
	882	905	97.46%	484	526	92.02%	-3.66	-3.23
	1031	1064	96.90%	484	526	92.02%	-3.38	-3.05
	929	960	96.35%	436	465	93.76%	-1.9	-2.15
	1126	1150	97.91%	469	512	91.60%	-4.28	-3.6
	931	947	98.31%	526	567	92.77%	-4.03	-3.45
	695	710	97.89%	333	371	89.76%	-4.19	-3.54
	907	921	98.48%	376	408	92.16%	-3.95	-3.4
	844	864	97.69%	375	417	89.93%	-4.32	-3.63
	804	826	97.34%	306	335	91.34%	-3.29	-3
	910	928	98.06%	354	398	88.94%	-4.85	-3.95
	932	928	98.28%	336	356	94.38%	-2.71	-2.65



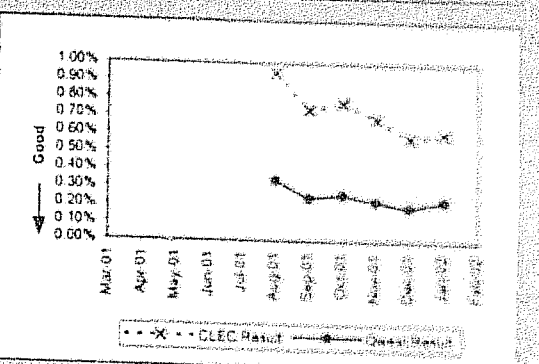
Trouble Rate (Percent) (MR-8)

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	3284	295332	1.11%	1655	452842	0.37%	52.3	30.8
	3268	297951	1.10%	1568	446516	0.35%	53.29	31.4
	3586	295076	1.22%	1759	439344	0.40%	54.22	31.96
	3728	291991	1.28%	1568	440977	0.36%	64.86	38.43
	3729	289298	1.29%	1551	438656	0.36%	65.45	38.79
	3475	289779	1.20%	1874	430212	0.44%	48.25	28.33
	2697	284768	0.95%	1341	426464	0.31%	46.69	27.39
	2791	277006	1.01%	1386	424339	0.33%	48.86	28.7
	2372	269127	0.88%	1251	421670	0.30%	43.57	25.49
	2051	261373	0.78%	1075	419800	0.26%	41.98	24.52
	2114	257355	0.82%	1232	418667	0.29%	38.85	22.62
	2009	249778	0.80%	1086	420226	0.26%	42.49	24.83



Trouble Rate (Percent) (MR-8*)

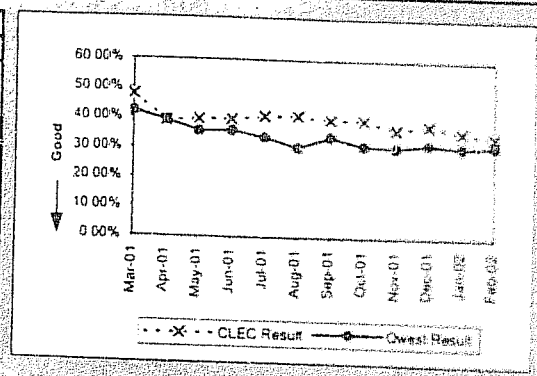
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
	2741	289779	0.95%	1467	430212	0.34%	43.18	25.25
	2103	284768	0.74%	1047	426464	0.25%	41.16	24.03
	2156	277006	0.78%	1110	424339	0.26%	41.47	24.21
	1858	269127	0.69%	964	421670	0.23%	39.13	22.79
	1528	261373	0.58%	822	419800	0.20%	35.3	20.46
	1563	257355	0.61%	977	418667	0.23%	30.94	17.81



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Qwest Related Trouble Reports (Percent) (MR-12)

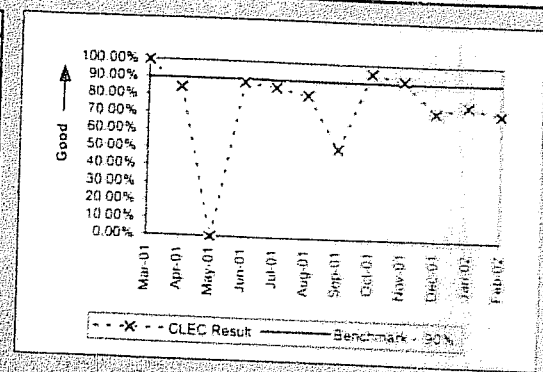
CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
47.87%	1208	2863	42.19%	5.1	2.1
39.05%	1015	2583	39.30%	-0.21	-1.13
39.69%	975	2734	35.66%	3.77	1.29
38.79%	879	2447	35.92%	3.38	1.05
42.98%	795	2346	33.89%	6.2	2.77
41.01%	827	2701	30.62%	9.9	5.02
40.01%	606	2037	34.17%	4.61	1.81
39.82%	630	2016	31.25%	6.93	3.22
36.83%	555	1806	30.73%	4.62	1.81
38.19%	505	1580	31.96%	4.37	1.65
35.96%	550	1782	30.86%	3.75	1.28
34.62%	497	1583	31.40%	2.23	0.36



Checklist #2 - Enhanced Extended Loops (EELs) Installation

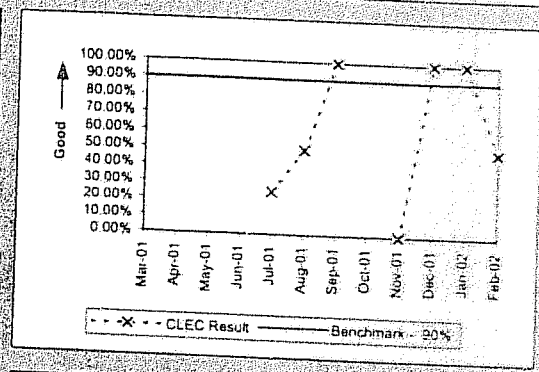
Installation Met (Percent) (OP-3D)-- Interval Zone One

	CLEC Denom	CLEC Result	Std Dev
	89	100.00%	0.00%
	13	84.62%	36.08%
	1	0.00%	0.00%
	17	88.24%	32.22%
	7	85.71%	34.99%
	66	81.82%	38.57%
	27	51.85%	49.97%
	21	95.24%	21.30%
	57	91.23%	28.29%
	30	73.33%	44.22%
	31	77.42%	41.81%
	48	72.92%	44.44%



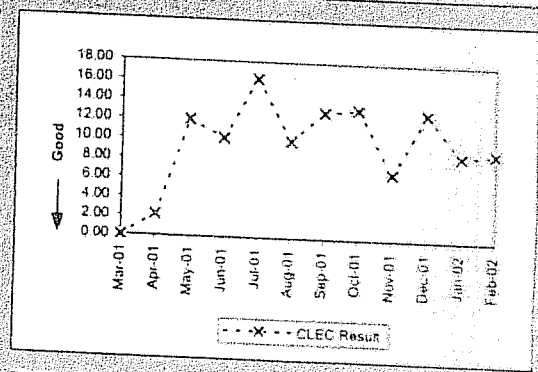
Installation Met (Percent) (OP-3E)-- Interval Zone Two

	CLEC Denom	CLEC Result	Std Dev
	4	25.00%	43.30%
	2	50.00%	50.00%
	3	100.00%	0.00%
	1	0.00%	0.00%
	3	100.00%	0.00%
	1	100.00%	0.00%
	4	50.00%	50.00%



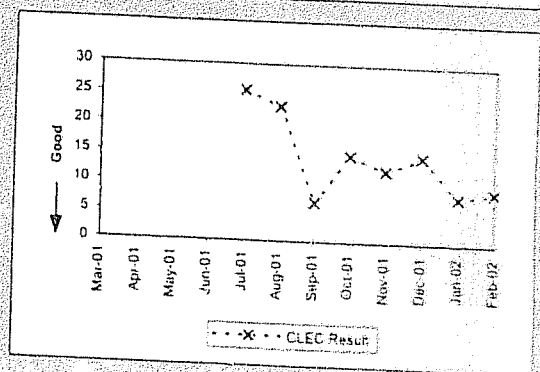
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

	CLEC Denom	CLEC Result	Std Dev
	89	0.00	0.00
	13	2.23	5.75
	1	12.00	
	17	10.18	4.43
	30	16.27	13.09
	81	10.02	13.40
	31	13.00	8.06
	42	13.33	13.10
	64	6.89	11.39
	41	13.00	20.53
	40	8.75	7.56
	50	9.14	8.54



Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

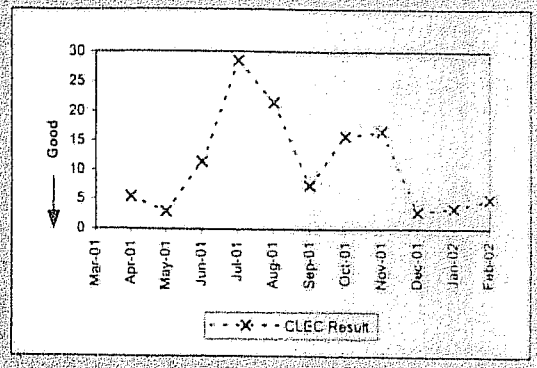
	CLEC Denom	CLEC Result	Std Dev
	8	25.62	19.26
	3	23.00	26.00
	5	6.80	1.64
	6	14.83	9.04
	3	12.33	4.04
	4	14.75	8.85
	3	8.00	1.00
	5	9.00	2.45



Checklist #2 - Enhanced Extended Loops (EELs) Installation

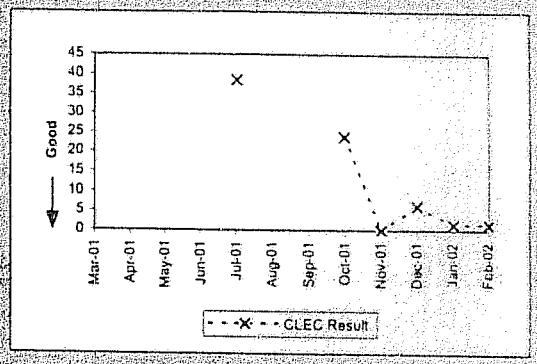
Interval Zone One

CLEC Name	CLEC Denom	CLEC Result	Std Dev
	2	5.50	6.36
	1	3.00	
	2	11.50	6.36
	8	28.50	7.25
	7	21.57	13.28
	6	7.50	7.56
	8	15.88	16.88
	8	16.75	15.63
	12	2.92	4.17
	19	3.53	6.80
	37	5.03	8.53



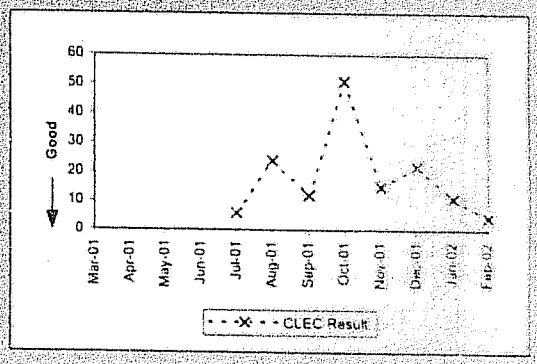
Interval Zone Two

CLEC Name	CLEC Denom	CLEC Result	Std Dev
	2	38.50	4.95
	1	24.00	
	2	0.00	0.00
	3	6.33	10.97
	2	1.50	2.12
	2	1.50	2.12



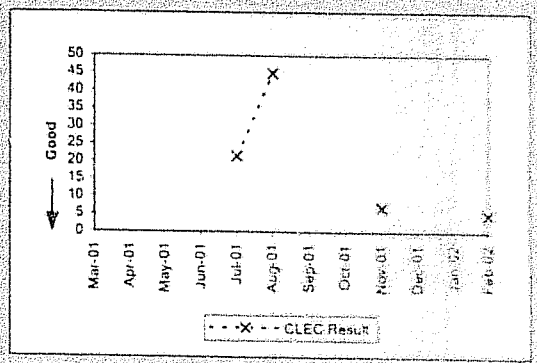
Interval Zone One

CLEC Name	CLEC Denom	CLEC Result	Std Dev
	1	6.00	
	11	24.09	11.18
	9	12.11	4.76
	1	51.00	
	5	15.00	14.78
	8	22.00	43.43
	5	11.00	12.00
	2	4.50	0.71



Interval Zone Two

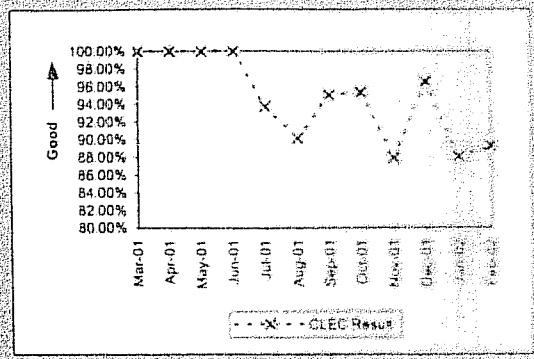
CLEC Name	CLEC Denom	CLEC Result	Std Dev
	3	21.67	15.37
	1	45.00	
	1	7.00	
	1	5.00	



Checklist #2 - Enhanced Extended Loops (EELs) Installation

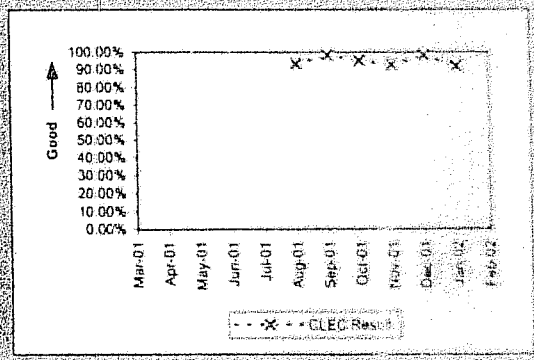
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	45	45	100.00%	0.00%
	51	51	100.00%	0.00%
	7	7	100.00%	0.00%
	14	14	100.00%	0.00%
	30	32	93.75%	24.21%
	55	61	90.16%	29.78%
	58	61	95.08%	21.62%
	41	43	95.35%	21.06%
	51	58	87.93%	32.58%
	56	58	96.55%	18.25%
	44	50	88.00%	32.50%
	58	65	89.23%	31.00%



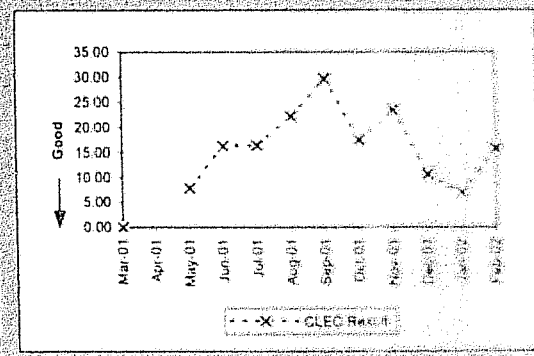
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	57	61	93.44%	24.75%
	60	61	98.36%	12.70%
	41	43	95.35%	21.06%
	54	58	93.10%	25.34%
	57	58	98.28%	13.02%
	46	50	92.00%	27.13%



Average Age of Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

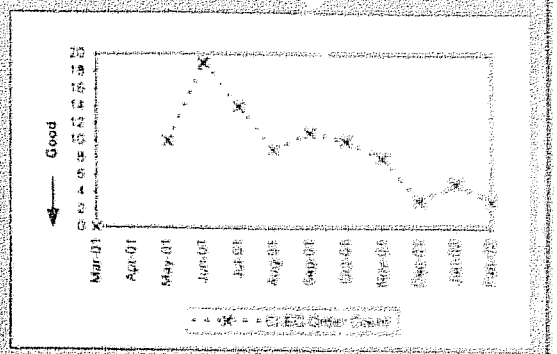
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	0	1	0.00	
	95	12	7.92	4.27
	343	21	16.33	9.04
	263	16	16.44	16.15
	289	13	22.23	17.73
	415	14	29.64	25.35
	210	12	17.50	27.61
	188	8	23.50	42.48
	53	5	10.60	7.80
	77	11	7.00	8.29
	142	9	15.78	6.70



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) (OP-15B)

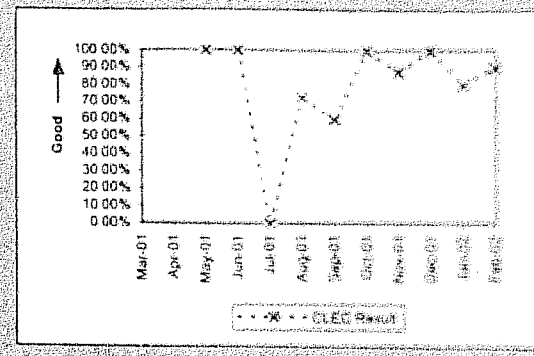
Date	CLEC Order Count
Mar-01	0
Apr-01	10
May-01	19
Jun-01	14
Jul-01	9
Aug-01	11
Sep-01	10
Oct-01	8
Nov-01	3
Dec-01	5
Jan-02	3
Feb-02	



Checklist #2 - Enhanced Extended Loops (EELs) Repair

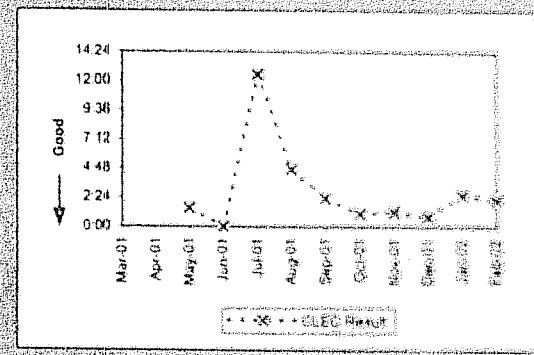
All Troubles Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	0	2	0.00%	0.00%
Aug-01	8	11	72.73%	44.54%
Sep-01	3	5	60.00%	48.99%
Oct-01	8	8	100.00%	0.00%
Nov-01	7	8	87.50%	33.07%
Dec-01	7	7	100.00%	0.00%
Jan-02	12	15	80.00%	40.00%
Feb-02	18	20	90.00%	30.00%



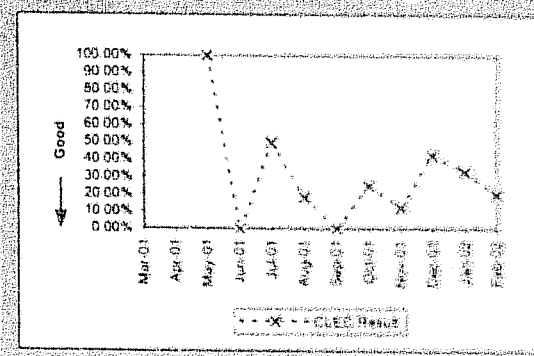
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	1:34	1	1:34	
Jun-01	0:01	1	0:01	
Jul-01	25:05	2	12:33	9:09
Aug-01	52:13	11	4:45	10:55
Sep-01	11:56	5	2:23	2:14
Oct-01	8:39	8	1:05	1:21
Nov-01	9:40	8	1:13	1:58
Dec-01	5:45	7	0:49	1:23
Jan-02	38:53	15	2:36	2:10
Feb-02	44:21	20	2:13	2:44



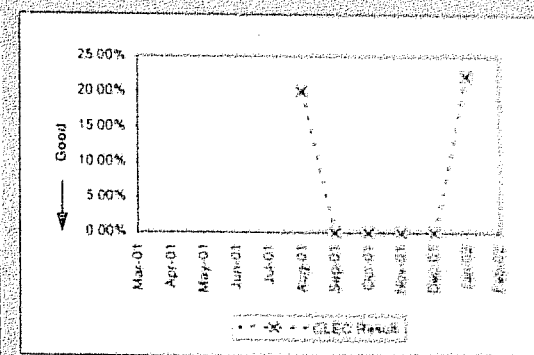
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	0	1	0.00%	0.00%
Jul-01	1	2	50.00%	50.00%
Aug-01	2	11	18.18%	38.57%
Sep-01	0	5	0.00%	0.00%
Oct-01	2	8	25.00%	43.30%
Nov-01	1	8	12.50%	33.07%
Dec-01	3	7	42.86%	49.49%
Jan-02	5	15	33.33%	47.14%
Feb-02	4	20	20.00%	40.00%



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

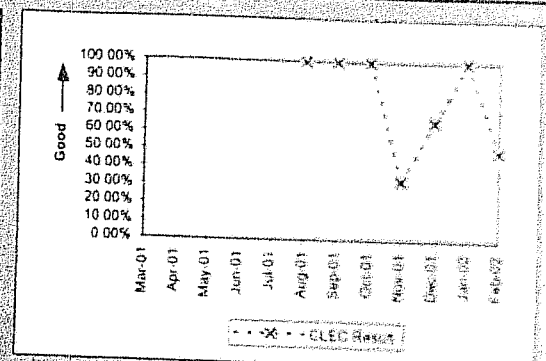
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	5	20.00%	40.00%
Sep-01	0	3	0.00%	0.00%
Oct-01	0	3	0.00%	0.00%
Nov-01	0	2	0.00%	0.00%
Dec-01	0	3	0.00%	0.00%
Jan-02	2	9	22.22%	41.57%
Feb-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

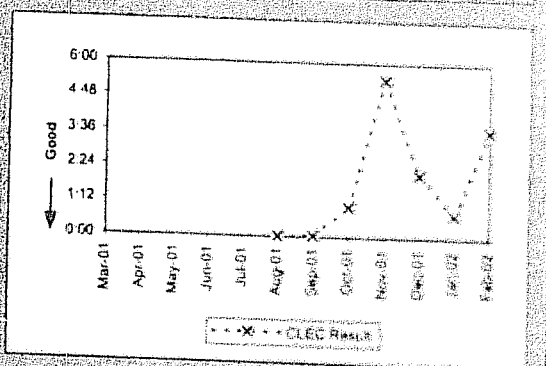
Trouble Cleared within 4 hours (Percent) (MR-5B)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	2	2	100.00%	0.00%
Nov-01	1	3	33.33%	47.14%
Dec-01	2	3	66.67%	47.14%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	2	50.00%	50.00%



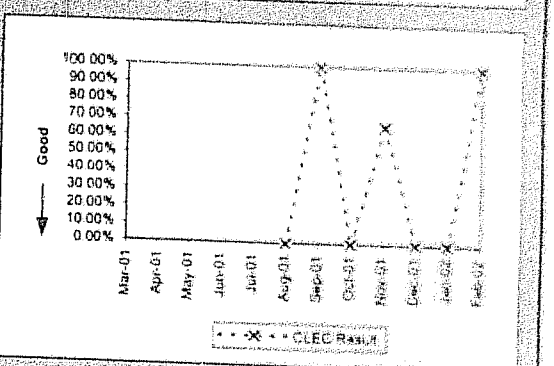
Mean Time to Restore (Hours:Minutes) (MR-6E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0:01	1	0:01	
Sep-01	0:03	1	0:03	
Oct-01	2:04	2	1:02	1:21
Nov-01	16:14	3	5:25	5:10
Dec-01	6:29	3	2:10	1:58
Jan-02	0:47	1	0:47	
Feb-02	7:23	2	3:41	2:29



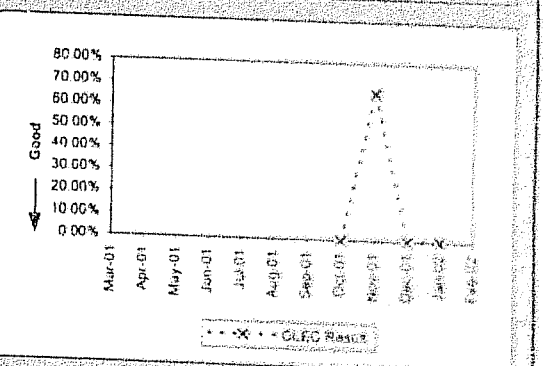
Repair Repeat Report Rate (Percent) (MR-7E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	1	0.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01	0	3	0.00%	0.00%
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%



Repair Repeat Report Rate (Percent) (MR-7E*)– Interval Zone Two

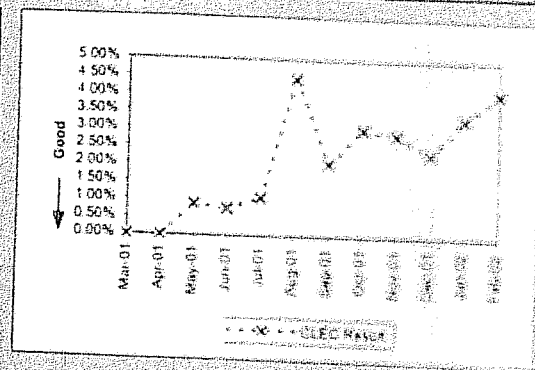
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01	0	1	0.00%	0.00%
Jan-02	0	1	0.00%	0.00%
Feb-02				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

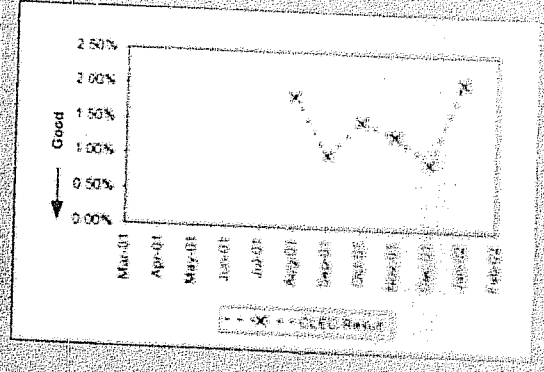
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	86	0.00%	0.00%
Apr-01	0	102	0.00%	0.00%
May-01	1	113	0.89%	9.37%
Jun-01	1	130	0.77%	8.74%
Jul-01	2	185	1.08%	10.34%
Aug-01	12	269	4.46%	20.64%
Sep-01	6	291	2.06%	14.21%
Oct-01	10	329	3.04%	17.17%
Nov-01	11	379	2.90%	16.79%
Dec-01	10	425	2.35%	15.16%
Jan-02	16	476	3.36%	18.02%
Feb-02	22	537	4.10%	19.82%



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

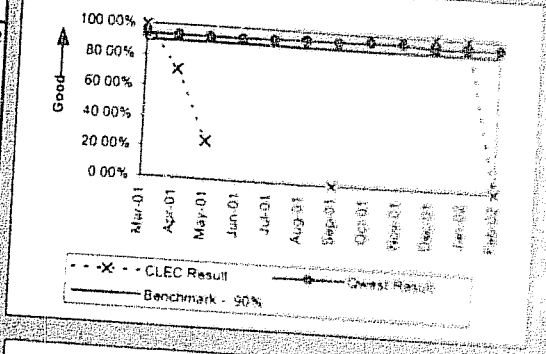
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	5	269	1.86%	13.51%
Oct-01	3	291	1.03%	10.10%
Nov-01	5	329	1.52%	12.23%
Dec-01	5	379	1.32%	11.41%
Jan-02	4	425	0.94%	9.66%
Feb-02	10	476	2.10%	14.34%



Checklist #4 - Unbundled Loop - Analog Installation

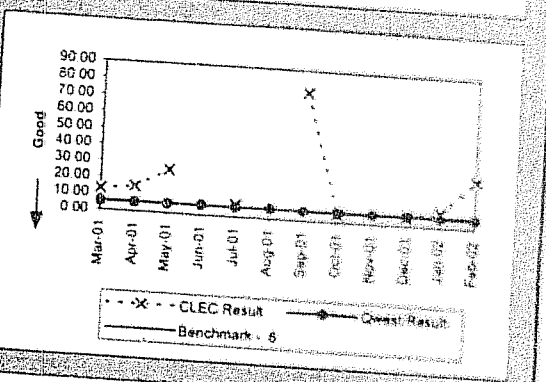
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
4	100.00%	92869	99273	93.55%	-0.53	-1.32
5	71.43%	86850	97552	93.84%	1.81	0.1
4	25.00%	95886	102745	93.32%	3.26	0.98
		95077	102791	93.47%		
		101453	107913	94.01%		
		116988	123510	94.72%		
7	0.00%	95980	101360	94.69%	1.94	0.18
		102807	107641	95.51%		
		90576	94835	95.51%		
1	100.00%	77807	83141	93.58%	-0.26	-1.16
1	100.00%	87640	93023	94.21%	-0.25	-1.15
1	0.00%	75971	80355	94.54%	1.92	0.17



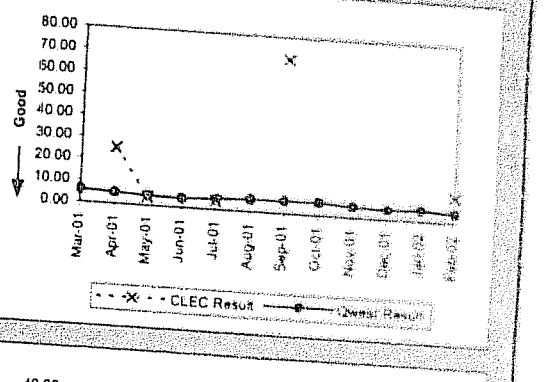
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
4	13.25	559249	99247	5.63	3.72	1.26
7	15.14	512967	92546	5.54	3.72	1.26
4	26.25	572881	102726	5.58	3.72	1.26
		617263	102780	6.01		
3	7.87	627093	108632	5.77	3.09	0.88
		756073	124681	6.06		
1	77.00	580685	102246	5.78	3.72	1.26
1	5.00	594065	108450	5.48	-0.07	-1.04
		535815	95545	5.61		
1	5.00	482216	83674	5.76	-0.11	-1.07
1	9.00	490155	93644	5.23	3.72	1.26
2	26.50	431501	80827	5.34	3.72	1.26



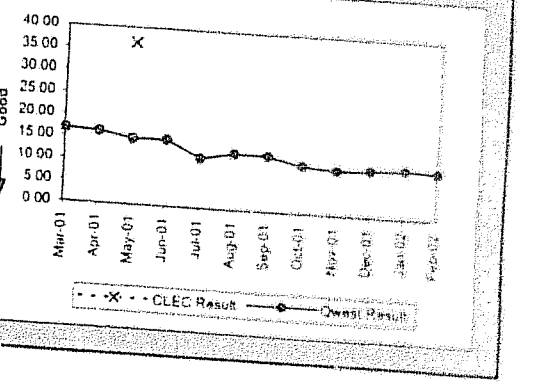
Installation Intervals for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
2	25.50	10618	1832	5.80		
5	4.00	9752	1882	5.18	3.72	1.26
		11070	2550	4.34	-0.03	-1.02
4	4.00	10970	2684	4.09		
		14174	2930	4.84	-0.05	-1.03
1	70.00	16695	2936	5.69		
		14066	2393	5.88	3.72	1.26
		15313	2584	5.93		
		13284	2749	4.83		
		13475	3018	4.46		
		17410	3500	4.97		
2	11.50	11406	2734	4.17	3.09	0.88



Installation Intervals for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

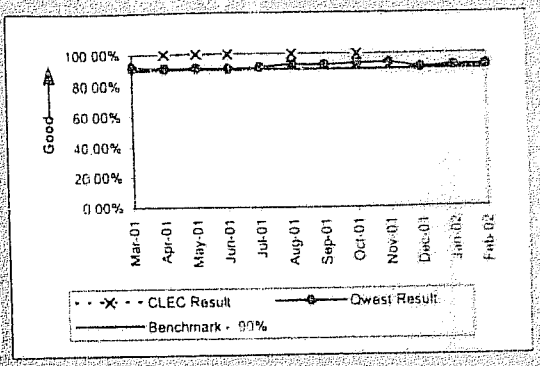
CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
		76902	4572	16.82		
2	36.50	62543	3820	16.37		
		64487	4309	14.97	3.72	1.26
		60896	4030	15.11		
		45480	4001	11.37		
		51808	4065	12.74		
		43173	3424	12.61		
		31553	2910	10.84		
		22697	2225	10.20		
		30490	2877	10.60		
		27649	2520	10.97		
		22874	2133	10.72		



Checklist #4 - Unbundled Loop - Analog Installation

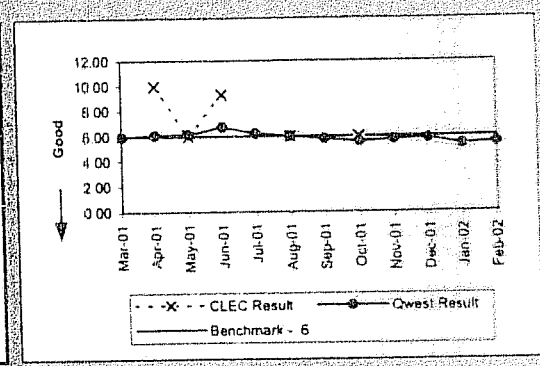
Dispatches Outside MSAs

Qwest Dem	Qwest Result	Mod Z Scr	Parity Score
23673	91.62%		
23158	90.82%	-0.32	-1.19
23622	90.95%	-0.32	-1.19
23556	90.61%	-0.79	-1.48
26802	91.33%		
31044	93.03%	-0.27	-1.17
25642	92.73%		
29950	93.68%	-0.26	-1.16
25483	94.19%		
21950	91.23%		
23694	92.12%		
20591	92.67%		



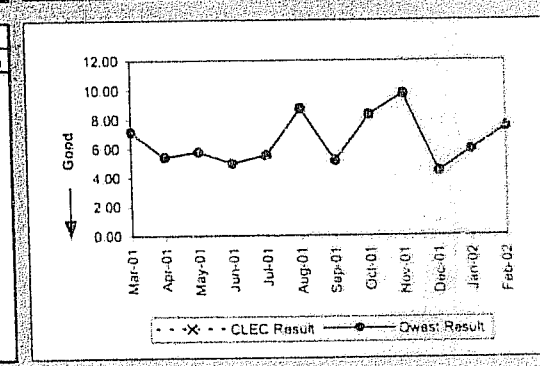
(OP-6) - Dispatches Outside MSAs

Qwest Dem	Qwest Result	Mod Z Scr	Parity Score
22673	5.96		
22458	6.07	3.72	1.26
25622	6.14	-0.01	-1.01
25550	6.70	3.72	1.26
27015	6.21		
31346	6.00	0	-1
25802	5.80		
29151	5.57	2.37	0.44
25641	5.75		
27087	5.85		
23853	5.35		
26720	5.50		



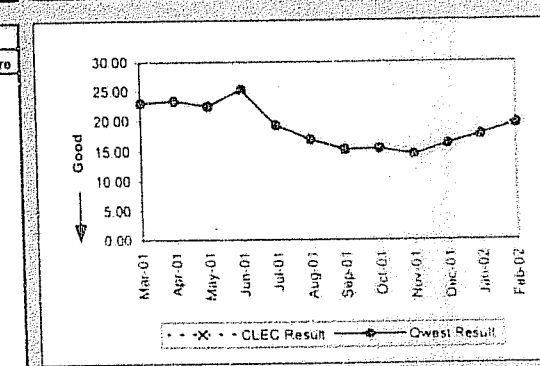
(OP-6A-2) - Dispatches Outside MSAs

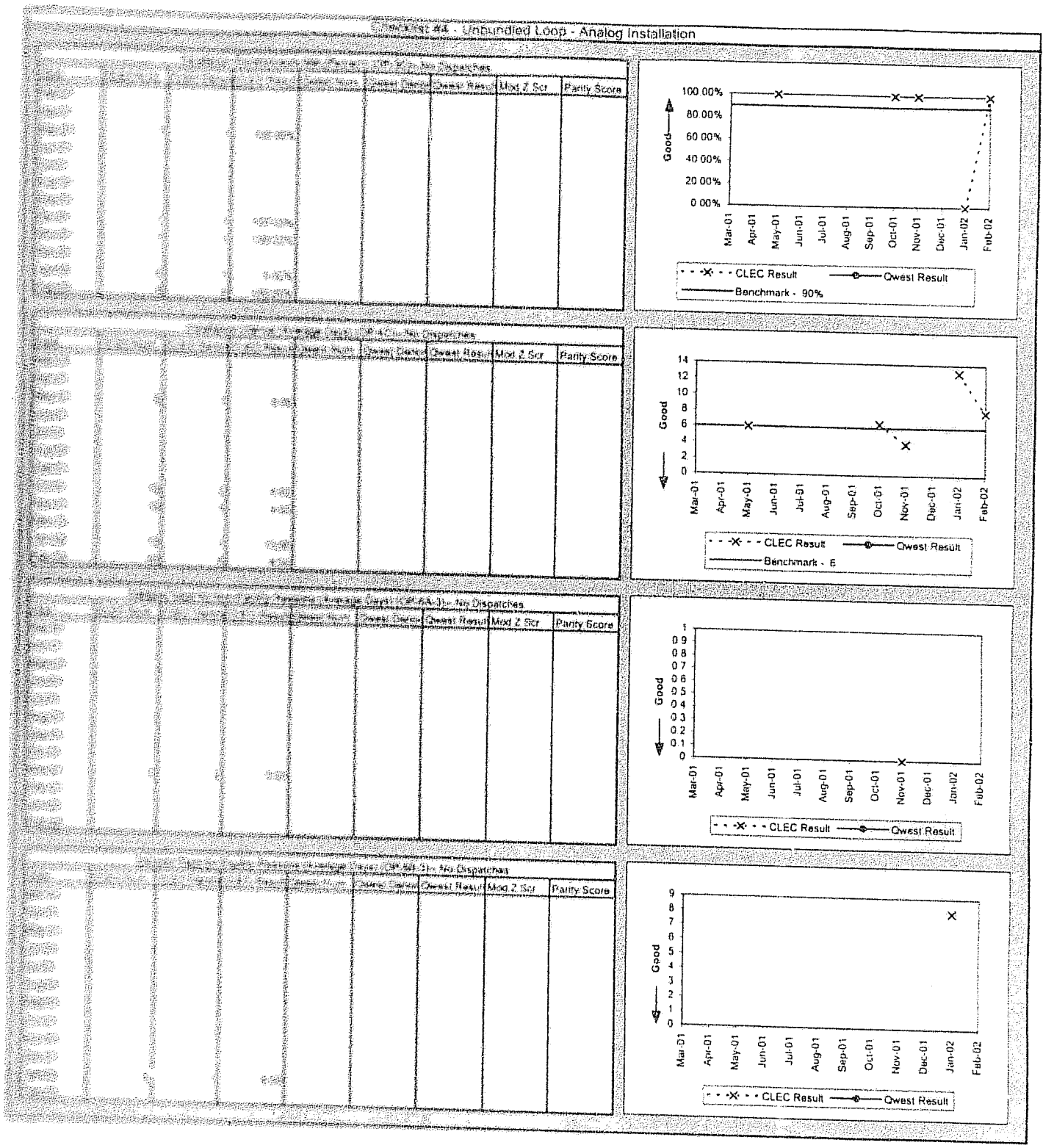
Qwest Dem	Qwest Result	Mod Z Scr	Parity Score
419	7.16		
537	5.43		
616	5.78		
652	5.00		
812	5.56		
761	8.73		
615	5.18		
726	8.29		
629	9.73		
877	4.44		
993	5.93		
780	7.46		

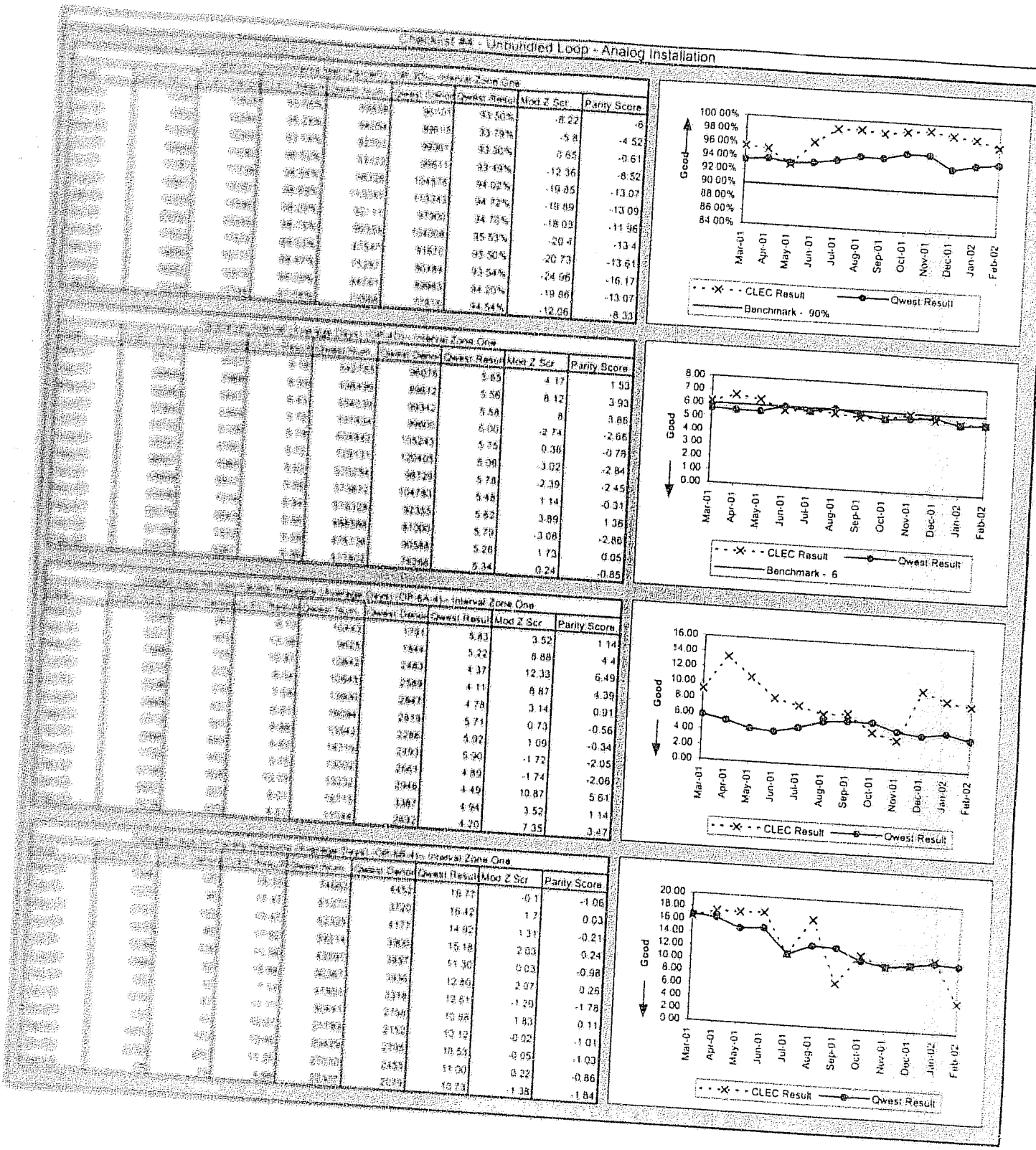


(OP-6B-2) - Dispatches Outside MSAs

Qwest Dem	Qwest Result	Mod Z Scr	Parity Score
1503	23.01		
1525	23.36		
1703	22.46		
1748	25.28		
1638	19.22		
1521	16.86		
1375	15.18		
1262	15.31		
1069	14.37		
1185	16.14		
1032	17.59		
851	13.48		



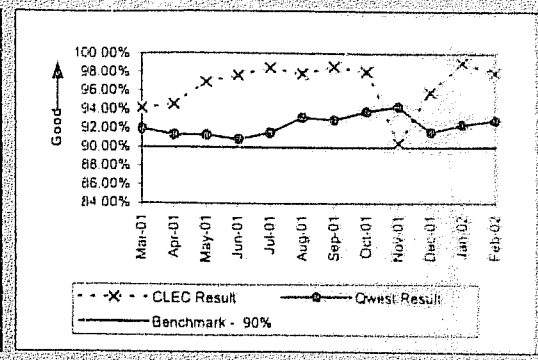

Unbundled Loop - Analog Installation
Mod Z Scr
Parity Score
Good
100.00%
80.00%
60.00%
40.00%
20.00%
0.00%
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result
Benchmark - 90%
Qwest Result
Mod Z Scr
Parity Score
14
12
10
8
6
4
2
0
Benchmark - 6
Mod Z Scr
Parity Score
1
0.9
0.8
0.7
0.6
0.5
0.4
0.3
0.2
0.1
0
Mod Z Scr
Parity Score
9
8
7
6
5
4
3
2
1
0


Test #4 - Unbundled Loop - Analog Installation
Interval Zone One
Qwest Result
Mod Z Scr
Parity Score
Good
CLEC Result
Qwest Result
Benchmark - 90%
Benchmark - 6
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02

Checklist #4 - Unbundled Loop - Analog Installation

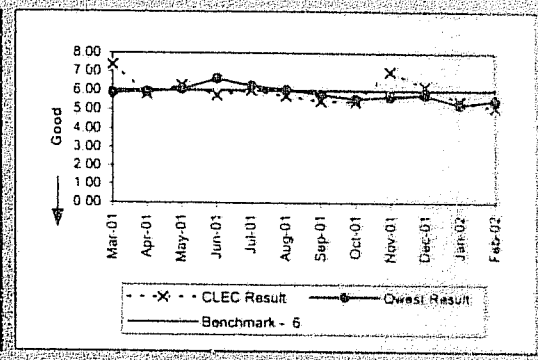
Percent Met Interval (OP-3E)-- Interval Zone Two

				23752	25845	91.94%	-3.33	-3.02
				23192	25392	91.34%	-4.78	-3.9
				26486	29006	91.32%	-10.32	-7.27
				26511	28736	90.87%	-13.58	-9.26
				27604	30139	91.59%	-13.53	-9.22
				32830	35211	93.21%	-8.9	-6.41
				27048	29102	92.94%	-10.41	-7.33
				30568	32583	93.82%	-12.34	-8.5
				27032	28646	94.36%	10.31	5.27
				22545	24607	91.62%	-8.42	-6.12
				24707	26734	92.42%	-15.95	-10.7
				21490	23136	92.89%	-10.96	-7.66



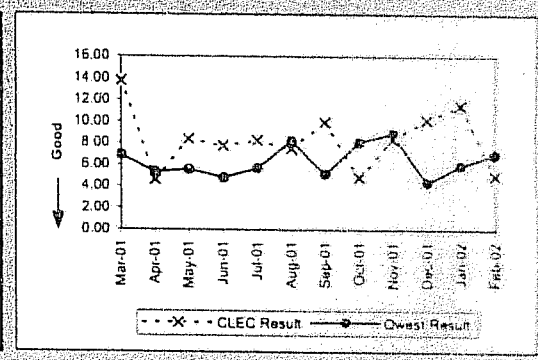
Average Delay (Average Days) (OP-4E)-- Interval Zone Two

				151611	25844	5.87	2.18	0.32
				150737	25392	5.94	-0.2	-1.12
				176146	29006	6.07	0.59	-0.64
				190579	28736	6.63	-1.99	-2.21
				193096	30404	6.25	-0.59	-1.36
				215030	35621	6.04	-0.93	-1.56
				170551	29399	5.80	-1.12	-1.68
				182636	32818	5.57	-0.56	-1.34
				163906	28831	5.69	4.96	2.01
				142706	24761	5.77	1.43	-0.13
				141560	26909	5.26	0.73	-0.56
				127740	23279	5.49	-0.91	-1.56



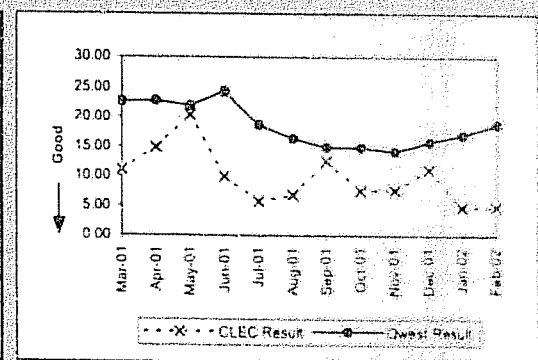
Average Delay Due to Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

				3175	460	6.90	1.09	-0.33
				3045	575	5.30	-0.33	-1.2
				3789	683	5.55	1.33	-0.19
				3584	747	4.80	1.43	-0.13
				5091	895	5.69	1.2	-0.27
				7241	878	8.25	-0.18	-1.11
				3707	722	5.13	1.48	-0.1
				6616	817	8.10	-0.97	-1.59
				6402	717	8.93	-0.19	-1.12
				4134	949	4.36	5.33	2.24
				6582	1106	5.95	1.15	-0.3
				6184	882	7.01	-0.52	-1.32



Average Delay Due to Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

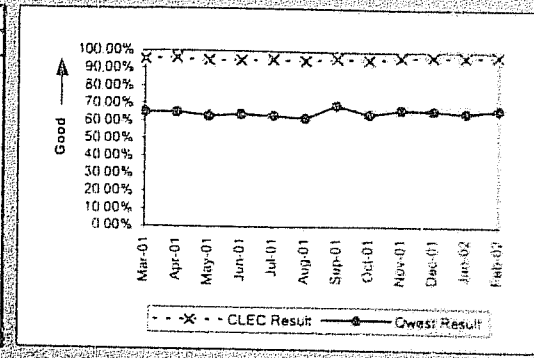
				36822	1623	22.69	-0.98	-1.6
				37092	1625	22.83	-0.72	-1.44
				40417	1835	22.03	-0.22	-1.13
				45879	1878	24.43	-0.9	-1.55
				33366	1782	18.72	-1.52	-1.92
				27081	1650	16.41	-1.93	-2.17
				22193	1481	14.99	-0.34	-1.21
				20439	1374	14.87	-1.32	-1.8
				15413	1082	14.24	-2.08	-2.26
				20188	1267	15.93	-0.61	-1.37
				18795	1097	17.13	-1.03	-1.63
				17187	907	18.95	-0.23	-1.14



Checklist #4 - Unbundled Loop - Analog Installation

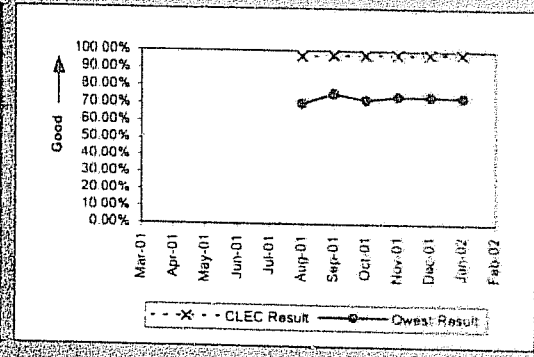
Interval Zone One and Two

	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	126318	65.09%	-67.67	-42.14
	129375	65.32%	-71.89	-44.71
	133023	63.22%	-76.74	-47.65
	140744	64.41%	-78.16	-48.52
	138351	63.69%	-79.19	-49.15
	145845	62.49%	-81.09	-50.3
	142091	69.67%	-71.87	-44.69
	137876	64.48%	-89.09	-55.16
	129399	66.81%	-92	-56.93
	113490	66.37%	-89.8	-55.59
	111651	64.92%	-92.01	-56.94
	109536	66.85%	-84.47	-52.36



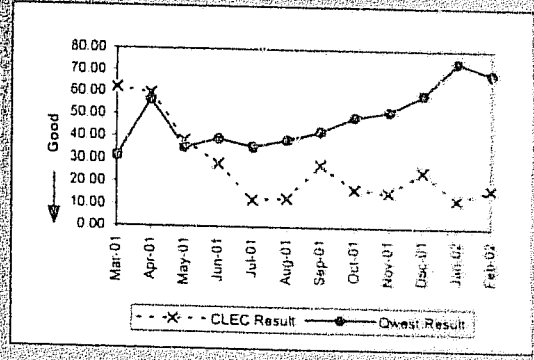
Interval Zone One and Two

	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	145845	70.27%	-70.83	-44.06
	142091	75.86%	-63.3	-39.48
	137876	72.41%	-77.35	-48.03
	129399	74.22%	-78.34	-48.63
	113490	74.10%	-75.7	-47.03
	111651	73.45%	-76.85	-47.72



Interval Zone One and Two Percent On-Time Due Date (Average Days) (OP-15A)

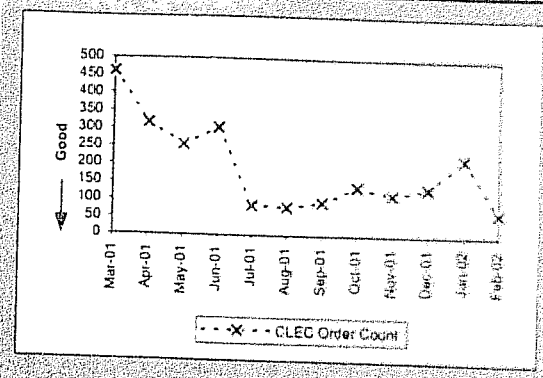
	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	7212	31.45	27.91	15.97
	9601	56.62	1.36	-0.17
	7200	35.38	1.75	0.06
	7447	39.22	-4.86	-3.95
	7274	35.76	-7.22	-5.39
	9054	39.02	-6.98	-6.46
	8683	42.89	-4.44	-3.7
	8034	49.23	-8.45	-6.14
	8916	51.81	-10.19	-7.2
	8353	59.53	-7.87	-5.79
	6035	74.43	-13.65	-9.3
	8534	69.12	-6.87	-5.18



Checklist #4 - Unbundled Loop - Analog Installation

Percent Trunks Cleared for Facilities Reasons Unbundled Loop Analog (OP-15B)

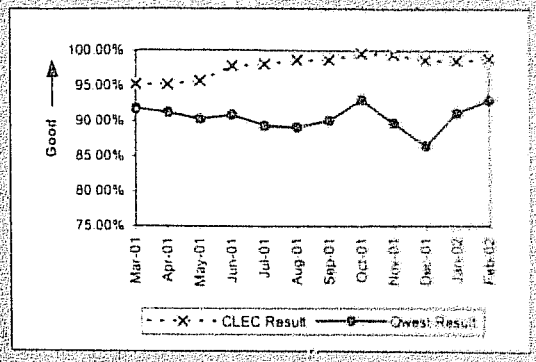
	CLEC Order Count
	462
	317
	256
	305
	86
	82
	96
	140
	118
	137
	222
	68



Checklist #4 - Unbundled Loop - Analog Repair

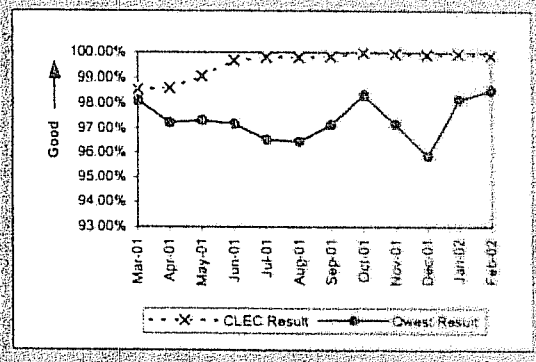
Installation Commitments Met within 24 hours (Percent) (MR-3D)-- Interval Zone One

			CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			95.26%	117608	128187	91.75%	-5.19	-4.15
			95.23%	129725	142123	91.28%	-5.91	-4.59
			95.72%	137086	151802	90.31%	-8.46	-6.15
			97.81%	138684	152551	90.91%	-11.29	-7.86
			96.09%	135739	151870	89.38%	-12.99	-8.9
			96.70%	135635	152181	89.13%	-15.57	-10.46
			94.77%	104886	116310	90.18%	-12.65	-8.69
			96.65%	109046	117149	93.08%	-13.02	-8.91
			95.50%	95817	106724	89.78%	-14.97	-10.1
			96.75%	96161	99583	86.52%	-16.48	-11.02
			98.62%	83353	91382	91.21%	-12.04	-8.32
			98.89%	74762	80435	92.95%	-9.49	-6.77



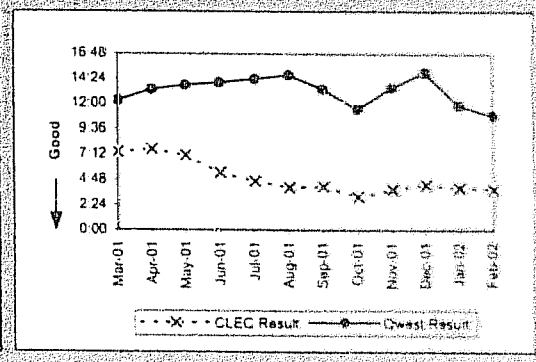
Installation Commitments Met within 48 hours (Percent) (MR-4D)-- Interval Zone One

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			98.56%	187223	190805	98.12%	-1.31	-1.8
			98.61%	196922	202514	97.24%	-3.55	-3.16
			99.08%	209722	215450	97.34%	-5.01	-4.05
			99.69%	209159	215236	97.18%	-7.15	-5.35
			99.82%	208663	216124	96.55%	-8.3	-6.05
			99.81%	213852	221671	96.47%	-9.22	-6.6
			99.65%	165739	170549	97.18%	-7.14	-5.34
			100.00%	171388	174256	98.35%	-6.56	-4.99
			99.86%	156584	161124	97.18%	-7.91	-5.81
			99.81%	144078	150264	95.88%	-9.42	-6.72
			99.86%	140277	142908	98.16%	-6.28	-4.82
			99.89%	123028	124864	98.53%	-4.7	-3.86



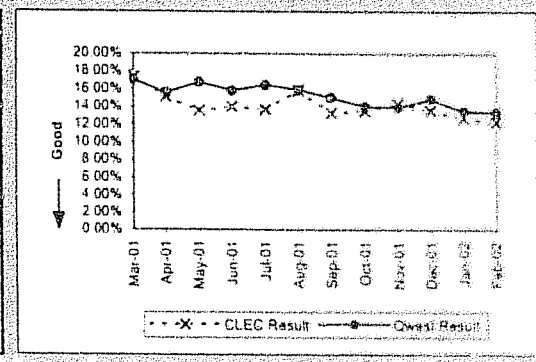
Mean Time to Restore (Hours Minutes) (MR-6D)-- Interval Zone One

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			7:26	2340797:05	190805	12:16	-10.38	-7.31
			7:43	2703218:20	202514	13:21	-9.19	-6.59
			7:09	2973677:25	215450	13:48	-18.89	-12.48
			5:01	3025405:27	215236	14:03	-10.79	-7.56
			4:42	3112419:03	216124	14:24	-19.63	-12.93
			4:07	3278120:05	221671	14:47	-25.67	-16.61
			4:12	2287071:26	170549	13:25	-26.3	-16.99
			3:14	1999011:09	174256	11:28	-29.76	-19.09
			3:56	2180063:07	161124	13:32	-26.81	-17.3
			4:22	2259387:50	150264	15:02	-11.34	-7.9
			4:04	1680187:22	142908	11:49	-23.64	-15.37
			3:57	1352781:50	124864	10:50	-21.71	-14.2



Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

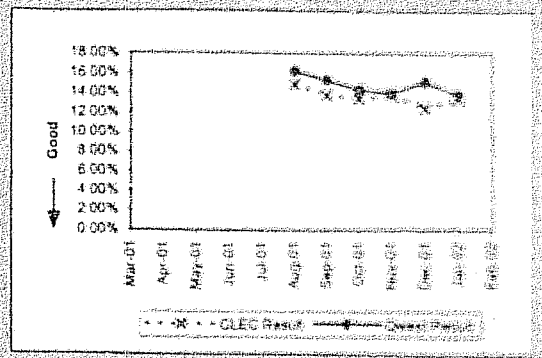
		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
			17.39%	33460	196011	17.07%	0.34	-0.79
			15.14%	32373	207827	15.58%	-0.51	-1.31
			13.58%	37240	221326	16.83%	-4.02	-3.44
			14.03%	35042	221353	15.83%	-2.32	-2.41
			13.73%	36711	222495	16.50%	-3.46	-3.11
			15.91%	36475	229071	15.92%	-0.02	-1.01
			13.32%	26528	175627	15.10%	-2.21	-2.34
			13.56%	25170	179250	14.04%	-0.71	-1.43
			14.36%	23104	165577	13.95%	0.55	-0.67
			13.60%	23085	155089	14.89%	-1.68	-2.02
			12.76%	19840	148751	13.52%	-1.04	-1.63
			12.72%	17120	127713	13.41%	-1.33	-1.81



Checklist #4 - Unbundled Loop - Analog Repair

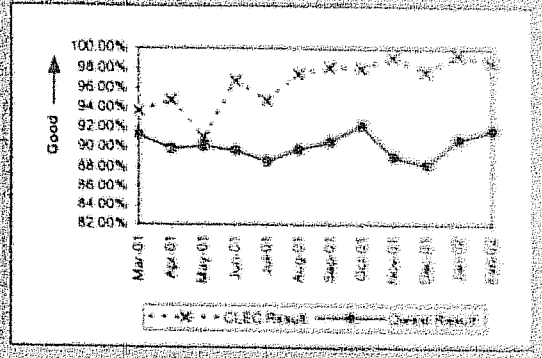
Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	238	1592	14.95%	29847	183934	16.23%	-1.38	-1.84
Sep-01	170	1228	13.84%	21575	140596	15.35%	-1.45	-1.88
Oct-01	203	1504	13.50%	19973	138641	14.41%	-1	-1.61
Nov-01	196	1416	13.82%	18200	129569	14.05%	-0.24	-1.15
Dec-01	181	1440	12.57%	18322	120491	15.21%	-2.77	-2.66
Jan-02	189	1408	13.42%	15348	110591	13.88%	-0.49	-1.3
Feb-02								



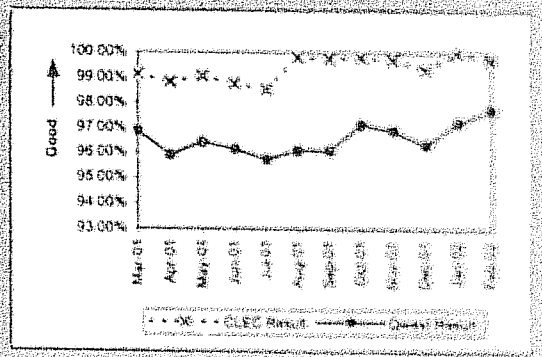
Out of Service Cleared within 24 hours (Percent) (MR-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	223	238	93.70%	32764	35909	91.24%	-1.34	-1.81
Apr-01	330	348	94.83%	35068	39016	89.88%	-3.05	-2.85
May-01	399	438	91.10%	38351	42543	90.15%	-0.66	-1.4
Jun-01	482	498	96.79%	41826	46613	89.73%	-5.16	-4.14
Jul-01	460	485	94.85%	42277	47687	88.66%	-4.28	-3.6
Aug-01	547	561	97.50%	42401	47185	89.86%	-5.96	-4.62
Sep-01	428	436	98.17%	31903	35212	90.60%	-5.38	-4.27
Oct-01	550	561	98.04%	31165	33787	92.24%	-5.09	-4.1
Nov-01	359	362	99.17%	27836	31250	89.08%	-6.12	-4.72
Dec-01	301	308	97.73%	24809	28103	88.28%	-5.13	-4.12
Jan-02	305	307	99.35%	23571	25965	90.78%	-5.16	-4.14
Feb-02	350	355	98.59%	21273	23187	91.75%	-4.65	-3.83



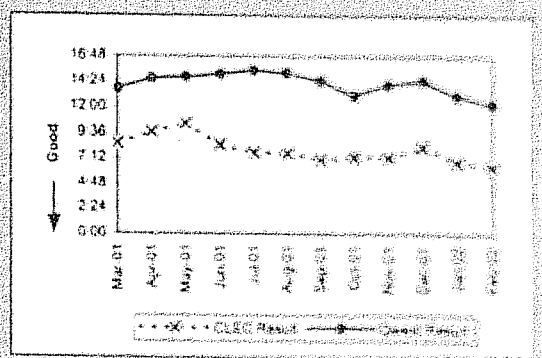
All Troubles Cleared within 48 hours (Percent) (MR-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	236	238	99.16%	52506	54201	96.87%	-2.03	-2.23
Apr-01	344	348	98.85%	53738	56029	95.91%	-2.76	-2.68
May-01	434	438	99.09%	58685	60847	96.45%	-2.97	-2.81
Jun-01	492	498	98.80%	62994	65516	96.15%	-3.06	-2.88
Jul-01	478	485	98.56%	64980	67861	95.75%	-3.05	-2.85
Aug-01	560	561	99.82%	65687	68342	96.12%	-4.52	-3.75
Sep-01	435	436	99.77%	49628	51634	96.12%	-3.93	-3.39
Oct-01	562	563	99.82%	49887	51344	97.18%	-3.78	-3.3
Nov-01	360	364	99.73%	46443	47923	96.91%	-3.09	-2.89
Dec-01	308	308	99.35%	41526	43103	96.34%	-2.8	-2.7
Jan-02	311	311	100.00%	40641	41798	97.23%	-2.96	-2.8
Feb-02	360	361	99.72%	36024	36851	97.76%	-2.51	-2.53



Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

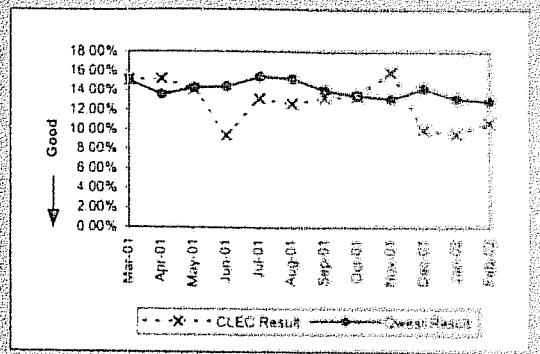
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	2045:17	238	8:36	743868:29	54201	13:43	-4.37	-3.66
Apr-01	3373:28	348	9:42	823074:56	56029	14:41	-5.28	-4.21
May-01	4596:39	438	10:30	902046:21	60847	14:49	-4.31	-3.62
Jun-01	4245:49	498	8:32	988818:46	65516	15:06	-7.99	-5.86
Jul-01	3795:03	485	7:49	1049570:35	67861	15:28	-8.13	-5.94
Aug-01	4342:02	561	7:44	1039536:55	68342	15:13	-9.23	-6.61
Sep-01	3102:44	436	7:07	745153:49	51634	14:26	-8.49	-6.16
Oct-01	4163:14	563	7:24	672861:55	51344	13:06	-7.64	-5.64
Nov-01	2589:36	364	7:22	677080:29	47923	14:08	-8.34	-6.07
Dec-01	2583:59	308	8:23	625759:18	43103	14:31	-4.3	-3.61
Jan-02	2150:41	311	6:55	545848:53	41798	13:04	-6.33	-4.85
Feb-02	2312:14	361	6:28	453157:38	36851	12:18	-6.87	-5.16



Checklist #4 - Unbundled Loop - Analog Repair

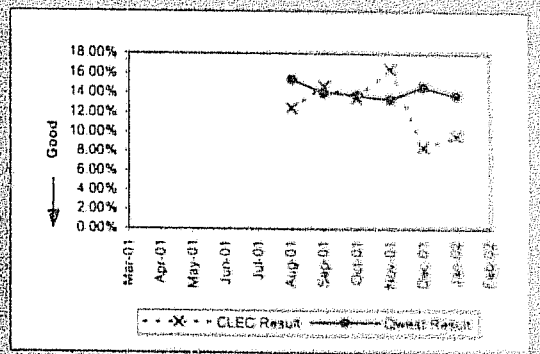
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	238	15.13%	8277	55074	15.03%	0.06	-0.96
	348	15.23%	7720	56896	13.57%	0.9	-0.45
	438	14.16%	8825	61799	14.28%	-0.07	-1.05
	498	9.44%	9595	66622	14.40%	-3.14	-2.91
	485	13.20%	10661	69153	15.42%	-1.35	-1.82
	561	12.66%	10685	70009	15.26%	-1.71	-2.04
	436	13.30%	7386	52593	14.04%	-0.44	-1.27
	563	13.50%	7063	52245	13.52%	-0.01	-1.01
	364	15.93%	6422	48718	13.18%	1.52	-0.08
	305	10.06%	6281	43980	14.28%	-2.11	-2.28
	311	9.65%	5621	42522	13.22%	-1.85	-2.13
	381	10.80%	4863	37446	12.99%	-1.23	-1.75



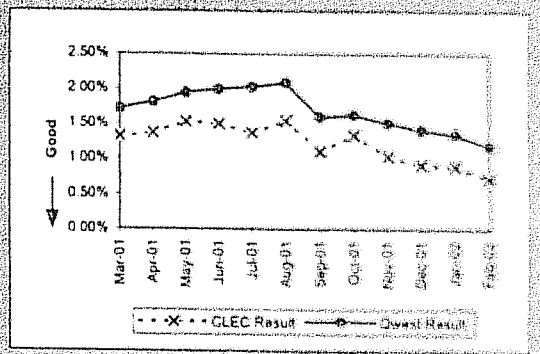
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	416	12.50%	8645	56292	15.36%	-1.61	-1.98
	305	14.75%	5909	42031	14.06%	0.36	-0.78
	392	13.52%	5691	41209	13.81%	-0.17	-1.1
	267	16.48%	5031	37528	13.41%	1.44	-0.12
	235	8.51%	4914	33561	14.64%	-2.65	-2.61
	228	9.65%	4313	31361	13.75%	-1.79	-2.09



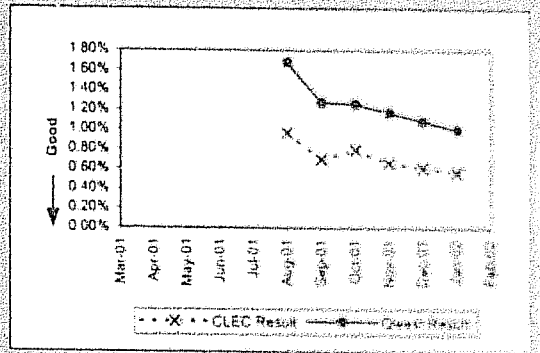
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	144343	1.32%	251085	14671028	1.71%	-11.4	-7.93
	167296	1.37%	264723	14624779	1.81%	-13.07	-8.95
	110698	1.53%	283125	14555504	1.95%	-12.38	-8.52
	183254	1.50%	287975	14452265	1.99%	-15.09	-10.17
	193778	1.37%	291648	14395514	2.03%	-20.34	-13.37
	206178	1.55%	299080	14314198	2.09%	-17.12	-11.41
	218124	1.11%	228220	14285037	1.60%	-18.08	-11.99
	236898	1.34%	231495	14244813	1.63%	-10.89	-7.62
	253032	1.04%	214295	14182796	1.51%	-19.42	-12.81
	270468	0.92%	199069	14128888	1.41%	-21.2	-13.89
	284032	0.90%	189273	14064957	1.35%	-20.48	-13.45
	302001	0.73%	165159	14001703	1.18%	-22.42	-14.63



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

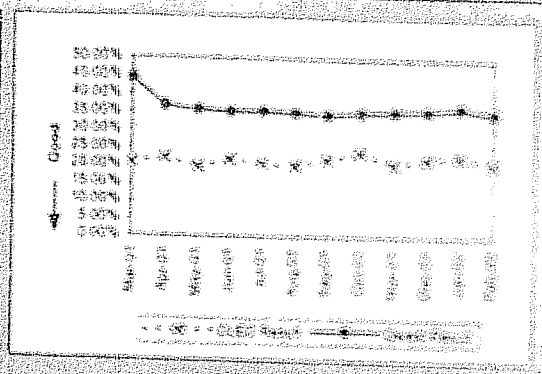
	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	206178	0.97%	240226	14314198	1.68%	-24.72	-16.03
	218124	0.70%	182627	14285037	1.28%	-23.75	-15.44
	236898	0.80%	179850	14244813	1.26%	-19.98	-13.15
	253032	0.67%	167097	14182796	1.18%	-23.67	-15.39
	270468	0.62%	154052	14128888	1.09%	-23.37	-15.21
	284032	0.58%	141952	14064957	1.01%	-22.87	-14.91



Checklist #4 - Unbundled Loop - Analog Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

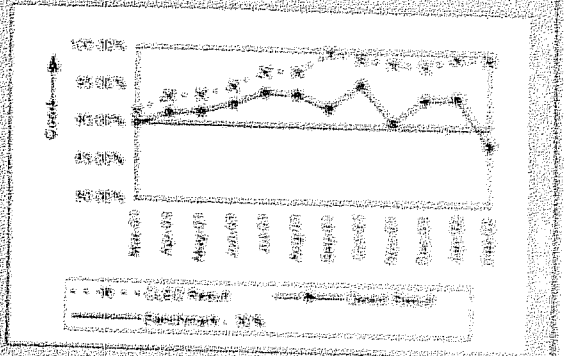
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	501	2407	20.81%	200084	451169	44.35%	-20.18	-15.09
Apr-01	619	2770	22.35%	154098	418821	36.79%	-15.71	-10.55
May-01	648	3258	19.89%	157785	440910	35.79%	-18.86	-12.47
Jun-01	769	3512	21.90%	157324	445299	35.33%	-16.59	-11.09
Jul-01	703	3359	20.93%	160820	452468	35.54%	-17.63	-11.72
Aug-01	812	4000	20.30%	163134	462214	35.29%	-19.76	-13.01
Sep-01	686	3104	22.10%	120985	349205	34.65%	-14.62	-9.89
Oct-01	1014	4188	24.21%	126039	357534	35.25%	-14.87	-10.04
Nov-01	687	3308	20.77%	118295	332590	35.57%	-17.59	-11.78
Dec-01	714	3213	22.22%	111619	310688	35.93%	-16.11	-10.79
Jan-02	756	3308	22.85%	109681	298954	36.69%	-16.42	-10.99
Feb-02	555	2678	20.72%	89958	255117	35.26%	-15.66	-10.52



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

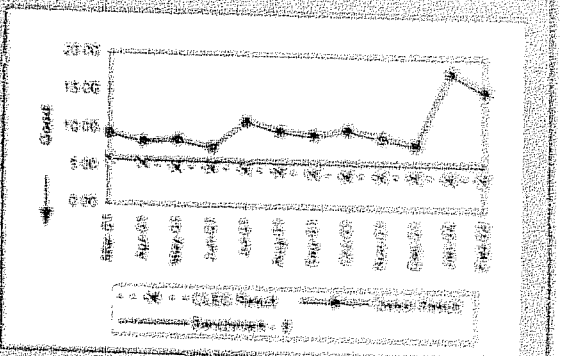
Installation Commitments Met (Percent) (OP-3D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	2120	2317	91.50%	2402	2670	89.96%	-1.8	-2.09
Apr-01	2433	2599	93.61%	2411	2639	91.36%	-2.5	-2.74
May-01	1600	1705	93.84%	2359	2575	91.61%	-2.58	-2.82
Jun-01	1119	1176	95.15%	2239	2414	92.75%	-2.61	-2.82
Jul-01	1117	1150	97.13%	1944	2060	94.37%	-3.25	-2.98
Aug-01	1518	1562	97.18%	1969	2092	94.12%	-3.39	-3.12
Sep-01	831	832	99.88%	1529	1655	92.39%	-6.65	-6.04
Oct-01	644	650	99.08%	2144	2244	95.54%	-3.84	-3.34
Nov-01	336	341	98.53%	1542	1701	90.65%	-4.56	-3.77
Dec-01	364	371	98.11%	1341	1432	93.65%	-3.14	-2.91
Jan-02	312	314	99.36%	3662	3896	93.99%	-3.85	-3.34
Feb-02	435	439	99.09%	1846	2105	87.70%	-6.61	-5.82



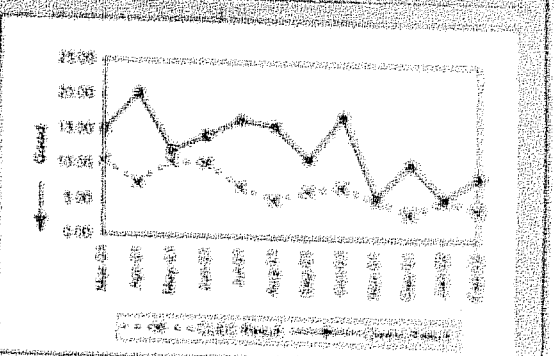
Installation Interval (Average Days) (OP-4D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	12815	2077	6.17	24307	2595	9.37	-8.18	-5.99
Apr-01	12264	2170	5.65	21479	2565	8.37	-7	-5.28
May-01	7049	1364	5.17	20747	2394	8.67	-7.13	-5.35
Jun-01	4450	873	5.10	17315	2228	7.77	-6.32	-4.91
Jul-01	4227	843	5.01	23635	2110	11.20	-11.66	-8.27
Aug-01	5992	1238	4.84	22259	2224	10.01	-13.04	-8.93
Sep-01	3443	752	4.58	16530	1727	9.57	-10.31	-7.27
Oct-01	2563	591	4.34	23523	2282	10.31	-8.62	-5.89
Nov-01	1209	283	4.27	15753	1684	9.35	-5.52	-4.96
Dec-01	1185	275	4.31	12372	1459	8.48	-6.26	-4.84
Jan-02	926	223	4.15	70296	3898	18.03	-13.18	-9.01
Feb-02	1106	267	4.14	35079	2259	15.53	-10.78	-7.51



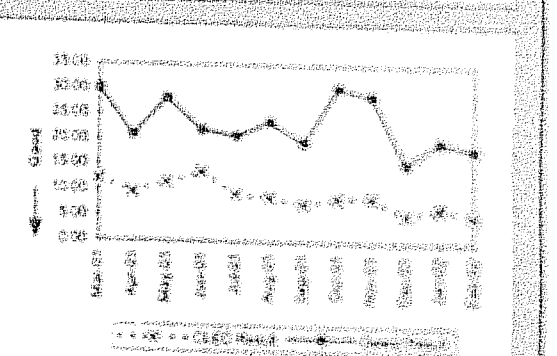
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1175	110	10.68	1694	112	15.12	-1.55	-1.94
Apr-01	600	79	7.59	1915	94	20.37	-2.33	-2.29
May-01	589	55	10.71	1257	102	12.32	-0.38	-1.23
Jun-01	317	30	10.57	1085	75	14.47	-0.84	-1.39
Jul-01	260	36	7.22	2325	139	16.73	-1.87	-2.14
Aug-01	168	31	5.42	3545	224	15.83	-1.81	-2.14
Sep-01	367	54	6.80	2242	198	11.32	-1.57	-1.96
Oct-01	324	44	7.36	2134	123	17.35	-1.9	-2.15
Nov-01	239	43	5.56	1109	183	6.06	-0.25	-1.15
Dec-01	105	28	3.75	1896	176	10.77	-0.96	-1.56
Jan-02	179	31	5.77	3555	601	5.92	-0.05	-1.03
Feb-02	140	31	4.52	5051	559	9.04	-1.52	-1.93



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)– Interval Zone One

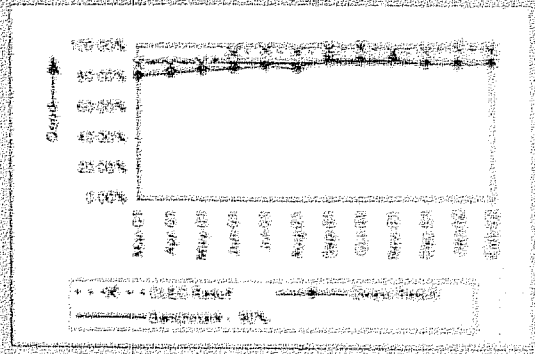
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1056	87	12.14	4692	156	30.08	-3.6	-3.19
Apr-01	842	87	9.68	2814	134	21.00	-3.63	-3.21
May-01	580	50	11.60	3219	114	28.24	-2.4	-2.44
Jun-01	368	27	13.63	2194	100	21.94	-1.36	-1.84
Jul-01	167	18	9.28	1456	70	20.80	-1.81	-2.1
Aug-01	283	32	8.84	1913	81	23.62	-2.85	-2.93
Sep-01	157	21	7.48	1037	53	19.57	-2.02	-2.23
Oct-01	183	21	8.71	1925	63	30.56	-1.28	-1.73
Nov-01	123	14	8.79	2249	78	28.83	-2.35	-2.43
Dec-01	99	18	5.50	616	40	15.45	-2.06	-2.25
Jan-02	48	7	6.86	893	45	19.84	-1.25	-1.75
Feb-02	27	5	5.40	458	25	18.32	-2.55	-2.55



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

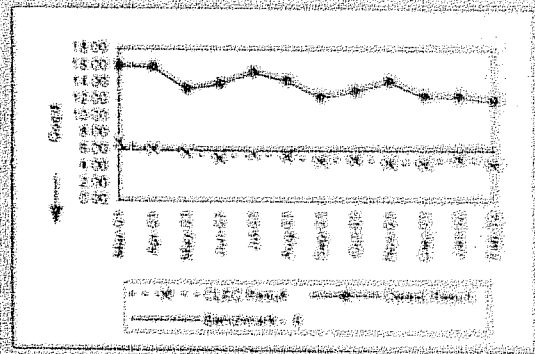
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	499	561	88.95%	471	581	81.07%	-3.4	-3.07
Apr-01	385	435	88.51%	448	541	82.81%	-2.34	-2.43
May-01	389	435	89.43%	397	467	85.01%	-1.86	-2.13
Jun-01	481	502	95.82%	453	527	85.96%	-4.55	-3.71
Jul-01	458	469	97.65%	388	442	87.78%	-4.55	-3.76
Aug-01	551	571	96.50%	397	461	86.12%	-4.79	-3.91
Sep-01	296	300	98.67%	481	525	91.62%	-3.51	-3.14
Oct-01	372	372	100.00%	450	490	91.84%	-4.34	-3.64
Nov-01	267	274	97.45%	409	446	91.70%	-2.71	-2.65
Dec-01	257	263	97.72%	296	329	89.97%	-3.12	-2.9
Jan-02	582	585	99.49%	312	347	89.91%	-4.69	-3.85
Feb-02	376	381	98.69%	470	520	90.38%	-4.18	-3.54



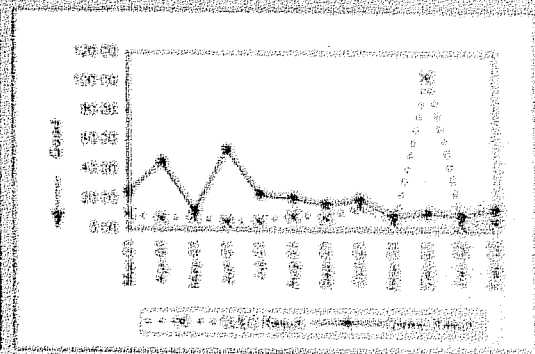
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	2135	310	6.89	8552	535	15.99	-5.27	-4.15
Apr-01	1903	313	6.08	8219	518	15.87	-4.2	-3.55
May-01	1576	274	5.75	5641	423	13.34	-3.37	-3.05
Jun-01	1514	297	5.10	6785	486	13.96	-2.8	-2.7
Jul-01	1426	256	5.57	7067	462	15.30	-5.37	-4.27
Aug-01	1697	325	5.22	6828	477	14.31	-6.83	-5.37
Sep-01	845	179	4.72	6668	540	12.35	-7.21	-5.38
Oct-01	1431	290	4.93	6784	518	13.10	-7.13	-5.34
Nov-01	874	198	4.41	7417	520	14.26	-8.91	-6.42
Dec-01	726	166	4.37	4132	331	12.48	-5.43	-4.3
Jan-02	1809	360	5.03	4411	355	12.43	-7.58	-5.51
Feb-02	594	141	4.21	6112	514	11.89	-6.5	-5.01



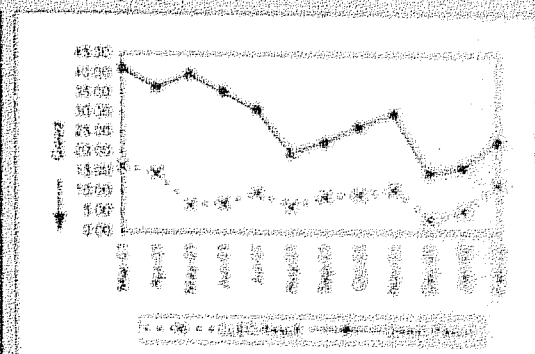
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	360	35	10.29	895	35	25.57	-2.36	-2.44
Apr-01	312	42	7.43	1270	28	45.36	-1.58	-1.94
May-01	322	39	8.26	259	20	12.95	-1.25	-1.36
Jun-01	74	13	5.69	1132	21	53.90	-0.83	-1.5
Jul-01	169	27	6.26	1518	63	24.10	-2.08	-2.27
Aug-01	172	18	9.56	1310	61	21.48	-1.53	-2.08
Sep-01	213	25	8.52	678	39	17.38	-1.37	-1.89
Oct-01	246	15	16.40	1070	52	20.58	-0.6	-1.23
Nov-01	188	31	6.06	1071	111	9.65	-1.19	-1.72
Dec-01	2707	26	104.12	592	51	11.61	1.73	-0.29
Jan-02	113	23	4.91	630	61	10.33	-1.47	-1.89
Feb-02	126	21	6.00	987	70	14.10	-1.59	-1.97



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

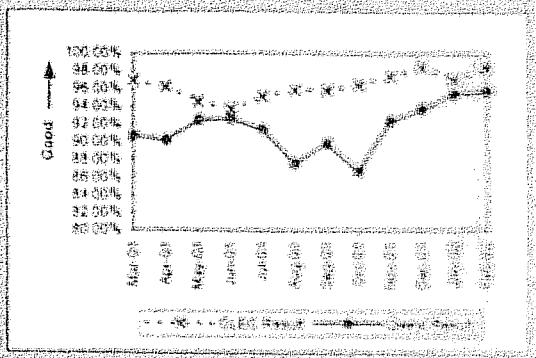
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	447	27	16.56	3093	75	41.24	-2.56	-2.56
Apr-01	118	8	14.75	2374	65	36.52	-1.36	-1.63
May-01	48	7	6.86	1991	50	39.82	-1.13	-1.69
Jun-01	58	8	7.25	1801	53	33.49	-1.3	-1.73
Jul-01	60	6	10.00	1172	38	30.84	-1.04	-1.63
Aug-01	92	14	6.57	1095	55	19.91	-2.26	-2.36
Sep-01	72	8	9.00	657	29	22.66	-1.57	-1.93
Oct-01	66	7	9.43	877	33	26.58	-1.6	-1.95
Nov-01	75	7	10.71	810	27	30.00	-1.68	-2.02
Dec-01	20	6	3.33	267	18	14.83	-1.85	-2.12
Jan-02	44	8	5.50	360	22	16.36	-1.87	-2.14
Feb-02	12	1	12.00	91	4	22.75	-0.54	-1.31



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

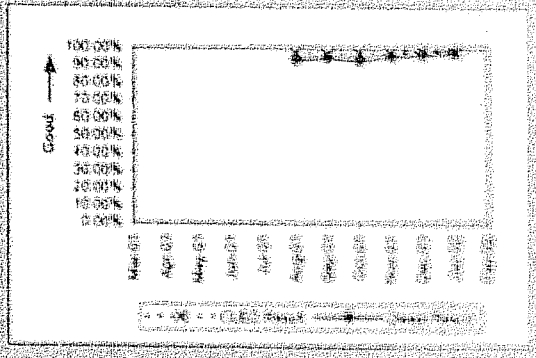
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	2986	3079	96.98%	3294	3633	90.67%	-6.86	-6.38
Apr-01	3084	3204	96.25%	3251	3603	90.23%	-8.36	-6.08
May-01	2631	2782	94.57%	3126	3381	92.46%	-3.13	-2.9
Jun-01	1923	2050	93.80%	3042	3286	92.57%	-1.67	-2.01
Jul-01	1640	1724	95.13%	2729	2986	91.39%	-4.4	-3.58
Aug-01	1848	1927	95.90%	2460	2808	87.61%	-8.51	-6.17
Sep-01	1888	1969	95.89%	2378	2645	89.91%	-6.67	-5.05
Oct-01	1763	1827	96.50%	2318	2671	86.78%	-9.45	-6.74
Nov-01	1538	1578	97.47%	2448	2649	92.41%	-6	-4.65
Dec-01	1255	1274	98.51%	2003	2136	93.77%	-5.54	-4.37
Jan-02	1404	1446	97.10%	3162	3313	95.44%	-2.51	-2.53
Feb-02	1610	1635	98.47%	3677	3839	95.78%	-4.53	-3.76



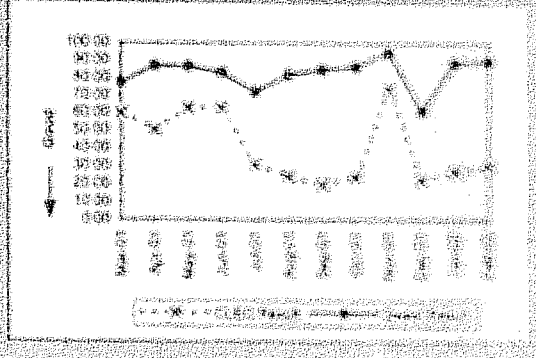
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1884	1927	97.77%	2617	2808	93.20%	-6.14	-4.23
Sep-01	1909	1969	96.95%	2505	2645	94.71%	-3.37	-3.05
Oct-01	1786	1827	97.76%	2488	2671	93.15%	-6.01	-4.53
Nov-01	1544	1578	97.85%	2535	2649	95.70%	-3.33	-3.02
Dec-01	1263	1274	99.14%	2063	2136	96.58%	-3.97	-3.41
Jan-02	1419	1446	98.13%	3223	3313	97.28%	-1.66	-2.01
Feb-02								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

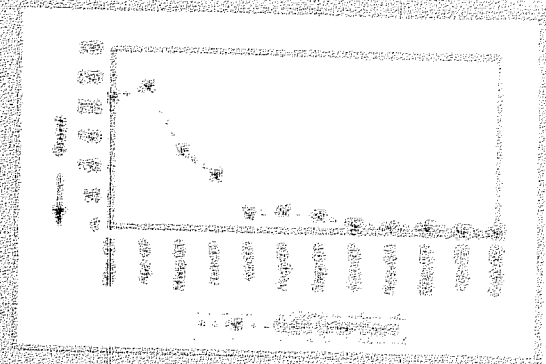
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	16189	269	60.18	65540	848	77.29	-3.13	-2.9
Apr-01	14830	292	50.79	76999	882	87.30	-5.65	-4.44
May-01	10831	171	63.34	72790	838	86.86	-2.86	-2.74
Jun-01	7242	114	63.53	62701	754	83.16	-1.93	-2.18
Jul-01	1282	41	31.27	38654	534	72.39	-2.47	-2.5
Aug-01	1453	59	24.63	42906	522	82.20	-3.8	-3.31
Sep-01	1481	73	20.29	41208	485	84.96	-4.55	-3.87
Oct-01	1240	51	24.31	42500	490	86.73	-3.54	-3.15
Nov-01	3926	53	74.08	46509	491	94.72	-1.12	-1.08
Dec-01	1447	64	22.61	55356	901	61.44	-2.82	-2.71
Jan-02	1236	45	27.47	50088	630	89.03	-3.37	-3.05
Feb-02	1378	45	30.62	60407	672	89.89	-3.35	-3.01



Checklist #4 - Unbundled Loop - Non-Loaded 2-Wire Voice Grade

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loops - 2 Wire Non-Loaded (OP-13B)

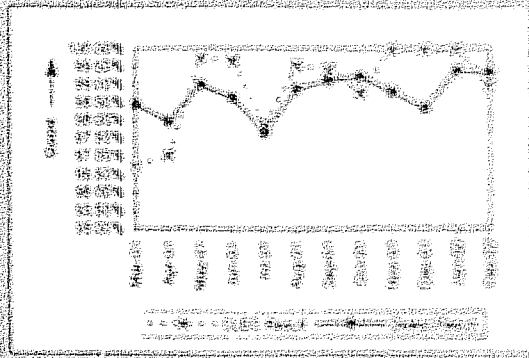
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Report

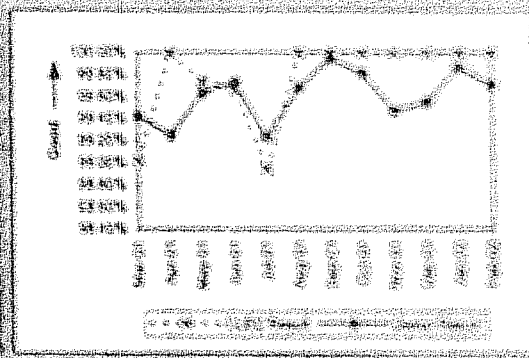
Out of Service Cleared within 24 hours (Percent) (MR-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	297	307	96.74%	2216	2251	98.45%	1.96	-0.18
Apr-01	293	302	97.02%	2207	2253	97.96%	1.04	-0.07
May-01	386	387	99.74%	2152	2174	98.99%	-1.36	-1.83
Jun-01	296	297	99.66%	2173	2203	98.64%	-1.43	-1.67
Jul-01	279	285	97.89%	2160	2212	97.65%	-0.25	-1.16
Aug-01	226	227	99.56%	2496	2524	98.89%	-0.92	-1.56
Sep-01	178	179	99.44%	1819	1835	99.13%	-0.43	-1.28
Oct-01	164	166	98.80%	2106	2122	99.25%	0.65	-0.62
Nov-01	145	145	100.00%	1678	1698	98.82%	-1.25	-1.77
Dec-01	111	111	100.00%	1316	1338	98.36%	-1.31	-1.83
Jan-02	113	113	100.00%	1517	1526	99.41%	-0.79	-1.48
Feb-02	97	98	98.98%	1347	1356	99.34%	-0.43	-0.91



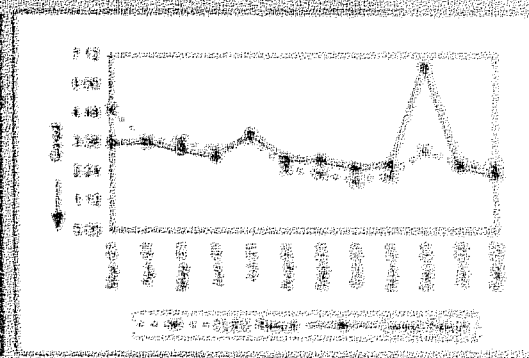
All Troubles Cleared within 48 hours (Percent) (MR-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	304	307	99.02%	2253	2266	99.43%	-0.61	-0.49
Apr-01	302	302	100.00%	2252	2269	99.25%	-1.42	-1.06
May-01	386	387	99.74%	2191	2199	99.64%	-0.32	-0.78
Jun-01	298	299	99.67%	2218	2224	99.73%	0.23	-0.64
Jul-01	283	286	98.95%	2208	2225	99.24%	0.94	-0.63
Aug-01	229	229	100.00%	2525	2533	99.68%	-0.62	-0.73
Sep-01	179	179	100.00%	1848	1849	99.95%	-0.3	-0.58
Oct-01	168	168	100.00%	2135	2139	99.81%	0.54	-0.35
Nov-01	147	147	100.00%	1703	1712	99.47%	-0.65	-0.82
Dec-01	112	112	100.00%	1344	1350	99.56%	-0.58	-0.81
Jan-02	114	114	100.00%	1544	1546	99.87%	-0.37	-0.71
Feb-02	100	100	100.00%	1364	1368	99.71%	-0.52	-0.78



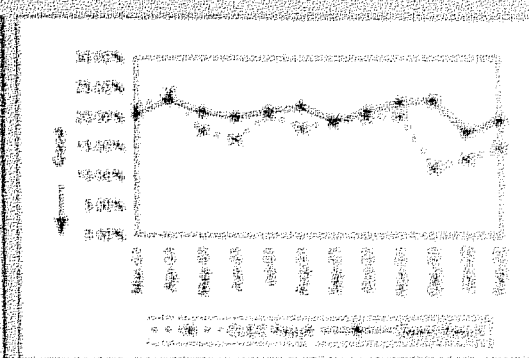
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1518:06	307	4:57	8036:14	2266	3:33	2.31	-0.41
Apr-01	1096:29	302	3:38	8186:03	2269	3:36	0.05	-0.38
May-01	1419:50	387	3:40	7204:27	2199	3:17	0.5	-0.1
Jun-01	972:23	299	3:15	6692:03	2224	3:01	-0.64	-0.67
Jul-01	1080:37	286	3:47	8815:20	2225	3:58	0.18	-0.15
Aug-01	583:06	229	2:33	7459:51	2533	2:57	-0.5	-0.62
Sep-01	421:13	179	2:21	5331:35	1849	2:53	-1.39	-1.04
Oct-01	344:50	168	2:03	5534:52	2139	2:35	-1.2	-1.15
Nov-01	332:34	147	2:16	4650:52	1712	2:43	-0.8	-0.99
Dec-01	370:14	112	3:18	9122:46	1350	6:45	0.53	-0.5
Jan-02	309:48	114	2:43	4100:56	1546	2:39	0.05	-0.04
Feb-02	269:12	100	2:42	3175:42	1368	2:19	-1.1	-0.93



Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

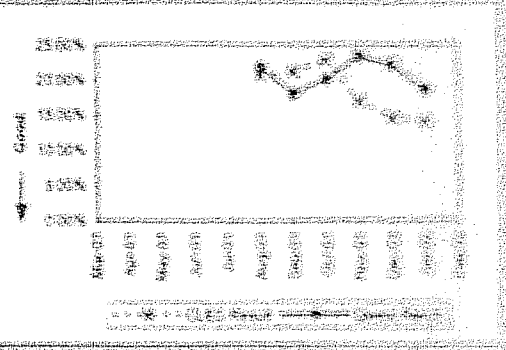
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	67	307	21.82%	468	2267	20.64%	0.49	-0.11
Apr-01	73	302	24.17%	524	2271	23.07%	0.43	-0.53
May-01	69	387	17.83%	461	2200	20.95%	-1.39	-1.86
Jun-01	49	299	16.39%	448	2224	20.14%	-1.52	-1.92
Jul-01	59	286	20.63%	471	2226	21.16%	0.21	-0.13
Aug-01	42	229	18.34%	558	2537	21.99%	-1.29	-1.29
Sep-01	35	179	19.55%	362	1852	19.55%	0.03	-0.36
Oct-01	34	168	20.24%	451	2140	21.07%	-0.26	-0.19
Nov-01	30	147	20.41%	389	1714	22.70%	-0.64	-1.33
Dec-01	13	112	11.61%	310	1353	22.95%	-2.73	-3.67
Jan-02	15	114	13.16%	274	1546	17.72%	-1.29	-1.75
Feb-02	15	100	15.00%	268	1368	19.59%	-1.15	-1.68



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Result

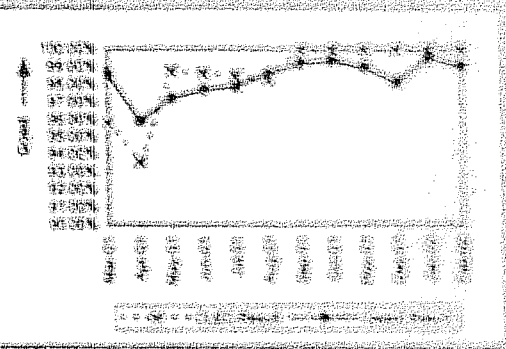
Repair Repeat Report Rate (Percent) (MR-7D*)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	33	159	20.75%	270	1231	21.93%	-0.34	-0.21
Sep-01	29	136	21.32%	166	919	18.06%	0.91	-0.15
Oct-01	26	113	23.01%	220	1090	20.18%	0.71	-0.57
Nov-01	17	100	17.00%	212	904	23.45%	-1.44	-0.98
Dec-01	12	82	14.63%	153	690	22.17%	-1.55	-0.94
Jan-02	12	85	14.12%	154	824	18.69%	-1.03	-0.63
Feb-02								



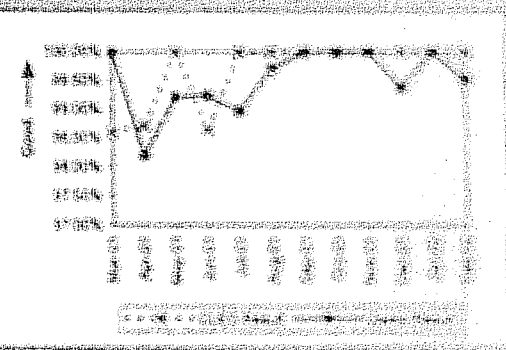
Out of Service Cleared within 24 hours (Percent) (MR-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	69	72	95.83%	277	281	98.58%	-1.33	-0.78
Apr-01	73	78	93.59%	213	222	95.95%	-0.83	-0.52
May-01	79	80	98.75%	246	253	97.23%	0.72	-1.44
Jun-01	73	74	98.65%	256	262	97.71%	0.48	-0.29
Jul-01	66	67	98.51%	279	285	97.89%	0.31	-0.60
Aug-01	58	59	98.31%	355	360	98.61%	0.2	-0.39
Sep-01	54	54	100.00%	255	257	99.22%	-0.59	-1.06
Oct-01	51	51	100.00%	311	313	99.36%	-0.53	-0.32
Nov-01	41	41	100.00%	199	201	99.01%	-0.59	-0.36
Dec-01	37	37	100.00%	158	161	98.14%	-0.78	-0.48
Jan-02	48	48	100.00%	203	204	99.51%	-0.44	-0.27
Feb-02	38	38	100.00%	207	209	99.04%	-0.56	-0.34



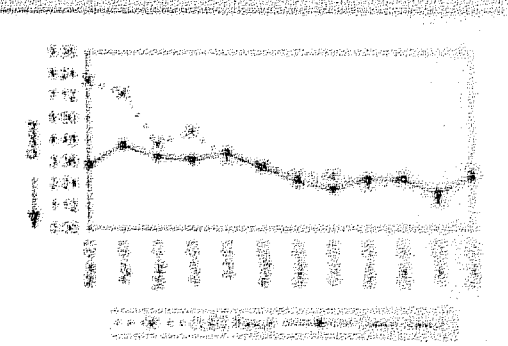
All Troubles Cleared within 48 hours (Percent) (MR-4E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	71	72	98.61%	283	283	100.00%	N/A	-0.13
Apr-01	77	78	98.72%	219	223	98.21%	-0.29	-0.18
May-01	80	80	100.00%	252	254	99.21%	-0.69	-1.43
Jun-01	73	74	98.65%	261	263	99.24%	0.42	-0.25
Jul-01	67	67	100.00%	288	291	98.97%	-0.33	-0.60
Aug-01	59	59	100.00%	359	360	99.72%	-0.38	-0.23
Sep-01	54	54	100.00%	259	259	100.00%	N/A	N/A
Oct-01	51	51	100.00%	313	313	100.00%	N/A	N/A
Nov-01	41	41	100.00%	202	202	100.00%	N/A	N/A
Dec-01	37	37	100.00%	161	162	99.38%	-0.43	-0.26
Jan-02	48	48	100.00%	207	207	100.00%	N/A	N/A
Feb-02	38	38	100.00%	209	210	99.52%	-0.35	-0.21



Mean Time to Restore (Hours:Minutes) (MR-6E)– Interval Zone Two

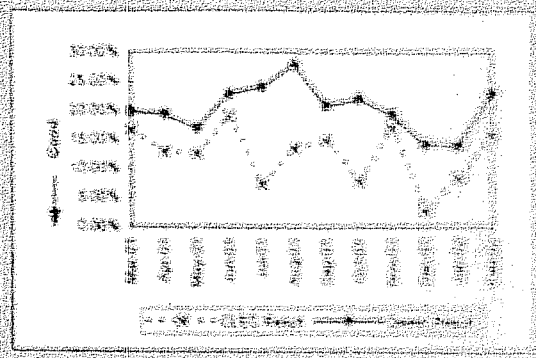
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	580:37	72	8:04	981:00	283	3:28	2.17	-0.52
Apr-01	574:20	78	7:22	1010:17	223	4:32	0.99	-0.6
May-01	368:50	80	4:37	991:11	254	3:54	0.71	-0.57
Jun-01	391:23	74	5:17	982:24	263	3:44	0.72	-0.58
Jul-01	254:29	67	3:48	1197:06	291	4:07	-0.3	-1.56
Aug-01	199:20	59	3:23	1207:58	360	3:21	0.57	-0.46
Sep-01	155:58	54	2:53	663:52	259	2:34	0.47	-0.31
Oct-01	146:03	51	2:52	683:07	313	2:11	1.06	-0.33
Nov-01	97:15	41	2:22	544:07	202	2:42	-0.38	-1.53
Dec-01	98:49	37	2:40	435:39	162	2:41	-0.02	-1.07
Jan-02	73:48	48	1:32	413:49	207	2:00	-0.82	-1.5
Feb-02	116:15	38	3:04	589:09	210	2:48	0.38	-0.72



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

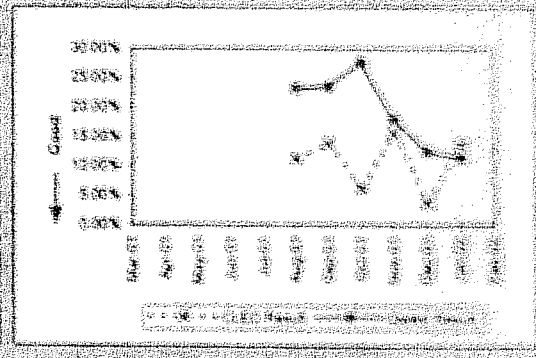
Repair Repeat Report Rate (Percent) (MR-7E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	12	72	16.67%	56	283	19.79%	-0.59	-1.36
Apr-01	10	78	12.82%	43	223	19.28%	-1.25	-1.78
May-01	10	80	12.50%	43	254	16.93%	-0.92	-1.56
Jun-01	14	74	18.92%	60	263	22.81%	-0.71	-1.40
Jul-01	5	67	7.46%	70	291	24.06%	-2.88	-3.34
Aug-01	8	59	13.56%	100	360	27.78%	-2.26	-2.97
Sep-01	8	54	14.81%	54	259	20.85%	-0.99	-1.65
Oct-01	4	51	7.84%	69	313	22.04%	-2.27	-2.98
Nov-01	7	41	17.07%	39	202	19.31%	-0.33	-1.12
Dec-01	1	37	2.70%	23	162	14.20%	-1.81	-2.11
Jan-02	4	48	8.33%	29	207	14.01%	-1.02	-1.62
Feb-02	6	38	15.79%	48	210	22.86%	-0.55	-1.53



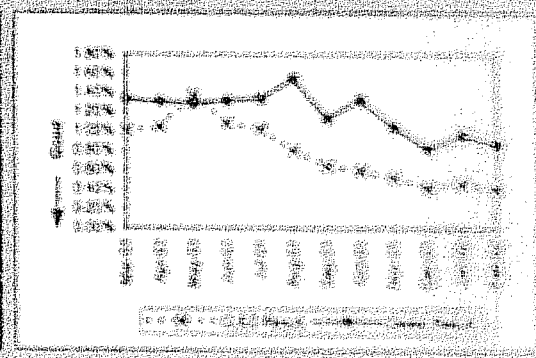
Repair Repeat Report Rate (Percent) (MR-7E*)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	35	11.43%	43	185	23.24%	-1.32	-1.93
Sep-01	6	43	13.95%	26	110	23.64%	-1.27	-1.87
Oct-01	2	31	6.45%	44	159	27.67%	-2.42	-2.47
Nov-01	5	32	15.63%	16	89	17.98%	-0.3	-1.14
Dec-01	1	26	3.85%	10	80	12.50%	-1.16	-1.7
Jan-02	3	22	13.64%	10	88	11.36%	0.27	-0.83
Feb-02								



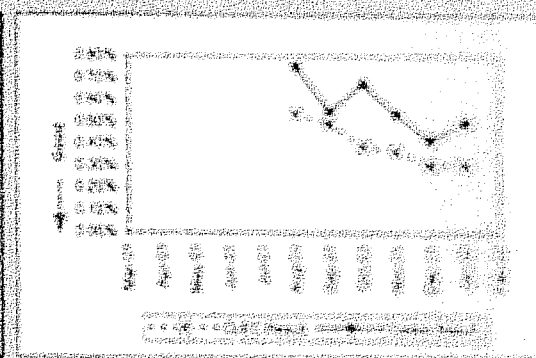
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	379	37549	1.01%	2550	191052	1.33%	-5.02	-4.03
Apr-01	380	36342	1.05%	2494	190786	1.31%	-4.62	-3.65
May-01	467	33682	1.39%	2454	190136	1.29%	-1.44	-0.53
Jun-01	373	34430	1.08%	2487	188686	1.32%	-3.51	-3.11
Jul-01	353	34619	1.02%	2517	187909	1.34%	-4.76	-3.89
Aug-01	288	35844	0.80%	2897	187280	1.55%	-10.43	-7.35
Sep-01	233	36277	0.64%	2111	186329	1.13%	-8.08	-5.91
Oct-01	219	36599	0.60%	2453	185014	1.33%	-11.12	-7.79
Nov-01	188	35814	0.52%	1916	184334	1.04%	-8.78	-6.54
Dec-01	149	35470	0.42%	1512	183312	0.82%	-7.51	-5.69
Jan-02	162	34715	0.47%	1753	182572	0.96%	-8.64	-6.35
Feb-02	138	33797	0.41%	1578	181056	0.87%	-8.41	-6.11



Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

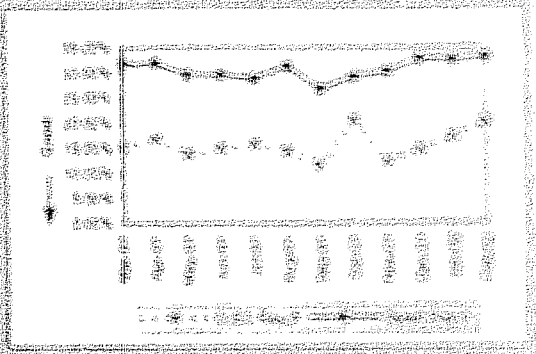
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	194	35844	0.54%	1416	187280	0.76%	-4.3	-3.02
Sep-01	179	36277	0.49%	1029	186329	0.55%	-1.38	-1.04
Oct-01	144	36599	0.39%	1249	185014	0.68%	-5.01	-4.49
Nov-01	132	35814	0.37%	993	184334	0.54%	-4.02	-3.45
Dec-01	108	35470	0.30%	770	183312	0.42%	-3.08	-2.97
Jan-02	107	34715	0.31%	912	182572	0.50%	-4.63	-3.82
Feb-02								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Recent

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12) - Interval Zone One and Two

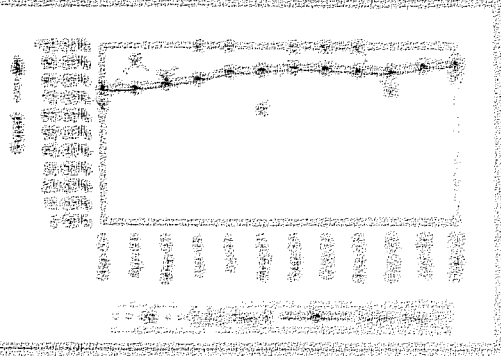
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Score
Mar-01	68	447	15.21%	1195	3745	31.91%	[illegible]	[illegible]
Apr-01	77	457	16.85%	1168	3660	31.86%	[illegible]	[illegible]
May-01	75	542	13.84%	1025	3479	29.46%	[illegible]	[illegible]
Jun-01	66	439	15.03%	1043	3530	29.50%	[illegible]	[illegible]
Jul-01	67	420	15.95%	1018	3535	28.80%	[illegible]	[illegible]
Aug-01	49	337	14.54%	1318	4215	31.27%	[illegible]	[illegible]
Sep-01	31	264	11.74%	775	2886	26.85%	[illegible]	[illegible]
Oct-01	57	276	20.65%	1015	3468	29.27%	[illegible]	[illegible]
Nov-01	27	215	12.56%	832	2748	30.28%	[illegible]	[illegible]
Dec-01	26	175	14.86%	732	2251	32.53%	[illegible]	[illegible]
Jan-02	34	196	17.35%	850	2503	32.85%	[illegible]	[illegible]
Feb-02	35	173	20.23%	783	2361	33.18%	[illegible]	[illegible]



Checklist #4 - Unbundled Loops - Non-Discriminatory Provisioning

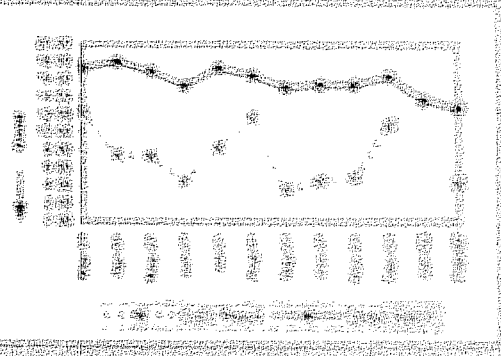
Installation Commitments Met (Percent) (OP-3) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Stat	Parity Stat
Mar-01	8	12	66.67%	47.14%	2883	3013	95.67%	-0.77	Parity
Apr-01	11	12	91.67%	27.64%	2768	3048	90.81%	0.44	Parity
May-01	14	17	82.35%	38.12%	3288	3561	92.33%	-0.72	Parity
Jun-01	12	12	100.00%	0.00%	2691	3035	88.66%	1.00	Parity
Jul-01	10	10	100.00%	0.00%	2916	3245	89.86%	1.00	Parity
Aug-01	9	14	64.29%	47.92%	2963	3432	86.33%	-0.67	Parity
Sep-01	6	6	100.00%	0.00%	2862	3231	88.58%	0.00	Parity
Oct-01	7	7	100.00%	0.00%	3125	3577	87.37%	0.00	Parity
Nov-01	1	1	100.00%	0.00%	2853	3258	87.57%	0.00	Parity
Dec-01	3	4	75.00%	43.30%	2851	3054	93.35%	-0.57	Parity
Jan-02					2611	2864	91.16%		
Feb-02	5	6	83.33%	37.27%	3253	3633	89.55%	-0.41	Parity



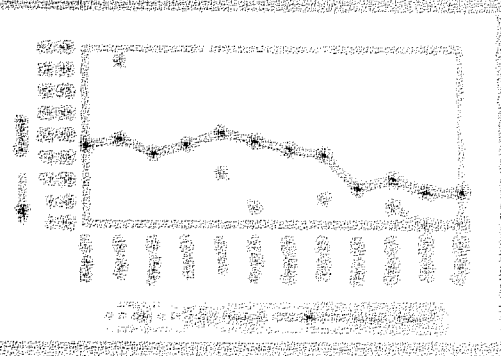
Installation Interval (Average Days) (OP-4) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Stat	Parity Stat
Mar-01	111	9	12.33	14.66	65664	3762	17.54	-0.81	Parity
Apr-01	91	12	7.58	10.86	65445	3827	17.10	-0.94	Parity
May-01	103	14	7.36	9.95	68583	3962	17.31	-0.99	Parity
Jun-01	46	10	4.60	0.84	63863	3677	17.37	-1.21	Parity
Jul-01	109	13	8.38	8.75	71508	4264	16.77	-0.87	Parity
Aug-01	178	15	11.87	15.88	75883	4564	16.63	-0.77	Parity
Sep-01	11	3	3.67	0.58	66905	4179	16.01	-1.00	Parity
Oct-01	28	6	4.67	0.52	77731	5155	15.08	-1.00	Parity
Nov-01	5	1	5.00		66216	4371	15.15	-0.71	Parity
Dec-01	44	4	11.00	6.06	63455	4264	14.88	-0.47	Parity
Jan-02					64031	4599	13.92		
Feb-02	26	6	4.33	1.21	64254	4746	13.54	-0.68	Parity



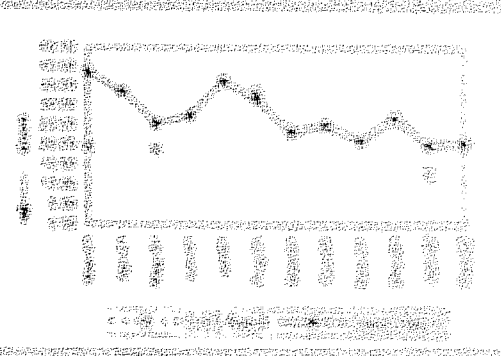
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Stat	Parity Stat
Mar-01					17734	630	28.15		
Apr-01	37	1	37.00		19351	668	28.97	0.99	Parity
May-01					9883	421	23.48		
Jun-01					7784	329	23.66		
Jul-01	36	3	12.00	20.78	17353	927	18.72	-0.51	Parity
Aug-01	12	3	4.00	2.00	13909	1000	13.91	-0.93	Parity
Sep-01					10775	910	11.84		
Oct-01	18	3	6.00	2.65	14313	1284	11.15	-0.67	Parity
Nov-01					13160	1260	10.44		
Dec-01	9	2	4.50	6.36	14084	1357	10.38	-0.51	Parity
Jan-02	0	2	0.00	0.00	9241	1078	8.57	-1.41	Parity
Feb-02	1	2	0.50	0.71	8758	1116	7.85	-1.39	Parity



Delayed Days for Facility Reasons (Average Days) (OP-5) - Interval Zone One

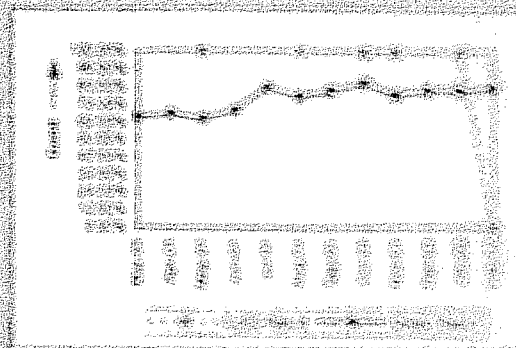
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Stat	Parity Stat
Mar-01	79	4	19.75	19.95	52664	3771	13.97	-0.97	Parity
Apr-01					73713	5381	13.70		
May-01	57	3	19.00	19.11	51111	4000	12.78	0.91	Parity
Jun-01					49274	4000	12.32		
Jul-01					57424	4621	12.43		
Aug-01	101	3	33.67	18.01	64481	5000	12.90	-1.46	Parity
Sep-01					37230	3000	12.41		
Oct-01					37441	3000	12.48		
Nov-01					37883	3000	12.63		
Dec-01					37881	3000	12.63		
Jan-02	13	1	13.00		37514	3000	12.50	-0.06	Parity
Feb-02					37514	3000	12.50		



Checklist #4 – Unbundled Loop – Non-Loaded [illegible]

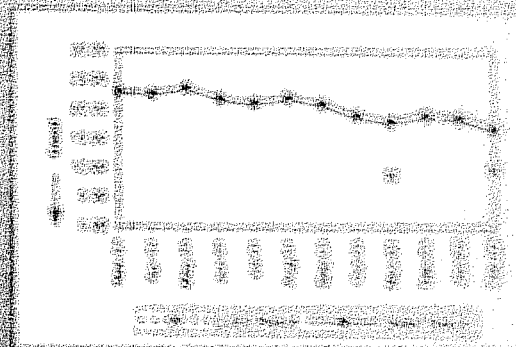
Installation Commitments Met (Percent) (OP-4E – Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



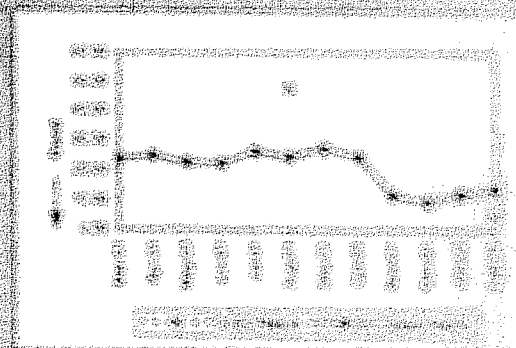
Installation Interval (Average Days) (OP-4E – Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01	9	1	9.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	10	1	10.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



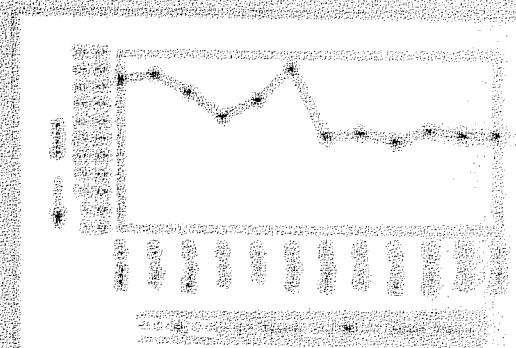
Delayed Days for Non-Facility Reasons (Average Days) (OP-4E-5) – Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	48	1	48.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-4E-5) – Interval Zone Two

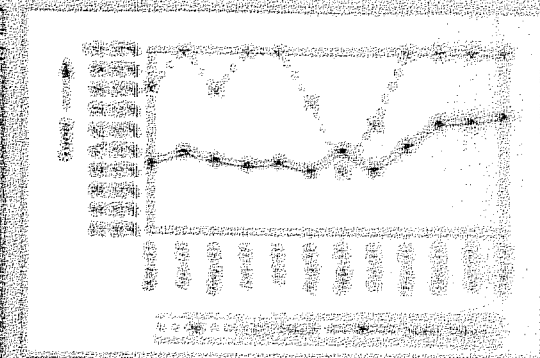
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02					[illegible]	[illegible]	[illegible]		



Checklist #4 - Unbundled Loop - [illegible]

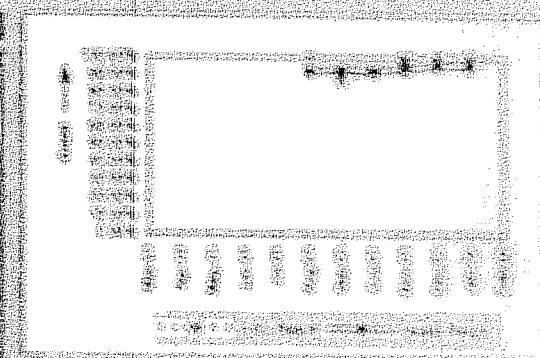
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	[illegible]	[illegible]
Mar-01	27	28	96.43%	18.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	24	24	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	25	26	96.15%	19.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	23	23	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	19	20	95.00%	21.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	17	88.24%	32.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	13	14	92.86%	25.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



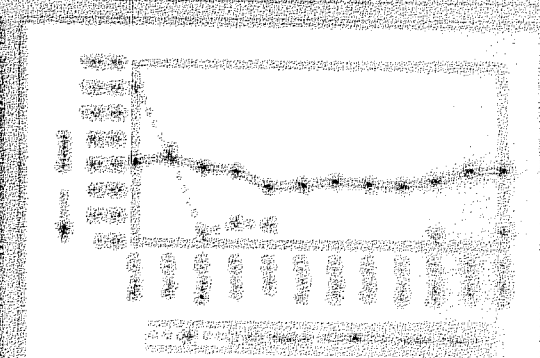
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	[illegible]	[illegible]
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	17	88.24%	32.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	13	14	92.86%	25.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									

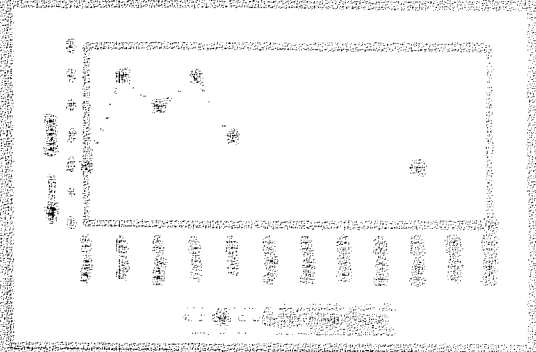


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-1 [illegible])

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	[illegible]	[illegible]
Mar-01	486	4	121.50	143.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	435	6	72.50	139.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	29	4	7.25	6.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	98	6	16.33	12.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	78	5	15.60	12.93	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01	16	2	8.00	4.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02					[illegible]	[illegible]	[illegible]		
Feb-02	48	4	12.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



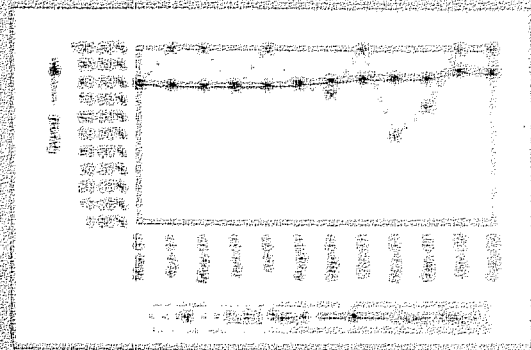
Count of Pending Orders Delayed for Facilities Reasons	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

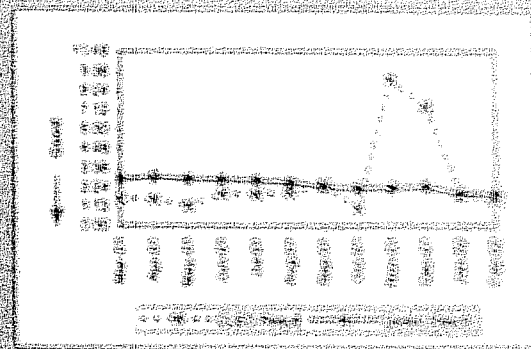
All Troubles Cleared within 4 hours (Percent) (MR-5A)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sc	Parity Sta
Mar-01	4	5	80.00%	40.00%	3946	4947	79.77%		
Apr-01	2	2	100.00%	0.00%	3843	4889	78.61%		
May-01	3	3	100.00%	0.00%	4148	5303	78.22%		
Jun-01	7	9	77.78%	41.57%	4215	5355	78.71%		
Jul-01	2	2	100.00%	0.00%	3988	5078	78.53%		
Aug-01	8	10	80.00%	40.00%	4190	5223	80.22%		
Sep-01	6	8	75.00%	43.30%	3571	4369	81.74%		
Oct-01	6	6	100.00%	0.00%	4061	4880	83.22%		
Nov-01	3	6	50.00%	50.00%	3500	4189	83.55%		
Dec-01	2	3	66.67%	47.14%	2962	3561	83.18%		
Jan-02	4	4	100.00%	0.00%	3341	3829	87.23%		
Feb-02	2	2	100.00%	0.00%	2971	3437	86.44%		



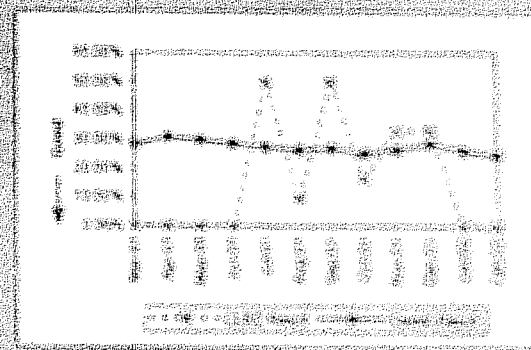
Mean Time to Restore (Hours:Minutes) (MR-6D)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sc	Parity Sta
Mar-01	8:23	5	1:41	1:46	14497:23	4947	2:56		
Apr-01	3:20	2	1:40	0:35	14971:18	4889	3:04		
May-01	3:52	3	1:17	0:22	15666:02	5303	2:57		
Jun-01	18:17	9	2:02	1:42	15581:24	5355	2:55		
Jul-01	4:03	2	2:01	0:40	14491:35	5078	2:51		
Aug-01	20:55	10	2:06	2:48	14353:10	5223	2:45		
Sep-01	21:08	8	2:39	1:49	10835:06	4269	2:32		
Oct-01	6:57	6	1:10	1:04	11617:03	4880	2:23		
Nov-01	54:52	6	9:09	11:26	10127:22	4189	2:25		
Dec-01	22:26	3	7:29	6:26	8779:36	3561	2:28		
Jan-02	8:03	4	2:01	1:18	7765:14	3829	2:02		
Feb-02	3:11	2	1:36	1:27	6974:59	3437	2:03		



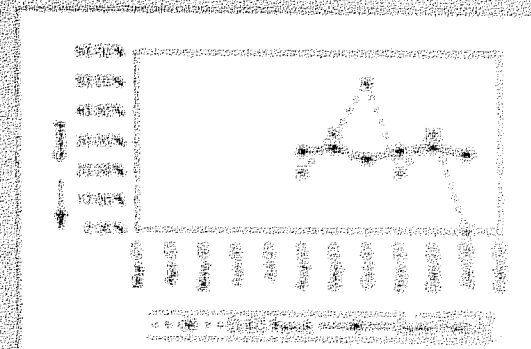
Repair Repeat Report Rate (Percent) (MR-7D)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sc	Parity Sta
Mar-01	0	5	0.00%	0.00%	1403	4947	28.36%		
Apr-01	0	2	0.00%	0.00%	1511	4889	30.91%		
May-01	0	3	0.00%	0.00%	1590	5303	29.98%		
Jun-01	0	9	0.00%	0.00%	1536	5355	28.68%		
Jul-01	1	2	50.00%	50.00%	1397	5078	27.51%		
Aug-01	1	10	10.00%	30.00%	1386	5223	26.54%		
Sep-01	4	8	50.00%	50.00%	1192	4369	27.28%		
Oct-01	1	6	16.67%	37.27%	1243	4880	25.47%		
Nov-01	2	6	33.33%	47.14%	1118	4189	26.69%		
Dec-01	1	3	33.33%	47.14%	1021	3561	28.67%		
Jan-02	0	4	0.00%	0.00%	1006	3829	26.28%		
Feb-02	0	2	0.00%	0.00%	851	3437	24.76%		



Repair Repeat Report Rate (Percent) (MR-7D)– Interval Zone One

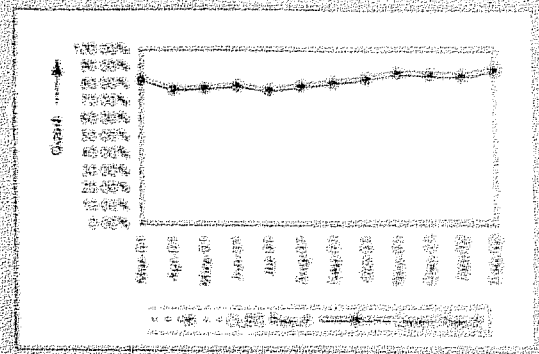
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Sc	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	5	20.00%	40.00%	935	3435	27.22%		
Sep-01	2	6	33.33%	47.14%	813	2965	28.36%		
Oct-01	1	2	50.00%	50.00%	787	3182	24.73%		
Nov-01	1	5	20.00%	40.00%	739	2684	27.53%		
Dec-01	1	3	33.33%	47.14%	651	2256	28.86%		
Jan-02	0	1	0.00%	0.00%	644	2433	26.47%		
Feb-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

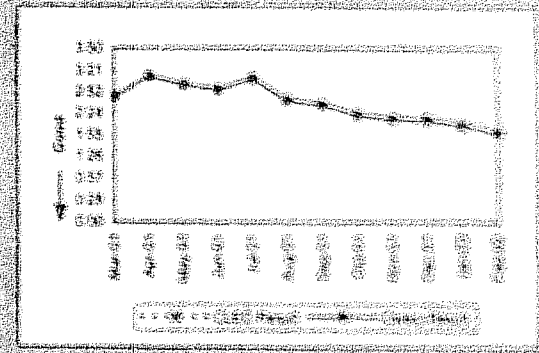
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					1857	2249	82.57%		
Apr-01					1924	2504	76.84%		
May-01					1885	2429	77.60%		
Jun-01					2037	2579	78.98%		
Jul-01					2147	2800	76.68%		
Aug-01					2288	2899	78.92%		
Sep-01					1684	2078	81.04%		
Oct-01					1864	2240	83.21%		
Nov-01					1726	1993	86.60%		
Dec-01					1468	1719	85.40%		
Jan-02					1461	1723	84.79%		
Feb-02					1470	1668	88.13%		



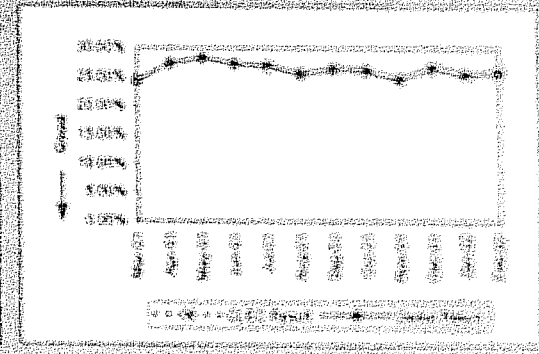
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					6275:33	2249	2:47		
Apr-01					8094:46	2504	3:14		
May-01					7423:10	2429	3:03		
Jun-01					7593:00	2579	2:57		
Jul-01					8924:17	2800	3:11		
Aug-01					7872:43	2899	2:43		
Sep-01					5430:33	2078	2:37		
Oct-01					5384:11	2240	2:24		
Nov-01					4584:21	1993	2:18		
Dec-01					3914:24	1719	2:17		
Jan-02					3726:58	1723	2:10		
Feb-02					3313:54	1663	1:59		



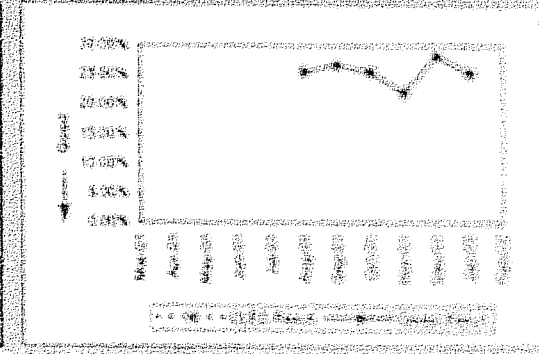
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01					549	2249	24.41%		
Apr-01					685	2504	27.36%		
May-01					688	2429	28.32%		
Jun-01					702	2579	27.22%		
Jul-01					753	2800	26.89%		
Aug-01					744	2899	25.66%		
Sep-01					550	2078	26.47%		
Oct-01					587	2240	26.21%		
Nov-01					493	1993	24.74%		
Dec-01					458	1719	26.64%		
Jan-02					440	1723	25.54%		
Feb-02					432	1668	25.90%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

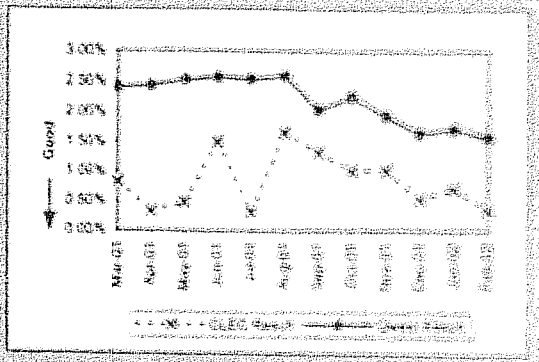
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					481	1882	25.56%		
Sep-01					353	1323	26.68%		
Oct-01					349	1369	25.49%		
Nov-01					262	1191	22.00%		
Dec-01					297	1049	28.31%		
Jan-02					262	1033	25.36%		
Feb-02									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

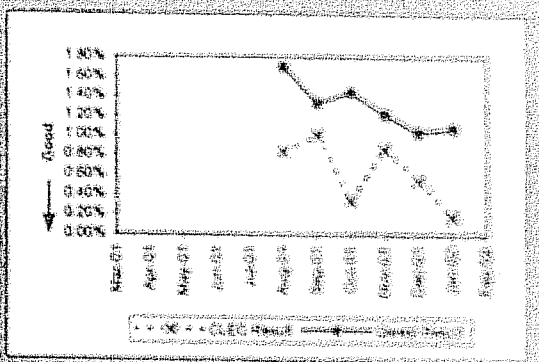
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	5	597	0.84%	9.11%	7196	300021	2.40%	-2.49	-2.51
Apr-01	2	598	0.33%	5.77%	7393	304257	2.43%	-3.32	-3.02
May-01	3	609	0.49%	7.00%	7732	306364	2.52%	-3.19	-2.94
Jun-01	9	598	1.51%	12.18%	7934	309003	2.57%	-1.64	-2
Jul-01	2	600	0.33%	5.76%	7878	310507	2.54%	-3.43	-3.09
Aug-01	10	597	1.68%	12.83%	8122	312764	2.60%	-1.41	-1.86
Sep-01	8	596	1.34%	11.51%	6447	314738	2.05%	-1.22	-1.74
Oct-01	6	585	1.03%	10.08%	7120	315764	2.25%	-2	-2.22
Nov-01	6	578	1.04%	10.14%	6182	318019	1.94%	-1.58	-1.96
Dec-01	3	554	0.54%	7.34%	5280	320210	1.65%	-2.05	-2.24
Jan-02	4	553	0.72%	8.47%	5549	322799	1.72%	-1.8	-2.09
Feb-02	2	556	0.36%	5.99%	5105	322988	1.58%	-2.31	-2.4



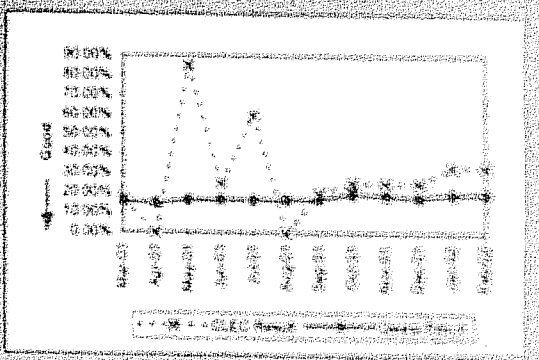
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	597	0.84%	9.11%	5317	312764	1.70%	-1.63	-1.89
Sep-01	6	596	1.01%	9.98%	4188	314738	1.33%	-0.69	-1.42
Oct-01	2	585	0.34%	5.84%	4551	315764	1.44%	-2.23	-2.36
Nov-01	5	578	0.87%	9.26%	3875	318019	1.22%	-0.77	-1.47
Dec-01	3	554	0.54%	7.34%	3305	320210	1.03%	-1.14	-1.69
Jan-02	1	553	0.18%	4.25%	3466	322799	1.07%	-2.04	-2.24
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

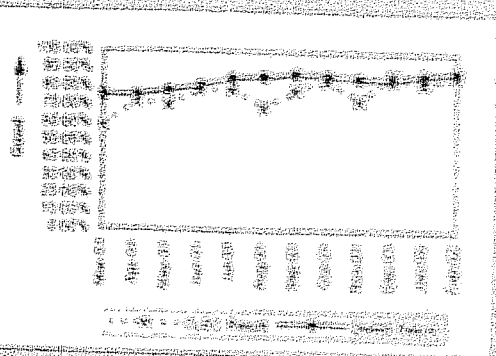
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1	6	16.67%	37.27%	1352	8548	15.82%	0.14	-0.93
Apr-01	0	2	0.00%	0.00%	1289	8682	14.85%	-0.39	-1.36
May-01	17	20	85.00%	35.71%	1530	9262	16.52%	6.64	3.04
Jun-01	3	12	25.00%	43.30%	1606	9540	16.83%	0.74	-0.55
Jul-01	3	5	60.00%	48.99%	1560	9438	16.53%	2.09	0.27
Aug-01	0	10	0.00%	0.00%	1635	9757	16.76%	-1.42	-1.86
Sep-01	2	10	20.00%	40.00%	1321	7768	17.01%	0.3	-0.82
Oct-01	2	8	25.00%	43.30%	1740	8860	19.64%	0.41	-0.75
Nov-01	2	8	25.00%	43.30%	1436	7618	18.85%	0.42	-0.73
Dec-01	1	4	25.00%	43.30%	1149	6429	17.87%	0.39	-0.78
Jan-02	2	6	33.33%	47.14%	1351	6900	19.58%	0.79	-0.52
Feb-02	1	3	33.33%	47.14%	1244	6349	19.59%	0.55	-0.67



Checklist #4 - Unbundled Loop - OSS Operational Readiness

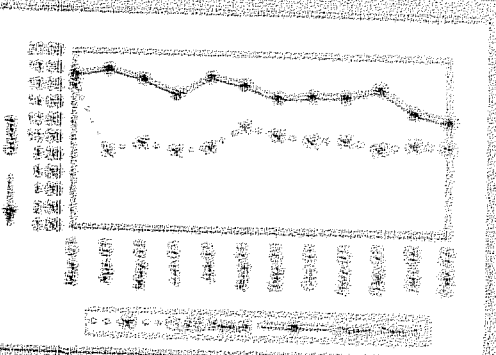
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	101	171	59.06%	49.17%	2883	3815	75.57%	-4.63	0.92
Apr-01	96	133	72.18%	44.81%	2765	3649	75.77%	-0.05	0.42
May-01	91	129	70.54%	45.59%	2289	2907	78.71%	-2	0.32
Jun-01	91	115	79.13%	40.64%	2591	3195	81.10%	-0.84	0.41
Jul-01	91	115	79.13%	40.64%	2516	2945	85.43%	-1.8	0.08
Aug-01	102	146	69.86%	45.89%	2963	3432	86.33%	-5.01	2.05
Sep-01	88	111	79.28%	40.53%	2862	3251	88.03%	-2.56	0.83
Oct-01	163	192	84.90%	35.81%	3120	3571	87.35%	-1	0.35
Nov-01	89	120	74.17%	43.77%	2809	3258	86.22%	-3.42	1.08
Dec-01	162	184	88.04%	32.45%	2612	3054	85.53%	-0.94	0.31
Jan-02	176	210	83.81%	36.84%	3414	3864	88.35%	-1.95	0.19
Feb-02	223	254	87.80%	32.73%	3259	3635	89.66%	-2.34	0.41



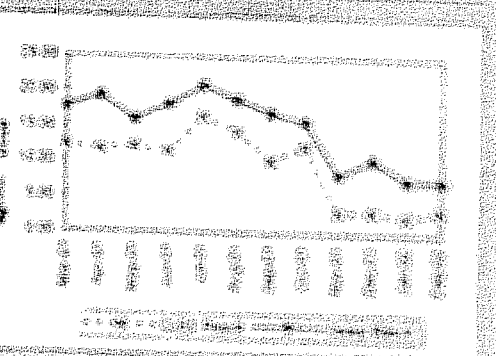
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	1996	124	16.10	21.38	65606	3783	17.34	-0.72	0.44
Apr-01	953	110	8.66	6.93	65455	3827	17.03	-5.28	4.22
May-01	986	102	9.67	9.76	48583	2962	16.04	-4.62	3.61
Jun-01	803	91	8.82	10.21	48632	3171	15.33	-3.19	2.31
Jul-01	2138	228	9.38	10.55	73506	4244	17.32	-5.75	3.51
Aug-01	2818	238	11.84	11.46	78695	4564	17.24	-4.4	2.53
Sep-01	2130	196	10.87	8.86	66905	4418	15.14	-4.27	3.16
Oct-01	2443	236	10.35	9.47	79727	5160	15.45	-5.23	4.27
Nov-01	1948	186	10.47	6.91	58216	4413	13.19	-4.7	3.83
Dec-01	2727	286	9.53	5.60	63495	3865	16.43	-8.31	6.84
Jan-02	3178	317	10.03	6.41	64397	4606	13.98	-5.23	4.16
Feb-02	3223	330	9.77	6.34	56294	4381	12.85	-4.61	3.72



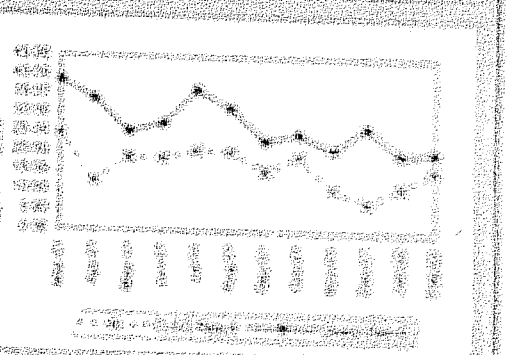
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	211	17	12.41	17.61	11724	656	17.87	-1.52	0.84
Apr-01	130	11	11.82	9.72	12579	648	19.41	-3.11	2.65
May-01	37	3	12.33	8.14	8831	423	20.88	-2.56	2.32
Jun-01	58	5	11.60	11.08	7788	423	18.42	-1.85	1.37
Jul-01	946	57	16.60	15.97	17222	821	20.98	-3.51	2.88
Aug-01	940	65	14.46	13.59	15808	834	18.95	-3.41	2.84
Sep-01	497	48	10.35	10.85	12179	711	17.13	-4.31	3.07
Oct-01	567	46	12.33	11.78	14753	836	17.65	-3.84	2.68
Nov-01	429	140	3.06	10.05	13383	1356	9.87	-5.82	5.47
Dec-01	551	174	3.17	7.52	14066	1937	7.26	-8.31	7.65
Jan-02	517	212	2.44	6.18	9748	1258	7.75	-8.84	7.97
Feb-02	814	238	3.42	7.31	8733	1153	7.57	-6.63	6.01



Delayed Days for Facility Reasons (Average Days) (OP-5B)-- Interval Zone One

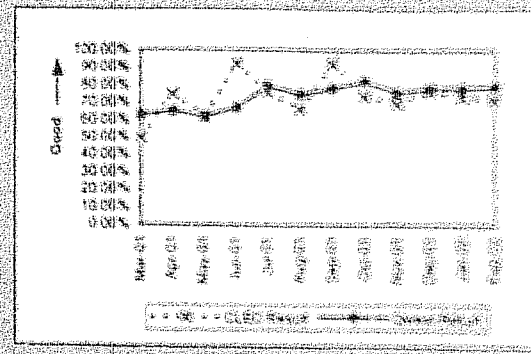
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	1311	53	24.74	26.59	10664	228	46.64	-4.84	4.84
Apr-01	332	26	12.77	9.06	7973	236	33.79	-3.46	3.46
May-01	658	35	18.80	17.83	5333	209	25.52	-1.91	1.91
Jun-01	355	19	18.68	14.91	4229	113	37.54	-3.83	3.83
Jul-01	457	22	20.77	16.36	5108	140	36.49	-3.84	3.84
Aug-01	878	43	20.42	12.33	4147	131	31.66	-3.25	3.25
Sep-01	314	20	15.70	15.45	2530	85	29.41	-2.77	2.77
Oct-01	467	24	19.46	18.96	2744	109	25.17	-2.11	2.11
Nov-01	266	24	11.08	12.94	2965	130	21.92	-2.32	2.32
Dec-01	124	16	7.75	5.05	3188	112	27.68	-3.89	3.89
Jan-02	306	26	11.77	12.88	2576	113	20.14	-1.96	1.96
Feb-02	16	1	16.00		700	34	20.59	-0.71	0.71



Checklist #4 - Unbundled Loop - DS1 Capable Installation

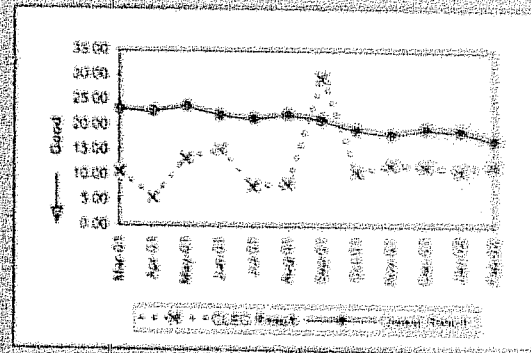
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	3	6	50.00%	50.00%	1262	2006	62.91%	-0.62	-0.52
Apr-01	9	12	75.00%	43.30%	1089	1673	65.09%	-0.72	-1.44
May-01	10	16	62.50%	48.41%	901	1451	62.10%	-0.03	-1.02
Jun-01	12	13	92.31%	26.65%	1215	1809	67.16%	-1.92	-2.17
Jul-01	13	17	76.47%	42.42%	1317	1651	79.77%	0.37	-0.73
Aug-01	12	18	66.67%	47.14%	1226	1634	75.03%	-0.81	-0.51
Sep-01	13	14	92.86%	25.75%	1135	1445	78.55%	-1.3	-1.79
Oct-01	23	31	74.19%	43.76%	1536	1859	82.63%	1.19	-0.28
Nov-01	14	20	70.00%	45.83%	1517	1994	76.08%	-0.64	-0.61
Dec-01	20	26	76.92%	42.13%	1364	1742	78.30%	0.2	-0.88
Jan-02	17	23	73.91%	43.91%	1373	1751	78.41%	0.54	-0.87
Feb-02	29	40	72.50%	44.65%	1476	1852	79.70%	1.1	-0.33



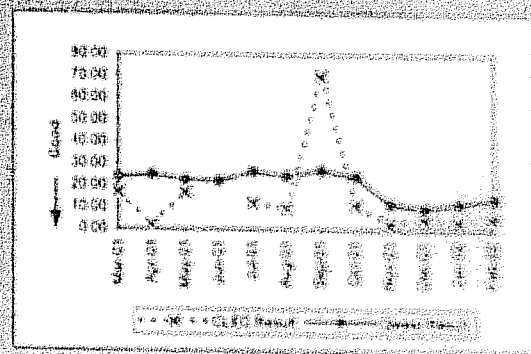
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	43	4	10.75	8.02	48344	1994	23.24	-1.01	-1.61
Apr-01	45	8	5.62	1.41	37817	1637	22.92	-2.05	-2.24
May-01	94	7	13.43	8.10	34031	1429	23.81	-1.13	-1.69
Jun-01	61	4	15.25	19.84	39557	1791	22.09	-0.64	-1.39
Jul-01	183	23	7.96	12.57	52783	2467	21.40	-3.06	-2.86
Aug-01	135	16	8.44	7.75	56572	2537	22.30	-2.34	-2.43
Sep-01	600	27	29.63	46.41	44831	2105	21.30	2.01	0.22
Oct-01	299	28	10.68	5.83	50939	2646	19.25	-2.11	-2.28
Nov-01	254	21	12.10	8.03	50135	2732	18.35	-1.59	-1.97
Dec-01	400	34	11.76	6.72	46511	2405	19.34	-2.63	-2.6
Jan-02	427	39	10.95	5.41	44271	2340	18.92	-2.57	-2.56
Feb-02	645	54	11.94	9.93	37922	2229	17.01	-2.1	-2.28



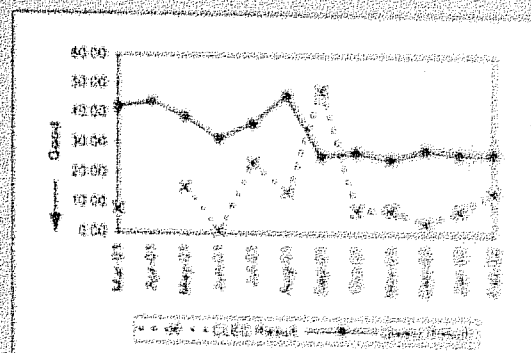
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	17	1	17.00		13334	557	23.94	-0.27	-1.17
Apr-01	6	3	2.00	1.00	11880	476	24.96	-1.39	-1.85
May-01	34	2	17.00	5.66	9271	405	22.89	-0.31	-1.19
Jun-01					9733	433	22.48		
Jul-01	87	7	12.43	9.64	16376	617	26.54	-1.4	-1.85
Aug-01	40	4	10.00	10.23	17827	723	24.66	-1.07	-1.85
Sep-01	704	10	70.40	54.48	15360	560	27.43	1.79	0.05
Oct-01	102	9	11.33	5.65	15043	615	24.46	-1.26	-1.75
Nov-01	40	16	2.50	4.59	13683	1149	11.91	-1.77	-2.08
Dec-01	112	24	4.67	9.24	10127	1029	9.84	-1.27	-1.77
Jan-02	95	25	3.80	5.69	11346	928	12.23	-1.94	-1.18
Feb-02	217	41	5.29	9.63	10522	750	14.03	-2.42	-2.47



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

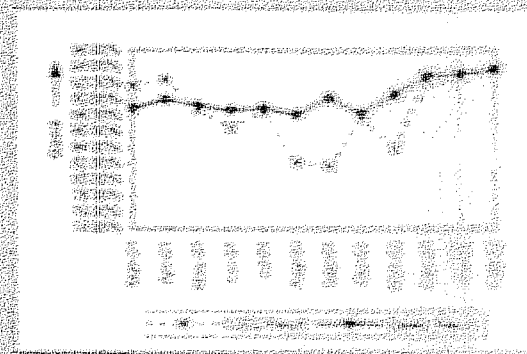
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	16	2	8.00	2.83	7918	187	42.34	-1.16	-1.71
Apr-01					4750	108	43.98		
May-01	62	4	15.50	12.87	5643	145	38.92	-1.24	-1.25
Jun-01	1	1	1.00		5128	161	31.85	-0.82	-1.3
Jul-01	99	4	25.75	25.43	3457	94	36.78	-0.84	-1.51
Aug-01	84	6	14.00	11.95	5363	116	46.23	-1.41	-1.85
Sep-01	48	1	48.00		2089	80	26.11	1.59	-0.03
Oct-01	64	8	8.00	9.34	2297	84	27.35	-2.07	-2.28
Nov-01	48	6	8.00	13.84	2828	113	25.03	-1.54	-1.94
Dec-01	21	6	3.50	2.74	1941	69	28.13	-1.54	-1.93
Jan-02	39	5	7.80	5.40	2553	95	26.87	-1.77	-2.07
Feb-02	28	2	14.00	18.38	1394	52	26.81	-0.59	-1.35



Checklist #4 - Unbundled Loop - 2/31 Capable Installation

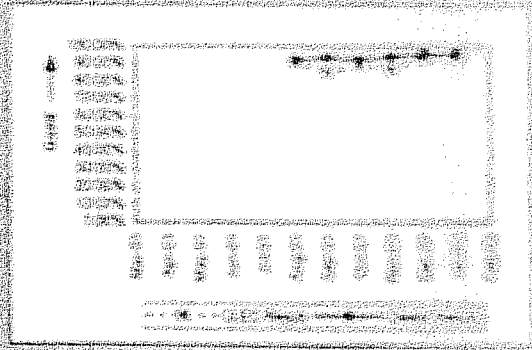
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



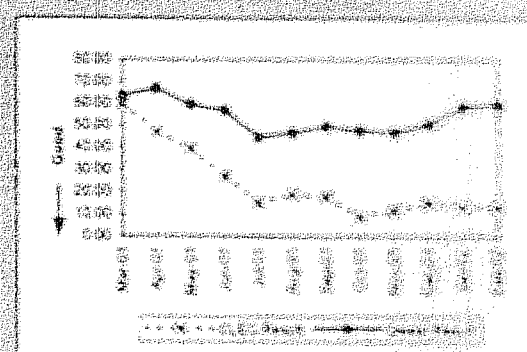
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	303	333	90.99%	28.63%	6596	7139	92.39%	[illegible]	[illegible]
Sep-01	259	303	85.48%	35.23%	6625	7080	93.57%	[illegible]	[illegible]
Oct-01	287	319	89.97%	30.04%	6786	7338	92.50%	[illegible]	[illegible]
Nov-01	286	326	87.73%	32.81%	7210	7648	94.27%	[illegible]	[illegible]
Dec-01	327	346	94.51%	22.78%	6640	6927	95.86%	1.2	[illegible]
Jan-02	409	432	94.68%	22.45%	6584	6863	95.93%	1.25	[illegible]
Feb-02									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

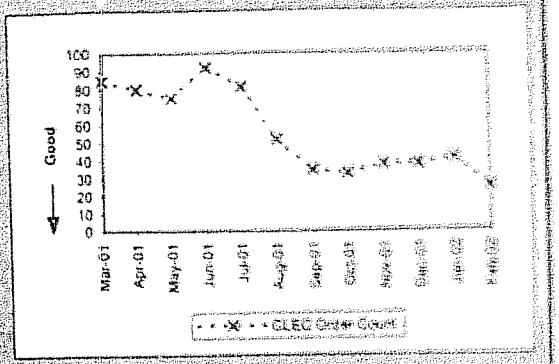
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	5694	95	59.94	76.29	165598	2604	63.59	-0.48	-1.29
Apr-01	4512	96	47.00	66.53	162165	2421	66.98	-2.45	-2.49
May-01	3520	89	39.55	65.97	118949	1996	59.59	-2.44	-2.48
Jun-01	2872	106	27.09	52.86	108968	1917	56.84	-3.76	-3.29
Jul-01	1369	89	15.38	24.64	70450	1578	44.65	-3.93	-3.39
Aug-01	1148	60	19.13	33.12	71793	1539	46.65	-2.83	-2.72
Sep-01	777	43	18.07	39.49	72169	1452	49.70	-2.61	-2.59
Oct-01	364	40	9.10	11.91	69384	1455	47.69	-3.05	-2.86
Nov-01	635	53	11.98	12.34	73319	1564	46.88	-3.09	-2.88
Dec-01	817	54	15.13	16.32	77618	1533	50.63	-2.97	-2.81
Jan-02	855	64	13.36	16.22	80953	1378	58.75	-4.01	-3.44
Feb-02	749	56	13.38	15.11	75767	1271	59.61	-3.8	-3.31



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-15B)

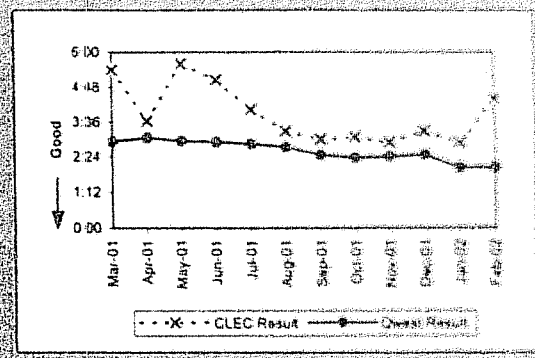
Date	CLEC Order Count
Mar-01	85
Apr-01	80
May-01	75
Jun-01	92
Jul-01	81
Aug-01	52
Sep-01	35
Oct-01	33
Nov-01	38
Dec-01	38
Jan-02	41
Feb-02	25



Checklist #4 - Unbundled Loop - DS1 Capable Repair

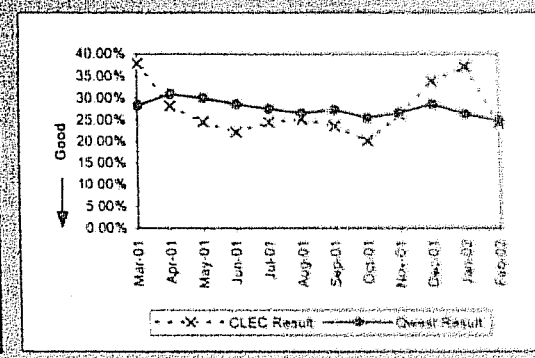
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Score
Mar-01	552:48	103	5:25	7:09	14497:23	4947	2:56	4.37	1.66
Apr-01	308:42	85	3:38	4:42	14971:18	4889	3:04	1.55	-0.06
May-01	617:42	110	5:37	13:39	15666:02	5303	2:57	5.83	2.55
Jun-01	703:12	139	5:04	10:09	15581:24	5355	2:55	4.96	2.01
Jul-01	444:02	110	4:02	5:38	14491:35	5078	2:51	2.41	0.47
Aug-01	966:34	171	3:17	7:42	14353:10	5223	2:45	0.73	-0.56
Sep-01	383:20	127	3:01	5:14	10835:06	4359	2:29	1.6	-0.03
Oct-01	416:09	134	3:06	4:20	11617:03	4880	2:23	2.32	0.41
Nov-01	474:48	164	2:54	3:28	10127:22	4189	2:25	1.67	0.01
Dec-01	418:43	127	3:17	4:32	8779:36	3561	2:28	2.22	0.35
Jan-02	348:26	121	2:53	3:25	7765:14	3826	2:02	3	0.82
Feb-02	494:49	112	4:25	7:13	6974:59	3437	2:02	8.07	3.91



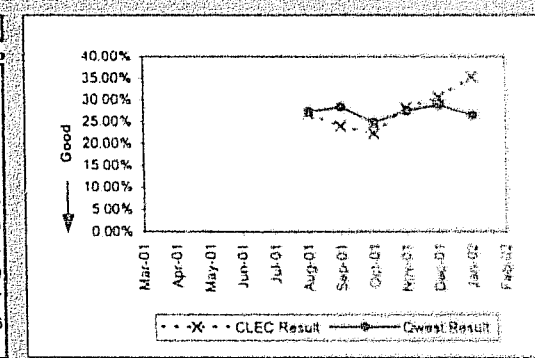
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Score
Mar-01	39	103	37.86%	48.50%	1403	4947	28.36%	2.07	0.26
Apr-01	24	85	28.24%	45.01%	1511	4889	30.91%	-0.53	-1.32
May-01	27	110	24.55%	43.04%	1590	5303	29.98%	-1.23	-1.75
Jun-01	31	139	22.30%	41.63%	1536	5355	28.68%	-1.64	-2
Jul-01	27	110	24.55%	43.04%	1397	5078	27.51%	-0.69	-1.42
Aug-01	43	171	25.15%	43.39%	1386	5223	26.54%	-0.41	-1.25
Sep-01	30	127	23.62%	42.48%	1192	4369	27.28%	-0.91	-1.56
Oct-01	27	134	20.15%	40.11%	1243	4880	25.47%	-1.39	-1.85
Nov-01	43	164	26.22%	43.98%	1118	4189	26.69%	-0.13	-1.08
Dec-01	43	127	33.86%	47.32%	1021	3561	28.67%	1.26	-0.24
Jan-02	45	121	37.19%	48.33%	1006	3826	26.29%	2.59	0.57
Feb-02	37	112	24.11%	42.77%	851	3437	24.76%	-0.16	-1.1



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

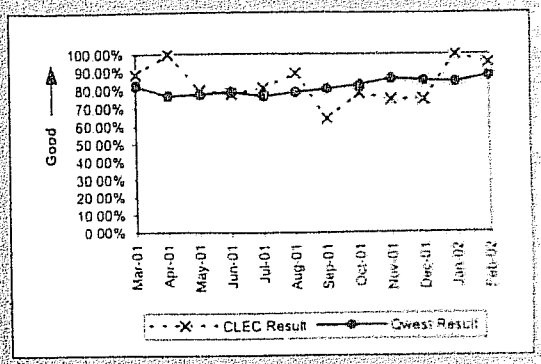
	CLEC Num	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	30	112	26.79%	44.28%	935	3435	27.22%	-0.1	-1.06
Sep-01	24	100	24.00%	42.71%	813	2865	28.38%	-0.95	-1.58
Oct-01	23	103	22.33%	41.65%	787	3182	24.73%	-0.56	-1.34
Nov-01	37	131	28.24%	45.02%	739	2684	27.53%	0.19	-0.89
Dec-01	30	98	30.61%	46.09%	651	2256	28.86%	0.38	-0.77
Jan-02	35	99	35.35%	47.81%	644	2433	26.47%	1.91	0.16
Feb-02									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

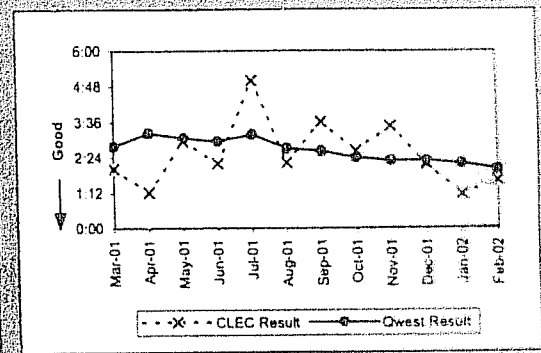
Percent Completed within 4 hours (Percent) (MR-5B)-- Interval Zone Two

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
		9	44.44%	31.43%	1857	2249	82.57%	-0.5	-1.3
		4	100.00%	0.00%	1924	2504	76.84%	-1.1	-1.67
		5	80.00%	40.00%	1885	2429	77.60%	-0.13	-1.08
		9	77.78%	41.57%	2037	2579	78.98%	0.14	-0.92
		15	66.67%	39.03%	2147	2800	76.68%	-0.43	-1.26
		13	69.23%	30.69%	2286	2899	78.92%	-1.12	-1.68
		14	64.29%	47.79%	1684	2078	81.04%	1.59	-0.03
		19	78.95%	41.03%	1864	2240	83.21%	0.49	-0.7
		20	75.00%	43.30%	1726	1993	86.60%	1.41	-0.14
		8	75.00%	43.30%	1468	1719	85.40%	0.79	-0.52
		12	100.00%	0.00%	1461	1723	84.79%	-1.63	-1.99
		21	66.67%	47.14%	1470	1668	88.13%	-1	-1.61



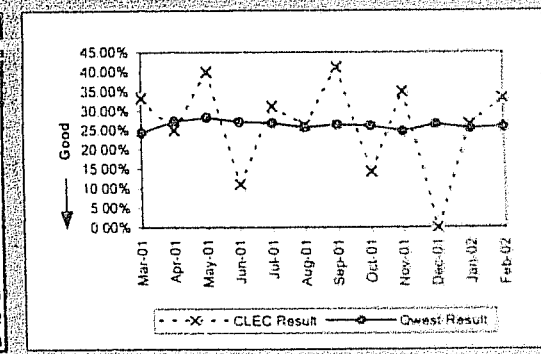
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
		9	2:02	3:24	6275:33	2249	2:47	-0:39	-1:24
		4	5:14	1:03	8094:46	2504	3:14	-0:78	-1:47
		5	2:57	2:34	7423:10	2429	3:03	-0:05	-1:03
		9	2:12	1:44	7593:00	2579	2:57	-0:45	-1:27
		15	5:00	9:49	8924:17	2800	3:11	2:23	0:35
		13	2:14	2:24	7872:43	2899	2:43	-0:53	-1:32
		14	3:37	3:04	5430:33	2078	2:37	1:94	0:18
		19	2:36	1:35	5384:11	2240	2:24	1:98	0:2
		20	3:28	3:43	4584:21	1993	2:18	2	0:21
		8	2:18	2:28	3914:24	1719	2:17	-0:09	-1:05
		15	1:59	0:59	3726:58	1723	2:10	-1:23	-1:75
		21	1:36	1:18	3313:54	1668	1:59	-0:59	-1:36



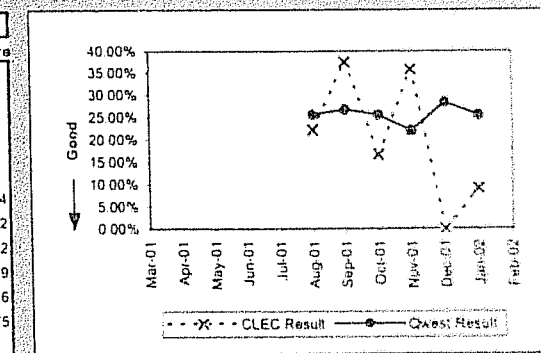
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
		9	33.33%	47.14%	549	2249	24.41%	0.62	-0.63
		4	25.00%	43.30%	685	2504	27.36%	-0.11	-1.06
		5	40.00%	48.99%	688	2429	28.32%	0.55	-0.66
		9	11.11%	31.43%	702	2579	27.22%	-1.08	-1.66
		15	31.25%	46.35%	753	2800	26.89%	0.41	-0.75
		13	26.32%	44.03%	744	2899	25.66%	0.1	-0.94
		13	41.18%	49.22%	550	2078	26.47%	1.31	-0.2
		14	14.29%	34.99%	587	2240	26.21%	-1.01	-1.61
		20	35.00%	47.70%	493	1993	24.74%	1.03	-0.37
		8	0.00%	0.00%	458	1719	26.64%	-1.7	-2.03
		15	26.67%	44.22%	440	1723	25.54%	0.13	-0.92
		21	33.33%	47.14%	432	1668	25.90%	0.77	-0.53



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

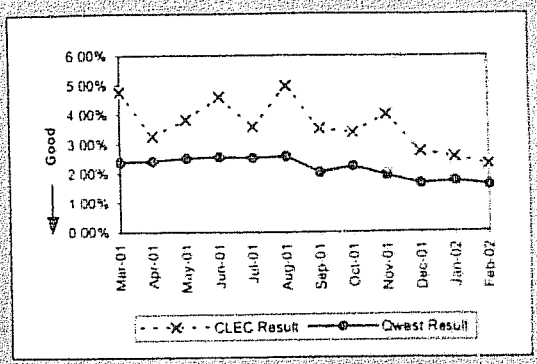
			CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
		9	22.22%	41.57%	481	1882	25.56%	-0.23	-1.14
		13	37.50%	48.41%	353	1323	26.68%	0.95	-0.42
		15	19.67%	37.27%	349	1389	25.49%	-0.7	-1.42
		14	35.71%	47.92%	262	1191	22.00%	1.17	-0.29
		8	0.00%	0.00%	297	1049	28.31%	-1.25	-1.76
		11	9.09%	28.75%	282	1033	25.36%	-1.23	-1.75



Checklist #4 - Unbundled Loop - DS1 Capable Repair

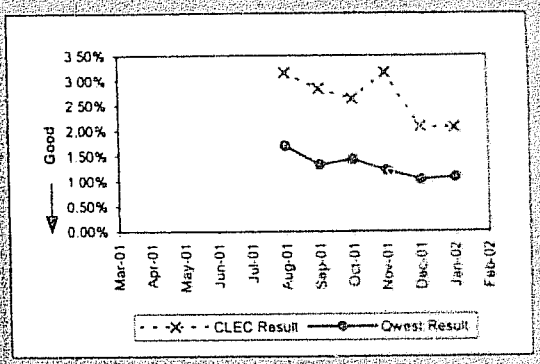
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	4.77%	21.31%	7196	300021	2.40%	7.48	3.55
[illegible]	[illegible]	[illegible]	3.27%	17.78%	7393	304257	2.43%	2.83	0.72
[illegible]	[illegible]	[illegible]	2.83%	19.18%	7732	306364	2.52%	4.53	1.76
[illegible]	[illegible]	[illegible]	4.59%	20.93%	7934	309003	2.57%	7.23	3.39
[illegible]	[illegible]	[illegible]	3.59%	18.60%	7878	310507	2.54%	3.93	1.39
[illegible]	[illegible]	[illegible]	6.97%	21.74%	8122	312764	2.60%	9.17	4.58
[illegible]	[illegible]	[illegible]	3.33%	18.47%	6447	314738	2.05%	6.65	3.05
[illegible]	[illegible]	[illegible]	3.41%	18.14%	7120	315764	2.25%	5.08	2.09
[illegible]	[illegible]	[illegible]	4.03%	19.66%	6182	318019	1.94%	10.12	5.15
[illegible]	[illegible]	[illegible]	2.78%	16.38%	5280	320210	1.65%	6.06	2.68
[illegible]	[illegible]	[illegible]	2.55%	15.76%	5549	322799	1.72%	4.62	1.81
[illegible]	[illegible]	[illegible]	2.59%	14.55%	5105	322988	1.58%	4.28	1.6



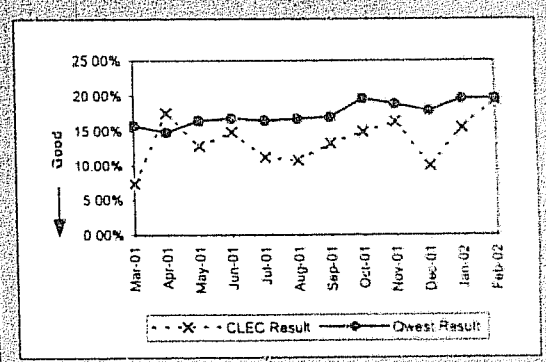
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	3.17%	17.51%	5317	312764	1.70%	6.97	3.24
[illegible]	[illegible]	[illegible]	2.85%	16.63%	4188	314738	1.33%	8.39	4.1
[illegible]	[illegible]	[illegible]	2.65%	16.05%	4551	315764	1.44%	6.62	3.03
[illegible]	[illegible]	[illegible]	3.17%	17.53%	3875	318019	1.22%	11.96	6.27
[illegible]	[illegible]	[illegible]	2.09%	14.29%	3305	320210	1.03%	7.23	3.4
[illegible]	[illegible]	[illegible]	2.06%	14.21%	3468	322799	1.07%	6.94	3.22



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

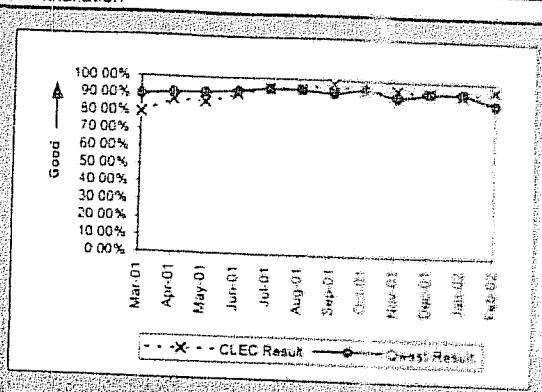
[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	7.44%	26.24%	1352	8548	15.82%	-2.51	-2.52
[illegible]	[illegible]	[illegible]	17.59%	38.08%	1289	8682	14.85%	0.8	-0.51
[illegible]	[illegible]	[illegible]	12.68%	33.50%	1530	9262	16.52%	-1.12	-1.68
[illegible]	[illegible]	[illegible]	14.94%	35.65%	1606	9540	16.83%	-0.66	-1.4
[illegible]	[illegible]	[illegible]	11.27%	31.62%	1560	9438	16.53%	-1.68	-2.02
[illegible]	[illegible]	[illegible]	10.80%	31.04%	1635	9757	16.76%	-2.3	-2.4
[illegible]	[illegible]	[illegible]	13.25%	33.91%	1321	7768	17.01%	-1.27	-1.77
[illegible]	[illegible]	[illegible]	14.94%	35.65%	1740	8860	19.64%	-1.54	-1.94
[illegible]	[illegible]	[illegible]	16.36%	36.99%	1436	7618	18.85%	-0.93	-1.57
[illegible]	[illegible]	[illegible]	10.00%	30.00%	1149	6429	17.87%	-2.49	-2.51
[illegible]	[illegible]	[illegible]	15.53%	38.22%	1351	6900	19.58%	-1.28	-1.78
[illegible]	[illegible]	[illegible]	19.59%	39.54%	1244	6349	19.59%	-0.06	-1.04



Checklist #4 - Unbundled Loop - ISDN Capable Installation

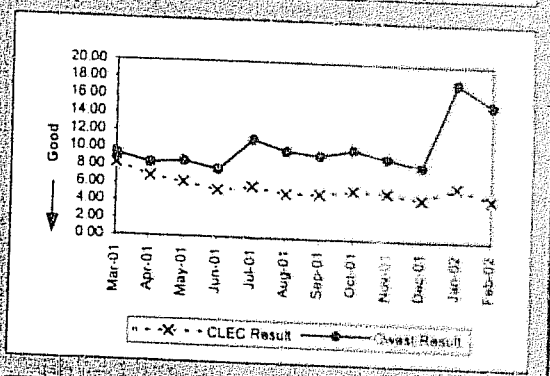
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
79.85%	40.09%	2402	2670	89.96%	8.35	4.08
87.20%	33.41%	2411	2639	91.36%	3.85	1.34
86.13%	34.57%	2359	2575	91.61%	4.89	1.97
90.94%	28.70%	2239	2414	92.75%	1.53	-0.07
94.48%	22.81%	1944	2060	94.37%	-0.11	-1.07
94.58%	22.65%	1969	2092	94.12%	-0.47	-1.28
96.06%	19.09%	1529	1655	92.39%	-4.15	-3.53
93.90%	23.94%	2144	2244	95.54%	1.08	-0.34
95.15%	21.49%	1542	1701	90.65%	-1.52	-1.92
94.37%	23.06%	1341	1432	93.65%	-0.24	-1.15
92.65%	26.10%	3662	3896	93.99%	0.5	-0.60
95.73%	20.21%	1846	2105	87.70%	-3.02	-2.83



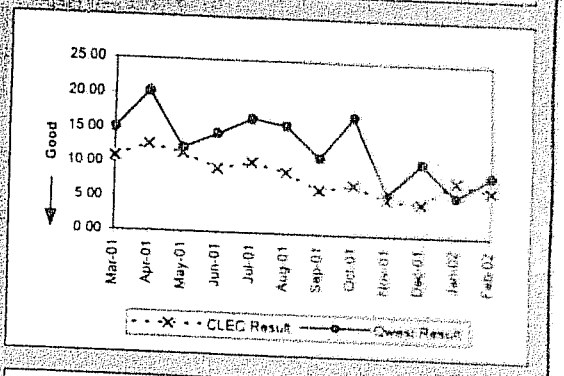
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
6.30	11.35	24307	2595	9.37	-1.93	-2.17
6.86	7.43	21479	2566	8.37	-2.66	-2.62
6.26	7.85	20747	2394	8.67	-3.79	-3.3
5.61	4.15	17315	2228	7.77	-3.72	-3.26
5.89	7.19	23635	2110	11.20	-8.12	-5.94
5.15	3.16	22259	2224	10.01	-9.7	-6.9
5.21	3.23	16530	1727	9.57	-7.53	-5.58
5.68	4.13	23523	2282	10.31	-4.13	-3.51
5.41	3.95	15753	1684	9.35	-2.97	-2.81
4.80	2.12	12372	1459	8.48	-2.66	-2.62
6.19	3.63	70296	3898	18.03	-5.6	-4.4
4.86	3.74	35079	2259	15.53	-5.88	-4.58



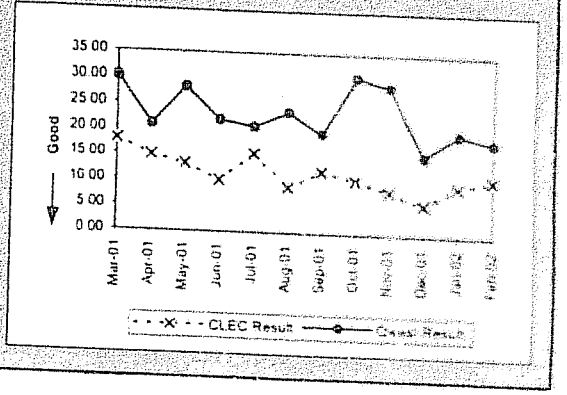
Qwest Delay for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
10.96	16.27	1694	112	15.12	-1.27	-1.77
12.75	15.11	1915	94	20.37	-1.06	-1.64
11.58	17.95	1257	102	12.32	-0.18	-1.11
9.38	11.12	1085	75	14.47	-0.79	-1.48
10.41	13.57	2325	139	16.73	-1.14	-1.69
8.09	8.23	3545	224	15.83	-1.06	-1.64
6.55	5.90	2242	198	11.32	-1.77	-2.08
7.41	5.71	2134	123	17.35	-2.21	-2.34
5.34	4.94	1109	183	6.06	-0.32	-1.19
4.89	4.16	1896	176	10.77	-0.68	-1.41
8.14	6.19	3555	601	5.92	1.13	-0.32
6.49	6.06	5051	559	9.04	-0.78	-1.47



Qwest Delay for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

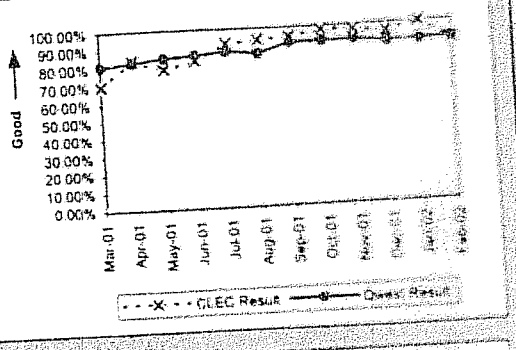
CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Score
17.93	19.87	4692	156	30.08	-2.5	-2.52
14.92	15.85	2814	134	21.00	-1.84	-2.12
13.31	13.46	3219	114	28.24	-2.21	-2.34
10.14	15.22	2194	100	21.94	-1.99	-2.21
14.40	20.65	1456	70	20.80	-0.96	-1.59
9.92	7.06	1913	81	23.62	-2.97	-2.81
12.14	10.51	1037	53	19.57	-1.24	-1.76
10.44	8.20	1925	63	30.56	-1.22	-1.74
8.45	8.21	2249	78	28.83	-3.06	-2.86
5.76	6.34	918	40	15.45	-1.83	-2.11
9.34	5.09	803	45	19.84	-1.28	-1.78
11.00		458	25	18.32	-0.69	-1.42



Checklist #4 - Unbundled Loop - ISDN Capable Installation

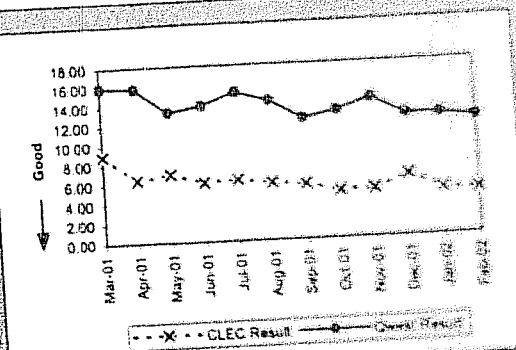
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
	64	78.24%	45.72%	471	581	81.07%	2.22	0.35
	93	83.87%	36.78%	448	541	82.81%	-0.25	-1.15
	125	79.20%	40.94%	397	467	85.01%	1.57	-0.05
	84	82.98%	37.58%	453	527	85.96%	0.76	-0.54
	115	92.17%	26.86%	388	442	87.78%	-1.28	-1.78
	123	93.66%	24.46%	397	461	86.12%	-2.15	-2.3
	56	94.64%	22.52%	481	525	91.62%	-0.78	-1.47
	52	96.08%	13.73%	450	490	91.84%	-1.56	-1.95
	58	97.37%	16.01%	409	446	91.70%	-1.22	-1.74
	23	93.65%	20.39%	296	329	89.97%	-0.88	-1.53
	54	100.00%	0.00%	312	347	89.91%	-1.86	-2.13
	19	89.47%	30.69%	470	520	90.38%	0.19	-0.89



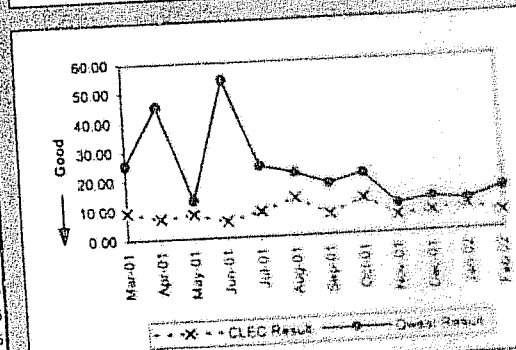
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
	67	8.97	11.85	8552	535	15.99	-2.22	-2.35
	69	6.46	4.65	8219	518	15.87	-2.25	-2.37
	77	7.00	5.65	5041	423	13.34	-1.76	-2.07
	50	6.07	4.36	6785	486	13.96	-1.32	-1.8
	25	6.29	5.17	7067	462	15.30	-3.13	-2.9
	67	5.87	6.23	6828	477	14.31	-5.06	-4.08
	47	5.83	3.93	6668	540	12.35	-3.61	-3.19
	43	4.79	1.71	6784	518	13.10	-3.35	-3.04
	28	4.86	2.26	7417	520	14.26	-3.66	-3.23
	29	6.20	3.22	4132	331	12.48	-1.74	-2.06
	26	4.62	0.70	4411	355	12.43	-2.94	-2.79
	10	4.50	1.51	6112	514	11.89	-1.89	-2.15



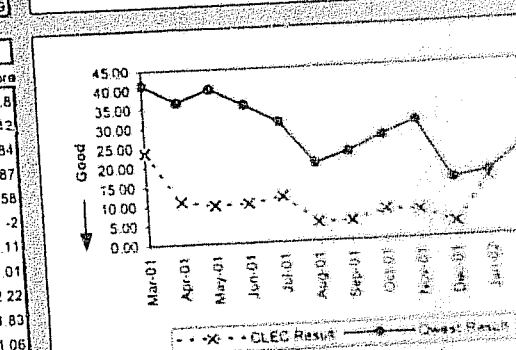
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
	13	9.38	10.92	895	35	25.57	-1.84	-2.12
	4	7.50	9.52	1270	28	45.36	-0.73	-1.44
	9	8.33	5.61	259	20	12.95	-0.84	-1.51
	3	5.67	2.31	1132	21	53.90	-0.47	-1.29
	7	8.57	3.74	1518	63	24.10	-1.05	-1.64
	9	12.88	11.48	1310	61	21.48	-0.91	-1.55
	11	7.06	4.60	678	39	17.38	-1.41	-1.86
	21	12.14	15.49	1070	52	20.58	-1.37	-1.84
	10	5.90	5.72	1071	111	9.65	-0.76	-1.46
	14	7.00	7.98	592	51	11.61	-0.76	-1.46
	13	8.46	7.08	630	61	10.33	-0.41	-1.25
	9	5.89	3.37	987	70	14.10	-1.13	-1.69



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

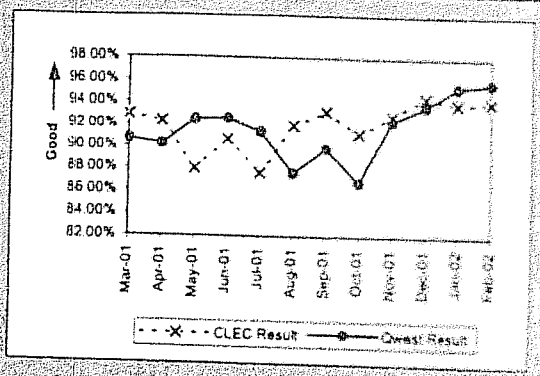
	CLEC Dem	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
	12	23.75	23.90	3093	75	41.24	-1.31	-1.8
	11	11.00	4.43	2374	65	36.52	-1.83	-2.12
	14	9.86	9.84	1991	50	39.82	-1.37	-1.84
	15	10.15	8.69	1881	53	35.49	-1.43	-1.87
	6	11.83	10.74	1172	38	30.84	-0.95	-1.58
	5	4.80	4.44	1095	55	19.91	-1.64	-2
	6	4.83	7.05	657	29	22.66	-1.82	-2.11
	6	7.50	8.02	877	33	26.58	-1.67	-2.01
	7	7.00	7.64	810	27	30.00	-2	-2.22
	3	3.67	2.31	267	18	14.83	-1.36	-1.83
	1	15.00		360	22	16.36	-0.09	-1.06
				91	4	22.75		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

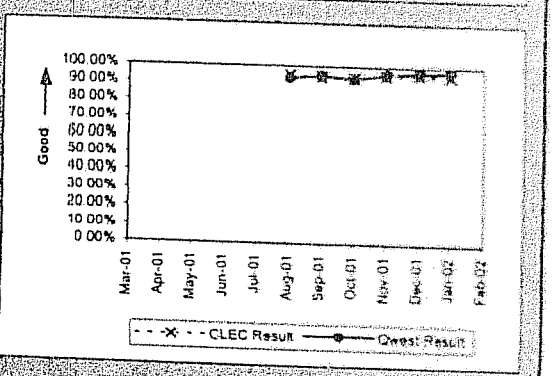
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

		1168	92.89%	25.09%	3294	3633	90.67%	-2.27	-2.38
		1152	92.29%	20.68%	3251	3603	90.23%	-2.01	-2.22
		1088	87.96%	32.54%	3126	3381	92.46%	4.89	1.97
		952	90.68%	29.07%	3042	3286	92.57%	1.93	0.17
		750	87.60%	32.96%	2729	2986	91.39%	3.31	1.01
		810	92.09%	27.14%	2460	2808	87.61%	-3.38	-3.06
		935	93.28%	25.07%	2378	2645	89.91%	-2.93	-2.78
		882	91.27%	28.23%	2318	2671	86.78%	-3.41	-3.07
		715	92.87%	25.74%	2448	2649	92.41%	-0.41	-1.25
		849	94.54%	22.73%	2003	2136	93.77%	-0.66	-1.4
		780	93.96%	23.83%	3162	3313	95.44%	1.4	-0.15
		933	94.11%	23.05%	3677	3839	95.78%	1.86	0.13



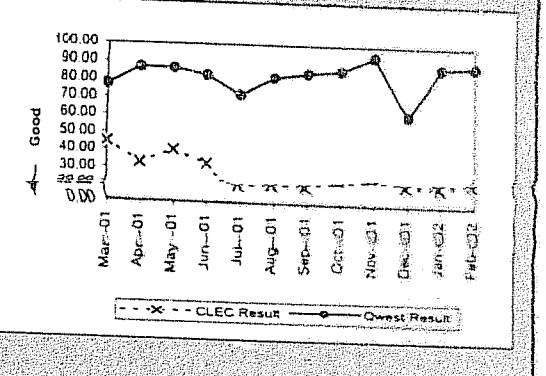
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

		532	94.96%	21.83%	2617	2808	93.20%	-1.8	-2.09
		935	94.22%	23.33%	2505	2645	94.71%	0.57	-0.66
		882	93.76%	24.18%	2488	2671	93.15%	-0.63	-1.38
		715	96.10%	21.68%	2535	2649	95.70%	0.69	-0.58
		849	95.81%	20.03%	2063	2136	96.58%	0.89	-0.46
		780	94.79%	22.22%	3223	3313	97.28%	2.76	0.68



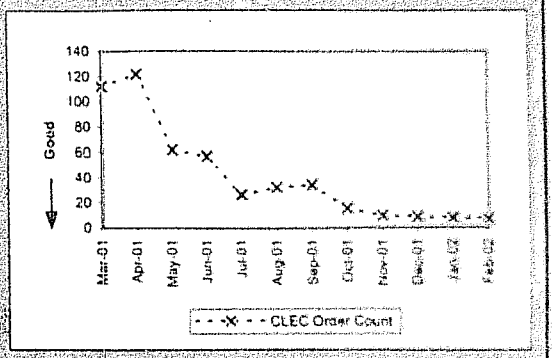
Missed Installation Appointments Orders Delayed Past Due Date (Average Days) (OP-15A)

		531	45.17	66.00	65540	848	77.29	-4.38	-3.66
		148	33.02	66.05	76999	882	87.30	-6.35	-4.86
		60	40.78	70.72	72790	838	86.86	-4.02	-3.44
		69	33.22	76.18	62701	754	83.16	-3.93	-3.39
		34	8.26	9.12	38654	534	72.39	-3.53	-3.15
		66	8.93	11.60	42906	523	82.00	-3.33	-3.13
		32	12.22	19.60	42500	490	86.73	-3.41	-3.07
		58	18.32	25.03	40509	491	94.72	-3.09	-2.98
		36	9.19	11.42	55358	901	61.44	-2.89	-2.75
		32	9.09	8.88	56066	630	89.03	-3.73	-3.27
		75	13.29	11.60	50407	672	89.89	-3.57	-3.17



Checklist #4 - Unbundled Loop - ISDN Capable Installation

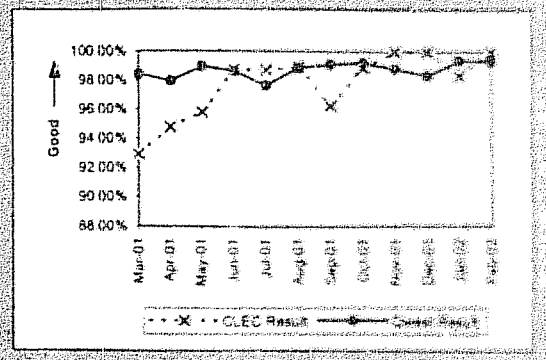
	CLEC Order Count
	112
	122
	62
	57
	27
	33
	35
	16
	10
	9
	8
	7



Checklist #4 - Unbundled Loop - ISDN Capable Repair

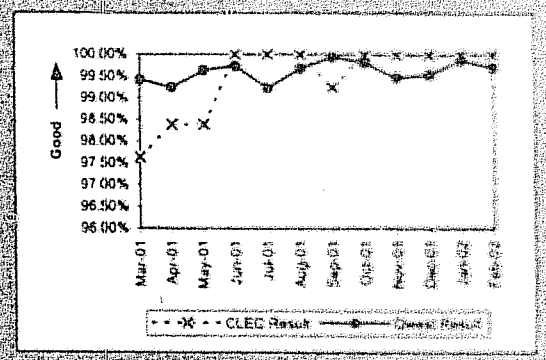
Out of Service Cleared within 24 hours (Percent) (MR-3D)– Interval Zone One

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
	237	255	92.94%	25.61%	2216	2251	98.45%	4.68	1.84
	236	249	94.78%	22.24%	2207	2253	97.96%	2.77	0.68
	297	312	95.51%	20.04%	2152	2174	98.99%	3.68	1.24
	242	245	98.78%	11.00%	2173	2203	98.64%	-0.18	-1.11
	234	237	98.73%	11.18%	2160	2212	97.65%	-1.05	-1.64
	194	196	98.98%	10.05%	2496	2524	98.89%	-0.11	-1.07
	128	134	96.27%	18.95%	1819	1835	99.13%	2.5	0.52
	182	184	98.91%	10.37%	2106	2122	99.25%	0.52	-0.68
	167	167	100.00%	0.00%	1678	1698	98.82%	-1.35	-1.82
	123	123	100.00%	0.00%	1316	1338	98.36%	-1.36	-1.83
	125	127	98.36%	12.70%	1517	1526	99.41%	1.21	-0.26
	166	166	100.00%	0.00%	1347	1356	99.34%	-0.81	-1.49



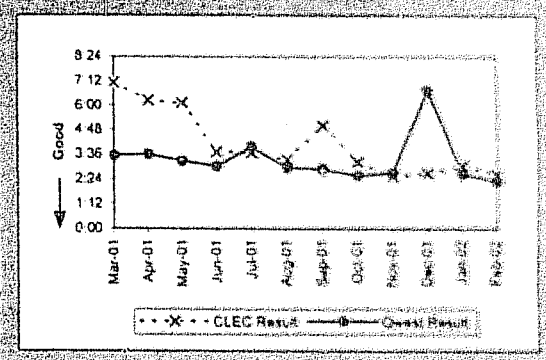
All Troubles Cleared within 48 hours (Percent) (MR-4D)– Interval Zone One

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
	248	255	97.65%	15.16%	2253	2266	99.43%	2.57	0.56
	245	249	98.39%	12.57%	2252	2269	99.25%	1.31	-0.2
	307	312	98.40%	12.56%	2191	2199	99.64%	2.36	0.43
	249	249	100.00%	0.00%	2218	2224	99.73%	-0.78	-1.47
	241	241	100.00%	0.00%	2208	2225	99.24%	-1.29	-1.79
	200	200	100.00%	0.00%	2525	2533	99.68%	-0.77	-1.47
	134	135	99.26%	8.57%	1848	1849	99.95%	1.54	-0.06
	188	188	100.00%	0.00%	2135	2139	99.81%	-0.57	-1.35
	177	177	100.00%	0.00%	1703	1712	99.47%	-0.92	-1.56
	123	123	100.00%	0.00%	1344	1350	99.56%	-0.71	-1.43
	123	123	100.00%	0.00%	1544	1546	99.87%	-0.38	-1.23
	114	114	100.00%	0.00%	1364	1368	99.71%	-0.56	-1.34



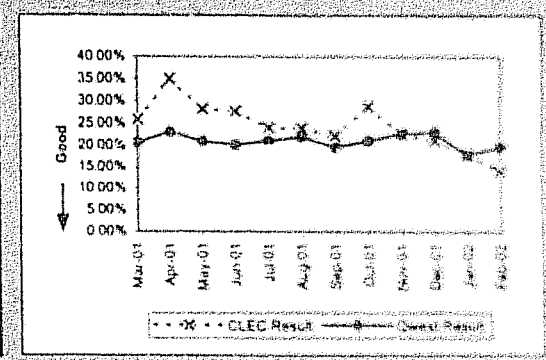
Mean Time to Restore (Hours:Minutes) (MR-6D)– Interval Zone One

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
	1625:49	255	7:08	13:40	8036:14	2266	3:33	5.47	2.33
	1556:57	249	6:15	11:58	8186:03	2269	3:36	2.81	0.71
	1913:58	312	6:08	11:44	7204:27	2199	3:17	3.29	1
	926:32	249	3:43	4:43	6692:03	2224	3:01	1.74	0.06
	862:58	241	3:42	5:09	8815:20	2225	3:58	-0.24	-1.15
	669:08	200	3:21	4:38	7459:51	2533	2:57	0.66	-0.6
	679:01	135	5:00	11:31	5331:35	1849	2:53	4.86	1.95
	668:22	188	3:14	4:19	5534:52	2139	2:35	1.53	-0.07
	482:45	177	2:33	2:26	4650:52	1712	2:43	-0.3	-1.18
	332:53	123	2:42	2:49	9122:46	1350	6:45	-0.4	-1.24
	372:24	123	3:02	3:53	4100:56	1546	2:39	0.3	-0.82
	503:43	114	4:39	2:57	3175:42	1368	2:19	0.52	-0.68



Repair Repeat Report Rate (Percent) (MR-7D)– Interval Zone One

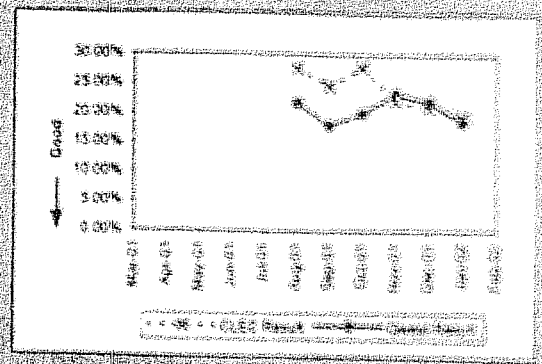
	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
	66	255	25.88%	43.80%	468	2267	20.64%	1.91	0.16
	87	249	34.94%	47.68%	524	2271	23.07%	4	1.43
	88	312	28.21%	45.00%	461	2200	20.95%	2.83	0.72
	69	249	27.71%	44.76%	448	2224	20.14%	2.71	0.65
	58	241	24.07%	42.75%	471	2226	21.16%	1.04	-0.37
	48	200	24.00%	42.71%	558	2537	21.99%	0.66	-0.6
	30	135	22.22%	41.57%	362	1852	19.55%	0.76	-0.54
	54	188	28.72%	45.25%	451	2140	21.07%	2.37	0.44
	40	177	22.60%	41.82%	389	1714	22.70%	-0.03	-1.02
	26	123	21.14%	40.83%	310	1350	22.96%	-0.46	-1.28
	22	123	17.89%	38.32%	274	1546	17.72%	0.06	-0.96
	19	114	14.04%	34.74%	268	1368	19.59%	-1.44	-1.87



Checklist #4 - Unbundled Loop - ISDN Capable Repair

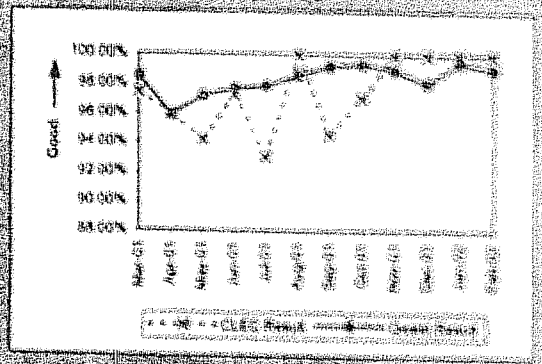
Repair Repeat Report Rate (Percent) (MR-7D*)– Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	40	155	27.74%	44.77%	270	1231	21.93%	1.6	-0.02
Sep-01	28	113	24.78%	43.17%	166	919	18.06%	1.68	0.02
Oct-01	42	150	28.00%	44.90%	220	1090	20.18%	2.14	0.3
Nov-01	31	138	22.46%	41.73%	212	904	23.45%	-0.26	-1.16
Dec-01	21	99	21.21%	40.88%	153	690	22.17%	-0.22	-1.13
Jan-02	21	107	19.63%	39.72%	154	824	18.69%	0.25	-0.83
Feb-02									



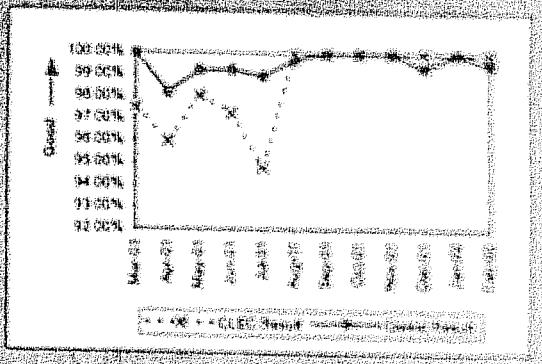
Out of Service Cleared within 24 hours (Percent) (MR-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	39	40	97.50%	15.61%	277	281	98.58%	0.48	-0.71
Apr-01	24	25	96.00%	19.60%	213	222	95.95%	-0.01	-1.01
May-01	49	52	94.23%	23.32%	246	253	97.23%	1.05	-0.38
Jun-01	36	37	97.30%	16.22%	256	262	97.71%	0.18	-0.89
Jul-01	54	58	93.10%	25.34%	279	285	97.89%	1.75	0.07
Aug-01	30	30	100.00%	0.00%	355	360	98.61%	-0.62	-1.38
Sep-01	35	37	94.59%	22.61%	255	257	99.22%	1.77	0.08
Oct-01	34	35	97.14%	16.66%	311	313	99.36%	1.05	-0.38
Nov-01	27	27	100.00%	0.00%	199	201	99.01%	-0.49	-1.3
Dec-01	21	21	100.00%	0.00%	158	161	98.14%	-0.59	-1.36
Jan-02	23	23	100.00%	0.00%	203	204	99.51%	-0.32	-1.19
Feb-02	15	15	100.00%	0.00%	207	209	99.04%	-0.37	-1.23



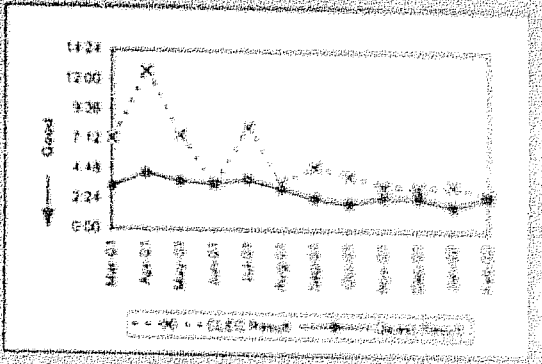
All Troubles Cleared within 48 hours (Percent) (MR-4E)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	39	40	97.50%	15.61%	283	283	100.00%	N/A	-0.01
Apr-01	24	25	96.00%	19.60%	219	223	98.21%	0.66	-0.8
May-01	51	52	98.08%	13.73%	252	254	99.21%	0.64	-0.61
Jun-01	36	37	97.30%	16.22%	261	263	99.24%	0.9	-0.43
Jul-01	55	58	94.83%	22.15%	288	291	98.97%	1.64	0.12
Aug-01	30	30	100.00%	0.00%	359	360	99.72%	-0.28	-1.17
Sep-01	37	37	100.00%	0.00%	259	259	100.00%	N/A	N/A
Oct-01	36	36	100.00%	0.00%	313	313	100.00%	N/A	N/A
Nov-01	27	27	100.00%	0.00%	202	202	100.00%	N/A	N/A
Dec-01	21	21	100.00%	0.00%	161	162	99.38%	-0.34	-1.21
Jan-02	23	23	100.00%	0.00%	207	207	100.00%	N/A	N/A
Feb-02	15	15	100.00%	0.00%	209	210	99.52%	-0.28	-1.16



Mean Time to Restore (Hours:Minutes) (MR-6E)– Interval Zone Two

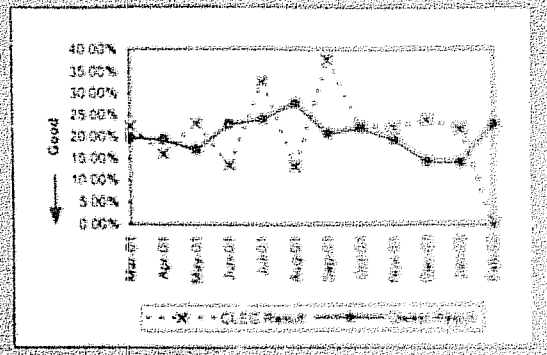
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Mar-01	295:27	40	7:23	12:50	981:00	283	3:28	2.12	0.29
Apr-01	319:20	25	12:46	37:29	1010:17	223	4:32	1.47	-0.11
May-01	396:32	52	7:38	14:52	991:11	254	3:54	1.35	-0.18
Jun-01	137:35	37	3:43	8:35	962:24	263	3:44	-0.01	-1.01
Jul-01	482:26	58	8:19	19:33	1197:06	291	4:07	1.73	0.05
Aug-01	116:14	30	3:52	4:48	1207:58	360	3:21	1.1	-0.33
Sep-01	191:39	37	5:11	7:24	663:52	259	2:34	2.14	0.3
Oct-01	160:56	36	4:28	6:26	683:07	313	2:11	1.26	-0.23
Nov-01	98:25	27	3:39	3:50	544:07	202	2:42	0.75	-0.55
Dec-01	73:58	21	3:31	3:04	435:39	162	2:41	0.86	-0.48
Jan-02	66:01	23	3:44	3:36	413:49	207	2:00	1.2	-0.27
Feb-02	43:23	15	2:54	2:17	589:09	210	2:48	0.85	-0.48



Checklist #4 - Unbundled Loop - ISDN Capable Repair

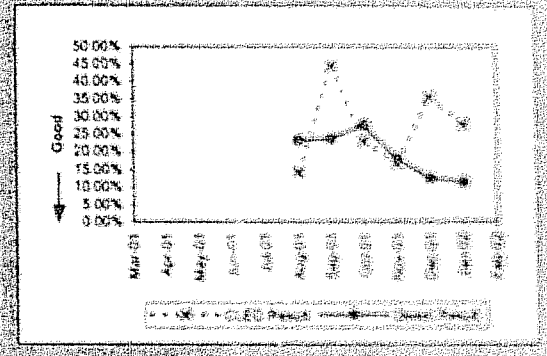
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	9	40	22.50%	41.76%	56	283	19.79%	0.41	-0.75
Apr-01	4	25	16.00%	36.66%	43	223	19.28%	-0.39	-1.24
May-01	12	52	23.08%	42.13%	43	254	16.93%	1.04	-0.37
Jun-01	5	37	13.51%	34.19%	60	263	22.81%	-1.26	-1.77
Jul-01	18	55	32.76%	46.93%	70	291	24.06%	1.36	-0.17
Aug-01	4	30	13.33%	33.99%	100	360	27.78%	-1.7	-2.03
Sep-01	14	37	37.84%	48.50%	54	259	20.85%	2.17	0.32
Oct-01	8	36	22.22%	41.57%	69	313	22.04%	0.04	-0.97
Nov-01	6	27	22.22%	41.57%	39	202	19.31%	0.37	-0.77
Dec-01	5	21	23.81%	42.59%	23	162	14.20%	1.11	-0.33
Jan-02	5	23	21.74%	41.25%	29	207	14.01%	0.96	-0.42
Feb-02	0	15	0.00%	0.00%	48	210	22.86%	-2.04	-2.24



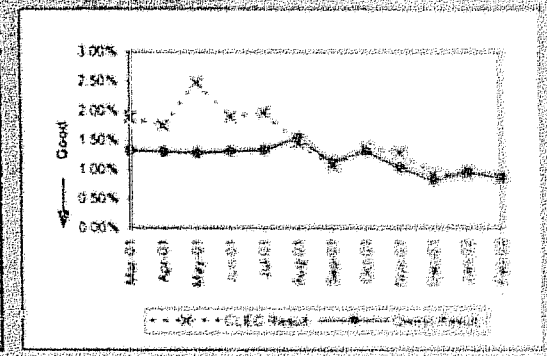
Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	21	14.29%	34.99%	43	185	23.24%	-0.92	-1.56
Sep-01	12	27	44.44%	49.69%	26	110	23.64%	2.08	0.26
Oct-01	6	26	23.08%	42.13%	44	159	27.67%	-0.49	-1.3
Nov-01	4	24	16.67%	37.27%	16	89	17.98%	-0.15	-1.09
Dec-01	5	14	35.71%	47.92%	10	80	12.50%	1.97	0.2
Jan-02	5	18	27.78%	44.79%	10	88	11.36%	1.68	0.02
Feb-02									



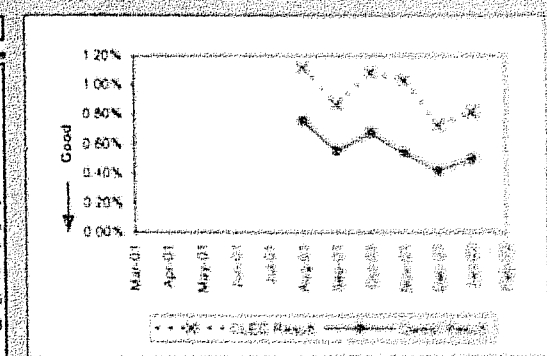
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	295	15587	1.89%	13.63%	2550	191052	1.33%	5.84	2.55
Apr-01	274	15502	1.77%	13.18%	2494	190786	1.31%	4.85	1.95
May-01	364	14698	2.48%	15.54%	2454	190136	1.29%	12.27	6.46
Jun-01	266	14984	1.91%	13.68%	2487	188686	1.32%	6.1	2.71
Jul-01	299	15122	1.98%	13.92%	2517	187909	1.34%	6.56	2.99
Aug-01	230	15745	1.46%	12.00%	2897	187280	1.55%	-0.84	-1.51
Sep-01	172	16122	1.07%	10.27%	2111	186329	1.13%	-0.76	-1.46
Oct-01	224	16264	1.38%	11.65%	2453	185014	1.33%	0.55	-0.67
Nov-01	204	15732	1.30%	11.31%	1916	184334	1.04%	3.05	0.86
Dec-01	144	15563	0.93%	9.57%	1512	183312	0.82%	1.33	-0.19
Jan-02	148	15344	0.96%	9.71%	1753	182572	0.96%	-0.11	-1.06
Feb-02	125	14942	0.86%	9.25%	1578	181056	0.87%	-0.1	-1.06



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

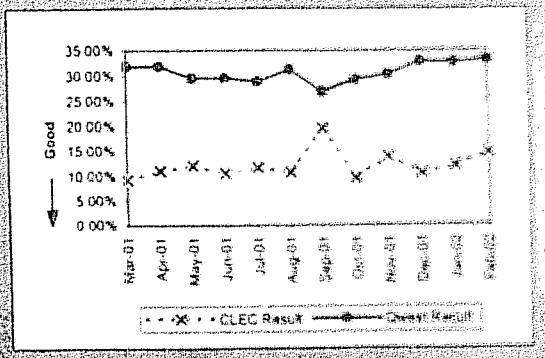
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	178	15745	1.12%	10.51%	1416	187280	0.76%	5.03	2.06
Sep-01	140	16122	0.87%	9.28%	1029	186329	0.55%	5.2	2.16
Oct-01	176	16264	1.08%	10.35%	1249	185014	0.68%	6.08	2.7
Nov-01	160	15732	1.03%	10.10%	993	184334	0.54%	8.08	3.91
Dec-01	113	15563	0.73%	8.49%	770	183312	0.42%	5.67	2.45
Jan-02	125	15344	0.81%	8.99%	912	182572	0.50%	5.32	2.23
Feb-02									



Checklist #4 - Unbundled Loop - ISDN Capable Repair

Service and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

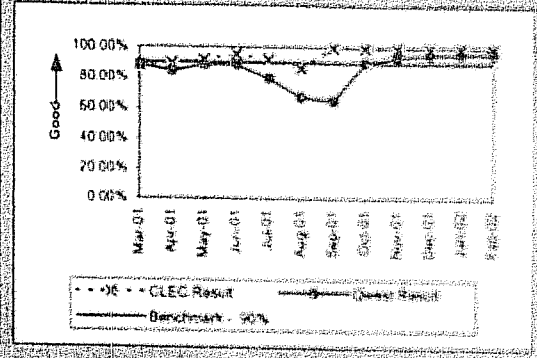
Month	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Score
Mar-01	365	325	9.23%	28.95%	1195	3745	31.91%	-8.41	-6.12
Apr-01	341	308	11.04%	31.34%	1166	3660	31.86%	-7.53	-5.58
May-01	501	414	12.08%	32.59%	1025	3479	29.46%	-7.34	-5.46
Jun-01	356	320	10.63%	30.82%	1043	3530	29.55%	-7.1	-5.32
Jul-01	421	339	11.80%	32.26%	1018	3535	28.80%	-6.6	-5.01
Aug-01	329	258	10.85%	31.10%	1318	4215	31.27%	-6.87	-5.17
Sep-01	413	214	19.63%	39.72%	775	2886	26.85%	-2.3	-2.4
Oct-01	341	248	9.68%	29.57%	1015	3468	29.27%	-6.55	-4.98
Nov-01	328	237	13.92%	34.62%	832	2748	30.28%	-5.26	-4.2
Dec-01	191	181	10.56%	30.73%	739	2251	32.83%	-5.81	-4.53
Jan-02	285	166	12.05%	32.55%	850	2603	32.65%	-5.49	-4.34
Feb-02	222	151	14.57%	35.28%	783	2361	33.16%	-4.71	-3.86



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

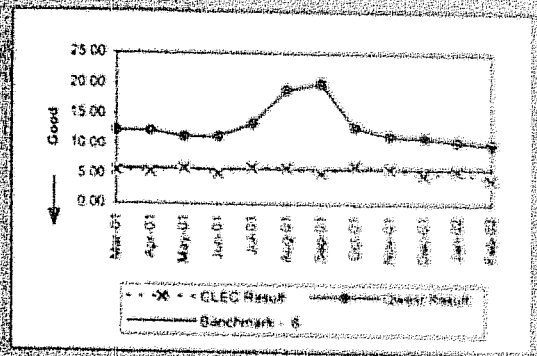
Installation Commitments Met (Percent) (OP-3D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	89	101	88.12%	18372	20772	88.45%	0.14	-0.92
Apr-01	102	114	89.47%	14686	17461	84.11%	-1.56	-1.95
May-01	89	97	91.75%	8507	9643	88.22%	-1.07	-1.65
Jun-01	105	110	95.45%	7464	8452	88.31%	-2.32	-2.41
Jul-01	79	86	91.86%	4399	5545	79.33%	-2.85	-2.73
Aug-01	76	86	88.36%	5838	8666	67.37%	-3.78	-3.3
Sep-01	23	23	100.00%	6668	10246	65.08%	-3.51	-3.13
Oct-01	18	18	100.00%	8634	9550	90.41%	-1.38	-1.84
Nov-01	6	6	100.00%	7844	8339	94.06%	-0.62	-1.37
Dec-01	6	6	100.00%	7960	8332	95.54%	-0.53	-1.32
Jan-02	6	6	100.00%	7170	7473	95.95%	-0.5	-1.31
Feb-02	5	5	100.00%	6496	6747	96.28%	-0.44	-1.27



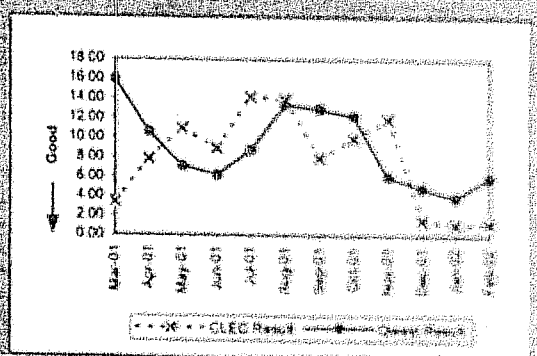
Installation Interval (Average Days) (OP-4D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	374	66	5.67	249298	20303	12.28	-6.89	-5.19
Apr-01	448	81	5.53	210838	17209	12.25	-7.68	-5.67
May-01	398	65	6.12	108050	9570	11.29	-6.49	-4.94
Jun-01	264	50	5.28	95586	8428	11.34	-7.63	-5.64
Jul-01	194	31	6.26	79631	5872	13.56	-4.96	-4.01
Aug-01	248	40	6.20	168952	8850	19.09	-6.01	-4.65
Sep-01	63	12	5.25	210922	10477	20.13	-3.46	-3.1
Oct-01	45	7	6.43	125246	9718	12.89	-1.83	-2.11
Nov-01	18	3	6.00	95740	8378	11.43	-1.51	-1.92
Dec-01	20	4	5.00	93456	8369	11.17	-2.24	-2.36
Jan-02	17	3	5.67	80168	7541	10.63	-1.15	-1.7
Feb-02	17	4	4.25	68259	6788	10.06	-2.28	-2.38



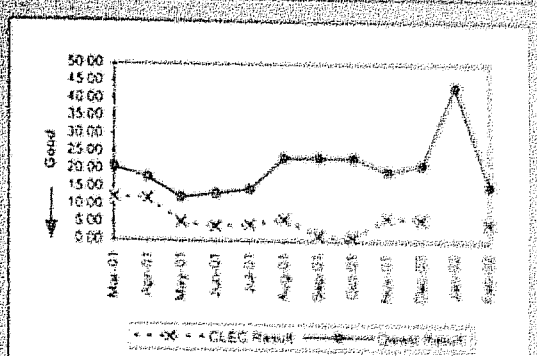
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	17	5	3.40	21965	1375	15.97	-2.14	-2.3
Apr-01	71	9	7.89	19848	1865	10.64	-0.68	-1.41
May-01	44	4	11.00	6617	926	7.15	2.01	0.22
Jun-01	18	2	9.00	5158	830	6.21	2.33	0.41
Jul-01	57	4	14.25	7062	801	8.82	2.46	0.49
Aug-01	84	6	14.00	13155	978	13.45	1.88	0.14
Sep-01	24	3	8.00	17324	1332	13.01	-0.52	-1.38
Oct-01	10	1	10.00	7140	561	12.29	-0.17	-1.1
Nov-01	36	3	12.00	2340	383	6.11	2.01	0.22
Dec-01	8	5	1.60	1488	302	4.93	-0.71	-1.43
Jan-02	6	5	1.20	1194	300	3.98	-0.8	-1.45
Feb-02	4	3	1.33	1596	264	6.05	-0.57	-1.35



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)– Interval Zone One

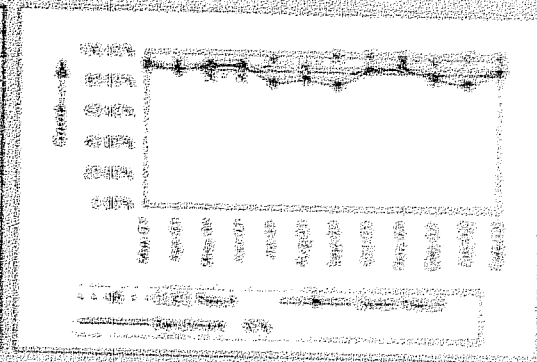
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	86	7	12.29	21136	1025	20.62	-1.6	-2.09
Apr-01	36	3	12.00	16258	910	17.87	-0.72	-1.44
May-01	21	4	5.25	2562	210	12.20	-1.63	-1.99
Jun-01	12	3	4.00	2121	158	13.42	-1.47	-1.89
Jul-01	18	4	4.50	7082	483	14.66	-2.62	-2.59
Aug-01	42	7	6.00	46025	1956	23.53	-4.21	-3.56
Sep-01	3	2	1.50	57457	2446	23.49	-2.32	-2.41
Oct-01	1	1	1.00	11644	497	23.43	-1.25	-1.76
Nov-01	13	2	6.50	2979	151	19.73	-0.89	-1.54
Dec-01	8	1	8.00	2304	107	21.53	-0.55	-1.33
Jan-02				3106	71	43.75		
Feb-02	10	2	5.00	472	30	15.73	-0.66	-1.4



Checklist #4 - Unbundled Loop - ADSL Qwest Retail Analogue

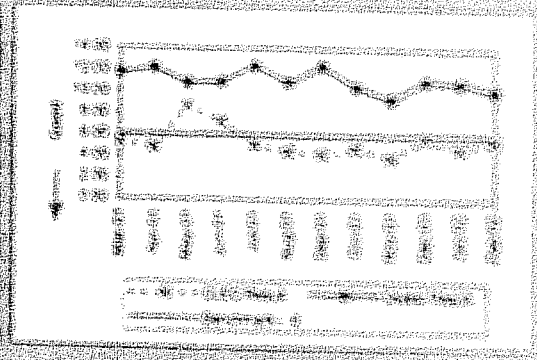
Installation Commitments Met (Percent) (OP-3E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Test	Parity Status
Mar-01	43	48	89.58%	3613	3892	92.83%	[illegible]	[illegible]
Apr-01	31	33	93.94%	2803	3125	89.70%	[illegible]	[illegible]
May-01	47	55	85.45%	1909	2048	93.21%	[illegible]	[illegible]
Jun-01	34	40	85.00%	1455	1559	93.33%	[illegible]	[illegible]
Jul-01	31	32	96.88%	147	180	81.67%	[illegible]	[illegible]
Aug-01	52	56	92.86%	172	203	84.73%	[illegible]	[illegible]
Sep-01	27	27	100.00%	102	126	80.95%	[illegible]	[illegible]
Oct-01	26	26	100.00%	118	129	91.47%	[illegible]	[illegible]
Nov-01	16	16	100.00%	105	112	93.75%	[illegible]	[illegible]
Dec-01	31	32	96.88%	111	123	90.24%	[illegible]	[illegible]
Jan-02	10	10	100.00%	108	130	83.08%	[illegible]	[illegible]
Feb-02	13	13	100.00%	150	175	85.71%	[illegible]	[illegible]



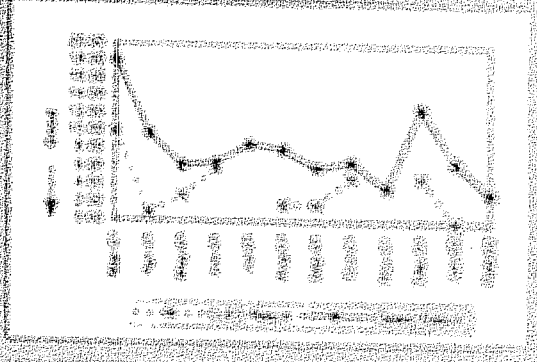
Installation Interval (Average Days) (OP-4E) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Test	Parity Status
Mar-01	160	30	5.33	44738	3824	11.70	[illegible]	[illegible]
Apr-01	83	17	4.88	38699	3130	12.36	[illegible]	[illegible]
May-01	149	17	8.76	22097	2001	10.84	[illegible]	[illegible]
Jun-01	131	18	7.28	16974	1553	10.93	[illegible]	[illegible]
Jul-01	88	17	5.18	2318	187	12.40	[illegible]	[illegible]
Aug-01	150	33	4.55	2281	209	10.91	[illegible]	[illegible]
Sep-01	78	18	4.33	1619	130	12.45	[illegible]	[illegible]
Oct-01	68	14	4.86	1394	132	10.56	[illegible]	[illegible]
Nov-01	36	9	4.00	1069	113	9.46	[illegible]	[illegible]
Dec-01	111	19	5.84	1471	132	11.14	[illegible]	[illegible]
Jan-02	34	7	4.86	1470	134	10.97	[illegible]	[illegible]
Feb-02	61	11	5.55	1862	182	10.23	[illegible]	[illegible]



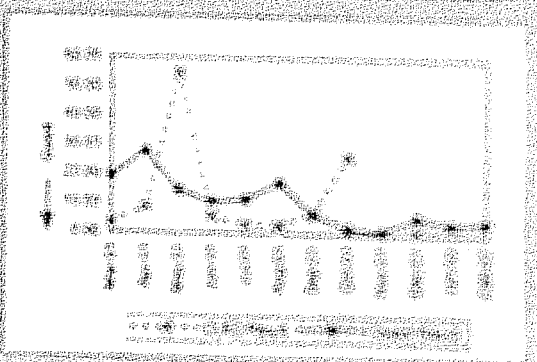
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-5) – Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Test	Parity Status
Mar-01	10	1	10.00	3949	218	18.11	[illegible]	[illegible]
Apr-01	1	1	1.00	2351	239	9.84	[illegible]	[illegible]
May-01	20	7	2.86	784	122	6.43	[illegible]	[illegible]
Jun-01	6	1	6.00	644	93	6.94	[illegible]	[illegible]
Jul-01				218	23	9.48		
Aug-01	6	3	2.00	252	31	8.13	[illegible]	[illegible]
Sep-01	2	1	2.00	135	22	6.14	[illegible]	[illegible]
Oct-01	20	4	5.00	81	12	6.75	[illegible]	[illegible]
Nov-01				27	7	3.86		
Dec-01	5	1	5.00	245	19	12.89	[illegible]	[illegible]
Jan-02	0	1	0.00	155	23	6.74	[illegible]	[illegible]
Feb-02				61	19	3.21		



Delayed Days for Facility Reasons (Average Days) (OP-5B-5) – Interval Zone Two

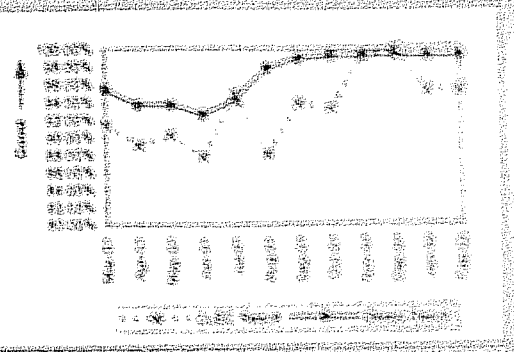
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Test	Parity Status
Mar-01	14	4	3.50	1183	61	19.39	[illegible]	[illegible]
Apr-01	9	1	9.00	3725	133	28.01	[illegible]	[illegible]
May-01	55	1	55.00	250	17	14.71	[illegible]	[illegible]
Jun-01	30	5	6.00	76	7	10.86	[illegible]	[illegible]
Jul-01	3	1	3.00	176	13	13.53	[illegible]	[illegible]
Aug-01	6	2	3.00	87	5	17.40	[illegible]	[illegible]
Sep-01	15	2	7.50	41	6	6.83	[illegible]	[illegible]
Oct-01	79	3	26.33	4	2	2.00		
Nov-01				1	1	1.00		
Dec-01	1	1	1.00	11	2	5.50	[illegible]	[illegible]
Jan-02				10	3	3.33		
Feb-02				12	3	4.00		



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

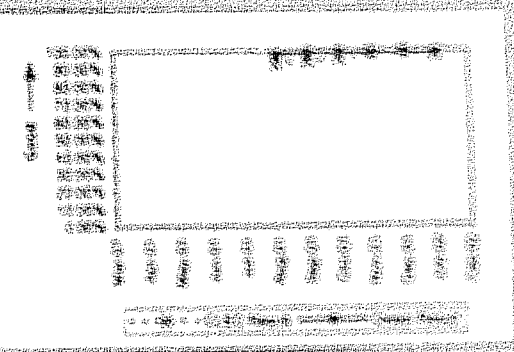
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	161	176	91.48%	26620	27903	95.40%		
Apr-01	148	166	89.16%	23773	25387	93.64%		
May-01	149	165	90.30%	16895	18040	93.65%		
Jun-01	144	164	87.80%	11945	12905	92.56%		
Jul-01	134	141	95.04%	8833	9372	94.25%		
Aug-01	119	135	88.15%	7397	7562	97.82%		
Sep-01	123	131	93.89%	9731	9834	98.95%		
Oct-01	141	151	93.38%	10146	10229	99.19%		
Nov-01	145	146	99.32%	9099	9171	99.21%		
Dec-01	108	108	100.00%	8435	8496	99.28%		
Jan-02	100	105	95.24%	8015	8068	99.34%		
Feb-02	81	85	95.29%	7262	7324	99.15%		



New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

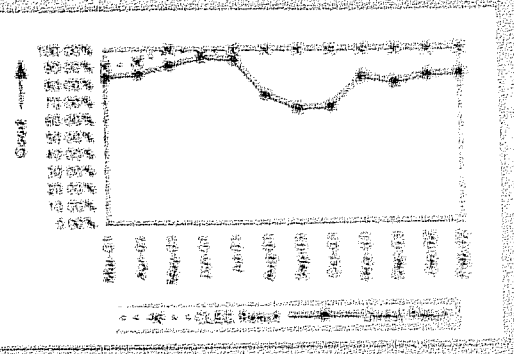
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	125	135	92.59%	7429	7562	98.24%		
Sep-01	124	131	94.66%	9757	9834	99.22%		
Oct-01	145	151	96.03%	10170	10229	99.42%		
Nov-01	145	146	99.32%	9109	9171	99.32%		
Dec-01	108	108	100.00%	8450	8496	99.46%		
Jan-02	103	105	98.10%	8029	8068	99.52%		
Feb-02								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

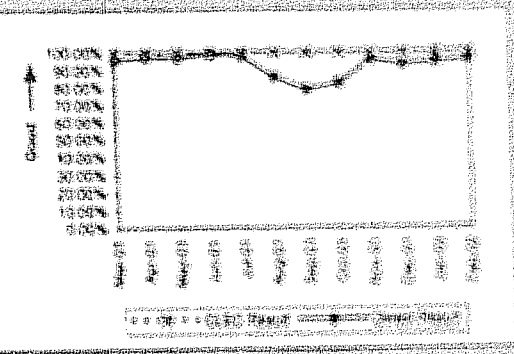
Out of Service Cleared within 24 hours (Percent) (MR-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	29	32	90.63%	3541	4208	84.15%	-1	-1.61
Apr-01	27	29	93.10%	3516	4108	85.59%	-1.15	-1.3
May-01	23	23	100.00%	4378	4824	90.75%	-1.53	-1.53
Jun-01	39	40	97.50%	3840	4044	94.96%	-0.73	-1.44
Jul-01	30	30	100.00%	3349	3572	93.76%	-1.41	-1.86
Aug-01	31	31	100.00%	3690	5007	73.70%	-3.32	-3.32
Sep-01	20	20	100.00%	2112	3195	66.10%	-3.19	-2.04
Oct-01	25	25	100.00%	2097	3129	67.02%	-3.49	-3.13
Nov-01	13	13	100.00%	1797	2138	84.05%	-1.57	-1.35
Dec-01	14	14	100.00%	1692	2101	80.53%	-1.83	-2.11
Jan-02	18	18	100.00%	2033	2409	84.39%	-1.82	-2.11
Feb-02	12	12	100.00%	1278	1503	85.03%	-1.45	-1.68



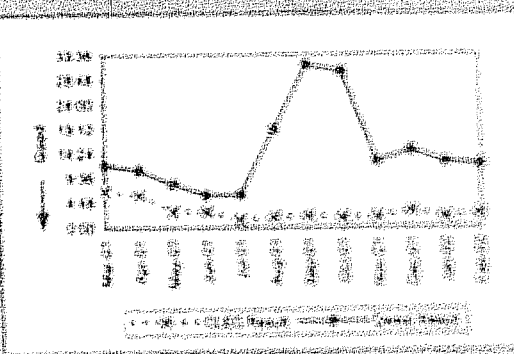
All Troubles Cleared within 48 hours (Percent) (MR-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	32	32	100.00%	4012	4208	95.34%	-1.25	-1.25
Apr-01	29	29	100.00%	3991	4108	97.15%	-0.92	-1.68
May-01	23	23	100.00%	4682	4824	97.06%	-0.83	-0.83
Jun-01	40	40	100.00%	4001	4044	98.94%	-0.65	-1.4
Jul-01	32	32	100.00%	3489	3572	97.68%	-0.87	-1.53
Aug-01	31	31	100.00%	4309	5007	86.06%	-2.23	-2.36
Sep-01	20	20	100.00%	2537	3205	79.16%	-2.29	-2.29
Oct-01	25	25	100.00%	2627	3180	82.61%	-2.29	-2.29
Nov-01	13	13	100.00%	2076	2167	95.71%	-0.76	-1.35
Dec-01	14	14	100.00%	1979	2128	93.00%	-1.03	-1.35
Jan-02	18	18	100.00%	2295	2435	94.25%	-1.04	-1.83
Feb-02	12	12	100.00%	1454	1516	95.91%	-0.71	-1.45



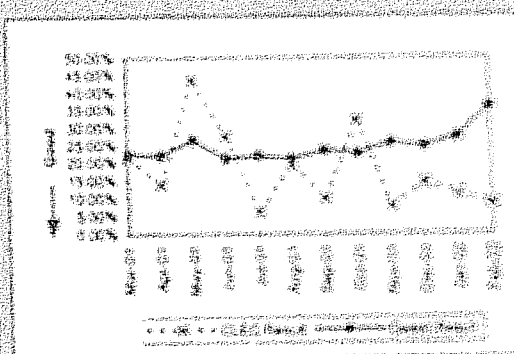
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	230:07	32	7:11	50891:42	4208	12:06	-1.29	-1.29
Apr-01	182:42	29	6:18	45728:13	4108	11:08	-1.5	-1.91
May-01	71:37	23	3:07	40695:19	4824	8:26	-1.43	-1.87
Jun-01	122:20	40	3:04	25534:59	4044	6:19	-1.59	-2.05
Jul-01	50:01	32	1:34	22866:01	3572	6:24	-1.84	-2.13
Aug-01	61:15	31	1:59	95574:34	5007	19:05	-2.84	-2.73
Sep-01	45:31	20	2:17	101056:09	3205	31:32	-2.43	-2.43
Oct-01	46:14	25	1:51	96178:58	3180	30:15	-2.74	-2.82
Nov-01	25:57	13	2:00	27832:37	2167	12:51	-2.05	-2.24
Dec-01	44:29	14	3:11	31761:54	2128	14:56	-1.84	-2.13
Jan-02	36:37	18	2:02	30856:09	2435	12:40	-1.96	-2.13
Feb-02	31:18	12	2:36	18272:38	1516	12:03	-1.82	-2.11



Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

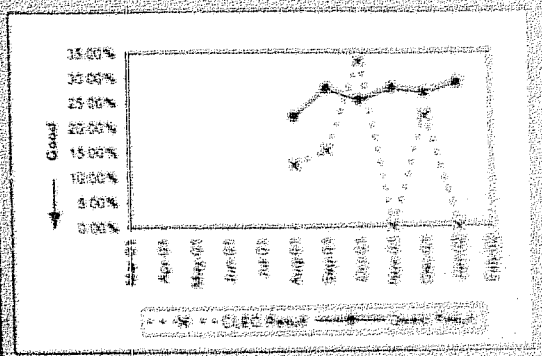
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	7	32	21.88%	948	4208	22.53%	-0.29	-1.05
Apr-01	4	29	13.79%	904	4108	22.01%	-1.06	-1.65
May-01	10	23	43.48%	1276	4824	26.45%	1.76	0.57
Jun-01	11	40	27.50%	855	4044	21.14%	0.97	-0.41
Jul-01	2	32	6.25%	783	3572	21.92%	-2.13	-2.13
Aug-01	6	31	19.35%	1052	5007	21.01%	-0.23	-1.14
Sep-01	2	20	10.00%	750	3205	23.40%	-1.41	-1.56
Oct-01	8	25	32.00%	715	3180	22.48%	1.11	-0.33
Nov-01	1	13	7.69%	556	2167	25.66%	-1.48	-1.9
Dec-01	2	14	14.29%	525	2128	24.67%	-0.9	-1.55
Jan-02	2	18	11.11%	663	2435	27.23%	-1.53	-1.83
Feb-02	1	12	8.33%	543	1516	35.82%	-1.68	-2.2



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

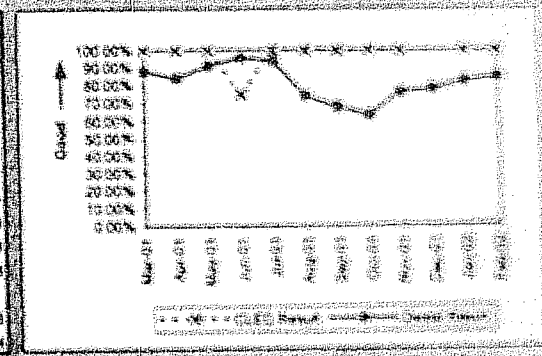
Repair Repeat Report Rate (Percent) (MR-7D*)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2	16	12.50%	820	3718	22.05%	-0.92	-1.56
Sep-01	2	13	15.38%	519	1871	27.74%	-0.99	-1.65
Oct-01	4	12	33.33%	471	1856	25.38%	0.63	-0.62
Nov-01	0	4	0.00%	403	1450	27.79%	-1.24	-1.75
Dec-01	2	9	22.22%	366	1366	26.79%	-0.31	-1.19
Jan-02	0	7	0.00%	457	1590	28.74%	-1.68	-2.02
Feb-02								



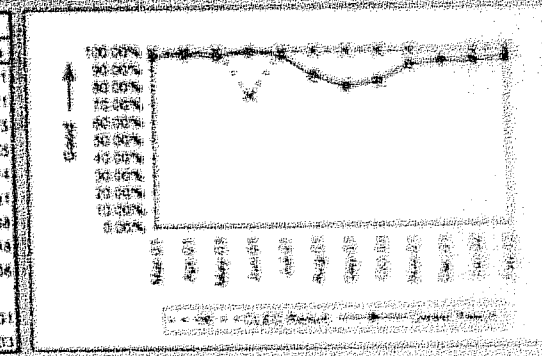
Out of Service Cleared within 24 hours (Percent) (MR-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1	1	100.00%	615	698	88.11%	-0.37	-1.22
Apr-01	6	6	100.00%	497	592	83.95%	-1.07	-1.65
May-01	2	2	100.00%	690	757	91.15%	-0.44	-1.27
Jun-01	3	4	75.00%	653	685	95.33%	1.32	-0.2
Jul-01	2	2	100.00%	617	658	93.77%	-0.36	-1.22
Aug-01	14	14	100.00%	609	824	73.91%	-2.2	-2.34
Sep-01	5	5	100.00%	298	440	67.73%	-1.53	-1.93
Oct-01	3	3	100.00%	322	509	63.26%	-1.32	-1.8
Nov-01	4	4	100.00%	277	364	76.10%	-1.11	-1.68
Dec-01				271	349	77.65%		
Jan-02	4	4	100.00%	329	400	82.25%	-0.92	-1.56
Feb-02	6	6	100.00%	224	266	84.21%	-1.05	-1.64



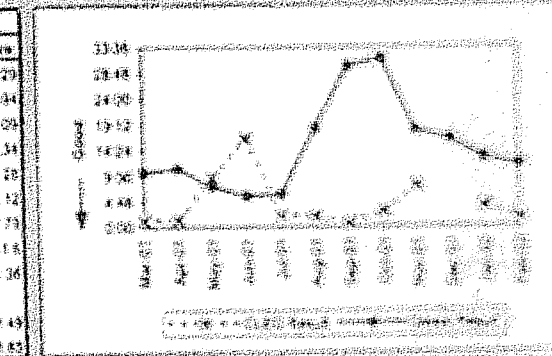
All Troubles Cleared within 48 hours (Percent) (MR-4E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1	1	100.00%	679	698	97.28%	-0.17	-1.1
Apr-01	6	6	100.00%	580	592	97.97%	-0.35	-1.21
May-01	2	2	100.00%	736	757	97.23%	-0.24	-1.15
Jun-01	3	4	75.00%	681	685	99.42%	2.23	0.35
Jul-01	2	2	100.00%	642	658	97.57%	-0.22	-1.14
Aug-01	14	14	100.00%	709	824	86.04%	-1.49	-1.91
Sep-01	5	5	100.00%	351	440	79.77%	-1.12	-1.68
Oct-01	3	3	100.00%	424	513	82.65%	-0.79	-1.48
Nov-01	4	4	100.00%	341	371	91.91%	-0.59	-1.36
Dec-01				331	352	94.03%		
Jan-02	4	4	100.00%	377	402	93.78%	-0.51	-1.31
Feb-02	6	6	100.00%	253	266	95.11%	-0.55	-1.33



Mean Time to Restore (Hours:Minutes) (MR-6E)– Interval Zone Two

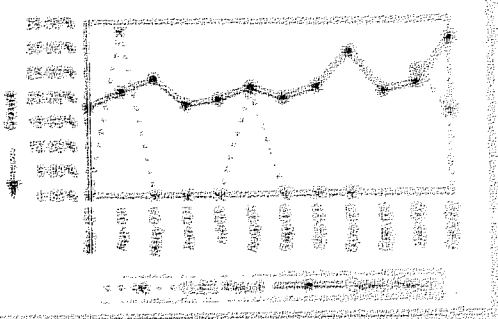
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	1:17	1	1:17	7199:19	698	10:19	-0.48	-1.29
Apr-01	8:56	6	1:29	6577:47	592	11:07	-1.55	-1.94
May-01	19:00	2	9:30	5840:56	757	7:43	1.15	0.09
Jun-01	66:46	4	16:42	4070:00	685	5:56	2.2	0.34
Jul-01	4:15	2	2:08	4123:13	658	6:16	-0.46	-1.28
Aug-01	28:50	14	2:04	15225:27	824	18:29	-1.85	-2.12
Sep-01	3:40	5	0:44	13230:33	440	30:04	-1.3	-1.79
Oct-01	9:17	3	3:06	16161:33	513	31:30	-0.99	-1.6
Nov-01	31:29	4	7:52	6709:20	371	18:05	-0.59	-1.36
Dec-01				5820:23	352	16:32		
Jan-02	16:01	4	4:00	5278:36	402	13:08	-0.8	-1.43
Feb-02	10:30	6	1:45	3127:58	266	11:46	-1.39	-1.83



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

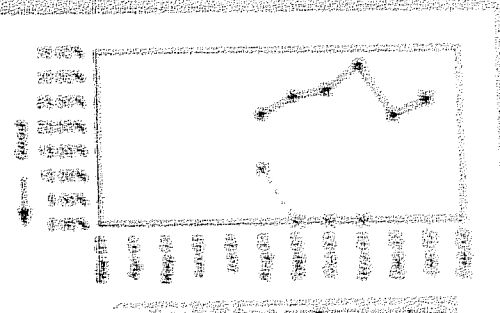
Repair Repeat Report Rate (Percent) (MR-7E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	0	1	0.00%	125	698	17.91%	-0.47	1.25
Apr-01	2	6	33.33%	124	592	20.95%	0.77	0.23
May-01	0	2	0.00%	178	757	23.51%	-0.75	1.15
Jun-01	0	4	0.00%	126	685	18.39%	-0.35	1.18
Jul-01	0	2	0.00%	128	658	19.45%	-0.60	1.40
Aug-01	3	14	21.43%	180	824	21.84%	-0.04	1.02
Sep-01	0	5	0.00%	86	440	19.55%	-0.31	1.16
Oct-01	0	3	0.00%	112	513	21.83%	-0.61	1.32
Nov-01	0	4	0.00%	107	371	28.84%	-1.23	1.79
Dec-01				73	352	20.74%		
Jan-02	1	4	25.00%	90	402	22.39%	0.16	0.61
Feb-02	1	6	16.67%	83	296	28.04%	-0.78	1.48



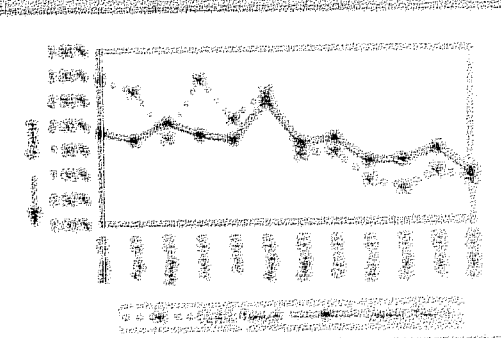
Repair Repeat Report Rate (Percent) (MR-7E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	9	11.11%	125	566	22.08%	-0.79	1.99
Sep-01	0	3	0.00%	63	246	25.61%	-1.01	2.56
Oct-01	0	3	0.00%	81	302	26.82%	-1.04	2.68
Nov-01	0	3	0.00%	69	217	31.80%	-1.15	2.87
Dec-01				51	227	22.47%		
Jan-02	1	4	25.00%	61	247	24.70%	0.03	0.97
Feb-02								



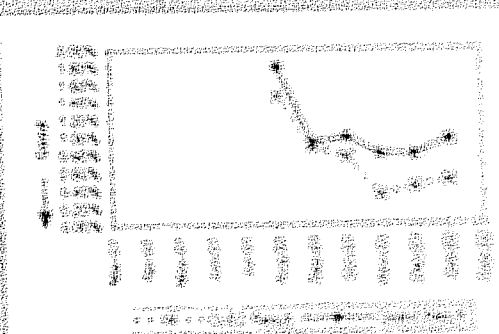
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	33	1135	2.91%	4906	267200	1.84%	2.68	0.63
Apr-01	35	1311	2.67%	4700	279790	1.68%	2.59	0.63
May-01	25	1445	1.73%	5581	274534	2.03%	-0.81	1.17
Jun-01	44	1517	2.90%	4729	266282	1.78%	3.37	1.63
Jul-01	34	1615	2.11%	4230	252102	1.68%	1.33	0.79
Aug-01	45	1714	2.63%	5831	238364	2.45%	0.61	0.93
Sep-01	25	1807	1.38%	3645	227625	1.60%	-0.73	0.86
Oct-01	28	1953	1.43%	3693	217706	1.70%	-0.69	0.84
Nov-01	17	2029	0.84%	2538	208053	1.22%	-1.56	0.69
Dec-01	14	2096	0.67%	2480	200987	1.23%	-1.94	0.54
Jan-02	22	2167	1.02%	2837	191123	1.48%	-1.31	0.69
Feb-02	18	2185	0.82%	1782	183565	0.97%	-0.41	0.85



Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

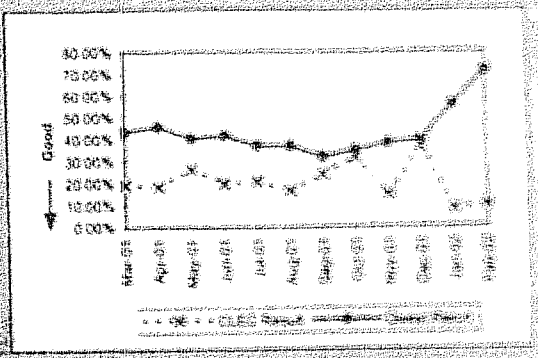
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	25	1714	1.46%	4284	238364	1.80%	-1.05	1.84
Sep-01	16	1807	0.89%	2117	227625	0.93%	-0.41	1.42
Oct-01	15	1953	0.77%	2158	217706	0.99%	-0.79	1.77
Nov-01	7	2029	0.35%	1567	208053	0.80%	-2.39	1.99
Dec-01	9	2096	0.43%	1603	200987	0.80%	-1.93	2.15
Jan-02	11	2167	0.51%	1837	191123	0.96%	-2.16	2.30
Feb-02								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

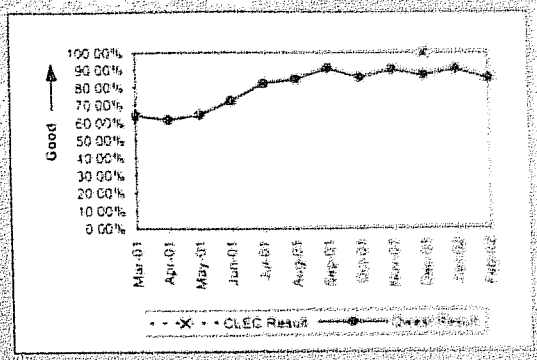
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	8	41	19.51%	3764	8670	43.41%	-3.08	-2.87
Apr-01	8	43	18.60%	3960	8660	45.73%	-3.56	-3.17
May-01	9	34	26.47%	3787	9368	40.42%	-1.60	-2.01
Jun-01	11	55	20.00%	3373	8102	41.63%	-3.24	-2.97
Jul-01	9	43	20.93%	2498	6728	37.13%	-2.19	-2.33
Aug-01	9	54	16.67%	3429	9260	37.03%	-3.09	-2.88
Sep-01	8	33	24.24%	1706	5351	31.88%	-0.94	-1.57
Oct-01	13	41	31.71%	1992	5685	35.04%	-0.45	-1.27
Nov-01	3	20	15.00%	1569	4107	38.20%	-2.13	-2.3
Dec-01	8	22	36.36%	1622	4102	39.54%	-0.3	-1.58
Jan-02	2	24	8.33%	3596	6433	55.90%	-4.68	-3.85
Feb-02	2	20	10.00%	4407	6189	71.21%	-6.04	-4.67



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

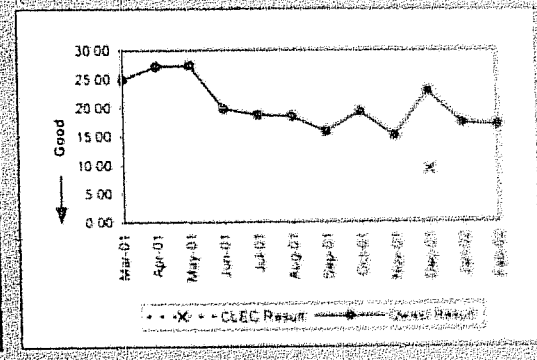
Installation Commitments Met (Percent) (OP-3D)– Interval Zone One

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					127	198	64.14%		
					111	180	61.67%		
					98	152	64.47%		
					139	192	72.40%		
					141	171	82.46%		
					140	165	84.85%		
					212	233	90.99%		
					169	197	85.79%		
					156	173	90.17%		
	1	1	100.00%	0.00%	141	162	87.04%	-0.38	-1.23
					220	243	90.54%		
					118	138	85.51%		



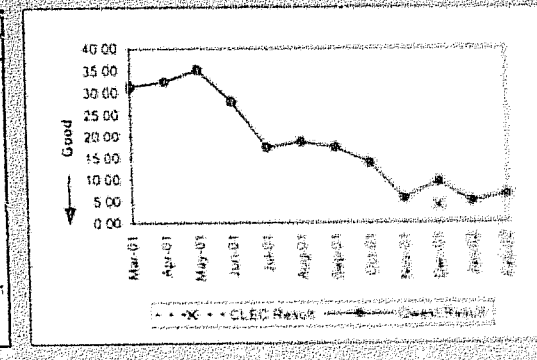
Installation Interval (Average Days) (OP-4D)– Interval Zone One

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					4937	198	24.93		
					4882	179	27.27		
					4135	151	27.38		
					3745	189	19.81		
					7591	406	18.70		
					6486	351	18.48		
					7901	498	15.87		
					9329	483	19.31		
					4724	313	15.09		
	33	4	9.25	3.77	6201	271	22.88	-1.17	-1.71
					7180	416	17.26		
					4336	257	16.87		



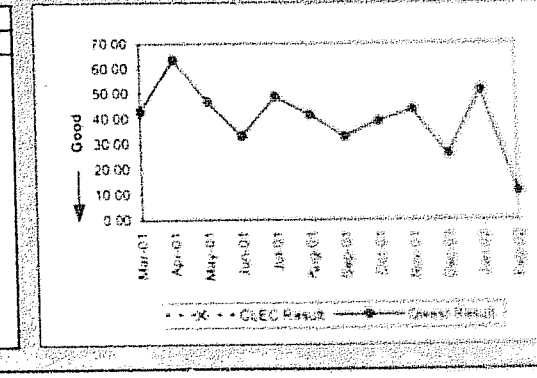
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)– Interval Zone One

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					1381	44	31.39		
					1816	56	32.43		
					1091	31	35.19		
					1062	38	27.95		
					1807	104	17.38		
					1697	91	18.65		
					1513	87	17.39		
					1864	135	13.81		
					892	161	5.54		
	12	3	4.00	1.73	1272	136	9.35	-0.35	-1.21
					999	208	4.80		
					910	142	6.41		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)– Interval Zone One

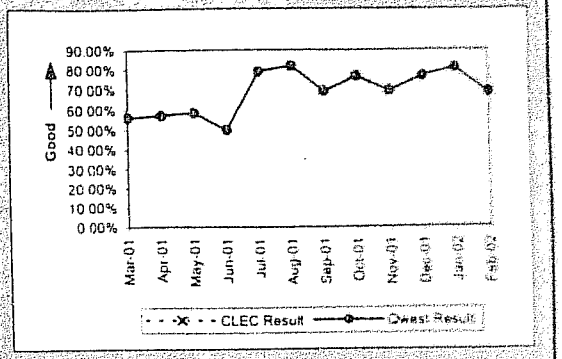
	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					1156	27	42.81		
					826	13	63.54		
					1076	23	46.78		
					498	15	33.20		
					291	6	48.50		
					248	6	41.33		
					263	8	32.88		
					388	10	38.80		
					217	5	43.40		
					129	5	25.80		
					255	5	51.00		
					11	1	11.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

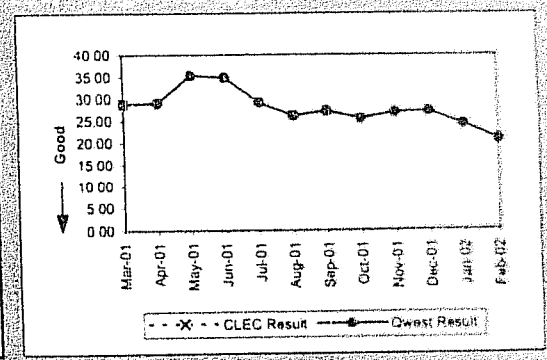
Provisioning Commitments Met (Percent) (OP-3E)-- Interval Zone Two

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		45	80	56.25%		
		43	75	57.33%		
		34	58	58.62%		
		29	58	50.00%		
		34	43	79.07%		
		50	61	81.97%		
		41	59	69.49%		
		56	73	76.71%		
		64	92	69.57%		
		64	83	77.11%		
		68	84	80.95%		
		44	64	68.75%		



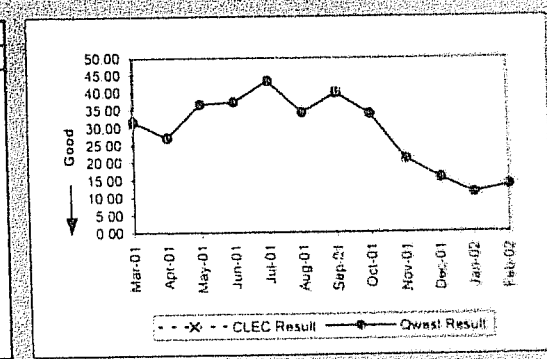
Provisioning Interval (Average Days) (OP-4E)-- Interval Zone Two

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		2302	80	28.78		
		2180	75	29.07		
		2053	58	35.40		
		2023	58	34.88		
		4543	156	29.12		
		3559	136	26.17		
		3672	135	27.20		
		5137	201	25.56		
		4316	160	26.98		
		3727	137	27.20		
		3532	146	24.19		
		2210	107	20.65		



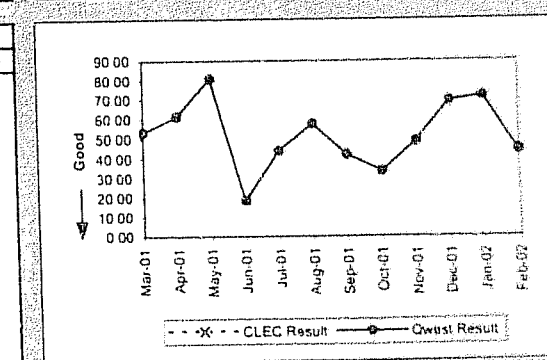
Provisioning Interval For Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		857	27	31.74		
		517	19	27.21		
		586	16	36.62		
		931	25	37.24		
		2248	52	43.23		
		1506	44	34.23		
		1516	38	39.89		
		2261	67	33.75		
		1841	88	20.92		
		1054	68	15.50		
		823	74	11.12		
		824	62	13.29		



Provisioning Interval For Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

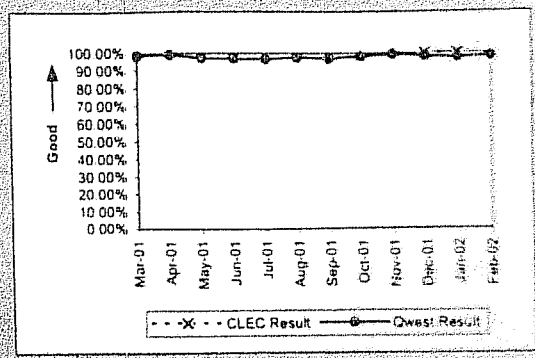
CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		426	8	53.25		
		798	13	61.38		
		647	8	80.88		
		75	4	18.75		
		264	6	44.00		
		347	6	57.83		
		337	8	42.12		
		202	6	33.67		
		537	11	48.82		
		485	7	69.29		
		430	6	71.67		
		88	2	44.00		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

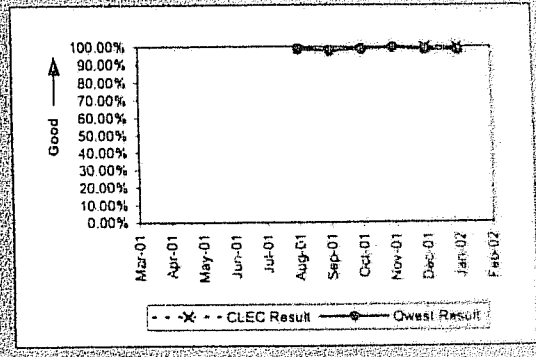
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

[illegible]	[illegible]	CLEC Denv	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					621	630	98.57%		
[illegible]					627	633	99.05%		
[illegible]					524	539	97.22%		
[illegible]					513	529	96.98%		
[illegible]					529	547	96.71%		
[illegible]					524	536	97.76%		
[illegible]					559	576	97.05%		
[illegible]					675	689	97.97%		
[illegible]					604	609	99.18%		
[illegible]	[illegible]	[illegible]	100.00%	0.00%	444	453	98.01%	-0.2	-1.12
[illegible]	[illegible]	[illegible]	100.00%	0.00%	487	501	97.21%	-0.24	-1.15
[illegible]					466	475	98.11%		



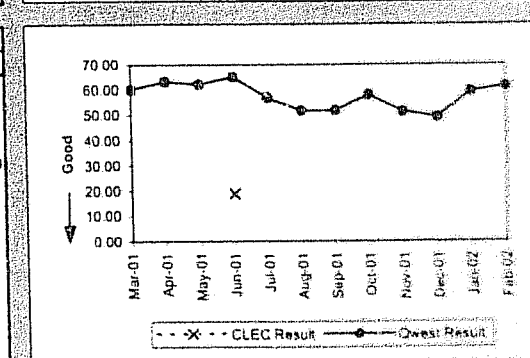
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

[illegible]	[illegible]	CLEC Denv	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					528	536	98.51%		
[illegible]					562	576	97.57%		
[illegible]					680	689	98.69%		
[illegible]					607	609	99.67%		
[illegible]	[illegible]	[illegible]	100.00%	0.00%	445	453	98.23%	-0.19	-1.12
[illegible]	[illegible]	[illegible]	100.00%	0.00%	491	501	98.00%	-0.2	-1.12



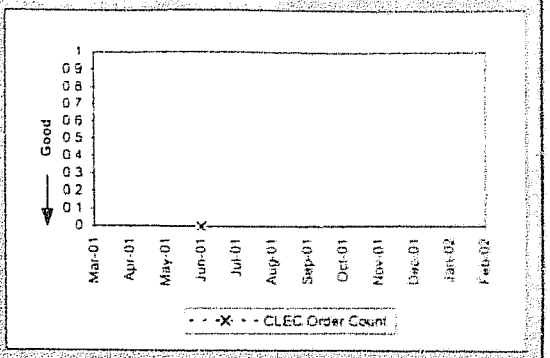
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

[illegible]	[illegible]	CLEC Denv	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					27184	453	60.01		
[illegible]					26537	419	63.33		
[illegible]					23328	375	62.21		
[illegible]	[illegible]	[illegible]	19.00		22204	341	65.11	-0.64	-1.39
[illegible]					12089	213	56.76		
[illegible]					12347	239	51.66		
[illegible]					12570	243	51.73		
[illegible]					12902	223	57.86		
[illegible]					11028	215	51.29		
[illegible]					11541	235	49.11		
[illegible]					12428	210	59.18		
[illegible]					11798	193	61.13		



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

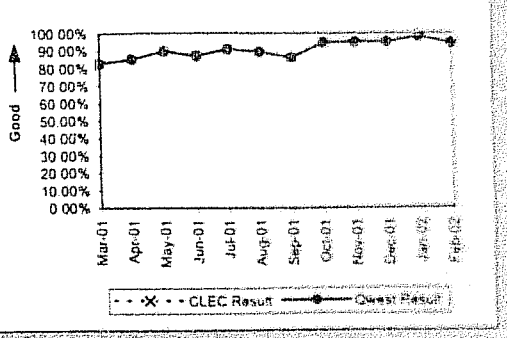
Reasons Unbundled Loop - DS3 Capable (OP-15B)	
	CLEC Order Count
	0



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

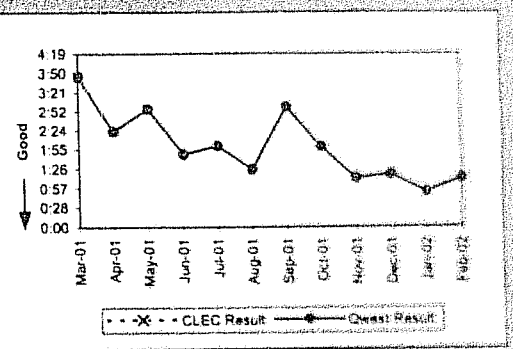
% Repairs Cleared within 4 Hours (Percent) (MR-5A)-- Interval Zone One

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				99	119	83.19%		
				81	95	85.26%		
				113	126	89.68%		
				107	123	86.99%		
				90	99	90.91%		
				101	113	89.38%		
				133	154	86.36%		
				128	135	94.81%		
				121	127	95.28%		
				98	103	95.15%		
				116	118	98.31%		
				83	88	94.32%		



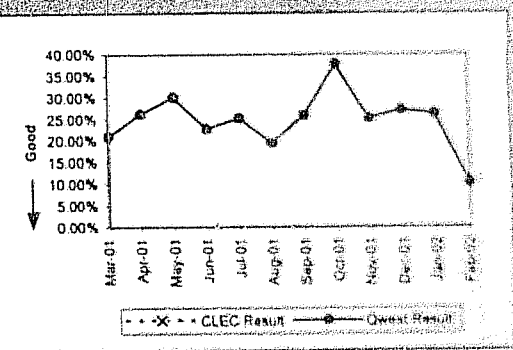
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				449:06	119	3:46		
				226:49	95	2:23		
				371:24	126	2:57		
				221:10	123	1:48		
				199:17	99	2:01		
				161:41	113	1:26		
				461:47	154	3:00		
				270:13	135	2:00		
				154:42	127	1:13		
				134:43	103	1:18		
				101:44	118	0:52		
				106:00	88	1:12		



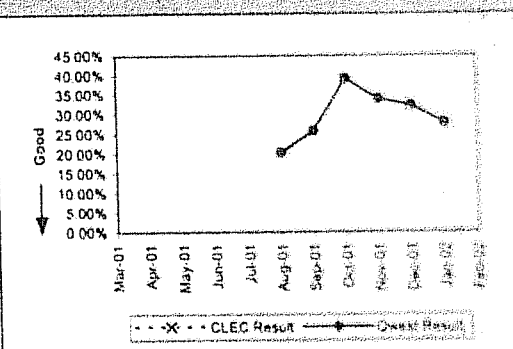
Repeat Repair Report Rate (Percent) (MR-7D)-- Interval Zone One

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				25	119	21.01%		
				25	95	26.32%		
				38	126	30.16%		
				28	123	22.76%		
				25	99	25.25%		
				22	113	19.47%		
				40	154	25.97%		
				51	135	37.78%		
				32	127	25.20%		
				28	103	27.18%		
				31	118	26.27%		
				9	88	10.23%		



Repeat Repair Report Rate (Percent) (MR-7D*)-- Interval Zone One

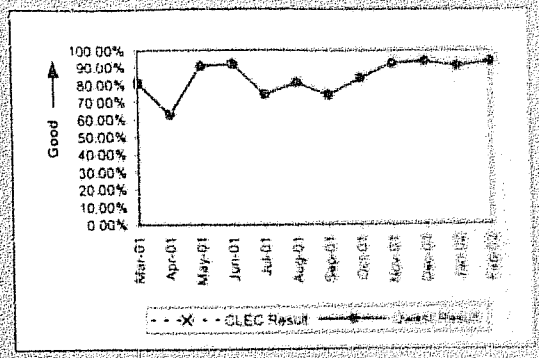
CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				14	69	20.29%		
				24	93	25.81%		
				27	69	39.13%		
				23	68	33.82%		
				20	62	32.26%		
				17	61	27.87%		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

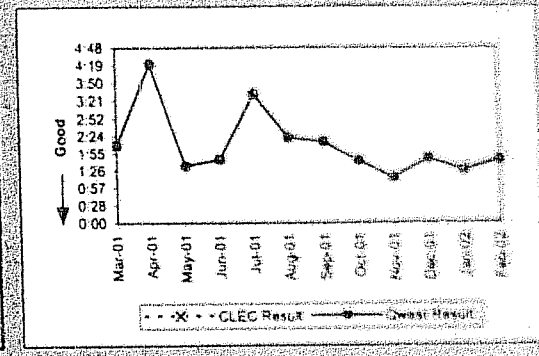
% Trouble Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					35	43	81.40%		
Apr-01					22	35	62.86%		
May-01					30	33	90.91%		
Jun-01					35	38	92.11%		
Jul-01					38	51	74.51%		
Aug-01					35	43	81.40%		
Sep-01					29	39	74.36%		
Oct-01					31	37	83.78%		
Nov-01					25	27	92.59%		
Dec-01					29	31	93.55%		
Jan-02					50	55	90.91%		
Feb-02					29	31	93.55%		



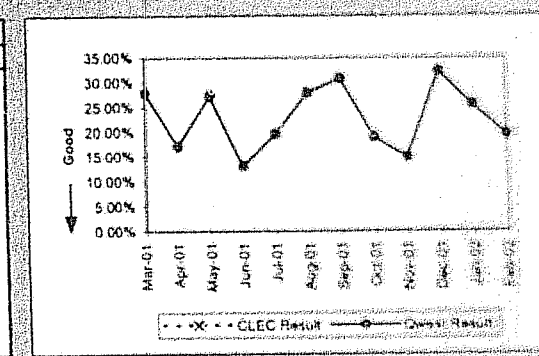
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					92:29	43	2:09		
Apr-01					153:03	35	4:22		
May-01					51:53	33	1:34		
Jun-01					66:23	38	1:45		
Jul-01					180:02	51	3:32		
Aug-01					102:00	43	2:22		
Sep-01					87:29	39	2:15		
Oct-01					63:25	37	1:43		
Nov-01					33:26	27	1:14		
Dec-01					54:53	31	1:46		
Jan-02					78:33	55	1:26		
Feb-02					53:16	31	1:43		



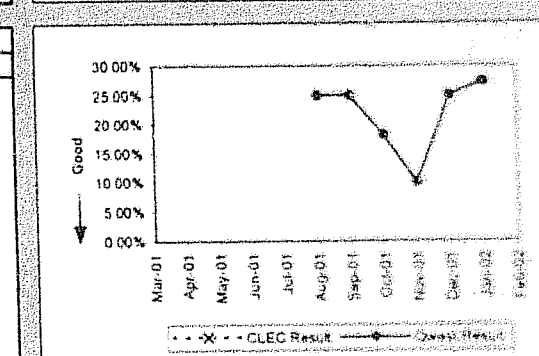
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					12	43	27.91%		
Apr-01					6	35	17.14%		
May-01					9	33	27.27%		
Jun-01					5	38	13.16%		
Jul-01					10	51	19.61%		
Aug-01					12	43	27.91%		
Sep-01					12	39	30.77%		
Oct-01					7	37	18.92%		
Nov-01					4	27	14.81%		
Dec-01					10	31	32.26%		
Jan-02					14	55	25.45%		
Feb-02					6	31	19.35%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

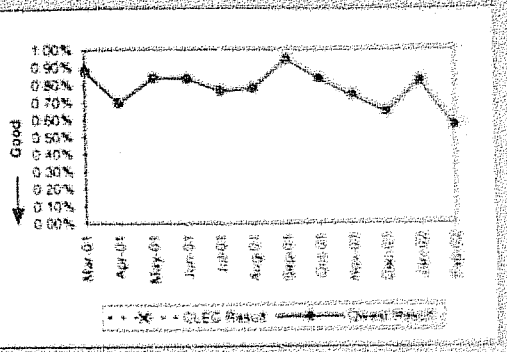
	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					9	36	25.00%		
Sep-01					7	28	25.00%		
Oct-01					4	22	18.18%		
Nov-01					1	10	10.00%		
Dec-01					4	16	25.00%		
Jan-02					9	33	27.27%		
Feb-02									



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

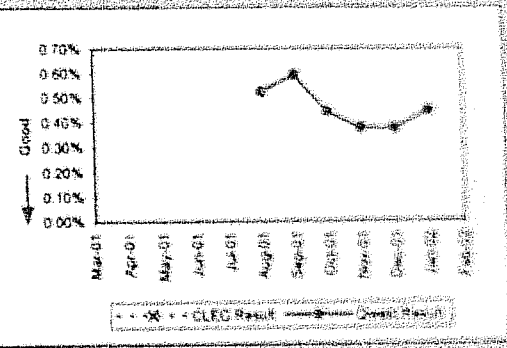
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					162	18420	0.88%		
Apr-01					130	18724	0.69%		
May-01					159	18987	0.84%		
Jun-01					161	19342	0.83%		
Jul-01					150	19686	0.76%		
Aug-01					156	20036	0.78%		
Sep-01					193	20400	0.95%		
Oct-01					172	20591	0.84%		
Nov-01					154	20806	0.74%		
Dec-01					134	21020	0.64%		
Jan-02					173	21223	0.82%		
Feb-02					119	21400	0.56%		



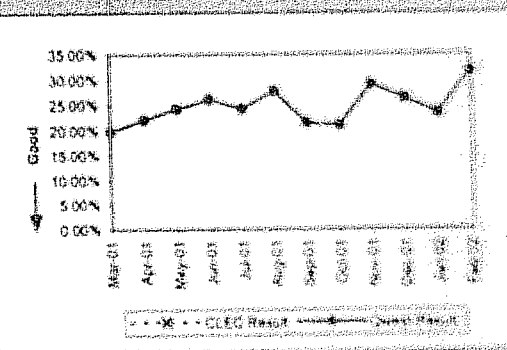
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					105	20036	0.52%		
Sep-01					121	20400	0.59%		
Oct-01					91	20591	0.44%		
Nov-01					78	20806	0.37%		
Dec-01					78	21020	0.37%		
Jan-02					94	21223	0.44%		
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

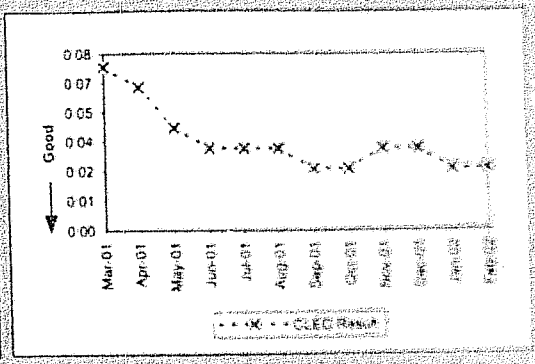
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					40	202	19.80%		
Apr-01					37	167	22.16%		
May-01					51	210	24.29%		
Jun-01					57	218	26.15%		
Jul-01					48	198	24.24%		
Aug-01					60	216	27.78%		
Sep-01					53	246	21.54%		
Oct-01					46	218	21.10%		
Nov-01					63	217	29.03%		
Dec-01					48	182	26.37%		
Jan-02					53	226	23.45%		
Feb-02					55	174	31.61%		



Checklist #4 - Unbundled Loop Cutovers

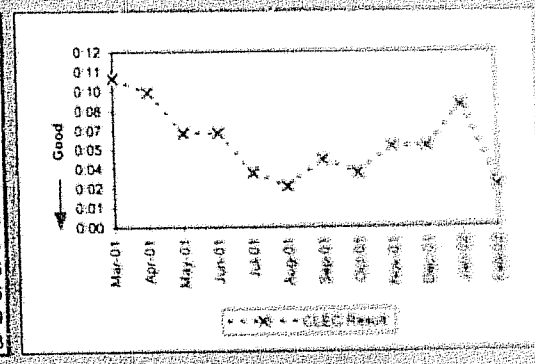
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1272:52	9626	0:08
Apr-01	1255:28	10207	0:07
May-01	947:31	12358	0:05
Jun-01	766:45	11882	0:04
Jul-01	671:03	10884	0:04
Aug-01	715:15	12138	0:04
Sep-01	680:05	11766	0:03
Oct-01	1158:29	20448	0:03
Nov-01	1043:21	17336	0:04
Dec-01	1062:47	17775	0:04
Jan-02	607:17	10915	0:03
Feb-02	472:51	9335	0:03



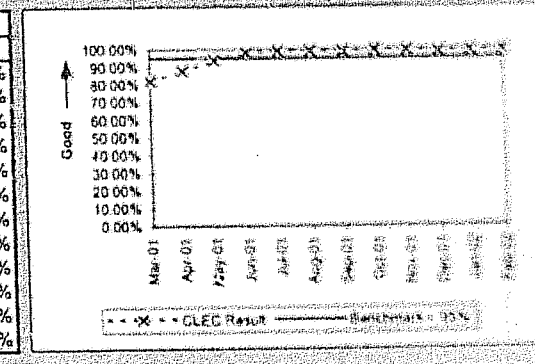
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	4:08	23	0:11
Apr-01	8:33	49	0:10
May-01	4:48	44	0:07
Jun-01	4:14	35	0:07
Jul-01	1:40	27	0:04
Aug-01	6:16	111	0:03
Sep-01	7:59	90	0:05
Oct-01	3:21	55	0:04
Nov-01	4:35	49	0:06
Dec-01	4:39	50	0:06
Jan-02	7:13	47	0:09
Feb-02	3:23	60	0:03



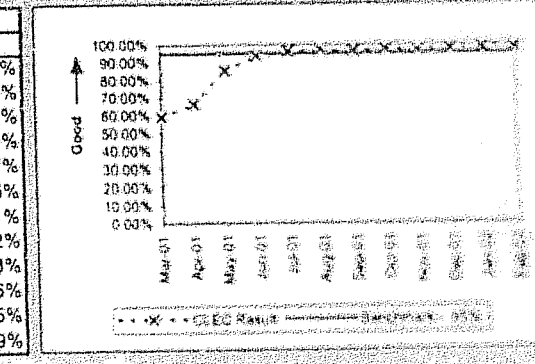
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	2622	3190	82.19%
Apr-01	3102	3529	87.90%
May-01	4413	4700	93.89%
Jun-01	4672	4764	98.07%
Jul-01	4300	4342	99.03%
Aug-01	4434	4477	99.04%
Sep-01	4415	4462	98.95%
Oct-01	7401	7447	99.38%
Nov-01	5889	5925	99.39%
Dec-01	6173	6248	98.80%
Jan-02	4270	4304	99.21%
Feb-02	3332	3349	99.49%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)

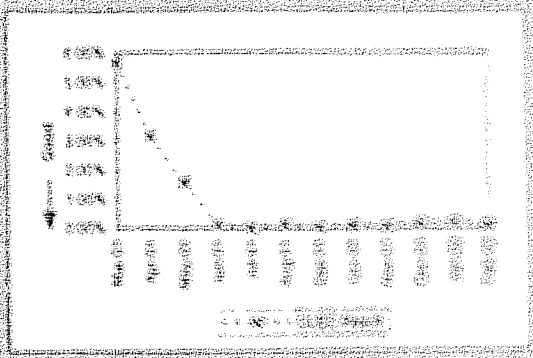
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	1403	2372	59.15%
Apr-01	1745	2629	66.38%
May-01	1926	2252	85.52%
Jun-01	1661	1771	93.79%
Jul-01	1530	1591	96.17%
Aug-01	2354	2423	97.15%
Sep-01	1878	1950	96.31%
Oct-01	1845	1892	97.52%
Nov-01	1171	1210	96.78%
Dec-01	1177	1204	97.76%
Jan-02	1194	1214	98.35%
Feb-02	976	995	98.09%



Checklist #4 - Unbundled Loop Cutovers

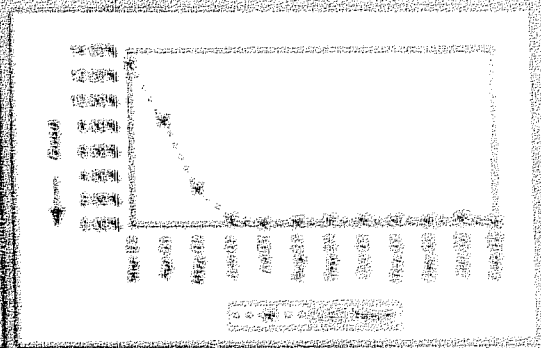
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)

Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	194	3406	5.70%
Apr-01	118	3733	3.16%
May-01	74	4700	1.57%
Jun-01	7	4764	0.15%
Jul-01	1	4342	0.02%
Aug-01	6	4477	0.13%
Sep-01	2	4462	0.04%
Oct-01	6	7447	0.08%
Nov-01	3	5925	0.05%
Dec-01	12	6248	0.19%
Jan-02	8	4304	0.19%
Feb-02	3	3349	0.09%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)

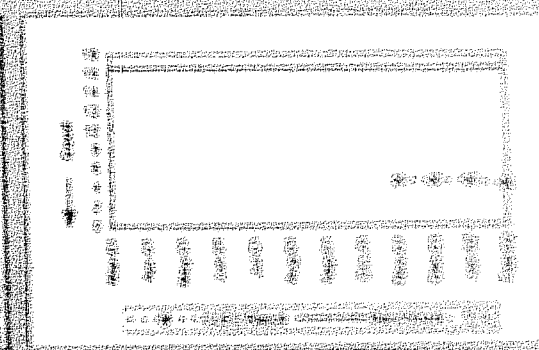
Date	CLEC Num	CLEC Denom	CLEC Result
Mar-01	353	2718	12.99%
Apr-01	233	2756	8.45%
May-01	67	2252	2.98%
Jun-01	8	1771	0.45%
Jul-01	1	1591	0.06%
Aug-01	4	2423	0.17%
Sep-01	6	1950	0.31%
Oct-01	5	1892	0.26%
Nov-01	3	1210	0.25%
Dec-01	2	1204	0.17%
Jan-02	5	1214	0.41%
Feb-02	0	995	0.00%



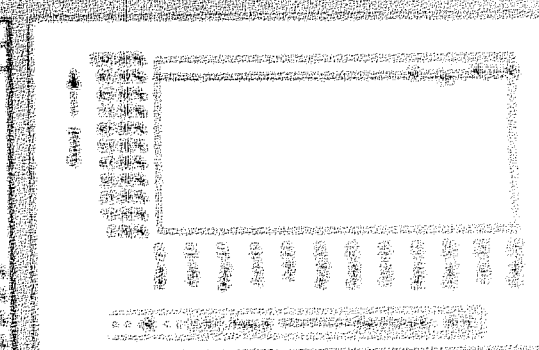
Checklist #4 - Unbundled Loop - Conditioned

Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1247	1397	89.26%	30.96%
Dec-01	1598	1763	90.64%	29.13%
Jan-02	1653	1899	87.05%	33.58%
Feb-02	1658	1844	89.91%	30.12%

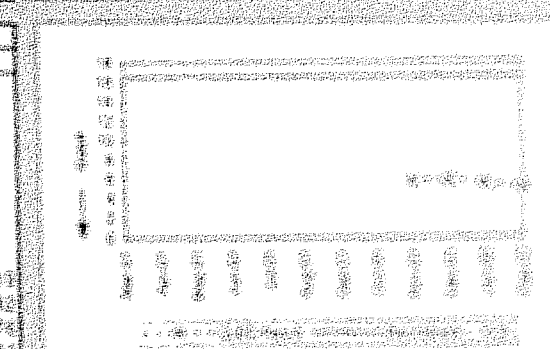
Installation Interval (Average Days) (OP-4D)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	5124	1104	4.64	3.43
Dec-01	5844	1269	4.61	2.80
Jan-02	7775	1683	4.62	3.47
Feb-02	6759	1577	4.29	2.75



Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	186	205	90.73%	29.00%
Dec-01	146	165	88.48%	31.92%
Jan-02	229	247	92.71%	25.99%
Feb-02	285	308	92.53%	26.29%

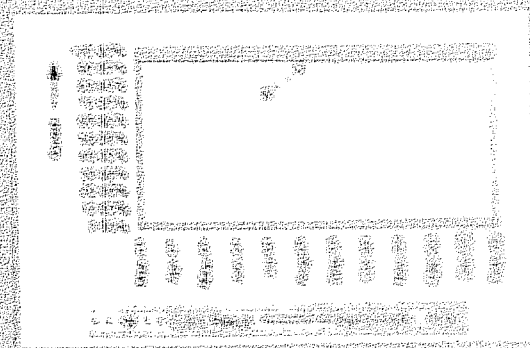


Installation Interval (Average Days) (OP-4E)-- Interval Zone Two				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	951	164	5.80	5.13
Dec-01	792	134	5.91	4.32
Jan-02	1016	182	5.58	3.76
Feb-02	960	187	5.13	3.44

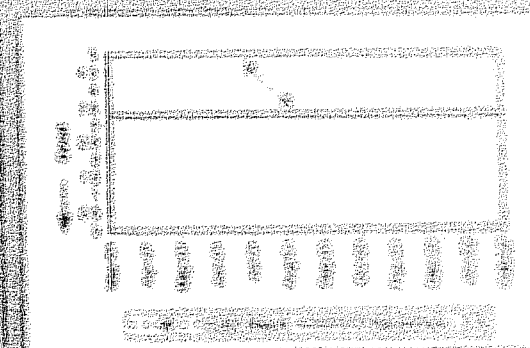


Checklist #4 - Line Sharing Installation

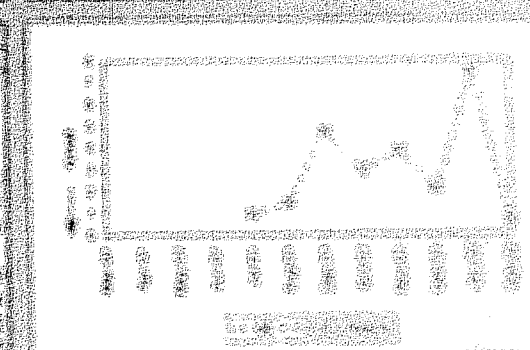
Installation Commitments Met (Percent) (OP-3A) -- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	15	20	75.00%	43.30%
Aug-01	17	19	89.47%	30.68%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



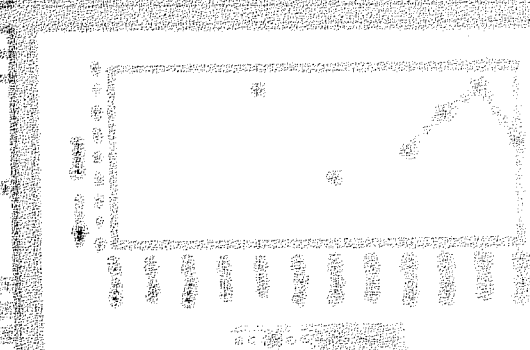
Installation Interval (Average Days) (OP-4A) -- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	92	20	4.60	2.91
Aug-01	74	20	3.70	1.03
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Non-Facility Reasons (Average Days) (OP-4A) -- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	3	3	1.00	0.00
Aug-01	3	2	1.50	0.71
Sep-01	19	4	4.75	3.00
Oct-01	3	1	3.00	
Nov-01	23	6	3.83	3.43
Dec-01	13	6	2.17	2.04
Jan-02	105	14	7.50	7.50
Feb-02	4	6	0.67	0.50



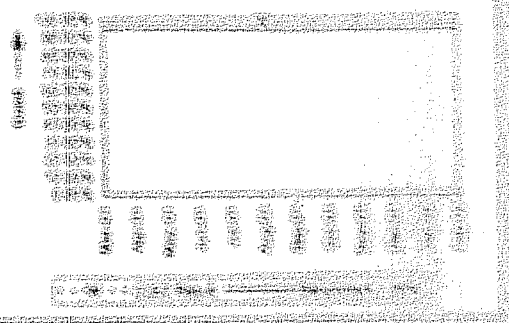
Delayed Days for Facility Reasons (Average Days) (OP-4A) -- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	14	2	7.00	4.24
Aug-01				
Sep-01	3	1	3.00	
Oct-01				
Nov-01	59	14	4.21	4.21
Dec-01	135	23	5.87	6.31
Jan-02	231	33	7.00	5.65
Feb-02	82	14	6.50	7.23



Checklist #4 - Line Sharing Installation

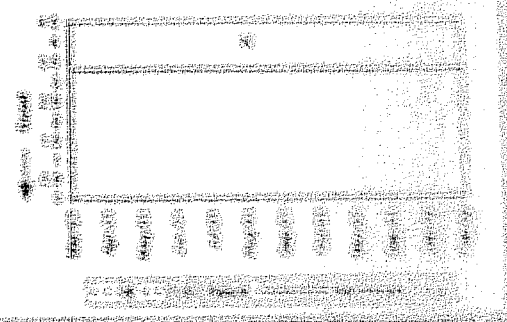
Installation Commitments Met (Percent) (OP-3B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	SQM Diff
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



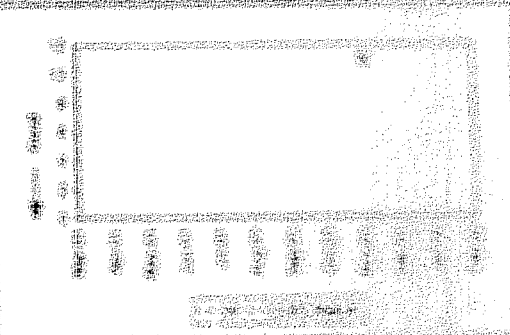
Installation Interval (Average Days) (OP-4B) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	SQM Diff
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	8	2	4.00	0.00
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



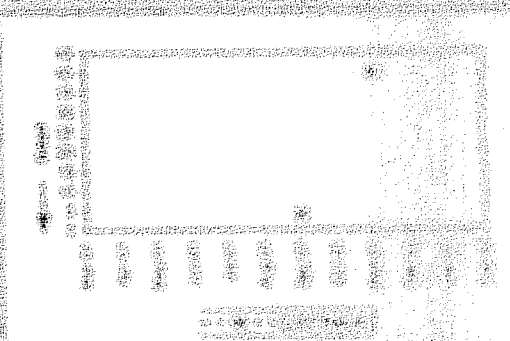
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	SQM Diff
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	11	1	11.00	
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-4A) – Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	SQM Diff
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	1	4.00	
Oct-01				
Nov-01	40	1	40.00	
Dec-01				
Jan-02				
Feb-02				



CONTINUATION

[7]

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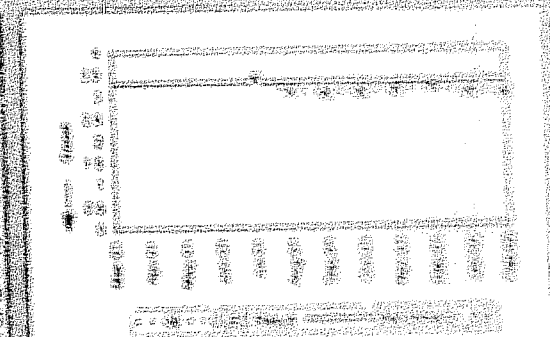
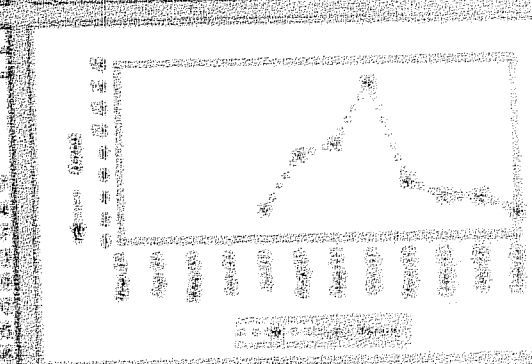
Checklist #4 - Line Sharing Installation

Installation Commitments Met (Percent) (OP-3C) -- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	1377	1393	99.85%	10.66%
Aug-01	1322	1332	99.25%	6.63%
Sep-01	1129	1133	99.65%	5.93%
Oct-01	1281	1283	99.84%	3.95%
Nov-01	1089	1097	99.27%	8.51%
Dec-01	1348	1352	99.70%	5.43%
Jan-02	1535	1543	99.48%	7.18%
Feb-02	1182	1184	99.83%	4.11%

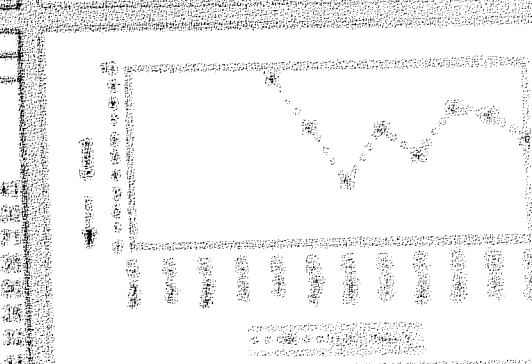
Installation Interval (Average Days) (OP-4C) -- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2219	653	3.40	1.23
Aug-01	2768	894	3.10	1.25
Sep-01	2390	787	3.04	0.51
Oct-01	3315	1077	3.08	0.52
Nov-01	2357	755	3.12	0.71
Dec-01	1826	571	3.20	0.88
Jan-02	3989	1313	3.04	0.75
Feb-02	3106	1037	3.00	0.72



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3) -- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	27	10	2.70	1.67
Aug-01	53	7	7.57	8.64
Sep-01	34	4	8.50	15.67
Oct-01	42	3	14.00	13.23
Nov-01	55	11	5.00	7.68
Dec-01	91	25	3.64	4.40
Jan-02	84	24	3.50	3.90
Feb-02	23	11	2.09	3.56

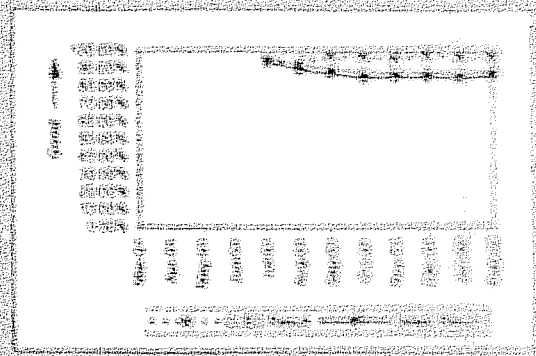


Delayed Days for Facility Reasons (Average Days) (OP-6B-3) -- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	56	6	9.33	8.43
Aug-01	26	4	6.50	5.00
Sep-01	7	2	3.50	0.71
Oct-01	57	9	6.33	3.35
Nov-01	380	78	4.87	3.90
Dec-01	625	84	7.44	5.26
Jan-02	1150	164	7.01	5.32
Feb-02	592	105	5.64	3.44

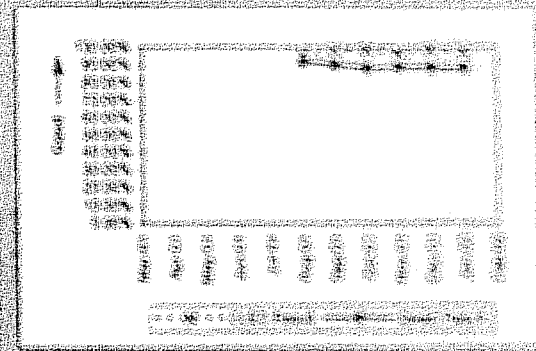


Checklist #4 - Line Sharing Installation

New Service Installation Quality (Percent) (OP-5)									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sta	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	1315	1389	94.67%	22.46%	762605	812844	93.82%	[illegible]	[illegible]
Aug-01	1287	1384	92.99%	25.53%	491277	545987	89.98%	[illegible]	[illegible]
Sep-01	1235	1264	97.71%	14.97%	313188	356286	87.90%	[illegible]	[illegible]
Oct-01	1234	1268	97.32%	16.15%	272655	319858	85.24%	[illegible]	[illegible]
Nov-01	1420	1484	95.69%	20.31%	264829	307780	86.04%	[illegible]	[illegible]
Dec-01	1848	1882	98.19%	13.32%	230863	259035	85.91%	[illegible]	[illegible]
Jan-02	2315	2383	97.15%	16.65%	225377	264541	85.20%	[illegible]	[illegible]
Feb-02	2178	2238	97.32%	16.15%	229620	265934	86.34%	[illegible]	[illegible]



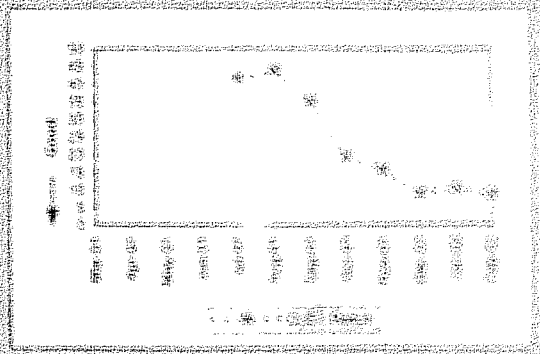
New Service Installation Quality (Percent) (OP-5*)									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sta	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1327	1384	95.88%	19.87%	502621	545987	92.06%	[illegible]	[illegible]
Sep-01	1248	1264	98.73%	11.18%	321988	356286	90.37%	[illegible]	[illegible]
Oct-01	1253	1268	98.82%	10.81%	283195	319858	88.54%	[illegible]	[illegible]
Nov-01	1442	1484	97.17%	16.58%	274419	307780	89.16%	[illegible]	[illegible]
Dec-01	1867	1882	99.20%	8.89%	239638	259035	89.07%	[illegible]	[illegible]
Jan-02	2342	2383	98.28%	13.00%	234893	264541	88.79%	[illegible]	[illegible]
Feb-02									



Checklist #4 - Line Sharing Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

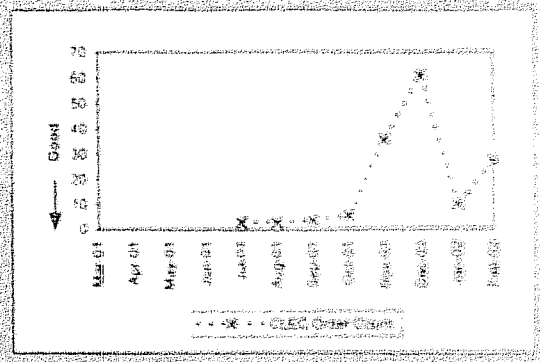
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	292	7	41.71	56.05
Aug-01	397	9	44.11	58.52
Sep-01	529	15	35.27	52.56
Oct-01	376	19	19.79	40.33
Nov-01	849	53	16.02	29.68
Dec-01	767	82	9.35	10.62
Jan-02	149	14	10.64	7.06
Feb-02	269	31	8.68	11.68



Checklist #4 - Line Sharing Installation

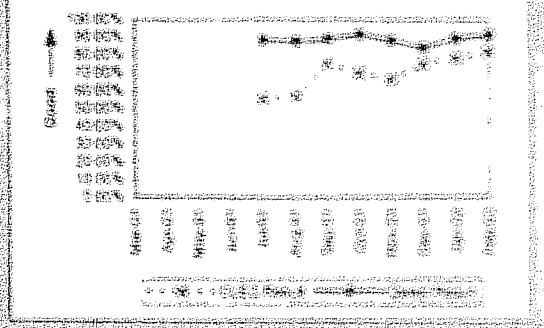
Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B)

Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	3
Aug-01	3
Sep-01	4
Oct-01	6
Nov-01	36
Dec-01	61
Jan-02	10
Feb-02	27



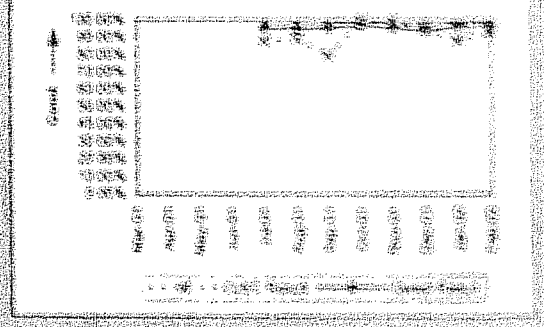
Out of Service Cleared within 24 hours (Percent) (MR-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	5	9	55.56%	49.69%	112515	127723	88.09%	2.38	[illegible]
Aug-01	4	7	57.14%	49.49%	112632	128820	87.43%	1.94	[illegible]
Sep-01	3	4	75.00%	43.30%	86686	97653	88.77%	0.79	[illegible]
Oct-01	7	10	70.00%	45.83%	86609	94407	91.74%	1.06	[illegible]
Nov-01	8	12	66.67%	47.14%	76893	87269	88.11%	1.93	[illegible]
Dec-01	6	8	75.00%	43.30%	67857	80589	84.20%	0.1	[illegible]
Jan-02	11	14	78.57%	41.03%	64001	71609	89.38%	1.19	[illegible]
Feb-02	9	11	81.82%	38.57%	55564	60852	91.31%	1.02	[illegible]



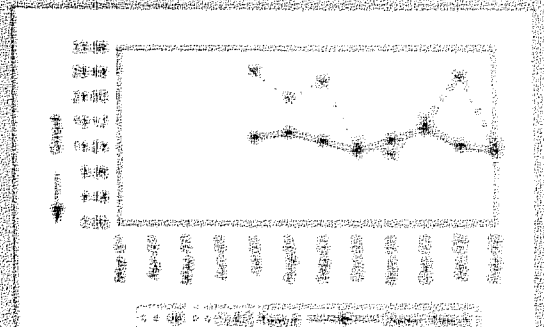
All Troubles Cleared within 48 hours (Percent) (MR-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	15	17	88.24%	32.22%	162971	170654	95.50%	1.32	[illegible]
Aug-01	17	19	89.47%	30.69%	167518	175435	95.49%	1.45	[illegible]
Sep-01	12	15	80.00%	40.00%	129064	133810	96.45%	2.41	[illegible]
Oct-01	20	20	100.00%	0.00%	127808	130646	97.83%	0.67	[illegible]
Nov-01	34	34	100.00%	0.00%	117095	121450	96.41%	1.12	[illegible]
Dec-01	23	24	95.83%	19.98%	105909	112782	93.79%	0.83	[illegible]
Jan-02	40	45	88.89%	31.43%	98078	100587	97.51%	2.56	[illegible]
Feb-02	43	46	93.48%	24.69%	82071	83819	97.91%	1.52	[illegible]



Mean Time to Restore (Hours:Minutes) (MR-5A)-- Dispatches Within MSAs

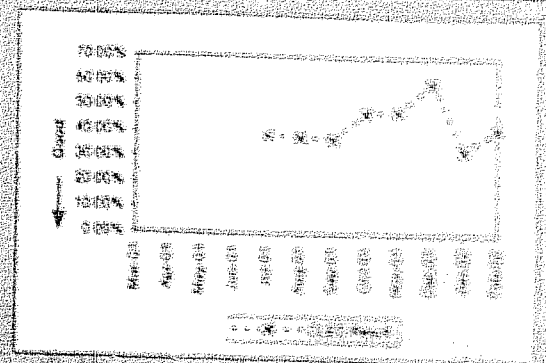
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	498:29	17	29:19	20:42	2795680:03	170654	16:23	1.73	[illegible]
Aug-01	458:38	19	24:08	17:25	3022829:48	175435	17:14	1.75	[illegible]
Sep-01	409:19	15	27:17	25:14	2087316:25	133810	15:36	2.21	[illegible]
Oct-01	305:46	20	15:17	10:09	1779047:28	130646	13:37	0.69	[illegible]
Nov-01	452:01	34	13:18	11:37	1935673:57	121450	15:56	0.85	[illegible]
Dec-01	474:05	24	19:45	16:31	2038308:15	112782	18:04	1.51	[illegible]
Jan-02	1266:24	45	28:09	56:18	1483299:18	100587	14:45	2.38	[illegible]
Feb-02	704:59	46	15:19	14:54	1153308:31	83819	13:44	1.71	[illegible]



Checklist #4 - Line Sharing Repair

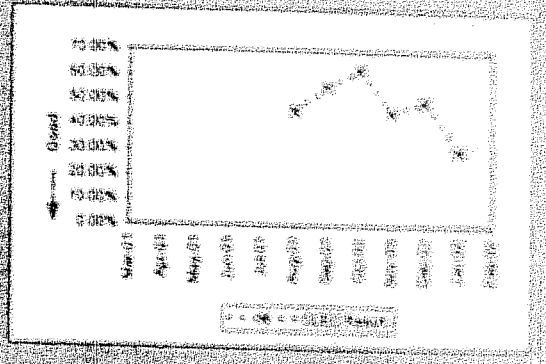
Repair Repeat Report Rate (Percent) (MR-7A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	7	18	38.89%	48.75%
Aug-01	8	21	38.10%	48.56%
Sep-01	6	16	37.50%	48.41%
Oct-01	10	21	47.62%	49.94%
Nov-01	17	35	48.57%	49.98%
Dec-01	18	30	60.00%	48.99%
Jan-02	15	45	33.33%	47.14%
Feb-02	20	48	41.67%	49.30%



Repair Repeat Report Rate (Percent) (MR-7A*)– Dispatches Within MSAs

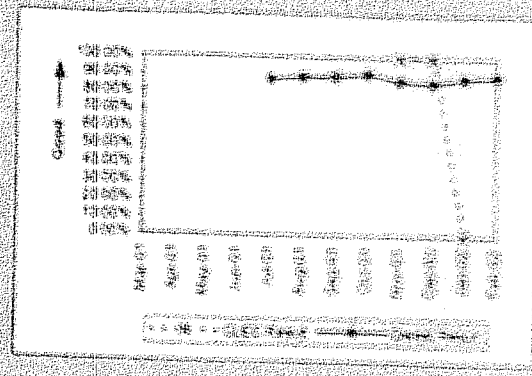
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	6	13	46.15%	49.85%
Sep-01	5	9	55.56%	49.69%
Oct-01	5	8	62.50%	48.41%
Nov-01	11	24	45.83%	49.83%
Dec-01	9	18	50.00%	50.00%
Jan-02	10	33	30.30%	45.95%



Checklist #4 - Line Sharing Repair

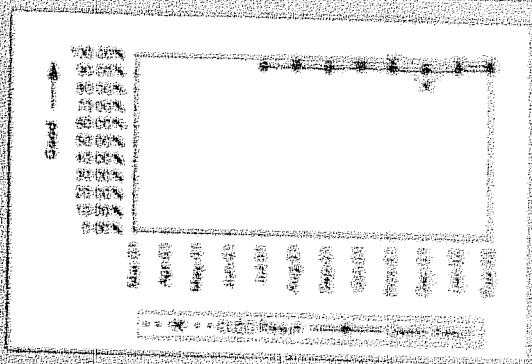
Out of Service Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					31406	35931	87.41%		
Sep-01					31878	35884	88.84%		
Oct-01					23818	26756	89.02%		
Nov-01	1	1	100.00%	0.00%	22791	25082	90.87%		
Dec-01	2	2	100.00%	0.00%	20267	23317	86.92%	-0.39	-1.24
Jan-02	0	1	0.00%	0.00%	18165	21153	85.87%	-0.57	-1.35
Feb-02					16526	18641	88.65%	1.58	-0.04
					14932	16620	89.84%		



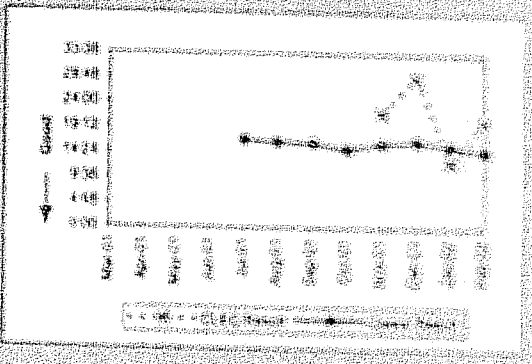
All Troubles Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					46508	48783	95.34%		
Sep-01					47530	49572	95.88%		
Oct-01					35404	37126	95.36%		
Nov-01	5	5	100.00%	0.00%	34434	35660	96.56%		
Dec-01	7	8	87.50%	33.07%	32191	33502	96.09%	-0.45	-1.92
Jan-02	4	4	100.00%	0.00%	29041	30397	95.54%	0.93	-2.43
Feb-02	1	1	100.00%	0.00%	26537	27540	96.36%	0.39	-1.24
					22963	23655	97.07%	0.15	-1.55



Mean Time to Restore (Hours:Minutes) (MR-6B)-- Dispatches Outside MSAs

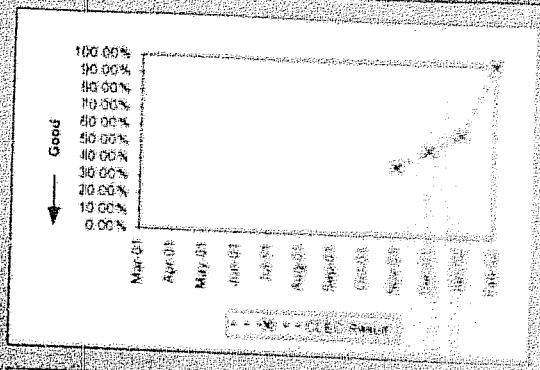
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					830936:42	48783	17:02		
Aug-01					824847:58	49572	16:38		
Sep-01					609397:08	37126	16:25		
Oct-01					545078:48	35660	15:17		
Nov-01	111:30	5	22:18	15:40	549404:12	33502	16:24	3.72	1.26
Dec-01	232:41	8	29:05	16:00	510713:14	30397	16:48	3.72	1.26
Jan-02	51:50	4	12:58	10:26	439996:54	27540	15:59	-0.34	-1.24
Feb-02	20:49	1	20:49		355533:41	23655	15:02	3.72	1.26



Checklist #4 - Line Sharing Repair

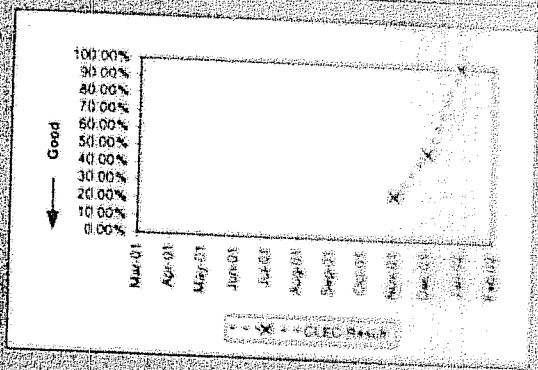
Repair Repeat Report Rate (Percent) (MR-7B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	2	5	40.00%	48.99%
Jan-02	4	8	50.00%	50.00%
Feb-02	3	5	60.00%	48.99%
	1	1	100.00%	0.00%



Repair Repeat Report Rate (Percent) (MR-7B*)– Dispatches Outside MSAs

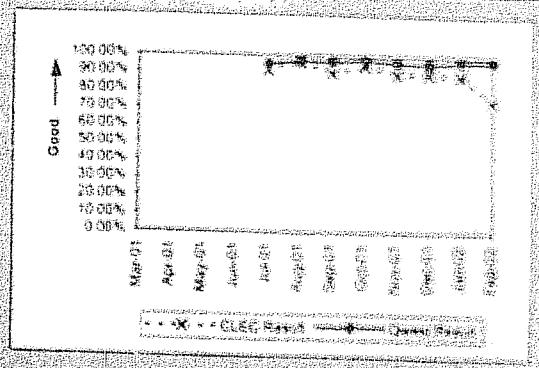
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	4	25.00%	43.30%
Jan-02	1	2	50.00%	50.00%
Feb-02	1	1	100.00%	0.00%



Checklist #4 - Line Sharing Repair

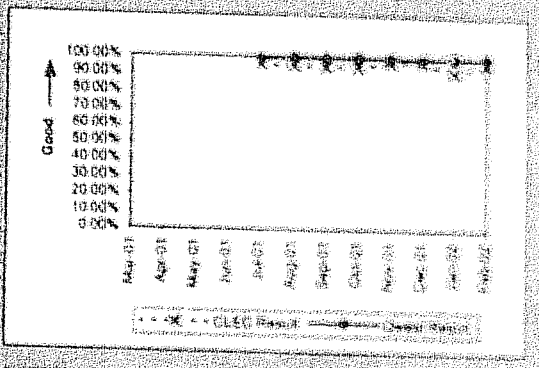
Out of Service Cleared within 24 hours (Percent) (MR-3C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	32	35	91.43%	27.99%	34095	35903	94.96%	0.93	-0.44
Aug-01	29	30	96.67%	17.95%	33526	34662	96.72%	0.13	-0.92
Sep-01	19	21	90.48%	29.35%	26285	27113	96.95%	1.41	-0.14
Oct-01	18	19	94.74%	22.33%	30811	31447	97.98%	0.88	-0.46
Nov-01	28	31	90.32%	29.57%	26493	27388	96.73%	1.67	0.01
Dec-01	19	21	90.48%	29.35%	24948	25944	96.16%	1.19	-0.28
Jan-02	33	37	89.19%	31.05%	26397	27097	97.42%	2.39	0.45
Feb-02	3	4	75.00%	43.30%	25539	26150	97.66%	1.68	0.02



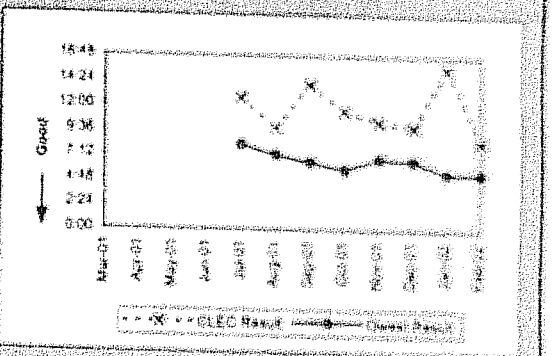
All Troubles Cleared within 48 hours (Percent) (MR-4C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	157	164	95.73%	20.21%	64164	65148	98.49%	2.41	0.46
Aug-01	160	168	95.24%	21.30%	64491	65006	99.21%	3.97	1.42
Sep-01	85	90	94.44%	22.91%	50879	51247	99.28%	3.47	1.11
Oct-01	86	91	94.51%	22.79%	59033	59294	99.56%	4.04	1.46
Nov-01	154	158	97.47%	15.71%	53741	54095	99.35%	2.26	0.37
Dec-01	90	92	97.83%	14.58%	49654	50188	98.94%	0.97	-0.41
Jan-02	142	154	92.21%	26.80%	56303	56579	99.51%	6.69	3.07
Feb-02	101	105	96.19%	19.14%	54018	54241	99.59%	3.3	1



Mean Time to Restore (Hours:Minutes) (MR-6C)– No Dispatches

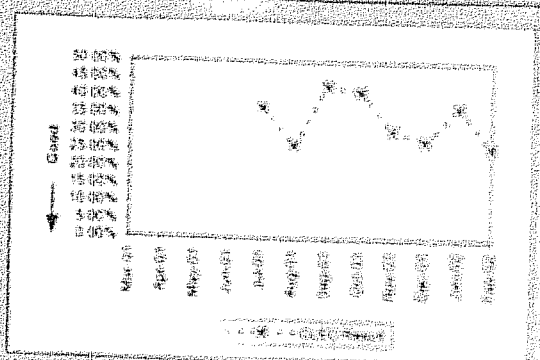
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	2091:49	164	12:45	29:18	535372:53	65148	8:13	2.95	0.8
Aug-01	1660:01	168	9:53	15:41	469979:14	65006	7:14	2.46	0.49
Sep-01	1267:59	90	14:05	20:31	335511:41	51247	6:33	3.72	1.26
Oct-01	1046:16	91	11:30	20:13	347746:48	59294	5:52	2.58	0.57
Nov-01	1558:00	158	10:30	13:06	372065:27	54095	6:53	4.51	1.74
Dec-01	925:21	92	10:03	16:28	336125:39	50188	6:42	2.41	0.46
Jan-02	2416:17	154	15:41	31:07	311740:03	56579	5:31	12.08	6.34
Feb-02	902:43	105	8:36	15:17	297097:16	54241	5:29	3.48	1.11



Checklist #4 - Line Sharing Repair

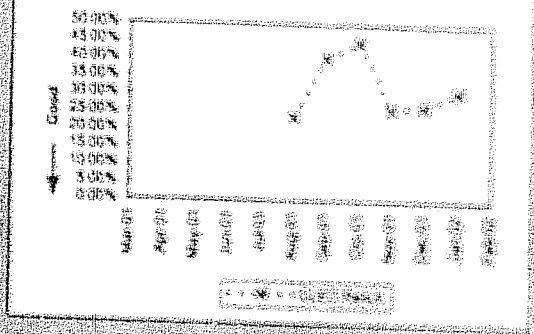
Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	61	164	37.20%	48.33%
Sep-01	45	168	26.79%	44.28%
Oct-01	39	90	43.33%	49.55%
Nov-01	38	91	41.76%	49.32%
Dec-01	49	158	31.01%	46.25%
Jan-02	26	92	28.26%	45.03%
Feb-02	58	154	37.66%	48.45%
	28	105	26.67%	44.22%



Repair Repeat Report Rate (Percent) (MR-7C*)-- No Dispatches

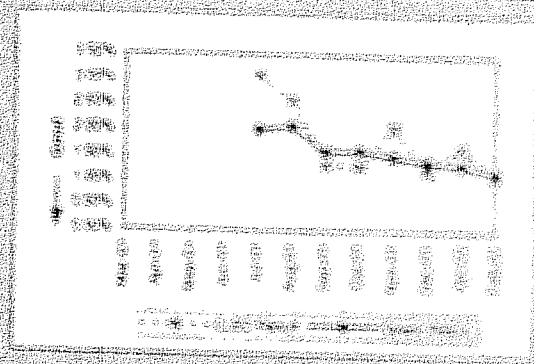
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	23	96	23.96%	42.68%
Sep-01	17	42	40.48%	49.08%
Oct-01	18	40	45.00%	49.75%
Nov-01	24	91	26.37%	44.07%
Dec-01	10	37	27.03%	44.41%
Jan-02	24	77	31.17%	46.32%
Feb-02				



Checklist #4 - Line Sharing / Loops

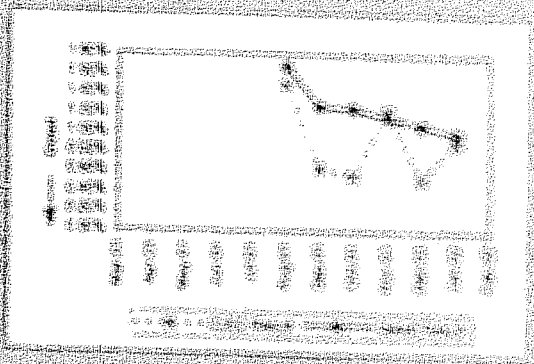
Trouble Rate (Percent) (UNE-P)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Gap
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01	182	5893	3.09%	17.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	189	7266	2.60%	15.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	106	7839	1.35%	11.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	112	8379	1.34%	11.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	198	9508	2.08%	14.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	130	10507	1.24%	11.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	204	12083	1.69%	12.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	154	13752	1.12%	10.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (UNE-P)

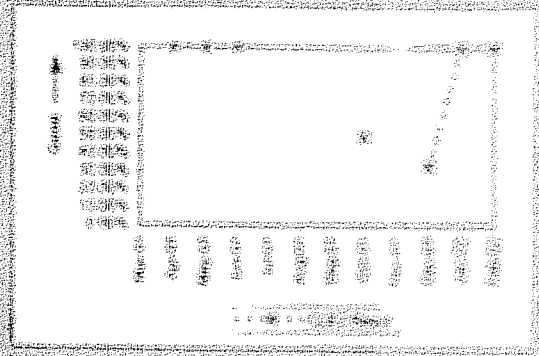
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	Parity Gap
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	109	7266	1.50%	12.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	51	7839	0.65%	8.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	48	8379	0.57%	7.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	119	9508	1.25%	11.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	57	10507	0.54%	7.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	111	12083	0.92%	9.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02									



Checklist #4 - Sub-Loop Unbundling Installation

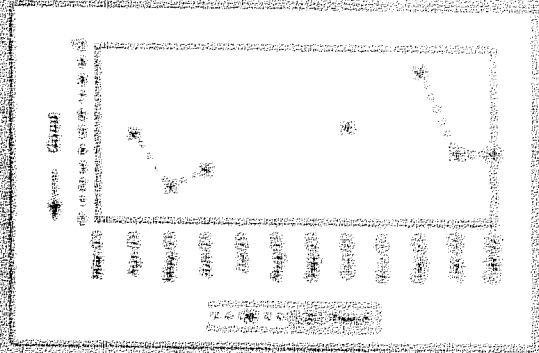
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01	1	1	100.00%	0.00%
May-01	2	2	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	4	50.00%	50.00%
Nov-01				
Dec-01	1	3	33.33%	47.14%
Jan-02	1	1	100.00%	0.00%
Feb-02	1	1	100.00%	0.00%



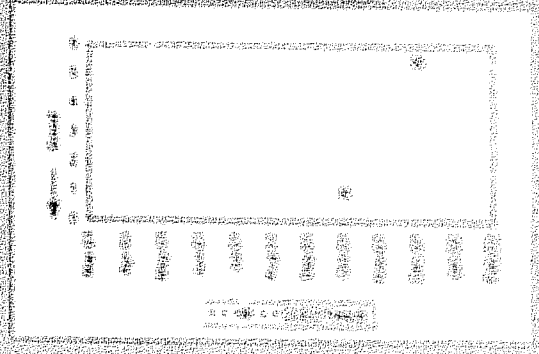
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01	5	1	5.00	
May-01	4	2	2.00	0.00
Jun-01	3	1	3.00	
Jul-01				
Aug-01				
Sep-01				
Oct-01	22	4	5.50	0.58
Nov-01				
Dec-01	26	3	8.67	3.21
Jan-02	4	1	4.00	
Feb-02	4	1	4.00	



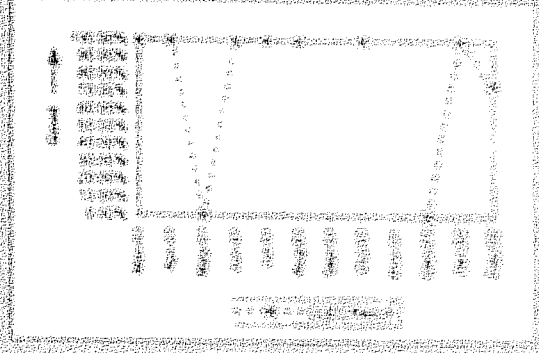
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	2	1.00	0.00
Nov-01				
Dec-01	11	2	5.50	6.71
Jan-02				
Feb-02				



Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

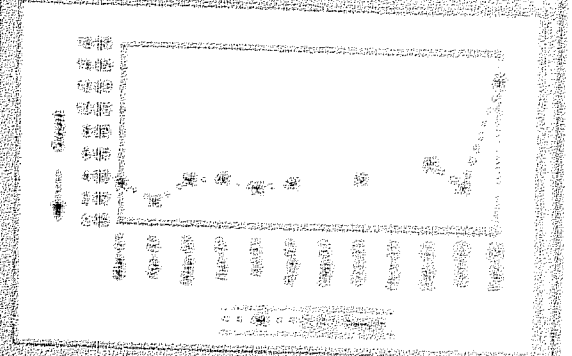
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	2	2	100.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01	0	1	0.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	4	4	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01	0	1	0.00%	0.00%
Jan-02	3	3	100.00%	0.00%
Feb-02	3	4	75.00%	43.30%



Checklist #4 - Sub-Loop Unbundling Installation

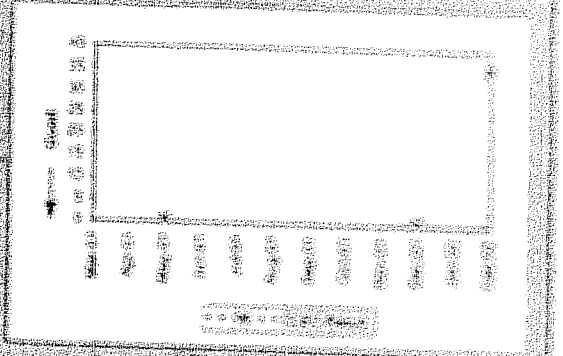
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	7	2	3.50	2.12
Apr-01	2	1	2.00	
May-01	4	1	4.00	
Jun-01	34	8	4.25	2.05
Jul-01	14	4	3.50	1.00
Aug-01	16	4	4.00	1.15
Sep-01				
Oct-01	9	2	4.50	0.71
Nov-01				
Dec-01	6	1	6.00	
Jan-02	12	3	4.00	0.00
Feb-02	54	4	13.50	20.34



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	1	1	1.00	
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	1.00	
Jan-02				
Feb-02	36	1	36.00	

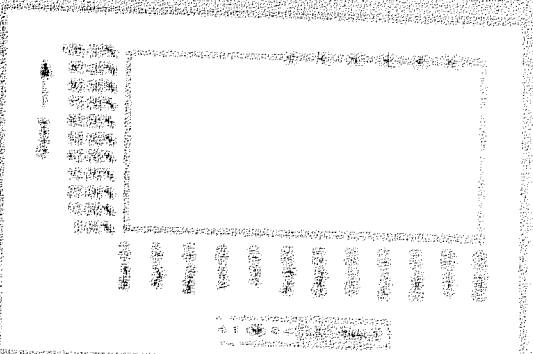


New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	4	4	100.00%	0.00%
Apr-01	2	2	100.00%	0.00%
May-01	3	3	100.00%	0.00%
Jun-01	6	6	100.00%	0.00%
Jul-01	7	7	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02	5	5	100.00%	0.00%

New Service Installation Quality (Percent) (OP-5*)

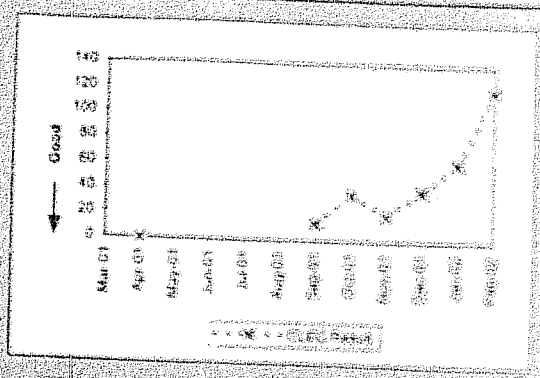
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%
Jan-02	4	4	100.00%	0.00%
Feb-02				



Checklist #4 - Sub-Loop Unbundling Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

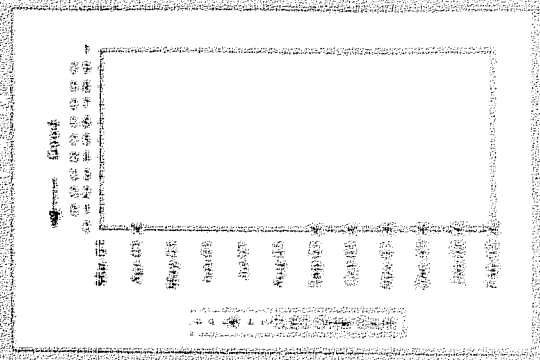
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	0	1	0.00	
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	14	1	14.00	
Nov-01	37	1	37.00	
Dec-01	62	3	20.67	32.33
Jan-02	80	2	40.00	53.74
Feb-02	124	2	62.00	53.74
	120	1	120.00	



Checklist #4 - Sub-Loop Unbundling Installation

Count of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B)

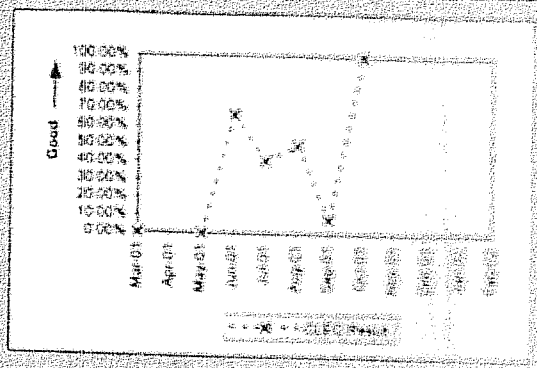
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #4 - Dark Fiber - Loop Installation

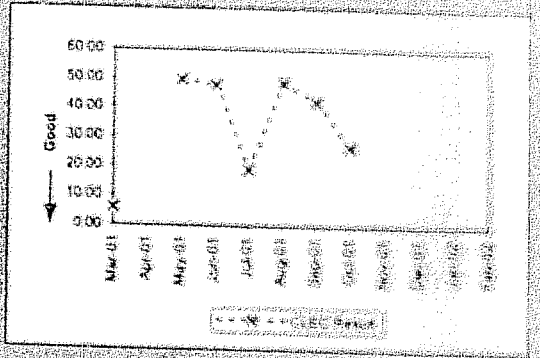
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	2	0.00%	0.00%
Apr-01				
May-01	0	4	0.00%	0.00%
Jun-01	4	6	66.67%	47.14%
Jul-01	12	29	41.38%	49.25%
Aug-01	2	4	50.00%	50.00%
Sep-01	7	80	8.75%	28.26%
Oct-01	4	4	100.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				



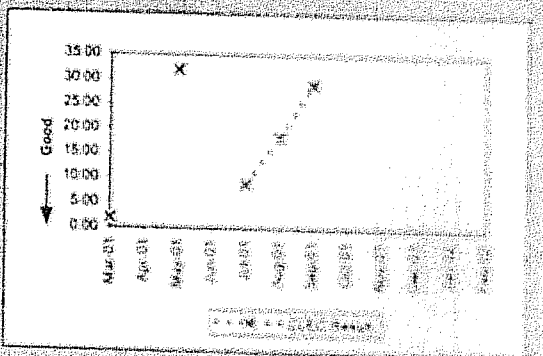
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	12	2	6.00	0.00
Apr-01				
May-01	199	4	49.75	0.50
Jun-01	288	6	48.00	22.29
Jul-01	556	29	19.17	5.74
Aug-01	195	4	48.75	39.20
Sep-01	3386	80	42.32	15.20
Oct-01	108	4	27.00	0.00
Nov-01				
Dec-01				
Jan-02				
Feb-02				



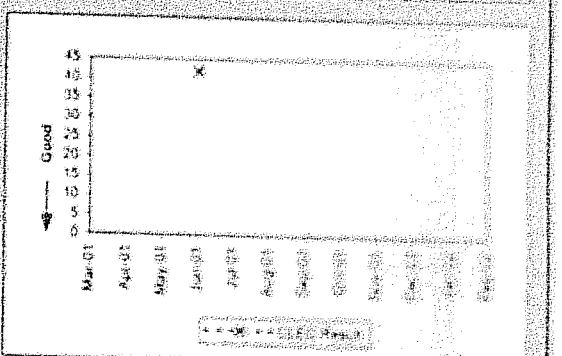
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	4	2	2.00	0.00
Apr-01				
May-01	128	4	32.00	0.00
Jun-01				
Jul-01	151	17	8.88	8.49
Aug-01	37	2	18.50	19.09
Sep-01	2134	73	29.23	10.18
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

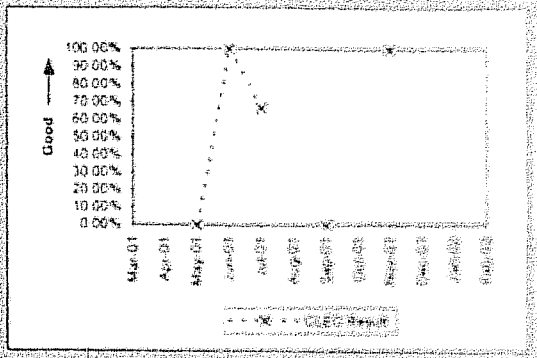
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	84	2	42.00	0.00
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #4 - Dark Fiber - Loop Installation

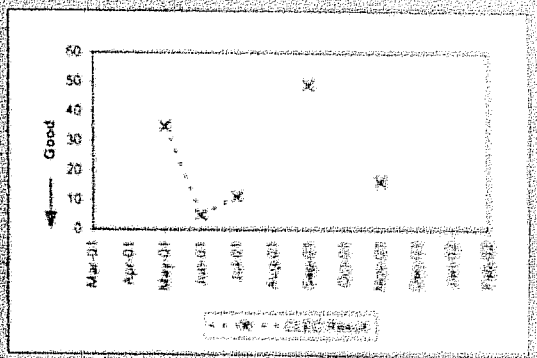
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	0	2	0.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	2	3	66.67%	47.14%
Aug-01				
Sep-01	0	5	0.00%	0.00%
Oct-01				
Nov-01	4	4	100.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



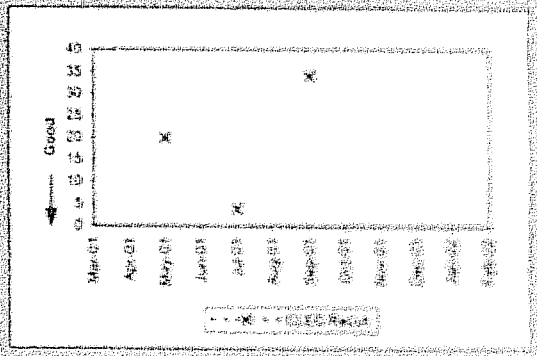
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	70	2	35.00	0.00
Jun-01	5	1	5.00	
Jul-01	34	3	11.33	9.87
Aug-01				
Sep-01	246	5	49.20	1.30
Oct-01				
Nov-01	66	4	16.50	3.00
Dec-01				
Jan-02				
Feb-02				



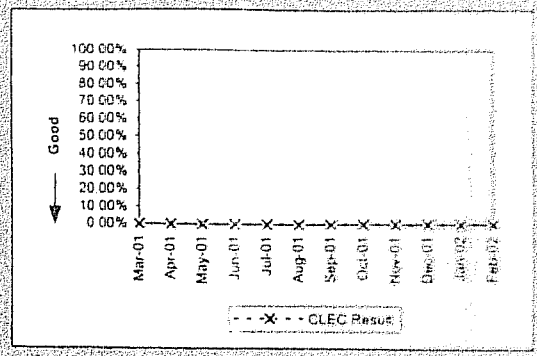
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01	40	2	20.00	0.00
Jun-01				
Jul-01	4	1	4.00	
Aug-01				
Sep-01	171	5	34.20	3.49
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				

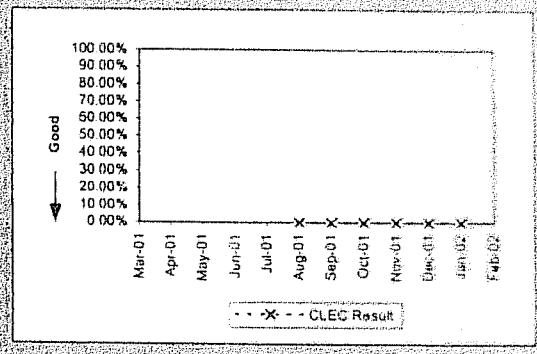


Checklist #4 - Dark Fiber - Loop Repair

	Cycle Rate (Percent) (MR-8)-- Interval Zone One and Two			
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	0	51	0.00%	0.00%
	0	51	0.00%	0.00%
	0	53	0.00%	0.00%
	0	62	0.00%	0.00%
	0	69	0.00%	0.00%
	0	73	0.00%	0.00%
	0	81	0.00%	0.00%
	0	63	0.00%	0.00%
	0	66	0.00%	0.00%
	0	68	0.00%	0.00%
	0	64	0.00%	0.00%
	0	68	0.00%	0.00%



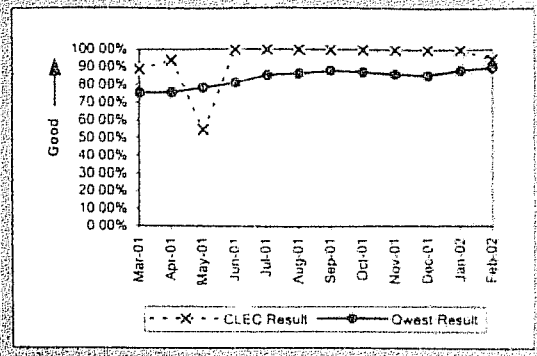
	Cycle Rate (Percent) (MR-8*)-- Interval Zone One and Two			
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	0	73	0.00%	0.00%
	0	81	0.00%	0.00%
	0	63	0.00%	0.00%
	0	66	0.00%	0.00%
	0	66	0.00%	0.00%
	0	64	0.00%	0.00%



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

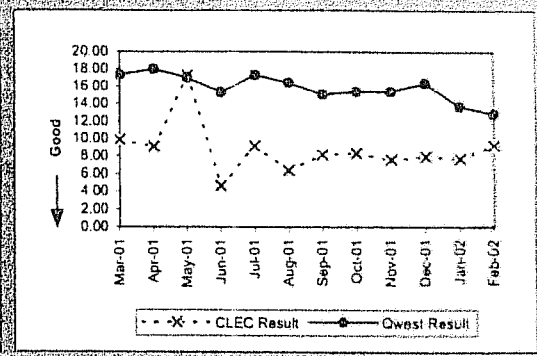
Installation Performance Met (Percent) (OP-3D) -- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3815	75.97%	-1.85	-2.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3649	75.77%	-2.42	-2.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2901	78.21%	2.45	0.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3195	81.10%	-2.1	-2.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2945	85.43%	-2.01	-2.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3432	86.33%	-1.98	-2.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3251	88.03%	-1.87	-2.14
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3571	87.37%	-0.93	-1.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3258	86.22%	-0.98	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3054	85.53%	-1.48	-1.9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3864	88.35%	-1.49	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3635	89.66%	-0.94	-1.57



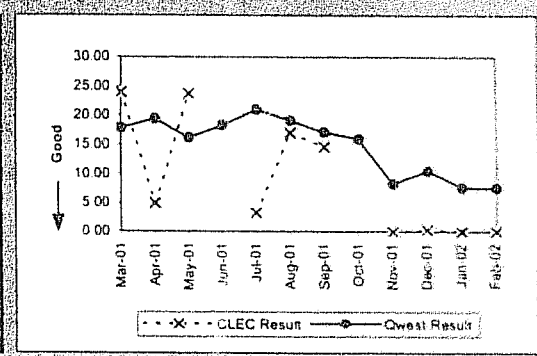
Installation Interval (Average Days) (OP-4D) -- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	65606	3783	17.34	-2.36	-2.44
[illegible]	[illegible]	[illegible]	[illegible]	65405	3627	18.03	-2.79	-2.69
[illegible]	[illegible]	[illegible]	[illegible]	48583	2862	16.98	1.98	0.2
[illegible]	[illegible]	[illegible]	[illegible]	48032	3173	15.33	-2.87	-2.74
[illegible]	[illegible]	[illegible]	[illegible]	70506	4244	17.32	-4.39	-3.67
[illegible]	[illegible]	[illegible]	[illegible]	76695	4664	16.44	-3.87	-3.35
[illegible]	[illegible]	[illegible]	[illegible]	66905	4418	15.14	-3.74	-3.27
[illegible]	[illegible]	[illegible]	[illegible]	79727	5160	15.45	-2.11	-2.28
[illegible]	[illegible]	[illegible]	[illegible]	68216	4413	15.46	-2.27	-2.38
[illegible]	[illegible]	[illegible]	[illegible]	63495	3865	16.43	-4.1	-3.49
[illegible]	[illegible]	[illegible]	[illegible]	64387	4696	13.71	-3.44	-3.09
[illegible]	[illegible]	[illegible]	[illegible]	56294	4381	12.85	-3.02	-2.84



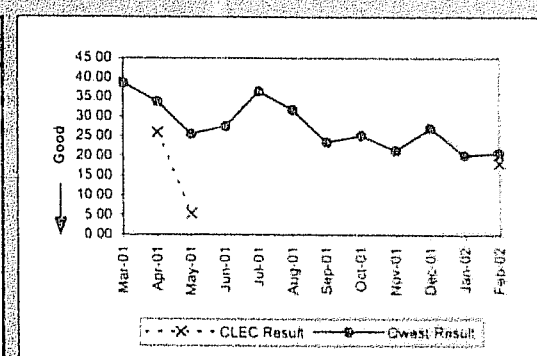
Interval Data for Non-Parity Reasons (Average Days) (OP-6A-4) -- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	11724	656	17.87	2.26	0.37
[illegible]	[illegible]	[illegible]	[illegible]	12579	648	19.41	-0.66	-1.4
[illegible]	[illegible]	[illegible]	[illegible]	6831	423	16.15	1.79	0.09
[illegible]	[illegible]	[illegible]	[illegible]	7788	425	18.32		
[illegible]	[illegible]	[illegible]	[illegible]	17222	821	20.98	-2.87	-2.74
[illegible]	[illegible]	[illegible]	[illegible]	15908	834	19.07	-0.09	-1.05
[illegible]	[illegible]	[illegible]	[illegible]	12179	711	17.13	-0.21	-1.13
[illegible]	[illegible]	[illegible]	[illegible]	14313	896	15.97		
[illegible]	[illegible]	[illegible]	[illegible]	13363	1598	8.36	-1.67	-2.01
[illegible]	[illegible]	[illegible]	[illegible]	14060	1337	10.52	-2.86	-2.75
[illegible]	[illegible]	[illegible]	[illegible]	9748	1268	7.69	-2.88	-2.75
[illegible]	[illegible]	[illegible]	[illegible]	8733	1155	7.56	-3.34	-3.03



Interval Data for Parity Reasons (Average Days) (OP-6B-4) -- Interval Zone One

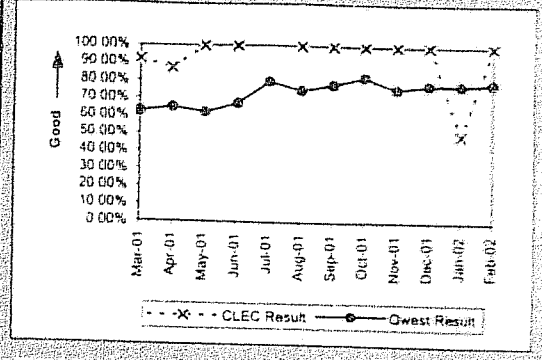
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	10664	276	38.64		
[illegible]	[illegible]	[illegible]	[illegible]	7975	236	33.79	-0.22	-1.13
[illegible]	[illegible]	[illegible]	[illegible]	5335	209	25.53	-1.07	-1.65
[illegible]	[illegible]	[illegible]	[illegible]	4929	179	27.54		
[illegible]	[illegible]	[illegible]	[illegible]	5108	140	36.49		
[illegible]	[illegible]	[illegible]	[illegible]	4147	131	31.66		
[illegible]	[illegible]	[illegible]	[illegible]	2230	95	23.47		
[illegible]	[illegible]	[illegible]	[illegible]	2744	109	25.17		
[illegible]	[illegible]	[illegible]	[illegible]	2065	139	21.33		
[illegible]	[illegible]	[illegible]	[illegible]	3188	118	27.02		
[illegible]	[illegible]	[illegible]	[illegible]	2376	118	20.14		
[illegible]	[illegible]	[illegible]	[illegible]	700	34	20.59	-0.21	-1.13



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

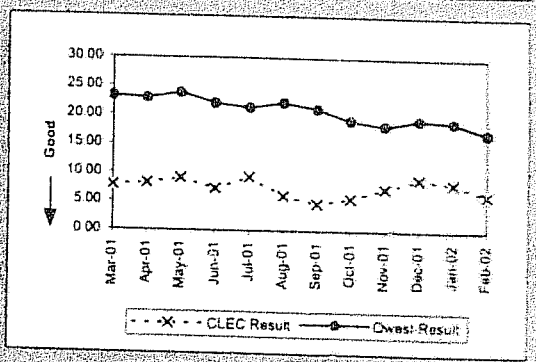
[illegible] Interval Zone Two

[illegible]	[illegible]	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	2006	82.91%	-2.19	-2.33
[illegible]	[illegible]	1673	65.09%	1.33	-1.81
[illegible]	[illegible]	1451	62.10%	-1.91	-2.16
[illegible]	[illegible]	1509	67.16%	-1.71	-2.04
[illegible]	[illegible]	1651	79.77%		
[illegible]	[illegible]	1634	75.03%	-2.3	-2.4
[illegible]	[illegible]	1945	78.55%	-2.69	-2.64
[illegible]	[illegible]	1859	82.63%	-1.45	-1.88
[illegible]	[illegible]	1994	78.08%	-0.56	-1.34
[illegible]	[illegible]	1742	78.30%	-0.91	-1.55
[illegible]	[illegible]	1757	78.41%	0.78	-0.52
[illegible]	[illegible]	1852	79.70%	-1.13	-1.69



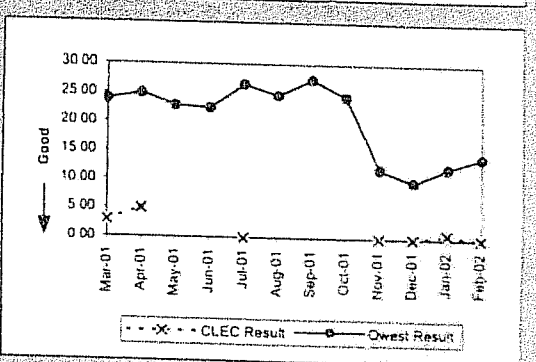
[illegible] Interval Zone Two

[illegible]	[illegible]	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	1994	23.24	-2.24	-2.36
[illegible]	[illegible]	1637	22.92	-1.74	-2.06
[illegible]	[illegible]	1429	23.81	-1.48	-1.9
[illegible]	[illegible]	1791	22.09	-1.68	-2.02
[illegible]	[illegible]	2467	21.40	-1.28	-1.78
[illegible]	[illegible]	2537	22.30	-2.82	-2.71
[illegible]	[illegible]	2105	21.30	-3.35	-3.04
[illegible]	[illegible]	2648	19.25	-2.36	-2.44
[illegible]	[illegible]	2732	18.35	-1.61	-1.98
[illegible]	[illegible]	2405	19.34	-2.59	-2.58
[illegible]	[illegible]	2340	18.92	-1.35	-1.82
[illegible]	[illegible]	2229	17.01	-1.40	-1.91



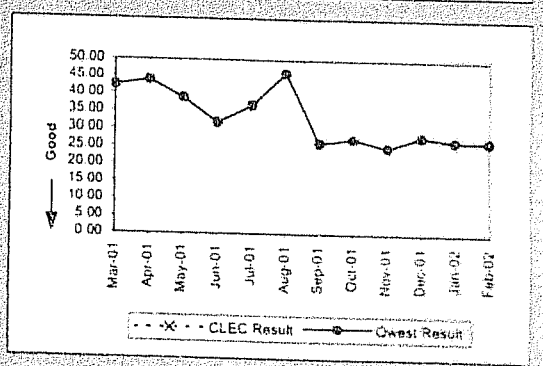
[illegible] Average Days) (OP-6A-5) - Interval Zone Two

[illegible]	[illegible]	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	557	23.94	-0.82	-1.5
[illegible]	[illegible]	478	24.96	0.7	-1.43
[illegible]	[illegible]	405	22.89		
[illegible]	[illegible]	433	22.48		
[illegible]	[illegible]	617	26.54	-1.99	-2.21
[illegible]	[illegible]	523	24.66		
[illegible]	[illegible]	560	27.43		
[illegible]	[illegible]	615	24.46		
[illegible]	[illegible]	1149	11.91	-1.38	-1.84
[illegible]	[illegible]	1029	9.84	-1.92	-2.17
[illegible]	[illegible]	920	12.23	-1.19	-1.72
[illegible]	[illegible]	750	14.03	-0.62	-1.38



[illegible] Average Days) (OP-6B-5) - Interval Zone Two

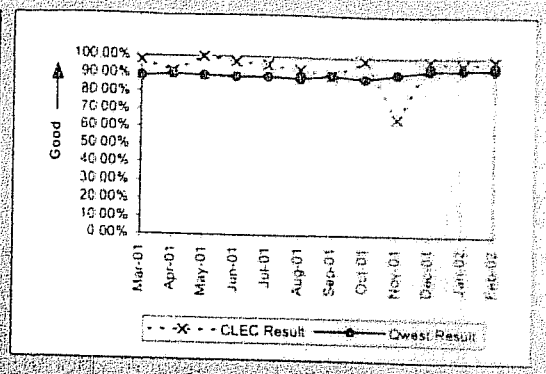
[illegible]	[illegible]	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	187	42.34		
[illegible]	[illegible]	108	43.98		
[illegible]	[illegible]	145	38.92		
[illegible]	[illegible]	161	31.85		
[illegible]	[illegible]	94	36.78		
[illegible]	[illegible]	116	46.23		
[illegible]	[illegible]	80	26.11		
[illegible]	[illegible]	84	27.35		
[illegible]	[illegible]	113	25.03		
[illegible]	[illegible]	69	28.13		
[illegible]	[illegible]	95	26.87		
[illegible]	[illegible]	52	26.81		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

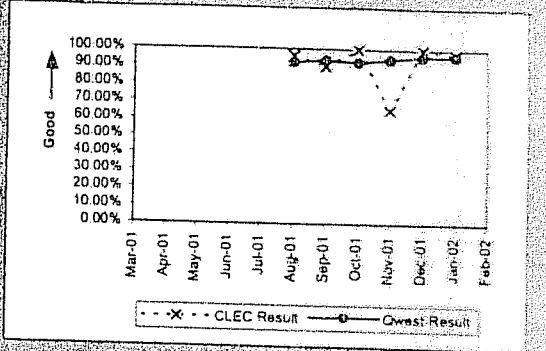
Percent Interval Zone One and Two

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	[illegible]	7307	88.89%	-2.07	-2.26
	[illegible]	8230	90.00%	-0.47	-1.29
	[illegible]	7013	89.22%	-3.15	-2.91
	[illegible]	6709	88.70%	-2.22	-2.35
	[illegible]	6913	89.05%	-1.72	-2.04
	[illegible]	7139	88.22%	-1.43	-1.87
	[illegible]	7080	90.31%	0.06	-0.97
	[illegible]	7038	88.36%	-2.4	-2.46
	[illegible]	7648	90.70%	3.72	1.26
	[illegible]	6927	93.03%	-1.59	-1.96
	[illegible]	6863	93.27%	-0.94	-1.57
	[illegible]	6961	93.74%	-1.75	-2.07



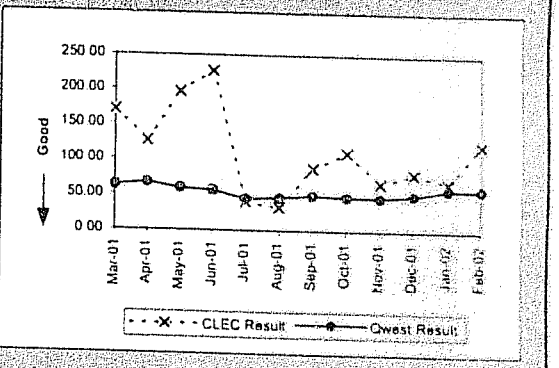
Percent (OP-5) - Interval Zone One and Two

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	[illegible]	7139	92.39%	-1.22	-1.74
	[illegible]	7080	93.57%	1.1	-0.33
	[illegible]	7338	92.50%	-2.2	-2.34
	[illegible]	7648	94.27%	4.69	1.85
	[illegible]	6927	95.86%	-1.59	-1.97
	[illegible]	6863	95.93%	-0.61	-1.37



Average Delayed Past Due Date (Average Days) (OP-15A)

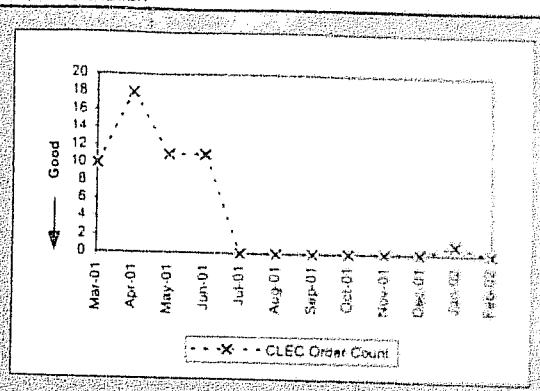
	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	[illegible]	165598	2604	63.59	2.26	0.37
	[illegible]	102165	2421	66.98	2.12	0.29
	[illegible]	118949	1996	59.59	2.41	0.46
	[illegible]	108368	1917	56.84	2.46	0.49
	[illegible]	70450	1578	44.65	-0.12	-1.07
	[illegible]	71703	1539	46.65	-0.33	-1.2
	[illegible]	72169	1452	49.70	2.88	0.75
	[illegible]	69364	1455	47.69	3.72	1.26
	[illegible]	73319	1564	46.88	2.65	0.61
	[illegible]	77618	1533	50.63	2.75	0.67
	[illegible]	80953	1378	58.75	2.58	0.57
	[illegible]	75787	1271	59.61	2.58	0.57



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Percent Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B)

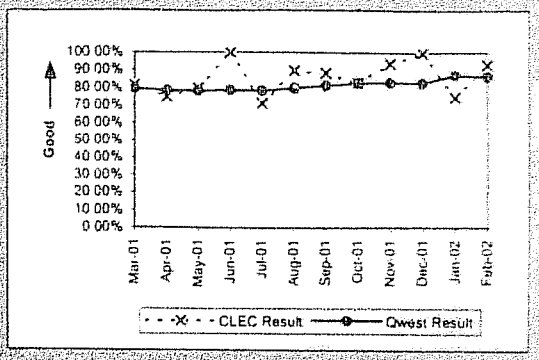
	CLEC Order Count
	10
	18
	11
	11
	0
	0
	0
	0
	0
	0
	1
	0



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

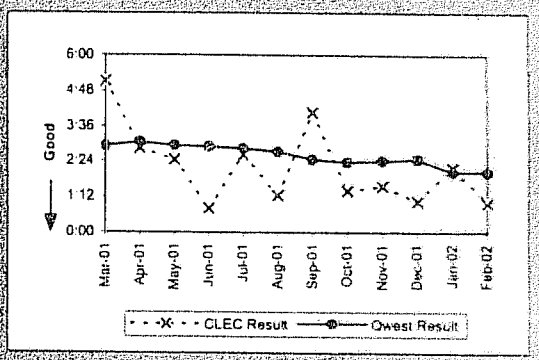
Mean Delay (Seconds) (MR-6) – Interval Zone One

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	[illegible]	4947	79.77%	-0.17	-1.1
	[illegible]	4889	79.61%	0.42	-0.75
	[illegible]	5303	79.32%	-0.14	-1.08
	[illegible]	5355	78.11%	-1.16	-1.71
	[illegible]	5078	78.53%	0.47	-0.71
	[illegible]	5223	80.22%	-0.78	-1.47
	[illegible]	4369	81.74%	-0.55	-1.34
	[illegible]	4880	83.22%	-0.01	-1
	[illegible]	4189	83.55%	-1.17	-1.71
	[illegible]	3561	83.18%	-1.42	-1.86
	[illegible]	3826	87.32%	0.96	-0.42
	[illegible]	3437	86.44%	-0.78	-1.47



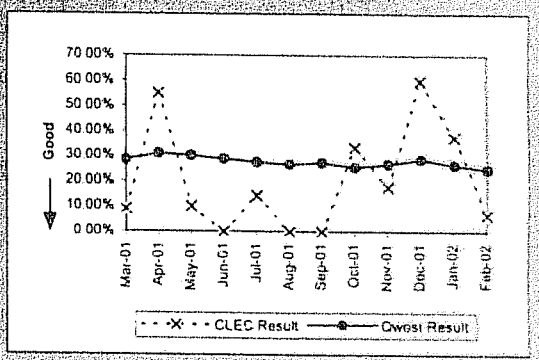
Mean Delay (Hours) (MR-6D) – Interval Zone One

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	[illegible]	4947	2:56	2.41	0.46
	[illegible]	4889	3:04	-0.17	-1.1
	[illegible]	5303	2:57	-0.33	-1.2
	[illegible]	5355	2:55	-0.93	-1.56
	[illegible]	5078	2:51	-0.11	-1.07
	[illegible]	5223	2:45	-0.5	-1.3
	[illegible]	4369	2:29	2.41	0.46
	[illegible]	4880	2:23	-0.66	-1.4
	[illegible]	4189	2:25	-0.97	-1.59
	[illegible]	3561	2:28	-1.09	-1.66
	[illegible]	3826	2:02	2.26	0.37
	[illegible]	3437	2:02	-1.28	-1.78



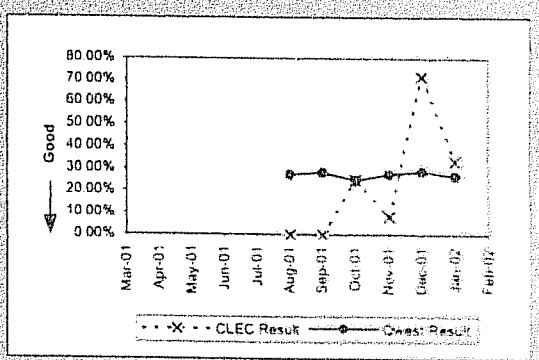
Percent Delayed Repair Days (Percent) (MR-7D) – Interval Zone One

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	[illegible]	4947	28.36%	-1.42	-1.86
	[illegible]	4889	30.91%	2.21	0.34
	[illegible]	5303	29.98%	-1.38	-1.84
	[illegible]	5355	28.68%	-1.42	-1.86
	[illegible]	5078	27.51%	-0.78	-1.48
	[illegible]	5223	26.54%	-1.9	-2.15
	[illegible]	4369	27.26%	-1.84	-2.12
	[illegible]	4880	25.47%	0.45	-0.73
	[illegible]	4189	26.69%	-0.84	-1.51
	[illegible]	3561	28.87%	2.01	0.22
	[illegible]	3826	26.29%	0.7	-0.58
	[illegible]	3437	24.76%	-1.62	-1.98



Percent Delayed Repair Days (Percent) (MR-7D) – Interval Zone One

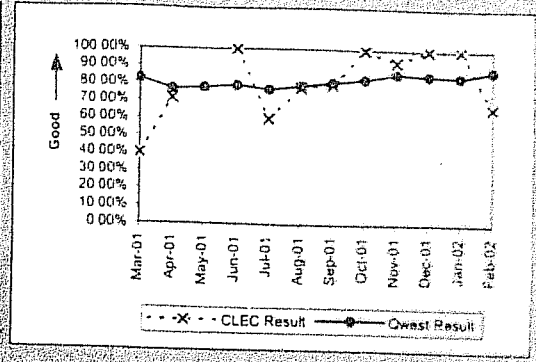
	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	[illegible]	935	27.22%	-1.06	-1.64
	[illegible]	813	28.38%	-1.78	-2.08
	[illegible]	787	24.73%	0.07	-0.96
	[illegible]	739	27.53%	-1.49	-1.9
	[illegible]	651	28.86%	2.23	0.35
	[illegible]	644	26.47%	0.39	-0.76



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

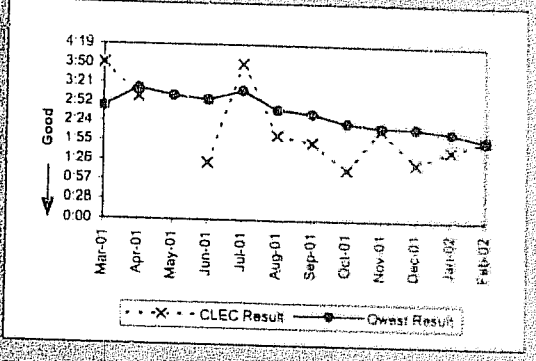
[illegible] Manifest (MR-6B)-- Interval Zone Two

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	1857	2249	82.57%	2.03	0.23
	1924	2504	76.84%	0.36	-0.78
	1885	2429	77.60%		
	2017	2579	78.98%	-1.26	-1.77
	2147	2800	76.68%	0.81	-0.51
	2288	2899	78.92%	0.16	-0.9
	1682	2078	81.04%	0.12	-0.93
	1864	2240	83.21%	-0.63	-1.39
	1726	1993	86.60%	-0.76	-1.46
	1468	1719	85.40%	-0.72	-1.44
	1461	1723	84.79%	-0.85	-1.51
	1470	1668	88.13%	0.92	-0.44



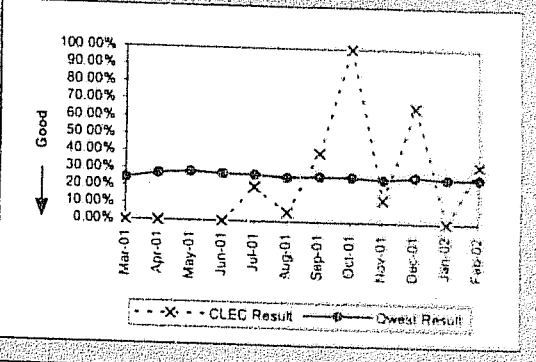
[illegible] Manifest (MR-6E)-- Interval Zone Two

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	4975.33	2249	2:47	2.29	0.39
	8094.46	2504	3:14	-0.11	-1.07
	7423.10	2429	3:03		
	7593.06	2579	2:57	-0.76	-1.46
	8824.17	2800	3:11	2.46	0.49
	7872.43	2899	2:43	-0.68	-1.42
	5430.33	2078	2:37	-0.35	-1.21
	5384.11	2240	2:24	-0.44	-1.27
	4584.21	1993	2:18	-0.06	-1.04
	3914.24	1719	2:17	-0.4	-1.25
	3726.58	1723	2:10	-0.27	-1.17
	3313.54	1668	1:59	1.44	-0.12



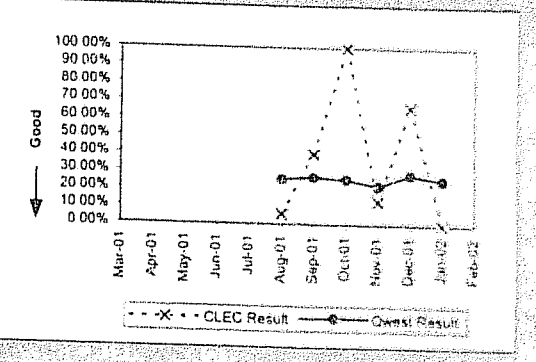
[illegible] Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	549	2249	24.41%	-1.27	-1.77
	685	2504	27.36%	-1.62	-1.99
	686	2429	28.32%		
	702	2579	27.22%	-1.5	-1.91
	753	2800	26.89%	-0.35	-1.21
	744	2899	25.66%	-1.95	-2.18
	550	2078	26.47%	0.65	-0.61
	587	2240	26.21%	1.83	0.12
	493	1993	24.74%	-1.02	-1.62
	458	1719	26.64%	1.31	-0.2
	440	1723	25.54%	-1.17	-1.71
	432	1668	25.90%	0.3	-0.82



[illegible] Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

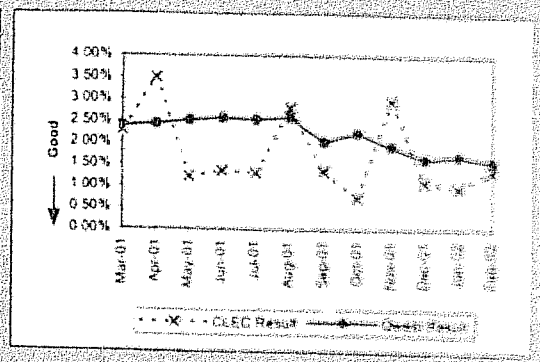
	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	481	1882	25.56%	-1.85	-2.13
	353	1323	26.68%	0.64	-0.61
	349	1369	25.49%	1.86	0.13
	262	1191	22.00%	-0.81	-1.49
	297	1049	28.31%	1.24	-0.24
	262	1033	25.36%	-0.82	-1.5



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

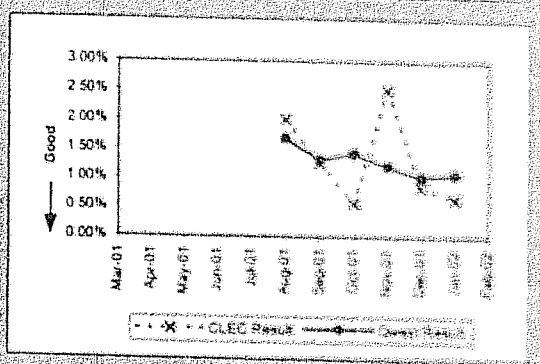
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	18	791	2.28%	7196	300021	2.40%	-0.2	-1.12
	47	778	3.51%	7393	304257	2.43%	1.94	0.18
	10	822	1.22%	7732	306364	2.52%	-2.39	-2.45
	11	814	1.35%	7934	309003	2.57%	-2.19	-2.33
	12	913	1.31%	7878	310507	2.54%	-2.35	-2.43
	23	991	2.83%	8122	312764	2.60%	0.45	-0.73
	16	1023	1.37%	6447	314738	2.05%	-1.53	-1.93
	9	1046	0.76%	7120	315764	2.25%	-3.24	-2.97
	52	1070	2.99%	6182	318019	1.94%	2.48	0.51
	13	1168	1.11%	5280	320210	1.65%	-1.44	-1.87
	12	1218	0.99%	5549	322799	1.72%	-1.97	-2.2
	14	1325	1.36%	5105	322988	1.58%	-0.63	-1.38



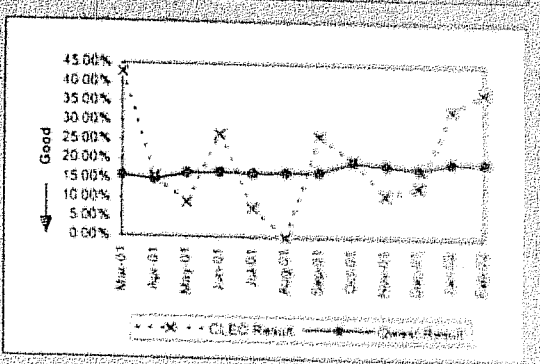
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	23	991	2.02%	5317	312764	1.70%	0.77	-0.53
	16	1023	1.27%	4188	314738	1.33%	-0.17	-1.1
	9	1046	0.57%	4551	315764	1.44%	-2.35	-2.43
	52	1070	2.52%	3875	318019	1.22%	3.88	1.36
	10	1168	0.86%	3305	320210	1.03%	-0.59	-1.36
	8	1218	0.66%	3466	322799	1.07%	-1.41	-1.86



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

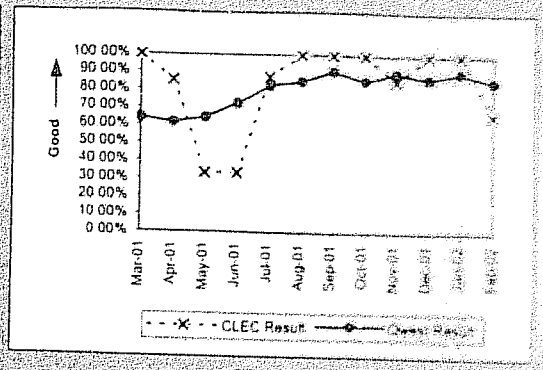
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	12	28	42.86%	1352	8548	15.82%	3.39	1.06
	5	32	15.63%	1289	8682	14.85%	0.17	-0.9
	1	11	9.09%	1530	9262	16.52%	-0.66	-1.4
	4	15	26.67%	1606	9540	16.83%	0.93	-0.41
	1	13	7.69%	1560	9438	16.53%	-0.86	-1.52
	0	28	0.00%	1635	9757	16.76%	-2.37	-2.44
	5	19	26.32%	1321	7768	17.01%	1.04	-0.37
	2	10	20.00%	1740	8860	19.64%	0.09	-0.95
	4	36	11.11%	1436	7618	18.85%	-1.18	-1.72
	2	15	13.33%	1149	6429	17.87%	-0.46	-1.28
	6	18	33.33%	1351	6900	19.58%	1.38	-0.16
	11	29	37.93%	1244	6349	19.59%	2.29	0.39



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

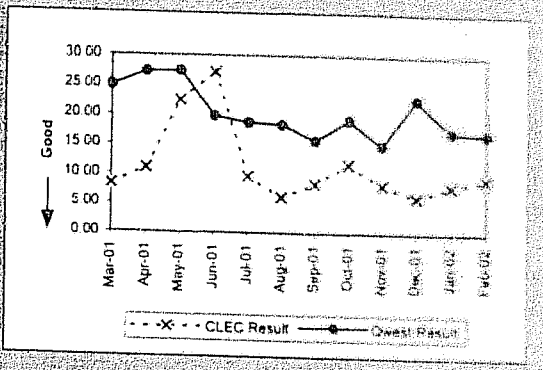
Mat (Percent) (OP-3D)-- Interval Zone One

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	127	198	64.14%	-2.7	-2.64
	111	180	61.67%	-1.78	-2.08
	98	152	64.47%	1.79	0.09
	139	192	72.40%	2.33	0.42
	141	171	82.46%	-0.37	-1.22
	140	165	84.85%	-1.47	-1.89
	212	233	90.99%	-0.7	-1.42
	169	197	85.79%	-0.98	-1.6
	156	173	90.17%	0.39	-0.76
	141	162	87.04%	-1.66	-2.01
	220	243	90.54%	-1.09	-1.66
	118	138	85.51%	0.76	-0.54



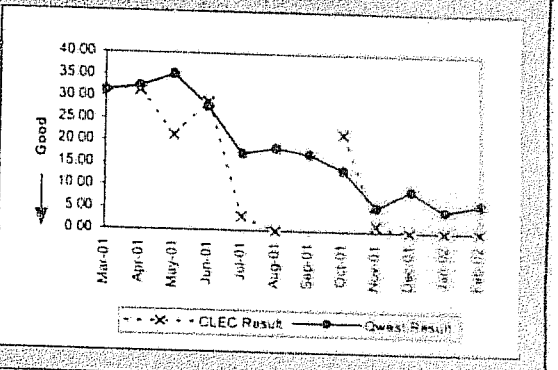
Average Days) (OP-4D)-- Interval Zone One

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	4937	198	24.93	-2.12	-2.29
	4882	179	27.27	-1.79	-2.09
	4135	151	27.38	-0.46	-1.28
	3745	189	19.81	1.73	0.05
	7591	406	18.70	-2.05	-2.25
	6486	351	18.48	-3.38	-3.05
	7901	498	15.87	-1.87	-2.13
	9029	483	19.31	-2.12	-2.29
	4724	313	15.09	-2.45	-2.49
	6201	271	22.88	-3.63	-3.21
	7180	416	17.26	-2.63	-2.6
	4336	257	16.87	-1.76	-2.07



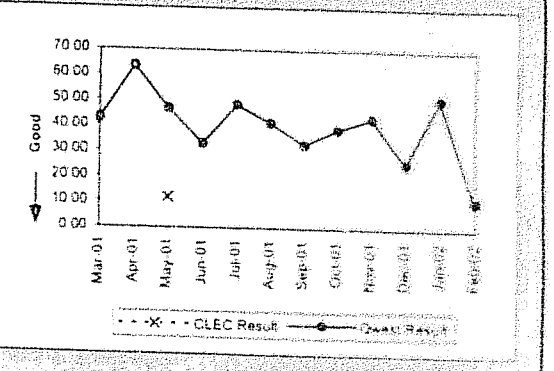
Average Days) (OP-5A-4)-- Interval Zone One

	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	1369	44	31.39		
	1816	56	32.43	-0.04	-1.02
	1091	31	35.19	-0.69	-1.42
	1062	38	27.95	0.89	-0.46
	1807	104	17.38	-1.04	-1.63
	1697	91	18.65	-1.06	-1.64
	1513	87	17.39		
	1864	135	13.81	2.26	0.37
	892	161	5.54	-1.39	-1.85
	1272	136	9.35	-0.92	-1.56
	999	208	4.80	-1.18	-1.72
	910	142	6.41	-1.32	-1.81



Parity Reasons (Average Days) (OP-6B-4)-- Interval Zone One

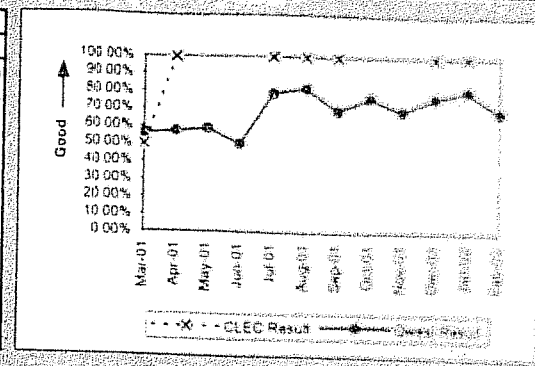
	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	1156	27	42.81		
	826	13	63.54		
	1076	23	46.78	-0.99	-1.6
	498	15	33.20		
	291	6	48.50		
	246	6	41.33		
	263	8	32.88		
	388	10	38.80		
	217	5	43.40		
	129	5	25.80		
	255	5	51.00		
	11	1	11.00		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

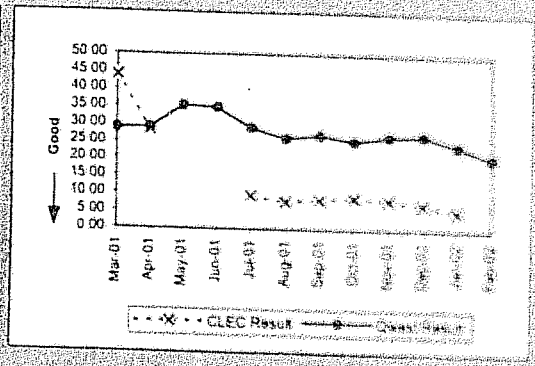
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
		2	50.00%	45	80	56.25%	0.11	-0.93
		2	100.00%	43	75	57.33%	-1.2	-1.73
				34	58	58.62%		
				29	58	50.00%		
		1	100.00%	34	43	79.07%	-0.51	-1.31
		1	100.00%	50	61	81.97%	-1.18	-1.71
		2	100.00%	41	59	69.49%	-0.92	-1.56
				56	73	76.71%		
				64	92	69.57%		
		8	100.00%	64	83	77.11%	-1.47	-1.89
		2	100.00%	68	84	80.95%	-0.68	-1.41
				44	64	68.75%		



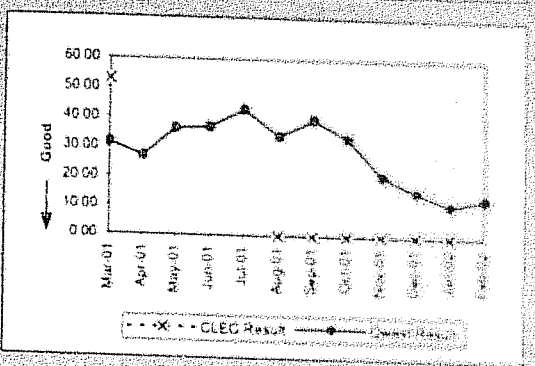
Installation Interval (Average Days) (OP-4E)– Interval Zone Two

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	58	2	44.00	2302	80	28.78	1.64	-0.01
	57	4	28.50	2180	75	29.07	-0.02	-1.01
				2053	58	35.40		
				2023	58	34.88		
	71	32	9.50	4543	156	29.12	-0.87	-1.53
	95	12	7.92	3559	136	26.17	-2.15	-2.31
	68	8	8.50	3672	135	27.20	-1.38	-1.84
	9	1	9.00	5137	201	25.56	-0.56	-1.34
	57	19	8.50	4316	160	26.98	-0.57	-1.35
	94	13	7.23	3727	137	27.20	-2.24	-2.36
	108	36	5.33	3532	146	24.19	-1.31	-1.79
				2210	107	20.65		



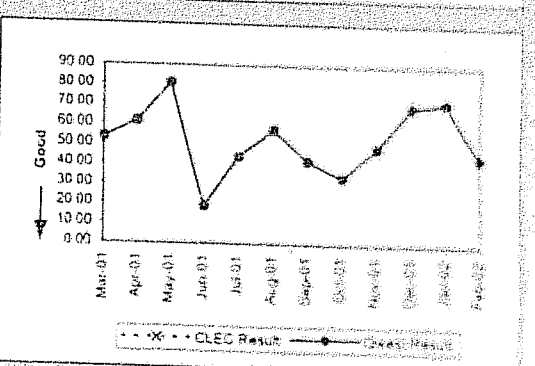
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	53	1	53.00	857	27	31.74	1.75	0.06
				517	19	27.21		
				586	16	36.62		
				931	25	37.24		
				2248	52	43.23		
		1	0.00	1506	44	34.23	-0.94	-1.57
		1	0.00	1516	38	39.89	-1	-1.61
		1	0.00	2261	67	33.75	-0.96	-1.59
		2	0.00	1841	88	20.92	-0.61	-1.37
		3	0.00	1054	68	15.50	-1.21	-1.74
		1	0.00	823	74	11.12	-0.49	-1.3
				824	62	13.29		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

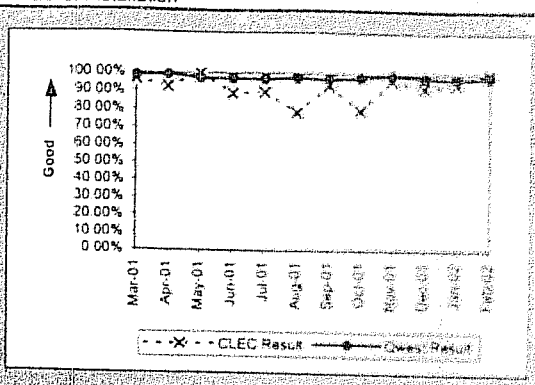
		CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				426	8	53.25		
				798	13	61.38		
				647	8	80.88		
				75	4	18.75		
				264	6	44.00		
				347	6	57.83		
				337	8	42.12		
				202	6	33.67		
				537	11	48.82		
				485	7	69.29		
				430	6	71.67		
				88	2	44.00		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

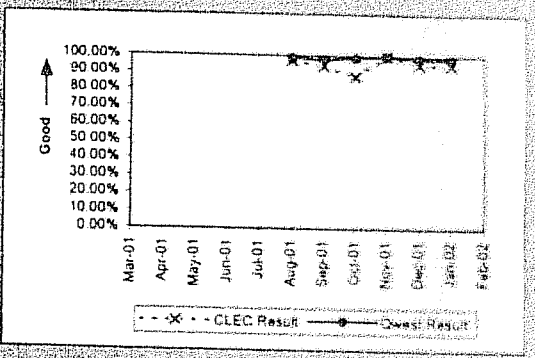
Time Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	32	96.77%	621	630	98.57%	0.73	-0.56
	44	97.68%	627	633	99.05%	2.5	0.52
	33	100.00%	524	539	97.22%	-0.94	-1.57
	47	88.89%	513	529	96.98%	1.86	0.13
	35	89.66%	529	547	96.71%	1.68	0.02
	33	98.79%	524	536	97.76%	4.14	1.52
	33	93.94%	559	576	97.05%	0.94	-0.43
	25	80.00%	675	689	97.97%	3.68	1.24
	31	96.77%	604	609	99.18%	1.07	-0.35
	48	92.59%	446	453	98.01%	1.81	0.1
	32	94.59%	487	501	97.21%	0.86	-0.48
	25	100.00%	466	475	98.11%	-0.68	-1.41



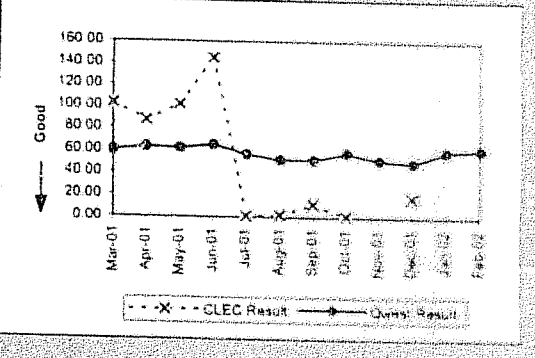
Time Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	33	96.97%	528	536	98.51%	0.64	-0.61
	33	93.94%	562	576	97.57%	1.14	-0.31
	25	88.00%	680	689	98.69%	2.76	0.68
	31	100.00%	607	609	99.67%	-0.31	-1.19
	40	95.00%	445	453	98.23%	1.22	-0.26
	37	94.59%	491	501	98.00%	1.2	-0.27



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

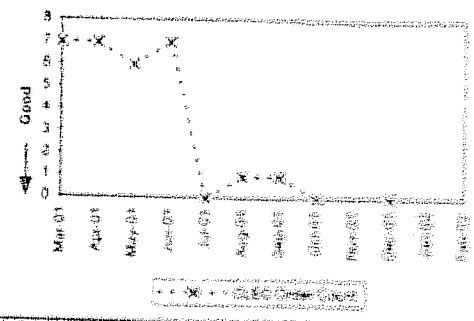
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	1849	16	103.06	27184	453	60.01	1.83	0.11
	1607	21	87.48	26537	419	63.33	1.73	0.05
	2346	22	102.09	23328	375	62.21	1.63	-0.01
	2305	16	145.00	22204	341	65.11	1.63	-0.01
	2	2	1.00	12089	213	56.76	-1.1	-1.67
	2	1	2.00	12347	239	51.66	-0.66	-1.4
	24	2	12.00	12570	243	51.73	-0.75	-1.45
	1	1	1.00	12902	223	57.86	-0.72	-1.44
				11028	215	51.29		
	18	1	18.00	11541	235	49.11	-0.46	-1.28
				12428	210	59.18		
				11798	193	61.13		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OP-15B)

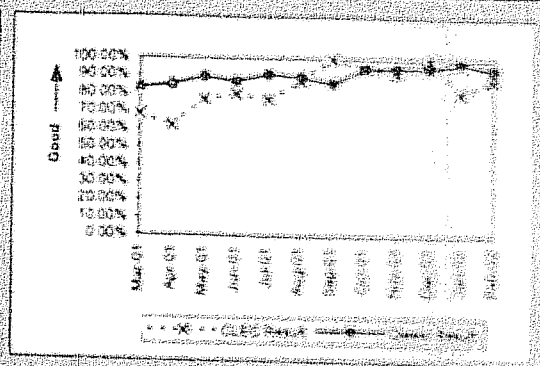
Date	CLEC Order Count
Mar-01	7
Apr-01	7
May-01	6
Jun-01	7
Jul-01	0
Aug-01	1
Sep-01	1
Oct-01	0
Nov-01	
Dec-01	0
Jan-02	
Feb-02	



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

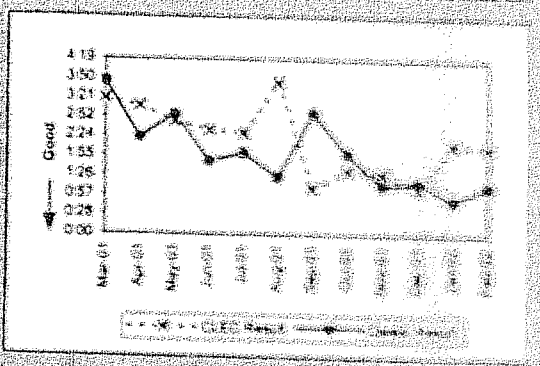
All Troubles Cleared within 4 hours (Percent) (MR-5A)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	13	19	68.42%	99	119	83.19%	1.45	-0.12
Apr-01	5	8	62.50%	81	95	85.26%	1.49	-0.1
May-01	10	13	76.92%	113	126	89.68%	1.26	-0.24
Jun-01	12	15	80.00%	107	123	86.99%	0.73	-0.56
Jul-01	10	13	76.92%	90	99	90.91%	1.38	-0.16
Aug-01	14	16	87.50%	101	113	89.38%	0.25	-0.85
Sep-01	9	9	100.00%	133	154	86.36%	-1.16	-1.7
Oct-01	19	20	95.00%	128	135	94.81%	-0.03	-1.02
Nov-01	12	13	92.31%	121	127	95.28%	0.45	-0.73
Dec-01	17	17	100.00%	98	103	95.15%	-0.86	-1.52
Jan-02	13	16	81.25%	116	118	98.31%	2.54	0.54
Feb-02	15	17	88.24%	83	88	94.32%	0.85	-0.48



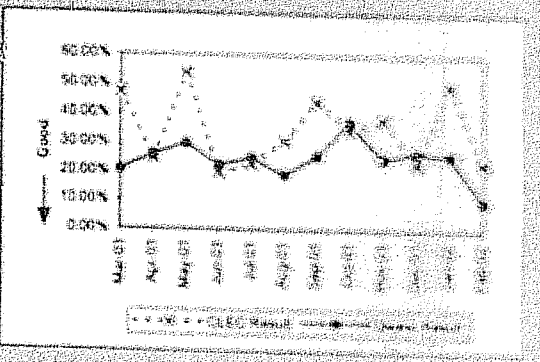
Mean Time to Restore (Hours:Minutes) (MR-6D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	53:42	19	3:21	449:06	119	3:46	-0.21	-1.12
Apr-01	25:21	8	3:10	226:49	95	2:23	1.47	-0.11
May-01	36:07	13	2:47	371:24	126	2:57	-0.04	-1.02
Jun-01	38:26	15	2:34	221:10	123	1:48	1.21	-0.26
Jul-01	32:26	13	2:30	199:17	99	2:01	0.97	-0.41
Aug-01	60:07	16	3:45	161:41	113	1:26	1.23	-0.25
Sep-01	18:26	9	1:10	461:47	154	3:00	-0.77	-1.47
Oct-01	31:39	20	1:35	270:13	135	2:00	-0.26	-1.16
Nov-01	19:30	13	1:30	154:42	127	1:13	1.19	-0.28
Dec-01	19:07	17	1:09	134:43	103	1:18	-0.32	-1.19
Jan-02	35:31	16	2:13	101:44	118	0:52	1.27	-0.23
Feb-02	36:16	17	2:08	106:00	88	1:12	1.02	-0.38



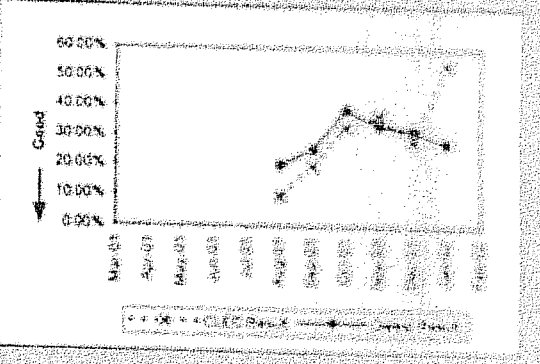
Repair Repeat Report Rate (Percent) (MR-7D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	9	19	47.37%	25	119	21.01%	2.32	0.41
Apr-01	2	8	25.00%	25	95	26.32%	-0.08	-1.05
May-01	7	13	53.85%	38	126	30.16%	1.66	0.01
Jun-01	3	15	20.00%	28	123	22.76%	-0.24	-1.15
Jul-01	3	13	23.08%	25	99	25.25%	-0.17	-1.1
Aug-01	5	16	31.25%	22	113	19.47%	1.04	-0.37
Sep-01	4	9	44.44%	40	154	25.97%	1.15	-0.3
Oct-01	7	20	35.00%	51	135	37.78%	-0.24	-1.15
Nov-01	5	13	38.46%	32	127	25.20%	1	-0.39
Dec-01	4	17	23.53%	28	103	27.18%	-0.31	-1.19
Jan-02	8	16	50.00%	31	118	26.27%	1.87	0.13
Feb-02	4	17	23.53%	9	88	10.23%	1.4	-0.15



Repair Repeat Report Rate (Percent) (MR-7D*)– Interval Zone One

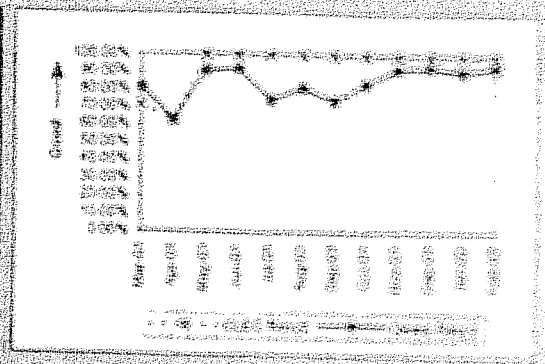
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	10	10.00%	14	69	20.29%	-0.76	-1.45
Sep-01	1	5	20.00%	24	93	25.81%	-0.29	-1.18
Oct-01	5	15	33.33%	27	69	39.13%	-0.42	-1.25
Nov-01	3	8	37.50%	23	68	33.82%	0.2	-0.88
Dec-01	4	14	28.57%	20	62	32.26%	-0.27	-1.15
Jan-02	6	11	54.55%	17	61	27.87%	1.66	0.01
Feb-02								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

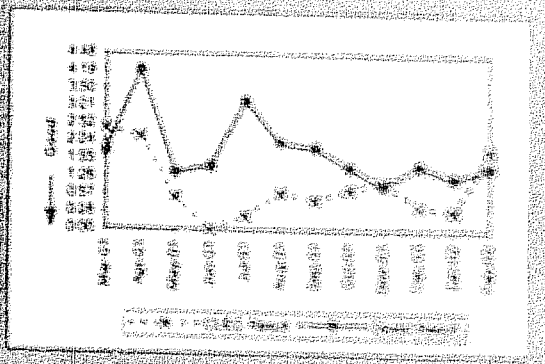
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	5	7	71.43%	35	43	81.40%	-0.57	-0.65
Apr-01	5	8	62.50%	22	35	62.86%	-0.01	-1
May-01	3	3	100.00%	30	33	90.91%	0.62	-1.12
Jun-01	1	1	100.00%	35	38	92.11%	0.79	-1.16
Jul-01	1	1	100.00%	38	51	74.51%	-0.58	-1.15
Aug-01	8	8	100.00%	35	43	81.40%	1.24	-1.22
Sep-01	1	1	100.00%	29	39	74.36%	-0.55	-1.15
Oct-01	4	4	100.00%	31	37	83.78%	0.84	-1.17
Nov-01	2	2	100.00%	25	27	92.59%	0.39	-1.13
Dec-01	2	2	100.00%	29	31	93.55%	0.36	-1.13
Jan-02	2	2	100.00%	50	55	90.91%	0.44	-1.21
Feb-02	3	3	100.00%	29	31	93.55%	0.43	-1.21



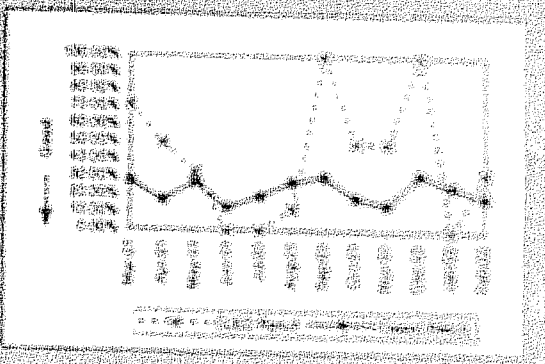
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	19:19	7	2:46	92:29	43	2:09	1.01	-0.93
Apr-01	20:28	8	2:33	153:03	35	4:22	-0.82	-1
May-01	2:45	3	0:55	51:53	33	1:34	-0.65	-0.99
Jun-01	0:01	1	0:01	66:23	38	1:45	-0.88	-1.04
Jul-01	0:24	1	0:24	180:02	51	3:32	-0.69	-1.02
Aug-01	8:16	8	1:02	102:00	43	2:22	-1.98	-0.2
Sep-01	0:50	1	0:50	87:29	39	2:15	-0.77	-1.07
Oct-01	4:31	4	1:08	63:25	37	1:43	-0.63	-1.08
Nov-01	2:39	2	1:19	33:26	27	1:14	0.61	-0.89
Dec-01	1:21	2	0:40	54:53	31	1:46	-0.7	-1.01
Jan-02	1:03	2	0:32	78:33	55	1:25	-0.81	-1.09
Feb-02	6:36	3	2:12	53:16	31	1:43	1.27	-0.73



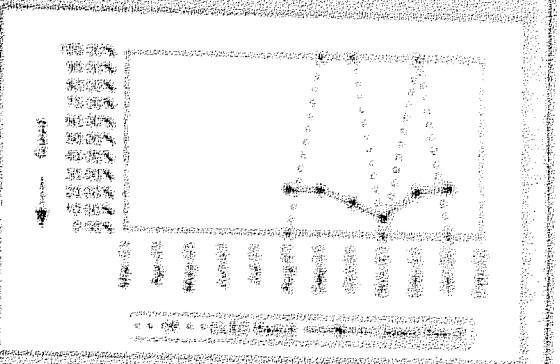
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	5	7	71.43%	12	43	27.91%	2.11	0.24
Apr-01	4	8	50.00%	6	35	17.14%	1.8	0.08
May-01	1	3	33.33%	9	33	27.27%	0.17	-0.9
Jun-01	0	1	0.00%	5	38	13.16%	-0.38	-1.01
Jul-01	0	1	0.00%	10	51	19.61%	-0.49	-1.01
Aug-01	1	8	12.50%	12	43	27.91%	-0.89	-0.94
Sep-01	1	1	100.00%	12	39	30.77%	1.01	-0.31
Oct-01	2	4	50.00%	7	37	18.92%	1.03	-0.23
Nov-01	1	2	50.00%	4	27	14.81%	0.95	-0.42
Dec-01	2	2	100.00%	10	31	32.26%	1.63	-0.07
Jan-02	0	2	0.00%	14	55	25.45%	-0.81	-1.09
Feb-02	1	3	33.33%	6	31	19.35%	0.47	-0.81



Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

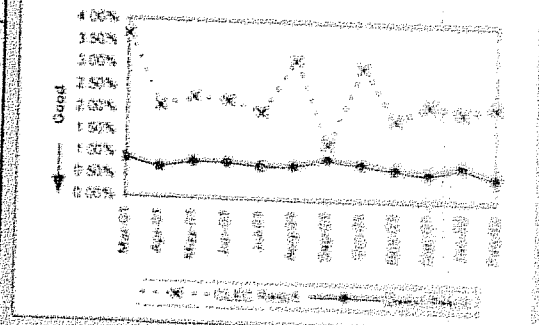
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	5	0.00%	9	36	25.00%	-1.31	-1.11
Sep-01	1	1	100.00%	7	28	25.00%	1.12	-0.32
Oct-01	2	2	100.00%	4	22	18.18%	2.03	0.21
Nov-01	0	1	0.00%	1	10	10.00%	-0.12	-1.05
Dec-01	1	1	100.00%	4	16	25.00%	1.09	-0.24
Jan-02	0	1	0.00%	9	33	27.27%	-0.6	-1.15
Feb-02								



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Repair

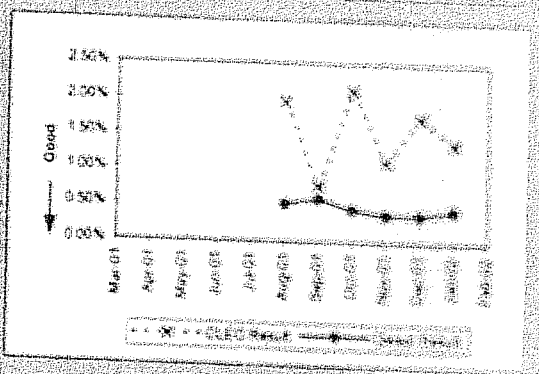
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	25	705	3.69%	162	18420	0.88%	7.84	3.77
Apr-01	16	763	2.10%	130	18724	0.69%	4.57	1.78
May-01	16	695	2.30%	159	18987	0.84%	4.16	1.53
Jun-01	16	716	2.23%	161	19342	0.83%	4.06	1.47
Jul-01	14	702	1.99%	150	19686	0.76%	3.69	1.24
Aug-01	24	764	3.14%	156	20036	0.78%	7.29	3.43
Sep-01	10	772	1.30%	193	20400	0.95%	0.98	-0.4
Oct-01	24	797	3.01%	172	20591	0.84%	6.62	3.03
Nov-01	15	804	1.87%	154	20806	0.74%	3.65	1.22
Dec-01	19	859	2.21%	134	21020	0.64%	5.68	2.46
Jan-02	18	874	2.06%	173	21223	0.82%	4.01	1.44
Feb-02	26	514	2.19%	119	21400	0.56%	6.5	2.95



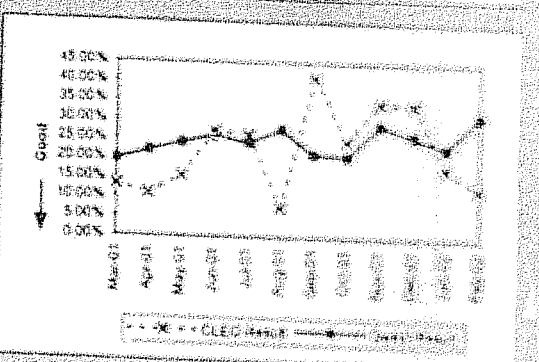
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	15	764	1.96%	105	20036	0.52%	5.41	2.29
Sep-01	6	772	0.78%	121	20400	0.59%	0.65	-0.6
Oct-01	17	797	2.13%	91	20591	0.44%	7.06	3.29
Nov-01	9	804	1.12%	78	20806	0.37%	3.39	1.06
Dec-01	15	859	1.75%	78	21020	0.37%	6.5	2.95
Jan-02	12	874	1.37%	94	21223	0.44%	4.06	1.47
Feb-02								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)– Interval Zone One and Two

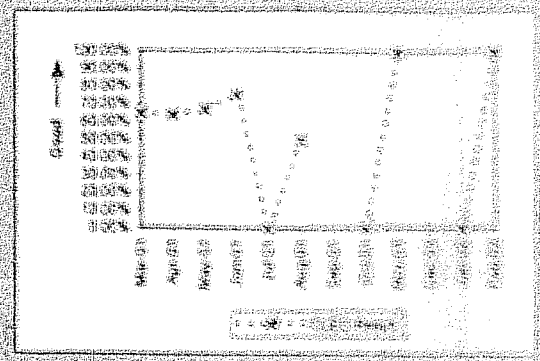
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Mar-01	4	30	13.33%	40	202	19.80%	-0.83	-1.5
Apr-01	2	18	11.11%	37	167	22.16%	-1.07	-1.65
May-01	3	19	15.79%	51	210	24.29%	-0.83	-1.5
Jun-01	6	22	27.27%	57	218	26.15%	0.13	-0.92
Jul-01	5	19	26.32%	48	198	24.24%	0.22	-0.87
Aug-01	2	26	7.69%	60	216	27.78%	-2.16	-2.31
Sep-01	7	17	41.18%	53	246	21.54%	1.75	0.07
Oct-01	8	32	25.00%	46	218	21.10%	0.51	-0.69
Nov-01	8	23	34.78%	63	217	29.03%	0.57	-0.65
Dec-01	10	29	34.48%	48	182	26.37%	0.9	-0.46
Jan-02	4	22	18.18%	53	226	23.45%	-0.56	-1.34
Feb-02	3	23	13.04%	55	174	31.61%	-1.8	-2.09



Checklist #5 - Dark Fiber - IOF Installation

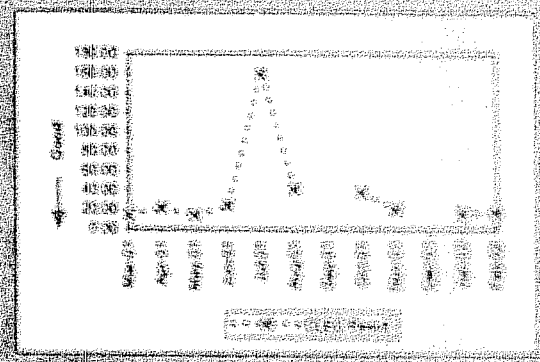
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	11	17	64.71%	47.79%
Apr-01	7	11	63.64%	48.10%
May-01	2	3	66.67%	47.14%
Jun-01	6	8	75.00%	43.30%
Jul-01	0	4	0.00%	0.00%
Aug-01	2	4	50.00%	50.00%
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01				
Jan-02	0	1	0.00%	0.00%
Feb-02	2	2	100.00%	0.00%



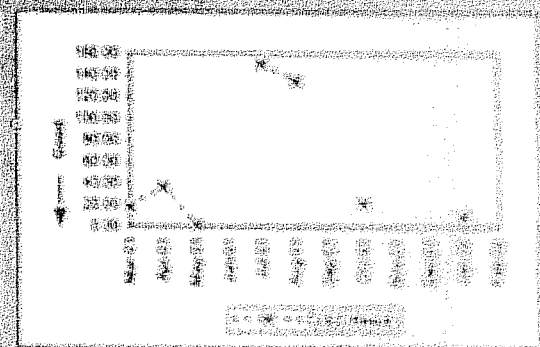
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	257	17	15.12	11.81
Apr-01	242	11	22.00	23.82
May-01	44	3	14.67	8.14
Jun-01	204	8	25.50	45.47
Jul-01	640	4	160.00	0.00
Aug-01	168	4	42.00	58.77
Sep-01				
Oct-01	78	2	39.00	0.00
Nov-01	21	1	21.00	
Dec-01				
Jan-02	17	1	17.00	
Feb-02	36	2	18.00	0.00



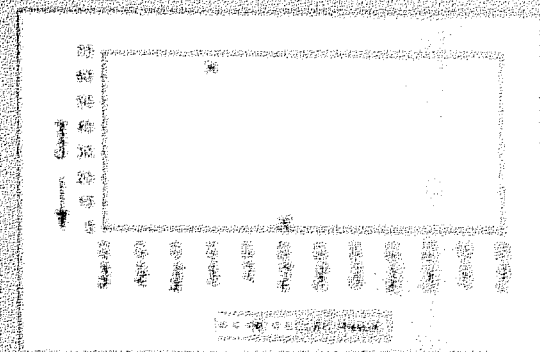
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	110	6	18.33	4.63
Apr-01	148	4	37.00	19.80
May-01	2	1	2.00	
Jun-01				
Jul-01	604	4	151.00	0.00
Aug-01	135	1	135.00	
Sep-01				
Oct-01	44	2	22.00	0.00
Nov-01				
Dec-01				
Jan-02	10	1	10.00	
Feb-02				



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

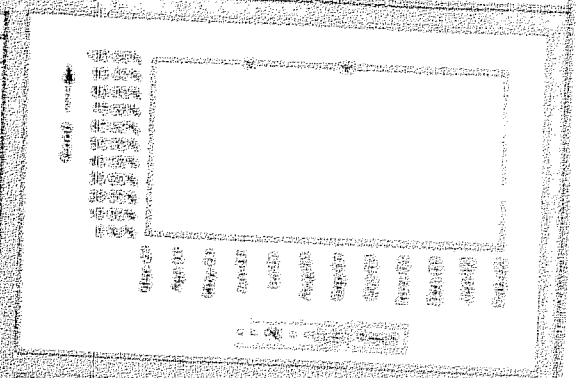
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01	129	2	64.50	88.97
Jul-01				
Aug-01	3	1	3.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				
Jan-02				
Feb-02				



Checklist #5 - Dark Fiber - IOF Installation

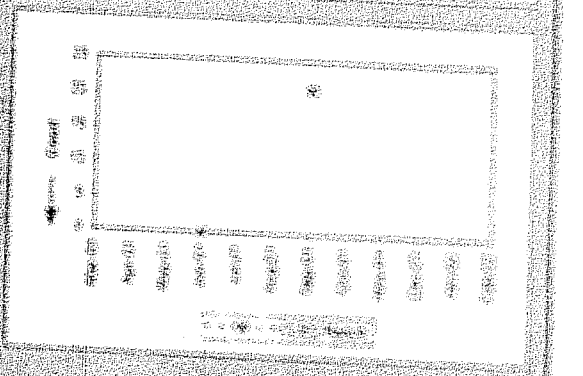
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	1	1	100.00%	0.00%
Aug-01				
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01				
Jan-02				
Feb-02				



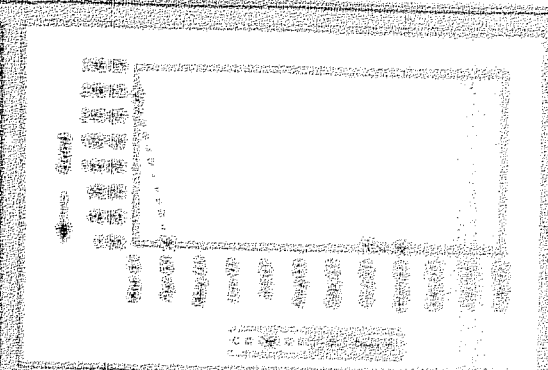
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	0	1	0.00	
Aug-01				
Sep-01				
Oct-01	42	2	21.00	0.00
Nov-01				
Dec-01				
Jan-02				
Feb-02				

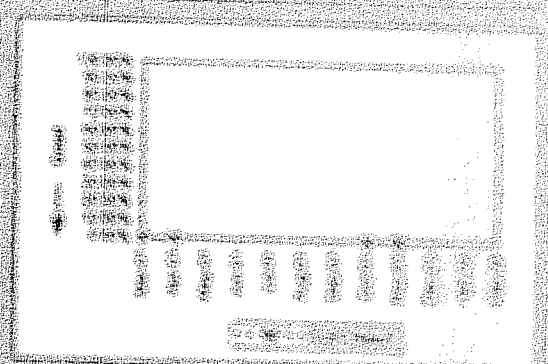


Checklist #5 - Dark Fiber - [illegible]

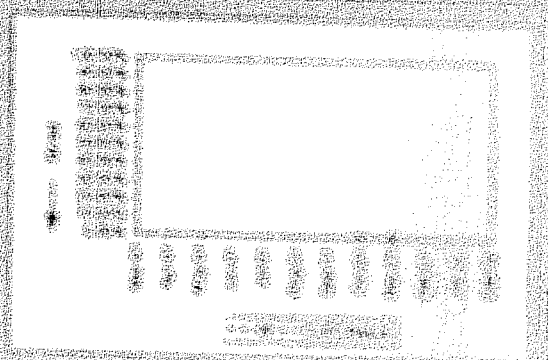
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	2249:28	8	281:11	[illegible]
Apr-01	6:52	2	3:26	[illegible]
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	20:41	3	6:54	[illegible]
Nov-01	9:38	3	3:13	[illegible]
Dec-01				
Jan-02				
Feb-02				



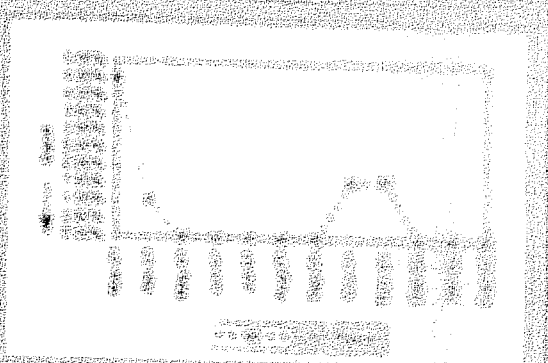
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	8	0.00%	0.00%
Apr-01	0	2	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	3	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	0	3	0.00%	0.00%
Dec-01				
Jan-02				
Feb-02				



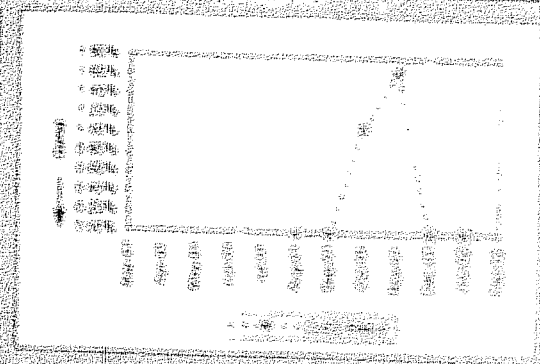
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	8	178	4.49%	[illegible]
Apr-01	2	195	1.03%	[illegible]
May-01	0	201	0.00%	[illegible]
Jun-01	0	209	0.00%	[illegible]
Jul-01	0	213	0.00%	[illegible]
Aug-01	0	202	0.00%	[illegible]
Sep-01	0	184	0.00%	[illegible]
Oct-01	3	184	1.63%	[illegible]
Nov-01	3	181	1.66%	[illegible]
Dec-01	0	181	0.00%	[illegible]
Jan-02	0	170	0.00%	[illegible]
Feb-02	0	148	0.00%	[illegible]



Checklist #5 - Data Filter - OP Report

Trouble Rate (Percent) (MR-8*) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	0	202	0.00%	0.00%
Oct-01	0	184	0.00%	0.00%
Nov-01	2	184	1.09%	10.37%
Dec-01	3	181	1.66%	12.77%
Jan-02	0	191	0.00%	0.00%
Feb-02	0	170	0.00%	0.00%

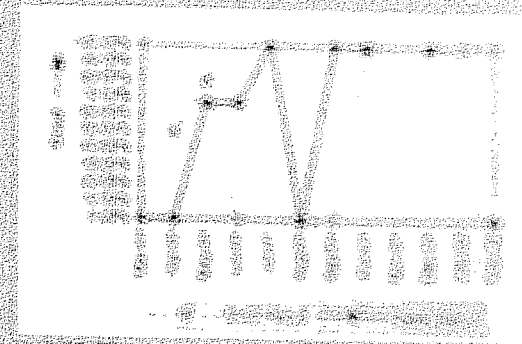


Time to Update Databases (Hours

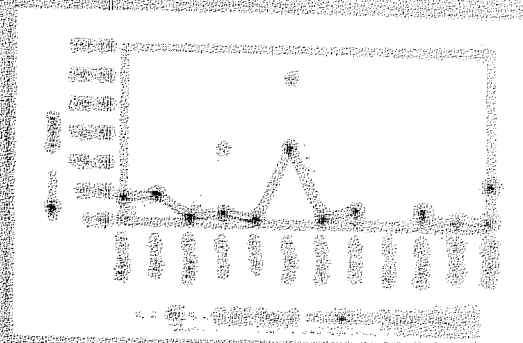
Date	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	

[illegible]

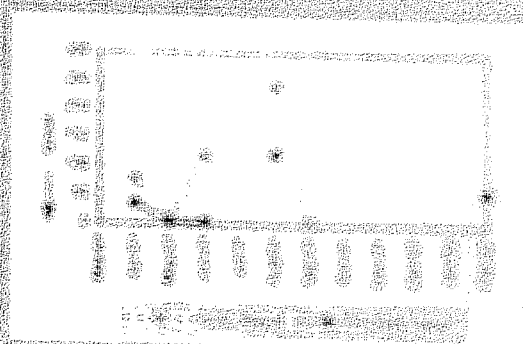
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	2	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	5	80.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	4	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	5	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1	1	100.00%	0.00%					
Feb-02	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



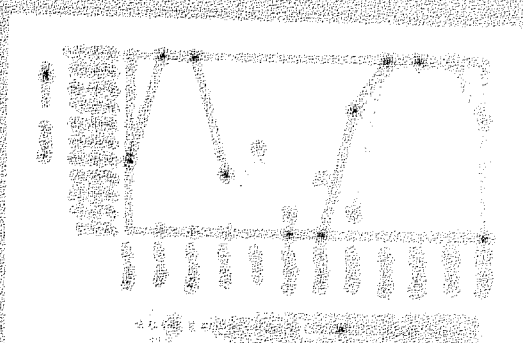
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	98	2	49.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	53	5	10.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1037	8	129.62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	504	2	252.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	107	5	17.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	11	2	5.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01	28	3	9.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	8	1	8.00						
Feb-02	174	14	12.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01	77	1	77.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	11	1	11.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	957	8	119.62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01									
Aug-01	485	2	242.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	30	5	5.00	0.00					
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



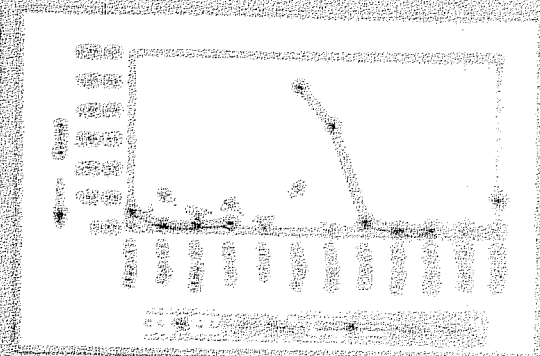
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	10	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	2	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	9	11.11%	31.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	3	33.33%	47.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	8	12.50%	33.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	1	1	100.00%	0.00%					
Feb-02	2	3	66.67%	47.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #1 - Fairview Time Interval

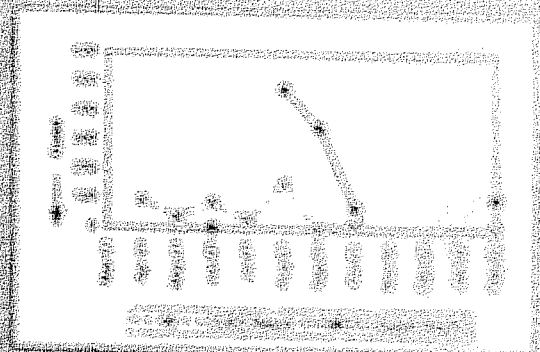
Installation Interval (Average Days) - Qwest Interval Time Tab

Date	CLEC Num	CLEC Denr	CLEC Resp	Std Dev	Qwest Num	Qwest Denr	Qwest Resp	Qwest Std Dev	Parity Ind
Mar-01	11	1	11.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	116	1	116.00		[illegible]	[illegible]	[illegible]		
May-01	102	2	51.00	42.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	928	10	92.80	40.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	51	2	25.50	21.92					
Aug-01	1385	9	153.89	54.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	23	3	6.67	0.58	[illegible]	[illegible]	[illegible]		
Oct-01	247	8	30.88	6.31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	11	1	11.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]		
Jan-02	12	1	12.00						
Feb-02	39	3	13.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



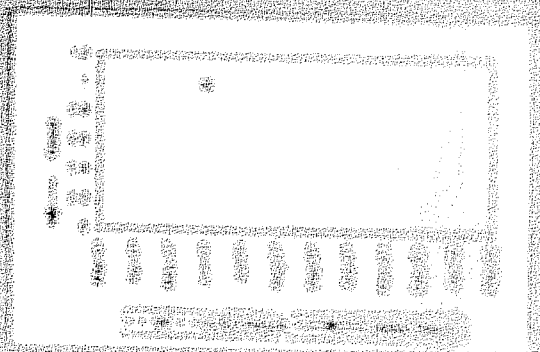
Delayed Days for Non-Facility Reasons (Average Days) - Qwest Interval Time Tab

Date	CLEC Num	CLEC Denr	CLEC Resp	Std Dev	Qwest Num	Qwest Denr	Qwest Resp	Qwest Std Dev	Parity Ind
Mar-01									
Apr-01	96	1	96.00						
May-01	81	2	40.50	41.72					
Jun-01	819	9	91.00	33.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	34	1	34.00						
Aug-01	1288	8	161.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	2	1.00	0.00	[illegible]	[illegible]	[illegible]		
Oct-01	133	7	19.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01									
Jan-02									
Feb-02	7	1	7.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



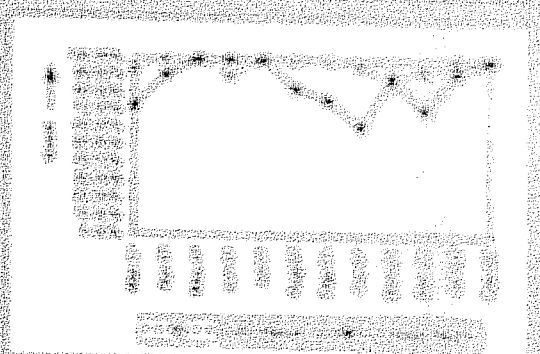
Delayed Days for Facility Reasons (Average Days) - Qwest Interval Time Tab

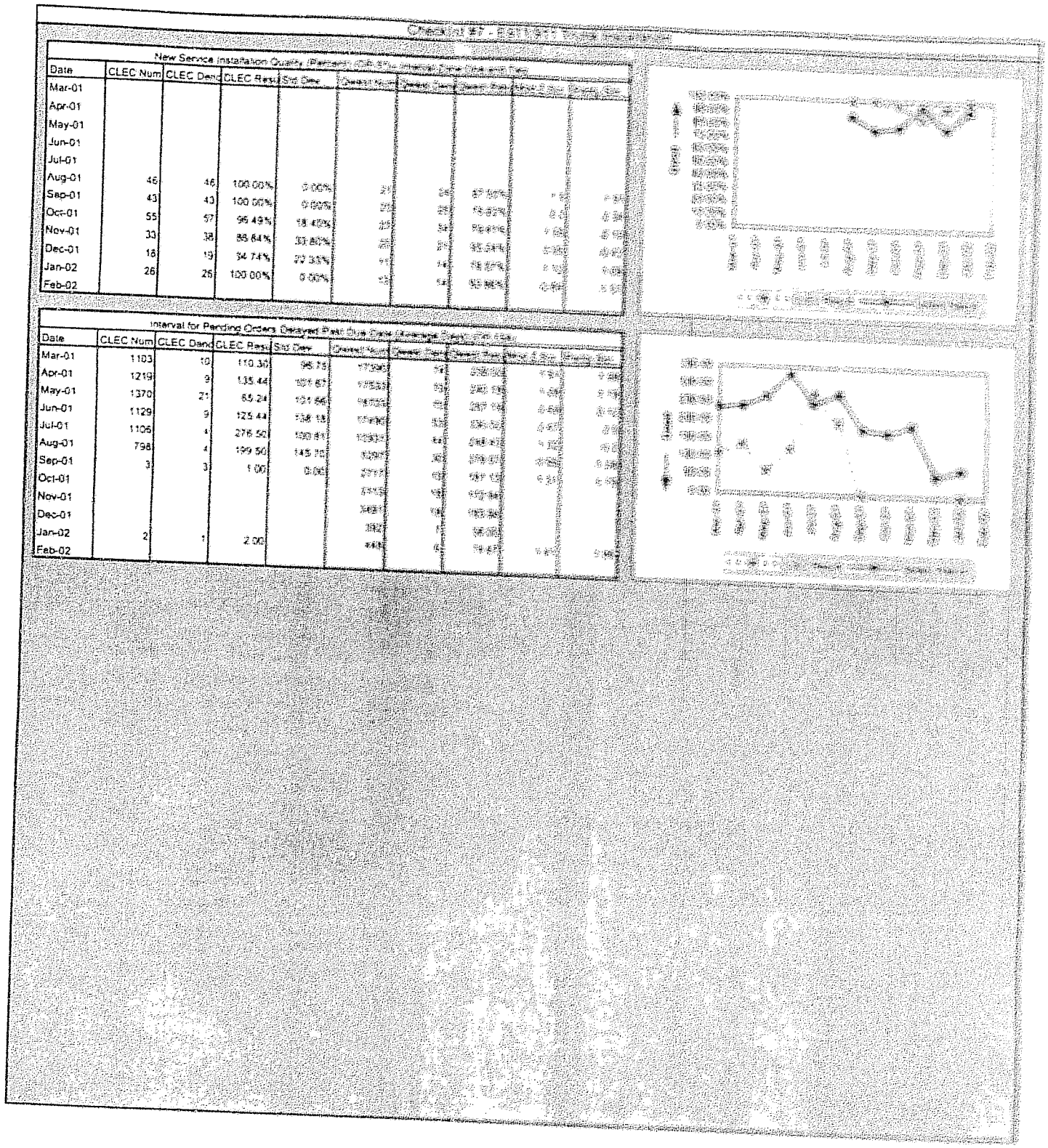
Date	CLEC Num	CLEC Denr	CLEC Resp	Std Dev	Qwest Num	Qwest Denr	Qwest Resp	Qwest Std Dev	Parity Ind
Mar-01									
Apr-01									
May-01									
Jun-01	1	1	1.00						
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									
Jan-02									
Feb-02									



New Service Installation Quality (Percent) - Qwest Interval Time Tab

Date	CLEC Num	CLEC Denr	CLEC Resp	Std Dev	Qwest Num	Qwest Denr	Qwest Resp	Qwest Std Dev	Parity Ind
Mar-01	54	57	94.74%	22.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	56	56	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	24	24	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	29	32	90.63%	29.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	48	48	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	46	46	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	43	43	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	55	57	96.49%	18.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	33	38	86.84%	33.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	18	19	94.74%	22.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-02	26	26	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-02	32	32	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



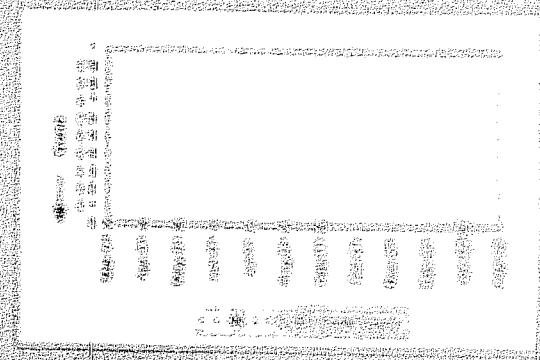


Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	46	46	100.00%	0.00%
Sep-01	43	43	100.00%	0.00%
Oct-01	55	57	96.49%	18.48%
Nov-01	33	38	86.84%	33.80%
Dec-01	18	19	94.74%	22.35%
Jan-02	26	26	100.00%	0.00%
Feb-02				

Date	CLEC Num	CLEC Dem	CLEC Result	Std Dev
Mar-01	1103	10	110.30	96.75
Apr-01	1219	9	135.44	107.67
May-01	1370	21	65.24	101.56
Jun-01	1129	9	125.44	136.18
Jul-01	1105	4	276.50	180.81
Aug-01	798	4	199.50	145.75
Sep-01	3	3	1.00	0.00
Oct-01				
Nov-01				
Dec-01				
Jan-02	2	1	2.00	
Feb-02				

Checklist #7 - E911/911 Trunk Installation

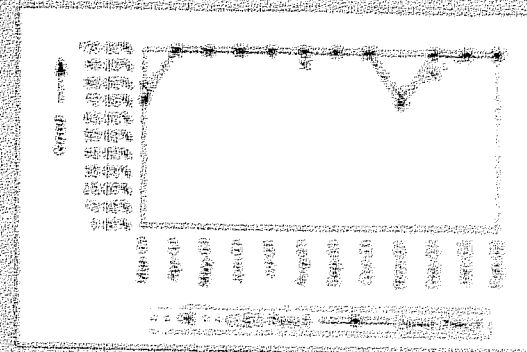
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-15B)	
Date	CLEC Order Count
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #7 - E911/911 Trunk Report

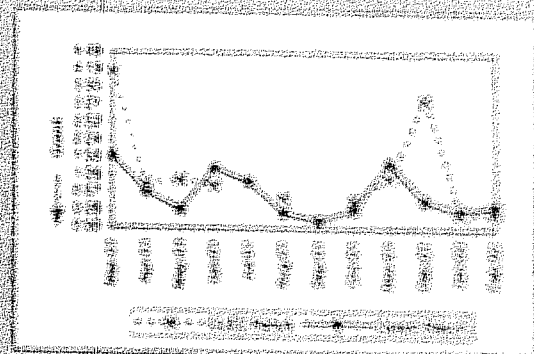
All Troubles Cleared within 4 hours (Percent) (MR-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Status
Mar-01	4	5	80.00%	40.00%	12	14	77.42%	-0.26	In Parity
Apr-01	6	6	100.00%	0.00%	10	15	66.67%	0.84	In Parity
May-01	6	6	100.00%	0.00%	11	11	100.00%	N/A	N/A
Jun-01	13	13	100.00%	0.00%	8	8	100.00%	N/A	N/A
Jul-01					5	5	100.00%		
Aug-01	14	15	93.33%	24.94%	17	17	100.00%	N/A	In Parity
Sep-01					3	3	100.00%		
Oct-01	5	5	100.00%	0.00%	11	11	100.00%	N/A	N/A
Nov-01	7	9	77.78%	41.57%	5	7	71.43%	0.28	In Parity
Dec-01	8	9	88.89%	31.43%	9	9	100.00%	N/A	N/A
Jan-02	10	10	100.00%	0.00%	7	7	100.00%	N/A	N/A
Feb-02	17	17	100.00%	0.00%	12	12	100.00%	N/A	N/A



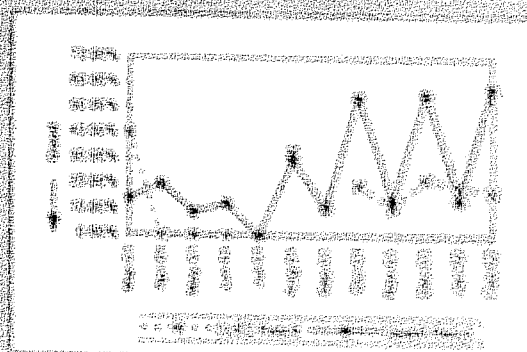
Mean Time to Restore (Hours:Minutes) (MR-6)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Status
Mar-01	21:30	5	4:18	8:21	2:40	14	0:11	1.28	Out of Parity
Apr-01	7:20	6	1:13	0:44	9:56	15	0:39	0.43	In Parity
May-01	7:59	6	1:20	1:13	5:43	11	0:31	0.65	In Parity
Jun-01	15:22	13	1:11	1:23	13:10	8	1:39	-0.24	In Parity
Jul-01					5:24	5	1:05		
Aug-01	12:46	15	0:51	2:12	7:19	17	0:26	1.03	In Parity
Sep-01					2:10	3	0:43		
Oct-01	4:05	5	0:49	0:35	5:51	11	0:32	0.58	In Parity
Nov-01	12:46	9	1:25	2:18	12:44	7	1:49	-0.02	In Parity
Dec-01	32:10	9	3:34	9:44	6:57	9	0:46	1.58	Out of Parity
Jan-02	4:24	10	0:26	0:54	3:29	7	0:30	-0.41	In Parity
Feb-02	7:31	17	0:27	0:53	7:30	12	0:38	-0.00	In Parity



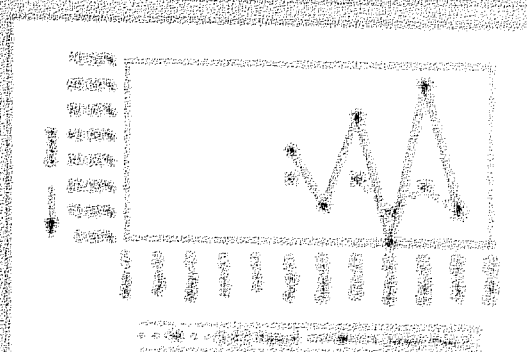
Repair Repeat Report Rate (Percent) (MR-7)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Status
Mar-01	2	5	40.00%	48.99%	2	14	14.29%	1.05	In Parity
Apr-01	0	6	0.00%	0.00%	2	15	13.33%	-0.27	In Parity
May-01	0	6	0.00%	0.00%	1	11	9.09%	-0.23	In Parity
Jun-01	0	13	0.00%	0.00%	1	8	12.50%	-0.32	In Parity
Jul-01					0	5	0.00%		
Aug-01	5	15	33.33%	47.14%	3	17	17.65%	0.76	In Parity
Sep-01					1	3	33.33%		
Oct-01	1	5	20.00%	40.00%	3	11	27.27%	-0.20	In Parity
Nov-01	1	9	11.11%	31.43%	1	7	14.29%	-0.14	In Parity
Dec-01	2	9	22.22%	41.57%	0	9	0.00%	0.63	In Parity
Jan-02	2	10	20.00%	40.00%	3	7	42.86%	-0.53	In Parity
Feb-02	3	17	17.65%	38.12%	2	12	16.67%	0.03	In Parity



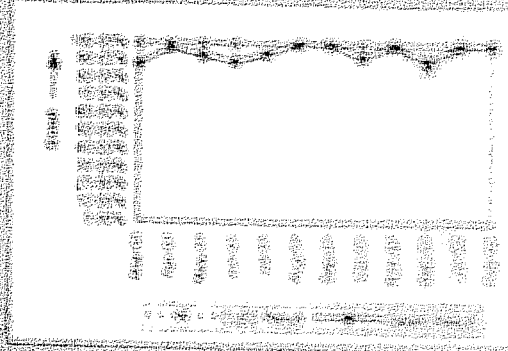
Repair Repeat Report Rate (Percent) (MR-7)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Status
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	12	25.00%	43.30%	5	34	35.71%	-0.27	In Parity
Sep-01					1	7	14.29%		
Oct-01	1	4	25.00%	43.30%	4	4	50.00%	-0.57	In Parity
Nov-01	1	8	12.50%	33.07%	0	0	0.00%	0.38	In Parity
Dec-01	2	9	22.22%	41.57%	5	9	55.56%	-0.77	In Parity
Jan-02	1	8	12.50%	33.07%	1	7	14.29%	-0.05	In Parity
Feb-02									



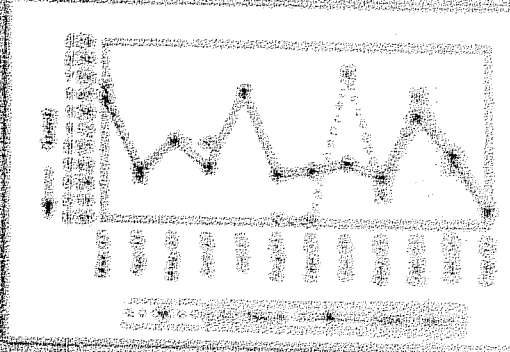
All Troubles Cleared within 4 hours

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	1	1	100.00%	0.00%
Apr-01	3	3	100.00%	0.00%
May-01	3	3	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	2	2	100.00%	0.00%
Nov-01	10	10	100.00%	0.00%
Dec-01	7	8	87.50%	33.07%
Jan-02	4	4	100.00%	0.00%
Feb-02	2	2	100.00%	0.00%



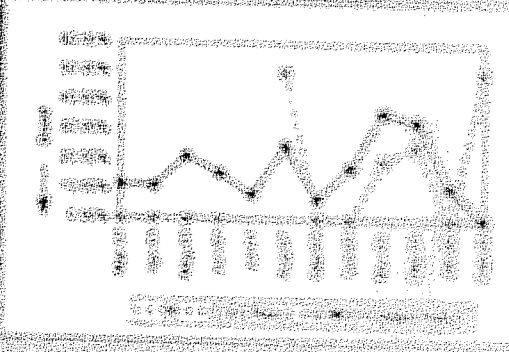
Mean Time to Restore (Hours:Minutes)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	1:48	1	1:48	
Apr-01	1:44	3	0:35	0:02
May-01	3:17	3	1:06	0:53
Jun-01	1:04	1	1:04	
Jul-01				
Aug-01	0:05	2	0:02	0:01
Sep-01	0:02	1	0:02	
Oct-01	4:08	2	2:04	0:16
Nov-01	4:07	10	0:25	0:40
Dec-01	14:08	8	1:46	2:05
Jan-02	3:12	4	0:48	0:54
Feb-02	0:25	2	0:13	0:18



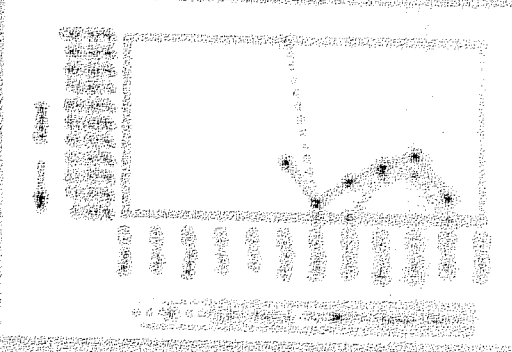
Repair Repeat Report Rate

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	0	1	0.00%	0.00%
Apr-01	0	3	0.00%	0.00%
May-01	0	3	0.00%	0.00%
Jun-01	0	1	0.00%	0.00%
Jul-01				
Aug-01	1	2	50.00%	50.00%
Sep-01	0	1	0.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	2	10	20.00%	40.00%
Dec-01	2	8	25.00%	43.30%
Jan-02	0	4	0.00%	0.00%
Feb-02	1	2	50.00%	50.00%



Repair Repeat Report Rate

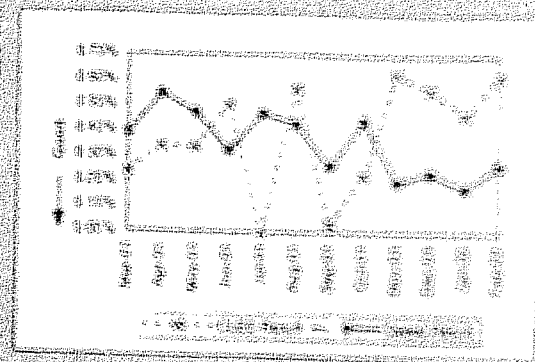
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01	0	1	0.00%	0.00%
Oct-01	0	1	0.00%	0.00%
Nov-01	2	8	25.00%	43.30%
Dec-01	2	8	25.00%	43.30%
Jan-02	0	4	0.00%	0.00%
Feb-02				



Checklist #7 - E911/911 Trunk Report

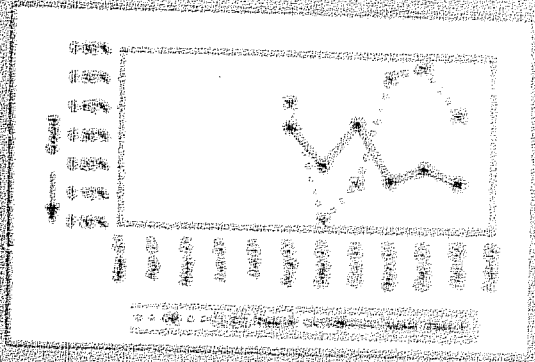
Trouble Rate (Percent) (MR-8) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Rate	Mod Z Score	Parity Status
Mar-01	6	2531	0.24%	4.86%	31	7941	0.39%	-1.08	Parity
Apr-01	9	2658	0.34%	5.81%	45	8214	0.55%	-1.27	Parity
May-01	9	2687	0.33%	5.78%	39	8260	0.47%	-0.86	Parity
Jun-01	14	2777	0.50%	7.08%	27	8361	0.32%	1.48	Parity
Jul-01	0	2832	0.00%	0.00%	40	8533	0.47%	-3.56	Parity
Aug-01	17	2981	0.57%	7.53%	37	8607	0.43%	1.01	Parity
Sep-01	1	3009	0.03%	1.82%	23	8693	0.26%	-2.51	Parity
Oct-01	7	3093	0.23%	4.75%	39	8759	0.44%	-1.55	Parity
Nov-01	19	3024	0.63%	7.90%	18	9003	0.20%	4.56	Parity
Dec-01	17	2997	0.57%	7.51%	21	8956	0.23%	3.26	Parity
Jan-02	14	2992	0.47%	6.82%	15	9144	0.16%	3.33	Parity
Feb-02	19	3061	0.62%	7.85%	24	8930	0.27%	3.21	Parity



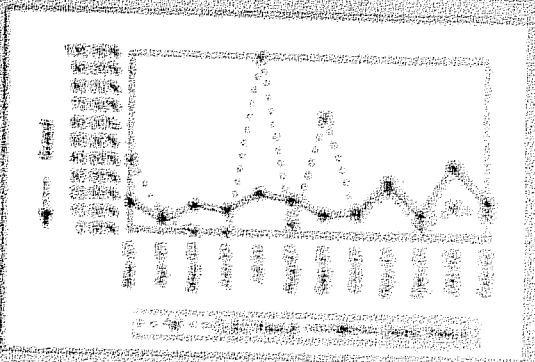
Trouble Rate (Percent) (MR-8*) – Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Rate	Mod Z Score	Parity Status
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13	2981	0.44%	6.59%	30	8607	0.35%	0.71	Parity
Sep-01	1	3009	0.03%	1.82%	19	8693	0.22%	-1.80	Parity
Oct-01	5	3093	0.16%	4.02%	32	8759	0.36%	-1.01	Parity
Nov-01	16	3024	0.53%	7.25%	15	9003	0.17%	4.23	Parity
Dec-01	17	2997	0.57%	7.51%	19	8956	0.21%	3.48	Parity
Jan-02	12	2992	0.40%	6.32%	15	9144	0.16%	3.18	Parity
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12) – Interval Zone One and Two

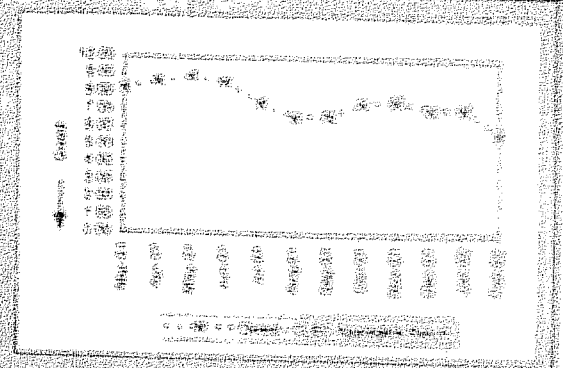
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Rate	Mod Z Score	Parity Status
Mar-01	4	10	40.00%	48.99%	6	37	16.22%	1.51	Parity
Apr-01	1	10	10.00%	30.00%	3	49	6.12%	0.37	Parity
May-01	0	9	0.00%	0.00%	7	46	15.22%	-1.16	Parity
Jun-01	0	14	0.00%	0.00%	4	31	12.90%	-1.01	Parity
Jul-01	4	4	100.00%	0.00%	12	52	23.08%	3.20	Parity
Aug-01	1	18	5.56%	22.91%	9	48	18.75%	-1.27	Parity
Sep-01	2	3	66.67%	47.14%	3	26	11.54%	1.18	Parity
Oct-01	1	8	12.50%	33.07%	6	45	13.33%	-0.26	Parity
Nov-01	7	26	26.92%	44.36%	8	26	30.77%	-0.71	Parity
Dec-01	1	18	5.56%	22.91%	3	24	12.50%	-0.87	Parity
Jan-02	3	17	17.65%	38.12%	11	27	40.74%	-2.52	Parity
Feb-02	3	22	13.64%	34.32%	5	30	16.67%	-0.91	Parity



Checklist #7 - Operator Services - Directory Assistance

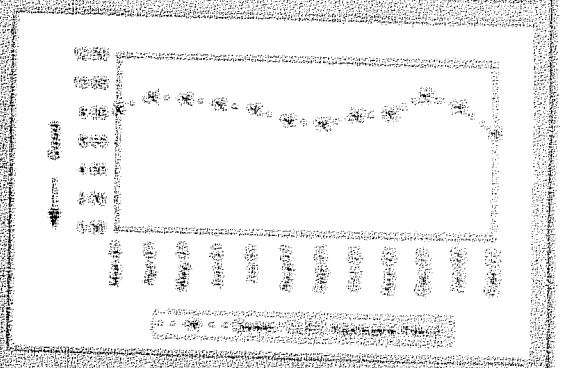
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Speed of Answer - Operator Services (Avg Sec) (OS-1)

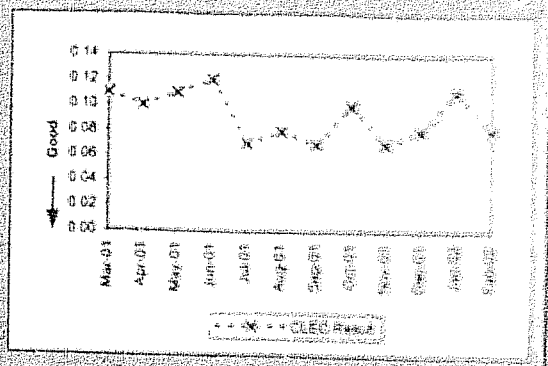
Date	Qwest / CLEC Aggregate Result
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Checklist #8 - Directory Listings

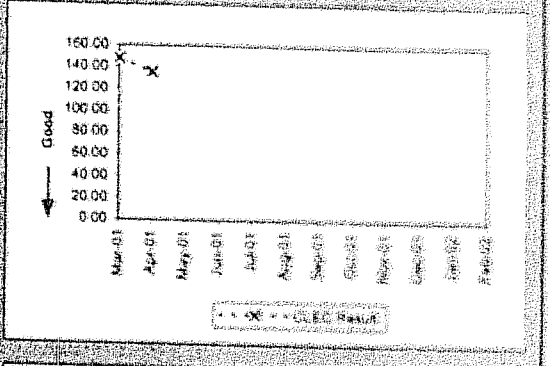
Time to Update Databases (Avg Sec) (DB-1C-1)

Date	CLEC Result
Mar-01	
Apr-01	0.11
May-01	0.10
Jun-01	0.11
Jul-01	0.12
Aug-01	0.07
Sep-01	0.08
Oct-01	0.07
Nov-01	0.10
Dec-01	0.07
Jan-02	0.08
Feb-02	0.11
	0.08



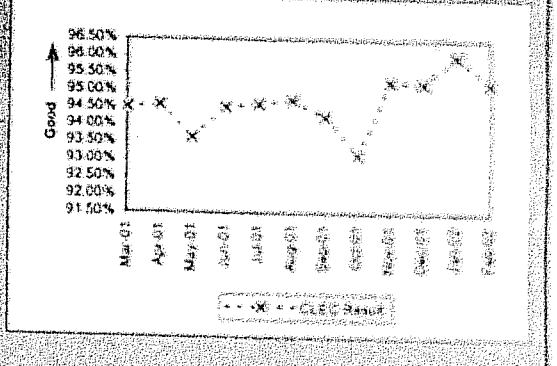
Time to Update Databases (Avg Sec) (DB-1C-2)

Date	CLEC Result
Mar-01	
Apr-01	148.11
May-01	135.73
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	
Jan-02	
Feb-02	



Accurate Database Updates (Percent) (DB-2C-1)

Date	CLEC Result
Mar-01	
Apr-01	94.53%
May-01	94.60%
Jun-01	93.65%
Jul-01	94.54%
Aug-01	94.63%
Sep-01	94.75%
Oct-01	94.25%
Nov-01	93.16%
Dec-01	95.29%
Jan-02	95.26%
Feb-02	96.05%
	95.25%



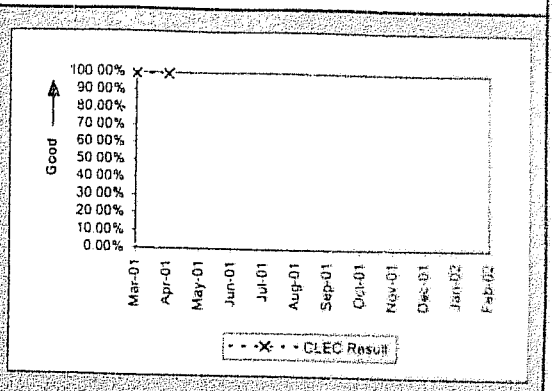
Qwest Performance Results (ROC 271 PID 4.0)

Regional

Checklist #8 - Directory Listings

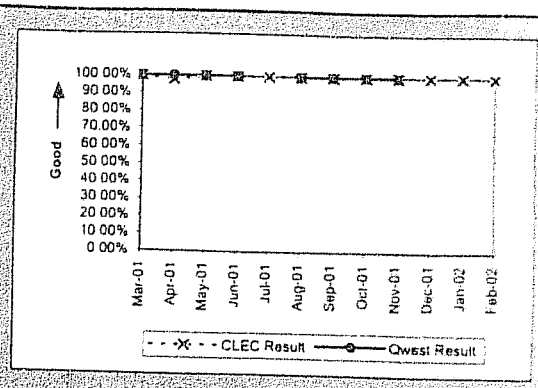
Accurate Database Updates (Percent) (DB-2C-2)

	CLEC Result
	99.37%
	99.49%

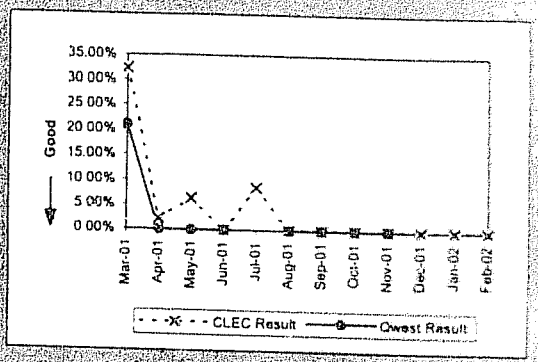


Checklist #9 - NXX Code Activation

	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
	100.00%	15	15	100.00%
	92.73%	10	10	100.00%
	100.00%	5	5	100.00%
	100.00%	2	2	100.00%
	100.00%			
	100.00%	4	4	100.00%
	100.00%	3	3	100.00%
	100.00%	1	1	100.00%
	100.00%	2	2	100.00%
	100.00%			
	100.00%			
	100.00%			

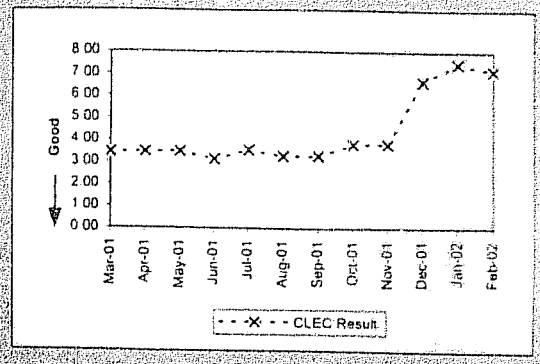


	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
	32.35%	4	19	21.05%
	2.22%	0	10	0.00%
	6.45%	0	5	0.00%
	0.00%	0	2	0.00%
	8.70%			
	0.00%	0	4	0.00%
	0.00%	0	3	0.00%
	0.00%	0	1	0.00%
	0.00%	0	2	0.00%
	0.00%			
	0.00%			
	0.00%			



Checklist #10 - Databases and Signaling

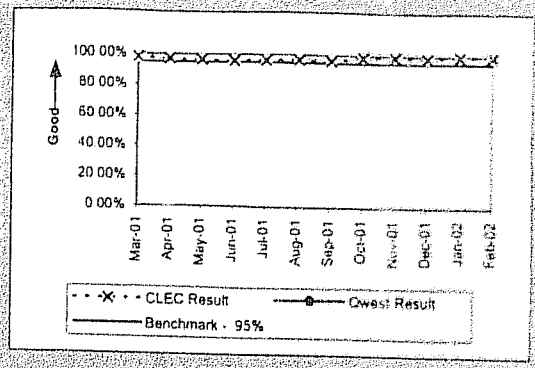
Avg Sec LIDB (DB-1B)
CLEC Result
3.44
3.46
3.48
3.12
3.55
3.28
3.31
3.85
3.85
6.68
7.47
7.17



Checklist #11 - Number Portability**

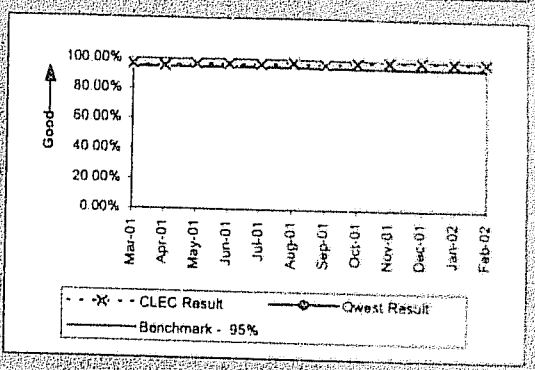
Number Portability Timeliness (Percent) (OP-8B)

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	13.26%					
[illegible]	[illegible]	[illegible]	[illegible]	15.87%					
[illegible]	[illegible]	[illegible]	[illegible]	17.79%					
[illegible]	[illegible]	[illegible]	[illegible]	19.29%					
[illegible]	[illegible]	[illegible]	[illegible]	18.25%					
[illegible]	[illegible]	[illegible]	[illegible]	17.32%					
[illegible]	[illegible]	[illegible]	[illegible]	18.30%					
[illegible]	[illegible]	[illegible]	[illegible]	10.82%					
[illegible]	[illegible]	[illegible]	[illegible]	9.30%					
[illegible]	[illegible]	[illegible]	[illegible]	11.35%					
[illegible]	[illegible]	[illegible]	[illegible]	6.21%					
[illegible]	[illegible]	[illegible]	[illegible]	0.05%					



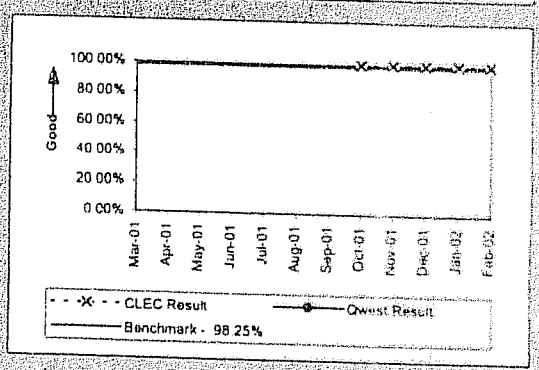
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C)

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	17.74%					
[illegible]	[illegible]	[illegible]	[illegible]	20.58%					
[illegible]	[illegible]	[illegible]	[illegible]	16.71%					
[illegible]	[illegible]	[illegible]	[illegible]	18.93%					
[illegible]	[illegible]	[illegible]	[illegible]	17.44%					
[illegible]	[illegible]	[illegible]	[illegible]	13.34%					
[illegible]	[illegible]	[illegible]	[illegible]	16.86%					
[illegible]	[illegible]	[illegible]	[illegible]	12.12%					
[illegible]	[illegible]	[illegible]	[illegible]	7.49%					
[illegible]	[illegible]	[illegible]	[illegible]	5.73%					
[illegible]	[illegible]	[illegible]	[illegible]	8.29%					
[illegible]	[illegible]	[illegible]	[illegible]	3.51%					



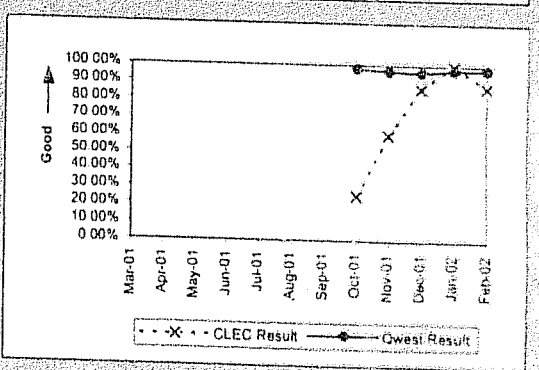
Percentage of Disconnects associated with LNP Orders (Percent) (OP-17)

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	0.05%					
[illegible]	[illegible]	[illegible]	[illegible]	0.81%					
[illegible]	[illegible]	[illegible]	[illegible]	1.40%					
[illegible]	[illegible]	[illegible]	[illegible]	1.18%					
[illegible]	[illegible]	[illegible]	[illegible]	0.96%					



LNP Trouble Reports Cleared within 24 Hours (Percent) (MR-11)

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	26752	27302	97.99%	4.17	1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23133	23938	96.64%	2.55	0.55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21629	22529	96.01%	1.49	-0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22687	23308	97.34%	-0.44	-1.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22318	22841	97.71%	1.33	-0.19



Checklist #11 - Number Portability**

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	51201	6.07	3.72	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46756	7.10	-1.75	-2.06
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	43385	7.02	2.37	0.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	48515	5.44	2.65	0.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47094	5.42	3.72	1.26

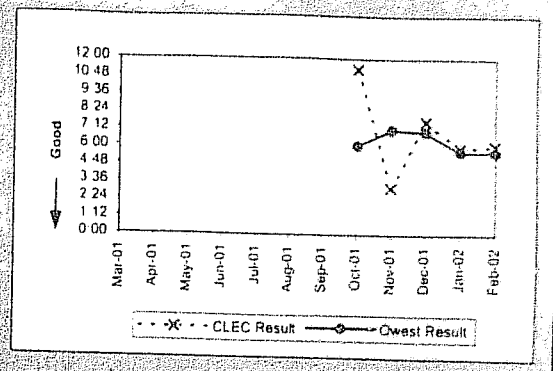
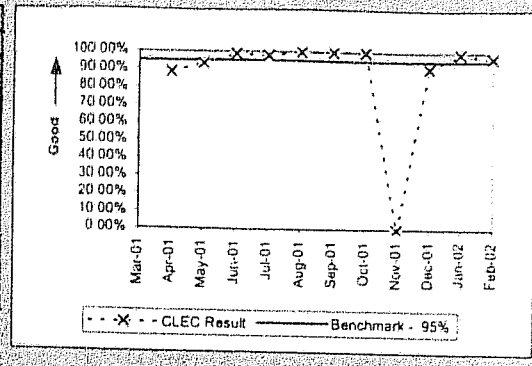


Exhibit #13 - Reciprocal Compensation

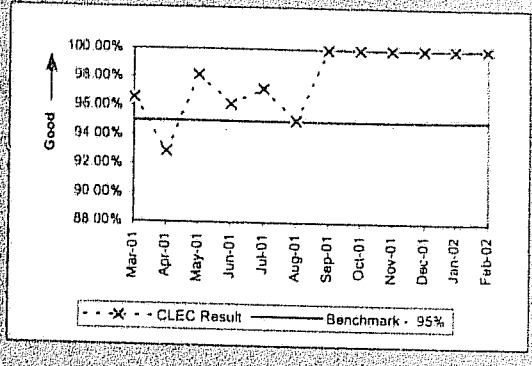
Reciprocal Compensation (BI-4B)

CLEC Denom	CLEC Result
808615.82	88.58%
722475.06	93.51%
700255.5	98.76%
840455.61	97.91%
948520.37	100.00%
744258.68	100.00%
740010.65	100.00%
745624.73	0.00%
740610.21	91.18%
906147.49	99.30%
775400.12	96.85%



Reciprocal Compensation (BI-4B)

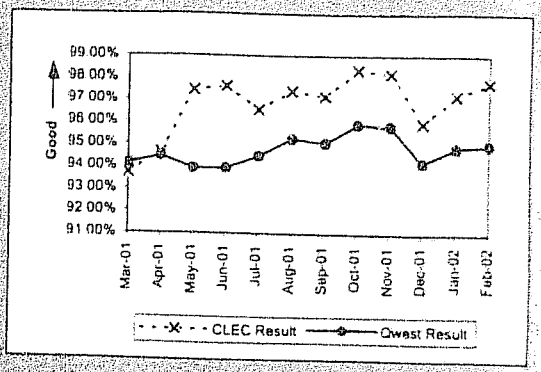
CLEC Denom	CLEC Result
1003500.78	96.57%
808615.82	92.91%
722475.06	98.17%
700255.5	96.17%
840455.61	97.23%
948520.37	95.07%
744258.68	99.99%
740010.65	99.98%
745624.73	99.99%
740610.21	99.99%
906147.49	100.00%
775400.12	100.00%



Checklist #14 - Resale - Residence Installation

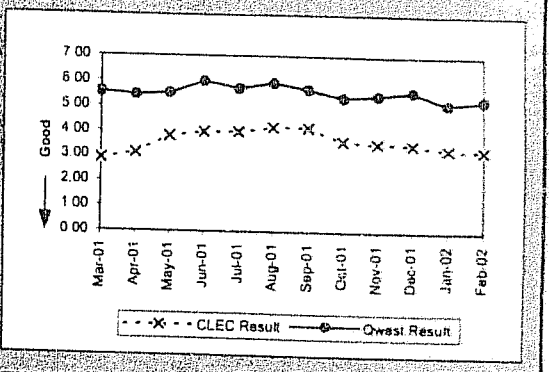
Provisioning Average Days (OP-6A-1) -- Dispatches Within MSAs

Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
80556	85541	94.15%	0.62	-0.62
75230	79977	94.48%	-0.22	-1.13
85013	90662	93.94%	-5.5	-4.34
85597	90154	93.95%	-5.13	-4.73
90229	95354	94.49%	-3.82	-3.33
103926	109179	95.24%	-4.44	-3.7
83490	87760	95.06%	-3.53	-3.15
84307	88471	95.91%	-4.87	-3.96
78020	82760	95.82%	-4.42	-3.69
84803	89850	94.25%	-2.62	-2.6
76182	82305	94.91%	-4.15	-3.52
85270	87633	95.03%	-4.92	-3.99



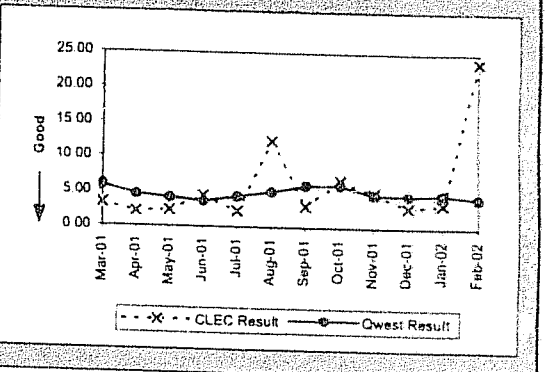
Provisioning Average Days (OP-6A-1) -- Dispatches Within MSAs

Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
80540	86093	5.57	-11.18	-7.8
75227	79842	5.46	-8.9	-6.41
85010	89562	5.52	-6.83	-6.37
85593	91471	6.00	-11.29	-7.87
90761	96603	5.72	-9.93	-7.04
104869	110439	5.95	-10.4	-7.32
84523	89043	5.70	-6.95	-5.23
88588	94056	5.39	-10.48	-7.37
78543	83102	5.49	-11.82	-8.19
69217	75061	5.84	-12.37	-8.52
78635	83915	5.12	-11.25	-7.84
65601	71504	5.27	-13.53	-9.23



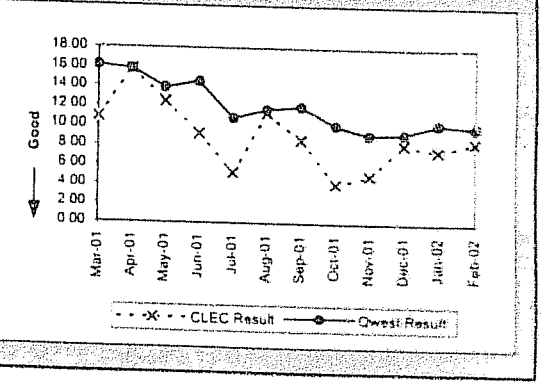
Provisioning Average Days (OP-6A-1) -- Dispatches Within MSAs

Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
6871	7759	5.88	-0.98	-1.59
5861	6535	4.80	-1.21	-1.73
7630	8465	4.16	-0.5	-1.31
7178	8186	3.68	2.65	0.61
9787	11011	4.40	-0.89	-1.54
11004	13169	5.08	2.1	0.27
10509	12249	6.04	-0.65	-1.51
11521	13381	6.10	2.26	0.37
9743	11796	4.75	1.88	0.14
9875	11506	4.63	-0.85	-1.52
11709	13927	4.84	-0.4	-1.24
8195	10094	4.32	2.23	0.35



Provisioning Average Days (OP-6B-1) -- Dispatches Within MSAs

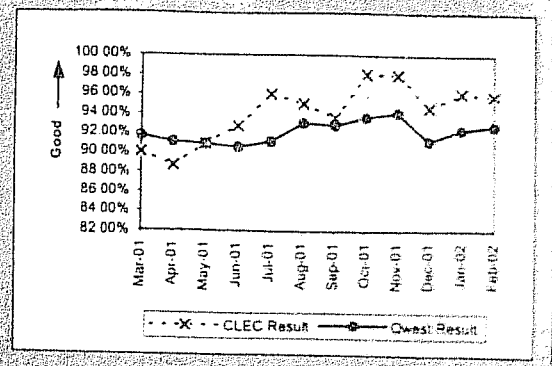
Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
57328	62875	16.16	-1.14	-1.69
45502	50381	15.80	0	-1
46045	51061	13.89	-0.32	-1.19
46055	51228	14.51	-1.22	-1.74
33451	37550	10.79	-1.35	-1.82
34596	38732	11.67	-0.06	-1.04
32823	36556	12.01	-0.5	-1.31
21972	24149	10.09	-0.92	-1.56
15831	17564	9.13	-0.48	-1.29
20690	22949	9.29	-0.43	-1.26
19813	21890	10.29	-0.54	-1.33
16706	18389	9.93	-0.36	-1.22



Checklist #14 - Resale - Residence Installation

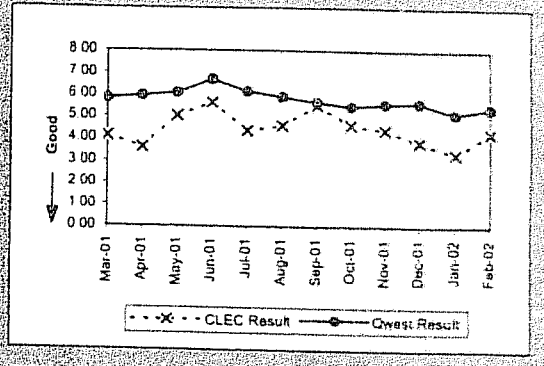
Average Completion Notice (Average Days) (OP-4B) -- Dispatches Outside MSAs

	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	16524	18013	91.73%	0.82	-0.5
	16253	17846	91.13%	1.02	-0.38
	18877	20765	90.91%	-0.02	-1.01
	18949	20909	90.60%	-1.45	-1.88
	20075	22019	91.17%	-0.51	-0.13
	24132	25901	93.13%	1.61	1.98
	19711	21213	92.92%	0.63	1.38
	22526	24033	93.77%	3.71	3.25
	20053	21292	94.23%	3.36	3.04
	16744	18034	91.33%	-2.47	-2.5
	17931	19401	92.42%	-3.15	-2.92
	16527	16721	92.86%	-2.27	-2.38



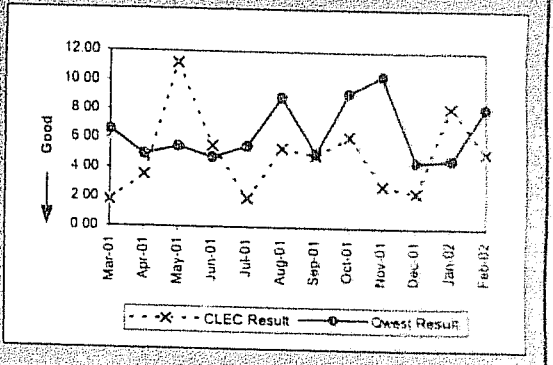
Average Completion Notice (Average Days) (OP-4B) -- Dispatches Outside MSAs

	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	105084	18013	5.83	-1.51	-1.92
	106162	17846	5.95	-2.17	-2.32
	126363	20765	6.09	-1.45	-1.88
	139880	20909	6.69	-1.15	-1.7
	136582	22183	6.16	-2.44	-2.49
	154406	26137	5.91	-2.47	-2.5
	121768	21406	5.69	-0.27	-1.16
	133129	24201	5.50	-1.45	-1.88
	120036	21411	5.61	-1.97	-2.2
	104723	18454	5.67	-2.71	-2.64
	100434	19512	5.15	-3.24	-2.97
	90844	16813	5.40	-1.32	-1.8



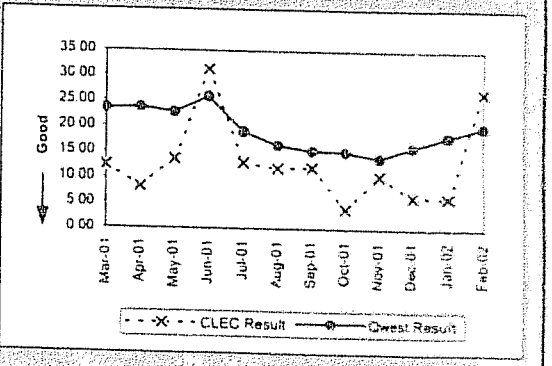
Average Completion Notice (Average Days) (OP-4A-2) -- Dispatches Outside MSAs

	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	1862	285	6.60	-0.72	-1.44
	1870	377	4.96	-0.14	-1.09
	2689	490	5.49	2.05	0.25
	2420	508	4.76	1.96	0.19
	3646	659	5.53	-0.39	-1.24
	5163	581	8.92	-0.32	-1.19
	2332	460	5.07	-0.05	-1.03
	5310	576	9.22	-0.16	-1.1
	5160	496	10.40	-0.41	-1.25
	3283	732	4.48	-0.4	-1.24
	3348	719	4.66	1.98	0.2
	4862	592	8.21	-0.22	-1.13



Average Completion Notice (Average Days) (OP-6B-2) -- Dispatches Outside MSAs

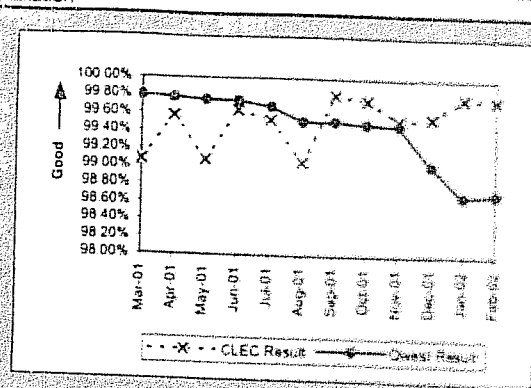
	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	28249	1204	23.46	-0.77	-1.47
	28574	1206	23.69	-1.37	-1.83
	31868	1398	22.80	-1.05	-1.64
	37748	1458	25.89	2.17	0.32
	26354	1378	19.05	-0.43	-1.26
	21126	1287	16.41	-0.46	-1.28
	17464	1141	15.31	-0.38	-1.23
	15912	1054	15.10	-0.58	-1.35
	11867	852	13.93	-0.3	-1.18
	15703	978	16.06	-0.68	-1.41
	15641	862	18.15	-0.68	-1.41
	13508	694	20.04	1.74	0.06



Checklist #14 - Resale - Residence Installation

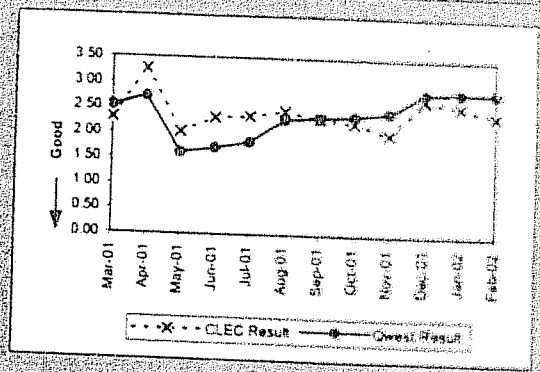
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
99.08%	9.55%	735573	737073	99.80%	18.8	10.43
99.57%	6.52%	688576	690119	99.78%	5.25	2.19
99.07%	9.58%	674116	675793	99.75%	18.69	10.36
95.83%	6.03%	740716	742641	99.74%	2.8	0.7
99.53%	6.83%	536366	538103	99.68%	2.5	0.52
99.06%	9.64%	234817	235953	99.52%	7.42	3.51
99.82%	4.26%	179781	180645	99.52%	-3.81	-3.32
99.76%	4.87%	181802	182720	99.50%	-3.81	-3.31
99.53%	6.81%	162926	163779	99.48%	-0.79	-1.48
99.67%	6.55%	136516	137854	99.03%	-6	-4.65
99.50%	4.49%	154918	156981	98.69%	-12.52	-8.61
99.76%	4.73%	142587	144447	98.71%	-9.05	-6.5



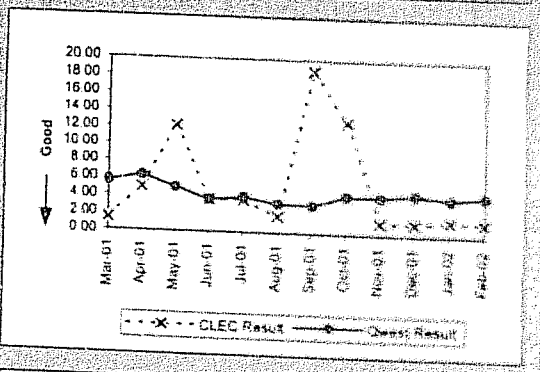
Installation Interval (Average Days) (OP-4C)-- No Dispatches

CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
2.30	2.18	1874991	737073	2.54	-9.93	-7.04
3.27	2.78	1885941	690114	2.73	21.76	12.23
2.83	1.15	851565	525289	1.62	31.35	18.06
2.32	1.13	934244	542376	1.72	48.78	28.66
2.36	1.22	717464	387045	1.85	32.2	18.57
2.47	0.84	354067	153656	2.30	9.56	4.81
2.33	1.03	292791	124971	2.34	-0.7	-1.42
2.25	1.12	296943	124729	2.38	-7.14	-5.34
2.63	0.99	271396	110540	2.46	-29.93	-19.2
2.72	1.02	260445	91429	2.85	-5.86	-4.56
2.58	1.01	306825	107280	2.86	-12.4	-8.54
2.43	0.79	275936	96406	2.86	-21.84	-14.28



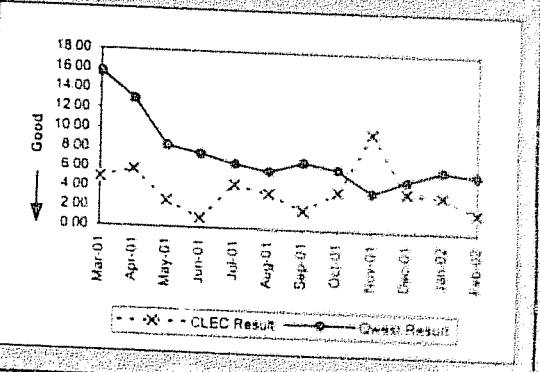
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
1.44	3.22	7456	1323	5.64	-3.77	-3.29
5.00	10.50	8082	1275	6.34	-0.84	-1.51
12.29	6.59	6877	1379	4.99	7.24	3.4
3.70	4.70	6281	1702	3.69	1.24	-0.25
3.73	9.67	7484	1871	4.00	-0.16	-1.1
1.94	2.29	4278	1287	3.32	-1.24	-1.76
18.75	63.17	2939	917	3.21	2.2	0.34
10.96	48.64	4581	1056	4.34	1.91	0.16
1.37	1.62	4119	970	4.25	-1.16	-1.7
1.37	1.14	6294	1363	4.62	-1.5	-1.91
1.67	1.37	8951	2176	4.11	-0.82	-1.5
1.54	2.30	8283	1843	4.49	-1.31	-1.8



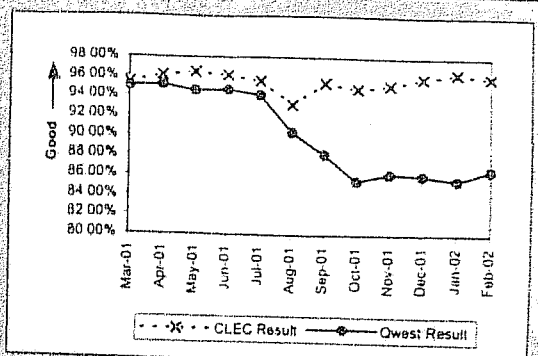
Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

CLEC Result	Std Dev	Qwest Num	Qwest Dem	Qwest Result	Mod Z Scr	Parity Scr
5.00	5.50	2781	177	15.71	-1.01	-1.62
5.96	4.14	3488	268	13.01	-0.61	-1.37
2.75	1.71	2496	298	8.38	-0.72	-1.44
1.00		1691	223	7.58	-0.32	-1.32
4.50	0.71	1077	162	6.65	-0.11	-1.07
3.67	1.53	1058	178	5.94	-0.34	-1.21
2.00		1101	158	6.97	-0.22	-1.13
4.00		729	117	6.23	-0.09	-1.05
10.00		312	79	3.95	1.98	0.2
4.00	2.83	589	113	5.21	-0.24	-1.14
3.67	3.79	878	140	6.27	-0.32	-1.19
2.00		662	114	5.81	-0.44	-1.27

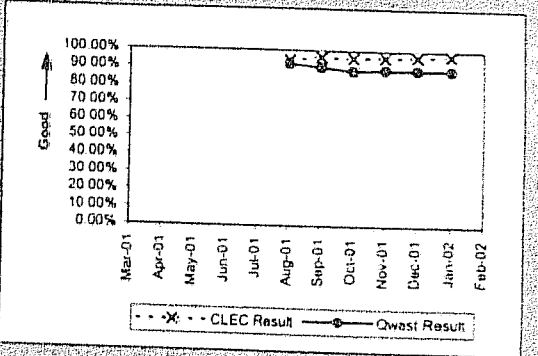


Checklist #14 - Resale - Residence Installation

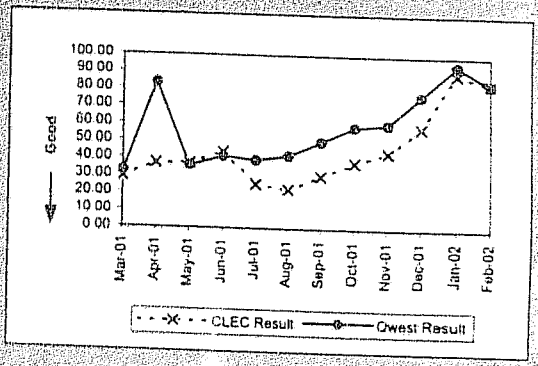
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	95.02%	-2.23	-2.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	95.16%	-8.18	-4.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.55%	-11.8	-8.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.80%	-9.76	-6.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.06%	7.99	-5.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90.32%	11.13	-7.76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.25%	-25	-16.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	85.56%	-27.85	-17.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.27%	-29.29	-18.81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	86.06%	-33.01	-21.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	85.51%	-39.77	-25.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	86.52%	-34.24	-21.81



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	92.33%	-9.61	-8.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90.59%	-22.38	-14.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.73%	-23.96	-15.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89.32%	-25.52	-16.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89.22%	-28.52	-18.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89.02%	-34.1	-21.73



[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32.59	-1.2	-1.73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	83.45	-7.64	-5.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36.01	1.72	0.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	41.33	1.84	0.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39.39	-2.11	-2.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	41.95	-3.45	-3.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	50.15	-3.04	-2.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58.78	-2.62	-2.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	60.44	-2.16	-2.31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	77.01	-1.97	-2.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	95.08	-0.43	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84.27	0.03	-0.98

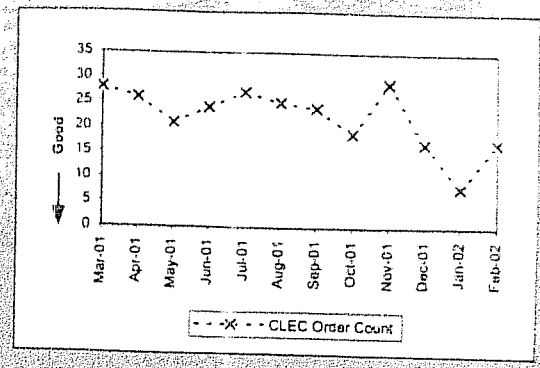


Checklist #14 - Resale - Residence Installation

Reasons Residence (OP-158)

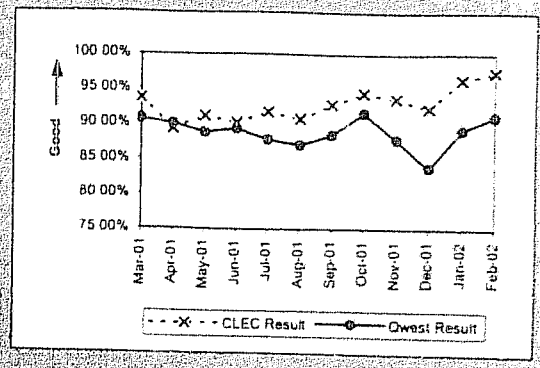
CLEC Order Count

28
26
21
24
27
25
24
19
29
17
8
17

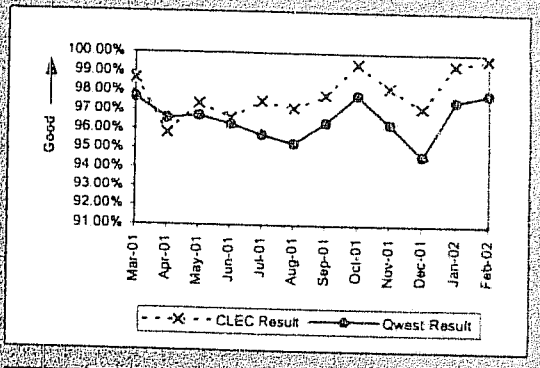


Checklist #14 - Resale - Residence Repair

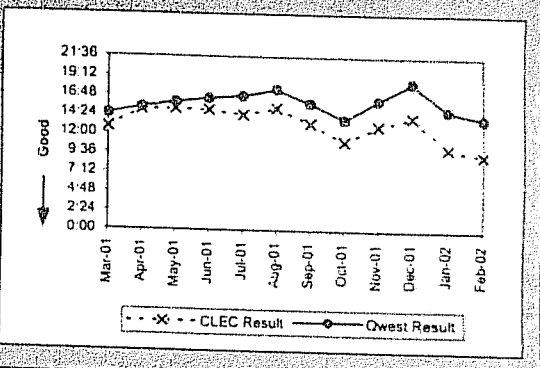
Dispatches Within MSAs					
	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
			90.68%	-3.72	-3.26
			89.98%	0.87	-0.47
			88.76%	-2.82	-2.72
			89.32%	-1.1	-1.67
			87.84%	-4.72	-3.87
			87.13%	-4.58	-3.78
			88.56%	-4.59	-3.79
			91.61%	-3.35	-3.04
			87.80%	-5.39	-4.28
			83.82%	-6.31	-4.84
			89.20%	-6.08	-4.69
			91.12%	-5.65	-4.44



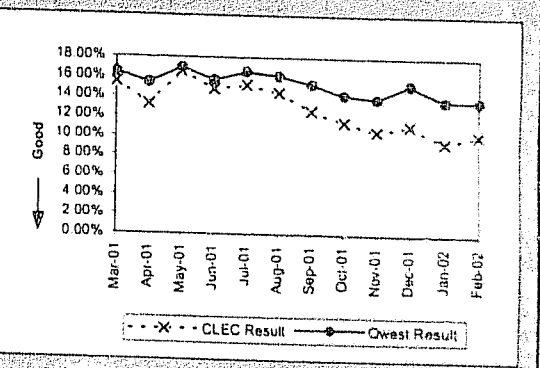
Dispatches Within MSAs					
	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
		128546	97.89%	-2.66	-2.62
		144468	98.58%	1.77	0.07
		153562	96.74%	-1.57	-1.95
		152437	96.32%	-0.8	-1.49
		153283	95.75%	-3.83	-3.33
		158054	95.31%	-4.03	-3.45
		120382	98.41%	-2.96	-2.8
		116853	97.86%	-4.07	-3.47
		109166	96.35%	-3.5	-3.13
		101605	94.66%	-3.57	-3.17
		89360	97.55%	-3.63	-3.21
		74496	97.91%	-3.61	-3.19



Dispatches Within MSAs					
	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
		128546	14.28	-3.19	-2.94
		144468	15.20	-0.6	-1.37
		153562	15.59	-2.19	-2.33
		152437	16.29	-2.07	-2.26
		153283	16.46	-5.85	-4.56
		158054	17.38	-4.73	-3.87
		120382	15.54	-5.93	-4.61
		116853	13.53	-6.51	-4.96
		109166	16.18	-5.97	-4.63
		101605	18.29	-6.14	-4.74
		89360	15.01	-9.37	-6.7
		74496	14.06	-9.01	-6.48



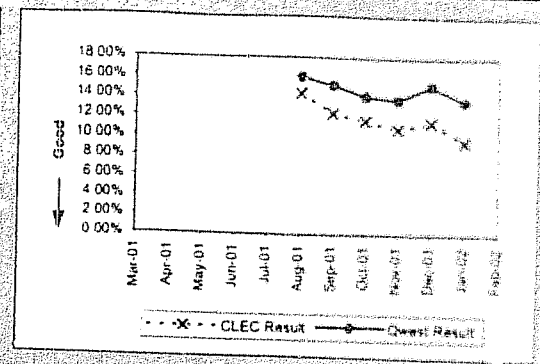
Dispatches Within MSAs					
	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
		133384	16.42%	-1.05	-1.64
		149449	15.42%	-2.63	-2.6
		159052	16.94%	-0.4	-1.24
		158186	15.75%	-1.12	-1.68
		159248	16.58%	-1.59	-1.97
		164971	16.15%	-2.13	-2.3
		125158	15.34%	-2.91	-2.77
		121534	14.25%	-2.89	-2.76
		113332	13.90%	-3.37	-3.05
		106107	15.30%	-3.65	-3.22
		92909	13.70%	-3.72	-3.26
		77180	13.88%	-2.84	-2.72



Checklist #14 - Resale - Residence Repair

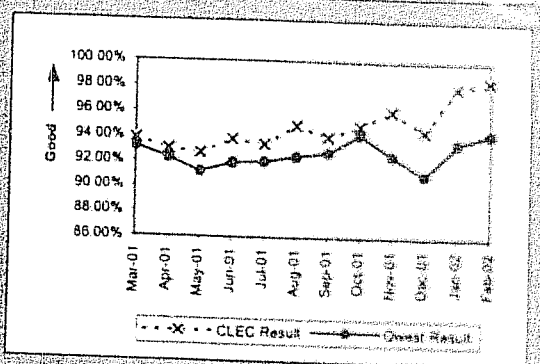
Trouble Report Rate (Percent) (MR-7A*)-- Dispatches Within MSAs

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		14.37%	35.08%	23731	147815	16.05%	-2.06	-2.25
		12.39%	32.95%	17149	112540	15.24%	-2.95	-2.79
		11.85%	32.08%	15369	108762	14.13%	-2.53	-2.54
		10.84%	31.06%	14051	101908	13.79%	-2.87	-2.74
		11.51%	31.91%	14484	95109	15.23%	-3.19	-2.94
		9.55%	29.39%	11344	83156	13.64%	-3.41	-3.07



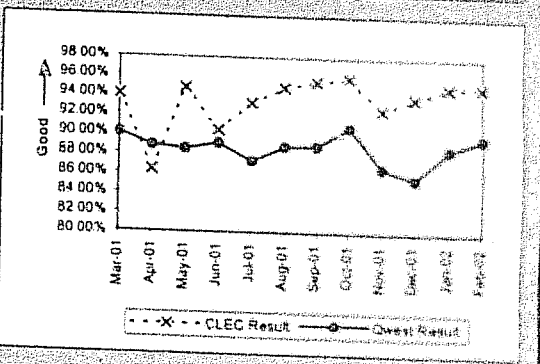
Trouble Reports Met (Percent) (MR-9A)-- Dispatches Within MSAs

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		93.86%	24.02%	124322	133364	93.21%	-1.06	-1.65
		93.01%	25.45%	137908	149449	92.28%	-1.25	-1.76
		92.72%	25.98%	145070	159052	91.21%	-2.37	-2.44
		93.84%	24.04%	145473	156186	91.96%	-3.14	-2.91
		93.47%	24.71%	146641	159248	92.08%	-2.27	-2.38
		94.98%	21.84%	152586	164971	92.49%	-4.47	-3.72
		94.10%	23.57%	116173	125158	92.82%	-1.93	-2.17
		94.09%	21.82%	114585	121534	94.28%	-1.13	-1.68
		96.15%	19.24%	104931	113332	92.59%	-4.78	-3.9
		94.54%	22.73%	96585	106107	91.03%	-3.95	-3.4
		96.04%	13.86%	86941	92909	93.58%	-5.49	-4.34
		96.53%	12.02%	72819	77160	94.37%	-5.14	-4.13



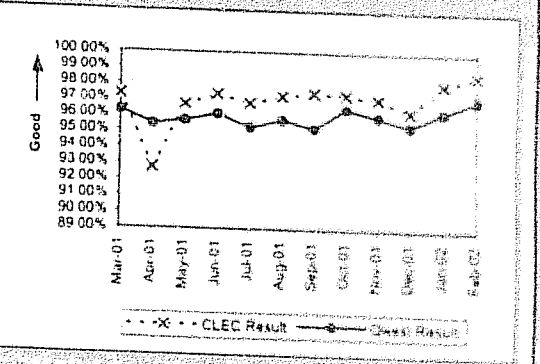
Trouble Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		94.06%	23.75%	21597	23976	90.08%	-1.85	-2.12
		86.38%	34.30%	23441	26392	88.82%	1.17	-0.29
		94.74%	22.33%	25506	28827	88.48%	-3.07	-2.86
		92.41%	29.45%	27184	30523	89.06%	-0.8	-1.48
		93.24%	25.10%	27781	31824	87.30%	-3.06	-2.86
		94.68%	22.10%	28110	31679	88.73%	-3.88	-3.36
		95.47%	20.80%	21066	23712	88.84%	-3.55	-3.16
		95.86%	19.87%	19999	22040	90.74%	-2.88	-2.75
		92.62%	26.14%	17846	20598	86.64%	-2.87	-2.75
		93.83%	24.07%	15974	18666	85.58%	-3.64	-3.21
		94.76%	21.67%	14401	16265	88.54%	-3.21	-2.95
		95.02%	21.75%	13006	14503	89.68%	-2.59	-2.58



Trouble Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

		CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		97.32%	16.16%	32313	33554	96.30%	-0.92	-1.56
		92.72%	25.90%	34189	35823	95.44%	2.17	0.32
		96.71%	17.85%	37331	39015	95.68%	-0.92	-1.56
		97.34%	16.09%	39183	40775	96.10%	-1.36	-1.82
		96.61%	17.58%	41292	43350	95.25%	-1.47	-1.89
		97.26%	16.33%	42089	43959	95.75%	-1.74	-2.06
		97.46%	15.75%	31501	33077	95.24%	-2.05	-2.25
		97.37%	16.01%	30438	31547	96.48%	-0.93	-1.57
		97.14%	16.68%	28471	29663	95.98%	-1.14	-1.7
		96.31%	18.86%	25720	26958	95.41%	-0.8	-1.49
		96.02%	19.75%	23277	24173	96.29%	-1.78	-2.08
		98.46%	11.51%	20086	20691	97.08%	-1.61	-1.98



CONTINUATION

[8]

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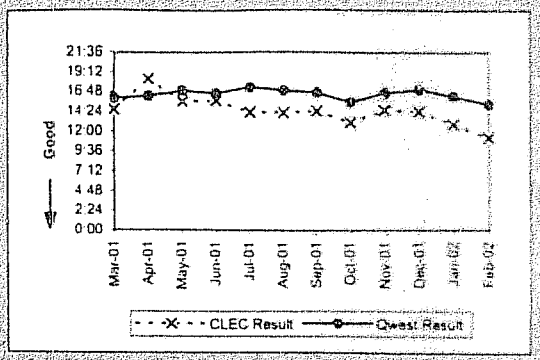
Checklist #14 - Resale - Residence Repair

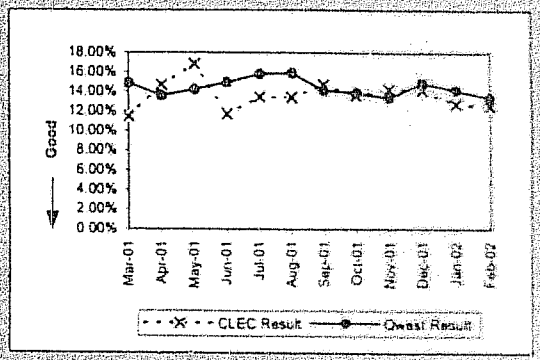
(MR-6B)-- Dispatches Outside MSAs

Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
12:40	537859:51	33554	16:02	-1 19	-1 72
21:55	583934 20	35823	16:18	2 19	0.33
15:39	660680:40	39015	16:56	-1 06	-1 64
12:56	676310:00	40775	16:35	-1 06	-1 65
13 19	750116:52	43350	17 18	-3 21	-2 95
12:44	743575:01	43959	16 55	-3 42	-3 08
12 13	553449:36	33077	16:44	-2 3	-2.4
13 01	492157:48	31547	15 36	-2 46	-2 49
13:54	460492 19	26958	17:05	-2 81	-2.71
15:06	393137:35	24173	16:16	-3.61	-3.19
13:29	318629:41	20691	15:18	-4 07	-3.48



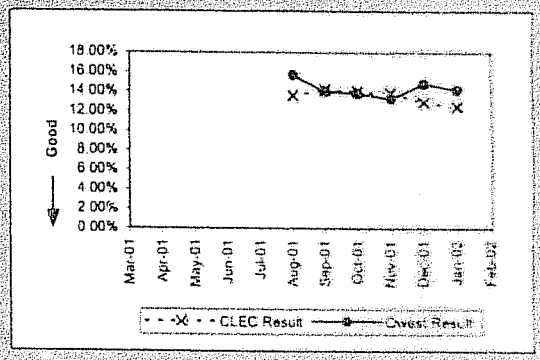
(MR-7B)-- Dispatches Outside MSAs

Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
31 87%	5090	34248	14 89%	-1 67	-2.01
35 42%	4959	36513	13.58%	0.61	-0 63
37 44%	5665	39771	14 24%	1 37	-0.17
32 19%	6225	41600	14 96%	-1 93	-2.17
34 17%	7024	44356	15.84%	-1 3	-1 79
34 13%	7223	45350	15.93%	-1 58	-1.96
35 50%	4805	33838	14 20%	0.35	-0 79
34 38%	4513	32276	13.98%	-0 16	-1 1
35 03%	4074	30328	13.43%	0 52	-0.68
34 91%	4103	27681	14 83%	-0 38	-1.23
33 38%	3520	24775	14 21%	-0 78	-1.48
33 07%	2829	21172	13.36%	-0.44	-1.27



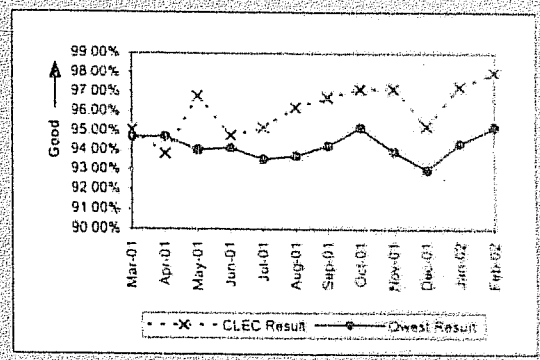
(MR-7B*)-- Dispatches Outside MSAs

Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
34 32%	6293	40085	15.70%	-1.24	-1.75
34 95%	4227	30130	14.03%	0 13	-0 92
34 77%	3969	28653	13.85%	0 13	-0 92
34 62%	3563	26778	13.31%	0 35	-0 79
33 68%	3626	24501	14 81%	-0 9	-1 55
33 07%	3055	21533	14 19%	-0 86	-1 52



(MR-9B)-- Dispatches Outside MSAs

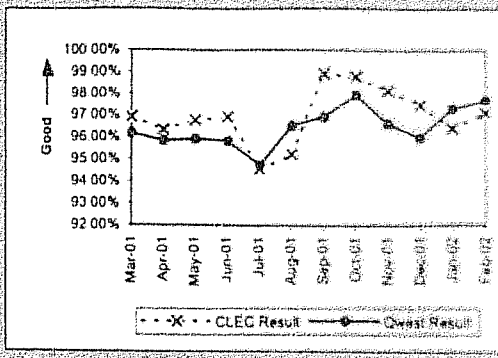
Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
21 62%	32443	34248	94 73%	-0.27	-1 17
24 07%	34580	36513	94 71%	0 74	-0 55
17 50%	37395	39771	94 03%	-2 16	-2 32
22 24%	39155	41600	94 12%	-0 6	-1 36
21 42%	41494	44356	93 55%	-1 35	-1 82
19 05%	42499	45350	93 71%	-2 43	-2 48
17 75%	31891	33838	94 25%	-2 13	-2 29
16 62%	30722	32276	95 19%	-1 8	-2 1
16 54%	28482	30328	93 91%	-2 69	-2 64
21 24%	25744	27681	93.00%	-1 67	-2 01
16 26%	23377	24775	94 36%	-2 41	-2 47
19 01%	20157	21172	95 21%	-2 29	-2 39



Checklist #14 - Resale - Residence Repair

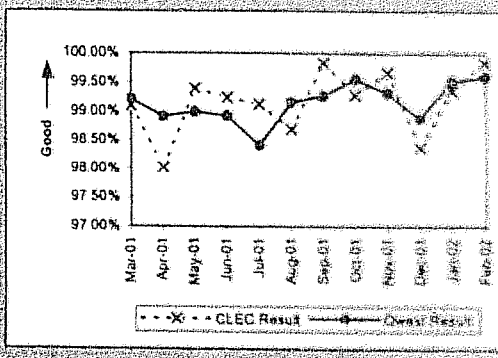
Out of Service Cleared within 24 hours (Percent) (MR-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	267	358	96.93%	17.26%	24000	24947	96.20%	-0.71	-1.43
[illegible]	344	357	96.36%	18.73%	25921	27045	95.84%	-0.48	-1.29
[illegible]	335	341	98.77%	12.67%	27390	28555	95.92%	-0.79	-1.48
[illegible]	409	422	96.92%	17.28%	30479	31811	95.81%	-1.13	-1.69
[illegible]	383	405	94.57%	22.67%	29684	31328	94.75%	0.2	-0.88
[illegible]	461	463	95.25%	21.27%	29037	30077	96.54%	1.46	-0.11
[illegible]	284	287	98.95%	10.17%	22765	23478	96.96%	-1.95	-2.19
[illegible]	335	339	98.82%	10.80%	26752	27302	97.99%	1.09	-1.66
[illegible]	268	273	98.17%	13.41%	23133	23938	96.64%	-1.4	-1.85
[illegible]	253	260	97.50%	15.61%	21829	22529	96.01%	-1.27	-1.77
[illegible]	217	225	96.44%	18.52%	22687	23308	97.34%	0.84	-0.49
[illegible]	239	246	97.15%	16.63%	22318	22841	97.71%	0.61	-0.63



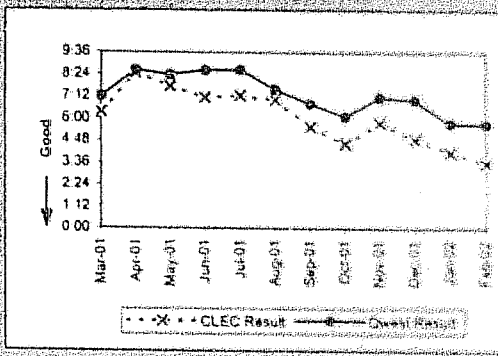
All Trouble Cleared within 48 hours (Percent) (MR-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	771	778	99.10%	9.44%	51764	52175	99.21%	0.35	-0.79
[illegible]	646	659	98.03%	13.91%	48323	48853	98.92%	2.19	0.33
[illegible]	662	666	99.40%	7.73%	50990	51507	99.00%	-1.04	-1.63
[illegible]	794	800	99.25%	8.63%	55683	56486	98.93%	-0.87	-1.53
[illegible]	804	811	99.14%	9.25%	55590	56481	98.42%	-1.62	-1.99
[illegible]	912	924	98.70%	11.32%	55612	56078	99.17%	1.55	-0.06
[illegible]	635	646	99.85%	3.93%	43818	44134	99.28%	-1.68	-2.02
[illegible]	705	710	99.30%	8.36%	50981	51201	99.57%	1.11	-0.32
[illegible]	642	642	99.69%	5.57%	46444	46756	99.33%	-1.1	-1.67
[illegible]	609	619	98.38%	12.61%	42902	43385	98.89%	1.18	-0.28
[illegible]	633	637	99.37%	7.90%	48285	48515	99.53%	0.56	-0.66
[illegible]	640	641	99.84%	3.95%	46909	47094	99.61%	-0.95	-1.58



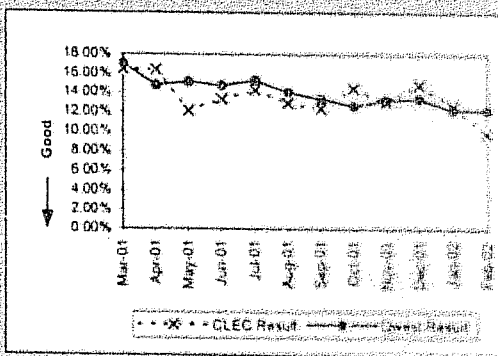
Mean Time to Restore (Hours:Minutes) (MR-6C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	4939:53	778	6:21	10:04	375979:23	52175	7:12	-1.85	-2.13
[illegible]	5581:22	659	8:28	11:53	420643:08	48853	8:37	-0.09	-1.06
[illegible]	5163:44	666	7:45	10:06	430259:42	51507	8:21	-1.26	-1.77
[illegible]	3720:23	800	7:09	11:51	487888:27	56486	8:38	-0.87	-1.53
[illegible]	5674:13	811	7:15	12:33	486734:03	56481	8:39	-1.95	-2.18
[illegible]	6504:28	924	7:02	11:26	426575:05	56078	7:36	-1.2	-1.73
[illegible]	3582:16	646	5:34	8:14	300554:55	44134	6:49	-2.88	-2.75
[illegible]	3299:24	710	4:39	7:53	312754:07	51201	6:07	-4.33	-3.63
[illegible]	3711:19	642	5:47	8:40	335327:16	46756	7:10	-3.47	-3.11
[illegible]	3030:58	619	4:53	9:43	304873:03	43385	7:02	-0.7	-1.43
[illegible]	2063:41	637	4:11	7:29	278097:05	48515	5:44	-3.8	-3.31
[illegible]	2534:31	641	3:36	7:01	268520:31	47094	5:42	-5.74	-4.49



Repair Repeat Report Rate (Percent) (MR-7C)-- No Dispatches

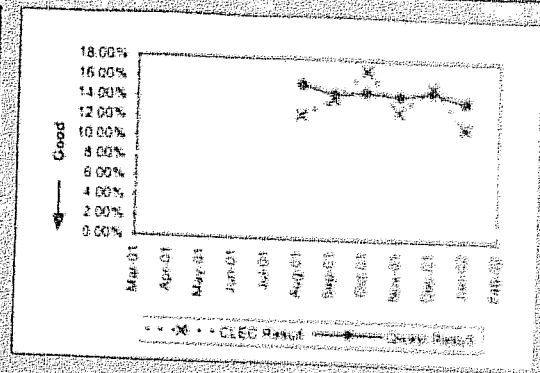
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	126	778	16.45%	37.08%	8891	52178	17.04%	-0.43	-1.26
[illegible]	106	659	16.39%	37.02%	7223	48856	14.78%	1.15	-0.3
[illegible]	81	666	12.16%	32.68%	7820	51508	15.18%	-2.16	-2.31
[illegible]	107	800	13.38%	34.04%	8356	56489	14.79%	-1.12	-1.68
[illegible]	116	811	14.30%	35.01%	8653	56489	15.32%	-0.8	-1.48
[illegible]	120	925	12.97%	33.60%	7894	56127	14.06%	-0.95	-1.56
[illegible]	80	646	12.38%	32.94%	5912	44137	13.39%	-0.75	-1.46
[illegible]	103	710	14.51%	35.22%	6495	51203	12.68%	1.45	-0.12
[illegible]	84	642	13.08%	33.72%	6211	46758	13.28%	-0.15	-1.09
[illegible]	92	619	14.86%	35.57%	5816	43385	13.41%	1.06	-0.36
[illegible]	81	637	12.72%	33.32%	5963	48516	12.29%	0.32	-0.8
[illegible]	63	641	9.83%	29.77%	5762	47101	12.23%	-1.85	-2.12



Checklist #14 - Resale - Residence Repair

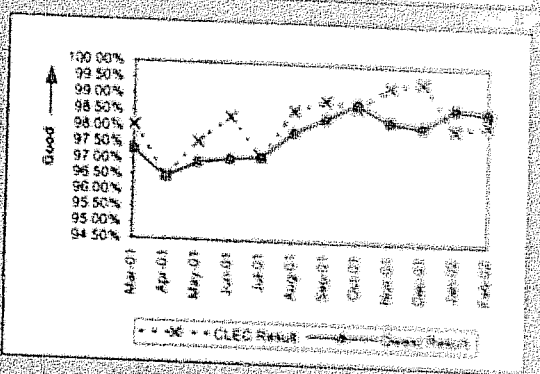
Repair Repeat Report Rate (Percent) (MR-7C*)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	35	442	12.44%	33.01%	4164	26861	15.50%	-1.76	-2.07
Sep-01	39	275	14.18%	34.89%	3002	20522	14.63%	-0.21	-1.13
Oct-01	58	341	17.01%	37.57%	3329	22393	14.87%	1.1	-0.33
Nov-01	37	285	12.98%	33.61%	2955	20297	14.56%	-0.75	-1.46
Dec-01	44	284	15.49%	36.18%	2693	17969	14.99%	0.25	-0.85
Jan-02	32	280	11.43%	31.82%	2821	20197	13.97%	-1.22	-1.74
Feb-02									



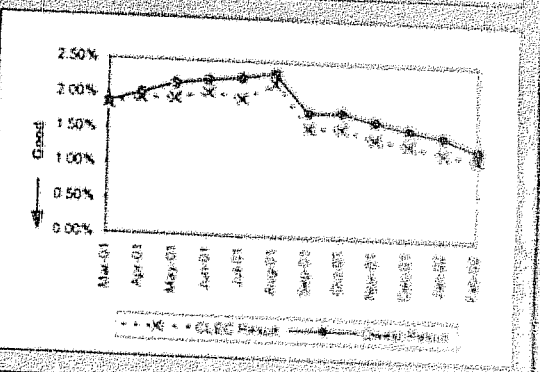
Repair Appointments Met (Percent) (MR-9C)– No Dispatches

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	763	776	98.07%	13.75%	50773	52178	97.31%	-1.31	-1.8
Apr-01	636	659	96.51%	18.35%	47133	48856	96.47%	-0.05	-1.03
May-01	650	666	97.60%	15.31%	49937	51508	96.95%	-0.97	-1.59
Jun-01	787	800	98.38%	12.64%	54834	56489	97.07%	-2.17	-2.32
Jul-01	788	811	97.16%	16.60%	54882	56489	97.16%	-0.01	-1.01
Aug-01	913	925	98.59%	11.77%	54968	56127	97.94%	-1.4	-1.85
Sep-01	639	646	98.92%	10.35%	43419	44137	98.37%	-1.08	-1.66
Oct-01	701	710	98.73%	11.19%	50611	51203	98.84%	0.28	-0.83
Nov-01	638	642	99.38%	7.87%	45967	46758	98.31%	-2.09	-2.27
Dec-01	616	619	99.52%	6.94%	42593	43385	98.17%	-2.47	-2.5
Jan-02	625	637	98.12%	13.60%	47900	48516	98.73%	1.38	-0.16
Feb-02	630	641	98.28%	12.99%	46455	47101	98.63%	0.74	-0.55



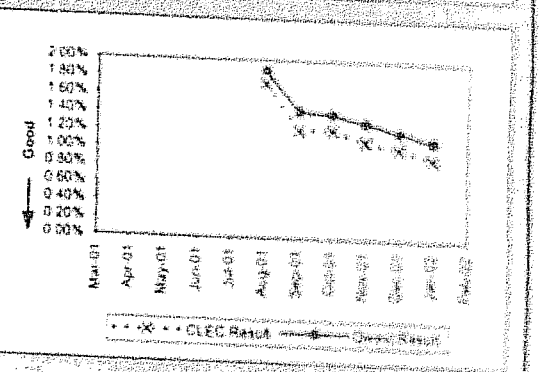
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	2936	151093	1.86%	13.51%	219810	11632096	1.89%	-0.89	-1.54
Apr-01	2953	150923	1.96%	13.85%	234818	11598880	2.02%	-1.86	-2.13
May-01	3015	153902	1.96%	13.86%	250331	11554708	2.17%	-5.55	-4.38
Jun-01	3354	163321	2.05%	14.18%	256275	11515376	2.23%	-4.68	-3.84
Jul-01	3201	162606	1.97%	13.88%	260093	11476244	2.27%	-8.08	-5.91
Aug-01	3753	171036	2.19%	14.65%	266448	11415311	2.33%	-3.9	-3.31
Sep-01	2567	166021	1.56%	12.39%	203133	11403640	1.78%	-6.82	-5.15
Oct-01	2493	159424	1.56%	12.41%	205013	11379525	1.80%	-7.09	-5.31
Nov-01	2280	160142	1.42%	11.85%	190418	11336659	1.68%	-7.91	-5.81
Dec-01	2021	149664	1.35%	11.53%	177173	11297861	1.57%	-6.8	-5.13
Jan-02	1924	155365	1.24%	11.06%	166200	11247317	1.48%	-7.76	-5.72
Feb-02	1764	151494	1.16%	10.73%	145433	11204585	1.30%	-4.56	-3.77



Trouble Rate (Percent) (MR-8*)

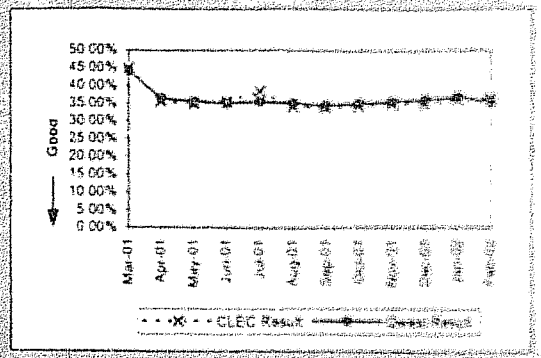
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2972	171036	1.74%	13.07%	214761	11415311	1.88%	-4.34	-3.64
Sep-01	2030	166021	1.22%	10.99%	163192	11403640	1.43%	-7.1	-5.31
Oct-01	1884	159424	1.23%	11.00%	159808	11379525	1.40%	-6.02	-4.56
Nov-01	1773	160142	1.11%	10.46%	148983	11336659	1.31%	-7.25	-5.41
Dec-01	1541	149664	1.03%	10.09%	137579	11297861	1.22%	-6.64	-5.04
Jan-02	1423	155365	0.92%	9.54%	124886	11247317	1.11%	-7.17	-5.36
Feb-02									



Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

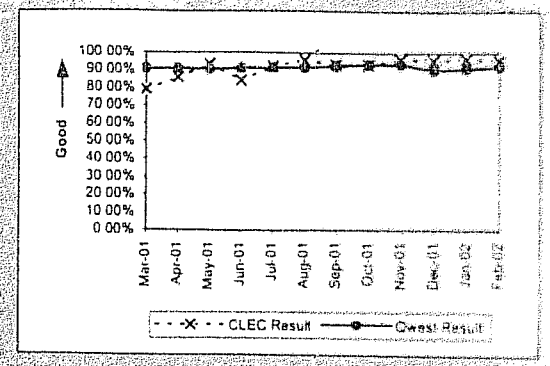
			CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		5121	45.17%	49.77%	174957	394767	44.32%	1.21	-0.26
		4881	35.94%	47.86%	134638	369456	36.44%	-1.26	-1.77
		4825	34.83%	47.64%	137054	387385	35.38%	-0.8	-1.49
		5188	35.38%	47.81%	138190	394465	35.03%	0.5	-0.7
		5353	38.48%	48.65%	142213	402306	35.35%	4.69	1.85
		6734	34.20%	47.44%	115296	410744	35.13%	-1.46	-1.88
		3923	34.09%	47.40%	107204	310337	34.54%	-0.6	-1.36
		3768	34.36%	47.49%	111145	316158	35.15%	-1.02	-1.62
		3811	35.66%	47.72%	104862	295280	35.51%	-0.56	-1.34
		3165	34.91%	47.67%	99890	277063	36.05%	-1.32	-1.8
		3629	36.29%	48.08%	96550	262750	36.75%	-0.52	-1.31
		3717	36.48%	48.14%	79327	224760	35.29%	1.3	-0.21



Checklist #14 - Resale - Business Installation

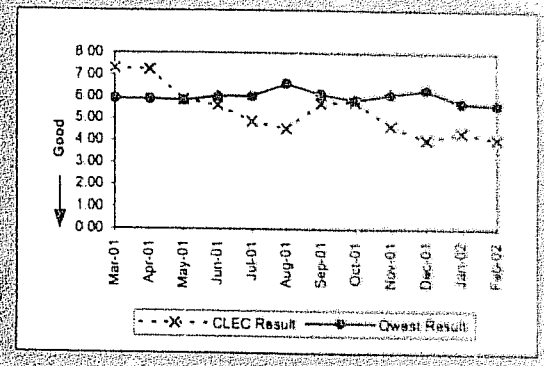
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

				Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			29 17%	45 61%	17028	18717	90 98%	5 24	2 19
			93 96%	24 74%	15773	17322	91 06%	2 55	0 55
			93 49%	24 66%	16024	17732	90 37%	-1 8	-2 09
			94 43%	36 26%	15659	17194	91 07%	2 76	0 68
			92 41%	26 48%	16199	17684	91 60%	-0 35	-1 21
			96 23%	19 47%	18009	19584	91 96%	-1 85	-2 12
			93 82%	24 44%	16250	17430	92 94%	-0 31	-1 19
			90 65%	24 38%	18396	19634	93 69%	0 07	-0 96
			96 41%	18 10%	15816	16815	94 06%	-1 17	-1 71
			90 85%	19 82%	12957	14338	90 37%	-2 23	-2 36
			90 80%	17 60%	15335	16841	91 06%	-2 24	-2 36
			95 47%	19 92%	13948	15085	92 46%	-1 41	-1 86



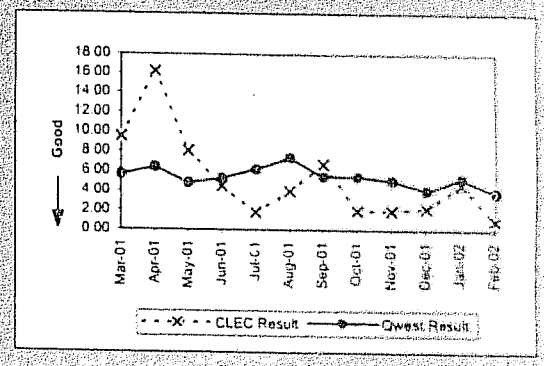
Installation Intervals (Average Days) (OP-4A)-- Dispatches Within MSAs

				Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			7 32	15 50	110646	18707	5 91	2 07	0 26
			7 29	15 64	103125	17319	5 90	2 02	0 23
			3 68	4 47	103593	17716	5 85	0 08	-0 95
			5 63	4 64	103792	17187	6 04	-0 56	-1 34
			4 61	4 11	108250	17871	6 06	-1 5	-1 91
			4 58	3 19	131634	19812	6 64	-2 01	-2 22
			3 73	3 36	108645	17623	6 16	-0 57	-1 35
			5 80	5 20	116606	19862	5 87	-0 11	-1 06
			4 59	4 93	104418	17002	6 14	-1 84	-2 12
			4 06	3 15	91604	14457	6 34	-3 12	-2 9
			4 37	4 37	97540	17009	5 73	-2 04	-2 24
			4 01	3 98	85797	15226	5 63	-2 35	-2 43



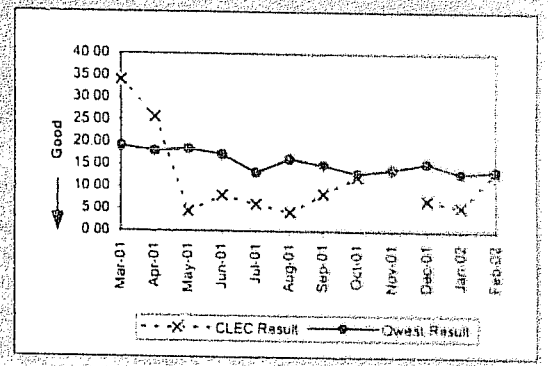
Installation Intervals for Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

				Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			9 55	20 78	3747	664	5 64	1 67	0 02
			10 22	35 18	3891	608	6 40	1 75	0 06
			6 08	9 20	3440	715	4 81	2	0 21
			4 50	5 13	3592	678	5 30	-0 26	-1 16
			1 85	3 06	4387	706	6 21	-0 55	-1 34
			3 90	4 29	5691	771	7 38	-0 21	-1 12
			5 75	5 32	3557	653	5 45	1 5	-0 09
			2 03	1 26	3790	695	5 45	-0 53	-1 32
			2 00	1 58	3542	696	5 09	-0 49	-1 3
			3 25	3 30	3600	887	4 06	-0 35	-1 21
			6 67	10 95	5701	1082	5 27	-0 07	-1 04
			1 00	0 00	3211	835	3 85	-0 38	-1 23



Installation Intervals for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

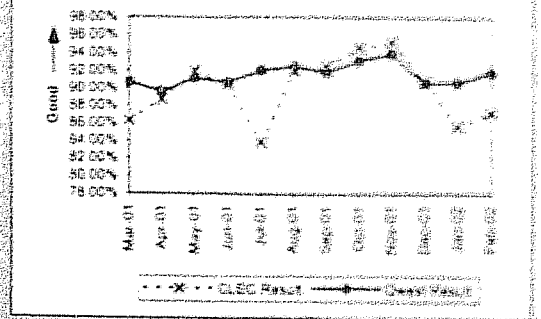
				Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
			34 07	38 65	19574	1025	19 10	2 14	0 3
			25 12	38 03	17041	941	18 11	2 58	0 57
			4 42	3 66	18442	993	18 57	-1 43	-1 87
			8 14	8 22	14841	857	17 32	-1 55	-1 95
			6 14	3 39	12029	902	13 34	-0 84	-1 51
			4 33	1 15	15212	929	16 37	-0 91	-1 56
			9 50	14 47	10350	691	14 98	-0 8	-1 49
			12 35	17 18	9581	733	13 07	-0 08	-1 05
					6876	492	13 98		
			1 00	3 61	9500	618	15 37	-0 75	-1 46
			5 50	8 12	7836	593	13 21	-0 66	-1 4
			13 33	17 21	6168	450	13 71	-0 04	-1 02



Checklist #14 - Resale - Business Installation

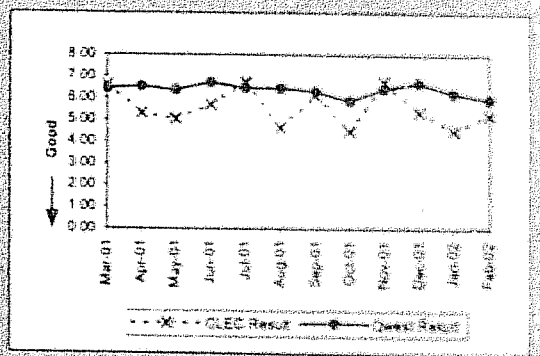
Installation Commitments Met (Percent) (OP-3B)– Dispatches Outside MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	82	95	86.32%	34.37%	4227	4660	90.71%	1.4	-0.15
Apr-01	55	62	88.71%	31.65%	4133	4612	89.61%	0.27	-0.83
May-01	82	87	91.95%	27.20%	4426	4857	91.13%	-0.27	-1.16
Jun-01	85	94	90.43%	29.42%	4213	4647	90.66%	0.12	-0.93
Jul-01	71	87	83.91%	36.75%	4402	4783	92.03%	2.49	0.51
Aug-01	69	75	92.00%	27.13%	4757	5143	92.49%	0.21	-0.87
Sep-01	62	67	92.54%	26.28%	4068	4429	91.85%	-0.2	-1.12
Oct-01	83	94	94.68%	22.44%	4584	4917	93.23%	-0.56	-1.34
Nov-01	82	86	95.35%	21.06%	3940	4191	94.01%	-0.52	-1.31
Dec-01	50	55	90.91%	28.75%	3281	3616	90.74%	-0.04	-1.03
Jan-02	48	56	85.71%	34.99%	3897	4293	90.78%	1.25	-0.24
Feb-02	48	55	87.27%	33.33%	3560	3876	91.85%	1.19	-0.28



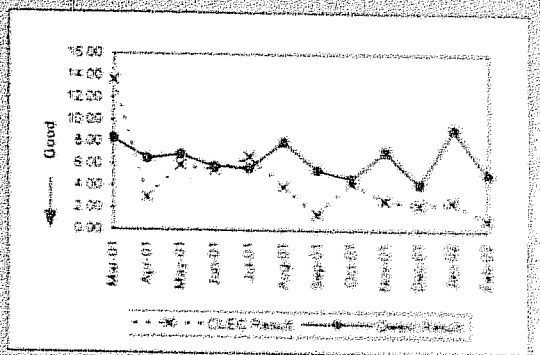
Installation Interval (Average Days) (OP-4B)– Dispatches Outside MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	629	95	6.62	14.81	30043	4660	6.45	1.83	0.11
Apr-01	330	62	5.32	4.99	30107	4612	6.53	-0.82	-1.5
May-01	439	87	5.05	5.21	30941	4857	6.37	-1.18	-1.72
Jun-01	537	94	5.71	5.63	31270	4647	6.73	-0.8	-1.49
Jul-01	510	88	6.74	7.76	31263	4832	6.47	1.83	0.11
Aug-01	359	77	4.66	4.81	33682	5208	6.47	-1.4	-1.65
Sep-01	419	68	6.16	7.81	28352	4476	6.33	-0.17	-1.11
Oct-01	439	97	4.53	4.08	29314	4950	5.92	-1.55	-1.95
Nov-01	558	86	6.49	6.81	27381	4230	6.47	2.1	0.27
Dec-01	361	60	5.38	4.88	24445	3633	6.73	-0.99	-1.6
Jan-02	520	97	4.51	4.87	27107	4341	6.24	-1.25	-1.76
Feb-02	365	55	5.22	4.68	23197	3907	5.94	-0.57	-1.34



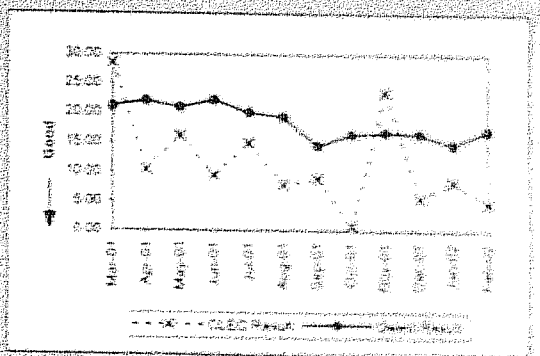
Customer Caused Missed Installation Appointments (OP-6A-2)– Dispatches Outside MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	82	9	13.67	15.68	1118	134	8.34	1.63	-0.01
Apr-01	9	3	3.05	2.00	1048	160	6.55	-0.47	-1.29
May-01	12	2	6.06	7.07	872	126	6.92	-0.09	-1.05
Jun-01	25	4	5.50	7.72	839	144	5.83	-0.05	-1.03
Jul-01	39	6	6.75	6.50	871	153	5.69	1.43	-0.13
Aug-01	24	6	4.00	4.60	1457	180	8.09	-0.35	-1.21
Sep-01	3	2	1.50	0.71	651	155	5.45	-2.59	-1.36
Oct-01	26	6	4.33	3.44	712	150	4.75	-0.11	-1.06
Nov-01	11	4	2.75	2.99	960	133	7.22	-0.66	-1.4
Dec-01	12	6	2.00	2.06	608	145	4.19	-0.38	-1.23
Jan-02	20	6	3.33	3.27	2538	274	9.26	-0.42	-1.26
Feb-02	7	3	2.33	2.08	960	188	5.11	-0.29	-1.18



Customer Caused Missed Installation Appointments (Average Days) (OP-6B-2)– Dispatches Outside MSAs

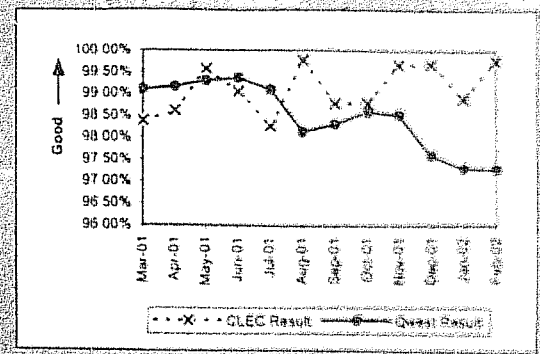
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	200	9	28.67	42.50	5333	299	27.18	1.82	0.1
Apr-01	62	3	10.50	9.26	3045	319	22.08	-0.81	-1.49
May-01	81	3	16.25	11.50	6387	305	28.54	-0.43	-1.26
Jun-01	48	3	9.60	7.80	6449	290	32.24	-0.86	-1.52
Jul-01	90	6	15.00	14.56	5223	260	20.09	-0.29	-1.16
Aug-01	6	1	6.00		4514	234	19.29	-0.36	-1.22
Sep-01	31	3	9.66	6.35	3407	234	14.56	-0.65	-1.4
Oct-01	3	1	3.00		3414	208	16.41	-0.52	-1.32
Nov-01	47	3	23.50	19.09	2632	157	16.75	2.17	0.01
Dec-01	11	2	5.50	5.69	3424	207	16.54	-0.87	-1.52
Jan-02	34	4	8.50	6.24	2515	170	14.79	-0.53	-1.38
Feb-02	24	5	4.80	4.15	2712	159	17.04	1.14	-1.09



Checklist #14 - Resale - Business Installation

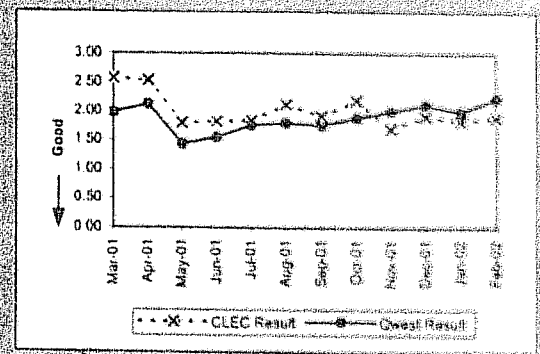
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1219	1239	98.39%	12.60%	35748	36075	99.09%	2.58	0.57
Apr-01	998	1012	98.62%	11.68%	36854	37162	99.17%	1.92	0.17
May-01	1183	1186	99.58%	6.47%	38525	38794	99.31%	-1.12	-1.68
Jun-01	1040	1050	99.05%	9.71%	37528	37770	99.36%	1.25	-0.24
Jul-01	454	462	98.27%	13.04%	18992	19164	99.10%	1.71	0.04
Aug-01	436	437	99.77%	4.78%	5307	5408	98.13%	-2.43	-2.48
Sep-01	246	249	98.80%	10.91%	4048	4117	98.32%	-0.56	-1.34
Oct-01	580	587	98.81%	10.85%	5100	5172	98.61%	-0.39	-1.24
Nov-01	318	319	99.69%	5.59%	4517	4584	98.54%	-1.65	-2
Dec-01	651	653	99.69%	5.53%	4404	4512	97.61%	-3.26	-2.98
Jan-02	629	636	98.90%	10.43%	5848	6010	97.30%	-2.36	-2.44
Feb-02	437	438	99.77%	4.77%	4838	4973	97.29%	-3.07	-2.87



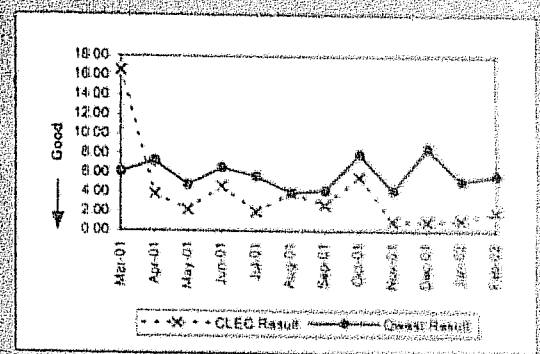
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	3202	1239	2.58	5.15	71423	36073	1.98	6.27	2.81
Apr-01	2573	1012	2.54	2.30	78670	37159	2.12	3.71	1.25
May-01	1462	814	1.80	1.21	46435	32546	1.43	6.62	3.03
Jun-01	1269	699	1.82	1.21	48104	31041	1.55	3.26	0.98
Jul-01	639	348	1.84	1.06	26085	14780	1.76	0.76	-0.54
Aug-01	689	323	2.13	1.09	6592	3664	1.80	3.25	0.98
Sep-01	347	181	1.92	1.12	5041	2866	1.76	1.13	-0.31
Oct-01	539	290	2.20	2.65	6602	3484	1.89	1.64	-0.01
Nov-01	345	203	1.70	1.24	5801	2889	2.01	-1.88	-2.14
Dec-01	977	509	1.92	1.20	6359	2993	2.12	-0.45	-1.27
Jan-02	926	508	1.83	0.92	8281	4158	1.99	-1.59	-1.96
Feb-02	694	367	1.89	1.35	7598	3404	2.23	-1.24	-1.75



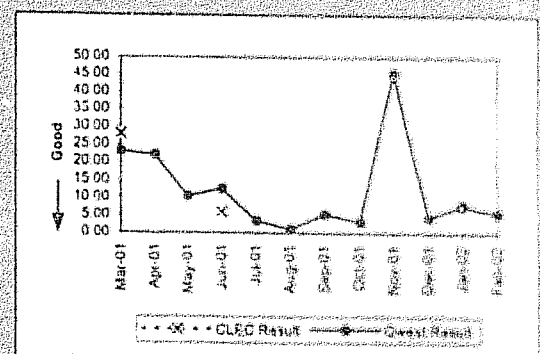
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	298	18	16.56	31.08	1723	281	6.13	1.47	-0.11
Apr-01	54	14	3.86	6.50	1941	268	7.24	-0.71	-1.43
May-01	11	5	2.20	0.84	1041	218	4.78	-0.55	-1.33
Jun-01	42	9	4.67	6.80	1452	221	6.57	-0.3	-1.18
Jul-01	18	9	2.00	1.32	1171	206	5.68	-1.26	-1.77
Aug-01	4	1	4.00		402	101	3.98	0.89	-0.46
Sep-01	11	4	2.75	0.96	283	67	4.22	-0.4	-1.24
Oct-01	39	7	5.57	12.09	573	72	7.96	-0.3	-1.16
Nov-01	1	1	1.00		296	71	4.17	-0.46	-1.28
Dec-01	2	2	1.00	0.00	891	104	8.57	-0.21	-1.13
Jan-02	9	8	1.12	0.83	883	171	5.16	-0.57	-1.35
Feb-02	2	1	2.00		804	140	5.74	-0.16	-1.1



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

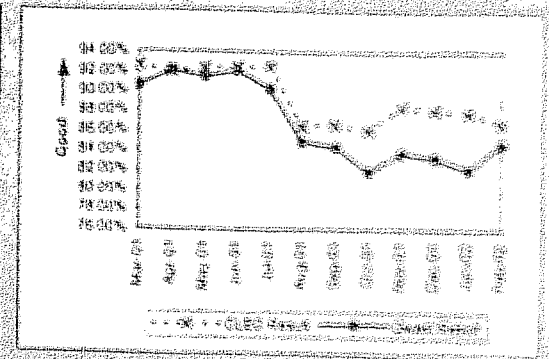
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	56	2	28.00	35.36	1065	46	23.15	1.15	-0.3
Apr-01					881	40	22.02		
May-01					535	51	10.49		
Jun-01	6	1	6.00		265	21	12.62	-0.27	-1.17
Jul-01					31	9	3.44		
Aug-01					16	14	1.14		
Sep-01					43	8	5.38		
Oct-01					36	11	3.27		
Nov-01					591	13	45.46		
Dec-01					62	14	4.43		
Jan-02					95	12	7.92		
Feb-02					56	10	5.60		



Checklist #14 - Resale - Business Installation

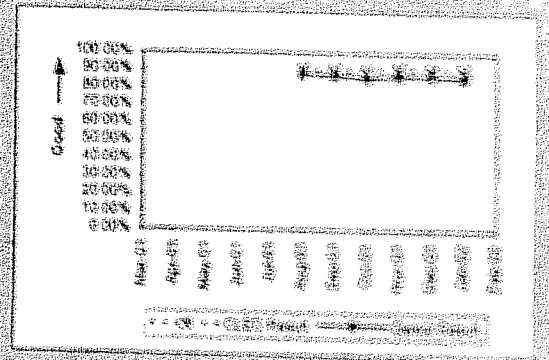
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1614	1742	92.65%	26.09%	54049	59676	90.57%	-2.93	-2.78
Apr-01	1364	1483	91.98%	27.17%	57021	61926	92.08%	0.15	-0.91
May-01	1378	1492	92.36%	26.56%	57513	62877	91.47%	-1.22	-1.74
Jun-01	1381	1493	92.50%	26.34%	58265	63275	92.08%	-0.59	-1.36
Jul-01	955	1032	92.54%	26.28%	47101	52184	90.26%	-2.45	-2.49
Aug-01	593	685	86.57%	34.10%	30764	36192	85.00%	-1.14	-1.69
Sep-01	490	565	86.73%	33.93%	23944	28353	84.45%	-1.48	-1.9
Oct-01	548	636	86.16%	34.53%	23058	28125	81.98%	-2.71	-2.65
Nov-01	592	669	88.49%	31.91%	23392	27920	83.78%	-3.26	-2.98
Dec-01	609	691	88.13%	32.34%	20186	24226	83.32%	-3.34	-3.03
Jan-02	737	839	87.84%	32.68%	20538	25000	82.15%	-4.23	-3.52
Feb-02	624	719	86.79%	33.86%	21819	25755	84.72%	-1.52	-1.92



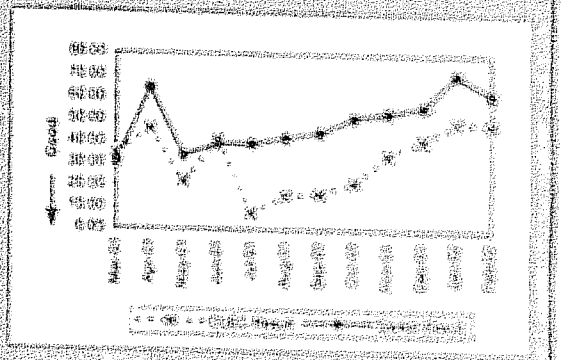
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	624	685	91.09%	28.48%	31925	36192	88.21%	-2.32	-2.41
Sep-01	512	565	90.62%	29.16%	24904	28353	87.84%	-2	-2.22
Oct-01	572	636	89.94%	30.08%	24327	28125	86.50%	-2.51	-2.53
Nov-01	611	669	91.33%	28.14%	24450	27920	87.57%	-2.91	-2.77
Dec-01	629	691	91.03%	28.58%	21220	24226	87.59%	-2.7	-2.64
Jan-02	762	839	90.82%	28.87%	21664	25000	86.66%	-3.49	-3.12
Feb-02									



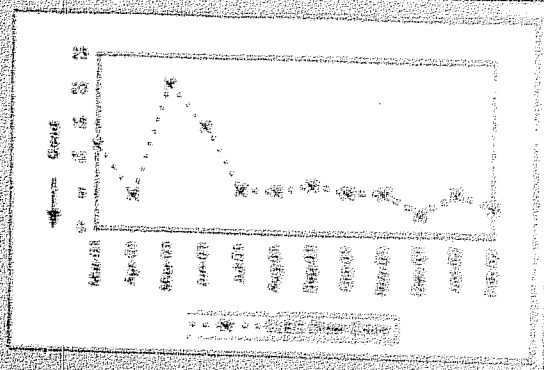
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	1187	34	34.91	33.67	76807	2505	30.66	1.81	0.1
Apr-01	1243	27	46.04	35.03	218338	3389	64.43	-1.26	-1.56
May-01	773	35	22.09	36.52	88415	2595	34.07	-1.78	-2.08
Jun-01	1195	29	41.21	54.10	110253	2797	39.42	1.54	0.05
Jul-01	110	14	7.86	7.70	102748	2597	39.56	-2.33	-2.43
Aug-01	207	13	15.92	16.25	132743	3129	42.42	-1.73	-2.05
Sep-01	267	16	16.69	18.68	136869	3060	44.73	-1.9	-2.16
Oct-01	437	20	21.85	24.75	151771	2945	51.54	-2	-2.21
Nov-01	757	22	34.41	29.73	177193	3301	53.68	-1.29	-1.59
Dec-01	578	14	41.29	45.62	192523	3405	56.54	-0.75	-1.45
Jan-02	544	11	49.45	50.94	185225	2601	71.21	-0.85	-1.55
Feb-02	682	14	48.71	56.37	201952	3228	62.56	-0.82	-1.31



Checklist #14 - Resale - Business Installation

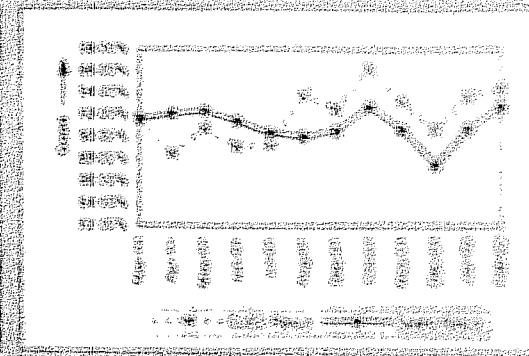
Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B)	
Date	CLEC Order Count
Mar-01	12
Apr-01	5
May-01	21
Jun-01	15
Jul-01	6
Aug-01	6
Sep-01	7
Oct-01	5
Nov-01	5
Dec-01	3
Jan-02	6
Feb-02	4



Checklist #14 - Resale - Business Payer

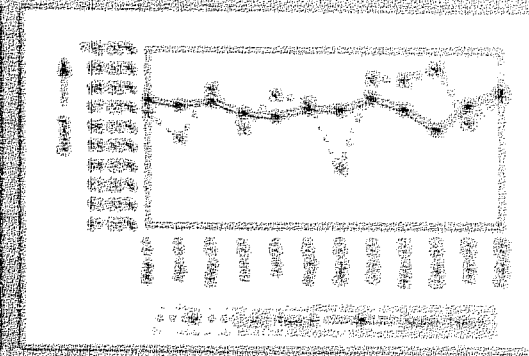
Out of Service Cleared within 24 hours (Percent) (MR-3A1 – Dispatches within MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Ind
Mar-01	231	252	91.67%	27.64%	11320	12358	91.60%	0.03	*
Apr-01	239	270	88.52%	31.88%	11648	12651	92.07%	-2.34	
May-01	265	292	90.75%	28.97%	12713	13773	92.30%	-1.08	
Jun-01	288	323	89.16%	31.08%	11770	12880	91.38%	-1.55	
Jul-01	225	252	89.29%	30.93%	11729	12860	91.20%	-0.98	
Aug-01	230	245	93.88%	23.97%	11607	12513	92.76%	1.57	
Sep-01	138	149	92.62%	26.15%	9212	10173	90.55%	1.55	
Oct-01	157	163	96.32%	18.83%	9545	10304	92.63%	2.75	
Nov-01	141	151	93.38%	24.87%	8256	9112	90.61%	1.91	
Dec-01	78	86	90.70%	29.05%	7250	8321	87.13%	0.91	
Jan-02	90	96	93.75%	24.21%	7456	8253	90.33%	1.55	
Feb-02	87	92	94.57%	22.67%	6405	7091	90.33%	2.48	



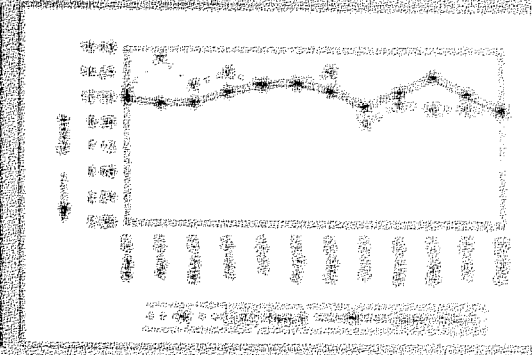
All Troubles Cleared within 48 hours (Percent) (MR-4A1 – Dispatches within MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Ind
Mar-01	358	370	96.76%	17.71%	15967	16390	97.42%	-0.87	
Apr-01	360	377	95.49%	20.75%	16108	16580	97.15%	-1.91	
May-01	395	403	98.01%	13.95%	17513	17985	97.38%	0.79	
Jun-01	409	426	96.01%	19.57%	16135	16525	97.64%	-2.00	
Jul-01	306	313	97.76%	14.79%	16203	16571	97.78%	-0.03	
Aug-01	295	303	97.36%	16.03%	16869	17361	97.16%	0.81	
Sep-01	172	183	93.99%	23.77%	13020	13428	96.96%	-2.17	
Oct-01	214	217	98.62%	11.68%	13459	13751	97.88%	0.94	
Nov-01	203	206	98.54%	11.98%	11913	12284	96.98%	1.89	
Dec-01	110	111	99.10%	9.45%	10725	11071	96.87%	1.83	
Jan-02	132	137	96.35%	18.75%	10911	11227	97.19%	-0.91	
Feb-02	127	130	97.69%	15.01%	9130	9321	97.95%	-0.78	



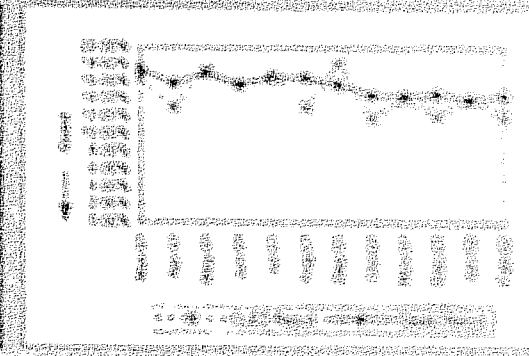
Mean Time to Restore (Hours:Minutes) (MR-6A1 – Dispatches within MSAs)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Ind
Mar-01	4746:12	370	12:50	13:46	195052:42	16390	11:54	0.93	
Apr-01	6030:50	377	16:00	27:48	191402:51	16580	11:32	3.81	
May-01	5398:36	403	13:24	12:53	210273:38	17985	11:41	2.23	
Jun-01	6237:52	426	14:39	21:47	212371:15	16525	12:51	2.04	
Jul-01	4216:59	313	13:28	18:28	225255:14	16571	13:36	0.05	
Aug-01	4098:11	303	13:32	15:34	236401:24	17361	13:36	-0.03	
Sep-01	2701:30	183	14:46	20:51	172578:50	13428	12:51	1.91	
Oct-01	2124:15	217	9:47	12:45	156709:09	13751	11:23	-1.66	
Nov-01	2398:35	206	11:39	12:14	156972:45	12284	12:47	-1.08	
Dec-01	1239:15	111	11:10	10:44	159538:35	11071	14:25	-4.17	
Jan-02	1530:23	137	11:10	13:54	141194:29	11227	12:35	-1.60	
Feb-02	1419:29	130	10:55	12:26	103275:55	9321	11:04	-0.61	



Repair Repeat Report Rate (Percent) (MR-7A1 – Dispatches within MSAs)

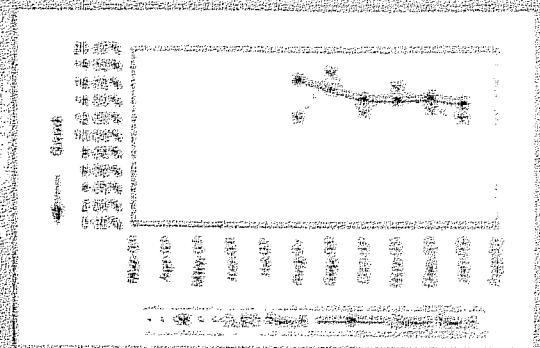
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Ind
Mar-01	62	379	16.36%	36.99%	2933	16863	17.39%	-0.53	
Apr-01	50	382	13.09%	33.73%	2695	17022	15.83%	-1.40	
May-01	72	416	17.31%	37.83%	3155	18434	17.11%	0.21	
Jun-01	69	439	15.72%	36.40%	2707	17277	15.67%	0.08	
Jul-01	55	325	16.92%	37.50%	2861	17335	16.50%	0.21	
Aug-01	41	312	13.14%	33.78%	2976	17985	16.55%	-1.90	
Sep-01	35	192	18.23%	38.61%	2181	13857	15.74%	1.61	
Oct-01	26	219	11.87%	32.35%	2551	14203	17.96%	-3.14	
Nov-01	30	211	14.27%	34.92%	1819	12647	14.38%	-0.07	
Dec-01	14	115	12.17%	32.70%	1701	11581	14.69%	-1.79	
Jan-02	20	142	14.08%	34.79%	1619	11589	13.97%	0.07	
Feb-02	15	133	12.03%	32.53%	1385	9548	14.50%	-1.84	



Checklist #14 - Resale - Business Recap

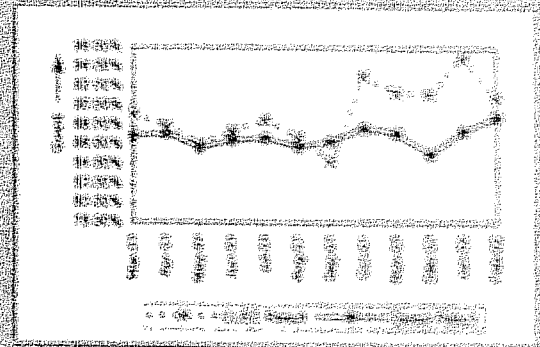
Repair Repeat Report Rate (Percent) (MR-7A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sta
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	35	282	12.41%	32.97%	2588	15566	16.63%	-1.89	-1.96
Sep-01	29	166	17.47%	37.97%	1853	11946	15.51%	-0.7	-0.97
Oct-01	25	192	13.02%	33.65%	1751	12120	14.45%	-0.35	-1.34
Nov-01	29	183	15.85%	36.52%	1564	10921	14.32%	-0.6	-0.84
Dec-01	14	105	13.33%	33.99%	1457	9982	14.60%	-0.36	-0.82
Jan-02	16	130	12.31%	32.85%	1378	9945	13.86%	-0.81	-1.37
Feb-02									



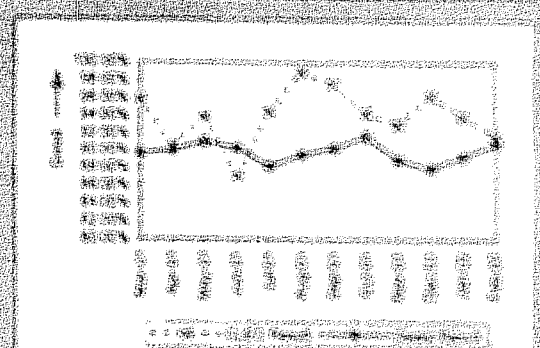
Repair Appointments Met (Percent) (MR-9A) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sta
Mar-01	338	379	89.18%	31.06%	14654	16863	86.90%	-1.3	-1.59
Apr-01	336	382	87.96%	32.55%	14826	17020	87.11%	-0.49	-1.3
May-01	358	416	86.06%	34.64%	15841	18484	85.70%	-0.81	-1.92
Jun-01	384	439	87.47%	33.10%	14939	17277	86.47%	-0.64	-1.37
Jul-01	288	325	88.62%	31.76%	15044	17355	86.68%	-1.55	-1.62
Aug-01	271	312	86.86%	33.78%	15432	17585	87.76%	-0.83	-1.56
Sep-01	162	192	84.38%	36.31%	11971	13857	86.39%	-0.61	-0.9
Oct-01	204	219	93.15%	25.29%	12470	14209	87.76%	-2.42	-2.49
Nov-01	193	211	91.47%	27.93%	11035	12537	88.02%	-1.82	-2.19
Dec-01	105	115	91.30%	28.18%	9853	11580	85.08%	-1.61	-1.79
Jan-02	135	142	95.07%	21.65%	10132	11549	87.73%	-2.73	-2.88
Feb-02	121	133	90.98%	28.65%	8501	9566	88.87%	-1.51	-1.67



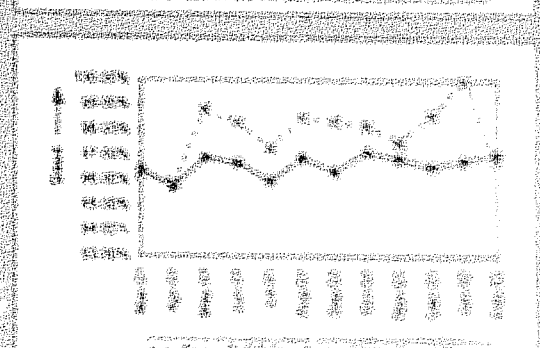
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sta
Mar-01	95	99	95.96%	19.69%	3070	3421	89.74%	-2.01	-2.21
Apr-01	116	128	90.63%	29.15%	2994	3323	90.10%	-0.4	-1.16
May-01	110	117	94.02%	23.72%	3481	3821	91.10%	-1.58	-1.94
Jun-01	123	141	87.23%	33.37%	3515	3889	90.38%	1.22	-0.25
Jul-01	105	111	94.59%	22.61%	3625	4107	88.28%	-2.04	-2.14
Aug-01	98	99	98.99%	10.00%	3758	4205	89.37%	-3.02	-2.84
Sep-01	84	86	97.67%	15.07%	2752	3044	90.41%	-1.29	-1.52
Oct-01	85	90	94.44%	22.91%	2792	3042	91.78%	-0.91	-1.55
Nov-01	54	58	93.10%	25.34%	2421	2719	89.04%	-0.96	-1.6
Dec-01	54	56	96.43%	18.56%	2191	2483	88.23%	-1.19	-2.16
Jan-02	48	51	94.12%	23.53%	2125	2328	91.28%	-0.85	-1.66
Feb-02	45	49	91.84%	27.38%	1926	2157	89.29%	-0.51	-1.33



All Troubles Cleared within 48 hours (Percent) (MR-4B) -- Dispatches Outside MSAs

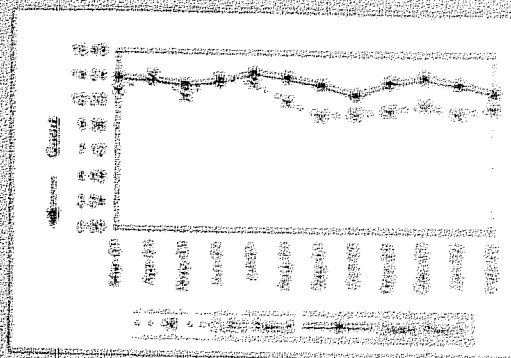
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sta
Mar-01	155	161	96.27%	18.94%	4544	4712	96.43%	-0.19	-0.8
Apr-01	164	171	95.91%	19.81%	4338	4531	95.74%	-0.91	-1.26
May-01	171	173	98.84%	10.69%	5077	5239	96.91%	1.08	-0.46
Jun-01	178	181	98.34%	12.77%	4982	5156	96.72%	0.7	-0.71
Jul-01	146	150	97.33%	16.11%	5216	5403	96.54%	-0.83	-1.1
Aug-01	134	136	98.53%	12.04%	5441	5613	96.94%	1.07	-0.55
Sep-01	122	124	98.39%	12.60%	3903	4049	96.39%	-1.19	-1.51
Oct-01	110	112	98.21%	13.24%	3996	4193	97.15%	0.05	-1.4
Nov-01	80	82	97.56%	15.43%	3720	3839	96.90%	-0.34	-1.07
Dec-01	72	73	98.63%	11.62%	3321	3439	96.57%	-0.96	-1.54
Jan-02	68	68	100.00%	0.00%	3260	3367	96.82%	1.43	-1.1
Feb-02	61	63	96.83%	17.53%	2877	2964	97.06%	0.53	-0.8



Checklist #14 - Resale - Business Resale

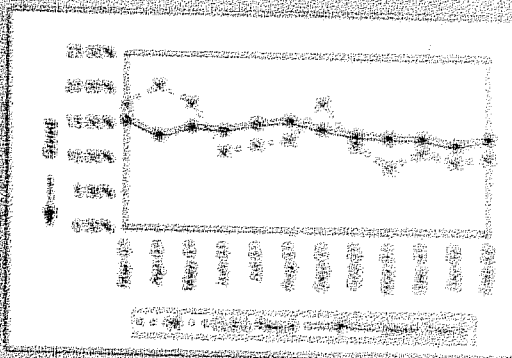
Mean Time to Restore (Hours:Minutes) (MR-6B) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01	2109:33	161	13:06	15:34	67374:33	4712	14:18	-0.61	-1.23
Apr-01	2493:09	171	14:35	13:26	63973:22	4031	15:52	0.35	0.68
May-01	2184:54	173	12:38	11:09	71862:25	5239	13:43	-0.52	-1.04
Jun-01	2616:44	181	14:27	18:54	72309:38	5156	14:01	-0.32	-0.63
Jul-01	2084:54	150	13:54	14:01	80819:55	5433	14:53	-0.63	-1.24
Aug-01	1661:59	136	12:13	11:33	81272:57	5613	14:29	-1.23	-2.42
Sep-01	1346:01	124	10:51	12:44	55947:32	4049	13:49	-2.58	-5.06
Oct-01	1242:15	112	11:05	11:56	52921:00	4113	12:52	-1.63	-3.20
Nov-01	937:06	82	11:26	12:35	54210:31	3839	14:07	-1.57	-3.08
Dec-01	872:30	73	11:57	10:18	50220:55	3439	14:36	-1.44	-2.83
Jan-02	753:36	68	11:05	9:04	45859:19	3367	13:55	-1.56	-3.06
Feb-02	729:31	63	11:35	13:38	38904:00	2954	13:08	-0.87	-1.71



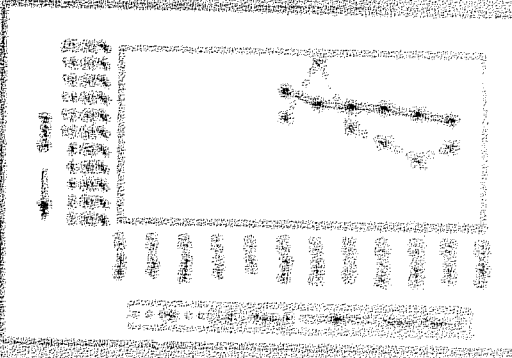
Repair Repeat Report Rate (Percent) (MR-7B) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01	29	163	17.79%	38.24%	744	4737	15.56%	0.76	1.53
Apr-01	36	175	20.57%	40.42%	616	4585	13.43%	2.57	5.15
May-01	32	177	18.08%	38.48%	732	5126	14.28%	1.21	2.43
Jun-01	21	185	11.35%	31.72%	755	5250	14.38%	-1.19	-2.39
Jul-01	19	154	12.34%	32.89%	845	5532	15.27%	-1	-2.01
Aug-01	18	137	13.14%	33.78%	902	5713	15.78%	-0.64	-1.29
Sep-01	23	125	18.40%	38.75%	602	4113	14.42%	1.16	2.33
Oct-01	14	113	12.39%	32.95%	578	4136	13.93%	-0.44	-0.89
Nov-01	8	86	9.30%	29.05%	526	3891	13.52%	-1.13	-2.26
Dec-01	9	78	11.54%	31.95%	471	3510	13.42%	-0.49	-0.98
Jan-02	7	69	10.14%	30.19%	429	3419	12.55%	-0.8	-1.59
Feb-02	7	65	10.77%	31.00%	408	3013	13.54%	-0.31	-0.62



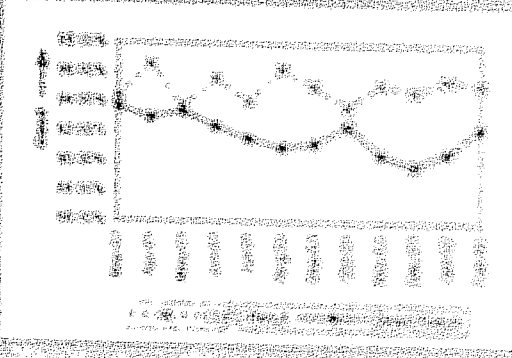
Repair Repeat Report Rate (Percent) (MR-7B) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	14	112	12.50%	33.07%	742	4792	15.48%	-0.96	-1.92
Sep-01	18	95	18.95%	39.19%	486	3433	14.16%	1.10	2.20
Oct-01	10	88	11.36%	31.74%	482	3436	14.03%	-0.83	-1.66
Nov-01	7	72	9.72%	29.63%	446	3252	13.71%	-0.98	-1.96
Dec-01	5	64	7.81%	26.84%	384	3003	12.79%	-1.26	-2.52
Jan-02	5	53	9.43%	29.23%	352	2825	12.46%	-0.94	-1.88
Feb-02									



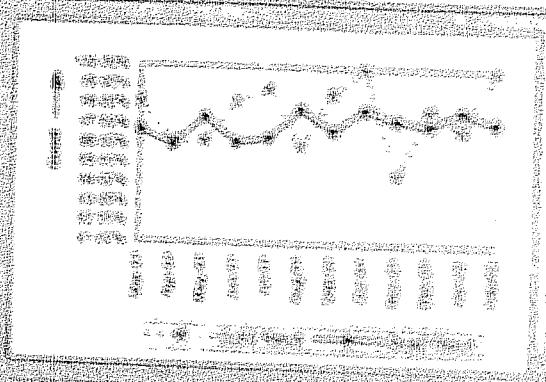
Repair Appointments Met (Percent) (MR-9B) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Stat
Mar-01	154	163	94.48%	22.84%	4479	4782	93.66%	0.43	0.86
Apr-01	169	175	96.57%	18.20%	4273	4595	92.99%	1.61	3.22
May-01	166	177	93.79%	24.14%	4970	5325	93.33%	0.19	0.38
Jun-01	177	185	95.68%	20.34%	4854	5250	92.46%	0.92	1.84
Jul-01	145	154	94.16%	23.46%	5070	5532	91.66%	1.51	3.02
Aug-01	132	137	96.35%	18.75%	5226	5713	91.48%	1.61	3.22
Sep-01	119	125	95.20%	21.38%	3760	4113	91.41%	1.62	3.24
Oct-01	106	113	93.81%	24.11%	3868	4136	93.54%	0.31	0.62
Nov-01	82	86	95.35%	21.06%	3525	3891	90.59%	1.91	3.82
Dec-01	74	78	94.87%	22.06%	3163	3510	90.11%	1.96	3.92
Jan-02	66	69	95.65%	20.39%	3103	3419	90.76%	1.84	3.68
Feb-02	62	65	95.38%	20.98%	2785	3013	92.43%	0.89	1.78



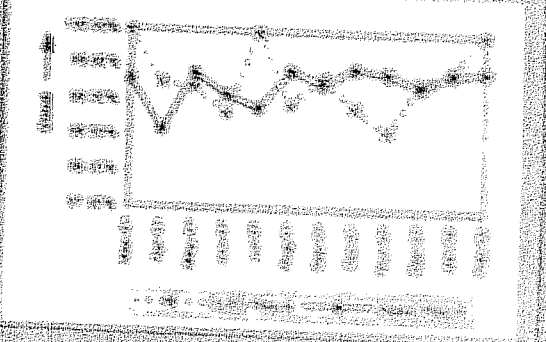
Out of Service Cleared within 24 Hours (Percent) (Aff. 1) - No Discounts

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	108	110	98.18%	13.36%
Apr-01	101	105	96.19%	19.14%
May-01	103	107	96.26%	18.97%
Jun-01	115	117	98.29%	12.96%
Jul-01	92	93	98.92%	10.31%
Aug-01	98	102	96.08%	19.41%
Sep-01	76	77	98.70%	11.32%
Oct-01	77	77	100.00%	0.00%
Nov-01	53	56	94.64%	22.52%
Dec-01	48	49	97.96%	14.14%
Jan-02	64	66	96.97%	17.14%
Feb-02	63	63	100.00%	0.00%



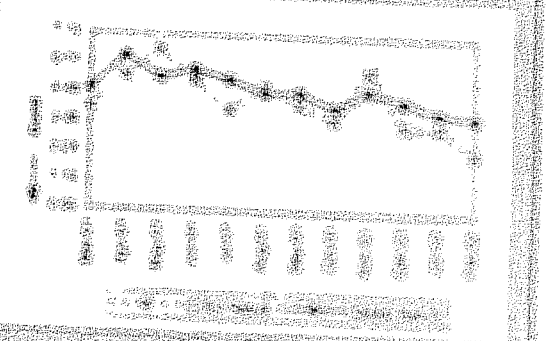
All Troubles Cleared within 48 Hours (Percent) (Aff. 1) - No Discounts

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	311	311	100.00%	0.00%
Apr-01	266	268	99.25%	8.61%
May-01	255	257	99.22%	8.77%
Jun-01	259	262	98.86%	10.64%
Jul-01	207	207	100.00%	0.00%
Aug-01	197	199	99.00%	9.87%
Sep-01	155	156	99.36%	7.96%
Oct-01	189	191	98.95%	10.18%
Nov-01	142	144	98.61%	11.75%
Dec-01	141	142	99.30%	8.36%
Jan-02	194	195	99.49%	7.14%
Feb-02	205	205	100.00%	0.00%



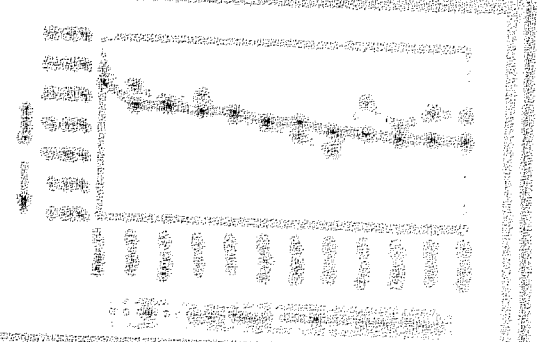
Mean Time to Restore (Hours:Minutes) (Aff. 1) - No Discounts

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	1309:48	311	4:13	5:32
Apr-01	1473:07	268	5:30	8:41
May-01	1692:34	257	6:35	11:04
Jun-01	1404:05	262	5:22	9:33
Jul-01	873:58	207	4:13	5:41
Aug-01	1021:19	199	5:08	11:41
Sep-01	685:41	156	4:24	12:16
Oct-01	730:21	191	3:49	7:43
Nov-01	832:30	144	5:47	13:56
Dec-01	508:10	142	3:35	7:50
Jan-02	696:37	195	3:34	8:25
Feb-02	520:14	205	2:32	4:48



Repair Repeat Report Rate (Percent) (Aff. 1) - No Discounts

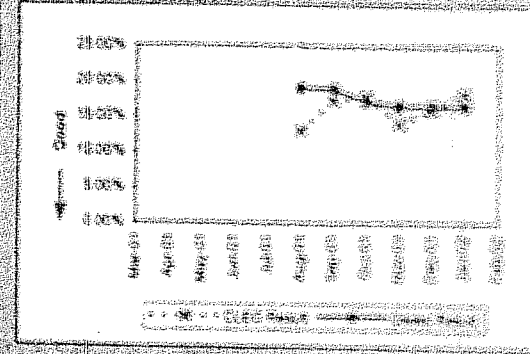
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Mar-01	76	311	24.44%	42.97%
Apr-01	59	268	22.01%	41.45%
May-01	50	257	19.46%	39.69%
Jun-01	55	262	20.99%	40.78%
Jul-01	36	207	17.39%	37.96%
Aug-01	33	199	16.58%	37.19%
Sep-01	23	156	14.74%	35.45%
Oct-01	24	191	12.57%	33.15%
Nov-01	30	144	20.83%	40.81%
Dec-01	24	142	16.90%	37.48%
Jan-02	38	195	19.49%	39.81%
Feb-02	39	205	19.02%	39.37%



Checklist #14 - Resale - Business Repair

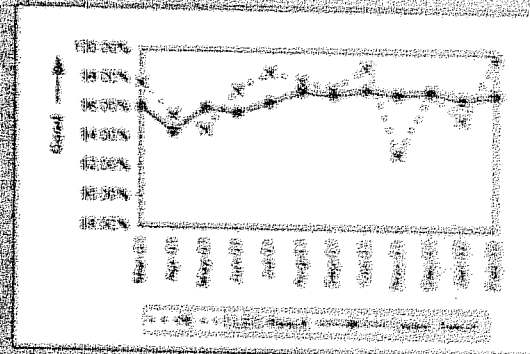
Repair Repeat Report Rate (Percent) (MR-7C*)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13	99	13.13%	33.77%	974	5102	19.09%	-1.49	-1.91
Sep-01	15	86	17.44%	37.95%	767	4034	19.01%	-0.37	-1.22
Oct-01	21	117	17.95%	38.39%	762	4426	17.22%	0.23	-0.46
Nov-01	11	78	14.10%	34.80%	652	3931	16.59%	-0.58	-0.36
Dec-01	13	81	16.05%	36.71%	590	3558	16.58%	-0.53	-0.08
Jan-02	20	109	18.35%	38.71%	711	4296	16.55%	0.52	-0.69
Feb-02									



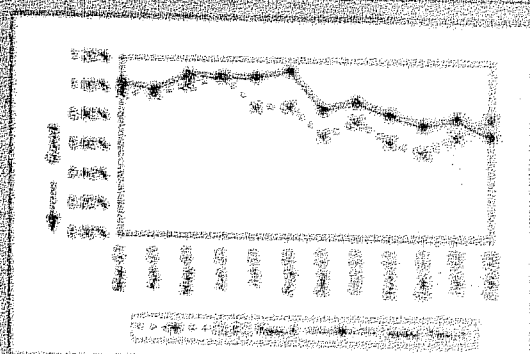
Repair Appointments Met (Percent) (MR-9C)– No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	304	311	97.75%	14.83%	9255	9630	96.11%	-1.43	-1.6
Apr-01	256	268	95.52%	20.68%	7828	8290	94.43%	-0.77	-1.42
May-01	243	257	94.55%	22.70%	8634	8990	96.04%	1.18	-0.23
Jun-01	255	262	97.33%	16.13%	8784	9173	95.76%	-1.24	-0.56
Jul-01	204	207	98.55%	11.95%	8362	8668	96.47%	-1.6	-1.07
Aug-01	195	199	97.99%	14.03%	8683	8930	97.23%	0.64	-0.59
Sep-01	152	156	97.44%	15.81%	6902	7113	97.03%	-0.29	-0.76
Oct-01	189	191	98.95%	10.18%	7879	8093	97.36%	-1.36	-1.03
Nov-01	134	144	93.06%	25.42%	7125	7339	97.08%	2.46	0.43
Dec-01	138	142	97.18%	16.55%	5619	6803	97.30%	0.15	-0.87
Jan-02	186	195	95.38%	20.98%	7804	8065	96.76%	-1.08	-1.36
Feb-02	204	205	99.51%	6.97%	6935	7147	97.03%	-0.06	-1.25



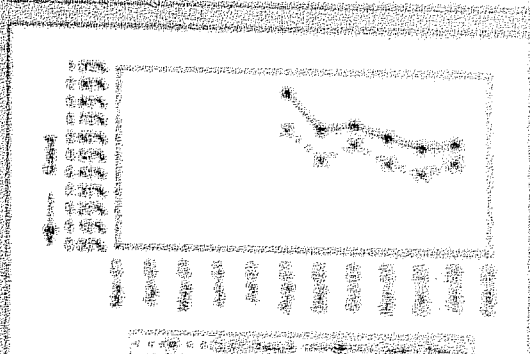
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01	853	88772	0.96%	9.76%	31275	3038932	1.03%	-1.99	-2.21
Apr-01	825	86215	0.96%	9.74%	29905	3025899	0.99%	-1.62	-2.08
May-01	850	83188	1.02%	10.06%	32784	3000796	1.09%	-1.94	-2.19
Jun-01	886	81939	1.08%	10.34%	31700	2936889	1.08%	0.05	-0.93
Jul-01	686	78292	0.88%	9.32%	31555	2919270	1.08%	-5.42	-4.58
Aug-01	648	73316	0.88%	9.36%	32632	2856887	1.14%	-6.15	-4.91
Sep-01	473	68180	0.69%	8.30%	25087	2861397	0.87%	-4.91	-3.86
Oct-01	523	66348	0.79%	8.84%	26482	2865288	0.92%	-3.62	-3.2
Nov-01	441	67333	0.66%	8.07%	23877	2846137	0.84%	-5.17	-4.55
Dec-01	335	57173	0.59%	7.63%	21896	2831027	0.77%	-5.01	-4.04
Jan-02	406	58319	0.70%	8.31%	23073	2817640	0.82%	-3.85	-3.06
Feb-02	403	49323	0.82%	9.00%	19726	2797118	0.71%	-2.41	-2.23



Trouble Rate (Percent) (MR-8*)

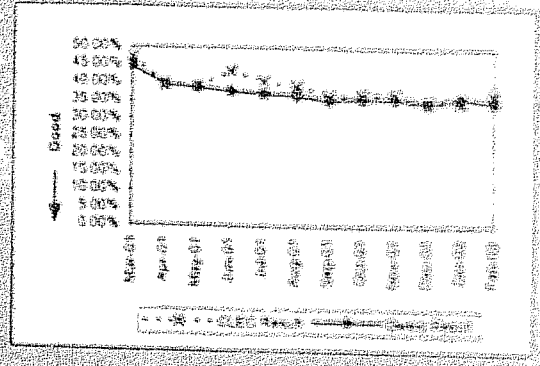
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	493	73316	0.67%	8.17%	25465	2856887	0.84%	-5.9	-4.58
Sep-01	347	68180	0.51%	7.12%	19435	2861397	0.67%	-5.23	-4.91
Oct-01	397	66348	0.60%	7.71%	20042	2865288	0.70%	-3.09	-3.68
Nov-01	333	67333	0.49%	7.02%	18114	2846137	0.64%	-4.58	-3.74
Dec-01	250	57173	0.44%	6.60%	16473	2831027	0.58%	-4.1	-3.54
Jan-02	292	58319	0.50%	7.06%	17055	2817640	0.61%	-3.23	-2.97
Feb-02									



Checklist #14 - Resale - Business Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)

Date	CLEC Num	CLEC Denc	CLEC Resl	Std Dev	Qwest Num	Qwest Denc	Qwest Resl	Mod Z Scr	Parity Scr
Mar-01	764	1617	47.25%	49.92%	25127	56402	44.55%	2.15	0.31
Apr-01	538	1363	39.47%	48.88%	19460	49365	39.42%	0.04	-0.98
May-01	545	1395	39.07%	48.79%	20731	53525	38.73%	0.25	-0.85
Jun-01	678	1564	43.35%	49.56%	19134	50834	37.64%	4.59	1.79
Jul-01	468	1154	40.55%	49.10%	18607	50162	37.09%	2.41	0.46
Aug-01	421	1069	39.38%	48.86%	18838	51470	36.60%	1.87	0.14
Sep-01	271	744	36.42%	48.12%	13781	38868	35.46%	0.55	-0.67
Oct-01	308	831	37.06%	48.30%	14894	41376	36.00%	0.63	-0.61
Nov-01	262	703	37.27%	48.35%	13433	37310	36.00%	0.69	-0.58
Dec-01	181	516	35.08%	47.72%	11729	33625	34.88%	0.09	-0.94
Jan-02	219	625	35.04%	47.71%	13131	36204	36.27%	-0.63	-1.39
Feb-02	238	641	37.13%	48.32%	10631	30357	35.02%	1.11	-0.33

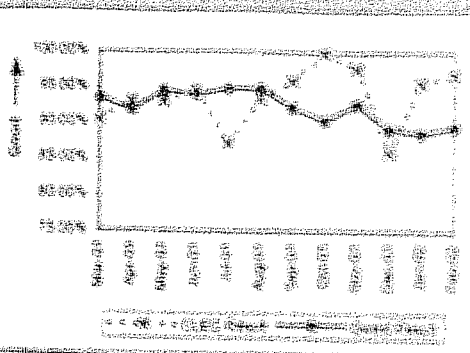


Regional

Checklist #14 Resale - Centrex Installation

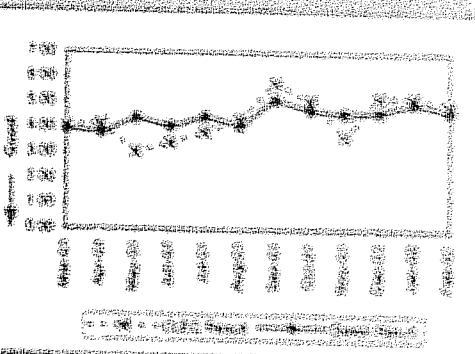
Installation Commitments Met (Percent) (OP-3A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	171	189	90.48%	29.35%	1213	1299	93.38%	-1.00	-0.13
Apr-01	148	159	93.08%	25.38%	962	1048	91.79%	0.55	1.34
May-01	121	130	93.08%	25.38%	1036	1097	94.44%	0.65	0.65
Jun-01	106	112	94.64%	22.52%	961	1023	93.94%	0.31	0.78
Jul-01	62	71	87.32%	33.27%	1050	1158	94.77%	2.33	0.42
Aug-01	86	92	93.48%	24.69%	1240	1337	94.84%	0.65	0.65
Sep-01	73	76	96.05%	19.47%	663	935	92.39%	-1.18	-1.12
Oct-01	71	71	100.00%	0.00%	801	886	90.41%	-2.64	-2.64
Nov-01	45	46	97.83%	14.58%	753	813	92.62%	-1.35	-1.16
Dec-01	43	50	86.00%	34.70%	525	589	89.13%	-0.89	-0.58
Jan-02	45	47	95.74%	20.18%	761	859	88.59%	-1.56	-1.56
Feb-02	32	33	96.97%	17.14%	615	687	89.52%	-1.35	-1.03



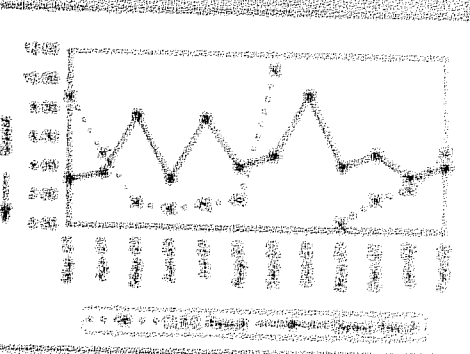
Installation Interval (Average Days) (OP-4A)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	775	189	4.10	6.88	5085	1299	3.92	0.47	0.71
Apr-01	659	159	4.14	6.08	3997	1048	3.81	0.54	0.49
May-01	399	130	3.07	3.18	4799	1097	4.37	-4.34	-0.43
Jun-01	385	112	3.44	4.00	4144	1020	4.06	-1.65	-0.65
Jul-01	278	72	3.86	3.78	4988	1124	4.44	-2.78	-1.46
Aug-01	402	92	4.37	2.87	5437	1324	4.11	1.45	0.52
Sep-01	447	77	5.81	9.55	4961	965	5.14	1.49	0.09
Oct-01	368	72	5.11	3.98	4279	905	4.73	1.34	0.93
Nov-01	176	47	3.74	1.31	3734	813	4.59	-3.04	-1.85
Dec-01	261	50	5.22	4.93	2730	589	4.63	3.47	0.59
Jan-02	246	47	5.23	5.81	4349	867	5.02	1.67	0.05
Feb-02	169	34	4.97	3.87	3259	635	4.63	1.78	0.33



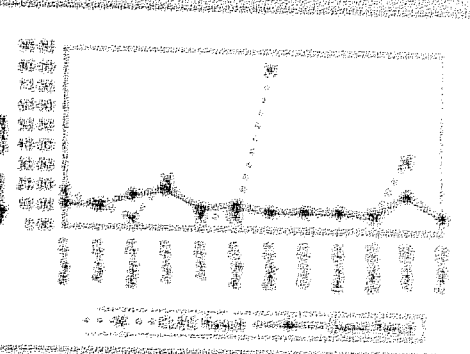
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-1)– Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	89	10	8.90	14.22	200	63	3.17	1.05	0.34
Apr-01	30	6	5.00	7.04	197	54	3.65	0.91	0.71
May-01	10	6	1.67	1.03	289	35	7.89	-1.12	-1.08
Jun-01	5	4	1.25	0.50	144	43	3.35	-1.19	-1.11
Jul-01	10	6	1.67	2.16	302	40	7.55	-1.11	-0.83
Aug-01	6	3	2.00	1.00	234	55	4.25	-0.65	-0.38
Sep-01	33	3	11.00	12.49	356	70	5.09	1.83	0.59
Oct-01					444	48	9.25		
Nov-01	1	2	0.50	0.71	225	51	4.41	-0.65	-0.37
Dec-01	11	5	2.20	1.30	271	40	5.28	-0.72	-0.44
Jan-02	3	1	3.00		266	71	3.75	-0.51	-0.07
Feb-02	11	2	5.50	7.78	161	36	4.47	0.30	0.43



Delayed Days for Facility Reasons (Average Days) (OP-6B-1)– Dispatches Within MSAs

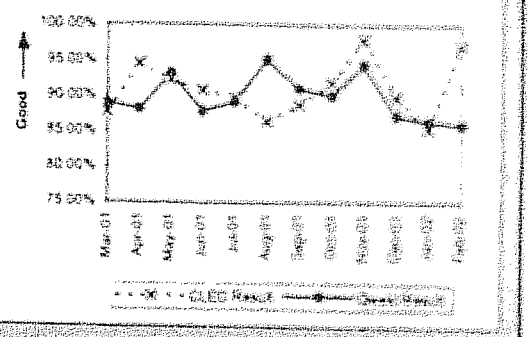
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Score	Parity Score
Mar-01	140	8	17.50	18.65	275	23	11.74	0.79	0.83
Apr-01	58	5	11.60	6.50	346	32	10.81	0.94	0.83
May-01	14	3	4.67	2.08	431	25	17.24	-1.10	-0.99
Jun-01	49	2	24.50	16.26	368	19	19.37	0.83	0.46
Jul-01	24	4	6.00	6.96	232	22	10.55	-1.08	-1.08
Aug-01	20	3	6.67	9.81	213	18	11.83	-1.07	-1.07
Sep-01	81	1	81.00		255	29	8.79	1.81	0.77
Oct-01					497	51	9.75		
Nov-01					283	30	9.43		
Dec-01	17	2	8.50	2.12	253	31	8.16	0.79	0.38
Jan-02	36	1	36.00		687	38	18.08	1.62	0.68
Feb-02					350	48	7.29		



Checklist #14 - Resale - Centrex Installation

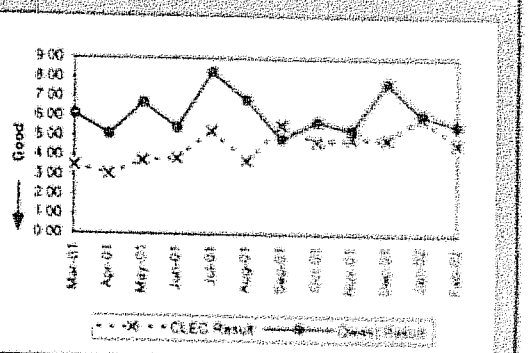
Installation Commitments Met (Percent) (OP-3B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	93	106	87 74%	32 80%	105	118	88 98%	0 28	-0 83
Apr-01	105	111	94 59%	22 61%	89	101	88 12%	-1 46	-1 88
May-01	96	104	92 31%	26 65%	110	118	93 22%	0 25	-0 85
Jun-01	80	88	90 91%	28 75%	116	132	87 88%	-0 67	-1 41
Jul-01	71	79	89 87%	30 17%	125	140	89 29%	-0 14	-1 08
Aug-01	77	89	86 52%	34 15%	160	168	95 24%	2 37	0 44
Sep-01	56	63	88 89%	31 43%	124	136	91 18%	0 51	-0 69
Oct-01	58	63	92 06%	27 03%	110	122	90 16%	-0 41	-1 25
Nov-01	50	51	98 04%	13 86%	86	91	94 51%	-0 89	-1 54
Dec-01	45	50	90 00%	30 00%	82	94	87 23%	-0 47	-1 29
Jan-02	41	48	85 42%	35 29%	83	96	86 46%	0 11	-0 94
Feb-02	35	36	97 22%	16 43%	86	100	86 00%	-1 66	-2 01



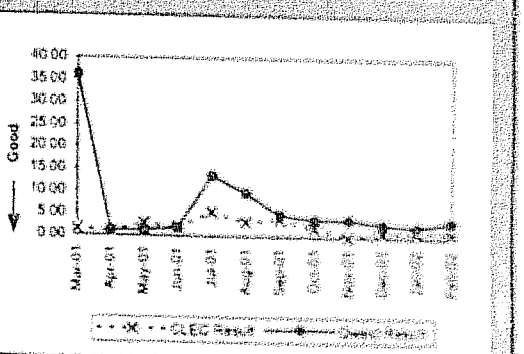
Installation Interval (Average Days) (OP-4B)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	373	106	3 52	4 18	723	118	6 13	-1 83	-2 11
Apr-01	345	111	3 11	2.73	518	101	5 13	-1 28	-1 78
May-01	395	104	3 80	4 03	795	118	6 74	-2 11	-2 28
Jun-01	346	88	3 93	4 75	722	132	5 47	-1 66	-2 01
Jul-01	426	80	5 32	4 80	1179	142	8 30	-1 76	-2 07
Aug-01	337	89	3 79	1 86	1181	171	6 91	-3 69	-3 24
Sep-01	354	63	5 62	6 73	669	136	4 92	0 48	-0 71
Oct-01	299	63	4 75	3 05	714	123	5 80	-1 17	-1 71
Nov-01	261	53	4 92	3 92	493	92	5 36	-0 44	-1 27
Dec-01	245	50	4 90	3 54	752	97	7 75	-1 51	-1 92
Jan-02	288	48	6 00	7 20	596	97	6 14	-0 07	-1 04
Feb-02	168	36	4 67	1 77	560	100	5 60	-1 04	-1 63



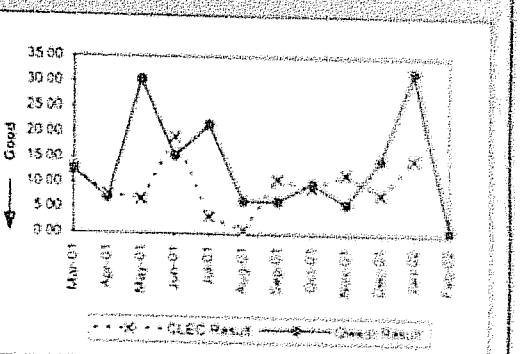
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	9	6	1 50	1 22	145	4	36 25	-1 21	-1 74
Apr-01	2	2	1 00	0 00	9	8	1 12	-0 45	-1 27
May-01	9	3	3 00	2.00	4	3	1 33	1 72	0 04
Jun-01	8	4	2 00	0 82	19	10	1 90	0 24	-0 85
Jul-01	22	4	5 50	5.26	82	6	13 67	-0 61	-1 37
Aug-01	10	3	3 33	2 08	69	7	9 86	-1 25	-1 76
Sep-01	12	3	4 00	1 73	40	8	5 00	-0 21	-1 13
Oct-01	2	1	2 00		12	3	4 00	-1 73	-2 05
Nov-01	0	2	0 00	0.00	16	4	4 00	-0 69	-1 42
Dec-01	1	1	1 00		27	9	3 00	-0 42	-1 26
Jan-02	4	3	1 33	0 58	24	10	2 40	-0 63	-1 38
Feb-02	1	1	1 00		45	13	3 46	-0 81	-1 49



Delayed Days for Facility Reasons (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

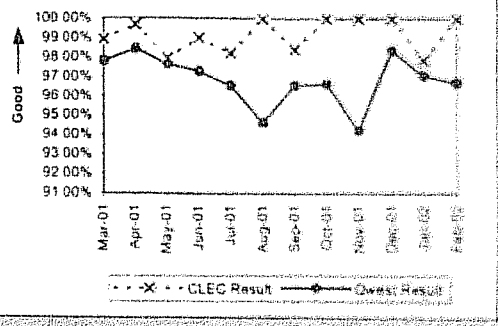
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	89	7	12 71	10 14	113	9	12 56	0 08	-0 95
Apr-01	31	4	7 75	8 92	28	4	7 00	0 3	-0 82
May-01	34	5	6 80	4 27	152	5	30 40	-1 18	-1 72
Jun-01	77	4	19 25	9 29	93	6	15 50	0 57	-0 65
Jul-01	17	5	3 40	3 97	195	9	21 67	-1 14	-1 69
Aug-01	7	9	0 78	1 99	13	2	6 50	-3 45	-3 1
Sep-01	44	4	11 00	3 83	26	4	6 50	1 09	-0 33
Oct-01	37	4	9 25	6 29	91	9	10 11	-0 14	-1 08
Nov-01	12	1	12 00		12	2	6 00	3 72	1 26
Dec-01	30	4	8 00	6 88	89	6	14 83	-0 38	-1 23
Jan-02	60	4	15 00	18 35	128	4	32 00	-1 03	-1 62
Feb-02					1	1	1 00		



Checklist #14 - Resale - Centrex Installation

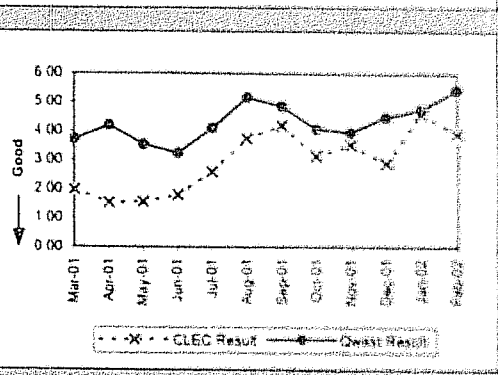
Installation Commitments Met (Percent) (OP-3C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	463	468	98 93%	10 28%	1347	1377	97 82%	-1 42	-1 86
Apr-01	310	314	98 68%	5 63%	1211	1230	98 46%	-1 57	-1 96
May-01	387	395	97 97%	14 09%	1122	1149	97 65%	-0 37	-1 22
Jun-01	303	303	99 01%	9 90%	1192	1225	97 31%	-1 64	-2
Jul-01	112	114	98 25%	13 13%	563	583	96 57%	-0 9	-1 55
Aug-01	60	60	100 00%	0 00%	407	430	94 65%	-1 72	-2 05
Sep-01	63	64	98 44%	12 40%	425	440	96 59%	-0 76	-1 46
Oct-01	56	56	100 00%	0 00%	231	239	96 65%	-1 25	-1 76
Nov-01	51	51	100 00%	0 00%	131	139	94 24%	-1 51	-1 92
Dec-01	62	62	100 00%	0 00%	368	374	98 40%	-0 93	-1 57
Jan-02	42	46	97 92%	14 28%	538	554	97 11%	-0 32	-1 19
Feb-02	25	26	100 00%	0 00%	178	184	96 74%	-0 88	-1 53



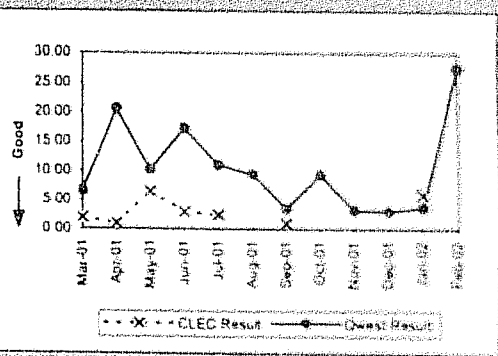
Installation Interval (Average Days) (OP-4C)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	890	468	1 99	1 86	5111	1377	3 71	-8 73	-6 31
Apr-01	484	314	1 54	1 51	5169	1230	4 20	-7 35	-5 47
May-01	618	393	1 57	2 24	3987	1128	3 53	-7	-5 25
Jun-01	539	298	1 81	1 60	3943	1213	3 25	-4 62	-3 81
Jul-01	292	112	2 61	1 83	2356	573	4 11	-2 79	-2 7
Aug-01	222	59	3 76	1 72	2180	422	5 17	-2 37	-2 44
Sep-01	269	64	4 20	1 27	2107	433	4 87	-2 52	-2 53
Oct-01	177	56	3 16	1 58	933	228	4 09	-2 2	-2 33
Nov-01	175	50	3 54	1 25	524	132	3 97	-1 15	-1 7
Dec-01	179	62	2 89	1 54	1636	364	4 49	-5 55	-4 37
Jan-02	218	47	4 60	1 81	2587	543	4 76	-0 56	-1 34
Feb-02	101	26	3 88	1 66	992	182	5 45	-0 7	-1 42



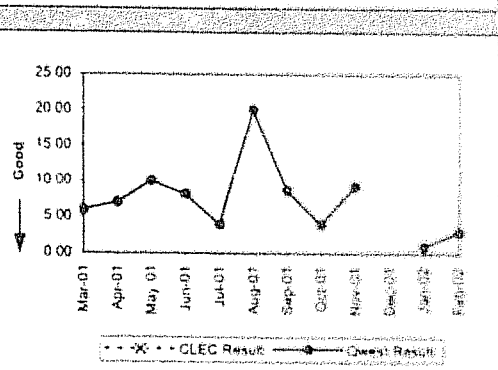
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	15	5	2 00	1 73	185	28	6 61	-0 9	-1 55
Apr-01	1	1	1 00		351	17	20 65	-0 54	-1 33
May-01	52	8	6 50	11 59	257	25	10 28	-0 34	-1 21
Jun-01	9	3	3 00	1 73	468	27	17 33	-1 15	-1 7
Jul-01	5	2	2 50	2 12	232	21	11 05	-0 53	-1 32
Aug-01					218	23	9 48		
Sep-01	1	1	1 00		47	13	3 62	-0 44	-1 27
Oct-01					94	10	9 40		
Nov-01					23	7	3 29		
Dec-01					25	8	3 12		
Jan-02	6	1	6 00		80	21	3 81	0 66	-0 6
Feb-02					192	7	27 43		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)– No Dispatches

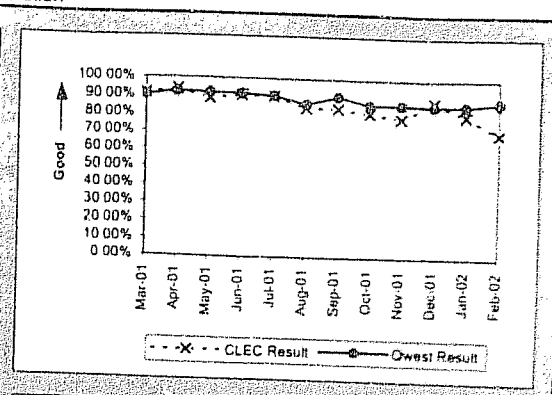
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					12	2	6 00		
Apr-01					14	2	7 00		
May-01					20	2	10 00		
Jun-01					49	6	8 17		
Jul-01					4	1	4 00		
Aug-01					20	1	20 00		
Sep-01					26	3	8 67		
Oct-01					4	1	4 00		
Nov-01					28	3	9 33		
Dec-01									
Jan-02					1	1	1 00		
Feb-02					3	1	3 00		



Checklist #14 - Resale - Centrex Installation

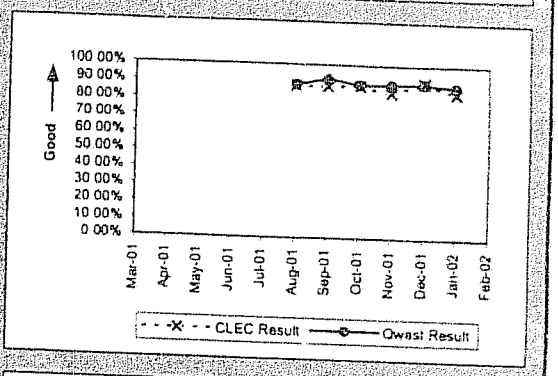
Resale Service Installation Quality (Percent) (OP-5)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2536	2803	90.47%	-0.76	-1.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2478	2685	92.29%	-1.4	-1.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2281	2477	92.09%	2.69	0.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2277	2485	91.63%	0.58	-0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1966	2171	90.56%	0	-1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1639	1894	86.54%	0.99	-0.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1581	1741	90.81%	2.88	0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1219	1411	86.39%	1.69	0.03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1010	1169	86.40%	2.48	0.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	917	1068	85.86%	-0.68	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1113	1298	85.75%	1.72	0.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1100	1256	87.58%	4.78	1.91



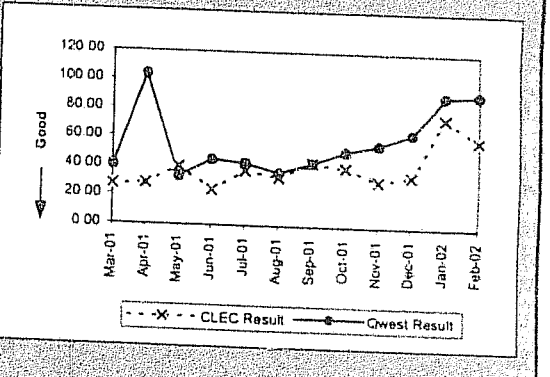
Resale Service Installation Quality (Percent) (OP-5*)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1679	1894	88.65%	0.23	-0.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1606	1741	92.25%	2.13	0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1255	1411	88.94%	0.25	-0.85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1042	1169	89.14%	1.62	-0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	958	1068	89.70%	-0.29	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1142	1298	87.98%	1.28	-0.22



Resale for Reporting Centers Delayed Past Due Date (Average Days) (OP-15A)

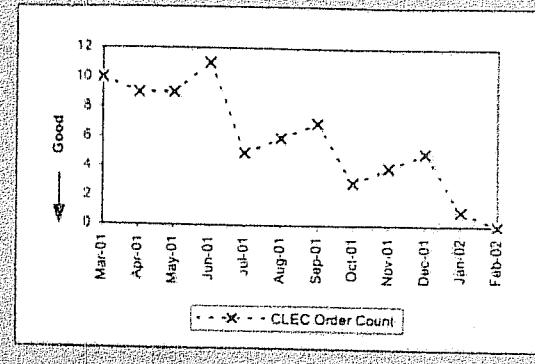
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5572	139	40.09	-1.59	-1.97
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25116	242	103.79	-3.66	-3.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6035	183	32.98	1.66	0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7603	169	44.99	-1.68	-2.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7103	167	42.53	-0.32	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9865	264	36.23	-0.29	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12159	282	43.11	1.65	0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14411	281	51.28	-0.59	-1.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16257	290	56.06	-1.51	-1.92
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17091	267	64.01	-1.94	-2.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16990	188	90.37	-0.56	-1.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16728	182	91.91	-1.29	-1.78



Checklist #14 - Resale - Centrex Installation

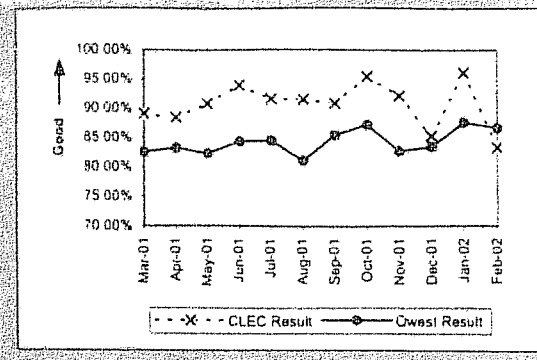
Reasons Centrex (OP-15B)

	CLEC Order Count
	10
	9
	9
	11
	5
	6
	7
	3
	4
	5
	1
	0

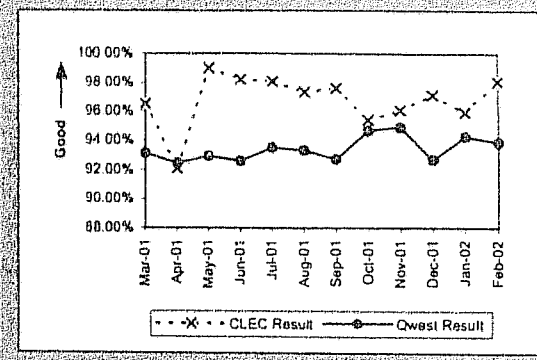


Qwest #14 - Resale - Centrex Repair

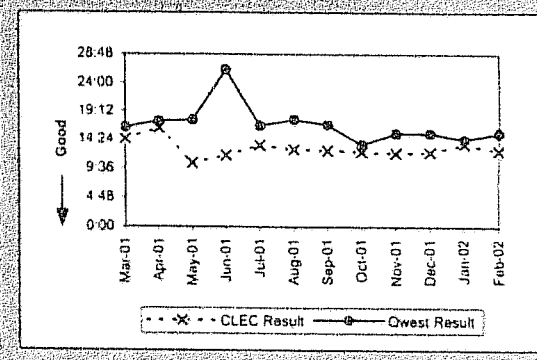
							Dispatches Within MSAs	
						Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
						644	82.59%	1.75	-2.05
						554	83.22%	1.37	-1.84
						751	82.24%	-2.59	-2.57
						675	84.30%	-2.62	-2.59
						555	84.42%	-1.96	-2.19
						751	81.13%	-2.69	-2.63
						532	85.33%	-1.4	-1.85
						592	87.32%	-2.18	-2.32
						478	86.85%	-2.16	-2.32
						429	90.57%	-0.33	-1.2
						468	87.76%	-1.76	-2.07
						329	86.71%	0.62	-0.82



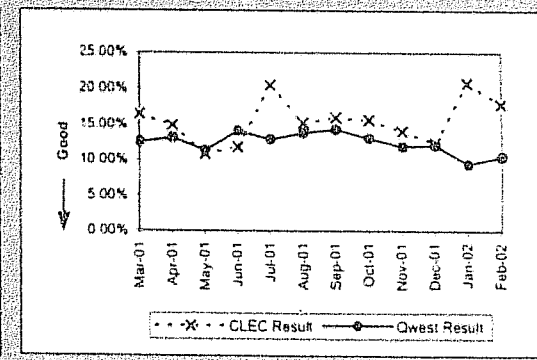
							Dispatches Within MSAs	
						Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
						835	93.17%	-1.59	-1.97
						757	92.47%	0.17	-0.9
						909	92.96%	-3.07	-2.86
						827	92.62%	-2.55	-2.55
						759	93.54%	-2.12	-2.29
						933	93.37%	-1.85	-2.13
						706	92.78%	-1.96	-2.19
						716	94.69%	-0.36	-1.22
						813	94.94%	-0.56	-1.34
						562	92.70%	-1.37	-1.83
						628	94.25%	-0.59	-1.36
						535	93.83%	-1.24	-1.75



							Dispatches Within MSAs	
						Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
						935	16.32	-1.06	-1.64
						757	17.35	-0.57	-1.35
						909	17.42	-4.04	-3.45
						827	20.14	-1.21	-1.74
						759	16.48	-1.33	-1.81
						933	17.50	-1.85	-2.13
						706	16.57	-1.46	-1.89
						716	13.37	-0.66	-1.4
						813	15.32	-1.35	-1.82
						562	15.30	-1.31	-1.8
						628	14.29	-0.25	-1.15
						535	15.34	-0.8	-1.48



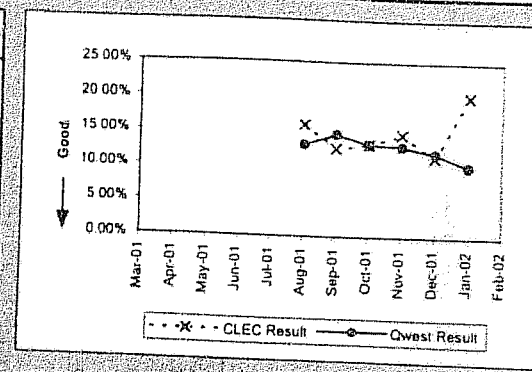
							Dispatches Within MSAs	
						Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
						859	12.57%	1.37	-0.17
						783	13.15%	0.63	-0.62
						923	11.38%	-0.17	-1.11
						849	14.13%	-0.79	-1.48
						788	12.94%	2.41	0.46
						906	13.87%	0.48	-0.71
						732	14.34%	0.51	-0.69
						746	13.14%	0.79	-0.52
						634	11.99%	0.68	-0.59
						577	12.13%	0.12	-0.93
						639	9.55%	2.75	0.67
						556	10.61%	1.56	-0.05



Checklist #14 - Resale - Centrex Repair

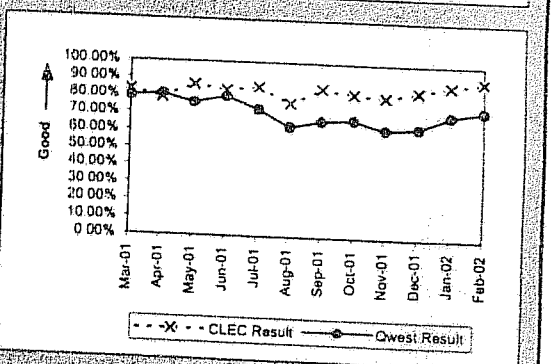
[illegible] Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	106	804	13.18%	0.88	-0.46
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88	599	14.69%	-0.53	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	83	627	13.24%	0.03	-0.98
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96	506	13.04%	0.5	-0.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	481	12.06%	-0.13	-1.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	546	10.26%	2.23	0.36



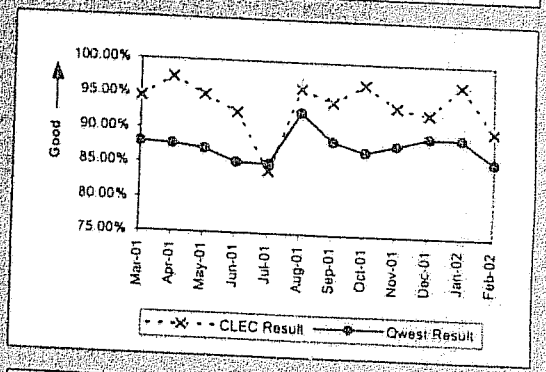
[illegible] Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	664	804	79.62%	-1.17	-1.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	607	750	80.93%	0.59	-0.64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	664	872	76.15%	-3.21	-2.95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	640	801	79.90%	-1.12	-1.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	536	754	72.77%	-3.32	-3.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	582	919	63.33%	-3.21	-2.95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	464	693	66.96%	-4.14	-3.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	477	702	67.95%	-3.38	-3.06
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	384	612	62.75%	-4.03	-3.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	357	539	63.85%	-3.47	-3.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	428	604	70.86%	-3.17	-2.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	387	525	73.71%	-2.8	-2.71



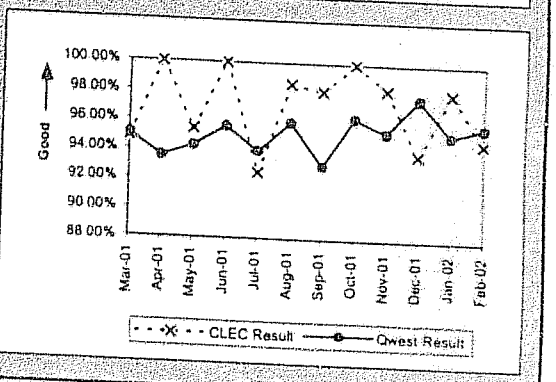
[illegible] Dispatches Outside MSAs

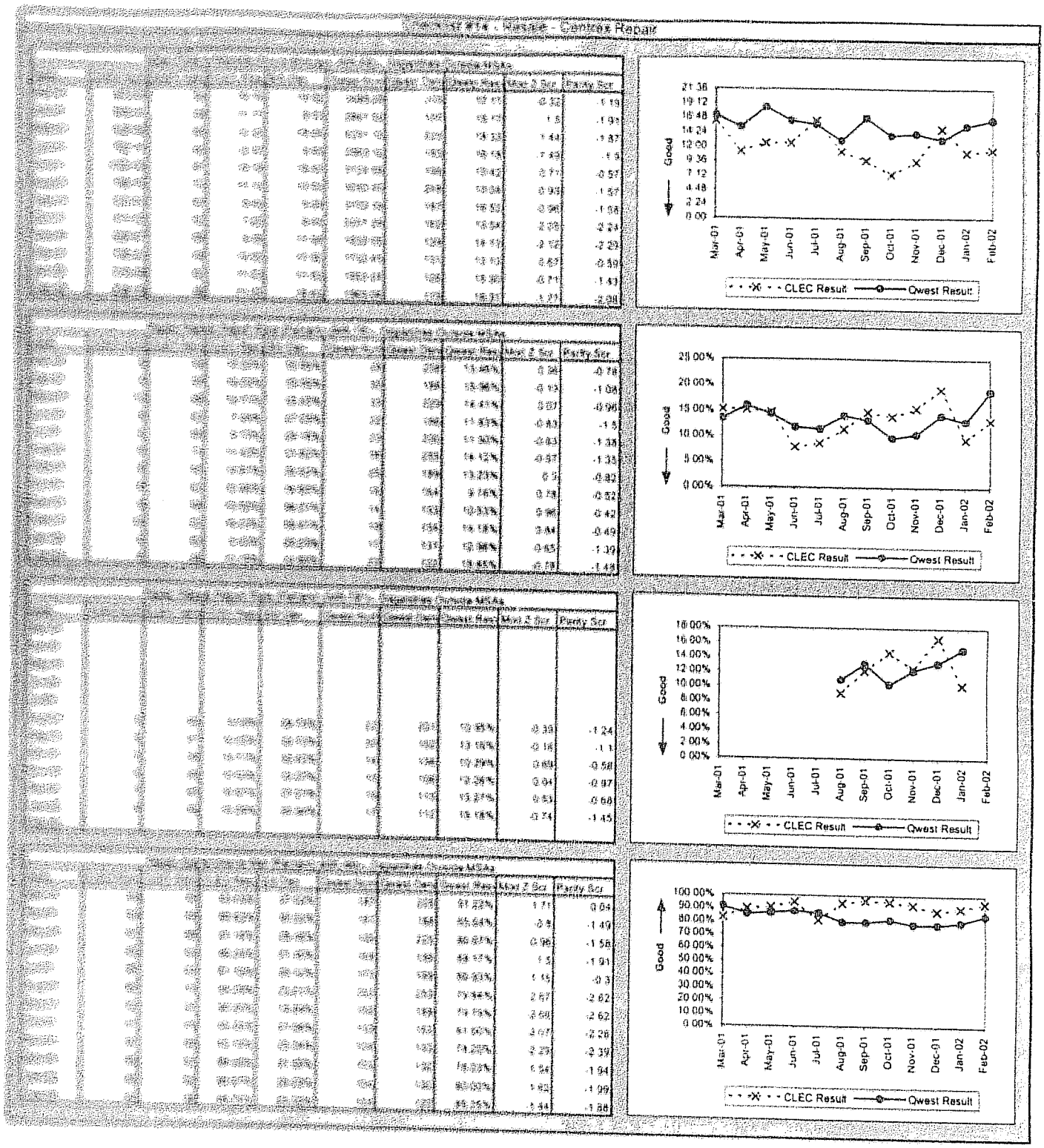
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	132	150	88.00%	-1.11	-1.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	145	131	87.79%	-1.64	-2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	156	176	87.15%	-1.34	-1.82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	116	136	85.29%	-1.13	-1.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	126	148	85.14%	0.18	-0.89
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	175	193	92.75%	-0.84	-1.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	132	149	88.59%	-0.95	-1.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	109	125	87.20%	-1.49	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	75	85	88.24%	-0.83	-1.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93	104	89.42%	-0.52	-1.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84	94	89.36%	-1.25	-1.76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	74	86	86.05%	-0.53	-1.32

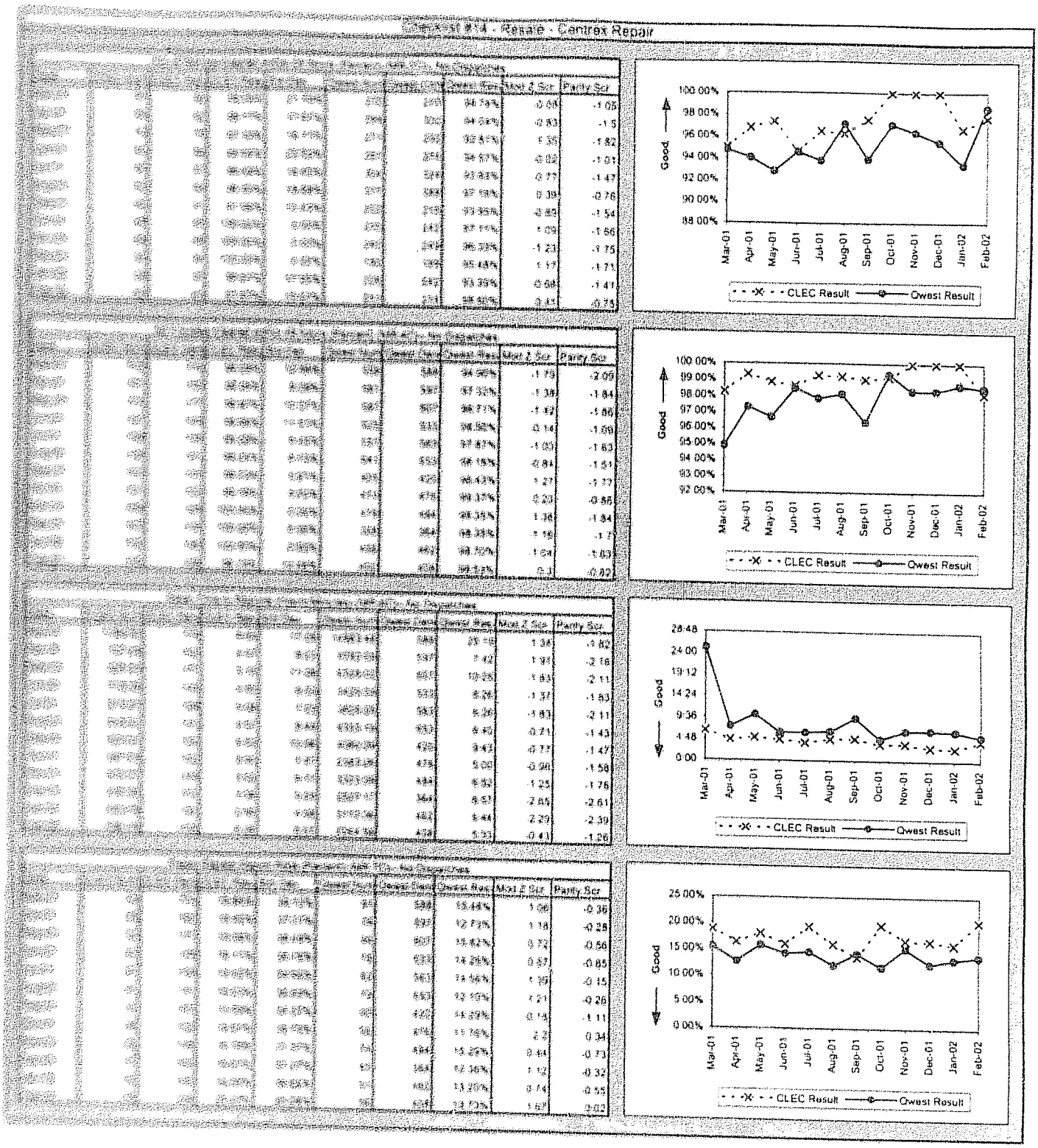


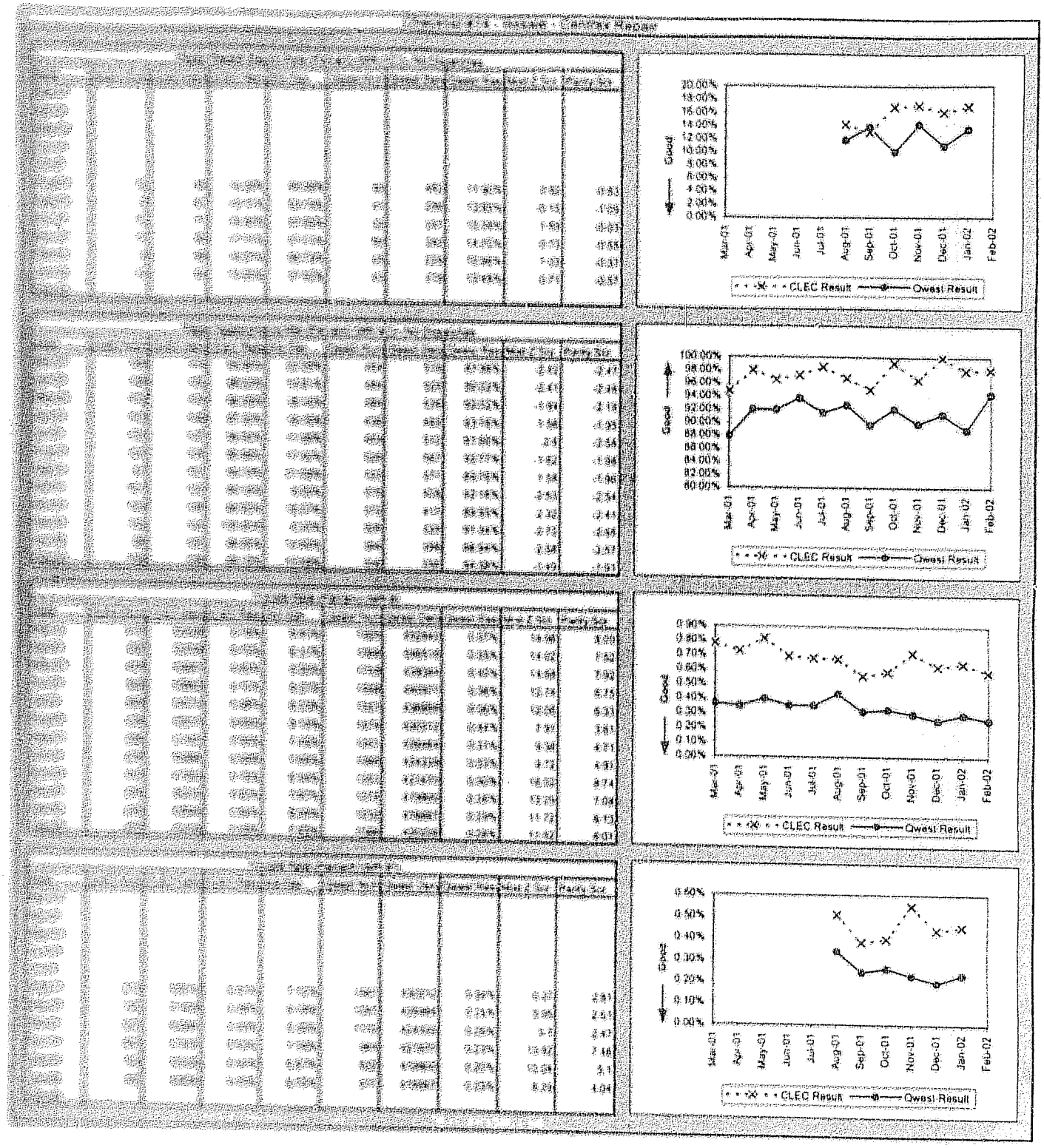
[illegible] Dispatches Outside MSAs

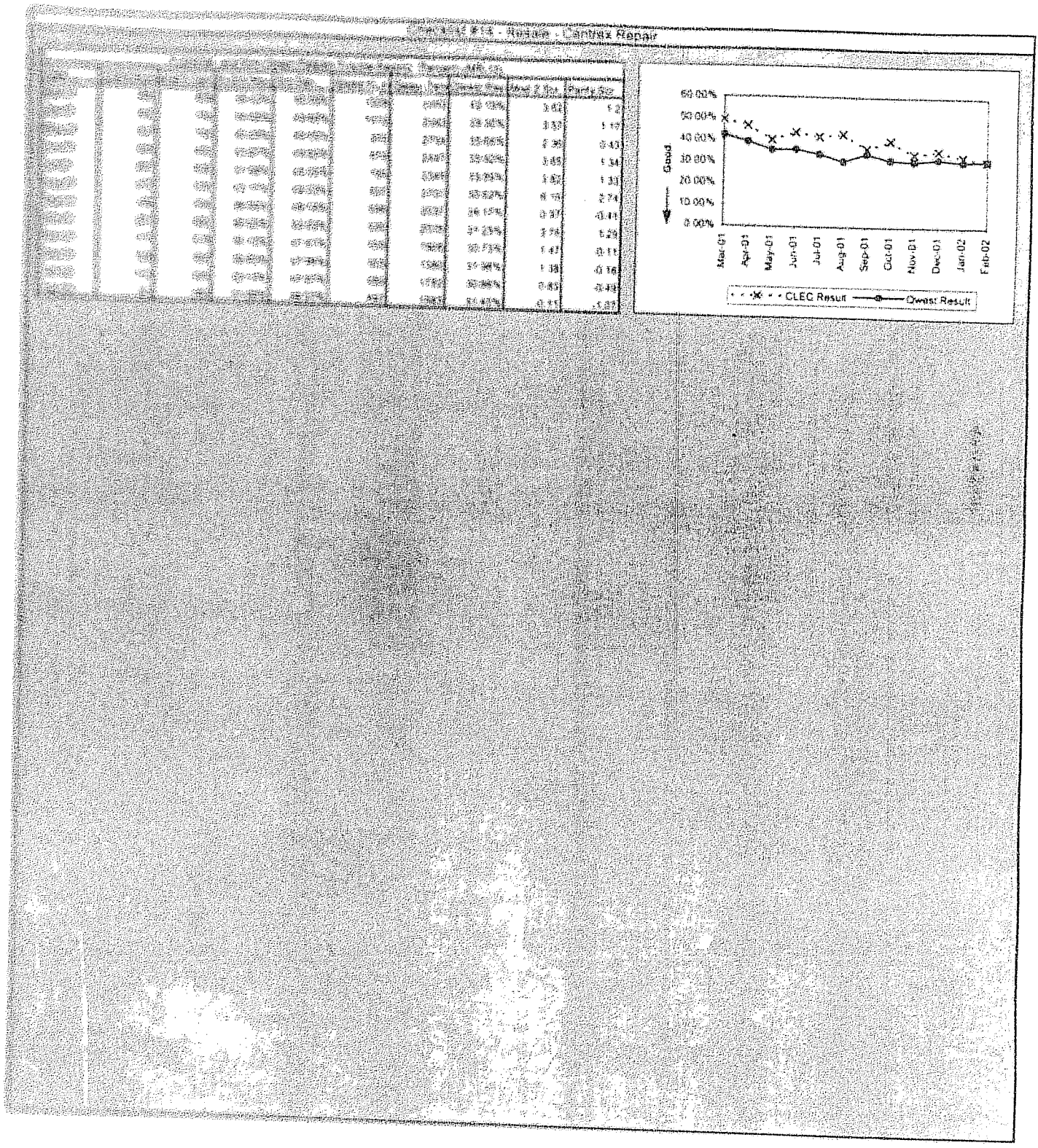
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	193	203	95.07%	0.09	-0.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	174	186	93.55%	-1.76	-2.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	215	228	94.30%	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	175	183	95.63%	-1.46	-1.88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	187	199	93.97%	0.42	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	238	248	95.97%	-0.98	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	174	187	93.05%	-1.28	-1.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	158	162	96.30%	-1.13	-1.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	123	129	95.35%	-0.88	-1.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	124	131	97.71%	1.18	-0.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	120	126	95.24%	-0.81	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	114	119	95.80%	0.29	-0.83




Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


Good
CLEC Result
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02


Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


Gould
60.00%
50.00%
40.00%
30.00%
20.00%
10.00%
0.00%
Mar-01
Apr-01
May-01
Jun-01
Jul-01
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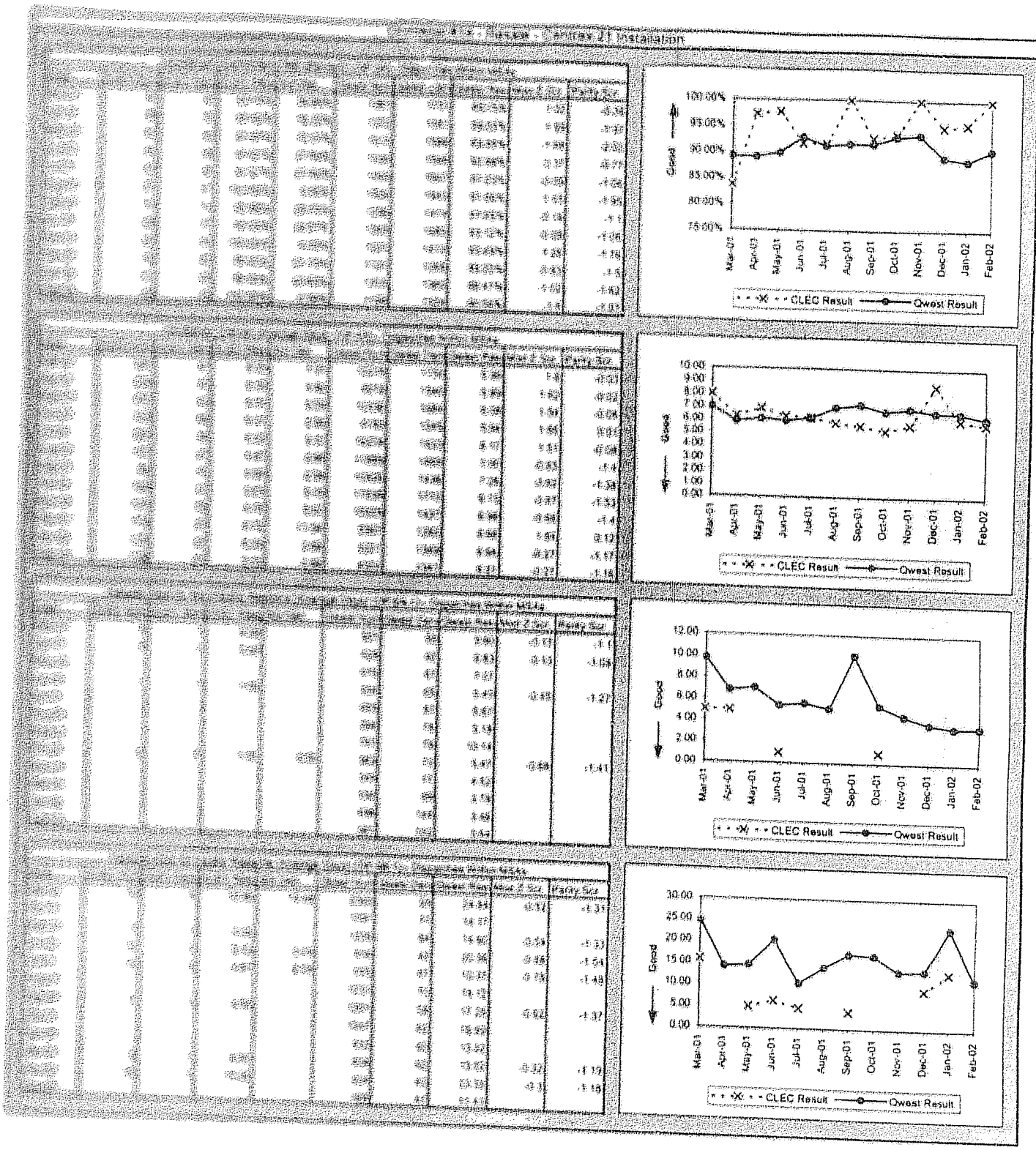
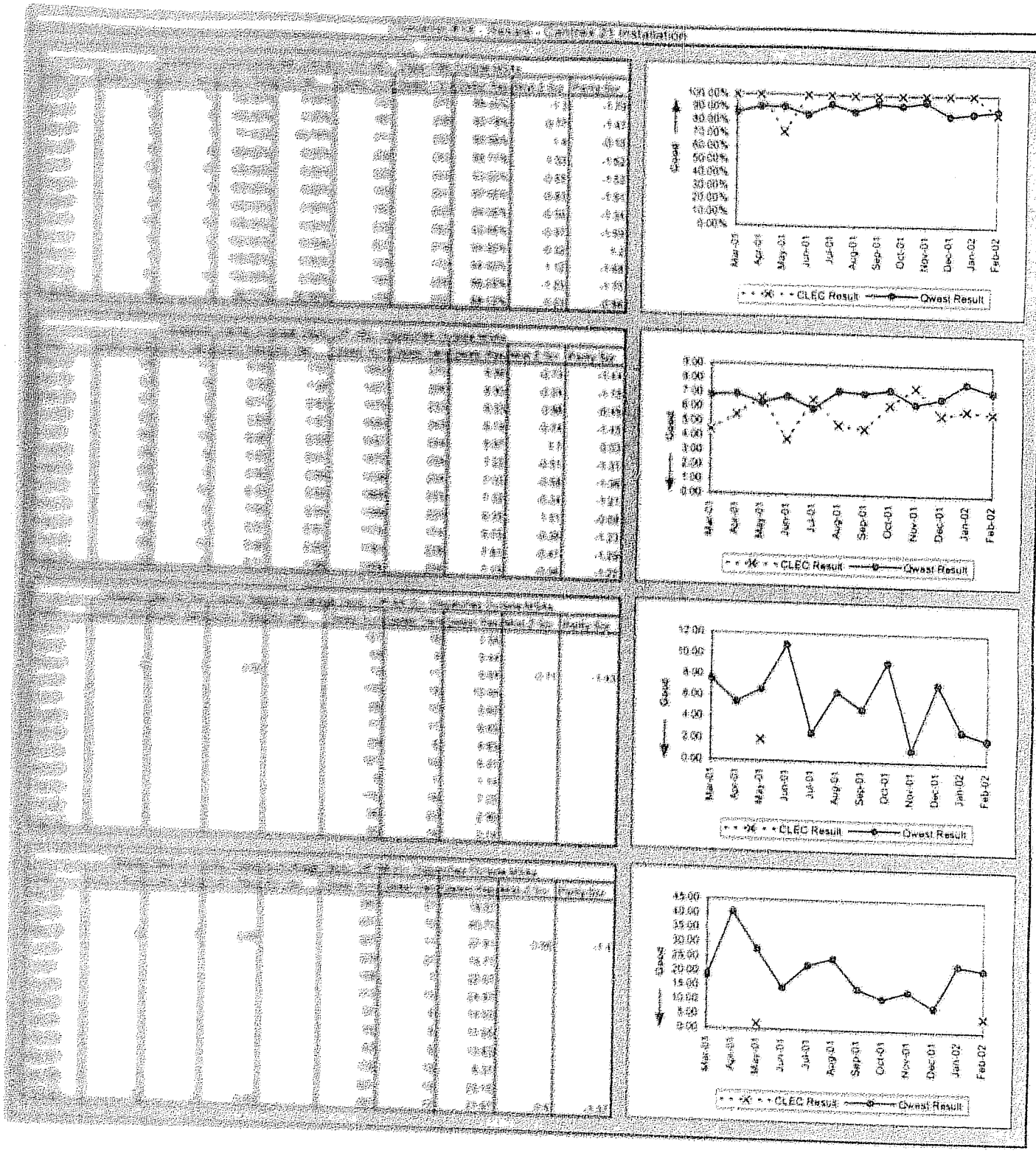
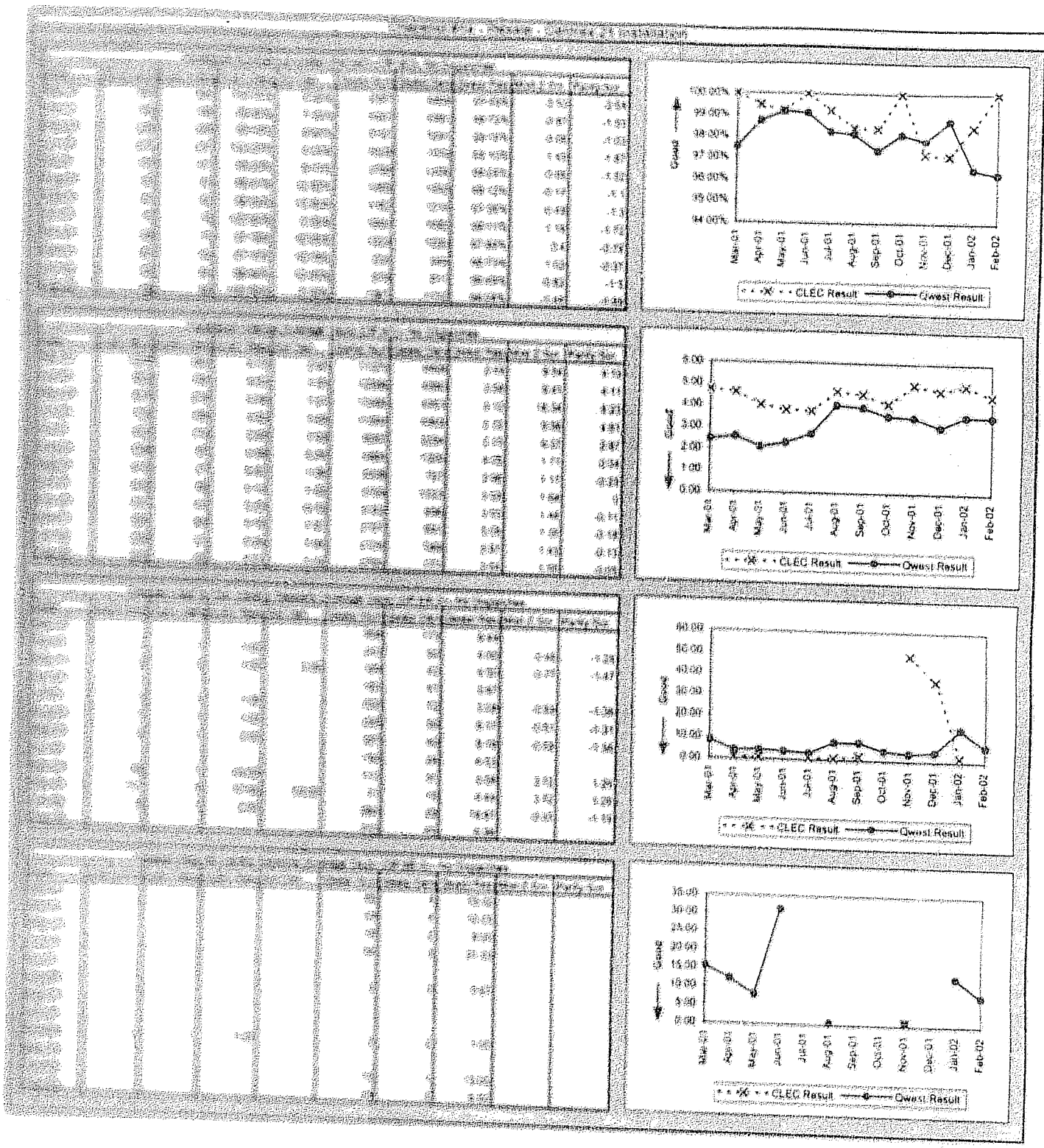
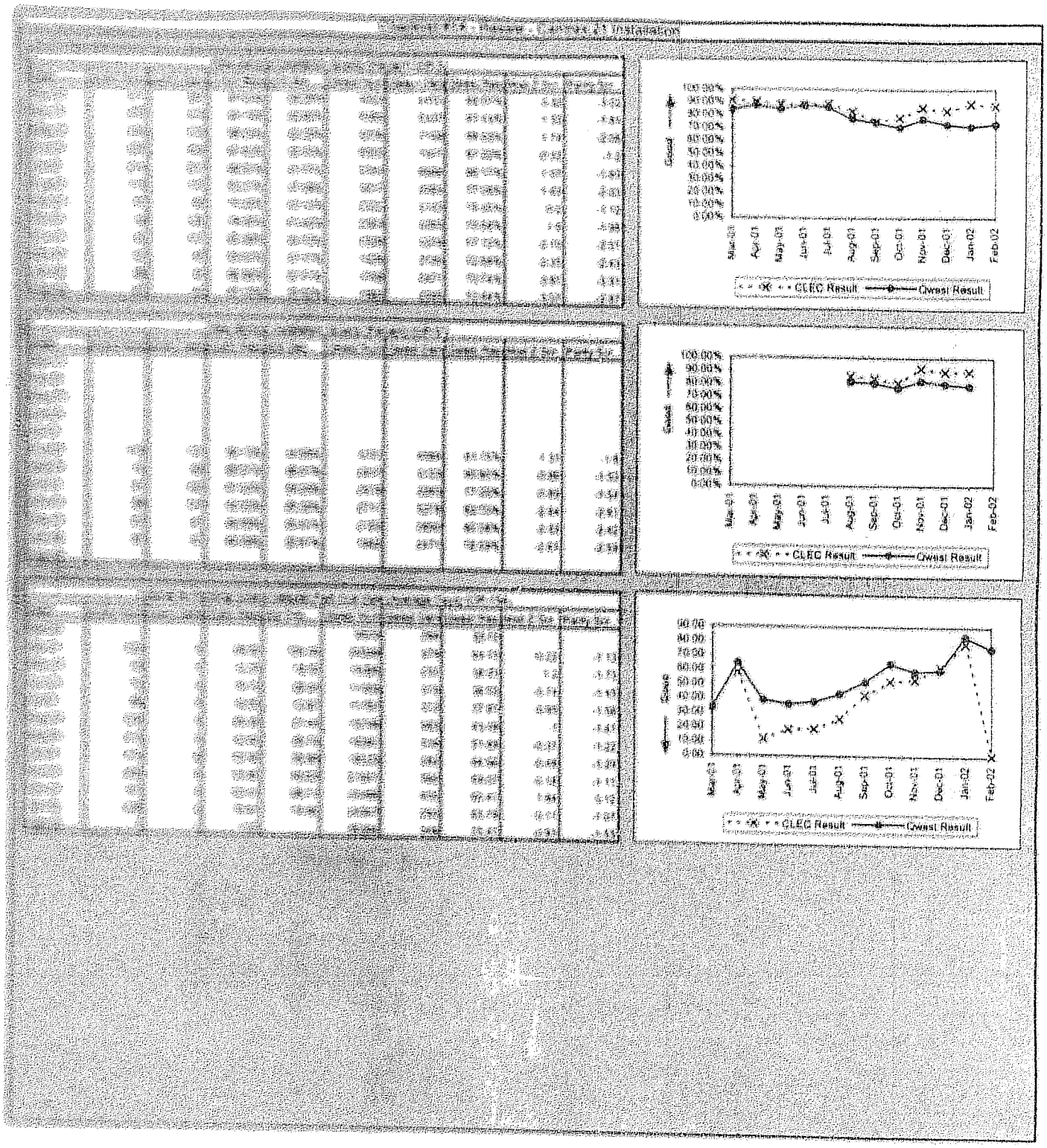
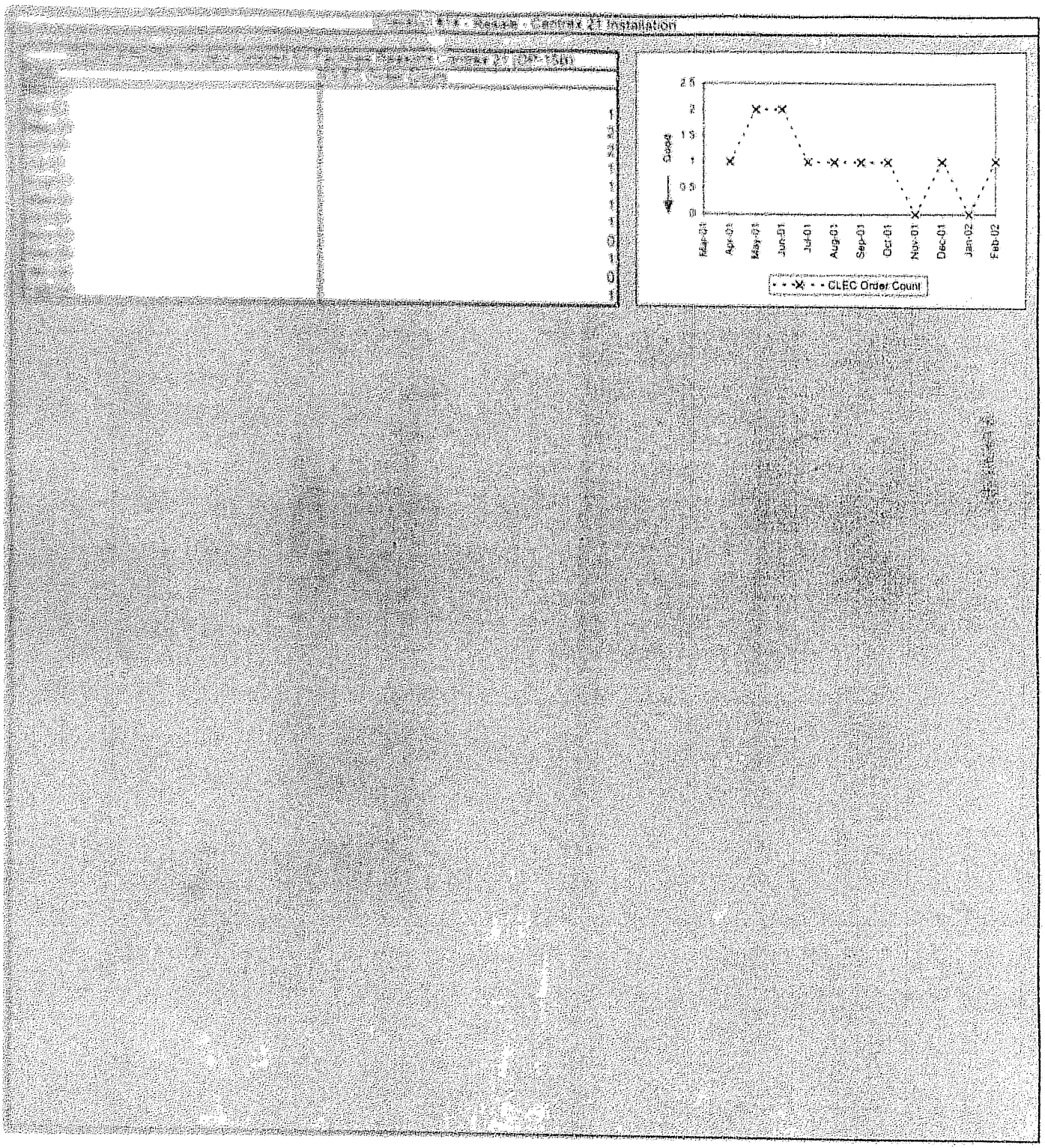
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

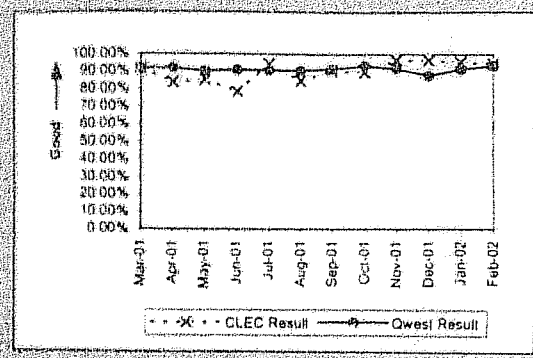

Qwest
CLEC Result
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

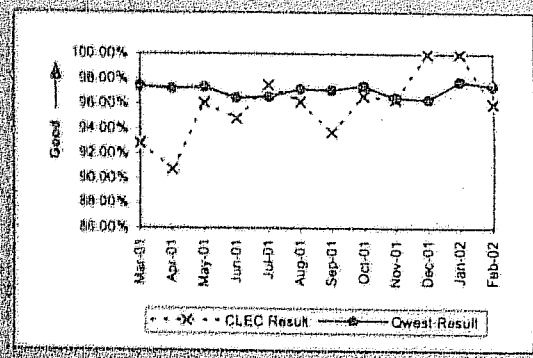

2.5
2
1.5
1
0.5
0
Count
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Order Count

Checklist #14 - Resale - Centrex 21 Repair

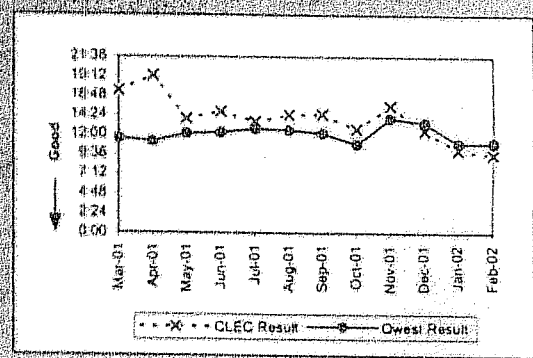
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.07	-0.95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.73	0.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.2	-0.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.8	0.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.02	-1.62
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.36	-0.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.29	-0.83
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.9	-0.45
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.09	-1.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.43	-1.97
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.74	-1.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.21	-1.13



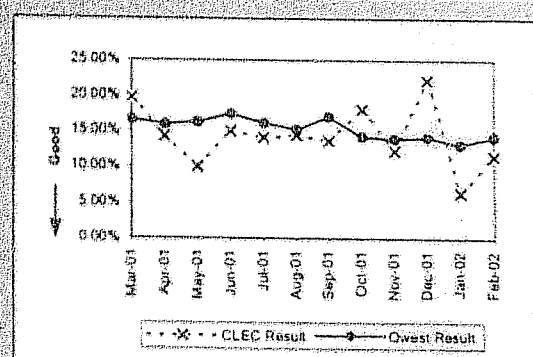
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.37	0.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.72	0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.69	-0.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.74	-0.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.48	-1.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.56	-0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.45	-0.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.46	-0.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.11	-0.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.29	-1.70
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.83	-1.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.49	-0.7

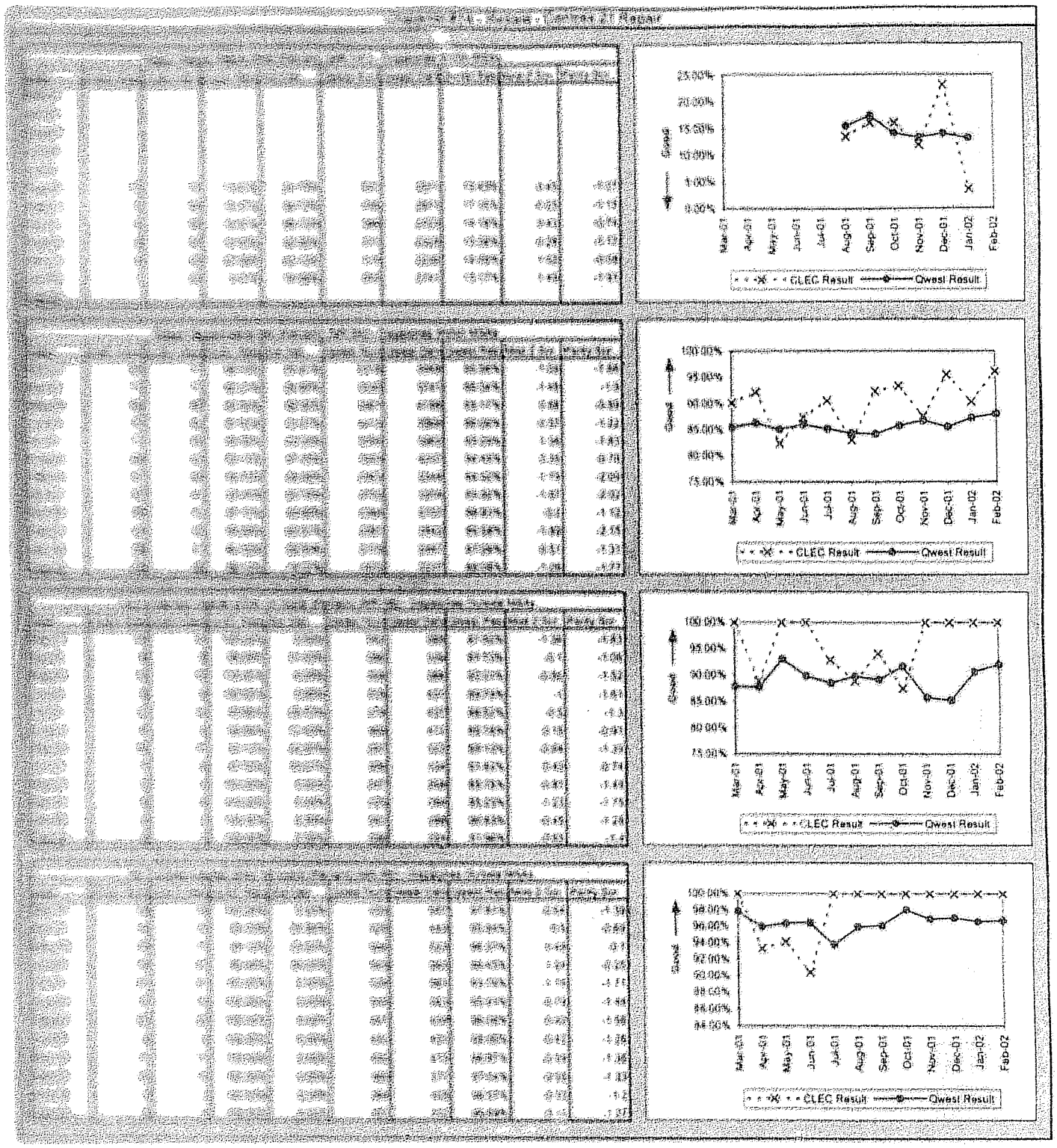


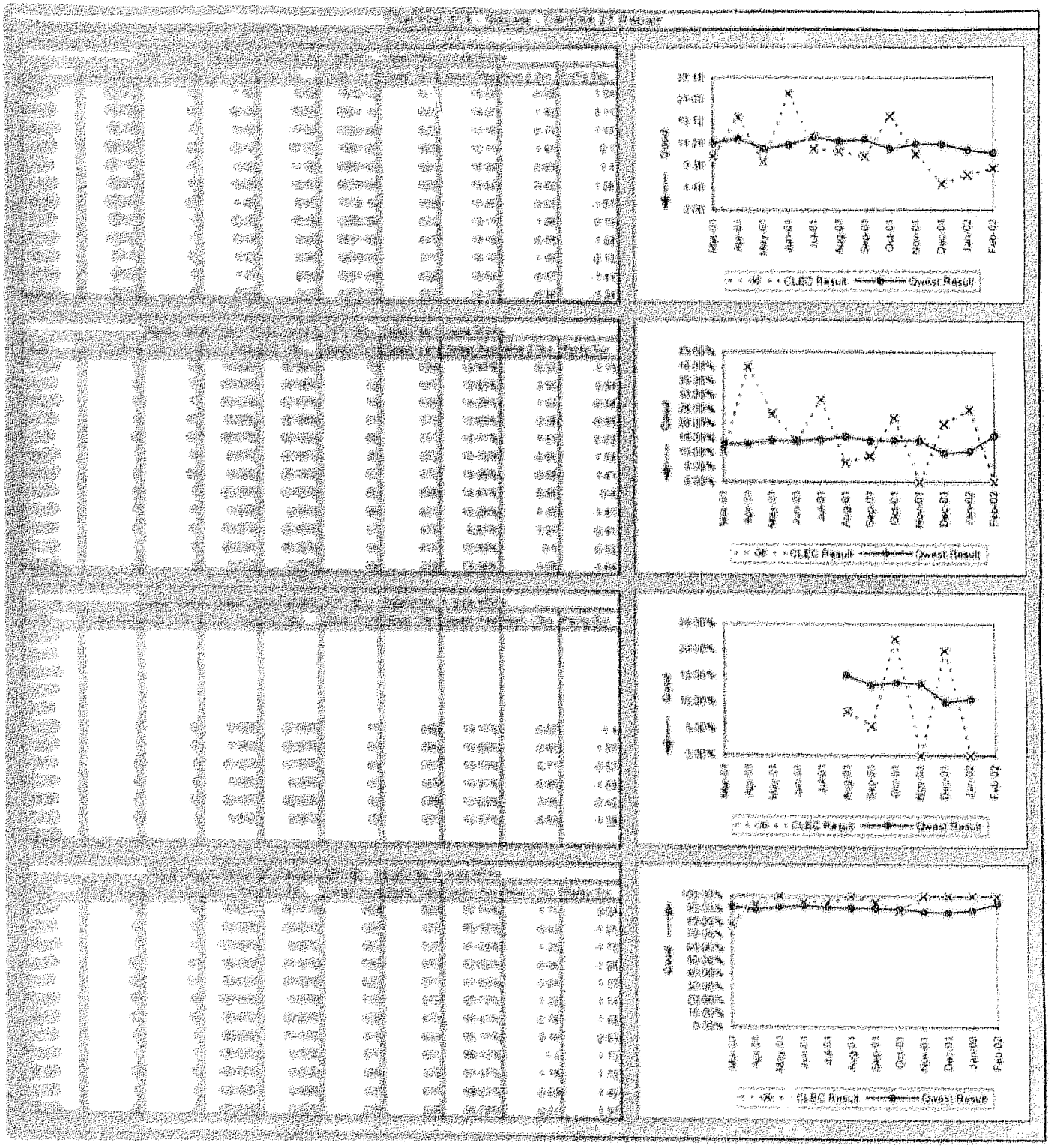
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.23	0.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.98	0.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.12	0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.14	0.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.83	-0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.93	0.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.14	0.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.17	0.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.67	0.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.38	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.33	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.42	-1.26

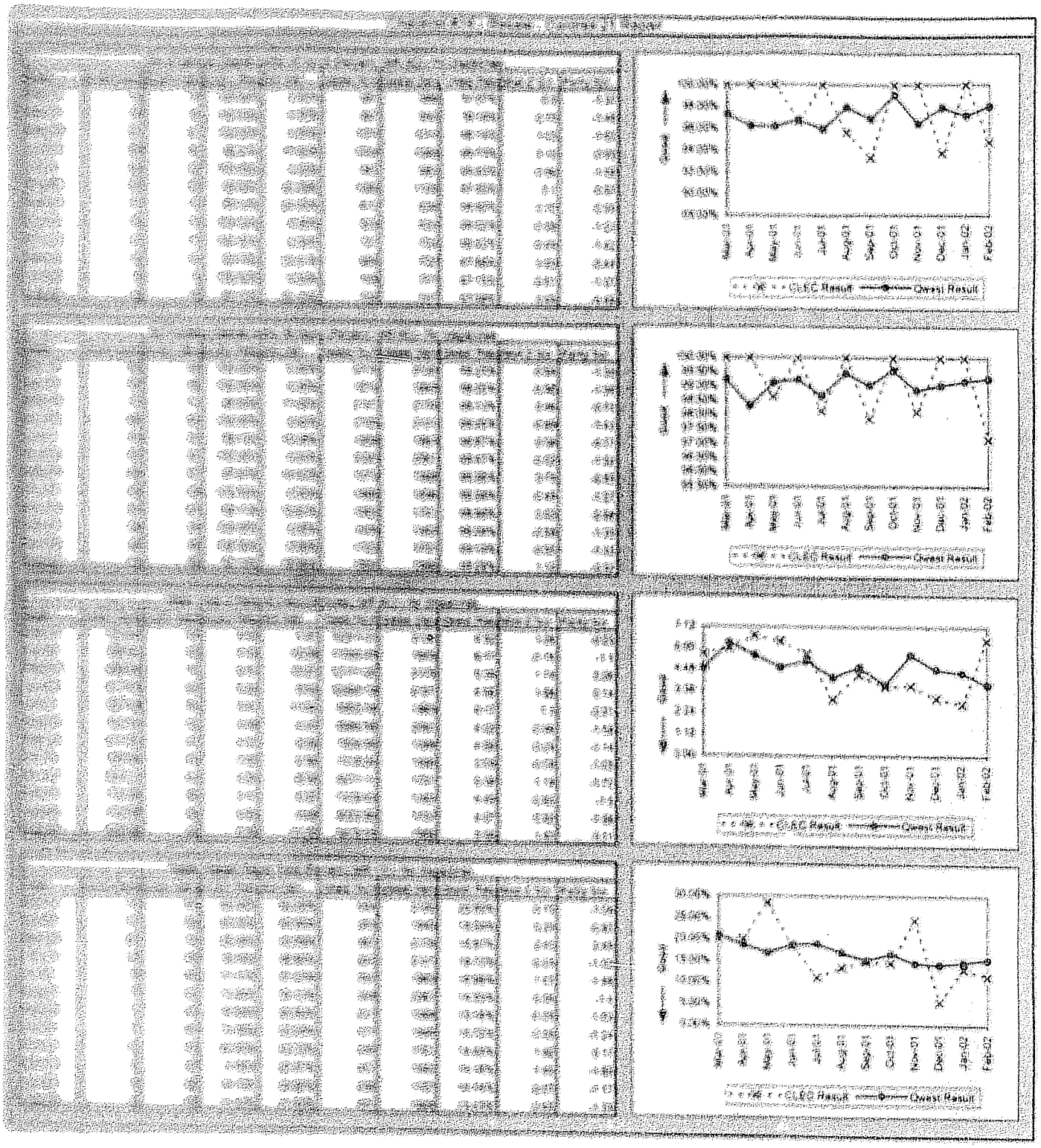


[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.72	-0.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.39	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.49	-1.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.55	-1.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.49	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.19	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.72	-1.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.84	-0.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.36	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.47	-0.11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.09	-1.66
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.38	-1.23




CLEC Result
Qwest Result





Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #14 - Resale - Centrex 21 Repair

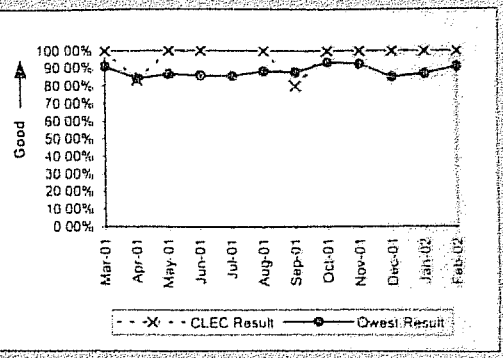
[illegible] (MR-12)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.51	-0.69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39.24%	0.93	-0.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	37.65%	0.15	-0.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36.49%	-0.11	-1.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36.48%	-0.45	-1.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34.48%	1.47	-0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32.83%	1.60	0.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35.08%	1	-0.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34.01%	-0.45	-1.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33.06%	0.37	-0.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33.74%	3	0.83
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32.50%	1.19	-0.27

Checklist #14 - Resale - PBX Installation

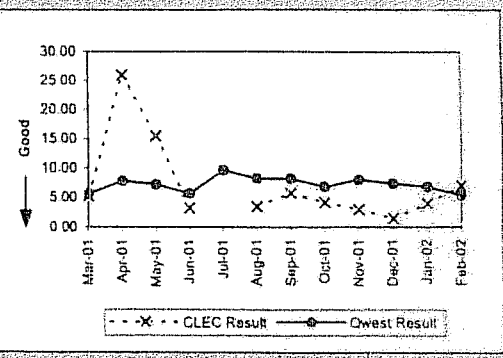
OP-3a – Dispatches Within MSAs

					Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					231	254	90.94%	-0.88	-1.53
					195	228	84.21%	0.1	-0.94
					199	229	86.46%	-0.78	-1.48
					170	196	85.96%	-0.8	-1.49
					161	188	85.64%		
					167	169	98.35%	-0.51	-1.31
					144	154	87.80%	0.49	-0.7
					181	194	93.30%	-0.59	-1.36
					149	161	92.55%	-0.4	-1.24
					120	147	85.03%	-0.59	-1.36
					146	170	87.06%	-0.38	-1.23
					131	144	90.97%	-0.31	-1.19



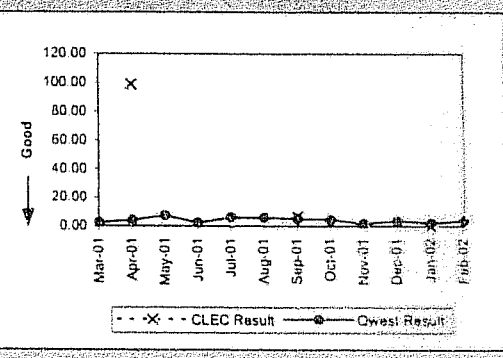
OP-4a – Dispatches Within MSAs

					Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					1436	254	5.65	-0.15	-1.09
					1793	228	7.86	1.96	0.19
					1660	229	7.25	2.05	0.25
					1123	198	5.67	-0.49	-1.3
					1891	195	9.70		
					1621	195	8.31	-0.47	-1.29
					1395	169	8.25	-0.42	-1.25
					1348	197	6.84	-0.57	-1.35
					1321	165	8.01	-0.56	-1.34
					1104	150	7.36	-0.78	-1.47
					1192	177	6.73	-0.3	-1.19
					800	149	5.37	1.35	-0.18



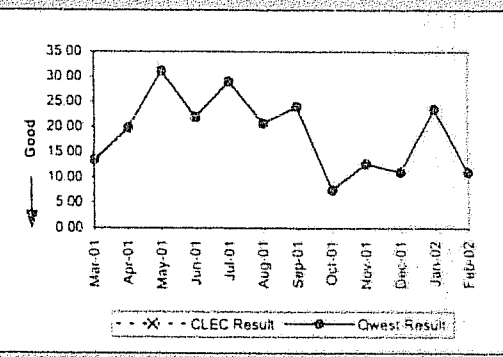
OP-5a – Dispatches Within MSAs

					Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					38	15	2.60		
					74	18	4.11	3.72	1.26
					155	21	7.38		
					44	19	2.32		
					98	16	6.12		
					72	12	6.00		
					76	15	5.07	0.53	-0.68
					47	10	4.70		
					24	13	1.85		
					79	21	3.76		
					55	25	2.24	-0.56	-1.34
					61	16	3.81		



OP-6b-1 – Dispatches Within MSAs

					Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					107	8	13.38		
					356	18	19.78		
					312	10	31.20		
					197	9	21.89		
					402	14	29.07		
					245	12	20.75		
					144	6	24.00		
					30	4	7.50		
					38	3	12.67		
					44	4	11.00		
					94	4	23.50		
					22	2	11.00		



Checklist #14 - Resale - PBX Installation

[illegible] (OP-3b) – Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	41	46	89.13%	0.7	-0.58
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	55	63	87.30%	1.51	-0.08
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	40	45	88.89%	-0.75	-1.46
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	42	46	91.30%	0.31	-0.81
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	40	44	90.91%	-0.67	-1.41
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	45	48	93.75%	-0.25	-1.16
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	23	27	85.19%	-0.86	-1.52
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	34	37	91.89%	-0.49	-1.3
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	33	35	94.29%	-0.24	-1.15
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	35	41	85.37%	-0.69	-1.42
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	23	27	85.19%	-0.57	-1.35
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	24	28	85.71%	-0.56	-1.34

[illegible] (OP-4b) – Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	442	46	9.61	-0.15	-1.09
[illegible]		[illegible]	[illegible]	[illegible]		436	63	6.92	2.26	0.37
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	430	45	9.56	-0.83	-1.5
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	337	46	7.33	-0.45	-1.27
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	309	46	6.72	-0.76	-1.46
[illegible]		[illegible]	[illegible]	[illegible]		447	50	8.94	-0.2	-1.12
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	269	32	8.41	-0.91	-1.55
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	459	43	10.67	-0.48	-1.29
[illegible]		[illegible]	[illegible]	[illegible]		402	40	10.05	-0.2	-1.12
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	357	42	8.50	-0.79	-1.48
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	227	20	7.83	-0.57	-1.35
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	192	28	6.86	-0.21	-1.13

[illegible] (Average Days) (OP-6A-2) – Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]						5	2	2.50		
[illegible]						44	5	8.80		
[illegible]						2	1	2.00		
[illegible]		[illegible]	[illegible]	[illegible]		7	3	2.33	3.72	1.26
[illegible]						114	4	28.50		
[illegible]						81	3	27.00		
[illegible]						5	2	2.50		
[illegible]						149	5	29.80		
[illegible]						25	5	5.00		
[illegible]						11	6	1.83		
[illegible]						5	4	1.25		
[illegible]						18	3	6.00		

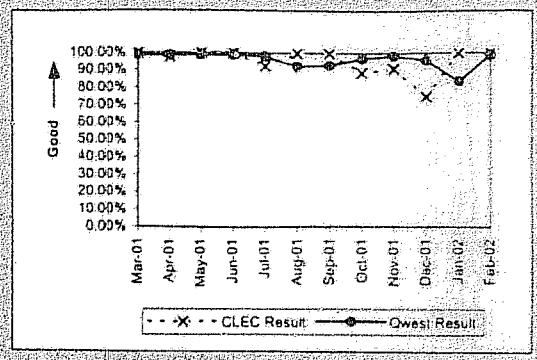
[illegible] (Average Days) (OP-6B-2) – Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]		182	3	60.67	-0.41	-1.25
[illegible]		[illegible]	[illegible]	[illegible]		39	3	13.00	0.37	-0.78
[illegible]						142	4	35.50		
[illegible]						101	1	101.00		
[illegible]						5	1	5.00		
[illegible]						63	1	63.00		
[illegible]						21	3	7.00		
[illegible]						18	2	9.00		
[illegible]						11	2	5.50		
[illegible]						8	1	8.00		
[illegible]						20	2	10.00		
[illegible]						33	1	33.00		

Checklist #14 - Resale - PBX Installation

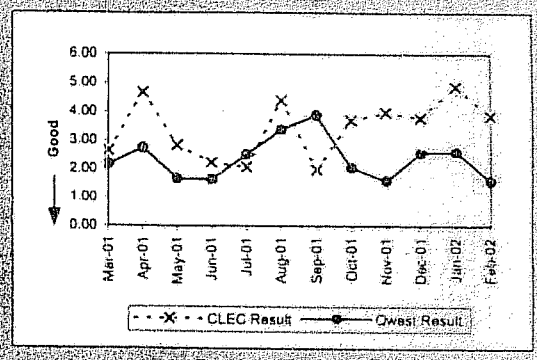
Installation Commitments Met Percent (OP-3C) – No Dispatches

CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
100.00%	0.00%	1198	1193	98.74%	-0.71	-1.43
97.62%	15.25%	1103	1118	98.84%	0.67	-0.59
100.00%	0.00%	1073	1084	98.99%	-0.67	-1.4
100.00%	0.00%	1265	1282	98.67%	-0.63	-1.38
92.59%	26.19%	497	506	98.22%	1.61	-0.02
100.00%	0.00%	61	66	92.42%	-1.05	-1.64
100.00%	0.00%	68	73	93.15%	-0.69	-1.42
98.08%	13.93%	62	64	96.88%	1.2	-0.27
96.83%	28.75%	61	62	98.39%	1.05	-0.36
95.77%	43.30%	68	71	95.77%	2.85	0.73
100.00%	0.00%	46	55	83.64%	-1.23	-1.75
100.00%	0.00%	76	77	98.70%	-0.51	-1.31



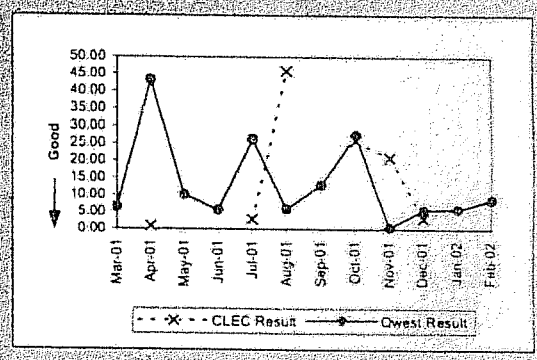
Installation Interval Average Days (OP-4C) – No Dispatches

CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
2.66	2.09	2585	1193	2.17	1.56	-0.05
4.67	6.15	3056	1116	2.74	1.76	0.07
2.83	4.34	1722	1033	1.67	1.93	0.17
2.25	1.78	1993	1210	1.65	1.79	0.09
2.10	2.12	1161	458	2.53	-0.28	-1.17
4.42	4.74	143	42	3.40	0.6	-0.63
2.00	1.83	195	50	3.90	-0.4	-1.24
1.73	2.53	113	55	2.05	0.97	-0.41
4.00	2.67	73	46	1.59	1.04	-0.37
3.80	2.59	139	54	2.57	0.6	-0.63
4.88	3.04	91	35	2.60	0.85	-0.48
3.81	3.20	104	66	1.58	1.59	-0.03



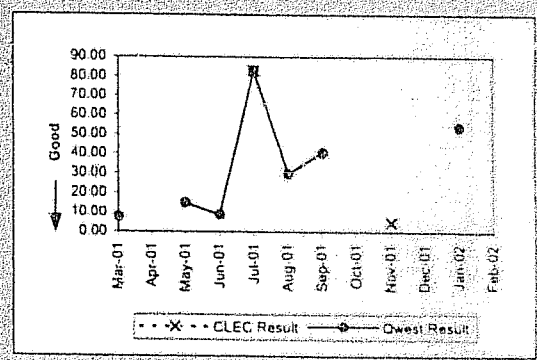
Installation Intervals for Non-Facility Reasons (Average Days) (OP-6A-3) – No Dispatches

CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		92	14	6.57		
1.00		563	13	43.31	-0.29	-1.18
		92	9	10.22		
		87	15	5.80		
3.00		423	16	26.44	-0.56	-1.34
48.00		24	4	6.00	3.72	1.26
		78	6	13.00		
29.00	19.09	193	7	27.57	-0.05	-1.03
21.00		3	6	0.50	3.72	1.26
3.25	0.71	75	13	5.77	-0.5	-1.3
		60	10	6.00		
		35	4	8.75		



Installation Intervals for Facility Reasons (Average Days) (OP-6B-3) – No Dispatches

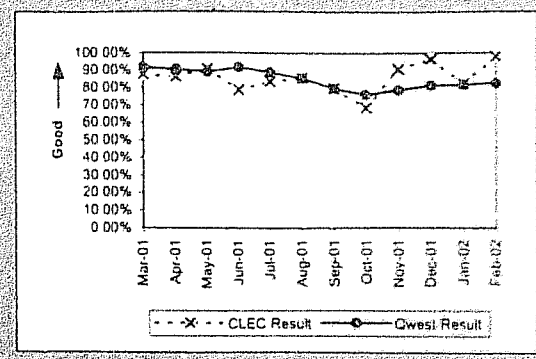
CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		8	1	8.00		
		30	2	15.00		
		18	2	9.00		
83.00		83	1	83.00		
		60	2	30.00		
		82	2	41.00		
5.00						
		54	1	54.00		



Checklist #14 - Resale - PBX Installation

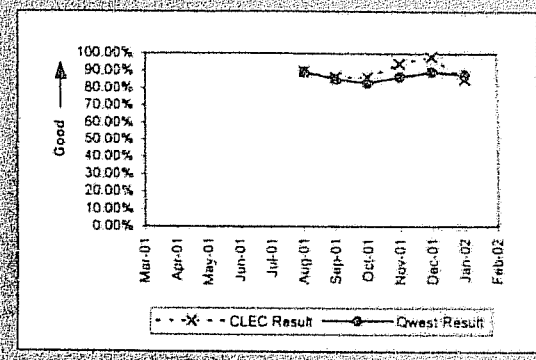
New Service Installation Quality (Percent) (OP-5)

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				2084	2271	91.77%	1.56	-0.05
				2101	2320	90.56%	1.47	-0.11
				1938	2171	89.27%	-0.59	-1.36
				2033	2213	91.87%	4.45	1.7
				1637	1836	89.16%	1.68	0.02
				1010	1179	85.67%	-0.05	-1.03
				656	823	79.71%	-0.06	-1.04
				624	818	76.28%	1.29	-0.22
				676	856	78.97%	-2.11	-2.28
				595	732	81.28%	-2.94	-2.79
				578	709	81.52%	-0.14	-1.09
				575	696	82.61%	-2.77	-2.69



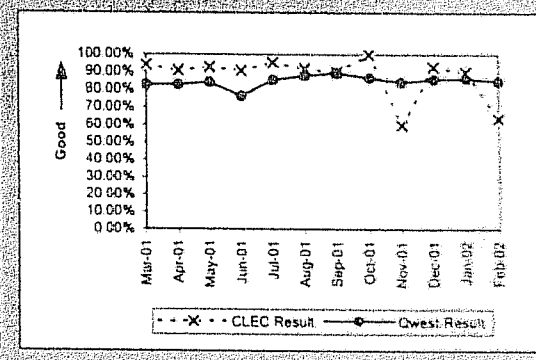
New Service Installation Quality (Percent) (OP-5*)

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				1056	1179	89.57%	-0.1	-1.06
				705	823	85.66%	-0.24	-1.14
				682	818	83.37%	-0.71	-1.43
				744	856	86.92%	-1.63	-1.99
				657	732	89.75%	-2.11	-2.28
				625	709	88.15%	0.63	-0.61



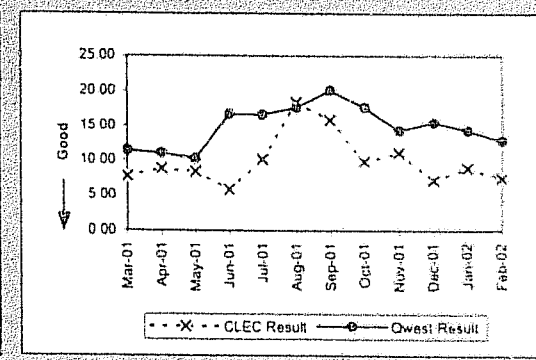
New Service Installation Quality (Percent) (OP-3D) – Interval Zone One

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				240	290	82.76%	-1.21	-1.73
				145	175	82.86%	-0.94	-1.57
				202	240	84.17%	-1.19	-1.72
				153	200	76.50%	-1.51	-1.92
				144	168	85.71%	-1.28	-1.78
				123	140	87.86%	-0.58	-1.36
				85	95	89.47%	-0.05	-1.03
				118	136	86.76%	-1.25	-1.76
				102	121	84.30%	1.24	-0.25
				73	85	85.88%	-0.69	-1.42
				108	125	86.40%	-0.44	-1.27
				106	125	84.80%	1.63	-0.01



New Service Installation Average Days (OP-4D) – Interval Zone One

				Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				3129	275	11.38	-0.96	-1.59
				1728	157	11.01	-0.61	-1.37
				2306	225	10.25	-0.65	-1.39
				3228	193	16.73	-1.84	-2.12
				6742	406	16.61	-1.76	-2.07
				5646	320	17.65	0.92	-0.44
				4263	213	20.11	-0.78	-1.47
				5379	304	17.69	-1.63	-1.99
				3705	258	14.36	-0.49	-1.3
				3135	202	15.52	-2.27	-2.38
				3190	222	14.37	-1.57	-1.96
				2602	202	12.88	-1.14	-1.7



Checklist #14 - Resale - PBX Installation

[illegible] – Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]		[illegible]	30	16.27	0.99	-0.4
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20	19.45	-0.88	-1.53
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	9.12	-0.19	-1.12
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	11.54	-0.89	-1.54
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	145	21.26	-0.14	-1.09
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	120	22.17	1.57	-0.04
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96	23.39	1.09	-0.33
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	115	20.71	1.08	-0.34
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	180	8.09	1.01	-0.39
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	142	8.96	-1.54	-1.93
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	129	9.48	-0.64	-1.39
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	105	6.69	-0.49	-1.3

[illegible] – Interval Zone One

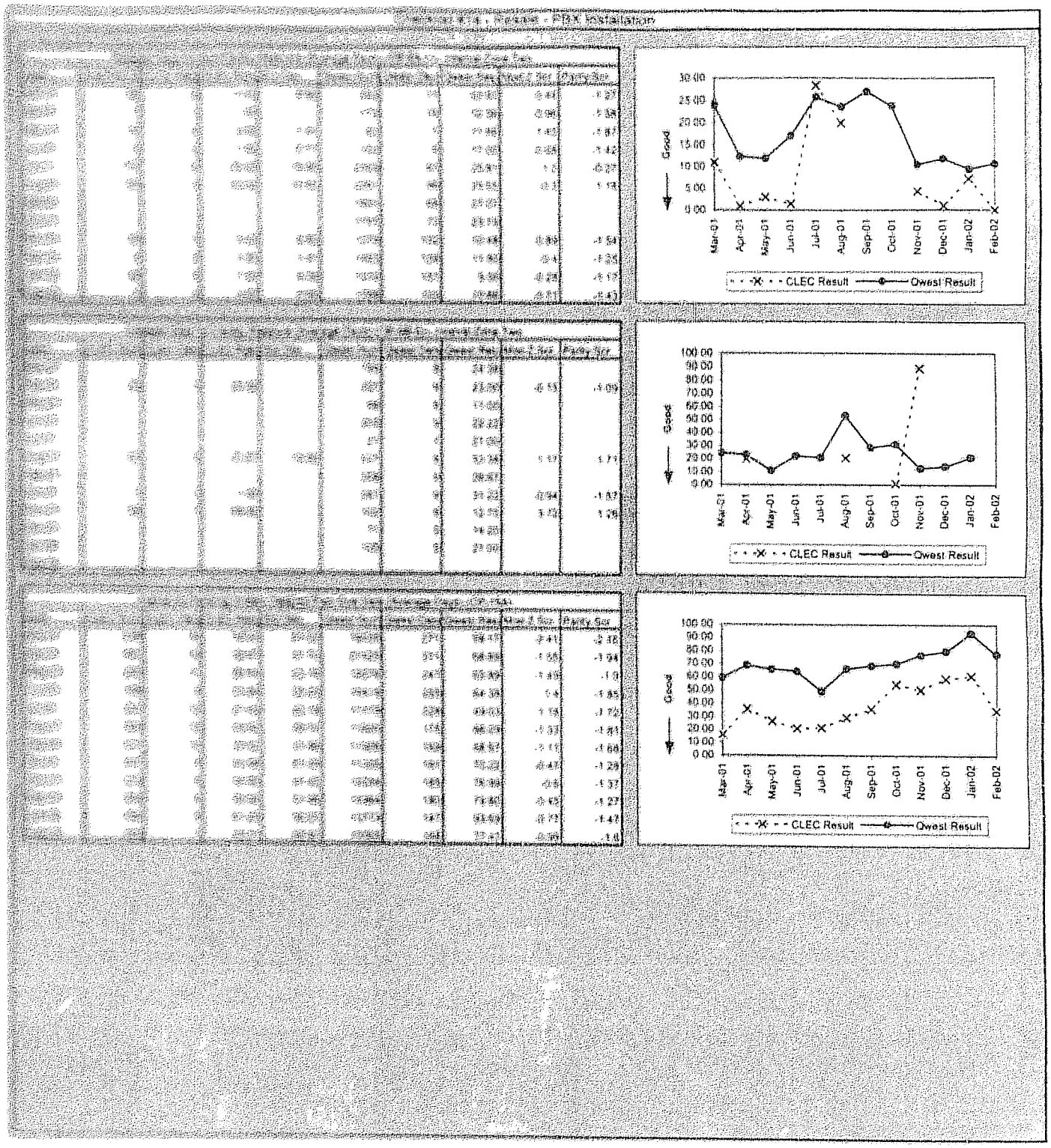
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]						[illegible]	20	10.85		
[illegible]						[illegible]	10	17.30		
[illegible]						[illegible]	13	31.00		
[illegible]						[illegible]	34	38.15		
[illegible]						[illegible]	11	24.38		
[illegible]						[illegible]	9	15.78		
[illegible]						[illegible]	2	67.50		
[illegible]						[illegible]	8	36.38		
[illegible]		[illegible]		[illegible]		[illegible]	7	22.57	-0.11	-1.07
[illegible]						[illegible]	2	4.00		
[illegible]		[illegible]		[illegible]	[illegible]	[illegible]	3	13.33	-0.72	-1.44
[illegible]		[illegible]		[illegible]		[illegible]	1	65.00		

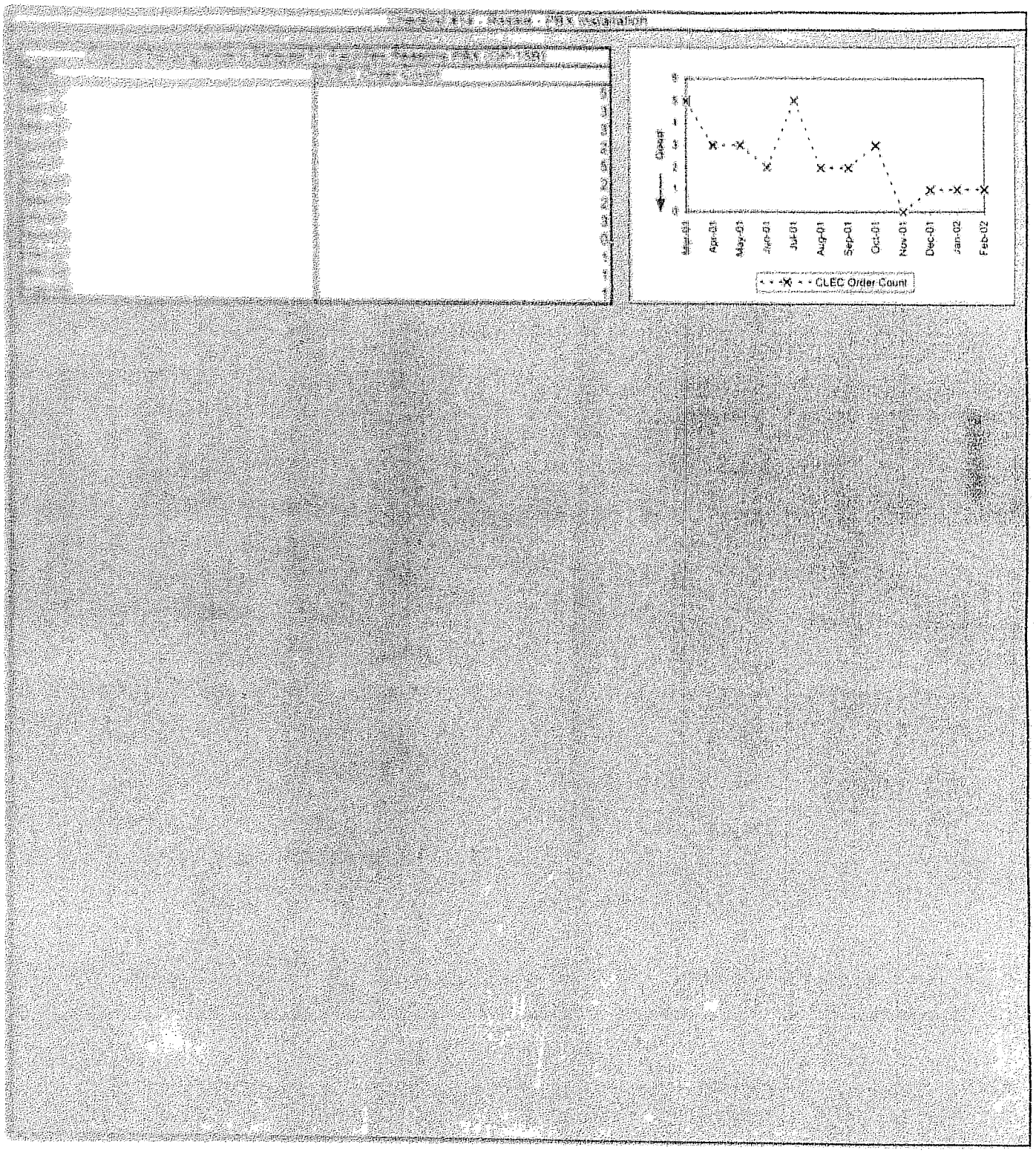
[illegible] – Interval Zone Two

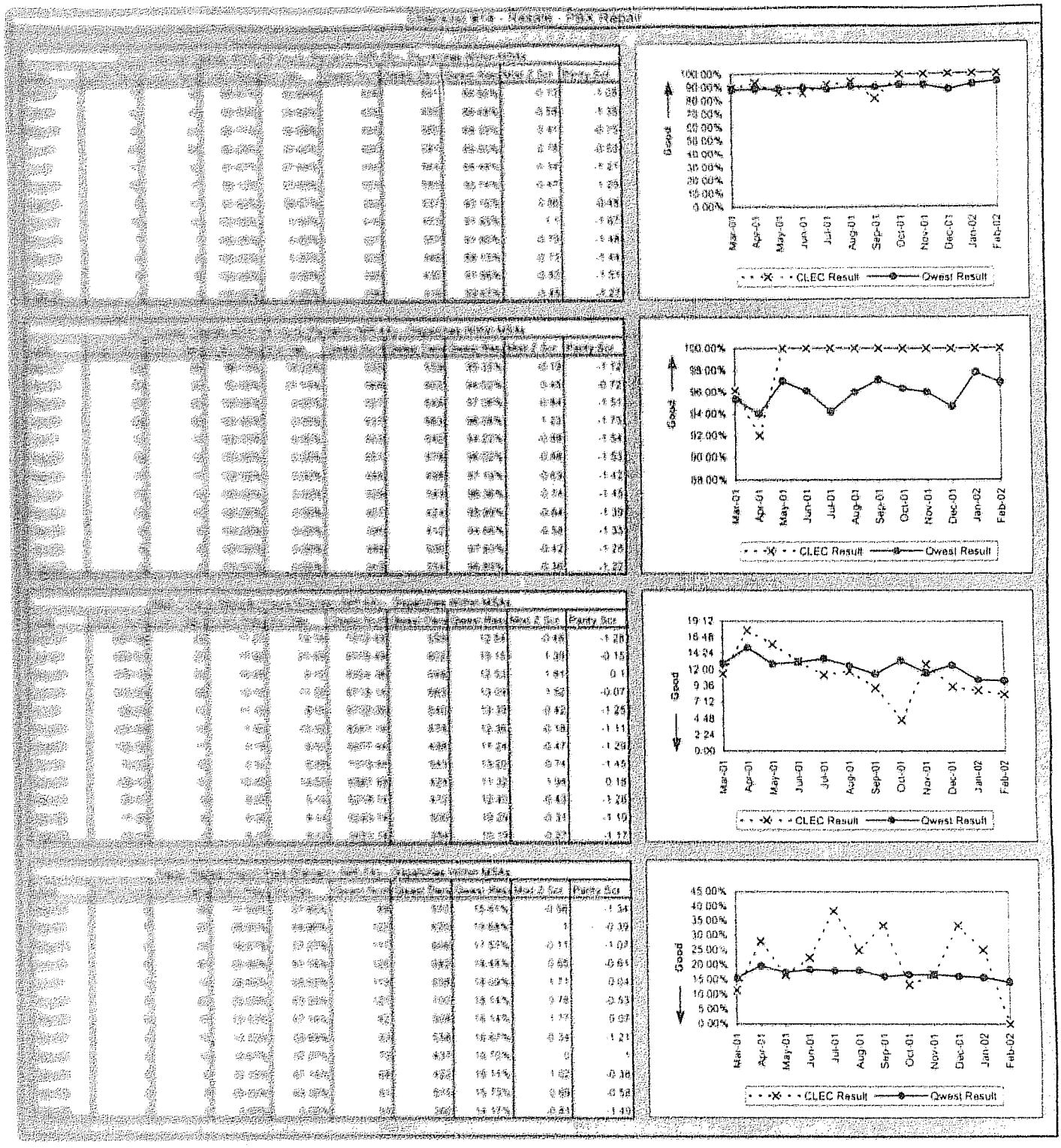
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	115	134	85.82%	-0.09	-1.05
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	122	81.15%	-0.78	-1.48
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	137	89.05%	0.79	-0.52
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	105	82.86%	-0.85	-1.51
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	53	62	85.48%	-1.31	-1.79
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	83	81.93%	-0.32	-1.19
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	80	82.50%	-1.17	-1.71
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	123	86.18%	-0.34	-1.2
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	118	84.75%	-0.19	-1.12
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	66	81.82%	-0.97	-1.59
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	99	85.86%	1.07	-0.35
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	75	94	79.79%	-1.2	-1.73

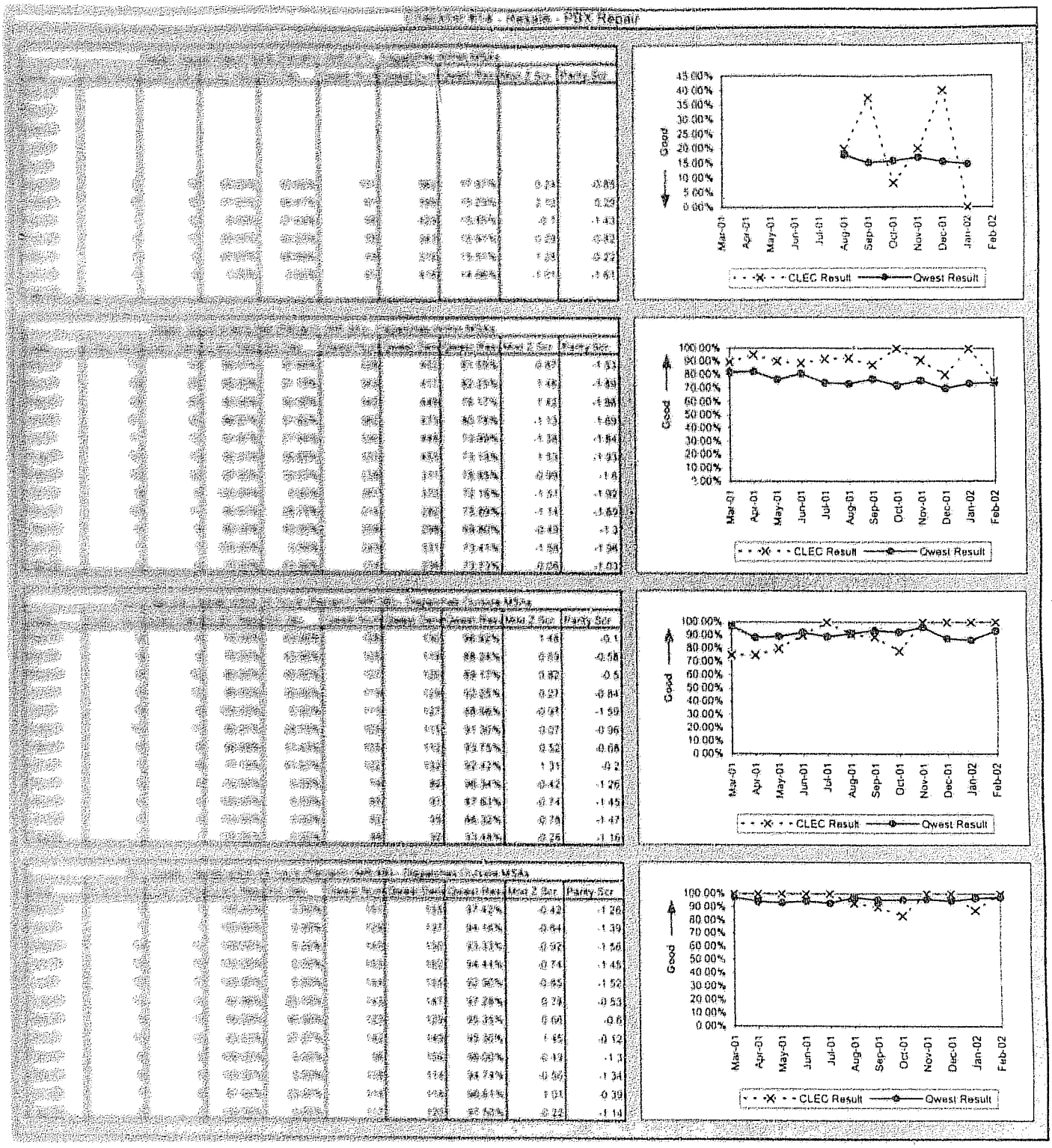
[illegible] – Interval Zone Two

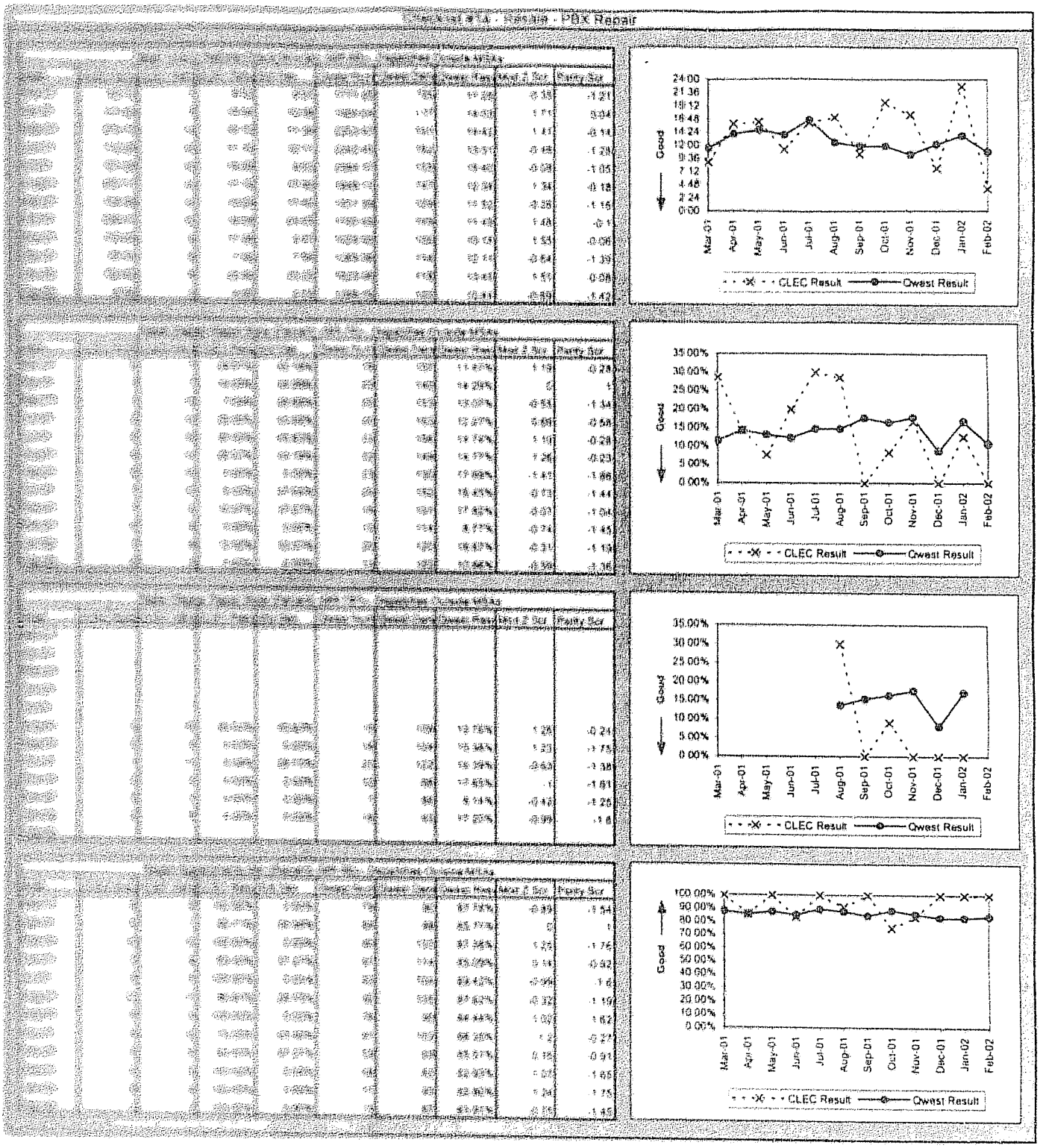
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	128	10.97	1.13	-0.32
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	105	12.37	0	-1
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	136	8.95	-0.55	-1.33
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96	11.84	-1.4	-1.85
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	200	20.70	-1.51	-1.92
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	215	19.74	-0.99	-1.6
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	167	22.92	-2.03	-2.23
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	232	17.55	-1.4	-1.85
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	216	16.98	0.79	-0.52
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	175	20.58	-1.7	-2.03
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	224	16.80	-1.71	-2.04
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	169	15.86	-0.69	-1.42

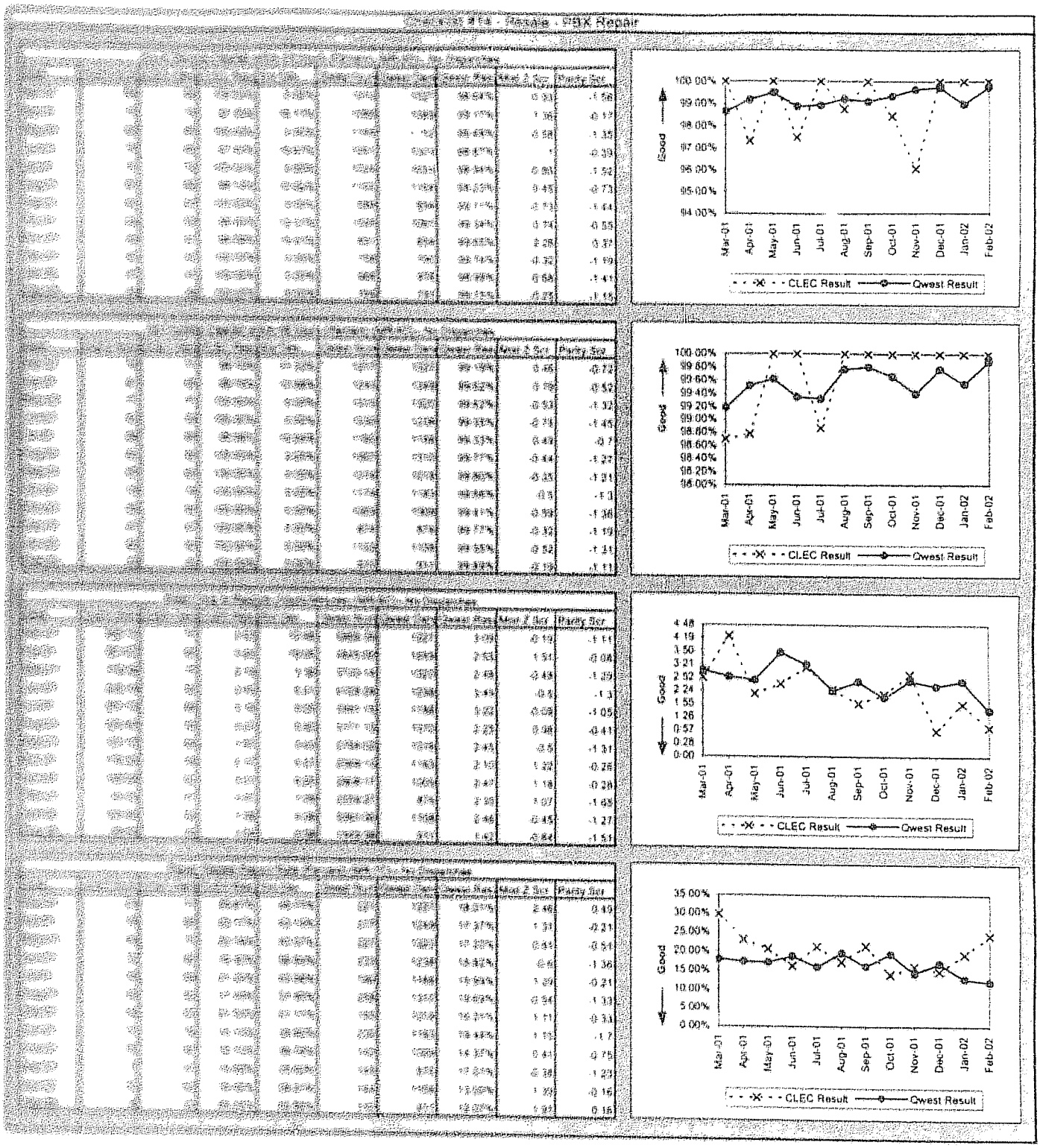

Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

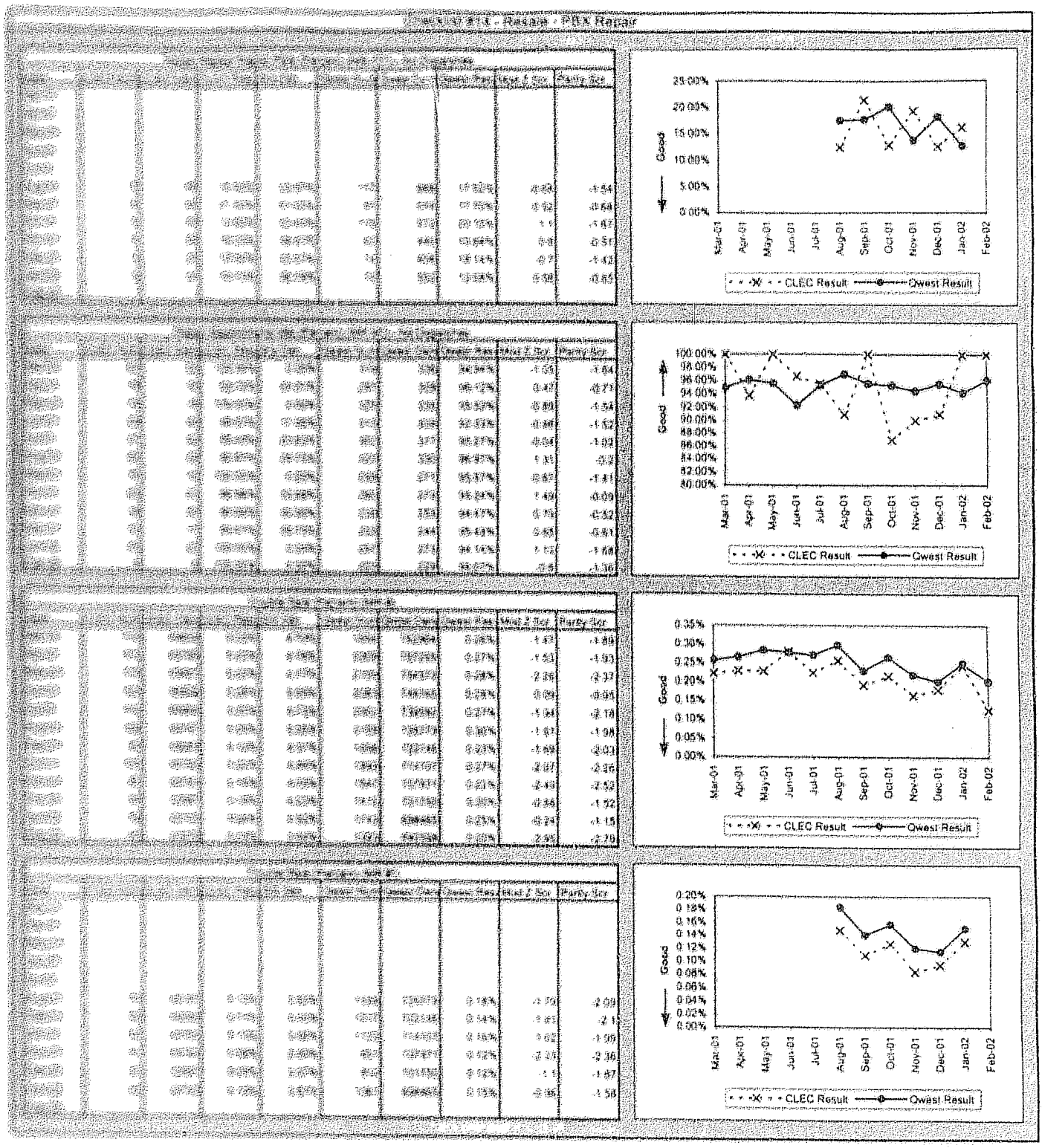

Count
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Order Count

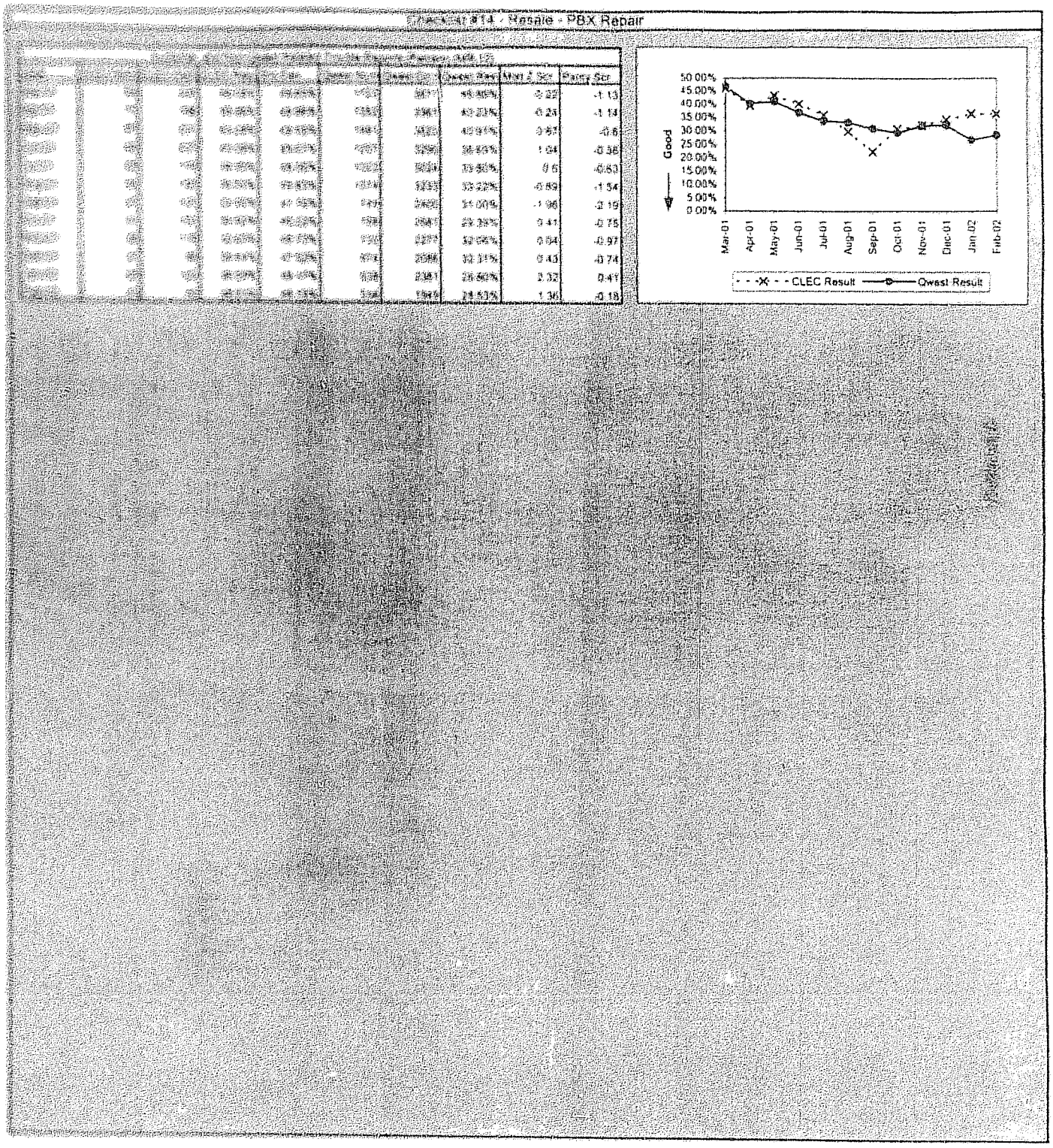

Good
CLEC Result
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
Good
CLEC Result
Qwest Result


Qwest Results - Retail - PBX Repair
Good
CLEC Result
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02


Good
CLEC Result
Qwest Result

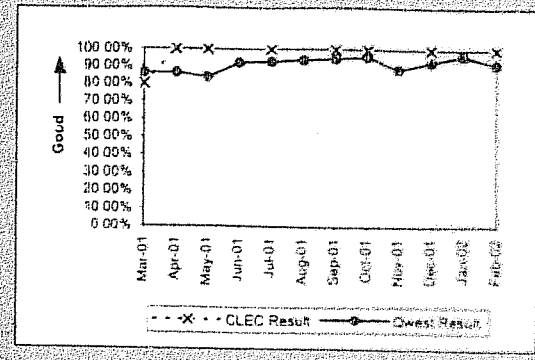

CLEC Result
Qwest Result
Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02


Good
50.00%
45.00%
40.00%
35.00%
30.00%
25.00%
20.00%
15.00%
10.00%
5.00%
0.00%
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

Checklist #14 - Resale - Basic ISDN Installation

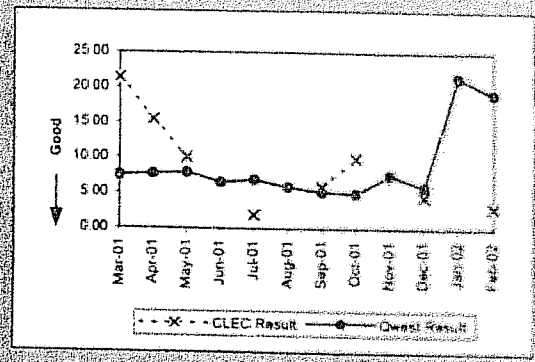
Installation Commitments Met (Percent) (OP-3A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		80.00%	40.00%	316	367	86.10%	0.4	-0.76
		100.00%	0.00%	337	390	86.41%	-0.96	-1.59
		100.00%	0.00%	353	421	83.85%	-0.62	-1.38
				408	442	92.31%		
		100.00%	0.00%	376	405	92.84%	-0.28	-1.17
				466	499	93.79%		
		100.00%	0.00%	320	338	94.67%	-0.47	-1.29
		100.00%	0.00%	539	562	95.91%	-0.21	-1.13
				445	502	88.65%		
		100.00%	0.00%	534	575	92.87%	-0.39	-1.24
				2202	2285	96.37%		
		100.00%	0.00%	696	759	91.70%	-0.3	-1.18



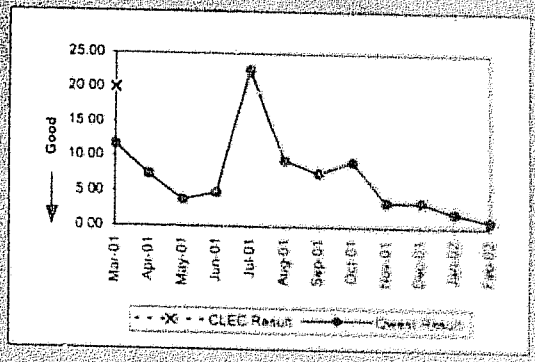
Installation Interval (Average Days) (OP-4A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		21.40	13.26	2749	367	7.49	2.37	0.44
		15.50	1.22	3024	390	7.75	2.29	0.39
		10.00	7.07	3315	421	7.87	2.65	0.61
				2884	442	6.52		
		2.00		2949	425	6.94	-0.29	-1.18
				3094	520	5.95		
		6.00	3.83	1815	348	5.22	1.54	-0.06
		10.00		2912	579	5.03	2.65	0.61
				3888	514	7.56		
		4.50	2.12	3467	589	5.89	-0.23	-1.14
				54375	2532	21.48		
		1.00		18982	991	19.15	-0.9	-1.55



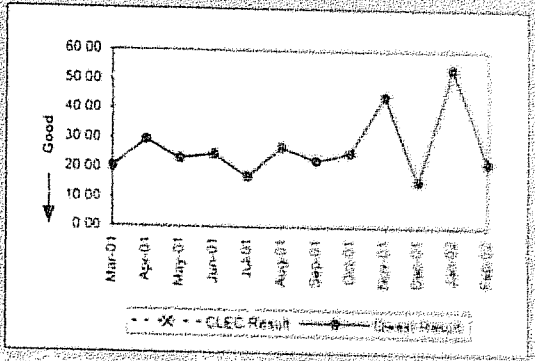
Qwest Days for Non-Facility Reasons (Average Days) (OP-6A-1)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		20.00		364	31	11.74	1.19	-0.28
				274	37	7.41		
				164	43	3.81		
				87	18	4.83		
				655	29	22.59		
				179	19	9.42		
				69	9	7.67		
				223	24	9.29		
				178	51	3.49		
				148	41	3.61		
				656	324	2.02		
				274	288	0.95		



Qwest Days for Facility Reasons (Average Days) (OP-6B-1)-- Dispatches Within MSAs

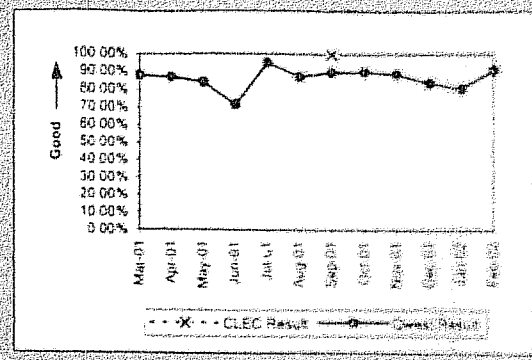
CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				406	20	20.30		
				470	16	29.38		
				581	25	23.24		
				396	16	24.75		
				278	16	17.38		
				461	17	27.12		
				272	12	22.67		
				202	8	25.25		
				805	18	44.72		
				222	14	15.86		
				325	6	54.17		
				155	7	22.14		



Checklist #14 - Resale - Basic ISDN Installation

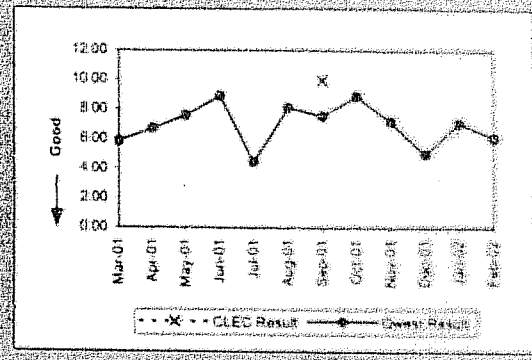
Missed Commitments Met (Percent) (OP-3B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					22	25	88.00%		
					27	31	87.10%		
					21	25	84.00%		
					15	21	71.43%		
					20	21	95.24%		
					14	16	87.50%		
	1	1	100.00%	0.00%	18	20	90.00%	-0.33	-1.2
					28	31	90.32%		
					16	18	88.89%		
					26	31	83.87%		
					21	26	80.77%		
					21	23	91.30%		



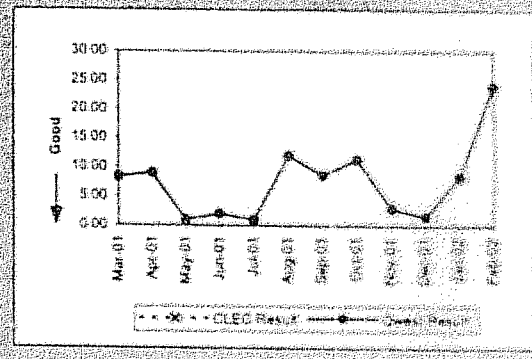
Installation Interval (Average Days) (OP-4B)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					147	25	5.88		
					208	31	6.71		
					190	25	7.60		
					187	21	8.90		
					99	22	4.50		
					138	17	8.12		
	10	1	10.00		159	21	7.57	1.02	-0.38
					303	34	8.91		
					130	18	7.22		
					161	32	5.03		
					184	26	7.08		
					140	23	6.09		



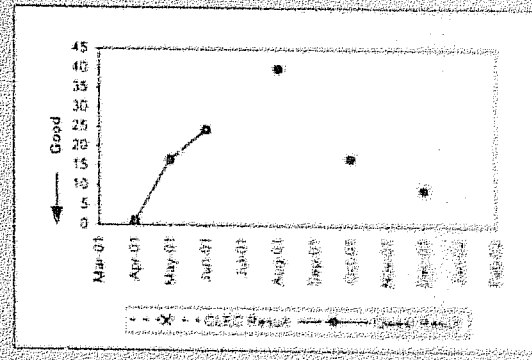
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A-2)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					25	3	8.33		
					27	3	9.00		
					1	1	1.00		
					6	3	2.00		
					1	1	1.00		
					12	1	12.00		
					26	3	8.67		
					34	3	11.33		
					6	2	3.00		
					8	5	1.60		
					42	5	8.40		
					48	2	24.00		



Delayed Days for Facility Reasons (Average Days) (OP-5B-2)– Dispatches Outside MSAs

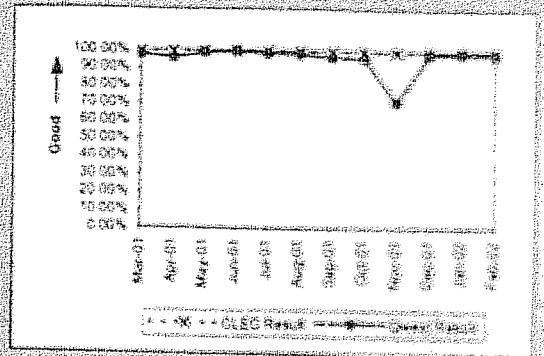
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					1	1	1.00		
					50	3	16.67		
					73	3	24.33		
					40	1	40.00		
					34	2	17.00		
					9	1	9.00		



Checklist #14 - Resale - Basic ISDN Installation

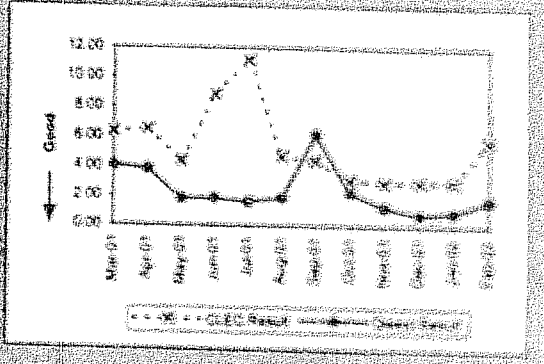
Installation Commitments Met (Percent) (OP-3C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	8	8	100.00%	0.00%	760	775	98.06%	-0.4	-1.24
Apr-01	9	9	100.00%	0.00%	769	799	96.25%	-0.59	-1.36
May-01	14	14	100.00%	0.00%	749	758	98.81%	-0.41	-1.25
Jun-01	9	9	100.00%	0.00%	867	872	99.43%	-0.23	-1.14
Jul-01	5	5	100.00%	0.00%	115	117	98.29%	-0.32	-1.19
Aug-01	4	4	100.00%	0.00%	218	222	98.20%	-0.27	-1.16
Sep-01	4	4	100.00%	0.00%	91	94	96.81%	-0.36	-1.22
Oct-01	13	13	100.00%	0.00%	83	86	96.51%	-0.64	-1.39
Nov-01	8	8	100.00%	0.00%	71	99	71.72%	-1.71	-2.04
Dec-01	6	6	100.00%	0.00%	73	74	98.65%	-0.28	-1.17
Jan-02	3	3	100.00%	0.00%	181	183	98.91%	-0.18	-1.11
Feb-02	6	6	100.00%	0.00%	97	99	97.98%	-0.34	-1.21



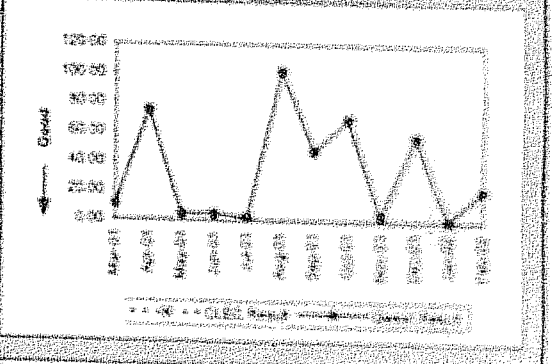
Installation Interval (Average Days) (OP-4C)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	51	8	6.38	5.29	3162	775	4.08	1.71	0.64
Apr-01	59	9	6.56	4.53	3091	799	3.87	2.1	0.27
May-01	82	14	4.43	1.34	1172	624	1.88	2	0.21
Jun-01	80	9	8.89	10.35	1390	724	1.92	2.51	0.53
Jul-01	56	5	11.20	7.89	148	88	1.68	3.72	1.26
Aug-01	19	4	4.75	1.50	262	134	1.96	1.61	-0.02
Sep-01	9	2	4.50	0.71	355	57	6.23	-0.1	-1.06
Oct-01	22	7	3.14	0.69	104	45	2.31	1.13	-0.32
Nov-01	12	4	3.00	0.00	72	55	1.31	1.48	-0.1
Dec-01	6	2	3.00	0.00	35	45	0.78	1.93	0.17
Jan-02	6	2	3.00	0.00	134	140	0.96	2.17	0.33
Feb-02	23	4	5.75	1.26	115	65	1.77	2.58	0.75



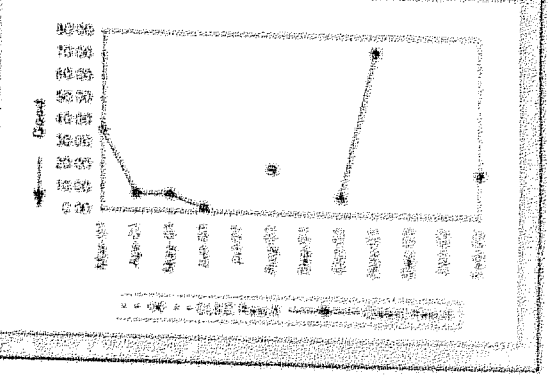
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					90	8	11.25		
Apr-01					674	9	74.89		
May-01					24	5	4.80		
Jun-01					19	4	4.75		
Jul-01					7	3	2.33		
Aug-01					815	8	101.88		
Sep-01					241	5	48.20		
Oct-01					139	2	69.50		
Nov-01					142	32	4.44		
Dec-01					173	3	57.67		
Jan-02	0	1	0.00		7	6	1.17	-0.53	-1.02
Feb-02					44	2	22.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B-3)-- No Dispatches

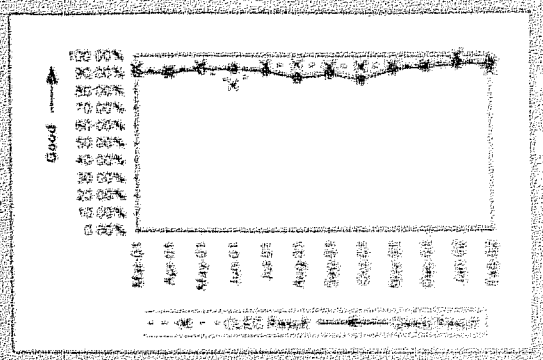
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01					249	7	35.57		
Apr-01					167	21	7.95		
May-01					31	4	7.75		
Jun-01					2	1	2.00		
Jul-01									
Aug-01					20	1	20.00		
Sep-01									
Oct-01					15	2	7.50		
Nov-01					73	1	73.00		
Dec-01									
Jan-02									
Feb-02					19	1	19.00		



Checklist #14 - Resale - Basic ISDN Installation

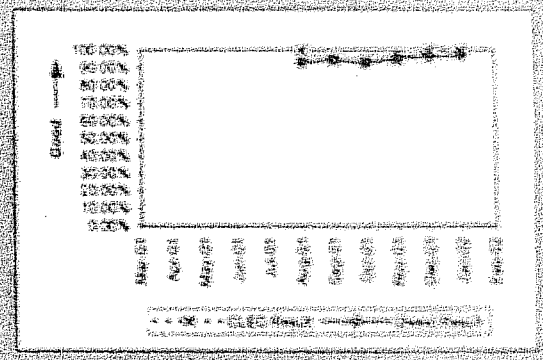
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	68	73	93.15%	25.26%	3294	3633	90.67%	-0.72	-1.44
Apr-01	62	68	91.18%	28.36%	3251	3603	90.23%	-0.26	-1.16
May-01	48	51	94.12%	23.53%	3126	3381	92.46%	-0.45	-1.27
Jun-01	25	30	83.33%	37.27%	3042	3286	92.57%	1.71	0.04
Jul-01	18	19	94.74%	22.33%	2729	2986	91.39%	-0.52	-1.31
Aug-01	20	21	95.24%	21.30%	2460	2808	87.61%	-1.06	-1.84
Sep-01	33	35	94.29%	23.21%	2378	2645	89.91%	-0.85	-1.52
Oct-01	30	32	93.75%	24.21%	2318	2671	86.78%	-1.15	-1.7
Nov-01	18	19	94.74%	22.33%	2448	2649	92.41%	-0.38	-1.23
Dec-01	17	18	94.44%	22.91%	2003	2136	93.77%	-0.12	-1.07
Jan-02	15	15	100.00%	0.00%	3162	3313	95.44%	-0.84	-1.51
Feb-02	11	12	91.67%	27.64%	3677	3839	95.78%	0.58	-0.59



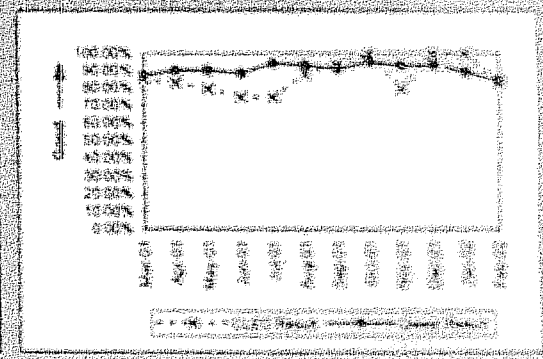
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	21	21	100.00%	0.00%	2617	2808	93.20%	-1.23	-1.75
Sep-01	33	35	94.29%	23.21%	2505	2645	94.71%	0.19	-0.69
Oct-01	30	32	93.75%	24.21%	2488	2671	93.15%	-0.13	-1.08
Nov-01	18	19	94.74%	22.33%	2535	2649	95.70%	0.28	-0.83
Dec-01	18	18	100.00%	0.00%	2063	2136	96.58%	0.79	-1.48
Jan-02	15	15	100.00%	0.00%	3223	3313	97.28%	0.65	-1.39
Feb-02									



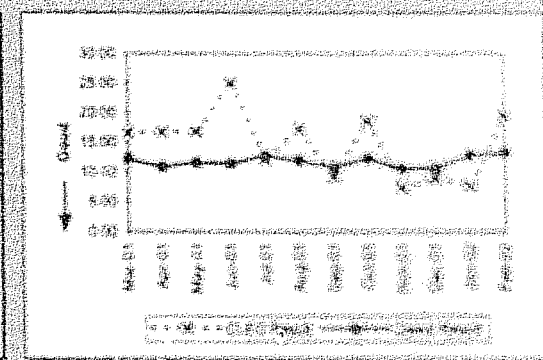
Installation Commitments Met (Percent) (OP-3D)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	30	35	85.71%	34.99%	1386	1588	87.28%	0.32	-0.61
Apr-01	25	30	83.33%	37.27%	1361	1507	90.31%	1.21	-0.26
May-01	12	15	80.00%	40.00%	1328	1469	90.40%	1.24	-0.25
Jun-01	6	8	75.00%	43.30%	1076	1212	88.78%	1.1	-0.32
Jul-01	3	4	75.00%	43.30%	1457	1543	94.43%	1.22	-0.26
Aug-01	15	17	88.24%	32.22%	1322	1412	93.63%	0.86	-0.47
Sep-01	30	32	93.75%	24.21%	1121	1227	91.36%	-0.47	-1.23
Oct-01	2	2	100.00%	0.00%	1527	1601	95.38%	-0.31	-1.19
Nov-01	4	5	80.00%	40.00%	1027	1102	93.19%	0.95	-0.42
Dec-01	9	9	100.00%	0.00%	738	788	93.65%	-0.78	-1.47
Jan-02	4	4	100.00%	0.00%	1287	1436	89.62%	-0.88	-1.41
Feb-02	5	6	83.33%	37.27%	1059	1254	84.45%	0.14	-0.91



Installation Interval (Average Days) (OP-4D)– Interval Zone One

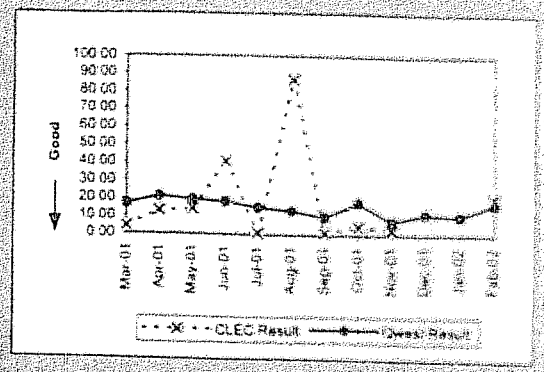
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	583	35	16.66	5.92	18601	1513	12.29	1.62	-0.62
Apr-01	503	30	16.77	10.77	15641	1434	10.91	1.71	-0.04
May-01	253	15	16.87	8.61	16380	1406	11.65	1.72	-0.04
Jun-01	200	8	25.00	36.66	13313	1159	11.49	2.2	0.24
Jul-01	49	4	12.25	4.79	20552	1601	12.84	-0.1	-1.06
Aug-01	294	17	17.29	25.22	18989	1579	12.03	1.61	-0.02
Sep-01	300	32	9.38	2.97	14407	1325	10.87	-0.9	-1.43
Oct-01	56	3	18.67	11.50	20586	1661	12.39	2.25	0.17
Nov-01	37	5	7.40	2.97	11793	1116	10.57	-0.63	-1.38
Dec-01	73	8	9.13	3.56	8588	828	10.73	-0.42	-1.25
Jan-02	31	4	7.75	3.10	15789	1228	12.86	-0.61	-1.49
Feb-02	137	7	19.57	13.44	16003	1208	13.25	1.86	0.14



Checklist #14 - Resale - Basic ISDN Installation

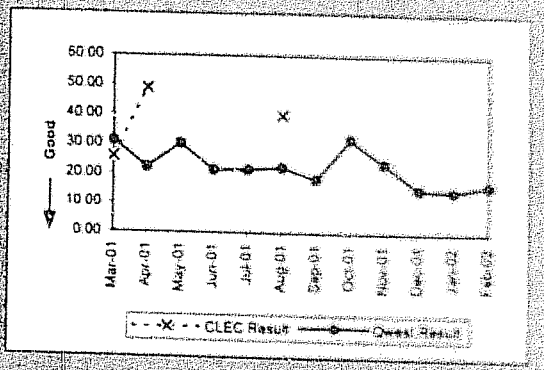
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	18	4	4.50	4.04	1240	73	16.99	-1.12	-1.68
Apr-01	53	4	13.25	5.91	1043	49	21.29	-0.56	-1.34
May-01	43	3	14.33	12.22	1071	55	19.47	-0.27	-1.17
Jun-01	82	2	41.00	53.74	979	53	18.47	1.77	0.08
Jul-01	1	1	1.00		1667	108	15.44	-0.93	-1.57
Aug-01	87	1	87.00		2696	198	13.62	2.14	0.3
Sep-01	3	2	1.50	0.71	1932	184	10.50	-0.81	-1.49
Oct-01	5	1	5.00		1839	99	18.58	-0.44	-1.27
Nov-01	3	1	3.00		794	101	7.86	-0.34	-1.21
Dec-01					1577	133	11.86		
Jan-02					2892	271	10.67		
Feb-02	43	2	21.50	0.71	4735	270	17.54	0.39	-0.77



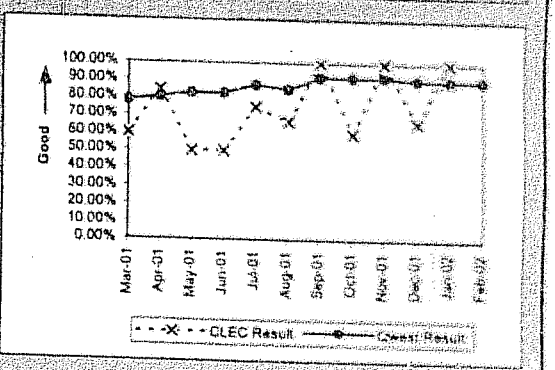
Delayed Days for Facility Reasons (Average Days) (OP-6B-4)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	26	1	26.00		4037	129	31.29	-0.13	-1.08
Apr-01	49	1	49.00		2177	97	22.44	2.07	0.26
May-01					2616	86	30.42		
Jun-01					1796	83	21.64		
Jul-01					1178	54	21.81		
Aug-01	40	1	40.00		1465	65	22.54	1.96	0.19
Sep-01					784	42	18.67		
Oct-01					1708	53	32.23		
Nov-01					1444	60	24.07		
Dec-01					396	26	15.23		
Jan-02					568	39	14.56		
Feb-02					284	17	16.71		



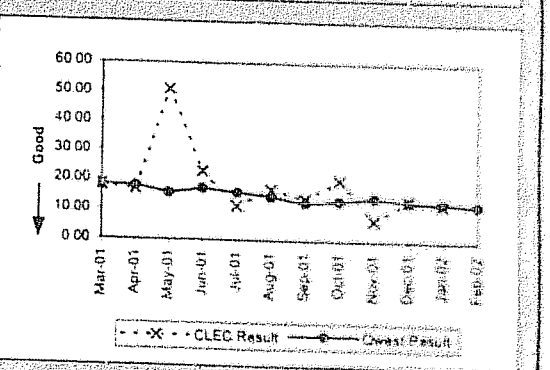
Installation Commitments Met (Percent) (OP-3E)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	6	10	60.00%	48.99%	389	496	78.43%	1.3	-0.21
Apr-01	11	13	84.62%	36.08%	365	453	80.57%	-0.36	-1.22
May-01	1	2	50.00%	50.00%	305	369	82.66%	0.94	-0.43
Jun-01	3	6	50.00%	50.00%	326	394	82.74%	1.78	0.08
Jul-01	3	4	75.00%	43.30%	364	416	87.50%	0.67	-0.59
Aug-01	4	6	66.67%	47.14%	344	404	85.15%	1.11	-0.32
Sep-01	1	1	100.00%	0.00%	460	501	91.82%	-0.3	-1.18
Oct-01	3	5	60.00%	48.99%	417	454	91.85%	1.89	0.15
Nov-01	2	2	100.00%	0.00%	392	426	92.02%	-0.42	-1.25
Dec-01	2	3	66.67%	47.14%	266	293	90.79%	1.08	-0.34
Jan-02	1	1	100.00%	0.00%	283	313	90.42%	-0.33	-1.2
Feb-02					443	490	90.41%		



Installation Interval (Average Days) (OP-4E)– Interval Zone Two

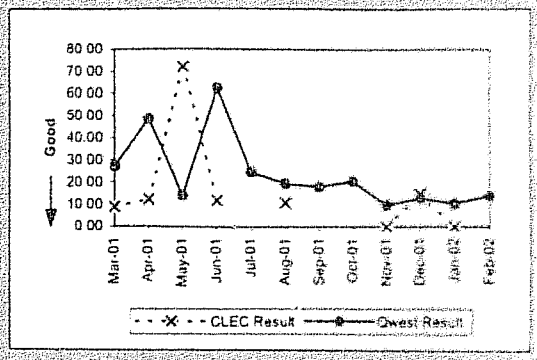
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	181	10	18.10	11.16	8200	450	18.22	-0.01	-1.01
Apr-01	220	13	16.92	6.75	7734	430	17.99	-0.11	-1.07
May-01	102	2	51.00	52.33	5331	341	15.63	2.01	0.22
Jun-01	138	6	23.00	9.27	6326	368	17.19	1.51	-0.08
Jul-01	46	4	11.50	10.97	6954	436	15.95	-0.37	-1.23
Aug-01	103	6	17.17	9.26	6604	451	14.64	1.85	0.13
Sep-01	14	1	14.00		6462	516	12.52	1.5	-0.09
Oct-01	101	5	20.20	14.02	6402	481	13.31	1.87	0.13
Nov-01	21	3	7.00	6.24	7287	501	14.54	-0.98	-1.6
Dec-01	41	3	13.67	12.66	3953	296	13.35	1.25	-0.24
Jan-02	25	2	12.50	0.71	4225	327	12.92	-0.04	-1.03
Feb-02					5951	486	12.24		



Checklist #14 - Resale - Basic ISDN Installation

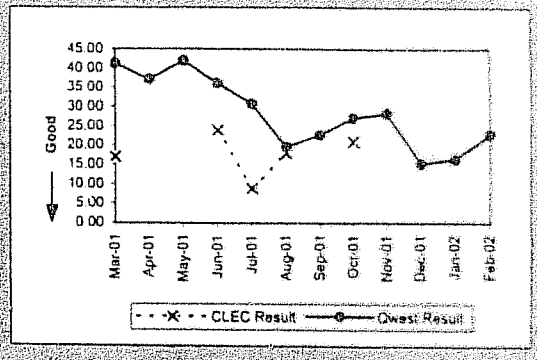
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)– Interval Zone Two

		CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	10	2	9.00	9.90	870	32	27.19	-0.9	-1.55
	20	2	12.50	14.85	1167	24	48.62	-0.47	-1.28
	1	1	72.00		256	18	14.22	1.67	0.02
	24	2	12.00	1.41	1126	18	62.56	-0.38	-1.23
					1513	61	24.80		
	11	1	11.00		1153	59	19.54	-0.43	-1.26
					652	36	18.11		
					965	47	20.62		
	2	1	0.00		1060	108	9.81	-0.65	-1.39
	15	1	15.00		582	45	12.93	0.98	-0.4
	1	1	0.00		588	56	10.50	-0.68	-1.41
					937	67	13.99		



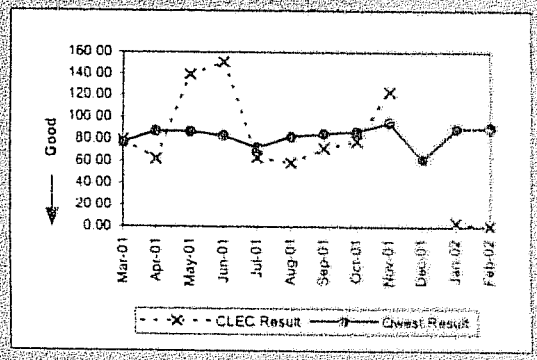
Delayed Days for Facility Reasons (Average Days) (OP-6B-5)– Interval Zone Two

		CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	34	2	17.00	12.73	3093	75	41.24	-0.79	-1.48
					2373	64	37.08		
					1932	46	42.00		
	24	1	24.00		1808	50	36.16	-0.21	-1.13
	9	1	9.00		1172	38	30.84	-0.47	-1.29
	15	1	15.00		1022	52	19.65	-0.08	-1.05
					638	28	22.79		
	42	2	21.00	8.49	843	31	27.19	-0.32	-1.19
					737	26	28.35		
					258	17	15.18		
					360	22	16.36		
					91	4	22.75		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

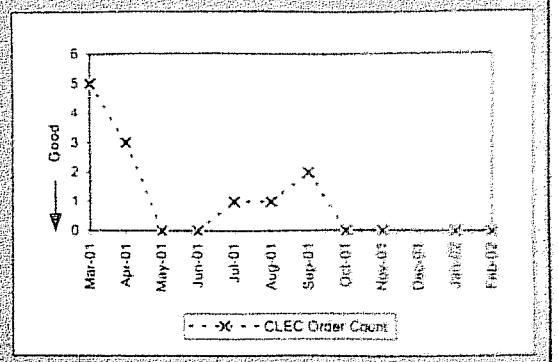
		CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	470	6	79.83	78.04	65540	848	77.29	2.41	0.46
	433	7	62.43	56.22	76999	882	87.30	-0.68	-1.42
	379	3	139.50	183.14	72790	838	86.86	3.09	0.88
	302	2	151.00	196.58	62701	754	83.16	2.88	0.75
	190	3	63.67	72.07	38654	534	72.39	-0.15	-1.09
	173	3	58.67	95.62	42906	522	82.20	-0.37	-1.22
	175	3	72.00	101.17	41208	485	84.96	-0.2	-1.12
	235	3	78.33	114.89	42500	490	86.73	-0.12	-1.07
	248	2	123.00	154.15	46509	491	94.72	2.75	0.67
					55356	901	61.44		
	4	1	4.00		56086	630	89.03	-0.72	-1.44
	1	1	1.00		60407	672	89.89	-0.77	-1.47



Checklist #14 - Resale - Basic ISDN Installation

Percent of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)

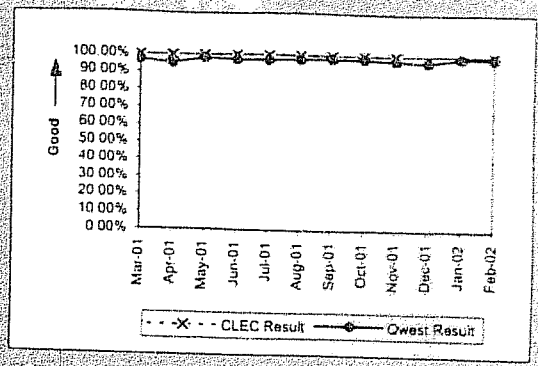
	CLEC Order Count
	5
	3
	0
	0
	1
	1
	2
	0
	0
	0
	0



Checklist #14 - Resale - Basic ISDN Repair

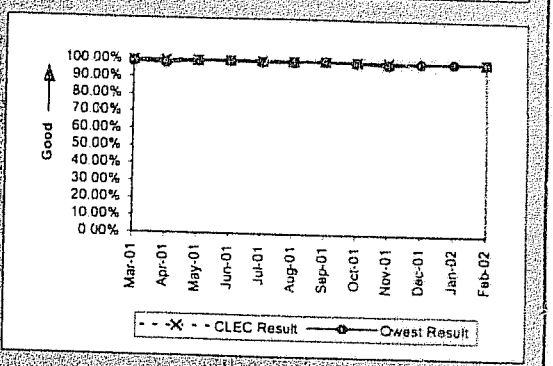
Percent Completed within 24 Hours (Percent) (MR-3A)-- Dispatches Within MSAs

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
100.00%	0.00%	844	871	96.90%	-0.53	-1.32
100.00%	0.00%	790	828	95.41%	-0.65	-1.4
100.00%	0.00%	868	885	98.08%	-0.37	-1.22
100.00%	0.00%	855	880	97.16%	-0.38	-1.23
100.00%	0.00%	862	888	97.07%	-0.52	-1.32
100.00%	0.00%	938	960	97.71%	-0.37	-1.23
100.00%	0.00%	686	698	98.28%	-0.29	-1.18
100.00%	0.00%	760	775	98.06%	-0.4	-1.24
100.00%	0.00%	618	636	97.17%	-0.17	-1.1
		471	489	96.32%		
		565	572	98.78%		
100.00%	0.00%	514	520	98.85%	-0.11	-1.07



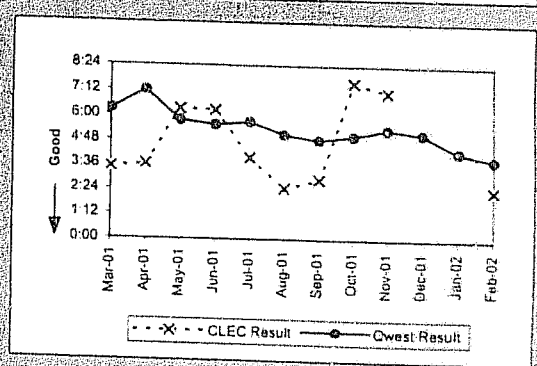
Percent Completed within 48 Hours (Percent) (MR-4A)-- Dispatches Within MSAs

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
100.00%	0.00%	864	874	98.86%	-0.34	-1.21
100.00%	0.00%	816	832	98.08%	-0.43	-1.25
100.00%	0.00%	887	892	99.44%	-0.2	-1.12
100.00%	0.00%	880	885	99.44%	-0.17	-1.1
100.00%	0.00%	884	892	99.10%	-0.28	-1.17
100.00%	0.00%	954	960	99.38%	-0.19	-1.12
100.00%	0.00%	700	701	99.86%	-0.08	-1.05
100.00%	0.00%	775	779	99.49%	-0.2	-1.12
100.00%	0.00%	631	640	98.59%	-0.12	-1.07
		489	491	99.59%		
		575	576	99.83%		
100.00%	0.00%	519	520	99.81%	-0.04	-1.03



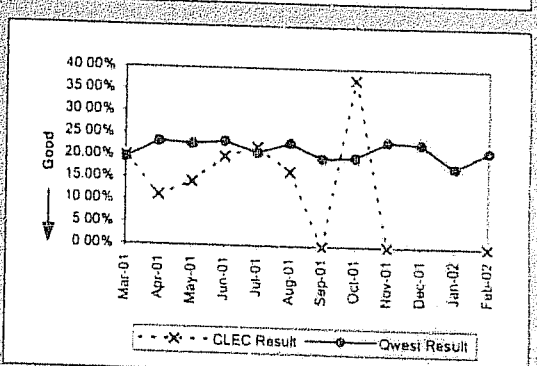
Mean Time to Restore (Hours:Minutes) (MR-6A)-- Dispatches Within MSAs

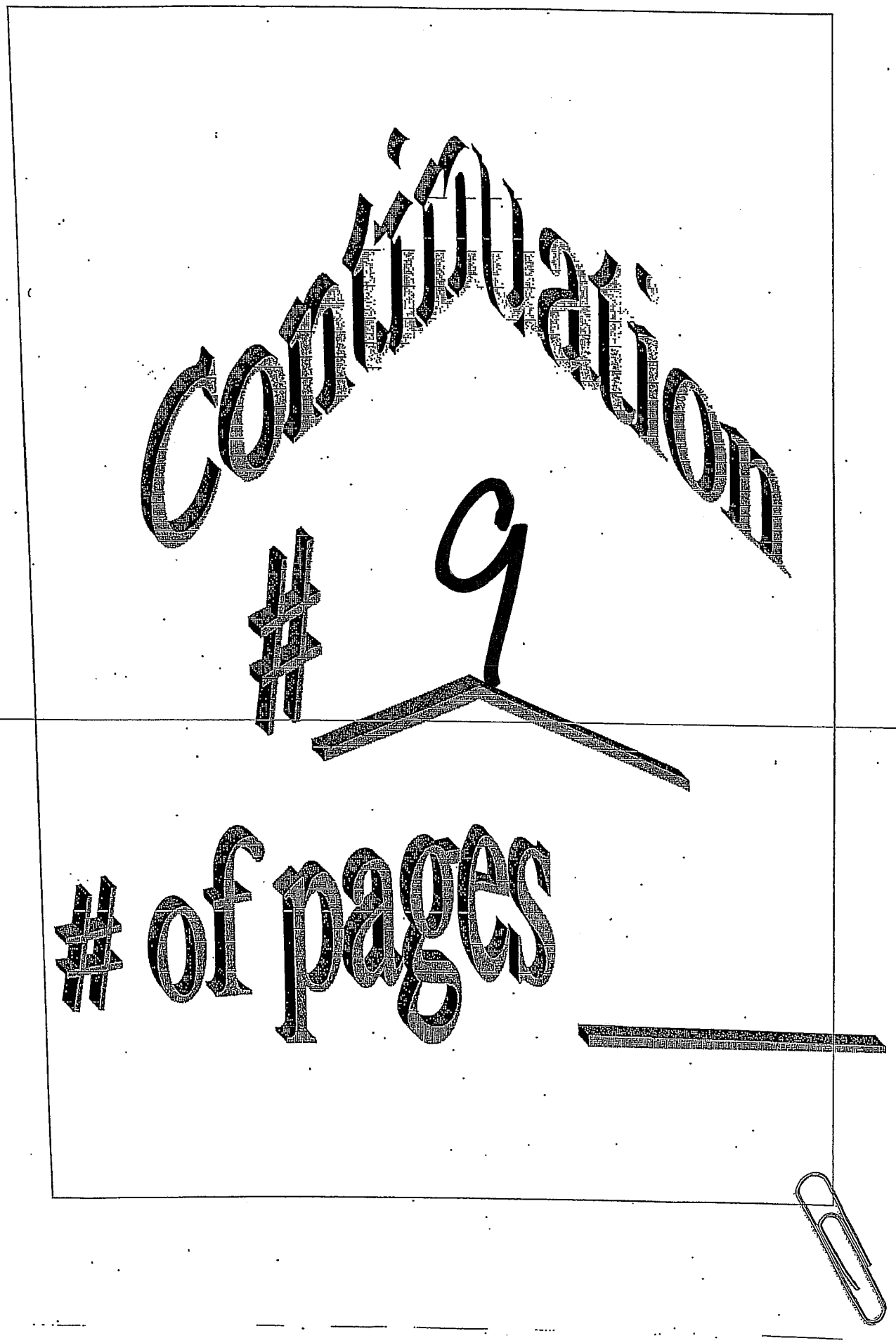
CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
3:30	1:54	5489:39	874	6:17	-0.75	-1.46
5:39	1:40	5905:19	832	7:12	-0.48	-1.29
6:19	7:22	5148:24	892	5:46	1.87	0.13
6:19	6:11	4905:14	885	5:33	2.29	0.39
3:29	4:25	5062:56	892	5:42	-0.52	-1.31
2:29	1:43	4690:32	960	5:06	-0.69	-1.42
2:59	1:29	3389:24	701	4:50	-0.71	-1.43
7:36	6:01	3918:58	779	5:02	2.46	0.49
7:09		3438:23	640	5:22	1.87	0.13
		2528:47	491	5:09		
		2463:23	576	4:17		
3:37		2035:07	520	3:55	-0.28	-1.17



Repair Repeat Report Rate (Percent) (MR-7A)-- Dispatches Within MSAs

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
39.00%	49.00%	170	875	19.43%	0.1	-0.94
31.11%	31.43%	194	834	23.26%	-0.86	-1.52
34.23%	34.99%	203	893	22.73%	-0.53	-1.32
39.00%	49.00%	207	885	23.39%	-0.18	-1.11
33.33%	41.57%	187	893	20.94%	0.14	-0.92
16.83%	37.23%	223	964	23.13%	-0.37	-1.23
0.00%	0.00%	139	704	19.74%	-1.11	-1.67
37.50%	48.41%	156	780	20.00%	1.13	-0.31
0.00%	0.00%	152	642	23.68%	-0.56	-1.34
		114	491	23.22%		
		103	576	17.88%		
0.00%	0.00%	113	520	21.73%	-0.53	-1.32

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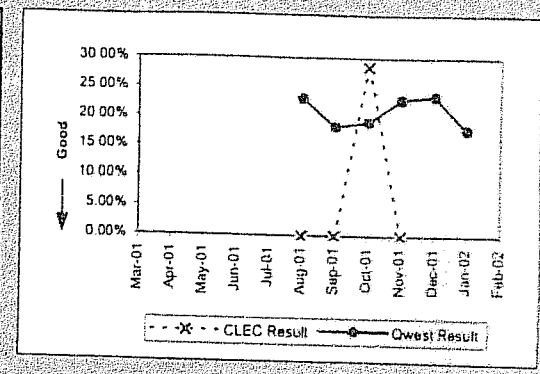
of pages

Checklist #14 - Resale - Basic ISDN Repair

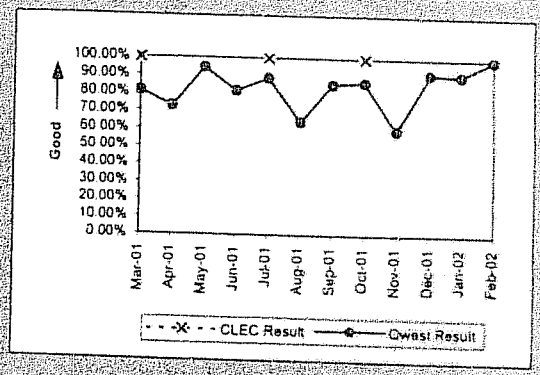
Percent Service Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	5	0.00%	0.00%	174	752	23.14%	-1.22	-1.74
	5	0.00%	0.00%	101	551	18.33%	-1.05	-1.64
	5	20.00%	40.00%	117	611	19.15%	0.62	-0.62
	1	0.00%	0.00%	118	515	22.91%	-0.54	-1.33
				95	403	23.57%		
				87	485	17.94%		



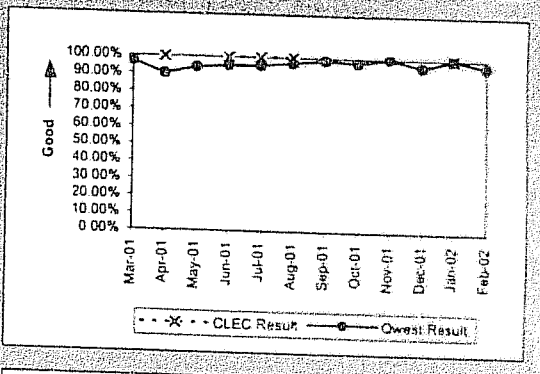
Percent Appointments Met (Percent) (MR-9A)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	1	100.00%	0.00%	13	16	81.25%	-0.47	-1.28
				16	22	72.73%		
				17	18	94.44%		
				22	27	81.48%		
	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21
				9	14	64.29%		
				18	21	85.71%		
	1	100.00%	0.00%	13	15	86.67%	-0.38	-1.23
				12	20	60.00%		
				11	12	91.67%		
				10	11	90.91%		
				5	5	100.00%		



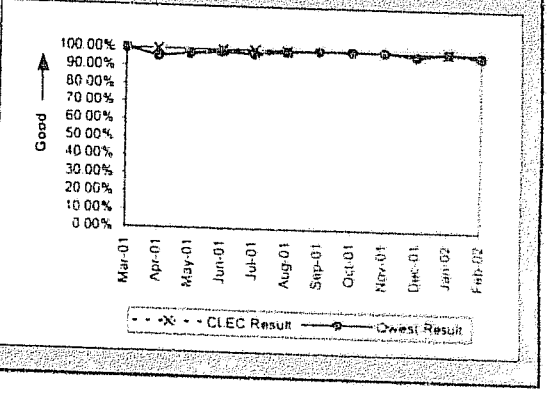
Service Orders Cleared within 24 hours (Percent) (MR-3B)-- Dispatches Outside MSAs

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				70	72	97.22%		
	1	100.00%	0.00%	64	71	90.14%	-0.33	-1.2
				77	82	93.90%		
	1	100.00%	0.00%	79	83	95.18%	-0.22	-1.14
	5	100.00%	0.00%	81	85	95.29%	-0.22	-1.13
	5	100.00%	0.00%	129	133	96.99%	-0.39	-1.24
				70	71	98.59%		
				78	80	97.50%		
				52	52	100.00%		
				44	46	95.65%		
	1	100.00%	0.00%	54	54	100.00%	N/A	N/A
				48	50	96.00%		



Service Orders Cleared within 48 hours (Percent) (MR-4B)-- Dispatches Outside MSAs

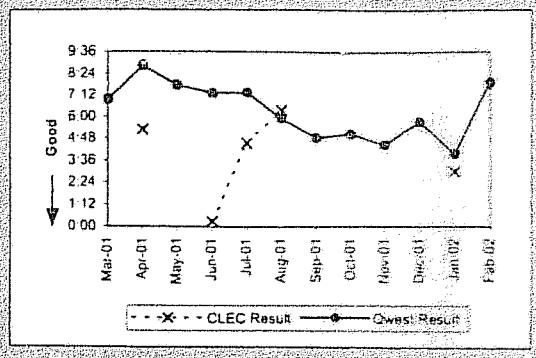
CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				72	72	100.00%		
	1	100.00%	0.00%	68	71	95.77%	-0.21	-1.13
				80	82	97.56%		
	1	100.00%	0.00%	82	83	98.80%	-0.11	-1.07
	5	100.00%	0.00%	86	88	97.73%	-0.15	-1.09
	5	100.00%	0.00%	132	133	99.25%	-0.19	-1.12
				71	71	100.00%		
				80	80	100.00%		
				52	52	100.00%		
				45	46	97.83%		
	1	100.00%	0.00%	54	54	100.00%	N/A	N/A
				50	51	98.04%		



Checklist #14 - Resale - Basic ISDN Repair

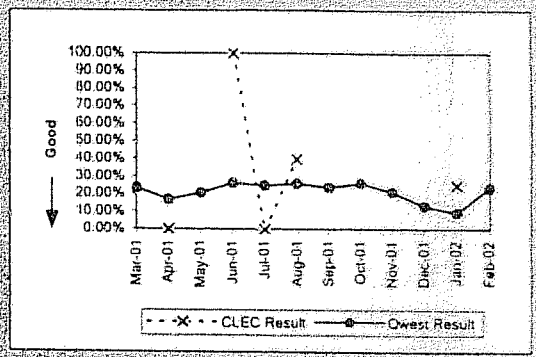
(MR-6B)-- Dispatches Outside MSAs

Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	72	6.58		
	71	8.50	-0.23	-1.14
	82	7.46		
	93	7.19	-0.9	-1.49
	88	7.22	-0.26	-1.16
	133	5.58	1.36	-0.17
	71	4.53		
	80	5.06		
	52	4.29		
	46	5.45		
	54	3.59	-0.42	-1.26
	51	7.56		



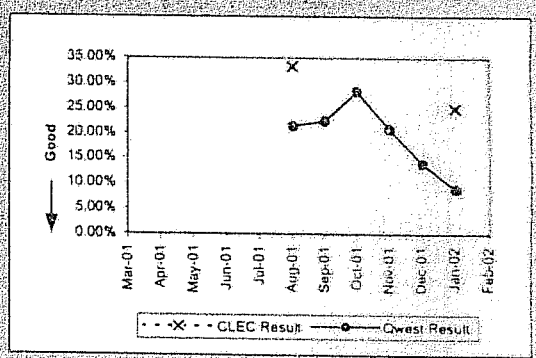
(MR-7B)-- Dispatches Outside MSAs

Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
17	72	23.61%		
12	71	16.90%	-0.45	-1.27
17	82	20.73%		
22	83	26.51%	1.11	-0.32
22	88	25.00%	-0.57	-1.35
35	133	26.32%	0.64	-0.61
17	71	23.94%		
21	80	26.25%		
11	52	21.15%		
6	46	13.04%		
5	54	9.26%	0.82	-0.5
12	51	23.53%		



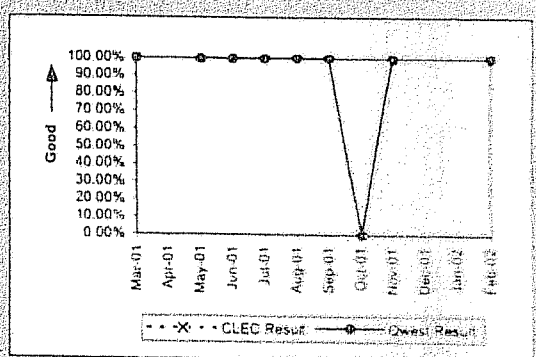
(MR-7B')-- Dispatches Outside MSAs

Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
23	107	21.50%	0.44	-0.73
11	49	22.45%		
19	67	28.36%		
9	43	20.93%		
5	36	13.89%		
3	34	8.82%	0.8	-0.51



(MR-9B)-- Dispatches Outside MSAs

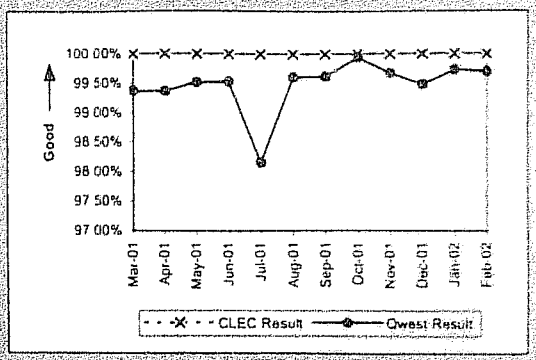
Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
2	2	100.00%		
5	5	100.00%		
4	4	100.00%		
3	3	100.00%		
1	1	100.00%		
1	1	100.00%		
0	1	0.00%		
2	2	100.00%		
2	2	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

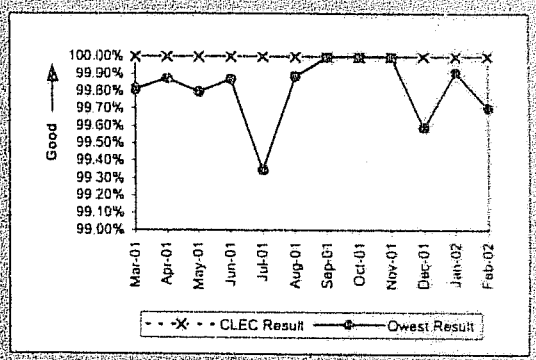
Percent Missed Repair Appointments (Percent) (MR-3C) – No Dispatches

				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				1579	1589	99.37%	-0.32	-1.19
				1566	1578	99.37%	-0.36	-1.22
				1453	1460	99.52%	-0.27	-1.16
				1495	1502	99.53%	-0.23	-1.14
				1496	1524	98.16%	-0.27	-1.17
				1784	1791	99.61%	-0.23	-1.14
				1318	1323	99.62%	-0.23	-1.13
				1579	1580	99.94%	-0.08	-1.05
				1201	1211	99.67%	-0.21	-1.13
				959	964	99.48%	-0.19	-1.12
				1101	1104	99.73%	-0.16	-1.09
				992	995	99.70%	-0.14	-1.09



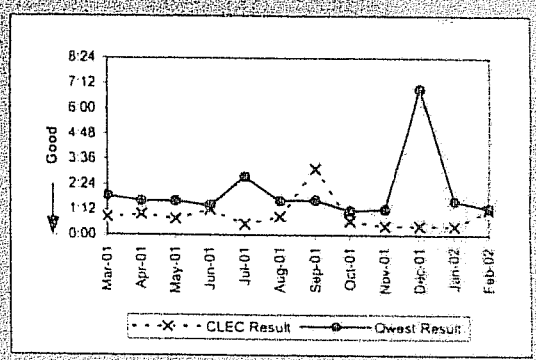
Percent Missed Repair Appointments (Percent) (MR-4C) – No Dispatches

				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				1600	1603	99.81%	-0.17	-1.1
				1587	1589	99.87%	-0.16	-1.1
				1476	1479	99.80%	-0.17	-1.11
				1517	1519	99.87%	-0.12	-1.07
				1520	1536	99.35%	-0.16	-1.1
				1796	1800	99.89%	-0.12	-1.08
				1336	1336	100.00%	N/A	N/A
				1593	1593	100.00%	N/A	N/A
				1222	1222	100.00%	N/A	N/A
				971	975	99.59%	-0.17	-1.1
				1122	1123	99.91%	-0.09	-1.05
				1004	1007	99.70%	-0.14	-1.09



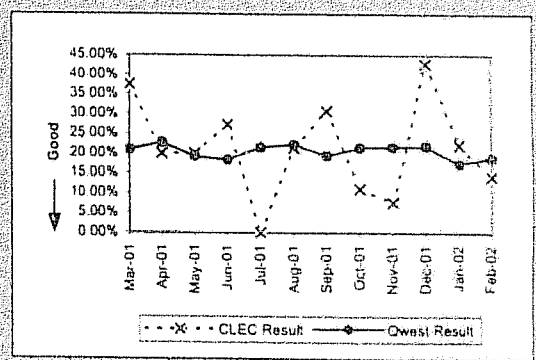
Average Duration of Missed Repair Appointment (Minutes) (MR-6C) – No Dispatches

				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				3026.28	1603	1.53	-0.5	-1.31
				2523.49	1589	1.37	-0.68	-1.41
				2410.29	1479	1.38	-0.75	-1.46
				2162.10	1519	1.25	-0.17	-1.1
				4281.51	1536	2.47	-0.25	-1.15
				2477.54	1800	1.39	-0.4	-1.25
				2359.00	1336	1.41	2.37	0.44
				1691.06	1593	1.11	-0.7	-1.43
				1423.19	1222	1.15	-0.95	-1.58
				6764.53	975	6.56	-0.14	-1.08
				1538.30	1123	1.38	-0.24	-1.14
				1324.92	1007	1.19	-0.04	-1.02



Percent Repeat Report Rate (Percent) (MR-7C) – No Dispatches

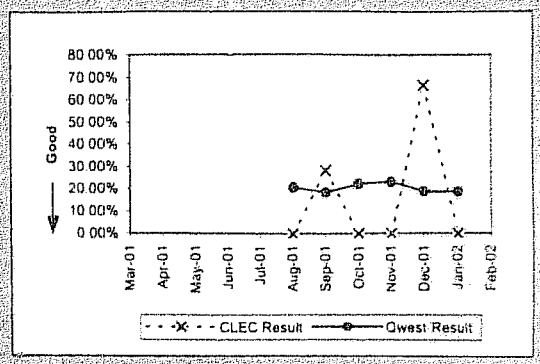
				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				337	1603	21.02%	1.51	-0.08
				361	1589	22.72%	-0.29	-1.18
				284	1479	19.20%	0.13	-0.92
				279	1519	18.37%	0.75	-0.55
				332	1536	21.61%	-1.05	-1.64
				400	1800	22.22%	-0.07	-1.04
				260	1336	19.46%	0.99	-0.4
				343	1593	21.53%	-0.76	-1.46
				265	1222	21.69%	-1.22	-1.74
				213	975	21.85%	1.22	-0.26
				195	1123	17.36%	0.41	-0.75
				191	1007	18.97%	-0.31	-1.19



Checklist #14 - Resale - Basic ISDN Repair

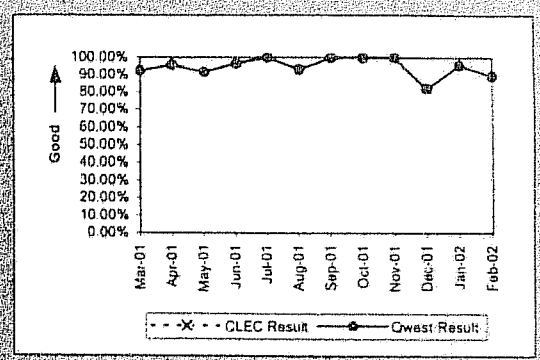
Repair Repeat Report Rate (Percent) (MR-TC) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	116	557	20.83%	-0.89	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90	425	18.65%	0.65	-0.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	128	571	22.42%	-0.93	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	101	435	23.22%	-0.95	-1.58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	63	331	19.03%	1.65	0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	74	393	18.83%	-0.48	-1.29



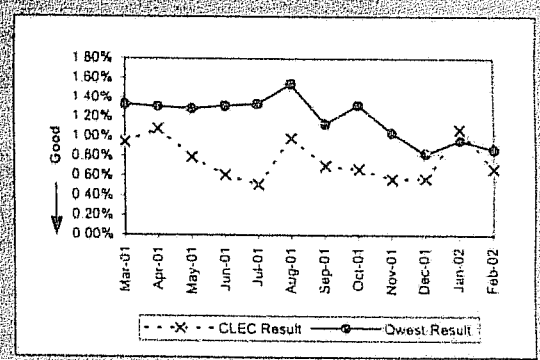
Repair Appointments Met (Percent) (MR-9C) - No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	26	92.31%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23	24	95.83%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	24	91.67%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	29	96.55%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27	27	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	15	93.33%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	26	26	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	19	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	22	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14	17	82.35%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23	24	95.83%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17	19	89.47%		



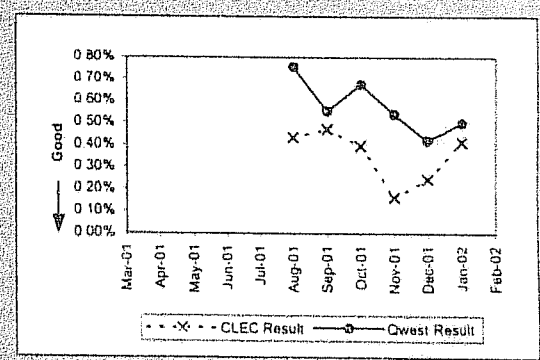
Trouble Rate (Percent) (MR-8)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2550	191052	1.33%	-1.77	-2.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2494	190788	1.31%	-1.03	-1.63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2454	190136	1.29%	-2.29	-2.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2487	188686	1.32%	-3.23	-2.96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2517	187909	1.34%	-3.69	-3.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2897	187280	1.55%	-2.27	-2.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2111	186329	1.13%	-2.02	-2.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2453	185014	1.33%	-2.85	-2.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1916	184334	1.04%	-2.27	-2.38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1512	183312	0.82%	-0.97	-1.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1753	182572	0.96%	0.41	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1578	181056	0.87%	-0.73	-1.45



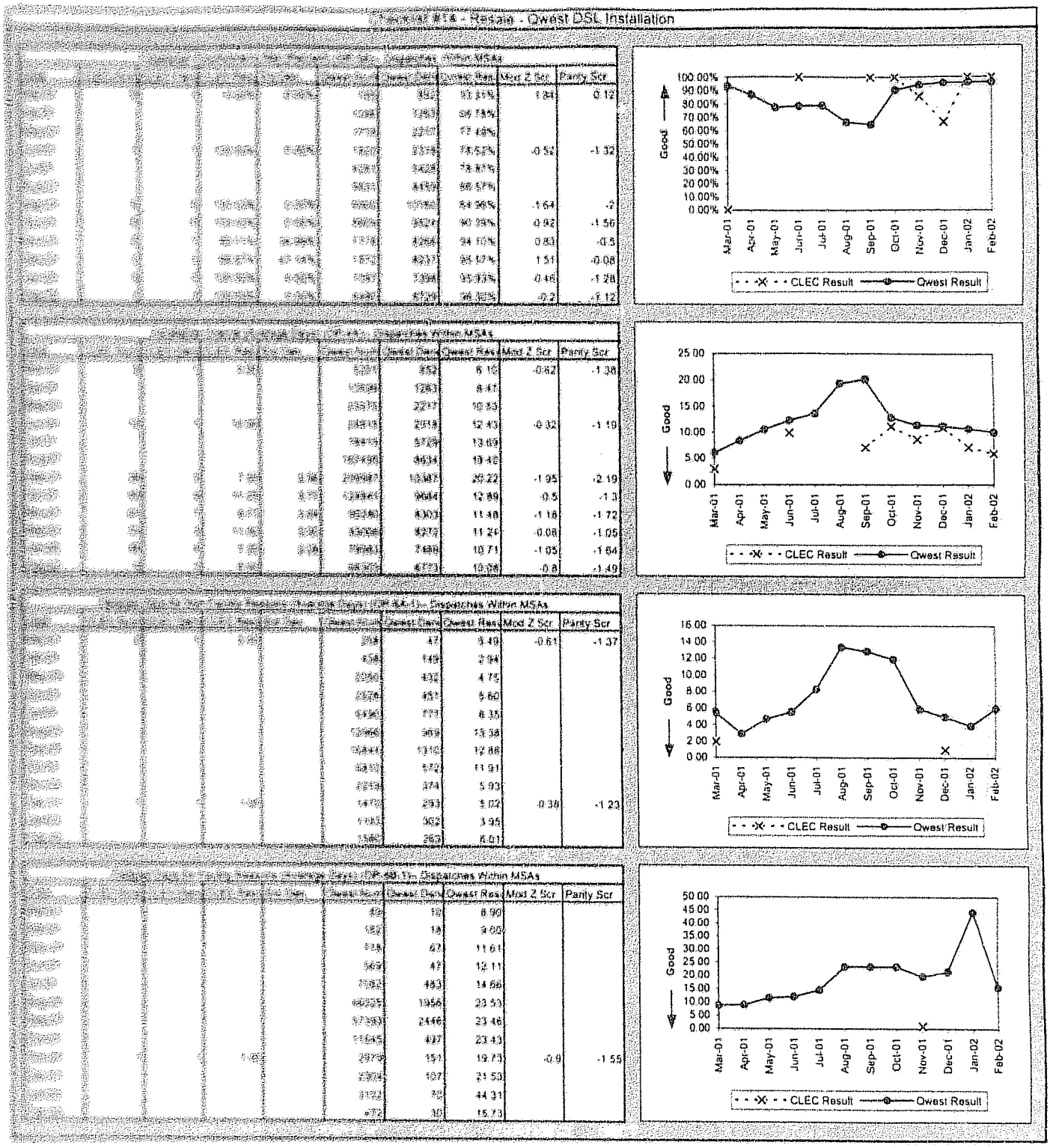
Trouble Rate (Percent) (MR-8*)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1416	187280	0.76%	-1.86	-2.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1029	186329	0.55%	-0.55	-1.33
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1249	185014	0.68%	-1.71	-2.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	993	184334	0.54%	-2.52	-2.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	770	183312	0.42%	-0.94	-1.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	912	182573	0.50%	-0.42	-1.26



Checklist #14 - Resale - Basic ISDN Repair

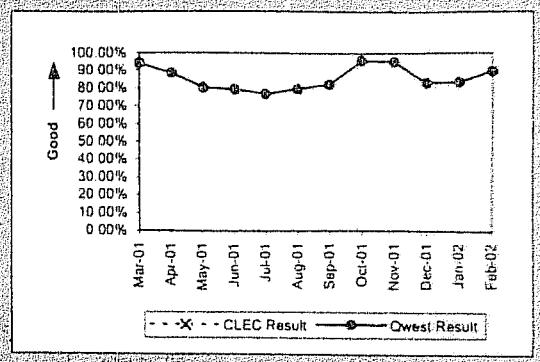
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.85	-0.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.95	-2.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	29.40%	-0.93	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.89	0.76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.57	0.56
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.21	0.35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.55	-1.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.6	-0.63
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.37	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.22	-1.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.59	-1.97
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.41	-1.25


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
Good
CLEC Result
Qwest Result

Checklist # 14 - Resale - Qwest DSL Installation

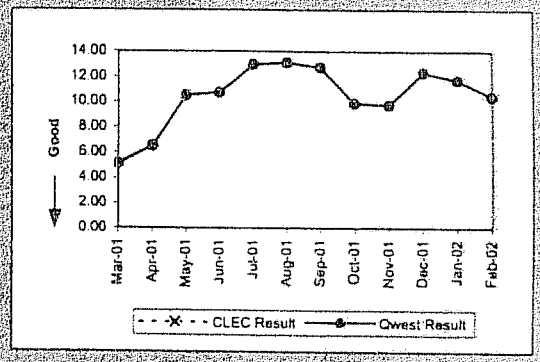
[illegible] (OP-3B)-- Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					16	17	94.12%		
					23	26	88.46%		
					65	81	80.25%		
					58	73	79.45%		
					91	118	77.12%		
					84	105	80.00%		
					75	91	82.42%		
					95	99	95.96%		
					79	83	95.18%		
					77	93	82.80%		
					80	96	83.33%		
[illegible]					128	143	89.51%		



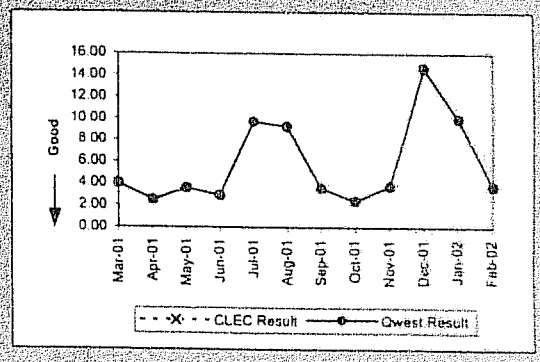
[illegible] (OP-4B)-- Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					88	17	5.18		
					170	26	6.54		
					852	81	10.52		
					786	73	10.77		
					1570	121	12.98		
					1418	108	13.13		
					1185	93	12.75		
					1003	101	9.93		
					819	84	9.75		
					1174	95	12.36		
					1139	97	11.74		
[illegible]					1533	147	10.43		



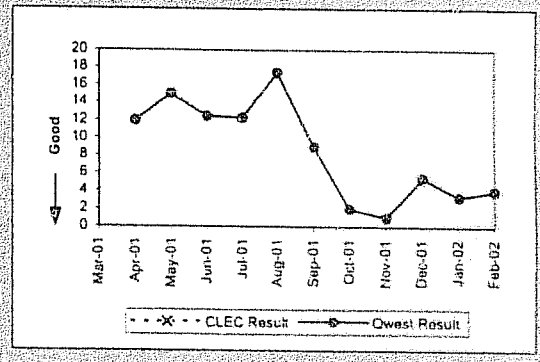
[illegible] (Average Days) (OP-6A-2)-- Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					4	1	4.00		
					5	2	2.50		
					50	14	3.57		
					32	11	2.91		
					155	16	9.69		
					176	19	9.26		
					50	14	3.57		
					12	5	2.40		
					15	4	3.75		
					235	16	14.69		
					140	14	10.00		
					60	16	3.75		



[illegible] (Average Days) (OP-6B-2)-- Dispatches Outside MSAs

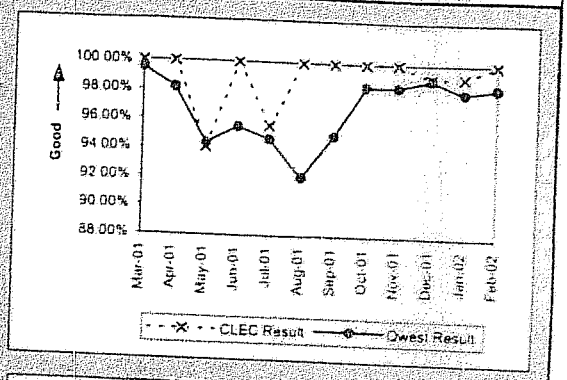
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					12	1	12.00		
					30	2	15.00		
					50	4	12.50		
					172	14	12.29		
					87	5	17.40		
					36	4	9.00		
					2	1	2.00		
					1	1	1.00		
					11	2	5.50		
					10	3	3.33		
					12	3	4.00		



Checklist #14 - Resale - Qwest DSL Installation

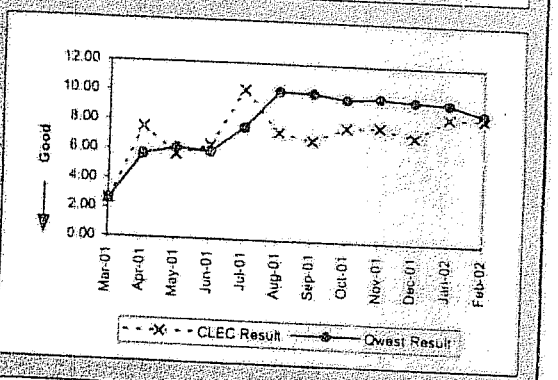
[illegible] (Percent) (OP-3C)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	14684	14756	99.51%	-0.2	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21428	21827	98.17%	-0.41	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31591	33467	94.39%	0.16	-0.9
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	32610	34127	95.55%	-0.84	-1.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	36691	38724	94.75%	-0.19	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20808	22593	92.10%	-1.34	-1.82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	17473	18385	95.04%	-1.33	-1.81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31595	32096	98.44%	-1.25	-1.76
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28258	28712	98.42%	-1.11	-1.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	34635	35008	98.93%	-0.14	-1.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	33077	33735	98.05%	-0.8	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	30332	30833	98.38%	-1.33	-1.81



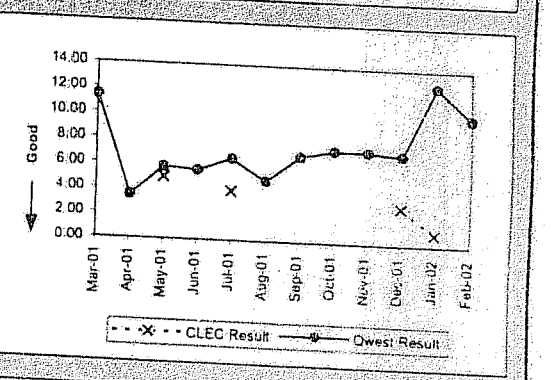
[illegible] (Average Days) (OP-4C)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	38172	14756	2.59	2.46	0.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	125044	21827	5.73	3.09	0.88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	158118	25680	6.16	-0.33	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	154280	25858	5.97	2.88	0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	200531	26219	7.65	2.88	0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	147196	14467	10.17	-3.63	-3.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	127857	12644	10.11	-5.52	-4.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	223877	22977	9.74	-8.36	-6.08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	161855	16354	9.90	-5.43	-4.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	131631	13572	9.70	-6.14	-4.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	167744	17537	9.57	-2.24	-2.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	197048	22195	8.88	-0.71	-1.43



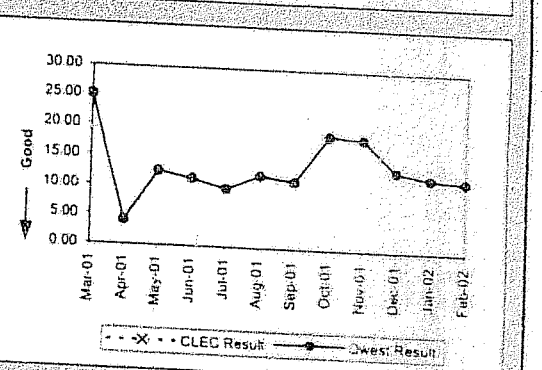
[illegible] (Average Days) (OP-6A-3)-- No Dispatches

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	808	71	11.38		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1288	371	3.47		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8444	1458	5.79	-0.12	-1.07
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7763	1391	5.58		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11988	1824	6.57	-0.29	-1.18
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6141	1268	4.84		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5134	745	6.89		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3617	488	7.41		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3288	445	7.39		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2437	340	7.17	-0.33	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8029	631	12.72	-0.87	-1.53
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4478	438	10.22		



[illegible] (Average Days) (OP-6B-3)-- No Dispatches

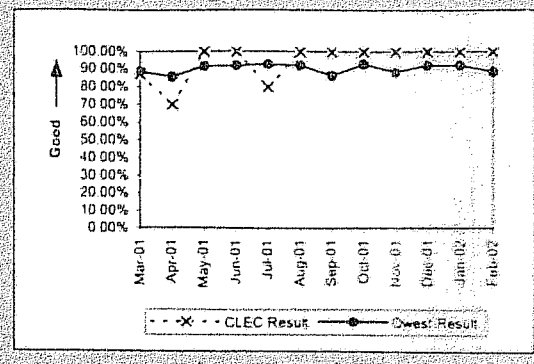
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	1	25.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	114	28	4.07		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5277	418	12.62		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1446	126	11.48		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2306	234	9.85		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6513	529	12.31		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2090	183	11.42		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	459	24	19.12		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	579	31	18.68		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	526	39	13.49		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	471	38	12.39		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	792	66	12.00		



Checklist #14 - Resale - Qwest DSL Installation

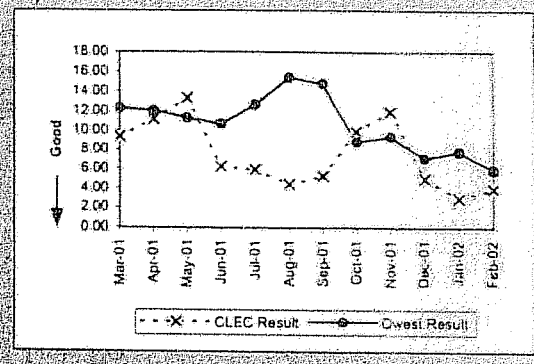
Percent Met Intervals (OR-3D) – Interval Zone One

				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				18938	21358	88.67%	0.19	-0.88
				16966	19091	88.83%	1.28	-0.22
				7486	8147	91.88%	-0.85	-1.52
				8103	8830	92.05%	-0.78	-1.47
				837	902	92.79%	0.91	-0.44
				525	570	92.28%	-0.41	-1.25
				292	338	86.39%	-0.68	-1.42
				264	284	92.96%	-0.39	-1.24
				224	253	88.54%	-0.36	-1.22
				219	236	92.37%	-0.29	-1.17
				246	267	92.13%	-0.29	-1.18
				181	204	88.73%	-0.36	-1.22



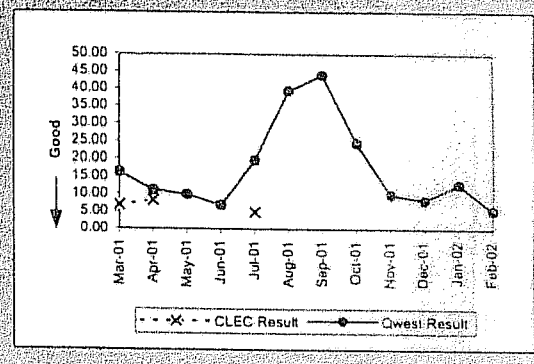
Percent Met Intervals (OR-4D) – Interval Zone One

				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				25232?	20864	12.33	-1.09	-1.66
				22143?	18797	12.11	-0.38	-1.23
				9194?	8030	11.04	2.65	0.61
				7580	6602	10.72	-2.49	-2.51
				1475?	1161	12.71	-0.93	-1.56
				1014?	656	15.47	-0.69	-1.42
				3270	355	14.85	-0.61	-1.37
				3700	303	8.91	1.79	0.09
				2476	264	9.38	1.66	0.01
				1704	239	7.13	-0.2	-1.12
				2250	288	7.81	-0.36	-1.22
				1172	198	5.92	-0.26	-1.16



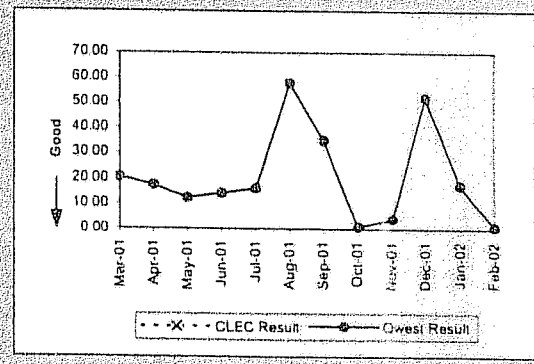
Percent Met Intervals (OR-6A-4) – Interval Zone One

				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				22024	1360	16.19	-0.7	-1.43
				19676	1764	11.15	-0.4	-1.24
				5234	528	9.91		
				2802	407	6.88		
				5623	286	19.66	-0.74	-1.45
				5407	137	39.47		
				2905	66	44.02		
				1031	42	24.55		
				524	53	9.89		
				255	31	8.35		
				570	44	12.95		
				154	28	5.50		



Percent Met Intervals (OR-6B-4) – Interval Zone One

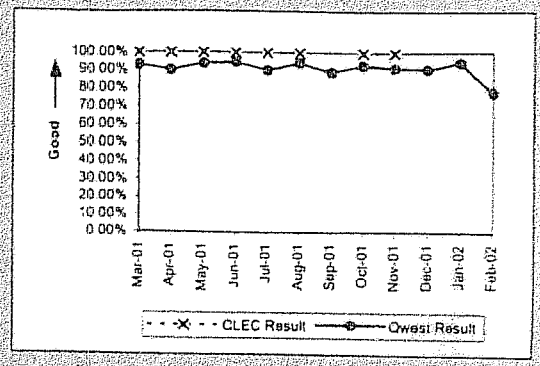
				Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				21674	1060	20.64		
				16743	961	17.42		
				1906	153	12.46		
				1713	120	14.28		
				342	21	16.29		
				136	2	98.00		
				70	2	35.00		
				1	1	1.00		
				4	1	4.00		
				52	1	52.00		
				52	3	17.33		
				1	1	1.00		



Checklist #14 - Resale - Qwest DSL Installation

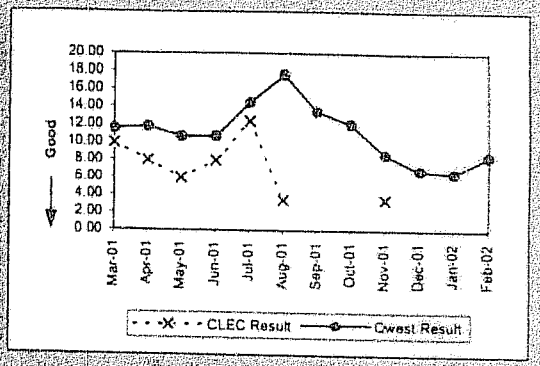
[illegible] (OP-3E)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4195	92.97%	-0.39	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3443	3833	89.83%	-0.34	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2301	2532	93.86%	-0.26	-1.16
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1371	1598	94.56%	-0.24	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	160	81	90.06%	-0.47	-1.28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	113	120	94.17%	-0.35	-1.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	65	89.23%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	62	56	92.86%	-0.27	-1.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	59	91.53%	-0.42	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39	43	90.70%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	51	54	94.44%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	42	54	77.78%		



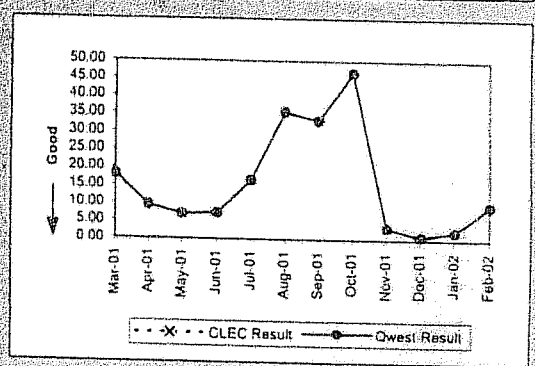
[illegible] (Average Days) (OP-4E)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	0.30	47829	4123	11.60	-0.34	-1.21
[illegible]	[illegible]	[illegible]	[illegible]		44516	3781	11.77	-0.47	-1.28
[illegible]	[illegible]	[illegible]	[illegible]		22683	2117	10.71	-1.29	-1.79
[illegible]	[illegible]	[illegible]	[illegible]		17119	1591	10.76	-0.53	-1.33
[illegible]	[illegible]	[illegible]	[illegible]	2.12	3347	230	14.55	-0.16	-1.1
[illegible]	[illegible]	[illegible]	[illegible]	0.71	2773	157	17.66	-0.93	-1.57
[illegible]	[illegible]	[illegible]	[illegible]		1001	74	13.53		
[illegible]	[illegible]	[illegible]	[illegible]		706	58	12.17		
[illegible]	[illegible]	[illegible]	[illegible]	3.54	472	54	8.74	-0.38	-1.23
[illegible]	[illegible]	[illegible]	[illegible]		287	42	6.83		
[illegible]	[illegible]	[illegible]	[illegible]		340	52	6.54		
[illegible]	[illegible]	[illegible]	[illegible]		442	52	8.50		



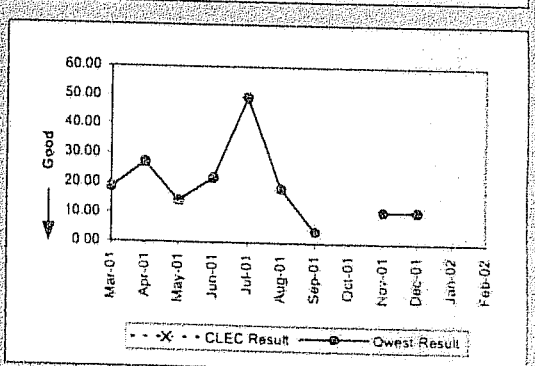
[illegible] (Average Days) (OP-6A-5)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4115	227	18.13		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2393	251	9.53		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	805	115	7.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	608	83	7.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1000	60	16.67		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1567	44	35.61		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	565	17	33.24		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	327	7	46.71		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	6	3.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	5	1.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	8	2.38		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	134	14	9.57		



[illegible] (Average Days) (OP-6B-5)-- Interval Zone Two

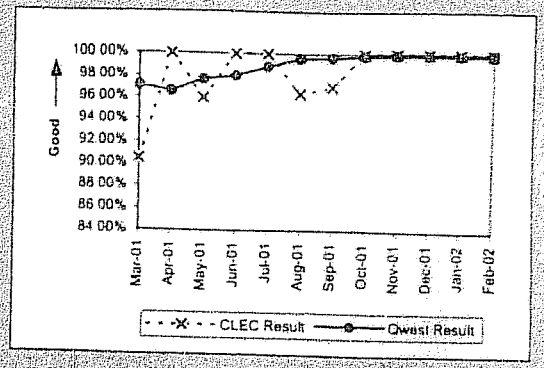
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1268	68	18.65		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3787	139	27.24		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	230	16	14.38		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88	4	22.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	297	6	49.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	37	2	18.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	1	4.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	2	11.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	1	11.00		



Checklist #14 - Resale - Qwest DSL Installation

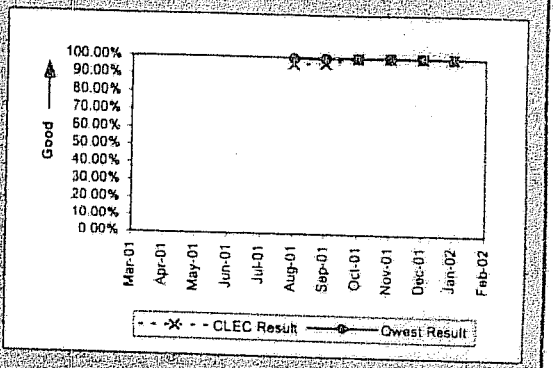
[illegible] (OP-5) - Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	42235	43518	97.05%	1.45	-0.12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	45572	47186	96.58%	-0.86	-1.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47164	48909	97.66%	0.58	-0.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47256	48226	98.01%	-0.73	-1.44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46533	47072	98.85%	-0.56	-1.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	38952	39117	99.58%	1.57	-0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	30658	30761	99.67%	1.59	-0.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35719	35802	99.77%	-0.42	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39795	39867	99.82%	-0.42	-1.25
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	40508	40569	99.85%	-0.39	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	42597	42670	99.83%	-0.44	-1.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39781	39843	99.84%	-0.42	-1.26



[illegible] (Percent) (OP-5) - Interval Zone One and Two

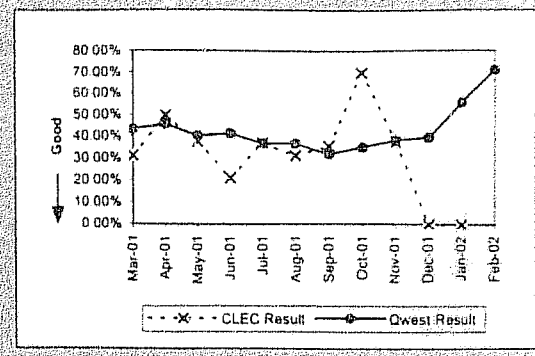
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	38984	39117	99.66%	1.67	0.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	30684	30761	99.75%	1.73	0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	35743	35802	99.84%	-0.35	-1.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	39805	39867	99.84%	-0.39	-1.24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	40523	40569	99.89%	-0.34	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	42611	42670	99.86%	-0.4	-1.24



Checklist #14 - Resale - Qwest DSL Repair

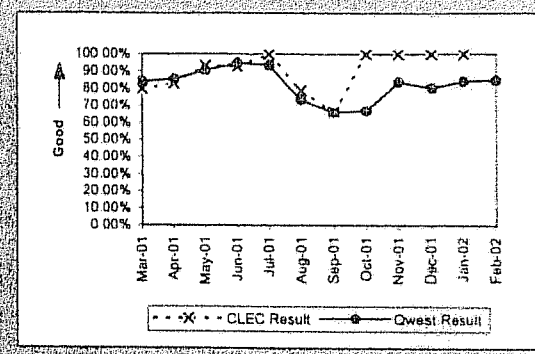
Percent Within Interval (MR-1) - Interval Zone One and Two

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				9810	43.41%	-0.98	-1.6
				8660	45.73%	0.29	-0.82
				9368	40.42%	-0.45	-1.27
				8102	41.63%	-3.05	-2.86
				6738	37.13%	0.05	-0.97
				9260	37.03%	-0.68	-1.42
				5351	31.88%	0.32	-0.8
				5685	35.04%	2.17	0.32
				4107	38.20%	-0.06	-1.04
				4102	39.54%	-0.61	-1.49
				6430	55.90%	-1.95	-2.19
				8189	71.21%		



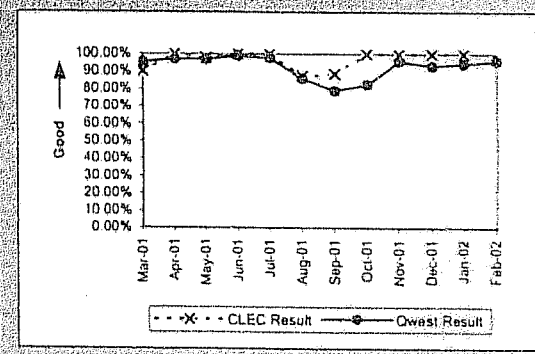
Percent Within Interval (MR-3D) - Interval Zone One

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				4208	84.15%	0.4	-0.76
				4108	85.59%	0.22	-0.86
				4824	90.75%	-0.63	-1.39
				4044	94.06%	0.61	-0.63
				3572	93.76%	-0.77	-1.47
				5007	73.70%	-0.61	-1.37
				3195	86.10%	-0.04	-1.02
				3129	67.02%	-1.21	-1.74
				2136	84.05%	-1.37	-1.84
				2101	80.53%	-0.48	-1.3
				2109	84.39%	-0.74	-1.45
				1503	85.03%		



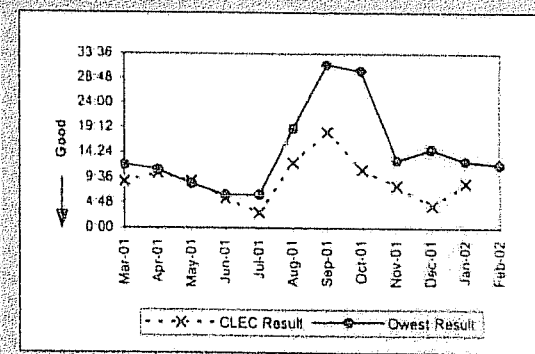
Percent Within Interval (MR-4D) - Interval Zone One

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				4208	95.34%	0.74	-0.55
				4108	87.15%	-0.42	-1.25
				4824	97.06%	-0.31	-1.19
				4044	98.94%	-0.68	-1.41
				3572	97.68%	-0.46	-1.28
				5007	86.06%	-0.2	-1.12
				3205	79.16%	-0.72	-1.44
				3180	82.61%	-0.79	-1.48
				2167	95.71%	-0.67	-1.41
				2128	93.00%	-0.27	-1.17
				2435	94.25%	-0.43	-1.26
				1516	95.91%		



Percent Within Interval (MR-6D) - Interval Zone One

			Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
				4208	12.06	-0.47	-1.29
				4108	11.08	-0.09	-1.05
				4824	8.26	2.2	0.34
				4044	6.19	-0.37	-1.22
				3572	6.24	-0.69	-1.42
				5007	19.05	-0.96	-1.59
				3205	31.32	-0.74	-1.45
				3180	30.15	-0.64	-1.38
				2167	12.51	-0.8	-1.49
				2128	14.56	-0.45	-1.27
				2435	12.40	-0.32	-1.19
				1516	12.03		



Checklist #14 - Resale - Qwest DSL Repair

[illegible] Interval Zone One

[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	-0.19	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	0.65	-0.61
[illegible]	[illegible]	[illegible]	[illegible]	-2.38	-2.45
[illegible]	[illegible]	[illegible]	21.56%	0.36	-0.78
[illegible]	[illegible]	[illegible]	21.02%	[illegible]	-0.52
[illegible]	[illegible]	[illegible]	21.01%	-0.02	-1.01
[illegible]	[illegible]	[illegible]	[illegible]	-0.07	-1.53
[illegible]	[illegible]	[illegible]	22.48%	0.43	-0.74
[illegible]	[illegible]	[illegible]	[illegible]	0.34	-0.8
[illegible]	[illegible]	[illegible]	[illegible]	-0.57	-1.35
[illegible]	[illegible]	[illegible]	27.23%	1.06	-1.64
[illegible]	[illegible]	[illegible]	[illegible]		

[illegible] Interval Zone One

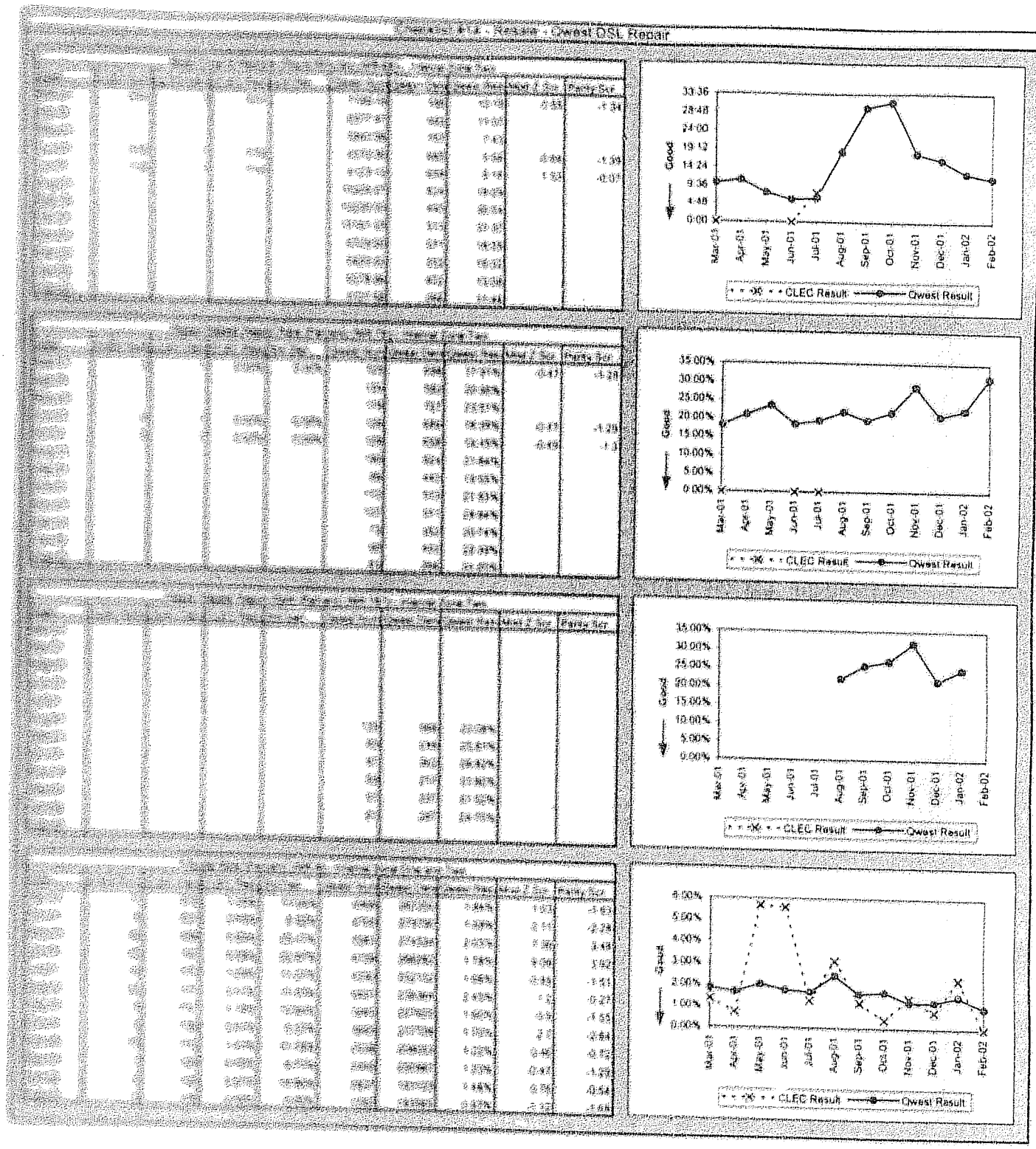
[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	-0.33	-1.2
[illegible]	[illegible]	[illegible]	[illegible]	-0.39	-1.23
[illegible]	[illegible]	[illegible]	[illegible]	0.66	-0.6
[illegible]	[illegible]	[illegible]	[illegible]	-1.52	-1.92
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	-0.3	-1.55

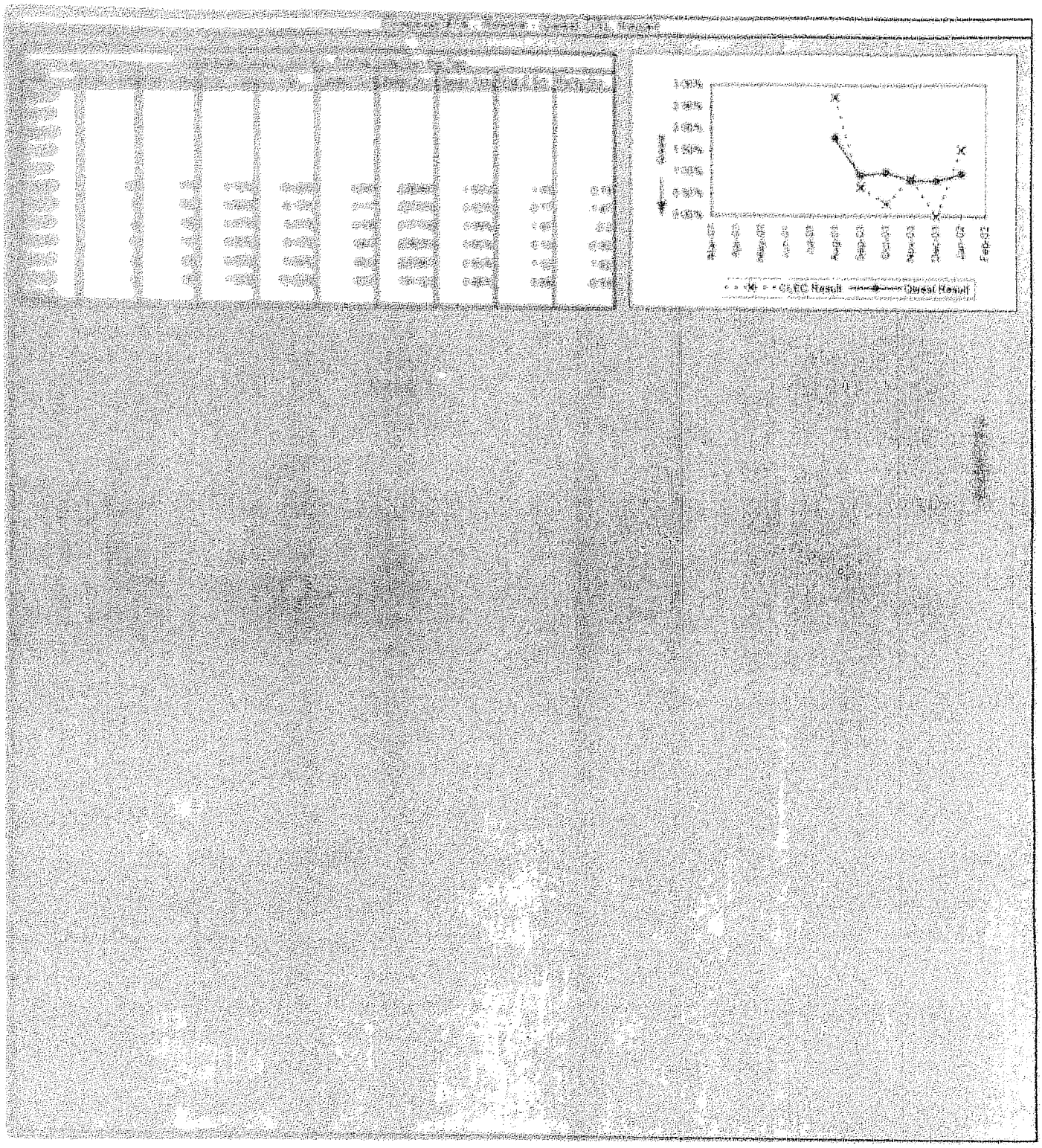
[illegible] Interval Zone Two

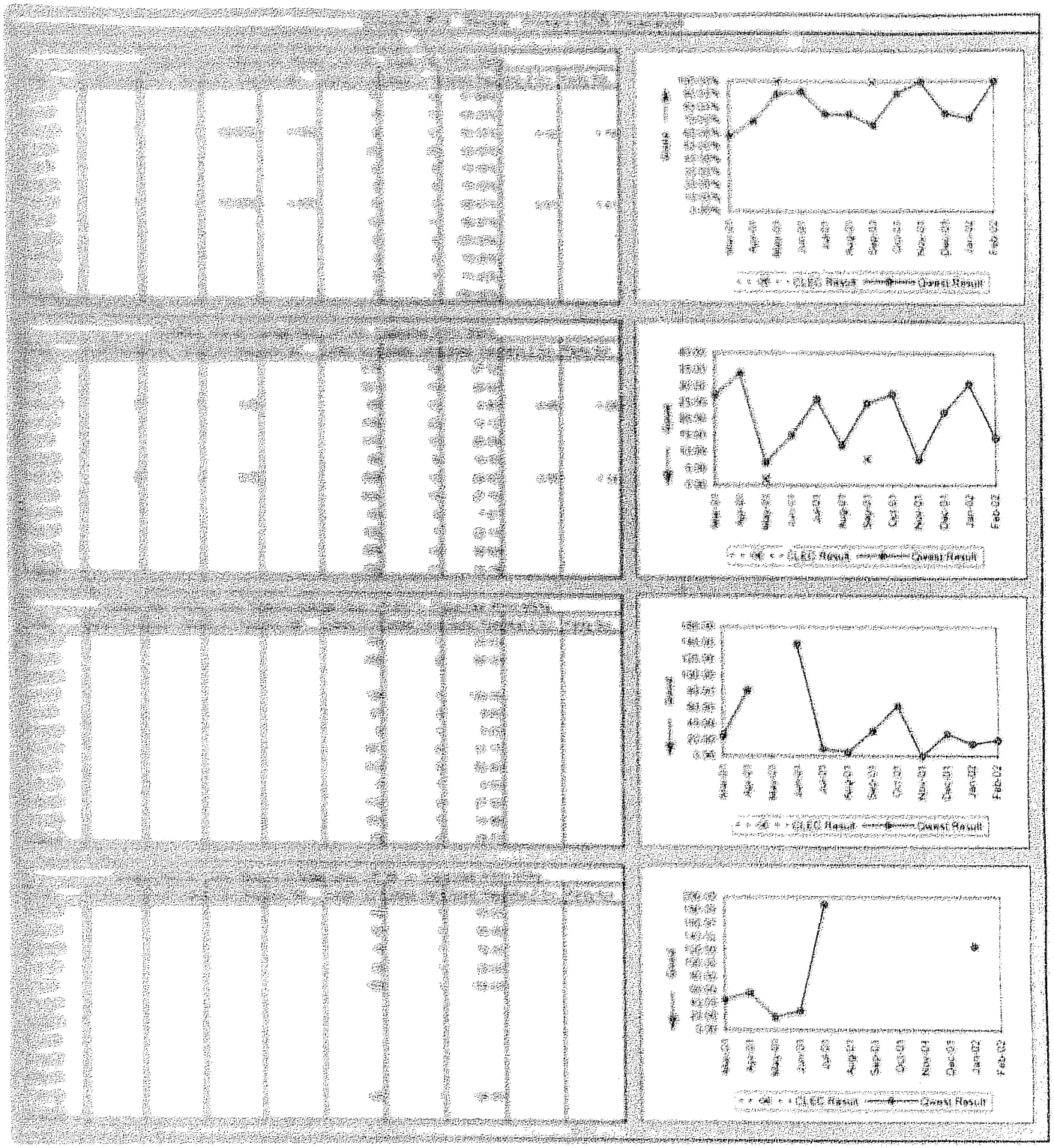
[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	-0.37	-1.22
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	-0.22	-1.13
[illegible]	[illegible]	[illegible]	[illegible]	-0.26	-1.16
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	76.10%		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		

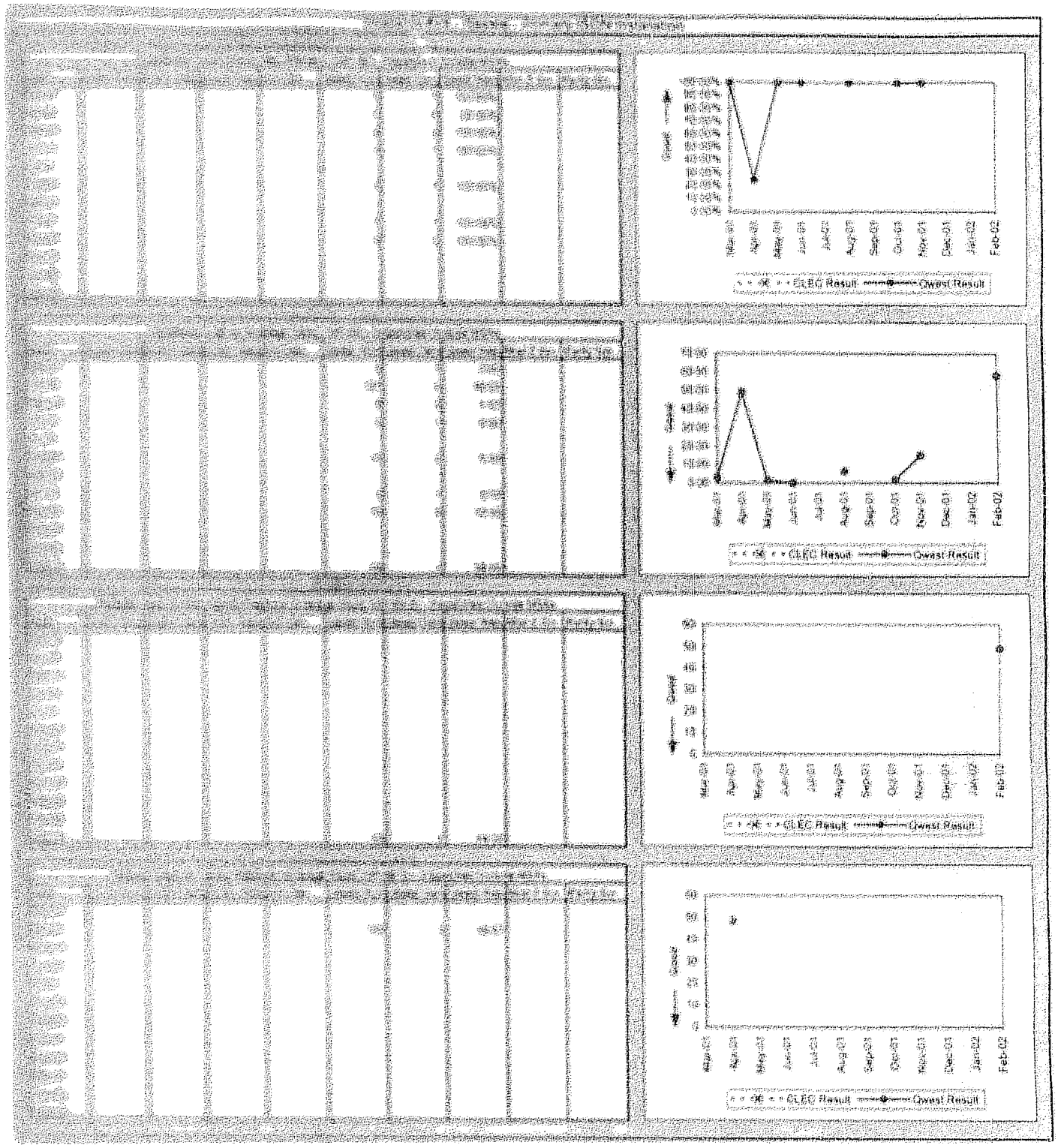
[illegible] Interval Zone Two

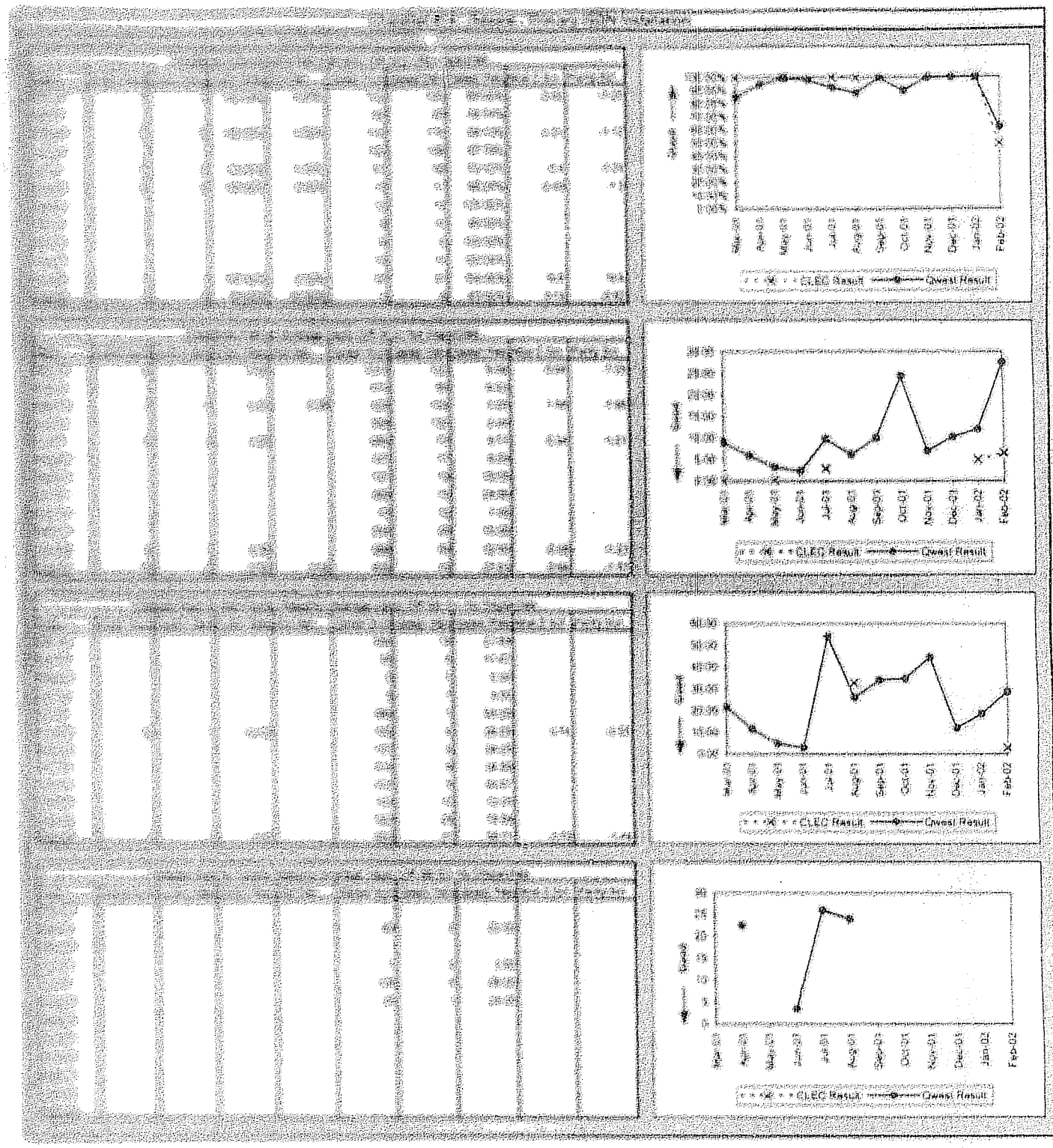
[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	-0.17	-1.1
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]	-0.08	-1.05
[illegible]	[illegible]	[illegible]	[illegible]	-0.16	-1.1
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		
[illegible]	[illegible]	[illegible]	[illegible]		

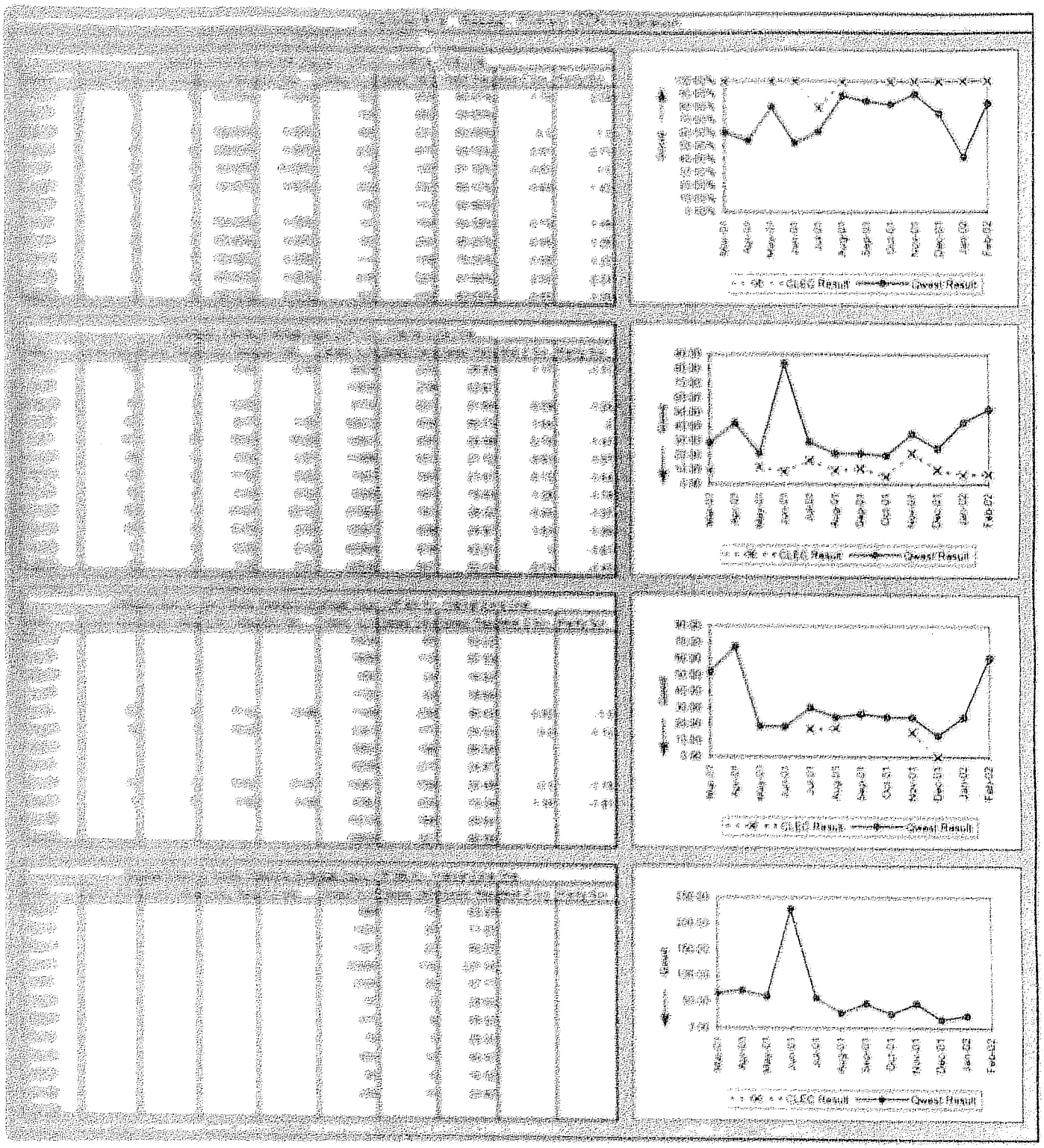

Qwest DSL Repair
CLEC Result
Qwest Result

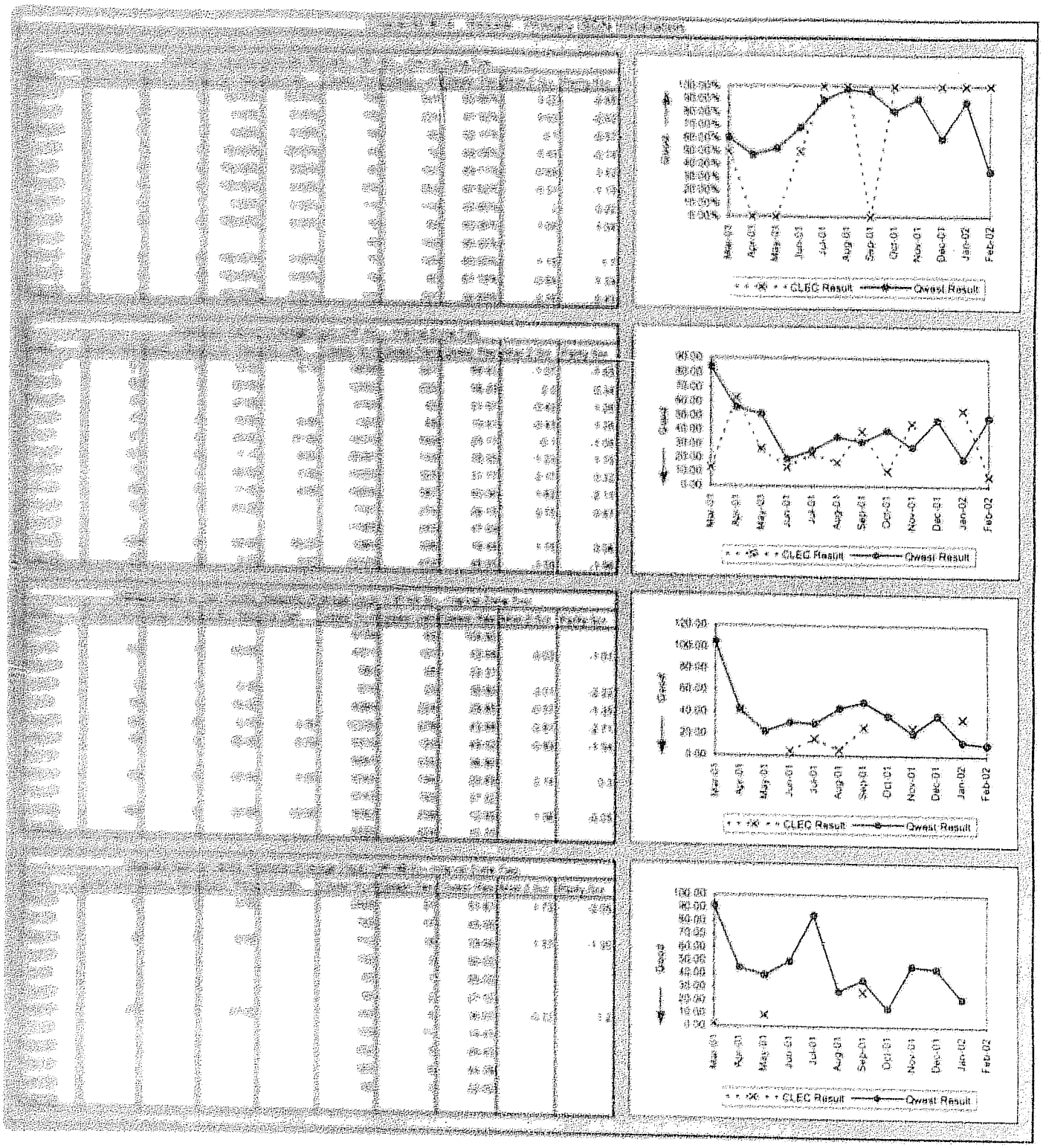




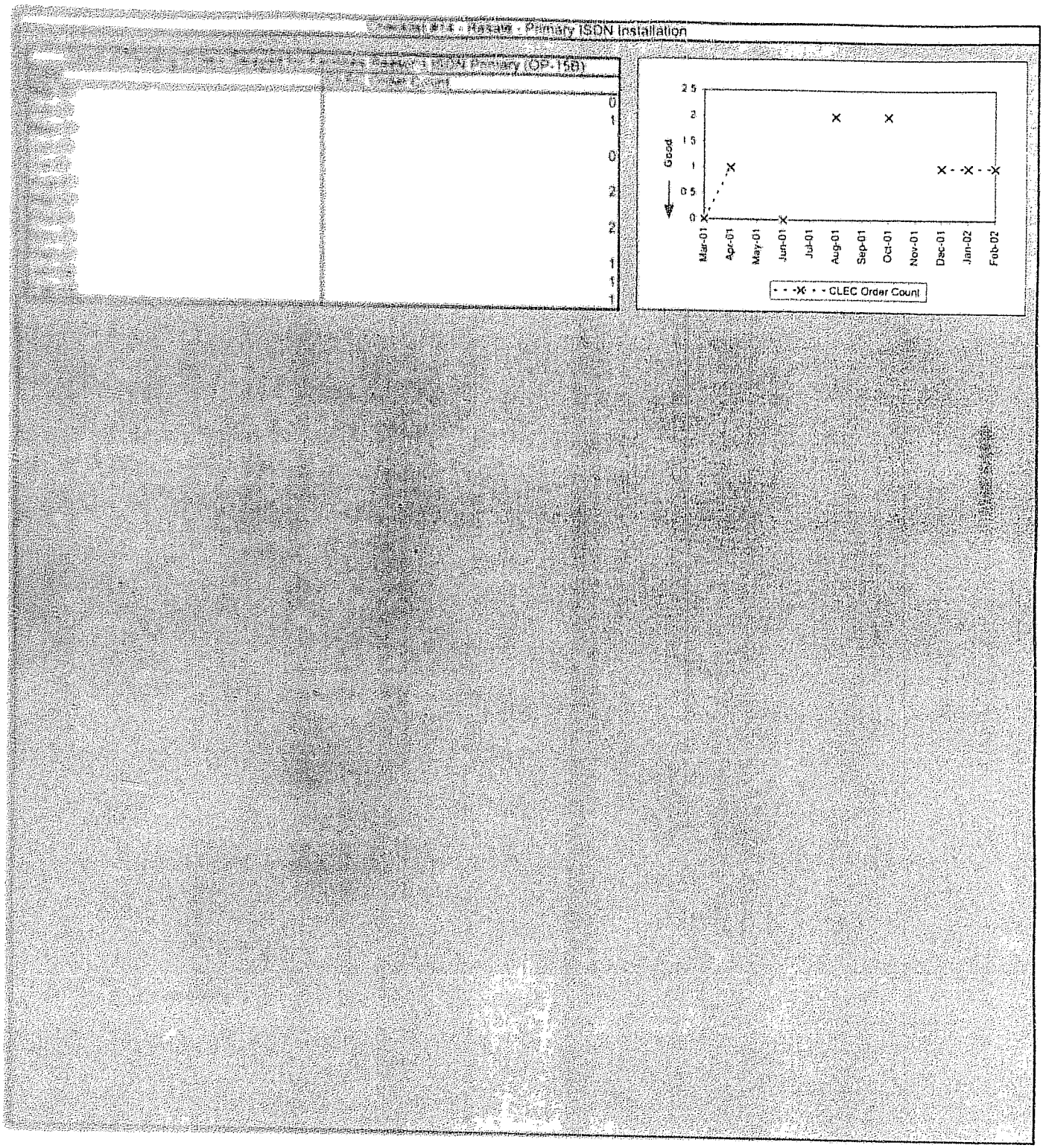

CLEC Result
Qwest Result
Feb-02

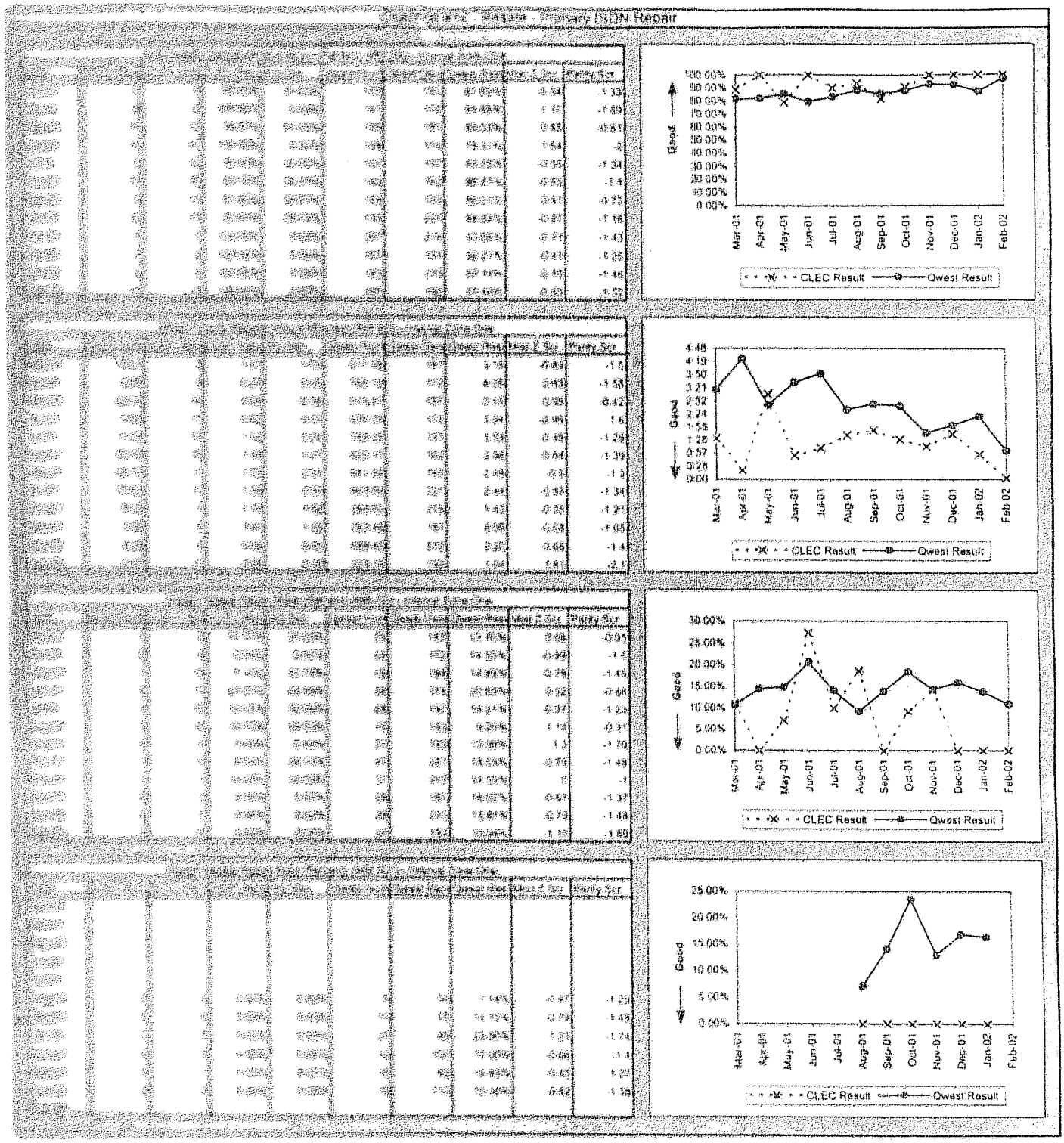

Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

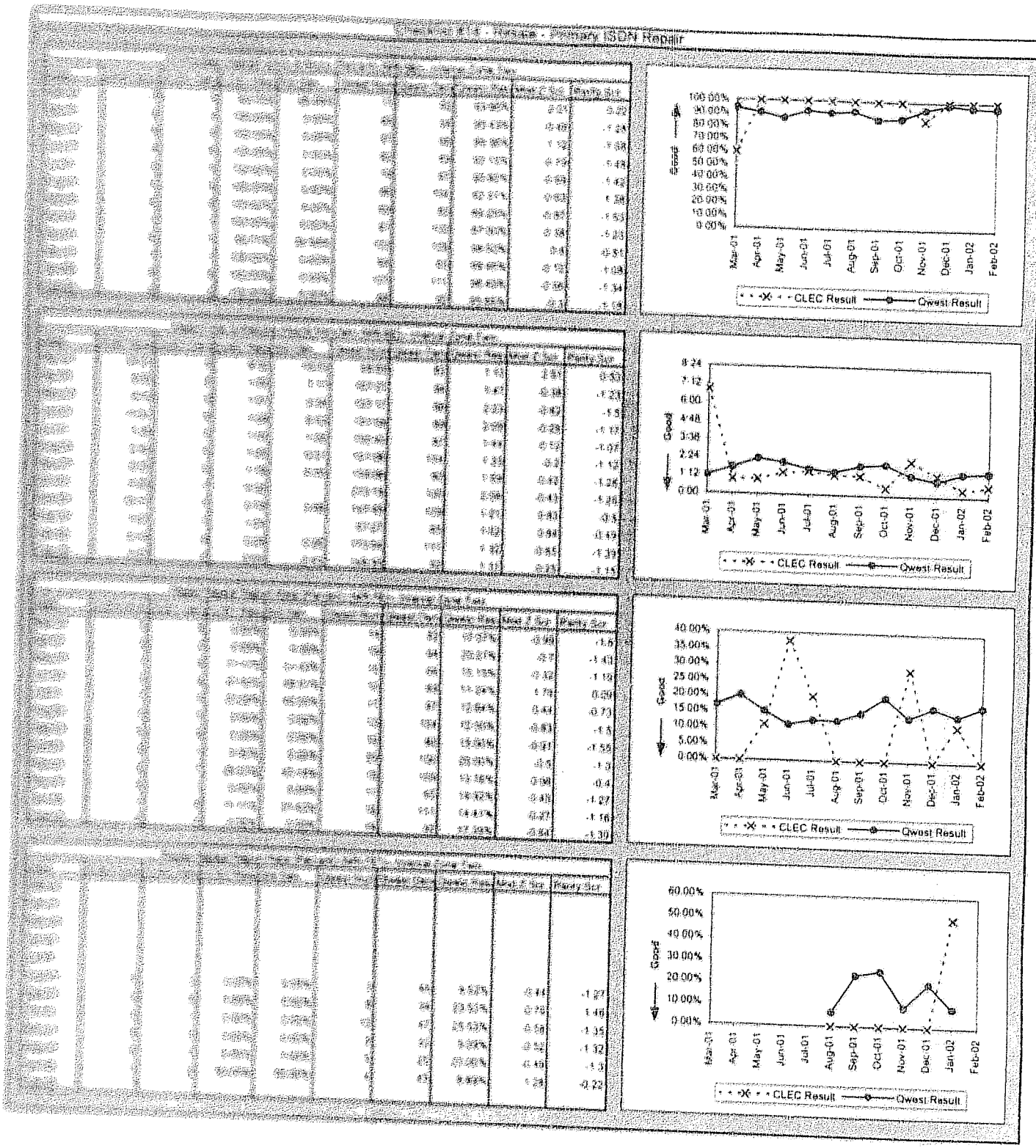


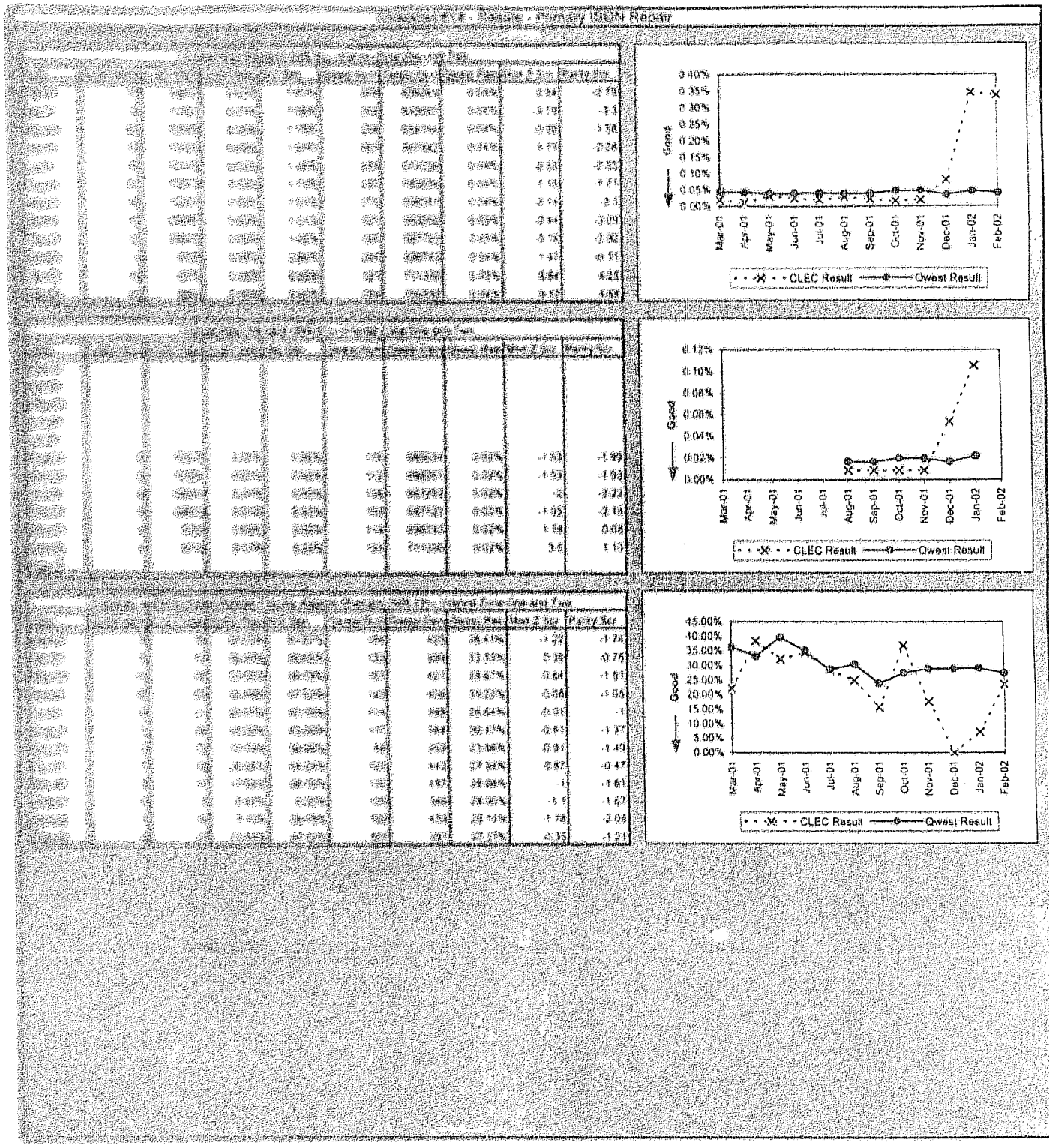

CLEC Result
Qwest Result

Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


Primary ISDN Installation
Primary (OP-15B)
Good
2.5
2
1.5
1
0.5
0
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Order Count


Good
CLEC Result
Qwest Result


Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


Mar-01
Apr-01
May-01
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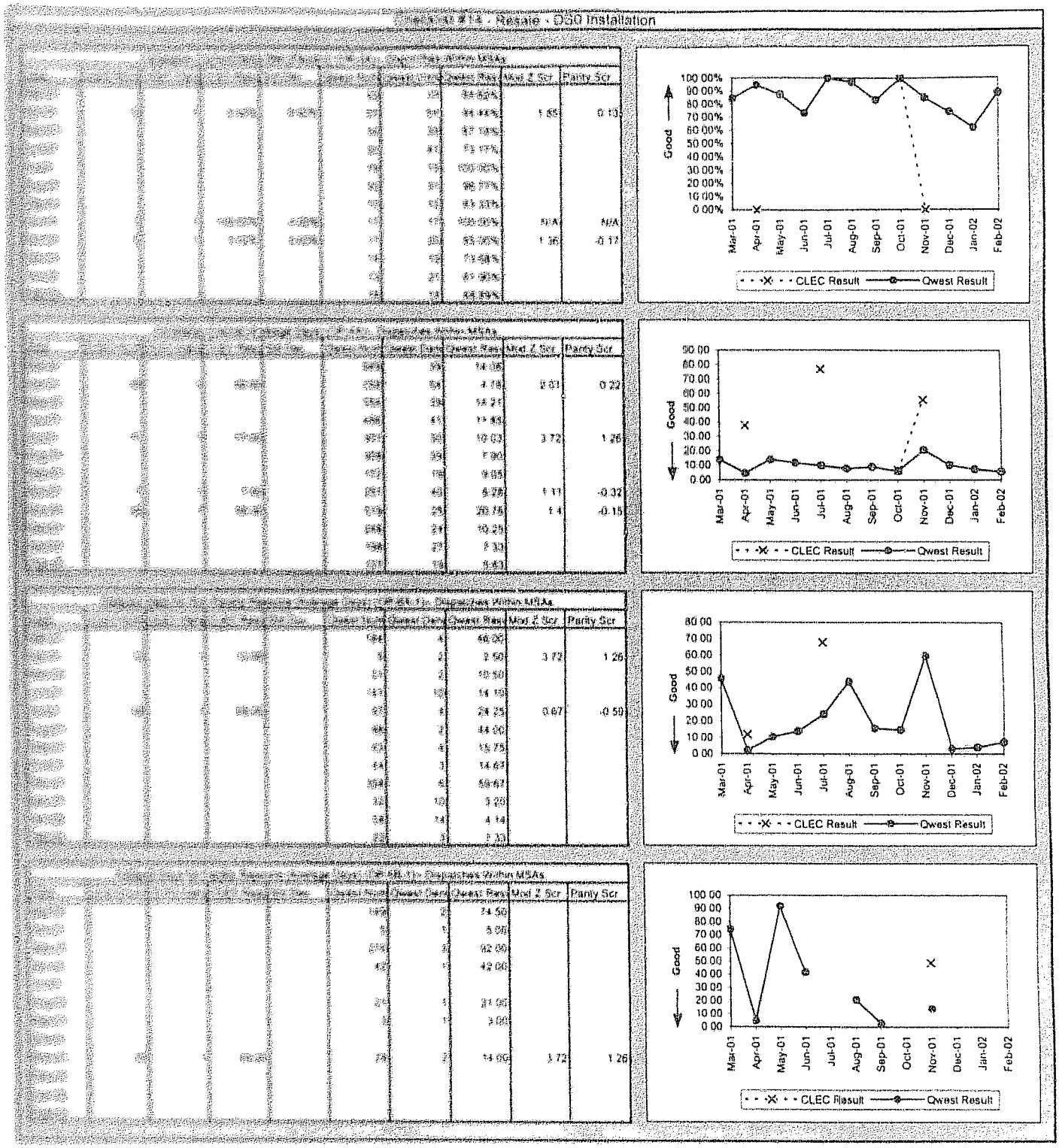
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result


Mar-01
Apr-01
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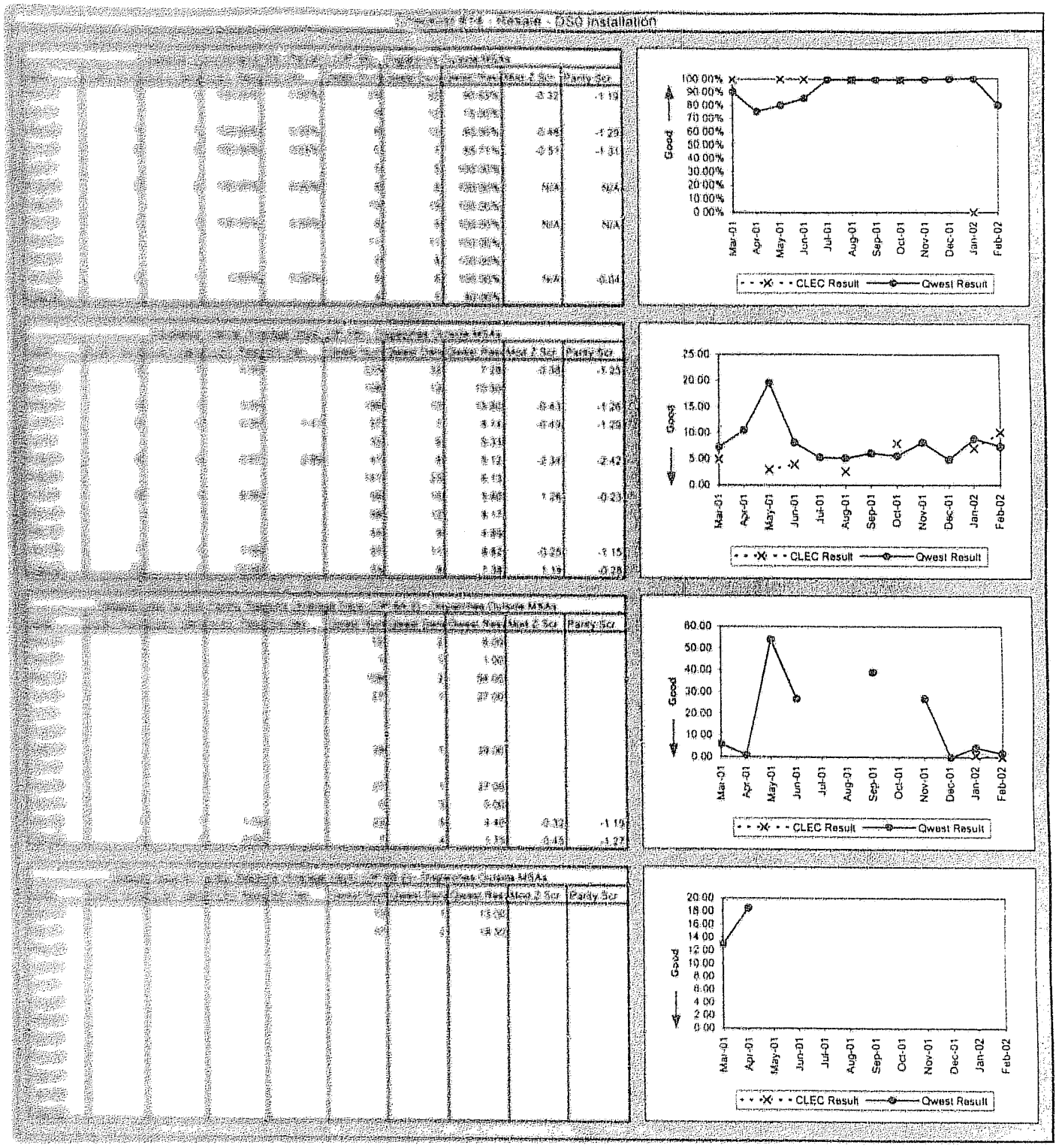
Nov-01
Dec-01
Jan-02
Feb-02
Good
CLEC Result
Qwest Result


Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Result
Qwest Result

[illegible] #14 - Resale - DS0 Installation

[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	-0.24	-1.10
[illegible]	[illegible]	-0.54	-1.33
[illegible]	[illegible]		
[illegible]	[illegible]	0.29	-0.83
[illegible]	[illegible]	-0.73	-1.44
[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	N/A	N/A
[illegible]	[illegible]	1.06	-1.64
[illegible]	[illegible]	-1.15	-1.71
[illegible]	[illegible]	-0.11	-1.02
[illegible]	[illegible]	0.45	-0.73

[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	3.40	1.35	-0.18
[illegible]	2.59	1.23	-0.25
[illegible]	1.98		
[illegible]	1.99	-0.03	-1.02
[illegible]	5.93	0.35	-0.79
[illegible]	3.83	2.88	0.75
[illegible]	3.86	-0.83	-1.5
[illegible]	4.17	0.35	-0.79
[illegible]	5.17	-0.22	-1.13
[illegible]	4.09	[illegible]	-1.53
[illegible]	8.88	0.50	-0.64
[illegible]	10.88	-0.48	-1.29

[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	2.00		
[illegible]	14.00		
[illegible]	14.67		
[illegible]	0.00		
[illegible]	30.00		
[illegible]			
[illegible]			
[illegible]			
[illegible]	2.25		
[illegible]	17.25		
[illegible]	20.50	-0.51	-1.31
[illegible]	63.67	-0.22	-2.35

[illegible]	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	9.50		
[illegible]			
[illegible]			
[illegible]	9.00		
[illegible]	72.40		
[illegible]			
[illegible]			
[illegible]			
[illegible]			
[illegible]	19.00		
[illegible]	6.50		
[illegible]			

Checklist #14 - Resale - DS0 Installation

[illegible] Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	78.52%	-1.52	-1.03
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	79.41%	-2.15	-2.31
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-1.02	-1.67
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.94	-1.57
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.98	-1.59
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	167	[illegible]	0.73	-0.55
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	-0.71	-1.43
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90.31%	0	-1
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90.32%	0.51	-0.69
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0.87	-0.47
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	135	90.37%	-0.72	-1.44
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3.74	1.27

[illegible] Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	138	8.41	-0.87	-1.53
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	129	15.76	-1.84	-2.12
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	152	10.58	-1.02	-1.62
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	107	9.90	-2.39	-2.45
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	174	10.24	-0.23	-1.14
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	240	14.73	1.22	-0.26
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	122	14.39	-0.60	-1.42
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	182	11.90	1.51	-0.08
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	145	17.08	-0.34	-1.21
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	117	10.79	-0.69	-1.42
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	140	14.01	-0.52	-1.31
[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	156	11.07	-2.27	-2.38

[illegible] Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					[illegible]	18	6.00		
[illegible]		[illegible]		[illegible]	[illegible]	18	28.72	-0.43	-1.26
[illegible]		[illegible]			[illegible]	14	24.86	-0.89	-1.54
[illegible]		[illegible]		[illegible]	[illegible]	13	16.92	-1.35	-1.82
[illegible]		[illegible]		[illegible]	[illegible]	25	21.16	-0.30	-1.22
[illegible]		[illegible]		[illegible]	[illegible]	55	21.53	-0.14	-1.08
[illegible]		[illegible]			[illegible]	33	24.73	-0.45	-1.27
[illegible]		[illegible]		[illegible]	[illegible]	42	15.70	1.63	-0.01
[illegible]		[illegible]		[illegible]	[illegible]	46	16.05	1.51	-0.08
[illegible]		[illegible]		[illegible]	[illegible]	53	8.74	-0.13	-1.08
[illegible]					[illegible]	54	24.85		
[illegible]		[illegible]		[illegible]	[illegible]	51	7.70	-2	-2.22

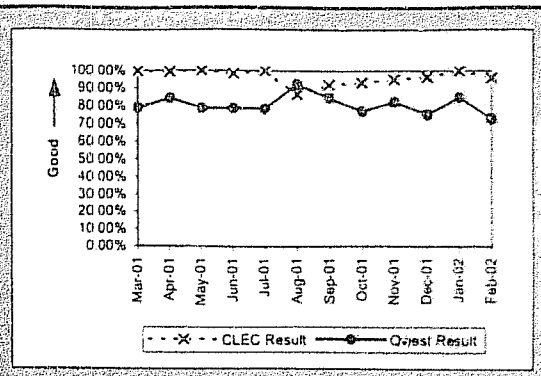
[illegible] Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]					[illegible]	14	20.21		
[illegible]					[illegible]	12	48.00		
[illegible]					[illegible]	10	31.90		
[illegible]					[illegible]	6	6.17		
[illegible]					[illegible]	5	16.20		
[illegible]		[illegible]		[illegible]	[illegible]	16	41.00	-0.05	-1.03
[illegible]					[illegible]	4	8.75		
[illegible]					[illegible]	6	41.67		
[illegible]					[illegible]	5	17.60		
[illegible]					[illegible]	4	3.75		
[illegible]					[illegible]	4	41.00		
[illegible]					[illegible]	4	22.50		

Checklist #14 - Resale - DS0 Installation

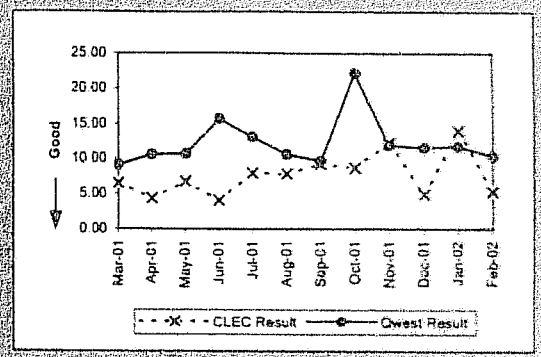
Interval Commitments Met (Percent) (OP-3E)-- Interval Zone Two

					149	189	78.84%	-2.3	-2.4
					174	206	84.47%	-4.31	-3.62
					122	155	78.71%	-2.84	-2.73
					89	113	78.76%	-3.04	-2.85
					85	108	78.70%	-2.45	-2.49
					161	174	92.53%	0.98	-0.41
					94	111	84.68%	-0.72	-1.44
					129	167	77.25%	-1.99	-2.21
					103	125	82.40%	-1.43	-1.87
					79	105	75.24%	-2.31	-2.4
					141	166	84.94%	-1.61	-1.98
					91	125	72.80%	-2.43	-2.46



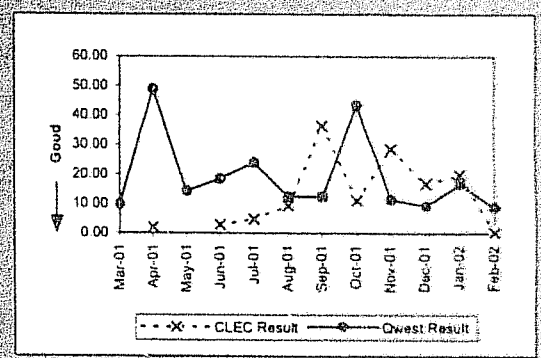
Coordinated Customer Conversions (Average Days) (OP-4E)-- Interval Zone Two

					1655	182	9.09	-1.68	-2.02
					2086	198	10.54	-3.67	-3.23
					1619	152	10.65	-1.5	-1.91
					1745	111	15.72	-1.33	-1.81
					1845	140	13.18	-1.99	-2.21
					2360	223	10.62	-1.04	-1.64
					1507	156	9.66	-0.15	-1.09
					4477	201	22.27	-2.06	-2.25
					1860	156	11.92	1.02	-0.38
					1467	127	11.55	-2	-2.22
					2329	199	11.70	1.19	-0.28
					1433	141	10.30	-1.69	-2.03



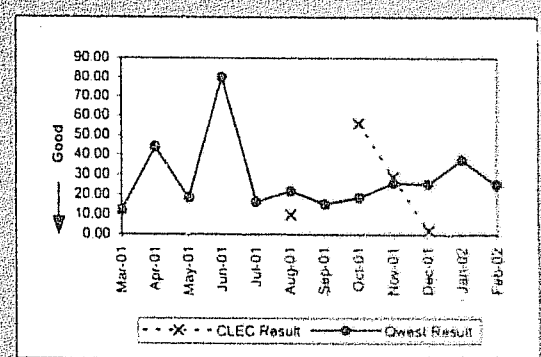
Coordinated Customer Conversions Not On Time Due to Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

					336	34	9.88		
			3.00		980	20	49.00	-0.42	-1.25
					319	22	14.50		
			3.00		280	15	18.67	-0.84	-1.51
			4.88	8.76	868	36	24.11	-3.24	-2.97
			9.50	9.93	476	38	12.53	-0.37	-1.23
			36.50	47.38	377	30	12.57	1.54	-0.06
			11.33	13.65	2996	69	43.42	-1.23	-1.75
			24.75	33.44	510	44	11.59	1.48	-0.1
			17.00	15.56	538	57	9.44	1.4	-0.15
			29.00	22.06	1167	69	16.91	0.93	-0.43
			0.40	0.89	547	62	8.82	-1.02	-1.62



Coordinated Cuts for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

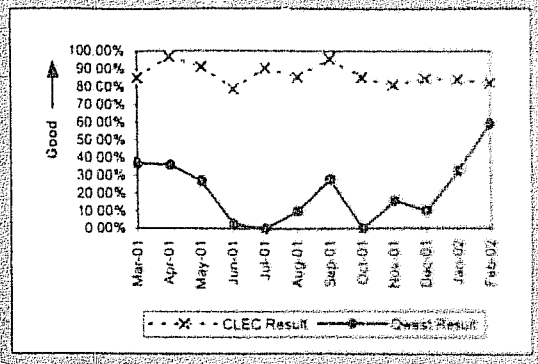
					74	6	12.33		
					528	12	44.00		
					204	11	18.55		
					720	9	80.00		
					116	7	16.57		
			10.00	7.07	131	6	21.83	-0.47	-1.28
					154	10	15.40		
			56.00		243	13	18.69	1.35	-0.18
			29.00		313	12	26.08	1.02	-0.38
			3.00		76	3	25.33	-0.94	-1.57
					263	7	37.57		
					25	1	25.00		



Checklist #14 - Resale - DS0 installation

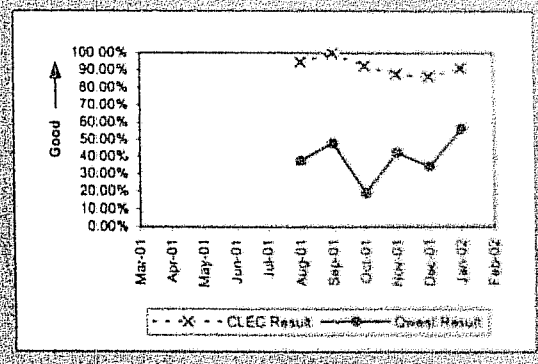
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

		CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	35	41	85.37%	35.34%	242	660	36.67%	-6.28	-4.82
	150	168	97.02%	16.99%	258	722	35.73%	-14.93	-10.08
	159	173	91.33%	28.14%	184	688	26.74%	-17.16	-11.43
	75	89	78.65%	40.98%	15	579	2.59%	-42.05	-26.57
	91	101	90.65%	29.11%	0	413	0.00%	N/A	
	66	77	85.71%	34.99%	47	469	10.02%	-20.5	-13.46
	46	46	95.83%	19.98%	131	467	28.05%	-9.95	-7.05
	53	53	85.45%	35.25%	0	433	0.00%	N/A	
	47	58	81.03%	39.20%	69	436	15.83%	-12.78	-8.77
	52	59	84.75%	35.95%	35	348	10.06%	-17.64	-11.72
	53	57	84.21%	36.46%	130	401	32.42%	-7.82	-5.75
	47	51	82.35%	38.12%	249	421	59.14%	-3.18	-2.94



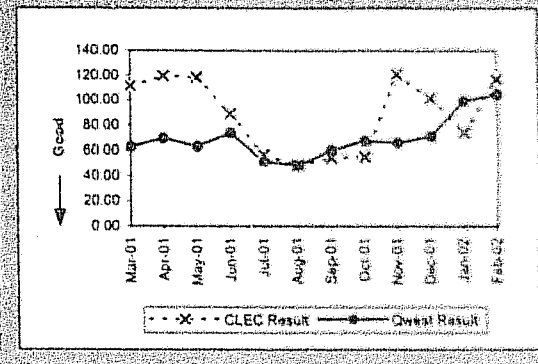
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

		CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	73	77	94.81%	22.19%	178	469	37.95%	-9.53	-6.79
	48	48	100.00%	0.00%	225	467	48.18%	-6.84	-5.16
	51	55	92.73%	25.97%	83	433	19.17%	-13.05	-8.94
	51	58	87.93%	32.58%	185	436	42.43%	-6.59	-5
	51	59	86.44%	34.24%	120	348	34.48%	-7.76	-5.72
	52	57	91.23%	28.29%	226	401	56.36%	-4.97	-4.02



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

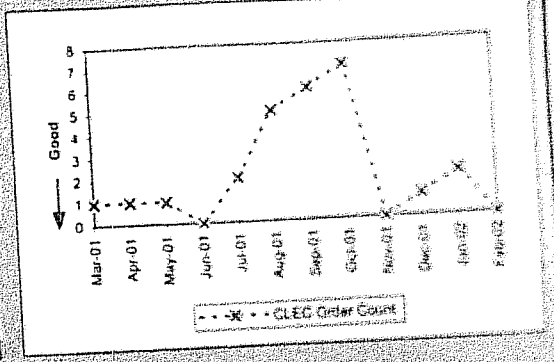
		CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	334	3	111.33	155.19	9787	155	63.14	2.23	0.35
	399	5	119.80	157.37	12194	175	69.68	1.9	0.15
	356	3	118.67	185.73	11658	184	63.36	2.17	0.32
	445	5	89.00	148.51	11520	156	73.85	1.85	0.13
	511	9	56.78	120.09	7022	137	51.26	1.51	-0.08
	681	14	48.64	102.82	9325	195	47.82	1.45	-0.12
	760	14	54.29	106.71	10134	166	60.32	-0.31	-1.19
	772	14	55.14	113.49	10683	158	67.61	-0.57	-1.35
	407	5	121.40	192.79	12079	183	66.01	1.9	0.15
	715	7	101.43	171.38	12657	178	71.11	1.77	0.08
	814	11	74.00	148.05	17574	177	99.29	-0.92	-1.56
	958	8	117.25	170.22	19423	185	104.99	1.87	0.13



Checklist #14 - Resale - DS0 Installation

Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)

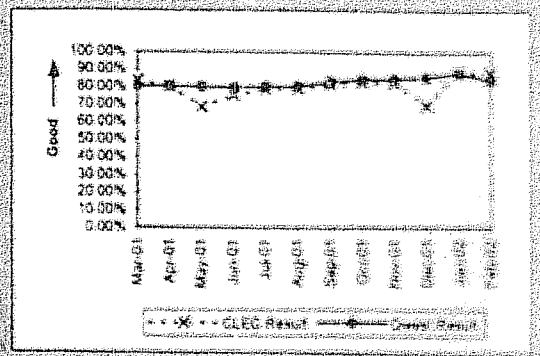
Date	CLEC Order Count
Mar-01	1
Apr-01	1
May-01	1
Jun-01	0
Jul-01	2
Aug-01	5
Sep-01	6
Oct-01	7
Nov-01	0
Dec-01	1
Jan-02	2
Feb-02	0



Checklist #14 - Resale - DS0 Repair

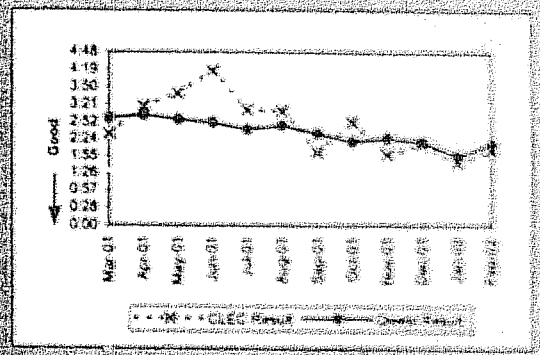
All Troubles Cleared within 4 hours (Percent) (MR-5A)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	47	56	83.93%	36.73%	3264	4056	80.47%	-0.85	-1.39
Apr-01	33	41	80.49%	39.63%	3152	3922	80.37%	-0.02	-1.01
May-01	35	51	68.63%	46.40%	3319	4154	79.90%	1.9	0.16
Jun-01	43	57	75.44%	43.05%	3433	4312	79.62%	0.78	-0.52
Jul-01	49	62	79.03%	40.71%	3185	3972	80.19%	0.25	-0.85
Aug-01	42	53	79.25%	40.56%	3441	4278	80.43%	0.24	-0.85
Sep-01	23	28	82.14%	38.30%	2606	3142	82.94%	0.15	-0.91
Oct-01	30	36	83.33%	37.27%	3313	3913	84.67%	0.26	-0.84
Nov-01	29	35	82.86%	37.69%	2646	3114	84.97%	0.38	-0.77
Dec-01	7	10	70.00%	45.83%	2467	2872	85.90%	1.3	-0.21
Jan-02	23	26	88.46%	31.95%	2592	2929	88.49%	0.07	-0.96
Feb-02	16	18	88.89%	31.43%	2238	2649	84.48%	-0.51	-1.31



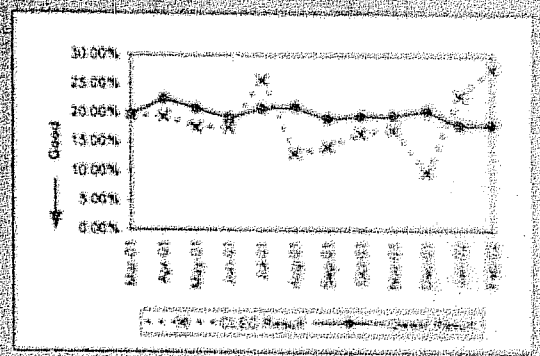
Mean Time to Restore (Hours:Minutes) (MR-6D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	142:24	56	2:33	4:33	12135:41	4056	3:00	-0.47	-1.29
Apr-01	135:55	41	3:19	6:07	12042:21	3922	3:04	2.05	0.25
May-01	187:24	51	3:40	4:07	12233:51	4154	2:57	2.12	0.29
Jun-01	244:42	57	4:18	8:36	12351:52	4312	2:52	1.9	0.15
Jul-01	200:33	62	3:14	6:18	10675:37	3972	2:41	2.03	0.24
Aug-01	169:26	53	3:12	4:40	11943:53	4278	2:48	1.88	0.14
Sep-01	57:22	28	2:03	2:09	8076:03	3142	2:34	-0.6	-1.56
Oct-01	104:23	36	2:54	5:02	9184:48	3913	2:21	2.01	0.22
Nov-01	69:19	35	1:59	2:05	7576:05	3114	2:26	-0.55	-1.33
Dec-01	22:54	10	2:17	1:53	5724:41	2872	2:20	-0.04	-1.02
Jan-02	44:55	26	1:44	2:13	5680:47	2929	1:56	-0.32	-1.19
Feb-02	38:04	18	2:07	2:31	5993:30	2649	2:16	-0.14	-1.09



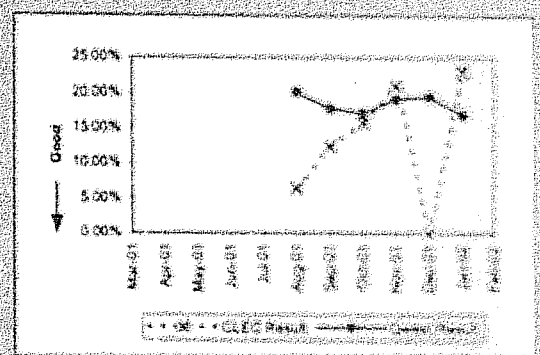
Repair Repeat Report Rate (Percent) (MR-7D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	11	56	19.64%	39.73%	802	4056	19.77%	-0.02	-1.01
Apr-01	8	41	19.51%	39.63%	883	3922	22.51%	-0.46	-1.25
May-01	9	51	17.65%	38.12%	869	4154	20.92%	-0.57	-1.35
Jun-01	10	57	17.54%	38.03%	833	4312	19.32%	-0.34	-1.2
Jul-01	16	62	25.81%	43.76%	833	3972	20.97%	0.93	-0.44
Aug-01	7	53	13.21%	33.86%	906	4278	21.18%	-1.41	-1.86
Sep-01	4	28	14.29%	34.99%	602	3142	19.16%	-0.65	-1.4
Oct-01	6	36	16.67%	37.27%	765	3913	19.55%	-0.43	-1.26
Nov-01	6	35	17.14%	37.69%	613	3114	19.69%	-0.35	-1.23
Dec-01	1	10	10.00%	30.00%	591	2872	20.58%	-0.83	-1.5
Jan-02	6	26	23.08%	42.13%	528	2929	18.03%	0.68	-0.59
Feb-02	5	18	27.78%	44.79%	479	2649	18.08%	1.03	-0.37



Repair Repeat Report Rate (Percent) (MR-7D*)– Interval Zone One

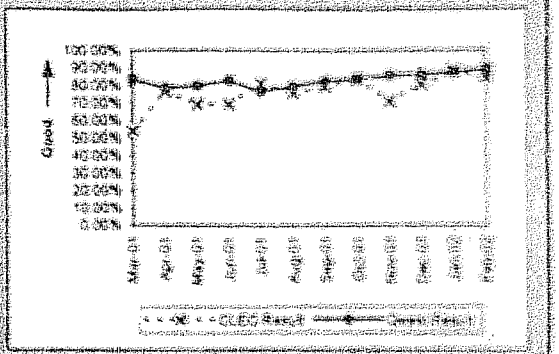
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	31	6.45%	24.57%	604	2989	20.21%	-1.9	-2.15
Sep-01	2	16	12.50%	33.07%	372	2081	17.88%	-0.56	-1.34
Oct-01	3	19	15.79%	36.46%	447	2598	17.21%	-0.16	-1.1
Nov-01	4	19	21.05%	40.77%	395	2051	19.26%	0.24	-0.86
Dec-01	0	6	0.00%	0.00%	388	1981	19.59%	-1.21	-1.73
Jan-02	3	13	23.08%	42.13%	316	1867	16.93%	0.6	-0.83
Feb-02									



Checklist #14 - Resale - DS0 Repair

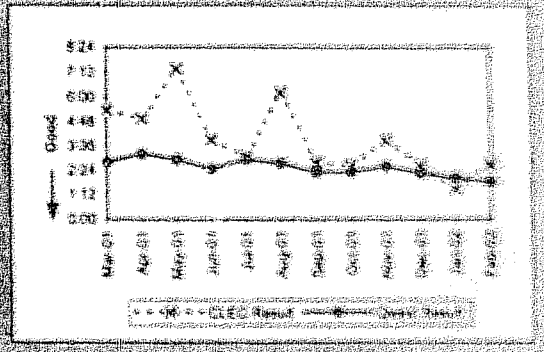
All Troubles Cleared within 4 hours (Percent) (MR-5B) – Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	13	24	54.17%	49.83%	2333	2795	83.47%	-3.33	-1.02
Apr-01	26	34	76.47%	42.42%	2477	3153	78.56%	-0.32	-0.8
May-01	27	39	69.23%	46.15%	2445	3073	79.56%	-1.53	-0.07
Jun-01	38	55	69.09%	46.21%	2778	3364	82.58%	-2.43	-0.48
Jul-01	35	43	81.40%	38.91%	2626	3422	76.74%	0.72	-1.44
Aug-01	38	50	76.00%	42.71%	2946	3688	79.88%	-0.66	-0.58
Sep-01	27	34	79.41%	40.43%	2138	2588	82.61%	-0.51	-0.89
Oct-01	26	31	83.87%	36.78%	2344	2799	83.74%	-0.02	-1.01
Nov-01	22	31	70.97%	45.39%	1830	2138	85.59%	-2.1	0.27
Dec-01	25	31	80.65%	39.51%	1811	2096	86.40%	-0.92	-0.44
Jan-02	30	34	88.24%	32.22%	1864	2132	87.43%	-0.14	-1.09
Feb-02	16	19	84.21%	36.46%	1639	1834	89.37%	-0.73	-0.56



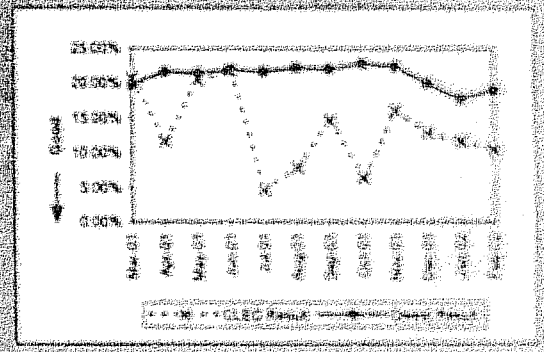
Mean Time to Restore (Hours:Minutes) (MR-6E) – Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	129:18	24	5:23	6:33	7952:04	2795	2:51	2	0.27
Apr-01	168:52	34	4:58	7:56	10160:36	3153	3:13	1.76	0.07
May-01	287:35	39	7:22	24:10	9075:16	3073	2:57	2.05	0.25
Jun-01	215:37	55	3:55	5:42	8414:11	3364	2:30	1.65	0.01
Jul-01	132:51	43	3:05	4:08	10205:37	3422	2:59	1.68	0.02
Aug-01	312:51	50	6:15	21:24	10281:25	3688	2:47	1.94	0.18
Sep-01	95:48	34	2:49	3:48	6018:50	2588	2:20	1.81	0.02
Oct-01	83:22	31	2:41	3:59	6647:31	2799	2:22	1.76	0.07
Nov-01	120:42	31	3:54	4:46	5587:40	2138	2:37	1.51	-0.08
Dec-01	82:50	31	2:40	3:59	4784:59	2096	2:17	1.56	-0.03
Jan-02	51:07	34	1:30	1:50	4326:55	2132	2:02	-0.68	-1.02
Feb-02	51:35	19	2:43	4:03	3411:19	1834	1:52	1.72	0.04



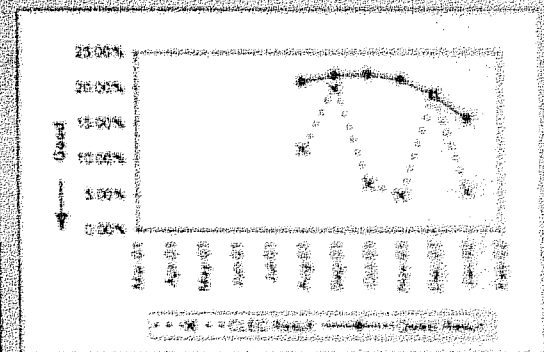
Repair Repeat Report Rate (Percent) (MR-7E) – Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	5	24	20.83%	40.61%	554	2795	19.82%	0.16	-0.9
Apr-01	4	34	11.76%	32.22%	683	3153	21.66%	-1.39	-1.65
May-01	8	39	20.51%	40.38%	661	3073	21.51%	-0.15	-1.59
Jun-01	12	55	21.82%	41.30%	740	3364	22.00%	-0.03	-1.62
Jul-01	2	43	4.65%	21.06%	741	3422	21.65%	-2.69	-2.84
Aug-01	4	50	8.00%	27.13%	820	3688	22.23%	-2.4	-2.48
Sep-01	5	34	14.71%	35.42%	570	2588	22.02%	-1.02	-1.62
Oct-01	2	31	6.45%	24.57%	639	2799	22.83%	-2.15	-2.31
Nov-01	5	31	16.13%	36.78%	479	2138	22.40%	-0.83	-1.53
Dec-01	4	31	12.90%	33.52%	420	2096	20.04%	-0.99	-1.8
Jan-02	4	34	11.76%	32.22%	379	2132	17.78%	-0.91	-1.55
Feb-02	2	19	10.53%	30.69%	349	1834	19.03%	-0.94	-1.57



Repair Repeat Report Rate (Percent) (MR-7E) – Interval Zone Two

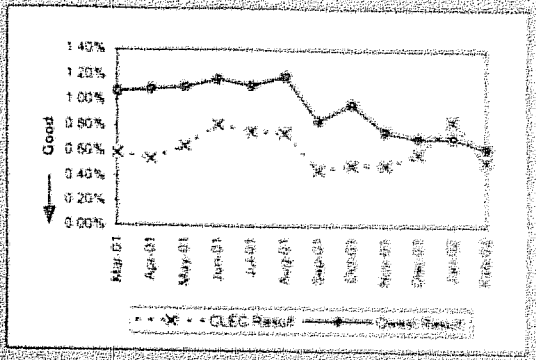
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	26	11.54%	31.95%	533	2542	20.97%	-1.18	-1.77
Sep-01	3	15	20.00%	40.00%	385	1763	21.84%	-0.17	-1.1
Oct-01	1	15	6.67%	24.94%	402	1828	21.99%	-1.43	-1.97
Nov-01	1	20	5.00%	21.79%	287	1349	21.28%	-1.77	-2.02
Dec-01	4	21	19.05%	39.27%	241	1265	19.00%	0	-1
Jan-02	1	18	5.56%	22.91%	208	1318	15.78%	-1.18	-1.72
Feb-02									



Checklist #14 - Resale - DS0 Repair

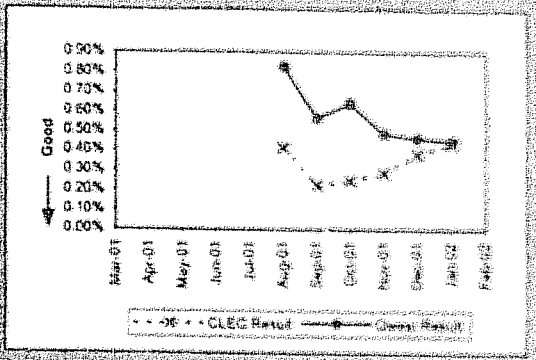
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	80	13612	0.59%	7.64%	6851	641029	1.07%	-5.4	-4.28
Apr-01	75	13844	0.54%	7.34%	7075	649502	1.09%	-6.14	-4.73
May-01	90	14024	0.64%	7.99%	7227	654098	1.10%	-5.19	-4.16
Jun-01	112	13804	0.81%	8.97%	7676	659770	1.16%	-3.82	-3.32
Jul-01	105	13798	0.76%	8.69%	7394	662273	1.12%	-3.93	-3.39
Aug-01	103	13745	0.75%	8.62%	7966	668737	1.19%	-4.73	-3.87
Sep-01	62	13652	0.45%	6.72%	5730	676023	0.85%	-4.96	-4.02
Oct-01	67	13606	0.49%	7.00%	6712	687409	0.98%	-5.69	-4.46
Nov-01	66	13465	0.49%	6.98%	5252	694524	0.76%	-3.53	-3.15
Dec-01	41	7043	0.58%	7.61%	4968	701335	0.71%	-1.26	-1.76
Jan-02	60	7115	0.84%	9.14%	5061	709091	0.71%	1.29	-0.21
Feb-02	37	7053	0.52%	7.22%	4483	714587	0.63%	-1.09	-1.66



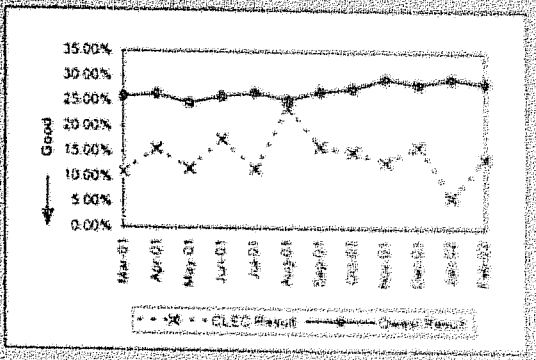
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	57	13745	0.41%	6.43%	5531	668737	0.83%	-5.28	-4.21
Sep-01	31	13652	0.23%	4.76%	3844	676023	0.57%	-5.25	-4.19
Oct-01	34	13606	0.25%	4.99%	4426	687409	0.64%	-5.69	-4.46
Nov-01	39	13465	0.29%	5.37%	3400	694524	0.49%	-3.29	-3
Dec-01	27	7043	0.38%	6.18%	3246	701335	0.46%	-0.98	-1.59
Jan-02	31	7115	0.44%	6.59%	3185	709091	0.45%	-0.17	-1.1
Feb-02									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

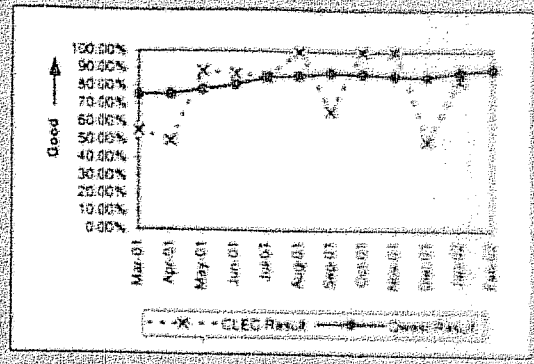
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	10	90	11.11%	31.43%	2397	9248	25.92%	-3.19	-2.94
Apr-01	14	89	15.73%	36.41%	2545	9620	26.46%	-2.28	-2.39
May-01	12	102	11.76%	32.22%	2379	9606	24.77%	-3.03	-2.84
Jun-01	24	136	17.65%	38.12%	2708	10384	26.08%	-2.22	-2.35
Jul-01	14	119	11.76%	32.22%	2708	10102	26.81%	-3.68	-3.24
Aug-01	32	135	23.70%	42.53%	2719	10685	25.45%	-0.46	-1.28
Sep-01	12	74	16.22%	36.86%	2124	7854	27.04%	-2.09	-2.27
Oct-01	12	79	15.19%	35.89%	2562	9274	27.63%	-2.46	-2.5
Nov-01	10	76	13.16%	33.80%	2214	7466	29.65%	-3.13	-2.9
Dec-01	8	49	16.33%	36.96%	1983	6951	28.53%	-1.88	-2.13
Jan-02	4	64	6.25%	24.21%	2142	7203	29.74%	-4.09	-3.49
Feb-02	6	43	13.95%	34.65%	1810	6293	28.76%	-2.14	-2.3



Checklist #14 - Resale - DS1 Installation

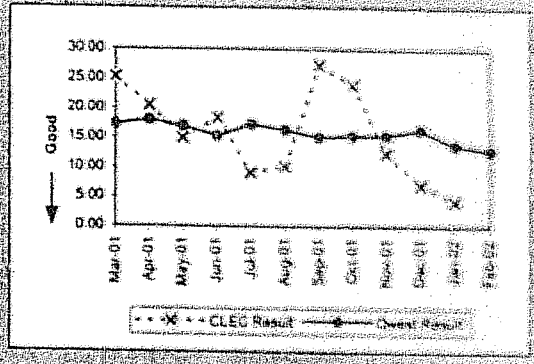
Installation Commitments Met (Percent) (OP-3D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	5	9	55.56%	49.69%	2883	3815	75.57%	1.29	-0.22
Apr-01	2	4	50.00%	50.00%	2765	3649	75.77%	1.05	-0.36
May-01	8	9	88.89%	31.43%	2269	2901	78.21%	-0.77	-1.47
Jun-01	7	8	87.50%	33.07%	2591	3195	81.10%	-0.46	-1.28
Jul-01	6	7	85.71%	34.99%	2516	2945	85.43%	-0.02	-1.01
Aug-01	5	5	100.00%	0.00%	2963	3432	86.33%	-0.89	-1.54
Sep-01	2	3	66.67%	47.14%	2862	3251	88.03%	0.92	-0.44
Oct-01	2	2	100.00%	0.00%	3120	3571	87.37%	-0.54	-1.33
Nov-01	1	1	100.00%	0.00%	2809	3258	86.22%	-0.4	-1.24
Dec-01	1	2	50.00%	50.00%	2612	3054	85.53%	1.06	-0.36
Jan-02	5	6	83.33%	37.27%	3414	3864	88.35%	0.42	-0.75
Feb-02					3259	3635	89.66%		



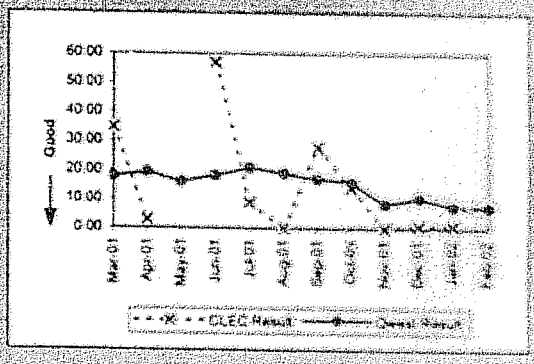
Installation Interval (Average Days) (OP-4D)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	226	9	25.33	26.82	65606	3783	17.34	2.29	0.39
Apr-01	82	4	20.50	17.52	65405	3627	18.03	2.2	0.34
May-01	135	9	15.00	30.20	48583	2862	16.98	-0.38	-1.23
Jun-01	147	8	18.38	23.69	48632	3173	15.33	2.07	0.26
Jul-01	64	7	9.14	8.43	73506	4244	17.32	-1.25	-1.76
Aug-01	72	7	10.29	6.87	76695	4664	16.44	-0.99	-1.6
Sep-01	137	5	27.40	18.77	66905	4418	15.14	2.58	0.57
Oct-01	193	8	24.12	17.39	79727	5160	15.45	2.26	0.37
Nov-01	25	2	12.50	2.12	68216	4413	15.46	-0.29	-1.18
Dec-01	7	1	7.00		63495	3865	16.43	-0.53	-1.32
Jan-02	26	6	4.33	3.14	64397	4696	13.71	-1.9	-2.15
Feb-02					56294	4381	12.85		



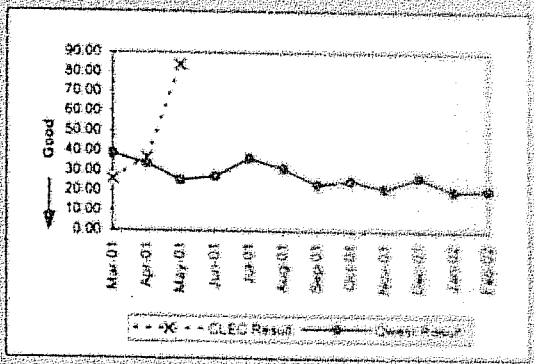
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	104	3	34.67	23.09	11724	656	17.87	2.12	0.29
Apr-01	3	1	3.00		12579	648	19.41	-0.75	-1.46
May-01					6831	423	16.15		
Jun-01	57	1	57.00		7788	425	18.32	2.29	0.39
Jul-01	27	3	9.00	3.46	17222	821	20.98	-0.98	-1.59
Aug-01	0	1	0.00		15908	834	19.07	-0.78	-1.48
Sep-01	56	2	28.00	11.31	12179	711	17.13	2.1	0.27
Oct-01	113	8	14.12	14.99	14313	896	15.97	-0.25	-1.15
Nov-01	0	1	0.00		13363	1598	8.36	-0.5	-1.31
Dec-01	1	1	1.00		14060	1337	10.52	-0.35	-1.21
Jan-02	1	1	1.00		9748	1268	7.69	-0.45	-1.27
Feb-02					8733	1155	7.56		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)-- Interval Zone One

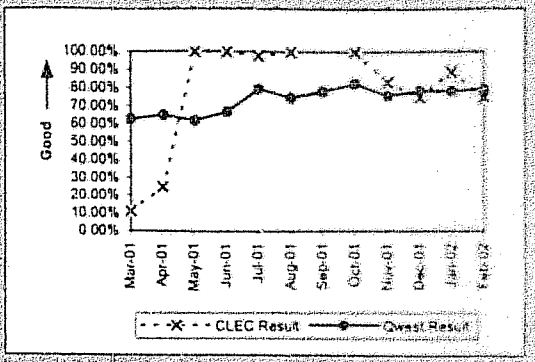
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	26	1	26.00		10664	276	38.64	-0.36	-1.22
Apr-01	37	1	37.00		7975	236	33.79	1.18	-0.28
May-01	84	1	84.00		5335	209	25.53	2.1	0.27
Jun-01					4929	179	27.54		
Jul-01					5108	140	36.49		
Aug-01					4147	131	31.66		
Sep-01					2230	95	23.47		
Oct-01					2744	109	25.17		
Nov-01					2965	139	21.33		
Dec-01					3188	118	27.02		
Jan-02					2376	118	20.14		
Feb-02					700	34	20.59		



Checklist #14 - Resale - DS1 Installation

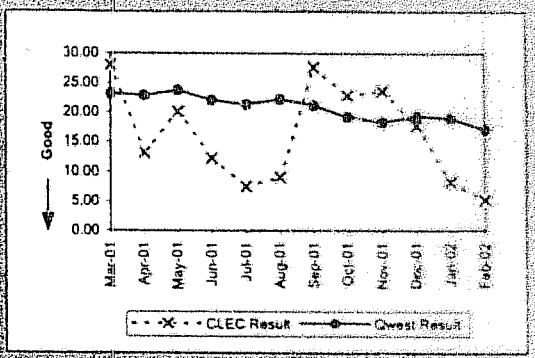
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	1	9	11.11%	31.43%	1282	2006	62.91%	3.08	0.87
Apr-01	1	4	25.00%	43.30%	1089	1673	65.09%	1.49	-0.1
May-01	15	15	100.00%	0.00%	901	1451	62.10%	-3.01	-2.83
Jun-01	3	3	100.00%	0.00%	1215	1809	67.16%	-1.21	-1.74
Jul-01	46	46	97.92%	14.28%	1317	1651	79.77%	-3.09	-2.88
Aug-01	3	3	100.00%	0.00%	1226	1634	75.03%	-1	-1.61
Sep-01					1135	1445	78.55%		
Oct-01	1	1	100.00%	0.00%	1536	1859	82.63%	-0.46	-1.28
Nov-01	5	6	83.33%	37.27%	1517	1994	76.08%	-0.42	-1.25
Dec-01	3	4	75.00%	43.30%	1364	1742	78.30%	0.2	-0.88
Jan-02	5	5	88.89%	31.43%	1373	1751	78.41%	-0.76	-1.46
Feb-02	3	4	75.00%	43.30%	1476	1852	79.70%	0.27	-0.84



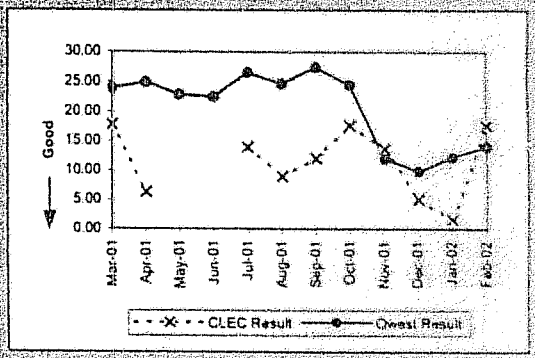
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	253	9	28.11	21.40	46344	1994	23.24	2.17	0.32
Apr-01	33	4	13.25	8.18	37517	1637	22.92	-0.81	-1.49
May-01	282	14	20.14	3.48	34031	1429	23.81	-0.56	-1.34
Jun-01	37	3	12.33	9.24	39557	1791	22.09	-0.79	-1.48
Jul-01	76	10	7.60	7.20	52783	2467	21.40	-2.08	-2.26
Aug-01	64	7	9.14	6.79	56572	2537	22.30	-1.47	-1.9
Sep-01	111	4	27.75	7.23	44831	2105	21.30	2.07	0.26
Oct-01	69	3	23.00	14.00	50939	2646	19.25	2.12	0.29
Nov-01	166	7	23.71	16.64	50135	2732	18.35	1.96	0.19
Dec-01	195	11	17.73	24.19	46511	2405	19.34	-0.32	-1.19
Jan-02	118	14	8.29	5.84	44271	2340	18.92	-2.06	-2.25
Feb-02	21	4	5.25	0.96	37922	2229	17.01	-1.34	-1.82



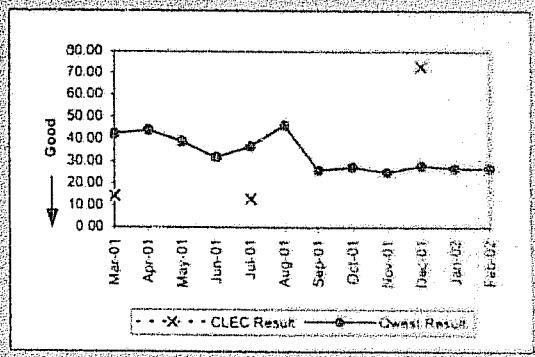
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	89	5	17.80	15.35	13334	557	23.94	-0.54	-1.33
Apr-01	19	3	6.33	4.62	11880	476	24.96	-1.13	-1.69
May-01					9271	405	22.89		
Jun-01					9733	433	22.48		
Jul-01	14	1	14.00		16376	617	26.54	-0.47	-1.29
Aug-01	18	2	9.00	0.00	17827	723	24.66	-0.81	-1.49
Sep-01	36	3	12.00	0.00	15360	560	27.43	-0.68	-1.41
Oct-01	53	3	17.67	19.14	15043	615	24.46	-0.38	-1.23
Nov-01	55	4	13.75	17.73	13683	1149	11.91	2.07	0.26
Dec-01	46	9	5.11	15.33	10127	1029	9.84	-0.72	-1.44
Jan-02	10	6	1.67	2.66	11346	928	12.23	-1.2	-1.73
Feb-02	53	3	17.67	14.47	10522	750	14.03	1.9	0.15



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

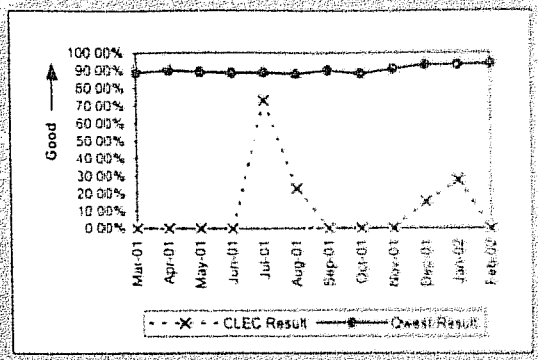
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	43	3	14.33	8.66	7918	187	42.34	-1.16	-1.71
Apr-01					4750	108	43.98		
May-01					5643	145	38.92		
Jun-01					5128	161	31.85		
Jul-01	13	1	13.00		3457	94	36.78	-0.78	-1.47
Aug-01					5363	116	46.23		
Sep-01					2089	80	26.11		
Oct-01					2297	84	27.35		
Nov-01					2828	113	25.03		
Dec-01	73	1	73.00		1941	69	28.13	1.59	-0.03
Jan-02					2553	95	26.87		
Feb-02					1394	52	26.81		



Checklist #14 - Resale - DS1 Installation

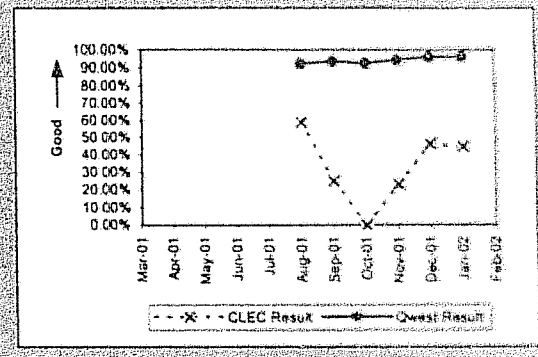
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	0	26	0.00%	0.00%	6940	7807	88.89%	7.94	3.83
Apr-01	0	20	0.00%	0.00%	7407	8230	90.00%	7.94	3.83
May-01	0	22	0.00%	0.00%	6257	7013	89.22%	7.94	3.83
Jun-01	0	25	0.00%	0.00%	5951	6709	88.70%	7.94	3.83
Jul-01	30	41	73.17%	44.31%	6156	6913	89.05%	2.83	0.72
Aug-01	9	39	23.08%	42.13%	6298	7139	88.22%	7.94	3.83
Sep-01	0	12	0.00%	0.00%	6394	7080	90.31%	7.21	3.38
Oct-01	0	12	0.00%	0.00%	6484	7338	88.36%	6.9	3.2
Nov-01	0	13	0.00%	0.00%	6937	7648	90.70%	7.59	3.61
Dec-01	2	13	15.38%	36.08%	6444	6927	93.03%	6.79	3.13
Jan-02	5	18	27.78%	44.79%	6401	6863	93.27%	6.97	3.24
Feb-02	0	13	0.00%	0.00%	6525	6961	93.74%	7.94	3.83



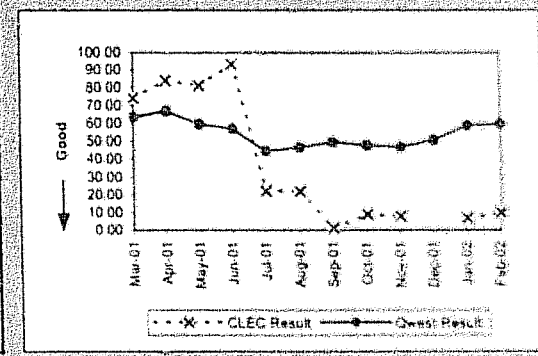
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	23	39	58.97%	49.19%	6596	7139	92.39%	5.75	2.5
Sep-01	3	12	25.00%	43.30%	6625	7080	93.57%	5.93	2.61
Oct-01	0	12	0.00%	0.00%	6788	7338	92.50%	7.62	3.63
Nov-01	3	13	23.08%	42.13%	7210	7648	94.27%	6.5	2.95
Dec-01	6	13	46.15%	49.85%	6640	6927	95.86%	5.15	2.13
Jan-02	8	18	44.44%	49.69%	6584	6863	95.93%	6.27	2.81
Feb-02									



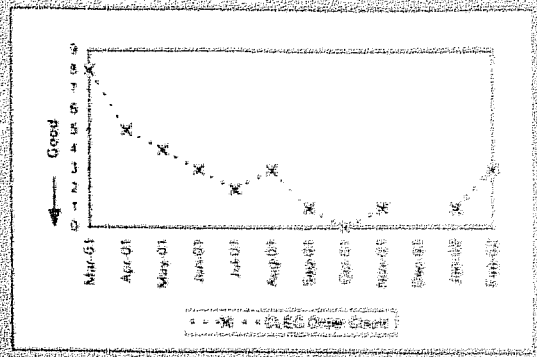
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Mar-01	669	9	74.33	58.99	165598	2604	63.59	1.98	0.2
Apr-01	843	10	84.30	66.15	162165	2421	66.98	2.1	0.27
May-01	568	7	81.14	93.33	118949	1996	59.59	2.03	0.24
Jun-01	467	5	93.40	104.69	108968	1917	56.84	2.23	0.35
Jul-01	45	2	22.50	27.58	70450	1578	44.65	-0.46	-1.28
Aug-01	111	5	22.20	25.65	71793	1539	46.65	-0.74	-1.45
Sep-01	2	2	1.00	1.41	72169	1452	49.70	-0.88	-1.53
Oct-01	9	1	9.00		69384	1455	47.69	-0.49	-1.3
Nov-01	8	1	8.00		73319	1564	46.88	-0.48	-1.29
Dec-01					77618	1533	50.63		
Jan-02	7	1	7.00		80953	1378	58.75	-0.58	-1.35
Feb-02	30	3	10.00	14.73	75767	1271	59.61	-0.96	-1.59



Checklist #14 - Resale - DS1 Installation

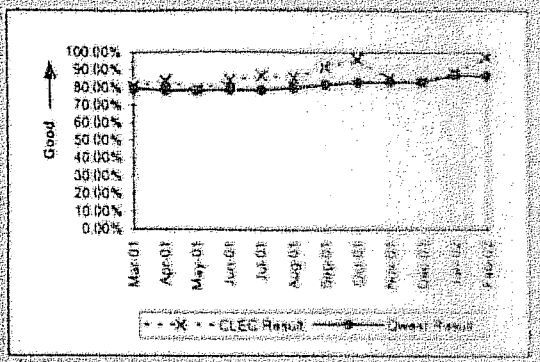
Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)	
Date	CLEC Order Count
Mar-01	8
Apr-01	5
May-01	4
Jun-01	3
Jul-01	2
Aug-01	3
Sep-01	1
Oct-01	0
Nov-01	1
Dec-01	
Jan-02	1
Feb-02	3



Checklist #14 - Resale - DS1 Repair

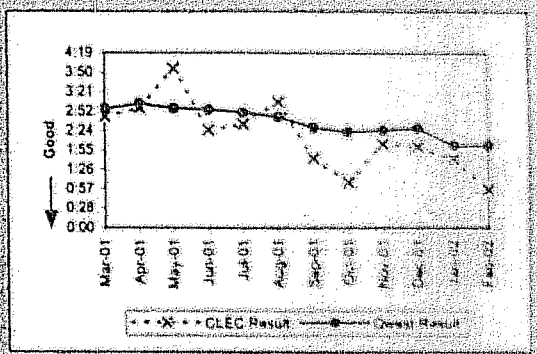
All Troubles Cleared within 4 hours (Percent) (MR-5A)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	145	179	81.01%	39.23%	3946	4947	79.77%	-0.41	-1.25
Apr-01	153	182	84.07%	36.60%	3843	4889	78.61%	-1.76	-2.07
May-01	119	151	78.81%	40.87%	4148	5303	78.22%	-0.17	-1.1
Jun-01	145	172	84.30%	36.38%	4215	5355	78.71%	-1.76	-2.07
Jul-01	93	107	86.92%	33.72%	3988	5078	78.53%	-2.09	-2.27
Aug-01	140	163	85.89%	34.81%	4190	5223	80.22%	-1.79	-2.09
Sep-01	88	96	91.67%	27.64%	3571	4369	81.74%	-2.49	-2.51
Oct-01	100	104	96.15%	19.23%	4061	4880	83.22%	-3.49	-3.12
Nov-01	137	161	85.09%	35.62%	3500	4189	83.55%	-0.52	-1.31
Dec-01	30	36	83.33%	37.27%	2962	3561	83.18%	-0.02	-1.01
Jan-02	30	34	88.24%	32.22%	3341	3826	87.32%	-0.16	-1.1
Feb-02	36	37	97.30%	16.22%	2971	3437	86.44%	-1.92	-2.17



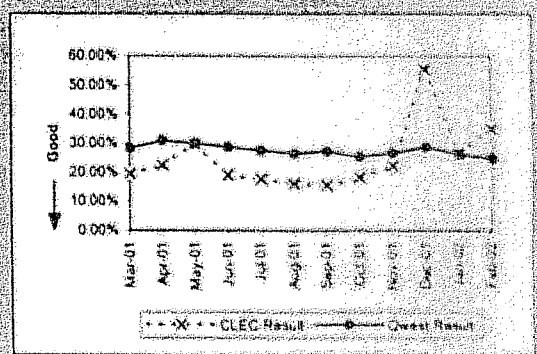
Mean Time to Restore (Hours:Minutes) (MR-6D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	490:56	179	2:45	3:56	14497:23	4947	2:56	-0.43	-1.26
Apr-01	540:31	182	2:58	5:43	14971:18	4889	3:04	-0.21	-1.13
May-01	593:04	151	3:56	8:52	15666:02	5303	2:57	2.49	0.51
Jun-01	417:00	172	2:25	5:02	15581:24	5355	2:55	-1.24	-1.75
Jul-01	274:12	107	2:34	4:32	14491:35	5078	2:51	-0.59	-1.36
Aug-01	508:52	163	3:07	9:34	14353:10	5223	2:45	0.5	-0.69
Sep-01	165:44	96	1:44	3:00	10835:06	4369	2:29	-1.95	-2.18
Oct-01	116:17	104	1:08	1:19	11617:03	4880	2:23	-3.51	-3.13
Nov-01	335:29	161	2:05	2:11	10127:22	4189	2:25	-1.16	-1.7
Dec-01	72:52	36	2:01	3:11	8779:36	3561	2:28	-0.65	-1.39
Jan-02	57:46	34	1:42	1:48	7765:14	3826	2:02	-0.62	-1.08
Feb-02	35:23	37	0:57	1:12	6974:59	3437	2:02	-2.11	-2.28



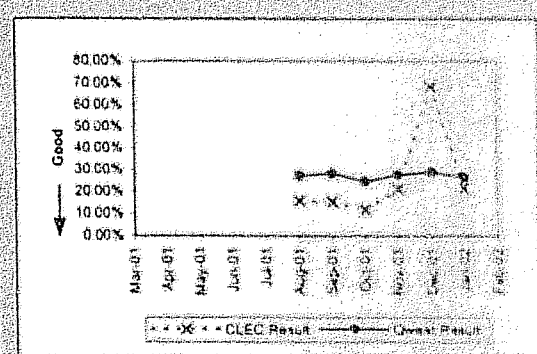
Repair Repeat Report Rate (Percent) (MR-7D)– Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01	35	179	19.55%	39.66%	1403	4947	28.36%	-2.57	-2.56
Apr-01	41	182	22.53%	41.78%	1511	4889	30.91%	-2.4	-2.46
May-01	45	151	29.80%	45.74%	1590	5303	29.98%	-0.05	-1.03
Jun-01	33	172	19.19%	39.38%	1536	5355	28.68%	-2.71	-2.65
Jul-01	19	107	17.76%	38.22%	1397	5078	27.51%	-2.24	-2.36
Aug-01	26	163	15.95%	36.62%	1386	5223	26.54%	-3.01	-2.83
Sep-01	15	96	15.63%	36.31%	1192	4369	27.28%	-2.54	-2.54
Oct-01	19	104	18.27%	38.64%	1243	4880	25.47%	-1.67	-2.01
Nov-01	36	161	22.36%	41.67%	1118	4189	26.69%	-1.22	-1.74
Dec-01	20	36	55.56%	49.69%	1021	3561	28.67%	3.34	1.03
Jan-02	9	34	26.47%	44.12%	1006	3826	26.29%	0.05	-0.97
Feb-02	13	37	35.14%	47.74%	851	3437	24.76%	1.41	-0.14



Repair Repeat Report Rate (Percent) (MR-7D*)– Interval Zone One

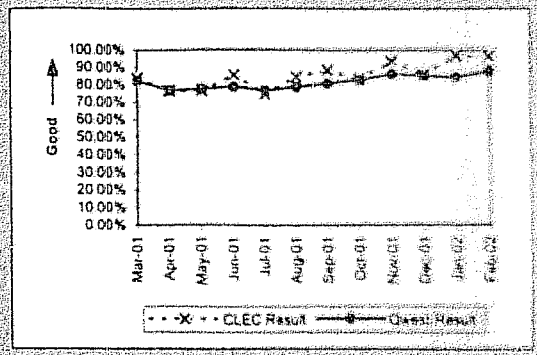
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	16	101	15.84%	36.51%	935	3435	27.22%	-2.53	-2.54
Sep-01	9	58	15.52%	36.21%	813	2865	28.38%	-2.15	-2.31
Oct-01	6	51	11.76%	32.22%	787	3182	24.73%	-2.13	-2.29
Nov-01	22	104	21.15%	40.84%	739	2684	27.53%	-1.43	-1.87
Dec-01	13	19	68.42%	46.48%	651	2256	28.86%	3.51	1.14
Jan-02	5	23	21.74%	41.25%	644	2433	26.47%	-0.51	-1.31
Feb-02									



Checklist #14 - Resale - DS1 Repair

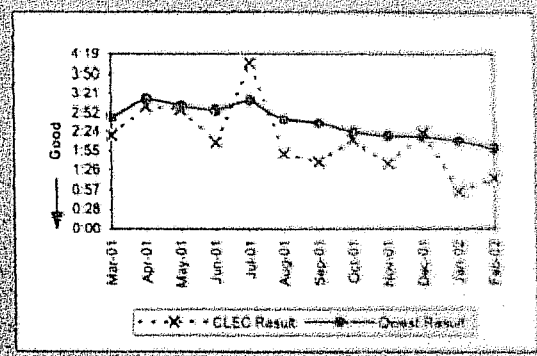
All Troubles Cleared within 4 hours (Percent) (MR-5B)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	64	76	84.21%	36.46%	1857	2249	82.57%	-0.37	-1.23
	48	60	76.67%	42.30%	1924	2504	76.84%	0.05	-0.97
	59	77	76.62%	42.32%	1885	2429	77.60%	0.22	-0.86
	73	85	85.88%	34.82%	2037	2579	78.98%	-1.54	-1.93
	56	75	74.67%	43.49%	2147	2800	76.68%	0.42	-0.74
	85	100	85.00%	35.71%	2288	2899	78.92%	-1.46	-1.89
	45	53	84.68%	31.68%	1684	2078	81.04%	-1.4	-1.85
	69	79	83.54%	37.08%	1864	2240	83.21%	-0.08	-1.05
	46	49	93.88%	23.97%	1726	1993	86.60%	-1.48	-1.9
	58	72	80.56%	34.32%	1468	1719	85.40%	-0.13	-1.08
	37	38	97.37%	16.01%	1461	1723	84.79%	-2.14	-2.3
	31	32	96.88%	17.40%	1470	1668	88.13%	-1.52	-1.92



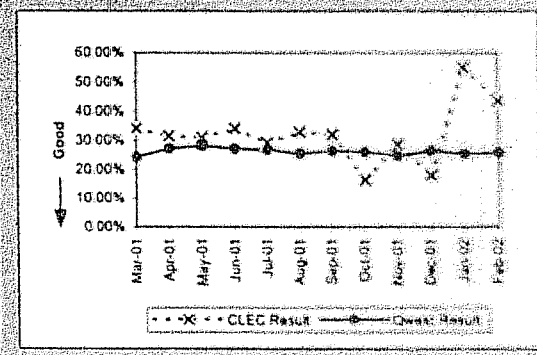
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	178:30	76	2:19	3:24	6275:33	2249	2:47	-0.7	-1.42
	183:36	60	3:03	4:20	8094:46	2504	3:14	-0.28	-1.17
	229:33	77	2:59	5:02	7423:10	2429	3:03	-0.12	-1.08
	181:12	85	2:08	2:45	7593:00	2579	2:57	-1.49	-1.9
	307:22	75	4:06	10:07	8924:17	2800	3:11	1.61	-0.02
	166:36	100	1:52	2:50	7872:43	2899	2:43	-2.12	-2.29
	87:25	53	1:39	2:05	5430:33	2078	2:37	-1.56	-1.95
	175:46	79	2:13	3:01	5384:11	2240	2:24	-0.42	-1.26
	78:00	49	1:36	2:02	4584:21	1993	2:18	-1.13	-1.69
	51:56	22	2:22	4:28	3914:24	1719	2:17	1.33	-0.19
	34:51	38	0:55	1:16	3726:58	1723	2:10	-2.38	-2.45
	38:17	32	1:14	1:23	3313:54	1668	1:59	-1.42	-1.86



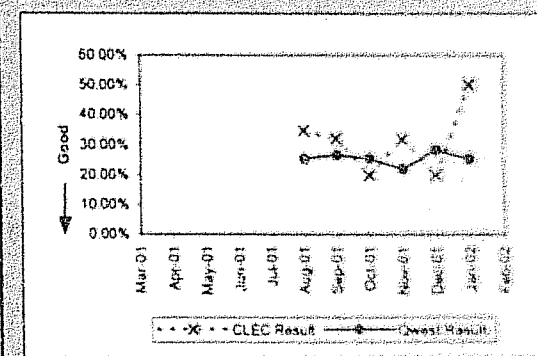
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	26	76	34.21%	47.44%	549	2249	24.41%	1.89	0.15
	19	60	31.67%	46.52%	685	2504	27.36%	0.74	-0.55
	24	77	31.17%	46.32%	688	2429	28.32%	0.55	-0.66
	35	85	34.12%	47.41%	702	2579	27.22%	1.38	-0.16
	22	75	29.33%	45.53%	753	2800	26.89%	0.48	-0.71
	33	100	33.00%	47.02%	744	2899	25.66%	1.62	-0.02
	17	53	32.08%	46.68%	550	2078	26.47%	0.91	-0.45
	13	79	16.46%	37.08%	587	2240	26.21%	-1.94	-2.18
	14	49	28.57%	45.18%	493	1993	24.74%	0.62	-0.62
	4	22	18.18%	38.57%	458	1719	26.64%	-0.89	-1.54
	21	38	55.26%	49.72%	440	1723	25.54%	3.83	1.33
	14	32	43.75%	49.61%	432	1668	25.90%	2.17	0.32



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

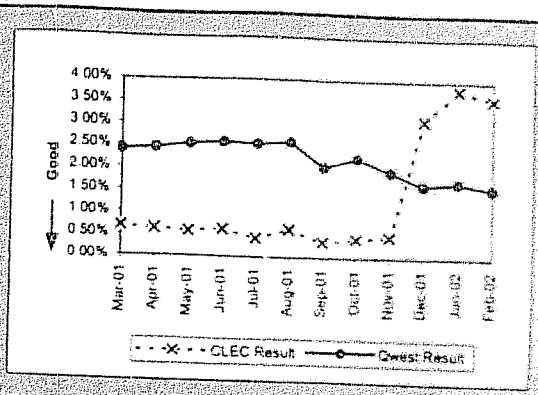
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	17	49	34.69%	47.60%	481	1882	25.56%	1.41	-0.14
	9	28	32.14%	46.70%	353	1323	26.68%	0.65	-0.6
	9	45	20.00%	40.00%	349	1369	25.49%	-0.83	-1.51
	7	32	21.82%	46.58%	262	1191	22.00%	1.07	-0.35
	2	10	20.00%	40.00%	297	1049	28.31%	-0.58	-1.35
	7	14	50.00%	50.00%	262	1033	25.36%	1.95	0.19



Checklist #14 - Resale - DS1 Repair

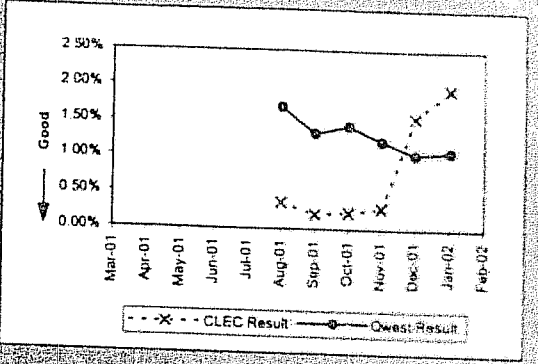
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

		CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	37221	0.68%	8.24%	7196	300021	2.40%	-20.4	-13.4
	38082	0.62%	7.86%	7393	304257	2.43%	-21.8	-14.25
	39758	0.57%	7.55%	7732	306364	2.52%	-23.34	-15.19
	40951	0.53%	7.90%	7934	309003	2.57%	-23.32	-15.18
	41808	0.44%	6.58%	7878	310507	2.54%	-25.66	-16.6
	42818	0.64%	8.00%	8122	312764	2.60%	-23.34	-15.19
	43573	0.36%	6.02%	6447	314738	2.05%	-22.65	-14.77
	44721	0.44%	6.61%	7120	315764	2.25%	-23.49	-15.28
	45644	0.48%	7.00%	6182	318019	1.94%	-20.39	-13.39
	1858	3.12%	17.39%	5280	320210	1.65%	4.97	2.02
	1892	3.81%	19.13%	5549	322799	1.72%	6.96	3.23
	1914	3.61%	18.64%	5105	322988	1.58%	7.08	3.3



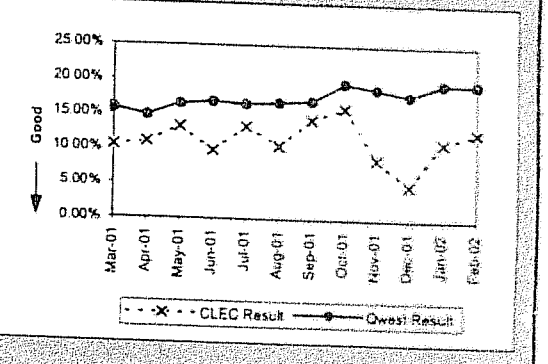
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

		CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	40648	0.37%	6.05%	5317	312764	1.70%	-19.6	-12.91
	41973	0.21%	4.58%	4188	314738	1.33%	-18.62	-12.32
	43121	0.23%	4.79%	4551	315764	1.44%	-19.51	-12.86
	43944	0.30%	5.43%	3875	318019	1.22%	-16.31	-10.92
	1858	1.56%	12.40%	3305	320210	1.03%	2.25	0.37
	1892	1.96%	13.85%	3466	322799	1.07%	3.71	1.26



Trouble and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

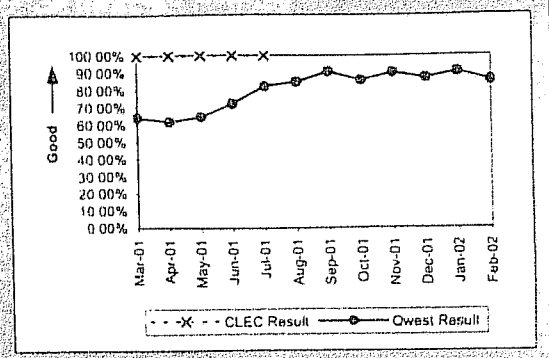
		CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
	289	18.63%	32.59%	1352	8548	15.82%	-2.41	-2.46
	272	11.03%	31.33%	1289	8682	14.85%	-1.74	-2.06
	263	13.31%	33.97%	1530	9262	16.52%	-1.38	-1.64
	285	9.82%	29.76%	1606	9540	16.83%	-3.12	-2.89
	316	13.33%	33.99%	1560	9438	16.53%	-1.23	-1.75
	284	10.54%	30.71%	1635	9757	16.76%	-2.81	-2.71
	174	14.37%	35.08%	1321	7768	17.01%	-0.92	-1.56
	318	16.04%	36.71%	1740	8860	19.64%	-1.32	-1.8
	330	9.70%	29.18%	1436	7618	18.85%	-3.88	-3.36
	81	4.92%	21.62%	1149	6429	17.87%	-2.63	-2.6
	83	11.11%	31.43%	1351	6900	19.58%	-1.91	-2.16
	79	12.66%	33.25%	1244	6349	19.59%	-1.54	-1.94



Checklist #14 - Resale - Installation for DS3 and Higher

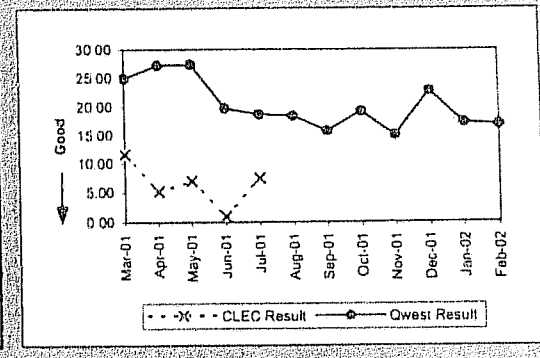
[illegible] Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	127	198	64.14%	-1.29	-1.78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	111	180	61.67%	-2.31	-2.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	98	152	64.47%	-1.27	-1.77
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	139	192	72.40%	-1.06	-1.65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	141	171	82.46%	-0.65	-1.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	140	165	84.85%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	212	233	90.99%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	159	197	85.79%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	156	173	90.17%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	141	162	87.04%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	220	243	90.54%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	119	138	85.51%		



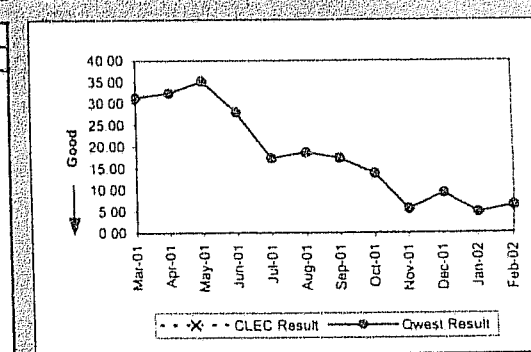
[illegible] Average Days (OP-4D)- Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4937	198	24.93	-0.81	-1.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4882	179	27.27	-1.98	-2.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4138	151	27.38	-1.13	-1.68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3745	189	19.81	-1.3	-1.79
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7591	406	18.70	-0.78	-1.47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6486	351	18.48		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7901	498	15.87		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9329	483	19.31		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4724	313	15.09		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6201	271	22.88		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7180	415	17.26		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4338	257	16.87		



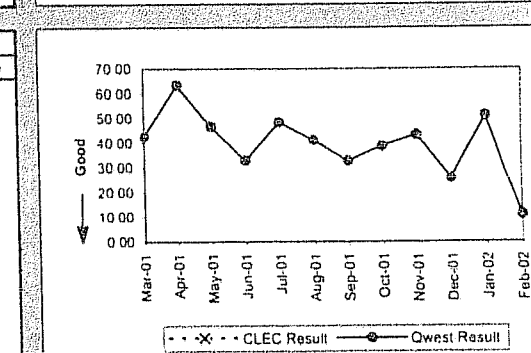
[illegible] Average Days (OP-8A-4)- Interval Zone One

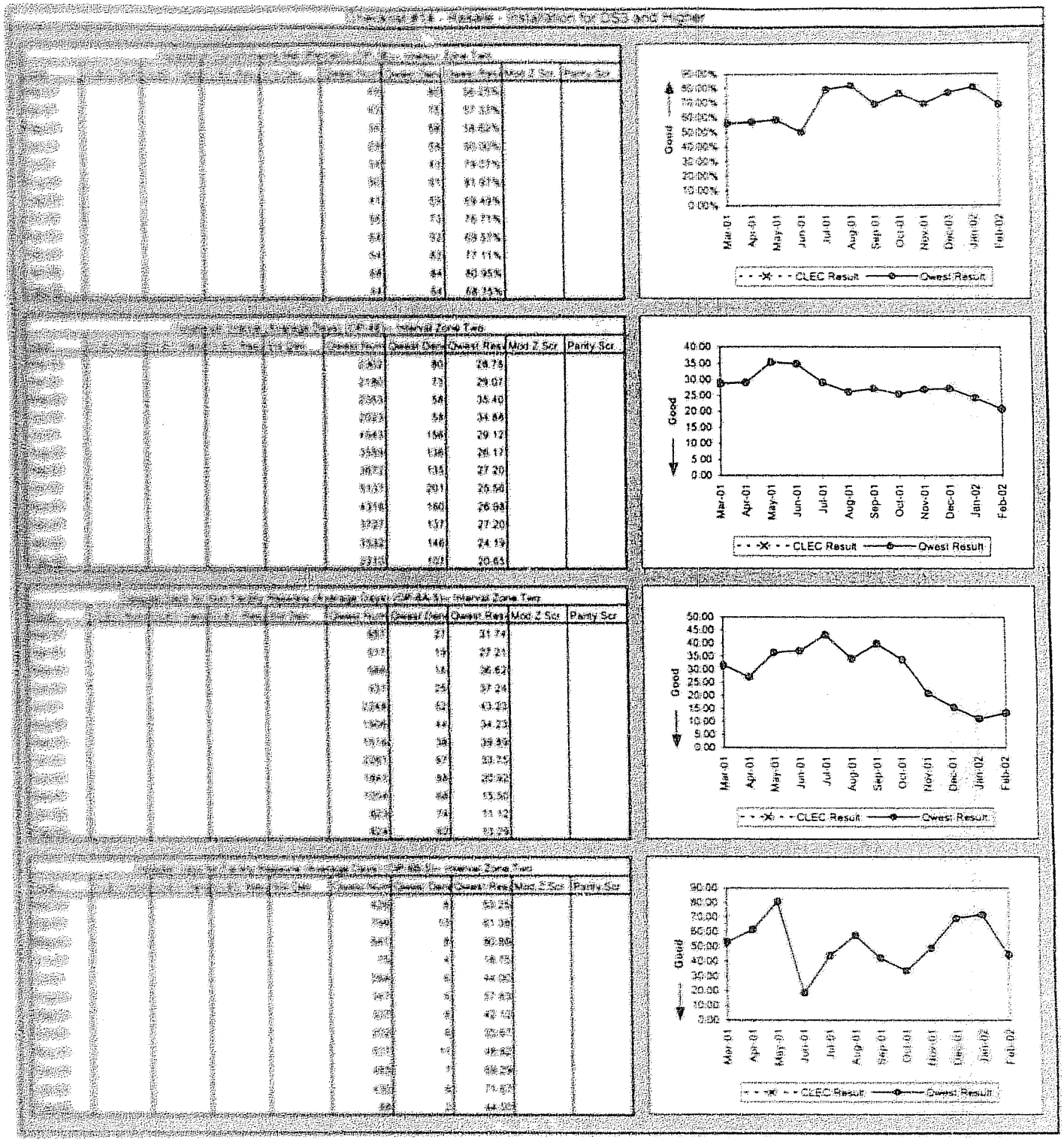
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1381	44	31.39		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1816	56	32.43		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1091	31	35.19		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1062	38	27.95		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1807	104	17.38		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1597	91	18.65		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1513	87	17.39		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1864	135	13.81		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	892	161	5.54		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1272	136	9.35		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	999	208	4.80		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	910	142	6.41		

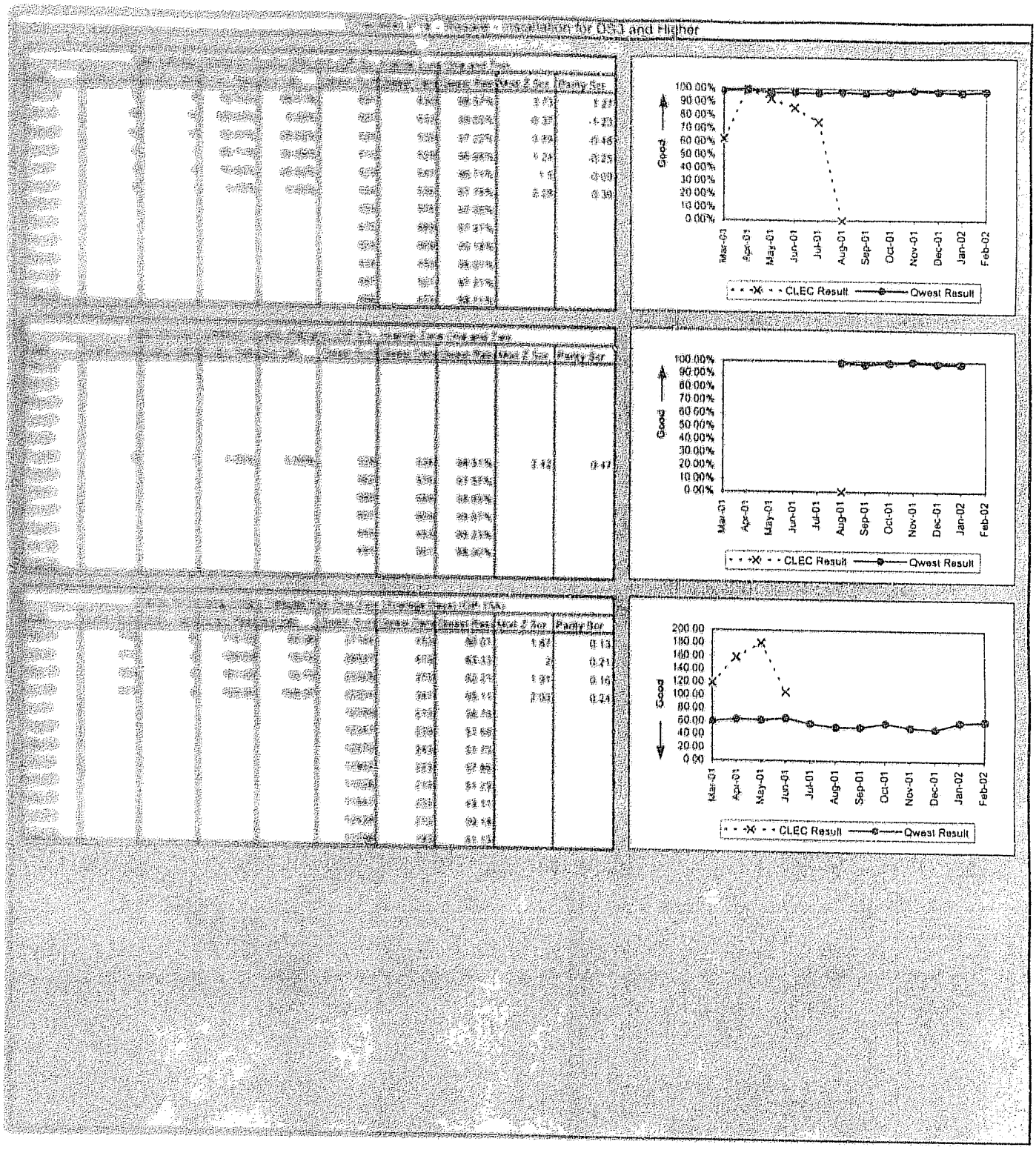


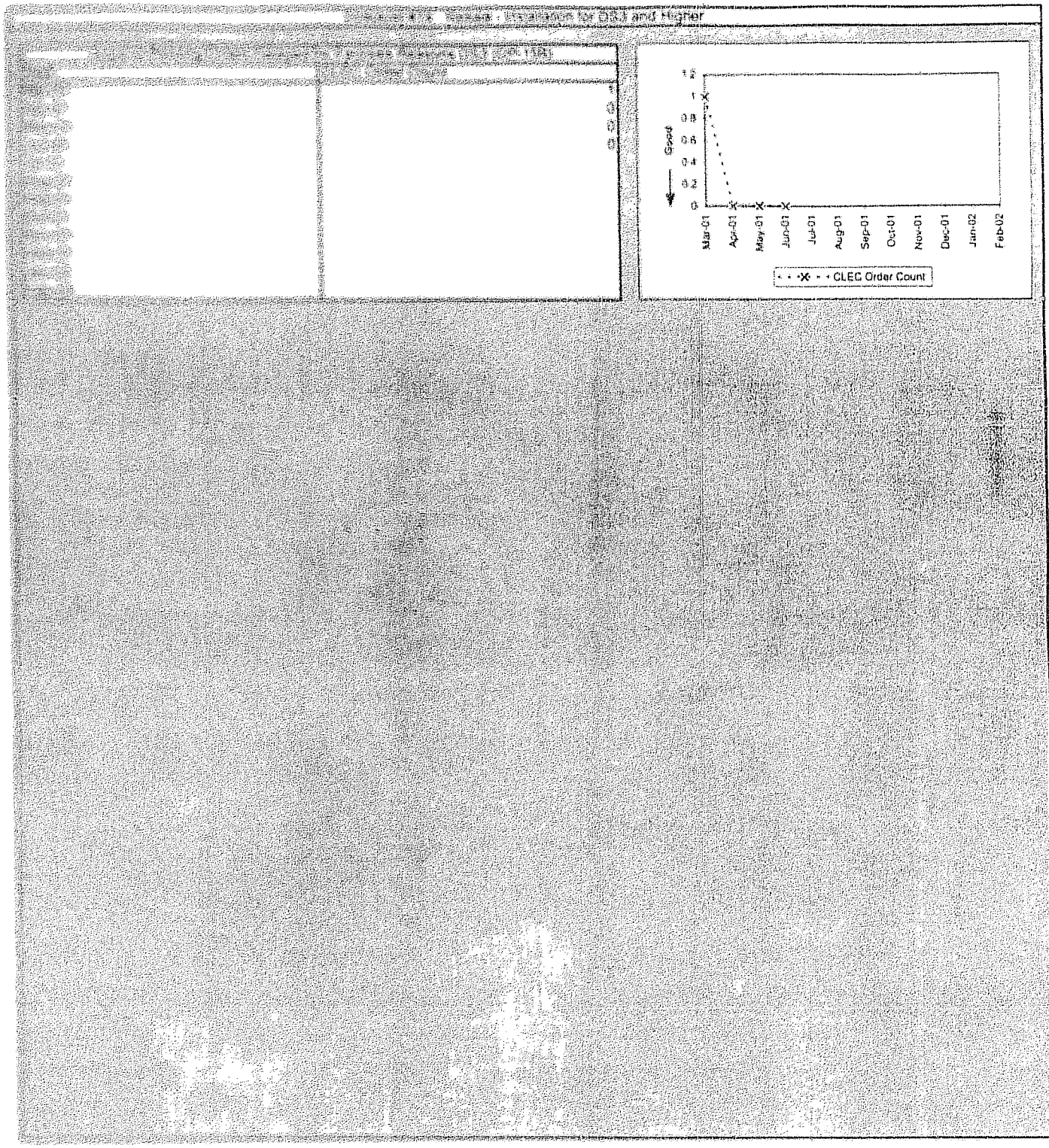
[illegible] Average Days (OP-6B-4)- Interval Zone One

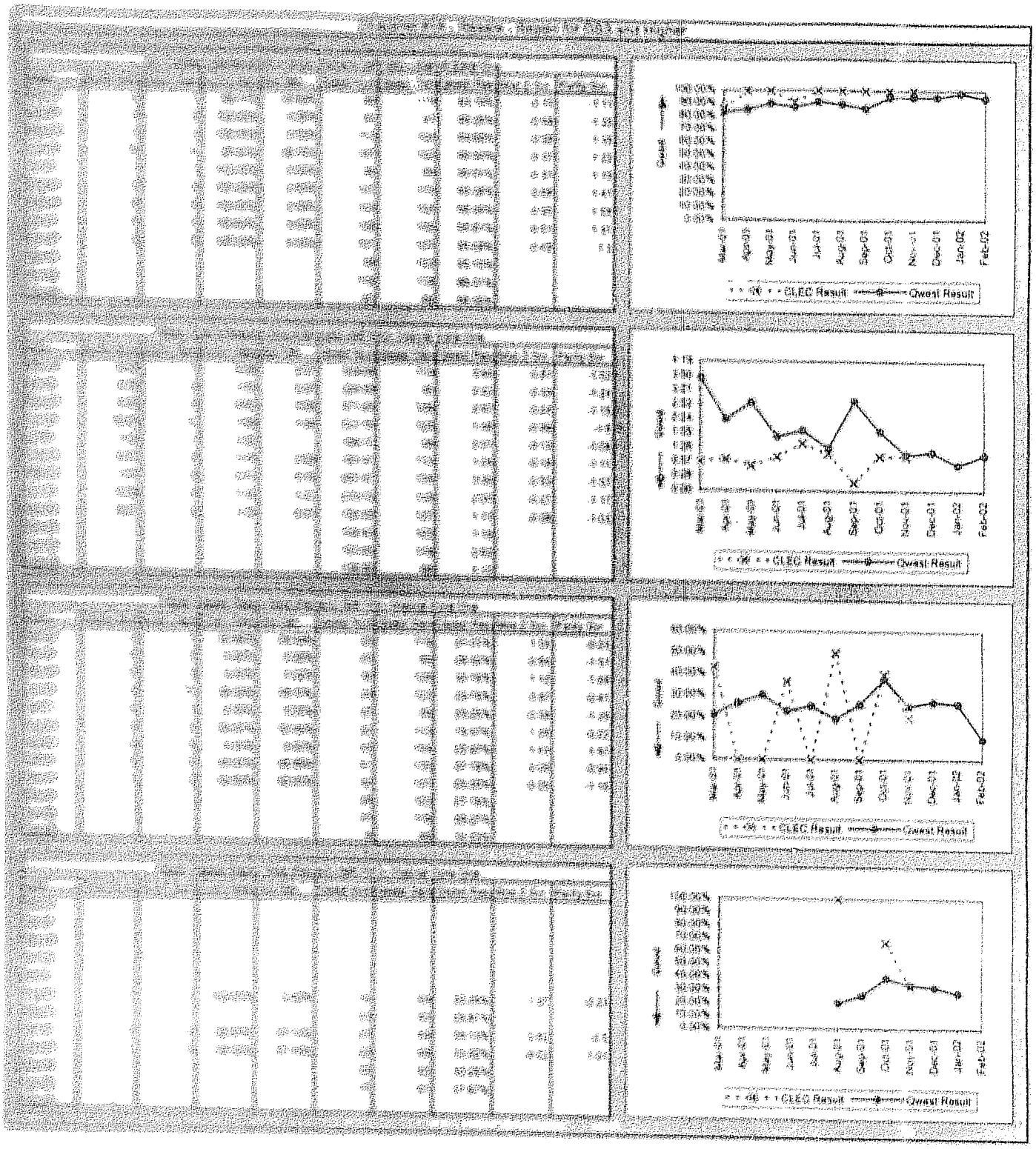
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1156	27	42.81		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	826	13	63.54		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1076	23	46.78		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	498	15	33.20		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	291	6	48.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	248	6	41.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	263	8	32.88		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	388	10	38.80		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	217	5	43.40		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	129	5	25.80		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	255	5	51.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	1	11.00		

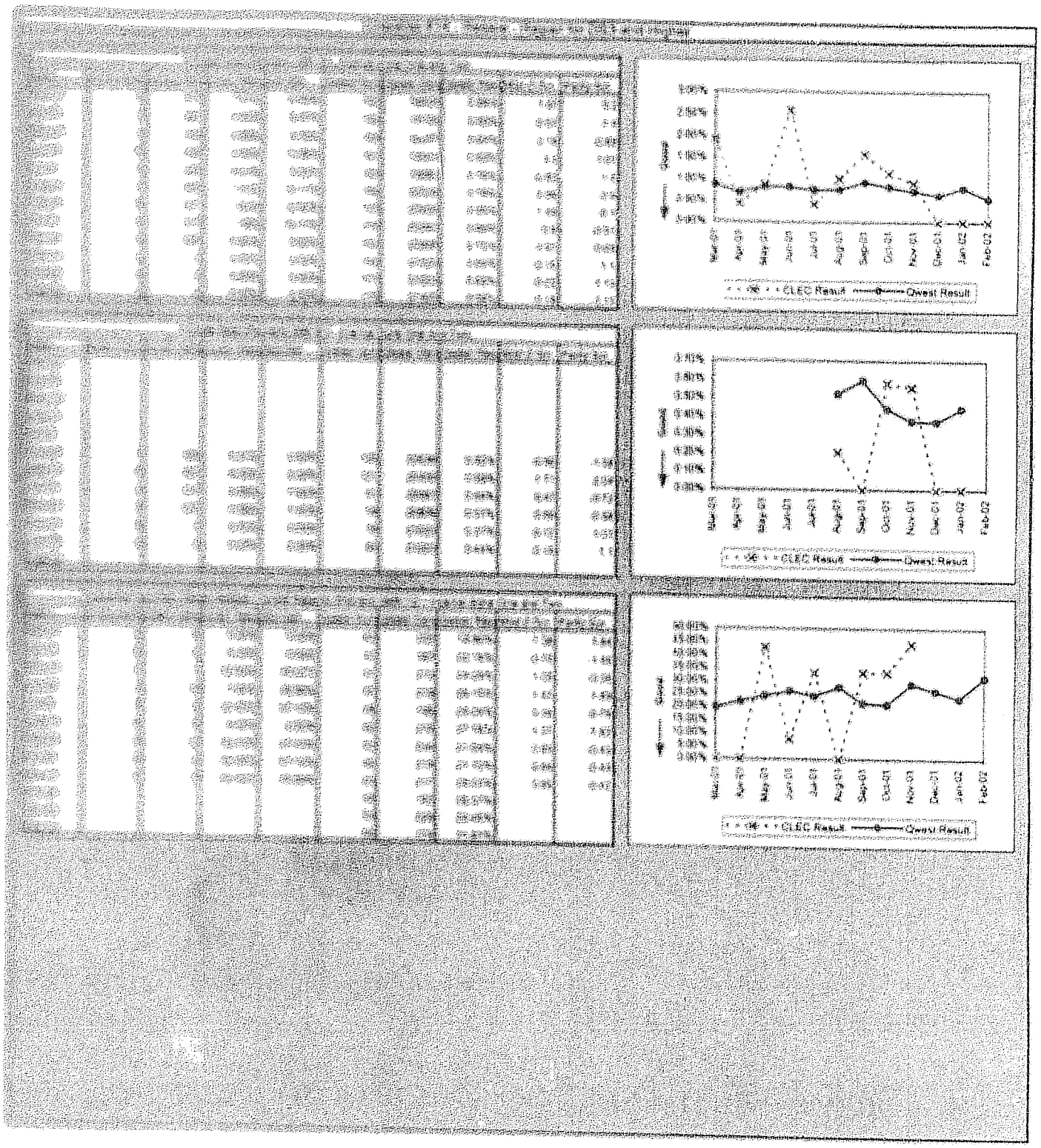



Good
CLEC Result
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02


Good
CLEC Result
Qwest Result
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02


Good
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
Jan-02
Feb-02
CLEC Order Count

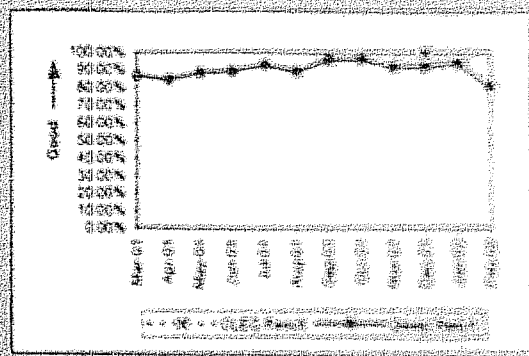

CLEC Result
Qwest Result
CLEC Result
Qwest Result
CLEC Result
Qwest Result
CLEC Result
Qwest Result



Checklist #14 - Resale - Frame Relay Installation

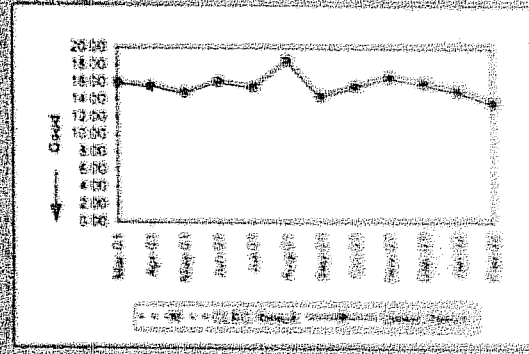
Installation Commitments Met (Percent) (OP-3D)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					781	895	87.26%		
Apr-01					474	560	84.64%		
May-01					228	258	88.37%		
Jun-01					533	596	89.43%		
Jul-01					656	707	92.79%		
Aug-01					411	460	89.35%		
Sep-01					811	843	96.20%		
Oct-01					691	715	96.64%		
Nov-01					575	625	92.00%		
Dec-01	1	1	100.00%	0.00%	387	419	92.36%	-0.29	-1.12
Jan-02					460	488	94.26%		
Feb-02					450	555	81.08%		



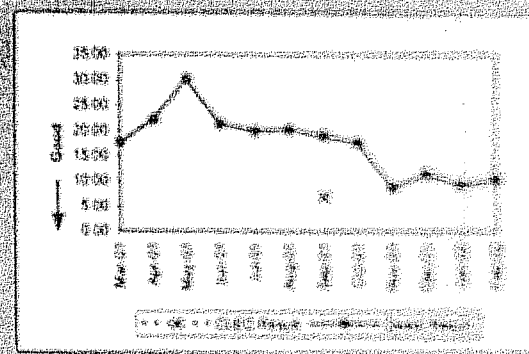
Installation Interval (Average Days) (OP-4D)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					14291	895	15.97		
Apr-01					8725	560	15.58		
May-01					3832	258	14.85		
Jun-01					9601	596	16.11		
Jul-01					464	30	15.47		
Aug-01					407	22	18.50		
Sep-01					260	18	14.44		
Oct-01					327	21	15.57		
Nov-01					182	11	16.55		
Dec-01					159	10	15.90		
Jan-02					239	16	14.94		
Feb-02					243	18	13.50		



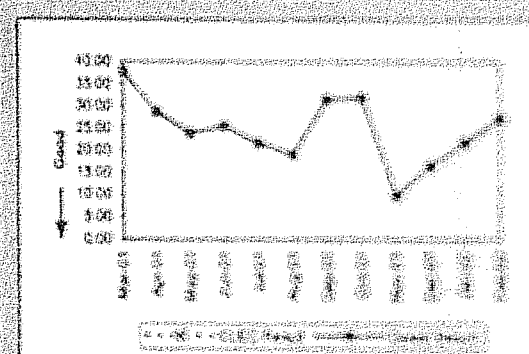
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-4)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					1364	77	17.71		
Apr-01					1068	48	22.25		
May-01					362	12	30.17		
Jun-01					856	40	21.40		
Jul-01					2487	124	20.06		
Aug-01					2191	108	20.29		
Sep-01	14	2	7.00	1.41	3494	183	19.09	-0.8	-1.49
Oct-01					3196	180	17.76		
Nov-01					1798	202	8.90		
Dec-01					1578	137	11.52		
Jan-02					1784	191	9.34		
Feb-02					1704	163	10.45		



Delayed Days for Facility Reasons (Average Days) (OP-6B-4)– Interval Zone One

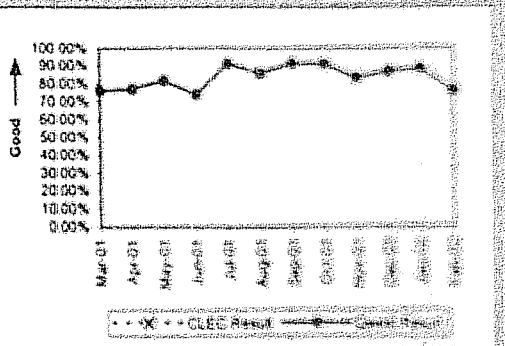
Date	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
Mar-01					1400	37	37.84		
Apr-01					1094	38	28.79		
May-01					431	18	23.94		
Jun-01					587	23	25.52		
Jul-01					521	24	21.71		
Aug-01					459	24	19.12		
Sep-01					444	14	31.71		
Oct-01					320	10	32.00		
Nov-01					177	18	9.83		
Dec-01					299	18	16.61		
Jan-02					240	11	21.82		
Feb-02					218	8	27.25		



Checklist #14 - Resale - Frame Relay Installation

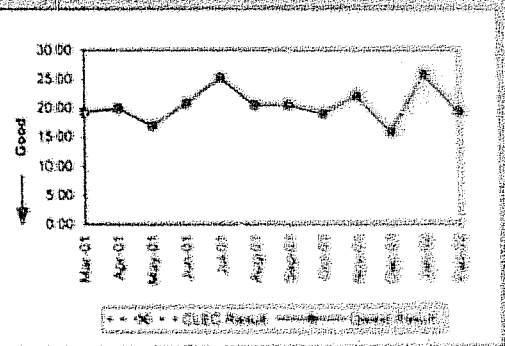
Installation Commitments Met (Percent) (OP-3E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					547	719	76.08%		
					306	397	77.08%		
					201	246	81.71%		
					390	529	73.72%		
					788	864	91.20%		
					403	469	85.93%		
					553	604	91.56%		
					491	539	91.09%		
					361	434	83.18%		
					295	340	86.76%		
					377	428	88.08%		
					422	557	75.76%		



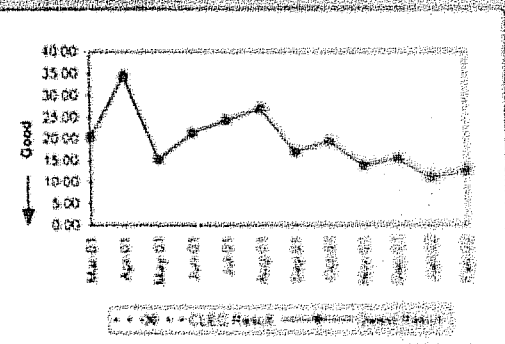
Installation Interval (Average Days) (OP-4E)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					13843	719	19.25		
					7901	397	19.90		
					4162	246	16.92		
					10990	529	20.78		
					580	23	25.22		
					922	45	20.49		
					799	39	20.49		
					494	26	19.00		
					506	23	22.00		
					315	20	15.75		
					438	17	25.76		
					419	22	19.05		



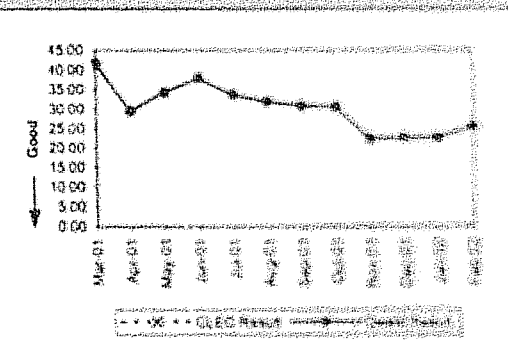
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					2464	121	20.36		
					1791	52	34.44		
					458	30	15.27		
					2049	96	21.34		
					3503	144	24.33		
					2756	102	27.02		
					2966	175	16.95		
					3111	160	19.44		
					2603	188	13.85		
					1932	125	15.46		
					2275	206	11.04		
					2060	163	12.64		



Delayed Days for Facility Reasons (Average Days) (OP-6B-5)-- Interval Zone Two

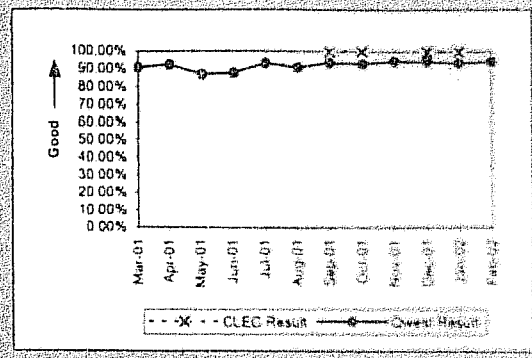
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
					2124	51	41.65		
					1154	39	29.59		
					514	15	34.27		
					1631	43	37.93		
					809	24	33.71		
					1118	35	31.94		
					802	26	30.85		
					765	25	30.60		
					471	21	22.43		
					294	13	22.62		
					317	14	22.64		
					386	15	25.73		



Checklist #14 - Resale - Frame Relay Installation

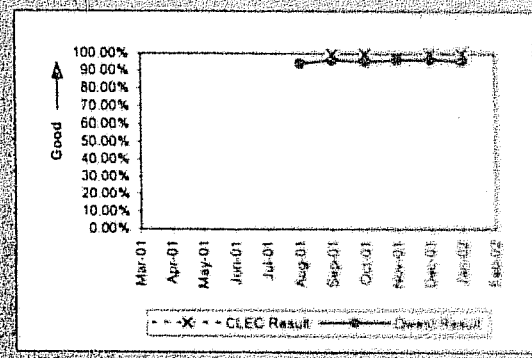
Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		1866	2052	90.94%		
		1769	1916	92.33%		
		898	1034	86.85%		
		999	1138	87.79%		
		1666	1787	93.23%		
		1463	1607	91.04%		
100.00%	0.00%	1562	1667	93.70%	-0.26	-1.16
100.00%	0.00%	1790	1922	93.13%	-0.27	-1.17
		1483	1568	94.58%		
100.00%	0.00%	1103	1170	94.27%	-0.25	-1.15
100.00%	0.00%	1043	1117	93.38%	-0.27	-1.16
		1171	1240	94.44%		



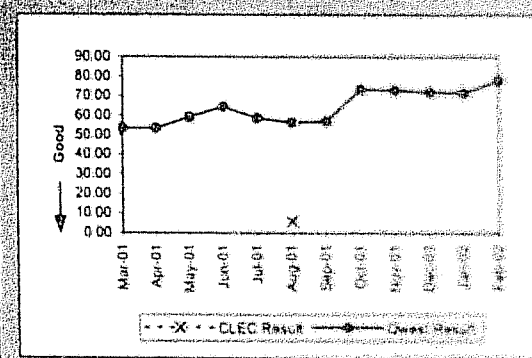
Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		1515	1607	94.28%		
100.00%	0.00%	1609	1667	96.52%	-0.19	-1.12
100.00%	0.00%	1833	1922	95.37%	-0.22	-1.13
		1513	1568	96.49%		
100.00%	0.00%	1131	1170	96.67%	-0.19	-1.11
100.00%	0.00%	1070	1117	95.79%	-0.21	-1.13



Service Order Processing Orders Delayed Past Due Date (Average Days) (OP-15A)

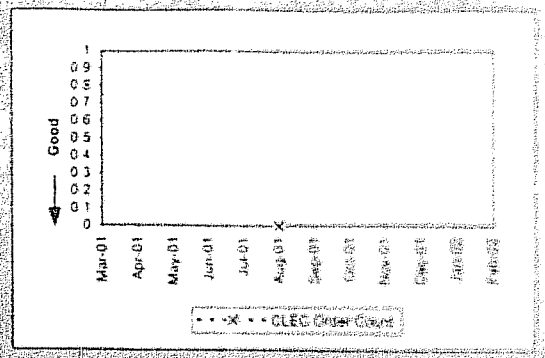
CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
		31415	588	53.43		
		30488	571	53.39		
		27202	460	59.27		
		25567	397	64.40		
		22859	389	58.76		
4.00		25375	449	56.51	-0.64	-1.39
		23177	406	57.09		
		24264	330	73.53		
		24852	342	72.96		
		25624	355	72.18		
		26123	365	71.57		
		25631	329	77.91		



Checklist #14 - Resale - Frame Relay Installation

Percent of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

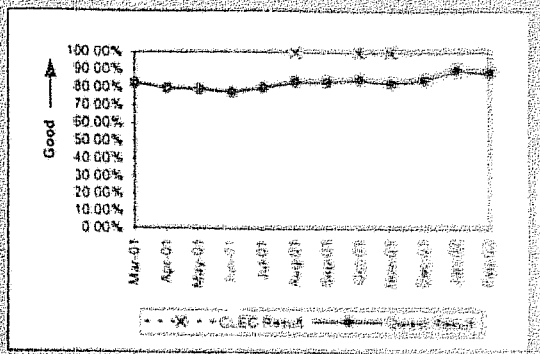
	CLEC Order Count
	0



Checklist #14 - Resale - Frame Relay Repair

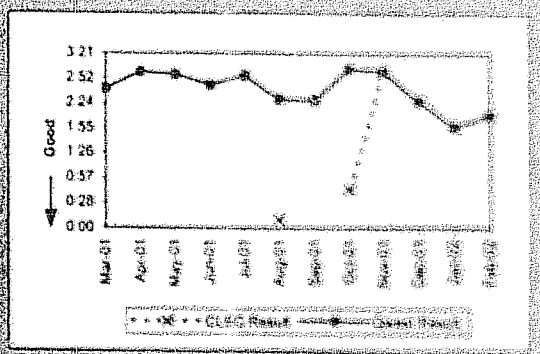
Trouble Cleared within 4 hours (Percent) (MR-5A)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					915	1106	82.73%		
					876	1100	79.64%		
					948	1201	78.93%		
					948	1225	77.39%		
					875	1094	79.98%		
		1	100.00%	0.00%	975	1168	83.48%	-0.44	-1.27
					713	856	83.29%		
		1	100.00%	0.00%	806	955	84.40%	-0.43	-1.26
		1	100.00%	0.00%	710	861	82.46%	-0.46	-1.28
					683	811	84.22%		
					729	812	89.78%		
					626	710	88.17%		



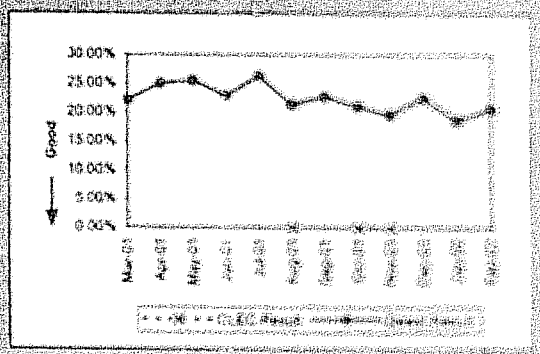
Mean Time to Restore (Hours:Minutes) (MR-6D)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					2969:33	1106	2:41		
					3299:15	1100	3:00		
					3536:54	1201	2:57		
					3364:10	1225	2:45		
					3202:57	1094	2:56		
	0:10	1	0:10		2906:46	1168	2:29	-0.55	-1.33
					2116:31	856	2:28		
	0:45	1	0:45		2925:14	955	3:04	-0.25	-1.15
	2:59	1	2:59		2617:08	861	3:02	-0.01	-1
					1987:34	811	2:27		
					1586:16	812	1:57		
					1537:16	710	2:10		



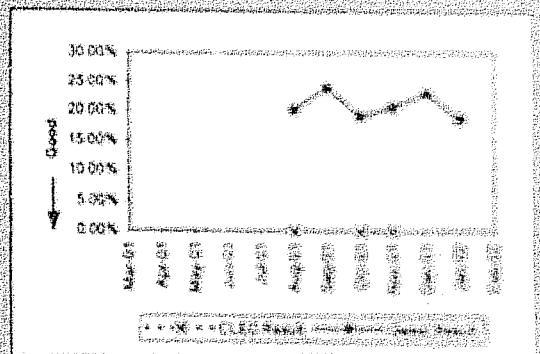
Repair Repeat Report Rate (Percent) (MR-7D)-- Interval Zone One

	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
					244	1106	22.06%		
					275	1100	25.00%		
					306	1201	25.48%		
					281	1225	22.94%		
					288	1094	26.33%		
	0	1	0.00%	0.00%	250	1168	21.40%	-0.52	-1.32
					195	856	22.78%		
	0	1	0.00%	0.00%	201	955	21.05%	-0.52	-1.31
	0	1	0.00%	0.00%	169	861	19.63%	-0.49	-1.3
					183	811	22.56%		
					152	812	18.72%		
					146	710	20.56%		



Repair Repeat Report Rate (Percent) (MR-7D*)-- Interval Zone One

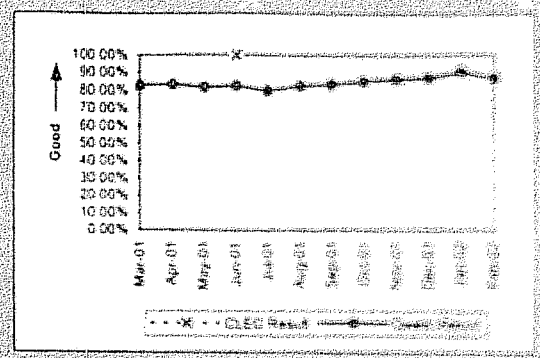
	CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
	0	1	0.00%	0.00%	151	748	20.19%	-0.5	-1.31
					132	549	24.04%		
	0	1	0.00%	0.00%	118	616	19.16%	-0.49	-1.3
	0	1	0.00%	0.00%	114	553	20.61%	-0.51	-1.31
					118	512	23.05%		
					93	495	18.79%		



Checklist #14 - Resale - Frame Relay Repair

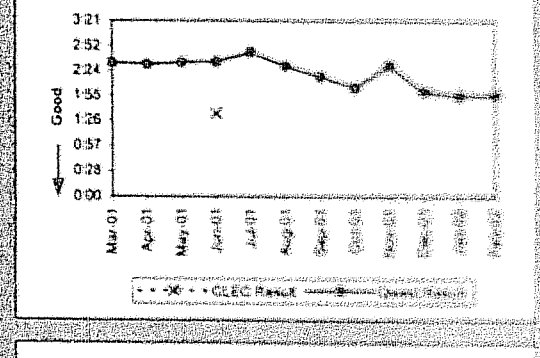
% Trouble Clears within 4 hours (Percent) (MR-5B)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				765	922	82.97%		
				785	943	83.25%		
				813	995	81.71%		
		100.00%	0.00%	848	1026	82.65%	-0.46	-1.28
				823	1026	80.21%		
				838	1009	83.05%		
				664	793	83.73%		
				732	859	85.22%		
				588	680	86.47%		
				609	700	87.00%		
				607	671	90.46%		
				518	594	87.21%		



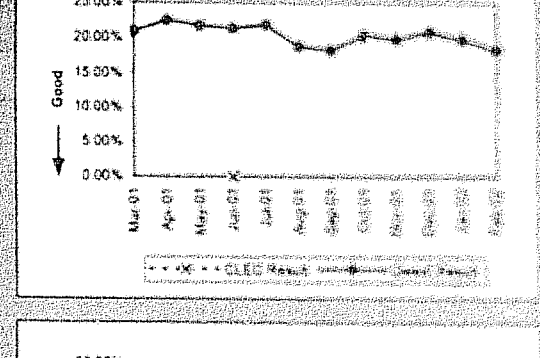
Mean Time to Restore (Hours:Minutes) (MR-6E)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				2366:44	922	2:34		
				2395:21	943	2:32		
				2545:45	995	2:34		
		1.35		2644:18	1026	2:35	-0.21	-1.13
				2831:11	1026	2:46		
				2518:49	1009	2:30		
				1828:54	793	2:18		
				1794:29	859	2:05		
				1711:44	680	2:31		
				1404:02	700	2:00		
				1283:57	671	1:55		
				1149:24	594	1:56		



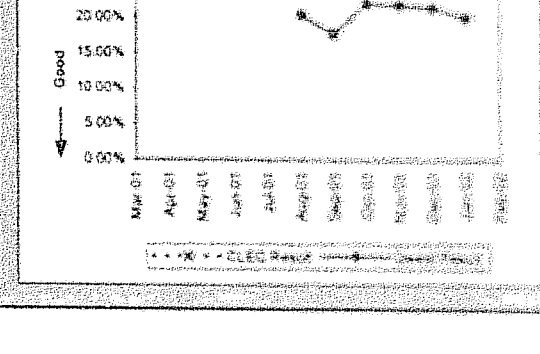
Repair Repeat Report Rate (Percent) (MR-7E)-- Interval Zone Two

CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				193	922	20.93%		
				212	943	22.48%		
				216	995	21.71%		
		0.00%	0.00%	219	1026	21.35%	-0.52	-1.33
				224	1026	21.83%		
				190	1009	18.83%		
				145	793	18.29%		
				175	859	20.37%		
				135	680	19.85%		
				146	700	20.86%		
				133	671	19.82%		
				109	594	18.35%		



Repair Repeat Report Rate (Percent) (MR-7E*)-- Interval Zone Two

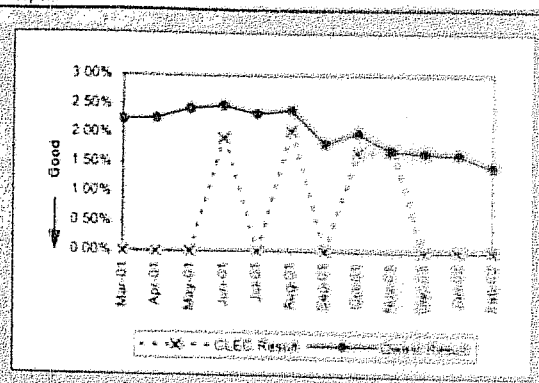
CLEC Num	CLEC Den	CLEC Result	Std Dev	Qwest Num	Qwest Den	Qwest Result	Mod Z Scr	Parity Scr
				123	603	20.40%		
				87	491	17.72%		
				114	518	22.01%		
				84	386	21.76%		
				87	406	21.43%		
				76	379	20.05%		



Checklist #14 - Resale - Frame Relay Repair

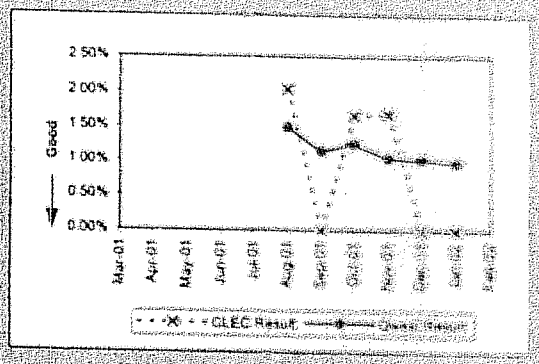
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

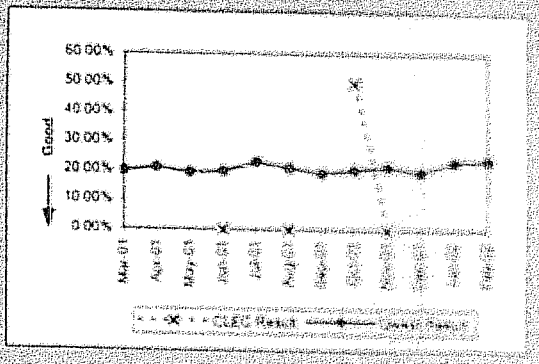
		CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
		50	0.00%	0.00%	2028	90267	2.25%	-1.18	-1.72
		55	0.00%	0.00%	2043	90118	2.27%	-1.13	-1.69
		51	0.00%	0.00%	2196	90029	2.44%	-1.13	-1.69
		52	1.92%	13.73%	2251	90382	2.49%	-0.26	-1.16
		51	0.00%	0.00%	2120	90328	2.35%	-1.11	-1.67
		49	2.04%	14.14%	2177	90443	2.41%	-0.17	-1.1
		52	0.00%	0.00%	1649	90462	1.82%	-0.98	-1.6
		60	1.67%	12.80%	1814	90466	2.01%	-0.19	-1.11
		59	1.69%	12.91%	1541	90265	1.71%	-0.01	-1
		9	0.00%	0.00%	1511	90053	1.68%	-0.39	-1.24
		9	0.00%	0.00%	1483	90040	1.65%	-0.39	-1.24
		9	0.00%	0.00%	1304	90317	1.44%	-0.36	-1.22



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

		CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
		49	2.04%	14.14%	1351	90443	1.49%	0.4	-0.76
		52	0.00%	0.00%	1040	90462	1.15%	-0.78	-1.47
		60	1.67%	12.80%	1134	90466	1.25%	0.37	-0.77
		59	1.69%	12.91%	939	90265	1.04%	0.54	-0.67
		9	0.00%	0.00%	918	90053	1.02%	-0.3	-1.19
		9	0.00%	0.00%	874	90040	0.97%	-0.3	-1.18



Trouble and Non-Qwest Related Trouble Reports (Percent) (MR-12)-- Interval Zone One and Two

		CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					499	2527	19.75%		
					546	2589	21.09%		
					525	2721	19.29%		
		1	0.00%	0.00%	554	2805	19.75%	-0.5	-1.3
					633	2753	22.99%		
		1	0.00%	0.00%	576	2753	20.92%	-0.51	-1.31
					394	2043	19.29%		
		2	50.00%	50.00%	467	2281	20.47%	0.82	-0.5
		1	0.00%	0.00%	420	1961	21.42%	-0.52	-1.32
					370	1881	19.67%		
					444	1927	23.04%		
					404	1708	23.65%