Qwest Performance Data

10/25/01 - Filed and Docketed;
11/01/01 - Weekly Filings;
11/07/01 - Petition for Leave to Intervene (Black Hills FiberCom);
11/09/01 - Petition to Intervene (Midcontinent Communications);
11/15/01 - AT&T's Petition for Leave to Intervene;
11/28/01 - Notice of Filing Report of Independent Auditor;
12/03/01 - Qwest's September 2001 Performance Data for South Dakota as Reported under the ROC Created Performance Metrics;
12/05/01 - Order Granting Intervention;
12/07/01 - Qwest's Report on the Status of Change Management Process Redesign;
12/07/01 - Qwest's Proposed Procedural Schedule;
12/07/01 - AT&T's Proposed Procedural Schedule;
12/07/01 - Midcontinent's Proposed Procedural Schedule;
12/07/01 - Joinder in AT&T's Proposed Procedural Schedule (Black Hills FiberCom);
12/12/01 - Qwest's Response to Procedural Schedule Comments of AT&T and Black Hills FiberCom;
12/12/01 - Motion for Admission of Non-Resident Attorney (John L. Munn);
12/12/01 - Order Admitting Non-Resident Attorney (John L. Munn);
12/18/01 - Order for and Notice of Procedural Schedule and Hearing;
12/21/01 - Qwest Submission of Supplemental KPMG Declaration;
01/07/02 - Qwest's October 2001 Performance Data as Reported under the ROC Created Performance Metrics;
01/17/02 - Contract between QSI Consulting and SDPUC;
01/18/02 - Section 271 Issues List (Staff);
01/18/02 - Midcontinent's Comments to Docket TC01-165;
01/18/02 - AT&T's List of Disputed Issues;
01/18/02 - Statement of Issues (Black Hills FiberCom)
02/07/02 - Response to Staff Data Request;
02/20/02 - Transcript of Prehearing Conference held 2/7/02;
03/05/02 - Black Hills' Motion for Order Denying Petition;
03/05/02 - Brief in Support of Black Hills' Motion for Order Denying Petition;
03/06/02 - Notice of Filing Motion to Remove Document from Commission Record;
03/06/02 - Motion to Remove Document from Commission Record;
03/07/02 - Motion for Definition of Track A Analysis;
03/07/02 - Brief in Support of Motion for Definition of Track A Analysis;
03/11/02 - Motion to Suspend Procedural Schedule or Supplement Prefiled Testimony;
03/13/02 - AT&T's Joinder on Midcontinent's Motion to Suspend Procedural Schedule and Request for Expedited Decision;
03/13/02 - Qwest's Performance Data;
03/18/02 - Direct Testimony of Mark L. Stacy;
03/18/02 - Direct Testimony of Marlon Griffing, Ph.D.;
03/18/02 - Prefiled Testimony of W. Tom Simmons;
03/19/02 - Direct Testimony of Kyle D. White;
03/19/02 - Direct Testimony of Ronald Schaible;
03/19/02 - Direct Testimony of Michelle Merchen;
03/19/02 - Direct Testimony of Jheri Turner;
03/19/02 - Affidavit of Michael Hydock;
03/19/02 - Four Affidavits of Kenneth L. Wilson;
03/19/02 - Four AT&T Verified Comments;
03/19/02 - John Finnegan's Verified Comments;
03/19/02 - AT&T's Comments;
03/19/02 - Verification of Kenneth L. Wilson;
03/19/02 - Certificate of Service;
03/20/02 - Order Granting Motion and Denying Motion;
03/22/02 - Brief in Response to the Motions filed by Black Hills FiberCom

PUBLIC UTILITIES COMMISSION OF SOUTH DAKOTA

QWEST CORP.'S SEPTEMBER - DECEMBER 2001 PERFORMANCE DATA FOR SOUTH DAKOTA AS REPORTED UNDER THE ROC CREATED PERFORMANCE METRICS

Qwest Corporation (Qwest) hereby provides the South Dakota Public Utilities Commission with a summary of its commercial performance in South Dakota from September 2001 through December 2001. The Federal Communications Commission (FCC) has made clear that "the most probative evidence of nondiscriminatory access to interconnection and UNEs is actual commercial usage."[1] Qwest provides four months of commercial performance data and a companion demonstrative exhibit because the FCC considers four months of data when assessing a 271 application. This will allow the Commission to evaluate Qwest's performance in the exact same manner as the FCC. The data shows that Qwest continues to provide interconnection, unbundled network elements (UNEs), and resale to CLECs in a nondiscriminatory manner throughout South Dakota.

I. EXECUTIVE SUMMARY

A. *Overview*

Parties to the ROC workshops negotiated performance indicator definitions (PIDs) and, in virtually every circumstance, the expected level of performance that would provide CLECs with a meaningful opportunity to compete in the marketplace. Under the ROC performance measures, adequate performance is determined in one of two ways: (1) parity with retail or, (2) where no retail analog exists, by meeting an objective performance benchmark. When a retail analogue exists, the FCC requires that Qwest serve CLECs in "substantially the same and manner" as Qwest provides the analogous service to retail customers. In ROC

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[1] *Verizon Mass 271 Order* at ¶12 (April 16, 2001).

workshops, parties agreed upon statistical methods to determine when performance is substantially similar.[2] Thus, if Qwest's retail performance is better than wholesale performance, the Commission must look at the statistical result to determine whether the disparity is statistically significant. If not, wholesale and retail performance are at parity. When the PID has an associated performance benchmark, there is no concern when Qwest achieves the benchmark.[3]

A detailed review of the data makes it very clear that Qwest continues to provide every element of the competitive checklist to CLECs at a high level of quality. Performance results from calendar year 2001 in South Dakota are attached as *Exhibit 1* on a checklist item basis. Moreover, to establish that Qwest can provision/repair checklist items that have had small or no volume in South Dakota, Qwest's also attaches its regional performance data from calendar 2001 as *Exhibit 2*. The regional results are powerful additional evidence that Qwest provides each aspect of the checklist at an acceptable level of quality.

B. Qwest's Actual Performance Meets 271 Objectives

The attached performance results show that Qwest continues to provide interconnection, collocation, access to UNEs, emerging services, number portability, resale, and the remaining checklist items in a manner that is either "substantially the same as" Qwest

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[2] Under the statistical standards the ROC adopted, if the Z score is higher than +1.645, retail performance is better than wholesale performance by a statistically significant margin. The same is true if the parity score is a positive number. The two statistical methods work together. When the Z score is higher than 1.645, the parity score will be a positive number, indicating that retail performance exceeds wholesale performance by a statistically significant margin.

[3] *Verizon Rhode Island 271 Order*, App. D at ¶ 8 (Feb. 22, 2002).

provides to its retail operations, or in a manner that provides "efficient CLECs with a meaningful opportunity to compete."[4] In particular:

- **Interconnection:** In each of the last four months, Qwest met over 93% of its regionwide installation commitments to CLECs for interconnection trunks, which was virtually identical to the percentage of commitments met for Qwest's Feature Group D trunks (the agreed upon retail analogue). The average regionwide installation interval was between 16 and 21 days, again at parity with retail. Regionwide, the overall trouble rate remained extremely small – 0.02% or less. When troubles did occur, Qwest cleared over 90% of those trouble reports within four hours in every month. As always, blockage on CLEC trunks was well below the benchmark of 1%.
- **Collocation:** Regionwide, over the past four months, Qwest met 100% of its installation commitments for collocation throughout the region irrespective of whether the collocation had an associated 90-day, 120-day, or 150-day interval. Qwest also completed 135 of 136 (99.3%) feasibility studies on a timely basis and in an average of 9-days, easily meeting both ROC benchmarks.
- **UNE-P:** Regionwide, over the past four months, Qwest also provisioned both reported categories of UNE-P – UNE-P-POTS and UNE-P-Centrex – at an extremely high level of quality. For UNE-P-POTS, in each month Qwest provisioned more than 91% of the circuits on time irrespective of whether the orders required a technician dispatch. For non-dispatched orders, the largest percentage of orders, Qwest met over 99% of its installation commitments to CLECs each month in an average installation interval of less

[4] These are the verbatim standards set by the FCC. *Id.*, App. D at ¶ 5.

than 2.75 days. Both of these metrics were almost always at parity with retail. Of the UNE-P-POTS circuits in service, less than 1.4% experienced trouble each month. When trouble did occur, each month Qwest resolved CLEC out of service troubles over 90% of the time within 24 hours, and in a mean time at parity with equivalent Qwest retail service. For UNE-P-Centrex, in each month Qwest provisioned more than 92% of the circuits on time irrespective of whether the orders required a technician dispatch. For non-dispatched orders, the largest percentage of orders, Qwest met over 98% of its installation commitments to CLECs each month in an average interval of about 5 days. Of the UNE-P-Centrex circuits in service, 1% or less experienced trouble each month. When trouble did occur, Qwest resolved over 92% of CLEC out of service troubles within 24 hours, and in a mean time at parity with equivalent Qwest retail service.

* Loops: Over the past four months, Qwest's regionwide performance was outstanding in provisioning all types of unbundled loops; however, because analog loops (voice loops) and 2-wire non-loaded loops (DSL loops) account for more than 90% of all CLEC loops in service, Qwest will discuss those here. For both analog and 2-wire non-loaded loops, each month Qwest provisioned over 95% on time (besting the ROC 90% benchmark) in an average interval below the ROC's 6-day benchmark. For both types of loops, Qwest's installations were always trouble free more than 95% of the time. Qwest provisioned in excess of 95% of all coordinated cutovers on time, exceeding the ROC benchmark. Unbundled loop repair was equally impressive as Qwest cleared more than 97% of out of service troubles experienced on analog and 2-wire non-loaded loops within the 24 hour objective, and in mean times at parity with Qwest retail service.

- **Number Portability:** Over the past four months, regionwide Qwest ported in excess of 99% of numbers on time irrespective of whether a Qwest loop or CLEC loop was the underlying facility involved. This performance exceeds the 95% benchmark set in the ROC. Moreover, the "premature disconnect" discussion from checklist workshops was shown to be a non-issue, as 99.99% of the 142,036 numbers ported region-wide over the last three months were disconnected on a timely basis.
- **Resale:** Over the past four months, an extremely high percentage of resale orders were provisioned without a technician dispatch. In such circumstances, Qwest always met over 99% of its CLEC installation commitments regionwide for resold residential customers, over 98% for business customers, over 98% for Centrex customers, and over 97% for Centrex 21 customers. For all four types of resold service, CLECs experienced a trouble rate less than 1.6% each month. With respect to maintenance and repair, for each class of service discussed, whether dispatches were required or not, Qwest cleared out of service troubles within 24 hours 88% of the time or better, and always at parity with equivalent Qwest retail service.

C. *Liberty's Data Reconciliation Provides Ongoing Further Validation of Qwest's Performance Data*

In September, the Liberty Consulting Group concluded its audit of Qwest's performance measures and concluded that Qwest's performance data "accurately and reliably report actual Qwest performance." Nonetheless, to provide the Commission with even greater confidence in Qwest's performance data, the ROC retained Liberty Consulting to reconcile performance data for all interested CLECs. Three CLECs – AT&T, WorldCom and Covad – asked Liberty to reconcile data on a few of Qwest's performance measures. These CLECs focused exclusively on unbundled loop, line sharing, and interconnection trunk performance.

Given that Liberty had already audited Qwest's performance measures and found them accurate and reliable, to participate in the reconciliation the ROC required CLECs to come forward with evidence showing that Qwest's performance data was inaccurate.

The reconciliation process began in September and, over the past two months Liberty has issued five Data Reconciliation Reports, each based on a detailed order by order review of various records. In total, Liberty has analyzed well over 10,000 orders. These reports describe Liberty's detailed review of performance data from the states of Arizona, Colorado, Nebraska, and Washington.[5] Liberty has concluded that the reconciliation process is an on-going project. At this point, Liberty has issued one Exception and 11 Observations to Qwest's performance data, of which the Exception and nine Observations have since been closed. The outstanding Observations, which Qwest expects will be closed soon, principally concern slight incidents of human error. In a recent hearing, Liberty testified that the current state of Qwest's performance data "is quite representative of Qwest's performance in the marketplace today."[6] Liberty also testified that Qwest's performance data "is much more accurate and reliable than would be any of the CLECs to evaluate."[7]

In light of Liberty's audit and the data reconciliation process, the Commission may confidently rely on Qwest's performance data to evaluate whether Qwest satisfies section 271 of the Act. This data shows that Qwest is providing interconnection, UNEs, and services to

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[5] Copies of Liberty's Data Reconciliation Reports are attached as *Exhibits 3 (Arizona), 4 (Colorado), 5 (Nebraska), 6 (Colorado Supp. Report) and 7 (Washington)*. Liberty has yet to complete its work in the states of Oregon, Utah and Minnesota. The CLECs, not Qwest, determined the states, products and PIDs to be reconciled.

[6] CO. Data Reconciliation Transcript at 118 (Jan. 29, 2002) (testimony of Mr. Bob Stright of Liberty Consulting)

[7] *Id.* at 120.

competing carriers in substantially the same time and manner as Qwest provides to itself, and in a manner that allows an efficient CLEC a meaningful opportunity to compete as required by Section 271.

C. *Evidentiary Standards*

The FCC places tremendous emphasis on PIDs negotiated through an open process, such as occurred at the ROC. The FCC concluded that when "[performance] standards are developed through open proceedings with input from both the incumbent and competing carriers, these standards can represent informed and reliable attempts to objectively approximate whether competing carriers are being served by the incumbent in substantially the same time or manner or in a way that provides them a meaningful opportunity to compete."[8] When performance is measured against such standards:

> [T]o the extent there is no statistically significant difference between a BOC's provision of service to competing carriers and its own retail customers, the Commission generally need not look any further. Likewise, if a BOC's provision of service to competing carriers satisfies the performance benchmark, the analysis is usually done.[9]

Even when statistically significant differences in performance exist, the Commission may "conclude that such differences have little or no competitive significance in the marketplace."[10] In such cases, "the Commission may conclude that the differences are not

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[8] *Verizon Massachusetts 271 Order* at ¶ 13.

[9] *Verizon Connecticut 271 Order* at Appendix D-5, ¶ 8 (October 20, 2001).

[10] *Id.*

meaningful in terms of statutory compliance."[11] A steady improvement in performance over time indicates that problems are being resolved.[12] Moreover, when "there are multiple performance measures associated with a particular checklist item, the Commission considers the performance demonstrated by all the measurements as a whole. Accordingly, a disparity in performance for one measure, by itself, may not provide a basis for finding noncompliance with the checklist."[13]

Thus, the ultimate issue before this Commission is whether Qwest's overall performance on a checklist item by checklist item basis is adequate. The FCC has made clear that when performance metrics are negotiated, ILECs such as Qwest need not meet the negotiated standards 100% of the time to satisfy 271. This would be a virtual impossibility. The Commission's role is to assess all of the PIDs for each checklist item in totality and decide whether the performance is adequate. Moreover, when evaluating a 271 application, the FCC has always studied the four most recent months of performance data.[14] Qwest, therefore, presents its September to December 2001 performance data, which demonstrates that its overall performance meets the FCC standard for Section 271. Moreover, given the voluminous nature of Qwest's performance data (*see Exhibits 1 and 2*), Qwest has created a demonstrative exhibit that mirrors the FCC's standard for evaluating performance data. This exhibit, which has become known as Qwest's "Blue Chart", identifies the specific performance measures where Qwest has

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[11] *Verizon Connecticut 271 Order* at Appendix D-5, ¶ 8.

[12] *In the Matter of Application by Bell Atlantic New York for Authorization Under Section 271 of the Communications Act to Provide In-Region InterLATA Service in the State of New York*, Memorandum, Opinion and Order, CC Docket No. 99-295 ("Bell Atlantic New York 271 Order") at ¶ 59 (Dec. 1999).

[13] *Verizon Connecticut 271 Order* at Appendix D-5, ¶ 9.

[14] *See, e.g.*, Bell Atlantic New York 271 Order at ¶¶ 69, 156, 219, 221, 223, 224, 284, 300, 301 and 323.

missed its performance objective in more than one of the most recent four months. The Blue Chart also allows the Commission to quickly evaluate Qwest's performance on a checklist item by checklist item basis. Qwest's Blue Chart for South Dakota is attached as *Exhibit 8* and its regional chart is attached as *Exhibit 9*.

II. Detailed Discussion of Checklist item Performance

1. Interconnection/Collocation

a. Interconnection

Interconnection trunks allow the mutual exchange of traffic between Qwest and CLECs. Qwest has continued to meet the ROC's performance standards trunk blockage and provisioning and repairing interconnection trunks.

Trunk Blockage. Over the past four months, trunk blockage on CLEC interconnection trunks to Qwest tandem offices has been non-existent, specifically 0.00%, below the ROC's 1% benchmark. Ex. 1 at 7, NI-1A. Trunk blockage on CLEC interconnection trunks to Qwest end offices was equally insignificant. *Id.*, NI-1B.

Trunk Installation Measures. In Zone 1 (high density areas), Qwest met 95% or more of its interconnection trunk installation commitments to CLECs in each month regionwide, with an average interval between 17 and 21 days. Both of these measures were at parity in three of the last four months. Ex. 2. at 1, OP-3 & OP-4. In Zone 2 (low density areas), Qwest met over 93% of its trunk installation commitments to CLECs regionwide each month with an average interval below 20 days. In both situations, Qwest's wholesale performance was statistically identical to its retail performance in each of the last four months. *Id.* at 2, OP-3 & OP-4. Delays incurred installing interconnection trunks continued to be rare; however, when they did occur, they at parity with comparable delays for retail customers. *Id.* at 1-2, OP-6A &

0B, Zone 1 & Zone 2. Overall, trunk installation quality has been excellent as well. Regionwide, over 96% of the newly installed trunks do not experience any trouble within 30 days. *Id.* at 3, OP-5 & OP-5*.

Trunk Maintenance and Repair Measures. Over the past four months, Qwest continued to achieve similar success in maintaining and repairing interconnection trunks. The rate of trouble reports for South Dakota interconnection trunks has been extremely low – 0.05% or less each month. Ex. 1. at 5, MR-8. In South Dakota, Qwest cleared 100% of all troubles within 4 hours in 3 out of the last 4 months. Ex. 1 at 4, MR-5. Regionwide, in both Zone 1 and Zone 2, the mean time to restore interconnection service to CLECs has been at parity in three of the four months and less than the 4 hour objective.[15] *Id.* at 5-6, MR-6. These results continue to demonstrate that Qwest is providing interconnection trunking to competitors on a nondiscriminatory basis.

b. Collocation

Collocation allows CLECs to place equipment in Qwest central offices or other structures such as remote terminals. In response to two collocation decisions from the FCC, the ROC significantly revised the collocation PIDs. The revised PIDs set installation intervals of 90 days when the collocation is forecasted, and 120-150 days when no forecast is provided (depending on whether major infrastructure modifications are necessary). The PIDs also set a 10-day benchmark for feasibility studies.

Over the last four months, Qwest's collocation performance has been virtually perfect. Regionwide, Qwest has met the 90-, 120-, and 150-day installation benchmarks, with average intervals substantially shorter than the benchmarks. Ex. 2 at 8, CP-1A to 1C. In every

[15] The one exception is for December in Zone 2, where the mean time to restore 27 troubles was 8 hours 51 minutes. Four of 27 trouble reports led to the disparity.

[illegible]. Qwest also completed 100% of its installation commitments on time. *Id.* at 8-9, CP-2A to 3.

Feasibility studies are completed in the first 10 days of the installation interval and require Qwest to inform CLECs whether the requisite central office contains adequate space and power to meet the CLECs request. Over the last four months, Qwest reported that it met the collocation feasibility obligations 100% of the time in 3 months and 96% of the time the remaining month. *Id.* at 9, CP-4. This performance far exceeds the ROC's 90% benchmark. Qwest also provided these feasibility studies in less than 9.5 days each month, besting the ROC's 10-day performance benchmark. *Id.*, CP-3.

2. Access to Unbundled Network Elements

In its prior orders on section 271 applications, the FCC has discussed access to OSS and UNE Combinations under checklist item (ii). The FCC has also demanded that, in the absence of significant commercial volumes, BOCs must subject their OSS to third party testing – and successfully pass such tests – prior to obtaining section 271 approval. Hewlett-Packard, the pseudo-CLEC, is currently testing Qwest's OSS, with KPMG Consulting serving as Test Administrator. Qwest will report the results of the third party test when it is completed. In the interim, Qwest's commercial performance for OSS is discussed below.

a. OSS

Qwest's OSS is a combination of the systems, databases, personnel and documentation that are integral to pre-ordering, ordering, provisioning, maintenance and repair, and billing of facilities and services to CLECs. In its first performance data filing, Qwest described each of these aspects of OSS in detail. Here, Qwest will simply describe its last four months of actual performance results.

Gateway Availability. The gateway availability PIDs measure the percentage of time the systems for interfacing with Qwest's computer network are available to CLECs. The [illegible] benchmark for all interfaces is 99.25% availability. Over the last four months, Qwest consistently exceeded the 99.25% benchmark for its IMA-GUI, IMA-EDI, EB-TA, EXACT and [illegible] interfaces. Ex. 2 at 12-13, GA-1A, GA-1B, 1C, GA-2, GA-3, GA-4.

Pre-Order Response Times. The ROC PIDs require Qwest to measure the time it takes its computer network to respond to various CLEC requests for information. For the IMA-GUI and EDI interfaces, the PIDs assess the time it takes CLECs to schedule appointments, inquire about service availability times, conduct facility checks, validate addresses, get CSRs, make telephone number reservations, and provide loop qualification information. The PIDs separately track the time it takes CLECs to submit requests, the time it takes Qwest to respond, and the time it takes to accept a CLEC order. The PIDs then aggregate those times and apply benchmarks ranging from 10-25 seconds.

In each of the last four months, Qwest's pre-order response performance has been outstanding. Qwest uniformly met every aggregate benchmark for IMA-GUI and EDI. *Id.* at 14-24, PO-1A-1, PO-1A-2, PO-1A-3, PO-1A-4, PO-1A-5, PO-1A-6, PO-1A-7, PO-1B-1, PO-1B-2, PO-1B-3, PO-1B-4, PO-1B-5, PO-1B-6, PO-1B-7. This helps to ensure that CLECs can provide its customers with a high quality initial customer experience.

Electronic Flow-Through. The flow-through PIDs measure the percentage of time that CLEC Local Service Requests (LSRs) are converted into service orders recognized by Qwest's systems and "flowed-through" to Qwest's back-end systems without manual intervention. The flow-through PIDs measure the overall flow-through rates (PO-2A) and the flow-through rates for orders that are designed to flow through (PO-2B).

Qwest's flow-through PIDs are diagnostic, primarily because the FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS.[16] The FCC recognizes, and Qwest's data shows, that CLECs impact heavily the flow-through rates that a BOC can achieve. Efficient CLECs achieve high flow-though rates while other, less efficient CLECs have lower flow-through rates.[17] For these reasons, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are *capable* of flowing orders through.[18]

Nonetheless, over the past several months Qwest's flow-through rates have dramatically improved. Qwest's performance results demonstrate that Qwest has continued to improve its ability to flow through orders. In December, Qwest's flow-through rates in South Dakota for eligible LSRs sent through the IMA-GUI were 87.34% for POTs Resale (Ex. 1 at 25, PO-2B-1); 91.67% for Unbundled Loops (*Id.* at 26, PO-2B-1); 94.33% for LNP (*Id.* at 27, PO-2B-1); and 88.89% for UNE-P-POTS (*Id.* at 28, PO-2B-1).

In December, electronic flow-through rates for all eligible LSRs received via IMA-EDI were equally impressive. Qwest's regionwide flow-through rates were 92.39% for POTS Resale (Ex. 2 at 28, PO-2B-2). South Dakota results were 91.30% for Unbundled Loops (Ex. 1 at 26, PO-2B-2). Qwest's regionwide flow-through rates were 94.37% for LNP (Ex. 2 at 30, PO-2B-2); and 84.10% for UNE-P-POTS (Ex. 2 at 31, PO-2B-2).

LSR Rejections. There are times when CLECs do not adequately complete LSRs, generating an "LSR Rejection." For the IMA-GUI and EDI interfaces, the BOC PIDs require

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[16] *Verizon Massachusetts 271 Order* at ¶ 77.

[17] *Id.* at ¶¶ 78, 80.

[18] *Id.* at ¶¶ 77, 80.

Qwest to track the length of time it takes Qwest to submit LSR rejection notices to CLECs. The PMs set benchmarks in hours for manual rejections and in seconds for electronic rejections.

For the IMA-GUI interface, Qwest met the 12-hour (manual) and 18-second (electronic) benchmarks for LSR rejections in South Dakota in each of the last four months. Ex. 1 at 29, PO-3A-1, PO-3A-2. The same is true for EDI, where Qwest also uniformly met the 12-hour and 18-second benchmarks in each of the last four months. *Id.* at 29, PO-3B-1, PO-3B-2. Qwest also met the 24-hour LSR rejection benchmark for manual and IIS. *Id.* at 30, PO-3C.

Firm Order Confirmations. Qwest submits and measures the percentage of Firm Order Confirmations (FOCs) Qwest sends to CLECs on time for various products and services. FOCs identify the due date CLECs should expect to receive the requested service. Over the last four months in South Dakota, Qwest submitted over 98% of FOCs on time for LSRs processed electronically through IMA-GUI interfaces. Ex. 1 at 32, PO-SA-1(a). Regionally over the last four months, Qwest submitted over 99% of FOCs on time for LSRs processed electronically through both the IMA-GUI and EDI interfaces, easily surpassing the 95% benchmark. Ex. 2. at 35, PO-5A-1(a), PO-5A-2(a). The same is true for LSRs processed manually in whole or in part. In every circumstance, Qwest submitted over 95% of these FOCs on time besting the 90% benchmark. *Id.* at 35-36, PO-5B-1(a), PO-5B-2(a) & PO-5C-(a). Over the last four months in South Dakota, Qwest processed LSRs manually in whole or in part over 94% on time with one exception. FOCs processed manually were on time 73.68% in the month of October. Ex. 1 at 32, PO-5B-1(a), PO-5B-2(a) and PO-5C-(a).

Qwest's performance in South Dakota with respect to FOCs for unbundled loops was also outstanding. For FOCs submitted electronically through either interface, for those processed in part manually, and for FOCs submitted completely on a manual basis, Qwest

always returned over 98% of these FOCs on time. Thus, Qwest far surpassed the ROC's 90% and 95% benchmarks. Ex. 1 at 33-34, PO-5A-1(b), PO-5A-2(b), PO-5B-1(b), PO-5B-2(b) & PO-5C-(b).

In each of the last four months, Qwest in South Dakota also surpassed the ROC benchmarks for FOCs on time for local number portability (LNP). Qwest processed these FOCs on a timely basis irrespective of whether the LSRs were processed electronically, in part manually, or on a complete manual basis. Ex. 1 at 35, PO-5A-1(c), PO-5B-1(c) & PO-5C-(c).

Finally, in each of the last four months Qwest also timely processed over 92.86% of all FOCs for interconnection trunks. *Id.* at 35, PO-5C-(c). This far surpasses the ROC's 85% benchmark. *Id.* at 41, PO-5D. Thus, in each instance Qwest uniformly surpassed the ROC's benchmarks in processing FOCs for CLECs.

Jeopardy Notification. When it becomes evident that Qwest will not meet an expected due date for the provision of a product or service, Qwest submits a jeopardy notification. On the surface, many of these measures appear to be problematic as several exceedingly show a statistical disparity. A review of the actual data and what it means, however, shows that Qwest is providing outstanding performance in this area.

Over the last four months in South Dakota, Qwest submitted jeopardy notices for non-designed services to CLECs on average 5.41 days before the scheduled delivery date. Ex. 1 at 38, PO-8A. The percentage of timely jeopardy notices to CLECs is almost identical to the 5.44 retail result for the same period. Regionwide, for non-designed services and UNE-P-POTS, over the last four months Qwest submitted jeopardy notices to CLECs, on average approximately three days before the scheduled delivery date. While that fell a short of retail performance, Ex. 2 at 43 & 46, PO-8A, the standard interval for resold residential and business service as well as

UNE-P-POTS is three days, and a five-day interval is standard for other services. Thus, this data shows that CLECs receive notice of an impending jeopardy almost immediately after submitting an order for these non-design products. Moreover, the percentage of timely jeopardy notices to CLECs for resold orders has been statistically equal to retail performance in three of the last four months. *Id.* at 43, PO-9A.

In South Dakota for the last four months, there were not a statistically significant number of results to measure for jeopardy notification for unbundled loops. Ex. 1 at 39, PO-8B. Regionwide, Qwest's wholesale and retail results show disparity; however, the average jeopardy interval is about 4 and ½ days, which compares very favorably to the 5-9 day standard loop intervals. *Id.* at 44, PO-8A.

In South Dakota for the last four months, there were no results to measure for LIS trunk jeopardy notices. Ex. 1 at 40, PO-8C, PO-9C. Regionally, for interconnection trunks Qwest submitted jeopardy notices to CLECs at parity with Qwest retail in each of the last four months. Ex. 2, at 45, PO-8C. The same is true for the percentage of timely jeopardy notices provided to CLECs, which has consistently been at parity to retail performance. *Id.*, PO-9C.

Access to Centers. Qwest measures the access that both CLEC and Qwest customers have to Qwest centers. PID OP-2 measures the percentage of calls to Qwest's provisioning center that were answered within 20 seconds. In each of the last four months, Qwest continued its excellent wholesale performance, with over 93% of all CLEC calls answered within 20 seconds.Ex. 2 at 51, OP-2.

PID MR-2 similarly measures the percentage of calls to Qwest's repair center that were answered within 20 seconds. Qwest's wholesale performance here was also outstanding,

with Qwest answering over 87% of the wholesale calls in a timely manner. Ex. 2 at 51, MR-2. Both of these measures were at parity with retail performance.

Billing. Qwest also tracks how timely and completely it bills for the services it provides to CLECs. Over the last four months, the billing data is mixed. In each of the last four months, Qwest provided CLECs with timely access to usage records. Such records were provided to CLECs in South Dakota in less than three days, substantially faster than the retail average of five to nine days. Ex 1. at 47, BI-1A. Qwest also provided switched access usage records to CLECs in a timely manner, 100% of the time, above the 95% benchmark. *Id.* at 47, BI-1B. Qwest also delivered nearly all bills – over 99.93% – to CLECs within the requisite 10-day period. *Id.* at 48, BI-2. All of this billing data is extremely positive.

Over the past four months, however, Qwest's bills to CLECs have not been 100% accurate and complete. This data shows that Qwest has been far below retail parity. The reason is because Qwest has been completing a region-wide project to map state-commission determined rates to its billing codes or USOCs. This substantial project required Qwest to check hundreds of thousands of individual rates on a manual basis. That work concluded in mid-January, which means that these measures should show retail parity in the very near future. Moreover, the OSS Test has a substantial focus on billing as well.

b. Unbundled Network Element Combinations

Checklist Item 2 also requires Qwest to provide CLECs with UNE Combinations, specifically UNE-P (both UNE-P-POTS and UNE-P-Centrex) and Enhanced Extended Loops (EELs). Qwest is successfully meeting increasing demand for these products by promptly installing and repairing them for CLECs.

Installation of UNE-P-POTS. Qwest installs the vast majority of all UNE-P-POTS lines in its region without a dispatch. The key, therefore, to whether Qwest is meeting its obligations for UNE-Combinations is how it provisions and maintains UNE-P-POTS without the dispatch of a technician. In South Dakota for UNE-P orders in that category, Qwest provisioned 100% of its installation commitments in each of the last four months in an average interval of less than 2.8 days. *Id.* at 53, OP-3 & OP-4. These results were usually at parity with equivalent retail performance.

In South Dakota for the period of October through December, there were not a statistically significant number of results to measure for UNE-P-POTS installations within and outside MSAs with technicians dispatched. Regionwide, when the provision of UNE-P-POTS required the dispatch of a technician, Qwest also performed well during over the last four months. For dispatches within MSAs, Qwest met 95% or more of its CLEC installation commitments in an average of about 5 days. *Id.* at 56, OP-3 & OP-4. For dispatches outside MSAs, Qwest met over 91% of its installation commitments to CLECs in each of the last four months in an average of about 5 days. *Id.* at 57, OP-3 & OP-4. Irrespective of the type of technician dispatch, all of these results were at parity with retail performance.

New installation quality has also been excellent. Regionwide, Qwest completed over 99% of all UNE-P-POTS installations (dispatched and non-dispatched) without a CLEC filing a trouble report within 30-days. *Id.* at 59, OP-5 & OP-5*. This measure was also uniformly at parity with retail service.

Repair of UNE-P-POTS. Over the last four months in South Dakota, Qwest's repair of UNE-P-POTS circuits has been impressive. The overall trouble rate for UNE-P-POTS lines for the four-month period averages .86%, lower than the 1.10% for comparable retail

installations. Ex. 1. At 60, MR-8. Regionwide, the overall trouble rate for UNE-P-POTS lines has always been 1.38% or less, lower than the trouble rate for comparable retail installations. Ex. 2 at 65, MR-8. When troubles occur, Qwest resolves them efficiently. When no technician dispatch was required to clear the trouble, Qwest clears over 95% of CLEC out of service reports within 24-hours and over 99.9% of all CLEC trouble reports within 48 hours. Ex. 2 at 64, MR-3, MR-4. The mean time to restore UNE-P service was a mere 5 hours or less, also at parity with equivalent retail repairs. *Id.*, MR-6.

Qwest provided similar outstanding service when repair of UNE-P-POTS lines required a technician dispatch. Whether repairs required a dispatch within an MSA or outside an MSA, Qwest cleared 88% or more of out of service troubles on time. *Id.* at 61-62, MR-3. The mean time to restore such lines was always 15 hours or less, and always at parity with equivalent retail service. *Id.* at 61-62, MR-6.

Installation of UNE-P-Centrex. Qwest also installs the majority of its UNE-P-Centrex lines in its region without a technician dispatch. For UNE-P-Centrex orders in that category in South Dakota, Qwest met at least 96.03% of its installation commitments in each of the last four months, and in an average interval of less than 5 days. *Id.* at 64, OP-3 & OP-4.

In the dispatch categories for UNE-P-Centrex in South Dakota, Qwest also performed well during the last four months. For dispatches within and outside of MSAs, Qwest met over 89.3% of its CLEC installation commitments in an average of about 6.5 days. *Id.* at 62-63, OP-3 & OP-4. For both categories of dispatches, delays in provisioning were rare and when they occurred, they were short and consistently at parity with Qwest's retail service. *Id.*, OP-6A & 6B.

Installation quality of UNE-P-Centrex lines in South Dakota was also excellent, with over 92% of such lines installed without trouble. *Id.* at 65, OP-5 & OP-5*

Repair of UNE-P-Centrex. Over the last four month, Qwest's repair of UNE-P-Centrex lines has been essentially perfect in South Dakota. Over the last four months, the overall trouble rate for CLEC UNE-P-Centrex has been outstanding; less than 1% each month. *Id.* at 71, MR-8 & MR-8*. When troubles occur, Qwest resolves them efficiently and at parity with equivalent retail service. Irrespective of whether a technician dispatch was required to clear the trouble, Qwest clears over 88.5% of CLEC out of service reports within 24-hours and over 91% of all CLEC trouble reports within 48 hours. *Id.* at 67-70, MR-3, MR-4. The mean time to restore UNE-P-Centrex service was always less than 21 hours. *Id.*, MR-6.

3. Access to Poles, Ducts, Conduits, and Rights of Way

The ROC has not adopted any performance measures for this checklist item. However, workshops on this subject have concluded and the Commission has formally approved this item.

4. Unbundled Loops

Qwest's performance results continue to demonstrate that Qwest is provisioning unbundled loops on a non-discriminatory basis for CLECs throughout the region. Qwest is fulfilling orders promptly, with minimal service problems, and has a strong maintenance and repair record.

a. Analog Voice Loops

Installation of Unbundled Analog Loops. Analog loops account for approximately 82% of all unbundled loops in service in Qwest's region. Over the last four months, Qwest's installation record for unbundled analog loops has been excellent. In South Dakota Qwest met 100% of its installation commitments three of the last four months. In

December Qwest met 95.49%, still at parity with the retail equivalent and considerably above the 85% benchmark. *Id.* at 75, OP-3.

Qwest has also maintained the average installation interval for CLEC loops below the 5-day benchmark. In each of the last four months, the average interval to install analog loops in South Dakota has been less than 5 days. *Id.* at 75, OP-4.

Qwest's installation quality of CLEC analog loops in South Dakota has also been consistently high. In each of the last four months, Qwest installed over 97% of new loops without a CLEC filing a trouble report. Those results exceed retail performance. *Id.* at 76, OP-5.

Repair of Unbundled Analog Loops. Qwest's repair record over each of the last five months shows it provides quick and reliable repairs for CLECs. At the outset, it is important to note that repairs are rarely needed. The trouble rate for analog loops in South Dakota was below 1.0% in each of the last four months. In each instance, the trouble rate for CLEC loops was at parity to equivalent retail loops. *Id.* at 79, MR-8.

Moreover, when repairs are needed, they are performed quickly. In South Dakota Qwest cleared 100% of out of service troubles within 24 hours three of the last four months. In December Qwest cleared 86.67% out of service troubles within 24 hours. *Id.* at 78, MR-3. Qwest cleared 100% of all CLEC trouble reports within 48 hours. *Id.* at 78 MR-4. This performance was always at parity with Qwest's retail service. Similarly, the mean time to restore service to CLEC's was always less than 18 hours. *Id.*at 78, MR-6.

b. Coordinated cutovers

Another key component of loop provisioning is how well Qwest performs coordinated cutovers, what some in the industry call "hot cuts." In each of the last four months in South Dakota, Qwest has timely provisioned analog loop cutovers 100% of the time, consistently

above the ROC's 95% benchmark. *Id.* at 109, OP-13A. For all other loops, Qwest's on time performance is equally impressive with Qwest timely installing 100% of such loops, again surpassing the 95% benchmark. *Id.* at 109, OP-13A.

In South Dakota Qwest's coordinated cutover intervals are correspondingly short. For analog loops, the coordinated cut interval – the time the CLEC customer is out of service – is consistently four minutes or less. *Id.* at 109, OP-7. In South Dakota for the for-month period, there were no measurable other loops to report. Regionwide, for other loops, the interval is six minutes or less. Ex. 2 at 140, OP-7. Qwest has also improved its coordination with CLECs. In South Dakota for the four-month period, there were no coordinated cuts started without CLEC approval. Ex. 1 at 110, OP-13B Regionwide, over the last four months, Qwest has initiated less than 0.25% of all coordinated loop cutovers without CLEC approval. Ex. 2 at 141, OP-13B. This means Qwest consistently meets and exceeds the FCC's accepted test for provisioning hot cuts.[19]

c. Non-Loaded (2-Wire) Loops

Installation of non-loaded (2-wire) loops. These loops account for approximately 10.9% of all unbundled loops in service in Qwest's region. Qwest has a strong record of installing non-loaded (2-wire) loops in a timely manner. Regionwide, in each of the last four months, Qwest installed over 98% of such loops on time in Zone 1 and over 97% in Zone 2. Ex. 2 at 96-97, OP-3. This easily surpasses the ROC's 90% benchmark. Qwest also provisioned these loops in shorter intervals than the 6-day benchmark in each month in both Zone 1 and Zone 2. The intervals averaged approximately 4.4 days in Zone 1 and 4.5 days in Zone 2. *Id.*, OP-4. In South Dakota during the four-month period, Qwest met the installation commitments on all

[19] *Bell Atlantic New York 271 Order* at ¶ 309.

orders but one. Ex. 1 at 80, OP-3. Qwest provisioned these loops in 5 days or less. *Id.* at 80, OP-4.

In September, Qwest also began reporting how well it conditioned loops. Loop conditioning is sometimes necessary to create 2-wire non-loaded loops. In South Dakota during the four-month period, there were not a statistically significant number of results to measure for unbundled loops conditioned. Regionwide, in Zone 1, Qwest conditioned over 93% of its loops within the standard 15-day interval, and at an average interval of approximately 5 days. Ex. 2 at 142, OP-3 & OP-4. In Zone 2, Qwest conditioned 90% or more of such loops in an average of just over 6 days. *Id.* In both Zones, this performance is consistently better than the 90% and 16.5-day benchmarks.

On the rare occasions when Qwest is late with a CLEC installation, the delays regionwide, in each of the last four months were short and always at parity with equivalent retail delays. This was true regardless of whether the delays were caused by facility or non-facility reasons. *Id.* at 96-97, OP-6A, OP-6B. Qwest also provisioned 2-wire non-loaded loops of extremely high level of quality. In each of the last four months, over 95% of CLEC loops were installed without the issuance of a trouble report. *Id.* at 98, OP-5. This is comparable to analogous retail performance.

Repair of non-loaded (2-wire) loops. In South Dakota during the four-month period, there were not a statistically significant number of results to measure for the trouble rate of non-loaded (2-wire) loops. Regionwide, over the last four months, the trouble rate for such CLEC loops was always less than 0.65%, and always at parity with that experienced by Qwest's retail customers. Ex. 2 at 102, MR-8. When repairs are needed, Qwest performs them promptly. Qwest consistently cleared over 98% of CLEC of out of service reports within 24 hours in Zone

1, and 100% of such troubles in Zone 2. *Id.* at 100-01, MR-3. Similarly, Qwest always cleared 100% of all trouble reports within 48 hours in both Zones. *Id.*, MR-4. In fact regionwide, all nine of Qwest's repair metrics for 2-wire non-loaded loops were comparable to Qwest's retail performance in each of the last four months. *Id.* at 100-102.

d. Non-Loaded (4-Wire) Loops

Installation of Non-Loaded (4-Wire) Unbundled Loops. Although CLECs have not requested a high number of 4-wire loops, Qwest is provisioning those loops promptly. In South Dakota during the four-month period, there were no requests for 4-wire non-loaded loops. Regionwide over the last four months, Qwest always provisioned 100% of such loops on time in both Zone 1 and Zone 2. Ex. 2, at 104-05, OP-3. Intervals for these loops averaged between 4 and 9 days and were always provided at parity. *Id.*, OP-4. Installation quality has been virtually perfect with only three such loops anywhere in the region having such installation troubles in the last four months. *Id.* at 106, OP-5. All of the installation performance metrics were provided to CLECs at parity with retail in each of the.

Repair of Non-Loaded (4-Wire) Unbundled Loops. In South Dakota during the four-month period, Qwest did not receive any repair requests for non-loaded 4-wire unbundled loops. Regionwide, in the last four months, repairs of 4-wire non-loaded loops have been virtually non-existent. The trouble rate for 4-wire loops provisioned to CLECs was 1% or less each month, and always at parity with that experienced by retail customers. *Id.* at 110, MR-8 & MR-8*. There have been no reported troubles in Zone 2 in any of the last four months. When trouble did occur, Qwest usually made the repairs quickly, reliably and usually at parity with Qwest retail. *Id.* at 108, MR-5 & MR-7.

e. DS-1 Capable Loops

Installation of DS-1 Capable Loops. In South Dakota during the four-month period, Qwest received very few requests for DS-1 capable loops. The loops requested were installed in 9 days or less, considerably better than retail. Ex. 1, at 90, OP-3, OP-4. Regionwide, over the last four months, Qwest has continued to provide CLECs with effective installations of DS-1 loops. Qwest has steadily improved its performance to where it met over 90% of such installation commitments in December in Zone 1. Ex. 2 at 111, OP-3. In both Zones, installations were usually provided at parity. *Id.* at 111-12, OP-3. Moreover, in both Zones CLECs experienced a substantially shorter average installation interval for DS-1 loops than did Qwest retail customers. *Id.* at 111-12, OP-4. Similarly, when delays in provisioning occurred, in both Zones the average delay CLECs experienced were consistently at parity with that experienced by retail customers. *Id.* at 111-12, OP-6A & OP-6B.

Over the past year, Qwest's installations for CLECs have been of a consistently high quality, generally recording trouble-free rates comparable to the retail performance. *In South Dakota during the four month period, Qwest's installation quality for DS1 capable loops was 100%. Ex. 1, at 91.*, OP-5. Regionwide in each month, new installation quality showed that over 85% of these complex circuits were provisioned without trouble. *Ex.2* at OP-5 & OP-5*.

Repair of DS-1 Capable Loops. In South Dakota during the four month period, the trouble rate for DS1 capable loops was .00%. Ex.1. at 94, MR-8. Regionwide, Qwest is performing quick and reliable repair of DS-1 loops for CLECs. The CLEC trouble rate for DS-1 loops was 4% or less in each of the last four months. Although the trouble rate for CLECs has exceeded that for Qwest's retail customers, the margin of difference was slight. *Id.* at 117, MR-8.

Qwest has steadily improved its success at restoring CLEC DS-1 service within four hours, reaching 78% in December in Zone 1 and 75% in Zone 2. *Id.* at 115-16, MR-5. This service has consistently been at parity with retail. Moreover, in each of the last four months in both zones, the mean time to restore has been less than the four hour restoration objective. *Id.*, MR-6. Although the mean time to restore DS-1 loops is often not provided at parity, the slight difference in restoration intervals is a matter of mere minutes

f. ISDN Capable Loops

Installation of ISDN Capable Loops. In South Dakota during the four month period there were not a statistically significant number of results to measure ISDN capable loops. Regionwide, these loops account for approximately 4.7% of all unbundled loops in service in Qwest's region. Qwest has compiled a strong record of prompt installation of ISDN capable loops. In each of the last four months, Qwest met over 93% of its installation commitments in Zone 1, and over 94% of its commitments in Zone 2. Ex. 2, at 118-19, OP-3. This was always at parity with comparable Qwest retail performance. In both Zones, the average installation interval for CLEC loops continued to be significantly shorter than for CLECs than for retail customers. *Id.*, OP-4. When installation was delayed past the due date, CLEC customers received ISDN loops at parity with that provided to retail customers, regardless of whether the delay was due to facility or non-facility reasons. *Id.*, OP-6A & 6B.

Qwest's installations for CLECs have been of a consistently high quality, with over 93% of such loops not experiencing new installation trouble. *Id.* at 120, OP-5 & OP-5*. This result for CLECs was also consistently at parity with retail.

Repair of ISDN Capable Loops. In South Dakota during the four month period, there were not a statistically significant number of results to measure repair of ISDN capable

loops. Regionwide, Qwest has performed quick and reliable repairs of ISDN Capable Loops for CLECs in the rare instances when repairs were needed. The trouble rate for ISDN loops provisioned to CLECs was less than 1.4% in each of the last four months. This trouble rate was consistently at parity with retail troubles. *Id.* at 120, MR-8.

Moreover, Qwest has consistently cleared a high percentage of troubles on CLEC loops on time. In each of the last four months, Qwest cleared over 96% of out of service troubles within 24-hours in Zone 1 and over 94% of such troubles in Zone 2. *Id.* at 122-23, MR-3. Qwest also cleared 100% of all CLEC trouble reports within 48-hours every month in Zone 2 and three of four months in Zone 1. *Id.*, MR-4. The mean time to restore CLEC service was five hours or less in each month, which was consistently at parity with retail in both zones. *Id.*, MR-6.

g. ADSL Qualified Loops

Installation of Unbundled ADSL Qualified Loops In South Dakota during the four month period, Qwest received no requests for ADSL qualified loops. Regionwide, over the last four months, Qwest's overall installation record for ADSL Qualified Loops has been excellent. In Zone 1 and Zone 2, Qwest met 100% of its CLEC installation commitments in virtually every month. *Id.* at 126-27, OP-3. In each instance, Qwest provisioned well above the 90% benchmark on time. *Id.* Qwest also consistently meets the 6-day installation interval benchmark with an average interval below 6-days in most circumstances. *Id.*, OP-4. Moreover, in the rare circumstance when delays occur, Qwest cleared them promptly and at parity with equivalent retail service. *Id.*, OP-6A & 6B. Finally, installations of such loops for CLECs continued to be of a consistently high quality. More than 93% of all ADSL loop installations were installed without trouble in each of the last four months. *Id.* at 128, OP-5.

Repair of Unbundled ADSL Qualified Loops. In South Dakota during the four month period, Qwest received no trouble reports for ADSL qualified loops. Regionwide, over each of the last four months, the trouble rate for such CLEC loops were less than 1.5%, which was always at parity for comparable retail loops. *Id.* at 131, MR-8. Qwest also cleared these CLEC troubles expeditiously. In both Zone 1 and Zone 2, Qwest cleared 100% of all CLEC troubles on time. *Id.* at 129-30, MR-3 & MR-4. The mean time to restore service continued to be lower for CLECs, and always averaged less 4 hours in Zone 1 and 8 hours in Zone 2. *Id.*, MR-6.

h. Line Sharing

Installation of Line Shared Loops. In South Dakota during the four month period, Qwest received no requests for installation of line shared loops. Regionwide, in each of the last four months, Qwest's record for installing line shared loops has also been strong. Nearly all line sharing installations for CLECs (about 92%) do not require the dispatch of a technician. In that category ("no dispatches"), Qwest met 94% or more of its installation commitments in each of the last four months. Ex. 2 at 145, OP-3. This performance was above the ROC 95% benchmark in two months and just below it the remaining two months. The same is true for the installation interval, which ranged from 3.04 to 3.61 days, as compared to the ROC's 3.3 day benchmark. *Id.*, OP-4. The new installation quality of line shared loops is also excellent with over 95% of such lines installed without trouble. *Id.* at 146, OP-5.

Repair of Line Shared Loops. Over the last four months, there have been very few line sharing repairs that need to be made. Regionwide the overall trouble rate is always less than 2% and always at parity with equivalent retail service. *Id.* at 155, MR-8. When troubles do occur, more than 90% of non-dispatched out of service troubles are cleared within 24 hours, and

over than 94% of all troubles are cleared within 48 hours. *Id.* at 153, MR-3 & MR-4. The mean time to restore these services is also consistently less than 20 hours. *Id.* at 149 & 153, MR-6.

Although these results are not at parity with retail performance, the difference in performance is not competitively significant. Moreover, because of the shared nature of the product, line sharing repairs are more complex than other repairs. For retail POTS, Qwest knows the troubles are its responsibility to fix. For line-sharing, however, the CLEC is responsible to make data repairs and Qwest voice repairs. Thus, it is more complex to identify and clear troubles on line-shared loops. Thus, it is again not surprising that Qwest cleared less troubles on line sharing than on Qwest retail, although Qwest hastens to add that it did clear over 94% of such troubles each month.

5. Unbundled Transport

DS-1 UDIT Installation. Regionwide over the last four months, Qwest provided unbundled transport to CLECs at a high level of quality. In both Zone 1 and Zone 2, Qwest met 100% of its CLEC installation commitments, with an average interval of about 8 days. *Id.* at 163-64, OP-3 & OP-4. In the few circumstances when delays occurred, they were always at parity with retail. *Id.*, OP-6A & 6B. Installation quality for DS-1 UDIT is also outstanding. In every month but one, Qwest installed over 98% of such UDIT facilities without CLECs filing a trouble report in October. *Id.* at 165, OP-5.

DS-1 UDIT Repairs. The overall trouble rate regionwide for DS1 UDIT facilities continued to be low – less than 3% each month. *Id.* at 169, MR-8. Qwest has steadily improved its repair record when troubles occur. In Zones 1 and 2, Qwest's continued to clear CLEC troubles a high percentage of the time (80% to 100%) in 4 hours, and in a manner comparable to its retail performance. *Id.* at 167-68, MR-5. Similarly, the mean time to restore these circuits

was always 2 hours or less, and consistently at parity with retail service in both zones. *Id.* at 167-68, MR-6.

DS-3 UDIT Installation. Regionwide, Qwest achieved similar success installing UDITs above DS-1 levels in the last four months. As to these facilities, Qwest met 100% of its commitments in both Zone 1 and Zone 2 in virtually every month. *Id.* at 170-71, OP-3. These facilities were installed at parity with retail performance in average intervals that were also at parity with retail every month. *Id.*, OP-4.

DS-3 UDIT Repairs. Regionwide, the CLEC trouble rate for DS-3 UDIT was also 3% or smaller in each of last four months. *Id.* at 176, MR-8. During that time, Qwest has cleared at least 92% of troubles in both Zone 1 and Zone 2 within four hours. *Id.* at 170-71, MR-5. The mean time to restore was always less than two hours and was always at parity with retail. *Id.*, MR-6.

6. Unbundled Switching

To date, CLECs have submitted virtually no requests regionwide to Qwest for unbundled local switching on a stand-alone basis. The ROC concluded that no performance measures were needed for stand-alone unbundled switching because there is virtually no demand for it. CLECs obtain access to unbundled switching as part of UNE-P facilities. Qwest's outstanding UNE-P performance establishes that Qwest can provide unbundled switching to CLECs in a non-discriminatory manner.

7. 911/E911/Directory Assistance/Operator Services

a. 911/E911

E911 Database Updates. Qwest measures the amount of "Time to Update Databases;" however, this measure is a "parity by design" because Qwest's E911 database does

not distinguish between updates for Qwest or CLECs. Ex. 2 at 181, DB-1A. In each of the last four months, Qwest's E911 database was updated in 3 hours 35 minutes or less. *Id.*

911/E911 Trunk Installation. Regionwide, Qwest had little data to report for 911/E911 installations in the last four months. Throughout the region in Zone 1 and Zone 2, Qwest only provisioned a few 911 trunks. *Id.* at 182-83, OP-3. Qwest generally provided these circuits at parity with Qwest retail. Installation quality on E911 circuits was excellent. In each of the last four months, Qwest the quality newly installed 911 circuits was identical to retail installation quality. *Id.* at 183, OP-5.

911/E911 Trunk Repair. Over the last four months, regionwide, Qwest's maintenance and repair record for 911/E911 trunks is strong. The trouble rate on CLEC trunks was always less than 0.7%. *Id.* at 188, MR-8. When repairs were needed, Qwest cleared them promptly. Qwest cleared virtually all of the reported troubles in 4 hours in both Zones 1 and 2. *Id.* at 186-87, MR-5. Service was almost always restored at parity and in an average of less than 2 hours in both Zone 1 and Zone 2. *Id.*, MR-6.

b. **Directory Assistance and Operator Services**

The "Speed of Answer" PIDs for directory assistance and operator services, DA-1 and OS-1, measure the average time required for Qwest's operator and directory assistance personnel to answer calls. These PIDs are also "parity by design" because Qwest's directory assistance and operator services systems handle all calls on a blind, first come, first served basis. Over the last four months, the speed of answer for directory assistance and operator service calls was, on average, between 7 and 10 seconds. *Id.* at 189, DA-1, OS-1.

8. **White Pages Directory Listings**

The only PIDs for white pages directory listings are "parity by design" because Qwest processes CLEC end user listings with the same or similar systems, databases, methods,

procedures, and personnel used by Qwest for its own retail end user listings. In each of the last four months, Qwest completed electronically processed updates to the directory listings database in an average of 0.10 seconds or less, with an accuracy rate of over 93%. *Id.* at 190, DB-1 C-1, DB-2 C-1.

9. Number Administration

Qwest provides nondiscriminatory access to telephone numbers for assignment by CLECs to their customers. In each of the last four months, Qwest loaded and tested 100% of CLEC NXX codes prior to the LERG effective date. *Id.* at 192, NP-1A. The percentage of NXX code activations delayed for facility reasons was 0.0% each month. *Id.*, NP-1B.

10. Call-Related Databases and Associated Signaling

Qwest offers all CLECs access to, and routing over, its call-related databases and associated signaling in the same manner that Qwest accesses those services. Qwest uses a queuing and routing system that treats all carriers alike.

The sole performance measure for this checklist item is DB-1B, which evaluates the time to update the line identification database ("LIDB"). This is also a parity by design measure. The aggregate Qwest and CLEC result under that measure has consistently been less than 7 seconds. *Id.* at 193, DB-1B.

11. Number Portability

Number portability allows customers to change carriers without changing telephone numbers. To provision number portability, Qwest must pre-set "triggers" on a timely basis. In South Dakota in each of the last four months, Qwest set 100% of LNP triggers prior to the scheduled start time for coordinated loop cutovers, exceeding the ROC' 95% benchmark. During the same period, Qwest set over 96% of LSA triggers prior to the scheduled start time for LNP orders not requiring loop coordination, again beating the 95% benchmark. *Ex. I* at 144,

OP-8B & OP-8C. These results show that Qwest is meeting its requirements for local number portability.

Beginning with the December report, Qwest also began reporting the percentage of ported numbers that are disconnected before the CLEC completes its side of the number porting. The ROC requires that Qwest provide at least 98.25% of all ported numbers without an associated disconnect. The data shows that over the last three months 100% of all numbers were ported without an associated disconnect. *Id.* At 144, OP-17. Thus, claims in the workshop that this is a pervasive problem simply do not hold water.

12. Local Dialing Parity

Qwest provides dialing parity to competitors in its region. This Commission has already found that Qwest is in full compliance with this checklist item.

13. Reciprocal Compensation

Reciprocal compensation is paid between carriers for terminating local calls on behalf of the other. In South Dakota, Qwest's bills have been accurate. 100% of the time, above the ROC's 95% accuracy benchmark. *Ex.* 1, at 146, BI-3B. Qwest's bills have been complete, accounting for 100% of CLEC traffic over Qwest's network in each of the last four months, besting the 95% benchmark. *Id.* at 146, BI-4B. These results prove that Qwest is providing reciprocal compensation to CLECs in accordance with the Act.

14. Resale

Over the last four months, Qwest provided resold services to CLECs in a nondiscriminatory manner. The PIDs for resale measure performance for twelve products: residential lines, business lines, Centrex, Centrex 21, PBX, Basic ISDN, Qwest DSL, Primary ISDN, DS0, DS1, DS3 and higher, and Frame Relay. The standard for resale performance is parity with retail service, and Qwest is achieving parity in the vast majority of resale

performance measures region-wide. Given the small volumes for some of these services, Qwest will focus its discussion once again on residential POTS, business POTS, Centrex and Centrex 21 services.

Installation. Qwest provisions a vast percentage of all resold orders without requiring as technician dispatch, just like UNE-P and line sharing. The following data concerns the last four months of performance. For residential POTS without a dispatch in South Dakota, Qwest met over 98% of its CLEC installation commitments each month in an average of 2.5 days or less (*Id.* at 149, OP-3 & OP-4); for business POTS without a dispatch Qwest met 100% of its CLEC installation commitments each month in an average of 2.64 days or less (*Id.* at 160, OP-3 & OP-4); for Centrex without a dispatch, regionwide, Qwest met over 98.5% of its CLEC installation commitments each month in an average of 4.3 days or less (*Ex.*2, at 221, OP-3 & OP-4); and for Centrex 21 without a dispatch, regionwide, Qwest met over 97% of its CLEC installation commitments each month in an average of 5 days or less (*Id.* at 232, OP-3 & OP-4). This performance is outstanding, and was always at parity with retail performance.

Qwest performance in provisioning resold services over this same time span is equally outstanding when a dispatch is required. Dispatches within MSAs in South Dakota, for residential POTS Qwest met over 98% of its CLEC installation commitments each month in an average of 2.44 days or less (*Ex. 1*,. at 149, OP-3 & OP-4); for business POTS Qwest met over 88% of its CLEC installation commitments each month in an average of 8.88 days or less (*Id.* at 158, OP-3 & OP-4); In South Dakota during the four month period, Qwest did not receive installation requests for resale of Centrex. Regionwide for Centrex Qwest met 89% or more of its CLEC installation commitments each month in an average of 5.8 days or less (*Ex. 2*, at 219, OP-3 & OP-4); and for Centrex 21 Qwest met over 92% of its CLEC installation commitments

in an average of 8.75 days or less (*Id.* at 230, OP-3 & OP-4). This performance is also outstanding, and consistently at parity with retail performance. In South Dakota during the four month period, there were not a statistically significant number of results to measure for Centrex 21. As to regionwide dispatches outside of MSAs, a high level of performance continues with Qwest consistently meeting between 89% and 100% of its commitments. (*Id.* at 198, 209, 220 & 231, OP-3 & OP-4). In each of the last four months, these installation commitments met were statistically equal to equivalent retail service as was the average installation interval.

Maintenance and Repair. In each of the last four months, the overall trouble rate for resold CLEC lines has been extremely small: in South Dakota, less than 1.6% for residential POTS (*Ex. 1.*, at 156, MR-8); less than 0.91% for business POTS (*Id.* at 167, MR-8); less than 0.45% for Centrex (*Id.* at 178, MR-8); and less than 1.03% for Centrex 21 (*Id.* at 189, MR-8).

Repairs of all four primary resold products are measured by the number of out of service troubles cleared in 24-hours and the number of troubles cleared in 48-hours. Qwest also measures the mean time to restore. All three of these metrics are tracked for dispatches within MSAs, dispatches outside of MSAs, and those not requiring a dispatch. Therefore, there are 9 primary repair measure per type of resold service. For resold residential POTS service in South Dakota in each of the last four months, Qwest cleared at least 89.47% of all out of service situations in 24-hours and all 9 metrics were always at parity with retail service. (*Ex. 1.* at 152-155, MR-3, MR-4 & MR-6). In South Dakota during the four month period, there were not a statistically significant number of resold business POTS out of service conditions reported. Regionwide for resold business POTS service for the last four months, Qwest cleared at least 90% of all out of service situations in 24-hours and all 9 metrics were consistently at parity with retail service. (*Id.* at 213-16, MR-3, MR-4 & MR-6). In South Dakota during the four month

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period, there were not a statistically significant number of resold Centrex out of service conditions reported. Regionwide for resold Centrex service for the last four months, Qwest usually cleared at least 90% of all out of service situations in 24 hours and all 9 metrics were always at parity with retail service.[29] (*Id.* at 224-27, MR-3, MR-4 & MR-6). In South Dakota during the four month period, there were not a statistically significant number of Centrex 21 out of service conditions reported. Regionwide, for resold Centrex 21 service for the last four months, Qwest cleared at least 90% of all out of service situations in 24 hours and 8 of the 9 metrics were always at parity with retail service. (*Id.* at 235-38, MR-3, MR-4 & MR-6). Thus, Qwest met or exceeded performance expectations for 35 of 36 key repair metrics around the 4 key resold products. Qwest is clearly meeting its repair obligations around Checklist Item 14.

III. Conclusion

The attached performance data shows that over the last four months, Qwest has consistently provided CLECs with outstanding performance across all checklist items. Qwest is offering CLECs a meaningful opportunity to compete in the marketplace in South Dakota today. In the very near term, Qwest expects to ask the Commission to formally recommend 271 approval to the FCC.

Respectfully submitted this 8th day of March, 2002.

Jeff M. Carmon
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[29] The one exception is December 2001 where Qwest cleared 52 of 59 out of service troubles (88.14%). *Id.* at 224, MR-3

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Performance Results

South Dakota

January 2001 - December 2001

January 16, 2002

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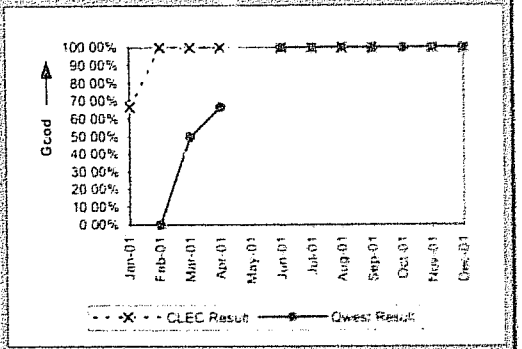
Checklist #1 - Local Interconnection - LIS Installation

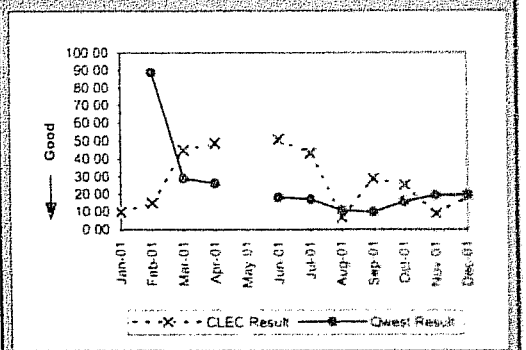
[illegible] Met (Percent) (OP-3)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	47 14%					
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	0	1	0 00%	N/A	
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	1	2	50 00%	-1 22	-1 74
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	2	3	66 67%	-0 61	-1 37
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]		5	5	100 00%		
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	5	5	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	11	11	100 00%	N/A	N/A



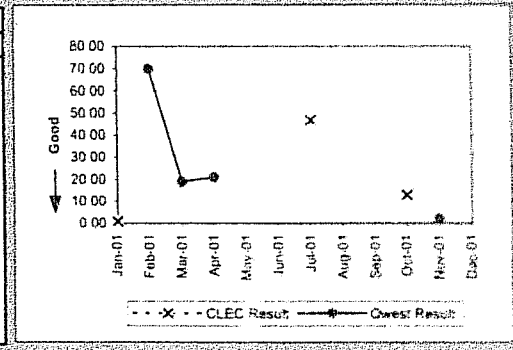
[illegible] (Average Days) (OP-4)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	1 00					
[illegible]	[illegible]	[illegible]	[illegible]	5 66	89	1	89 00		
[illegible]	[illegible]	[illegible]	[illegible]	4 47	58	2	29 00	1 19	-0 28
[illegible]	[illegible]	[illegible]	[illegible]		79	3	26 33	0 93	-0 44
[illegible]	[illegible]	[illegible]	[illegible]		110	6	18 33	1 3	-0 21
[illegible]	[illegible]	[illegible]	[illegible]	30 06	137	8	17 12	1 36	-0 17
[illegible]	[illegible]	[illegible]	[illegible]		75	7	10 71	-0 57	-1 34
[illegible]	[illegible]	[illegible]	[illegible]	0 00	69	7	9 86	2 17	0 32
[illegible]	[illegible]	[illegible]	[illegible]	1 50	80	5	16 00	1 7	0 03
[illegible]	[illegible]	[illegible]	[illegible]		342	18	19 39	-1 31	-1 8
[illegible]	[illegible]	[illegible]	[illegible]	1 41	215	11	19 64	-0 11	-1 07



[illegible] Requests (Average Days) (OP-6A)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	1 00						
[illegible]	[illegible]	[illegible]			70	1	70 00		
[illegible]	[illegible]	[illegible]			19	1	19 00		
[illegible]	[illegible]	[illegible]			21	1	21 00		
[illegible]	[illegible]	[illegible]	47 00						
[illegible]	[illegible]	[illegible]	19 00						
[illegible]	[illegible]	[illegible]			28	13	2 15		



[illegible] Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	2	2	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	43 30%	1	1	100 00%	N/A	-0 96
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	8	8	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	4	4	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	4	4	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	8	8	100 00%	N/A	0 5
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	43 30%	6	6	100 00%	N/A	-0 49
[illegible]	[illegible]	[illegible]	[illegible]	0 00%	12	12	100 00%	N/A	N/A
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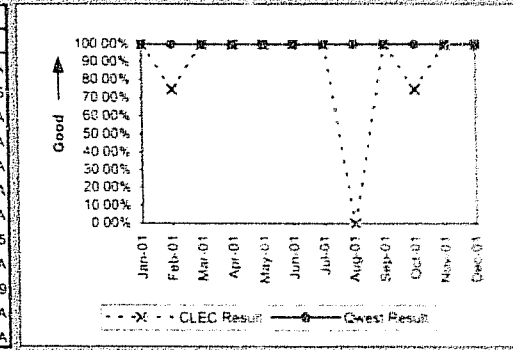
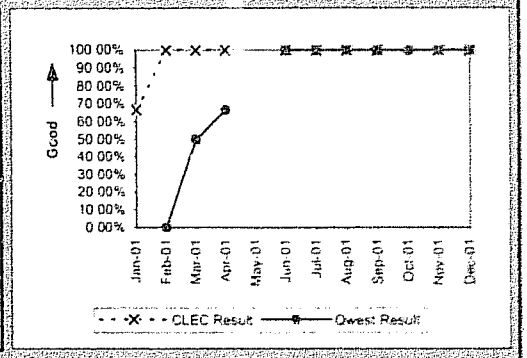


Checklist #1 - Local Interconnection - LIS Installation

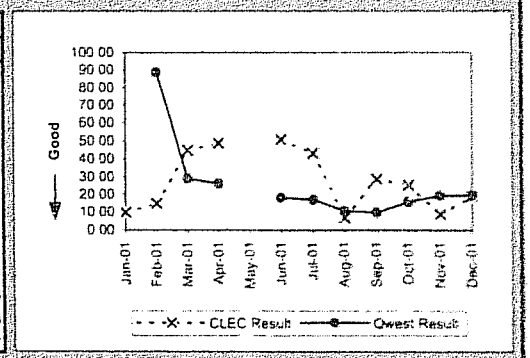
[illegible] (OP-1) -- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	0	1	0 00%	N/A	
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	2	50 00%	-1 22	-1 74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	3	66 67%	-0 61	-1 37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	5	100 00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	5	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	11	100 00%	N/A	N/A



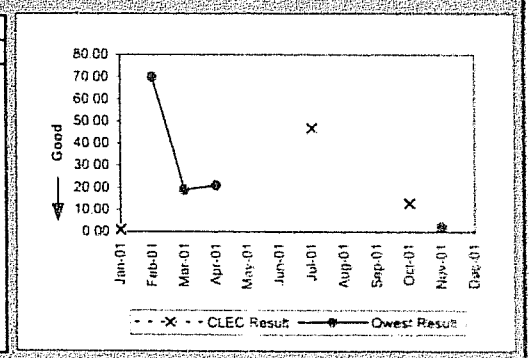
[illegible] (OP-4) -- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89	1	89 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	2	29 00	1 19	-0 28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	79	3	26 33	0 93	-0 44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	110	6	18 33	1 3	-0 21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	137	8	17 12	1 36	-0 17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	75	7	10 71	-0 57	-1 34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	69	7	9 86	2 17	0 32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	82	5	16 00	1 7	0 03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	349	18	19 39	-1 31	-1 8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	216	11	19.64	-0 11	-1.07



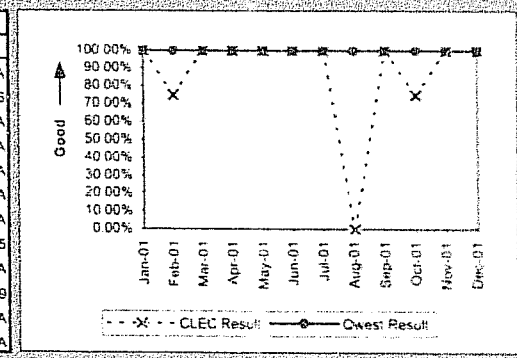
[illegible] (OP-8A) -- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	70	1	70 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19	1	19 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21	1	21 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	13	2 15		



[illegible] (OP-6) -- Interval Zone One and Two

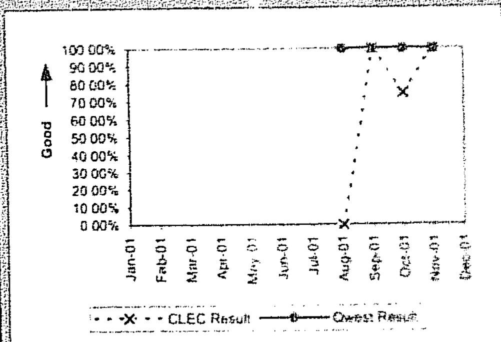
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2	2	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1	1	100 00%	N/A	-0 96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	6	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	8	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	4	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	4	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8	8	100 00%	N/A	0.5
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	7	7	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	6	100 00%	N/A	-0 49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12	12	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	15	15	100 00%	N/A	N/A



Checklist #1 - Local Interconnection - LIS Installation

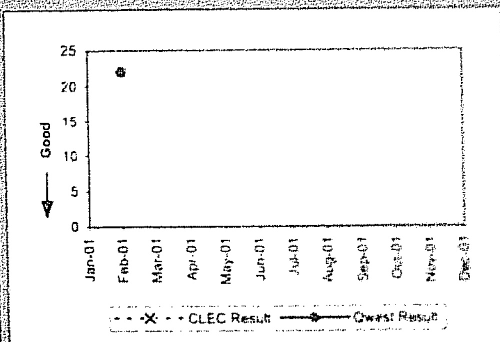
[illegible] (OP-5*) – Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Perf	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	[illegible]	0.00%	0.00%	8	8	100.00%	N/A	0.5
[illegible]	[illegible]	[illegible]	100.00%	0.00%	7	7	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	75.00%	43.30%	6	6	100.00%	N/A	-0.49
[illegible]	[illegible]	[illegible]	100.00%	0.00%	12	12	100.00%	N/A	N/A
[illegible]									



[illegible] Orders Delayed Past Due Date (Average Days) (OP-15A)

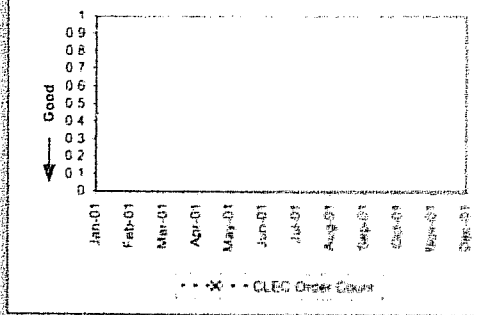
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]					22	1	22.00		
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B)

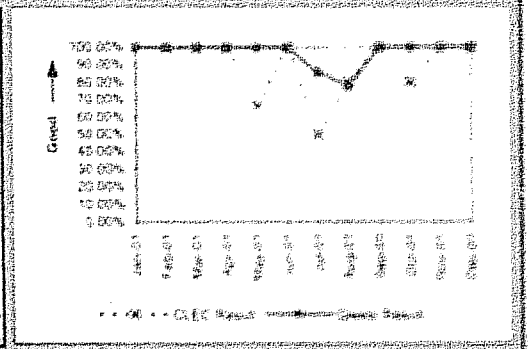
	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #1 - Local Interconnection - LIS Repair

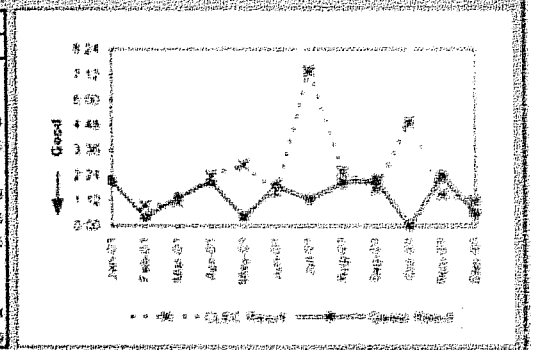
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					1	1	100.00%		
Feb-01	4	4	100.00%	0.00%	1	1	100.00%	N/A	N/A
Mar-01	4	4	100.00%	0.00%	4	4	100.00%	N/A	N/A
Apr-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
May-01	4	6	66.67%	47.14%	1	1	100.00%	N/A	-0.63
Jun-01	3	3	100.00%	0.00%	4	4	100.00%	N/A	N/A
Jul-01	2	4	50.00%	50.00%	6	7	85.71%	1.08	-0.34
Aug-01	4	5	80.00%	40.00%	7	9	77.78%	-0.1	-1.06
Sep-01	1	1	100.00%	0.00%	1	1	100.00%	N/A	N/A
Oct-01	4	5	80.00%	40.00%	1	1	100.00%	N/A	-1
Nov-01	1	1	100.00%	0.00%	4	4	100.00%	N/A	N/A
Dec-01	2	2	100.00%	0.00%	3	3	100.00%	N/A	N/A



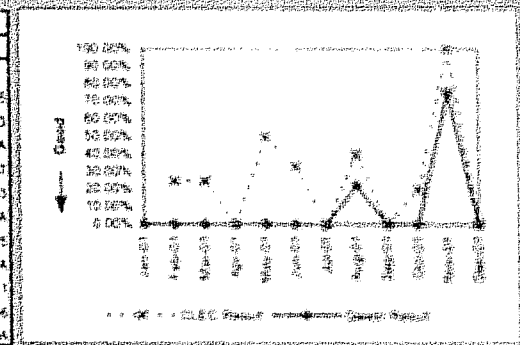
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					2:09	1	2:09		
Feb-01	3:56	4	0:59	0:46	0:25	1	0:25		
Mar-01	4:36	4	1:09	0:41	5:28	4	1:22	-0.23	-1.14
Apr-01	2:25	1	2:25		8:26	4	2:07	0.65	-0.0
May-01	17:38	6	2:56	2:10	0:26	1	0:26		
Jun-01	4:45	3	1:38	1:52	7:38	4	1:54	-0.5	-1.3
Jul-01	29:41	4	7:25	10:06	9:01	7	1:17	1.08	-0.35
Aug-01	13:07	5	2:37	2:14	18:47	9	2:05	0.57	-0.56
Sep-01	1:46	1	1:46		2:12	1	2:12		
Oct-01	24:45	5	4:57	7:32	0:01	1	0:01		
Nov-01	1:31	1	1:31		9:33	4	2:23	-0.72	-1.44
Dec-01	2:22	2	1:11	0:18	1:51	3	0:37	1.01	-0.39



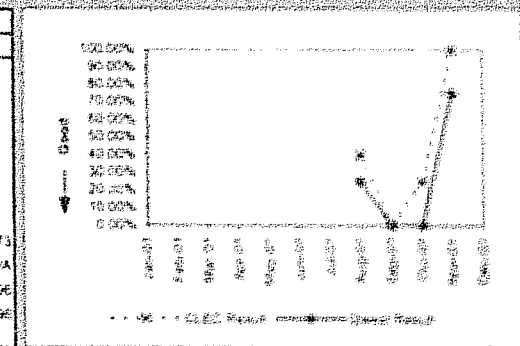
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					0	1	0.00%		
Feb-01	1	4	25.00%	43.30%	0	1	0.00%	N/A	-0.96
Mar-01	1	4	25.00%	43.30%	0	4	0.00%	N/A	-0.63
Apr-01	0	1	0.00%	0.00%	0	4	0.00%	N/A	N/A
May-01	3	6	50.00%	50.00%	0	1	0.00%	N/A	-0.61
Jun-01	1	3	33.33%	47.14%	0	4	0.00%	N/A	-0.53
Jul-01	0	4	0.00%	0.00%	0	7	0.00%	N/A	N/A
Aug-01	2	5	40.00%	48.99%	2	9	22.22%	0.57	-0.45
Sep-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Oct-01	1	5	20.00%	40.00%	0	1	0.00%	N/A	-1
Nov-01	1	1	100.00%	0.00%	3	4	75.00%	0.07	-0.96
Dec-01	0	2	0.00%	0.00%	0	3	0.00%	N/A	N/A



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

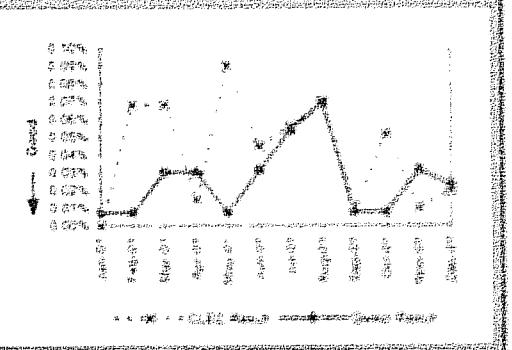
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	5	40.00%	48.99%	2	8	25.00%	0.44	-0.73
Sep-01	0	1	0.00%	0.00%	0	1	0.00%	N/A	N/A
Oct-01	1	4	25.00%	43.30%	0	1	0.00%	N/A	-0.96
Nov-01	1	1	100.00%	0.00%	3	4	75.00%	0.07	-0.96
Dec-01									



Checklist #1 - Local Interconnection - LIS Repair

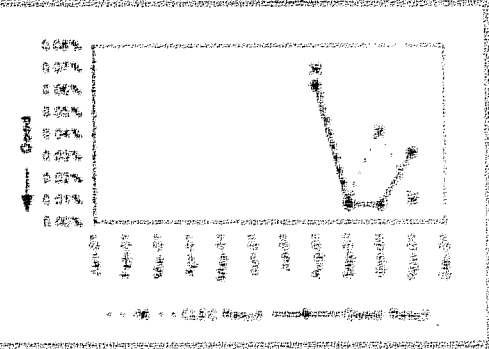
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	0	5761	0 00%	0 00%	1	13332	0 01%	-0 55	-1 33
Feb-01	4	5857	0 07%	2 61%	1	13212	0 01%	4 45	1 7
Mar-01	4	5857	0 07%	2 61%	4	13212	0 03%	1 39	-0 15
Apr-01	1	6649	0 02%	1 23%	4	13163	0 03%	-0 59	-1 36
May-01	6	6649	0 09%	3 00%	1	12651	0 01%	6 19	2 76
Jun-01	3	6649	0 05%	2 12%	4	12707	0 03%	0 51	-0 69
Jul-01	4	7129	0 06%	2 37%	7	13019	0 05%	0 07	-0 96
Aug-01	5	7201	0 07%	2 63%	9	12959	0 07%	0	1
Sep-01	1	8667	0 01%	1 07%	1	12887	0 01%	0 31	-0 81
Oct-01	5	9700	0 05%	2 27%	1	13007	0 01%	3 73	1 27
Nov-01	1	9749	0 01%	1 01%	4	12647	0 03%	-0 89	-1 54
Dec-01	2	9894	0 02%	1 42%	3	13103	0 02%	-0 13	-1 08



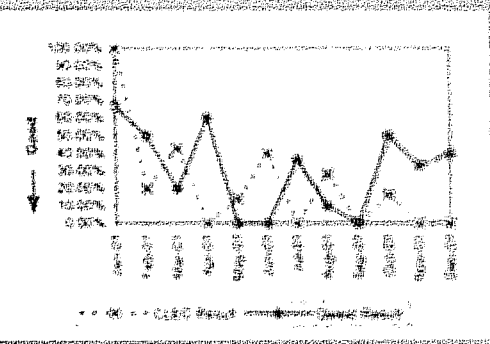
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	7201	0 07%	2 63%	8	12959	0 06%	0 21	-0 87
Sep-01	1	8667	0 01%	1 07%	1	12887	0 01%	0 31	-0 81
Oct-01	4	9700	0 04%	2 03%	1	13007	0 01%	2 85	0 73
Nov-01	1	9749	0 01%	1 01%	4	12647	0 03%	-0 89	-1 54
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

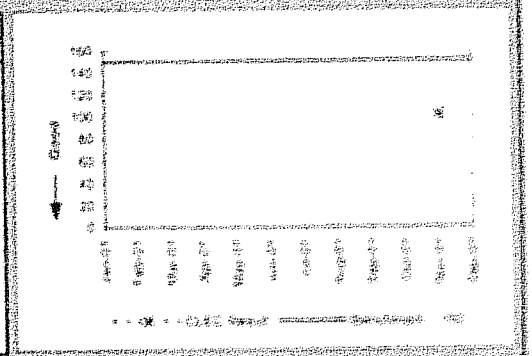
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	2	2	100 00%	0 00%	2	3	66 67%	0 48	-0 71
Feb-01	1	5	20 00%	40 00%	1	2	50 00%	-0 72	-1 44
Mar-01	3	7	42 86%	49 49%	1	5	20 00%	0 66	-0 6
Apr-01	0	1	0 00%	0 00%	6	10	60 00%	-1 17	-1 71
May-01	1	7	14 29%	34 99%	0	1	0 00%	N/A	-1 65
Jun-01	2	5	40 00%	48 99%	0	4	0 00%	N/A	-0 26
Jul-01	0	4	0 00%	0 00%	4	11	36 36%	-1 29	-1 79
Aug-01	2	7	28 57%	45 18%	1	10	10 00%	0 85	-0 48
Sep-01	0	1	0 00%	0 00%	0	1	0 00%	N/A	N/A
Oct-01	1	6	16 67%	37 27%	1	2	50 00%	-0 82	-1 5
Nov-01	0	1	0 00%	0 00%	2	6	33 33%	-0 65	-1 4
Dec-01	0	2	0 00%	0 00%	2	5	40 00%	-0 98	-1 53



Checklist #1 - Collocation

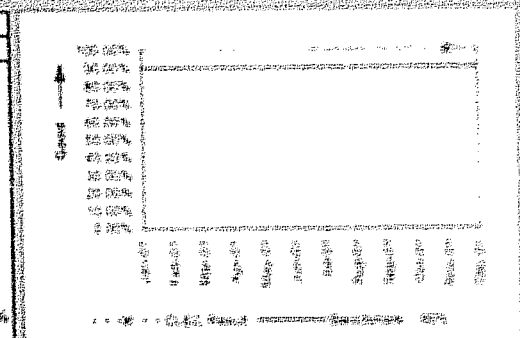
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	101	1	101 00	
Dec-01				



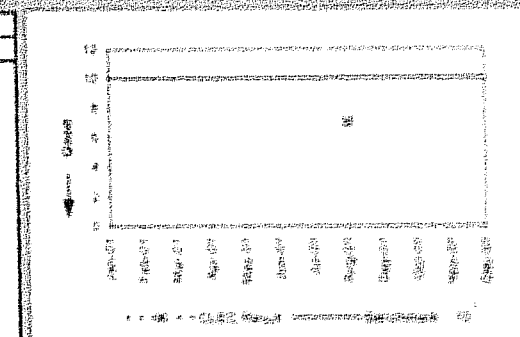
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1	1	100 00%	0 00%
Dec-01				



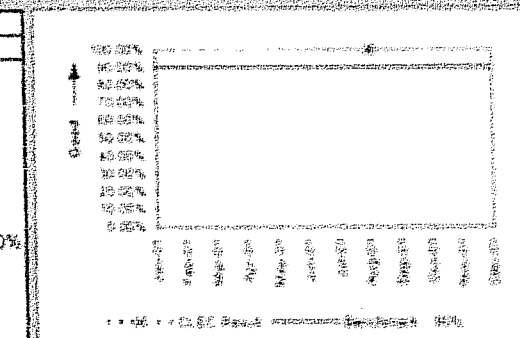
Collocation Feasibility Study Interval (Average Days) (CP-3)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	7	1	7.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Collocation Feasibility Study Commitments Met (Percent) (CP-4)

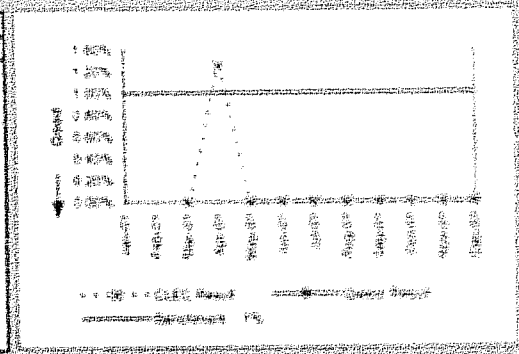
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Checklist #1 - Trunk Blocking

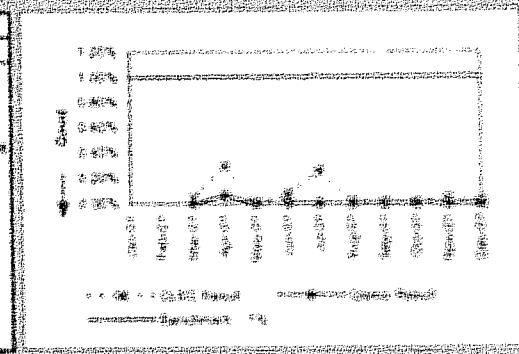
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01									
Feb-01									
Mar-01	0	408	0 00%	0 00%					
Apr-01	5 13	408	1 26%	0 81%					
May-01	0	408	0 00%	0 00%					
Jun-01	0	408	0 00%	0 00%					
Jul-01	0	408	0 00%	0 00%					
Aug-01	0	408	0 00%	0 00%					
Sep-01	0	408	0 00%	0 00%					
Oct-01	0	408	0 00%	0 00%					
Nov-01	0	408	0 00%	0 00%					
Dec-01	0	408	0 00%	0 00%					



Trunk Blockage to Qwest End Offices (Percent) (NI-1B)

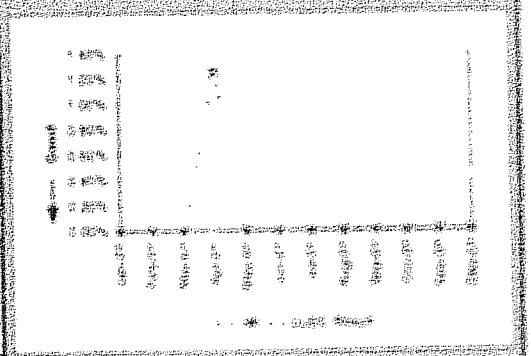
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01									
Feb-01									
Mar-01	1 5	3000	0 05%	0 20%	0	4569	0 00%		
Apr-01	9 18	3096	0 30%	0 85%	2 89	4569	0 00%	[illegible]	[illegible]
May-01	0	3096	0 00%	0 00%	0	4569	0 00%		
Jun-01	2 39	3096	0 08%	0 32%	0	4569	0 00%		
Jul-01	7 56	2928	0 26%	0 54%	0	4569	0 00%		
Aug-01	0 37	2928	0 01%	0 09%	0	4569	0 00%		
Sep-01	0 37	4392	0 01%	0 03%	0	4569	0 00%		
Oct-01	0 08	5496	0 00%	0 01%	0	4689	0 00%		
Nov-01	2 57	5496	0 05%	0 16%	0	4689	0 00%		
Dec-01	0.12	5592	0 00%	0 01%	0	4593	0 00%		



Checklist #1 - Trunk Blocking

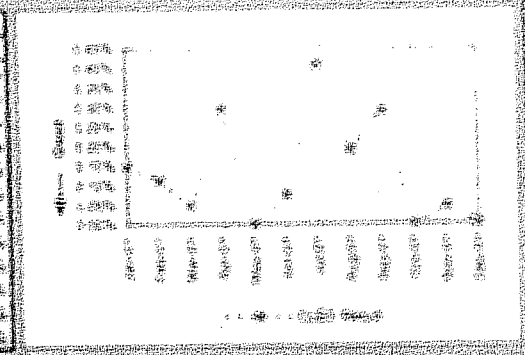
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	0	384	0 00%	0 00%
Feb-01	0	384	0 00%	0 00%
Mar-01	0	408	0 00%	0 00%
Apr-01	5 13	408	1 26%	0 81%
May-01	0	408	0 00%	0 00%
Jun-01	0	408	0 00%	0 00%
Jul-01	0	408	0 00%	0 00%
Aug-01	0	408	0 00%	0 00%
Sep-01	0	408	0 00%	0 00%
Oct-01	0	408	0 00%	0 00%
Nov-01	0	408	0 00%	0 00%
Dec-01	0	408	0 00%	0 00%



Trunk Blockage to Qwest End Offices (Percent) (NI-1C)

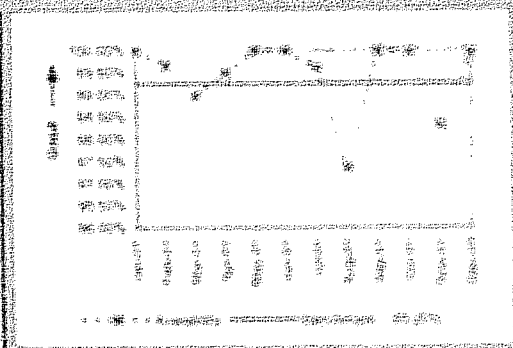
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	3.48	2352	0 15%	0 00%
Feb-01	2.82	2496	0 11%	0 41%
Mar-01	1.5	3000	0 05%	0 27%
Apr-01	9.18	3096	0 30%	0 85%
May-01	0	3096	0 00%	0 00%
Jun-01	2.39	3096	0 08%	0 32%
Jul-01	12.6	3096	0 41%	0 97%
Aug-01	5.89	3096	0 19%	0 75%
Sep-01	13.25	4560	0 29%	1 44%
Oct-01	0.08	5496	0 00%	0 01%
Nov-01	2.57	5496	0 05%	0 19%
Dec-01	0.12	5592	0 00%	0 01%



Checklist #2 - Gateway Availability

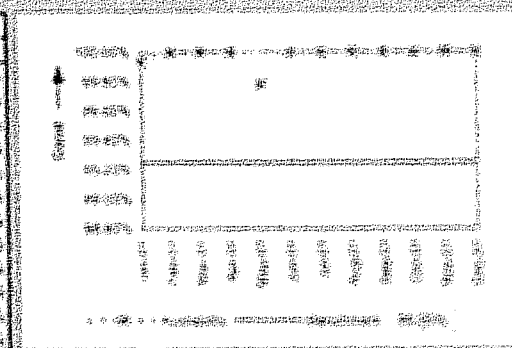
Gateway Availability - IMA-GUI (Percent) A# (GA-1 A)

Date	Availability
Jan-01	100.00%
Feb-01	99.67%
Mar-01	99.86%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.60%
Aug-01	97.35%
Sep-01	99.89%
Oct-01	99.87%
Nov-01	99.32%
Dec-01	99.94%



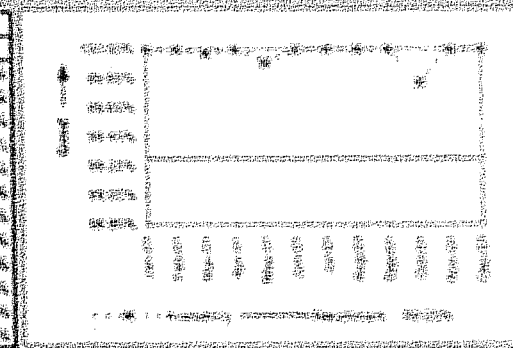
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1 B)

Date	Availability
Jan-01	99.94%
Feb-01	100.00%
Mar-01	100.00%
Apr-01	100.00%
May-01	99.78%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%



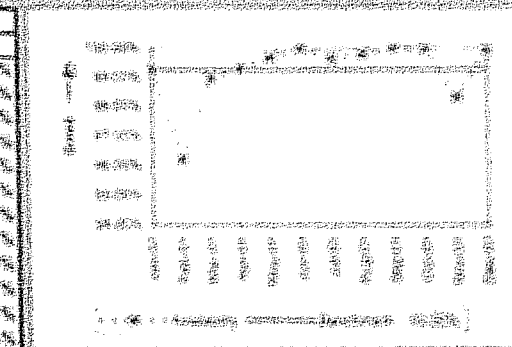
Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1 C)

Date	Availability
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.96%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%



Gateway Availability - IMA-EDI (Percent) Default (GA-2)

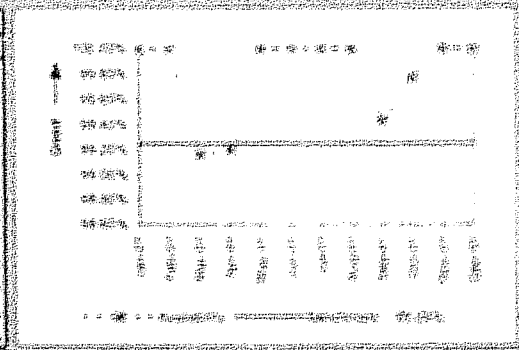
Date	Availability
Jan-01	99.25%
Feb-01	99.21%
Mar-01	99.99%
Apr-01	99.30%
May-01	99.60%
Jun-01	100.00%
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.69%
Oct-01	99.97%
Nov-01	99.32%
Dec-01	99.94%



Checklist #2 - Gateway Availability

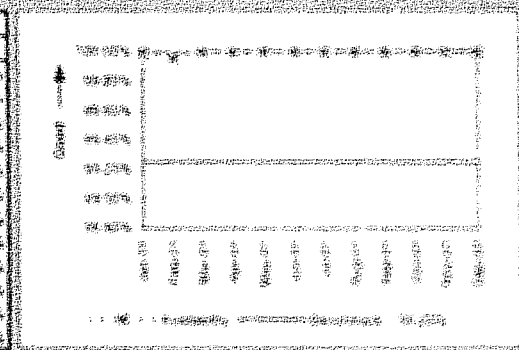
Gateway Availability - EB-TA (Percent) Default (GA-3)

Date	Availability
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%
Oct-01	99.78%
Nov-01	100.00%
Dec-01	100.00%



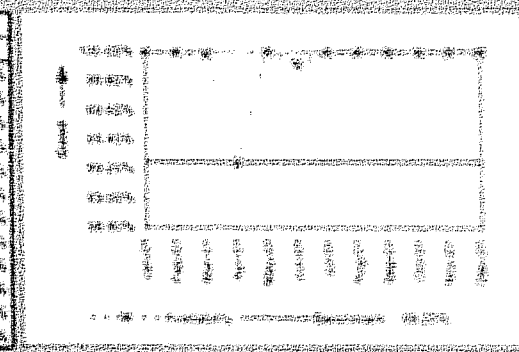
System Availability - EXACT (Percent) Default (GA-4)

Date	Availability
Jan-01	100.00%
Feb-01	99.96%
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%



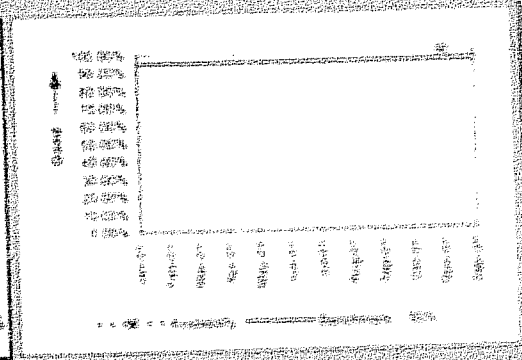
Gateway Availability - GUI - Repair (Percent) Default (GA-6)

Date	Availability
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%



Checklist #2 - Gateway Availability

Timely Outage Resolution following Software Releases (Percent) Default (GA-7)	
Date	Availability
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	100.00%
Dec-01	

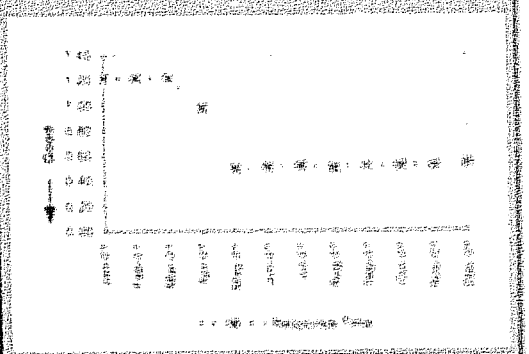


If the outage volume is less than 20 in the reporting month, the standard is 1 miss

Checklist #2 - Preorder Response Times - IMA

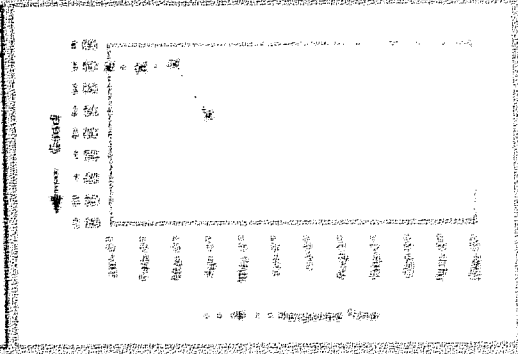
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1 A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	2176.48	1784	1 22	0 01
Feb-01	1939.8	1590	1 22	0 01
Mar-01	2069 12	1696	1 22	0 01
Apr-01	1538.6	1570	0 98	0 35
May-01	1007 5	2015	0 50	0 09
Jun-01	964.92	1892	0 51	0 14
Jul-01	902.2	1735	0 52	0 08
Aug-01	1187 5	2375	0 50	0 06
Sep-01	1100.84	2117	0 52	0 14
Oct-01	1233.44	2372	0 52	0 09
Nov-01	1210.56	2328	0 52	0 15
Dec-01	1598.4	2960	0.54	0 11



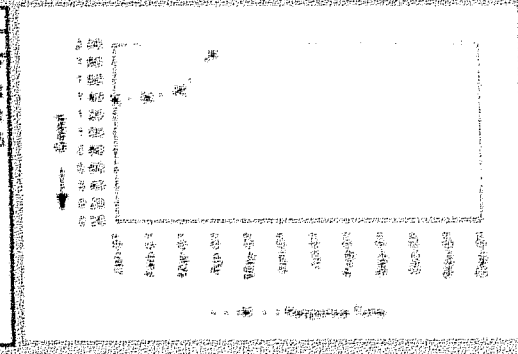
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1 A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	6244	1784	3 50	1 36
Feb-01	5549.1	1590	3 49	1 03
Mar-01	6071.68	1696	3 58	1 54
Apr-01	3768	1570	2 40	2 00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



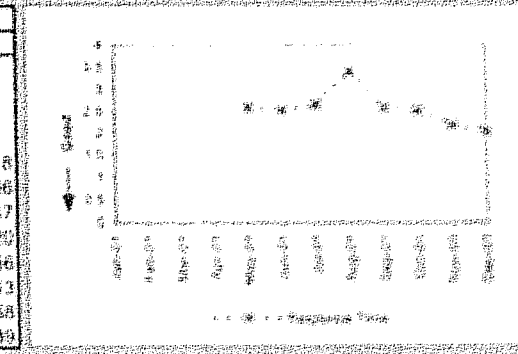
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1 A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	2461.92	1784	1 38	0 57
Feb-01	2226	1590	1 40	0 74
Mar-01	2510.08	1696	1 48	1 41
Apr-01	2967.3	1570	1 89	1 45
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response/Accept (PO-1 A-1(b)/(c))

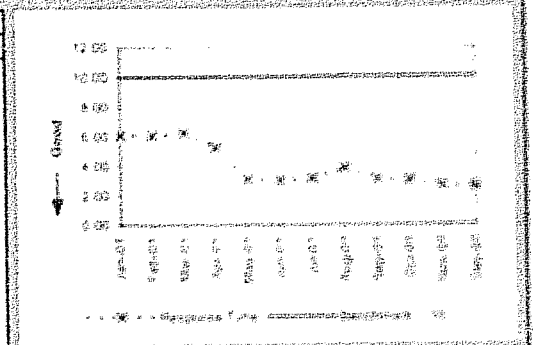
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	5218.85	2015	2 59	2 18
Jun-01	4767.84	1892	2 52	0 96
Jul-01	4597.75	1735	2 65	1 47
Aug-01	8075	2375	3 40	3 20
Sep-01	5440.69	2117	2 57	0 96
Oct-01	5953.72	2372	2 51	1 13
Nov-01	5051.76	2328	2 17	1 58
Dec-01	6038.4	2960	2 04	1 39



Checklist #2 - Preorder Response Times - IMA

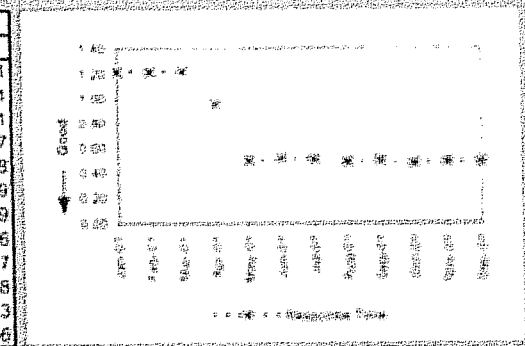
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1 A-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	10882.4	1784	6.10	
Feb-01	9714.9	1590	6.11	
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	



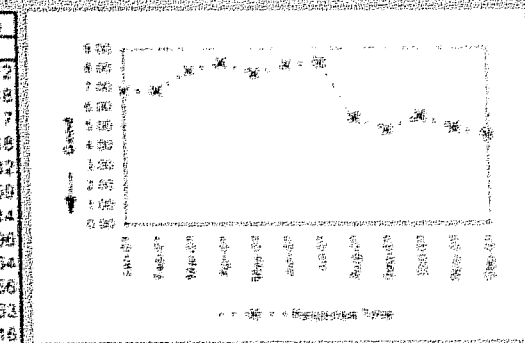
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1 A-2(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	2780.38	2279	1.22	0.01
Feb-01	2455.86	2013	1.22	0.01
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.08
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17
Oct-01	1687.2	3515	0.48	0.08
Nov-01	1614.65	3285	0.49	0.23
Dec-01	1803.54	3706	0.49	0.06



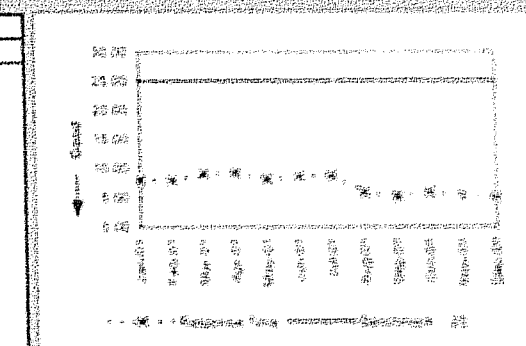
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1 A-2(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	15542.78	2279	6.82	1.72
Feb-01	13688.4	2013	6.80	2.48
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64
Oct-01	19191.9	3515	5.46	3.56
Nov-01	15973.07	3285	4.86	4.63
Dec-01	16687.24	3706	4.50	4.16



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1 A-2 Total)

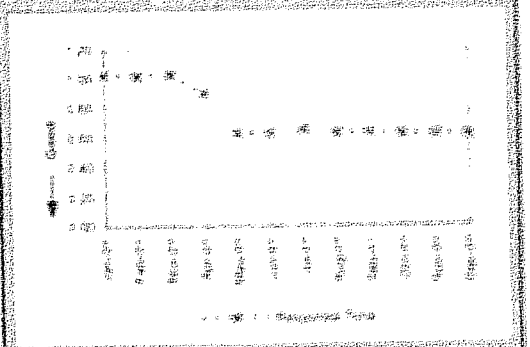
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	18323.16	2279	8.04	
Feb-01	16144.26	2013	8.02	
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	



Checklist #2 - Preorder Response Times - IMA

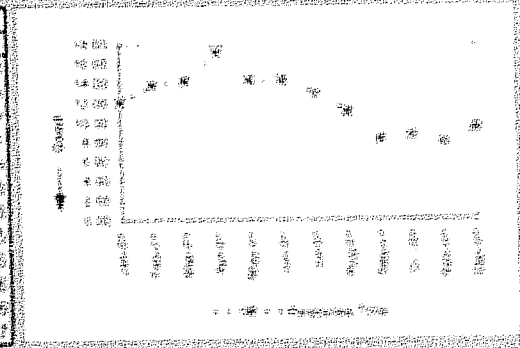
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	451.14	438	1 03	0 05
Feb-01	409 02	401	1 02	0 01
Mar-01	473.8	460	1 03	0 05
Apr-01	378	420	0 90	0 22
May-01	298.62	474	0 63	0 44
Jun-01	272.16	432	0 63	0 13
Jul-01	251.55	387	0 65	0 07
Aug-01	341 46	542	0 63	0 05
Sep-01	304.29	483	0 63	0 06
Oct-01	342 24	552	0 62	0 05
Nov-01	326.74	527	0 62	0 06
Dec-01	403.21	661	0 61	0 07



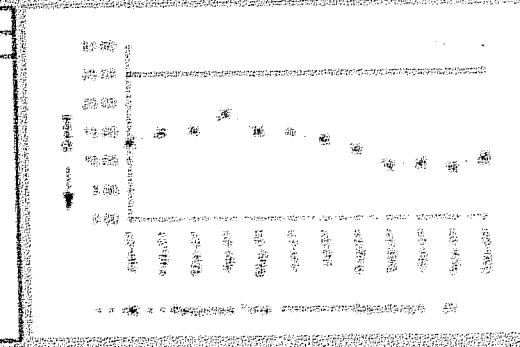
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	5326.08	438	12 16	1 38
Feb-01	5545.83	401	13 83	2 75
Mar-01	6545.8	460	14 23	10 50
Apr-01	7198 8	420	17 14	10 11
May-01	6797 16	474	14 34	2 [illegible]
Jun-01	6156	432	14 25	6 [illegible]
Jul-01	4992 3	387	12 90	3 [illegible]
Aug-01	6005.36	542	11 08	1 [illegible]
Sep-01	3994.41	483	8 27	2 [illegible]
Oct-01	4763.76	552	8 63	5 [illegible]
Nov-01	4147.49	527	7 87	2 [illegible]
Dec-01	6220.01	661	9 41	1 [illegible]



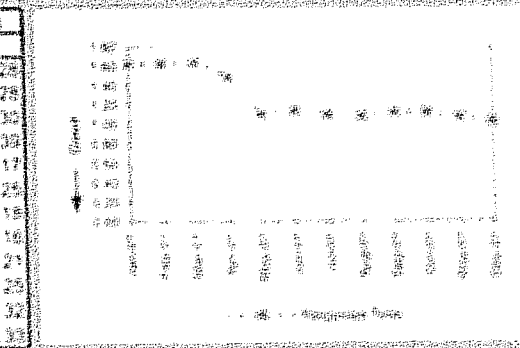
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	5777.22	438	13 19	
Feb-01	5954.85	401	14 85	
Mar-01	7019.6	460	15 26	
Apr-01	7576.8	420	18 04	
May-01	7095.78	474	14 97	
Jun-01	6428.16	432	14 88	
Jul-01	5243.85	387	13 55	
Aug-01	6346.82	542	11 71	
Sep-01	4298.7	483	8 90	
Oct-01	5106	552	9 25	
Nov-01	4474.23	527	8 49	
Dec-01	6623.22	661	10 02	



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-4(b))

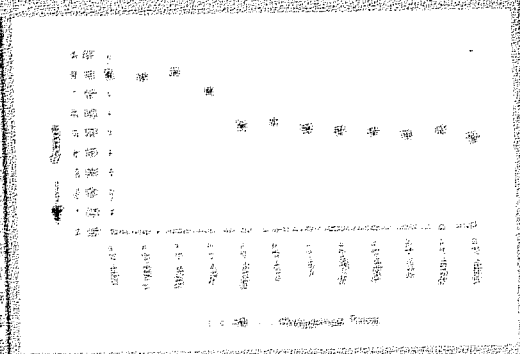
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	5763.68	3536	1 63	0 28
Feb-01	5157.32	3164	1 63	0 28
Mar-01	5971.24	3641	1 64	0 30
Apr-01	5058.55	3395	1 49	0 30
May-01	4642.02	4182	1 11	0 17
Jun-01	4594.2	4030	1 14	0 23
Jul-01	4216.3	3833	1 10	0 18
Aug-01	5564.16	5152	1 08	0 16
Sep-01	5418.56	4838	1 12	0 21
Oct-01	5821.76	5198	1 12	0 23
Nov-01	5664.41	5289	1 07	0 32
Dec-01	5823.21	5688	1 02	0 33



Checklist #2 - Preorder Response Times IMA

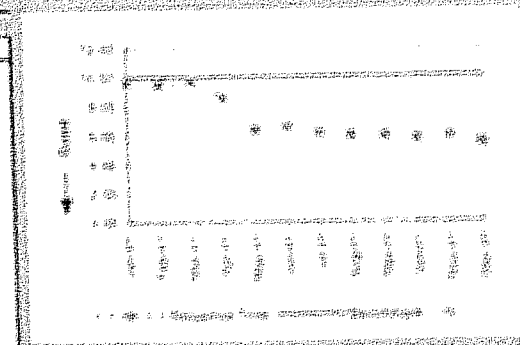
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-4[illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	28323.36	3536	8.01	2.37
Feb-01	24900.68	3164	7.87	2.62
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.09	4.63
May-01	22039.14	4182	5.27	2.90
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	3.88
Sep-01	23367.54	4838	4.83	2.84
Oct-01	24170.7	5198	4.65	3.78
Nov-01	25762.56	5289	4.87	3.04
Dec-01	25264.91	5688	4.44	2.66



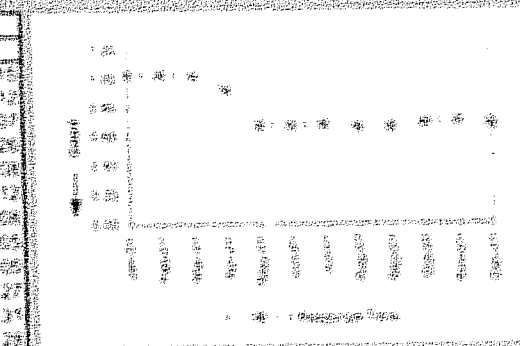
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 [illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	34087.04	3536	9.64	
Feb-01	30058	3164	9.50	
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	
Oct-01	29992.46	5198	5.77	
Nov-01	31426.97	5289	5.94	
Dec-01	31088.12	5688	5.47	



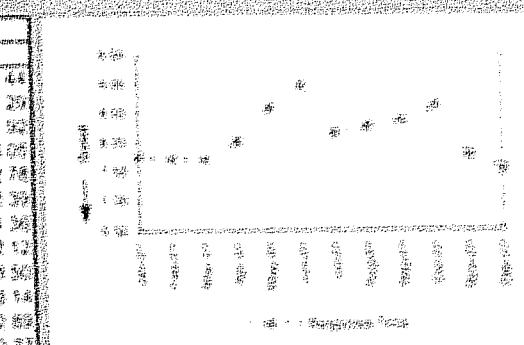
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5[illegible])

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	379.04	368	1.03	0.15
Feb-01	381.1	370	1.03	0.12
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.25
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.08
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.05
Oct-01	391.23	567	0.69	0.07
Nov-01	450.21	643	0.70	0.19
Dec-01	556.34	817	0.68	0.13



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5[illegible])

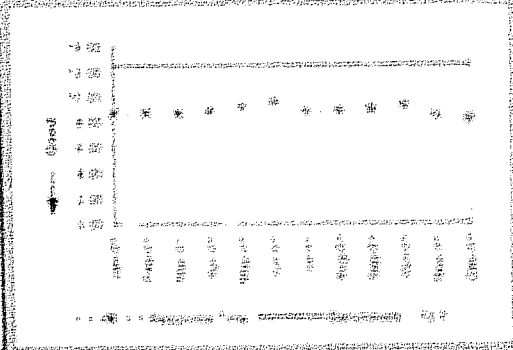
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	2852	368	7.75	2.44
Feb-01	2852.7	370	7.71	2.35
Mar-01	3526.6	458	7.70	1.92
Apr-01	3356.19	419	8.01	3.06
May-01	3826.68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2.39
Jul-01	3137.75	385	8.15	1.56
Aug-01	4672.55	565	8.27	2.10
Sep-01	4196.72	502	8.36	3.56
Oct-01	4881.87	567	8.61	3.14
Nov-01	4989.91	643	7.76	3.69
Dec-01	6140.36	817	7.52	2.77



Checklist #2 - Preorder Response Times IMA

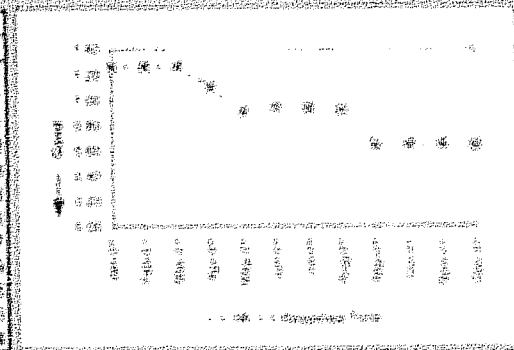
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	3231.04	368	8.78	
Feb-01	3233.8	370	8.74	
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	



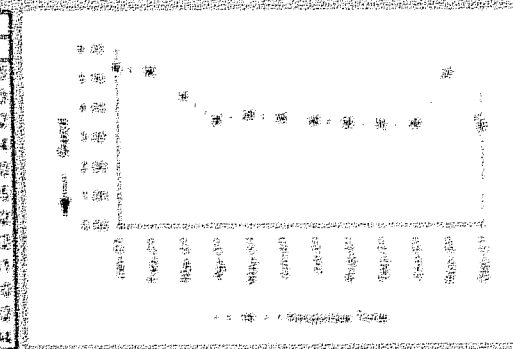
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	1722.12	1356	1.27	0.01
Feb-01	1487.17	1171	1.27	0.01
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.19
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.18
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.18
Dec-01	1002.16	1576	0.64	0.04



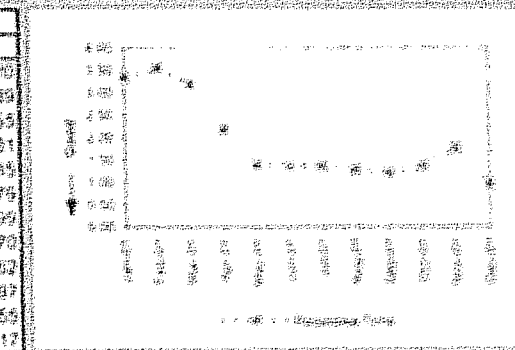
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	7308.84	1356	5.39	2.19
Feb-01	6136.04	1171	5.24	2.29
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.92
Jun-01	23729.16	6519	3.64	1.65
Jul-01	26819.04	7576	3.54	1.50
Aug-01	34047.64	9812	3.47	1.43
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.15
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))

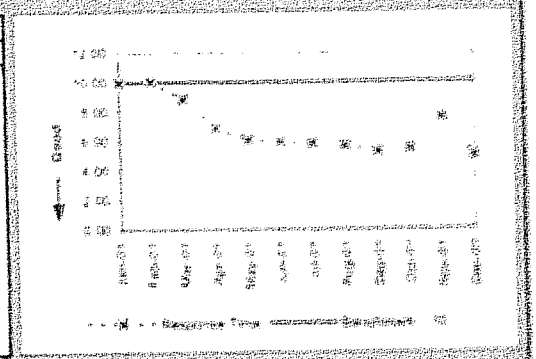
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	4529.04	1356	3.34	2.20
Feb-01	4168.76	1171	3.56	0.89
Mar-01	4383.06	1374	3.19	1.53
Apr-01	5402.73	2467	2.19	1.61
May-01	9018.8	6442	1.40	1.39
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.60
Oct-01	2161.86	1578	1.37	2.07
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17



Checklist #2 - Preorder Response Times - IMA

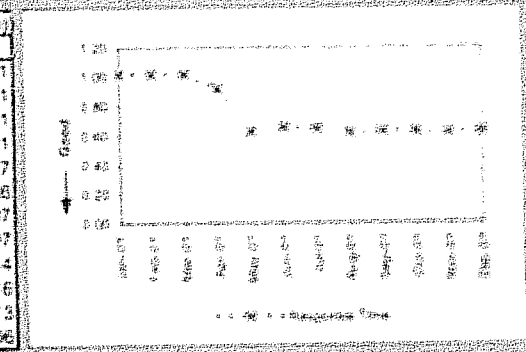
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	13560	1356	10.00	
Feb-01	11791.97	1171	10.07	
Mar-01	12173.64	1374	8.86	
Apr-01	16948.29	2467	6.87	
May-01	39038.52	6442	6.06	
Jun-01	38853.24	6519	5.96	
Jul-01	44243.84	7576	5.84	
Aug-01	55732.16	9812	5.68	
Sep-01	7645.44	1448	5.28	
Oct-01	8615.88	1578	5.46	
Nov-01	11103.11	1465	7.58	
Dec-01	7843.74	1576	4.98	



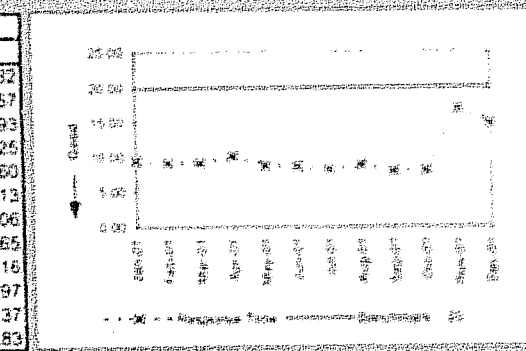
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	415.14	407	1.02	0.01
Feb-01	365.16	358	1.02	0.01
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14
Oct-01	320.67	509	0.63	0.16
Nov-01	301.92	487	0.62	0.13
Dec-01	331.91	530	0.63	0.06



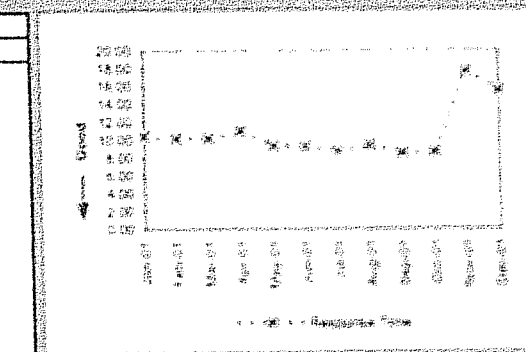
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	3854.29	407	9.47	3.82
Feb-01	3286.44	358	9.18	2.57
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	3230.18	373	8.66	2.13
Jul-01	2733.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284.03	487	17.01	15.37
Dec-01	7861.73	530	14.83	11.83



Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)

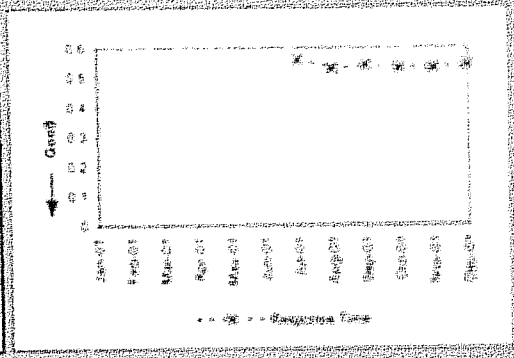
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	4269.43	407	10.49	
Feb-01	3651.6	358	10.20	
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	
Oct-01	4387.58	509	8.62	
Nov-01	8585.95	487	17.63	
Dec-01	8193.64	530	15.46	



Checklist #2 - Preorder Response Times - IMA

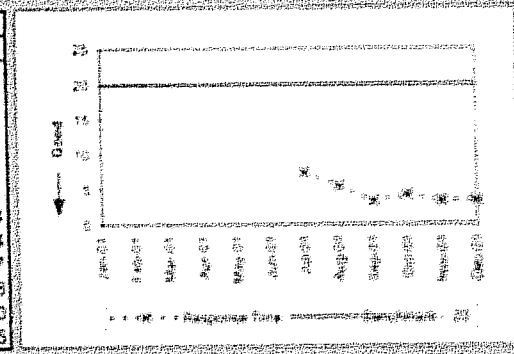
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08
Oct-01	240.62	454	0.53	0.06
Nov-01	224.72	424	0.53	0.06
Dec-01	237.06	439	0.54	0.07



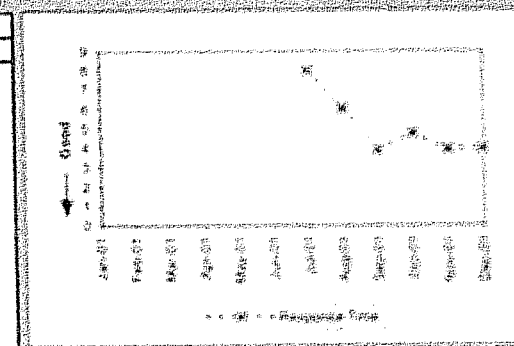
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-8(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77
Oct-01	1920.42	454	4.23	6.88
Nov-01	1450.08	424	3.42	2.80
Dec-01	1510.16	439	3.44	3.15



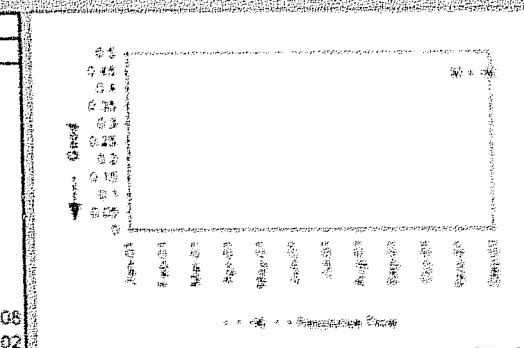
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-8 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	
Oct-01	2161.04	454	4.76	
Nov-01	1674.8	424	3.95	
Dec-01	1747.22	439	3.98	



Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Request (PO-1 A-9(a))

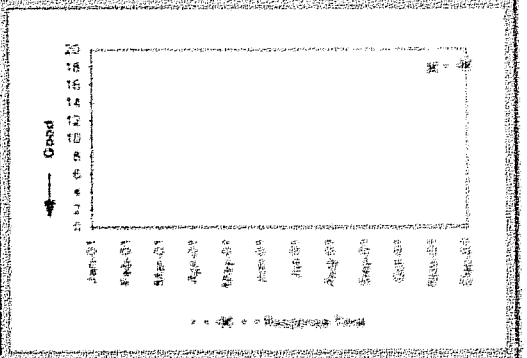
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	612.96	1401	0.44	0.08
Dec-01	779.61	1760	0.44	0.02



Checklist #2 - Preorder Response Times - IMA

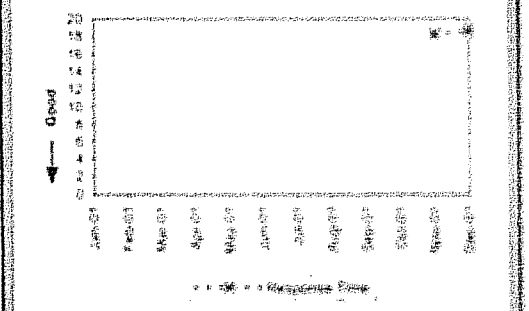
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Response (PO-1 A-9(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25049.35	1401	17.88	6.59
Dec-01	32078.54	1760	18.23	6.67



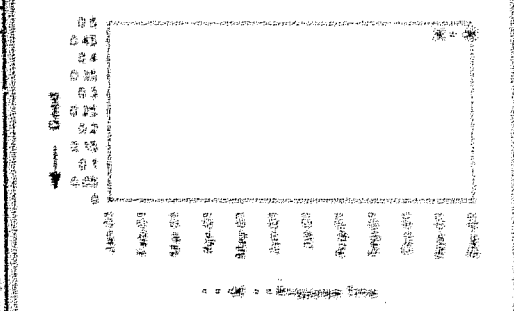
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) IMA Aggregate (PO-1 A-9 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	25662.31	1401	18.32	
Dec-01	32858.15	1760	18.67	



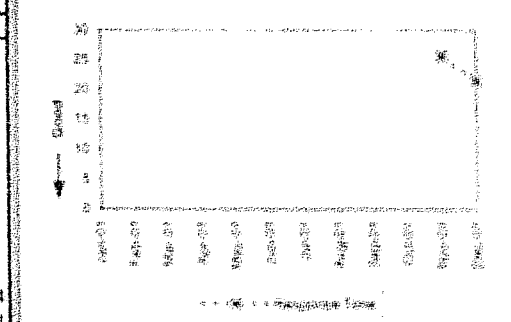
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Request (PO-1 A-10(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	146.17	311	0.47	0.03
Dec-01	169.2	360	0.47	0.04



Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Response (PO-1 A-10(b))

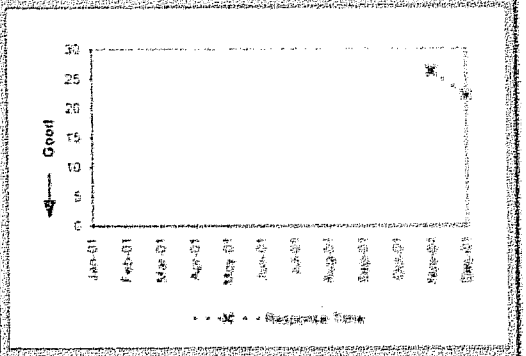
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8011.36	311	25.76	2.74
Dec-01	7761.6	360	21.56	2.31



Checklist #2 - Preorder Response Times - IMA

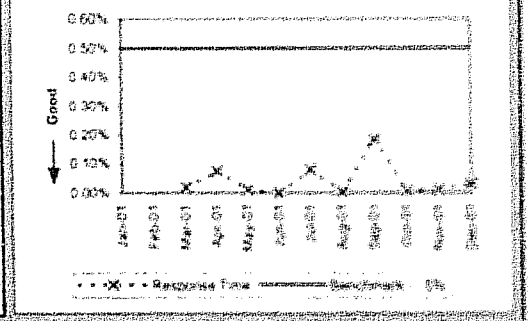
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1 A-10 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157.53	311	26.23	
Dec-01	7930.8	360	22.03	



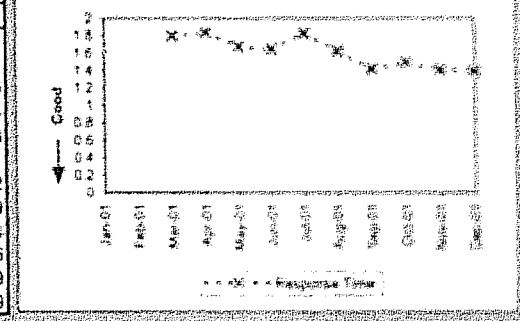
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	2	10199	0.02%	1.40%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)

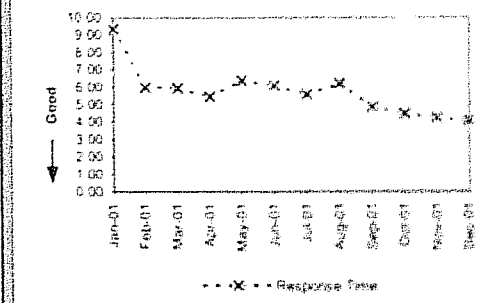
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633.26	3286	1.41	1.59
Dec-01	5394.2	3853	1.40	1.79



Checklist #2 - Preorder Response Times - EDI

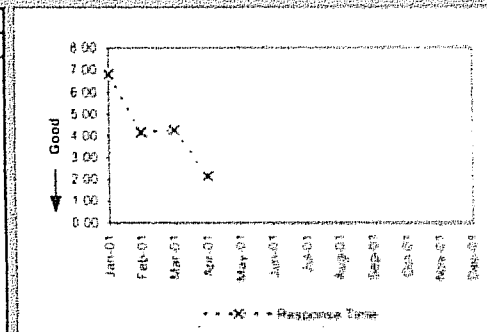
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	12963.6	1385	9.36	3.84
Feb-01	5978.02	998	5.99	2.97
Mar-01	8383.55	1409	5.95	1.69
Apr-01	13303.04	2432	5.47	2.57
May-01	23067.9	3610	6.39	8.55
Jun-01	18245.64	2996	6.09	9.64
Jul-01	16609.6	2966	5.60	7.07
Aug-01	18995.88	3054	6.22	9.50
Sep-01	16071	3300	4.87	4.38
Oct-01	19845	4410	4.50	1.27
Nov-01	19771	4652	4.25	1.87
Dec-01	16990.88	4124	4.12	1.52



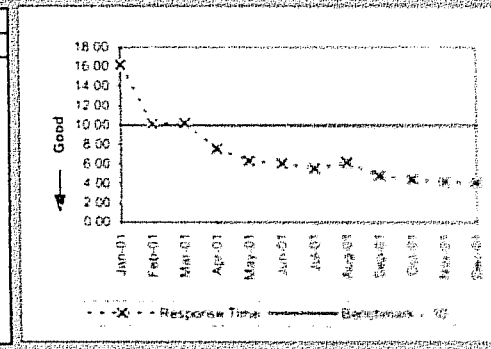
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	9459.55	1385	6.83	3.30
Feb-01	4181.62	998	4.19	1.97
Mar-01	6044.61	1409	4.29	1.62
Apr-01	5253.12	2432	2.16	2.34
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



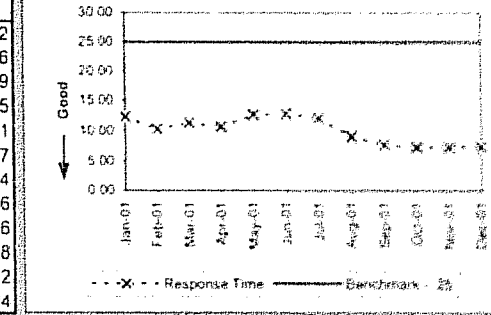
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	22423.15	1385	16.19	
Feb-01	10159.64	998	10.18	
Mar-01	14428.16	1409	10.24	
Apr-01	18556.16	2432	7.63	
May-01	23067.9	3610	6.39	
Jun-01	18245.64	2996	6.09	
Jul-01	16609.6	2966	5.60	
Aug-01	18995.88	3054	6.22	
Sep-01	16071	3300	4.87	
Oct-01	19845	4410	4.50	
Nov-01	19771	4652	4.25	
Dec-01	16990.88	4124	4.12	



Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)

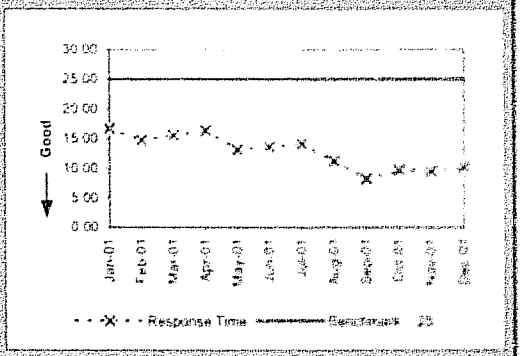
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	27676.35	2241	12.35	4.42
Feb-01	23098.4	2221	10.40	3.06
Mar-01	27222.1	2390	11.39	3.29
Apr-01	38209.53	3561	10.73	4.55
May-01	65686.08	5164	12.72	9.51
Jun-01	51713.2	4015	12.88	9.77
Jul-01	57776.04	4767	12.12	7.84
Aug-01	40263.3	4410	9.13	8.86
Sep-01	38210.24	4924	7.76	5.96
Oct-01	41792.94	5663	7.38	4.28
Nov-01	45155.76	6140	7.35	4.32
Dec-01	38922.07	5212	7.47	4.24



Checklist #2 - Preorder Response Times - EDI

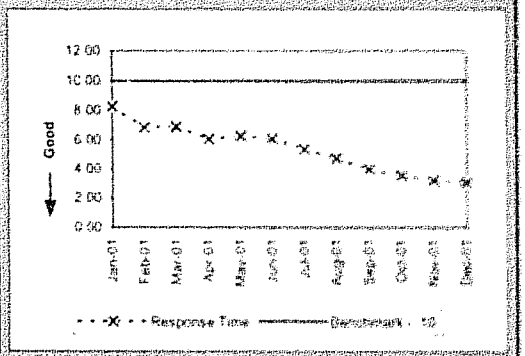
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	7215.4	430	16.78	5.93
Feb-01	5940	400	14.85	4.46
Mar-01	6698.2	428	15.65	5.62
Apr-01	7238	440	16.45	13.57
May-01	7499.5	566	13.25	8.92
Jun-01	6530.72	476	13.72	11.39
Jul-01	7685.56	542	14.18	9.33
Aug-01	6672.9	590	11.31	8.82
Sep-01	4910.04	593	8.28	4.88
Oct-01	4625.6	472	9.80	4.71
Nov-01	5156.32	536	9.62	3.01
Dec-01	4517.31	439	10.29	4.12



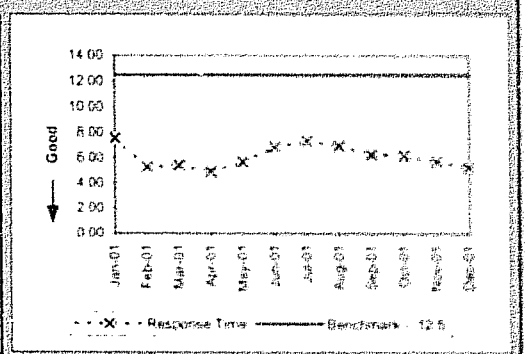
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	33086.88	3996	8.28	3.38
Feb-01	27141.6	3945	6.88	3.79
Mar-01	29800.36	4294	6.94	3.55
Apr-01	32515.84	5348	6.08	4.76
May-01	49240.8	7816	6.30	8.72
Jun-01	39330.08	6416	6.13	8.97
Jul-01	46278.54	8586	5.39	6.73
Aug-01	41925.38	8771	4.78	8.14
Sep-01	34542.14	8614	4.01	4.43
Oct-01	29406.09	8237	3.57	2.34
Nov-01	27382.81	8492	3.22	2.80
Dec-01	23380.89	7537	3.10	2.46



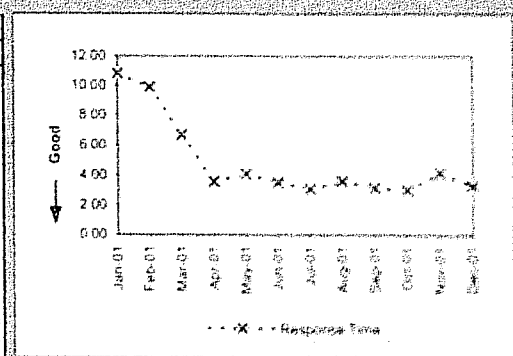
Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	3379.32	447	7.56	3.63
Feb-01	2125.3	401	5.30	2.86
Mar-01	2338.05	429	5.45	1.89
Apr-01	1913.88	389	4.92	2.29
May-01	2709.36	477	5.68	6.55
Jun-01	2841.44	413	6.88	7.63
Jul-01	3211.95	437	7.35	6.86
Aug-01	3427.18	491	6.98	4.69
Sep-01	3168.9	503	6.30	1.91
Oct-01	2847.4	460	6.19	3.74
Nov-01	3917	684	5.73	1.70
Dec-01	3371.7	638	5.28	2.08



Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6(a,b))

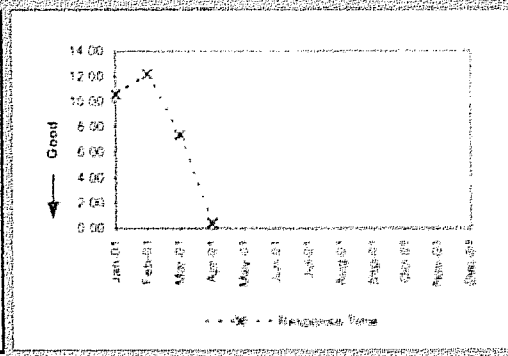
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	9205.5	850	10.83	4.09
Feb-01	5704	575	9.92	5.38
Mar-01	6235.08	932	6.69	3.80
Apr-01	34020.64	9424	3.61	4.72
May-01	111322.4	27020	4.12	7.37
Jun-01	81192.05	22871	3.55	6.70
Jul-01	89799.84	28782	3.12	4.02
Aug-01	81150.16	22294	3.64	8.52
Sep-01	2800	875	3.20	5.25
Oct-01	4889.88	1598	3.06	1.04
Nov-01	17357.08	4138	4.19	3.80
Dec-01	7532.29	2264	3.33	1.97



Checklist #2 - Preorder Response Times - EDI

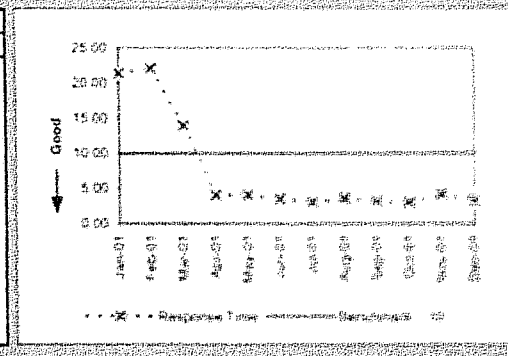
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	9001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



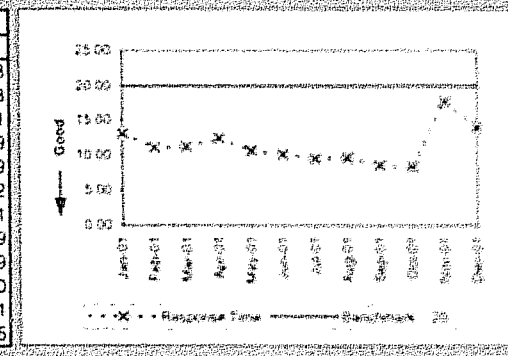
Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	
Oct-01	4889.88	1598	3.06	
Nov-01	17357.08	4138	4.19	
Dec-01	7532.29	2264	3.33	



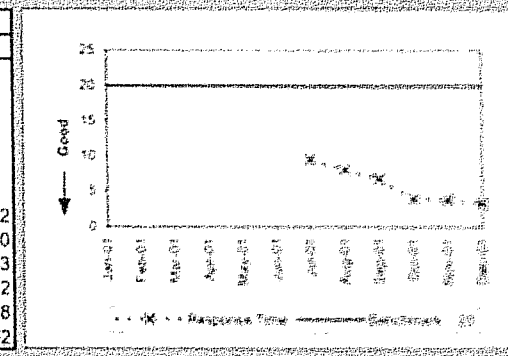
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	5086.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95



Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)

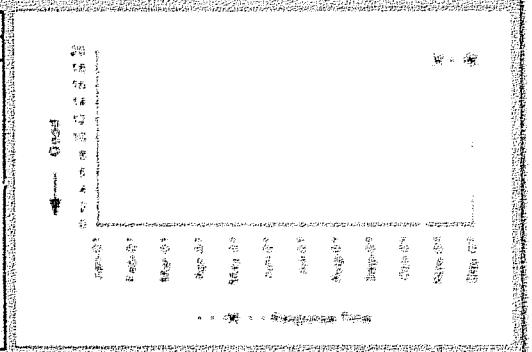
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5493.04	577	9.52	11.12
Aug-01	4886.36	604	8.09	11.20
Sep-01	3842	565	6.80	3.43
Oct-01	2869.44	732	3.92	7.02
Nov-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02



Checklist #2 - Preorder Response Times - EDI

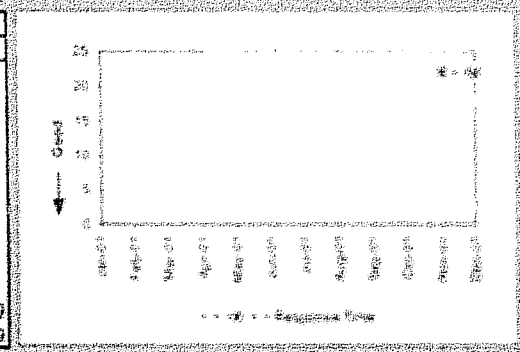
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1 B-9)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27



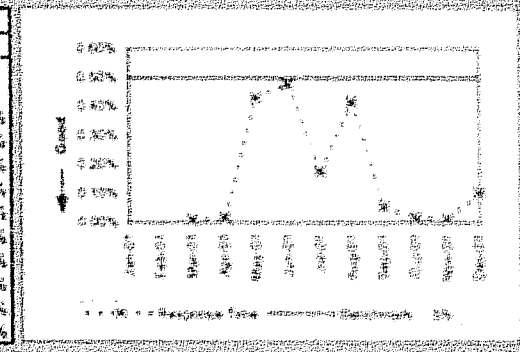
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1 B-10)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99



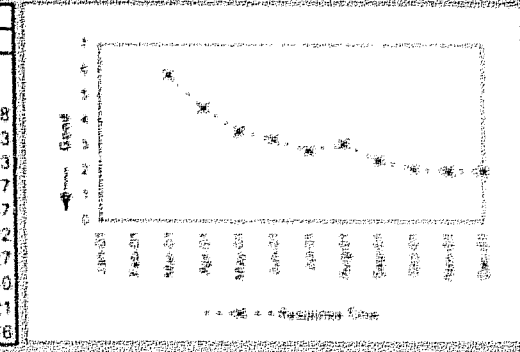
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	1	10273	0.01%	0.99%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)

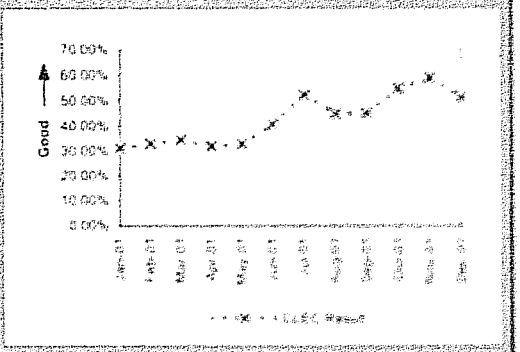
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46



Checklist #2 - Electronic Flow-through - Resale

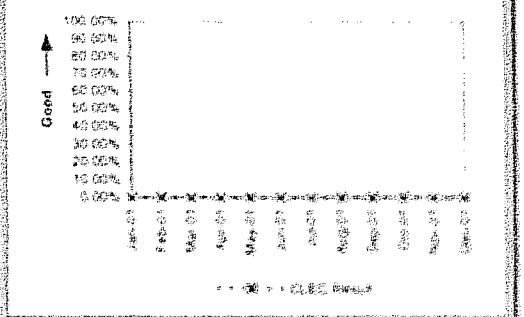
Electronic Flow-through for LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	342	1092	31.32%	46.38%
Feb-01	288	870	33.10%	47.06%
Mar-01	304	879	34.58%	47.56%
Apr-01	268	835	32.10%	46.68%
May-01	331	1002	33.03%	47.03%
Jun-01	531	1301	40.81%	49.15%
Jul-01	959	1832	52.35%	49.94%
Aug-01	783	1747	44.82%	49.73%
Sep-01	777	1720	45.17%	49.77%
Oct-01	1159	2118	54.72%	49.78%
Nov-01	1190	2019	58.94%	49.19%
Dec-01	766	1496	51.20%	49.99%



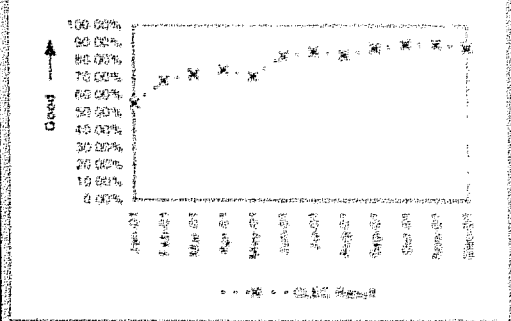
Electronic Flow-through for LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	0	380	0.00%	0.00%
Feb-01	0	338	0.00%	0.00%
Mar-01	0	537	0.00%	0.00%
Apr-01	0	435	0.00%	0.00%
May-01	0	519	0.00%	0.00%
Jun-01	0	548	0.00%	0.00%
Jul-01	0	540	0.00%	0.00%
Aug-01	0	502	0.00%	0.00%
Sep-01	0	360	0.00%	0.00%
Oct-01	0	28	0.00%	0.00%
Nov-01	0	42	0.00%	0.00%
Dec-01	0	20	0.00%	0.00%



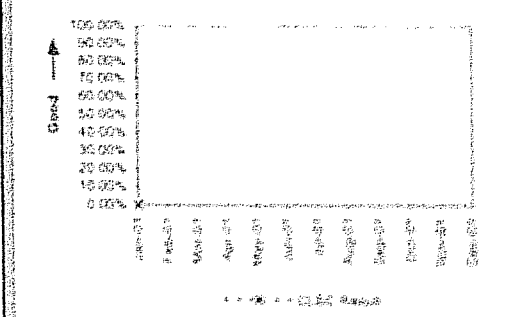
Electronic Flow-through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	342	615	55.61%	49.68%
Feb-01	288	420	68.57%	46.42%
Mar-01	304	420	72.38%	44.71%
Apr-01	268	358	74.86%	43.38%
May-01	331	466	71.03%	45.36%
Jun-01	531	639	83.10%	37.48%
Jul-01	959	1125	85.24%	35.47%
Aug-01	783	939	83.39%	37.22%
Sep-01	777	891	87.21%	33.40%
Oct-01	1159	1296	89.43%	30.75%
Nov-01	1190	1328	89.61%	30.52%
Dec-01	766	877	87.34%	33.25%



Electronic Flow-through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2)

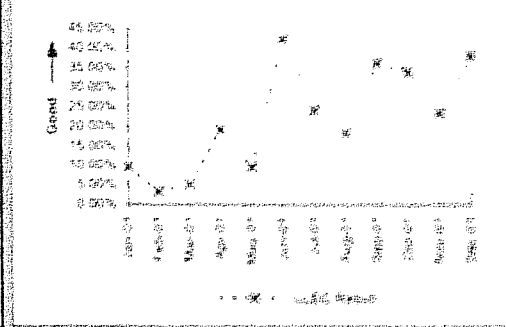
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	0	4	0.00%	0.00%
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Checklist #2 - Electronic Flow-through - Unbundled Loops

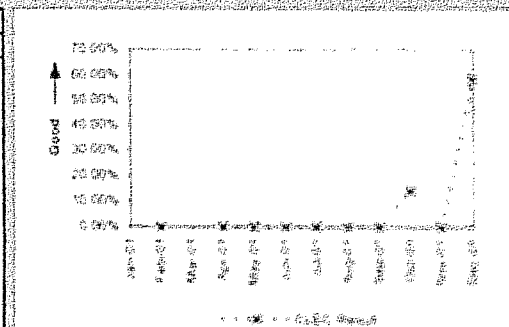
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	4	41	9.76%	29.67%
Feb-01	2	59	3.39%	18.10%
Mar-01	4	77	5.19%	22.19%
Apr-01	5	26	19.23%	39.41%
May-01	4	41	9.76%	29.67%
Jun-01	19	45	42.22%	49.39%
Jul-01	8	33	24.24%	42.86%
Aug-01	11	60	18.33%	38.69%
Sep-01	21	58	36.21%	48.06%
Oct-01	26	77	33.77%	47.29%
Nov-01	19	81	23.46%	42.37%
Dec-01	22	58	37.93%	48.52%



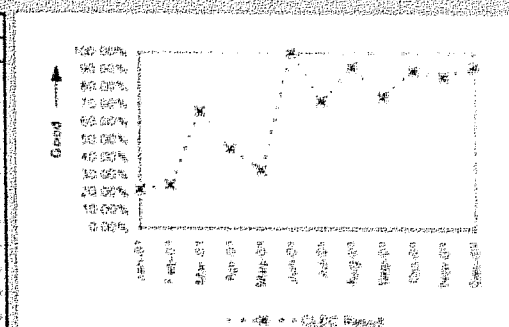
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01	0	2	0.00%	0.00%
Mar-01				
Apr-01	0	2	0.00%	0.00%
May-01	0	1	0.00%	0.00%
Jun-01	0	1	0.00%	0.00%
Jul-01	0	8	0.00%	0.00%
Aug-01	0	9	0.00%	0.00%
Sep-01	0	6	0.00%	0.00%
Oct-01	2	14	14.29%	34.99%
Nov-01	0	32	0.00%	0.00%
Dec-01	21	36	58.33%	49.30%



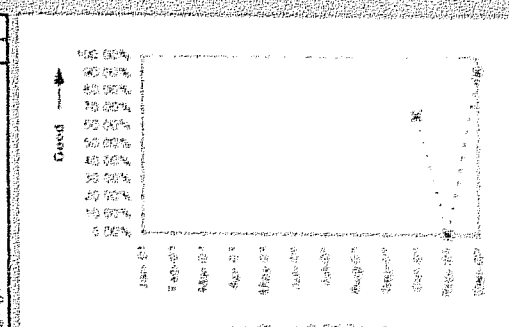
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	4	18	22.22%	41.57%
Feb-01	2	8	25.00%	43.30%
Mar-01	4	6	66.67%	47.14%
Apr-01	5	11	45.45%	49.79%
May-01	4	12	33.33%	47.14%
Jun-01	19	19	100.00%	0.00%
Jul-01	8	11	72.73%	44.54%
Aug-01	11	12	91.67%	27.64%
Sep-01	21	28	75.00%	43.30%
Oct-01	26	29	89.66%	30.45%
Nov-01	19	22	86.36%	34.32%
Dec-01	22	24	91.67%	27.64%



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

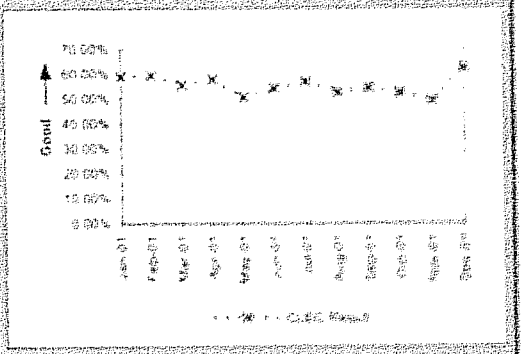
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	3	66.67%	47.14%
Nov-01	0	2	0.00%	0.00%
Dec-01	21	23	91.30%	28.18%



Checklist #2 - Electronic Flow-through - LNP

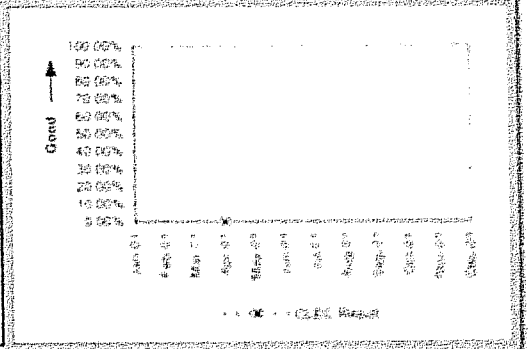
Electronic Flow-through for LSRs Received via IMA LNP (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	398	674	59.05%	49.17%
Feb-01	480	805	59.63%	49.06%
Mar-01	622	1118	55.64%	49.68%
Apr-01	481	831	57.88%	49.37%
May-01	517	1022	50.59%	50.00%
Jun-01	505	933	54.13%	49.83%
Jul-01	504	886	56.88%	49.52%
Aug-01	401	763	52.56%	49.93%
Sep-01	394	725	54.34%	49.81%
Oct-01	404	772	52.33%	49.95%
Nov-01	265	540	49.07%	49.99%
Dec-01	366	588	62.24%	48.48%



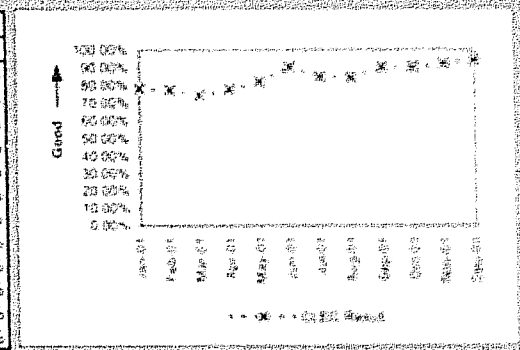
Electronic Flow-through for LSRs Received via EDI LNP (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	3	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Electronic Flow-through for All Eligible LSRs Received via IMA LNP (Percent) (PO-2B-1)

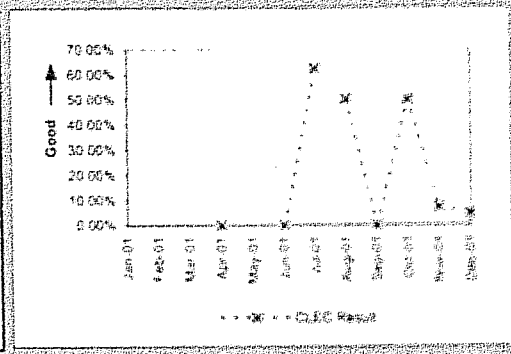
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	398	508	78.35%	41.19%
Feb-01	480	619	77.54%	41.73%
Mar-01	622	834	74.58%	43.54%
Apr-01	481	616	78.08%	41.37%
May-01	517	629	82.19%	38.26%
Jun-01	505	557	90.66%	29.09%
Jul-01	504	593	84.99%	35.72%
Aug-01	401	474	84.60%	36.10%
Sep-01	394	437	90.16%	29.79%
Oct-01	404	447	90.38%	29.49%
Nov-01	265	287	92.33%	26.60%
Dec-01	366	388	94.33%	23.13%



Checklist #2 - Electronic Flow-through - UNE-P-POTS

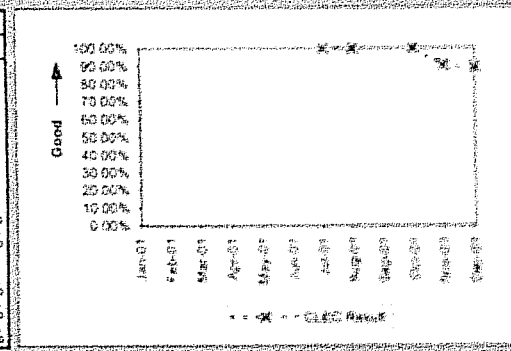
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01				
Jun-01	0	1	0.00%	0.00%
Jul-01	5	8	62.50%	48.41%
Aug-01	4	8	50.00%	50.00%
Sep-01	0	2	0.00%	0.00%
Oct-01	1	2	50.00%	50.00%
Nov-01	56	780	7.18%	25.81%
Dec-01	24	501	4.79%	21.36%



Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

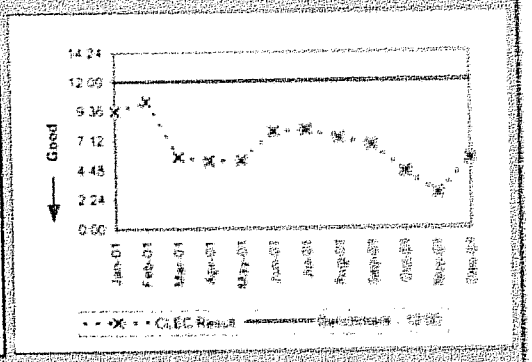
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	5	5	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	1	1	100.00%	0.00%
Nov-01	56	62	90.32%	29.57%
Dec-01	24	27	88.89%	31.43%



Checklist #2 - LSR Rejections

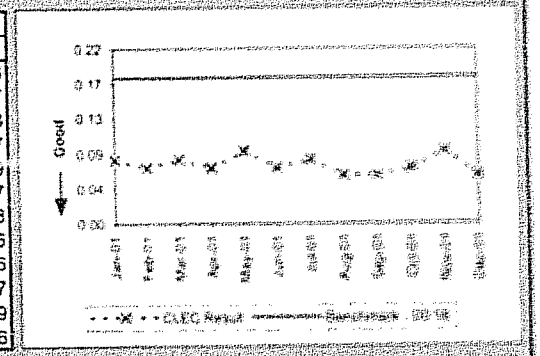
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	834:14	87	9:35
Feb-01	1211:03	117	10:21
Mar-01	445:03	76	5:51
Apr-01	367:41	67	5:29
May-01	570:53	103	5:33
Jun-01	990:41	126	7:52
Jul-01	983:32	123	8:00
Aug-01	1056:51	144	7:20
Sep-01	830:18	122	6:48
Oct-01	654:34	143	4:35
Nov-01	422:58	150	2:49
Dec-01	645:54	115	5:37



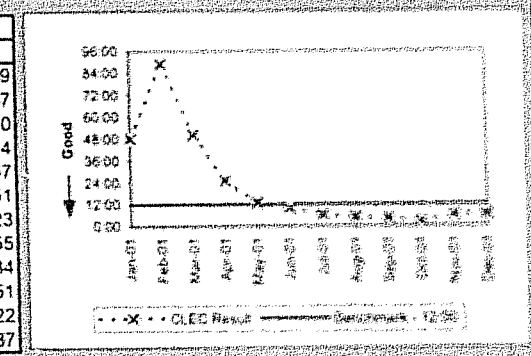
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	2378:26	17737	0:08
Feb-01	2146:49	18057	0:07
Mar-01	2439:14	19006	0:08
Apr-01	2601:07	20993	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06



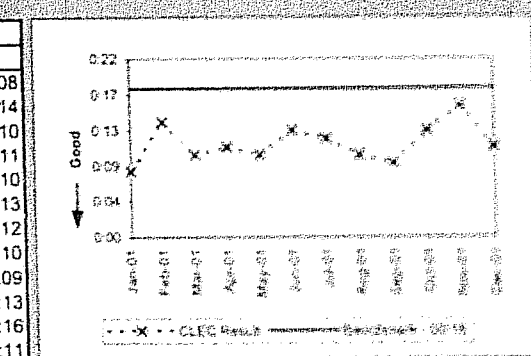
LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	2084:58	43	48:29
Feb-01	4705:06	53	88:47
Mar-01	4429:37	88	50:20
Apr-01	3431:28	136	25:14
May-01	2058:52	159	12:57
Jun-01	1280:59	130	9:51
Jul-01	1003:05	157	6:23
Aug-01	766:09	156	4:55
Sep-01	593:01	130	4:34
Oct-01	162:25	57	2:51
Nov-01	375:32	59	6:22
Dec-01	231:46	35	6:37



LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

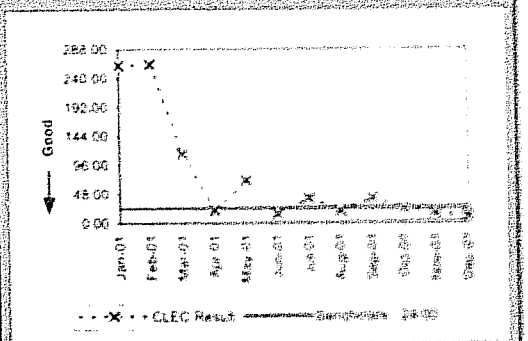
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	941:40	7415	0:08
Feb-01	1745:54	7503	0:14
Mar-01	1188:33	7327	0:10
Apr-01	1478:45	8339	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11



Checklist #2 - LSR Rejections

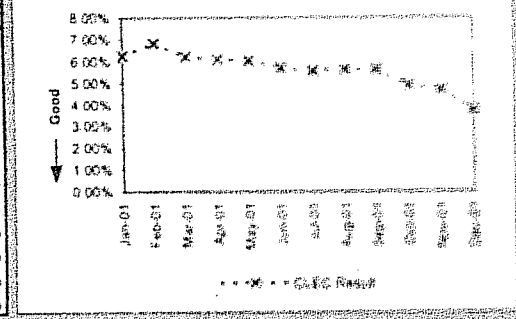
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	1047 24	4	261 51
Feb-01	2634 53	10	263:29
Mar-01	915 49	8	114:29
Apr-01	63 13	3	21:04
May-01	916 19	13	70:29
Jun-01	113 29	8	14 11
Jul-01	321 59	8	40:15
Aug-01	136 41	7	19:32
Sep-01	483:57	12	40:20
Oct-01	252.51	11	22:59
Nov-01	43.56	3	14:39
Dec-01	190:21	17	11:12



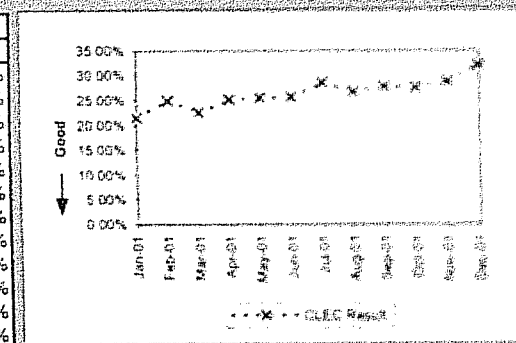
LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	5176	82387	6 28%
Feb-01	4940	72272	6.84%
Mar-01	5239	84031	6.23%
Apr-01	5087	83328	6.10%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5 62%
Oct-01	4578	93217	4 91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%



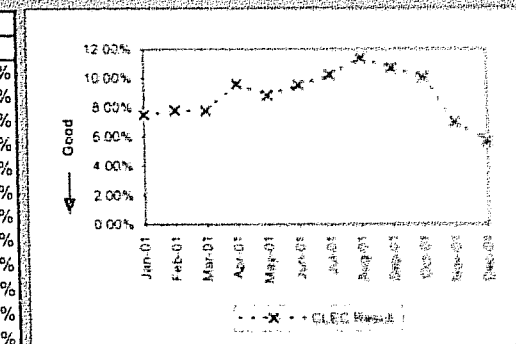
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	17737	82387	21.53%
Feb-01	18057	72272	24 98%
Mar-01	19006	84031	22 62%
Apr-01	20993	83328	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%



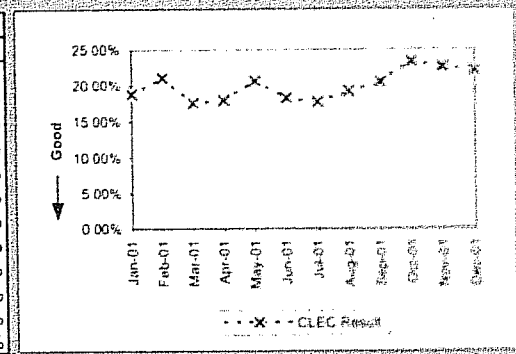
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	2954	39283	7.52%
Feb-01	2771	35534	7.80%
Mar-01	3242	41598	7.79%
Apr-01	4460	46389	9.61%
May-01	4212	47633	8.84%
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%

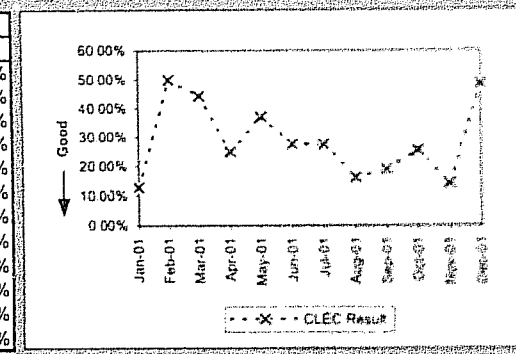


Checklist #2 - LSR Rejections

LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)			
	CLEC Num	CLEC Denom	CLEC Result
	7415	39283	18.88%
	7503	35534	21.12%
	7327	41598	17.61%
	8339	46389	17.98%
	9845	47633	20.67%
	7734	42364	18.26%
	7819	44111	17.73%
	10415	54234	19.20%
	9822	47978	20.47%
	14444	61930	23.32%
	14716	65120	22.60%
	15289	69357	22.04%



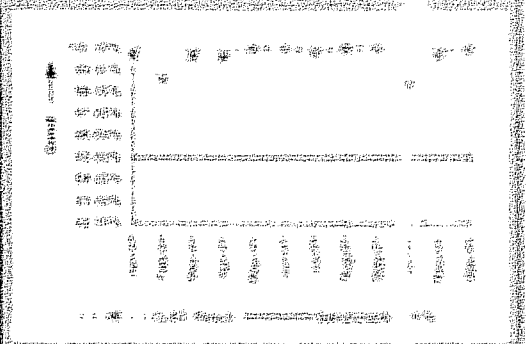
LSRs Received via Facsimile (Percent) (PO-4C)			
	CLEC Num	CLEC Denom	CLEC Result
	4	31	12.90%
	10	20	50.00%
	8	18	44.44%
	3	12	25.00%
	13	35	37.14%
	8	29	27.59%
	8	29	27.59%
	7	43	16.28%
	12	63	19.05%
	11	43	25.58%
	3	21	14.29%
	17	35	48.57%



Checklist #2 - Firm Order Confirmations - Resale

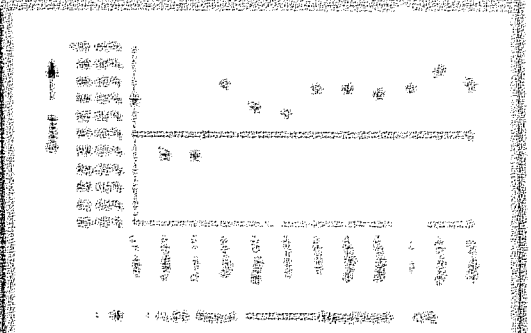
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	341	342	[illegible]
Feb-01	284	288	[illegible]
Mar-01	303	304	[illegible]
Apr-01	267	268	[illegible]
May-01	331	331	[illegible]
Jun-01	531	531	[illegible]
Jul-01	962	964	[illegible]
Aug-01	787	787	[illegible]
Sep-01	764	764	[illegible]
Oct-01	1137	1156	[illegible]
Nov-01	1230	1234	[illegible]
Dec-01	785	785	[illegible]



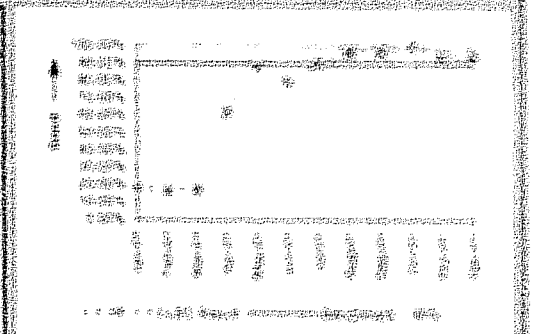
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-4B-1 [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	670	713	[illegible]
Feb-01	470	536	[illegible]
Mar-01	468	534	[illegible]
Apr-01	530	553	[illegible]
May-01	585	628	[illegible]
Jun-01	687	743	[illegible]
Jul-01	801	840	[illegible]
Aug-01	880	923	[illegible]
Sep-01	831	877	[illegible]
Oct-01	835	875	[illegible]
Nov-01	1439	1476	[illegible]
Dec-01	1102	1150	[illegible]



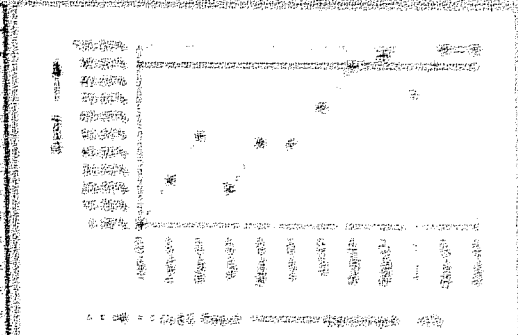
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5D-2 [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	72	390	[illegible]
Feb-01	56	334	[illegible]
Mar-01	92	529	[illegible]
Apr-01	263	420	[illegible]
May-01	455	515	[illegible]
Jun-01	414	519	[illegible]
Jul-01	480	532	[illegible]
Aug-01	470	489	[illegible]
Sep-01	340	353	[illegible]
Oct-01	394	395	[illegible]
Nov-01	352	374	[illegible]
Dec-01	322	342	[illegible]



FOCs on Time for Manual (Percent) (PO-5C -(a))

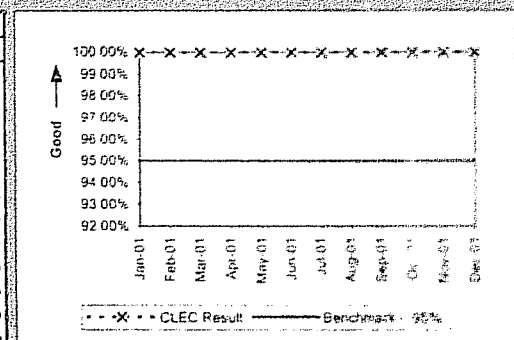
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	0	23	[illegible]
Feb-01	2	8	[illegible]
Mar-01	4	8	[illegible]
Apr-01	1	5	[illegible]
May-01	7	15	[illegible]
Jun-01	6	13	[illegible]
Jul-01	8	12	[illegible]
Aug-01	18	20	[illegible]
Sep-01	22	23	[illegible]
Oct-01	14	19	[illegible]
Nov-01	5	5	[illegible]
Dec-01	13	13	[illegible]



Checklist #2 - Firm Order Confirmations - Unbundled Loops

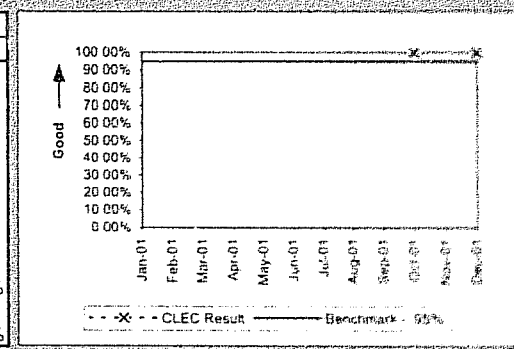
[illegible] Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (b))

[illegible]	CLEC Num	CLEC Denom	CLEC Result
[illegible]	4	4	100.00%
[illegible]	2	2	100.00%
[illegible]	4	4	100.00%
[illegible]	5	5	100.00%
[illegible]	4	4	100.00%
[illegible]	19	19	100.00%
[illegible]	8	8	100.00%
[illegible]	11	11	100.00%
[illegible]	21	21	100.00%
[illegible]	26	26	100.00%
[illegible]	19	19	100.00%
[illegible]	22	22	100.00%



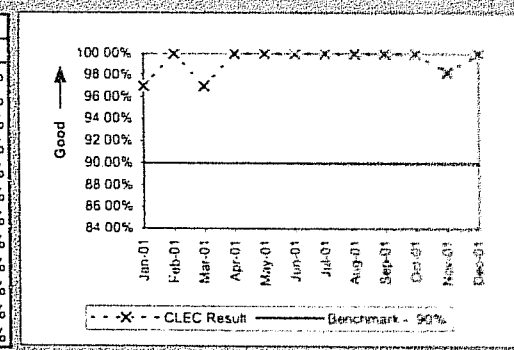
[illegible] Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (b))

[illegible]	CLEC Num	CLEC Denom	CLEC Result
[illegible]	2	2	100.00%
[illegible]	21	21	100.00%



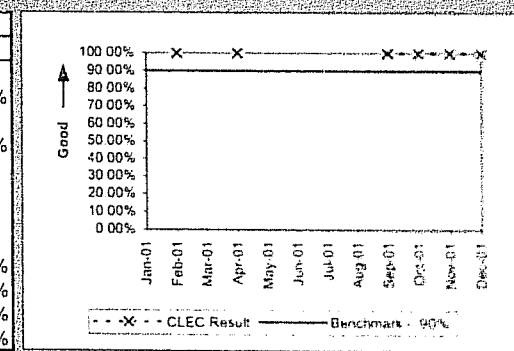
[illegible] Time for Partially/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (b))

[illegible]	CLEC Num	CLEC Denom	CLEC Result
[illegible]	32	33	96.97%
[illegible]	58	58	100.00%
[illegible]	64	66	96.97%
[illegible]	19	19	100.00%
[illegible]	36	36	100.00%
[illegible]	24	24	100.00%
[illegible]	23	23	100.00%
[illegible]	47	47	100.00%
[illegible]	33	33	100.00%
[illegible]	46	46	100.00%
[illegible]	56	57	98.25%
[illegible]	36	36	100.00%



[illegible] Time for Partially/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (b))

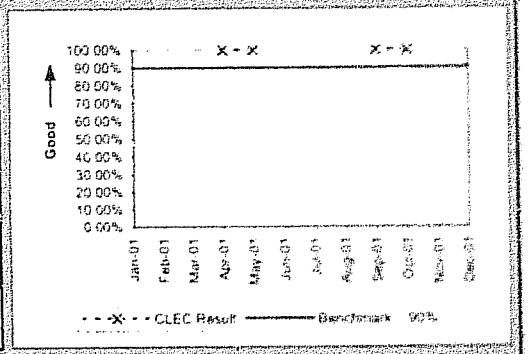
[illegible]	CLEC Num	CLEC Denom	CLEC Result
[illegible]	1	1	100.00%
[illegible]	1	1	100.00%
[illegible]	2	2	100.00%
[illegible]	4	4	100.00%
[illegible]	31	31	100.00%
[illegible]	12	12	100.00%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

FOCs on Time for Manual (Percent) (PO-5C -(b))

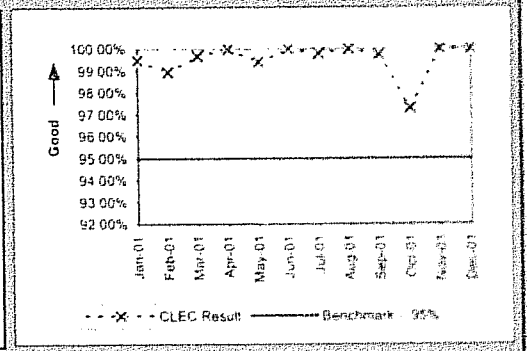
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01	1	1	100.00%
May-01	1	1	100.00%
Jun-01			
Jul-01			
Aug-01			
Sep-01	1	1	100.00%
Oct-01	1	1	100.00%
Nov-01			
Dec-01			



Checklist #2 - Firm Order Confirmations - LNP

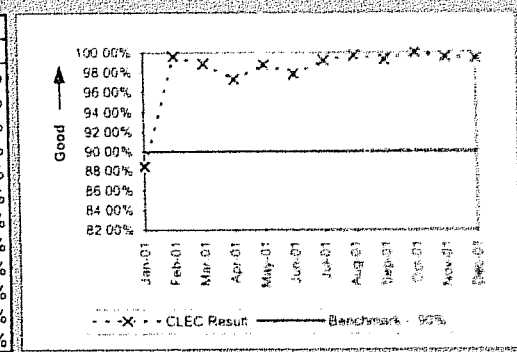
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	396	398	99.50%
Feb-01	475	480	98.96%
Mar-01	620	622	99.68%
Apr-01	481	481	100.00%
May-01	514	517	99.42%
Jun-01	505	505	100.00%
Jul-01	503	504	99.80%
Aug-01	401	401	100.00%
Sep-01	392	393	99.75%
Oct-01	393	404	97.28%
Nov-01	265	265	100.00%
Dec-01	365	365	100.00%



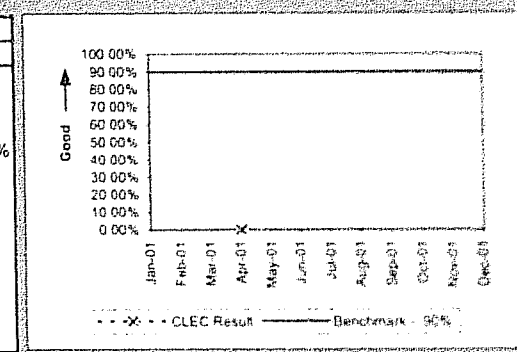
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	215	243	88.48%
Feb-01	266	267	99.63%
Mar-01	440	445	98.88%
Apr-01	324	333	97.30%
May-01	484	490	98.78%
Jun-01	407	416	97.84%
Jul-01	367	370	99.19%
Aug-01	340	341	99.71%
Sep-01	264	266	99.25%
Oct-01	328	328	100.00%
Nov-01	220	221	99.55%
Dec-01	180	181	99.45%



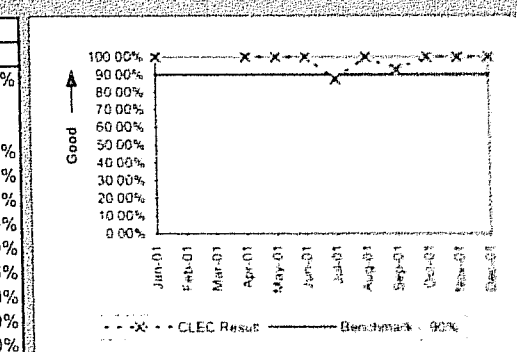
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01	0	3	0.00%
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			



FOCs on Time for Manual (Percent) (PO-5C -(c))

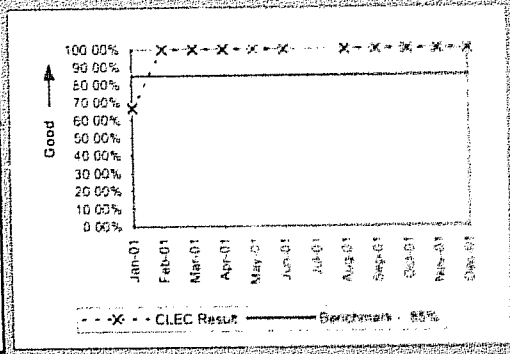
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	3	3	100.00%
Feb-01			
Mar-01			
Apr-01	2	2	100.00%
May-01	6	6	100.00%
Jun-01	6	6	100.00%
Jul-01	7	8	87.50%
Aug-01	16	16	100.00%
Sep-01	13	14	92.86%
Oct-01	6	6	100.00%
Nov-01	11	11	100.00%
Dec-01	3	3	100.00%



Checklist #2 - Firm Order Confirmations - LIS

Firm Order Confirmations (FOCs) On Time (Percent) (PO-5 D)

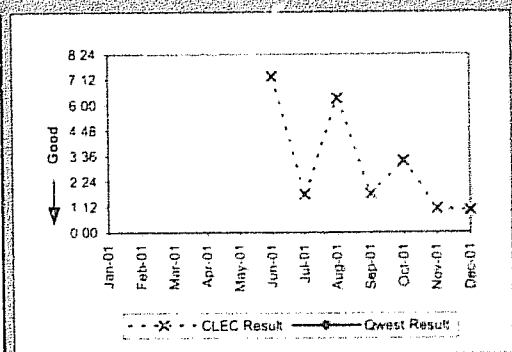
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	2	3	66.67%
Feb-01	1	1	100.00%
Mar-01	4	4	100.00%
Apr-01	5	5	100.00%
May-01	1	1	100.00%
Jun-01	2	2	100.00%
Jul-01			
Aug-01	3	3	100.00%
Sep-01	1	1	100.00%
Oct-01	1	1	100.00%
Nov-01	3	3	100.00%
Dec-01	1	1	100.00%



Checklist #2 - Completion Notifications

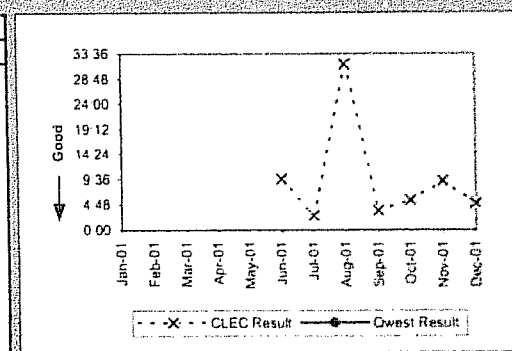
Work Completion Notification Timeliness (Hours Minutes) (PO-6A)

			CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	[illegible]	1580	7 21	34 23					
	[illegible]	2025	1 49	5 26					
	[illegible]	2188	6 19	39 02					
	[illegible]	3139	1 50	7 27					
	[illegible]	2304	3 23	22 18					
	[illegible]	2543	1 08	16 08					
	[illegible]	2637	1 03	8 33					



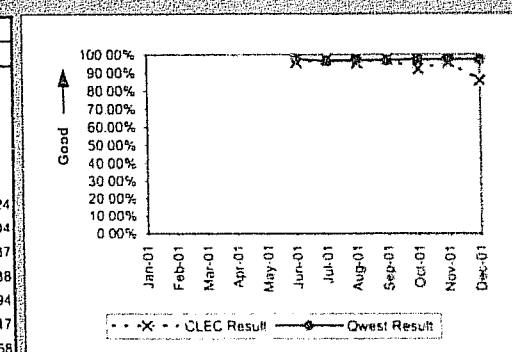
Work Completion Notification Timeliness (Hours Minutes) (PO-6B)

			CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	[illegible]	366	9 41	30 28					
	[illegible]	454	2 47	8 18					
	[illegible]	508	31 38	105 48					
	[illegible]	364	3 44	30 28					
	[illegible]	66	5 42	16 52					
	[illegible]	347	9 22	54 30					
	[illegible]	390	5 38	49 17					



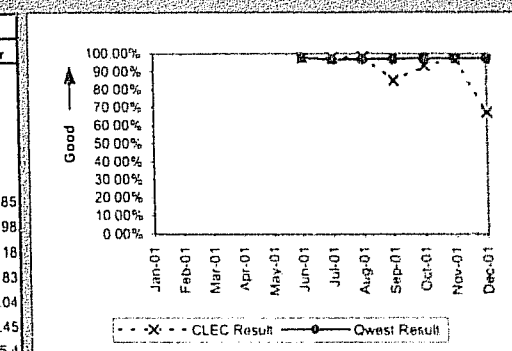
Billing Completion Notification Timeliness (Percent) (PO-7A ,C)

			CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	[illegible]	1251	96 08%	19 40%	30073	30786	97 68%	3 69	1 24
	[illegible]	1300	97 38%	15 96%	28667	29708	96 50%	-1 71	-2 04
	[illegible]	1722	95 47%	20 80%	30915	31934	96 81%	3 08	0 87
	[illegible]	1615	97 52%	15 54%	25666	26493	96 88%	-1 45	-1.88
	[illegible]	1767	92 19%	26 83%	30546	31283	97 64%	14 71	7 94
	[illegible]	1919	96 09%	19 38%	23421	24039	97 43%	3 56	1.17
	[illegible]	2594	85 74%	34 97%	22317	22910	97.41%	35.49	20.58



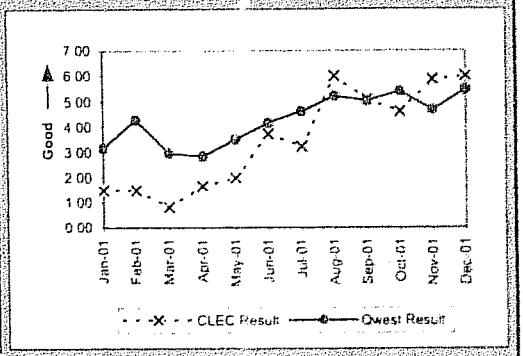
Billing Completion Notification Timeliness (Percent) (PO-7B ,C)

			CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	[illegible]	603	97 53%	15 51%	30073	30786	97 68%	0 25	-0 85
	[illegible]	540	97 78%	14 74%	28667	29708	96 50%	-1 61	-1 98
	[illegible]	630	98 30%	12 92%	30915	31934	96 81%	-1 94	-2 18
	[illegible]	439	85 19%	35 52%	25666	26493	96.88%	7 94	3 83
	[illegible]	46	93 48%	24 69%	30546	31283	97 64%	1 58	-0 04
	[illegible]	360	96 67%	17 95%	23421	24039	97 43%	0 91	-0.45
	[illegible]	531	67 23%	46 94%	22317	22910	97.41%	43.42	25.4

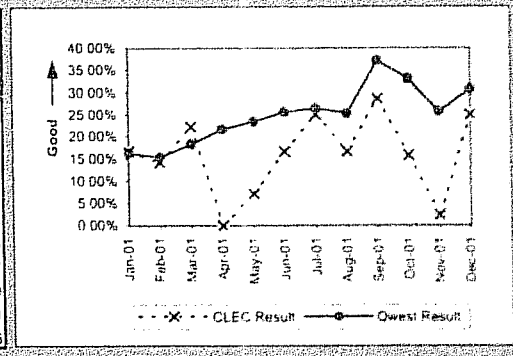


Checklist #2 - Jeopardy Notifications - Non-Designed Services

Jeopardy Notice Interval (Average Days) (PO-8 A)									
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	3	2	1 50	2 12	140	44	3 18	0 64	-0 61
	5	4	1 50	1 29	133	31	4 29	0 93	-0 43
	5	6	0 83	0 98	149	50	2 98	1 17	-0 29
	10	6	1 67	2 07	234	82	2 85	0 97	-0 41
	22	11	2 00	2 32	372	106	3 51	0 95	-0 42
	19	4	3 75	3 10	526	126	4 17	-0 29	-1 18
	5	4	3 25	2 75	634	137	4 63	0 36	-0 78
	43	7	6 00	3 32	918	176	5 22	-0 33	-1 2
	100	20	5 10	3 04	696	138	5 04	-0 04	-1 03
	46	13	4 62	4 03	939	174	5 40	0 24	-0 86
	120	21	5 86	9 50	683	146	4 68	-0 91	-1 56
	216	12	6 00	11 98	603	110	5 48	-0 23	-1 14



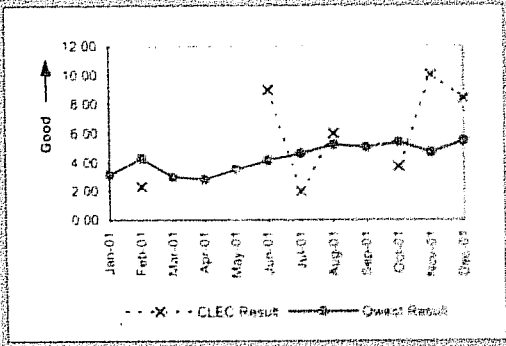
Timely Jeopardy Notices (Percent) (PO-9 A)									
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	5	6	16 67%	37 27%	18	110	16 36%	-0 02	-1 01
	2	14	14 29%	34 99%	8	52	15 38%	-0 01	-1 01
	4	9	22 22%	41 57%	13	71	18 31%	-0 29	-1 17
	0	5	0 00%	0 00%	22	102	21 57%	1 09	-0 34
	1	14	7 14%	25 75%	31	133	23 31%	1 42	-0 14
	4	6	16 67%	37 27%	32	125	25 60%	0 39	-0 77
	1	4	25 00%	43 30%	31	117	26 50%	-0 04	-1 02
	4	6	16 67%	37 27%	25	99	25 25%	0 36	-0 78
	2	7	28 57%	45 18%	33	89	37 08%	0 38	-0 77
	3	19	15 79%	36 46%	32	97	32 99%	1 5	-0 09
	1	42	2 38%	15 25%	26	101	25 74%	3 47	1 11
	4	16	25 00%	43 30%	23	75	30 67%	0 4	-0.76



Checklist #2 - Jeopardy Notifications - Unbundled Loops

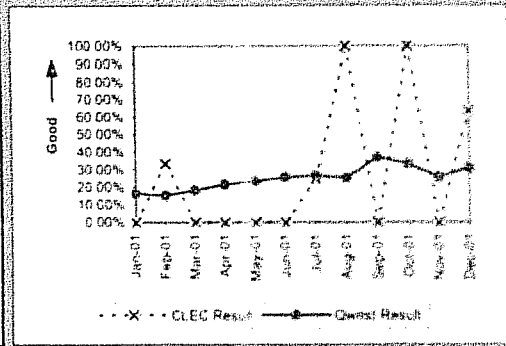
Jeopardy Notice Interval (Average Days) (PO-8 B)

	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					140	44	3 18		
	1	3	2 33	2 52	133	31	4 29	0 44	-0 73
					149	50	2 98		
					234	82	2 85		
					372	106	3 51		
	36	4	9 00	0 00	526	126	4 17	-1 19	-1 72
	2	1	2 00		634	137	4 63	0 16	-0 9
	6	1	6 00		918	176	5 22	-0 13	-1 08
					696	138	5 04		
	15	4	3 75	1 26	939	174	5 40	0 25	-0 85
	10	1	10 00		683	146	4 68	-0 96	-1 58
	109	13	8 38	3 75	603	110	5 48	-1 36	-1 83



Timely Jeopardy Notices (Percent) (PO-9 B)

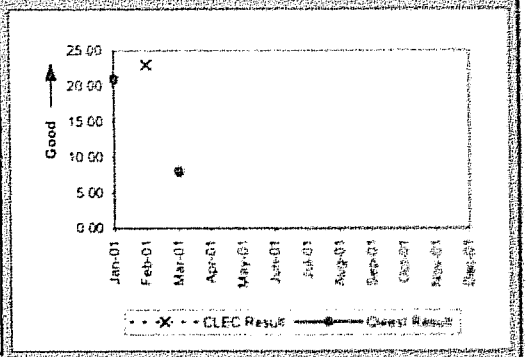
	CLEC Num	CLEC Den	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	6	0 00%	0 00%	18	110	16 36%	0 99	-0 4
	1	3	33 33%	47 14%	8	52	15 38%	-0 84	-1 51
	0	5	0 00%	0 00%	13	71	18 31%	0 94	-0 43
	0	1	0 00%	0 00%	22	102	21 57%	0 23	-0 86
	0	2	0 00%	0 00%	31	133	23 31%	0 54	-0 67
	0	6	0 00%	0 00%	32	125	25 60%	1 73	0 05
	1	4	25 00%	43 30%	31	117	26 50%	-0 04	-1 02
	1	1	100 00%	0 00%	25	99	25 25%	-1 71	-2 04
	0	1	0 00%	0 00%	33	89	37 08%	0 46	-0 72
	0	2	100 00%	0 00%	32	97	32 99%	-2	-2 21
	0	2	0 00%	0 00%	26	101	25 74%	0 6	-0 64
	7	11	63 64%	48 10%	23	75	30 67%	-2 21	-2 35



Checklist #2 - Jeopardy Notifications - LIS

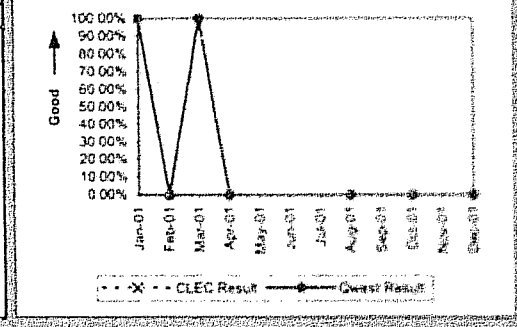
Jeopardy Notice Interval (Average Days) (PO-8 C)

	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
					42	2	21 00		
	23	1	23 00						
					8	1	8 00		



Timely Jeopardy Notices (Percent) (PO-9 C)

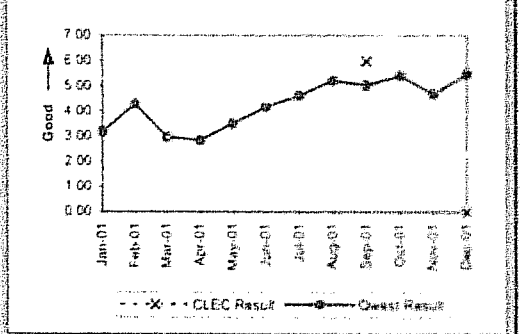
	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
					2	2	100 00%		
					0	1	0.00%		
					1	1	100 00%		
					0	1	0 00%		
					0	1	0 00%		
					0	1	0 00%		
					0	3	0 00%		



Checklist #2 - Jeopardy Notifications - UNE-P-POTS

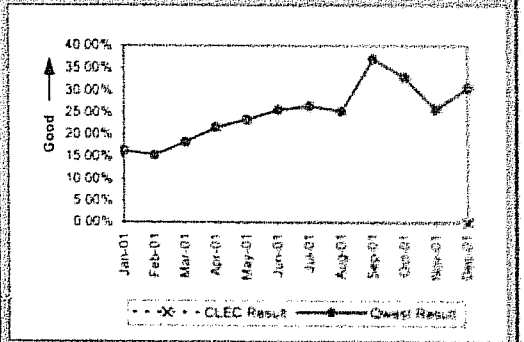
Jeopardy Notice Interval (Average Days) (PO-8 D)

	CLEC Num	CLEC Dene	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
					140	44	3 18		
					133	31	4 29		
					149	50	2 98		
					234	82	2 85		
					372	106	3 51		
					526	126	4 17		
					634	137	4 63		
					918	176	5 22		
	6	1	6 00		696	138	5 04	-0 17	-1 1
					939	174	5 40		
					683	146	4 68		
	0	1	0.00		603	110	5 48	1 27	-0 23



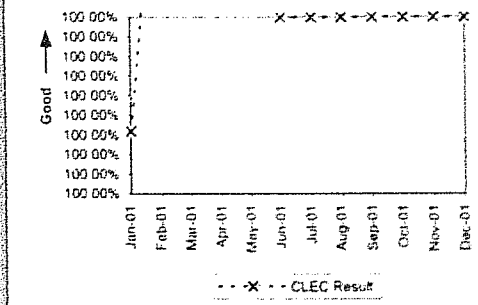
Timely Jeopardy Notices (Percent) (PO-9 D)

	CLEC Num	CLEC Dene	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
					18	110	16 36%		
					8	52	15 38%		
					13	71	18 31%		
					22	102	21 57%		
					31	133	23 31%		
					32	125	25 60%		
					31	117	26 50%		
					25	99	25 25%		
					33	89	37 08%		
					32	97	32 99%		
					26	101	25 74%		
	0	1	0 00%	0 00%	23	75	30 67%	0 36	-0 78



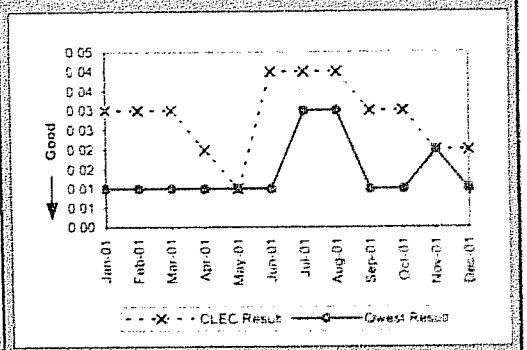
Checklist #2 - LSR Accountability

	LSR Accountability (Percent) (PO-10)		
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	71131	71133	100.00%
Feb-01	59506	59503	100.01%
Mar-01	69728	69720	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%



Checklist #2 - Due Date Changes - Resale

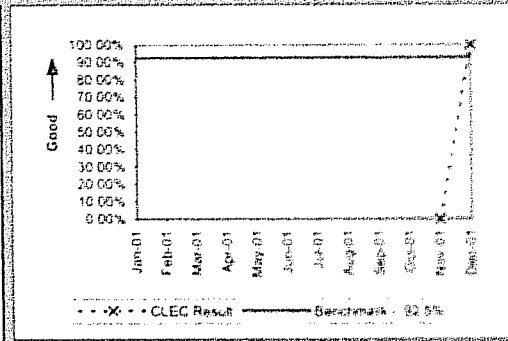
	Number of Due Date Changes per Order (Average Days) (PO-15)								
[illegible]	[illegible]	CLEC Denv	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1549	0.03	0.18	180	15632	0.01	3.7	1.25
[illegible]	[illegible]	948	0.03	0.20	175	15495	0.01	4.6	1.8
[illegible]	[illegible]	1112	0.03	0.19	185	18203	0.01	4.37	1.66
[illegible]	[illegible]	864	0.02	0.14	181	15930	0.01	1.28	-0.22
[illegible]	[illegible]	960	0.01	0.14	143	15622	0.01	1.54	-0.06
[illegible]	[illegible]	1391	0.04	0.28	218	16889	0.01	7.74	3.71
[illegible]	[illegible]	1919	0.04	0.25	526	16024	0.03	2.27	0.38
[illegible]	[illegible]	1561	0.04	0.23	453	16525	0.03	2.84	0.73
[illegible]	[illegible]	1604	0.03	0.17	183	15285	0.01	3.88	1.36
[illegible]	[illegible]	1798	0.03	0.17	204	15195	0.01	3.66	1.22
[illegible]	[illegible]	2352	0.02	0.15	240	13976	0.02	0.43	-0.74
[illegible]	[illegible]	2542	0.02	0.15	142	12473	0.01	1.55	-0.06



Checklist #2 - Timely Release Notifications

(PO-16) Timely Release Notifications (Percent) Default

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01	0	0	
Nov-01	0	1	0.00%
Dec-01	3	3	100.00%

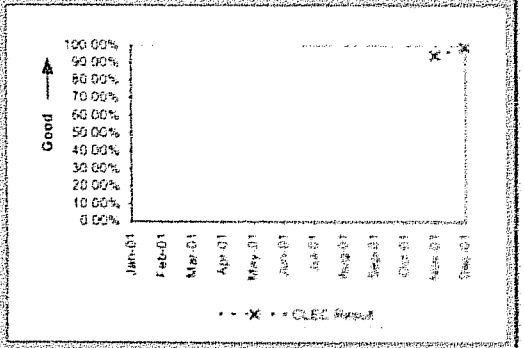


the release notifications are less than 10 in the reporting month, the standard is 1 miss

Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PO-19)

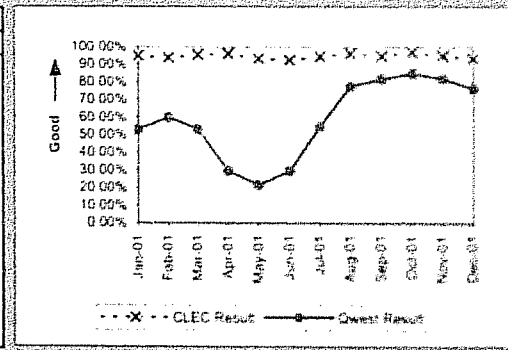
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	358	379	94.46%
Dec-01	390	395	98.73%



Checklist #2 - Access To Centers

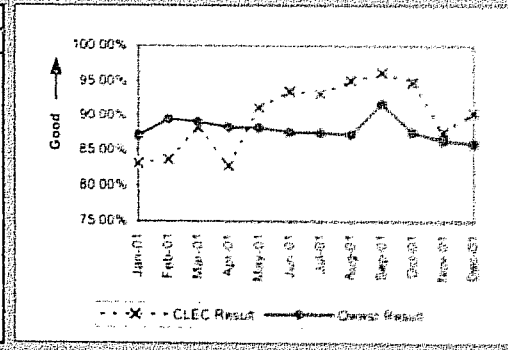
Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	39990	41921	95 16%	2006486	3773669	53 17%
[illegible]	31167	33822	93 92%	1855201	3088364	60 07%
[illegible]	34908	36514	95 60%	1831158	3429437	53 40%
[illegible]	32572	33858	96 20%	1099092	3732735	29 44%
[illegible]	34650	37124	93 34%	905550	4171326	21 71%
[illegible]	33539	36214	92 61%	1213127	4112797	29 50%
[illegible]	30685	32351	94 85%	2197349	3992969	55 03%
[illegible]	30965	35271	96 30%	3292289	4238016	77 68%
[illegible]	26327	27728	94 95%	2723316	3332102	81 73%
[illegible]	29974	30839	97 20%	3407926	4011312	84 96%
[illegible]	26494	27862	95 09%	2819746	3441968	81 92%
[illegible]	25774	27582	93 45%	2529350	3315622	76 29%



Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)

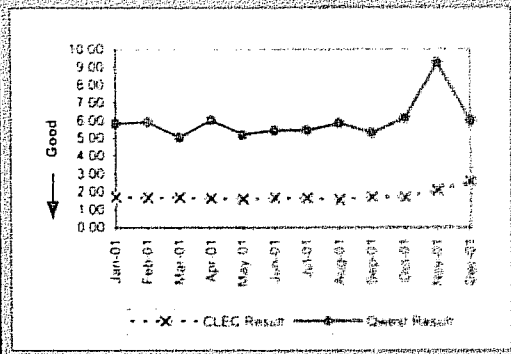
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
[illegible]	19111	22979	83 17%	754367	866186	87 09%
[illegible]	18378	21962	83 68%	644068	719729	89 49%
[illegible]	21997	24934	88 22%	718741	806886	89 08%
[illegible]	18724	22611	82 81%	724314	820411	88 29%
[illegible]	22991	25211	91 19%	747817	848094	88 18%
[illegible]	25944	27731	93 56%	775975	886147	87 57%
[illegible]	29571	31724	93 21%	700466	800726	87 48%
[illegible]	28265	29740	95 11%	642249	736282	87 23%
[illegible]	23392	24306	96 24%	514443	560881	91 72%
[illegible]	22612	23837	94 86%	526715	601761	87 53%
[illegible]	19983	22801	87 64%	472032	546396	86 39%
[illegible]	18734	19952	90 39%	440835	512988	85 93%



Checklist #2 - Billing

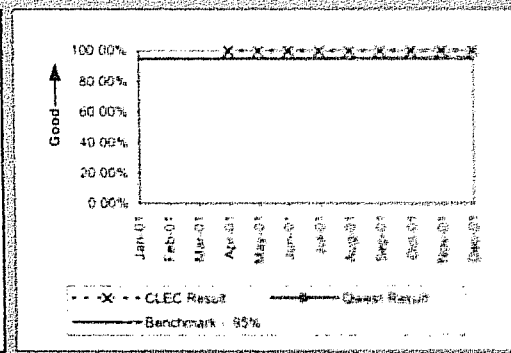
Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jan-01	481820	281966	1 71	10950422	1878409	5 83
Feb-01	417949	248190	1 68	9470296	1603443	5 91
Mar-01	419647	248713	1 69	7721272	1531815	5 04
Apr-01	431797	262711	1 64	9901426	1642211	6 03
May-01	429530	267329	1 61	8671092	1668772	5 20
Jun-01	456053	276603	1 65	8340453	1537205	5 43
Jul-01	456053	276603	1 65	8340453	1537205	5 43
Aug-01	483860	310675	1 56	9688863	1661087	5 83
Sep-01	393876	230394	1 71	6250356	1180749	5 29
Oct-01	372522	218815	1 70	8383175	1365448	6 14
Nov-01	395051	188658	2 09	12601114	1364053	9 24
Dec-01	1288756	500270	2 58	7782928	1296395	6 00



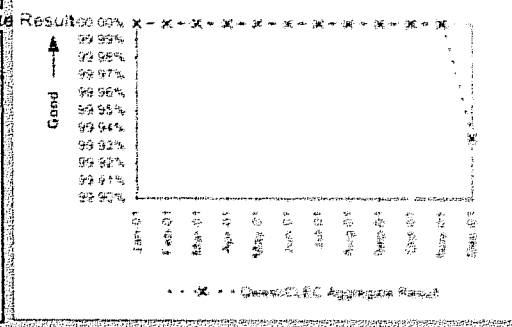
Time to Provide Usage Records (Percent) Jo... provided Switched Access (BI-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jan-01						
Feb-01						
Mar-01						
Apr-01	575	575	100 00%			
May-01	2280	2280	100 00%			
Jun-01	1229271	1229271	100 00%			
Jul-01	1319044	1319135	99 99%			
Aug-01	1485871	1486019	99 99%			
Sep-01	1116815	1116815	100 00%			
Oct-01	1370468	1370469	100 00%			
Nov-01	1180075	1180075	100 00%			
Dec-01	1123946	1123963	100 00%			



Checklist #2 - Billing

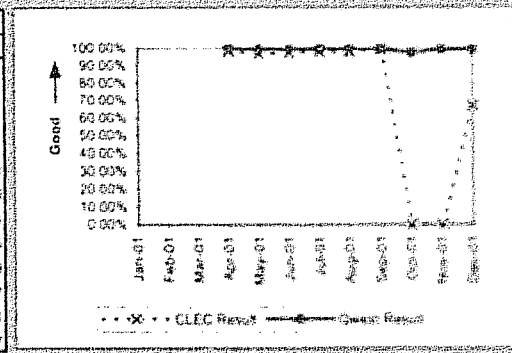
Invoices Delivered within 10 Days (Percent) All (BI-2)			
Date	Qwest/CLEC Aggrega	Qwest/CLEC Aggrega	Qwest/CLEC Aggregate
Jan-01	1188	1188	100 00%
Feb-01	1259	1259	100 00%
Mar-01	1244	1244	100 00%
Apr-01	1205	1205	100 00%
May-01	1209	1209	100.00%
Jun-01	1174	1174	100.00%
Jul-01	1220	1220	100 00%
Aug-01	1359	1359	100 00%
Sep-01	1655	1655	100 00%
Oct-01	1665	1665	100.00%
Nov-01	1694	1694	100.00%
Dec-01	1536	1537	99 93%



Checklist #2 - Billing

Billing Accuracy - Adjustments (or Errors (Percent) UNEs and Resale Aggregate (BI-3A)

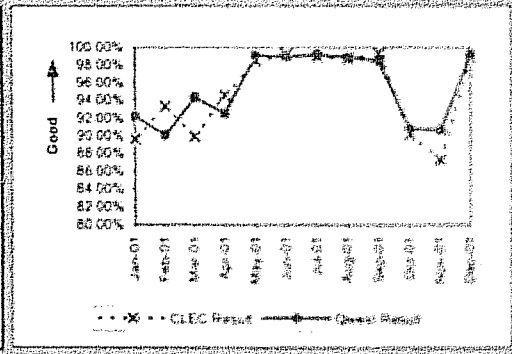
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01	9 862E+09	1 002E+10	98 44%		10595043	10626857	99 70%		
May-01	1147388 6	1184871 5	96 84%	17 50%	10562601	10639928	99 27%	296 21	179 08
Jun-01	1140808 7	1174187 1	97 16%	16 62%	10422351	10496934	99 29%	260 87	157 6
Jul-01	1182348 5	1207524 6	97 92%	14 29%	10360450	10408661	99 54%	248 45	150 04
Aug-01	1210708 7	1237343 5	97 85%	14 51%	10554947	10596793	99 61%	295	178 35
Sep-01	1226554 9	1230174 7	99 71%	5 42%	10335628	10410170	99 28%	-52 47	-32 9
Oct-01	-7071363	3150693 4	0 00%		9846102 3	10120997	97 28%	30678 94	18650 47
Nov-01	-10455499	10636906	0 00%		9484961 8	9562368 1	99 19%	49455 66	30065 91
Dec-01	5097240.2	7616253 2	66 93%	47 05%	9019307 7	9122520 6	98 87%	6153 19	3739 87



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Parity Scr
Jan-01	1456 04	1624 04	89 66%		26753 28	29010 28	92 22%		
Feb-01	1498	1602	93 38%	24 86%	26573	29490	90 11%	-4 28	-3 6
Mar-01	1451	1613	89 96%	30 06%	28396	30099	94 34%	7 43	3 52
Apr-01	1734	1834	94 55%	22 71%	30582	33032	92 58%	-3 12	-2 9
May-01	1463	1486	98 45%	12 34%	30295	30566	99 11%	2 66	0 61
Jun-01	1870	1894	99 26%	8 57%	31288	31603	99 00%	-1 1	-1 67
Jul-01	2085	211[illegible]	98 96%	10 16%	30257	30511	99 17%	1 03	-0 37
Aug-01	2231	2259	98 76%	11 06%	32630	32981	98 94%	0 79	-0 52
Sep-01	1774	1785	99 38%	7 83%	27186	27620	98 43%	-3 14	-2 91
Oct-01	1825	2023	90 21%	29 71%	27062	29779	90 88%	1	-0 39
Nov-01	2426	2777	87 36%	33 23%	31875	35150	90 68%	5 8	2 53
Dec-01	1449	1466	98 84%	10 71%	12681	12784	99 19%	1 44	-0 13

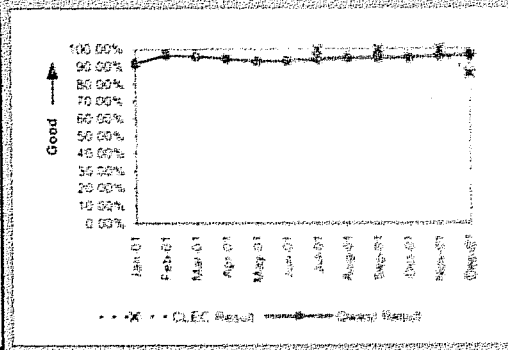


Prior to November 2001 Regional results include only WA, OR, MN, NE, IA, ND and SD data

Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

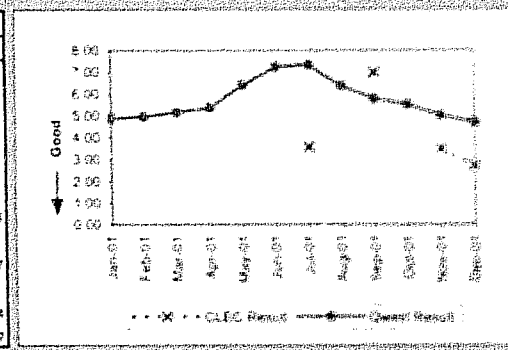
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				658	715	92 03%		
Feb-01				584	605	96 53%		
Mar-01				733	765	95 82%		
Apr-01				635	672	94 49%		
May-01				792	853	92 85%		
Jun-01				664	713	93 13%		
Jul-01	6	6	100 00%	713	758	94 06%	-0 61	-1 37
Aug-01				809	852	94 95%		
Sep-01	1	1	100 00%	628	663	94 72%	-0 24	-1 14
Oct-01				745	785	94 90%		
Nov-01	6	6	100 00%	676	706	95 75%	0 51	-1 31
Dec-01	6	7	85 71%	589	613	96 08%	1 09	-0 34



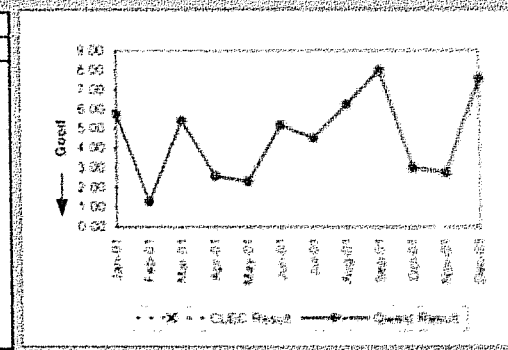
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				3486	715	4 88		
Feb-01				3003	604	4 97		
Mar-01				3952	764	5 17		
Apr-01				3614	672	5 38		
May-01				5485	853	6 43		
Jun-01				5183	713	7 27		
Jul-01	25	7	3 57	5775	786	7 35	-1 55	-1 94
Aug-01				5623	880	6 39		
Sep-01	7	1	7 00	3903	675	5 78	0 87	-0 47
Oct-01				4380	793	5 52		
Nov-01	21	6	3 50	3594	716	5 02	-0 66	-1 4
Dec-01	19	7	2 71	2926	623	4 70	-0 94	-1 57



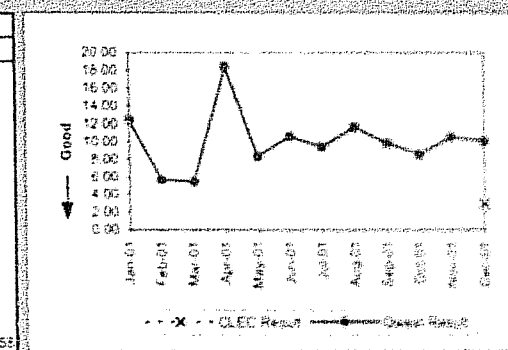
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				109	19	5 74		
Feb-01				9	7	1 29		
Mar-01				65	12	5 42		
Apr-01				18	7	2 57		
May-01				60	26	2 31		
Jun-01				119	23	5 17		
Jul-01				72	16	4 50		
Aug-01				144	23	6 26		
Sep-01				128	16	8 00		
Oct-01				54	18	3 00		
Nov-01				77	28	2 75		
Dec-01				91	12	7 58		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

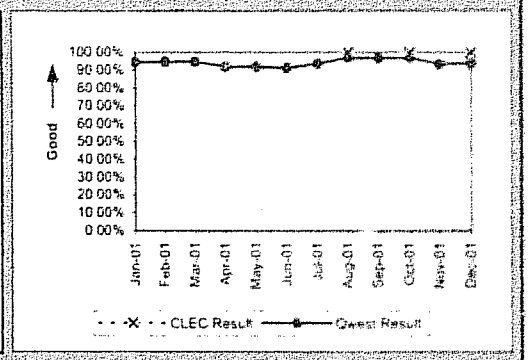
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				473	38	12 45		
Feb-01				80	14	5 71		
Mar-01				110	20	5 50		
Apr-01				553	30	18 43		
May-01				293	35	8 37		
Jun-01				276	26	10 62		
Jul-01				320	34	9 41		
Aug-01				257	22	11 68		
Sep-01				198	20	9 90		
Oct-01				223	26	8 58		
Nov-01				127	12	10 58		
Dec-01	3	1	3 00	131	13	10 08	-0 96	-1 55



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Installation

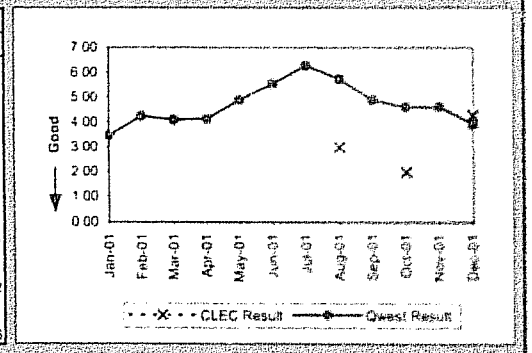
Installation Commitments Met (Percent) (OP-3)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				474	502	94 42%		
Feb-01				382	404	94 55%		
Mar-01				400	423	94 56%		
Apr-01				473	514	92 02%		
May-01				581	633	91 79%		
Jun-01				536	588	91 16%		
Jul-01				680	726	93 66%		
Aug-01	1	1	100 00%	860	888	96 85%	-0 18	-1 11
Sep-01				525	543	96 69%		
Oct-01	1	1	100 00%	635	655	96 95%	-0 18	-1 11
Nov-01				545	584	93 32%		
Dec-01	10	10	100 00%	436	465	93 76%	-0 81	-1 49



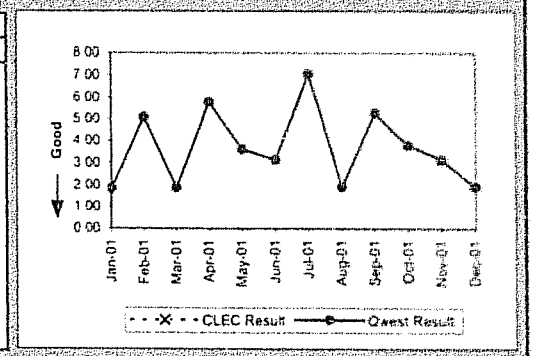
Installation Interval (Average Days) (OP-4)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				1750	502	3 49		
Feb-01				1718	404	4 25		
Mar-01				1733	423	4 10		
Apr-01				2133	514	4 15		
May-01				3099	633	4 90		
Jun-01				3263	588	5 55		
Jul-01				4626	736	6 29		
Aug-01	3	1	3 00	5208	909	5 73	-0 39	-1 24
Sep-01				2715	554	4 90		
Oct-01	2	1	2 00	3031	658	4 61	-0 53	-1 32
Nov-01				2714	586	4 63		
Dec-01	43	10	4 30	1847	469	3 94	0 4	-0 76



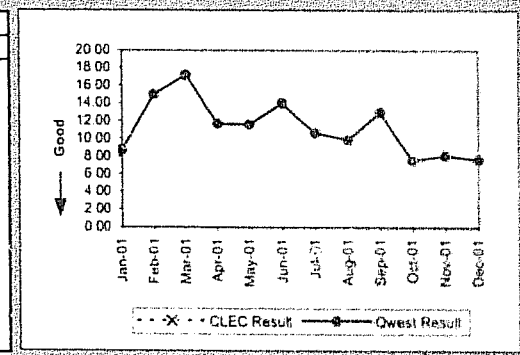
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				13	7	1 86		
Feb-01				56	11	5 09		
Mar-01				15	8	1 88		
Apr-01				52	9	5 78		
May-01				69	19	3 63		
Jun-01				41	13	3 15		
Jul-01				120	17	7 06		
Aug-01				48	25	1 92		
Sep-01				58	11	5 27		
Oct-01				38	10	3 80		
Nov-01				63	20	3 15		
Dec-01				23	12	1 92		



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Dispatches Outside MSAs

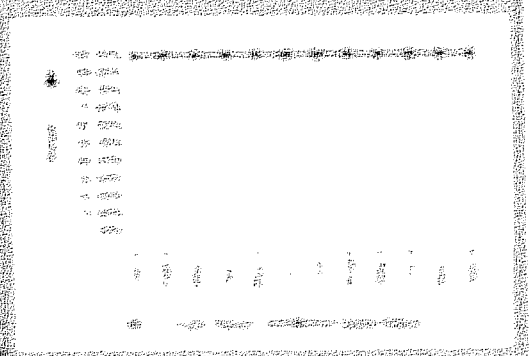
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				183	21	8 71		
Feb-01				165	11	15 00		
Mar-01				258	15	17 20		
Apr-01				374	32	11 69		
May-01				383	33	11 61		
Jun-01				546	39	14 00		
Jul-01				330	31	10 65		
Aug-01				89	9	9 89		
Sep-01				130	10	13 00		
Oct-01				91	12	7 58		
Nov-01				171	21	8 14		
Dec-01				138	18	7 67		



Checklist #2 - Actual Performance Results - Qwest Performance Results

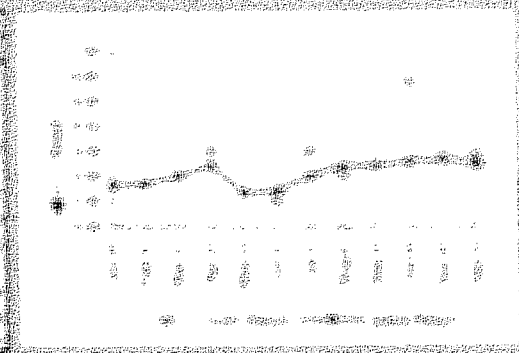
Installation Commitments Met Results (OP-4 - No Dispatches)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Min. 2 Sp.	Max. Sp.
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01				[illegible]	[illegible]	[illegible]		
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



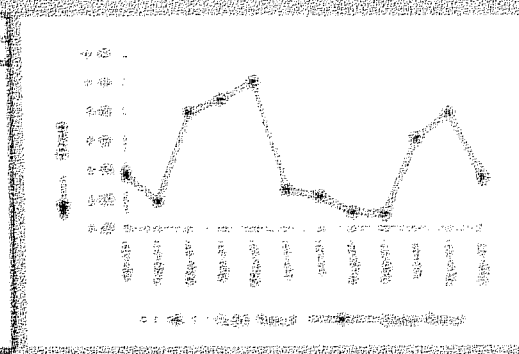
Installation Interval (Average Days) (OP-4 - No Dispatches)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Min. 2 Sp.	Max. Sp.
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01				[illegible]	[illegible]	[illegible]		
Jun-01	1	1	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	1	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	8	4	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01	23	4	5.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1279	470	2.72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1592	570	2.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



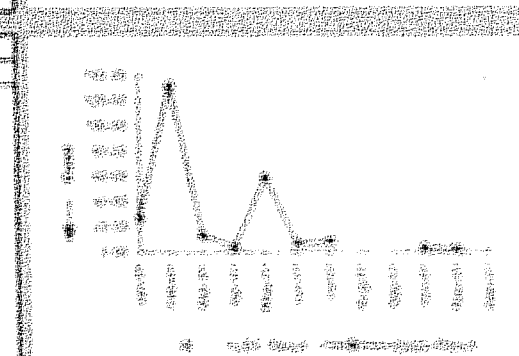
Delayed Days for Non-Facility Reasons (Average Days) (OP-6 - No Dispatches)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Min. 2 Sp.	Max. Sp.
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days) (OP-6 - No Dispatches)

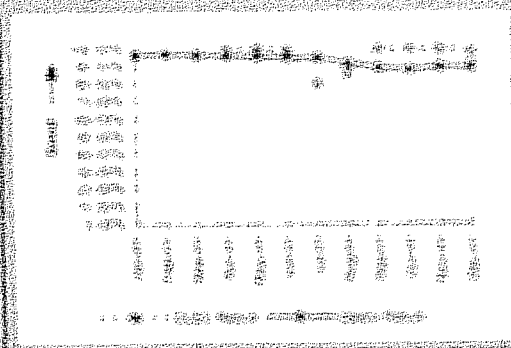
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Min. 2 Sp.	Max. Sp.
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01								
Sep-01								
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01								



Checklist #2 - Unbundled Network Elements [illegible]

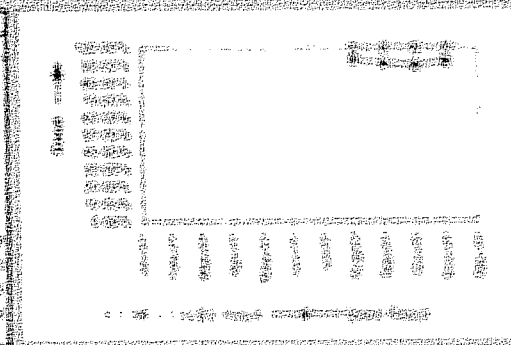
New Service Installation Quality [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	5	80.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	7	85.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	272	273	99.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	584	597	97.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



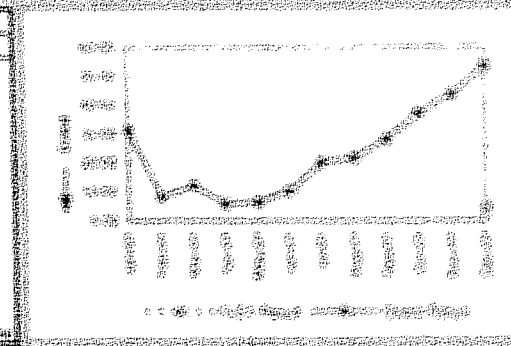
New Service Installation Quality [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	7	7	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	272	273	99.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								



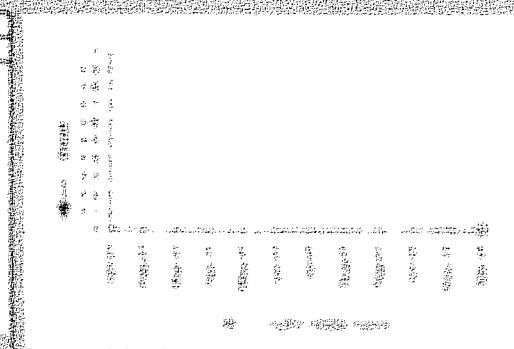
Interval for Pending Orders Delayed Past Due Date [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	9	2	4.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 Unbundled Network Element Platform (UNE-P) Installation

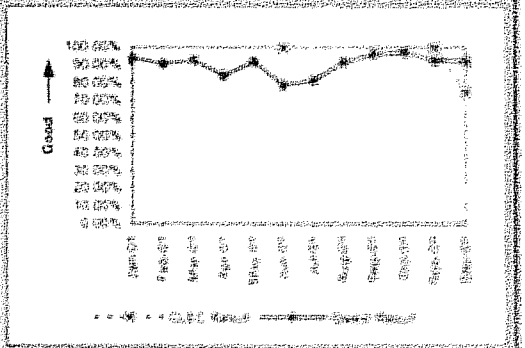
Count of Pending Orders Delayed for Facilities Reasons UNE-P (POTS) (OP 158)	
Date	ICLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

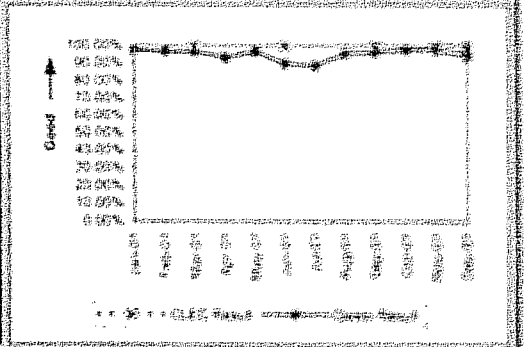
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				638	681	93.69%		
Feb-01				468	516	90.70%		
Mar-01				700	755	92.72%		
Apr-01				880	1044	84.29%		
May-01				933	1014	92.01%		
Jun-01	1	1	100.00%	979	1242	78.82%	-0.52	-1.31
Jul-01				931	1143	81.45%		
Aug-01				842	918	91.72%		
Sep-01				763	796	95.85%		
Oct-01				628	648	96.91%		
Nov-01	2	2	100.00%	424	458	92.58%	-0.4	-1.24
Dec-01	3	4	75.00%	404	439	92.03%	0.99	-0.4



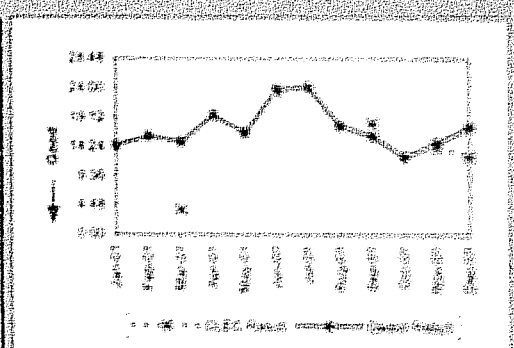
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				892	915	97.49%		
Feb-01				673	697	96.56%		
Mar-01	1	1	100.00%	1067	1107	96.39%	-0.19	-1.13
Apr-01				1356	1453	93.32%		
May-01				1353	1403	96.44%		
Jun-01	1	1	100.00%	1543	1719	89.76%	-0.34	-1.21
Jul-01				1369	1542	88.78%		
Aug-01				1213	1270	95.51%		
Sep-01	1	1	100.00%	1086	1128	96.28%	-0.2	-1.12
Oct-01				888	910	97.58%		
Nov-01	3	3	100.00%	635	651	97.54%	-0.27	-1.17
Dec-01	6	6	100.00%	598	634	94.32%	-0.6	-1.38



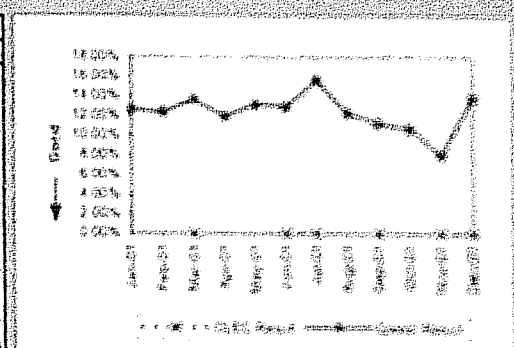
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				13397:56	915	14:39		
Feb-01				11246:55	697	16:08		
Mar-01	4:04	1	4:04	16928:12	1107	15:18	-0.79	-1.48
Apr-01				28477:42	1453	19:36		
May-01				23498:48	1403	16:45		
Jun-01	23:33	1	23:33	40975:11	1719	23:50	-0.01	-1.01
Jul-01				37252:39	1542	24:10		
Aug-01				22705:39	1270	17:53		
Sep-01	18:17	1	18:17	18262:31	1128	16:11	0.13	-0.92
Oct-01				11669:27	910	12:49		
Nov-01	42:59	3	14:20	9829:34	651	15:06	-0.1	-1.06
Dec-01	77:18	6	12:53	11202:46	634	17:40	-0.68	-1.41



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

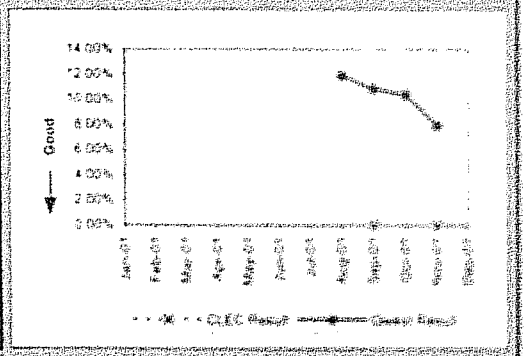
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				118	937	12.59%		
Feb-01				89	719	12.38%		
Mar-01	0	1	0.00%	155	1139	13.61%	-0.4	-1.24
Apr-01				177	1484	11.93%		
May-01				168	1431	13.14%		
Jun-01	0	1	0.00%	229	1770	12.94%	-0.39	-1.23
Jul-01	0	1	0.00%	249	1595	15.61%	-0.47	-1.26
Aug-01				160	1306	12.25%		
Sep-01	0	1	0.00%	130	1159	11.22%	-0.36	-1.22
Oct-01				99	933	10.61%		
Nov-01	0	3	0.00%	54	673	8.02%	-0.51	-1.31
Dec-01	0	6	0.00%	92	669	13.75%	-0.97	-1.59



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

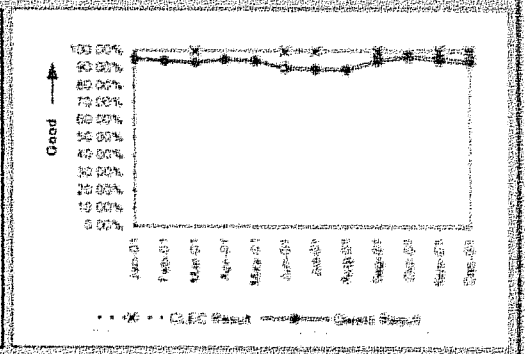
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				142	1195	11.87%		
Sep-01	0	1	0.00%	115	1065	10.80%	-0.35	-1.21
Oct-01				89	858	10.37%		
Nov-01	0	2	0.00%	49	616	7.95%	-0.42	-1.25
Dec-01								



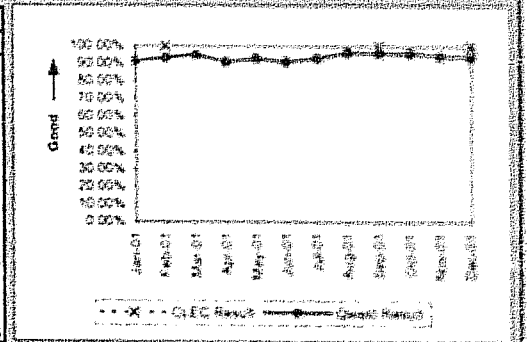
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				895	937	95.52%		
Feb-01				677	719	94.16%		
Mar-01	1	1	100.00%	1065	1139	93.50%	-0.26	-1.16
Apr-01				1410	1484	95.01%		
May-01				1349	1431	94.27%		
Jun-01	1	1	100.00%	1601	1770	90.45%	-0.32	-1.2
Jul-01	1	1	100.00%	1430	1595	89.66%	-0.34	-1.21
Aug-01				1165	1306	89.20%		
Sep-01	1	1	100.00%	1092	1159	94.22%	-0.25	-1.15
Oct-01				902	933	96.68%		
Nov-01	3	3	100.00%	638	673	94.80%	-0.4	-1.25
Dec-01	6	6	100.00%	629	669	94.02%	-0.61	-1.37



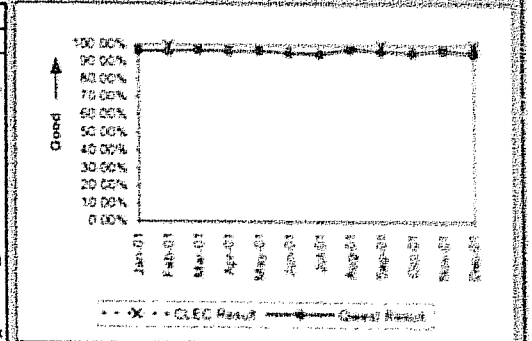
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				627	686	91.40%		
Feb-01	1	1	100.00%	450	483	93.17%	-0.27	-1.16
Mar-01				721	759	94.99%		
Apr-01				893	981	91.03%		
May-01				821	883	92.96%		
Jun-01				885	973	90.96%		
Jul-01				917	986	93.00%		
Aug-01				851	885	96.16%		
Sep-01	1	1	100.00%	748	782	95.65%	-0.21	-1.13
Oct-01				600	626	95.85%		
Nov-01				516	547	94.33%		
Dec-01	1	1	100.00%	399	425	93.88%	-0.25	-1.16



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

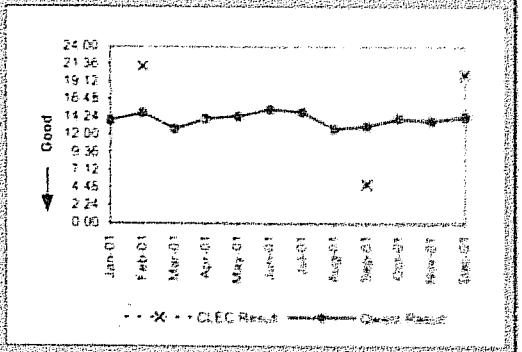
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				884	914	96.72%		
Feb-01	1	1	100.00%	627	651	96.31%	-0.2	-1.12
Mar-01				971	1001	97.00%		
Apr-01				1272	1317	96.56%		
May-01				1164	1204	96.68%		
Jun-01				1239	1296	95.60%		
Jul-01				1250	1315	95.06%		
Aug-01				1184	1211	97.77%		
Sep-01	1	1	100.00%	1006	1042	96.55%	-0.19	-1.11
Oct-01				846	885	95.59%		
Nov-01				746	768	97.14%		
Dec-01	3	3	100.00%	595	625	95.20%	-0.39	-1.24



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

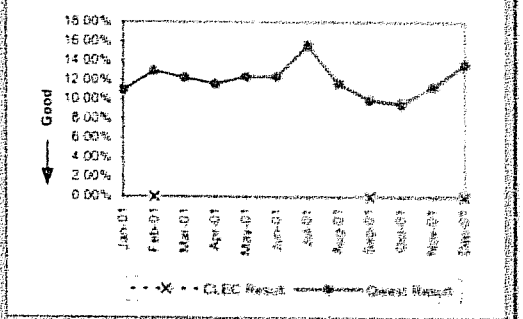
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				12781 56	914	13 59		
Feb-01	21 20	1	21 20	9769 53	651	15 00	0 77	-0 53
Mar-01				12827 37	1001	12 49		
Apr-01				18692 35	1317	14 12		
May-01				17478 01	1204	14 31		
Jun-01				20050 47	1296	15 28		
Jul-01				19896 33	1315	15 08		
Aug-01				15506 05	1211	12 48		
Sep-01	5 20	1	5 20	13710 23	1042	13 09	-0 57	-1 35
Oct-01				12539 28	885	14 10		
Nov-01				10633 05	768	13 51		
Dec-01	60 28	3	20 08	9028 22	625	14 27	0 81	-0 51



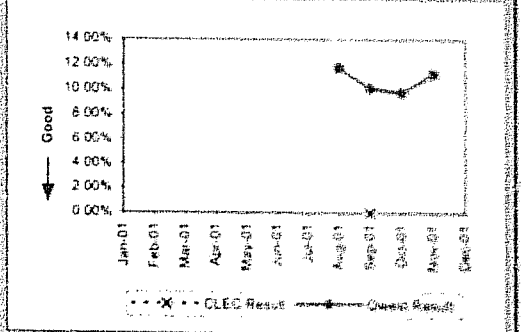
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				102	927	11 00%		
Feb-01	0	1	0 00%	86	661	13 01%	-0 39	-1 23
Mar-01				125	1017	12 29%		
Apr-01				156	1339	11 65%		
May-01				152	1225	12 41%		
Jun-01				165	1327	12 43%		
Jul-01				210	1341	15 66%		
Aug-01				144	1229	11 72%		
Sep-01	0	1	0 00%	106	1068	9 93%	-0 33	-1 2
Oct-01				86	901	9 55%		
Nov-01				88	778	11 31%		
Dec-01	0	3	0 00%	87	635	13 70%	-0 69	-1 42



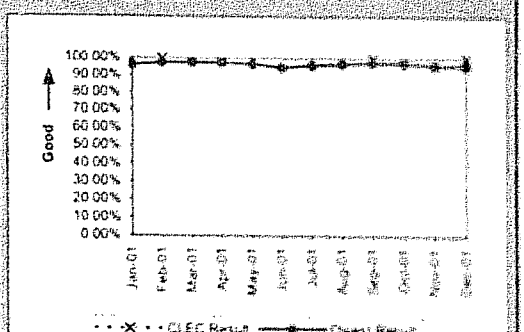
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				132	1124	11 74%		
Sep-01	0	1	0 00%	98	965	10 16%	-0 34	-1 2
Oct-01				81	828	9 78%		
Nov-01				80	710	11 27%		
Dec-01								



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

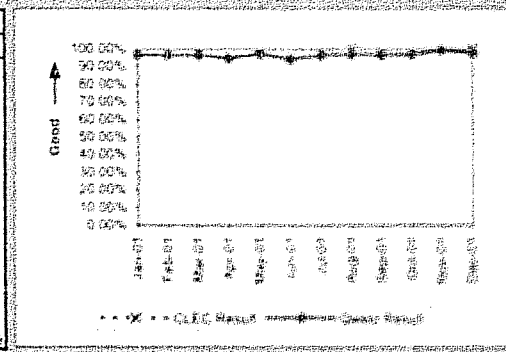
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				890	927	96 01%		
Feb-01	1	1	100 00%	644	661	97 43%	-0 16	-1 1
Mar-01				992	1017	97 54%		
Apr-01				1301	1339	97 16%		
May-01				1182	1225	96 49%		
Jun-01				1256	1327	94 65%		
Jul-01				1285	1341	95 82%		
Aug-01				1186	1229	96 50%		
Sep-01	1	1	100 00%	1041	1068	97 47%	-0 16	-1 1
Oct-01				874	901	97 00%		
Nov-01				746	778	95 89%		
Dec-01	3	3	100 00%	607	635	95 59%	-0 37	-1 23



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

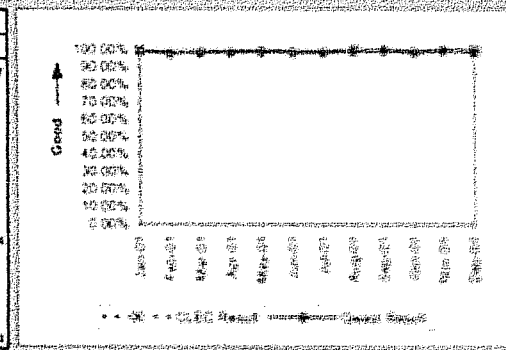
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01				293	303	96.70%		
Feb-01				314	326	96.32%		
Mar-01				271	281	96.44%		
Apr-01				289	305	94.75%		
May-01				289	297	97.31%		
Jun-01				347	368	94.29%		
Jul-01				282	292	96.58%		
Aug-01	1	1	100.00%	271	279	97.13%	-0.17	-1.1
Sep-01				203	210	96.67%		
Oct-01				233	240	97.08%		
Nov-01				301	303	99.34%		
Dec-01	1	1	100.00%	292	298	97.99%	-0.14	1.09



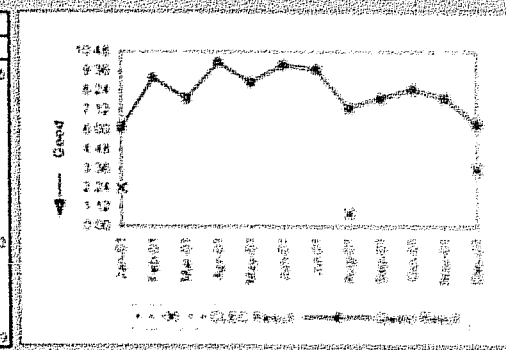
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	2	2	100.00%	586	590	99.32%	-0.12	-1.07
Feb-01				635	649	97.84%		
Mar-01				703	714	98.46%		
Apr-01				568	577	98.44%		
May-01				563	569	98.95%		
Jun-01				680	690	98.55%		
Jul-01				569	578	98.44%		
Aug-01	1	1	100.00%	581	584	99.49%	-0.07	-1.04
Sep-01				499	501	99.60%		
Oct-01				496	503	98.61%		
Nov-01				581	583	99.66%		
Dec-01	5	5	100.00%	555	561	98.93%	-0.23	-1.14



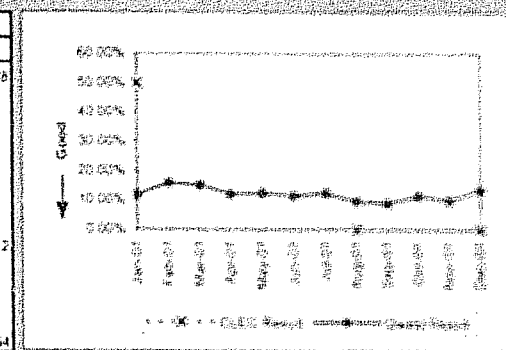
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	4:48	2	2:24	3637:22	590	6:10	-0.58	-1.35
Feb-01				5954:47	649	9:11		
Mar-01				5665:51	714	7:56		
Apr-01				5844:09	577	10:08		
May-01				5079:18	569	8:56		
Jun-01				6872:17	690	9:58		
Jul-01				5606:21	578	9:42		
Aug-01	0:50	1	0:50	4299:02	584	7:22	-0.7	-1.43
Sep-01				3991:00	501	7:58		
Oct-01				4264:09	503	8:29		
Nov-01				4640:56	583	7:58		
Dec-01	18:08	5	3:38	3593:06	561	6:24	-0.65	-1.39



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	1	2	50.00%	70	590	11.86%	1.18	-0.28
Feb-01				103	650	15.85%		
Mar-01				108	714	15.13%		
Apr-01				70	577	12.13%		
May-01				71	570	12.46%		
Jun-01				79	690	11.45%		
Jul-01				73	585	12.48%		
Aug-01	0	1	0.00%	56	584	9.59%	-0.33	-1.2
Sep-01				45	501	8.98%		
Oct-01				58	503	11.53%		
Nov-01				59	583	10.12%		
Dec-01	0	5	0.00%	76	561	13.55%	-0.88	-1.54



CONTINUATION

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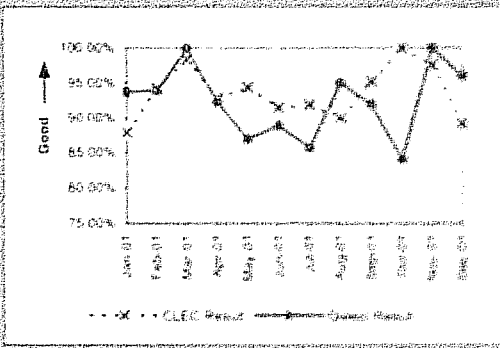
Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

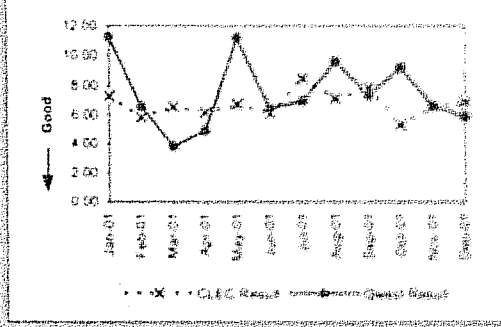
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	51	58	87 93%	15	16	93 75%	0 55	-0 67
Feb-01	49	52	94 23%	31	33	93 94%	-0 05	-1 03
Mar-01	61	62	98 39%	13	13	100 00%	N/A	-0 96
Apr-01	52	56	92 86%	12	13	92 31%	-0 07	-1 04
May-01	68	72	94 44%	20	23	86 96%	-0 93	-1 55
Jun-01	54	59	91 53%	8	9	88 89%	-0 23	-1 14
Jul-01	68	74	91 89%	18	21	85 71%	-0 71	-1 43
Aug-01	54	60	90 00%	19	20	95 00%	0 53	-0 68
Sep-01	59	62	95 16%	34	37	91 89%	-0 56	-1 35
Oct-01	39	39	100 00%	21	25	84 00%	-1 7	-2 04
Nov-01	40	41	97 56%	24	24	100 00%	N/A	-0 73
Dec-01	41	46	89 13%	24	25	96 00%	0 93	-0 44



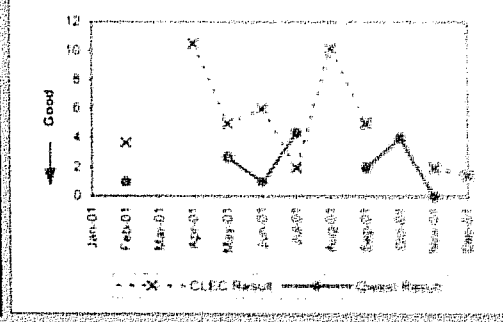
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	425	58	7 33	180	16	11 25	-0 53	-1 32
Feb-01	304	52	5 85	218	33	6 61	-0 48	-1 29
Mar-01	408	62	6 58	50	13	3 85	1 58	-0 04
Apr-01	346	56	6 18	64	13	4 92	0 58	-0 65
May-01	487	72	6 76	258	23	11 22	-4 58	-3 79
Jun-01	361	59	6 12	45	7	6 43	-0 18	-1 11
Jul-01	647	76	8 51	140	20	7 00	0 96	-0 42
Aug-01	436	61	7 15	183	19	9 63	-0 9	-1 55
Sep-01	564	64	7 88	244	33	7 39	0 5	-0 7
Oct-01	213	40	5 32	221	24	9 21	-1 65	-2
Nov-01	275	42	6 55	113	17	5 65	-0 06	-1 04
Dec-01	326	47	6 94	100	17	5 88	0 65	-0 6



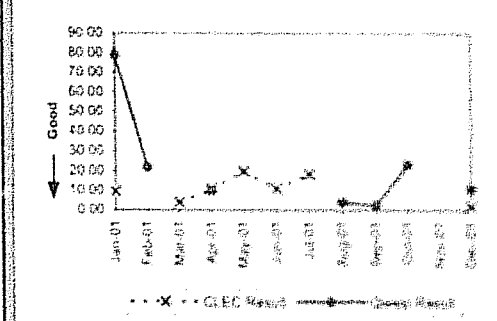
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01	11	3	3 67	1	1	1 00		
Mar-01								
Apr-01	21	2	10 50					
May-01	15	3	5 00	8	3	2 67	0 22	-0 87
Jun-01	24	4	6 00	1	1	1 00		
Jul-01	6	3	2 00	13	3	4 33	-4 95	-4 01
Aug-01	61	6	10 17					
Sep-01	15	3	5 00	2	1	2 00		
Oct-01				4	1	4 00		
Nov-01	4	2	2 00	0	2	0 00		
Dec-01	6	4	1 50					



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

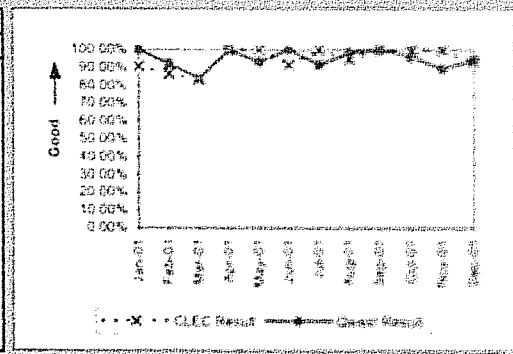
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	68	7	9 71	79	1	79 00		
Feb-01				22	1	22 00		
Mar-01	4	1	4 00					
Apr-01	22	2	11 00	10	1	10 00		
May-01	20	1	20 00					
Jun-01	11	1	11 00					
Jul-01	75	4	18 75					
Aug-01				4	1	4 00		
Sep-01				5	2	2 50		
Oct-01				70	3	23 33		
Nov-01								
Dec-01	4	2	2 00	11	1	11 00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

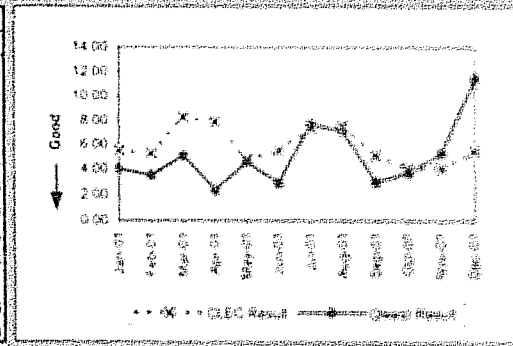
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	10	11	90 91%	24	24	100 00%	N/A	-0 38
Feb-01	13	15	86 67%	12	13	92 31%	0 3	-0 82
Mar-01	10	12	83 33%	21	25	84 00%	0 03	-0 98
Apr-01	14	14	100 00%	18	18	100 00%	N/A	N/A
May-01	7	7	100 00%	28	30	93 33%	-0 64	-1 39
Jun-01	11	12	91 67%	23	23	100 00%	N/A	-0 41
Jul-01	14	14	100 00%	33	36	91 67%	-0 96	-1 58
Aug-01	18	19	94 74%	59	60	98 33%	0 68	-0 59
Sep-01	16	16	100 00%	32	32	100 00%	N/A	N/A
Oct-01	11	11	100 00%	25	26	96 15%	-0 56	-1 34
Nov-01	8	8	100 00%	17	19	89 47%	-0 81	-1 49
Dec-01	14	15	93 33%	33	35	94 29%	0 1	-0 94



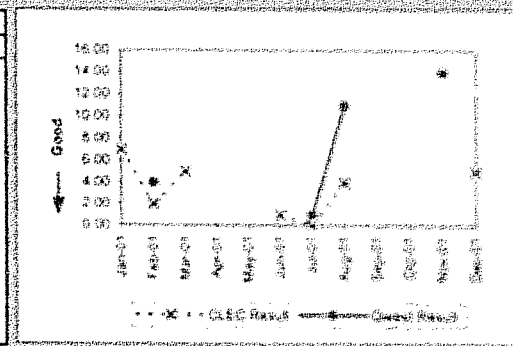
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	61	11	5 55	97	24	4 04	0 94	-0 43
Feb-01	80	15	5 33	46	13	3 54	2 51	0 53
Mar-01	100	12	8 33	129	25	5 16	1 17	-0 29
Apr-01	111	14	7 93	43	18	2 39	3 72	1 26
May-01	34	7	4 86	139	30	4 63	0 41	-0 75
Jun-01	67	12	5 58	68	23	2 96	3 72	1 26
Jul-01	119	16	7 44	294	38	7 74	-0 13	-1 06
Aug-01	145	19	7 63	430	60	7 17	0 28	-0 83
Sep-01	83	16	5 19	97	32	3 03	3 72	1 26
Oct-01	45	11	4 09	97	26	3 73	0 48	-0 71
Nov-01	33	8	4 12	101	19	5 32	-0 47	-1 28
Dec-01	83	15	5.53	402	35	11 49	-1 61	-1 98



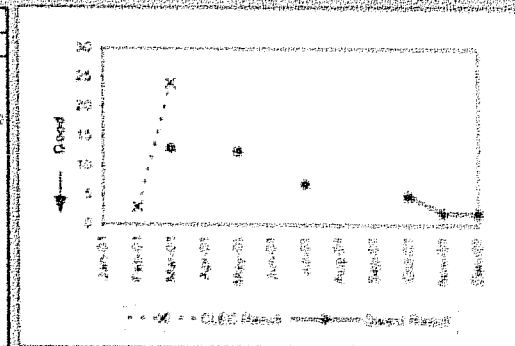
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	7	1	7 00					
Feb-01	2	1	2 00	4	1	4 00		
Mar-01	5	1	5 00					
Apr-01								
May-01								
Jun-01	1	1	1 00					
Jul-01	0	1	0 00	2	2	1 00		
Aug-01	4	1	4 00	11	1	11 00		
Sep-01								
Oct-01								
Nov-01				14	1	14 00		
Dec-01	5	1	5 00					



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

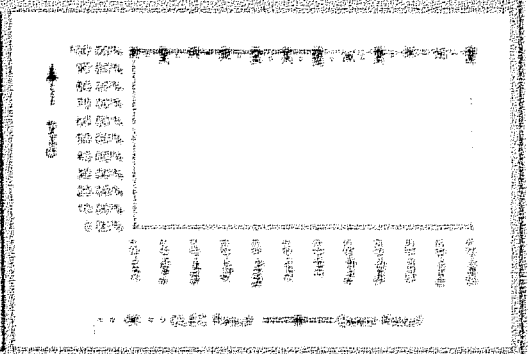
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01	3	1	3 00					
Mar-01	24	1	24 00	52	4	13 00	0 3	-0 82
Apr-01								
May-01				25	2	12 50		
Jun-01								
Jul-01				7	1	7 00		
Aug-01								
Sep-01								
Oct-01				5	1	5 00		
Nov-01				2	1	2 00		
Dec-01				4	2	2 00		



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

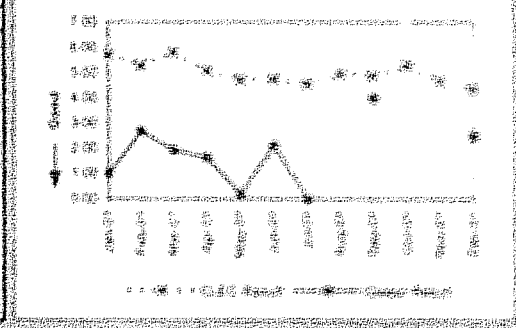
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	176	178	98.88%	12	12	100.00%	N/A	[illegible]
Feb-01	117	122	95.90%	16	16	100.00%	N/A	[illegible]
Mar-01	230	231	99.57%	13	13	100.00%	N/A	[illegible]
Apr-01	167	170	98.24%	11	11	100.00%	N/A	[illegible]
May-01	204	213	95.77%	9	9	100.00%	N/A	[illegible]
Jun-01	180	186	96.77%	16	16	100.00%	N/A	[illegible]
Jul-01	188	199	94.47%	2	2	100.00%	N/A	[illegible]
Aug-01	116	119	97.48%					
Sep-01	98	102	96.08%	1	1	100.00%	N/A	[illegible]
Oct-01	79	79	100.00%					
Nov-01	74	75	98.67%					
Dec-01	121	126	96.03%	2	2	100.00%	N/A	[illegible]



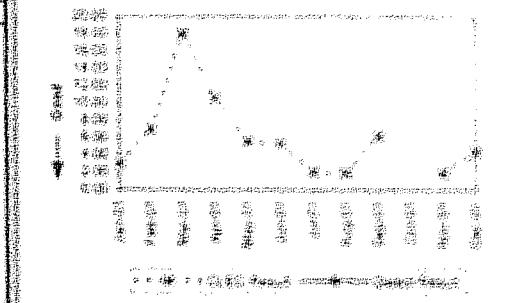
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	1020	178	5.73	12	12	1.00	3.72	[illegible]
Feb-01	646	122	5.30	43	16	2.69	1.79	[illegible]
Mar-01	1343	231	5.81	25	13	1.92	3.72	[illegible]
Apr-01	867	170	5.10	18	11	1.64	2.65	[illegible]
May-01	986	208	4.74	1	5	0.20	3.72	[illegible]
Jun-01	881	185	4.76	34	16	2.12	3.72	[illegible]
Jul-01	864	189	4.57	0	2	0.00		
Aug-01	567	114	4.97					
Sep-01	475	97	4.90	4	1	4.00		
Oct-01	418	79	5.29					
Nov-01	328	70	4.69					
Dec-01	532	122	4.36	5	2	2.50	[illegible]	[illegible]



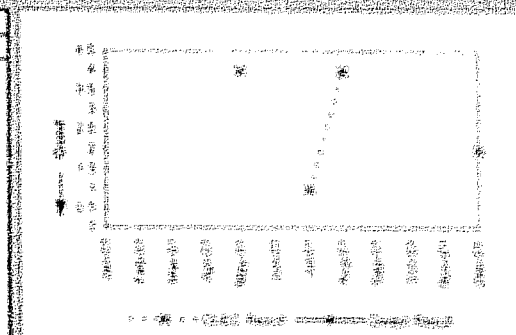
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	6	2	3.00					
Feb-01	35	5	7.00					
Mar-01	18	1	18.00					
Apr-01	32	3	10.67					
May-01	45	8	5.62					
Jun-01	32	6	5.33					
Jul-01	21	10	2.10					
Aug-01	4	2	2.00					
Sep-01	25	4	6.25					
Oct-01								
Nov-01	2	1	2.00					
Dec-01	18	4	4.50					



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

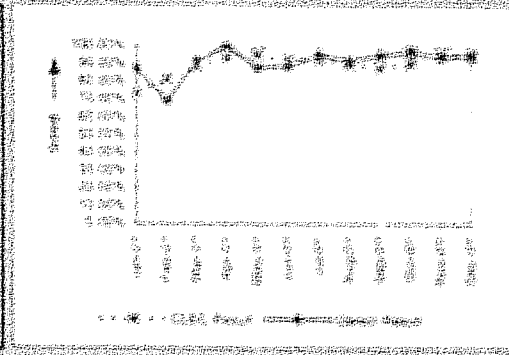
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01	4	1	4.00					
Jun-01								
Jul-01	1	1	1.00					
Aug-01	4	1	4.00					
Sep-01								
Oct-01								
Nov-01								
Dec-01	2	1	2.00					



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

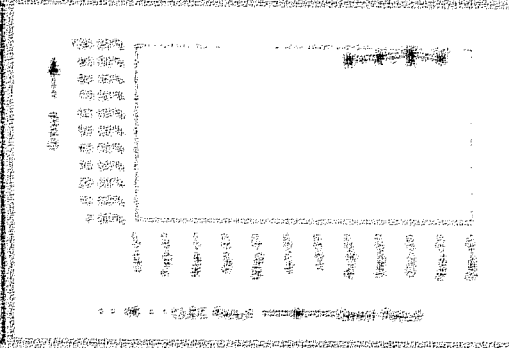
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	96	130	73.85%	75	86	87.21%	2.39	[illegible]
Feb-01	185	227	81.50%	41	59	69.49%	1.78	[illegible]
Mar-01	223	251	88.84%	54	59	91.53%	0.56	[illegible]
Apr-01	258	276	93.48%	48	48	100.00%	N/A	[illegible]
May-01	258	270	95.56%	50	57	87.72%	1.04	[illegible]
Jun-01	260	282	92.20%	56	63	88.89%	-0.76	[illegible]
Jul-01	258	279	92.47%	57	60	95.00%	0.64	[illegible]
Aug-01	220	245	89.80%	66	72	91.67%	0.43	[illegible]
Sep-01	168	191	87.96%	71	75	94.67%	1.66	[illegible]
Oct-01	141	156	90.38%	59	61	96.72%	1.59	[illegible]
Nov-01	122	128	95.31%	45	48	93.75%	-0.38	[illegible]
Dec-01	149	157	94.90%	51	54	94.44%	-0.13	[illegible]



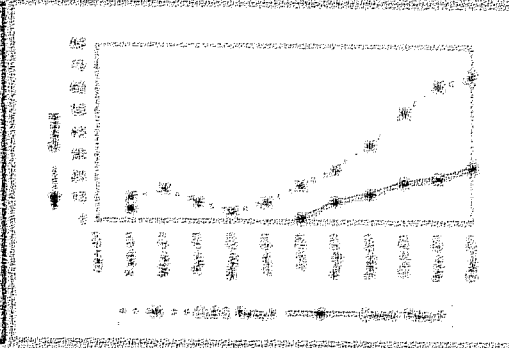
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	224	245	91.43%	67	72	93.06%	0.39	[illegible]
Sep-01	177	191	92.67%	71	75	94.67%	0.53	[illegible]
Oct-01	144	156	92.31%	59	61	96.72%	1.18	[illegible]
Nov-01	122	128	95.31%	45	48	93.75%	-0.38	[illegible]
Dec-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

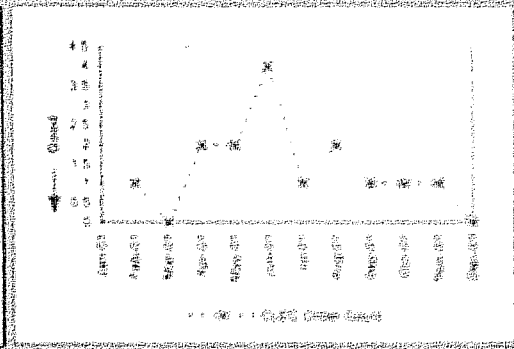
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01	11	1	11.00	21	4	5.25	0.71	[illegible]
Mar-01	15	1	15.00					
Apr-01	18	2	9.00					
May-01	31	7	4.43					
Jun-01	100	11	9.09					
Jul-01	169	10	16.90	5	3	1.67	2.1	[illegible]
Aug-01	441	18	24.50	19	2	9.50	1.9	[illegible]
Sep-01	676	19	35.58	52	4	13.00	3.72	[illegible]
Oct-01	862	17	50.71	55	3	18.33	1.96	[illegible]
Nov-01	1189	19	62.58	102	5	20.40	2.12	[illegible]
Dec-01	1467	22	66.68	76	3	25.33	1.3	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex installation

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B)

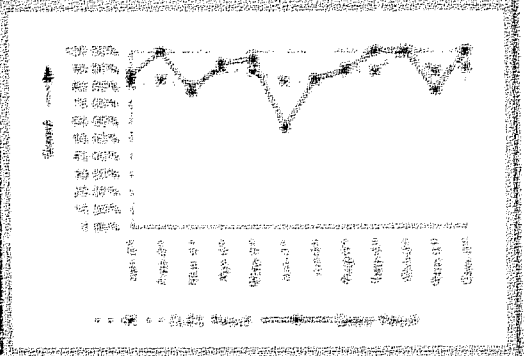
Date	CLEC Order Count
Jan-01	
Feb-01	1
Mar-01	0
Apr-01	2
May-01	2
Jun-01	4
Jul-01	1
Aug-01	2
Sep-01	1
Oct-01	1
Nov-01	1
Dec-01	0



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centers Report

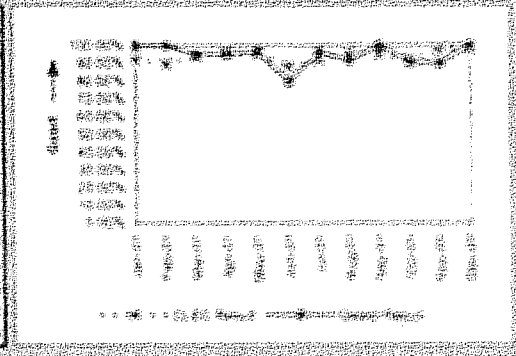
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	40	49	81 63%	13	15	86 67%	0 35	-0 13
Feb-01	26	31	83 87%	17	17	100 00%	N/A	0 00
Mar-01	61	76	80 26%	10	13	76 92%	-0 26	1 16
Apr-01	66	73	90 41%	14	15	93 33%	0 2	-0 88
May-01	56	63	88 89%	20	21	95 24%	0 73	-0 56
Jun-01	79	95	83 16%	9	16	56 25%	2 81	-2 22
Jul-01	66	79	83 54%	16	19	84 21%	-0 02	1 01
Aug-01	57	63	90 48%	16	18	88 89%	-0 19	1 15
Sep-01	56	63	88 89%	6	6	100 00%	N/A	0 87
Oct-01	46	46	100 00%	9	9	100 00%	N/A	N/A
Nov-01	31	35	88 57%	7	9	77 78%	0 69	1 42
Dec-01	40	44	90 91%	6	6	100 00%	N/A	-0 44



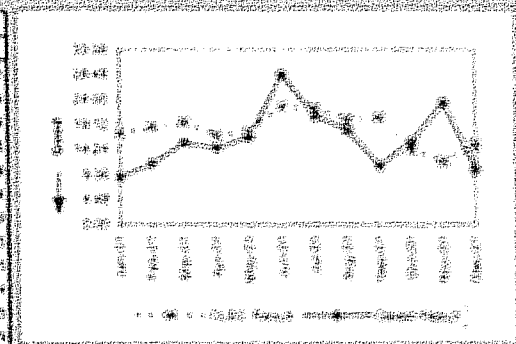
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	59	64	92 19%	17	17	100 00%	N/A	-0 35
Feb-01	54	60	90 00%	25	25	100 00%	N/A	0 02
Mar-01	112	119	94 12%	19	20	95 00%	-0 42	1 04
Apr-01	97	101	96 04%	19	20	95 00%	-0 49	1 17
May-01	86	90	95 56%	26	27	96 30%	-0 03	1 05
Jun-01	115	130	88 46%	20	25	80 00%	-0 37	1 54
Jul-01	93	101	92 08%	24	25	96 00%	-0 07	-0 08
Aug-01	84	88	95 45%	22	24	91 67%	-0 8	1 19
Sep-01	80	84	95 24%	12	12	100 00%	N/A	-0 43
Oct-01	53	58	91 38%	10	11	90 91%	-0 05	1 32
Nov-01	44	45	97 78%	9	10	90 00%	-0 74	1 83
Dec-01	54	55	98 18%	8	8	100 00%	N/A	1 [illegible]



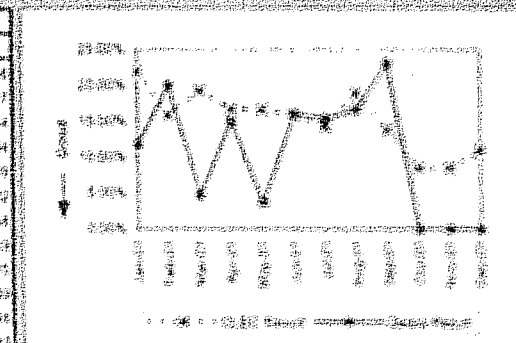
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	1124:30	64	17 34	155 24	17	9 08	2 01	0 23
Feb-01	1130:00	60	18 50	294 13	25	11 46	2 03	0 31
Mar-01	2344:07	119	19 42	312 59	20	15 37	0 98	-0 1
Apr-01	1724 14	101	17 04	293 58	20	14 42	0 67	-0 83
May-01	1622:06	90	18 01	453 04	27	16 47	-0 17	-0 3
Jun-01	2955 35	130	22 44	720 01	25	28 48	1 00	1 64
Jul-01	2260:10	101	22 23	521 20	25	20 51	0 47	-0 38
Aug-01	1778:21	88	20 13	435 54	24	18 15	-0 46	-0 10
Sep-01	1730:11	84	20 36	136 07	12	11 21	1 15	-2 58
Oct-01	838:29	58	14 27	175 27	11	15 57	-0 23	-1 16
Nov-01	545.26	45	12:07	233 33	10	23 21	-0 8	-1 38
Dec-01	845:33	55	15 22	84 47	8	10 36	1 17	-0 24



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

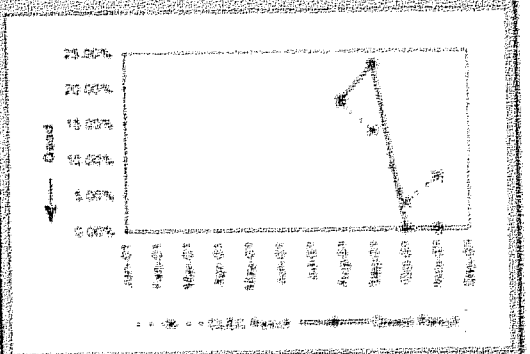
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	14	64	21 88%	2	17	11 76%	0 88	-0 44
Feb-01	10	63	15 87%	5	25	20 00%	-0 44	-1 07
Mar-01	24	124	19 35%	1	21	4 76%	1 7	0 64
Apr-01	17	102	16 67%	3	20	15 00%	0 1	-0 94
May-01	16	96	16 67%	1	27	3 70%	1 75	0 99
Jun-01	21	133	15 79%	4	25	16 00%	-0 03	-1 02
Jul-01	15	105	14 29%	4	26	15 38%	-0 14	-1 04
Aug-01	17	90	18 89%	4	24	16 67%	0 19	-0 66
Sep-01	12	87	13 79%	3	13	23 08%	-0 74	1 15
Oct-01	5	59	8 47%	0	13	0 00%	N/A	-0 32
Nov-01	4	47	8 51%	0	11	0 00%	N/A	-0 48
Dec-01	6	55	10 91%	0	8	0 00%	N/A	-0 47



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centres Repair

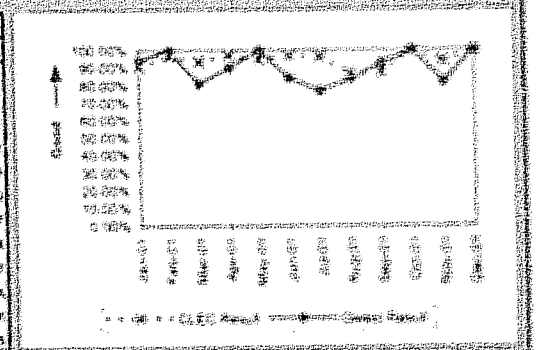
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	15	85	17.65%	4	22	18.18%	-0.06	-1.94
Sep-01	11	80	13.75%	3	13	23.08%	-0.74	-1.45
Oct-01	2	53	3.77%	0	13	0.00%	N/A	-0.72
Nov-01	3	41	7.32%	0	8	0.00%	N/A	-0.64
Dec-01								



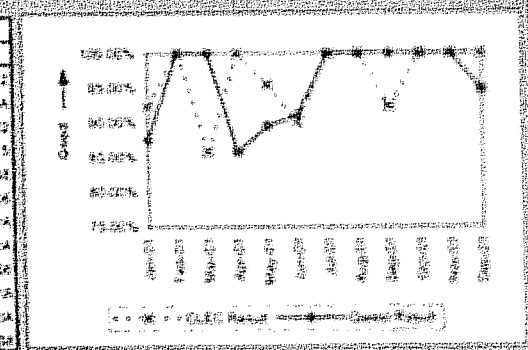
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	58	64	90.63%	16	17	94.12%	0.31	-0.81
Feb-01	61	63	96.83%	25	25	100.00%	N/A	-0.57
Mar-01	116	124	93.55%	17	21	80.95%	-1.36	-1.83
Apr-01	99	102	97.06%	18	20	90.00%	-0.96	-1.58
May-01	91	96	94.79%	27	27	100.00%	N/A	-0.27
Jun-01	129	133	96.99%	21	25	84.00%	-1.63	-1.99
Jul-01	101	105	96.19%	20	26	76.92%	-2.09	-2.27
Aug-01	78	90	86.67%	20	24	83.33%	-0.39	-1.24
Sep-01	76	87	87.36%	12	13	92.31%	-0.38	-0.77
Oct-01	59	59	100.00%	13	13	100.00%	N/A	N/A
Nov-01	44	47	93.62%	9	11	81.82%	-0.91	1.58
Dec-01	55	55	100.00%	8	8	100.00%	N/A	N/A



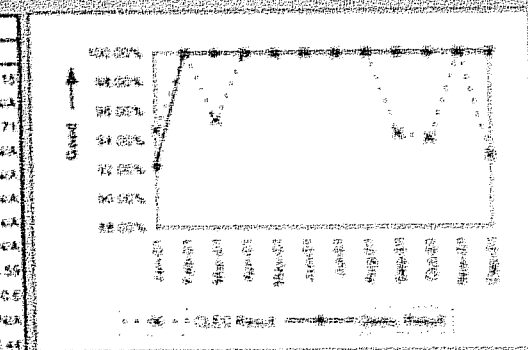
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	12	13	92.31%	7	8	87.50%	-0.32	-1.2
Feb-01	7	7	100.00%	5	5	100.00%	N/A	N/A
Mar-01	12	14	85.71%	11	11	100.00%	N/A	-0.99
Apr-01	10	10	100.00%	6	7	85.71%	-0.83	-1.9
May-01	21	22	95.45%	17	19	89.47%	-0.62	-1.38
Jun-01	18	20	90.00%	10	11	90.91%	-0.09	-1.08
Jul-01	13	13	100.00%	15	15	100.00%	N/A	N/A
Aug-01	16	16	100.00%	17	17	100.00%	N/A	N/A
Sep-01	12	13	92.31%	16	16	100.00%	N/A	-0.58
Oct-01	16	16	100.00%	12	12	100.00%	N/A	N/A
Nov-01	11	11	100.00%	7	7	100.00%	N/A	N/A
Dec-01	11	11	100.00%	18	19	94.74%	-0.62	1.38



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

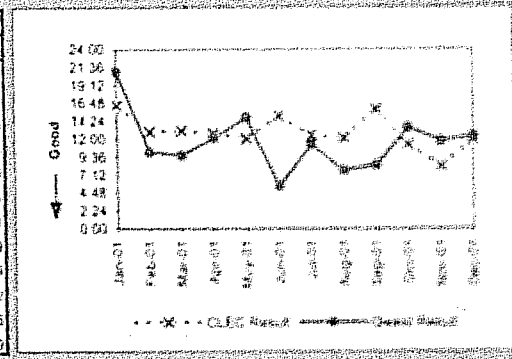
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	18	19	94.74%	12	13	92.31%	-0.25	-1.15
Feb-01	10	10	100.00%	8	8	100.00%	N/A	N/A
Mar-01	21	22	95.45%	14	14	100.00%	N/A	-0.71
Apr-01	13	13	100.00%	10	10	100.00%	N/A	N/A
May-01	27	27	100.00%	23	23	100.00%	N/A	N/A
Jun-01	27	27	100.00%	17	17	100.00%	N/A	N/A
Jul-01	21	21	100.00%	19	19	100.00%	N/A	N/A
Aug-01	20	20	100.00%	18	18	100.00%	N/A	N/A
Sep-01	17	18	94.44%	20	20	100.00%	N/A	-0.55
Oct-01	16	17	94.12%	16	16	100.00%	N/A	-0.5
Nov-01	15	15	100.00%	12	12	100.00%	N/A	N/A
Dec-01	13	14	92.86%	25	25	100.00%	N/A	-0.44



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

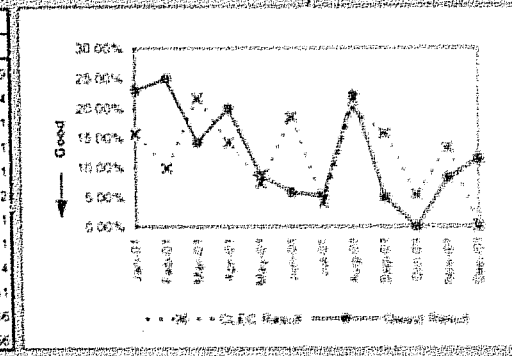
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	313 55	19	16 31	274 03	13	21 05	-0 58	-1 35
Feb-01	130 14	10	13 01	82 14	8	10 17	0 9	-0 45
Mar-01	289 11	22	13 09	137 54	14	9 51	0 56	-0 66
Apr-01	166 30	13	12 48	121 53	10	12 11	0 45	-0 73
May-01	327 26	27	12 08	341 53	23	14 52	-0 73	-1 45
Jun-01	406 43	27	15 04	96 50	17	5 42	2 37	0 44
Jul-01	263 26	21	12 33	213 38	19	11 15	0 32	-0 81
Aug-01	243 27	20	12 10	139 46	18	7 46	1 5	-0 09
Sep-01	287 00	18	15 57	169 35	20	8 29	1 8	0 09
Oct-01	191 00	17	11 14	216 11	16	13 31	-0 7	-1 42
Nov-01	124 58	15	8 20	140 59	12	11 45	-0 9	-1 55
Dec-01	166.42	14	11 54	309 17	25	12 22	-0 15	-1 09



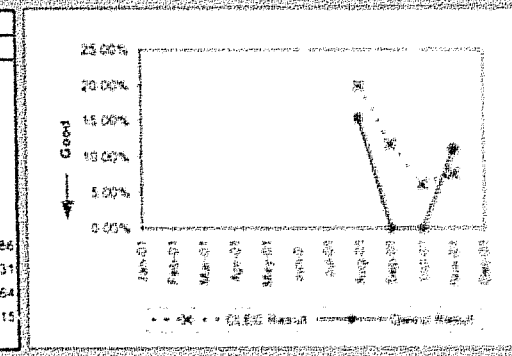
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	3	19	15 79%	3	13	23 08%	-0 48	-1 29
Feb-01	1	10	10 00%	2	8	25 00%	-0 73	-1 44
Mar-01	5	23	21 74%	2	14	14 29%	0 48	-0 71
Apr-01	2	14	14 29%	2	10	20 00%	-0 35	-1 21
May-01	2	27	7 41%	2	23	8 70%	-0 16	-1 1
Jun-01	5	27	18 52%	1	17	5 88%	1 13	-0 32
Jul-01	1	24	4 17%	1	19	5 26%	-0 16	-1 1
Aug-01	4	20	20 00%	4	18	22 22%	-0 16	-1 1
Sep-01	3	19	15 79%	1	20	5 00%	0 99	-0 4
Oct-01	1	18	5 56%	0	16	0 00%	N/A	-0 61
Nov-01	2	15	13 33%	1	12	8 33%	0 23	-0 86
Dec-01	0	14	0 00%	3	26	11 54%	-1 09	-1 66



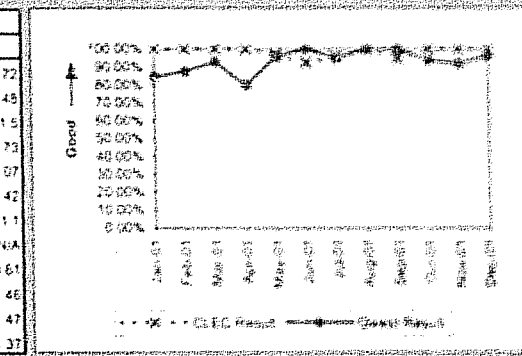
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	20	20 00%	2	13	15 38%	0 24	-0 86
Sep-01	2	17	11 76%	0	14	0 00%	N/A	-0 31
Oct-01	1	16	6 25%	0	13	0 00%	N/A	-0 64
Nov-01	1	13	7 69%	1	9	11 11%	-0 25	-1 15
Dec-01								



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

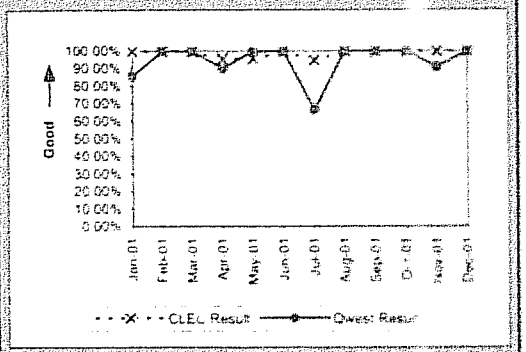
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	19	19	100 00%	11	13	84 62%	-1 18	-1 72
Feb-01	10	10	100 00%	7	8	87 50%	-0 6	-1 48
Mar-01	23	23	100 00%	13	14	92 86%	-0 82	-1 5
Apr-01	14	14	100 00%	8	10	80 00%	-1 21	-1 73
May-01	26	27	96 30%	22	23	95 65%	-0 11	-1 07
Jun-01	25	27	92 59%	17	17	100 00%	N/A	-0 42
Jul-01	23	24	95 83%	18	19	94 74%	-0 16	-1 1
Aug-01	20	20	100 00%	18	18	100 00%	N/A	N/A
Sep-01	18	19	94 74%	20	20	100 00%	N/A	-0 61
Oct-01	18	18	100 00%	15	16	93 75%	-0 75	-1 46
Nov-01	15	15	100 00%	11	12	91 67%	-0 78	-1 47
Dec-01	14	14	100 00%	25	26	96 15%	-0 6	-1 37



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

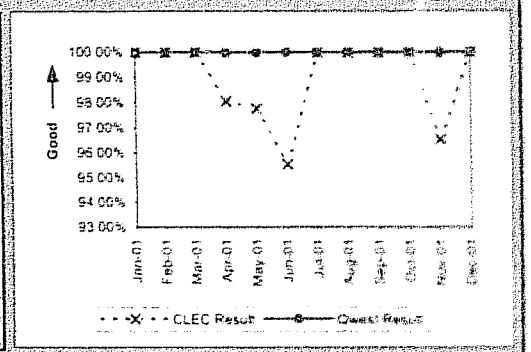
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

[illegible]	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	18	18	100 00%	6	7	85 71%	-0 92	-1 56
[illegible]	10	10	100 00%	10	10	100 00%	N/A	N/A
[illegible]	28	28	100 00%	11	11	100 00%	N/A	N/A
[illegible]	22	23	95 65%	9	10	90 00%	-0 5	-1 3
[illegible]	22	23	95 65%	6	6	100 00%	N/A	-0 92
[illegible]	24	24	100 00%	6	6	100 00%	N/A	N/A
[illegible]	19	20	95 00%	2	3	66 67%	-0 97	-1 59
[illegible]	37	37	100 00%	14	14	100 00%	N/A	N/A
[illegible]	16	16	100 00%	8	8	100 00%	N/A	N/A
[illegible]	24	24	100 00%	4	4	100 00%	N/A	N/A
[illegible]	11	11	100 00%	10	11	90 91%	-0 74	-1 45
[illegible]	12	12	100 00%	4	4	100 00%	N/A	N/A



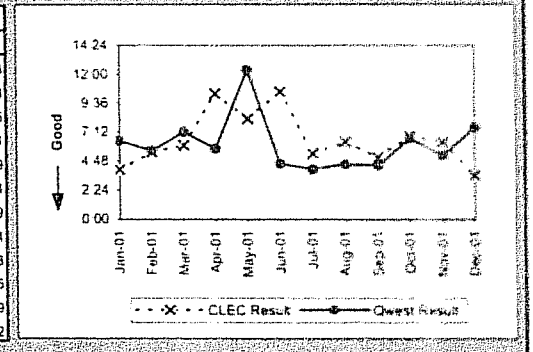
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

[illegible]	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	38	38	100 00%	13	13	100 00%	N/A	N/A
[illegible]	45	45	100 00%	19	19	100 00%	N/A	N/A
[illegible]	47	47	100 00%	13	13	100 00%	N/A	N/A
[illegible]	51	52	98 08%	16	16	100 00%	N/A	-0 85
[illegible]	45	46	97 78%	13	13	100 00%	N/A	-0 9
[illegible]	43	45	95 56%	16	16	100 00%	N/A	-0 61
[illegible]	42	42	100 00%	12	12	100 00%	N/A	N/A
[illegible]	59	59	100 00%	21	21	100 00%	N/A	N/A
[illegible]	31	31	100 00%	13	13	100 00%	N/A	N/A
[illegible]	41	41	100 00%	9	9	100 00%	N/A	N/A
[illegible]	28	29	96 55%	16	16	100 00%	N/A	-0 75
[illegible]	29	29	100 00%	7	7	100 00%	N/A	N/A



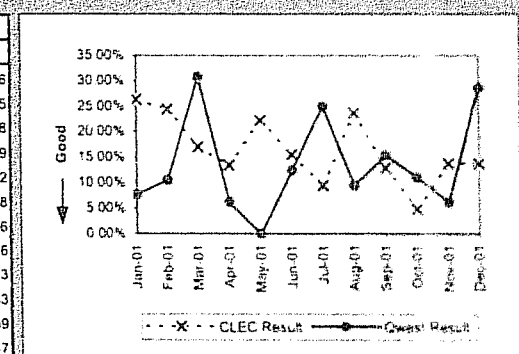
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

[illegible]	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	30	4 05	84 04	13	6 28	-0 68	-1 53
[illegible]	[illegible]	45	5 34	107 39	19	5 40	-0 05	-1 03
[illegible]	[illegible]	47	6 07	93 43	13	7 13	-0 43	-1 26
[illegible]	[illegible]	52	10 25	93 23	16	5 50	0 65	-0 61
[illegible]	[illegible]	45	8 19	160 57	13	12 23	-1 14	-1 69
[illegible]	[illegible]	45	10 35	73 18	16	4 35	1 25	-0 24
[illegible]	[illegible]	42	5 27	49 54	12	4 09	0 5	-0 69
[illegible]	[illegible]	59	6 26	95 41	21	4 33	0 93	-0 44
[illegible]	[illegible]	31	5 08	57 34	13	4 26	0 28	-0 83
[illegible]	[illegible]	41	6 56	60 19	9	6 42	0 09	-0 95
[illegible]	[illegible]	29	6 25	84 40	16	5 18	0 02	-0 99
[illegible]	[illegible]	29	3 38	52 58	7	7 34	-1 35	-1 82



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

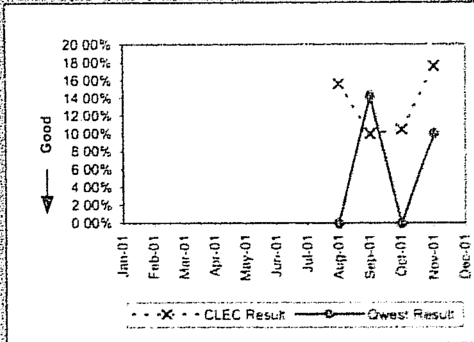
[illegible]	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	10	38	26 32%	1	13	7 69%	1 38	-0 16
[illegible]	11	45	24 44%	2	19	10 53%	1 23	-0 25
[illegible]	8	47	17 02%	4	13	30 77%	-0 95	-1 58
[illegible]	7	52	13 46%	1	16	6 25%	0 68	-0 59
[illegible]	10	45	22 22%	0	13	0 00%	N/A	0 2
[illegible]	7	45	15 56%	2	16	12 50%	0 2	-0 68
[illegible]	4	42	9 52%	3	12	25 00%	-1 09	-1 66
[illegible]	14	59	23 73%	2	21	9 52%	1 39	-0 16
[illegible]	4	31	12 90%	2	13	15 38%	-0 21	-1 13
[illegible]	2	41	4 88%	1	9	11 11%	-0 54	-1 33
[illegible]	4	29	13 79%	1	16	6 25%	0 68	-0 59
[illegible]	4	29	13 79%	2	7	28 57%	-0 78	-1 47



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

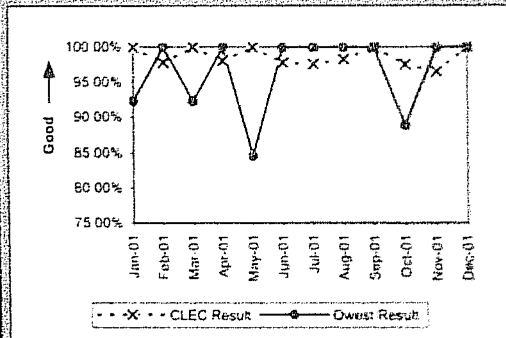
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]	[illegible]	[illegible]	[illegible]	0	17	0 00%	N/A	0
[illegible]	[illegible]	[illegible]	[illegible]	1	7	14 29%	-0 25	-1 15
[illegible]	[illegible]	[illegible]	10 53%	0	6	0 00%	N/A	-0.64
[illegible]	[illegible]	[illegible]	[illegible]	1	10	10 00%	0 41	-0 75
[illegible]								



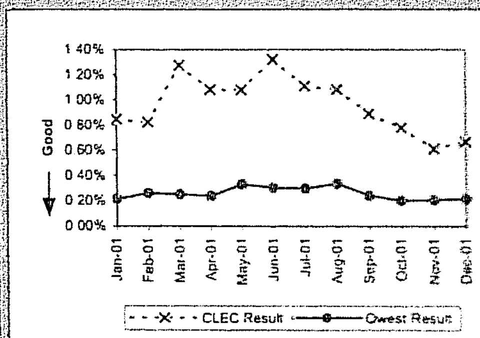
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	100 00%	12	13	92 31%	-0 9	-1 55
[illegible]	[illegible]	[illegible]	97 78%	19	19	100 00%	N/A	-0 81
[illegible]	[illegible]	[illegible]	100 00%	12	13	92 31%	-0 92	-1.56
[illegible]	[illegible]	[illegible]	98 08%	16	16	100 00%	N/A	-0 88
[illegible]	[illegible]	[illegible]	100 00%	11	13	84 62%	-1 35	-1.82
[illegible]	[illegible]	[illegible]	97 73%	16	16	100 00%	N/A	-0 85
[illegible]	[illegible]	[illegible]	97 62%	12	12	100 00%	N/A	-0 9
[illegible]	[illegible]	[illegible]	98 31%	21	21	100 00%	N/A	-0.85
[illegible]	[illegible]	[illegible]	100 00%	13	13	100 00%	N/A	N/A
[illegible]	[illegible]	[illegible]	97 50%	8	9	88 89%	-0 75	-1 46
[illegible]	[illegible]	[illegible]	96 55%	16	16	100 00%	N/A	-0.75
[illegible]	[illegible]	[illegible]	100.00%	7	7	100.00%	N/A	N/A



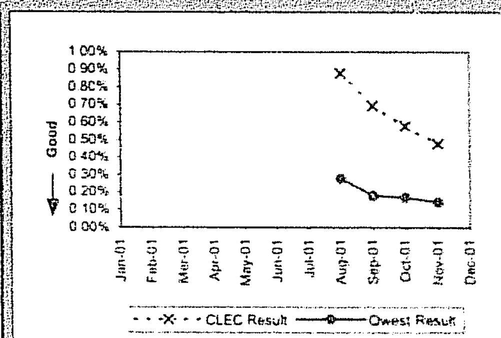
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	0 85%	43	19918	0.22%	12 42	6.55
[illegible]	[illegible]	[illegible]	0 87%	52	19904	0 26%	10 05	5.11
[illegible]	[illegible]	[illegible]	1 28%	48	19097	0 25%	18 84	10.46
[illegible]	[illegible]	[illegible]	1 08%	46	19090	0 24%	15 89	8.66
[illegible]	[illegible]	[illegible]	1 08%	63	19026	0 33%	12 07	6.34
[illegible]	[illegible]	[illegible]	1 32%	58	18943	0 31%	16 99	9.33
[illegible]	[illegible]	[illegible]	1 11%	57	18978	0 30%	13 65	7 3
[illegible]	[illegible]	[illegible]	1 08%	63	18703	0 34%	11 9	6 23
[illegible]	[illegible]	[illegible]	0 89%	46	18763	0 25%	12 01	6.3
[illegible]	[illegible]	[illegible]	0 78%	38	18782	0.20%	11 76	6.15
[illegible]	[illegible]	[illegible]	0 61%	39	18783	0 21%	8 13	3.94
[illegible]	[illegible]	[illegible]	0 67%	41	18765	0.22%	8 76	4.33



Trouble Rate (Percent) (MR-8*)

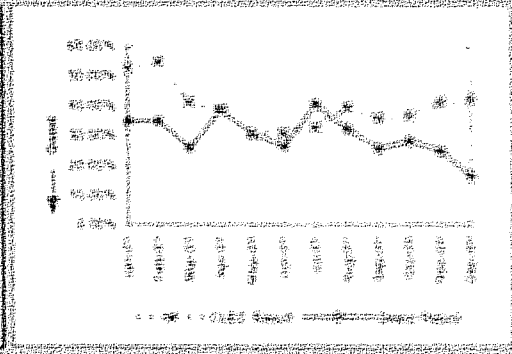
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]	[illegible]	[illegible]	0 88%	52	18703	0 28%	10 53	5 4
[illegible]	[illegible]	[illegible]	0 70%	34	18763	0 18%	11 13	5 77
[illegible]	[illegible]	[illegible]	0 58%	32	18782	0 17%	9 13	4 55
[illegible]	[illegible]	[illegible]	0 48%	27	18783	0 14%	8 06	3.9
[illegible]								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-15)

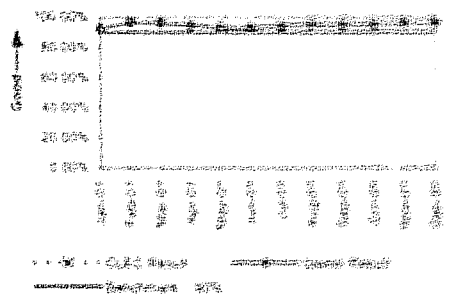
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Stat
Jan-01	136	257	52.92%	23	66	34.85%	2.62	0.30
Feb-01	144	262	54.96%	28	80	35.00%	3.13	0.39
Mar-01	137	331	41.39%	17	65	26.15%	2.33	0.43
Apr-01	106	274	38.69%	29	75	38.67%	-0.01	1.00
May-01	75	243	30.86%	28	91	30.77%	0	1
Jun-01	92	297	30.98%	21	79	26.58%	0.75	0.86
Jul-01	84	255	32.94%	39	96	40.63%	1.34	1.23
Aug-01	111	280	39.64%	30	93	32.26%	1.27	0.81
Sep-01	77	214	35.98%	16	62	25.81%	1.8	0.72
Oct-01	69	187	36.90%	15	53	28.30%	1.15	0.77
Nov-01	64	155	41.29%	13	52	25.00%	2.12	0.61
Dec-01	72	170	42.35%	8	49	16.33%	3.44	0.39



Checklist #4 - Unbundled Loop - Analog Installation

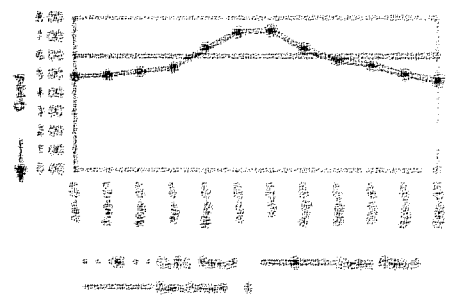
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				658	715	92 03%		
Feb-01				584	605	96 53%		
Mar-01				733	765	95 82%		
Apr-01				635	672	94 49%		
May-01				792	853	92 85%		
Jun-01				664	713	93 13%		
Jul-01				713	758	94 06%		
Aug-01				809	852	94 95%		
Sep-01				628	663	94 72%		
Oct-01				745	785	94 90%		
Nov-01				676	706	95 75%		
Dec-01				589	613	96 08%		



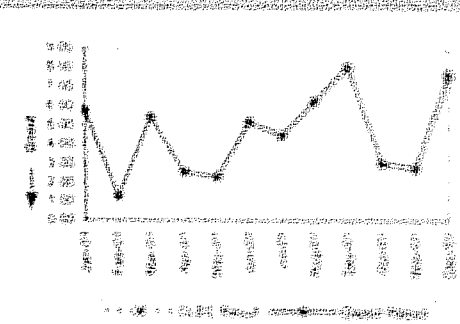
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				3486	715	4 88		
Feb-01				3003	604	4 97		
Mar-01				3952	764	5 17		
Apr-01				3614	672	5 38		
May-01				5485	853	6 43		
Jun-01				5183	713	7 27		
Jul-01				5775	786	7 35		
Aug-01				5623	880	6 39		
Sep-01				3903	675	5 78		
Oct-01				4380	793	5 52		
Nov-01				3594	716	5 02		
Dec-01				2926	623	4 70		



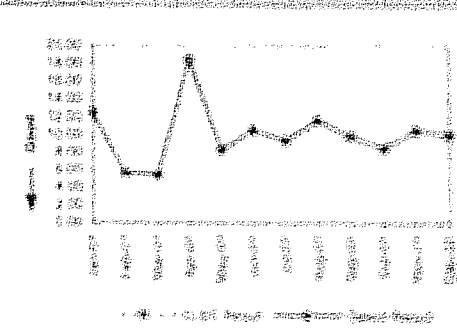
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				109	19	5 74		
Feb-01				9	7	1 29		
Mar-01				65	12	5 42		
Apr-01				18	7	2 57		
May-01				60	26	2 31		
Jun-01				119	23	5 17		
Jul-01				72	16	4 50		
Aug-01				144	23	6 26		
Sep-01				128	16	8 00		
Oct-01				54	18	3 00		
Nov-01				77	28	2 75		
Dec-01				91	12	7 58		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

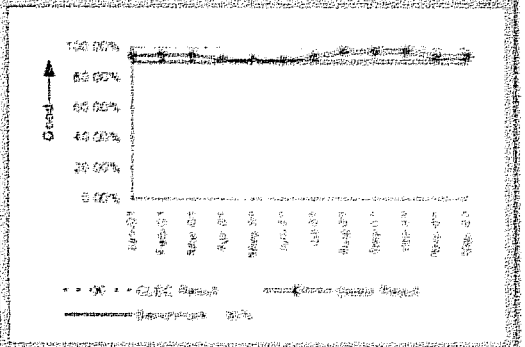
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				473	38	12 45		
Feb-01				80	14	5 71		
Mar-01				110	20	5 50		
Apr-01				553	30	18 43		
May-01				293	35	8 37		
Jun-01				276	26	10 62		
Jul-01				320	34	9 41		
Aug-01				257	22	11 68		
Sep-01				198	20	9 90		
Oct-01				223	26	8 58		
Nov-01				127	12	10 58		
Dec-01				131	13	10 08		



Checklist #4 - Unbundled Loop - Analog Installation

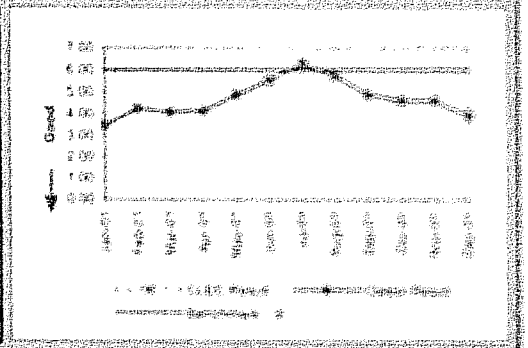
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				474	502	94.42%		
[illegible]				382	404	94.55%		
[illegible]				400	423	94.56%		
[illegible]				473	514	92.02%		
[illegible]				581	633	91.79%		
[illegible]				536	588	91.16%		
[illegible]				680	726	93.66%		
[illegible]				860	888	96.85%		
[illegible]				525	543	96.69%		
[illegible]				635	655	96.95%		
[illegible]				545	584	93.32%		
[illegible]				436	465	93.76%		



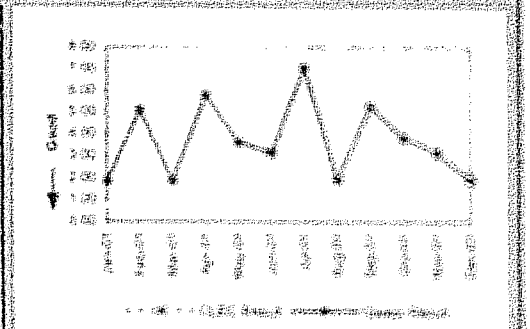
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				1750	502	3.49		
[illegible]				1718	404	4.25		
[illegible]				1733	423	4.10		
[illegible]				2133	514	4.15		
[illegible]				3099	633	4.90		
[illegible]				3263	588	5.55		
[illegible]				4626	736	6.29		
[illegible]				5208	909	5.73		
[illegible]				2715	554	4.90		
[illegible]				3031	658	4.61		
[illegible]				2714	586	4.63		
[illegible]				1847	469	3.94		



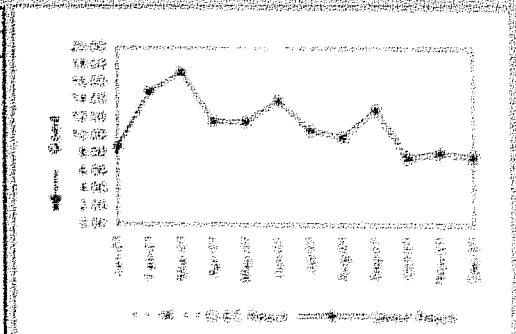
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				13	7	1.86		
[illegible]				56	11	5.09		
[illegible]				15	8	1.88		
[illegible]				52	9	5.78		
[illegible]				69	19	3.63		
[illegible]				41	13	3.15		
[illegible]				120	17	7.06		
[illegible]				48	25	1.92		
[illegible]				58	11	5.27		
[illegible]				38	10	3.80		
[illegible]				63	20	3.15		
[illegible]				23	12	1.92		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

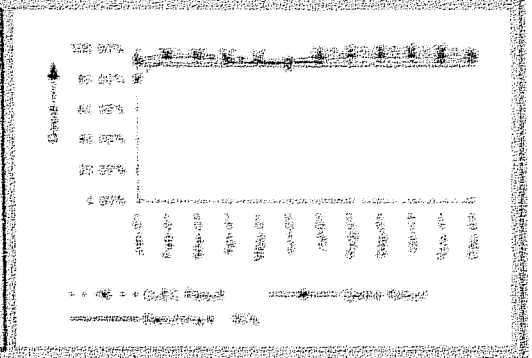
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				183	21	8.71		
[illegible]				165	11	15.00		
[illegible]				258	15	17.20		
[illegible]				374	32	11.69		
[illegible]				383	33	11.61		
[illegible]				546	39	14.00		
[illegible]				330	31	10.65		
[illegible]				89	9	9.89		
[illegible]				130	10	13.00		
[illegible]				91	12	7.58		
[illegible]				171	21	8.14		
[illegible]				138	18	7.67		



Checklist #4 - Unbundled Loop - Analog Installation

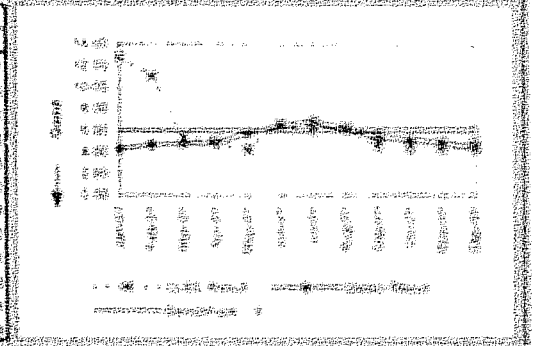
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01	25	31	80.65%	1132	1217	93.02%	2.25	0.37
Feb-01	75	78	96.15%	966	1009	95.74%	-0.18	1.15
Mar-01	121	126	96.03%	1133	1188	95.37%	-0.34	1.2
Apr-01	21	22	95.45%	1108	1186	93.42%	-0.58	1.23
May-01	18	19	94.74%	1373	1486	92.40%	-0.38	-1.23
Jun-01	69	77	89.61%	1200	1301	92.24%	0.84	-0.49
Jul-01	84	85	98.82%	1393	1484	93.87%	-1.85	-0.13
Aug-01	49	49	100.00%	1669	1740	95.92%	-1.42	-1.87
Sep-01	70	70	100.00%	1153	1206	95.61%	-1.74	-2.06
Oct-01	65	65	100.00%	1380	1440	95.83%	-1.64	-2
Nov-01	84	84	100.00%	1221	1290	94.65%	-2.11	-2.36
Dec-01	127	133	95.49%	1025	1076	95.08%	-0.2	-1.72



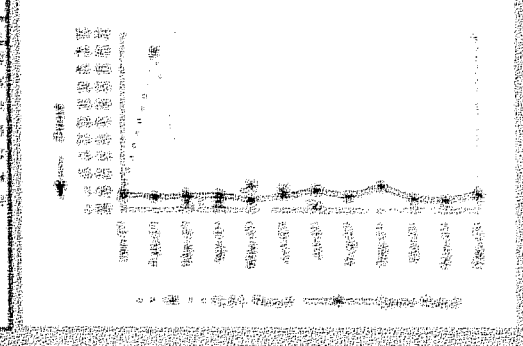
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01	128	10	12.80	5236	1217	4.30	2.58	0.81
Feb-01	276	25	11.04	4721	1008	4.68	3.09	0.84
Mar-01	11	2	5.50	5685	1187	4.79	0.63	-0.84
Apr-01	10	2	5.00	5747	1186	4.85	0.62	-0.80
May-01	13	3	4.33	8584	1486	5.78	-0.37	1.33
Jun-01	246	37	6.65	8446	1301	6.49	0.3	-0.42
Jul-01	168	28	6.00	10401	1522	6.83	-0.64	1.38
Aug-01	182	29	6.28	10831	1789	6.05	0.29	-0.80
Sep-01	96	21	4.57	6618	1229	5.38	-0.68	1.49
Oct-01	51	12	4.25	7411	1451	5.11	-0.54	1.18
Nov-01	117	27	4.33	6308	1302	4.84	-0.1	1.34
Dec-01	280	58	4.83	4773	1092	4.37	0.77	-0.63



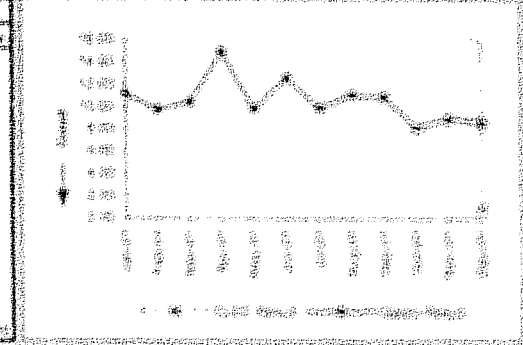
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01	24	6	4.00	122	26	4.69	-0.37	1.29
Feb-01	136	3	45.33	65	18	3.61	3.17	0.26
Mar-01	11	5	2.20	80	20	4.00	-0.68	1.15
Apr-01	2	1	2.00	70	16	4.38	-0.94	1.19
May-01	7	1	7.00	129	45	2.87	1.68	-0.22
Jun-01	48	8	6.00	160	36	4.44	0.59	-0.64
Jul-01	1	1	1.00	192	33	5.82	-0.44	1.37
Aug-01				192	48	4.00		
Sep-01				186	27	6.89		
Oct-01				92	28	3.29		
Nov-01				140	48	2.92		
Dec-01				114	24	4.75		



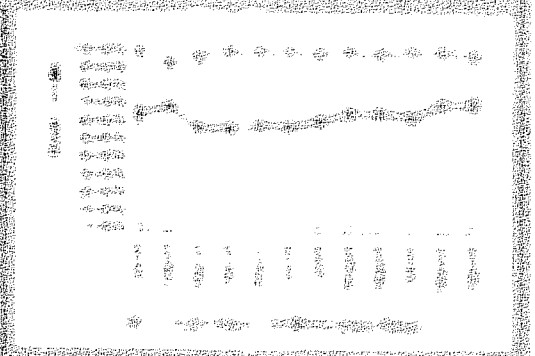
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				656	59	11.12		
Feb-01				245	25	9.80		
Mar-01				368	35	10.51		
Apr-01				927	62	14.95		
May-01				676	68	9.94		
Jun-01				822	65	12.65		
Jul-01				650	65	10.00		
Aug-01				346	31	11.16		
Sep-01				328	30	10.93		
Oct-01				314	38	8.26		
Nov-01				298	33	9.03		
Dec-01	6	6	1.00	269	31	8.68	2.22	2.96



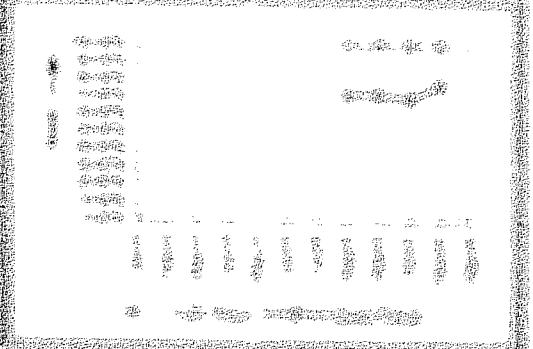
New Service Installation Quality (Percent [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	45	45	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	51	55	92.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	98	102	96.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	74	74	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	21	21	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	45	45	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	80	81	98.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	67	67	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	59	60	98.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	68	68	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	75	75	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	106	109	97.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



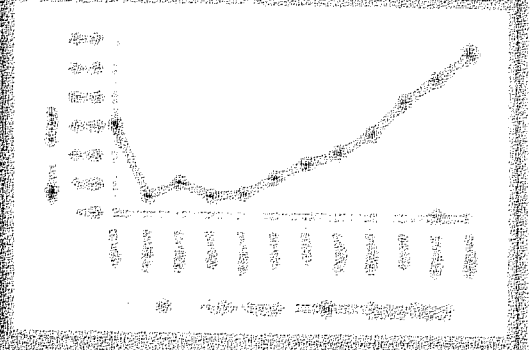
New Service Installation Quality (Percent [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	67	67	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	60	60	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	68	68	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	75	75	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								



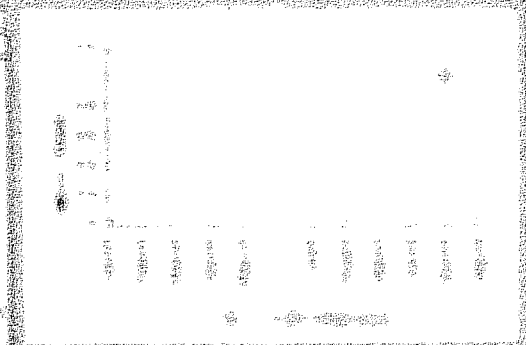
Interval for Pending Orders (Percent [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OC-[illegible])

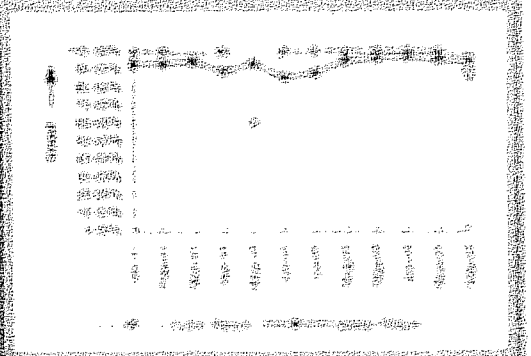
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #4 - Unbundled Loop [illegible]

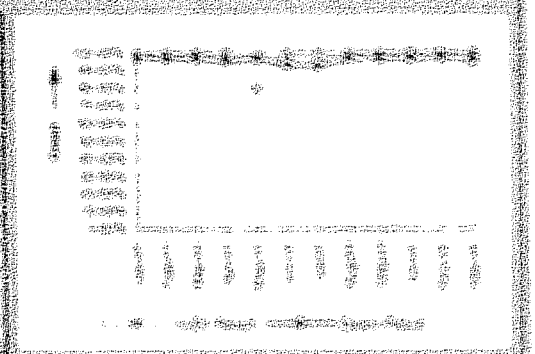
Out of Service Cleared within 24 hours (Percent) (UR-3 - [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Score
Jan-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	14	14	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	20	21	95.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	5	60.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	19	19	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	11	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	15	86.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



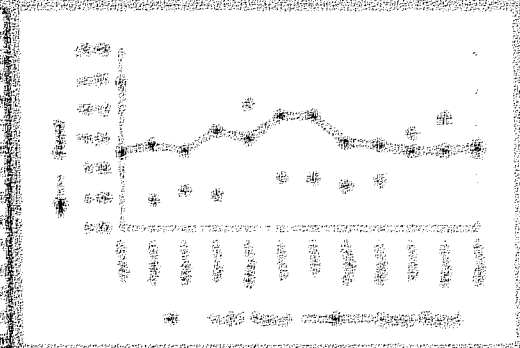
All Troubles Cleared within 48 hours (Percent) (UR-4 - [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Score
Jan-01	2	2	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	14	14	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	21	21	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	5	80.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	19	19	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	11	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	15	15	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



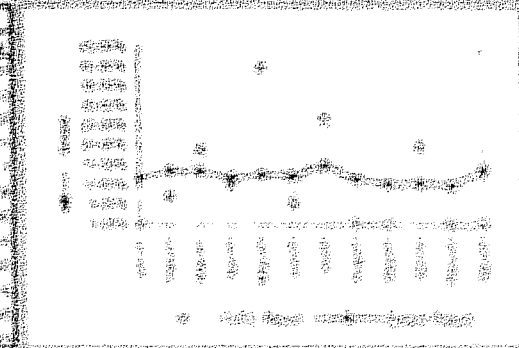
Mean Time to Restore (Hours:Minutes) (UR-6 - [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Score
Jan-01	47:19	2	23:40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	62:35	14	4:25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	129:11	21	6:09	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	53:57	10	5:24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	101:32	5	20:18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	156:47	19	8:15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	89:26	11	8:08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	27:36	4	6:54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	22:58	3	7:39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	77:36	5	15:31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	89:50	5	17:58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	188:23	15	12:34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (UR-7 - [illegible])

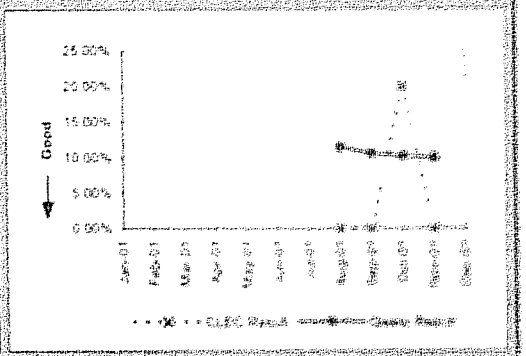
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Z Score	Parity Score
Jan-01	0	2	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	14	7.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4	21	19.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	10	10.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	5	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	19	5.26%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	11	27.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	4	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	3	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	5	20.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	5	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	15	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Analog Repair

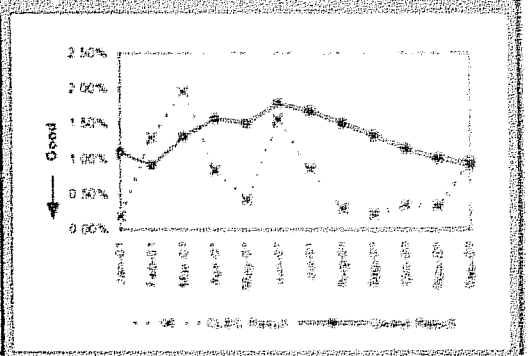
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Feb-01	2	4	0.00%	292	2560	11.41%	-0.72	-1.44
Mar-01	6	7	0.00%	236	2240	10.54%	-0.49	-1.29
Apr-01	1	5	20.00%	194	1899	10.22%	0.67	-0.6
May-01	0	5	0.00%	151	1515	9.97%	-0.74	-1.45



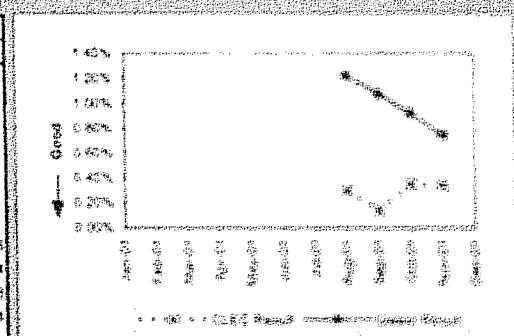
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Feb-01	2	1018	0.20%	2454	223071	1.10%	-2.76	-2.66
Mar-01	14	1074	1.30%	2030	221311	0.92%	1.32	-0.19
Apr-01	21	1074	1.96%	2870	219161	1.31%	1.86	0.13
May-01	10	1184	0.84%	3400	217622	1.56%	-1.99	-2.21
Jun-01	5	1173	0.43%	3226	215311	1.50%	-3.01	-2.83
Jul-01	19	1218	1.56%	3787	213145	1.78%	-0.57	-1.35
Aug-01	11	1294	0.85%	3521	210770	1.67%	-2.3	-2.4
Sep-01	4	1334	0.30%	3119	208908	1.49%	-3.58	-3.18
Oct-01	3	1380	0.22%	2728	206724	1.32%	-3.58	-3.17
Nov-01	5	1427	0.35%	2337	204490	1.14%	-2.81	-2.71
Dec-01	5	1474	0.34%	2034	201517	1.01%	-2.56	-2.56
Jan-02	15	1585	0.95%	1865	199580	0.93%	0.05	-0.97



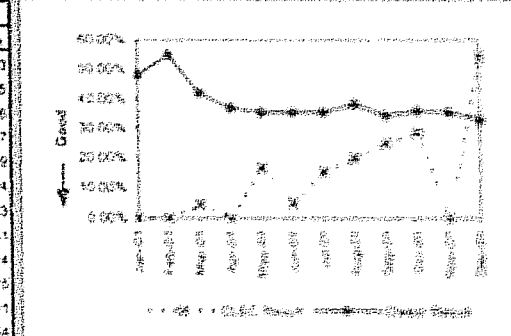
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jul-01								
Aug-01	4	1334	0.30%	2560	208908	1.23%	-3.06	-2.86
Sep-01	2	1380	0.14%	2240	206724	1.08%	-3.36	-3.04
Oct-01	5	1427	0.35%	1899	204490	0.93%	-2.27	-2.38
Nov-01	5	1474	0.34%	1515	201517	0.75%	-1.83	-2.11
Dec-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

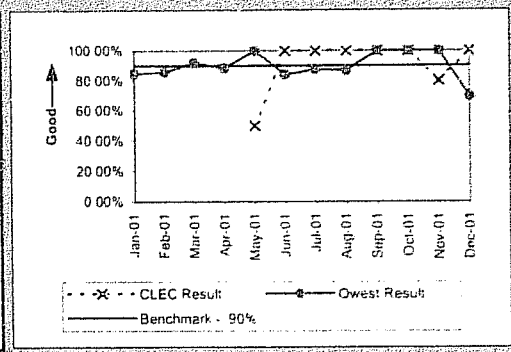
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01	0	2	0.00%	2273	4727	48.09%	-1.36	-1.83
Feb-01	0	14	0.00%	2462	4492	54.81%	-4.11	-3.5
Mar-01	1	22	4.55%	2086	4956	42.09%	-3.56	-3.16
Apr-01	0	10	0.00%	1998	5398	37.01%	-2.42	-2.47
May-01	1	6	16.67%	1780	5006	35.56%	-0.97	-1.59
Jun-01	1	20	5.00%	2098	5885	35.65%	-2.86	-2.74
Jul-01	2	13	15.38%	1950	5471	35.64%	-1.52	-1.93
Aug-01	1	5	20.00%	1937	5056	38.31%	-0.84	-1.51
Sep-01	1	4	25.00%	1437	4165	34.50%	-0.4	-1.24
Oct-01	2	7	28.57%	1318	3655	36.06%	-0.41	-1.28
Nov-01	0	5	0.00%	1119	3153	35.49%	-1.66	-2.01
Dec-01	18	33	54.55%	915	2780	32.91%	2.53	0.54



Unbundled Loop - Non-Loaded (2-Wire) Installation

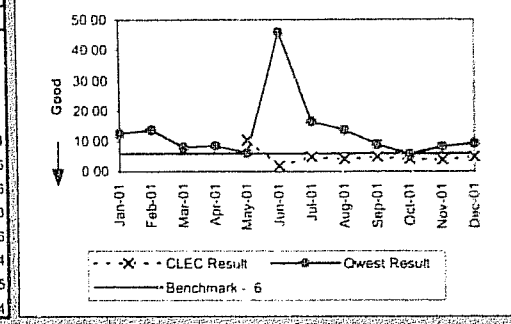
Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84.67%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.71%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	91.67%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.24%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	100.00%	N/A	-0.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.00%	-0.43	-1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	87.50%	-0.56	-1.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	96.00%	-0.94	-1.57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	100.00%	N/A	-0.32
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89.23%	-0.88	-1.53



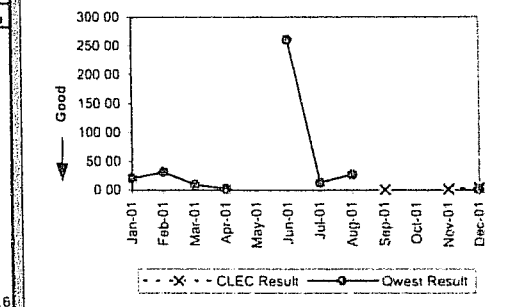
Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	12.58		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.77		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8.10		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8.47		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6.18	0.98	-0.4
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46.00	-0.25	-1.15
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.60	-0.99	-1.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.72	-1.52	-1.93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9.00	-0.98	-1.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5.80	-0.88	-1.54
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8.31	-1.23	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9.46	-0.65	-1.4



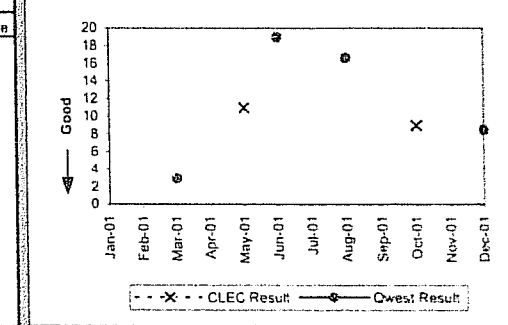
Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	31.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	260.33		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13.67		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	27.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1.50	0.66	-0.6



Interval Zone Two

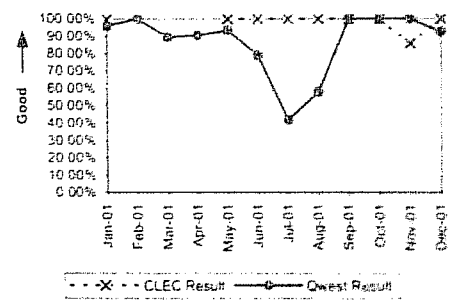
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	19.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16.67		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	8.50		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

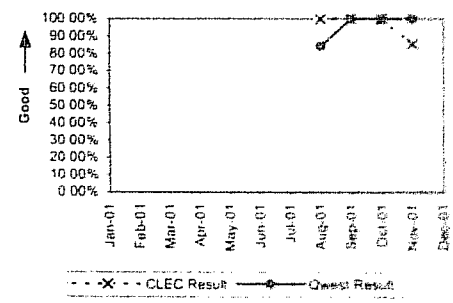
[illegible] Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	25	26	96.15%	-0.2	-1.12
[illegible]	[illegible]	[illegible]	[illegible]	21	21	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	17	19	89.47%		
[illegible]	[illegible]	[illegible]	[illegible]	19	21	90.48%		
[illegible]	[illegible]	[illegible]	[illegible]	14	15	93.33%	-0.26	-1.16
[illegible]	[illegible]	[illegible]	[illegible]	15	19	78.95%	-0.69	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	8	19	42.11%	-1.58	-1.96
[illegible]	[illegible]	[illegible]	[illegible]	11	19	57.89%	-1.82	-2.11
[illegible]	[illegible]	[illegible]	[illegible]	20	20	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	12	12	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	12	12	100.00%	N/A	-0.45
[illegible]	[illegible]	[illegible]	[illegible]	12	13	92.31%	-0.5	-1.31



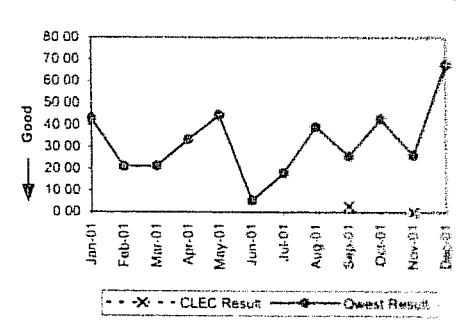
[illegible] Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	16	19	54.21%	-0.92	-1.56
[illegible]	[illegible]	[illegible]	[illegible]	20	20	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	12	12	100.00%	N/A	N/A
[illegible]	[illegible]	[illegible]	[illegible]	12	12	100.00%	N/A	-0.45



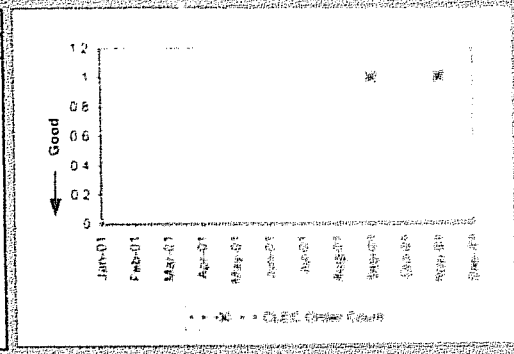
[illegible] Past Due Date (Average Days) (OP-15A)

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	86	2	43.00		
[illegible]	[illegible]	[illegible]	[illegible]	21	1	21.00		
[illegible]	[illegible]	[illegible]	[illegible]	43	2	21.50		
[illegible]	[illegible]	[illegible]	[illegible]	67	2	33.50		
[illegible]	[illegible]	[illegible]	[illegible]	89	2	44.50		
[illegible]	[illegible]	[illegible]	[illegible]	33	6	5.50		
[illegible]	[illegible]	[illegible]	[illegible]	73	4	18.25		
[illegible]	[illegible]	[illegible]	[illegible]	79	2	39.50		
[illegible]	[illegible]	[illegible]	[illegible]	78	3	26.00	-0.75	-1.45
[illegible]	[illegible]	[illegible]	[illegible]	86	2	43.00		
[illegible]	[illegible]	[illegible]	[illegible]	159	6	26.50	-0.66	-1.4
[illegible]	[illegible]	[illegible]	[illegible]	203	3	67.67		



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

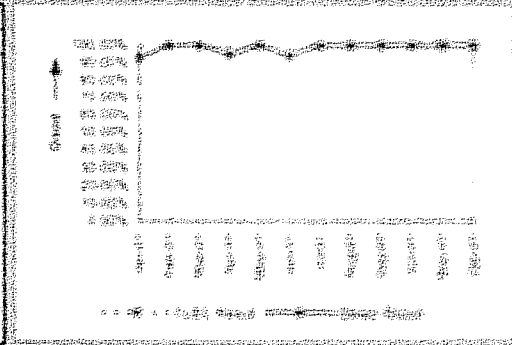
Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded (OP-15B)	
	CLEC Order Count
	1
	1



Checklist #4 - Unbundled Loop - Non-Loaded 12-Week Report

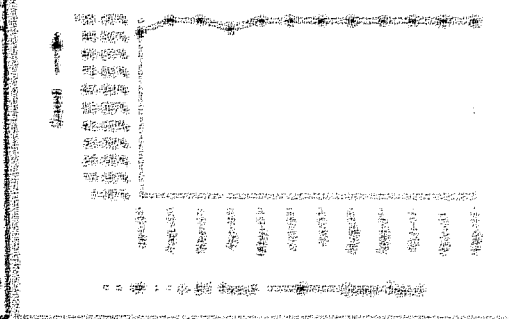
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				13	14	92.86%		
Feb-01				8	8	100.00%		
Mar-01				18	18	100.00%		
Apr-01				18	19	94.74%		
May-01				17	17	100.00%		
Jun-01				16	17	94.12%		
Jul-01				22	22	100.00%		
Aug-01				23	23	100.00%		
Sep-01				14	14	100.00%		
Oct-01				19	19	100.00%		
Nov-01	1	1	100.00%	14	14	100.00%	N/A	N/A
Dec-01				12	12	100.00%		



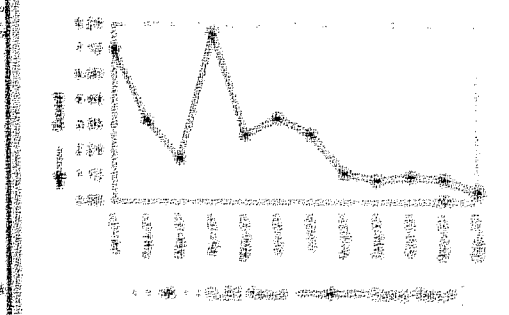
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				13	14	92.86%		
Feb-01				8	8	100.00%		
Mar-01				18	18	100.00%		
Apr-01				19	20	95.00%		
May-01				17	17	100.00%		
Jun-01				17	17	100.00%		
Jul-01				22	22	100.00%		
Aug-01				23	23	100.00%		
Sep-01				14	14	100.00%		
Oct-01				19	19	100.00%		
Nov-01	1	1	100.00%	14	14	100.00%	N/A	N/A
Dec-01				12	12	100.00%		



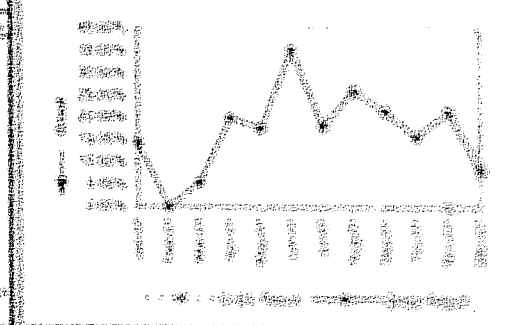
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				100:56	14	7:13		
Feb-01				30:34	8	3:43		
Mar-01				36:48	18	2:03		
Apr-01				159:33	20	7:59		
May-01				53:27	17	3:09		
Jun-01				67:14	17	3:57		
Jul-01				70:52	22	3:13		
Aug-01				31:25	23	1:22		
Sep-01				14:30	14	1:02		
Oct-01				22:56	19	1:12		
Nov-01	0:06	1	0:06	14:55	14	1:04	[illegible]	[illegible]
Dec-01				5:42	12	0:28		



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

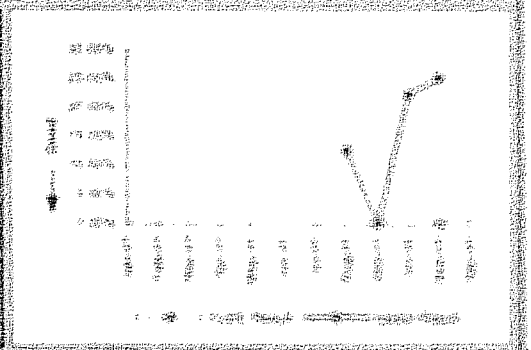
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				2	14	14.29%		
Feb-01				0	8	0.00%		
Mar-01				1	18	5.56%		
Apr-01				4	20	20.00%		
May-01				3	17	17.65%		
Jun-01				6	17	35.29%		
Jul-01				4	22	18.18%		
Aug-01				6	23	26.09%		
Sep-01				3	14	21.43%		
Oct-01				3	19	15.79%		
Nov-01	0	1	0.00%	3	14	21.43%	[illegible]	[illegible]
Dec-01				1	12	8.33%		



Checklist #4 - Unbundled Loop - Non-Loaded 12-Wire Nodes

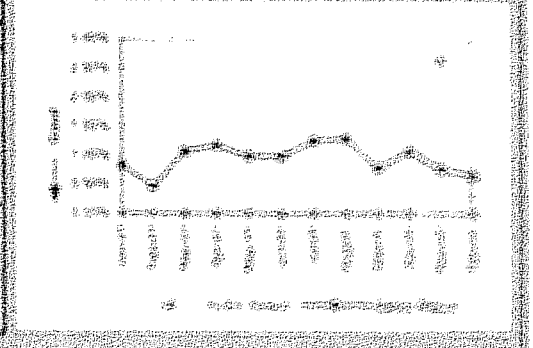
Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				1	8	12.50%		
Sep-01				0	1	0.00%		
Oct-01				2	9	22.22%		
Nov-01	0	1	0.00%	2	8	25.00%	0.14	[illegible]
Dec-01								



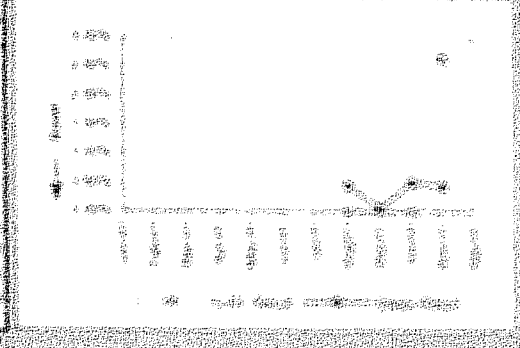
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01	0	3	0.00%	14	1689	0.83%	[illegible]	[illegible]
Feb-01	0	3	0.00%	8	1711	0.47%	[illegible]	[illegible]
Mar-01	0	3	0.00%	16	1687	0.95%	[illegible]	[illegible]
Apr-01	0	2	0.00%	20	1710	1.17%	[illegible]	[illegible]
May-01	0	4	0.00%	17	1723	0.99%	[illegible]	[illegible]
Jun-01	0	5	0.00%	17	1730	0.98%	[illegible]	[illegible]
Jul-01	0	8	0.00%	22	1752	1.26%	[illegible]	[illegible]
Aug-01	0	20	0.00%	23	1795	1.28%	[illegible]	[illegible]
Sep-01	0	26	0.00%	14	1756	0.79%	[illegible]	[illegible]
Oct-01	0	36	0.00%	19	1777	1.07%	[illegible]	[illegible]
Nov-01	1	38	2.63%	14	1831	0.76%	[illegible]	[illegible]
Dec-01	0	43	0.00%	12	1848	0.65%	[illegible]	[illegible]



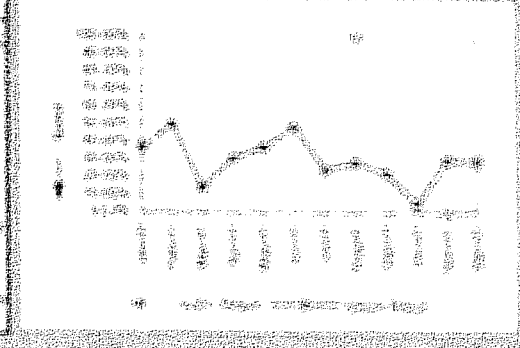
Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	20	0.00%	8	1795	0.45%	[illegible]	[illegible]
Sep-01	0	26	0.00%	1	1756	0.06%	[illegible]	[illegible]
Oct-01	0	36	0.00%	9	1777	0.51%	[illegible]	[illegible]
Nov-01	1	38	2.63%	8	1831	0.44%	[illegible]	[illegible]
Dec-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)– Interval Zone One and Two

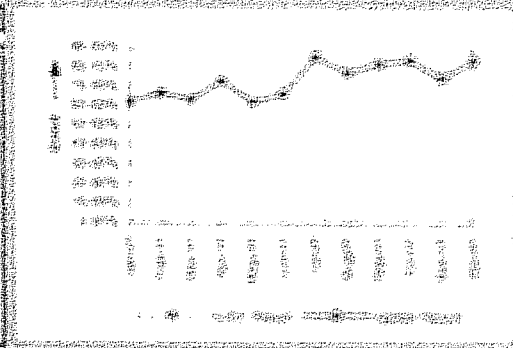
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01				8	22	36.36%		
Feb-01				6	18	33.33%		
Mar-01				3	21	14.29%		
Apr-01				9	29	31.03%		
May-01				10	27	37.04%		
Jun-01				16	33	48.48%		
Jul-01				7	29	24.14%		
Aug-01	1	1	100.00%	9	32	28.13%	[illegible]	[illegible]
Sep-01				4	18	22.22%		
Oct-01				1	20	5.00%		
Nov-01	0	1	0.00%	6	20	30.00%	[illegible]	[illegible]
Dec-01				5	17	29.41%		



Checklist #4 - Unbundled Loop - Non-Loaded [illegible]

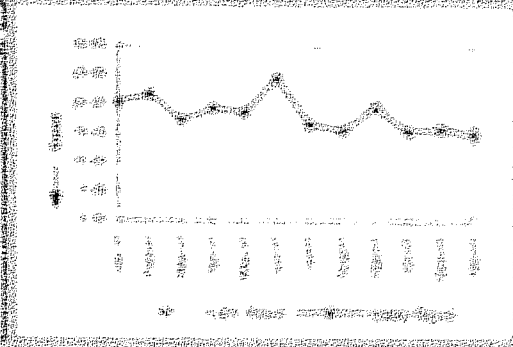
Installation Commitments Met (Percent) (OP-3 -- Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Score
Jan-01					41	66	62.12%		
Feb-01					46	69	66.67%		
Mar-01					63	131	63.36%		
Apr-01					64	68	72.73%		
May-01					46	74	62.16%		
Jun-01					49	74	66.22%		
Jul-01					62	73	84.93%		
Aug-01					70	91	76.92%		
Sep-01					57	70	81.43%		
Oct-01					85	102	83.33%		
Nov-01					80	106	74.07%		
Dec-01					68	82	82.93%		



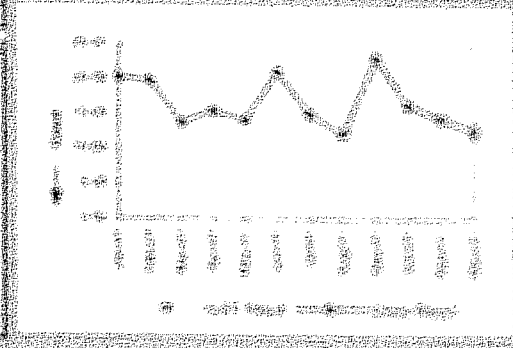
Installation Interval (Average Days) (OP-4 -- Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Score
Jan-01					1341	66	20.32		
Feb-01					1450	67	21.64		
Mar-01					2257	130	17.36		
Apr-01					1641	85	19.31		
May-01					1375	74	18.58		
Jun-01					1775	73	24.32		
Jul-01					2070	125	16.56		
Aug-01					2011	129	15.59		
Sep-01					1946	100	19.46		
Oct-01					1968	128	15.38		
Nov-01					1920	122	15.74		
Dec-01					1365	92	14.84		



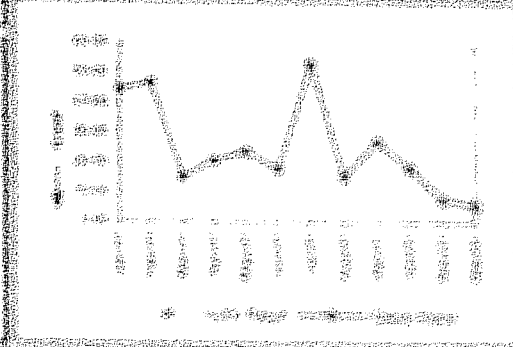
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A -- Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Score
Jan-01					445	22	20.23		
Feb-01					357	19	18.80		
Mar-01					538	39	13.79		
Apr-01					310	20	15.50		
May-01					240	17	14.12		
Jun-01					463	22	21.05		
Jul-01					359	24	14.96		
Aug-01					291	24	12.12		
Sep-01					575	25	23.00		
Oct-01					308	19	16.21		
Nov-01					501	30	16.70		
Dec-01					213	17	12.53		



Delayed Days for Facility Reasons (Average Days) (OP-6B -- Interval Zone Two)

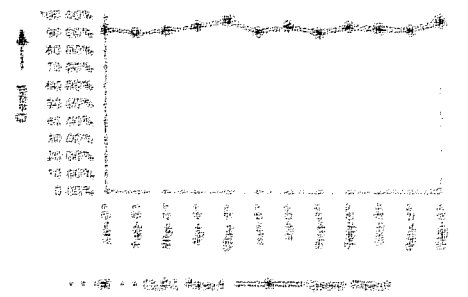
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Score
Jan-01					134	3	44.67		
Feb-01					234	5	46.80		
Mar-01					138	9	15.33		
Apr-01					84	4	21.00		
May-01					252	11	22.92		
Jun-01					54	3	18.00		
Jul-01					213	4	53.25		
Aug-01					78	5	15.60		
Sep-01					136	5	27.20		
Oct-01					120	7	16.40		
Nov-01					55	7	7.86		
Dec-01					52	7	8.00		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

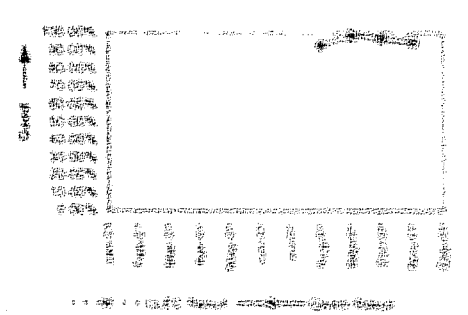
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					94	102	92 16%		
Feb-01					73	81	90 12%		
Mar-01					109	119	91 60%		
Apr-01					125	133	93 99%		
May-01					99	102	97 06%		
Jun-01					88	97	90 72%		
Jul-01					105	112	93 75%		
Aug-01					116	129	89 92%		
Sep-01					108	116	93 10%		
Oct-01					106	115	92 17%		
Nov-01					115	126	91 27%		
Dec-01					104	108	96 30%		



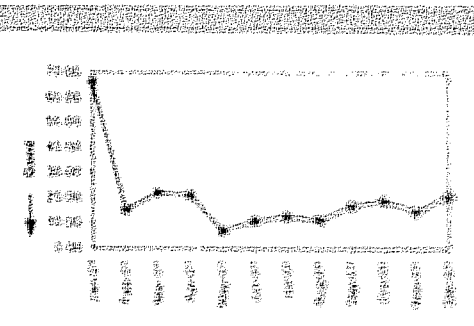
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					120	129	93 02%		
Sep-01					114	116	98 28%		
Oct-01					111	115	96 52%		
Nov-01					119	126	94 44%		
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

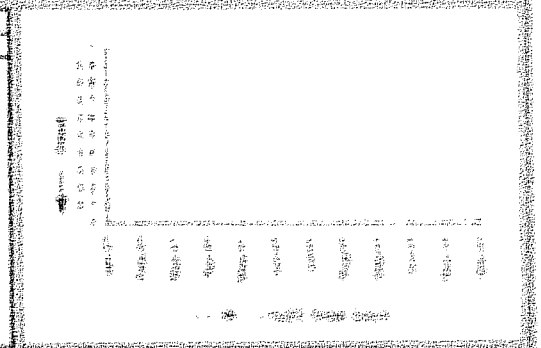
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					265	4	66 25		
Feb-01					472	31	15 23		
Mar-01					288	13	22 15		
Apr-01					106	5	21 20		
May-01					80	11	7 27		
Jun-01					156	14	11 14		
Jul-01					270	21	12 86		
Aug-01					304	27	11 26		
Sep-01					423	25	16 92		
Oct-01					436	23	18 96		
Nov-01					518	35	14 80		
Dec-01					542	26	20 85		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP 15B)

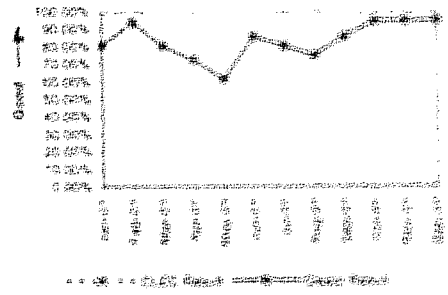
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #4 Unbundled Loop - Non-Loaded (4-Wire) Reader

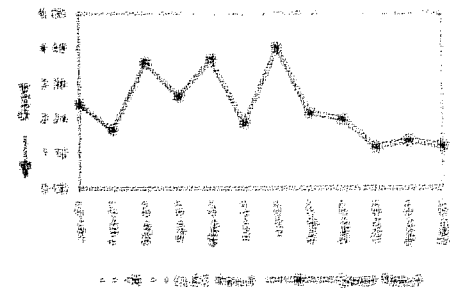
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					42	52	80.77%		
Feb-01					163	174	93.68%		
Mar-01					66	82	80.49%		
Apr-01					42	58	72.41%		
May-01					48	78	61.54%		
Jun-01					84	98	85.71%		
Jul-01					61	76	80.26%		
Aug-01					113	151	74.83%		
Sep-01					48	56	85.71%		
Oct-01					67	71	94.37%		
Nov-01					68	72	94.44%		
Dec-01					55	58	94.83%		



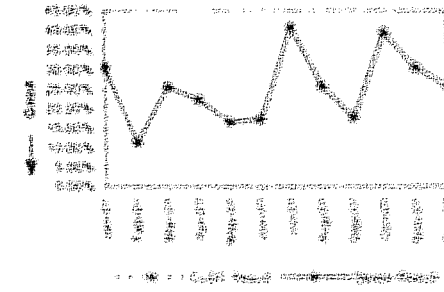
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					151.05	52	2.54		
Feb-01					351.20	174	2.01		
Mar-01					352.35	82	4.18		
Apr-01					183.50	58	3.10		
May-01					342.44	78	4.24		
Jun-01					218.30	98	2.14		
Jul-01					364.21	76	4.48		
Aug-01					389.52	151	2.35		
Sep-01					132.40	56	2.22		
Oct-01					99.55	71	1.24		
Nov-01					117.14	72	1.38		
Dec-01					83.31	58	1.26		



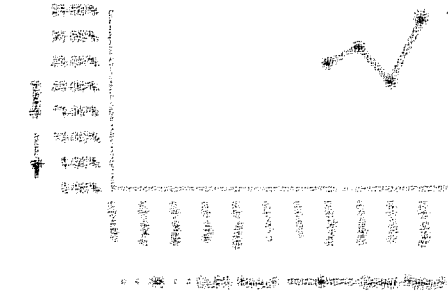
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					16	52	30.77%		
Feb-01					20	174	11.49%		
Mar-01					21	82	25.61%		
Apr-01					13	58	22.41%		
May-01					13	78	16.67%		
Jun-01					17	98	17.35%		
Jul-01					31	76	40.79%		
Aug-01					39	151	25.83%		
Sep-01					10	56	17.86%		
Oct-01					28	71	39.44%		
Nov-01					22	72	30.56%		
Dec-01					15	58	25.86%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

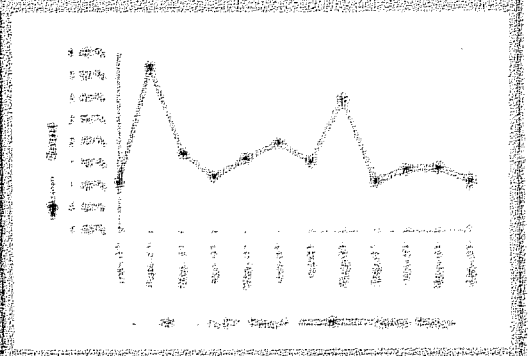
Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					26	105	24.76%		
Sep-01					7	25	28.00%		
Oct-01					8	38	21.05%		
Nov-01					11	33	33.33%		
Dec-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

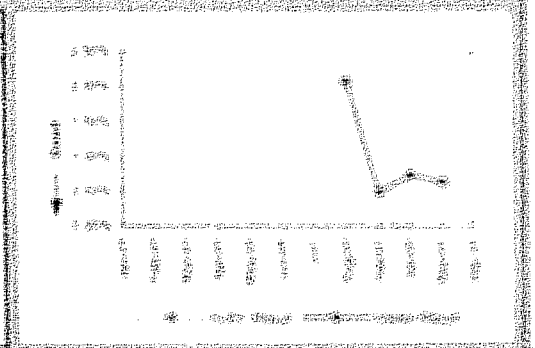
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01					52	4718	1.10%		
Feb-01					174	4721	3.69%		
Mar-01					82	4721	1.74%		
Apr-01					58	4836	1.20%		
May-01					78	4846	1.61%		
Jun-01					98	4966	1.97%		
Jul-01					76	4955	1.53%		
Aug-01					151	5094	2.96%		
Sep-01					56	5153	1.09%		
Oct-01					71	5199	1.37%		
Nov-01					72	5224	1.38%		
Dec-01					58	5302	1.09%		



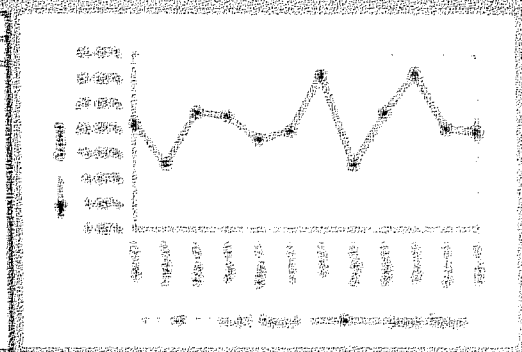
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					105	5094	2.06%		
Sep-01					25	5153	0.49%		
Oct-01					38	5199	0.73%		
Nov-01					33	5224	0.63%		
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

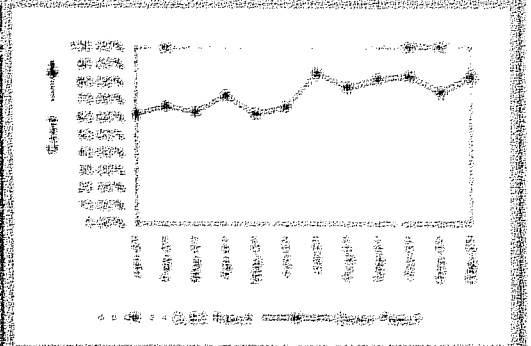
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01					14	66	21.21%		
Feb-01					26	200	13.00%		
Mar-01					25	107	23.36%		
Apr-01					17	75	22.67%		
May-01					17	95	17.89%		
Jun-01					24	122	19.67%		
Jul-01					34	110	30.91%		
Aug-01					22	175	12.73%		
Sep-01					17	73	23.29%		
Oct-01					32	103	31.07%		
Nov-01					18	90	20.00%		
Dec-01					14	72	19.44%		



Checklist #4 - Unbundled Loop - DS1 Capable Metallic

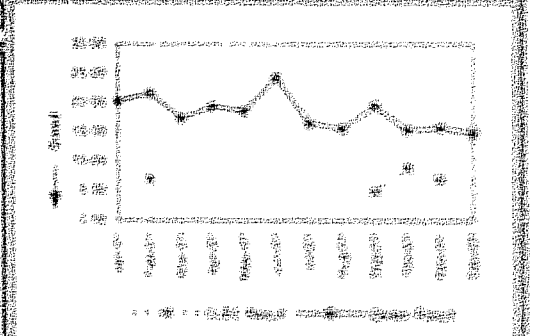
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Sci	Parity Score
Jan-01					41	66	62 12%		
Feb-01	1	1	100 00%	0 00%	46	69	66 67%	[illegible]	[illegible]
Mar-01					83	131	63 36%		
Apr-01					64	88	72 73%		
May-01					46	74	62 16%		
Jun-01					49	74	66 22%		
Jul-01					62	73	84 93%		
Aug-01					70	91	76 92%		
Sep-01					57	70	81 43%		
Oct-01	1	1	100 00%	0 00%	85	102	83 33%	0 45	1 27
Nov-01	1	1	100 00%	0 00%	80	108	74 07%	-0 59	-1 36
Dec-01					68	82	82 93%		



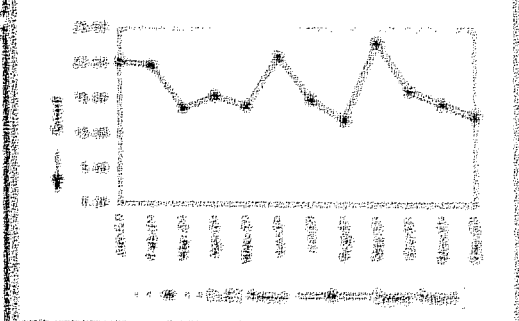
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Sci	Parity S
Jan-01					1341	66	20 32		
Feb-01	7	1	7 00		1450	67	21 64	[illegible]	[illegible]
Mar-01					2257	130	17 36		
Apr-01					1641	65	19 34		
May-01					1375	74	18 58		
Jun-01					1775	73	24 32		
Jul-01					2070	125	16 56		
Aug-01					2011	129	15 59		
Sep-01	5	1	5 00		1946	100	19 46	[illegible]	[illegible]
Oct-01	9	1	9 00		1968	128	15 38	[illegible]	[illegible]
Nov-01	7	1	7 00		1920	122	15 74	[illegible]	[illegible]
Dec-01					1365	92	14 84		



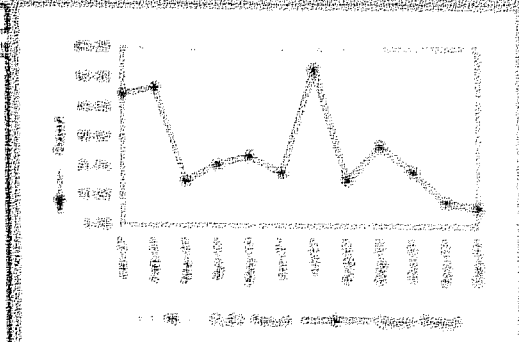
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Sci	Parity Score
Jan-01					445	22	20 23		
Feb-01					357	18	19 83		
Mar-01					536	35	15 31		
Apr-01					310	20	15 50		
May-01					240	17	14 12		
Jun-01					463	22	21 05		
Jul-01					359	24	14 96		
Aug-01					291	24	12 13		
Sep-01					575	25	23 00		
Oct-01					308	19	16 21		
Nov-01					501	35	14 31		
Dec-01					213	17	12 53		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

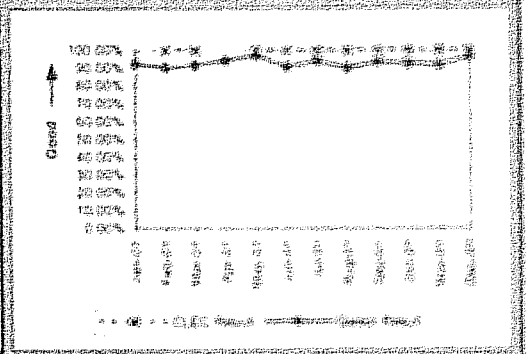
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Sci	Parity Score
Jan-01					134	3	44 67		
Feb-01					234	5	46 80		
Mar-01					138	9	15 33		
Apr-01					84	4	21 00		
May-01					262	11	23 82		
Jun-01					54	3	18 00		
Jul-01					213	4	53 25		
Aug-01					78	5	15 60		
Sep-01					136	5	27 20		
Oct-01					129	7	18 43		
Nov-01					55	7	7 86		
Dec-01					12	3	4 00		



Checklist #4 - Unbundled Loop - DS1 Capable Installation

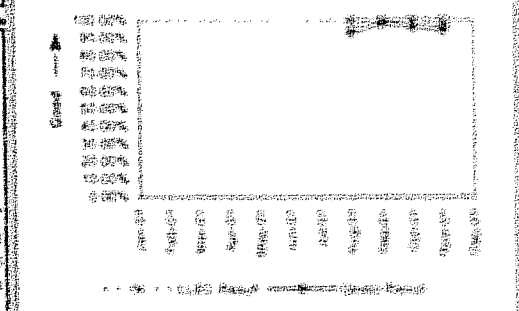
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					94	102	92 16%		
Feb-01	1	1	100 00%	0 00%	73	81	90 12%	-0 33	-1 2
Mar-01	1	1	100 00%	0 00%	109	119	91 60%	-0 3	-1 18
Apr-01					125	133	93 99%		
May-01	1	1	100 00%	0 00%	99	102	97 06%	-0 17	-1 11
Jun-01	1	1	100 00%	0 00%	88	97	90 72%	-0 32	-1 19
Jul-01	1	1	100 00%	0 00%	105	112	93 75%	-0 26	-1 16
Aug-01	1	1	100 00%	0 00%	116	129	89 92%	-0 33	-1 2
Sep-01	1	1	100 00%	0 00%	108	116	93 10%	-0 27	-1 18
Oct-01	2	2	100 00%	0 00%	106	115	92 17%	-0 41	-1 25
Nov-01	2	2	100 00%	0 00%	115	126	91 27%	-0 43	-1 26
Dec-01	1	1	100 00%	0 00%	104	108	96 30%	-0 2	-1 12



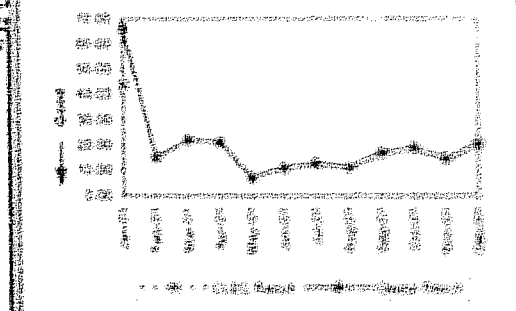
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100 00%	0 00%	120	129	93 02%	-0 27	-1 17
Sep-01	1	1	100 00%	0 00%	114	116	98 28%	-0 13	-1 04
Oct-01	2	2	100 00%	0 00%	111	115	96 52%	-0 27	-1 16
Nov-01	2	2	100 00%	0 00%	119	126	94 44%	-0 34	-1 21
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

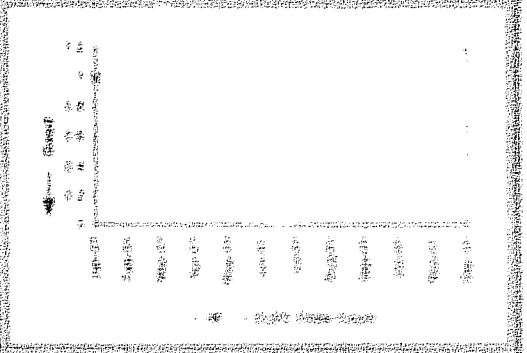
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jan-01	44	1	44 00		265	4	66 25	-0 69	-1 47
Feb-01					472	31	15 23		
Mar-01					288	13	22 15		
Apr-01					106	5	21 20		
May-01					80	11	7 27		
Jun-01					156	14	11 14		
Jul-01					270	21	12 86		
Aug-01					304	27	11 26		
Sep-01					423	25	16 92		
Oct-01					436	23	18 96		
Nov-01					518	35	14 80		
Dec-01					542	26	20 85		



Checklist #4 - Unbundled Loop - DS1 Capable Loops

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (CP 150)

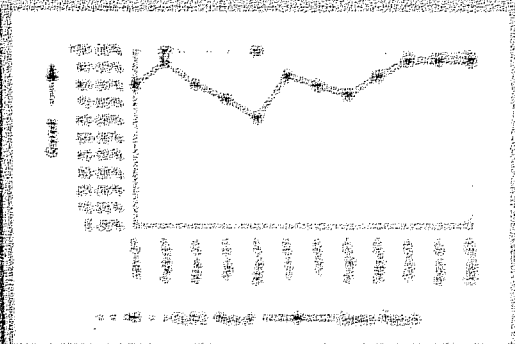
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #4 - Unbundled Loop - DS1 Capable Loops

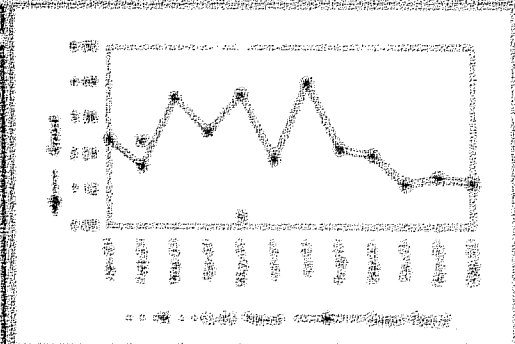
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Score
Jan-01					42	52	80.77%		
Feb-01	1	1	100.00%	0.00%	163	174	93.68%	[illegible]	[illegible]
Mar-01					66	82	80.49%		
Apr-01					42	58	72.41%		
May-01	1	1	100.00%	0.00%	48	78	61.54%	[illegible]	[illegible]
Jun-01					84	98	85.71%		
Jul-01					61	76	80.26%		
Aug-01					113	151	74.83%		
Sep-01					48	56	85.71%		
Oct-01					67	71	94.37%		
Nov-01					68	72	94.44%		
Dec-01					55	58	94.83%		



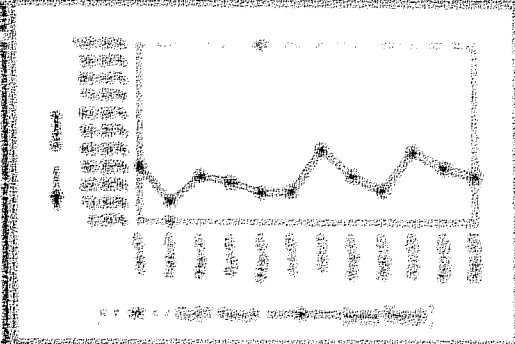
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Score
Jan-01					151:05	52	[illegible]		
Feb-01	2:51	1	2:51		351:20	174	[illegible]	[illegible]	[illegible]
Mar-01					352:35	82	[illegible]		
Apr-01					183:50	58	[illegible]		
May-01	0:21	1	0:21		342:44	78	[illegible]	[illegible]	[illegible]
Jun-01					218:30	98	[illegible]		
Jul-01					364:21	76	[illegible]		
Aug-01					389:52	151	[illegible]		
Sep-01					132:40	56	[illegible]		
Oct-01					99:55	71	[illegible]		
Nov-01					117:14	72	[illegible]		
Dec-01					83:31	58	[illegible]		



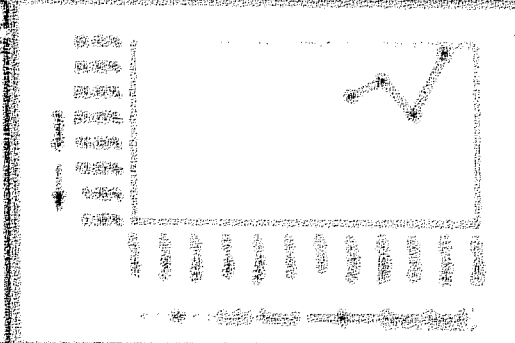
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Score
Jan-01					16	52	[illegible]		
Feb-01	0	1	0.00%	0.00%	20	174	[illegible]	[illegible]	[illegible]
Mar-01					21	82	[illegible]		
Apr-01					13	58	[illegible]		
May-01	1	1	100.00%	0.00%	13	78	[illegible]	[illegible]	[illegible]
Jun-01					17	98	[illegible]		
Jul-01					31	76	[illegible]		
Aug-01					39	151	[illegible]		
Sep-01					10	56	[illegible]		
Oct-01					26	71	[illegible]		
Nov-01					22	72	[illegible]		
Dec-01					15	58	[illegible]		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

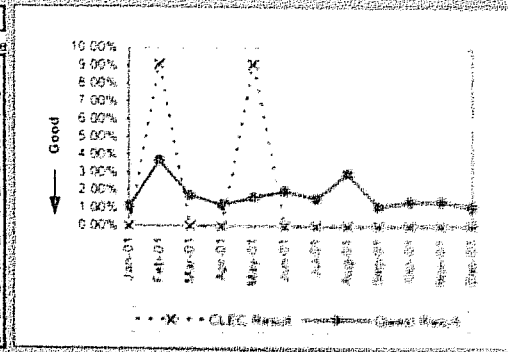
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					26	105	[illegible]		
Sep-01					7	25	[illegible]		
Oct-01					8	35	[illegible]		
Nov-01					11	33	[illegible]		
Dec-01									



Checklist #4 - Unbundled Loop - DS1 Capable Repair

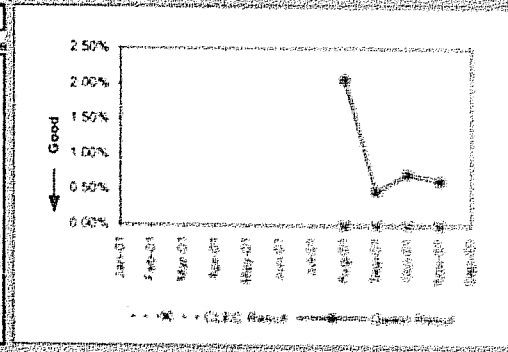
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	0	7	0.00%	0.00%	52	4718	1.10%	-0.28	-1.17
[illegible]	1	11	9.09%	28.75%	174	4721	3.69%	0.84	-0.49
[illegible]	0	11	0.00%	0.00%	82	4721	1.74%	-0.44	-1.27
[illegible]	0	11	0.00%	0.00%	58	4836	1.20%	-0.37	-1.22
[illegible]	1	11	9.09%	28.75%	78	4846	1.61%	1.35	-0.16
[illegible]	0	13	0.00%	0.00%	98	4966	1.97%	-0.49	-1.3
[illegible]	0	13	0.00%	0.00%	76	4955	1.53%	-0.45	-1.27
[illegible]	0	13	0.00%	0.00%	151	5094	2.96%	-0.63	-1.38
[illegible]	0	15	0.00%	0.00%	56	5153	1.09%	-0.41	-1.25
[illegible]	0	17	0.00%	0.00%	71	5199	1.37%	-0.48	-1.29
[illegible]	0	17	0.00%	0.00%	72	5224	1.38%	-0.49	-1.3
[illegible]	0	17	0.00%	0.00%	58	5302	1.09%	-0.43	-1.26



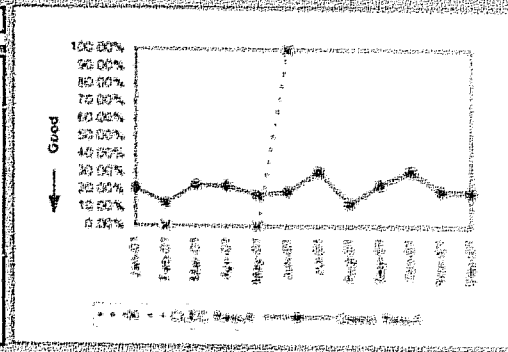
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	0	13	0.00%	0.00%	105	5094	2.06%	-0.52	-1.32
[illegible]	0	15	0.00%	0.00%	25	5153	0.49%	-0.27	-1.16
[illegible]	0	17	0.00%	0.00%	38	5199	0.73%	-0.35	-1.21
[illegible]	0	17	0.00%	0.00%	33	5224	0.63%	-0.33	-1.2



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

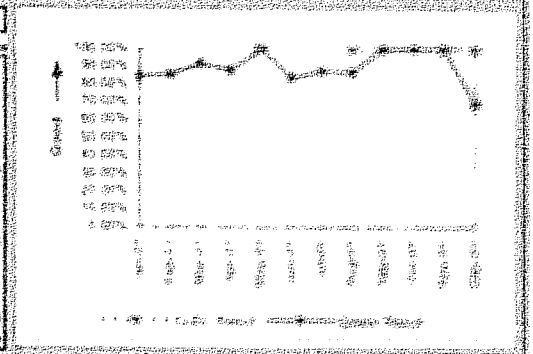
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]					14	66	21.21%		
[illegible]	0	1	0.00%	0.00%	26	200	13.00%	-0.39	-1.23
[illegible]					25	107	23.36%		
[illegible]					17	75	22.67%		
[illegible]	0	1	0.00%	0.00%	17	95	17.89%	-0.46	-1.28
[illegible]	1	1	100.00%	0.00%	24	122	19.67%	1.29	-0.21
[illegible]					34	110	30.91%		
[illegible]					22	173	12.72%		
[illegible]					17	73	23.29%		
[illegible]					32	103	31.07%		
[illegible]					18	90	20.00%		
[illegible]					14	72	19.44%		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

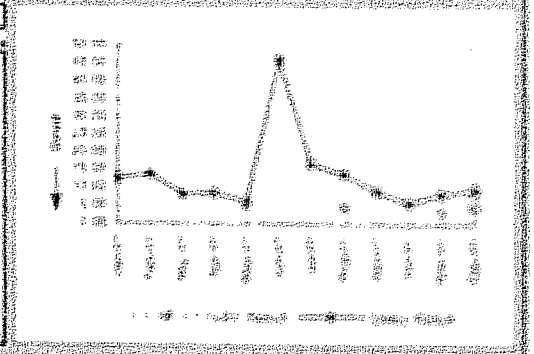
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					22	26	84.62%		
Feb-01					12	14	85.71%		
Mar-01					22	24	91.67%		
Apr-01					15	17	88.24%		
May-01	1	1	100.00%	0.00%	12	12	100.00%	N/A	N/A
Jun-01					21	25	84.00%		
Jul-01					7	8	87.50%		
Aug-01	4	4	100.00%	0.00%	20	23	86.96%	0.71	1.43
Sep-01					12	12	100.00%		
Oct-01					10	10	100.00%		
Nov-01	2	2	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	9	13	69.23%	-0.64	1.39



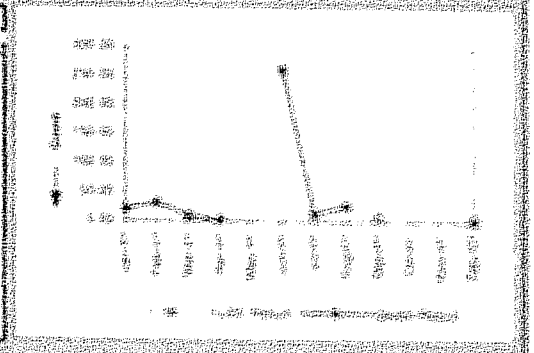
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					302	24	12.58		
Feb-01					179	13	13.77		
Mar-01					162	20	8.10		
Apr-01					144	17	8.47		
May-01	5	1	5.00		68	11	6.18	-0.31	1.19
Jun-01					966	21	46.00		
Jul-01					166	10	16.60		
Aug-01	14	3	4.67	0.58	343	25	13.72	1.16	1.11
Sep-01					99	11	9.00		
Oct-01					58	10	5.80		
Nov-01	7	2	3.50	0.71	108	13	8.31	1.16	1.11
Dec-01	5	1	5.00		123	13	9.46	-0.63	1.4



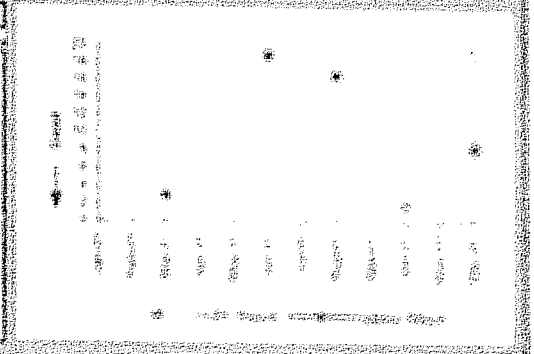
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					80	4	20.00		
Feb-01					63	2	31.50		
Mar-01					10	1	10.00		
Apr-01					5	2	2.50		
May-01									
Jun-01					781	3	260.33		
Jul-01					41	3	13.67		
Aug-01					54	2	27.00		
Sep-01	10	1	10.00						
Oct-01									
Nov-01									
Dec-01					3	2	1.50		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

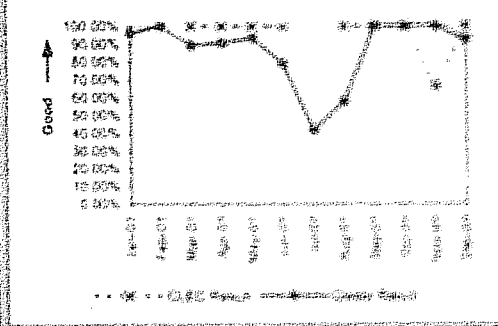
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Score
Jan-01									
Feb-01									
Mar-01					3	1	3.00		
Apr-01									
May-01									
Jun-01					19	1	19.00		
Jul-01									
Aug-01					50	3	16.67		
Sep-01									
Oct-01	2	1	2.00						
Nov-01									
Dec-01					17	2	8.50		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

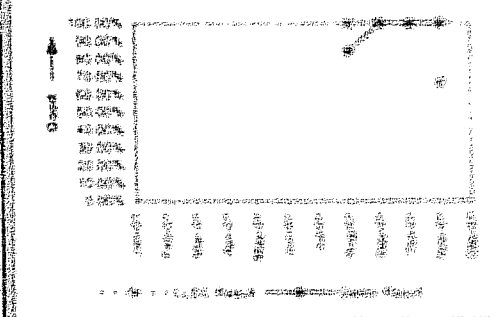
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
[illegible]					25	26	96 15%		
[illegible]					21	21	100 00%		
[illegible]	1	1	100 00%	0 00%	17	19	89 47%	-0 33	-1 2
[illegible]	1	1	100 00%	0 00%	19	21	90 48%	-0 32	-1 19
[illegible]	1	1	100 00%	0 00%	14	15	93 33%	-0 26	-1 16
[illegible]	1	1	100 00%	0 00%	15	19	78 95%	-0 5	-1 31
[illegible]					8	19	42 11%		
[illegible]	2	2	100 00%	0 00%	11	19	57 89%	-1 15	-1 7
[illegible]	3	3	100 00%	0 00%	20	20	100 00%	N/A	N/A
[illegible]	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A
[illegible]	2	3	66 67%	47 14%	12	12	100 00%	N/A	-0 18
[illegible]	2	2	100 00%	0 00%	12	13	92 31%	-0 38	-1 23



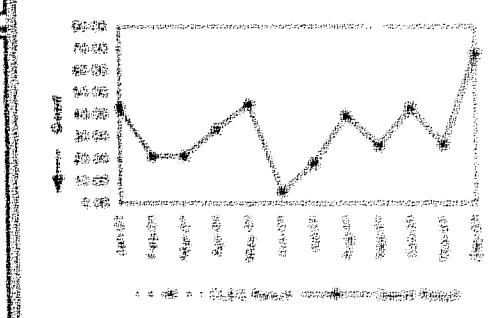
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	2	2	100 00%	0 00%	16	19	84 21%	-0 58	-1 35
[illegible]	3	3	100 00%	0 00%	20	20	100 00%	N/A	N/A
[illegible]	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A
[illegible]	2	3	66 67%	47 14%	12	12	100 00%	N/A	-0 18
[illegible]									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

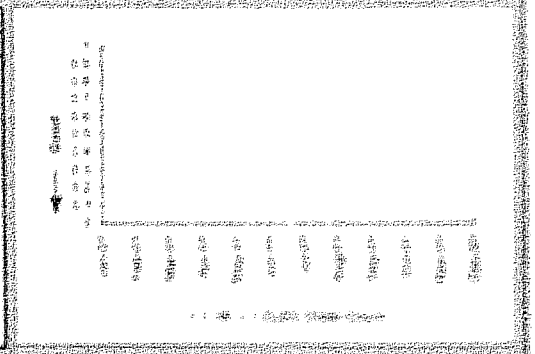
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
[illegible]					86	2	43 00		
[illegible]					21	1	21 00		
[illegible]					43	2	21 50		
[illegible]					67	2	33 50		
[illegible]					89	2	44 50		
[illegible]					33	6	5 50		
[illegible]					73	4	18 25		
[illegible]					79	2	39 50		
[illegible]					78	3	26 00		
[illegible]					86	2	43 00		
[illegible]					159	6	26 50		
[illegible]					203	3	67 67		



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP 188)

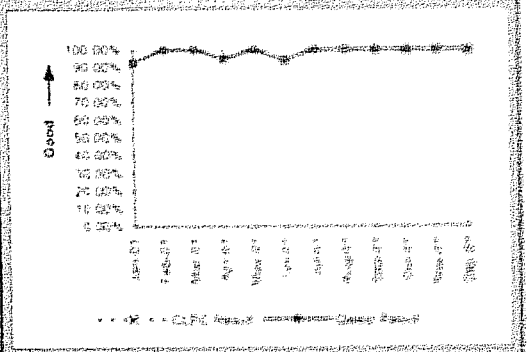
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #4 - Unbundled Loop - ISDN Capable Repair

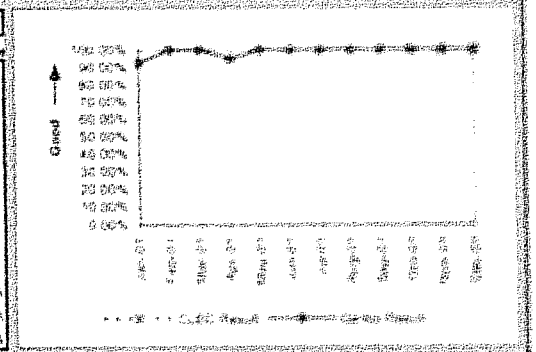
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					13	14	92 86%		
Feb-01					8	8	100 00%		
Mar-01					18	18	100 00%		
Apr-01					18	19	94 74%		
May-01					17	17	100 00%		
Jun-01					16	17	94 12%		
Jul-01					22	22	100 00%		
Aug-01					23	23	100 00%		
Sep-01					14	14	100 00%		
Oct-01	2	2	100 00%	0 00%	19	19	100 00%	N/A	N/A
Nov-01	2	2	100 00%	0 00%	14	14	100 00%	N/A	N/A
Dec-01	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A



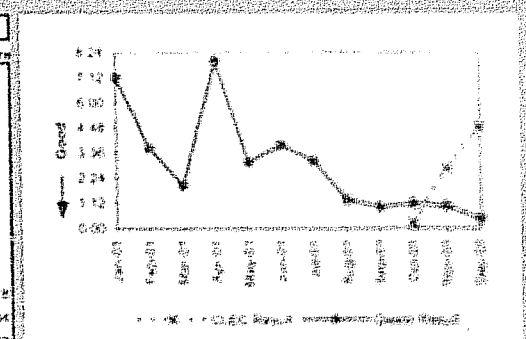
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					13	14	92 86%		
Feb-01					8	8	100 00%		
Mar-01					18	18	100 00%		
Apr-01					19	20	95 00%		
May-01					17	17	100 00%		
Jun-01					17	17	100 00%		
Jul-01					22	22	100 00%		
Aug-01					23	23	100 00%		
Sep-01					14	14	100 00%		
Oct-01	2	2	100 00%	0 00%	19	19	100 00%	N/A	N/A
Nov-01	2	2	100 00%	0 00%	14	14	100 00%	N/A	N/A
Dec-01	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A



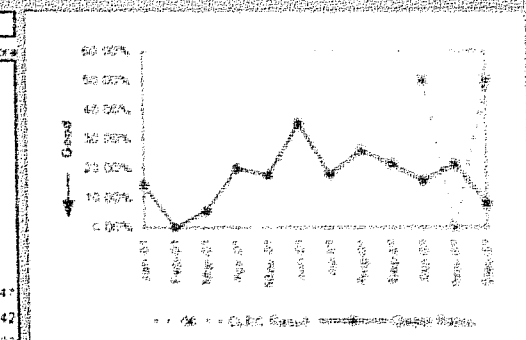
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					100 56	14	7 13		
Feb-01					30 34	8	3 49		
Mar-01					36 48	18	2 03		
Apr-01					159 33	20	7 59		
May-01					53 27	17	3 09		
Jun-01					67 14	17	3 57		
Jul-01					70 52	22	3 13		
Aug-01					31 25	23	1 22		
Sep-01					14 30	14	1 02		
Oct-01	0 34	2	0 17	0 21	22 56	19	1 12	-0 8	-1 48
Nov-01	5 44	2	2 52	1 36	14 55	14	1 04	1 58	-0 04
Dec-01	9 38	2	4 49	0 04	5 42	12	0 28	2 58	0 57



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

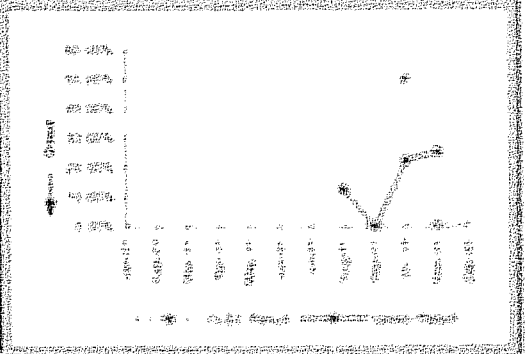
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
Jan-01					2	14	14 29%		
Feb-01					0	8	0 00%		
Mar-01					1	18	5 56%		
Apr-01					4	20	20 00%		
May-01					3	17	17 65%		
Jun-01					6	17	35 29%		
Jul-01					4	22	18 18%		
Aug-01					6	23	26 09%		
Sep-01					3	14	21 43%		
Oct-01	1	2	50 00%	50 00%	3	19	15 79%	0 68	-0 47
Nov-01	0	2	0 00%	0 00%	3	14	21 43%	-0 69	-1 42
Dec-01	1	2	50 00%	50 00%	1	12	8 33%	1 1	-0 33



Checklist #4 - Unbundled Loop - ISDN Capable Repair

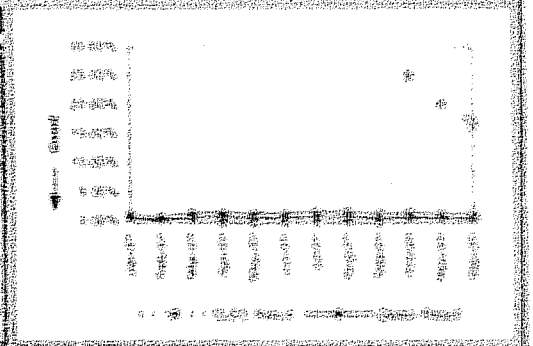
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	8	12.50%		
Sep-01					0	1	0.00%		
Oct-01	1	2	50.00%	50.00%	2	9	22.22%	[illegible]	[illegible]
Nov-01	0	2	0.00%	0.00%	2	8	25.00%	[illegible]	[illegible]
Dec-01									



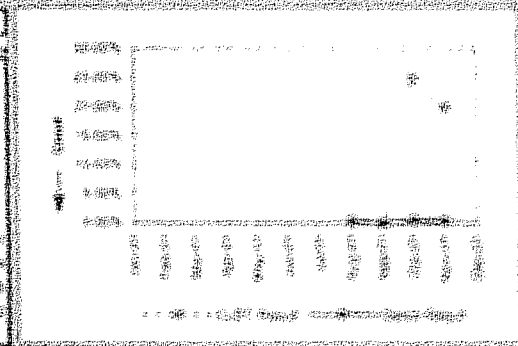
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Score
Jan-01					14	1689	[illegible]		
Feb-01					8	1711	[illegible]		
Mar-01					18	1687	[illegible]		
Apr-01	0	1	0.00%	0.00%	20	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	2	0.00%	0.00%	17	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	2	0.00%	0.00%	17	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	3	0.00%	0.00%	22	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	8	0.00%	0.00%	23	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	8	0.00%	0.00%	14	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	8	25.00%	43.30%	19	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	10	20.00%	40.00%	14	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	12	16.67%	37.27%	12	[illegible]	[illegible]	[illegible]	[illegible]



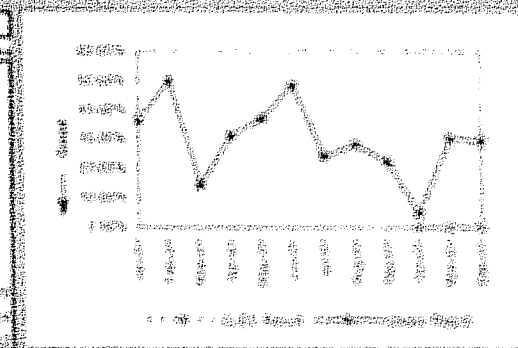
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	8	0.00%	0.00%	8	1795	[illegible]	[illegible]	[illegible]
Sep-01	0	8	0.00%	0.00%	1	1796	[illegible]	[illegible]	[illegible]
Oct-01	2	8	25.00%	43.30%	9	1777	[illegible]	[illegible]	[illegible]
Nov-01	2	10	20.00%	40.00%	6	1831	[illegible]	[illegible]	[illegible]
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

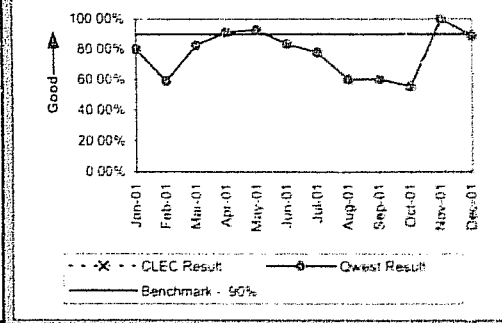
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Score
Jan-01					8	22	36.36%		
Feb-01					8	16	50.00%		
Mar-01					3	21	14.29%		
Apr-01					9	29	31.03%		
May-01					10	27	37.04%		
Jun-01					16	33	48.48%		
Jul-01					7	29	24.14%		
Aug-01					9	32	28.13%		
Sep-01					4	18	22.22%		
Oct-01	0	2	0.00%	0.00%	1	26	3.84%	[illegible]	[illegible]
Nov-01	0	2	0.00%	0.00%	6	25	24.00%	[illegible]	[illegible]
Dec-01	0	2	0.00%	0.00%	5	17	29.41%	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

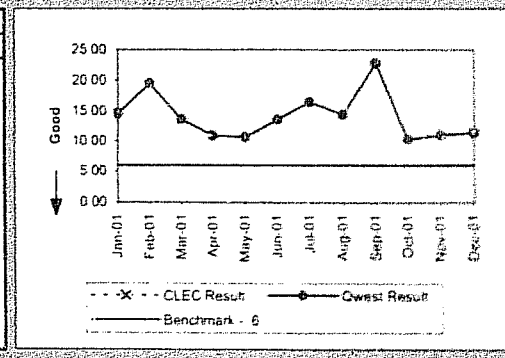
[illegible] (OP-3) – Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	134	79.85%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	206	59.22%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	171	82.46%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	139	91.37%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	82	92.68%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	83.33%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	77.78%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	60.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	60.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	55.56%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4	100.00%		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	88.89%		



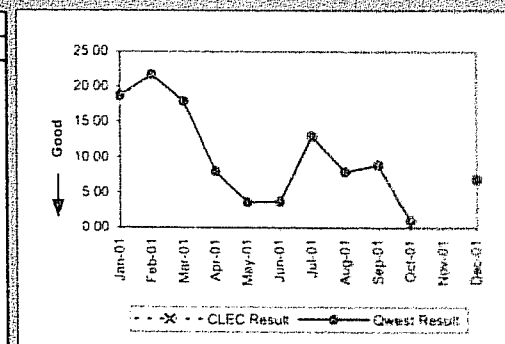
[illegible] (OP-4) – Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	132	14.57		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	205	19.52		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	170	13.64		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	136	10.93		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	82	10.68		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	54	13.61		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	16.50		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	14.45		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	6	22.83		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	10.30		
[illegible]	[illegible]	[illegible]	[illegible]	44	4	11.00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	9	11.44		



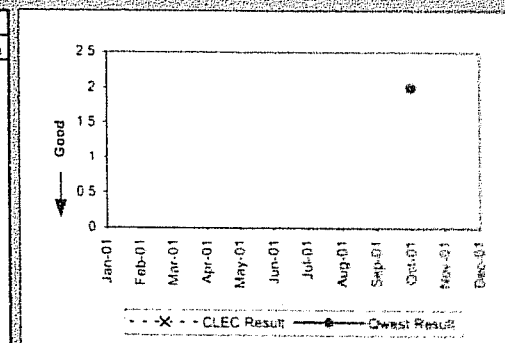
[illegible] (OP-6A) – Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	505	27	18.70		
[illegible]	[illegible]	[illegible]	[illegible]	1825	84	21.73		
[illegible]	[illegible]	[illegible]	[illegible]	536	30	17.87		
[illegible]	[illegible]	[illegible]	[illegible]	97	12	8.08		
[illegible]	[illegible]	[illegible]	[illegible]	22	6	3.67		
[illegible]	[illegible]	[illegible]	[illegible]	34	9	3.78		
[illegible]	[illegible]	[illegible]	[illegible]	26	2	13.00		
[illegible]	[illegible]	[illegible]	[illegible]	40	5	8.00		
[illegible]	[illegible]	[illegible]	[illegible]	27	3	9.00		
[illegible]	[illegible]	[illegible]	[illegible]	4	4	1.00		
[illegible]	[illegible]	[illegible]	[illegible]	7	1	7.00		



[illegible] (OP-6B) – Interval Zone Two

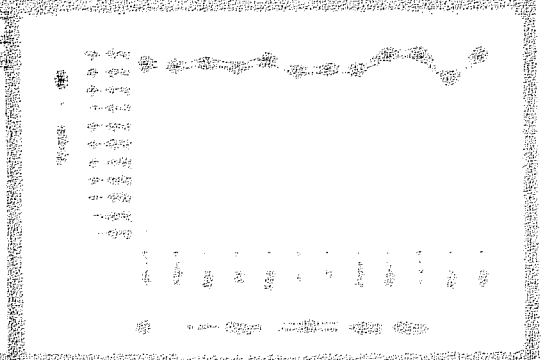
[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	2	1	2.00		



Checklist #4 [illegible]

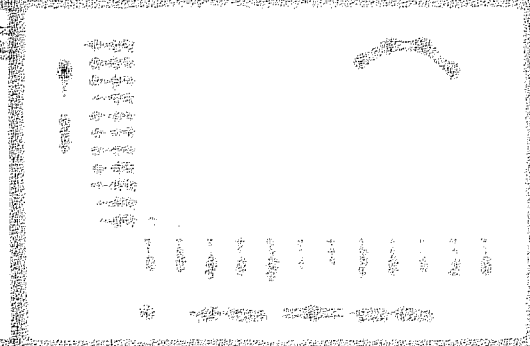
New Service Installation Quality [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		



New Service Installation Quality [illegible]

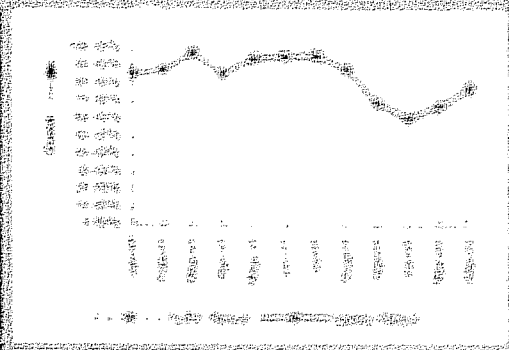
Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		



Checklist #4 - Unbundled Loop

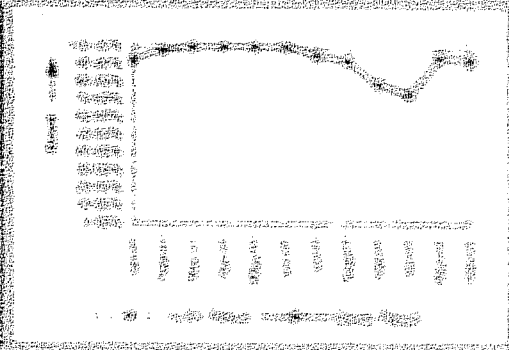
Out of Service Cleared within 24 hours (Percent) (MR-3 - Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z Stat	Parity Score
Jan-01				35	41	[illegible]		
Feb-01				43	60	[illegible]		
Mar-01				36	37	[illegible]		
Apr-01				35	41	[illegible]		
May-01				16	17	[illegible]		
Jun-01				36	40	[illegible]		
Jul-01				20	27	[illegible]		
Aug-01				22	25	[illegible]		
Sep-01				13	19	[illegible]		
Oct-01				9	15	[illegible]		
Nov-01				10	13	[illegible]		
Dec-01				10	13	[illegible]		



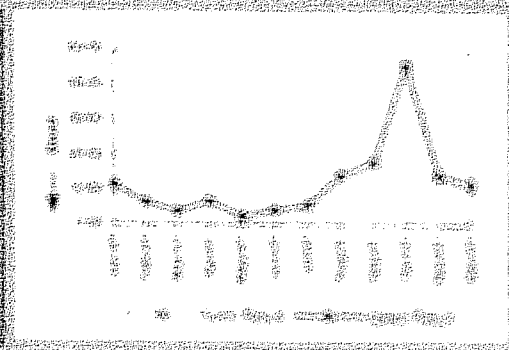
All Troubles Cleared within 48 hours (Percent) (MR-4 - Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z Stat	Parity Score
Jan-01				38	46	[illegible]		
Feb-01				48	49	[illegible]		
Mar-01				37	37	[illegible]		
Apr-01				41	41	[illegible]		
May-01				17	17	[illegible]		
Jun-01				40	40	[illegible]		
Jul-01				20	21	[illegible]		
Aug-01				22	25	[illegible]		
Sep-01				15	19	[illegible]		
Oct-01				11	15	[illegible]		
Nov-01				13	13	[illegible]		
Dec-01				13	13	[illegible]		



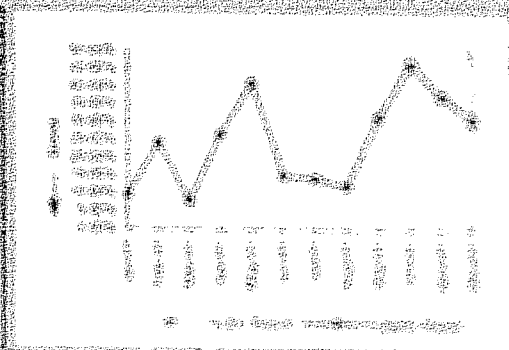
Mean Time to Restore (Hours Minutes) (MR-6 - Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z Stat	Parity Score
Jan-01				562.08	49	[illegible]		
Feb-01				331.29	49	[illegible]		
Mar-01				172.11	37	[illegible]		
Apr-01				339.55	41	[illegible]		
May-01				49.96	17	[illegible]		
Jun-01				208.17	40	[illegible]		
Jul-01				141.22	21	[illegible]		
Aug-01				426.50	23	[illegible]		
Sep-01				412.46	19	[illegible]		
Oct-01				819.43	15	[illegible]		
Nov-01				273.44	13	[illegible]		
Dec-01				185.11	13	[illegible]		



Repair Repeat Report Rate (Percent) (MR-7 - Interval Zone Two)

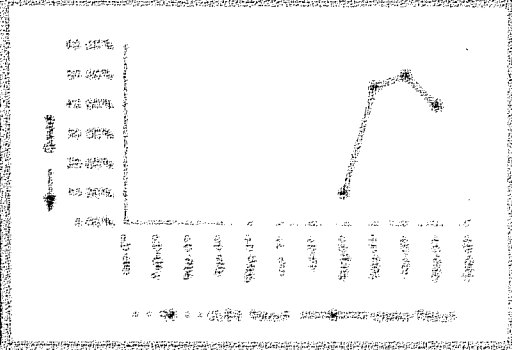
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z Stat	Parity Score
Jan-01				4	41	[illegible]		
Feb-01				12	49	[illegible]		
Mar-01				3	37	[illegible]		
Apr-01				11	41	[illegible]		
May-01				3	17	[illegible]		
Jun-01				6	40	[illegible]		
Jul-01				3	21	[illegible]		
Aug-01				3	25	[illegible]		
Sep-01				6	19	[illegible]		
Oct-01				7	15	[illegible]		
Nov-01				6	13	[illegible]		
Dec-01				4	13	[illegible]		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

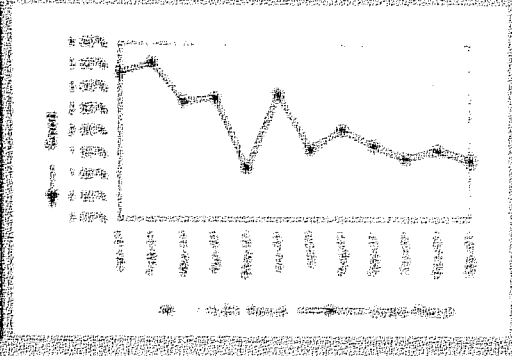
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				2	19	10.53%		
Sep-01				6	13	46.15%		
Oct-01				5	10	50.00%		
Nov-01				4	10	40.00%		
Dec-01								



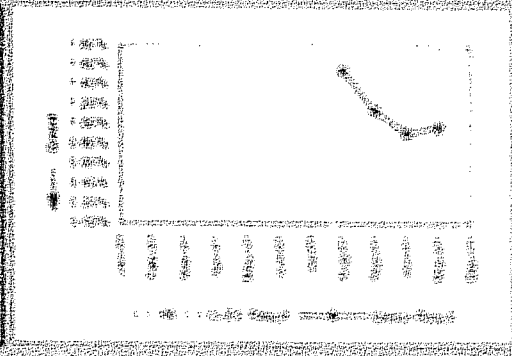
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				41	1233	3.33%		
Feb-01				49	1378	3.56%		
Mar-01				37	1378	2.69%		
Apr-01				41	1482	2.77%		
May-01				17	1455	1.17%		
Jun-01				40	1405	2.85%		
Jul-01				21	1315	1.60%		
Aug-01				25	1224	2.04%		
Sep-01				19	1140	1.67%		
Oct-01				15	1089	1.38%		
Nov-01				16	1024	1.56%		
Dec-01				13	981	1.33%		



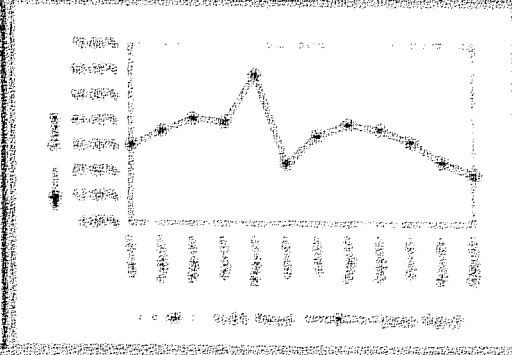
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				19	1224	1.55%		
Sep-01				13	1140	1.14%		
Oct-01				10	1089	0.92%		
Nov-01				10	1024	0.98%		
Dec-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

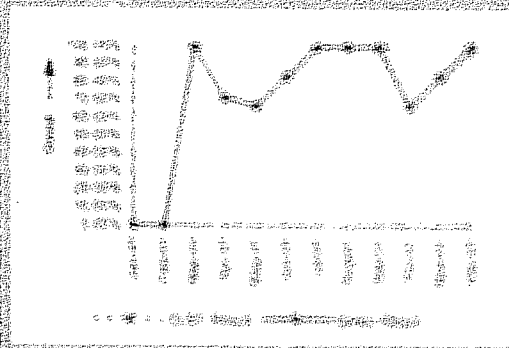
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				18	59	30.51%		
Feb-01				28	77	36.36%		
Mar-01				26	63	41.27%		
Apr-01				27	68	39.71%		
May-01				24	41	58.54%		
Jun-01				12	52	23.08%		
Jul-01				11	32	34.38%		
Aug-01				16	41	39.02%		
Sep-01				11	30	36.67%		
Oct-01				7	22	31.82%		
Nov-01				5	21	23.81%		
Dec-01				3	16	18.75%		



Checklist #4 - Unbundled Loop - Installation for DS0 and Higher

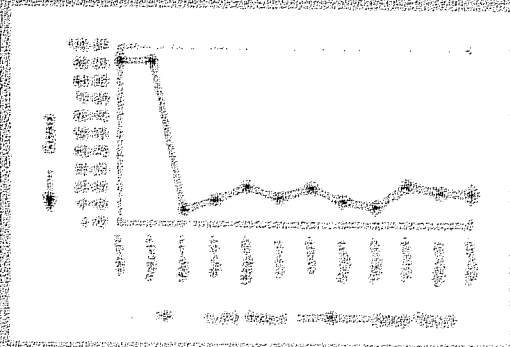
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Flagged Sco
Jan-01					0	4	0.00%		
Feb-01					0	1	0.00%		
Mar-01					2	2	100.00%		
Apr-01					5	7	71.43%		
May-01					2	3	66.67%		
Jun-01					5	6	83.33%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01					2	3	66.67%		
Nov-01					5	6	83.33%		
Dec-01					2	2	100.00%		



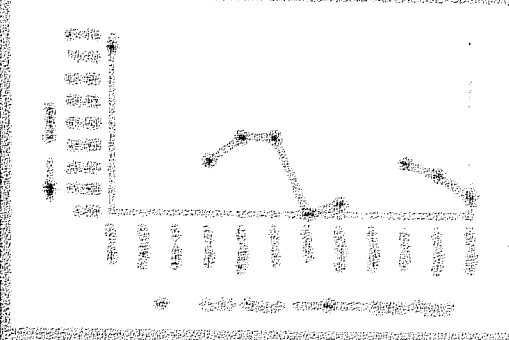
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Flagged Sco
Jan-01					368	4	[illegible]		
Feb-01					92	1	[illegible]		
Mar-01					16	2	[illegible]		
Apr-01					96	7	[illegible]		
May-01					64	3	[illegible]		
Jun-01					89	6	[illegible]		
Jul-01					83	4	[illegible]		
Aug-01					65	1	[illegible]		
Sep-01					20	2	[illegible]		
Oct-01					133	6	[illegible]		
Nov-01					167	6	[illegible]		
Dec-01					157	6	[illegible]		



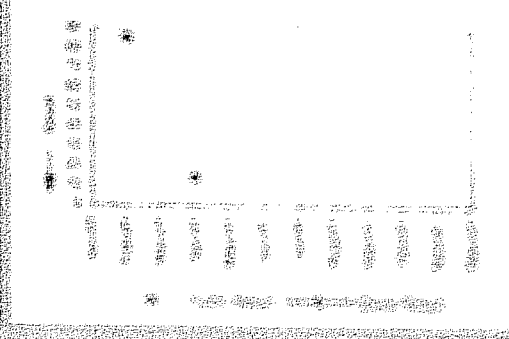
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Flagged Sco
Jan-01					300	4	[illegible]		
Feb-01									
Mar-01									
Apr-01					24	1	[illegible]		
May-01					35	1	[illegible]		
Jun-01					35	1	[illegible]		
Jul-01					0	1	[illegible]		
Aug-01					10	2	[illegible]		
Sep-01									
Oct-01					71	3	[illegible]		
Nov-01					73	6	[illegible]		
Dec-01					24	5	[illegible]		



Delayed Days for Facility Reasons (Average Days) (OP-5B)-- Interval Zone Two

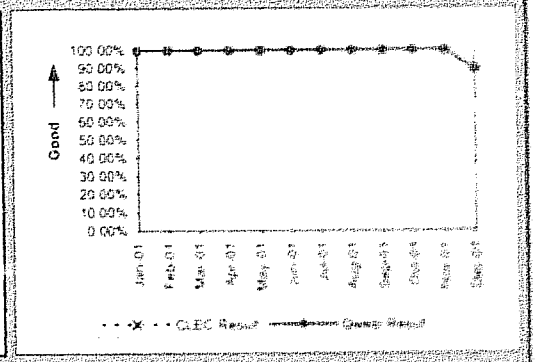
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Flagged Sco
Jan-01									
Feb-01					65	1	[illegible]		
Mar-01									
Apr-01					14	5	[illegible]		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

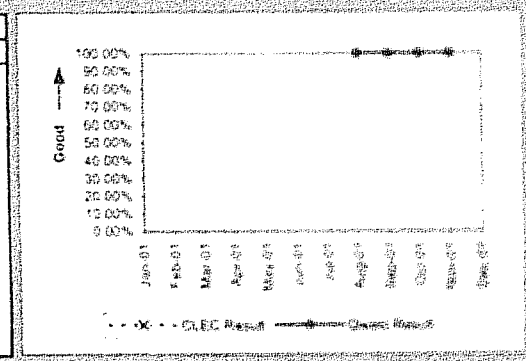
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					7	7	100 00%		
					5	5	100 00%		
					7	7	100 00%		
					11	11	100 00%		
					9	9	100 00%		
					8	8	100 00%		
					7	7	100 00%		
					5	5	100 00%		
					4	4	100 00%		
					4	4	100 00%		
					8	8	100 00%		
					8	9	88 89%		



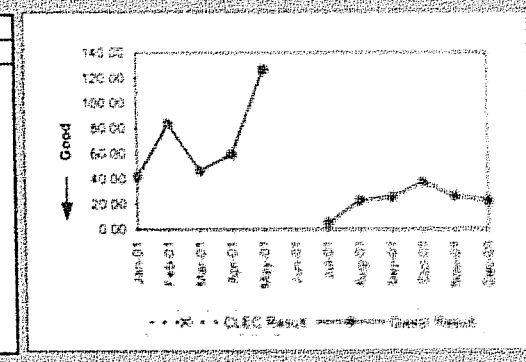
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					5	5	100 00%		
					4	4	100 00%		
					4	4	100 00%		
					8	8	100 00%		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

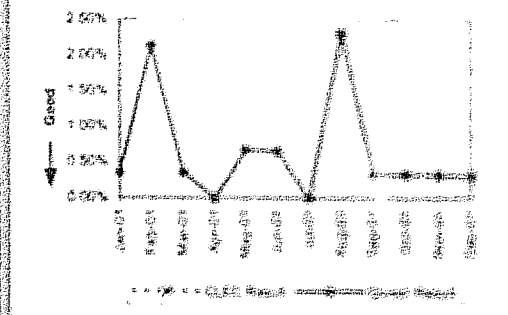
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					42	1	42 00		
					168	2	84 00		
					93	2	46 50		
					119	2	59 50		
					127	1	127 00		
					11	2	5 50		
					92	4	23 00		
					52	2	26 00		
					75	2	37 50		
					53	2	26 50		
					45	2	22 50		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

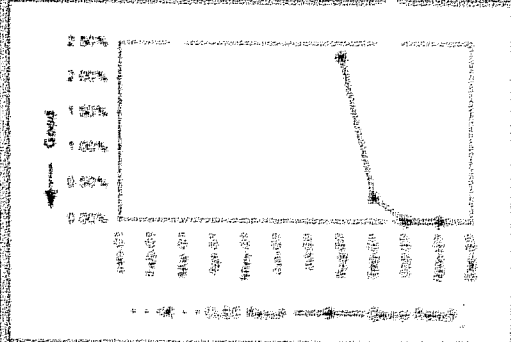
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					1	278	0 36%		
Feb-01					6	282	2 13%		
Mar-01					1	282	0 35%		
Apr-01					0	295	0 00%		
May-01					2	298	0 67%		
Jun-01					2	306	0 65%		
Jul-01					0	305	0 00%		
Aug-01					7	304	2 30%		
Sep-01					1	306	0 33%		
Oct-01					1	309	0 32%		
Nov-01					1	312	0 32%		
Dec-01					1	331	0 30%		



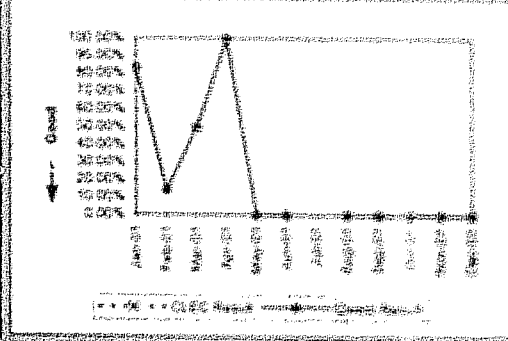
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					7	304	2 30%		
Sep-01					1	306	0 33%		
Oct-01					0	309	0 00%		
Nov-01					0	312	0 00%		
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

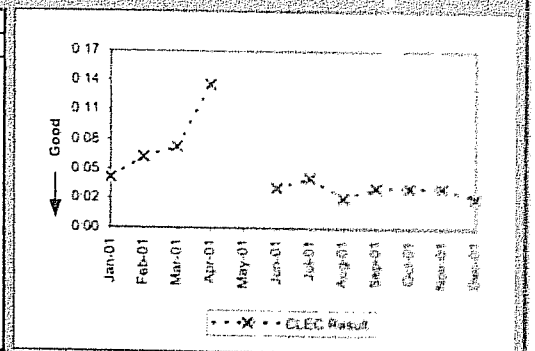
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					5	6	83 33%		
Feb-01					1	7	14 29%		
Mar-01					1	2	50 00%		
Apr-01					1	1	100 00%		
May-01					0	2	0 00%		
Jun-01					0	2	0 00%		
Jul-01									
Aug-01					0	7	0 00%		
Sep-01					0	1	0 00%		
Oct-01					0	1	0 00%		
Nov-01					0	1	0 00%		
Dec-01					0	1	0 00%		



Checklist #4 - Unbundled Loop Cutovers

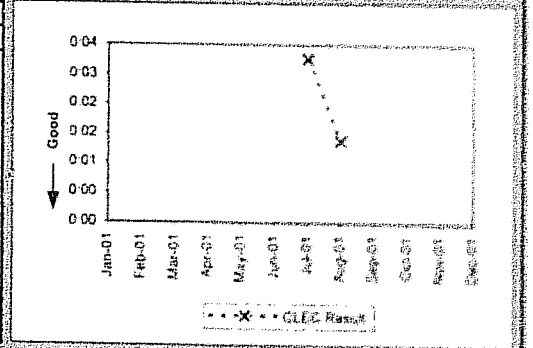
Coordinated "Hot Cut" Interval - Unbundled Loops (Hours Minutes) Unbundled Loop - Analog (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	1:22	16	0:05
Feb-01	6:06	54	0:07
Mar-01	11:19	89	0:08
Apr-01	2:16	10	0:14
May-01			
Jun-01	3:15	51	0:04
Jul-01	4:34	58	0:05
Aug-01	1:57	42	0:03
Sep-01	0:42	11	0:04
Oct-01	2:28	41	0:04
Nov-01	2:54	45	0:04
Dec-01	3:33	83	0:03



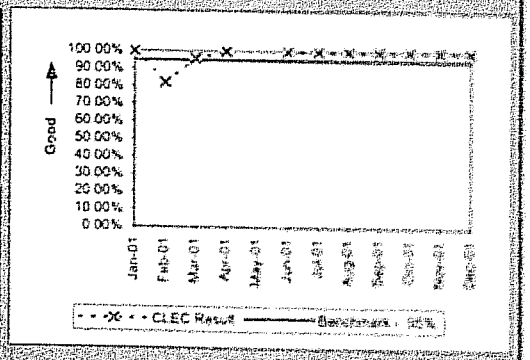
Coordinated "Hot Cut" Interval - Unbundled Loops (Hours Minutes) Unbundled Loop Other (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01	0:14	4	0:04
Sep-01	0:02	1	0:02
Oct-01			
Nov-01			
Dec-01			



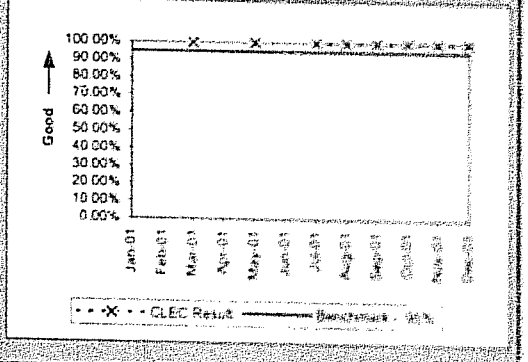
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	5	5	100.00%
Feb-01	14	17	82.35%
Mar-01	23	24	95.83%
Apr-01	5	5	100.00%
May-01			
Jun-01	15	15	100.00%
Jul-01	11	11	100.00%
Aug-01	10	10	100.00%
Sep-01	5	5	100.00%
Oct-01	19	19	100.00%
Nov-01	13	13	100.00%
Dec-01	28	28	100.00%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)

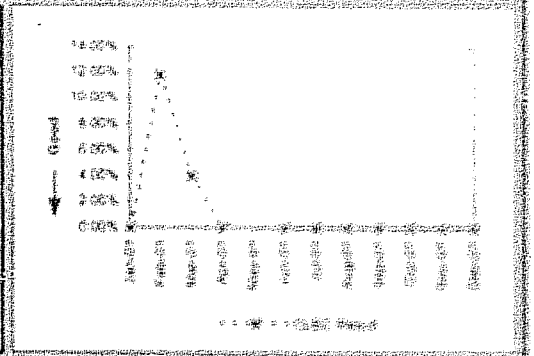
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01	1	1	100.00%
Apr-01			
May-01	1	1	100.00%
Jun-01			
Jul-01	3	3	100.00%
Aug-01	15	15	100.00%
Sep-01	5	5	100.00%
Oct-01	11	11	100.00%
Nov-01	3	3	100.00%
Dec-01	6	6	100.00%



Checklist #4 - Unbundled Loop Cutovers

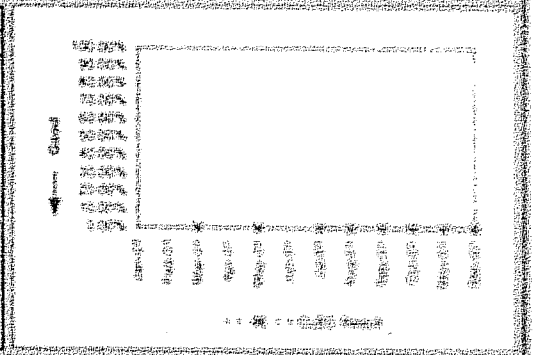
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	0	5	0.00%
Feb-01	2	17	11.76%
Mar-01	1	25	4.00%
Apr-01	0	6	0.00%
May-01			
Jun-01	0	15	0.00%
Jul-01	0	11	0.00%
Aug-01	0	10	0.00%
Sep-01	0	5	0.00%
Oct-01	0	19	0.00%
Nov-01	0	13	0.00%
Dec-01	0	28	0.00%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)

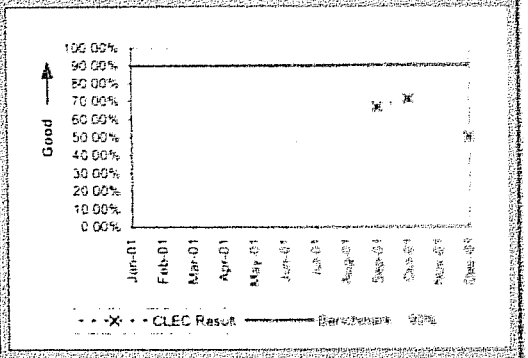
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01	0	1	0.00%
Apr-01			
May-01	0	1	0.00%
Jun-01			
Jul-01	0	3	0.00%
Aug-01	0	15	0.00%
Sep-01	0	5	0.00%
Oct-01	0	11	0.00%
Nov-01	0	3	0.00%
Dec-01	0	6	0.00%



Checklist #4 - Unbundled Loop - Conditioned

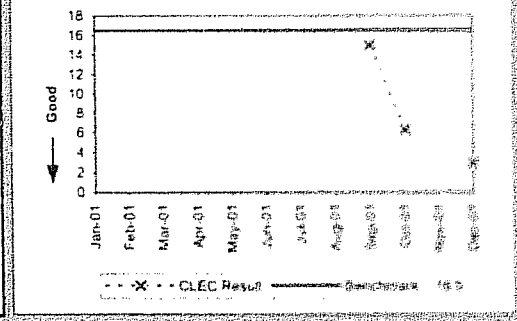
[illegible] Commitments Met (Percent) (OP-3)-- Interval Zone Two

	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	2	3	66.67%	47.14%
[illegible]	5	7	71.43%	45.18%
[illegible]	1	2	50.00%	50.00%



[illegible] Interval (Average Days) (OP-4)-- Interval Zone Two

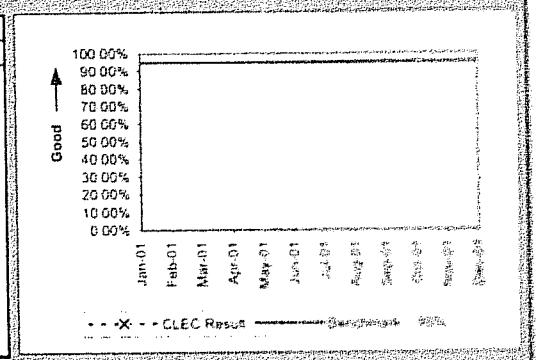
	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	15	1	15.00	
[illegible]	38	6	6.33	3.98
[illegible]	3	1	3.00	



Checklist #4 - Line Sharing Installation

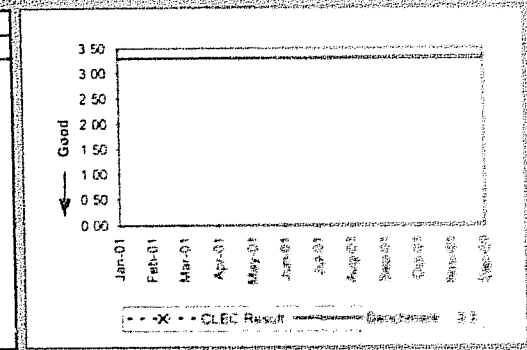
[illegible] Met (Percent) (OP-3)-- Dispatches Within MSAs

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Std Dev



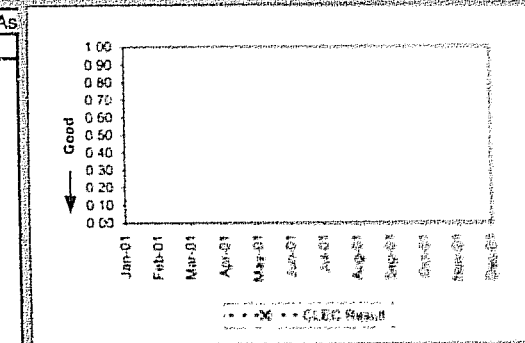
[illegible] Interval (Average Days) (OP-4)-- Dispatches Within MSAs

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Std Dev



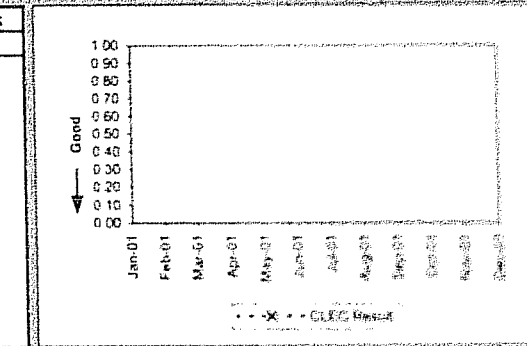
[illegible] Not Due Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Std Dev



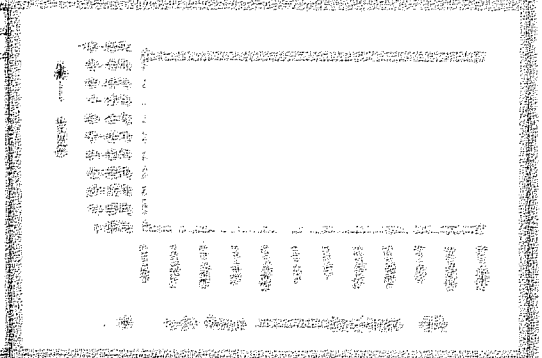
[illegible] Due Date for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Std Dev

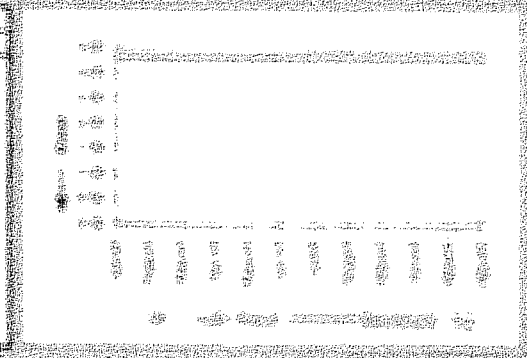


Checklist #4 - Line Sharing Installation

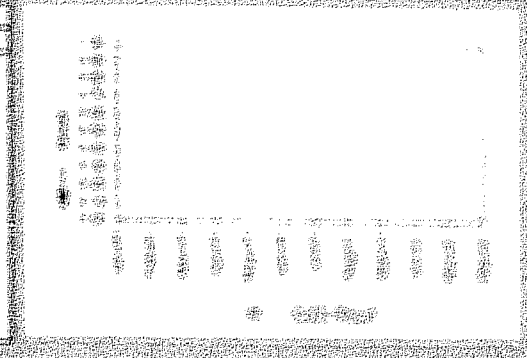
Installation Commitments Met (Percent) (OP-3) -- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



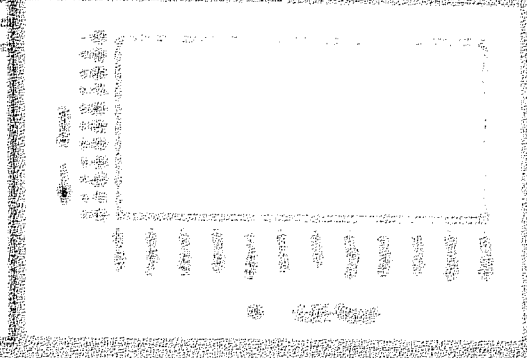
Installation Interval (Average Days) (OP-4) -- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6B) -- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



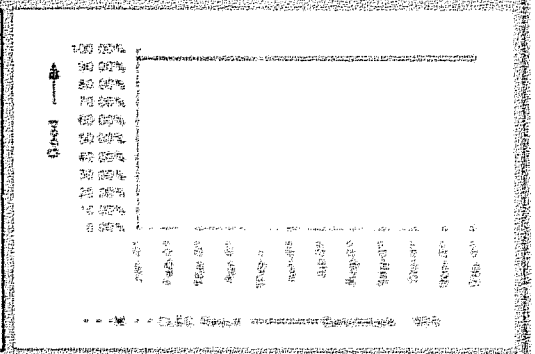
Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Checklist #4 - Line Sharing Installation

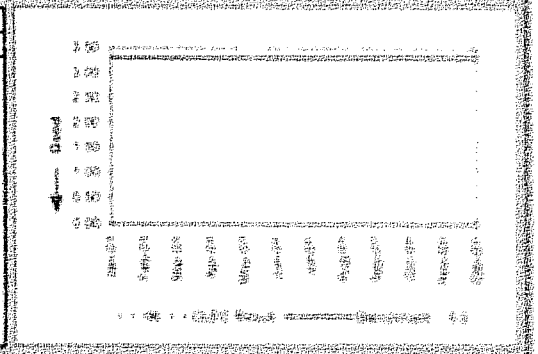
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



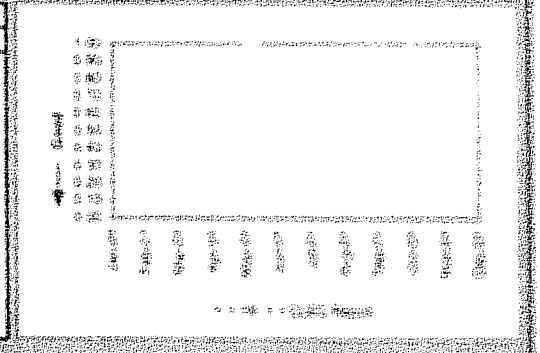
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



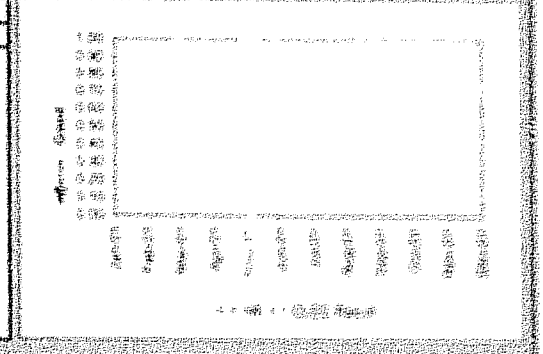
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

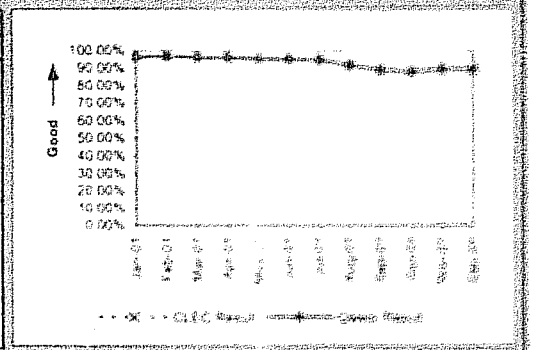
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Checklist #4 - Line Sharing Installation

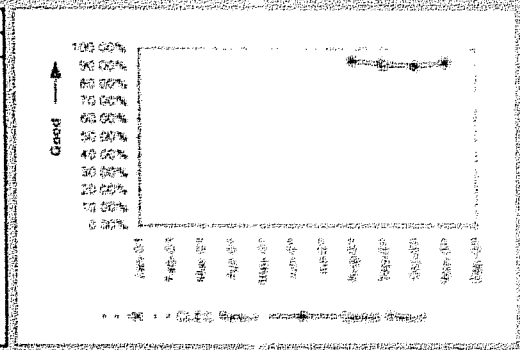
New Service Installation Quality (Percent) (OP-5)

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					11676	12121	96 33%		
					11684	12060	96 88%		
					12798	13307	96 17%		
					13235	13792	95 96%		
					12145	12749	95 26%		
					12357	13016	94 94%		
					10163	10747	94 57%		
					6210	6789	91 47%		
					4219	4744	88 93%		
					3580	4079	87 77%		
					3395	3806	89 20%		
					2924	3278	89 20%		



New Service Installation Quality (Percent) (OP-5*)

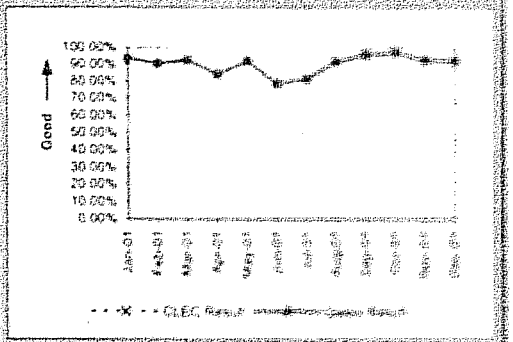
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					5312	6789	92 97%		
					4309	4744	90 83%		
					3660	4079	89 73%		
					3488	3806	91 64%		



Checklist #4 - Line Sharing Repair

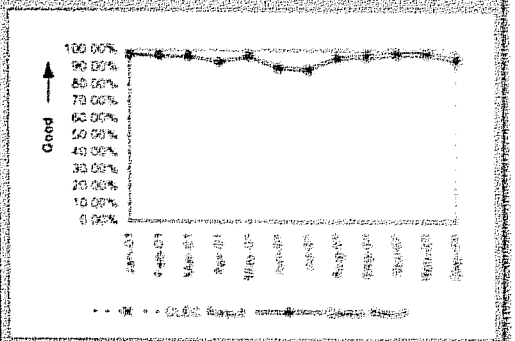
All Trouble Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					638	681	93.69%		
					468	516	90.70%		
					700	755	92.72%		
					880	1044	84.29%		
					933	1014	92.01%		
					979	1242	78.82%		
					931	1143	81.45%		
					842	918	91.72%		
					763	796	95.85%		
					626	648	96.91%		
					424	458	92.58%		
					404	439	92.03%		



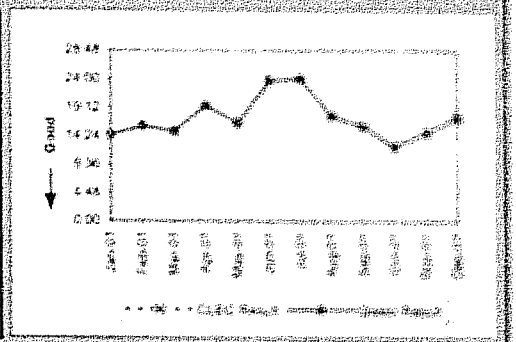
All Trouble Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					892	915	97.49%		
					673	697	96.56%		
					1067	1107	96.39%		
					1356	1453	93.32%		
					1353	1403	96.44%		
					1543	1719	89.76%		
					1369	1542	88.78%		
					1213	1270	95.51%		
					1086	1128	96.28%		
					888	910	97.58%		
					635	651	97.54%		
					598	634	94.32%		



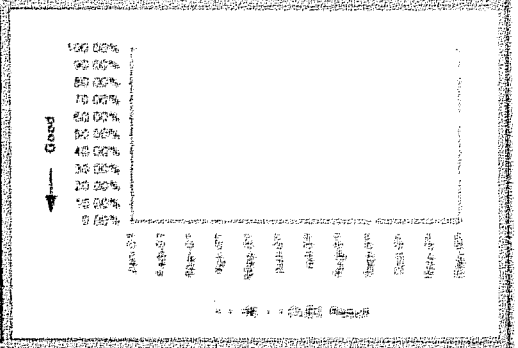
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					13397.56	915	14:39		
					11246.55	697	16:08		
					16928.12	1107	15:18		
					28477.42	1453	19:36		
					23498.48	1403	16:45		
					40975.11	1719	23:50		
					37252.39	1542	24:10		
					22705.39	1270	17:53		
					18262.31	1128	16:11		
					11669:27	910	12:49		
					9829.34	651	15:06		
					11202.48	634	17:40		

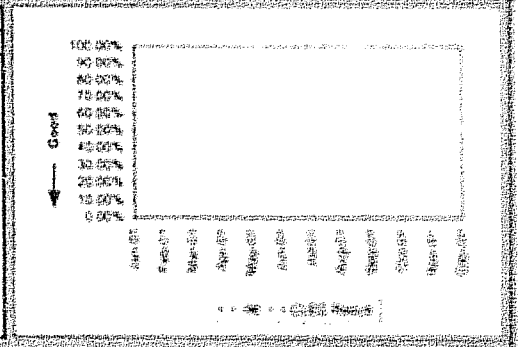


Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



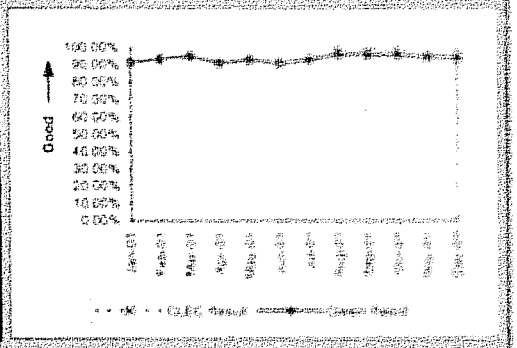
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Checklist #4 - Line Sharing Repair

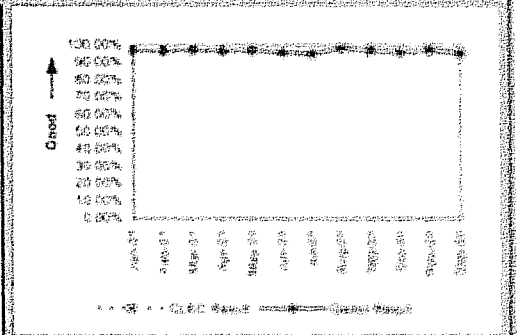
% of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					627	686	91 40%		
[illegible]					450	483	93 17%		
[illegible]					721	759	94 99%		
[illegible]					893	981	91 03%		
[illegible]					821	883	92 98%		
[illegible]					885	973	90 96%		
[illegible]					917	986	93 00%		
[illegible]					851	885	96 16%		
[illegible]					748	782	95 65%		
[illegible]					600	626	95 85%		
[illegible]					516	547	94 33%		
[illegible]					399	425	93 88%		



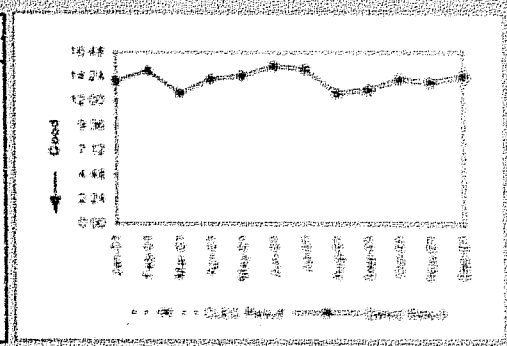
All Trouble Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					884	914	96 72%		
[illegible]					627	651	96 31%		
[illegible]					971	1001	97 00%		
[illegible]					1272	1317	96 58%		
[illegible]					1164	1204	96 68%		
[illegible]					1239	1296	95 60%		
[illegible]					1250	1315	95 06%		
[illegible]					1184	1211	97 77%		
[illegible]					1006	1042	96 55%		
[illegible]					846	885	95 59%		
[illegible]					746	768	97 14%		
[illegible]					595	625	95 20%		



Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

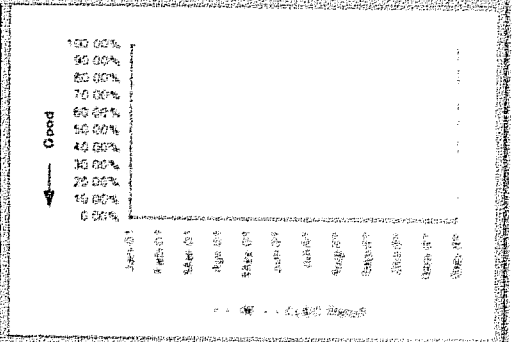
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					12781 56	914	13 59		
[illegible]					9769 53	651	15 00		
[illegible]					12827 37	1001	12 49		
[illegible]					18692 35	1317	14 12		
[illegible]					17478:01	1204	14 31		
[illegible]					20050 47	1296	15 28		
[illegible]					19896 33	1315	15 08		
[illegible]					15506 05	1211	12 48		
[illegible]					13710 23	1042	13 09		
[illegible]					12539 28	885	14 10		
[illegible]					10633 05	768	13 51		
[illegible]					9028 22	625	14 27		



Checklist #4 - Line Sharing Repair

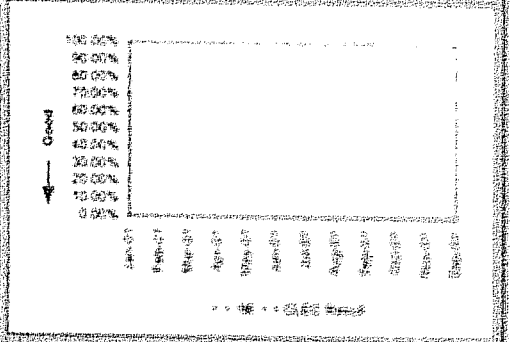
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

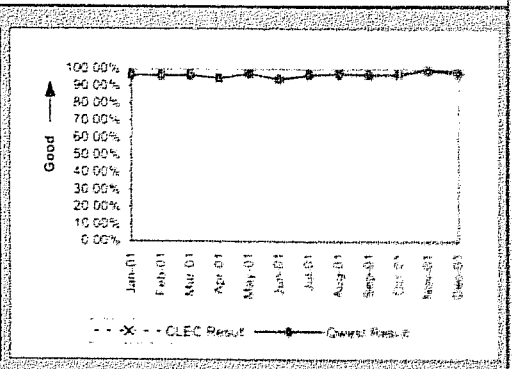
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Checklist #4 - Line Sharing Repair

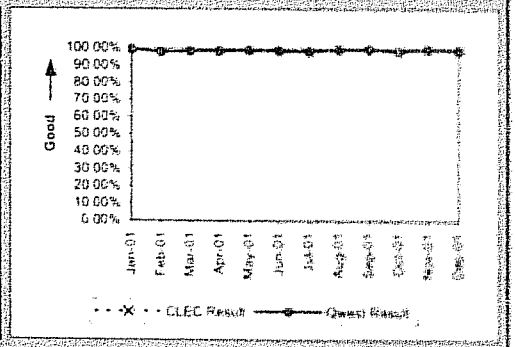
All Trouble Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					293	303	96 70%		
					314	326	96 32%		
					271	281	96 44%		
					289	305	94 75%		
					289	297	97 31%		
					347	368	94 29%		
					282	292	96 58%		
					271	279	97 13%		
					203	210	96 67%		
					233	240	97 08%		
					301	303	99 34%		
					292	298	97 99%		



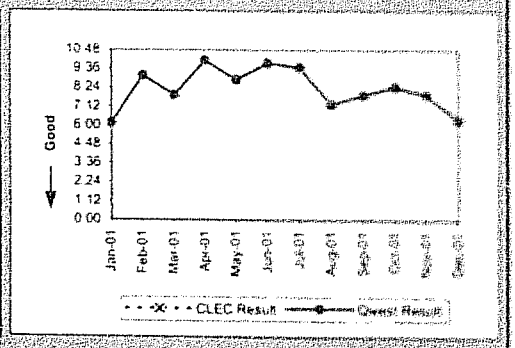
All Trouble Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					586	590	99 32%		
					635	649	97 84%		
					703	714	98 46%		
					568	577	98 44%		
					563	569	98 95%		
					680	690	98 55%		
					569	578	98 44%		
					581	584	99 49%		
					499	501	99 60%		
					496	503	98 61%		
					581	583	99 66%		
					555	561	98 93%		



Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

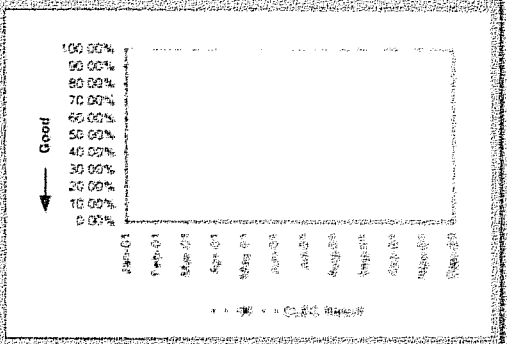
					Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					3637 22	590	6 10		
					5954 47	649	9 11		
					5665:51	714	7 56		
					5844 09	577	10 08		
					5079 18	569	8 56		
					6872 17	690	9 58		
					5606 21	578	9 42		
					4299 02	584	7 22		
					3991 00	501	7 58		
					4264 09	503	8 29		
					4840 56	583	7 58		
					3593 06	561	6 24		



Checklist #4 - Line Sharing Repair

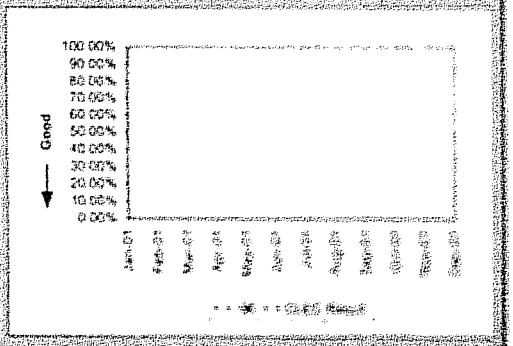
Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

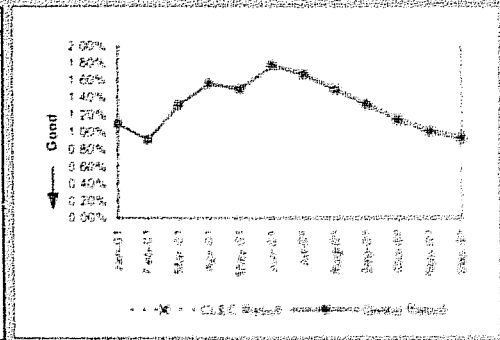
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Checklist #4 - Line Sharing Repair

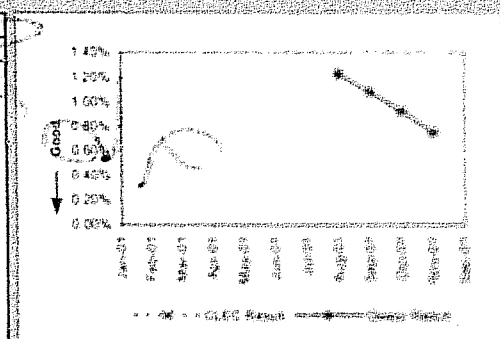
Trouble Rate (Percent) (MR-8)

			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2454	223071	1 10%		
					2030	221311	0 92%		
					2870	219161	1 31%		
					3400	217622	1 56%		
					3226	215311	1 50%		
					3787	213145	1 78%		
					3521	210770	1 67%		
					3119	208908	1 49%		
					2728	206724	1 32%		
					2337	204490	1 14%		
					2034	201517	1 01%		
					1865	199580	0 93%		



Trouble Rate (Percent) (MR-8*)

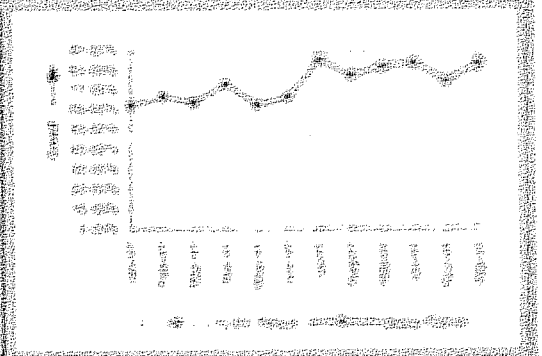
			CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					2560	208908	1 23%		
					2240	206724	1 08%		
					1899	204490	0 93%		
					1515	201517	0 75%		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

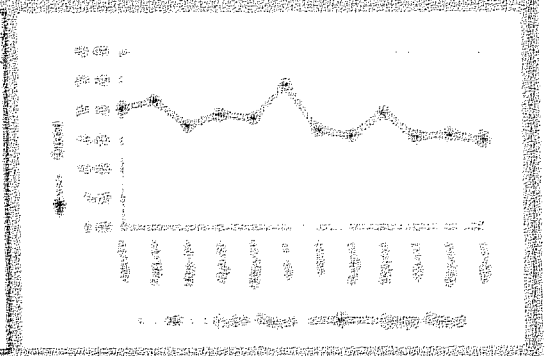
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				41	66	62.12%		
Feb-01				46	69	66.67%		
Mar-01				83	131	63.36%		
Apr-01				64	88	72.73%		
May-01				46	74	62.16%		
Jun-01				49	74	66.22%		
Jul-01				62	73	84.93%		
Aug-01				70	91	76.92%		
Sep-01				57	70	81.43%		
Oct-01				85	102	83.33%		
Nov-01				80	108	74.07%		
Dec-01				68	82	82.93%		



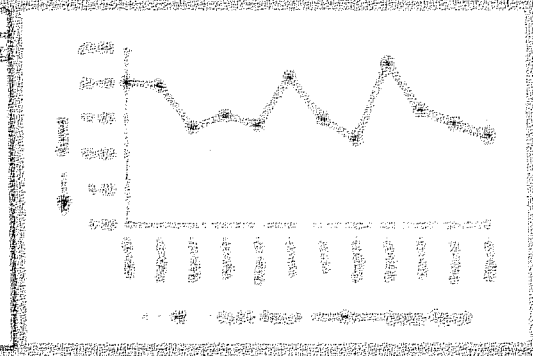
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				1341	66	20.32		
Feb-01				1450	67	21.64		
Mar-01				2257	130	17.36		
Apr-01				1641	85	19.31		
May-01				1375	74	18.58		
Jun-01				1775	73	24.32		
Jul-01				2070	125	16.56		
Aug-01				2011	129	15.59		
Sep-01				1946	100	19.46		
Oct-01				1968	128	15.38		
Nov-01				1920	122	15.74		
Dec-01				1365	92	14.84		



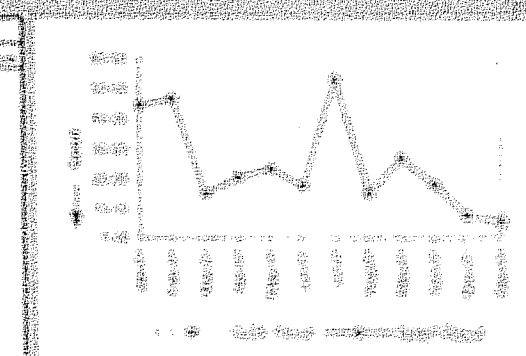
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				445	22	20.23		
Feb-01				357	18	19.83		
Mar-01				536	39	13.74		
Apr-01				310	20	15.50		
May-01				240	17	14.12		
Jun-01				463	22	21.05		
Jul-01				359	24	14.96		
Aug-01				291	24	12.12		
Sep-01				575	25	23.00		
Oct-01				308	19	16.21		
Nov-01				501	35	14.31		
Dec-01				213	17	12.53		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

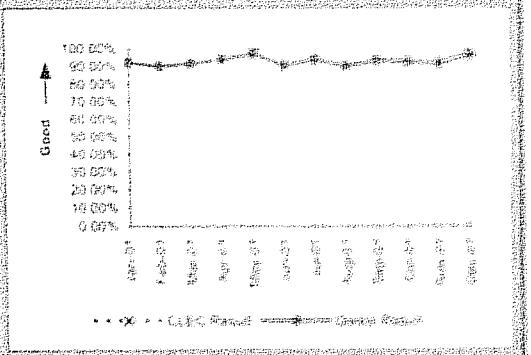
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01				134	3	44.67		
Feb-01				234	5	46.80		
Mar-01				138	9	15.33		
Apr-01				84	4	21.00		
May-01				262	11	23.82		
Jun-01				54	3	18.00		
Jul-01				213	4	53.25		
Aug-01				78	5	15.60		
Sep-01				136	5	27.20		
Oct-01				129	7	18.43		
Nov-01				55	7	7.86		
Dec-01				12	2	6.00		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

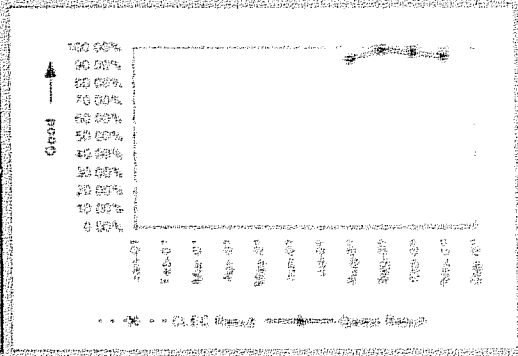
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				94	102	92 16%		
				73	81	90 12%		
				109	119	91 60%		
				125	133	93 99%		
				99	102	97 06%		
				88	97	90 72%		
				105	112	93 75%		
				116	129	89 92%		
				108	116	93 10%		
				106	115	92 17%		
				115	126	91 27%		
				104	108	96 30%		



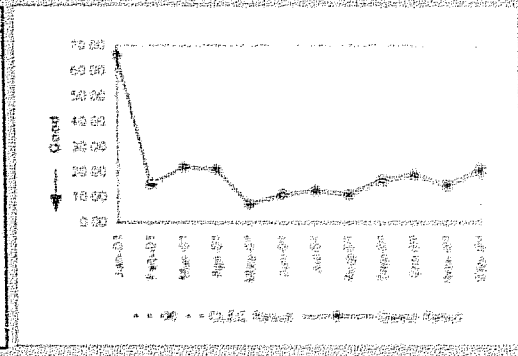
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				120	129	93 02%		
				114	116	98 28%		
				111	115	96 52%		
				119	126	94 44%		



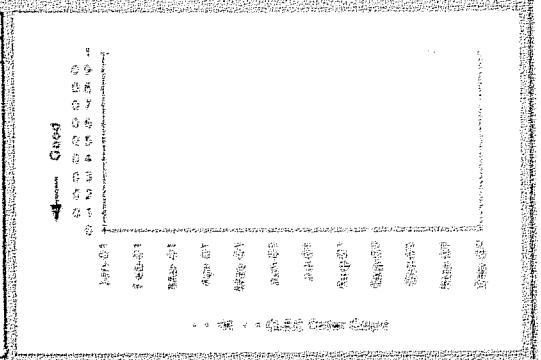
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				265	4	66 25		
				472	31	15 23		
				288	13	22 15		
				106	5	21 20		
				80	11	7 27		
				156	14	11 14		
				270	21	12 86		
				304	27	11 26		
				423	25	16 92		
				436	23	18 96		
				518	35	14 80		
				542	26	20 85		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

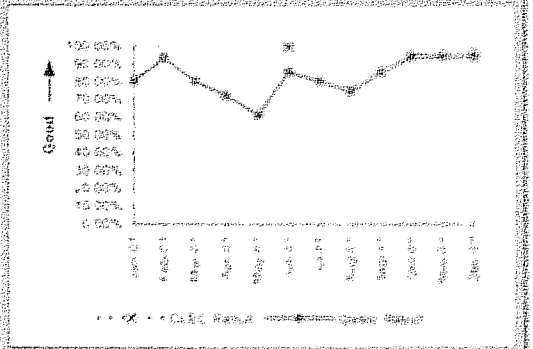
Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15B)	
Day	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

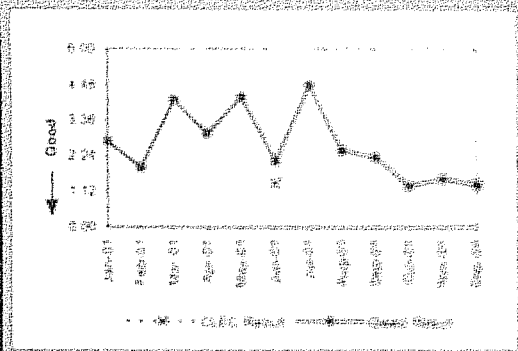
All Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				42	52	80.77%		
[illegible]				163	174	93.68%		
[illegible]				66	82	80.49%		
[illegible]				42	58	72.41%		
[illegible]				48	78	61.54%		
[illegible]	1	1	100.00%	84	98	85.71%	-0.41	1.25
[illegible]				61	76	80.26%		
[illegible]				113	151	74.83%		
[illegible]				48	56	85.71%		
[illegible]				67	71	94.37%		
[illegible]				68	72	94.44%		
[illegible]				55	58	94.83%		



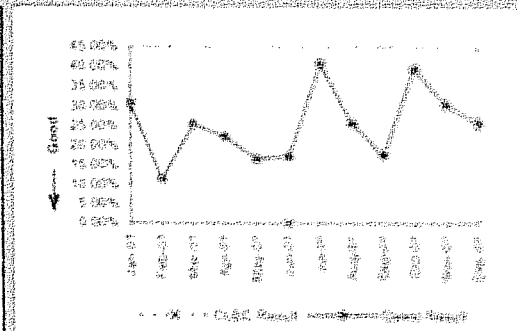
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				151.05	52	2.54		
[illegible]				351.20	174	2.01		
[illegible]				352.35	82	4.18		
[illegible]				183.50	58	3.10		
[illegible]				342.44	78	4.24		
[illegible]	1.30	1	1.30	218.30	98	2.14	-0.25	1.15
[illegible]				364.21	76	4.48		
[illegible]				389.52	151	2.35		
[illegible]				132.40	56	2.22		
[illegible]				99.55	71	1.24		
[illegible]				117.14	72	1.38		
[illegible]				83.31	58	1.26		



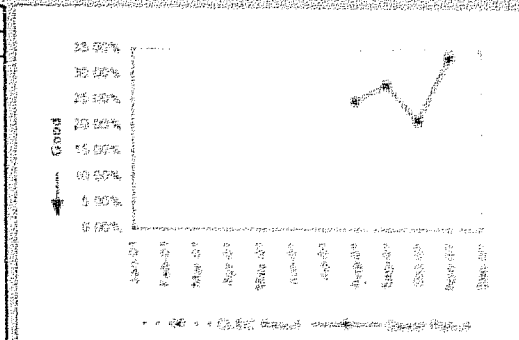
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				16	52	30.77%		
[illegible]				20	174	11.49%		
[illegible]				21	82	25.61%		
[illegible]				13	58	22.41%		
[illegible]				13	78	16.67%		
[illegible]	0	1	0.00%	17	98	17.35%	-0.46	1.26
[illegible]				31	76	40.79%		
[illegible]				39	151	25.83%		
[illegible]				10	56	17.86%		
[illegible]				28	71	39.44%		
[illegible]				22	72	30.56%		
[illegible]				15	58	25.86%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

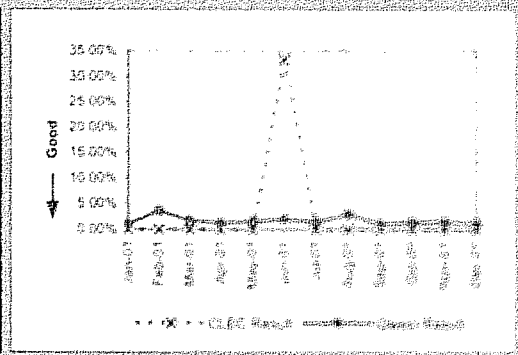
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]				26	105	24.76%		
[illegible]				7	25	28.00%		
[illegible]				8	38	21.05%		
[illegible]				11	33	33.33%		



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Repair

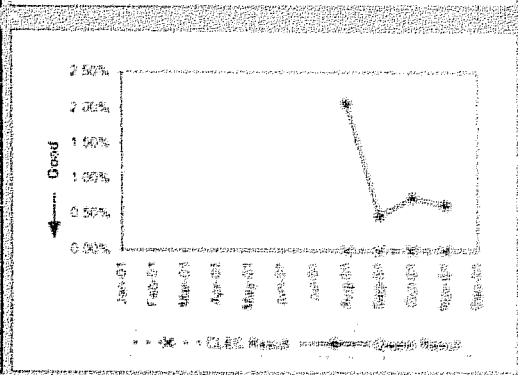
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	0	3	0 00%	52	4718	1 10%	-0 18	-1 11
	0	3	0 00%	174	4721	3 69%	-0 34	-1 21
	0	3	0 00%	82	4721	1 74%	-0 23	-1 14
	0	3	0 00%	58	4836	1 20%	-0 19	-1 12
	0	3	0 00%	78	4846	1 61%	-0 22	-1 13
	1	3	33 33%	98	4966	1 97%	1 89	0 15
	0	3	0 00%	76	4955	1 53%	-0 22	-1 13
	0	3	0 00%	151	5094	2 96%	-0 3	-1 18
	0	4	0 00%	56	5153	1 09%	-0 21	-1 13
	0	3	0 00%	71	5199	1 37%	-0 2	-1 12
	0	3	0 00%	72	5224	1 38%	-0 2	-1 12
	0	3	0 00%	58	5302	1 09%	-0 18	-1 11



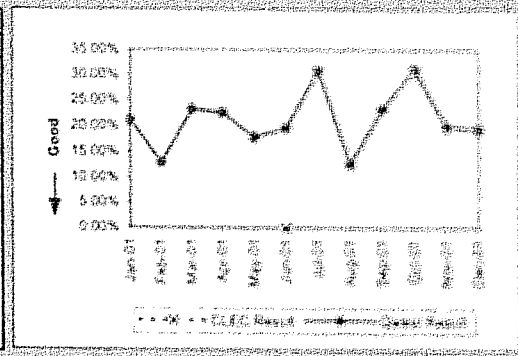
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
	0	3	0 00%	105	5094	2 06%	-0 25	-1 15
	0	4	0 00%	25	5153	0 49%	-0 14	-1 08
	0	3	0 00%	38	5199	0 73%	-0 15	-1 09
	0	3	0 00%	33	5224	0 63%	-0 14	-1 08



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

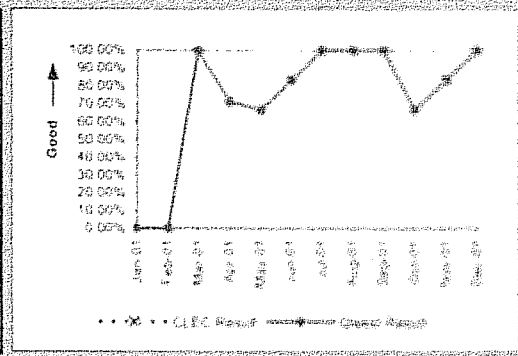
	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				14	66	21 21%		
				26	200	13 00%		
				25	107	23 36%		
				17	75	22 67%		
				17	95	17 89%		
	0	1	0 00%	24	122	19 67%	-0 49	-1 3
				34	110	30 91%		
				22	173	12 72%		
				17	73	23 29%		
				32	103	31 07%		
				18	90	20 00%		
				14	72	19 44%		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

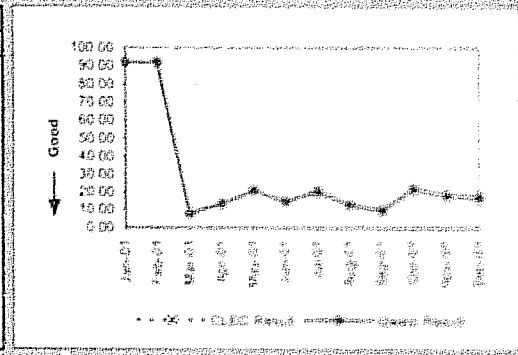
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				0	4	0 00%		
[illegible]				0	1	0 00%		
[illegible]				2	2	100 00%		
[illegible]				5	7	71 43%		
[illegible]				2	3	66 67%		
[illegible]				5	6	83 33%		
[illegible]				3	3	100 00%		
[illegible]				1	1	100 00%		
[illegible]				2	2	100 00%		
[illegible]				2	3	66 67%		
[illegible]				5	6	83 33%		
[illegible]				2	2	100 00%		



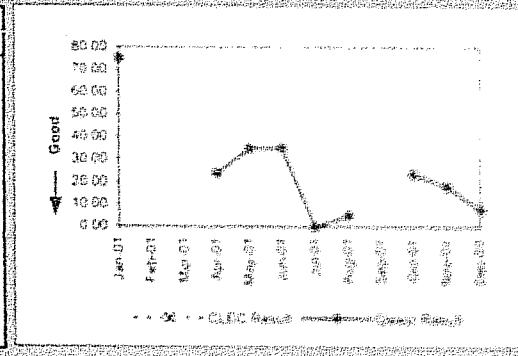
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				368	4	92 00		
[illegible]				92	1	92 00		
[illegible]				16	2	8 00		
[illegible]				96	7	13 71		
[illegible]				64	3	21 33		
[illegible]				89	6	14 83		
[illegible]				83	4	20 75		
[illegible]				65	5	13 00		
[illegible]				20	2	10 00		
[illegible]				133	6	22 17		
[illegible]				167	9	18 56		
[illegible]				157	9	17 44		



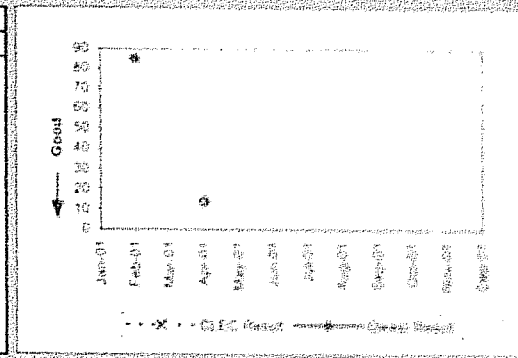
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]				300	4	75 00		
[illegible]								
[illegible]								
[illegible]				24	1	24 00		
[illegible]				35	1	35 00		
[illegible]				35	1	35 00		
[illegible]				0	1	0 00		
[illegible]				10	2	5 00		
[illegible]								
[illegible]				71	3	23 67		
[illegible]				73	4	18 25		
[illegible]				24	3	8 00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

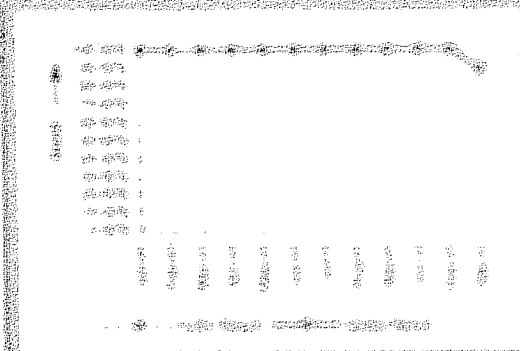
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]								
[illegible]				85	1	85 00		
[illegible]								
[illegible]				14	1	14 00		
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								
[illegible]								



Checklist #5 - Unbundled Transport (UDIT) Access DAT Level Detail

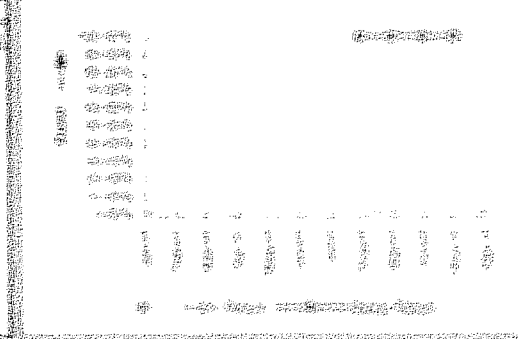
New Service Installation Quality (Percent) (OP 5 - Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sch	Prob Sch
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		



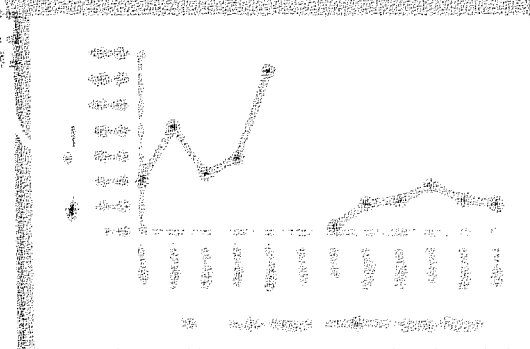
New Service Installation Quality (Percent) (OP 5 - Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sch	Prob Sch
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP 10)

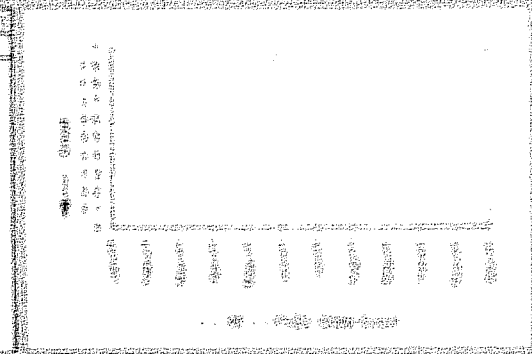
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sch	Prob Sch
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01								
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level [illegible]

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level [illegible]

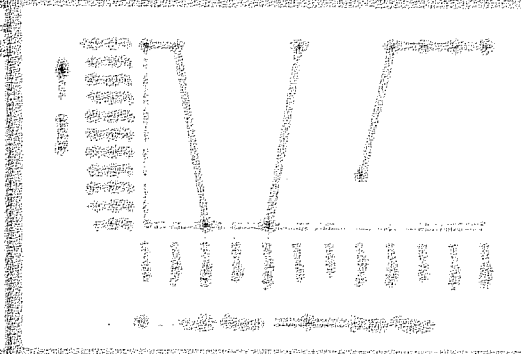
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #5 - [illegible]

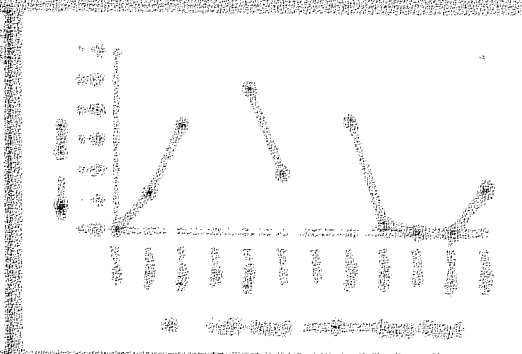
All Troubles Cleared within 4 Hours [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



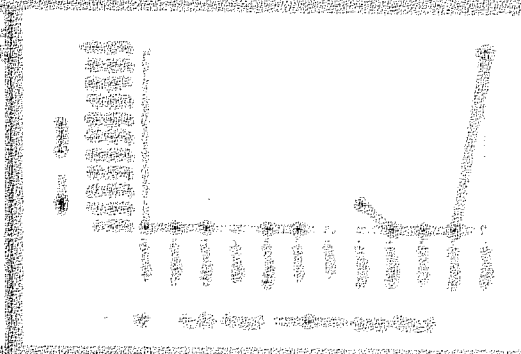
Mean Time to Repair [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



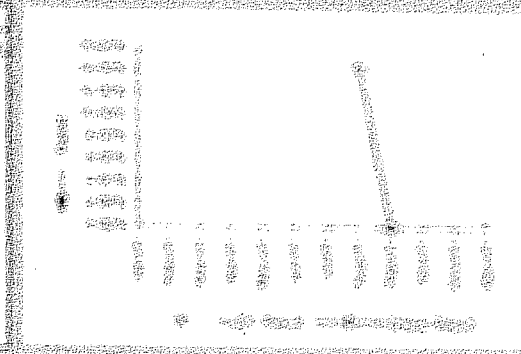
Repair Repeat Report [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Repair Repeat Report [illegible]

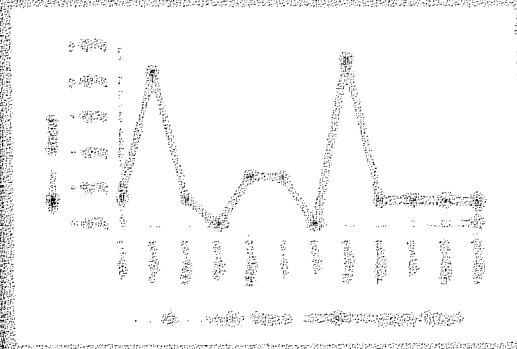
Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Checklist #5 - Unbundled Transport (ADCO Where DSS Loads Blocks)

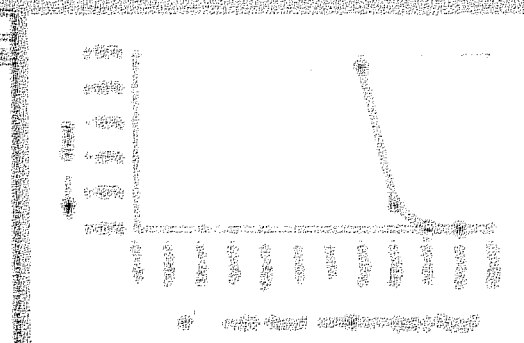
Trouble Rate (Percent) (MR-8 - Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mon 2 Sep	Parity Score
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01	0	3	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



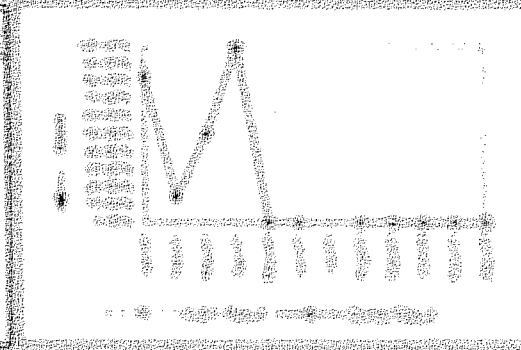
Trouble Rate (Percent) (MR-8 - Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mon 2 Sep	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10 - Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mon 2 Sep	Parity Score
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01								



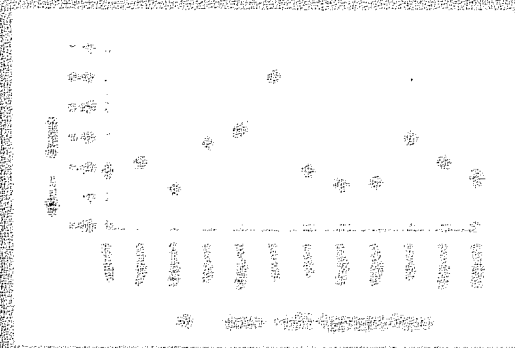
CONTINUATION

[3]

Scan ~ ~ # Pgs [ ]

Time to Update Databases (Hours Minutes) (OS 1.0)

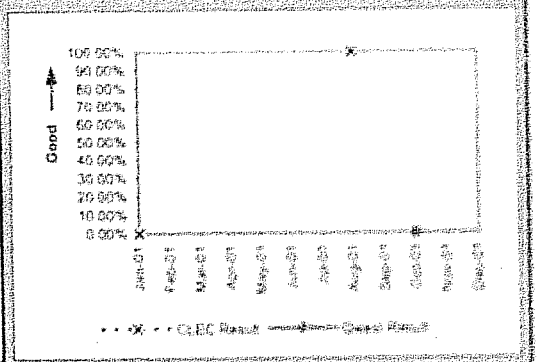
Date	Qwest / CLEC Aggregate Result
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #7 - E911/911 Trunk Installation

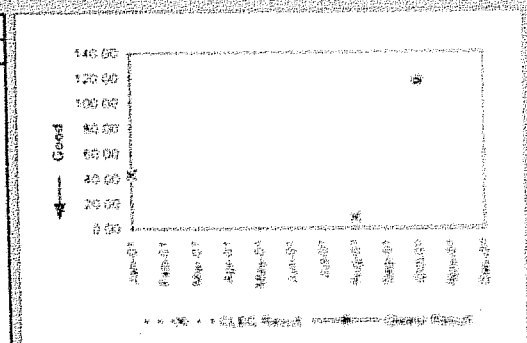
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	0	5	0 00%	0 00%					
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100 00%	0 00%					
Sep-01									
Oct-01					0	1	0 00%		
Nov-01									
Dec-01									



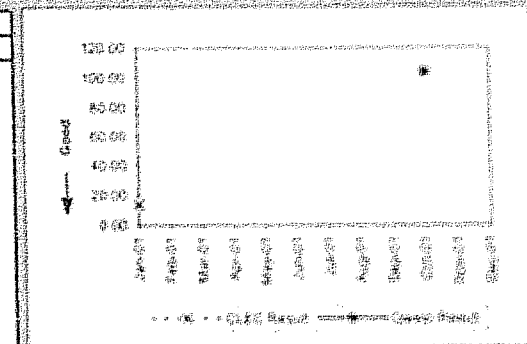
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	220	5	44 00	2 24					
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	1	9 00						
Sep-01									
Oct-01					117	1	117 00		
Nov-01									
Dec-01									



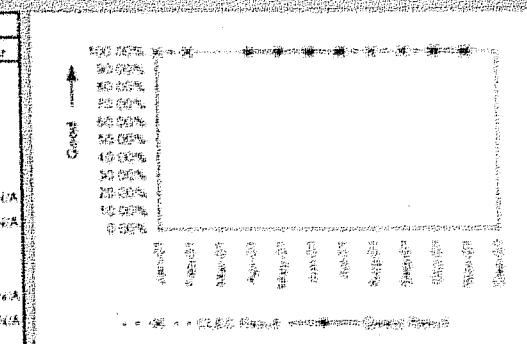
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	70	5	14 00	2 24					
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					104	1	104 00		
Nov-01									
Dec-01									



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

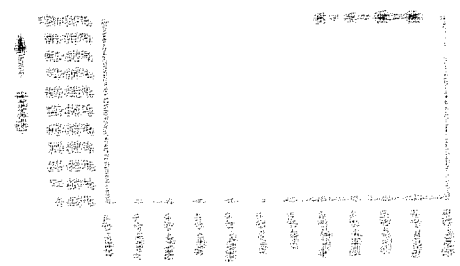
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	3	3	100 00%	0 00%					
Feb-01	3	3	100 00%	0 00%					
Mar-01									
Apr-01					1	1	100 00%		
May-01					1	1	100 00%		
Jun-01	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A
Jul-01	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A
Aug-01	2	2	100 00%	0 00%					
Sep-01	2	2	100 00%	0 00%					
Oct-01	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A
Nov-01	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A
Dec-01									



Checklist #7 - E911/911 Trunk Installation

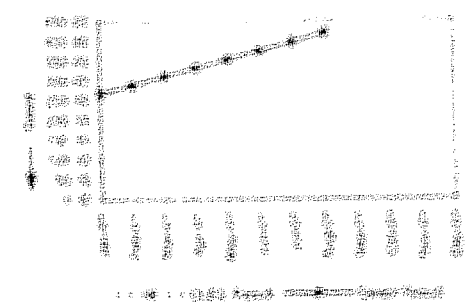
New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Ten

Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Pooling Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	2	100.00%	0.00%					
Sep-01	2	2	100.00%	0.00%					
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



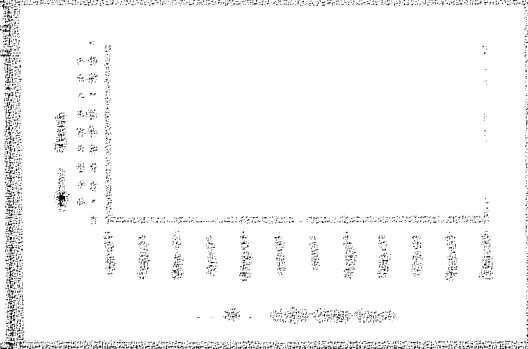
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-10)

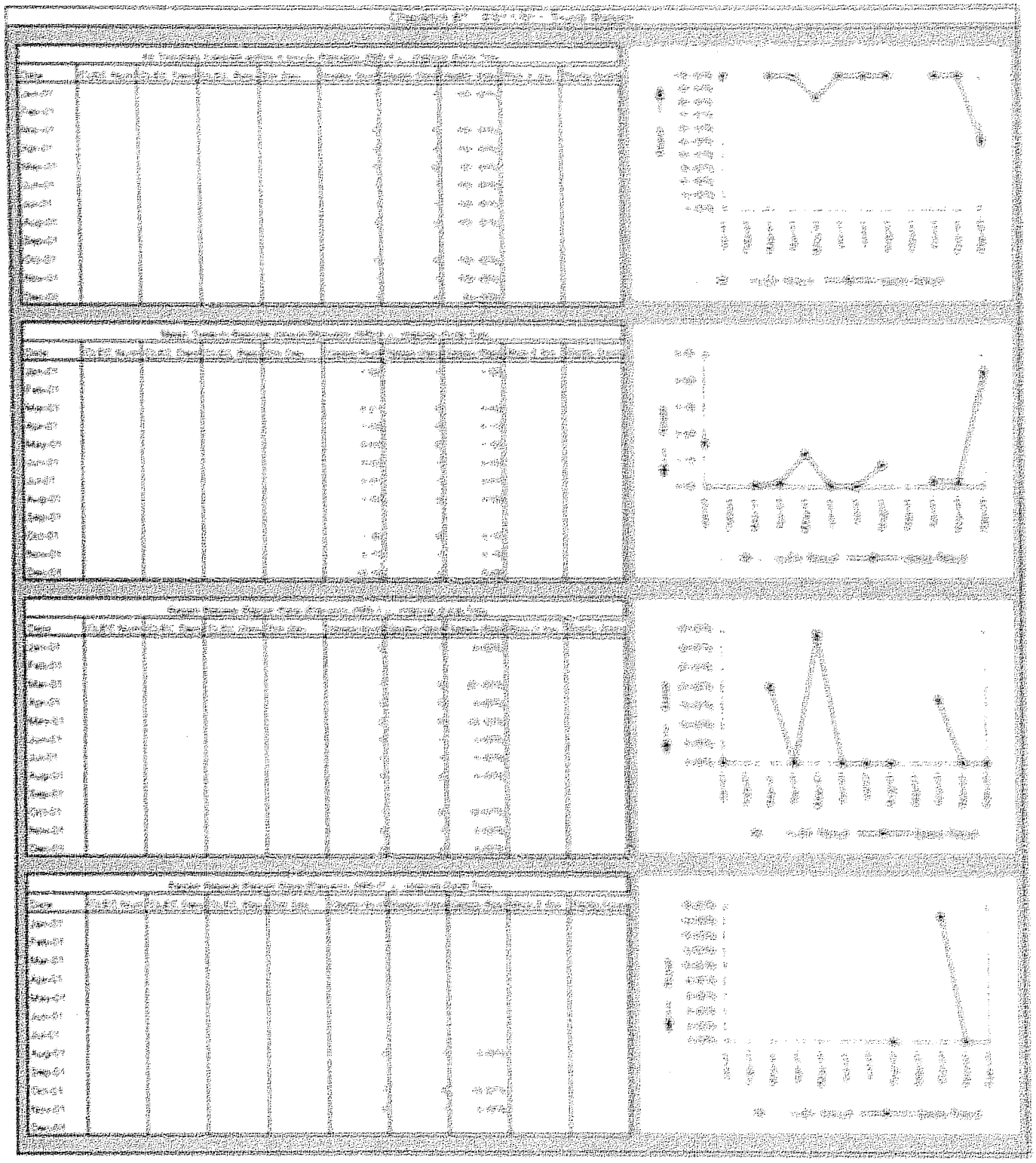
Date	CLEC Num	CLEC Denom	CLEC Resu	Std Dev	Qwest Num	Qwest Denom	Qwest Resu	Mod Z Scr	Pooling Scr
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01									
Oct-01									
Nov-01									
Dec-01									

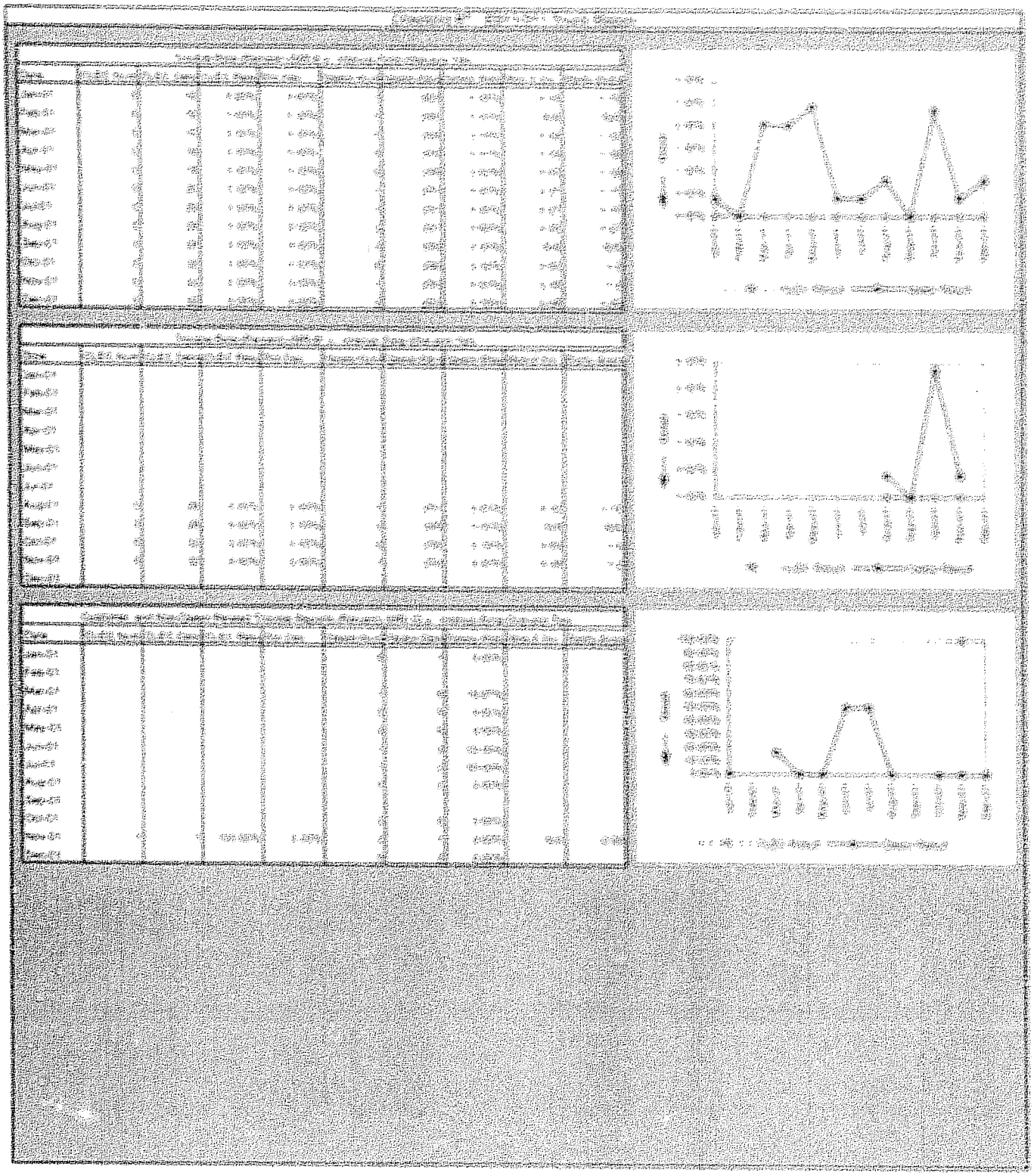


Checklist #7 - [illegible] Stock Performance

Count of Pending Orders Delayed for Facilities Reasons [illegible]	
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



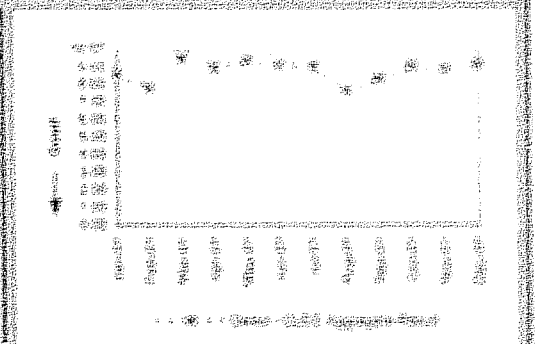




Checklist #7 - Operator Services - Directory Assistance

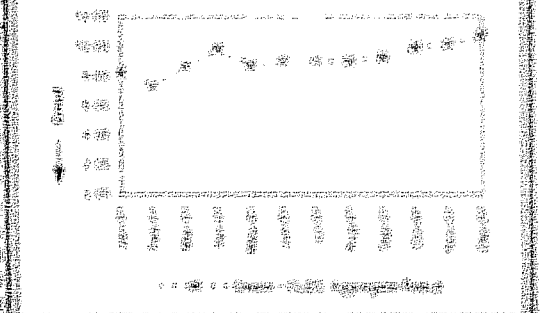
Speed of Answer - Directory Assistance (Avg Sec) (DA-1)

Date	Qwest / CLEC Aggregate Result
Jan-01	[illegible]
Feb-01	[illegible]
Mar-01	[illegible]
Apr-01	[illegible]
May-01	[illegible]
Jun-01	[illegible]
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]



Speed of Answer - Operator Services (Avg Sec) (OS-1)

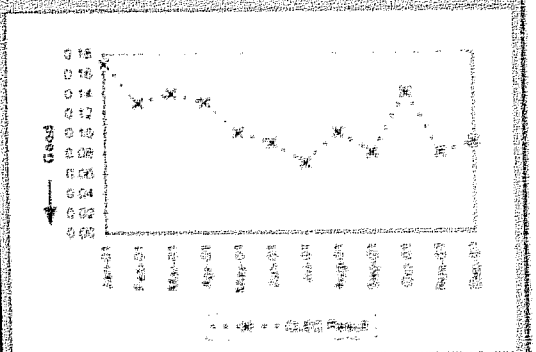
Date	Qwest / CLEC Aggregate Result
Jan-01	[illegible]
Feb-01	[illegible]
Mar-01	[illegible]
Apr-01	[illegible]
May-01	[illegible]
Jun-01	[illegible]
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]



Checklist #8 - Directory Listings

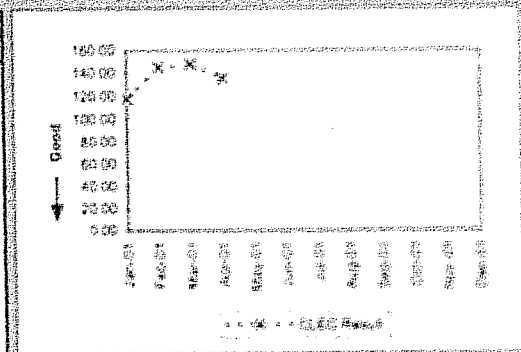
Time to Update Databases (Avg Sec) (DB-1 C-1)

Date	CLEC Result
Jan-01	0.17
Feb-01	0.13
Mar-01	0.14
Apr-01	0.13
May-01	0.10
Jun-01	0.09
Jul-01	0.07
Aug-01	0.10
Sep-01	0.08
Oct-01	0.14
Nov-01	0.08
Dec-01	0.09



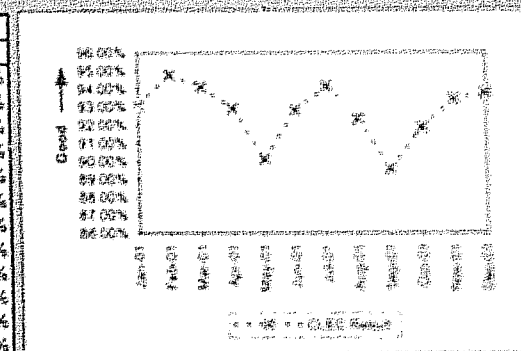
Time to Update Databases (Avg Sec) (DB-1 C-2)

Date	CLEC Result
Jan-01	118.02
Feb-01	145.32
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



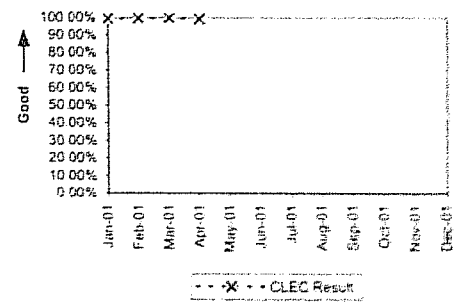
Accurate Database Updates (Percent) (DB-2 C-1)

Date	CLEC Result
Jan-01	93.12%
Feb-01	94.79%
Mar-01	94.13%
Apr-01	92.92%
May-01	90.11%
Jun-01	92.84%
Jul-01	94.17%
Aug-01	92.33%
Sep-01	89.59%
Oct-01	91.86%
Nov-01	93.45%
Dec-01	93.79%

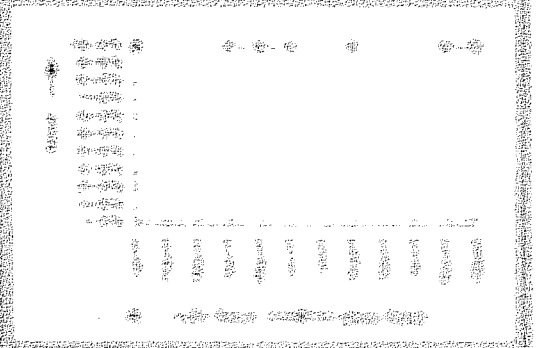


Checklist #8 - Directory Listings

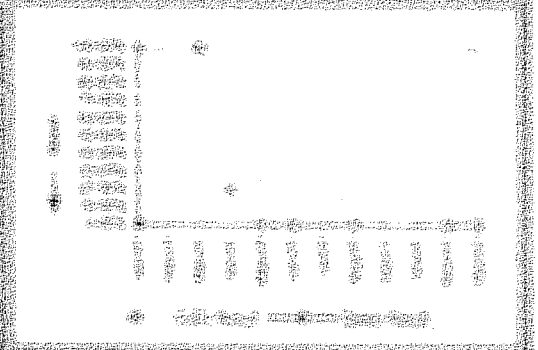
Accurate Database Updates (Percent) (DB-2 C-2)	
Date	CLEC Result
Jan-01	99.57%
Feb-01	99.78%
Mar-01	100.00%
Apr-01	99.44%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]
Jan-01						
Feb-01						
Mar-01						
Apr-01	4	4	[illegible]			
May-01	1	1	[illegible]			
Jun-01	2	2	[illegible]			
Jul-01						
Aug-01	1	1	[illegible]			
Sep-01						
Oct-01						
Nov-01	2	2	[illegible]			
Dec-01	2	2	[illegible]			

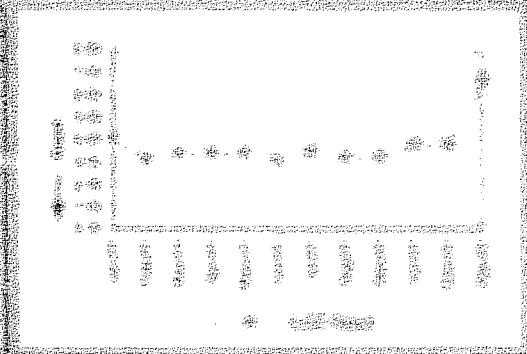


Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]
Jan-01	4	4	[illegible]			
Feb-01						
Mar-01	1	1	[illegible]			
Apr-01	1	1	[illegible]			
May-01	0	1	[illegible]			
Jun-01	0	2	[illegible]			
Jul-01						
Aug-01	0	1	[illegible]			
Sep-01						
Oct-01						
Nov-01	0	2	[illegible]			
Dec-01	0	2	[illegible]			



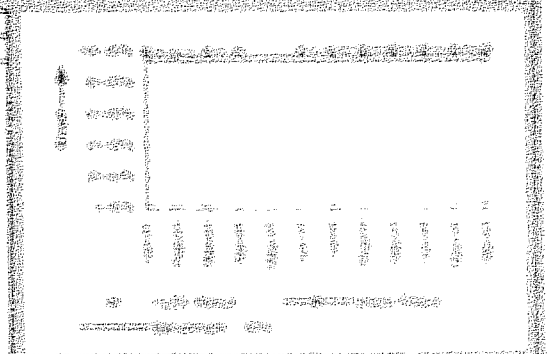
Time to Update Databases (Avg Sec) [illegible]

Date	CLEC Result
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



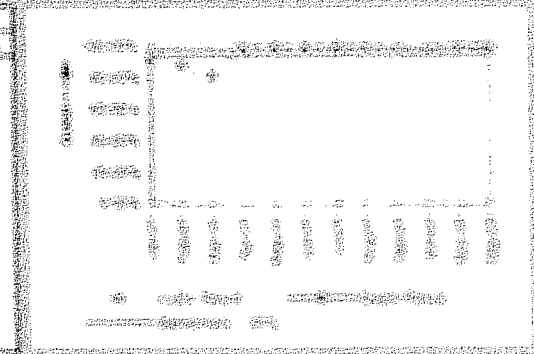
Number Portability Timeliness

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	20	20	100.00%	0.00%
Feb-01	34	35	97.14%	16.66%
Mar-01	53	53	100.00%	0.00%
Apr-01	10	10	100.00%	0.00%
May-01				
Jun-01	39	39	100.00%	0.00%
Jul-01	43	43	100.00%	0.00%
Aug-01	39	39	100.00%	0.00%
Sep-01	11	11	100.00%	0.00%
Oct-01	25	25	100.00%	0.00%
Nov-01	10	10	100.00%	0.00%
Dec-01	6	6	100.00%	0.00%



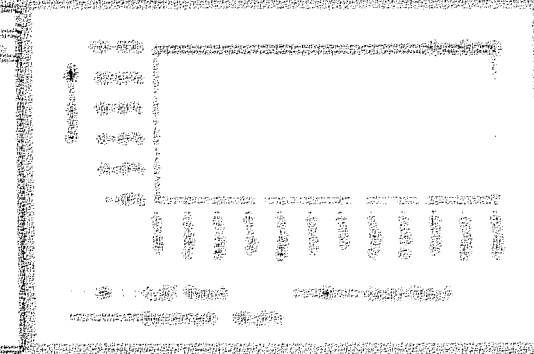
Percentage of LNP Triggers Set Prior to the Frame Due Date

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	398	434	91.71%	27.56%
Feb-01	612	696	87.93%	32.56%
Mar-01	732	897	81.61%	38.74%
Apr-01	1117	1129	98.94%	10.22%
May-01	798	800	99.75%	4.99%
Jun-01	833	841	99.05%	9.71%
Jul-01	852	854	99.77%	4.83%
Aug-01	645	656	98.32%	12.84%
Sep-01	671	689	97.39%	15.85%
Oct-01	552	570	96.84%	17.49%
Nov-01	457	464	98.49%	12.19%
Dec-01	348	354	98.31%	13.04%



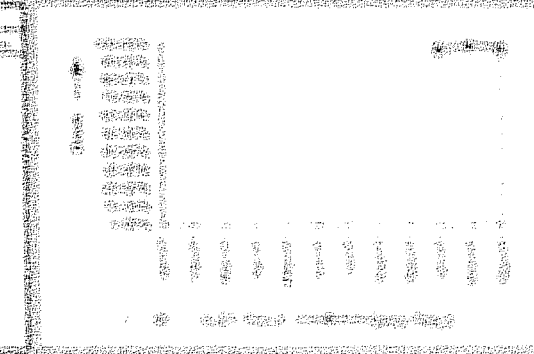
Timeliness of Disconnects

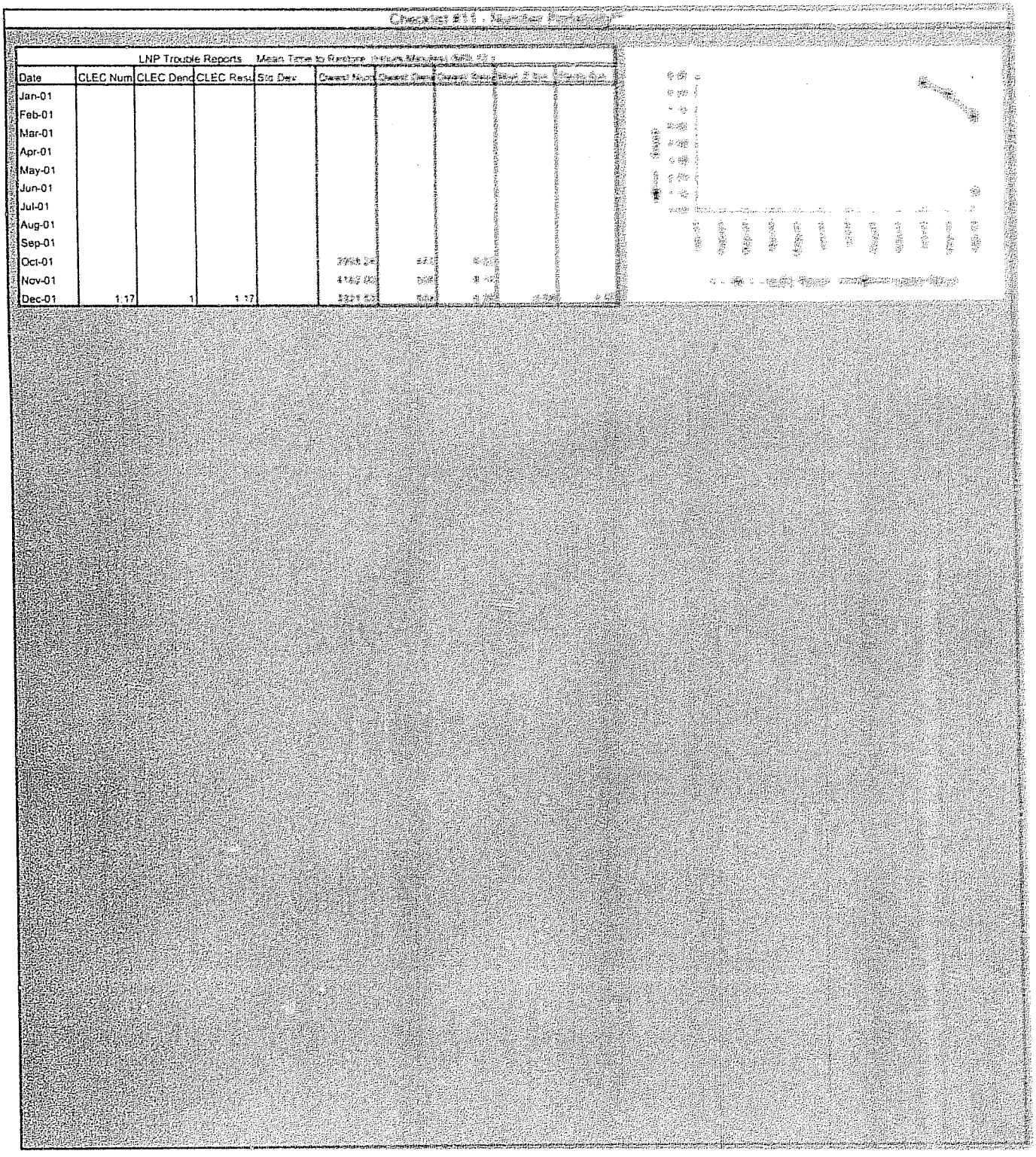
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	595	595	100.00%	0.00%
Nov-01	474	474	100.00%	0.00%
Dec-01	360	360	100.00%	0.00%



LNP Trouble Reports

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



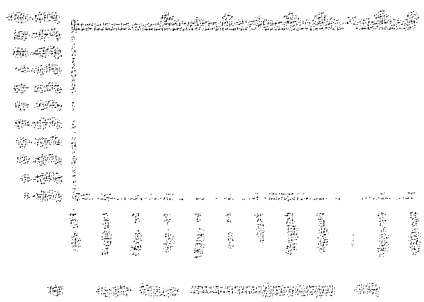


LNP Trouble Reports Mean Time to Restore [illegible]

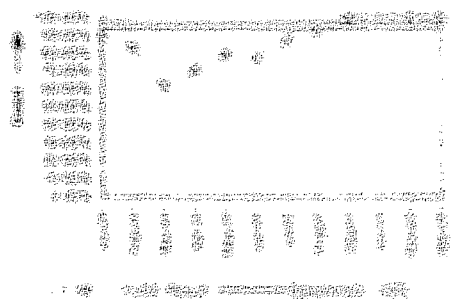
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01	1.17	1	1.17		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Checklist #13 Reciprocal Compensation

Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (80-39)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01	6448.69	6448.69	100.00%
May-01	5076.99	5238.35	96.92%
Jun-01	6179.97	6179.97	100.00%
Jul-01	5747.32	5915.05	97.16%
Aug-01	4634.19	4634.19	100.00%
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%
Nov-01	7690.54	7690.54	100.00%
Dec-01	8886.01	8886.01	100.00%

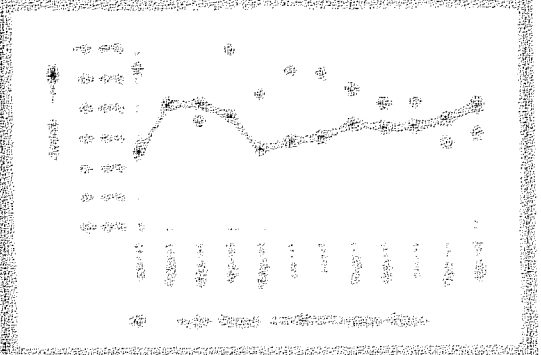


Billing Completeness (Percent) Reciprocal Compensation (80-40)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	3798.5	4224.64	89.91%
Feb-01	3073	3696.35	83.14%
Mar-01	3778.29	6078.37	62.18%
Apr-01	4573.83	6448.69	70.93%
May-01	4166.97	5238.35	79.53%
Jun-01	4782.54	6179.97	77.38%
Jul-01	5183.18	5915.05	87.63%
Aug-01	4324.36	4634.19	93.31%
Sep-01	5708.83	5708.83	100.00%
Oct-01	7883.47	7883.47	100.00%
Nov-01	7690.54	7690.54	100.00%
Dec-01	8886.01	8886.01	100.00%



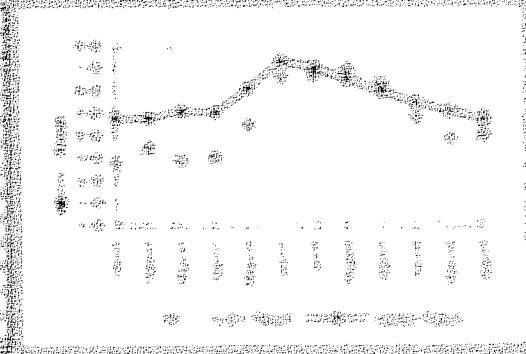
Installation Commitments Met Percent

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	77	75	98.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	54	56	96.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	39	41	95.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	31	31	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	63	65	96.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	69	69	98.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	115	117	98.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	106	109	97.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	77	80	96.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	53	55	96.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	58	62	93.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	49	52	94.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



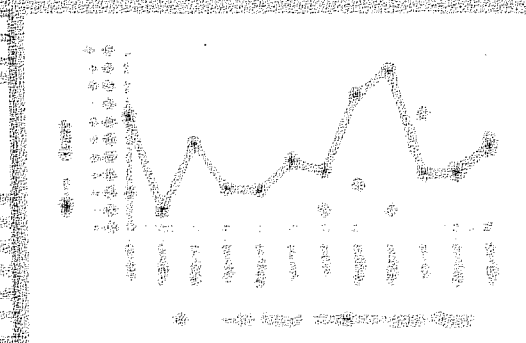
Installation Interval Average Days

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	215	78	3.78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	195	56	3.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	117	41	2.85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	95	31	3.06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	292	65	4.49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	457	69	6.62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	796	120	6.63	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	777	112	6.94	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	505	80	6.31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	262	55	4.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	249	65	3.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	214	53	4.04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



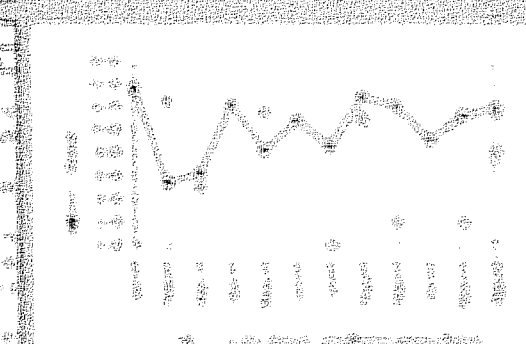
Delayed Days for Non-Facility Reasons

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	1	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4	1	4.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5	2	2.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	2	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	13	2	6.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	20	6	3.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



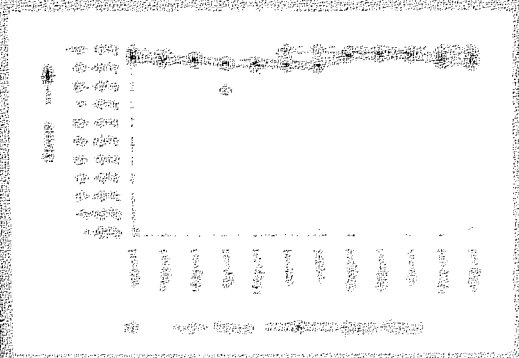
Delayed Days for Facility Reasons

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	25	2	12.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	10	2	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	23	2	11.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	1	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	11	1	11.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	1	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	1	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	16	2	8.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



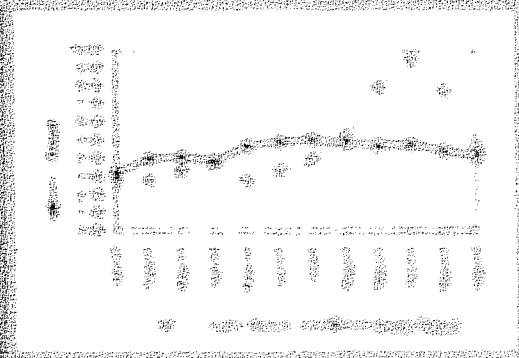
Installation Commitments Met (Percent of Lines Completed Within Due Date)

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	33	33	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	26	27	96.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	15	16	93.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7	9	77.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	20	22	90.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	38	38	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	69	69	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	77	78	98.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	77	78	98.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	52	53	98.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	75	76	98.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	69	70	98.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



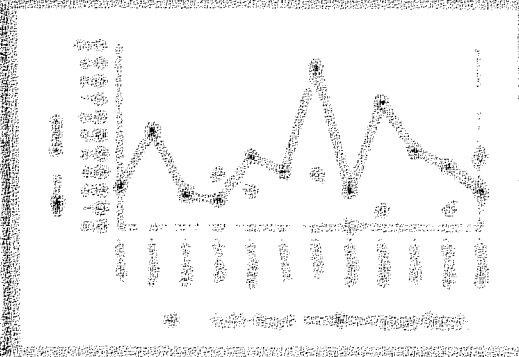
Installation Interval (Average Days [illegible])

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	91	33	2.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	75	27	2.78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	54	16	3.38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	34	9	3.78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	61	22	2.77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	128	32	3.97	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	279	70	3.99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	425	81	5.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	623	79	7.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	499	53	9.42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	593	77	7.70	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	320	70	4.57	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



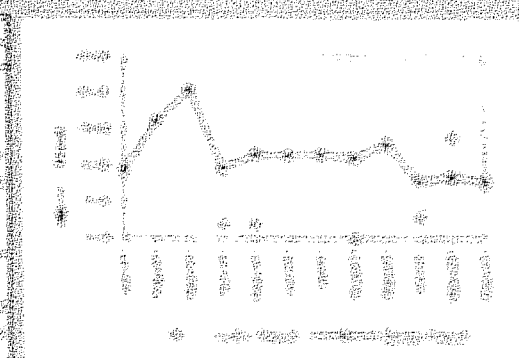
Delayed Days for Non-Facility Reasons (Average Days [illegible])

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	1	3.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	1	3.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	1	0.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4	1	4.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days [illegible])

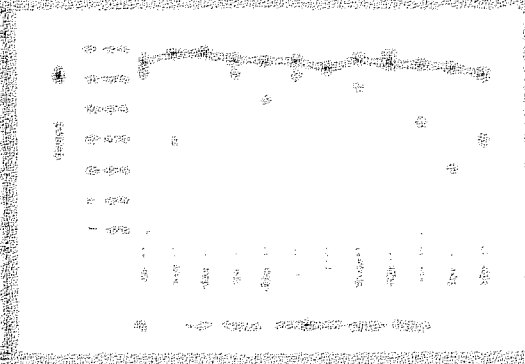
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	1	0.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3	1	3.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	14	1	14.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist Bits Results Performance Validation

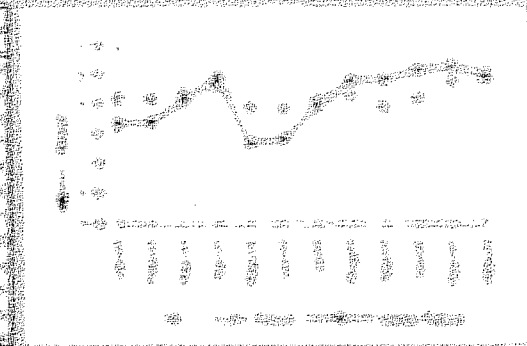
Installation Commitments Met Percent, OR 4 - No Disaggregation

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mid 2 Sd	Mid 3 Sd
Jan-01	267	268	99.63%	0.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	194	197	98.48%	0.20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	210	210	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	244	245	99.59%	0.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	237	239	99.16%	0.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	457	459	99.56%	0.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	374	375	99.73%	0.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	473	476	99.37%	0.01%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	781	782	99.87%	0.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	889	900	98.78%	0.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	947	966	98.02%	0.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	586	595	98.49%	0.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



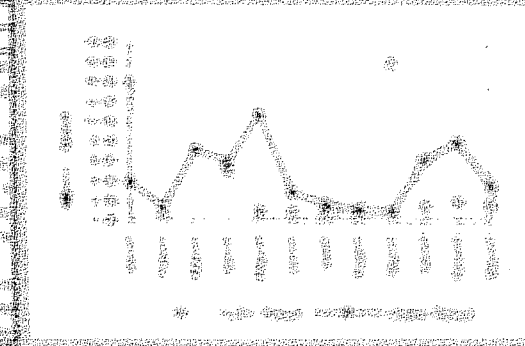
Installation Interval (Average Days, OR 4 - No Disaggregation)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mid 2 Sd	Mid 3 Sd
Jan-01	565	268	2.11	1.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	412	197	2.09	1.72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	459	210	2.19	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	566	245	2.31	1.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	395	203	1.95	0.90	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	774	400	1.94	0.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	576	277	2.08	0.92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	822	383	2.15	0.77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1204	616	1.95	0.92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1744	828	2.11	0.78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1548	648	2.39	0.72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	974	399	2.44	0.77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



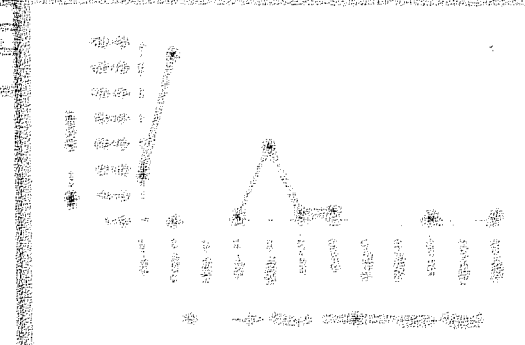
Delayed Days for Non-Facility Reasons (Average Days, OR 4 - No Disaggregation)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mid 2 Sd	Mid 3 Sd
Jan-01	14	1	14.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	2	1.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	2	1.00	1.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2	2	1.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	3	1.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	16	1	16.00		[illegible]	[illegible]	[illegible]		
Oct-01	15	10	1.50	1.27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	36	19	1.89	2.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	12	8	1.50	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days, OR 4 - No Disaggregation)

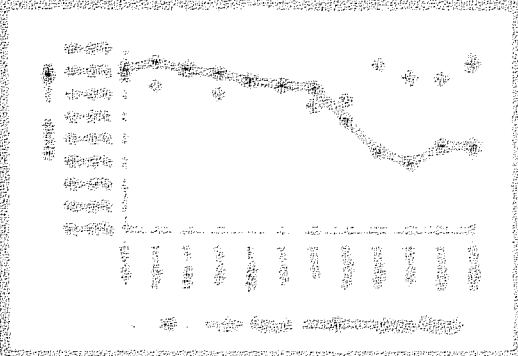
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mid 2 Sd	Mid 3 Sd
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01									
Sep-01									
Oct-01	4	1	4.00		[illegible]	[illegible]	[illegible]		
Nov-01									
Dec-01	5	1	5.00						



Chemical 814 Results Functional Indicators

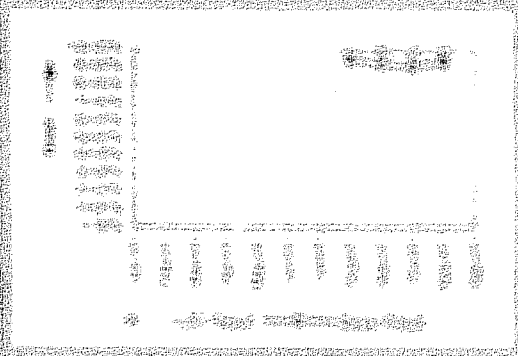
New Service Installation Quality (Percent) (PID 4.0)

Date	CLEC Num	CLEC Dem	CLEC Rate	Std Dev	Qwest Num	Qwest Dem	Qwest Rate	Rate 2 Std	Rate 3 Std
Jan-01	362	378	95.77%	25.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	324	342	94.74%	22.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	274	284	96.48%	18.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	269	286	94.06%	23.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	303	317	95.58%	20.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	433	457	94.75%	22.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	530	570	92.98%	25.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	578	618	93.53%	24.42%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	780	807	96.65%	17.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	932	976	95.49%	20.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1009	1058	95.37%	21.02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	883	913	96.71%	17.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



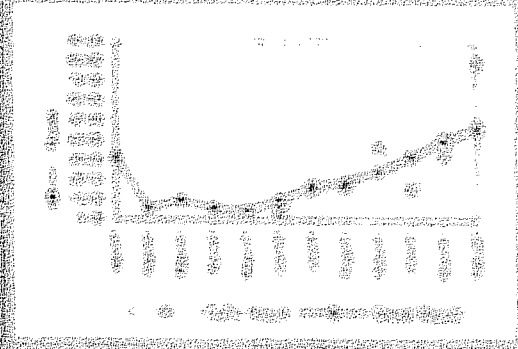
New Service Installation Quality (Percent) (PID 4.0)

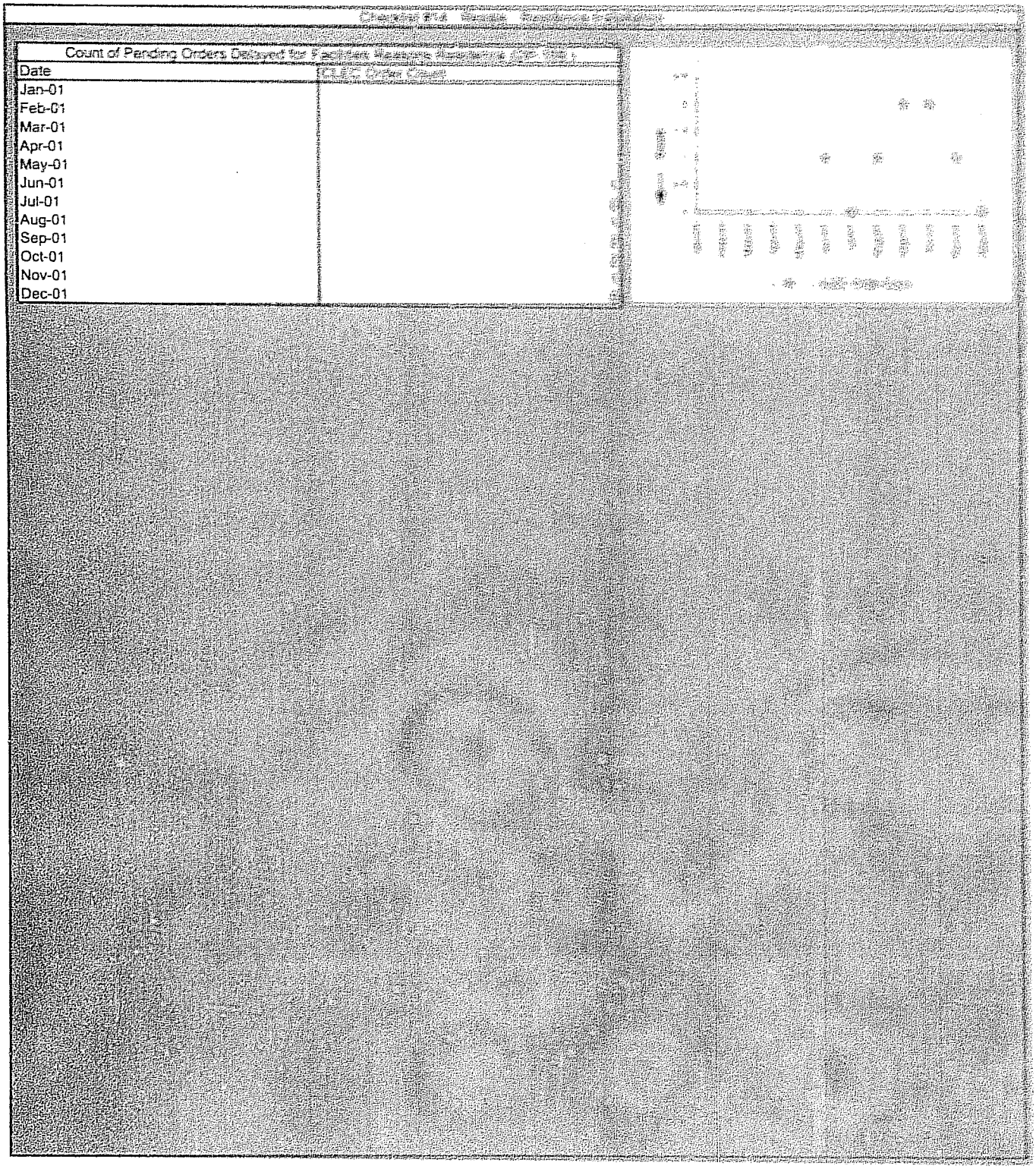
Date	CLEC Num	CLEC Dem	CLEC Rate	Std Dev	Qwest Num	Qwest Dem	Qwest Rate	Rate 2 Std	Rate 3 Std
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	588	618	95.15%	21.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	790	807	97.89%	14.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	944	976	96.72%	17.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1022	1058	96.60%	18.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Interval for Pending Orders Delayed Over One Bills (Average Delay) (PID 4.0)

Date	CLEC Num	CLEC Dem	CLEC Rate	Std Dev	Qwest Num	Qwest Dem	Qwest Rate	Rate 2 Std	Rate 3 Std
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	9	2	4.50	6.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	62	4	15.50	3.54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	167	10	16.70	18.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	263	1	37.57	23.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	112	7	16.00	20.77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	131	4	32.75	47.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	160	2	80.00	32.22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]





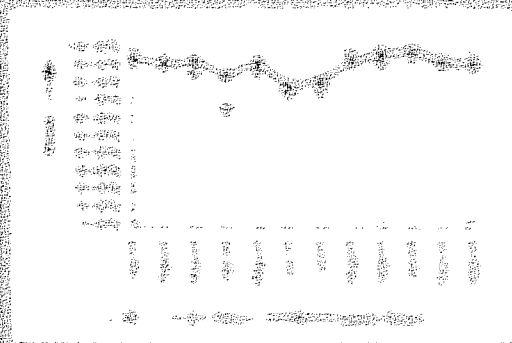
Checklist #14 Results Resistance Indicators

Count of Pending Orders Delayed for Facilities Reasons Resistance (OP-104)	
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	

Chart #2 Data Collection Data

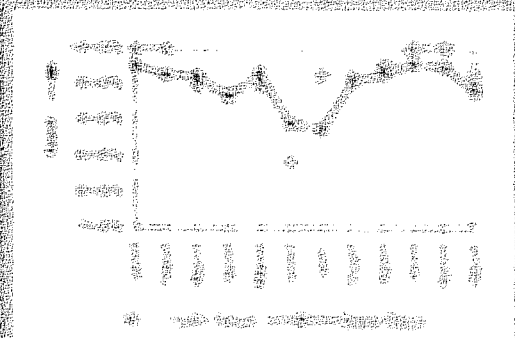
Out of Service Cleared within 24 Hours Parent MR 4 - Business Days Sum

Date	CLEC Num	CLEC Den	CLEC Pct	Tier Key	Sigma Test	Power Test	Sigma Pct	Power Pct	Sigma Key	Power Key
Jan-01	12	13	92.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	14	15	93.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	6	7	85.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	15	23	65.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	25	29	86.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	20	27	74.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	31	41	75.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	41	43	95.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	31	34	91.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	40	42	95.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	28	31	90.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	17	19	89.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



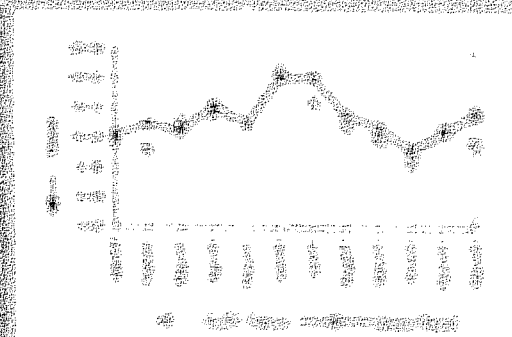
All Troubles Cleared within 48 Hours Parent MR 4 - Business Days Sum

Date	CLEC Num	CLEC Den	CLEC Pct	Tier Key	Sigma Test	Power Test	Sigma Pct	Power Pct	Sigma Key	Power Key
Jan-01	17	17	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	22	22	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	18	19	94.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	29	31	93.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	37	39	94.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	32	34	94.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	51	53	96.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	49	51	96.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	41	42	97.62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	53	53	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	33	33	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	23	24	95.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



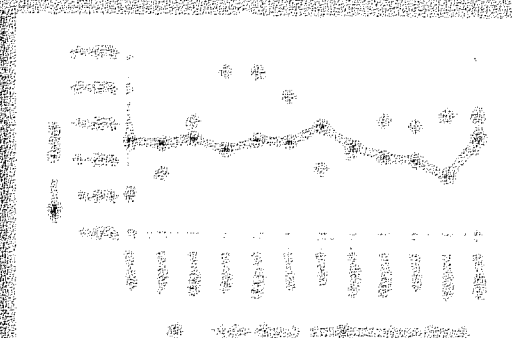
Mean Time to Restore Cleared within 48 Hours Parent MR 4 - Business Days Sum

Date	CLEC Num	CLEC Den	CLEC Rate	Tier Key	Sigma Test	Power Test	Sigma Pct	Power Pct	Sigma Key	Power Key
Jan-01	240.20	17	14.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	275.20	22	12.51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	325.19	19	17.11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	567.35	31	18.31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	667.54	39	17.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	566.19	34	16.65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1067.03	53	20.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	824.31	51	16.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	592.20	42	14.10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	550.52	53	10.39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	617.43	33	18.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	321.55	24	13.39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



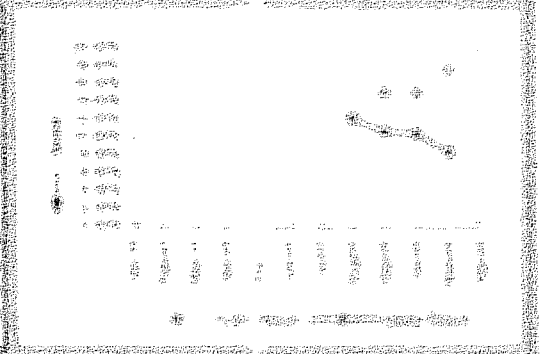
Repair Repeat Report Parent MR 4 - Business Days Sum

Date	CLEC Num	CLEC Den	CLEC Rate	Tier Key	Sigma Test	Power Test	Sigma Pct	Power Pct	Sigma Key	Power Key
Jan-01	1	18	5.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	24	8.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3	19	15.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7	31	22.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	9	40	22.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	8	42	19.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5	55	9.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	52	11.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	7	46	15.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	53	15.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7	40	17.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4	24	16.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



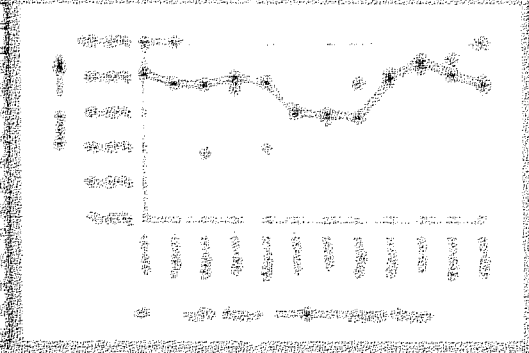
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	49	12.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	40	15.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	7	47	14.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7	40	17.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



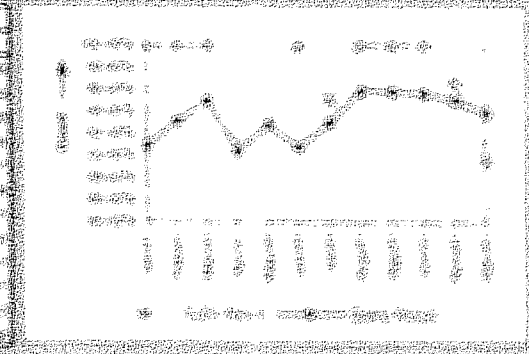
Repair Appointments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	18	18	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	24	24	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	16	19	84.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	29	31	93.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	34	40	85.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	38	42	90.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	49	55	89.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	49	52	94.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	42	44	95.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	51	53	96.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	41	42	97.62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	24	24	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



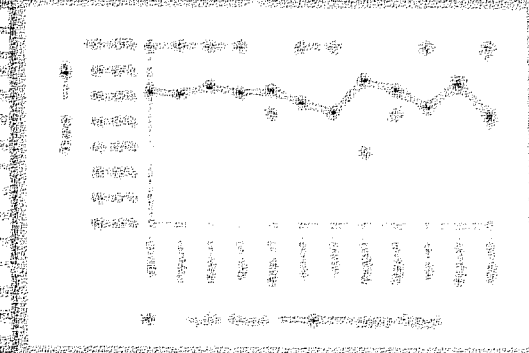
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	12	12	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	12	12	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	10	11	90.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	13	14	92.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	19	20	95.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	19	19	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	28	29	96.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	17	19	89.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) [illegible]

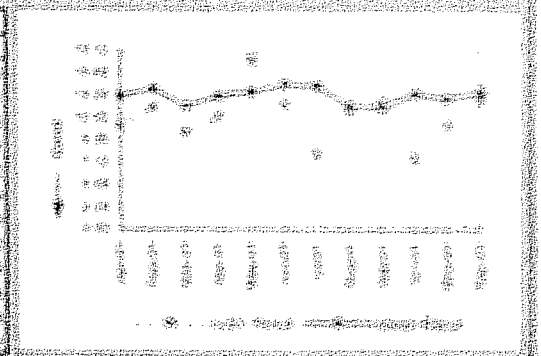
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	18	19	94.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	23	23	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	22	24	91.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	18	19	94.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	31	32	96.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Performance Results

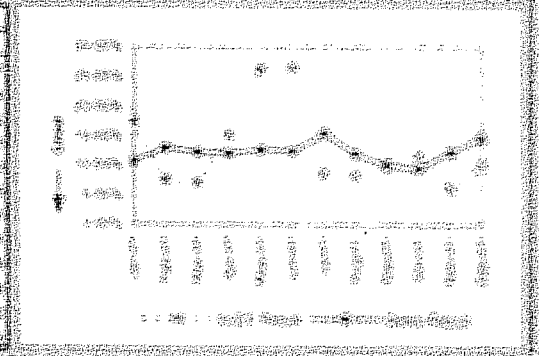
Mean Time to Restore (Hours Minutes) (MR-6 – Dispatches Outside MSA)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Result Z Score	Result Sig
Jan-01	177 45	16	11 07	7 45	11638 24	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	171 16	13	13 10	8 56	8515 16	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	135 45	13	10 27	6 18	11427 56	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	158:01	13	12 09	9 25	17092 27	[illegible]	[illegible]	[illegible]	[illegible]
May-01	345 46	19	18 12	19:08	15584 12	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	202 25	15	13 30	7 47	18182 35	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	184 53	23	8 02	8 03	17884 25	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	308 44	24	12 52	18 57	13862 33	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	259:58	19	13 41	11 52	12120 43	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	130:12	17	7 40	7 32	11578 30	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	358 40	32	11 13	13 19	9653 26	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	278:38	20	13 56	12 16	8084 21	[illegible]	[illegible]	[illegible]	[illegible]



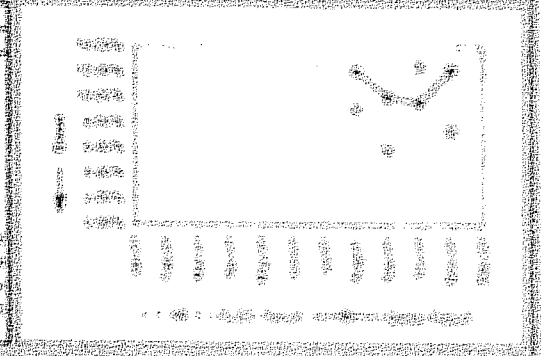
Repair Repeat Report Rate (Percent) (MR-7 – Dispatches Outside MSA)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Result Z Score	Result Sig
Jan-01	3	17	17 65%	38 12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	13	7 69%	26 65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	14	7 14%	25 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	13	15 38%	36 08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	5	19	26 32%	44 03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4	15	26 67%	44 22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	23	8 70%	28 18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2	24	8 33%	27 64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	19	10 53%	30 69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	17	11 76%	32 22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	32	6 25%	24 21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	20	10 00%	30 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



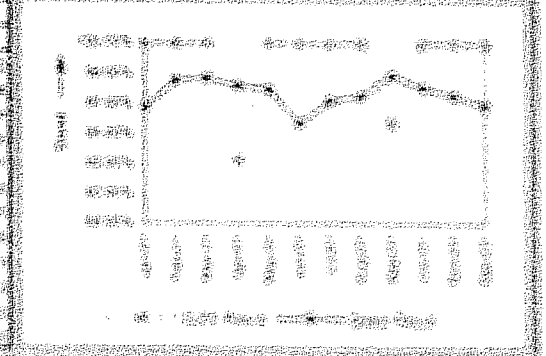
Repair Repeat Report Rate (Percent) (MR-7 – Dispatches Outside MSA)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Result Z Score	Result Sig
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	22	9 09%	28 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	17	5 88%	23 53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	16	12 50%	33 07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	27	7 41%	26 19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



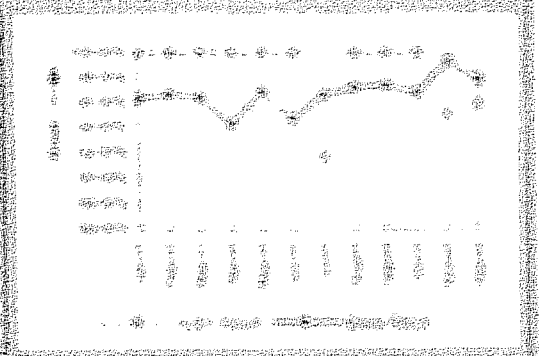
Repair Appointments Met (Percent) (MR-5 – Dispatches Outside MSA)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Result Z Score	Result Sig
Jan-01	17	17	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	13	13	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	14	14	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	12	13	92 31%	26 65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	19	19	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	15	15	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	23	23	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	24	24	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	18	19	94 74%	22 33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	17	17	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	32	32	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	20	20	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



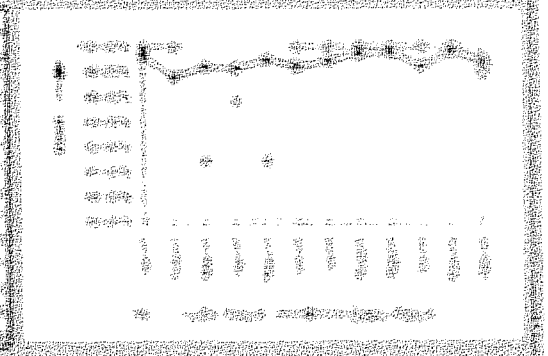
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	12	91.67%	27.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	14	14	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	19	19	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	19	20	95.00%	21.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	23	24	95.83%	19.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



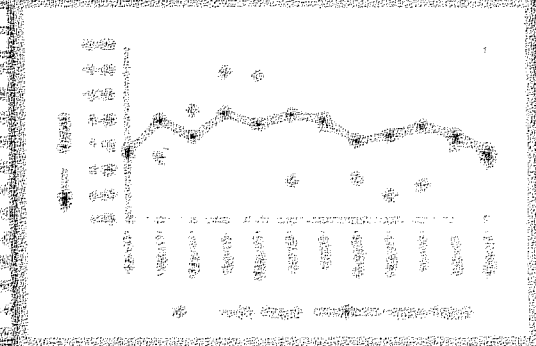
All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	18	18	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	10	11	90.91%	28.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	22	23	95.65%	20.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	10	11	90.91%	28.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	23	23	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	29	29	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	27	27	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	38	38	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	46	46	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	47	48	97.92%	14.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



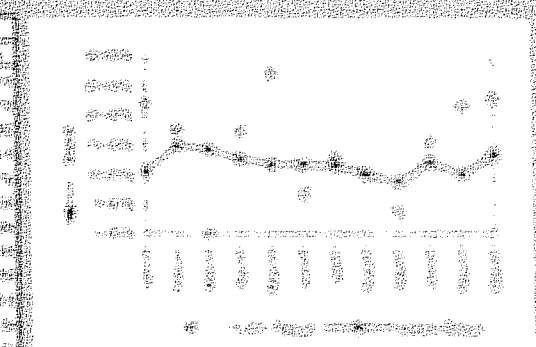
Mean Time to Restore [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	114.00	18	6.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	103.53	17	6.07	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	116.34	11	10.58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	326.21	23	14.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	152.48	11	13.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	55.54	15	3.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	211.04	23	9.11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	116.17	29	4.01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	64.25	27	2.23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	130.11	38	3.26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	336.20	46	7.19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	274.49	48	5.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



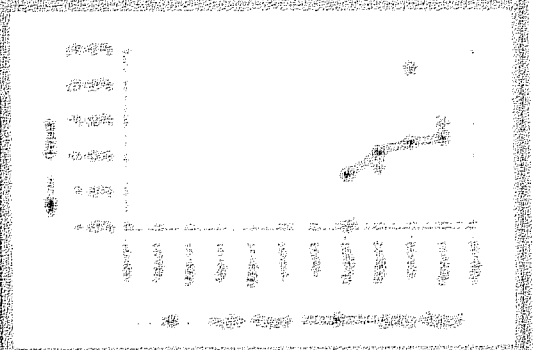
Repair Repeat Report [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	4	18	22.22%	41.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	17	17.65%	38.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	11	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	4	23	17.39%	37.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	11	27.27%	44.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	15	6.67%	24.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	23	13.04%	33.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	29	10.34%	30.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	27	3.70%	18.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6	38	15.79%	36.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	46	21.74%	41.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	11	48	22.92%	42.03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



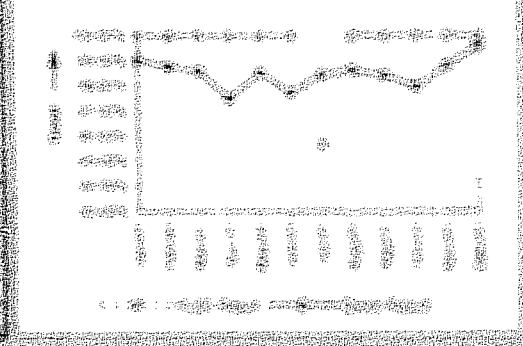
Repair Repeat Report Rate

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	11	0.00%	0.00%
Sep-01	1	12	8.33%	27.64%
Oct-01	4	18	22.22%	41.57%
Nov-01	2	14	14.29%	34.99%
Dec-01				



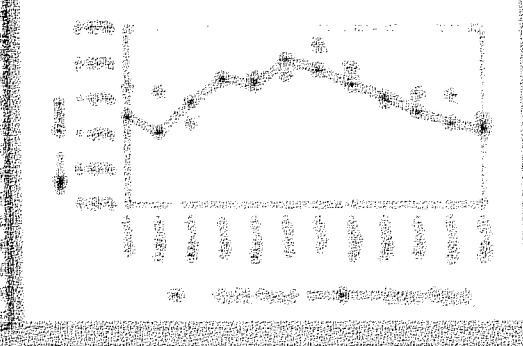
Repair Appointments Met

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev
Jan-01	18	18	100.00%	0.00%
Feb-01	17	17	100.00%	0.00%
Mar-01	11	11	100.00%	0.00%
Apr-01	23	23	100.00%	0.00%
May-01	11	11	100.00%	0.00%
Jun-01	15	15	100.00%	0.00%
Jul-01	22	23	95.65%	20.39%
Aug-01	29	29	100.00%	0.00%
Sep-01	27	27	100.00%	0.00%
Oct-01	38	38	100.00%	0.00%
Nov-01	46	46	100.00%	0.00%
Dec-01	48	48	100.00%	0.00%



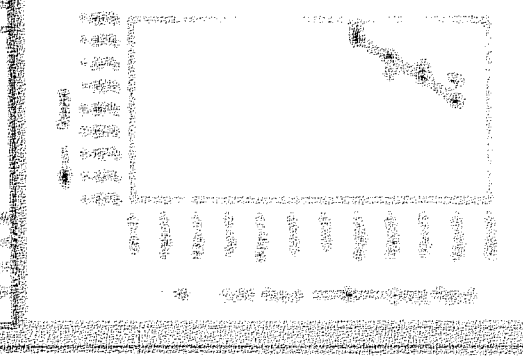
Trouble Rate

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev
Jan-01	53	3145	1.69%	12.87%
Feb-01	54	3341	1.62%	12.61%
Mar-01	44	3801	1.16%	10.70%
Apr-01	67	3802	1.76%	13.18%
May-01	70	3847	1.82%	13.37%
Jun-01	72	3920	1.84%	13.43%
Jul-01	101	4457	2.27%	14.88%
Aug-01	105	5424	1.94%	13.78%
Sep-01	90	6132	1.47%	12.03%
Oct-01	108	6817	1.58%	12.49%
Nov-01	120	7668	1.56%	12.41%
Dec-01	92	7654	1.20%	10.90%



Trouble Rate

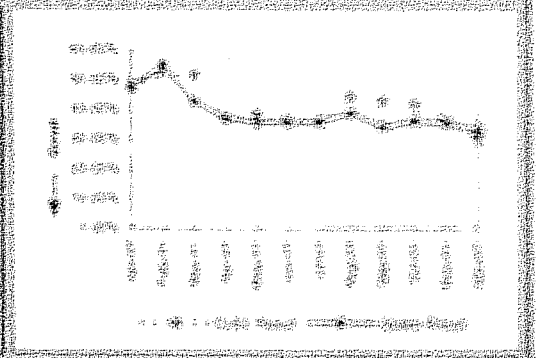
Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	82	5424	1.51%	12.20%
Sep-01	69	6132	1.13%	10.59%
Oct-01	81	6817	1.19%	10.84%
Nov-01	81	7668	1.06%	10.22%
Dec-01				



Checklist #14 - Resale - [illegible]

Customer and Non-Qwest Related Trouble Reports (Percent [illegible])

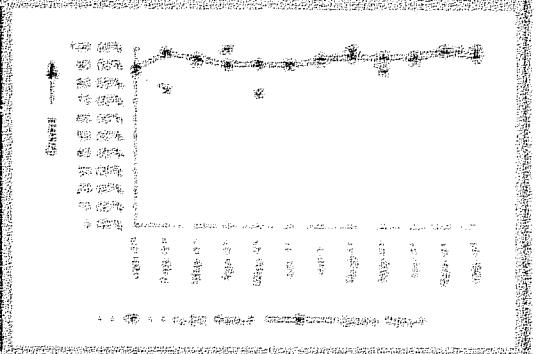
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	[illegible]	[illegible]
Jan-01	48	101	47 52%	49 94%	1989	4173	47 [illegible]	[illegible]	[illegible]
Feb-01	60	114	52 63%	49 93%	2173	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	47	91	51 65%	49 97%	1657	4357	42 [illegible]	[illegible]	[illegible]
Apr-01	40	107	37 38%	48 38%	1781	4633	[illegible]	[illegible]	[illegible]
May-01	44	114	38 60%	48 68%	1573	4475	[illegible]	[illegible]	[illegible]
Jun-01	41	113	36 28%	48 08%	1878	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	57	158	36 08%	48 02%	1747	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	84	189	44 44%	49 69%	1746	4521	[illegible]	[illegible]	[illegible]
Sep-01	68	158	43 04%	49 51%	1260	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	77	185	41 62%	49 29%	1180	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	68	188	36 17%	48 05%	992	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	40	132	30 30%	45 96%	817	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Business Production

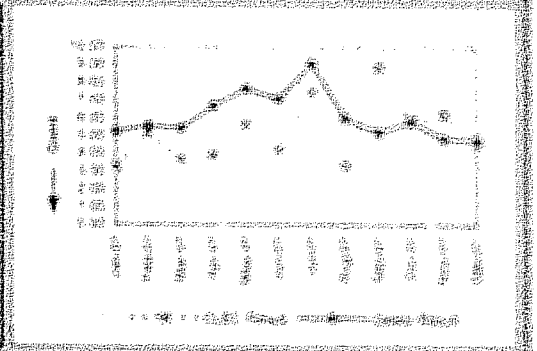
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01	20	23	86 96%	33 66%	158	178	88 76%	[illegible]	[illegible]
Feb-01	10	13	76 92%	42 13%	141	145	97 24%	[illegible]	[illegible]
Mar-01	12	13	92 31%	26 65%	179	190	94 21%	[illegible]	[illegible]
Apr-01	13	13	100 00%	0 00%	127	140	90 71%	[illegible]	[illegible]
May-01	12	16	75 00%	43 30%	170	186	91 40%	[illegible]	[illegible]
Jun-01	11	12	91 67%	27 64%	135	149	90 60%	[illegible]	[illegible]
Jul-01	13	14	92 86%	25 75%	110	117	94 02%	[illegible]	[illegible]
Aug-01	12	12	100 00%	0 00%	137	144	95 14%	[illegible]	[illegible]
Sep-01	15	17	88 24%	32 22%	119	125	95 20%	[illegible]	[illegible]
Oct-01	16	17	94 12%	23 53%	172	180	95 56%	[illegible]	[illegible]
Nov-01	4	4	100 00%	0 00%	122	124	98 39%	[illegible]	[illegible]
Dec-01	10	10	100 00%	0 00%	116	123	95 94%	[illegible]	[illegible]



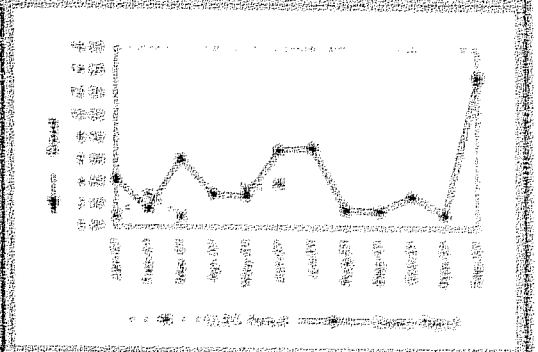
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01	75	23	3 26	2 65	937	178	[illegible]	[illegible]	[illegible]
Feb-01	67	13	5 15	7 21	803	144	[illegible]	[illegible]	[illegible]
Mar-01	48	13	3 69	4 44	1029	189	[illegible]	[illegible]	[illegible]
Apr-01	51	13	3 92	2 36	938	140	[illegible]	[illegible]	[illegible]
May-01	91	16	5 69	2 82	1421	186	[illegible]	[illegible]	[illegible]
Jun-01	51	12	4 25	2 90	1060	149	[illegible]	[illegible]	[illegible]
Jul-01	112	15	7 47	6 84	1114	123	[illegible]	[illegible]	[illegible]
Aug-01	40	12	3 33	2 10	888	148	[illegible]	[illegible]	[illegible]
Sep-01	151	17	8 88	11 42	668	125	[illegible]	[illegible]	[illegible]
Oct-01	100	17	5 88	8 03	1057	182	[illegible]	[illegible]	[illegible]
Nov-01	25	4	6 25	5 06	620	128	[illegible]	[illegible]	[illegible]
Dec-01	46	10	4 60	4 17	587	124	[illegible]	[illegible]	[illegible]



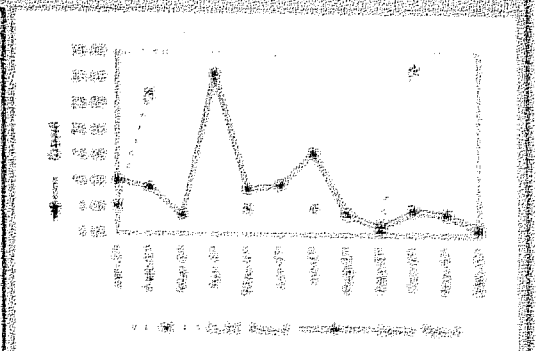
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01	1	1	1 00		26	6	[illegible]	[illegible]	[illegible]
Feb-01	6	2	3 00	2 83	5	3	1 67	[illegible]	[illegible]
Mar-01	1	1	1 00		31	5	[illegible]	[illegible]	[illegible]
Apr-01					9	3	3 00		
May-01	7	2	3 50	2 12	17	6	[illegible]	[illegible]	[illegible]
Jun-01	4	1	4 00		70	10	[illegible]	[illegible]	[illegible]
Jul-01					36	5	7 20		
Aug-01					8	5	1 60		
Sep-01					3	2	1 50		
Oct-01					17	6	2 83		
Nov-01					6	5	1 20		
Dec-01					54	4	13 50		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

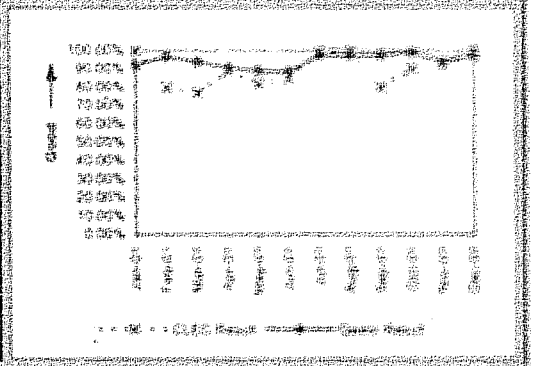
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01	11	2	5 50	2 12	145	14	10 36	[illegible]	[illegible]
Feb-01	27	1	27 00		9	1	9 00		
Mar-01					22	6	3 67		
Apr-01					309	10	30 90		
May-01	10	2	5 00	5 66	88	10	[illegible]	[illegible]	[illegible]
Jun-01					38	4	9 50		
Jul-01	5	1	5 00		63	4	[illegible]	[illegible]	[illegible]
Aug-01					12	3	4 00		
Sep-01	4	2	2 00	0 00	5	4	1 25	[illegible]	[illegible]
Oct-01	32	1	32 00		14	3	4 67	[illegible]	[illegible]
Nov-01					4	1	4 00		
Dec-01					2	2	1 00		



Checklist #14 - Resale - Business Installation

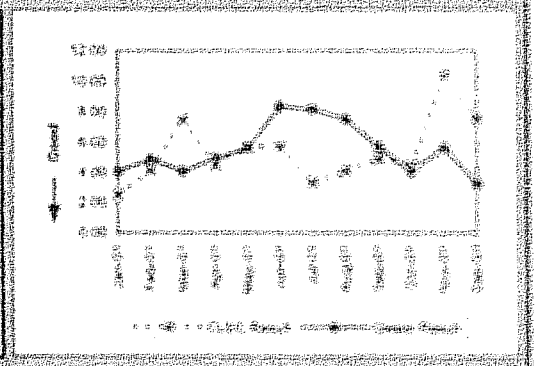
Installation Commitments Met (Percent) (OP-3)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01	20	20	100 00%	0 00%	126	137	91 97%	-1 23	-1 75
Feb-01	8	10	80 00%	40 00%	109	113	96 46%	1 8	0 09
Mar-01	10	13	76 92%	42 13%	105	112	93 75%	1 8	0 09
Apr-01	8	9	88 89%	31 43%	115	127	90 55%	0 19	-0 80
May-01	9	11	81 82%	38 57%	118	133	88 72%	0 06	-0 6
Jun-01	11	13	84 62%	36 08%	98	111	88 29%	0 4	-0 78
Jul-01	17	17	100 00%	0 00%	274	281	97 51%	-0 64	1 39
Aug-01	10	10	100 00%	0 00%	281	289	97 23%	-0 52	-1 35
Sep-01	12	15	80 00%	40 00%	105	108	97 22%	2 28	0 34
Oct-01	9	10	90 00%	30 00%	161	163	98 77%	1 4	-0 15
Nov-01	13	14	92 86%	25 75%	103	110	93 64%	0 13	-0 92
Dec-01	6	6	100 00%	0.00%	105	108	97 22%	-0 4	-1 25



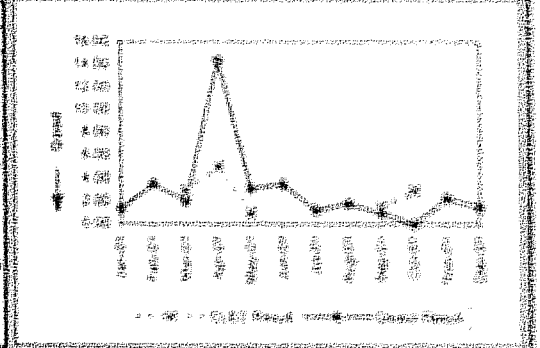
Installation Interval (Average Days) (OP-4)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01	51	20	2 55	0 89	562	137	4 10	-1 17	-1 71
Feb-01	42	10	4 20	4 32	555	113	4 91	-0 34	-1 21
Mar-01	98	13	7 54	15 77	462	112	4 12	1 33	-0 19
Apr-01	41	9	4 56	4 39	632	127	4 98	-0 14	1 00
May-01	63	11	5 73	9 47	755	133	5 68	0 35	-0 75
Jun-01	75	13	5 77	4 51	931	111	8 39	-0 57	-1 33
Jul-01	58	17	3 41	2 15	2372	280	8 21	-2 29	-2 39
Aug-01	42	10	4 20	3 39	2234	296	7 55	-1 16	-1 3
Sep-01	75	15	5 00	4 34	631	110	5 74	0 53	1 02
Oct-01	45	10	4 50	4 12	675	164	4 12	0 49	-0 1
Nov-01	146	14	10 43	10 80	624	110	5 67	2	0 24
Dec-01	46	6	7 67	10 11	358	108	3 31	2 1	0 37



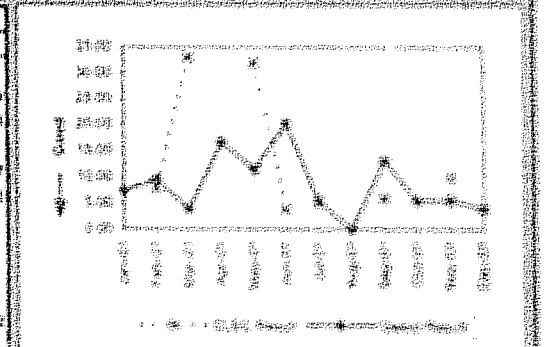
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01					4	3	1 33		
Feb-01					7	2	3 50		
Mar-01	3	1	3.00		8	4	2 00	-0 31	-1 19
Apr-01	5	1	5 00		43	3	14 33	-0 30	-1 82
May-01	1	1	1 00		22	7	3 14	-0 10	-1 25
Jun-01					7	2	3 50		
Jul-01					5	4	1 25		
Aug-01					16	9	1 78		
Sep-01	3	2	1 50	0 71	3	3	1 00	0 11	-0 93
Oct-01	3	1	3 00		0	1	0 00		
Nov-01					9	4	2 25		
Dec-01					3	2	1 50		



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Dispatches Outside MSAs

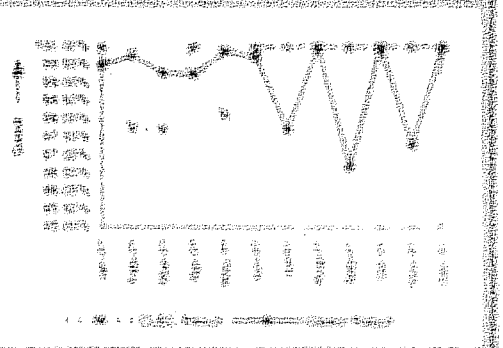
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01					59	8	7 38		
Feb-01	16	2	8 00	5 66	19	2	9 50	-0 14	-1 09
Mar-01	66	2	33 00	32 53	12	3	4 00	0 93	0 63
Apr-01					149	9	16 56		
May-01	32	1	32 00		92	8	11 50	0 88	0 67
Jun-01	8	2	4 00	2 83	222	11	20 18	-1 06	1 63
Jul-01					27	5	5 40		
Aug-01					0	1	0 00		
Sep-01	6	1	6 00		13	1	13 00		
Oct-01					11	2	5 50		
Nov-01	10	1	10 00		17	3	5 67	0 95	0 37
Dec-01					4	1	4 00		



Checklist #14 - Resale - [illegible]

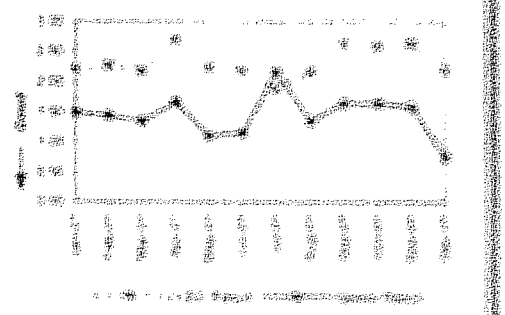
Installation Commitments Met (Percent) (OP-3) – No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Jan-01	130	130	100.00%	0.00%	776	780	[illegible]	[illegible]	[illegible]
Feb-01	131	134	97.76%	14.79%	794	796	[illegible]	[illegible]	[illegible]
Mar-01	86	88	97.73%	14.90%	955	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	63	63	100.00%	0.00%	787	792	[illegible]	[illegible]	[illegible]
May-01	105	107	98.13%	13.54%	721	722	[illegible]	[illegible]	[illegible]
Jun-01	104	104	100.00%	0.00%	706	708	[illegible]	[illegible]	[illegible]
Jul-01	32	32	100.00%	0.00%	172	176	[illegible]	[illegible]	[illegible]
Aug-01	35	35	100.00%	0.00%	42	42	[illegible]	[illegible]	[illegible]
Sep-01	33	33	100.00%	0.00%	29	30	[illegible]	[illegible]	[illegible]
Oct-01	50	50	100.00%	0.00%	51	51	[illegible]	[illegible]	[illegible]
Nov-01	18	18	100.00%	0.00%	36	37	[illegible]	[illegible]	[illegible]
Dec-01	25	25	100.00%	0.00%	65	65	[illegible]	[illegible]	[illegible]



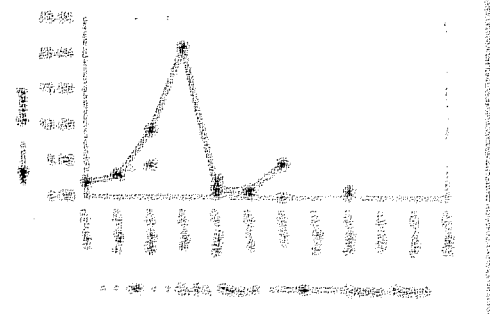
Installation Interval (Average Days) (OP-4) – No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Jan-01	287	130	2.21	2.42	1167	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	306	134	2.28	1.82	1156	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	193	88	2.19	1.63	1327	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	170	63	2.70	1.96	1324	[illegible]	[illegible]	[illegible]	[illegible]
May-01	220	98	2.24	1.10	754	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	212	97	2.19	1.43	753	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	53	28	1.89	1.23	271	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	61	28	2.18	0.67	38	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	74	28	2.64	0.91	43	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	122	47	2.60	2.47	61	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	37	14	2.64	0.50	46	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	44	20	2.20	0.70	42	[illegible]	[illegible]	[illegible]	[illegible]



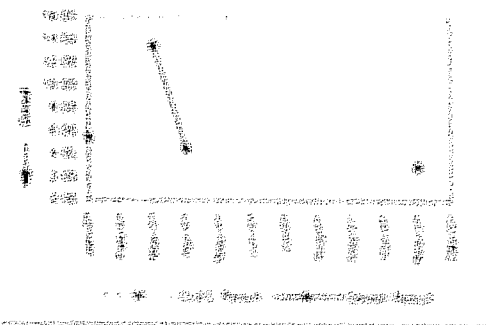
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) – No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Jan-01					4	2	[illegible]		
Feb-01	10	3	3.33	4.04	6	2	[illegible]	[illegible]	[illegible]
Mar-01	9	2	4.50	4.95	47	5	[illegible]	[illegible]	[illegible]
Apr-01					84	4	[illegible]		
May-01	5	2	2.50	0.71	1	1	[illegible]		
Jun-01					2	2	[illegible]		
Jul-01	0	1	0.00		19	4	[illegible]	[illegible]	[illegible]
Aug-01									
Sep-01					1	1	[illegible]		
Oct-01									
Nov-01									
Dec-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B) – No Dispatches

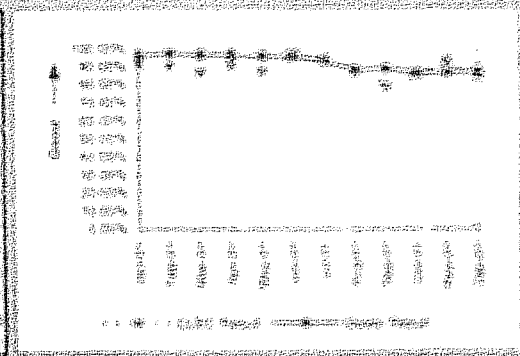
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Jan-01					11	2	[illegible]		
Feb-01									
Mar-01					27	2	[illegible]		
Apr-01					9	2	[illegible]		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	[illegible]		
Dec-01									



Checklist #14 - Resale - Business Customers

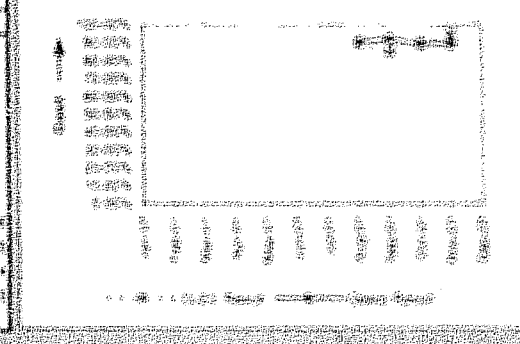
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	160	174	91 95%	27 20%	1104	1144	96 50%	[illegible]	[illegible]
Feb-01	154	170	90 59%	29 20%	1069	1099	97 27%	[illegible]	[illegible]
Mar-01	119	137	86 86%	33 76%	1146	1190	96 30%	[illegible]	[illegible]
Apr-01	93	102	91 18%	28 36%	1154	1194	96 65%	[illegible]	[illegible]
May-01	98	112	87 50%	33 07%	1045	1090	95 87%	[illegible]	[illegible]
Jun-01	128	133	96 24%	19 02%	1001	1046	95 75%	[illegible]	[illegible]
Jul-01	92	98	93 88%	23 97%	740	794	93 20%	[illegible]	[illegible]
Aug-01	53	61	86 89%	33 76%	472	537	87 90%	[illegible]	[illegible]
Sep-01	46	61	78 69%	40 95%	335	378	88 62%	[illegible]	[illegible]
Oct-01	61	71	85 92%	34 79%	258	334	86 23%	[illegible]	[illegible]
Nov-01	53	57	92 98%	25 54%	291	336	86 61%	[illegible]	[illegible]
Dec-01	33	39	84 62%	36 08%	248	286	86 71%	[illegible]	[illegible]



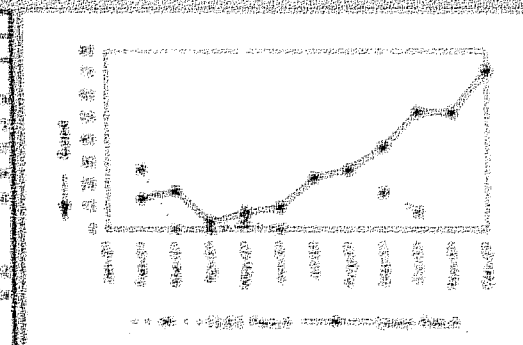
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	55	61	90 16%	29 78%	465	537	86 37%	[illegible]	[illegible]
Sep-01	52	61	85 25%	35 46%	347	378	91 80%	[illegible]	[illegible]
Oct-01	64	71	90 14%	29 81%	268	334	80 23%	[illegible]	[illegible]
Nov-01	54	57	94 74%	22 33%	300	336	89 29%	[illegible]	[illegible]
Dec-01									



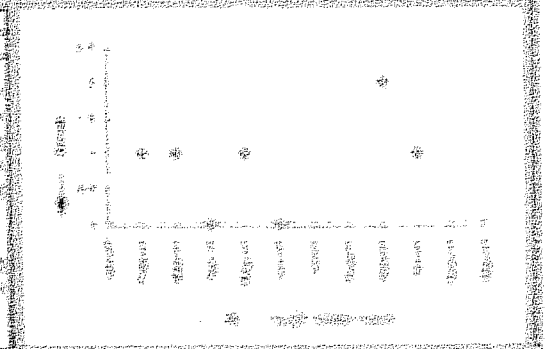
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5A)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01	54	2	27 00	38 18	83	6	13 83	[illegible]	[illegible]
Mar-01	0	2	0 00	0 00	136	8	17 00	[illegible]	[illegible]
Apr-01	0	1	0 00		18	6	3 00	[illegible]	[illegible]
May-01	3	1	3 00		193	25	7 72	[illegible]	[illegible]
Jun-01	0	1	0 00		219	22	9 95	[illegible]	[illegible]
Jul-01					867	37	23 43		
Aug-01					938	35	26 80		
Sep-01	33	2	16 50	0 71	1214	33	36 79	[illegible]	[illegible]
Oct-01	8	1	8 00		1368	26	52 62	[illegible]	[illegible]
Nov-01					1781	34	52 38		
Dec-01					2570	36	71 39		



Checklist #14 Resale Business Installation

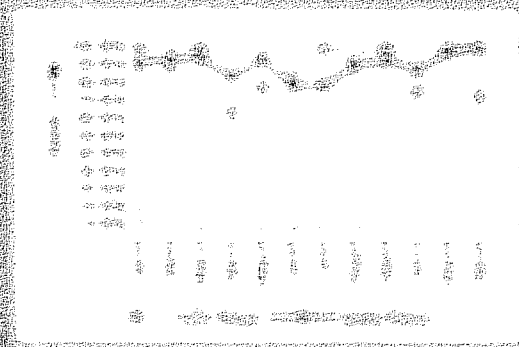
Count of Pending Orders Delayed for Facilities Reasons Business (OP-TSR)	
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Chemical File Clauses Resistance Orders

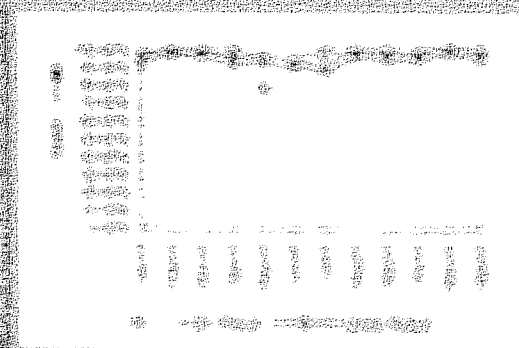
Out of Service Clearer within 24 hours (Percent, MR-5 - Residential Orders)

Date	CLEC Num	CLEC Den	CLEC Res	Tot Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



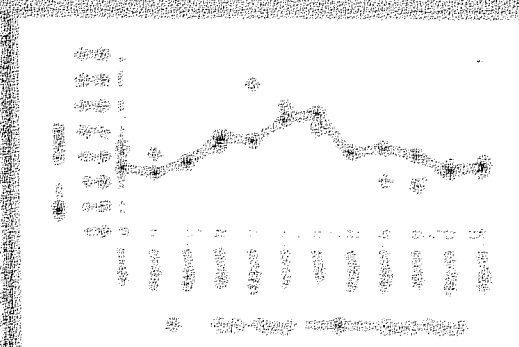
All Trouble Clearer within 48 hours (Percent, MR-5 - Residential Orders)

Date	CLEC Num	CLEC Den	CLEC Res	Tot Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



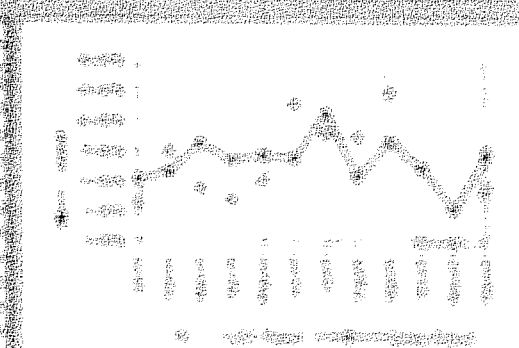
Mean Time to Restore Trouble Reports (MR-5 - Residential Orders)

Date	CLEC Num	CLEC Den	CLEC Res	Tot Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



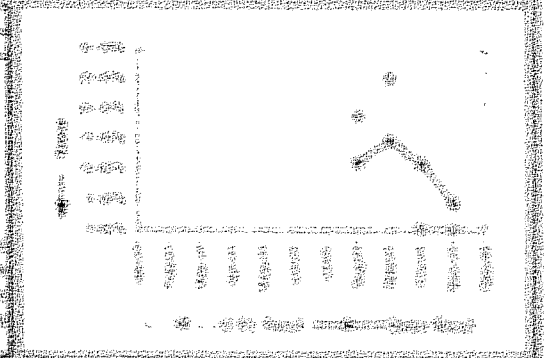
Repair Repair Repair Rate (Percent, MR-5 - Residential Orders)

Date	CLEC Num	CLEC Den	CLEC Res	Tot Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



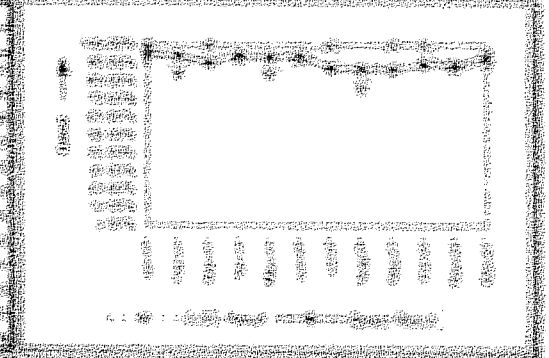
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	16	18.75%	25.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	12	25.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	6	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	7	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



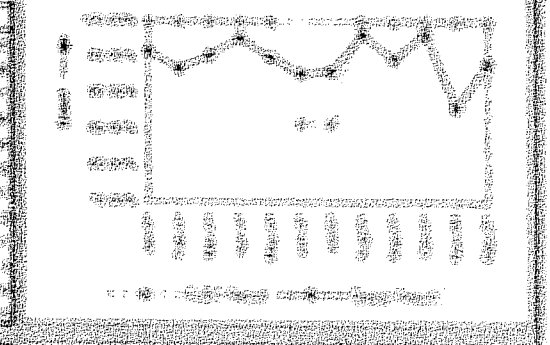
Repair Appointments Met (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	11	13	84.62%	36.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	22	22	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	13	14	92.86%	25.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	16	19	84.21%	36.46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	12	13	92.31%	26.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	13	17	76.47%	42.42%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7	8	87.50%	33.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	11	90.91%	28.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



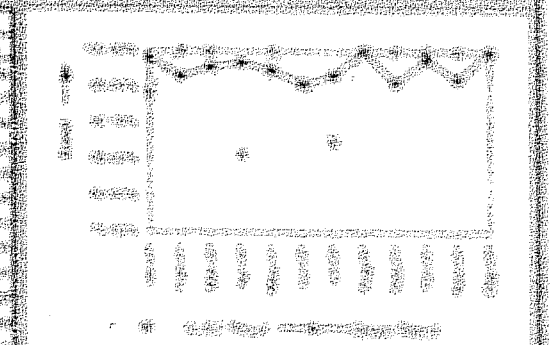
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	18	18	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	12	14	85.71%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	6	7	85.71%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	18	18	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) [illegible]

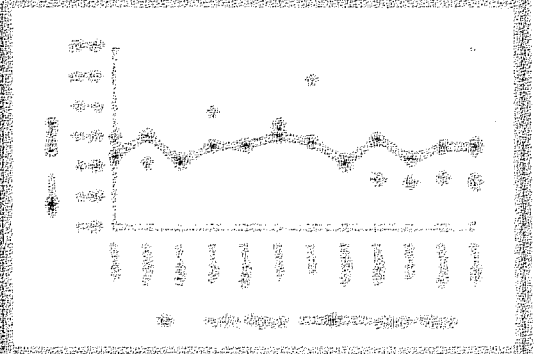
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	16	17	94.12%	23.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	24	28	85.71%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	27	27	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	22	23	95.65%	20.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	14	16	87.50%	33.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12	12	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	22	22	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	12	12	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Chapter 8.14 Results Business Report

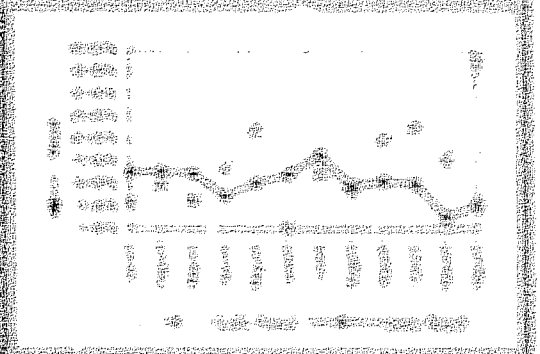
Mean Time to Restore (Hours Minutes) [illegible]

Date	CLEC Num	CLEC Denr	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	244 32	17	14 23	16 41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	204 22	20	10 13	7 16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	174 16	16	10 54	11 38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	517 43	28	18 29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	358 00	27	13 16	8 38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	377 31	23	16 25	17 22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	376 56	16	23 34	20 43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	118 17	12	9 51	8 49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	150 05	20	7 30	6 45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	155 25	22	7 04	7 04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	93 46	12	7 49	6 51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	57 03	8	7 08	7 08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



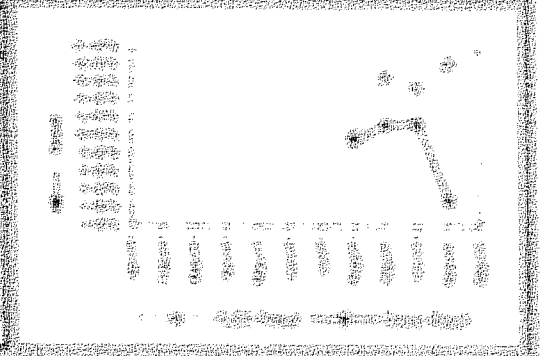
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denr	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1	17	5.88%	23.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	20	10.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	16	6.25%	24.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	4	30	13.33%	33.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	6	27	22.22%	41.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	23	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	16	12.50%	33.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	12	8.33%	27.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	20	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	22	22.73%	41.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	13	15.38%	36.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	8	37.50%	48.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



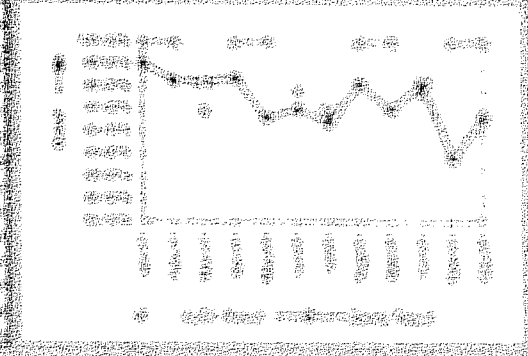
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denr	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	10	10.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	16	18.67%	37.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	13	15.38%	36.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	11	18.18%	38.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Repair Appointments Met (Percent) [illegible]

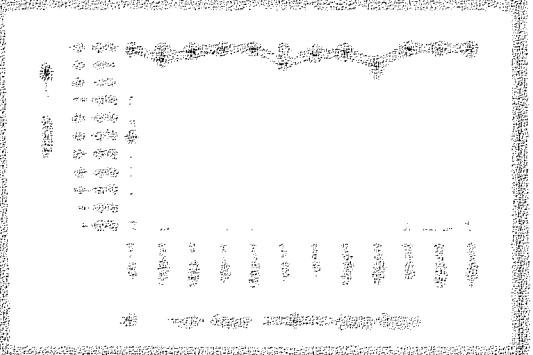
Date	CLEC Num	CLEC Denr	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	15	16	93.75%	24.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	30	30	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	27	27	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	22	23	95.65%	20.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	15	16	93.75%	24.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12	12	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	21	22	95.45%	20.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Chapter 9.1 Results Quantities Report

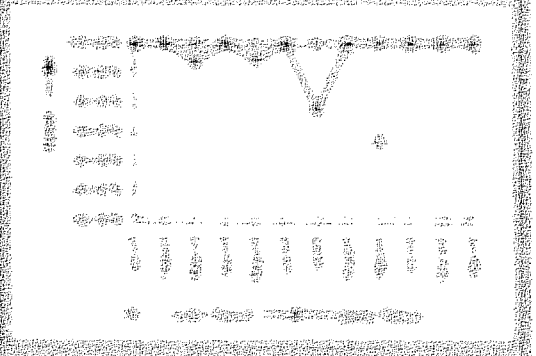
Out of Service Cleared within 24 hours (Remarks: [illegible])

Date	CLEC Num	CLEC Dem	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	4	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	7	85.71%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



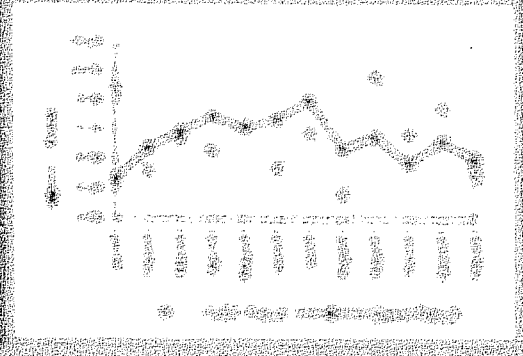
All Troubles Cleared within 48 hours (Remarks: [illegible])

Date	CLEC Num	CLEC Dem	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	18	18	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	24	24	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	19	19	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	14	15	93.33%	26.96%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	19	19	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



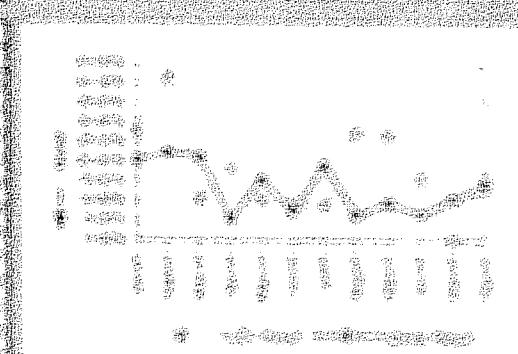
Mean Time to Restore (Hours/Minutes) (Remarks: [illegible])

Date	CLEC Num	CLEC Dem	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	192.59	18	10.42	10.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	91.01	24	3.48	5.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	121.41	19	6.24	8.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	59.47	11	5.26	8.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	152.36	20	7.38	7.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	44.35	11	4.02	6.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	76.45	11	6.58	7.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	21.52	11	1.62	2.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	174.45	15	11.39	20.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	128.57	19	6.47	8.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	53.37	6	8.56	10.85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	45.00	13	3.24	4.04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

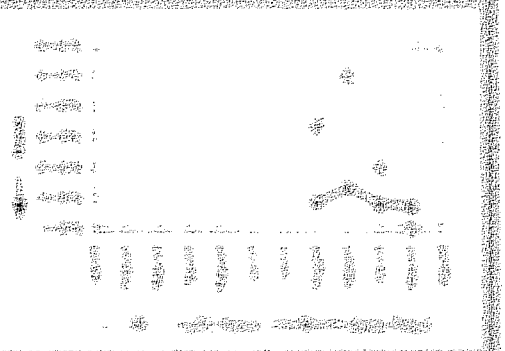


Repair Repeat Report Rate (Remarks: [illegible])

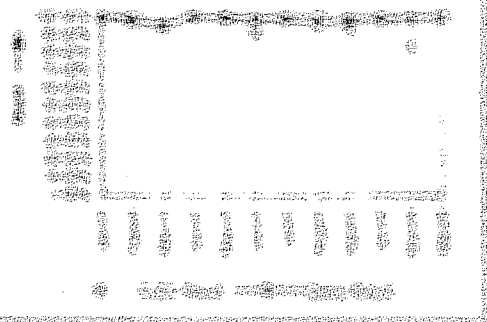
Date	CLEC Num	CLEC Dem	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	5	18	27.78%	44.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	24	41.67%	49.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2	19	10.53%	30.69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	11	18.18%	38.97%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	20	10.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	11	9.09%	28.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	11	9.09%	28.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	11	27.27%	44.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	15	26.67%	44.02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3	19	15.79%	36.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	6	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	13	15.38%	36.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



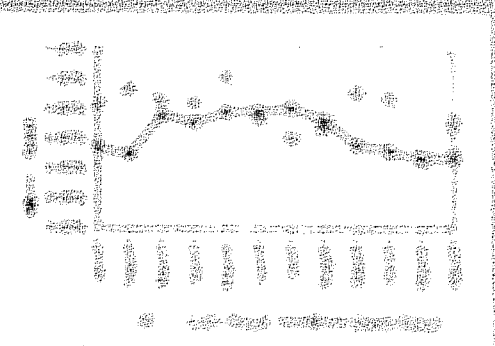
Date	CLEC Num	CLEC Den	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



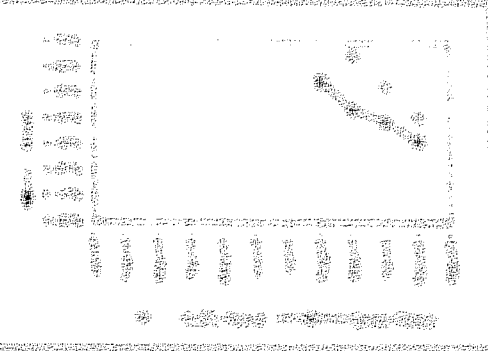
Date	CLEC Num	CLEC Den	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

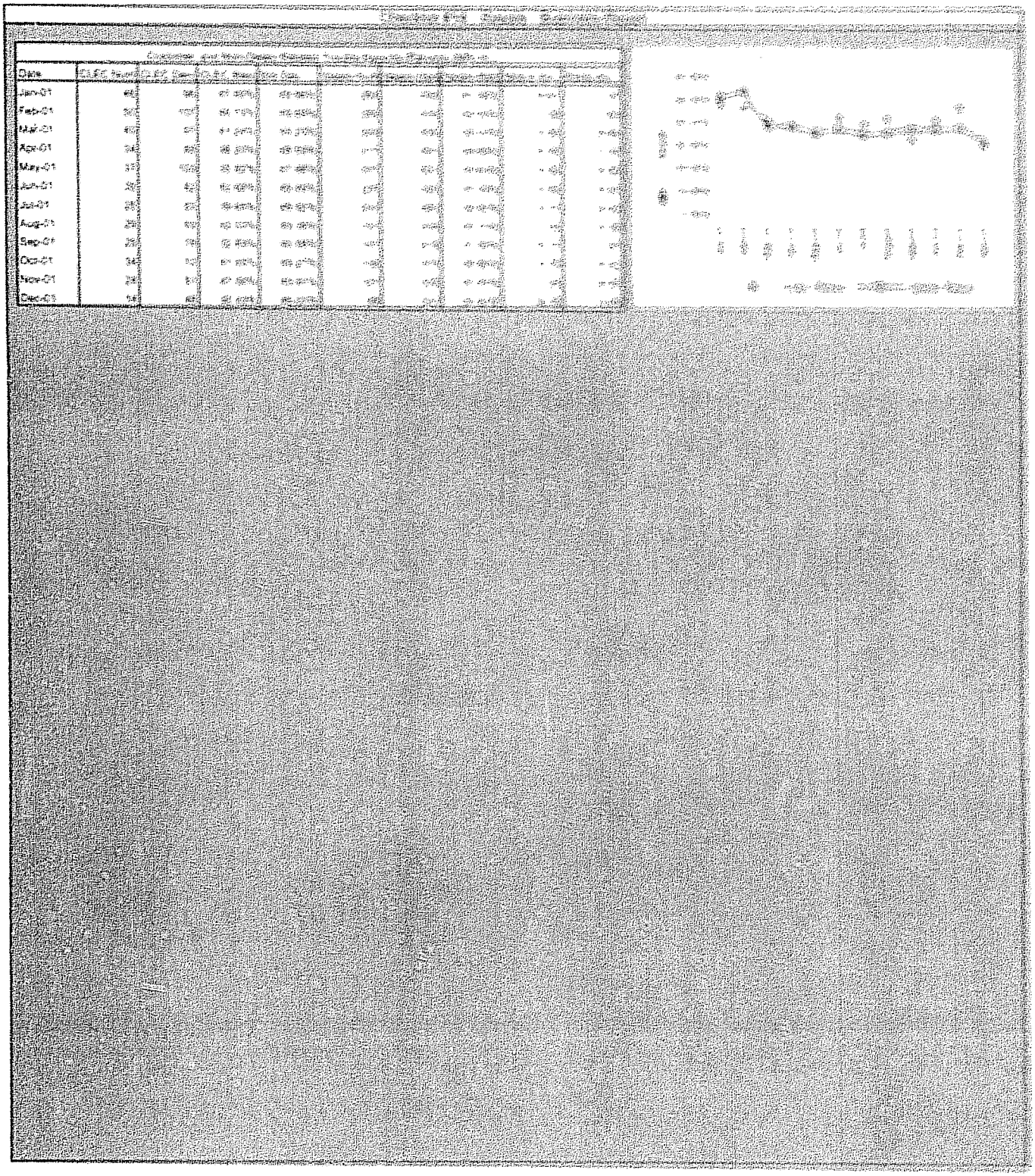


Date	CLEC Num	CLEC Den	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Den	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									

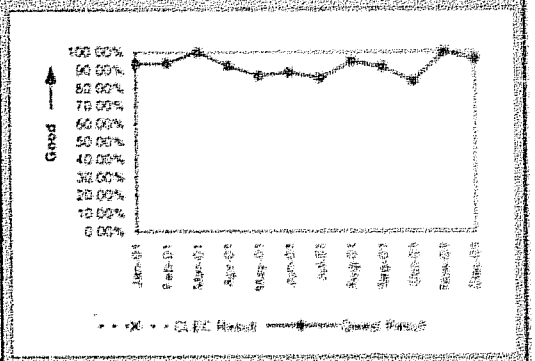




Checklist #14 - Resale - Centrex Installation

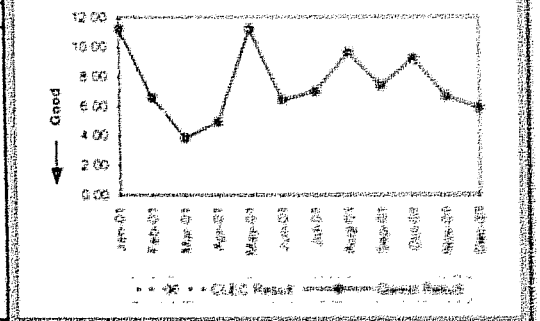
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					15	16	93 75%		
Feb-01					31	33	93 94%		
Mar-01					13	13	100 00%		
Apr-01					12	13	92 31%		
May-01					20	23	86 96%		
Jun-01					6	9	88 89%		
Jul-01					18	21	85 71%		
Aug-01					19	20	95 00%		
Sep-01					34	37	91 89%		
Oct-01					21	25	84 00%		
Nov-01					24	24	100 00%		
Dec-01					24	25	96 00%		



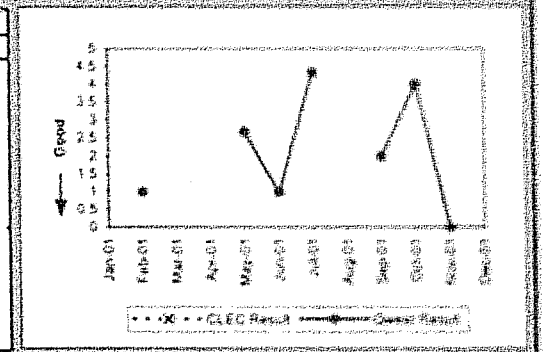
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					180	16	11 25		
Feb-01					218	33	6 61		
Mar-01					50	13	3 85		
Apr-01					64	13	4 92		
May-01					258	23	11 22		
Jun-01					45	7	6 43		
Jul-01					140	20	7 00		
Aug-01					183	19	9 63		
Sep-01					244	33	7 39		
Oct-01					221	24	9 21		
Nov-01					113	17	6 65		
Dec-01					100	17	5 88		



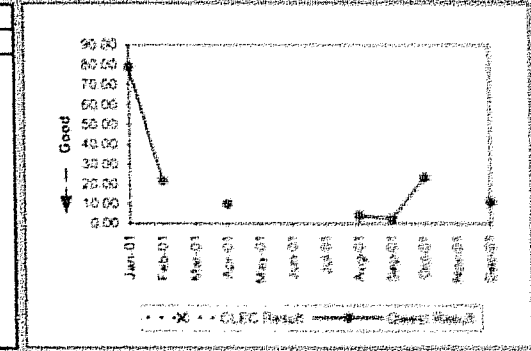
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					1	1	1 00		
Mar-01									
Apr-01									
May-01					8	3	2 67		
Jun-01					1	1	1 00		
Jul-01					13	3	4 33		
Aug-01									
Sep-01					2	1	2 00		
Oct-01					4	1	4 00		
Nov-01					0	2	0 00		
Dec-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

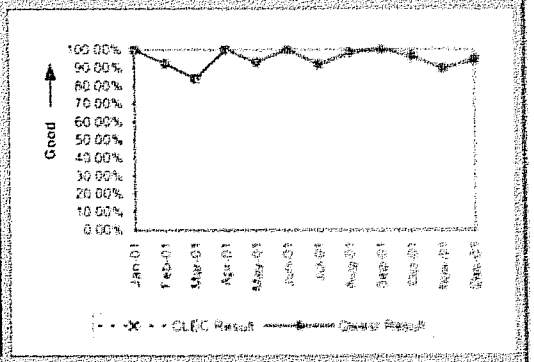
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					79	1	79 00		
Feb-01					22	1	22 00		
Mar-01									
Apr-01					10	1	10 00		
May-01									
Jun-01									
Jul-01									
Aug-01					4	1	4 00		
Sep-01					5	2	2 50		
Oct-01					70	3	23 33		
Nov-01									
Dec-01					11	1	11 00		



Checklist #14 - Resale - Centrex Installation

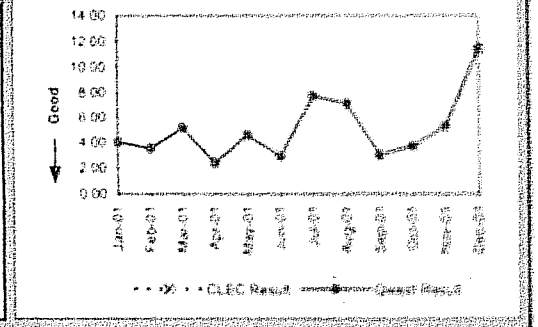
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					24	24	100 00%		
Feb-01					12	13	92 31%		
Mar-01					21	25	84 00%		
Apr-01					18	18	100 00%		
May-01					28	30	93 33%		
Jun-01					23	23	100 00%		
Jul-01					33	36	91 67%		
Aug-01					59	60	98 33%		
Sep-01					32	32	100 00%		
Oct-01					25	26	96 15%		
Nov-01					17	19	89 47%		
Dec-01					33	35	94 29%		



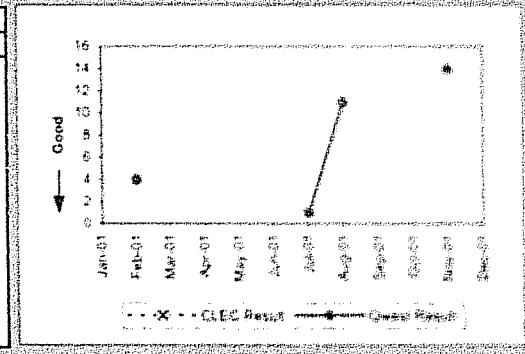
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					97	24	4 04		
Feb-01					46	13	3 54		
Mar-01					129	25	5 16		
Apr-01					43	18	2 39		
May-01					139	30	4 63		
Jun-01					68	23	2 96		
Jul-01					294	38	7 74		
Aug-01					430	60	7 17		
Sep-01					97	32	3 03		
Oct-01					97	26	3 73		
Nov-01					101	19	5 32		
Dec-01					402	35	11 49		



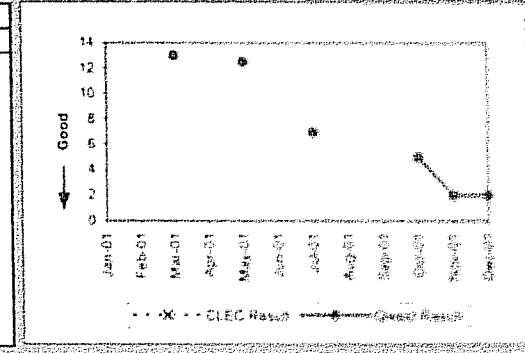
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					4	1	4 00		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					2	2	1 00		
Aug-01					11	1	11 00		
Sep-01									
Oct-01									
Nov-01					14	1	14 00		
Dec-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

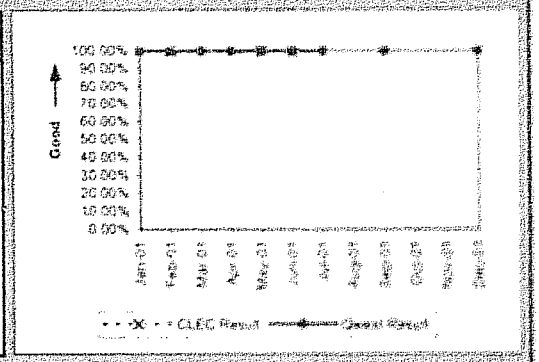
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01					52	4	13 00		
Apr-01									
May-01					25	2	12 50		
Jun-01									
Jul-01					7	1	7 00		
Aug-01									
Sep-01									
Oct-01					5	1	5 00		
Nov-01					2	1	2 00		
Dec-01					4	2	2 00		



Checklist #14 - Resale - Centrex Installation

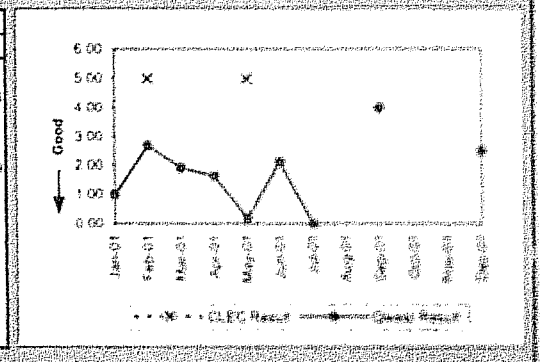
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					12	12	100 00%		
Feb-01	1	1	100 00%	0 00%	16	16	100 00%	N/A	N/A
Mar-01					13	13	100 00%		
Apr-01					11	11	100 00%		
May-01	1	1	100 00%	0 00%	9	9	100 00%	N/A	N/A
Jun-01	1	1	100 00%	0 00%	16	16	100 00%	N/A	N/A
Jul-01					2	2	100 00%		
Aug-01									
Sep-01					1	1	100 00%		
Oct-01									
Nov-01									
Dec-01					2	2	100 00%		



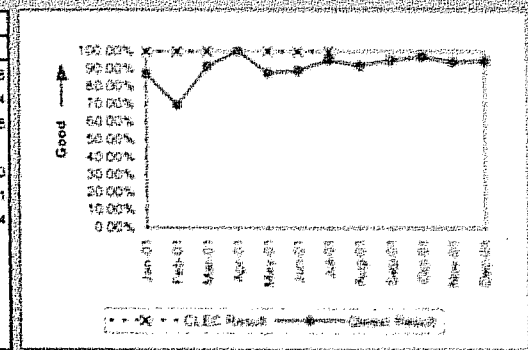
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					12	12	1 00		
Feb-01	5	1	5 00		43	16	2 69	1 18	-0 28
Mar-01					25	13	1 92		
Apr-01					18	11	1 64		
May-01	5	1	5 00		1	5	0 20	1 33	-0 19
Jun-01					34	16	2 12		
Jul-01					0	2	0 00		
Aug-01									
Sep-01					4	1	4 00		
Oct-01									
Nov-01									
Dec-01					5	2	2.50		



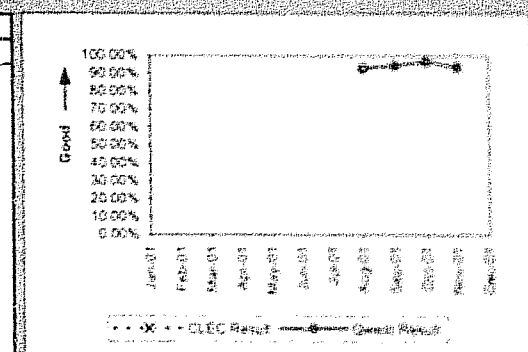
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	131	131	100 00%	0 00%	75	86	87 21%	-2 76	-2 68
Feb-01	1	1	100 00%	0 00%	41	59	69 49%	-0 66	-1 4
Mar-01	1	1	100 00%	0 00%	54	59	91 53%	-0 3	-1 16
Apr-01					48	48	100 00%		
May-01	1	1	100 00%	0 00%	50	57	87 72%	-0 37	-1 23
Jun-01	1	1	100 00%	0 00%	56	63	88 89%	-0 35	-1 21
Jul-01	1	1	100 00%	0 00%	57	60	95 00%	-0 23	-1 14
Aug-01					66	72	91 67%		
Sep-01					71	75	94 67%		
Oct-01					59	61	96 72%		
Nov-01					45	48	93 75%		
Dec-01					51	54	94 44%		



New Service Installation Quality (Percent) (OP-5*)

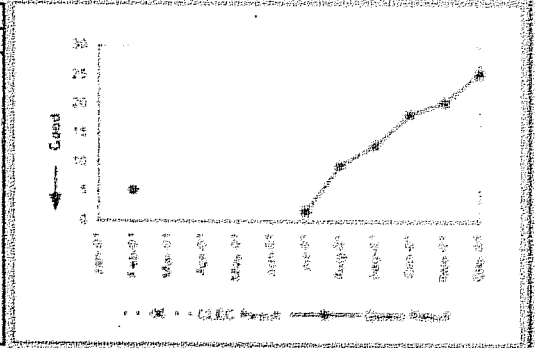
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					67	72	93 06%		
Sep-01					71	75	94 67%		
Oct-01					59	61	96 72%		
Nov-01					45	48	93 75%		
Dec-01									



Checklist #14 - Resale - Centrex installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

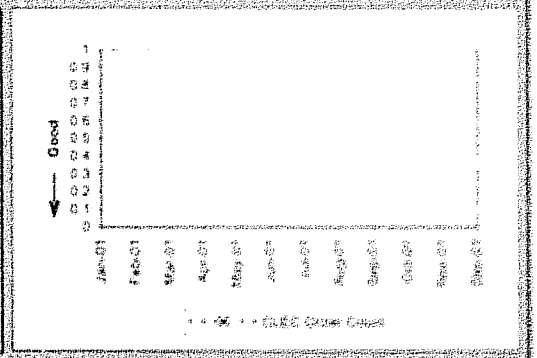
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					21	4	5.25		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					5	3	1.67		
Aug-01					19	2	9.50		
Sep-01					52	4	13.00		
Oct-01					55	3	18.33		
Nov-01					102	5	20.40		
Dec-01					76	3	25.33		



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)

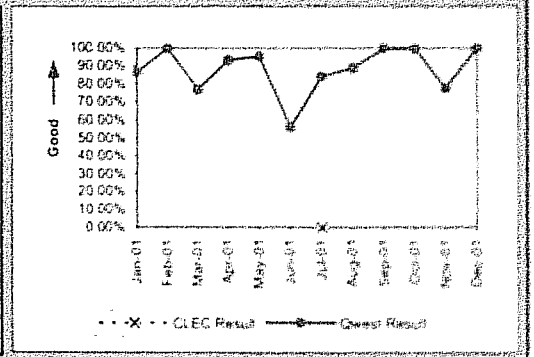
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 - Resale - Centrex Repair

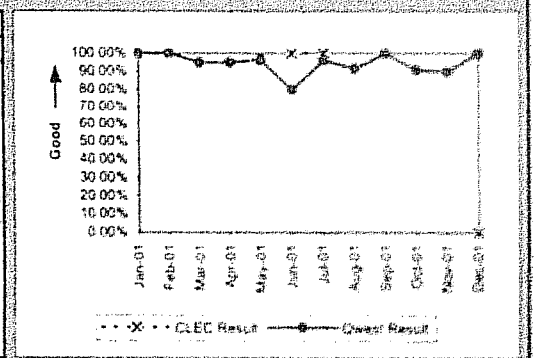
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					13	15	86 67%		
Feb-01					17	17	100 00%		
Mar-01					10	13	76 92%		
Apr-01					14	15	93 33%		
May-01					20	21	95 24%		
Jun-01					9	16	56 25%		
Jul-01	0	1	0 00%	0 00%	16	19	84 21%	1 33	-0 19
Aug-01					16	18	88 89%		
Sep-01					6	6	100 00%		
Oct-01					9	9	100 00%		
Nov-01					7	9	77 78%		
Dec-01					6	6	100 00%		



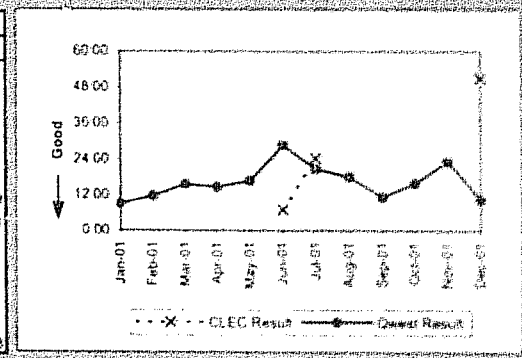
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					17	17	100 00%		
Feb-01					25	25	100 00%		
Mar-01					19	20	95 00%		
Apr-01					19	20	95 00%		
May-01					26	27	96 30%		
Jun-01	1	1	100 00%	0 00%	20	25	80 00%	-0 49	-1 3
Jul-01	1	1	100 00%	0 00%	24	25	96 00%	-0 2	-1 12
Aug-01					22	24	91 67%		
Sep-01					12	12	100 00%		
Oct-01					10	11	90 91%		
Nov-01					9	10	90 00%		
Dec-01	0	1	0 00%	0 00%	8	8	100 00%	N/A	0 04



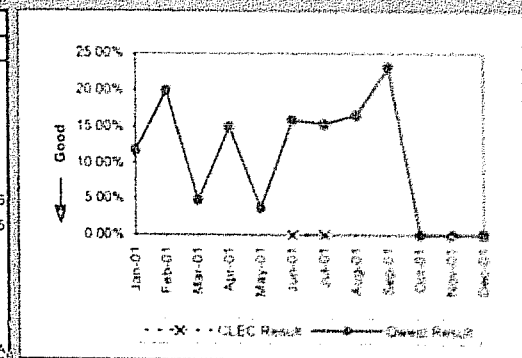
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					155 24	17	9:08		
Feb-01					294 13	25	11 46		
Mar-01					312 59	20	15:39		
Apr-01					293 58	20	14:42		
May-01					453 04	27	16 47		
Jun-01	7 08	1	7 08		720 01	25	28:48	-0 81	-1 49
Jul-01	24 24	1	24 24		521 20	25	20:51	0 65	-0 61
Aug-01					435 54	24	18 10		
Sep-01					136 07	12	11 21		
Oct-01					175 27	11	15 57		
Nov-01					233 33	10	23 21		
Dec-01	51 16	1	51 16		84 47	8	10:36	1 6	-0 03



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

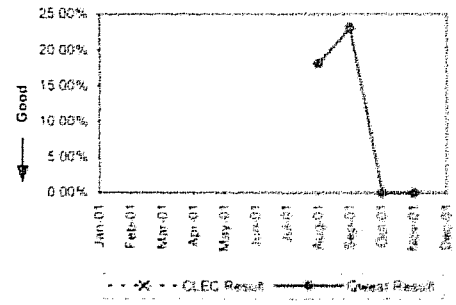
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					2	17	11 76%		
Feb-01					5	25	20 00%		
Mar-01					1	21	4 76%		
Apr-01					3	20	15 00%		
May-01					1	27	3 70%		
Jun-01	0	1	0 00%	0 00%	4	25	16 00%	-0 43	-1 26
Jul-01	0	1	0 00%	0 00%	4	26	15 38%	-0 42	-1 25
Aug-01					4	24	16 67%		
Sep-01					3	13	23 08%		
Oct-01					0	13	0 00%		
Nov-01					0	11	0 00%		
Dec-01	0	1	0 00%	0 00%	0	8	0 00%	N/A	N/A



Checklist #14 - Resale - Centrex Repair

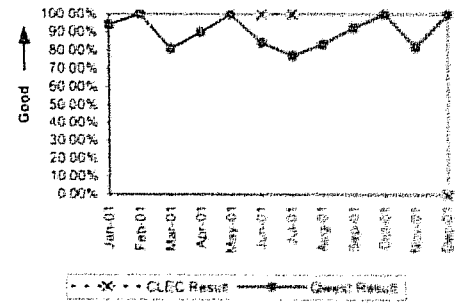
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					4	22	18 18%		
Sep-01					3	13	23 08%		
Oct-01					0	13	0 00%		
Nov-01					0	8	0 00%		
Dec-01									



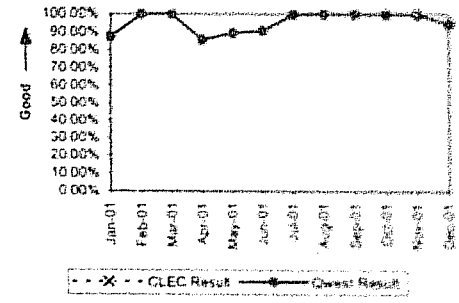
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					16	17	94.12%		
Feb-01					25	25	100 00%		
Mar-01					17	21	80 95%		
Apr-01					18	20	90 00%		
May-01					27	27	100 00%		
Jun-01	1	1	100 00%	0 00%	21	25	84 00%	-0 43	-1.26
Jul-01	1	1	100 00%	0 00%	20	26	76.92%	-0 54	-1 33
Aug-01					20	24	83 33%		
Sep-01					12	13	92 31%		
Oct-01					13	13	100 00%		
Nov-01					9	11	81 82%		
Dec-01	0	1	0 00%	0.00%	8	8	100 00%	N/A	0.04



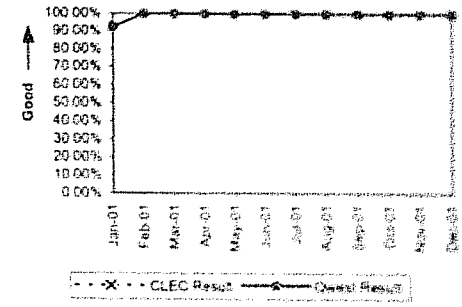
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					7	8	87 50%		
Feb-01					5	5	100 00%		
Mar-01					11	11	100 00%		
Apr-01					6	7	85 71%		
May-01					17	19	89 47%		
Jun-01					10	11	90 91%		
Jul-01					15	15	100 00%		
Aug-01					17	17	100 00%		
Sep-01					16	16	100 00%		
Oct-01					12	12	100 00%		
Nov-01					7	7	100 00%		
Dec-01					18	19	94 74%		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

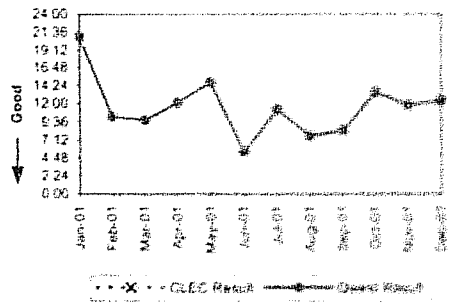
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					12	13	92 31%		
Feb-01					8	8	100 00%		
Mar-01					14	14	100 00%		
Apr-01					10	10	100 00%		
May-01					23	23	100 00%		
Jun-01					17	17	100 00%		
Jul-01					19	19	100 00%		
Aug-01					18	18	100 00%		
Sep-01					20	20	100 00%		
Oct-01					16	16	100 00%		
Nov-01					12	12	100 00%		
Dec-01					25	25	100 00%		



Checklist #14 - Resale - Centrex Repair

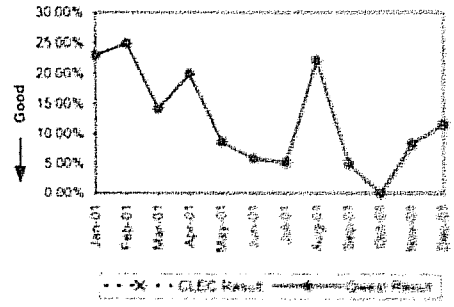
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					274 03	13	21 05		
Feb-01					82 14	8	10 17		
Mar-01					137 54	14	9 51		
Apr-01					121 53	10	12 11		
May-01					341 53	23	14 52		
Jun-01					96 50	17	5 42		
Jul-01					213 38	19	11 15		
Aug-01					139 46	18	7 46		
Sep-01					169 35	20	8 29		
Oct-01					216 11	16	13 31		
Nov-01					140 59	12	11 45		
Dec-01					309 17	25	12 22		



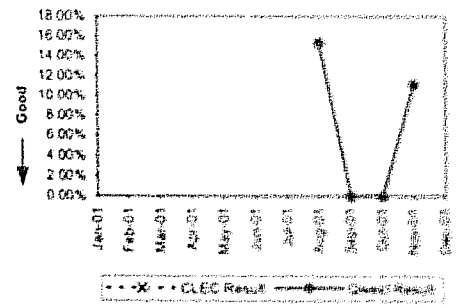
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					3	13	23 08%		
Feb-01					2	8	25 00%		
Mar-01					2	14	14 29%		
Apr-01					2	10	20 00%		
May-01					2	23	8 70%		
Jun-01					1	17	5 88%		
Jul-01					1	19	5 26%		
Aug-01					4	18	22 22%		
Sep-01					1	20	5 00%		
Oct-01					0	16	0 00%		
Nov-01					1	12	8 33%		
Dec-01					3	26	11 54%		



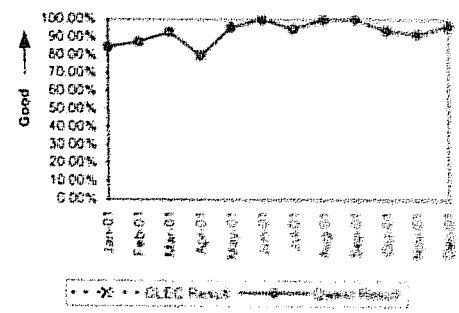
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					2	13	15 38%		
Sep-01					0	14	0 00%		
Oct-01					0	13	0 00%		
Nov-01					1	9	11 11%		
Dec-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

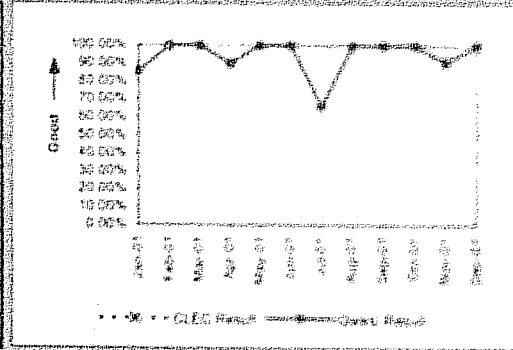
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					11	13	84 62%		
Feb-01					7	8	87 50%		
Mar-01					13	14	92 86%		
Apr-01					8	10	80 00%		
May-01					22	23	95 65%		
Jun-01					17	17	100 00%		
Jul-01					18	19	94 74%		
Aug-01					18	18	100 00%		
Sep-01					20	20	100 00%		
Oct-01					15	16	93 75%		
Nov-01					11	12	91 67%		
Dec-01					25	26	96 15%		



Checklist #14 - Resale - Centrex Repair

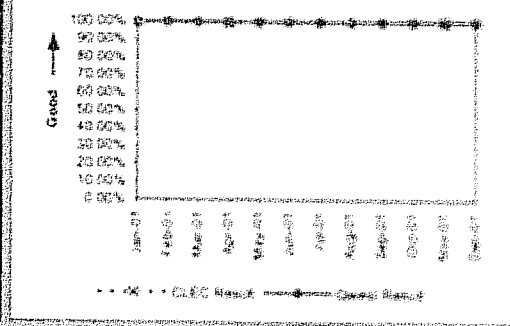
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					6	7	85 71%		
Feb-01					10	10	100 00%		
Mar-01					11	11	100 00%		
Apr-01					9	10	90 00%		
May-01					6	6	100 00%		
Jun-01					6	6	100 00%		
Jul-01					2	3	66 67%		
Aug-01					14	14	100 00%		
Sep-01					8	8	100 00%		
Oct-01					4	4	100 00%		
Nov-01					10	11	90 91%		
Dec-01					4	4	100 00%		



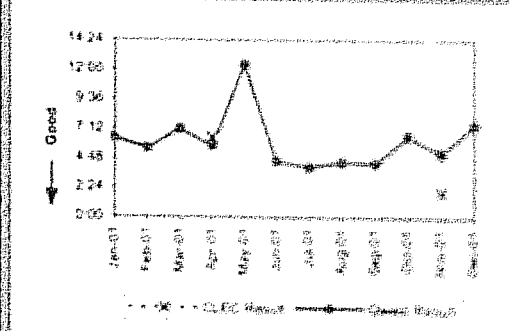
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					13	13	100 00%		
Feb-01					19	19	100 00%		
Mar-01					13	13	100 00%		
Apr-01	2	2	100 00%	0 00%	16	16	100 00%	N/A	N/A
May-01					13	13	100 00%		
Jun-01					16	16	100 00%		
Jul-01					12	12	100 00%		
Aug-01					21	21	100 00%		
Sep-01					13	13	100 00%		
Oct-01					9	9	100 00%		
Nov-01	1	1	100 00%	0 00%	16	16	100 00%	N/A	N/A
Dec-01					7	7	100 00%		



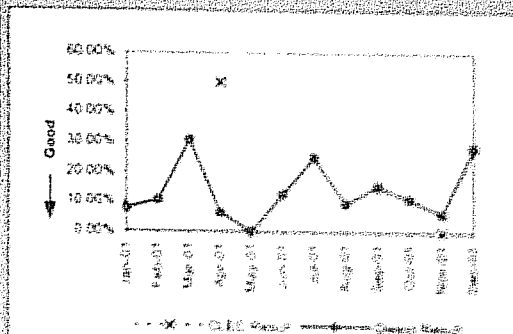
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					84 04	13	6 28		
Feb-01					107 39	19	5 40		
Mar-01					93 43	13	7 13		
Apr-01	13 05	2	6 33	1 33	93 23	16	5 50	0 42	-0 75
May-01					160 57	13	12 23		
Jun-01					73 18	16	4 35		
Jul-01					49 54	12	4 09		
Aug-01					95 41	21	4 33		
Sep-01					57 34	13	4 26		
Oct-01					60 19	9	6 42		
Nov-01	2 07	1	2 07		84 40	16	5 18	-0 43	-1 26
Dec-01					52 58	7	7 34		



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

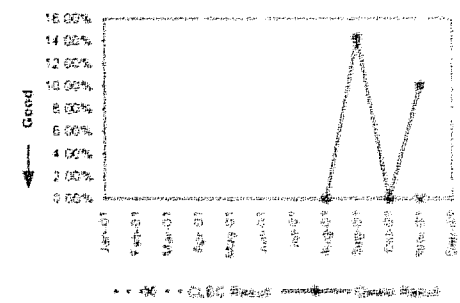
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					1	13	7 69%		
Feb-01					2	19	10 53%		
Mar-01					4	13	30 77%		
Apr-01	1	2	50 00%	50 00%	1	16	6 25%	1 27	-0 23
May-01					0	13	0 00%		
Jun-01					2	16	12 50%		
Jul-01					3	12	25 00%		
Aug-01					2	21	9 52%		
Sep-01					2	13	15 38%		
Oct-01					1	9	11 11%		
Nov-01	0	1	0 00%	0 00%	1	16	6 25%	-0 25	-1 15
Dec-01					2	7	28 57%		



Checklist #14 - Resale - Centrex Repair

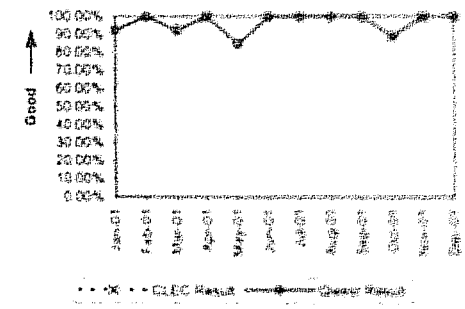
Repair Repeat Report Rate (Percent) (MR-7*)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	17	0 00%		
Sep-01					1	7	14 29%		
Oct-01					0	6	0 00%		
Nov-01	0	1	0 00%	0 00%	1	10	10 00%	-0 32	-1 19
Dec-01									



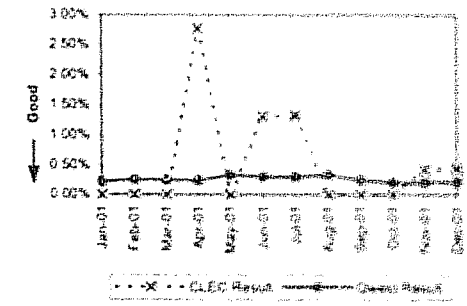
Repair Appointments Met (Percent) (MR-9)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					12	13	92 31%		
Feb-01					19	19	100 00%		
Mar-01					12	13	92 31%		
Apr-01	2	2	100 00%	0 00%	16	16	100 00%	N/A	N/A
May-01					11	13	84 62%		
Jun-01					16	16	100 00%		
Jul-01					12	12	100 00%		
Aug-01					21	21	100 00%		
Sep-01					13	13	100 00%		
Oct-01					8	9	88 89%		
Nov-01	1	1	100 00%	0 00%	16	16	100 00%	N/A	N/A
Dec-01					7	7	100 00%		



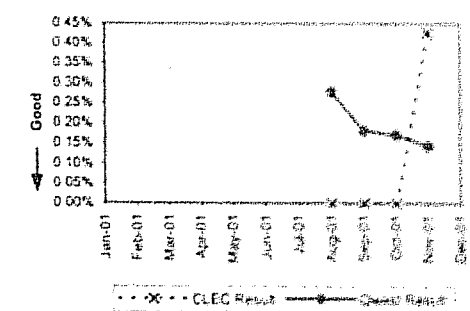
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	0	64	0 00%	0 00%	43	19918	0 22%	-0 37	-1 23
Feb-01	0	65	0 00%	0 00%	52	19904	0 26%	-0 42	-1 25
Mar-01	0	67	0 00%	0 00%	48	19097	0 25%	-0 41	-1 25
Apr-01	2	72	2 78%	16 43%	46	19090	0 24%	2 48	0 5
May-01	0	76	0 00%	0 00%	63	19026	0 33%	-0 5	-1 3
Jun-01	1	76	1 32%	11 40%	58	18943	0 31%	1 2	-0 27
Jul-01	1	75	1 33%	11 47%	57	18978	0 30%	1 21	-0 26
Aug-01	0	57	0 00%	0 00%	63	18703	0 34%	-0 44	-1 27
Sep-01	0	59	0 00%	0 00%	46	18763	0 25%	-0 38	-1 23
Oct-01	0	58	0 00%	0 00%	38	18782	0 20%	-0 34	-1 21
Nov-01	1	235	0 43%	6 51%	39	18783	0 21%	0 7	-0 58
Dec-01	1	224	0 45%	6 67%	41	18765	0 22%	0 7	-0 58



Trouble Rate (Percent) (MR-8*)

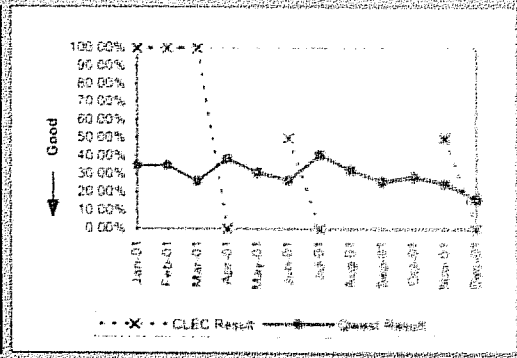
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	57	0 00%	0 00%	52	18703	0 28%	-0 4	-1 24
Sep-01	0	59	0 00%	0 00%	34	18763	0 18%	-0 33	-1 2
Oct-01	0	58	0 00%	0 00%	32	18782	0 17%	-0 31	-1 19
Nov-01	1	235	0 43%	6 51%	27	18783	0 14%	0 95	-0 42
Dec-01									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

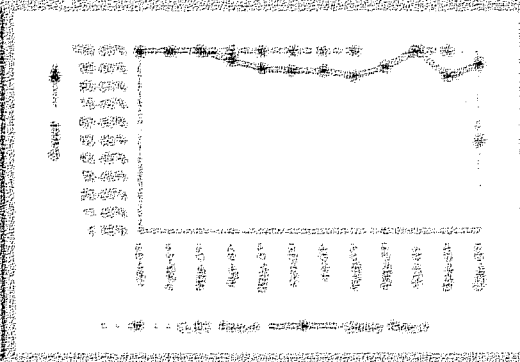
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	2	2	100 00%	0 00%	23	66	34 85%	1 57	-0 04
[illegible]	1	1	100 00%	0 00%	28	80	35 00%	0 93	-0 43
[illegible]	2	2	100 00%	0 00%	17	65	26 15%	1 84	0 12
[illegible]	0	2	0 00%	0 00%	29	75	38 67%	-1 11	-1 67
[illegible]					28	91	30 77%		
[illegible]	1	2	50 00%	50 00%	21	79	26 58%	0 59	-0 64
[illegible]	0	1	0 00%	0 00%	39	96	40 63%	-0 82	-1 5
[illegible]					30	93	32 26%		
[illegible]					16	62	25 81%		
[illegible]					15	53	28 30%		
[illegible]	1	2	50 00%	50 00%	13	52	25 00%	0 63	-0 62
[illegible]	0	1	0 00%	0 00%	8	49	16 33%	-0 44	-1 27



Checklist #14 - Resale - Centrex 21 Installation

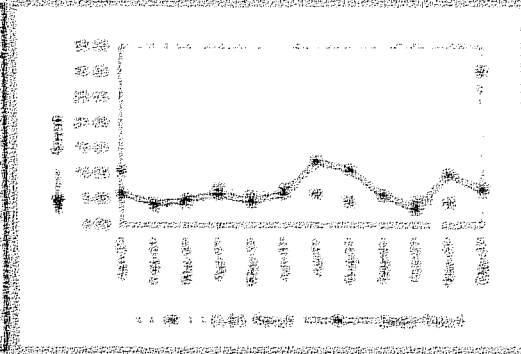
Installation Commitments Met (Percent) (OP-3 – Dispatches Within [illegible])

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mean 2 Sd	Mean Sd
Jan-01	2	2	100.00%	0.00%	7	7	[illegible]	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	2	2	[illegible]	[illegible]	[illegible]
Mar-01	3	3	100.00%	0.00%	12	12	[illegible]	[illegible]	[illegible]
Apr-01	1	1	100.00%	0.00%	17	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	4	100.00%	0.00%	9	10	[illegible]	[illegible]	[illegible]
Jun-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2	2	100.00%	0.00%	12	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					10	[illegible]	[illegible]		
Oct-01	6	6	100.00%	0.00%	3	3	[illegible]	[illegible]	[illegible]
Nov-01	4	4	100.00%	0.00%	6	5	[illegible]	[illegible]	[illegible]
Dec-01	1	2	50.00%	50.00%	12	12	[illegible]	[illegible]	[illegible]



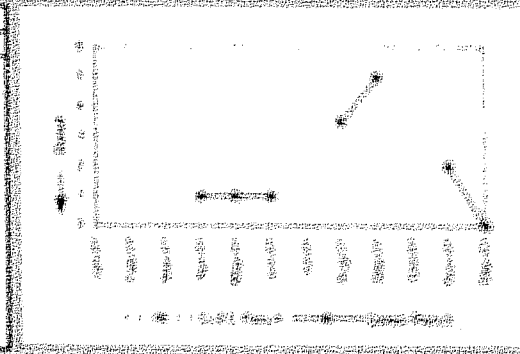
Installation Interval (Average Days) (OP-4 – Dispatches Within [illegible])

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mean 2 Sd	Mean Sd
Jan-01	21	2	10.50	7.78	42	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	7	2	3.50	2.12	8	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	13	3	4.33	0.58	58	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7	1	7.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	22	4	5.50	1.00	43	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	7	1	7.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	6	1	6.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	9	2	4.50	0.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					62	[illegible]	[illegible]		
Oct-01	27	6	4.50	2.74	9	[illegible]	[illegible]		
Nov-01	17	4	4.25	0.96	62	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	60	2	30.00	36.77	87	[illegible]	[illegible]	[illegible]	[illegible]



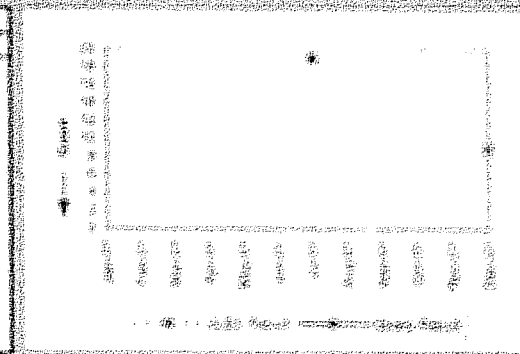
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A – Dispatches Within [illegible])

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mean 2 Sd	Mean Sd
Jan-01									
Feb-01									
Mar-01									
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01									
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days) (OP-6B – Dispatches Within [illegible])

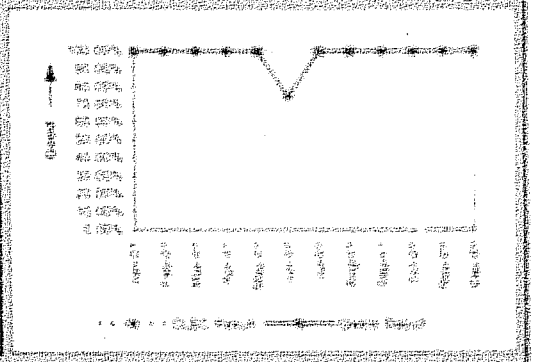
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mean 2 Sd	Mean Sd
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	9	1	9.00						



Checklist #14 - Resale - Centrex 21 Installation

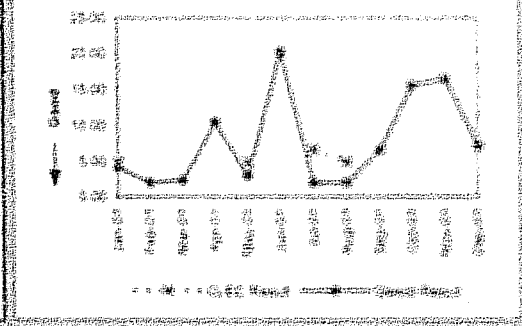
Installation Commitments Met (Percent) (OP-3)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	1	1	100 00%	0 00%	4	4	100 00%	N/A	N/A
Feb-01					2	2	100 00%		
Mar-01					9	9	100 00%		
Apr-01					2	2	100 00%		
May-01	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A
Jun-01					3	4	75 00%		
Jul-01	4	4	100 00%	0 00%	1	1	100 00%	N/A	N/A
Aug-01	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A
Sep-01					3	3	100 00%		
Oct-01					5	5	100 00%		
Nov-01					2	2	100 00%		
Dec-01					4	4	100 00%		



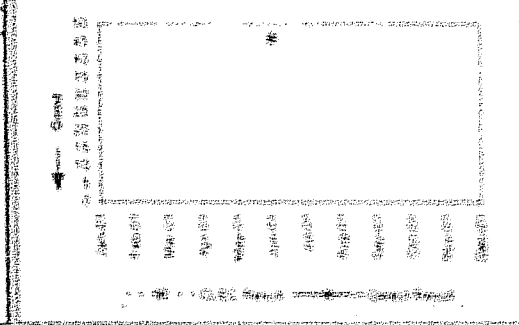
Installation Interval (Average Days) (OP-4)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	5	1	5.00		17	4	4 25	0 73	0 58
Feb-01					4	2	2 00		
Mar-01					21	9	2 33		
Apr-01					21	2	10 50		
May-01	5	1	5 00		3	1	3 00		
Jun-01					81	4	20 25		
Jul-01	27	4	6 75	2 87	2	1	2 00		
Aug-01	5	1	5 00		4	2	2 00	0 67	0 5
Sep-01					20	3	6 67		
Oct-01					78	5	15 60		
Nov-01					33	2	16 50		
Dec-01					29	4	7 25		



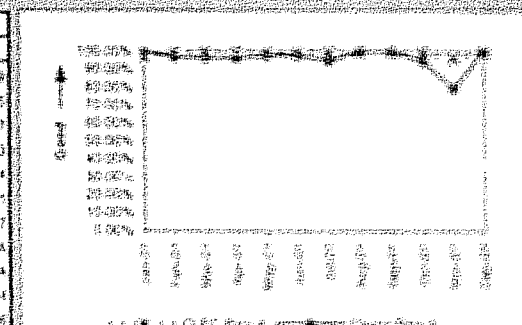
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01					46	1	46 00		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Installation Commitments Met (Percent) (OP-3)– No Dispatches

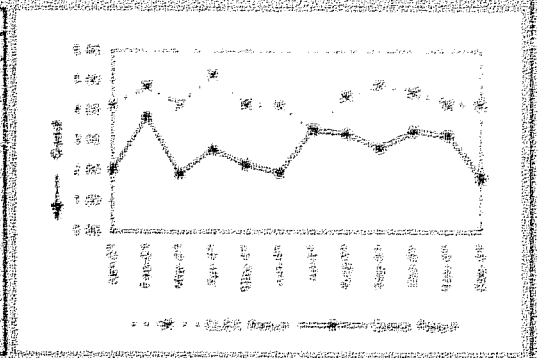
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	31	32	96 88%	17 40%	35	35	100 00%	N/A	-0 59
Feb-01	37	37	100 00%	0 00%	33	34	97 06%	-0 73	-1 45
Mar-01	46	46	100 00%	0 00%	59	61	96 72%	-0 94	-1 57
Apr-01	18	18	100 00%	0 00%	54	56	96 43%	-0 71	-1 43
May-01	33	33	100 00%	0 00%	45	46	97 83%	-0 65	-1 4
Jun-01	40	40	100 00%	0 00%	48	49	97 96%	-0 68	-1 4
Jul-01	26	26	100 00%	0 00%	19	20	95 00%	-0 77	-1 47
Aug-01	17	17	100 00%	0 00%	17	17	100 00%	N/A	N/A
Sep-01	29	29	100 00%	0 00%	25	26	100 00%	N/A	N/A
Oct-01	18	18	100 00%	0 00%	18	19	94 74%	-0 72	-1 44
Nov-01	25	26	96 15%	19 23%	8	10	80 00%	1 09	1 65
Dec-01	10	10	100 00%	0 00%	7	7	100 00%	N/A	N/A



Checklist #14 - Resale - Centrex 21 Installation

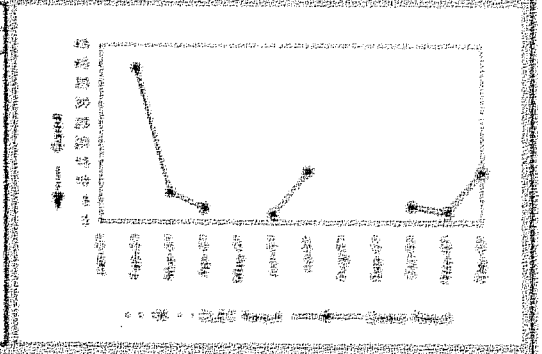
Installation Interval (Average Days) (OP-4 – No Dispatches)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Jan-01	134	32	4 19	3 62	71	35	2 03	1 62	[illegible]
Feb-01	179	37	4 84	2 20	129	34	3 79	0 77	[illegible]
Mar-01	193	46	4 20	1 53	116	61	1 90	[illegible]	[illegible]
Apr-01	94	18	5 22	0 81	151	56	2 70	1 64	[illegible]
May-01	123	29	4 24	0 95	94	43	2 19	[illegible]	[illegible]
Jun-01	125	30	4 17	1 09	79	41	1 93	1 52	[illegible]
Jul-01	84	25	3 36	1 73	37	11	[illegible]	[illegible]	[illegible]
Aug-01	72	16	4 50	0 63	42	13	3 23	[illegible]	[illegible]
Sep-01	93	19	4 89	0 46	22	8	2 75	[illegible]	[illegible]
Oct-01	65	14	4 64	0 74	33	10	3 30	[illegible]	[illegible]
Nov-01	93	22	4 23	1 19	19	6	3 17	[illegible]	[illegible]
Dec-01	42	10	4 20	1 62	7	4	1 75	[illegible]	[illegible]



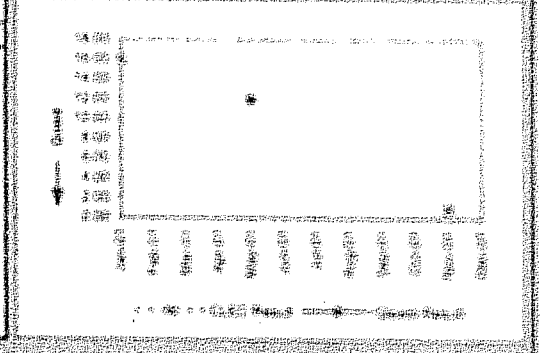
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A – No Dispatches)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Jan-01									
Feb-01					39	1	39 00		
Mar-01					15	2	7 50		
Apr-01					7	2	3 50		
May-01									
Jun-01					2	1	2 00		
Jul-01					13	1	13 00		
Aug-01									
Sep-01									
Oct-01					4	1	4 00		
Nov-01					5	2	2 50		
Dec-01					26	2	13 00		



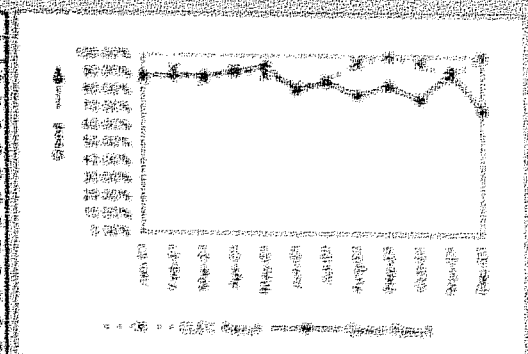
Delayed Days for Facility Reasons (Average Days) (OP-6B – No Dispatches)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Jan-01	16	1	16 00						
Feb-01									
Mar-01									
Apr-01									
May-01					12	1	12 00		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	1	1 00						
Dec-01									



New Service Installation Quality (Percent) (OP-5)

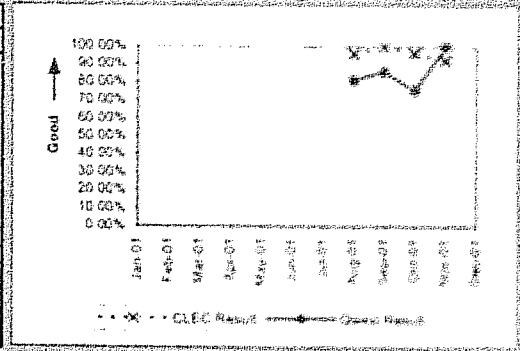
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sta
Jan-01	27	31	87 10%	33 52%	46	52	88 46%	0 16	[illegible]
Feb-01	35	38	92 11%	26 97%	38	43	88 37%	-0 52	[illegible]
Mar-01	39	45	86 67%	33 99%	54	61	88 52%	0 27	[illegible]
Apr-01	32	35	91 43%	27 99%	72	79	91 14%	-0 05	[illegible]
May-01	27	30	90 00%	30 00%	64	68	94 12%	0 7	[illegible]
Jun-01	34	41	82 93%	37 62%	51	63	80 95%	-0 15	[illegible]
Jul-01	32	37	86 49%	34 19%	41	48	85 42%	-0 14	[illegible]
Aug-01	25	26	96 15%	19 23%	25	32	78 13%	-1 65	[illegible]
Sep-01	25	25	100 00%	0 00%	30	36	83 33%	-1 72	[illegible]
Oct-01	26	27	96 30%	18 89%	25	33	75 76%	-1 85	[illegible]
Nov-01	24	27	88 89%	31 43%	21	23	91 30%	0 13	[illegible]
Dec-01	21	21	100 00%	0 00%	16	23	69 57%	-2 14	[illegible]



Checklist #14 - Resale - Centrex 21 Installation

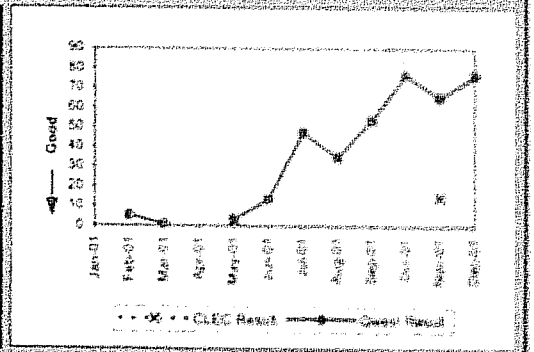
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	25	26	96 15%	19 23%	26	32	81 25%	-1 45	-1 88
Sep-01	25	25	100 00%	0 00%	31	36	86 11%	-1 54	-1 94
Oct-01	26	27	96 30%	18 89%	25	33	75 76%	-1 85	-2 12
Nov-01	25	27	92 59%	26 19%	23	23	100 00%	N/A	-0 3
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

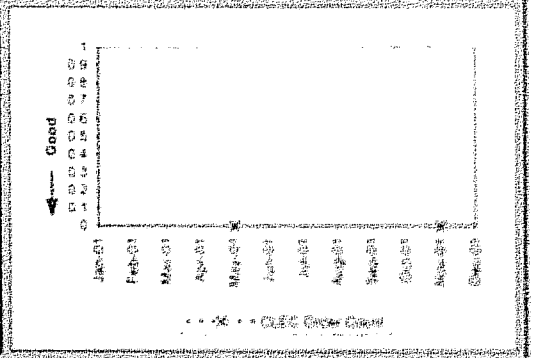
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dene	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					16	3	5 33		
Mar-01					1	1	1 00		
Apr-01									
May-01	3	1	3 00		17	5	3 40	-0 15	-1 09
Jun-01					69	5	13 80		
Jul-01					95	2	47 50		
Aug-01					70	2	35 00		
Sep-01					108	2	54 00		
Oct-01					154	2	77 00		
Nov-01	15	1	15 00		196	3	65 33	-0 68	-1 4
Dec-01					153	2	76 50		



Checklist #14 - Resale - Centrex 21 Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex 21 (OP-15B)

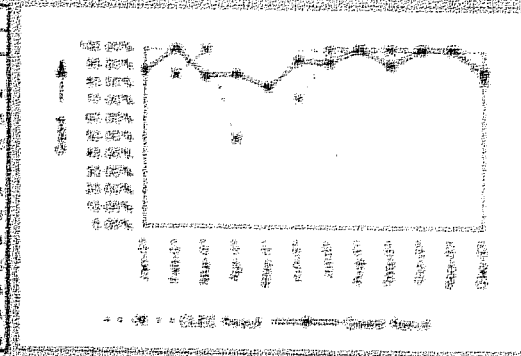
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	0
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	0
Dec-01	



Checklist #14 - Resale - Centrex 21 Nexus

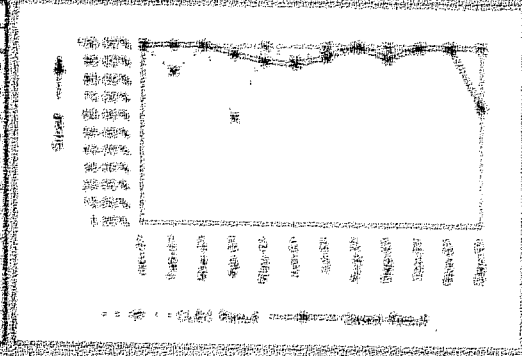
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Jan-01					7	8	87 50%		
Feb-01	6	7	85 71%	34 99%	9	9	100 00%	N/A	[illegible]
Mar-01	4	4	100 00%	0 00%	11	13	84 62%	[illegible]	[illegible]
Apr-01	1	2	50 00%	50 00%	12	14	85 71%	[illegible]	[illegible]
May-01					11	14	78 57%		
Jun-01	8	11	72 73%	44 54%	14	15	93 33%	[illegible]	[illegible]
Jul-01	3	3	100 00%	0 00%	12	13	92 31%	[illegible]	[illegible]
Aug-01	2	2	100 00%	0 00%	9	9	100 00%	N/A	N/A
Sep-01	2	2	100 00%	0 00%	10	11	90 91%	[illegible]	[illegible]
Oct-01	2	2	100 00%	0 00%	7	7	100 00%	N/A	N/A
Nov-01	3	3	100 00%	0 00%	9	9	100 00%	N/A	N/A
Dec-01	5	6	83 33%	37 27%	7	8	87 50%	[illegible]	[illegible]



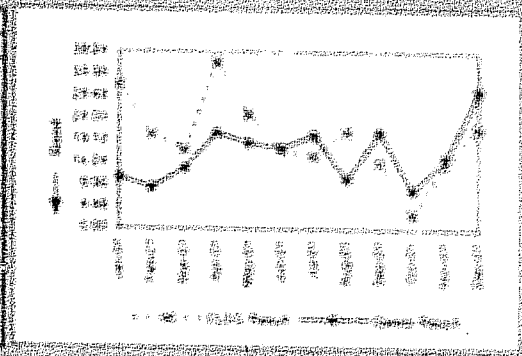
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Jan-01	2	2	100 00%	0 00%	9	9	100 00%	N/A	N/A
Feb-01	6	7	85 71%	34 99%	12	12	100 00%	N/A	[illegible]
Mar-01	10	10	100 00%	0 00%	20	20	100 00%	N/A	N/A
Apr-01	3	5	60 00%	48 99%	20	21	95 24%	[illegible]	[illegible]
May-01	3	3	100 00%	0 00%	21	23	91 30%	[illegible]	[illegible]
Jun-01	11	12	91 67%	27 64%	18	20	90 00%	[illegible]	[illegible]
Jul-01	6	6	100 00%	0 00%	16	17	94 12%	[illegible]	[illegible]
Aug-01	3	3	100 00%	0 00%	14	14	100 00%	N/A	N/A
Sep-01	2	2	100 00%	0 00%	15	16	93 75%	[illegible]	[illegible]
Oct-01	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A
Nov-01	4	4	100 00%	0 00%	10	10	100 00%	N/A	N/A
Dec-01	7	7	100 00%	0 00%	10	15	66 67%	[illegible]	[illegible]



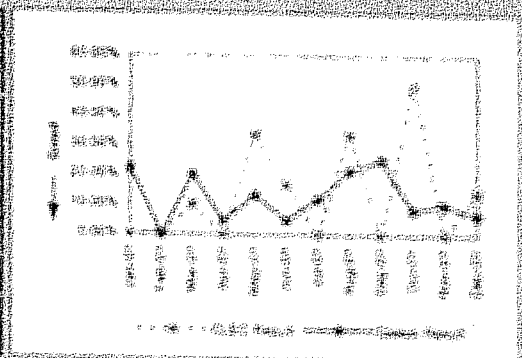
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Jan-01	62:45	2	31:22	15:40	101 19	9	11 15	[illegible]	[illegible]
Feb-01	144:01	7	20 34	16 27	108 34	12	[illegible]	[illegible]	[illegible]
Mar-01	173:47	10	17 23	9 42	265 30	20	13 17	[illegible]	[illegible]
Apr-01	180:14	5	36 03	26 59	439 43	21	20 94	[illegible]	[illegible]
May-01	75:13	3	25 04	4 41	433 23	23	18 51	[illegible]	[illegible]
Jun-01	208:17	12	17 21	14 59	355 05	20	17 43	[illegible]	[illegible]
Jul-01	96:06	6	16 01	7 57	349 40	17	20 34	[illegible]	[illegible]
Aug-01	63:48	3	21 16	2:04	152 59	14	10 90	[illegible]	[illegible]
Sep-01	28:55	2	14 28	9 33	338 42	16	21 15	[illegible]	[illegible]
Oct-01	6:37	2	3 18	1 03	102 53	12	8 54	[illegible]	[illegible]
Nov-01	56:54	4	14 13	8:51	155 53	10	15 35	[illegible]	[illegible]
Dec-01	154:24	7	22 03	12.46	452 32	15	30 16	[illegible]	[illegible]



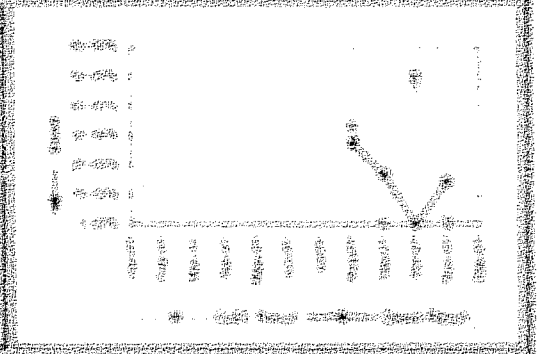
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sc	Parity Sc
Jan-01	0	2	0 00%	0 00%	2	9	22 22%	[illegible]	[illegible]
Feb-01	0	7	0 00%	0 00%	0	14	0 00%	N/A	N/A
Mar-01	1	10	10 00%	30 00%	4	20	20 00%	[illegible]	[illegible]
Apr-01	0	5	0 00%	0 00%	1	22	4 55%	[illegible]	[illegible]
May-01	1	3	33 33%	47 14%	3	23	13 04%	[illegible]	[illegible]
Jun-01	2	12	16 67%	37 27%	1	21	4 76%	[illegible]	[illegible]
Jul-01	0	7	0 00%	0 00%	2	17	11 76%	[illegible]	[illegible]
Aug-01	1	3	33 33%	47 14%	3	14	21 43%	[illegible]	[illegible]
Sep-01	0	2	0 00%	0 00%	4	16	25 00%	[illegible]	[illegible]
Oct-01	1	2	50 00%	50 00%	1	12	8 33%	[illegible]	[illegible]
Nov-01	0	4	0 00%	0 00%	1	10	10 00%	[illegible]	[illegible]
Dec-01	1	7	14 29%	34 99%	1	15	6 67%	[illegible]	[illegible]

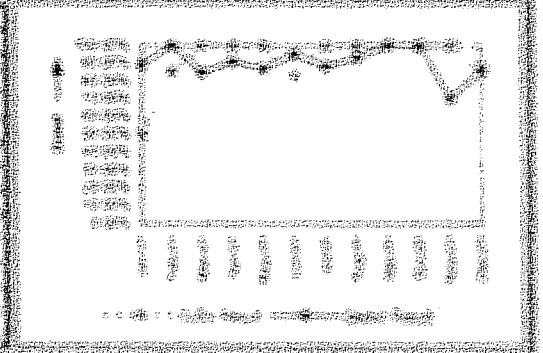


[illegible]

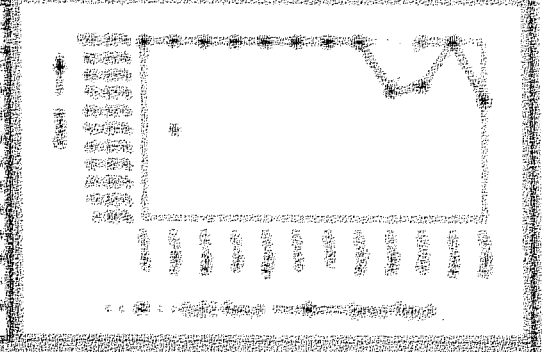
Date	CLEC Num	CLEC Den	CLEC Res	Sys Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	3	33.33%	41.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	1	0.00%	4.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	2	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	4	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



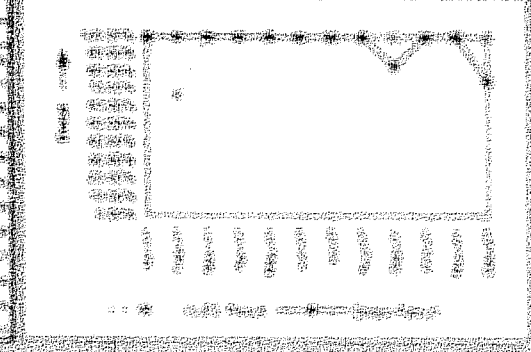
Date	CLEC Num	CLEC Den	CLEC Res	Sys Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1	2	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	6	7	85.71%	94.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	10	12	83.33%	97.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	7	85.71%	94.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



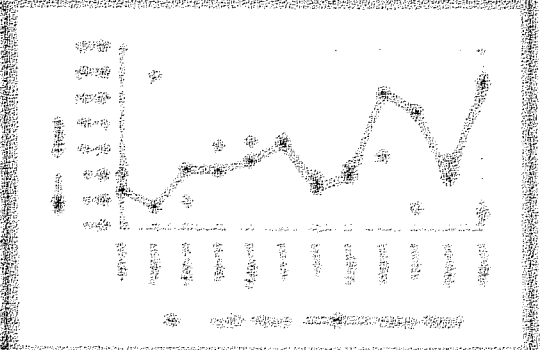
Date	CLEC Num	CLEC Den	CLEC Res	Sys Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	2	50.00%	94.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	4	75.00%	49.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



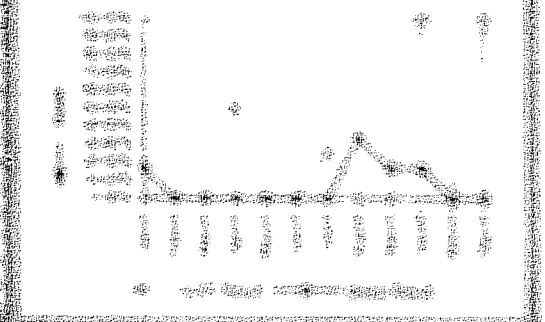
Date	CLEC Num	CLEC Den	CLEC Res	Sys Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	3	66.67%	41.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



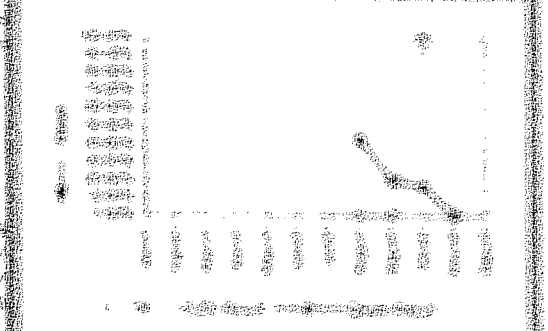
Date	CLEC Num	CLEC Den	CLEC Res	Qwest Den	Qwest Num	Qwest Den	Qwest Res	Parity Gap	Parity Ratio
Jan-01	39 52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	34 39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4 44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	30 33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	16 03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	22 43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	37 33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	64 52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	53 34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3 33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	76 43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2 36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



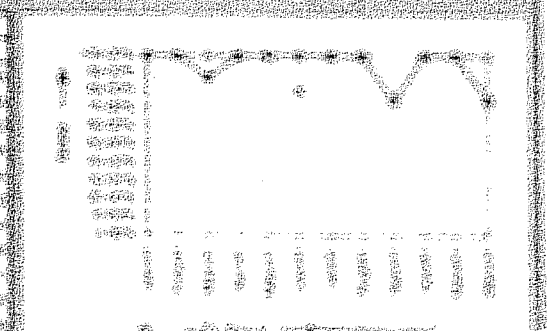
Date	CLEC Num	CLEC Den	CLEC Res	Qwest Den	Qwest Num	Qwest Den	Qwest Res	Parity Gap	Parity Ratio
Jan-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

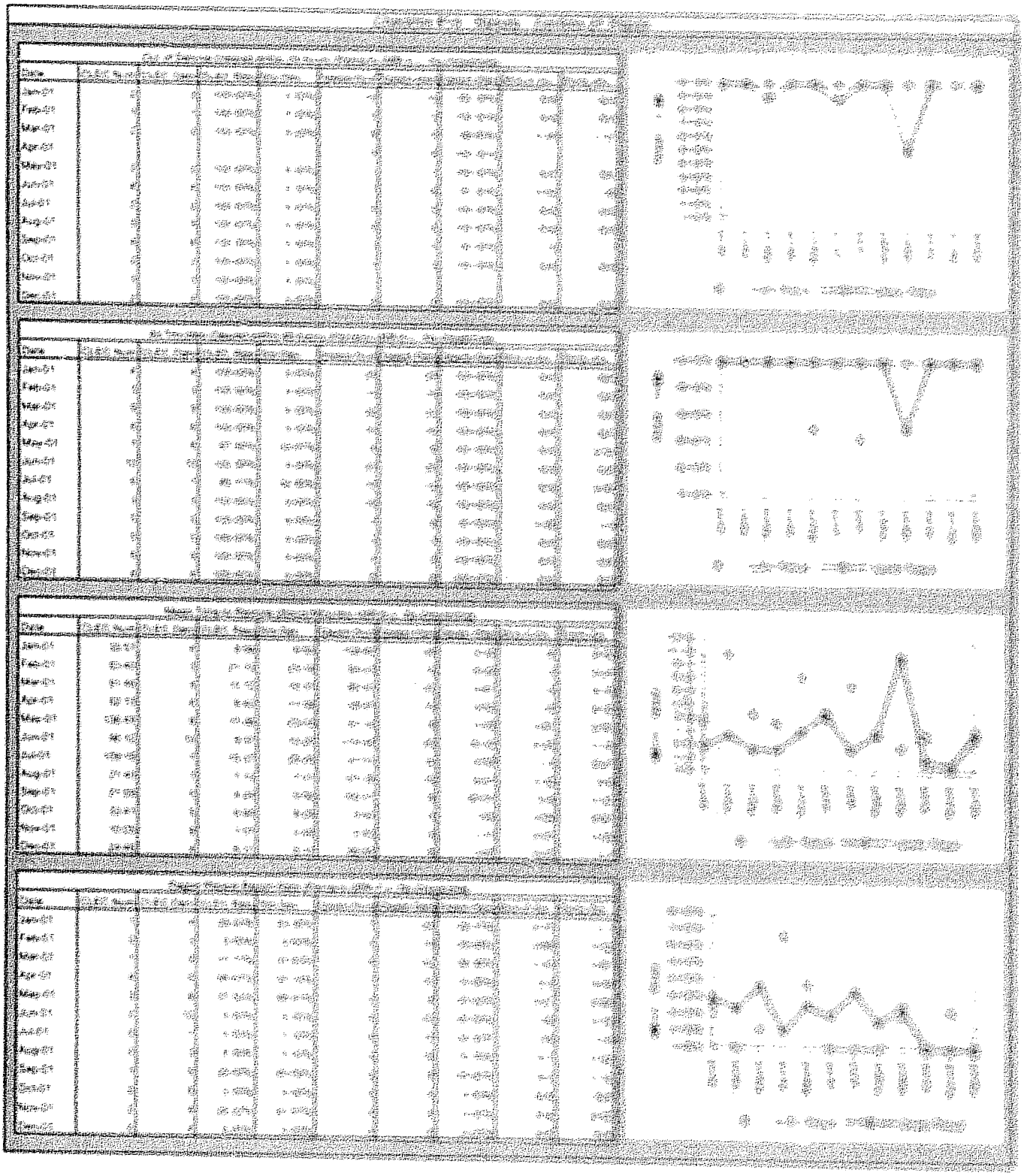


Date	CLEC Num	CLEC Den	CLEC Res	Qwest Den	Qwest Num	Qwest Den	Qwest Res	Parity Gap	Parity Ratio
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Date	CLEC Num	CLEC Den	CLEC Res	Qwest Den	Qwest Num	Qwest Den	Qwest Res	Parity Gap	Parity Ratio
Jan-01	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

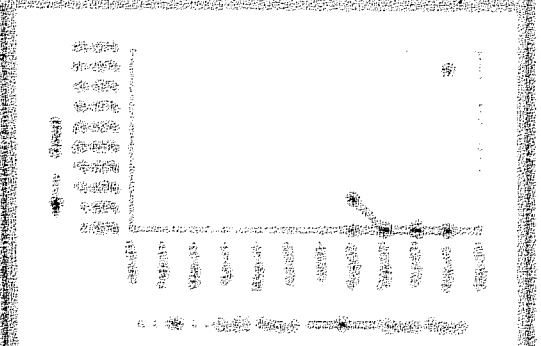




Checklist #14 - Resale - Carrier 21 Report

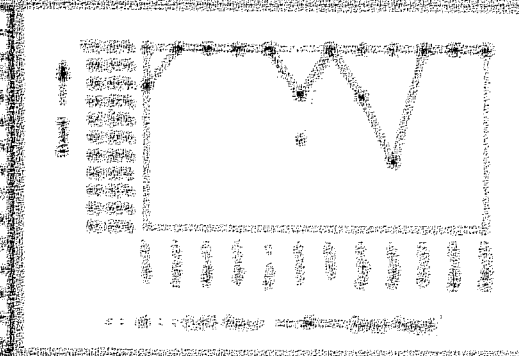
Repair Repeat Report Rate (Percent) (MR-2 - No Dispatches)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Retail 2 Std	Parity Std
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	3	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	5	40.00%	48.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



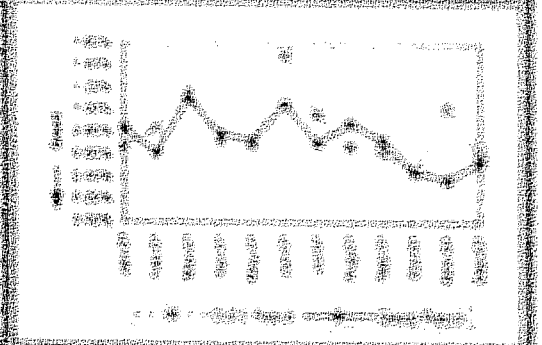
Repair Appointments Met (Percent) (MR-3 - No Dispatches)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Retail 2 Std	Parity Std
Jan-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	10	90.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



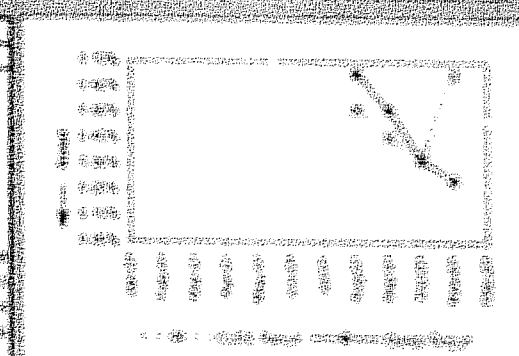
Trouble Rate (Percent) (MR-4)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Retail 2 Std	Parity Std
Jan-01	10	1488	0.67%	8.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	13	1547	0.84%	9.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	20	1706	1.17%	10.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	13	1775	0.73%	8.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	12	1735	0.69%	8.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	27	1798	1.50%	12.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	18	1852	0.97%	9.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12	1750	0.69%	8.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	11	1727	0.64%	7.96%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	1784	0.45%	6.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	19	1837	1.03%	10.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	12	1895	0.63%	7.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-5)

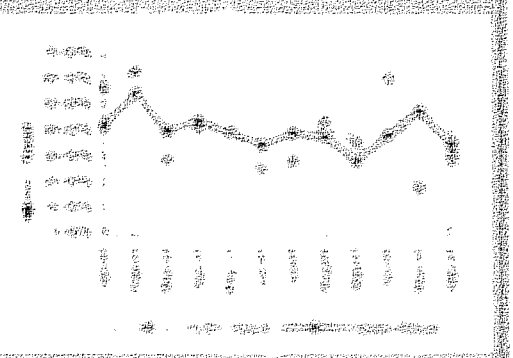
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Retail 2 Std	Parity Std
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	9	1750	0.51%	7.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	7	1727	0.41%	6.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6	1784	0.34%	5.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	12	1837	0.65%	8.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Checklist #14 Results Section 21 Report

Customer and Non-Qwest Related Trouble Reports (Numeric [illegible])

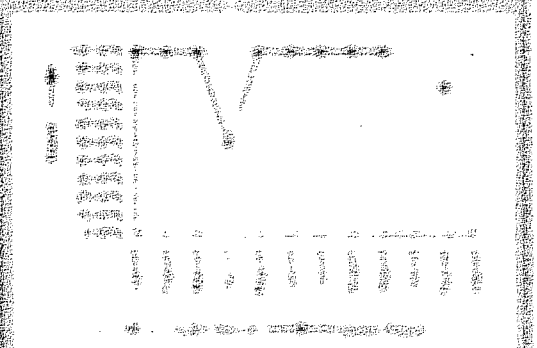
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Wtd Z Sta	Status Sta
Jan-01	13	23	56.52%	49.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	22	35	62.86%	48.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8	28	28.57%	45.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	22	40.91%	49.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	8	20	40.00%	48.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	36	25.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	7	25	28.00%	44.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	9	21	42.86%	49.49%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	17	35.29%	47.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	12	20	60.00%	49.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	4	23	17.39%	37.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	17	29.41%	45.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Operation #14 Results: Field Installation

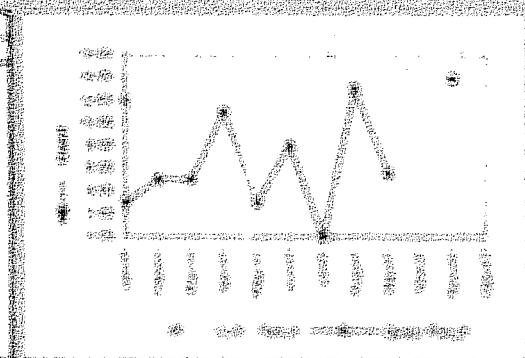
Installation Commitments Met (Percent) (OR 3.1, Disaggregated, Retail Only)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Wtd Z Sco	Rndg Sco
Jan-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01									
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



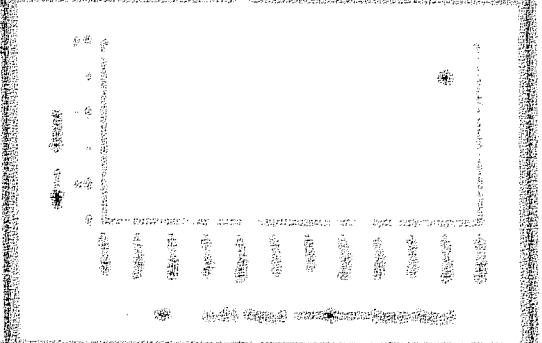
Installation Interval (Average Days) (OR 4.1, Disaggregated, Retail Only)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Wtd Z Sco	Rndg Sco
Jan-01	12	1	12.00		[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01									
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



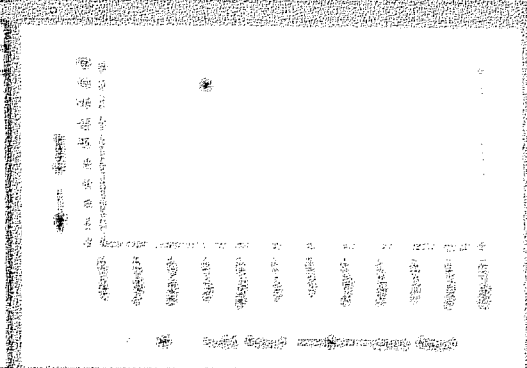
Delayed Days for Non-Facility Reasons (Average Days) (OR 4.6.1, Disaggregated, Retail Only)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Wtd Z Sco	Rndg Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



Delayed Days for Facility Reasons (Average Days) (OR 4.6.1, Disaggregated, Retail Only)

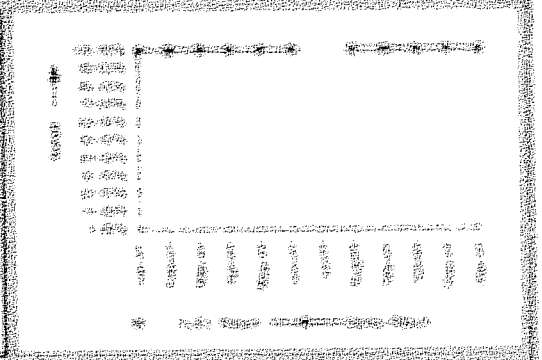
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Wtd Z Sco	Rndg Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01					[illegible]	[illegible]	[illegible]		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #13 - Resale - POE Installation

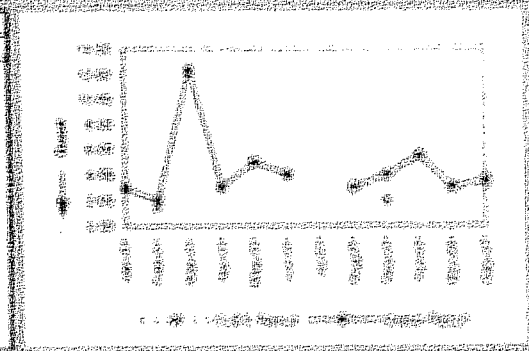
Installation Commitments Met (Percent) (OP-3) - Residence Qwest [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Prob Sig
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	2	2	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



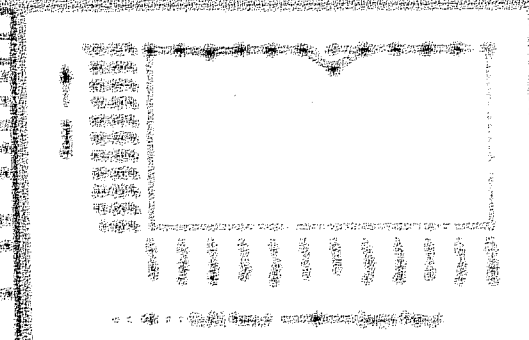
Installation Interval (Average Days) (OP-4) - Residence Qwest [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Prob Sig
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	3	2	1 50	0 71	[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	2	1	2 00		[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



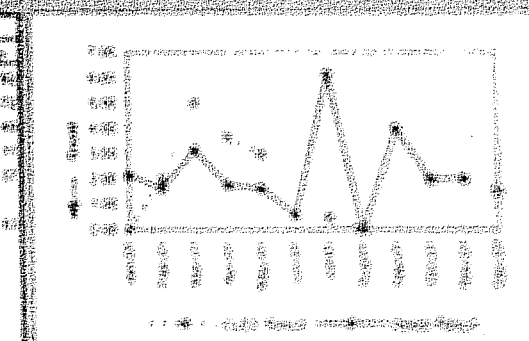
Installation Commitments Met (Percent) (OP-3) - No Residence [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Prob Sig
Jan-01	2	2	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	6	6	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2	2	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	3	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	3	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	2	2	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	2	2	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01	2	2	100 00%	0 00%					



Installation Interval (Average Days) (OP-4) - No Residence [illegible]

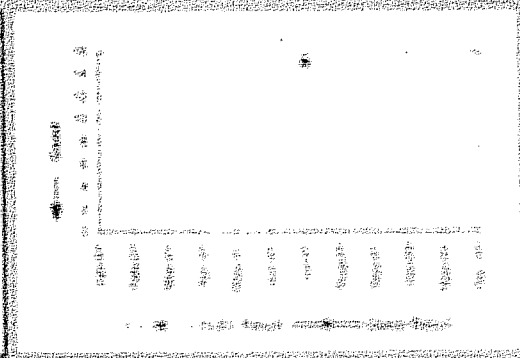
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Prob Sig
Jan-01	0	2	0 00	0 00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	12	6	2 00	0 63	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	10	2	5 00	5 66	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	11	3	3 67	2 31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	9	3	3 00	1 73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	1	2	0 50	0 71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	1	0 00		[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	2	1	2 00		[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01	3	2	1 50	0 71					



Checklist #14 - Resale - PBX Installation

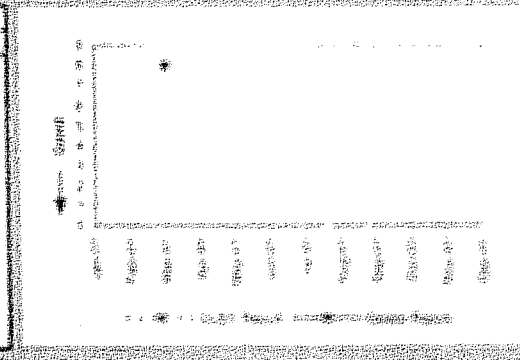
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					15	1	15.00		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



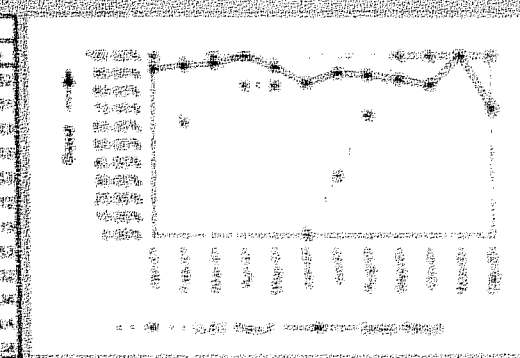
Delayed Days for Facility Reasons (Average Days) (OP-6B) -- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01					8	1	8.00		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



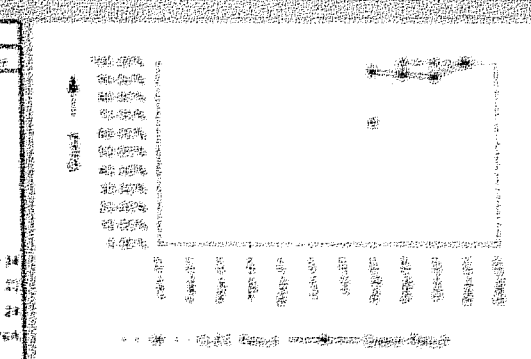
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	4	4	100.00%	0.00%	40	43	93.02%	-0.59	1.32
Feb-01	5	8	62.50%	48.41%	35	37	94.59%	2.10	0.33
Mar-01	8	8	100.00%	0.00%	47	49	95.92%	-0.64	1.33
Apr-01	5	6	83.33%	37.27%	49	49	100.00%	N/A	0.00
May-01	5	6	83.33%	37.27%	46	49	93.88%	0.77	-0.53
Jun-01	0	3	0.00%	0.00%	33	39	84.62%	2.83	0.12
Jul-01	1	3	33.33%	47.14%	19	21	90.48%	1.96	0.19
Aug-01	2	3	66.67%	47.14%	16	18	88.89%	0.78	-0.53
Sep-01	2	2	100.00%	0.00%	13	15	86.67%	-0.52	1.32
Oct-01	2	2	100.00%	0.00%	10	12	83.33%	-0.59	1.36
Nov-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01	1	1	100.00%	0.00%	7	10	70.00%	-0.62	1.38



New Service Installation Quality (Percent) (OP-5*)

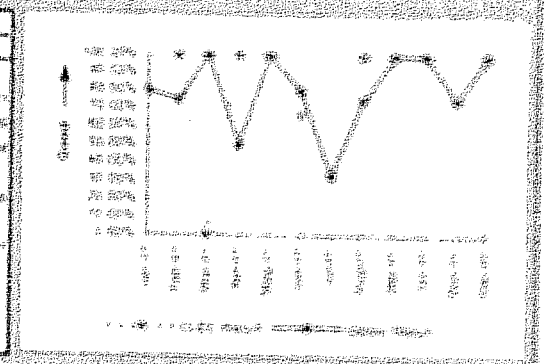
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	3	66.67%	47.14%	17	18	94.44%	1.09	-0.34
Sep-01	2	2	100.00%	0.00%	14	15	93.33%	-0.36	1.23
Oct-01	2	2	100.00%	0.00%	11	12	91.67%	-0.33	-1.24
Nov-01	1	1	100.00%	0.00%	13	13	100.00%	N/A	N/A
Dec-01									



Checklist #14 - Resale - PBX [illegible]

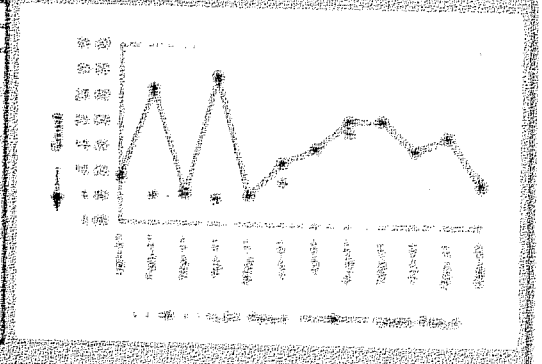
Installation Commitments Met (Percent) (OP-3) -- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01					4	5	80 00%		
Feb-01	4	4	100 00%	0 00%	9	12	75 00%	[illegible]	[illegible]
Mar-01	0	1	0 00%	0 00%	1	1	100 00%	[illegible]	[illegible]
Apr-01	1	1	100 00%	0 00%	2	4	50 00%	[illegible]	[illegible]
May-01					3	3	100 00%		
Jun-01	2	3	66 67%	47 14%	4	5	80 00%	[illegible]	[illegible]
Jul-01					1	3	33 33%		
Aug-01	1	1	100 00%	0 00%	3	4	75 00%	[illegible]	[illegible]
Sep-01					4	4	100 00%		
Oct-01					5	5	100 00%		
Nov-01					3	4	75 00%		
Dec-01					3	3	100 00%		



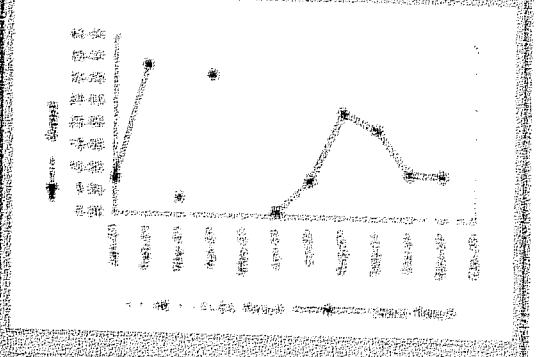
Installation Interval (Average Days) (OP-4) -- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01					27	3	9 00		
Feb-01	22	4	5 50	3 79	316	12	26 50	[illegible]	[illegible]
Mar-01	6	1	6 00		6	1	6 00		
Apr-01	5	1	5 00		116	4	29 00	[illegible]	[illegible]
May-01					17	3	5 67		
Jun-01	25	3	8 33	4 51	61	5	12 20	[illegible]	[illegible]
Jul-01					122	8	15 25		
Aug-01	37	2	18 50	10 61	208	10	20 80	[illegible]	[illegible]
Sep-01					146	7	20 86		
Oct-01					60	4	15 00		
Nov-01					107	6	17 83		
Dec-01					17	2	8 50		



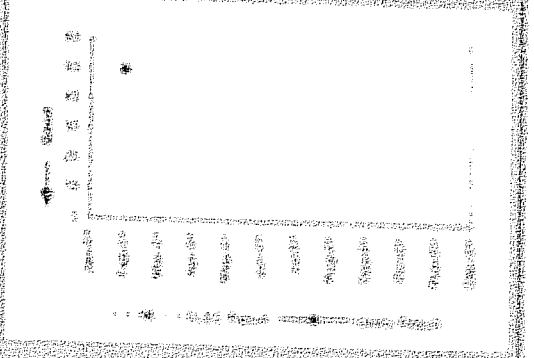
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01					6	1	6 00		
Feb-01					67	2	33 50		
Mar-01	4	1	4 00						
Apr-01					63	2	31 50		
May-01									
Jun-01	1	1	1 00		1	1	1 00		
Jul-01					49	6	8 17		
Aug-01					140	6	23 33		
Sep-01					59	3	19 67		
Oct-01					10	1	10 00		
Nov-01					29	3	9 67		
Dec-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Interval Zone Two

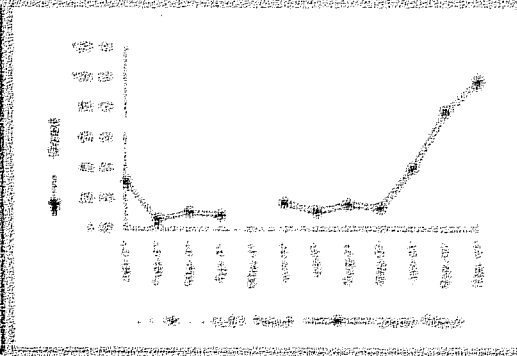
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01									
Feb-01					50	1	50 00		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Resale - PBX Installation

Interval for Pending Orders Delayed Past Due Date (Average Days) (OP 15A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod 2 Sig	Parity Sig
Jan-01					31	1	31.00		
Feb-01	3	1	3.00		12	2	6.00	[illegible]	[illegible]
Mar-01					11	1	11.00		
Apr-01					27	3	9.00		
May-01									
Jun-01					17	1	17.00		
Jul-01					23	2	11.50		
Aug-01					48	3	16.00		
Sep-01					69	5	13.80		
Oct-01					120	3	40.00		
Nov-01					154	2	77.00		
Dec-01					194	2	97.00		



CONTINUATION

[ ] 4

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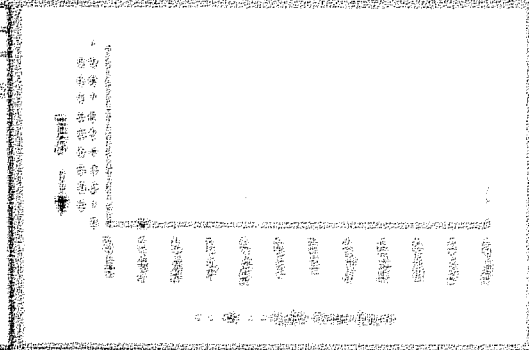
Checklist #14 - Repair - PID [illegible]

Count of Pending Orders Delayed for Facilities Reasons PID [illegible]

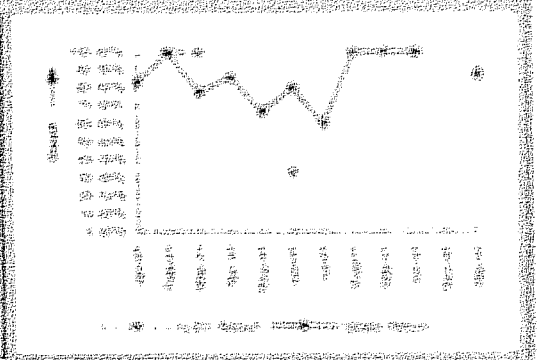
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 Reason: [illegible]

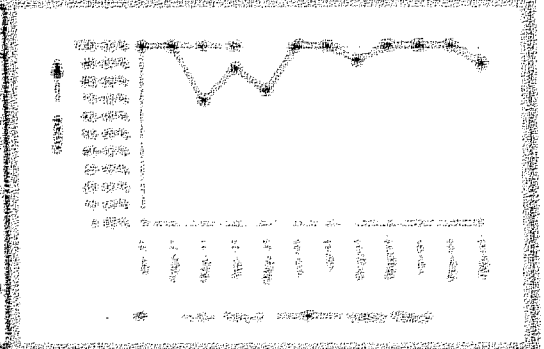
Out of Service Cleared within 24 hours (Percent) (MR-3 – Dispatches Within 48hrs)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Test Z Sc	Prob Sc
Jan-01					5	6	83.33%		
Feb-01	2	2	100.00%	0.00%	5	5	100.00%	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	7	9	77.78%	[illegible]	[illegible]
Apr-01					4	4	100.00%		
May-01					4	5	80.00%		
Jun-01	1	3	33.33%	47.14%	4	5	80.00%	[illegible]	[illegible]
Jul-01					5	5	100.00%		
Aug-01					6	6	100.00%		
Sep-01					7	7	100.00%		
Oct-01	1	1	100.00%	0.00%	7	7	100.00%	[illegible]	[illegible]
Nov-01									
Dec-01					11	8	87.50%		



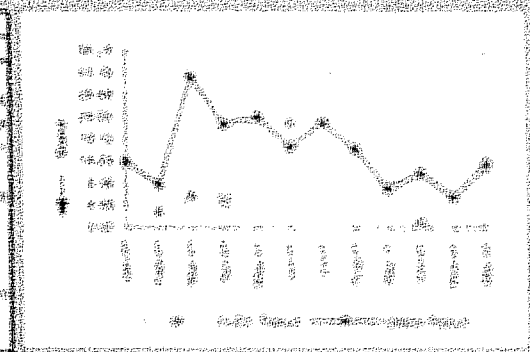
All Troubles Cleared within 48 hours (Percent) (MR-4 – Dispatches Within 48hrs)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Test Z Sc	Prob Sc
Jan-01					7	7	100.00%		
Feb-01	2	2	100.00%	0.00%	7	7	100.00%	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	6	7.5	80.00%	[illegible]	[illegible]
Apr-01	1	1	100.00%	0.00%	7	8	87.50%	[illegible]	[illegible]
May-01					3	4	75.00%		
Jun-01	4	4	100.00%	0.00%	6	6	100.00%	[illegible]	[illegible]
Jul-01					5	5	100.00%		
Aug-01					11	13	84.62%		
Sep-01					7	7	100.00%		
Oct-01	1	1	100.00%	0.00%	7	7	100.00%	[illegible]	[illegible]
Nov-01					4	4	100.00%		
Dec-01					9	10	90.00%		



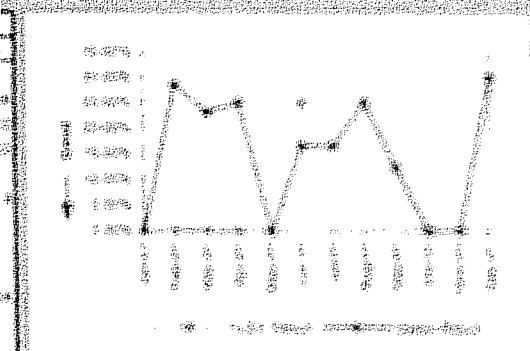
Mean Time to Restore (Hours Minutes) (MR-6 – Dispatches Within 48hrs)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Test Z Sc	Prob Sc
Jan-01					109.29	7	15.61		
Feb-01	7.03	2	3.31	0.47	65.24	7	9.32	[illegible]	[illegible]
Mar-01	6.55	1	6.55		427.08	13	32.85	[illegible]	[illegible]
Apr-01	5.59	1	5.59		179.24	8	22.40	[illegible]	[illegible]
May-01					96.13	4	24.03		
Jun-01	90.47	4	22.42	11.35	105.29	5	21.06	[illegible]	[illegible]
Jul-01					113.30	5	22.66		
Aug-01					204.38	12	17.03		
Sep-01					56.56	7	8.08		
Oct-01	1.07	1	1.07		23.32	2	11.66	[illegible]	[illegible]
Nov-01					6.36	1	6.36		
Dec-01					137.33	10	13.73		



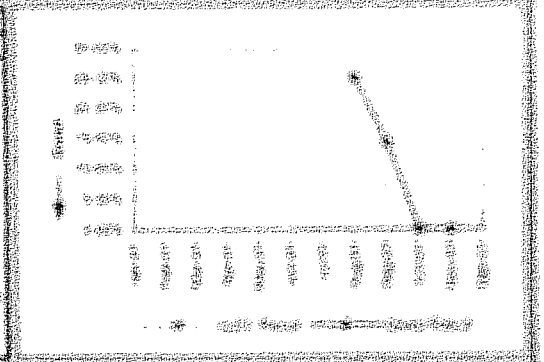
Repair Repeat Report Rate (Percent) (MR-7 – Dispatches Within 48hrs)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Test Z Sc	Prob Sc
Jan-01					0	7	0.00%		
Feb-01	0	2	0.00%	0.00%	2	7	28.57%	[illegible]	[illegible]
Mar-01	0	1	0.00%	0.00%	3	13	23.08%	[illegible]	[illegible]
Apr-01	0	1	0.00%	0.00%	2	8	25.00%	[illegible]	[illegible]
May-01					0	5	0.00%		
Jun-01	1	4	25.00%	43.30%	1	6	16.67%	[illegible]	[illegible]
Jul-01					1	6	16.67%		
Aug-01					3	12	25.00%		
Sep-01					1	8	12.50%		
Oct-01	0	1	0.00%	0.00%	0	2	0.00%	[illegible]	[illegible]
Nov-01					0	1	0.00%		
Dec-01					3	10	30.00%		



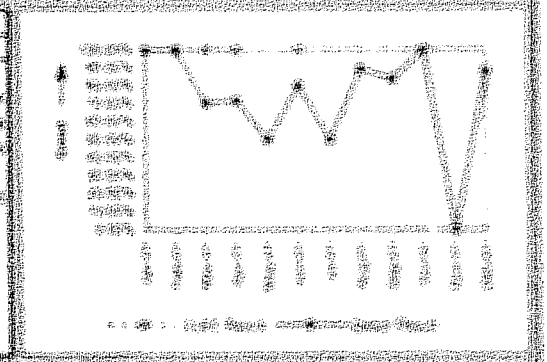
Repair Repeat Report Rate (Percent) (MR-7) -- [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	0	1	0 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



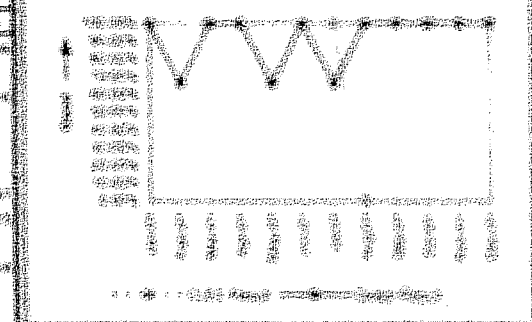
Repair Appointments Met (Percent) (MR-9) -- [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01	2	2	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	4	4	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



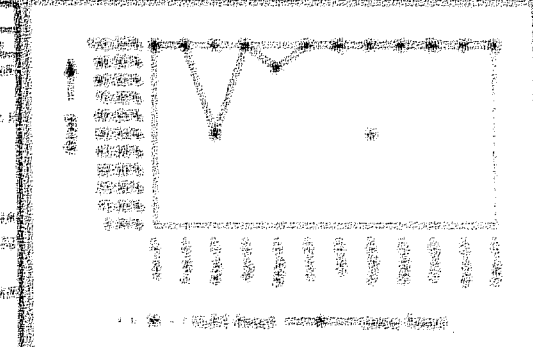
Out of Service Cleared within 24 hours (Percent) (MR-3) -- [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	[illegible]	[illegible]
Jan-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	2	2	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	1	0 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



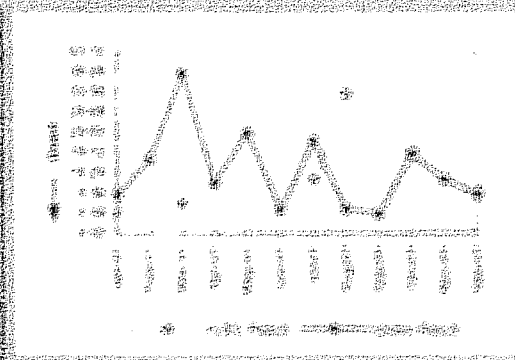
All Troubles Cleared within 48 hours (Percent) (MR-4) -- [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rate	[illegible]	[illegible]
Jan-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	4	4	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	3	3	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	2	50 00%	50 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



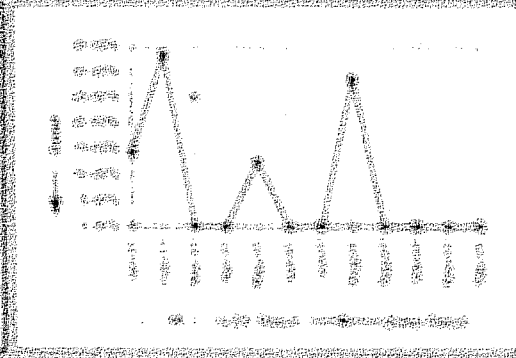
Mean Time to Restore (Hours:Minutes) (MR-6) – [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	4.39	1	4.39		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	28.05	4	7.01	7.[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	38.31	3	12.50	13.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	66.20	2	33.10	43.2[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	19.08	1	19.08		[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



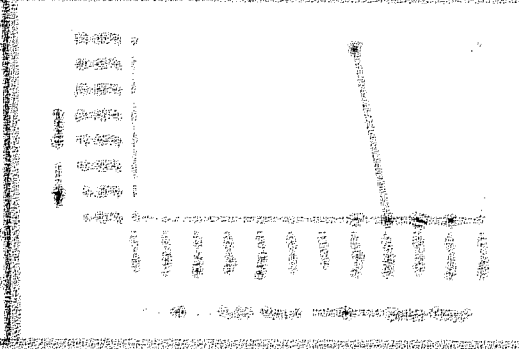
Repair Repeat Report Rate (Percent) (MR-7) – [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	1	4	25.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	0	3	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



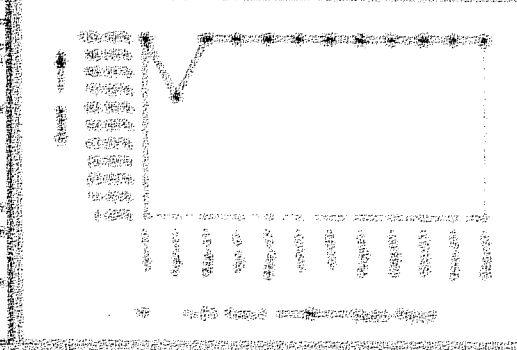
Repair Repeat Report Rate (Percent) (MR-7) – [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



Repair Appointments Met (Percent) (MR-9) – [illegible]

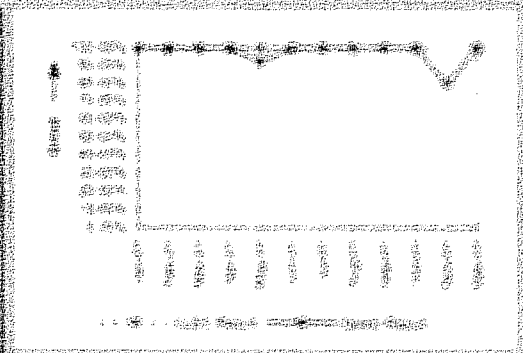
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Checklist #14 - Repair - [illegible]

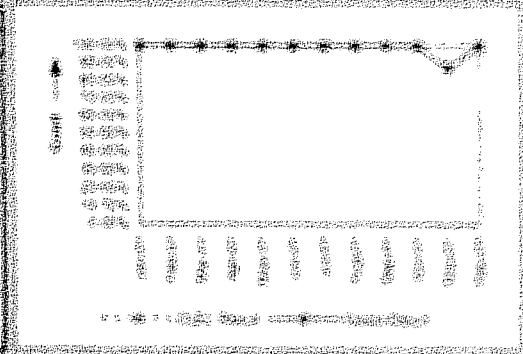
Out of Service Cleared within 24 hours (Percent) (MR-3 - No Dispatches)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Jan-01	6	6	100.00%	0.00%	11	11	100.00%	[illegible]	[illegible]
Feb-01	1	1	100.00%	0.00%	16	16	100.00%	[illegible]	[illegible]
Mar-01	4	4	100.00%	0.00%	13	13	100.00%	[illegible]	[illegible]
Apr-01	2	2	100.00%	0.00%	12	12	100.00%	[illegible]	[illegible]
May-01	2	2	100.00%	0.00%	12	12	100.00%	[illegible]	[illegible]
Jun-01	8	8	100.00%	0.00%	18	18	100.00%	[illegible]	[illegible]
Jul-01	2	2	100.00%	0.00%	13	13	100.00%	[illegible]	[illegible]
Aug-01	4	4	100.00%	0.00%	20	20	100.00%	[illegible]	[illegible]
Sep-01					15	15	100.00%		
Oct-01	4	4	100.00%	0.00%	18	18	100.00%	[illegible]	[illegible]
Nov-01					4	4	100.00%		
Dec-01	3	3	100.00%	0.00%	9	9	100.00%	[illegible]	[illegible]



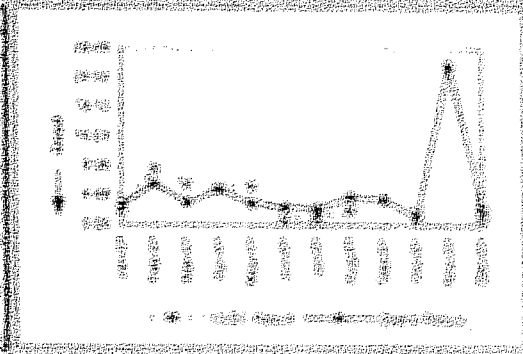
All Troubles Cleared within 48 hours (Percent) (MR-4 - No Dispatches)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Jan-01	9	9	100.00%	0.00%	13	13	100.00%	[illegible]	[illegible]
Feb-01	3	3	100.00%	0.00%	23	23	100.00%	[illegible]	[illegible]
Mar-01	4	4	100.00%	0.00%	16	16	100.00%	[illegible]	[illegible]
Apr-01	2	2	100.00%	0.00%	14	14	100.00%	[illegible]	[illegible]
May-01	3	3	100.00%	0.00%	15	15	100.00%	[illegible]	[illegible]
Jun-01	8	8	100.00%	0.00%	22	22	100.00%	[illegible]	[illegible]
Jul-01	3	3	100.00%	0.00%	14	14	100.00%	[illegible]	[illegible]
Aug-01	5	5	100.00%	0.00%	21	21	100.00%	[illegible]	[illegible]
Sep-01					21	21	100.00%		
Oct-01	4	4	100.00%	0.00%	22	22	100.00%	[illegible]	[illegible]
Nov-01					5	5	100.00%		
Dec-01	3	3	100.00%	0.00%	15	15	100.00%	[illegible]	[illegible]



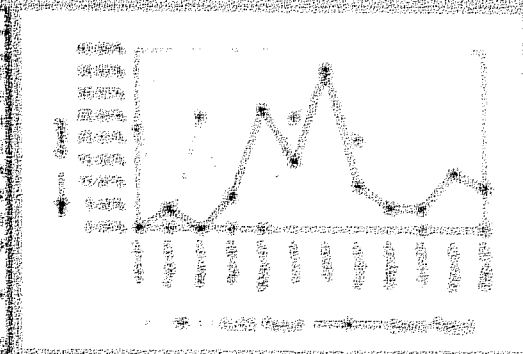
Mean Time to Restore (Hours:Minutes) (MR-6 - No Dispatches)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Jan-01	22:23	9	2:29	4:13	41:30	13	3:12	[illegible]	[illegible]
Feb-01	27:37	3	9:12	14:18	152:14	23	6:37	[illegible]	[illegible]
Mar-01	26:34	4	6:39	11:13	59:45	16	3:44	[illegible]	[illegible]
Apr-01	11:59	2	5:59	8:51	61:12	14	4:37	[illegible]	[illegible]
May-01	19:05	3	6:22	9:51	53:03	15	3:32	[illegible]	[illegible]
Jun-01	7:31	8	0:56	1:07	58:06	22	2:39	[illegible]	[illegible]
Jul-01	3:26	3	1:09	0:03	37:29	14	2:40	[illegible]	[illegible]
Aug-01	11:53	5	2:23	2:39	96:01	21	4:34	[illegible]	[illegible]
Sep-01					47:19	21	2:15		
Oct-01	8:09	4	2:02	2:03	28:32	22	1:18	[illegible]	[illegible]
Nov-01					207:42	5	41:33		
Dec-01	3:07	3	1:02	0:41	30:34	15	2:02	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7 - No Dispatches)

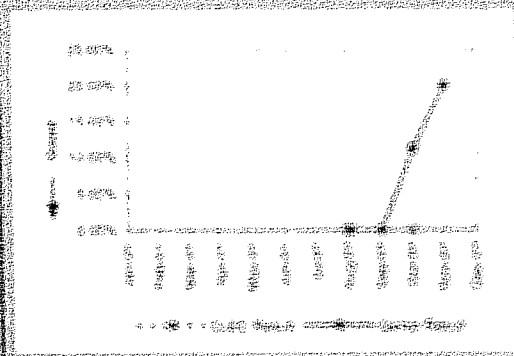
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Jan-01	2	9	22.22%	41.57%	0	13	0.00%	[illegible]	[illegible]
Feb-01	0	3	0.00%	0.00%	1	23	4.35%	[illegible]	[illegible]
Mar-01	1	4	25.00%	43.30%	0	16	0.00%	[illegible]	[illegible]
Apr-01	0	2	0.00%	0.00%	1	14	7.14%	[illegible]	[illegible]
May-01	0	3	0.00%	0.00%	4	15	26.67%	[illegible]	[illegible]
Jun-01	2	8	25.00%	43.30%	3	22	13.64%	[illegible]	[illegible]
Jul-01	1	3	33.33%	47.14%	2	14	14.29%	[illegible]	[illegible]
Aug-01	1	5	20.00%	40.00%	2	21	9.52%	[illegible]	[illegible]
Sep-01					2	21	9.52%		
Oct-01	0	4	0.00%	0.00%	1	22	4.55%	[illegible]	[illegible]
Nov-01					1	5	20.00%		
Dec-01	0	3	0.00%	0.00%	1	15	6.67%	[illegible]	[illegible]



Checklist #14 - Resale - [illegible]

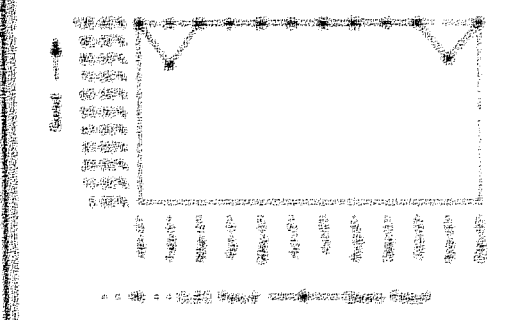
Repair Repeat Report Rate (Percent) (MR-7) -- No Dispositions

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	0	17	0.00%	[illegible]	[illegible]
Sep-01					0	8	0.00%		
Oct-01	0	2	0.00%	0.00%	1	9	11.11%	0.[illegible]	[illegible]
Nov-01					1	5	20.00%		
Dec-01									



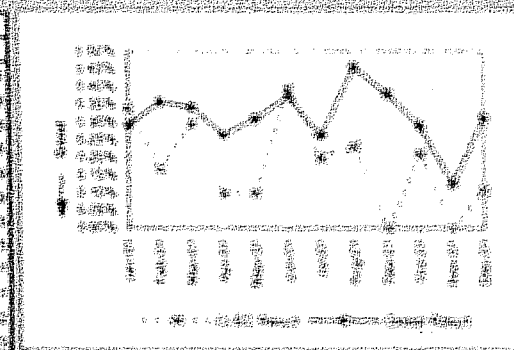
Repair Appointments Met (Percent) (MR-9) -- No Dispositions

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	3	3	100.00%	0.00%	3	3	[illegible]	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	10	11	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	6	6	[illegible]	[illegible]	[illegible]
Apr-01					4	4	[illegible]		
May-01	2	2	100.00%	0.00%	4	4	[illegible]	[illegible]	[illegible]
Jun-01					3	3	[illegible]		
Jul-01	1	1	100.00%	0.00%	6	6	[illegible]	[illegible]	[illegible]
Aug-01	2	2	100.00%	0.00%	5	5	[illegible]	[illegible]	[illegible]
Sep-01					11	11	[illegible]		
Oct-01					4	4	[illegible]		
Nov-01					4	5	[illegible]		
Dec-01					5	4	[illegible]		



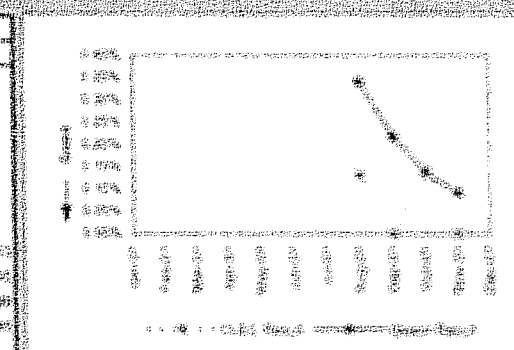
Trouble Rate (Percent) (MR-4)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	10	2957	0.34%	5.81%	27	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5	2946	0.17%	4.12%	30	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	9	3045	0.30%	5.43%	31	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	3079	0.10%	3.12%	24	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	2992	0.10%	3.16%	28	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	12	3034	0.40%	6.28%	33	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	6	2998	0.20%	4.47%	23	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	7	3017	0.23%	4.81%	40	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	3004	0.00%	0.00%	33	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6	2845	0.21%	4.59%	26	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	2836	0.00%	0.00%	11	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	2784	0.11%	3.28%	27	[illegible]	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8)

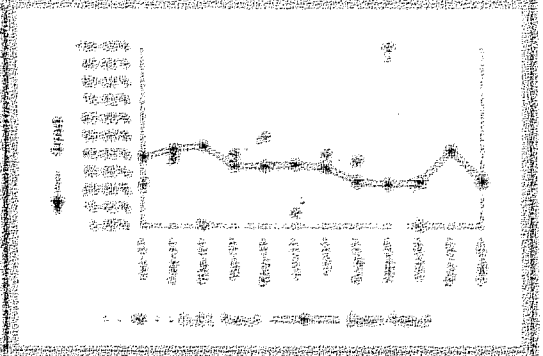
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	3017	0.13%	3.64%	30	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	3004	0.00%	0.00%	19	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	4	2845	0.14%	3.75%	12	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	2836	0.00%	0.00%	9	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Checklist #14 Resale - PMI Report

Customer and Non-Qwest Related Trouble Reports (Percent, 5/8, 10)

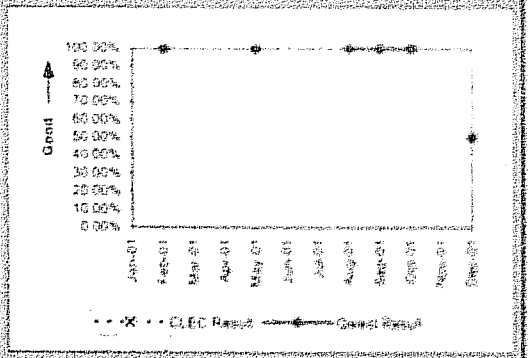
Date	CLEC Num	CLEC Denc	CLEC Resc	Std Dev	Qwest Num	Qwest Denc	Qwest Resc	Mod 2 Sw	Mod 3 Sw
Jan-01	3	13	23.08%	42.13%	17	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	8	37.50%	48.41%	25	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	9	0.00%	0.00%	25	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	5	40.00%	48.99%	12	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	6	50.00%	50.00%	14	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	13	7.69%	26.65%	11	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	10	40.00%	48.99%	11	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	11	36.36%	48.10%	12	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	100.00%	0.00%	10	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	6	0.00%	0.00%	8	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					8	[illegible]	[illegible]		
Dec-01	1	4	25.00%	43.30%	6	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Basic ISDN Installation

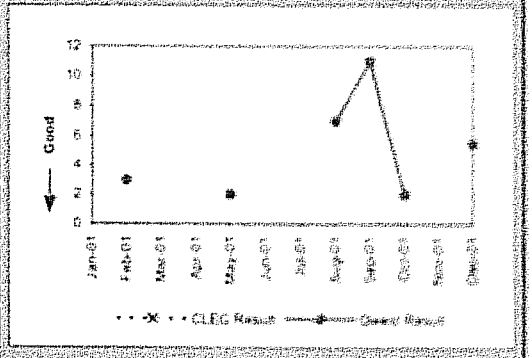
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					1	1	100 00%		
Mar-01									
Apr-01									
May-01					1	1	100 00%		
Jun-01									
Jul-01									
Aug-01					2	2	100 00%		
Sep-01					1	1	100 00%		
Oct-01					1	1	100 00%		
Nov-01									
Dec-01					1	2	50 00%		



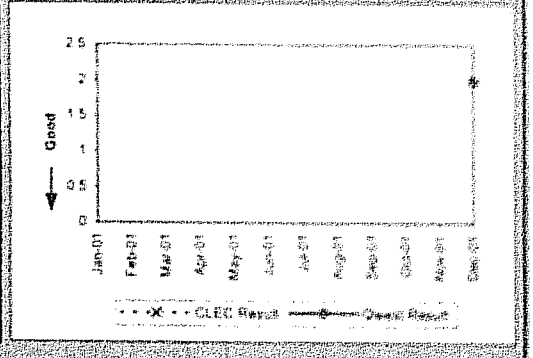
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					3	1	3 00		
Mar-01									
Apr-01									
May-01					2	1	2 00		
Jun-01									
Jul-01									
Aug-01					14	2	7 00		
Sep-01					11	1	11 00		
Oct-01					2	1	2 00		
Nov-01									
Dec-01					11	2	5 50		



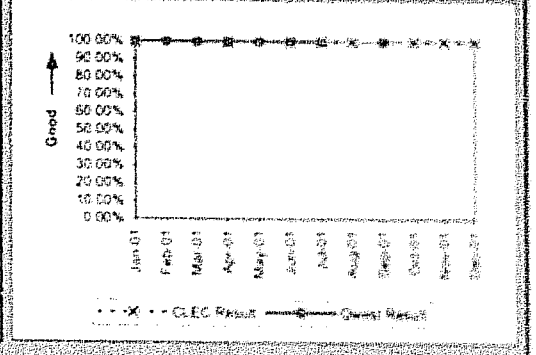
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01					2	1	2 00		



Installation Commitments Met (Percent) (OP-3)-- No Dispatches

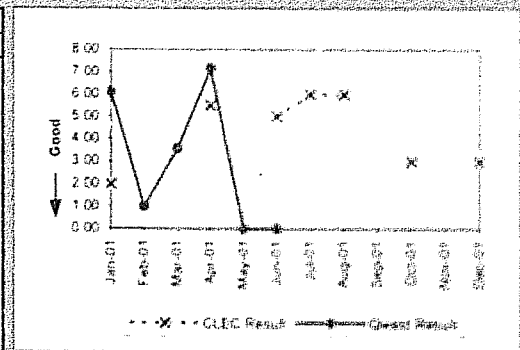
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	1	1	100 00%	0 00%	9	9	100 00%	N/A	N/A
Feb-01					5	5	100 00%		
Mar-01					9	9	100 00%		
Apr-01	2	2	100 00%	0 00%	6	6	100 00%	N/A	N/A
May-01					1	1	100 00%		
Jun-01	2	2	100 00%	0 00%	5	5	100 00%	N/A	N/A
Jul-01	3	3	100 00%	0 00%	1	1	100 00%	N/A	N/A
Aug-01	1	1	100 00%	0 00%					
Sep-01					1	1	100 00%		
Oct-01	7	7	100 00%	0 00%					
Nov-01	1	1	100 00%	0 00%					
Dec-01	1	1	100 00%	0 00%					



Checklist #14 - Resale - Basic ISDN Installation

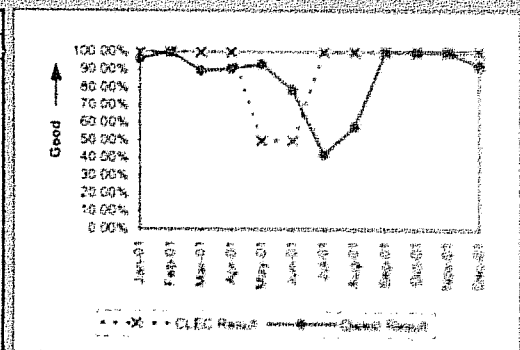
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	2	1	2 00		55	9	6 11	-0 42	-1 26
Feb-01					5	5	1 00		
Mar-01					32	9	3 56		
Apr-01	11	2	5 50	3 54	43	6	7 17	-0 19	-1 12
May-01					0	1	0 00		
Jun-01	10	2	5 00	0 00	0	3	0 00		
Jul-01	12	2	6 00	4 24					
Aug-01	6	1	6 00						
Sep-01									
Oct-01	9	3	3 00	1 00					
Nov-01									
Dec-01	3	1	3 00						



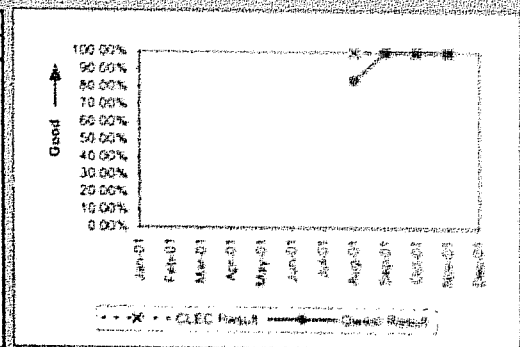
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	2	2	100 00%	0 00%	25	26	96 15%	-0 27	-1 17
Feb-01	1	1	100 00%	0 00%	21	21	100 00%	N/A	N/A
Mar-01	1	1	100 00%	0 00%	17	19	89 47%	-0 33	-1 2
Apr-01	3	3	100 00%	0 00%	19	21	90 46%	-0 53	-1 32
May-01	1	2	50 00%	50 00%	14	15	93 33%	1 23	-0 25
Jun-01	1	2	50 00%	50 00%	15	19	78 95%	0 7	-0 58
Jul-01	4	4	100 00%	0 00%	8	19	42 11%	-2 13	-2 3
Aug-01	2	2	100 00%	0 00%	11	19	57 89%	-1 15	-1 7
Sep-01	1	1	100 00%	0 00%	20	20	100 00%	N/A	N/A
Oct-01	5	5	100 00%	0 00%	12	12	100 00%	N/A	N/A
Nov-01	6	6	100 00%	0 00%	12	12	100 00%	N/A	N/A
Dec-01	2	2	100 00%	0 00%	12	13	92 31%	-0 38	-1 23



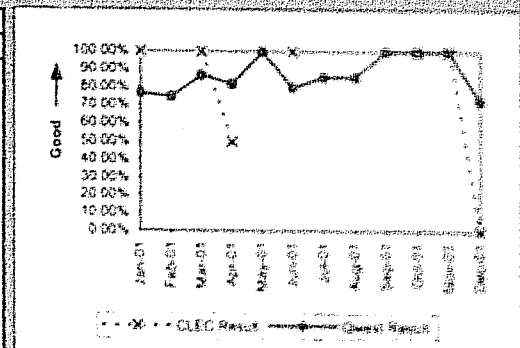
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	2	100 00%	0 00%	16	19	84 21%	-0 56	-1 35
Sep-01	1	1	100 00%	0 00%	20	20	100 00%	N/A	N/A
Oct-01	5	5	100 00%	0 00%	12	12	100 00%	N/A	N/A
Nov-01	6	6	100 00%	0 00%	12	12	100 00%	N/A	N/A
Dec-01									



Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

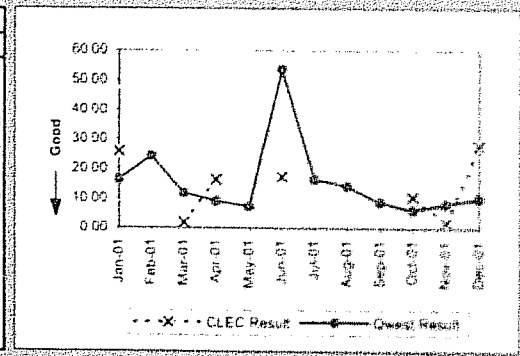
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	1	1	100 00%	0 00%	13	17	76 47%	-0 54	-1 33
Feb-01					6	8	75 00%		
Mar-01	1	1	100 00%	0 00%	13	15	86 67%	-0 38	-1 23
Apr-01	1	2	50 00%	50 00%	9	11	81 82%	0 72	-0 56
May-01					10	10	100 00%		
Jun-01	2	2	100 00%	0 00%	16	20	80 00%	-0 67	-1 41
Jul-01					6	7	85 71%		
Aug-01					18	21	85 71%		
Sep-01					10	10	100 00%		
Oct-01	3	3	100 00%	0 00%	9	9	100 00%	N/A	N/A
Nov-01	1	1	100 00%	0 00%	13	13	100 00%	N/A	N/A
Dec-01	0	1	0 00%	0 00%	8	11	72 73%	1	-0 39



Checklist #14 - Resale - Basic ISDN Installation

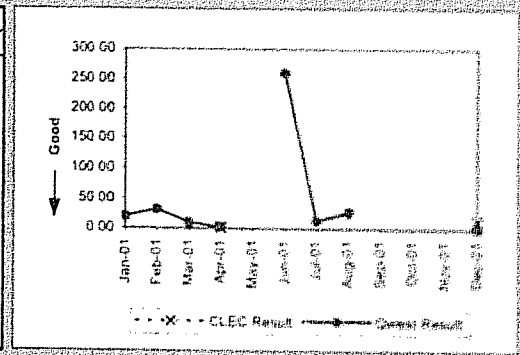
Installation Interval (Average Days) (OP-4)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1	26 00		247	15	16 47	0 59	-0 64
[illegible]					171	7	24 43		
[illegible]	2	1	2 00		130	11	11 82	-1 32	-1 8
[illegible]	[illegible]	2	16 50	2 12	101	11	9 18	1 72	0 04
[illegible]					66	9	7 33		
[illegible]	[illegible]	2	17 50	0 71	966	18	53 67	-0 26	-1 16
[illegible]					166	10	16 60		
[illegible]					329	23	14 30		
[illegible]					88	10	8 80		
[illegible]	[illegible]	3	10 67	3 21	56	9	6 22	1 76	0 07
[illegible]	2	1	2 00		108	13	8 31	-1 11	-1 68
[illegible]	[illegible]	1	28 00		112	11	10 18	1 63	-0 01



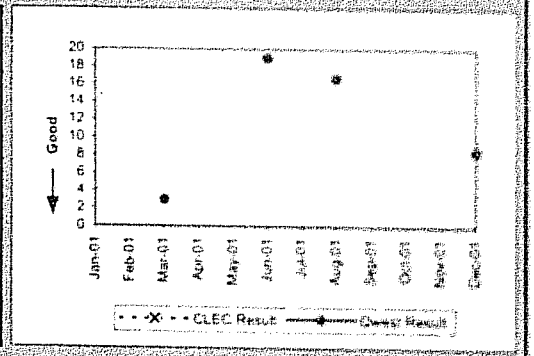
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					80	4	20 00		
[illegible]					63	2	31 50		
[illegible]					10	1	10 00		
[illegible]	2	1	2 00		5	2	2 50	-0 19	-1 12
[illegible]									
[illegible]					781	3	260 33		
[illegible]					41	3	13 67		
[illegible]					54	2	27 00		
[illegible]									
[illegible]									
[illegible]	15	1	15 00		1	1	1 00		



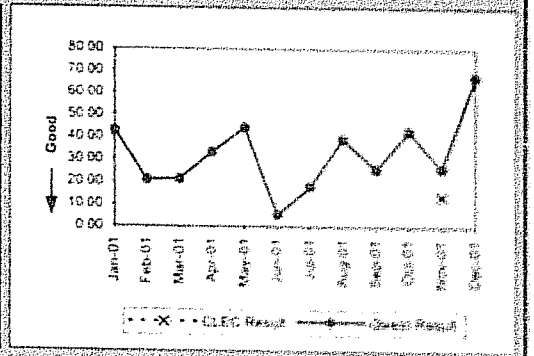
Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]					3	1	3 00		
[illegible]									
[illegible]									
[illegible]					19	1	19 00		
[illegible]					50	3	16 67		
[illegible]									
[illegible]									
[illegible]					17	2	8.50		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

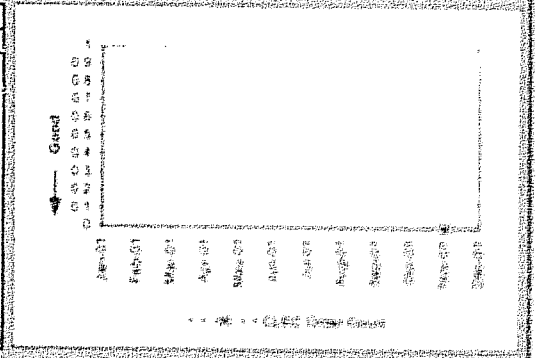
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					86	2	43 00		
[illegible]					21	1	21 00		
[illegible]					43	2	21 50		
[illegible]					67	2	33 50		
[illegible]					89	2	44 50		
[illegible]					33	6	5 50		
[illegible]					73	4	18 25		
[illegible]					79	2	39 50		
[illegible]					78	3	26 00		
[illegible]					86	2	43 00		
[illegible]	14	1	14 00		159	6	26 50	-0 31	-1 19
[illegible]					203	3	67 67		



Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)

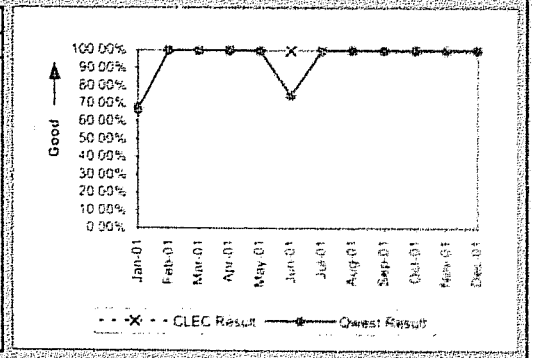
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	0



Checklist #14 - Resale - Basic ISDN Repair

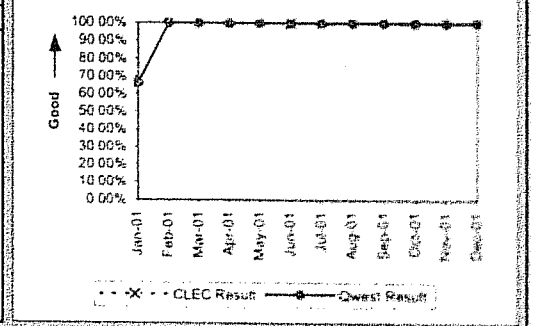
Qwest Service Cleared within 24 Hours (Percent) (MR-3)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				2	3	66 67%		
				1	1	100 00%		
				7	7	100 00%		
				4	4	100 00%		
				2	2	100 00%		
	1	1	100 00%	3	4	75 00%	-0 52	-1 31
				6	6	100 00%		
				7	7	100 00%		
				1	1	100 00%		
				8	8	100 00%		
				2	2	100 00%		
				3	3	100 00%		



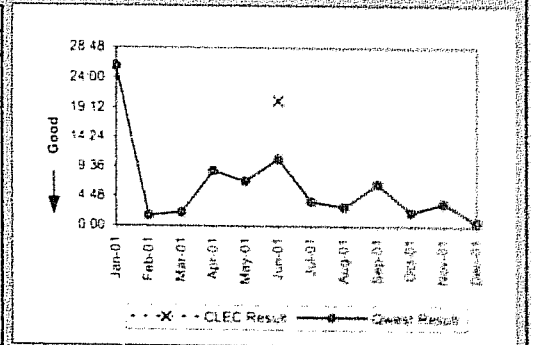
All Trouble Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				2	3	66 67%		
				1	1	100 00%		
				7	7	100 00%		
				4	4	100 00%		
				2	2	100 00%		
	1	1	100 00%	4	4	100 00%	N/A	N/A
				6	6	100 00%		
				7	7	100 00%		
				1	1	100 00%		
				8	8	100 00%		
				2	2	100 00%		
				3	3	100 00%		



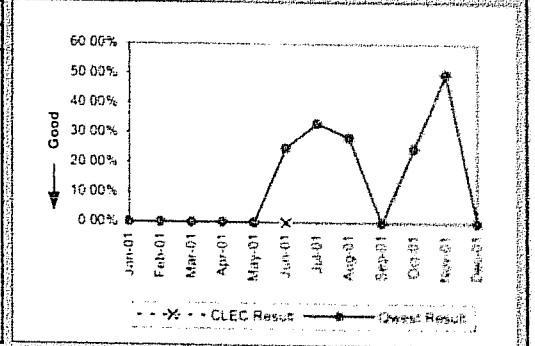
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				77 36	3	25 52		
				1 43	1	1 43		
				15 26	7	2 12		
				35 50	4	8 58		
				14 34	2	7 17		
	1	1	20 26	43 48	4	10 57	0 3	-0 82
				24 06	6	4 01		
				21 51	7	3 07		
				6 51	1	6 51		
				18 16	8	2 17		
				7 29	2	3 44		
				2 05	3	0 42		



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

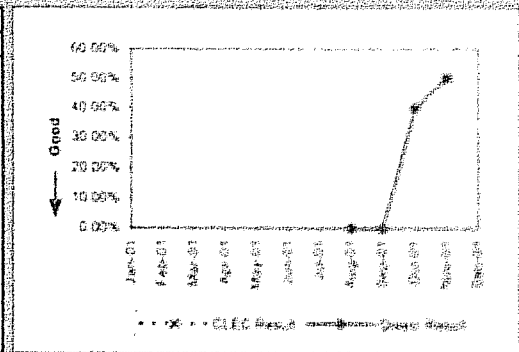
CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				0	3	0 00%		
				0	1	0 00%		
				0	7	0 00%		
				0	4	0 00%		
				0	2	0 00%		
	1	1	0 00%	1	4	25 00%	-0 52	-1 31
				2	6	33 33%		
				2	7	28 57%		
				0	1	0 00%		
				2	8	25 00%		
				1	2	50 00%		
				0	3	0 00%		



Checklist #14 - Resale - Basic ISDN Repair

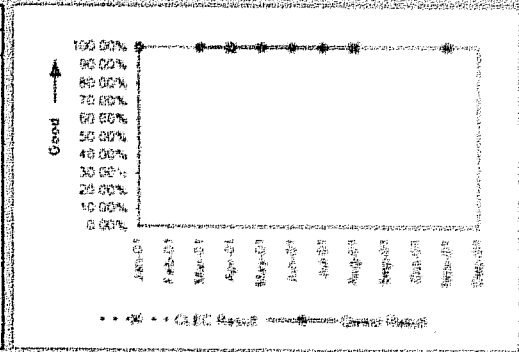
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0 00%		
Sep-01					0	1	0 00%		
Oct-01					2	5	40 00%		
Nov-01					1	2	50 00%		
Dec-01									



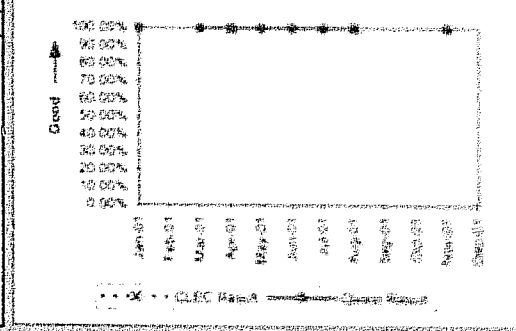
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					2	2	100 00%		
Feb-01									
Mar-01					2	2	100 00%		
Apr-01	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A
May-01					1	1	100 00%		
Jun-01					1	1	100 00%		
Jul-01					1	1	100 00%		
Aug-01	2	2	100 00%	0 00%	3	3	100 00%	N/A	N/A
Sep-01									
Oct-01									
Nov-01					2	2	100 00%		
Dec-01									



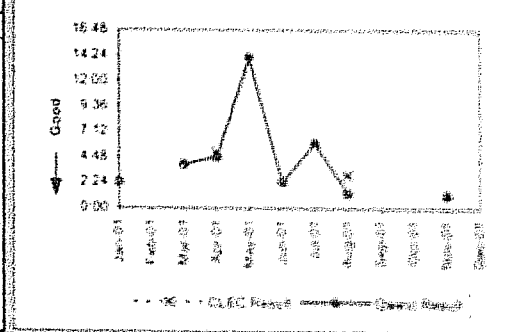
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					2	2	100 00%		
Feb-01									
Mar-01					2	2	100 00%		
Apr-01	1	1	100 00%	0 00%	2	2	100 00%	N/A	N/A
May-01					1	1	100 00%		
Jun-01					1	1	100 00%		
Jul-01					1	1	100 00%		
Aug-01	2	2	100 00%	0 00%	3	3	100 00%	N/A	N/A
Sep-01									
Oct-01									
Nov-01					2	2	100 00%		
Dec-01									



Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

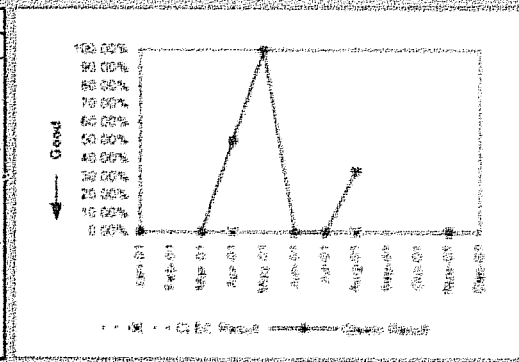
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					4 50	2	2 25		
Feb-01									
Mar-01					8 13	2	4 07		
Apr-01	5 19	1	5 19		9 43	2	4 52	0 05	-0 97
May-01					14 13	1	14 13		
Jun-01					2 27	1	2 27		
Jul-01					6 08	1	6 08		
Aug-01	6 11	2	3 06	4 04	4 14	3	1 25	0 52	-0 68
Sep-01									
Oct-01									
Nov-01					2 30	2	1 15		
Dec-01									



Checklist #14 - Resale - Basic ISDN Repair

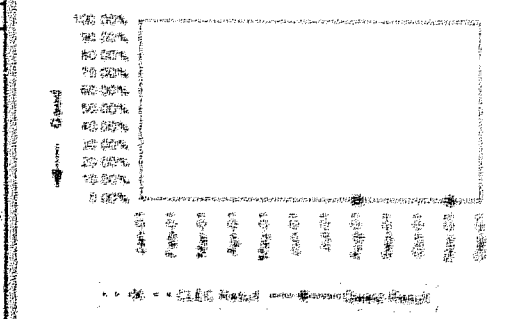
Repair Repeat Report Rate (Percent) (MR-7)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01					0	2	0 00%		
Feb-01									
Mar-01					0	2	0 00%		
Apr-01	0	1	0 00%	0 00%	1	2	50 00%	-0 82	-1 5
May-01					1	1	100 00%		
Jun-01					0	1	0 00%		
Jul-01					0	1	0 00%		
Aug-01	0	2	0 00%	0 00%	1	3	33 33%	-0 77	-1 47
Sep-01									
Oct-01									
Nov-01					0	2	0 00%		
Dec-01									



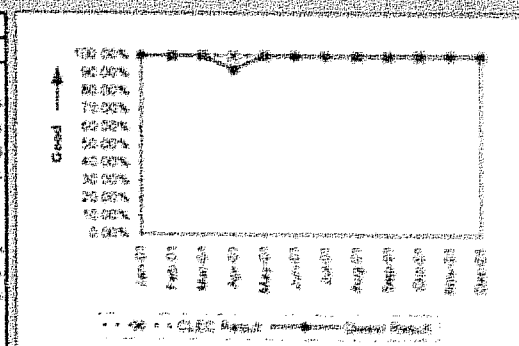
Repair Repeat Report Rate (Percent) (MR-7*)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0 00%	0 00%	0	1	0 00%	N/A	N/A
Sep-01									
Oct-01									
Nov-01					0	2	0 00%		
Dec-01									



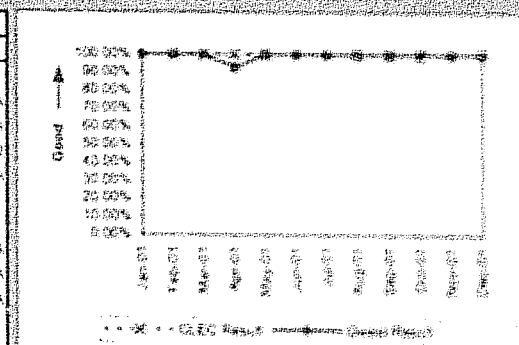
Out of Service Cleared within 24 hours (Percent) (MR-3)– No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01					9	9	100 00%		
Feb-01	5	5	100 00%	0 00%	7	7	100 00%	N/A	N/A
Mar-01	1	1	100 00%	0 00%	9	9	100 00%	N/A	N/A
Apr-01	2	2	100 00%	0 00%	12	13	92 31%	-0 38	-1 23
May-01	1	1	100 00%	0 00%	14	14	100 00%	N/A	N/A
Jun-01					12	12	100 00%		
Jul-01					15	15	100 00%		
Aug-01	2	2	100 00%	0 00%	13	13	100 00%	N/A	N/A
Sep-01	1	1	100 00%	0 00%	13	13	100 00%	N/A	N/A
Oct-01	1	1	100 00%	0 00%	11	11	100 00%	N/A	N/A
Nov-01					10	10	100 00%		
Dec-01					9	9	100 00%		



All Troubles Cleared within 48 hours (Percent) (MR-4)– No Dispatches

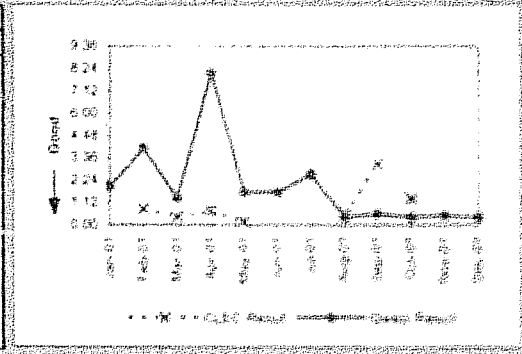
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01					9	9	100 00%		
Feb-01	5	5	100 00%	0 00%	7	7	100 00%	N/A	N/A
Mar-01	1	1	100 00%	0 00%	9	9	100 00%	N/A	N/A
Apr-01	2	2	100 00%	0 00%	13	14	92 86%	-0 37	-1 22
May-01	1	1	100 00%	0 00%	14	14	100 00%	N/A	N/A
Jun-01					12	12	100 00%		
Jul-01					15	15	100 00%		
Aug-01	2	2	100 00%	0 00%	13	13	100 00%	N/A	N/A
Sep-01	1	1	100 00%	0 00%	13	13	100 00%	N/A	N/A
Oct-01	1	1	100 00%	0 00%	11	11	100 00%	N/A	N/A
Nov-01					10	10	100 00%		
Dec-01					9	9	100 00%		



Checklist #14 - Resale - Basic ISDN Repair

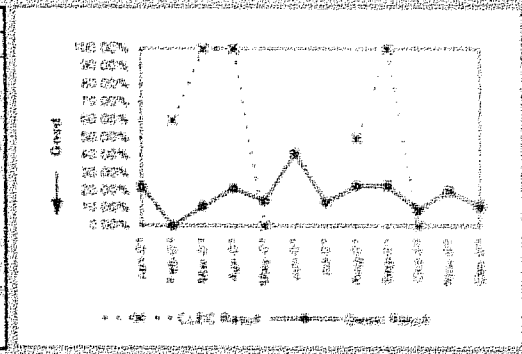
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					18 30	9	2 03		
Feb-01	4 20	5	0 52	1 05	26 51	7	4 07	-0 84	-1 51
Mar-01	0:27	1	0 27		13 09	9	1 28	-0 61	-1 37
Apr-01	1 32	2	0 46	1 02	114 00	14	8 09	-0 51	-1 31
May-01	0 10	1	0 10		24 40	14	1 46	-1 06	1 64
Jun-01					20 59	12	1 45		
Jul-01					40 38	15	2 43		
Aug-01	1 12	2	0 36	0 06	5 20	13	0 25	0 59	-0 64
Sep-01	3 16	1	3 16		7 39	13	0 35	1 77	0 08
Oct-01	1 25	1	1 25		4 40	11	0 25	1 1	-0 33
Nov-01					4 56	10	0 30		
Dec-01					3 37	9	0 24		



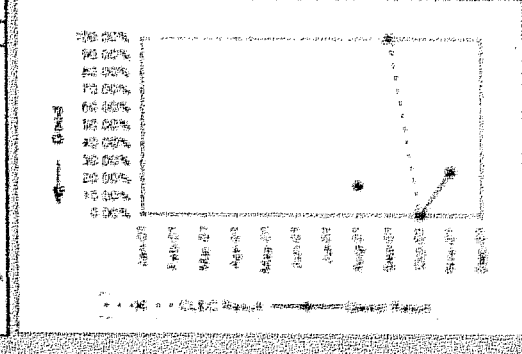
Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					2	9	22 22%		
Feb-01	3	5	60 00%	48 99%	0	7	0 00%	N/A	0 25
Mar-01	1	1	100 00%	0 00%	1	9	11 11%	1 36	-0 17
Apr-01	2	2	100 00%	0 00%	3	14	21 43%	1 87	0 13
May-01	0	1	0 00%	0 00%	2	14	14 29%	-0 35	1 24
Jun-01					5	12	41 67%		
Jul-01					2	15	13 33%		
Aug-01	1	2	50 00%	50 00%	3	13	23 08%	0 59	-0 64
Sep-01	1	1	100 00%	0 00%	3	13	23 08%	1 11	-0 33
Oct-01	0	1	0 00%	0 00%	1	11	9 09%	-0 9	1 56
Nov-01					2	10	20 00%		
Dec-01					1	9	11 11%		



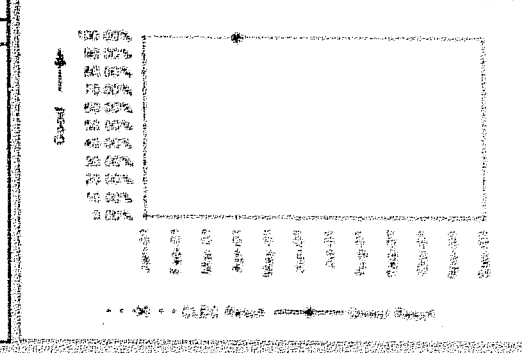
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

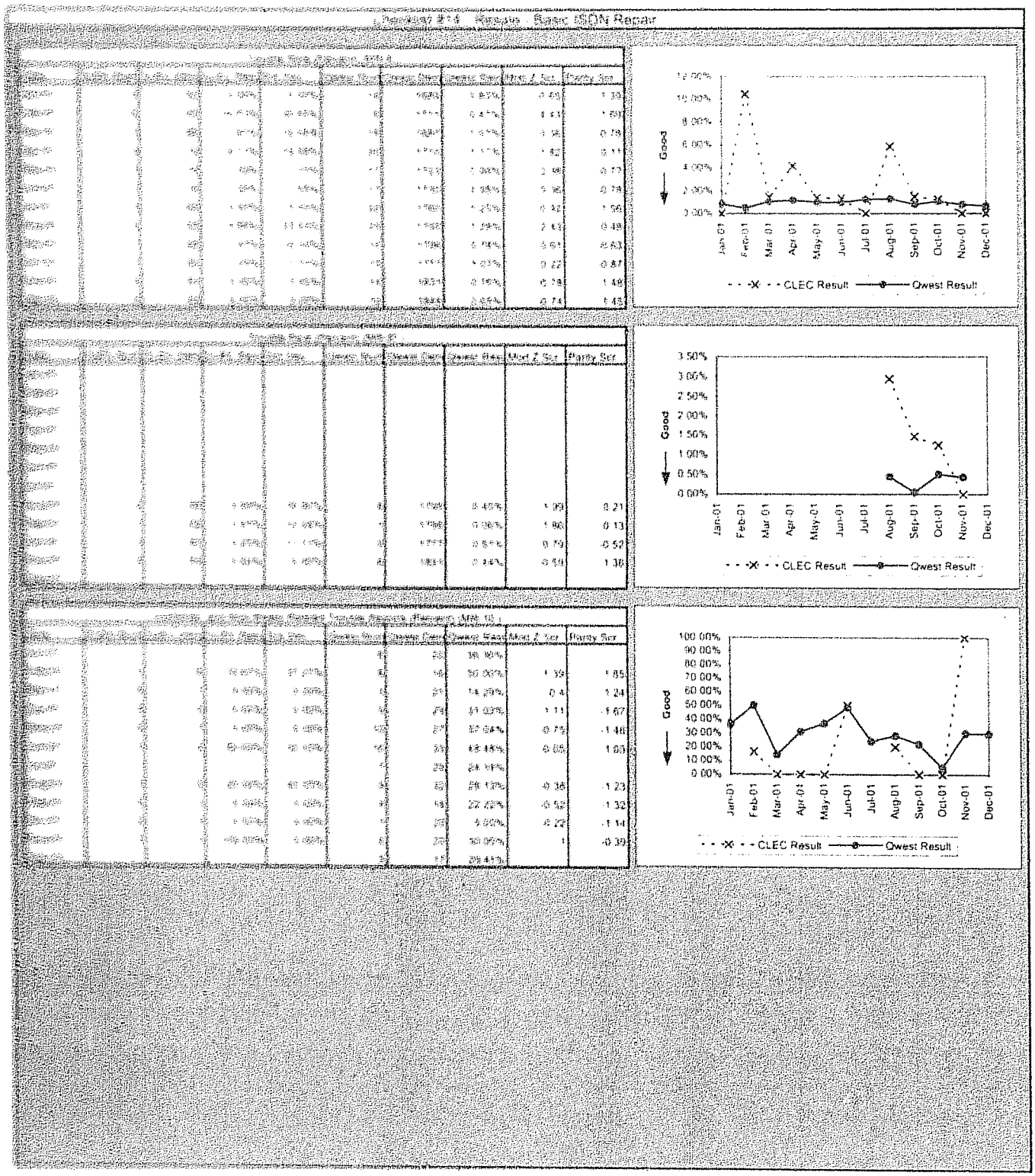
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	6	16 67%		
Sep-01	1	1	100 00%	0 00%					
Oct-01	0	1	0 00%	0 00%	0	4	0 00%	N/A	N/A
Nov-01					1	4	25 00%		
Dec-01									



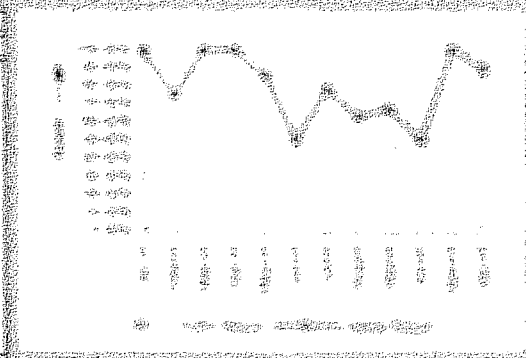
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01					1	1	100 00%		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									

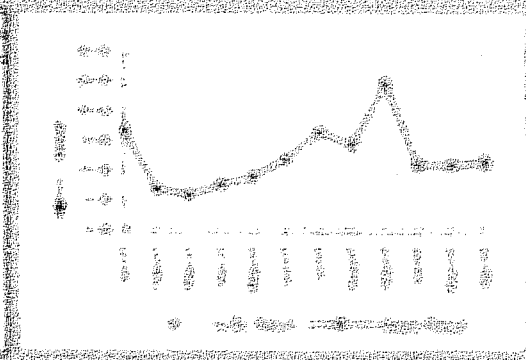



Good
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
CLEC Result
Qwest Result

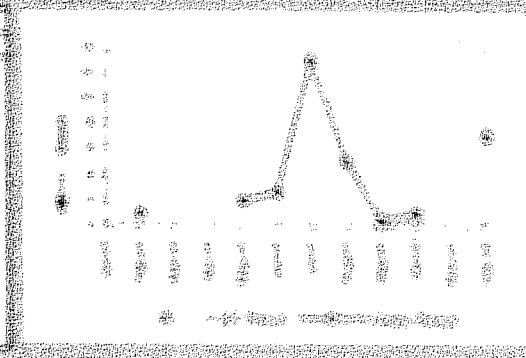
Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Ratio	Parity Indicator	Sig. Test
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



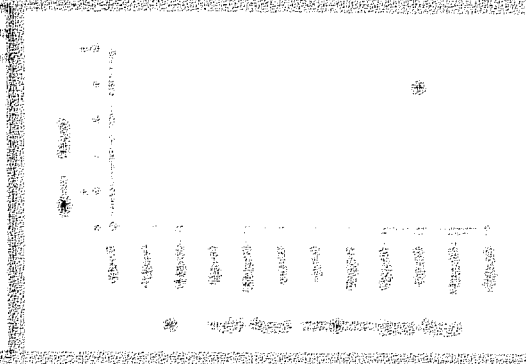
Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Ratio	Parity Indicator	Sig. Test
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Ratio	Parity Indicator	Sig. Test
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



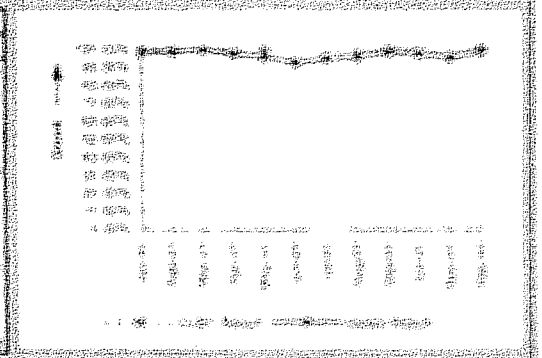
Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Ratio	Parity Indicator	Sig. Test
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Resale - Qwest DSL Installation

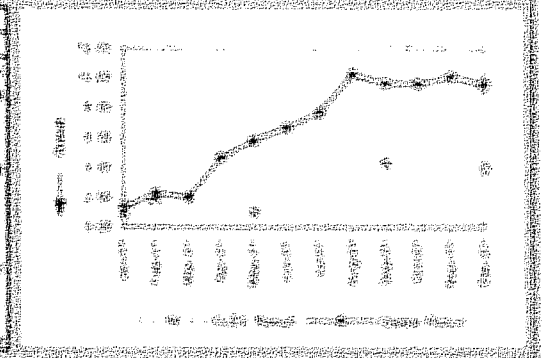
Installation Commitments Met (Percent) (OP-3 -- No Dispatches)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	1	1	100.00%	0.00%	70	71	98.59%	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	70	71	98.59%	[illegible]	[illegible]
Mar-01					113	113	100.00%		
Apr-01					134	137	97.81%		
May-01	1	1	100.00%	0.00%	159	166	95.78%	[illegible]	[illegible]
Jun-01					183	197	92.89%		
Jul-01					171	180	95.00%		
Aug-01					97	103	96.04%		
Sep-01	3	3	100.00%	0.00%	86	87	98.85%	[illegible]	[illegible]
Oct-01					177	181	97.79%		
Nov-01					102	107	95.33%		
Dec-01	1	1	100.00%	0.00%	202	203	99.51%	[illegible]	[illegible]



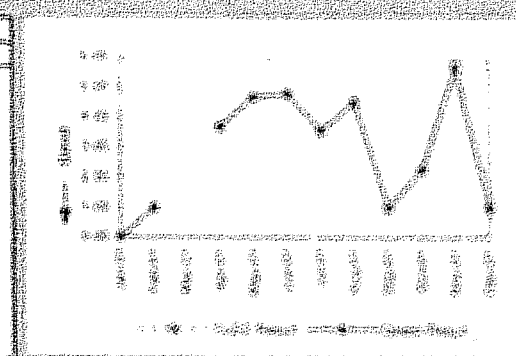
Installation Interval (Average Days) (OP-4 -- No Dispatches)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	1	1	1.00		99	71	1.39	[illegible]	[illegible]
Feb-01	4	2	2.00	2.83	163	71	2.30	[illegible]	[illegible]
Mar-01					233	113	2.06		
Apr-01					642	137	4.69		
May-01	1	1	1.00		756	130	5.81	[illegible]	[illegible]
Jun-01					1110	160	6.69		
Jul-01					1117	165	7.70		
Aug-01					706	69	10.23		
Sep-01	13	3	4.33	3.21	655	68	9.63	[illegible]	[illegible]
Oct-01					1287	134	9.60		
Nov-01					503	50	10.06		
Dec-01	4	1	4.00		800	84	9.52	[illegible]	[illegible]



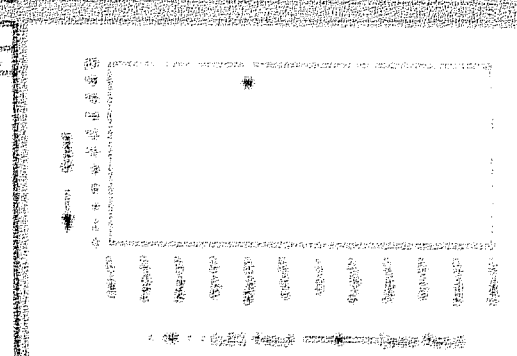
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A -- No Dispatches)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					0	1	0.00		
Feb-01					1	1	1.00		
Mar-01									
Apr-01					11	3	3.67		
May-01					28	6	4.67		
Jun-01					67	14	4.79		
Jul-01					32	5	5.84		
Aug-01					18	4	4.50		
Sep-01					1	1	1.00		
Oct-01					9	4	2.20		
Nov-01					34	6	5.67		
Dec-01					1	1	1.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B -- No Dispatches)

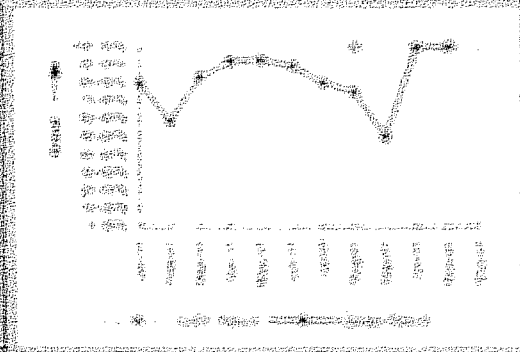
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01					18	1	18.00		
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Rebate - Qwest [illegible]

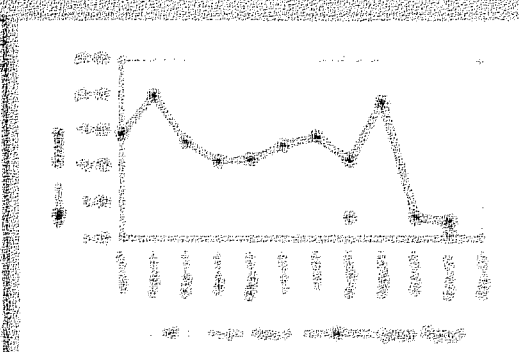
Installation Commitments Met (Percent) (OP-4 - Interval Data Test)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Wtd Z Sta	Probab Sta
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



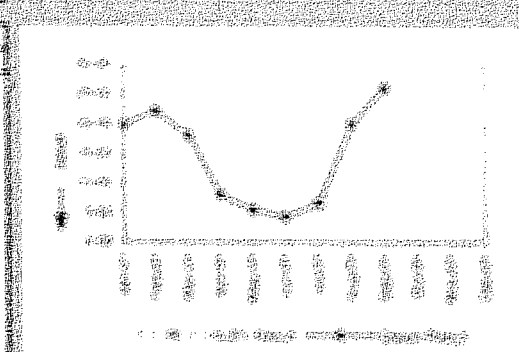
Installation Interval (Average Days) (OP-4 - Interval Data Test)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Wtd Z Sta	Probab Sta
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	3	1	3.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01	1	1	1.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



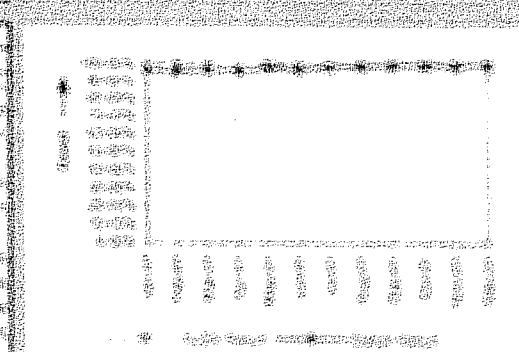
Delayed Days for Non-Facility Reasons (Average Days) (OP-4 - Interval Data Test)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Wtd Z Sta	Probab Sta
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01									
Nov-01									
Dec-01									



New Service Installation Quality (Percent) (OP-4 - Interval Data Test)

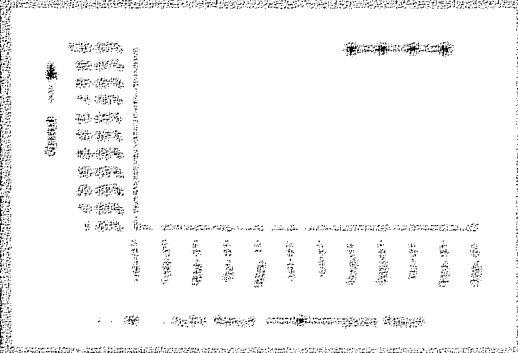
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Wtd Z Sta	Probab Sta
Jan-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Qwest OSS Installation

New Service Installation Quality (Percent) (OP-5*) -- Interval Zone One and Two

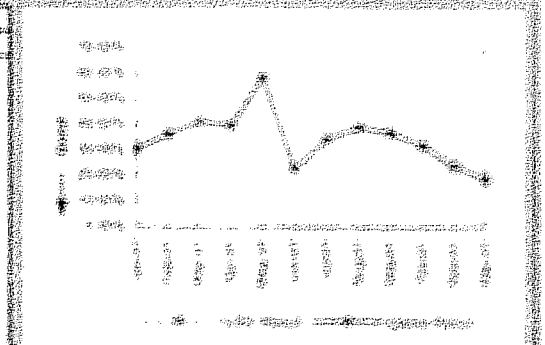
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	155	156	99.36%	0.00	1.00
Sep-01	2	2	100.00%	0.00%	104	104	100.00%	[illegible]	[illegible]
Oct-01	2	2	100.00%	0.00%	142	142	100.00%	[illegible]	[illegible]
Nov-01	1	1	100.00%	0.00%	152	153	99.35%	0.00	1.00
Dec-01									



Checklist #14 Results Qwest Dist Region

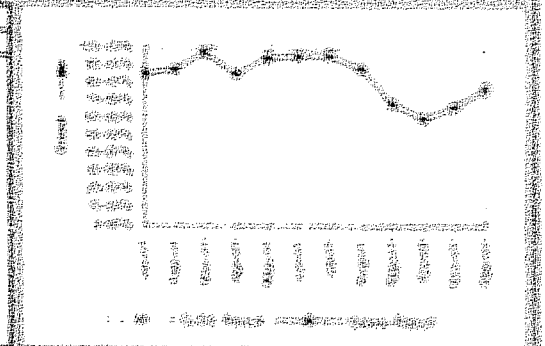
Customer and Non-Qwest Related Trouble Reports (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Score	Pass/Fail
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



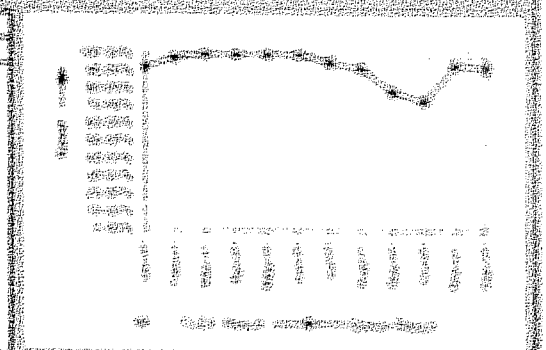
Out of Service Cleared within 24 Hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Score	Pass/Fail
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



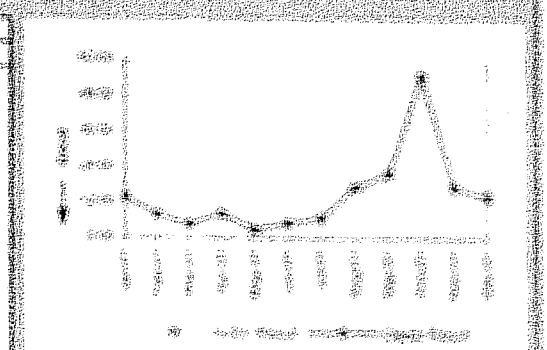
All Troubles Cleared within 48 Hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Score	Pass/Fail
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



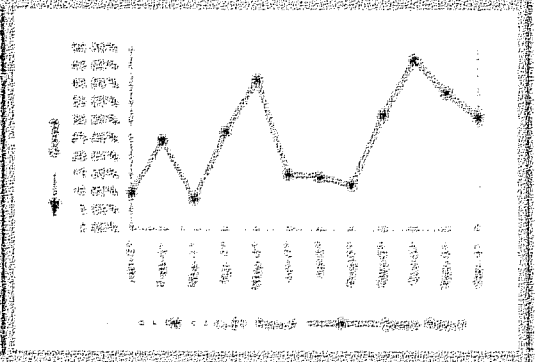
Mean Time to Restore (Hours Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Score	Pass/Fail
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		

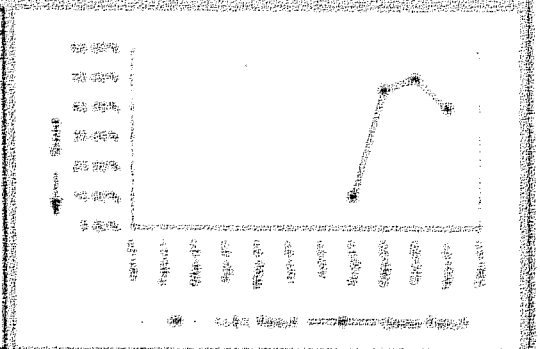


Checklist #14 - Resale - Qwest DSL Repair

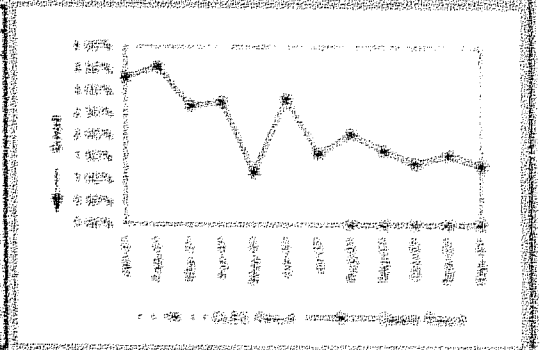
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01					4	41	9.76%		
Feb-01					12	49	24.49%		
Mar-01					3	37	8.11%		
Apr-01					11	41	26.83%		
May-01					7	17	41.[illegible]%		
Jun-01					6	40	15.00%		
Jul-01					3	21	14.29%		
Aug-01					3	25	12.00%		
Sep-01					6	19	31.58%		
Oct-01					7	15	46.67%		
Nov-01					6	16	37.50%		
Dec-01					4	13	30.77%		



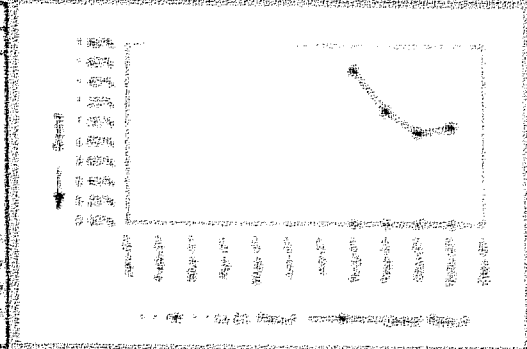
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					2	19	10.53%		
Sep-01					6	13	46.15%		
Oct-01					5	10	50.00%		
Nov-01					4	10	40.00%		
Dec-01									



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01					41	1233	3.33%		
Feb-01					49	1378	3.56%		
Mar-01					37	1378	2.69%		
Apr-01					41	1482	2.77%		
May-01					17	1455	1.17%		
Jun-01					40	1405	2.85%		
Jul-01					21	1315	1.60%		
Aug-01	0	2	0.00%	0.00%	25	1224	2.04%	-0.2	[illegible]
Sep-01	0	2	0.00%	0.00%	19	1140	1.67%	-0.18	[illegible]
Oct-01	0	2	0.00%	0.00%	15	1089	1.38%	-0.17	[illegible]
Nov-01	0	3	0.00%	0.00%	16	1024	1.56%	-0.22	[illegible]
Dec-01	0	2	0.00%	0.00%	13	981	1.33%	-0.16	[illegible]



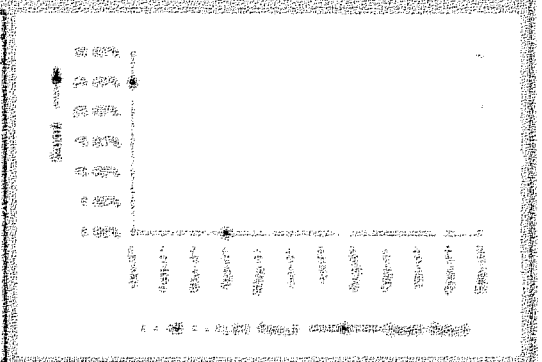
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	2	0.00%	0.00%	19	1224	1.55%	-0.18	[illegible]
Sep-01	0	2	0.00%	0.00%	13	1140	1.14%	-0.15	[illegible]
Oct-01	0	2	0.00%	0.00%	10	1089	0.92%	-0.14	[illegible]
Nov-01	0	3	0.00%	0.00%	10	1024	0.98%	-0.17	[illegible]
Dec-01									



Checklist #14 - Resale - Primary ISDN Installation

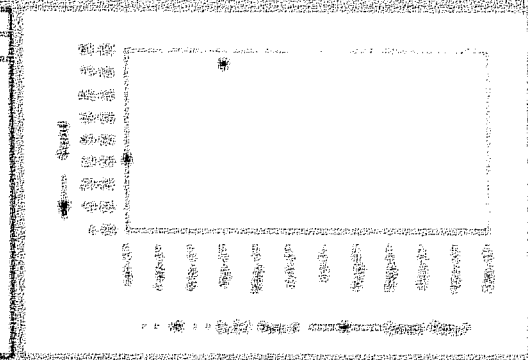
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					1	4	25.00%		
Feb-01									
Mar-01									
Apr-01					0	1	0.00%		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



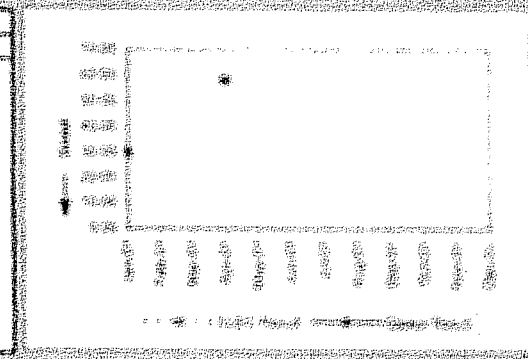
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					126	4	31.50		
Feb-01									
Mar-01									
Apr-01					74	1	74.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



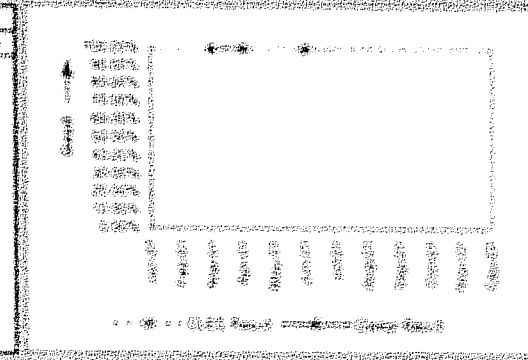
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					90	3	30.00		
Feb-01									
Mar-01									
Apr-01					58	1	58.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Installation Commitments Met (Percent) (OP-3)-- No Dispatches

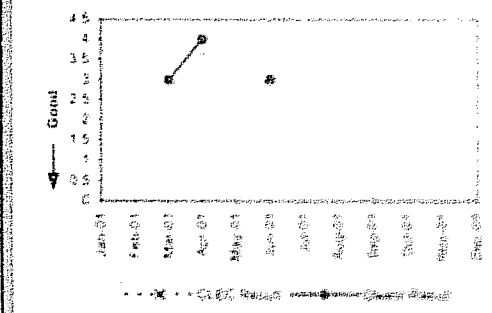
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01					1	1	100.00%		
Apr-01					1	1	100.00%		
May-01									
Jun-01					1	1	100.00%		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Resale - Primary ISDN Installation

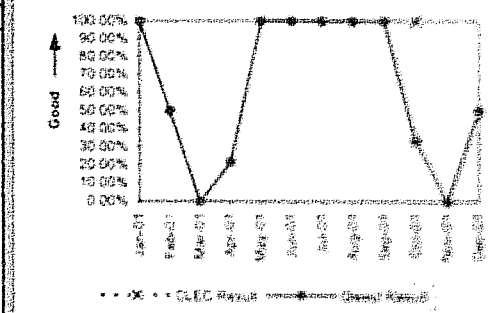
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01					3	1	3 00		
Apr-01					4	1	4 00		
May-01									
Jun-01					3	1	3 00		
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



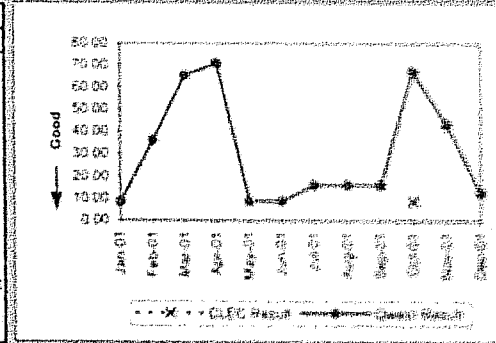
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					11	11	100 00%		
Feb-01					2	4	50 00%		
Mar-01					0	11	0 00%		
Apr-01					3	14	21 43%		
May-01					1	1	100 00%		
Jun-01					3	3	100 00%		
Jul-01					12	12	100 00%		
Aug-01					18	18	100 00%		
Sep-01					2	2	100 00%		
Oct-01	3	3	100 00%	0 00%	1	3	33 33%	-1 73	-2 05
Nov-01					0	2	0 00%		
Dec-01					1	2	50 00%		



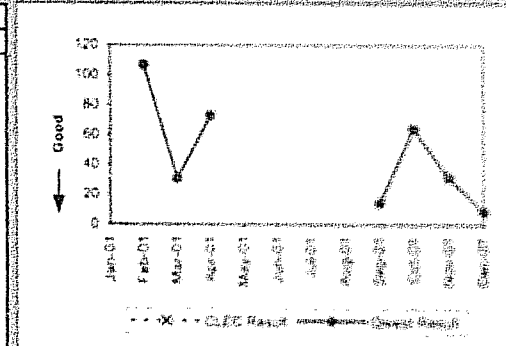
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					94	11	8 55		
Feb-01					145	4	36 25		
Mar-01					720	11	65 45		
Apr-01					993	14	70 93		
May-01					9	1	9 00		
Jun-01					9	1	9 00		
Jul-01					1499	92	16 29		
Aug-01					1614	98	16 47		
Sep-01					65	4	16 25		
Oct-01	27	3	9 00	0 00	1208	18	67 11	-2 89	-2 76
Nov-01					1389	32	43 41		
Dec-01					38	3	12 67		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

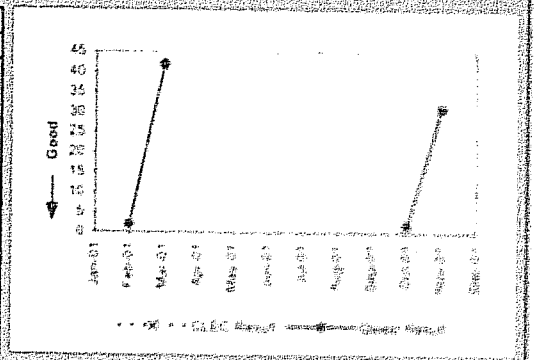
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					107	1	107 00		
Mar-01					216	7	30 86		
Apr-01					803	11	73 00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					29	2	14 50		
Oct-01					1031	16	64 44		
Nov-01					980	31	31 61		
Dec-01					9	1	9 00		



Checklist #14 - Resale - Primary ISDN Installation

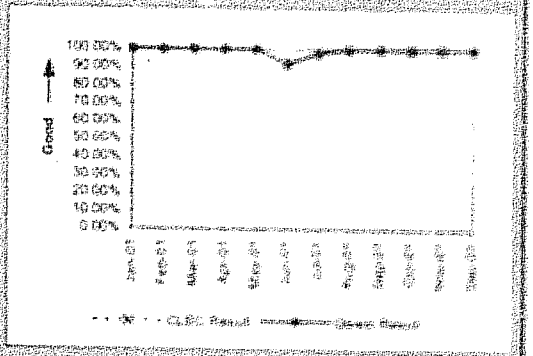
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01					2	1	2 00		
Apr-01					168	4	42 00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					2	1	2 00		
Dec-01					31	1	31 00		



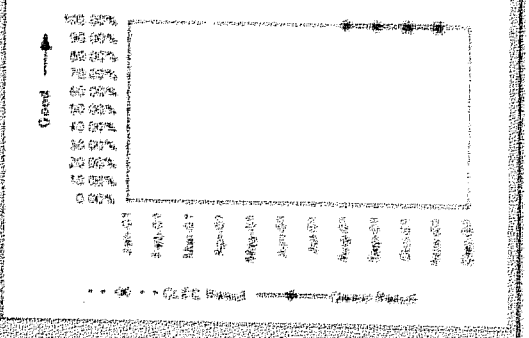
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					35	35	100 00%		
Feb-01					18	18	100 00%		
Mar-01					13	13	100 00%		
Apr-01					28	28	100 00%		
May-01					43	43	100 00%		
Jun-01					23	25	92 00%		
Jul-01					48	49	97 96%		
Aug-01					95	95	100 00%		
Sep-01					52	52	100 00%		
Oct-01	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A
Nov-01	2	2	100 00%	0 00%	25	25	100 00%	N/A	N/A
Dec-01					18	18	100 00%		



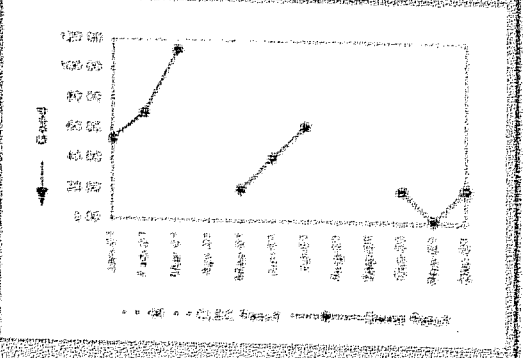
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					95	95	100 00%		
Sep-01					52	52	100 00%		
Oct-01	2	2	100 00%	0 00%	12	12	100 00%	N/A	N/A
Nov-01	2	2	100 00%	0 00%	25	25	100 00%	N/A	N/A
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

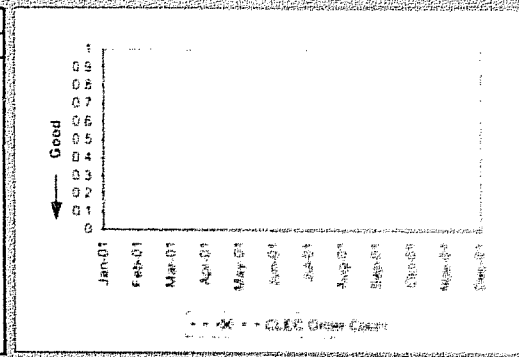
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					4073	76	53 59		
Feb-01					2065	29	71 21		
Mar-01					2038	18	113 22		
Apr-01									
May-01					841	41	20 51		
Jun-01					1680	40	42 00		
Jul-01					1260	20	63 00		
Aug-01									
Sep-01									
Oct-01					623	30	20 77		
Nov-01					3	3	1 00		
Dec-01					43	2	21 50		



Checklist #14 - Resale - Primary ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)

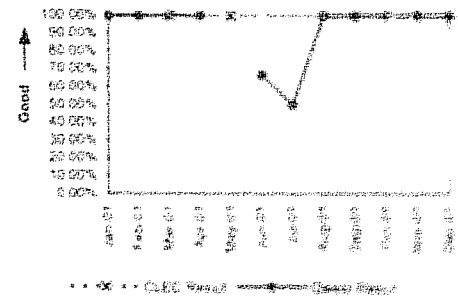
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 - Resale - Primary ISDN Repair

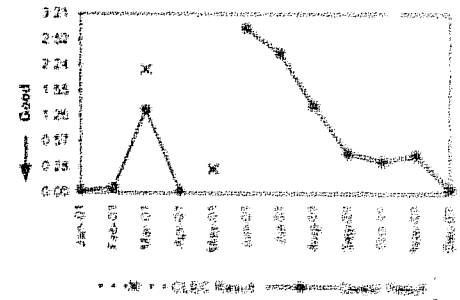
All Troubles Cleared within 4 hours (Percent) (MR-5)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					1	1	100 00%		
Feb-01					1	1	100 00%		
Mar-01	1	1	100 00%	0 00%	3	3	100 00%	N/A	N/A
Apr-01					1	1	100 00%		
May-01	1	1	100 00%	0 00%					
Jun-01					2	3	66 67%		
Jul-01					1	2	50 00%		
Aug-01					3	3	100 00%		
Sep-01					2	2	100 00%		
Oct-01					2	2	100 00%		
Nov-01					1	1	100 00%		
Dec-01					1	1	100 00%		



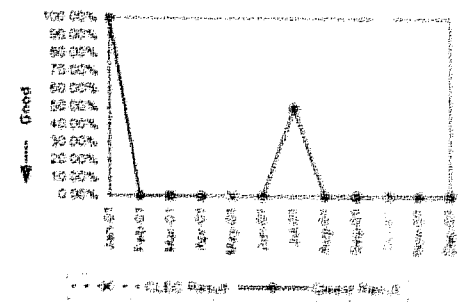
Mean Time to Restore (Hours:Minutes) (MR-6)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					0 03	1	0 03		
Feb-01					0:06	1	0 06		
Mar-01	2 20	1	2:20		4 41	3	1 34	0 94	-0 40
Apr-01					0 03	1	0 03		
May-01	0 28	1	0:28						
Jun-01					9 19	3	3 06		
Jul-01					5 17	2	2 38		
Aug-01					4 56	3	1 39		
Sep-01					1 30	2	0 45		
Oct-01					1 12	2	0 36		
Nov-01					0 43	1	0 43		
Dec-01					0:05	1	0:05		



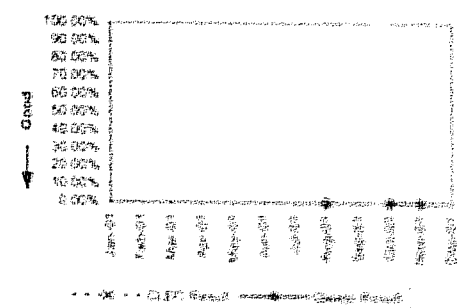
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					1	1	100 00%		
Feb-01					0	1	0 00%		
Mar-01	0	1	0 00%	0 00%	0	3	0 00%	N/A	N/A
Apr-01					0	1	0 00%		
May-01	0	1	0 00%	0 00%					
Jun-01					0	3	0 00%		
Jul-01					1	2	50 00%		
Aug-01					0	3	0 00%		
Sep-01					0	2	0 00%		
Oct-01					0	2	0 00%		
Nov-01					0	1	0 00%		
Dec-01					0	1	0 00%		



Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone Two

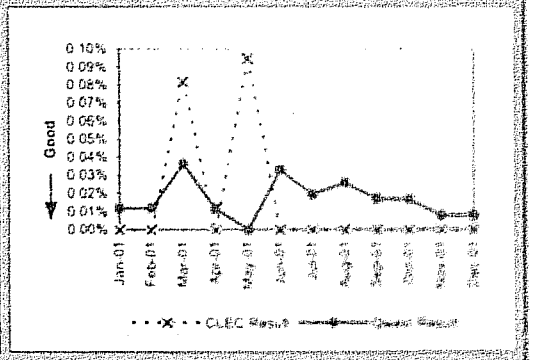
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					0	1	0 00%		
Sep-01									
Oct-01					0	1	0 00%		
Nov-01					0	1	0 00%		
Dec-01									



Checklist #14 - Resale - Primary ISDN Repair

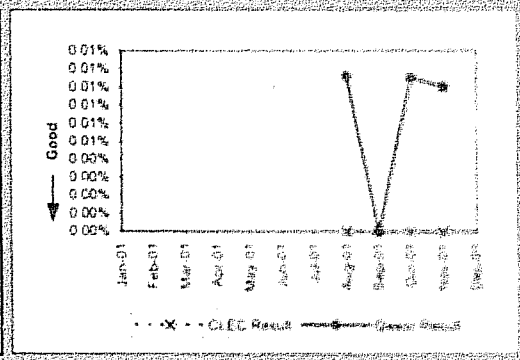
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	1224	0 00%	0 00%	1	8382	0 01%	-0 36	-1 22
	0	1224	0 00%	0 00%	1	8240	0 01%	-0 36	-1 22
	5	1224	0 08%	2 86%	3	8240	0 04%	0 78	-0 53
	0	1200	0 00%	0 00%	1	8311	0 01%	-0 36	-1 22
	1	1056	0 09%	3 08%	0	9128	0 00%	N/A	
	0	1056	0 00%	0 00%	3	9091	0 03%	-0 56	-1 34
	0	1056	0 00%	0 00%	2	10171	0 02%	-0 43	-1 26
	0	1056	0 00%	0 00%	3	11587	0 03%	-0 5	-1 3
	0	1080	0 00%	0 00%	2	11635	0 02%	-0 41	-1 25
	0	1213	0 00%	0 00%	2	11755	0 02%	-0 43	-1 26
	0	1213	0 00%	0 00%	1	12460	0 01%	-0 3	-1 18
	0	1213	0 00%	0 00%	1	12529	0 01%	-0 3	-1 18



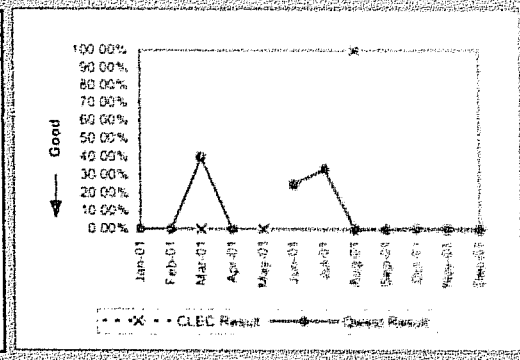
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	1056	0 00%	0 00%	1	11587	0 01%	-0 29	-1 18
	0	1080	0 00%	0 00%	0	11635	0 00%	N/A	N/A
	0	1213	0 00%	0 00%	1	11755	0 01%	-0 31	-1 19
	0	1213	0 00%	0 00%	1	12460	0 01%	-0 3	-1 18



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

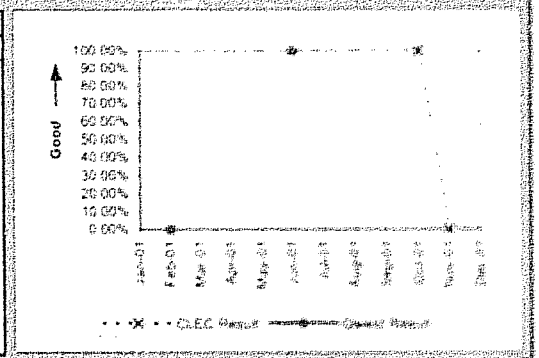
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
					0	1	0 00%		
					0	1	0 00%		
	0	1	0 00%	0 00%	2	5	40 00%	-0 75	-1 45
					0	1	0 00%		
	0	1	0 00%	0 00%					
					1	4	25 00%		
					1	3	33 33%		
	1	1	100 00%	0 00%	0	3	0 00%	N/A	-0 24
					0	2	0 00%		
					0	2	0 00%		
					0	1	0 00%		
					0	1	0.00%		



Checklist #14 - Resale - DS0 Installation

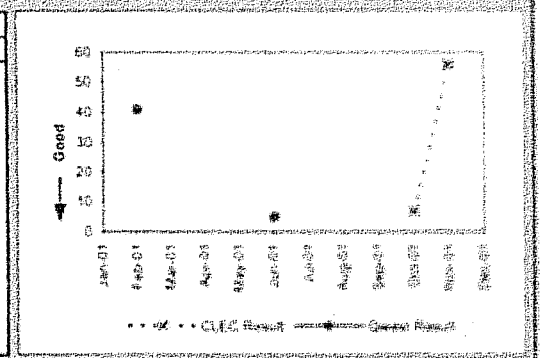
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					0	1	0 00%		
Mar-01									
Apr-01									
May-01									
Jun-01					5	5	100 00%		
Jul-01									
Aug-01									
Sep-01									
Oct-01	1	1	100 00%	0 00%					
Nov-01	0	1	0 00%	0 00%					
Dec-01									



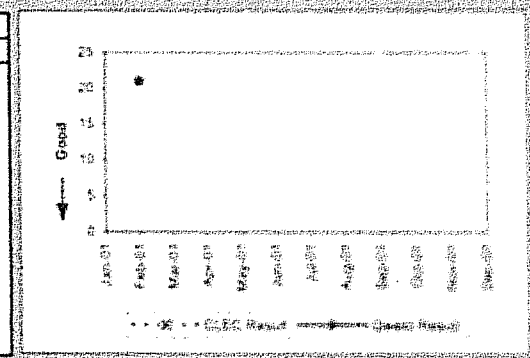
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					41	1	41 00		
Mar-01									
Apr-01									
May-01									
Jun-01					25	5	5 00		
Jul-01									
Aug-01									
Sep-01									
Oct-01	7	1	7 00						
Nov-01	56	1	56 00						
Dec-01									



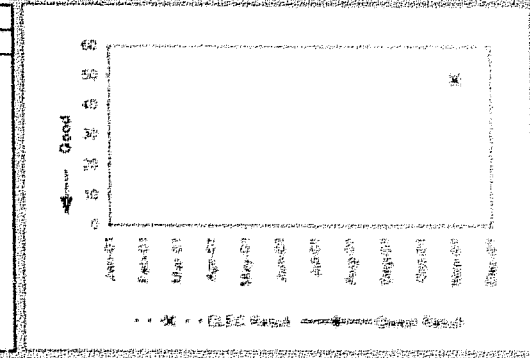
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					21	1	21 00		
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

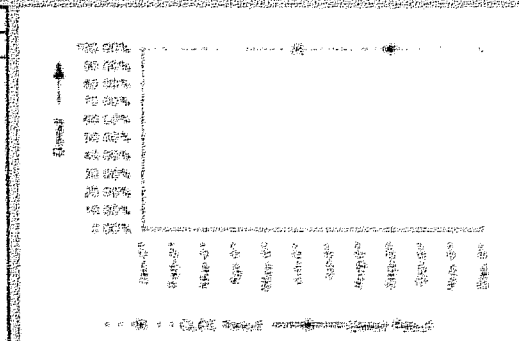
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	49	1	49 00						
Dec-01									



Checklist #14 - Resale - DS0 Installation

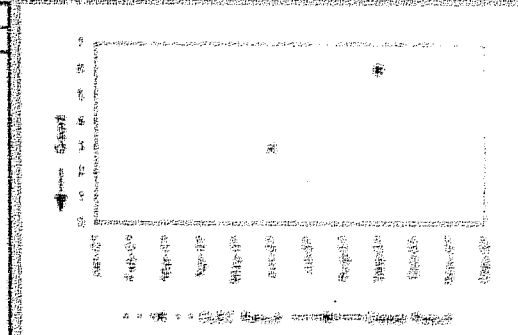
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	1	1	100 00%	0 00%					
Jul-01									
Aug-01									
Sep-01					1	1	100 00%		
Oct-01									
Nov-01									
Dec-01									



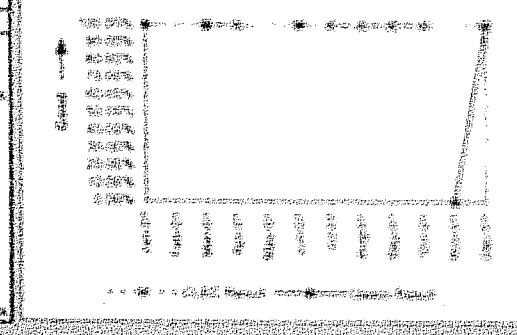
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	3	1	3 00						
Jul-01									
Aug-01									
Sep-01					6	1	6 00		
Oct-01									
Nov-01									
Dec-01									



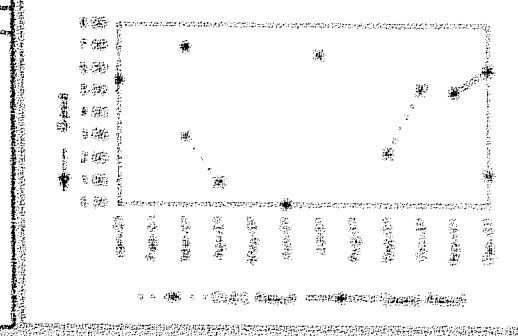
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					2	2	100 00%		
Feb-01									
Mar-01	1	1	100 00%	0 00%	1	1	100 00%	N/A	N/A
Apr-01	1	1	100 00%	0 00%					
May-01									
Jun-01					1	1	100 00%		
Jul-01	3	3	100 00%	0 00%					
Aug-01	1	1	100 00%	0 00%					
Sep-01	3	3	100 00%	0 00%					
Oct-01	8	8	100 00%	0 00%					
Nov-01					0	1	0 00%		
Dec-01	21	21	100 00%	0 00%	1	1	100 00%	N/A	N/A



Installation Interval (Average Days) (OP-4)-- No Dispatches

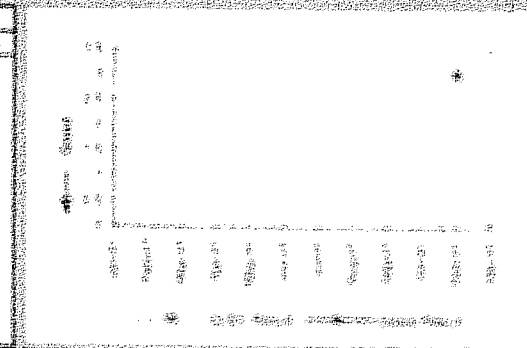
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					11	2	5 50		
Feb-01									
Mar-01	3	1	3 00		7	1	7 00		
Apr-01	1	1	1 00						
May-01									
Jun-01					0	1	0 00		
Jul-01	20	3	6 67	0 58					
Aug-01									
Sep-01	7	3	2 33	0 58					
Oct-01	36	7	5 14	0 38					
Nov-01					5	1	5 00		
Dec-01	29	21	1.38	0 80	6	1	6 00		



Checklist #14 - Resale - DSO Installation

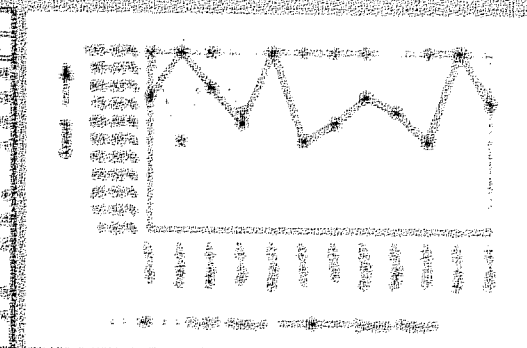
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A >- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01					3	1	3.00		
Dec-01									



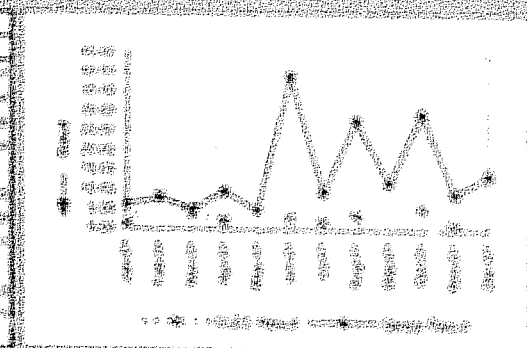
Installation Commitments Met (Percent) (OP-3 >- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	3	3	100.00%	0.00%	3	4	75.00%	[illegible]	[illegible]
Feb-01	1	2	50.00%	50.00%	3	3	100.00%	[illegible]	[illegible]
Mar-01	4	4	100.00%	0.00%	4	5	80.00%	[illegible]	[illegible]
Apr-01	2	3	66.67%	47.14%	3	5	60.00%	[illegible]	[illegible]
May-01					4	4	100.00%		
Jun-01	3	3	100.00%	0.00%	2	4	50.00%	[illegible]	[illegible]
Jul-01	2	2	100.00%	0.00%	3	5	60.00%	[illegible]	[illegible]
Aug-01	5	5	100.00%	0.00%	3	4	75.00%	[illegible]	[illegible]
Sep-01					6	9	66.67%		
Oct-01	6	6	100.00%	0.00%	9	18	50.00%	[illegible]	[illegible]
Nov-01	1	1	100.00%	0.00%	3	3	100.00%	[illegible]	[illegible]
Dec-01					5	7	71.43%		



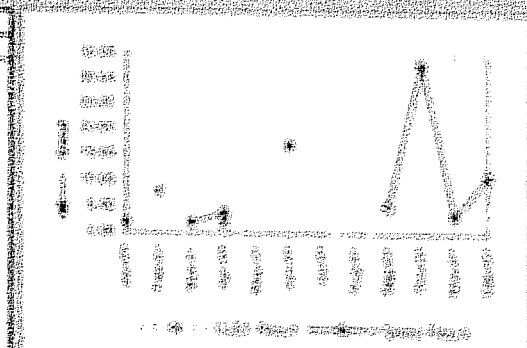
Installation Interval (Average Days) (OP-4 >- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	4	3	1.33	1.53	26	4	6.50	[illegible]	[illegible]
Feb-01	17	2	8.50	4.95	24	3	8.00	[illegible]	[illegible]
Mar-01	16	4	4.00	1.15	27	5	5.40	[illegible]	[illegible]
Apr-01	7	3	2.33	1.53	49	5	9.80	[illegible]	[illegible]
May-01					20	4	5.00		
Jun-01	9	3	3.00	1.73	118	3	39.33	[illegible]	[illegible]
Jul-01	4	2	2.00	2.83	58	6	9.67	[illegible]	[illegible]
Aug-01	18	5	3.60	2.19	84	3	28.00	[illegible]	[illegible]
Sep-01					133	11	12.00		
Oct-01	33	6	5.50	3.02	975	33	29.55	[illegible]	[illegible]
Nov-01	1	1	1.00		45	5	9.00	[illegible]	[illegible]
Dec-01					113	4	28.00		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A >- Interval Zone Two

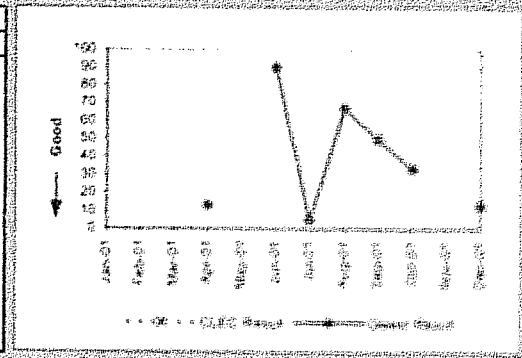
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					2	1	2.00		
Feb-01	8	1	8.00						
Mar-01					2	1	2.00		
Apr-01	2	1	2.00		4	1	4.00		
May-01									
Jun-01					17	1	17.00		
Jul-01									
Aug-01									
Sep-01					16	3	5.33		
Oct-01					625	19	32.89		
Nov-01					7	2	3.50		
Dec-01					22	3	11.00		



Checklist #14 - Resale - DS0 Installation

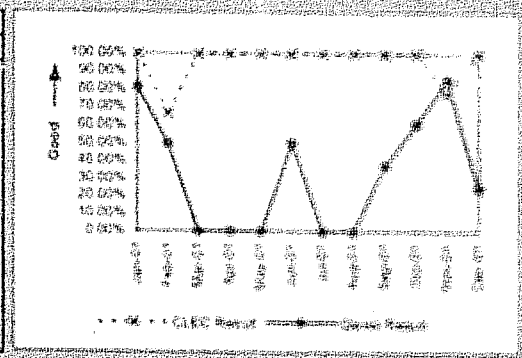
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01					13	1	13 00		
May-01									
Jun-01					90	1	90 00		
Jul-01					10	2	5 00		
Aug-01					67	1	67 00		
Sep-01					50	1	50 00		
Oct-01					202	6	33 67		
Nov-01									
Dec-01					26	2	13 00		



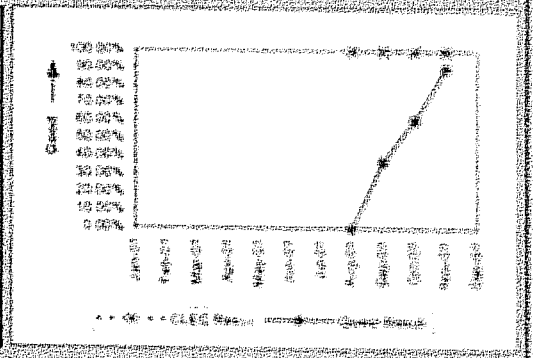
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	5	5	100 00%	0 00%	39	48	81 25%	-1 02	-1 62
Feb-01	2	3	66 67%	47 14%	3	6	50 00%	-0 47	-1 29
Mar-01	4	4	100 00%	0 00%	0	7	0 00%	N/A	
Apr-01	5	5	100 00%	0 00%	0	7	0 00%	N/A	
May-01	2	2	100 00%	0 00%	0	5	0 00%	N/A	
Jun-01	3	3	100 00%	0 00%	4	8	50 00%	-1 46	-1 9
Jul-01	5	5	100 00%	0 00%	0	8	0 00%	N/A	
Aug-01	6	6	100 00%	0 00%	0	5	0 00%	N/A	
Sep-01	5	5	100 00%	0 00%	3	8	37 50%	-2 26	-2 38
Oct-01	9	9	100 00%	0 00%	14	23	60 87%	-2 04	-2 24
Nov-01	7	9	77 78%	41 57%	17	20	85 00%	0 42	-0 74
Dec-01	12	12	100.00%	0.00%	2	8	25 00%	-3 79	-3 33



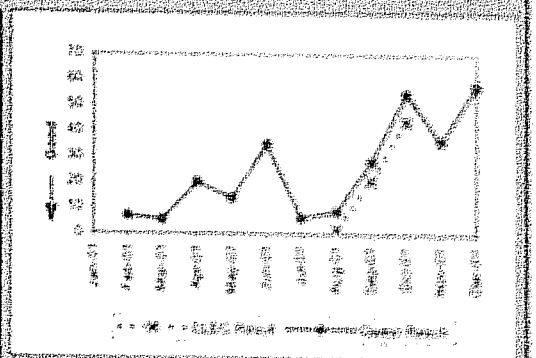
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	6	100 00%	0.00%	0	5	0 00%	N/A	
Sep-01	5	5	100 00%	0 00%	3	8	37 50%	-2 26	-2 38
Oct-01	9	9	100 00%	0.00%	14	23	60 87%	-2 04	-2 24
Nov-01	9	9	100 00%	0 00%	18	20	90 00%	-0 83	-1 5
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

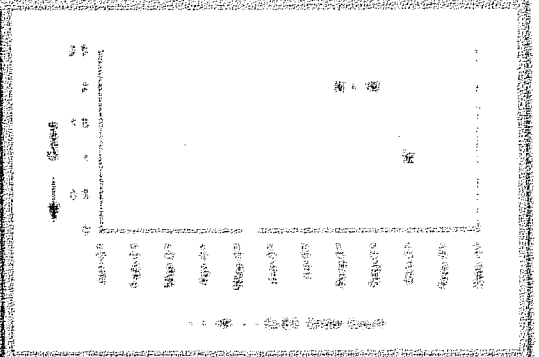
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01					7	1	7 00		
Mar-01					11	2	5 50		
Apr-01					20	1	20 00		
May-01					14	1	14 00		
Jun-01					35	1	35 00		
Jul-01					13	2	6 50		
Aug-01	6	3	2 00	0 00	236	27	8 74	-1 58	-1 96
Sep-01	63	3	21 00	0 00	704	25	28 16	-1 64	-2
Oct-01	44	1	44 00		274	5	54 80	-0 43	-1 26
Nov-01					436	12	36 33		
Dec-01					579	10	57 90		



Checklist #14 - Resale - DS0 Installation

Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)

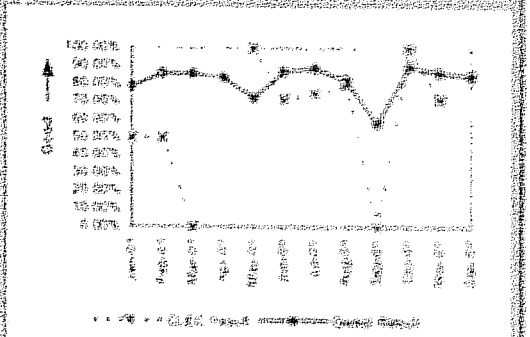
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 - Resale - DS0 Repair

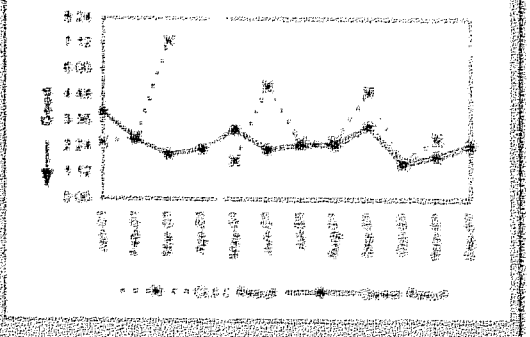
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	1	2	50 00%	50 00%	70	89	78 65%	0 77	-0 53
Feb-01	3	6	50 00%	50 00%	115	134	85 82%	1 98	0 2
Mar-01	0	2	0 00%	0 00%	72	84	85 71%	2 33	0 47
Apr-01					76	91	83 52%		
May-01	5	5	100 00%	0 00%	89	123	72 36%	-1 35	-1 87
Jun-01	5	7	71 43%	45 18%	120	138	86 96%	1 05	-0 36
Jul-01	3	4	75 00%	43 30%	125	141	88 65%	0 72	-0 58
Aug-01	8	10	80 00%	40 00%	118	144	81 94%	0 18	-0 89
Sep-01	0	1	0 00%	0 00%	80	138	57 97%	0 8	-0 51
Oct-01	2	2	100 00%	0 00%	126	141	89 36%	-0 45	-1 29
Nov-01	5	7	71 43%	45 18%	63	73	86 30%	0 96	-0 42
Dec-01					54	64	84 38%		



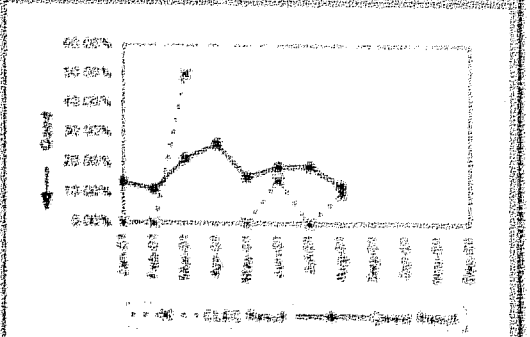
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	5 14	2	2 37	3 05	357 49	89	4 01	-0 21	-1 13
Feb-01	17 11	6	2 52	3 00	368 54	134	2 45	0 5	-0 7
Mar-01	14 40	2	7 20	3 12	173 35	84	2 04	1 91	0 96
Apr-01					210 14	91	2 19		
May-01	8 57	5	1 47	1 28	396 22	123	3 13	-0 62	-1 38
Jun-01	36 45	7	5 15	8 54	318 48	138	2 19	1 3	-0 21
Jul-01	10 33	4	2 38	1 44	356 54	141	2 32	0 5	-0 7
Aug-01	26 55	10	2 41	3 55	363 19	144	2 31	0 28	-0 83
Sep-01	5 00	1	5 00		465 08	138	3 22	0 47	-0 72
Oct-01	3 25	2	1 43	0 47	238 14	141	1 41	0 31	-0 81
Nov-01	19 41	7	2 49	2 28	146 12	73	2 00	0 79	-0 53
Dec-01					161 29	64	2 31		



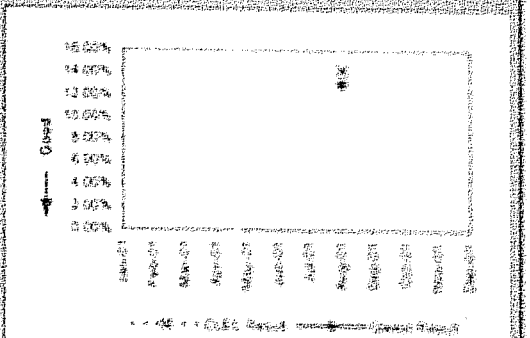
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	0	2	0 00%	0 00%	12	89	13 48%	-0 55	-1 34
Feb-01	0	6	0 00%	0 00%	15	134	11 19%	-0 85	-1 52
Mar-01	1	2	50 00%	50 00%	18	84	21 43%	0 76	-0 54
Apr-01					24	91	26 37%		
May-01	0	5	0 00%	0.00%	19	123	15 45%	-0 94	-1 57
Jun-01	1	7	14 29%	34 99%	26	138	18 84%	-0 3	-1 18
Jul-01	0	4	0 00%	0.00%	27	141	19 15%	-0 96	-1 56
Aug-01	1	10	10 00%	30 00%	18	144	12 50%	-0 23	-1 14
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

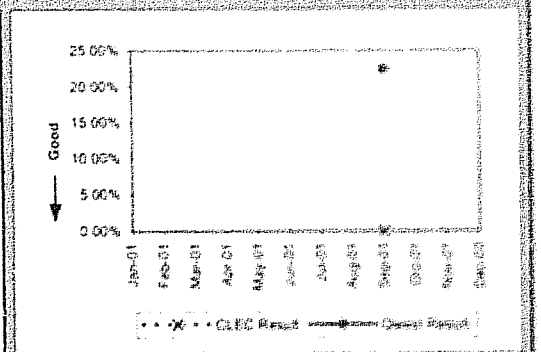
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	7	14 29%	34 99%	14	107	13 08%	0 11	-0 93
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Resale - DS0 Repair

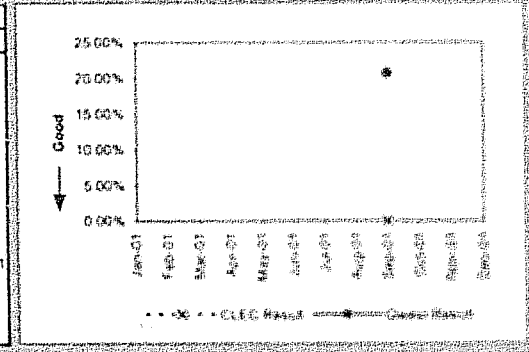
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
	0	1	0 00%	0 00%	31	138	22 46%	-0 54	-1 33



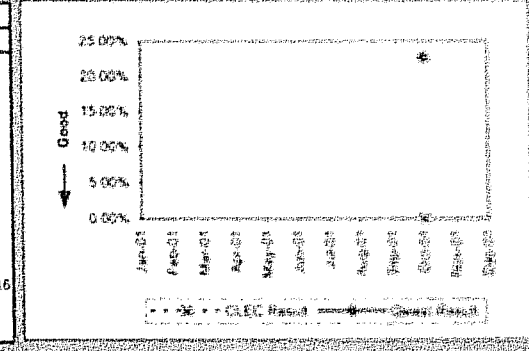
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
	0	1	0 00%	0 00%	23	111	20 72%	-0 51	-1 31



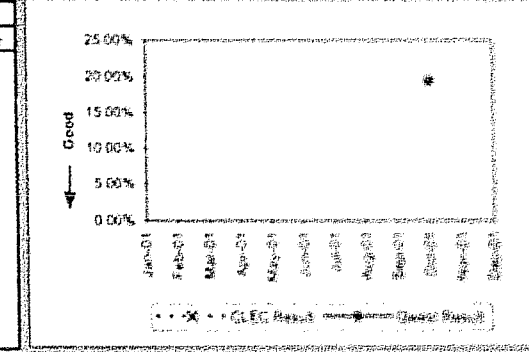
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
	0	2	0 00%	0 00%	32	141	22 70%	-0 76	-1 46



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

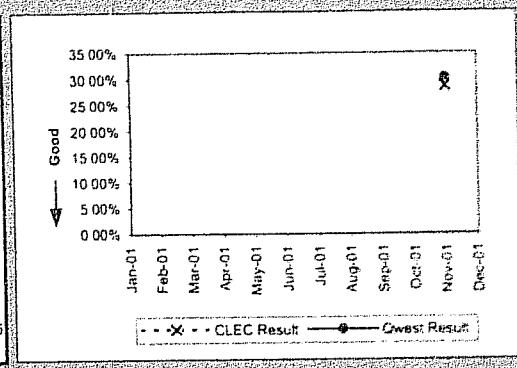
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
					15	77	19 48%		



Checklist #14 - Resale - DS0 Repair

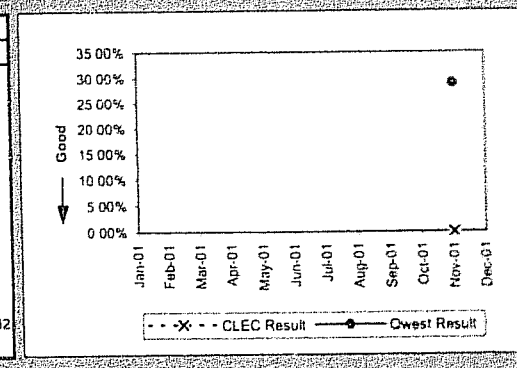
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22	73	30.14%	-0.09	-1.05



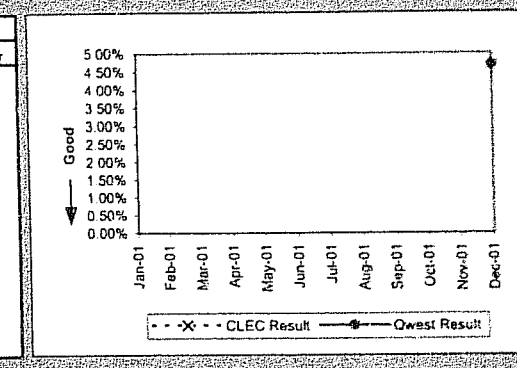
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11	38	28.95%	-1.34	-1.82



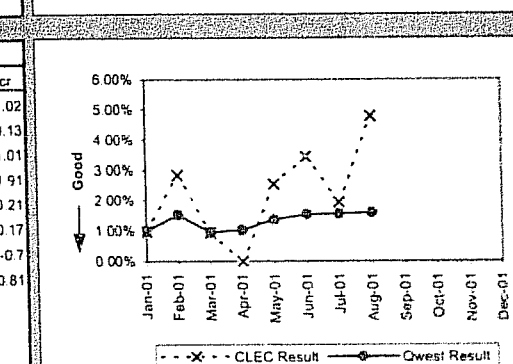
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3	64	4.69%		



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

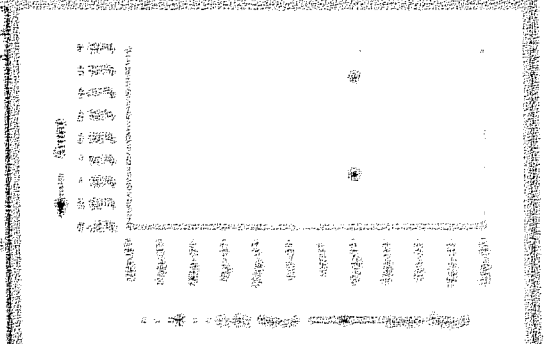
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89	8972	0.99%	-0.03	-1.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	134	8802	1.52%	1.43	-0.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84	8802	0.95%	-0.01	-1.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	91	8849	1.03%	-1.5	-1.91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	123	8955	1.37%	1.3	-0.21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	138	8997	1.53%	1.93	0.17
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	141	9042	1.56%	0.49	-0.7
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	144	9075	1.59%	2.98	0.81



Checklist #14 - Resale - [illegible]

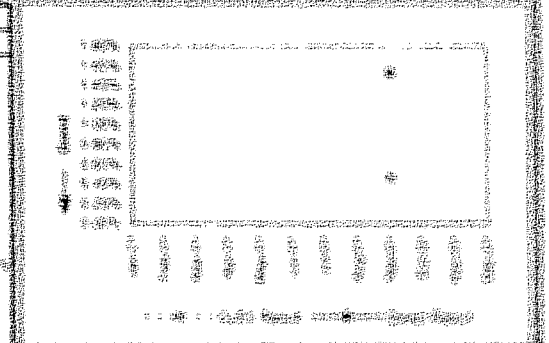
Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Std Dev	Std Dev
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	7	209	3.35%	17.99%	107	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01									
Oct-01									
Nov-01									
Dec-01									



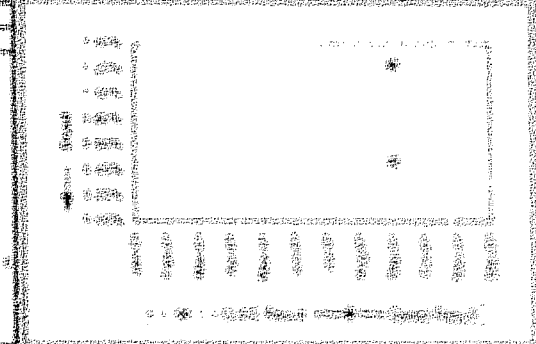
Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Std Dev	Std Dev
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	1	211	0.47%	6.87%	138	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									
Nov-01									
Dec-01									



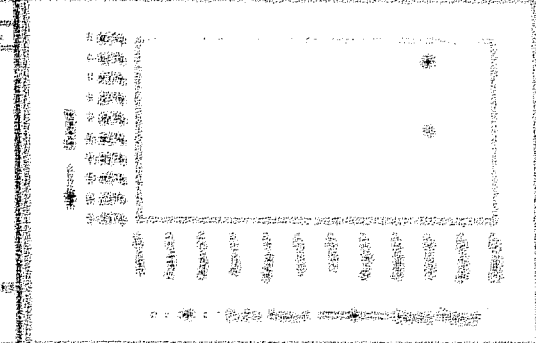
Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Std Dev	Std Dev
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	1	211	0.47%	6.87%	111	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									
Nov-01									
Dec-01									



Trouble Rate (Percent) (MR-8) -- Interval Zone One and Two

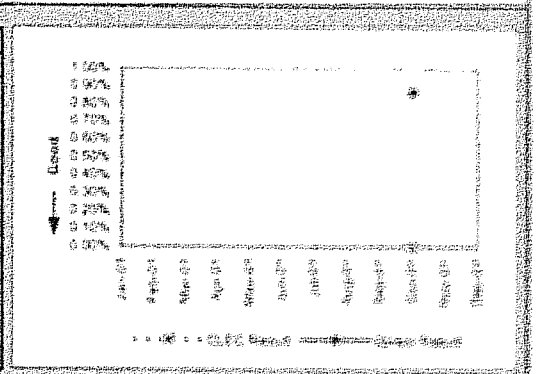
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Std Dev	Std Dev
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	2	222	0.90%	9.45%	141	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01									



Checklist #14 - Resale - DS0 Repair

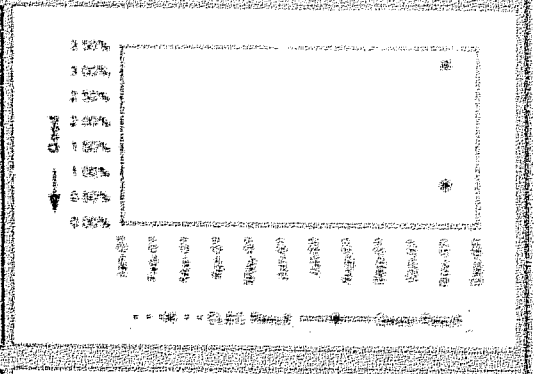
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	222	0 00%	0 00%	77	8893	0 87%	-1 38	-1 84



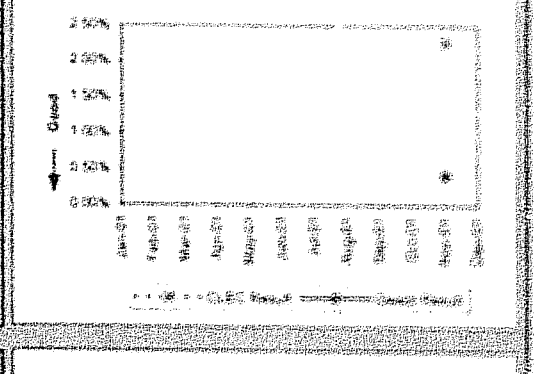
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	7	220	3 18%	17 55%	73	8975	0 81%	2 95	0 75



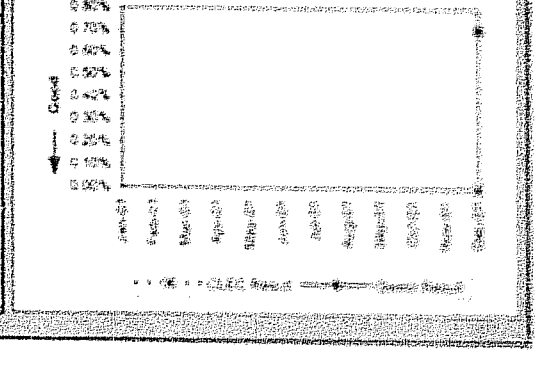
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	5	220	2 27%	14 90%	38	8975	0 42%	2 94	0 75



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

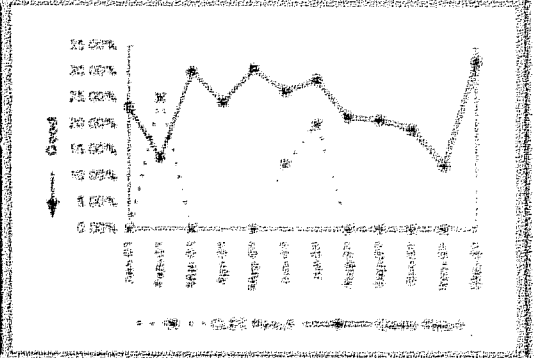
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0	209	0.00%	0.00%	64	9025	0 71%	-1 21	-1 73



Checklist #14 - Resale - DS0 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

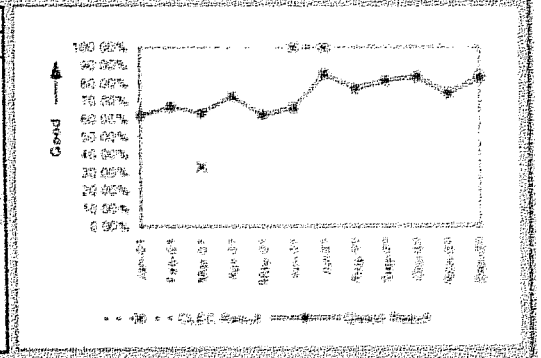
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	0	2	0 00%	0 00%	27	116	23 28%	-0 77	-1 47
Feb-01	2	8	25 00%	43 30%	21	155	13 55%	0 85	-0 48
Mar-01	0	2	0 00%	0 00%	36	120	30 00%	-0 92	-1 56
Apr-01					29	120	24 17%		
May-01	0	5	0 00%	0 00%	54	177	30 51%	-1 46	-1 89
Jun-01	1	8	12 50%	33 07%	49	187	26 20%	-0 86	-1 52
Jul-01	1	5	20 00%	40 00%	56	197	28 43%	-0 41	-1 23
Aug-01	0	10	0 00%	0 00%	39	183	21 31%	-1 8	-1 97
Sep-01	0	1	0 00%	0 00%	36	174	20 69%	-0 51	-1 31
Oct-01	0	2	0 00%	0 00%	33	174	18 97%	-0 68	-1 41
Nov-01	0	7	0 00%	0 00%	10	83	12 05%	-0 94	-1 57
Dec-01					30	94	31 91%		



Checklist #14 - Resale - DS1 Installation

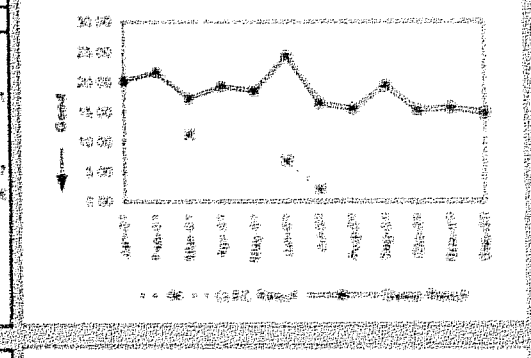
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					41	66	62 12%		
[illegible]					46	69	66 67%		
[illegible]	1	3	33 33%	47 14%	83	131	63 36%	0 93	-0 44
[illegible]					64	88	72 73%		
[illegible]					46	74	62 16%		
[illegible]	2	2	100 00%	0 00%	49	74	66 22%	-1	-1 61
[illegible]	1	1	100 00%	0 00%	62	73	84 93%	-0 42	-1 25
[illegible]					70	91	76 92%		
[illegible]					57	70	81 43%		
[illegible]					85	102	83 33%		
[illegible]					80	108	74 07%		
[illegible]					68	82	82 93%		



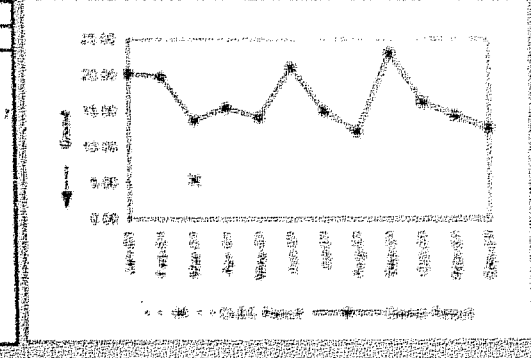
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					1341	66	20 32		
[illegible]					1450	67	21 64		
[illegible]	34	3	11 33	1 53	2257	130	17 36	-1 01	-1 61
[illegible]					1641	85	19 31		
[illegible]					1375	74	18 58		
[illegible]	14	2	7 00	0 00	1775	73	24 32	-1 15	-1 7
[illegible]	2	1	2 00		2070	125	16 56	-0 98	-1 8
[illegible]					2011	129	15 59		
[illegible]					1946	100	19 46		
[illegible]					1968	128	15 38		
[illegible]					1920	122	15 74		
[illegible]					1365	92	14 84		



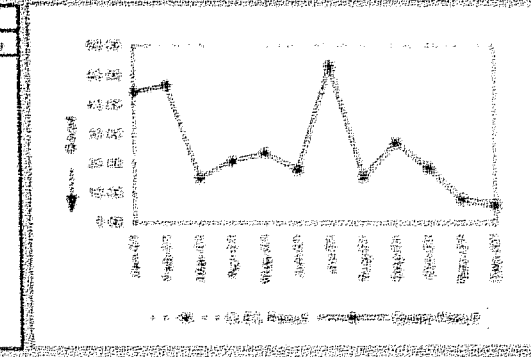
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					445	22	20 23		
[illegible]					357	18	19 83		
[illegible]	11	2	5 50	2 12	536	39	13 74	-1 18	-1 7
[illegible]					310	20	15 50		
[illegible]					240	17	14 12		
[illegible]					463	22	21 05		
[illegible]					359	24	14 96		
[illegible]					291	24	12 12		
[illegible]					575	25	23 00		
[illegible]					308	19	16 21		
[illegible]					501	35	14 31		
[illegible]					213	17	12 53		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

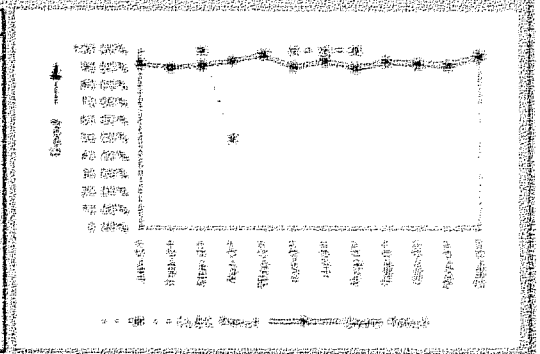
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					134	3	44 67		
[illegible]					234	5	46 80		
[illegible]					138	9	15 33		
[illegible]					84	4	21 00		
[illegible]					262	11	23 82		
[illegible]					54	3	18 00		
[illegible]					213	4	53 25		
[illegible]					78	5	15 60		
[illegible]					136	5	27 20		
[illegible]					129	7	18 43		
[illegible]					55	7	7 86		
[illegible]					12	2	6 00		



Checklist #14 - Resale - DS1 Installation

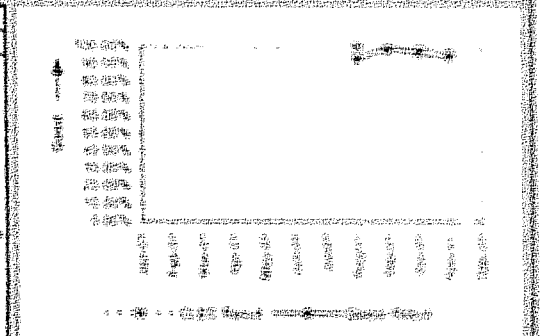
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					94	102	92 16%		
Feb-01					73	81	90 12%		
Mar-01	2	2	100 00%	0 00%	109	119	91 60%	-0 42	-1 26
Apr-01	1	2	50 00%	50 00%	125	133	93 99%	1 53	-0 01
May-01					99	102	97 06%		
Jun-01	1	1	100 00%	0 00%	88	97	90 72%	-0 37	1 19
Jul-01	2	2	100 00%	0 00%	105	112	93 75%	-0 36	1 22
Aug-01	1	1	100 00%	0 00%	116	129	89 92%	-0 33	1 2
Sep-01					108	116	93 10%		
Oct-01					106	115	92 17%		
Nov-01					115	126	91 27%		
Dec-01					104	108	96 30%		



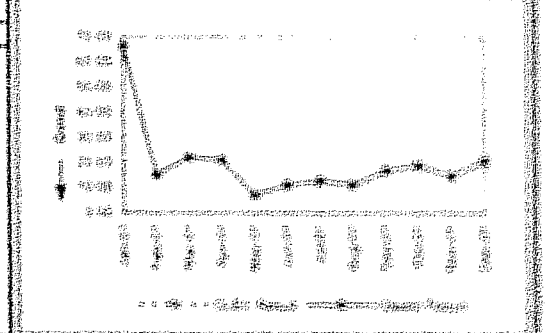
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100 00%	0 00%	120	129	93 02%	-0 27	1 19
Sep-01					114	116	98 28%		
Oct-01					111	115	96 52%		
Nov-01					119	126	94 44%		
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

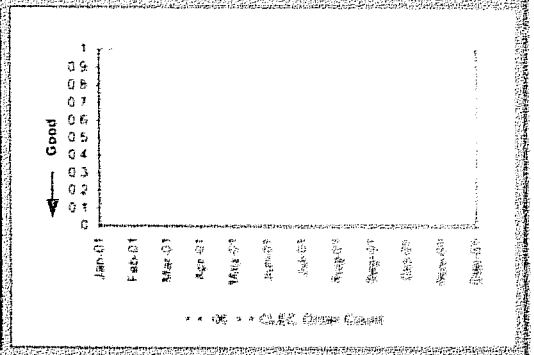
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					265	4	66 25		
Feb-01					472	31	15 23		
Mar-01					288	13	22 15		
Apr-01					106	5	21 20		
May-01					80	11	7 27		
Jun-01					156	14	11 14		
Jul-01					270	21	12 86		
Aug-01					304	27	11 26		
Sep-01					423	25	16 92		
Oct-01					436	23	18 96		
Nov-01					518	35	14 80		
Dec-01					542	26	20 85		



Checklist #14 - Resale - DS1 Installation

Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)

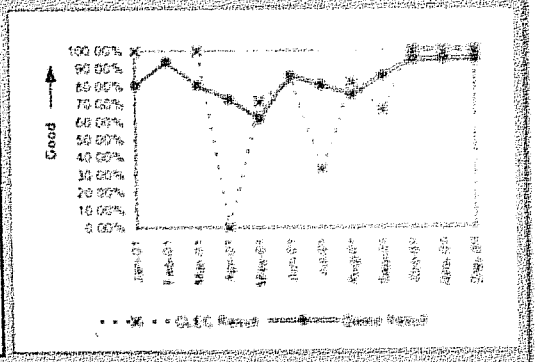
	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 - Resale - DS1 Repair

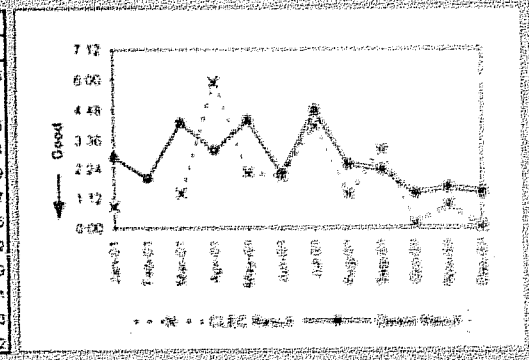
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1	1	100 00%	0 00%	42	52	80 77%	-0 48	-1 29
					163	174	93 68%		
	9	9	100 00%	0 00%	66	82	80 49%	-1 4	-1 65
	2	2	0 00%	0 00%	42	58	72 41%	1 79	0 09
	5	7	71 43%	45 18%	48	78	61 54%	-0 52	-1 31
	5	6	83 33%	37 27%	84	98	85 71%	0 17	-0 89
	1	3	33 33%	47 14%	61	76	80 26%	1 6	-0 03
	9	11	81 82%	38 57%	113	151	74 83%	-0 52	-1 31
	2	3	66 67%	47 14%	48	56	85 71%	0 74	-0 55
	5	5	100 00%	0 00%	67	71	94 37%	-0 53	-1 32
	5	5	100 00%	0 00%	68	72	94 44%	-0 52	-1 32
	1	1	100 00%	0 00%	55	58	94 83%	-0 23	-1 14



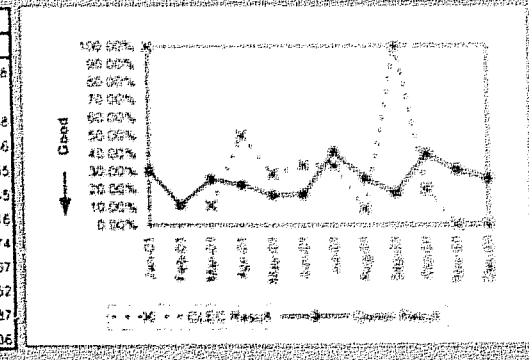
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	0 53	1	0 53		151 05	52	2:54	-0 57	-1 35
					351 20	174	2:01		
	12 41	9	1 25	0 43	352 35	82	4 18	-0 92	-1 56
	11 00	2	5 55	1 52	183 50	58	3 10	1 25	-0 24
	15 46	7	2 15	2 01	342 44	78	4 24	-0 6	-1 49
	12 28	6	2 05	2:05	218 30	98	2:14	-0 12	-1 07
	12 34	3	4 11	3 11	364 21	76	4 48	-0 08	-1 05
	15 35	11	1 23	2 10	389 52	151	2 35	-1 35	-1 82
	9 34	3	3 11	5 09	132 40	56	2 22	0 85	-0 49
	0 55	5	0 11	0:12	99 55	71	1 24	-1 16	-1 71
	4 41	5	0 56	1:16	117 14	72	1 38	-0 38	-1 23
	0 03	1	0 03		83 31	58	1 26	-0 36	-1 22



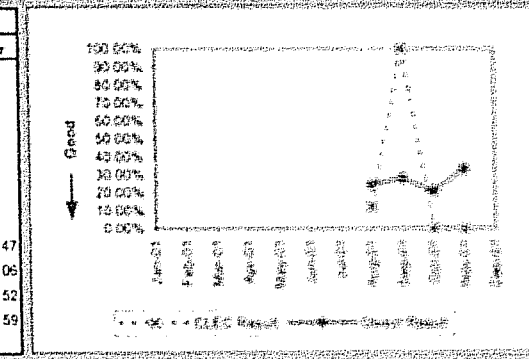
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1	1	100 00%	0 00%	16	52	30 77%	1 01	-0 36
					20	174	11 49%		
	1	9	11 11%	31 43%	21	82	25 61%	-0 95	-1 58
	1	2	50 00%	50 00%	13	58	22 41%	0 72	-0 56
	2	7	28 57%	45 18%	13	78	16 67%	0 74	-0 55
	2	6	33 33%	47 14%	17	98	17 35%	0 9	-0 45
	1	3	33 33%	47 14%	31	76	40 79%	-0 26	-1 16
	1	11	9 09%	28 75%	39	151	25 83%	-1 22	-1 74
	3	3	100 00%	0 00%	10	56	17 86%	2 74	0 67
	1	5	20 00%	40 00%	28	71	39 44%	-0 86	-1 52
	0	5	0 00%	0 00%	22	72	30 56%	-1 43	-1 87
	0	1	0 00%	0 00%	15	58	25.86%	-0 59	-1 36



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

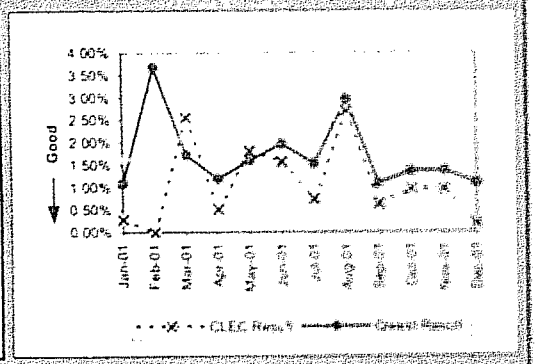
	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
	1	8	12 50%	33 07%	26	105	24 76%	-0 77	-1 47
	2	2	100 00%	0 00%	7	25	28 00%	1 74	0 06
	0	3	0 00%	0 00%	8	38	21 05%	-0 86	-1 52
	0	2	0 00%	0 00%	11	33	33 33%	-0 97	-1 59



Checklist #14 - Resale - DS1 Repair

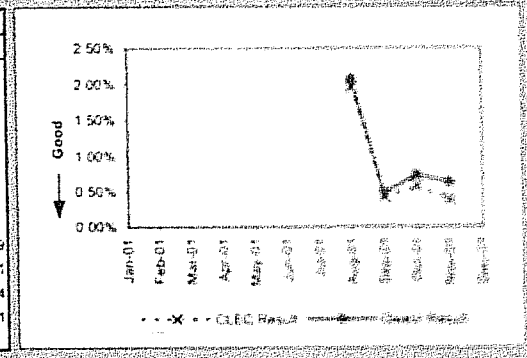
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	0	348	0.29%	5.35%	52	4718	1.10%	-1.4	-1.85
[illegible]	0	352	0.00%	0.00%	174	4721	3.69%	-3.54	-3.15
[illegible]	0	357	2.56%	15.79%	82	4721	1.74%	1.1	-0.33
[illegible]	0	362	0.52%	7.19%	58	4836	1.20%	-1.18	-1.72
[illegible]	1	364	1.52%	13.38%	78	4846	1.61%	0.36	-0.78
[illegible]	0	364	1.67%	12.45%	98	4966	1.97%	-0.54	-1.33
[illegible]	1	403	0.74%	8.60%	76	4955	1.53%	-1.24	-1.75
[illegible]	11	409	2.69%	16.18%	151	5094	2.96%	-0.32	-1.19
[illegible]	1	421	0.64%	7.96%	56	5153	1.09%	-0.9	-1.55
[illegible]	0	519	0.96%	9.77%	71	5199	1.37%	-0.75	-1.46
[illegible]	0	521	0.96%	9.75%	72	5224	1.38%	-0.78	-1.48
[illegible]	1	528	0.19%	4.36%	58	5302	1.09%	-1.9	-2.16



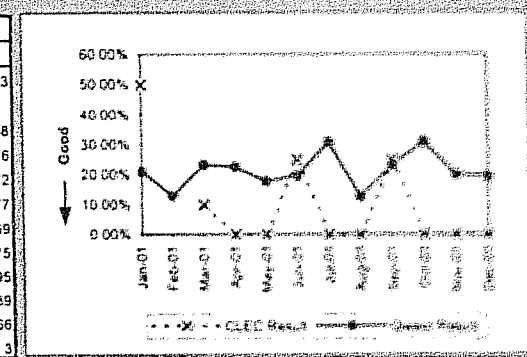
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

[illegible]	[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	8	408	1.96%	13.85%	105	5094	2.06%	-0.14	-1.09
[illegible]	2	411	0.42%	6.50%	25	5153	0.49%	-0.18	-1.11
[illegible]	3	519	0.58%	7.58%	38	5199	0.73%	-0.39	-1.24
[illegible]	2	521	0.38%	6.18%	33	5224	0.63%	-0.68	-1.41



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

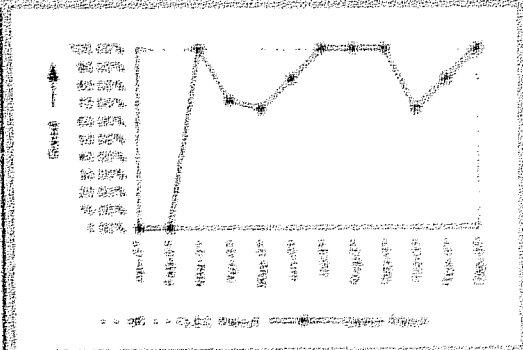
[illegible]	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	1	2	50.00%	50.00%	14	66	21.21%	0.77	-0.53
[illegible]					26	200	13.00%		
[illegible]	1	10	10.00%	30.00%	25	107	23.36%	-0.96	-1.58
[illegible]	0	2	0.00%	0.00%	17	75	22.67%	-0.76	-1.46
[illegible]	0	7	0.00%	0.00%	17	95	17.89%	-1.19	-1.72
[illegible]	2	8	25.00%	43.30%	24	122	19.67%	0.37	-0.77
[illegible]	0	3	0.00%	0.00%	34	110	30.91%	-1.14	-1.69
[illegible]	0	11	0.00%	0.00%	22	173	12.72%	-1.23	-1.75
[illegible]	1	4	25.00%	43.30%	17	73	23.29%	0.08	-0.95
[illegible]	0	5	0.00%	0.00%	32	103	31.07%	-1.47	-1.89
[illegible]	0	5	0.00%	0.00%	18	90	20.00%	-1.09	-1.66
[illegible]	0	1	0.00%	0.00%	14	72	19.44%	-0.49	-1.3



Checklist #14 - Resale - Installation for DS3 and Higher

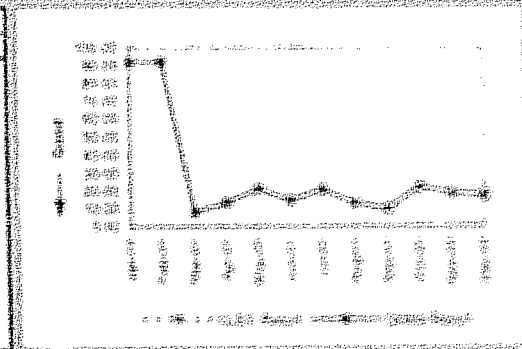
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01					0	4	0.00%		
Feb-01					0	1	0.00%		
Mar-01					2	2	100.00%		
Apr-01					5	7	71.43%		
May-01					2	3	66.67%		
Jun-01					5	6	83.33%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					2	2	100.00%		
Oct-01					2	3	66.67%		
Nov-01					5	6	83.33%		
Dec-01					2	2	100.00%		



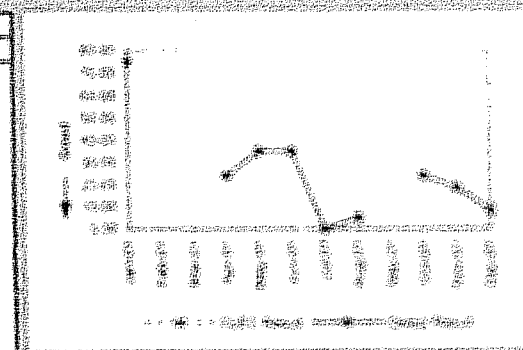
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01					368	4	92.00		
Feb-01					92	1	92.00		
Mar-01					16	2	8.00		
Apr-01					96	7	13.71		
May-01					64	3	21.33		
Jun-01					89	6	14.83		
Jul-01					83	4	20.75		
Aug-01					65	5	13.00		
Sep-01					20	2	10.00		
Oct-01					133	6	22.17		
Nov-01					167	9	18.56		
Dec-01					157	9	17.44		



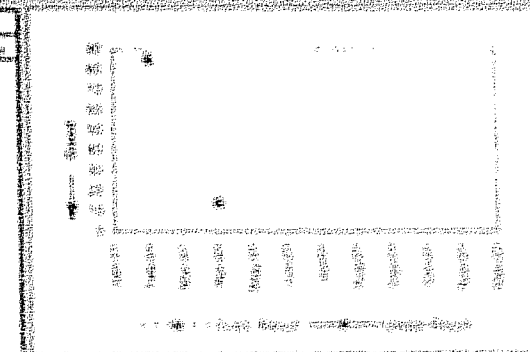
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01					300	4	75.00		
Feb-01									
Mar-01									
Apr-01					24	1	24.00		
May-01					35	1	35.00		
Jun-01					35	1	35.00		
Jul-01					0	1	0.00		
Aug-01					10	2	5.00		
Sep-01									
Oct-01					71	3	23.67		
Nov-01					73	4	18.25		
Dec-01					24	3	8.00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

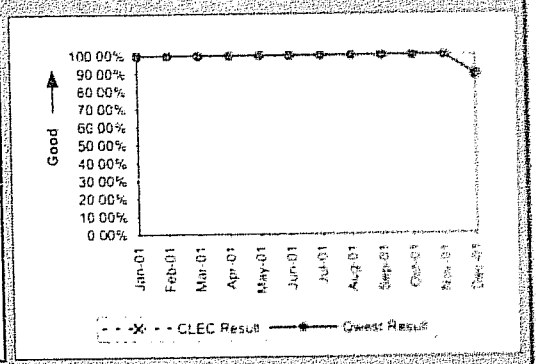
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01									
Feb-01					85	1	85.00		
Mar-01									
Apr-01					14	1	14.00		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Resale - Installation for DS3 and Higher

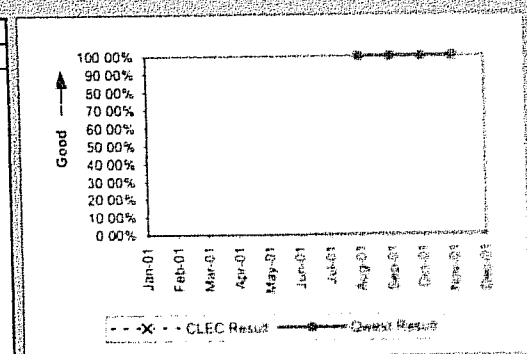
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					7	7	100 00%		
[illegible]					5	5	100 00%		
[illegible]					7	7	100 00%		
[illegible]					11	11	100 00%		
[illegible]					9	9	100 00%		
[illegible]					8	8	100 00%		
[illegible]					7	7	100 00%		
[illegible]					5	5	100 00%		
[illegible]					4	4	100 00%		
[illegible]					4	4	100 00%		
[illegible]					8	8	100 00%		
[illegible]					8	9	88 89%		



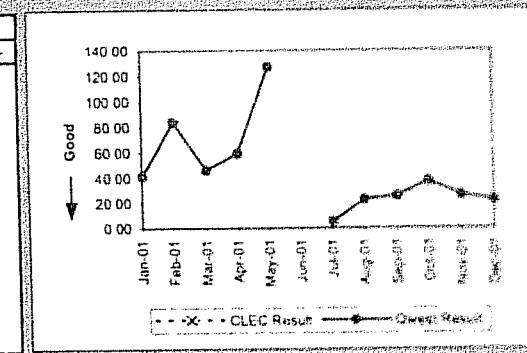
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]					5	5	100 00%		
[illegible]					4	4	100 00%		
[illegible]					4	4	100 00%		
[illegible]					8	8	100 00%		
[illegible]									



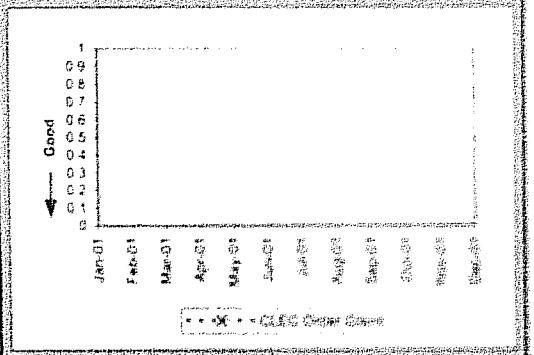
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					42	1	42 00		
[illegible]					168	2	84 00		
[illegible]					93	2	46 50		
[illegible]					119	2	59 50		
[illegible]					127	1	127 00		
[illegible]									
[illegible]					11	2	5.50		
[illegible]					92	4	23 00		
[illegible]					52	2	26 00		
[illegible]					75	2	37 50		
[illegible]					53	2	26 50		
[illegible]					45	2	22 50		



Checklist #14 - Resale - Installation for DS3 and Higher

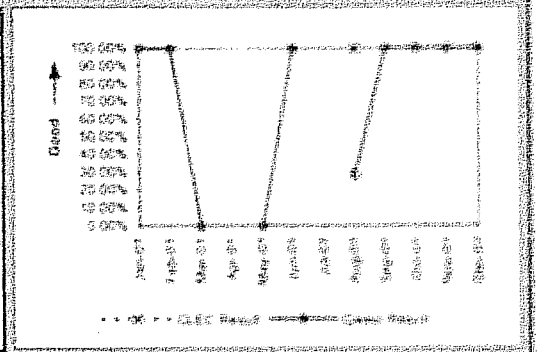
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B)	
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 - Resale - Repair for DS3 and Higher

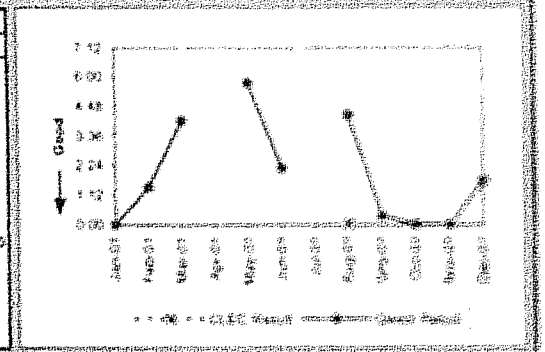
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					1	1	100 00%		
Feb-01					6	6	100 00%		
Mar-01					0	1	0 00%		
Apr-01									
May-01					0	2	0 00%		
Jun-01					2	2	100 00%		
Jul-01									
Aug-01	1	1	100 00%	0 00%	2	7	28 57%	-1 46	-1 9
Sep-01					1	1	100 00%		
Oct-01					1	1	100 00%		
Nov-01					1	1	100 00%		
Dec-01					1	1	100 00%		



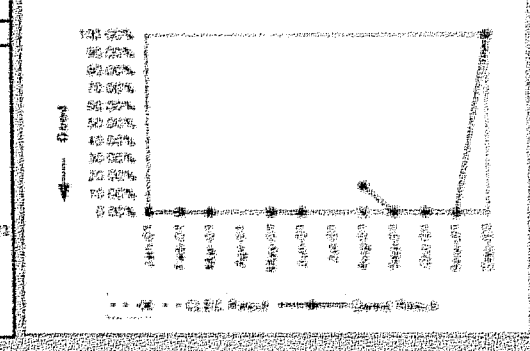
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					0 01	1	0 01		
Feb-01					9 12	6	1 32		
Mar-01					4 13	1	4 13		
Apr-01									
May-01					11 30	2	5 45		
Jun-01					4 36	2	2 18		
Jul-01									
Aug-01	0 03	1	0 03		31 08	7	4 27	-4 33	-3 45
Sep-01					0 22	1	0 22		
Oct-01					0 01	1	0 01		
Nov-01					0 01	1	0 01		
Dec-01					1 46	1	1 46		



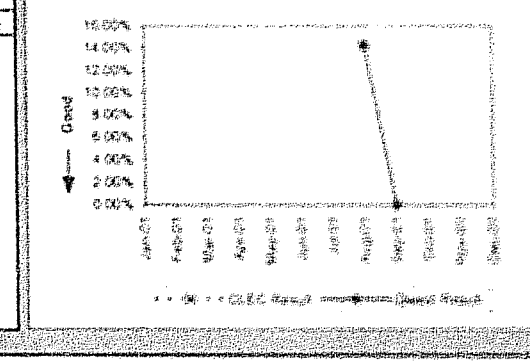
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					0	1	0 00%		
Feb-01					0	6	0 00%		
Mar-01					0	1	0 00%		
Apr-01									
May-01					0	2	0 00%		
Jun-01					0	2	0 00%		
Jul-01									
Aug-01	0	1	0 00%	0 00%	1	7	14 29%	-0 38	-1 23
Sep-01					0	1	0 00%		
Oct-01					0	1	0 00%		
Nov-01					0	1	0 00%		
Dec-01					1	1	100 00%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

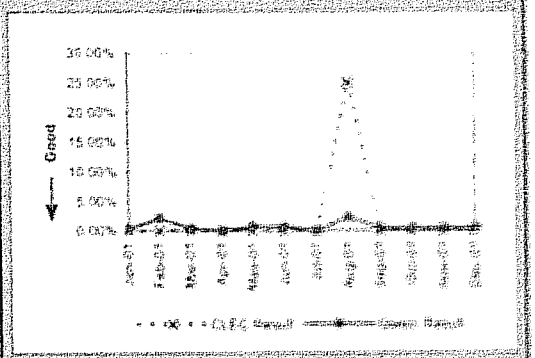
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1	7	14 29%		
Sep-01					0	1	0 00%		
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Resale - Repair for DS3 and Higher

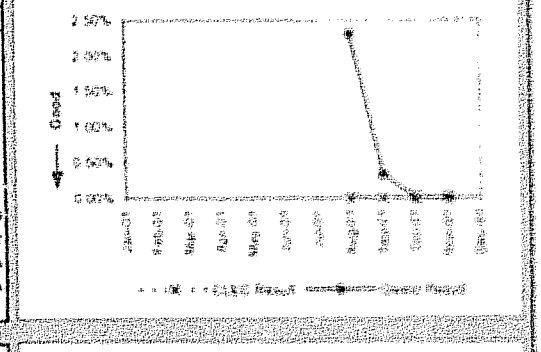
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	0	3	0 00%	0 00%	1	278	0 36%	-0 1	-1 06
Feb-01	0	3	0 00%	0 00%	6	282	2 13%	-0 25	-1 15
Mar-01	0	3	0 00%	0 00%	1	282	0 35%	-0 1	-1 06
Apr-01	0	3	0 00%	0 00%	0	295	0 00%	N/A	N/A
May-01	0	3	0 00%	0 00%	2	298	0 67%	-0 14	-1 09
Jun-01	0	3	0 00%	0 00%	2	306	0 65%	-0 14	-1 08
Jul-01	0	3	0 00%	0 00%	0	305	0 00%	N/A	N/A
Aug-01	1	4	25 00%	43 30%	7	304	2 30%	1 66	0 01
Sep-01	0	4	0 00%	0 00%	1	306	0 33%	-0 11	-1 07
Oct-01	0	4	0 00%	0 00%	1	309	0 32%	-0 11	-1 07
Nov-01	0	4	0 00%	0 00%	1	312	0 32%	-0 11	-1 07
Dec-01	0	4	0 00%	0 00%	1	331	0 30%	-0 11	-1 07



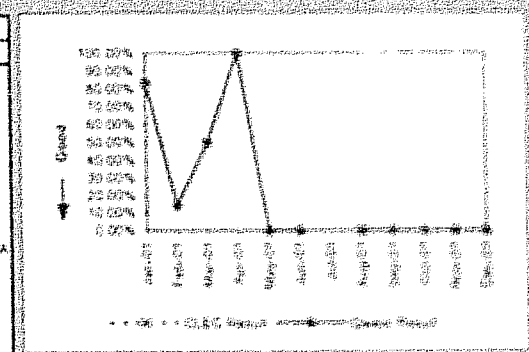
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	4	0 00%	0 00%	7	304	2 30%	-0 31	-1 19
Sep-01	0	4	0 00%	0 00%	1	306	0 33%	-0 11	-1 07
Oct-01	0	4	0 00%	0 00%	0	309	0 00%	N/A	N/A
Nov-01	0	4	0 00%	0 00%	0	312	0 00%	N/A	N/A
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

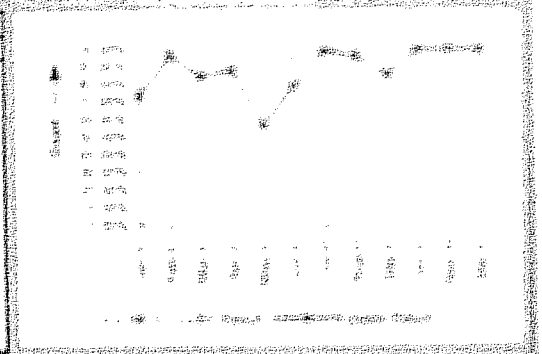
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					5	6	83 33%		
Feb-01					1	7	14 29%		
Mar-01					1	2	50 00%		
Apr-01					1	1	100 00%		
May-01					0	2	0 00%		
Jun-01					0	2	0 00%		
Jul-01									
Aug-01	0	1	0 00%	0 00%	0	7	0 00%	N/A	N/A
Sep-01					0	1	0 00%		
Oct-01					0	1	0 00%		
Nov-01					0	1	0 00%		
Dec-01					0	1	0 00%		



Checklist #14 - Resale - Frame Relay Installation

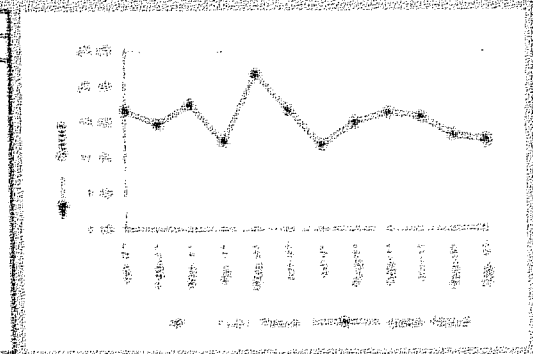
Installation Commitments Met (Percent) (OP-3) - Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					14	19	73.68%		
Feb-01					25	26	96.15%		
Mar-01					28	33	84.85%		
Apr-01					15	17	88.24%		
May-01					4	7	57.14%		
Jun-01					15	19	78.95%		
Jul-01					322	324	99.38%		
Aug-01					45	47	95.74%		
Sep-01					24	28	85.71%		
Oct-01					12	12	100.00%		
Nov-01					20	20	100.00%		
Dec-01					16	16	100.00%		



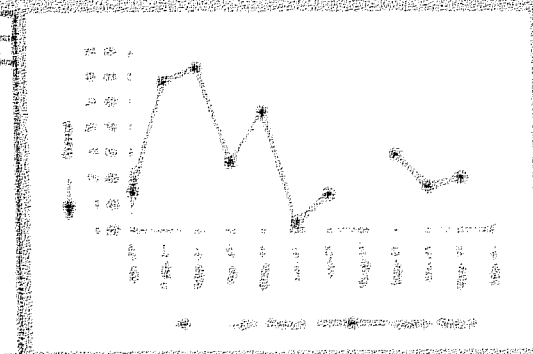
Installation Interval (Average Days) (OP-4) - Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					316	19	16.63		
Feb-01					385	26	14.81		
Mar-01					577	33	17.48		
Apr-01					210	17	12.35		
May-01					152	7	21.71		
Jun-01					317	19	16.68		
Jul-01					3913	329	11.89		
Aug-01					768	51	15.06		
Sep-01					568	36	15.33		
Oct-01					266	11	15.10		
Nov-01					291	22	13.23		
Dec-01					213	17	12.53		



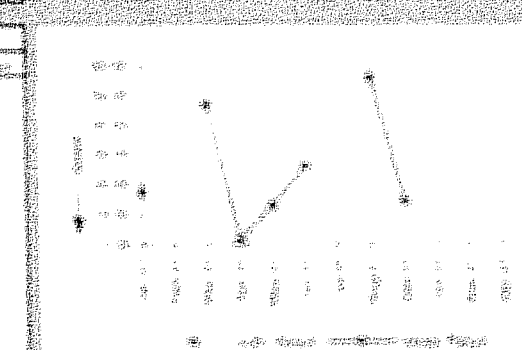
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					15	2	7.50		
Feb-01					29	1	29.00		
Mar-01					127	4	31.75		
Apr-01					13	1	13.00		
May-01					46	2	23.00		
Jun-01					3	2	1.50		
Jul-01					43	6	7.00		
Aug-01									
Sep-01					67	5	14.00		
Oct-01					33	6	9.25		
Nov-01					20	2	10.00		
Dec-01									



Delayed Days for Facility Reasons (Average Days) (OP-6B) - Interval Zone Two

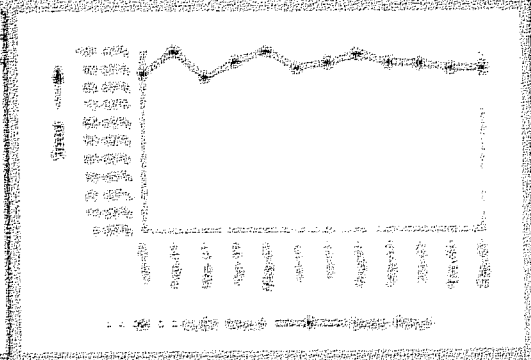
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					52	3	17.33		
Feb-01									
Mar-01					47	1	47.00		
Apr-01					2	1	2.00		
May-01					13	1	13.00		
Jun-01					52	2	26.00		
Jul-01									
Aug-01					112	2	56.00		
Sep-01					43	3	14.33		
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Resale - Frame Relay Installation

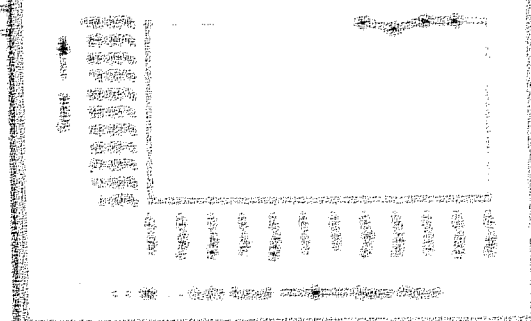
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mean Z Sta	Pooling Sta
Jan-01					21	24	[illegible]		
Feb-01					30	30	[illegible]		
Mar-01					35	41	[illegible]		
Apr-01					32	34	[illegible]		
May-01					17	17	[illegible]		
Jun-01					19	21	[illegible]		
Jul-01					167	175	[illegible]		
Aug-01					186	190	[illegible]		
Sep-01					41	44	[illegible]		
Oct-01					25	27	[illegible]		
Nov-01					18	20	[illegible]		
Dec-01					18	20	[illegible]		



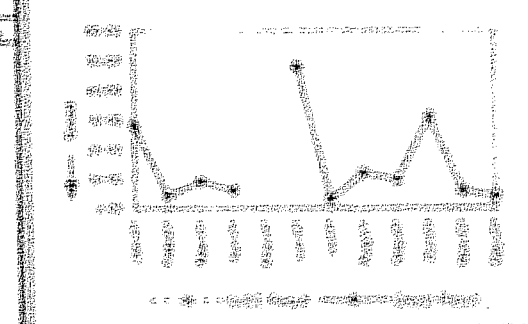
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mean Z Sta	Pooling Sta
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					189	190	[illegible]		
Sep-01					42	44	[illegible]		
Oct-01					27	27	[illegible]		
Nov-01					20	20	[illegible]		
Dec-01									



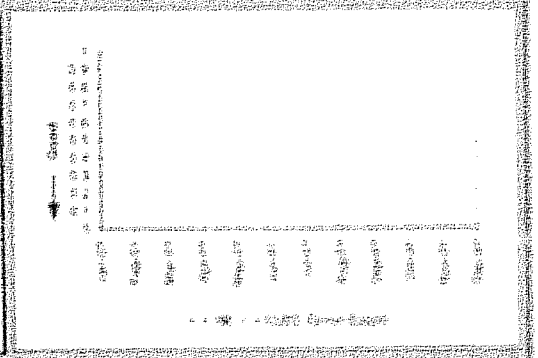
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-10)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mean Z Sta	Pooling Sta
Jan-01					28	1	[illegible]		
Feb-01					9	2	[illegible]		
Mar-01					74	4	[illegible]		
Apr-01					25	4	[illegible]		
May-01									
Jun-01					96	3	[illegible]		
Jul-01					12	3	[illegible]		
Aug-01					30	3	[illegible]		
Sep-01					33	4	[illegible]		
Oct-01					33	3	[illegible]		
Nov-01					4	1	[illegible]		
Dec-01					4	2	[illegible]		



Checklist #14 - Resale - Frame Relay Installation

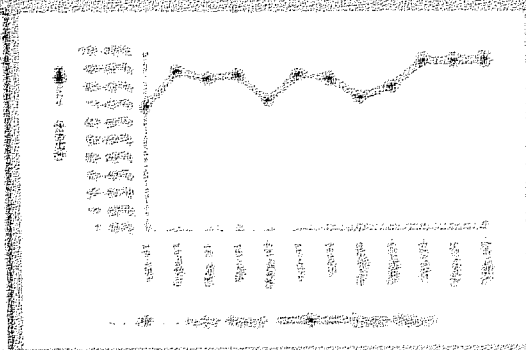
Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)	
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 - Resale - Frame Relay Relay

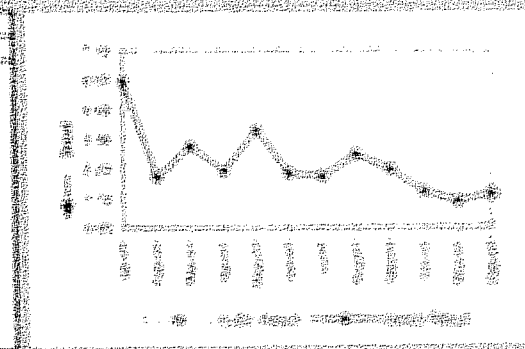
All Troubles Cleared within 4 hours (Percent) (MR 1 - Interval Base Tab)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Z Sc	Qwest Sc
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



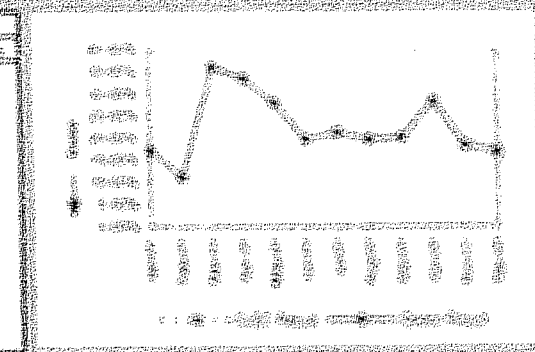
Mean Time to Restore (Hours Minutes) (MR 4 - Interval Base Tab)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Z Sc	Qwest Sc
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



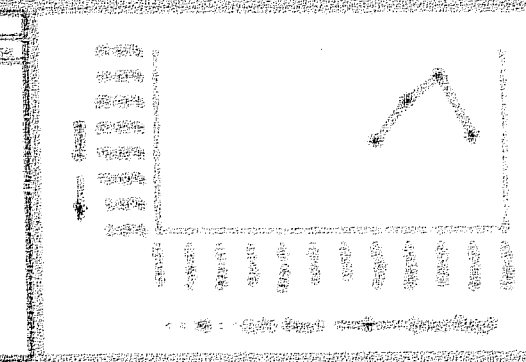
Repair Repeat Report Rate (Percent) (MR 1 - Interval Base Tab)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Z Sc	Qwest Sc
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Repair Repeat Report Rate (Percent) (MR 1 - Interval Base Tab)

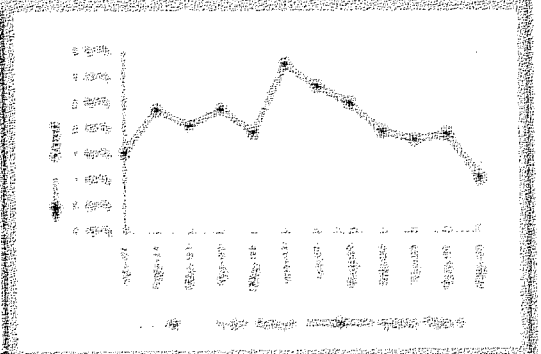
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Z Sc	Qwest Sc
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



Checklist #14 - Resale - Frame Relay Stress

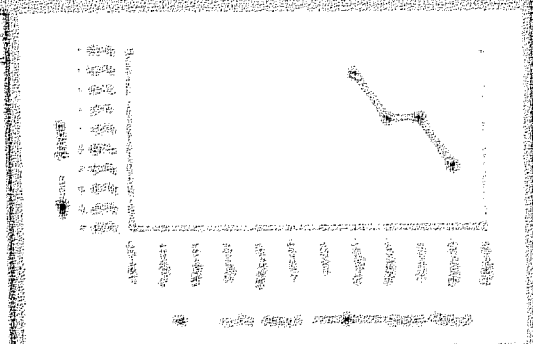
Trouble Rate (Percent) (MR-6 [illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Profile Sco
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



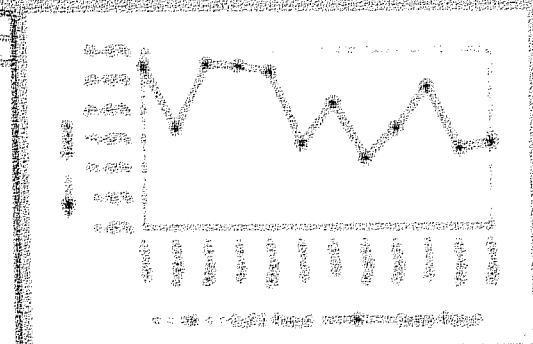
Trouble Rate (Percent) (MR-6[illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Profile Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-[illegible])

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Profile Sco
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



ride the light

Qwest.

Performance Results

Regional

January 2001 - December 2001

January 16, 2002

EXHIBIT

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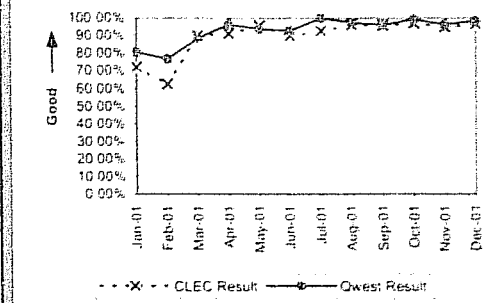
Checklist #1 - Local Interconnection - LIS Installation

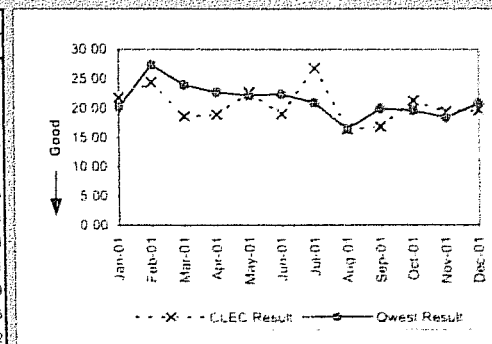
[illegible] Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58	72	80 56%	1 31	-0 21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	63	82	76 83%	2 28	0 38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	107	121	88 43%	0 47	-1 28
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	103	107	96 26%	1 67	0 02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89	95	93 68%	0 63	-1 38
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	104	112	92 86%	0 84	-0 49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	321	321	100 00%	N/A	1 47
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	231	237	97 47%	0 67	-0 59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	197	205	96 10%	0 15	-0 91
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	265	266	99 25%	1 7	0 03
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	237	246	96 34%	0 68	-0 58
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	463	468	98 50%	1 6	-0 03



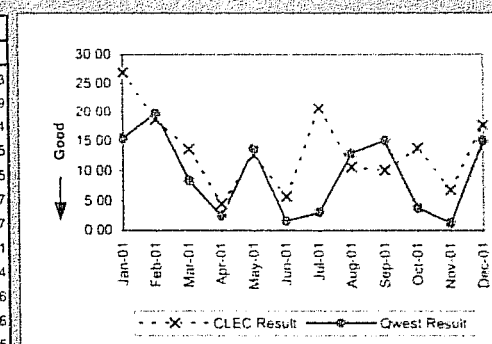
[illegible] Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16[illegible]	72	20 25	0 36	-0 78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	22[illegible]	82	27 44	-0 97	-1 59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2[illegible]	121	24 02	-4 73	-3 88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	107	22 81	2 77	-2 69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	21[illegible]	95	22 26	0 1	-0 94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	23[illegible]	112	22 46	-3 06	-2 86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	85 19	405	21 03	6 01	2 65
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	53[illegible]	327	16 45	0 12	-0 93
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	84 16	420	20 04	3 45	-3 1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	79[illegible]	403	19 66	1 95	0 19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	69[illegible]	376	18 49	1 21	-0 26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11[illegible]	575	20 84	-1 35	-1 82



[illegible] Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	20[illegible]	13	15 46	0 44	-0 73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	18	19 78	0 15	-1 09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	11[illegible]	14	8 43	1 25	-0 24
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	10	4	2 50	1 08	-0 35
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	82	6	13 67	-0 09	-1 05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	13	8	1 62	2 75	0 67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	25	8	3 12	2 75	0 67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	29[illegible]	22	13 00	-0 67	-1 41
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	28	15 12	-1 05	-1 64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	50	13	3 85	1 06	-0 36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	16[illegible]	130	1 32	3 72	1 26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	24	15 04	0 42	-0 75



[illegible] Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Dem	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	64	1	64 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	126	1	126 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	113	1	113 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5	1	5 00		
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]					

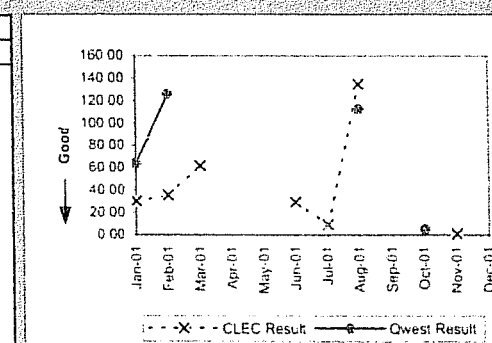
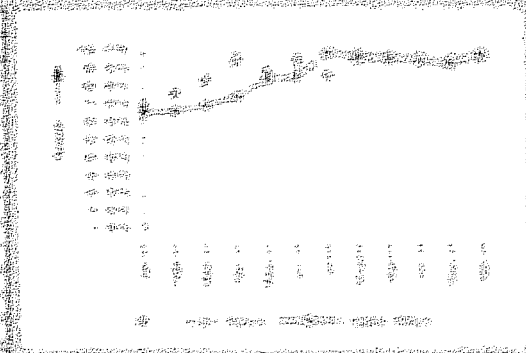


Chart #1 Loop Installation Intervals

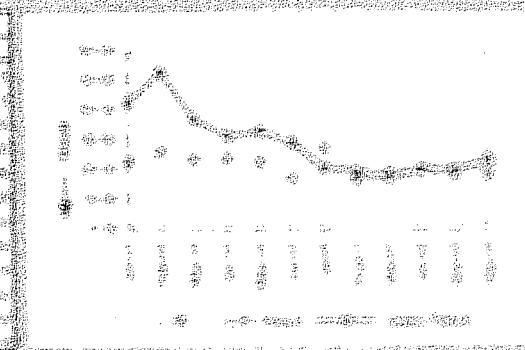
Installation Commitments Met (Percent) (OR 3.1 - Internal Force Cap)

Date	CLEC Num	CLEC Dem	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	39	56	69.64%	46.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	45	59	76.27%	42.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	56	67	83.58%	37.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	77	81	95.06%	27.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	39	44	88.64%	31.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	52	55	94.55%	22.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	31	35	88.11%	34.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	44	46	95.65%	20.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	52	54	96.30%	18.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	69	74	93.24%	25.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	56	60	93.33%	24.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	75	78	96.15%	19.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



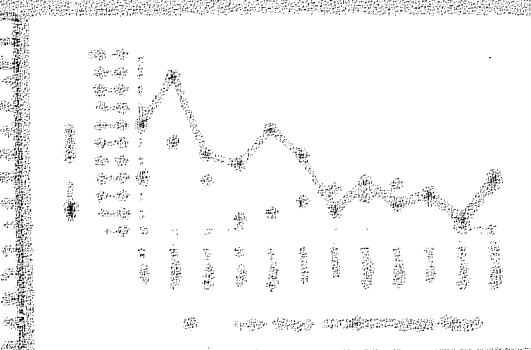
Installation Interval (Average Days) (OR 4.1 - Internal Force Cap)

Date	CLEC Num	CLEC Dem	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1279	56	22.84	27.37	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1537	59	26.05	29.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1570	67	23.43	17.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1928	81	23.80	15.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	995	44	22.61	14.84	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	934	55	16.98	13.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1894	69	27.45	21.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1122	69	16.26	13.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1595	65	18.76	20.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2555	129	19.61	13.78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1667	92	18.12	11.96	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2082	111	18.76	13.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



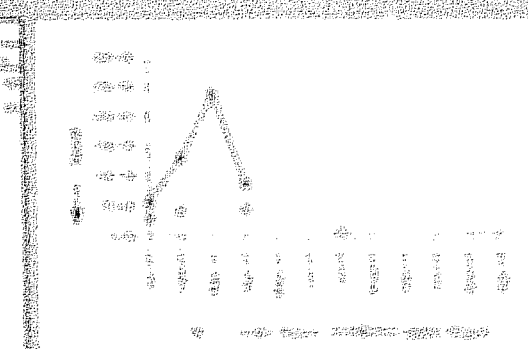
Delayed Days for Non-Facility Reasons (Average Days) (OR 4.2 - Internal Force Cap)

Date	CLEC Num	CLEC Dem	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	457	15	30.47	34.91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	563	11	51.18	33.06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	320	11	29.09	27.54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	22	3	7.33	10.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	54	5	10.80	2.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	51	3	17.00	17.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	484	20	24.20	24.27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	188	10	18.80	28.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	345	13	26.54	37.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	415	23	18.04	16.72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	184	36	5.11	13.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	274	10	27.40	31.07	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OR 4.2 - Internal Force Cap)

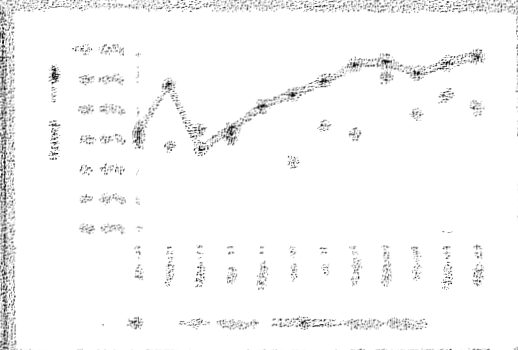
Date	CLEC Num	CLEC Dem	CLEC Resl	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	59	2	29.50	17.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	127	3	42.33	36.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01	45	1	45.00		[illegible]	[illegible]	[illegible]		
May-01									
Jun-01									
Jul-01	8	1	8.00						
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #1 Local Interconnection - LIS Installation

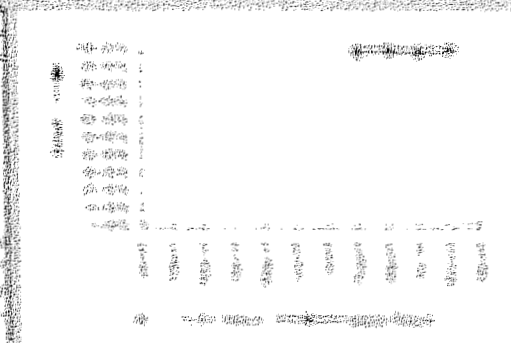
New Service Installation Quality (Percent) (OP 5 - Interval Done One and Two)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Z Sc	Pooled Sc
Jan-01	337	359	93.87%	23.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	352	376	93.62%	24.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	394	416	94.71%	22.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	403	428	94.16%	23.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	358	372	96.24%	19.03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	346	374	92.51%	26.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	384	404	95.05%	21.69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	305	323	94.43%	22.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	292	297	98.32%	12.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	406	424	95.75%	20.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	435	448	97.10%	16.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	375	390	96.15%	19.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



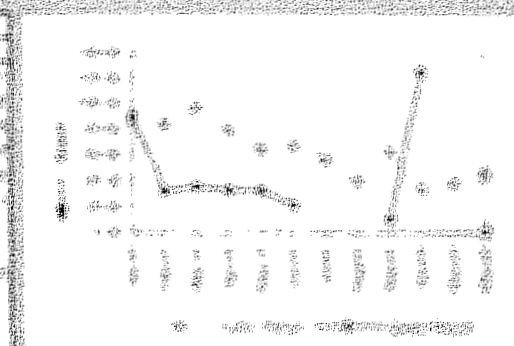
New Service Installation Quality (Percent) (OP 5 - Interval Done One and Two)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Z Sc	Pooled Sc
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	312	323	96.59%	18.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	293	297	98.65%	11.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	411	424	96.93%	17.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	442	448	98.66%	11.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



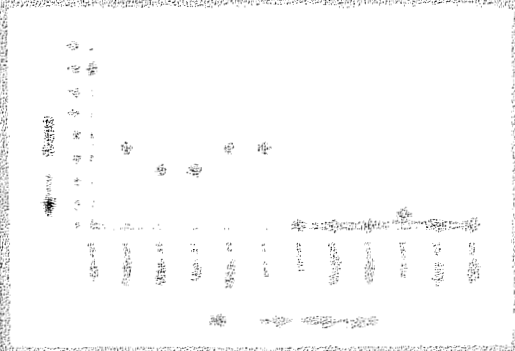
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP 5 - Int.)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Z Sc	Pooled Sc
Jan-01	10809	124	87.17	63.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	4272	51	83.76	70.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4846	50	96.92	79.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5723	72	79.49	85.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	6171	95	64.96	87.05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4938	73	67.64	95.49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1828	32	57.12	82.99					
Aug-01	1489	37	40.24	73.60					
Sep-01	1641	26	63.12	87.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1193	35	34.09	51.87	[illegible]	[illegible]	[illegible]		
Nov-01	961	25	38.44	60.90					
Dec-01	781	17	45.94	47.37	[illegible]	[illegible]	[illegible]		



Checklist #1 - Local Interconnection - LIS Interfaces

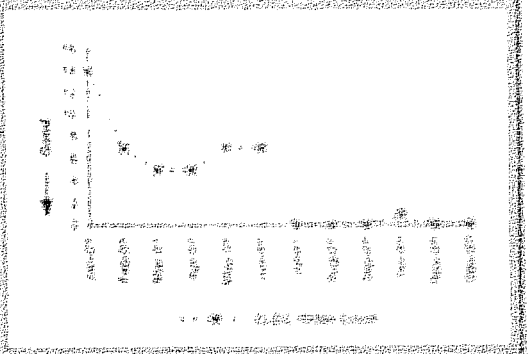
Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OM-158)	
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #1 - Local Interconnection - LIS Installation

Count of Pending Orders Delayed for Facilities Reasons LIS Trunk (OP-15B)

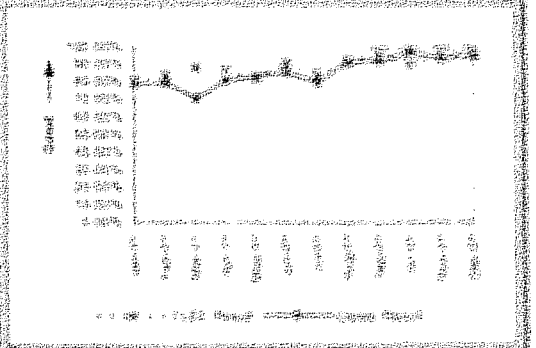
Date	CLEC Order Count
Jan-01	14
Feb-01	7
Mar-01	5
Apr-01	7
May-01	4
Jun-01	3
Jul-01	0
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0



Checklist #1 - Local Interconnection - UNE Repair

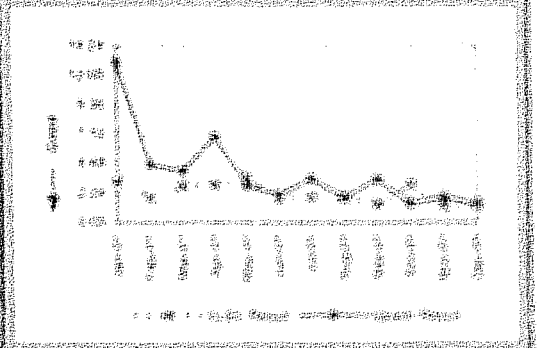
All Troubles Cleared within 4 hours (Percent) (MR-5 – Interval Zone One)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	157	194	80.93%	39.29%	120	152	78.95%	[illegible]	[illegible]
Feb-01	116	137	84.67%	36.03%	77	97	79.38%	[illegible]	[illegible]
Mar-01	134	152	88.16%	32.31%	76	106	70.37%	[illegible]	[illegible]
Apr-01	122	140	87.14%	33.47%	84	104	80.77%	[illegible]	[illegible]
May-01	121	148	81.76%	38.62%	107	129	82.95%	[illegible]	[illegible]
Jun-01	148	162	91.36%	28.10%	100	117	85.47%	[illegible]	[illegible]
Jul-01	134	158	84.81%	35.89%	63	79	79.75%	[illegible]	[illegible]
Aug-01	114	124	91.94%	27.23%	72	79	91.14%	[illegible]	[illegible]
Sep-01	113	118	95.76%	20.14%	57	62	91.94%	[illegible]	[illegible]
Oct-01	92	102	90.20%	29.74%	58	60	96.67%	[illegible]	[illegible]
Nov-01	74	77	96.10%	19.35%	53	57	92.98%	[illegible]	[illegible]
Dec-01	65	68	95.59%	20.54%	41	43	95.35%	[illegible]	[illegible]



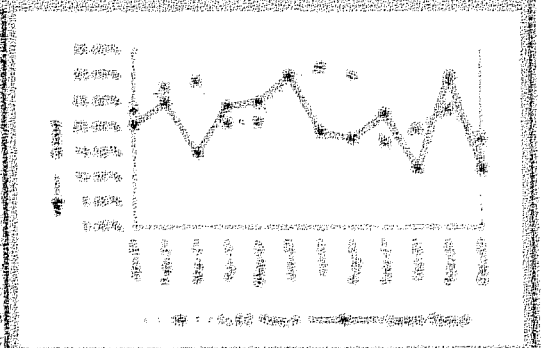
Mean Time to Restore (Hours Minutes) (MR-6 – Interval Zone One)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	647.02	194	3.20	8.15	1985.58	152	[illegible]	[illegible]	[illegible]
Feb-01	284.07	137	2.04	2.52	453.50	97	[illegible]	[illegible]	[illegible]
Mar-01	455.52	152	3.00	8.32	449.24	106	[illegible]	[illegible]	[illegible]
Apr-01	430.35	140	3.05	6.14	714.06	104	[illegible]	[illegible]	[illegible]
May-01	543.49	148	3.40	10.12	386.04	129	[illegible]	[illegible]	[illegible]
Jun-01	310.54	162	1.55	2.42	261.31	117	[illegible]	[illegible]	[illegible]
Jul-01	335.01	158	2.07	3.25	279.07	79	[illegible]	[illegible]	[illegible]
Aug-01	245.58	124	1.59	4.30	161.04	79	[illegible]	[illegible]	[illegible]
Sep-01	165.50	118	1.34	2.47	216.08	62	[illegible]	[illegible]	[illegible]
Oct-01	315.17	102	3.05	8.14	93.22	60	[illegible]	[illegible]	[illegible]
Nov-01	103.34	77	1.21	2.05	117.44	57	[illegible]	[illegible]	[illegible]
Dec-01	100.44	68	1.29	2.52	63.22	43	[illegible]	[illegible]	[illegible]



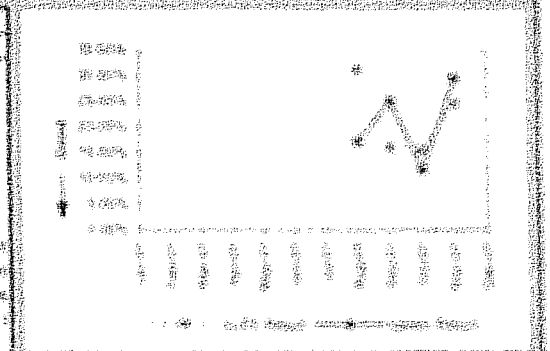
Repair Repeat Report Rate (Percent) (MR-7 – Interval Zone One)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	45	194	23.20%	42.21%	31	152	20.39%	[illegible]	[illegible]
Feb-01	38	137	27.74%	44.77%	24	97	24.74%	[illegible]	[illegible]
Mar-01	44	152	28.95%	45.35%	16	106	15.09%	[illegible]	[illegible]
Apr-01	29	140	20.71%	40.53%	25	104	24.04%	[illegible]	[illegible]
May-01	31	148	20.95%	40.63%	32	129	24.81%	[illegible]	[illegible]
Jun-01	48	162	29.63%	45.66%	35	117	29.91%	[illegible]	[illegible]
Jul-01	50	158	31.65%	46.51%	15	79	18.99%	[illegible]	[illegible]
Aug-01	37	124	29.84%	45.76%	14	79	17.72%	[illegible]	[illegible]
Sep-01	20	118	16.95%	37.52%	14	62	22.58%	[illegible]	[illegible]
Oct-01	20	102	19.61%	39.70%	7	60	11.67%	[illegible]	[illegible]
Nov-01	18	77	23.38%	42.37%	17	57	29.82%	[illegible]	[illegible]
Dec-01	12	68	17.65%	38.12%	5	43	11.63%	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7* – Interval Zone One)

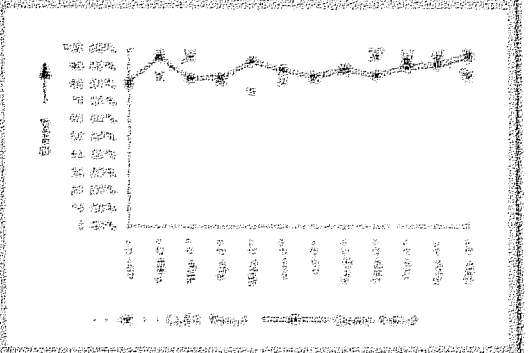
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	29	93	31.18%	46.32%	10	58	17.24%	[illegible]	[illegible]
Sep-01	13	81	16.05%	36.71%	12	43	27.91%	[illegible]	[illegible]
Oct-01	12	77	15.58%	36.27%	5	43	11.63%	[illegible]	[illegible]
Nov-01	13	53	24.53%	43.03%	10	34	29.41%	[illegible]	[illegible]
Dec-01									



Checklist #1 - Local Interconnection - LIS Repair

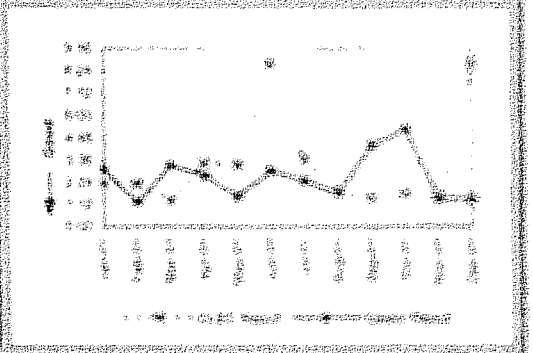
All Troubles Cleared within 4 hours (Percent) (MR-5 -- Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	35	43	81.40%	38.91%	65	80	81.25%	[illegible]	[illegible]
Feb-01	49	58	84.48%	36.21%	41	43	95.35%	[illegible]	[illegible]
Mar-01	44	46	95.65%	20.39%	45	54	83.33%	[illegible]	[illegible]
Apr-01	32	39	82.05%	38.38%	66	79	83.54%	[illegible]	[illegible]
May-01	53	70	75.71%	42.88%	66	71	92.96%	[illegible]	[illegible]
Jun-01	31	38	81.58%	38.77%	58	66	87.88%	[illegible]	[illegible]
Jul-01	54	65	83.08%	37.50%	76	90	84.44%	[illegible]	[illegible]
Aug-01	38	43	88.37%	32.06%	54	61	88.52%	[illegible]	[illegible]
Sep-01	30	31	96.77%	17.67%	34	40	85.00%	[illegible]	[illegible]
Oct-01	32	34	94.12%	23.53%	34	39	87.17%	[illegible]	[illegible]
Nov-01	35	37	94.59%	22.61%	40	44	90.91%	[illegible]	[illegible]
Dec-01	23	27	85.19%	36.52%	24	25	96.00%	[illegible]	[illegible]



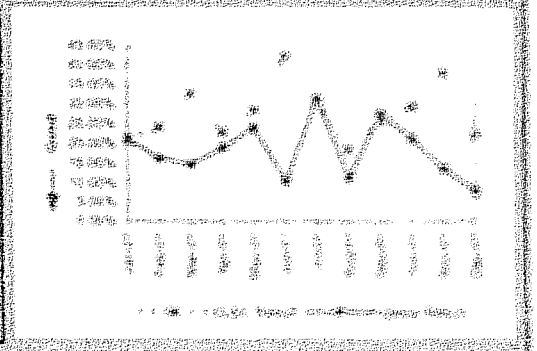
Mean Time to Restore (Hours Minutes) (MR-6 -- Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sco	Parity Sco
Jan-01	101:05	43	2.21	3.21	251.79	80	3.02	[illegible]	[illegible]
Feb-01	135.29	58	2.20	2.29	56.31	43	1.19	[illegible]	[illegible]
Mar-01	66.19	46	1.27	1.20	173.09	54	3.19	[illegible]	[illegible]
Apr-01	135.10	39	3.28	5.32	219.52	79	2.47	[illegible]	[illegible]
May-01	239.15	70	3.25	5.08	119.20	71	1.41	[illegible]	[illegible]
Jun-01	333.30	38	8.47	34.24	199.49	66	3.02	[illegible]	[illegible]
Jul-01	241.23	65	3.43	12.15	222.06	90	2.46	[illegible]	[illegible]
Aug-01	85.31	43	1.59	2.41	112.16	61	1.83	[illegible]	[illegible]
Sep-01	49:19	31	1.35	1.13	178.22	40	4.46	[illegible]	[illegible]
Oct-01	60:58	34	1.46	3.11	199.74	38	5.26	[illegible]	[illegible]
Nov-01	61.14	37	1.39	2.47	68.20	44	1.55	[illegible]	[illegible]
Dec-01	239:06	27	8.51	25.48	37.43	25	1.51	[illegible]	[illegible]



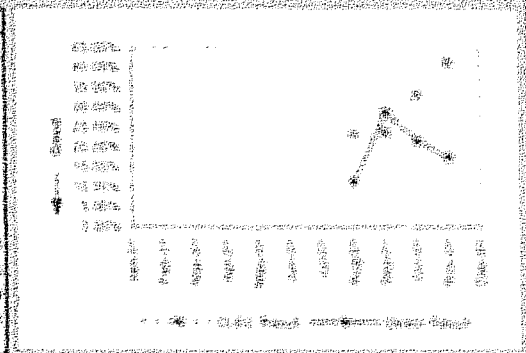
Repair Repeat Report Rate (Percent) (MR-7 -- Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sco	Parity Sco
Jan-01	9	43	20.93%	40.68%	17	80	21.25%	[illegible]	[illegible]
Feb-01	14	58	24.14%	42.79%	7	43	16.28%	[illegible]	[illegible]
Mar-01	15	46	32.61%	46.88%	6	54	11.11%	[illegible]	[illegible]
Apr-01	9	39	23.08%	42.13%	15	79	18.99%	[illegible]	[illegible]
May-01	20	70	28.57%	45.18%	17	71	23.94%	[illegible]	[illegible]
Jun-01	16	38	42.11%	49.37%	7	66	10.61%	[illegible]	[illegible]
Jul-01	20	65	30.77%	46.15%	28	90	31.11%	[illegible]	[illegible]
Aug-01	8	43	18.60%	38.91%	7	61	11.48%	[illegible]	[illegible]
Sep-01	8	31	25.81%	43.76%	11	40	27.50%	[illegible]	[illegible]
Oct-01	10	34	29.41%	45.56%	8	38	21.05%	[illegible]	[illegible]
Nov-01	14	37	37.84%	48.50%	6	44	13.64%	[illegible]	[illegible]
Dec-01	6	27	22.22%	41.57%	2	25	8.00%	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7 -- Interval Zone Two)

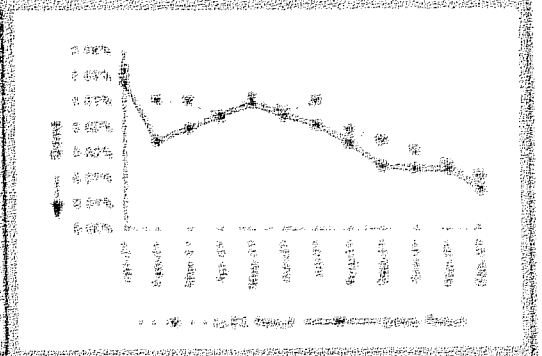
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	8	34	23.53%	42.42%	5	43	11.63%	[illegible]	[illegible]
Sep-01	6	25	24.00%	42.71%	9	31	29.03%	[illegible]	[illegible]
Oct-01	8	24	33.33%	47.14%	5	23	21.74%	[illegible]	[illegible]
Nov-01	12	29	41.38%	49.25%	6	34	17.65%	[illegible]	[illegible]
Dec-01									



Checklist #1 - Local Interconnection - LIS Resale

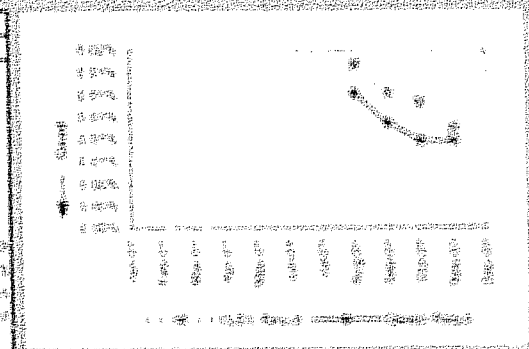
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Sco
Jan-01	237	758790	0 03%	1 77%	232	806459	0 03%	0 91	0 63
Feb-01	195	770754	0 03%	1 59%	140	812372	0 02%	1 96	1 38
Mar-01	198	784935	0 03%	1 59%	162	820683	0 02%	2 47	1 [illegible]
Apr-01	179	825171	0 02%	1 47%	183	826420	0 02%	0 19	1 [illegible]
May-01	218	846257	0 03%	1 60%	200	821225	0 03%	1 56	0 [illegible]
Jun-01	200	872587	0 02%	1 51%	183	827477	0 02%	0 [illegible]	0 [illegible]
Jul-01	223	889073	0 03%	1 58%	169	830632	0 02%	2 [illegible]	0 [illegible]
Aug-01	167	865548	0 02%	1 39%	140	832725	0 02%	1 [illegible]	0 [illegible]
Sep-01	149	866997	0 02%	1 31%	102	838620	0 01%	2 [illegible]	0 [illegible]
Oct-01	135	890149	0 02%	1 24%	98	846799	0 01%	0 [illegible]	0 [illegible]
Nov-01	114	913315	0 01%	1 12%	101	869608	0 01%	0 [illegible]	0 [illegible]
Dec-01	95	933824	0 01%	1 01%	68	877674	0 01%	1 [illegible]	0 [illegible]



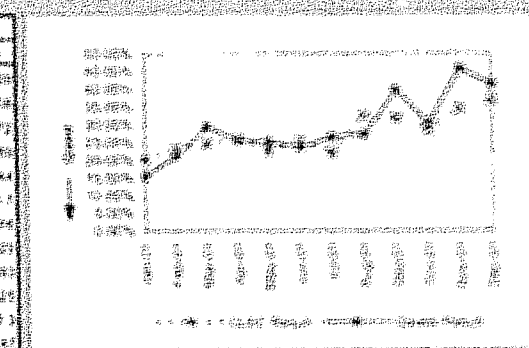
Trouble Rate (Percent) (MR-8')-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	127	865548	0 01%	1 21%	101	832725	0 01%	1 [illegible]	0 [illegible]
Sep-01	106	866997	0 01%	1 11%	79	838620	0 01%	1 [illegible]	0 [illegible]
Oct-01	101	890149	0 01%	1 07%	66	846799	0 01%	1 [illegible]	0 [illegible]
Nov-01	82	913315	0 01%	0 95%	68	869608	0 01%	0 [illegible]	0 [illegible]
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

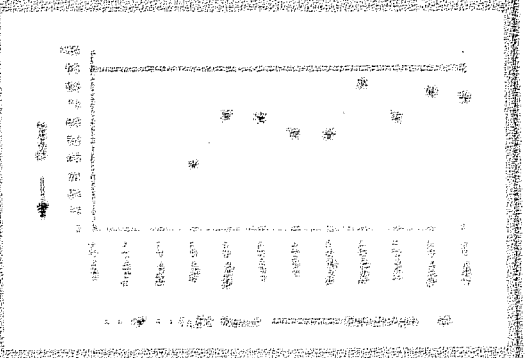
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Sco
Jan-01	61	298	20 47%	40 35%	43	275	15 64%	1 [illegible]	0 [illegible]
Feb-01	60	255	23 53%	42 42%	38	178	21 35%	0 [illegible]	0 [illegible]
Mar-01	65	263	24 71%	43 14%	68	290	23 [illegible]%	1 [illegible]	1 [illegible]
Apr-01	64	243	26 34%	44 05%	63	246	25 61%	0 [illegible]	0 [illegible]
May-01	64	282	22 70%	41 89%	68	268	25 37%	0 [illegible]	1 [illegible]
Jun-01	69	269	25 65%	43 67%	57	240	23 75%	0 [illegible]	0 [illegible]
Jul-01	64	287	22 30%	41 63%	61	230	26 52%	1 [illegible]	1 [illegible]
Aug-01	81	248	32 66%	46 90%	53	193	27 46%	1 [illegible]	0 [illegible]
Sep-01	70	219	31 96%	46 63%	67	169	39 65%	1 [illegible]	1 [illegible]
Oct-01	54	190	28 42%	45 10%	43	141	30 50%	0 [illegible]	1 [illegible]
Nov-01	60	174	34 48%	47 53%	85	186	45 70%	2 [illegible]	2 [illegible]
Dec-01	55	150	36 67%	48 19%	48	116	41 38%	0 [illegible]	1 [illegible]



Checklist #1 - Collocation

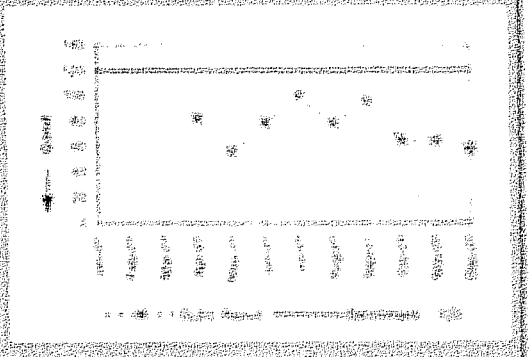
Scheduled Interval 90 Calender Days or Less (Average Days) (CP-1A)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	37	1	37.00	
May-01	194	3	64.67	7.09
Jun-01	188	3	62.67	8.09
Jul-01	216	4	54.00	13.44
Aug-01	107	2	53.50	16.26
Sep-01	164	2	82.00	1.41
Oct-01	439	7	62.71	15.98
Nov-01	154	2	77.00	7.07
Dec-01	221	3	73.67	12.06



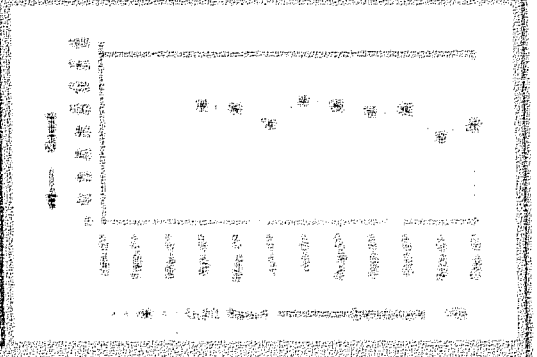
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	414	5	82.80	24.50
May-01	514	9	57.11	31.60
Jun-01	395	5	79.00	13.93
Jul-01	806	8	100.75	11.[illegible]
Aug-01	874	11	79.45	16.66
Sep-01	384	4	96.00	17.61
Oct-01	394	6	65.67	24.33
Nov-01	324	5	64.80	16.62
Dec-01	350	6	58.33	4.46



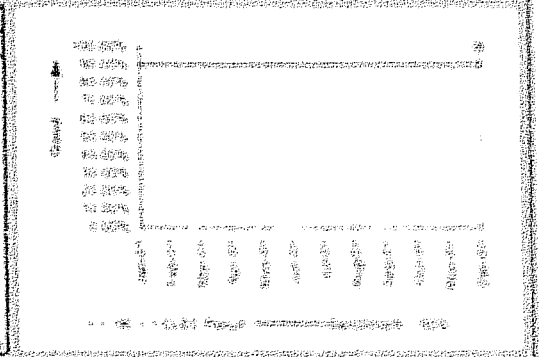
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	3443	33	104.33	32.67
May-01	1424	14	101.71	37.44
Jun-01	1304	15	86.93	26.33
Jul-01	2604	24	108.50	18.44
Aug-01	3228	31	104.13	26.24
Sep-01	783	8	97.88	27.04
Oct-01	805	8	100.62	21.[illegible]
Nov-01	838	11	76.18	15.25
Dec-01	1039	12	86.58	24.[illegible]



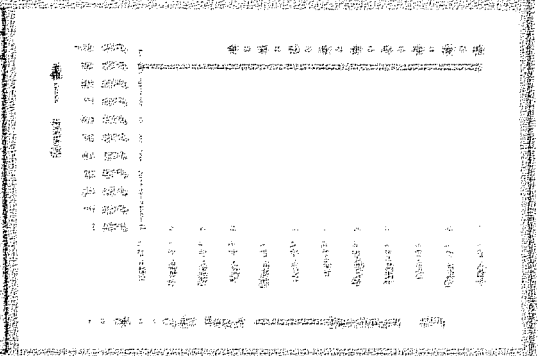
Forcasted Collocations (Percent) (CP-2A)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01	1	1	100.00%	0.00%

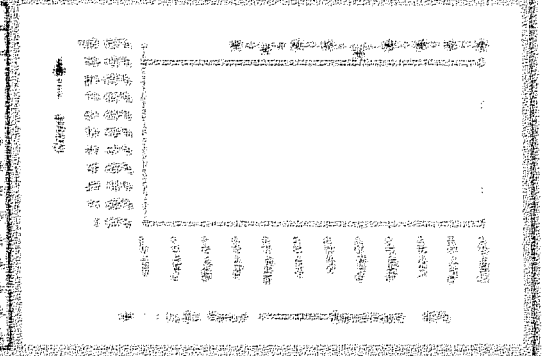


Checklist #1 - Collocation

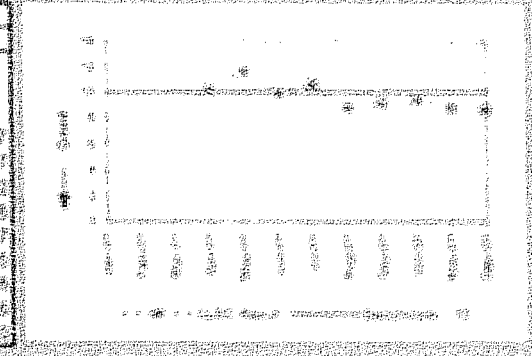
Non-Forcasted & Late Collocations (Percent) (CP-2B)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	6	6	100.00%	0.00%
May-01	12	12	100.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	12	12	100.00%	0.00%
Aug-01	13	13	100.00%	0.00%
Sep-01	6	6	100.00%	0.00%
Oct-01	13	13	100.00%	0.00%
Nov-01	7	7	100.00%	0.00%
Dec-01	8	8	100.00%	0.00%



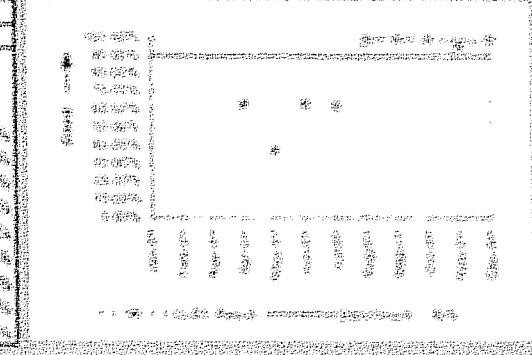
Collocations with Intervals Longer than 120 Days (Percent) (CP-2C)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	78	78	100.00%	0.00%
May-01	39	40	97.50%	15.81%
Jun-01	26	26	100.00%	0.00%
Jul-01	39	39	100.00%	0.00%
Aug-01	41	43	95.35%	21.00%
Sep-01	21	21	100.00%	0.00%
Oct-01	23	23	100.00%	0.00%
Nov-01	18	18	100.00%	0.00%
Dec-01	28	28	100.00%	0.00%



Collocation Feasibility Study Interval (Average Days) (CP-3)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	480	47	10.21	1.71
May-01	514	44	11.68	2.07
Jun-01	367	37	9.92	1.83
Jul-01	340	32	10.62	1.80
Aug-01	407	46	8.85	0.87
Sep-01	374	41	9.12	0.95
Oct-01	216	23	9.39	0.78
Nov-01	132	15	8.80	1.26
Dec-01	225	26	8.65	1.52



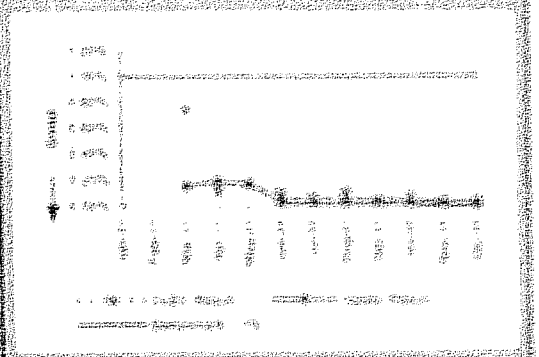
Collocation Feasibility Study Commitments Met (Percent) (CP-4)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	36	57	63.16%	48.24%
May-01	18	48	37.50%	48.41%
Jun-01	26	41	63.41%	48.17%
Jul-01	25	40	62.50%	48.41%
Aug-01	50	50	100.00%	0.00%
Sep-01	47	47	100.00%	0.00%
Oct-01	36	36	100.00%	0.00%
Nov-01	24	25	96.00%	19.62%
Dec-01	28	28	100.00%	0.00%



Checklist #1 - Trunk Blocking

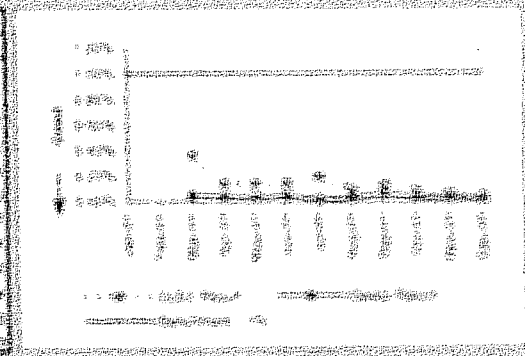
Trunk Blockage to Qwest Tandem Offices (Percent) (NI 1A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod 2 Std	Parity Std
Jan-01									
Feb-01									
Mar-01	890 38	120272	0 74%	4 54%	378 49	244635	0 15%	[illegible]	[illegible]
Apr-01	138 92	121100	0 11%	1 49%	464 06	244919	0 19%	[illegible]	[illegible]
May-01	216 67	127726	0 17%	1 40%	391 59	236573	0 17%	[illegible]	[illegible]
Jun-01	129 95	131250	0 10%	0 55%	84 07	236577	0 04%	[illegible]	[illegible]
Jul-01	86 52	132714	0 07%	0 58%	82 18	239137	0 03%	[illegible]	[illegible]
Aug-01	129 77	122898	0 11%	2 17%	71 46	253345	0 03%	[illegible]	[illegible]
Sep-01	33 88	124410	0 03%	0 20%	84 8	256225	0 03%	[illegible]	[illegible]
Oct-01	94 62	123498	0 08%	1 00%	68 09	258431	0 03%	[illegible]	[illegible]
Nov-01	37 16	128514	0 03%	0 24%	37 13	257615	0 01%	[illegible]	[illegible]
Dec-01	19.56	134946	0 01%	0 09%	35 04	240799	0 01%	[illegible]	[illegible]



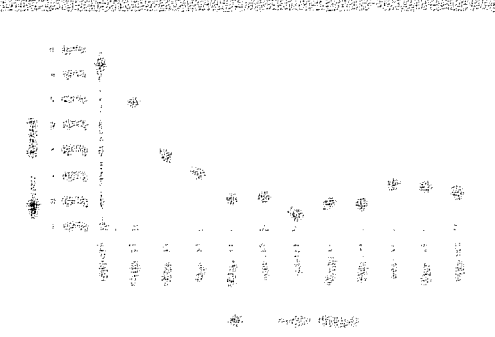
Trunk Blockage to Qwest End Offices (Percent) (NI 1B)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod 2 Std	Parity Std
Jan-01									
Feb-01									
Mar-01	202 97	56349	0 36%	2 12%	161 57	359966	0 04%	[illegible]	[illegible]
Apr-01	79 93	57069	0 14%	1 45%	144 73	367005	0 04%	[illegible]	[illegible]
May-01	83 52	59398	0 14%	0 77%	111 02	372388	0 03%	[illegible]	[illegible]
Jun-01	88 56	62482	0 14%	0 72%	159 75	381206	0 04%	[illegible]	[illegible]
Jul-01	118 35	60418	0 20%	0 81%	43 54	391646	0 01%	[illegible]	[illegible]
Aug-01	50 6	55258	0 09%	1 03%	72 27	395546	0 02%	[illegible]	[illegible]
Sep-01	82 5	64626	0 13%	1 10%	205 03	395719	0 05%	[illegible]	[illegible]
Oct-01	50 07	61498	0 08%	0 49%	105 53	400808	0 03%	[illegible]	[illegible]
Nov-01	36	64366	0 06%	0 29%	94 79	400165	0 02%	[illegible]	[illegible]
Dec-01	9 44	67282	0 01%	0 13%	99 28	433309	0 02%	[illegible]	[illegible]

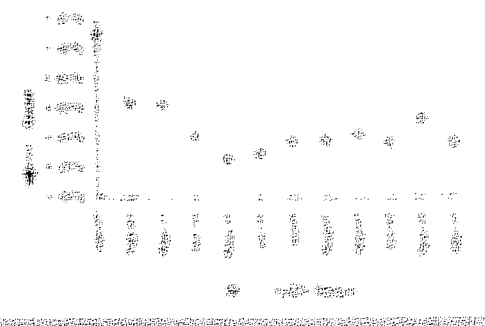


Checkout #1 Trunk Blockage

Trunk Blockage to Qwest Tandem Offices (Percent) (NI 1C)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	3734.86	[illegible]	[illegible]	[illegible]
Feb-01	2975.34	[illegible]	[illegible]	[illegible]
Mar-01	1703.82	[illegible]	[illegible]	[illegible]
Apr-01	1336.73	[illegible]	[illegible]	[illegible]
May-01	731.94	[illegible]	[illegible]	[illegible]
Jun-01	809.97	[illegible]	[illegible]	[illegible]
Jul-01	345.75	[illegible]	[illegible]	[illegible]
Aug-01	614.08	[illegible]	[illegible]	[illegible]
Sep-01	579.92	[illegible]	[illegible]	[illegible]
Oct-01	1152.68	[illegible]	[illegible]	[illegible]
Nov-01	1087.75	[illegible]	[illegible]	[illegible]
Dec-01	951.42	[illegible]	[illegible]	[illegible]

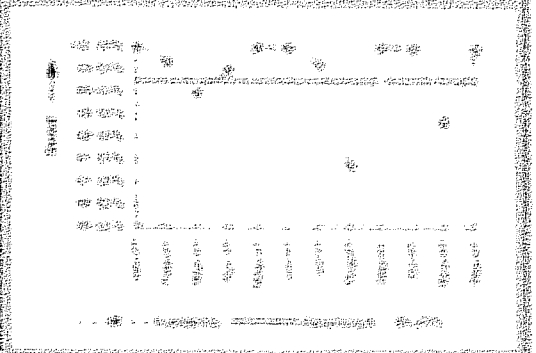


Trunk Blockage to Qwest End Offices (Percent) (NI 1D)				
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	544.99	[illegible]	[illegible]	[illegible]
Feb-01	318.35	[illegible]	[illegible]	[illegible]
Mar-01	360.8	[illegible]	[illegible]	[illegible]
Apr-01	240.49	[illegible]	[illegible]	[illegible]
May-01	157.77	[illegible]	[illegible]	[illegible]
Jun-01	187.91	[illegible]	[illegible]	[illegible]
Jul-01	238	[illegible]	[illegible]	[illegible]
Aug-01	219.92	[illegible]	[illegible]	[illegible]
Sep-01	286.17	[illegible]	[illegible]	[illegible]
Oct-01	234.38	[illegible]	[illegible]	[illegible]
Nov-01	362.55	[illegible]	[illegible]	[illegible]
Dec-01	258.32	[illegible]	[illegible]	[illegible]

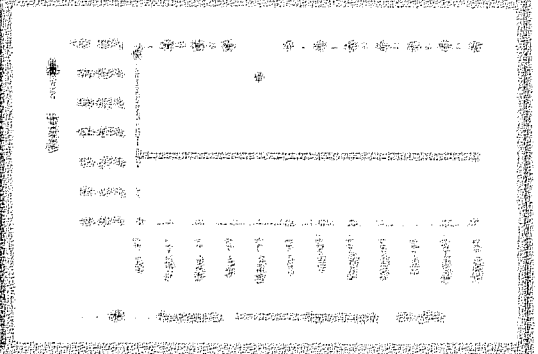


Checklist #2 Gateway Availability

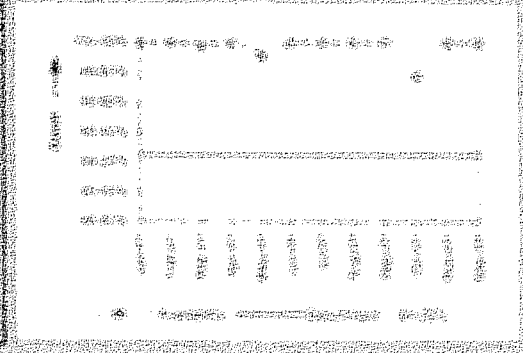
Gateway Availability - IMA-GUI (Percent) All (GA-1.A)	
Date	Availability
Jan-01	100.00%
Feb-01	99.67%
Mar-01	99.88%
Apr-01	99.49%
May-01	100.00%
Jun-01	100.00%
Jul-01	99.60%
Aug-01	97.38%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%



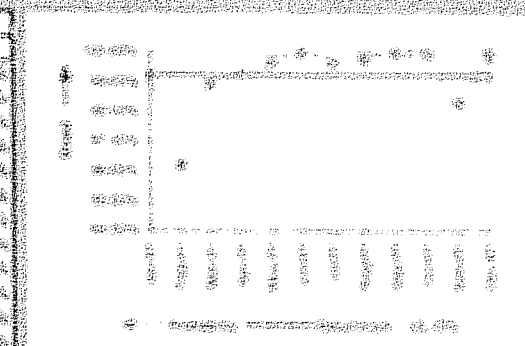
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1.B)	
Date	Availability
Jan-01	99.94%
Feb-01	100.00%
Mar-01	100.00%
Apr-01	100.00%
May-01	99.79%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	100.00%
Nov-01	100.00%
Dec-01	100.00%



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1.C)	
Date	Availability
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.98%
Apr-01	100.00%
May-01	99.91%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%
Oct-01	99.77%
Nov-01	100.00%
Dec-01	100.00%



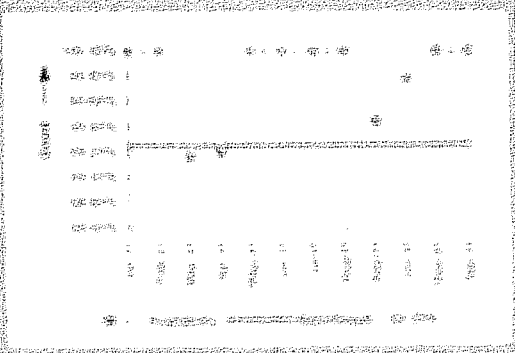
Gateway Availability - IMA-EDI (Percent) Default (GA-2.)	
Date	Availability
Jan-01	99.25%
Feb-01	99.91%
Mar-01	98.98%
Apr-01	99.30%
May-01	99.69%
Jun-01	100.00%
Jul-01	99.65%
Aug-01	99.79%
Sep-01	99.99%
Oct-01	99.97%
Nov-01	98.32%
Dec-01	99.94%



Checklist #2 - Gateway Availability

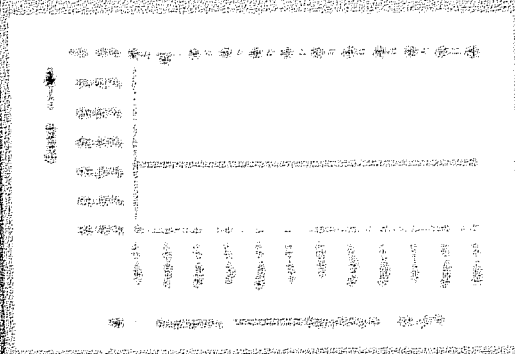
Gateway Availability - EB-TA (Percent) Default (GA-3)

Date	Availability
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



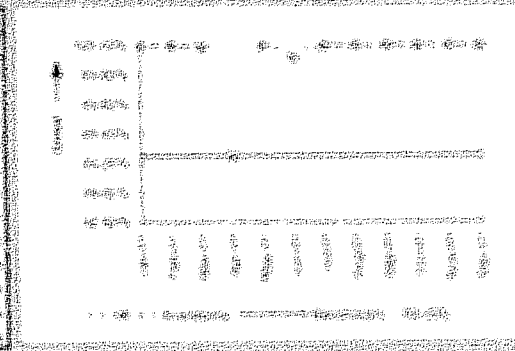
System Availability - EXACT (Percent) Default (GA-4)

Date	Availability
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



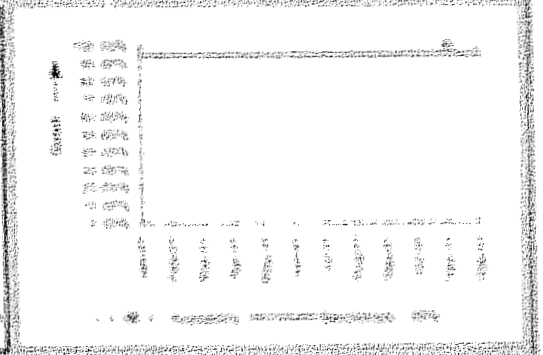
Gateway Availability - GUI - Repair (Percent) Default (GA-4)

Date	Availability
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #2 - Gateway Availability

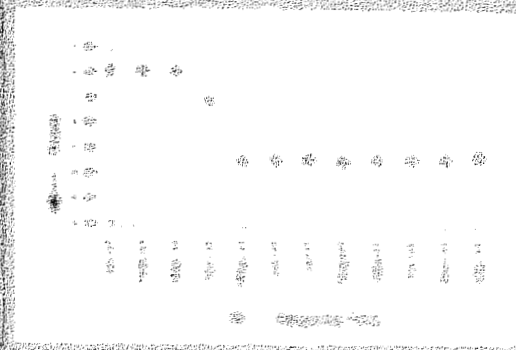
Timely Outage Resolution following Software Releases (Percent) Default (OA-7)	
Date	Availability
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



If the outage volume is less than 20 in the reporting month, the standard is 1 mins.

Pre-Order Response Times

Date	CLEC Num	CLEC Denom	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]

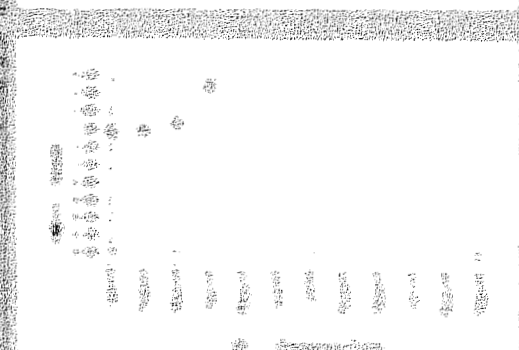


Pre-Order Response Times

Date	CLEC Num	CLEC Denom	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				

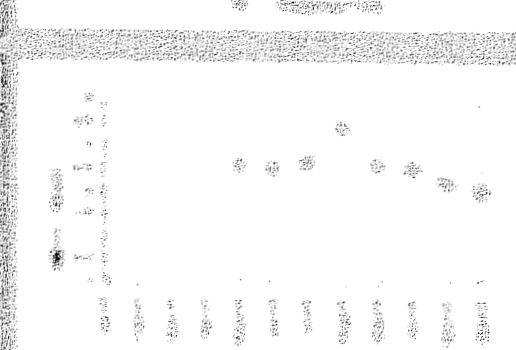
Pre-Order Response Times

Date	CLEC Num	CLEC Denom	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



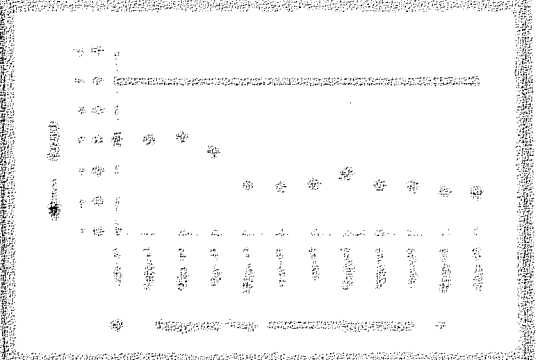
Pre-Order Response Times

Date	CLEC Num	CLEC Denom	[illegible]	[illegible]
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]

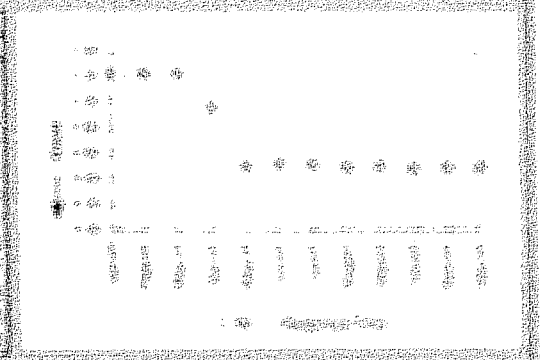


Checklist #2 - Pre-Order Response Times - [illegible]

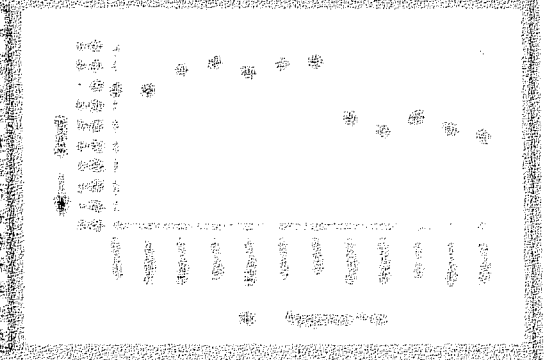
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PID 1 & 1 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	10882.4	1784	6.10	
Feb-01	9714.9	1590	6.11	
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	
Oct-01	7187.16	2372	3.03	
Nov-01	6262.32	2328	2.69	
Dec-01	7636.8	2960	2.58	



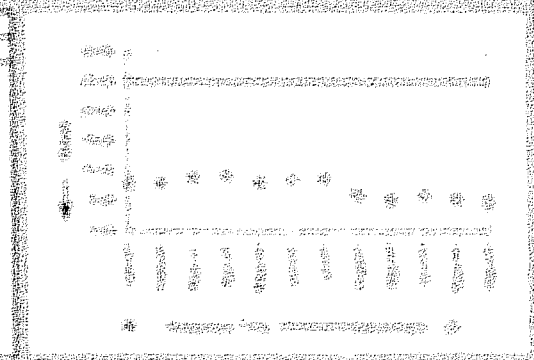
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PID 1 & 2 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	2780.38	2279	1.22	[illegible]
Feb-01	2455.86	2013	1.22	[illegible]
Mar-01	2605.92	2136	1.22	[illegible]
Apr-01	1923.84	2004	0.96	[illegible]
May-01	1436.5	2873	0.50	[illegible]
Jun-01	1469	2825	0.52	[illegible]
Jul-01	1386.18	2718	0.51	[illegible]
Aug-01	1666	3400	0.49	[illegible]
Sep-01	1635	3270	0.50	[illegible]
Oct-01	1687.2	3515	0.48	[illegible]
Nov-01	1614.65	3285	0.49	[illegible]
Dec-01	1803.54	3706	0.49	[illegible]



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PID 1 & 2 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	15542.78	2279	6.82	[illegible]
Feb-01	13688.4	2013	6.80	[illegible]
Mar-01	16767.6	2136	7.85	[illegible]
Apr-01	16573.08	2004	8.27	[illegible]
May-01	22150.83	2873	7.71	[illegible]
Jun-01	23052	2825	8.16	[illegible]
Jul-01	22477.86	2718	8.27	[illegible]
Aug-01	18394	3400	5.41	[illegible]
Sep-01	15565.2	3270	4.76	[illegible]
Oct-01	19191.9	3515	5.46	[illegible]
Nov-01	15973.07	3285	4.86	[illegible]
Dec-01	16687.24	3706	4.50	[illegible]



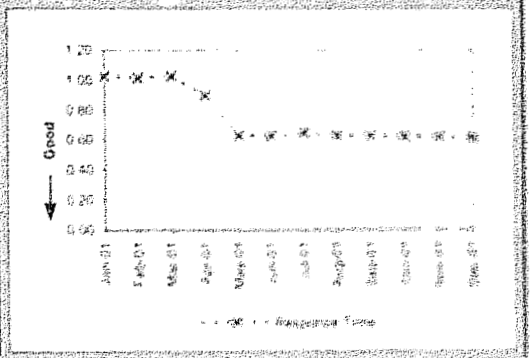
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PID 1 & 2 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	18323.16	2279	8.04	
Feb-01	16144.26	2013	8.02	
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23664.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	
Oct-01	20879.1	3515	5.94	
Nov-01	17587.72	3285	5.35	
Dec-01	18490.78	3706	4.99	



Checklist #2 - Preorder Response Times - IMA

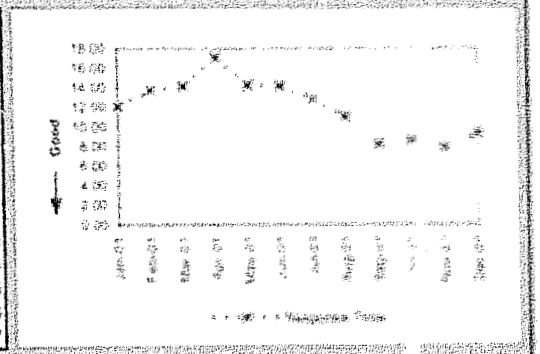
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	451.14	438	1.03	0.05
Feb-01	409.02	401	1.02	0.01
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06
Oct-01	342.24	552	0.62	0.05
Nov-01	326.74	527	0.62	0.06
Dec-01	403.21	661	0.61	0.07



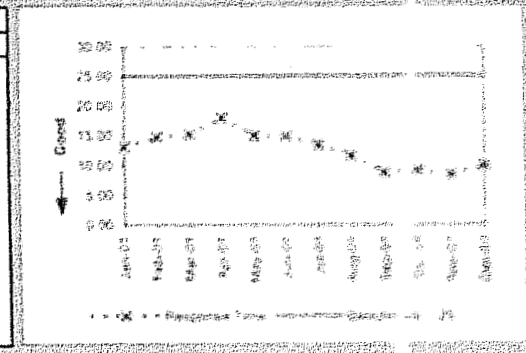
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	5326.08	438	12.16	5.38
Feb-01	5545.83	401	13.83	2.75
Mar-01	6545.8	460	14.23	10.50
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.90	3.63
Aug-01	6005.36	542	11.08	7.05
Sep-01	3994.41	483	8.27	2.86
Oct-01	4763.76	552	8.63	5.16
Nov-01	4147.49	527	7.87	2.26
Dec-01	6220.01	661	9.41	3.87



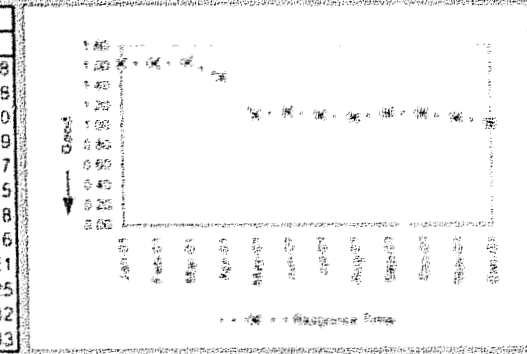
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	5777.22	438	13.19	
Feb-01	5954.85	401	14.85	
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.88	
Jul-01	5243.85	387	13.55	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.90	
Oct-01	5106	552	9.25	
Nov-01	4474.23	527	8.49	
Dec-01	6623.22	661	10.02	



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-4(a))

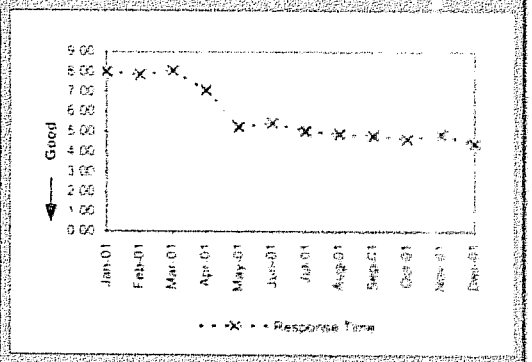
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	5763.68	3536	1.63	0.28
Feb-01	5157.32	3164	1.63	0.28
Mar-01	5971.24	3641	1.64	0.30
Apr-01	5058.55	3395	1.49	0.39
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21
Oct-01	5821.76	5198	1.12	0.25
Nov-01	5664.41	5289	1.07	0.32
Dec-01	5823.21	5688	1.02	0.33



Checklist #2 - Preorder Response Times - IMA

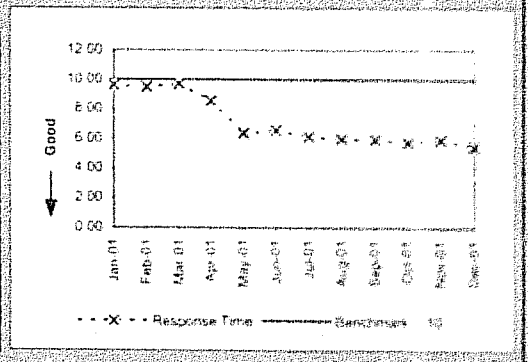
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-4(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	28323 36	3536	8.01	2.77
Feb-01	24900 68	3164	7 87	2.62
Mar-01	29419 28	3641	8 08	3.54
Apr-01	24070 55	3395	7 09	4 52
May-01	22039 14	4182	5 27	2.90
Jun-01	21963 5	4030	5.45	3 19
Jul-01	19394 98	3833	5.06	4 32
Aug-01	25347 84	5152	4.92	2 88
Sep-01	23367 54	4838	4.83	2 84
Oct-01	24170 7	5198	4.65	2.79
Nov-01	25762 56	5289	4.87	2.54
Dec-01	25264 91	5688	4.44	2.66



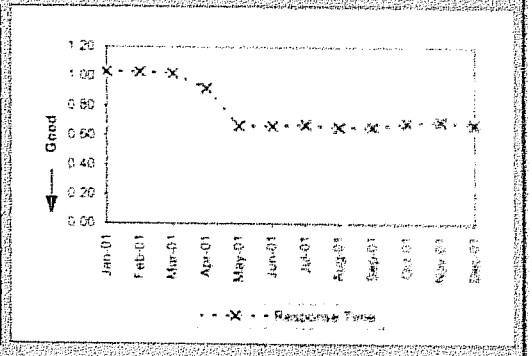
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	34087 04	3536	9.64	
Feb-01	30058	3164	9.50	
Mar-01	35390 52	3641	9.72	
Apr-01	29129 1	3395	8.58	
May-01	26681 16	4182	6.38	
Jun-01	26557 7	4030	6.59	
Jul-01	23611 28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786 1	4838	5.95	
Oct-01	29992 46	5198	5.77	
Nov-01	31426.97	5289	5 94	
Dec-01	31088 12	5688	5.47	



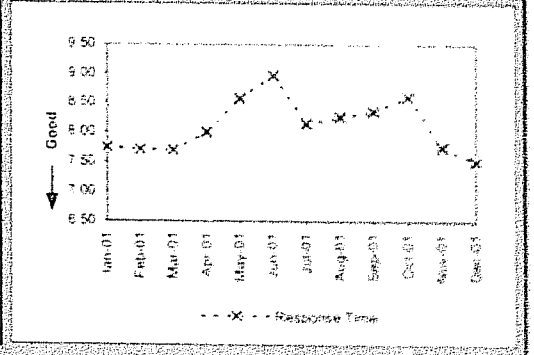
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	379 04	368	1.03	0.15
Feb-01	381 1	370	1.03	0.12
Mar-01	467 16	458	1.02	0.07
Apr-01	385 48	419	0.92	0.26
May-01	298 82	446	0.67	0.08
Jun-01	284 75	425	0.67	0.12
Jul-01	261 8	385	0.68	0.08
Aug-01	372 9	565	0.66	0.05
Sep-01	331 32	502	0.66	0.05
Oct-01	391 23	567	0.69	0.27
Nov-01	450 21	643	0.70	0.31
Dec-01	556 34	817	0.68	0.28



Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5(b))

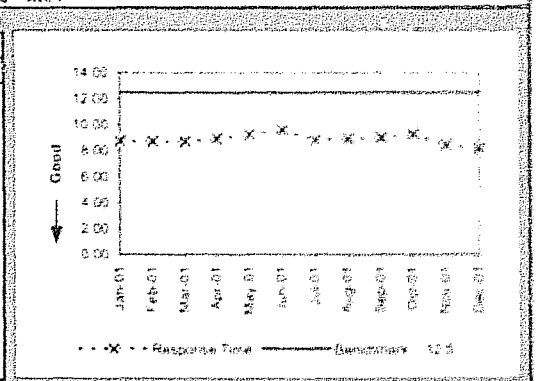
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	2852	368	7.75	2.44
Feb-01	2852 7	370	7.71	2.29
Mar-01	3526 6	458	7 70	1.92
Apr-01	3356 19	419	8.01	3.05
May-01	3826 68	446	8.58	2.78
Jun-01	3812.25	425	8.97	2 39
Jul-01	3137 75	385	8 15	1.36
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196 72	502	8 36	3.50
Oct-01	4881 87	567	8 61	3.14
Nov-01	4989 91	643	7 76	2.89
Dec-01	6140.36	817	7.52	2.77



Checklist #2 - Preorder Response Times - IMA

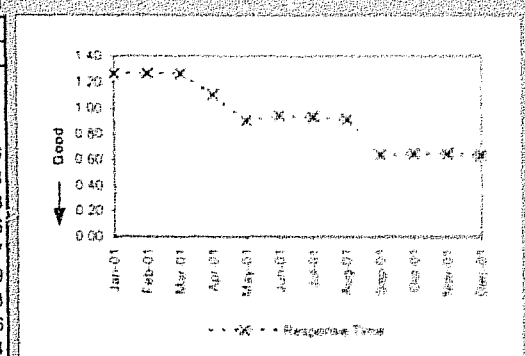
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	3231.04	368	8.78	
Feb-01	3233.8	370	8.74	
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	
Oct-01	5273.1	567	9.30	
Nov-01	5440.12	643	8.46	
Dec-01	6696.7	817	8.20	



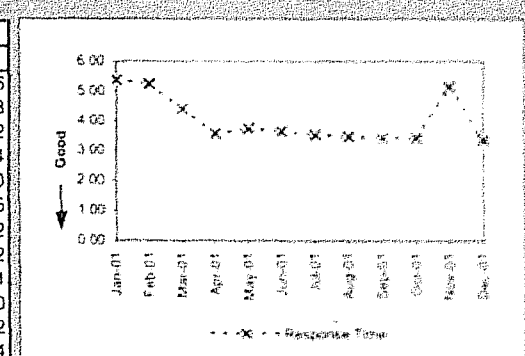
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	1722.12	1356	1.27	0.01
Feb-01	1487.17	1171	1.27	0.01
Mar-01	1744.98	1374	1.27	0.01
Apr-01	2738.37	2467	1.11	0.28
May-01	5862.22	6442	0.91	0.18
Jun-01	6193.05	6519	0.95	0.18
Jul-01	7121.44	7576	0.94	0.16
Aug-01	9027.04	9812	0.92	0.17
Sep-01	926.72	1448	0.64	0.09
Oct-01	1025.7	1578	0.65	0.18
Nov-01	955.49	1465	0.65	0.16
Dec-01	1002.16	1576	0.64	0.04



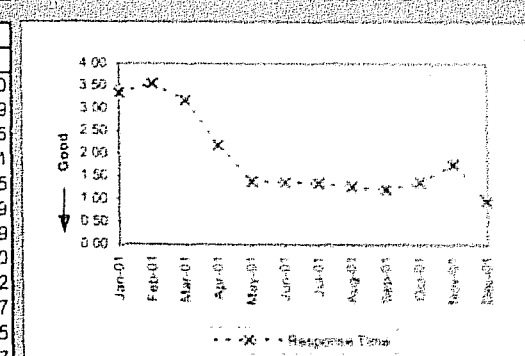
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	7308.84	1356	5.39	2.16
Feb-01	6136.04	1171	5.24	2.23
Mar-01	6045.6	1374	4.40	2.52
Apr-01	8807.19	2467	3.57	2.44
May-01	24157.5	6442	3.75	2.10
Jun-01	23729.16	6519	3.64	1.95
Jul-01	26819.04	7576	3.54	1.32
Aug-01	34047.64	9812	3.47	1.42
Sep-01	4952.16	1448	3.42	1.31
Oct-01	5428.32	1578	3.44	3.10
Nov-01	7561.88	1465	5.16	4.92
Dec-01	5306.52	1576	3.37	1.94



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))

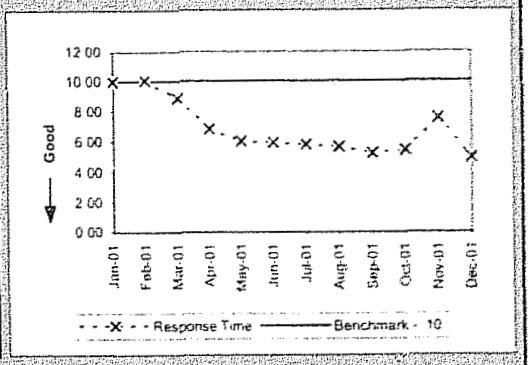
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	4529.04	1356	3.34	2.20
Feb-01	4168.76	1171	3.56	0.89
Mar-01	4383.06	1374	3.19	1.55
Apr-01	5402.73	2467	2.19	1.81
May-01	9018.8	6442	1.40	1.35
Jun-01	8931.03	6519	1.37	1.79
Jul-01	10303.36	7576	1.36	0.99
Aug-01	12657.48	9812	1.29	0.70
Sep-01	1766.56	1448	1.22	0.62
Oct-01	2161.86	1578	1.37	2.97
Nov-01	2585.74	1465	1.77	2.55
Dec-01	1535.06	1576	0.97	1.17



Checklist #2 - Preorder Response Times - IMA

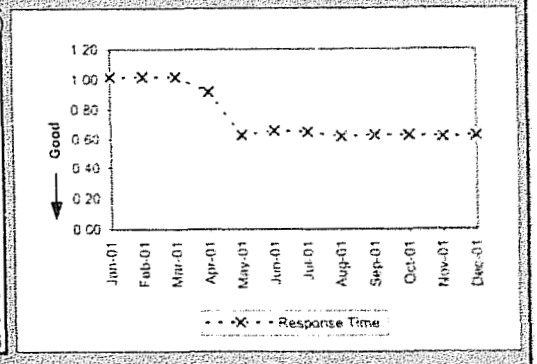
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	13560	1356	10.00	
Feb-01	11791 97	1171	10.07	
Mar-01	12173 64	1374	8 86	
Apr-01	16948 29	2467	6.87	
May-01	39038 52	6442	6.06	
Jun-01	38953 24	6519	5.96	
Jul-01	44243 84	7576	5.84	
Aug-01	56732 16	9812	5.68	
Sep-01	7645 44	1448	5.28	
Oct-01	8615 88	1578	5.46	
Nov-01	11103 11	1465	7.58	
Dec-01	7843 74	1576	4.98	



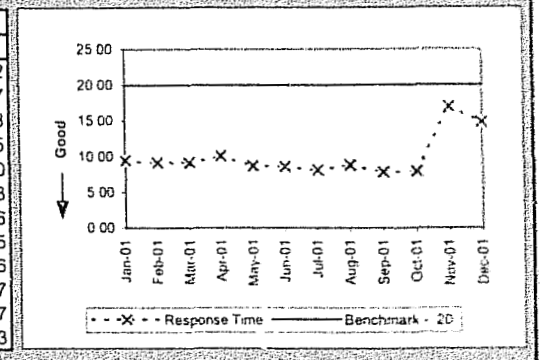
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	415 14	407	1.02	0.01
Feb-01	365 16	358	1.02	0.01
Mar-01	440 64	432	1.02	0.01
Apr-01	356 96	388	0 92	0.21
May-01	253 26	402	0.63	0.07
Jun-01	246 18	373	0 66	0.26
Jul-01	219 05	337	0.65	0.07
Aug-01	298 22	481	0.62	0.07
Sep-01	290 43	461	0.63	0.14
Oct-01	320 67	509	0.63	0.16
Nov-01	301 92	487	0.62	0.13
Dec-01	331 91	530	0.63	0.06



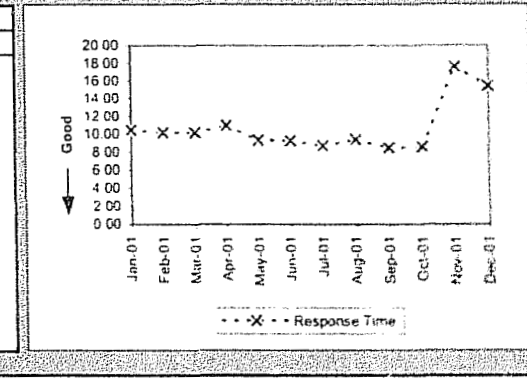
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	3854.29	407	9.47	3.82
Feb-01	3286 44	358	9.18	2.57
Mar-01	3965 76	432	9.18	3.93
Apr-01	3918 8	388	10.10	6.25
May-01	3509 46	402	8.73	1.60
Jun-01	3230 18	373	8.66	2.13
Jul-01	2733 07	337	8.11	2.06
Aug-01	4237 61	481	8.81	4.65
Sep-01	3632 68	461	7.88	4.16
Oct-01	4066.91	509	7.99	2.97
Nov-01	8284 03	487	17.01	15.37
Dec-01	7861 73	530	14.83	11.83



Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)

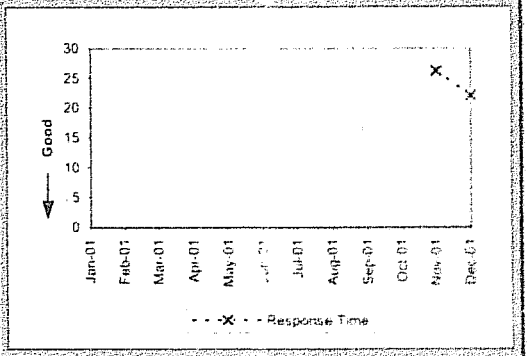
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	4269 43	407	10.49	
Feb-01	3651 6	358	10.20	
Mar-01	4406 4	432	10.20	
Apr-01	4275 76	388	11.02	
May-01	3762 72	402	9.36	
Jun-01	3476 36	373	9.32	
Jul-01	2952 12	337	8.76	
Aug-01	4535 83	481	9.43	
Sep-01	3923 11	461	8.51	
Oct-01	4387 58	509	8.62	
Nov-01	8585 95	487	17.63	
Dec-01	8193 64	530	15.46	



Checklist #2 - Preorder Response Times - IMA

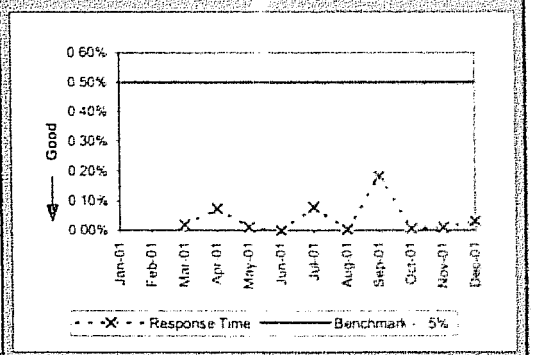
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) IMA Aggregate (PO-1 A-10 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	8157 53	311	26.23	
Dec-01	7930 8	360	22.03	



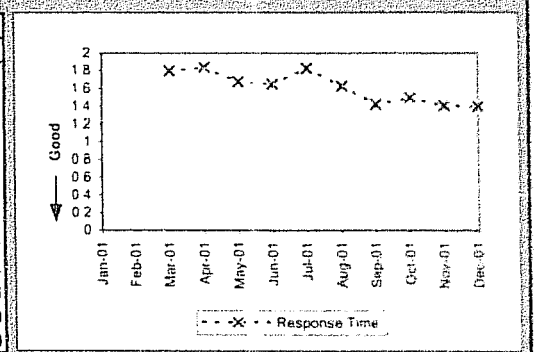
Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	2	10199	0.02%	1.40%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%
Oct-01	1	14746	0.01%	0.82%
Nov-01	2	16162	0.01%	1.11%
Dec-01	6	18503	0.03%	1.80%



Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)

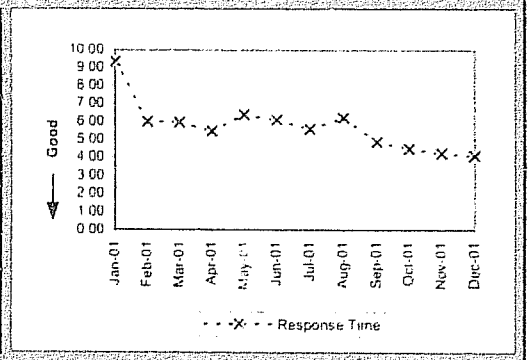
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	7252 2	4029	1.80	2.15
Apr-01	5945 04	3231	1.84	2.84
May-01	5614 56	3342	1.68	2.33
Jun-01	5515 95	3343	1.65	1.91
Jul-01	7462 74	4078	1.83	3.52
Aug-01	6943 8	4260	1.63	3.19
Sep-01	6065 24	4272	1.42	2.34
Oct-01	6414	4276	1.50	2.96
Nov-01	4633 26	3286	1.41	1.59
Dec-01	5394 2	3853	1.40	1.79



Checklist #2 - Preorder Response Times - EDI

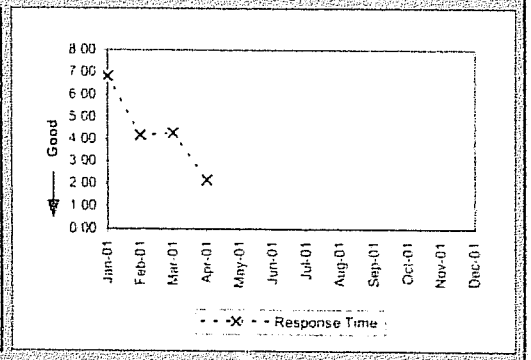
[illegible] (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))

[illegible]	[illegible]	LEC Demand	Response Time	Std Dev
[illegible]	[illegible]	1385	9.36	3.84
[illegible]	[illegible]	998	5.99	2.97
[illegible]	[illegible]	1409	5.95	1.69
[illegible]	[illegible]	2432	5.47	2.57
[illegible]	[illegible]	3610	6.39	8.55
[illegible]	[illegible]	2906	6.09	9.64
[illegible]	[illegible]	2966	5.60	7.07
[illegible]	[illegible]	3054	6.22	9.50
[illegible]	[illegible]	3300	4.87	4.38
[illegible]	[illegible]	4410	4.50	1.27
[illegible]	[illegible]	4652	4.25	1.87
[illegible]	[illegible]	4124	4.12	1.52



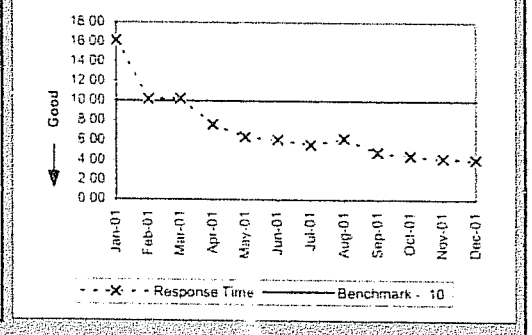
[illegible] (Avg Sec) EDI Accept (PO-1 B-1(c))

[illegible]	[illegible]	LEC Demand	Response Time	Std Dev
[illegible]	[illegible]	1385	6.83	3.30
[illegible]	[illegible]	998	4.19	1.97
[illegible]	[illegible]	1409	4.29	1.62
[illegible]	[illegible]	2432	2.16	2.34



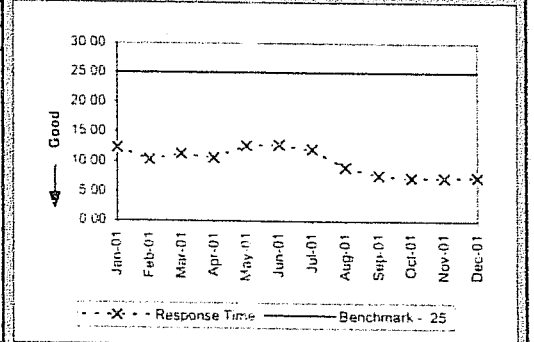
[illegible] (Avg Sec) EDI Aggregate (PO-1 B-1 Total)

[illegible]	[illegible]	LEC Demand	Response Time	Std Dev
[illegible]	[illegible]	1385	16.19	
[illegible]	[illegible]	998	10.18	
[illegible]	[illegible]	1409	10.24	
[illegible]	[illegible]	2432	7.63	
[illegible]	[illegible]	3610	6.39	
[illegible]	[illegible]	2906	6.09	
[illegible]	[illegible]	2966	5.60	
[illegible]	[illegible]	3054	6.22	
[illegible]	[illegible]	3300	4.87	
[illegible]	[illegible]	4410	4.50	
[illegible]	[illegible]	4652	4.25	
[illegible]	[illegible]	4124	4.12	



[illegible] (Avg Sec) EDI Request/Response (PO-1 B-2)

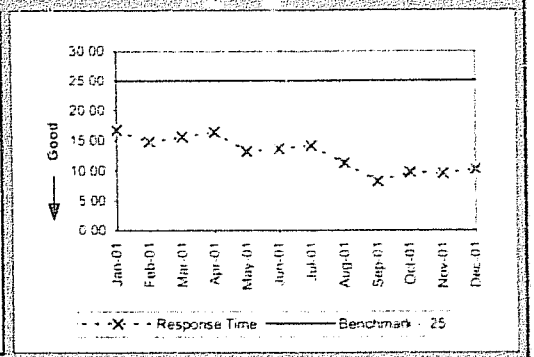
[illegible]	[illegible]	LEC Demand	Response Time	Std Dev
[illegible]	[illegible]	2241	12.35	4.42
[illegible]	[illegible]	2221	10.40	3.06
[illegible]	[illegible]	2390	11.39	3.29
[illegible]	[illegible]	3561	10.73	4.55
[illegible]	[illegible]	5164	12.72	9.51
[illegible]	[illegible]	4015	12.88	9.77
[illegible]	[illegible]	4767	12.12	7.84
[illegible]	[illegible]	4410	9.13	8.86
[illegible]	[illegible]	4924	7.76	5.96
[illegible]	[illegible]	5603	7.38	4.28
[illegible]	[illegible]	6140	7.35	4.32
[illegible]	[illegible]	5212	7.47	4.24



Checklist #2 - Preorder Response Times - EDI

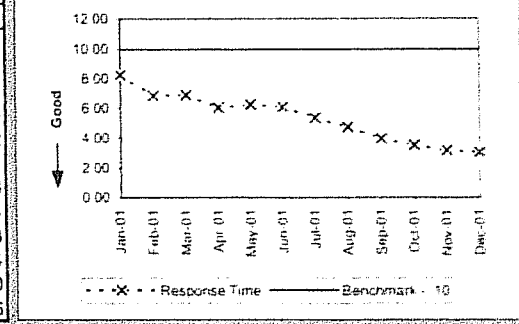
Preorder Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
[illegible]	7219 4	430	16 78	5 93
[illegible]	5940	400	14 85	4.46
[illegible]	6698 2	428	15 65	5.62
[illegible]	7238	440	16 45	13.57
[illegible]	7499 5	566	13 25	8 92
[illegible]	6539 72	476	13.72	11.39
[illegible]	7585 50	542	14 18	9.33
[illegible]	6672 9	590	11 31	8.82
[illegible]	4918 04	593	8 28	4.88
[illegible]	4625 6	472	9 80	4.71
[illegible]	5155 32	536	9 62	3.01
[illegible]	4517 31	439	10 29	4.12



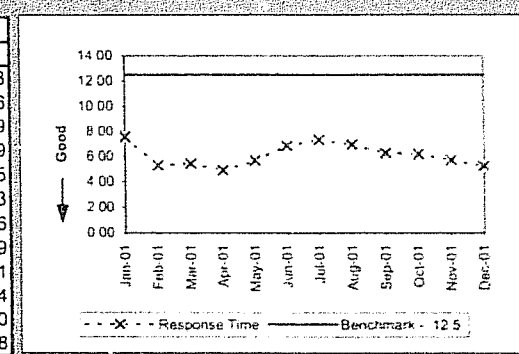
Preorder Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
[illegible]	33096 68	3996	8 28	3.38
[illegible]	27141 6	3945	6 88	3.79
[illegible]	29690 36	4294	6 94	3.55
[illegible]	32515 84	5348	6 08	4.76
[illegible]	49240 8	7815	6.30	8.72
[illegible]	38330 08	6416	6.13	8.97
[illegible]	46278 54	8586	5.39	6.73
[illegible]	41975 38	8771	4 78	8.14
[illegible]	34542 14	8614	4 01	4.43
[illegible]	29406 09	8237	3.57	2.34
[illegible]	27382 81	8492	3.22	2.80
[illegible]	23380 89	7537	3.10	2.46



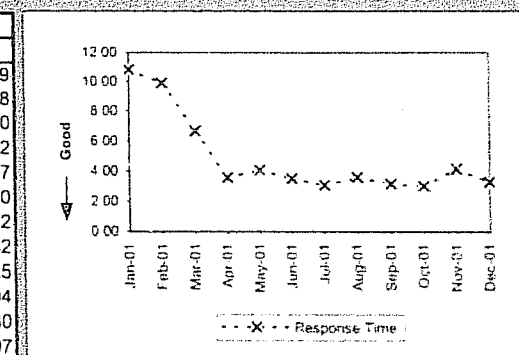
Preorder Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
[illegible]	3370 32	447	7.56	3.63
[illegible]	2125 3	401	5.30	2.86
[illegible]	2338 05	429	5.45	1.89
[illegible]	1913 88	389	4.92	2.29
[illegible]	2700 36	477	5.68	6.55
[illegible]	2841 44	413	6.88	7.63
[illegible]	3211 95	437	7.35	6.86
[illegible]	3427 18	491	6.98	4.69
[illegible]	3168 9	503	6.30	1.91
[illegible]	2847 4	460	6.19	3.74
[illegible]	3917	684	5.73	1.70
[illegible]	3371 7	638	5.28	2.08



Preorder Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6(a,b))

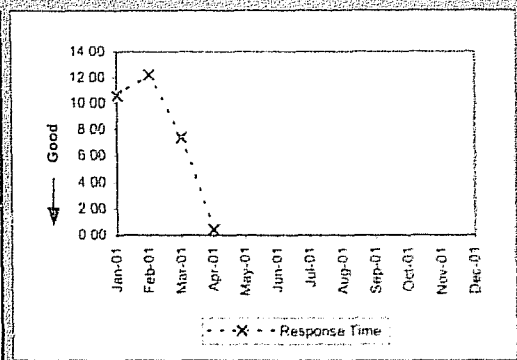
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
[illegible]	9205 5	850	10.83	4.09
[illegible]	5704	575	9 92	5.38
[illegible]	6235 08	932	6.69	3.80
[illegible]	34020 64	9424	3.61	4.72
[illegible]	111322 4	27020	4.12	7.37
[illegible]	81192 05	22871	3.55	6.70
[illegible]	89799 84	28782	3.12	4.02
[illegible]	81150 16	22294	3.64	8.52
[illegible]	2800	875	3.20	5.25
[illegible]	4889 88	1598	3.06	1.04
[illegible]	17357 08	4138	4.19	3.80
[illegible]	7532 29	2264	3.33	1.97



Checklist #2 - Preorder Response Times - EDI

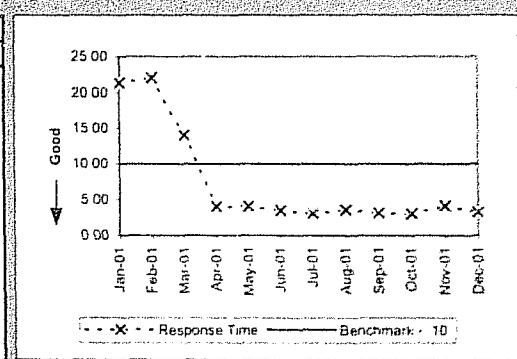
Preorder Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	9001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



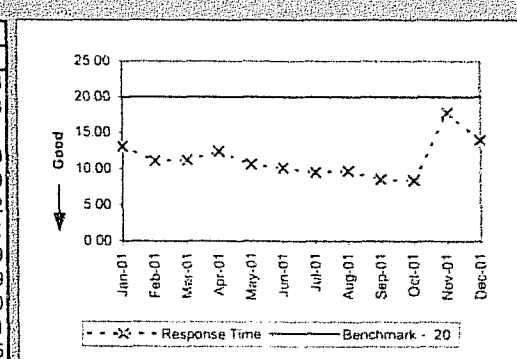
Preorder Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	89799.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	
Oct-01	4889.88	1598	3.06	
Nov-01	17357.08	4138	4.19	
Dec-01	7532.29	2264	3.33	



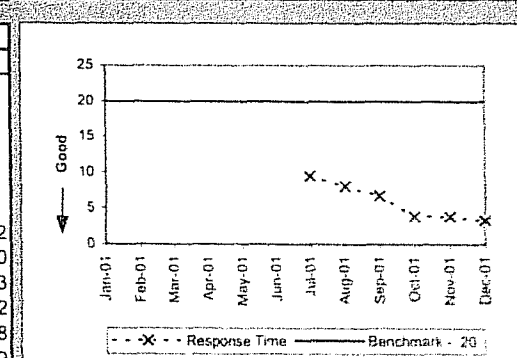
Preorder Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01	5086.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09
Oct-01	4231.86	502	8.43	2.60
Nov-01	9610.6	541	17.76	16.81
Dec-01	7814.31	559	13.98	11.95



Preorder Response Times (Results of Qwest DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)

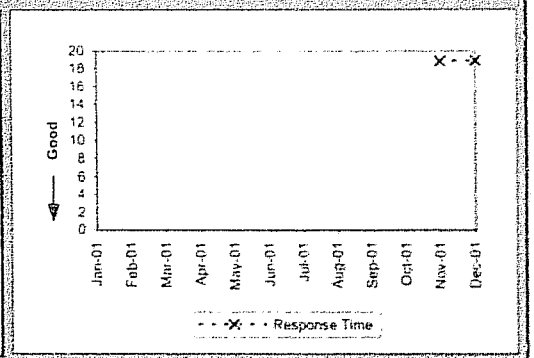
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	5493.04	577	9.52	11.12
Sep-01	4886.36	604	8.09	11.20
Oct-01	3842	565	6.80	3.43
Nov-01	2869.44	732	3.92	7.02
Dec-01	2870.82	738	3.89	5.58
Dec-01	2114.84	637	3.32	4.02



Checklist #2 - Preorder Response Times - EDI

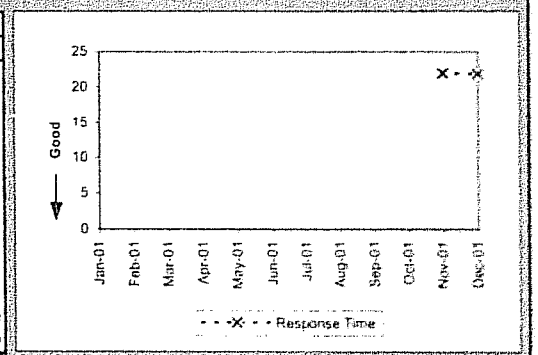
Pre-Order Response Times (Connecting Facility Assignment) (Avg Sec) EDI Request/Response (PO-1 B-9)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	23409.4	1239	18.89	6.27
Dec-01	21378.63	1128	18.95	6.27



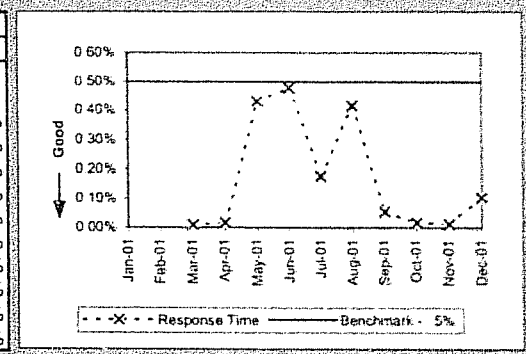
Pre-Order Response Times (Meet Point Inquiry) (Avg Sec) EDI Request/Response (PO-1 B-10)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	9719.58	442	21.99	9.39
Dec-01	8481.68	388	21.86	2.99



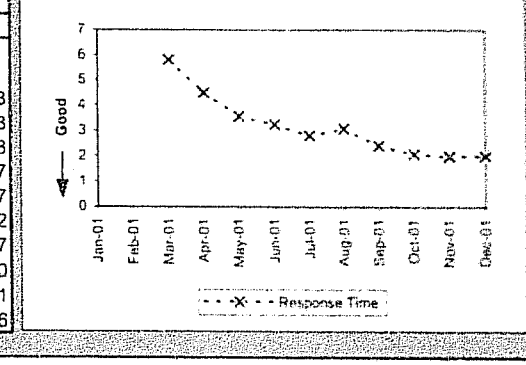
Pre-Order Response Times (Timeout) (Percent) EDI Total (PO-1C -2)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	1	10273	0.01%	0.99%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	181	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%
Oct-01	4	22078	0.02%	1.35%
Nov-01	4	27606	0.01%	1.20%
Dec-01	24	22950	0.11%	3.23%



Pre-Order Response Times (Rejected Query) (Avg Sec) EDI Total (PO-1D -2)

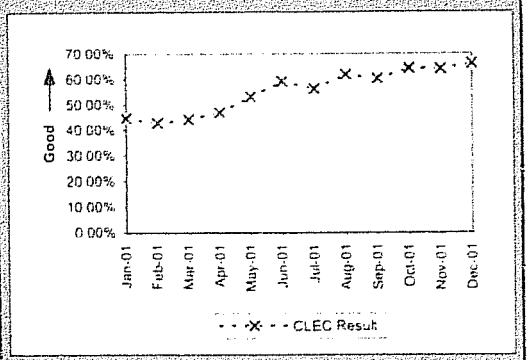
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Jan-01				
Feb-01				
Mar-01	13100.82	2251	5.82	4.98
Apr-01	16069.5	3571	4.50	7.83
May-01	24450.93	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27
Oct-01	15223.56	7284	2.09	2.40
Nov-01	13622	6811	2.00	1.21
Dec-01	13778.55	6855	2.01	2.46



Checklist #2 - Electronic Flow-through - Resale

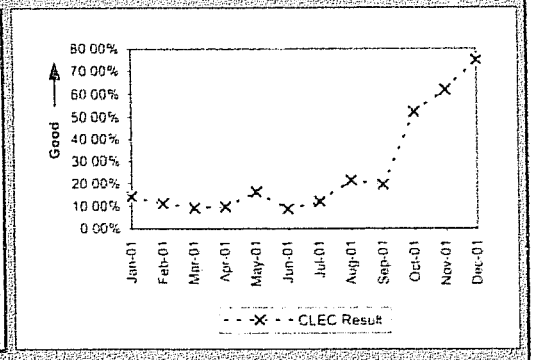
Percent Flow-Through for All Eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
[illegible]	15274	34135	44.75%	49.72%
[illegible]	11890	27686	42.95%	49.50%
[illegible]	15825	35953	44.29%	49.67%
[illegible]	15936	33819	47.12%	49.92%
[illegible]	21466	40400	53.13%	49.90%
[illegible]	22658	38263	59.32%	49.12%
[illegible]	19691	34945	56.35%	49.60%
[illegible]	23082	35549	61.89%	48.57%
[illegible]	14709	24372	60.35%	48.92%
[illegible]	17977	27931	64.36%	47.89%
[illegible]	14153	22057	64.17%	47.95%
[illegible]	14972	22615	66.20%	47.30%



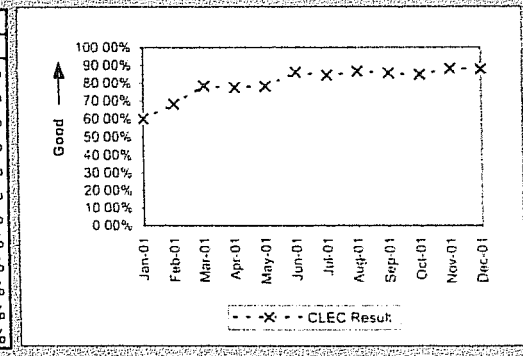
Percent Flow-Through for All Eligible LSRs Received via EDI Resale Aggregate W/O UNE-P-POTS (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
[illegible]	1202	8373	14.36%	35.06%
[illegible]	905	8115	11.15%	31.48%
[illegible]	1041	11244	9.26%	28.98%
[illegible]	1146	11604	9.88%	29.83%
[illegible]	1851	11255	16.45%	37.07%
[illegible]	1014	11423	8.88%	28.44%
[illegible]	1472	12078	12.19%	32.71%
[illegible]	3752	17422	21.56%	41.13%
[illegible]	2553	12969	19.69%	39.76%
[illegible]	3142	6014	52.24%	49.95%
[illegible]	5985	9673	61.87%	48.57%
[illegible]	7710	10282	74.99%	43.31%



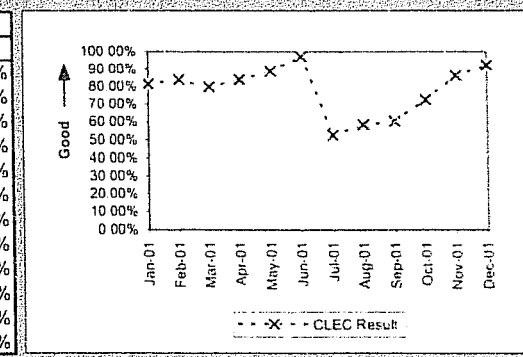
Percent Flow-Through for All Eligible LSRs Received via IMA POTS Resale (Percent) (PO-2B-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
[illegible]	15274	25308	60.35%	48.92%
[illegible]	11890	17352	68.52%	46.44%
[illegible]	15825	20263	78.59%	41.02%
[illegible]	15936	20499	77.74%	41.60%
[illegible]	21466	27404	78.33%	41.20%
[illegible]	22658	26275	86.39%	34.29%
[illegible]	19691	23257	84.67%	36.03%
[illegible]	23082	25347	86.80%	33.85%
[illegible]	14709	17147	85.78%	34.92%
[illegible]	17977	21143	85.03%	35.68%
[illegible]	14153	16041	88.23%	32.23%
[illegible]	14972	17030	87.92%	32.59%



Percent Flow-Through for All Eligible LSRs Received via EDI POTS Resale (Percent) (PO-2B-2)

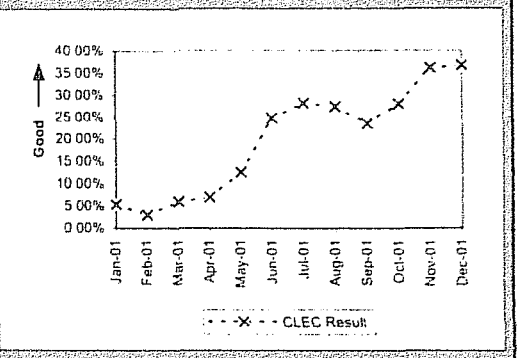
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
[illegible]	1202	1474	81.55%	38.79%
[illegible]	905	1077	84.03%	36.63%
[illegible]	1041	1302	79.95%	40.03%
[illegible]	1146	1363	84.08%	36.59%
[illegible]	1851	2080	88.99%	31.30%
[illegible]	1014	1042	97.31%	16.17%
[illegible]	1472	2781	52.93%	49.91%
[illegible]	3752	6414	58.58%	49.26%
[illegible]	2553	4218	60.53%	48.88%
[illegible]	3142	4327	72.61%	44.59%
[illegible]	5985	6915	86.55%	34.12%
[illegible]	7710	8345	92.39%	26.51%



Checklist #2 - Electronic Flow-through - Unbundled Loops

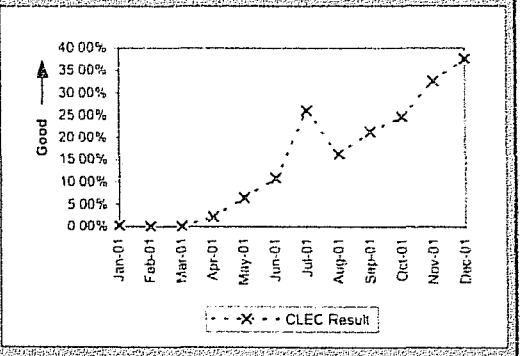
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	12359	5.34%	22.48%
[illegible]	[illegible]	10616	3.00%	17.05%
[illegible]	[illegible]	11852	6.01%	23.76%
[illegible]	[illegible]	11795	6.98%	25.48%
[illegible]	[illegible]	11968	12.54%	33.12%
[illegible]	[illegible]	9573	24.66%	43.11%
[illegible]	[illegible]	10146	28.00%	44.90%
[illegible]	[illegible]	11232	27.25%	44.53%
[illegible]	[illegible]	11167	23.58%	42.45%
[illegible]	[illegible]	11950	27.91%	44.85%
[illegible]	[illegible]	10551	36.07%	48.02%
[illegible]	[illegible]	9252	36.66%	48.19%



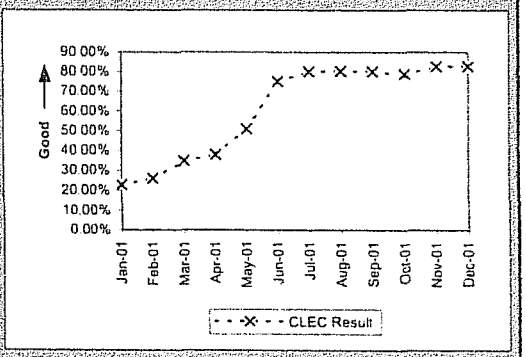
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	19	6839	0.28%	5.26%
[illegible]	4	5787	0.07%	2.63%
[illegible]	8	5464	0.15%	3.83%
[illegible]	148	6420	2.31%	15.01%
[illegible]	406	6222	6.53%	24.70%
[illegible]	540	4957	10.89%	31.16%
[illegible]	[illegible]	7654	26.06%	43.90%
[illegible]	[illegible]	8547	16.32%	36.96%
[illegible]	2149	10050	21.38%	41.00%
[illegible]	3336	13516	24.68%	43.12%
[illegible]	[illegible]	11990	32.69%	46.91%
[illegible]	4323	11436	37.63%	48.44%



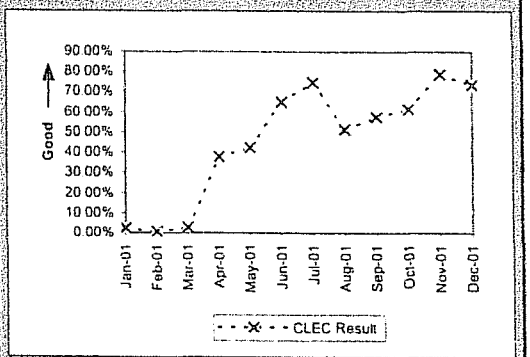
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2B-1)

[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	2881	22.91%	42.02%
[illegible]	[illegible]	1239	26.15%	43.95%
[illegible]	[illegible]	2036	34.97%	47.69%
[illegible]	[illegible]	2159	38.12%	48.57%
[illegible]	[illegible]	2936	51.12%	49.99%
[illegible]	[illegible]	3135	75.31%	43.12%
[illegible]	[illegible]	3544	80.16%	39.88%
[illegible]	[illegible]	3802	80.51%	39.61%
[illegible]	[illegible]	3274	80.42%	39.68%
[illegible]	[illegible]	4222	78.99%	40.74%
[illegible]	[illegible]	4595	82.83%	37.71%
[illegible]	[illegible]	4098	82.77%	37.76%



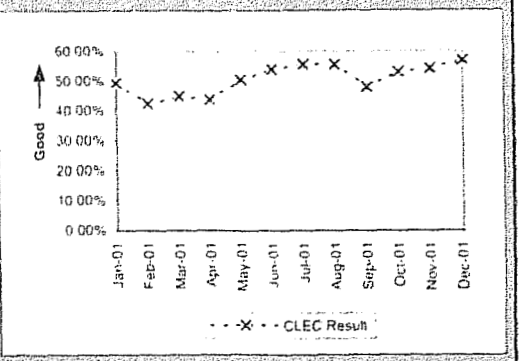
Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2B-2)

[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	19	775	2.45%	15.46%
[illegible]	4	500	0.80%	8.91%
[illegible]	8	276	2.90%	16.78%
[illegible]	148	389	38.05%	48.55%
[illegible]	406	954	42.56%	49.44%
[illegible]	540	830	65.06%	47.68%
[illegible]	[illegible]	2672	74.66%	43.49%
[illegible]	[illegible]	2705	51.57%	49.98%
[illegible]	2149	3729	57.63%	49.41%
[illegible]	3336	5426	61.48%	48.66%
[illegible]	[illegible]	4977	78.76%	40.90%
[illegible]	4323	5861	73.42%	44.18%

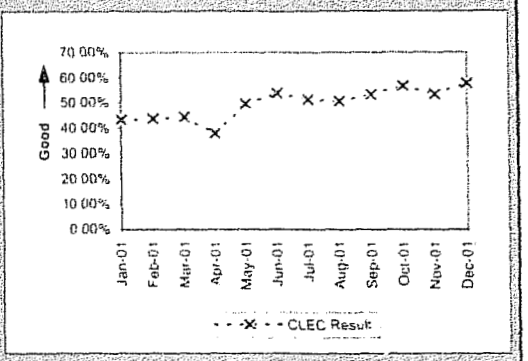


Checklist #2 - Electronic Flow-through - LNP

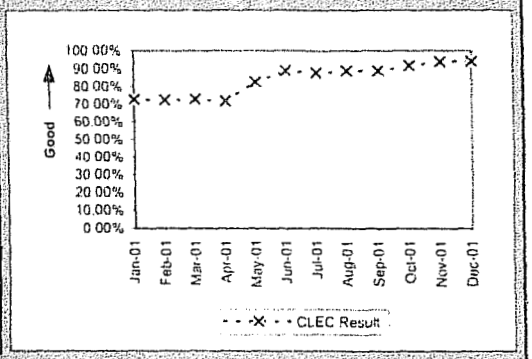
[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	11975	49.33%	50.00%
[illegible]	[illegible]	10288	42.42%	49.42%
[illegible]	[illegible]	11686	44.99%	49.75%
[illegible]	[illegible]	10602	43.79%	49.61%
[illegible]	[illegible]	11159	50.51%	50.00%
[illegible]	[illegible]	10675	53.93%	49.85%
[illegible]	[illegible]	11300	55.65%	49.68%
[illegible]	[illegible]	13349	55.58%	49.69%
[illegible]	[illegible]	11748	48.02%	49.96%
[illegible]	[illegible]	15183	52.99%	49.91%
[illegible]	[illegible]	16370	54.12%	49.83%
[illegible]	[illegible]	15622	56.99%	49.51%



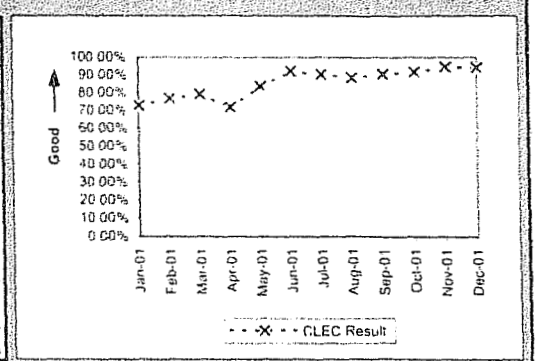
[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	14421	43.30%	49.55%
[illegible]	[illegible]	11506	43.71%	49.60%
[illegible]	[illegible]	14644	44.35%	49.68%
[illegible]	[illegible]	14809	37.92%	48.52%
[illegible]	[illegible]	15687	49.48%	50.00%
[illegible]	[illegible]	13067	53.65%	49.87%
[illegible]	[illegible]	9777	51.21%	49.99%
[illegible]	[illegible]	9552	50.45%	50.00%
[illegible]	[illegible]	7942	53.16%	49.90%
[illegible]	[illegible]	11417	56.70%	49.55%
[illegible]	[illegible]	13123	53.24%	49.89%
[illegible]	[illegible]	16964	57.73%	49.40%



[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	8089	73.03%	44.38%
[illegible]	[illegible]	6010	72.61%	44.59%
[illegible]	[illegible]	7114	73.26%	44.26%
[illegible]	[illegible]	6440	72.10%	44.85%
[illegible]	[illegible]	6820	82.64%	37.88%
[illegible]	[illegible]	6460	89.12%	31.14%
[illegible]	[illegible]	7135	88.13%	32.34%
[illegible]	[illegible]	8328	89.06%	31.21%
[illegible]	[illegible]	6329	89.13%	31.13%
[illegible]	[illegible]	8763	91.82%	27.41%
[illegible]	[illegible]	9426	94.00%	23.76%
[illegible]	[illegible]	9564	94.28%	23.22%



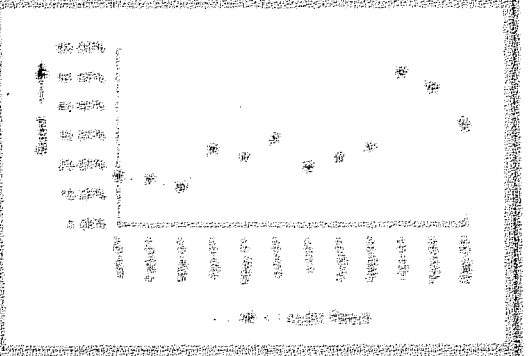
[illegible]	[illegible]	CLEC Denom	CLEC Result	CLEC Std Dev
[illegible]	[illegible]	8563	72.93%	44.43%
[illegible]	[illegible]	6540	76.90%	42.15%
[illegible]	[illegible]	8195	79.24%	40.56%
[illegible]	[illegible]	7799	72.01%	44.90%
[illegible]	[illegible]	9276	83.68%	36.96%
[illegible]	[illegible]	7596	92.30%	26.66%
[illegible]	[illegible]	5540	90.38%	29.49%
[illegible]	[illegible]	5427	88.80%	31.54%
[illegible]	[illegible]	4656	90.68%	29.07%
[illegible]	[illegible]	7043	91.92%	27.25%
[illegible]	[illegible]	7384	94.62%	22.56%
[illegible]	[illegible]	10377	94.37%	23.05%



Checklist #2 - Electronic Flow-through - [illegible]

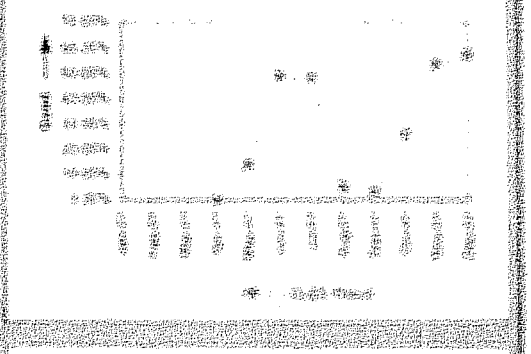
Electronic Flow-through for LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	461	2800	16.46%	[illegible]
Feb-01	117	758	15.44%	[illegible]
Mar-01	112	880	12.73%	[illegible]
Apr-01	359	1394	25.75%	[illegible]
May-01	221	978	22.60%	[illegible]
Jun-01	255	865	29.48%	[illegible]
Jul-01	306	1560	19.62%	[illegible]
Aug-01	402	1781	22.57%	[illegible]
Sep-01	340	1285	26.46%	[illegible]
Oct-01	3071	5933	51.78%	[illegible]
Nov-01	3292	7095	46.40%	[illegible]
Dec-01	2823	8438	33.46%	[illegible]



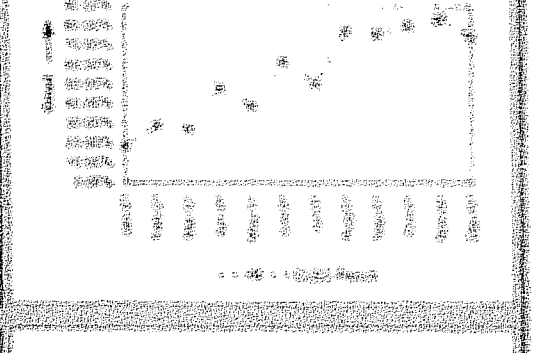
Electronic Flow-through for LSRs Received via EDI (Percent) (PO-2A-2)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	2	0.00%	[illegible]
May-01	4	28	14.29%	[illegible]
Jun-01	492	998	49.30%	[illegible]
Jul-01	710	1458	48.70%	[illegible]
Aug-01	76	1501	5.06%	[illegible]
Sep-01	43	1230	3.50%	[illegible]
Oct-01	798	3047	26.19%	[illegible]
Nov-01	2059	3832	53.73%	[illegible]
Dec-01	1539	2689	57.23%	[illegible]



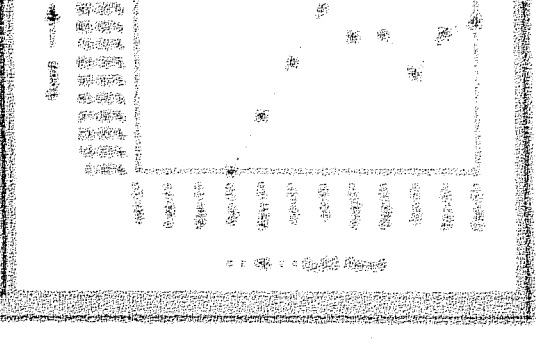
Electronic Flow-through for All Eligible LSRs Received via IMA (Percent) (PO-2A-1)

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01	461	2479	18.60%	[illegible]
Feb-01	117	398	29.40%	[illegible]
Mar-01	112	413	27.12%	[illegible]
Apr-01	359	739	48.58%	[illegible]
May-01	221	566	39.04%	[illegible]
Jun-01	255	413	61.74%	[illegible]
Jul-01	306	598	51.17%	[illegible]
Aug-01	402	522	77.01%	[illegible]
Sep-01	340	447	76.06%	[illegible]
Oct-01	3071	3819	80.41%	[illegible]
Nov-01	3292	3943	83.49%	[illegible]
Dec-01	2823	3778	74.72%	[illegible]



Electronic Flow-through for All Eligible LSRs Received via EDI (Percent) (PO-2A-2)

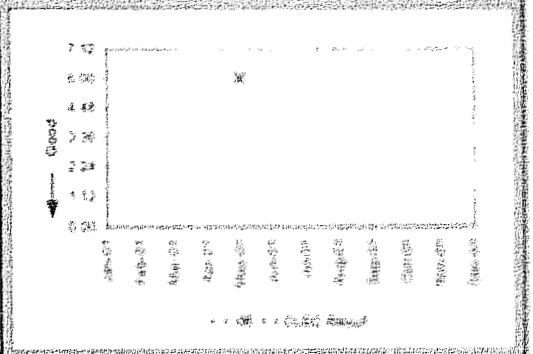
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	1	0.00%	[illegible]
May-01	4	13	30.77%	[illegible]
Jun-01	492	798	61.65%	[illegible]
Jul-01	710	782	90.79%	[illegible]
Aug-01	76	101	75.25%	[illegible]
Sep-01	43	56	76.79%	[illegible]
Oct-01	798	1466	54.43%	[illegible]
Nov-01	2059	2661	77.38%	[illegible]
Dec-01	1539	1830	84.10%	[illegible]



Checklist #2 - LSR Rejections

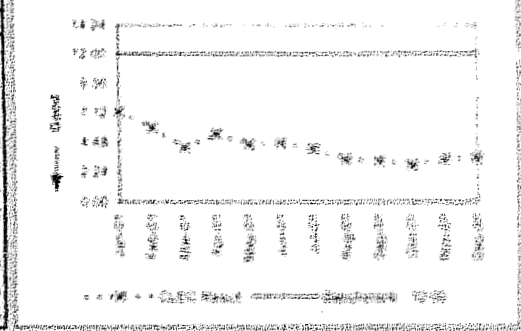
LSR Rejection Notice Interval for IMA (pre-split) (Hours:Minutes) (PO-3)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01	6:02	1	6:02
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			



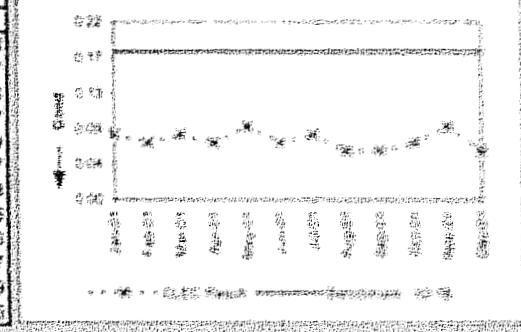
LSR Rejection Notice Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	37902:57	5176	7:19
Feb-01	29607:25	4940	6:00
Mar-01	23079:37	5239	4:24
Apr-01	28047:30	5087	5:31
May-01	26557:37	5684	4:40
Jun-01	23820:45	4947	4:49
Jul-01	21270:09	4933	4:19
Aug-01	17728:10	5158	3:26
Sep-01	13786:10	4114	3:21
Oct-01	13659:29	4578	2:59
Nov-01	13840:21	4026	3:26
Dec-01	11824:06	3296	3:35



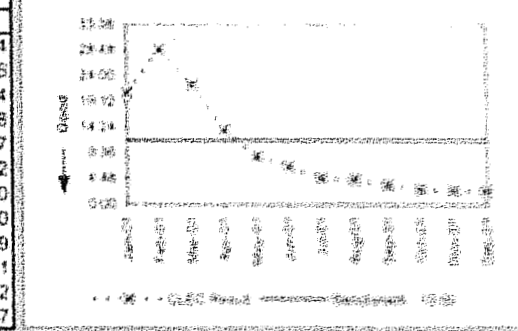
LSR Rejection Notice Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	2378:26	17737	0:08
Feb-01	2146:49	18057	0:07
Mar-01	2439:14	19006	0:08
Apr-01	2601:07	20993	0:07
May-01	3476:22	24033	0:09
Jun-01	2646:25	22269	0:07
Jul-01	3187:14	25302	0:08
Aug-01	2619:12	24519	0:06
Sep-01	2182:39	20332	0:06
Oct-01	2821:41	25739	0:07
Nov-01	3749:08	24670	0:09
Dec-01	2975:07	28208	0:06



LSR Rejection Notice Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)

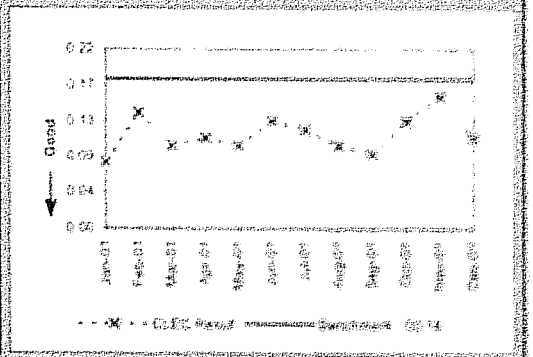
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	61745:31	2954	20:54
Feb-01	80188:20	2771	28:56
Mar-01	72631:23	3242	22:24
Apr-01	62301:38	4460	13:58
May-01	37723:21	4212	8:57
Jun-01	28447:00	4046	7:02
Jul-01	22614:02	4528	5:00
Aug-01	28904:49	6185	4:40
Sep-01	18780:11	5138	3:39
Oct-01	17800:55	6241	2:51
Nov-01	12279:16	4560	2:42
Dec-01	10284:53	3927	2:37



Checklist #2 - LSR Rejections

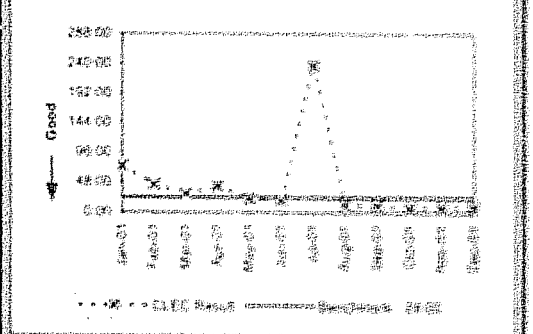
LSR Rejection Notice Interval for EDI - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	941:40	7415	0:08
Feb-01	1745:54	7503	0:14
Mar-01	1188:33	7327	0:10
Apr-01	1478:45	8339	0:11
May-01	1564:42	9845	0:10
Jun-01	1628:21	7734	0:13
Jul-01	1517:44	7819	0:12
Aug-01	1657:46	10415	0:10
Sep-01	1419:33	9822	0:09
Oct-01	3215:15	14444	0:13
Nov-01	4041:55	14716	0:16
Dec-01	2841:34	15289	0:11



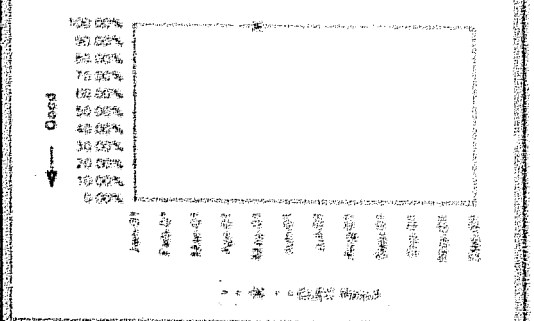
LSR Rejection Notice Interval for Manual and IIS (Hours:Minutes) (PO-3C)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	82952:15	1110	74:44
Feb-01	62866:09	1385	45:23
Mar-01	43277:45	1452	29:48
Apr-01	56922:53	1339	42:31
May-01	42422:19	1874	22:38
Jun-01	24899:53	1270	19:36
Jul-01	236524:33	995	237:43
Aug-01	18926:14	1449	13:04
Sep-01	8162:41	648	12:36
Oct-01	5273:53	677	7:47
Nov-01	5253:33	599	8:46
Dec-01	6682:15	652	10:15



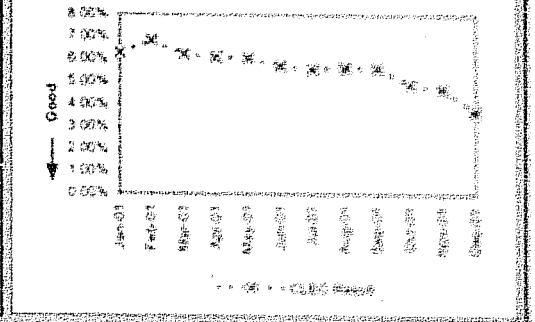
LSRs Rejected for IMA (pre-split) (Percent) (PO-4)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01	1	1	100.00%
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			



LSRs Rejected for IMA - Rejected Manually (Percent) (PO-4A-1)

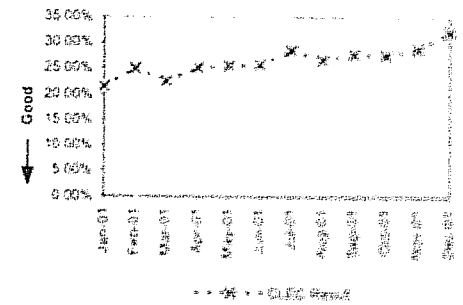
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	5176	82387	6.28%
Feb-01	4940	72272	6.84%
Mar-01	5239	84031	6.23%
Apr-01	5087	83328	6.10%
May-01	5684	94055	6.04%
Jun-01	4947	86450	5.72%
Jul-01	4933	88485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%
Oct-01	4578	93217	4.91%
Nov-01	4026	85656	4.70%
Dec-01	3296	87829	3.75%



Checklist #2 - LSR Rejections

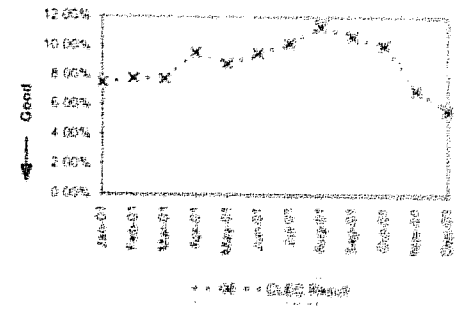
LSRs Rejected for IMA - Auto-Rejected (Percent) (PO-4A-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	17737	82387	21.53%
Feb-01	18057	72272	24.98%
Mar-01	19006	84031	22.62%
Apr-01	20993	83328	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%
Oct-01	25739	93217	27.61%
Nov-01	24670	85656	28.80%
Dec-01	28208	87829	32.12%



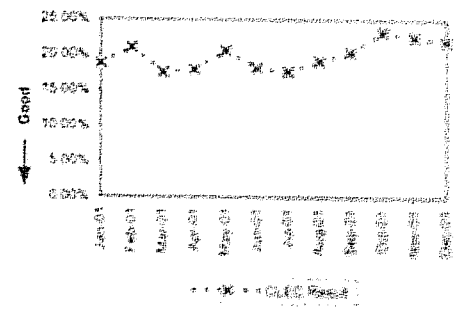
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	2954	39283	7.52%
Feb-01	2771	35534	7.80%
Mar-01	3242	41598	7.79%
Apr-01	4460	46389	9.61%
May-01	4212	47633	8.84%
Jun-01	4046	42364	9.55%
Jul-01	4528	44111	10.27%
Aug-01	6185	54234	11.40%
Sep-01	5138	47978	10.71%
Oct-01	6241	61930	10.08%
Nov-01	4560	65120	7.00%
Dec-01	3927	69357	5.66%



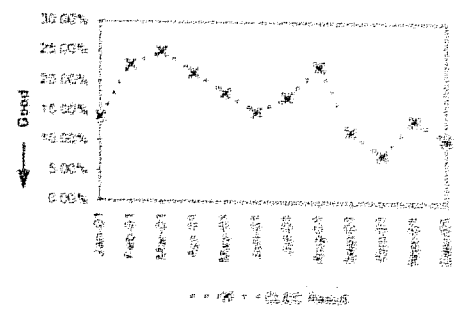
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	7415	39283	18.88%
Feb-01	7503	35534	21.12%
Mar-01	7327	41598	17.61%
Apr-01	8339	46389	17.98%
May-01	9845	47633	20.67%
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%
Oct-01	14444	61930	23.32%
Nov-01	14716	65120	22.60%
Dec-01	15289	69357	22.04%



LSRs Received via Facsimile (Percent) (PO-4C)

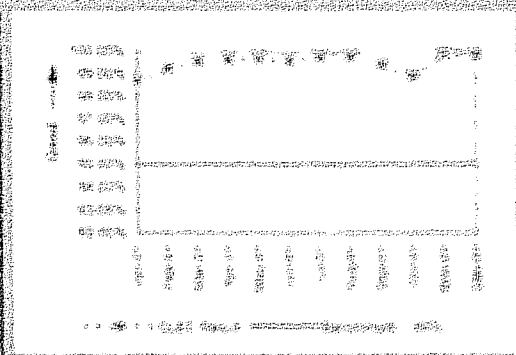
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	1110	7855	14.13%
Feb-01	1385	6064	22.84%
Mar-01	1452	5785	25.10%
Apr-01	1339	6210	21.56%
May-01	1874	10311	18.17%
Jun-01	1270	8426	15.07%
Jul-01	995	5679	17.52%
Aug-01	1449	6399	22.64%
Sep-01	648	5514	11.75%
Oct-01	677	8574	7.90%
Nov-01	599	4332	13.83%
Dec-01	652	6223	10.48%



Checklist #2 - Firm Order Confirmations - Results

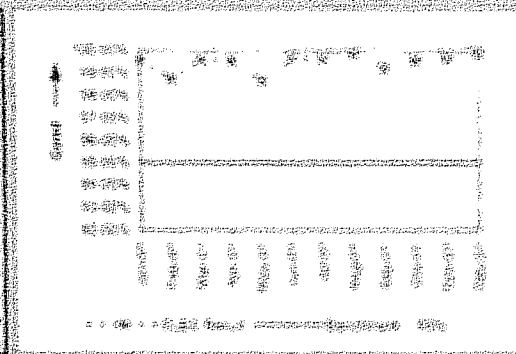
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	15538	15740	98.72%
Feb-01	11921	12007	99.28%
Mar-01	15971	16037	99.59%
Apr-01	16243	16295	99.68%
May-01	21620	21687	99.69%
Jun-01	22861	22953	99.60%
Jul-01	19953	19997	99.78%
Aug-01	22358	22404	99.79%
Sep-01	14910	14995	99.43%
Oct-01	20700	20926	98.92%
Nov-01	17371	17388	99.90%
Dec-01	17595	17615	99.89%



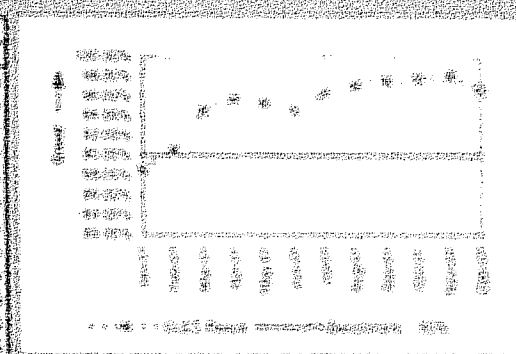
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	1197	1202	99.58%
Feb-01	894	905	98.78%
Mar-01	1037	1041	99.62%
Apr-01	1141	1146	99.56%
May-01	1830	1855	98.65%
Jun-01	1501	1506	99.67%
Jul-01	2174	2182	99.63%
Aug-01	3828	3833	99.87%
Sep-01	2575	2596	99.19%
Oct-01	3908	3925	99.57%
Nov-01	7998	8028	99.63%
Dec-01	9211	9220	99.90%



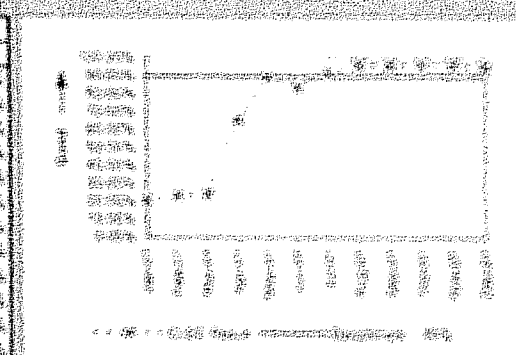
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	17922	20231	88.59%
Feb-01	14298	15793	90.53%
Mar-01	18944	20944	90.51%
Apr-01	17383	18158	95.73%
May-01	17955	18840	95.30%
Jun-01	14650	15482	94.63%
Jul-01	15449	16038	96.33%
Aug-01	14005	14409	97.20%
Sep-01	9658	9894	97.61%
Oct-01	12165	12441	97.78%
Nov-01	11068	11286	98.07%
Dec-01	11719	12136	96.56%



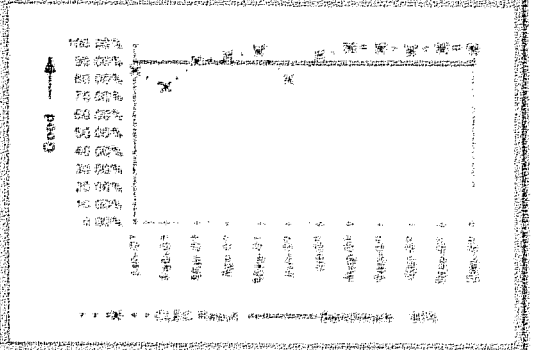
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (a))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	1385	6600	20.98%
Feb-01	1612	6830	23.60%
Mar-01	2344	9589	24.50%
Apr-01	7006	10667	65.69%
May-01	8468	9461	89.50%
Jun-01	8740	10422	83.86%
Jul-01	10308	11234	91.76%
Aug-01	14310	14849	96.37%
Sep-01	10831	11279	96.03%
Oct-01	11018	11395	96.67%
Nov-01	10582	11024	96.00%
Dec-01	9428	9901	95.22%



Checklist #2 - Firm Order Confirmations - Resale

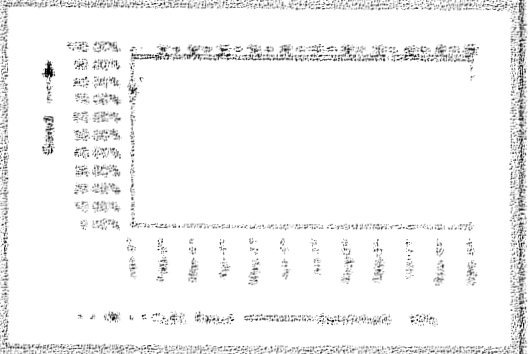
FOCs on Time for Manual (Percent) (PO-5C -(a))			
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	5370	6277	85.55%
Feb-01	3206	4209	76.17%
Mar-01	3401	3753	90.62%
Apr-01	4123	4385	94.03%
May-01	7534	7800	96.59%
Jun-01	324	400	81.00%
Jul-01	4002	4238	94.43%
Aug-01	4336	4384	98.91%
Sep-01	4211	4253	99.01%
Oct-01	6741	6927	97.31%
Nov-01	3271	3314	98.70%
Dec-01	4966	5026	98.81%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

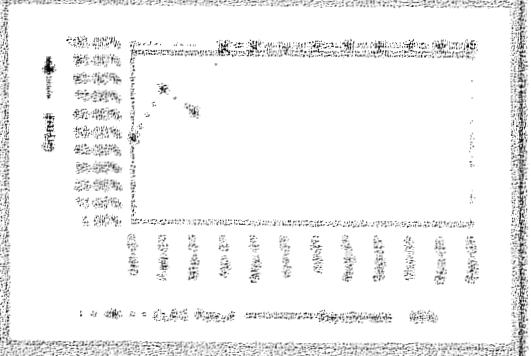
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	500	659	75.87%
Feb-01	323	326	99.08%
Mar-01	697	708	98.45%
Apr-01	818	825	99.15%
May-01	1492	1501	99.40%
Jun-01	2357	2361	99.83%
Jul-01	2840	2841	99.96%
Aug-01	3055	3061	99.80%
Sep-01	2592	2610	99.31%
Oct-01	3286	3315	99.13%
Nov-01	3777	3782	99.87%
Dec-01	3364	3364	100.00%



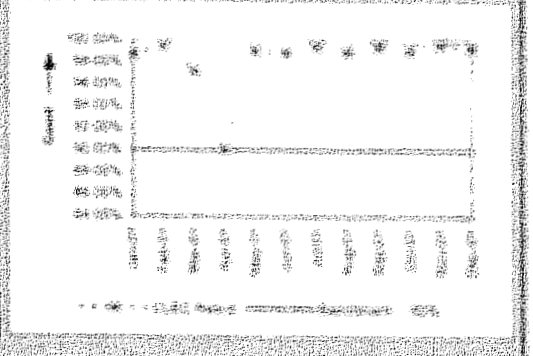
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	9	19	47.37%
Feb-01	3	4	75.00%
Mar-01	5	8	62.50%
Apr-01	147	148	99.32%
May-01	403	406	99.26%
Jun-01	526	540	97.41%
Jul-01	1985	1995	99.50%
Aug-01	1394	1395	99.93%
Sep-01	2135	2145	99.53%
Oct-01	3321	3323	99.94%
Nov-01	3815	3829	99.63%
Dec-01	4219	4220	99.98%



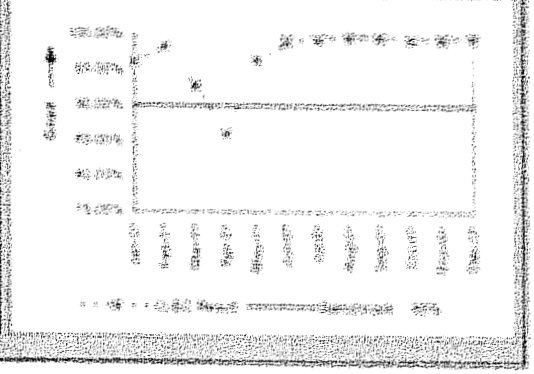
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	7258	7348	98.78%
Feb-01	7900	7941	99.48%
Mar-01	8242	8471	97.30%
Apr-01	9130	10138	90.06%
May-01	9585	9674	99.08%
Jun-01	6865	6941	98.91%
Jul-01	7176	7216	99.45%
Aug-01	7087	7162	98.95%
Sep-01	7454	7497	99.43%
Oct-01	8842	8923	99.09%
Nov-01	7004	7027	99.67%
Dec-01	5808	5846	99.35%



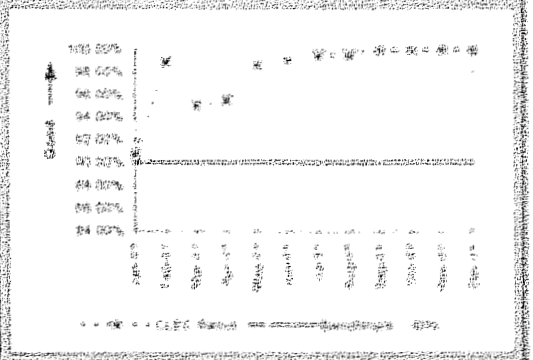
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (b))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	1918	1995	96.14%
Feb-01	2193	2228	98.43%
Mar-01	1991	2144	92.86%
Apr-01	3410	3960	86.11%
May-01	4414	4572	96.54%
Jun-01	3353	3385	99.05%
Jul-01	4426	4453	99.39%
Aug-01	5242	5259	99.68%
Sep-01	7076	7098	99.69%
Oct-01	9085	9150	99.29%
Nov-01	8708	8752	99.50%
Dec-01	8559	8586	99.69%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

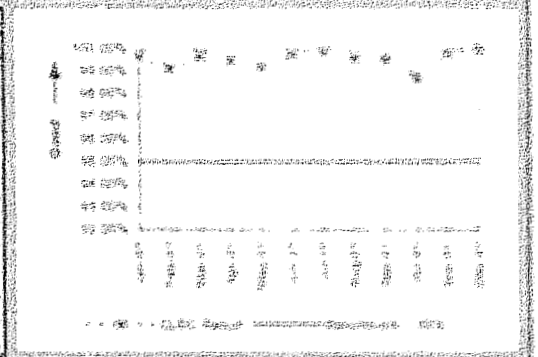
FOCs on Time for Manual (Percent) (PO-5C -(b))			
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	118	130	90.77%
Feb-01	94	95	98.95%
Mar-01	135	142	95.07%
Apr-01	151	158	95.57%
May-01	215	218	98.62%
Jun-01	208	210	99.05%
Jul-01	182	183	99.45%
Aug-01	205	206	99.51%
Sep-01	180	180	100.00%
Oct-01	278	278	100.00%
Nov-01	172	172	100.00%
Dec-01	241	241	100.00%



Checklist #2 - Firm Order Confirmations LNP

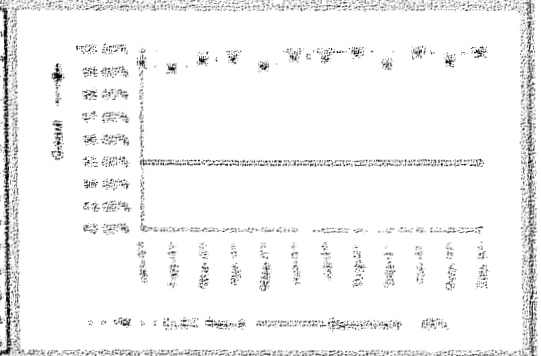
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	5887	5907	99.66%
Feb-01	4326	4364	99.13%
Mar-01	5195	5212	99.67%
Apr-01	4620	4643	99.50%
May-01	5591	5636	99.20%
Jun-01	5745	5757	99.79%
Jul-01	6280	6288	99.87%
Aug-01	7387	7417	99.60%
Sep-01	5453	5479	99.53%
Oct-01	7655	7757	98.68%
Nov-01	8538	8558	99.77%
Dec-01	8724	8725	99.99%



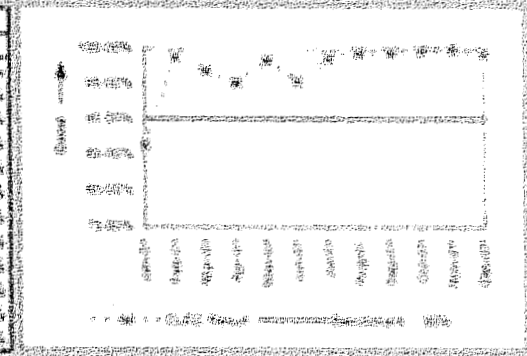
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	6213	6248	99.44%
Feb-01	4989	5029	99.20%
Mar-01	6466	6494	99.57%
Apr-01	5596	5616	99.64%
May-01	7706	7762	99.28%
Jun-01	6991	7011	99.71%
Jul-01	4991	5007	99.68%
Aug-01	4815	4819	99.92%
Sep-01	4187	4213	99.38%
Oct-01	6267	6272	99.92%
Nov-01	6751	6784	99.51%
Dec-01	9501	9506	99.95%



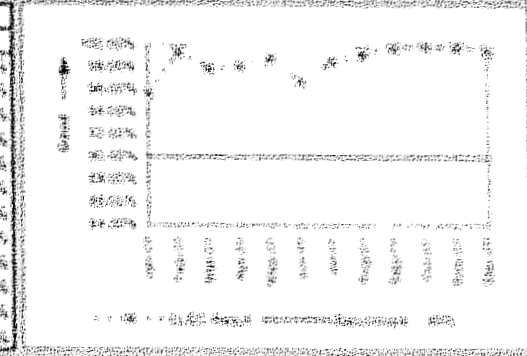
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	4544	5261	86.37%
Feb-01	5014	5076	98.78%
Mar-01	5450	5627	96.85%
Apr-01	5150	5411	95.18%
May-01	5067	5153	98.33%
Jun-01	4333	4544	95.36%
Jul-01	4633	4695	98.68%
Aug-01	5290	5322	99.40%
Sep-01	4274	4299	99.42%
Oct-01	5332	5351	99.64%
Nov-01	5908	5915	99.88%
Dec-01	5418	5457	99.29%



FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (c))

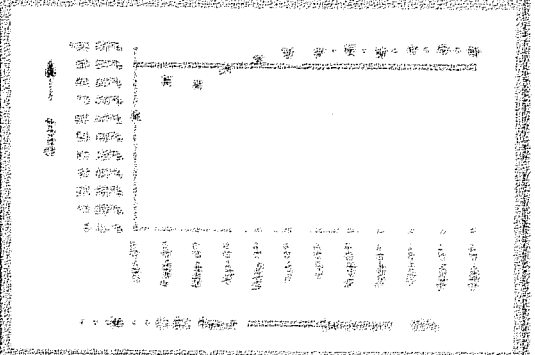
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	7503	7838	95.73%
Feb-01	6068	6109	99.33%
Mar-01	7781	7947	97.91%
Apr-01	8893	9063	98.12%
May-01	7650	7745	98.77%
Jun-01	5713	5906	96.73%
Jul-01	4687	4752	98.63%
Aug-01	4498	4533	99.23%
Sep-01	3589	3598	99.75%
Oct-01	4322	4325	99.93%
Nov-01	4741	4749	99.83%
Dec-01	5418	5448	99.45%



Checklist #2 - Firm Order Confirmations (LNP)

FOCs on Time for Manual (Percent) (PO-5C -(c))

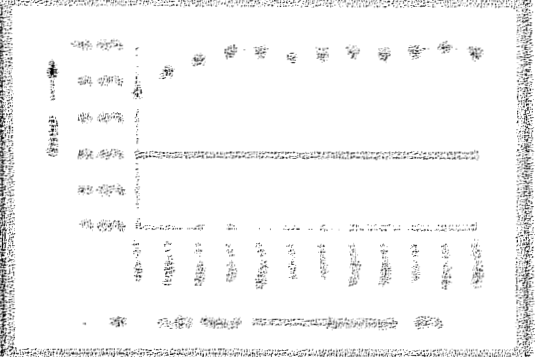
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	178	285	62.46%
Feb-01	216	264	81.82%
Mar-01	259	325	79.69%
Apr-01	209	235	88.94%
May-01	307	328	93.60%
Jun-01	227	235	96.60%
Jul-01	135	138	97.83%
Aug-01	224	226	99.12%
Sep-01	129	132	97.73%
Oct-01	108	108	100.00%
Nov-01	111	111	100.00%
Dec-01	173	175	98.86%



Checklist #2 - Firm Order Confirmations

Firm Order Confirmations (FOCs) On Time (Percent) (PID 4 0)

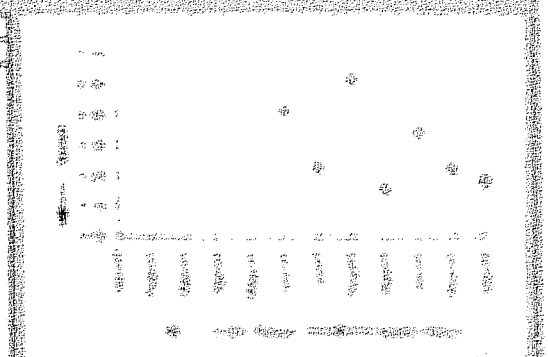
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	405	431	[illegible]
Feb-01	441	447	[illegible]
Mar-01	421	479	[illegible]
Apr-01	323	329	[illegible]
May-01	368	371	[illegible]
Jun-01	325	330	[illegible]
Jul-01	479	485	[illegible]
Aug-01	594	599	[illegible]
Sep-01	402	407	[illegible]
Oct-01	561	566	[illegible]
Nov-01	482	482	[illegible]
Dec-01	432	436	[illegible]



[illegible]

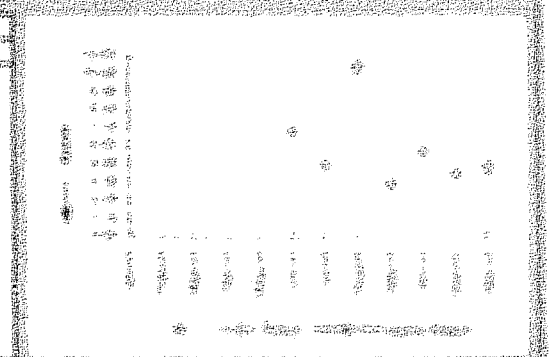
Work Completion Notification Timeliness [illegible]

Date	CLEC Num	CLEC Den	CLEC Res	CLEC Tot	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01	227825.25	45871	4.58	[illegible]	
Jul-01	118480.43	44181	2.41	[illegible]	
Aug-01	335868.56	54303	6.12	[illegible]	
Sep-01	75232.34	41036	1.84	[illegible]	
Oct-01	212076.19	51945	4.08	[illegible]	
Nov-01	110845.33	42416	2.38	[illegible]	
Dec-01	102317.52	47274	2.16	[illegible]	



Work Completion Notification Timeliness [illegible]

Date	CLEC Num	CLEC Den	CLEC Res	CLEC Tot	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01	117351.37	17002	6.94	[illegible]	
Jul-01	98504.55	21078	4.40	[illegible]	
Aug-01	362869.32	32441	11.11	[illegible]	
Sep-01	78720.20	23114	3.36	[illegible]	
Oct-01	73682.13	13264	5.56	[illegible]	
Nov-01	125331.01	30804	4.07	[illegible]	
Dec-01	180138.24	39801	4.52	[illegible]	

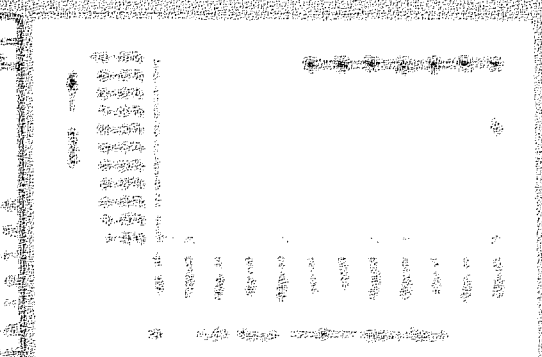


Billing Completion Notification Timeliness [illegible]

Date	CLEC Num	CLEC Den	CLEC Res	CLEC Tot	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01	55333	57017	97.05%	[illegible]	
Jul-01	46498	47632	97.62%	[illegible]	
Aug-01	52603	54399	96.70%	[illegible]	
Sep-01	38491	40547	94.93%	[illegible]	
Oct-01	46311	48178	96.12%	[illegible]	
Nov-01	38504	40108	96.00%	[illegible]	
Dec-01	44393	60528	73.34%	[illegible]	

Billing Completion Notification Timeliness [illegible]

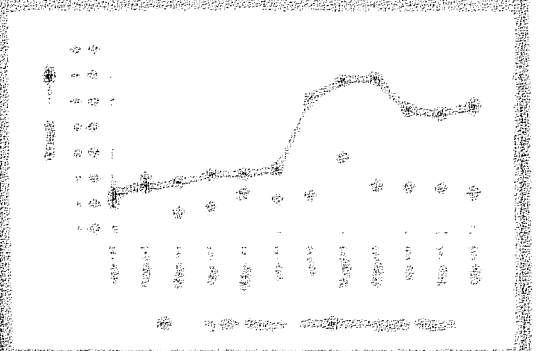
Date	CLEC Num	CLEC Den	CLEC Res	CLEC Tot	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01	22080	23122	95.49%	[illegible]	
Jul-01	22353	23268	96.07%	[illegible]	
Aug-01	33472	34467	97.11%	[illegible]	
Sep-01	26677	28276	94.35%	[illegible]	
Oct-01	12993	13671	95.04%	[illegible]	
Nov-01	31237	31952	97.76%	[illegible]	
Dec-01	47116	76165	61.86%	[illegible]	



Checklist 82 Jeopardy Notification Non-Dominant Services

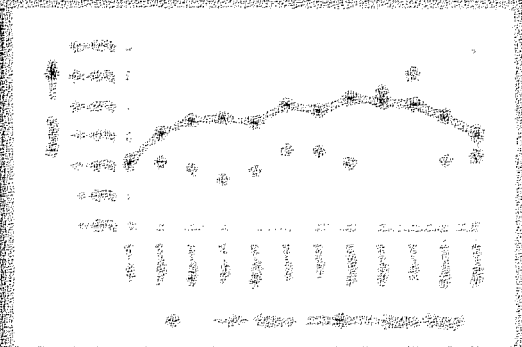
Jeopardy Notice Interval Average Days (ID 4.0)

Date	CLEC Num	CLEC Denv	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std. Dev	Qwest Res
Jan-01	162	73	2.22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	319	78	4.20	21.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	91	69	1.32	1.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	121	64	1.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	232	78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	235	94	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	210	77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	538	93	5.78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	355	101	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	441	130	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	268	81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	252	85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Timely Jeopardy Notices Delivered (ID 4.0)

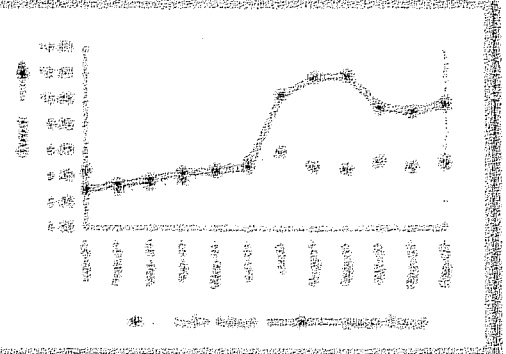
Date	CLEC Num	CLEC Denv	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std. Dev	Qwest Res
Jan-01	35	326	10.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	32	297	10.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	34	357	9.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	17	219	7.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	29	309	9.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	27	208	12.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	24	190	12.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	26	246	10.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	25	110	22.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	34	132	25.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	17	152	11.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	20	168	11.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Jeopardy Notices - [illegible]

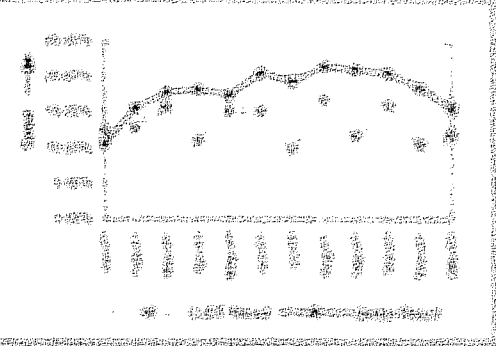
Jeopardy Notice Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1861	421	4.42	13.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1031	338	3.65	2.65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1559	456	3.42	3.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1512	396	3.82	3.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1970	425	4.64	7.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1681	319	5.27	9.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1550	261	5.94	5.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1963	414	4.74	3.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1965	429	4.58	3.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3880	742	5.23	3.85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2212	464	4.77	3.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2442	476	5.13	5.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Timely Jeopardy Notices (Percent) [illegible]

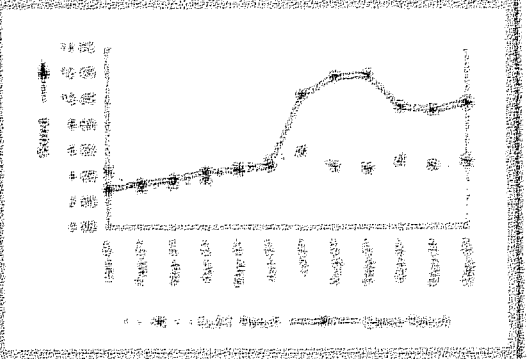
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	182	1449	12.56%	33.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	163	1261	12.93%	33.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	185	1176	15.73%	36.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	120	1076	11.15%	31.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	200	1315	15.21%	35.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	104	683	15.23%	35.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	69	690	10.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	142	847	16.77%	37.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	111	935	11.87%	32.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	208	1296	16.05%	36.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	146	1371	10.65%	30.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	168	1417	11.86%	32.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Jeopardy Notifications - Unspecified Cause

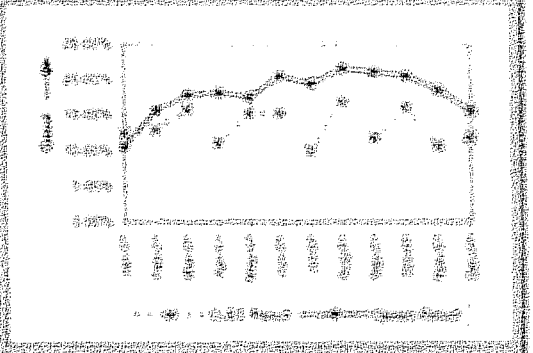
Jeopardy Notice Interval (Average Days) (PO-8 B)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sta
Jan-01	1861	421	4 42	13 13	11262	3774	2 98	[illegible]	[illegible]
Feb-01	1031	338	3 05	2 65	13307	3935	3 38	[illegible]	[illegible]
Mar-01	1559	456	3 42	3 52	16840	4496	3 73	[illegible]	[illegible]
Apr-01	1512	396	3 82	3 34	19589	4490	4 36	[illegible]	[illegible]
May-01	1970	425	4 64	7 24	22267	5020	4 44	[illegible]	[illegible]
Jun-01	1661	319	5 27	9 13	31928	6686	4 78	[illegible]	[illegible]
Jul-01	1550	261	5 94	5 71	60562	5886	10 29	1 15	[illegible]
Aug-01	1963	414	4 74	3 86	82386	7070	11 65	[illegible]	[illegible]
Sep-01	1965	429	4 58	3 28	70945	6017	11 80	[illegible]	[illegible]
Oct-01	3880	742	5 23	3 85	63901	6849	9 33	[illegible]	[illegible]
Nov-01	2212	464	4 77	3 73	50088	5533	9 05	[illegible]	[illegible]
Dec-01	2442	476	5 13	5.12	49932	5162	9 67	[illegible]	[illegible]



Timely Jeopardy Notices (Percent) (PO-9 B)

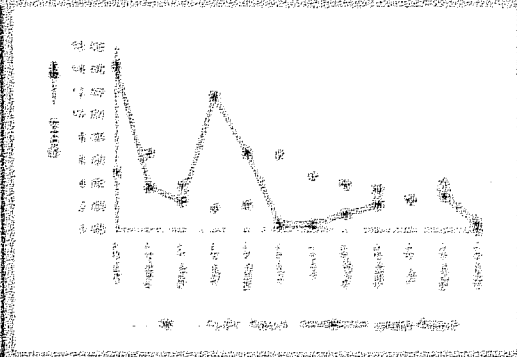
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sta
Jan-01	182	1449	12 56%	33 14%	1357	12713	10 67%	[illegible]	[illegible]
Feb-01	163	1261	12 93%	33 55%	1511	9667	15 63%	[illegible]	[illegible]
Mar-01	185	1176	15 73%	36 41%	1618	10233	17 77%	[illegible]	[illegible]
Apr-01	120	1076	11 15%	31 48%	1761	9665	18 16%	[illegible]	[illegible]
May-01	200	1315	15 21%	35 91%	1954	11203	17 44%	[illegible]	[illegible]
Jun-01	104	683	15 23%	35 93%	2323	11352	20 46%	[illegible]	[illegible]
Jul-01	69	690	10 00%	30 00%	2073	10598	19 38%	[illegible]	[illegible]
Aug-01	142	847	16 77%	37 36%	2366	10997	21 52%	[illegible]	[illegible]
Sep-01	111	935	11 87%	32 35%	1837	8789	20 92%	[illegible]	[illegible]
Oct-01	208	1296	16 05%	36 71%	1926	9423	20 44%	[illegible]	[illegible]
Nov-01	146	1371	10 65%	30 85%	1475	8012	18 41%	[illegible]	[illegible]
Dec-01	168	1417	11.86%	32.33%	1469	9472	15 51%	[illegible]	[illegible]



Checklist #2 - Jeopardy Notifications

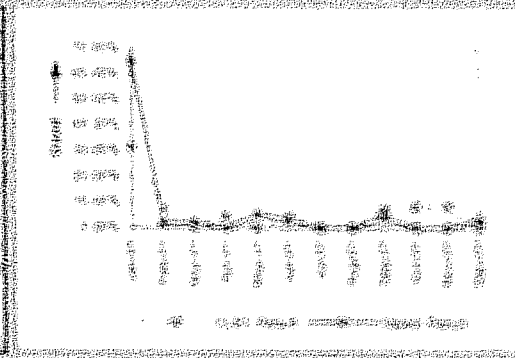
Jeopardy Notice Interval (Average Days) (PO-8 C)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01	51	10	5 10		402	28	14 36		
Feb-01	60	9	6 67	7 00	26	7	3 71	[illegible]	[illegible]
Mar-01	35	9	3 89	6 07	15	6	2 50	[illegible]	[illegible]
Apr-01	15	8	1 88	2 64	70	6	11 67	[illegible]	[illegible]
May-01	11	5	2 20	3 90	27	4	[illegible]	[illegible]	[illegible]
Jun-01	33	5	6 60	7 30	2	4	[illegible]	[illegible]	[illegible]
Jul-01	28	6	4 67	7 47	1	2	[illegible]	[illegible]	[illegible]
Aug-01	8	2	4 00	5 66	7	5	[illegible]	[illegible]	[illegible]
Sep-01	14	4	3 50	4 36	15	6	[illegible]	[illegible]	[illegible]
Oct-01	13	5	2 60	3 58					
Nov-01	33	8	4 12	5 94	3	1	[illegible]		
Dec-01	0	1	0 00		1	2	[illegible]	[illegible]	[illegible]



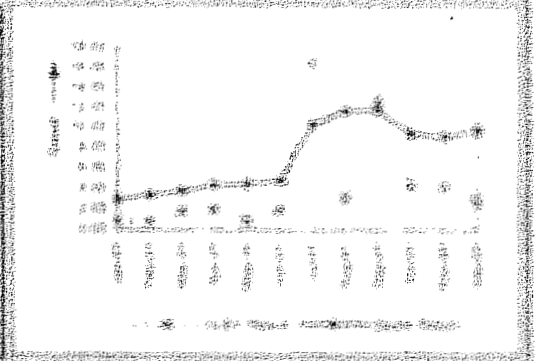
Timely Jeopardy Notices (Percent) (PO-9 C)

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01	6	19	31 58%		26	46	[illegible]		
Feb-01	6	79	7 59%	26 49%	1	46	[illegible]	[illegible]	[illegible]
Mar-01	0	30	0 00%	0 00%	1	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	21	4 76%	21 30%	0	27	[illegible]	[illegible]	[illegible]
May-01	0	11	0 00%	0 00%	1	19	[illegible]	[illegible]	[illegible]
Jun-01	1	23	4 35%	20 39%	1	33	[illegible]	[illegible]	[illegible]
Jul-01	0	21	0 00%	0 00%	0	37	[illegible]	[illegible]	[illegible]
Aug-01	0	7	0 00%	0 00%	0	37	[illegible]	[illegible]	[illegible]
Sep-01	1	14	7 14%	25 75%	1	28	[illegible]	[illegible]	[illegible]
Oct-01	1	12	8 33%	27 64%	0	38	[illegible]	[illegible]	
Nov-01	1	12	8 33%	27 64%	0	42	[illegible]	[illegible]	
Dec-01	0	5	0 00%	0 00%	1	36	[illegible]	[illegible]	[illegible]

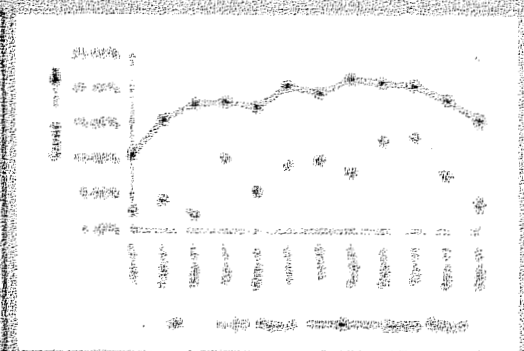


Checklist #2 - Jeopardy Notifications

Jeopardy Notice Interval (Average Days) (PO-8.0)									
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01	9	10	0.90	0.88	11262	3774	[illegible]	[illegible]	[illegible]
Feb-01	12	14	0.86	1.66	13307	3935	[illegible]	[illegible]	[illegible]
Mar-01	27	15	1.80	1.97	16840	4496	[illegible]	[illegible]	[illegible]
Apr-01	28	14	2.00	2.18	19589	4490	[illegible]	[illegible]	[illegible]
May-01	15	17	0.88	1.22	22267	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	45	23	1.96	2.31	31928	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	313	19	16.47	54.63	60562	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	90	30	3.00	4.43	82386	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	344	27	12.74	47.38	70945	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	166	39	4.26	4.93	63901	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	100	24	4.17	4.17	50088	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	67	25	2.68	2.54	49932	[illegible]	[illegible]	[illegible]	[illegible]

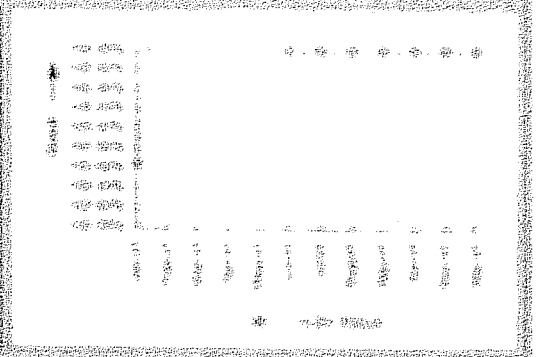


Timely Jeopardy Notices (Percent) (PO-9.0)									
Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sc	Parity Sc
Jan-01	5	183	2.73%	16.30%	1357	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5	114	4.39%	20.48%	1511	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2	96	2.08%	14.28%	1818	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7	69	10.14%	30.19%	1761	[illegible]	[illegible]	[illegible]	[illegible]
May-01	5	91	5.49%	22.79%	1954	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	10	108	9.26%	28.99%	2323	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	10	101	9.90%	29.87%	2073	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	8	98	8.16%	27.38%	2366	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	63	12.70%	33.30%	1837	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	69	13.04%	33.68%	1926	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5	65	7.69%	26.65%	1475	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	54	3.70%	18.89%	1469	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 LSR Accountability

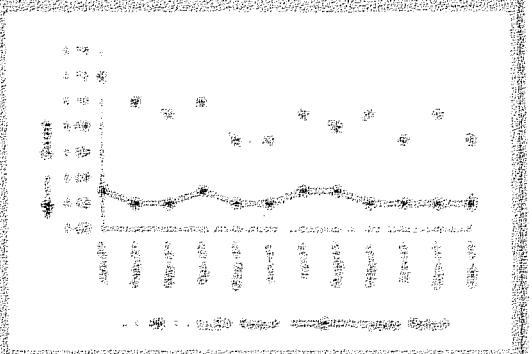
LSR Accountability (Percent) (PO-10)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	71131	71133	100.00%
Feb-01	59506	59503	100.01%
Mar-01	69728	69728	100.01%
Apr-01	61799	61773	100.04%
May-01	76780	76408	100.49%
Jun-01	78870	78870	100.00%
Jul-01	73119	73119	100.00%
Aug-01	84030	84030	100.00%
Sep-01	65983	65983	100.00%
Oct-01	85412	85412	100.00%
Nov-01	81566	81566	100.00%
Dec-01	83868	83868	100.00%



Checklist #2 - Due Date Changes - Review

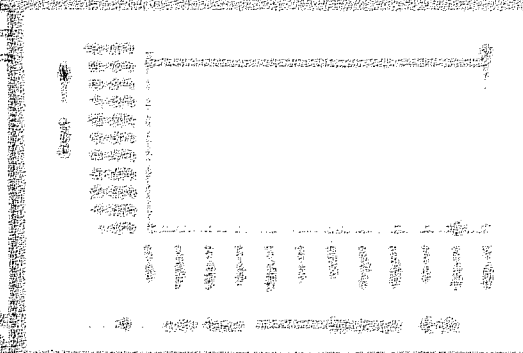
Number of Due Date Changes per Order (Average Days) (PO 10)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mean 2 Sig	Mean Sig
Jan-01	6335	54984	0.12	0.40	33555	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5077	51386	0.10	0.36	27277	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	5895	59219	0.09	0.35	30424	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5936	60470	0.10	0.37	32505	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4916	66439	0.07	0.32	26730	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4781	64524	0.07	0.31	31199	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5607	65164	0.09	0.35	34469	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5143	62763	0.08	0.32	33595	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4665	53011	0.09	0.34	25105	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5109	68529	0.07	0.32	26720	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5985	66761	0.09	0.35	23725	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4904	70730	0.07	0.30	17728	[illegible]	[illegible]	[illegible]	[illegible]



Chapter 40 Timely Release Notifications

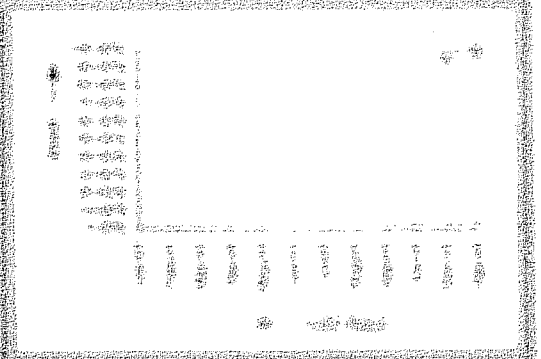
(PO-16) Timely Release Notifications (Percent) Default			
Date	CLEC Num	CLEC Denom	CLEC Weight
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01			
Dec-01			



If the release notifications are less than 10 in the reporting month, the standard is 1 mins.

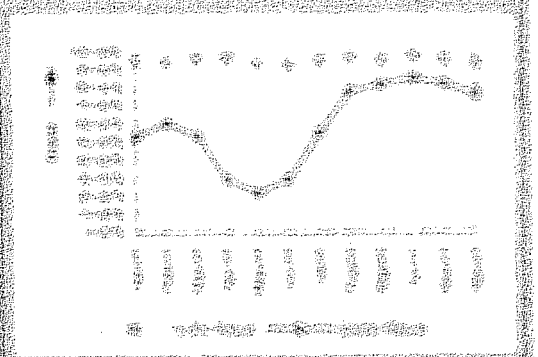
Checklist #2 - Stand-Alone Test Environment (SATE) Accuracy

Stand-Alone Test Environment (SATE) Accuracy (Percent) (PID 4.0)			
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-01			
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]



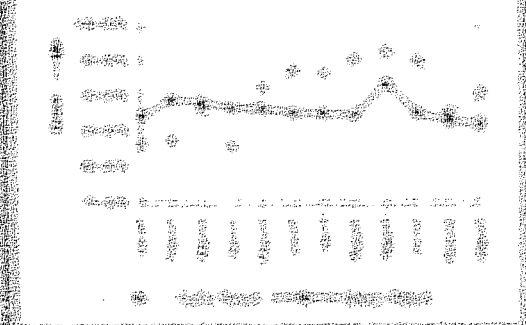
Calls Answered within Twenty Seconds

Date	CLEC Num	CLEC Denom	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Calls Answered within 20 Seconds

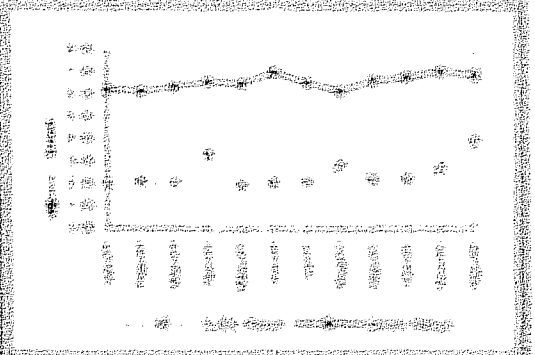
Date	CLEC Num	CLEC Denom	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Billing

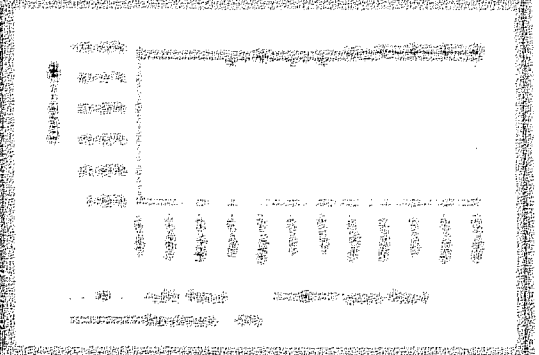
Time to Provide Usage Records (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jan-01	11792853	5827151	2.02	[illegible]	[illegible]	[illegible]
Feb-01	12398750	5896030	2.10	[illegible]	[illegible]	[illegible]
Mar-01	13273251	6387126	2.08	[illegible]	[illegible]	[illegible]
Apr-01	25420652	7640082	3.33	[illegible]	[illegible]	[illegible]
May-01	15282848	7750448	1.97	[illegible]	[illegible]	[illegible]
Jun-01	15062886	7396856	2.04	[illegible]	[illegible]	[illegible]
Jul-01	13822250	6608073	2.09	[illegible]	[illegible]	[illegible]
Aug-01	20761406	7294639	2.85	[illegible]	[illegible]	[illegible]
Sep-01	14042099	6409847	2.19	[illegible]	[illegible]	[illegible]
Oct-01	16051798	7259012	2.21	[illegible]	[illegible]	[illegible]
Nov-01	19776092	7312725	2.70	[illegible]	[illegible]	[illegible]
Dec-01	37905289	9698472	3.91	[illegible]	[illegible]	[illegible]

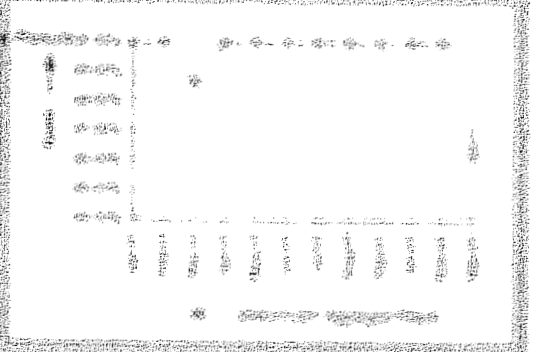


Time to Provide Usage Records (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jan-01						
Feb-01						
Mar-01						
Apr-01	35356768	38164160	92.64%			
May-01	37160165	39374521	94.38%			
Jun-01	19721023	21297625	92.60%			
Jul-01	17732428	19060264	93.02%			
Aug-01	17131926	17728617	96.63%			
Sep-01	12788424	13086064	97.73%			
Oct-01	19200366	19348448	99.23%			
Nov-01	17750491	17888150	99.23%			
Dec-01	17531796	17834182	98.42%			



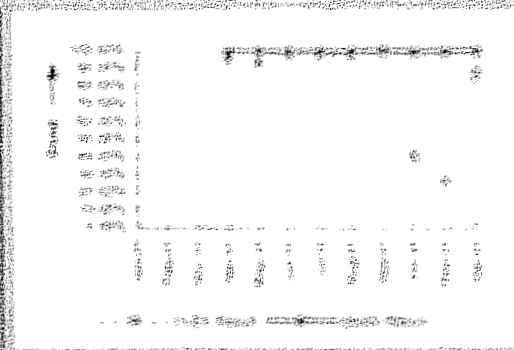
Date	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate	Qwest/CLEC Aggregate
Jan-01	80711	[illegible]	[illegible]
Feb-01	83512	[illegible]	[illegible]
Mar-01	82732	[illegible]	[illegible]
Apr-01	85350	[illegible]	[illegible]
May-01	84097	[illegible]	[illegible]
Jun-01	82747	[illegible]	[illegible]
Jul-01	83777	[illegible]	[illegible]
Aug-01	84399	[illegible]	[illegible]
Sep-01	85385	[illegible]	[illegible]
Oct-01	88543	[illegible]	[illegible]
Nov-01	89933	[illegible]	[illegible]
Dec-01	81334	[illegible]	[illegible]



Checklist #2 Billing

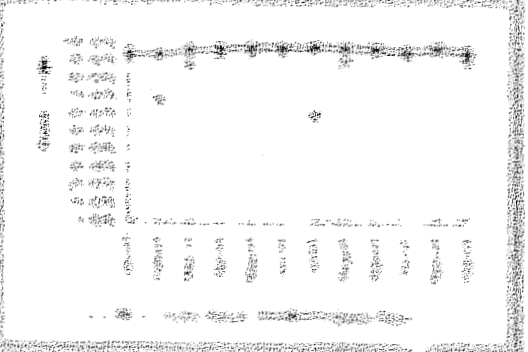
Billing Accuracy - Adjustments for Errors (Percent: UNEs and Resale Aggregate (Sr. 98))

Date	CLEC Num	CLEC Denc	CLEC Resu	CLEC Std D	Qwest Num	Qwest Den	Qwest Resu	Mod 2 Sys	Parity Sys
Jan-01									
Feb-01									
Mar-01									
Apr-01	32629861	34374238	94.93%		[illegible]	[illegible]	[illegible]		
May-01	34495120	36999576	93.23%	25.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	35752277	36732538	97.33%	15.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	40340117	41469842	97.28%	16.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	37402791	38184931	97.95%	14.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	37927630	38084745	99.59%	6.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	16608235	41188778	40.32%	49.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13927496	53787041	25.89%	43.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	44302127	50645829	87.47%	33.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Billing

Billing Completeness (Percent) UNEs and Resale Aggregate Offices									
Date	CLEC Num	CLEC Denc	CLEC Resc	CLEC Std D	Qwest Num	Qwest Denc	Qwest Resc	Qwest Sta	Qwest Sta
Jan-01	86763.78	93901.78	92.40%		[illegible]	[illegible]	[illegible]		
Feb-01	60018	87832	68.33%	46.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	54362	61383	88.56%	31.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	59592	63144	94.37%	23.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	62274	65322	95.33%	21.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	65883	68756	95.82%	20.01%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	65513	110648	59.21%	49.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	73598	81277	90.55%	29.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	47483	49431	96.06%	19.46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	57424	60609	94.43%	22.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	129630	133689	96.96%	17.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	104814	116222	90.18%	29.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

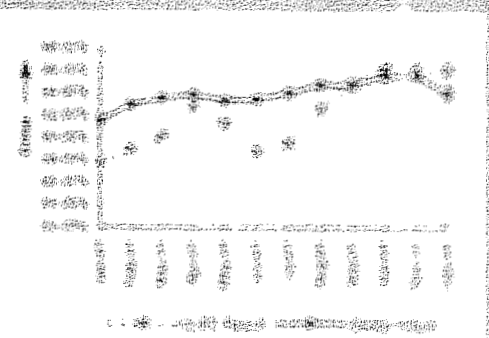


Prior to November 2001 Regional results include only [illegible]

Checklist #2 - Unbundled Network Elements - Business [illegible]

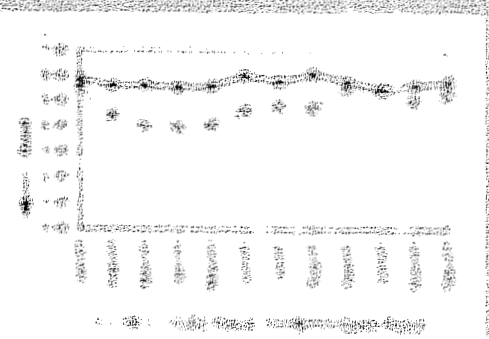
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	377	429	87.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	374	420	89.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	368	406	90.20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	440	474	92.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	502	550	91.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	518	583	88.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	542	605	89.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	579	625	92.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	528	556	94.96%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	635	660	96.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	696	724	96.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	720	749	96.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



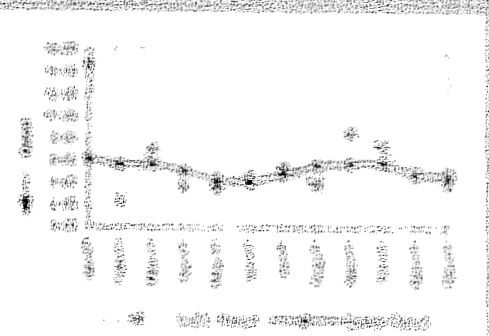
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	2385	429	5.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1876	420	4.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1646	406	4.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1888	474	3.98	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2243	550	4.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2714	583	4.66	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2941	610	4.82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2967	628	4.72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3090	560	5.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3597	666	5.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3644	732	4.98	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3967	754	5.26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



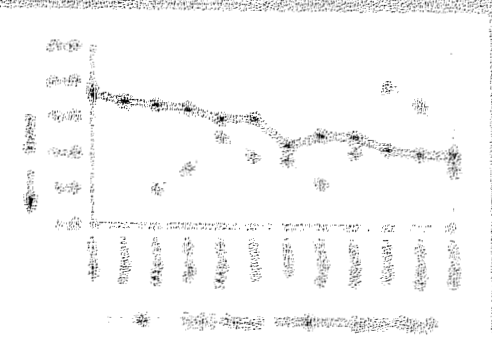
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	474	32	14.81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	68	29	2.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	208	29	7.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	72	19	3.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	99	28	3.54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	245	52	4.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	230	42	5.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	111	28	3.96	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	148	17	8.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	134	18	7.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	169	33	5.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	75	18	4.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) [illegible]

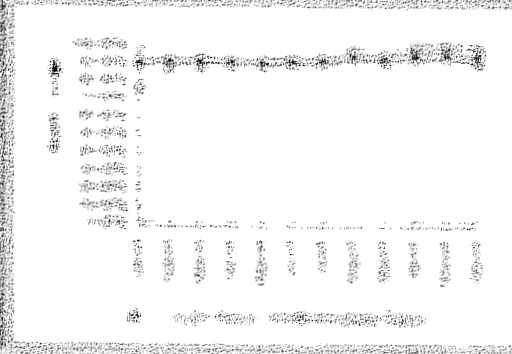
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	377	20	18.85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	293	17	17.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	57	11	5.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	121	15	8.07	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	249	20	12.45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	127	13	9.77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	213	23	9.26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	113	19	5.95	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	136	13	10.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	217	11	19.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	85	5	17.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	108	13	8.31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - [illegible]

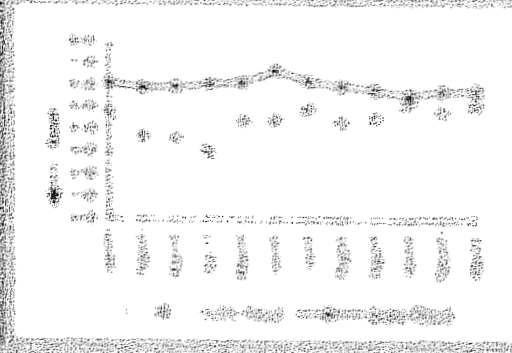
Installation Commitments Met [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	22	29	75.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	35	40	87.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	44	50	88.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	40	45	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	74	83	89.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	69	76	90.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	90	99	90.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	130	136	95.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	97	106	91.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	135	138	97.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	161	163	98.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	158	162	97.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



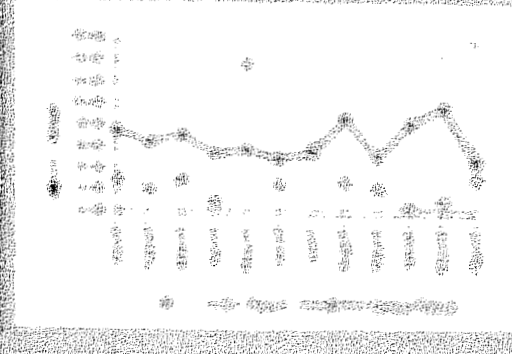
Installation Interval Average [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	140	29	4.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	148	45	3.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	183	50	3.66	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	136	45	3.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	367	83	4.42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	337	76	4.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	495	100	4.95	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	593	137	4.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	493	106	4.65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	740	141	5.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	793	165	4.81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	858	166	5.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



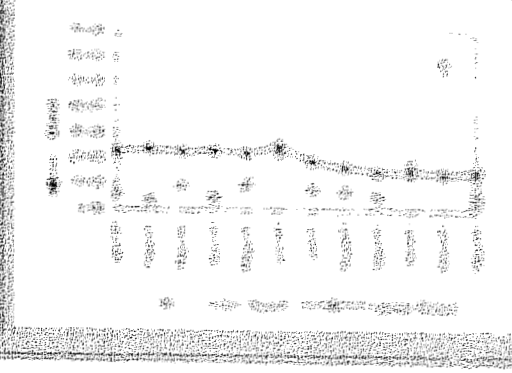
Delayed Days for Non-Facility Reasons [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	12	4	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	8	4	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3	1	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	3	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	41	3	13.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	15	8	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	36	6	6.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	11	4	2.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	11	5	2.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	5	0.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3	3	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	4	3.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



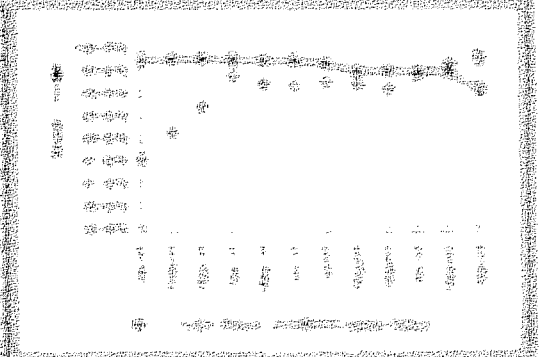
Delayed Days for Facility Reasons [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	17	3	5.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	4	1	4.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	49	9	5.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	10	2	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	61	6	10.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	22	1	22.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	25	3	8.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	15	2	7.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	22	4	5.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	18	1	18.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	58	1	58.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	9	2	4.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



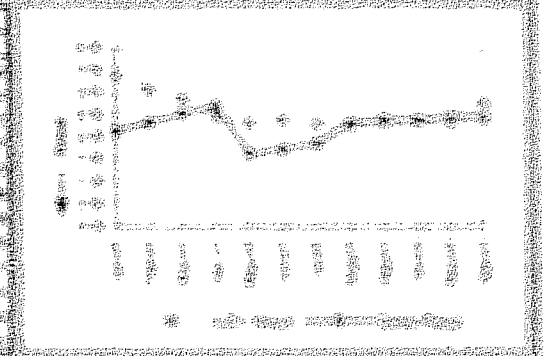
Installation Commitments Met Percent (Pid 4.0 - Ver Business)

Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Parity Gap	Parity Ratio
Jan-01	4881	5004	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3325	3368	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3663	3711	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	4766	4795	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4331	4365	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4222	4258	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4048	4079	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3091	3116	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2194	2214	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	4161	4185	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5315	5334	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6297	6311	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



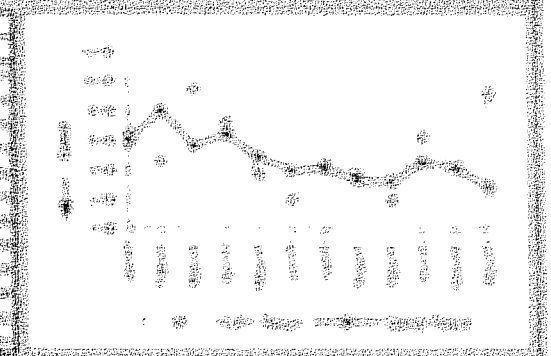
Installation Interval Average Days (Pid 4.0 - Ver Business)

Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Parity Gap	Parity Ratio
Jan-01	16746	5004	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10360	3368	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	10562	3711	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	11806	4794	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	7906	3416	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	7159	3007	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	6957	3044	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3940	1730	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2558	1058	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	4121	1747	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7016	3030	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	12186	4426	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



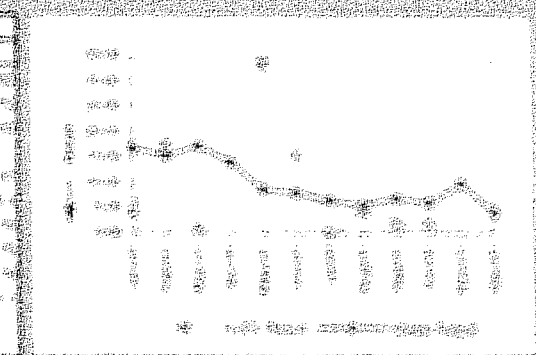
Delayed Days for Non-Facility Reasons (Pid 4.0 - Ver Business)

Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Parity Gap	Parity Ratio
Jan-01	769	116	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	281	60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	449	47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	212	29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	117	31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	69	34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	138	31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	90	24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	46	23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	216	34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	161	39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	267	29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Pid 4.0 - Ver Business)

Date	CLEC Num	CLEC Denom	CLEC Perf	Qwest Num	Qwest Denom	Qwest Perf	Parity Gap	Parity Ratio
Jan-01	20	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	53	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	100	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	31	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	17	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



CONTINUATION

[5] 6

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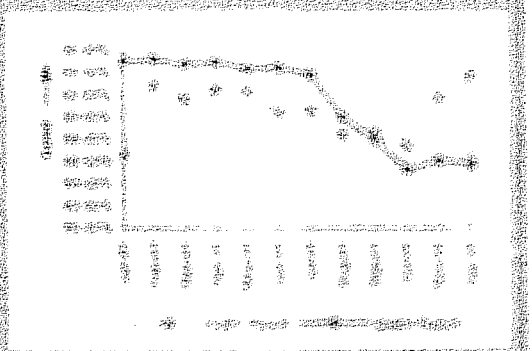
Checklist #2 - Unbundled Network Element - Products (ROC 271 Installation)

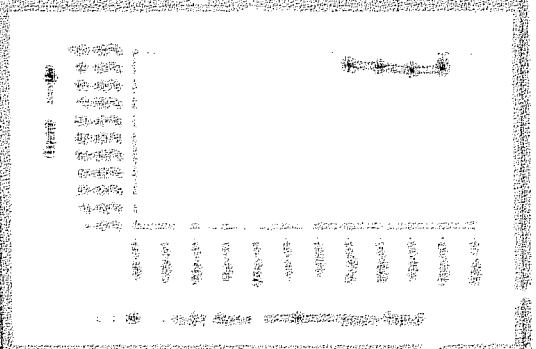
New Service Installation Quality (Percent) (OP-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Nbnd 2 Sys	Bnd 2 Sys
Jan-01	2997	3458	86.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	4498	4845	92.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3822	4173	91.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	4523	4891	92.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4863	5273	92.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4604	5097	90.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4478	4942	90.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3837	4340	88.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3005	3392	88.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3461	3962	87.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5169	5640	91.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6323	6755	93.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



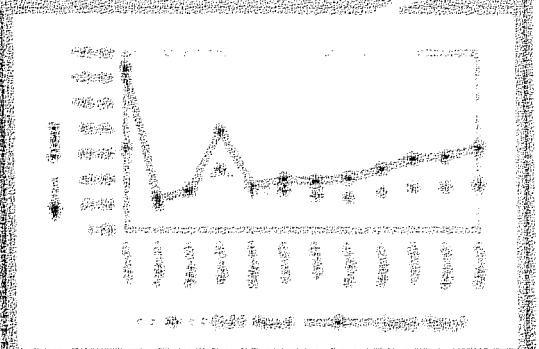
New Service Installation Quality (Percent) (OP-1)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Nbnd 2 Sys	Bnd 2 Sys
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	3978	4340	91.66%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3094	3392	91.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3582	3962	90.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5288	5640	93.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-1)

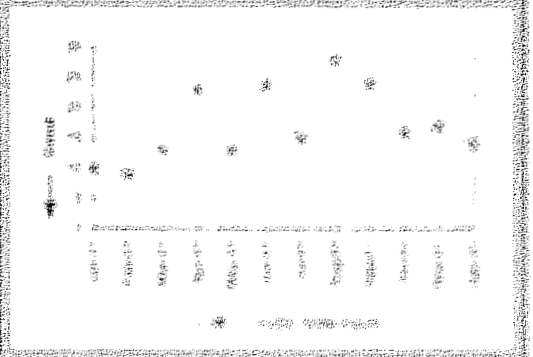
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Nbnd 2 Sys	Bnd 2 Sys
Jan-01	3205	49	65.41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1105	54	20.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1740	52	33.62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	4197	86	48.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2040	66	30.91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2397	75	31.96	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1367	48	28.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2492	93	26.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2198	73	30.11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2268	66	34.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2535	73	34.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2921	81	36.06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform [illegible]

Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) [illegible]

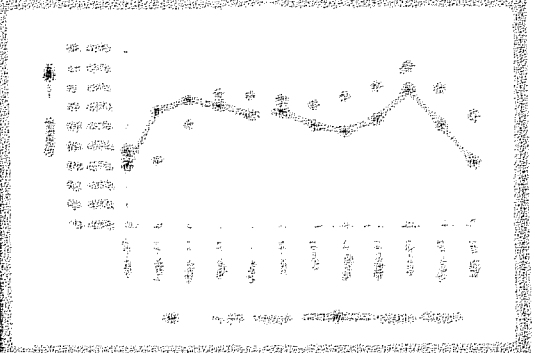
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #2 - Unbundled Network Element [illegible]

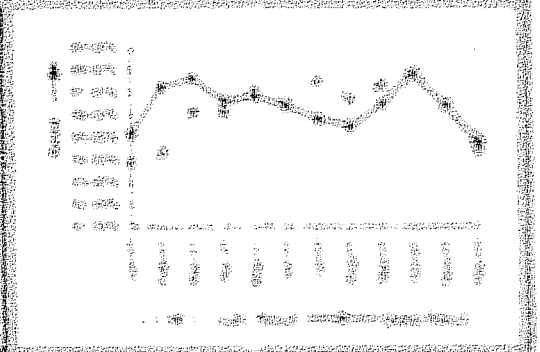
Out of Service Cleared within 24 hours (Percent) (MR-5 - Dispatches within [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	466	475	85.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	350	414	94.54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	363	411	88.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	441	482	91.49%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	527	578	91.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	575	638	90.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	632	701	90.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	701	768	91.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	534	585	90.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	591	628	94.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	503	548	91.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	484	544	88.97%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



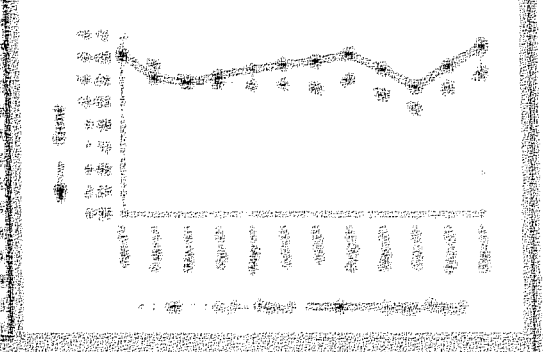
All Troubles Cleared within 48 hours (Percent) (MR-4 - Dispatches within [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	583	621	93.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	535	567	94.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	552	574	96.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	673	700	96.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	749	771	97.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	773	801	96.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	859	881	97.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	939	971	96.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	768	789	97.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	807	824	97.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	715	742	96.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	706	748	94.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



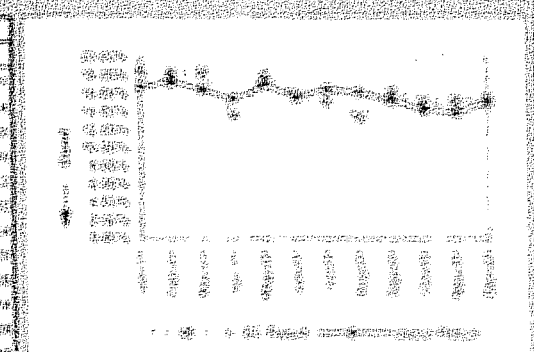
Mean Time to Restore (Hours:Minutes) (MR-6 - Dispatches within [illegible])

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	10663:59	621	17:10	2533432:28	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	9139:33	567	16:07	1795881:53	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8226:29	574	14:20	2055623:35	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9853:35	700	14:05	2405543:35	[illegible]	[illegible]	[illegible]	[illegible]
May-01	10622:43	771	13:47	2663935:16	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	11225:15	801	14:01	2724533:44	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11984:37	881	13:36	2795660:03	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	14009:36	971	14:26	3022829:48	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	10152:14	789	12:52	2087316:26	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9396:58	824	11:24	1779047:26	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10103:54	742	13:37	1935673:57	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	11350:59	748	15:11	2047825:32	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7 - Dispatches within [illegible])

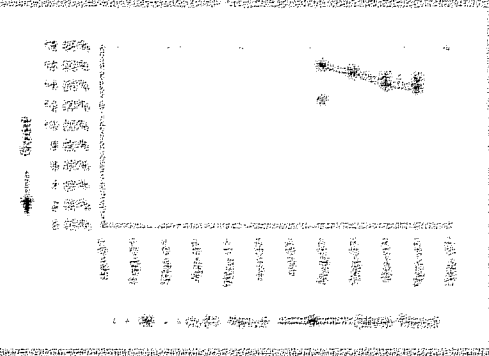
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	119	642	18.54%	25947	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	107	583	18.35%	22244	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	110	598	18.39%	24839	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	100	729	13.72%	25733	[illegible]	[illegible]	[illegible]	[illegible]
May-01	143	794	18.01%	30104	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	132	831	15.88%	27631	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	140	917	15.27%	29262	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	134	992	13.51%	29611	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	131	806	16.25%	21376	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	129	849	15.19%	19379	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	117	768	15.23%	17576	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	119	777	15.32%	18016	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

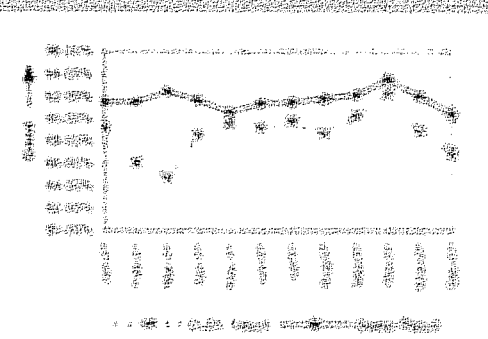
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Sig
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	104	819	12.70%	26319	183061	14.11%	2.46	[illegible]
Sep-01	104	666	15.62%	19082	124466	15.33%	[illegible]	[illegible]
Oct-01	104	723	14.38%	17102	125882	14.16%	[illegible]	[illegible]
Nov-01	97	654	14.83%	15615	113829	13.84%	[illegible]	[illegible]
Dec-01								



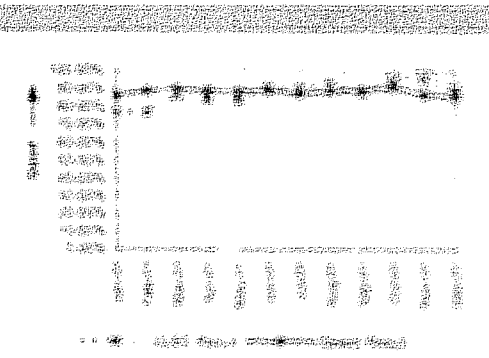
Repair Appointments Met (Percent) (MR-8)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Sig
Jan-01	573	642	89.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	592	663	89.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	507	596	84.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	648	725	89.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	712	794	89.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	742	837	88.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	804	917	88.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	880	992	88.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	738	806	90.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	764	849	90.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	680	768	88.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	676	777	87.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



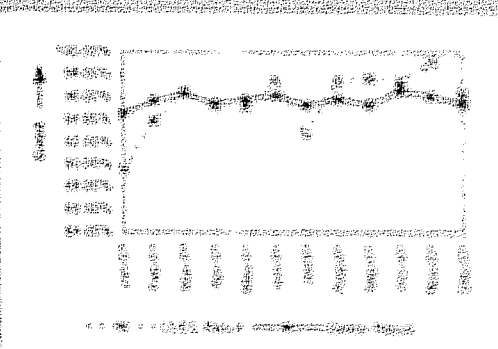
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Sig
Jan-01	39	39	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	41	53	77.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	53	61	86.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	48	57	84.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	77	92	83.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	82	90	91.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	82	91	90.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	112	121	92.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	86	98	87.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	103	109	94.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	94	98	95.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	101	112	90.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

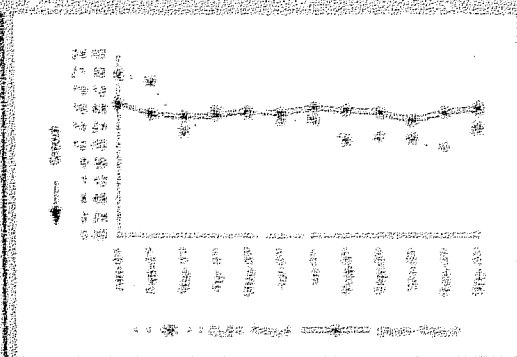
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Sig
Jan-01	51	57	89.47%	32467	34339	94.55%	[illegible]	[illegible]
Feb-01	62	66	93.94%	29978	31331	95.68%	[illegible]	[illegible]
Mar-01	85	88	96.59%	36857	38266	96.32%	[illegible]	[illegible]
Apr-01	80	84	95.24%	38527	40354	95.47%	[illegible]	[illegible]
May-01	118	124	95.16%	42408	44254	95.83%	[illegible]	[illegible]
Jun-01	117	120	97.50%	44170	45931	96.17%	[illegible]	[illegible]
Jul-01	115	124	92.74%	46508	48783	95.34%	[illegible]	[illegible]
Aug-01	159	163	97.55%	47530	49572	95.88%	[illegible]	[illegible]
Sep-01	128	131	97.71%	35404	37126	95.36%	[illegible]	[illegible]
Oct-01	146	150	97.33%	34434	35660	96.56%	[illegible]	[illegible]
Nov-01	134	135	99.26%	32191	33502	96.09%	[illegible]	[illegible]
Dec-01	157	163	96.32%	28361	29719	95.43%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Report

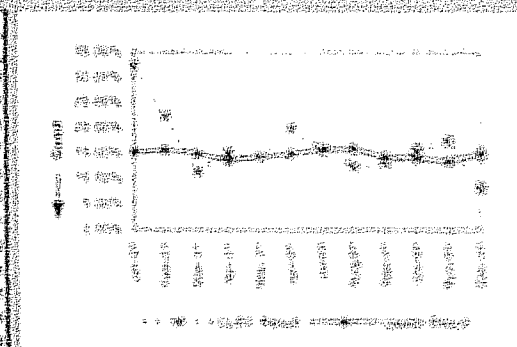
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	1222 10	57	21 26	604877 57	34339	17 37	[illegible]	[illegible]
Feb-01	1351 39	66	20 29	505708 16	31331	16 08	[illegible]	[illegible]
Mar-01	1217 27	88	13 50	605234 24	38266	15 46	[illegible]	[illegible]
Apr-01	1400 49	84	16 41	647907 42	40354	16 03	[illegible]	[illegible]
May-01	2014 04	124	16 15	732543 06	44254	16 33	[illegible]	[illegible]
Jun-01	1855 03	120	15 28	746619 38	45931	16 15	[illegible]	[illegible]
Jul-01	1914 58	124	15 27	830936 42	48783	17 02	[illegible]	[illegible]
Aug-01	2074 42	163	12 44	824847 58	49572	16 38	[illegible]	[illegible]
Sep-01	1723 23	131	13 09	609397 08	37126	16 25	[illegible]	[illegible]
Oct-01	1940 01	150	12 56	545078 48	35660	15 17	[illegible]	[illegible]
Nov-01	1586 19	135	11 45	549404 12	33502	16 24	[illegible]	[illegible]
Dec-01	2329:00	163	14 17	501197 46	29716	16 62	[illegible]	[illegible]



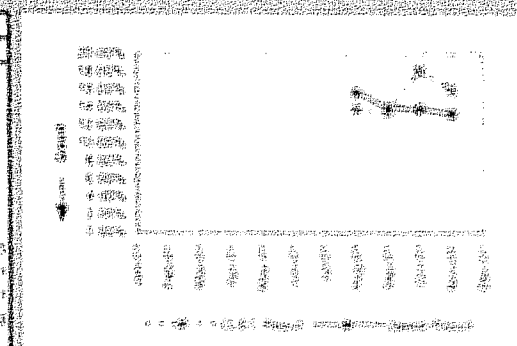
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	19	59	32 20%	5330	35079	15 19%	[illegible]	[illegible]
Feb-01	15	67	22 39%	5010	31988	15 66%	[illegible]	[illegible]
Mar-01	10	88	11 36%	5842	39030	14 97%	[illegible]	[illegible]
Apr-01	13	85	15 29%	5575	41108	13 56%	[illegible]	[illegible]
May-01	18	125	14 40%	6447	45091	14 30%	[illegible]	[illegible]
Jun-01	25	125	20 00%	6980	46850	14 90%	[illegible]	[illegible]
Jul-01	20	127	15 75%	7569	49888	15 17%	[illegible]	[illegible]
Aug-01	21	168	12 50%	8125	51067	15 91%	[illegible]	[illegible]
Sep-01	18	135	13 33%	5407	37955	14 25%	[illegible]	[illegible]
Oct-01	24	150	16 00%	5091	36456	13 96%	[illegible]	[illegible]
Nov-01	25	143	17 48%	4600	34219	13 44%	[illegible]	[illegible]
Dec-01	14	171	8 19%	4527	30483	14 85%	[illegible]	[illegible]



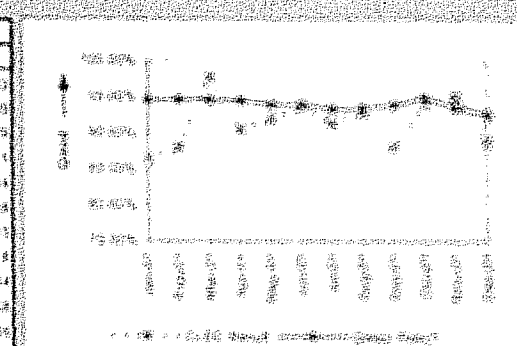
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	18	130	13 85%	7035	44882	15 67%	[illegible]	[illegible]
Sep-01	15	111	13 51%	4713	33565	14 04%	[illegible]	[illegible]
Oct-01	23	127	18 11%	4451	32149	13 84%	[illegible]	[illegible]
Nov-01	18	112	16 07%	4009	30040	13 35%	[illegible]	[illegible]
Dec-01								



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

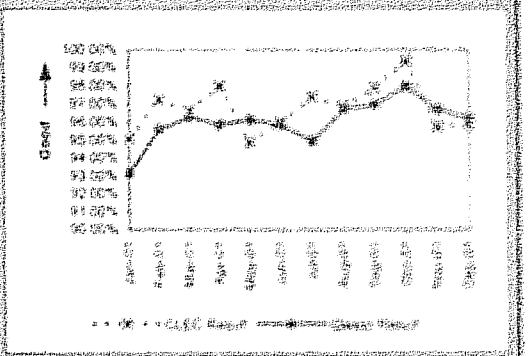
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	51	59	86 44%	33164	35079	94 54%	[illegible]	[illegible]
Feb-01	59	67	88 06%	30287	31988	94 68%	[illegible]	[illegible]
Mar-01	86	88	97 73%	36922	39030	94 60%	[illegible]	[illegible]
Apr-01	77	85	90 59%	38853	41108	94 51%	[illegible]	[illegible]
May-01	115	125	92 00%	42365	45091	93 95%	[illegible]	[illegible]
Jun-01	117	125	93 60%	44009	46850	93 94%	[illegible]	[illegible]
Jul-01	116	127	91 34%	46564	49888	93 34%	[illegible]	[illegible]
Aug-01	156	168	92 86%	47705	51067	93 42%	[illegible]	[illegible]
Sep-01	119	135	88 15%	35651	37955	93 93%	[illegible]	[illegible]
Oct-01	141	150	94 00%	34590	36456	94 88%	[illegible]	[illegible]
Nov-01	136	143	95 10%	32007	34219	93 54%	[illegible]	[illegible]
Dec-01	152	171	88 89%	28215	30483	92 56%	[illegible]	[illegible]



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

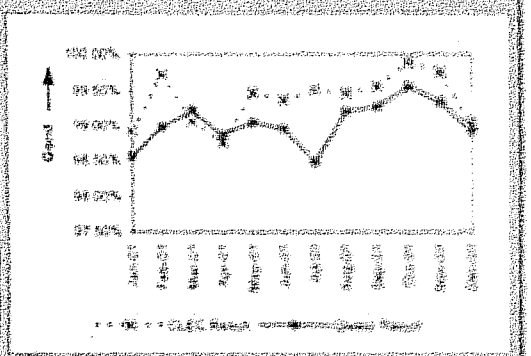
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	253	266	95.11%	30635	32889	93.15%	-1.26	-1.77
Feb-01	177	182	97.25%	26295	27503	95.61%	-1.08	-1.66
Mar-01	202	209	96.65%	28098	29164	96.28%	-0.28	-1.17
Apr-01	194	198	97.98%	29972	31266	95.86%	-1.43	-1.91
May-01	223	235	94.89%	31871	33156	96.13%	0.98	-0.41
Jun-01	265	276	96.01%	35042	36556	95.86%	-0.13	-1.08
Jul-01	262	269	97.40%	34095	35903	94.96%	-1.82	-2.11
Aug-01	310	320	96.88%	33526	34662	96.72%	-0.15	-1.09
Sep-01	232	237	97.89%	26285	27113	96.95%	-0.84	-1.51
Oct-01	318	320	99.38%	30811	31447	97.98%	-1.77	2.07
Nov-01	226	236	95.76%	26493	27388	96.73%	0.84	-0.49
Dec-01	259	270	95.93%	24948	25944	96.16%	0.24	-0.85



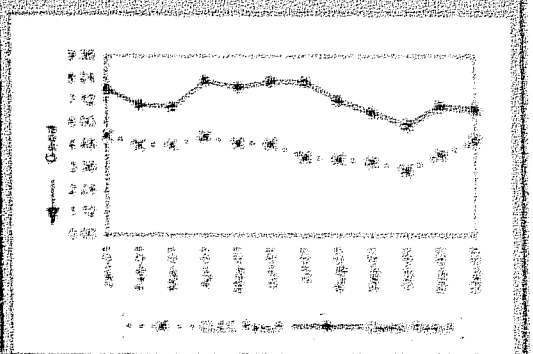
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	925	935	98.93%	65770	66722	98.57%	-0.91	-1.58
Feb-01	747	749	99.73%	56264	56844	98.98%	-2.04	-2.74
Mar-01	747	754	99.07%	61325	61804	99.23%	0.48	-0.71
Apr-01	637	645	98.76%	56497	57143	98.87%	0.29	-0.84
May-01	775	779	99.49%	59925	60496	99.06%	-1.23	-1.75
Jun-01	804	809	99.38%	64974	65659	98.96%	-1.18	-1.72
Jul-01	830	834	99.52%	64164	65148	98.49%	-2.43	-2.47
Aug-01	940	945	99.47%	64491	65006	99.21%	-0.91	-1.86
Sep-01	685	688	99.56%	50879	51247	99.28%	-0.87	-1.53
Oct-01	970	971	99.90%	59033	59294	99.56%	-1.57	-1.96
Nov-01	828	830	99.76%	53741	54095	99.35%	-1.47	-1.89
Dec-01	828	834	99.04%	49654	50188	98.94%	-0.29	-1.18



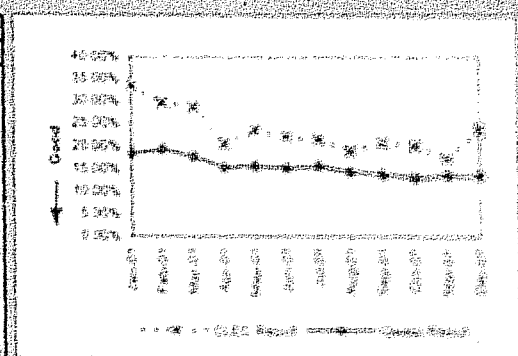
Mean Time to Restore (Hours:Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	4953:57	935	5:18	522644:41	66722	7:50	-4.36	-3.65
Feb-01	3609:15	749	4:49	395608:02	56844	6:58	-4.02	-3.45
Mar-01	3625:55	754	4:49	423807:35	61804	6:51	-4.47	-3.72
Apr-01	3383:37	645	5:15	472841:59	57143	8:16	-2.13	-2.39
May-01	3833:04	779	4:55	479245:24	60496	7:55	-6.90	-5.29
Jun-01	3948:13	809	4:53	541070:51	65659	8:14	-2.12	-2.29
Jul-01	3476:45	834	4:10	535372:53	65148	8:13	-5.92	-4.6
Aug-01	3835:17	945	4:04	469979:14	65006	7:14	-6.93	-5.21
Sep-01	2708:44	688	3:56	335511:41	51247	6:33	-6.26	-4.81
Oct-01	3376:07	971	3:29	347746:48	59294	5:52	-8.24	-6.01
Nov-01	3587:35	830	4:19	372065:27	54095	6:53	-7.26	-5.42
Dec-01	4233:34	834	5:05	336125:39	50188	6:42	-0.66	-1.4



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

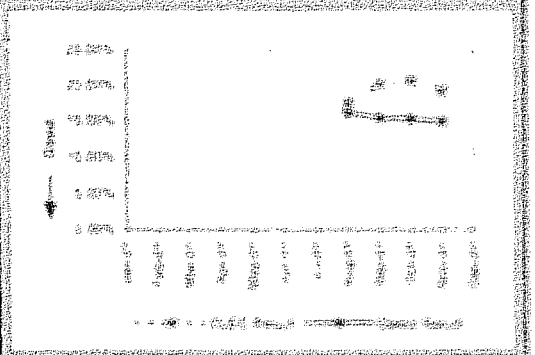
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	313	935	33.48%	12253	66725	18.36%	11.65	6.21
Feb-01	222	749	29.64%	10996	56846	19.34%	7.09	3.33
Mar-01	216	754	28.65%	11056	61808	17.89%	7.66	3.66
Apr-01	133	645	20.62%	8785	57146	15.37%	3.67	1.23
May-01	184	779	23.62%	9514	60498	15.73%	6.01	2.66
Jun-01	180	809	22.25%	10036	65662	15.28%	5.47	2.33
Jul-01	180	834	21.58%	10241	65157	15.72%	4.62	1.81
Aug-01	181	945	19.15%	9424	65057	14.49%	4.05	1.46
Sep-01	144	688	20.93%	7131	51250	13.91%	5.28	2.21
Oct-01	197	971	20.29%	7763	59296	13.09%	6.59	3.01
Nov-01	145	830	17.47%	7351	54097	13.59%	3.24	0.97
Dec-01	198	834	23.74%	6823	50188	13.59%	8.48	4.15



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

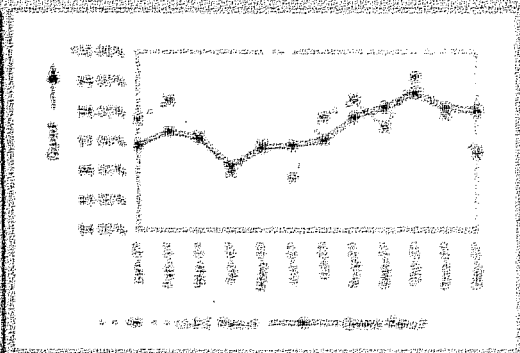
Repair Repeat Report Rate (Percent) (MR-7*)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Stat
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	96	547	17.55%	5138	31963	16.07%	[illegible]	[illegible]
Sep-01	87	430	20.23%	3769	24556	15.35%	[illegible]	[illegible]
Oct-01	126	610	20.66%	4091	26819	15.25%	[illegible]	[illegible]
Nov-01	100	522	19.16%	3607	24228	14.89%	[illegible]	[illegible]
Dec-01								



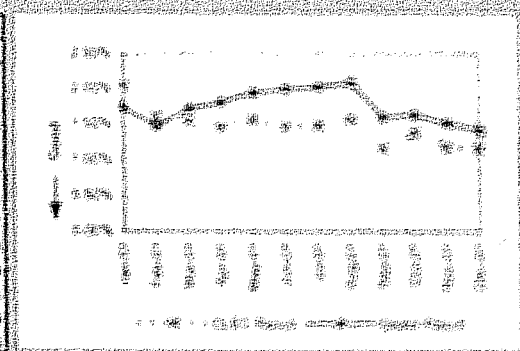
Repair Appointments Met (Percent) (MR-9)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Stat
Jan-01	914	935	97.75%	64647	66725	96.89%	[illegible]	[illegible]
Feb-01	737	749	98.40%	55354	56846	97.38%	[illegible]	[illegible]
Mar-01	733	754	97.21%	60028	61808	97.12%	[illegible]	[illegible]
Apr-01	619	645	95.97%	54961	57146	96.18%	[illegible]	[illegible]
May-01	755	779	96.92%	58571	60498	96.81%	[illegible]	[illegible]
Jun-01	775	809	95.80%	63618	65662	96.89%	[illegible]	[illegible]
Jul-01	816	834	97.84%	63244	65157	97.06%	[illegible]	[illegible]
Aug-01	930	945	98.41%	63651	65057	97.84%	[illegible]	[illegible]
Sep-01	671	688	97.53%	50321	51250	98.19%	[illegible]	[illegible]
Oct-01	963	971	99.18%	58490	59296	98.64%	[illegible]	[illegible]
Nov-01	813	830	97.95%	53092	54097	98.14%	[illegible]	[illegible]
Dec-01	806	834	96.64%	49212	50188	98.06%	[illegible]	[illegible]



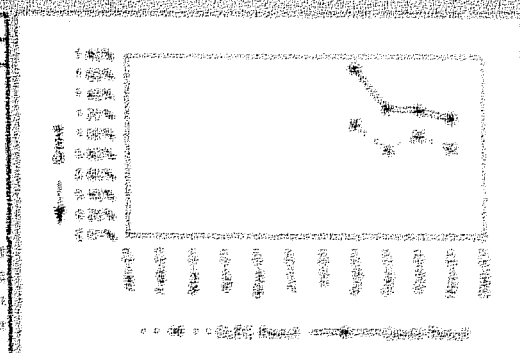
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Stat
Jan-01	1636	79742	2.05%	255716	14789275	1.73%	[illegible]	[illegible]
Feb-01	1399	87244	1.60%	216568	14753135	1.47%	[illegible]	[illegible]
Mar-01	1440	92874	1.55%	251085	14671028	1.71%	[illegible]	[illegible]
Apr-01	1459	100145	1.46%	264723	14624779	1.81%	[illegible]	[illegible]
May-01	1698	108610	1.56%	283125	14555504	1.95%	[illegible]	[illegible]
Jun-01	1765	120038	1.47%	287975	14452265	1.99%	[illegible]	[illegible]
Jul-01	1878	126861	1.48%	291648	14395514	2.03%	[illegible]	[illegible]
Aug-01	2105	133826	1.57%	299080	14314198	2.09%	[illegible]	[illegible]
Sep-01	1629	140274	1.16%	226220	14285037	1.60%	[illegible]	[illegible]
Oct-01	1970	143128	1.38%	231495	14244813	1.63%	[illegible]	[illegible]
Nov-01	1741	146889	1.19%	214295	14182796	1.51%	[illegible]	[illegible]
Dec-01	1782	153285	1.16%	199070	14128888	1.41%	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8*)

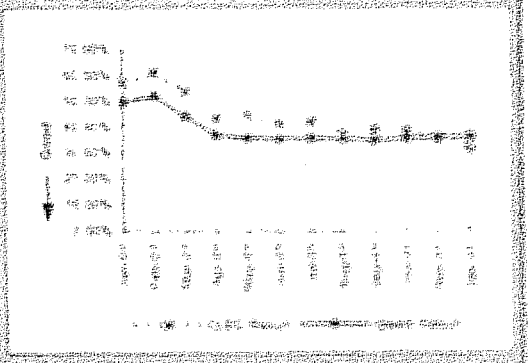
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Stat
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1496	133826	1.12%	240226	14314198	1.68%	[illegible]	[illegible]
Sep-01	1207	140274	0.86%	182627	14285037	1.28%	[illegible]	[illegible]
Oct-01	1436	143128	1.00%	179850	14244813	1.26%	[illegible]	[illegible]
Nov-01	1288	146889	0.88%	167097	14182796	1.18%	[illegible]	[illegible]
Dec-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10.)

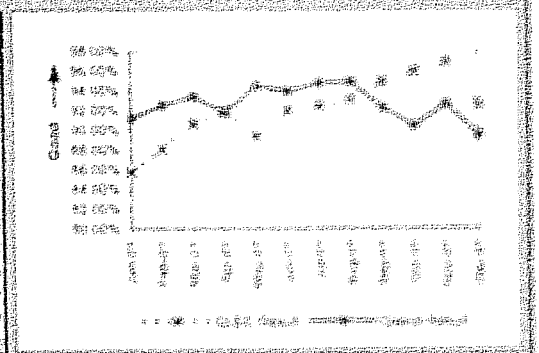
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sc	Parity Sc
Jan-01	2201	3837	57.36%	255083	510799	49.94%	9.18	4.93
Feb-01	2226	3625	61.41%	235967	452535	52.14%	11.12	5.78
Mar-01	1686	3126	53.96%	200084	451169	44.35%	10.79	5.50
Apr-01	1134	2593	43.73%	154098	418821	36.79%	7.31	3.46
May-01	1373	3071	44.71%	157785	440910	35.79%	10.28	5.25
Jun-01	1281	3026	41.67%	157324	445299	35.33%	7.37	3.43
Jul-01	1361	3239	42.02%	160820	452468	35.54%	7.87	3.66
Aug-01	1252	3357	37.30%	163134	462214	35.29%	2.42	0.47
Sep-01	1049	2678	39.17%	120985	349205	34.65%	4.9	1.98
Oct-01	1230	3200	38.44%	126039	357534	35.25%	3.75	1.23
Nov-01	960	2701	35.54%	118295	332590	35.57%	0.03	1.05
Dec-01	812	2594	31.30%	111624	310694	35.93%	4.87	3.92



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Interface

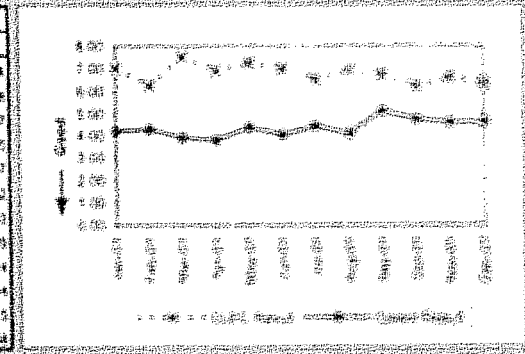
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	837	975	85.85%	1191	1306	91.19%	4.46	1.71
Feb-01	705	800	88.13%	1024	1107	92.50%	3.58	1.58
Mar-01	897	989	90.70%	1213	1299	93.38%	2.56	0.60
Apr-01	970	1054	92.03%	962	1048	91.79%	-0.2	1.12
May-01	895	1001	89.41%	1036	1097	94.44%	5.02	2.08
Jun-01	911	990	92.02%	961	1023	93.94%	1.8	0.9
Jul-01	848	917	92.48%	1046	1104	94.75%	2.28	0.38
Aug-01	952	1022	93.15%	1238	1305	94.87%	1.66	0.19
Sep-01	711	749	94.93%	860	932	92.27%	-2.02	-2.23
Oct-01	870	907	95.92%	799	884	90.38%	-3.97	-3.42
Nov-01	721	744	96.91%	753	813	92.62%	-3.23	-3.93
Dec-01	613	662	92.60%	527	589	89.47%	-1.8	-2.35



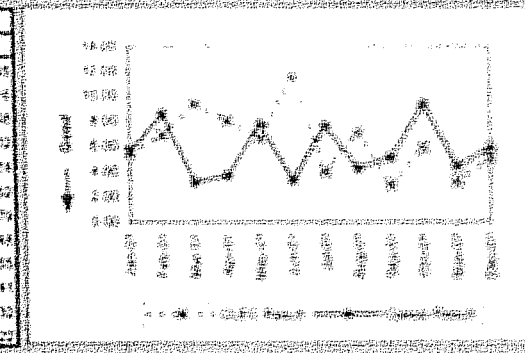
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	6863	975	7.04	5507	1306	4.22	16.76	5.54
Feb-01	5039	800	6.30	4758	1107	4.30	4.0	1.8
Mar-01	7451	989	7.53	5085	1298	3.92	17.22	9.43
Apr-01	7292	1054	6.92	3997	1048	3.81	15.37	8.55
May-01	7265	1001	7.26	4799	1097	4.37	10.97	5.83
Jun-01	6930	990	7.00	4144	1020	4.06	10.55	5.43
Jul-01	6139	937	6.54	4971	1120	4.44	7.62	5.03
Aug-01	7183	1032	6.96	5430	1322	4.11	14.64	7.9
Sep-01	5142	759	6.77	4945	962	5.14	5.34	2.24
Oct-01	5736	917	6.26	4272	903	4.73	4.84	1.94
Nov-01	4968	750	6.62	3734	813	4.59	7.35	3.5
Dec-01	4245	667	6.36	2711	587	4.62	5.66	2.58



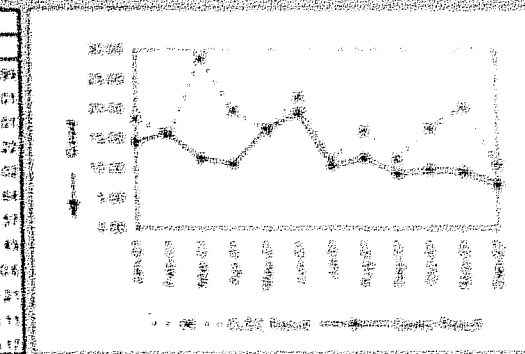
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	391	72	5.43	506	91	5.56	-0.08	1.65
Feb-01	424	62	6.84	416	49	8.49	-0.28	1.54
Mar-01	454	49	9.27	200	63	3.17	1.73	0.68
Apr-01	351	44	7.98	197	54	3.65	1.61	-0.55
May-01	345	52	6.63	269	35	7.69	-0.39	-1.24
Jun-01	528	46	11.48	144	43	3.35	0.75	-0.52
Jul-01	156	39	4.00	302	40	7.55	1.3	1.54
Aug-01	337	48	7.02	234	55	4.25	0.85	-0.44
Sep-01	68	23	2.96	356	70	5.09	0.61	1.55
Oct-01	152	26	5.85	444	48	9.25	-0.68	-1.41
Nov-01	63	20	3.15	225	51	4.41	-0.53	-1.32
Dec-01	159	32	4.97	208	36	5.78	-0.36	-1.23



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

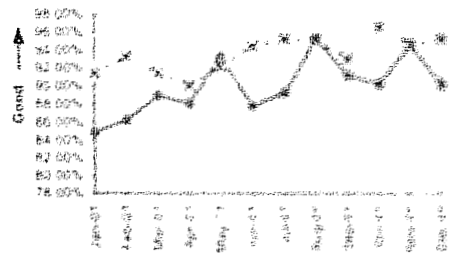
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	1218	66	18.45	349	24	14.54	0.62	-0.90
Feb-01	522	33	15.82	541	34	15.91	-0.02	-1.01
Mar-01	1225	43	28.49	270	23	11.74	1.66	0.81
Apr-01	789	40	19.73	346	32	10.81	1.28	-0.32
May-01	889	54	16.46	431	26	16.58	-0.03	-1.03
Jun-01	727	33	22.03	368	19	19.37	0.55	-0.54
Jul-01	406	35	11.60	232	22	10.55	0.2	-0.57
Aug-01	391	24	16.29	213	18	11.83	0.83	-0.49
Sep-01	187	16	11.69	265	29	9.14	0.68	-0.8
Oct-01	233	14	16.64	497	51	9.75	1.20	0.25
Nov-01	182	9	20.22	283	30	9.43	1.83	0.11
Dec-01	212	20	10.60	225	31	7.26	1.37	-0.17



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

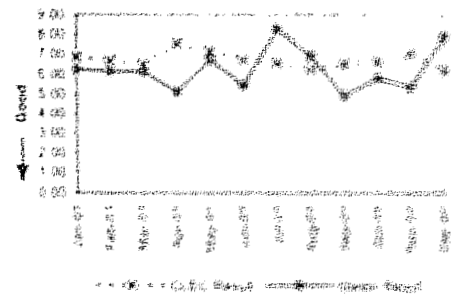
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	193	211	91.47%	158	186	84.95%	-1.81	-2.1
Feb-01	168	180	93.33%	113	131	86.26%	-1.79	-2.09
Mar-01	268	293	91.47%	105	118	88.98%	-0.73	-1.44
Apr-01	246	273	90.11%	89	101	88.12%	-0.53	1.32
May-01	273	296	92.23%	110	118	93.22%	0.31	-0.81
Jun-01	292	309	94.50%	116	132	87.88%	1.95	-2.19
Jul-01	321	339	95.28%	125	140	89.29%	-1.93	-2.17
Aug-01	427	447	95.08%	160	168	95.24%	0.04	-0.98
Sep-01	253	272	93.01%	124	136	91.18%	-0.62	1.38
Oct-01	280	290	96.55%	110	122	90.16%	-1.99	-2.21
Nov-01	263	278	94.60%	86	91	94.51%	-0.04	1.02
Dec-01	219	230	95.22%	82	91	90.11%	-1.38	-1.84



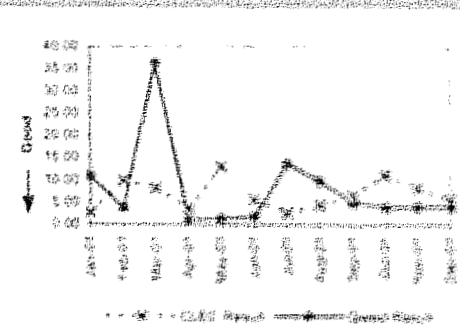
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	1454	211	6.89	1161	186	6.24	0.75	-0.54
Feb-01	1204	180	6.69	806	131	6.15	0.71	-0.57
Mar-01	1912	293	6.53	723	118	6.13	0.34	-0.79
Apr-01	2071	273	7.59	518	101	5.13	1.84	0.12
May-01	2130	296	7.20	795	118	6.74	0.41	-0.75
Jun-01	2078	309	6.72	722	132	5.47	1.79	0.09
Jul-01	2283	347	6.58	1179	142	8.30	-1.43	-1.87
Aug-01	2928	453	6.24	1181	171	6.91	-1.14	1.69
Sep-01	1805	276	6.54	669	136	4.92	4.47	1.72
Oct-01	1949	295	6.61	714	123	5.80	1.28	-0.22
Nov-01	1969	279	7.06	493	92	5.36	0.57	-0.65
Dec-01	1433	231	6.19	741	94	7.88	1.26	-1.77



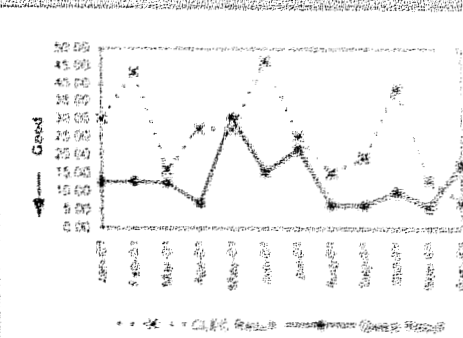
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	28	10	2.80	207	19	10.89	-1	-1.61
Feb-01	50	5	10.00	42	11	3.82	1.64	-0.01
Mar-01	115	14	8.21	145	4	36.25	1.12	1.88
Apr-01	45	12	3.75	9	8	1.12	1.93	0.16
May-01	143	11	13.00	4	3	1.33	1.82	0.11
Jun-01	57	10	5.70	19	10	1.90	1.91	0.16
Jul-01	24	9	2.67	82	6	13.67	-1	-1.61
Aug-01	80	18	4.44	69	7	9.86	-1.61	-1.96
Sep-01	84	13	6.46	40	8	5.00	0.59	-0.64
Oct-01	67	6	11.17	12	3	4.00	1.38	-0.16
Nov-01	83	10	8.30	16	4	4.00	0.17	-0.9
Dec-01	23	4	5.75	25	6	4.17	0.16	-0.9



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

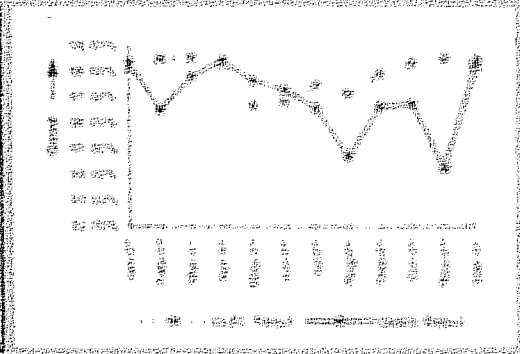
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	241	8	30.12	114	9	12.67	2.1	0.27
Feb-01	303	7	43.29	90	7	12.86	1.12	-0.32
Mar-01	178	11	16.18	113	9	12.56	0.85	-0.49
Apr-01	411	15	27.40	28	4	7.00	1.33	-0.19
May-01	327	12	27.25	152	5	30.40	-0.19	-1.11
Jun-01	326	7	46.57	93	6	15.50	0.94	-0.43
Jul-01	202	8	25.25	195	9	21.67	0.49	-0.7
Aug-01	61	4	15.25	13	2	6.50	0.97	-0.41
Sep-01	136	7	19.43	26	4	6.50	2.12	0.29
Oct-01	193	5	38.60	91	9	10.11	2.29	0.35
Nov-01	80	6	13.33	12	2	6.00	0.46	-0.72
Dec-01	50	7	7.14	88	5	17.60	-0.59	-1.36



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex [illegible]

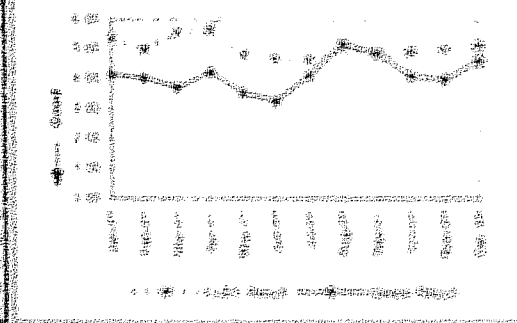
Installation Commitments Met (Percent) (OP-3)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	3599	3667	98.15%	1739	1768	98.36%	[illegible]	[illegible]
Feb-01	3001	3046	98.52%	1307	1354	96.53%	[illegible]	[illegible]
Mar-01	4782	4851	98.58%	1347	1377	97.82%	[illegible]	[illegible]
Apr-01	4638	4717	98.33%	1211	1230	98.46%	[illegible]	[illegible]
May-01	3183	3292	96.69%	1122	1149	97.65%	[illegible]	[illegible]
Jun-01	2966	3063	96.83%	1192	1225	97.31%	[illegible]	[illegible]
Jul-01	2385	2446	97.51%	565	565	96.56%	[illegible]	[illegible]
Aug-01	1850	1904	97.16%	413	436	94.72%	[illegible]	[illegible]
Sep-01	1827	1866	97.91%	430	445	96.63%	[illegible]	[illegible]
Oct-01	1193	1213	98.35%	235	243	96.71%	[illegible]	[illegible]
Nov-01	1563	1587	98.49%	131	139	94.24%	[illegible]	[illegible]
Dec-01	2557	2603	98.23%	368	374	98.40%	[illegible]	[illegible]



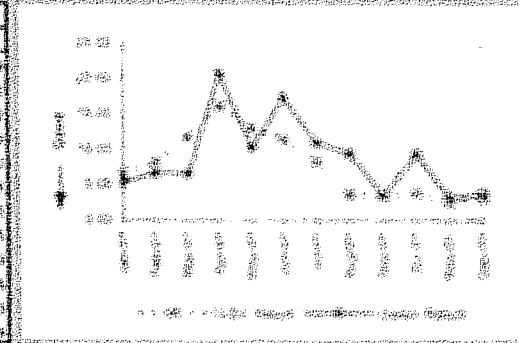
Installation Interval (Average Days) (OP-4)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	19596	3667	5.34	7304	1768	4.13	[illegible]	[illegible]
Feb-01	15177	3046	4.98	5447	1354	4.02	[illegible]	[illegible]
Mar-01	26957	4851	5.56	5111	1377	3.71	[illegible]	[illegible]
Apr-01	26655	4717	5.65	5169	1230	4.20	[illegible]	[illegible]
May-01	15433	3208	4.81	3987	1125	3.54	[illegible]	[illegible]
Jun-01	13951	2982	4.68	3943	1213	3.25	[illegible]	[illegible]
Jul-01	11052	2370	4.66	2359	575	4.10	[illegible]	[illegible]
Aug-01	9146	1814	5.04	2211	425	5.12	[illegible]	[illegible]
Sep-01	8848	1833	4.83	2129	438	4.86	[illegible]	[illegible]
Oct-01	5718	1169	4.89	944	237	4.01	[illegible]	[illegible]
Nov-01	7710	1545	4.99	524	132	3.97	[illegible]	[illegible]
Dec-01	12736	2496	5.10	1673	364	4.60	[illegible]	[illegible]



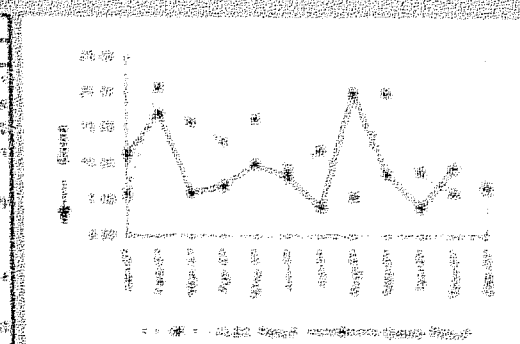
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	418	63	6.63	140	26	5.38	[illegible]	[illegible]
Feb-01	316	38	8.32	288	43	6.70	[illegible]	[illegible]
Mar-01	741	63	11.76	185	28	6.61	[illegible]	[illegible]
Apr-01	1141	71	16.07	351	17	20.65	[illegible]	[illegible]
May-01	1339	103	13.00	257	25	10.28	[illegible]	[illegible]
Jun-01	1053	92	11.45	468	27	17.33	[illegible]	[illegible]
Jul-01	491	59	8.32	232	21	11.05	[illegible]	[illegible]
Aug-01	192	52	3.69	218	23	9.48	[illegible]	[illegible]
Sep-01	139	38	3.66	47	13	3.62	[illegible]	[illegible]
Oct-01	70	18	3.89	94	10	9.40	[illegible]	[illegible]
Nov-01	61	23	2.65	23	7	3.29	[illegible]	[illegible]
Dec-01	149	40	3.72	25	7	3.57	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B)– No Dispatches

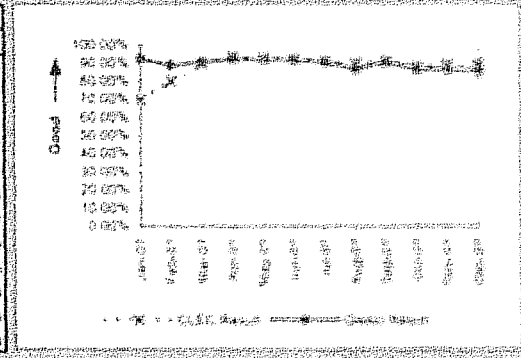
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Sco
Jan-01	30	5	6.00	34	3	11.33	[illegible]	[illegible]
Feb-01	145	7	20.71	68	4	17.00	[illegible]	[illegible]
Mar-01	95	6	15.83	12	2	6.00	[illegible]	[illegible]
Apr-01	105	8	13.12	14	2	7.00	[illegible]	[illegible]
May-01	98	6	16.33	20	2	10.00		
Jun-01	47	5	9.40	49	6	8.17	[illegible]	[illegible]
Jul-01	36	3	12.00	4	1	4.00		
Aug-01	11	2	5.50	20	1	20.00		
Sep-01	20	1	20.00	26	3	8.67	[illegible]	[illegible]
Oct-01	27	3	9.00	4	1	4.00		
Nov-01	12	2	6.00	28	3	9.33	[illegible]	[illegible]
Dec-01	41	6	6.83					



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Installation

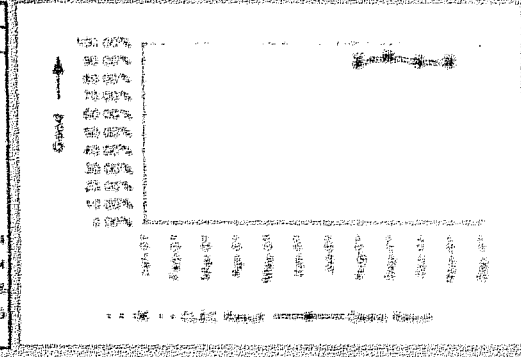
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	1752	2507	69 88%	4090	4432	92 28%	33 59	19 42
Feb-01	3687	4589	80 34%	2715	3051	88 99%	11 82	6 19
Mar-01	4681	5219	89 69%	2536	2803	90 47%	1 14	-0 31
Apr-01	5842	6226	93 83%	2478	2685	92 29%	-2 5	-2 52
May-01	5103	5482	93 09%	2281	2477	92 09%	-1 53	-1 93
Jun-01	4289	4637	92 50%	2277	2485	91 63%	-1 26	-1 76
Jul-01	3759	4111	91 44%	1965	2170	90 55%	-1 14	1 69
Aug-01	3195	3561	89 72%	1640	1895	86 54%	-3 28	-2 99
Sep-01	2864	3146	91 04%	1584	1744	90 83%	-0 24	-1 15
Oct-01	2344	2665	87 96%	1221	1413	86 41%	-1 37	-1 83
Nov-01	2254	2522	89 37%	1011	1170	86 41%	-2 44	-2 49
Dec-01	2741	3059	89 60%	916	1067	85 85%	-3 03	-2 84



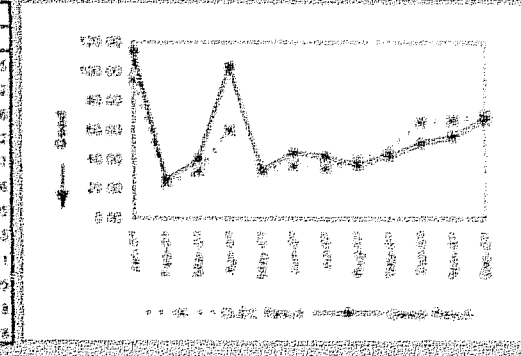
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	3254	3561	91 38%	1680	1895	88 65%	3 02	2 84
Sep-01	2919	3146	92 78%	1609	1744	92 26%	-0 66	-1 4
Oct-01	2414	2665	90 58%	1257	1413	88 96%	1 57	-1 96
Nov-01	2298	2522	91 12%	1043	1170	89 15%	-1 79	2 05
Dec-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

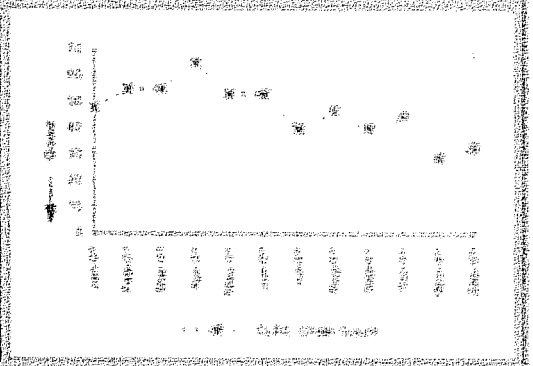
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	14984	159	94 24	22866	201	113 76	2 06	2 26
Feb-01	4101	171	23 98	3338	127	26 28	-0 89	-1 57
Mar-01	6487	203	31 96	5572	139	40 09	-2 57	-2 56
Apr-01	16241	269	60 38	25116	242	103 79	-4 8	-3 92
May-01	7242	223	32 48	6035	183	32 98	-0 11	-1 07
Jun-01	8047	224	35 92	7603	169	44 99	-1 74	-2 06
Jul-01	8388	243	34 52	7103	167	42 53	-1 57	-1 95
Aug-01	13264	333	39 83	9565	264	36 23	0 9	-0 43
Sep-01	17393	371	46 88	12158	282	43 11	0 58	-0 41
Oct-01	20339	307	66 25	14411	281	51 28	3 28	0 99
Nov-01	23709	351	67 55	16257	290	56 06	2 43	0 48
Dec-01	27301	387	70 55	18664	272	68 62	0 37	-0 78



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex [illegible]

Count of Pending Orders Delayed for Facilities Reasons UNE P (Centrex) (OP-15B)

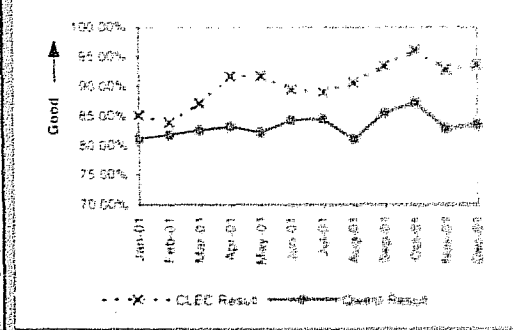
Date	CLEC Order Count
Jan-01	48
Feb-01	55
Mar-01	55
Apr-01	65
May-01	53
Jun-01	53
Jul-01	40
Aug-01	47
Sep-01	45
Oct-01	45
Nov-01	25
Dec-01	33



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

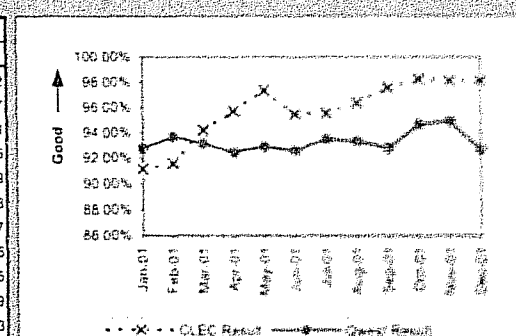
[illegible] Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	85 12%	544	670	81 19%	-2 02	-2 23
[illegible]	[illegible]	[illegible]	83 95%	491	600	81 83%	1 03	-1 63
[illegible]	[illegible]	[illegible]	87 12%	536	649	82 59%	-2 44	-2 46
[illegible]	[illegible]	[illegible]	91 12%	486	584	83 22%	-4 53	-3 75
[illegible]	[illegible]	[illegible]	91 81%	602	732	82 24%	-5 51	-4 35
[illegible]	[illegible]	[illegible]	89 57%	569	675	84 30%	-3 12	-2 9
[illegible]	[illegible]	[illegible]	89 67%	495	586	84 47%	-2 59	-2 58
[illegible]	[illegible]	[illegible]	90 67%	619	763	81 13%	-5 42	-4 29
[illegible]	[illegible]	[illegible]	93 47%	455	532	85 53%	-4 24	-3 56
[illegible]	[illegible]	[illegible]	96 14%	482	552	87 32%	-4 99	-4 03
[illegible]	[illegible]	[illegible]	92 53%	396	478	82 85%	-4 56	-3 77
[illegible]	[illegible]	[illegible]	93 68%	357	427	83 61%	-4 41	-3 68



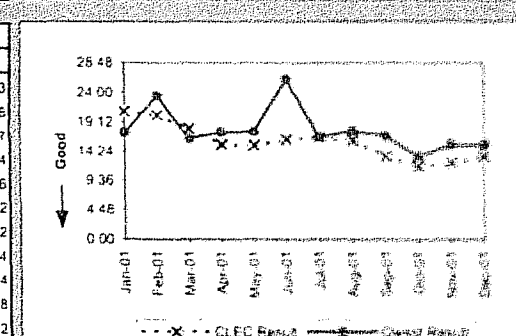
[illegible] Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	91 19%	800	862	92 81%	1 45	-0 12
[illegible]	[illegible]	[illegible]	91 82%	759	810	93 73%	1 92	0 17
[illegible]	[illegible]	[illegible]	94 24%	778	835	93 17%	-1 01	-1 61
[illegible]	[illegible]	[illegible]	95 77%	700	757	92 47%	-2 89	-2 76
[illegible]	[illegible]	[illegible]	97 37%	845	909	92 96%	-4 27	-3 59
[illegible]	[illegible]	[illegible]	95 53%	766	827	92 62%	-2 69	-2 63
[illegible]	[illegible]	[illegible]	95 57%	710	759	93 54%	-1 92	-2 17
[illegible]	[illegible]	[illegible]	98 42%	873	935	93 37%	-3 04	-2 85
[illegible]	[illegible]	[illegible]	97 57%	655	706	92 78%	-4 03	-3 45
[illegible]	[illegible]	[illegible]	98 27%	678	716	94 69%	-3 44	-3 09
[illegible]	[illegible]	[illegible]	98 11%	582	613	94 94%	-2 85	-2 73
[illegible]	[illegible]	[illegible]	98 14%	522	563	92 72%	-3 9	-3 37



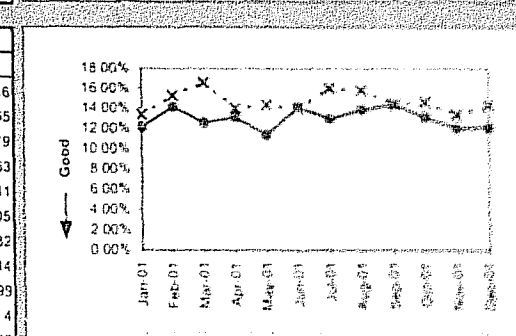
Major Outage to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	21 00	15095 37	862	17 31	3 5	1 13
[illegible]	[illegible]	[illegible]	20 21	19058 36	810	23 32	-0 45	-1 26
[illegible]	[illegible]	[illegible]	18 11	13804 47	835	16 32	1 77	0 07
[illegible]	[illegible]	[illegible]	15 36	13305 23	757	17 35	-1 87	-2 14
[illegible]	[illegible]	[illegible]	15 28	16088 59	909	17 42	-2 4	-2 46
[illegible]	[illegible]	[illegible]	16 28	21696 52	827	26 14	-1 68	-2 02
[illegible]	[illegible]	[illegible]	16 46	12748 50	759	16 48	-0 03	-1 02
[illegible]	[illegible]	[illegible]	16 18	16668 16	935	17 50	-1 22	-1 74
[illegible]	[illegible]	[illegible]	13 37	11966 58	706	16 57	-2 37	-2 44
[illegible]	[illegible]	[illegible]	12 00	9751 47	716	13 37	-1 77	-2 08
[illegible]	[illegible]	[illegible]	12 32	9519 49	613	15 32	-2 33	-2 42
[illegible]	[illegible]	[illegible]	13 42	8726 56	563	15 30	-1 78	-2 08



Repair Repeat Repair Rate (Percent) (MR-7)-- Dispatches Within MSAs

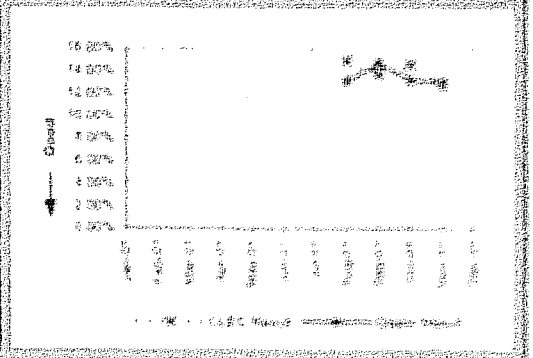
[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	13 39%	108	889	12 15%	0 89	-0 46
[illegible]	[illegible]	[illegible]	15 30%	118	833	14 17%	0 74	-0 55
[illegible]	[illegible]	[illegible]	16 61%	108	859	12 57%	2 94	0 79
[illegible]	[illegible]	[illegible]	14 03%	103	783	13 15%	0 61	-0 63
[illegible]	[illegible]	[illegible]	14 33%	105	923	11 38%	2 32	0 41
[illegible]	[illegible]	[illegible]	14 01%	120	849	14 13%	-0 09	-1 05
[illegible]	[illegible]	[illegible]	16 02%	102	788	12 94%	2 18	0 32
[illegible]	[illegible]	[illegible]	15 81%	134	966	13 87%	1 41	-0 14
[illegible]	[illegible]	[illegible]	14 38%	105	732	14 34%	0 02	-0 99
[illegible]	[illegible]	[illegible]	14 65%	98	746	13 14%	0 96	-0 4
[illegible]	[illegible]	[illegible]	13 36%	76	634	11 99%	0 85	-0 48
[illegible]	[illegible]	[illegible]	14 26%	70	578	12 11%	1 24	-0 25



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

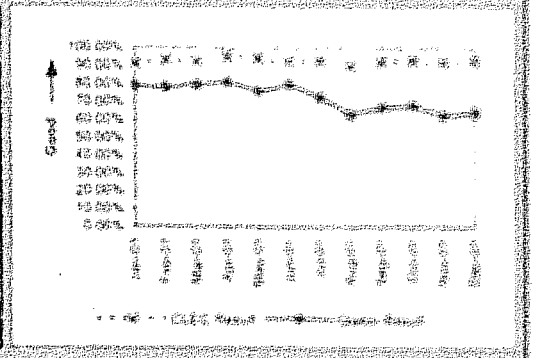
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	252	1687	14.94%	106	804	13.18%	1.21	-0.26
Sep-01	181	1316	13.75%	88	599	14.69%	-0.54	-1.33
Oct-01	178	1215	14.65%	83	627	13.24%	0.85	-0.45
Nov-01	126	986	12.78%	66	506	13.04%	-0.14	1.09
Dec-01								



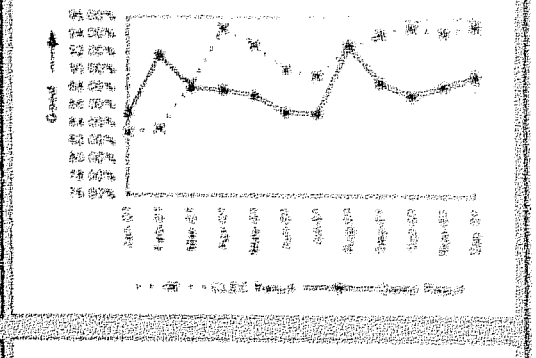
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	1338	1464	91.39%	668	847	78.87%	-7.11	-5.32
Feb-01	1282	1373	93.37%	621	794	78.21%	-8.24	-6.01
Mar-01	1663	1800	92.39%	664	834	79.62%	-7.57	-5.6
Apr-01	1761	1846	95.40%	607	750	80.93%	-8.5	-6.17
May-01	1816	1926	94.29%	664	872	76.15%	-10.43	-7.34
Jun-01	1910	2063	92.58%	640	801	79.90%	-7.8	-5.62
Jul-01	1837	1972	93.15%	556	764	72.77%	-10.74	-7.55
Aug-01	1698	1879	90.37%	582	919	63.33%	-13.94	-9.43
Sep-01	1375	1488	92.41%	464	693	66.96%	-11.77	-8.15
Oct-01	1277	1372	93.08%	477	702	67.95%	-11.6	-8.08
Nov-01	1010	1100	91.82%	384	612	62.75%	-11.92	-8.25
Dec-01	869	933	93.14%	358	560	63.93%	-11.35	-7.92



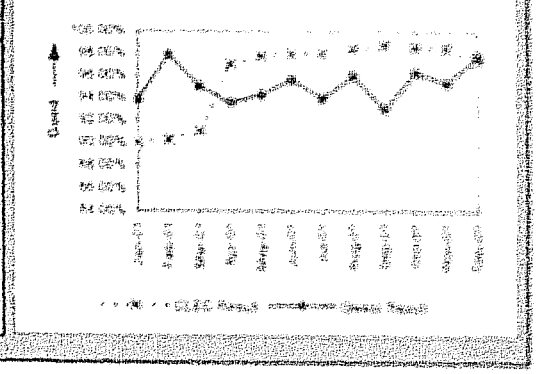
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	219	264	82.95%	165	194	85.05%	0.59	-0.64
Feb-01	197	236	83.47%	165	180	91.67%	2.48	0.51
Mar-01	301	340	88.53%	132	150	88.00%	-0.17	-1.1
Apr-01	306	323	94.74%	115	131	87.79%	2.05	-2.25
May-01	415	447	92.84%	156	179	87.15%	-1.92	-2.17
Jun-01	486	539	90.17%	116	136	85.29%	-1.43	-1.87
Jul-01	387	433	89.38%	126	148	85.14%	-1.25	-1.76
Aug-01	446	482	92.53%	179	193	92.75%	0.07	-0.56
Sep-01	353	375	94.13%	132	149	88.59%	-1.8	-2.09
Oct-01	337	355	94.93%	109	125	87.20%	-2.22	-2.36
Nov-01	281	298	94.30%	75	85	88.24%	-1.53	-1.93
Dec-01	190	200	95.00%	92	103	89.32%	-1.52	-1.92



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

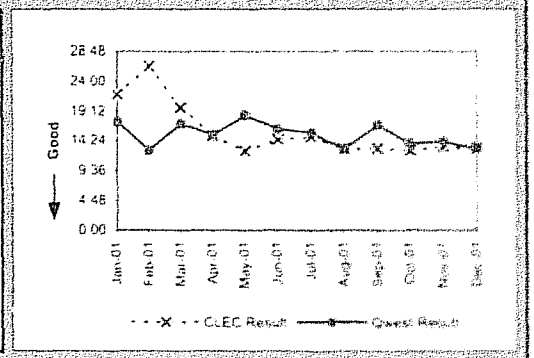
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	334	371	90.03%	244	260	93.85%	1.71	0.04
Feb-01	354	392	90.31%	231	236	97.88%	3.75	1.28
Mar-01	490	538	91.08%	193	203	95.07%	1.84	0.12
Apr-01	493	508	97.05%	174	186	93.55%	-1.66	-2.01
May-01	575	588	97.79%	215	228	94.30%	-1.90	-2.13
Jun-01	677	691	97.97%	175	183	95.63%	1.38	-1.84
Jul-01	578	590	97.97%	187	199	93.97%	-2.05	-2.28
Aug-01	614	624	98.40%	238	248	95.97%	1.65	-2
Sep-01	482	488	98.77%	174	187	93.05%	2.62	-2.59
Oct-01	485	492	98.58%	156	162	96.30%	1.33	-1.81
Nov-01	397	403	98.51%	123	129	95.35%	-1.48	-1.9
Dec-01	279	286	97.55%	127	130	97.69%	-0.01	-1



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

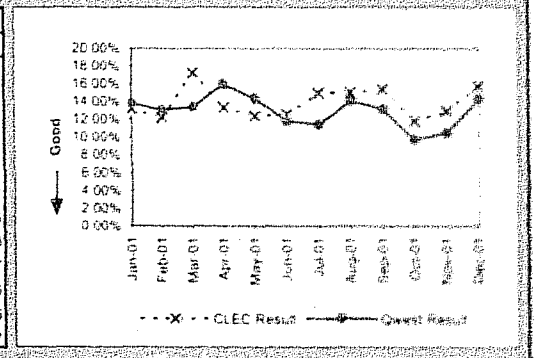
Mean Time to Repair (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	21 52	4528 19	260	17 25	2 49	0 51
[illegible]	[illegible]	[illegible]	20 26	3532 15	236	12 51	13 85	7 42
[illegible]	[illegible]	[illegible]	19 46	3488 29	203	17 11	1 61	-0 02
[illegible]	[illegible]	[illegible]	15 15	2841 53	186	15 17	-0 02	-1 01
[illegible]	[illegible]	[illegible]	12 45	4231 10	228	18 33	-2 49	-2 51
[illegible]	[illegible]	[illegible]	14 36	2983 12	183	16 18	-1 21	-1 74
[illegible]	[illegible]	[illegible]	15 00	3124 55	199	15 42	-0 47	-1 29
[illegible]	[illegible]	[illegible]	13 08	3240 40	248	13 04	0 07	-0 96
[illegible]	[illegible]	[illegible]	13 07	3152 39	187	16 52	-0 92	-1 56
[illegible]	[illegible]	[illegible]	12 49	2251 29	162	13 54	-0 65	-1 39
[illegible]	[illegible]	[illegible]	13 23	1832 55	129	14 13	-0 59	-1 36
[illegible]	[illegible]	[illegible]	13 15	1711 22	130	13 10	0 07	-0 96



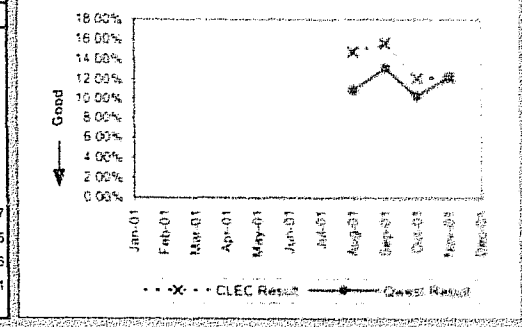
Repair Repeat Repair Rate (Percent) (MR-7)-- Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	170	13 18%	37	267	13 86%	-0 24	-1 15
[illegible]	[illegible]	400	12 25%	32	245	13 06%	-0 3	-1 16
[illegible]	[illegible]	150	17 27%	28	208	13 46%	1 27	-0 23
[illegible]	[illegible]	317	13 35%	30	188	15 96%	-0 84	-1 51
[illegible]	[illegible]	586	12 42%	33	229	14 41%	-0 73	-1 44
[illegible]	[illegible]	585	12 62%	22	186	11 83%	0 27	-0 84
[illegible]	[illegible]	495	15 02%	23	200	11 50%	1 24	-0 25
[illegible]	[illegible]	649	15 10%	36	255	14 12%	0 36	-0 78
[illegible]	[illegible]	499	15 43%	25	189	13 23%	0 71	-0 57
[illegible]	[illegible]	499	11 85%	16	164	9 76%	0 72	-0 56
[illegible]	[illegible]	456	12 09%	14	133	10 53%	0 73	-0 56
[illegible]	[illegible]	397	15 75%	19	133	14 29%	0 37	-0 77



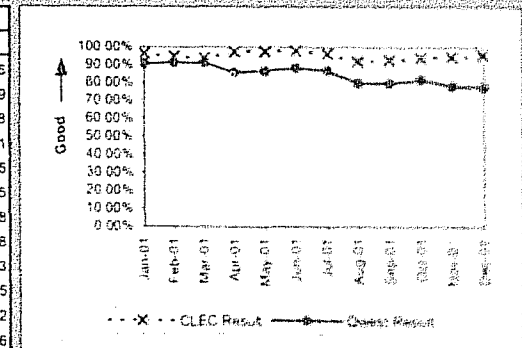
Repair Repeat Repair Rate (Percent) (MR-7')-- Dispatches Outside MSAs

[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	589	14 60%	22	201	10 95%	1 37	-0 17
[illegible]	[illegible]	487	15 60%	20	152	13 16%	0 73	-0 55
[illegible]	[illegible]	454	12 11%	14	136	10 29%	0 56	-0 66
[illegible]	[illegible]	370	12 23%	13	106	12 26%	-0 01	-1 01



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

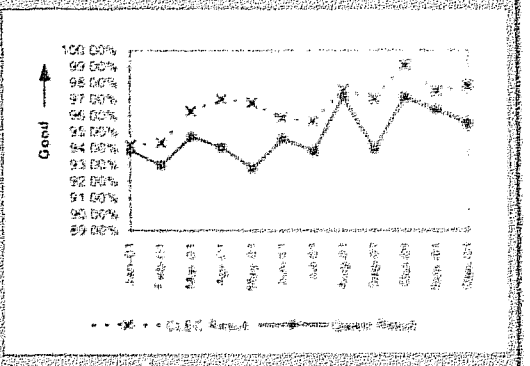
[illegible]	[illegible]	[illegible]	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	379	96 31%	239	264	90 53%	-2 46	-2 5
[illegible]	[illegible]	400	94 75%	224	245	91 43%	-1 46	-1 89
[illegible]	[illegible]	350	93 82%	187	205	91 22%	-1 12	-1 68
[illegible]	[illegible]	517	97 49%	161	188	85 64%	-3 97	-3 41
[illegible]	[illegible]	506	97 82%	195	225	86 67%	-4 19	-3 55
[illegible]	[illegible]	705	98 81%	164	186	88 17%	-3 7	-3 25
[illegible]	[illegible]	600	96 37%	173	199	86 93%	-3 43	-3 09
[illegible]	[illegible]	649	93 99%	202	253	79 84%	-4 08	-3 48
[illegible]	[illegible]	499	92 99%	150	188	79 79%	-3 84	-3 33
[illegible]	[illegible]	498	93 98%	133	163	81 60%	-3 54	-3 15
[illegible]	[illegible]	428	94 81%	104	133	78 20%	-3 98	-3 42
[illegible]	[illegible]	392	95 55%	102	131	77 86%	-4 05	-3 46



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

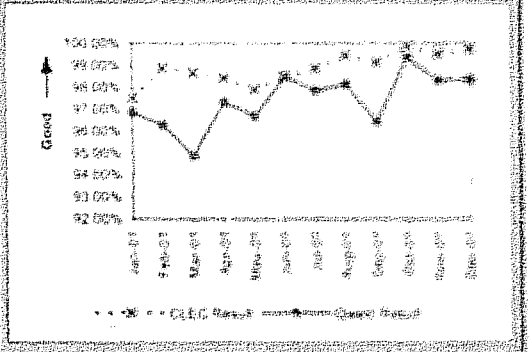
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	356	94 22%	338	360	93 89%	-0 19	-1 12
[illegible]	[illegible]	353	94 33%	292	314	92 99%	-0 7	-1 43
[illegible]	[illegible]	376	96 28%	270	285	94 74%	-0 88	-1 53
[illegible]	[illegible]	459	97 01%	284	302	94 04%	-1 7	-2 04
[illegible]	[illegible]	561	96 79%	271	292	92 81%	-2 14	-2 3
[illegible]	[illegible]	553	95 84%	261	276	94 57%	-0 76	-1 46
[illegible]	[illegible]	546	95 67%	304	324	93 83%	-1 12	-1 65
[illegible]	[illegible]	586	97 61%	377	388	97 16%	-0 41	-1 25
[illegible]	[illegible]	438	97 03%	202	215	93 95%	-1 55	-1 94
[illegible]	[illegible]	452	99 12%	235	242	97 11%	-1 5	-1 91
[illegible]	[illegible]	361	97 51%	240	249	96 39%	-0 73	-1 44
[illegible]	[illegible]	367	97 82%	190	199	95 48%	-1 28	-1 78



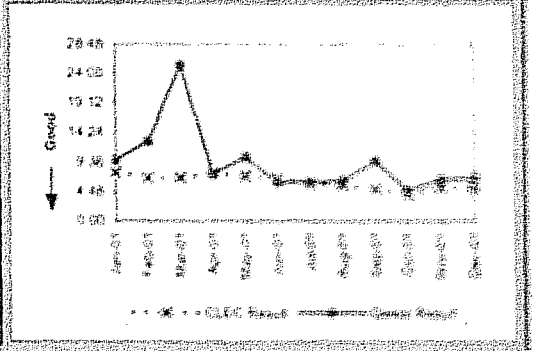
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	831	852	97 54%	739	763	96 85%	-0 76	1 48
[illegible]	895	905	98 90%	650	675	96 30%	-2 71	2 64
[illegible]	922	934	98 72%	558	588	94 90%	-3 3	3
[illegible]	891	905	98 45%	581	597	97 32%	-1 33	-1 81
[illegible]	1042	1064	97 93%	587	607	96 71%	-1 35	-1 82
[illegible]	946	960	98 54%	525	533	98 50%	-0 06	-1 04
[illegible]	1137	1150	98 87%	551	563	97 87%	-1 35	-1 82
[illegible]	939	944	99 47%	641	653	98 16%	-1 91	-2 16
[illegible]	704	710	99 15%	405	420	96 43%	-2 39	-2 45
[illegible]	920	921	99 89%	473	476	99 37%	-1 17	-1 71
[illegible]	860	864	99 54%	476	484	98 35%	-1 64	-2
[illegible]	824	826	99 76%	358	364	98 35%	-1 76	-2 07



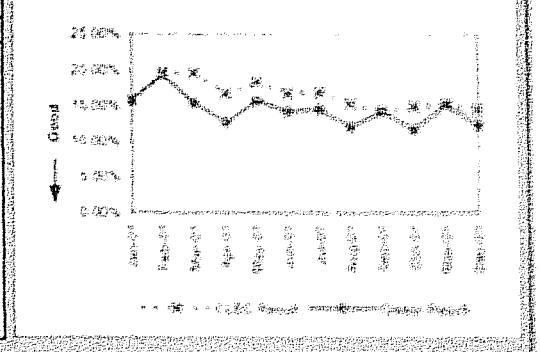
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	6860 44	852	8 03	7616 27	763	9 59	-1 1	-1 67
[illegible]	6457 26	905	7 08	8775 34	675	13 00	-2 1	-2 27
[illegible]	6635 26	934	7 09	14883 48	588	25 19	-2 15	-2 35
[illegible]	7141 52	905	7 53	4592 09	597	7 42	0 23	-0 86
[illegible]	7690 56	1064	7 25	6328 02	607	10 26	-1 78	-2 06
[illegible]	6724 39	960	7 00	3426 59	533	6 26	0 84	-0 49
[illegible]	7046 20	1150	6 08	3626 28	563	6 26	-0 46	-1 28
[illegible]	5623 56	944	5 57	4355 19	653	6 40	-0 55	1 34
[illegible]	3882 10	710	5 11	4080 09	420	9 43	-1 33	-1 81
[illegible]	4059 48	921	4 24	2383 26	476	5 00	-0 88	-1 54
[illegible]	4631 38	864	5 33	3323 09	484	6 52	-0 9	-1 55
[illegible]	4348 43	826	5 16	2527 17	364	6 57	-2 06	-2 25



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

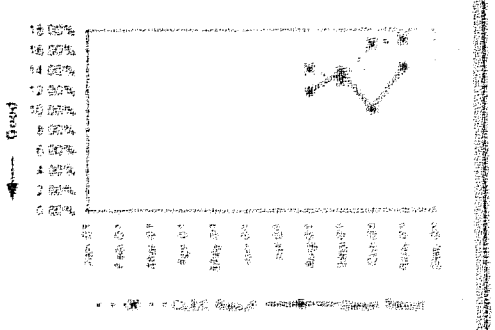
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	136	852	15 96%	120	763	15 73%	0 13	-0 92
[illegible]	178	906	19 65%	131	675	19 41%	0 12	-0 93
[illegible]	184	934	19 70%	91	588	15 48%	2 22	0 33
[illegible]	151	905	16 69%	76	597	12 73%	2 25	0 37
[illegible]	196	1064	18 42%	96	607	15 82%	1 4	-0 15
[illegible]	161	960	16 77%	76	533	14 26%	1 33	-0 19
[illegible]	195	1150	16 96%	82	563	14 56%	1 32	-0 2
[illegible]	145	947	15 31%	79	653	12 10%	1 94	0 18
[illegible]	101	710	14 23%	60	420	14 29%	-0 03	-1 02
[illegible]	138	921	14 98%	56	476	11 76%	1 66	0 61
[illegible]	132	864	15 28%	74	484	15 29%	-0 01	1
[illegible]	120	826	14 53%	45	364	12 36%	0 99	-0 4



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

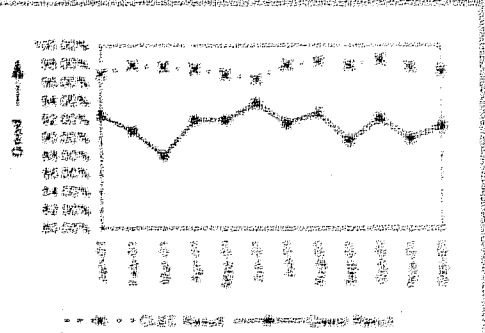
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	66	466	14.16%	55	462	11.90%	1.02	-0.36
Sep-01	44	340	12.94%	41	296	13.85%	-0.31	-1.2
Oct-01	81	489	16.56%	35	347	10.09%	2.69	0.64
Nov-01	84	494	17.00%	50	352	14.20%	1.1	-0.33
Dec-01								



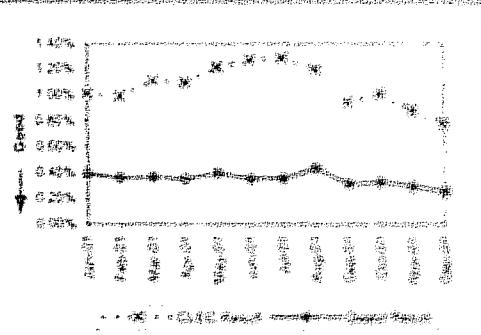
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	825	851	96.94%	641	693	92.50%	-3.3	-1.07
Feb-01	887	906	97.90%	533	587	90.80%	-4.64	-1.82
Mar-01	912	934	97.64%	454	516	87.98%	-5.42	-4.29
Apr-01	882	905	97.46%	484	526	92.02%	-3.68	-1.23
May-01	1031	1064	96.90%	484	526	92.02%	-3.38	-1.86
Jun-01	925	960	96.35%	436	465	93.76%	-1.9	-2.18
Jul-01	1126	1150	97.91%	469	512	91.60%	-4.28	-3.6
Aug-01	931	947	98.31%	526	567	92.77%	-4.23	-1.46
Sep-01	695	710	97.89%	333	371	89.76%	-4.19	-3.54
Oct-01	907	921	98.48%	376	408	92.16%	-3.95	-3.4
Nov-01	844	864	97.69%	375	417	89.93%	-4.32	-3.63
Dec-01	804	826	97.34%	306	335	91.34%	-3.29	-3



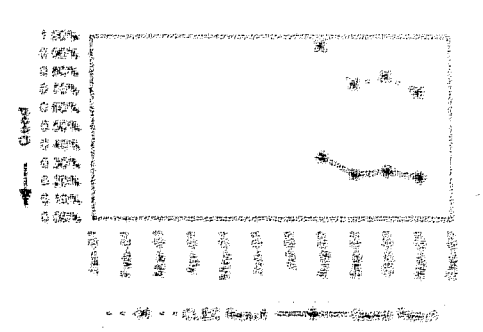
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	2695	266191	1.01%	1919	490172	0.39%	41.3	24.11
Feb-01	2679	269081	1.00%	1753	485943	0.36%	44.07	25.79
Mar-01	3284	295332	1.11%	1655	452842	0.37%	52.3	30.8
Apr-01	3268	297951	1.10%	1568	446516	0.35%	53.29	31.4
May-01	3586	295076	1.22%	1759	439344	0.40%	54.22	31.96
Jun-01	3728	291991	1.28%	1568	440977	0.36%	64.86	38.43
Jul-01	3728	289298	1.29%	1551	436656	0.36%	65.45	38.79
Aug-01	3475	289779	1.20%	1874	430212	0.44%	48.25	28.33
Sep-01	2697	284768	0.95%	1341	426464	0.31%	46.69	27.39
Oct-01	2791	277006	1.01%	1386	424339	0.33%	45.86	28.7
Nov-01	2372	269127	0.88%	1251	421670	0.30%	43.57	25.49
Dec-01	2051	261373	0.78%	1075	419800	0.26%	41.98	24.52



Trouble Rate (Percent) (MR-8*)

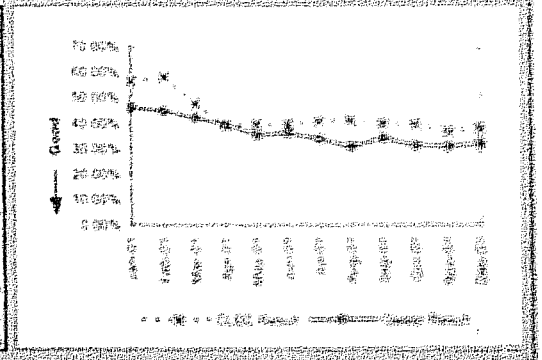
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2741	289779	0.95%	1467	430212	0.34%	43.18	25.25
Sep-01	2103	284768	0.74%	1047	426464	0.25%	41.16	24.03
Oct-01	2158	277006	0.78%	1110	424339	0.26%	41.47	24.21
Nov-01	1856	269127	0.69%	964	421670	0.23%	39.13	22.79
Dec-01								



Checklist #2 - Unbundled Network Element - Platform (UNE-P) Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

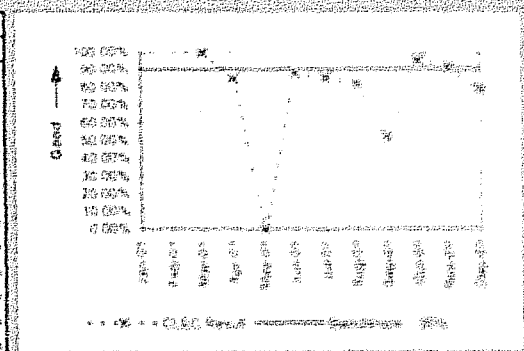
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
Jan-01	3498	6193	56.48%	1642	3561	46.11%	9.86	5.02
Feb-01	3738	6417	58.25%	1431	3184	44.94%	12.34	6.5
Mar-01	3016	6300	47.87%	1208	2863	42.19%	5.1	2.1
Apr-01	2094	5362	39.05%	1015	2583	39.30%	-0.21	-1.11
May-01	2374	5960	39.83%	975	2734	35.66%	3.77	1.29
Jun-01	2464	6192	39.79%	879	2447	35.92%	3.38	1.05
Jul-01	2589	6317	40.98%	795	2346	33.89%	6.2	2.77
Aug-01	2436	5911	41.21%	827	2701	30.62%	9.9	5.02
Sep-01	1799	4496	40.01%	696	2037	34.17%	4.61	1.81
Oct-01	1847	4638	39.82%	630	2016	31.25%	6.93	3.22
Nov-01	1383	3755	36.83%	555	1806	30.73%	4.62	1.81
Dec-01	1267	3318	38.19%	505	1580	31.96%	4.37	1.65



Checklist #2 - Enhanced Extended Loops (EELs) Installation

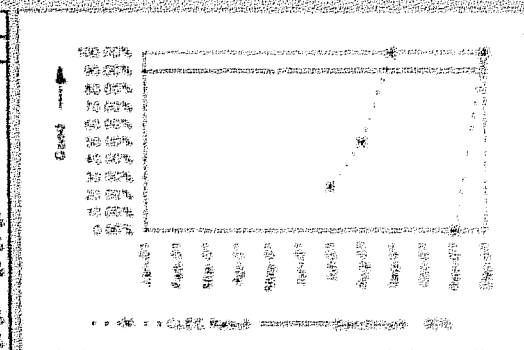
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01	89	89	100.00%	0.00%
Apr-01	11	13	84.62%	36.08%
May-01	0	1	0.00%	0.00%
Jun-01	15	17	88.24%	32.22%
Jul-01	6	7	85.71%	34.99%
Aug-01	54	66	81.82%	38.57%
Sep-01	14	27	51.85%	49.97%
Oct-01	20	21	95.24%	21.30%
Nov-01	52	57	91.23%	28.29%
Dec-01	22	28	78.57%	41.03%



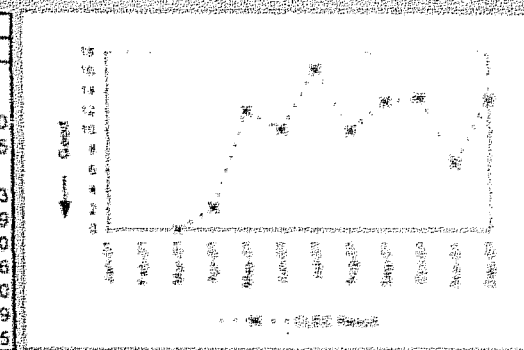
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	1	4	25.00%	43.30%
Aug-01	1	2	50.00%	50.00%
Sep-01	3	3	100.00%	0.00%
Oct-01				
Nov-01	0	1	0.00%	0.00%
Dec-01	3	3	100.00%	0.00%



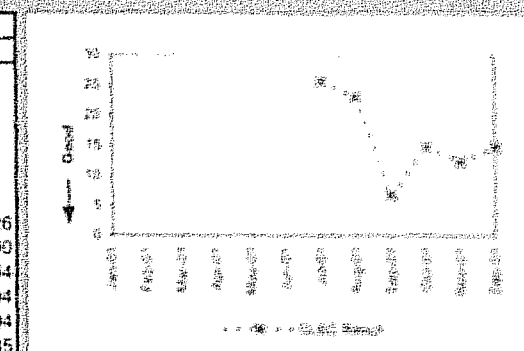
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01	0	89	0.00	0.00
Apr-01	29	13	2.23	5.75
May-01	12	1	12.00	
Jun-01	173	17	10.18	4.43
Jul-01	488	30	16.27	13.09
Aug-01	812	81	10.02	13.40
Sep-01	403	31	13.00	8.06
Oct-01	560	42	13.33	13.10
Nov-01	441	64	6.89	11.39
Dec-01	512	39	13.13	21.05



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

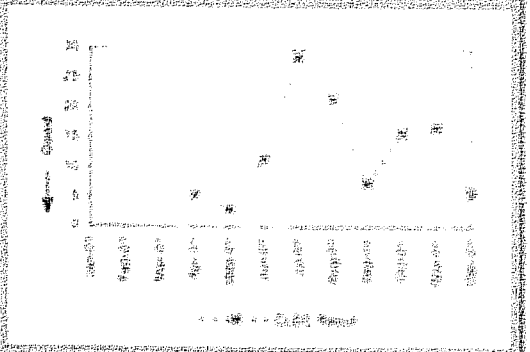
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	205	8	25.62	19.26
Aug-01	69	3	23.00	26.00
Sep-01	34	5	6.80	1.64
Oct-01	89	6	14.83	9.04
Nov-01	37	3	12.33	4.04
Dec-01	59	4	14.75	8.85



Checklist #2 - Enhanced Extended Loops (EELs) Installation

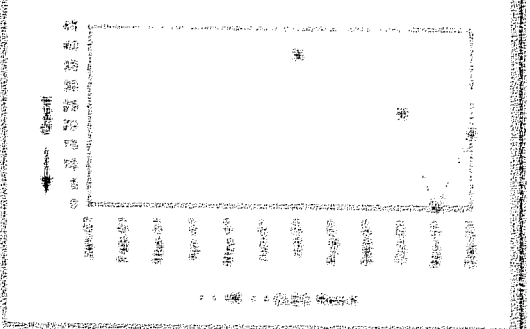
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	11	2	5.50	6.36
May-01	3	1	3.00	
Jun-01	23	2	11.50	6.36
Jul-01	228	8	28.50	7.25
Aug-01	151	7	21.57	13.25
Sep-01	45	6	7.50	7.56
Oct-01	127	8	15.88	10.58
Nov-01	134	8	16.75	15.63
Dec-01	35	6	5.83	4.22



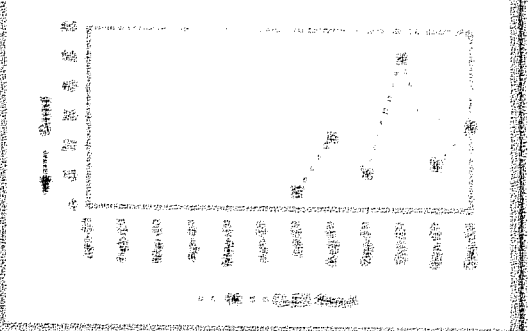
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	77	2	38.50	4.95
Aug-01				
Sep-01				
Oct-01	24	1	24.00	
Nov-01	0	2	0.00	0.00
Dec-01	19	1	19.00	



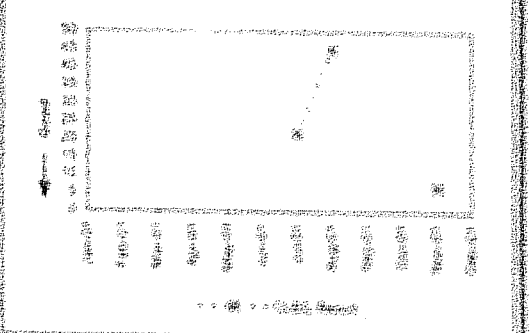
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	6	1	6.00	
Aug-01	265	11	24.09	11.18
Sep-01	109	9	12.11	4.76
Oct-01	51	1	51.00	
Nov-01	75	5	15.00	14.73
Dec-01	170	6	28.33	46.48



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

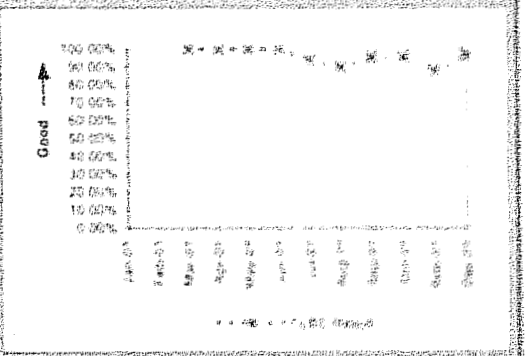
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	65	3	21.67	15.37
Aug-01	45	1	45.00	
Sep-01				
Oct-01				
Nov-01	7	1	7.00	
Dec-01				



Checklist #2 - Enhanced Extended Loops (EELs) Installation

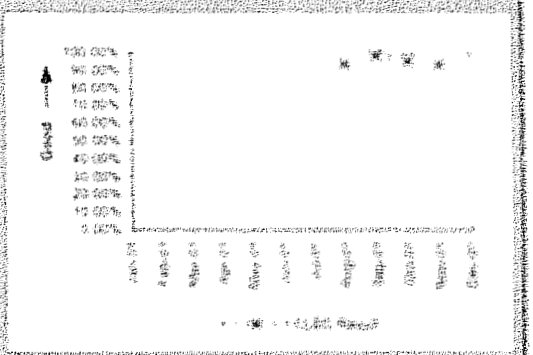
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01	45	45	100.00%	0.00%
Apr-01	51	51	100.00%	0.00%
May-01	7	7	100.00%	0.00%
Jun-01	14	14	100.00%	0.00%
Jul-01	30	32	93.75%	24.21%
Aug-01	55	61	90.16%	29.78%
Sep-01	58	61	95.08%	21.62%
Oct-01	41	43	95.35%	21.06%
Nov-01	51	58	87.93%	32.58%
Dec-01	55	57	96.49%	18.40%



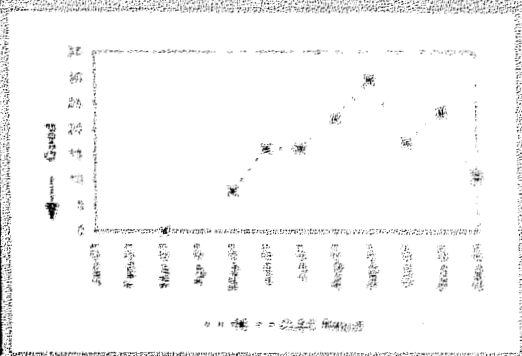
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	57	61	93.44%	24.75%
Sep-01	60	61	98.36%	12.70%
Oct-01	41	43	95.35%	21.06%
Nov-01	54	58	93.10%	25.34%
Dec-01				



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

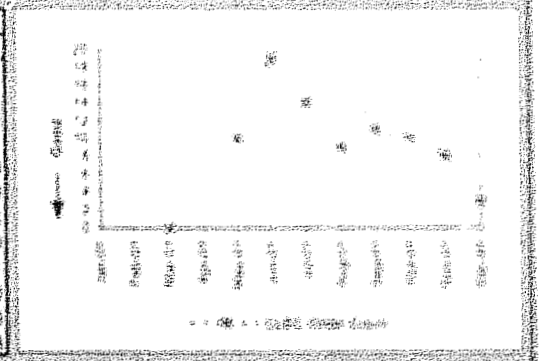
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01	0	1	0.00	
Apr-01				
May-01	95	12	7.92	4.27
Jun-01	343	21	16.33	9.04
Jul-01	263	16	16.44	16.15
Aug-01	289	13	22.23	17.73
Sep-01	415	14	29.64	25.35
Oct-01	210	12	17.50	27.61
Nov-01	188	8	23.50	42.48
Dec-01	53	5	10.60	7.80



Checklist #2 - Enhanced Extended Loops (EELs) Installation

Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) (OP-15B)

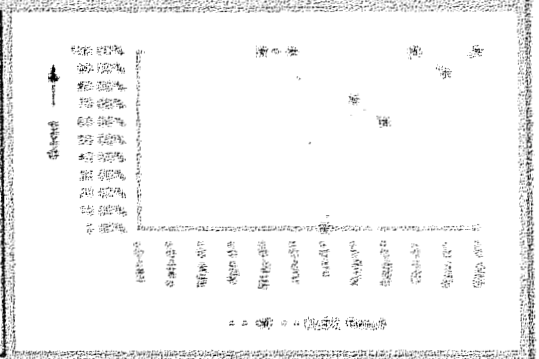
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	0
Apr-01	
May-01	10
Jun-01	15
Jul-01	14
Aug-01	9
Sep-01	11
Oct-01	15
Nov-01	8
Dec-01	3



Checklist #2 - Enhanced Extended Loops (EELs) Repair

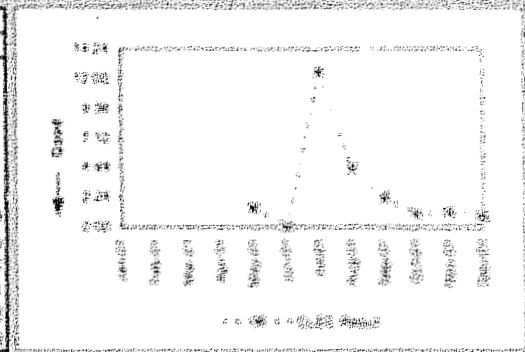
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	0	2	0.00%	0.00%
Aug-01	8	11	72.73%	44.54%
Sep-01	3	5	60.00%	48.99%
Oct-01	8	8	100.00%	0.00%
Nov-01	7	8	87.50%	33.07%
Dec-01	7	7	100.00%	0.00%



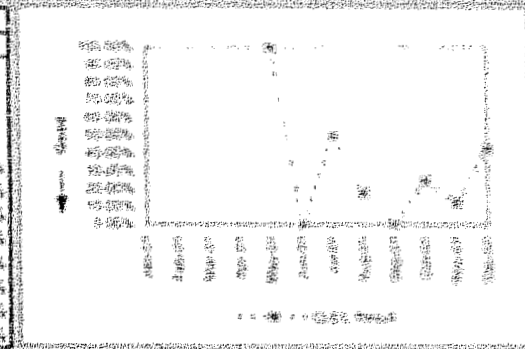
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	1:34	1	1:34	
Jun-01	0:01	1	0:01	
Jul-01	25:05	2	12:33	0:00
Aug-01	52:13	11	4:45	10:55
Sep-01	11:56	5	2:23	2:14
Oct-01	8:39	8	1:05	1:31
Nov-01	9:40	8	1:13	1:58
Dec-01	5:45	7	0:49	1:07



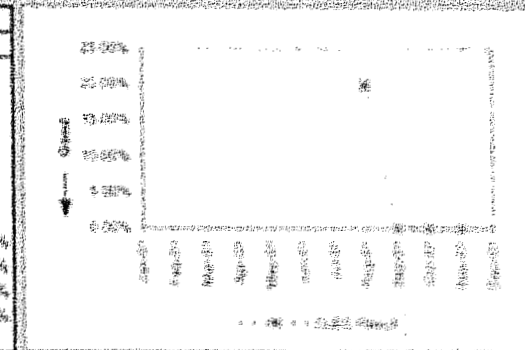
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	0	1	0.00%	0.00%
Jul-01	1	2	50.00%	50.00%
Aug-01	2	11	18.18%	38.67%
Sep-01	0	5	0.00%	0.00%
Oct-01	2	8	25.00%	43.30%
Nov-01	1	8	12.50%	33.07%
Dec-01	3	7	42.86%	49.49%



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

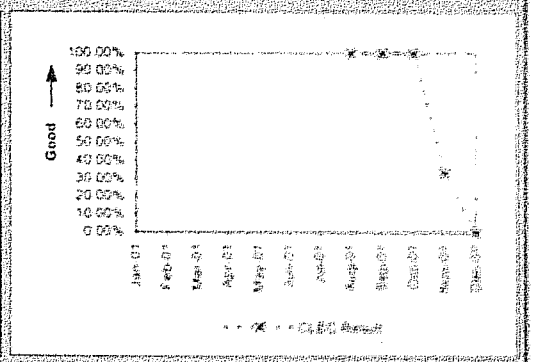
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	5	20.00%	40.00%
Sep-01	0	3	0.00%	0.00%
Oct-01	0	3	0.00%	0.00%
Nov-01	0	2	0.00%	0.00%
Dec-01				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

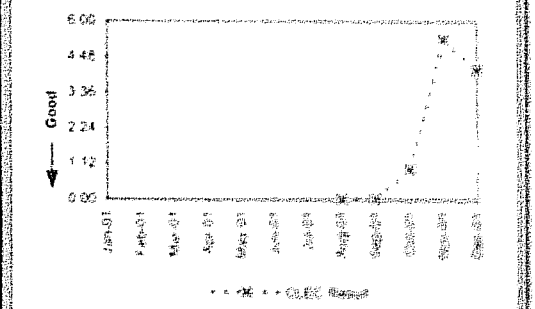
Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	1	1	100.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	2	2	100.00%	0.00%
Nov-01	1	3	33.33%	47.14%
Dec-01	0	1	0.00%	0.00%



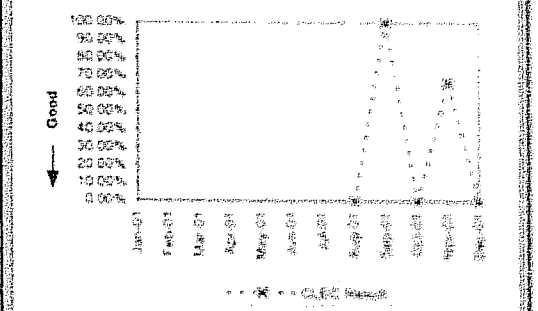
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0:01	1	0:01	
Sep-01	0:03	1	0:03	
Oct-01	2:04	2	1:02	1:21
Nov-01	16:14	3	5:25	5:10
Dec-01	4:24	1	4:24	



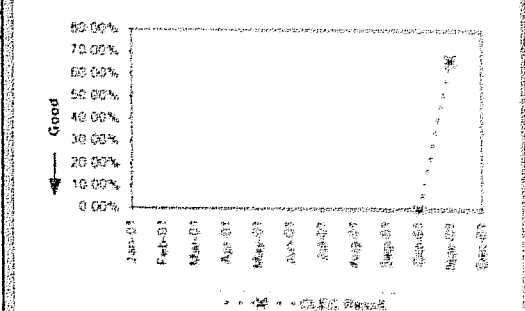
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	1	0.00%	0.00%
Sep-01	1	1	100.00%	0.00%
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01	0	1	0.00%	0.00%



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

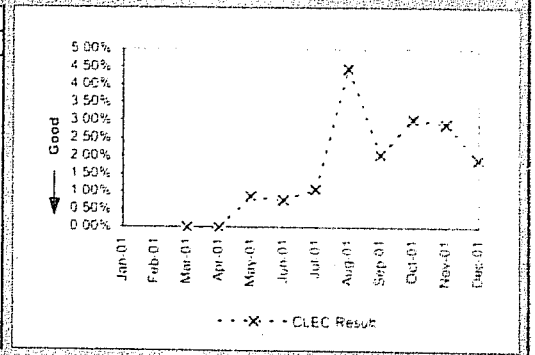
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	2	3	66.67%	47.14%
Dec-01				



Checklist #2 - Enhanced Extended Loops (EELs) Repair

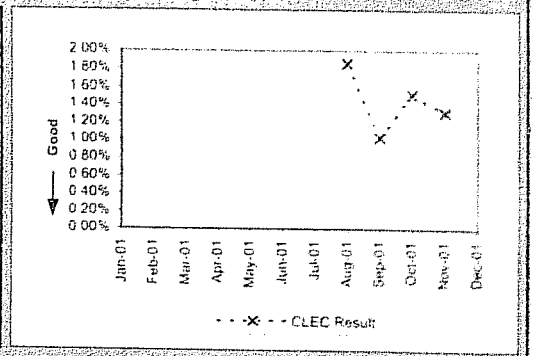
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Std Dev
[illegible]	0	86	0.00%	0.00%
[illegible]	0	102	0.00%	0.00%
[illegible]	1	113	0.89%	9.37%
[illegible]	1	130	0.77%	8.74%
[illegible]	2	185	1.08%	10.34%
[illegible]	12	269	4.46%	20.64%
[illegible]	6	291	2.06%	14.21%
[illegible]	10	329	3.04%	17.17%
[illegible]	11	379	2.90%	16.79%
[illegible]	8	419	1.91%	13.69%



Trouble Rate (Percent) (MR-8*) - Interval Zone One and Two

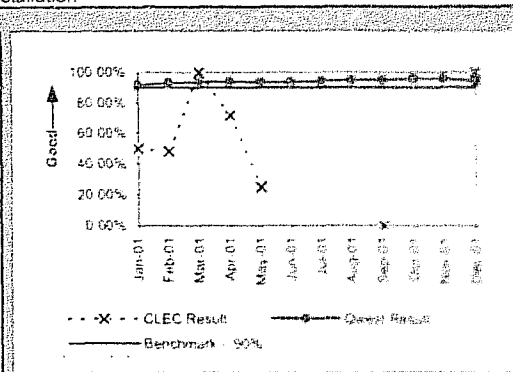
[illegible]	CLEC Num	CLEC Denom	CLEC Result	Std Dev
[illegible]	5	269	1.86%	13.51%
[illegible]	3	291	1.03%	10.10%
[illegible]	5	329	1.52%	12.23%
[illegible]	5	379	1.32%	11.41%



Checklist #4 - Unbundled Loop - Analog Installation

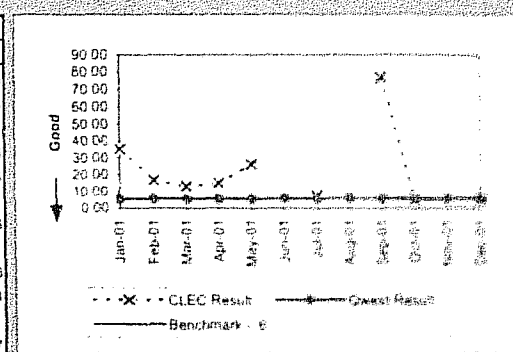
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	2	50 00%	92092	100539	91 60%	1 38	-0 16
[illegible]	[illegible]	27	48 15%	82825	89081	92 98%	6 2	2 77
[illegible]	[illegible]	4	100 00%	92869	99273	93 55%	-0 53	-1 32
[illegible]	[illegible]	1	71 43%	86858	92552	93 84%	1 81	0 1
[illegible]	[illegible]	4	25 00%	95886	102745	93 32%	3 26	0 98
				96077	102791	93 47%		
				101457	107917	94 01%		
				116997	123523	94 72%		
[illegible]	[illegible]	1	3 00%	95982	101362	94 69%	1 94	0 18
				102810	107644	95 51%		
				90587	94846	95 51%		
[illegible]	[illegible]	1	100 00%	77829	82822	93 97%	-0 25	-1 15



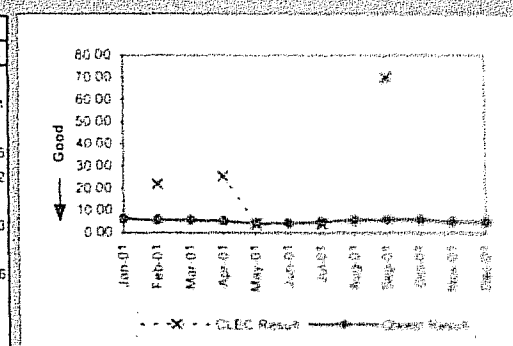
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	2	16 50	589286	100525	5 86	3 72	1 26
[illegible]	[illegible]	21	16 78	500307	89068	5 62	3 09	0 88
[illegible]	[illegible]	4	13 25	559249	99247	5 63	3 72	1 26
[illegible]	[illegible]	1	15 14	512967	92546	5 54	3 72	1 26
[illegible]	[illegible]	4	20 25	572881	102726	5 58	3 72	1 26
				617263	102780	6 01		
[illegible]	[illegible]	1	7 6'	627100	108636	5 77	3 72	1 26
				756233	124695	6 06		
[illegible]	[illegible]	1	17 00	590692	102248	5 78	3 72	1.26
[illegible]	[illegible]	5	5 00	594058	108452	5 48	-0 07	-1 04
				535873	95556	5 61		
[illegible]	[illegible]	1	5 00	478377	83353	5 74	-0 11	-1 07



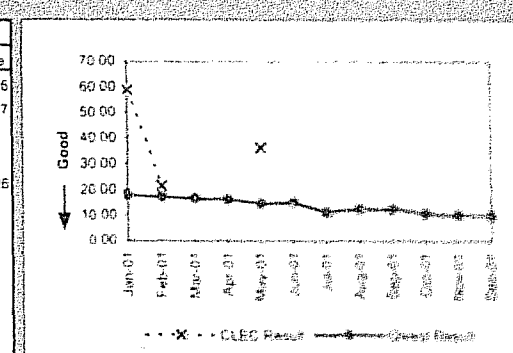
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

[illegible]	[illegible]	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
				15296	2460	6 22		
[illegible]	[illegible]	5	21 80	9649	1680	5 74	2 65	0 61
				10618	1832	5 80		
[illegible]	[illegible]	2	25 50	9752	1882	5 18	3 72	1 26
[illegible]	[illegible]	1	4 00	11070	2550	4 34	-0 03	-1 02
				10970	2684	4 09		
[illegible]	[illegible]	1	4 00	14174	2930	4 84	-0 05	-1 03
				16721	2940	5 69		
[illegible]	[illegible]	1	70 00	14066	2393	5 88	3 72	1 26
				15313	2583	5 93		
				13284	2749	4 83		
				11828	2477	4 78		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

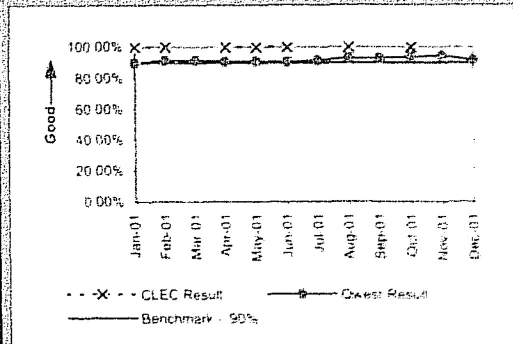
[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	1	59 00	109018	5987	18 21	3 72	1 26
[illegible]	[illegible]	9	21 67	79073	4576	17 28	2 58	0 57
				76902	4572	16 82		
				62543	3820	16 37		
[illegible]	[illegible]	2	36 50	64487	4309	14 97	3 72	1 26
				60896	4030	15 11		
				45480	4001	11 37		
				51774	4065	12 74		
				43173	3424	12 61		
				31553	2910	10 84		
				22697	2225	10 20		
				29248	2861	10 22		



[illegible] #4 - Unbundled Loop - Analog Installation

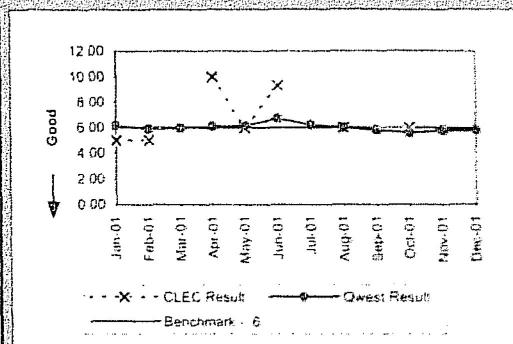
[illegible] (OP-3) – Dispatches Outside MSAs

Qwest Result	Mod Z Scr	Parity Score
89.80%	0.34	-1.2
91.37%	0.31	-1.19
91.52%		
90.87%	0.32	-1.19
90.95%	0.32	-1.19
90.61%	0.79	-1.48
91.33%		
93.03%	-0.27	1.17
92.71%		
93.68%	-0.26	1.16
94.19%		
91.52%		



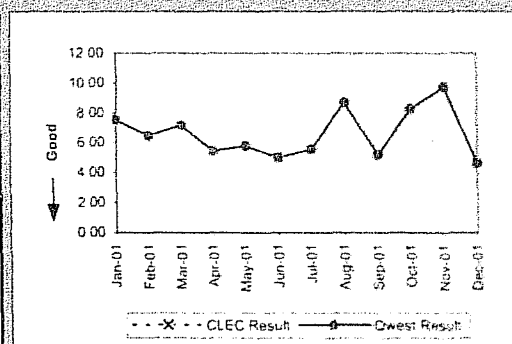
[illegible] (OP-4) – Dispatches Outside MSAs

Qwest Result	Mod Z Scr	Parity Score
6.15	-0.08	-1.05
5.89	-0.07	-1.04
5.96		
6.07	3.72	1.26
6.14	-0.01	-1.01
6.70	3.72	1.26
6.21		
6.00	0	-1
5.80		
5.57	2.75	0.67
5.75		
5.79		



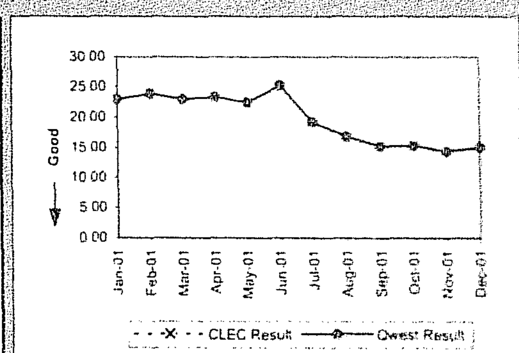
[illegible] (OP-6A) – Dispatches Outside MSAs

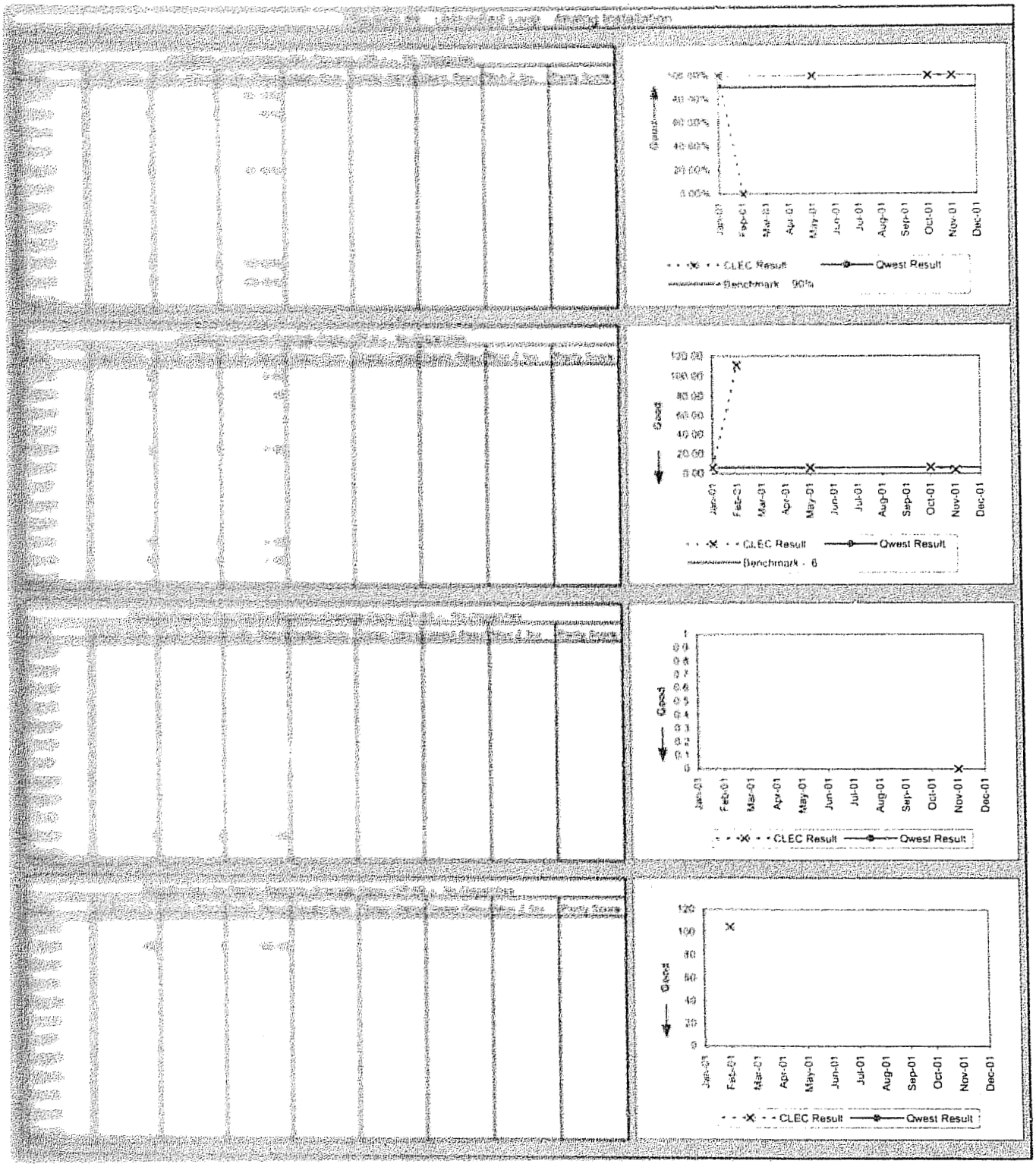
Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
608	7.54		
402	6.46		
419	7.16		
537	5.43		
616	5.78		
682	5.00		
812	5.56		
761	8.73		
615	5.18		
726	8.29		
629	9.73		
774	4.66		

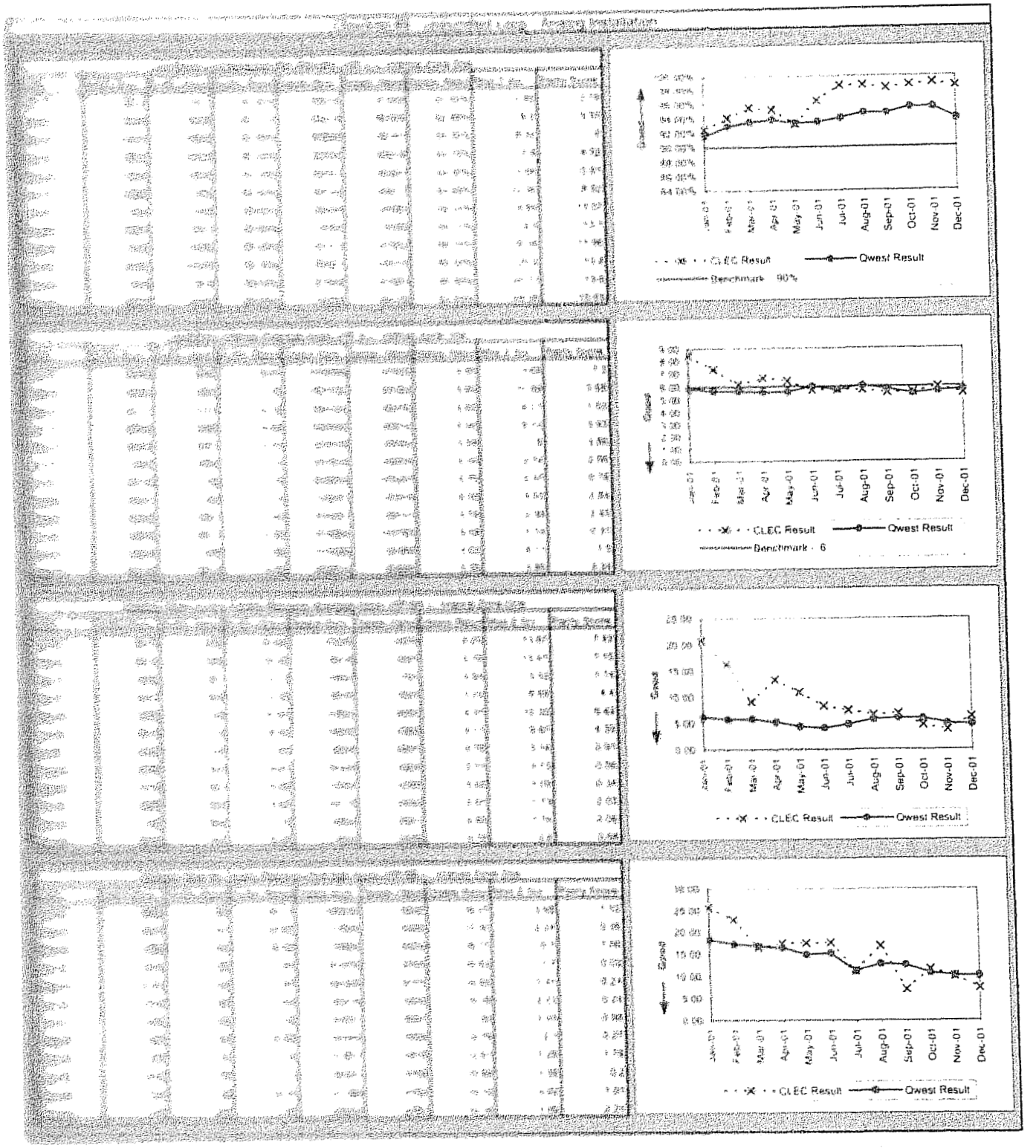


[illegible] (OP-6B) – Dispatches Outside MSAs

Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
1788	22.95		
1362	23.88		
1503	23.01		
1525	23.36		
1703	22.46		
1748	25.28		
1638	19.22		
1521	16.88		
1375	15.18		
1262	15.31		
1009	14.37		
1182	15.07		

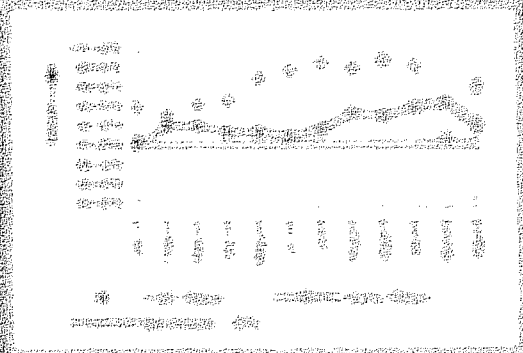



Good
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
CLEC Result
Qwest Result
Benchmark 90%
Benchmark 6


Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01
CLEC Result
Qwest Result
Benchmark 90%
Benchmark 6

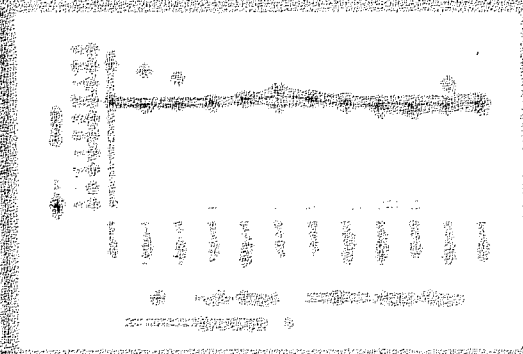
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	1170	1246	93.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1324	1422	93.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1623	1723	94.20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1744	1844	94.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2869	2950	96.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3612	3687	97.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3200	3246	98.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2404	2456	97.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2331	2363	98.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5457	5561	98.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3952	4367	90.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3263	3397	96.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



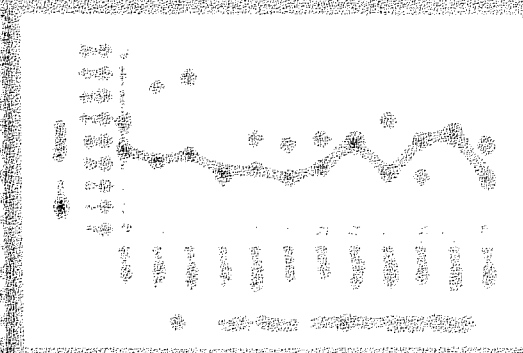
Installation Interval Average Days [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	3442	421	8.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2782	357	7.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3112	421	7.39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2712	456	5.95	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	7085	1129	6.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	7880	1371	5.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	7841	1303	6.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6281	1095	5.74	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4845	887	5.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10311	1903	5.42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	12437	1768	7.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	9154	1561	5.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



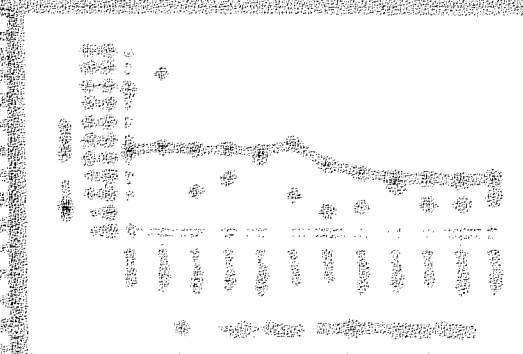
Delayed Days for Non-Facility Reasons [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	489	51	9.59	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1044	81	12.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1158	84	13.79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	410	59	6.95	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	621	74	8.39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	575	74	7.77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1050	127	8.27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	655	87	7.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	569	57	9.98	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	709	146	4.85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3405	406	8.39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1697	221	7.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons [illegible]

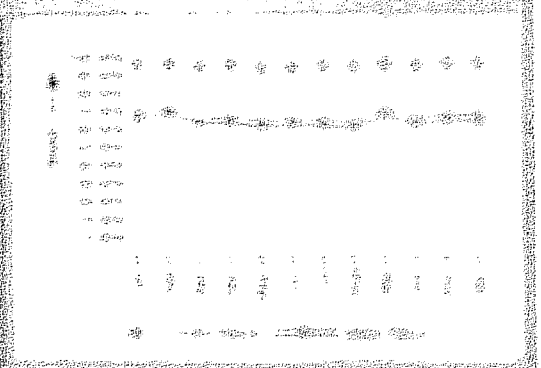
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	975	21	46.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	746	17	43.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	178	16	11.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	164	11	14.91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	346	17	20.35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	110	11	10.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	180	33	5.45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	243	35	6.94	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	190	16	12.69	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	326	43	7.58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	523	64	8.22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	291	30	9.70	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 [illegible]

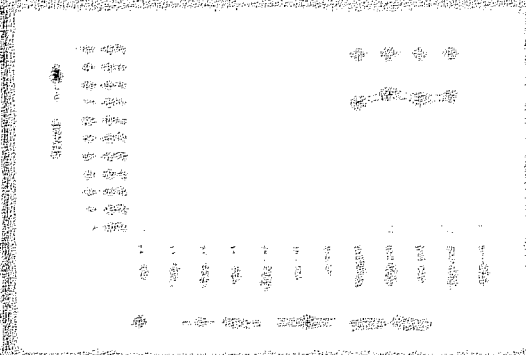
New Service Installation Quality (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]
Jan-01	10776	11133	96.79%	[illegible]	[illegible]
Feb-01	10182	10549	96.52%	[illegible]	[illegible]
Mar-01	11892	12469	95.37%	[illegible]	[illegible]
Apr-01	13106	13634	96.13%	[illegible]	[illegible]
May-01	14463	15247	94.86%	[illegible]	[illegible]
Jun-01	15927	16768	94.98%	[illegible]	[illegible]
Jul-01	15166	15862	95.61%	[illegible]	[illegible]
Aug-01	15287	16072	95.12%	[illegible]	[illegible]
Sep-01	16540	17164	96.36%	[illegible]	[illegible]
Oct-01	20960	21936	95.55%	[illegible]	[illegible]
Nov-01	23739	24471	97.01%	[illegible]	[illegible]
Dec-01	22130	22775	97.16%	[illegible]	[illegible]



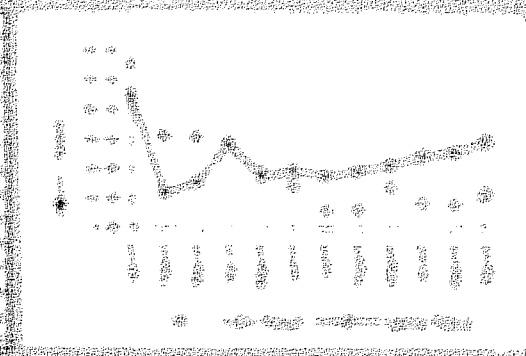
New Service Installation Quality (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01	15618	16072	97.18%	[illegible]	[illegible]
Sep-01	16778	17164	97.75%	[illegible]	[illegible]
Oct-01	21411	21936	97.61%	[illegible]	[illegible]
Nov-01	24008	24471	98.11%	[illegible]	[illegible]
Dec-01					



Interval for Pending Orders Delayed [illegible]

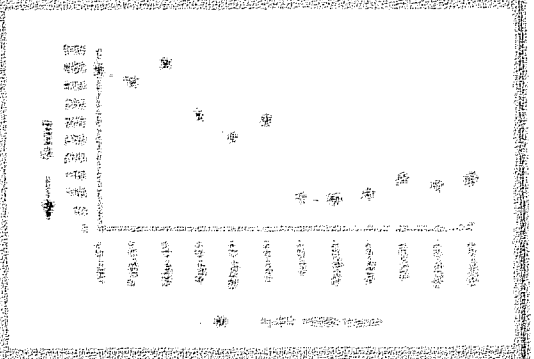
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	[illegible]
Jan-01	68241	613	111.32	[illegible]	[illegible]
Feb-01	37337	592	63.07	[illegible]	[illegible]
Mar-01	45844	737	62.20	[illegible]	[illegible]
Apr-01	34176	571	59.85	[illegible]	[illegible]
May-01	19097	495	38.58	[illegible]	[illegible]
Jun-01	13333	469	28.43	[illegible]	[illegible]
Jul-01	2540	206	12.33	[illegible]	[illegible]
Aug-01	3867	297	13.02	[illegible]	[illegible]
Sep-01	7460	265	28.15	[illegible]	[illegible]
Oct-01	4259	248	17.17	[illegible]	[illegible]
Nov-01	5172	326	15.87	[illegible]	[illegible]
Dec-01	6220	256	24.30	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Analog Interface

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog (OP-1[illegible])

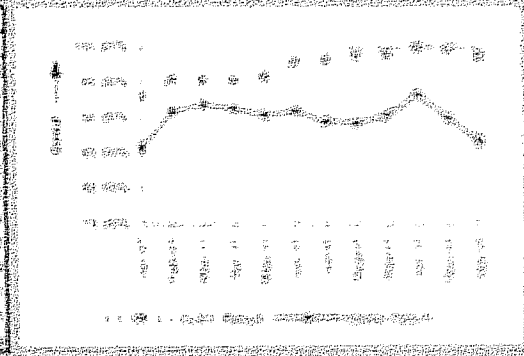
Date	CLEC Order Count
Jan-01	447
Feb-01	410
Mar-01	482
Apr-01	317
May-01	240
Jun-01	303
Jul-01	66
Aug-01	57
Sep-01	66
Oct-01	140
Nov-01	118
Dec-01	137



Checklist #4 - Unbundled Loop - Analog Repair

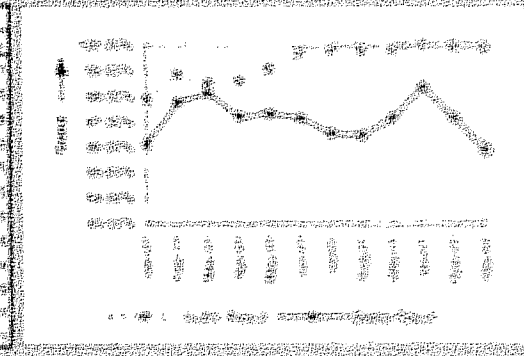
Out of Service Cleared within 24 hours (Percent) (MR-3 -- Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Jan-01	1203	1293	93.04%	116691	138043	85.78%	7.44	[illegible]
Feb-01	1219	1276	95.53%	101660	111914	90.84%	[illegible]	[illegible]
Mar-01	1589	1668	95.26%	117608	128187	91.75%	[illegible]	[illegible]
Apr-01	1717	1803	95.23%	129725	142123	91.28%	[illegible]	[illegible]
May-01	2079	2172	95.72%	137086	151602	90.41%	[illegible]	[illegible]
Jun-01	2193	2242	97.81%	138684	152551	90.91%	[illegible]	[illegible]
Jul-01	2101	2142	98.09%	135739	151870	89.38%	[illegible]	[illegible]
Aug-01	2574	2608	98.70%	135635	152181	89.13%	[illegible]	[illegible]
Sep-01	1929	1953	98.77%	104886	116310	90.18%	[illegible]	[illegible]
Oct-01	2575	2584	99.65%	109046	117149	93.08%	[illegible]	[illegible]
Nov-01	2208	2219	99.50%	95817	106724	89.78%	[illegible]	[illegible]
Dec-01	2137	2164	98.75%	86719	100162	86.58%	[illegible]	[illegible]



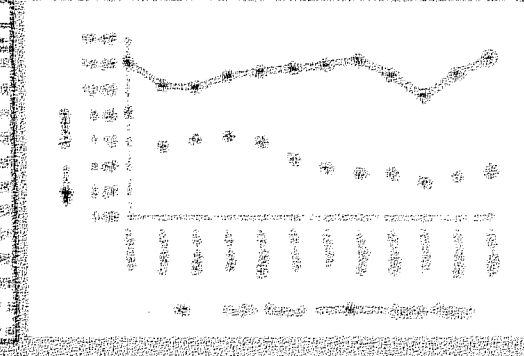
All Troubles Cleared within 48 hours (Percent) (MR-4 -- Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Jan-01	1266	1293	97.91%	192050	199763	96.14%	[illegible]	[illegible]
Feb-01	1202	1276	98.90%	162481	166169	97.78%	[illegible]	[illegible]
Mar-01	1644	1668	98.56%	187223	190805	98.12%	[illegible]	[illegible]
Apr-01	1778	1803	98.61%	196922	202514	97.24%	[illegible]	[illegible]
May-01	2152	2172	99.08%	209722	215450	97.34%	[illegible]	[illegible]
Jun-01	2238	2245	99.69%	209159	215236	97.18%	[illegible]	[illegible]
Jul-01	2167	2171	99.82%	206653	216124	95.56%	[illegible]	[illegible]
Aug-01	2623	2627	99.81%	213852	221671	96.47%	[illegible]	[illegible]
Sep-01	1979	1982	99.85%	165739	170549	97.18%	[illegible]	[illegible]
Oct-01	2611	2611	100.00%	171385	174256	98.35%	[illegible]	[illegible]
Nov-01	2256	2257	99.96%	156584	161124	97.18%	[illegible]	[illegible]
Dec-01	2190	2192	99.91%	144846	151027	95.91%	[illegible]	[illegible]



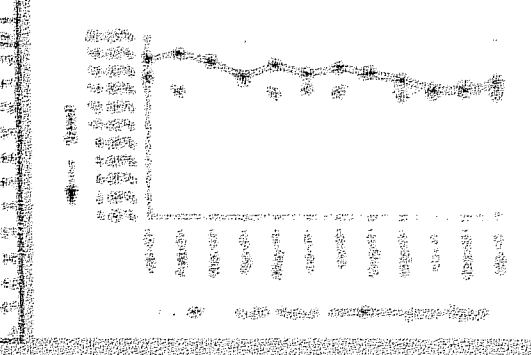
Mean Time to Restore (Hours:Minutes) (MR-6 -- Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Jan-01	12798:40	1293	9:54	2919127:12	199763	14:37	[illegible]	[illegible]
Feb-01	8642:57	1276	6:46	2071680:09	166169	12:28	[illegible]	[illegible]
Mar-01	12098:02	1668	7:26	2340797:05	190805	12:16	[illegible]	[illegible]
Apr-01	13903:17	1803	7:43	2703218:20	202514	13:21	[illegible]	[illegible]
May-01	15529:35	2172	7:09	2973677:25	215450	13:48	[illegible]	[illegible]
Jun-01	12388:51	2245	5:31	3025405:27	215236	14:03	[illegible]	[illegible]
Jul-01	10218:32	2171	4:42	3112419:03	216124	14:24	[illegible]	[illegible]
Aug-01	10809:17	2627	4:07	3278120:05	221671	14:47	[illegible]	[illegible]
Sep-01	8323:43	1982	4:12	2287071:26	170549	13:25	[illegible]	[illegible]
Oct-01	9449:56	2611	3:14	1999011:09	174256	11:28	[illegible]	[illegible]
Nov-01	8870:10	2257	3:56	2180063:07	161124	13:32	[illegible]	[illegible]
Dec-01	9581:36	2192	4:22	2267333:03	151027	15:01	[illegible]	[illegible]



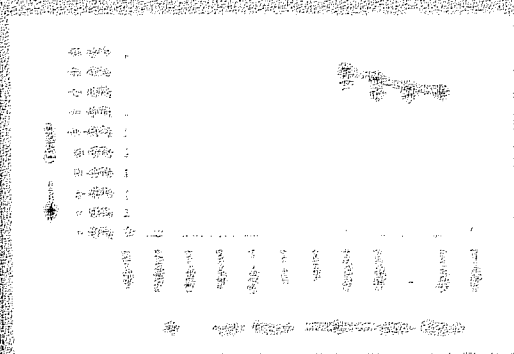
Repair Repeat Report Rate (Percent) (MR-7 -- Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sig	Parity Score
Jan-01	199	1293	15.39%	35896	205640	17.46%	[illegible]	[illegible]
Feb-01	177	1276	13.87%	31076	171070	16.17%	[illegible]	[illegible]
Mar-01	290	1668	17.39%	33460	196011	17.07%	[illegible]	[illegible]
Apr-01	273	1803	15.14%	32373	207827	15.58%	[illegible]	[illegible]
May-01	295	2172	13.58%	37240	221325	16.83%	[illegible]	[illegible]
Jun-01	315	2245	14.03%	35042	221353	15.83%	[illegible]	[illegible]
Jul-01	298	2171	13.73%	36711	220495	16.65%	[illegible]	[illegible]
Aug-01	418	2627	15.91%	36475	229071	15.92%	[illegible]	[illegible]
Sep-01	264	1982	13.32%	26528	175627	15.10%	[illegible]	[illegible]
Oct-01	354	2611	13.56%	25170	179250	14.04%	[illegible]	[illegible]
Nov-01	324	2257	14.36%	23104	165577	13.95%	[illegible]	[illegible]
Dec-01	298	2192	13.59%	23162	155870	14.86%	[illegible]	[illegible]



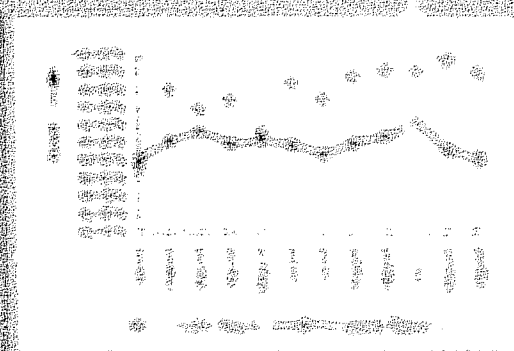
Repair Repeat Report Rate

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z	Parity Flag
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	238	1592	14.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	170	1228	13.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	203	1504	13.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	196	1418	13.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								



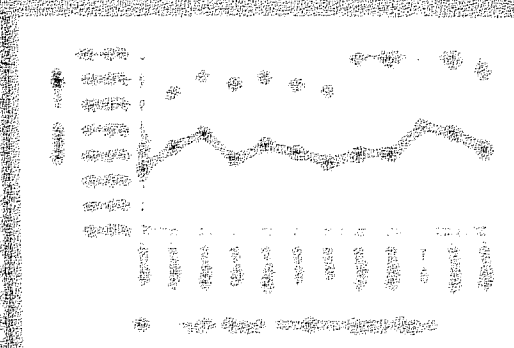
Out of Service Cleared within 24 Hours

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z	Parity Flag
Jan-01	164	188	87.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	194	202	96.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	223	238	93.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	330	348	94.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	399	438	91.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	482	498	96.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	460	485	94.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	547	561	97.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	428	436	98.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	550	561	98.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	359	362	99.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	301	308	97.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



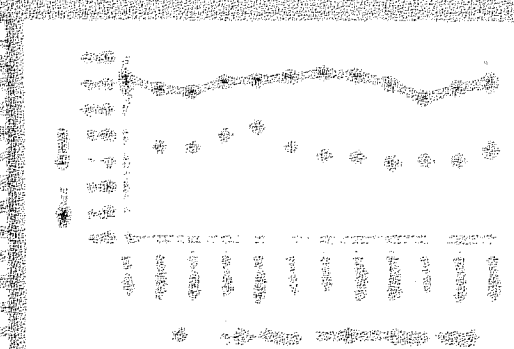
All Troubles Cleared within 48 Hours

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z	Parity Flag
Jan-01	181	188	96.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	199	202	98.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	236	238	99.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	344	348	98.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	434	438	99.09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	492	498	98.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	478	485	98.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	560	561	99.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	435	436	99.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	562	563	99.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	363	364	97.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	306	308	99.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Mean Time to Restore

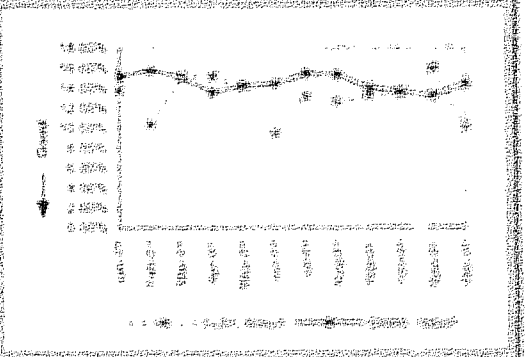
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Parity Z	Parity Flag
Jan-01	2640.41	188	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1734.53	202	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2045.17	238	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3373.28	348	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4596.39	438	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4245.49	498	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3795.03	485	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4342.02	561	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3102.44	436	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	4163.14	563	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2630.30	364	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2583.59	308	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Analog Repair

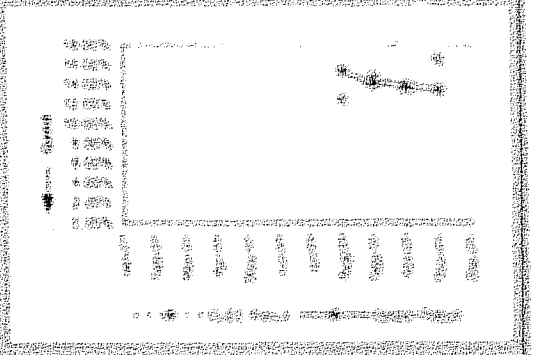
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Status
Jan-01	26	188	13.83%	7632	50076	15.24%	0.54	[illegible]
Feb-01	21	202	10.40%	7174	45498	15.77%	-2.59	[illegible]
Mar-01	36	238	15.13%	8277	55074	15.03%	0.06	[illegible]
Apr-01	53	348	15.23%	7720	56896	13.57%	0.9	[illegible]
May-01	62	438	14.16%	8825	61799	14.28%	-0.07	[illegible]
Jun-01	47	498	9.44%	9595	66622	14.40%	-3.14	[illegible]
Jul-01	64	485	13.20%	10661	69153	15.42%	-1.35	[illegible]
Aug-01	71	561	12.66%	10685	70009	15.26%	-1.71	[illegible]
Sep-01	58	436	13.30%	7386	52593	14.04%	-0.44	[illegible]
Oct-01	76	563	13.50%	7063	52245	13.52%	[illegible]	[illegible]
Nov-01	58	364	15.93%	6422	48718	13.18%	[illegible]	[illegible]
Dec-01	31	308	10.06%	6204	43194	14.36%	-2.14	[illegible]



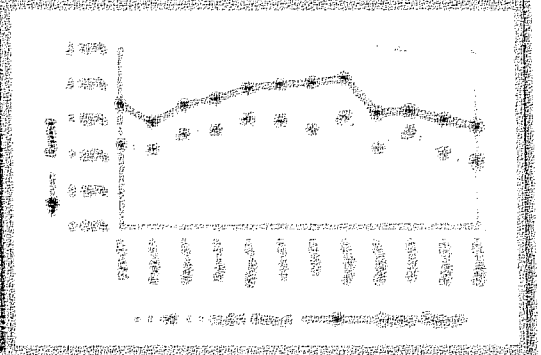
Repair Repeat Repon Rate (Percent) (MR-7')-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Status
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	52	416	12.50%	8645	56292	15.36%	[illegible]	[illegible]
Sep-01	45	305	14.75%	5909	42031	14.06%	[illegible]	[illegible]
Oct-01	53	392	13.52%	5691	41209	13.81%	[illegible]	[illegible]
Nov-01	44	267	16.48%	5031	37528	13.41%	[illegible]	[illegible]
Dec-01								



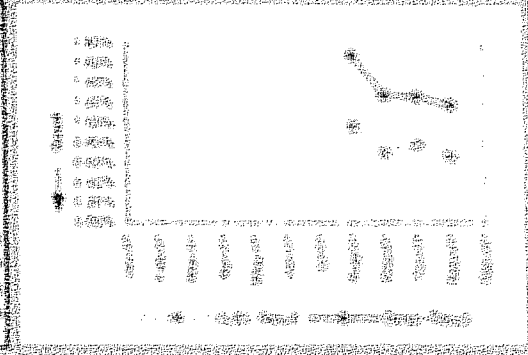
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Status
Jan-01	1481	127472	1.16%	255716	14789275	1.73%	[illegible]	[illegible]
Feb-01	1478	135859	1.09%	216568	14753135	1.47%	[illegible]	[illegible]
Mar-01	1906	144343	1.32%	251085	14571028	1.72%	[illegible]	[illegible]
Apr-01	2151	157206	1.37%	264723	14624779	1.81%	[illegible]	[illegible]
May-01	2610	170698	1.53%	283125	14555504	1.95%	[illegible]	[illegible]
Jun-01	2743	183254	1.50%	287975	14452265	1.99%	[illegible]	[illegible]
Jul-01	2656	193778	1.37%	291648	14395514	2.03%	[illegible]	[illegible]
Aug-01	3188	206176	1.55%	299080	14314198	2.09%	[illegible]	[illegible]
Sep-01	2418	218124	1.11%	228220	14285037	1.60%	[illegible]	[illegible]
Oct-01	3174	236898	1.34%	231495	14244813	1.63%	[illegible]	[illegible]
Nov-01	2621	253032	1.04%	214295	14182796	1.51%	[illegible]	[illegible]
Dec-01	2500	270535	0.92%	199070	14128888	1.41%	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8')-- Interval Zone One and Two

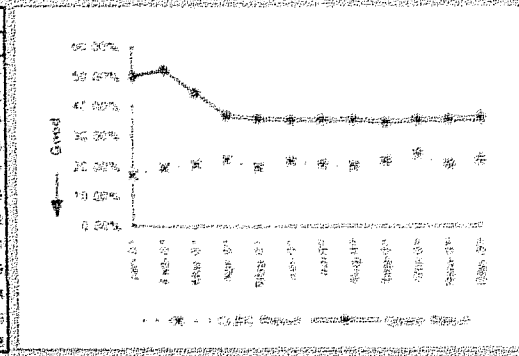
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Status
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2008	206176	0.97%	240226	14314198	1.68%	[illegible]	[illegible]
Sep-01	1533	218124	0.70%	182627	14285037	1.28%	[illegible]	[illegible]
Oct-01	1896	236898	0.80%	179850	14244813	1.26%	[illegible]	[illegible]
Nov-01	1685	253032	0.67%	167097	14182796	1.18%	[illegible]	[illegible]
Dec-01								



Checklist #4 - Unbundled Loop - Analog Repair

Percent Non-Qwest Repeat Trouble Reports (Percent) (MR-10 -- Interval Zone One and Two

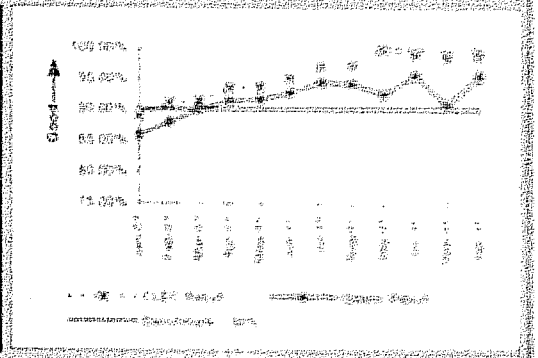
[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	1192	17.35%	255083	510799	49.94%	27.54	11.74
[illegible]	[illegible]	1843	19.80%	235967	452535	52.14%	27.74	17.86
[illegible]	[illegible]	2407	28.81%	200064	451169	44.35%	23.18	15.09
[illegible]	[illegible]	2110	22.35%	154098	418821	36.79%	15.71	10.66
[illegible]	[illegible]	3208	19.89%	157785	440910	35.79%	18.86	12.47
[illegible]	[illegible]	3512	21.90%	157324	445299	35.33%	16.59	11.09
[illegible]	[illegible]	3358	20.93%	160820	452468	35.54%	17.63	11.72
[illegible]	[illegible]	4000	20.30%	163134	462214	35.29%	-19.76	13.01
[illegible]	[illegible]	3164	22.10%	120985	349205	34.65%	14.62	-9.89
[illegible]	[illegible]	4188	24.21%	126039	357534	35.25%	-14.87	10.64
[illegible]	[illegible]	3308	20.73%	118295	332590	35.57%	-17.69	-11.78
[illegible]	[illegible]	3214	22.22%	111624	310694	35.93%	-16.12	-10.8



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Installation

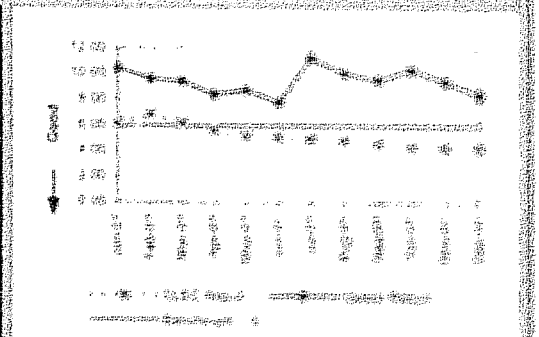
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	2416	88 99%	2395	2790	85 84%	-3 36	-3 06
[illegible]	[illegible]	2260	91 11%	2306	2622	87 95%	-3 38	-3 05
[illegible]	[illegible]	2317	91 50%	2402	2670	89 96%	-1 8	-2 69
[illegible]	[illegible]	2694	93 61%	2411	2639	91 36%	-2 9	-2 76
[illegible]	[illegible]	1705	93 84%	2359	2575	91 61%	-2 58	-2 57
[illegible]	[illegible]	1176	95 15%	2239	2414	92 75%	-2 61	-2 56
[illegible]	[illegible]	1150	97 13%	1944	2060	94 37%	-3 25	-2 98
[illegible]	[illegible]	1463	97 18%	1971	2094	94 13%	-3 89	-3 37
[illegible]	[illegible]	832	99 88%	1545	1671	92 46%	-6 02	-5 03
[illegible]	[illegible]	650	99 08%	2162	2262	95 58%	-3 87	-3 32
[illegible]	[illegible]	311	98 53%	1542	1701	90 65%	-4 56	-3 77
[illegible]	[illegible]	368	98 91%	1343	1408	95 38%	-2 87	-2 75



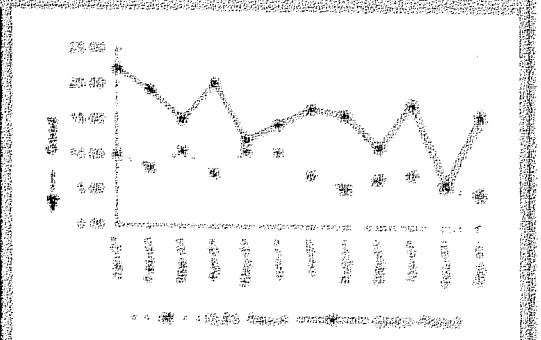
Installation Interval (Average Days) (OP-4)-- Interval Zone One

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	2378	6 15	28514	2741	10 41	-8 34	-6 07
[illegible]	[illegible]	1833	6 90	24277	2538	9 57	-4 77	-3 9
[illegible]	[illegible]	2077	6 17	24307	2595	9 37	-8 18	-5 98
[illegible]	[illegible]	2170	5 65	21479	2566	8 37	-7	-5 26
[illegible]	[illegible]	1364	5 17	20747	2394	8 67	7 15	-5 35
[illegible]	[illegible]	873	5 10	17315	2223	7 77	-5 32	-4 24
[illegible]	[illegible]	843	5 01	23635	2110	11 20	-11 56	-8 21
[illegible]	[illegible]	1239	4 84	22284	2223	10 02	-13 08	-8 95
[illegible]	[illegible]	752	4 58	16551	1742	9 50	-10 2	[illegible]
[illegible]	[illegible]	591	4 34	23559	2296	10 26	-7 98	-5 85
[illegible]	[illegible]	283	4 27	15756	1685	9 35	-6 52	-4 96
[illegible]	[illegible]	273	4 26	12047	1440	8 37	-6 35	[illegible]



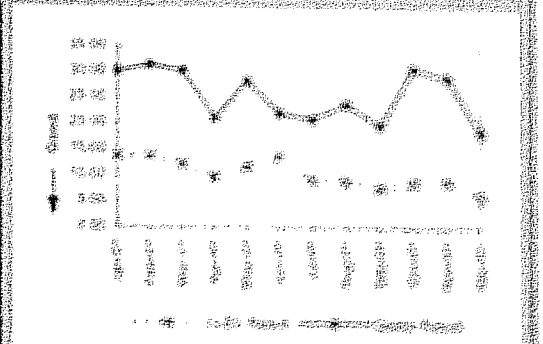
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	143	10 07	4572	206	22 19	-2 88	-2 75
[illegible]	[illegible]	100	8 26	2934	152	19 30	1 55	1 94
[illegible]	[illegible]	110	10 68	1694	112	15 12	1 55	1 94
[illegible]	[illegible]	79	7 59	1915	94	20 37	2 15	2 79
[illegible]	[illegible]	55	10 71	1257	102	12 32	-0 38	1 23
[illegible]	[illegible]	30	10 57	1085	75	14 47	-0 64	-1 33
[illegible]	[illegible]	36	7 22	2325	139	16 73	-1 87	2 44
[illegible]	[illegible]	31	5 42	3545	224	15 83	-1 87	2 44
[illegible]	[illegible]	54	6 80	2242	198	11 32	-1 57	1 96
[illegible]	[illegible]	44	7 36	2134	123	17 35	-1 9	2 75
[illegible]	[illegible]	43	5 56	1109	184	6 03	-0 23	-1 14
[illegible]	[illegible]	22	4 73	1853	118	15 70	-1 1	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

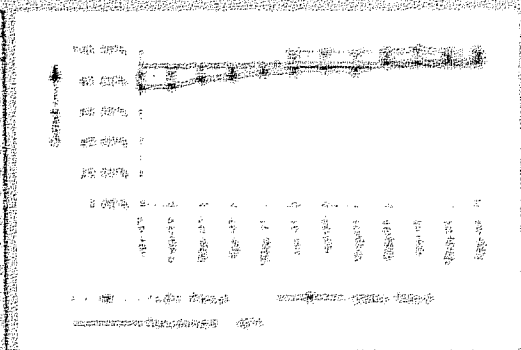
[illegible]	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	2240	167	13 71	5665	189	29 97	-4 72	[illegible]
[illegible]	1385	101	13 71	5123	164	31 24	-3 09	2 84
[illegible]	1056	87	12 14	4692	156	30 08	-3 6	[illegible]
[illegible]	842	87	9 68	2814	134	21 00	-3 63	[illegible]
[illegible]	580	50	11 60	3219	114	28 24	-2 4	2 44
[illegible]	368	27	13 63	2194	100	21 94	1 38	1 84
[illegible]	187	18	9 28	1456	70	20 80	1 81	[illegible]
[illegible]	283	32	8 84	1913	81	23 62	2 85	[illegible]
[illegible]	157	21	7 48	1037	53	19 57	2 02	[illegible]
[illegible]	183	21	8 71	1925	63	30 56	1 28	[illegible]
[illegible]	123	14	8 79	2249	78	28 83	2 35	[illegible]
[illegible]	76	13	5 85	565	31	18 23	2 04	[illegible]



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire Installation)

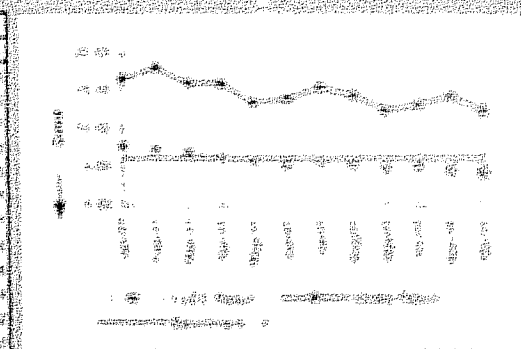
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	660	785	84.08%	411	541	75.97%	3.4	[illegible]
[illegible]	337	454	85.24%	437	567	77.07%	3.09	[illegible]
[illegible]	499	561	88.95%	471	581	81.07%	3.4	[illegible]
[illegible]	385	435	88.51%	448	541	82.81%	2.34	[illegible]
[illegible]	399	435	89.43%	397	467	85.01%	-1.86	[illegible]
[illegible]	481	502	95.82%	453	527	85.96%	-4.50	[illegible]
[illegible]	458	469	97.65%	388	442	87.78%	-4.55	[illegible]
[illegible]	551	571	96.50%	397	461	86.12%	-4.79	[illegible]
[illegible]	296	300	98.67%	481	525	91.62%	3.53	[illegible]
[illegible]	372	372	100.00%	450	490	91.84%	-4.34	[illegible]
[illegible]	267	274	97.45%	409	446	91.70%	2.73	[illegible]
[illegible]	253	260	98.85%	297	321	92.52%	-2.88	[illegible]



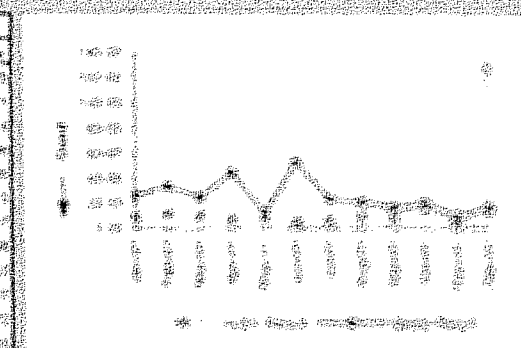
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	4090	558	7.69	8449	512	16.50	7.34	[illegible]
[illegible]	2142	296	7.24	9723	542	17.94	5.89	[illegible]
[illegible]	2135	310	6.89	8552	535	15.99	5.22	[illegible]
[illegible]	1903	313	6.08	8219	516	15.87	4.3	[illegible]
[illegible]	1578	274	5.75	5641	423	13.34	3.37	[illegible]
[illegible]	1514	297	5.10	6785	486	13.96	2.8	[illegible]
[illegible]	1426	256	5.57	7067	462	15.30	3.37	[illegible]
[illegible]	1693	325	5.22	6614	476	14.32	3.89	[illegible]
[illegible]	846	179	4.72	6668	540	12.35	7.87	[illegible]
[illegible]	1431	290	4.93	6784	518	13.10	7.33	[illegible]
[illegible]	874	198	4.41	7417	520	14.26	8.97	[illegible]
[illegible]	692	163	4.25	3964	322	12.31	5.38	[illegible]



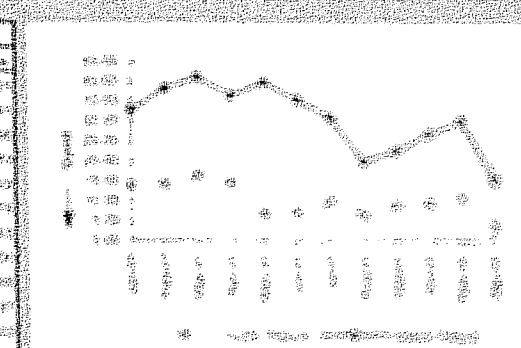
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	609	63	9.67	1360	50	27.20	[illegible]	[illegible]
[illegible]	449	38	11.82	1423	42	33.88	[illegible]	[illegible]
[illegible]	360	35	10.29	895	35	25.57	[illegible]	[illegible]
[illegible]	312	42	7.43	1270	28	45.36	[illegible]	[illegible]
[illegible]	322	39	8.26	259	20	12.95	[illegible]	[illegible]
[illegible]	74	13	5.69	1132	21	53.90	[illegible]	[illegible]
[illegible]	169	27	6.26	1518	63	24.10	[illegible]	[illegible]
[illegible]	172	18	9.56	1310	61	21.48	[illegible]	[illegible]
[illegible]	213	25	8.52	678	39	17.38	[illegible]	[illegible]
[illegible]	246	15	16.40	1070	52	20.58	[illegible]	[illegible]
[illegible]	188	31	6.06	1071	111	9.65	[illegible]	[illegible]
[illegible]	2687	21	127.95	575	35	16.43	[illegible]	[illegible]

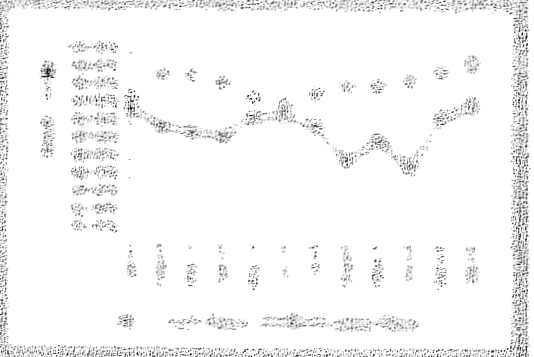


Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

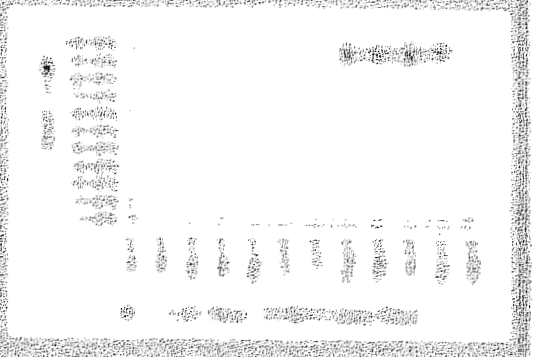
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	864	62	13.94	2631	80	32.89	[illegible]	[illegible]
[illegible]	418	29	14.41	3367	88	38.24	[illegible]	[illegible]
[illegible]	447	27	16.56	3093	75	41.24	[illegible]	[illegible]
[illegible]	118	8	14.75	2374	65	36.52	[illegible]	[illegible]
[illegible]	48	7	6.86	1991	50	39.82	[illegible]	[illegible]
[illegible]	58	8	7.25	1881	53	35.49	[illegible]	[illegible]
[illegible]	60	6	10.00	1172	38	30.84	[illegible]	[illegible]
[illegible]	92	14	6.57	1095	55	19.91	[illegible]	[illegible]
[illegible]	72	8	9.00	657	29	22.66	[illegible]	[illegible]
[illegible]	66	7	9.43	677	33	20.55	[illegible]	[illegible]
[illegible]	75	7	10.71	919	27	34.00	[illegible]	[illegible]
[illegible]	19	5	3.80	199	13	15.31	[illegible]	[illegible]



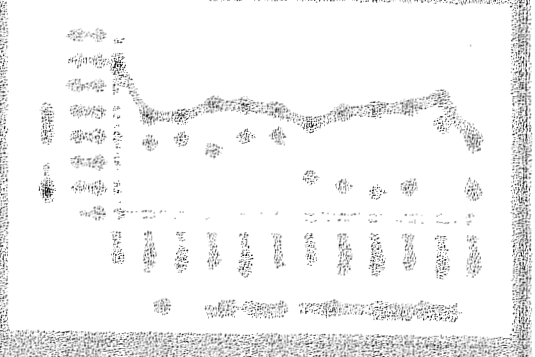
Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2657	2640	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3417	3516	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2956	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3064	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2631	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1923	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1640	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1848	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1888	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1763	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1538	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1251	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

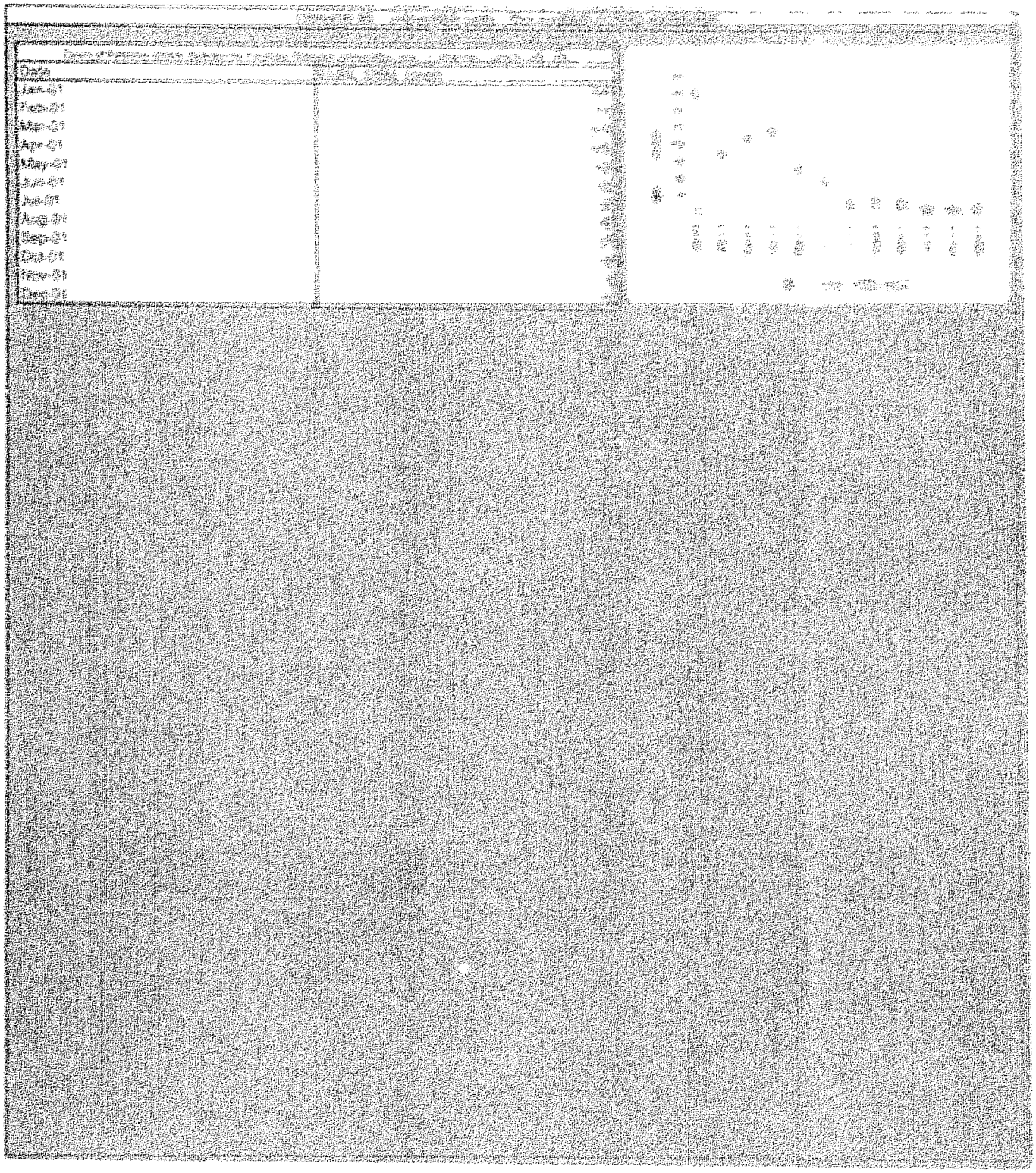


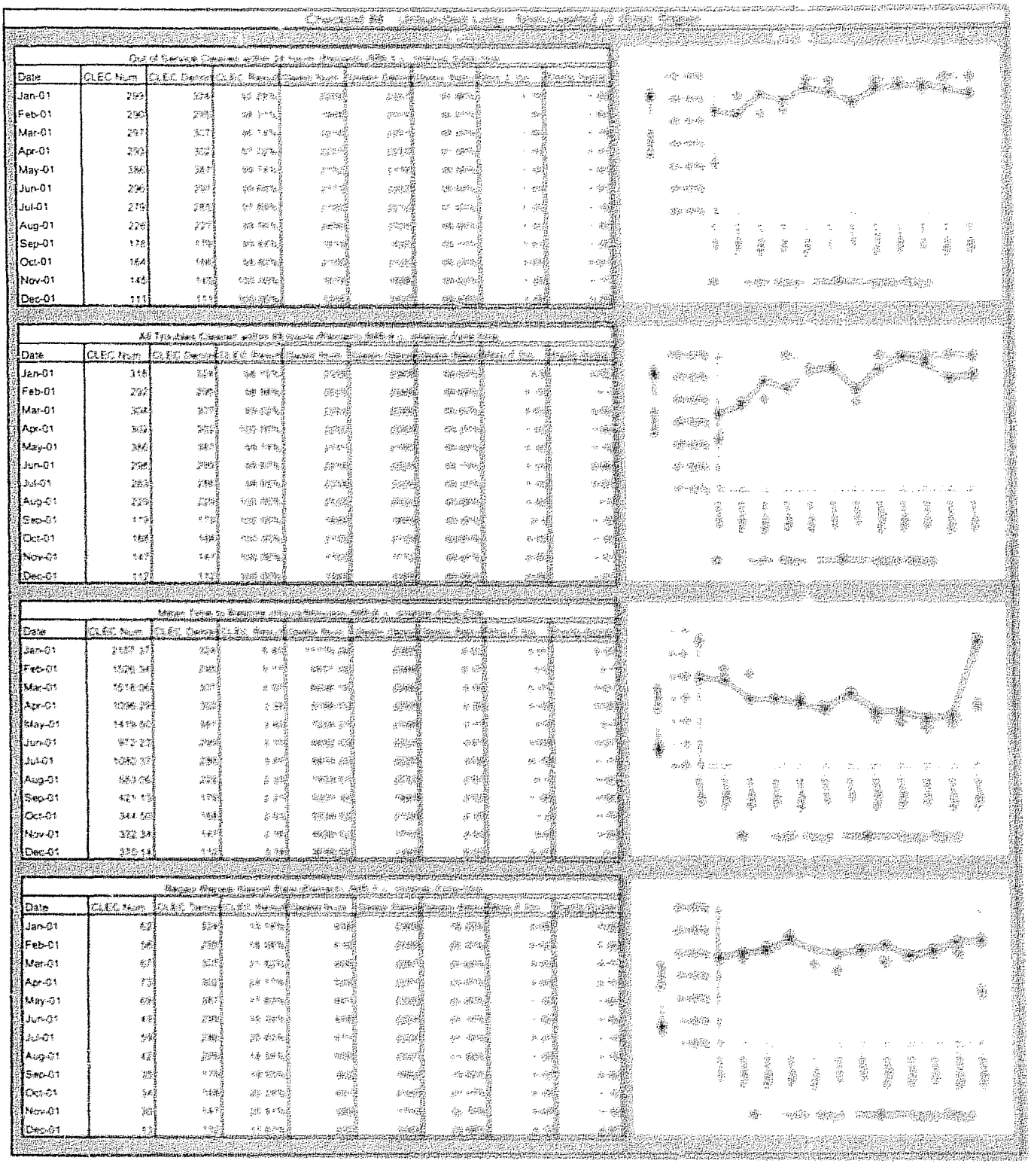
Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1884	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1909	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1766	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1544	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								

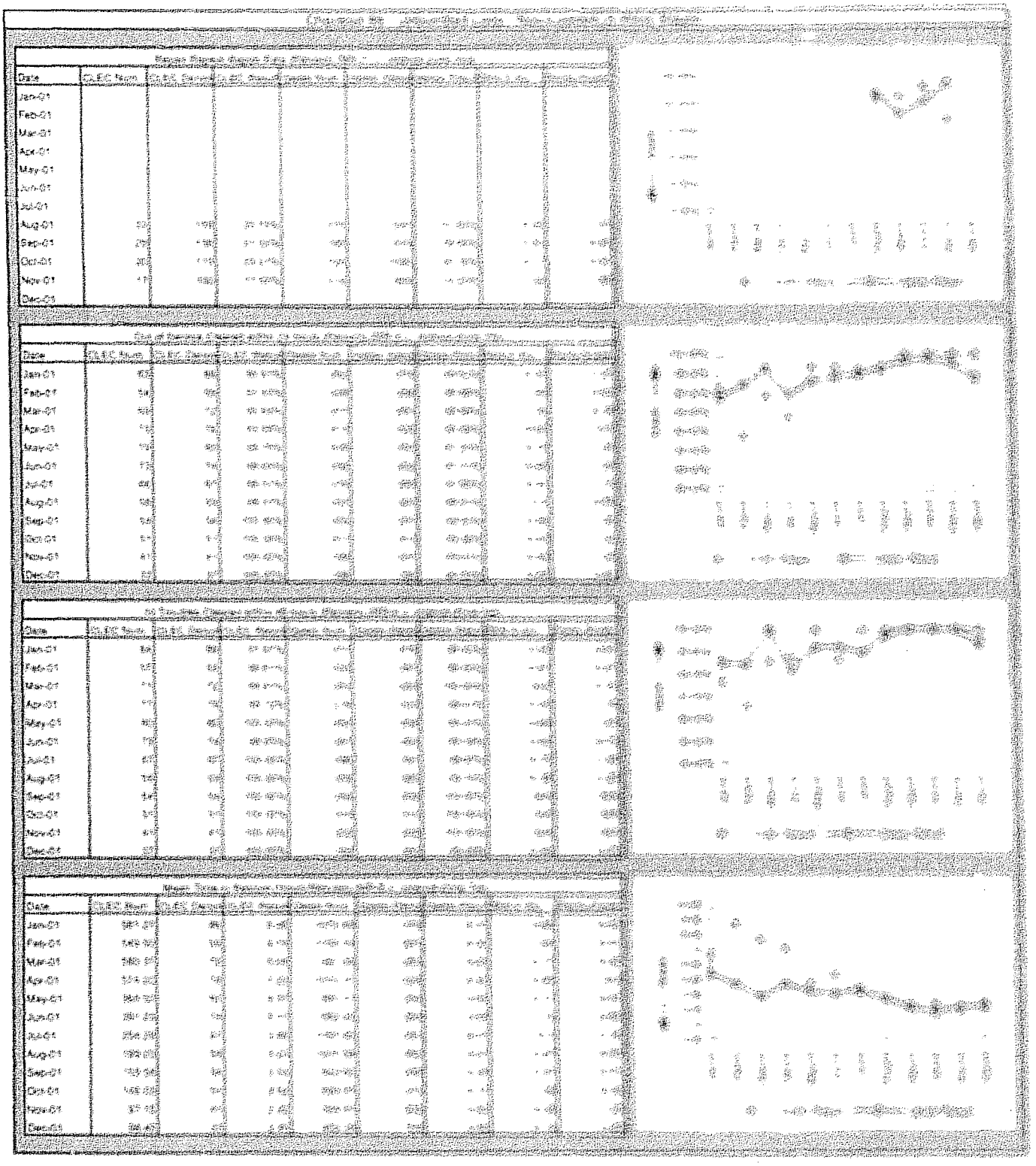


Date	CLEC Num	CLEC Denom	CLEC Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	54793	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	13795	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	16188	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	14830	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	10831	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	7242	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1262	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1453	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1481	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1240	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3926	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1427	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]




Date
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01

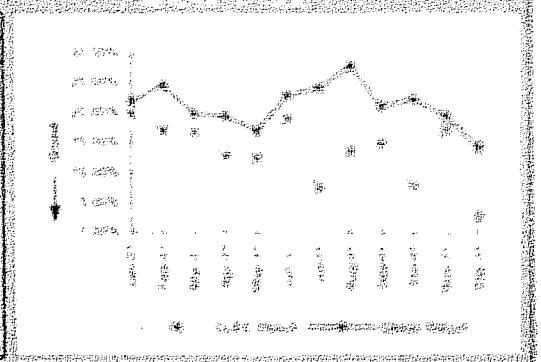




Checklist #4 - Unbundled Loop - Non-Loaded (2 Wire) Repair

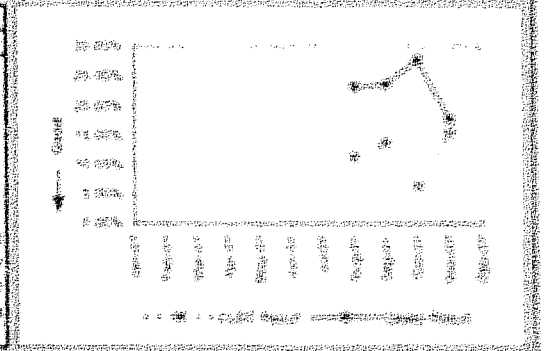
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01	17	88	19.77%	60	275	21.82%	[illegible]	[illegible]
Feb-01	10	59	16.95%	63	257	24.51%	[illegible]	[illegible]
Mar-01	12	72	16.67%	56	283	19.79%	[illegible]	[illegible]
Apr-01	10	78	12.82%	43	223	19.28%	[illegible]	[illegible]
May-01	10	80	12.50%	43	254	16.93%	[illegible]	[illegible]
Jun-01	14	74	18.92%	60	263	22.81%	[illegible]	[illegible]
Jul-01	5	67	7.46%	70	291	24.06%	[illegible]	[illegible]
Aug-01	8	59	13.56%	100	360	27.78%	[illegible]	[illegible]
Sep-01	8	54	14.81%	54	259	20.85%	[illegible]	[illegible]
Oct-01	4	51	7.84%	69	313	22.04%	[illegible]	[illegible]
Nov-01	7	41	17.07%	39	202	19.31%	[illegible]	[illegible]
Dec-01	1	37	2.70%	23	163	14.11%	[illegible]	[illegible]



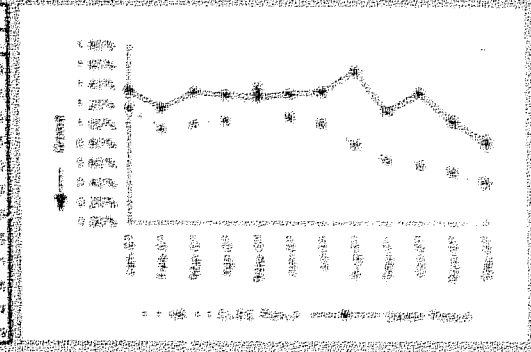
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	35	11.43%	43	185	23.24%	[illegible]	[illegible]
Sep-01	6	43	13.95%	26	110	23.64%	[illegible]	[illegible]
Oct-01	2	31	6.45%	44	159	27.67%	[illegible]	[illegible]
Nov-01	5	32	15.63%	16	89	17.98%	[illegible]	[illegible]
Dec-01								



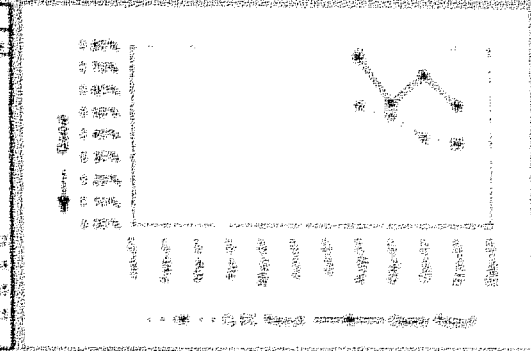
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01	410	35024	1.17%	2644	195816	1.35%	[illegible]	[illegible]
Feb-01	354	36790	0.96%	2305	196204	1.17%	[illegible]	[illegible]
Mar-01	379	37549	1.01%	2550	191052	1.33%	[illegible]	[illegible]
Apr-01	380	36342	1.05%	2494	190786	1.31%	[illegible]	[illegible]
May-01	467	33682	1.39%	2454	190136	1.29%	[illegible]	[illegible]
Jun-01	373	34430	1.08%	2487	188686	1.32%	[illegible]	[illegible]
Jul-01	353	34619	1.02%	2517	187909	1.34%	[illegible]	[illegible]
Aug-01	288	35844	0.80%	2897	187280	1.55%	[illegible]	[illegible]
Sep-01	233	36277	0.64%	2111	186329	1.13%	[illegible]	[illegible]
Oct-01	219	36599	0.60%	2453	185014	1.33%	[illegible]	[illegible]
Nov-01	188	35814	0.52%	1916	184334	1.04%	[illegible]	[illegible]
Dec-01	149	35477	0.42%	1512	183312	0.82%	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

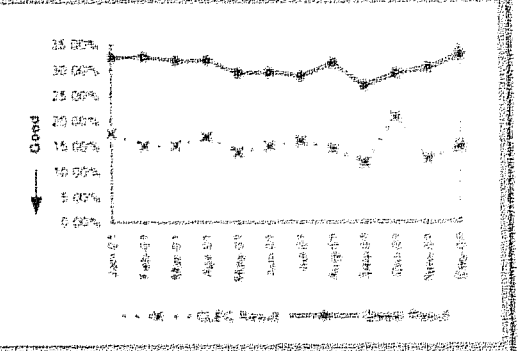
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	194	35844	0.54%	1416	187280	0.76%	[illegible]	[illegible]
Sep-01	179	36277	0.49%	1029	186329	0.55%	[illegible]	[illegible]
Oct-01	144	36599	0.39%	1249	185014	0.68%	[illegible]	[illegible]
Nov-01	132	35814	0.37%	993	184334	0.54%	[illegible]	[illegible]
Dec-01								



Checklist #4 - Unbundled Loop - Non-Loaded (2-Wire) Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)– Interval Zone One and Two

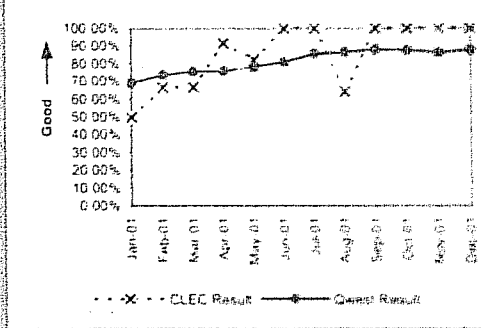
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	87	497	17.51%	1268	3912	32.41%	-6.69	-5.07
[illegible]	63	417	15.11%	1117	3422	32.64%	-7.21	-5.38
[illegible]	68	447	15.21%	1195	3745	31.91%	-7.16	-5.35
[illegible]	77	457	16.85%	1166	3660	31.86%	-6.49	-4.95
[illegible]	75	542	13.84%	1025	3479	29.46%	-7.42	-5.51
[illegible]	66	439	15.03%	1043	3530	29.55%	-6.29	-4.82
[illegible]	67	420	15.95%	1018	3535	28.80%	-5.5	-4.34
[illegible]	49	337	14.54%	1318	4215	31.27%	-6.37	-4.88
[illegible]	31	264	11.74%	775	2886	26.85%	-5.3	-4.22
[illegible]	57	276	20.65%	1015	3468	29.27%	-3.03	-2.84
[illegible]	27	215	12.56%	832	2748	30.28%	-5.45	-4.31
[illegible]	26	175	14.86%	739	2251	32.83%	-4.88	-3.97



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

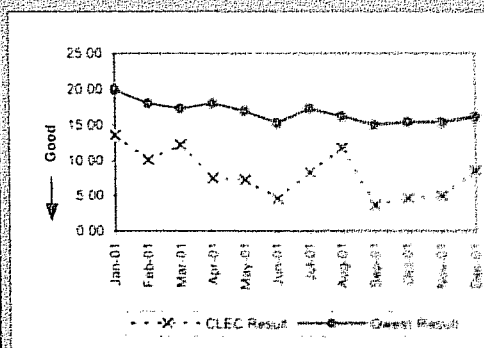
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	50 00%	50 00%	2187	3165	69 10%	0 75	-0 54
[illegible]	[illegible]	66 67%	47 14%	2338	3175	73 64%	0 67	-0 59
[illegible]	[illegible]	66 67%	47 14%	2883	3815	75 57%	0 71	-0 57
[illegible]	[illegible]	[illegible]	27 64%	2765	3649	75 77%	-1 28	-1 78
[illegible]	[illegible]	[illegible]	38 12%	2269	2901	78 21%	-0 41	-1 25
[illegible]	[illegible]	100 00%	0 00%	2591	3195	81 10%	-1 67	-2 01
[illegible]	[illegible]	100 00%	0 00%	2516	2944	85 46%	-1 3	-1 79
[illegible]	[illegible]	[illegible]	47 92%	2963	3432	86 33%	2 07	0 26
[illegible]	[illegible]	100 00%	0 00%	2862	3251	88 03%	-0 9	-1 55
[illegible]	[illegible]	100 00%	0 00%	3120	3571	87 37%	-1	-1 61
[illegible]	[illegible]	100 00%	0 00%	2809	3258	86 22%	-0 4	-1 24
[illegible]	[illegible]	100 00%	0 00%	2618	2986	87 68%	-0 65	-1 39



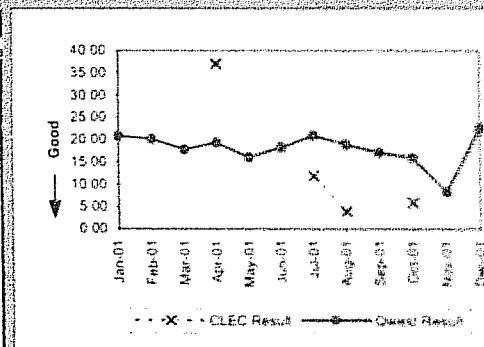
Installation Interval (Average Days) (OP-4)-- Interval Zone One

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	13 67	15 01	62648	3144	19 93	-0 51	-1 31
[illegible]	[illegible]	[illegible]	14 12	56807	3147	18 05	-1 57	-1 96
[illegible]	[illegible]	12 33	14 46	65606	3783	17 34	-0 8	-1 48
[illegible]	[illegible]	7 58	10 86	65405	3627	18 03	-1 98	-2 2
[illegible]	[illegible]	1 36	9 95	48563	2862	16 98	-2 29	-2 39
[illegible]	[illegible]	4 60	0 84	48632	3173	15 33	-2 1	-2 28
[illegible]	[illegible]	8 38	8 75	73537	4247	17 32	-1 86	-2 13
[illegible]	[illegible]	11 87	15 68	77129	4740	16 27	-1 04	-1 63
[illegible]	[illegible]	3 67	0 58	67601	4491	15 05	-1 44	-1 88
[illegible]	[illegible]	4 67	0 52	60425	5208	15 44	-1 82	-2 11
[illegible]	[illegible]	5 00		69779	4515	15 45	-0 73	-1 44
[illegible]	[illegible]	8 07	4 73	63701	3935	16 19	-0 73	-1 44



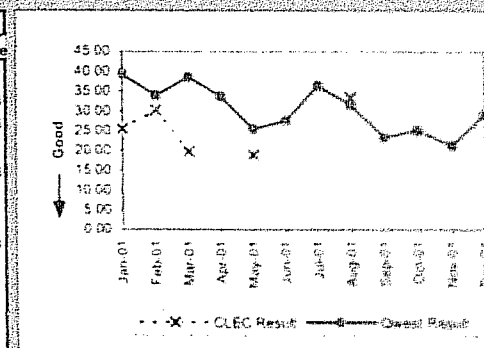
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
				13093	627	20 88		
				11165	554	20 15		
				11724	655	17 87		
[illegible]	[illegible]	37 00		12579	648	19 41	2 88	0 75
				6831	423	16 15		
				7788	425	18 32		
[illegible]	[illegible]	12 00	10 82	17202	820	20 98	-0 73	-1 45
[illegible]	[illegible]	4 00	2 00	15798	833	18 97	-1 07	-1 65
				12179	711	17 13		
[illegible]	[illegible]	6 00	2 05	14313	896	15 97	-0 81	-1 49
				13363	1598	8 36		
				13618	599	22 73		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

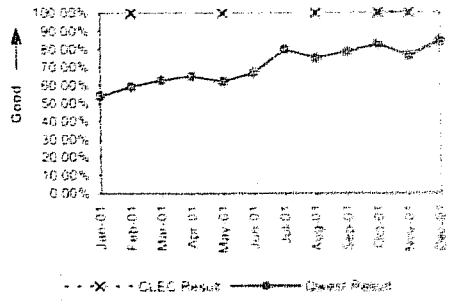
CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	25 50	0 71	13830	351	39 40	-0 61	-1 37
[illegible]	[illegible]	30 33	25 27	9637	283	34 05	-0 29	-1 18
[illegible]	[illegible]	18 75	15 96	10664	276	38 64	-1 07	-1 65
				7975	236	33 79		
[illegible]	[illegible]	19 00	15 13	5335	209	25 53	-0 42	-1 26
				4929	179	27 54		
				5108	140	36 49		
[illegible]	[illegible]	33 67	19 01	4147	131	31 66	1 47	-0 11
				2230	95	23 47		
				2744	109	25 17		
				2965	139	21 33		
				2555	87	29 37		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

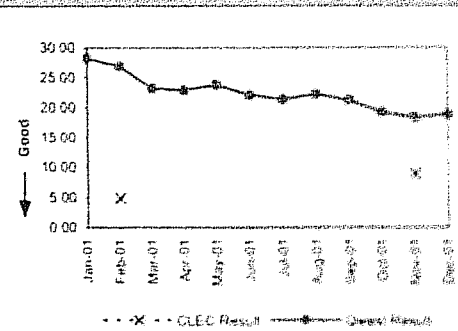
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					868	1601	54 22%		
	[illegible]	[illegible]	[illegible]	0 00%	911	1535	59 35%	-1 17	-1 71
					1262	2006	62 91%		
					1089	1673	65 09%		
	[illegible]	[illegible]	[illegible]	0 00%	901	1451	62 10%	-0 78	-1 47
					1215	1809	67 16%		
					1317	1652	79 72%		
	[illegible]	[illegible]	[illegible]	0 00%	1226	1634	75 03%	-0 58	-1 35
					1135	1445	78 55%		
	[illegible]	[illegible]	[illegible]	0 00%	1536	1859	82 63%	-0 46	-1 28
	[illegible]	[illegible]	[illegible]	0 00%	1517	1994	76 08%	-0 56	-1 34
					1369	1623	84 35%		



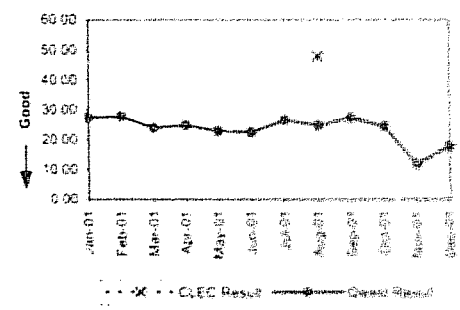
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					44976	1592	28 25		
	[illegible]	[illegible]	5 00	0 00	40794	1515	26 93	-1 08	-1 66
					46344	1994	23 24		
					37517	1637	22 92		
					34031	1429	23 81		
					39557	1791	22 09		
					52831	2470	21 39		
					56821	2553	22 26		
					44964	2117	21 24		
					51053	2650	19 27		
	[illegible]	[illegible]	9 00		50212	2743	18 31	-0 52	-1 32
					43793	2316	18 91		



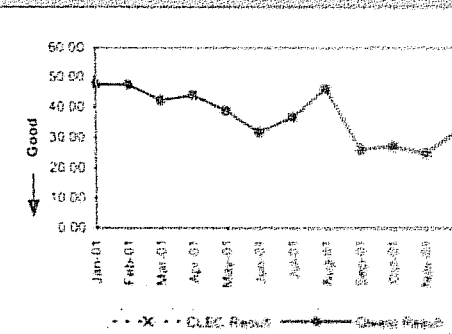
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					13433	491	27 36		
					12458	448	27 81		
					13334	557	23 94		
					11880	476	24 96		
					9271	405	22 89		
					9733	433	22 48		
					16396	618	26 53		
	[illegible]	[illegible]	48 00		17937	724	24 77	2 58	0 57
					15360	560	27 43		
					15043	615	24 46		
					13683	1149	11 91		
					8686	486	17 87		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

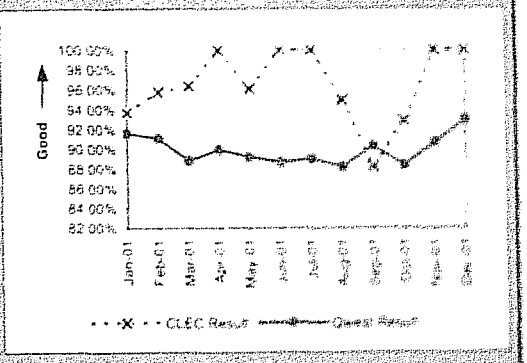
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
					11543	242	47 70		
					8373	176	47 57		
					7918	187	42 34		
					4750	108	43 98		
					5643	145	38 92		
					5128	161	31 85		
					3457	94	36 78		
					5363	116	46 23		
					2089	80	26 11		
					2297	84	27 35		
					2828	113	25 03		
					1716	53	32 38		



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

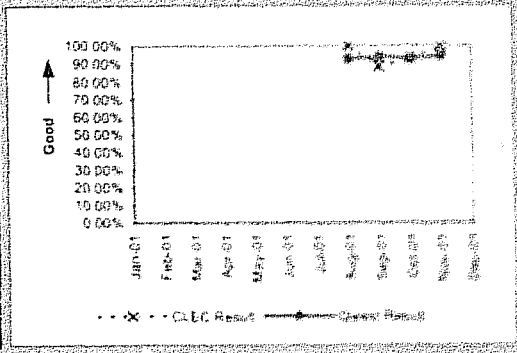
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	16	93 75%	24 21%	6668	7274	91 67%	-0 3	-1 18
[illegible]	[illegible]	14	93 83%	19 98%	6409	7031	91 15%	-0 81	-1 49
[illegible]	[illegible]	25	96 43%	18 56%	6940	7807	88 89%	-1 27	-1 77
[illegible]	[illegible]	24	100 00%	0 00%	7407	8230	90 00%	-1 63	-1 99
[illegible]	[illegible]	26	96 15%	19 23%	6257	7013	89 22%	-1 14	-1 69
[illegible]	[illegible]	23	100 00%	0 00%	5951	6709	88 70%	-1 71	-2 04
[illegible]	[illegible]	61	100 00%	0 00%	6156	6913	89 05%	-1 44	-1 88
[illegible]	[illegible]	20	95 00%	21 79%	6298	7139	88 22%	-0 94	-1 57
[illegible]	[illegible]	17	88 24%	32 22%	6394	7080	90 31%	0 35	-0 79
[illegible]	[illegible]	14	92 86%	25 75%	6484	7338	88 36%	-0 52	-1 32
[illegible]	[illegible]	10	100 00%	0 00%	6937	7648	90 70%	-1 01	-1 62
[illegible]	[illegible]	9	100 00%	0 00%	6354	6837	92 94%	-0 83	-1 5



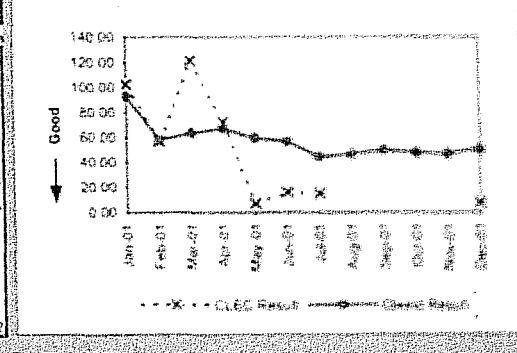
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	20	100 00%	0 00%	6596	7139	92 39%	-1 28	-1 78
[illegible]	[illegible]	17	88 24%	12 22%	6625	7080	93 57%	0 86	-0 48
[illegible]	[illegible]	14	92 86%	25 75%	6788	7338	92 50%	-0 05	-1 03
[illegible]	[illegible]	10	100 00%	0 00%	7210	7648	94 27%	-0 76	-1 47



Repair for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

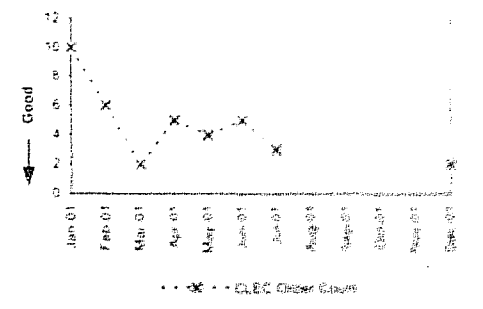
[illegible]	[illegible]	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	[illegible]	13	103 00	81 01	216927	2328	93 18	2 75	0 67
[illegible]	[illegible]	8	57 25	104 26	153451	2625	58 46	-0 05	-1 03
[illegible]	[illegible]	4	121 50	143 29	165598	2604	63 59	2 88	0 75
[illegible]	[illegible]	6	72 50	139 34	162165	2421	66 98	3 09	0 88
[illegible]	[illegible]	4	7 25	6 08	118949	1996	59 59	-1 38	-1 84
[illegible]	[illegible]	6	16 33	12 36	108968	1917	56 84	-1 25	-1 76
[illegible]	[illegible]	5	15 60	12 93	70450	1578	44 65	-0 95	-1 58
[illegible]					71793	1539	46 65		
[illegible]					72169	1452	49 70		
[illegible]					69384	1455	47 69		
[illegible]					73319	1564	46 88		
[illegible]	[illegible]	2	8 00	4 24	77337	1535	50 36	-0 7	-1 42



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 4 Wire Non-Loaded (OP-15B)

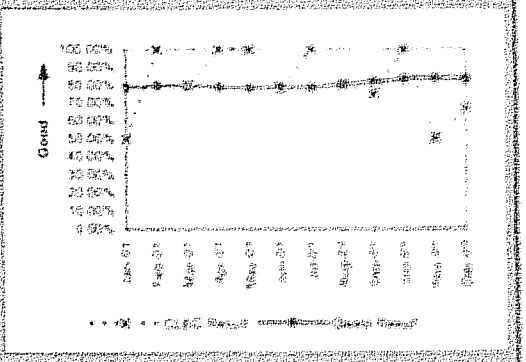
Date	CLEC Order Count
Jan-01	10
Feb-01	6
Mar-01	2
Apr-01	5
May-01	4
Jun-01	5
Jul-01	3
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	2



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

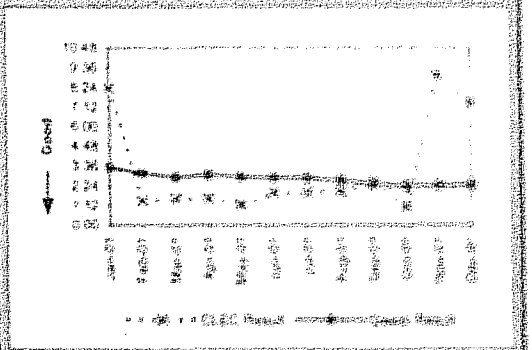
All Troubles Cleared within 4 hours (Percent) (MR-5)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	3	6	50 00%	50 00%	3468	4415	78 55%	1 49	-0 1
Feb-01	3	3	100 00%	0 00%	3261	4087	79 79%	-0 87	-1 53
Mar-01	4	5	80 00%	40 00%	3946	4947	79 77%	-0 01	-1 01
Apr-01	2	2	100 00%	0 00%	3843	4889	78 61%	-0 74	-1 45
May-01	3	3	100 00%	0 00%	4148	5303	78 22%	-0 91	-1 56
Jun-01	7	9	77 78%	41 57%	4215	5355	78 71%	0 12	-0 93
Jul-01	2	2	100 00%	0 00%	3988	5078	78 53%	-0 74	-1 45
Aug-01	8	10	80 00%	40 00%	4190	5223	80 22%	0 08	-0 95
Sep-01	6	8	75 00%	43 30%	3571	4369	81 74%	0 51	-0 69
Oct-01	6	6	100 00%	0 00%	4061	4880	83 22%	1 1	-1 67
Nov-01	3	6	50 00%	50 00%	3500	4189	83 55%	1 83	0 12
Dec-01	2	3	66 67%	47 14%	2962	3561	83 18%	0 67	-0 59



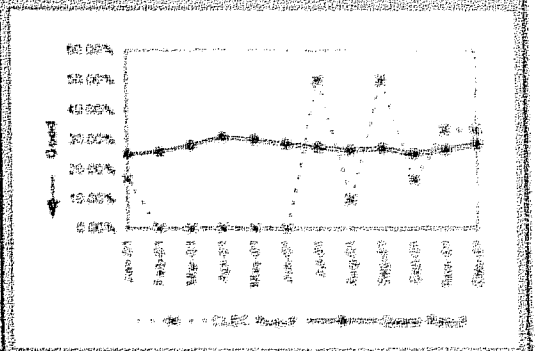
Mean Time to Restore (Hours:Minutes) (MR-6)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	50 29	6	8 25	7 47	15525 03	4415	3 31	3 09	0 86
Feb-01	4 32	3	1 31	1 18	13026 55	4087	3 11	-0 37	-1 22
Mar-01	8 23	5	1 41	1 46	14497 23	4947	2 56	-0 49	-1 3
Apr-01	3 20	2	1 40	0 35	14971 18	4889	3 04	-0 34	-1 21
May-01	3 52	3	1 17	0 22	15666 02	5303	2 57	-0 61	-1 37
Jun-01	18 17	9	2 02	1 42	15581 24	5355	2 55	-0 52	-1 32
Jul-01	4 03	2	2 01	0 40	14491 35	5078	2 51	-0 23	-1 14
Aug-01	20 55	10	2 06	2 48	14353 10	5223	2 45	-0 22	-1 13
Sep-01	21 08	8	2 39	1 49	10835 06	4369	2 29	1 06	0 01
Oct-01	6 57	6	1 10	1 04	11617 03	4880	2 23	-0 84	-1 51
Nov-01	54 52	6	9 09	11 26	10127 22	4189	2 25	2 51	0 53
Dec-01	22 26	3	7 29	6 26	8779 36	3561	2 28	3 09	0 88



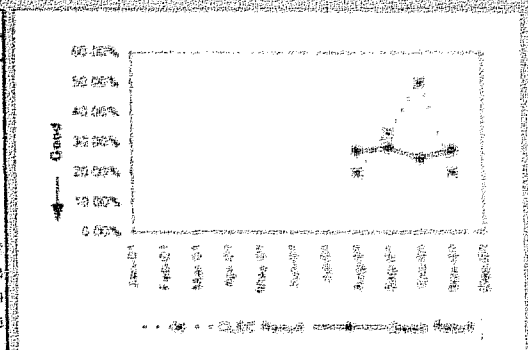
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone One

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	1	6	16 67%	37 27%	1113	4415	25 21%	-0 48	-1 29
Feb-01	0	3	0 00%	0 00%	1071	4087	26 21%	-1 03	-1 63
Mar-01	0	5	0 00%	0 00%	1403	4947	28 36%	-1 41	-1 85
Apr-01	0	2	0 00%	0 00%	1511	4889	30 91%	-0 95	-1 57
May-01	0	3	0 00%	0 00%	1590	5303	29 98%	-1 13	-1 69
Jun-01	0	9	0 00%	0 00%	1536	5355	28 68%	-1 9	-2 16
Jul-01	1	2	50 00%	50 00%	1397	5078	27 51%	0 6	-0 64
Aug-01	1	10	10 00%	30 00%	1386	5223	26 54%	-1 18	-1 72
Sep-01	4	8	50 00%	50 00%	1192	4369	27 28%	1 33	-0 19
Oct-01	1	6	16 67%	37 27%	1243	4880	25 47%	-0 49	-1 3
Nov-01	2	6	33 33%	47 14%	1118	4189	26 69%	0 38	-0 77
Dec-01	1	3	33 33%	47 14%	1021	3561	28 67%	0 2	-0 84



Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone One

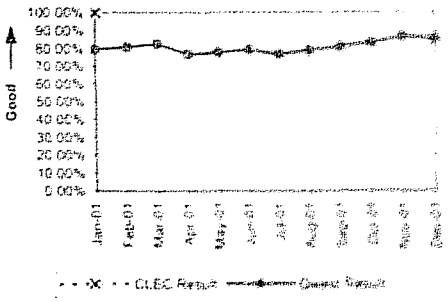
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	5	20 00%	40 00%	935	3435	27 22%	-0 36	-1 22
Sep-01	2	6	33 33%	47 14%	813	2865	28 38%	0 29	-0 83
Oct-01	1	2	50 00%	50 00%	787	3182	24 73%	0 65	-0 59
Nov-01	1	5	20 00%	40 00%	739	2684	27 53%	-0 35	-1 23
Dec-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

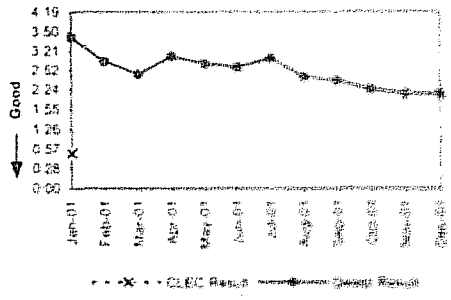
All Trouble Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	1	1	100.00%	0.00%	1534	1926	79.65%	-0.51	-1.31
Feb-01					1547	1914	80.83%		
Mar-01					1857	2249	82.57%		
Apr-01					1924	2504	76.84%		
May-01					1885	2429	77.60%		
Jun-01					2037	2579	78.98%		
Jul-01					2147	2800	76.68%		
Aug-01					2288	2899	78.92%		
Sep-01					1684	2078	81.04%		
Oct-01					1864	2240	83.21%		
Nov-01					1726	1993	86.60%		
Dec-01					1468	1719	85.40%		



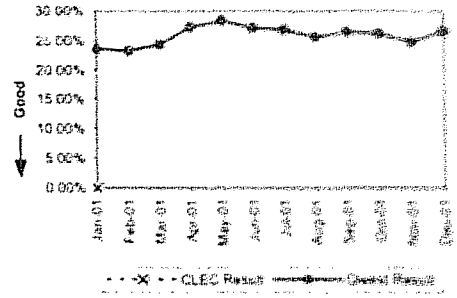
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	0.52	1	0.52		7165.17	1926	3.43	-0.23	-1.14
Feb-01					5932.06	1914	3.06		
Mar-01					6275.33	2249	2.47		
Apr-01					8094.46	2504	3.14		
May-01					7423.10	2429	3.03		
Jun-01					7593.00	2579	2.57		
Jul-01					8924.17	2800	3.11		
Aug-01					7872.43	2899	2.43		
Sep-01					5430.33	2078	2.37		
Oct-01					5384.11	2240	2.24		
Nov-01					4584.21	1993	2.18		
Dec-01					3914.24	1719	2.17		



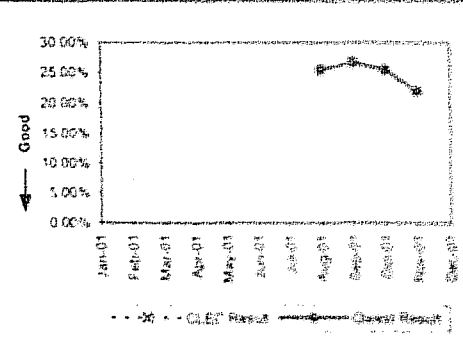
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	0	1	0.00%	0.00%	456	1926	23.68%	-0.56	-1.34
Feb-01					446	1914	23.30%		
Mar-01					549	2249	24.41%		
Apr-01					685	2504	27.36%		
May-01					688	2429	28.32%		
Jun-01					702	2579	27.22%		
Jul-01					753	2800	26.89%		
Aug-01					744	2899	25.66%		
Sep-01					550	2078	26.47%		
Oct-01					587	2240	26.21%		
Nov-01					493	1993	24.74%		
Dec-01					458	1719	26.64%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

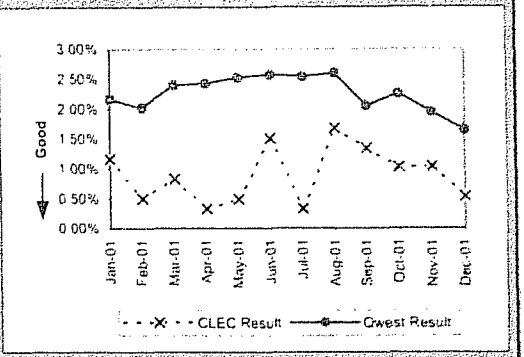
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					481	1882	25.56%		
Sep-01					353	1323	26.68%		
Oct-01					349	1369	25.49%		
Nov-01					262	1191	22.00%		
Dec-01									



Checklist #4 - Unbundled Loop - Non-Loaded (4-Wire) Repair

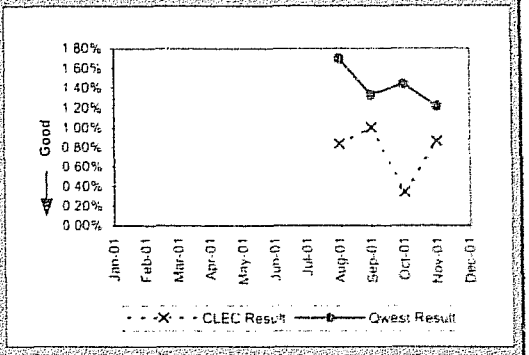
Sample Size Parameters (MR 4) - Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	292843	2.17%	-1.68	-2.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	296565	2.02%	-2.63	-2.6
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	100021	2.40%	-2.49	-2.51
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	304757	2.43%	-3.32	-3.02
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	306364	2.52%	-3.19	-2.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	308003	2.57%	-1.64	-2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	310507	2.54%	-3.43	-3.09
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	312764	2.60%	-1.41	-1.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	314738	2.05%	-1.22	-1.74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	315764	2.25%	2	-2.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	318019	1.94%	-1.58	-1.96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	320210	1.65%	-2.05	-2.24



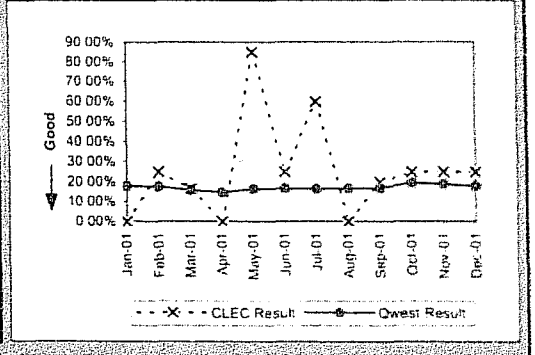
Sample Size Parameters (MR 4) - Interval Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	312764	1.70%	-1.63	-1.99
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	314738	1.33%	-0.69	-1.42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	315764	1.14%	-2.23	-2.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	318019	1.22%	-0.77	-1.47



Sample Size Parameters (MR 10) - Interval Zone One and Two

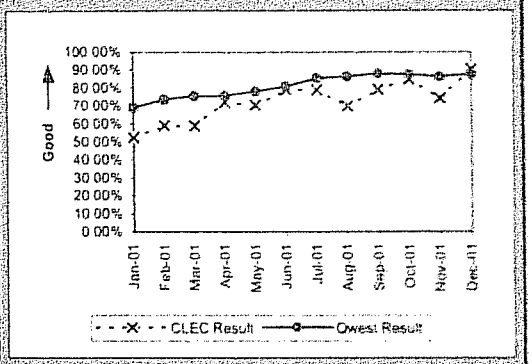
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1391	7732	17.99%	-1.24	-1.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1275	7276	17.52%	0.41	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1352	8548	15.82%	0.14	-0.92
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1269	8682	14.85%	-0.59	-1.36
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1530	9262	16.52%	6.64	3.04
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1606	9540	16.83%	0.74	-0.55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1560	9438	16.53%	2.09	0.27
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1635	9757	16.76%	-1.42	-1.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1331	7768	17.01%	0.3	-0.82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1740	8860	19.64%	0.41	-0.75
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1436	7618	18.85%	0.47	-0.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1149	6429	17.87%	0.39	-0.76



Checklist #4 - Unbundled Loop - DS1 Capable Installation

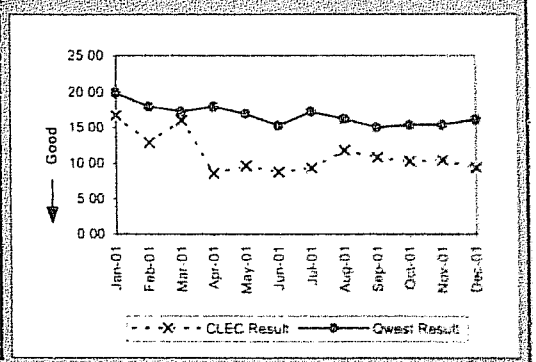
[illegible] (OP-4) – Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3165	69 10%	3 01	0 83
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3175	73 64%	3 6	1 19
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3815	75 57%	4 63	1 82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3649	75 77%	0 95	-0 42
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2901	78 21%	2	0.22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3195	81 10%	0 54	-0 67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2944	85 46%	1 81	0.1
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3432	86 33%	5 01	2.05
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3251	88 03%	2 58	0 57
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3571	87 37%	1	-0.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3258	86 22%	3 42	1 08
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2886	87 68%	-1 14	-1.69



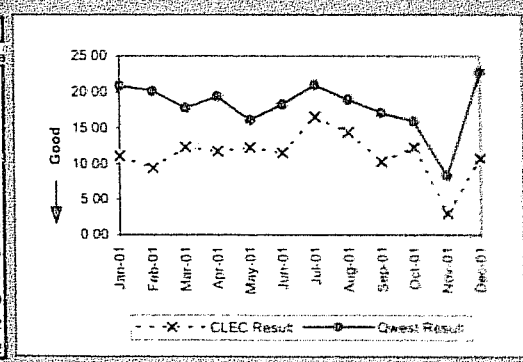
[illegible] (OP-4) – Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3144	19 93	-1 11	-1 68
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3140	18 05	-2 64	-2.61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3783	17 34	-0 72	-1 44
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3627	18 03	-5 29	-4 22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	2862	16 98	-4 62	-3 81
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3173	15 33	-3 79	-3 31
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4247	17 32	-6 75	-5 11
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4740	16 27	-4 08	-3 48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4491	15 05	-4 19	-3 55
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	5208	15 44	-5 29	-4 21
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	4515	15 45	-4 63	-3 82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	3935	16 19	-6 16	-4 75



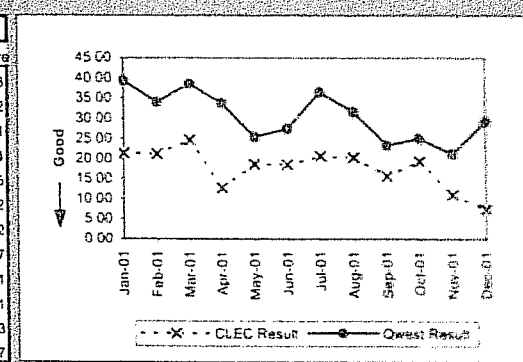
[illegible] (OP-6A) – Interval Zone One

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	827	20 88	-1 2	-1 73
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	554	20 15	-1 57	-1 96
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	656	17 87	-1 05	-1 64
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	648	19 41	-1 14	-1 69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	423	16 15	-0 36	-1 22
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	425	18 32	-0 61	-1 37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	820	20 98	-1 51	-1.92
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	833	18 97	-1 45	-1 88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	711	17 13	-2 2	-2.34
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	896	15 97	-1 14	-1 69
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	1598	8 36	-3 62	-3.2
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	599	22 73	-2 16	-2.32



[illegible] (OP-6B) – Interval Zone One

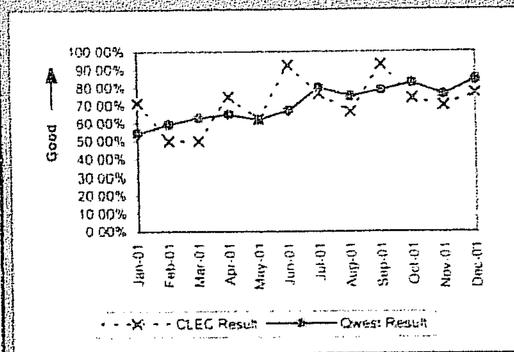
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	351	39 40	-2 92	-2 78
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	283	34 05	-2 49	-2.52
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	276	33 64	-2 64	-2 61
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	236	33 79	-2 86	-2 74
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	299	25 53	-1 39	-1 85
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	179	27 54	-1 35	-1 82
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	140	36 49	-1 84	-2 12
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	131	31 66	-2 26	-2 37
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	95	23 47	-1 17	-1 71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	109	25 17	-1 17	-1 71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	139	21 33	-2 02	-2 23
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	87	29 37	-2 09	-2 27



[illegible] Unbundled Loop - DS1 Capable Installation

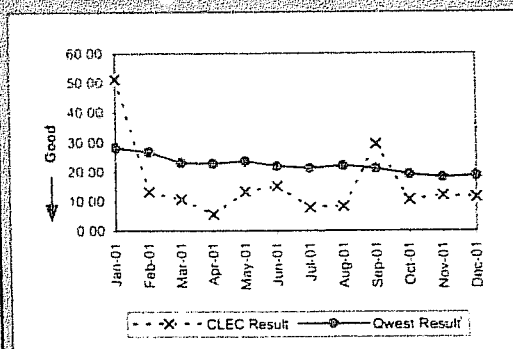
[illegible] Zone Two

[illegible]	Qwest Rate	Mod Z Scr	Parity Score
[illegible]	94.22%	-0.91	1.55
[illegible]	59.35%	0.58	0.65
[illegible]	60.91%	0.62	-0.62
[illegible]	65.09%	0.72	1.44
[illegible]	80.10%	-0.03	-1.02
[illegible]	67.56%	1.92	-2.17
[illegible]	79.72%	0.36	-0.78
[illegible]	75.03%	0.81	-0.51
[illegible]	78.55%	1.3	-1.79
[illegible]	82.63%	1.19	-0.28
[illegible]	76.30%	0.64	-0.61
[illegible]	84.35%	1.01	-0.39



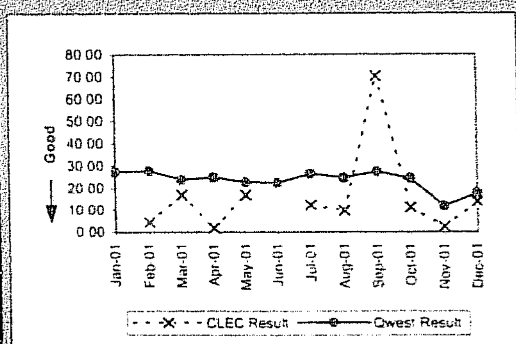
[illegible] Zone Two

[illegible]	Qwest Rate	Mod Z Scr	Parity Score
[illegible]	28.25	2.46	0.49
[illegible]	25.93	1.16	-1.71
[illegible]	23.24	1.81	-1.61
[illegible]	22.92	2.05	-2.24
[illegible]	23.61	-1.13	-1.69
[illegible]	22.09	-0.64	-1.39
[illegible]	21.39	3.06	-2.86
[illegible]	22.26	2.30	-2.42
[illegible]	21.24	2.07	0.26
[illegible]	19.27	2.11	-2.29
[illegible]	18.31	1.58	-1.96
[illegible]	18.91	2.6	-2.58



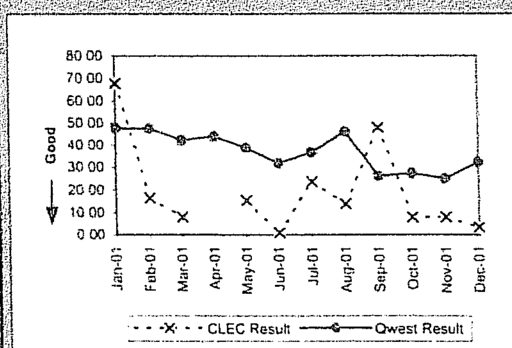
[illegible] Zone Two

[illegible]	Qwest Rate	Mod Z Scr	Parity Score
[illegible]	27.36		
[illegible]	27.81	-1.03	-1.63
[illegible]	23.94	-0.27	-1.17
[illegible]	24.96	1.39	-1.85
[illegible]	22.89	-0.31	-1.19
[illegible]	22.48		
[illegible]	26.53	1.4	-1.85
[illegible]	24.77	-1.07	-1.65
[illegible]	27.43	1.81	0.1
[illegible]	21.46	1.26	-1.76
[illegible]	11.91	1.77	-2.08
[illegible]	17.87	-0.45	-1.27



[illegible] Zone Two

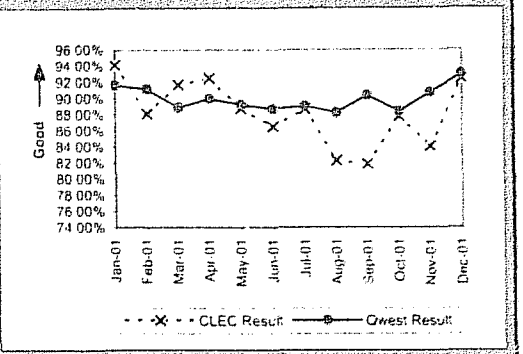
[illegible]	Qwest Rate	Mod Z Scr	Parity Score
[illegible]	47.76	2.01	0.22
[illegible]	42.57	-1.37	-1.83
[illegible]	42.34	1.16	-1.71
[illegible]	43.95		
[illegible]	38.02	1.24	-1.75
[illegible]	31.85	-0.82	-1.5
[illegible]	36.78	-0.94	-1.51
[illegible]	46.23	1.41	-1.86
[illegible]	26.11	1.58	-0.04
[illegible]	27.35	-2.07	-2.26
[illegible]	25.63	-1.54	-1.94
[illegible]	32.38	-1.6	-1.97



Checklist 2A - Unbundled Loop - DS1 Capable Installation

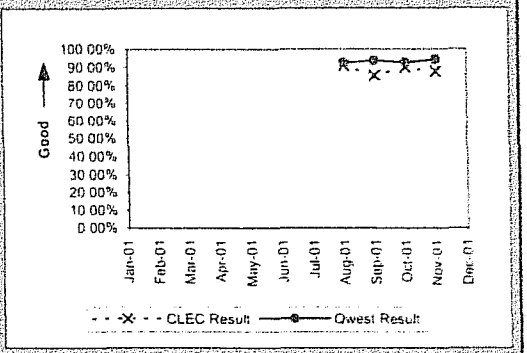
Checklist 2A - Unbundled Loop - DS1 Capable Installation - Average Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	91.67%	-1.16	-1.71
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	91.15%	1.64	-0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.89%	1.55	-1.94
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90.00%	1.42	-1.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89.27%	0.26	-0.84
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.78%	1.17	-0.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	89.05%	0.23	-0.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.22%	3.09	0.88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90.11%	4.4	1.67
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	88.36%	0.34	-0.8
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	90.70%	3.71	1.26
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	92.94%	0.36	-0.78



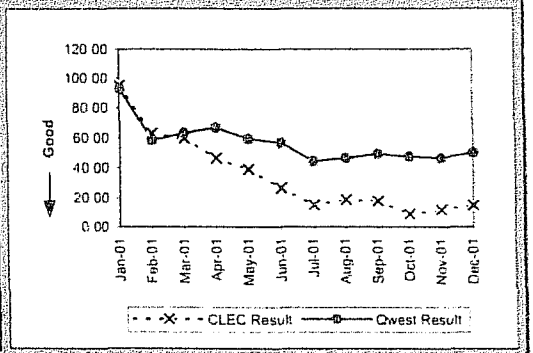
Checklist 2A - Unbundled Loop - DS1 Capable Installation - Average Zone One and Two

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	92.79%	0.94	-0.43
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.57%	4.86	1.95
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	92.50%	1.63	-0.01
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	94.27%	4.34	1.64



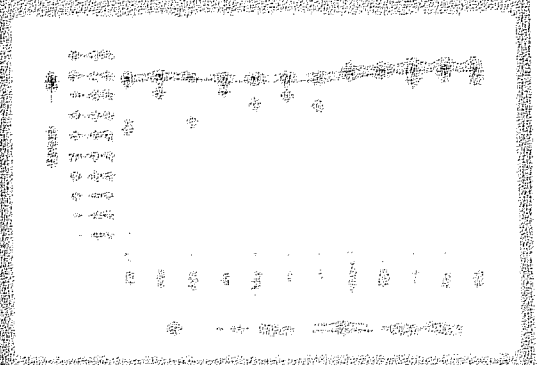
Checklist 2A - Unbundled Loop - DS1 Capable Installation - Average Zone One Average Days (OP-15A)

[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	Qwest Result	Mod Z Scr	Parity Score
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	93.18	1.15	-0.3
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	58.46	1.43	-0.13
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	63.59	0.48	-1.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	68.98	-2.45	-2.49
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	59.59	-2.44	-2.48
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	56.84	-3.76	-3.29
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	44.65	-3.93	-3.39
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46.65	-2.83	-2.72
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	49.78	2.61	-2.59
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	47.69	-3.06	-2.86
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	46.88	-3.09	-2.88
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	50.38	-2.96	-2.8

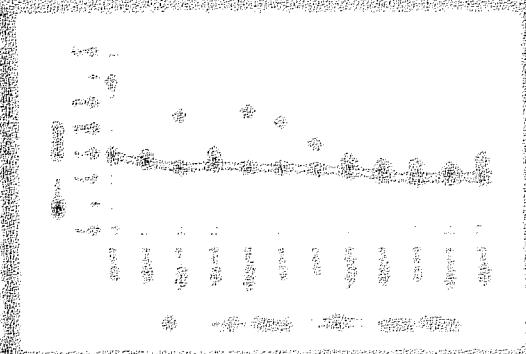


Dec-01
Nov-01
Oct-01
Sep-01
Aug-01
Jul-01
Jun-01
May-01
Apr-01
Mar-01
Feb-01
Jan-01
CLEC Order Count

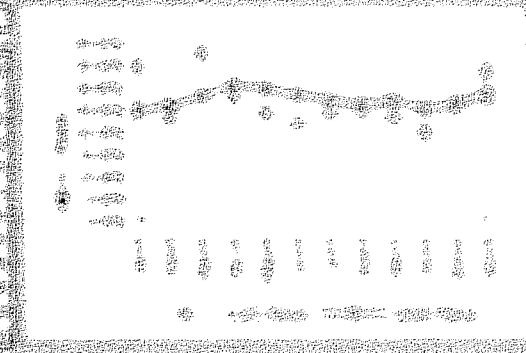
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]	[illegible]
Jan-01	32	60	53.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	43	60	71.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	59	103	57.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	61	85	71.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	72	110	65.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	97	139	69.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	71	110	64.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	141	171	82.46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	104	127	81.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	103	134	76.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	129	164	78.66%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	99	127	77.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



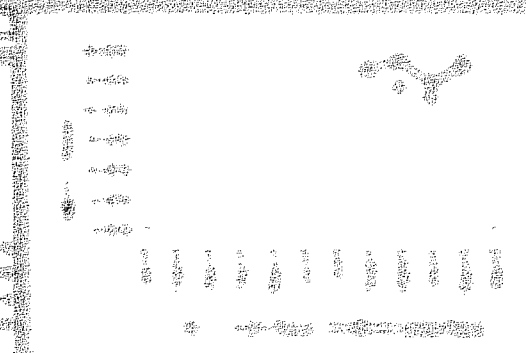
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]	[illegible]
Jan-01	418.25	60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	213.41	60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	557.46	103	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	308.42	85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	617.42	110	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	703.12	139	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	444.02	110	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	560.34	171	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	363.26	127	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	416.09	134	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	474.48	164	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	416.43	127	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]	[illegible]
Jan-01	21	60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	14	60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	39	103	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	24	85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	27	110	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	31	139	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	27	110	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	43	171	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	30	127	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	27	134	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	43	164	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	43	127	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



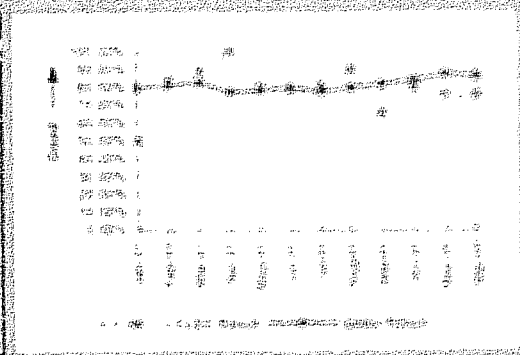
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	30	112	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	24	100	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	23	100	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	37	121	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Checklist #4 - Unbundled Loop - DS1 Capacity Repair

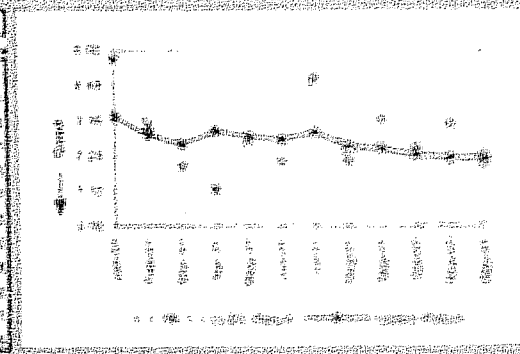
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Flagg Score
Jan-01	2	4	50 00%	50 00%	1534	1926	79 65%	1 25	[illegible]
Feb-01	5	6	83 33%	37 27%	1547	1914	80 83%	[illegible]	[illegible]
Mar-01	8	9	88 89%	31 43%	1857	2249	82 57%	[illegible]	[illegible]
Apr-01	4	4	100 00%	0 00%	1924	2504	76 84%	[illegible]	[illegible]
May-01	4	5	80 00%	40 00%	1865	2429	77 60%	[illegible]	[illegible]
Jun-01	7	9	77 78%	41 57%	2037	2579	78 96%	[illegible]	[illegible]
Jul-01	13	16	81 25%	39 03%	2147	2800	76 68%	[illegible]	[illegible]
Aug-01	17	19	89 47%	30 69%	2268	2899	78 92%	[illegible]	[illegible]
Sep-01	11	17	64 71%	47 79%	1684	2078	81 04%	[illegible]	[illegible]
Oct-01	11	14	78 57%	41 03%	1864	2240	83 21%	[illegible]	[illegible]
Nov-01	15	20	75 00%	43 30%	1726	1993	86 60%	[illegible]	[illegible]
Dec-01	6	8	75 00%	43 30%	1468	1719	85 40%	[illegible]	[illegible]



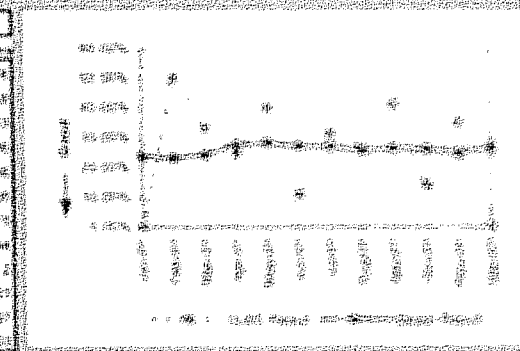
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Flagg Score
Jan-01	22 43	4	5 41	3 33	7165 17	1926	3 43	[illegible]	[illegible]
Feb-01	20 38	6	3 26	3 31	5932 06	1914	3 06	[illegible]	[illegible]
Mar-01	18 17	9	2 02	3 24	6275 33	2249	2 47	[illegible]	[illegible]
Apr-01	4 55	4	1 14	1 03	8094 46	2504	3 14	[illegible]	[illegible]
May-01	14 43	5	2 57	2 34	7423 10	2429	3 03	[illegible]	[illegible]
Jun-01	19 52	9	2 12	1 44	7593 00	2579	2 57	[illegible]	[illegible]
Jul-01	80 06	16	5 00	9 49	8924 17	2800	3 11	[illegible]	[illegible]
Aug-01	42 31	19	2 14	2 24	7872 43	2899	2 42	[illegible]	[illegible]
Sep-01	61 31	17	3 37	3 04	5430 33	2078	2 37	[illegible]	[illegible]
Oct-01	36 54	14	2 38	1 35	5384 11	2240	2 24	[illegible]	[illegible]
Nov-01	69 14	20	3 28	3 43	4584 21	1993	2 16	[illegible]	[illegible]
Dec-01	17 17	6	2 10	2 28	3914 24	1719	2 17	[illegible]	[illegible]



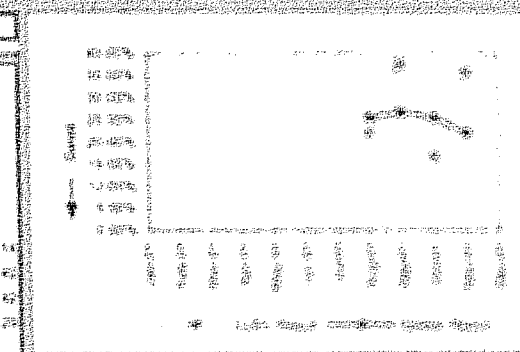
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Flagg Score
Jan-01	0	4	0 00%	0 00%	456	1926	23 68%	[illegible]	[illegible]
Feb-01	3	6	50 00%	50 00%	446	1914	23 30%	[illegible]	[illegible]
Mar-01	3	9	33 33%	47 14%	549	2249	24 41%	[illegible]	[illegible]
Apr-01	1	4	25 00%	43 30%	685	2504	27 36%	[illegible]	[illegible]
May-01	2	5	40 00%	48 99%	688	2429	28 32%	[illegible]	[illegible]
Jun-01	1	9	11 11%	31 43%	702	2579	27 22%	[illegible]	[illegible]
Jul-01	5	16	31 25%	46 35%	753	2800	26 89%	[illegible]	[illegible]
Aug-01	5	19	26 32%	44 03%	744	2899	25 66%	[illegible]	[illegible]
Sep-01	7	17	41 18%	49 22%	550	2078	26 47%	[illegible]	[illegible]
Oct-01	2	14	14 29%	34 99%	587	2240	26 21%	[illegible]	[illegible]
Nov-01	7	20	35 00%	47 70%	493	1993	24 74%	[illegible]	[illegible]
Dec-01	0	8	0 00%	0 00%	458	1719	26 64%	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7')-- Interval Zone Two

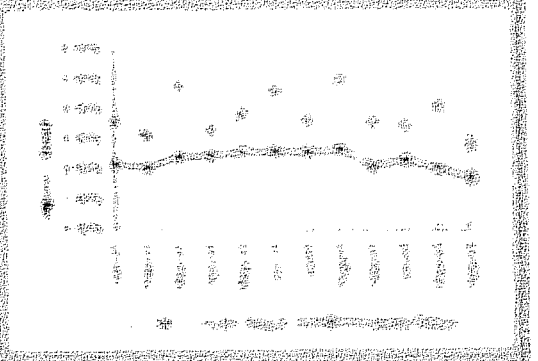
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Flagg Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	9	22 22%	41 57%	481	1882	25 56%	[illegible]	[illegible]
Sep-01	6	16	37 50%	48 41%	353	1323	26 68%	[illegible]	[illegible]
Oct-01	2	12	16 67%	37 27%	349	1369	25 49%	[illegible]	[illegible]
Nov-01	5	14	35 71%	47 92%	262	1191	22 00%	[illegible]	[illegible]
Dec-01									



Checklist #4 - Unbundled Loop - OSS Capacity

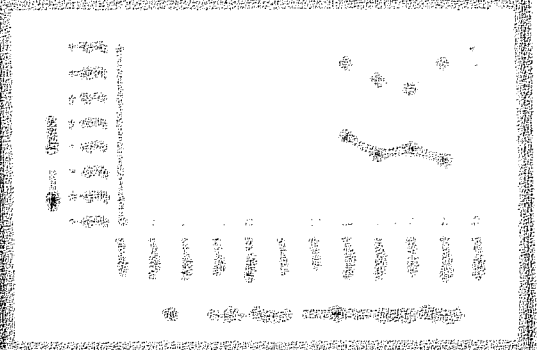
Trouble Rate (Percent) (MR-8 – Worst Zone Dist and Tel)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Stat
Jan-01	64	1780	3.60%	18.62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	66	2123	3.11%	17.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	112	2349	4.77%	21.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	89	2722	3.27%	17.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	115	3005	3.83%	19.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	148	3223	4.59%	20.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	126	3513	3.59%	18.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	190	3822	4.97%	21.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	144	4074	3.53%	18.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	148	4344	3.41%	18.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	184	4570	4.03%	19.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	135	4894	2.76%	16.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



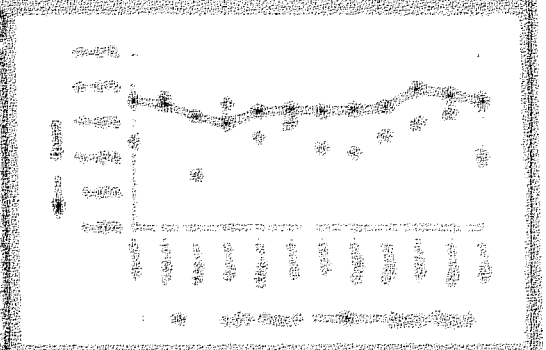
Trouble Rate (Percent) (MR-8 – Worst Zone Dist and Tel)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Stat
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	121	3822	3.17%	17.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	116	4074	2.85%	16.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	115	4344	2.65%	16.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	145	4570	3.17%	17.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-13 – Worst Zone Dist and Tel)

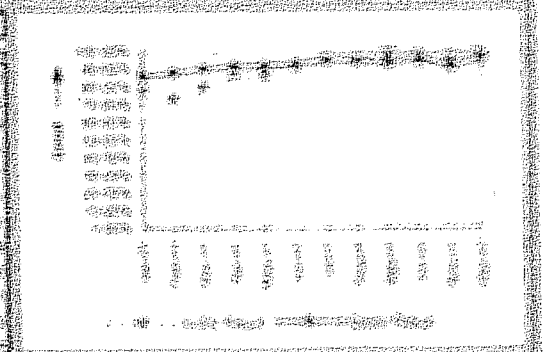
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Stat
Jan-01	9	73	12.33%	32.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	15	81	18.52%	38.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	9	121	7.44%	26.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	19	108	17.59%	38.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	17	132	12.88%	33.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	26	174	14.94%	35.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	16	142	11.27%	31.62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	23	213	10.80%	31.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	22	166	13.25%	33.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	26	174	14.94%	35.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	36	220	16.36%	36.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	15	150	10.00%	30.02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - [illegible]

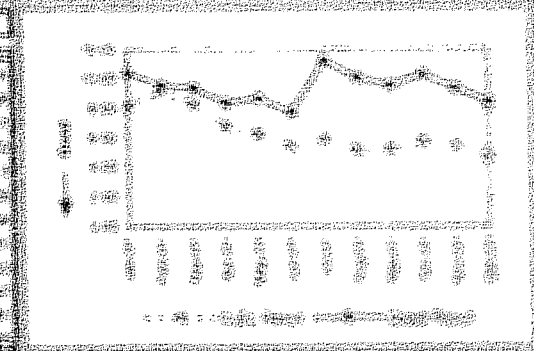
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]
Jan-01	893	1146	77.92%	41.48%	[illegible]
Feb-01	688	933	73.74%	44.00%	[illegible]
Mar-01	643	805	79.88%	40.09%	[illegible]
Apr-01	790	906	87.20%	33.41%	[illegible]
May-01	689	800	86.13%	34.57%	[illegible]
Jun-01	542	596	90.94%	28.70%	[illegible]
Jul-01	532	563	94.49%	22.81%	[illegible]
Aug-01	749	792	94.57%	22.66%	[illegible]
Sep-01	490	500	98.00%	14.00%	[illegible]
Oct-01	198	211	93.84%	24.04%	[illegible]
Nov-01	98	103	95.15%	21.49%	[illegible]
Dec-01	67	69	97.10%	16.78%	[illegible]



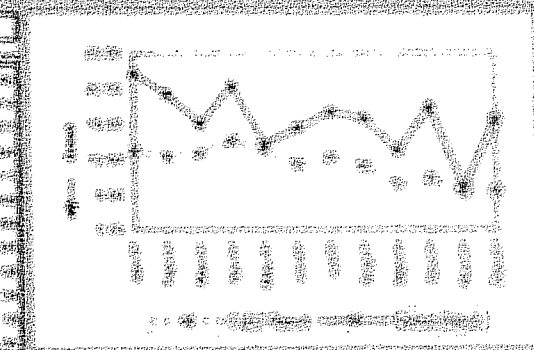
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]
Jan-01	8694	1060	8.20	11.16	[illegible]
Feb-01	8025	869	9.23	12.23	[illegible]
Mar-01	6211	748	8.30	11.35	[illegible]
Apr-01	4793	699	6.86	7.43	[illegible]
May-01	4114	657	6.26	7.65	[illegible]
Jun-01	2569	475	5.41	4.15	[illegible]
Jul-01	2763	469	3.89	7.19	[illegible]
Aug-01	3295	640	5.15	3.16	[illegible]
Sep-01	2418	464	5.21	3.23	[illegible]
Oct-01	1289	226	5.70	4.14	[illegible]
Nov-01	476	88	5.41	3.56	[illegible]
Dec-01	253	54	4.69	2.06	[illegible]



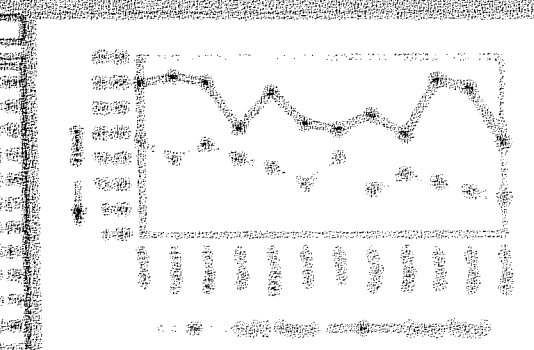
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]
Jan-01	1282	113	11.35	11.44	[illegible]
Feb-01	1018	97	10.49	11.39	[illegible]
Mar-01	745	68	10.96	16.27	[illegible]
Apr-01	561	44	12.75	15.11	[illegible]
May-01	660	57	11.58	17.65	[illegible]
Jun-01	244	26	9.38	11.10	[illegible]
Jul-01	302	29	10.41	13.57	[illegible]
Aug-01	209	23	9.09	8.23	[illegible]
Sep-01	419	64	6.55	5.90	[illegible]
Oct-01	511	69	7.41	5.71	[illegible]
Nov-01	171	32	5.34	4.64	[illegible]
Dec-01	89	16	5.56	3.72	[illegible]



Delayed Days for Facility Reasons (Average Days) [illegible]

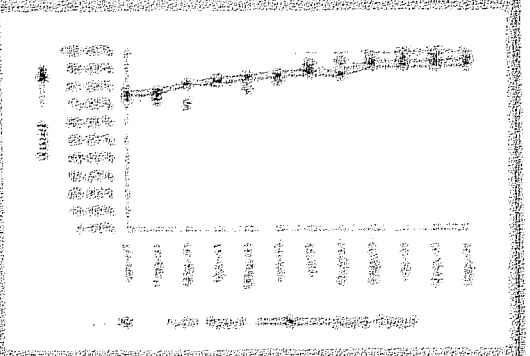
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]
Jan-01	2595	140	18.54	22.51	[illegible]
Feb-01	2242	148	15.15	19.41	[illegible]
Mar-01	1685	94	17.93	19.67	[illegible]
Apr-01	1074	72	14.92	15.85	[illegible]
May-01	719	54	13.31	13.46	[illegible]
Jun-01	284	28	10.14	15.22	[illegible]
Jul-01	385	25	15.40	20.40	[illegible]
Aug-01	332	37	8.97	7.08	[illegible]
Sep-01	255	21	12.14	10.59	[illegible]
Oct-01	241	23	10.48	8.20	[illegible]
Nov-01	220	26	8.46	8.21	[illegible]
Dec-01	82	11	7.45	6.86	[illegible]



Checklist #4 - Unbundled Loop - [illegible]

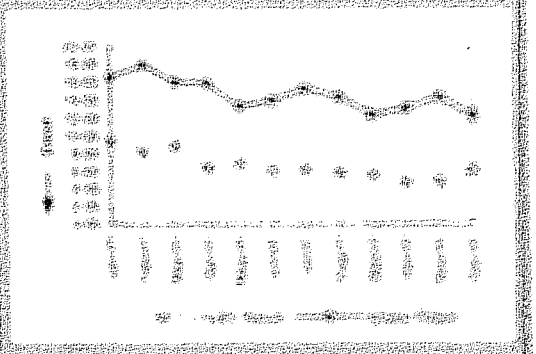
Installation Commitments Met (Percent) (OP-3) – [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	[illegible]
Jan-01	112	151	74.17%	43.77%	411	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	78	108	72.22%	44.79%	437	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	59	84	70.24%	45.72%	471	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	78	93	83.87%	36.78%	448	[illegible]	[illegible]	[illegible]	[illegible]
May-01	85	108	78.70%	40.94%	397	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	78	94	82.98%	37.58%	453	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	106	115	92.17%	26.86%	398	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	117	125	93.60%	24.48%	397	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	53	56	94.64%	22.52%	481	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	51	52	98.08%	13.73%	458	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	37	38	97.37%	16.01%	409	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	22	23	95.65%	20.39%	297	[illegible]	[illegible]	[illegible]	[illegible]



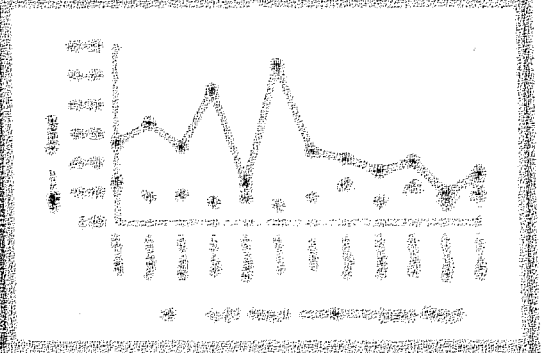
Installation Interval (Average Days) (OP-4) – [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	[illegible]
Jan-01	1211	129	9.39	5.92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	588	71	8.28	7.93	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	601	67	8.97	11.85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	446	69	6.46	4.65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	539	77	7.00	5.65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	352	58	6.07	4.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	478	76	6.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	511	87	5.87	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	264	47	5.62	3.93	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	206	43	4.79	1.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	136	28	4.86	2.26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	124	20	6.20	3.22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



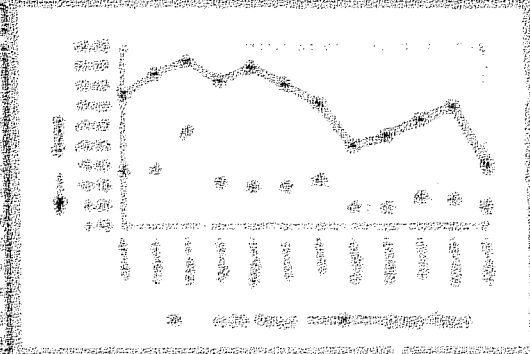
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) – [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	[illegible]
Jan-01	312	23	13.57	12.35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	163	19	8.58	9.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	122	13	9.38	10.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	28	4	7.00	9.52	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	75	9	8.33	5.61	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	17	3	5.67	2.31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	60	7	8.57	3.78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	103	8	12.88	11.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	120	17	7.06	4.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	255	21	12.14	15.49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	59	10	5.90	5.72	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	98	10	9.80	7.84	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5) – [illegible]

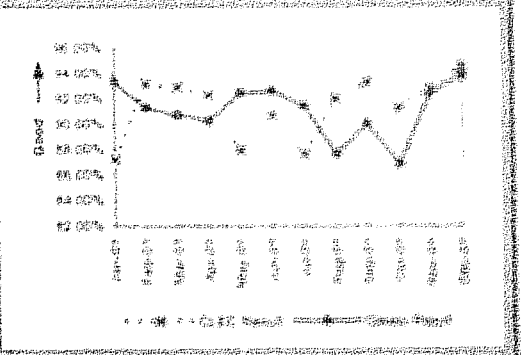
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	[illegible]
Jan-01	220	16	13.75	10.23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	157	11	14.27	12.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	285	12	23.75	23.92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	121	11	11.00	4.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	138	14	9.86	9.84	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	132	13	10.15	8.59	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	71	6	11.83	10.74	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	24	5	4.80	4.46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	29	6	4.83	7.56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	45	6	7.50	8.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	49	7	7.00	7.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	1	5.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - ISDN Capable Installation

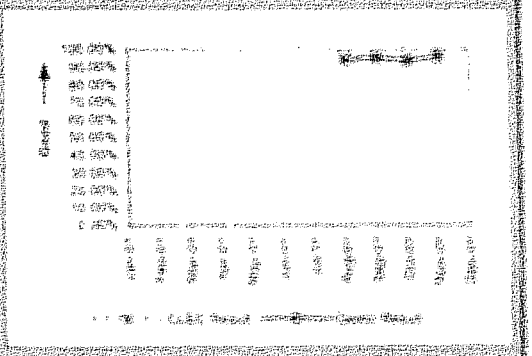
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jan-01	888	1018	87.23%	33.38%	4189	4488	93.34%	7.06	3.29
Feb-01	1319	1415	93.22%	25.15%	3289	3603	91.29%	-2.18	-2.33
Mar-01	1085	1168	92.89%	25.69%	3294	3633	90.67%	-2.27	-2.38
Apr-01	1017	1102	92.29%	26.68%	3251	3603	90.23%	-2.01	-2.23
May-01	957	1088	87.96%	32.54%	3126	3381	92.46%	4.89	1.97
Jun-01	827	912	90.68%	29.07%	3042	3286	92.57%	1.93	0.11
Jul-01	657	750	87.60%	32.96%	2729	2966	91.39%	3.31	1.01
Aug-01	770	837	92.00%	27.14%	2461	2809	87.61%	-3.38	-3.06
Sep-01	871	934	93.25%	25.08%	2387	2654	89.94%	-2.9	-2.76
Oct-01	801	878	91.23%	28.29%	2335	2668	86.87%	-3.32	-3.62
Nov-01	661	712	92.84%	25.79%	2457	2658	92.44%	-0.36	-1.22
Dec-01	516	546	94.51%	22.79%	1989	2122	93.73%	-0.66	-1.4



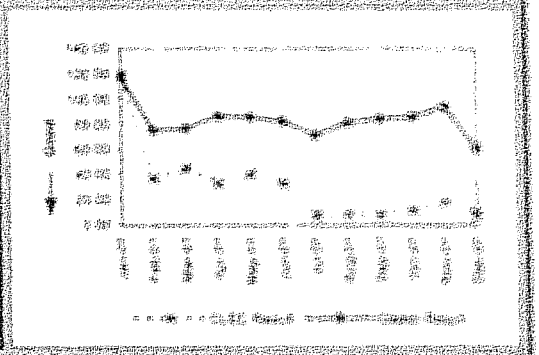
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	795	837	94.98%	21.83%	2618	2809	93.20%	1.5	0.05
Sep-01	880	934	94.22%	23.34%	2514	2654	94.72%	0.5	-0.04
Oct-01	823	878	93.74%	24.23%	2505	2668	93.19%	-0.56	1.34
Nov-01	677	712	95.08%	21.62%	2544	2658	95.71%	0.73	-0.84
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

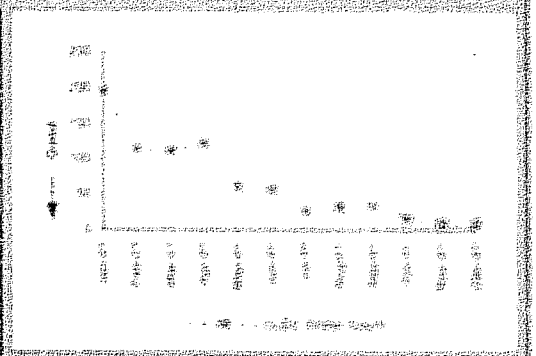
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
Jan-01	28862	243	118.77	80.76	108572	915	118.66	0.02	-0.99
Feb-01	5874	158	37.18	55.36	56543	739	76.51	-6.23	-4.83
Mar-01	5917	131	45.17	66.60	65540	846	77.29	-4.38	-3.86
Apr-01	4931	148	33.32	66.05	76999	882	87.30	-5.35	-4.66
May-01	3262	80	40.78	78.72	72790	838	86.85	-4.02	-3.44
Jun-01	2292	69	33.22	76.18	62701	754	83.16	-3.93	-3.39
Jul-01	281	34	8.26	9.12	38654	534	72.39	-3.53	-5.95
Aug-01	411	46	8.93	11.60	42906	522	82.20	-4.32	-5.61
Sep-01	552	66	8.36	12.08	41208	485	84.96	-5.16	-4.54
Oct-01	391	32	12.22	19.60	42500	490	86.73	-3.43	-3.02
Nov-01	513	28	18.32	25.02	46509	491	94.72	3.09	-0.84
Dec-01	325	36	9.03	11.51	55278	898	61.56	2.9	-2.35



Checklist #4 - Unbundled Loop - ISDN Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop ISDN Capable (OP-158)

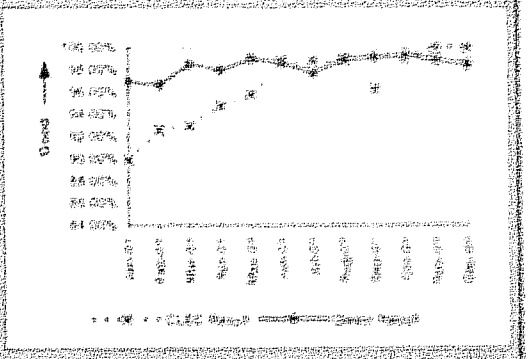
Date	CLEC Order Count
Jan-01	196
Feb-01	115
Mar-01	112
Apr-01	127
May-01	62
Jun-01	57
Jul-01	27
Aug-01	33
Sep-01	35
Oct-01	15
Nov-01	10
Dec-01	9



Checklist #4 - Unbundled Loop - ISDN Capable Repair

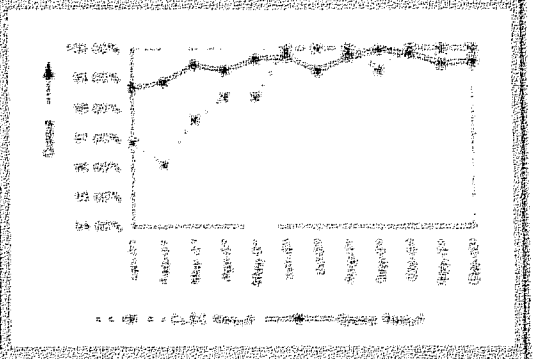
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
Jan-01	259	288	89 93%	30 09%	2266	2337	96 96%	5	2 04
Feb-01	214	231	92 64%	26 11%	1948	2015	96 67%	2 77	0 68
Mar-01	237	255	92 94%	25 61%	2216	2251	98 45%	4 66	1 84
Apr-01	236	249	94 78%	22 24%	2207	2253	97 96%	2 77	0 65
May-01	297	310	95 81%	20 04%	2152	2174	98 99%	3 65	1 24
Jun-01	242	245	98 78%	11 00%	2173	2203	98 64%	-0 18	-1 11
Jul-01	234	237	98 73%	11 18%	2160	2212	97 65%	-1 05	-1 64
Aug-01	194	196	98 98%	10 05%	2496	2524	98 89%	-0 11	-1 07
Sep-01	129	134	96 27%	18 95%	1819	1835	99 13%	2 5	0 52
Oct-01	182	184	98 91%	10 37%	2106	2122	99 25%	0 52	-0 65
Nov-01	167	167	100 00%	0 00%	1678	1698	98 82%	-1 35	-1 82
Dec-01	121	121	100 00%	0 00%	1316	1337	98 43%	-1 33	-1 81



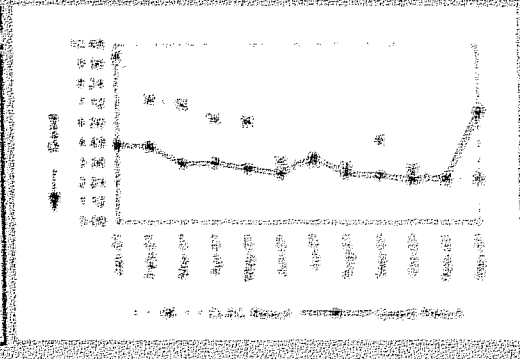
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
Jan-01	279	288	96 88%	17 40%	2338	2369	98 69%	2 15	0 31
Feb-01	222	231	96 10%	19 35%	2025	2048	98 88%	2 87	0 74
Mar-01	249	255	97 65%	15 16%	2253	2266	99 43%	2 57	0 56
Apr-01	245	249	98 39%	12 57%	2252	2269	99 25%	1 31	-0 2
May-01	307	312	98 40%	12 56%	2191	2199	99 64%	2 36	0 43
Jun-01	249	249	100 00%	0 00%	2218	2224	99 73%	-0 74	1 67
Jul-01	241	241	100 00%	0 00%	2208	2225	99 24%	1 29	1 79
Aug-01	200	200	100 00%	0 00%	2525	2533	99 68%	-0 77	-1 67
Sep-01	134	135	99 26%	8 57%	1848	1849	99 95%	1 54	-0 56
Oct-01	188	188	100 00%	0 00%	2135	2139	99 81%	-0 57	1 35
Nov-01	177	177	100 00%	0 00%	1703	1712	99 47%	-0 92	1 50
Dec-01	123	123	100 00%	0 00%	1343	1349	99 56%	-0 31	1 43



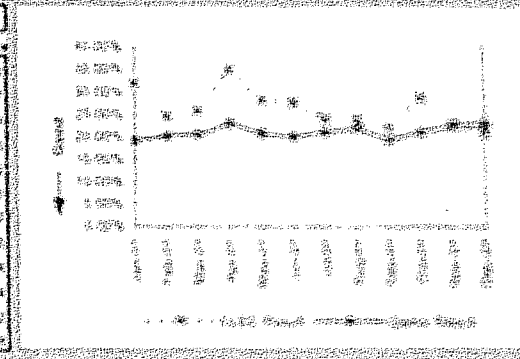
Mean Time to Restore (Hours.Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
Jan-01	2903 07	288	10 05	21 40	11179 26	2369	4 43	5 78	3 50
Feb-01	1722 32	231	7 27	14 58	9457 06	2048	4 37	2 25	0 [illegible]
Mar-01	1820 40	255	7 08	13 40	8036 14	2266	3 33	5 47	2 [illegible]
Apr-01	1556 57	249	6 15	11 58	8186 03	2269	3 36	2 [illegible]	0 [illegible]
May-01	1912 58	312	6 08	11 44	7204 27	2199	3 17	3 29	[illegible]
Jun-01	926 32	249	3 43	4 43	6692 03	2224	3 01	1 74	[illegible]
Jul-01	892 08	241	3 42	5 09	6815 20	2225	3 52	-0 34	-1 [illegible]
Aug-01	669 08	200	3 21	4 38	7459 51	2533	2 57	[illegible]	[illegible]
Sep-01	675 01	135	5 00	11 31	5331 35	1849	2 53	4 [illegible]	1 [illegible]
Oct-01	608 22	188	3 14	4 19	5534 52	2139	2 35	1 53	[illegible]
Nov-01	452 45	177	2 33	2 26	4650 52	1712	2 43	[illegible]	[illegible]
Dec-01	332 53	123	2 42	2 49	9095 56	1349	6 45	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

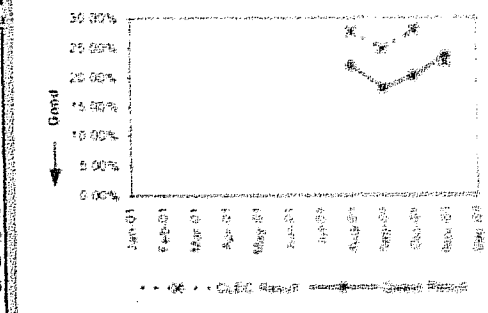
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sc	Parity Score
Jan-01	92	288	31 94%	46 63%	458	2369	19 33%	4 [illegible]	1 [illegible]
Feb-01	57	231	24 68%	43 11%	416	2048	20 31%	1 [illegible]	[illegible]
Mar-01	66	255	25 88%	43 80%	468	2267	20 64%	1 91	0 [illegible]
Apr-01	87	249	34 94%	47 68%	524	2271	23 07%	4	1 [illegible]
May-01	88	312	28 21%	45 00%	461	2200	20 95%	2 [illegible]	0 [illegible]
Jun-01	69	249	27 71%	44 76%	448	2224	20 14%	2 71	0 [illegible]
Jul-01	58	241	24 07%	42 75%	471	2226	21 16%	1 [illegible]	[illegible]
Aug-01	48	200	24 00%	42 71%	556	2537	21 93%	0 [illegible]	[illegible]
Sep-01	30	135	22 22%	41 57%	362	1852	19 55%	0 [illegible]	[illegible]
Oct-01	54	188	28 72%	45 25%	451	2140	21 07%	2 37	[illegible]
Nov-01	40	177	22 60%	41 82%	389	1714	22 70%	[illegible]	1 [illegible]
Dec-01	26	123	21 14%	40 83%	310	1349	22 98%	[illegible]	1 [illegible]



Checklist #4 - Unbundled Loop - ISDN Capable Repair

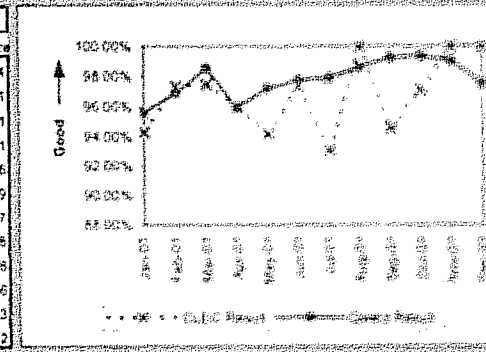
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	43	155	27 74%	44 77%	270	1231	21 93%	1 6	-0 62
[illegible]	29	113	24 78%	43 17%	166	919	18 06%	1 66	0 02
[illegible]	42	150	28 00%	44 90%	220	1090	20 18%	2 14	0 3
[illegible]	31	138	22 46%	41 73%	212	904	23 45%	-0 26	-1 16
[illegible]									



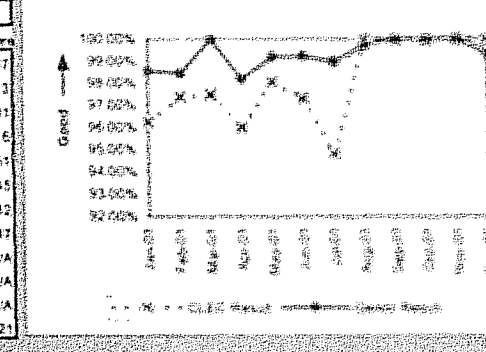
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	50	53	94 34%	23 11%	262	274	95 62%	0 43	-0 74
[illegible]	37	38	97 37%	16 01%	248	256	96 88%	-0 16	-1 1
[illegible]	39	40	97 50%	15 61%	277	281	98 58%	0 48	-0 71
[illegible]	24	25	96 00%	19 60%	213	222	95 95%	-0 01	-1 01
[illegible]	49	52	94 23%	23 32%	246	253	97 23%	1 05	-0 36
[illegible]	36	37	97 30%	16 22%	256	262	97 71%	0 18	-0 89
[illegible]	54	58	93 10%	25 34%	279	285	97 89%	1 75	0 07
[illegible]	30	30	100 00%	0 00%	355	360	98 61%	-0 62	-1 38
[illegible]	35	37	94 59%	22 61%	255	257	99 22%	1 77	0 08
[illegible]	34	35	97 14%	16 66%	311	313	99 36%	1 05	-0 36
[illegible]	27	27	100 00%	0 00%	199	201	99 01%	-0 49	-1 3
[illegible]	21	21	100 00%	0 00%	158	162	97 53%	-0 69	-1 42



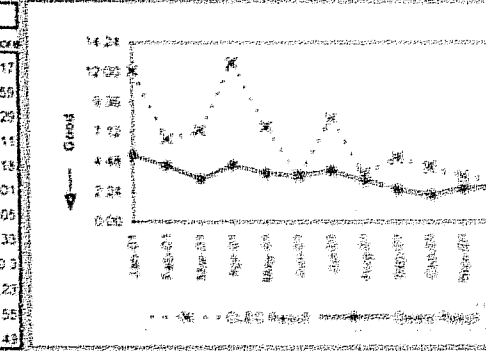
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	51	53	96 23%	19 06%	271	275	98 55%	1 04	-0 37
[illegible]	37	38	97 37%	16 01%	253	257	98 44%	0 45	-0 73
[illegible]	39	40	97 50%	15 61%	283	283	100 00%	N/A	-0 01
[illegible]	24	25	96 00%	19 60%	219	223	98 21%	0 66	-0 6
[illegible]	51	52	98 08%	13 73%	252	254	99 21%	0 64	-0 61
[illegible]	36	37	97 30%	16 22%	261	263	99 24%	0 9	-0 45
[illegible]	55	58	94 83%	22 15%	288	291	98 97%	1 84	0 12
[illegible]	30	30	100 00%	0 00%	359	360	99 72%	-0 28	-1 17
[illegible]	37	37	100 00%	0 00%	259	259	100 00%	N/A	N/A
[illegible]	36	36	100 00%	0 00%	313	313	100 00%	N/A	N/A
[illegible]	27	27	100 00%	0 00%	202	202	100 00%	N/A	N/A
[illegible]	21	21	100 00%	0 00%	162	163	99 39%	-0 34	-1 21



Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone Two

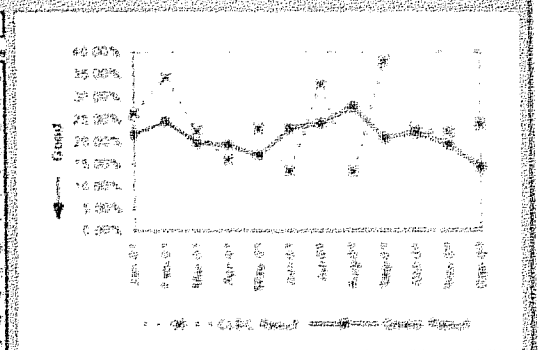
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Score
[illegible]	645 12	53	12 10	39:28	1472 49	275	5 21	1 37	-0 17
[illegible]	252:59	38	6 39	9 18	1155 19	257	4 30	0 67	-0 59
[illegible]	295 27	40	7 23	12:50	981:00	283	3 28	2 12	0 29
[illegible]	315 20	25	12:46	37 29	1010 17	223	4 32	1 47	-0 11
[illegible]	396:32	52	7 38	14:52	991 11	254	3 54	1 35	-0 15
[illegible]	137 35	37	3 43	8:35	982 24	263	3 44	-0 01	-1 01
[illegible]	482 26	58	8 19	19 33	1197 06	291	4 07	1 73	0 05
[illegible]	116 14	30	3 52	4 46	1207 58	360	3 21	1 1	-0 33
[illegible]	191 39	37	5 11	7 24	663 52	259	2 34	2 14	0 3
[illegible]	140 56	36	4 28	6 26	683 07	313	2 11	1 26	-0 23
[illegible]	98 25	27	3 39	3:50	544 07	202	2 42	0 75	-0 55
[illegible]	73:53	21	3 31	3:04	462:29	163	2 50	0 83	-0 43



Checklist #4 - Unbundled Loop - ISDN Capable Repair

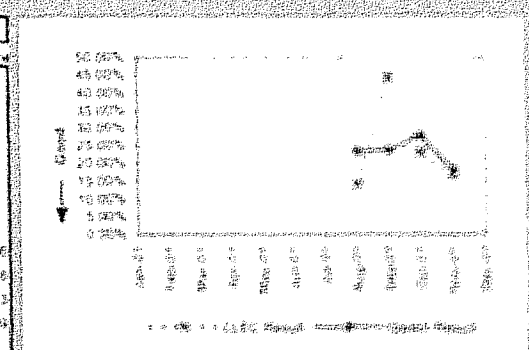
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jan-01	14	53	26 42%	44 09%	60	275	21 82%	0 73	-0 55
Feb-01	13	38	34 21%	47 44%	63	267	24 51%	1 25	-0 24
Mar-01	9	40	22 50%	41 76%	56	283	19 79%	0 41	-0 75
Apr-01	4	25	16 00%	36 66%	43	223	19 28%	-0 39	-1 24
May-01	12	52	23 08%	42 13%	43	254	16 93%	1 04	-0 37
Jun-01	5	37	13 51%	34 19%	60	263	22 81%	-1 26	-1 77
Jul-01	19	58	32 76%	46 93%	70	291	24 06%	1 36	-0 17
Aug-01	4	30	13 33%	33 99%	100	360	27 75%	1 7	2 03
Sep-01	14	37	37 84%	48 50%	54	259	20 85%	2 17	0 32
Oct-01	8	36	22 22%	41 57%	69	313	22 04%	0 04	-0 97
Nov-01	6	27	22 22%	41 57%	39	202	19 31%	0 37	-0 77
Dec-01	5	21	23 81%	42 59%	23	163	14 11%	1 12	-0 33



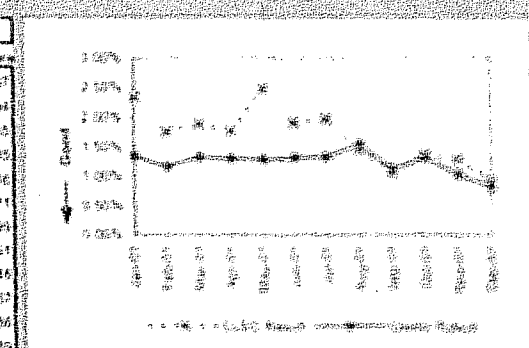
Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	21	14 29%	34 99%	43	185	23 24%	-0 92	1 56
Sep-01	12	27	44 44%	49 69%	26	110	23 64%	2 68	0 28
Oct-01	6	26	23 08%	42 13%	44	159	27 67%	-0 49	-1 3
Nov-01	4	24	16 67%	37 27%	16	89	17 98%	-0 15	-1 08
Dec-01									



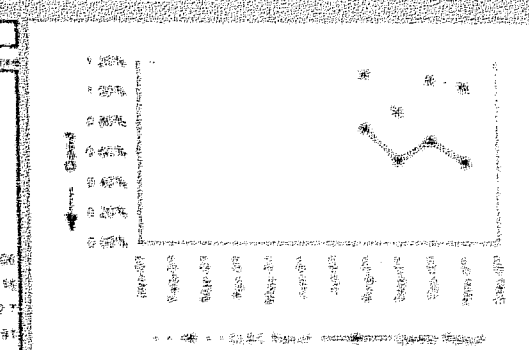
Trouble Rate (Percent) (MR-8)– Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jan-01	341	14571	2 34%	15 12%	2644	195816	1 35%	9 09	5 07
Feb-01	269	15267	1 76%	13 16%	2305	196204	1 17%	6 49	2 94
Mar-01	295	15587	1 89%	13 63%	2550	191052	1 33%	5 84	3 35
Apr-01	274	15502	1 77%	13 18%	2494	190786	1 31%	4 85	1 95
May-01	364	14698	2 48%	15 54%	2454	190136	1 29%	12 27	6 46
Jun-01	286	14984	1 91%	13 68%	2487	188686	1 32%	6 1	2 71
Jul-01	299	15122	1 98%	13 92%	2517	187909	1 34%	6 56	2 94
Aug-01	230	15745	1 46%	12 00%	2697	187280	1 55%	-0 54	-1 51
Sep-01	172	16122	1 07%	10 27%	2111	186329	1 13%	-0 76	-1 46
Oct-01	224	16264	1 38%	11 65%	2453	185014	1 33%	0 55	-0 67
Nov-01	204	15732	1 30%	11 31%	1916	184334	1 04%	3 05	0 86
Dec-01	144	15564	0 93%	9 57%	1512	183312	0 82%	1 33	-0 19



Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

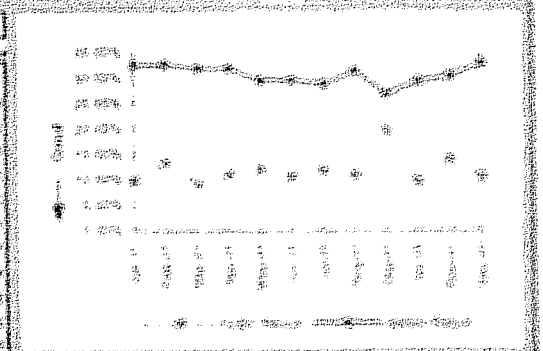
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	176	15745	1 12%	10 51%	1416	187280	0 76%	5 03	2 90
Sep-01	140	16122	0 87%	9 28%	1029	186329	0 55%	5 3	2 96
Oct-01	178	16264	1 08%	10 35%	1249	185014	0 68%	6 28	2 7
Nov-01	162	15732	1 03%	10 10%	993	184334	0 54%	4 68	3 91
Dec-01									



Checklist #4 - Unbundled Loop - ISDN Capable Report

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10 [illegible]

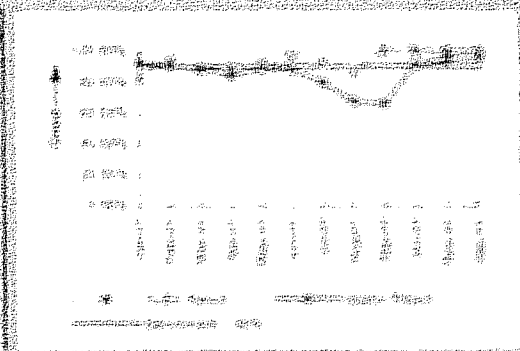
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	[illegible]	[illegible]	[illegible]
Jan-01	37	378	9.79%	29.72%	1268	3912	[illegible]	[illegible]	[illegible]
Feb-01	42	311	13.50%	34.18%	1117	3422	[illegible]	[illegible]	[illegible]
Mar-01	30	325	9.23%	28.95%	1195	3744	[illegible]	[illegible]	[illegible]
Apr-01	34	308	11.04%	31.34%	1166	3660	[illegible]	[illegible]	[illegible]
May-01	50	414	12.08%	32.59%	1025	3477	[illegible]	[illegible]	[illegible]
Jun-01	34	320	10.63%	30.82%	1043	3530	[illegible]	[illegible]	[illegible]
Jul-01	40	339	11.80%	32.26%	1018	3535	[illegible]	[illegible]	[illegible]
Aug-01	28	258	10.85%	31.10%	1318	4215	[illegible]	[illegible]	[illegible]
Sep-01	42	214	19.63%	39.72%	775	2886	[illegible]	[illegible]	[illegible]
Oct-01	24	248	9.68%	29.57%	1015	3466	[illegible]	[illegible]	[illegible]
Nov-01	33	237	13.92%	34.62%	832	2748	[illegible]	[illegible]	[illegible]
Dec-01	17	161	10.56%	30.73%	733	2251	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - [illegible]

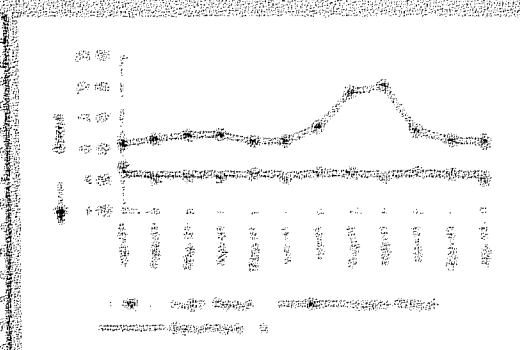
Installation Commitments Met (Percent) (OP-3 – Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Gap & Sim	Parity Score
Jan-01	80	97	82 47%	20860	22564	[illegible]	[illegible]	[illegible]
Feb-01	113	121	93 39%	18329	20260	[illegible]	[illegible]	[illegible]
Mar-01	89	101	88 12%	18375	20777	[illegible]	[illegible]	[illegible]
Apr-01	102	114	89 47%	14666	17481	[illegible]	[illegible]	[illegible]
May-01	89	97	91 75%	8507	9443	[illegible]	[illegible]	[illegible]
Jun-01	105	110	95 45%	7464	8432	[illegible]	[illegible]	[illegible]
Jul-01	79	86	91 86%	4400	5546	[illegible]	[illegible]	[illegible]
Aug-01	76	88	86 36%	5835	6664	[illegible]	[illegible]	[illegible]
Sep-01	23	23	100 00%	6667	10146	[illegible]	[illegible]	[illegible]
Oct-01	18	18	100 00%	6612	5548	[illegible]	[illegible]	[illegible]
Nov-01	6	6	100 00%	7844	8339	[illegible]	[illegible]	[illegible]
Dec-01	6	6	100 00%	7962	8078	[illegible]	[illegible]	[illegible]



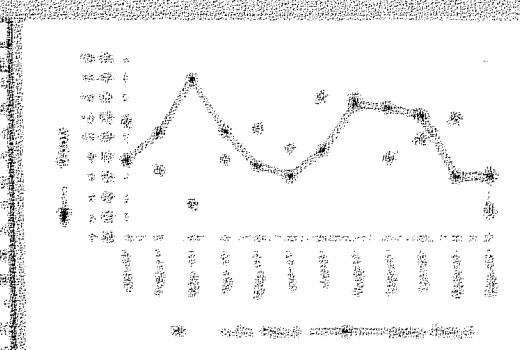
Installation Interval (Average Days) (OP-4 – Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Gap & Sim	Parity Score
Jan-01	341	48	7 10	242364	22344	[illegible]	[illegible]	[illegible]
Feb-01	374	73	5 12	229912	19627	[illegible]	[illegible]	[illegible]
Mar-01	374	66	5 67	249298	20302	[illegible]	[illegible]	[illegible]
Apr-01	448	81	5 53	210832	17309	[illegible]	[illegible]	[illegible]
May-01	398	65	6 12	108050	9879	[illegible]	[illegible]	[illegible]
Jun-01	264	50	5 28	95586	8423	[illegible]	[illegible]	[illegible]
Jul-01	194	31	6 26	79641	6873	[illegible]	[illegible]	[illegible]
Aug-01	248	40	6 20	168943	8848	[illegible]	[illegible]	[illegible]
Sep-01	63	12	5 25	210917	19477	[illegible]	[illegible]	[illegible]
Oct-01	45	7	6 43	125236	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	18	3	6 00	95715	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	21	4	5 25	95895	[illegible]	[illegible]	[illegible]	[illegible]



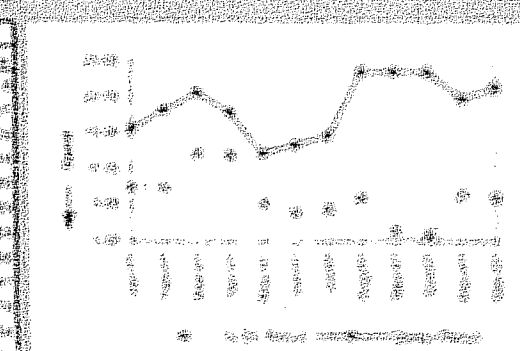
Delayed Days for Non-Facility Reasons (Average Days) (OP-5 – Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Gap & Sim	Parity Score
Jan-01	129	11	11 73	11345	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	20	3	6 67	57903	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	17	5	3 40	21968	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	71	9	7 89	15845	[illegible]	[illegible]	[illegible]	[illegible]
May-01	44	4	11 00	6811	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	18	2	9 00	5156	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	57	4	14 25	7083	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	84	6	14 00	13155	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	24	3	8 00	17325	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	1	10 00	7140	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	36	3	12 00	2940	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	8	3	2 67	1400	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5 – Interval Zone One)

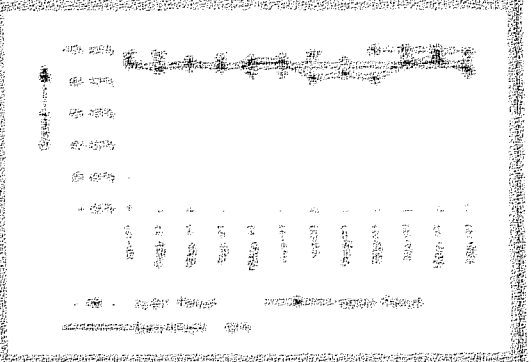
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Gap & Sim	Parity Score
Jan-01	45	6	7 50	3748	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	37	5	7 40	11708	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	86	7	12 29	21136	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	36	3	12 00	16058	[illegible]	[illegible]	[illegible]	[illegible]
May-01	21	4	5 25	2580	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	12	3	4 00	2121	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	18	4	4 50	7063	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	42	7	6 00	46023	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	2	1 50	57437	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	1 00	11644	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	2	6 50	2979	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	1	6 00	2250	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop [illegible]

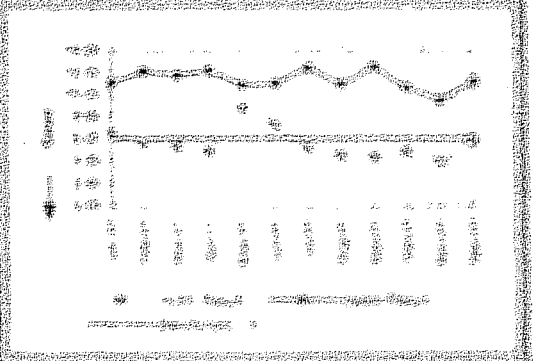
Installation Commitments Met (Percent) (OP-3 - Interim Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Retail Num	Retail Denom
Jan-01	23	24	95.83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	43	45	95.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	43	46	89.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	31	33	93.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	47	55	85.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	34	40	85.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	31	32	96.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	52	56	92.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	27	27	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	26	26	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	16	16	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	31	32	96.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



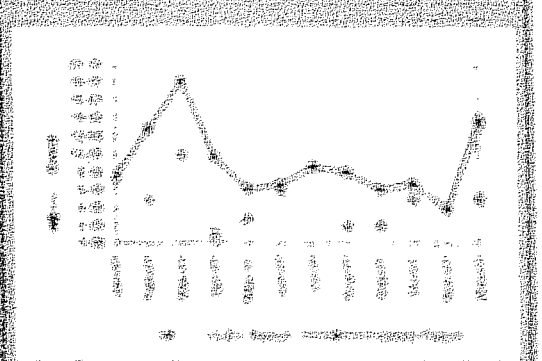
Installation Interval (Average Days) (OP-4 - Interim Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Retail Num	Retail Denom
Jan-01	85	13	6.54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	131	23	5.70	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	160	30	5.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	83	17	4.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	149	17	8.76	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	131	18	7.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	88	17	5.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	150	33	4.55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	78	18	4.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	68	14	4.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	36	9	4.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	111	19	5.84	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



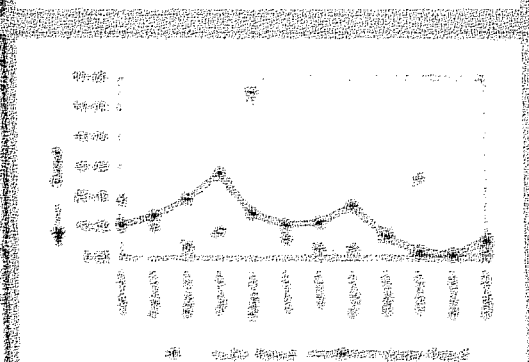
Delayed Days for Non-Facility Reasons (Average Days) (OP-6 - Interim Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Retail Num	Retail Denom
Jan-01				2953	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	10	1	10.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	1	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	20	7	2.86	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	6	1	6.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	3	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	1	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	20	4	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01				27	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6 - Interim Zone Two)

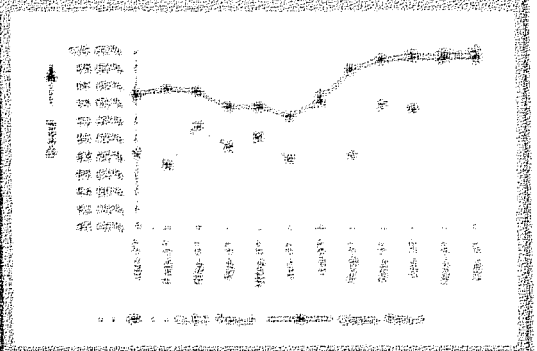
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Retail Num	Retail Denom
Jan-01	19	1	19.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	1	10.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	14	4	3.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	1	9.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	55	1	55.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	30	5	6.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	1	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	2	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	15	2	7.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	79	3	26.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01				[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	1	1.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - ADSL Qualified Installation

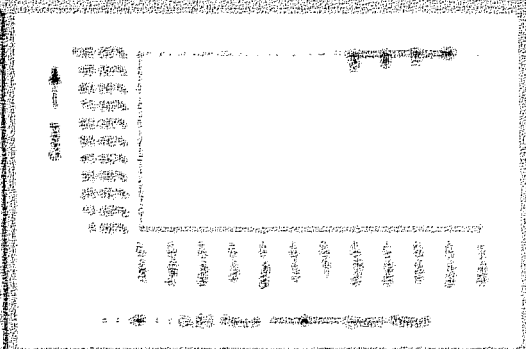
New Service Installation Quality (Percent) (OP-5 — Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01	99	112	88.39%	24420	25682	95.09%	[illegible]	[illegible]
Feb-01	143	164	87.20%	27422	28657	95.69%	[illegible]	[illegible]
Mar-01	161	176	91.48%	26620	27903	95.40%	[illegible]	[illegible]
Apr-01	148	166	89.16%	23773	25387	93.64%	[illegible]	[illegible]
May-01	149	165	90.30%	16895	18040	93.65%	[illegible]	[illegible]
Jun-01	144	164	87.80%	11945	12905	92.56%	[illegible]	[illegible]
Jul-01	134	141	95.04%	8833	9372	94.25%	[illegible]	[illegible]
Aug-01	119	135	88.15%	7396	7561	97.82%	[illegible]	[illegible]
Sep-01	123	131	93.89%	9730	9833	98.95%	[illegible]	[illegible]
Oct-01	141	151	93.38%	10145	10228	99.19%	[illegible]	[illegible]
Nov-01	145	146	99.32%	9098	9170	99.21%	[illegible]	[illegible]
Dec-01	108	108	100.00%	8408	8469	99.28%	[illegible]	[illegible]



New Service Installation Quality (Percent) (OP-5* — Interval Zone One and Two)

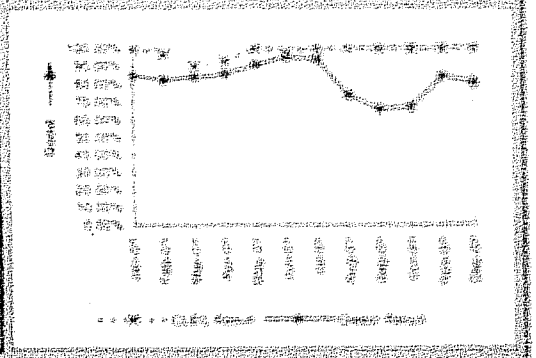
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	125	135	92.59%	7428	7561	98.24%	[illegible]	[illegible]
Sep-01	124	131	94.66%	9756	9833	99.22%	[illegible]	[illegible]
Oct-01	145	151	96.03%	10169	10228	99.42%	[illegible]	[illegible]
Nov-01	145	146	99.32%	9108	9170	99.32%	[illegible]	[illegible]
Dec-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

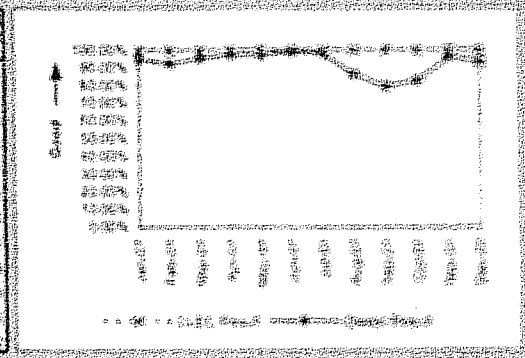
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01	20	20	100.00%	3256	3828	85.06%	-1.87	[illegible]
Feb-01	32	33	96.97%	3187	3869	82.37%	2.19	[illegible]
Mar-01	29	32	90.63%	3541	4208	84.15%	[illegible]	[illegible]
Apr-01	27	29	93.10%	3516	4108	85.59%	[illegible]	[illegible]
May-01	23	23	100.00%	4378	4824	90.75%	[illegible]	[illegible]
Jun-01	39	40	97.50%	3840	4044	94.96%	[illegible]	[illegible]
Jul-01	30	30	100.00%	3349	3572	93.76%	[illegible]	[illegible]
Aug-01	31	31	100.00%	3690	5007	73.70%	[illegible]	[illegible]
Sep-01	20	20	100.00%	2112	3195	66.10%	[illegible]	[illegible]
Oct-01	25	25	100.00%	2097	3129	67.02%	[illegible]	[illegible]
Nov-01	13	13	100.00%	1797	2138	84.05%	[illegible]	[illegible]
Dec-01	14	14	100.00%	1692	2101	80.53%	[illegible]	[illegible]



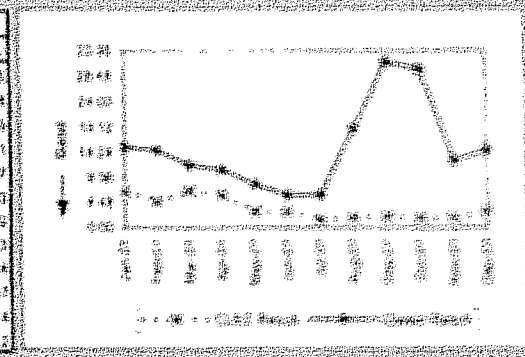
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01	20	20	100.00%	3622	3828	94.62%	[illegible]	[illegible]
Feb-01	33	33	100.00%	3567	3869	92.19%	[illegible]	[illegible]
Mar-01	32	32	100.00%	4012	4208	95.34%	[illegible]	[illegible]
Apr-01	29	29	100.00%	3991	4108	97.15%	[illegible]	[illegible]
May-01	23	23	100.00%	4682	4824	97.06%	[illegible]	[illegible]
Jun-01	40	40	100.00%	4001	4044	98.94%	[illegible]	[illegible]
Jul-01	32	32	100.00%	3489	3572	97.68%	[illegible]	[illegible]
Aug-01	31	31	100.00%	4309	5007	86.06%	[illegible]	[illegible]
Sep-01	20	20	100.00%	2537	3205	79.10%	[illegible]	[illegible]
Oct-01	25	25	100.00%	2627	3180	82.61%	[illegible]	[illegible]
Nov-01	13	13	100.00%	2074	2167	95.71%	[illegible]	[illegible]
Dec-01	14	14	100.00%	1979	2128	93.00%	[illegible]	[illegible]



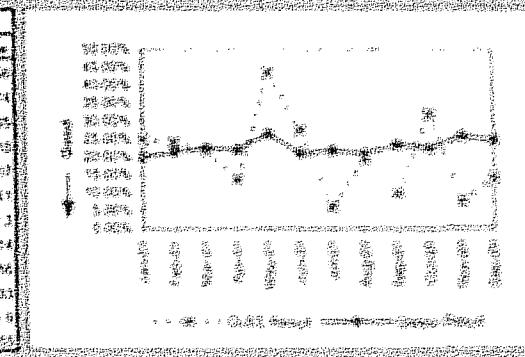
Mean Time to Restore (Hours:Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01	142:01	20	7:06	59181:09	3828	15:28	[illegible]	[illegible]
Feb-01	168:08	33	5:06	57837:39	3869	14:57	[illegible]	[illegible]
Mar-01	230:07	32	7:11	50891:42	4208	12:06	[illegible]	[illegible]
Apr-01	182:42	29	6:18	45728:13	4108	11:08	[illegible]	[illegible]
May-01	71:37	23	3:07	40695:10	4824	8:26	[illegible]	[illegible]
Jun-01	122:20	40	3:04	25534:59	4044	6:19	[illegible]	[illegible]
Jul-01	50:01	32	1:34	22866:01	3572	6:24	[illegible]	[illegible]
Aug-01	61:15	31	1:59	95574:34	5007	19:05	[illegible]	[illegible]
Sep-01	45:31	20	2:17	101056:09	3205	31:32	[illegible]	[illegible]
Oct-01	46:14	25	1:51	96178:58	3180	30:15	[illegible]	[illegible]
Nov-01	25:57	13	2:00	27832:37	2167	12:51	[illegible]	[illegible]
Dec-01	44:29	14	3:11	31761:54	2128	14:56	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

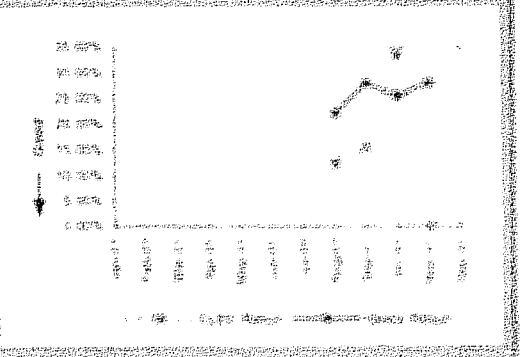
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01	5	20	25.00%	769	3828	20.09%	[illegible]	[illegible]
Feb-01	8	33	24.24%	827	3869	21.38%	[illegible]	[illegible]
Mar-01	7	32	21.88%	948	4208	22.53%	[illegible]	[illegible]
Apr-01	4	29	13.79%	904	4108	22.01%	[illegible]	[illegible]
May-01	10	23	43.48%	1276	4824	26.45%	[illegible]	[illegible]
Jun-01	11	40	27.50%	855	4044	21.14%	[illegible]	[illegible]
Jul-01	2	32	6.25%	783	3572	21.92%	[illegible]	[illegible]
Aug-01	6	31	19.35%	1052	5007	21.01%	[illegible]	[illegible]
Sep-01	2	20	10.00%	750	3205	23.40%	[illegible]	[illegible]
Oct-01	8	25	32.00%	715	3180	22.48%	[illegible]	[illegible]
Nov-01	1	13	7.69%	556	2167	25.66%	[illegible]	[illegible]
Dec-01	2	14	14.29%	525	2128	24.67%	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

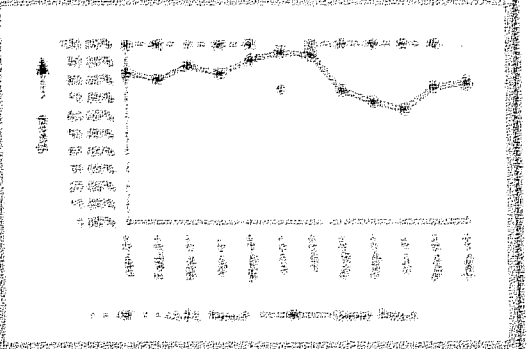
Repair Repeat Report Rate (Percent) (MR-7) -- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2	16	12 50%	520	3716	22 05%	[illegible]	[illegible]
Sep-01	2	13	15 38%	519	1871	27 74%	[illegible]	[illegible]
Oct-01	4	12	33 33%	471	1856	25 38%	[illegible]	[illegible]
Nov-01	0	4	0 00%	403	1450	27 79%	[illegible]	[illegible]
Dec-01								



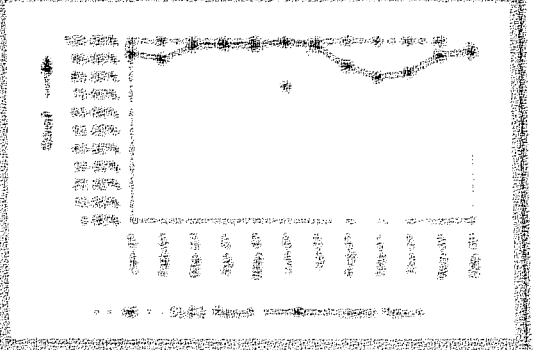
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01	1	1	100 00%	525	624	84 13%	[illegible]	[illegible]
Feb-01	3	3	100 00%	569	707	80 48%	[illegible]	[illegible]
Mar-01	1	1	100 00%	615	698	88 11%	[illegible]	[illegible]
Apr-01	6	6	100 00%	497	592	83 95%	[illegible]	[illegible]
May-01	2	2	100 00%	690	757	91 15%	[illegible]	[illegible]
Jun-01	3	4	75 00%	653	685	95 33%	[illegible]	[illegible]
Jul-01	2	2	100 00%	617	658	93 77%	[illegible]	[illegible]
Aug-01	14	14	100 00%	609	824	73 91%	[illegible]	[illegible]
Sep-01	5	5	100 00%	298	440	67 73%	[illegible]	[illegible]
Oct-01	3	3	100 00%	322	509	63 26%	[illegible]	[illegible]
Nov-01	4	4	100 00%	277	364	76 10%	[illegible]	[illegible]
Dec-01				271	349	77 68%		



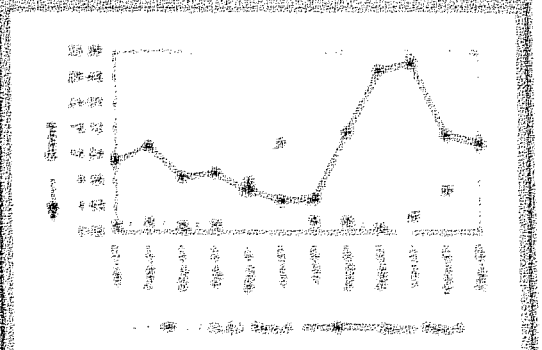
All Troubles Cleared within 48 hours (Percent) (MR-4) -- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01	1	1	100 00%	582	624	93 27%	[illegible]	[illegible]
Feb-01	3	3	100 00%	637	707	90 10%	[illegible]	[illegible]
Mar-01	1	1	100 00%	679	698	97 28%	[illegible]	[illegible]
Apr-01	6	6	100 00%	580	592	97 97%	[illegible]	[illegible]
May-01	2	2	100 00%	736	757	97 23%	[illegible]	[illegible]
Jun-01	3	4	75 00%	681	685	99 42%	[illegible]	[illegible]
Jul-01	2	2	100 00%	642	658	97 57%	[illegible]	[illegible]
Aug-01	14	14	100 00%	709	824	86 04%	[illegible]	[illegible]
Sep-01	5	5	100 00%	351	440	79 77%	[illegible]	[illegible]
Oct-01	3	3	100 00%	424	513	82 65%	[illegible]	[illegible]
Nov-01	4	4	100 00%	341	371	91 91%	[illegible]	[illegible]
Dec-01				331	352	94 03%		



Mean Time to Restore (Hours Minutes) (MR-6) -- Interval Zone Two

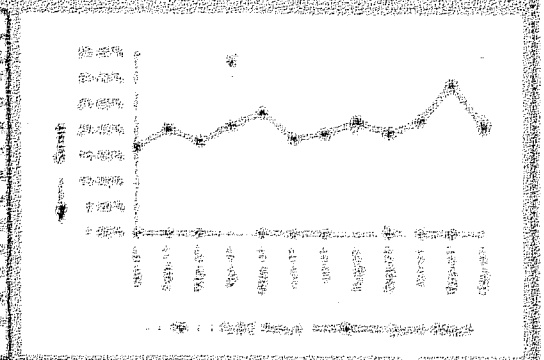
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Parity Score
Jan-01	1 17	1	1 17	8295 32	624	13 18	[illegible]	[illegible]
Feb-01	6 07	3	2 02	11317 01	707	16 00	[illegible]	[illegible]
Mar-01	1 17	1	1 17	7199 19	698	10 19	[illegible]	[illegible]
Apr-01	8 56	6	1 29	6577 47	592	11 07	[illegible]	[illegible]
May-01	19 00	2	9 30	5840 56	757	7 71	[illegible]	[illegible]
Jun-01	66 46	4	16 42	4070 00	685	5 94	[illegible]	[illegible]
Jul-01	4 15	2	2 08	4123 13	658	6 26	[illegible]	[illegible]
Aug-01	28 50	14	2 04	15226 27	824	18 48	[illegible]	[illegible]
Sep-01	3 40	5	0 44	13230 33	440	30 04	[illegible]	[illegible]
Oct-01	9 17	3	3 06	16161 33	513	31 50	[illegible]	[illegible]
Nov-01	31 29	4	7 52	6709 20	371	18 05	[illegible]	[illegible]
Dec-01				5829 23	352	16 57		



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

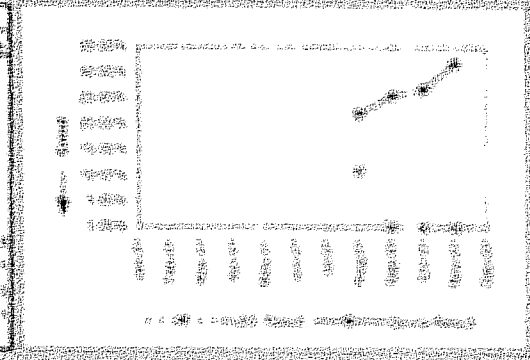
Repair Repeat Report Rate (Percent) (MR-7 – Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max 2 Sig	Pass Fail
Jan-01	0	1	0.00%	105	624	16.83%	[illegible]	[illegible]
Feb-01	0	3	0.00%	144	707	20.37%	[illegible]	[illegible]
Mar-01	0	1	0.00%	125	698	17.93%	[illegible]	[illegible]
Apr-01	2	6	33.33%	124	592	20.95%	[illegible]	[illegible]
May-01	0	2	0.00%	178	757	23.51%	[illegible]	[illegible]
Jun-01	0	4	0.00%	126	685	18.39%	[illegible]	[illegible]
Jul-01	0	2	0.00%	128	658	19.45%	[illegible]	[illegible]
Aug-01	3	14	21.43%	180	824	21.84%	[illegible]	[illegible]
Sep-01	0	5	0.00%	86	449	19.05%	[illegible]	[illegible]
Oct-01	0	3	0.00%	112	513	21.83%	[illegible]	[illegible]
Nov-01	0	4	0.00%	107	371	28.84%	[illegible]	[illegible]
Dec-01				73	352	20.74%		



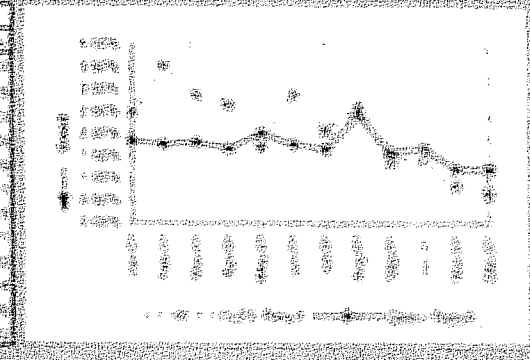
Repair Repeat Report Rate (Percent) (MR-7* – Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max 2 Sig	Pass Fail
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	9	11.11%	125	560	22.32%	[illegible]	[illegible]
Sep-01	0	3	0.00%	53	242	21.91%	[illegible]	[illegible]
Oct-01	0	3	0.00%	81	302	26.82%	[illegible]	[illegible]
Nov-01	0	3	0.00%	69	217	31.80%	[illegible]	[illegible]
Dec-01								



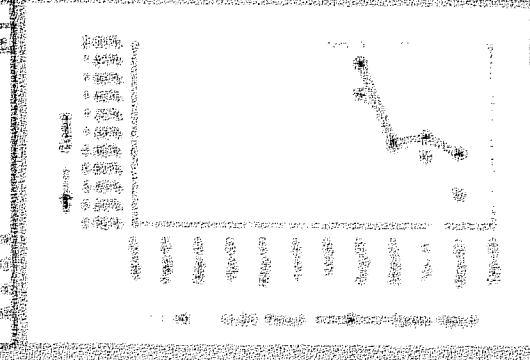
Trouble Rate (Percent) (MR-8 – Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max 2 Sig	Pass Fail
Jan-01	21	845	2.49%	4452	242361	1.84%	[illegible]	[illegible]
Feb-01	36	1019	3.53%	4576	252510	1.81%	[illegible]	[illegible]
Mar-01	33	1135	2.91%	4906	267266	1.84%	[illegible]	[illegible]
Apr-01	35	1311	2.67%	4700	279790	1.68%	[illegible]	[illegible]
May-01	25	1445	1.73%	5581	276634	2.02%	[illegible]	[illegible]
Jun-01	44	1517	2.90%	4729	266263	1.78%	[illegible]	[illegible]
Jul-01	34	1615	2.11%	4230	252162	1.68%	[illegible]	[illegible]
Aug-01	45	1714	2.63%	5831	238364	2.45%	[illegible]	[illegible]
Sep-01	25	1807	1.38%	3645	227623	1.60%	[illegible]	[illegible]
Oct-01	28	1953	1.43%	3693	217706	1.69%	[illegible]	[illegible]
Nov-01	17	2029	0.84%	2538	208053	1.22%	[illegible]	[illegible]
Dec-01	14	2096	0.67%	2480	200983	1.23%	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8* – Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max 2 Sig	Pass Fail
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	25	1714	1.46%	4284	238364	1.80%	[illegible]	[illegible]
Sep-01	16	1807	0.89%	2117	227623	0.93%	[illegible]	[illegible]
Oct-01	15	1953	0.77%	2158	217706	0.99%	[illegible]	[illegible]
Nov-01	7	2029	0.35%	1667	208053	0.80%	[illegible]	[illegible]
Dec-01								



CONTINUATION

[~~54~~] 7

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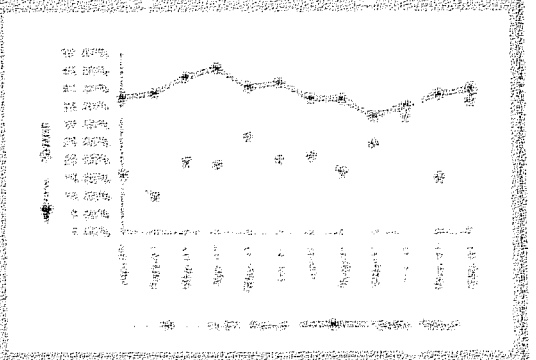
Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR 10) - Interval Zone One and Two

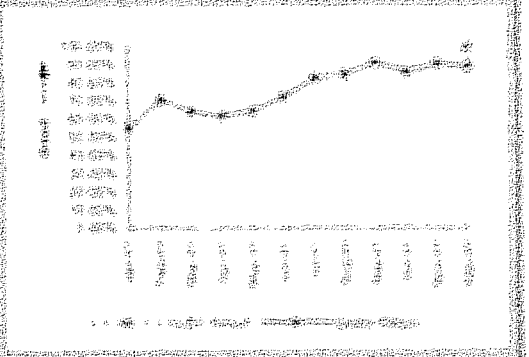
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Jan-01	4	25	16.00%	2667	7115	37.46%	[illegible]	[illegible]
Feb-01	4	40	10.00%	2882	7458	38.64%	[illegible]	[illegible]
Mar-01	8	41	19.51%	3764	8670	43.41%	[illegible]	[illegible]
Apr-01	8	43	18.60%	3960	8660	45.73%	[illegible]	[illegible]
May-01	9	34	26.47%	3787	9368	40.42%	[illegible]	[illegible]
Jun-01	11	55	20.00%	3373	8102	41.63%	[illegible]	[illegible]
Jul-01	9	43	20.93%	2498	6728	37.13%	[illegible]	[illegible]
Aug-01	9	54	16.67%	3429	9260	37.03%	[illegible]	[illegible]
Sep-01	8	33	24.24%	1706	5351	31.88%	[illegible]	[illegible]
Oct-01	13	41	31.71%	1992	5685	35.04%	[illegible]	[illegible]
Nov-01	3	20	15.00%	1569	4107	38.20%	[illegible]	[illegible]
Dec-01	8	22	36.36%	1622	4102	39.54%	[illegible]	[illegible]



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

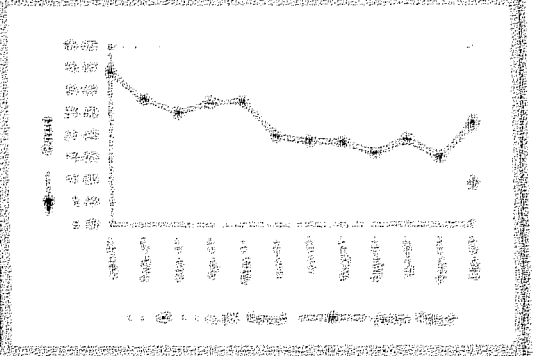
Installation Commitments Met (Percent) (OP-3 -- Interval Zone One)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sci	Parity Sci
Jan-01					90	163	55.21%		
Feb-01					141	200	70.50%		
Mar-01					127	198	64.14%		
Apr-01					111	160	61.67%		
May-01					98	152	64.47%		
Jun-01					139	192	72.40%		
Jul-01					141	171	82.46%		
Aug-01					140	165	84.85%		
Sep-01					212	233	90.99%		
Oct-01					169	197	85.79%		
Nov-01					156	173	90.17%		
Dec-01	1	1	100.00%	0.00%	141	159	88.68%	-0.36	1.00



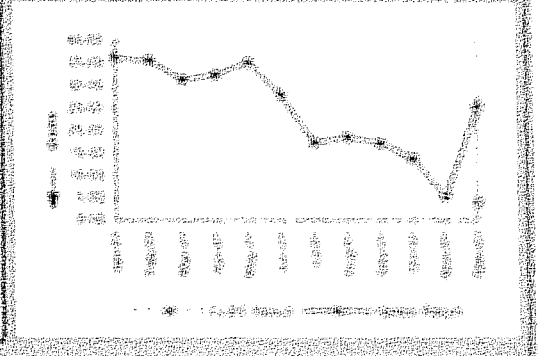
Installation Interval (Average Days) (OP-4 -- Interval Zone One)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sci	Parity Sci
Jan-01					5436	156	34.76		
Feb-01					5579	200	27.90		
Mar-01					4937	198	24.93		
Apr-01					4882	179	27.27		
May-01					4135	151	27.38		
Jun-01					3745	189	19.81		
Jul-01					7591	406	18.71		
Aug-01					6752	365	18.50		
Sep-01					6060	505	18.98		
Oct-01					9992	526	19.00		
Nov-01					4794	317	15.12		
Dec-01	37	4	9.25	3.77	6204	273	22.73	1.15	0.1



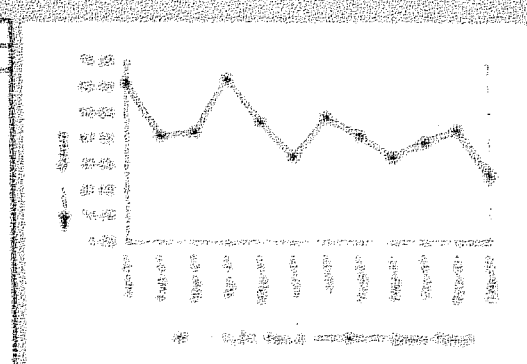
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A -- Interval Zone One)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sci	Parity Sci
Jan-01					1447	40	36.17		
Feb-01					1527	43	35.51		
Mar-01					1381	44	31.39		
Apr-01					1816	56	32.43		
May-01					1091	31	35.19		
Jun-01					1062	38	27.95		
Jul-01					1507	104	17.38		
Aug-01					1697	91	18.65		
Sep-01					1513	87	17.39		
Oct-01					1864	135	13.81		
Nov-01					392	161	5.54		
Dec-01	12	3	4.00	1.73	1250	49	25.51	-0.82	1.34



Delayed Days for Facility Reasons (Average Days) (OP-6B -- Interval Zone One)

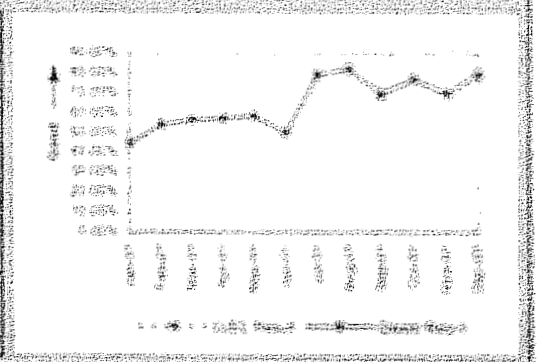
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sci	Parity Sci
Jan-01					2046	33	62.00		
Feb-01					658	16	41.12		
Mar-01					1156	27	42.81		
Apr-01					826	13	63.54		
May-01					1076	23	46.78		
Jun-01					498	15	33.20		
Jul-01					291	6	48.50		
Aug-01					248	6	41.33		
Sep-01					263	8	32.88		
Oct-01					366	10	36.60		
Nov-01					217	5	43.40		
Dec-01					129	5	25.80		



Checklist #4 - Unbundled Loop - Installation for DS1 and Higher

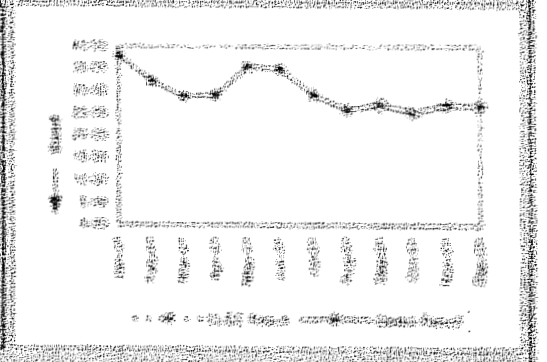
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Nov 2 Tier	Priority Sub
Jan-01					20	45	44.44%		
Feb-01					33	61	54.10%		
Mar-01					45	80	56.25%		
Apr-01					43	75	57.33%		
May-01					34	58	58.62%		
Jun-01					29	58	50.00%		
Jul-01					34	43	79.07%		
Aug-01					50	61	81.97%		
Sep-01					41	59	69.49%		
Oct-01					56	73	76.71%		
Nov-01					64	92	69.57%		
Dec-01					64	81	79.01%		



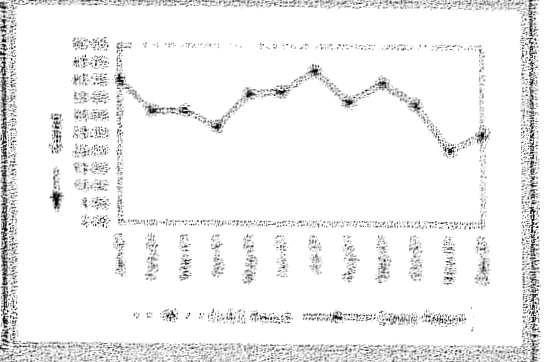
Installation interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Nov 2 Tier	Priority Sub
Jan-01					1710	45	38.00		
Feb-01					1962	61	32.16		
Mar-01					2302	80	28.78		
Apr-01					2180	75	29.07		
May-01					2053	58	35.40		
Jun-01					2023	58	34.88		
Jul-01					4543	156	29.12		
Aug-01					3568	138	25.84		
Sep-01					3675	136	27.02		
Oct-01					5168	204	25.32		
Nov-01					4316	162	26.64		
Dec-01					3594	135	26.62		



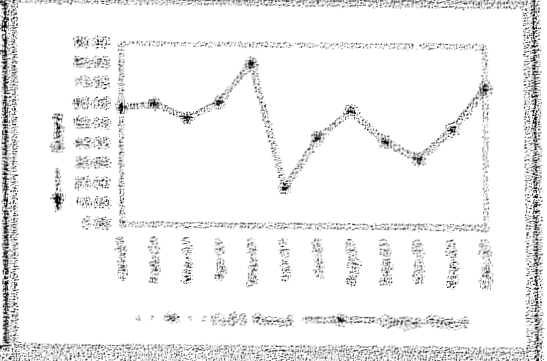
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Nov 2 Tier	Priority Sub
Jan-01					725	18	40.28		
Feb-01					567	16	35.43		
Mar-01					857	27	31.74		
Apr-01					517	19	27.21		
May-01					565	16	35.62		
Jun-01					931	25	37.24		
Jul-01					2248	52	43.23		
Aug-01					1506	44	34.23		
Sep-01					1516	35	43.31		
Oct-01					2261	67	33.75		
Nov-01					1641	66	24.86		
Dec-01					940	37	25.41		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

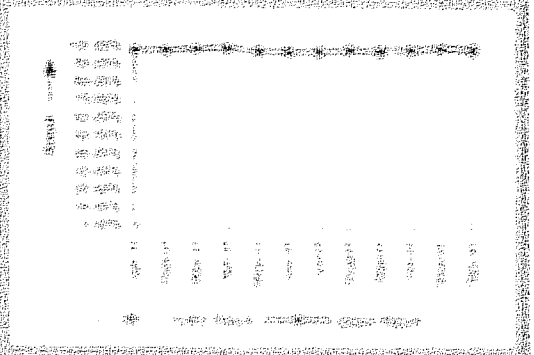
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Nov 2 Tier	Priority Sub
Jan-01					437	7	58.14		
Feb-01					724	13	55.69		
Mar-01					426	8	53.25		
Apr-01					798	13	61.38		
May-01					647	9	66.88		
Jun-01					75	4	18.75		
Jul-01					264	6	44.00		
Aug-01					347	6	57.83		
Sep-01					337	8	42.13		
Oct-01					202	6	33.67		
Nov-01					537	11	48.82		
Dec-01					485	7	69.29		



Checklist #4 - Unbundled Loop - Installation for [illegible]

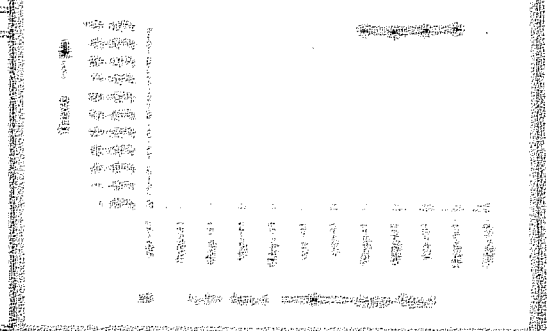
New Service Installation Quality (Percent) (OP-5 – Interval Zone One and Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mon 2 Sep	Sunday Sep
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



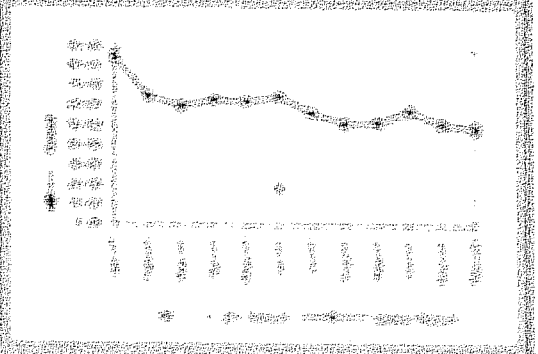
New Service Installation Quality (Percent) (OP-5 – Interval Zone One and Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mon 2 Sep	Sunday Sep
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5)

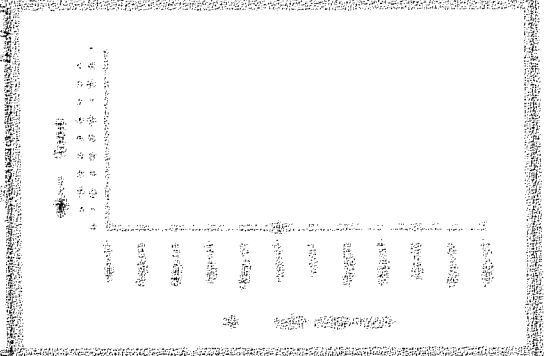
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mon 2 Sep	Sunday Sep
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	19	1	19.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Checklist #4 - Unfounded Loop Installation for [illegible] and [illegible]

Count of Pending Orders Delayed for Facilities Reasons Unfounded Loop [illegible]

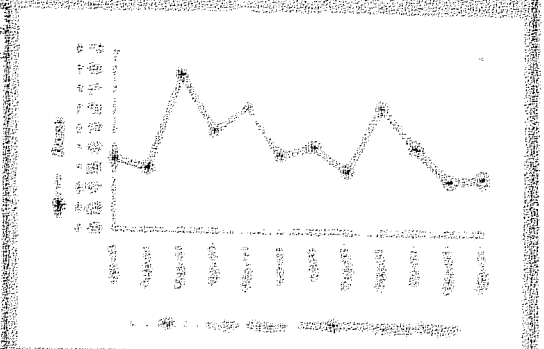
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #4 - Unbundled Loop

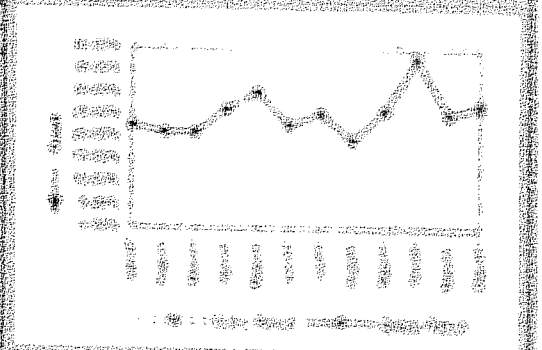
Mean Time to Restore (Hours Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



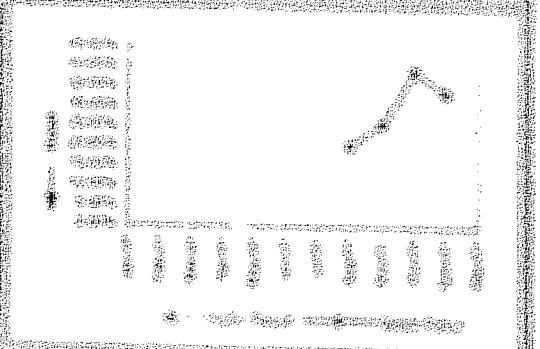
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



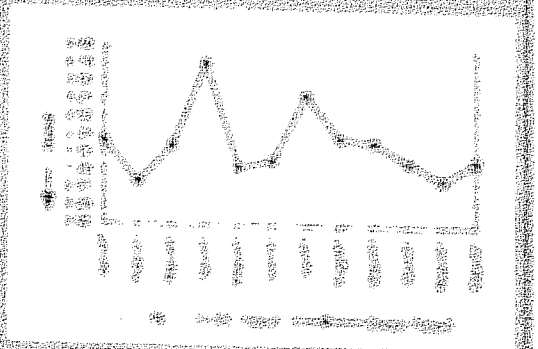
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Mean Time to Restore (Hours Minutes) [illegible]

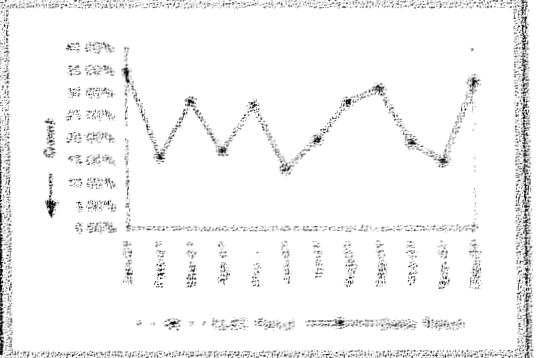
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

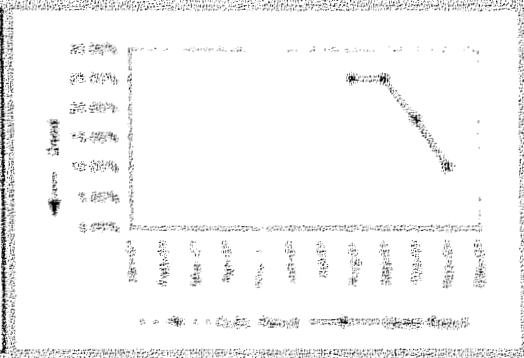
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					9	26	34.62%		
Feb-01					6	38	15.79%		
Mar-01					12	43	27.91%		
Apr-01					6	35	17.14%		
May-01					9	33	27.27%		
Jun-01					5	38	13.16%		
Jul-01					10	51	19.61%		
Aug-01					12	43	27.91%		
Sep-01					12	39	30.77%		
Oct-01					7	37	18.92%		
Nov-01					4	27	14.81%		
Dec-01					10	31	32.26%		



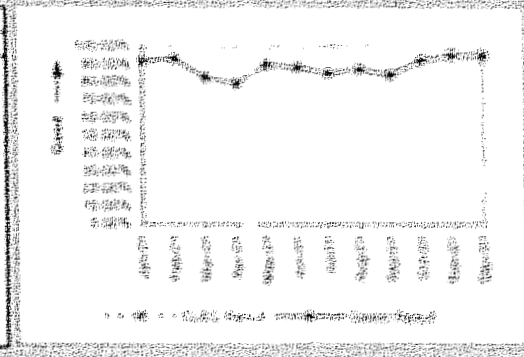
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					9	36	25.00%		
Sep-01					7	28	25.00%		
Oct-01					4	22	18.18%		
Nov-01					1	10	10.00%		
Dec-01									



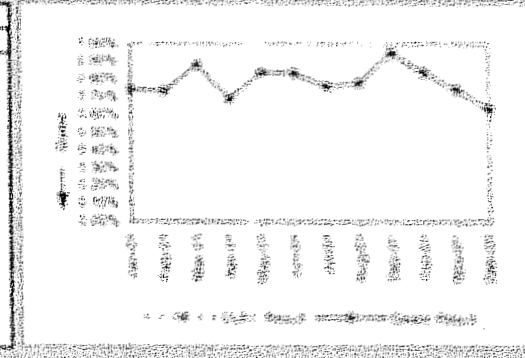
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					122	133	91.73%		
Feb-01					124	133	93.23%		
Mar-01					134	162	82.72%		
Apr-01					103	130	79.23%		
May-01					143	159	89.94%		
Jun-01					142	161	88.20%		
Jul-01					128	150	85.33%		
Aug-01					136	156	87.18%		
Sep-01					162	193	83.94%		
Oct-01					159	172	92.44%		
Nov-01					146	154	94.81%		
Dec-01					127	134	94.78%		



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

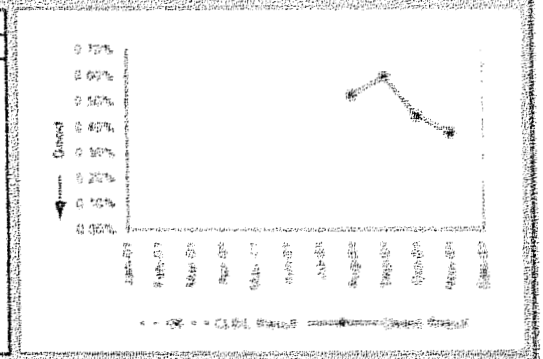
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					133	17884	0.74%		
Feb-01					133	18148	0.73%		
Mar-01					162	18420	0.88%		
Apr-01					130	18724	0.69%		
May-01					159	18987	0.84%		
Jun-01					161	19342	0.83%		
Jul-01					150	19686	0.76%		
Aug-01					156	20036	0.78%		
Sep-01					193	20400	0.95%		
Oct-01					172	20591	0.84%		
Nov-01					154	20806	0.74%		
Dec-01					134	21020	0.64%		



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

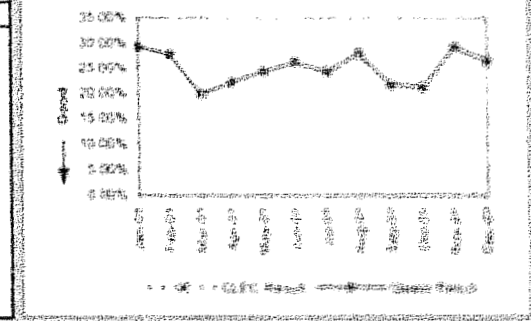
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					105	20036	0.52%		
Sep-01					121	20400	0.59%		
Oct-01					91	20591	0.44%		
Nov-01					78	20806	0.37%		
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

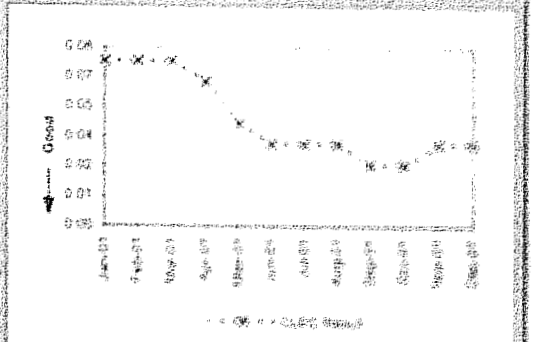
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					55	188	29.26%		
Feb-01					51	184	27.72%		
Mar-01					40	202	19.80%		
Apr-01					37	167	22.16%		
May-01					51	210	24.29%		
Jun-01					57	218	26.15%		
Jul-01					48	198	24.24%		
Aug-01					60	216	27.78%		
Sep-01					53	246	21.54%		
Oct-01					46	218	21.10%		
Nov-01					63	217	29.03%		
Dec-01					48	182	26.37%		



Checklist #4 - Unbundled Loop Cutovers

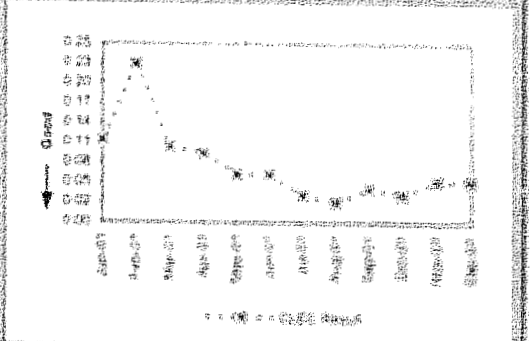
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop - Analog (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	882:20	6672	0:08
Feb-01	1125:14	8015	0:08
Mar-01	1272:52	9626	0:08
Apr-01	1255:28	10207	0:07
May-01	947:31	12358	0:05
Jun-01	766:45	11882	0:04
Jul-01	671:03	10884	0:04
Aug-01	715:15	12138	0:04
Sep-01	680:05	11766	0:03
Oct-01	1158:29	20448	0:03
Nov-01	1043:21	17336	0:04
Dec-01	1062:47	17775	0:04



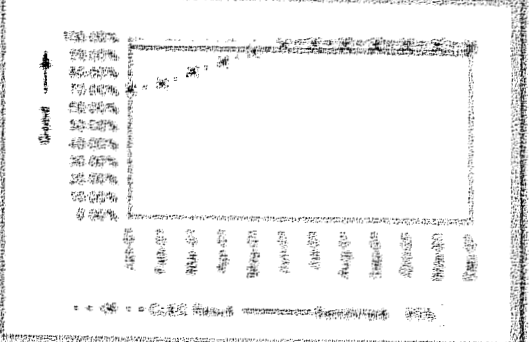
OP-7 - Coordinated "Hot Cut" Interval - Unbundled Loops (Hours:Minutes) Unbundled Loop Other (OP-7)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	15:17	74	0:12
Feb-01	40:29	107	0:23
Mar-01	4:08	23	0:11
Apr-01	8:33	49	0:10
May-01	4:48	44	0:07
Jun-01	4:14	35	0:07
Jul-01	1:40	27	0:04
Aug-01	6:16	111	0:03
Sep-01	7:59	90	0:05
Oct-01	3:21	55	0:04
Nov-01	4:35	49	0:06
Dec-01	4:39	50	0:06



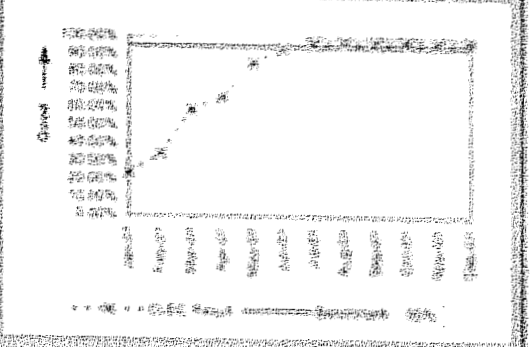
Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	1677	2360	71.06%
Feb-01	2033	2719	74.77%
Mar-01	2622	3190	82.19%
Apr-01	3102	3529	87.90%
May-01	4413	4700	93.89%
Jun-01	4672	4764	98.07%
Jul-01	4300	4342	99.03%
Aug-01	4434	4477	99.04%
Sep-01	4415	4462	98.95%
Oct-01	7401	7447	99.38%
Nov-01	5889	5925	99.39%
Dec-01	6173	6247	98.82%



Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)

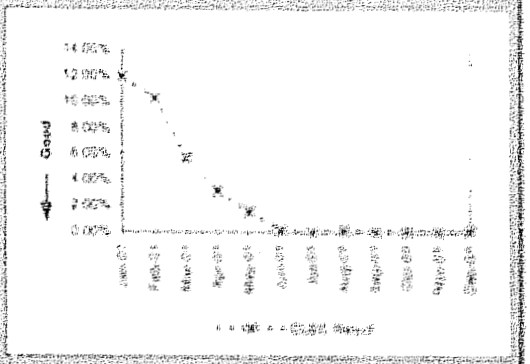
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	616	2582	23.86%
Feb-01	958	2752	34.81%
Mar-01	1403	2372	59.15%
Apr-01	1745	2629	66.38%
May-01	1926	2252	85.52%
Jun-01	1661	1771	93.79%
Jul-01	1530	1591	96.17%
Aug-01	2354	2423	97.15%
Sep-01	1878	1950	96.31%
Oct-01	1845	1892	97.52%
Nov-01	1171	1210	96.78%
Dec-01	1177	1204	97.76%



Checklist #4 - Unbundled Loop Cutovers

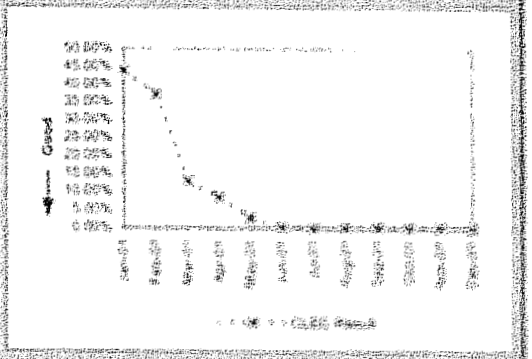
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	289	2414	11.97%
Feb-01	289	2804	10.31%
Mar-01	194	3406	5.70%
Apr-01	118	3733	3.16%
May-01	74	4700	1.57%
Jun-01	7	4764	0.15%
Jul-01	1	4342	0.02%
Aug-01	6	4477	0.13%
Sep-01	2	4462	0.04%
Oct-01	6	7447	0.08%
Nov-01	3	5925	0.05%
Dec-01	11	6247	0.18%



Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)

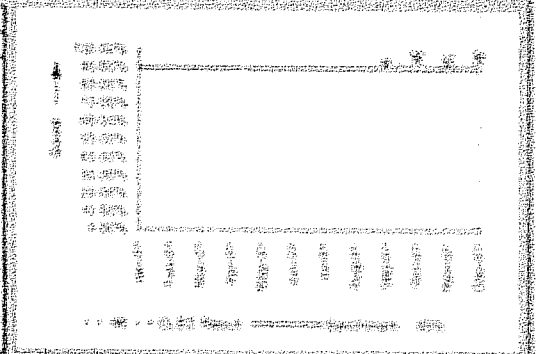
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	1141	2598	43.92%
Feb-01	1090	2927	37.24%
Mar-01	353	2718	12.99%
Apr-01	233	2756	8.45%
May-01	67	2252	2.98%
Jun-01	8	1771	0.45%
Jul-01	1	1591	0.06%
Aug-01	4	2423	0.17%
Sep-01	6	1950	0.31%
Oct-01	5	1892	0.26%
Nov-01	3	1210	0.25%
Dec-01	2	1204	0.17%



Checklist #4 - Unbundled Loop - Conditioned

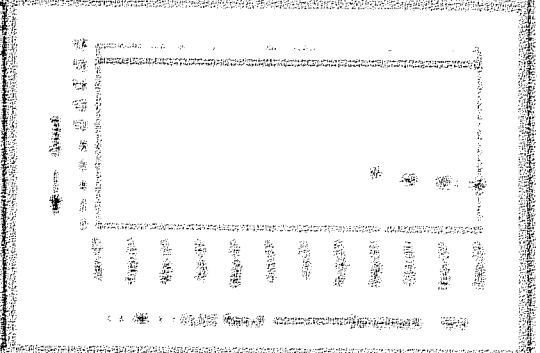
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	650	697	93.26%	25.08%
Oct-01	1153	1196	96.40%	18.62%
Nov-01	847	898	94.32%	23.14%
Dec-01	929	962	96.57%	18.20%



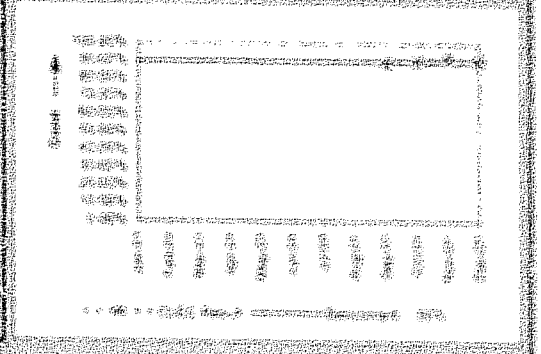
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	3442	608	5.66	4.32
Oct-01	4845	970	4.99	3.42
Nov-01	3567	733	4.87	3.69
Dec-01	3792	838	4.53	2.26



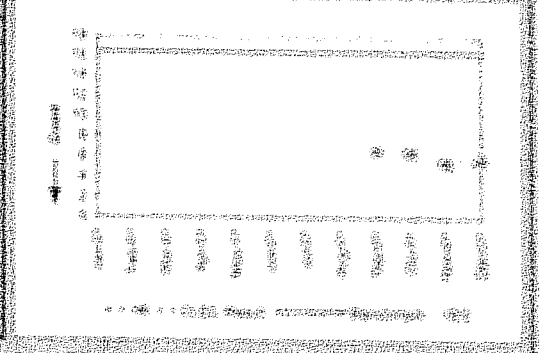
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	155	173	89.60%	30.53%
Oct-01	226	250	90.40%	29.46%
Nov-01	181	197	91.88%	27.32%
Dec-01	142	157	90.45%	29.40%



Installation Interval (Average Days) (OP-4)-- Interval Zone Two

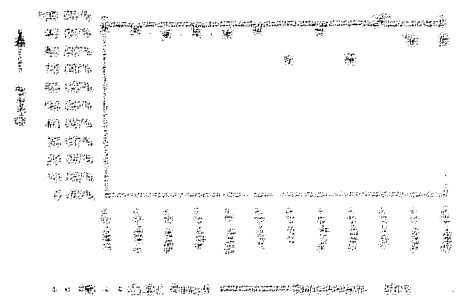
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	976	146	6.68	4.62
Oct-01	1266	193	6.56	6.53
Nov-01	880	158	5.57	4.24
Dec-01	760	129	5.89	4.35



Checklist #4 - Line Sharing Installation

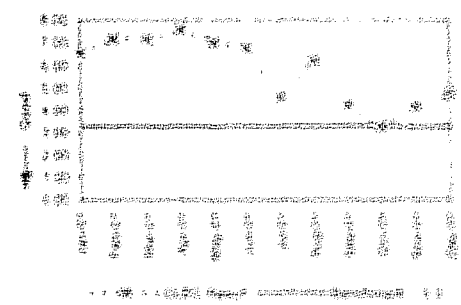
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	116	124	93.55%	24.57%
Feb-01	119	129	92.25%	26.74%
Mar-01	124	139	89.21%	31.03%
Apr-01	109	120	90.83%	28.85%
May-01	43	48	89.58%	30.55%
Jun-01	55	60	91.67%	27.64%
Jul-01	15	20	75.00%	43.30%
Aug-01	21	23	91.30%	28.18%
Sep-01	15	20	75.00%	43.30%
Oct-01	30	31	96.77%	17.67%
Nov-01	119	139	85.61%	35.10%
Dec-01	171	199	85.93%	34.77%



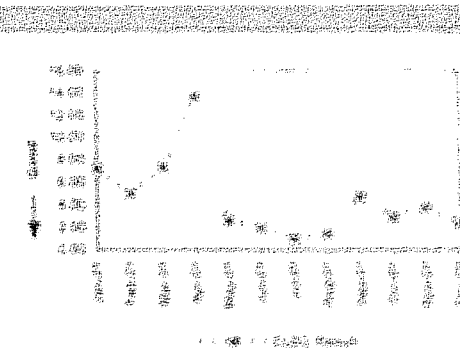
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	811	123	6.59	3.97
Feb-01	915	127	7.20	5.69
Mar-01	989	138	7.17	3.66
Apr-01	873	115	7.59	5.93
May-01	324	46	7.04	5.16
Jun-01	407	60	6.78	3.47
Jul-01	92	20	4.60	2.91
Aug-01	150	24	6.25	8.98
Sep-01	85	20	4.25	2.59
Oct-01	105	32	3.28	1.65
Nov-01	584	139	4.20	2.35
Dec-01	951	199	4.78	2.73



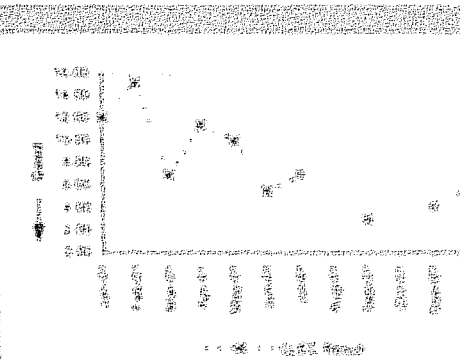
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	29	4	7.25	5.12
Feb-01	10	2	5.00	5.66
Mar-01	22	3	7.33	3.06
Apr-01	41	3	13.67	11.72
May-01	8	3	2.67	2.89
Jun-01	2	1	2.00	
Jul-01	3	3	1.00	0.00
Aug-01	3	2	1.50	0.71
Sep-01	19	4	4.75	3.30
Oct-01	3	1	3.00	
Nov-01	23	6	3.83	3.49
Dec-01	12	5	2.40	2.19



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

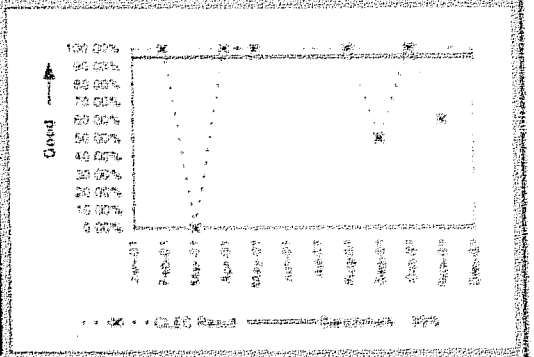
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	48	4	12.00	9.90
Feb-01	121	8	15.12	15.46
Mar-01	83	12	6.92	4.01
Apr-01	91	8	11.38	10.36
May-01	20	2	10.00	1.41
Jun-01	22	4	5.50	2.38
Jul-01	14	2	7.00	4.24
Aug-01				
Sep-01	3	1	3.00	
Oct-01				
Nov-01	59	14	4.21	4.21
Dec-01	133	23	5.78	5.39



Checklist #4 - Line Sharing Installation

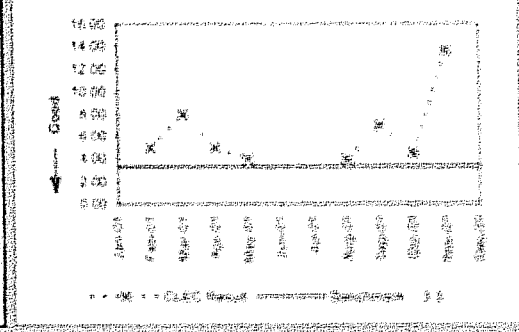
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01	2	2	100.00%	0.00%
Mar-01	0	1	0.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01	1	1	100.00%	0.00%
Jun-01				
Jul-01				
Aug-01	2	2	100.00%	0.00%
Sep-01	1	2	50.00%	50.00%
Oct-01	2	2	100.00%	0.00%
Nov-01	3	5	60.00%	48.99%
Dec-01				



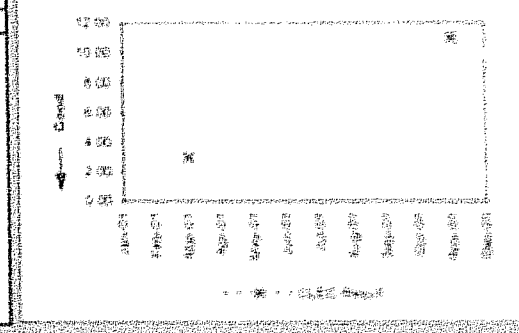
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01	10	2	5.00	0.00
Mar-01	8	1	8.00	
Apr-01	5	1	5.00	
May-01	4	1	4.00	
Jun-01				
Jul-01				
Aug-01	8	2	4.00	1.41
Sep-01	14	2	7.00	2.83
Oct-01	9	2	4.50	2.12
Nov-01	68	5	13.60	17.62
Dec-01				



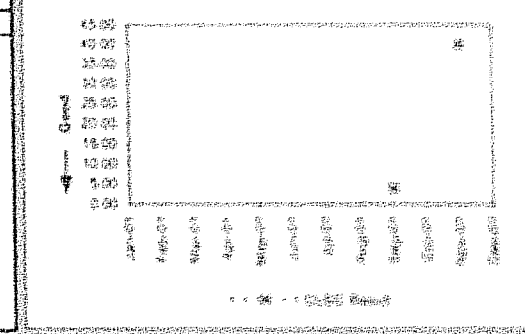
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01	3	1	3.00	
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	11	1	11.00	
Dec-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

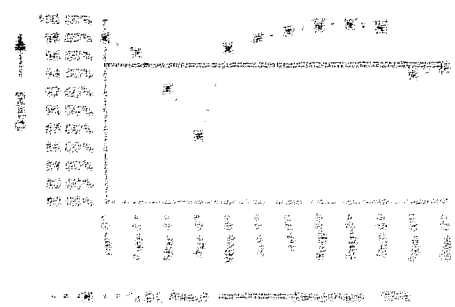
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	4	1	4.00	
Oct-01				
Nov-01	40	1	40.00	
Dec-01				



Checklist #4 - Line Sharing Installation

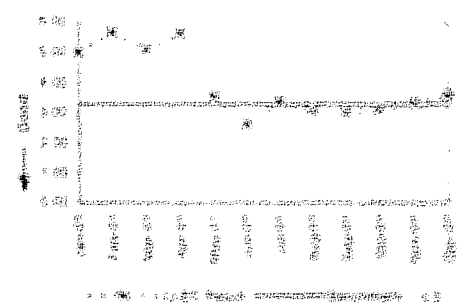
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	1064	1085	98 06%	13 78%
Feb-01	958	993	96 48%	18 44%
Mar-01	765	827	92 50%	26 33%
Apr-01	730	836	87 32%	33 27%
May-01	599	618	96 93%	17 26%
Jun-01	1266	1292	97 99%	14 04%
Jul-01	1378	1394	98 85%	10 66%
Aug-01	1321	1331	99 25%	8 64%
Sep-01	1148	1153	99 57%	6 57%
Oct-01	1318	1330	99 10%	9 46%
Nov-01	1377	1465	93 99%	23 75%
Dec-01	1851	1953	94 78%	22 25%



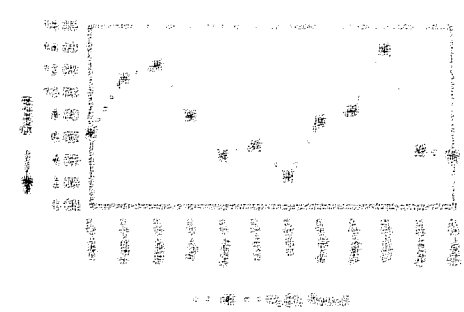
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	5423	1085	5 00	2 69
Feb-01	5615	992	5 66	6 44
Mar-01	4229	827	5 11	4 83
Apr-01	4701	835	5 63	3 69
May-01	1042	291	3 58	2 43
Jun-01	1249	474	2 64	2 43
Jul-01	2219	653	3 40	1 23
Aug-01	2765	893	3 10	1 25
Sep-01	2435	802	3 04	0 60
Oct-01	3472	1111	3 13	0 89
Nov-01	3341	992	3 37	1 83
Dec-01	2897	802	3 61	2 50



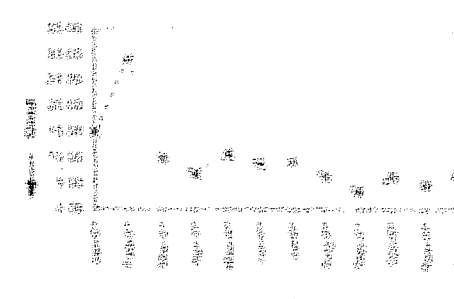
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	26	4	6 50	7 55
Feb-01	68	6	11 33	5 09
Mar-01	151	12	12 58	14 66
Apr-01	32	4	8 00	4 00
May-01	9	2	4 50	2 12
Jun-01	27	5	5 40	3 05
Jul-01	27	10	2 70	1 57
Aug-01	53	7	7 57	8 64
Sep-01	34	4	8.50	15 67
Oct-01	42	3	14 00	13 23
Nov-01	55	11	5 00	7 69
Dec-01	90	20	4 50	4 52



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

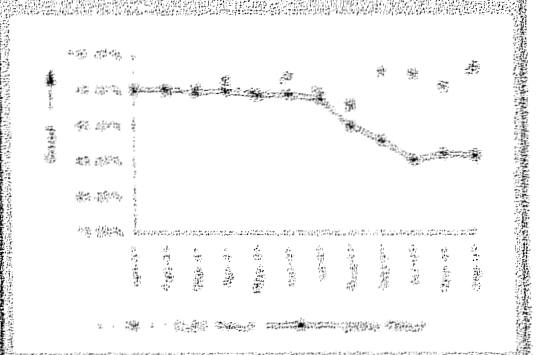
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	256	17	15 06	7 51
Feb-01	844	29	29 10	19 42
Mar-01	501	50	10 02	10 13
Apr-01	705	102	6 91	4 37
May-01	183	17	10 76	6 88
Jun-01	189	21	9 00	5 99
Jul-01	56	6	9 33	3 43
Aug-01	26	4	6 50	5 [illegible]
Sep-01	7	2	3 50	0 71
Oct-01	57	9	6 33	2 35
Nov-01	380	78	4 87	3 90
Dec-01	596	84	7 10	6 48



Checklist #4 - Line Sharing Installation

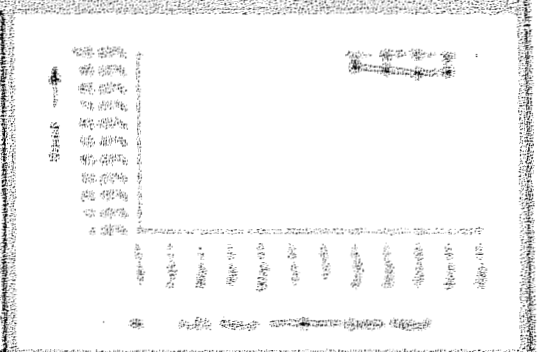
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	911	956	95.29%	21.18%	799573	841463	95.02%	[illegible]	[illegible]
Feb-01	1125	1185	94.94%	21.92%	746939	784804	95.18%	[illegible]	[illegible]
Mar-01	1018	1068	95.32%	21.12%	788639	832733	94.70%	[illegible]	[illegible]
Apr-01	947	981	96.53%	18.29%	842802	887673	94.95%	[illegible]	[illegible]
May-01	775	820	94.51%	22.77%	813644	862571	94.33%	[illegible]	[illegible]
Jun-01	989	1020	96.96%	17.17%	848197	898281	94.42%	[illegible]	[illegible]
Jul-01	1315	1389	94.67%	22.46%	762636	812877	93.82%	[illegible]	[illegible]
Aug-01	1289	1386	93.00%	25.51%	491264	545994	89.98%	[illegible]	[illegible]
Sep-01	1238	1267	97.71%	14.95%	313167	356265	87.90%	[illegible]	[illegible]
Oct-01	1236	1270	97.32%	16.14%	272662	319865	85.24%	[illegible]	[illegible]
Nov-01	1423	1487	95.70%	20.29%	264834	307785	86.03%	[illegible]	[illegible]
Dec-01	1850	1884	98.20%	13.31%	230749	268921	85.81%	[illegible]	[illegible]



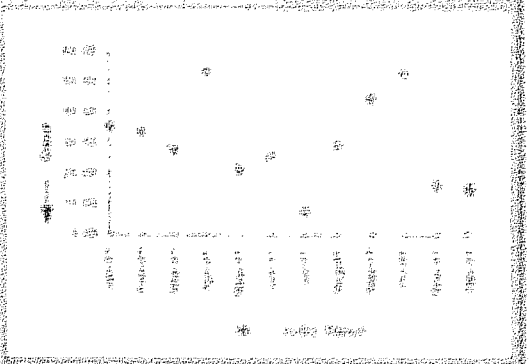
New Service Installation Quality (Percent) (OP-5*)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1329	1386	95.89%	19.86%	502628	545994	92.05%	[illegible]	[illegible]
Sep-01	1251	1267	98.74%	11.17%	321967	356265	90.37%	[illegible]	[illegible]
Oct-01	1255	1270	98.82%	10.80%	283202	319865	88.58%	[illegible]	[illegible]
Nov-01	1445	1487	97.18%	16.57%	274424	307785	89.16%	[illegible]	[illegible]
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-19A)

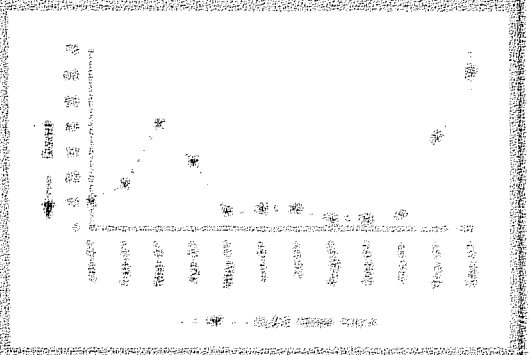
Date	CLEC Num	CLEC Denom	CLEC Result	BST Den
Jan-01	604	17	36 53	15 44
Feb-01	1047	31	33 77	21 18
Mar-01	1469	53	27 72	31 56
Apr-01	2082	39	53 38	43 03
May-01	297	14	21 21	28 57
Jun-01	287	11	26 09	36 60
Jul-01	2723	365	7 48	9 76
Aug-01	5630	192	29 37	14 37
Sep-01	3515	79	44 45	29 76
Oct-01	3224	61	52 85	34 44
Nov-01	855	54	15 82	25 94
Dec-01	1297	88	14 74	25 44



Checklist #4 - Line Sharing [illegible]

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15[illegible])

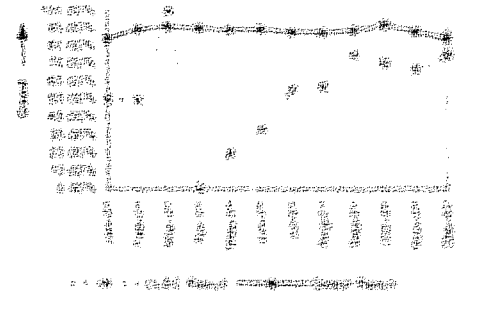
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #4 - Line Sharing Repair

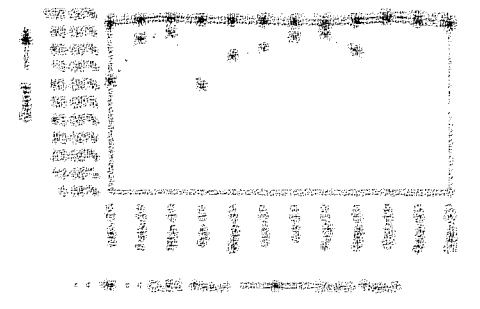
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Pass/ Sco
Jan-01	2	4	50 00%	50 00%	93375	111028	84 10%	[illegible]	[illegible]
Feb-01	1	2	50 00%	50 00%	82130	91611	89 64%	[illegible]	[illegible]
Mar-01	2	2	100 00%	0 00%	97607	107515	90 78%	[illegible]	[illegible]
Apr-01	0	3	0 00%	0 00%	108386	120158	90 20%	[illegible]	[illegible]
May-01	1	5	20 00%	40 00%	114577	128541	89 14%	[illegible]	[illegible]
Jun-01	1	3	33 33%	47 14%	114769	128196	89 53%	[illegible]	[illegible]
Jul-01	5	9	55 56%	49 69%	112515	127723	88 09%	[illegible]	[illegible]
Aug-01	4	7	57 14%	49 49%	112632	126820	87 43%	[illegible]	[illegible]
Sep-01	3	4	75 00%	43 30%	86686	97653	88 77%	[illegible]	[illegible]
Oct-01	7	10	70 00%	45 83%	86609	94407	91 74%	[illegible]	[illegible]
Nov-01	8	12	66 67%	47 14%	76893	87269	88 11%	[illegible]	[illegible]
Dec-01	6	8	75 00%	43 30%	68356	81117	84 27%	[illegible]	[illegible]



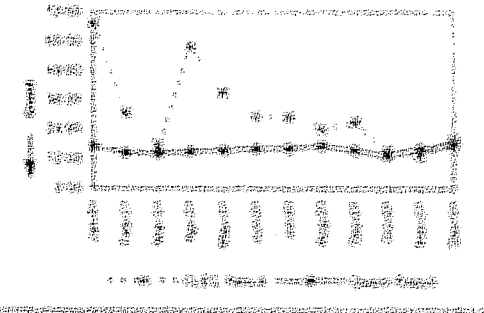
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Pass/ Sco
Jan-01	10	16	62 50%	48 41%	140833	147949	95 19%	[illegible]	[illegible]
Feb-01	13	15	86 67%	33 99%	119376	122744	97 26%	[illegible]	[illegible]
Mar-01	9	10	90 00%	30 00%	141547	144936	97 66%	[illegible]	[illegible]
Apr-01	9	15	60 00%	48 99%	155636	161046	96 64%	[illegible]	[illegible]
May-01	10	13	76 92%	42 13%	166074	171547	96 81%	[illegible]	[illegible]
Jun-01	9	11	81 82%	38 57%	163009	169162	96 38%	[illegible]	[illegible]
Jul-01	15	17	88 24%	32 22%	162971	170054	95 83%	[illegible]	[illegible]
Aug-01	17	19	89 47%	30 69%	167516	175435	95 49%	[illegible]	[illegible]
Sep-01	12	15	80 00%	40 00%	129084	133816	96 47%	[illegible]	[illegible]
Oct-01	20	20	100 00%	0 00%	127808	130646	97 83%	[illegible]	[illegible]
Nov-01	34	34	100 00%	0 00%	117095	121450	96 41%	[illegible]	[illegible]
Dec-01	23	24	95 83%	19 98%	107590	113461	94 82%	[illegible]	[illegible]



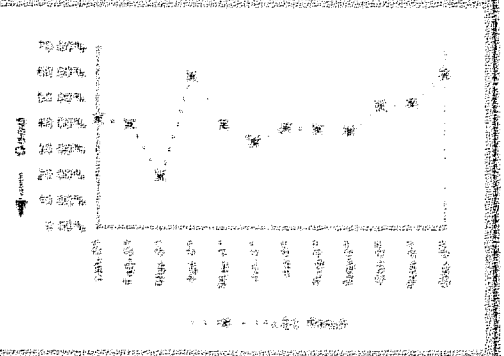
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Pass/ Sco
Jan-01	1077 41	16	67 21	99 23	2533432 25	147949	[illegible]	[illegible]	[illegible]
Feb-01	462 29	15	30 50	46 12	1795881 53	122744	[illegible]	[illegible]	[illegible]
Mar-01	176:26	10	17 39	28 48	2055623 35	144936	[illegible]	[illegible]	[illegible]
Apr-01	868:42	15	57 55	54 46	2405543 35	161046	[illegible]	[illegible]	[illegible]
May-01	509:39	13	39 12	27 41	2663935 16	171547	[illegible]	[illegible]	[illegible]
Jun-01	324:49	11	29 32	23 25	2724533 44	169162	[illegible]	[illegible]	[illegible]
Jul-01	498:29	17	29 19	20 42	2795680 03	170054	[illegible]	[illegible]	[illegible]
Aug-01	458:38	19	24 08	17 25	3022829 46	175435	[illegible]	[illegible]	[illegible]
Sep-01	409:19	15	27 17	25 14	2067316 26	133816	[illegible]	[illegible]	[illegible]
Oct-01	305:46	20	15 17	10 09	1779047 28	130646	[illegible]	[illegible]	[illegible]
Nov-01	452:01	34	13 18	11 37	1935673 57	121450	[illegible]	[illegible]	[illegible]
Dec-01	474:05	24	19 45	16 31	2047825 32	113461	[illegible]	[illegible]	[illegible]

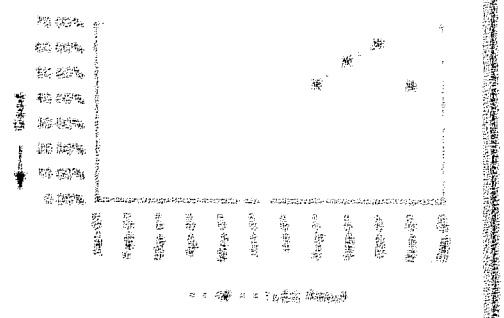


Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	8	19	42.11%	49.37%
Feb-01	8	20	40.00%	48.99%
Mar-01	2	10	20.00%	40.00%
Apr-01	10	17	58.82%	49.22%
May-01	6	15	40.00%	48.99%
Jun-01	4	12	33.33%	47.14%
Jul-01	7	18	38.89%	48.75%
Aug-01	8	21	38.10%	48.56%
Sep-01	6	16	37.50%	48.41%
Oct-01	10	21	47.62%	49.94%
Nov-01	17	35	48.57%	49.98%
Dec-01	18	30	60.00%	48.99%



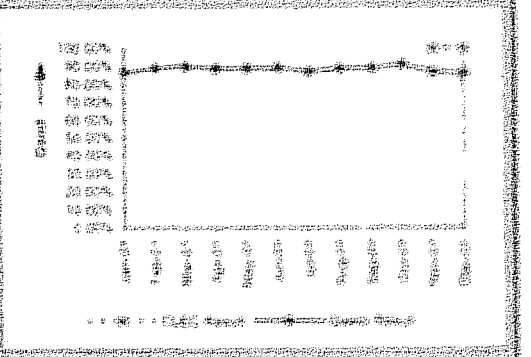
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	6	13	46.15%	49.85%
Sep-01	5	9	55.56%	49.69%
Oct-01	5	8	62.50%	48.41%
Nov-01	11	24	45.83%	49.83%
Dec-01				



Checklist #4 - Line Sharing Repair

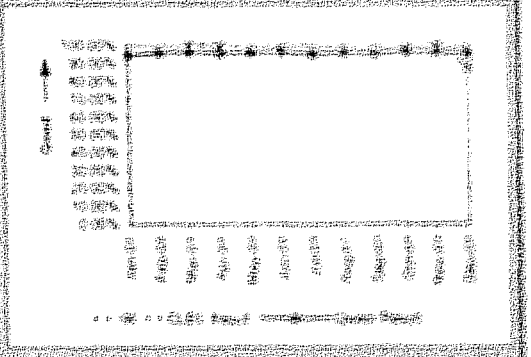
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sor	Parity Sor
Jan-01					21294	24593	86 59%		
Feb-01					20333	22853	88 97%		
Mar-01					24667	27397	90 04%		
Apr-01					26435	29715	88 96%		
May-01					28987	32648	88 79%		
Jun-01					30699	34412	89 21%		
Jul-01					31406	35931	87 41%		
Aug-01					31878	35884	88 84%		
Sep-01					23818	26756	89 02%		
Oct-01					22791	25082	90 87%		
Nov-01	1	1	100 00%	0 00%	20267	23317	86 92%	[illegible]	[illegible]
Dec-01	2	2	100 00%	0 00%	17667	20626	85 65%	[illegible]	[illegible]



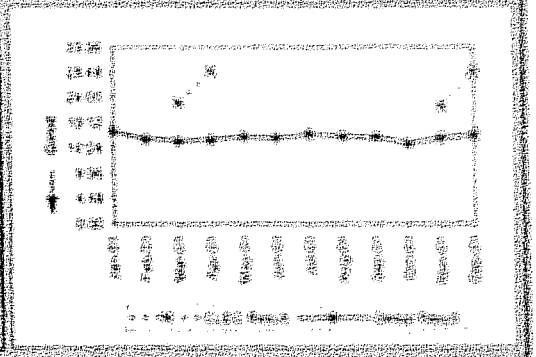
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sor	Parity Sor
Jan-01					32467	34339	94 55%		
Feb-01					29978	31331	95 68%		
Mar-01	1	1	100 00%	0 00%	36857	38266	96 32%	[illegible]	[illegible]
Apr-01	1	1	100 00%	0 00%	38527	40354	95 47%	[illegible]	[illegible]
May-01					42408	44254	95 83%		
Jun-01					44170	45931	96 17%		
Jul-01					46508	48783	95 34%		
Aug-01					47530	49572	95 88%		
Sep-01					35404	37126	95 36%		
Oct-01					34434	35660	96 56%		
Nov-01	5	5	100 00%	0 00%	32191	33502	96 09%	[illegible]	[illegible]
Dec-01	7	8	87 50%	33 07%	28361	29719	95 43%	[illegible]	[illegible]



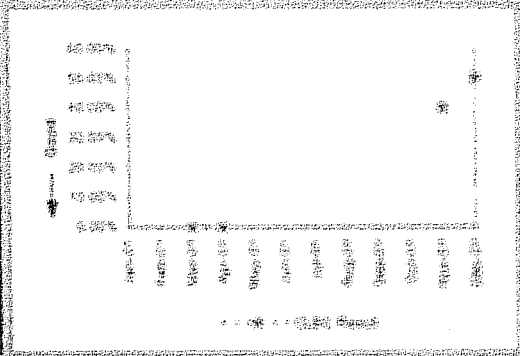
Mean Time to Restore (Hours:Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sor	Parity Sor
Jan-01					604877 57	34339	17 37		
Feb-01					505708 16	31331	16 08		
Mar-01	23:07	1	23:07		605234 24	38266	15 49	[illegible]	[illegible]
Apr-01	29:09	1	29:09		647907 42	40354	16 03	[illegible]	[illegible]
May-01					732543 06	44254	16 33		
Jun-01					748619 38	45931	16 18		
Jul-01					830936 42	48783	17 02		
Aug-01					824847 58	49572	16 38		
Sep-01					609397 08	37126	16 25		
Oct-01					545078 48	35660	15 17		
Nov-01	111:30	5	22 18	15 40	549404 12	33502	16 24	[illegible]	[illegible]
Dec-01	232:41	8	29:05	16:00	501197 46	29719	16 52	[illegible]	[illegible]

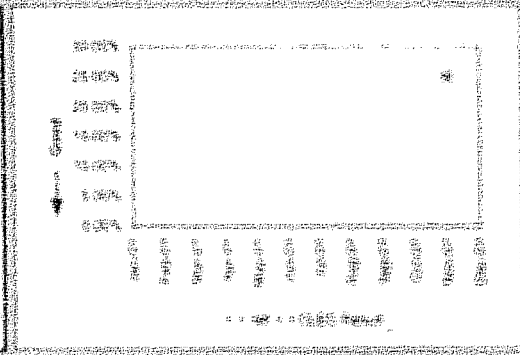


Checklist #4 - Line Sharing Repair

Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01	0	1	0.00%	0.00%
Apr-01	0	1	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	2	5	40.00%	48.99%
Dec-01	4	8	50.00%	50.00%



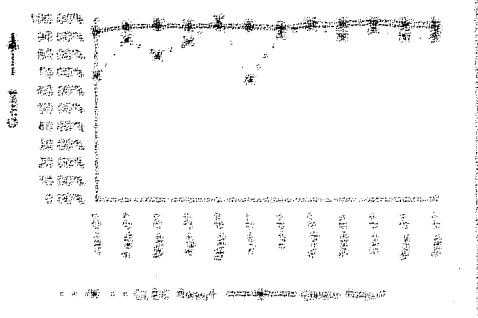
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	1	4	25.00%	43.30%
Dec-01				



Checklist #4 - Line Sharing Repair

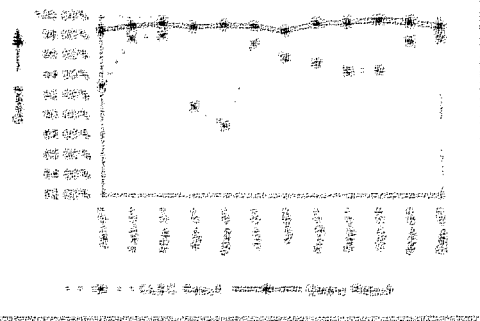
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	11	16	68 75%	46 35%	30635	32889	93 15%	2 9	0 70
Feb-01	16	18	88 89%	31 43%	26295	27503	95 61%	1 21	0 27
Mar-01	4	5	80 00%	40 00%	28098	29184	96 28%	1 33	0 19
Apr-01	14	16	87 50%	33 07%	29972	31266	95 86%	1 39	0 13
May-01	14	14	100 00%	0 00%	31873	33156	96 13%	0 75	1 46
Jun-01	4	6	66 67%	47 14%	35042	36556	95 86%	2 26	0 37
Jul-01	32	35	91 43%	27 99%	34095	35903	94 90%	0 93	0 44
Aug-01	29	30	96 67%	17 95%	33526	34662	96 72%	0 13	0 92
Sep-01	19	21	90 48%	29 35%	26285	27113	96 95%	1 41	0 14
Oct-01	18	19	94 74%	22 33%	30811	31447	97 98%	0 68	0 48
Nov-01	28	31	90 32%	29 57%	26493	27388	96 73%	1 67	0 09
Dec-01	19	21	90 48%	29 35%	24948	25944	96 16%	1 19	0 23



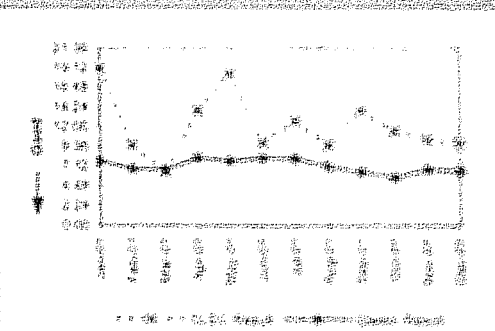
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	106	114	92 98%	25 54%	65770	66722	98 57%	3 64	1 27
Feb-01	133	136	97 79%	14 69%	56264	56844	98 98%	1 25	0 24
Mar-01	103	105	98 10%	13 67%	61325	61804	99 23%	1 17	0 20
Apr-01	90	99	90 91%	28 75%	56497	57143	98 87%	4 75	1 63
May-01	97	109	88 99%	31 30%	59925	60496	99 06%	6 18	2 38
Jun-01	71	73	97 26%	16 32%	64974	65659	98 96%	1 24	0 25
Jul-01	157	164	95 73%	20 21%	64164	65148	98 49%	2 43	0 46
Aug-01	160	168	95 24%	21 30%	64491	65006	99 21%	3 87	1 40
Sep-01	85	90	94 44%	22 91%	50879	51247	99 28%	3 47	1 11
Oct-01	86	91	94 51%	22 79%	59033	59294	99 56%	4 04	1 40
Nov-01	154	158	97 47%	15 71%	53741	54095	99 35%	2 26	0 93
Dec-01	90	92	97 83%	14 58%	49654	50188	98 94%	0 97	0 41



Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

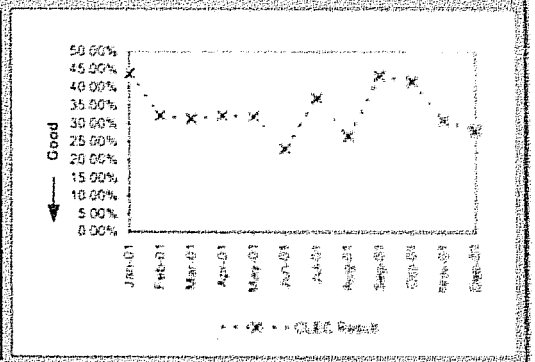
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	2191 20	114	19 13	38 05	522644 41	66722	7 50	0 28	2 18
Feb-01	1335 46	136	9 49	30 56	395608 02	56844	6 56	2 3	0 4
Mar-01	682 38	105	6 30	11 39	423807 35	61804	6 51	-0 22	1 16
Apr-01	1390 43	99	14 03	21 48	472841 59	57143	8 16	2 51	0 53
May-01	2022 16	109	18 33	38 15	479245 24	60496	7 55	0 27	0 83
Jun-01	737 42	73	10 06	26 35	541070 51	65659	8 14	2 84	0 75
Jul-01	2091 49	164	12 45	29 18	535372 53	65148	8 13	2 95	0 8
Aug-01	1660 01	168	9 53	15 41	469979 14	65006	7 14	2 46	0 46
Sep-01	1267 59	90	14 05	20 31	336511 41	51247	6 33	3 72	1 26
Oct-01	1046 16	91	11 30	20 13	347746 48	59294	5 52	2 56	0 97
Nov-01	1658 00	158	10 30	13 06	372065 27	54095	6 53	4 51	1 74
Dec-01	925 21	92	10 03	16 28	336125 39	50188	6 42	2 41	0 46



Checklist #4 - Line Sharing Repair

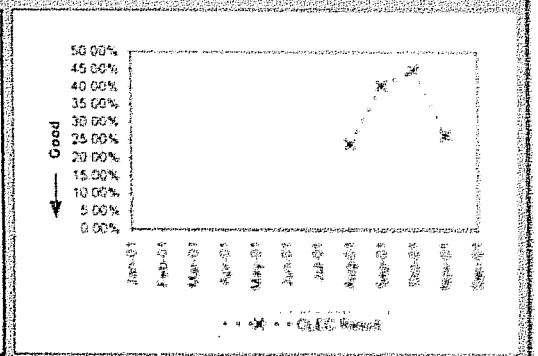
Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	50	114	43.86%	49.62%
Feb-01	44	136	32.35%	46.78%
Mar-01	33	105	31.43%	46.42%
Apr-01	32	99	32.32%	46.77%
May-01	35	109	32.11%	46.69%
Jun-01	17	73	23.29%	42.27%
Jul-01	61	164	37.20%	48.33%
Aug-01	45	168	26.79%	44.28%
Sep-01	39	90	43.33%	49.55%
Oct-01	38	91	41.76%	49.32%
Nov-01	49	158	31.01%	46.25%
Dec-01	26	92	28.26%	45.03%



Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

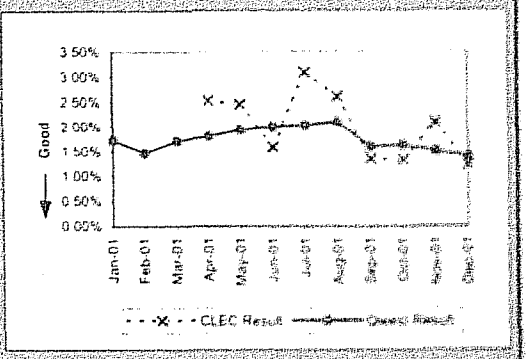
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	23	96	23.96%	42.68%
Sep-01	17	42	40.48%	49.08%
Oct-01	18	40	45.00%	49.75%
Nov-01	24	91	26.37%	44.07%
Dec-01				



Checklist #4 - Line Sharing Repair

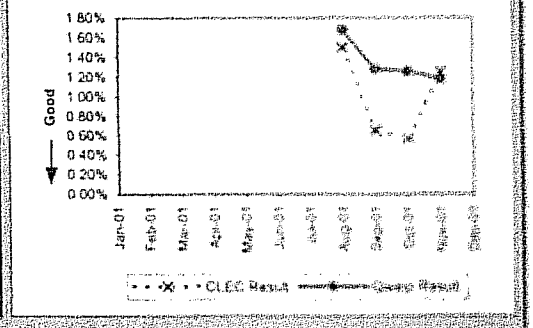
Trouble Rate (Percent) (MR-8)

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	0			255716	14789275	1 73%		
[illegible]	[illegible]	0			216568	14753135	1 47%		
[illegible]	[illegible]	0			251085	14671028	1 71%		
[illegible]	[illegible]	4639	2 52%	15 68%	264723	14624779	1 81%	3 64	1 21
[illegible]	[illegible]	5066	2 45%	15 45%	283125	14555504	1 95%	2 59	0 57
[illegible]	[illegible]	5336	1 59%	12 52%	287975	14452265	1 99%	-2 09	-2 27
[illegible]	[illegible]	5493	3 09%	17 30%	291648	14395514	2 03%	5 79	2 52
[illegible]	[illegible]	7266	2 60%	15 92%	299080	14314198	2 09%	3 05	0 85
[illegible]	[illegible]	7839	1 35%	11 55%	228220	14285037	1 60%	-1 73	-2 05
[illegible]	[illegible]	8379	1 34%	11 48%	231495	14244813	1 63%	-2 09	-2 27
[illegible]	[illegible]	9508	2 08%	14 28%	214295	14182796	1 51%	4 57	1 76
[illegible]	[illegible]	10604	1 23%	11 00%	199070	14128888	1 41%	-1 6	-1 97



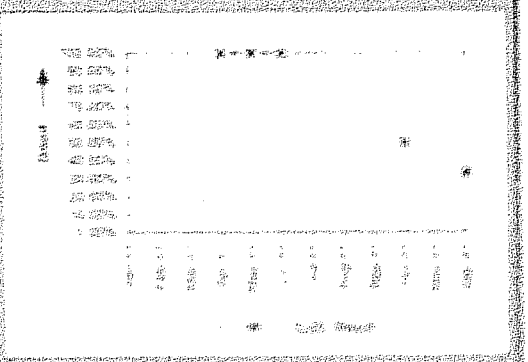
Trouble Rate (Percent) (MR-8*)

	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]									
[illegible]	[illegible]	7266	1 50%	12 16%	240226	14314198	1 68%	-1 18	-1 72
[illegible]	51	7839	0 65%	8 04%	182627	14285037	1 28%	-4 95	-4 01
[illegible]	48	8379	0 57%	7 55%	179850	14244813	1 26%	-5 65	-4 44
[illegible]	119	9508	1 25%	11 12%	167097	14182796	1 18%	0 66	-0.6
[illegible]									

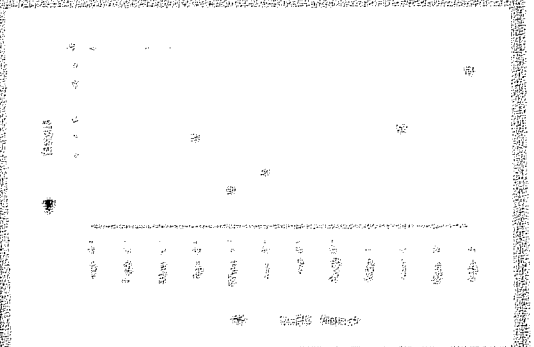


Checklist #4 - Sub-Loop Unbundling Installation

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	1	1	100.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	1	1	100.00%	0.00%
Aug-01				
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01	1	1	100.00%	0.00%

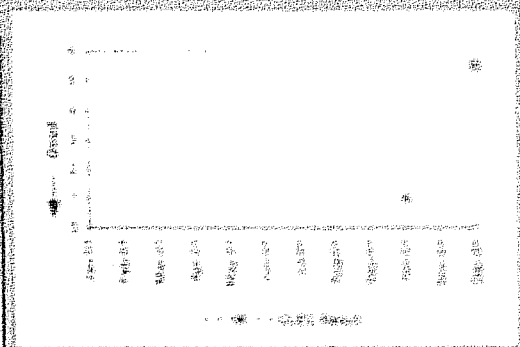


Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	2	1	2.00	0.00
Jun-01	3	1	3.00	
Jul-01				
Aug-01				
Sep-01				
Oct-01	22	4	5.50	0.50
Nov-01				
Dec-01	26	3	8.67	1.25



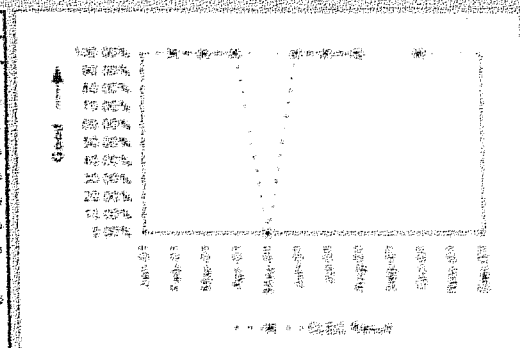
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	2	2	1.00	0.00
Nov-01				
Dec-01	11	2	5.50	0.71



Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

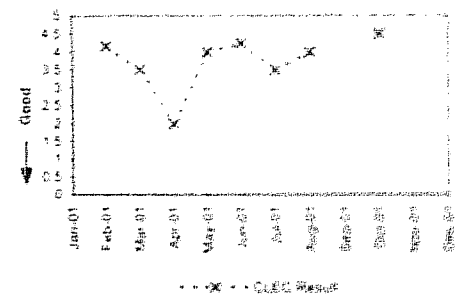
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01	6	6	100.00%	0.00%
Mar-01	2	2	100.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01	0	1	0.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	4	4	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01				
Oct-01	2	2	100.00%	0.00%
Nov-01				
Dec-01				



Checklist #4 - Sub-Loop Unbundling Installation

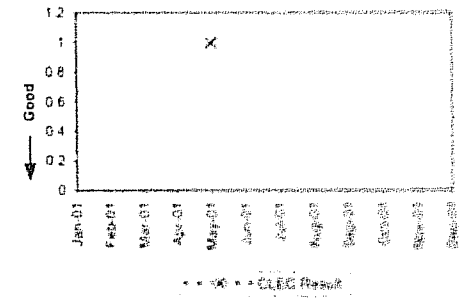
Installation Intervals (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01	25	6	4.17	0.75
Mar-01	7	2	3.50	2.12
Apr-01	2	1	2.00	
May-01	4	1	4.00	
Jun-01	34	8	4.25	2.05
Jul-01	14	4	3.50	1.00
Aug-01	16	4	4.00	1.15
Sep-01				
Oct-01	9	2	4.50	0.71
Nov-01				
Dec-01				



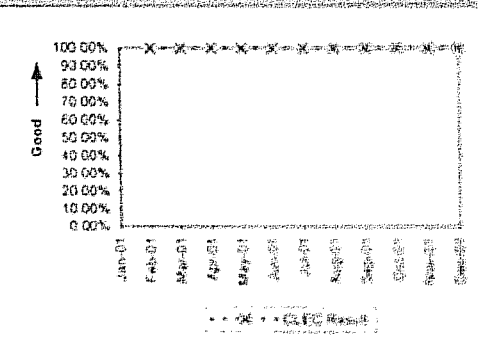
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01	1	1	1.00	
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



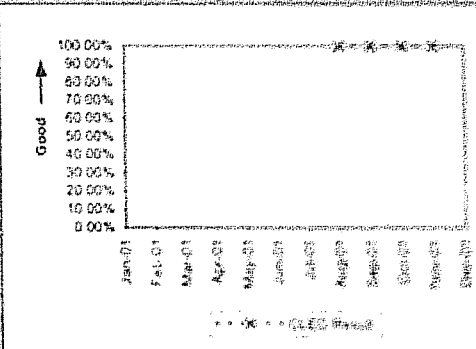
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01	3	3	100.00%	0.00%
Mar-01	4	4	100.00%	0.00%
Apr-01	2	2	100.00%	0.00%
May-01	3	3	100.00%	0.00%
Jun-01	6	6	100.00%	0.00%
Jul-01	7	7	100.00%	0.00%
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01	2	2	100.00%	0.00%



New Service Installation Quality (Percent) (OP-5*)

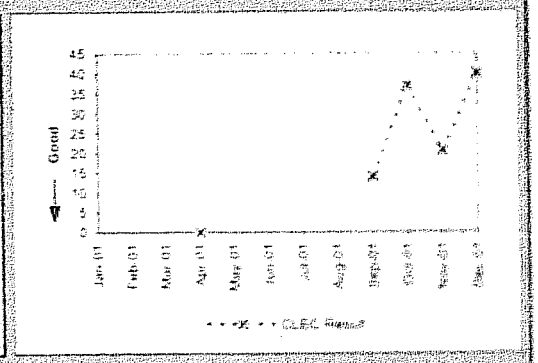
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	4	4	100.00%	0.00%
Sep-01	2	2	100.00%	0.00%
Oct-01	3	3	100.00%	0.00%
Nov-01	3	3	100.00%	0.00%
Dec-01				



Checklist #4 - Sub-Loop Unbundling Installation

Business Rules: Residence Orders Delayed Past Due Date (Average Days) (OP-15A)

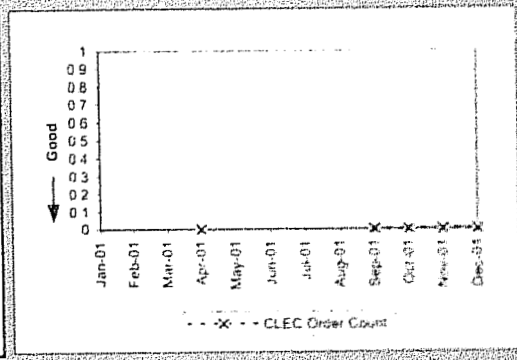
	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	26	1	0 00	
	14	1	14 00	
	37	1	37 00	
	62	3	20 67	32 33
	80	2	40 00	53.74



Checklist #4 - Sub-Loop Unbundling Installation

Percent of Pending Orders Delayed for Facilities Reasons Sub-Loop Unbundling (OP-15B)

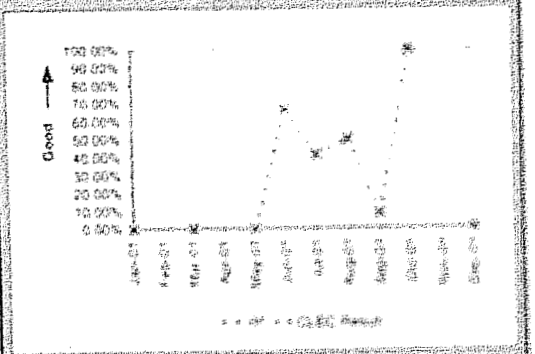
	CLEC Order Count
	0
	0
	0
	0
	0



Checklist #4 - Dark Fiber - Loop Installation

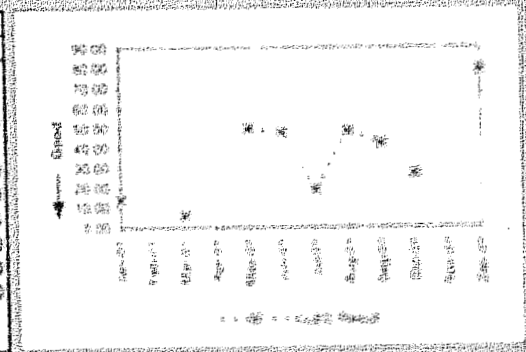
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	0	3	0.00%	
Feb-01				
Mar-01	0	2	0.00%	0.00%
Apr-01				
May-01	0	4	0.00%	0.00%
Jun-01	4	6	66.67%	47.14%
Jul-01	12	29	41.38%	49.25%
Aug-01	2	4	50.00%	50.00%
Sep-01	7	80	8.75%	28.26%
Oct-01	4	4	100.00%	0.00%
Nov-01				
Dec-01	0	1	0.00%	0.00%



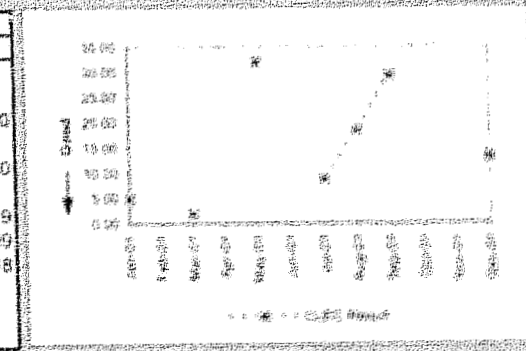
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	42	3	14.00	
Feb-01				
Mar-01	12	2	6.00	0.00
Apr-01				
May-01	199	4	49.75	0.50
Jun-01	288	6	48.00	22.29
Jul-01	556	29	19.17	5.74
Aug-01	195	4	48.75	39.20
Sep-01	3386	80	42.32	15.20
Oct-01	108	4	27.00	0.00
Nov-01				
Dec-01	79	1	79.00	



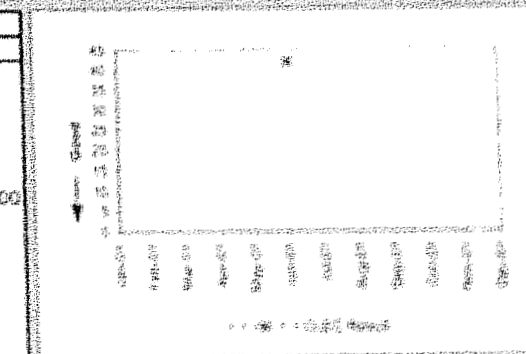
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	15	3	5.00	
Feb-01				
Mar-01	4	2	2.00	0.00
Apr-01				
May-01	128	4	32.00	0.00
Jun-01				
Jul-01	151	17	8.88	8.49
Aug-01	37	2	18.50	19.09
Sep-01	2134	73	29.23	10.18
Oct-01				
Nov-01				
Dec-01	13	1	13.00	



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

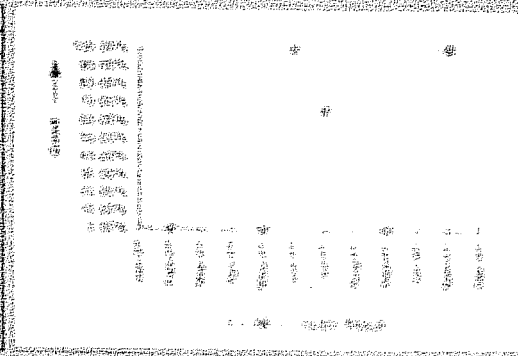
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	84	2	42.00	0.00
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Checklist #4 - Dark Fiber - Loop Installation

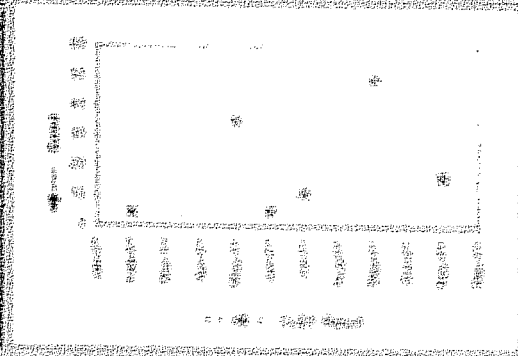
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01	0	2	0.00%	0.00%
Mar-01				
Apr-01				
May-01	0	2	0.00%	0.00%
Jun-01	1	1	100.00%	0.00%
Jul-01	2	3	66.67%	47.14%
Aug-01				
Sep-01	0	5	0.00%	0.00%
Oct-01				
Nov-01	4	4	100.00%	0.00%
Dec-01				



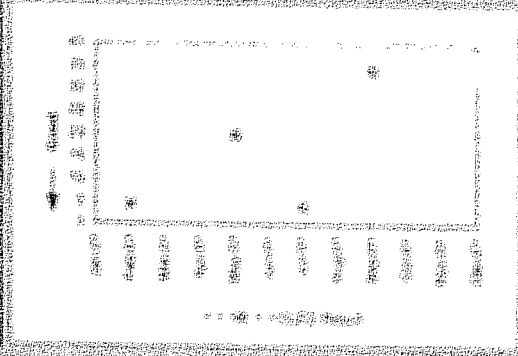
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01	9	2	4.50	0.71
Mar-01				
Apr-01				
May-01	70	2	35.00	0.00
Jun-01	5	1	5.00	0.00
Jul-01	34	3	11.33	9.87
Aug-01				
Sep-01	246	5	49.20	1.30
Oct-01				
Nov-01	66	4	16.50	3.00
Dec-01				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

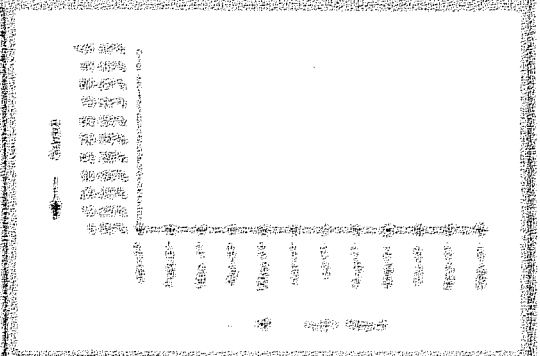
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01	9	2	4.50	0.71
Mar-01				
Apr-01				
May-01	40	2	20.00	0.00
Jun-01				
Jul-01	4	1	4.00	
Aug-01				
Sep-01	171	5	34.20	3.49
Oct-01				
Nov-01				
Dec-01				



Checklist #4 - Dark Fiber - Loop Repair

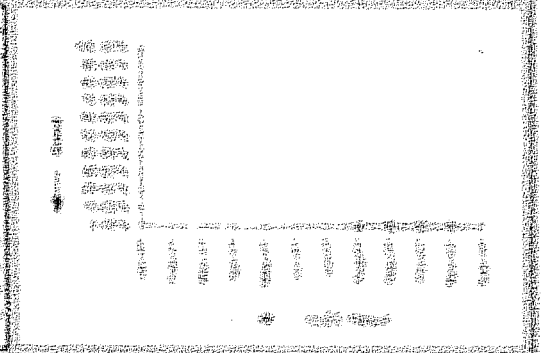
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Test Stat
Jan-01	0	47	0.00%	0.00%
Feb-01	0	49	0.00%	0.00%
Mar-01	0	51	0.00%	0.00%
Apr-01	0	51	0.00%	0.00%
May-01	0	53	0.00%	0.00%
Jun-01	0	62	0.00%	0.00%
Jul-01	0	69	0.00%	0.00%
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01	0	63	0.00%	0.00%
Nov-01	0	66	0.00%	0.00%
Dec-01	0	66	0.00%	0.00%



Trouble Rate (Percent) (MR-8')-- Interval Zone One and Two

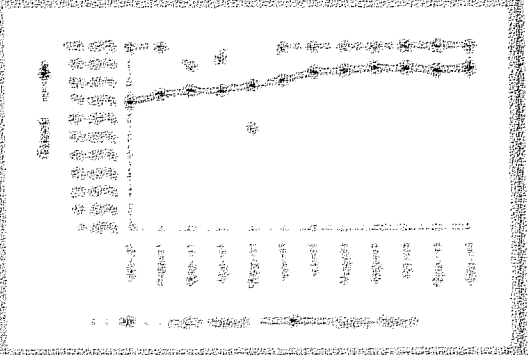
Date	CLEC Num	CLEC Denom	CLEC Result	Test Stat
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	73	0.00%	0.00%
Sep-01	0	81	0.00%	0.00%
Oct-01	0	63	0.00%	0.00%
Nov-01	0	66	0.00%	0.00%
Dec-01				



Checklist #5 - Unbundled Transport [illegible]

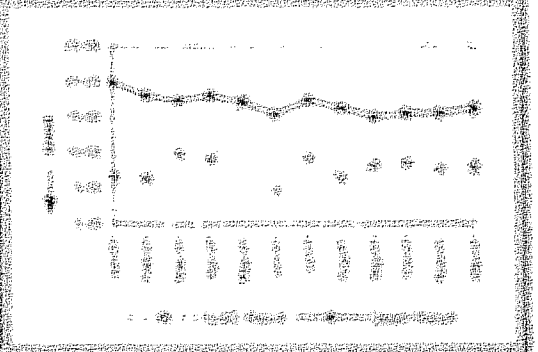
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	5	5	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	32	36	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	31	33	93.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	12	22	54.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	19	19	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	24	24	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	25	25	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	26	26	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	13	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



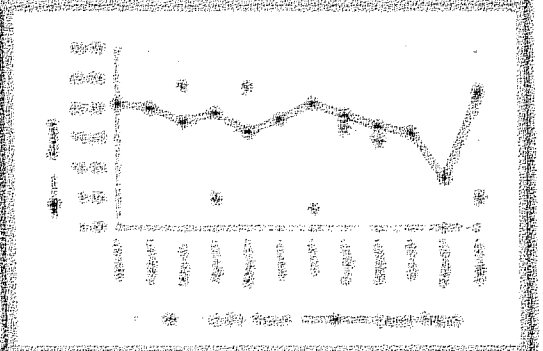
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	33	5	6.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	64	10	6.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	356	36	9.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	301	33	9.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	380	22	17.27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	89	19	4.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	831	90	9.23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	264	41	6.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	462	56	8.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	160	19	8.42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	130	17	7.65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	606	76	7.97	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



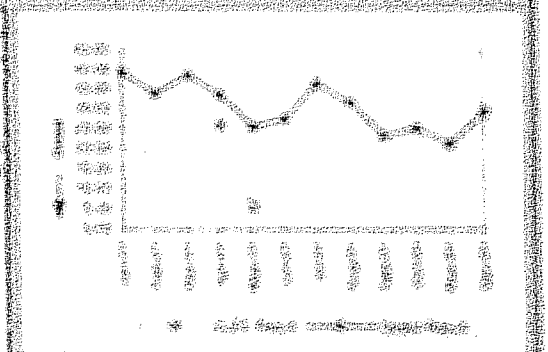
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01	96	4	24.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	190	8	23.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01	40	12	3.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	17	1	17.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	44	3	14.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	0	11	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	21	4	5.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) [illegible]

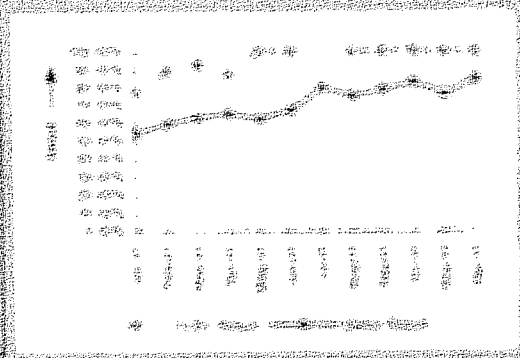
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01	26	1	26.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	11	2	5.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		



Checklist #9 - Unbundled Transport (ROC 271 PID 4.0 Loop Provisioning)

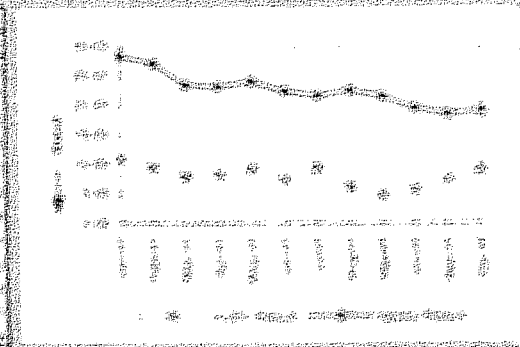
Installation Commitments Met (Percent) (OR 4.1 - Business Days Test)

Date	CLEC Num	CLEC Denom	CLEC Result	Owest Num	Owest Denom	Owest Result	Parity Z Score	Parity Result
Jan-01	14	18	77.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	8	9	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	12	13	92.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7	8	87.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	6	6	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01	16	16	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	27	27	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	10	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	1	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	3	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



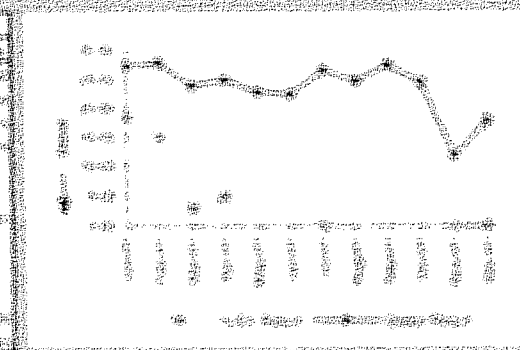
Installation Interval (Average Days) (OR 4.2 - Business Days Test)

Date	CLEC Num	CLEC Denom	CLEC Result	Owest Num	Owest Denom	Owest Result	Parity Z Score	Parity Result
Jan-01	196	18	10.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	85	9	9.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	102	13	7.85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	66	8	8.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	55	6	9.17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	44	6	7.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	47	5	9.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	104	17	6.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	142	30	4.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	80	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	52	7	7.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	164	18	9.11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



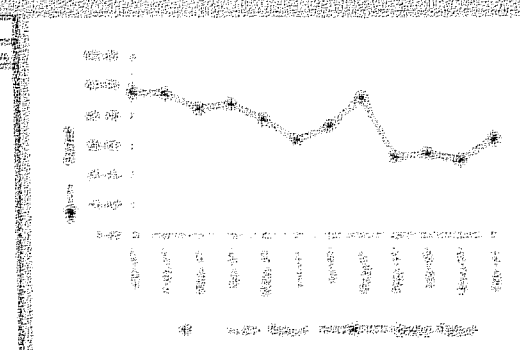
Delayed Days for Non-Facility Reasons (Average Days) (OR 4.3 - Business Days Test)

Date	CLEC Num	CLEC Denom	CLEC Result	Owest Num	Owest Denom	Owest Result	Parity Z Score	Parity Result
Jan-01	74	4	18.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	15	1	15.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3	1	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01	0	4	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01	0	6	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	2	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OR 4.3 - Business Days Test)

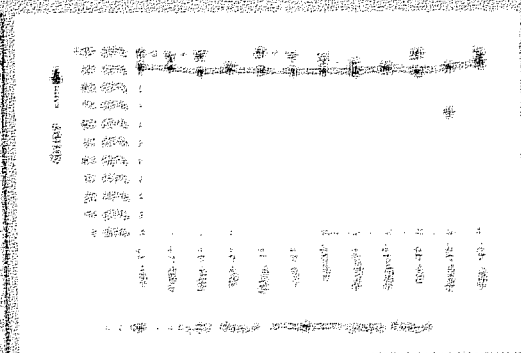
Date	CLEC Num	CLEC Denom	CLEC Result	Owest Num	Owest Denom	Owest Result	Parity Z Score	Parity Result
Jan-01				[illegible]	[illegible]	[illegible]		
Feb-01				[illegible]	[illegible]	[illegible]		
Mar-01				[illegible]	[illegible]	[illegible]		
Apr-01				[illegible]	[illegible]	[illegible]		
May-01				[illegible]	[illegible]	[illegible]		
Jun-01				[illegible]	[illegible]	[illegible]		
Jul-01				[illegible]	[illegible]	[illegible]		
Aug-01				[illegible]	[illegible]	[illegible]		
Sep-01				[illegible]	[illegible]	[illegible]		
Oct-01				[illegible]	[illegible]	[illegible]		
Nov-01				[illegible]	[illegible]	[illegible]		
Dec-01				[illegible]	[illegible]	[illegible]		



Checklist #5 - Unbundled Transport [illegible]

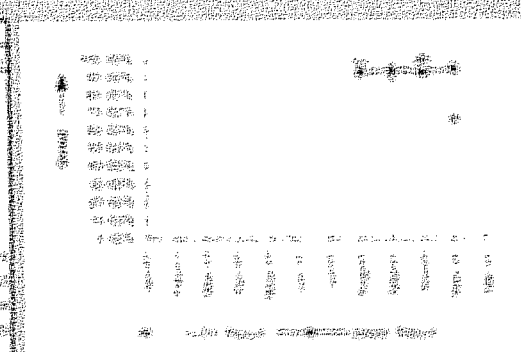
New Service Installation Quality (Percent) (OP-5 -- Interval Zone One and Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Metric Sub	Exceptions Sub
Jan-01	43	43	100.00%	6568	7274	[illegible]	[illegible]	[illegible]
Feb-01	41	42	97.62%	6409	7031	[illegible]	[illegible]	[illegible]
Mar-01	50	51	98.04%	6940	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	66	72	91.67%	7407	8239	[illegible]	[illegible]	[illegible]
May-01	83	83	100.00%	6257	7013	[illegible]	[illegible]	[illegible]
Jun-01	68	70	97.14%	5851	6709	[illegible]	[illegible]	[illegible]
Jul-01	65	68	95.59%	6156	6413	[illegible]	[illegible]	[illegible]
Aug-01	72	77	93.51%	6285	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	65	72	90.28%	6364	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	59	60	98.33%	6464	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	19	29	65.52%	6937	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	58	59	98.31%	6354	[illegible]	[illegible]	[illegible]	[illegible]



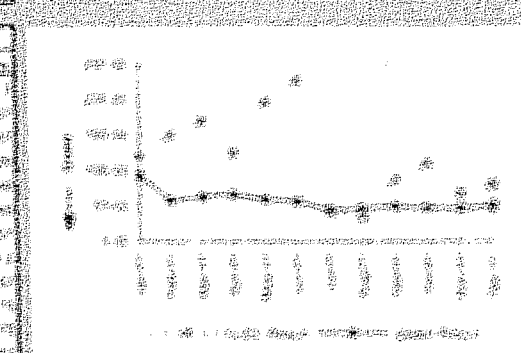
New Service Installation Quality (Percent) (OP-5) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Metric Sub	Exceptions Sub
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	74	77	96.10%	6596	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	65	72	90.28%	6625	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	60	60	100.00%	6788	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	19	29	65.52%	7210	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-5)

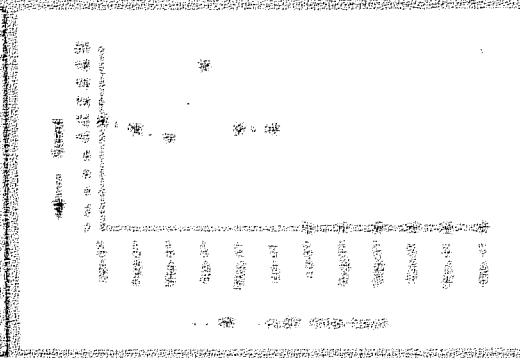
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Metric Sub	Exceptions Sub
Jan-01	2910	24	121.25	210927	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2571	17	151.24	153451	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2898	17	170.47	165598	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3294	26	126.69	162165	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3344	17	196.71	118249	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3411	15	227.40	108668	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	205	5	41.00	70450	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	98	3	32.67	71793	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	88	1	88.00	72165	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	111	1	111.00	69384	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	136	2	68.00	73319	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	162	2	81.00	77337	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #5 - Unbundled Transport (UDIT) DS1 Loops [illegible]

Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 (OP-15[illegible])

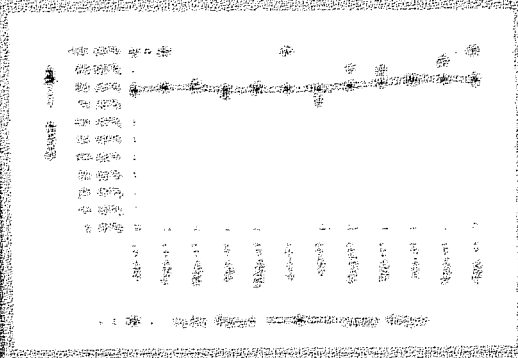
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #5 - Unbundled Transport [illegible]

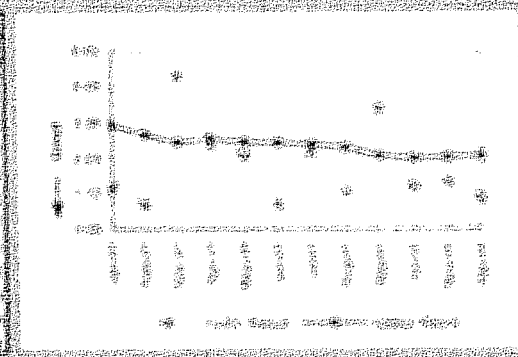
All Troubles Cleared within 4 hours (Percent) (MR-[illegible]) -- [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff 2 Dev	Prob Bound
Jan-01	4	4	100 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5	5	100 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	9	11	81 82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	15	20	75 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	8	10	80 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	5	5	100 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5	7	71 43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	9	10	90 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	9	88 89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	6	83 33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	16	17	94 12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	10	100 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



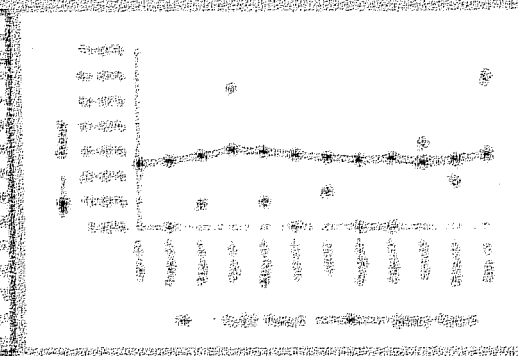
Mean Time to Restore (Hours Minutes) (MR-[illegible]) -- [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff 2 Dev	Prob Bound
Jan-01	5 39	4	1 25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	4 11	5	0 50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	56 24	11	5 08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	56 54	20	2 51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	24 36	10	2 24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4 05	5	0 49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	18 26	7	2 38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12 45	10	1 16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	36 44	9	4 05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8 30	6	1 25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	26 42	17	1 34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10.34	10	1 03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



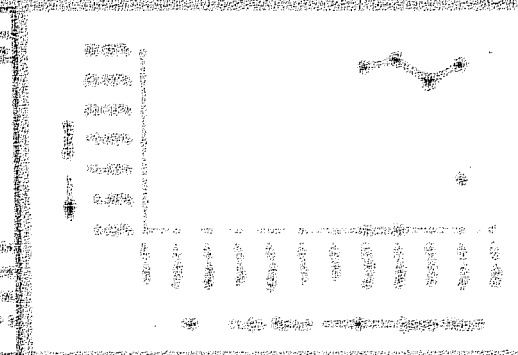
Repair Repeat Report Rate (Percent) (MR-[illegible]) -- [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff 2 Dev	Prob Bound
Jan-01	1	4	25 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	0	5	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	11	9 09%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	11	20	55 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	10	10 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	5	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	7	14 29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	10	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	9	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	6	33 33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3	17	17 65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	10	60 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-[illegible]) -- [illegible]

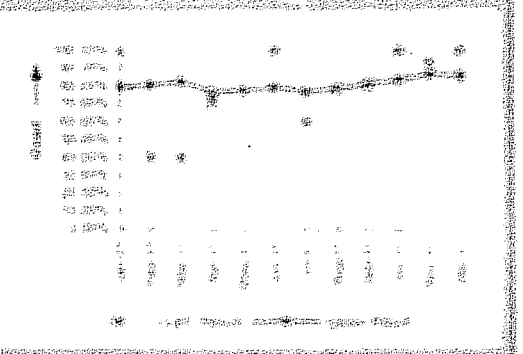
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Diff 2 Dev	Prob Bound
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	3	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	8	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	4	25 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	12	8 33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								



Checklist #5 - Unbundled Transport (UDIT) [illegible]

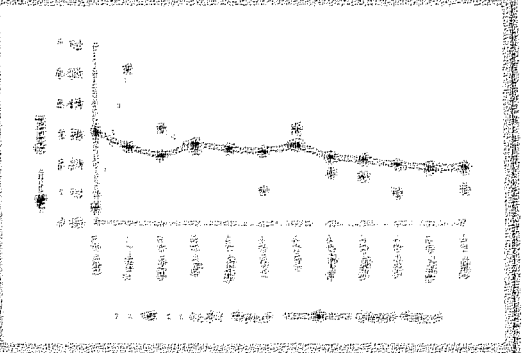
All Troubles Cleared within 4 hours (Percent) (MR-5 -- Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Jan-01	1	1	100.00%	1534	1926	79.65%	[illegible]	[illegible]
Feb-01	2	5	40.00%	1547	1914	80.83%	[illegible]	[illegible]
Mar-01	2	5	40.00%	1857	2249	82.57%	[illegible]	[illegible]
Apr-01	5	7	71.43%	1924	2504	76.84%	[illegible]	[illegible]
May-01				1885	2429	77.60%		
Jun-01	6	6	100.00%	2037	2579	78.98%	[illegible]	[illegible]
Jul-01	[illegible]	5	60.00%	2147	2800	76.68%	[illegible]	[illegible]
Aug-01	14	18	77.78%	2268	2899	78.22%	[illegible]	[illegible]
Sep-01	4	5	80.00%	1684	2078	81.04%	[illegible]	[illegible]
Oct-01	2	2	100.00%	1864	2240	83.21%	[illegible]	[illegible]
Nov-01	14	15	93.33%	1726	1993	86.60%	[illegible]	[illegible]
Dec-01	3	3	100.00%	1468	1719	85.40%	[illegible]	[illegible]



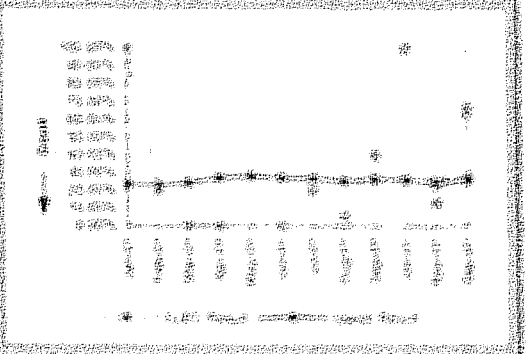
Mean Time to Restore (Hours Minutes) (MR-6 -- Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Jan-01	0.38	1	0.38	7165.17	1926	3.43	[illegible]	[illegible]
Feb-01	31.09	5	6.14	5932.06	1914	[illegible]	[illegible]	[illegible]
Mar-01	19.18	5	3.52	6275.33	2249	2.43	[illegible]	[illegible]
Apr-01	21.07	7	3.01	8094.46	2504	3.13	[illegible]	[illegible]
May-01				7423.10	2429	3.05		
Jun-01	8.25	6	1.24	7593.00	2579	[illegible]	[illegible]	[illegible]
Jul-01	19.16	5	3.51	6924.17	2800	[illegible]	[illegible]	[illegible]
Aug-01	37.25	18	2.05	7872.43	2899	[illegible]	[illegible]	[illegible]
Sep-01	9.34	5	1.55	5430.33	2078	[illegible]	[illegible]	[illegible]
Oct-01	2.30	2	1.15	5384.11	2240	[illegible]	[illegible]	[illegible]
Nov-01	33.29	15	2.14	4584.21	1993	[illegible]	[illegible]	[illegible]
Dec-01	4.13	3	1.24	3914.24	1719	[illegible]	[illegible]	[illegible]



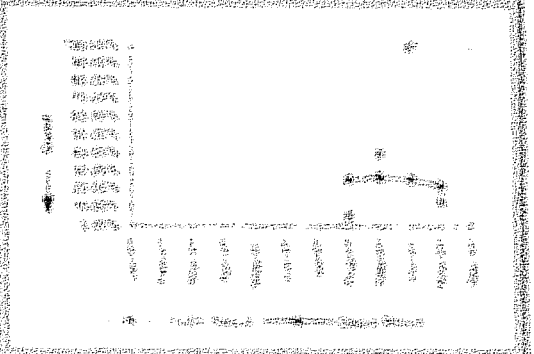
Repair Repeat Report Rate (Percent) (MR-7 -- Interval Zone Two)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Jan-01	1	1	100.00%	456	1926	23.68%	[illegible]	[illegible]
Feb-01	1	5	20.00%	446	1914	23.30%	[illegible]	[illegible]
Mar-01	0	5	0.00%	549	2249	24.43%	[illegible]	[illegible]
Apr-01	0	7	0.00%	685	2504	27.36%	[illegible]	[illegible]
May-01				688	2429	28.32%		
Jun-01	0	6	0.00%	702	2579	27.22%	[illegible]	[illegible]
Jul-01	1	5	20.00%	753	2800	26.89%	[illegible]	[illegible]
Aug-01	1	18	5.56%	744	2899	25.66%	[illegible]	[illegible]
Sep-01	2	5	40.00%	550	2078	26.47%	[illegible]	[illegible]
Oct-01	2	2	100.00%	587	2240	26.21%	[illegible]	[illegible]
Nov-01	2	15	13.33%	493	1993	24.74%	[illegible]	[illegible]
Dec-01	2	3	66.67%	458	1719	26.64%	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7* -- Interval Zone Two)

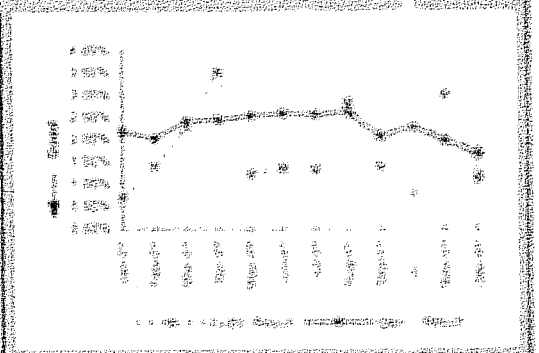
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Stat	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	17	5.88%	481	1882	25.56%	[illegible]	[illegible]
Sep-01	2	5	40.00%	353	1371	25.68%	[illegible]	[illegible]
Oct-01	2	2	100.00%	349	1369	25.49%	[illegible]	[illegible]
Nov-01	2	15	13.33%	262	1191	22.00%	[illegible]	[illegible]
Dec-01								



Checklist #5 - Unbundled Transport (UOT) DS1 Level Report

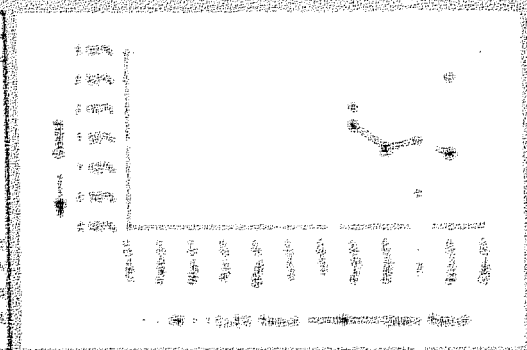
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Prob Score
Jan-01	5	712	0 70%	6341	292643	2 17%	2 68	2 63
Feb-01	10	716	1 40%	6001	296565	2 02%	1 [illegible]	1 72
Mar-01	16	701	2 28%	7196	300021	2 40%	0 [illegible]	1 [illegible]
Apr-01	27	770	3 51%	7393	304257	2 43%	1 96	3 [illegible]
May-01	10	822	1 22%	7732	306364	2 52%	2 [illegible]	2 [illegible]
Jun-01	11	814	1 35%	7934	309003	2 57%	2 [illegible]	2 [illegible]
Jul-01	12	913	1 31%	7878	310507	2 54%	2 [illegible]	2 [illegible]
Aug-01	28	991	2 83%	8122	312764	2 60%	0 [illegible]	0 [illegible]
Sep-01	14	1023	1 37%	6447	314738	2 05%	1 [illegible]	1 [illegible]
Oct-01	8	1046	0 76%	7120	315764	2 25%	1 [illegible]	2 [illegible]
Nov-01	32	1070	2 99%	6162	318019	1 94%	2 [illegible]	0 [illegible]
Dec-01	13	1168	1 11%	5280	320210	1 65%	1 [illegible]	[illegible]



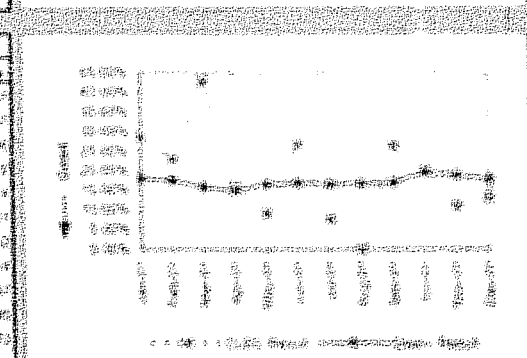
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Prob Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	20	991	2 02%	5317	312764	[illegible]	[illegible]	[illegible]
Sep-01	13	1023	1 27%	4188	314738	[illegible]	[illegible]	[illegible]
Oct-01	6	1046	0 57%	4551	315764	[illegible]	[illegible]	[illegible]
Nov-01	27	1070	2 52%	3875	318019	[illegible]	[illegible]	[illegible]
Dec-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

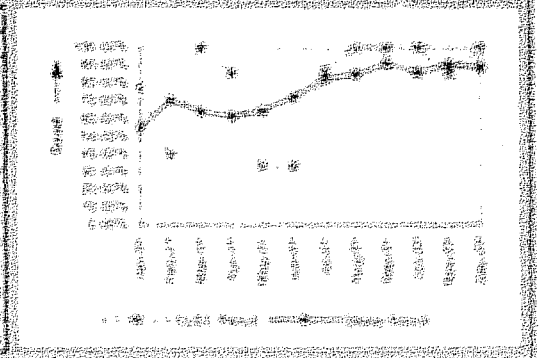
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sco	Prob Score
Jan-01	2	7	28 57%	1391	7732	[illegible]	[illegible]	[illegible]
Feb-01	3	13	23 08%	1275	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	12	28	42 86%	1352	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	32	15 63%	1289	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	11	9 09%	1538	9262	[illegible]	[illegible]	[illegible]
Jun-01	4	15	26 67%	1606	9540	[illegible]	[illegible]	[illegible]
Jul-01	1	13	7 69%	1560	9438	[illegible]	[illegible]	[illegible]
Aug-01	0	28	0 00%	1635	9757	[illegible]	[illegible]	[illegible]
Sep-01	5	19	26 32%	1321	7708	[illegible]	[illegible]	[illegible]
Oct-01	2	10	20 00%	1740	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	4	36	11 11%	1436	7618	[illegible]	[illegible]	[illegible]
Dec-01	2	15	13 33%	1149	6429	[illegible]	[illegible]	[illegible]



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Interface

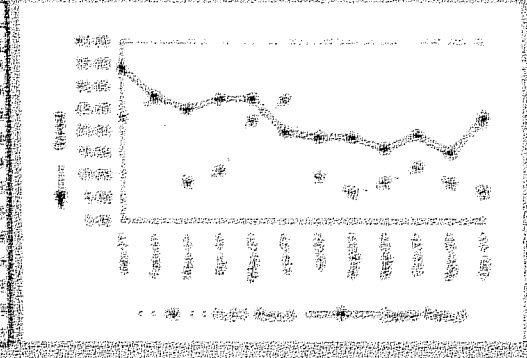
Installation Commitments Met (Percent) (OP-3 – Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Retail Sys	Retail Result
Jan-01	7	9	77.78%	90	163	55.21%	[illegible]	[illegible]
Feb-01	4	10	40.00%	141	250	56.40%	[illegible]	[illegible]
Mar-01	14	14	100.00%	127	198	64.14%	[illegible]	[illegible]
Apr-01	12	14	85.71%	111	165	67.27%	[illegible]	[illegible]
May-01	3	9	33.33%	98	152	64.47%	[illegible]	[illegible]
Jun-01	3	9	33.33%	139	192	72.40%	[illegible]	[illegible]
Jul-01	7	8	87.50%	141	171	82.46%	[illegible]	[illegible]
Aug-01	13	13	100.00%	149	165	90.30%	[illegible]	[illegible]
Sep-01	5	5	100.00%	212	231	91.77%	[illegible]	[illegible]
Oct-01	6	6	100.00%	159	167	95.21%	[illegible]	[illegible]
Nov-01	6	7	85.71%	156	171	91.23%	[illegible]	[illegible]
Dec-01	21	21	100.00%	161	183	88.00%	[illegible]	[illegible]



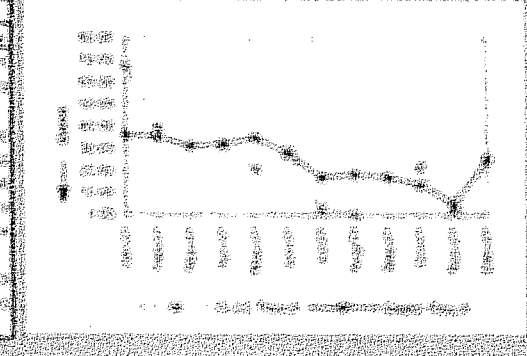
Installation Interval (Average Days) (OP-4 – Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Retail Sys	Retail Result
Jan-01	208	9	23.11	5436	159	34.19	[illegible]	[illegible]
Feb-01	273	10	27.30	5579	200	27.90	[illegible]	[illegible]
Mar-01	117	14	8.36	4937	198	24.93	[illegible]	[illegible]
Apr-01	155	14	11.07	4582	179	25.27	[illegible]	[illegible]
May-01	202	9	22.44	4135	151	27.38	[illegible]	[illegible]
Jun-01	245	9	27.22	3745	183	20.46	[illegible]	[illegible]
Jul-01	225	23	9.78	7591	406	18.70	[illegible]	[illegible]
Aug-01	174	28	6.21	6712	383	17.52	[illegible]	[illegible]
Sep-01	146	17	8.59	8060	504	15.99	[illegible]	[illegible]
Oct-01	274	23	11.91	9982	526	19.00	[illegible]	[illegible]
Nov-01	303	36	8.42	4764	167	28.52	[illegible]	[illegible]
Dec-01	176	28	6.29	6204	273	22.73	[illegible]	[illegible]



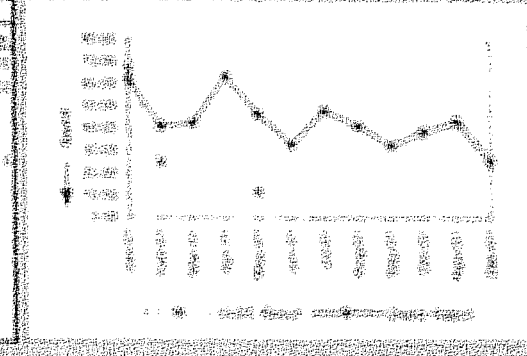
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A – Interval Zone One)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Retail Sys	Retail Result
Jan-01	67	1	67.00	1447	42	34.47	[illegible]	[illegible]
Feb-01	159	4	39.75	1527	45	33.93	[illegible]	[illegible]
Mar-01				1361	44	31.00		
Apr-01	63	2	31.50	1816	56	32.43	[illegible]	[illegible]
May-01	107	5	21.40	1091	31	35.19	[illegible]	[illegible]
Jun-01	174	6	29.00	1062	34	31.24	[illegible]	[illegible]
Jul-01	13	4	3.25	1802	104	17.33	[illegible]	[illegible]
Aug-01	0	2	0.00	1697	91	18.65	[illegible]	[illegible]
Sep-01				1513	83	18.23		
Oct-01	22	1	22.00	1584	133	11.91	[illegible]	[illegible]
Nov-01	45	30	1.50	892	161	5.54	[illegible]	[illegible]
Dec-01				1350	49	27.55		



Delayed Days for Facility Reasons (Average Days) (OP-6B – Interval Zone One)

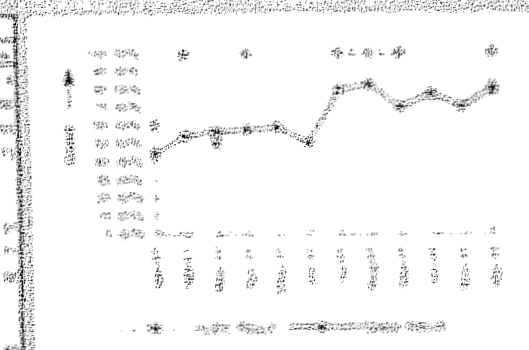
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Retail Sys	Retail Result
Jan-01	67	1	67.00	2048	33	62.06	[illegible]	[illegible]
Feb-01	50	2	25.00	658	16	41.13	[illegible]	[illegible]
Mar-01				1154	27	42.74		
Apr-01				805	13	61.92		
May-01	12	1	12.00	1076	23	46.78	[illegible]	[illegible]
Jun-01				498	15	33.20		
Jul-01				297	6	49.50		
Aug-01				748	4	187.00		
Sep-01				260	8	32.50		
Oct-01				193	5	38.60		
Nov-01				217	5	43.40		
Dec-01				126	3	42.00		



Checklist #5 - Unbundled Transport (UDT) [illegible]

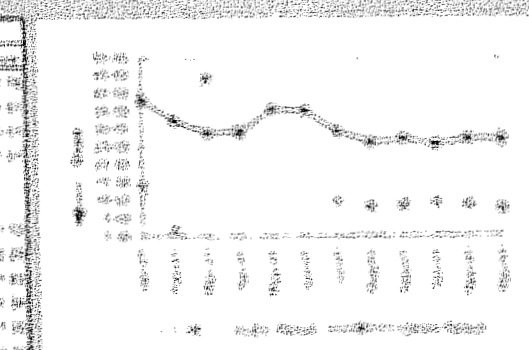
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	3	5	60.00%	20	45	[illegible]	[illegible]	[illegible]
Feb-01	1	1	100.00%	33	61	[illegible]	[illegible]	[illegible]
Mar-01	1	2	50.00%	45	80	[illegible]	[illegible]	[illegible]
Apr-01	2	2	100.00%	43	76	[illegible]	[illegible]	[illegible]
May-01				34	58	[illegible]		
Jun-01				29	56	[illegible]		
Jul-01	1	1	100.00%	34	43	[illegible]	[illegible]	[illegible]
Aug-01	7	7	100.00%	50	61	[illegible]	[illegible]	[illegible]
Sep-01	2	2	100.00%	41	59	[illegible]	[illegible]	[illegible]
Oct-01				36	73	[illegible]		
Nov-01				64	97	[illegible]		
Dec-01	8	8	100.00%	64	81	[illegible]	[illegible]	[illegible]



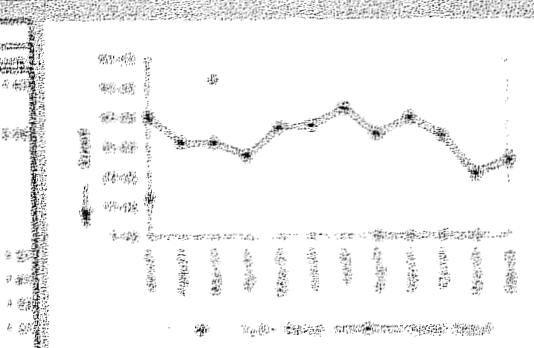
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	70	5	14.00	1710	48	[illegible]	[illegible]	[illegible]
Feb-01	2	1	2.00	1962	61	[illegible]	[illegible]	[illegible]
Mar-01	88	2	44.00	2362	60	[illegible]	[illegible]	[illegible]
Apr-01	57	2	28.50	2180	76	[illegible]	[illegible]	[illegible]
May-01				2053	58	[illegible]		
Jun-01				2022	56	[illegible]		
Jul-01	19	2	9.50	4543	198	[illegible]	[illegible]	[illegible]
Aug-01	95	12	7.92	3548	198	[illegible]	[illegible]	[illegible]
Sep-01	66	8	8.50	3475	198	[illegible]	[illegible]	[illegible]
Oct-01	9	1	9.00	5308	204	[illegible]	[illegible]	[illegible]
Nov-01	17	2	8.50	4318	198	[illegible]	[illegible]	[illegible]
Dec-01	94	13	7.23	3594	197	[illegible]	[illegible]	[illegible]



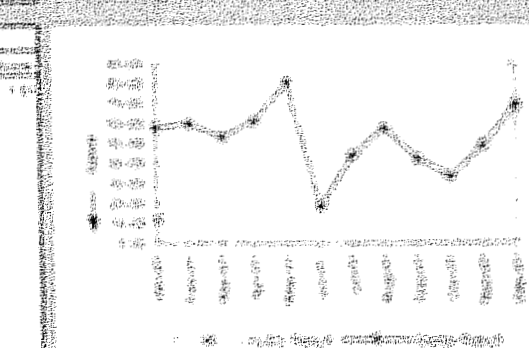
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	13	1	13.00	725	98	[illegible]	[illegible]	[illegible]
Feb-01				507	98	[illegible]		
Mar-01	53	1	53.00	857	27	[illegible]	[illegible]	[illegible]
Apr-01				517	60	[illegible]		
May-01				1260	78	[illegible]		
Jun-01				931	28	[illegible]		
Jul-01				2748	70	[illegible]		
Aug-01	0	1	0.00	1506	44	[illegible]	[illegible]	[illegible]
Sep-01	0	2	0.00	1516	36	[illegible]	[illegible]	[illegible]
Oct-01	0	1	0.00	2265	67	[illegible]	[illegible]	[illegible]
Nov-01	0	2	0.00	1641	66	[illegible]	[illegible]	[illegible]
Dec-01				1640	37	[illegible]		



Delayed Days for Facility Reasons (Average Days) [illegible]

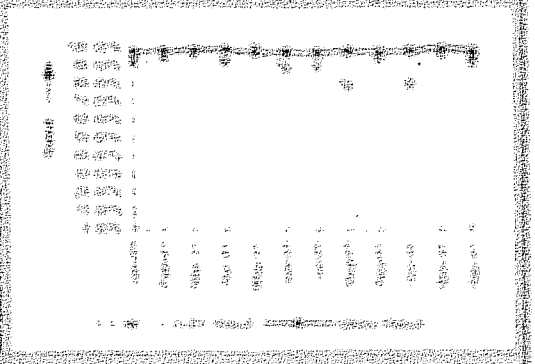
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	[illegible]	[illegible]
Jan-01	12	1	12.00	407	5	[illegible]	[illegible]	[illegible]
Feb-01				724	12	[illegible]		
Mar-01				429	8	[illegible]		
Apr-01				738	53	[illegible]		
May-01				543	8	[illegible]		
Jun-01				75	4	[illegible]		
Jul-01				224	6	[illegible]		
Aug-01				347	6	[illegible]		
Sep-01				337	6	[illegible]		
Oct-01				202	6	[illegible]		
Nov-01				520	11	[illegible]		
Dec-01				435	8	[illegible]		



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Installation

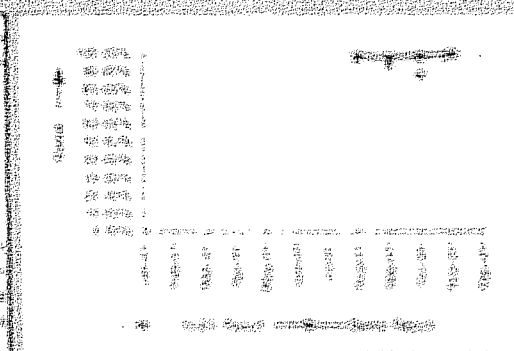
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sec	Parity Score
Jan-01	49	53	92 45%	532	543	97 97%	[illegible]	[illegible]
Feb-01	36	38	94 74%	525	536	97 95%	[illegible]	[illegible]
Mar-01	30	31	96 77%	621	630	98 57%	[illegible]	[illegible]
Apr-01	38	41	92 68%	627	633	99 05%	[illegible]	[illegible]
May-01	33	33	100 00%	524	539	97 22%	[illegible]	[illegible]
Jun-01	24	27	88 89%	513	529	96 98%	[illegible]	[illegible]
Jul-01	26	29	89 66%	529	547	96 77%	[illegible]	[illegible]
Aug-01	26	33	78 79%	524	536	97 76%	[illegible]	[illegible]
Sep-01	31	33	93 94%	559	576	97 05%	[illegible]	[illegible]
Oct-01	20	25	80 00%	675	689	97 97%	[illegible]	[illegible]
Nov-01	30	31	96 77%	604	609	99 18%	[illegible]	[illegible]
Dec-01	37	40	92 50%	442	451	98 00%	[illegible]	[illegible]



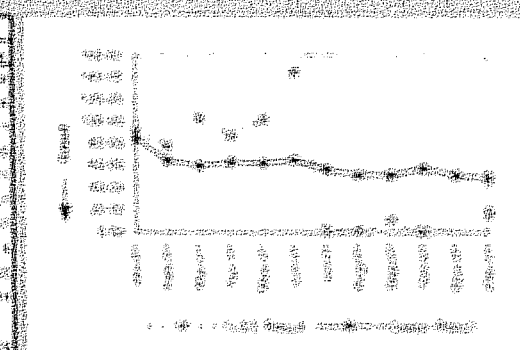
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sec	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	32	33	96 97%	526	536	98 51%	[illegible]	[illegible]
Sep-01	31	33	93 94%	562	576	97 57%	[illegible]	[illegible]
Oct-01	22	25	88 00%	680	689	98 69%	[illegible]	[illegible]
Nov-01	31	31	100 00%	607	609	99 67%	[illegible]	[illegible]
Dec-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

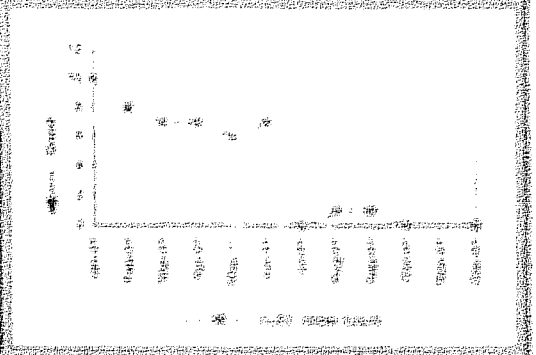
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Sec	Parity Score
Jan-01	1827	20	91 35	36466	429	85 00	[illegible]	[illegible]
Feb-01	1334	17	78 47	24080	371	64 91	[illegible]	[illegible]
Mar-01	1649	16	103 06	27184	453	60 01	[illegible]	[illegible]
Apr-01	1837	21	87 48	26537	419	63 33	[illegible]	[illegible]
May-01	2246	22	102 09	23328	375	62 21	[illegible]	[illegible]
Jun-01	2320	16	145 00	22204	341	65 11	[illegible]	[illegible]
Jul-01	2	2	1 00	12089	213	56 74	[illegible]	[illegible]
Aug-01	2	1	2 00	12347	239	51 66	[illegible]	[illegible]
Sep-01	24	2	12 00	12570	243	51 73	[illegible]	[illegible]
Oct-01	1	1	1 00	12902	223	57 86	[illegible]	[illegible]
Nov-01				11028	215	51 29		
Dec-01	18	1	18 00	11536	235	49 05	[illegible]	[illegible]



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Level Performance

Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level (OR-156)

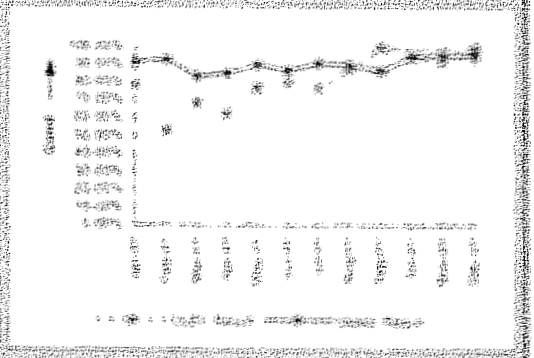
Date	CLEC Order Count
Jan-01	12
Feb-01	3
Mar-01	7
Apr-01	6
May-01	7
Jun-01	8
Jul-01	1
Aug-01	0
Sep-01	0
Oct-01	0
Nov-01	0
Dec-01	0



Checklist #5 - Unbundled Transport (UDIT) Above DS1 Loop Plane

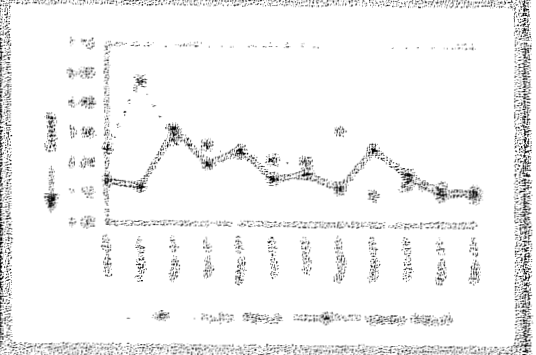
All Troubles Cleared within 4 hours (Percent) (MR-6 -- Interval Zero One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean 2 Sd	Parity Score
Jan-01	11	14	78.57%	98	107	[illegible]	[illegible]	[illegible]
Feb-01	9	17	52.94%	88	95	[illegible]	[illegible]	[illegible]
Mar-01	13	19	68.42%	99	119	[illegible]	[illegible]	[illegible]
Apr-01	5	8	62.50%	81	95	[illegible]	[illegible]	[illegible]
May-01	10	13	76.92%	113	125	[illegible]	[illegible]	[illegible]
Jun-01	12	15	80.00%	107	123	[illegible]	[illegible]	[illegible]
Jul-01	10	13	76.92%	90	99	[illegible]	[illegible]	[illegible]
Aug-01	14	16	87.50%	101	113	[illegible]	[illegible]	[illegible]
Sep-01	9	9	100.00%	133	134	[illegible]	[illegible]	[illegible]
Oct-01	19	20	95.00%	125	135	[illegible]	[illegible]	[illegible]
Nov-01	12	13	92.31%	121	127	[illegible]	[illegible]	[illegible]
Dec-01	17	17	100.00%	98	103	[illegible]	[illegible]	[illegible]



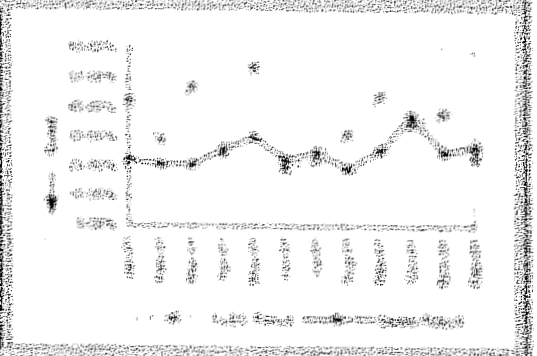
Mean Time to Restore (Hours Minutes) (MR-6 -- Interval Zero One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean 2 Sd	Parity Score
Jan-01	41.32	14	2.56	182.29	107	[illegible]	[illegible]	[illegible]
Feb-01	97.27	17	5.44	140.06	95	[illegible]	[illegible]	[illegible]
Mar-01	63.42	19	3.21	449.06	119	[illegible]	[illegible]	[illegible]
Apr-01	25.21	8	3.10	229.46	95	[illegible]	[illegible]	[illegible]
May-01	36.07	13	2.47	371.24	125	[illegible]	[illegible]	[illegible]
Jun-01	38.26	15	2.34	221.10	123	[illegible]	[illegible]	[illegible]
Jul-01	32.26	13	2.30	199.17	99	[illegible]	[illegible]	[illegible]
Aug-01	60.07	16	3.45	161.83	113	[illegible]	[illegible]	[illegible]
Sep-01	10.26	9	1.10	461.42	134	[illegible]	[illegible]	[illegible]
Oct-01	31.39	20	1.35	270.13	135	[illegible]	[illegible]	[illegible]
Nov-01	19.30	13	1.30	154.42	127	[illegible]	[illegible]	[illegible]
Dec-01	19.37	17	1.09	134.43	103	[illegible]	[illegible]	[illegible]



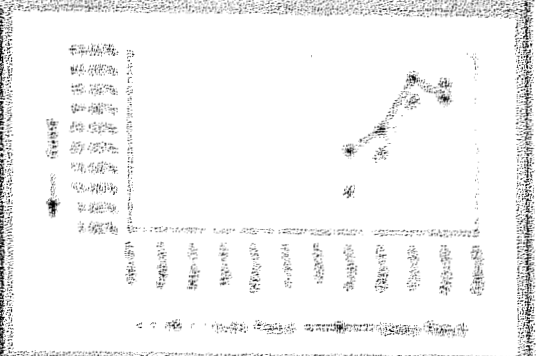
Repair Repeat Report Rate (Percent) (MR-7 -- Interval Zero One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean 2 Sd	Parity Score
Jan-01	6	14	42.86%	24	107	[illegible]	[illegible]	[illegible]
Feb-01	5	17	29.41%	20	95	[illegible]	[illegible]	[illegible]
Mar-01	9	19	47.37%	25	119	[illegible]	[illegible]	[illegible]
Apr-01	2	8	25.00%	23	95	[illegible]	[illegible]	[illegible]
May-01	7	13	53.85%	38	125	[illegible]	[illegible]	[illegible]
Jun-01	3	15	20.00%	28	123	[illegible]	[illegible]	[illegible]
Jul-01	3	13	23.08%	25	99	[illegible]	[illegible]	[illegible]
Aug-01	5	16	31.25%	22	113	[illegible]	[illegible]	[illegible]
Sep-01	4	9	44.44%	45	134	[illegible]	[illegible]	[illegible]
Oct-01	7	20	35.00%	51	135	[illegible]	[illegible]	[illegible]
Nov-01	5	13	38.46%	32	127	[illegible]	[illegible]	[illegible]
Dec-01	4	17	23.53%	25	103	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7 -- Interval Zero One

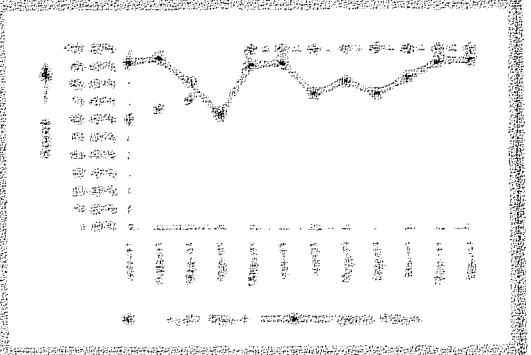
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mean 2 Sd	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	10	10.00%	14	99	[illegible]	[illegible]	[illegible]
Sep-01	1	5	20.00%	24	93	[illegible]	[illegible]	[illegible]
Oct-01	5	15	33.33%	27	135	[illegible]	[illegible]	[illegible]
Nov-01	3	8	37.50%	23	98	[illegible]	[illegible]	[illegible]
Dec-01								



Checklist #5 - Unbundled Transport (UDT) Above DS1 Loop Rates

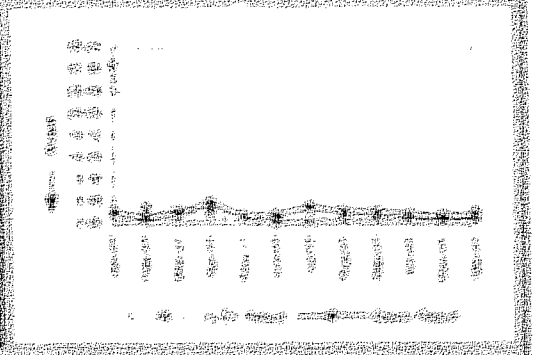
All Troubles Cleared within 4 Hours (Repair Data) - Internal Data Tab

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Result Diff	Parity Score
Jan-01	3	5	60.00%	24	29	82.76%	[illegible]	[illegible]
Feb-01	4	6	66.67%	36	38	94.74%	[illegible]	[illegible]
Mar-01	5	7	71.43%	35	42	83.33%	[illegible]	[illegible]
Apr-01	5	8	62.50%	22	35	62.86%	[illegible]	[illegible]
May-01	3	3	100.00%	30	33	90.91%	[illegible]	[illegible]
Jun-01	1	1	100.00%	32	35	91.43%	[illegible]	[illegible]
Jul-01	1	1	100.00%	38	41	92.68%	[illegible]	[illegible]
Aug-01	8	8	100.00%	35	45	77.78%	[illegible]	[illegible]
Sep-01	1	1	100.00%	26	30	86.67%	[illegible]	[illegible]
Oct-01	4	4	100.00%	31	35	88.57%	[illegible]	[illegible]
Nov-01	2	2	100.00%	25	27	92.59%	[illegible]	[illegible]
Dec-01	2	2	100.00%	29	31	93.55%	[illegible]	[illegible]



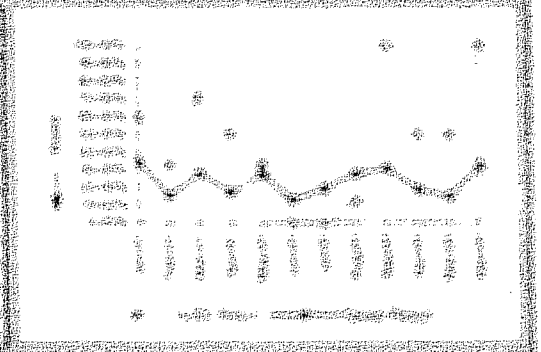
Mean Time to Restore (Hours:Minutes) (Repair Data) - Internal Data Tab

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Result Diff	Parity Score
Jan-01	172:01	5	34:24	54:35	29	1:53	[illegible]	[illegible]
Feb-01	20:58	6	3:30	44:44	38	1:58	[illegible]	[illegible]
Mar-01	19:19	7	2:46	92:29	42	2:12	[illegible]	[illegible]
Apr-01	20:28	8	2:33	153:03	35	4:37	[illegible]	[illegible]
May-01	2:45	3	0:55	51:03	33	1:55	[illegible]	[illegible]
Jun-01	0:01	1	0:01	66:23	35	1:53	[illegible]	[illegible]
Jul-01	0:24	1	0:24	165:33	41	4:02	[illegible]	[illegible]
Aug-01	8:16	8	1:02	122:05	45	2:42	[illegible]	[illegible]
Sep-01	0:50	1	0:50	87:29	30	2:91	[illegible]	[illegible]
Oct-01	4:31	4	1:08	43:23	35	1:23	[illegible]	[illegible]
Nov-01	2:39	2	1:19	33:23	27	1:14	[illegible]	[illegible]
Dec-01	1:21	2	0:42	54:33	31	1:46	[illegible]	[illegible]



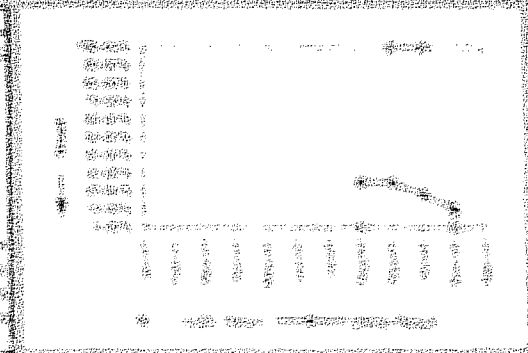
Repair Repeat Report Rate (Repeats/Total) - Internal Data Tab

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Result Diff	Parity Score
Jan-01	3	5	60.00%	[illegible]	29	24.14%	[illegible]	[illegible]
Feb-01	2	6	33.33%	[illegible]	38	15.79%	[illegible]	[illegible]
Mar-01	5	7	71.43%	[illegible]	42	21.43%	[illegible]	[illegible]
Apr-01	4	8	50.00%	[illegible]	35	14.29%	[illegible]	[illegible]
May-01	1	3	33.33%	[illegible]	33	21.21%	[illegible]	[illegible]
Jun-01	0	1	0.00%	[illegible]	35	11.43%	[illegible]	[illegible]
Jul-01	0	1	0.00%	[illegible]	41	14.63%	[illegible]	[illegible]
Aug-01	1	8	12.50%	[illegible]	45	17.78%	[illegible]	[illegible]
Sep-01	1	1	100.00%	[illegible]	30	26.67%	[illegible]	[illegible]
Oct-01	2	4	50.00%	[illegible]	35	14.29%	[illegible]	[illegible]
Nov-01	1	2	50.00%	[illegible]	27	14.81%	[illegible]	[illegible]
Dec-01	2	2	100.00%	[illegible]	31	22.58%	[illegible]	[illegible]

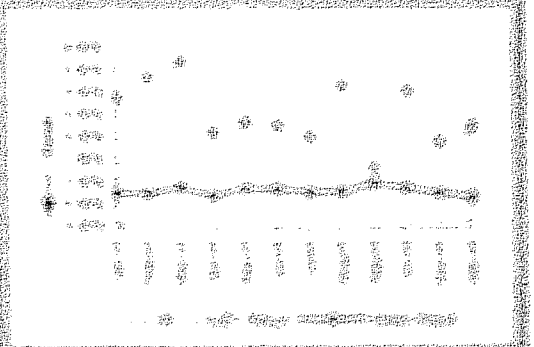


Repair Repeat Report Rate (Repeats/Total) - Internal Data Tab

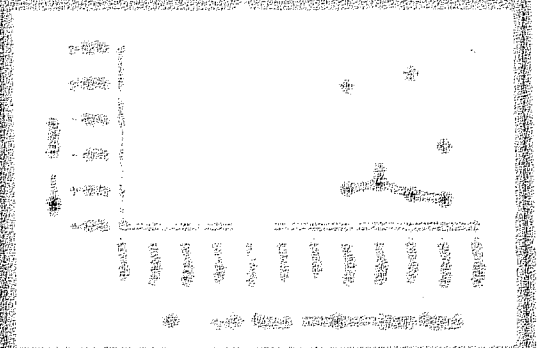
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Result Diff	Parity Score
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	5	0.00%	[illegible]	34	23.53%	[illegible]	[illegible]
Sep-01	1	1	100.00%	[illegible]	30	26.67%	[illegible]	[illegible]
Oct-01	2	2	100.00%	[illegible]	35	14.29%	[illegible]	[illegible]
Nov-01	0	1	0.00%	[illegible]	27	18.52%	[illegible]	[illegible]
Dec-01								



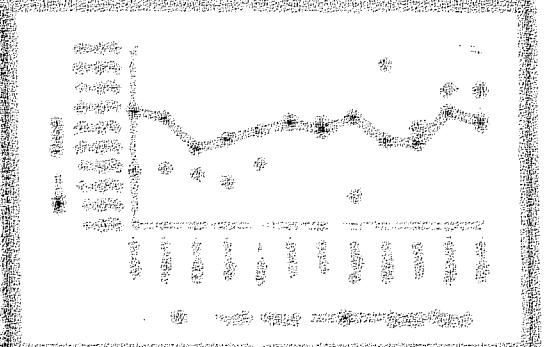
Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	Parity Gap	Parity Ratio
Jan-01	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	Parity Gap	Parity Ratio
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								

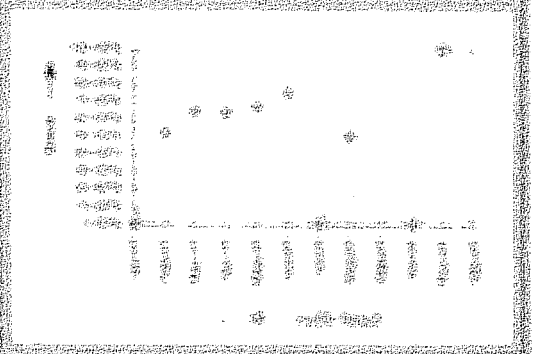


Date	CLEC Num	CLEC Denom	CLEC Rate	Qwest Num	Qwest Denom	Qwest Rate	Parity Gap	Parity Ratio
Jan-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

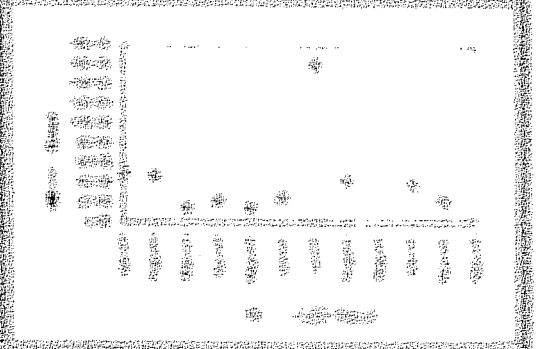


Checklist #5 Data Filter: IDT Installation

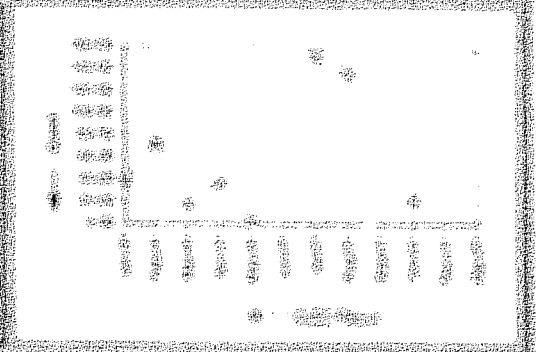
Installation Commitments Met (Percent) (OP-3) – Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	0	9	0.00%	
Feb-01	13	25	52.00%	[illegible]
Mar-01	11	17	64.71%	[illegible]
Apr-01	7	11	63.64%	[illegible]
May-01	2	3	66.67%	[illegible]
Jun-01	6	8	75.00%	[illegible]
Jul-01	0	4	0.00%	0.00%
Aug-01	2	4	50.00%	50.00%
Sep-01				
Oct-01	0	2	0.00%	0.00%
Nov-01	1	1	100.00%	0.00%
Dec-01				



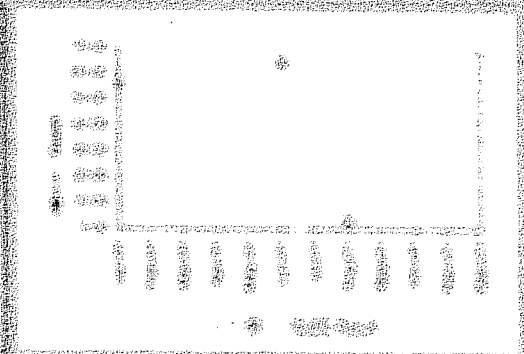
Installation Interval (Average Days) (OP-4) – Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	442	9	[illegible]	
Feb-01	1181	25	47.24	[illegible]
Mar-01	257	17	15.12	[illegible]
Apr-01	242	11	22.00	[illegible]
May-01	44	3	14.67	[illegible]
Jun-01	204	8	25.50	[illegible]
Jul-01	640	4	160.00	[illegible]
Aug-01	168	4	42.00	[illegible]
Sep-01				
Oct-01	78	2	39.00	[illegible]
Nov-01	21	1	21.00	
Dec-01				



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) – Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	313	6	52.13	
Feb-01	868	12	72.33	[illegible]
Mar-01	110	6	18.33	[illegible]
Apr-01	148	4	37.00	[illegible]
May-01	2	1	2.00	
Jun-01				
Jul-01	604	4	151.00	[illegible]
Aug-01	135	1	135.00	
Sep-01				
Oct-01	44	2	22.00	[illegible]
Nov-01				
Dec-01				

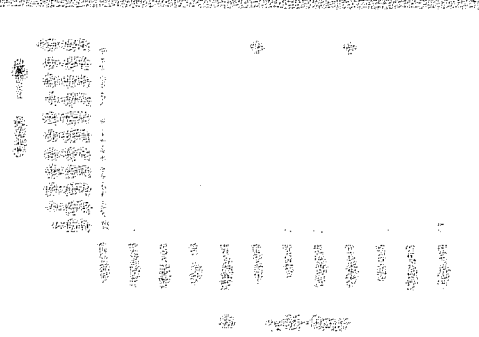


Delayed Days for Facility Reasons (Average Days) (OP-6B) – Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	56	1	56.00	
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	129	2	64.50	[illegible]
Jul-01				
Aug-01	3	1	3.00	
Sep-01				
Oct-01				
Nov-01				
Dec-01				

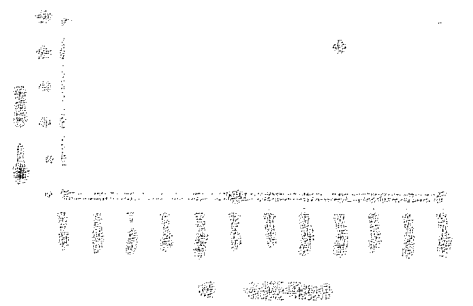


[illegible]

Installation Commitments Met (Percent) (Cum-3 to Interval Since Year)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01				
Aug-01				
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				
Nov-01				
Dec-01				



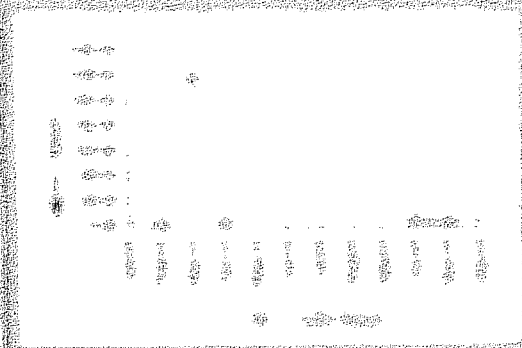
Installation Interval (Average Days) (Cum-3 to Interval Since Year)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	[illegible]	[illegible]	[illegible]	
Jul-01				
Aug-01				
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01				
Nov-01				
Dec-01				



Chapter 8 Data Tests - ADT Results

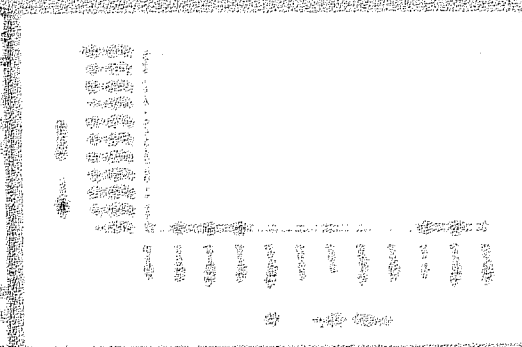
Mean Time to Restore (Hours Minutes) (MR-6 v. Interval Zone 0%)

Date	CLEC Num	CLEC Denom	CLEC Result	SIM Diff
Jan-01				
Feb-01	[illegible]	[illegible]	[illegible]	
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01				



Repair Repeat Report Rate (Percent) (MR-7 v. Interval Zone 0%)

Date	CLEC Num	CLEC Denom	CLEC Result	SIM Diff
Jan-01				
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01				

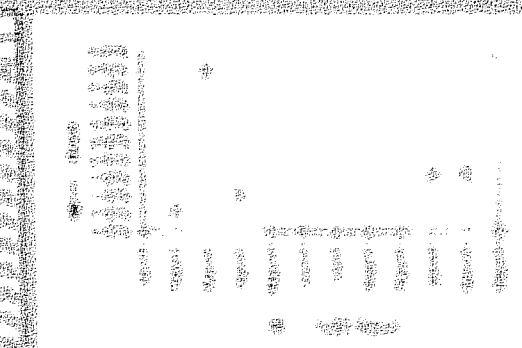


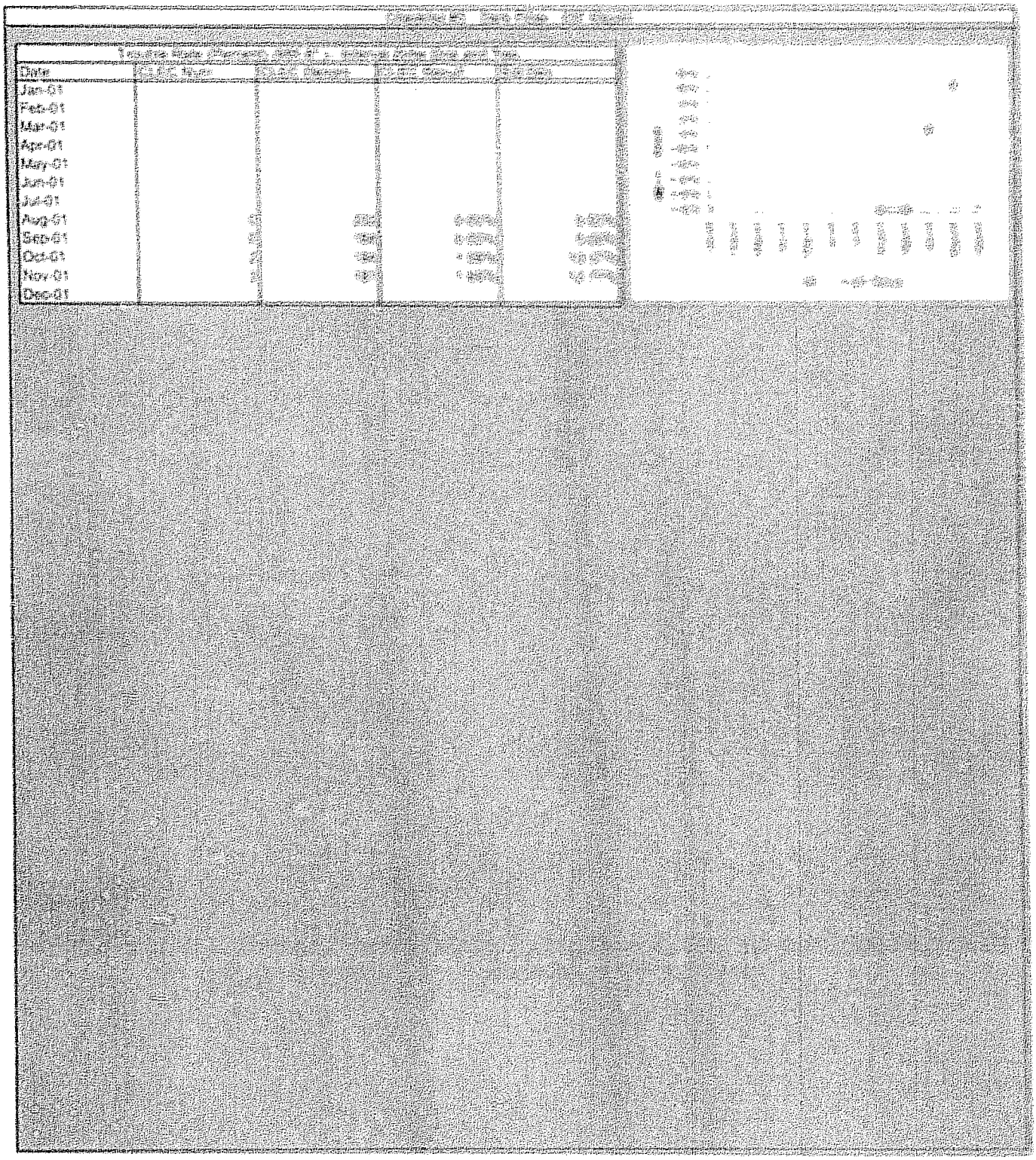
Repair Repeat Report Rate (Percent) (MR-7 v. Interval Zone 0%)

Date	CLEC Num	CLEC Denom	CLEC Result	SIM Diff
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01				

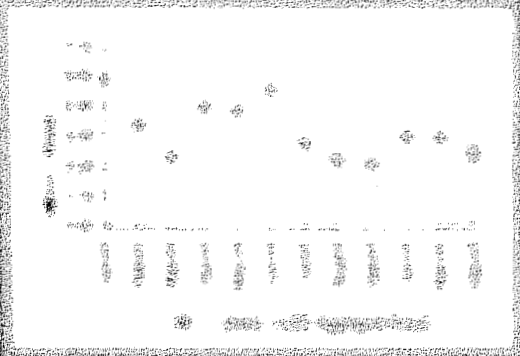
Trouble Rate (Percent) (MR-8 v. Interval Zone 0%)

Date	CLEC Num	CLEC Denom	CLEC Result	SIM Diff
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]

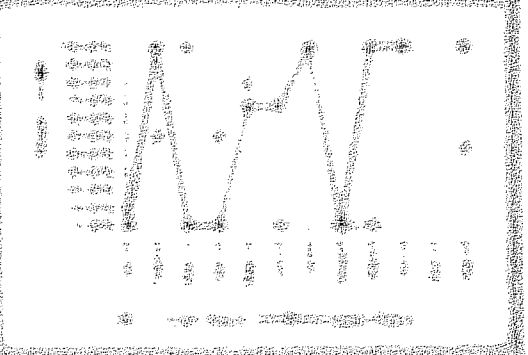



Date
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01

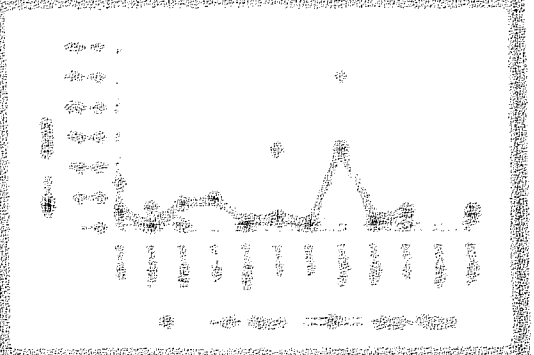
Date	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



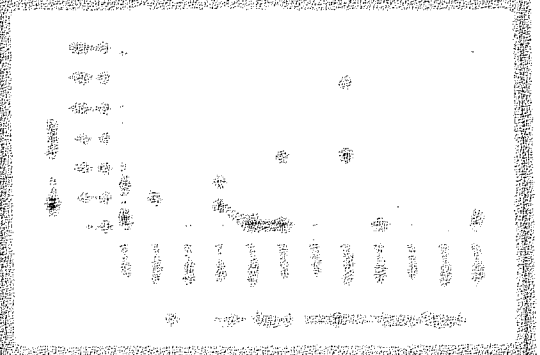
Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



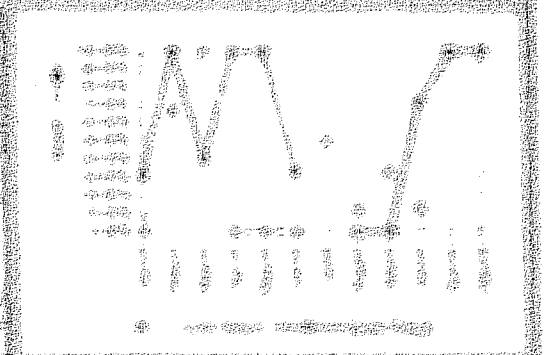
Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



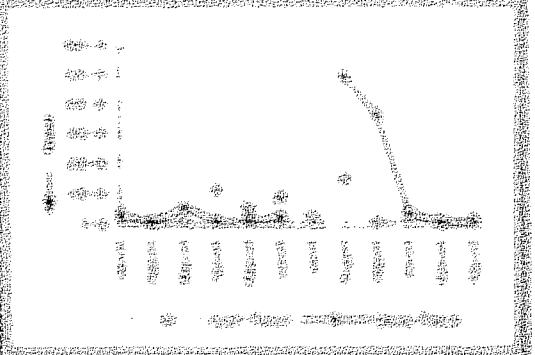
Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01									
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									
Nov-01									
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									

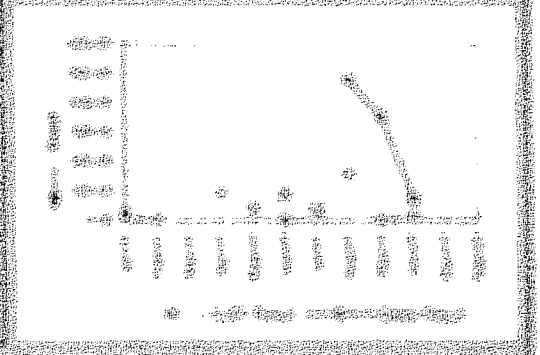


Date	CLEC Num	CLEC Denom	CLEC Pct	Qwest Num	Qwest Denom	Qwest Pct	Parity Gap	Parity Ratio
Jan-01	236	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	59	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	11	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	116	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	102	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	928	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	51	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1385	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	20	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	247	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	11	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								



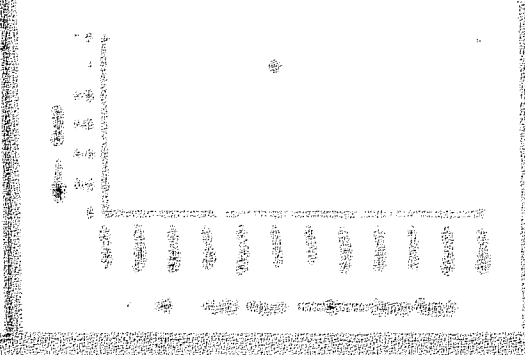
Delayed Days for New Facility Service [illegible]

Date	CLEC Num	CLEC Denom	CLEC Pct	Qwest Num	Qwest Denom	Qwest Pct	Parity Gap	Parity Ratio
Jan-01	76	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	11	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01								
Apr-01	96	1	[illegible]					
May-01	81	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	819	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	34	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1288	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	133	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01								
Dec-01								



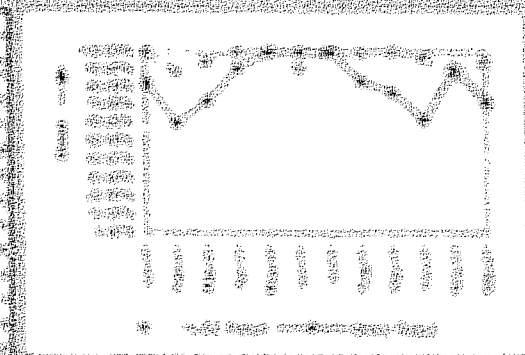
Delayed Days for Facility Relocation [illegible]

Date	CLEC Num	CLEC Denom	CLEC Pct	Qwest Num	Qwest Denom	Qwest Pct	Parity Gap	Parity Ratio
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01	1	1	[illegible]					
Jul-01								
Aug-01								
Sep-01								
Oct-01								
Nov-01								
Dec-01								



New Service Installation Quality [illegible]

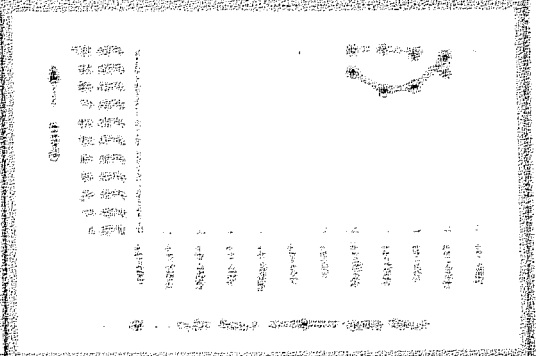
Date	CLEC Num	CLEC Denom	CLEC Pct	Qwest Num	Qwest Denom	Qwest Pct	Parity Gap	Parity Ratio
Jan-01	47	47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	31	35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	54	57	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	56	56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	24	24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	29	32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	48	48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	46	46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	63	63	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	55	57	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	33	35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	18	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #7 E911/911 Trunk Installation

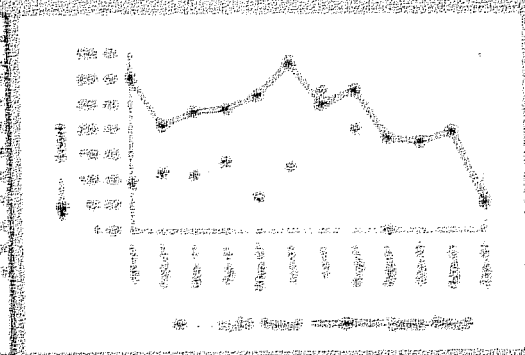
New Service Installation Quality (Percent) (OP-5 – Interval Zone One and Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mon 2 Sat	Sunday Sat
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	46	46	100.00%	0.00%	21	24	[illegible]	[illegible]	[illegible]
Sep-01	43	43	100.00%	0.00%	20	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	55	57	96.49%	18.40%	27	34	[illegible]	[illegible]	[illegible]
Nov-01	33	38	86.84%	33.80%	20	21	[illegible]	[illegible]	[illegible]
Dec-01									



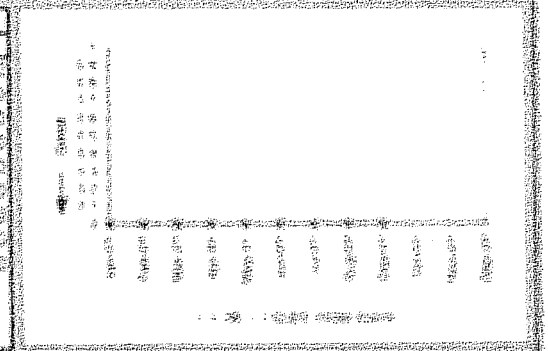
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-10A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mon 2 Sat	Sunday Sat
Jan-01	951	10	95.10	75.49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	915	8	114.38	90.28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1103	10	110.30	96.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1219	9	135.44	101.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1370	21	65.24	101.66	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1129	9	125.44	138.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1106	4	276.50	100.81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	798	4	199.50	145.70	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	3	1.00	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Checklist #7 - E911/911 Trunk Problems

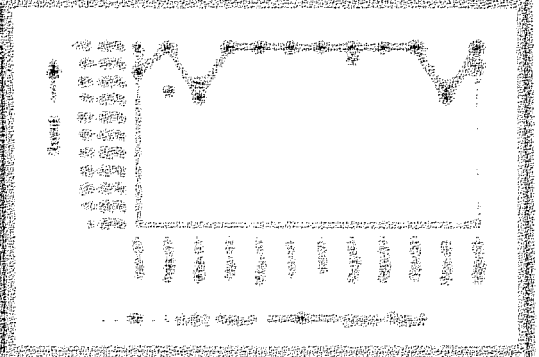
Count of Pending Orders Delayed for Facilities Reasons E911 (OP-169)	
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #7 - [illegible] Trunk Report

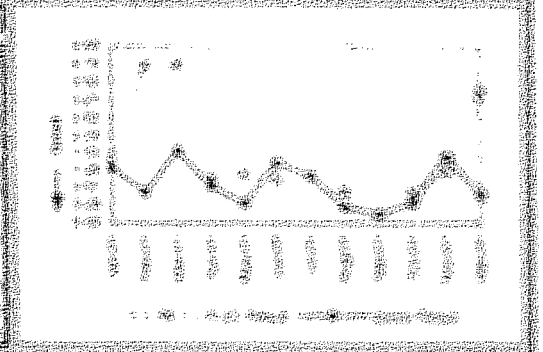
All Troubles Cleared within 4 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mean Z Sco	Pooling Score
Jan-01	5	5	100.00%	0.00%	12	14	[illegible]	[illegible]	[illegible]
Feb-01	6	8	75.00%	43.30%	11	11	[illegible]	[illegible]	[illegible]
Mar-01	4	5	80.00%	40.00%	10	14	[illegible]	[illegible]	[illegible]
Apr-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	6	6	100.00%	0.00%	11	11	[illegible]	[illegible]	[illegible]
Jun-01	13	13	100.00%	0.00%	8	8	[illegible]	[illegible]	[illegible]
Jul-01					5	5	[illegible]		
Aug-01	14	15	93.33%	24.94%	11	11	[illegible]	[illegible]	[illegible]
Sep-01					9	9	[illegible]		
Oct-01	5	5	100.00%	0.00%	11	11	[illegible]	[illegible]	[illegible]
Nov-01	7	9	77.78%	41.57%	9	9	[illegible]	[illegible]	[illegible]
Dec-01	8	9	88.89%	31.43%	9	9	[illegible]	[illegible]	[illegible]



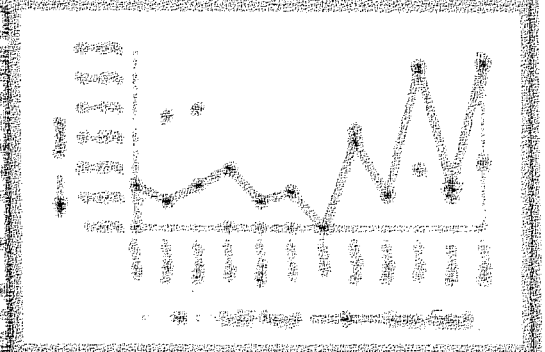
Mean Time to Restore (Hours Minutes) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mean Z Sco	Pooling Score
Jan-01	8:22	5	1.40	0.51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	34:07	8	4.16	10.15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	21:30	5	4.18	8.21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7:20	6	1.13	0.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	7:59	6	1.20	1.13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	15:22	13	1.11	1.23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	12:46	15	0.51	2.12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	4:05	5	0.49	0.35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	12:46	9	1.25	2.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	32:10	9	3.34	9.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



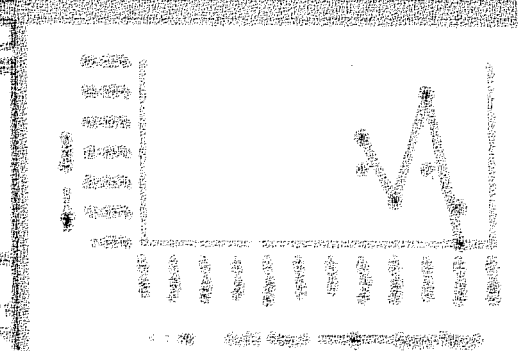
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mean Z Sco	Pooling Score
Jan-01	0	5	0.00%	0.00%	2	14	[illegible]	[illegible]	[illegible]
Feb-01	3	8	37.50%	48.41%	1	11	[illegible]	[illegible]	[illegible]
Mar-01	2	5	40.00%	48.99%	2	14	[illegible]	[illegible]	[illegible]
Apr-01	0	6	0.00%	0.00%	2	11	[illegible]	[illegible]	[illegible]
May-01	0	6	0.00%	0.00%	1	11	[illegible]	[illegible]	[illegible]
Jun-01	0	13	0.00%	0.00%	1	8	[illegible]	[illegible]	[illegible]
Jul-01					2	5	[illegible]		
Aug-01	5	15	33.33%	47.14%	1	11	[illegible]	[illegible]	[illegible]
Sep-01					1	9	[illegible]		
Oct-01	1	5	20.00%	40.00%	1	11	[illegible]	[illegible]	[illegible]
Nov-01	1	9	11.11%	31.83%	1	9	[illegible]	[illegible]	[illegible]
Dec-01	2	9	22.22%	41.57%	1	9	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

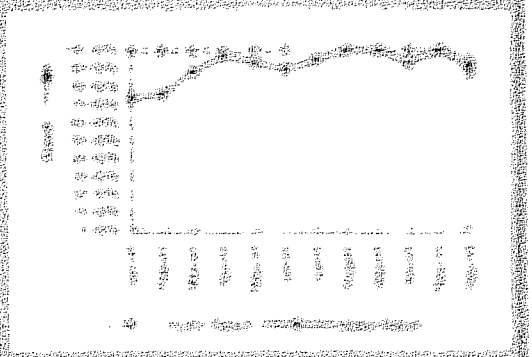
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mean Z Sco	Pooling Score
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	12	25.00%	43.30%	1	14	[illegible]	[illegible]	[illegible]
Sep-01					1	9	[illegible]		
Oct-01	1	4	25.00%	43.30%	4	8	[illegible]	[illegible]	[illegible]
Nov-01	1	8	12.50%	33.07%	2	9	[illegible]	[illegible]	[illegible]
Dec-01									



Checklist #7 [illegible]

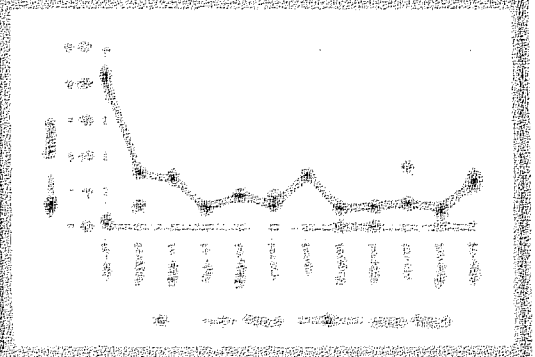
All Troubles Cleared within 4 hours (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	8	87.50%	33.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



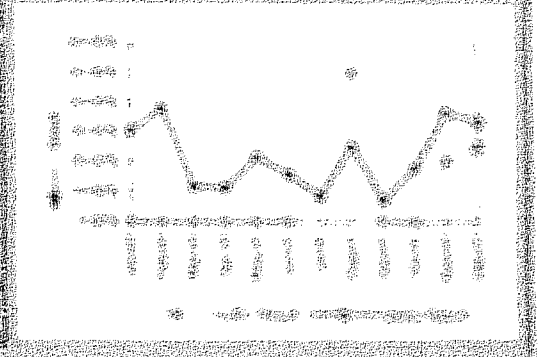
Mean Time to Restore (Hours Minutes) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	0.38	3	0.13	0.06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	0.44	1	0.44		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1.48	1	1.48		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1.44	3	0.35	0.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3.17	3	1.06	0.05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1.04	1	1.04		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	0.05	2	0.02	0.01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0.02	1	0.02		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	4.08	2	2.04	0.16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	4.07	10	0.20	0.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	14.08	8	1.46	2.07	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



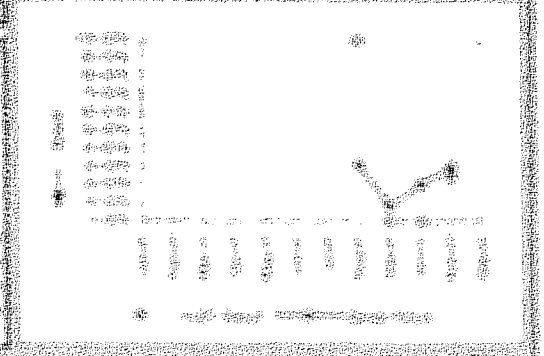
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	0	3	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	3	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	3	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	1	2	50.00%	50.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	10	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	8	25.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

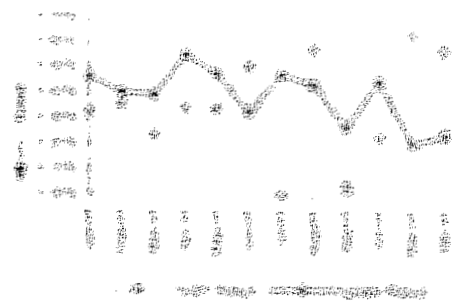
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	8	25.00%	43.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Checklist #7 - 5011/911 Trunk Status

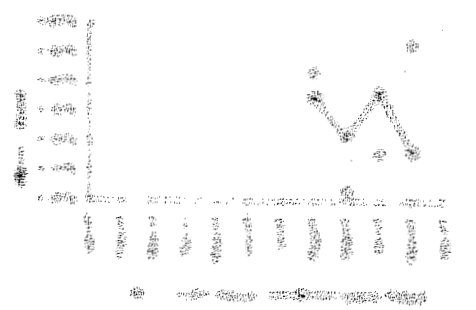
Trouble Rate (Percent) (MR-8 [illegible])

Date	CLEC Num	CLEC Denv	CLEC Resp	Std Dev	Qwest Num	Qwest Denv	Qwest Resp	Mult. Std	Parity Status
Jan-01	5	2437	0.33%	1.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	9	2529	0.36%	5.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	6	2531	0.24%	4.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	2558	0.34%	5.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	9	2667	0.33%	5.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	14	2777	0.50%	7.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	2832	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	17	2981	0.57%	7.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	3009	0.03%	1.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	7	3093	0.23%	4.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	19	3024	0.63%	7.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	17	2997	0.57%	7.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



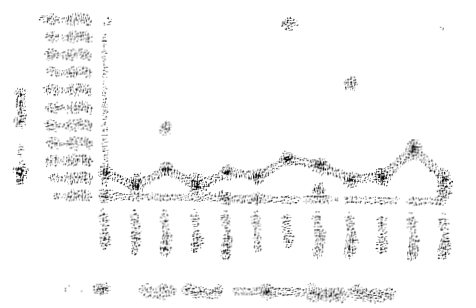
Trouble Rate (Percent) (MR-8 [illegible])

Date	CLEC Num	CLEC Denv	CLEC Resp	Std Dev	Qwest Num	Qwest Denv	Qwest Resp	Mult. Std	Parity Status
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13	2981	0.44%	6.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	3009	0.03%	1.82%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	3093	0.16%	4.02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	16	3024	0.53%	7.25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



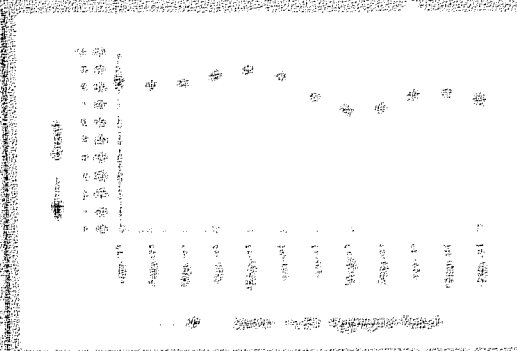
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-8 [illegible])

Date	CLEC Num	CLEC Denv	CLEC Resp	Std Dev	Qwest Num	Qwest Denv	Qwest Resp	Mult. Std	Parity Status
Jan-01	0	6	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	10	10.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4	10	40.00%	68.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	10	10.00%	30.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	0	9	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	0	14	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	18	5.56%	22.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	3	66.67%	47.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	8	12.50%	33.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7	26	26.92%	44.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	18	5.56%	22.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

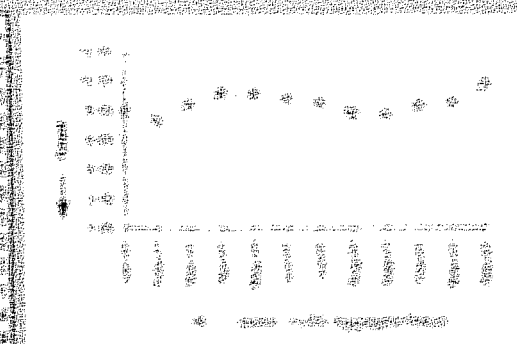


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1)	
Date	Qwest / CLEC Aggregate Result
Jan-01	[illegible]
Feb-01	[illegible]
Mar-01	[illegible]
Apr-01	[illegible]
May-01	[illegible]
Jun-01	[illegible]
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]

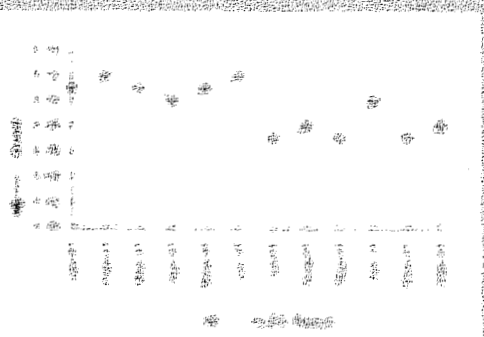


Speed of Answer - Operator Services (Avg Sec) (OS-1)	
Date	Qwest / CLEC Aggregate Result
Jan-01	[illegible]
Feb-01	[illegible]
Mar-01	[illegible]
Apr-01	[illegible]
May-01	[illegible]
Jun-01	[illegible]
Jul-01	[illegible]
Aug-01	[illegible]
Sep-01	[illegible]
Oct-01	[illegible]
Nov-01	[illegible]
Dec-01	[illegible]

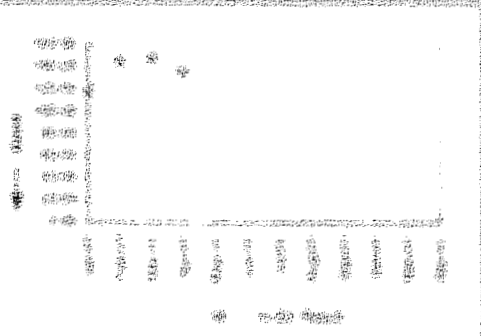


[illegible]

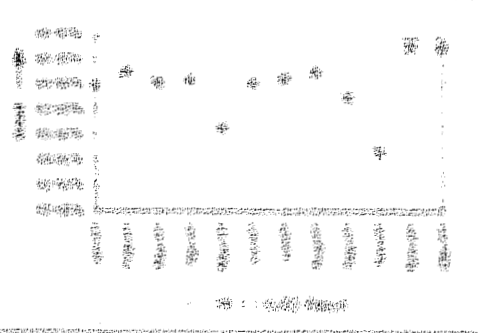
Time to Update Databases (Avg Sec) [illegible]
Date	CLEC Result
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Time to Update Databases (Avg Sec) [illegible]
Date	CLEC Result
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



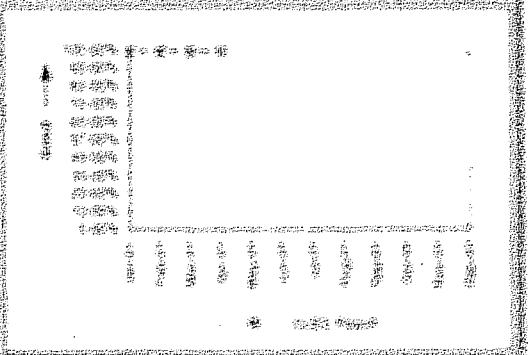
Accurate Database Updates (Percent) [illegible]
Date	CLEC Result
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #8 - Directory Listings

Accurate Database Updates (Percent) (DB-2 C-2)

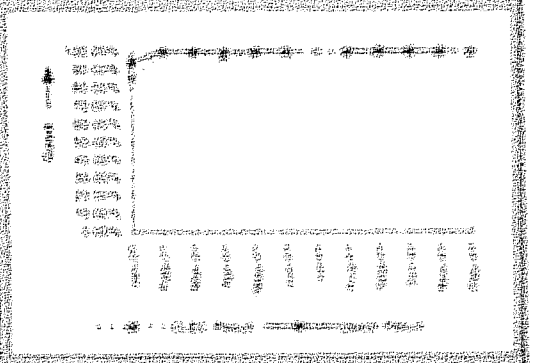
Date	CLEC Result
Jan-01	[illegible]
Feb-01	[illegible]
Mar-01	[illegible]
Apr-01	[illegible]
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #9 - NXX Code Activation

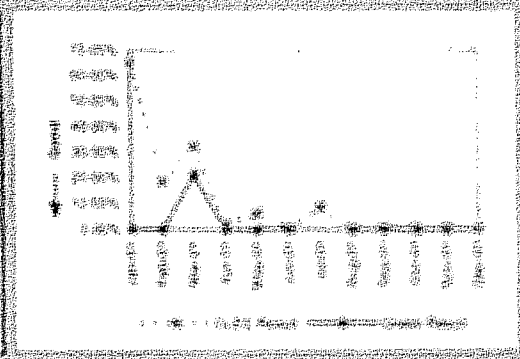
NXX Code Activation (Percent) (NP-1 A)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jan-01	6	7	85.71%	11	12	[illegible]
Feb-01	22	22	100.00%	12	12	100.00%
Mar-01	23	23	100.00%	15	15	100.00%
Apr-01	43	44	97.73%	10	10	100.00%
May-01	29	29	100.00%	5	5	100.00%
Jun-01	31	31	100.00%	2	2	100.00%
Jul-01	21	21	100.00%			
Aug-01	32	32	100.00%	4	4	100.00%
Sep-01	8	8	100.00%	3	3	100.00%
Oct-01	18	18	100.00%	1	1	100.00%
Nov-01	15	15	100.00%	2	2	100.00%
Dec-01	21	21	100.00%			



NXX Code Activation - Facility Delays (Percent) (NP-1 B)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Jan-01	13	20	65.00%	0	3	0.00%
Feb-01	5	27	18.52%	0	12	0.00%
Mar-01	11	34	32.35%	4	9	44.44%
Apr-01	1	45	2.22%	0	10	0.00%
May-01	2	31	6.45%	0	5	0.00%
Jun-01	0	31	0.00%	0	2	0.00%
Jul-01	2	23	8.70%			
Aug-01	0	32	0.00%	0	4	0.00%
Sep-01	0	8	0.00%	0	3	0.00%
Oct-01	0	18	0.00%	0	1	0.00%
Nov-01	0	15	0.00%	0	2	0.00%
Dec-01	0	21	0.00%			



CONTINUATION

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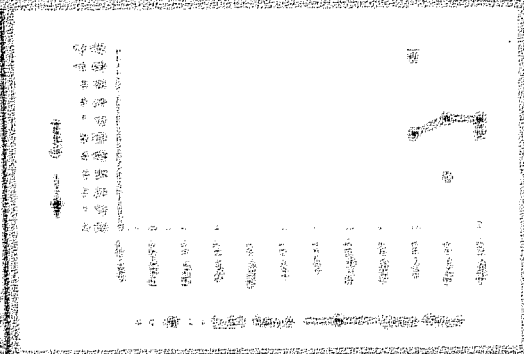
Checklist #11 - Number Portability

LNP Trouble Reports Mean Time to Restore (Hours Minutes) (MR-12)

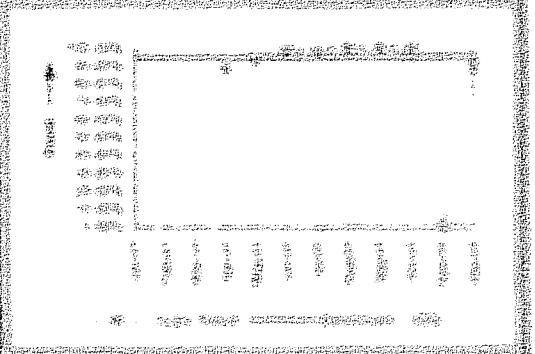
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Sw	Rating Sw
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	101 48	9	11 19	8 41	312754 07	51201	[illegible]	[illegible]	[illegible]
Nov-01	64:34	20	3 14	5 07	335327 16	46750	[illegible]	[illegible]	[illegible]
Dec-01	135:54	22	6 11	10 33	304873 03	43385	[illegible]	[illegible]	[illegible]



Checklist #13 - Reciprocal Compensation

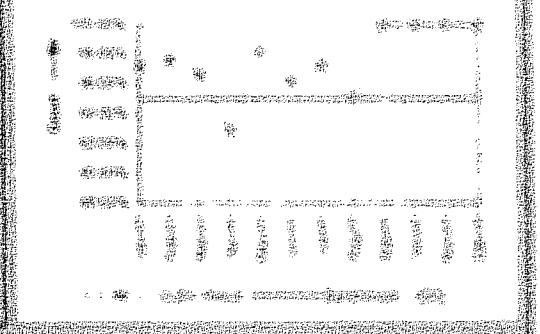
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-20)

Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01			
Feb-01			
Mar-01			
Apr-01	769460.33	868619.82	[illegible]
May-01	675602.56	722475.06	[illegible]
Jun-01	780495.04	790255.9	[illegible]
Jul-01	822858.4	840455.61	[illegible]
Aug-01	948520.37	948520.37	[illegible]
Sep-01	744258.68	744258.68	[illegible]
Oct-01	740910.65	740910.65	[illegible]
Nov-01	-456917.68	745624.73	[illegible]
Dec-01	675289.45	740610.21	[illegible]



Billing Completeness (Percent) Reciprocal Compensation (BI-18)

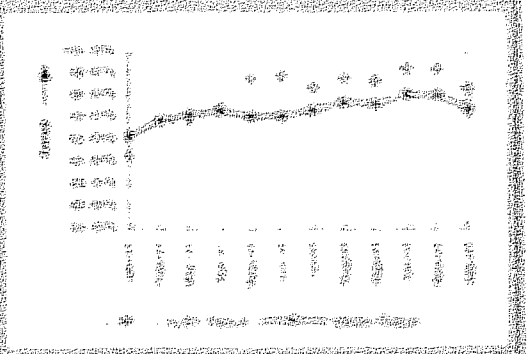
Date	CLEC Num	CLEC Denom	CLEC Result
Jan-01	755348.66	777333.32	[illegible]
Feb-01	816808.82	836950.85	[illegible]
Mar-01	969067.79	1003500.78	[illegible]
Apr-01	807014.93	868619.82	[illegible]
May-01	709228.95	722475.06	[illegible]
Jun-01	760025.51	790255.9	[illegible]
Jul-01	817205.61	840455.61	[illegible]
Aug-01	901718.56	948520.37	[illegible]
Sep-01	744162.49	744258.68	[illegible]
Oct-01	740760.24	740910.65	[illegible]
Nov-01	745576.69	745624.73	[illegible]
Dec-01	740531.84	740610.21	[illegible]



Checklist #14 - Resale - Performance Measurements

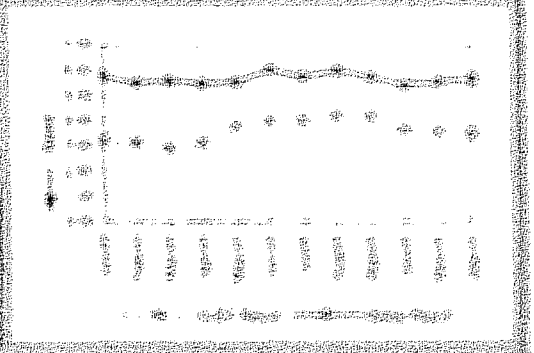
Installation Commitments Met (Percent) (OP-3 - Operational Year 2002)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Resu
Jan-01	1002	1108	90 43%	29 41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1088	1164	93 47%	24 70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1120	1195	93 72%	24 25%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	918	970	94 64%	22 92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1379	1415	97 46%	15 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1567	1605	97 63%	15 20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1720	1781	96 58%	18 19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1881	1931	97 41%	15 88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1302	1340	97 16%	16 60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1558	1584	98 36%	12 71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1371	1396	98 21%	13 26%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1218	1264	96 36%	18 73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



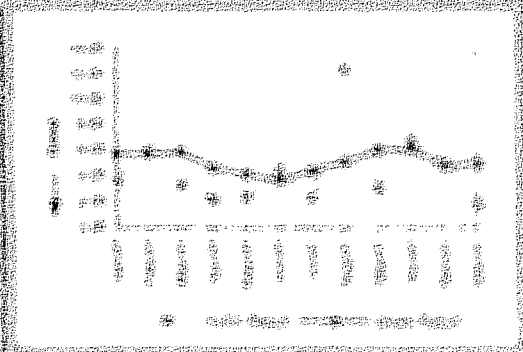
Installation Interval (Average Days) (OP-4 - Operational Year 2002)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Resu
Jan-01	3605	1108	3 25	5 75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3631	1164	3 12	5 75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3449	1195	2 89	3 28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3027	970	3 12	5 12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	5379	1415	3 80	3 27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	6370	1605	3 97	2 98	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	7119	1790	3 98	2 29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	8142	1950	4 18	3 15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5610	1346	4 17	3 08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5779	1596	3 62	2 46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	4972	1406	3 54	3 13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4376	1270	3 45	2 54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



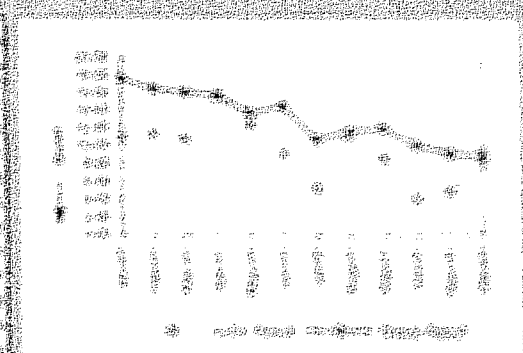
Delayed Days for Non-Facility Reasons (Average Days) (OP-5 - Operational Year 2002)

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Resu
Jan-01	195	53	3 68	5 97	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	276	46	6 00	18 69	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	154	46	3 35	3 39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	72	33	2 18	3 04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	36	15	2 40	2 06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	81	18	4 50	5 91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	78	34	2 29	2 33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	384	31	12 39	45 67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	68	22	3 09	4 75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	156	23	6 78	8 79	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	161	32	5 03	13 39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	53	30	1 77	1 43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5 - Operational Year 2002)

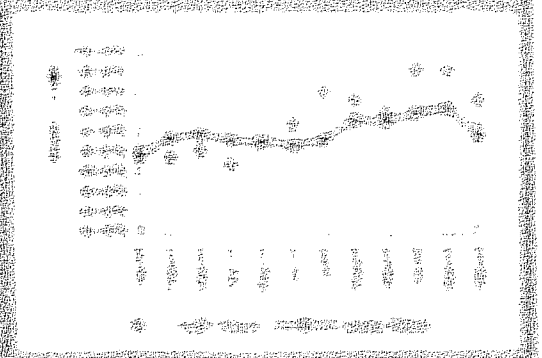
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Resu
Jan-01	581	53	10 96	18 11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	343	30	11 43	20 45	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	315	29	10 86	9 90	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	300	19	15 79	27 74	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	262	21	12 48	12 38	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	184	20	9 20	6 06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	163	31	5 26	5 04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	238	21	11 33	16 94	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	155	18	8 61	10 20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	37	9	4 11	5 53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	15	3	5 00	3 56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	156	19	8 21	6 24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



[illegible]

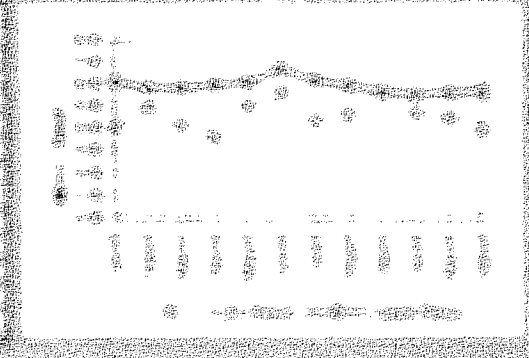
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	190	212	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	212	237	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	173	192	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	134	151	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	251	276	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	359	387	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	411	428	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	409	430	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	360	384	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	421	429	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	411	418	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	399	431	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



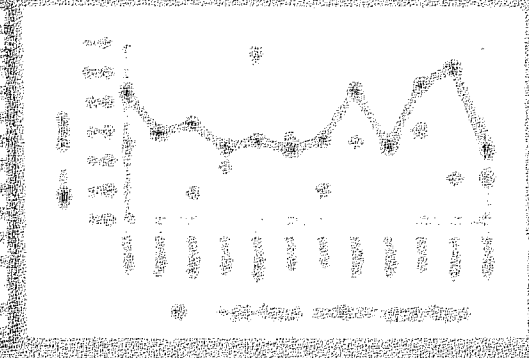
Installation Interval Average Days [illegible]

Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	851	212	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1176	237	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	793	192	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	545	151	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1387	276	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2184	387	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1905	434	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2010	430	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2162	388	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2025	435	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1888	429	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1647	431	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



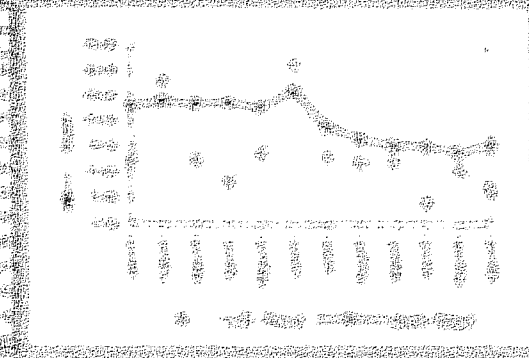
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	35	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	66	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	11	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	14	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	112	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	50	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	14	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	35	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	79	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	31	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	28	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	26	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

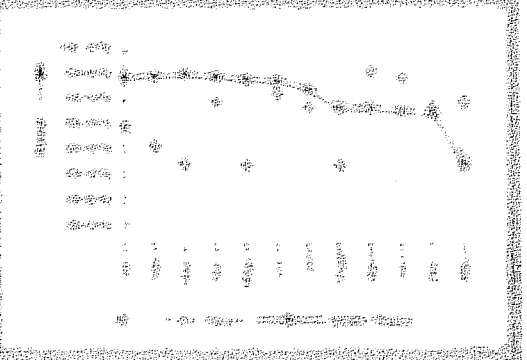


Delayed Days for Facility Reasons (Average Days) [illegible]

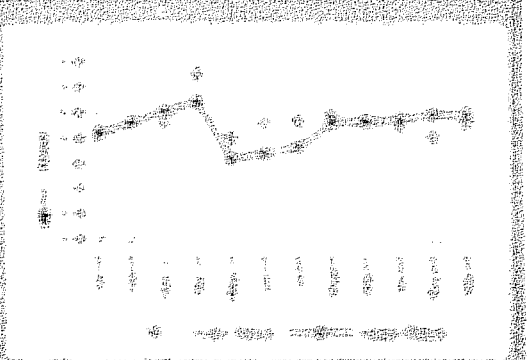
Date	CLEC Num	CLEC Den	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	164	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	335	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	161	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	98	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	205	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	594	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	169	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	107	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	133	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	16	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	52	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	71	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



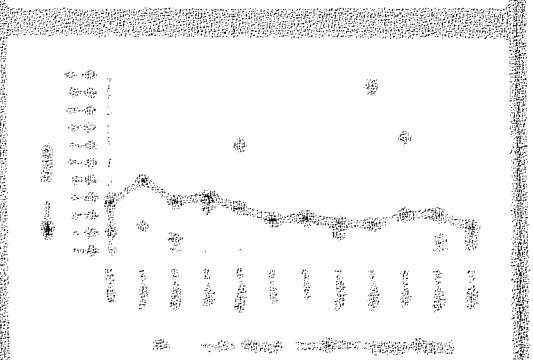
Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Gap	Parity Ratio	Z Score	Parity Stat
Jan-01	11953	12027	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	11974	12066	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	14103	14234	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	15177	15242	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	19136	19315	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	18265	18332	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	9551	9596	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	13182	13306	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8228	8243	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10918	10944	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	11527	11581	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	12945	13001	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



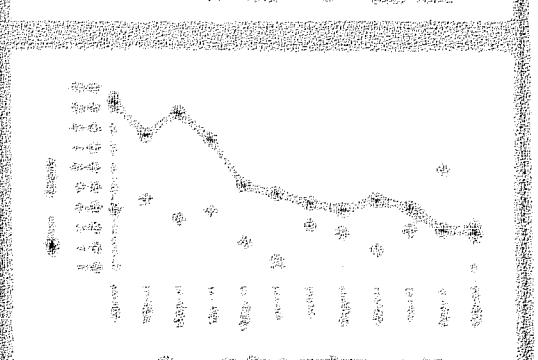
Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Gap	Parity Ratio	Z Score	Parity Stat
Jan-01	25115	12027	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	28025	12066	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	32806	14234	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	49870	15242	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	24409	12013	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	27885	12004	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	16914	7157	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	20584	8354	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	12091	5192	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	14922	6645	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	15024	7412	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	16418	7025	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Gap	Parity Ratio	Z Score	Parity Stat
Jan-01	155	64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	265	89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	177	123	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	290	58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2141	175	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	244	68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	168	43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	243	120	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	300	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	363	24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	81	59	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	74	56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

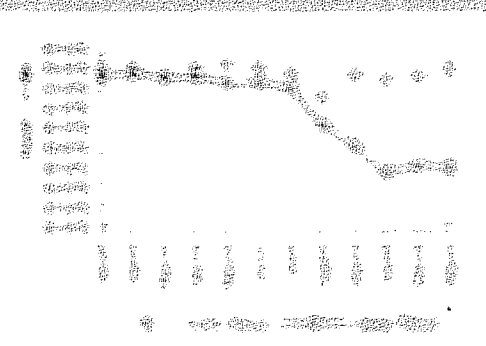


Date	CLEC Num	CLEC Dem	CLEC Rate	Qwest Num	Qwest Dem	Qwest Rate	Parity Gap	Parity Ratio	Z Score	Parity Stat
Jan-01	59	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	35	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	40	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	41	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	11	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	9	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	11	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	4	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

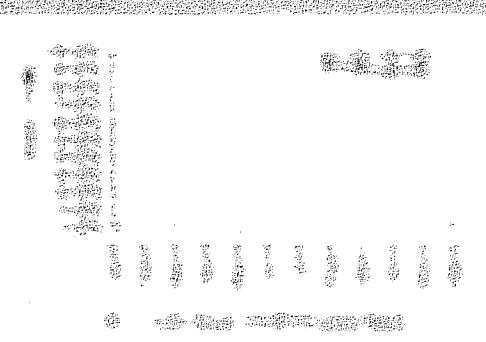


[illegible]

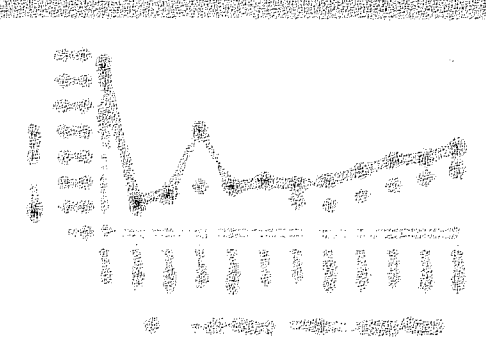
Date	CLEC Num	CLEC Dem	CLEC Resp	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

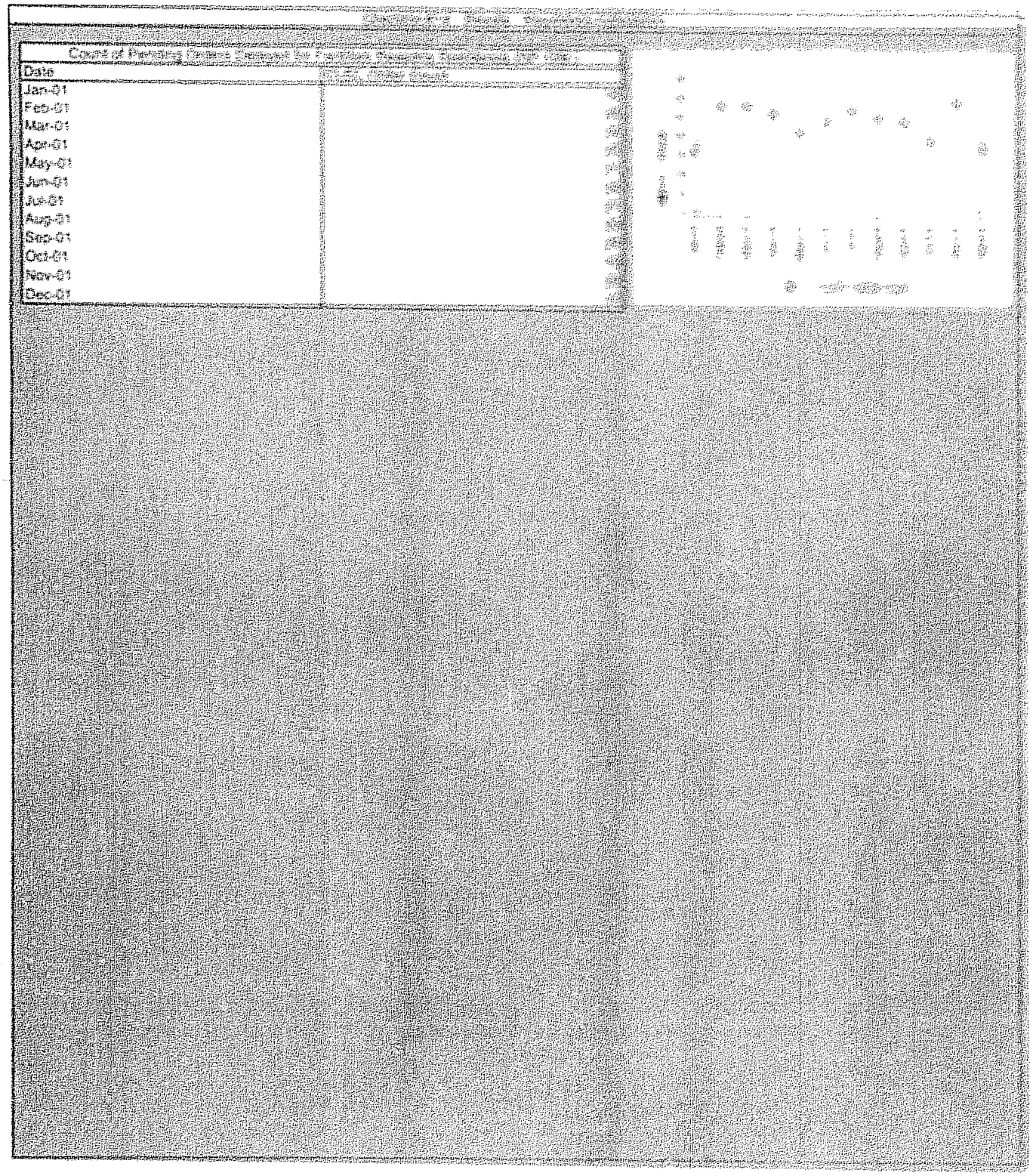


Date	CLEC Num	CLEC Dem	CLEC Resp	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



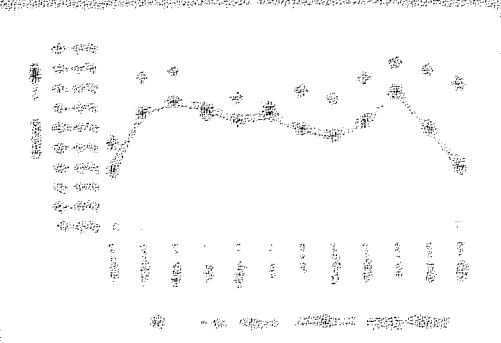
Date	CLEC Num	CLEC Dem	CLEC Resp	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



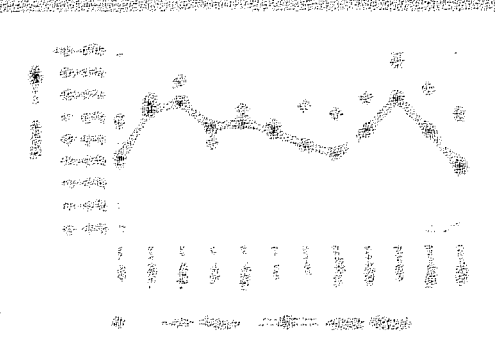

Count of Pending Orders Delayed by Facilities Reporting Statement (PID 4.0)
Date
Jan-01
Feb-01
Mar-01
Apr-01
May-01
Jun-01
Jul-01
Aug-01
Sep-01
Oct-01
Nov-01
Dec-01

[illegible]

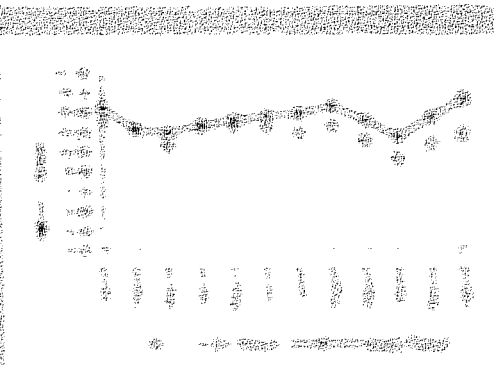
Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	[illegible]
Jan-01	809	974	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	762	618	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1231	1314	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1327	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1394	1531	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1467	1617	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1428	1536	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1566	1706	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1091	1175	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	961	1036	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	859	916	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	727	780	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



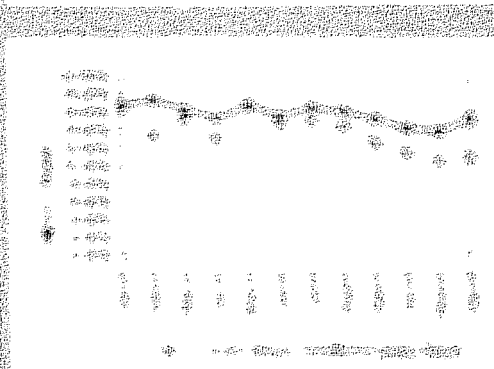
Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	[illegible]
Jan-01	1131	1158	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1042	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1643	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1825	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1894	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1964	2133	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1858	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2115	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1456	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1231	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1161	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	996	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	[illegible]
Jan-01	18615 20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	15791 39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	21369 27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	28565 30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	29392 54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	30463 19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	27411 06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	33255 46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	19958 07	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	14944 23	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	15769 06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	14626 04	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

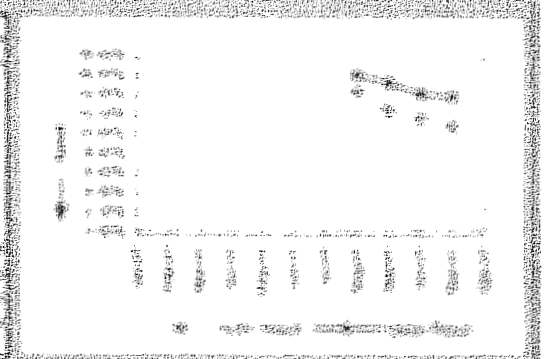


Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	[illegible]
Jan-01	207	1225	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	150	1156	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	267	1735	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	259	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	333	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	311	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	301	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	329	2271	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	195	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	161	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	132	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	117	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



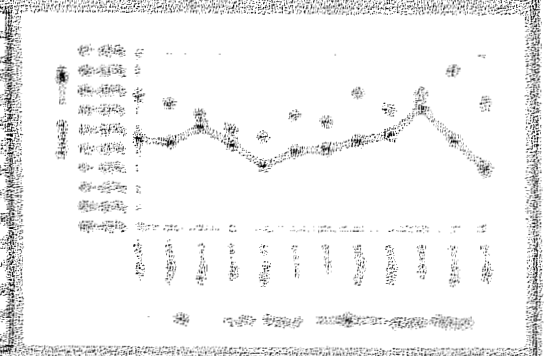
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	294	2046	14.37%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	174	1404	12.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	149	1279	11.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	123	1135	10.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



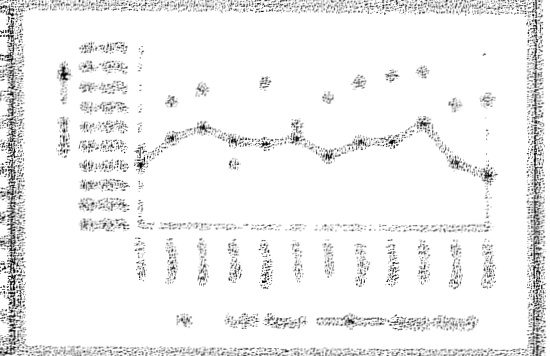
Repair Appointments Met (Percent) [illegible]

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1164	1228	94.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1044	1108	94.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1619	1725	93.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1818	1954	93.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1859	2005	92.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	1965	2094	93.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1846	1975	93.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2157	2271	94.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1451	1542	94.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1326	1396	94.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1199	1247	96.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1037	1066	94.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Out of Service Cleared within 24 Hours (Percent) [illegible]

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	155	177	87.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	166	179	92.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	188	200	94.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	203	235	86.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	234	247	94.74%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	311	344	90.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	276	296	93.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	387	408	94.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	274	287	95.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	256	267	95.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	251	271	92.62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	218	234	93.16%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



All Troubles Cleared within 48 Hours (Percent) [illegible]

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	246	257	95.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	242	253	95.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	290	298	97.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	308	332	92.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	323	334	96.71%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	439	451	97.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	394	407	96.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	532	547	97.26%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	383	393	97.46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	370	380	97.37%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	373	384	97.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	326	339	96.17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

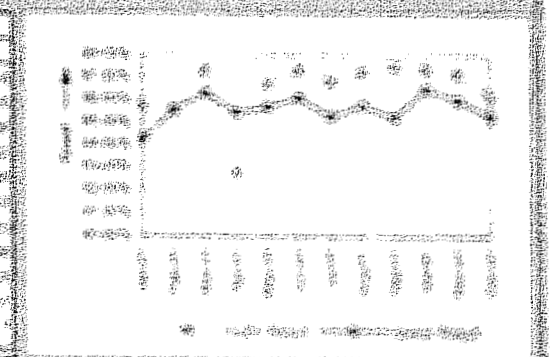
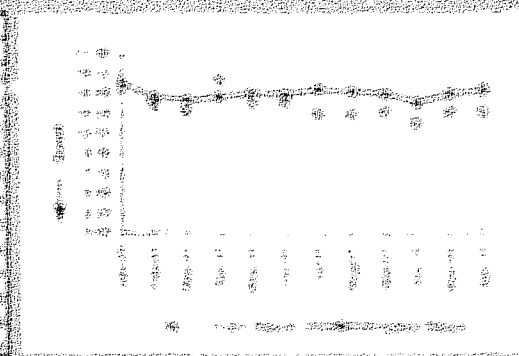


Chart #16 Repair Repeat Report

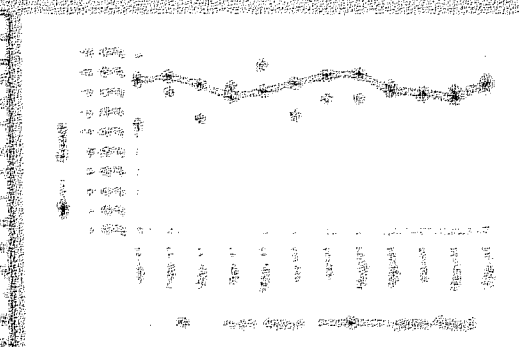
Mean Time to Restore (Hours Minutes) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Stat	Prob Est
Jan-01	4504 59	257	17 32	17 43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3866 15	253	15 17	14 44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4376 32	298	14 41	12 36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6118 24	332	18 26	21 55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	5216 24	334	15 37	15 39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	7077 45	451	15 42	12 06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5803 36	407	14 16	13 19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	7797 44	547	14 15	12 44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5710 07	393	14 30	12 12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	4992 11	390	13 08	13 01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5619 06	364	14 39	13 05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4931 51	339	14 33	13 06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



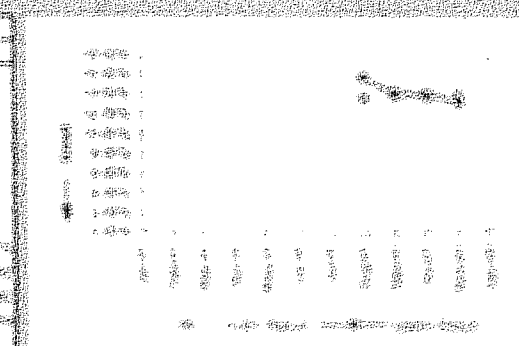
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Stat	Prob Est
Jan-01	29	266	10 90%	31 17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	37	262	14 12%	34 83%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	35	305	11 48%	31 87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	50	340	14 71%	35 42%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	58	344	16 86%	37 44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	54	460	11 74%	32 19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	56	415	13 49%	34 13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	75	557	13 47%	34 13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	59	399	14 79%	35 56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	53	387	13 70%	34 56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	56	391	14 32%	35 03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	51	346	14 74%	35 45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



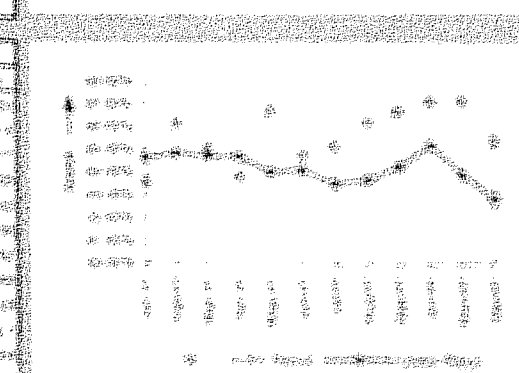
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Stat	Prob Est
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	66	484	13 64%	34 37%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	50	351	14 25%	34 86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	47	334	14 07%	34 77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	49	352	13 92%	34 62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



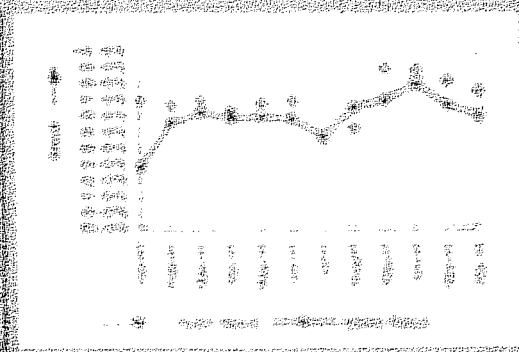
Repair Appointments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Z Stat	Prob Est
Jan-01	249	266	93 61%	24 49%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	252	262	96 18%	19 19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	290	305	95 08%	21 62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	319	340	93 82%	24 07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	333	344	96 85%	17 59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	436	460	94 78%	22 24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	395	415	95 18%	21 62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	536	557	96 23%	19 03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	386	399	96 74%	17 78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	376	387	97 16%	16 62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	380	391	97 19%	16 54%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	330	346	95 38%	23 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



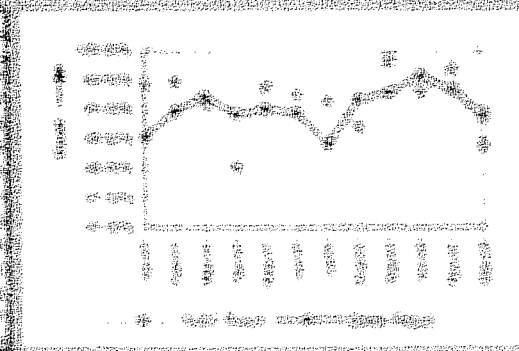
Out of Service Cleared within 24 hours (Percent) (Table 1 - Ten Business

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	253	261	96.93%	17.34%
Feb-01	263	272	96.69%	17.69%
Mar-01	347	358	96.93%	17.34%
Apr-01	344	357	96.36%	18.73%
May-01	330	341	96.77%	17.67%
Jun-01	409	422	96.92%	17.28%
Jul-01	383	406	94.57%	22.47%
Aug-01	441	463	95.25%	21.27%
Sep-01	284	287	98.95%	10.17%
Oct-01	335	339	98.82%	10.85%
Nov-01	268	273	98.17%	13.41%
Dec-01	274	281	97.51%	15.57%



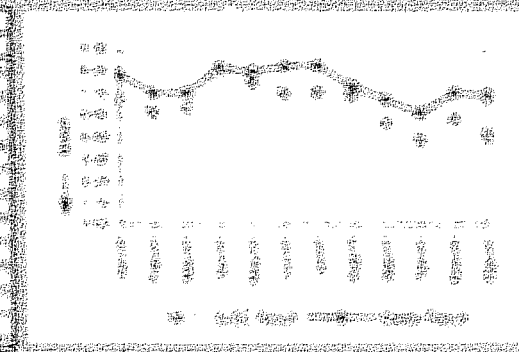
All Troubles Cleared within 48 hours (Percent) (Table 1 - Ten Business

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	524	527	99.43%	7.50%
Feb-01	566	569	99.47%	7.24%
Mar-01	771	778	99.10%	9.44%
Apr-01	646	659	98.03%	13.94%
May-01	662	666	99.40%	7.72%
Jun-01	794	800	99.25%	8.62%
Jul-01	804	811	99.14%	9.25%
Aug-01	912	924	98.70%	11.32%
Sep-01	645	646	99.85%	3.82%
Oct-01	705	710	99.30%	8.38%
Nov-01	640	642	99.69%	5.56%
Dec-01	613	623	98.39%	12.47%



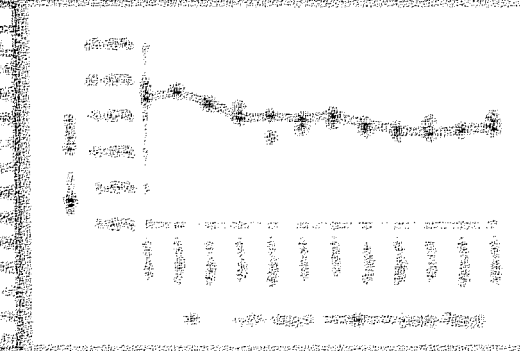
Mean Time to Restore (Hours) (Table 1 - Ten Business

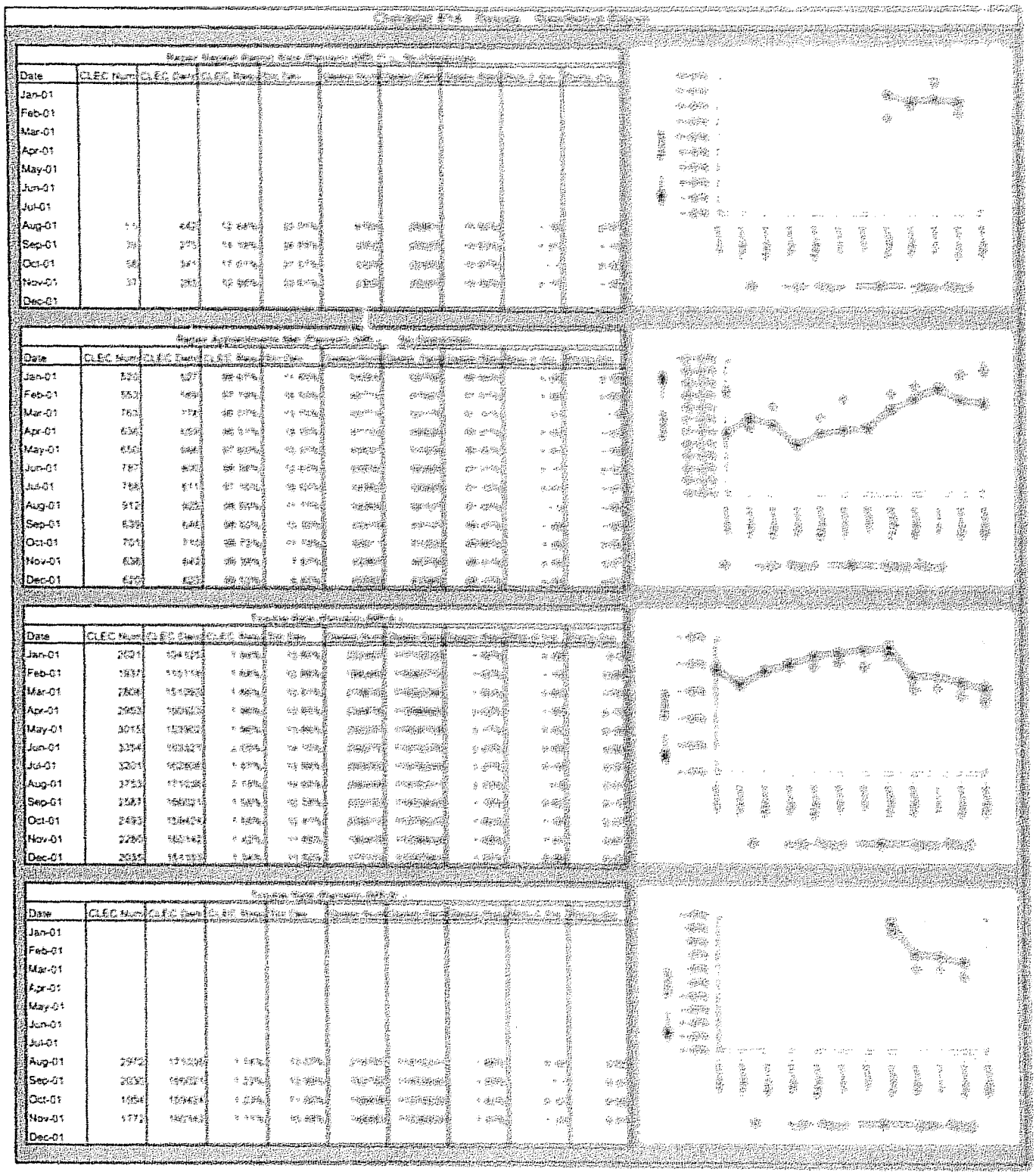
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	3567.52	527	6.46	11.[illegible]
Feb-01	3502.26	569	6.15	8.18
Mar-01	4939.53	778	6.35	10.[illegible]
Apr-01	5561.22	659	8.36	11.[illegible]
May-01	5163.44	666	7.75	10.[illegible]
Jun-01	5720.23	800	7.15	11.[illegible]
Jul-01	5874.13	811	7.24	10.[illegible]
Aug-01	6504.28	924	7.03	11.[illegible]
Sep-01	3592.16	646	5.56	8.[illegible]
Oct-01	3299.24	710	4.65	7.[illegible]
Nov-01	3711.19	642	5.78	8.[illegible]
Dec-01	3050.05	623	4.94	8.[illegible]



Repair Repeat Report Rate (Percent) (Table 1 - Ten Business

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01	101	527	19.17%	39.36%
Feb-01	107	569	18.80%	39.09%
Mar-01	128	778	16.45%	37.08%
Apr-01	108	659	16.39%	37.02%
May-01	81	666	12.16%	32.68%
Jun-01	107	800	13.38%	34.04%
Jul-01	116	811	14.30%	35.01%
Aug-01	120	925	12.97%	33.60%
Sep-01	80	646	12.38%	32.94%
Oct-01	103	710	14.51%	35.22%
Nov-01	84	642	13.08%	33.73%
Dec-01	93	623	14.93%	35.66%





Date	CLEC Num	CLEC Den	CLEC Sta	Tot Num	Tot Den	Tot Sta	Qwest Num	Qwest Den	Qwest Sta
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									

Date	CLEC Num	CLEC Den	CLEC Sta	Tot Num	Tot Den	Tot Sta	Qwest Num	Qwest Den	Qwest Sta
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

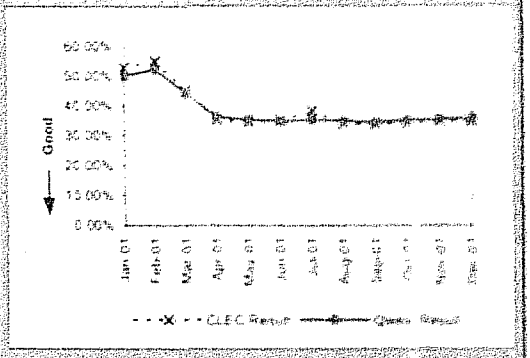
Date	CLEC Num	CLEC Den	CLEC Sta	Tot Num	Tot Den	Tot Sta	Qwest Num	Qwest Den	Qwest Sta
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Date	CLEC Num	CLEC Den	CLEC Sta	Tot Num	Tot Den	Tot Sta	Qwest Num	Qwest Den	Qwest Sta
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									

Checklist #14 - Resale - Residence Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10.)

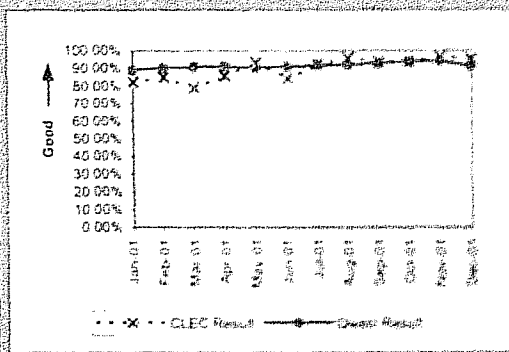
Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	4364	53.04%	49.91%	223908	446375	50.16%	3.76	1.29
[illegible]	2381	4318	55.14%	49.74%	207366	396312	52.32%	3.69	1.24
[illegible]	2312	5121	45.17%	49.77%	174957	394767	44.32%	1.21	0.26
[illegible]	1628	4581	35.54%	47.86%	134638	369456	36.44%	-1.26	-1.77
[illegible]	[illegible]	4825	34.81%	47.64%	137054	387365	35.38%	-0.6	-1.49
[illegible]	1817	5189	35.36%	47.81%	138190	394465	35.03%	0.5	-0.7
[illegible]	[illegible]	5203	38.48%	48.65%	142213	402306	35.35%	4.69	1.65
[illegible]	[illegible]	5704	34.20%	47.44%	144296	410744	35.13%	-1.46	-1.68
[illegible]	1138	3325	34.09%	47.40%	107204	310337	34.54%	-0.6	-1.36
[illegible]	[illegible]	3798	34.36%	47.49%	111145	316158	35.15%	-1.02	-1.62
[illegible]	1231	3511	35.06%	47.72%	104862	295280	35.51%	-0.56	-1.34
[illegible]	[illegible]	3127	34.92%	47.67%	99890	277063	36.05%	-1.31	-1.8



Checklist #14 - Resale - Business Installation

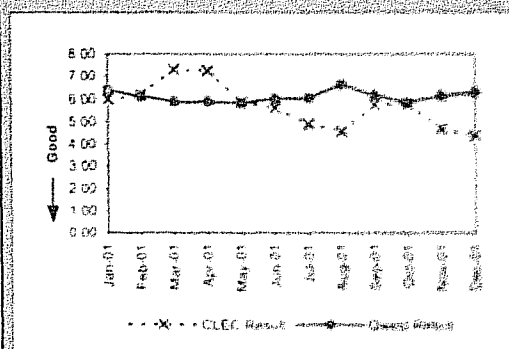
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	244	259	87 63%	37 89%	16941	19035	89 00%	3 05	0 85
[illegible]	238	256	85 16%	35 55%	15317	16986	90 17%	2 53	0 54
[illegible]	171	216	79 17%	40 61%	17028	18717	90 98%	5 24	2 19
[illegible]	202	235	85 96%	34 74%	15773	17322	91 06%	2 55	0 55
[illegible]	273	292	93 49%	24 66%	16024	17732	90 37%	-1 8	-2 09
[illegible]	141	167	84 43%	36 26%	15659	17194	91 07%	2 76	0 68
[illegible]	134	145	92 41%	26 48%	16198	17683	91 60%	-0 35	-1 21
[illegible]	146	152	96 05%	19 47%	18004	19579	91 96%	-1 85	-2 12
[illegible]	131	140	93 57%	24 53%	16199	17429	92 94%	-0 29	-1 18
[illegible]	119	126	93 65%	24 38%	18395	19633	93 69%	0 07	-0 96
[illegible]	114	118	96 61%	18 10%	15817	16816	94 06%	-1 17	-1 71
[illegible]	148	153	95 42%	20 89%	12961	14206	91 24%	-1 82	-2 11



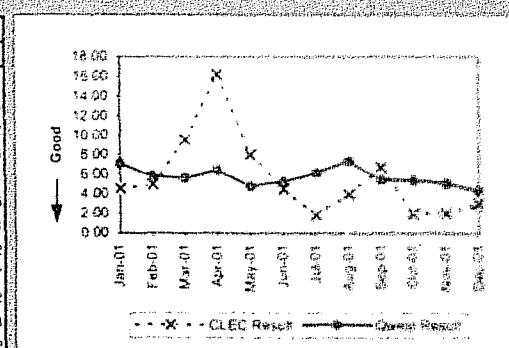
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	1552	268	6 02	6 64	122036	19028	6 41	-0 55	-1 34
[illegible]	1560	256	6 18	11 00	104356	16978	6 15	0 06	-0 97
[illegible]	1542	216	7 32	15 50	110646	18707	5 91	2 07	0 26
[illegible]	1703	235	7 26	15 64	102125	17319	5 90	2 02	0 23
[illegible]	1725	292	5 89	4 47	103593	17716	5 85	0 08	-0 95
[illegible]	941	167	5 63	4 84	103792	17187	6 04	-0 56	-1 34
[illegible]	732	147	4 91	4 11	108240	17870	6 06	-1 5	-1 91
[illegible]	719	156	4 58	3 19	131579	19807	6 64	-2 01	-2 22
[illegible]	812	141	5 76	6 37	108642	17622	6 17	-0 54	-1 33
[illegible]	742	128	5 80	8 20	116587	19860	5 87	-0 11	-1 06
[illegible]	548	119	4 69	4 93	104427	17003	6 14	-1 84	-2 12
[illegible]	626	154	4 39	4 24	90099	14323	6 29	-2 71	-2 65



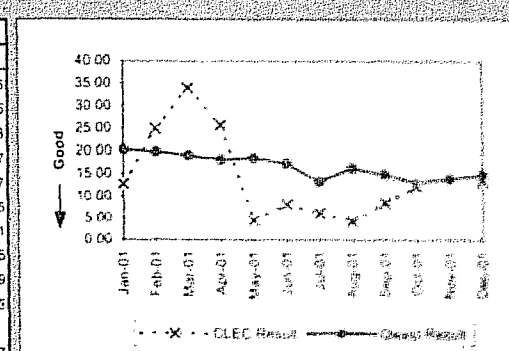
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	123	27	4 56	4 93	6118	862	7 10	-0 6	-1 36
[illegible]	114	23	4 96	5 01	3856	664	5 81	-0 3	-1 18
[illegible]	306	31	9 55	20 78	3747	664	5 64	1 67	0 02
[illegible]	373	23	16 22	35 18	3891	608	6 40	1 75	0 06
[illegible]	165	13	8 08	9 20	3440	715	4 81	2	0 21
[illegible]	54	12	4 50	5 13	3592	678	5 30	-0 26	-1 16
[illegible]	11	6	1 83	3 06	4387	706	6 21	-0 55	-1 34
[illegible]	24	6	4 00	4 29	5691	771	7 38	-0 21	-1 12
[illegible]	27	4	6 75	5 32	3557	653	5 45	1 52	-0 07
[illegible]	12	6	2 00	1 26	3790	694	5 46	-0 53	-1 32
[illegible]	10	5	2 00	1 58	3542	696	5 09	-0 49	-1 3
[illegible]	9	3	3 00	3 46	3066	708	4 33	-0 2	-1 12



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs

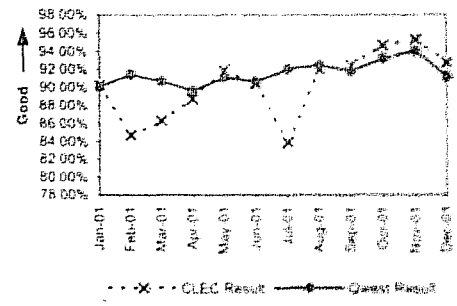
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	293	18	12 78	11 38	25117	1232	20 39	-1 25	-1 76
[illegible]	374	15	24 93	35 15	19978	1005	19 88	2 05	0 25
[illegible]	477	14	34 07	38 65	19574	1025	19 10	2 14	0 3
[illegible]	252	10	25 70	38 03	17041	941	18 11	2 58	0 57
[illegible]	27	6	4 50	2 66	18442	993	18 57	-1 43	-1 87
[illegible]	114	14	8 14	6 22	14841	857	17 32	-1 55	-1 95
[illegible]	43	7	6 14	3 39	12029	902	13 34	-0 84	-1 51
[illegible]	13	3	4 33	1 15	15178	929	16 34	-0 91	-1 55
[illegible]	51	6	8 50	14 47	10350	691	14 98	-0 6	-1 49
[illegible]	37	3	12 33	17 10	9581	733	13 07	-0 08	-1 05
[illegible]					6876	492	13 98		
[illegible]	54	4	13 50	13 33	9034	616	14 67	-0 12	-1 07



Checklist #14 - Resale - Business Installation

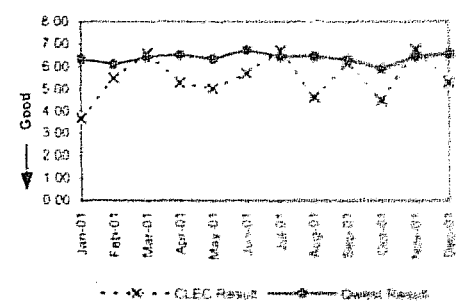
Installation Commitments Met (Percent) (OP-3)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	92	108	90 29%	29 61%	4245	4711	90 11%	-0 06	-1 04
Feb-01	100	118	84 75%	35 95%	3837	4196	91 44%	2 35	0 43
Mar-01	82	95	86 32%	34 37%	4227	4660	90 71%	1 4	-0 15
Apr-01	55	62	88 71%	31 65%	4133	4612	89 61%	0 27	-0 83
May-01	80	87	91 95%	27 20%	4426	4857	91 13%	-0 27	-1 16
Jun-01	85	94	90 43%	29 42%	4213	4647	90 66%	0 12	-0 93
Jul-01	73	87	83 91%	36 75%	4403	4784	92 04%	2 49	0 51
Aug-01	69	75	92 00%	27 13%	4757	5143	92 49%	0 21	-0 87
Sep-01	62	67	92 54%	26 28%	4069	4430	91 85%	-0 2	-1 12
Oct-01	80	94	94 68%	22 44%	4584	4917	93 23%	-0 56	-1 34
Nov-01	81	85	95 35%	21 06%	3940	4191	94 01%	-0 52	-1 31
Dec-01	61	66	92 73%	25 97%	3263	3601	91 17%	-0 4	-1 25



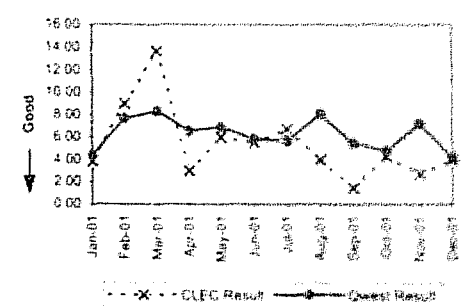
Installation Interval (Average Days) (OP-4)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	380	103	3 69	6 02	29917	4711	6 35	-2 24	-2 36
Feb-01	640	118	5 51	7 55	25695	4196	6 12	-0 59	-1 36
Mar-01	629	95	6 62	14 81	30043	4660	6 45	1 83	0 11
Apr-01	350	62	5 32	4 99	30107	4612	6 53	-0 82	-1 5
May-01	439	87	5 05	5 21	30941	4857	6 37	-1 18	-1 72
Jun-01	537	94	5 71	5 63	31270	4647	6 73	-0 8	-1 49
Jul-01	593	88	6 74	7 76	31266	4833	6 47	1 8	0 09
Aug-01	359	77	4 66	4 81	33690	5208	6 47	-1 41	-1 85
Sep-01	419	68	6 16	7 81	28355	4477	6 33	-0 17	-1 11
Oct-01	439	97	4 53	4 08	29314	4950	5 92	-1 55	-1 95
Nov-01	598	88	6 80	6 81	27381	4230	6 47	1 96	0 2
Dec-01	298	56	5 32	4 89	23769	3618	6 57	-0 96	-1 58



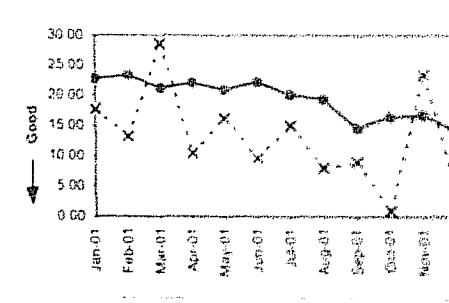
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Dispatches Outside MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	23	6	3 83	2 71	723	166	4 36	-0 12	-1 07
Feb-01	54	6	9 00	7 13	942	123	7 66	1	-0 39
Mar-01	82	6	13 67	18 68	1118	134	8 34	1 63	-0 01
Apr-01	9	3	3 00	2 00	1048	160	6 55	-0 47	-1 29
May-01	12	2	6 00	7 07	872	126	6 92	-0 09	-1 05
Jun-01	22	4	5 50	7 72	839	144	5 83	-0 05	-1 03
Jul-01	54	8	6 75	6 50	871	153	5 69	1 36	-0 17
Aug-01	24	6	4 00	4 60	1457	180	8 09	-0 35	-1 21
Sep-01	3	2	1 50	0 71	851	155	5 49	-0 59	-1 36
Oct-01	26	6	4 33	3 44	712	150	4 75	-0 11	-1 06
Nov-01	11	4	2 75	2 99	960	133	7 22	-0 66	-1 4
Dec-01	4	1	4 00		502	120	4 18	-0 02	-1 01



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Dispatches Outside MSAs

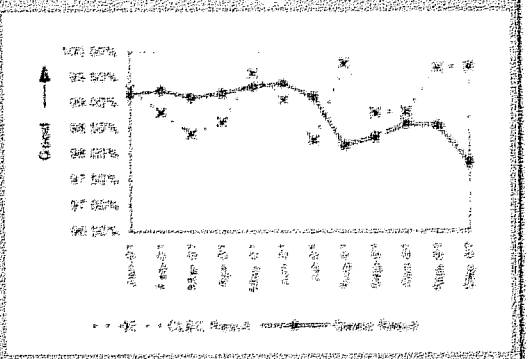
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	71	4	17 75	24 97	6812	300	22 71	-0 3	-1 18
Feb-01	158	12	13 17	16 06	5511	236	23 35	-1 2	-1 73
Mar-01	200	7	28 57	42 53	6333	299	21 18	1 81	0 1
Apr-01	42	4	10 50	9 26	7045	319	22 08	-0 81	-1 49
May-01	81	5	16 20	11 50	6387	305	20 94	-0 43	-1 26
Jun-01	48	5	9 60	7 83	6449	290	22 24	-0 86	-1 52
Jul-01	90	6	15 00	14 56	5223	260	20 09	-0 29	-1 18
Aug-01	8	1	8 00		4514	234	19 29	-0 36	-1 22
Sep-01	27	3	9 00	6 08	3407	234	14 56	-0 49	-1 3
Oct-01	1	1	1 00		3414	208	16 41	-0 52	-1 32
Nov-01	47	2	23 50	19 09	2632	157	16 76	2 01	0 22
Dec-01	13	3	4 33	6 66	2901	206	14 08	-0 84	-1 51



Checklist #14 - Resale - Business Installation

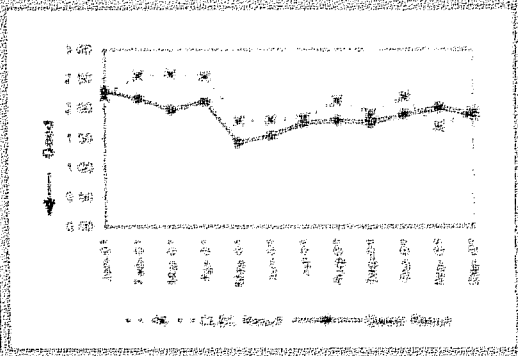
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	1618	1628	99 26%	6 55%	37047	37361	99 16%	-0 45	1 37
Feb-01	1411	1428	98 81%	10 85%	33281	33539	99 23%	1 78	0 06
Mar-01	1219	1239	98 39%	12 60%	35748	36075	99 09%	2 56	-0 37
Apr-01	998	1012	98 62%	11 68%	36854	37162	99 17%	1 92	0 13
May-01	1183	1188	99 58%	6 47%	38525	38794	99 31%	1 12	1 68
Jun-01	1040	1050	99 05%	9 71%	37528	37770	99 36%	1 25	-0 24
Jul-01	454	462	98 27%	13 04%	19031	19203	99 10%	1 71	0 04
Aug-01	434	435	99 77%	4 79%	5305	5404	98 17%	2 4	-2 48
Sep-01	246	249	98 80%	10 91%	4050	4119	98 32%	-0 58	1 34
Oct-01	579	586	98 81%	10 86%	5101	5175	98 57%	-0 45	1 29
Nov-01	318	319	99 69%	5 59%	4515	4582	98 54%	1 65	-0
Dec-01	653	655	99 69%	5 52%	4415	4513	97 83%	-3 06	-2 [illegible]



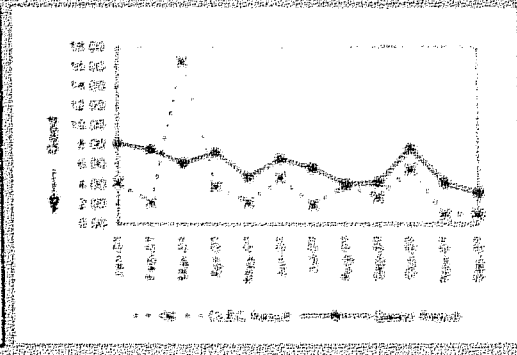
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	3581	1628	2 20	1 99	85614	37361	2 29	-0 94	1 57
Feb-01	3655	1428	2 56	2 64	72453	33539	2 16	4 09	1 48
Mar-01	3202	1239	2 58	5 15	71423	36073	1 98	6 27	2 61
Apr-01	2573	1012	2 54	2 30	78670	37159	2 12	3 71	1 25
May-01	1462	814	1 80	1 21	46435	32546	1 43	6 60	3 03
Jun-01	1269	699	1 82	1 21	48104	31041	1 55	3 26	0 99
Jul-01	639	348	1 84	1 06	26131	14813	1 76	0 77	-0 53
Aug-01	683	321	2 13	1 10	6582	3660	1 80	3 2	0 95
Sep-01	347	181	1 92	1 12	5047	2867	1 76	1 12	-0 32
Oct-01	637	289	2 20	2 66	6607	3486	1 90	1 64	-0 61
Nov-01	345	203	1 70	1 24	5795	2887	2 01	1 87	-2 14
Dec-01	984	511	1 93	1 21	5312	2817	1 89	0 41	-0 [illegible]



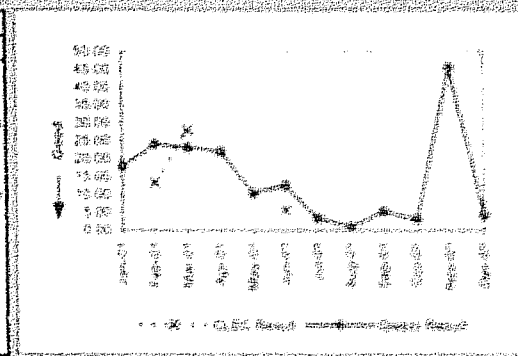
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	50	12	4 17	6 71	2192	268	8 18	-0 59	-1 38
Feb-01	33	15	2 20	1 93	1620	215	7 53	1 25	1 76
Mar-01	298	18	16 56	31 08	1723	281	6 13	1 47	-0 11
Apr-01	54	14	3 86	6 50	1941	268	7 24	-0 71	-1 43
May-01	11	5	2 20	0 84	1041	218	4 78	-0 55	-1 33
Jun-01	42	9	4 67	6 80	1452	221	6 57	-0 3	-1 18
Jul-01	18	9	2 00	1 32	1171	206	5 68	1 26	-1 77
Aug-01	4	1	4 00		398	100	3 98	0 0	-0 48
Sep-01	11	4	2 75	0 96	283	67	4 22	-0 4	-1 24
Oct-01	39	7	5 57	12 09	575	75	7 67	-0 27	-1 54
Nov-01	1	1	1 00		296	71	4 17	-0 46	-1 28
Dec-01	2	2	1 00	0 00	282	89	3 17	-0 78	-1 42



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

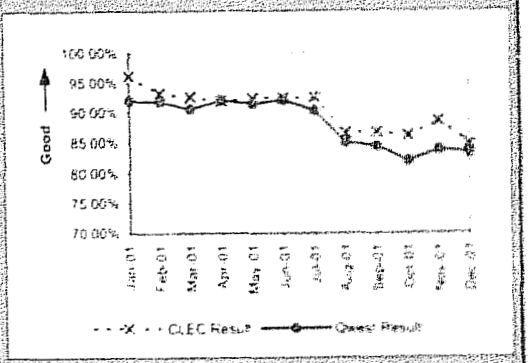
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					829	46	18 02		
Feb-01	27	2	13 50	14 85	1039	43	24 16	-0 28	-1 17
Mar-01	56	2	28 00	35 36	1065	46	23 15	1 15	-0 3
Apr-01					881	40	22 02		
May-01					535	51	10 49		
Jun-01	6	1	6 00		265	21	12 62	-0 27	-1 17
Jul-01					31	9	3 44		
Aug-01					15	13	1 15		
Sep-01					43	8	5 38		
Oct-01					36	11	3 27		
Nov-01					591	13	45 46		
Dec-01					62	14	4 43		



Checklist #14 - Resale - Business Installation

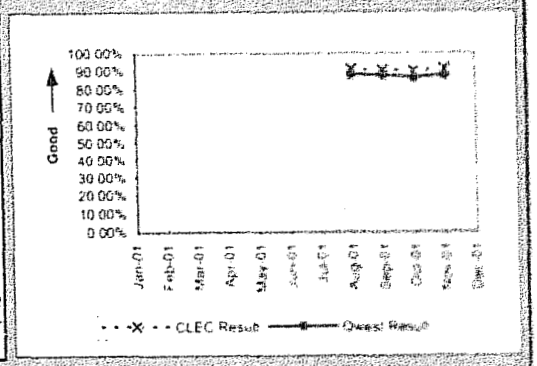
New Service Installation Quality (Percent) (OP-5)

	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	1995	96 17%	19 19%	61363	66686	92 02%	-9 41	-6 72
[illegible]	[illegible]	1997	93 24%	25 11%	55609	60528	91 87%	-2 2	-2 34
[illegible]	[illegible]	1742	92 65%	26 09%	54049	59676	90 57%	-2 93	-2 78
[illegible]	[illegible]	1483	91 98%	27 17%	57021	61926	92 08%	0 15	-0 91
[illegible]	[illegible]	1492	92 36%	26 56%	57513	62877	91 47%	-1 22	-1 74
[illegible]	[illegible]	1493	92 50%	26 34%	58265	63275	92 08%	-0 59	-1 36
[illegible]	[illegible]	1032	92 54%	26 28%	47120	52203	90 26%	-2 44	-2 46
[illegible]	[illegible]	684	86 55%	34 12%	30779	36207	85 01%	-1 12	-1 66
[illegible]	[illegible]	564	86 70%	33 96%	23941	28350	84 45%	-1 46	-1 89
[illegible]	[illegible]	635	86 14%	34 55%	23060	28127	81 99%	-2 7	-2 64
[illegible]	[illegible]	669	88 49%	31 91%	23392	27920	83 78%	-3 26	-2 98
[illegible]	[illegible]	696	84 77%	35 93%	20112	24152	83 27%	-1 04	-1 63



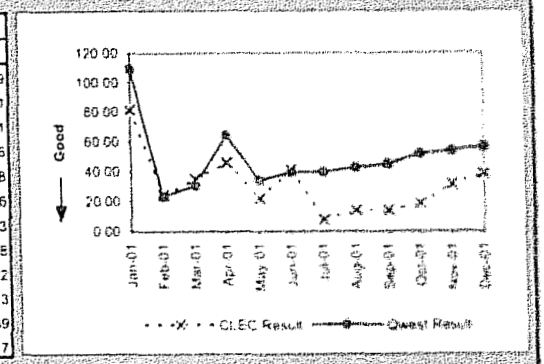
New Service Installation Quality (Percent) (OP-5*)

	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	684	91 08%	28 50%	31940	36207	88 22%	-2 3	-2 4
[illegible]	[illegible]	564	90 60%	29 18%	24901	28350	87 83%	-1 99	-2 21
[illegible]	[illegible]	635	89 92%	30 10%	24329	28127	86 50%	-2 5	-2 52
[illegible]	[illegible]	669	91 33%	28 14%	24450	27920	87 57%	-2 91	-2 77



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

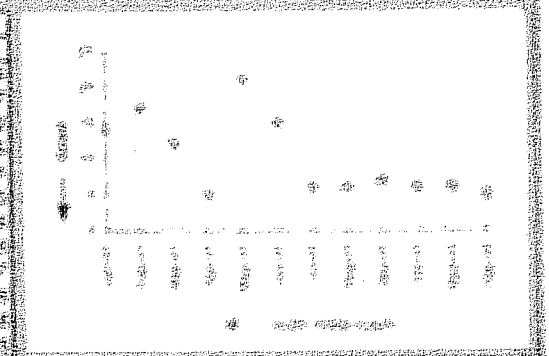
	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	27	81 74	44 34	221722	2028	109 33	-1 03	-1 99
[illegible]	[illegible]	39	24 54	25 94	47169	2018	23 37	1 47	-0 11
[illegible]	[illegible]	34	34 91	33 67	76807	2505	30 66	1 81	0 1
[illegible]	[illegible]	27	48 04	35 03	218338	3389	64 43	-1 26	-1 76
[illegible]	[illegible]	35	22 09	36 52	88415	2595	34 07	-1 78	-2 08
[illegible]	[illegible]	29	41 21	54 10	110253	2797	39 42	1 74	0 06
[illegible]	[illegible]	14	7 86	7 70	102748	2597	39 56	-2 35	-2 43
[illegible]	[illegible]	12	14 17	15 63	132743	3129	42 42	-1 77	-2 05
[illegible]	[illegible]	15	14 07	16 25	136869	3060	44 73	-2 01	-2 22
[illegible]	[illegible]	19	18 84	21 34	151775	2947	51 50	-2 14	-2 3
[illegible]	[illegible]	21	31 29	26 51	177210	3301	53 68	-1 47	-1 89
[illegible]	[illegible]	24	38 42	32 63	189808	3367	56 37	-1 16	-1 7



Checklist #14 - Resale [illegible]

Count of Pending Orders Delayed for Facilities Reasons Business [illegible]

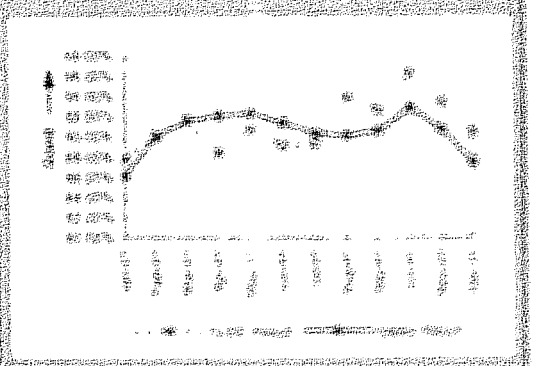
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 - Repeat - Business Rules

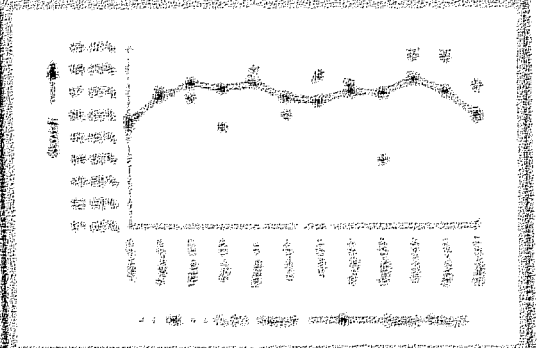
Out of Service Cleared within 24 hours (Percent) (MR-3 -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Prob Sc
Jan-01	167	190	87 89%	32 62%	11323	13133	86 22%	[illegible]	[illegible]
Feb-01	147	163	90 18%	29 75%	9787	10869	90 05%	[illegible]	[illegible]
Mar-01	231	252	91 67%	27 64%	11320	12358	91 59%	[illegible]	[illegible]
Apr-01	239	270	88 52%	31 88%	11648	12651	92 07%	[illegible]	[illegible]
May-01	265	292	90 75%	28 97%	12713	13773	92 30%	[illegible]	[illegible]
Jun-01	288	323	89 16%	31 08%	11770	12680	91 32%	[illegible]	[illegible]
Jul-01	225	252	89 29%	30 93%	11729	12660	92 36%	[illegible]	[illegible]
Aug-01	230	245	93 88%	23 97%	11907	13217	90 09%	[illegible]	[illegible]
Sep-01	138	149	92 62%	26 15%	9212	10173	90 59%	[illegible]	[illegible]
Oct-01	157	163	96 32%	18 83%	9645	10394	92 79%	[illegible]	[illegible]
Nov-01	141	151	93 38%	24 87%	8268	9110	90 74%	[illegible]	[illegible]
Dec-01	105	116	90 52%	29 30%	7341	8369	87 69%	[illegible]	[illegible]



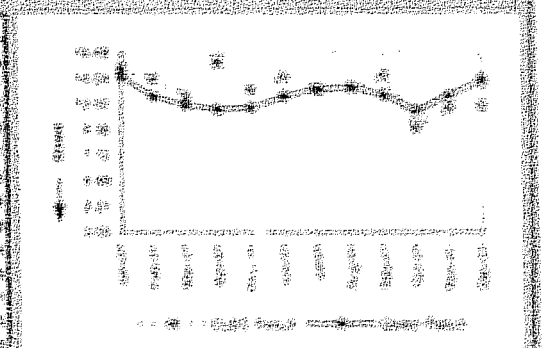
All Troubles Cleared within 48 hours (Percent) (MR-4 -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Prob Sc
Jan-01	254	266	95 49%	20 76%	16457	17168	95 78%	[illegible]	[illegible]
Feb-01	230	237	97 05%	16 93%	13969	14324	95 82%	[illegible]	[illegible]
Mar-01	358	370	96 76%	17 71%	15967	[illegible]	97 62%	[illegible]	[illegible]
Apr-01	360	377	95 49%	20 75%	16105	[illegible]	[illegible]	[illegible]	[illegible]
May-01	395	403	98 01%	13 95%	17513	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	409	426	96 01%	19 57%	16185	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	306	313	97 76%	14 79%	16203	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	295	303	97 36%	16 03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	172	183	93 99%	23 77%	13020	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	214	217	98 62%	11 68%	13459	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	203	206	98 54%	11 98%	11918	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	142	146	97 26%	16 32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



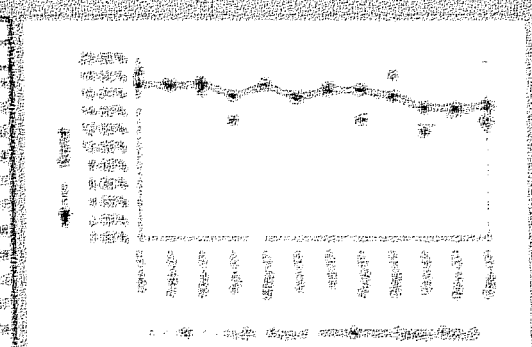
Mean Time to Restore (Hours Minutes) (MR-6 -- Dispatches Within MSAs

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Prob Sc
Jan-01	4110:41	266	15 27	15 42	252121 29	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3410:51	237	14 24	14 27	182041 11	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4746 12	370	12 50	13 46	195052 42	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6030:50	377	16 00	27 46	191402 51	[illegible]	[illegible]	[illegible]	[illegible]
May-01	5398 36	403	13 24	12 53	210273 58	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	6237 52	426	14 39	21 47	212571 16	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4216 59	313	13 28	18 28	225255 14	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4098:11	303	13 32	15 34	236401 24	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2701 30	183	14 46	20 51	172578 50	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2124 15	217	9 47	12 45	156709 39	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2398:35	206	11 39	12 14	156972 46	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1727 43	146	11 50	12 48	159014 16	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7 -- Dispatches Within MSAs

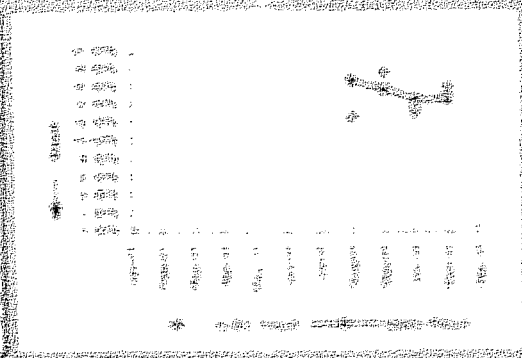
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Mod Z Sc	Prob Sc
Jan-01	50	271	18 45%	38 79%	2636	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	42	244	17 21%	37 75%	2501	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	62	379	16 36%	36 99%	2933	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	50	382	13 09%	33 73%	2695	[illegible]	[illegible]	[illegible]	[illegible]
May-01	72	416	17 31%	37 83%	3155	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	69	439	15 72%	36 40%	2767	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	55	325	16 92%	37 50%	2861	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	41	312	13 14%	33 78%	2976	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	35	192	18 23%	38 61%	2181	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	26	219	11 87%	32 35%	2061	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	30	211	14 22%	34 92%	1819	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	19	150	12 67%	33 26%	1716	[illegible]	[illegible]	[illegible]	[illegible]



[illegible]

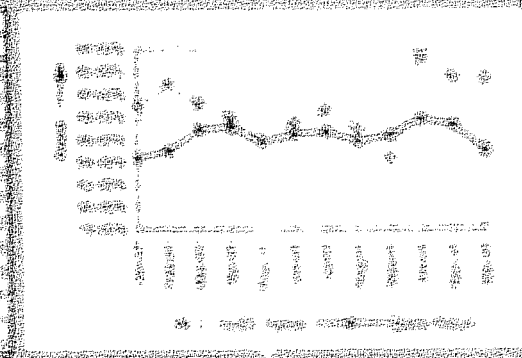
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	35	282	12.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	29	166	17.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	25	192	13.02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	29	153	15.85%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



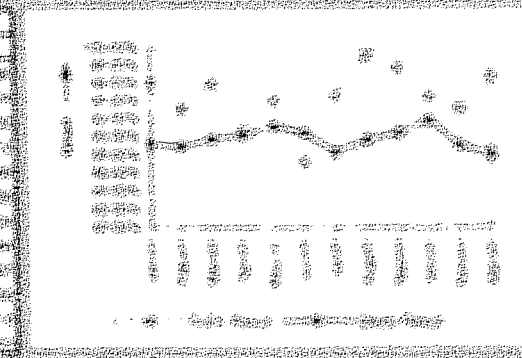
Repair Appointments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	241	271	88.95%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	222	244	90.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	338	379	89.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	336	382	87.96%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	358	416	86.06%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	384	439	87.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	288	325	88.62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	271	312	86.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	162	192	84.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	204	219	93.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	193	211	91.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	137	150	91.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



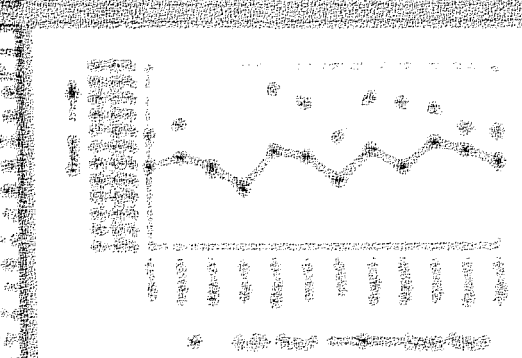
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	99	103	96.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	81	87	93.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	95	99	95.96%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	116	123	94.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	110	117	94.02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	123	141	87.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	105	111	94.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	98	99	98.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	84	86	97.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	85	90	94.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	54	58	93.10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	58	62	93.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

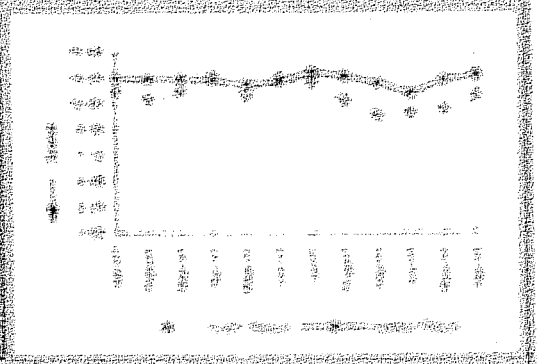


All Troubles Cleared within 48 hours (Percent) [illegible]

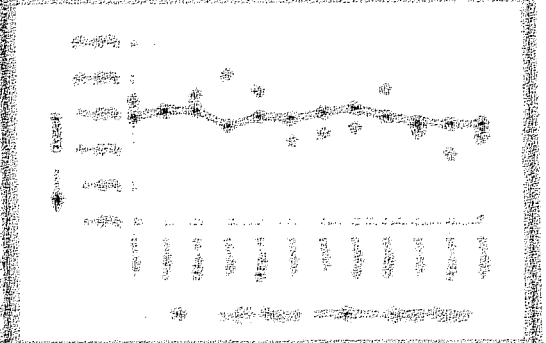
Date	CLEC Num	CLEC Denom	CLEC Rate	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	148	152	97.37%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	129	132	97.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	155	161	96.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	164	171	95.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	171	173	98.84%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	178	181	98.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	146	150	97.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	134	136	98.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	122	124	98.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	110	112	98.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	80	82	97.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	77	79	97.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



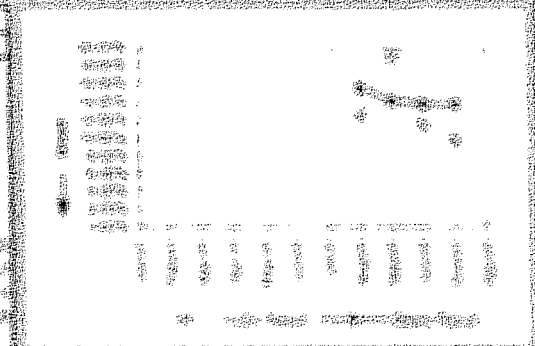
Date	CLEC Num	CLEC Dend	CLEC Resp	Site Dep	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1987.14	152	13.04	13.42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1636.39	132	12.24	12.99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2109.33	161	13.06	15.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2493.09	171	14.35	13.26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2164.54	173	12.38	11.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2616.44	181	14.23	14.54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2084.54	150	13.54	14.01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1661.59	136	12.13	11.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1346.01	124	10.51	12.44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1242.15	112	11.05	11.94	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	937.06	82	11.26	12.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1008.46	79	12.46	12.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



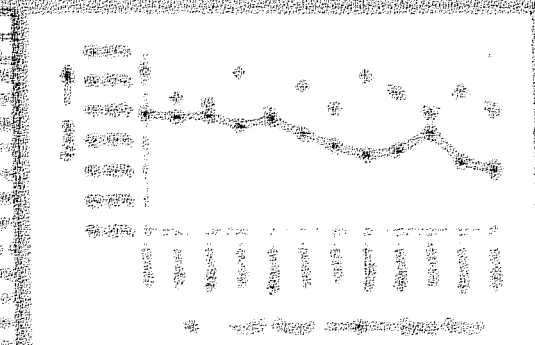
Date	CLEC Num	CLEC Dend	CLEC Resp	Site Dep	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	26	154	16.88%	17.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	21	137	15.33%	16.32%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	29	163	17.79%	18.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	36	175	20.57%	16.42%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	32	173	18.50%	16.46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	21	165	11.33%	17.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	19	154	12.34%	12.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	18	137	13.14%	13.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	23	125	18.40%	19.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	14	113	12.39%	12.69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	8	86	9.30%	15.05%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	84	11.90%	12.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

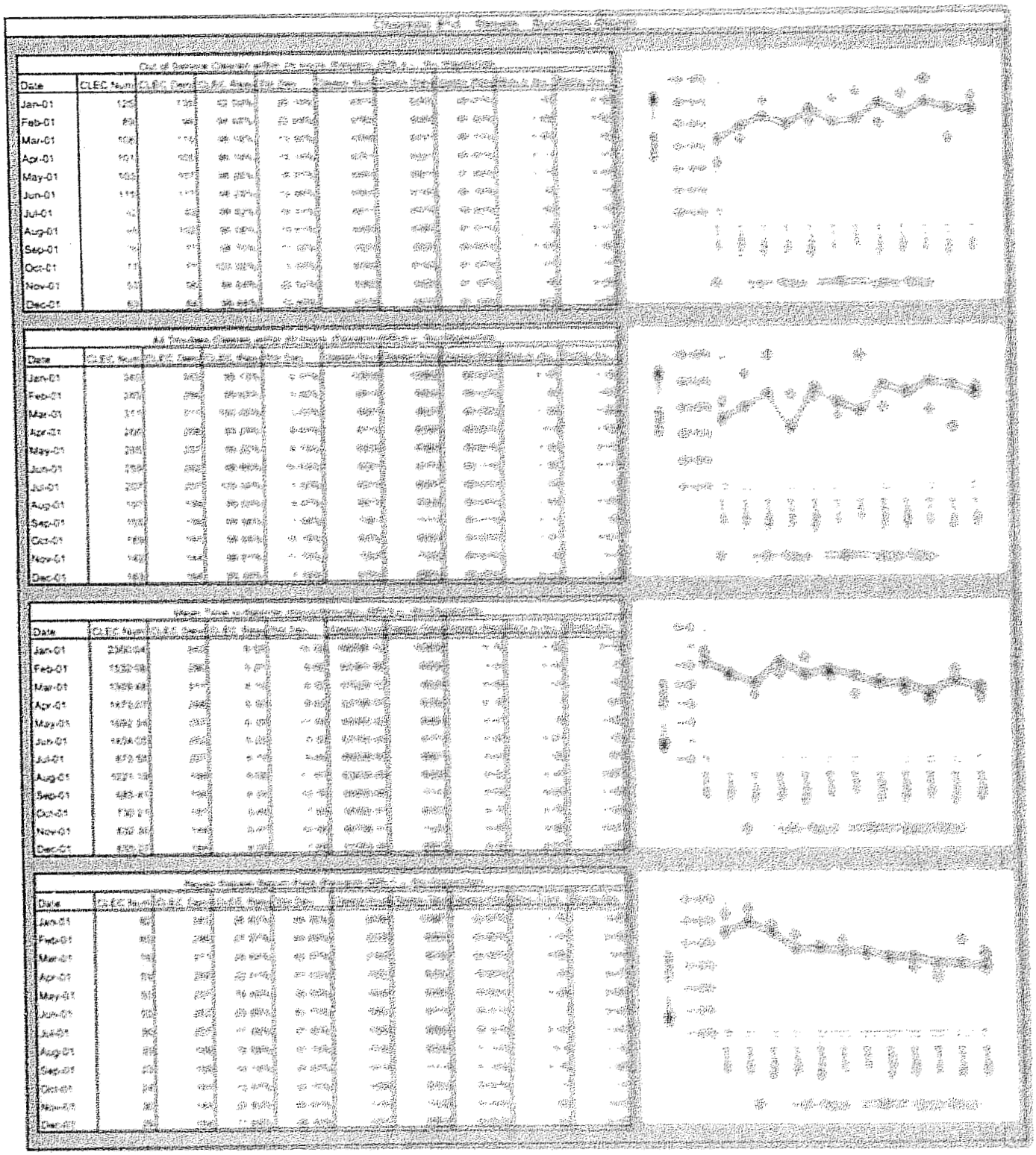


Date	CLEC Num	CLEC Dend	CLEC Resp	Site Dep	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	14	112	12.50%	12.57%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	18	95	18.95%	18.19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	88	11.36%	11.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7	72	9.72%	15.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									

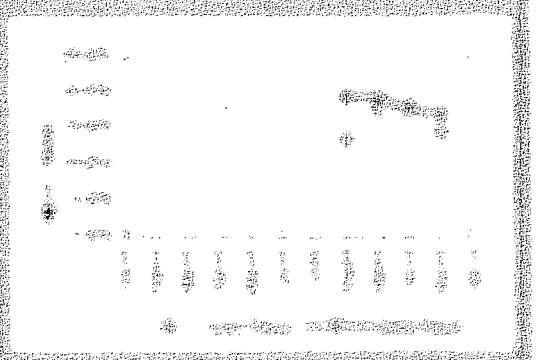


Date	CLEC Num	CLEC Dend	CLEC Resp	Site Dep	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	149	154	96.75%	95.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	130	137	94.89%	97.02%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	154	163	94.48%	97.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	169	175	96.57%	95.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	166	173	95.97%	94.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	177	185	95.68%	95.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	145	154	94.16%	93.94%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	132	137	96.35%	91.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	119	125	95.20%	97.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	105	113	93.81%	98.19%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	82	86	95.35%	97.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	79	84	94.00%	98.81%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

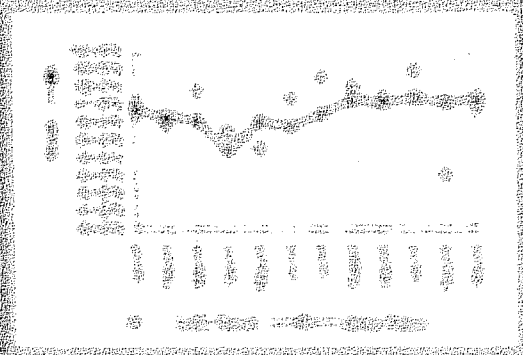




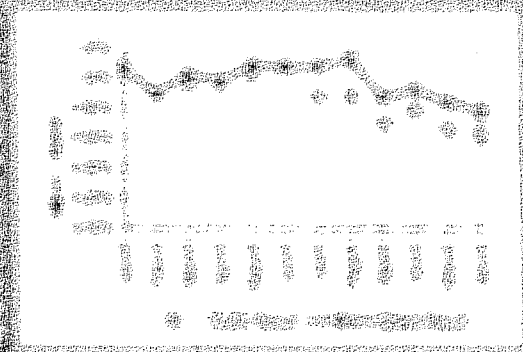
Date	CLEC Num	CLEC Den	CLEC Rate	Test Qtr					
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]					
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]					
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]					
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]					
Dec-01									



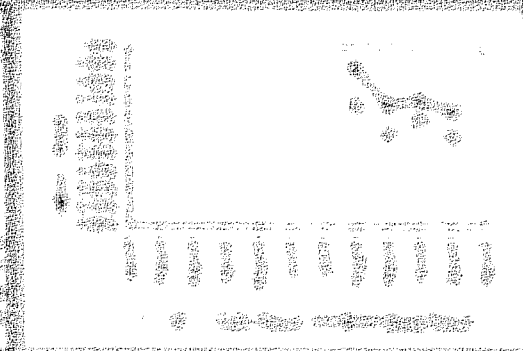
Date	CLEC Num	CLEC Den	CLEC Rate	Test Qtr					
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]					
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]					
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]					
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]					
May-01	[illegible]	[illegible]	[illegible]	[illegible]					
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]					
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]					
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]					
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]					
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]					
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]					
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]					

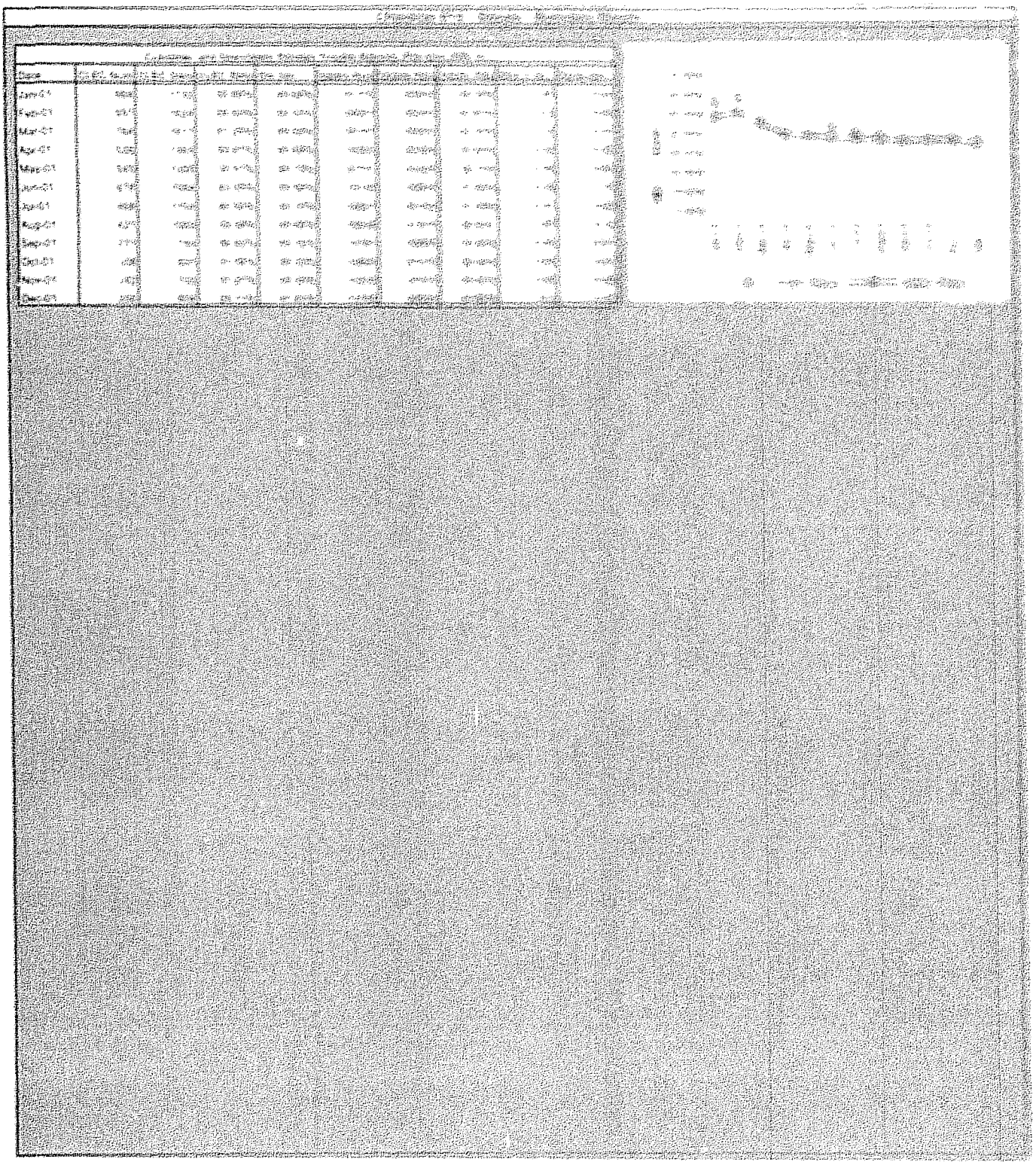


Date	CLEC Num	CLEC Den	CLEC Rate	Test Qtr					
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]					
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]					
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]					
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]					
May-01	[illegible]	[illegible]	[illegible]	[illegible]					
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]					
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]					
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]					
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]					
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]					
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]					
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]					



Date	CLEC Num	CLEC Den	CLEC Rate	Test Qtr					
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]					
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]					
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]					
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]					
Dec-01									

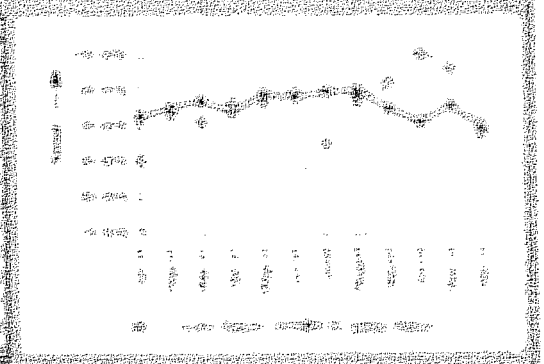




Qwest 271 Report Card Results

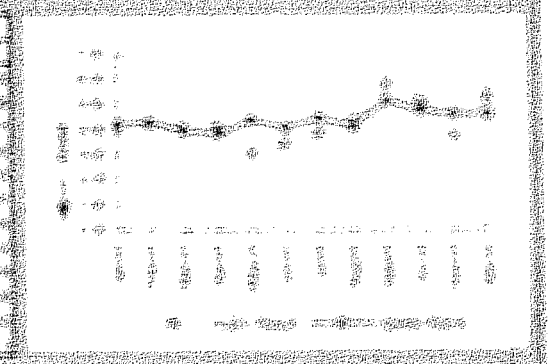
Installation Commitments Met Percent (OP-3) - Residential Home Area

Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	Parity Ratio	Parity Test	Parity Test Stat
Jan-01	142	167	85.03%	35.68%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	129	141	91.49%	27.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	171	189	90.48%	29.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	148	159	93.08%	25.39%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	131	139	94.24%	25.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	106	112	94.64%	23.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	60	71	84.50%	22.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	86	90	95.56%	24.65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	73	76	96.05%	19.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	71	71	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	45	46	97.83%	34.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	48	54	88.89%	31.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



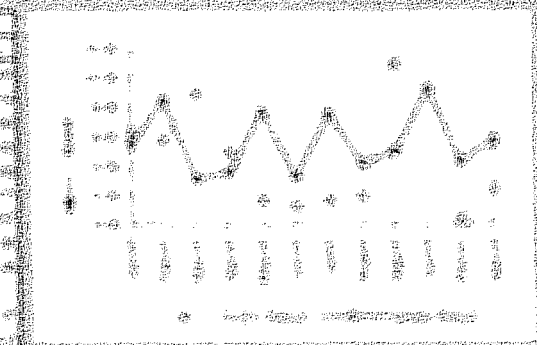
Installation Interval Average Days (OP-3) - Residential Home Area

Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	Parity Ratio	Parity Test	Parity Test Stat
Jan-01	672	167	4.02	8.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	591	141	4.19	9.14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	775	189	4.10	8.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	659	159	4.14	8.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	390	139	3.28	9.18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	365	112	3.46	8.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	278	72	3.86	9.08	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	402	92	4.37	8.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	447	77	5.81	9.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	368	73	5.11	9.98	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	176	47	3.74	7.84	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	256	54	3.39	8.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



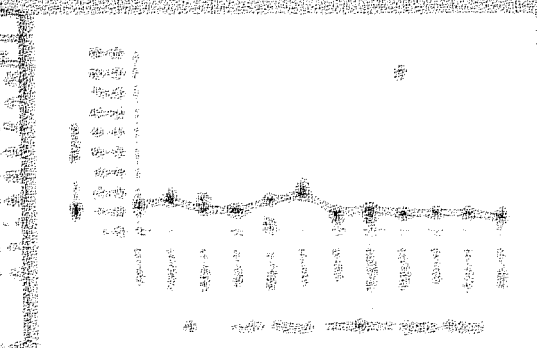
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Residential Home Area

Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	Parity Ratio	Parity Test	Parity Test Stat
Jan-01	96	15	6.40	14.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	58	10	5.80	12.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	89	15	5.93	14.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	30	6	5.00	7.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	10	6	1.67	1.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	5	6	1.25	1.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	10	6	1.67	1.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6	3	2.00	1.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	33	3	11.00	12.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	2	0.50	0.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	4	2.50	1.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-5) - Residential Home Area

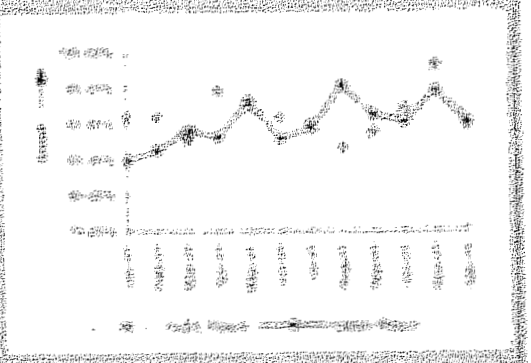
Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Num	Qwest Den	Qwest Rate	Parity Ratio	Parity Test	Parity Test Stat
Jan-01	122	10	12.20	1.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	40	2	20.00	0.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	140	8	17.50	0.80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	56	5	11.20	0.60	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	14	3	4.67	2.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	49	2	24.50	10.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	24	4	6.00	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	20	3	6.67	2.40	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	81	1	81.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	17	3	5.67	1.20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Operations Support Systems

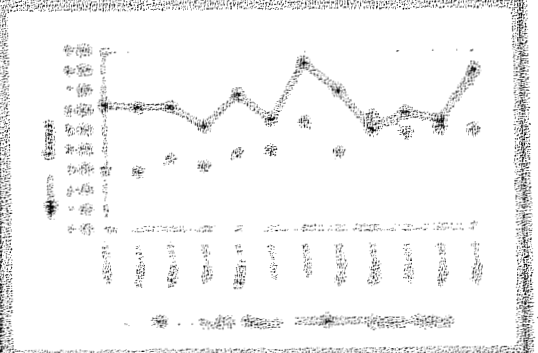
Installation Commitments Met (Percent) (OP-4 - Operations Support Systems)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	2 Std Dev	Std Dev
Jan-01	102	112	91 07%	28 52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	80	88	90 91%	28 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	93	106	87 74%	32 80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	105	111	94 59%	22 61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	96	104	92 31%	26 65%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	80	88	90 91%	28 75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	71	79	89 87%	30 17%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	77	89	86 52%	34 10%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	56	63	88 89%	31 43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	58	63	92 06%	27 03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	50	51	98 04%	13 86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	45	50	90 00%	33 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



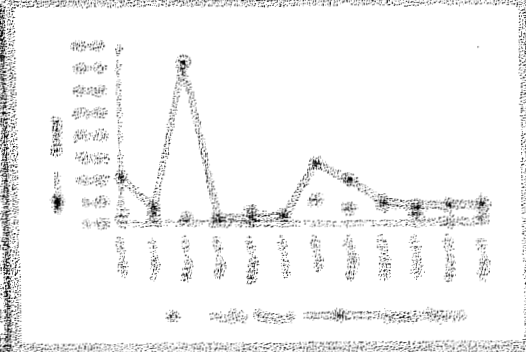
Installation Interval (Average Days) (OP-4 - Operations Support Systems)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	2 Std Dev	Std Dev
Jan-01	339	112	3 03	3 28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	255	88	2 90	2 27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	373	106	3 52	4 18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	345	111	3 11	2 73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	395	104	3 80	4 03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	346	88	3 93	4 75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	426	80	5 32	4 80	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	337	89	3 79	1 88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	354	63	5 62	6 73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	299	63	4 75	3 05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	261	53	4 92	3 90	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	243	50	4 86	3 43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



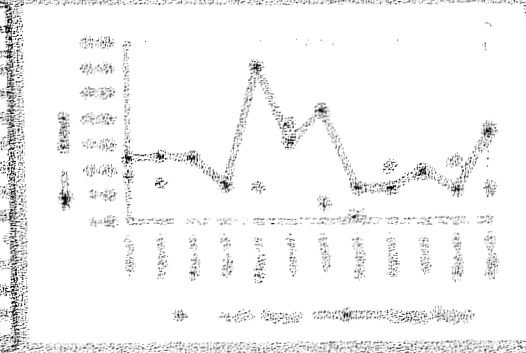
Delayed Days for Non-Facility Reasons (Average Days) (OP-4 - Operations Support Systems)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	2 Std Dev	Std Dev
Jan-01	6	3	2 00	1 00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	6	1 67	0 85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	9	6	1 50	1 27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	2	1 00	0 00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	9	3	3 00	2 00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	8	4	2 00	0 82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	22	4	5 50	5 26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	10	3	3 33	2 28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	12	3	4 00	1 73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	1	2 00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	2	0 00	0 00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	1	1	1 00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-4 - Operations Support Systems)

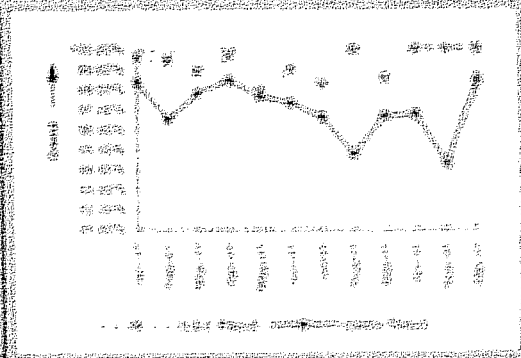
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	2 Std Dev	Std Dev
Jan-01	64	7	9 14	5 92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	15	2	7 50	6 95	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	89	7	12 71	10 34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	31	4	7 75	8 92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	34	5	6 80	4 27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	77	4	19 25	9 29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	17	5	3 40	3 87	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	7	9	0 78	1 99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	44	4	11 00	3 93	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	37	4	9 25	6 29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	12	1	12 00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	25	4	6 25	6 29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Centrex Installation

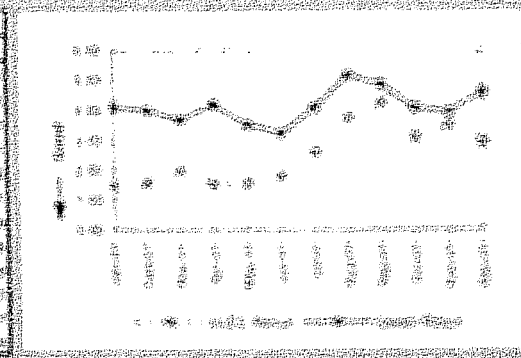
Installation Commitments Met (Percent) (OP-3 – No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Jan-01	265	266	99 62%	6 12%	1739	1768	[illegible]	[illegible]	[illegible]
Feb-01	389	391	99 49%	7 13%	1307	1354	[illegible]	[illegible]	[illegible]
Mar-01	463	468	98 93%	10 28%	1347	1377	[illegible]	[illegible]	[illegible]
Apr-01	313	314	99 68%	5 63%	1211	1200	[illegible]	[illegible]	[illegible]
May-01	387	395	97 97%	14 09%	1122	1149	[illegible]	[illegible]	[illegible]
Jun-01	300	303	99 01%	9 90%	1192	1225	[illegible]	[illegible]	[illegible]
Jul-01	112	114	98 25%	13 13%	565	585	[illegible]	[illegible]	[illegible]
Aug-01	60	60	100 00%	0 00%	413	436	[illegible]	[illegible]	[illegible]
Sep-01	68	69	98 55%	11 95%	430	445	[illegible]	[illegible]	[illegible]
Oct-01	57	57	100 00%	0 00%	235	243	[illegible]	[illegible]	[illegible]
Nov-01	51	51	100 00%	0 00%	131	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	64	64	100 00%	0 00%	308	324	[illegible]	[illegible]	[illegible]



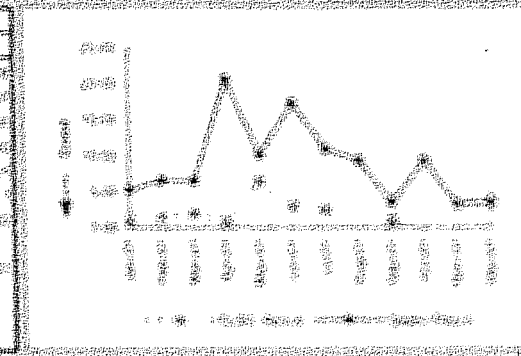
Installation Interval (Average Days) (OP-4 – No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Jan-01	396	266	1 49	2 15	7304	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	622	391	1 59	1 93	5447	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	930	468	1 99	1 86	5111	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	484	314	1 54	1 51	5165	[illegible]	[illegible]	[illegible]	[illegible]
May-01	618	393	1 57	2 24	3983	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	539	298	1 81	1 60	3942	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	292	112	2 61	1 83	2359	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	222	59	3 76	1 72	2311	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	295	69	4 28	1 36	2129	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	178	57	3 12	1 59	944	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	177	50	3 54	1 25	924	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	189	64	2 95	1 61	1672	[illegible]	[illegible]	[illegible]	[illegible]



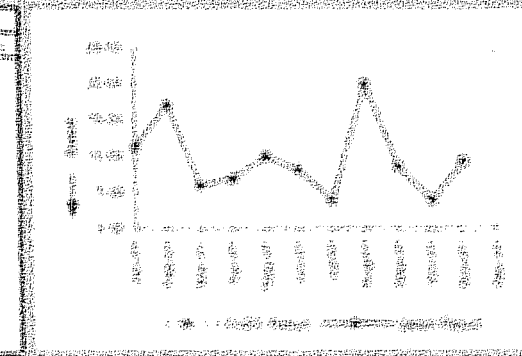
Delayed Days for Non-Facility Reasons (Average Days) (OP-4A – No Disaggregation)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Jan-01	1	1	1 00		140	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	2	1 50	0 71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	10	5	2 00	1 73	165	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	1	1	1 00		351	[illegible]	[illegible]	[illegible]	[illegible]
May-01	52	8	6 50	11 59	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	3	3 00	1 73	465	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5	2	2 50	2 12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					215	[illegible]	[illegible]		
Sep-01	1	1	1 00		47	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					94	[illegible]	[illegible]		
Nov-01					23	[illegible]	[illegible]		
Dec-01					25	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days) (OP-4B – No Disaggregation)

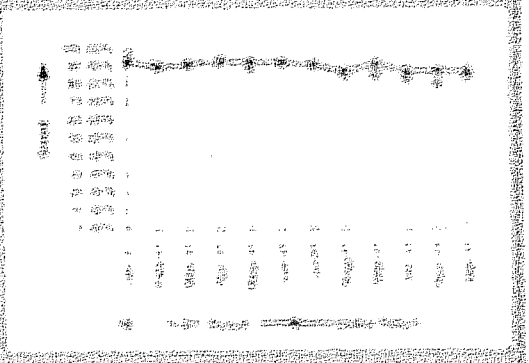
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Jan-01					34	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					12	[illegible]	[illegible]		
Apr-01					14	[illegible]	[illegible]		
May-01					20	[illegible]	[illegible]		
Jun-01					49	[illegible]	[illegible]		
Jul-01					4	[illegible]	[illegible]		
Aug-01					26	[illegible]	[illegible]		
Sep-01					26	[illegible]	[illegible]		
Oct-01					4	[illegible]	[illegible]		
Nov-01					28	[illegible]	[illegible]		
Dec-01									



Checklist #14 - Resale - Centrex Installation

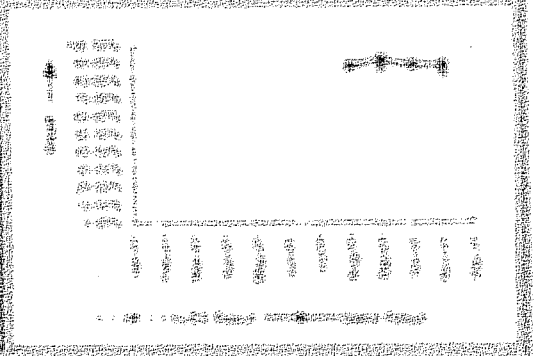
New Service Installation Quality (Percent) (OP 5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	3398	3467	98 01%	13 97%	4090	4432	[illegible]	[illegible]	[illegible]
Feb-01	554	613	90 38%	29 49%	2715	3051	[illegible]	[illegible]	[illegible]
Mar-01	659	721	91 40%	28 04%	2536	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	659	702	93 87%	23 98%	2478	[illegible]	[illegible]	[illegible]	[illegible]
May-01	557	627	88 84%	31 49%	2281	2477	[illegible]	[illegible]	[illegible]
Jun-01	529	582	90 89%	28 77%	2277	2483	[illegible]	[illegible]	[illegible]
Jul-01	355	392	90 56%	29 24%	1965	2170	[illegible]	[illegible]	[illegible]
Aug-01	214	254	84 25%	36 43%	1640	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	190	225	84 44%	36 24%	1584	1744	[illegible]	[illegible]	[illegible]
Oct-01	165	201	82 09%	38 34%	1221	1413	[illegible]	[illegible]	[illegible]
Nov-01	136	172	79 07%	40 68%	1011	1170	[illegible]	[illegible]	[illegible]
Dec-01	134	160	83 75%	36 89%	916	1067	[illegible]	[illegible]	[illegible]



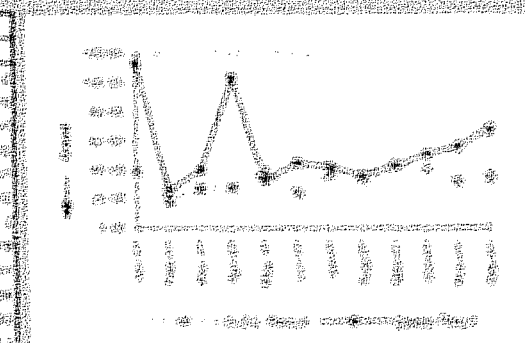
New Service Installation Quality (Percent) (OP 4)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	224	254	88 19%	32 27%	1680	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	198	225	88 00%	32 50%	1609	1744	[illegible]	[illegible]	[illegible]
Oct-01	178	201	88 56%	31 83%	1297	1412	[illegible]	[illegible]	[illegible]
Nov-01	146	172	84 88%	35 82%	1043	1170	[illegible]	[illegible]	[illegible]
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP 15A)

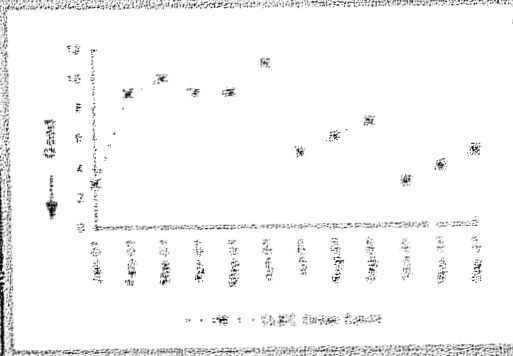
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	158	4	39 50	17 00	22866	201	[illegible]	[illegible]	[illegible]
Feb-01	336	18	18 67	19 59	3338	121	[illegible]	[illegible]	[illegible]
Mar-01	381	14	27 21	25 28	5572	139	[illegible]	[illegible]	[illegible]
Apr-01	758	27	28 07	35 41	25116	242	[illegible]	[illegible]	[illegible]
May-01	556	14	39 71	41 33	6035	183	[illegible]	[illegible]	[illegible]
Jun-01	461	19	24 26	33 40	7603	189	[illegible]	[illegible]	[illegible]
Jul-01	412	11	37 45	47 48	7103	167	[illegible]	[illegible]	[illegible]
Aug-01	729	22	33 14	43 15	9868	264	[illegible]	[illegible]	[illegible]
Sep-01	477	11	43 36	59 06	12158	282	[illegible]	[illegible]	[illegible]
Oct-01	362	9	40 22	62 27	14411	281	[illegible]	[illegible]	[illegible]
Nov-01	441	14	31 50	59 37	16257	290	[illegible]	[illegible]	[illegible]
Dec-01	562	16	35 12	61 74	18664	272	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)

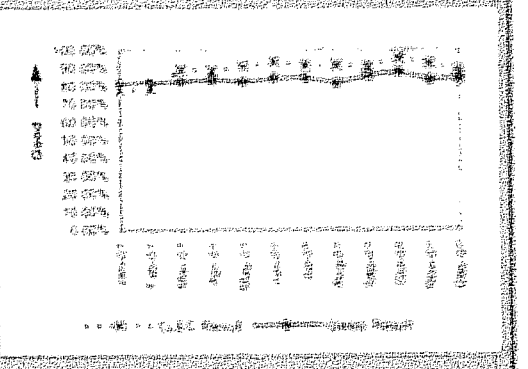
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 - Resale - Centrex Repair

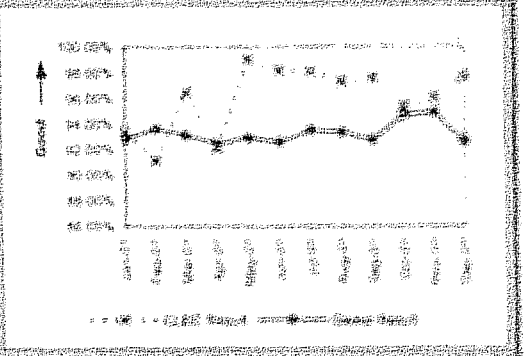
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	108	139	77 70%	41 63%	544	670	81 19%	0 95	-0 43
Feb-01	68	87	78 16%	41 32%	491	600	81 83%	0 82	-0 5
Mar-01	107	120	89 17%	31 08%	536	649	82 59%	1 75	-2 06
Apr-01	100	113	88 50%	31 91%	486	584	83 22%	1 37	1 64
May-01	148	163	90 80%	28 91%	602	732	82 24%	-2 59	-2 57
Jun-01	108	115	93 91%	23 91%	569	675	84 30%	-2 62	-2 [illegible]
Jul-01	109	119	91 60%	27 74%	495	586	84 47%	-1 96	-2 [illegible]
Aug-01	108	118	91 53%	27 85%	619	763	81 13%	-2 69	-2 63
Sep-01	90	99	90 91%	28 75%	455	532	85 53%	-1 4	-1 65
Oct-01	86	90	95 56%	20 61%	482	552	87 32%	-2 18	-2 32
Nov-01	83	90	92 22%	26 78%	396	478	82 85%	-2 16	-2 32
Dec-01	52	59	88 14%	32 34%	357	427	83 61%	-0 88	-1 54



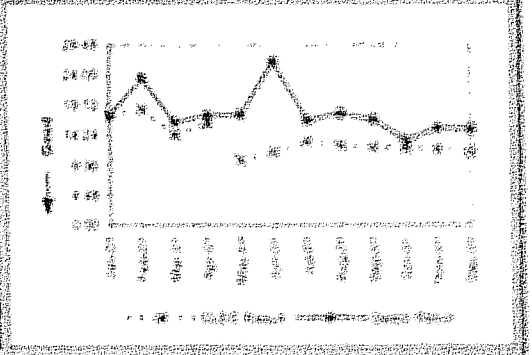
All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	186	199	93 47%	24 71%	800	862	92 81%	-0 32	1 [illegible]
Feb-01	114	125	91 20%	28 33%	759	810	93 70%	1 03	-0 37
Mar-01	167	173	96 53%	18 30%	778	835	93 17%	1 50	1 92
Apr-01	164	178	92 13%	26 92%	700	757	92 47%	0 17	-0 [illegible]
May-01	203	205	99 02%	9 83%	845	909	92 96%	-3 07	-2 [illegible]
Jun-01	167	170	98 24%	13 17%	766	827	92 62%	2 55	2 [illegible]
Jul-01	155	158	98 10%	13 65%	710	759	93 54%	2 12	2 [illegible]
Aug-01	149	153	97 39%	15 96%	873	935	93 37%	1 65	2 [illegible]
Sep-01	125	128	97 66%	15 13%	655	706	92 78%	1 96	2 [illegible]
Oct-01	126	132	95 45%	20 83%	676	716	94 69%	0 36	1 [illegible]
Nov-01	124	129	96 12%	19 30%	582	613	94 94%	-0 56	1 34
Dec-01	86	88	97 73%	14 90%	522	563	92 72%	-1 68	-2 [illegible]



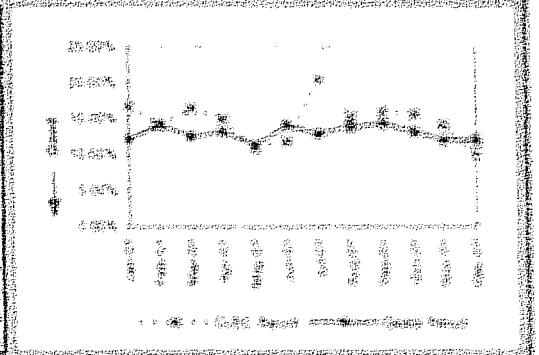
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	3547 14	199	17 50	18 17	15095 37	862	17 31	0 17	-0 5
Feb-01	2315 42	125	18 32	23 24	19058 36	810	23 32	-0 33	1 [illegible]
Mar-01	2520 04	173	14 34	15 41	13804 47	835	16 32	-1 06	1 64
Apr-01	2921 33	178	16 25	20 39	13305 23	757	17 35	-0 97	1 55
May-01	2156 47	205	10 31	10 50	16088 59	909	17 42	-4 04	-3 [illegible]
Jun-01	2015 30	170	11 51	13 58	21696 52	827	26 14	1 31	1 [illegible]
Jul-01	2139 15	158	13 32	19 02	12748 50	759	16 48	1 33	1 [illegible]
Aug-01	1960 39	153	12 49	16 52	16668 16	935	17 50	1 85	2 [illegible]
Sep-01	1619 40	128	12 39	14 56	11966 58	706	16 57	1 [illegible]	-1 [illegible]
Oct-01	1634 58	132	12 23	19 00	9751 47	716	13 37	-0 66	1 [illegible]
Nov-01	1576 53	129	12 13	19 29	9519 49	613	15 32	-1 35	-1 [illegible]
Dec-01	1050 13	88	11 56	13 54	8726 56	563	15 30	1 64	[illegible]



Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Within MSAs

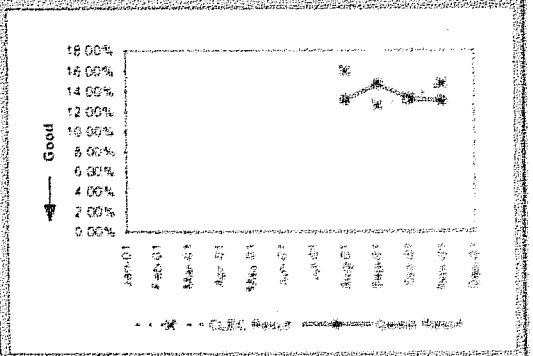
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	34	203	16 75%	37 34%	108	889	12 15%	1 72	[illegible]
Feb-01	18	127	14 17%	34 68%	118	833	14 17%	0 02	-0 [illegible]
Mar-01	29	176	16 48%	37 10%	108	859	12 57%	1 37	-0 [illegible]
Apr-01	27	181	14 92%	35 63%	103	783	13 15%	0 63	-0 [illegible]
May-01	23	210	10 95%	31 23%	105	923	11 38%	-0 57	1 [illegible]
Jun-01	21	177	11 86%	32 34%	120	849	14 13%	-0 79	1 [illegible]
Jul-01	33	161	20 50%	40 37%	102	788	12 94%	2 4[illegible]	0 [illegible]
Aug-01	24	157	15 29%	35 99%	134	966	13 87%	0 4[illegible]	-0 [illegible]
Sep-01	21	131	16 03%	36 69%	105	732	14 34%	-0 51	-0 [illegible]
Oct-01	21	134	15 67%	36 35%	98	746	13 14%	-0 79	-0 [illegible]
Nov-01	19	135	14 07%	34 78%	76	634	11 99%	-0 68	-0 [illegible]
Dec-01	9	89	10 11%	30 15%	70	578	12 11%	-0 54	1 [illegible]



Checklist #14 - Resale - Centrex Repair

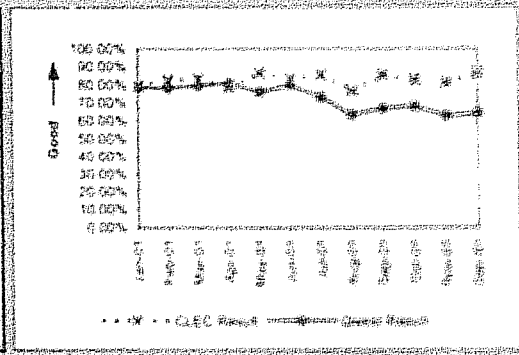
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	21	131	16 03%	36 69%	106	804	13 18%	0 88	-0 46
[illegible]	12	95	12 63%	33 22%	88	599	14 69%	-0 53	-1 32
[illegible]	13	98	13 27%	33 92%	83	627	13 24%	0 03	-0 98
[illegible]	17	115	14 78%	35 49%	66	506	13 04%	0 5	-0 69



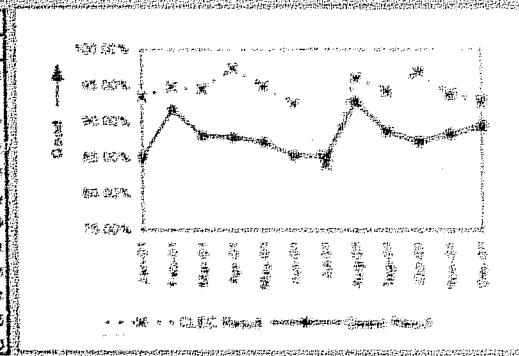
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	162	203	79 80%	40 15%	668	847	78 87%	-0 29	-1 18
[illegible]	155	127	82 68%	37 84%	621	794	78 21%	-1 13	-1 69
[illegible]	147	176	83 52%	37 10%	664	834	79 62%	-1 17	-1 71
[illegible]	143	181	79 01%	40 73%	607	750	80 93%	0 59	-0 84
[illegible]	162	210	86 67%	33 99%	664	872	76 15%	-3 21	-2 95
[illegible]	146	177	83 62%	37 01%	640	801	79 90%	-1 12	-1 68
[illegible]	137	160	85 63%	35 08%	556	764	72 77%	-3 32	-3 02
[illegible]	119	155	76 77%	42 23%	582	919	63 33%	-3 21	-2 95
[illegible]	112	131	85 50%	35 21%	464	693	66 96%	-4 14	-3 52
[illegible]	111	134	82 84%	37 71%	477	702	67 95%	-3 38	-3 06
[illegible]	109	134	81 34%	38 96%	384	612	62 75%	-4 03	-3 45
[illegible]	77	89	86 52%	34 15%	358	560	63 93%	-4 12	-3 51



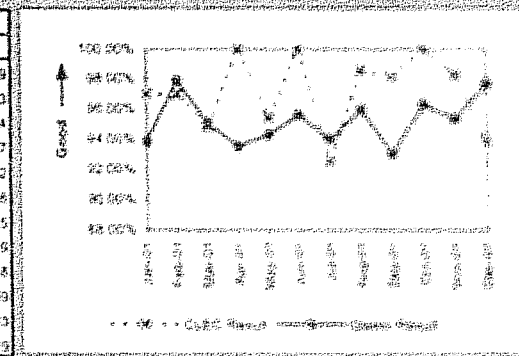
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	43	46	93 48%	24 69%	165	194	85 05%	-1 44	-1 88
[illegible]	37	39	94 87%	22 06%	165	180	91 67%	-0 66	-1 4
[illegible]	35	37	94 59%	22 61%	132	150	88 00%	-1 11	-1 67
[illegible]	39	40	97 50%	15 61%	115	131	87 79%	-1 64	-2
[illegible]	38	40	95 00%	21 79%	156	179	87 15%	-1 34	-1 82
[illegible]	37	40	92 50%	26 34%	116	136	85 29%	1 13	-1 69
[illegible]	37	44	84 09%	36 58%	126	148	85 14%	0 18	-0 89
[illegible]	50	52	96 15%	19 23%	179	193	92 75%	-0 84	-1 51
[illegible]	33	35	94 29%	23 21%	132	149	88 59%	-0 95	-1 58
[illegible]	32	33	96 97%	17 14%	109	125	87 20%	-1 49	-1 91
[illegible]	30	32	93 75%	24 21%	75	85	88 24%	-0 83	-1 5
[illegible]	26	28	92 86%	25 75%	92	103	89 32%	-0 54	-1 33



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Outside MSAs

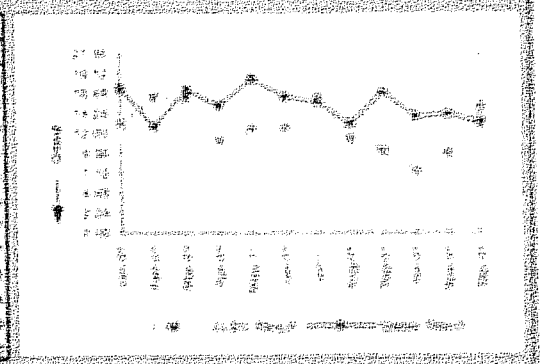
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	65	67	97 01%	17 02%	244	260	93 85%	-0 96	-1 59
[illegible]	64	66	96 97%	17 14%	231	236	97 88%	0 44	-0 73
[illegible]	55	58	94 83%	22 15%	193	203	95 07%	0 09	-0 94
[illegible]	59	59	100 00%	0 00%	174	186	93 55%	-1 76	-2 07
[illegible]	63	66	95 45%	20 83%	215	228	94 30%	-0 36	-1 22
[illegible]	62	62	100 00%	0 00%	175	183	95 63%	-1 46	-1 86
[illegible]	62	67	92 54%	26 28%	187	199	93 97%	0 42	-0 75
[illegible]	69	70	98 57%	11 87%	238	248	95 97%	-0 98	-1 59
[illegible]	52	53	98 11%	13 61%	174	187	93 05%	-1 28	-1 78
[illegible]	42	42	100 00%	0 00%	156	162	96 30%	-1 13	-1 69
[illegible]	57	58	98 28%	13 02%	123	129	95 35%	-0 88	-1 53
[illegible]	48	49	93 88%	23 97%	127	130	97 69%	1 17	-0 29



Checklist #14 - Resale - Centrex Repair

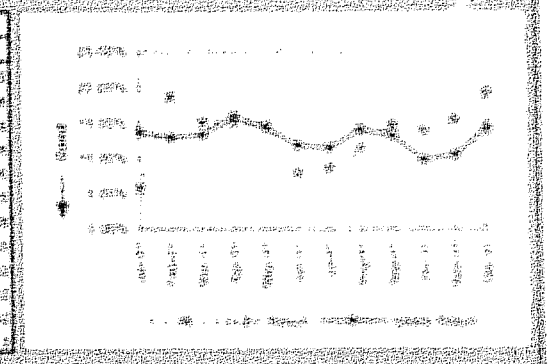
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	890 13	67	13 17	16 11	4528 16	260	17 25	1 37	[illegible]
Feb-01	1080 52	66	16 23	13 36	3032 15	236	12 51	0 62	[illegible]
Mar-01	943 05	58	16 16	14 52	3488 29	203	17 11	0 37	[illegible]
Apr-01	659 31	59	11 11	8 33	2841 53	186	15 17	1 5	[illegible]
May-01	828 38	56	12 33	15 25	4231 10	228	18 33	1 44	[illegible]
Jun-01	782 10	62	12 37	9 55	2983 12	183	16 18	1 [illegible]	[illegible]
Jul-01	1080 33	67	16 16	16 42	3124 55	199	15 42	0 74	[illegible]
Aug-01	786 10	70	11 14	10 52	3240 40	248	13 04	0 [illegible]	[illegible]
Sep-01	670 40	53	9 49	9 39	3152 39	187	16 52	0 96	[illegible]
Oct-01	311 35	42	7 25	8 44	2251 29	162	13 54	2 05	[illegible]
Nov-01	558 57	58	9 35	11 54	1832 55	129	14 13	2 13	[illegible]
Dec-01	736 33	49	15 02	17 00	1711 22	130	13 10	[illegible]	[illegible]



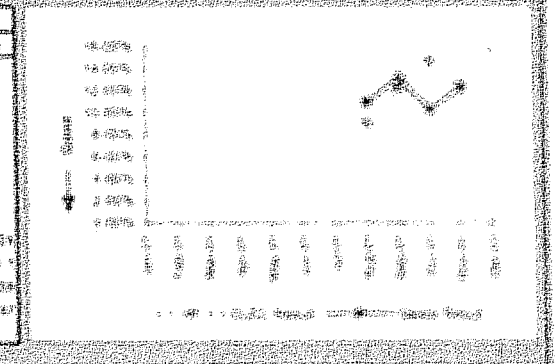
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	4	68	5 88%	23 53%	37	267	13 86%	1 17	[illegible]
Feb-01	13	69	18 84%	39 10%	32	245	13 06%	[illegible]	[illegible]
Mar-01	9	59	15 25%	35 95%	28	208	13 46%	[illegible]	[illegible]
Apr-01	9	59	15 25%	35 95%	30	186	16 12%	[illegible]	[illegible]
May-01	10	68	14 71%	35 42%	33	229	14 41%	[illegible]	[illegible]
Jun-01	5	63	7 94%	27 03%	22	186	11 83%	[illegible]	[illegible]
Jul-01	6	69	8 70%	28 18%	23	200	11 50%	[illegible]	[illegible]
Aug-01	8	70	11 43%	31 82%	36	255	14 12%	[illegible]	[illegible]
Sep-01	8	54	14 81%	35 52%	25	189	13 23%	[illegible]	[illegible]
Oct-01	6	43	13 95%	34 65%	16	164	9 76%	[illegible]	[illegible]
Nov-01	9	58	15 52%	36 21%	14	133	10 53%	[illegible]	[illegible]
Dec-01	10	52	19 23%	39 41%	19	133	14 29%	[illegible]	[illegible]



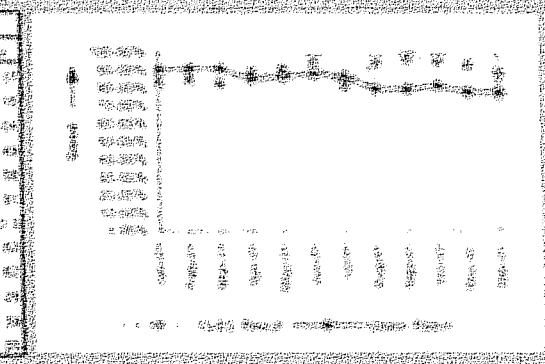
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	55	9 09%	28 75%	22	201	10 95%	[illegible]	[illegible]
Sep-01	5	41	12 20%	32 72%	20	152	13 16%	[illegible]	[illegible]
Oct-01	5	34	14 71%	35 42%	14	130	10 29%	[illegible]	[illegible]
Nov-01	6	48	12 50%	33 07%	13	106	12 26%	[illegible]	[illegible]
Dec-01									



Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

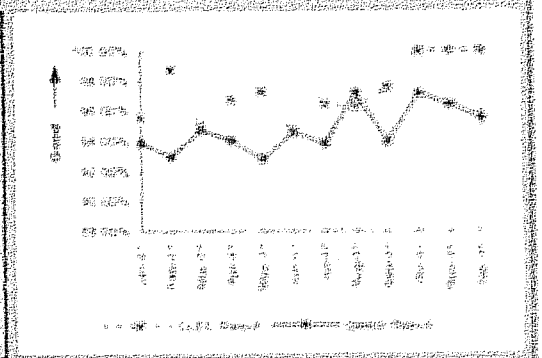
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	57	68	83 82%	36 82%	239	264	90 53%	[illegible]	[illegible]
Feb-01	59	69	85 51%	35 20%	224	245	91 43%	[illegible]	[illegible]
Mar-01	49	59	83 05%	37 52%	187	205	91 22%	[illegible]	[illegible]
Apr-01	53	59	89 83%	30 22%	161	186	86 64%	[illegible]	[illegible]
May-01	62	68	91 18%	28 36%	195	225	86 67%	[illegible]	[illegible]
Jun-01	60	63	95 24%	21 30%	164	186	88 17%	[illegible]	[illegible]
Jul-01	56	69	81 16%	39 10%	173	199	86 93%	[illegible]	[illegible]
Aug-01	66	70	94 29%	23 21%	202	253	79 84%	[illegible]	[illegible]
Sep-01	52	54	96 30%	18 89%	150	188	79 79%	[illegible]	[illegible]
Oct-01	41	43	95 35%	21 06%	133	163	81 60%	[illegible]	[illegible]
Nov-01	54	58	93 10%	25 34%	104	133	78 20%	[illegible]	[illegible]
Dec-01	46	52	88 46%	31 95%	102	131	77 86%	[illegible]	[illegible]



Checklist #14 - Resale - Centrex Repair

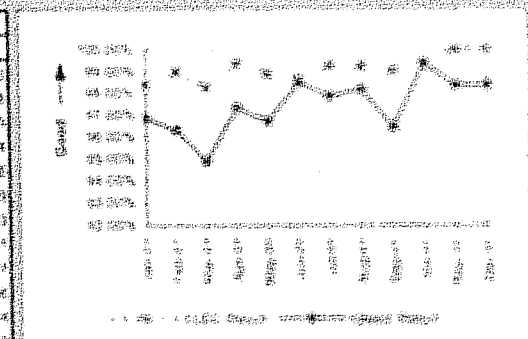
Out of Service Cleared within 24 hours (Percent) (MR-3)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	65	66	95 59%	20 54%	338	360	93 89%	-0 54	1 33
Feb-01	80	81	98 77%	11 04%	292	314	92 99%	1 81	2 11
Mar-01	57	60	95 00%	21 79%	270	285	94 74%	-0 58	1 05
Apr-01	60	62	96 77%	17 67%	284	302	94 04%	-0 83	1 5
May-01	73	75	97 33%	16 11%	271	292	92 81%	1 35	1 [illegible]
Jun-01	53	56	94 64%	22 52%	261	276	94 57%	-0 02	1 [illegible]
Jul-01	55	57	96 49%	18 40%	304	324	93 83%	-0 77	1 [illegible]
Aug-01	52	54	96 30%	18 89%	377	388	97 16%	0 [illegible]	[illegible]
Sep-01	40	41	97 56%	15 43%	203	215	93 95%	-0 [illegible]	1 54
Oct-01	48	48	100 00%	0 00%	235	242	97 11%	1 [illegible]	1 [illegible]
Nov-01	48	48	100 00%	0 00%	240	249	96 39%	1 21	1 [illegible]
Dec-01	39	39	100 00%	0 00%	190	199	95 48%	1 24	1 [illegible]



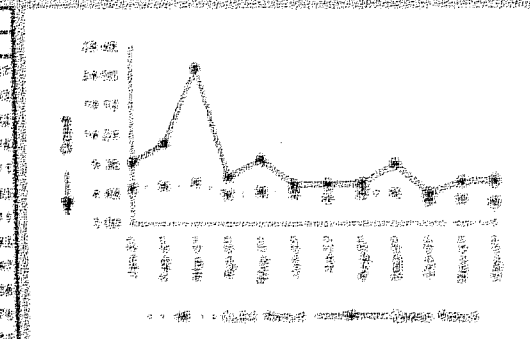
All Troubles Cleared within 48 hours (Percent) (MR-4)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	185	188	98 40%	12 53%	739	763	96 85%	1 03	1 [illegible]
Feb-01	197	199	99 00%	9 97%	650	675	96 30%	1 77	2 [illegible]
Mar-01	172	175	98 29%	12 98%	558	588	94 90%	1 79	2 [illegible]
Apr-01	151	152	99 34%	8 08%	561	597	97 32%	1 38	1 [illegible]
May-01	175	177	98 87%	10 57%	587	607	96 71%	1 42	1 [illegible]
Jun-01	147	149	98 66%	11 51%	525	533	98 50%	-0 [illegible]	1 [illegible]
Jul-01	138	139	99 28%	8 45%	551	563	97 87%	1 03	1 [illegible]
Aug-01	130	131	99 24%	8 70%	641	653	98 16%	-0 [illegible]	1 [illegible]
Sep-01	102	103	99 03%	9 81%	405	420	96 43%	1 27	1 [illegible]
Oct-01	121	122	99 18%	9 02%	473	476	99 37%	0 [illegible]	0 [illegible]
Nov-01	149	149	100 00%	0 00%	476	484	98 35%	1 [illegible]	1 [illegible]
Dec-01	122	122	100 00%	0 00%	358	364	98 35%	1 [illegible]	1 [illegible]



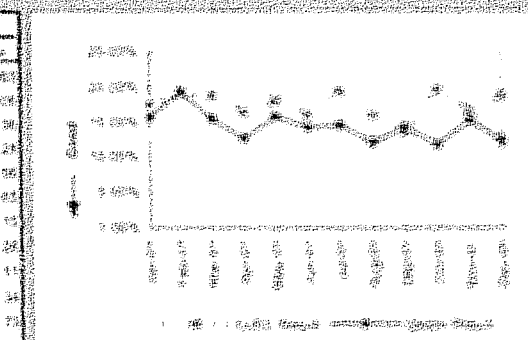
Mean Time to Restore (Hours Minutes) (MR-6)-- No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	1103 36	188	5 53	11 26	7616 27	763	9 59	1 43	1 [illegible]
Feb-01	1237 37	199	6 13	9 55	8775 34	675	13 00	1 [illegible]	1 [illegible]
Mar-01	1180 30	175	6 45	17 28	14883 48	588	25 19	1 [illegible]	1 [illegible]
Apr-01	727 08	152	4 47	8 23	4592 09	597	7 42	1 [illegible]	1 [illegible]
May-01	929 29	177	5 15	11 38	6328 02	607	10 26	1 [illegible]	1 [illegible]
Jun-01	719 36	149	4 50	8 33	3426 59	533	6 43	1 [illegible]	1 [illegible]
Jul-01	573 27	139	4 08	7 23	3626 28	563	6 [illegible]	1 [illegible]	1 [illegible]
Aug-01	648 07	131	4 57	8 49	4355 19	653	6 40	-0 71	0 [illegible]
Sep-01	520 01	103	5 03	10 56	4080 09	420	9 [illegible]	-0 71	1 [illegible]
Oct-01	467 59	122	3 50	7 47	2383 26	476	5 00	-0 [illegible]	1 [illegible]
Nov-01	576 07	149	3 52	6 11	3323 09	484	6 [illegible]	1 [illegible]	1 [illegible]
Dec-01	436 47	122	3 35	6 08	2527 17	364	6 [illegible]	-2 [illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7)-- No Dispatches

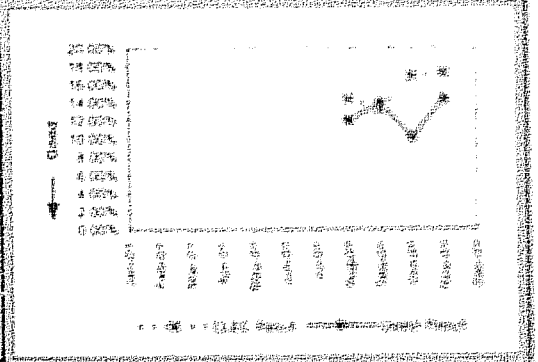
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	33	188	17 55%	38 04%	120	763	15 73%	[illegible]	[illegible]
Feb-01	38	199	19 10%	39 31%	131	675	19 41%	[illegible]	[illegible]
Mar-01	33	175	18 86%	39 12%	91	588	15 48%	1 [illegible]	[illegible]
Apr-01	25	152	16 45%	37 07%	76	597	12 73%	1 [illegible]	[illegible]
May-01	32	177	18 08%	38 48%	96	607	15 82%	[illegible]	[illegible]
Jun-01	24	149	16 11%	36 76%	76	533	14 26%	[illegible]	[illegible]
Jul-01	27	139	19 42%	39 56%	82	563	14 56%	1 [illegible]	[illegible]
Aug-01	21	131	16 03%	36 69%	79	653	12 10%	1 [illegible]	[illegible]
Sep-01	14	103	13 59%	34 27%	60	420	14 29%	[illegible]	[illegible]
Oct-01	24	122	19 67%	39 75%	56	476	11 76%	[illegible]	[illegible]
Nov-01	25	149	16 78%	37 37%	74	484	15 29%	[illegible]	[illegible]
Dec-01	23	122	18 85%	39 11%	45	364	12 36%	1 [illegible]	[illegible]



Checklist #14 - Resale - Centrex Repair

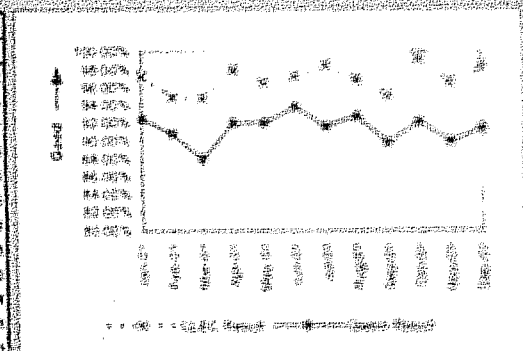
Repair Repeat Report Rate (Percent) (MR-7*)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	12	84	14 29%	34 99%	55	462	11 90%	0 62	-0 60
Sep-01	8	61	13 11%	33 76%	41	296	13 85%	-0 15	-1 09
Oct-01	12	71	16 90%	37 48%	35	347	10 09%	1 59	-0 03
Nov-01	17	99	17 17%	37 71%	50	352	14 20%	0 73	-0 55
Dec-01									



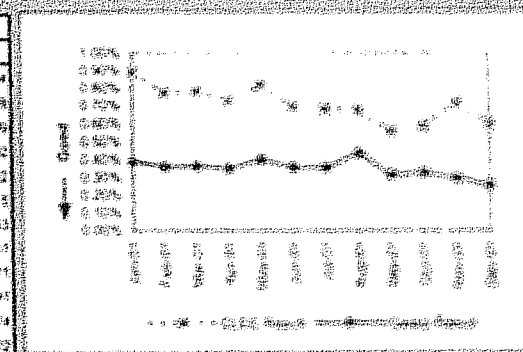
Repair Appointments Met (Percent) (MR-9)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	183	188	97 34%	16 09%	641	693	92 50%	-2 24	-2 36
Feb-01	188	198	94 95%	21 90%	533	587	90 80%	-1 75	-2 06
Mar-01	166	175	94 86%	22 09%	454	516	87 98%	-2 42	-2 47
Apr-01	149	152	98 03%	13 91%	484	526	92 02%	-2 41	-2 46
May-01	170	176	96 59%	18 15%	484	526	92 02%	-1 94	-2 18
Jun-01	145	149	97 32%	16 16%	436	465	93 76%	-1 56	-1 85
Jul-01	135	137	98 54%	11 99%	469	512	91 60%	-2 6	-2 58
Aug-01	124	128	96 88%	17 40%	526	567	92 77%	-1 62	-1 [illegible]
Sep-01	97	102	95 10%	21 59%	333	371	89 76%	-1 58	-1 [illegible]
Oct-01	121	122	99 18%	9 02%	376	408	92 16%	-2 53	-2 54
Nov-01	143	148	96 62%	18 07%	375	417	89 93%	-2 32	-2 [illegible]
Dec-01	119	121	98 35%	12 75%	306	335	91 34%	-2 35	-2 [illegible]



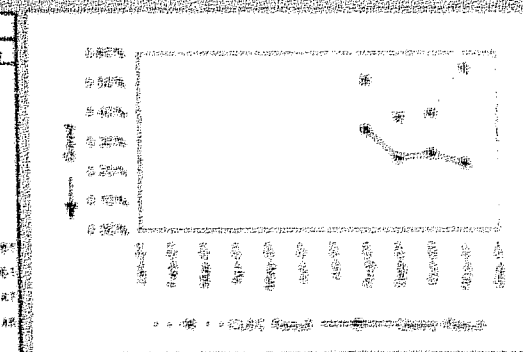
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	459	51374	0 89%	9 41%	1919	490172	0 39%	17 33	4 54
Feb-01	395	51082	0 77%	8 76%	1753	485943	0 36%	14 79	3 [illegible]
Mar-01	410	52438	0 78%	8 81%	1655	452842	0 37%	14 90	3 [illegible]
Apr-01	392	53709	0 73%	8 51%	1568	446516	0 35%	14 00	3 52
May-01	455	55661	0 82%	9 00%	1759	439344	0 40%	14 68	3 92
Jun-01	389	55882	0 70%	8 31%	1568	440977	0 36%	12 74	3 [illegible]
Jul-01	369	54073	0 68%	8 23%	1551	436656	0 36%	12 06	3 [illegible]
Aug-01	358	53010	0 68%	8 19%	1874	430212	0 44%	7 93	3 [illegible]
Sep-01	288	51462	0 56%	7 46%	1341	426464	0 31%	9 38	4 11
Oct-01	299	50984	0 59%	7 64%	1386	424339	0 33%	9 72	4 [illegible]
Nov-01	342	47654	0 72%	8 44%	1251	421670	0 30%	16 02	5 74
Dec-01	263	43920	0 60%	7 72%	1075	419800	0 26%	13 52	7 [illegible]



Trouble Rate (Percent) (MR-8*)

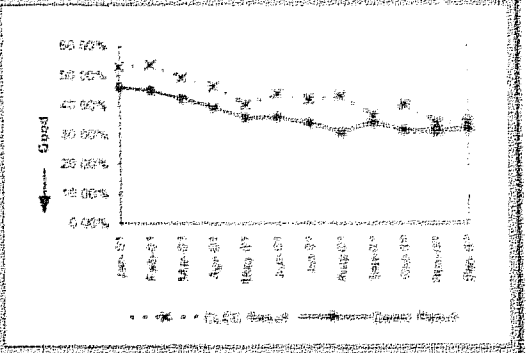
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	270	53010	0 51%	7 12%	1467	430212	0 34%	5 77	2 [illegible]
Sep-01	197	51462	0 38%	6 18%	1047	426464	0 25%	5 95	2 [illegible]
Oct-01	203	50984	0 40%	6 30%	1110	424339	0 26%	5 7	2 [illegible]
Nov-01	262	47654	0 55%	7 39%	964	421670	0 23%	13 92	7 [illegible]
Dec-01									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

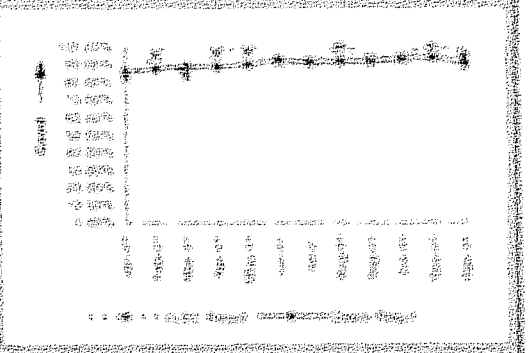
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Scr
[illegible]	[illegible]	977	53 02%	49 91%	1642	3561	46 11%	3 84	1 33
[illegible]	[illegible]	854	53 75%	49 86%	1431	3184	44 94%	4 59	1 76
[illegible]	[illegible]	828	48 32%	50 00%	1208	2863	42 19%	3 62	1 2
[illegible]	[illegible]	734	46 59%	49 88%	1015	2583	39 30%	3 57	1 17
[illegible]	[illegible]	762	40 29%	49 05%	975	2734	35 66%	2 36	0 43
[illegible]	[illegible]	693	43 87%	49 62%	879	2447	35 92%	3 85	1 34
[illegible]	[illegible]	636	41 98%	49 35%	795	2346	33 89%	3 82	1 33
[illegible]	[illegible]	630	43 17%	49 53%	827	2701	30 62%	6 16	2 74
[illegible]	[illegible]	454	36 56%	48 16%	696	2037	34 17%	0 97	-0 41
[illegible]	[illegible]	500	40 20%	49 03%	630	2016	31 25%	3 76	1 29
[illegible]	[illegible]	519	34 10%	47 41%	555	1806	30 73%	1 47	-0 11
[illegible]	[illegible]	400	34 25%	47 45%	505	1580	31 96%	0 87	-0 47



Checklist #14 - Resale - Centrex 21 Implementation

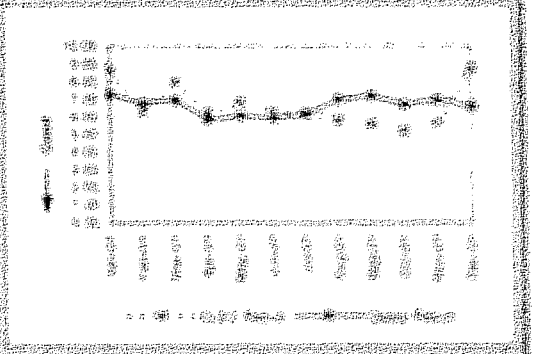
Installation Commitments Met (Percent) (OP-3 -- Dispatches Within MSAs)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mean Z Sco	Prob Z
Jan-01	30	36	83 33%	37 27%	1577	1831	86 13%	[illegible]	[illegible]
Feb-01	39	41	95 12%	21 54%	1439	1646	87 45%	[illegible]	[illegible]
Mar-01	31	37	83 78%	36 86%	1561	1751	89 15%	[illegible]	[illegible]
Apr-01	36	37	97 30%	16 22%	1372	1541	89 03%	[illegible]	[illegible]
May-01	42	43	97 67%	15 07%	1515	1666	90 99%	[illegible]	[illegible]
Jun-01	44	48	91 67%	27 64%	1436	1546	92 89%	[illegible]	[illegible]
Jul-01	33	36	91 67%	27 64%	1466	1607	91 23%	[illegible]	[illegible]
Aug-01	27	27	100 00%	0 00%	1504	1641	91 65%	[illegible]	[illegible]
Sep-01	13	14	92 86%	25 75%	1294	1412	91 64%	[illegible]	[illegible]
Oct-01	29	31	93 55%	24 57%	1566	1687	93 10%	[illegible]	[illegible]
Nov-01	23	23	100 00%	0 00%	1321	1413	93 45%	[illegible]	[illegible]
Dec-01	19	20	95 00%	21 79%	1134	1255	90 36%	[illegible]	[illegible]



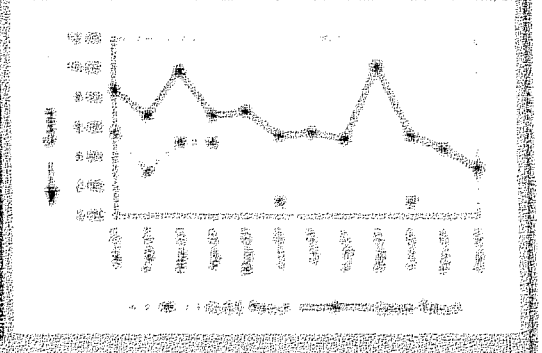
Installation Interval (Average Days) (OP-4 -- Dispatches Within MSAs)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mean Z Sco	Prob Z
Jan-01	312	36	8 67	7 99	13494	1830	[illegible]	[illegible]	[illegible]
Feb-01	259	41	6 32	4 60	11293	1644	[illegible]	[illegible]	[illegible]
Mar-01	297	37	8 03	7 97	12216	1750	[illegible]	[illegible]	[illegible]
Apr-01	234	37	6 32	4 80	9076	1540	[illegible]	[illegible]	[illegible]
May-01	297	43	6 91	5 05	10236	1684	[illegible]	[illegible]	[illegible]
Jun-01	303	48	6 31	2 95	9165	1545	[illegible]	[illegible]	[illegible]
Jul-01	224	36	6 22	3 31	10076	1633	[illegible]	[illegible]	[illegible]
Aug-01	157	27	5 81	2 86	11678	1667	[illegible]	[illegible]	[illegible]
Sep-01	84	15	5 60	2 06	10360	1634	[illegible]	[illegible]	[illegible]
Oct-01	162	31	5 23	3 10	11529	1707	[illegible]	[illegible]	[illegible]
Nov-01	131	23	5 70	5 37	10025	1433	[illegible]	[illegible]	[illegible]
Dec-01	175	20	8 75	11 94	8385	1268	[illegible]	[illegible]	[illegible]



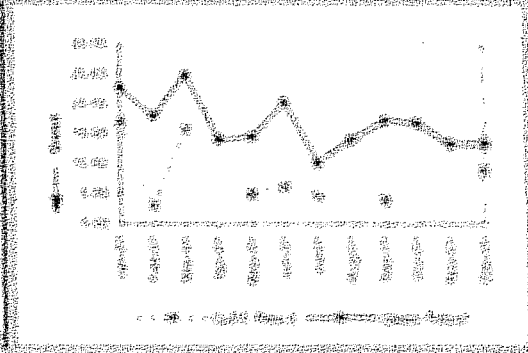
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A -- Dispatches Within MSAs)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mean Z Sco	Prob Z
Jan-01	17	3	5 67	4 04	1071	125	[illegible]	[illegible]	[illegible]
Feb-01	3	1	3 00		634	93	[illegible]	[illegible]	[illegible]
Mar-01	5	1	5 00		531	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	1	5 00		628	92	[illegible]	[illegible]	[illegible]
May-01					615	[illegible]	[illegible]		
Jun-01	1	1	1 00		354	65	[illegible]	[illegible]	[illegible]
Jul-01					493	[illegible]	[illegible]		
Aug-01					394	[illegible]	[illegible]		
Sep-01					791	[illegible]	[illegible]		
Oct-01	2	2	1 00	0 00	353	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					349	77	[illegible]		
Dec-01					229	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days) (OP-6B -- Dispatches Within MSAs)

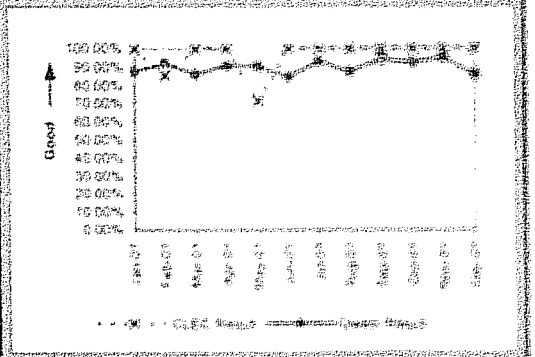
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mean Z Sco	Prob Z
Jan-01	51	3	17 00	15 62	2940	125	[illegible]	[illegible]	[illegible]
Feb-01	3	1	3 00		2052	114	[illegible]	[illegible]	[illegible]
Mar-01	79	5	15 80	14 48	2360	95	[illegible]	[illegible]	[illegible]
Apr-01					1091	77	[illegible]		
May-01	5	1	5 00		1226	84	[illegible]	[illegible]	[illegible]
Jun-01	19	3	6 33	3 79	916	45	[illegible]	[illegible]	[illegible]
Jul-01	14	3	4 67	3 79	662	67	[illegible]	[illegible]	[illegible]
Aug-01					1031	73	[illegible]		
Sep-01	4	1	4 00		1001	56	[illegible]	[illegible]	[illegible]
Oct-01					1047	62	[illegible]		
Nov-01					933	40	[illegible]		
Dec-01	9	1	9 00		835	42	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Centrex 21 Installation

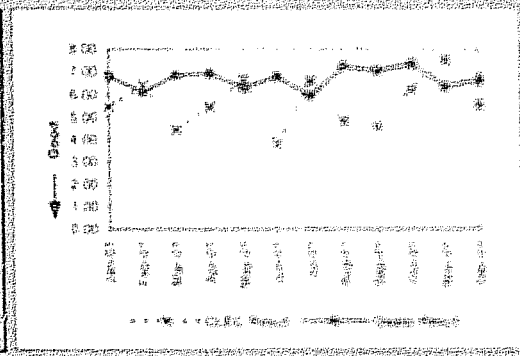
Installation Commitments Met (Percent) (OP-3)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	6	6	100 00%	0 00%	203	231	87 88%	-0 9	-1 55
[illegible]	5	7	85 71%	34 99%	225	244	92 21%	0 59	-0 64
[illegible]	11	11	100 00%	0 00%	233	270	86 30%	-1 3	-1 79
[illegible]	6	6	100 00%	0 00%	187	206	90 78%	-0 77	-1 47
[illegible]	5	7	71 43%	45 18%	211	233	90 56%	1 4	-0 15
[illegible]	5	6	100 00%	0 00%	206	243	84 77%	-1 03	-1 62
[illegible]	10	10	100 00%	0 00%	226	243	93 00%	-0 65	1 52
[illegible]	5	5	100 00%	0 00%	176	201	87 56%	-0 83	-1 51
[illegible]	5	5	100 00%	0 00%	190	202	94 06%	-0 56	-1 34
[illegible]	12	12	100 00%	0 00%	233	252	92 46%	-0 97	-1 59
[illegible]	2	2	100 00%	0 00%	207	218	94 95%	-0 32	-1 2
[illegible]	7	7	100 00%	0 00%	145	169	85 80%	-1 05	-1 64



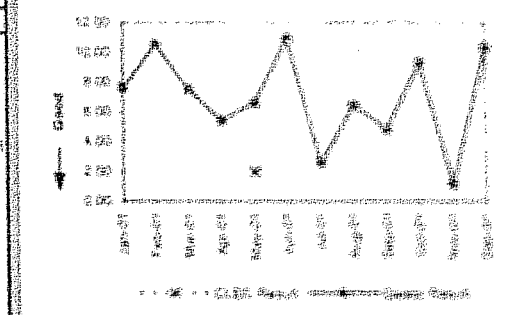
Installation Interval (Average Days) (OP-4)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	33	6	5 50	0 84	1575	231	6 82	-0 26	-1 16
[illegible]	45	7	6 43	3 82	1502	244	6 16	1 12	-0 32
[illegible]	49	11	4 45	1 57	1852	270	6 86	-0 73	-1 44
[illegible]	33	6	5 50	1 38	1427	206	6 93	-0 24	-1 15
[illegible]	47	7	6 71	2 43	1475	233	6 33	0 88	-0 46
[illegible]	23	6	3 83	1 47	1650	243	6 79	-0 74	-1 45
[illegible]	66	10	6 60	3 03	1457	244	5 97	1 67	0 02
[illegible]	29	6	4 83	0 41	1473	204	7 22	-0 51	-1 31
[illegible]	23	5	4 60	0 89	1438	204	7 05	-0 58	-1 36
[illegible]	75	12	6 25	3 52	1866	255	7 32	-0 34	-1 21
[illegible]	15	2	7 50	3 54	1398	220	6 35	1 61	-0 02
[illegible]	39	7	5 57	2 51	1137	171	6 65	-0 35	-1 22



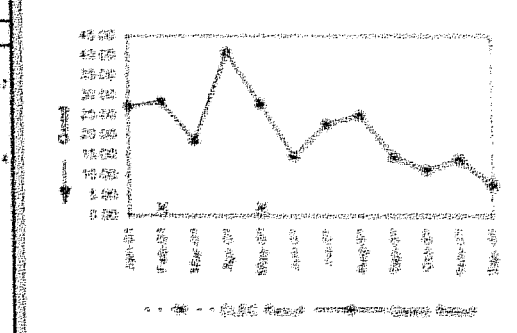
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					99	13	7 62		
[illegible]					95	9	10 56		
[illegible]					121	16	7 56		
[illegible]					49	9	5 44		
[illegible]	2	1	2 00		73	11	6 64	-0 71	-1 45
[illegible]					175	16	10 94		
[illegible]					26	10	2 60		
[illegible]					71	11	6 45		
[illegible]					29	6	4 83		
[illegible]					121	13	9 31		
[illegible]					8	7	1 14		
[illegible]					113	11	10 27		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Outside MSAs

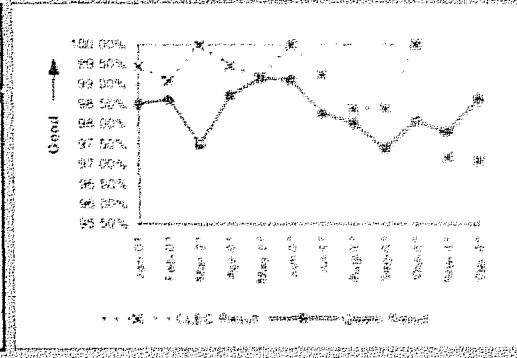
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					408	15	27 20		
[illegible]	2	1	2 00		284	10	28 40	-0 6	-1 31
[illegible]					390	21	18 57		
[illegible]					407	10	40 70		
[illegible]	2	1	2 00		307	11	27 91	-0 66	1 4
[illegible]					309	21	14 71		
[illegible]					158	7	22 57		
[illegible]					373	15	24 87		
[illegible]					87	6	14 50		
[illegible]					90	8	11 25		
[illegible]					83	6	13 83		
[illegible]					98	13	7 54		



Checklist #14 - Resale - Centrex 21 Installation

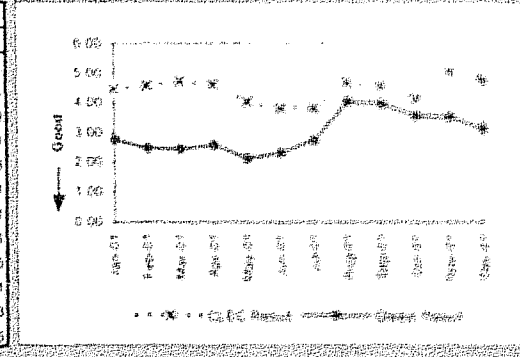
Installation Commitments Met (Percent) (OP-3)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	182	184	99.46%	7.35%	4307	4372	98.51%	-1.04	1.63
[illegible]	218	220	99.09%	9.49%	3764	3817	98.61%	-0.59	-1.36
[illegible]	262	262	100.00%	0.00%	4551	4668	97.49%	-2.52	-2.54
[illegible]	183	184	99.46%	7.35%	4927	4991	98.72%	-0.87	-1.53
[illegible]	246	248	99.19%	8.94%	5197	5241	99.16%	-0.06	-1.03
[illegible]	217	217	100.00%	0.00%	5529	5579	99.10%	1.43	-1.87
[illegible]	110	111	99.24%	8.70%	3844	3912	98.26%	-0.84	-1.51
[illegible]	61	62	98.39%	12.60%	1489	1519	98.03%	-0.2	-1.12
[illegible]	61	62	98.39%	12.60%	1193	1225	97.39%	-0.48	1.23
[illegible]	76	76	100.00%	0.00%	1674	1707	98.07%	1.19	-1.72
[illegible]	69	71	97.18%	16.55%	1204	1231	97.81%	0.4	-0.76
[illegible]	57	59	97.10%	16.78%	938	951	98.63%	0.96	-0.42



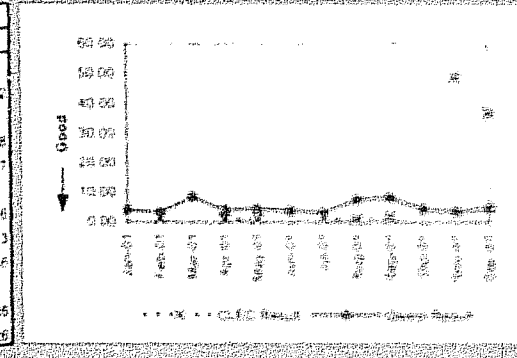
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	824	184	4.48	3.32	12170	4372	2.78	5.31	2.84
[illegible]	1013	220	4.60	2.14	9465	3817	2.48	8.64	4.44
[illegible]	1238	262	4.73	2.60	11370	4668	2.44	8.54	4.19
[illegible]	853	184	4.63	1.93	12896	4990	2.58	8.41	4.11
[illegible]	873	216	4.04	1.27	10486	4953	2.12	16.34	8.93
[illegible]	720	189	3.82	1.48	11484	4959	2.32	9.56	4.81
[illegible]	452	119	3.80	1.59	9128	3337	2.74	6.44	2.91
[illegible]	253	54	4.69	0.95	4936	1221	4.04	1.81	0.1
[illegible]	215	47	4.57	1.06	3054	772	3.96	1.23	-0.25
[illegible]	240	58	4.14	1.32	3725	1047	3.56	1.65	0.01
[illegible]	337	67	5.03	6.19	3164	897	3.53	1.59	-0.03
[illegible]	399	83	4.76	1.57	2174	692	3.14	1.39	-0.16



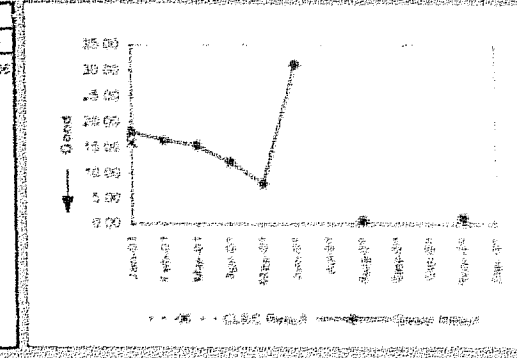
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					236	59	4.00		
[illegible]	2	2	1.00	0.00	153	47	3.26	-0.52	-1.32
[illegible]					958	113	8.48		
[illegible]	1	1	1.00		240	60	4.00	-0.46	-1.28
[illegible]	2	2	1.00	0.00	189	42	4.50	-0.77	-1.47
[illegible]					182	47	3.87		
[illegible]	1	1	1.00		222	72	3.08	-0.59	-1.36
[illegible]	1	1	1.00		247	32	7.72	-0.49	-1.3
[illegible]	2	1	2.00		327	40	8.18	-0.59	-1.36
[illegible]					155	35	4.43		
[illegible]	49	1	49.00		111	31	3.58	3.72	1.26
[illegible]	111	3	37.00	53.02	72	15	4.80	3.72	1.26



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

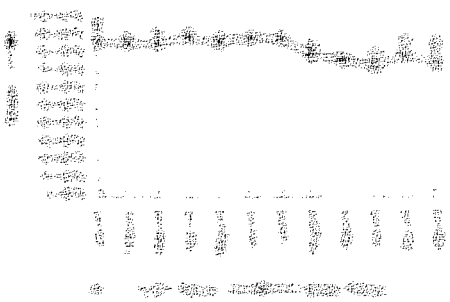
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	16	1	16.00		109	6	18.17	-0.09	-1.06
[illegible]					99	6	16.50		
[illegible]					62	4	15.50		
[illegible]					49	4	12.25		
[illegible]					16	2	8.00		
[illegible]					94	3	31.33		
[illegible]									
[illegible]					2	3	0.67		
[illegible]									
[illegible]									
[illegible]	1	1	1.00		2	2	1.00		



Checklist #14 Results Section 27 Initiation

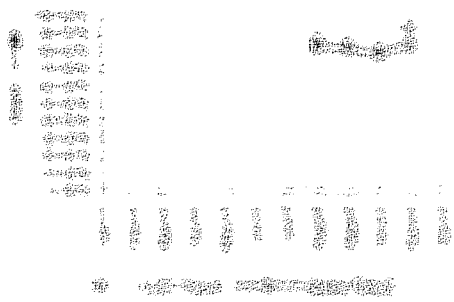
New Service Installation Quality Research (OR 3)

Date	CLEC Num	CLEC Denc	CLEC Res	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Qwest Dev	Qwest Dev
Jan-01	529	554	95.49%	20.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	224	255	87.84%	32.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	271	297	91.25%	28.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	247	274	90.15%	29.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	240	272	88.24%	32.22%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	267	304	87.83%	32.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	210	237	88.61%	31.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	113	136	83.09%	37.49%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	67	89	75.28%	43.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	78	100	78.00%	41.45%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	92	107	85.98%	34.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	81	97	83.51%	37.11%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



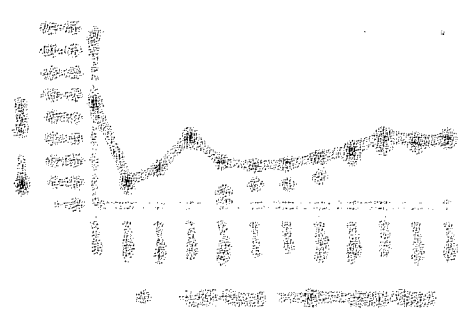
New Service Installation Quality Research (OR 3)

Date	CLEC Num	CLEC Denc	CLEC Res	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Qwest Dev	Qwest Dev
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	117	136	85.99%	34.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	75	89	84.27%	36.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	81	100	81.00%	39.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	99	107	92.52%	26.30%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Interval for Pending Orders Delayed From Due Date (Average Days) (OR 10)

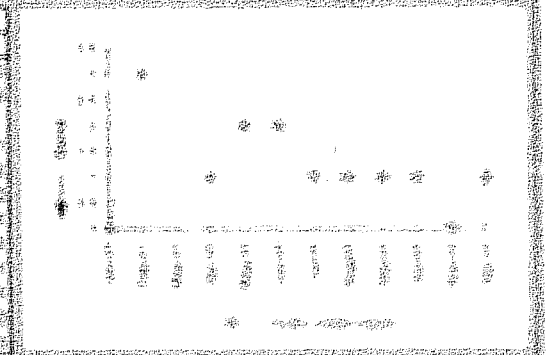
Date	CLEC Num	CLEC Denc	CLEC Res	Std Dev	Qwest Num	Qwest Denc	Qwest Res	Qwest Dev	Qwest Dev
Jan-01	151	1	151.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	51	3	17.00	15.10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	232	4	58.00	104.30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	49	4	12.25	18.82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	75	4	18.75	28.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	96	5	19.20	12.87	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	234	9	26.00	21.94	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	213	5	42.60	26.70	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	315	6	52.50	33.88	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	269	5	53.80	40.63	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	187	3	62.33	58.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Center 21 [illegible]

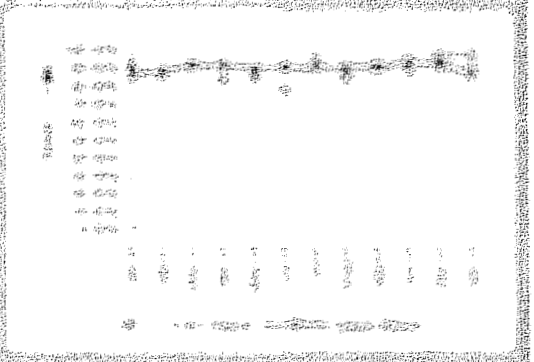
Count of Pending Orders Delayed for Facilities Reasons Center 21 (CLEC)

Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



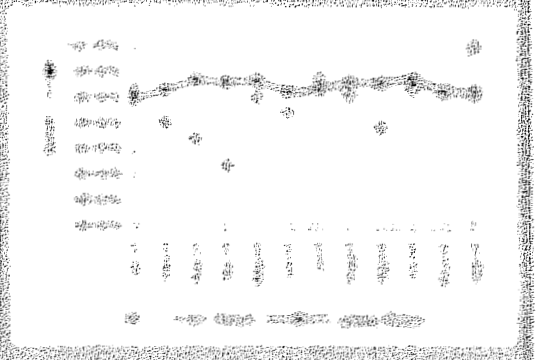
Out of Service Cleared within 24 Hours

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev
Jan-01	34	37	91.89%	[illegible]
Feb-01	32	37	86.49%	[illegible]
Mar-01	44	48	91.67%	[illegible]
Apr-01	37	44	84.09%	[illegible]
May-01	53	62	85.48%	[illegible]
Jun-01	45	57	78.95%	[illegible]
Jul-01	55	58	94.83%	[illegible]
Aug-01	46	54	85.19%	[illegible]
Sep-01	39	43	90.70%	[illegible]
Oct-01	35	39	89.74%	[illegible]
Nov-01	33	34	97.06%	[illegible]
Dec-01	30	31	96.77%	[illegible]



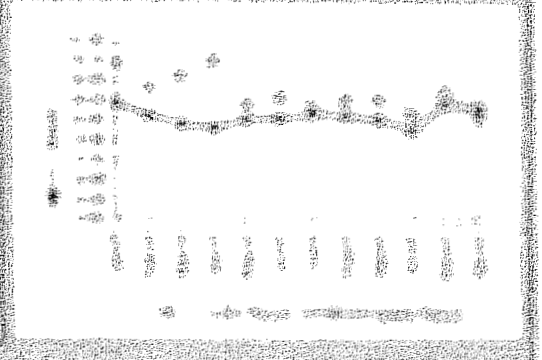
All Troubles Cleared within 48 Hours

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev
Jan-01	56	58	96.55%	[illegible]
Feb-01	48	51	94.12%	[illegible]
Mar-01	65	70	92.86%	[illegible]
Apr-01	69	76	90.79%	[illegible]
May-01	74	77	96.10%	[illegible]
Jun-01	74	78	94.87%	[illegible]
Jul-01	80	82	97.56%	[illegible]
Aug-01	76	79	96.20%	[illegible]
Sep-01	60	64	93.75%	[illegible]
Oct-01	58	60	96.67%	[illegible]
Nov-01	54	56	96.43%	[illegible]
Dec-01	45	45	100.00%	[illegible]



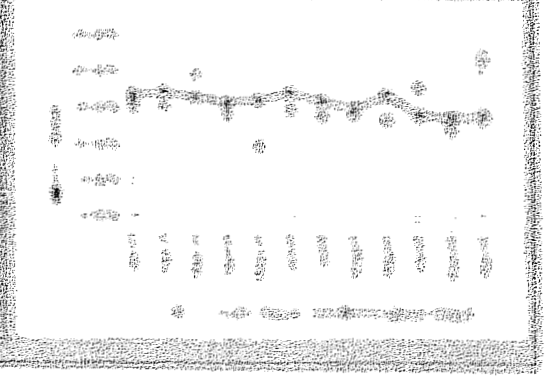
Mean Time to Restore (Hours)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev
Jan-01	1093.37	58	18.51	[illegible]
Feb-01	818.25	51	16.03	[illegible]
Mar-01	1220.48	70	17.43	[illegible]
Apr-01	1465.20	76	19.17	[illegible]
May-01	1079.06	77	14.01	[illegible]
Jun-01	1158.14	78	14.51	[illegible]
Jul-01	1119.37	82	13.39	[illegible]
Aug-01	1143.31	79	14.46	[illegible]
Sep-01	929.44	64	14.52	[illegible]
Oct-01	762.12	60	12.42	[illegible]
Nov-01	869.25	56	15.52	[illegible]
Dec-01	563.07	45	12.51	[illegible]



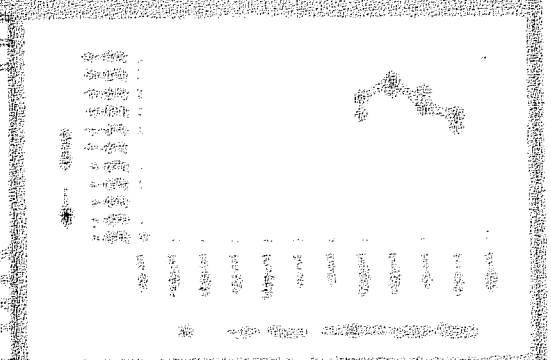
Repair Repeat Report Rate

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev
Jan-01	9	58	15.52%	[illegible]
Feb-01	8	52	15.38%	[illegible]
Mar-01	14	71	19.72%	[illegible]
Apr-01	11	77	14.29%	[illegible]
May-01	8	80	10.00%	[illegible]
Jun-01	12	80	15.00%	[illegible]
Jul-01	12	85	14.12%	[illegible]
Aug-01	12	83	14.46%	[illegible]
Sep-01	9	66	13.64%	[illegible]
Oct-01	11	61	18.03%	[illegible]
Nov-01	7	57	12.28%	[illegible]
Dec-01	10	45	22.22%	[illegible]

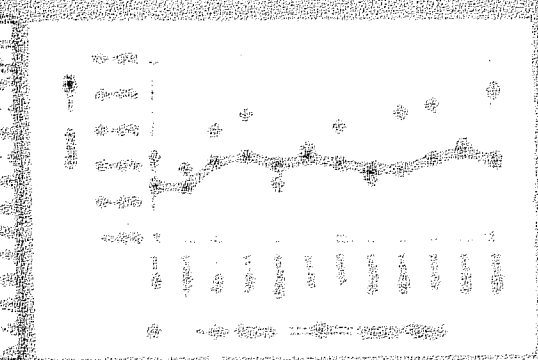


Channel #14 Results Section 27 [illegible]

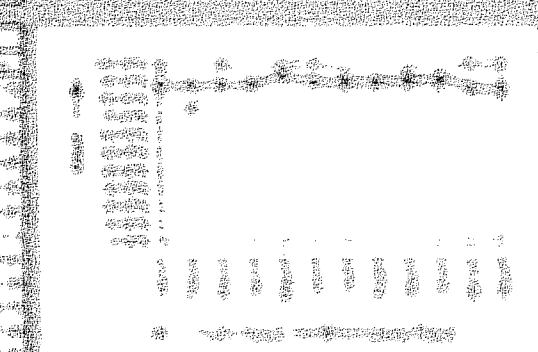
Repair Repeat Report Rate (Percent) [illegible]									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	10	74	13.51%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	9	56	16.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	56	16.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	50	12.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



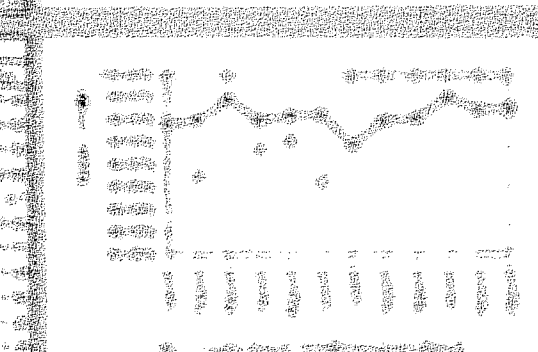
Repair Appointments Met (Percent) [illegible]									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	50	58	86.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	44	52	84.62%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	64	71	90.14%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	71	77	92.21%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	66	80	82.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	70	80	87.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	77	85	90.59%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	69	83	83.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	61	66	92.42%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	57	61	93.44%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	50	57	87.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	43	45	95.56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Out of Service Cleared within 24 hours (Percent) [illegible]									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	3	4	75.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	14	14	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	8	9	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	13	14	92.86%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	8	9	88.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	16	17	94.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	7	8	87.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



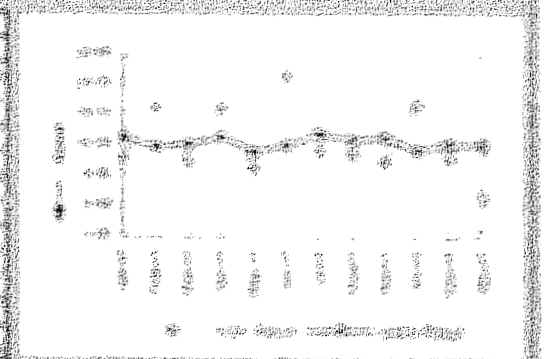
All Troubles Cleared within 48 hours (Percent) [illegible]									
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	14	14	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	11	90.91%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	19	19	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	14	15	93.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	16	17	94.12%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	19	21	90.48%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	21	21	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	22	22	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Repair Exchange 27 Zone

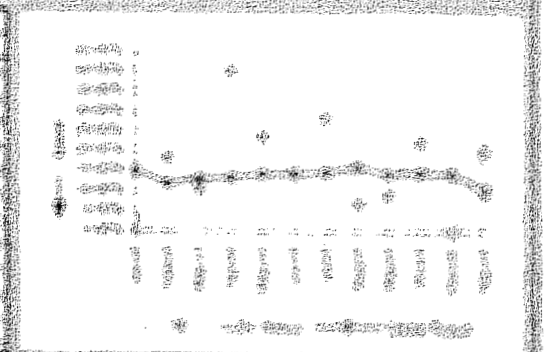
Mean Time to Restore (Hours Minutes) (MR-4 - Residence Service Repair)

Date	CLEC Num	CLEC Dend	CLEC Res	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Std Dev
Jan-01	172.26	14	12.19	8.44	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	221.06	11	20.06	16.52	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	222.42	19	11.43	9.43	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	300.52	15	20.03	16.53	[illegible]	[illegible]	[illegible]	[illegible]
May-01	180.49	17	10.38	17.04	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	529.57	21	25.14	41.55	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	281.15	21	13.24	11.96	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	193.41	15	12.55	12.40	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	259.27	22	11.48	8.47	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	183.43	9	20.25	15.20	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	133.53	11	12.10	9.20	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	57.17	10	5.44	6.34	[illegible]	[illegible]	[illegible]	[illegible]



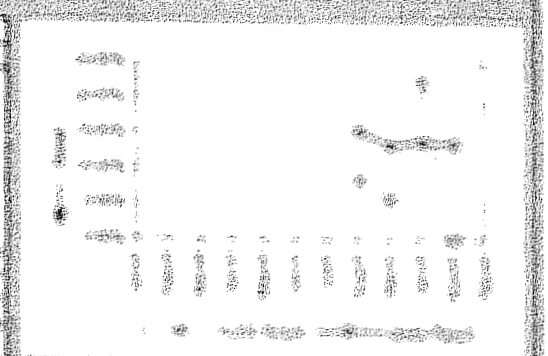
Repair Repeat Report Rate (Percent) (MR-7 - Residence Service Repair)

Date	CLEC Num	CLEC Dend	CLEC Res	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Std Dev
Jan-01	0	15	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	11	18.16%	38.67%	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2	19	10.53%	30.69%	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6	15	40.00%	48.99%	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	17	23.53%	42.47%	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	21	14.29%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	6	21	28.57%	45.18%	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	1	15	6.67%	24.94%	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	2	22	9.09%	28.73%	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	9	22.22%	41.57%	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	11	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	10	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]



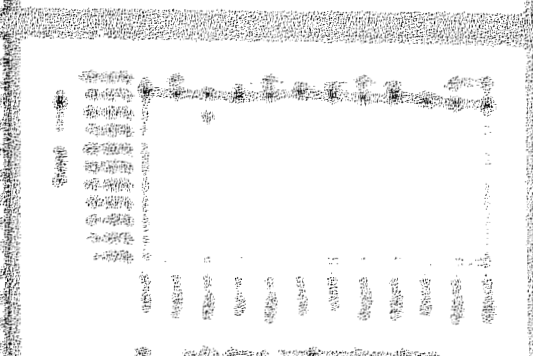
Repair Repeat Report Rate (Percent) (MR-7 - Residence Service Repair)

Date	CLEC Num	CLEC Dend	CLEC Res	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Std Dev
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	12	8.33%	27.68%	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	18	5.56%	22.91%	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	9	22.22%	41.57%	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	6	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01								



Repair Appointments Met (Percent) (MR-8 - Residence Service Repair)

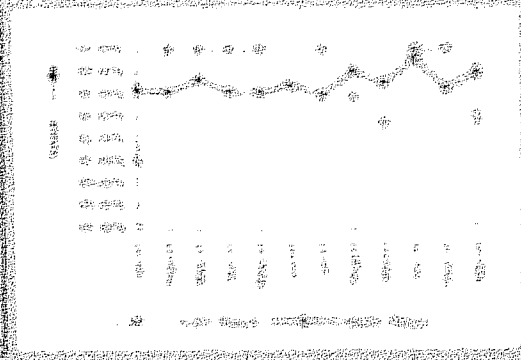
Date	CLEC Num	CLEC Dend	CLEC Res	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Std Dev
Jan-01	14	15	93.33%	24.94%	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	15	19	78.95%	40.77%	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	14	15	93.33%	24.94%	[illegible]	[illegible]	[illegible]	[illegible]
May-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	20	21	95.24%	21.30%	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	20	21	95.24%	21.30%	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	21	22	95.45%	20.83%	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	9	88.89%	31.43%	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 Retail (Excluding 2nd Repair)

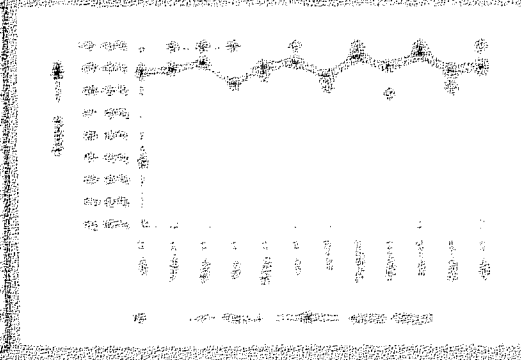
Out of Service Cleared within 24 hours (Percent) (MR-1 - No Dispatch)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Prob Sig
Jan-01	18	20	90.00%	30.00%	1156	1408	82.11%	[illegible]	[illegible]
Feb-01	21	21	100.00%	0.00%	829	876	94.63%	[illegible]	[illegible]
Mar-01	13	13	100.00%	0.00%	987	1049	94.07%	[illegible]	[illegible]
Apr-01	16	16	100.00%	0.00%	907	961	94.38%	[illegible]	[illegible]
May-01	27	27	100.00%	0.00%	1071	1114	96.14%	[illegible]	[illegible]
Jun-01	29	30	96.67%	17.95%	1054	1084	97.23%	[illegible]	[illegible]
Jul-01	22	22	100.00%	0.00%	942	982	95.93%	[illegible]	[illegible]
Aug-01	22	23	95.65%	20.39%	1054	1100	95.82%	[illegible]	[illegible]
Sep-01	14	15	93.33%	24.94%	812	828	98.07%	[illegible]	[illegible]
Oct-01	15	15	100.00%	0.00%	923	933	98.93%	[illegible]	[illegible]
Nov-01	13	13	100.00%	0.00%	777	794	97.86%	[illegible]	[illegible]
Dec-01	15	16	93.75%	24.21%	681	705	96.60%	[illegible]	[illegible]



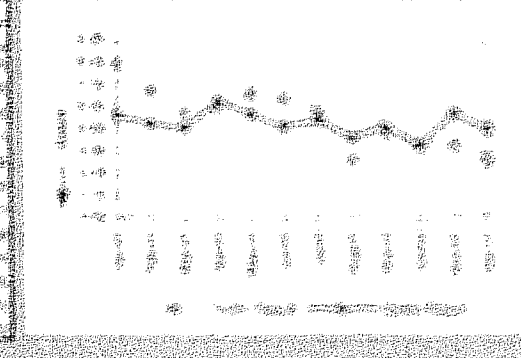
All Troubles Cleared within 48 hours (Percent) (MR-6 - No Dispatch)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Prob Sig
Jan-01	55	58	94.83%	22.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	52	52	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	55	55	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	55	55	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	73	74	98.65%	11.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	65	65	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	53	54	98.15%	13.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	52	52	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	46	47	97.87%	14.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	48	48	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	52	53	98.11%	13.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	37	37	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



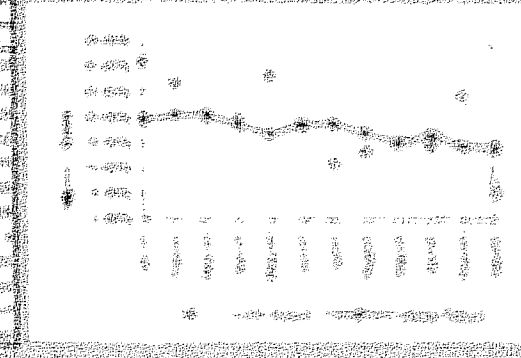
Mean Time to Restore (Hours Minutes) (MR-4 - No Dispatch)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Prob Sig
Jan-01	483:55	58	8:21	13:43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	356:09	52	6:51	9:15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	312:02	55	5:40	7:47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	326:51	55	5:59	10:28	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	496:58	74	6:43	10:21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	417:15	65	6:25	9:05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	307:18	54	5:41	11:06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	164:00	52	3:09	4:42	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	211:59	47	4:31	9:06	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	185:48	48	3:52	5:56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	207:21	53	3:55	6:35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	117:53	37	3:11	4:54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-8 - No Dispatch)

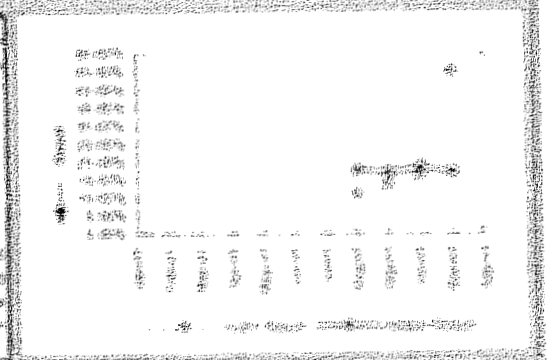
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Prob Sig
Jan-01	18	58	31.03%	46.26%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	14	52	26.92%	44.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	11	55	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	11	55	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	21	74	28.38%	45.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	12	65	18.46%	38.87%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	6	54	11.11%	31.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	7	52	13.46%	34.13%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	7	47	14.89%	35.60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	7	48	14.58%	35.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	53	24.53%	43.03%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	37	5.41%	22.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Repair - Section 271 Report

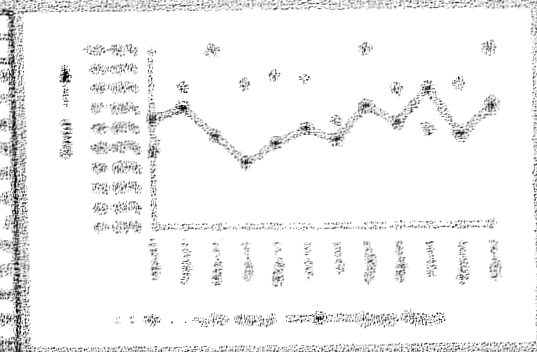
Repair Repeat Report Rate (Percent) (MR-7 - No Dispositions)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	28	10.71%	30.93%	215	[illegible]	11.22%	[illegible]	[illegible]
Sep-01	3	22	13.64%	34.32%	148	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6	37	16.22%	36.66%	162	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	12	27	44.44%	49.62%	148	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



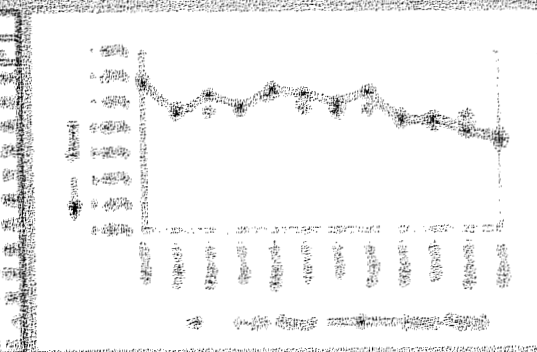
Repair Appointments Met (Percent) (MR-6 - No Dispositions)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Jan-01	55	58	94.83%	22.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	51	52	98.08%	13.73%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	55	55	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	54	55	98.18%	13.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	73	74	98.65%	11.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	64	65	98.46%	12.31%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	52	54	96.30%	18.89%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	52	52	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	46	47	97.87%	14.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	46	48	95.83%	19.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	52	53	98.11%	13.61%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	37	37	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



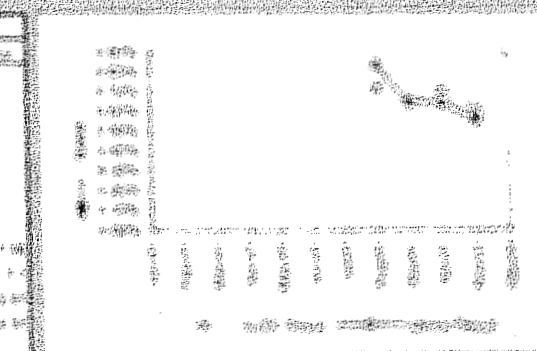
Trouble Rate (Percent) (MR-4)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Jan-01	131	11135	1.18%	10.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	115	11977	0.96%	9.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	145	15658	0.93%	9.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	147	15860	0.93%	9.58%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	171	16151	1.06%	10.24%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	166	17503	0.95%	9.69%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	160	17489	0.91%	9.52%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	150	16003	0.94%	9.64%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	135	15151	0.89%	9.40%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	118	14522	0.81%	8.98%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	121	13750	0.88%	9.34%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	92	13512	0.68%	8.23%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Trouble Rate (Percent) (MR-8)

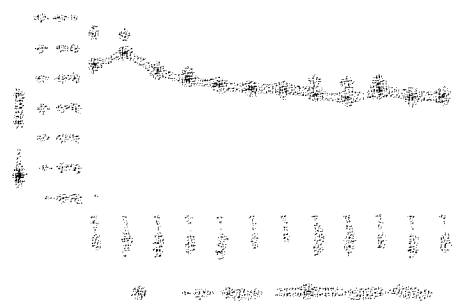
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Parity Sta
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	114	16003	0.71%	8.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	96	15151	0.63%	7.93%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	102	14522	0.70%	8.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	83	13750	0.60%	7.75%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									

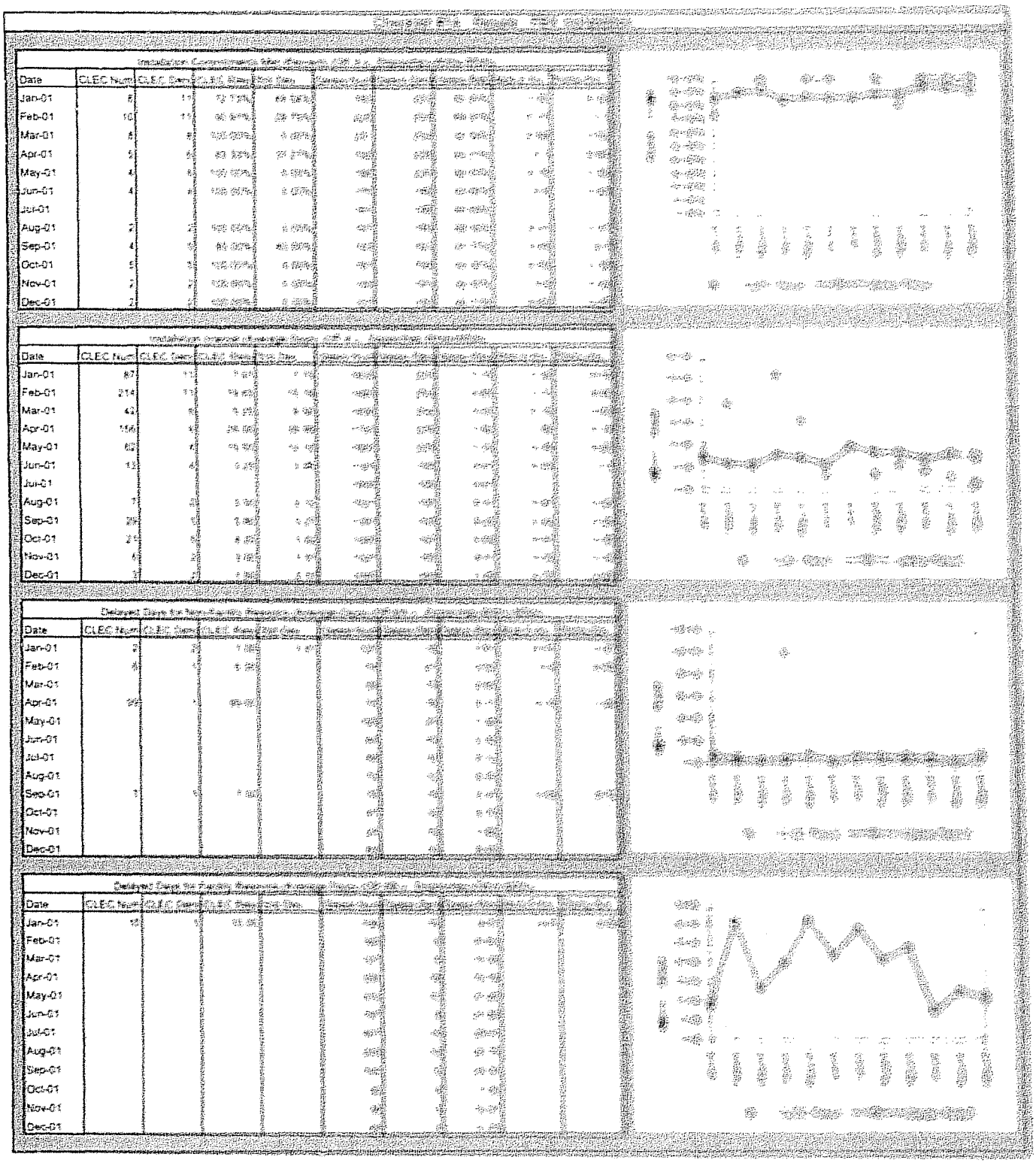


Checklist #14 Reports Contents of Reports

Customer and Non-Qwest Retailer Trouble Reports (Reports 400 ft)

Date	CLEC Num	CLEC Dend	CLEC Res	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Prior 3 Dev	Prior 6 Dev
Jan-01	163	294	55.44%	49.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	138	253	54.55%	49.79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	112	257	43.58%	49.55%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	107	254	42.13%	49.38%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	105	276	38.04%	48.53%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	94	260	36.15%	48.04%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	86	246	34.96%	47.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	96	246	39.02%	48.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	84	219	38.36%	48.63%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	74	192	38.54%	48.67%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	58	179	32.40%	48.90%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	48	140	34.29%	47.47%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



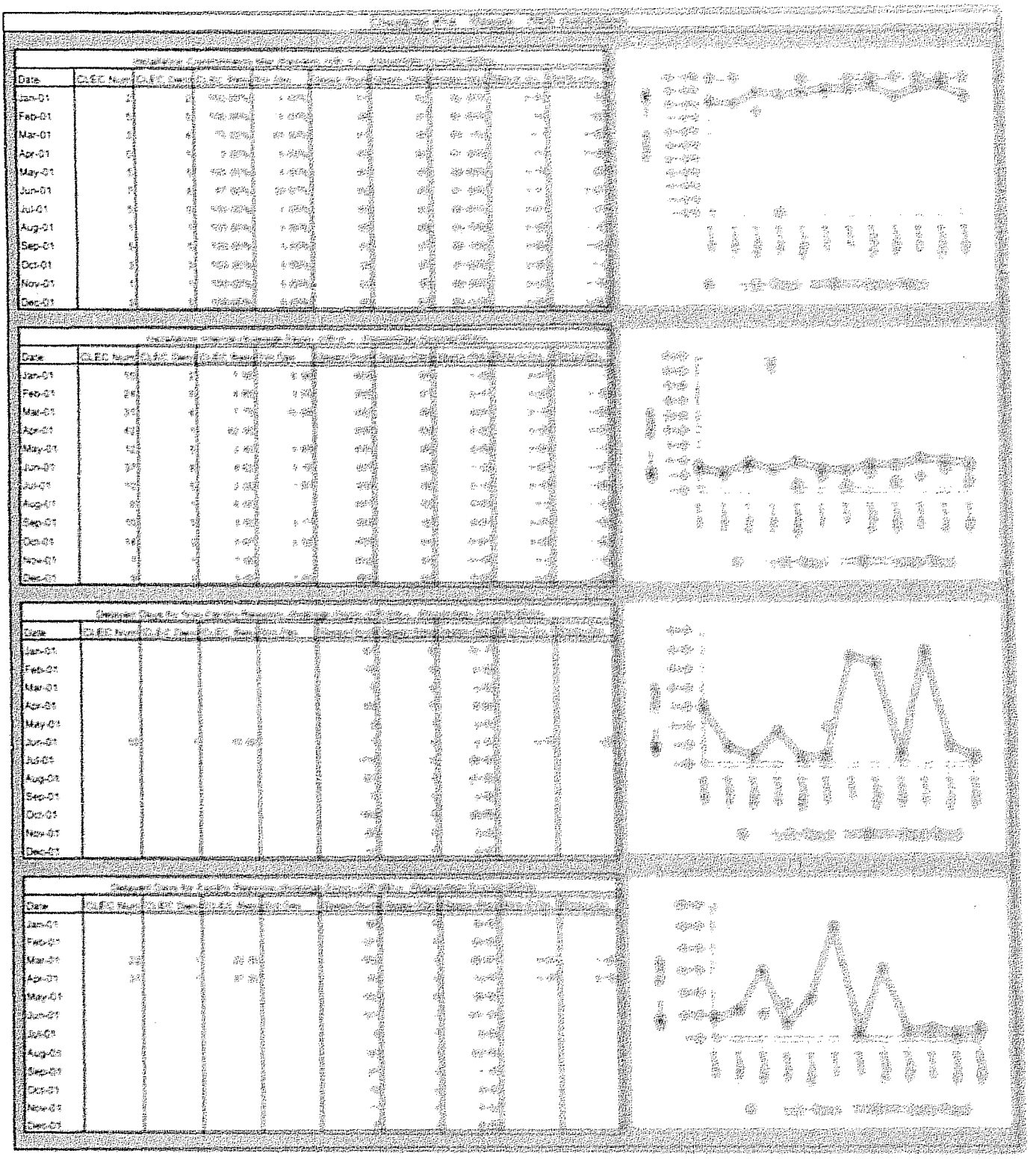


Date	CLEC Num	CLEC Den	CLEC Stat	Test Stat	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	8	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	5	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	4	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

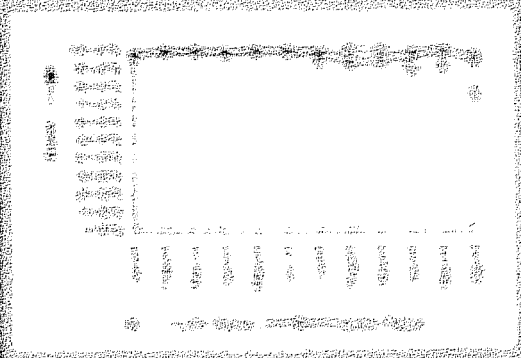
Date	CLEC Num	CLEC Den	CLEC Stat	Test Stat	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	87	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	214	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	42	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	156	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	62	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	13	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	7	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	28	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	25	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

Date	CLEC Num	CLEC Den	CLEC Stat	Test Stat	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	4	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	25	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

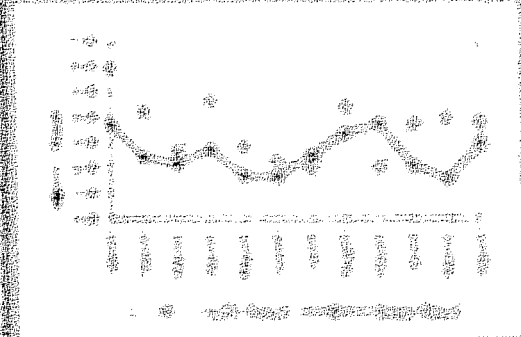
Date	CLEC Num	CLEC Den	CLEC Stat	Test Stat	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	12	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



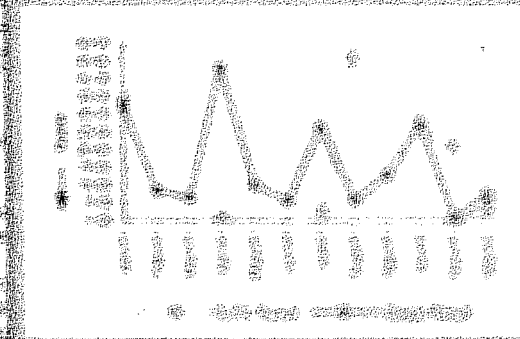
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Jan-01	62	64	96.88%	[illegible]
Feb-01	52	52	100.00%	[illegible]
Mar-01	41	41	100.00%	[illegible]
Apr-01	41	42	97.62%	[illegible]
May-01	45	45	100.00%	[illegible]
Jun-01	30	30	100.00%	[illegible]
Jul-01	26	28	92.86%	[illegible]
Aug-01	16	16	100.00%	[illegible]
Sep-01	7	7	100.00%	[illegible]
Oct-01	16	18	88.89%	[illegible]
Nov-01	10	11	90.91%	[illegible]
Dec-01	24	32	75.00%	[illegible]



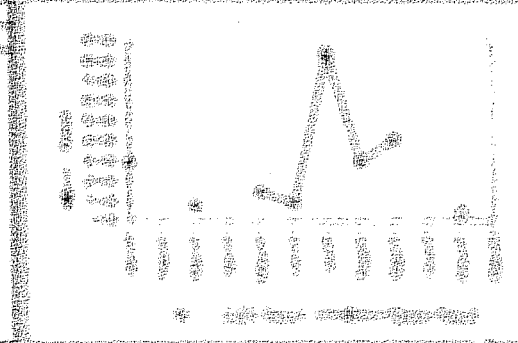
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Jan-01	379	64	[illegible]	[illegible]
Feb-01	221	52	[illegible]	[illegible]
Mar-01	109	41	[illegible]	[illegible]
Apr-01	196	42	[illegible]	[illegible]
May-01	97	34	[illegible]	[illegible]
Jun-01	54	24	[illegible]	[illegible]
Jul-01	44	22	[illegible]	[illegible]
Aug-01	53	12	[illegible]	[illegible]
Sep-01	8	4	[illegible]	[illegible]
Oct-01	41	11	[illegible]	[illegible]
Nov-01	32	8	[illegible]	[illegible]
Dec-01	114	30	[illegible]	[illegible]

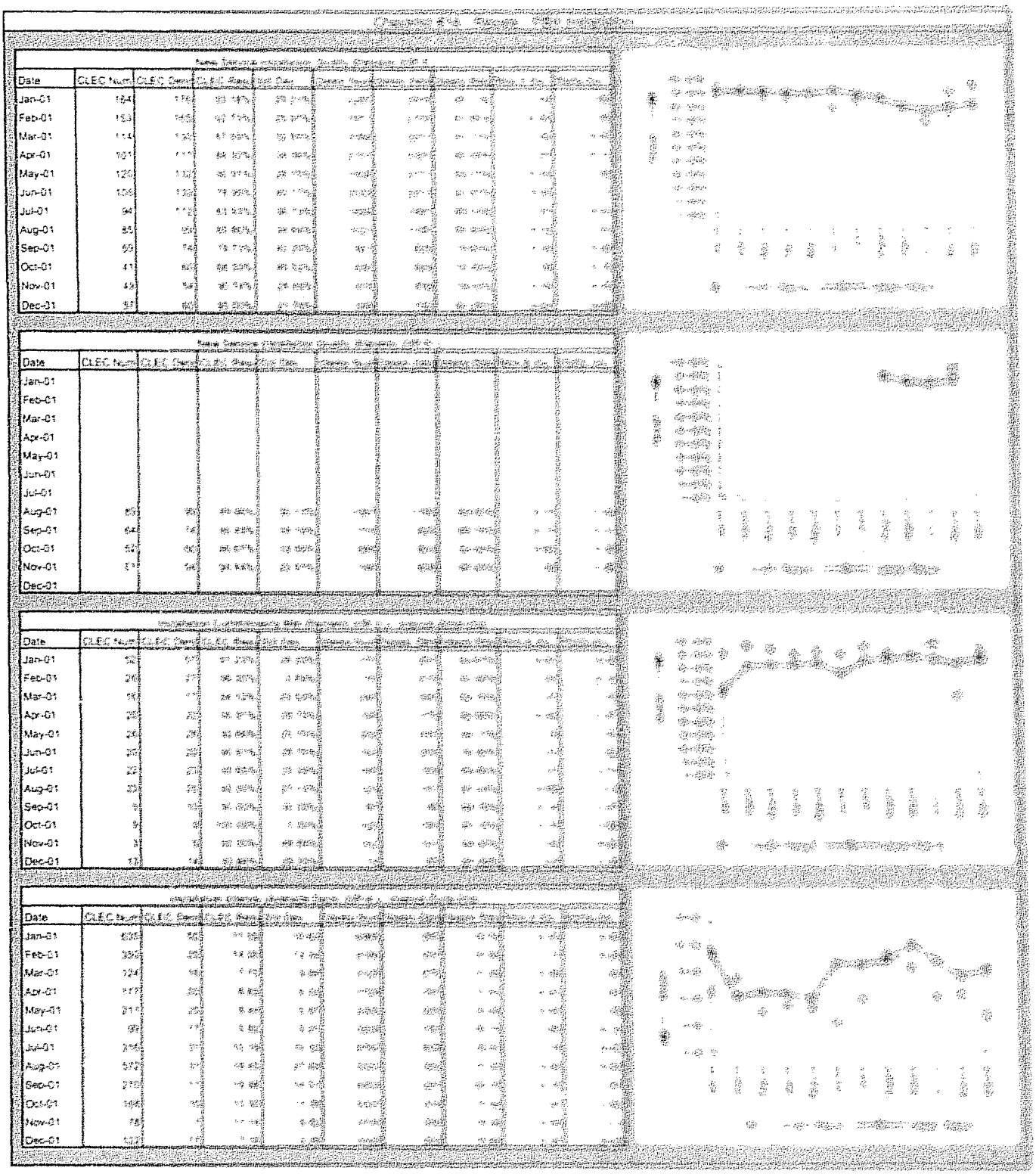


Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Jan-01	69	2	[illegible]	[illegible]
Feb-01				
Mar-01				
Apr-01	1	1	[illegible]	
May-01				
Jun-01				
Jul-01	3	1	[illegible]	
Aug-01	46	1	[illegible]	
Sep-01				
Oct-01	78	3	[illegible]	[illegible]
Nov-01	21	1	[illegible]	
Dec-01	26	4	[illegible]	[illegible]



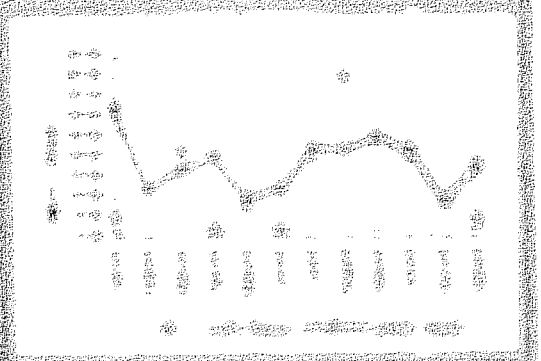
Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	83	1	[illegible]	
Aug-01				
Sep-01				
Oct-01				
Nov-01	5	1	[illegible]	
Dec-01				



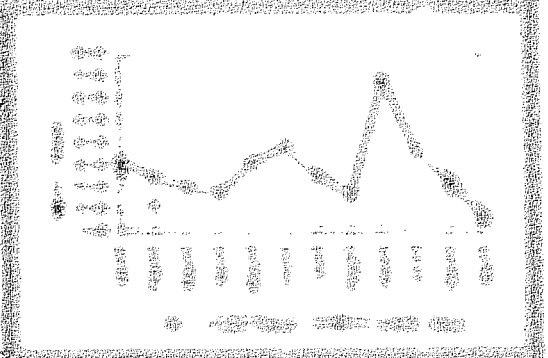


[illegible]

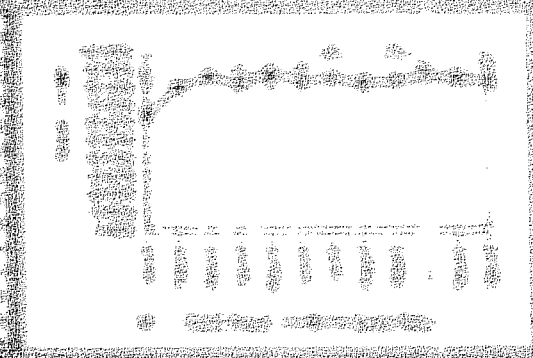
Date	CLEC Num	CLEC Dem	CLEC Resp	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	141	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	318	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	194	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	171	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



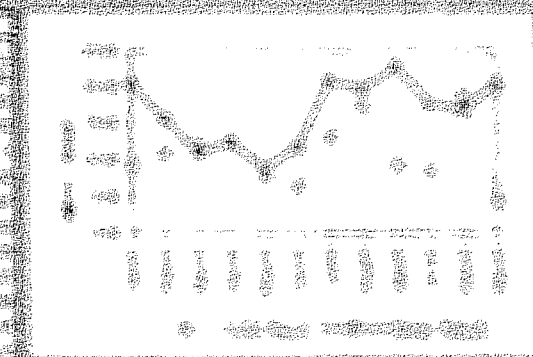
Date	CLEC Num	CLEC Dem	CLEC Resp	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	27	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



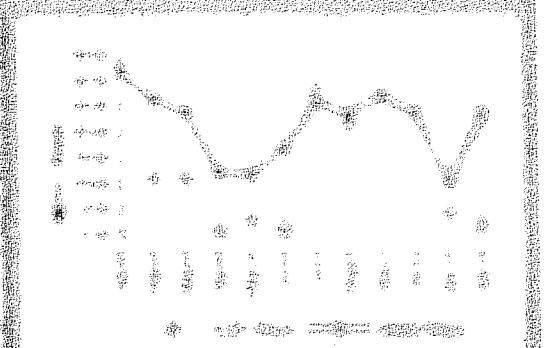
Date	CLEC Num	CLEC Dem	CLEC Resp	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



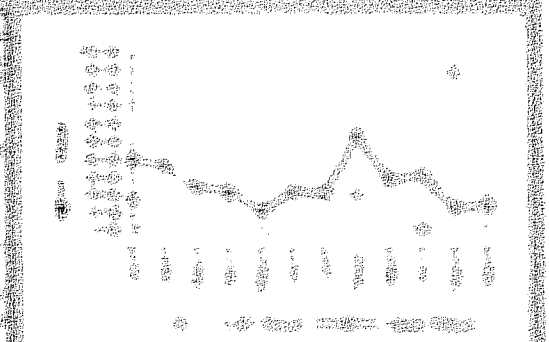
Date	CLEC Num	CLEC Dem	CLEC Resp	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	174	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	184	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	183	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	173	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	168	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	151	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	282	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	350	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	146	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	103	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	337	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	61	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



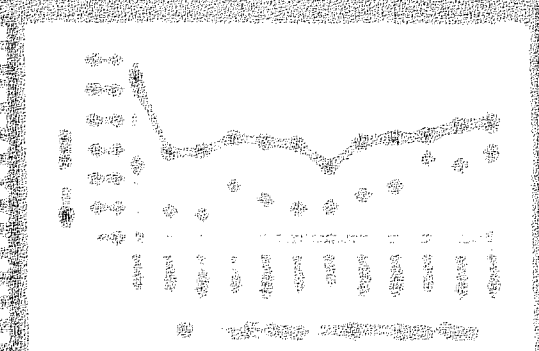
Date	CLEC Num	CLEC Den	[illegible]
Jan-01			
Feb-01	33	[illegible]	[illegible]
Mar-01	22	[illegible]	[illegible]
Apr-01	1	[illegible]	[illegible]
May-01	12	[illegible]	[illegible]
Jun-01	3	[illegible]	[illegible]
Jul-01	170	[illegible]	[illegible]
Aug-01	87	[illegible]	[illegible]
Sep-01			
Oct-01			
Nov-01	30	[illegible]	[illegible]
Dec-01	2	[illegible]	[illegible]

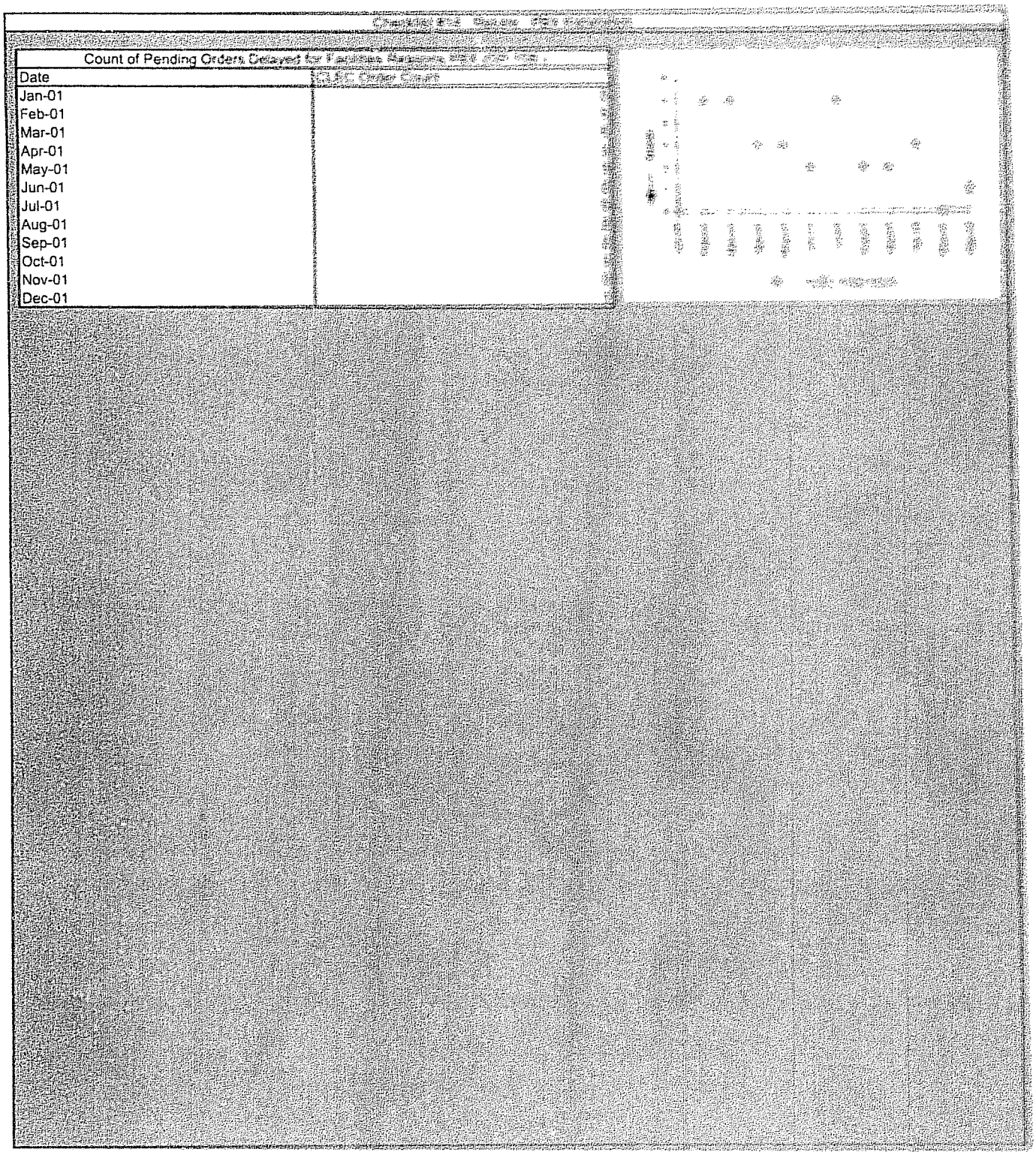


Date	CLEC Num	CLEC Den	[illegible]
Jan-01	53	[illegible]	[illegible]
Feb-01			
Mar-01			
Apr-01	22	[illegible]	[illegible]
May-01			
Jun-01			
Jul-01			
Aug-01	42	[illegible]	[illegible]
Sep-01			
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01			



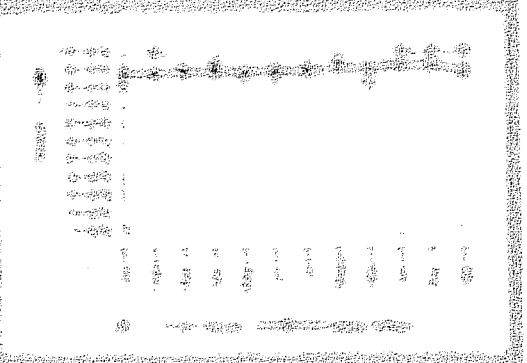
Date	CLEC Num	CLEC Den	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]



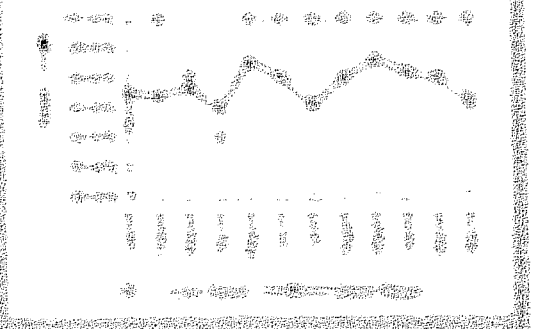


Count of Pending Orders Delayed for Facilities Reasons	
Date	[illegible]
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	

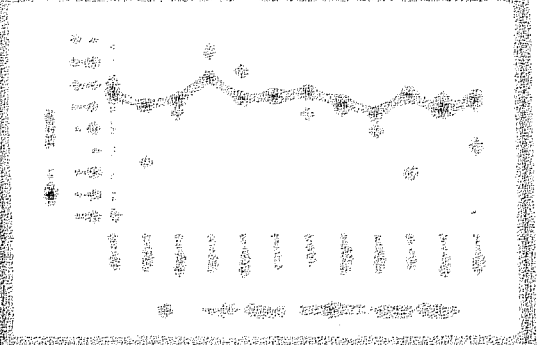
Date	CLEC Num	CLEC Dem	CLEC Res	Tel Com	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	9	11	81.82%	98.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	17	19	89.47%	98.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	14	15	93.33%	94.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	18	21	85.71%	94.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	29	34	85.29%	91.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	12	91.67%	97.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	16	17	94.12%	99.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	9	11	81.82%	98.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	14	14	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



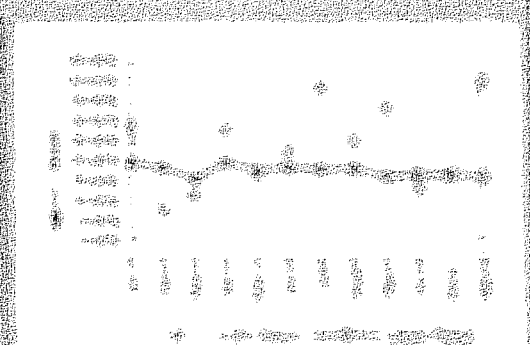
Date	CLEC Num	CLEC Dem	CLEC Res	Tel Com	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	13	14	92.86%	98.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	12	12	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	25	26	96.15%	98.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	23	23	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	24	24	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	39	39	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	19	19	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	17	17	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	10	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



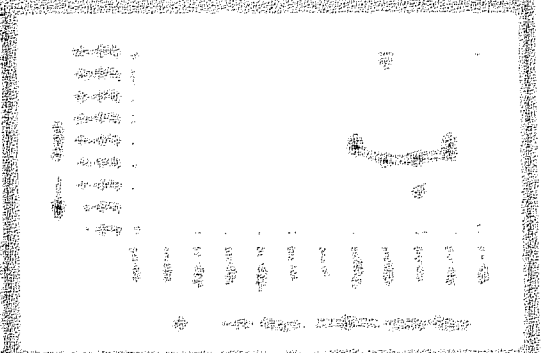
Date	CLEC Num	CLEC Dem	CLEC Res	Tel Com	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	204.32	14	14.59	98.77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	71.13	12	5.93	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	297.36	26	11.44	98.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	445.43	23	19.36	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	379.15	24	15.80	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	514.42	39	13.19	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	146.24	13	11.25	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	224.46	19	11.82	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	158.06	17	9.30	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	70.02	15	4.67	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	126.13	10	12.61	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	77.34	10	7.73	0.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



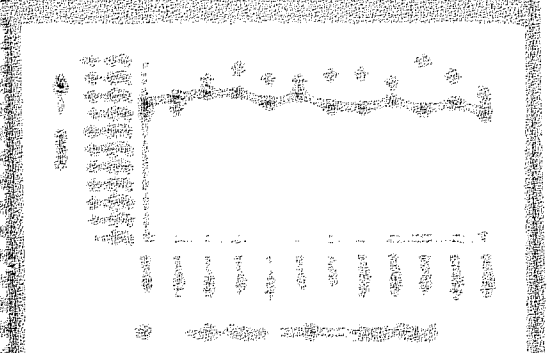
Date	CLEC Num	CLEC Dem	CLEC Res	Tel Com	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	4	14	28.57%	98.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	12	8.33%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3	26	11.54%	98.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7	23	30.43%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	4	24	16.67%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	39	23.08%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5	13	38.46%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5	19	26.32%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	17	35.29%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	15	13.33%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	10	20.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4	10	40.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



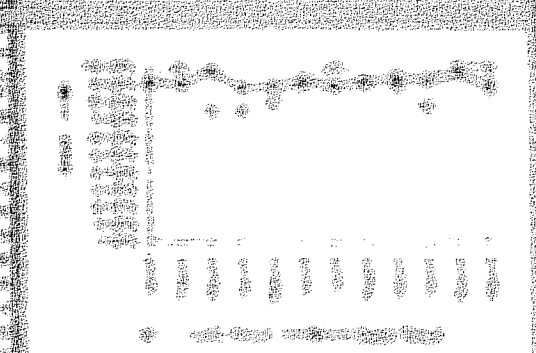
Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



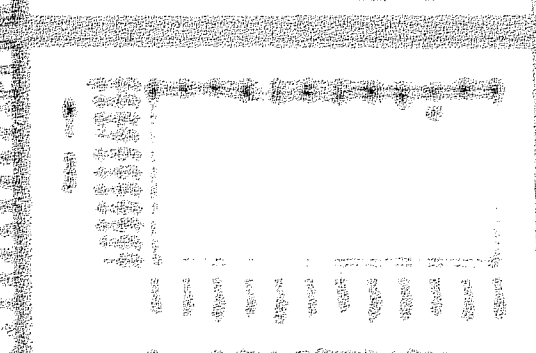
Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	7	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	6	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	17	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	19	20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	18	20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	31	35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	11	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	14	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

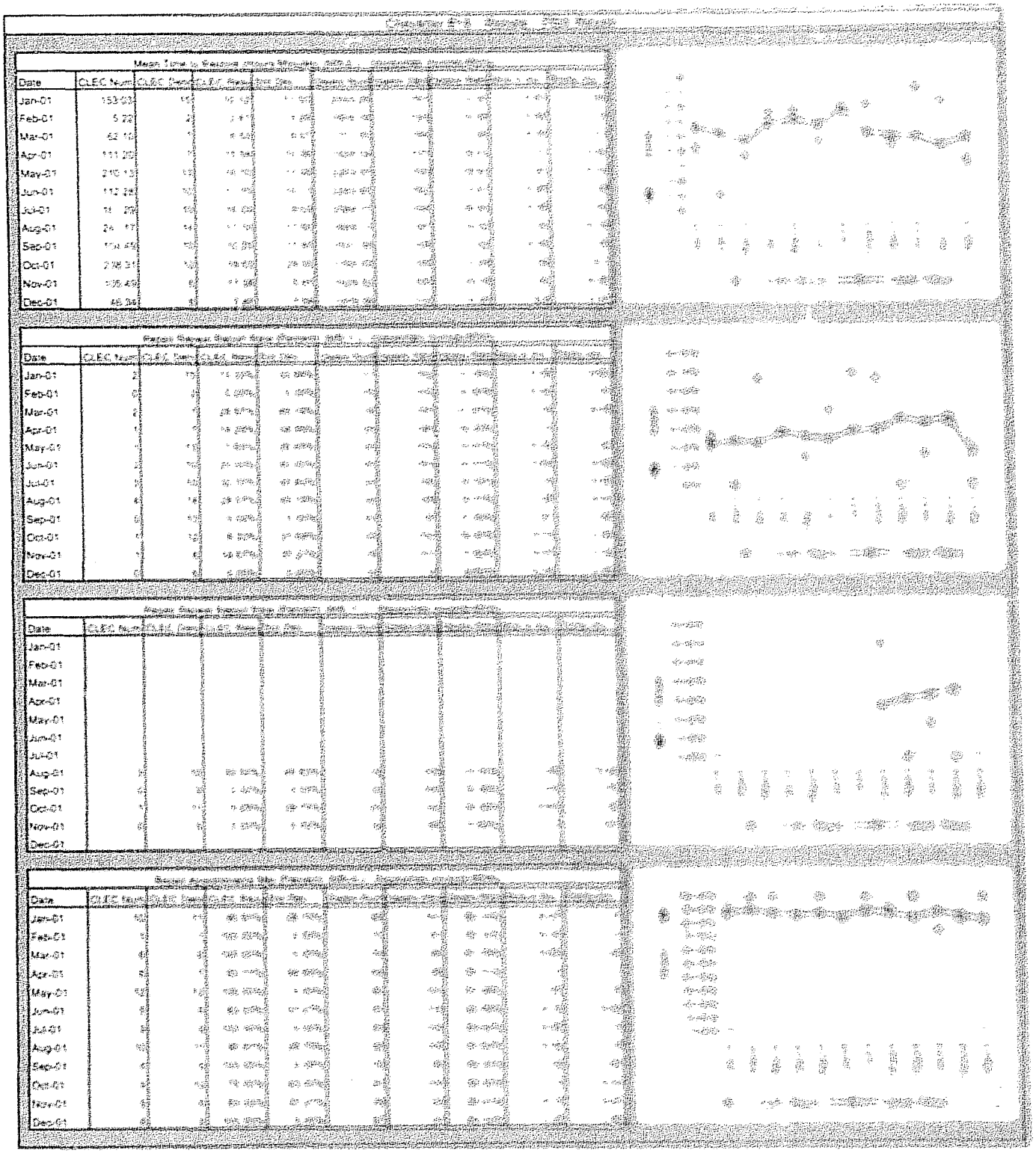


Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	10	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	3	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	8	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	8	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	10	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	8	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	7	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



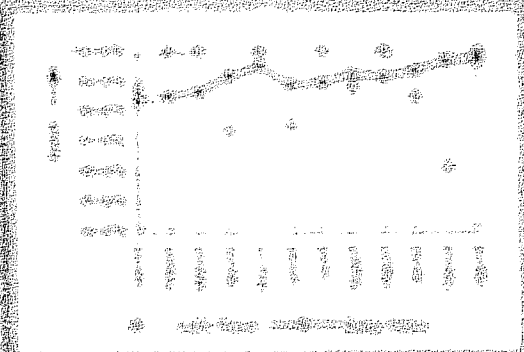
Date	CLEC Num	CLEC Den	CLEC Rate	Qwest Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	15	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	7	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	13	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	13	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	12	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	13	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



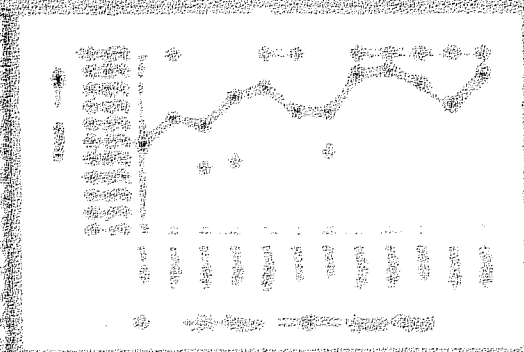


[illegible]

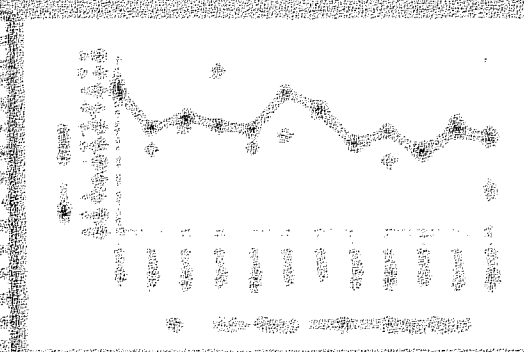
Out of Service Cleared within 24 hours (Between [illegible])									
Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	80	81	98.77%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	53	53	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	66	66	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	73	75	97.33%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	69	69	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	78	80	97.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	72	72	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	81	82	98.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	63	63	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	64	65	98.46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	49	51	96.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	46	46	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



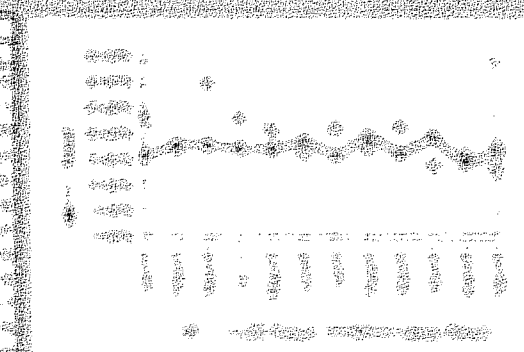
All Troubles Cleared within 48 hours (Between [illegible])									
Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	99	99	98.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	58	58	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	76	77	98.70%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	81	82	98.78%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	77	77	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	92	92	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	88	89	98.88%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	92	92	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	65	65	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	78	78	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	62	62	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	53	53	100.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



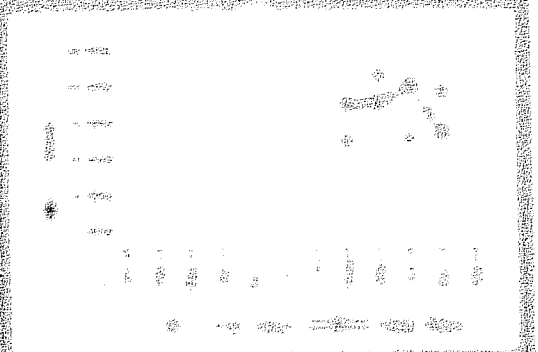
Mean Time to Restore (Hours-Minutes) [illegible]									
Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	402.19	99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	131.46	58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	222.14	77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	361.07	82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	178.08	77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	245.19	92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	291.13	89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	224.40	92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	127.12	65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	178.20	78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	186.56	62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	59.57	53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



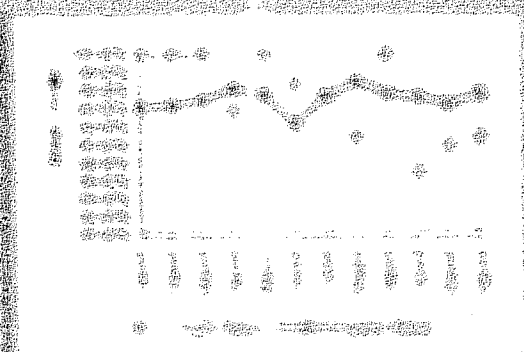
Repair Repeat Report Rate (Between [illegible])									
Date	CLEC Num	CLEC Dend	CLEC Resp	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	23	99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	10	58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	23	77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	19	82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	16	77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	15	92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	19	89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	16	92	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	14	65	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	11	78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	62	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



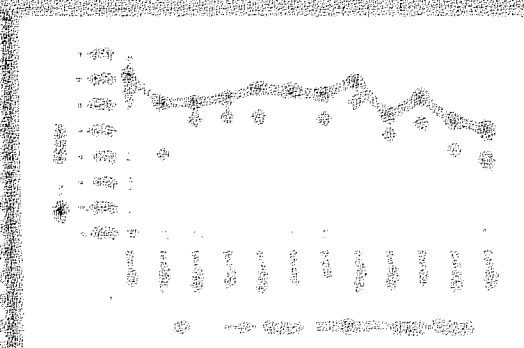
Date	CLEC Num	CLEC Den	CLEC Rate	Tier Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	46	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6	26	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5	24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



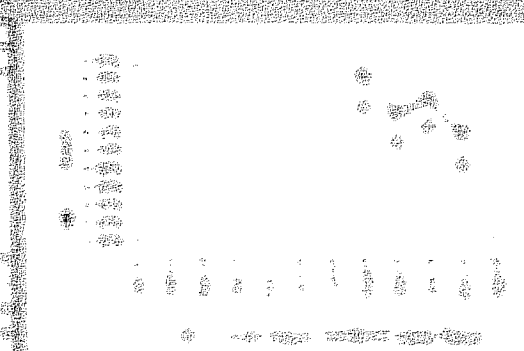
Date	CLEC Num	CLEC Den	CLEC Rate	Tier Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	24	24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	8	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	22	22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	15	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	18	18	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	29	30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	21	22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	20	22	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	10	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	20	21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	18	20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	10	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



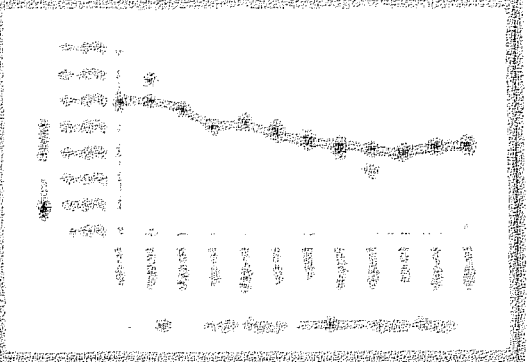
Date	CLEC Num	CLEC Den	CLEC Rate	Tier Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	123	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	110	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	114	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	116	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	140	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	170	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	126	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	97	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	108	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	82	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	49	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



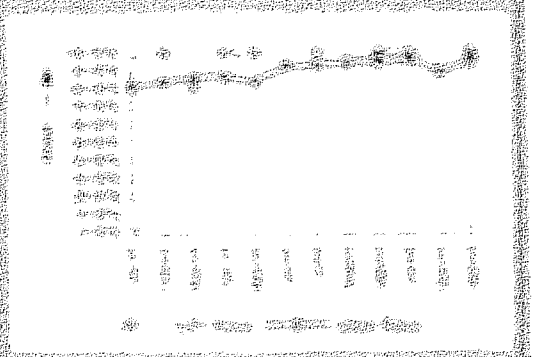
Date	CLEC Num	CLEC Den	CLEC Rate	Tier Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	12	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	39	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	63	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



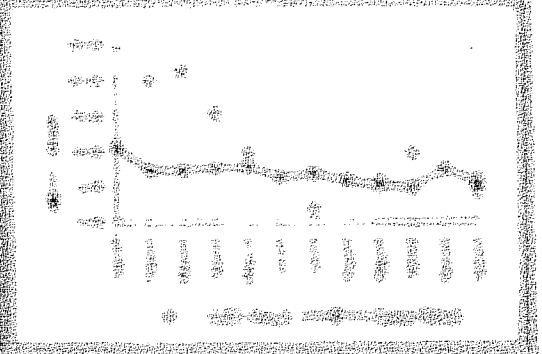
Date	CLEC Num	CLEC Denom	CLEC Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	122	250	48.80%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	102	175	58.29%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	94	204	46.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	74	166	39.36%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	87	201	43.28%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	95	237	40.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	63	175	36.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	54	150	36.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	27	120	22.50%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	47	152	30.92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	38	118	32.20%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	33	102	32.35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



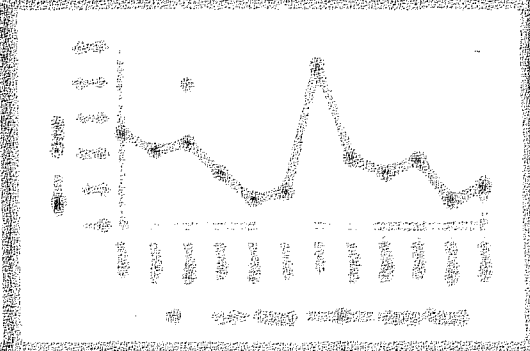
Date	CLEC Num	CLEC Den	CLEC Res	Qwest Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	4	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



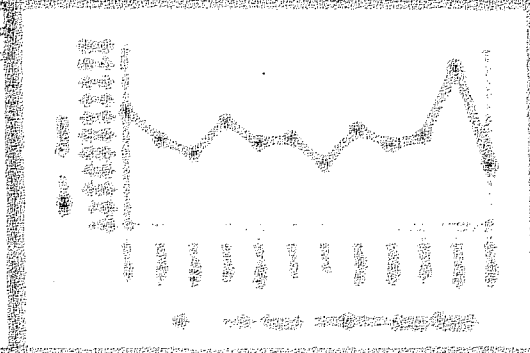
Date	CLEC Num	CLEC Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	26	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	107	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	93	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	29	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	24	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	10	5	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	5	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Den	CLEC Res	Qwest Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	20	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

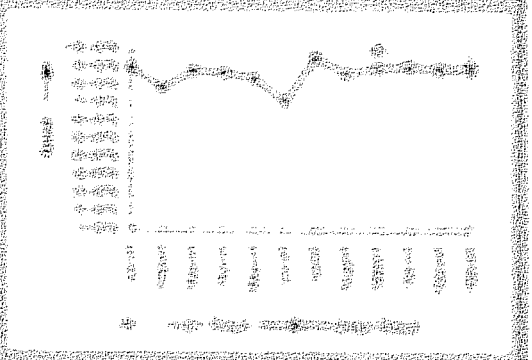


Date	CLEC Num	CLEC Den	CLEC Res	Qwest Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



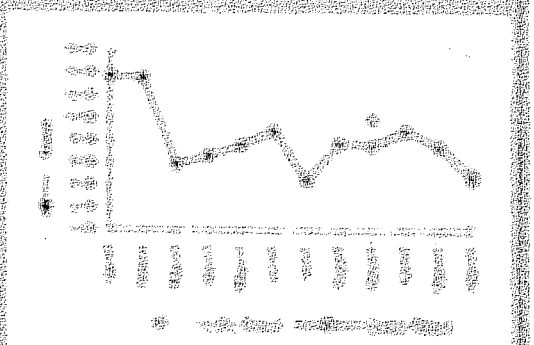
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01	1	1	100.00%	0.00%	[illegible]
Oct-01					
Nov-01					
Dec-01					



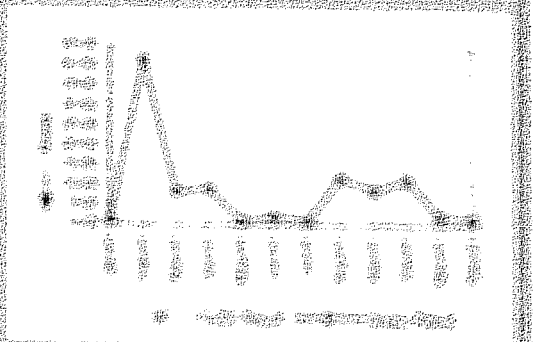
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01	10	1	10.00		[illegible]
Oct-01					
Nov-01					
Dec-01					



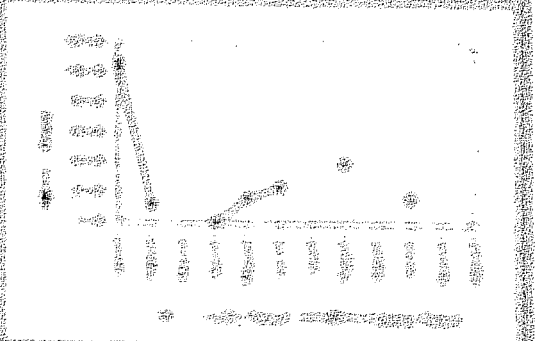
Delayed Days for Non-Facility Reasons [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01					



Delayed Days for Facility Reasons [illegible]

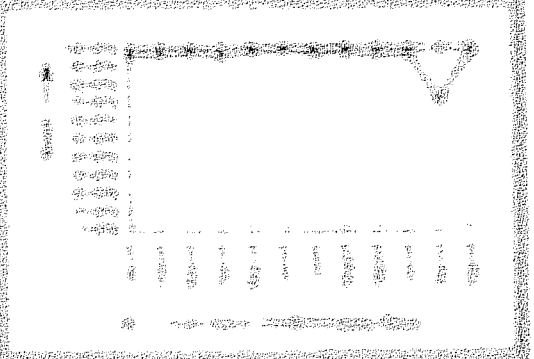
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01					



Changed PID Results From PID Implementation

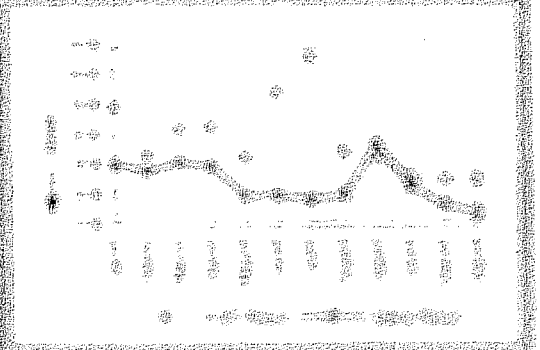
Installation Commitments Met (Percent) - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	14	14	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



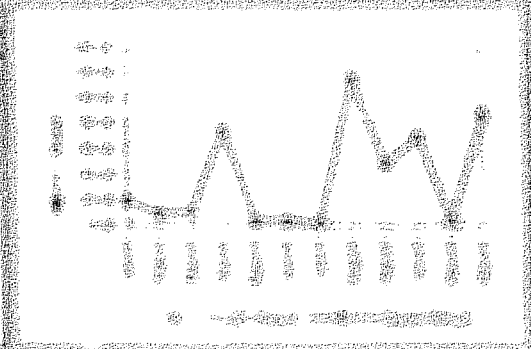
Installation Intervals (Average Days) - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	118	15	7.87	4.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	59	13	4.54	4.48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	51	8	6.38	1.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	59	9	6.56	4.55	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	62	14	4.43	4.34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	80	9	8.89	10.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	56	5	11.20	9.96	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	19	4	4.75	1.89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	9	2	4.50	5.75	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	22	7	3.14	0.69	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	12	4	3.00	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	6	2	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



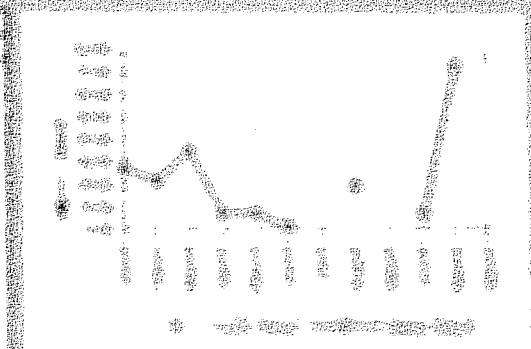
Delayed Days for Installation Requests - [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

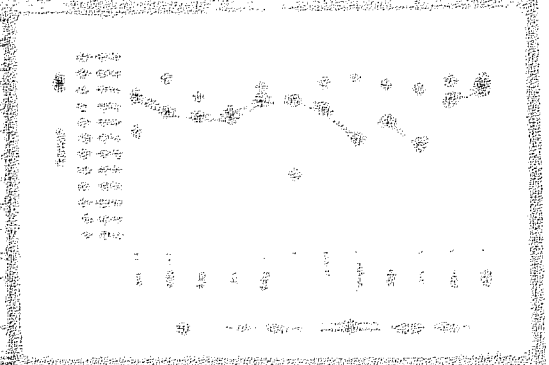


Delayed Days for Installation Requests (Average Days) - [illegible]

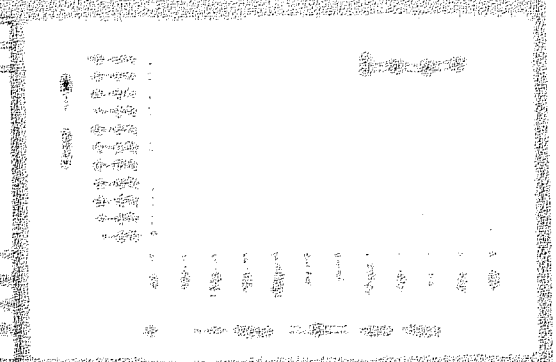
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



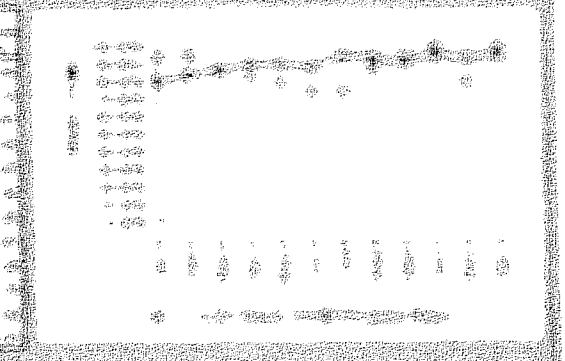
Date	CLEC Num	CLEC Den	CLEC Res	Qwest Num	Qwest Den	Qwest Res	[illegible]	[illegible]	[illegible]
Jan-01	72	81	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	87	91	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	68	73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	62	68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	48	51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	25	30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	18	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	20	21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	33	35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	30	32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	18	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	18	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



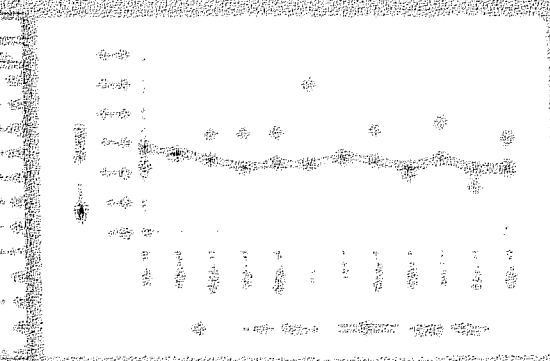
Date	CLEC Num	CLEC Den	CLEC Res	Qwest Num	Qwest Den	Qwest Res	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	21	21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	33	35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	30	32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	18	19	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Date	CLEC Num	CLEC Den	CLEC Res	Qwest Num	Qwest Den	Qwest Res	[illegible]	[illegible]	[illegible]
Jan-01	52	56	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	39	41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	30	36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	25	30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	12	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	6	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	15	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	30	32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	4	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	9	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]

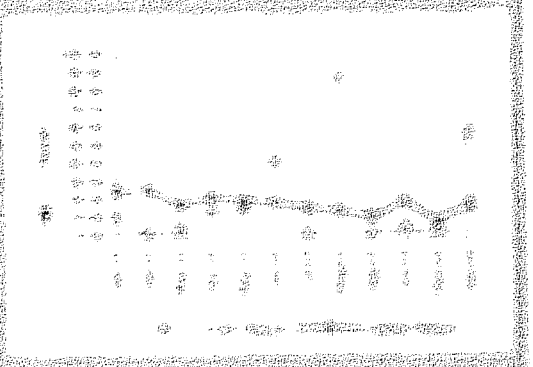


Date	CLEC Num	CLEC Den	CLEC Res	Qwest Num	Qwest Den	Qwest Res	[illegible]	[illegible]	[illegible]
Jan-01	492	44	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	542	41	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	583	35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	503	30	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	253	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	200	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	49	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	294	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	300	32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	96	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	37	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	143	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



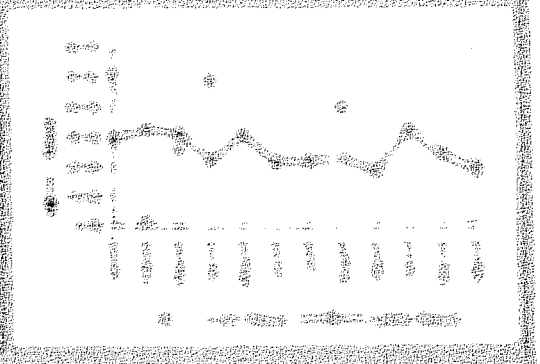
Delayed Days for Non-Facility Reasons, Average Days, [illegible]

Date	CLEC Num	CLEC Dem	CLEC Rate	Tot Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	20	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	18	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	53	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	43	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	82	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	87	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	3	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	5	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	3	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	57	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



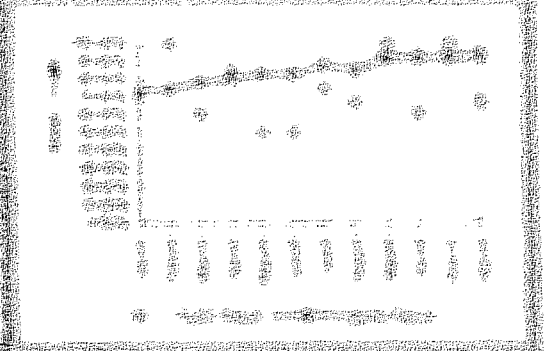
Delayed Days for Facility Reasons, Average Days, [illegible]

Date	CLEC Num	CLEC Dem	CLEC Rate	Tot Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	51	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	1	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	26	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	49	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	40	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



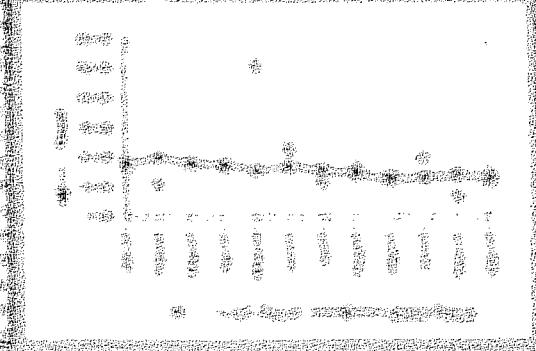
Installation Commitments Met (Business Days), [illegible]

Date	CLEC Num	CLEC Dem	CLEC Rate	Tot Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	22	31	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	7	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	6	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	11	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	3	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	4	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	1	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	3	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	2	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Installation Intervals (Business Days), [illegible]

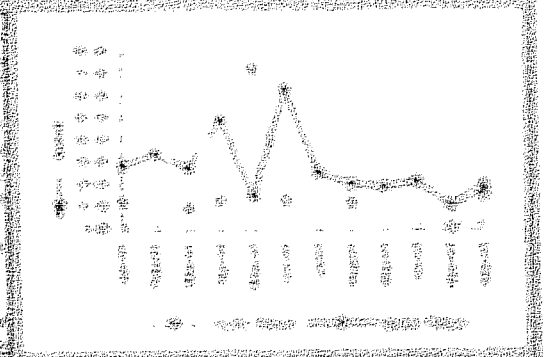
Date	CLEC Num	CLEC Dem	CLEC Rate	Tot Rate	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	504	29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	76	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	161	10	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	220	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	102	2	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	138	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	46	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	103	6	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	14	1	[illegible]		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	101	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	21	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	41	3	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 Resale Space CSS Installation

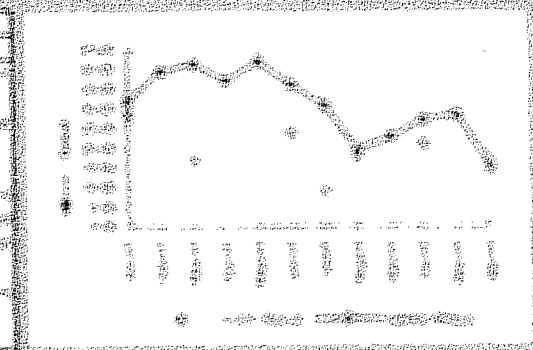
Delayed Days for Non-Facility Reasons (Average Days) (OP-AR v. Average Date Days)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Resu & Dev	Qwest Dev
Jan-01	48	4	12.00	6.29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	18	2	9.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	25	2	12.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	72	1	72.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	24	2	12.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	11	1	11.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01	0	1	0.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	15	1	15.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



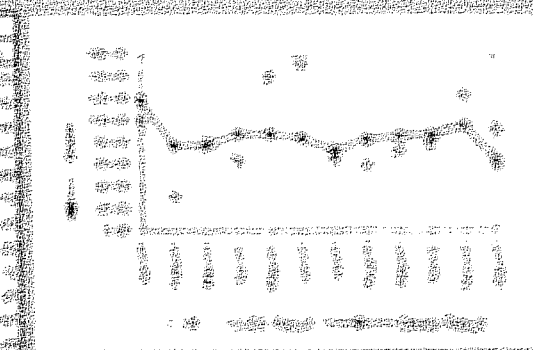
Delayed Days for Facility Reasons (Average Days) (OP-AR v. Average Date Days)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Resu & Dev	Qwest Dev
Jan-01	142	5	28.40	30.54	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	34	2	17.00	12.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	24	1	24.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	9	1	9.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	18	1	18.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01	42	2	21.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-AR v.)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Resu & Dev	Qwest Dev
Jan-01	299	3	99.67	73.24	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	461	15	30.73	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	479	6	79.83	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	437	7	62.43	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	279	2	139.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	302	2	151.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	191	3	63.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	176	3	58.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	216	3	72.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	235	3	78.33	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	246	2	123.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	272	3	90.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Continuation

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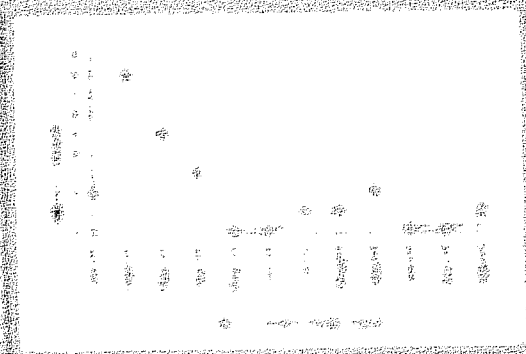
of pages

Checking #14 Return Spec [illegible]

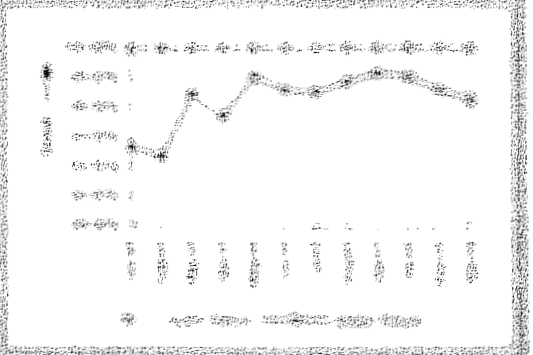
Count of Pending Orders Delayed for Facilities Reasons Base Rate [illegible]	
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 [illegible]

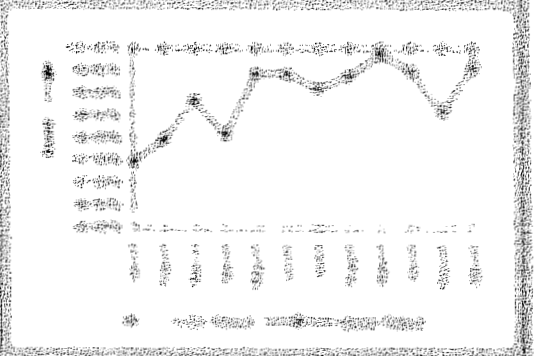
Out of Service Cleared within 24 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01	8	8	100.00%	0.00%	[illegible]
Feb-01	8	8	100.00%	0.00%	[illegible]
Mar-01	9	9	100.00%	0.00%	[illegible]
Apr-01	9	9	100.00%	0.00%	[illegible]
May-01	7	7	100.00%	0.00%	[illegible]
Jun-01	5	5	100.00%	0.00%	[illegible]
Jul-01	9	9	100.00%	0.00%	[illegible]
Aug-01	6	6	100.00%	0.00%	[illegible]
Sep-01	5	5	100.00%	0.00%	[illegible]
Oct-01	8	8	100.00%	0.00%	[illegible]
Nov-01	1	1	100.00%	0.00%	[illegible]
Dec-01	1	1	100.00%	0.00%	[illegible]



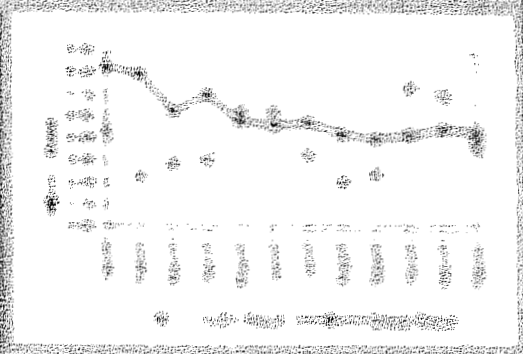
All Troubles Cleared within 48 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01	8	8	100.00%	0.00%	[illegible]
Feb-01	8	8	100.00%	0.00%	[illegible]
Mar-01	10	10	100.00%	0.00%	[illegible]
Apr-01	9	9	100.00%	0.00%	[illegible]
May-01	7	7	100.00%	0.00%	[illegible]
Jun-01	5	5	100.00%	0.00%	[illegible]
Jul-01	9	9	100.00%	0.00%	[illegible]
Aug-01	6	6	100.00%	0.00%	[illegible]
Sep-01	5	5	100.00%	0.00%	[illegible]
Oct-01	8	8	100.00%	0.00%	[illegible]
Nov-01	1	1	100.00%	0.00%	[illegible]
Dec-01	1	1	100.00%	0.00%	[illegible]



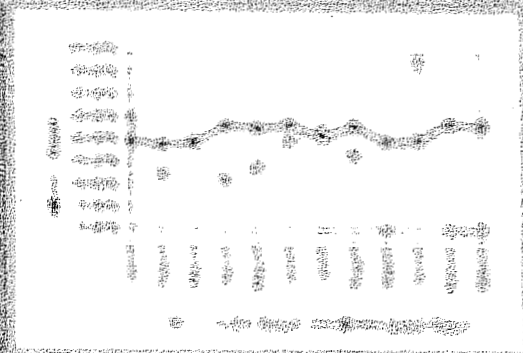
Mean Time to Restore (Hours:Minutes) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01	41:43	8	5:13	7:38	[illegible]
Feb-01	22:27	8	2:48	3:34	[illegible]
Mar-01	35:05	10	3:30	1:54	[illegible]
Apr-01	32:47	9	3:39	1:46	[illegible]
May-01	44:12	7	6:19	7:22	[illegible]
Jun-01	31:18	5	6:16	6:11	[illegible]
Jul-01	35:48	9	3:59	4:25	[illegible]
Aug-01	14:54	6	2:29	1:43	[illegible]
Sep-01	14:33	5	2:55	1:29	[illegible]
Oct-01	60:47	8	7:36	6:01	[illegible]
Nov-01	7:09	1	7:09		[illegible]
Dec-01	4:24	1	4:24		[illegible]



Repair Repeat Report Rate (Percent) [illegible]

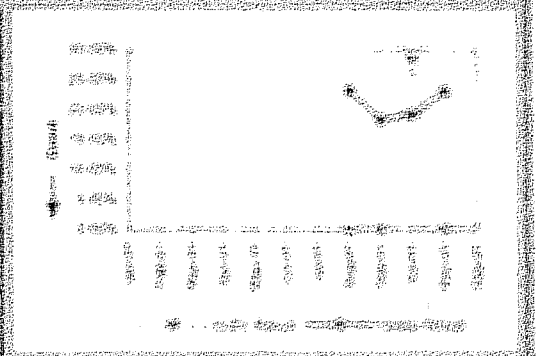
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01	2	8	25.00%	43.30%	[illegible]
Feb-01	1	8	12.50%	33.07%	[illegible]
Mar-01	2	10	20.00%	40.00%	[illegible]
Apr-01	1	9	11.11%	31.43%	[illegible]
May-01	1	7	14.29%	34.99%	[illegible]
Jun-01	1	5	20.00%	40.00%	[illegible]
Jul-01	2	9	22.22%	41.57%	[illegible]
Aug-01	1	6	16.67%	37.27%	[illegible]
Sep-01	0	5	0.00%	0.00%	[illegible]
Oct-01	3	8	37.50%	48.41%	[illegible]
Nov-01	0	1	0.00%	0.00%	[illegible]
Dec-01	0	1	0.00%	0.00%	[illegible]



Checklist #14 - Resale - Basic [illegible]

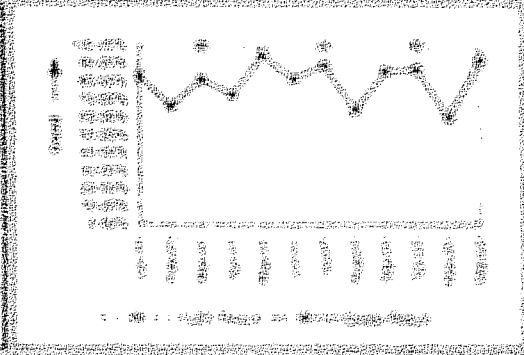
Repair Repeat Report Rate (Percent) (MR-7*)-- Dispatches Within [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rat	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	5	0 00%	0 00%	174	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	5	0 00%	0 00%	101	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	7	28 57%	45 18%	117	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	1	0 00%	0 00%	118	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



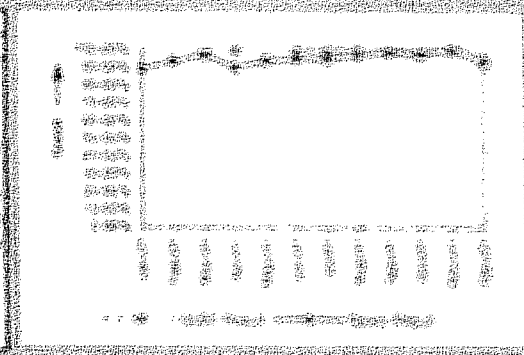
Repair Appointments Met (Percent) (MR-9)-- Dispatches Within [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rat	[illegible]	[illegible]
Jan-01					15	[illegible]	[illegible]		
Feb-01					8	[illegible]	[illegible]		
Mar-01	1	1	100 00%	0 00%	13	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					16	[illegible]	[illegible]		
May-01					17	[illegible]	[illegible]		
Jun-01					22	[illegible]	[illegible]		
Jul-01	1	1	100 00%	0 00%	16	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					9	[illegible]	[illegible]		
Sep-01					18	[illegible]	[illegible]		
Oct-01	1	1	100 00%	0 00%	13	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					12	[illegible]	[illegible]		
Dec-01					11	[illegible]	[illegible]		



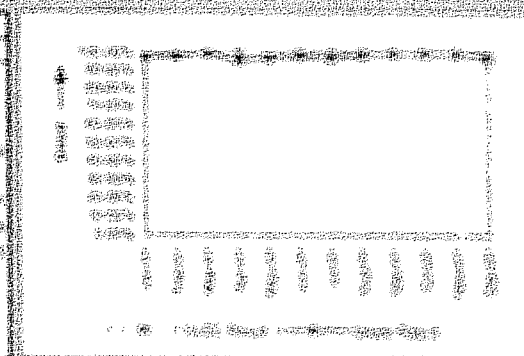
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Dispatches Cleared [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rat	[illegible]	[illegible]
Jan-01					76	[illegible]	[illegible]		
Feb-01					60	[illegible]	[illegible]		
Mar-01					70	[illegible]	[illegible]		
Apr-01	1	1	100 00%	0 00%	64	[illegible]	[illegible]	[illegible]	[illegible]
May-01					77	[illegible]	[illegible]		
Jun-01	1	1	100 00%	0 00%	79	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	100 00%	0 00%	81	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5	5	100 00%	0 00%	129	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					70	[illegible]	[illegible]		
Oct-01					78	[illegible]	[illegible]		
Nov-01					52	[illegible]	[illegible]		
Dec-01					44	[illegible]	[illegible]		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Dispatches Cleared [illegible]

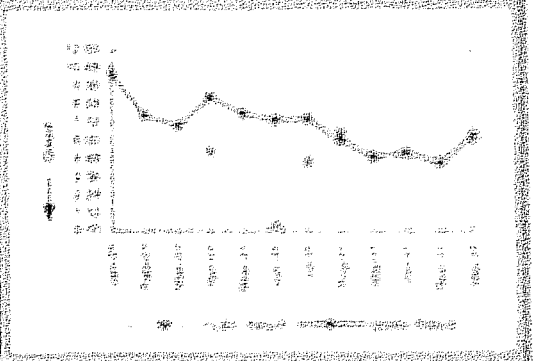
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Rat	[illegible]	[illegible]
Jan-01					85	[illegible]	[illegible]		
Feb-01					63	[illegible]	[illegible]		
Mar-01					72	[illegible]	[illegible]		
Apr-01	1	1	100 00%	0 00%	68	[illegible]	[illegible]	[illegible]	[illegible]
May-01					80	[illegible]	[illegible]		
Jun-01	1	1	100 00%	0 00%	82	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	100 00%	0 00%	86	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5	5	100 00%	0 00%	132	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					71	[illegible]	[illegible]		
Oct-01					65	[illegible]	[illegible]		
Nov-01					52	[illegible]	[illegible]		
Dec-01					46	[illegible]	[illegible]		



Checklist #14 - Resale - Base [illegible]

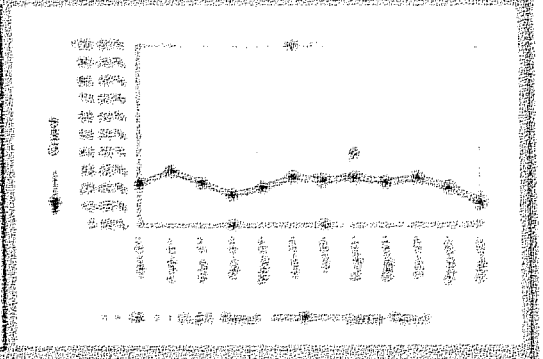
Mean Time to Restore (Hours Minutes) (MR-6)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					899 01	87	10 20		
Feb-01					468 27	64	7 38		
Mar-01					501 07	72	6 58		
Apr-01	5 19	1	5 19		627 12	71	8 56	[illegible]	[illegible]
May-01					636 45	82	7 46		
Jun-01	0 18	1	0 18		607 03	83	7 19	[illegible]	[illegible]
Jul-01	4 36	1	4 36		647 39	88	7 22	[illegible]	[illegible]
Aug-01	32 17	5	6 27	6 59	793 23	133	5 58	[illegible]	[illegible]
Sep-01					347 03	71	4 53		
Oct-01					407 55	80	5 06		
Nov-01					233 17	52	4 29		
Dec-01					291 35	47	6 12		



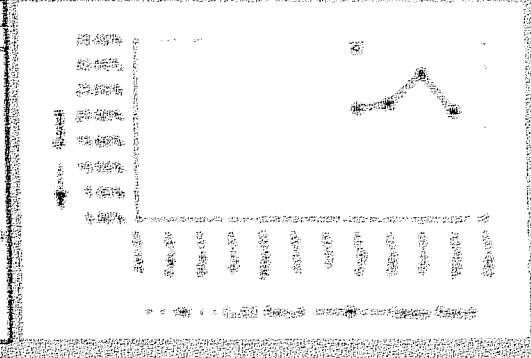
Repair Repeat Report Rate (Percent) (MR-7)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					20	87	22 99%		
Feb-01					19	64	29 69%		
Mar-01					17	72	23 61%		
Apr-01	0	1	0 00%	0 00%	12	71	16 90%	[illegible]	[illegible]
May-01					17	82	20 73%		
Jun-01	1	1	100 00%	0 00%	22	83	26 51%	[illegible]	[illegible]
Jul-01	0	1	0 00%	0 00%	22	88	25 00%	[illegible]	[illegible]
Aug-01	2	5	40 00%	48 99%	35	133	26 32%	[illegible]	[illegible]
Sep-01					17	71	23 94%		
Oct-01					21	80	26 25%		
Nov-01					11	52	21 15%		
Dec-01					6	47	12 77%		



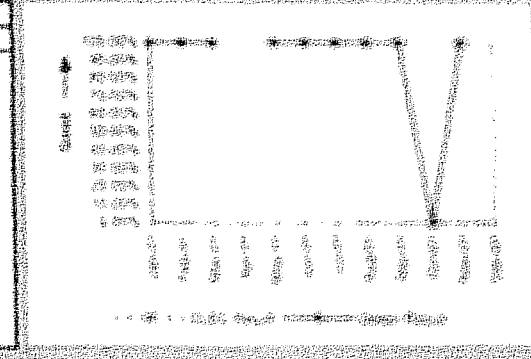
Repair Repeat Report Rate (Percent) (MR-7')-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	3	33 33%	47 14%	23	107	21 50%	[illegible]	[illegible]
Sep-01					11	49	22 45%		
Oct-01					19	67	28 36%		
Nov-01					9	43	20 93%		
Dec-01									



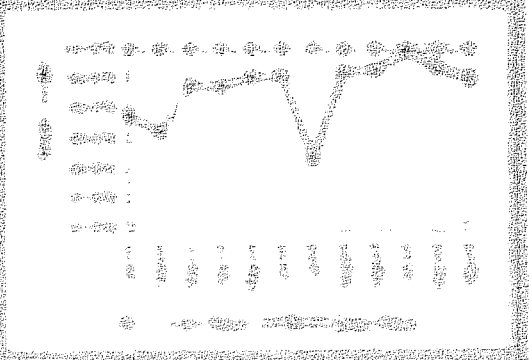
Repair Appointments Met (Percent) (MR-9)-- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					2	2	100 00%		
Feb-01					1	1	100 00%		
Mar-01					2	2	100 00%		
Apr-01									
May-01					5	5	100 00%		
Jun-01					4	4	100 00%		
Jul-01					3	3	100 00%		
Aug-01					1	1	100 00%		
Sep-01					1	1	100 00%		
Oct-01					0	1	0 00%		
Nov-01					2	2	100 00%		
Dec-01									

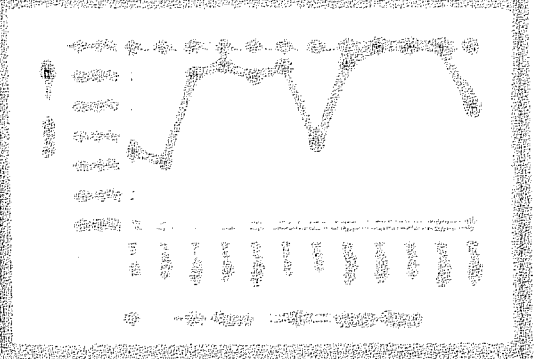


[illegible]

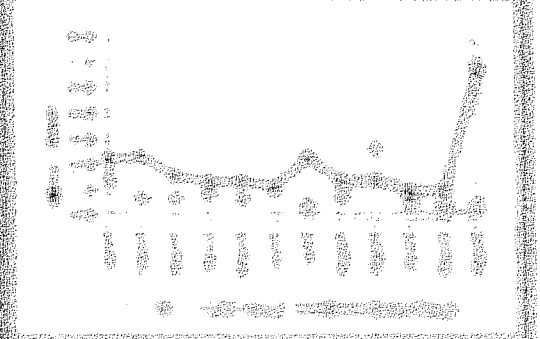
Date	CLEC Num	CLEC Dem	CLEC Rev	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	25	25	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	25	25	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	14	14	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



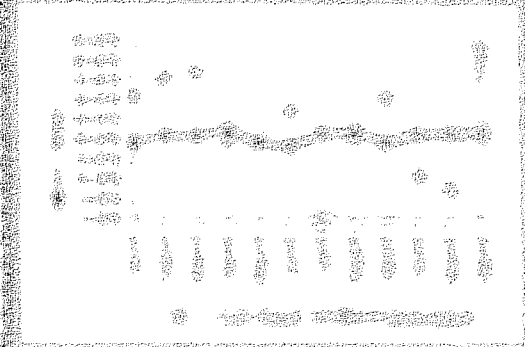
Date	CLEC Num	CLEC Dem	CLEC Rev	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	29	29	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	25	25	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	16	16	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	20	20	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	15	15	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	14	14	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	13	13	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Dem	CLEC Rev	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	51.02	29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	20.56	25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	14.16	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	20.27	20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	11.45	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	13.39	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	2.10	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	12.35	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	41.10	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	6.13	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	5.47	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3.10	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



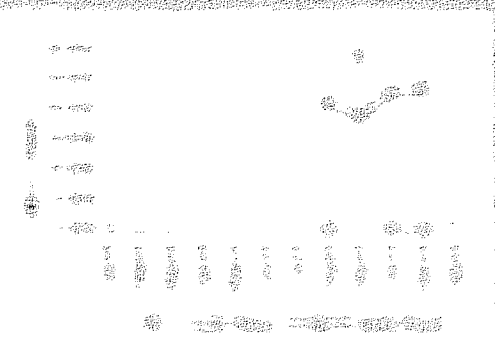
Date	CLEC Num	CLEC Dem	CLEC Rev	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	9	29	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	9	25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	6	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	4	20	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	15	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	0	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	4	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	1	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



[illegible]

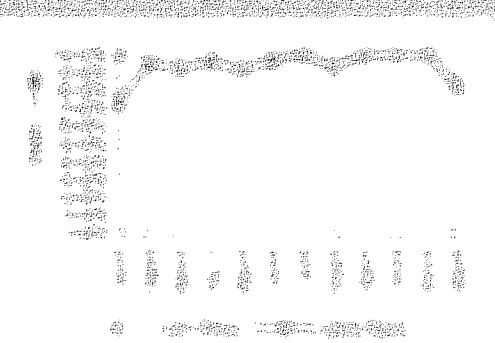
[illegible]

Date	CLEC Num	CLEC Dem	CLEC Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



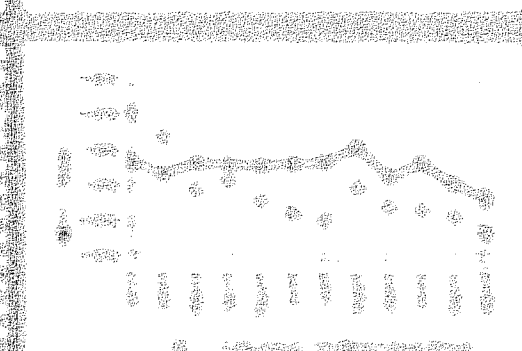
[illegible]

Date	CLEC Num	CLEC Dem	CLEC Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



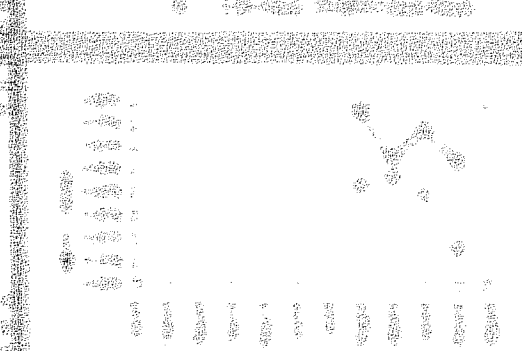
[illegible]

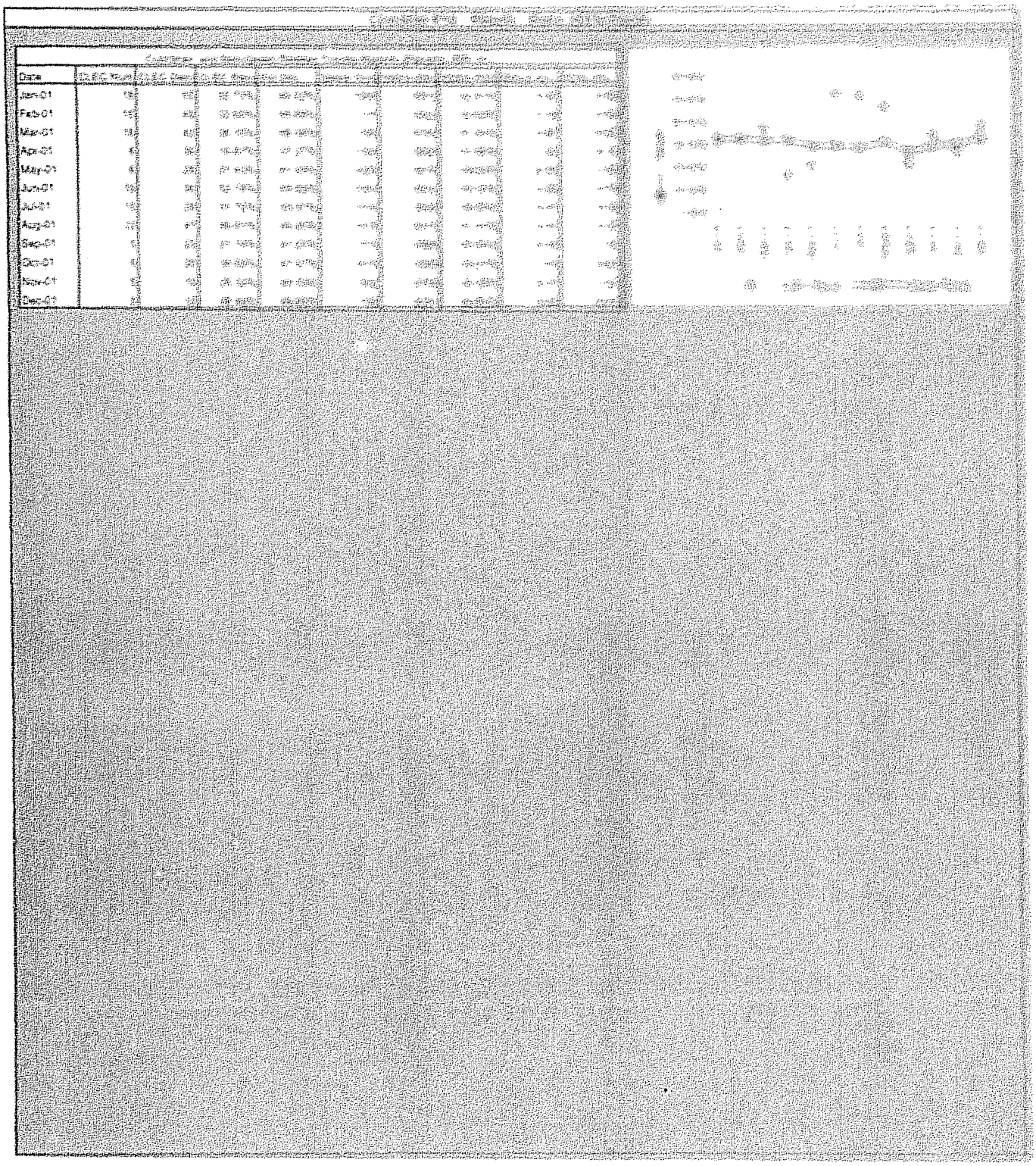
Date	CLEC Num	CLEC Dem	CLEC Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



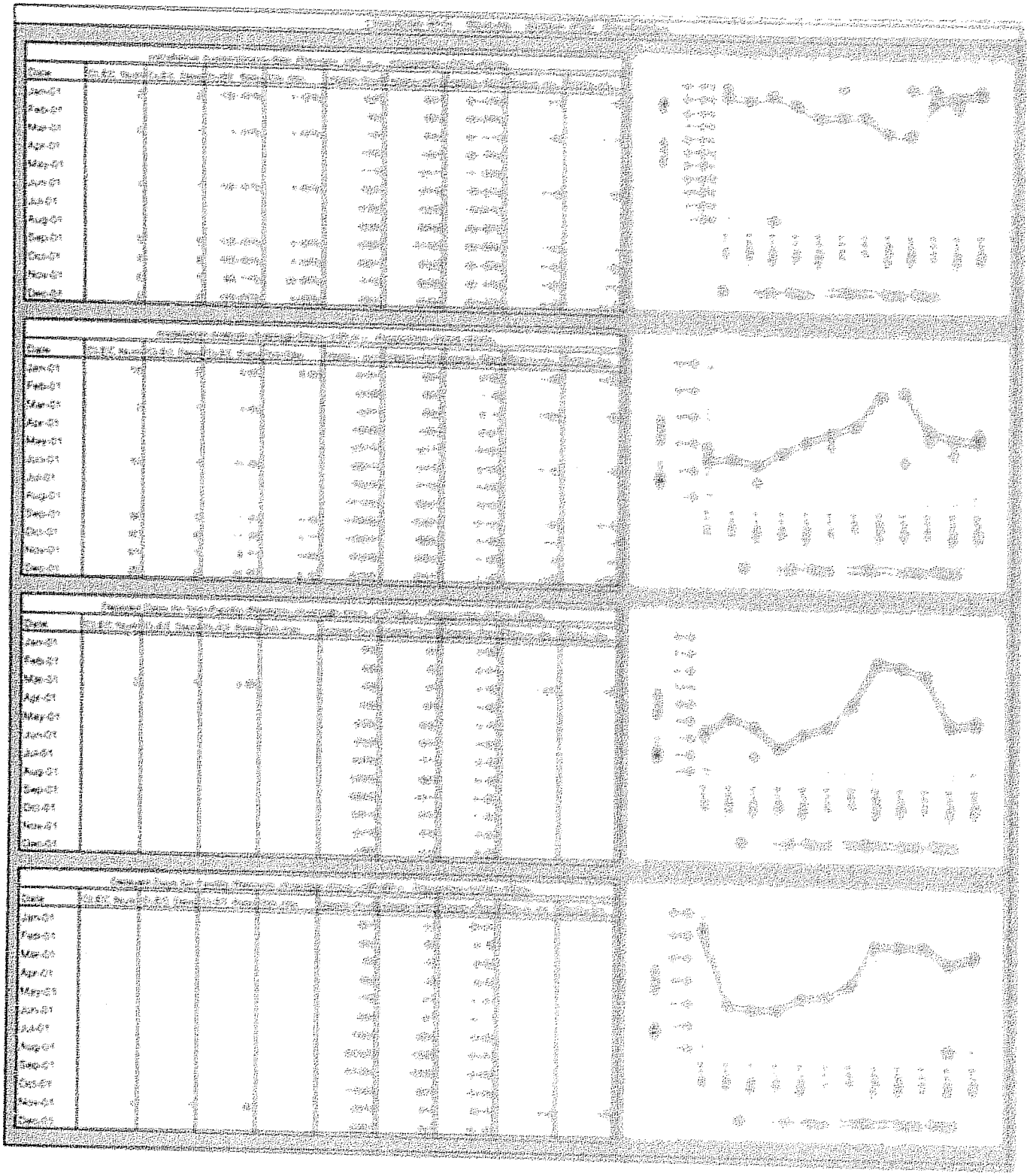
[illegible]

Date	CLEC Num	CLEC Dem	CLEC Res	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									





Date	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
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Feb-01									
Mar-01									
Apr-01									
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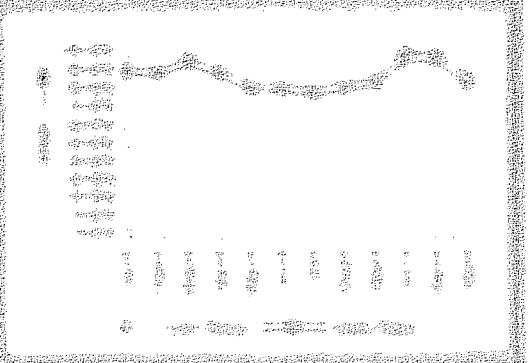
Oct-01									
Nov-01									
Dec-01									



Date	CLEC Num	CLEC Den	CLEC [illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
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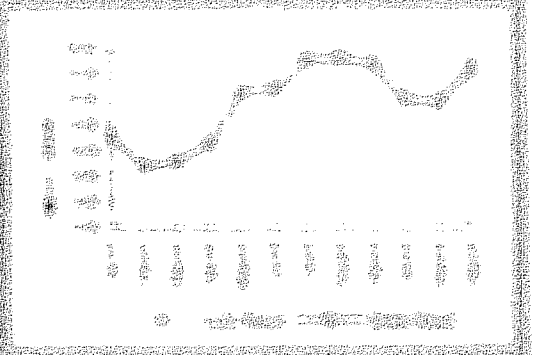
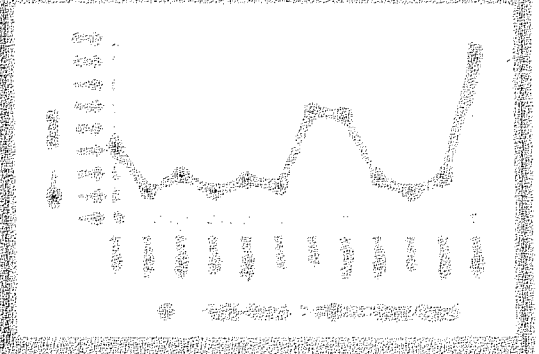
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Date	CLEC Num	CLEC Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Date	CLEC Num	CLEC Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
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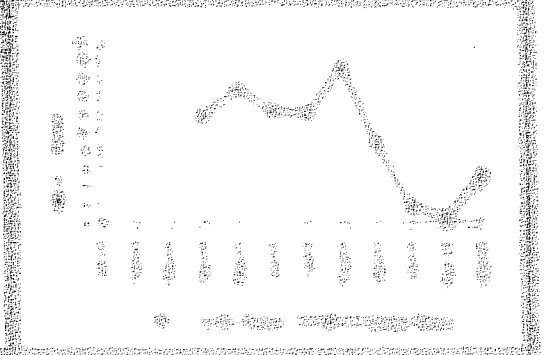
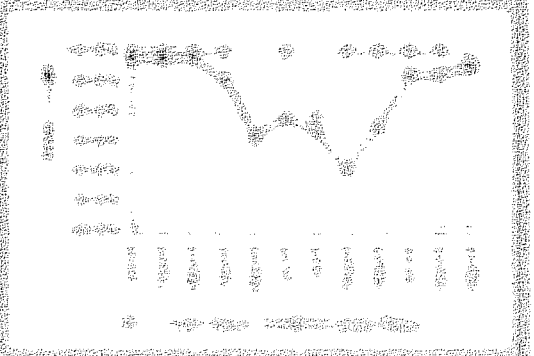
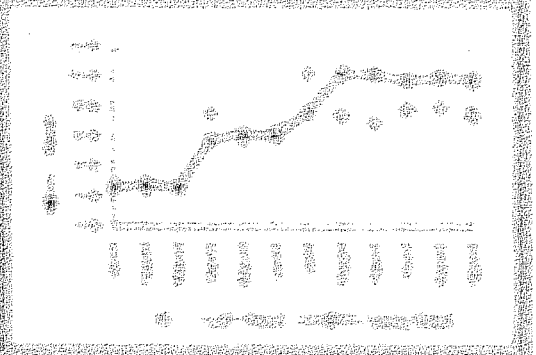
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



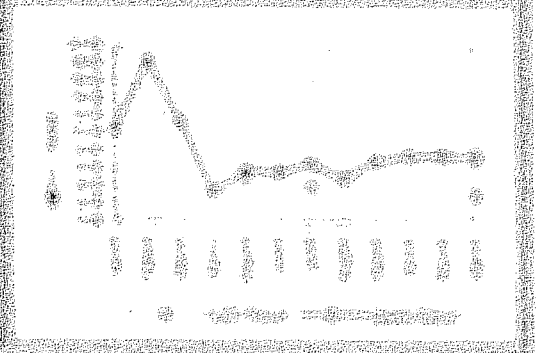
Date	CLEC Num	CLEC Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	15	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	13	13	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	8	8	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	9	9	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	16	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	16	16	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	32	32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	21	21	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	34	34	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	99	99	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	17	17	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	108	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



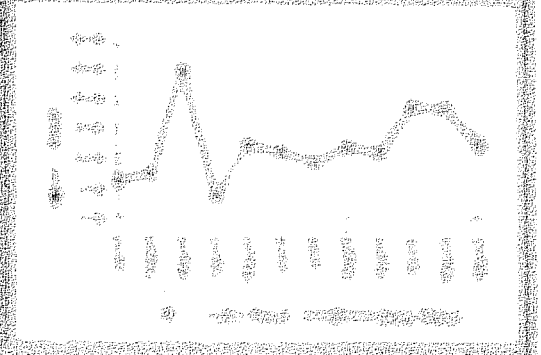
Date	CLEC Num	CLEC Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	47	47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	32	32	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	37	37	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	48	48	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	85	85	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	89	89	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	225	225	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	138	138	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	267	267	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	687	687	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	371	371	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	363	363	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Date	CLEC Num	CLEC Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01	5	5	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01									
Jul-01	4	4	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	7	7	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



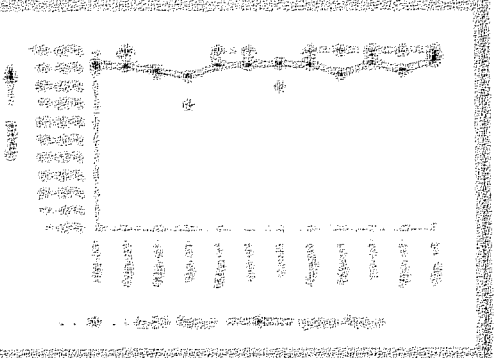
Date	CLEC Num	CLEC Den	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



[illegible]

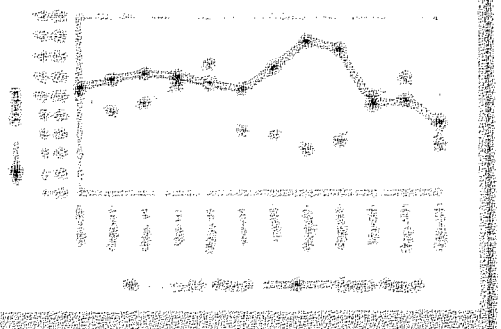
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Jan-01	9	10	90.00%	[illegible]	[illegible]
Feb-01	8	8	100.00%	[illegible]	[illegible]
Mar-01	7	8	87.50%	[illegible]	[illegible]
Apr-01	7	10	70.00%	[illegible]	[illegible]
May-01	8	8	100.00%	[illegible]	[illegible]
Jun-01	7	7	100.00%	[illegible]	[illegible]
Jul-01	4	5	80.00%	[illegible]	[illegible]
Aug-01	2	2	100.00%	[illegible]	[illegible]
Sep-01	3	3	100.00%	[illegible]	[illegible]
Oct-01	2	2	100.00%	[illegible]	[illegible]
Nov-01	1	1	100.00%	[illegible]	[illegible]
Dec-01	1	1	100.00%	[illegible]	[illegible]



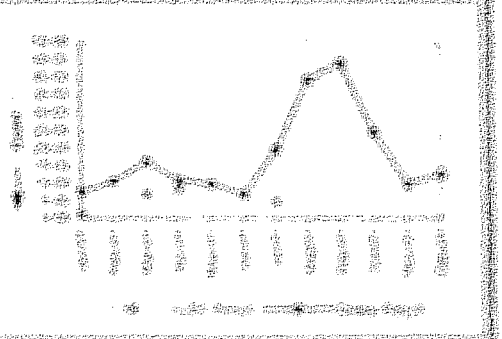
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Jan-01	104	10	10.40	6.40	[illegible]
Feb-01	68	8	8.50	5.16	[illegible]
Mar-01	75	8	9.38	3.44	[illegible]
Apr-01	112	10	11.20	10.64	[illegible]
May-01	107	8	13.38	24.13	[illegible]
Jun-01	44	7	6.29	3.79	[illegible]
Jul-01	24	4	6.00	2.45	[illegible]
Aug-01	9	2	4.50	0.71	[illegible]
Sep-01	16	3	5.33	0.58	[illegible]
Oct-01	20	2	10.00	0.00	[illegible]
Nov-01	12	1	12.00		[illegible]
Dec-01	5	1	5.00		[illegible]



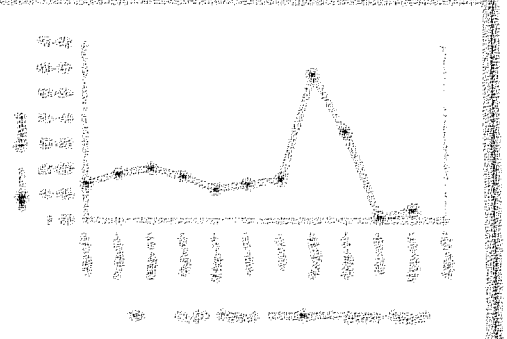
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Jan-01	1	1	1.00		[illegible]
Feb-01					[illegible]
Mar-01	7	1	7.00		[illegible]
Apr-01	25	3	8.33	6.14	[illegible]
May-01					[illegible]
Jun-01					[illegible]
Jul-01	5	1	5.00		[illegible]
Aug-01					[illegible]
Sep-01					[illegible]
Oct-01					[illegible]
Nov-01					[illegible]
Dec-01					[illegible]



Delayed Days for Facility Reasons (Average Days) [illegible]

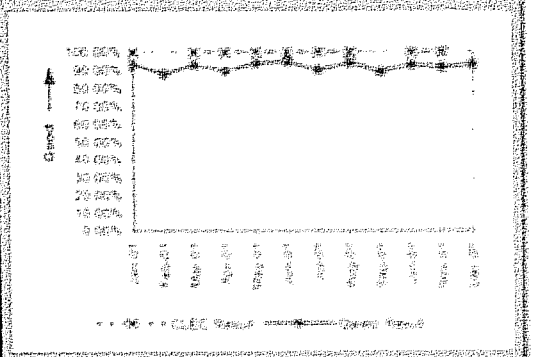
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]
Jan-01					[illegible]
Feb-01					[illegible]
Mar-01					[illegible]
Apr-01					[illegible]
May-01					[illegible]
Jun-01					[illegible]
Jul-01					[illegible]
Aug-01					[illegible]
Sep-01					[illegible]
Oct-01					[illegible]
Nov-01					[illegible]
Dec-01					[illegible]



Checklist #14 - Resale - Qwest DSL Installation

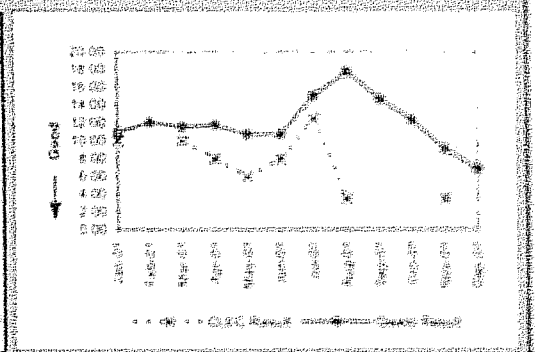
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	1	1	100 00%	0 00%	4486	4808	93 30%	-0 27	-1 16
Feb-01					3869	4384	88 25%		
Mar-01	2	2	100 00%	0 00%	3900	4195	92 97%	-0 39	-1 24
Apr-01	1	1	100 00%	0 00%	3443	3833	89 83%	-0 34	-1 2
May-01	1	1	100 00%	0 00%	2001	2132	93 86%	-0 26	-1 16
Jun-01	1	1	100 00%	0 00%	1511	1598	94 56%	-0 24	-1 15
Jul-01	2	2	100 00%	0 00%	163	181	90 06%	-0 47	-1 26
Aug-01	2	2	100 00%	0 00%	113	120	94 17%	-0 35	-1 21
Sep-01					58	65	89 23%		
Oct-01	1	1	100 00%	0 00%	52	56	92 86%	-0 27	-1 17
Nov-01	2	2	100 00%	0 00%	54	59	91 53%	-0 42	-1 26
Dec-01					39	42	92 86%		



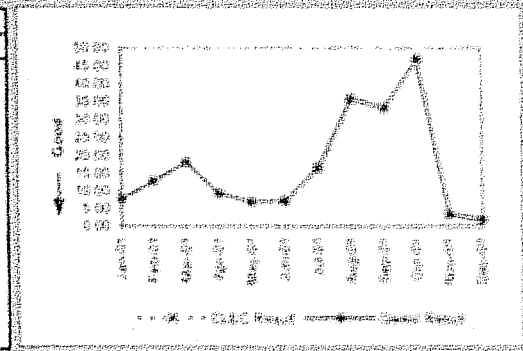
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	10	1	10 00		52256	4763	10 97	-0 24	-1 11
Feb-01					52500	4346	12 08		
Mar-01	20	2	10 00	0 00	47829	4123	11 60	-0 34	-1 21
Apr-01	8	1	8 00		44516	3781	11 77	-0 47	-1 28
May-01	6	1	6 00		22683	2117	10 71	-1 29	-1 79
Jun-01	8	1	8 00		17119	1591	10 76	-0 53	-1 33
Jul-01	25	2	12 50	2 12	3547	236	15 03	-0 19	-1 11
Aug-01	7	2	3 50	0 71	2845	161	17 67	-0 94	1 57
Sep-01					1110	76	14 61		
Oct-01					736	60	12 27		
Nov-01	7	2	3 50	3 54	559	62	9 02	-0 43	-1 26
Dec-01					293	43	6 81		



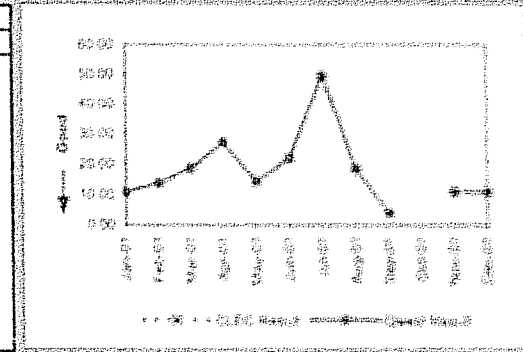
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					2345	297	7 90		
Feb-01					4950	382	12 96		
Mar-01					4115	227	18 13		
Apr-01					2393	251	9 53		
May-01					805	115	7 00		
Jun-01					608	83	7 33		
Jul-01					1000	60	16 67		
Aug-01					1567	44	35 61		
Sep-01					565	17	33 24		
Oct-01					327	7	46 71		
Nov-01					21	6	3 50		
Dec-01					4	2	2 00		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

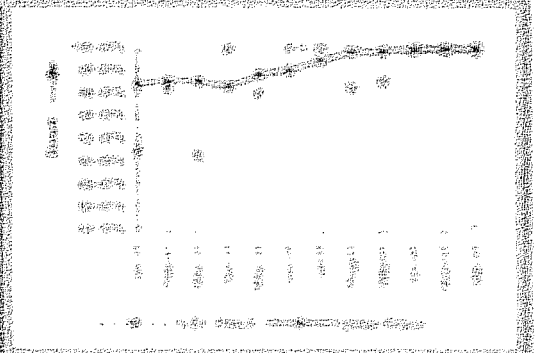
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					273	25	10 92		
Feb-01					1841	133	13 84		
Mar-01					1268	68	18 65		
Apr-01					3787	139	27 24		
May-01					230	16	14 38		
Jun-01					88	4	22 00		
Jul-01					297	6	49 50		
Aug-01					37	2	18 50		
Sep-01					4	1	4 00		
Oct-01									
Nov-01					22	2	11 00		
Dec-01					11	1	11 00		



Checklist #14 - Resale (Qwest OR Retail)

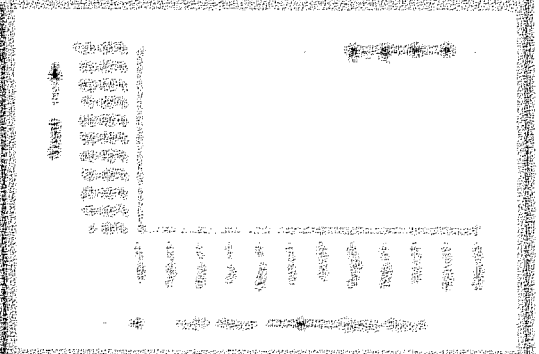
New Service Installation Quality (Percent) (OP-5 - Interval Less Than Six Days)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Jan-01	20	22	90 91%	28 79%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	27	28	96 43%	18 56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	19	21	90 48%	29 35%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	21	21	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	24	25	96 00%	19 60%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	26	26	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	27	27	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	27	28	96 43%	18 56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	33	34	97 06%	16 92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	76	76	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	99	99	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	100	100	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



New Service Installation Quality (Percent) (OP-5 - Interval Less Than Six Days)

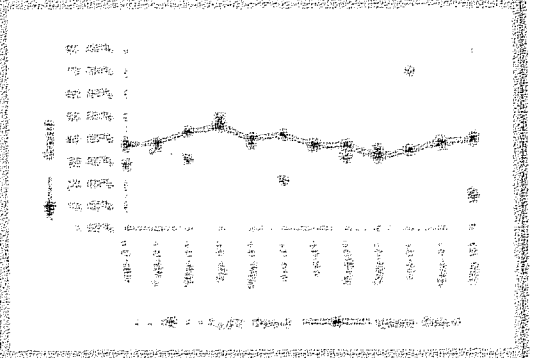
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Std Dev	Parity Sta
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	27	28	96 43%	18 56%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	33	34	97 06%	16 92%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	76	76	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	99	99	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Checklist #14 - Resale - Qwest Data Review

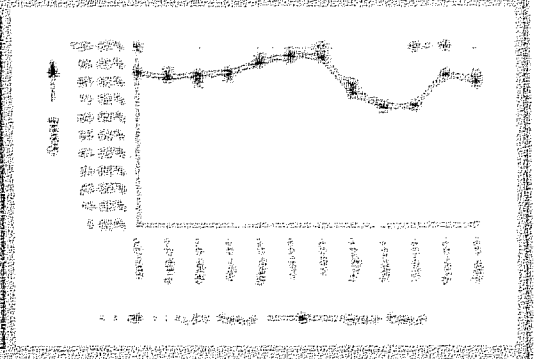
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10 -- Interval Zone One and Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Mod Z Sco	Flagged Sco
Jan-01	4	14	28 57%	45 18%	2667	7119	37 46%	[illegible]	[illegible]
Feb-01	4	11	36 36%	48 10%	2882	7458	38 64%	[illegible]	[illegible]
Mar-01	5	16	31 25%	46 35%	3764	8670	43 41%	[illegible]	[illegible]
Apr-01	6	12	50 00%	50 00%	3960	8660	45 73%	[illegible]	[illegible]
May-01	28	74	37 84%	48 50%	3787	9368	40 42%	[illegible]	[illegible]
Jun-01	12	56	21 43%	41 03%	3373	8102	41 63%	[illegible]	[illegible]
Jul-01	6	16	37 50%	48 41%	2498	6728	37 13%	[illegible]	[illegible]
Aug-01	11	35	31 43%	46 42%	3429	9260	37 03%	[illegible]	[illegible]
Sep-01	5	14	35 71%	47 92%	1706	5351	31 88%	[illegible]	[illegible]
Oct-01	7	10	70 00%	45 83%	1992	5685	35 04%	[illegible]	[illegible]
Nov-01	6	16	37 50%	48 41%	1569	4107	38 20%	[illegible]	[illegible]
Dec-01	1	7	14 29%	34 99%	1622	4102	39 54%	[illegible]	[illegible]



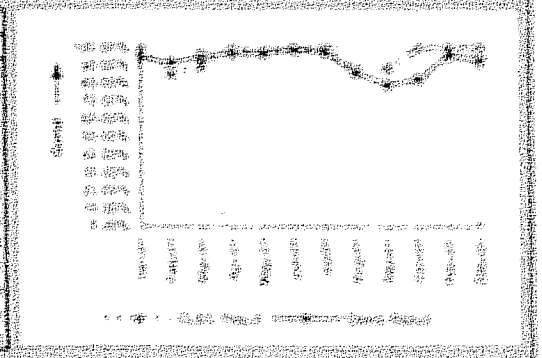
Out of Service Cleared within 24 hours (Percent) (MR-3 -- Interval Zone One)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Mod Z Sco	Flagged Sco
Jan-01	10	10	100 00%	0 00%	3256	3828	85 08%	[illegible]	[illegible]
Feb-01	6	7	85 71%	34 99%	3187	3869	82 37%	[illegible]	[illegible]
Mar-01	8	10	80 00%	40 00%	3541	4208	84 15%	[illegible]	[illegible]
Apr-01	5	6	83 33%	37 27%	3516	4108	85 59%	[illegible]	[illegible]
May-01	43	46	93 48%	24 69%	4378	4824	90 75%	[illegible]	[illegible]
Jun-01	40	43	93 02%	25 48%	3840	4044	94 96%	[illegible]	[illegible]
Jul-01	9	9	100 00%	0 00%	3349	3572	93 76%	[illegible]	[illegible]
Aug-01	19	24	79 17%	40 61%	3690	5007	73 77%	[illegible]	[illegible]
Sep-01	6	9	66 67%	47 14%	2112	3195	66 10%	[illegible]	[illegible]
Oct-01	3	3	100 00%	0 00%	2097	3129	67 02%	[illegible]	[illegible]
Nov-01	10	10	100 00%	0 00%	1797	2138	84 08%	[illegible]	[illegible]
Dec-01	5	6	83 33%	37 27%	1692	2101	80 53%	[illegible]	[illegible]



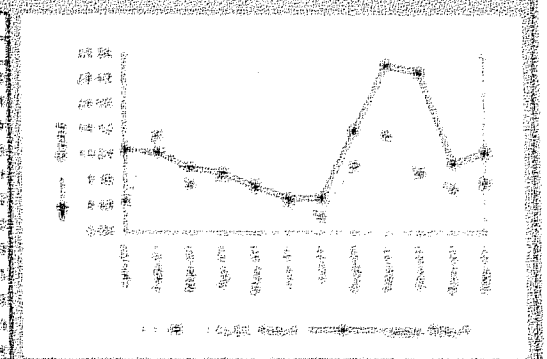
All Troubles Cleared within 48 hours (Percent) (MR-4 -- Interval Zone One)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Mod Z Sco	Flagged Sco
Jan-01	10	10	100 00%	0 00%	3622	3828	94 62%	[illegible]	[illegible]
Feb-01	6	7	85 71%	34 99%	3567	3869	92 19%	[illegible]	[illegible]
Mar-01	9	10	90 00%	30 00%	4012	4208	95 34%	[illegible]	[illegible]
Apr-01	6	6	100 00%	0 00%	3991	4108	97 15%	[illegible]	[illegible]
May-01	45	46	97 83%	14 58%	4682	4824	97 06%	[illegible]	[illegible]
Jun-01	43	43	100 00%	0 00%	4001	4044	98 94%	[illegible]	[illegible]
Jul-01	9	9	100 00%	0 00%	3489	3572	97 68%	[illegible]	[illegible]
Aug-01	21	24	87 50%	33 07%	4309	5007	86 06%	[illegible]	[illegible]
Sep-01	8	9	88 89%	31 43%	2537	3205	79 16%	[illegible]	[illegible]
Oct-01	3	3	100 00%	0 00%	2627	3180	82 61%	[illegible]	[illegible]
Nov-01	10	10	100 00%	0 00%	2074	2167	95 71%	[illegible]	[illegible]
Dec-01	6	6	100 00%	0.00%	1979	2126	93 09%	[illegible]	[illegible]



Mean Time to Restore (Hours Minutes) (MR-6 -- Interval Zone One)

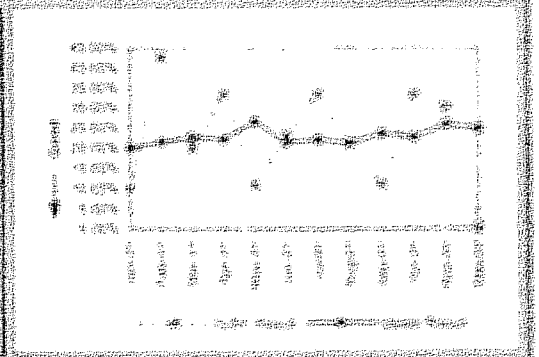
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Mod Z Sco	Flagged Sco
Jan-01	58:09	10	5 49	6 20	59181 09	3828	15 24	[illegible]	[illegible]
Feb-01	127 39	7	18 14	34 45	57837 39	3869	14 57	[illegible]	[illegible]
Mar-01	89 02	10	8 54	18 29	50891 42	4208	12 06	[illegible]	[illegible]
Apr-01	63:08	6	10 31	16 15	45728 13	4108	11 08	[illegible]	[illegible]
May-01	415:01	46	9 01	20 20	40695 10	4824	8 26	[illegible]	[illegible]
Jun-01	241 58	43	5 38	7 39	25534 59	4044	6 19	[illegible]	[illegible]
Jul-01	27 01	9	3 00	5 31	22866 01	3572	6 38	[illegible]	[illegible]
Aug-01	299:59	24	12 30	21 26	95574 34	5007	19 08	[illegible]	[illegible]
Sep-01	164 57	9	18 20	24 20	101056 09	3205	31 32	[illegible]	[illegible]
Oct-01	33 28	3	11 09	9 43	96178 58	3180	30 25	[illegible]	[illegible]
Nov-01	80:07	10	8 01	8 52	27632 37	2167	12 75	[illegible]	[illegible]
Dec-01	54 56	6	9 09	18 54	31761 54	2126	14 94	[illegible]	[illegible]



Checklist #14 - Resale - Qwest OSS Access

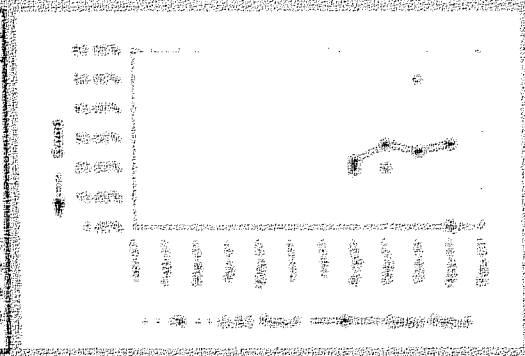
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean Z Sco	Prob Sco
Jan-01	1	10	10 00%	30 00%	769	3828	20 09%	[illegible]	[illegible]
Feb-01	3	7	42 86%	49 49%	827	3869	21 38%	[illegible]	[illegible]
Mar-01	2	10	20 00%	40 00%	948	4208	22 53%	[illegible]	[illegible]
Apr-01	2	6	33 33%	47 14%	904	4108	22 01%	[illegible]	[illegible]
May-01	5	46	10 87%	31 13%	1276	4624	25 46%	[illegible]	[illegible]
Jun-01	10	43	23 26%	42 25%	855	4044	21 14%	[illegible]	[illegible]
Jul-01	3	9	33 33%	47 14%	783	3572	21 92%	[illegible]	[illegible]
Aug-01	5	24	20 83%	40 61%	1052	5003	21 01%	[illegible]	[illegible]
Sep-01	1	9	11 11%	31 43%	750	3205	23 40%	[illegible]	[illegible]
Oct-01	1	3	33 33%	47 14%	715	3150	22 69%	[illegible]	[illegible]
Nov-01	3	10	30 00%	45 83%	556	3167	25 66%	[illegible]	[illegible]
Dec-01	0	6	0 00%	0 00%	525	2126	24 67%	[illegible]	[illegible]



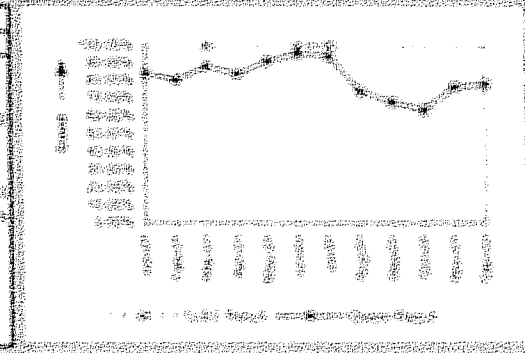
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean Z Sco	Prob Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	4	21	19 05%	39 27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	1	5	20 00%	40 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	2	50 00%	50 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	6	0 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



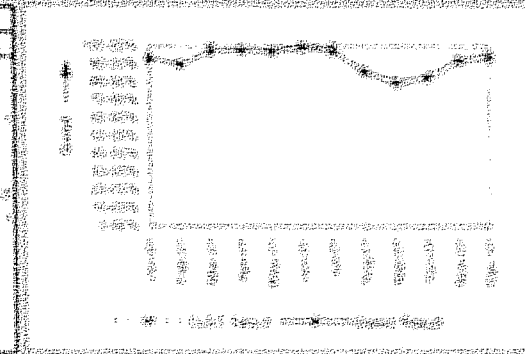
Out of Service Cleared within 24 hours (Percent) (MR-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean Z Sco	Prob Sco
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



All Troubles Cleared within 48 hours (Percent) (MR-4)-- Interval Zone Two

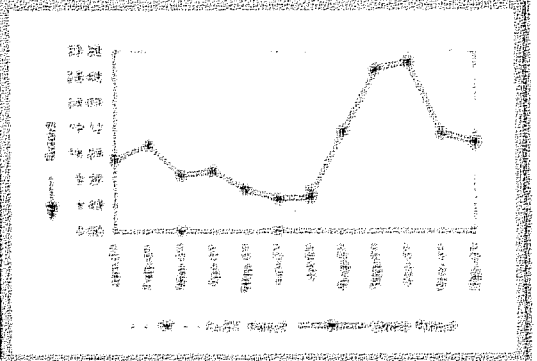
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mean Z Sco	Prob Sco
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	1	100 00%	0 00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Checklist #14 - Resale - Qwest DSL Residual

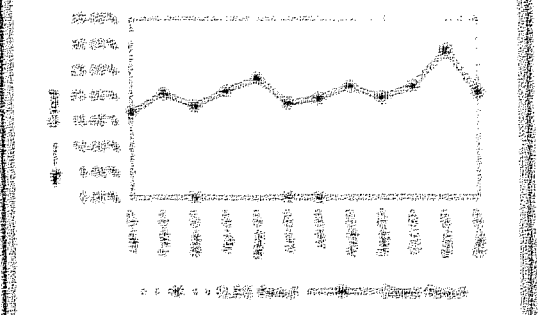
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					8295 32	624	13 18		
Feb-01					11317 01	757	14 90		
Mar-01	0:01	1	0 01		7199 19	698	10 19	[illegible]	[illegible]
Apr-01					6577 47	592	11 07		
May-01					5840 56	757	7 43		
Jun-01	0:02	1	0 02		4070 00	685	5 94	[illegible]	[illegible]
Jul-01	7 44	1	7 44		4123 13	658	6 16	[illegible]	[illegible]
Aug-01					15226 27	624	24 39		
Sep-01					13230 33	440	30 04		
Oct-01					16161 33	513	31 30		
Nov-01					6709 20	371	18 08		
Dec-01					5820 23	352	16 32		



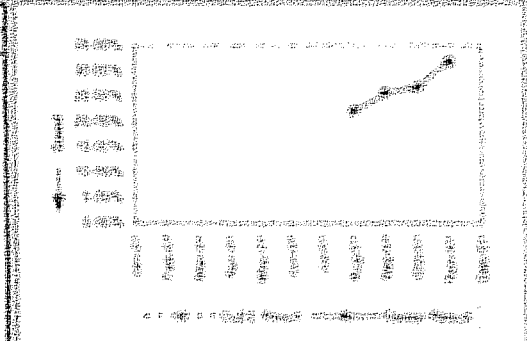
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					105	624	16.83%		
Feb-01					144	707	20 37%		
Mar-01	0	1	0 00%	0 00%	125	698	17 91%	[illegible]	[illegible]
Apr-01					124	592	20 95%		
May-01					178	757	23 51%		
Jun-01	0	1	0 00%	0 00%	126	685	18 39%	[illegible]	[illegible]
Jul-01	0	1	0 00%	0 00%	128	658	19 45%	[illegible]	[illegible]
Aug-01					180	624	21 84%		
Sep-01					86	440	19 55%		
Oct-01					112	513	21 83%		
Nov-01					107	371	28 84%		
Dec-01					73	352	20 74%		



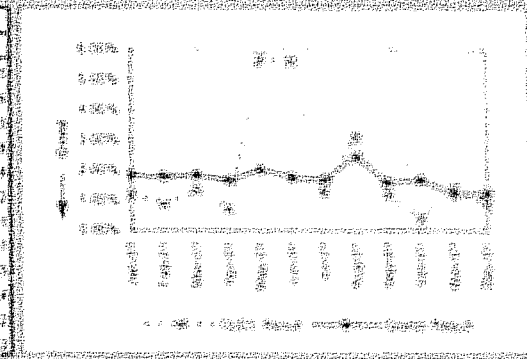
Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					125	566	22 08%		
Sep-01					63	246	25 61%		
Oct-01					81	302	26 82%		
Nov-01					69	217	31 80%		
Dec-01									



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

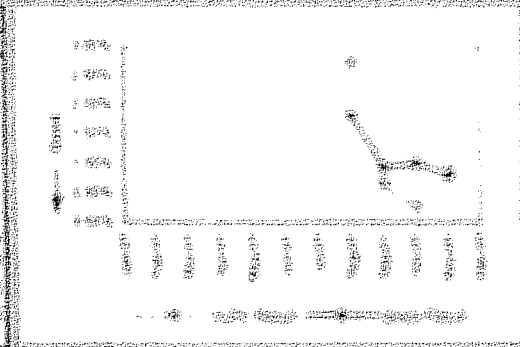
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	10	819	1 22%	10 98%	4452	240365	1 85%	[illegible]	[illegible]
Feb-01	7	826	0 85%	9 17%	4576	255916	1 79%	[illegible]	[illegible]
Mar-01	11	815	1 35%	11 54%	4906	267200	1 84%	[illegible]	[illegible]
Apr-01	6	821	0 73%	8 52%	4703	279790	1 68%	[illegible]	[illegible]
May-01	46	808	5.69%	23 17%	5581	274534	2 03%	[illegible]	[illegible]
Jun-01	44	787	5 59%	22 97%	4729	266282	1 78%	[illegible]	[illegible]
Jul-01	10	777	1 29%	11 27%	4230	252102	1 68%	[illegible]	[illegible]
Aug-01	24	771	3 11%	17 37%	5831	238364	2 45%	[illegible]	[illegible]
Sep-01	9	757	1 19%	10 84%	3645	227625	1 60%	[illegible]	[illegible]
Oct-01	3	736	0 41%	6 37%	3693	217706	1 70%	[illegible]	[illegible]
Nov-01	10	710	1 41%	11 78%	2538	208053	1 22%	[illegible]	[illegible]
Dec-01	6	685	0 88%	9 32%	2480	200987	1 23%	[illegible]	[illegible]



Checklist #14 - [illegible]

Trouble Rate (Percent) (MR-8*)– Interval Zone One and Two

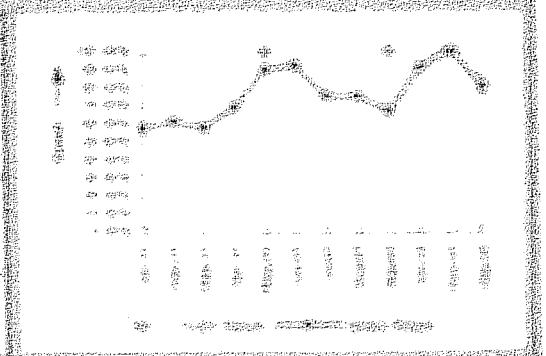
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Rat	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	21	771	2.72%	16.28%	4254	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5	757	0.66%	8.10%	2117	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	2	736	0.27%	5.21%	2158	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	710	0.85%	9.15%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Checklist #14 [illegible]

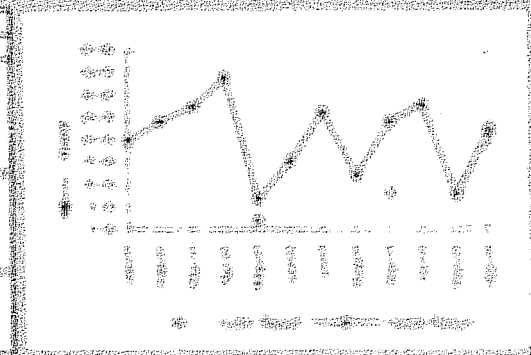
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



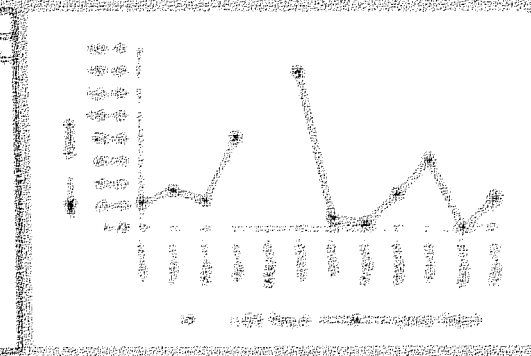
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	2	1	2.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01	6	1	6.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



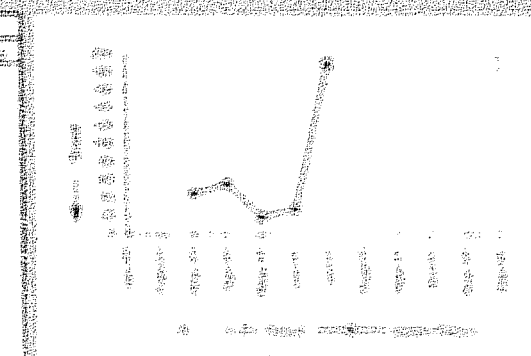
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01									
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Delayed Days for Facility Reasons (Average Days) [illegible]

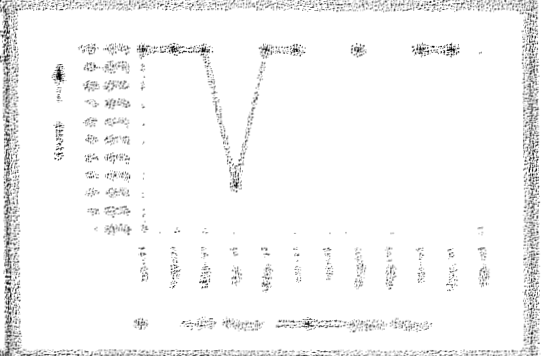
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 [illegible]

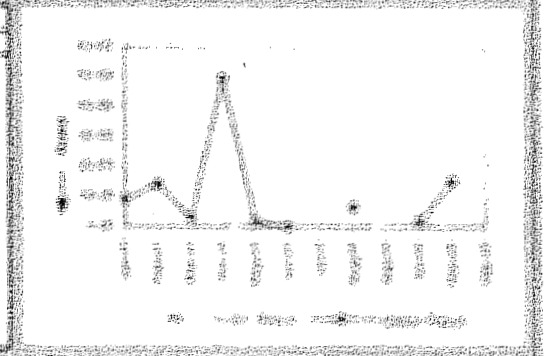
Installation Commitments Met (Percent) (OP-3 – [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



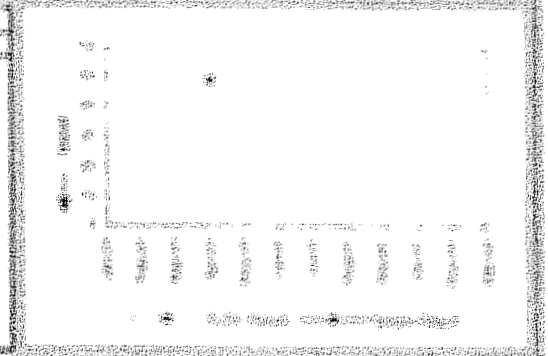
Installation Interval (Average Days) (OP-4 – [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01									
Aug-01					[illegible]	[illegible]	[illegible]		
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



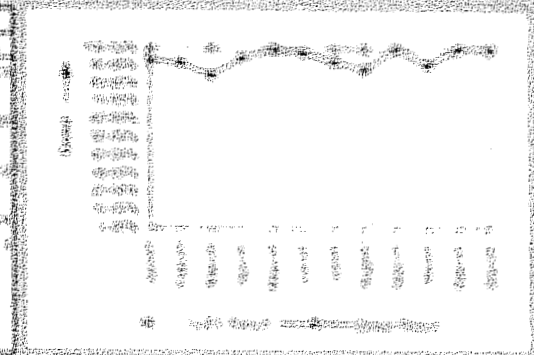
Delayed Days for Facility Reasons (Average Days) (OP-[illegible] – [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01					[illegible]	[illegible]	[illegible]		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Installation Commitments Met (Percent) (OP-3 – [illegible])

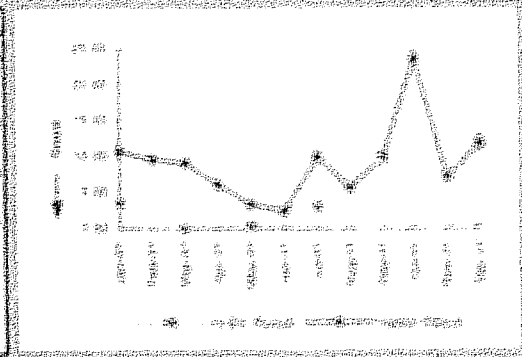
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]		
May-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]		
Oct-01					[illegible]	[illegible]	[illegible]		
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01					[illegible]	[illegible]	[illegible]		



Checklist #14 - Resale - Primary ISDN Installation

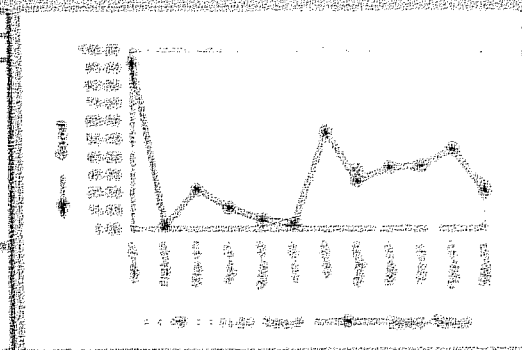
Installation Interval (Average Days) (OP-4)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	7	2	3.50	0.71	1093	103	10.61	[illegible]	[illegible]
Feb-01					818	86	9.51		
Mar-01	0	1	0.00		1073	120	8.94	[illegible]	[illegible]
Apr-01					573	95	6.03		
May-01	1	3	0.33	0.58	335	103	3.25	[illegible]	[illegible]
Jun-01					309	132	2.34		
Jul-01	3	1	3.00		677	69	9.81	[illegible]	[illegible]
Aug-01					95	17	5.59		
Sep-01					195	20	9.75		
Oct-01					376	16	23.50		
Nov-01					70	10	7.00		
Dec-01					292	25	11.68		



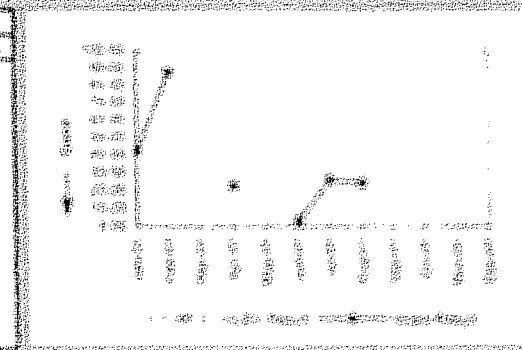
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					463	5	92.60		
Feb-01					7	4	1.75		
Mar-01					394	18	21.89		
Apr-01					35	3	11.67		
May-01					5	1	5.00		
Jun-01					3	1	3.00		
Jul-01					380	7	54.29		
Aug-01	33	1	33.00		105	4	26.25	[illegible]	[illegible]
Sep-01					137	4	34.25		
Oct-01					314	9	34.89		
Nov-01					402	9	44.67		
Dec-01					169	8	21.12		



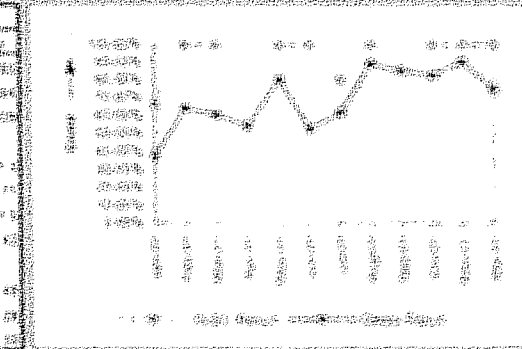
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- No Dispatches

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					84	2	42.00		
Feb-01					263	3	87.67		
Mar-01									
Apr-01					45	2	22.50		
May-01									
Jun-01					7	2	3.50		
Jul-01					104	4	26.00		
Aug-01					24	1	24.00		
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

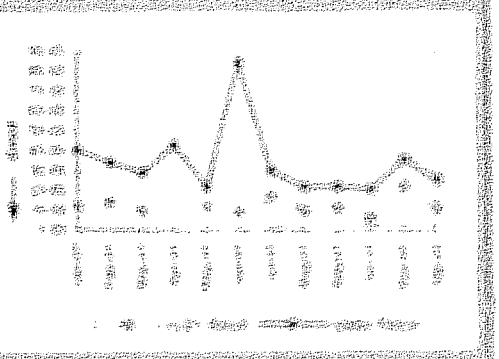
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	2	3	66.67%	47.14%	162	430	37.67%	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	235	365	64.38%	[illegible]	[illegible]
Mar-01	5	5	100.00%	0.00%	153	253	60.47%	[illegible]	[illegible]
Apr-01					159	292	54.45%		
May-01	1	1	100.00%	0.00%	185	231	80.09%	[illegible]	[illegible]
Jun-01	9	9	100.00%	0.00%	220	417	52.76%	[illegible]	[illegible]
Jul-01	4	5	80.00%	40.00%	79	128	61.72%	[illegible]	[illegible]
Aug-01	4	4	100.00%	0.00%	206	231	89.18%	[illegible]	[illegible]
Sep-01					96	113	84.96%		
Oct-01	3	3	100.00%	0.00%	131	159	82.39%	[illegible]	[illegible]
Nov-01	2	2	100.00%	0.00%	184	204	90.20%	[illegible]	[illegible]
Dec-01	1	1	100.00%	0.00%	111	148	75.00%	[illegible]	[illegible]



Checklist #14 - Resale - Primary OSS Processes

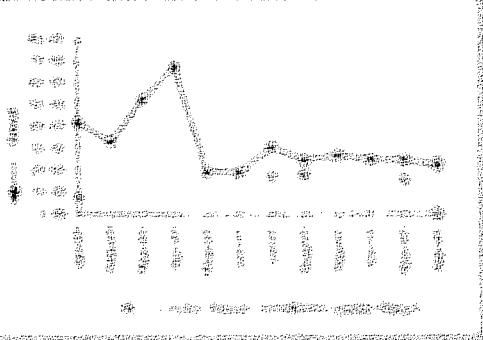
Installation Interval (Average Days) (OP-4 – Interval Zone One)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Qwest Std
Jan-01	37	3	12 33	0 58	14630	360	40 64	[illegible]	[illegible]
Feb-01	28	2	14 00	11 31	12132	356	33 79	[illegible]	[illegible]
Mar-01	48	5	9 60	6 50	6623	250	26 49	[illegible]	[illegible]
Apr-01					11903	276	43 13	[illegible]	[illegible]
May-01	12	1	12 00		4774	321	14 87	[illegible]	[illegible]
Jun-01	61	7	8 71	7 32	33912	405	83 73	[illegible]	[illegible]
Jul-01	101	6	16 83	16 20	14641	492	29 76	[illegible]	[illegible]
Aug-01	38	4	9 50	3 87	11896	556	21 40	[illegible]	[illegible]
Sep-01	22	2	11 00	2 83	7359	341	21 58	[illegible]	[illegible]
Oct-01	16	3	5 33	2 52	9339	468	19 96	[illegible]	[illegible]
Nov-01	65	3	21 67	22 12	27582	789	35 [illegible]	[illegible]	[illegible]
Dec-01	73	7	10 43	2 51	10164	813	28 [illegible]	[illegible]	[illegible]



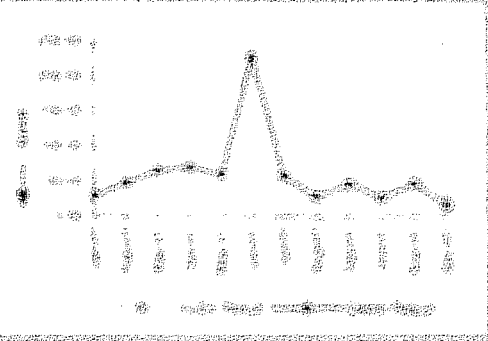
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A – Interval Zone One)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Qwest Std
Jan-01	8	1	8 00		10936	346	31 60	[illegible]	[illegible]
Feb-01					14199	427	33 25		
Mar-01					14 [illegible]	[illegible]	53 [illegible]		
Apr-01					7555	[illegible]	47 [illegible]		
May-01					454	24	18 92		
Jun-01					17135	493	34 [illegible]		
Jul-01	87	5	17 40	14 98	21 [illegible]	738	28 [illegible]	[illegible]	[illegible]
Aug-01	18	1	18 00		4341	173	24 [illegible]	[illegible]	[illegible]
Sep-01					3680	149	24 [illegible]		
Oct-01					4[illegible]	[illegible]	24 [illegible]		
Nov-01	31	2	15 50	21 92	14051	595	23 [illegible]	[illegible]	[illegible]
Dec-01	0	1	0 00		4044	181	22 [illegible]	[illegible]	[illegible]



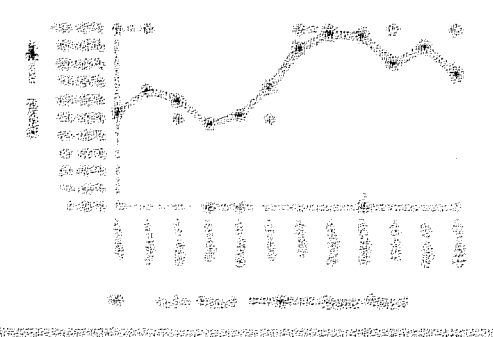
Delayed Days for Facility Reasons (Average Days) (OP-6B – Interval Zone One)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Qwest Std
Jan-01					206	7	29 43		
Feb-01					1196	21	56 [illegible]		
Mar-01					989	19	49 [illegible]		
Apr-01					1424	37	38 [illegible]		
May-01					1321	19	69 [illegible]		
Jun-01					23684	104	227 [illegible]		
Jul-01					2025	31	65 [illegible]		
Aug-01					57	4	14 [illegible]		
Sep-01					417	9	46 [illegible]		
Oct-01					94	3	31 [illegible]		
Nov-01					495	10	49 [illegible]		
Dec-01					88	4	22 [illegible]		



Installation Commitments Met (Percent) (OP-3 – Interval Zone Two)

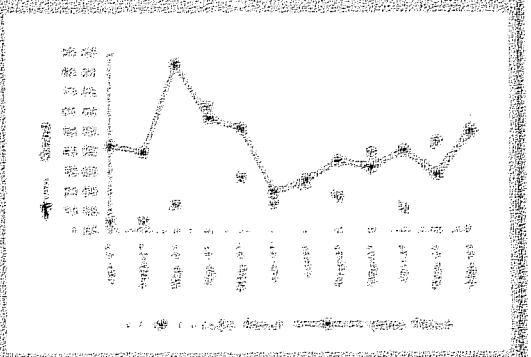
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Qwest Std
Jan-01	3	3	100 00%	0 00%	125	143	87 41%	[illegible]	[illegible]
Feb-01	4	4	100 00%	0 00%	98	140	70 [illegible]	[illegible]	[illegible]
Mar-01	1	2	50 00%	50 00%	145	244	59 [illegible]	[illegible]	[illegible]
Apr-01	0	1	0 00%	0 00%	105	209	50 [illegible]	[illegible]	[illegible]
May-01	0	1	0 00%	0 00%	45	93	48 [illegible]	[illegible]	[illegible]
Jun-01	1	2	50 00%	50 00%	49	97	50 [illegible]	[illegible]	[illegible]
Jul-01	4	4	100 00%	0 00%	94	102	92 [illegible]	[illegible]	[illegible]
Aug-01	4	4	100 00%	0 00%	246	252	97 [illegible]	[illegible]	[illegible]
Sep-01	0	1	0 00%	0 00%	114	[illegible]	95 [illegible]	[illegible]	[illegible]
Oct-01	5	5	100 00%	0 00%	72	80	90 [illegible]	[illegible]	[illegible]
Nov-01					92	102	90 [illegible]		
Dec-01	2	2	100 00%	0 00%	75	82	91 [illegible]	[illegible]	[illegible]



Checklist #14 - Resale - Premise [illegible]

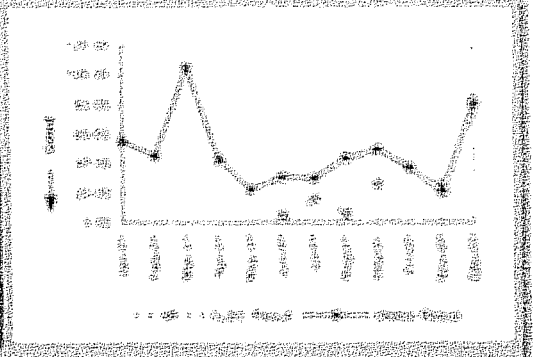
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Jan-01	5	1	5 00		9085	213	42 65	[illegible]	[illegible]
Feb-01	20	4	5 00	3 37	5039	129	39 06	[illegible]	[illegible]
Mar-01	27	2	13 50	9 19	18658	221	84 43	[illegible]	[illegible]
Apr-01	63	1	63 00		12552	223	56 29	[illegible]	[illegible]
May-01	27	1	27 00		4744	92	51 57	[illegible]	[illegible]
Jun-01	27	2	13 50	6 36	1320	68	19 41	[illegible]	[illegible]
Jul-01	47	2	23 50	21 92	14073	547	25 72	[illegible]	[illegible]
Aug-01	103	6	17 17	9 00	26297	744	35 35	[illegible]	[illegible]
Sep-01	79	2	39 50	3 54	10313	324	31 83	[illegible]	[illegible]
Oct-01	66	6	11 00	4 00	15560	389	40 00	[illegible]	[illegible]
Nov-01	45	1	45 00		7741	275	28 15	[illegible]	[illegible]
Dec-01					11195	225	49 75		



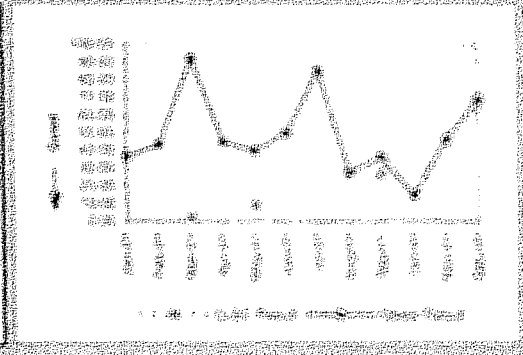
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Jan-01					5674	103	55 09		
Feb-01					1756	39	45 03		
Mar-01					6799	65	104 60		
Apr-01	42	1	42 00		4311	101	42 68	[illegible]	[illegible]
May-01					580	26	22 31		
Jun-01	5	1	5 00		616	20	30 80	[illegible]	[illegible]
Jul-01	16	1	16 00		6686	224	29 85	[illegible]	[illegible]
Aug-01	23	4	5 75	3 30	12200	276	44 20	[illegible]	[illegible]
Sep-01	79	3	26 33	6 03	5919	120	49 32	[illegible]	[illegible]
Oct-01					8647	239	36 20		
Nov-01	52	2	26 00	4 24	4044	154	26 25	[illegible]	[illegible]
Dec-01					6308	78	80 85		



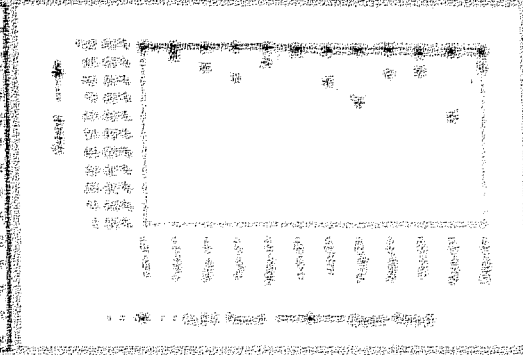
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Jan-01					361	10	36 10		
Feb-01					518	12	43 17		
Mar-01	2	1	2 00		2846	31	91 81	[illegible]	[illegible]
Apr-01					765	17	45 00		
May-01	9	1	9 00		712	16	44 50	[illegible]	[illegible]
Jun-01					150	3	50 00		
Jul-01					85	1	85 00		
Aug-01					55	2	27 50		
Sep-01	27	1	27 00		144	4	36 00	[illegible]	[illegible]
Oct-01					159	11	14 45		
Nov-01					232	5	46 40		
Dec-01					342	5	68 40		



New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

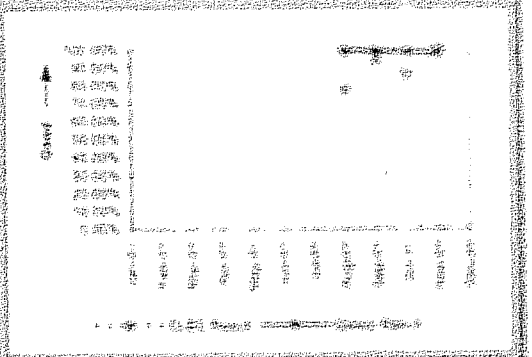
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Pooled Sco
Jan-01	12	12	100 00%	0 00%	2583	2626	98 36%	[illegible]	[illegible]
Feb-01	15	16	93 75%	24 21%	2502	2528	98 97%	[illegible]	[illegible]
Mar-01	14	16	87 50%	33 07%	2631	2667	98 65%	[illegible]	[illegible]
Apr-01	9	11	81 82%	38 57%	2954	2979	99 16%	[illegible]	[illegible]
May-01	19	21	90 48%	29 35%	2502	2541	98 47%	[illegible]	[illegible]
Jun-01	32	33	96 97%	17 14%	2039	2080	98 03%	[illegible]	[illegible]
Jul-01	20	25	80 00%	40 00%	1585	1606	98 69%	[illegible]	[illegible]
Aug-01	15	22	68 18%	46 58%	1314	1350	97 33%	[illegible]	[illegible]
Sep-01	16	19	84 21%	36 46%	1110	1141	97 28%	[illegible]	[illegible]
Oct-01	12	14	85 71%	34 99%	847	883	95 92%	[illegible]	[illegible]
Nov-01	6	10	60 00%	48 99%	1002	1039	96 44%	[illegible]	[illegible]
Dec-01	7	8	87 50%	33 07%	871	904	96 35%	[illegible]	[illegible]



Checklist #14 - Resale - Primary ISDN Installation

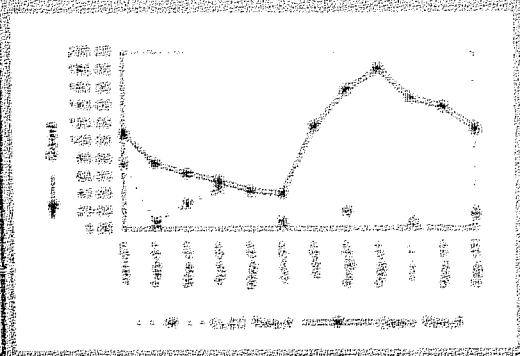
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	17	22	77 27%	41 91%	1333	1350	98 74%	4 42	[illegible]
Sep-01	18	19	94 74%	22 33%	1126	1141	98 69%	1 73	[illegible]
Oct-01	12	14	85 71%	34 99%	865	883	97 96%	2 11	[illegible]
Nov-01	10	10	100 00%	0 00%	1019	1039	98 08%	-0 44	[illegible]
Dec-01									



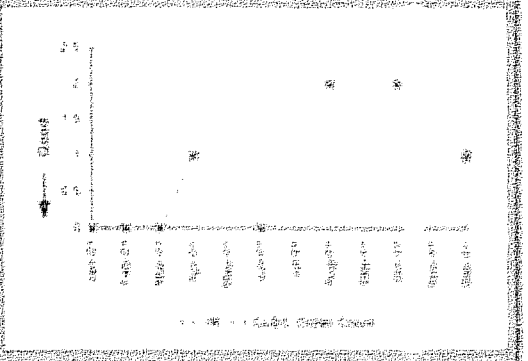
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Sco	Parity Sco
Jan-01	372	5	74 40	74 40	219538	2022	108 57	1 60	[illegible]
Feb-01	193	25	7 72	2 79	72845	982	74 15	5 34	[illegible]
Mar-01	757	26	29 12	4 12	81049	1255	63 07	2 56	[illegible]
Apr-01	1222	27	45 26	14 86	73135	1346	54 34	-0 67	[illegible]
May-01					88101	2054	42 89		
Jun-01	16	2	8 00	9 90	80209	2009	39 92	1 18	[illegible]
Jul-01					189838	1631	116 38		
Aug-01	39	2	19 50	3 54	227814	1457	156 38	2 32	[illegible]
Sep-01					230859	1284	179 80		
Oct-01	16	2	8 00	5 66	105822	721	146 77	-2 04	[illegible]
Nov-01					107549	780	137 88		
Dec-01	32	2	16.00	2 83	110602	984	112 40	1 22	[illegible]



Checklist #14 - Resale - Primary ISDN Installation

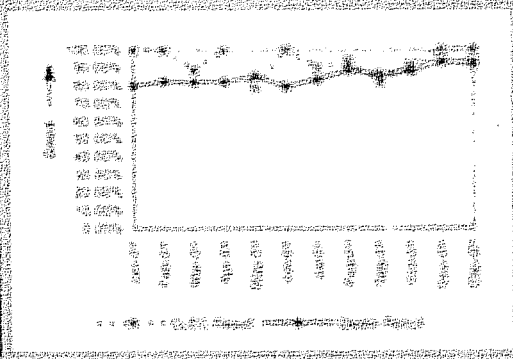
Count of Pending Orders Delayed for Facilities Reasons ISDN Primary (OP-15B)	
Date	CLEC Order Count
Jan-01	0
Feb-01	0
Mar-01	0
Apr-01	1
May-01	
Jun-01	0
Jul-01	
Aug-01	2
Sep-01	
Oct-01	2
Nov-01	
Dec-01	1



Checklist #14 - Resale - Primary ISDN Repair

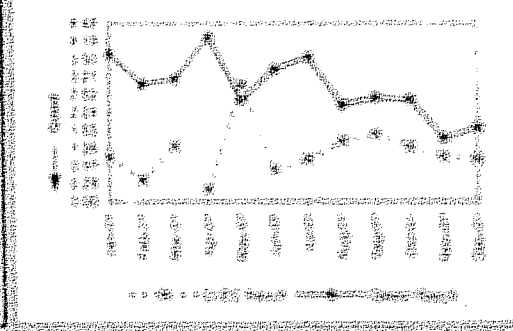
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	7	7	100 00%	0 00%	175	219	79 91%	1 31	1 [illegible]
Feb-01	11	11	100 00%	0 00%	134	163	82 21%	1 49	1 [illegible]
Mar-01	8	9	88 89%	31 43%	153	187	81 82%	-0 14	1 [illegible]
Apr-01	6	6	100 00%	0 00%	141	172	81 98%	1 13	1 [illegible]
May-01	11	14	78 57%	41 03%	159	187	85 03%	0 69	0 [illegible]
Jun-01	11	11	100 00%	0 00%	138	174	79 31%	-1 64	0
Jul-01	9	10	90 00%	30 00%	164	197	83 24%	-0 56	1 [illegible]
Aug-01	15	16	93 75%	24 21%	143	162	88 27%	-0 45	1 [illegible]
Sep-01	9	11	81 82%	38 57%	166	193	86 01%	0 45	0 [illegible]
Oct-01	10	11	90 91%	28 75%	195	221	88 24%	-0 [illegible]	1 [illegible]
Nov-01	7	7	100 00%	0 00%	201	216	93 06%	-0 [illegible]	1 [illegible]
Dec-01	9	9	100 00%	0 00%	167	181	92 27%	-0 [illegible]	1 [illegible]



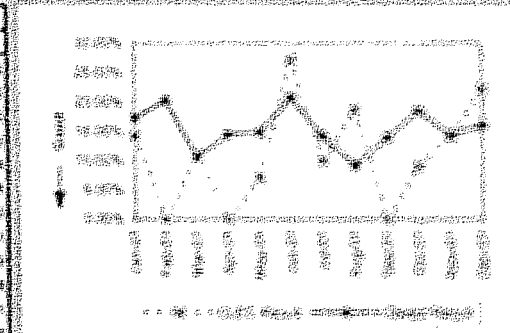
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	8 31	7	1 13	1 16	872 18	219	3 59	-0 68	[illegible]
Feb-01	6 34	11	0 36	0 45	515 17	163	3 [illegible]	-0 [illegible]	[illegible]
Mar-01	13 37	9	1 31	1 53	617 39	187	3 [illegible]	-0 [illegible]	[illegible]
Apr-01	2 07	6	0 21	0 39	762 13	172	4 25	-0 [illegible]	[illegible]
May-01	44 01	14	3 09	6 54	513 47	187	[illegible]	[illegible]	[illegible]
Jun-01	9 44	11	0 53	0 37	620 09	174	3 34	-0 [illegible]	[illegible]
Jul-01	11 45	10	1 10	2 24	763 35	197	3 53	-0 44	[illegible]
Aug-01	26 16	16	1 39	1 27	422 17	162	2 [illegible]	-0 [illegible]	[illegible]
Sep-01	20 15	11	1 50	2 01	541 52	193	2 [illegible]	-0 [illegible]	[illegible]
Oct-01	16 23	11	1 29	2 03	503 59	221	2 44	-0 [illegible]	[illegible]
Nov-01	5 29	7	1 13	1 02	369 52	216	[illegible]	-0 [illegible]	[illegible]
Dec-01	10 25	9	1 09	0 47	362 45	181	2 00	-0 [illegible]	[illegible]



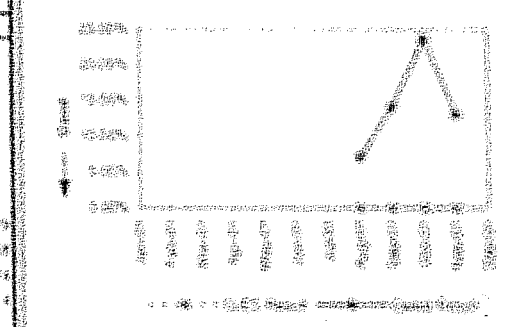
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	1	7	14 29%	34 99%	38	219	17 35%	-0 [illegible]	[illegible]
Feb-01	0	11	0 00%	0 00%	33	163	20 25%	1 [illegible]	[illegible]
Mar-01	1	9	11 11%	31 43%	20	187	10 70%	0 [illegible]	[illegible]
Apr-01	0	6	0 00%	0 00%	25	172	14 53%	-0 [illegible]	[illegible]
May-01	1	14	7 14%	25 75%	26	158	14 85%	-0 [illegible]	[illegible]
Jun-01	3	11	27 27%	44 54%	36	174	20 69%	0 [illegible]	[illegible]
Jul-01	1	10	10 00%	30 00%	28	197	14 21%	-0 [illegible]	[illegible]
Aug-01	3	16	18 75%	39 03%	15	163	9 20%	1 [illegible]	[illegible]
Sep-01	0	11	0 00%	0 00%	27	193	13 99%	-1 [illegible]	[illegible]
Oct-01	1	11	9 09%	28 75%	41	221	18 55%	-0 [illegible]	[illegible]
Nov-01	1	7	14 29%	34 99%	31	216	14 35%	[illegible]	[illegible]
Dec-01	2	9	22 22%	41 57%	29	181	16 02%	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

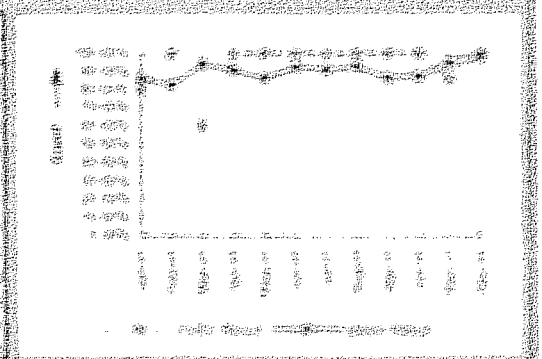
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	3	0 00%	0 00%	5	70	7 14%	-0 [illegible]	[illegible]
Sep-01	0	4	0 00%	0 00%	11	78	14 10%	-0 [illegible]	[illegible]
Oct-01	0	5	0 00%	0 00%	21	89	23 60%	1 [illegible]	[illegible]
Nov-01	0	3	0 00%	0 00%	13	100	13 00%	-0 [illegible]	[illegible]
Dec-01									



Checklist #14 [illegible]

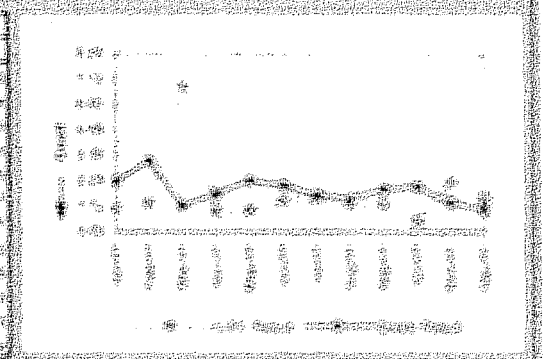
All Troubles Cleared within 4 Hours (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	[illegible]
Jan-01	4	5	80.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	3	5	60.00%	48.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	9	9	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	8	8	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	5	5	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	6	7	85.71%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



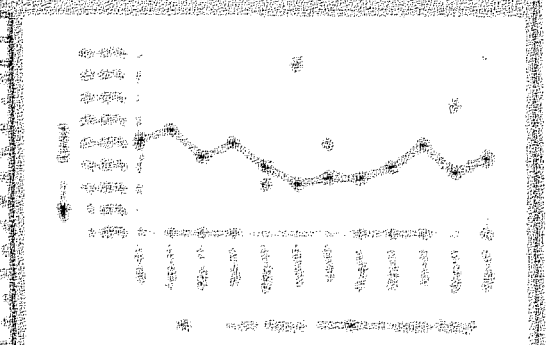
Mean Time to Restore (Hours) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	[illegible]
Jan-01	5.26	5	1.06	2.37	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2.45	2	1.22	0.78	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	34.21	5	6.52	10.03	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	2.00	2	1.00	1.11	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	9.13	9	1.01	0.64	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	11.41	8	1.26	0.53	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	7.49	5	1.34	1.05	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	6.42	5	1.20	0.51	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	6.32	5	1.18	0.35	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0.32	1	0.32		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	16.11	7	2.19	3.58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	4.37	3	1.32	0.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



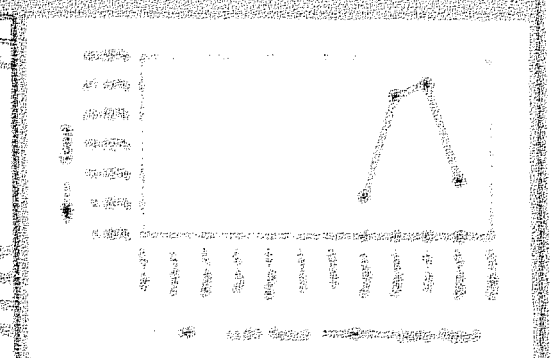
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	[illegible]
Jan-01	1	5	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	0	5	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	9	11.11%	31.43%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	3	8	37.50%	48.41%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	1	5	20.00%	40.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	0	5	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	5	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	2	7	28.57%	45.18%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	0	3	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

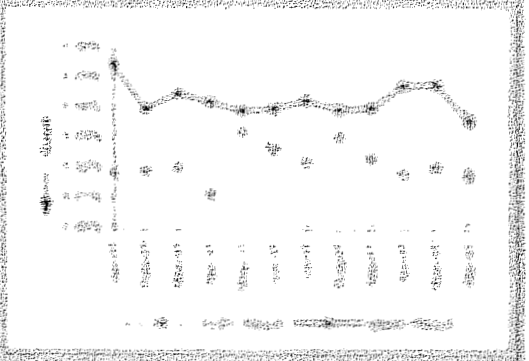
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Res	Std Dev	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	0	2	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	0	1	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	0	3	0.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Checklist #14 - [illegible]

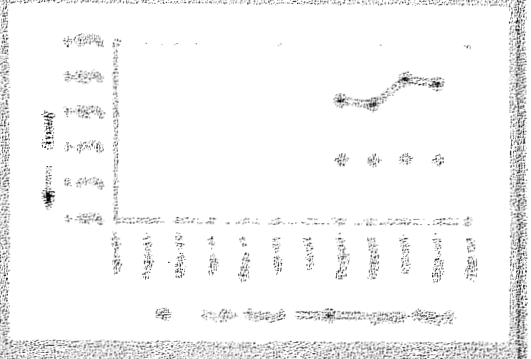
Trouble Rate (Percent) (MR-8 -- [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]
Jan-01	12	66957	0.02%	1.34%	[illegible]
Feb-01	13	66837	0.02%	1.37%	[illegible]
Mar-01	14	70812	0.02%	1.41%	[illegible]
Apr-01	8	71761	0.01%	1.06%	[illegible]
May-01	23	72540	0.03%	1.78%	[illegible]
Jun-01	19	73723	0.03%	1.61%	[illegible]
Jul-01	15	70115	0.02%	1.46%	[illegible]
Aug-01	21	70273	0.03%	1.73%	[illegible]
Sep-01	16	70201	0.02%	1.51%	[illegible]
Oct-01	12	69447	0.02%	1.31%	[illegible]
Nov-01	14	69912	0.02%	1.42%	[illegible]
Dec-01	12	69983	0.02%	1.31%	[illegible]



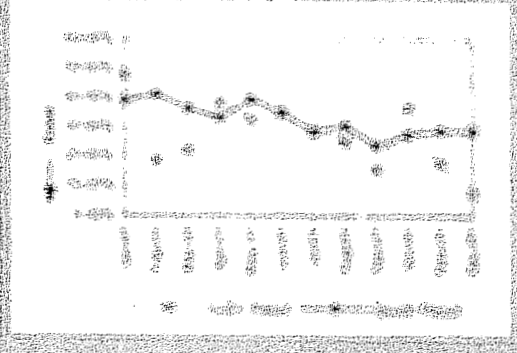
Trouble Rate (Percent) (MR-8 -- [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01	6	70273	0.01%	0.92%	[illegible]
Sep-01	6	70201	0.01%	0.92%	[illegible]
Oct-01	6	69447	0.01%	0.93%	[illegible]
Nov-01	6	69912	0.01%	0.93%	[illegible]
Dec-01					



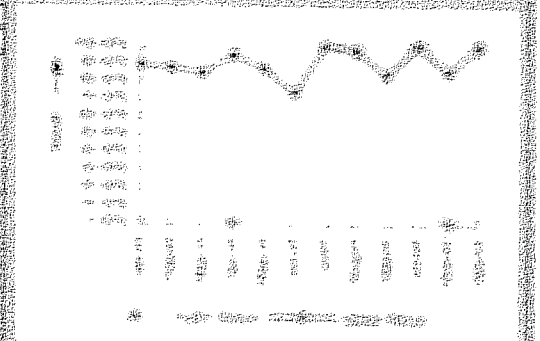
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-8 -- [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]
Jan-01	11	23	47.83%	49.95%	[illegible]
Feb-01	3	16	18.75%	39.03%	[illegible]
Mar-01	4	18	22.22%	41.57%	[illegible]
Apr-01	5	13	38.46%	45.66%	[illegible]
May-01	11	34	32.35%	46.78%	[illegible]
Jun-01	10	29	34.48%	47.53%	[illegible]
Jul-01	6	21	28.57%	45.18%	[illegible]
Aug-01	7	28	25.00%	43.30%	[illegible]
Sep-01	3	19	15.79%	36.46%	[illegible]
Oct-01	7	19	36.84%	48.24%	[illegible]
Nov-01	3	17	17.65%	38.12%	[illegible]
Dec-01	1	13	7.69%	26.65%	[illegible]



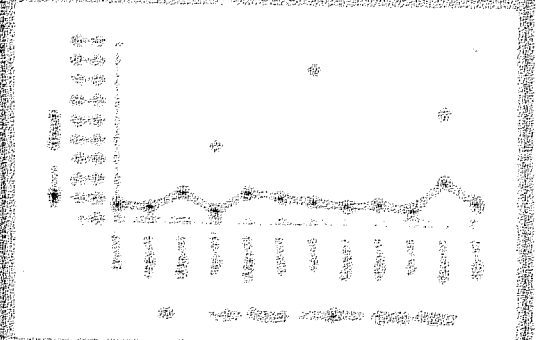
Installation Commitments Met (Percent Of Fac. Responses Within SOP)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	0	1	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01	1	1	100.00%	0.00%
Nov-01	0	1	0.00%	0.00%
Dec-01				



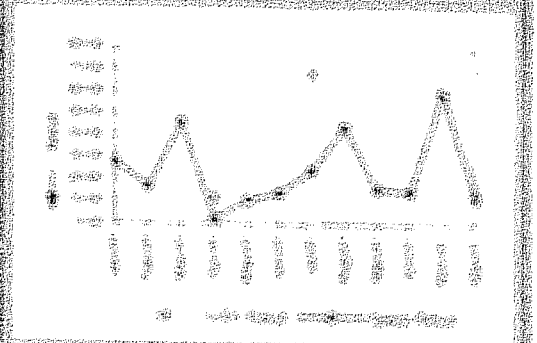
Installation Interval (Average Days Of Fac. Responses Within SOP)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	38	1	38.00	
May-01				
Jun-01				
Jul-01	77	1	77.00	
Aug-01				
Sep-01				
Oct-01	7	1	7.00	
Nov-01	56	1	56.00	
Dec-01				



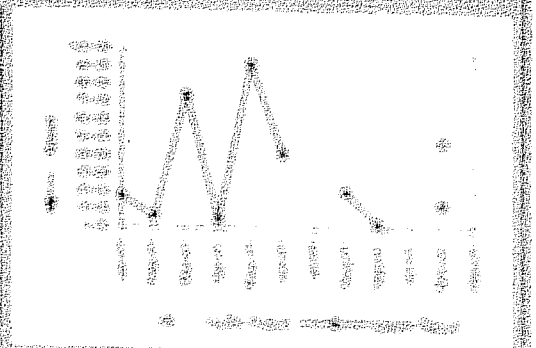
Delayed Days for Non-Facility Reasons (Average Days Of Fac. Responses Within SOP)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01	12	1	12.00	
May-01				
Jun-01				
Jul-01	68	1	68.00	
Aug-01				
Sep-01				
Oct-01				
Nov-01				
Dec-01				



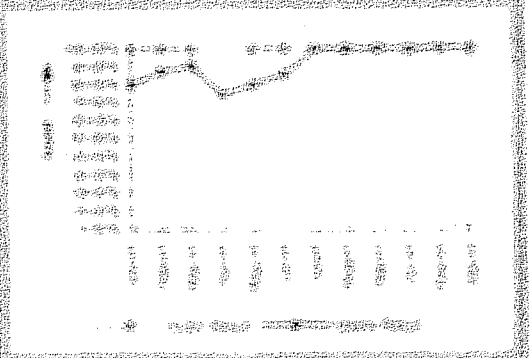
Delayed Days for Facility Reasons (Average Days Of Fac. Responses Within SOP)

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
Oct-01				
Nov-01	49	1	49.00	
Dec-01				



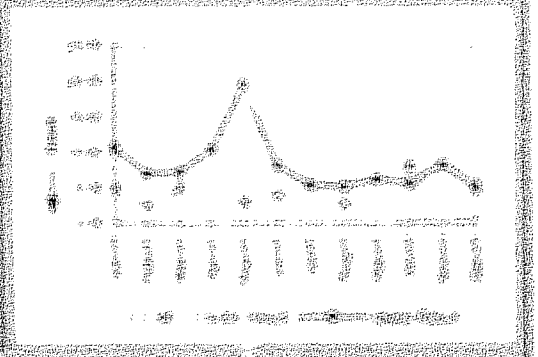
Installation Commitments Met (Percent) (OP-3 – Business Rules [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Dend	Qwest Resl	Qwest Std Dev	Resl Diff
Jan-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



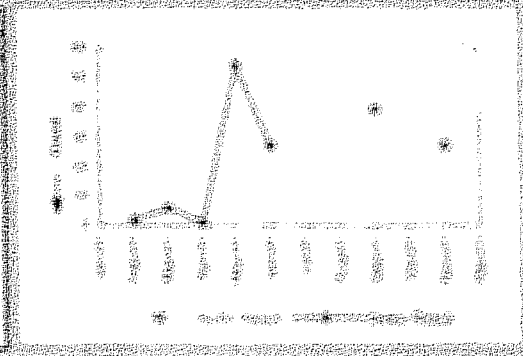
Installation Interval (Average Days) (OP-4 – Business Rules [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Dend	Qwest Resl	Qwest Std Dev	Resl Diff
Jan-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	5	2	2.50	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	5	1	5.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01	3	1	3.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	8	2	4.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	8	3	2.67	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	8	1	8.00	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



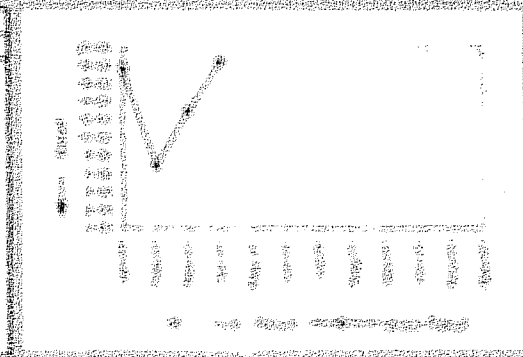
Delayed Days for Non-Facility Reasons (Average Days) (OP-5 – Business Rules [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Dend	Qwest Resl	Qwest Std Dev	Resl Diff
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



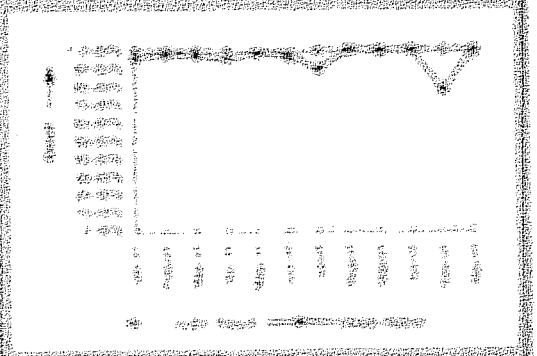
Delayed Days for Facility Reasons (Average Days) (OP-5 – Business Rules [illegible])

Date	CLEC Num	CLEC Dend	CLEC Resl	Std Dev	Qwest Num	Qwest Dend	Qwest Resl	Qwest Std Dev	Resl Diff
Jan-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01					[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



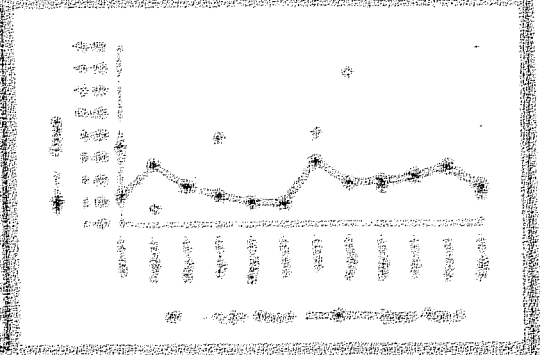
Installation Commitments Met (Percent) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	1	1	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	2	2	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	6	6	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	23	24	95.83%	19.08%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	4	4	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	3	3	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	11	11	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	22	22	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7	7	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	35	35	100.00%	0.00%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



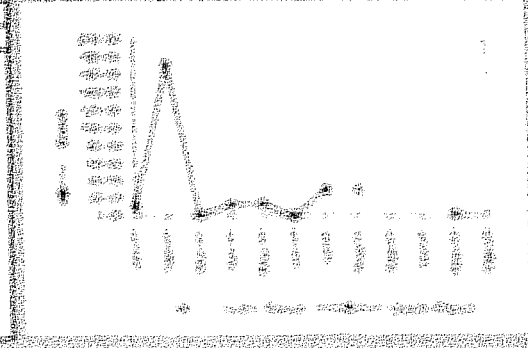
Installation Interval (Average Days) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01	7	1	7.00		[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	6	4	1.50	0.58	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	7	2	3.50	0.71	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	47	6	7.83	16.77	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	45	24	1.88	2.47	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	33	4	8.25	3.25	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	27	2	13.50	12.02	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	40	12	3.33	2.74	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	95	21	4.52	1.36	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	34	7	4.86	1.68	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	97	35	2.77	2.14	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]



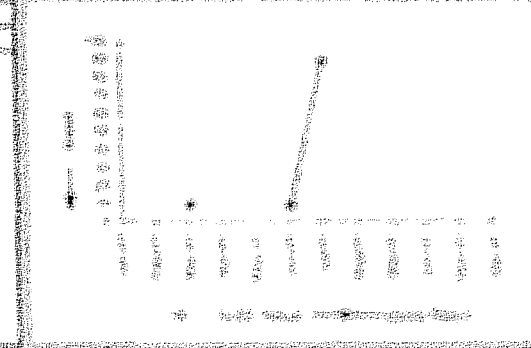
Delayed Days for Non-Facility Reasons (Average Days) [illegible]

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01					[illegible]	[illegible]	[illegible]		
Feb-01					[illegible]	[illegible]	[illegible]		
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01					[illegible]	[illegible]	[illegible]		
May-01					[illegible]	[illegible]	[illegible]		
Jun-01	2	1	2.00		[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01	30	1	30.00						
Sep-01									
Oct-01									
Nov-01					[illegible]	[illegible]	[illegible]		
Dec-01									



Delayed Days for Facility Reasons (Average Days) [illegible]

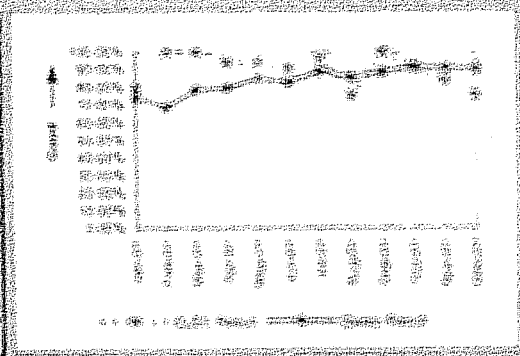
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Jan-01									
Feb-01									
Mar-01					[illegible]	[illegible]	[illegible]		
Apr-01									
May-01									
Jun-01					[illegible]	[illegible]	[illegible]		
Jul-01					[illegible]	[illegible]	[illegible]		
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Resale - DSO Installation

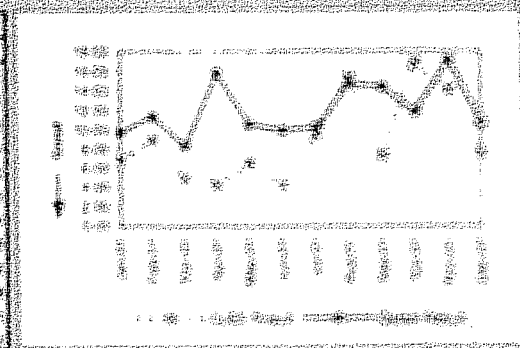
Installation Commitments Met (Percent) (OP-3) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	8	10	80 00%	40 00%	98	132	74 24%	[illegible]	[illegible]
Feb-01	1	1	100 00%	0 00%	86	125	68 80%	[illegible]	[illegible]
Mar-01	9	9	100 00%	0 00%	117	145	79 52%	[illegible]	[illegible]
Apr-01	46	49	93 88%	23 97%	108	136	79 41%	[illegible]	[illegible]
May-01	16	17	94 12%	23 53%	133	167	84 71%	[illegible]	[illegible]
Jun-01	20	22	90 91%	28 75%	90	109	82 57%	[illegible]	[illegible]
Jul-01	23	24	95 83%	19 98%	70	79	88 61%	[illegible]	[illegible]
Aug-01	6	8	75 00%	43 30%	143	168	85 12%	[illegible]	[illegible]
Sep-01	4	4	100 00%	0 00%	75	85	88 24%	[illegible]	[illegible]
Oct-01	10	11	90 91%	28 75%	140	154	90 91%	[illegible]	[illegible]
Nov-01	5	6	83 33%	37 27%	84	93	90 32%	[illegible]	[illegible]
Dec-01	6	8	75 00%	43.30%	80	89	89 89%	[illegible]	[illegible]



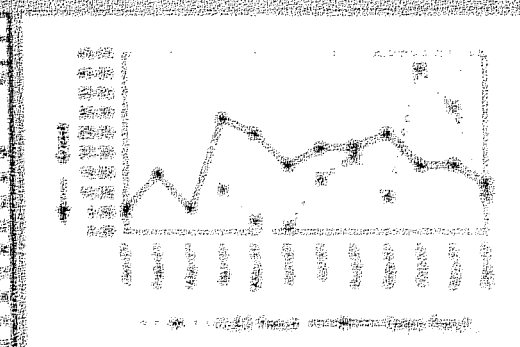
Installation Interval (Average Days) (OP-4) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	70	10	7 00	4 99	1237	126	9 82	[illegible]	[illegible]
Feb-01	9	1	9 00		1387	121	11 47	[illegible]	[illegible]
Mar-01	45	9	5 00	0 00	1160	138	8 41	[illegible]	[illegible]
Apr-01	211	49	4 31	4 04	2033	129	15 76	[illegible]	[illegible]
May-01	106	16	6 62	2 96	1605	152	10 56	[illegible]	[illegible]
Jun-01	86	20	4 30	1 78	1064	107	9 95	[illegible]	[illegible]
Jul-01	209	22	9 50	4 81	1270	124	10 24	[illegible]	[illegible]
Aug-01	214	14	15 29	14 35	3544	241	14 71	[illegible]	[illegible]
Sep-01	37	5	7 40	4 88	1755	127	14 [illegible]	[illegible]	[illegible]
Oct-01	219	13	16 85	24 05	2166	162	13 [illegible]	[illegible]	[illegible]
Nov-01	113	8	14 12	15 83	2477	149	16 [illegible]	[illegible]	[illegible]
Dec-01	84	11	7 64	4 46	1162	108	10 [illegible]	[illegible]	[illegible]



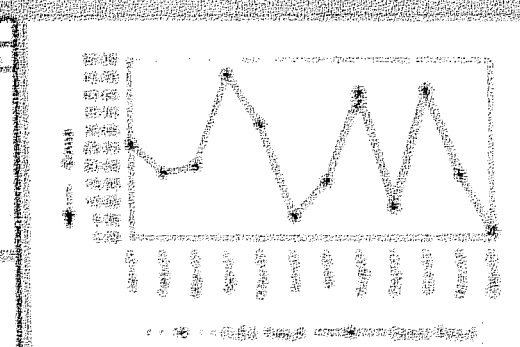
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	10	2	5 00	0 00	145	24	6 04	[illegible]	[illegible]
Feb-01					340	23	14 78		
Mar-01					108	18	6 00		
Apr-01	33	3	11 00	0 00	517	18	28 72	[illegible]	[illegible]
May-01	3	1	3 00		345	14	24 86	[illegible]	[illegible]
Jun-01	3	2	1 50	0 71	220	13	16 92	[illegible]	[illegible]
Jul-01	27	2	13 50	10 61	529	25	21 16	[illegible]	[illegible]
Aug-01	95	5	19 00	15 70	1184	55	21 53	[illegible]	[illegible]
Sep-01	9	1	9 00		816	33	24 73	[illegible]	[illegible]
Oct-01	123	3	41 00	34 56	785	47	16 70	[illegible]	[illegible]
Nov-01	125	4	31 25	26 68	1102	65	16 95	[illegible]	[illegible]
Dec-01	38	4	9 50	0 58	453	37	12 24	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Interval Zone One

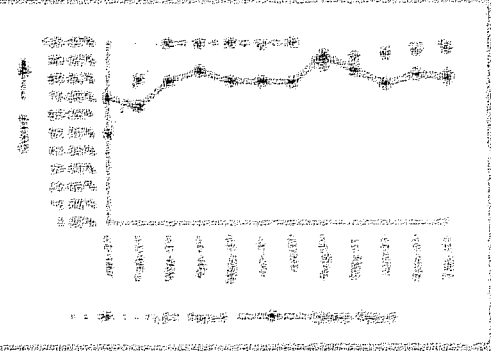
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					263	10	26 30		
Feb-01					292	16	18 25		
Mar-01					253	14	20 21		
Apr-01					460	16	28 00		
May-01					318	10	31 80		
Jun-01					37	6	6 17		
Jul-01					81	5	16 20		
Aug-01	37	1	37 00		410	10	41 00	[illegible]	[illegible]
Sep-01					35	4	8 75		
Oct-01					250	6	41 67		
Nov-01					88	6	14 67		
Dec-01					4	2	2 00		



Checklist #14 - Resale - OSS Installation

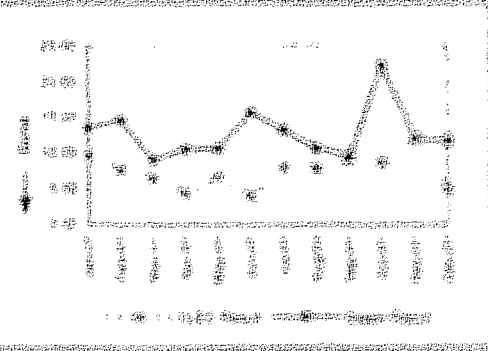
Installation Commitments Met (Percent) (OP-3)- Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	10	20	50 00%	50 00%	107	154	69 48%	[illegible]	[illegible]
Feb-01	20	25	80 00%	40 00%	74	114	64 91%	[illegible]	[illegible]
Mar-01	22	22	100 00%	0 00%	149	189	78 84%	[illegible]	[illegible]
Apr-01	223	224	99 55%	6 67%	174	206	84 47%	[illegible]	[illegible]
May-01	37	37	100 00%	0 00%	122	155	78 71%	[illegible]	[illegible]
Jun-01	61	62	98 39%	12 60%	89	113	78 76%	[illegible]	[illegible]
Jul-01	28	28	100 00%	0 00%	85	109	77 96%	[illegible]	[illegible]
Aug-01	27	31	87 10%	33 52%	161	174	92 53%	[illegible]	[illegible]
Sep-01	12	13	92 31%	26 65%	94	111	84 68%	[illegible]	[illegible]
Oct-01	29	31	93 55%	24 57%	129	167	77 25%	[illegible]	[illegible]
Nov-01	20	21	95 24%	21 30%	103	126	82 10%	[illegible]	[illegible]
Dec-01	27	28	96 43%	18 56%	79	96	80 61%	[illegible]	[illegible]



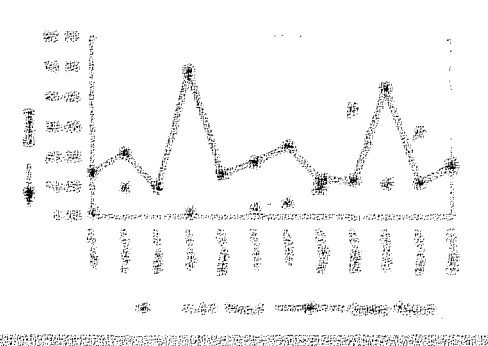
Installation Interval (Average Days) (OP-4)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	194	20	9 70	11 26	1968	146	13 48	[illegible]	[illegible]
Feb-01	193	25	7 72	6 82	1596	109	14 64	[illegible]	[illegible]
Mar-01	144	22	6 55	7 68	1655	182	9 09	[illegible]	[illegible]
Apr-01	986	224	4 40	1 58	2066	198	10 34	[illegible]	[illegible]
May-01	238	35	6 80	6 23	1619	152	10 65	[illegible]	[illegible]
Jun-01	234	57	4 11	1 41	1745	111	15 72	[illegible]	[illegible]
Jul-01	481	60	8 02	7 69	1860	141	13 19	[illegible]	[illegible]
Aug-01	252	32	7 88	5 07	2368	223	10 62	[illegible]	[illegible]
Sep-01	176	19	9 26	16 28	1507	156	9 66	[illegible]	[illegible]
Oct-01	280	32	8 75	11 37	4477	201	22 27	[illegible]	[illegible]
Nov-01	283	23	12 30	19 92	1560	156	11 92	[illegible]	[illegible]
Dec-01	145	29	5 00	5 89	1396	120	11 63	[illegible]	[illegible]



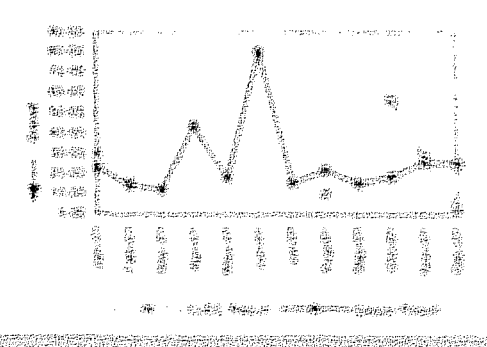
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)– Interval Zone Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	8	7	1 14	0 90	391	28	13 94	[illegible]	[illegible]
Feb-01	40	4	10 00	13 04	499	23	21 70	[illegible]	[illegible]
Mar-01					336	34	9 88		
Apr-01	2	1	2 00		980	20	49 00	[illegible]	[illegible]
May-01					319	22	14 50		
Jun-01	3	1	3 00		280	15	18 67	[illegible]	[illegible]
Jul-01	156	32	4 88	8 78	868	36	24 11	[illegible]	[illegible]
Aug-01	38	4	9 50	9 95	476	38	12 53	[illegible]	[illegible]
Sep-01	73	2	36 50	47 38	377	30	12 57	[illegible]	[illegible]
Oct-01	34	3	11 33	13 65	2996	69	43 42	[illegible]	[illegible]
Nov-01	115	4	28 75	33 44	510	44	11 59	[illegible]	[illegible]
Dec-01	34	2	17 00	15 56	521	30	17 37	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B)– Interval Zone Two

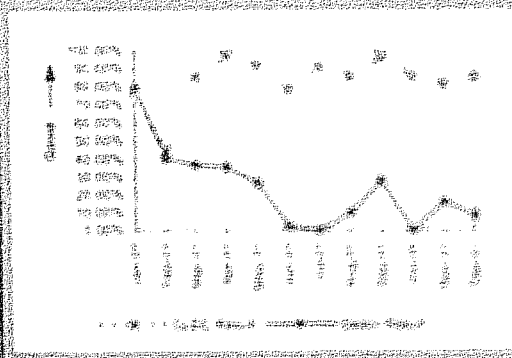
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	91	3	30 33	5 69	485	21	23 10	[illegible]	[illegible]
Feb-01	16	1	16 00		242	17	14 24	[illegible]	[illegible]
Mar-01					74	6	12 33		
Apr-01					528	12	44 00		
May-01					204	11	18 55		
Jun-01					720	8	90 00		
Jul-01					124	8	15 50		
Aug-01	20	2	10 00	7 07	131	6	21 83	[illegible]	[illegible]
Sep-01					154	10	15 40		
Oct-01	56	1	56 00		243	13	18 69	[illegible]	[illegible]
Nov-01	29	1	29 00		313	12	26 08	[illegible]	[illegible]
Dec-01	2	1	2 00		76	3	25 33	[illegible]	[illegible]



Checklist #14 - Resale - DS0 Installation

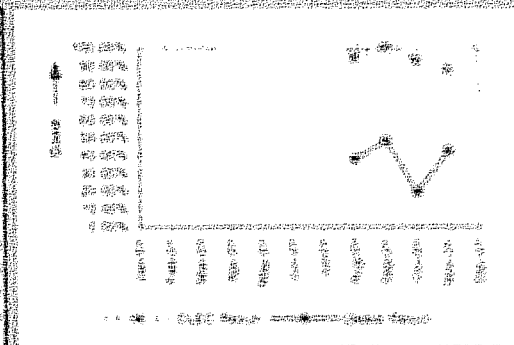
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Pooly Scr
Jan-01	30	39	76 92%	42 13%	1414	1789	79 04%	[illegible]	[illegible]
Feb-01	15	33	45 45%	49 79%	240	592	40 54%	[illegible]	[illegible]
Mar-01	35	41	85 37%	35 34%	242	660	36 67%	[illegible]	[illegible]
Apr-01	163	168	97 02%	16 99%	258	722	35 73%	[illegible]	[illegible]
May-01	158	173	91 33%	28 14%	184	688	26 74%	[illegible]	[illegible]
Jun-01	70	89	78 65%	40 98%	15	579	2 59%	[illegible]	[illegible]
Jul-01	97	107	90 65%	29 11%	0	413	0 00%	N/A	[illegible]
Aug-01	66	77	85 71%	34 99%	47	469	10 02%	[illegible]	[illegible]
Sep-01	46	48	95 83%	19 98%	131	467	28 05%	[illegible]	[illegible]
Oct-01	47	55	85 45%	35 26%	0	433	0 00%	N/A	[illegible]
Nov-01	47	58	81 03%	39 20%	69	436	15 83%	[illegible]	[illegible]
Dec-01	50	59	84 75%	35 95%	28	341	8 21%	[illegible]	[illegible]



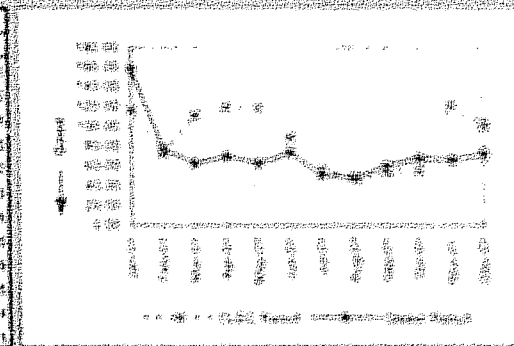
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Pooly Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	73	77	94 81%	22 19%	178	469	37 95%	[illegible]	[illegible]
Sep-01	48	48	100 00%	0 00%	225	467	48 18%	[illegible]	[illegible]
Oct-01	51	55	92 73%	25 97%	83	433	19 17%	[illegible]	[illegible]
Nov-01	51	58	87 93%	32 58%	185	436	42 43%	[illegible]	[illegible]
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

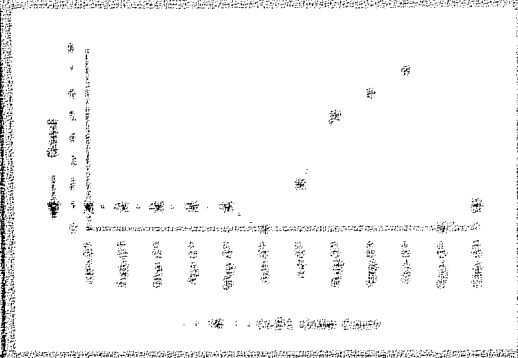
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Pooly Scr
Jan-01	233	2	116 50	130 81	23889	151	158 21	[illegible]	[illegible]
Feb-01	292	4	73 00	130 03	9185	119	77 16	[illegible]	[illegible]
Mar-01	334	3	111 33	155 19	9787	155	63 14	[illegible]	[illegible]
Apr-01	599	5	119 80	157 37	12194	175	69 68	[illegible]	[illegible]
May-01	356	3	118 67	185 73	11658	184	63 36	[illegible]	[illegible]
Jun-01	445	5	89 00	148 51	11520	156	73 85	[illegible]	[illegible]
Jul-01	511	9	56 78	120 09	7022	137	51 26	[illegible]	[illegible]
Aug-01	681	14	48 64	102 82	9325	195	47 82	[illegible]	[illegible]
Sep-01	760	14	54 29	106 71	10134	168	60 32	[illegible]	[illegible]
Oct-01	772	14	55 14	113 49	10683	158	67 61	[illegible]	[illegible]
Nov-01	607	5	121 40	192 79	12079	183	66 01	[illegible]	[illegible]
Dec-01	710	7	101 43	171 38	12652	176	71 89	[illegible]	[illegible]



Checklist #14 - Resale - DS0 Installation

Count of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)

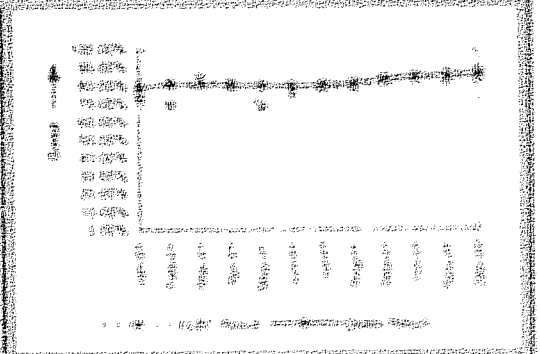
Date	CLEC Order Count
Jan-01	1
Feb-01	1
Mar-01	1
Apr-01	1
May-01	1
Jun-01	1
Jul-01	2
Aug-01	3
Sep-01	5
Oct-01	7
Nov-01	9
Dec-01	11



Checklist #14 - Resale - DSL Report

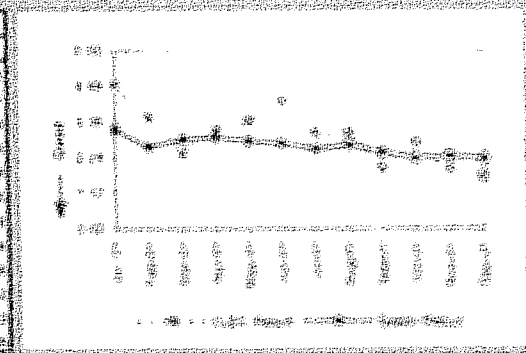
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Prob Sco
Jan-01	46	63	73 02%	44 39%	3146	3959	79 47%	[illegible]	[illegible]
Feb-01	39	56	69 64%	45 98%	2870	3544	80 96%	[illegible]	[illegible]
Mar-01	47	56	83 93%	36 73%	3264	4056	80 47%	[illegible]	[illegible]
Apr-01	33	41	80 49%	39 63%	3152	3922	80 37%	[illegible]	[illegible]
May-01	35	51	68 63%	46 40%	3319	4154	79 90%	[illegible]	[illegible]
Jun-01	43	57	75 44%	43 05%	3433	4312	79 62%	[illegible]	[illegible]
Jul-01	49	62	79 03%	40 71%	3165	3972	80 19%	[illegible]	[illegible]
Aug-01	42	53	79 25%	40 56%	3441	4278	80 43%	[illegible]	[illegible]
Sep-01	23	28	82 14%	38 30%	2605	3142	82 94%	[illegible]	[illegible]
Oct-01	30	36	83 33%	37 27%	3313	3913	84 67%	[illegible]	[illegible]
Nov-01	29	35	82 86%	37 69%	2646	3114	84 97%	[illegible]	[illegible]
Dec-01	16	19	84 21%	36 46%	2468	2873	85 96%	[illegible]	[illegible]



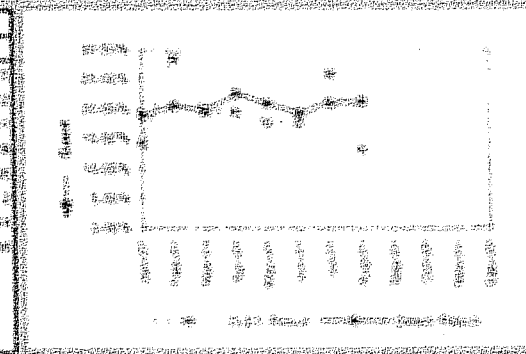
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Prob Sco
Jan-01	305 29	63	4 51	12 33	13299 15	3959	[illegible]	[illegible]	[illegible]
Feb-01	210 31	56	3 46	5 11	9750 26	3544	[illegible]	[illegible]	[illegible]
Mar-01	142 24	56	2 33	4 33	12135 41	4056	[illegible]	[illegible]	[illegible]
Apr-01	135 55	41	3 19	6 07	12042 21	3922	[illegible]	[illegible]	[illegible]
May-01	187 24	51	3 40	4 07	12233 51	4154	[illegible]	[illegible]	[illegible]
Jun-01	244 42	57	4 18	8 36	12351 52	4312	[illegible]	[illegible]	[illegible]
Jul-01	200 33	62	3 14	6 18	10675 37	3972	[illegible]	[illegible]	[illegible]
Aug-01	169 26	53	3 12	4 40	11843 53	4278	[illegible]	[illegible]	[illegible]
Sep-01	57 22	28	2 03	2 09	8076 03	3142	[illegible]	[illegible]	[illegible]
Oct-01	104 23	36	2 54	5 02	9184 48	3913	[illegible]	[illegible]	[illegible]
Nov-01	69 19	35	1 59	2 05	7576 05	3114	[illegible]	[illegible]	[illegible]
Dec-01	32:57	19	1:44	1 42	6724 48	2873	[illegible]	[illegible]	[illegible]



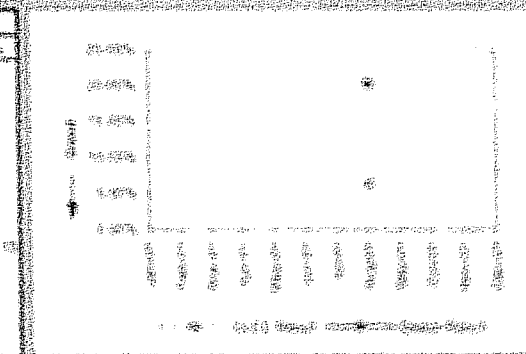
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Prob Sco
Jan-01	9	63	14 29%	34 99%	755	3959	19 07%	[illegible]	[illegible]
Feb-01	16	56	28 57%	45 18%	726	3544	20 48%	[illegible]	[illegible]
Mar-01	11	56	19 64%	39 73%	802	4056	19 77%	[illegible]	[illegible]
Apr-01	8	41	19 51%	39 63%	883	3922	22 51%	[illegible]	[illegible]
May-01	9	51	17 65%	38 12%	869	4154	20 92%	[illegible]	[illegible]
Jun-01	10	57	17 54%	38 03%	833	4312	19 32%	[illegible]	[illegible]
Jul-01	16	62	25 81%	43 76%	833	3972	20 97%	[illegible]	[illegible]
Aug-01	7	53	13 21%	33 86%	906	4278	21 18%	[illegible]	[illegible]
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone One

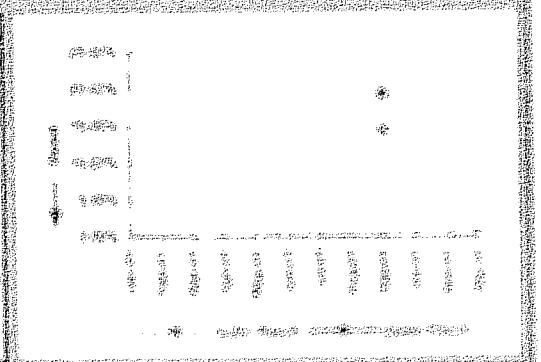
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Prob Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2	31	6 45%	24 57%	604	2989	20 21%	[illegible]	[illegible]
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 [illegible]

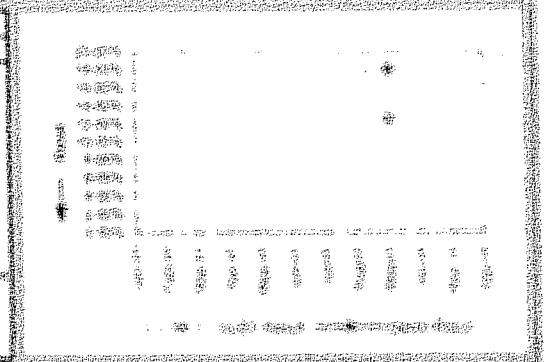
Repair Repeat Report Rate (Percent) (MR-1) – [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	4	28	14.29%	34.99%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									
Nov-01									
Dec-01									



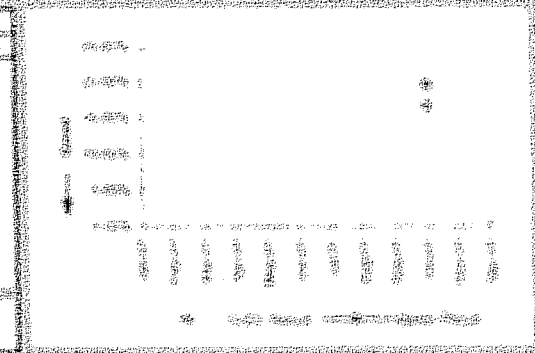
Repair Repeat Report Rate (Percent) (MR-1) – [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	2	16	12.50%	33.07%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									
Nov-01									
Dec-01									



Repair Repeat Report Rate (Percent) (MR-1) – [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	6	36	16.67%	37.27%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01									

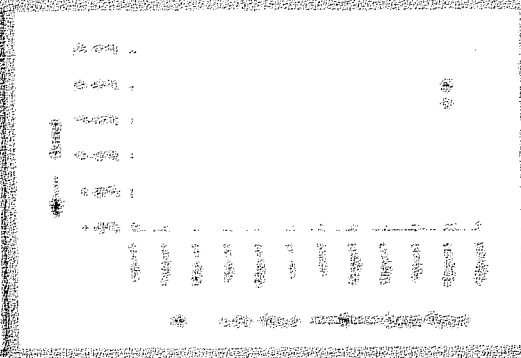


Repair Repeat Report Rate (Percent) (MR-1) – [illegible]

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev	Qwest Num	Qwest Denom	Qwest Result	Std Dev	[illegible]
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	3	19	15.79%	36.46%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01									

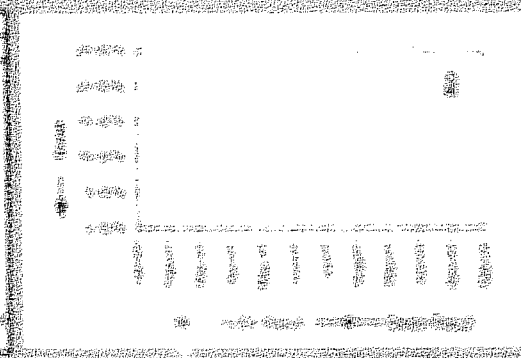
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01	6	35	17.14%	37.69%	[illegible]
Dec-01					



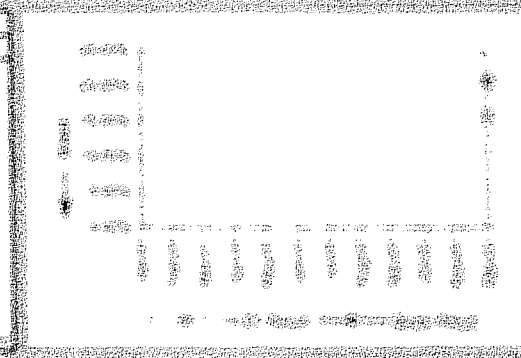
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01	4	19	21.05%	40.77%	[illegible]
Dec-01					



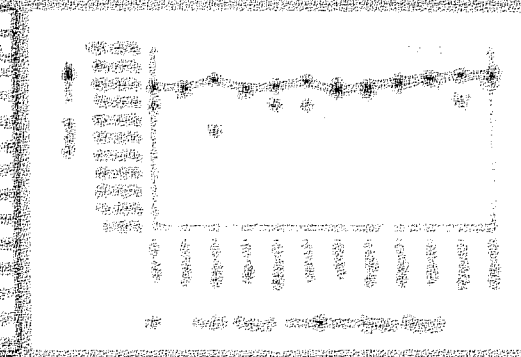
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					
Oct-01					
Nov-01					
Dec-01	3	19	15.79%	36.46%	[illegible]



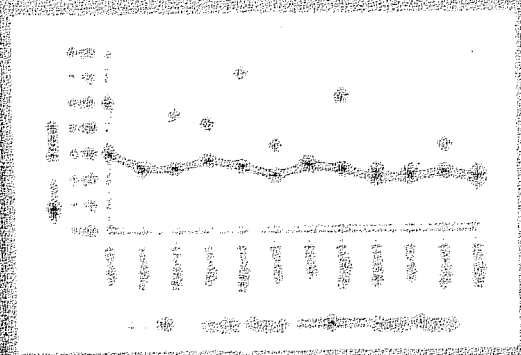
All Troubles Cleared within 4 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01	22	32	68.75%	46.35%	[illegible]
Feb-01	33	43	76.74%	42.35%	[illegible]
Mar-01	13	24	54.17%	49.83%	[illegible]
Apr-01	26	34	76.47%	42.43%	[illegible]
May-01	27	39	69.23%	46.54%	[illegible]
Jun-01	38	55	69.09%	46.21%	[illegible]
Jul-01	35	43	81.40%	38.91%	[illegible]
Aug-01	38	50	76.00%	43.71%	[illegible]
Sep-01	27	34	79.41%	40.43%	[illegible]
Oct-01	26	31	83.87%	36.78%	[illegible]
Nov-01	22	31	70.97%	45.39%	[illegible]
Dec-01	30	36	83.33%	37.27%	[illegible]



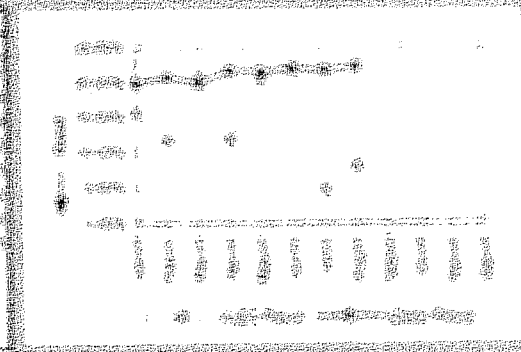
Mean Time to Restore

Date	CLEC Num	CLEC Dem	CLEC Rep	[illegible]
Jan-01	191:20	32	[illegible]	[illegible]
Feb-01	118:02	43	[illegible]	[illegible]
Mar-01	129:18	24	[illegible]	[illegible]
Apr-01	168:52	34	[illegible]	[illegible]
May-01	287:35	39	[illegible]	[illegible]
Jun-01	215:37	55	[illegible]	[illegible]
Jul-01	132:51	43	[illegible]	[illegible]
Aug-01	312:51	50	[illegible]	[illegible]
Sep-01	95:48	34	[illegible]	[illegible]
Oct-01	53:22	31	[illegible]	[illegible]
Nov-01	120:42	31	[illegible]	[illegible]
Dec-01	89:01	36	[illegible]	[illegible]



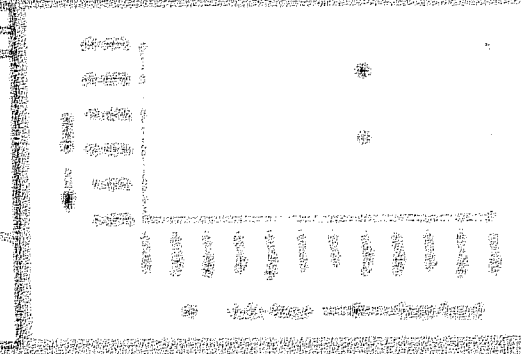
Repair Repeat Report Rate

Date	CLEC Num	CLEC Dem	CLEC Rate	[illegible]
Jan-01	5	32	15.63%	[illegible]
Feb-01	5	43	11.63%	[illegible]
Mar-01	5	24	20.83%	[illegible]
Apr-01	4	34	11.76%	[illegible]
May-01	8	39	20.51%	[illegible]
Jun-01	12	55	21.82%	[illegible]
Jul-01	2	43	4.65%	[illegible]
Aug-01	4	50	8.00%	[illegible]
Sep-01				
Oct-01				
Nov-01				
Dec-01				



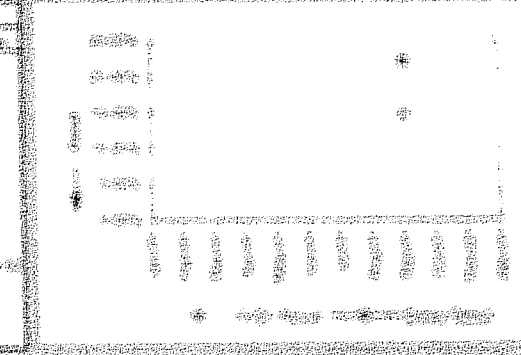
Repair Repeat Report Rate

Date	CLEC Num	CLEC Dem	CLEC Rate	[illegible]
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	3	26	11.54%	[illegible]
Sep-01				
Oct-01				
Nov-01				
Dec-01				



Repair Repeat Report Rate

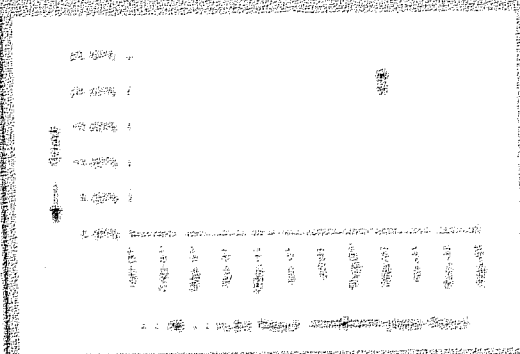
Date	CLEC Num	CLEC Dem	CLEC Rate	[illegible]
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	5	34	14.71%	[illegible]
Oct-01				
Nov-01				
Dec-01				



Checklist #14 - Resale - DSS Report

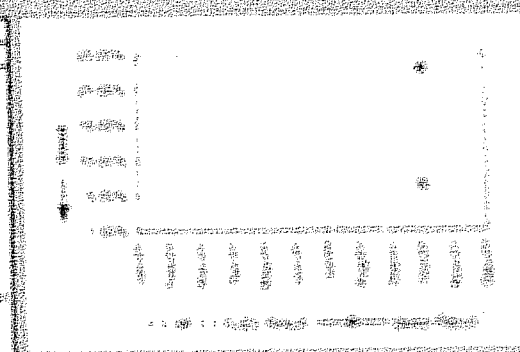
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Most Z Scr	Pareto Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	3	15	20.00%	40.00%	385	1763	21.84%	0.11	[illegible]
Oct-01									
Nov-01									
Dec-01									



Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Most Z Scr	Pareto Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	2	31	6.45%	24.57%	639	2799	22.83%	2.19	[illegible]
Nov-01									
Dec-01									

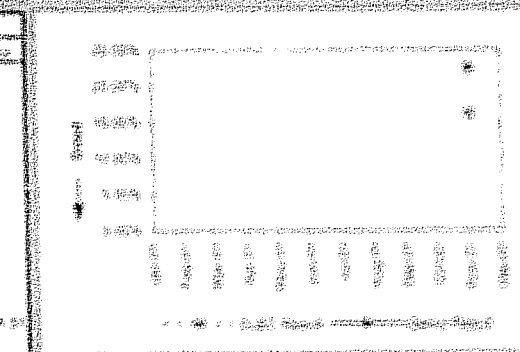


Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Most Z Scr	Pareto Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	1	15	6.67%	24.94%	402	1828	21.99%	1.43	[illegible]
Nov-01									
Dec-01									

Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

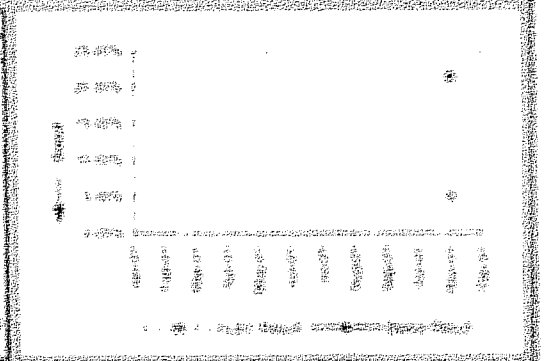
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Most Z Scr	Pareto Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	5	31	16.13%	36.78%	479	2138	22.40%	-0.83	[illegible]
Dec-01									



Checklist #14 - Resale - [illegible]

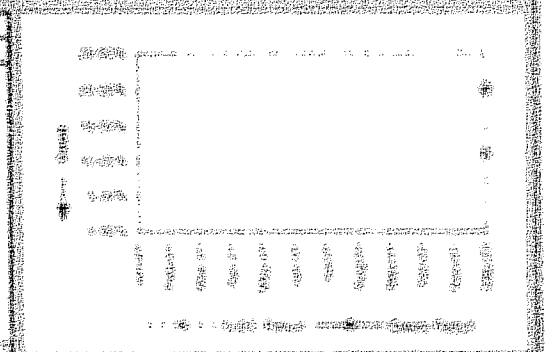
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sig
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	1	20	5 00%	21 79%	257	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



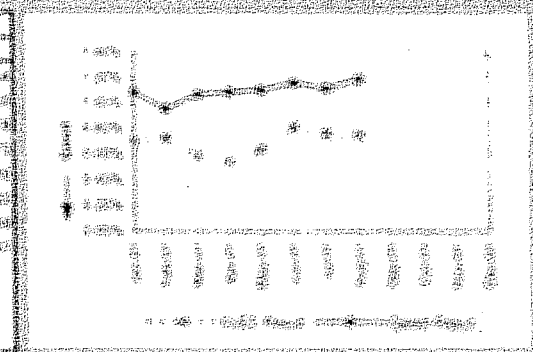
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sig
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	4	36	11 11%	31 43%	421	[illegible]	[illegible]	[illegible]	[illegible]



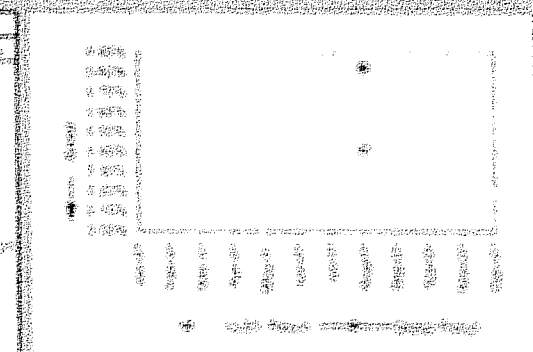
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sig
Jan-01	95	13413	0 71%	8 39%	6828	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	99	13626	0 73%	8 49%	6992	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	80	13612	0 59%	7 64%	6651	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	75	13844	0 54%	7 34%	7075	[illegible]	[illegible]	[illegible]	[illegible]
May-01	90	14024	0 64%	7 99%	7221	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	112	13804	0 81%	8 97%	7676	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	105	13798	0 76%	8 69%	7394	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	103	13745	0 75%	8 62%	7966	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

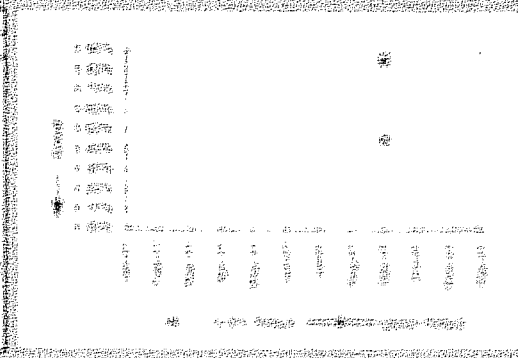
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sig
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	57	13745	0 41%	6 43%	5531	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01									
Oct-01									
Nov-01									
Dec-01									



Checklist #14 - Resale - [illegible]

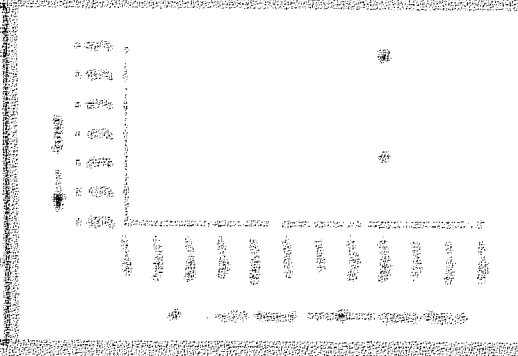
Trouble Rate (Percent) (MR-8 ← Interval Zone One and Two)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	62	13652	0.45%	6.72%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									
Nov-01									
Dec-01									



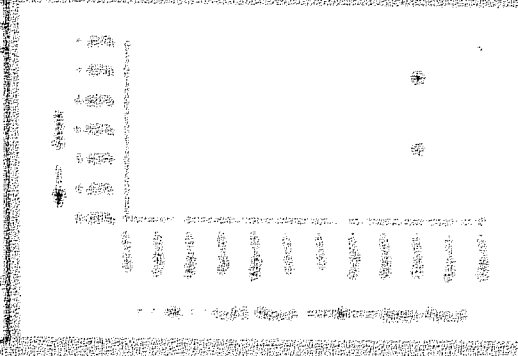
Trouble Rate (Percent) (MR-8* ← Interval Zone One and Two)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	31	13652	0.23%	4.76%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01									
Nov-01									
Dec-01									



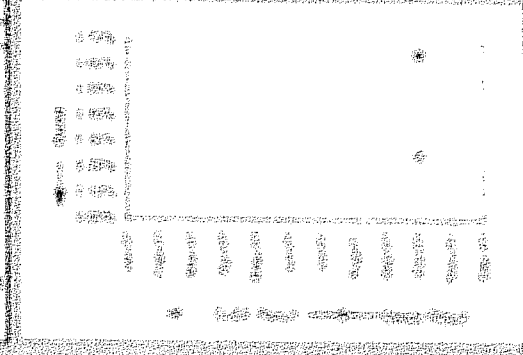
Trouble Rate (Percent) (MR-8 ← Interval Zone One and Two)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	67	13606	0.49%	7.00%	6712	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01									



Trouble Rate (Percent) (MR-8* ← Interval Zone One and Two)

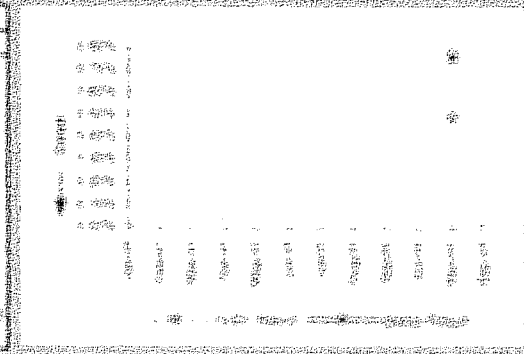
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Prob Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01	34	13606	0.25%	4.99%	4426	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01									
Dec-01									



Checklist #14 - Resale - OSS Maintenance

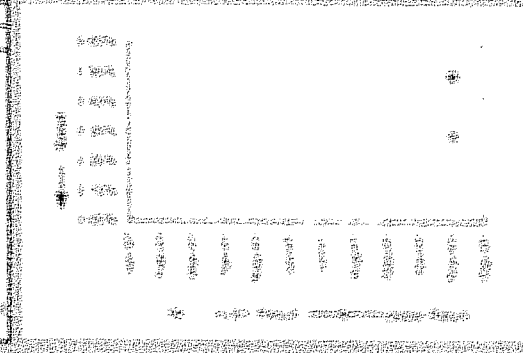
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Prob Z Sc
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	66	13465	0 49%	6 98%	5232	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



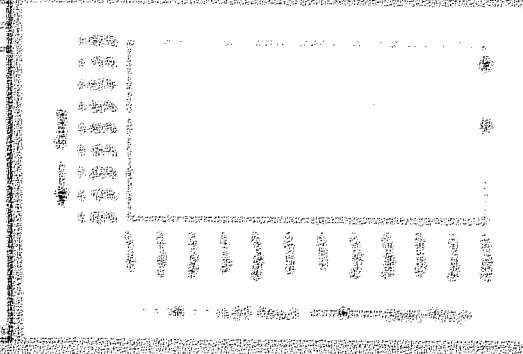
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Prob Z Sc
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01	39	13465	0 29%	5 27%	3400	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



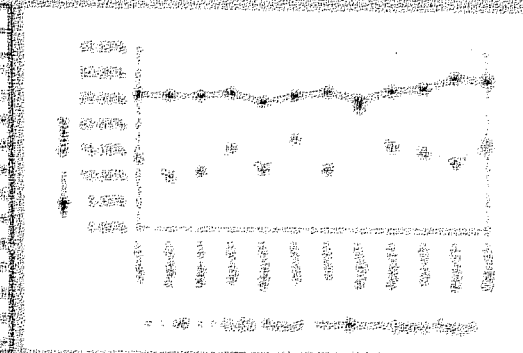
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Prob Z Sc
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									
Oct-01									
Nov-01									
Dec-01	55	12869	0 43%	6 52%	4911	[illegible]	[illegible]	[illegible]	[illegible]



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

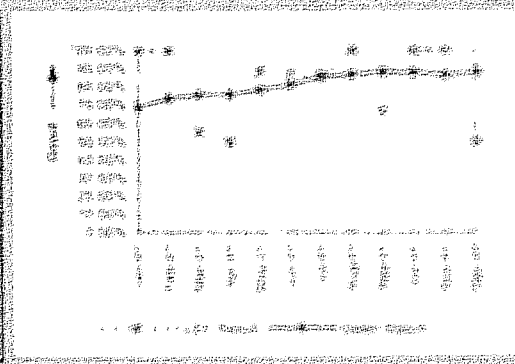
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Std Dev	Prob Z Sc
Jan-01	15	110	13 64%	34 32%	2420	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	11	110	10 00%	30 00%	2135	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	10	90	11 11%	31 43%	2397	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	14	89	15 73%	36 41%	2545	[illegible]	[illegible]	[illegible]	[illegible]
May-01	12	102	11 76%	32 22%	2379	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	24	136	17 65%	38 12%	2758	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	14	119	11 76%	32 22%	2706	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	32	135	23 70%	42 53%	2719	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	12	74	16 22%	36 86%	2124	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	12	79	15 19%	35 85%	2562	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	10	76	13 16%	33 80%	2214	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	11	66	16 67%	37 27%	2039	[illegible]	[illegible]	[illegible]	[illegible]



Checklist #14 - Resale - DS1 Installation

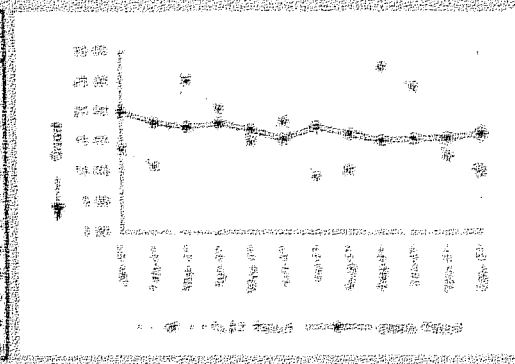
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	3	3	100 00%	0 00%	2187	3165	69 10%	[illegible]	[illegible]
Feb-01	7	7	100 00%	0 00%	2338	3175	73 64%	[illegible]	[illegible]
Mar-01	5	9	55 56%	49 69%	2883	3815	75 57%	[illegible]	[illegible]
Apr-01	2	4	50 00%	50 00%	2765	3649	75 77%	[illegible]	[illegible]
May-01	8	9	88 89%	31 43%	2269	2901	78 21%	[illegible]	[illegible]
Jun-01	7	8	87 50%	33 07%	2591	3195	81 10%	[illegible]	[illegible]
Jul-01	6	7	85 71%	34 99%	2516	2944	85 46%	[illegible]	[illegible]
Aug-01	5	5	100 00%	0 00%	2963	3432	86 33%	[illegible]	[illegible]
Sep-01	2	3	66 67%	47 14%	2862	3251	88 03%	[illegible]	[illegible]
Oct-01	2	2	100 00%	0 00%	3120	3571	87 37%	[illegible]	[illegible]
Nov-01	1	1	100 00%	0 00%	2809	3258	86 22%	[illegible]	[illegible]
Dec-01	1	2	50 00%	50 00%	2618	2986	87 68%	[illegible]	[illegible]



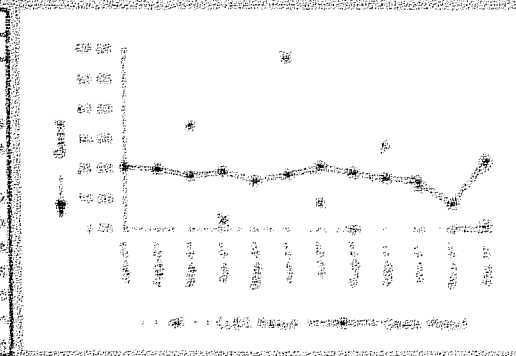
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	41	3	13 67	8 08	62646	3144	19 93	[illegible]	[illegible]
Feb-01	76	7	10 86	4 67	56607	3147	18 05	[illegible]	[illegible]
Mar-01	228	9	25 33	26 82	65606	3783	17 34	[illegible]	[illegible]
Apr-01	82	4	20 50	17 52	65405	3627	18 03	[illegible]	[illegible]
May-01	135	9	15 00	30 20	48583	2862	16 98	[illegible]	[illegible]
Jun-01	147	8	18 38	23 69	48632	3173	15 33	[illegible]	[illegible]
Jul-01	64	7	9 14	8 43	73537	4247	17 32	[illegible]	[illegible]
Aug-01	72	7	10 29	6 87	77129	4740	16 27	[illegible]	[illegible]
Sep-01	137	5	27 40	18 77	67601	4451	15 06	[illegible]	[illegible]
Oct-01	193	8	24 12	17 39	80425	5208	15 44	[illegible]	[illegible]
Nov-01	25	2	12 50	2 12	69779	4515	15 45	[illegible]	[illegible]
Dec-01	20	2	10 00	4 24	63701	3935	16 19	[illegible]	[illegible]



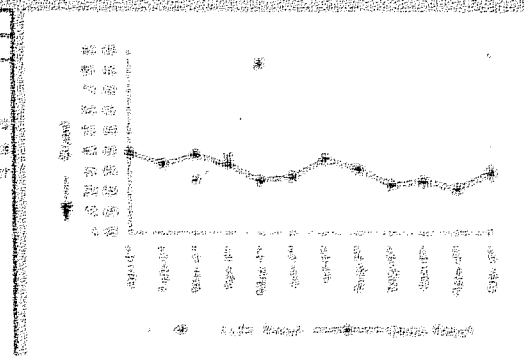
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					13093	627	20 88		
Feb-01					11165	554	20 15		
Mar-01	104	3	34 67	23 09	11724	656	17 87	[illegible]	[illegible]
Apr-01	3	1	3 00		12579	648	19 41	[illegible]	[illegible]
May-01					6631	423	15 68		
Jun-01	57	1	57 00		7788	425	18 32	[illegible]	[illegible]
Jul-01	27	3	9 00	3 46	17202	820	20 98	[illegible]	[illegible]
Aug-01	0	1	0 00		15798	833	18 97	[illegible]	[illegible]
Sep-01	56	2	28 00	11 31	12179	[illegible]	17 11	[illegible]	[illegible]
Oct-01	113	8	14 12	14 99	14313	896	15 97	[illegible]	[illegible]
Nov-01	0	1	0 00		13363	1598	8 36	[illegible]	[illegible]
Dec-01	1	1	1 00		13618	599	22 73	[illegible]	[illegible]



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

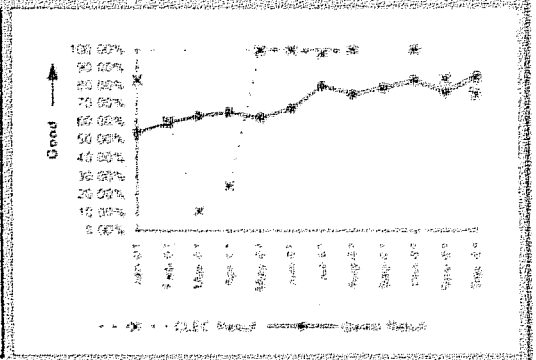
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					13630	351	39 40		
Feb-01					9537	283	34 08		
Mar-01	26	1	26 00		10664	276	38 64	[illegible]	[illegible]
Apr-01	37	1	37 00		7975	236	33 79	[illegible]	[illegible]
May-01	84	1	84 00		5335	209	25 53	[illegible]	[illegible]
Jun-01					4929	179	27 54		
Jul-01					5108	140	36 49		
Aug-01					4147	131	31 66		
Sep-01					2230	95	23 47		
Oct-01					2744	109	25 17		
Nov-01					2965	139	21 33		
Dec-01					2555	87	29 37		



Checklist #14 - Resale - DS1 Installation

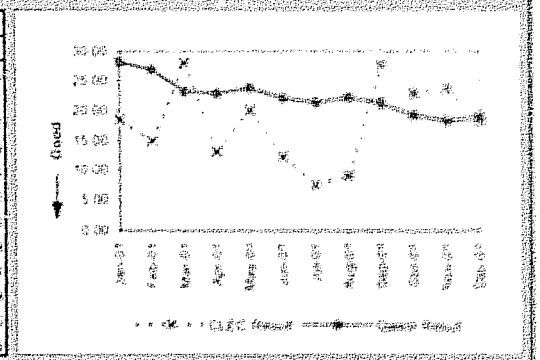
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	5	6	83 33%	37 27%	866	1601	54 22%	-1 43	-1 87
[illegible]	3	5	60 00%	48 99%	911	1535	59 35%	-0 03	-1 02
[illegible]	1	9	11 11%	31 43%	1262	2006	62 91%	3 08	0 87
[illegible]	1	4	25 00%	43 30%	1089	1673	65 09%	1 49	-0 1
[illegible]	15	15	100 00%	0 00%	901	1451	62 10%	-3 01	-2 83
[illegible]	3	3	100 00%	0 00%	1215	1809	67 16%	-1 21	-1 74
[illegible]	47	48	97 92%	14 28%	1317	1652	79 72%	-3 09	-2 82
[illegible]	3	3	100 00%	0 00%	1226	1634	75 03%	-1	1 61
[illegible]					1135	1445	78 55%		
[illegible]	1	1	100 00%	0 00%	1536	1859	82 63%	-0 46	1 28
[illegible]	5	6	83 33%	37 27%	1517	1994	76 08%	-0 42	-1 25
[illegible]	3	4	75 00%	43 30%	1369	1623	84 35%	0 5	-0 7



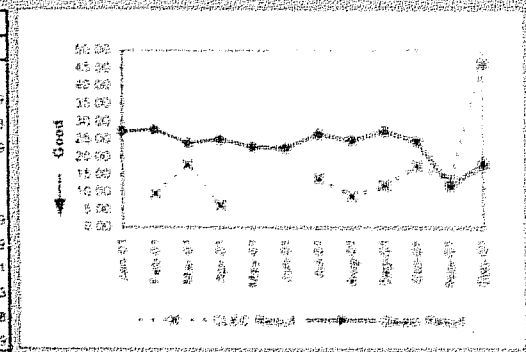
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	93	5	18 60	5 37	44976	1592	28 25	-0 74	-1 45
[illegible]	75	5	15 00	9 41	40794	1515	26 93	-0 93	-1 57
[illegible]	253	9	28 11	21 40	46344	1994	23 24	2 17	0 32
[illegible]	53	4	13 25	8 18	37517	1637	22 92	-0 81	-1 49
[illegible]	282	14	20 14	3 48	34031	1429	23 81	-0 56	-1 34
[illegible]	37	3	12 33	9 24	39557	1791	22 09	-0 79	1 48
[illegible]	76	10	7 60	7 20	52831	2470	21 39	-2 06	-2 26
[illegible]	64	7	9 14	6 79	56821	2553	22 26	-1 47	1 89
[illegible]	111	4	27 75	7 23	44954	2117	21 24	2 2	0 34
[illegible]	69	3	23 00	14 00	51053	2650	19 27	2 46	0 49
[illegible]	196	7	23 71	16 64	50212	2743	18 31	2 07	0 26
[illegible]	241	13	18 54	22 17	43793	2316	18 91	-0 08	-1 05



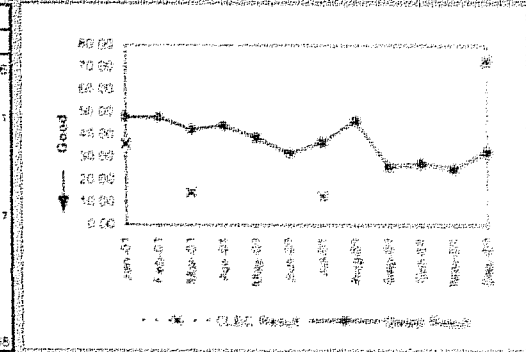
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					13433	491	27 36		
[illegible]	19	2	9 50	0 71	12458	448	27 81	-0 81	-1 49
[illegible]	89	5	17 80	15 35	13334	557	23 94	0 54	-1 33
[illegible]	19	3	6 33	4 62	11880	476	24 96	-1 13	-1 69
[illegible]					9271	405	22 89		
[illegible]					9733	433	22 48		
[illegible]	14	1	14 00		16396	618	26 53	-0 47	-1 29
[illegible]	18	2	9 00	0 00	17937	724	24 77	-0 81	-1 49
[illegible]	36	3	12 00	0 00	15360	560	27 43	-0 68	-1 41
[illegible]	53	3	17 67	19 14	15043	615	24 46	-0 38	-1 23
[illegible]	55	4	13 75	17 73	13683	1149	11 91	1 94	0 18
[illegible]	46	1	46 00		8686	486	17 87	2 29	0 39



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

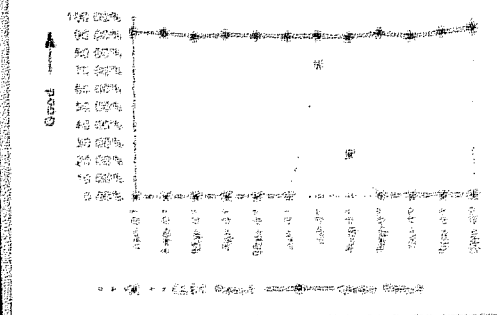
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	36	1	36 00		11543	242	47 70	-0 26	-1 16
[illegible]					8373	176	47 57		
[illegible]	43	3	14 33	6 66	7918	157	42 34	-1 16	1 71
[illegible]					4750	108	43 98		
[illegible]					5643	145	38 92		
[illegible]					5128	161	31 85		
[illegible]	13	1	13 00		3457	94	36 78	-0 78	-1 47
[illegible]					5363	116	46 23		
[illegible]					2089	80	26 11		
[illegible]					2297	84	27 35		
[illegible]					2828	113	25 03		
[illegible]	73	1	73 00		1716	53	32 38	1 51	-0 08



Checklist #14 - Resale - DS1 Installation

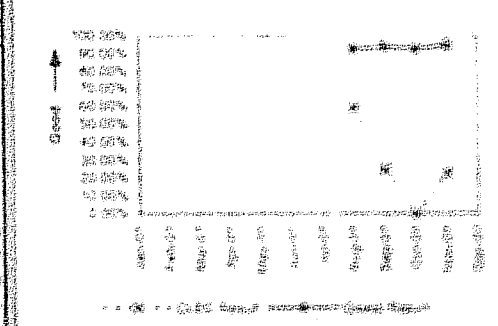
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	[illegible]	15	0 00%	0 00%	6668	7274	91 67%	7 94	3 83
Feb-01	0	22	0 00%	0 00%	6409	7031	91 15%	7 94	3 83
Mar-01	0	28	0 00%	0 00%	6940	7807	88 89%	7 94	3 83
Apr-01	0	20	0 00%	0 00%	7407	8230	90 00%	7 94	3 83
May-01	0	22	0 00%	0 00%	6257	7013	89 22%	7 94	3 83
Jun-01	0	25	0 00%	0 00%	5951	6709	88 70%	7 94	3 83
Jul-01	30	41	73 17%	44 31%	6156	6913	89 05%	2 83	0 72
Aug-01	9	39	23 08%	42 13%	6298	7139	88 22%	7 94	3 83
Sep-01	0	12	0 00%	0 00%	6394	7080	90 31%	7 21	3 38
Oct-01	0	12	0 00%	0 00%	6484	7338	88 35%	6 6	3 2
Nov-01	0	13	0 00%	0 00%	6937	7648	90 70%	7 59	3 61
Dec-01	0	14	0 00%	0 00%	6354	6837	92 94%	7 94	3 83



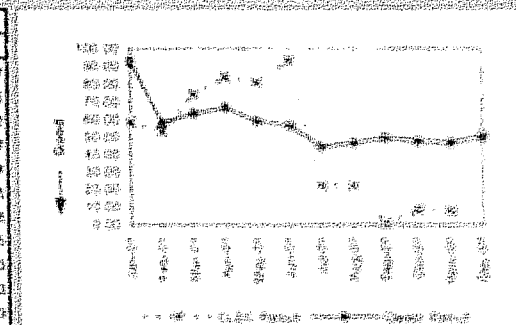
New Service Installation Quality (Percent) (OP-5')-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	23	39	58 97%	49 19%	6596	7139	92 39%	5 76	2 5
Sep-01	3	12	25 00%	43 30%	6625	7080	93 57%	5 93	2 61
Oct-01	0	12	0 00%	0 00%	6758	7338	92 50%	7 62	3 60
Nov-01	3	13	23 08%	42 13%	7210	7646	94 27%	6 3	2 98
Dec-01									



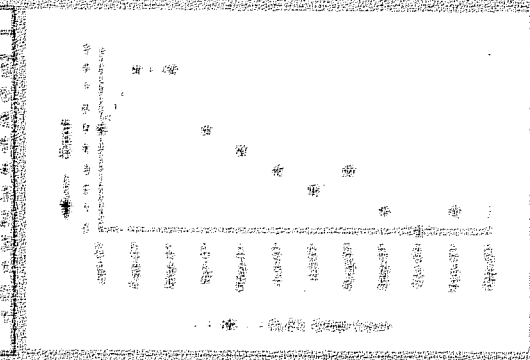
Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	353	6	58 83	35 24	216927	2328	93 18	-1 15	-1 1
Feb-01	533	10	53 30	52 44	153451	2625	58 46	-0 24	-1 15
Mar-01	669	9	74 33	58 99	165598	2604	63 59	1 98	0 2
Apr-01	843	10	84 30	66 15	162165	2421	66 98	2 1	0 27
May-01	568	7	81 14	93 33	118949	1996	59 59	2 03	0 24
Jun-01	467	5	93 40	104 69	108968	1917	56 84	2 23	0 33
Jul-01	45	2	22 50	27 58	70450	1578	44 65	-0 46	1 08
Aug-01	111	5	22 20	25 65	71793	1539	46 66	-0 74	-1 45
Sep-01	2	2	1 00	1 41	72169	1452	49 70	-0 88	-1 03
Oct-01	9	1	9 00		69384	1455	47 69	-0 49	-1 3
Nov-01	8	1	8 00		73319	1564	46 88	-0 46	-1 25
Dec-01					77337	1535	50 38		



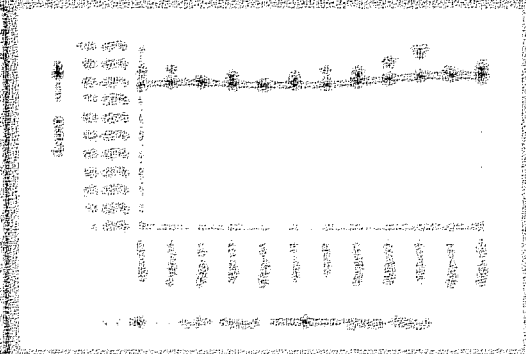
Checklist #14 - Resale - DS1 Installation

Count of Pending Orders Delayed for Facilities Reasons DS1 (OP-15B)	
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	



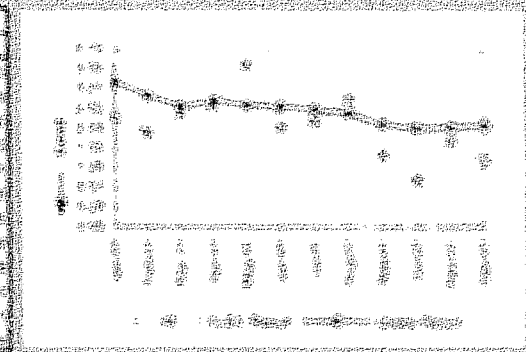
All Troubles Cleared within 4 hours (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01	114	133	85 71%	34 99%	[illegible]
Feb-01	94	108	87 04%	33 59%	[illegible]
Mar-01	145	179	81 01%	39 23%	[illegible]
Apr-01	153	182	84 07%	36 60%	[illegible]
May-01	119	151	78 81%	40 87%	[illegible]
Jun-01	145	172	84 30%	36 35%	[illegible]
Jul-01	93	107	86 92%	33 72%	[illegible]
Aug-01	140	163	85 89%	34 81%	[illegible]
Sep-01	88	96	91 67%	27 64%	[illegible]
Oct-01	100	104	96 15%	19 23%	[illegible]
Nov-01	137	161	85 09%	35 62%	[illegible]
Dec-01	84	95	88 42%	32 00%	[illegible]



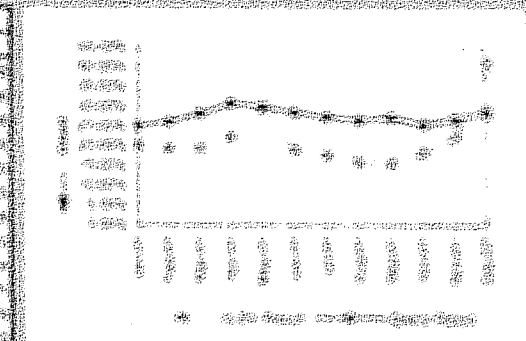
Mean Time to Restore (Hours Minutes) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01	355 35	133	2 40	6 44	[illegible]
Feb-01	248:47	108	2 18	3 36	[illegible]
Mar-01	490:56	179	2 45	3 56	[illegible]
Apr-01	540:31	182	2 58	5 43	[illegible]
May-01	593:04	151	3 56	8 52	[illegible]
Jun-01	417 00	172	2 25	5 02	[illegible]
Jul-01	274:12	107	2 34	4 32	[illegible]
Aug-01	508 50	163	3 07	9 34	[illegible]
Sep-01	165:44	96	1 44	3 00	[illegible]
Oct-01	118 17	104	1 06	1 59	[illegible]
Nov-01	335:29	161	2 05	2 51	[illegible]
Dec-01	151:49	95	1 36	2 20	[illegible]



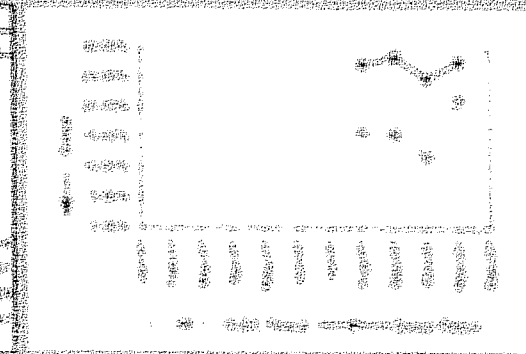
Repair Repeat Report Rate (Percent) [illegible]

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01	27	133	20 30%	40 22%	[illegible]
Feb-01	21	108	19 44%	39 58%	[illegible]
Mar-01	35	179	19 55%	39 66%	[illegible]
Apr-01	41	182	22 53%	41 78%	[illegible]
May-01	45	151	29 80%	45 74%	[illegible]
Jun-01	33	172	19 19%	39 38%	[illegible]
Jul-01	19	107	17 76%	38 23%	[illegible]
Aug-01	26	163	15 95%	36 62%	[illegible]
Sep-01	15	96	15 63%	36 31%	[illegible]
Oct-01	19	104	18 27%	38 64%	[illegible]
Nov-01	36	161	22 36%	41 67%	[illegible]
Dec-01	39	95	41 05%	49 19%	[illegible]



Repair Repeat Report Rate (Percent) [illegible]

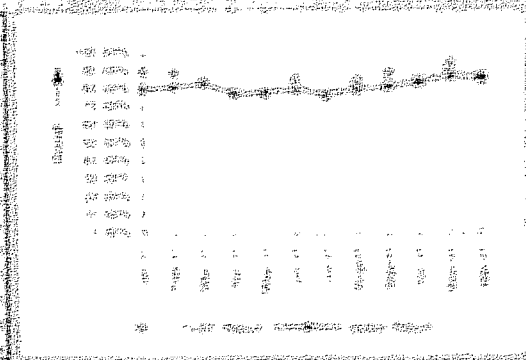
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	[illegible]
Jan-01					
Feb-01					
Mar-01					
Apr-01					
May-01					
Jun-01					
Jul-01					
Aug-01	16	101	15 84%	36 51%	[illegible]
Sep-01	9	58	15 52%	36 21%	[illegible]
Oct-01	6	51	11 76%	32 22%	[illegible]
Nov-01	22	104	21 15%	40 84%	[illegible]
Dec-01					



Checklist #14 - Report - 271 Report

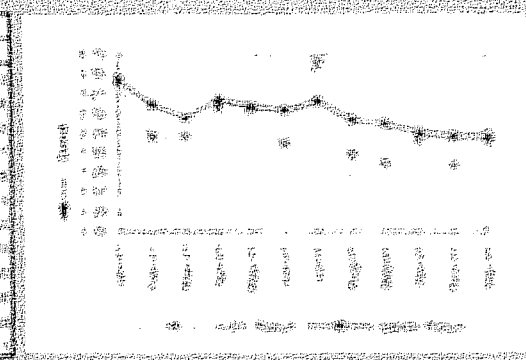
All Troubles Cleared within 4 hours (Percent) (MR-5 - Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Diffs Sig
Jan-01	50	56	89 29%	30 93%	1534	1926	[illegible]	[illegible]	[illegible]
Feb-01	61	69	88 41%	32 02%	1543	1914	[illegible]	[illegible]	[illegible]
Mar-01	64	76	84 21%	36 46%	1657	2249	[illegible]	[illegible]	[illegible]
Apr-01	46	60	76 67%	42 30%	1924	2604	[illegible]	[illegible]	[illegible]
May-01	59	77	76 62%	42 32%	1685	2429	[illegible]	[illegible]	[illegible]
Jun-01	73	85	85 88%	34 82%	2027	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	56	75	74 67%	43 49%	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	85	100	85 00%	35 71%	2768	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	47	53	88 68%	31 68%	1684	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	66	79	83 54%	37 08%	1864	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	46	49	93 88%	23 97%	1726	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	48	56	85 71%	34 99%	1468	[illegible]	[illegible]	[illegible]	[illegible]



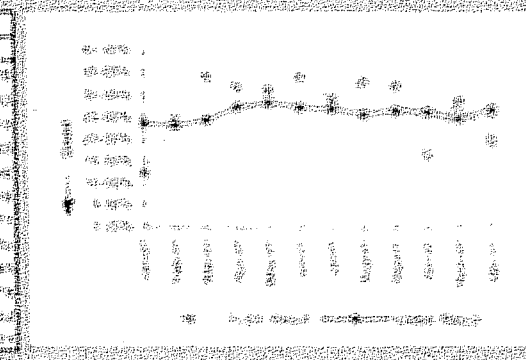
Mean Time to Restore (Hours Minutes) (MR-6 - Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Diffs Sig
Jan-01	203 34	56	3 38	13 07	7165 17	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	160 06	69	2 19	3 01	5032 06	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	176 30	76	2 19	3 24	6275 33	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	182 36	60	3 03	4 20	8094 46	[illegible]	[illegible]	[illegible]	[illegible]
May-01	229 33	77	2 59	5 02	7423 10	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	181 17	85	2 08	2 45	7543 00	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	307 22	75	4 06	10 07	8924 17	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	186 36	100	1 52	2 50	7672 43	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	87 25	53	1 39	2 05	5430 33	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	175 46	79	2 13	3 01	5384 11	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	78 00	49	1 36	2 02	4584 21	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	123 04	56	2 12	2 09	3914 24	[illegible]	[illegible]	[illegible]	[illegible]



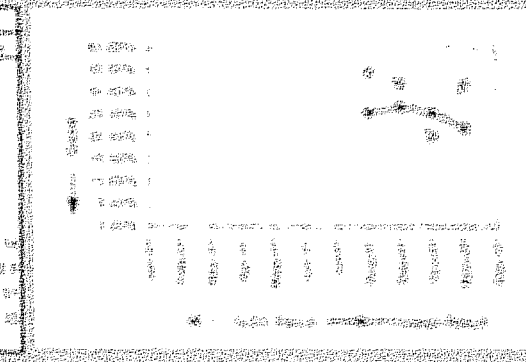
Repair Repeat Report Rate (Percent) (MR-7 - Interval Zone Two)

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Diffs Sig
Jan-01	7	56	12 50%	33 07%	454	[illegible]	[illegible]	[illegible]	[illegible]
Feb-01	17	69	24 64%	43 09%	446	[illegible]	[illegible]	[illegible]	[illegible]
Mar-01	26	76	34 21%	47 44%	549	[illegible]	[illegible]	[illegible]	[illegible]
Apr-01	19	60	31 67%	46 52%	686	[illegible]	[illegible]	[illegible]	[illegible]
May-01	24	77	31 17%	46 32%	688	[illegible]	[illegible]	[illegible]	[illegible]
Jun-01	29	85	34 12%	47 41%	702	[illegible]	[illegible]	[illegible]	[illegible]
Jul-01	22	75	29 33%	45 53%	753	[illegible]	[illegible]	[illegible]	[illegible]
Aug-01	33	100	33 00%	47 02%	744	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	17	53	32 08%	46 68%	550	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	13	79	16 46%	37 08%	567	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	14	49	28 57%	45 18%	493	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01	11	56	19 64%	39 73%	458	[illegible]	[illegible]	[illegible]	[illegible]



Repair Repeat Report Rate (Percent) (MR-7 - Interval Zone Two)

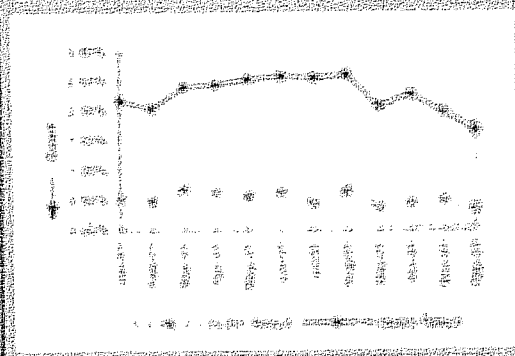
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Std Dev	Diffs Sig
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	17	49	34 69%	47 60%	481	[illegible]	[illegible]	[illegible]	[illegible]
Sep-01	9	28	32 14%	46 70%	361	[illegible]	[illegible]	[illegible]	[illegible]
Oct-01	9	45	20 00%	40 00%	349	[illegible]	[illegible]	[illegible]	[illegible]
Nov-01	7	22	31 82%	46 58%	262	[illegible]	[illegible]	[illegible]	[illegible]
Dec-01									



Checklist #14 - Resale - DS1 Repair

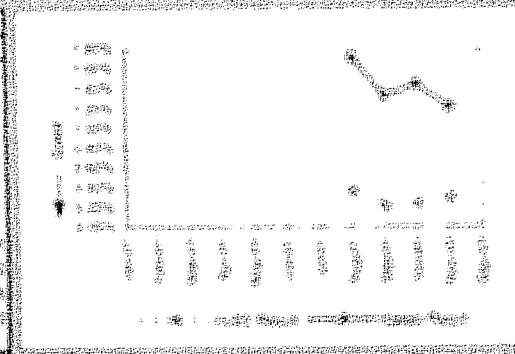
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	189	35936	0.53%	7.23%	6341	292643	2.17%	[illegible]	[illegible]
Feb-01	177	36655	0.48%	6.93%	6001	296565	2.02%	[illegible]	[illegible]
Mar-01	255	37271	0.68%	8.24%	7196	300021	2.40%	[illegible]	[illegible]
Apr-01	242	38882	0.62%	7.86%	7393	304257	2.43%	[illegible]	[illegible]
May-01	228	39788	0.57%	7.53%	7732	306364	2.52%	[illegible]	[illegible]
Jun-01	257	40952	0.63%	7.90%	7934	309003	2.57%	[illegible]	[illegible]
Jul-01	182	41808	0.44%	6.58%	7878	310507	2.54%	[illegible]	[illegible]
Aug-01	263	40848	0.64%	8.00%	8122	312764	2.60%	[illegible]	[illegible]
Sep-01	149	40973	0.36%	6.02%	6447	314738	2.05%	[illegible]	[illegible]
Oct-01	183	41721	0.44%	6.61%	7120	315764	2.25%	[illegible]	[illegible]
Nov-01	210	42644	0.49%	7.00%	6182	318019	1.94%	[illegible]	[illegible]
Dec-01	151	43582	0.35%	5.88%	5280	320210	1.65%	[illegible]	[illegible]



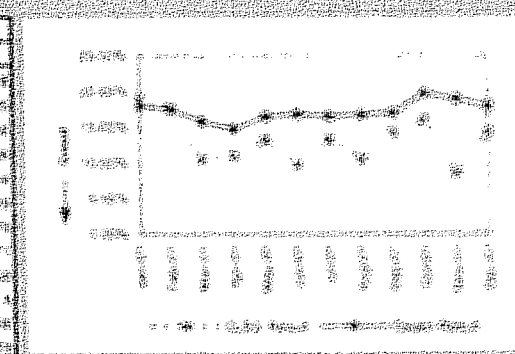
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	150	40848	0.37%	6.05%	5317	312764	1.70%	[illegible]	[illegible]
Sep-01	86	40973	0.21%	4.58%	4188	314738	1.33%	[illegible]	[illegible]
Oct-01	96	41721	0.23%	4.79%	4551	315764	1.44%	[illegible]	[illegible]
Nov-01	126	42644	0.30%	5.43%	3875	318019	1.22%	[illegible]	[illegible]
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

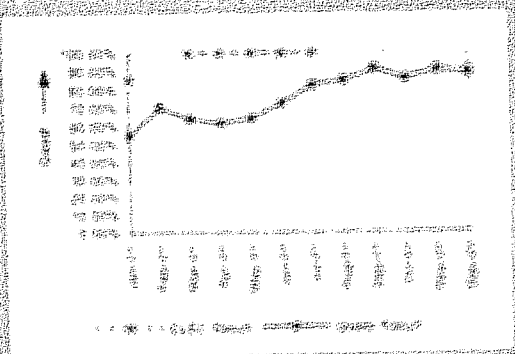
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	44	233	18.88%	39.14%	1391	7732	17.99%	[illegible]	[illegible]
Feb-01	38	215	17.67%	38.15%	1275	7276	17.52%	[illegible]	[illegible]
Mar-01	30	285	10.53%	30.69%	1352	8548	15.82%	[illegible]	[illegible]
Apr-01	30	272	11.03%	31.33%	1289	8682	14.85%	[illegible]	[illegible]
May-01	35	263	13.31%	33.97%	1530	9262	16.52%	[illegible]	[illegible]
Jun-01	28	285	9.82%	29.76%	1606	9540	16.83%	[illegible]	[illegible]
Jul-01	28	210	13.33%	33.99%	1560	9438	16.53%	[illegible]	[illegible]
Aug-01	31	294	10.54%	30.71%	1635	9757	16.76%	[illegible]	[illegible]
Sep-01	25	174	14.37%	35.08%	1321	7768	17.01%	[illegible]	[illegible]
Oct-01	35	218	16.06%	36.71%	1740	8860	19.64%	[illegible]	[illegible]
Nov-01	20	230	8.70%	28.18%	1436	7618	18.85%	[illegible]	[illegible]
Dec-01	25	176	14.20%	34.91%	1149	6429	17.87%	[illegible]	[illegible]



Checklist #14 - Resale - Installation for DS3 and higher

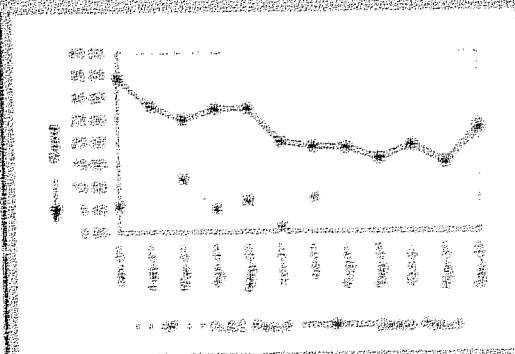
Installation Commitments Met (Percent) (OP-3 – Interval Zone One)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	6	7	85.71%	34.99%	90	163	55.21%	1.59	[illegible]
Feb-01					141	200	70.50%		
Mar-01	3	3	100.00%	0.00%	127	198	64.14%	1.29	[illegible]
Apr-01	9	9	100.00%	0.00%	111	180	61.67%	2.37	[illegible]
May-01	3	3	100.00%	0.00%	98	152	64.47%	[illegible]	[illegible]
Jun-01	3	3	100.00%	0.00%	139	192	72.40%	[illegible]	[illegible]
Jul-01	2	2	100.00%	0.00%	141	171	82.46%	[illegible]	[illegible]
Aug-01					140	165	84.85%		
Sep-01					212	233	90.99%		
Oct-01					169	197	85.79%		
Nov-01					156	173	90.17%		
Dec-01					141	158	88.68%		



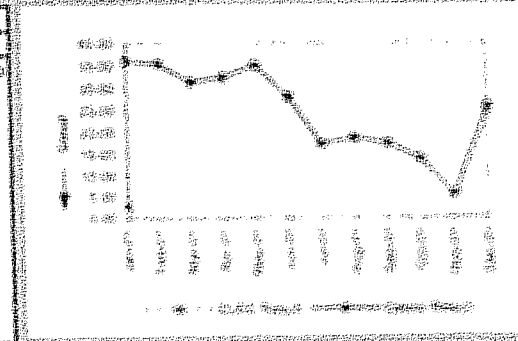
Installation Interval (Average Days) (OP-4 – Interval Zone One)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	40	7	5.71	2.93	5436	159	34.19	1.60	[illegible]
Feb-01					5579	200	27.90		
Mar-01	35	3	11.67	3.21	4937	168	29.93	[illegible]	[illegible]
Apr-01	47	9	5.22	1.48	4882	179	27.27	[illegible]	[illegible]
May-01	21	3	7.00	0.00	4135	151	27.38	[illegible]	[illegible]
Jun-01	3	3	1.00	1.73	3745	189	19.81	[illegible]	[illegible]
Jul-01	15	2	7.50	0.71	7591	406	18.70	[illegible]	[illegible]
Aug-01					6752	365	18.50		
Sep-01					8060	505	15.96		
Oct-01					9992	526	19.00		
Nov-01					4794	317	15.12		
Dec-01					6204	273	22.73		



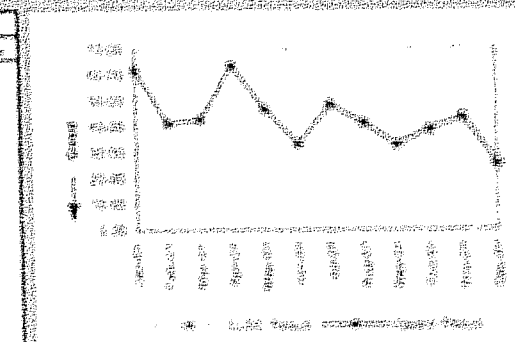
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A – Interval Zone One)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01	3	1	3.00		1447	40	36.15	[illegible]	[illegible]
Feb-01					1527	43	35.51		
Mar-01					1381	44	31.36		
Apr-01					1816	56	32.43		
May-01					1091	31	35.19		
Jun-01					1062	36	29.50		
Jul-01					1807	104	17.38		
Aug-01					1697	91	18.65		
Sep-01					1513	87	17.39		
Oct-01					1664	135	12.33		
Nov-01					892	161	5.54		
Dec-01					1250	49	25.51		



Delayed Days for Facility Reasons (Average Days) (OP-6B – Interval Zone One)

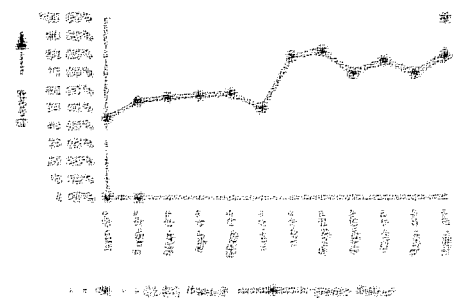
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					2046	33	62.00		
Feb-01					658	16	41.12		
Mar-01					1156	27	42.81		
Apr-01					826	13	63.54		
May-01					1076	23	46.78		
Jun-01					498	15	33.20		
Jul-01					291	6	48.50		
Aug-01					248	6	41.33		
Sep-01					263	8	32.88		
Oct-01					368	10	36.80		
Nov-01					217	5	43.40		
Dec-01					129	5	25.80		



Checklist #14 - Resale - Installation for DS3 and Higher

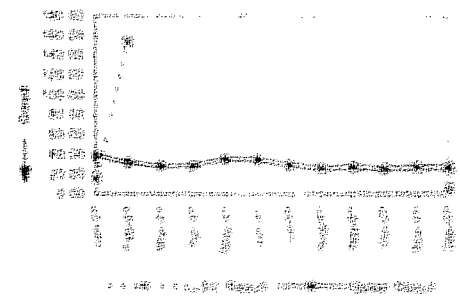
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Pooled Scr
Jan-01	0	1	0 00%	0 00%	20	45	44 44%	0 67	0 60
Feb-01	0	1	0 00%	0 00%	33	61	54 10%	0 73	0 56
Mar-01					45	80	56 25%		
Apr-01					43	75	57 33%		
May-01					34	58	58 62%		
Jun-01					29	58	50 00%		
Jul-01					34	43	79 07%		
Aug-01					50	61	81 97%		
Sep-01					41	59	69 49%		
Oct-01					56	73	76 71%		
Nov-01					64	92	69 57%		
Dec-01	1	1	100 00%	0 00%	64	81	79 01%	-0 51	1 [illegible]



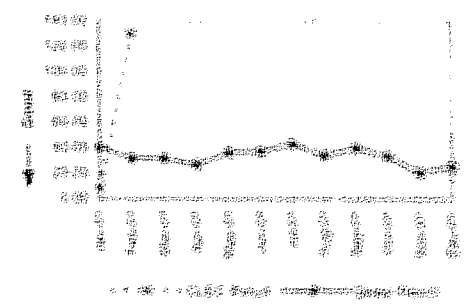
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Pooled Scr
Jan-01	16	1	16 00		1710	45	38 00	-0 55	1 33
Feb-01	154	1	154 00		1962	61	32 16	2 26	0 97
Mar-01					2302	80	28 78		
Apr-01					2180	75	29 07		
May-01					2053	58	35 40		
Jun-01					2023	58	34 88		
Jul-01					4543	156	29 12		
Aug-01					3568	138	25 86		
Sep-01					3675	136	27 02		
Oct-01					5168	204	25 33		
Nov-01					4316	160	26 98		
Dec-01	5	1	5 00		3594	135	26 62	-0 73	1 40



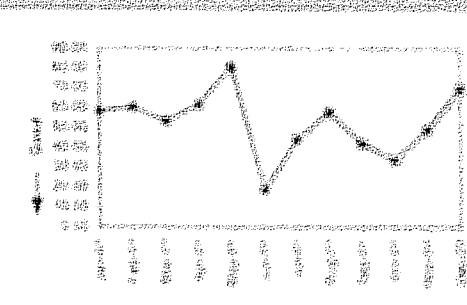
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Pooled Scr
Jan-01	9	1	9 00		725	18	40 28	[illegible]	[illegible]
Feb-01	130	1	130 00		507	16	31 69	1 56	0 85
Mar-01					857	27	31 74		
Apr-01					517	19	27 21		
May-01					586	16	36 62		
Jun-01					931	25	37 24		
Jul-01					2248	52	43 23		
Aug-01					1506	44	34 23		
Sep-01					1516	38	39 89		
Oct-01					2261	67	33 75		
Nov-01					1841	88	20 92		
Dec-01					940	37	25 41		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

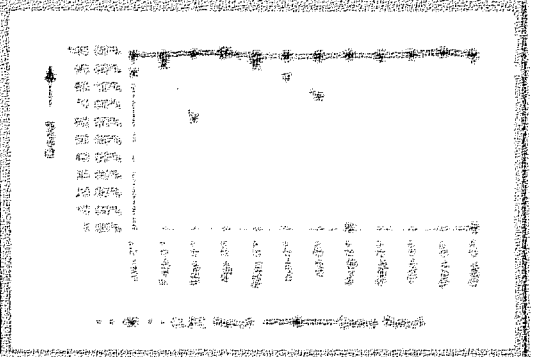
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Pooled Scr
Jan-01					407	7	58 14		
Feb-01					724	12	60 33		
Mar-01					426	8	53 25		
Apr-01					798	13	61 38		
May-01					647	8	80 88		
Jun-01					75	4	18 75		
Jul-01					264	6	44 00		
Aug-01					317	6	57 83		
Sep-01					337	8	42 12		
Oct-01					202	6	33 67		
Nov-01					537	11	48 82		
Dec-01					485	7	69 29		



Checklist #14 - Resale - Installation for DS3 and Higher

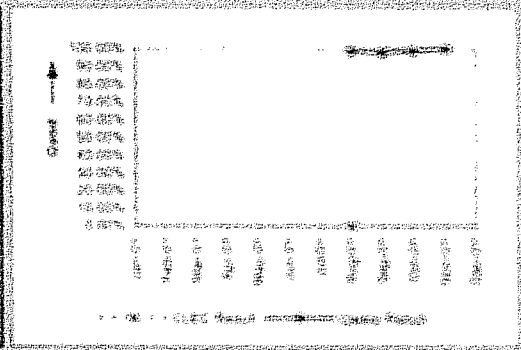
New Service Installation Quality (Percent) (OP-5)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	15	17	88 24%	32 22%	532	543	97 97%	1 93	0 17
Feb-01	13	14	92 86%	25 75%	525	536	97 95%	1 04	0 37
Mar-01	5	8	62 50%	48 41%	621	630	98 57%	3 73	1 [illegible]
Apr-01	15	15	100 00%	0 00%	627	633	99 05%	-0 37	1 23
May-01	12	13	92 31%	26 65%	524	539	97 22%	0 89	0 46
Jun-01	6	7	85 71%	34 99%	513	529	96 98%	1 24	0 25
Jul-01	3	4	75 00%	43 30%	529	547	96 71%	1 6	0 09
Aug-01	0	1	0 00%	0 00%	524	536	97 76%	2 28	0 39
Sep-01					559	576	97 05%		
Oct-01					675	689	97 97%		
Nov-01					604	609	99 18%		
Dec-01	0	1	0 00%	0 00%	442	451	98 00%	2 32	0 41



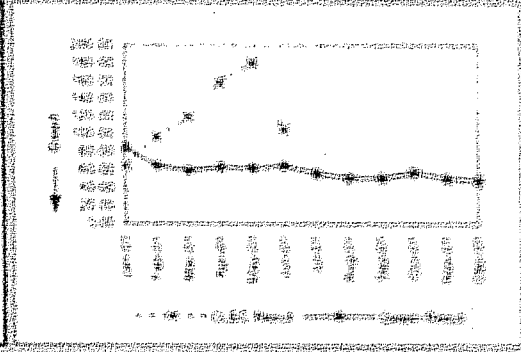
New Service Installation Quality (Percent) (OP-5*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0 00%	0 00%	528	536	98 51%	2 42	0 [illegible]
Sep-01					562	576	97 57%		
Oct-01					680	689	98 69%		
Nov-01					607	609	99 67%		
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

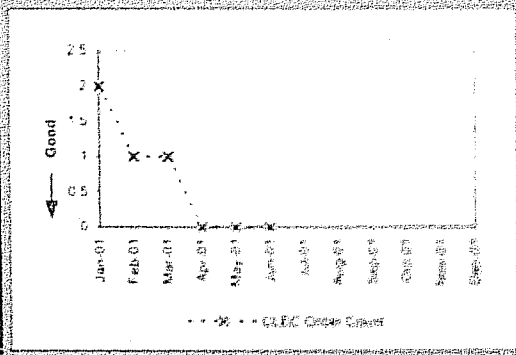
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01	782	12	65 17	50 47	36466	429	85 00	1 17	1 [illegible]
Feb-01	584	6	97 33	44 26	24080	371	64 91	1 [illegible]	-0 [illegible]
Mar-01	716	6	119 33	44 26	27184	453	60 01	1 87	0 [illegible]
Apr-01	477	3	159 00	15 72	26537	419	63 33	2	0 [illegible]
May-01	543	3	181 00	15 72	23328	375	62 21	1 91	0 [illegible]
Jun-01	211	2	105 50	146 37	22204	341	65 11	2 03	[illegible]
Jul-01					12089	213	56 76		
Aug-01					12347	239	51 66		
Sep-01					12570	243	51 73		
Oct-01					12902	223	57 86		
Nov-01					11028	215	51 29		
Dec-01					11536	235	49 09		



Checklist #14 - Resale - Installation for DS3 and Higher

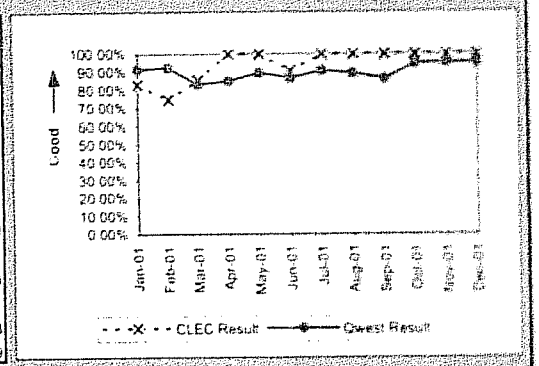
Count of Pending Orders Delayed for Facilities Reasons DS3 (OP-15B)

	CLEC Order Count
Jan-01	2
Feb-01	1
Mar-01	1
Apr-01	0
May-01	0
Jun-01	0
Jul-01	
Aug-01	
Sep-01	
Oct-01	
Nov-01	
Dec-01	

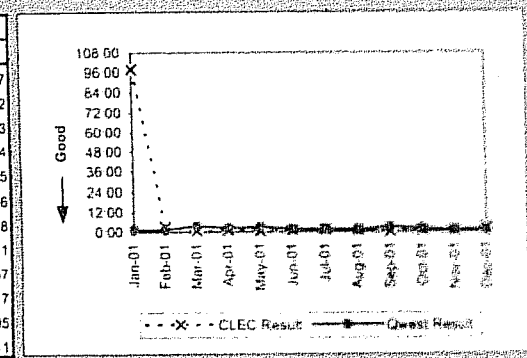


Checklist #14 - Resale - Repair for DS3 and Higher

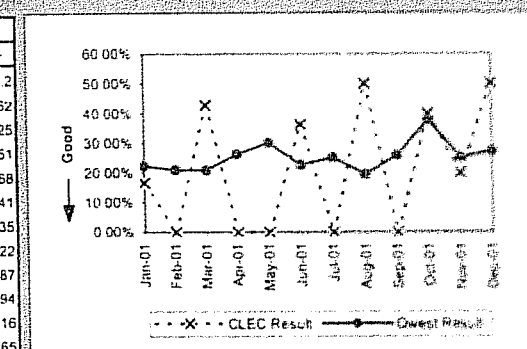
[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	83 33%	37 27%	98	107	91 59%	0 62	-0 62
[illegible]	75 00%	43 30%	88	95	92 63%	1	-0 39
[illegible]	83 21%	34 99%	99	119	83 19%	-0 17	-1 11
[illegible]	100 00%	0 00%	81	95	85 26%	-0 58	-1 35
[illegible]	100 00%	0 00%	113	126	89 68%	-0 58	-1 35
[illegible]	85 91%	26 75%	107	123	86 99%	-0 37	-1 22
[illegible]	100 00%	0 00%	90	99	90 91%	-0 31	-1 19
[illegible]	100 00%	0 00%	101	113	89 38%	-0 68	-1 41
[illegible]	100 00%	0 00%	133	154	86 36%	-0 95	-1 56
[illegible]	100 00%	0 00%	128	135	94 81%	-0 51	-1 31
[illegible]	100 00%	0 00%	121	127	95 28%	-0 49	-1 3
[illegible]	100 00%	0 00%	98	103	95 15%	-0 32	-1.19



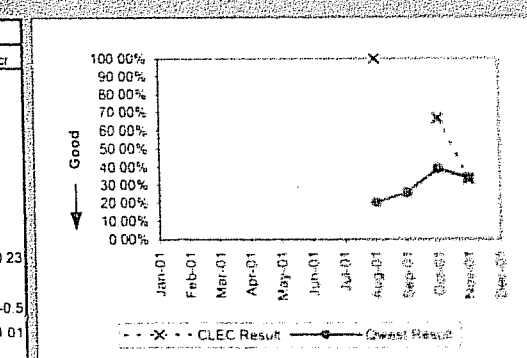
[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	98 07	237 38	182 29	107	1 42	2 75	0.67
[illegible]	1 17	6 09	140 06	95	1 28	1 67	0 02
[illegible]	0 58	2 01	449 06	119	3 46	-0 87	-1.53
[illegible]	1 53	0 27	226 49	95	2 23	-0 39	-1 24
[illegible]	0 56	0 04	371 24	126	2·57	-0 24	-1 15
[illegible]	1 08	1 46	221 10	123	1 48	-0 99	-1.6
[illegible]	1 35		199 17	99	2·01	-0 13	-1 08
[illegible]	1 18	0 59	161 41	113	1 26	-0 18	-1.11
[illegible]	0 12	0 16	461 47	154	3 00	-0 93	-1 57
[illegible]	1 10	1 31	270 13	135	2 00	-0 27	-1 17
[illegible]	1 10	0 41	154 42	127	1 13	-0 08	-1 05
[illegible]	2 38	0 35	134 43	103	1 18	1 46	-0 11



[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	16 67%	37 27%	24	107	22 43%	-0 33	-1.2
[illegible]	0 00%	0 00%	20	95	21 05%	-1 01	-1 62
[illegible]	42 86%	49 49%	25	119	21 01%	1 24	-0.25
[illegible]	0 00%	0 00%	25	95	26 32%	-0 84	-1 51
[illegible]	0 00%	0 00%	38	126	30 16%	-1 12	-1.68
[illegible]	36 36%	48 10%	28	123	22 76%	0 97	-0 41
[illegible]	0 00%	0 00%	25	99	25 25%	-0 58	-1 35
[illegible]	50 00%	50 00%	22	113	19 47%	1 28	-0 22
[illegible]	0 00%	0 00%	40	154	25 97%	-1 42	-1 87
[illegible]	48 00%	48 99%	51	135	37 78%	0 09	-0 94
[illegible]	20 00%	40 00%	32	127	25 20%	-0 26	-1 16
[illegible]	50 00%	50 00%	28	103	27 18%	0.58	-0.65



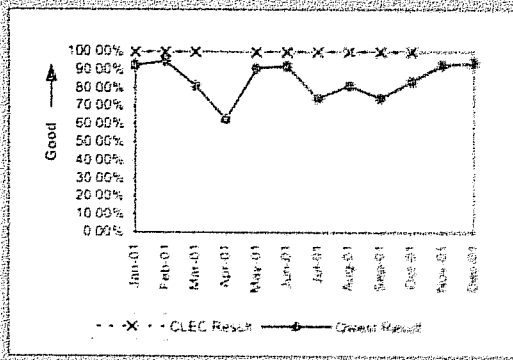
[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	100 00%	0 00%	14	69	20 29%	1 27	-0 23
[illegible]			24	93	25 81%		
[illegible]	66 67%	47 14%	27	69	39 13%	0 83	-0.5
[illegible]	33 33%	47 14%	23	68	33 82%	-0 02	-1 01



Checklist #14 - Resale - Repair for DS3 and Higher

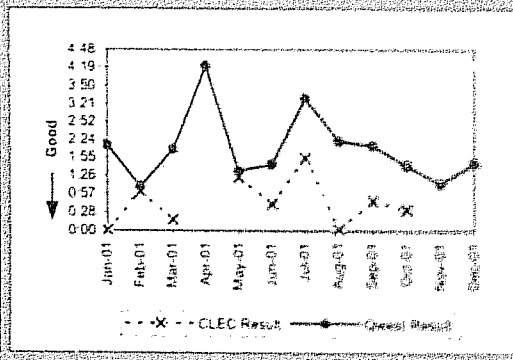
[illegible] Within 4 hours (Percent) (MR-5)– Interval Zone Two

[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	100 00%	0 00%	24	26	92 31%	-0 28	-1 17
[illegible]	[illegible]	100 00%	0 00%	30	38	94 74%	-0 23	-1 14
[illegible]	[illegible]	100 00%	0 00%	35	43	81 40%	-0 47	-1 29
[illegible]	[illegible]			22	35	62 86%		
[illegible]	[illegible]	100 00%	0 00%	30	33	90 91%	-0 31	-1 19
[illegible]	[illegible]	100 00%	0 00%	35	38	92 11%	-0 29	-1 18
[illegible]	[illegible]	100 00%	0 00%	38	51	74 51%	-0 58	-1 35
[illegible]	[illegible]	100 00%	0 00%	35	43	81 40%	-0 47	-1 29
[illegible]	[illegible]	100 00%	0 00%	29	39	74 36%	-0 81	-1 49
[illegible]	[illegible]	100 00%	0 00%	31	37	83 78%	-0 43	-1 26
[illegible]	[illegible]			25	27	92 59%		
[illegible]	[illegible]			29	31	93 55%		



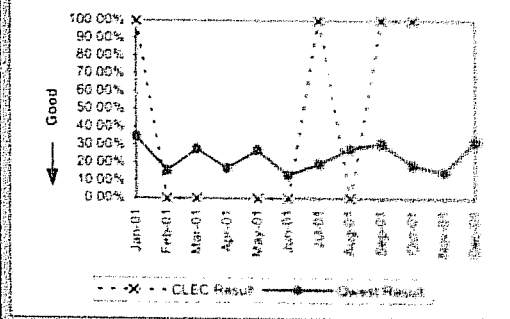
[illegible] Time to Restore (Hours Minutes) (MR-6)– Interval Zone Two

[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	0 01		58 35	26	2 15	-0 44	-1 26
[illegible]	[illegible]	1 08		44 04	38	1 10	-0 11	-1 07
[illegible]	[illegible]	0 18		92 29	43	2 09	-0 85	-1 51
				153 03	35	4 22		
[illegible]	[illegible]	1 24		51 53	33	1 34	-0 1	-1 06
[illegible]	[illegible]	0 43		66 23	38	1 45	-0 53	-1 32
[illegible]	[illegible]	1 55		180 02	51	3 32	-0 36	-1 22
[illegible]	[illegible]	0 03		102 00	43	2 22	-1 3	-1 79
[illegible]	[illegible]	0 48	0 03	87 29	39	2 15	-1 1	-1 67
[illegible]	[illegible]	0 35		63 25	37	1 43	-0 63	-1 36
				33 26	27	1 14		
				54 53	31	1 46		



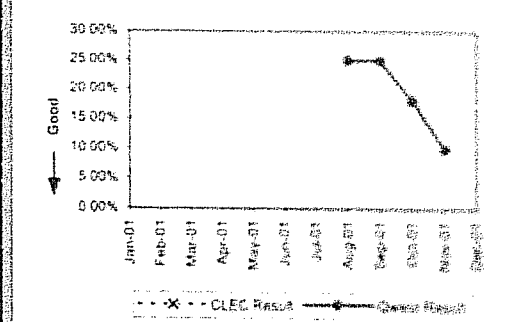
[illegible] Repeat Report Rate (Percent) (MR-7)– Interval Zone Two

[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	[illegible]	100 00%	0 00%	9	26	34 62%	0 92	-0 44
[illegible]	[illegible]	0 00%	0 00%	6	38	15 79%	-0 43	-1 26
[illegible]	[illegible]	0 00%	0 00%	12	43	27 91%	-0 62	-1 37
				6	35	17 14%		
[illegible]	[illegible]	0 00%	0 00%	9	33	27 27%	-0 6	-1 37
[illegible]	[illegible]	0 00%	0 00%	5	38	13 16%	-0 38	-1 23
[illegible]	[illegible]	100 00%	0 00%	10	51	19 61%	1 28	-0 22
[illegible]	[illegible]	0 00%	0 00%	12	43	27 91%	-0 62	-1 37
[illegible]	[illegible]	100 00%	0 00%	12	39	30 77%	1 68	0 02
[illegible]	[illegible]	100 00%	0 00%	7	37	18 92%	1 29	-0 22
				4	27	14 81%		
				10	31	32 26%		



[illegible] Repeat Report Rate (Percent) (MR-7*)– Interval Zone Two

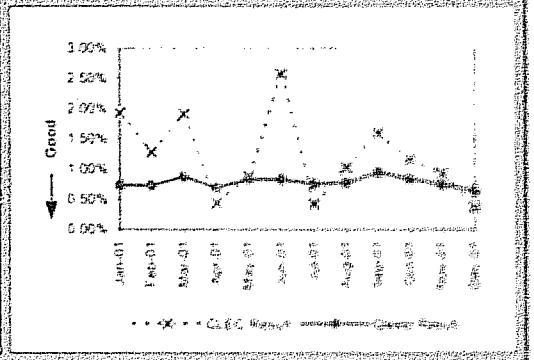
[illegible]	[illegible]	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
				9	36	25 00%		
				7	28	25 00%		
				4	22	18 18%		
				1	10	10 00%		



Checklist #14 - Resale - Repair for DS3 and Higher

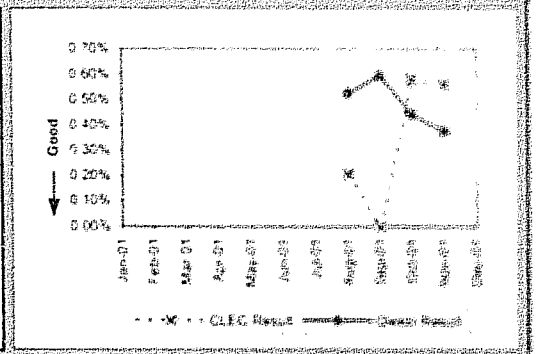
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

[illegible]	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	5	383	1 93%	13 75%	133	17884	0 74%	2 21	0 34
[illegible]	5	388	1 29%	11 28%	133	18148	0 73%	1 2	-0 27
[illegible]	8	418	1 91%	13 69%	162	18420	0 88%	1 97	0 2
[illegible]	3	461	0 43%	6 57%	130	18724	0 69%	-0 67	-1 4
[illegible]	4	450	0 89%	9 39%	159	18987	0 84%	0 18	-0 69
[illegible]	12	465	2 58%	15 86%	161	19342	0 83%	3 3	1 01
[illegible]	2	469	0 43%	6 52%	150	19686	0 76%	-0 83	-1 5
[illegible]	5	484	1 03%	10 11%	156	20036	0 78%	0 66	-0 6
[illegible]	8	501	1 60%	12 54%	193	20400	0 95%	1 49	-0 1
[illegible]	6	517	1 16%	10 71%	172	20591	0 84%	0 8	-0 51
[illegible]	5	537	0 93%	9 60%	154	20806	0 74%	0 51	-0 69
[illegible]	2	534	0 37%	6 11%	134	21020	0 64%	-0 75	-1 46



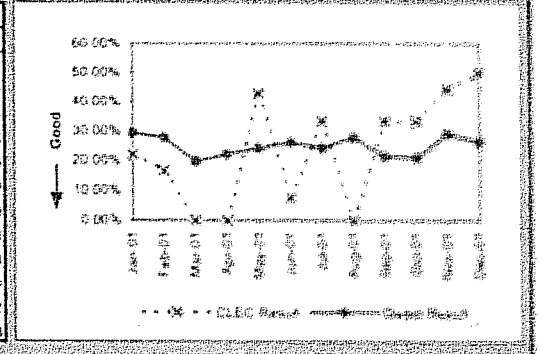
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

[illegible]	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	1	484	0 21%	4 54%	105	20036	0 52%	-0 96	-1 58
[illegible]	0	501	0 00%	0 00%	121	20400	0 59%	-1 71	-2 04
[illegible]	3	517	0 58%	7 60%	91	20591	0 44%	0 47	-0 72
[illegible]	3	537	0 56%	7 45%	78	20806	0 37%	0 69	-0 58



[illegible] and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

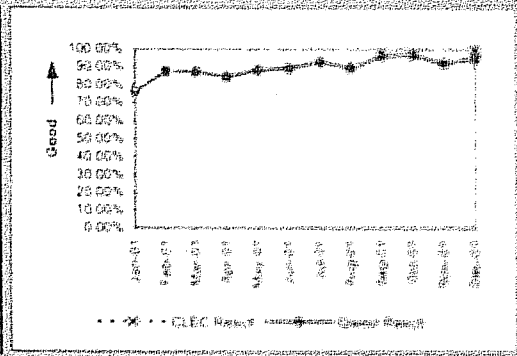
[illegible]	CLEC Num	CLEC Dem	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]	2	9	22 22%	41 57%	55	188	29 26%	-0 45	-1 28
[illegible]	1	6	16 67%	37 27%	51	184	27 72%	-0 6	-1 36
[illegible]	0	8	0 00%	0 00%	40	202	19 80%	-1 38	-1 84
[illegible]	0	2	0 00%	0 00%	37	167	22 16%	-0 75	-1 46
[illegible]	3	7	42 86%	49 49%	51	210	24 29%	1 05	-0 36
[illegible]	1	13	7 69%	26 65%	57	218	26 15%	-1 47	-1 89
[illegible]	1	3	33 33%	47 14%	48	198	24 24%	0 34	-0 79
[illegible]	0	5	0 00%	0 00%	60	216	27 78%	-1 37	-1 83
[illegible]	4	12	33 33%	47 14%	53	246	21 54%	0 63	-0 43
[illegible]	2	6	33 33%	47 14%	46	218	21 10%	0 84	-0 49
[illegible]	4	9	44 44%	49 69%	63	217	29 03%	0 95	-0 42
[illegible]	2	4	50 00%	50 00%	48	182	26 37%	0 94	-0 43



Checklist #14 - Resale - Frame Relay Installation

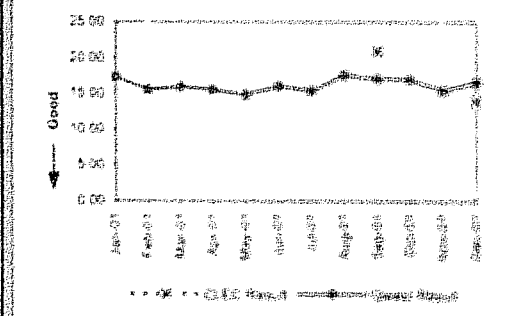
Installation Commitments Met (Percent) (OP-3)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					406	532	76 32%		
[illegible]					449	512	87 70%		
[illegible]					781	895	87 26%		
[illegible]					474	560	84 64%		
[illegible]					226	258	88 37%		
[illegible]					533	596	89 43%		
[illegible]					655	705	92 91%		
[illegible]					409	458	89 30%		
[illegible]					811	843	96 20%		
[illegible]					691	715	96 64%		
[illegible]					575	625	92 00%		
[illegible]	1	1	100 00%	0 00%	387	409	94 62%	-0 24	-1 14



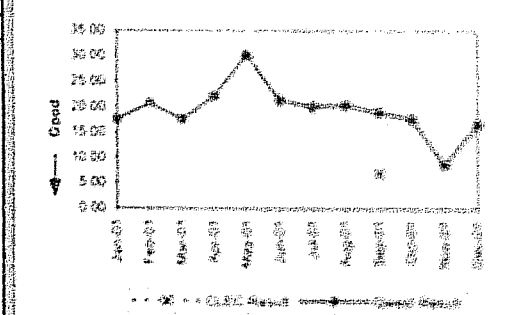
Installation Interval (Average Days) (OP-4)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					9218	532	17 33		
[illegible]					7965	512	15 56		
[illegible]					14291	895	15 97		
[illegible]					8725	560	15 58		
[illegible]					3832	258	14 85		
[illegible]					9601	596	16 11		
[illegible]					14094	913	15 44		
[illegible]					11020	624	17 66		
[illegible]	42	2	21 00	1 41	20545	1200	17 12	3 09	0 88
[illegible]					17190	1011	17 00		
[illegible]					12283	795	15 45		
[illegible]	14	1	14 00		8858	534	16 59	-0 21	-1 13



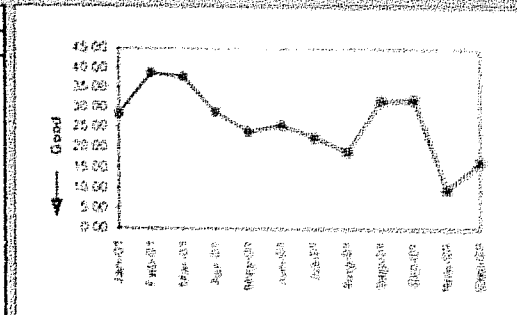
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone One

Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					1092	62	17 61		
[illegible]					725	35	20 71		
[illegible]					1364	77	17 71		
[illegible]					1068	48	22 25		
[illegible]					362	12	30 17		
[illegible]					856	40	21 40		
[illegible]					2459	122	20 16		
[illegible]					2187	107	20 44		
[illegible]	14	2	7 00	1 41	3494	183	19 09	-0 8	-1 49
[illegible]					3196	180	17 76		
[illegible]					1798	202	8 90		
[illegible]					1536	92	16 70		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone One

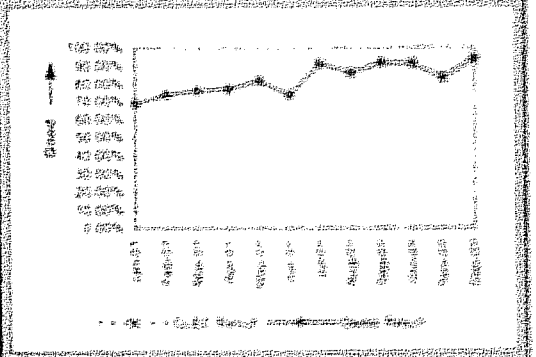
Date	CLEC Num	CLEC Denc	CLEC Resu	Std Dev	Qwest Num	Qwest Denc	Qwest Resu	Mod Z Scr	Parity Scr
[illegible]					1807	64	28 23		
[illegible]					1088	28	38 86		
[illegible]					1400	37	37 84		
[illegible]					1094	38	28 79		
[illegible]					431	18	23 94		
[illegible]					587	23	25 52		
[illegible]					518	23	22 52		
[illegible]					459	24	19 12		
[illegible]					444	14	31 71		
[illegible]					320	10	32 00		
[illegible]					177	18	9 83		
[illegible]					182	11	16 55		



Checklist #14 - Resale - Frame Relay Installation

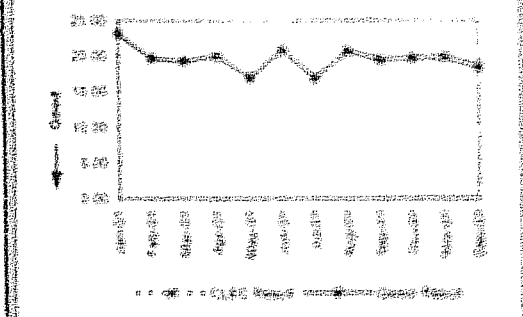
Installation Commitments Met (Percent) (OP-3)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					430	625	68 80%		
Feb-01					376	508	74 02%		
Mar-01					547	719	76 08%		
Apr-01					306	397	77 08%		
May-01					201	246	81 71%		
Jun-01					390	529	73 72%		
Jul-01					789	866	91 11%		
Aug-01					405	471	85 99%		
Sep-01					553	604	91 56%		
Oct-01					491	539	91 09%		
Nov-01					361	434	83 18%		
Dec-01					295	315	93 65%		



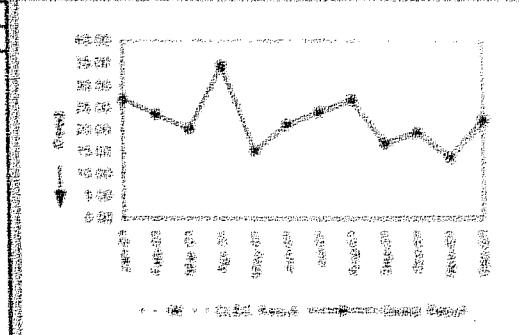
Installation Interval (Average Days) (OP-4)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					14497	625	23 20		
Feb-01					9984	508	19 65		
Mar-01					13843	719	19 25		
Apr-01					7901	397	19 90		
May-01					4162	246	16 92		
Jun-01					10990	529	20 78		
Jul-01					17550	1040	16 88		
Aug-01					13129	636	20 64		
Sep-01					16939	874	19 38		
Oct-01					14876	759	19 60		
Nov-01					11242	570	19 72		
Dec-01					7483	408	18 34		



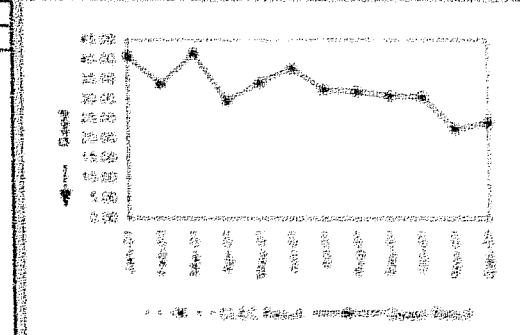
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					3590	133	26 99		
Feb-01					2157	91	23 70		
Mar-01					2464	121	20 36		
Apr-01					1791	52	34 44		
May-01					458	30	15 27		
Jun-01					2049	96	21 34		
Jul-01					3531	146	24 18		
Aug-01					2760	103	26 80		
Sep-01					2966	175	16 95		
Oct-01					3111	160	19 44		
Nov-01					2603	188	13 85		
Dec-01					1687	76	22 20		



Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Interval Zone Two

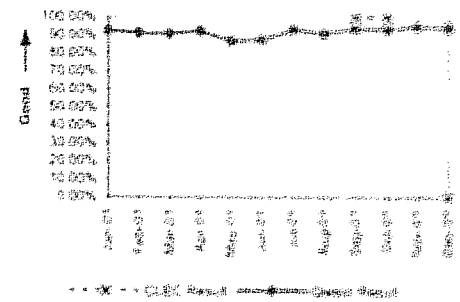
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					2538	62	40 94		
Feb-01					1384	41	33 76		
Mar-01					2124	51	41 65		
Apr-01					1154	39	29 59		
May-01					514	15	34 27		
Jun-01					1631	43	37 93		
Jul-01					812	25	32 48		
Aug-01					1118	35	31 94		
Sep-01					802	26	30 85		
Oct-01					765	25	30 60		
Nov-01					471	21	22 43		
Dec-01					215	9	23 89		



Checklist #14 - Resale - Frame Relay Installation

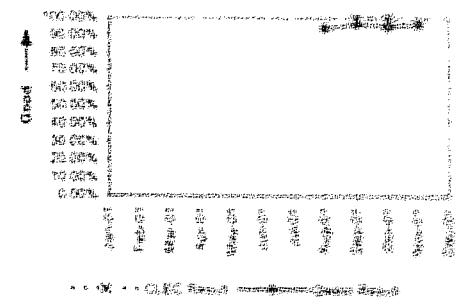
New Service Installation Quality (Percent) (OP-5)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					1720	1856	92 67%		
Feb-01					1591	1742	91 33%		
Mar-01					1866	2052	90 94%		
Apr-01					1769	1916	92 33%		
May-01					898	1034	86 85%		
Jun-01					999	1138	87 79%		
Jul-01					1666	1787	93 23%		
Aug-01					1463	1607	91 04%		
Sep-01	1	1	100 00%	0 00%	1562	1667	93 70%	-0 26	1 16
Oct-01	1	1	100 00%	0 00%	1790	1922	93 13%	-0 27	1 17
Nov-01					1483	1568	94 58%		
Dec-01	0	1	0 00%	0 00%	1087	1154	94 19%	1 9	0 16



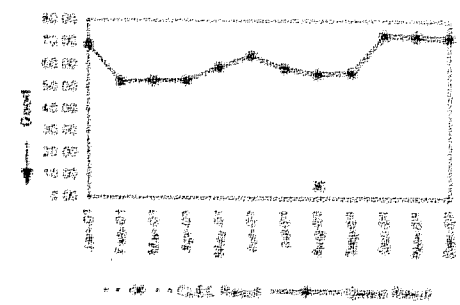
New Service Installation Quality (Percent) (OP-5*)– Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1515	1607	94 28%		
Sep-01	1	1	100 00%	0 00%	1609	1667	96 52%	-0 16	1 12
Oct-01	1	1	100 00%	0 00%	1833	1922	95 37%	-0 22	-1 13
Nov-01					1513	1568	96 49%		
Dec-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

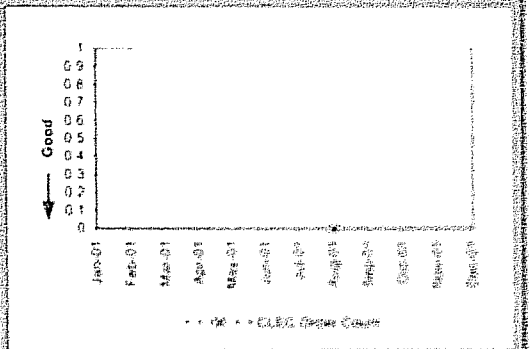
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					68210	986	69 18		
Feb-01					28822	547	52 69		
Mar-01					31415	588	53 43		
Apr-01					30488	571	53 39		
May-01					27262	460	59 27		
Jun-01					25567	397	64 40		
Jul-01					22859	389	58 76		
Aug-01	6	1	6 00		25375	449	56 51	-0 84	-1 39
Sep-01					23177	406	57 09		
Oct-01					24264	330	73 53		
Nov-01					24952	342	72 96		
Dec-01					25624	355	72 18		



Checklist #14 - Resale - Frame Relay Installation

Count of Pending Orders Delayed for Facilities Reasons Frame Relay (OP-15B)

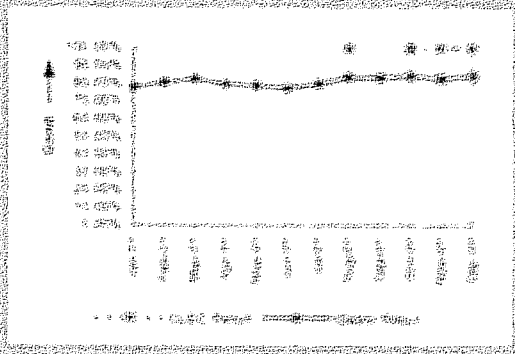
Date	CLEC Order Count
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	0
Sep-01	
Oct-01	
Nov-01	
Dec-01	



Checklist #14 - Resale - Frame Relay Resale

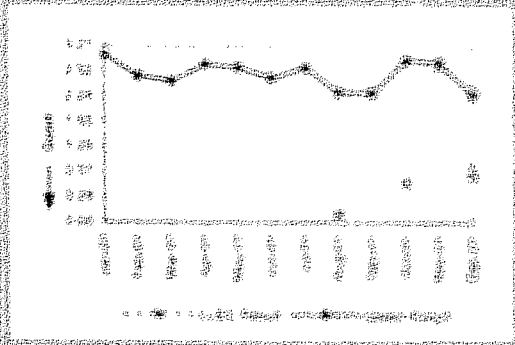
All Troubles Cleared within 4 hours (Percent) (MR-5)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					767	985	77 87%		
Feb-01					736	912	80 70%		
Mar-01					915	1106	82 73%		
Apr-01					876	1100	79 64%		
May-01					948	1201	78 93%		
Jun-01					948	1225	77 39%		
Jul-01					875	1094	79 98%		
Aug-01	1	1	100 00%	0 00%	975	1168	83 48%	-0 44	1 [illegible]
Sep-01					713	856	83 29%		
Oct-01	1	1	100 00%	0 00%	806	955	84 40%	-0 42	1 [illegible]
Nov-01	1	1	100 00%	0 00%	710	861	82 46%	-0 40	1 [illegible]
Dec-01	2	2	100 00%	0 00%	683	811	84 22%	-0 [illegible]	1 [illegible]



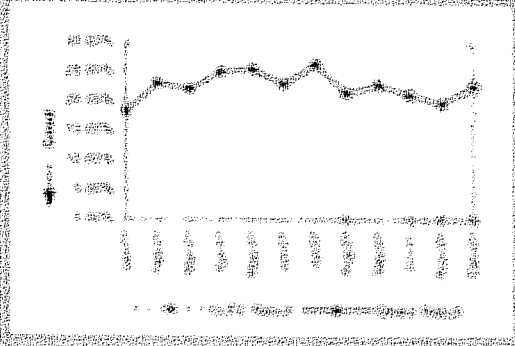
Mean Time to Restore (Hours Minutes) (MR-6)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					3139 08	985	3 11		
Feb-01					2534 56	912	2 47		
Mar-01					2969 33	1106	2 41		
Apr-01					3299 15	1100	3 00		
May-01					3536 54	1201	2 57		
Jun-01					3364 10	1225	2 45		
Jul-01					3202 57	1094	2 [illegible]		
Aug-01	0 10	1	0 10		2906 46	1168	2 [illegible]	-0 [illegible]	1 [illegible]
Sep-01					2116 31	856	2 [illegible]		
Oct-01	0 45	1	0 45		2925 14	955	3 [illegible]	-0 [illegible]	1 [illegible]
Nov-01	2 59	1	2 59		2617 08	861	3 [illegible]	-0 [illegible]	[illegible]
Dec-01	1 49	2	0 54	0 32	1987 34	811	2 [illegible]	-0 [illegible]	1 [illegible]



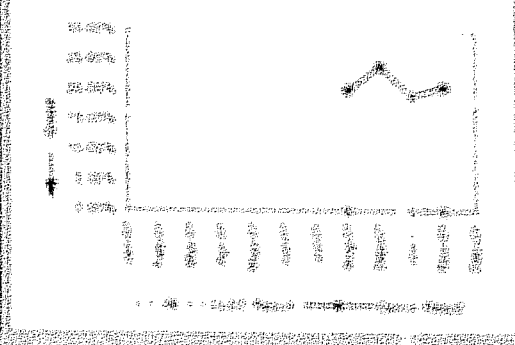
Repair Repeat Report Rate (Percent) (MR-7)– Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01					180	985	18 27%		
Feb-01					209	912	22 92%		
Mar-01					244	1106	22 06%		
Apr-01					275	1100	25 00%		
May-01					306	1201	25 48%		
Jun-01					281	1225	22 94%		
Jul-01					288	1094	26 33%		
Aug-01	0	1	0 00%	0 00%	250	1168	21 40%	-0 [illegible]	1 [illegible]
Sep-01					195	856	22 78%		
Oct-01	0	1	0 00%	0 00%	201	955	21 05%	-0 [illegible]	1 [illegible]
Nov-01	0	1	0 00%	0 00%	169	861	19 63%	-0 [illegible]	1 [illegible]
Dec-01	0	2	0 00%	0 00%	183	811	22 [illegible]	-0 [illegible]	1 [illegible]



Repair Repeat Report Rate (Percent) (MR-7*)– Interval Zone One

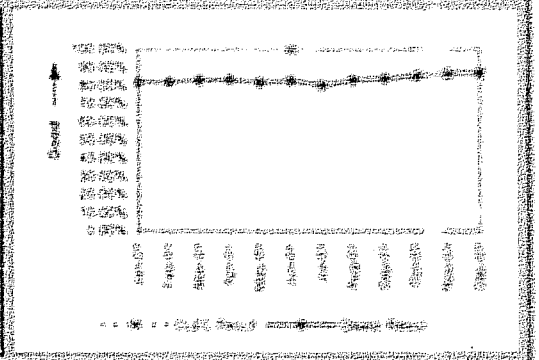
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sco	Parity Sco
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	1	0 00%	0 00%	151	746	20 [illegible]	-0 [illegible]	1 [illegible]
Sep-01					132	549	24 [illegible]		
Oct-01	0	1	0 00%	0 00%	116	616	18 [illegible]	-0 [illegible]	1 [illegible]
Nov-01	0	1	0 00%	0 00%	114	553	20 [illegible]	-0 [illegible]	1 [illegible]
Dec-01									



Checklist #14 - Resale - Frame Relay Repair

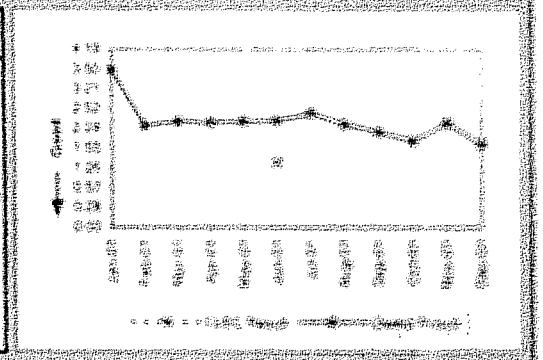
All Troubles Cleared within 4 hours (Percent) (MR-5)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					652	795	82.01%		
Feb-01					568	693	81.96%		
Mar-01					765	922	82.97%		
Apr-01					785	943	83.25%		
May-01					813	995	81.71%		
Jun-01	1	1	100.00%	0.00%	848	1026	82.65%	-0.46	-1.28
Jul-01					823	1026	80.21%		
Aug-01					838	1009	83.05%		
Sep-01					664	793	83.73%		
Oct-01					732	859	85.22%		
Nov-01					588	680	86.47%		
Dec-01					609	700	87.00%		



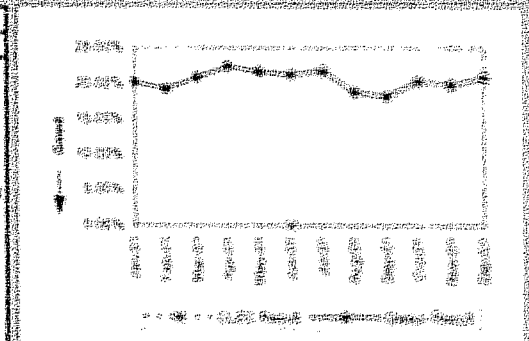
Mean Time to Restore (Hours Minutes) (MR-6)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					3034.31	795	3.49		
Feb-01					1712.54	693	2.28		
Mar-01					2366.44	922	2.34		
Apr-01					2395.21	943	2.32		
May-01					2545.45	995	2.34		
Jun-01	1.35	1	1.35		2644.18	1026	2.35	-0.21	[illegible]
Jul-01					2831.11	1026	2.46		
Aug-01					2518.49	1009	2.30		
Sep-01					1828.54	793	2.18		
Oct-01					1794.29	859	2.05		
Nov-01					1711.44	680	2.31		
Dec-01					1404.02	700	2.00		



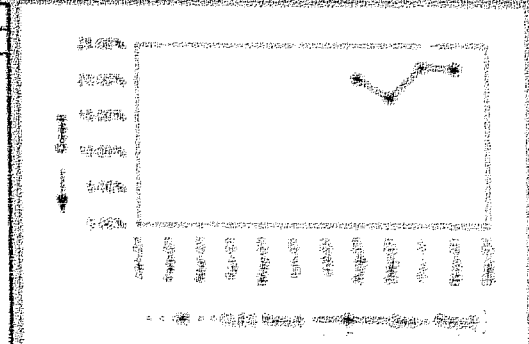
Repair Repeat Report Rate (Percent) (MR-7)-- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01					161	795	20.25%		
Feb-01					134	693	19.34%		
Mar-01					193	922	20.93%		
Apr-01					212	943	22.48%		
May-01					216	995	21.71%		
Jun-01	0	1	0.00%	0.00%	219	1026	21.35%	-0.52	[illegible]
Jul-01					224	1026	21.83%		
Aug-01					190	1009	18.83%		
Sep-01					145	793	18.29%		
Oct-01					175	859	20.37%		
Nov-01					135	680	19.85%		
Dec-01					146	700	20.86%		



Repair Repeat Report Rate (Percent) (MR-7*)-- Interval Zone Two

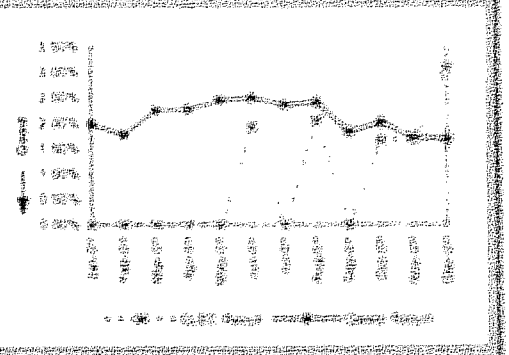
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					123	603	20.40%		
Sep-01					87	491	17.72%		
Oct-01					114	518	22.01%		
Nov-01					84	386	21.76%		
Dec-01									



Checklist #14 - Resale - Frame Relay Repair

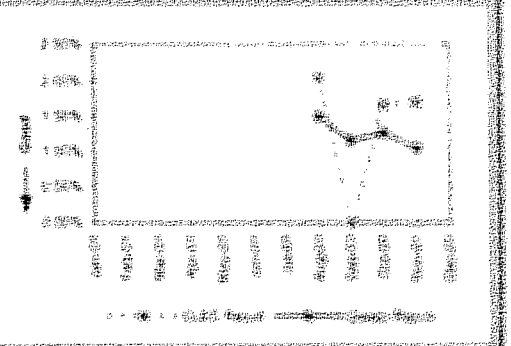
Trouble Rate (Percent) (MR-8)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z Sig	Parity Sig
Jan-01	0	68	0.00%	0.00%	1780	90040	1.98%	-1.17	[illegible]
Feb-01	0	62	0.00%	0.00%	1605	90317	1.78%	-1.06	[illegible]
Mar-01	0	61	0.00%	0.00%	2028	90267	2.25%	-1.18	[illegible]
Apr-01	0	55	0.00%	0.00%	2043	90118	2.27%	-1.13	[illegible]
May-01	0	51	0.00%	0.00%	2196	90029	2.44%	-1.13	[illegible]
Jun-01	1	52	1.92%	13.73%	2251	90382	2.49%	[illegible]	[illegible]
Jul-01	0	51	0.00%	0.00%	2120	90328	2.35%	-1.11	[illegible]
Aug-01	1	49	2.04%	14.14%	2177	90443	2.41%	[illegible]	[illegible]
Sep-01	0	52	0.00%	0.00%	1649	90462	1.82%	-0.98	[illegible]
Oct-01	1	60	1.67%	12.80%	1814	90466	2.01%	[illegible]	[illegible]
Nov-01	1	59	1.69%	12.91%	1541	90265	1.71%	[illegible]	[illegible]
Dec-01	2	65	3.08%	17.27%	1511	90053	1.68%	[illegible]	[illegible]



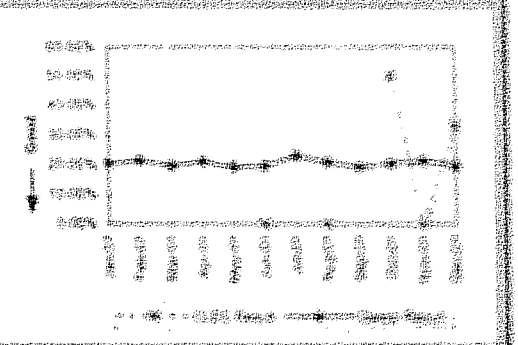
Trouble Rate (Percent) (MR-8*)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z Sig	Parity Sig
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	49	2.04%	14.14%	1351	90443	1.49%	[illegible]	[illegible]
Sep-01	0	52	0.00%	0.00%	1040	90462	1.15%	-0.76	[illegible]
Oct-01	1	60	1.67%	12.80%	1134	90466	1.25%	[illegible]	[illegible]
Nov-01	1	59	1.69%	12.91%	939	90265	1.04%	[illegible]	[illegible]
Dec-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)-- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z Sig	Parity Sig
Jan-01					458	2238	20.46%		
Feb-01					437	2042	21.40%		
Mar-01					499	2527	19.75%		
Apr-01					546	2589	21.09%		
May-01					525	2721	19.29%		
Jun-01	0	1	0.00%	0.00%	554	2805	19.75%	[illegible]	[illegible]
Jul-01					633	2753	22.99%		
Aug-01	0	1	0.00%	0.00%	576	2753	20.92%	[illegible]	[illegible]
Sep-01					394	2043	19.29%		
Oct-01	1	2	50.00%	50.00%	467	2281	20.47%	[illegible]	[illegible]
Nov-01	0	1	0.00%	0.00%	420	1961	21.42%	[illegible]	[illegible]
Dec-01	1	3	33.33%	47.14%	370	1881	19.67%	[illegible]	[illegible]



Continuation

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EXHIBIT

1

2

Report on Qwest Performance Measure Data Reconciliation for Arizona

I. Introduction

The Liberty Consulting Group *(Liberty)* conducted an audit of Qwest's performance measures for the ROC, and issued the final report from that audit on September 25, 2001. As an extension to the audit, and through its Change Request process, the ROC requested that Liberty conduct a "data validation to resolve any debates concerning the accuracy of performance data emanating from particular ROC PIDs." (ROC Change Request #20.) Certain CLECs have expressed concerns about the accuracy of Qwest's reported performance results as they relate to service that they have been receiving. The ROC decided to conduct this data reconciliation work in order to test those concerns. Liberty's performance measures audit applied to all of the ROC states with the exception of Arizona. Nevertheless, Liberty was requested to include Arizona in the scope of its data reconciliation work. This report provides the results of Liberty's review of Arizona data.

Liberty conducted multiple discussions with state commission personnel, Qwest, and the CLECs, in order to secure their comments on the scope and objectives for this test. Liberty has determined that the objective for the data reconciliation process solicited by the ROC should be to answer the following question:

> **Does any of the information provided by the participating CLECs demonstrate inaccuracy in Qwest's reporting of performance results under the measures defined in the PID?**

The question presented is an important, but narrow one. It allowed the exclusion of activities that would have substantially expanded the scope of this test. For example, Liberty was not required to determine whether CLECs could reproduce Qwest's performance results with their own information, or what changes would be required to allow such recreation. There were also situations in which Liberty found that Qwest and a CLEC interpreted requirements differently or had different understandings of how interactions with Qwest or the information resulting from them should be treated. In those cases, Liberty did not seek to determine who was right and who was wrong, or who reflected the better practice. Instead, Liberty's goal was to determine whether, in consideration of the requirements of the PID, Qwest's methods practices, or processes contained material error. Therefore, in the case of data discrepancies, Liberty required an affirmative showing of Qwest error or omission before issuing an exception or observation. However, in order to make clear the details of its examination, Liberty has reported the cases where it found the information provided by the parties to be inconclusive.

In its comments on CR #20, AT&T described what it thought should be the process for what has been referred to as "data reconciliation," as follows:

> *1. The CLEC identifies what it believes are discrepancies between performance results it has produced and the performance results that Qwest has produced. The CLEC should identify the particular performance measurement in question and the evidence that lead the CLEC to conclude that a discrepancy exists.*

2. The auditor takes the CLEC's information and confirms the existence of the discrepancy.

3. After confirming the discrepancy, the auditor determines and identifies the source of the discrepancy.

4. If the source of the discrepancy is the CLEC, the auditor will share its findings at a high level with the TAG. The specific details of the discrepancy shall be shared by the auditor privately with the specific CLEC.

5. If the source of a discrepancy is Qwest and that discrepancy points to some problem with Qwest's raw data, the auditor shall create an Exception/Observation per the Exception and Observation process used in the ROC OSS test. In the Exception/Observation, the auditor will make recommendations as to whether the identified deficiency is likely to affect multiple services and/or multiple CLECs. The auditor will also identify what it believes is the period of time that Qwest may have been producing questionable performance results.

6. After the Exception/Observation has been created, it should follow the normal process for closure as would any other Exception or Observation.

In general, the process described by AT&T reflected how the data reconciliation effort proceeded.

Three CLECs, Covad, WorldCom, and AT&T, chose to participate in data reconciliation. The participating CLECs had identified numerous discrepancies. However, none CLECs did not produce sufficient evidence to demonstrate that claimed discrepancies actually existed. In connection with this report, Liberty has separately supplied specific information about the CLECs' sources of discrepancies, as well as proprietary information concerning specific records and volumes. Liberty sought to prepare this report to inform the interested participants about the test and its results, without revealing confidential information. For example, the report generally refers to percentages of total orders instead of the actual number of orders. The specific performance measures and products that the participating CLECs wanted included in the data reconciliation, being widely known, were therefore not considered proprietary.

As an indirect result of its data reconciliation work for the state of Arizona, Liberty will be issuing one Exception Report on performance measure OP-15. The discovery of the problem described below and in the forthcoming Exception Report did not result from information provided by CLECs, but rather was the result of Liberty's review of Qwest's information during data reconciliation.

Qwest, the CLECs, and Liberty spent significant time and effort resolving the specific scope of the performance measures to be included in data reconciliation. It took considerable added effort to digest and process the information provided by CLECs and match it with data provided by Qwest. Liberty began this data reconciliation test with a significantly greater familiarity with the structure and nature of the Qwest data, with which Liberty worked extensively during earlier audit activities. Gaining a similar kind of familiarity with CLEC data structure and content

formed a more significant than expected part of this test. During the course of its data reconciliation test work, Liberty was able to match a significant portion of the apparently contradictory data presented by CLECs and Qwest. This success in data matching was important, but the discrepancies remained very large even after it was completed.

This first report by Liberty on data reconciliation addresses only Arizona data. A test of data from other states is within the current scope of the work. Liberty considers important aspects of the results of Liberty's review for Arizona to apply to other states. Liberty provides recommendations in this report about how data reconciliation testing might best proceed in other states, given such applicability.

On November 19, 2001, Liberty issued a status report to each of the CLEC's and Qwest on the Arizona data reconciliation. Liberty reviewed and considered comments on the limited analysis results that were included in those status reports in reaching the results presented in this report.

II. Overall Summary of Findings

This report presents more detailed, non-confidential results in later sections that are organized by CLEC. This section provides Liberty's overall conclusions, which have been formed on the basis of completing the first of the states included in the current scope of the reconciliation effort.

Given the way that CLECs captured data and accounted for information related to Qwest's wholesale performance measures, concerns about the accuracy of Qwest reporting are understandable.

It is understandable that CLECs record data relevant to performance measure results in ways that best suit their own operational and management needs and their information system capabilities. They have not had substantial reason to ensure that their recording and processing of data coincide exactly with that reported by Qwest, although the potential for adoption of the OPAP in the future will make commonality much more important. Detailed data matching concerns, such as which records are included and excluded, what time-of-day clock to use, and the like, simply have not been matters of immediate concern heretofore.

In some cases the CLECs do not have the systems required to track performance measure results at the level of detail required of Qwest, which must take measurements in strict accord with the requirements of the PID's approximately 700 sub-measures. Some CLECs even use multiple and different data management systems to support their own internal operations. For the most part, Liberty found that the participating CLECs' personnel are not familiar with all of the details of how performance data are captured, processed, and ultimately reported by Qwest.

The information provided by CLECs for the state of Arizona did not demonstrate that Qwest reports of its performance are materially inaccurate.

In the course of its data reconciliation work to date, Liberty found that Qwest did make some errors that affected performance results. However, those errors were generally either (a) of the kind and at levels to be expected at the front end of the performance measurement process, where people must manually enter vast amounts of information, or (b) appeared to be honest errors in judgment. The amount of these errors in relation to the total amount of information required for the performance measures did not exceed what Liberty considers to be expected levels, even under a carefully operated set of measurement activities. Moreover, there was no evidence that Qwest purposely took steps to make its performance figures appear better than it actually was. With the exception of a programming problem associated with measure OP-15 and a failure to report a group of Firm Order Confirmations in June 2001, the errors were not systemic, nor did they apply to a significant percentage of the performance measure results.

The results of Liberty's Arizona data reconciliation work should influence decisions about the scope and methods of the remaining data reconciliation work.

Liberty has identified what it considers to be generically applicable reasons for large portions of the discrepancies between Qwest and CLEC performance data. Future data reconciliation work would be expedited if it does not have to examine for other states what Liberty expects to be very substantial amounts of data whose discrepancies have the same underlying causes. The

dedication of resources and the level of detail of information that is required on the part of CLECs to participate meaningfully in data reconciliation is certainly much better understood now that the Arizona work has been undertaken. CLECs need to determine whether they can commit the resources and produce the information required for the scope of work planned. Finally, there may be differences in the ways that Qwest performs in various parts of its region. Future reconciliation work should attempt to focus on those performance aspects that could result in differences from the Arizona findings.

III. Results of Data Reconciliation – AT&T

A. Introduction

After some discussion between the parties, it was ultimately determined that the following performance measures were to be reconciled:

- The denominator of PO-5A, B, and C combined for unbundled loops (UNL).
- The denominator of PO-5D for Local Interconnection Service (LIS) trunks.
- The numerator and denominator of OP-3D and E combined for unbundled loops and for LIS Trunks.
- The numerator and denominator of OP-4D and E combined for unbundled loops and for LIS Trunks.
- The numerator and denominator of OP-6A and OP-6B for unbundled loops and for LIS Trunks.
- The numerator and denominator of OP-13A and OP-13B for unbundled loops.
- The numerator and denominator of OP-15A and OP-15B for LIS Trunks.

For unbundled loops, the period to be reconciled is April 2001 through June 2001.

The LIS Trunks reconciliation period was from January 2001 through June 2001. Qwest stated, however, that it did not report CLEC-specific state results for LIS Trunks for OP-15 for January or February; therefore, Liberty could not reconcile data for those months. In addition, Qwest was unable to provide the data necessary to reconcile OP-15 for LIS Trunks for May; therefore, data for that month could not be reconciled.

In addition, Liberty was to compare the unbundled loop trouble tickets provided by AT&T with the trouble tickets provided by Qwest. Where Liberty had data about a trouble ticket from both parties, Liberty was to compare the repair intervals reported by the two parties. In addition, Liberty was to analyze situations identified by AT&T where AT&T found one trouble ticket, but where more than one Qwest trouble ticket applied.

Liberty received data both from Qwest and from AT&T. Liberty initially received from Qwest: (a) data files containing information on the records actually used in the measurement, and (b) those records that Qwest had excluded. Qwest provided one file for each state/product/measure combination. These data allowed Liberty to determine the records that Qwest believed should be included in each measure. Liberty could also replicate the numerators and denominators in Qwest's reported performance results.

AT&T initially provided for each state files by product containing the records it believed were relevant. AT&T also provided hardcopies of the source documents for its records (*i.e.*, UNL service orders, LIS trunk service orders, and trouble tickets). Liberty needed to know those records that AT&T believed should be included in the numerators and denominators of each measure so that Liberty could reconcile the sets of data from the two parties. Liberty therefore

requested that AT&T provide this information. AT&T did so, and provided the actual data files used to calculate the performance measure results it believed to be correct.

After the scope of the reconciliation was agreed upon and after Liberty received comparable data from both parties, Liberty began its analysis by matching the parties' data files. Liberty identified records where the parties agreed (so that no reconciliation was necessary), cases where one party included a record but the other party did not, and records where both parties included the record in the denominator, but disagreed about the numerator.

Liberty then analyzed the discrepant records. If Liberty could reach a decision about how the record should be treated by using the available information, Liberty did so. If more information was required, Liberty submitted data requests to one or both parties (as agreed among the parties, Liberty copied each party on the data requests submitted to the other). Liberty was sometimes able to use the information in the analyses provided by Qwest in lieu of sending data requests to Qwest.

For each record analyzed, Liberty reached one of six conclusions, as follows:

1. Qwest and AT&T agreed on the treatment of the record
2. Qwest incorrectly included, excluded, or otherwise treated the record in the measure
3. Qwest's reporting of the record was correct
4. AT&T did not provide any information to demonstrate that Qwest's treatment of the record was incorrect
5. There was no actual discrepancy between the parties, (*e.g.*, cases where some analysis is required to demonstrate that there is no discrepancy)
6. The information available on the record was inconclusive or conflicting in a way that prevented reconciliation.

B. Reconciliation Issues

There was little apparent agreement between the companies at the initial stages of the reconciliation. For example, for LIS Trunks, AT&T and Qwest agreed on both the numerator and denominator for OP-3 for only 9 percent of the orders under consideration. OP-4, which has an interval numerator rather than a miss/met numerator like OP-3, showed even less agreement (6 percent). After some investigation and analysis, Liberty found, by determining that some records fell into category #5 above, that there was only a slightly higher level of agreement. However, Liberty determined that only a few issues that accounted for much of the discrepancy.

Service Order Completion Date

For LIS Trunks, Liberty found that Qwest and AT&T have different operational definitions of when an order is considered to be completed. In most instances, AT&T views the order as

completed earlier than Qwest does. AT&T believes the order is completed when a first test is done, but Qwest does not consider it completed until an additional test is completed as well. For many orders a due date is established; i.e., the date by which both parties expect to complete the order. When a test is successfully completed on that due date, AT&T considers the order completed. AT&T therefore includes the order in the relevant performance measures as completed on the date of that test. However, Qwest believes another test is necessary, *i.e.*, a test for which AT&T is often not ready on the due date. Accordingly, Qwest classifies the order completion as having been missed for customer reasons, and therefore excludes it from many measure results. This disagreement about the meaning of order completion accounts for significant numbers of discrepancies between the parties. For example, it accounts for a third of the LIS trunk denominator discrepancies between the parties for OP-3 for the months of January to June.

Both AT&T and Qwest have reasonable justifications for their definitions of order completion. Their difference is an operational one, which cannot be resolved in either party's favor by referring to the language of the PID. Liberty did not consider this test as including a Liberty determination of which company applied the better or most correct operational interpretation. Rather, Liberty sought to determine whether Qwest's approach was out of conformity with the PID. Liberty concluded that Qwest's definition and use of a service order completion date could not be judged to be out of conformance with the PID.

The parties' differing interpretations of the term *completion date* appears to be limited to LIS trunk orders. Liberty did not find that this difference affected results for loops. However, it is possible that a similar difference could cause differing results for other products.

Data Processing Error

Liberty's analysis of LIS Trunks disclosed that many orders being reported in OP-15 did not appear to be Qwest "misses," even according to Qwest's own data. The cause of the problem was a data transfer error. The Detailed Data Set that Qwest uses for the OP-15 measure incorporates data from the Integrated Data Repository (IDR) Pending data source. One extremely important piece of this data is the miss code, which determines whether the order will be included in OP-15, and whether it will be included in OP-15A or OP-15B. LIS Trunks constitute a designed service; therefore, they have three-digit miss codes. Misses for customer reasons begin with the letter "C." For example, C01 is the miss code for the category of "Customer Not Ready." During the data transfer step, the third digit of the miss code was often (although not always) being truncated. The Wholesale Regulatory Reporting program looks up the code in a miss code table in order to determine how the order should be handled. If it fails to find the code, it establishes Qwest as the default cause of the miss. Therefore, all of the LIS trunk orders showing two digit miss codes were being reported as Qwest misses, even though not all of them were. Qwest has stated that it knew about the problem, and has already fixed it, but the performance reports for the months being reconciled, and the data provided by Qwest that generated them, contained this error. Liberty will issue an Exception Report addressing this issue. The problem occurred in about half of the LIS Trunk service orders.

This problem could exist (for the period being reconciled) for designed services other than LIS Trunks. Accordingly, an investigation would be appropriate to determine exactly the full range of products affected, and the months involved.

Use of Reference Date

Several performance measures use the number of orders completed in the reporting period as the denominator. Qwest's service order database does not contain a real-time picture of service order activity. Liberty's review during the performance measures audit showed that records are updated close to the time of the activity involved, such as completion; however, there is usually a lag of a couple of days. If the performance measures used only the report month, Qwest could miss a substantial amount of activity. Qwest solved this potential problem by calculating measures for records in which the database reference date is the reporting month. This method helps ensure that all records are reported, but may cause orders that are completed in one month to be reported in a later calendar month. Liberty does not consider this problem to be a material one, because:

- Every order is eventually accounted for
- The process is well-defined and applied consistently
- The overall impact (including an order in a future month's performance report) is minimal.

However, a CLEC would not know the reference date; it would only know the actual date of completion. The reference date matter accounted for about 11 percent of the LIS Trunk discrepancies and for nearly 6 percent of the discrepancies between AT&T and Qwest for OP-3, unbundled loops, for April 2001.

This reference date issue affects all products.

Changed Due Dates

Qwest and AT&T have differing views on how a service order for unbundled loops should be treated in performance measures in those cases where AT&T has changed the due date on the order. In every case where AT&T changed the due date after the order reached a certain stage in the process, Qwest treated the order as ineligible for inclusion in the OP measures. AT&T, on the other hand, only excluded an order if it changed the due date on the due date itself; it regarded these orders to be the ones whose due dates were missed due to for AT&T-caused reasons. If AT&T changed the due date at any earlier time, it did not exclude the order (at least for a reason related to the changed due date). This difference accounted for about a quarter of the OP-3 unbundled loop discrepancies and for a smaller percentage of the LIS Trunk discrepancies between Qwest and AT&T.

This issue is not applicable under the current Qwest method for calculating performance measures. Version 4.0 of the ROC PID changed the method of accounting for customer-requested changes in the due date. Qwest now reports those orders against an "Applicable Due Date," instead of the original due date. In earlier versions of the PID, Qwest measured against the original due date and it judged as ineligible orders for which the customer requested a later due date. The earlier PID did not explicitly allow this exclusion; its language said "customer requested a later due date when the technician arrived to do the work." Qwest interpreted the exclusion more liberally than this phrasing would allow. While it may seem unrealistic to hold

Qwest to an original due date in every case that its customer requested a later one. Qwest was in violation of the precise language that had been contained in the PID.

Missed Due Dates

Qwest and AT&T have differing views on which orders should be excluded from OP-3, OP-4, and OP-6 on the grounds of customer-caused missed due dates. Qwest excludes every order that has a missed due date for any customer (i.e., AT&T) reason. AT&T states that it attempts to exclude only those orders that have missed due dates for the specific reasons stated in the PID. Unlike the changed due date issue discussed above, this distinction did not constitute a major source of the discrepancies between the parties.

Firm Order Confirmations (FOCs)

Several issues caused a vast difference between what Qwest reported and what AT&T thought should be reported. First, AT&T counted multiple FOCs for PONs that included several orders and only one FOC. Second, AT&T did not capture FOCs for disconnect orders, cancelled orders, and change orders. Finally, for the month of June 2001, Qwest failed to report the first order of FOCs that contained multiple orders. Qwest had already reported this problem in its October 5, 2001, summary of notes to the regional results report. Liberty is still considering whether that notification was sufficient.

These matters accounted for practically all of the discrepancies between AT&T and Qwest in the PO-5 denominator for unbundled loops. Qwest's and AT&T's initial submittal showed that only 11 percent of their records matched. Qwest's reporting problem in June caused 5 percent of the total records and 11 percent of the records for June to be in error. It was not clear which company was in error for 8 percent of the records.

Liberty found vastly higher matching of records in the case of LIS Trunks. Qwest and AT&T at the outset agreed on the denominator in 70 percent of the cases. About 36 percent of the apparent discrepancies were ultimately not real discrepancies at all. Liberty found that Qwest had incorrectly reported on less than 3 percent of the records.

Hot Cuts

OP-13A measures the percentage of loop hot cuts completed on time. This measure reflected considerable agreement between Qwest and AT&T, but even in this case, only 73 percent of the records initially agreed. Another 8 percent of those that did not match initially were found to be duplicates. Of the discrepancies that existed, Liberty found that 6 percent fell into the "inconclusive" category. These cases were instances where Qwest and AT&T disagreed on whether the cut was completed on time. The recorded start and stop times for the two companies varied. The place of most disagreement was the recorded start times for the cut, but even there most of the cases varied by less than one hour. There was no evident procedural or systemic reason that would support a conclusion that either company was routinely recording times earlier or later than the other was. In summary, while reported times varied, the information provided by AT&T did not show that Qwest was making any attempt to shorten the cut interval for the purpose of improving reported hot cut performance. In several cases, Qwest's reported interval was greater than the one recorded by AT&T. It appeared that AT&T might have considered the

cut to be a "miss" if the total elapsed time was greater than one hour. However, the PID actually allows two hours for cuts involving 16 or fewer lines. Liberty requested more detailed log information to support its recorded times in selected cases. Qwest did not provide a response in time for inclusion in this report.

C. Reconciliation Results

Liberty has prepared spreadsheets showing the results of its analysis of the AT&T data. These documents contain information that is proprietary to AT&T; therefore, Liberty has made a very limited distribution of the spreadsheets. The following paragraphs provide a summary description of the results shown in greater detail in the spreadsheets.

For LIS Trunks and OP-3, Liberty found that Qwest and AT&T agreed on the treatment of 9 percent of the orders, that Qwest clearly treated the order correctly in 73 percent of the orders, that AT&T's information did not show that Qwest was incorrect in 12 percent of the orders, and that 6 percent of the orders demonstrated inconclusive results. For OP-4, the percentages were the same, except that the parties agreed on only 6 percent and the number of inconclusive orders was 9 percent.

For unbundled loops and OP-3, Qwest and AT&T agreed on the treatment of 64 percent of the orders. Liberty concluded that Qwest was in error on 1 percent of the total, that in 19 percent of the total Qwest was either clearly correct or AT&T's information did not show Qwest to be incorrect, that 11 percent of the orders fell into a category of not actually being a discrepancy, and that the results for 5 percent of the orders were inconclusive.

Qwest Errors

In addition to the programming problem for OP-15 and the June 2001 incomplete reporting of FOCs for PO-5, the clear errors made by Qwest were minimal. Liberty found a small number of service orders for which Qwest incorrectly classified a customer-caused miss. It may be that some of the items that Liberty classified as inconclusive could have the same type of problem, as many of the items carried a Qwest-designated customer miss code.

D. Trouble Tickets

Liberty's work scope included a review of AT&T's and Qwest's Arizona trouble ticket data for unbundled loop products for the April to June 2001 period. Liberty conducted this review to determine whether Qwest had correctly reported its performance measures, particularly MR-6 - Mean Time to Repair *(MTTR)*. Liberty received summary information in spreadsheet form from both parties, as well as a hard copy of many of the AT&T and Qwest trouble tickets.[1]

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[1] In its spreadsheets, Qwest provided data including, among other things, trouble ticket number, product code, repair duration, and received date; there were no clear dates or start/stop times provided. AT&T provided, for each of its own trouble tickets, the corresponding Qwest trouble ticket number(s), the open and restore date and time of the Qwest tickets, and a short description of the problem and treatment by Qwest.

Liberty identified several issues in its preliminary analysis:

- There was a large discrepancy in the population of "relevant" trouble tickets provided by each party.
- In many cases, AT&T had logged more than one Qwest trouble ticket number in connection with a single AT&T repair request.
- In no case did the MTTR or repair duration recorded by each party match.

There was a significant disparity in the population of relevant Qwest trouble ticket numbers that each party provided. Approximately 60 percent of the Qwest ticket numbers in each party's data set matched; the balance did not appear in the other party's data. Liberty confined its analysis to those Qwest trouble ticket numbers found in both data sets.[2]

Roughly 15 percent of AT&T repair orders had multiple, *i.e.*, between two and six, Qwest ticket numbers associated with them. Two main reasons explain why Qwest assigned more than one ticket number to an AT&T repair order:

- The AT&T repair order included two or more different circuits, which were subsequently assigned separate Qwest trouble ticket numbers.
- There was more than one repair performed on the given circuits, and these repairs were performed on different days. Qwest typically opened and closed the original tickets and opened new ones for the later repairs.

The primary reasons for opening multiple Qwest trouble tickets on an AT&T service request arise from procedural differences between the parties. CLEC's are permitted to bundle repair requests, provided that the repairs are for the same customer and location. Qwest, on the other hand, splits the repairs into separate trouble tickets in order to allow proper calculation of billing adjustments for individual circuits. While individual trouble tickets on a given problem may be opened and closed by Qwest, AT&T may have reasons (*e.g.*, recurring, intermittent service problems) to keep a trouble ticket with its own customer open. Should AT&T wish to pursue a matter on an open AT&T ticket, Qwest would have to open new tickets. From AT&T's perspective, there would thus be more than one Qwest ticket number for an AT&T ticket.

Liberty developed a summary chart itemizing the reason for multiple Qwest tickets, and submitted it to AT&T for comments. AT&T ultimately agreed with Liberty's analysis in one-third of the cases. For the others, AT&T questioned how specific situations were treated in the performance measures. Specific situations raised by AT&T included:

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[2] Liberty did not attempt to isolate the reasons for the discrepancy, but during the course of its analysis identified some possible explanations. Liberty found that some of the ticket numbers provided by AT&T were for dates outside the April to June 2001 period, and some appeared to contain typographical errors (since Qwest was able to locate relevant tickets with similar numbers).

- When a trouble ticket is opened and closed but the AT&T customer remains down and another trouble ticket is required to restore service (i.e., more than one Qwest trouble ticket is required to solve an AT&T customer's problem)
- When a reported trouble contains two circuits, each having different problems
- When a trouble is repaired incorrectly or incompletely
- When the wrong circuit is either repaired or reported (i.e., a records error by either party)
- When a trouble ticket is opened to test a repair just made
- When a trouble ticket is closed incorrectly to "no trouble found" (NTF)
- Subsequent or "tracking" tickets.

Liberty examined each of the trouble tickets in question, and subsequently reviewed them with Qwest in detail. Qwest uses guidelines set forth in its business requirements documents to guide the opening and restoring of trouble tickets. Specifically

- Multiple circuits on one CLEC repair request are split to separate Qwest tickets.
- A ticket is closed upon consent of the CLEC, if the problem remains after a ticket is restored, then a new ticket must be opened.[3]
- All trouble tickets are included in the population of relevant trouble tickets used to calculate performance measures, except those with trouble codes related to customer or carrier equipment and information tickets (CPE, IEC, and INFO), which explains why some tickets appeared in AT&T's data but not in Qwest's data, because Qwest provided only tickets used to derive the reported measures.
- "No access" time is subtracted out of MTTR under the PID
- Subsequent tickets are not included in the measure under the PID
- Trouble reports on products under "retail tariffs"[4] are included in retail performance measures, rather than in the wholesale measures.

The PID does not require distinct measurements to reflect the "quality" of a repair. The fact that a repair may have been made incorrectly, or that multiple attempts were required before the repair was completed is irrelevant; each repair that does not involve a CPE, IEC or INFO (which

[3] According to Qwest, it gets approval from the CLEC before closing a ticket and records the name of the person giving such approval. If the CLEC requests that Qwest hold a ticket open and there is no further action 24 hours later, Qwest closes the ticket back to the restore time.

[4] Qwest indicated that some AT&T customers' products are under the wholesale tariff and some are not, only those under the wholesale tariff are included in the wholesale measures.

includes "test assist") trouble is included in the MR-6 measure.[5] When the wrong circuit is reported or repaired, regardless of which party made the error, the ticket is typically closed to CPE or INFO, and subsequently excluded from the performance measure.

Trouble tickets restored with a trouble code of NTF (no trouble found) are excluded in the performance measures, as the PID requires. Liberty found, however, that there was some judgment being applied in the assignment of trouble codes. "No trouble found" was closed to NTF in some cases and to CPE in other cases. According to the guidelines, if Qwest tested and found no circuit problem, then it would close the ticket to NTF. However, if additional customer information indicated that the trouble was on the CLEC's side (e.g., the customer identifying the wrong circuit or that the trouble was actually on the customer's side), then Qwest would close the ticket to CPE.[6] In the former case, the ticket would be excluded in the measure; in the latter case, it would not.

Liberty found that, for each of the trouble tickets in question, Qwest handled its trouble tickets consistently with its stated procedures and with the PID. Liberty did, however, find human errors in the coding for roughly 4 percent of the tickets. Specifically, tickets that apparently involved repair work were closed to CPE or INFO, and incorrectly excluded from the measure. Liberty believes that the magnitude of these errors was not sufficient to affect materially the Qwest-reported results. Liberty has concluded that Qwest had handled the repair tickets correctly during the time period, and found no reason to conclude that it had reported its performance incorrectly.

The MTTR reported by AT&T on a given Qwest trouble ticket never matched the duration for the ticket reported by Qwest. For 59 percent of the tickets, the durations differed by more than 1 hour; for 30 percent, the durations differed by more than 12 hours. In a few cases, Qwest had actually recorded a longer MTTR than did AT&T, but in the majority of cases, the time recorded by AT&T was significantly longer than that recorded by Qwest.

Liberty submitted a data request to Qwest asking it to provide (a) explanations for the difference in duration for a 10 percent sample of trouble tickets, and (b) copies of some of the individual tickets. Liberty found that:

- The disparity in durations ranged from 3 minutes to over 9 days.
- There was an apparent 3-hour difference between the system clock used by Qwest and that of AT&T (Liberty therefore assumed this difference to be a constant throughout its analysis).
- In 77 percent of the cases, Qwest and AT&T had recorded the same (or roughly the same) open time for the ticket.

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[5] The differences would instead manifest themselves in the relative performance of each company. For example, if AT&T kept its own trouble ticket number open while Qwest opened and closed tickets more than once, AT&T's MTTR would be longer than Qwest's, but Qwest's repeat trouble rate would be higher.

[6] According to Qwest, at one time all of these tickets were restored as NTF, but this policy changed 3-4 years ago and they began making this distinction between NTF and CPE.

- In only 23 percent of the cases, Qwest and AT&T had recorded the same (or roughly the same) open and restore time for the ticket.
- In 77 percent of the cases, Qwest had at some point during the repair "no access" time that AT&T did not remove from its MTTR.

Liberty was not able to fully explain the differences in open or restore times. According to Qwest, the times associated with a given ticket are assigned by its system automatically. AT&T's log entries are reportedly made manually. Liberty reviewed AT&T's log entries, and found that AT&T did not always record precisely the times associated with the Qwest tickets, rather its focus appeared to be geared more to recording interactions with its own customers. Absent other evidence, therefore, Liberty has concluded that there is not a basis for concluding that Qwest's start and restore times were inaccurate.

Much of the discrepancy in MTTR between the parties can be explained the fact that AT&T did not subtract "no access" time from the ticket durations provided to Liberty. The differences in restore time noted above arise from the fact that AT&T did not restate tickets back to the appropriate time to account for this "stop clock" time. The fact that AT&T did not typically capture accurate "clock stop" information on its log entries, meant that Liberty could not validate the length of the "no access" times reported by Qwest. Absent other evidence, Liberty has concluded that there is not a basis for concluding that Qwest's no access time, and therefore MTTR, are inaccurate. During its review of Qwest's tickets, Liberty did, however, find a mistake. Qwest improperly subtracted "clock stop" time when it was unwarranted. Liberty found few errors of this type; they were not frequent enough or significant enough in magnitude to affect materially Qwest-reported results.

IV. Results of Data Reconciliation – Covad and WorldCom

A. Covad

Covad initially requested an audit of the disaggregated line sharing and unbundled 2-wire non-loaded loop numerators and denominators for OP-4, OP-5, MR-3, MR-5, MR-6, and PO-9 for the months of May, June, and July 2001. After its own analysis, Qwest indicated that OP-5 was not auditable because the data used to calculate it originated from too many sources to permit a record-by-record reconciliation. Qwest and Covad could not produce data with a common field, which would be necessary to permit reconciliation of the maintenance and repair measures.

Liberty reconciled OP-4 to the extent possible, given the information provided by Covad and Qwest. Liberty classified the orders according to whether Qwest and COVAD agreed on the numerator, denominator, and inclusion in the measure. Liberty then requested information from both parties. Qwest provided Local Service Requests (*LSR*), Work Force Administration Control (*WFAC*) records, and a discussion of specific orders that were included by Covad, but not by Qwest. Covad provided an updated database that included a number of orders that had been excluded for various reasons by Qwest, but did not include any documentation of Covad's position on any of the orders. Liberty reviewed the data filings, then performed additional analysis and presented a supplemental data request to the two parties. Again, Qwest provided LSRs and WFAC documentation on orders it had excluded, and, with only limited exceptions, Qwest provided all the information requested for OP-4. Covad did not respond. On November 29, 2001, Covad indicated that it had additional documentation related to the Arizona reconciliation. Liberty did not have time to secure and use that information in time to include its effect in this report.

For the period from May through July 2001, Covad and Qwest agreed on 42 percent of the total OP-4 denominator orders. They agreed on the numerator in many fewer cases.

Qwest provided documentation for all its OP-4 line sharing orders that were in conflict with those included in Covad's numerator. The documentation consisted primarily of LSRs that provided the application date, completion date, and reference date. Liberty compared the values from these documents with values included in the comparable field in the data files supplied by Qwest. Liberty did not find any inconsistencies between the LSR documents and data files. Covad did not provide support for its data files. Liberty conducted the same type of analysis on 2-wire NL UBL orders with similar results. Liberty did not find inconsistencies between the LSR documents and Qwest data files.

Liberty also requested that Covad provide information on Qwest's PONs that were not matched by Covad. Covad indicated that it was unable to provide the information. Covad did provide an expanded data set that may have addressed some of the problems, but did not provide headers for the data set. Liberty was unable to use it. Liberty treated orders where Qwest was able to identify a PON as appropriate for inclusion in the performance report. Qwest was unable to provide PONs for some orders included in performance reports for the three-month period. Liberty treated these orders as inconclusive in its analysis.

Liberty requested documentation from Qwest for the orders that Covad included in the line sharing performance, but that Qwest did not include. Qwest responded with data for some instances, but stated there were some orders for which Qwest could not provide information. Liberty also treated these orders as inconclusive.

In summary, for OP-4, Qwest and Covad matched on 42 percent of the line sharing and 2-wire NL UBL orders. There was substantial disagreement between Covad and Qwest on the numerator for the line sharing orders. Qwest provided LSR documentation to support its position. Covad did not provide documentation for its position. For the period examined, Liberty found that 34 percent of the orders demonstrated inconclusive results, primarily because neither party could provide any support. Liberty's review of the Covad data and of the Qwest data and supporting documentation did not reveal any problems with the accuracy of Qwest's performance reporting.

For PO-5, Liberty again matched and classified the extent of agreement between the parties, and requested support for areas of disagreement. Qwest provided a file analyzing the Covad orders that were not included in Qwest's files. The file identified the reason for excluding each order. Qwest also offered to provide additional documentation, provided that Covad provide documentation of its data file. Since it was the best and only information available, Liberty used the Qwest analysis to evaluate Covad's May and June data. It showed that many of the records should not have been included for Arizona or for the months within the test period.

Liberty has prepared spreadsheets showing the results of its analysis of the Covad service orders. These documents contain information that is proprietary to Covad, therefore, Liberty made a limited distribution of them.

B. WorldCom

Liberty's scope of work associated with WorldCom (WCom) and Arizona included OP-3, Installation Commitments Met, and OP-4, Installation Interval, for LIS Trunks and 2-wire unbundled analog loops. The time period under consideration was January through May 2001.

WCom did not provide data at the level of detail measured by OP-3 and OP-4 in certain cases. Therefore, Liberty's reconciliation had to be adjusted accordingly. For example, WCom did not disaggregate its OP-3D and OP-3E, and OP-4D and OP-4E, data by area, therefore, the reconciliation addressed results for these sub-measures on a combined basis. In addition, the data provided by WCom did not contain sufficient information to calculate the OP-4 numerator, which is the actual installation interval. The UBL denominator for OP-4 excludes orders with customer-requested due dates that are greater than the standard interval. WCom could only determine these excluded orders on a limited basis. Therefore, Liberty sought to determine whether WCom's information on the total order counts showed any problems with the numbers reported by Qwest for OP-3 and OP-4.

Liberty's reconsolidation process confirmed the existence and generally appropriate use of Qwest's systems to produce accurate OP-3 and OP-4 measurements for WCom. Liberty found a

small number of Qwest errors in the data inputs to these systems. These errors affected less than 2 percent of the total orders considered.

The initial reconciliation focused on the fact that Qwest reports at a service-order level, while WCom develops data at a purchase order level. A purchase order, or PON, might result in multiple service orders; therefore, Liberty had to establish the PON/SO relationship. Liberty found a number of differences between the WCom and Qwest classification and counting of orders. For example, WCom uses the month of actual order completion for reporting, while Qwest uses the reference date of an order, which means that some orders completed at the end of a month may be reported by Qwest in the following month or later. (See discussion in the AT&T section of this report.) The other significant difference in order counting was the fact that Qwest did not count orders classified as a customer-caused miss of the due date.

Liberty verified that Qwest's reported performance for WCom was correct strictly on the basis of Qwest's own data. Then, after the service order reconsolidation, Liberty determined that the orders reported by Qwest and WCom matched in 42 percent of the cases for LIS Trunks and in 75 percent of the cases for UBLs.

For the apparent discrepancies on LIS Trunk orders, Liberty found that in 47 percent of the total, either Qwest's and WCom's records affirmatively showed that Qwest was correct or that there was no information to prove that Qwest was incorrect. In 6 percent of the total, the results of the record analysis were inconclusive, and in less than 5 percent of the total, Liberty found that Qwest was incorrect. Qwest's errors were of two types: (a) that an order should have been ruled ineligible using Qwest's rules for a customer-caused miss, or (b) that the commitment date did not appear to be met as reported by Qwest.

For the apparent discrepancies on UBL orders, Liberty found that in 22 percent of the total, either Qwest's and WCom's records affirmatively showed that Qwest was correct or that there was no information to prove that Qwest was incorrect. In 2 percent of the total, the results of the record analysis were inconclusive, and in less than 2 percent of the total, Liberty found that Qwest was incorrect. Qwest's errors involved either lack of support for a customer-caused miss classification or some other reason for excluding the order. Most of the errors occurred in January 2001.

Liberty has prepared spreadsheets showing the results of its analysis of the WCom service orders. These documents contain information that is proprietary to WCom; therefore, Liberty made a very limited distribution of them.

V. Future Qwest Data Reconciliation

CLEC claims that Qwest's performance measures were inaccurate had a foundation in the data available to them. The basis for those claims was a set of results that differed from those reported by Qwest by a very large amount. Liberty's data reconciliation work in Arizona showed that a small number of reasons explained a relatively large percentage of the differences. CLECs may not agree with Qwest on matters such as the definition of service order completion, Qwest's practice of making records ineligible because of customer changes to due dates, or closing trouble tickets simply because the wrong circuit had been identified. Nevertheless, these kinds of issues are the main reasons why results were so disparate. While debate on such matters may continue, the value to be gained from future reconciliation work would be substantially more time- and resource-consuming in the event that it must deal with each of the many records that would be ultimately explained by one of these issues.

The dedication of resources and the level of detail of information that is required on the part of CLECs in order to meaningfully participate in data reconciliation should be better understood as a result of the work done for Arizona. Even if the number of records that are subject to reconciliation is limited in future reconciliation work, the CLECs and Qwest now know the level of detail and nature of the records that are necessary to support positions on the treatment of a record for the purposes of a performance measure. If any party cannot make the requisite commitment, any attempt to reconcile records will have limited value.

There may be differences in the ways that Qwest performs in various parts of its region, and future reconciliation work should attempt to focus on those performance aspects that could result in differences from the Arizona findings. For example, service orders could be treated differently by different service order processing centers, or systems in some parts of Qwest's region could be closing trouble tickets with different codes or upon different circumstances than exist other parts. Liberty has requested that Qwest make an assessment of possible reasons why there could be differences among the states. The response to that request was not received by the time this report was written.

Liberty concluded on the basis of the work done in Arizona that the information provided by CLECs did not demonstrate material inaccuracies in how Qwest reported its performance. However, Liberty also believes that there is value to some level of data reconciliation in other parts of Qwest's region. To gain that value, the focus should be on a more detailed review of selected or sampled records rather than attempting to explain the reasons why, for example, one party's denominator of a particular measure and product is different than the other's. If the goal is to provide additional assurance that Qwest's performance measures are accurate, then more focused work on questions like the assignment of customer jeopardy to service orders or no-trouble-found close-outs of trouble tickets could prove beneficial. If, however, the goal is to explain generally why CLECs' results are so much different from those reported by Qwest, then Liberty considers the results found in Arizona to be largely responsive in meeting that goal.

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EXHIBIT

4

Second Report on Qwest Performance Measure Data Reconciliation – Colorado

I. Introduction

The Liberty Consulting Group (Liberty) conducted an audit of Qwest's performance measures for the ROC, and issued the final report from that audit on September 25, 2001. As an extension to the audit, and through its Change Request process, the ROC requested that Liberty conduct a "data validation to resolve any debates concerning the accuracy of performance data emanating from particular ROC PIDs." (ROC Change Request #20.) Certain CLECs have expressed concerns about the accuracy of Qwest's reported performance results as they relate to service that they have been receiving. The ROC decided to conduct this data reconciliation work in order to test those concerns. Liberty's performance measures audit applied to all of the ROC states with the exception of Arizona. Nevertheless, Liberty was requested to include Arizona in the scope of its data reconciliation work. The report that used Arizona data was issued on December 3, 2001. This report provides the results of Liberty's review of data from Colorado.

Liberty conducted multiple discussions with state commission personnel, Qwest, and the CLECs, in order to secure their comments on the scope and objectives for this test. Liberty has determined that the objective for the data reconciliation process solicited by the ROC should be to answer the following question:

> **Does any of the information provided by the participating CLECs demonstrate inaccuracy in Qwest's reporting of performance results under the measures defined in the PID?**

The question presented is an important, but narrow one. It allowed the exclusion of activities that would have substantially expanded the scope of this test. For example, Liberty was not required to determine whether CLECs could reproduce Qwest's performance results with their own information, or what changes would be required to allow such recreation. There were also situations in which Liberty found that Qwest and a CLEC interpreted requirements differently or had different understandings of how interactions with Qwest or the information resulting from them should be treated. In those cases, Liberty did not seek to determine who was right and who was wrong, or who reflected the better practice. Instead, Liberty's goal was to determine whether, in consideration of the requirements of the PID, Qwest's methods practices, or processes contained material error. Therefore, in the case of data discrepancies, Liberty required an affirmative showing of Qwest error or omission before issuing an exception or observation. However, in order to make clear the details of its examination, Liberty has reported the cases where it found the information provided by the parties to be inconclusive. In the course of its data reconciliation work, if Liberty found something wrong with the way Qwest reported performance results, regardless of the information provided by the CLEC, Liberty reported that problem.

In its comments on CR #20, AT&T described what it thought should be the process for what has been referred to as "data reconciliation," as follows:

1. The CLEC identifies what it believes are discrepancies between performance results it has produced and the performance results that Qwest has produced. The CLEC should identify the particular performance measurement in question and the evidence that lead the CLEC to conclude that a discrepancy exists.

2. The auditor takes the CLECs information and confirms the existence of the discrepancy.

3. After confirming the discrepancy, the auditor determines and identifies the source of the discrepancy.

4. If the source of the discrepancy is the CLEC, the auditor will share its findings at a high level with the TAG. The specific details of the discrepancy shall be shared by the auditor privately with the specific CLEC.

5. If the source of a discrepancy is Qwest and that discrepancy points to some problem with Qwest's raw data, the auditor shall create an Exception/Observation per the Exception and Observation process used in the ROC OSS test. In the Exception/Observation, the auditor will make recommendations as to whether the identified deficiency is likely to affect multiple services and/or multiple CLECs. The auditor will also identify what it believes is the period of time that Qwest may have been producing questionable performance results.

6. After the Exception/Observation has been created, it should follow the normal process for closure as would any other Exception or Observation.

In general, the process described by AT&T reflected how the data reconciliation effort proceeded.

Three CLECs, Covad, WorldCom, and AT&T, chose to participate in data reconciliation. The participating CLECs had identified numerous discrepancies. In connection with this report, Liberty has separately supplied specific information about the CLECs' sources of discrepancies, as well as proprietary information concerning specific records and volumes. Liberty sought to prepare this report to inform the interested participants about the test and its results, without revealing confidential information. For example, the report generally refers to percentages of total orders instead of the actual number of orders. The specific performance measures and products that the participating CLECs wanted included in the data reconciliation, being widely known, were therefore not considered proprietary.

As a result of its data reconciliation work for the state of Colorado, Liberty has or will be issuing several Observation Reports, each of which is discussed below.

Qwest, the CLECs, and Liberty spent significant time and effort resolving the specific scope of the performance measures to be included in data reconciliation. It took considerable added effort to digest and process the information provided by CLECs and match it with data provided by Qwest. Liberty began this data reconciliation test with a significantly greater familiarity with the structure and nature of the Qwest data, with which Liberty worked extensively during earlier

audit activities. Gaining a similar kind of familiarity with CLEC data structure and content formed a more significant than expected part of this test. During the course of its data reconciliation test work, Liberty was able to match a significant portion of the apparently contradictory data presented by CLECs and Qwest. This success in data matching was important, but the discrepancies remained very large even after it was completed.

II. Overall Summary of Findings

This report presents more detailed, non-confidential results in later sections that are organized by CLEC. This section provides Liberty's overall conclusions, which have been formed on the basis of the reconciliation of Colorado data.

Several process errors significantly affected Qwest's reported performance results. These problems are documented in Observation reports 1026, 1027, 1029, and 1030. Qwest reported retail line-sharing orders as wholesale orders, orders were repeated in consecutive months because of different completion codes, orders were not reported because the CLEC designation was "unknown," and records were excluded because of no state code. Qwest has indicated that it has either corrected or is investigating these matters.

While the problems discussed in the four Observation reports listed above caused reported results to not reflect actual performance, they are the type of problem that can rather easily be fixed, and at least in some cases, performance results can be re-calculated. Of more concern to Liberty because it may not be so easily corrected is the number of apparent human errors that occurred in the processing of AT&T LIS trunk orders. This matter has been reported in Observation 1031. In addition, human errors were apparently the cause of some Covad UDL orders not being excluded from OP-4 in cases where the requested interval was longer than the standard (Observation 1032), and application dates and times were incorrectly determined by Qwest personnel on AT&T LIS trunk orders (Observation 1033).

As a result of its data reconciliation work for Arizona data, Liberty found that Qwest made some errors that affected performance results. However, those errors were generally either (a) of the kind and at levels to be expected at the front end of the performance measurement process, where people must manually enter vast amounts of information, or (b) appeared to be honest errors in judgment. The amount of these errors in relation to the total amount of information required for the performance measures did not exceed what Liberty considers to be expected levels, even under a carefully operated set of measurement activities. The Arizona work also noted a programming problem associated with measure OP-15 (Exception 1046) and a failure to report a group of Firm Order Confirmations in June 2001.

For the Colorado data, there were three primary factors that drove to different conclusions. First, Covad provided support information for the performance measures that were to be reconciled. Second, the scope of the AT&T reconciliation was smaller and so Liberty was able to investigate a higher percentage of orders in more depth than had been accomplished for the Arizona data. Finally, Liberty did not need to spend effort on issues that had been investigated in Arizona and as learning about how data were stored and processed. Qwest has indicated that there should not be differences among the states in its region as to how data are collected and processed for reporting performance measures. Therefore, Liberty views the results of its data reconciliation work to be cumulative and that overall conclusions should be made after its work for the states of Washington and Nebraska is complete

III. Results of Data Reconciliation – AT&T

A. Issues

The scope of the data reconciliation work for AT&T and Colorado was:

- The denominator of PO-5D for Local Interconnection Service (LIS) trunks.
- The numerator and denominator of OP-3, OP-4, OP-6, and OP-15 for LIS trunks.

The reconciliation period was from January 2001 through June 2001. Qwest stated, however, that it did not report CLEC-specific state results for LIS trunks for OP-15 for January or February; therefore, Liberty could not reconcile data for those months. In addition, Qwest was unable to provide the data necessary to reconcile OP-15 for LIS trunks for May; therefore, data for that month could not be reconciled.

Human Error

Liberty noticed several types of human error that caused inaccuracies in Qwest's performance measure reporting. Liberty discovered instances where the Missed Function Code *(MFC)* applied by Qwest to an order in WFAC was inappropriate, *e.g.*, when Qwest applied a C01 jeopardy in cases when the jeopardy should have been to Qwest. The MFC is entered by Qwest personnel who are supposed to choose the code that represents the reason for a miss. It is used by other Qwest personnel as one factor in determining the Service Order Miss Code *(SOMC)* in RSOR. If the SOMC is to the customer, then the order was excluded from OP-3, OP-4, and OP-6 during the period being reconciled by Liberty. Numerous orders were, in fact, inappropriately excluded from these measures because of this type of human error. This issue is the subject of Liberty's Observation report 1031.

In addition, Liberty noted instances where Qwest's completion date was 01/01/01, which meant that the completion date was blank or invalid and the order was legitimately excluded from the measure. In other cases, the application date to entry date interval was greater than 31 days, and the order was legitimately excluded from the measure. However, the underlying cause of invalid completion dates and excessive intervals is also human error on the part of Qwest personnel.

Application Date/Time

Liberty noticed instances in which Qwest personnel determined AT&T's order application date/time incorrectly. This application date/time is used in OP-4 calculations. The PID requires that LIS trunk applications received after 3 p.m. MT are to be counted as received the next day. In some instances, Qwest failed to follow this rule. In other cases, it appears that Qwest used the wrong application date because of uncertainty as to whether the application was "complete and accurate" as is required by the definition section in the PID. This issue is the subject of Liberty's Observation report 1033.

In a 12/28/01 e-mail from Qwest, Liberty learned that Qwest apparently does not always have a record of the application times for LIS trunks. It is the responsibility of the Qwest Wholesale Service Coordinator *(WSC)* to determine the correct application date by looking at the

application time and following the process for writing service orders. This process includes recording the application date as the next day when the application time is after 3 p.m. MT on a LIS trunk order. This is consistent with the definition section at the end of the PID. The only times that are logged by Qwest, however, appear to be the time when the WSC enters the application date into the EXACT system and the time the most recent application/supplement was received from AT&T. These times need not be the same time as the application time. Thus, Qwest cannot always support the application times it used in developing the performance results for OP-4.

Service Order Completion Date

For LIS trunks, Liberty found that Qwest and AT&T have different operational definitions of when an order is considered to be completed. In most instances, AT&T views the order as completed earlier than Qwest does. AT&T believes the order is completed when a first test is done, but Qwest does not consider it completed until an additional test is completed as well. For many orders a due date is established, *i.e.*, the date by which both parties expect to complete the order. When a test is successfully completed on that due date, AT&T considers the order completed. AT&T therefore includes the order in the relevant performance measures as completed on the date of that test. However, Qwest believes another test is necessary, *i.e.*, a test for which AT&T is often not ready on the due date. Accordingly, Qwest classifies the order completion as having been missed for customer reasons, and therefore excludes it from many measure results. This disagreement about the meaning of order completion accounts some of the discrepancies between the parties. For example, it accounts for seven of the discrepancies between the parties for LIS trunks for OP-4 for the months of January to June in Colorado.

Both AT&T and Qwest have reasonable justifications for their definitions of order completion. Their difference is an operational one, which cannot be resolved in either party's favor by referring to the language of the PID. Liberty did not consider this test as including a Liberty determination of which company applied the better or most correct operational interpretation. Rather, Liberty sought to determine whether Qwest's approach was out of conformity with the PID. Liberty concluded that Qwest's definition and use of a service order completion date could not be judged to be out of conformance with the PID.

Data Processing Error

Liberty's analysis of LIS trunks disclosed that many orders being reported in OP-15 did not appear to be Qwest "misses," even according to Qwest's own data. The cause of the problem was a data transfer error. The Detailed Data Set that Qwest uses for the OP-15 measure incorporates data from the Integrated Data Repository *(IDR)* Pending data source. One extremely important piece of this data is the miss code, which determines whether the order will be included in OP-15, and whether it will be included in OP-15A or OP-15B. LIS trunks constitute a designed service, therefore, they have three-digit miss codes. Misses for customer reasons begin with the letter "C." For example, C01 is the miss code for the category of "Customer Not Ready." During the data transfer step, the third digit of the miss code was often (although not always) being truncated. The Wholesale Regulatory Reporting program looks up the code in a miss code table in order to determine how the order should be handled. If it fails to find the code, it establishes Qwest as the default cause of the miss. Therefore, all of the LIS trunk orders showing two digit miss codes were being reported as Qwest misses, even though not all of them were. Qwest has

stated that it knew about the problem, and has already fixed it, but the performance reports for the months being reconciled, and the data provided by Qwest that generated them, contained this error. Liberty issued an Exception Report 1046 addressing this issue. The problem occurred in four of the LIS trunk service orders.

The problem could exist (for the period being reconciled) for designed services other than LIS trunks. Accordingly, an investigation would be appropriate to determine exactly the full range of products affected, and the months involved.

Use of Reference Date

Several performance measures use the number of orders completed in the reporting period as the denominator. Qwest's service order database does not contain a real-time picture of service order activity. Liberty's review during the performance measures audit showed that records are updated close to the time of the activity involved, such as completion; however, there is usually a lag of a couple of days. If the performance measures used only the report month, Qwest could miss a substantial amount of activity. Qwest solved this potential problem by calculating measures for records in which the database reference date is the reporting month. This method helps ensure that all records are reported, but may cause orders that are completed in one month to be reported in a later calendar month. Liberty does not consider this problem to be a material one, because

- Every order is eventually accounted for
- The process is well-defined and applied consistently
- The overall impact (including an order in a future month's performance report) is minimal.

However, a CLEC would not know the reference date; it would only know the actual date of completion. The reference date matter accounted for about 15 percent of the LIS Trunk discrepancies for OP-3 for the months of January to June 2001. This reference date issue affects all products.

Lengthy Completion Intervals

In response to data request 30-2, Qwest told Liberty that it is unable to include in its performance reporting any service orders that are not completed within eight months. This problem accounted for six percent of the discrepancies in both OP-3 and OP-4 for LIS trunks for the months of January to June in Colorado.

B. Reconciliation Results

For the measure OP-3, Qwest and AT&T agreed on 47 percent of the orders. For the orders that the companies disagreed on, Liberty found that:

- 21 percent were likely caused by Qwest's errors in assigning jeopardy codes and customer-miss exclusions. In addition, another 9 percent of the orders contained a 01/01/01 completion date, which meant that Qwest's program properly excluded the orders but that there was likely human error in failing to enter a correct completion date. (Observation 1031.)
- 6 percent were not counted by Qwest because the order took more than eight months to complete.
- For 61 percent, Qwest's treatment was correct, or Qwest followed its procedures for not counting orders with a customer miss. In a quarter of these cases, the discrepancy was caused by Qwest using the reference date to report order completion. In 40 percent of these cases, the discrepancy was caused by disagreement as to when a LIS trunk order completes.
- 12 percent of the discrepancies contained conflicting information that Liberty was unable to resolve.

For measure OP-4, the base results are the same as those presented above for OP-3. In addition, however, the companies disagreed on most of the interval numerator values in cases where they agreed that the order should be included. For many of the numerator discrepancies, Liberty was not given information that resolved the conflict. In some cases, Liberty determined that Qwest correctly determined the numerator for OP-4 and AT&T did not. One-third of the numerator discrepancies were caused by errors in Qwest's application date. (Observation 1033.)

For measure OP-6, Liberty found that there was no actual disagreement in 37 percent of the orders. Qwest was incorrect on 27 percent of the orders for the same reasons given in the OP-3 analysis. Qwest was correct in 18 percent of the discrepancies, and 18 percent remained in conflict.

For the few orders that could be analyzed for measure OP-15, Liberty found that there was no actual disagreement in 24 percent of the records. Qwest was incorrect on 29 percent of the records. Qwest was correct on 29 percent of the records, and 18 percent remained in conflict. All but one of the Qwest errors related to the data processing problem that was the subject of Exception 1046. The other case was one in which Qwest's documentation did not support its position that an order was pending for Qwest reasons.

For PO-5, Qwest and AT&T agreed on 86 percent of the orders. Qwest was in error on 25 percent of the discrepancies. Qwest was correct on 25 percent, and 50 percent of the discrepancies could not be resolved with the available information.

IV. Results of Data Reconciliation – WorldCom

Liberty's scope of work associated with WorldCom (WCom) and Colorado included OP-3, Installation Commitments Met, and OP-4, Installation Interval, for LIS trunks and 2-wire unbundled analog loops. The time period under consideration was January through May 2001. The data provided by WCom did not contain sufficient information to calculate the OP-4 numerator, which is the actual installation interval. The UBL denominator for OP-4 excludes orders with customer-requested due dates that are greater than the standard interval. WCom could only determine these excluded orders on a limited basis. Therefore, Liberty sought to determine whether WCom's information on the total order counts showed any problems with the numbers reported by Qwest for OP-3 and OP-4.

For LIS trunks, Liberty found that Qwest and WCom agreed on the treatment of 7 percent of the orders. After receiving additional information from WCom, the companies agreed on another 9 percent of the orders. In 24 percent of the orders, Qwest excluded the record because of a customer miss. WCom information either confirmed the customer miss or did not provide any information to make Liberty think that Qwest was incorrect in making such an assignment. However, Liberty did not have the information that would have been required to find the same type of human error problems noted above in the AT&T section of this report. Often jobs have more than one service order with one being the actual installation and another being an administrative record. Qwest excluded such records that have no inward activity and WCom often included that order. This situation accounted for 24 percent on the total records. Sometimes Qwest will report an order that was completed in one month in the next month's results because of the database reference date. (Refer to the discussion in the AT&T section above.) This accounted for 7 percent of the total records. Finally, there were orders could not be reconciled because WCom lacked either a PON or a Qwest service order number, and Qwest was unable to trace the other information that WCom provided to an actual order. Initially, this accounted for 29 percent of the orders. Later, Qwest was able to find that several of these orders had been completed at various dates in the year 2000, not in the 2001 months that were under examination. This brought the total down to 21 percent, and, while still a significant percentage, should not be a major concern given the quality of the CLEC-provided information.

For unbundled loops, the companies initially agreed on 31 percent of the orders. After additional information was obtained from WorldCom, the orders for which the parties agreed increased to 62 percent. Qwest excluded the remaining orders for customer-caused miss reasons or had dates outside the period of the reconciliation. The information available from WCom did not dispute Qwest's information.

On December 19, 2001, Liberty sent detailed and proprietary worksheets to WCom and Qwest on the analysis of OP-3/4.

V. Results of Data Reconciliation – Covad

A. Issues

The agreed upon scope of the data reconciliation for Covad was a 25 percent sample of OP-4 (installation interval) for line-sharing and unbundled loops and of PO-5 (Firm Order Confirmations on time). Liberty chose the sample and received Covad's agreement of the method of drawing the sample. The time period for the review was the months of May, June, and July 2001.

Liberty found several problems with Qwest's performance reporting for Covad. First, Qwest reported some retail orders as wholesale. For line sharing, Qwest may generate two orders, one for the CLEC data side and another to account for Qwest's voice service. At least some of the orders of the second type were incorrectly reported as wholesale orders associated with the CLEC. Liberty documented this problem in Observation 1026. In response to the Observation, Qwest said that it had implemented a code change that looks orders that contain billing USOCs for line sharing and reviews all line-level USOCs to identify those with retail activity and excludes them from the results. Qwest said that this change would prevent future reporting of the retail orders as line sharing activity and effectively reduce volumes previously shown. For July 2001, Liberty found that this problem affected 5 percent of the sampled number of discrepant records that Liberty reviewed. Qwest indicated that the revised code would be executed on historical data starting from January 2001 and be reported with performance results that include December 2001.

Liberty also found that Qwest reported some of the same items in two consecutive months. This problem was documented in Observation 1027 and for Covad affected both UBL and line-sharing orders. While Liberty has not received Qwest's formal response to the Observation, Qwest has indicated that this problem was known and has been corrected. Qwest indicated that the problem had to do with different completion status codes given to some orders and that the effect was minimal. However, for the UBL records, this problem accounted for 22 percent of the sampled number of discrepant records that Liberty reviewed.

Liberty found that some line-sharing orders were not reported by Qwest because the CLEC was designated as unknown. This problem was documented in Observation 1029. Qwest's records confirmed the application and completion dates on these orders with the data provided by Covad. However, Qwest could not report the orders because the CLEC designation was not assigned correctly. This problem affected 70 percent of the orders that Liberty reviewed and that were in the category of included by Covad but not by Qwest in the reporting of July line-sharing results for OP-4.

Covad's information provided to Liberty for data reconciliation included many orders that Qwest did not report for PO-5. Investigation of these orders revealed that Qwest's program had excluded them because of an invalid or missing state code. There was nothing apparently wrong with Covad's orders. This problem accounted for about two-thirds of the items that Liberty reviewed and that were the category of included by Covad but not by Qwest in the reporting of July PO-5 results. This matter was documented in Observation 1030.

Qwest included some unbundled loop orders that should have been excluded because the requested provisioning interval was greater than the then current standard installation interval. This problem, which appears to be one involving human error, was documented in Observation 1032.

B. Results

Liberty prepared spreadsheets showing the results of its analysis of the Covad service orders for May, June, and July 2001. These documents contain information that is proprietary to Covad; therefore, Liberty made a limited distribution of them.

For OP-4 and unbundled loops, the companies agreed on only 16 percent of the orders. For another 8 percent of the orders, the companies agreed on inclusion in the denominator of the measure but disagreed on the interval for the numerator. Liberty sampled the 84 percent of the orders for which there was disagreement and found for those discrepancies that:

- Qwest was incorrect on 31 percent of the discrepancies. Most of these (22 percent) were reported incorrectly for the second time by Qwest (Observation 1027). Qwest also included orders (about 6 percent) that should have been excluded because the requested interval was longer than the standard (Observation 1032).
- For 61 percent of the discrepancies, Qwest correctly reported performance and Covad's information supported the way in which Qwest treated the orders. For example, in several cases Covad did not take into account the 4th of July holiday when counting interval days. In other cases, Liberty found nothing wrong with Qwest's reporting and Covad's information did not show otherwise. In some of the records, there turned out to be no real discrepancy other than Covad included the order in the wrong month.
- For 8 percent of the records, the information was either conflicting or Liberty was unable to determine which company was correct.

For OP-4 and line-sharing orders in June and July, the companies agreed on only about 14 percent of the orders. For another 30 percent of the orders, the companies agreed on inclusion in the denominator of the measure but disagreed on the interval for the numerator. Liberty sampled the 86 percent of the orders for June and July and for which there was disagreement and found for those discrepancies that:

- Qwest was incorrect in 26 percent of the records. Retail line-sharing orders reported incorrectly by Qwest (Observation 1026). Qwest incorrectly reported orders in two separate months (Observation 1027). Qwest excluded orders because the CLEC designation was "unknown" (Observation 1029).
- In 55 percent of the records, Qwest was correct or Covad did not provide any information to show otherwise.

- In 19 percent of the records there was conflicting information that Liberty was unable to resolve. Many of these were cases in which the parties disagreed by one day on either the application or completion dates.

For PO-5, the companies agreed on only about 10 percent of the orders. Liberty sampled the 90 percent of the orders for which there was disagreement. For June and July, Liberty found for those discrepancies that:

- Qwest was incorrect in 38 percent of the records. Most all of these were excluded by Qwest because of the problem with the state code (Observation 1030). There were some (PO-5C) fax orders that were not included in the data provided to Liberty, although Qwest claimed that these orders were accounted for.
- Qwest was correct or Covad did not provide any information to show otherwise for 44 percent of the records.
- 18 percent showed conflicting information that Liberty was unable to resolve.

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EXHIBIT

5

Third Report on Qwest Performance Measure Data Reconciliation - Nebraska

I. Introduction

The Liberty Consulting Group *(Liberty)* conducted an audit of Qwest's performance measures for the ROC, and issued the final report from that audit on September 25, 2001. As an extension to the audit, and through its Change Request process, the ROC requested that Liberty conduct a "data validation to resolve any debates concerning the accuracy of performance data emanating from particular ROC PIDs." (ROC Change Request #20.) Certain CLECs have expressed concerns about the accuracy of Qwest's reported performance results as they relate to service that they have been receiving. The ROC decided to conduct this data reconciliation work in order to test those concerns.

The data reconciliation process was designed to determine whether any of the information provided by CLECs demonstrated inaccuracy in Qwest's reported performance results as these measures were defined in the PID. The detailed process has been discussed in prior reports and has not been repeated here.

Liberty issued its first data reconciliation report, which used data from Arizona, on December 3, 2001. The second report on data from Colorado was issued on January 3, 2002. This report provides the results of Liberty's review of data from Nebraska. In addition, this report provides the status of observations and the exception issued as a result of all of the data reconciliation work.

II. Overall Summary of Findings

In the course of its initial data reconciliation work in Arizona, Liberty found that Qwest did make some errors that affected performance results. However, those errors were generally either: (a) of the kind and at levels to be expected at the front end of the performance measurement process, where people must manually enter vast amounts of information, or (b) appeared to be honest errors in judgment. The amount of these errors in relation to the total amount of information required for the performance measures did not exceed what Liberty considered to be expected levels, even under a carefully controlled set of measurement activities. Moreover, there was no evidence that Qwest purposely took steps to make its performance figures appear better than they actually were. With the exception of a programming problem associated with measure OP-15 (Exception 1046) and a failure to report a group of Firm Order Confirmations in June 2001, the errors were not systemic, nor did they apply to a significant percentage of the performance measure results.

Contrary to its conclusions in Arizona, Liberty found that several process errors significantly affected Qwest's reported performance results for Colorado. As documented in Observation reports 1026, 1027, 1029, and 1030, Qwest had: (a) reported retail line-sharing orders as wholesale orders, (2) repeated orders in consecutive months' measures because of different completion codes, (3) not reported orders because the CLEC designation was "unknown," and (4) excluded records because of a missing state code. Liberty also found that performance measures had been affected by human errors. For example, human errors (1) occurred in the processing of AT&T LIS trunk orders (Observation 1031), (2) caused some Covad UBL orders to not being excluded from OP-4 in cases where the requested interval was longer than the standard (Observation 1032), (3) caused line-sharing orders to be classified as UBLs causing an incorrect reporting of PO-5 (Observation 1034), and (4) occurred in determining the application dates and times on certain orders (Observation 1033).

Using data from Nebraska, Liberty found an additional process-type problem. As documented in Observation 1035, Qwest's system allowed cancelled orders to be incorrectly included in the OP-3 and OP-4 measures as completed (and on time) orders. The error occurred only for orders through the SOLAR system serving the eastern states (Iowa, Minnesota, Nebraska, North Dakota and South Dakota). Qwest has indicated that the problem was resolved as of May 12, 2001, but all results prior to June 2001 for the five states were affected.

Liberty also found that human errors affected performance measure results using the Nebraska data. Qwest had an error rate in calculating mean-time-to-repair (MTTR) for MR-6 of roughly 15 percent. This was reported in Observation 1028.

As first mentioned in Liberty's report on Arizona, Qwest had a programming anomaly that affected results for PO-5 results the month of June 2001, whereby orders for multiple loops were excluded from the measure. The same programming problem existed for Nebraska, whereby both orders for multiple loops and those orders that had a duplicate entry in Qwest's system were excluded. Qwest corrected the programming problem such that results for July 2001 and forward are no longer affected. Qwest had already reported this problem in its October 5, 2001, summary of notes to the regional results report.

III. Results of Data Reconciliation – AT&T

A. Introduction

After some discussion between the parties, it was ultimately determined that the following performance measures were to be reconciled:

- The denominator of PO-5A, B, and C combined for unbundled loops (UBL).
- The denominator of PO-5D for Local Interconnection Service (LIS) trunks.
- The numerator and denominator of OP-3D and E combined for unbundled loops and for LIS Trunks.
- The numerator and denominator of OP-4D and E combined for unbundled loops and for LIS Trunks.
- The numerator and denominator of OP-6A and OP-6B for unbundled loops and for LIS Trunks.
- The numerator and denominator of OP-13A and OP-13B for unbundled loops.
- The numerator and denominator of OP-15A and OP-15B for unbundled loops and for LIS Trunks.

For unbundled loops, the period to be reconciled is April 2001 through June 2001. The LIS Trunks reconciliation period was from January 2001 through June 2001. Qwest stated, however, that it did not report CLEC-specific state results for LIS Trunks for OP-15 for January or February; therefore, Liberty could not reconcile data for those months. In addition, Qwest was unable to provide the data necessary to reconcile OP-15 for LIS Trunks for May; therefore, data for that month could not be reconciled.

Liberty compared the unbundled loop trouble tickets provided by AT&T with the trouble tickets provided by Qwest. Where Liberty had data about a trouble ticket from both parties, Liberty compared the repair intervals reported by the two parties. Liberty also analyzed situations identified by AT&T where AT&T found one trouble ticket, but where more than one Qwest trouble ticket applied.

B. Reconciliation Results

Unbundled Loops

For the measure OP-3, Qwest and AT&T ultimately agreed on 89 percent of the orders. For the 11 percent of total orders that the companies disagreed on, Liberty found that:

- In roughly 3 percent, Qwest incorrectly included cancelled orders in its measure. These errors were the subject of Observation 1035. As noted in the Observation, Qwest made a programming change effective May 12, 2001 that now precludes cancelled orders from being included.

- In 1 percent, Qwest had counted the same order in two months; this double counting error was the subject of Observation 1027.
- In 7 percent, Qwest did not include orders in the measure that AT&T believed should be included. These were cases in which the CLEC supplemented the order and moved the due date past the original due date. This matter was discussed in the Arizona report, wherein Liberty concluded that it was appropriate for Qwest to exclude such orders. It should be noted, however, that there was an instance in which both AT&T and Qwest included such an order in the measure, and thus the parties agreed, but Qwest later clarified that it had mistakenly included the order.

For measure OP-4, the same issues arose as those presented above for OP-3. In addition, however, Qwest incorrectly excluded roughly 3 percent of the orders that should have been included in the measure because of human error in coding the order. Specifically, the orders had been coded as being longer than the standard interval, when in fact they were not. This issue concerning miscoding of the order interval was addressed in Observation 1032.

For measure OP-6, the orders the companies disagreed on were limited to those where AT&T supplemented the order and moved it beyond the original due date. These discrepancies accounted for roughly 33 percent of the total orders examined and Liberty found that Qwest handled these orders correctly. The parties had no disagreement on the OP-13 and OP-15 measures.

For PO-5, Qwest and AT&T agreed on 90 percent of the orders. All of the discrepancies were due to Qwest errors. Roughly 2 percent of the orders included Qwest's errors due to the fact that it had included orders where no FOC was issued on the initial LSR but one was issued for the cancellation. The remaining 8 percent of the orders had errors because of a programming problem that existed during the month of June. Orders that were either for multiple loops or were duplicated in the Qwest system were left out entirely. Qwest has since corrected this programming error, effective with July 2001 results. According to Qwest, the error was the result of programming changes made to move to PID 4.0.

LIS Trunks

Working together, Qwest and AT&T were able to reduce the number of Nebraska LIS trunk orders requiring reconciliation to one. For that order, Qwest stated that it was inappropriately excluded from the measures because of human error (Observation 1031). Because only one LIS trunk order required reconciliation, Liberty is not including any LIS trunk spreadsheets with this report.

C. Trouble Tickets

Liberty's work scope included a review of AT&T's and Qwest's Nebraska trouble ticket data for unbundled loop products for the April to June 2001 period. Liberty conducted this review to determine whether Qwest had correctly reported its performance measures, particularly MR-6 –

Mean Time to Repair *(MTTR)*. Liberty received summary information in spreadsheet form from both parties, as well as a hard copy of many of the AT&T and Qwest trouble tickets.[1]

Liberty identified several issues in its preliminary analysis:

- There was a large discrepancy in the population of trouble tickets provided by each party.
- In many cases, AT&T had logged more than one Qwest trouble ticket number in connection with a single AT&T repair request.
- In 50 percent of the tickets in common, the MTTR or repair duration recorded by each party did not match.

There was a significant disparity in the population of relevant Qwest trouble ticket numbers that each party provided. All but one of the Qwest trouble tickets appeared in the AT&T data (AT&T could not locate this ticket), but one-third of the tickets in the AT&T data did not appear in the Qwest data. Qwest stated that all these tickets (except for one that it could not find) were "retail"[2] tickets, and were not included in the measure.[3] Liberty found that Qwest had treated these tickets consistent with its procedures and consistent with the PID.

Roughly 15 percent of AT&T repair orders had multiple, *i.e.*, two, Qwest ticket numbers associated with them. Qwest had assigned more than one ticket number to an AT&T repair order for two reasons:

- The AT&T repair order included two or more different circuits, and Qwest assigned the circuits separate Qwest trouble ticket numbers.
- There was more than one repair performed on the given circuit, and these repairs were performed on different days or at different times. Qwest typically opened and closed the original tickets and opened new ones for the later repairs.

Liberty developed a summary chart itemizing the reason for multiple Qwest tickets, and submitted it to AT&T for comments. Liberty found that, for each of the trouble tickets in question, Qwest handled its trouble tickets consistently with its stated procedures and with the PID. AT&T accepted Liberty's analysis in all of the cases. All of these tickets were included in the MR-6 measure by both parties.

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[1] In its spreadsheets, Qwest provided data including, among other things, trouble ticket number, product code, repair duration, and received date; there were no clear dates or start/stop times provided. AT&T provided, for each of its own trouble tickets, the corresponding Qwest trouble ticket number(s), the open and restore date and time of the Qwest tickets, and a short description of the problem and treatment by Qwest.

[2] Qwest indicated that some AT&T customers' products are under the wholesale tariff and some are not, only those under the wholesale tariff are included in the wholesale measures.

[3] AT&T provided data on some tickets outside the relevant time period, which Liberty excluded from the analysis. The trouble ticket number that Qwest could not find was likely a typo, since the number was not in the same form as all of the other tickets.

For 50 percent of the individual Qwest trouble tickets that the two parties had in common, the MTTR reported by each party did not match.[4] Of these, the durations differed by more than 1 hour for 60 percent and by more than 12 hours for 40 percent. At times, Qwest had recorded a longer MTTR than did AT&T, but in the majority of cases, the time recorded by AT&T was significantly longer than that recorded by Qwest.

Liberty held discussions with AT&T and Qwest to determine the reasons for these differences in duration. During the course of the discussions, both parties revised their data or reinterpreted the information on their ticket logs. Liberty found that:

- There was a 1-hour difference between the system clock used by Qwest and that of AT&T (this difference would not affect net duration, however).
- In 70 percent of the cases, Qwest and AT&T had recorded the same (or roughly the same) open time for the ticket.
- In 30 percent of the cases, Qwest and AT&T had recorded the same (or roughly the same) open and restore time for the ticket.
- In 20 percent of the cases, there was "no access" time that AT&T did not remove from duration.

The net results of the duration reconciliation were as follows:

- In 60 percent of the cases, the parties ultimately concurred that Qwest had properly handled the ticket duration.
- In 10 percent of the cases, the discrepancies could not be explained.
- In 30 percent of the cases, Qwest had made administrative errors or did not follow its own procedures, which led to durations that were significantly different from those recorded by AT&T.
- The adjustments to MTTR for the Qwest tickets in error ranged from approximately 20 hours shorter to roughly 9 hours longer.

The population of tickets analyzed above constituted half of those used by Qwest to derive its MR-6 measure. Assuming the error rate in the other half is zero (since the parties agreed), then Qwest had significant errors in 15 percent of the total ticket durations used to calculate the measure. Although the sample analyzed by Liberty was small compared to Qwest's entire trouble ticket population, the human error rate was higher than Liberty believes is acceptable for a process of this type. Liberty issued an Observation report (#1028) on this subject.

Qwest's response to Liberty's Observation maintained that the mistakes identified by Liberty were isolated human errors and not typical, and that no corrective action was required. Qwest added that it conducted semi-annual reviews at its service centers, routinely finding error rates of 1 percent or less; Qwest center managers also reportedly conducted random checks and provided coaching to technicians whenever discrepancies were found.

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[4] Liberty considered instances where the parties disagreed by 20 minutes or less to be "matches."

Liberty believes the errors it found during the AT&T trouble ticket analyses in Nebraska may be typical, rather than isolated instances, particularly when coupled with the results of Liberty's Arizona trouble ticket audit. In Arizona, Liberty found: (1) an error rate of roughly 2 percent in Qwest's MTTR, and (2) an error rate of roughly 3 percent in coding, which resulted in orders being excluded from the measure. Liberty found that Qwest's overall error rate of about 1 percent in Arizona, when viewed alone, was within the range of a reasonable human error rate. However, when Arizona and Nebraska results are combined, the MTTR error rate was 6.5 percent, which in Liberty's opinion is problematic.

Additional investigation was warranted to determine whether Qwest's proclaimed 1 percent error rate is accurate. Liberty has therefore begun an analysis of AT&T trouble tickets in Oregon to obtain additional data on the nature and frequency of errors. Liberty has also requested additional information on Qwest's compliance review and coaching programs to ascertain whether such programs have been effective; this information has not yet been provided.

IV. Status of Observations and Exceptions

The preceding discussion covered matters that explained the differences between the performance measure results obtained by AT&T and by Qwest for data from the state of Nebraska. In its prior data reconciliation work using data from Arizona and Colorado, Liberty identified several problems with Qwest's performance measures that were reported in the form of an Exception and several Observations. In addition, Covad provided some order information associated with Arizona that was received too late to incorporate in the Arizona report. The following sections provide the status of those issues.

Exception 1046

Exception 1046 stated that, during the period being covered by Liberty's data reconciliation, Qwest's systems sometimes truncated the third digit of an order's missed function code while it was being transferred from the Integrated Data Repository pending data source to the Detailed Data Set used by RRS to calculate OP-15 performance measure results. The Wholesale Regulatory Reporting program looks up the code in a miss code table to determine how the order should be handled. If it fails to find the code, it defaults the miss to Qwest. Thus, all of the LIS trunk orders showing two-digit miss codes were being reported as Qwest misses, even though not all of them were.

In its response to the exception, Qwest stated that it had already identified the problem and that the code had been corrected in the August 2001 release of performance results. Qwest also stated that the problem affected all results produced for OP-15A and OP-15B on all designed service products for the period of January through July 2001.

Liberty issued data requests (set 45) for the old and new programming code for OP-15, as well as for Qwest's documentation of how it identified the problem, developed revised business requirements, and solved the problem. Based on Qwest's responses, Liberty issued follow-on data requests (set 59), but has not yet received a response. Liberty has also not yet received a response to one of the earlier data requests (45-1). When those responses are received, Liberty will review them and determine whether the exception can be closed.

Observation 1026

Observation 1026 identified retail orders that were being included in performance reports as wholesale orders. Qwest indicated that the process of provisioning a line-sharing order involves Qwest issuing a separate retail and wholesale order. The wholesale order was being correctly included in the RRS calculations. However, because there was no retail line sharing, the second order was being defaulted into the wholesale category, resulting in a double count. Qwest implemented a code change to look for orders that contain billing USOC's with retail activity and then exclude such orders from the measure. Qwest indicated that this action prevents the reporting of retail orders as line-sharing activity. The code changes were implemented effective with the November 2001 release of performance results. Qwest indicated that the December 2001 release corrected the results for all months in 2001.

Qwest provided data files that contained the orders identified by Liberty that were affected by this observation. Liberty has reviewed these files and found that the appropriate changes had

been made. Liberty conducted an interview with Qwest on this matter and recently received responses to related data requests. Liberty expects to complete its review and close this observation within the next couple of days.

Observation 1027

Observation 1027 identified various orders that were included and counted in more than one month. Qwest acknowledged the problem and indicated that it occurred when an order was completed in one month and passed through completions again in a second month. If an order was passed through with a completed status (CP) in one month and goes through a second completion as a billing post (PP) in another month then it was double counted. Qwest has implemented new code that reviews the record for the previous seven months and if the record has been previously counted then it is omitted from the current month's calculations.

AT&T filed comments on this observation noting that measures other than OP-3 and OP-4 could be affected. AT&T also questioned why this problem was apparent when earlier, in a response to the problem identified in Arizona, Qwest indicated that prior results would be re-generated with the fix in place. Qwest stated that corrected data could not be made available for the reconciliation because the problem was not yet resolved at the time Liberty was given the reconciliation data. Qwest also stated that the problem affected OP-3, OP-4, OP-5, OP-6, OP-15, PO-8 and PO-9, and all disaggregated products.

Liberty conducted an interview with Qwest on this matter and recently received responses to related data requests. Liberty is now reviewing the RSOR data files provided by Qwest to confirm that the problem has been resolved. Liberty expects to complete its review and close this observation within the next couple of days.

Observation 1028

Observation 1028 reported that there was a significant error rate in the mean-time-to-repair (MTTR), or repair durations, used by Qwest in calculating its MR-6 measure for AT&T in Nebraska. The status of this Observation is discussed above in the Nebraska-specific section of this report.

Observation 1029

Observation 1029 noted the exclusion of certain CLEC line-sharing orders because the CLEC was unknown. Qwest acknowledged that it was unable to report the majority of line-sharing orders in the months of July and going forward for certain CLECs. Qwest indicated that its order writing process did not capture the data used to identify CLECs, and thus Qwest was not able to report line-sharing results for the majority of the orders at the CLEC-specific level for this time period. Beginning with the December 2001 data and going forward, a new detail field was provided by PANS that addressed this problem. Qwest indicated for the period from July through November 2001, a "work around" solution had been implemented.

AT&T filed comments on this observation noting that measures other than OP-4 could be affected. AT&T also requested that Qwest identify the specific performance measures for which CLEC-specific reporting was not available as a result of the problem identified in this

Observation. Qwest stated that the affected measures are OP-3, OP-4, OP-5, OP-6, OP-15, PO-8 and PO-9 for line sharing only.

Liberty believes that Qwest's solutions (interim and permanent) will permit it to properly identify CLECs and related orders for the periods identified and will provide proper reporting. Liberty reviewed the changes to the field details that provide the required information. Liberty is satisfied with the interim solution but has not completed its review of the new data field used in the permanent fix.

Observation 1030

Observation 1030 noted that Qwest failed to report a number of Covad Firm Order Commitment (FOC) records because the state code was not auto-logged for those transactions. Qwest acknowledged that there was a problem. However, Qwest stated only a small percentage of the transactions were not recorded. Qwest indicated that the issue was caused by a code break in EDI 6.0 related to unbundled loop processing. Qwest indicated that customers were moved off EDI 6.0 in August and September and EDI 6.0 was retired in December 2001, so the problem for the most part had been addressed with the new technology. For those records that are not auto-logged with the new technology, Qwest will run an ad hoc report to identify them and will manually populate the state code.

AT&T commented that since PO-2, PO-3A-1, PO-3B-1, PO-3C, and PO-4C all require state codes that it was highly likely that these results were inaccurate. AT&T also expressed concern with when the "break" occurred and whether, in months prior to July, the CLECs using EDI 6.0 had inaccurate performance results for PO-5 because of this problem. Finally, AT&T requested that Qwest's process ensure that all transactions affected by the omission of the state code were recorded.

Liberty agrees with AT&T that the results of other measures may be affected by this problem. However, Liberty had no specific knowledge of such an effect. Moreover, Liberty had concerns with Qwest's *de minimus* argument because a significant percentage of Covad orders sampled were affected by having no state code. Qwest indicated that the problem affects PO-2, PO-3, PO-4, and PO-5. Qwest also said that it primarily affects UBLs, but also impacts line sharing. Qwest claims that the problem affects less than 1 percent of orders during the period from January through May 2001.

Qwest stated that it has implemented a manual process to fix the problem, and that this correction would work for all measures. Liberty needs more information on the percentage of all relevant orders submitted via EDI that had the problem, and expects to be able to close this observation after reviewing that information.

Observation 1031

Observation 1031 reported that the Service Order Miss Code *(SOMC)* in the RSOR data for some orders was incorrect, leading to errors in performance measurement reporting. Liberty noted several different types of anomalies regarding the information in WFAC, the SOMC, and how they are used in performance measure reporting.

Qwest responded to this Observation on January 24, 2002. Qwest stated that it had re-evaluated every AT&T LIS trunk and unbundled loop order for the reconciliation period from the states of Arizona and Nebraska and found that zero of the 33 LIS trunk orders evaluated by Liberty in Arizona were miscoded as customer caused misses and that 1 of 827 unbundled loop orders evaluated by Liberty in Arizona were miscoded as customer caused misses. Qwest also stated that, in evaluating the data from the three states collectively (Arizona, Colorado and Nebraska), it found that 1 of 890 (0.11 percent) unbundled loop orders, and 6 of 98 (6.12 percent) interconnection trunk orders were miscoded as customer caused misses. Qwest stated that it had clarified the MFC coding process documentation, conducted a review with the Network Organization to ensure that employees correctly complete the MFC field, and individually reviewed SOMC coding with each ISC representatives responsible for the coding errors identified.

Liberty has not completed its review of Qwest's recently received response to Observation 1031. Liberty will review the attachments Qwest provided with its observation response and evaluate the manner in which Qwest improved its procedures and retrained its ISC representatives. Liberty will also complete its own evaluation of the LIS trunk orders from Arizona to validate Qwest's statement that none of them had been miscoded.

Observation 1032

Observation 1032 noted that Qwest included some orders in OP-4 that should have been excluded because the requested provisioning interval was greater than the then current standard installation interval. Qwest's response indicated that out of a very large number of orders, Liberty found a few PONS for which this had occurred. In fact, however, Liberty performed an analysis on only a sample of the orders and found that this improper exclusion affected over 8 percent of the sample.

Liberty is now beginning its analysis of data from the state of Washington. Liberty is finding that this problem occurs in both UBL and Line Share orders. Although Liberty's analyses are preliminary, to date Liberty has found this problem in 7 percent of the UBL orders, and in 11 percent of the line-sharing orders, assessed to date.

Qwest indicated that it had improved its documentation in an effort to prevent this problem from recurring. Liberty requested a copy of the improved documentation. Liberty also requested that Qwest address what measures, products, time frames, and which CLECs, were affected by this type of error. Qwest has not yet replied to data request (set 54), which asks for a detailed explanation of Qwest's solution to the problem and support for the error rate Qwest reported as resulting from this problem.

Observation 1033

Observation 1033 stated that there were instances where Qwest personnel determined the order application date/time incorrectly for OP-4 LIS trunk performance measurement reporting purposes. In some instances, Qwest failed to change the application day to the next day, even though the ASR was received after 3:00 p.m. MT. In other cases, it appears that Qwest used the wrong application date because of uncertainty as to whether or not the application was "complete and accurate" as is required in the definition section of the PID.

In addition, Liberty determined that several Covad UBL orders in Arizona received after 7 p.m. were dated the same day, rather than the next day in accordance with the PID. This resulted from Liberty's review of the data Covad provided too late for inclusion in the Arizona report.

In its response to the observation, Qwest stated that the net effect of its errors was minimal, *i.e.*, a one day difference during the period being reconciled. Liberty believes it is pure coincidence, and irrelevant, that Qwest's errors may net out to a small number for the period. The important fact is that Qwest committed human errors in a third of the LIS trunk orders for which the parties agreed on the denominator but not the numerator.

AT&T filed comments on this observation, questioning whether other performance measures and other products could be affected by the problem, whether there could be both systems errors and human errors involved, and whether prior results could be re-stated.

Liberty is waiting for the responses to several questions (set 53) to Qwest regarding this issue and needs more information on Qwest's ability to rehabilitate historical performance data and on which performance measures have been affected by this problem.

Observation 1034

Observation 1034 reported that Qwest failed to report many Firm Order Confirmations for Covad because it incorrectly identified line-sharing orders as unbundled loops with a non-standard interval of 72 hours. Qwest does not report records in cases where the interval is non-standard. Covad currently has a special contract with Qwest that requires delivery of UBLs within 72 hours, a non-standard interval. Line-sharing orders have a standard interval of 24 hours. Line-sharing orders that are misidentified as UBLs are therefore excluded from the measure.

Liberty has submitted data requests to Qwest regarding the time period involved with this problem and the changed its processes to correct the problem.

Observation 1035

Observation 1035 reported that there were errors in the OP-3 and OP-4 measures for states in the eastern region prior to June 2001 because Qwest included cancelled orders in the measures. This Observation is discussed above in the Nebraska-specific section of this report.

Data Reconciliation Update

On January 3, 2002, Liberty issued its second report on data reconciliation. That report discussed the results of reconciling data from CLECs and Qwest for the state of Colorado. As a result of the work reflected in that report, and on reconciliation efforts that used data from Arizona and Nebraska, Liberty issued one exception and ten observation reports. This report provides a summary and the status of each of the exception and observation reports. It also describes one correction and updates the status of an open issue from the Colorado report.

In summary, Liberty has identified and reported on several problems with Qwest's performance measure reporting. One-half of these issues appear to require programming changes that Qwest has indicated it has already made. The other half of these issues involves human error. Qwest has indicated that it has conducted training or taken other steps to improve human performance. Liberty has closed five of the eleven reports.

Exception 1046

Exception 1046 stated that, during the period being covered by Liberty's data reconciliation, Qwest's systems sometimes truncated the third digit of an order's missed function code while it was being transferred from the Integrated Data Repository pending data source to the Detailed Data Set used by RRS to calculate OP-15 performance measure results. The Wholesale Regulatory Reporting program looks up the code in a miss code table to determine how the order should be handled. If it fails to find the code, it defaults the miss to Qwest. Thus, all of the LIS trunk orders showing two-digit miss codes were being reported as Qwest misses, even though not all of them were.

In its response to the exception, Qwest stated that it had already identified the problem and that the programming code had been corrected in the August 2001 release of performance results. Qwest also stated that the problem affected all results produced for OP-15A and OP-15B on all designed service products for the period of January through July 2001.

Liberty issued data requests for the old and new programming code for OP-15, as well as for Qwest's documentation of how it identified the problem, developed revised business requirements, and solved the problem. Liberty reviewed the revised code for OP-15, conducted a telephone interview, and concluded that the code was no longer truncating the missed function code. Liberty also reviewed the PEND data files for the months of September through December 2001, the period after the fix was reportedly in place. Liberty confirmed that these files contained all three characters of the missed function code, *i.e.*, there was no truncation. Liberty then used the files to determine how many orders should have been included in the OP-15 measure results for these months and confirmed that the published performance reports included the same number of orders. Liberty considers this exception to be closed.

Observation 1026

Observation 1026 identified retail orders that were being included in performance reports as wholesale orders. Qwest indicated that the process of provisioning a line-sharing order involves Qwest issuing a separate retail and wholesale order. The wholesale order was being correctly included in the RRS calculations. However, because there was no retail line sharing, the second

order was being defaulted into the wholesale category, resulting in a double count. Qwest implemented a code change to look for orders that contain billing USOC's with retail activity and then exclude such orders from the measure. Qwest indicated that this action prevents the reporting of retail orders as line-sharing activity. The code changes were implemented effective with the November 2001 release of performance results. Qwest indicated that the December 2001 release corrected the results for all months in 2001.

Qwest provided data files that contained the orders identified by Liberty that were affected by this observation. Liberty has reviewed these files and found that the appropriate changes had been made for orders affecting July measures onward. Also, during its re-audit of the PID 4.0 OP measures, Liberty reviewed the code that is used to identify orders with retail activity. Liberty conducted an interview with Qwest on this matter and received responses to related data requests.

Liberty found that for months before July 2001, Qwest's revised code could not correct the problem. Qwest acknowledged this in a supplemental data request response. Liberty considers this observation to be closed. To ensure that the record is clear, Qwest should supplement its observation response to clarify that only results from July 2001 and forward are free of the problem.

Observation 1027

Observation 1027 identified various orders that were included and counted in more than one month. Qwest acknowledged the problem and indicated that it occurred when an order was completed in one month and then passed through completions again in a second month. If an order was passed through with a completed status (CP) in one month and goes through a second completion as a billing post (PP) in another month then it was double counted. Qwest implemented new code that reviews the record for the previous seven months and, if the record has been previously counted, it is omitted from the current month's calculations.

AT&T filed comments on this observation noting that measures other than OP-3 and OP-4 could be affected. AT&T also questioned why this problem was apparent when earlier, in a response to the problem identified in Arizona, Qwest indicated that prior results would be re-generated with the fix in place. Qwest stated that corrected data could not be made available for the reconciliation because the problem was not yet resolved at the time Liberty was given the reconciliation data. Qwest also stated that the problem affected OP-3, OP-4, OP-5, OP-6, OP-13, PO-8 and PO-9, and all disaggregated products. Qwest provided documentation showing that the same issue that had been identified in the Arizona test had been closed.

Liberty conducted an interview with Qwest on this matter and received responses to related data requests. Liberty reviewed the data files and the revised code provided by Qwest to confirm that the problem has been resolved. Liberty considers this observation to be closed.

Observation 1028

Observation 1028 reported that there was a significant error rate (about 15 percent) in the mean-time-to-repair (MTTR), or repair duration, used by Qwest in calculating its MR-6 measure for AT&T in Nebraska. In its earlier reconciliation work, Liberty found that Qwest's overall error

rate of about 3 percent in Arizona, when viewed alone, was within the range of a reasonable human error rate. However, when Arizona and Nebraska results were combined, the error rate was 6.5 percent, which in Liberty's opinion could be problematic. Liberty has therefore begun an analysis of AT&T trouble tickets in Oregon to obtain additional data on the nature and frequency of errors. Liberty has also requested information on Qwest's compliance review and coaching programs to ascertain whether such programs should be effective. This observation cannot be closed until Qwest provides the requested information and Liberty has completed its analysis.

Observation 1029

Observation 1029 noted the exclusion of certain CLEC line-sharing orders because the CLEC was unknown. Qwest acknowledged that it was unable to report the majority of line-sharing orders in the months of July and going forward for certain CLEC's. Qwest indicated that its order writing process did not capture the data used to identify CLEC's, and thus Qwest was not able to report line-sharing results for the majority of the orders at the CLEC-specific level for the entire period. Beginning with the December 2001 data and going forward, a new detail field was added to PANS that addressed this problem. Qwest indicated for the period from July through November 2001, a "work around" solution had been implemented.

AT&T filed comments on this observation noting that measures other than OP-4 could be affected. AT&T also requested that Qwest identify the specific performance measures for which CLEC-specific reporting was not available as a result of the problem identified in the observation. Qwest stated that measures OP-3, OP-4, OP-5, OP-6, OP-15, PO-8 and PO-9 were affected, but for line sharing results only. Qwest also indicated that the problem did not affect the M&R measures because the relevant information was retrieved from other sources.

Liberty has conducted an interview with Qwest on this matter and received responses to its data requests. The data responses included revised computer code, updated July RSOR data files with the "work around" solution in place, identification of other measures affected by the problem, and information on the development of the new data field. Liberty compared the original test July RSOR file sample with the corrected July RSOR data file sample and was able to confirm that the improperly excluded orders were included in the new July RSOR data set. Liberty considers this observation to be closed.

Observation 1030

Observation 1030 noted that Qwest failed to report a number of Local Service Order Confirmation (FOC) records because the state code was not automatically logged for these transactions. Qwest acknowledged that there was a problem. However, Qwest stated that only a small percentage of the transactions were not recorded. Qwest indicated that the error was caused by a coding break in EDI 6.0 related to unbundled loop processing. Qwest indicated that customers were moved off EDI 6.0 in August and September and EDI 6.0 was retired in December 2001, so the problem for the most part had been addressed with the new technology. For those records that are not auto-logged with the new technology, Qwest will run an ad hoc report to identify them and will manually populate the state code.

AT&T commented that, since PO-2, PO-5A-1, PO-5B-1, PO-5C, and PO-5E all require state codes, it was highly likely that these results were inaccurate. AT&T also expressed concern with

when the "break" occurred and whether, in months prior to July, the CLECs using EDI 6.0 had inaccurate performance results for PO-5 because of this problem. Finally, AT&T requested that Qwest's process ensure that all transactions affected by the omission of the state code were recorded.

Liberty had concerns with Qwest's *de minimus* argument because a significant percentage of Covad orders sampled were affected by having no state code, while Qwest claims that the problem affects less than 1 percent of orders. Qwest also indicated that the problem affects PO-2, PO-3, PO-4, and PO-5, and that it primarily affects unbundled loops, but also affects line sharing.

Liberty has requested additional information on the number and percentage of other performance measures affected by the code problem and the percentage of EDI 6.0 transactions. Liberty expects to be able to close this observation after reviewing that information.

Observation 1031

Observation 1031 reported that the Service Order Miss Code *(SOMC)* in the RSOR data for some orders was incorrect, leading to errors in performance measurement reporting. Liberty noted several different types of anomalies regarding the information in WFAC, the SOMC, and how they are used in performance measure reporting.

Qwest responded to this observation on January 24, 2002. Qwest stated that it had re-evaluated every AT&T LIS trunk and unbundled loop order for the reconciliation period from the states of Arizona and Nebraska and found that no LIS trunk orders evaluated by Liberty in Arizona were miscoded as customer caused misses and that only one of many unbundled loop orders evaluated by Liberty in Arizona were miscoded as customer caused misses. Qwest also stated that, in evaluating the data from the three states collectively (Arizona, Colorado and Nebraska), it found that 0.11 percent of the unbundled loop orders, and 6.12 percent of the interconnection trunk orders were miscoded as customer-caused misses. Qwest stated that it had clarified the MFC coding process documentation, conducted a review with the Network Organization to ensure that employees correctly complete the MFC field, and individually reviewed SOMC coding with each ISC representatives responsible for the coding errors identified.

Liberty discovered that it had mis-categorized one order and thus overstated the effect of this problem in the Colorado report. The correction is described in detail at the end of this report.

Liberty has not completed its review of Qwest's response to Observation 1031. Liberty has reviewed the attachments Qwest provided with its observation response and evaluated the manner in which Qwest improved its procedures and retrained its ISC representatives. Liberty will also complete its own evaluation of the LIS trunk orders from Arizona to validate Qwest's statement that none of them had been miscoded. Liberty submitted follow-up data requests on January 29, 2002, and Liberty expects to be able to close this observation after receiving and reviewing that information.

Observation 1032

Observation 1032 noted that Qwest included some orders in OP-4 that should have been excluded because the requested provisioning interval was greater than the then-current standard installation interval. Qwest's response indicated that out of a very large number of orders, Liberty found only a few PONS for which this had occurred. In fact, however, Liberty performed an analysis on only a sample of the orders and found that this improper exclusion affected over 8 percent of the sample. Liberty is now beginning its analysis of data from the state of Washington and continues to observe this problem.

Qwest indicated that it had improved its documentation in an effort to prevent this problem from recurring. Liberty requested a copy of the improved documentation. Liberty also requested that Qwest address what measures, products, time frames, and which CLECs, were affected by this type of error. Qwest has not yet replied to Liberty's data requests, which asked for a detailed explanation of Qwest's solution to the problem and support for the error rate Qwest reported as resulting from this problem. This observation cannot be closed until Qwest provides the required information and Liberty has completed its analysis.

Observation 1033

Observation 1033 stated that there were instances where Qwest personnel determined the order application date/time incorrectly for OP-4 LIS trunk performance measurement reporting purposes. In some instances, Qwest failed to change the application day to the next day, even though the ASR was received after 3:00 p.m. MT. In other cases, it appears that Qwest used the wrong application date because of uncertainty as to whether or not the application was "complete and accurate" as is required in the definition section of the PID.

In addition, Liberty determined that several Covad UBL orders in Arizona received after 7 p.m. were dated the same day, rather than the next day in accordance with the PID. This resulted from Liberty's review of the data Covad provided too late for inclusion in the Arizona report.

In its response to the observation, Qwest stated that the net effect of its errors was minimal, *i.e.*, a one day difference during the period being reconciled. Liberty believes it is pure coincidence, and irrelevant, that Qwest's errors may net out to a small number for the period. The important fact is that Qwest committed human errors in a third of the LIS trunk orders for which the parties agreed on the denominator but not the numerator.

AT&T filed comments on this observation, questioning whether other performance measures and other products could be affected by the problem, whether there could be both systems errors and human errors involved, and whether prior results could be re-stated.

Liberty is waiting for the responses to several data requests to Qwest regarding this issue. This observation cannot be closed until Qwest provides the required information and Liberty has completed its analysis.

Observation 1034

Observation 1034 identified various line sharing orders that were incorrectly excluded as loops with non-standard intervals of 72 hours. Liberty identified the problem in the Covad's Colorado

[illegible] performance report and did not find this problem occurring in the months of June and [illegible]. Qwest in its response concurred with Liberty that a number of line sharing orders for May had been excluded from the performance report because the orders had been assigned a non-standard FOC interval of [illegible] hours. Qwest indicated that the problem was human error and that the exclusions of the line sharing orders were improper. Qwest stated that their processes [illegible] that the [illegible] hours interval should be manually selected only on specific [illegible] products where the CLEC has a special non-standard FOC agreement. Qwest [illegible] that this process should and did address the concerns raised in the observation.

Qwest identified for Covad's May performance report 23 line sharing orders in Arizona, 29 line sharing orders in Colorado, and 91 line sharing orders in Washington excluded because of the [illegible] of a non-standard interval. Qwest provided ad hoc files for each month from May through December 2001. Liberty has reviewed each month and does agree that Qwest has identified the magnitude of the problem in Arizona, Colorado, and Washington. Furthermore, Liberty confirmed that the sharing non-standard interval assignment did not occur during the months from June through December 2001.

In an interview, Qwest gave a plausible explanation for why this problem only occurred during the month of May 2001. Since Liberty has confirmed that the problem has not appeared after that month, this observation is considered closed.

Observation 1035

Observation 1035 reported that there were errors in the OP-3 and OP-4 measures prior to June 2001 because Qwest included cancelled orders in the measures. According to Qwest, the problem affected only orders coming through the SOLAR system, which processed service orders for the five eastern states (Iowa, Minnesota, Nebraska, North Dakota, and South Dakota). Qwest has indicated that the problem was resolved as of May 12, 2001, but all results prior to June 2001 for the five states were affected. Although Liberty saw no evidence of the problem in Arizona or Colorado, Liberty has not yet concluded that the problem was limited to these five states.

Qwest recently provided a response that indicated only about 2 percent of the eastern region orders were affected by this problem and that the problem did not occur after May 12, 2001. Liberty is now reviewing the information provided by Qwest.

Other Issues

Lengthy Completion Intervals

To capture the data required for completed service orders, Qwest extracts information for the current and the prior seven months. Qwest performed a test showing that this method captured [illegible] percent of the completed orders. During the data reconciliation for Colorado, Liberty found two LIS trunk orders that were not reported because they were over eight months old. Liberty was concerned that Qwest's test may not have been valid for orders that are typically more complex than average, such as those for LIS trunks. Liberty requested that Qwest conduct

May PO-5 performance report and did not find this problem occurring in the months of June and July. Qwest in its response concurred with Liberty that a number of line sharing orders for May had been excluded from the performance report because the orders had been assigned a non-standard FOC interval of 72 hours. Qwest indicated that the problem was human error and that the exclusions of the line sharing orders were improper. Qwest stated that their processes currently dictate that the 72 hours interval should be manually selected only on specific unbundled loop products where the CLEC has a special non-standard FOC agreement. Qwest contends that this process should and did address the concerns raised in the observation.

Qwest identified for Covad's May performance report 23 line sharing orders in Arizona, 39 line sharing orders in Colorado, and 91 line sharing orders in Washington excluded because of the assignment of a non-standard interval. Qwest provided ad hoc files for each month from May through December 2001. Liberty has reviewed each month and does agree that Qwest has identified the magnitude of the problem in Arizona, Colorado, and Washington. Furthermore, Liberty confirmed that the sharing non-standard interval assignment did not occur during the months from June through December 2001.

In an interview, Qwest gave a plausible explanation for why this problem only occurred during the month of May 2001. Since Liberty has confirmed that the problem has not appeared after that month, this observation is considered closed.

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Qwest recently provided a response that indicated only about 2 percent of the causes report orders were affected by this problem and that the problem did not occur after May 12, 2001. Liberty is now reviewing the information provided by Qwest.

Other Issues

Lengthy Completion Intervals

To capture the data required for completed service orders, Qwest extracts information for the current and the prior seven months. Qwest performed a test showing that this method captured 99.9 percent of the completed orders. During the data reconciliation for Colorado, Liberty found two LIS trunk orders that were not reported because they were over eight months old. Liberty was concerned that Qwest's test may not have been valid for orders that are typically more complex than average, such as those for LIS trunks. Liberty requested that Qwest conduct

another test limited to LIS trunk orders to determine the percentage captured during the eight-month interval. Qwest has not yet responded to Liberty's request.

Report Correction

Liberty recently discovered that it had mis-categorized one of the LIS trunk orders about which the parties disagreed in Colorado. Liberty had categorized it as a Qwest error in assigning jeopardy codes and customer-miss exclusions, but it should have been categorized as a Qwest error because Qwest did not support the due date it believed to be correct. After issuance of the Colorado report, Qwest did provide support for the due date, and the information about this order should now be considered inconclusive because AT&T provided support for a different due date. Accordingly, the beginning of the reconciliation section of the AT&T part of the Colorado report should read:

B. Reconciliation Results

For the measure OP-3, Qwest and AT&T agreed on 47 percent of the orders. For the orders that the companies disagreed on, Liberty found that:

- *18 percent were likely caused by Qwest's errors in assigning jeopardy codes and customer-miss exclusions. In addition, another 9 percent of the orders contained a 01/01/01 completion date, which meant that Qwest's program properly excluded the orders but that there was likely human error in failing to enter a correct completion date. (Observation 1031.)*
- *6 percent were not counted by Qwest because the order took more than eight months to complete.*
- *For 61 percent, Qwest's treatment was correct, or Qwest followed its procedures for not counting orders with a customer miss. In a quarter of these cases, the discrepancy was caused by Qwest using the reference date to report order completion. In 40 percent of these cases, the discrepancy was caused by disagreement as to when a LIS trunk order completes.*
- *15 percent of the discrepancies contained conflicting information that Liberty was unable to resolve.*

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EXHIBIT 7

Fourth Report on Qwest Performance Measure Data Reconciliation - Washington

I. Introduction

The Liberty Consulting Group *(Liberty)* is performing for the ROC a "data validation to resolve any debates concerning the accuracy of performance data emanating from particular ROC PIDs." (ROC Change Request #20.) Certain CLECs have expressed concerns about the accuracy of Qwest's reported performance results as they relate to service that they have been receiving. The ROC decided to conduct this data reconciliation work in order to test those concerns. The data reconciliation process was designed to determine whether any of the information provided by CLECs demonstrated inaccuracies in Qwest's reported performance results as these measures were defined in the PID. The detailed process has been discussed in prior reports and has not been repeated here. Liberty issued its first data reconciliation report, which used data from Arizona, on December 3, 2001. The second report on data from Colorado was issued on January 3, 2002, and on January 28, Liberty issued the third report, which provided the results of the review of data from Nebraska. On February 2, 2002, Liberty issued an update to the Colorado report, which provided the status of observations and the exception issued as a result of all of the data reconciliation work.

The scope of the data reconciliation work using information from the state of Washington included: (1) AT&T's LIS trunk orders, and performance measures PO-5, OP-3, OP-4, OP-6, and OP-15, and (2) Covad's line-sharing and unbundled loop orders, and performance measures PO-5 and OP-4.

This report provides a summary of the results of the reconciliation of data from Washington. Detailed, confidential spreadsheets will be sent to Qwest and individually to AT&T and Covad. The report also updates the status of the observation reports issued as a result of earlier data reconciliation work.

II. Overall Summary of Findings

For Covad orders in Washington, Liberty found a significant number of problems with Qwest's performance measure reporting. However, these were all the same problems that had been identified in earlier data reconciliation work and documented in observation reports. There were only a very small number of records for which Liberty concluded that Qwest's reported the performance measures were incorrect and that did not fall under one of the previously identified issues.

For a large number of Covad's unbundled loop orders, Liberty found that while Qwest's treatment of the order for OP-4 was correct, Qwest's processes or procedures differed from those used in other states and differed from that previously described to Liberty. More specifically, Qwest had indicated that the service order miss code (SOMC) field was only populated in cases where the due date had been missed. For the Washington data, however and unlike other states, Liberty found customer-caused miss codes entered for orders in which the due date had been met. Liberty is investigating this matter as part of the resolution of Observation 1031.

For AT&T, Liberty also found significant problems with some of Qwest's performance reporting. In the case of AT&T, however, Liberty identified two causes of some of these problems that had not previously been found. In some instances, Qwest improperly excluded from the OP measures re-termination orders (orders to move a LIS trunk from an old Qwest switch to its replacement). This matter has been documented in Observation 1006. In several other cases, Liberty found that Qwest included orders in OP-15 when it should not have because AT&T had caused a delay. Pending orders delayed due to customer reasons are to be excluded from OP-15. This matter will be investigated as part of open Observation 1031. The remainder of the problems related to issues already identified in earlier data reconciliation reports.

III. Results of Data Reconciliation – Covad

Liberty examined a large (well over 300) sample of Covad line-sharing orders for reconciliation to OP-4, installation interval. Qwest and Covad agreed on the numerator and denominator for 24 percent of the orders. For 53 percent of the orders examined, Liberty concluded that Qwest properly treated the order in the performance measure, that Covad's information did not show that there was anything wrong with Qwest's treatment, or that the information from Qwest and Covad conflicted so as to prevent reconciliation.

Liberty found that Qwest was incorrect on 23 percent of the line-sharing orders. With one exception, these consisted of retail orders reported under wholesale results (Observation 1028), orders reported complete a second time in a different month (Observation 1027), and orders not reported because the CLEC designation was "unknown" (Observation 1029). These three observations have been closed. The one Qwest error that did not fall under these previously defined issues was one in which there were several applications and rejections followed by a customer cancellation before the service had been installed.

Liberty also examined a large (nearly 200) sample of Covad unbundled loop order for reconciliation to OP-4. For 57 percent of the sample, Qwest and Covad agreed on the numerator and denominator. For 39 percent of the orders examined, Liberty concluded that Qwest properly treated the order in the performance measure, that Covad's information did not show that there was anything wrong with Qwest's treatment, or that the information from Qwest and Covad conflicted so as to prevent reconciliation.

Liberty found that Qwest was incorrect on 4 percent of the unbundled loop orders. These errors consisted of previously defined matters such as those documented in closed observations 1027, 1032, and 1033. Liberty found one order for which Qwest incorrectly included a duplicate order for the same purchase order.

Finally, Liberty examined a large (nearly 300) sample of line-sharing orders for reconciliation to PO-5, timeliness of Firm Order Confirmations. Qwest and Covad agreed on the numerator and denominator for 21 percent of the records. For 51 percent of the records, Liberty concluded that either Qwest was correct, Covad did not show that Qwest was incorrect, or that the records were inconsistent and no conclusion could be reached.

Liberty concluded that Qwest was incorrect on 28 percent of the PO-5 records. Most of these (25 percent of the total) were cases in which Qwest's records did not include the date order (Observation 1030). Liberty closed this observation as documented in the last section of this report. During the month of May only, Qwest incorrectly treated a few (about 4 percent of the total) orders because it classified the order as having a non-standard interval (Observation 1034). This observation has also been closed. The other 1 percent of the records that Liberty ranked as Qwest being incorrect involved orders in which Covad's records supported the position and Qwest's did not.

IV. Results of Data Reconciliation – AT&T

Liberty found that Qwest was correct, or not shown to be wrong, on 78 percent of the orders in OP-3. For 12 percent of the orders, Qwest was incorrect because of the re-termination issue that is discussed below under Observation 1036. Problems with jeopardy coding (discussed in Observation 1031) accounted for 8 percent of the orders, and the remaining 2 percent due to Qwest having inadequate support for its position. The results for OP-4 generally followed those for OP-3.

For OP-6, Qwest was correct, or not shown to be wrong, on 42 percent of the orders. The re-termination issue (Observation 1036) accounted for 50 percent of the orders and improper jeopardy coding (Observation 1031) accounted for 8 percent.

For OP-13, Liberty found that Qwest was correct on 8 percent of the orders, the re-termination issue (Observation 1036) accounted for 33 percent of the orders, and, for 59 percent, Qwest included orders for which AT&T caused the delay (Observation 1031).

Finally, for PO-5, Liberty did not find any problems with Qwest's treatment of the records.

V. Status of Observations and Exceptions

Exception 1046

Exception 1046 reported a programming problem that affected OP-15 and designed service products. Liberty previously closed this exception report.

Observation 1026

Observation 1026 identified retail orders that were being included in performance reports as wholesale orders. Liberty found that performance measures from July 2001 and forward were free of this problem and previously closed this observation report.

Observation 1027

Observation 1027 identified various orders that were included and counted in more than one month. Previously Liberty reported that it had reviewed the data files and the revised code provided by Qwest, confirmed that the problem had been resolved, and considered the observation to be closed.

Observation 1028

Observation 1028 reported that there was a significant error rate (about 15 percent) in the mean-time-to-repair (MTTR), or repair duration, used by Qwest in calculating its MR-6 measure for AT&T in Nebraska. In its earlier reconciliation work, Liberty found that Qwest's overall error rate of about 3 percent in Arizona, when viewed alone, was within the range of a reasonable human error rate. However, when Arizona and Nebraska results were combined, the error rate was 6.5 percent, which in Liberty's opinion could be problematic.

To obtain additional data on the nature and frequency of errors, Liberty conducted an analysis of AT&T trouble tickets in Oregon. Liberty found an error rate of 6.5 percent, the same as the combined results from Arizona and Nebraska. Liberty had also requested information on Qwest's compliance review and coaching programs to ascertain whether such programs could be effective. Materials provided by Qwest included checklists of areas to be examined during the semi-annual reviews, with areas to record expectations, findings, and recommendations. These checklists encompassed a broad range of areas, including such topics as handoff of tickets to the central office, proper billing and rebate coding, sufficiency of work force, and valid no access time used on tickets. Qwest also provided ticket review worksheets and process guides on various aspects of trouble ticket administration.

Liberty's general assessment of the material was that the compliance reviews and coaching programs did not appear to be of the scope and focus that would minimize significantly the kind

of errors found during data reconciliation. During its analysis, Liberty had found that the errors in MTTR were generally due to improper handling of "no access" time and improper ticket entering and closing procedures. These errors were made by both customer technicians and by "scrubbers," the administrative technicians responsible for verifying and reconciling ticket histories. Qwest's compliance reviews and coaching programs were simply not geared to focus on these troublesome areas.

Qwest subsequently provided Liberty with additional information describing recent training programs and review efforts geared towards further improving the handling of trouble tickets. A formal training process was completed in January 2002. All Design Service Center Directors, Administrative Technicians, and Customer Communication Technicians received additional training and documentation on guidelines for handling no access time and for providing information to customers as part of the ticket restoration process. In addition to the sampling and coaching programs that had been in place, Qwest implemented an audit process where each Design Service Center manager is now responsible for verifying repair process adherence.

While Liberty expects that the renewed focus on methods and procedures should work to reduce the error rate in MTTR, it cannot substantiate those effects at this time. Liberty therefore recommends that the error rate be the subject of any future monitoring work. Liberty is satisfied that Qwest has taken positive steps to reduce the level of errors found during the data reconciliation work, and considers this observation closed.

Observation 1029

Observation 1029 noted the exclusion of certain CLEC line-sharing orders because the CLEC was unknown. Liberty evaluated Qwest's solution to the problem, confirmed that the improperly excluded orders were included, and, as previously reported, considered the observation to be closed.

Observation 1030

Observation 1030 noted that Qwest failed to report a number of Covad's Firm Order Commitment (*FOC*) records because the state code was not automatically logged for those transactions. Qwest acknowledged that there was a problem. However, Qwest stated that only a small percentage of the transactions were not recorded. Qwest indicated that the issue was caused by a code break in EDI 6.0 related to unbundled loop processing. Qwest also indicated that affected customers were moved off EDI 6.0 in August and September and EDI 6.0 was retired in December 2001, so the problem with EDI 6.0 has been addressed with the new technology. For those records that are not properly logged with the new technology, Qwest will run an *ad hoc* report to identify them and will manually populate the state code.

AT&T commented that, since PO-2, PO-3A-1, PO-3B-1, PO-3C-1 and PO-4C all require state codes, it was highly likely that these performance results were inaccurate. AT&T also expressed concern with the time the "break" occurred and whether, in months prior to July 2001, CLECs

using EDI 6.0 had inaccurate performance results for PO-5 because of this problem. Finally, AT&T requested that Qwest's process ensure that all transactions affected by the omission of the state code were recorded for accuracy purposes.

Liberty had concerns with Qwest's *de minimus* argument because a significant percentage of the Covad orders sampled were affected by the failure to record state code, while Qwest claims that the problem affects less than 1 percent of orders. Qwest stated that the problem affects PO-2, PO-3, PO-4, and PO-5, and that it primarily affects unbundled loops, but also affects line sharing.

Liberty conducted interviews with Qwest personnel and issued a number of data requests concerning this issue. Qwest responded and addressed the concerns of AT&T and Liberty. Qwest acknowledged that "code break" affected the results for the entire period. From January through April 2001 there were 28 records that were excluded from PO-5C results. According to Qwest, PO-5A and PO-5B were not impacted. Also provided by Qwest was the number of records excluded from PO-2 (3 out of 99,487 records), PO-3 (246 out of 44,969), and PO-4 (808 out of 150,776 records) in July. In each case the resulting percentage was less than or approximately equal to .005 percent. Qwest indicated that of the 90,777 transactions in November, 43,164 records or 47.6 percent were EDI 6.0 transactions.

Qwest agreed that the "code break" could have disproportionately affected some CLEC's performance. According to Qwest, Covad during this period was a large user of unbundled loops and that would explain the disproportionate impact on them. As to AT&T's concern with the impact of the "code break" on other PIDS, Qwest stated that its solution would address the problems for PO-2, PO-3, PO-4, and PO-5.

On the basis of Liberty's review of this matter, including Qwest's proposed solution to identifying records that did not contain a state code and Qwest's response to AT&T's concerns, Liberty considers this observation closed.

Observation 1031

Observation 1031 reported that the Service Order Miss Code *(SOMC)* in the RSOR data for some orders was incorrect, leading to errors in performance measurement reporting. Liberty noted several different types of anomalies regarding the information in WFAC, the SOMC, and how they are used in performance measure reporting.

Qwest responded to this observation on January 24, 2002. Qwest stated that it had re-evaluated every AT&T LIS trunk and unbundled loop order for the reconciliation period from the states of Arizona and Nebraska and found that no LIS trunk orders evaluated by Liberty in Arizona were miscoded as customer caused misses and that only one of many unbundled loop orders evaluated by Liberty in Arizona were miscoded as customer caused misses. Qwest also stated that, in evaluating the data from the three states collectively (Arizona, Colorado and Nebraska), it found that 0.11 percent of the unbundled loop orders, and 6.12 percent of the interconnection trunk orders were miscoded as customer-caused misses. Qwest stated that it had clarified the MFC coding process documentation, conducted a review with the Network Organization to ensure that

employees correctly complete the MFC field, and individually reviewed SOMC coding with each ISC representatives responsible for the coding errors identified.

Liberty has reviewed the attachments Qwest provided with its observation response and evaluated the manner in which Qwest improved its procedures and retrained its ISC representatives. Liberty conducted its own evaluation of the LIS trunk orders from Arizona to validate Qwest's statement that none of them had been miscoded. Liberty's results differed from those obtained by Qwest. Liberty reviewed 23 Arizona LIS trunk orders that Qwest showed as having been excluded for customer misses. Liberty found that 4 of the orders had been jeopardized by Qwest well after the original due date, with no support in their WFAC logs showing that AT&T had caused a miss of that due date. Liberty also found that Qwest had excluded 3 other orders as customer misses, even though the orders had also been jeopardized to Qwest, thus violating Qwest's own *Jeopardy Coding Job Aid* procedures. In addition, Liberty found that there was no support at all in the WFAC logs for the jeopardies applied to 2 other orders, and that the SOMC field was blank in one additional order that had been excluded as a customer miss.

For Washington LIS trunk orders, Qwest included several in the reporting of OP-15 for which AT&T had caused the delay. This matter will be investigated as part of this Observation report.

For a large number of Covad's unbundled loop orders, Liberty found that while Qwest's treatment of the order for OP-4 was correct, Qwest's processes or procedures differed from those used in other states and differed from that previously described to Liberty. More specifically, Qwest had indicated that the service order miss code (SOMC) field was only populated in cases where the due date had been missed. For the Washington data, however and unlike other states, Liberty found customer-caused miss codes entered for orders in which the due date had been met. Liberty is investigating this matter as part of the resolution of Observation 1031.

Qwest has stated that it is conducting a further assessment of the underlying causes of these problems and the means by which they will be corrected, and that it will provide documentation of its conclusions to Liberty. Accordingly, this observation remains open.

Observation 1032

Observation 1032 noted that Qwest included some orders in OP-4 that should have been excluded because the requested provisioning interval was greater than the then-current standard installation interval. Qwest's response indicated that out of a very large number of orders, Liberty found only a few PONS for which this had occurred. Originally Liberty thought believed the percentage of orders affected was more significant. But after additional analysis and correction of errors, Liberty found that, in the sample of UBL orders for Colorado and Washington combined, about 4 percent of the orders for which Qwest and the CLEC disagreed had this problem. When the agreed upon orders are also counted, the percentage is even lower.

Qwest's responded to the observation by indicating that the orders should have been excluded but were not because of human error when the order was processed. Qwest personnel had failed to populate the "L" (for longer than standard interval) field on the service order. Qwest indicated

that it had improved its documentation in an effort to prevent this problem from recurring. Liberty reviewed the improved documentation and concluded that it adequately described the process and should help to avoid this kind of error in the future.

Liberty also investigated whether other measures, products, and CLECs could have been affected, and determined that only OP-4 for designed services but any CLEC could have seen the problem.

The nature of this problem falls into the general category of human errors documented in KPMG's Observation 3086. However, on the basis of Liberty's additional analysis of Colorado and Washington orders showing a lower percentage than had been thought to be the case, and the evaluation of the steps and improved tools implemented by Qwest to minimize the likelihood of the error, Liberty has concluded that this observation should be closed.

Observation 1033

Observation 1033 stated that there were instances where Qwest personnel determined the order application date/time incorrectly for OP-4 LIS trunk performance measurement reporting purposes. In some instances, Qwest failed to change the application day to the next day, even though the ASR was received after 3:00 p.m. MT. In other cases, it appears that Qwest used the wrong application date because of uncertainty as to whether or not the application was "complete and accurate" as is required in the definition section of the PID.

In addition, Liberty determined that several Covad UBL orders in Arizona received after 7 p.m. were dated the same day, rather than the next day in accordance with the PID. This resulted from Liberty's review of the data Covad provided too late for inclusion in the Arizona report.

In its response to the observation, Qwest stated that the net effect of its errors was minimal, *i.e.*, a one day difference during the period being reconciled. Liberty believes it is pure coincidence, and irrelevant, that Qwest's errors may net out to a small number for the period. The important fact is that Qwest committed human errors in a third of the LIS trunk orders for which the parties agreed on the denominator but not the numerator. Qwest's response also stated that it planned to "*Improve the quality control process by increasing the quantity of ASRs sampled in the quality review process from 20 to 30 ASRs per SDC per month.*" Liberty wanted to see the results of the quality review process. However, in response to data request 53-3, Qwest stated that the quality control reviews did not begin until July 2001, that quality control reports are only kept for 30 days (unless a problem is identified), and that no quality control reviews were available at this time.

AT&T filed comments on this observation, questioning whether other performance measures and other products could be affected by the problem, whether there could be both systems errors and human errors involved, and whether prior results could be re-stated. In response to data request 65-2, Qwest stated that it does not plan to correct historical results because the errors were minimal, it is a Qwest policy not to alter closed records, and altering records in PANS but not the original records would create inconsistencies. In response to data request 65-3, Qwest stated that the only performance measures that could be impacted by the application date problem are PO-

SO and OP-4. Finally, in response to data request 65-4, Qwest stated that, for a three-week period it had audited, 98.1 percent of unbundled loop orders had the correct application date

In the responses to data requests 53-1, 53-2, and 65-1, Liberty received the documentation used by Qwest to train personnel in properly determining the application date, and the Qwest application date methods and procedures. Liberty reviewed those documents, and found that they clearly described the application date and how it should be determined, included examples, and were all internally consistent. Liberty considers this observation to be closed, but recommends that Qwest retain its quality control reports for a period of at least a year and that application date error rates be closely monitored and tracked over time.

Observation 1034

Observation 1034 identified various line-sharing orders that were incorrectly excluded as loops with non-standard intervals of 72 hours. Liberty confirmed that the problem has not appeared after May 2001, and, as previously reported, considered this observation to be closed.

Observation 1035

Observation 1035 reported that there were errors in the OP-3 and OP-4 measures prior to June 2001 because Qwest included cancelled orders in the measures. According to Qwest, the problem affected only orders coming through SOLAR, the service order processor for the five eastern states (Iowa, Minnesota, Nebraska, North Dakota, and South Dakota). Qwest has indicated that the problem was resolved as of May 12, 2001, but all results prior to June 2001 for the five states were affected. Liberty saw no evidence of the problem in Arizona or Colorado, and has found no reason to conclude that the problem was limited to anything other than these five states.

An order coming through SOLAR is initially assigned a completion date equal to the due date (since the field cannot be blank). Previously, this completion date would be passed to the RSOR database by the RSOR EFMT (Eastern format) batch programs and would remain in place unless changed. Qwest subsequently implemented a real time connection between SOLAR and RSOR with new RSOR ERTP (Eastern real time process) programs, replacing the EFMT interface programs and eliminating the problem. While SOLAR still assigns a completion date equal to the due date, this date is no longer passed to the RSOR database. The RSOR database does not receive the completion date from SOLAR until the order is actually completed. Orders that are cancelled in SOLAR are assigned a completion date of 11/11/1111 by RSOR, and thus excluded from the measures.

Qwest maintained that only about 2 percent of the eastern region orders were affected by this problem, and that the problem did not occur after May 12, 2001. Liberty subsequently issued data requests to clarify, among other things: (a) why the 11/11/1111 completion date was assigned in some but not all cases prior to May 12, 2001, and (b) what safeguards were in place

to ensure that the completion dates for non-cancelled orders were accurate, *i.e.*, whether they were changed if the order was not completed on time.

Qwest indicated that the cause of the problem was a software error that resulted in not all cancelled orders being assigned a completion date of 11/11/1111 (and thus properly excluded from the measures). According to Qwest, any order that had multiple activities in one day, including cancellation, would not go through the portion of the EFMT programming logic that assigned the 11/11/1111 date. Any order with only cancellation activity in a given day would have been handled correctly. Since the interface has been rewritten, the logic error no longer exists.

Liberty also asked Qwest to explain more fully the statistics on the nature of the problem that it provided in response to the observation. According to Qwest, original data on orders are stored in RSOR for only 60 days. Qwest therefore had to reconstruct data from the Integrated Data Repository (IDR), and subsequently provided a summary of this data representing all products to Liberty. Qwest's analysis indicated, for the January to April 2001 period, that 2.1 to 2.9 percent of total retail orders for all products and 3.0 to 4.2 percent of total wholesale orders for all products were cancelled orders without the 11/11/1111 completion date in place. (Liberty's analysis showed that these percentages would be very slightly higher if the effects of cancelled orders that properly contained the 11/11/1111 date were considered.) In other words, these orders were included in both the denominator and numerator of OP-3 and OP-4, making Qwest's performance appear better than it was for both CLECs and Qwest retail.

In its comments on this observation, AT&T raised the issue of whether the completion dates on orders that were not cancelled could be inaccurate. Specifically, if completion dates were automatically assigned by SOLAR and passed to RSOR prior to May 2001, it may be possible that completion dates for missed commitments could be inaccurate if they were not changed from being equal to the due dates. Qwest was unable to reconstruct the data to validate whether non-cancelled orders had accurate completion dates. It appeared that there were no safeguards in place to ensure that accurate completion dates were entered into the system to override the one automatically assigned by SOLAR. To the extent that orders were closed manually (as opposed to be being auto-completed, such that the completion date would be automatically updated), it is possible that some orders did have completion dates that were not accurate. With the live feed between SOLAR and RSOR now in place, completion dates are no longer prematurely recorded in RSOR. It is no longer possible for inaccurate completion dates to be automatically carried forward; it is, however, still theoretically possible for manually-closed orders to have completion dates that were not entered correctly.

The programming fix put in place as of May 12, 2001 has corrected the problem of cancelled orders being included in OP-3 and OP4, and results beginning with June 2001 should not be affected. Liberty therefore considers this observation closed.

Observation 1036 (Re-termination)

When Qwest plans to undertake a switch conversion, it notifies its customers, who then submit disconnect and re-termination orders to move their LIS trunks from the old Qwest switch to the

new one. Coordination between the parties is required to ensure that service is not adversely affected during the conversion process.

In Washington, Liberty identified several LIS trunk re-termination orders that AT&T had included in the OP and PO-5 performance measures, but Qwest had not. Qwest did not include them in PO-5 because Qwest considers re-termination orders to be projects, and projects are excluded from the PO-5 measure.

However, orders deemed to be projects are not excluded from the OP-3, OP-4, OP-6 and OP-15 measures. Qwest excluded these same re-termination orders from those OP measures because human error caused the orders to be improperly coded C40, which resulted in their exclusion as customer misses (this issue was discussed in an interview with Qwest on 2/28/02). These orders showed inward activity, and they should have been included in the OP measures. In fact, Liberty identified several Colorado AT&T LIS trunk orders that appear to be re-termination orders and that Qwest did include in the OP measures (e.g., DENP0103676 and DENP0103679).

Other Issues

Lengthy Completion Intervals

To capture the data required for completed service orders, Qwest extracts information for the current and the prior seven months. Qwest performed a test showing that this method captured 99.9 percent of the completed orders. During the data reconciliation for Colorado, Liberty found two LIS trunk orders that were not reported because they were over eight months old. Liberty was concerned that Qwest's test may not have been valid for orders that are typically more complex than average, such as those for LIS trunks. Liberty requested that Qwest conduct another test limited to LIS trunk orders to determine the percentage captured during the eight-month interval.

Liberty and Qwest agreed that Qwest would perform an analysis for the months of June, September and December 2001. For each month, Liberty wanted to know the number of LIS trunk orders that had completed during that month, but that had not been included in the performance measures because they had taken longer than eight months to complete. Initially, Qwest was unable to do exactly that. Rather, they were able to analyze the set of orders that had a LIS trunk class of service from the USOC table. Thus, Qwest analyzed a larger group of orders than would appear in the performance reports (which only include orders with LIS product codes). Qwest determined that, from this larger set of orders, 4 orders completing in June took longer than 8 months to complete, 1 order completing in September took longer than 8 months to complete, and one order completing in December took longer than 8 months to complete.

Liberty asked Qwest to further investigate these 6 orders, and Liberty learned the results of Qwest's analysis during an interview held on 2/20/02. Of the four orders completing in June, two would have been reported in the performance reports except for the 8-month exclusion. (The other two orders were for a change of circuit ID which would have been excluded for no inward activity, and a retail order for a disconnect.) For the month of June 2001, there were 234 LIS trunk orders included in the Qwest regional performance report for OP-3D and OP-3E combined

(i.e., this is the sum of the two denominators). Accordingly, for the month of June 2001, 0.8 percent (which is 2/254) of LIS trunk orders were omitted from the OP-3 LIS trunk regional performance results because they completed in more than 8 months.

The one LIS trunk order that took longer than 8 months to complete in September 2001 was also a retail order for a disconnect. Thus, 0.0 percent of the 219 LIS trunk orders were omitted from the OP-3 performance results for September because they completed in more than 8 months.

Finally, the one LIS trunk order that took longer than 8 months to complete in December 2001 would have been reported in the performance reports except for the 8-month exclusion. Accordingly, for December 2001, 0.4 percent of the 275 LIS trunk orders were omitted from the OP-3 performance results for December because they completed in more than 8 months.

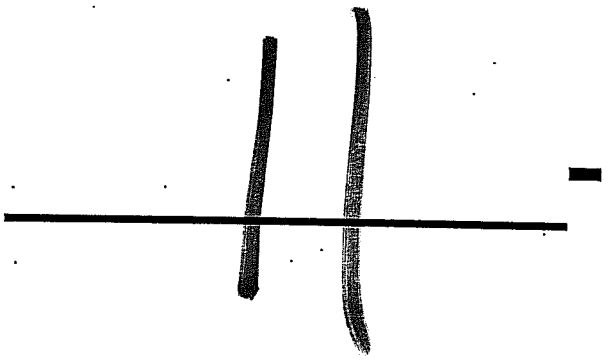
Overall, for the 3 months analyzed, 0.4 percent (which is 3/748) of the LIS trunk orders were omitted because they completed in more than 8 months. This low percent appears to Liberty to support Qwest's view that the 8-month constraint does not significantly distort the performance measure results.

Cross-Boundary Orders

During its analysis of Washington LIS trunk orders, Liberty noticed that AT&T included numerous orders that Qwest did not. These orders are "cross boundary" in the sense that they are for interconnection trunks that originate from an AT&T switch in Oregon and terminate in a Qwest switch in Washington. In response to data request 71-002, Qwest stated that, for purposes of OP-3, OP-4, OP-6, and OP-15, it classifies orders in a state depending on the area code of the main telephone number. These cross boundary orders have an area code in Oregon, so Qwest classifies them in that state for those OP measures. Qwest also stated that, for purposes of PO-5, it classifies orders in a state depending on the customer facility location. Because of this, these cross boundary orders are classified in Washington for PO-5 reporting. For performance reporting, the result is that the cross boundary orders are reported in one state for the OP measures and in another state for the PO-5 measure.

The PID does not provide guidance about the state in which these cross boundary orders should be reported. Although it would be ideal to include each order (for all measures) in only one state report, Qwest applies its procedures uniformly throughout the region, there is no double counting of orders in the measures, and Liberty finds no clear basis for requiring that those procedures be changed.

CONTINUATION



ride the light
Qwest

Summary of Qwest's 271 Performance Results

Sep - Dec 01 Results

State: South Dakota

Legend (based on number of "misses" in the 4-month period):

Classifications:	A		B		C		D
0 to 1 miss =		2 misses or 1 miss in last mo. =	Range of Results 4-mo. Avg.	3 or 4 misses w/ analysis =	Range of Results 4-mo. Avg.	3 or 4 misses =	Range of Results 4-mo. Avg.
Conclusions:	Clearly Satisfies Checklist Item		SUPPORTS Satisfying Checklist		CONDITIONALLY Supports Checklist		Adds No Support to Checklist

Low Volume Indications:

Cells that are color-coded per classifications B, C, or D above and have low volumes are marked as shown at right:	Vol. < 30 =		Vol. < 10 =		No Activity =	-

CHECKLIST ITEM 1 - INTERCONNECTION

Qwest

State: South Dakota

Sep - Dec 01 Results

PROVISIONING

Product	Category	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
LIS Trunks	Zone 1	-	-		-	-
	Zone 2		9.0 - 29.0 days 23.2 days			

100% comitments met yet still shows disprity. This is because Qwest does not exclude longer than stad. Intervals from OP-4 for interconnection trunks.

TRUNK BLOCKING

	Category	NI-1A To Tandem Ofcs	NI-1B To End Offices
LIS Trunks	Statewide		

REPAIR

Product	Category	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
LIS Trunks	Zone 1	-	-	-	
	Zone 2				

CHECKLIST ITEM 1 - COLLOCATION

Qwest ride the light

State: South Dakota

Sep - Dec 01 Results

INSTALLATION

Product	Category	CP- 1 Installation Intervals	CP-2 Installation Commitments
Collocation	Forecasted (A)	-	-
	Unforecasted (B)	-	-
	Major Infrastructure (C)		

FEASIBILITY STUDIES

Product	Category	CP-3 Feasibility Intervals	CP-4 Feasibility Commitments
Collocation	Statewide	-	-

CHECKLIST ITEM 2 - Gateway Availability

Qwest ride the light

State: South Dakota

Sep - Dec 01 Results

Gateway Availability

Measure	Description	Benchmark	Result
GA-1 A	IMA-GUI All	99.25%	
GA-1 B	IMA-GUI Fetch-n-Stuff	99.25%	
GA-1 C	IMA-GUI Data Arbiter	99.25%	
GA-2	IMA-EDI	99.25%	
GA-3	EB-TA	99.25%	
GA-4	EXACT	99.25%	
GA-5	FOM	99.25%	
GA-6	GUI Repair	99.25%	
GA-7	Timely Outage Resolution Following Software Releases	95% within 48 hours	

CHECKLIST ITEM 2 - PRE-ORDER

Qwest

State: South Dakota

Sep - Dec 01 Results

Query/Response		Pre-Order Transaction Types							
Indicators	Categ.	1-Appoint. Sched.	2-Service Avail.	3-Facility Check	4-Addr. Validation	5-Get CSR	6-Tel. No. Reserv.	7-Loop Qualif.	8-DSL Loop
PO-1	(A) IMA								
	(B) EDI								
	Benchmarks:	10 sec	25 sec	25 sec	10 sec	12.5 sec	10 sec	20 sec	20 sec

Timeouts			Benchmarks:
PO-1C	(1) IMA		0.5%
	(2) EDI		0.5%

Reject Notifications		1-Manual	2-Auto	Benchmarks	Manual 12 business hours
PO-3	(A) IMA				Auto-rejects 18 seconds
	(B) EDI				
	(C) Fax ->				Benchmark: 24 hours

Firm Order Confirmatic	A-Fully Electronic		B-Electronic/Manual		PO-5C		PO-5D
PO-5 - FOC Timeliness	1 - IMA	2 -EDI	1 - IMA	2 - EDI	FAX		EXACT
(a) Resale		-				LIS:	
(b) Unbundled Loops							
(c) LNP		-		-			
Benchmarks:	95% < 20 minutes		90% < standard intervals		90% < 24 hrs	85% < 8 bus Days	

Jeopardy Notifications	(A)POTS	(B) Loops	(C) LIS	(D)UNE-P
PO-8 Timeliness			-	
PO-9 Percent			-	
Standards	Parity	Parity	Parity	Parity

CHECKLIST ITEM 2 - FLOW-THROUGH

Qwest

State: South Dakota

Only 23 orders submitted via EDI whereas 1496 submitted via IMA-GUI

PO-2A (All LSRs)

Most recent month

	IMA-GUI	IMA-EDI
RESALE	51.2%	0.0%
LOOPS	37.9%	58.3%
UNE-P	4.8%	-
LNP	62.2%	-

PO-2B (Flow-through-eligible LSRs)

	IMA-GUI	IMA-EDI
RESALE	87.3%	-
LOOPS	91.7%	91.3%
UNE-P	88.9%	-
LNP	94.3%	-

1. The results show a general upward trend.
2. PO-2 is a diagnostic measurement. The FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS. Verizon Massachusetts Order at para. 77. The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achieve -- efficient CLECs can achieve high flow-through rates, while other, less-efficient CLECs have lower flow-through rates. Id. at paras. 78, 80. Thus, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are capable of flowing orders through. Id. paras. 77, 80.
3. In Qwest's case, the FCC's point is borne out by the fact that only one CLEC contribute significantly to PO-2B results. This CLEC has had a problem on its side of the latest version of the EDI interface that prevents certain LSRs from flowing through

CHECKLIST ITEM 2 - Centers Access

Qwest

State: South Dakota

Sep - Dec 01 Results

Pct of calls answered in 20 seconds

Measure	Center	Result
OP-2	Provisioning	
MR-2	Repair	

Standard: Parity with retail

CHECKLIST ITEM 2 - Billing

Qwest

State: South Dakota

Sep - Dec 01 Results

Billing

Measure	Description	Standard	Result
BI-1A	Time to provide usage records - UNE & Resale	Parity	
BI-1B	Time to provide usage records - Switched access	95%	
BI-3A	Billing accuracy - adjustments for errors - UNE & Resale	Parity	-224.4% - 99.7% -49.5%
BI-3B	Billing accuracy - adjustments for errors - Reciprocal compensation	95%	
BI-4A	Billing completeness - UNE & Resale	Parity	
BI-4B	Billing completeness - Reciprocal compensation	95%	
PO-7A (IMA)	Billing completion notification timeliness	Parity	85.7% - 97.5% 92.1%
PO-7B (EDI)	Billing completion notification timeliness	Parity	67.2% - 96.7% 81.5%

Qwest completed substantial "mapping" project in mid-January 2002 that ensured billed rates are appropriate rates.

A CRM system release that took place on September 29, 2001 had an error in its code that affected LSRs with multiple assoicated service orders. As a result, only the first service order to complete would receive a billing completion notice. When corrected and the missing notices were sent, PO-7 captured tham as misses (i.e., late), affecting Nov. and Dec. '01 PO-7 results. Going forward, the problem is

CHECKLIST ITEM 2 - UNE-PLATFORM

Qwest

State: South Dakota

Sep - Dec 01 Results

PROVISIONING

Product	Disaggreg.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil	OP-6B Delays/Facilities
UNE-P(POTS)	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch		2.7 - 5.8 days 2.8 days			
UNE-P(Centrex)	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch					
EELs	Dispatch i/MSAs	-				
	Dispatch o/MSA	-				
	No Dispatch	-				

4 Mo. Avg. = 2.8 days for CLECs vs. 2.5 days for retail

REPAIR

Product	Disaggreg.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate	MR-9 Appointments
UNE-P(POTS)	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
UNE-P(Centrex)	Dispatch I/ MSAs						
	Dispatch o/MSA					0.6% - 0.9% 0.7%	
	No Dispatch						
EELs	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

Qwest

State: South Dakota

Sep - Dec 01 Results

PROVISIONING

Loop Type	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil	OP-6B Delays/Facilities
Analog	Zone 1	-	-		-	-
	Zone 2					
2-Wire NL	Zone 1	-	-		-	-
	Zone 2					
ISDN-Cap.	Zone 1	-	-		-	-
	Zone 2					
ADSL-Cmp.	Zone 1	-	-	-	-	-
	Zone 2	-	-		-	-
4-Wire NL	Zone 1	-	-	-	-	-
	Zone 2	-	-		-	-
DS1-Cap.	Zone 1	-	-		-	-
	Zone 2					
DS3 +	Zone 1	-	-	-	-	-
	Zone 2	-	-		-	-
Line Sharing	Dispatch i/MSAs	-	-	-		
	Dispatch o/MSA	-	-			
	No Dispatch	-	-			

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

Qwest

State: South Dakota

Sep - Dec 01 Results
REPAIR

Loop Type	Categ.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
Analog	Zone 1	-	-	-	-	
	Zone 2					
2-Wire NL	Zone 1	-	-	-	-	
	Zone 2					
ISDN-Cap.	Zone 1	-	-	-	-	0.0% - 25.0% 15.8%
	Zone 2			0.3 - 4.8 hours 2.7 hours		
ADSL-Cmp.	Zone 1	-	-	-	-	-
	Zone 2	-	-	-	-	
Line Sharing	Dispatch i/ MSAs	-	-	-		
	Dispatch o/MSA	-	-	-		-
	No Dispatch	-	-	-		

Dec. = only disparity
In Dec., all troubles cleared well within 24 hour objective

Small volumes require 0.0% trouble or a satistical diparity is found

Loop Type	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
4-Wire NL	Zone 1	-	-	-	-
	Zone 2	-	-	-	
DS1-Cap.	Zone 1	-	-	-	
	Zone 2	-	-	-	
DS3 +	Zone 1	-	-	-	-
	Zone 2	-	-	-	

CHECKLIST ITEM 4 - Coordinated Cuts & Loop Conditioning

State: South Dakota

Qwest

Sep - Dec 01 Results

Coordinated Cutover Timeliness

Loop Type	OP-13A
Analog	
All Other	
	Benchmark: 95%

Low volumes require perfection to meet 90% commitments met benchmark

Loop Conditioning

Category	OP-3 Commitments	OP-4 Intervals
Zone 1	-	-
Zone 2	50.0% - 71.4% 66.7%	
Benchmarks:	90%	16.5 days

CHECKLIST ITEM 5 - UNBUNDLED TRANSPORT

State: South Dakota

Sep - Dec 01 Results

Qwest

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil	OP-6B Delays/Facilities
UDIT -DS1	Zone 1	-	-	-	-	-
	Zone 2	-	-		-	-
UDIT >DS1	Zone 1	-	-	-	-	-
	Zone 2	-	-		-	-

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
UDIT -DS1	Zone 1	-	-	-	
	Zone 2	-	-	-	
UDIT >DS1	Zone 1	-	-	-	
	Zone 2	-	-	-	

CHECKLIST ITEM 7 - 911

Qwest

State: South Dakota

Sep - Dec 01 Results

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
911	Zone 1	-	-		-	-
	Zone 2	-	-		-	-

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
911	Zone 1	-	-	-	
	Zone 2	-	-	-	

CHECKLIST ITEMS 8 & 9

Qwest

State: South Dakota Sep - Dec 01 Results

Checklist # 8 - Directory Listing

Product	Categ.	DB-1C-1
Listings	Sub-region	
		DB-2C-1
Listings	Region	

(Timeliness)

(Accuracy)

Checklist # 9 - NXX Code Activation

Product	Categ.	NP-1A
NXX Code	State	

(Timeliness)

CHECKLIST ITEM 10 & 11

Qwest

State: South Dakota Sep - Dec 01 Results

Checklist # 10 - Databases and Signaling

Product	Categ.	DB-1B
LIDB	State	

(Timeliness)

Checklist # 11 - LNP (Local Number Portability)

PROVISIONING

Product	Categ.	OP-8B	OP-8C	OP-17
L N P	State			

REPAIR

Product	Categ.	MR-11	MR-12
L N P	State	-	

CHECKLIST ITEM 13

Qwest

State: South Dakota Sep - Dec 01 Results

Checklist # 13 - Reciprocal Compensation

Product	Categ.	BI-3B	BI-4B
Reciprocal Compensation	State	[redacted]	

(Billing Accuracy and Completeness)

(against 95% Benchmarks)

CHECKLIST ITEM 14 - RESALE: Non-designed Products

State: South Dakota

Sep - Dec 01 Results

PROVISIONING

Qwest

9 of 12 meas. at parity

Product	Disaggreg.	OP-3 Commitments	OP-4 Intervals	OP-5 Flow Thru Tracking	OP-6A Delays/Non-Fault	OP-6B Delays/Facilities
Residence	Dispatch i/MSAs					
	Dispatch o/MSA		4.8 - 9.4 days 7.3 days			
	No Dispatch	98.8% - 99.9% 99.8%				
Business	Dispatch i/MSAs					
	Dispatch o/MSA		4.5 - 10.4 days 6.3 days			
	No Dispatch		2.2 - 2.6 days 2.5 days			
Centrex-21	Dispatch i/MSAs					
	Dispatch o/MSA	-	-		-	-
	No Dispatch		4.2 - 4.9 days 4.5 days			
PBX	Dispatch i/MSAs	-	-		-	-
	Dispatch o/MSA					
	No Dispatch					

As compared to 100% commitments met (OP-3)

Dec. = 100% commitments met; yet stil disparity showing that CLECs requested longer than std. intervals that are not excluded

CHECKLIST ITEM 14 - RESALE: Non-designed Products

Qwest

State: South Dakota

Appears would be parity if "no troubles found" excluded. See MR-5*

Sep - Dec 01 Results

REPAIR

Product	Disaggreg.	MR-3 Out of Sub-24 hrs	MR-4 All Trip > 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate	MR-9 Appointments
Residence	Dispatch I/ MSAs					1.2% - 1.6% 1.8%	
	Dispatch o/MSA						
	No Dispatch				[illegible]		
Business	Dispatch I/ MSAs	[illegible]				0.5% - 0.9% 0.7%	
	Dispatch o/MSA				[illegible]		
	No Dispatch						
Centrex-21	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
PBX	Dispatch I/ MSAs						-
	Dispatch o/MSA						
	No Dispatch						-

Would be parity if "no troubles found" were excluded. See MR-6*

Qwest

Summary of Qwest's 271 Performance Results

Sep - Dec 01 Results

State: Regional

Legend (based on number of "misses" in the 4-month period):

Classifications:	A		B		C		D
0 to 1 miss =		2 misses or 1 miss in last mo. =	Range of Results 4-mo. Avg.	3 or 4 misses w/ analysis =	Range of Results 4-mo. Avg.	3 or 4 misses =	Range of Results 4-mo. Avg.
Conclusions:	Clearly Satisfies Checklist Item		SUPPORTS Satisfying Checklist		CONDITIONALLY Supports Checklist		Adds No Support to Checklist

Low Volume Indications:

Cells that are color-coded per classifications B, C, or D above and have low volumes are marked as shown at right:	Vol. < 30 =		Vol. < 10 =		No Activity =	-

CHECKLIST ITEM 1 - INTERCONNECTION

Qwest

State: Regional

Sep - Dec 01 Results

PROVISIONING

		OP-3	OP-4	OP-5	OP-6A	OP-6B
Product	Category	Commitments	Intervals	New Svc Trouble	Delays/Non-Facil	Delays/Facilities
LIS Trunks	Zone 1			96.8% - 98.3% 98.7%		
	Zone 2					

		NI-1A	NI-1B
	Category	To Tandem Ofcs	To End Offices
LIS Trunks	Statewide		

TRUNK BLOCKING

REPAIR

		MR-5	MR-6	MR-7	MR-8
Product	Category	Cleared < 4 hours	Mean Time Restore	Repeat Reports	Trouble Rate
LIS Trunks	Zone 1				0.0% - 0.0% 0.0%
	Zone 2				

Both CLEC and Qwest data show 0.01% trouble rate That means 1 in 10,000 trunks experience trouble for both sets of customers

CHECKLIST ITEM 1 - COLLOCATION

Qwest

State: Regional

Sep - Dec 01 Results

INSTALLATION

Product	Category	CP-1 Installation Intervals	CP-2 Installation Commitments
Collocation	Forecasted (A)		
	Unforecasted (B)		
	Major Infrastructure (C)		

FEASIBILITY STUDIES

Product	Category	CP-3 Feasibility Intervals	CP-4 Feasibility Commitments
Collocation	Statewide		

CHECKLIST ITEM 2 - Gateway Availability

Qwest ride the light

State: Regional

Sep - Dec 01 Results

Gateway Availability

Measure	Description	Benchmark	Result
GA-1 A	IMA-GUI All	99.25%	
GA-1 B	IMA-GUI Fetch-n-Stuff	99.25%	
GA-1 C	IMA-GUI Data Arbiter	99.25%	
GA-2	IMA-EDI	99.25%	
GA-3	EB-TA	99.25%	
GA-4	EXACT	99.25%	
GA-6	GUI Repair	99.25%	
GA-7	Timely Outage Resolution Following Software Releases	95% within 48 hours	

CHECKLIST ITEM 2 - PRE-ORDER

Qwest

State: *Regional*

Sep - Dec 01 Results

Query/Response

Indicators	Categ.	1-Appoint. Sched.	2-Service Avail.	3-Facility Check	4-Addr. Validation	5-Get CSR	6-Tel. No. Reserv.	7-Loop Qualif.
		Pre-Order Transaction Types						
PO-1	(A) IMA							
	(B) EDI							
	Benchmarks:	10 sec	25 sec	25 sec	10 sec	12.5 sec	10 sec	20 sec

Timeouts

			Benchmarks:
PO-1C	(1) IMA		0.5%
	(2) EDI		0.5%

Reject Notifications

		1-Manual	2-Auto
PO-3	(A) IMA		
	(B) EDI		
	(C) Fax ->		

Benchmarks -- Manual: 12 business hours

Auto-rejects: 18 seconds

Benchmark: 24 hours

For POTS, Loops and LNP, CLECs obtain jeopardy notices at least 2.7 days in advance. This is prompt as compared to the 3-5 day intervals that CLECs obtain for these services.

Firm Order Confirmations

PO-5 - FOC Timeliness	A-Fully Electronic		B-Electronic/Manual		PO-5C	PO-5D
	1 - IMA	2 -EDI	1 - IMA	2 - EDI	FAX	EXACT
(a) Resale						LIS:
(b) Unbundled Loops						
(c) LNP						
Benchmarks:	95% < 20 minutes		90% < standard intervals		90% < 24 hours	85% < 8 bus. Days

Jeopardy Notifications

	(A)POTS	(B) Loops	(C) LIS	(D)UNE-P
PO-8 Timeliness	3.0 - 3.5 days 3.3 days	4.6 - 5.2 days 5.0 days	0.0 - 4.1 days 3.3 days	2.7 - 12.7 days 5.9 days
PO-9 Percent		10.6% - 16.0% 12.6%		3.7% - 13.0% 9.6%
Standards:	Parity	Parity	Parity	Parity

This is the first statistical miss for interconnection trunks in the 12 reported months.

4 Mo.Avg. as compared to 18.8% for retail customers

CHECKLIST ITEM 2 - FLOW-THROUGH

Qwest

State: Regional

Dec. 01 Results

PO-2B (Flow-through-eligible LSRs)

Most recent month

	IMA-GUI	IMA-EDI
RESALE	87.92%	92.39%
LOOPS	82.77%	73.42%
UNE-P	74.72%	84.10%
LNP	94.28%	94.37%

1. The results show a general upward trend.
2. PO-2 is a diagnostic measurement. The FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS. Verizon Massachusetts Order at para. 77. The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achieve -- efficient CLECs can achieve high flow-through rates, while other, less-efficient CLECs have lower flow-through rates. Id. at paras. 78, 80. Thus, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are capable of flowing orders through. Id. paras. 77, 80.

CHECKLIST ITEM 2 - Billing

Qwest

State: Regional

Sep - Dec 01 Results

Billing

Measure	Description	Benchmark	Result
PO-7A	Billing Completion Notification Timeliness		[illegible]
PO-7B	Billing Completion Notification Timeliness		[illegible]
BI-1A	Time to provide usage records - UNE & Resale	Parity	
BI-1B	Time to provide usage records - Switched access	95%	
BI-3A	Billing accuracy - adjustments for errors - UNE & Resale	Parity	25.9% - 99.6% 63.0%
BI-3B	Billing accuracy - adjustments for errors - Reciprocal compensation	95%	91.2% - 100.0% 97.1%
BI-4A	Billing completeness - UNE & Resale	Parity	90.2% - 97.0% 94.4%
BI-4B	Billing completeness - Reciprocal compensation	95%	

Qwest has been mapping the call packet to ensure that the billing to CLECs tracks current state connection protocol.
Over the past several months, Qwest made many changes to perfect the situation.
Qwest completed this process in mid-January 2002.

As compared to 95% benchmark.

CHECKLIST ITEM 2 - UNE-PLATFORM

Qwest

State: Regional

Sep - Dec 01 Results

PROVISIONING

Product	Disaggreg.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non Facil	OP-6B Delays/Facilities
UNE-P(POTS)	Dispatch i/MSAs				4.2 - 8.7 days 6.4 days	8.3 - 19.7 days 13.9 days
	Dispatch o/MSA					6.5 - 32.0 days 19.4 days
	No Dispatch				2.0 - 9.2 days 5.5 days	
UNE-P(Centrex)	Dispatch i/MSAs		6.3 - 6.8 days 6.5 days			
	Dispatch o/MSA					7.1 - 38.6 days 18.4 days
	No Dispatch		4.8 - 5.1 days 5.0 days			6.0 - 20.0 days 8.3 days

4 Mo. Avg. = 6.4 days for CLECs vs. 6.3 days for retail

4 Mo. Avg. = 13.9 days for CLECs vs. 11.1 days for retail

1 delayed circuit caused each statistical miss 4 Mo. Avg. = 13.4 days for CLECs vs. 15.0 days for retail

2 delayed circuits, 1 of 58 das and another of 18 days drove the disparity in two months. All remaining months at

CLECs consistently receive a higher percentage of commitments met. See OP-3)

4 Mo. Avg. = 8.3 days for both CLECs and retail

REPAIR

Product	Disaggreg.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate	MR-9 Appointments
UNE-P(POTS)	Dispatch I/ MSAs						87.0% - 92.3% 89.7%
	Dispatch o/MSA						88.1% - 95.1% 91.5%
	No Dispatch				17.5% - 20.6% 19.4%		96.6% - 99.2% 97.9%
UNE-P(Centrex)	Dispatch I/ MSAs					0.8% - 1.0% 0.9%	
	Dispatch o/MSA						
	No Dispatch						

Overall repeat trouble rate excluding MSA distinction and including all instances of no trouble found find the folowing 4 Mo. Avgs: For CLECs 17.7% and for retail 14.3%

4 Mo. Avg. for retail = 92.1%

Parity 10 of 12 mos.

Parity 8 of last 10 mos.

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

Qwest

State: Regional

Sep - Dec 01 Results

PROVISIONING

Loop Type	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil	OP-6B Delays/Facilities
Analog	Zone 1				3.8 - 6.9 days 12.0 days	
	Zone 2				4.9 - 10.0 days 12.0 days	
2-Wire NL	Zone 1					
	Zone 2					
ISDN-Cap.	Zone 1					
	Zone 2					
ADSL-Cmp.	Zone 1			93.4% - 100% 96.5%		
	Zone 2					
4-Wire NL	Zone 1					
	Zone 2					
DS1-Cap.	Zone 1	74.2% - 90.6% 83.4%		81.9% - 92.5% 84.2%		
	Zone 2					
DS3 +	Zone 1					
	Zone 2	-	-		-	-
Line Sharing	No Dispatch	94.0% - 99.8% 96.5%	3.0 - 3.6 days 3.3 days			

4 Mo. Avg. = 5.4 days for both CLECs and retail customers

4 Mo. Avg. = 7.7 days for CLECs vs. 6.7 days for retail.

FCC has found that 5% new installation trouble or less is acceptable. Verizon New York para. 309

Avg. Interval (OP-4) = 4-7 days shorter for CLECs.

9 of 12 mos. at parity

4 Mo. Avg. above 95% benchmark

4 Mo. Avg. at 3.3 day benchmark

CHECKLIST ITEM 4 - UNBUNDLED LOOPS

Qwest. ride the light

State: Regional

Sep - Dec 01 Results
REPAIR

Loop Type	Categ.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
Analog	Zone 1					
	Zone 2					
2-Wire NL	Zone 1					
	Zone 2					
ISDN-Cap.	Zone 1					
	Zone 2					
ADSL-Cmp.	Zone 1					
	Zone 2					
Line Sharing	Dispatch i/ MSAs	~~66.7% - 75.0%~~ ~~71.0%~~		~~13.3 - 27.3 hours~~ ~~17.6 hours~~		
	Dispatch o/MSA			~~22.3 - 29.1 hours~~ ~~26.5 hours~~		
	No Dispatch		94.4% - ~~97.8%~~ ~~96.3%~~	10.1 - 14.1 hours 11.4 hours		

For all MR-4 and MR-6 associated with line sharing: The percentage of out of service troubles on the retail side is are greater than twice that on the retail side. Qwest places higher priority on out of service troubles; therefore, it is expected that MR-4 and MR-6 will have panty issues with the current comparables

Incredibly low volumes and dramatic improving trend

Loop Type	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
4-Wire NL	Zone 1		~~2.2 - 9.1 hours~~ ~~4.8 hours~~		
	Zone 2	-	-	-	
DS1-Cap.	Zone 1		~~2.9 - 3.3 hours~~ ~~3.1 hours~~		2.8% - 4.0% 3.4%
	Zone 2		~~2.2 - 3.8 hours~~ ~~3.1 hours~~		
DS3 +	Zone 1	-	-	-	-
	Zone 2	-	-	-	

CHECKLIST ITEM 4 - Coordinated Cuts & Loop Conditioning

State: *Regional*

ride the light Qwest

Sep - Dec 01 Results

Coordinated Cutover Timeliness

Loop Type	OP-13A
Analog	
All Other	
	Benchmark: 95%

Loop Conditioning

Category	OP-3	OP-4
	Commitments	Intervals
Zone 1		
Zone 2		
Benchmarks	90%	16.5 days

CHECKLIST ITEM 5 - UNBUNDLED TRANSPORT

State: Regional

Sep - Dec 01 Results

Qwest. ride the light

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
UDIT -DS1	Zone 1					
	Zone 2					
UDIT >DS1	Zone 1			80.0% - 98.8% 91.5%		
	Zone 2					

Data appears to be in parity when no troubles found excluded. See "OP-5*."

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
UDIT -DS1	Zone 1				
	Zone 2				
UDIT >DS1	Zone 1				1.3% - 3.0% 2.1%
	Zone 2				

CHECKLIST ITEM 7 - 911

Qwest ride the light

State: Regional

Sep - Dec 01 Results

PROVISIONING

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
911	Zone 1				~~5.0 - 15.0 days~~ ~~9.0 days~~	
	Zone 2					

There is no comparable retail data for the 4 mos.; however, OP-6A delays in months past were similar or longer on the retail side

REPAIR

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
911	Zone 1		~~0.6 - 3.6 hours~~ ~~2.1 hours~~		0.0% - 0.6% 0.4%
	Zone 2				

CHECKLIST ITEMS 8 & 9

Qwest ride the light

State: Regional Sep - Dec 01 Results

Checklist # 8 - Directory Listing

Product	Categ.	DB-1C-1	
Listings	Sub-region		(Timeliness)
		DB-2C-1	
Listings	Region		(Accuracy)

Checklist # 9 - NXX Code Activation

Product	Categ.	NP-1A	
NXX Code	State		(Timeliness)

CHECKLIST ITEM 10 & 11

ride the light Qwest

State: Regional

Sep - Dec 01 Results

Checklist # 10 - Databases and Signaling

Product	Categ.	DB-1B
LIDB	State	

(Timeliness)

Checklist # 11 - LNP (Local Number Portability)

PROVISIONING

Product	Categ.	OP-8B	OP-8C	OP-17
L N P	State			
Benchmarks		95%	95%	98.25%

MAINTENANCE

Product	Categ.	MR-11	MR-12
L N P	State	25% - 50%	
		Parity	Parity

Only 10 out of service troubles in 3 reported months

CHECKLIST ITEM 13

Qwest ride the light

State: Regional

Sep - Dec 01 Results

Checklist # 13 - Reciprocal Compensation

Product	Categ.	BI-3B	BI-4B
Reciprocal Compensation	State	91.2% - 100.0% 97.1%	

(Billing Accuracy and Completeness)

(against 95% Benchmarks)

CHECKLIST ITEM 14 - RESALE: Non-designed Products

State: *Regional*

Sep - Dec 01 Results
PROVISIONING

Qwest

4 Mo. Avg. = 6.7 days for CLECs vs. 6.9 days for retail

Product	Disaggreg.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil	OP-6B Delays/Facilities
Residence	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch				1.3 - 16.8 days 5.1 days	
Business	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch					
Centrex	Dispatch i/MSAs					
	Dispatch o/MSA			79.0% - 84.4% 82.4%		
	No Dispatch					
Centrex-21	Dispatch i/MSAs		5.2 - 8.8 days 6.2 days			
	Dispatch o/MSA					
	No Dispatch				2.0 - 49.0 days 32.4 days	
PBX	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch	75% - 100% 93.8%				
Basic ISDN	Dispatch i/MSAs					
	Dispatch o/MSA					
	No Dispatch		3.0 - 4.5 days 3.3 days			

Would be dark blue if "no troubles found" excluded See OP-5*.

Only 5 delays in 4 months

11 of 12 reported mos. at parity

4 Mo. Avg = 3.3 days for CLECs vs. 2.8 days for retail

CHECKLIST ITEM 14 - RESALE: Non-designed Products

State: Regional

Sep - Dec 01 Results

REPAIR

Qwest

Would be dark blue if "no troubles found" excluded

Product	Disaggreg.	MR-3 Out of Svc<24 hrs	MR-4 All Trbl < 48 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate	MR-9 Appointments
Residence	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
Business	Dispatch I/ MSAs						
	Dispatch o/MSA						
	No Dispatch						
Centrex	Dispatch I/ MSAs					0.6% - 0.7% 0.6%	
	Dispatch o/MSA						
	No Dispatch				13.6% - 19.7% 17.3%		
Centrex-21	Dispatch I/ MSAs			12.5 - 15.5 hours 13.9 hours			
	Dispatch o/MSA						
	No Dispatch						
PBX	Dispatch I/ MSAs				13.3% - 40.0% 25.5%		
	Dispatch o/MSA						
	No Dispatch						
Basic ISDN	Dispatch I/ MSAs			4.4 - 7.6 hours 5.8 hours			
	Dispatch o/MSA	-	-	-	-		-
	No Dispatch						
Qwest DSL	Zone 1						
	Zone 2	-	-	-	-		

4 Mo. Avg = 5.8 hours for CLECs vs. 5.1 hours for retail

4 Mo. Avg. = 13.9 hours for CLECs vs. 12.5 hours for retail
If eliminate MSA disaggregation, MTTR faster for CLECs than retail

CHECKLIST ITEM 14 - RESALE: Designed Products

State: Regional

PROVISIONING

Qwest. ride the light

Sep - Dec 01 Results

4 Mo. Avg. = 21.1 days for CLECs vs. 36.9 days for retail

Product	Categ.	OP-3 Commitments	OP-4 Intervals	OP-5 New Svc Trouble	OP-6A Delays/Non-Facil.	OP-6B Delays/Facilities
ISDN-Pri	Zone 1			80.0% - 87.5% 80.4%		
	Zone 2		11.0 - 45.0 days 21.1 days		20.0 - 26.3 days 20.2 days	
DS0	Zone 1					
	Zone 2					
DS1	Zone 1		10.0 - 27.4 days 22.1 days	0.0% - 0.0% 0.0%		
	Zone 2		13.5 - 23.7 days 21.7 days		12.0 - 46.0 days 17.3 days	
DS3	Zone 1	-	-	0.0% - 0.0% 0.0%	-	-
	Zone 2					
Frame Rel.	Zone 1	-		0.0% - 100% 66.7%		
	Zone 2	-	-		-	-
Qwest DSL	Zone 1					
	Zone 2					

Would be dark blue if "no troubles found" excluded See OP-5*.

4 Mo. Avg. = 26.2 days for CLECs vs. 39.7 days for retail

Only 1 circuit installed in 4 mos. and it experienced an installation trouble

Only 1 installation experienced trouble; however, only circuit installed in Dec.

CHECKLIST ITEM 14 - RESALE: Designed Products

State: *Regional*

REPAIR

ride the light Qwest

Sep - Dec 01 Results

Product	Categ.	MR-5 Cleared < 4 hours	MR-6 Mean Time Restore	MR-7 Repeat Reports	MR-8 Trouble Rate
ISDN-Pri	Zone 1				
	Zone 2				
DS0	Zone 1				
	Zone 2				
DS1	Zone 1			~~21.0 - 21.0 days~~	
	Zone 2			~~21.0 days~~	
DS3	Zone 1				
	Zone 2				
Frame Rel.	Zone 1				
	Zone 2	-	-	-	