

Weekly filings
11/1/01 ~ 12/03/01

Qwest's September
2001 Performance
Data

10/25/01 - Filed and Docketed;
11/01/01 - Weekly Filings;
11/07/01 - Petition for Leave to Intervene (Black Hills FiberCom);
11/09/01 - Petition to Intervene (Midcontinent Communications);
11/15/01 - AT&T's Petition for Leave to Intervene;
11/28/01 - Notice of Filing Report of Independent Auditor;
12/03/01 - Qwest's September 2001 Performance Data for South Dakota as Reported under the ROC Created Performance Metrics;
12/05/01 - Order Granting Intervention;
12/07/01 - Qwest's Report on the Status of Change Management Process Redesign;
12/07/01 - Qwest's Proposed Procedural Schedule;
12/07/01 - AT&T's Proposed Procedural Schedule;
12/07/01 - Midcontinent's Proposed Procedural Schedule;
12/07/01 - Joinder in AT&T's Proposed Procedural Schedule (Black Hills FiberCom);
12/12/01 - Qwest's Response to Procedural Schedule Comments of AT&T and Black Hills FiberCom;
12/12/01 - Motion for Admission of Non-Resident Attorney (John L. Munn);
12/12/01 - Order Admitting Non-Resident Attorney (John L. Munn);
12/18/01 - Order for and Notice of Procedural Schedule and Hearing;
12/21/01 - Qwest Submission of Supplemental KPMG Declaration;
01/07/02 - Qwest's October 2001 Performance Data as Reported under the ROC Created Performance Metrics;
01/17/02 - Contract between QSI Consulting and SDPUC;
01/18/02 - Section 271 Issues List (Staff);
01/18/02 - Midcontinent's Comments to Docket TC01-165;
01/18/02 - AT&T's List of Disputed Issues;
01/18/02 - Statement of Issues (Black Hills FiberCom)
02/07/02 - Response to Staff Data Request;
02/20/02 - Transcript of Prehearing Conference held 2/7/02;
03/05/02 - Black Hills' Motion for Order Denying Petition;
03/05/02 - Brief in Support of Black Hills' Motion for Order Denying Petition;
03/06/02 - Notice of Filing Motion to Remove Document from Commission Record;
03/06/02 - Motion to Remove Document from Commission Record;
03/07/02 - Motion for Definition of Track A Analysis;
03/07/02 - Brief in Support of Motion for Definition of Track A Analysis;
03/11/02 - Motion to Suspend Procedural Schedule or Supplement Prefiled Testimony;
03/13/02 - AT&T's Joinder on Midcontinent's Motion to Suspend Procedural Schedule and Request for Expedited Decision;
03/13/02 - Qwest's Performance Data;
03/18/02 - Direct Testimony of Mark L. Stacy;
03/18/02 - Direct Testimony of Marlon Griffing, Ph.D.;
03/18/02 - Prefiled Testimony of W. Tom Simmons;
03/19/02 - Direct Testimony of Kyle D. White;
03/19/02 - Direct Testimony of Ronald Schaible;
03/19/02 - Direct Testimony of Michelle Merchen;
03/19/02 - Direct Testimony of Jheri Turner;
03/19/02 - Affidavit of Michael Hydock;
03/19/02 - Four Affidavits of Kenneth L. Wilson;
03/19/02 - Four AT&T Verified Comments;
03/19/02 - John Finnegan's Verified Comments;
03/19/02 - AT&T's Comments;
03/19/02 - Verification of Kenneth L. Wilson;
03/19/02 - Certificate of Service;
03/20/02 - Order Granting Motion and Denying Motion;
03/22/02 - Brief in Response to the Motions filed by Black Hills FiberCom

South Dakota Public Utilities Commission
WEEKLY FILINGS
For the Period of October 25, 2001 through October 31, 2001

If you need a complete copy of a filing faxed, overnight expressed, or mailed to you, please
contact Delaine Kolbo within five business days of this filing. Phone: 605-773-3705 Fax:
605-773-3809

CONSUMER COMPLAINTS

CT01-048 **In the Matter of the Complaint filed by Gary and Rita Stewart, Sioux Falls, South Dakota, against Sprint Communications Company L.P. Regarding Unauthorized Switching of Services.**

Complainants state that their long distance service was switched without their authorization. Complainants request that they be awarded \$1,000.00 for the unauthorized switch as allowed under South Dakota law. They also request compensation for the switching fees and payment for any and all expenses incurred to attend a hearing on this matter.

Staff Analyst: Mary Healy
Staff Attorney: Karen Cremer
Date Docketed: 10/30/01
Intervention Deadline: N/A

TELECOMMUNICATIONS

TC01-164 **In the Matter of the Application of Contact Communications, Inc. for a Certificate of Authority to Provide Local Exchange Services in South Dakota.**

On October 25, 2001, Contact Communications, Inc. filed an application seeking a Certificate of Authority to provide basic local exchange telecommunication services at locations in South Dakota served by Qwest. The applicant proposes to provide digital subscriber line (DSL) service to customers on a retail basis. The applicant also intends to act as a wholesaler of service to ISPs through individual contracts.

Staff Analyst: Heather Forney
Staff Attorney: Kelly Frazier
Date Docketed: 10/25/01
Intervention Deadline: 11/16/01

TC01-165 **In the Matter of the Analysis into Qwest Corporation's Compliance with Section 271(c) of the Telecommunications Act of 1996.**

On October 25, 2001, Qwest Corporation filed with the Commission a Petition For Commission Recommendation That The Federal Communications Commission Grant Qwest Corporation Entry Into The In-Region InterLATA Market Under Section 271 Of The Telecommunications Act Of 1996. Specifically, Qwest Corporation requests that this Commission find, based upon the record presented, that Qwest Corporation has met the competitive checklist and other requirements of 47 U.S.C. Section 271, which prescribe the mechanism by which Qwest Corporation may be found eligible to provide in-region interLATA services and rely upon that finding to provide a favorable recommendation to the Federal Communications Commission. In support of its petition, Qwest Corporation submitted 25 affidavits, a revised Statement of Generally Available Terms, and 7 Reports submitted in the Seven-State Process.

Staff Analyst: Harlan Best
Staff Attorney: Karen Cremer
Date Docketed: 10/25/01

LAW OFFICES
MORRILL THOMAS NOONEY & BRAUN, LLP
625 NINTH STREET - 8TH FLOOR
P.O. Box 8108
RAPID CITY, SOUTH DAKOTA 57709-8108
TELEPHONE (605) 348-7516
FAX (605) 348-5852

TIMOTHY L. THOMAS*
JOHN K. NOONEY*
LONNIE R. BRAUN*
KURT E. SOLAY
GREGORY J. BERNARD
*ALSO LICENSED IN WYOMING
*ALSO LICENSED IN NEBRASKA

OF COUNSEL
DAVID E. MORRILL

November 6, 2001

Ms. Debra Elofson
Executive Director
Public Utilities Commission
State Capitol Building
500 East Capitol Avenue
Pierre, SD 57501

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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

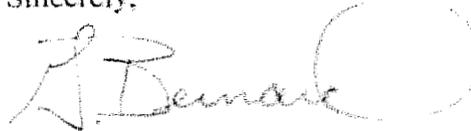
RE: Black Hills FiberCom
US West 271 Application
TC01-165
Our File No. BH-1231

Dear Ms. Elofson:

Please find enclosed the original and ten (10) copies of Black Hills FiberCom, L.L.C.'s Petition for Leave to Intervene in Docket No. TC01-165.

Thank you for your attention to this matter.

Sincerely,



Gregory J. Bernard

GJB/mkt
Enclosure

cc: Black Hills FiberCom, L.L.C. (w/enc.)
Thomas J. Welk, Esq. (w/enc.)

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

RECEIVED
NOV 0 9 2001
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

IN THE MATTER OF THE ANALYSIS
INTO QWEST CORPORATION'S
COMPLIANCE WITH SECTION 271(c) OF
THE TELECOMMUNICATIONS ACT OF
1996

DOCKET NO. TC01-165

PETITION FOR LEAVE TO
INTERVENE

Pursuant to ARSD 20:10:01:15.02, Black Hills FiberCom, L.L.C. ("FiberCom") hereby petitions the Commission for leave to intervene in PUC Docket No. TC01-165 *In the Matter of the Analysis into Qwest Corporation's Compliance with Section 271(c) of the Telecommunications Act of 1996*. FiberCom's interest in the proceeding is supported by the following facts:

1. FiberCom is a facilities-based competitive local exchange carrier providing telecommunications service, including interstate long distance service, in South Dakota.
2. The Commission's role in advising the Federal Communications Commission about the state of local exchange competition and Qwest's conformance to Section 271's fourteen point competitive checklist is crucial to the FCC's determination whether Qwest will be granted permission to enter South Dakota's interLATA long distance market.
3. If and when Qwest is granted permission to enter into the state's interLATA long distance market, FiberCom and Qwest will be direct competitors in the markets they serve concurrently.

4. FiberCom therefore has a vital interest in monitoring and participating in all phases of Qwest's Section 271 application to ensure that any concerns or problems it experiences in obtaining Qwest's cooperation and assistance in its entry into the local exchange market consistent with the provisions of the 1996 Telecommunications Act are voiced in the proper forum and considered in the Commission's report and recommendation to the FCC.
5. Through active participation by FiberCom and other interested parties, the Commission will be better informed of Qwest's progress in complying with Section 271 mandates, and will be better positioned to ensure that the true local exchange competition envisioned by the 1996 Act is present in South Dakota.

Dated this 6 day of November, 2001.



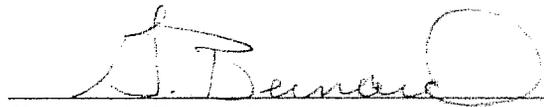
GREGORY J. BERNARD
Attorneys for Black Hills FiberCom, L.L.C.
MORRILL THOMAS NOONEY & BRAUN, LLP
625 Ninth Street, 8th Floor
P. O. Box 8108
Rapid City, SD 57709-8108
(605) 348-7516

CERTIFICATE OF SERVICE

I, Gregory J. Bernard, attorney for Black Hills FiberCom, L.L.C. in the above-entitled matter, do hereby certify that a true and correct copy of the within and foregoing Petition for Leave to Intervene was mailed by first-class mail, postage prepaid thereon, to the following:

Thomas J. Welk, Esq.
Boyce, Murphy, McDowell & Greenfield, L.L.P.
PO Box 5015
Sioux Falls, SD 57117-5015

by depositing the same in the United States Mail at Rapid City, South Dakota, this 6 day of November, 2001.



Gregory J. Bernard

LAW OFFICES
MAY, ADAM, GERDES & THOMPSON LLP

503 SOUTH PIERRE STREET
P.O. BOX 160
PIERRE, SOUTH DAKOTA 57501-0160

THOMAS G. ADAM
DAVID A. GERDES
CHARLES H. THOMPSON
ROBERT B. ANDERSON
BRENT A. WILSON
THEODORE M. ENOEL
MICHAEL F. SHAW
KEEL FULTON
ROBERT J. BENSON
BRETT KOENECKE

SINCE 1881
www.magt.com

November 9, 2001

OF COUNSEL
WARREN W. MAY

GLENN W. MARTENS 1884-1963
KARL GOLDSMITH 1885-1965

TELEPHONE
605 224-8803

TELECOPIER
605 224-6289

E-MAIL
dag@magt.com

HAND DELIVERED

Debra Elofson
Executive Secretary
Public Utilities Commission
500 East Capitol Avenue
Pierre, South Dakota 57501

RE: MIDCONTINENT TELECOMMUNICATIONS; QWEST'S 271(c) COMPLIANCE
AND INTERLATA ENTRY
Docket TC01-165
Our file: 0053

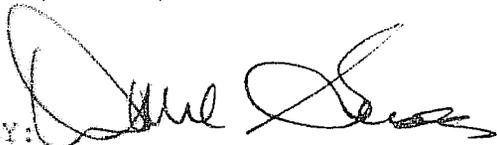
Dear Debra:

Enclosed are original and ten copies of a Petition to Intervene
in the above-entitled docket. Please file the enclosures.

With a copy of this letter, I am mailing copies of the Petition
to Intervene to the service list.

Yours truly,

MAY, ADAM, GERDES & THOMPSON LLP

BY: 

DAG:mw

Enclosures

cc/enc: Karen Cremer
Harlan Best
Colleen Sevold
Tom Welk
Gregory J. Bernard
Tom Simmons
Mary Lohnes

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NOV 09 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

BEFORE THE PUBLIC UTILITIES COMMISSION RECEIVED
OF THE STATE OF SOUTH DAKOTA

NOV 09 2001

IN THE MATTER OF THE ANALYSIS) TC01-165
INTO QWEST CORPORATION'S)
COMPLIANCE WITH SECTION 271(c))
OF THE TELECOMMUNICATIONS ACT) PETITION TO INTERVENE
OF 1996)
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Pursuant to ARSD 20:10:01:15.02, Midcontinent Communications by its undersigned counsel petitions the Commission as follows:

1. Midcontinent is a certificated telecommunications company under the jurisdiction of the Commission.

2. Qwest Corporation ("Qwest") has filed a petition for a Commission recommendation that the FCC grant entry into the in-region interLATA market by Qwest under Section 271 of the 1996 Act. Inasmuch as Midcontinent has a direct interest in the interLATA market, it has a direct interest in the entry by Qwest into that market.

3. Midcontinent has a direct in the outcome of this proceeding. As a local and long distance carrier of telecommunications services it will compete with Qwest for these services. Midcontinent has an interest in determining the extent of Qwest's Section 271 compliance. Therefore, Midcontinent should be permitted to appear in this proceeding.

WHEREFORE Midcontinent prays that the Commission permit its intervention and participation in this proceeding to examine and cross-examine witnesses and offer evidence on its behalf.

Dated this 9 day of November, 2001.

MAY, ADAM, GERDES & THOMPSON LLP

BY: 
DAVID A. GERDES
Attorneys for Midcontinent Communications
503 South Pierre Street
P.O. Box 160
Pierre, South Dakota 57501-0160
Telephone: (605)224-8803
Telefax: (605)224-6289

CERTIFICATE OF SERVICE

David A. Gerdes of May, Adam, Gerdes & Thompson LLP hereby certifies that on the 9 day of November, 2001, he mailed by United States mail, first class postage thereon prepaid, a true and correct copy of the foregoing in the above-captioned action to the following at their last known addresses, to-wit:

Colleen Sevold
Qwest
125 South Dakota Avenue, 8th Floor
Sioux Falls, SD 57194

Tom Welk
Boyce, Murphy
P.O. Box 5015
Sioux Falls, SD 57117

Harlan Best
Staff Analyst
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Karen Cremer
Staff Attorney
Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

Gregory J. Bernard
Morrill, Thomas, Nooney & Braun
P.O. Box 8108
Rapid City, SD 57709


David A. Gerdes



Steven H. Weigler
Senior Attorney
Law & Government Affairs

Suite 1524
Western Region
1875 Lawrence St
Denver, CO 80202
303 298-6057
FAX 303 298-6301
weigler@lga.att.com

November 14, 2001

Via Overnight Delivery

Debra Elofson
Executive Director
SD Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

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NOV 15 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Re: In the Matter of the Analysis into Qwest Corporation's Compliance with
Section 271(c) of the Telecommunications Act of 1996, TC01-165

Dear Ms. Elofson:

Enclosed are an original and ten copies of AT&T Communications of the
Midwest, Inc.'s Petition For Leave To Intervene in this proceeding.

Please call me if there are any questions.

Sincerely,

Steven H. Weigler

SHW/jb

Enclosures

BEFORE THE PUBLIC UTILITIES COMMISSION SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE ANALYSIS INTO QWEST)
CORPORATION'S COMPLIANCE WITH SECTION)
271(C) OF THE TELECOMMUNICATIONS ACT OF)
1996

Docket No. TC01-165

AT&T COMMUNICATIONS OF THE MIDWEST, INC.'S
PETITION FOR LEAVE TO INTERVENE

AT&T Communications of the Midwest, Inc. ("AT&T"), by and through its attorneys, requests, pursuant to ARSD 20:10:01:15.02, that it be permitted to intervene and be granted status as a party in the above matter. In support of its petition to intervene, AT&T states as follows:

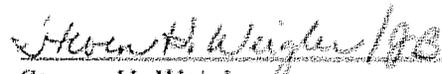
1. On October 25, 2001, Qwest Corporation ("Qwest") filed a Petition for Commission Recommendation that the Federal Communications Commission Grant Qwest Corporation Entry into the In-Region InterLATA Market Under Section 271 of the Telecommunications Act of 1996 with the South Dakota Public Utilities Commission ("Commission").
2. AT&T is a telecommunications company certified by this Commission to provide local exchange and interexchange telecommunications services in South Dakota. AT&T currently provides both local and interexchange services in South Dakota.
3. As a provider and purchaser of telecommunications services in South Dakota, AT&T will be directly and substantially affected by the Commission's decisions in this matter.
4. AT&T seeks to protect its interests in providing telecommunications services in South Dakota and the interests of its customers.

5. The evidence to be presented by AT&T will be of material value to the Commission in its determination of the issues involved in this proceeding, including the public interest. Moreover, no other party can adequately address AT&T's concerns.

WHEREFORE, AT&T respectfully requests permission to intervene as a party to this proceeding and to participate to the full extent permitted under the Commission's rules and South Dakota law.

Respectfully submitted this 14th day of November 2001.

AT&T COMMUNICATIONS
OF THE MIDWEST, INC.



Steven H. Weigler
Mary B. Tribby
1875 Lawrence Street, Suite 1575
Denver, CO 80202
(303) 298-6957
(303) 298-6301 (Facsimile)

CERTIFICATE OF SERVICE

I hereby certify that on this 14th day of November 2001, the original and 10 copies of AT&T Communications of the Midwest, Inc.'s Petition For Leave To Intervene in Docket No. TC01-165, were delivered via overnight delivery to:

Debra Elofson
Executive Director
South Dakota Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501

and a true and correct copy was placed in the U.S. Mail on November 14, 2001 addressed to:

Thomas J. Welk
Boyce, Murphy, McDowell
& Greenfield, L.L.P.
P.O. Box 5015
101 North Phillips Ave., Ste. 600
Sioux Falls, SD 57117

Mary S. Hobson
Stoel Rives LLP
101 S. Capitol Blvd.
Suite 1900
Boise, ID 83702-5958

John L. Munn
Qwest Corporation
1801 California St., Suite 4900
Denver, CO 80202



Janet Browne

101 SOUTH CAPITOL BOULEVARD
SUITE 1900
BOISE, IDAHO 83702-5958
Phone (208) 389-9000 Fax (208) 389-9040
Internet www.stoel.com

November 27, 2001

MARY S. HOBSON
Direct Counsel
(208) 387-4277
email mhobson@stoel.com

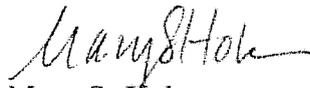
Debra Elofson, Executive Director
SD Public Utilities Commission
500 East Capitol
Pierre, SD 57501

Re: APPLICATION FOR interLATA RELIEF OF U S WEST
COMMUNICATIONS INC. PURSUANT TO SECTION 271 OF THE
TELECOMMUNICATIONS ACT OF 1996 ---- Docket No. TC01-165

Dear Ms. Elofson:

Enclosed for filing please find an original and 10 copies of Qwest Corporation's Notice of Filing Report of Independent Auditor and supporting documents.

Sincerely yours,


Mary S. Hobson

MSH:cw

Enclosures

Cc: Steven Weigler
David A. Gerdes
Gregory J. Bernard
Colleen Sevold
Tom Welk

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NOV 28 2001
SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

STOEL RIVES LLP

A T T O R N E Y S

101 SOUTH CAPITOL BOULEVARD

SUITE 1900

DES MOINES, IOWA 50319

Phone: (319) 281-9000 Fax: (319) 380-9030

Internet: www.stoelrives.com

November 27, 2001

Mary S. Hobson
Direct Dial
(208) 357-4377
email: mhobson@qwest.com

Steven H. Weigler
AT&T Communications of the Midwest
1875 Lawrence Street
Denver, CO

Black Hills Fiber Com
Gregory J. Bernard
Merrill, Thomas, Nooney & Braun
PO Box 8108
Rapid City, SD 57709

Midcontinent Communications
David A. Gerdes
May, Adam, Gerdes & Thompson LLP
503 S. Pierre St.
Pierre, SD 57501-0160

Re: APPLICATION FOR interLATA RELIEF OF U S WEST
COMMUNICATIONS INC. PURSUANT TO SECTION 271 OF THE
TELECOMMUNICATIONS ACT OF 1996 --- Docket No. TC01-165

Dear Counsel:

Enclosed please find a copy of Qwest Corporation's Notice of Filing Report of
Independent Auditor and supporting documents.

Sincerely yours,

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NOV 28 2001

Mary S. Hobson
Mary S. Hobson

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

MSSH:cw
Enclosures

PHONE: (208) 357-4377

SEATTLE

PORTLAND

VANCOUVER, WA

BOISE

SALT LAKE CITY

WASHINGTON, D.C.

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN RE: APPLICATION FOR interLATA
RELIEF OF U S WEST COMMUNICATIONS
INC. PURSUANT TO SECTION 271 OF THE
TELECOMMUNICATIONS ACT OF 1996

)
)
) Docket No. TC01-165
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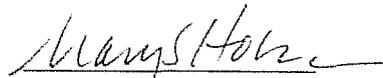
NOTICE OF FILING REPORT OF INDEPENDENT AUDITOR

Qwest Corporation ("QWEST") hereby submits for filing with this Commission KPMG's Report of the Independent Public Accounts, Attestation Examination with respect to Report of Management on Compliance with Applicable Requirements of Section 272 of the Telecommunication Act of 1996. This report and the accompanying documents were filed with the seven states involved in the multi-state 271 process on November 15, 2001.

In accordance with the American Institute of Certified Public Accountants Professional Standards, AT § 9100.56; AU § 339.02-.08; AU § 9339.02 (2000), KPMG will make its workpapers available to the Commission for its review, subject to confidentiality restrictions, at a mutually convenient time and location in this state.

DATED this 27th day of November, 2001.

Respectfully Submitted,



Mary S. Hobson
Stoel Rives LLP
101 S. Capitol Blvd., Suite 1900
Boise, ID 83702

Attorneys for Qwest Corporation

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NOV 28 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN RE: APPLICATION FOR interLATA RELIEF OF U S WEST COMMUNICATIONS INC. PURSUANT TO SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996))) Docket No. TC01-165)) CERTIFICATE OF SERVICE)
--	---

I, Mary S. Hobson, do hereby certify that I am a member of the law firm of Stool Rives
LLP, and on this 27th day of November, 2001, true and correct copies of Qwest's Notice of
Filing Report of Independent Auditor and supporting documents were sent to the following
advertisers:

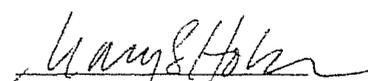
Brian H. Weigler via E-mail
AT&T Communications of the Midwest
1875 Lawrence Street
Denver, CO
Email: weigler@iga.att.com

Black Hills Fiber Com via Overnight Delivery
Gregory J. Bernard
Merrill, Thomas, Nooney & Braun
PO Box 8108
Rapid City, SD 57709

Midcontinent Communications via Overnight Delivery
David A. Gerdes
May, Adam, Gerdes & Thompson LLP
303 S. Pierre St.
Pierre, SD 57501-0160

Helen Best, Staff Analyst via Overnight Delivery
Public Utilities Commission
300 East Capitol Avenue
Pierre, SD 57501

Karen Cremer, Staff Attorney via Overnight Delivery
Public Utilities Commission
300 East Capitol Avenue
Pierre, SD 57501


Mary S. Hobson
Attorney for Qwest Corporation

BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN RE: APPLICATION FOR interLATA RELIEF OF U S WEST COMMUNICATIONS INC. PURSUANT TO SECTION 271 OF THE TELECOMMUNICATIONS ACT OF 1996))) Docket No. TC01-165)))
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Qwest's Submission of Results of Independent Testing

Qwest Corporation (the "BOC") herewith respectfully submits the attached report ("KPMG Report") of KPMG LLP ("KPMG"), conducted in accordance with the recommendation in Part IV (Section 272) of the Multistate Facilitator's Report on Group 5 Issues: General Terms and Conditions, Section 272 and Track A, dated September 21, 2001 ("Report"). Additionally, the affidavits of Judith L. Brunsting and Marie E. Schwartz are attached. These affidavits address the findings of the KPMG Report and the controls instituted in response thereto.

Introduction

Earlier this year, the BOC engaged in what the Facilitator concluded were "substantial efforts" to retool Qwest Communications Corporation ("the 272 Affiliate") to be its future provider of in-region interLATA service. Report at 53-54. In order to validate and reinforce these efforts, the BOC has now taken the further unprecedented and valuable step recommended by the Facilitator of submitting to a *pre-approval* review of its Section 272 accounting controls.

As noted below in greater detail, the KPMG Report concludes that except in 12 instances, both the BOC and the 272 Affiliate complied in all material respects with the applicable FCC accounting rules. KPMG's examination was comprehensive. It did not exclude transactions of a *de minimis* nature (*see id.* at 56): at least half of these 12 instances had a financial impact of less

than \$25,000.¹ Nor was it confined to transactions in which the BOC was the “vendor or supplier” of services to the 272 Affiliate (*see id.* at 54): seven of them involved the provision of services from the 272 Affiliate to the BOC. Nor did KPMG limit its review to transactions in which the error resulted in the kind of “anticompetitive discrimination and cost-shifting” against which Section 272 was designed to protect.² the net financial impact of all 12 transactions worked to the 272 Affiliate’s detriment. The overarching goal of Section 272’s separation and nondiscrimination provisions is to prevent the BOC from advantaging its 272 affiliate over that affiliate’s competitors.

Most of these transactions also involved errors previously identified by the BOC and the 272 Affiliate themselves. Nevertheless, because they take their 272 responsibilities seriously and strive to improve procedures to aid in compliance with those requirements, the BOC and the 272 Affiliate have undertaken a careful review of KPMG’s findings, in an effort to identify aspects in which their existing controls can be strengthened in preparation for the 272 Affiliate’s future provision of in-region interLATA service. As set forth in the attached affidavits, they have taken the appropriate steps to correct these errors, and are reinforcing and supplementing training programs and other controls to assist them in their ongoing efforts to ensure procedures “reasonably designed to prevent, as well as detect and correct, any noncompliance with section 272.”³ As the FCC has recognized, the requirements of further expert review through section

¹ The Facilitator concluded that “the concept of materiality should remain a part of evaluating compliance with § 372(b)(2),” based on the universe of transactions between the BOC and the 272 Affiliate during the relevant time period. Report at 9, 56.

² Report and Order, *Implementation of the Telecommunications Act of 1996: Accounting Safeguards Under the Telecommunications Act of 1996*, 11 FCC Rcd 17,539 (1996) (“*Accounting Safeguards Order*”); First Report and Order and Further Notice of Proposed Rulemaking, *Implementation of the Non-Accounting Safeguards of Sections 271 and 272 of the Communications Act of 1934, as Amended*, 11 FCC Rcd 21,905 ¶ 9 (1996) (“*Non-Accounting Safeguards Order*”).

³ Memorandum Opinion and Order, *Application by SBC Communications Inc., Southwestern Bell Telephone Company, and Southwestern Bell Communications Services, Inc. d/b/a Southwestern Bell Long Distance Pursuant to Section 271 of the Telecommunications Act of 1996 To Provide In-Region, InterLATA Services in Texas*, 15 FCC Rcd 18,354 ¶ 398 (2000) (“*SBC Texas Order*”); Memorandum Opinion and Order, *Application by Bell Atlantic New*

272(d) biennial audits following 271 authorization also “will provide an appropriate mechanism for detecting potential anticompetitive or otherwise improper conduct.”⁴ In light of all of these factors, the record now convincingly demonstrates that, when granted, the BOC’s future Section 271 authorizations “will be carried out in accordance with the requirements of section 272.” 47 U.S.C. § 271(d)(3)(B).

Background

The Facilitator concluded that “[t]he record demonstrates that Qwest has met . . . each of the separate affiliate requirements established by section 272 of the Telecommunications Act of 1996.” Report at 7. In reaching this conclusion, the Facilitator examined the record with respect to both of the BOC’s successive Section 272 affiliates: U S WEST Long Distance, Inc. (subsequently renamed Qwest Long Distance, Inc. (“Qwest LD”)), and the 272 Affiliate, which became the BOC’s designated 272 affiliate effective March 26, 2001.

With respect to the extensive prior record of Qwest LD over many years, the Facilitator found nothing in the record of “sufficient concern to warrant special measures.” *Id.* at 54. With respect to the 272 Affiliate, the Facilitator acknowledged the “substantial efforts” that the BOC undertook during the recent transition to its newly designated 272 Affiliate “to bring its transactions, both past and current, into compliance with applicable accounting requirements.” *Id.* In order to test the “current and future effectiveness of the[se] recent improvement efforts” following the completion of that transition, the Facilitator recommended that the BOC arrange for independent testing of transactions between the BOC and the 272 Affiliate covering the ensuing period from April through August 2001. He recommended that the BOC provide the

York for Authorization Under Section 271 of the Communications Act To Provide In-Region, InterLATA Service in the State of New York, 15 FCC Rcd 3953 ¶ 405 & n.1253 (1999), *aff’d sub nom AT&T Corp. v. FCC*, 220 F.3d 607 (D.C. Cir. 2000) (“BANY Order”).

⁴ *SBC Texas Order* ¶ 406. See also *BANY Order* ¶ 412.

results of the independent testing, along with supporting workpapers, to the seven multistate commissions by November 15, 2001. *Id.* at 8, 54.⁵

The Facilitator determined that the third-party evaluation is intended to provide “adequate assurances” that the 272 Affiliate is prepared to comply with certain provisions of Section 272 upon receipt of Section 271 authority. *Id.* Such assurances do not require “perfection,” which is a standard that “could not be met in . . . the operations of any wholesale supplier.” *Id.* at 56. As noted above, the significant question here is whether the BOC and the 272 Affiliate have sufficient controls in place that are “reasonably designed to prevent, as well as detect and correct, any noncompliance with section 272.”⁶

Summary of KPMG Report

KPMG examined transactions that occurred between the BOC and the 272 Affiliate during the period April through August 2001. During the course of its examination, KPMG found items in its testing that confirm the BOC’s earlier testimony that a number of transactions related to the transition of the 272 Affiliate were discovered and corrected to effect Section 272 compliance. With respect to new transactions occurring during the five-month test period, KPMG determined that except for 12 instances identified in the attached KPMG Report, the BOC complied “in all material respects” with Sections 272(b)(2), (b)(5), and (c)(2) and the applicable FCC accounting rules.⁷

⁵ In accordance with the American Institute of Certified Public Accountants Professional Standards, AT § 9100.56; AU § 339.02-.08; AU § 9339.02 (2000)), KPMG will make these workpapers available to the seven state commissions for their review, subject to confidentiality restrictions, at mutually convenient times and locations in each of the seven states.

⁶ *SBC Texas Order* ¶ 398 (2000); *BANY Order* ¶ 405 & n.1253.

⁷ KPMG’s comprehensive examination also identified instances of noncompliance during the testing period that KPMG determined were not material. KPMG’s analysis of discrepancies divided instances of noncompliance into four categories: Type 1 includes items that occurred before the examination period and were corrected during the period; Type 2 includes items that occurred during the examination period and were corrected during the period; Type 3 includes items that KPMG determined were clerical in nature; and Type 4 includes items that occurred during the examination period and were not resolved during the period. The Type 4 items are those identified in the attached KPMG report.

The exceptions noted in the KPMG Report do not raise any of the anti-competitive and cross-subsidization concerns underlying the relevant Section 272 requirements. The underlying purpose of the affiliate pricing rules and the accounting requirements of Sections 272(b)(2) and (c)(2) is to ensure that an incumbent LEC does not cross-subsidize its nonregulated activities.⁸ The same policy forms the basis for Section 272(b)(5)'s requirement that a 272 affiliate conduct all transactions with the BOC "on an arm's length basis,"⁹ and Section 272(c)(1)'s provision that a BOC may not discriminate in favor of its 272 affiliate, which are designed to ensure that "potential competitors do not receive *less favorable* prices or terms, or *less advantageous* services from the BOC than its separate affiliate receives."¹⁰ The instances cited in the attached KPMG Report, and discussed below, do not suggest any policy of the BOC of discriminating in favor of its 272 Affiliate. On the contrary, they involve a net *detriment* to the 272 Affiliate of \$2.604 million.

As set forth in the Issue Descriptions included with the KPMG workpapers, in most of these 12 instances, the BOC or the 272 Affiliate themselves detected the need for corrective action. As discussed more fully below, based on its review of the few remaining instances, the BOC is strengthening its internal controls in efforts to prevent any such discrepancies in the future. These instances do not undermine the BOC's showing that it "accepts the separate subsidiary obligation and stands ready to meet it" (Report at 50), particularly after the implementation of these additional controls.

⁸ See Report and Order, *Separation of Costs of Regulated Telephone Service from Costs of Nonregulated Activities*, 2 FCC Rcd 1298 ¶¶ 254-56 (1987). See also Report and Order, *Accounting Safeguards Under the Telecommunications Act of 1996*, 11 FCC Rcd 17,539 ¶¶ 172, 176 (1996) ("*Accounting Safeguards Order*"). In the *Accounting Safeguards Order*, the FCC determined that it would extend the application of these affiliate pricing rules to transactions between a BOC and its 272 affiliate. *Id.* ¶ 176.

⁹ See *Accounting Safeguards Order* ¶ 147 (the valuation rule "guard[s] against cross-subsidization of competitive services by subscribers to regulated telecommunications services").

I. Affiliate Pricing Rules. Four of these instances relate not to the question of timely accounting or posting, but rather to the application by the BOC or the 272 Affiliate of the valuation procedures for the FCC's affiliate pricing rules set forth in 47 C.F.R. Part 32. Overall, these instances involve a net detriment to the BOC of only \$21,000, and accordingly do not demonstrate any general policy of cross-subsidization or discrimination.

Nor do these transactions reveal any "systemic flaws"¹¹ in the BOC's compliance with the affiliate pricing rules. As set forth in the Issue Descriptions included with the KPMG workpapers, three of the four instances involved the use of fully distributed cost rather than fair market value.¹² The first of these involved 10 real estate properties made available by the BOC to 272 Affiliate employees; the error had an impact during the examination period of \$3,000. The second involved real estate properties provided by the 272 Affiliate to the BOC and resulted in a net detriment to the BOC of about \$9,000. The third such transaction resulted from an employee's pricing of lab facility services to the 272 Affiliate at fully distributed cost rather than fair market value, even though a chart designed by the BOC to aid in compliance with these rules had provided the fair market value information. The fourth listed transaction involved using the BOC's rather than the 272 Affiliate's inputs in calculating the 272 Affiliate's fully distributed cost.

While the BOC and the 272 Affiliate strive to properly and accurately calculate and record all of their affiliate transactions, some errors will and do occur. As the Facilitator

¹¹ See First Report and Order and Further Notice of Proposed Rulemaking, *Implementation of the Non-Accounting Safeguards of Sections 271 and 272 of the Communications Act of 1934, as amended*, 11 FCC Red 21,905 ¶ 206 (1996) (emphasis added).

¹² *BANY Order* ¶ 412.

¹³ We note that the FCC has recently eliminated the requirement that carriers undertake fair market value studies for assets as well as services until the total amount of transfers in a given year exceeds \$500,000. This change may be implemented by carriers as of January 1, 2001. See Report and Order and Further Notice of Proposed Rulemaking, 2000 Biennial Regulatory Review – Comprehensive Review of the Accounting

recognized, perfection is not the relevant standard here. However, in order to continue reducing each company's error rate, the BOC and the 272 Affiliate are instituting additional safeguards at the corporate level of each company to ensure all material intercompany transactions are identified and billed at correct prices. The BOC and 272 Affiliate corporate regulatory compliance groups will improve the formal tracking mechanism for affiliate transactions. This list will be discussed with operational personnel and compared to databases to ensure that it is both complete and accurate. Additionally, the BOC will conduct additional training sessions with all relevant personnel concerning the FCC's affiliate transaction pricing rules. As an additional safeguard, supporting documentation will now be provided to the BOC's FCC Regulatory Accounting Department for verification of affiliate transaction pricing.

2. Timely Accounting and Posting. The remaining category of items identified in the KPMG Report relate to the timeliness of accrual or billing and reducing transactions to writing.¹³ Although the combined impact of these eight errors was \$2.625 million to the detriment of the 272 Affiliate, one transaction alone accounted for more than 94 percent of that total. Excluding that amount, the net impact of all of these transactions was \$146,000 in underbilling of the 272 Affiliate's costs to the BOC. In every one of these cases, the BOC or the 272 Affiliate themselves detected the error. These instances do not reveal any systemic flaws, and Qwest has further strengthened its controls to address them following its review of the KPMG Report:

Requirements and ARMIS Reporting Requirements for Incumbent Local Exchange Carriers: Phase 2, CC Docket No. 00-199, FCC 01-305 ¶¶ 87-90 (rel. Nov. 5, 2001).

¹³ In one of these transactions, there was no untimely accrual or billing, but only a failure to comply with the FCC's posting requirements. Qwest discovered that corporate calling card services, which had been migrated from Qwest LD to the 272 Affiliate with pricing set at prevailing company prices, were not listed. Qwest has strengthened its existing controls by implementing a monthly review of all BOC intercompany payables and establishing a 272 checklist to track all new services provided by the 272 Affiliate to the BOC.

- * The largest of these transactions involved the 272 Affiliate's provision of audio conferencing services to the BOC. Because in-region interLATA services had been spun off to Touch America and because pursuant to that arrangement the 272 Affiliate billed the BOC on Touch America letterhead, the procurement office erroneously assumed that these services were not transactions with an affiliate and failed to process a bill to the BOC and receive payment. The procurement employee responsible for the nonpayment was reassigned in June 2001, and the processing error has been identified and corrected.
- * A similar error involved private line services that previously had been provided to the BOC by Touch America, most of which were not moved to the 272 Affiliate until September and October 2001. Because the 272 Affiliate's order entry system has a Section 271 protection that restricts creation of an in-region account, billing for the re-engineered circuits was not immediately possible, but internal controls nevertheless identified the need to bill and post this transaction, which was accomplished manually (but after the test period). Qwest is now developing an overall automated solution to handle intercompany provision of interLATA services, while maintaining the system's built-in Section 271 protections.
- * In the course of the company's annual affiliate transaction repricing, the BOC discovered that it had provided photo identification badges to the 272 Affiliate's employees without reducing the service to writing, posting it, and billing it properly. Having detected and corrected the problem through existing controls, the BOC will minimize further discrepancies by conducting additional training to emphasize the use of department and responsibility codes so new badges can be charged to the appropriate entities on a timely basis.
- * Internal controls also detected a failure to identify for affiliate transaction purposes the BOC's pre-merger lease of a dark fiber link in Utah from the 272 Affiliate. Regulatory Accounting subsequently obtained a copy of the lease and developed and posted a Task Order and corrected the billing error. Qwest Network Construction Services has now instituted procedures for quarterly review of billing systems and for immediate notification to the 272 Affiliate regarding any actual or proposed transaction with the BOC.
- * The BOC became aware that a total of 40 out of approximately 64,000 BOC employees, including 10 scattered among nine out-of-region facilities, were occupying the 272 Affiliate's real estate and using its PBX services. Qwest has added audit processes to its Human Resources and Real Estate organizations to detect movements of small numbers of employees in the future.
- * During the transition of the 272 Affiliate, experienced BOC finance personnel performed a very minor project for the Affiliate, involving the calculations of FDC values for affiliate pricing rule purposes. That work totaled approximately \$1000, and was not billed. The BOC has corrected the error and strengthened its notifications to finance personnel regarding time reporting for *any* services provided to affiliates.
- * The BOC provides several types of services to the 272 Affiliate related to small business and consumer services under a properly posted and billed work order. The BOC found

that the work of two employees who had been handling data entry related to such services had been missed in these routine billings. The BOC has corrected the error and enhanced its reviews and training regarding Section 272 requirements.

Conclusion

As discussed above, in response to these findings, the BOC is implementing strengthened controls, which serve to reinforce the "substantial efforts" (Report at 54) already undertaken to prepare the 272 Affiliate to comply with the separate affiliate requirements. These additional controls confirm that there are "reasonable assurances" (*Id.*) that the BOC and the 272 Affiliate will provide the level of accuracy, completeness, timeliness and arm's length conduct required by Section 272. As to the first category of exceptions in the KPMG Report (affiliate pricing), the BOC will conduct additional training sessions and document review to ensure compliance with the FCC's valuation procedures. With respect to the second category (monthly billing and accruing of transactions), the BOC is instituting new procedures, additional regular review processes, and further training to ensure procedures "reasonably designed to prevent, as well as detect and correct, any noncompliance with section 272."¹⁴ The requirements of further expert review through Section 272(d) biennial audits following 271 authorization will supplement these controls to aid in the efforts of the BOC and the 272 Affiliate to comply with the separate affiliate requirements.

In light of the BOC's and the 272 Affiliate's strengthened controls, and the prior record of compliance by Qwest LD and the 272 Affiliate with all of the other requirements of Section 272, as confirmed by the Facilitator, the BOC respectfully requests that the Commission endorse the Facilitator's conclusion that "[t]he record demonstrates that Qwest has met . . . each of the

¹⁴ *SBC Texas Order* ¶ 398; *BANY Order* ¶ 405 & n.1253.

separate affiliate requirements established by section 272 of the Telecommunications Act of 1996." Report at 7.

Respectfully submitted this 17th day of November, 2001.

By: Mary S. Hobson
Mary S. Hobson
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101 S. Capitol Boulevard,
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And

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Denver, Colorado 80202

Attorneys for Qwest Corporation



QWEST CORPORATION

Report of Independent Public Accountants

Attestation Examination with respect to –
*Report of Management on Compliance with Applicable
Requirements of Section 272 of the Telecommunications Act of 1996*

November 9, 2001





707 Seventeenth Street
Suite 2300
Denver, CO 80202

Report of Independent Public Accountants

To the Management of Qwest Corporation and the regulatory utility
commissions for the following states:

Idaho, Iowa, Montana, New Mexico, North Dakota, Utah and Wyoming
(collectively the State Commissions):

We have examined management's assertion, included in the accompanying *Report of Management on Compliance with Applicable Requirements of Section 272 of the Telecommunications Act of 1996*, that Qwest Corporation (the Company) complied with certain aspects of Section 272 of the Telecommunications Act of 1996 (the Act) and associated Federal Communications Commission (FCC) rules and regulations (specifically Sections 272(b)(2), 272(b)(5) and 272(c)(2) of the Act, C.F.R. Section 32.27 and CC Docket No. 96-150, paragraph 122) during the period from April 1, 2001 to August 31, 2001 (the examination period). Management is responsible for the Company's compliance with those requirements. Our responsibility is to express an opinion on management's assertion about the Company's compliance based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and, accordingly, included examining, on a test basis, evidence about the Company's compliance with those requirements and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion. Our examination does not provide a legal determination on the Company's compliance with specified requirements.

Our examination disclosed the following instances of noncompliance with certain aspects of Section 272 of the Act and associated FCC rules and regulations (specifically Sections 272(b)(2), 272(b)(5) and 272(c)(2) of the Act, C.F.R. Section 32.27 and CC Docket No. 96-150, paragraph 122) during the period from April 1, 2001 to August 31, 2001:



- We noted the following instances in which the Company did not comply with the FCC's affiliate transaction pricing rules (C.F.R. Section 32.27) during the examination period as required in Sections 272(b)(2) and 272(c)(2) for transactions between the Bell Operating Company (the Qwest BOC) and the Section 272 affiliate (the Qwest 272 Affiliate).

Description	Management's estimated impact during the examination period (pre-tax) (\$ in 000s)
<i>Services provided by the Qwest BOC:</i>	
A. Fair market value (FMV) studies were not performed for ten real estate properties for which FMV studies were required. The ten properties were billed at fully distributed cost (FDC).	\$ 3
B. In pricing the service charge for access to a lab facility, FDC pricing was used instead of a required FMV amount. In this instance, FMV exceeded FDC for such service.	31
<i>Services provided by the Qwest 272 Affiliate:</i>	
C. FMV studies were not performed for nine real estate properties for which FMV studies were required. The nine properties were billed at FDC.	(9)
D. In developing the FDC rate for the service of leasing test equipment, incorrect data inputs were utilized.	22
Net understatement of Qwest BOC's revenue and corresponding net understatement of Qwest 272 Affiliate's expenses during the examination period related to items A through D above.	21

- We noted the following instances in which the Company did not process accounting entries and affiliate billings (including interest, as necessary) and did not reduce to writing certain services provided between the Qwest BOC and the Qwest 272 Affiliate during the examination period as required by Sections 272(b)(2), 272(b)(5) and 272(c)(2) of the Act and CC Docket No. 96-150, paragraph 122:

Description	Management's estimated impact during the examination period (pre-tax) (S in 000s)
<i>Services provided by the Qwest BOC:</i>	
E. Photo identification services were provided but not accounted for, billed (including interest charges) or reduced to writing during the examination period.	\$ 16
F. A certain finance service was provided but not accounted for or billed (including interest charges) during the examination period.	1
G. Data entry services regarding out-of-region long-distance orders were provided but not accounted for or billed (including interest charges) during the examination period.	64
<i>Services provided by the Qwest 272 Affiliate:</i>	
H. The lease agreement for fiber optical capacity was not accounted for, billed (including interest charges) or posted to the website during the examination period.	111
I. Real estate occupancy services and the use of PBX services were provided but not accounted for, billed (including interest charges) or reduced to writing during the examination period.	74
J. Audio conferencing services were provided but not accounted for, billed (including interest charges) or reduced to writing during the examination period.	2,479
K. Private line circuits for in-region interLATA official communication services were provided but not accounted for, billed (including interest charges) or reduced to writing during the examination period.	42
L. Calling card services were provided but not reduced to writing during the examination period.	0
Net understatement of Qwest BOC's expenses and corresponding net understatement of Qwest 272 Affiliate's revenues during the examination period related to items E through L above.	<u>2,625</u>
Net understatement of Qwest BOC's expenses and corresponding net understatement of Qwest 272 Affiliate's revenues during the examination period related to all noted exceptions.	<u>\$ 2,604</u>

In our opinion, except for the instances of noncompliance described above, Qwest Corporation complied, in all material respects, with the aforementioned requirements for the period from April 1, 2001 to August 31, 2001.

This report is intended solely for the information and use of management of the Company and the State Commissions and is not intended to be and should not be used by anyone other than these specified parties.

KPMG LLP

Denver, Colorado
November 9, 2001

Mark A. Schumacher
Qwest Corporation
Vice President - Corporate Controller
1801 California #2910
Denver, CO 80202



Report of Management on Compliance with Applicable Requirements of Section 272 of the Telecommunications Act of 1996

Management of Qwest Corporation ("QC" or the "Company") is responsible for ensuring the Company's compliance with the applicable requirements of Section 272 of the Telecommunications Act of 1996 and regulations related thereto as promulgated by the Federal Communications Commission ("FCC") ("Section 272 and Related Regulations") as set forth in Section IV of the Seven-state Collaborative Group Liberty Consulting report (the "Liberty Report") dated September 21, 2001.

Management has performed an evaluation of the Company's compliance with the applicable requirements of Section 272 and Related Regulations as set forth in the Liberty Report, including those described below, for the period April 1, 2001 through August 31, 2001 (the "Evaluation Period"). Based on this evaluation, we assert that during the Evaluation Period, the Company has complied with all applicable requirements of Section 272 and Related Regulations as set forth in the Liberty Report. In particular, the Company did the following:

- (a) We have implemented adequate controls to assure the accurate, complete, and timely recording in our books and records of all affiliate transactions between Qwest Corporation (QC), the BOC, and Qwest Communications Corporation (QCC), the Section 272 affiliate, in compliance with Section 272 (b)(2), Separate Books, Records and Accounts, and Section 272 (b)(5), Transactions at Arm's Length, In Writing and Publicly Available.
- (b) We have implemented adequate controls to assure that the relationship between QC, as a vendor or supplier of goods and services, and QCC has been managed in an arm's length manner in compliance with the provisions of Section 272(c), Nondiscrimination Safeguards, which include consideration of what would be expected under normal business standards for similar contracts with an unaffiliated third party.
- (c) We have provided reasonable assurances that a continuation of the practices and procedures examined will continue to provide the level of accuracy, completeness, timeliness and arm's length conduct required to Sections 272(b)(2) & (5) and 272(c).
- (d) We have implemented sufficient control procedures to assure that an officer of QC will sign the Officer Certification required in CC Docket 96-150 in ¶122. This certification will be signed annually in concurrence with the certification letter that accompanies the ARMIS 43-03 report filed with the FCC on April 1.

Qwest Corporation

Dated: November 9, 2001

A handwritten signature in black ink, appearing to read "Mark A. Schumacher". The signature is written in a cursive, flowing style.

Mark A. Schumacher

Vice President - Corporate Controller

a policy implemented that requires the Business Unit Affiliate Manager's (BUAM) supervisor review the calculation to ensure both a FDC and a FMV analysis has been completed. Any work order without this support will not be processed by the BUAM. This enhanced control is designed to ensure that a FMV study is performed, proper pricing is applied, and that the work order will be processed accurately. The Regulatory Accounting organization will expand its control sheets to provide additional detail which will allow them to verify that an FMV and FDC study has been performed for all services.

Discrepancy B: In pricing the service charge for access to a lab facility, FDC pricing was used instead of a required FMV amount. In this instance, FMV exceeded FDC for such service.

This discrepancy was not discovered on a timely basis because information was informally shared over the telephone and back up support was not received by the FCC Regulatory Accounting organization. Current controls will be enhanced to require supervisor review of the control sheet verifying on a quarterly basis that all documentation has been received.

Discrepancy E: Photo identification services were provided but not accounted for, billed (including interest charges) or reduced to writing during the examination period.

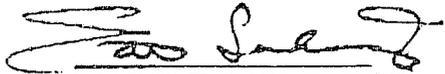
This discrepancy was discovered during the annual re-pricing of affiliate services. After the merger, the duties of the Real Estate department were expanded to issue badges for the 372 Affiliate. As a result, the data necessary for proper billing was not included on the application form and no billing was taking place. Employees at the access control centers will be retrained to ensure that a valid department or responsibility code will be provided.

Discrepancy F: A certain financial service had been provided but not accounted for or billed (including interest charges) during the examination period.

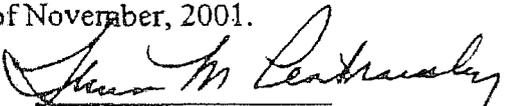
This discrepancy occurred because providing the service was a one time event with a minimal amount of time required to complete the service. Monthly requests for billing information have been strengthened to remind employees all time, no matter how minimal, needs to be reported.

In addition to the specific controls listed above, Qwest is initiating additional training that will reinforce compliance requirements with Section 272(b)(2) and Section 272(b)(5).

I hereby swear and affirm that the statements and data contained in the attached audit are true and correct to the best of my knowledge and belief.

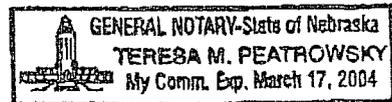

MARIE E. SCHWARTZ

SUBSCRIBED AND SWORN before me this 15 day of November, 2001.


Notary Public

My Commission Expires:

March 17, 2004



AFFIDAVIT OF JUDITH L. BRUNSTING

STATE OF)
)
)
COUNTY OF)

Judith L. Brunsting declares as follows:

My name is Judith L. Brunsting. My business address is 198 Inverness Drive West, 7th floor, Englewood, Colorado, 80112. I am Senior Director of 272 Business Development at Qwest Corporation.

The KPMG LLP attestation identified several transactions where costs incurred on behalf of Qwest Corporation ("the Qwest BOC") were neither properly processed nor posted. Qwest Communications Corporation ("the 272 Affiliate") corrected all of the identified discrepancies by posting the transaction on the website and by billing or booking those transactions by November 15, 2001, with the exception that catch up billing for all discrepancies other than Discrepancy H are being billed in November, 2001, and a \$4000 adjustment for Discrepancy C that is being booked in November 2001.

The 272 Affiliate has also implemented and is in the process of implementing several new internal controls intended to provide reasonable assurance that intercompany transactions initiated by the 272 Affiliate are identified, reduced to writing, accurately processed and posted. Specifically, the 272 Affiliate has put in place or will have in place by December 3, 2001 the following controls for the identified discrepancies:

Discrepancy C: FMV studies were not performed for nine real estate properties for which FMV studies were required. The nine properties were billed at FDC.

This discrepancy occurred because task orders were priced without a review for

proper determination of whether Fair Market Value ("FMV") or Fully Distributed Cost ("FDC") should be used. A new control is being implemented that requires the Business Cost Allocation Manager's ("BUAM") supervisor review the calculation to ensure both an FDC and an FMV analysis have been completed. Any task order without this support will not be processed by the BUAM. This control is designed to ensure that a FMV study is performed correctly and the invoice will be processed accurately. Additionally, a 272 checklist is being established to track all new services provided by the 272 Affiliate to the Qwest BU. The Director-Corporate Accounting, Qwest Services Corporation ("QSC") will have responsibility for monitoring the checklist to ensure that all items are completed on a timely manner prior to signature.

Discrepancy D: In developing the rate for the service of leasing test equipment, incorrect data inputs were utilized.

This discrepancy resulted from the 272 Affiliate not having its own FDC model to determine pricing. To expedite billing, the 272 Affiliate used an alternative method to arrive at an FDC rate that was incorrect. An FDC model that is compliant with the FCC's affiliate rules has now been developed and will be used for all the 272 Affiliate pricing.

Discrepancy H: The lease agreement for fiber optical capacity was not accounted for, billed (including interest charges) or posted to the website during the examination period.

This discrepancy occurred because after the merger, personnel unfamiliar with affiliate billing requirements inadvertently stopped billing for this pre-merger agreement. A new control has been implemented for the Controller of Qwest Network Construction Services ("QNCS") to inform the 272 Affiliate of any new or proposed transactions. Additionally, the Director-Corporate Accounting will request a review of the billing system quarterly to identify new transactions from QNCS.

Discrepancy I: Real estate occupancy services and the use of PBX services were

provided but not accounted for, billed (including interest charges) or reduced to writing during the examination period.

This discrepancy occurred because of a lack in communications between the Human Resources department ("HR"), the Real Estate organization, and the BUAM. To ensure that all intercompany real estate services are properly captured, the following new controls will be developed by December 13, 2001 and implemented by December 31, 2001. HR will now send a report of any changes in legal entity to Real Estate who will distribute the information to the BUAM. The BUAM will be responsible for identifying the potential impact on other affiliates or agreements. Additionally, the Real Estate organization will perform quarterly reviews and notes changes to the BUAM.

Discrepancy J: Audio conferencing services were provided but not accounted for, billed (including interest charges) or reduced to writing during the examination period.

The discrepancy occurred because the employee responsible for accounting and billing did not follow company policies. Personnel changes were made and company policy is being enforced and followed. This service is now being provided by a third party vendor. Any decision to provide this service internally again in the future will be made only if an acceptable billing solution can be found.

Discrepancy K: Private line circuits for in-region interLATA official communication services were provided but not accounted for, billed (including interest charges) or reduced to writing during the examination period.

The issue for this service was determining how to issue a bill when the systems were not accepting data which then resulted in no billing, no written agreement and no posting. This occurred because a Section 271 protection was built into the ordering system so in-region interLATA services could not be offered. To facilitate proper billing in the future, a manual process was implemented to identify all circuits and rates being used for official service. In order to ensure that accurate billings are processed on a timely basis, this

information has been entered into a database which will feed the monthly billing system.

Discrepancy 1: Calling card services were provided but not reduced to writing during the examination period.

This discrepancy was discovered by comparing services listed on the website to billings. It was not discovered on a timely basis however. To improve the timeliness of reducing services to writing a 272 checklist is being established to track all new services provided by the 272 Affiliate to the Qwest BOC. The Director-Corporate Compliance will have responsibility for monitoring the checklist to insure that all items are completed in a timely manner prior to signature. Additionally, both entities will deploy additional training to all involved organizations and employees.

I hereby swear and affirm that the statements and data contained in the attached affidavit are true and correct to the best of my knowledge and belief.


JUDITH L. BRUNSTING

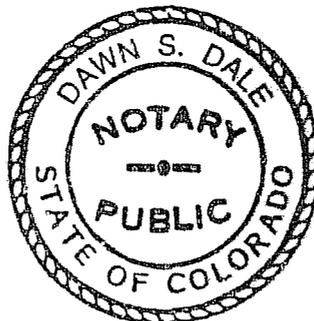
SUBSCRIBED AND SWORN before me this 15th day of November, 2001.



Notary Public

My Commission Expires:

2/7/04





November 30, 2001

Ms. Debra Elofson
Executive Director
Public Utilities Commission
State Capitol Building
Pierre, South Dakota 57501

RECEIVED

DEC 5 3 2001

SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

Dear Ms. Elofson:

Attached is an overview of Qwest's September 2001 performance data as reported under the ROC created performance metrics. Also included are hard copies of the complete South Dakota performance results and the Qwest Regional performance results. These results are available on the Internet at www.qwest.com/wholesale/results/checklist.html. The results establish that Qwest is meeting its Section 271 objectives.

If you have any questions, please call me on 605-339-6871.

Sincerely,

Jeff M. Carmon
Manager-Policy and Law

Attachments:

STATE OF SOUTH DAKOTA

PUBLIC UTILITIES COMMISSION

QWEST CORP.'S SEPTEMBER 2001 PERFORMANCE DATA FOR SOUTH DAKOTA

AS REPORTED UNDER THE ROC CREATED PERFORMANCE METRICS

Qwest Corporation (Qwest) hereby provides the South Dakota Public Utilities Commission with an overview of its September 2001 performance results, which continue to show that Qwest is providing interconnection, unbundled network elements (UNEs), and resale to CLECs in a nondiscriminatory manner throughout the state of South Dakota. The Federal Communications Commission (FCC) has made clear that "the most probative evidence of nondiscriminatory access to interconnection and UNEs is actual commercial usage."¹ A few months ago, Qwest began presenting its performance data on a checklist item basis to establish that Qwest is meeting its 271 objectives under performance measures created in regional ROC workshops. Qwest now presents its September 2001 data to show that it has sustained if not improved upon the high level of performance described before.²

I. EXECUTIVE SUMMARY

A. Overview

Parties to the ROC workshops negotiated performance indicator definitions (PIDs) and, in virtually every circumstance, the expected level of performance that would

¹ *Verizon Mass. 271 Order* at ¶12 (April 16, 2001).

² Qwest notes that the reporting of some PIDs, especially OP-4 (average installation interval) has changed slightly. In the past, Qwest excluded all orders from OP-4 where due dates were missed for customer reasons. With concurrence of the ROC, Qwest now counts these orders and excludes only that portion of the time attributable to delay caused by the CLEC. Thus, if the Commission compares month to month, some of the numbers change over time for reasons such as this.

provide CLECs with a meaningful opportunity to compete in the marketplace. Under the ROC performance measures, adequate performance is determined in one of two ways: (1) parity with retail or, (2) where no retail analog exists, by meeting an objective performance benchmark. When a retail analogue exists, the FCC requires that Qwest serve CLECs in "substantially the same time and manner" as Qwest provides the analogous service to retail customers. In ROC workshops, parties agreed upon statistical methods to determine when performance is substantially similar.³ Thus, if Qwest's retail performance appears to be better than wholesale performance, the Commission must look at the statistical result to determine whether the disparity is statistically significant. If it is not statistically significant, retail and wholesale performance are at parity. When the PID has an associated performance benchmark, there is no concern when Qwest achieves the benchmark.

A detailed review of the data makes it very clear that Qwest continued to provide every element of the checklist to CLECs at a high level of quality in September. Actual performance data from October 2000 through September 2001 in South Dakota is attached as *Exhibit 1* on a checklist item basis. Moreover, to establish that Qwest can provision/repair checklist items that have had small or no volume in South Dakota, Qwest's attaches its regional actual performance data from October 2000 through September 2001 as *Exhibit 2*. The regional data provides powerful additional support that Qwest provides each aspect of the checklist at an acceptable level of quality.

B. *Qwest's Actual Performance Meets 271 Objectives*

³ Under the statistical standards the ROC adopted, if the Z score is higher than +1.645, retail performance is better than wholesale performance by a statistically significant margin. The same is true if the parity score is a positive number.

The attached performance results show that Qwest continues to provide interconnection, collocation, access to UNEs, emerging services, number portability, resale, and the remaining checklist items in a manner that is either "substantially the same as" Qwest's provides to its retail operations, or that provides "efficient CLECs with a meaningful opportunity to compete."⁴ In particular:

- **Interconnection:** In September 2001, Qwest met over 90% of its regionwide installation commitments to CLECs for interconnection trunks. The average installation interval was approximately 20 days, which is comparable to the installation interval for Qwest's Feature Group D trunks (the agreed upon retail analogue). In South Dakota there were only two installation requests. Unfortunately, through delays, the installation intervals for these limited orders were longer than the regionwide results or the comparable retail analogue. The trouble report rate for interconnection trunks was extremely small - 0.01%. When troubles did occur, Qwest cleared over 100% of those trouble reports within four hours. As always, blockage on CLEC trunks was well below the benchmark of 1%.
- **Collocation:** In September 2001, Qwest again met 100% of its installation commitments regionwide for collocation irrespective of whether the collocation had an associated 90-day, 120-day, and 150-day benchmark. Qwest also completed 100% of collocation feasibility studies in an average of 9.12 days, meeting the 10-day benchmark.

⁴ These are the verbatim standards set by the FCC. Where a retail analogue exists, Qwest must provide service to CLECs in "substantially the same time and manner." See *SDC Arkansas/Missouri 171 Order*, App. B ¶ 1. This is managed in the PIDs through use of statistical methodology. Where no retail analog exists, Qwest must provide an "efficient competitor a meaningful opportunity to compete." *Id.* The ROC has set benchmarks in these situations that the ROC collectively determined would give CLECs a meaningful opportunity to compete.

- UNE-P:** In September 2001, Qwest provisioned more than 75% of its UNE-P, or unbundled network element platform, orders without a technician dispatch. For those non-dispatched orders, Qwest met 99.27% of its installation commitments to CLECs with an average installation interval of 2.42 days. Qwest completed 93.26% of all UNE-P installations without a CLEC issuing a trouble report.⁵ When trouble did occur, Qwest resolved CLEC out of service troubles at least 85% of the time within 24 hours, and in a mean time equivalent to Qwest repairs for equivalent retail customers. In South Dakota there were only three installation requests in September. Qwest was at 100% for New Service Installation Quality for these requests.
- Loops:** In September 2001, Qwest's performance was outstanding in provisioning all types of unbundled loops; however, because analog loops (voice loops) and 2-wire non-loaded loops (DSL loops) account for more than 99% of all CLEC loops in service, Qwest will discuss those here. For analog loops, Qwest provisioned 100% of its loops on time (besting the ROC 90% benchmark) in an average interval of 4.57% above the ROC's 6-day benchmark. For 2-wire non-loaded loops, Qwest met 100% of its installation commitments to CLECs, with an average interval around 5-days. This performance exceeded benchmarks in both categories. For both types of loops, Qwest's installations were trouble free more than 98% of the time. Qwest provisioned 100% of all coordinated cutovers on time, exceeding the ROC benchmark.

⁵ The Commission should note that Qwest began reporting new installation troubles (OP-5), repeat troubles (MR-7), and the overall trouble rate (MR-8) in two different ways this month. As before, Qwest reports any situation where a customer (CLEC) reports a trouble. However, Qwest has learned that a few CLECs appear to be reporting an inordinate percentage of lines with trouble and that, in many instances, those lines are found to have no trouble (Qwest calls this situation "Test OK, found OK"). To ensure that the reported troubles are truly situations that are caused by Qwest, Qwest also reports OP-5, MR-7 and MR-8 excluding the "Test OK, found OK" situations. Qwest has reported August data on this new measure. Excluding this data, the percentage of new installations without trouble would have improved from 94.21% to 96.47% of all lines installed without trouble - a 2.26% improvement. Ex. 2 at 54.

- **Number Portability:** In September 2001, Qwest timely completed its work in provisioning number portability 100% of the time irrespective of whether a Qwest loop or CLEC loop was the underlying facility involved. This performance exceeds the 95% benchmarks set in the ROC.
- **Resale:** In September 2001, an extremely high percentage of resale orders were again provisioned without a technician dispatch. In such circumstances, Qwest met 99.87% of its CLEC installation commitments for resold residential customers, 100% for business customers, 100% for Centrex customers, and 100% for Centrex 21 customers. In the unlikely event that service was delayed, Qwest established service for wholesale customers at parity with Qwest retail customers in every circumstance. With respect to maintenance and repair, for each class of service discussed, whether dispatches were required or not, Qwest cleared out of service troubles within 24 hours 100 % of the time for residence, Centrex and Centrex 21 resale. Qwest cleared out of service troubles within 24 hours 85.71% of the time for business resale just under parity with equivalent Qwest retail service.

The Liberty Consulting Group has concluded its audit of Qwest's performance measures and concluded that Qwest's performance data "accurately and reliably report actual Qwest performance." The Commission may confidently rely on the performance results in assessing the quality of interconnection, resale and access to UNEs. Nonetheless, to provide the Commission with even greater confidence in Qwest's performance data, Qwest agreed to participate in data reconciliation with any interested CLEC. Three CLECs – AT&T, WorldCom and Covad – asked Liberty to reconcile data on a few of Qwest's performance measures. Liberty continues this effort and a Reconciliation Report is scheduled for release in mid- to late

November, 2001. Qwest will present the results of that reconciliation process to the Commission when it has concluded.

C. *Evidentiary Standards*

The FCC places tremendous emphasis on PIDs negotiated through an open process, such as occurred at the ROC. The FCC concluded that when “[performance] standards are developed through open proceedings with input from both the incumbent and competing carriers, these standards can represent informed and reliable attempts to objectively approximate whether competing carriers are being served by the incumbent in substantially the same time or manner or in a way that provides them a meaningful opportunity to compete.”⁶ The FCC held that when performance is measured against such standards:

to the extent there is no statistically significant difference between a BOC's provision of service to competing carriers and its own retail customers, the Commission generally need not look any further. Likewise, if a BOC's provision of service to competing carriers satisfies the performance benchmark, the analysis is usually done.⁷

Even when statistically significant differences in performance exist, the Commission may “conclude that such differences have little or no competitive significance in the marketplace.”⁸ In such cases, “the Commission may conclude that the differences are not meaningful in terms of statutory compliance.”⁹ A steady improvement in performance over time

⁶ *Verizon Massachusetts Order* at ¶ 13.

⁷ *Verizon Connecticut Order* at Appendix D-5, ¶ 8 (September 20, 2001).

⁸ *Id.*

⁹ *Verizon Connecticut Order* at Appendix D-5, ¶ 8.

CONTINUATION

[1]

indicates that problems are being resolved.¹⁰ Moreover, when "there are multiple performance measures associated with a particular checklist item, the Commission considers the performance demonstrated by all the measurements as a whole. Accordingly, a disparity in performance for one measure, by itself, may not provide a basis for finding noncompliance with the checklist."¹¹

Thus, the ultimate issue before this Commission is whether Qwest's overall performance on a checklist item by checklist item basis is adequate. The FCC has made clear that when performance metrics are negotiated, ILECs such as Qwest need not meet the negotiated standards 100% of the time to satisfy 271. This would be a virtual impossibility. The Commission's role is to assess all of the PIDs for each checklist item in totality and decide whether the performance is adequate. Qwest, therefore, presents this September data to represent that its overall performance continues to meet the requirements of Section 271.

II. Detailed Discussion of Checklist item Performance

1. Interconnection/Collocation

a. Interconnection

Interconnection trunks allow the mutual exchange of traffic between Qwest and CLECs. Qwest has continued to meet the ROC's performance standards for provisioning, maintaining, and repairing interconnection trunks thereby keeping trunk blockage low.

Trunk Blockage. In September 2001, trunk blockage on CLEC interconnection trunks to Qwest tandem offices continued to be non-existent; specifically, 0.00%, far below the

¹⁰ *Verizon New York Order* at ¶ 59.

¹¹ *Verizon Connecticut Order* at Appendix D-5, ¶ 9.

ROC's 1% benchmark. Ex. 1 at 7, NI-1A. Trunk blockage on CLEC interconnection trunks to Qwest end offices was equally insignificant, with 0.01% blockage. *Id.*, NI-1B.

Trunk Installation Measures. In Zone 2 (low density areas), Qwest met 92.86% of its trunk installation commitments to CLECs regionwide in September with an average interval of 20.74 days. In both situations, Qwest's regionwide wholesale performance was statistically identical to its retail performance. *Id.* at 2, OP-3 & OP-4.

Regionwide delays incurred installing interconnection trunks continued to be rare; however, when they did occur, they were short. Delays were, on average, always 14.18 days or less when the delay was for non-facility reasons. *Id.* at 2, OP-6A, Zone 1 & Zone 2. For situations where such delays occurred, Qwest provided provisioning at parity to its retail operation. *Id.* Throughout the entire region, there was only 1 interconnection trunk delayed for facility reasons in either Zone 1 or Zone 2 and that delay took only 10 additional days to provision. *Id.* at 2, OP-6B, Zone 1 & Zone 2. In South Dakota there were only two trunk installation requests during September. Unfortunately, the installation intervals for these trunks were longer than regionwide results and the retail analogue. Ex. 1 at 1, OP-4. Because of the extremely small number of installation requests, Qwest's performance on this checklist item is better judged based on its regionwide performance and its performance on other installation measures.

Overall, regionwide trunk installation quality was excellent. Once a trunk was installed, it rarely had trouble. In September, 98.34% of all new trunks installed did not experience a trouble in the first 30 days. Ex. 2 at 3, OP-5.

Trunk Maintenance and Repair Measures. In the month of September, Qwest continued to achieve success in maintaining and repairing interconnection trunks. The rate of

trouble reports for South Dakota interconnection trunks was again extremely low – 0.01%. Ex. 1. at 5, MR-8. Qwest cleared 100% of CLEC trouble reports within 4 hours. These wholesale results were at parity with Qwest’s retail performance. *Id.* MR-5 The mean time to restore interconnection service to CLECs was 1 hour 46 minutes. *Id.* MR-6. The service was again at parity with analogous retail service. *Id.* MR-6. These results continue to demonstrate that Qwest is providing interconnection trunking to competitors on a nondiscriminatory basis.

b. Collocation

Collocation allows CLECs to place equipment in Qwest central offices or other structures such as remote terminals. As a reminder, in March 2001, in response to two collocation decisions from the FCC, the ROC significantly revised the collocation PIDs. The revised PIDs set installation intervals of 90 days when the collocation is forecasted, and 120-150 days when no forecast is provided (depending on whether major infrastructure modifications are necessary). The PIDs also set a 10-day benchmark for feasibility studies.

Qwest's September collocation performance under the new ROC PIDs continued to be perfect. Regionwide, Qwest met the 90-, 120-, and 150-day installation benchmarks, with average intervals substantially shorter than the ROC set benchmark. Ex. 2 at 8, CP-1A to 1C. In every instance, Qwest also completed 100% of its installation commitments on time. *Id.* at 8-9, CP-2B, CP-2C.

Feasibility studies are completed in the first 10 days of the installation interval and require Qwest to inform CLECs whether the central office where the collocation will be placed has the requisite space and power. In September, Qwest again met 100% of its feasibility studies commitments, in an average of 9.12 days, besting both ROC performance benchmarks. *Id.* at 9, CP-3 & CP-4.

2. Access to Unbundled Network Elements

In its prior orders on section 271 applications, the FCC has discussed access to OSS and UNE Combinations under checklist item (ii). The FCC has also demanded that, in the absence of significant commercial volumes, BOCs must subject their OSS to third party testing – and successfully pass such tests – prior to obtaining section 271 approval. Hewlett-Packard, the Pseudo-CLEC, is currently testing Qwest's OSS, with KPMG Consulting serving as Test Administrator. Qwest will report the results of the third party test when it is completed. In the interim, Qwest's commercial performance for OSS is discussed below.

a. OSS

Qwest's OSS is a combination of the systems, databases, personnel and documentation that are integral to its provision of pre-ordering, ordering, provisioning, maintenance and repair; and billing services to CLECs. In the last performance data filing, Qwest described each of these aspects of OSS in detail. As with the remainder of this filing, Qwest will simply describe its September 2001 OSS performance results.

Gateway Availability. The gateway availability PIDs measure the percentage of time the systems for interfacing with Qwest's computer network are available to CLECs. The ROC benchmark for all interfaces is availability 99.25% of the time. In each month for April-September, Qwest met the 99.25% benchmark for its IMA-EDI and EXACT interfaces. Ex. 2, at 12-13, GA-1B, 1C, GA-2, GA-4. For EB-TA, Qwest met the benchmark in May-September. *Id.* at 13, GA-3. Although Qwest missed the IMA-GUI benchmark in August with the gateway available 97.38% of the time, that was the first time in 12 months where the benchmark was missed. *Id.* at 12, GA-1A. Qwest explained that this was the result of the release of national computer virus. In September, the IMA-GUI gateway was available 99.99% of the time. Thus, in September each gateway was available in excess of the 99.25% benchmark.

Pre-Order Response Times. The ROC PIDs require Qwest to measure the time it takes its computer network to respond to various CLEC requests for information. For the IMA-GUI and EDI interfaces, the PIDs assess the time it takes CLECs to schedule appointments, inquire about service availability times, conduct facility checks, validate addresses, get CSRs, make telephone number reservations, and provide loop qualification information. The PIDs separately track the time it takes CLECs to submit requests, the time it takes Qwest to respond, and the time it takes to accept a CLEC order. The PIDs then aggregate those times and apply benchmarks ranging from 10-25 seconds.

In September, Qwest's pre-order response performance was again outstanding. In September, Qwest again met every aggregate benchmark for IMA-GUI and EDI. *Id.* at 14-24, PO-1A-1, PO-1A-2, PO-1A-3, PO-1A-4, PO-1A-5, PO-1A-6, PO-1A-7, PO-1B-1, PO-1B-2, PO-1B-3, PO-1B-4, PO-1B-5, PO-1B-6, PO-1B-7.

Electronic Flow-Through. The flow-through PIDs measure the percentage of time that CLEC Local Service Requests (LSRs) are converted into service orders recognized by Qwest's systems and "flowed-through" to Qwest's back-end systems without manual intervention. The flow-through PIDs measure the overall flow-through rates (PO-2A) and the flow-through rates for orders that are designed to flow through (PO-2B).

Qwest's flow-through PIDs are diagnostic, primarily because the FCC does not consider flow-through to be a "conclusive measure of nondiscriminatory access to ordering functions, but as one indicium among many of the performance" of Qwest's OSS.¹² The FCC recognizes that CLECs can impact heavily the flow-through rates that a BOC can achieve — efficient CLECs can achieve high flow-through rates while other, less efficient CLECs have

¹² *Verizon Massachusetts Order* at ¶ 77.

lower flow-through rates.¹³ For these reasons, the FCC has focused less on actual flow-through rates than on whether the BOC's OSS are *capable* of flowing orders through.¹⁴

Nonetheless, over the past several months Qwest's flow-through rates have dramatically improved. Qwest's performance results demonstrate that Qwest has continued to improve its ability to flow through orders. In September, Qwest's flow-through rates for eligible LSRs sent through the IMA-GUI were 87.21% for POTs Resale (Ex. 1 at 22, PO-2B-1); 75.00% for Unbundled Loops (*Id.* at 23, PO-2B-1); 90.16% for LNP (*Id.* at 24, PO-2B-1). In South Dakota in September there were no orders for UNE-P POTS (*Id.* at 25, PO-2B 1).

In September, electronic flow-through for all eligible LSRs received via IMA EDI showed a slight decrease from July, but still substantially improved overall. The main reason EDI flow-through results have dropped is due to one particular CLEC. This CLEC submits a very high percentage of our Unbundled Loop and Resale LSR's through the EDI interface; however, the LSRs this CLEC submits contain problems that prevent them from flowing through. Qwest has been working with this CLEC to resolve the differences. The particular CLEC has decided to wait to make the correction to their side of the EDI interface until Qwest releases its next version of EDI, which occurred in late October. Thus, in September, Qwest's regionwide flow-through rates were 60.53% for POTS Resale (Ex. 2 at 25, PO-2B-2); 57.63% for Unbundled Loops (Ex. 2 at 26, PO-2B-2); 90.68% for LNP (Ex. 2 at 27, PO-2B-2); and 76.69% for UNE-P POTS (Ex. 2 at 28, PO-2B-2).

LSR Rejections. There are times when CLECs do not adequately complete LSRs, generating an "LSR Rejection." For the IMA-GUI and EDI interfaces, the ROC PIDs require

¹³*Id.* at ¶¶ 78, 80.

¹⁴*Id.* at ¶¶ 77, 80.

Qwest to track the length of time it takes Qwest to submit LSR rejection notices to CLECs. The PIDs set benchmarks in hours for manual rejections and benchmarks in seconds for electronic rejections.

For the IMA-GUI interface, Qwest again met the 12-hour (manual) and 18-second (electronic) benchmarks for LSR rejections in September. Ex. 1. at 26, PO-3A-1, 3A-2. For EDI, Qwest also met the 12-hour and 18-second benchmarks in September. *Id.* at 26, PO-3B-1, PO-3B-2. Although Qwest did not meet the 24-hour LSR rejection benchmark for manual and IIS in South Dakota in September, *Id.* 27, PO-3C, Qwest did meet the LSR rejection benchmark regionwide. Ex. 2 at 30, PO-3C.

Firm Order Confirmations. Qwest submits and measures the percentage of Firm Order Confirmations (FOCs) Qwest sends to CLECs on time for various products and services. FOCs identify the due date CLECs should expect to receive the requested service. In September for resale, Qwest continued to submit 100% of FOCs on time for LSRs processed electronically through IMA-GUI easily surpassing the ROC 90% benchmark. Ex. 1. at 29, PO-5A-1(a). In South Dakota for September there were no results to measure for FOCs on time for LSRs received via EDI. Regionwide, Qwest submitted nearly 100% of FOCs on time for LSRs processed electronically through EDI easily surpassing the ROC 90% benchmark. Ex. 2 at 32, PO-5A-2(a). For IMA-GUI LSRs processed in part manually, Qwest submitted 94.75% of LSRs on time besting the 90% benchmark. *Id.* at 29, PO-5B-1(a). For EDI LSRs processed in part manually, Qwest's performance has improved markedly in recent months surpassing the 90% benchmark both July, August and September. *Id.* at 29, PO-5B-2(a). In September, Qwest also surpassed the 90% benchmark for orders processed on a completely manual basis. *Id.* at 30, PO-5C-(a).

Qwest's performance with respect to LSRs for unbundled loops was also outstanding. For LSRs submitted electronically through either interface, for those processed in part manually, and for LSRs submitted completely on a manual basis, Qwest returned FOCs at 100% of the LSRs on time during September. Thus, Qwest far surpassed the ROC 90% or 95% on time FOC benchmark in all areas. *Id.* at 31, PO 5A 1(b), PO-5B-1(b), PO-5B-2(b) & PO-5C-(b).

In September, Qwest again met the ROC benchmarks for FOCs on time for local number portability (LNP), processing in excess of 99% of the FOCs on a timely basis irrespective of whether the LSRs were processed electronically, or processed in part manually. *Id.* at 32, PO-5A-1(c), PO-5B-1(c), PO-5B-2(c). In September, Qwest also met the 90% benchmark for manually processed LSRs. *Id.* PO-5C-(c). Qwest also far surpassed the 85% benchmark once again for LIS trunks, where Qwest submitted more than 100% of FOCs on time. *Id.* at 33, PO-5D.

Jeopardy Notifications. When it becomes evident that Qwest will not meet an expected due date for the provision of a product or service, Qwest submits a jeopardy notification. For non-designed services, in September Qwest submitted jeopardy notices to CLECs, on average, 5.96 days before the scheduled delivery date. While that fell short of retail performance, Ex. 1. at 35, PO-8A, the percentage of timely jeopardy notices to CLECs is statistically equal to retail performance. *Id.*, PO-9A.

In South Dakota there were no results to measure for unbundled loops for jeopardy notification. *Id.* at 36, PO-8B. Regionwide for unbundled loops, Qwest's wholesale and retail results were at parity for March-June. In July through September, even through wholesale performance continued to improve, retail performance increased even more thereby

creating a statistical disparity. Ex. 2 at 41, PO-8B. Despite that, in July through September, Qwest provided CLECs with timely jeopardy notifications at parity to that provided on the retail side. *Id.* at 41, PO-9B.

In South Dakota there were no results to measure for LIS trunk jeopardy notices. Regionwide, for LIS trunks, in September Qwest submitted jeopardy notices to CLECs, on average at parity with Qwest retail. Ex. 2. at 40, PO-8C. This has been true for each month since February 2001. The same is true for the percentage of timely jeopardy notices provided to CLECs, which has also consistently been at parity to retail performance. *Id.*, PO-9C.

In South Dakota there was only one jeopardy notice issued. The result was better than the retail result. *Id.* at 38, PO-8D. Regionwide CLEC jeopardy notices were few and far between for UNE-P POTS. Only seven jeopardies were issued throughout the region with respect to UNE-P with an average jeopardy notice interval of 3.86 days. This was not at parity with retail. *Id.* at 43, PO-8D, PO-9D. The differences in performance were not competitively significant in this area because problems occur so infrequently.

Access to Centers. Qwest also measures the access that both CLEC and Qwest customers have to Qwest centers. PID OP-2 measures the percentage of calls to Qwest's interconnection provisioning center that were answered within 20 seconds. In September, Qwest's continued its excellent wholesale performance, with 94.95% of all CLEC calls answered within 20 seconds. Ex. 1 at 41, OP-2.

PID MR-2 similarly measures the percentage of calls to Qwest's interconnection repair center that were answered within 20 seconds. Qwest's wholesale performance in September was outstanding once again, with Qwest answering 96.24% of the wholesale calls in a timely manner. *Id.*, MR-2. Both of these measures were at parity with retail.

Billing In September, Qwest continued to provide CLECs with timely access to usage records. Such records were provided to CLECs in an average of 1.71 days, about 1/3 of the retail average of more than five days. Ex 1. at 42, BI-1A. In August, Qwest provided switched access usage records to CLECs in a timely manner 99.99% of the time, above the 95% benchmark. ¹³ *Id.* at 42, BI-1B. Qwest also delivered all bills – 100% -- to CLECs within the 10-day period proscribed by PID BI-2. *Id.* at 43, BI-2.

Qwest's bills to CLECs also continue to be accurate and complete. In September, 99.71% of Qwest's bills to CLECs for resale and unbundled network elements that did not require an adjustment due to an error. *Id.* at 44, BI-3A. Qwest's bills to CLECs were also complete 99.38% of the time. *Id.* at 45, BI-4A. Both of these results were above retail results.

b. Unbundled Network Element Combinations

Checklist Item 2 also requires Qwest to provide CLECs with UNE Combinations: specifically UNE-P and Enhanced Extended Loops (EELs). Qwest has successfully met increasing demand for these products by promptly installing and repairing them for CLECs.

Installation of UNE-P. Qwest installs the vast majority of all UNE-P lines in its region without a dispatch. The key, therefore, to whether Qwest is meeting its statutory obligations for UNE-Combinations is how it provisions and maintains UNE-P without the dispatch of a technician. In South Dakota there were no results to measure for UNE-P installations without dispatches outside MSAs. Regionwide for UNE-P orders in that category, Qwest continued its strong performance by meeting 99.27% of its installation commitments in September in an average interval of 2.42 days. Ex. 2 at 53, OP-3 & OP-4. Delays in

¹³ September data for this measure is not yet available.

installations were so rare that only 14 non-dispatched delays occurred anywhere in the region and the delays only lasted an average of 3.86. *Id.* OP-6A, 6B.

In the dispatch categories, which account for a small percentage of UNE-P installations, Qwest also performed well during September. In South Dakota there was only one occurrence to measure for a dispatch within MSAs which was met resulting in 100%. Ex. 1 at 46, OP-3. Regionwide, for dispatches within MSAs, Qwest met 98.15% of its CLEC installation commitments in an average of 4.07 days. *Id.* at 51, OP-3 & OP-4. Both of these results were at parity with retail performance. For dispatches outside MSAs, Qwest met 95.45% of its installation commitments to CLECs in September in an average of 4.06 days. *Id.* at 52, OP-3. For dispatches outside of MSAs, Qwest's wholesale performance was also at parity with retail performance. For both categories of dispatches, delays in provisioning were rare and when they occurred, they were cleared promptly and, in three of the four instances, at parity with Qwest's retail service. *Id.* at 51-52, OP-6A & 6B.

In September, installation quality continued to be excellent – Qwest completed 100% of all UNE-P installations (dispatched and non-dispatched) without a CLEC filing a trouble report. *Id.* at 49, OP-5. This measure was better than retail service.

Repair of UNE-P. In South Dakota there were no significantly measurable results for repair issues for UNE-P. Ex. 1 at 51-56. Regionwide in September, the overall trouble rate for CLEC UNE-P has continued to be outstanding; specifically, a mere 1.0%, lower than the trouble rate for comparable retail installations. Ex. 2 at 60, MR-8. When troubles occur, Qwest resolves them efficiently. When no dispatch of a technician is required to clear the trouble, Qwest cleared 100% of CLEC out of service reports within 24-hours and 99.05% of all CLEC trouble reports within 48 hours. *Id.* at 59, MR-3, MR-4. The mean time to restore UNE-P

service was a mere 3 hours 53 minutes, slightly better than equivalent retail repairs. *Id.* at 58, MR-6.

Regionwide Qwest provided similar outstanding service during September when repair of UNE-P lines required a dispatch of a technician. Whether repairs required a dispatch within an MSA or outside an MSA, Qwest cleared at least 86.0% of troubles on time. *Id.* at 56-57, MR-3 & MR-4. When a dispatch is required, Qwest cleared troubles during September in an average of about 13.5 hours, statistically indistinguishable from retail service. *Id.* at 55-56, MR-6. For all aspects of UNE-P repair, Qwest provided parity service between CLECs and retail in 15 of the 16 reported performance measures.¹⁶

3. Access to Poles, Ducts, Conduits, and Rights of Way

The ROC has not adopted any performance measures for this checklist item. Workshops have concluded on this checklist item and the Commission has formally approved this item.

4. Unbundled Loops

Qwest's performance results continue to demonstrate that Qwest is provisioning unbundled loops on a non-discriminatory basis for CLECs throughout the region. Qwest is fulfilling orders promptly, with minimal service problems, and has a strong maintenance and repair record.

a. Analog Voice Loops

Installation of Unbundled Analog Loops. Analog loops account for 78% of all unbundled loops in service in Qwest's region. Qwest's installation record for unbundled analog

¹⁶The only statistical miss was Repair Appointments met for dispatches outside of MSAs. Qwest met 57 of its 65 appointments region-wide or 87.69% of its appointments. Ex. 2 at 58, MR-9. This compared to 93.93% of its retail commitments; however, the CLEC volume was less than 0.02% of the overall retail volume.

loops continues to be excellent. Qwest met 100% of its installation commitments in September. *Id.* at 58, OP-3.

Qwest has also maintained the average installation interval for CLEC loops under the ROC 6-day benchmark. In September, Qwest averaged 4.57 days to install CLEC loops. *Id.* at 58, OP-4.

Qwest's installation quality continued to be consistently good as well. Qwest installed 98.33% of new loops in September without a CLEC filing a trouble report. Those results exceeded retail performance. *Id.* at 59, OP-5.

Repair of Unbundled Analog Loops. Qwest continued to provide quick and reliable repairs for CLECs. At the outset, it is important to note that repairs are rarely needed. The trouble rate for analog loops continued to be low, a mere .22% in September. The trouble rate for CLEC loops was at parity to equivalent retail loops. *Id.* at 63, MR-8.

Moreover, when repairs are needed, they are performed quickly. In September, Qwest cleared 100% of all out of service reports for CLECs within 24 hours. *Id.* at 62, MR-3. Qwest cleared 100% of all CLEC trouble reports within 48 hours. *Id.*, MR-4. This performance was better than Qwest's retail service. *Id.*, MR-3 & MR-4. Similarly, in September the mean time to restore service to CLECs was 7 hours 39 minutes. *Id.*, MR-6.

b. Coordinated cutovers

Another key component of loop provisioning is how well Qwest performs coordinated cutovers, what some in the industry call "hot cuts." Qwest opened a new center in Omaha in late March 2001 to manage all coordinated cutovers (the largest percentage of loops ordered). The Omaha Center also made a number of process improvements. Since its opening, performance results have been outstanding. Qwest's on time performance for analog loops

remained at 100% in September, bettering the 95% ROC benchmark. *Id.* at 100, OP-13A. For all other loops, Qwest's on time performance also remained outstanding at 100% in September, surpassing the 95% benchmark for the third month in a row. *Id.* at 100, OP-BA

Qwest's coordinated cutover intervals have correspondingly improved. For analog loops, the coordinated cut interval shrunk from eight minutes in March to four minutes in September. *Id.* 100, OP-7. In South Dakota for September there were no measurable other loops to report. Regionwide for other loops, the interval fell from eleven minutes in March to five minutes in September. Ex. 2 at 120, OP-7. Qwest also has continued its outstanding coordination with CLECs. In September, Qwest commenced 100% of all coordinated cuts for all loops with CLEC approval. *Id.* at 101, OP-13B. Again, Qwest has met and exceeded the FCC's accepted test for provisioning hot cuts.¹⁷

c. Non-Loaded (2-Wire) Loops

Installation of non-loaded (2-wire) loops. These loops account for approximately 13.5% of all unbundled loops in service in Qwest's region. Qwest has a strong record of installing non-loaded (2-wire) loops in a timely manner. In September, Qwest achieved the 90% benchmark meeting 100% of CLEC installation commitments. *Id.* at 84, OP-3. Qwest also provisioned these loops in short intervals again meeting the six-day interval benchmark. The intervals for CLEC installations in September averaged 5.00 days. *Id.*, at 64, OP-4.

In September Qwest also began reporting how well it conditioned loops. In most instances, these loops are 2-wire non-loaded loops. In South Dakota for September there were very few instances for conditioned loops. Ex. 1, *Id.* 102, OP-3. Regionwide in Zone 1, Qwest conditioned 92.11% of its loops within the standard 15-day interval, and at an average interval of

¹⁷ Verizon New York Order at ¶ 309.

5.83 days. Ex. 2 at 122, OP-3 & OP-4. In Zone 2, Qwest conditioned 87.08% in an average of 6.77 days. Ex. 2 at 122.

On the rare occasions that Qwest is late with a CLEC installation, the delays in September were again kept to a minimum. In South Dakota for September there was only one occurrence to measure for delayed days for installations. Ex. 1, *Id.* at 65, OP-6A. Regionwide the average length of delayed days for late installations was again at parity for CLEC and Qwest's retail customers. This was true regardless of whether the delays were caused by facility or non-facility reasons. *Id.*, OP-6A, OP-6B.

Qwest continued to install 2-wire non-loaded loops of extremely high quality. In September, 100% of CLEC loops were installed without trouble reports. *Id.* at 65, OP-5. This is comparable to analogous retail performance.

Repair of non-loaded (2-wire) loops. In South Dakota for September there were no incidents to report for repair of non-loaded (2-wire) loops. Regionwide the trouble rate for such CLEC loops was a mere 0.55% in September, at parity with that experienced by Qwest's retail customers. Ex. 2, *Id.* at 82, MR-8. When repairs are needed, Qwest performs them promptly. In September, Qwest cleared 99.35% of CLEC of out of service reports within 24 hours in Zone 1, and 100% in Zone 2. *Id.* at 80-81, MR-3. Similarly, Qwest has cleared 100% of all trouble reports within 48 hours in both Zones. *Id.*, MR-4. These results were all comparable to Qwest's retail performance. *Id.*

d. Non-Loaded (4-Wire) Loops

Installation of Non-Loaded (4-Wire) Unbundled Loops. Although CLECs have not requested a high number of 4-wire loops, Qwest is provisioning those loops promptly. Qwest did not receive any CLEC requests for 4 wire installations in Zone 2 during September.

In South Dakota for September Qwest did not receive any orders for 4-wire non-loaded loops. Regionwide, in Zone 1, Qwest received 6 orders for 4-wire non-loaded loops and met 100% of its installation commitments in September in an average of 3.67 days. *Id.* at 84-85, OP-3 & OP-4. Installation quality was virtually perfect with only two newly installed loops experiencing trouble in September. *Id.* at 82, OP-5. All of these performance metrics were provided to CLECs at parity with retail.

Repair of Non-Loaded (4-Wire) Unbundled Loops. In South Dakota for September Qwest did not receive any repair requests for non-loaded 4-wire unbundled loops. Regionwide in September, the trouble rate for 4-wire loops provisioned to CLECs was 1.35%, consistently at parity with that experienced by retail customers. *Id.* at 90, MR-8. When trouble did occur, Qwest performed the repairs quickly and reliably. In Zone 1, Qwest cleared 75% of all CLEC trouble reports within four hours in September, comparable to retail service. *Id.* at 88, MR-5. Qwest received no trouble reports at all in Zone 2. The mean time to restore CLEC service was two hours 39 minutes, 10 minutes longer than comparable retail service. Ex. 2 at 88, MR-6.

e. DS-1 Capable Loops

Installation of DS-1 Capable Loops. In South Dakota for September Qwest had limited requests for DS-1 capable loops. The only request was installed in 7 days, considerably better than retail. Ex. 1, *Id.* at 78, OP-4. Regionwide, Qwest has continued to provide CLECs with effective installations of DS-1. Qwest has steadily improved its performance in meeting CLEC installation commitments during the past year, reaching parity with its retail product in June. In September, however, Qwest's performance dipped slightly below retail in Zone 1, but

stayed at parity in Zone 2. *Id.* at 91-92, OP-3.¹⁸ In both Zones, Qwest continued to provision DS-1 capable loops for CLECs in substantially shorter intervals than for Qwest's retail customers. *Id.*, OP-4. Similarly, when delays in provisioning occurred, the average delay CLECs experienced were at parity with that experienced by retail customers. *Id.*, OP-6A, OP-6B.

Over the past year, Qwest's installations for CLECs have been of a consistently high quality, generally recording trouble-free rates comparable to the retail performance. Ex. 1, *Id.* at 73, OP-5. Regionwide in August and September, this metric fell out of parity for the first time. As stated earlier, however, Qwest also records this metric excluding instances where the CLEC called in a trouble and no trouble was found. *See supra, note 5.* In August, when these "non-misses" are excluded, this decreased the percentage of new installation troubles by over 8% and brought the metric right back to parity.

Repair of DS-1 Capable Loops. Qwest is performing quick and reliable repairs for CLECs. The CLEC trouble rate for DS-1 loops was only 0.0% in September. Ex. 1, *Id.* at 82, MR-8.

In South Dakota for September Qwest received no trouble reports for DS-1 capable loops. Regionwide Qwest has steadily improved its success at restoring CLEC DS-1 service within four hours, reaching 80.67% in September in Zone 1, at parity to comparable service for retail customers. *Id.* at 95, MR-5. In Zone 2, Qwest cleared 64.71% of CLEC troubles in September within four hours, also comparable to retail results. *Id.* at 96, MR-5. Similarly, the

¹⁸ In August, Qwest obtained and provisioned its first DS-3 Capable Loop. Qwest provisioned that loop on time in 7 days. Ex. 2 at 113, OP-3 & OP-4. In September, Qwest provisioned an additional 16 DS-3 Loops in Zone 1 and 35 in Zone 2. Qwest met 100% of its commitments in Zone 1 in an average interval of 8.6 days. *Id.* at 113, OP-3 & OP-4. In Zone 2, Qwest met 85.71% of its commitments in Zone 2, with an average interval of 9.14 days. *Id.* at 114. All aspects of installation performance were provided to CLECs at parity with retail.

mean time to restore such circuits is virtually identical between wholesale and retail. In September, the wholesale average was 3 hours 9 minutes in Zone 1 as compared to 2 hours 29 minutes for retail. *Id.* at 95, MR-6. Although mean time to restore DS-1 loops is not provided at parity, the slight difference in restoration intervals (40 minutes) coupled with the low comparative volumes of DS-1s provided to CLECs establish that these results do not cause CLECs competitive harm.

f. ISDN Capable Loops

Installation of ISDN Capable Loops. These loops account for approximately 6% of all unbundled loops in service in Qwest's region. Qwest has compiled a strong record of prompt installation of ISDN capable loops. In Zone 1, Qwest met 96.65% of its installation commitments in September. Those results were at parity with retail performance. Ex. 2, *Id.* at 98, OP-3. In Zone 2, Qwest met 92.98% of its commitments, also equal to retail results. *Id.* at 99. In both Zones, the average installation interval for CLEC loops continued to be significantly shorter than for retail installations. *Id.* at 98-99, OP-4. When installation was delayed past the due date, CLEC customers received ISDN loops at parity with that provided to retail customers, regardless of whether the delay was due to facility or non-facility reasons. *Id.*, OP-6A & 6B.

Qwest's installations for CLECs have been of a consistently high quality, with 95.76% of such loops not experiencing new installation trouble. *Id.* at 100, OP-5. This result for CLECs was also at parity with retail. Thus, in September, every aspect of provisioning performance was provided to CLECs at parity with retail performance.

Repair of ISDN Capable Loops. Qwest has performed quick and reliable repairs for CLECs in the rare instances when repairs were needed. The trouble rate for ISDN loops

provisioned to CLECs was less than 1% in September. The wholesale trouble rate was as parity with retail troubles. *Id.* at 104, MR-8.

Moreover, Qwest has consistently cleared a high percentage of troubles on CLEC loops on time. In Zone 1, Qwest cleared 95.87% of out of service troubles cleared within 24-hours. *Id.* at 102, MR-3. Qwest also cleared 99.17% of all CLEC trouble reports within 48-hours in September. *Id.*, MR-4. In Zone 2, Qwest cleared 94.29% of CLEC out of service reports within one day, and 100% of all troubles within 48 hours. *Id.* at 103, MR-3. Despite this outstanding performance, in two instances (MR-3 troubles cleared in 24 hours) were not provided at parity because retail troubles were cleared 99% of the time within 24 hours. This also drove the mean time to restore CLEC service to be outside of parity even though Qwest cleared the average trouble in 5 hours 9 minutes in Zone 1 and 5 hours 21 minutes in Zone 2. *Id.* at 102-03, MR-6. Given that Qwest is measuring itself against a 24 hour standard for clearing troubles, this performance is very strong.

g. ADSL Qualified Loops

Installation of Unbundled ADSL Qualified Loops. In South Dakota for September Qwest received no requests for ADSL qualified Loops. Regionwide Qwest's overall installation record has been excellent. In Zone 1, Qwest met 100% of its CLEC installation commitments in September, again besting the 90% ROC benchmark. *Id.* at 106, OP-3. Qwest also met the six-day installation interval benchmark with an average interval of 4.55 days. *Id.*, OP-4. In Zone 2, Qwest also met 100% of CLEC installation commitments, in an average of 4.39 days, again meeting both ROC benchmarks. *Id.* at 100, OP-3 & OP-4.

Moreover, when delays occurred, Qwest cleared them in a non-discriminatory fashion. For both Zone 1 and Zone 2, when Qwest failed to provision the loop on time, the

average number of delayed days was statistically identical for Qwest and CLECs irrespective of whether the delay was for facility reasons and non-facility reasons. *Id.* at 106-07, OP-6A & OP-6B.

In South Dakota for September Qwest received no trouble reports for ADSL qualified loops. Regionwide Qwest's installations for CLECs continued to be of a consistently high quality. More than 96% of all ADSL loop installations in September were installed without a trouble report. *Id.* at 108, OP-5.

Repair of Unbundled ADSL Qualified Loops. The trouble rate for such CLEC loops averaged 1.11% in September, comparable to the 1.60% rate for comparable retail loops. *Id.* at 111, MR-8. Qwest also cleared these CLEC troubles expeditiously. In Zone 1 and Zone 2, Qwest cleared 100% of CLEC out of service reports within 24 hours in September. *Id.* at 109-10, MR-3. Qwest also cleared 100% of all CLEC trouble reports within 48-hours. *Id.*, MR-4. The mean time to restore service continued to be lower for CLECs, and averaged less than 2 and ½ hours in September. *Id.*, MR-6.

h. Line Sharing

Nearly all line sharing installations for CLECs (96%) do not require the dispatch of a technician. In that category ("no dispatches"), Qwest met 93.62% of CLEC installation commitments regionwide in September, in an average interval of 5.90 days. *Id.* at 125, OP-3 & OP-4. For dispatches within MSAs, Qwest met 75.41% of its commitments in an average of 12.33 days. *Id.* at 123, OP-3 and OP-4. This longer interval resulted from 17 orders with long delays. *Id.*, OP-6A. When the 17 delayed orders are excluded, Qwest provisioned the remaining 47 loops in an average of 4.6 days. Installation quality has remained excellent, with 98.39% of newly installed shared loops experiencing no trouble. *Id.* at 126, OP-5.

About 85% of line sharing repairs do not require a technician dispatch either. Qwest's repair record for such line sharing orders is also impressive. In September, the overall trouble rate for line sharing was 1.35%. *Id.* at 131, MR-8. Qwest cleared 90.48% of CLEC out of service reports within 24-hours in September. *Id.* at 130, MR-3. Qwest also cleared 94.44% of all CLEC trouble reports within 48-hours in September. *Id.*, MR-4. The mean time to restore was also impressive at 14 hours 5 minutes. *Id.*, MR-6.

In sum, the performance results demonstrate that Qwest continued to provide its competitors with consistently high quality service for unbundled loops and line sharing during the month of September.

5. Unbundled Transport

DS-1 UDIT Installation. In September, Qwest continued to provide unbundled transport to CLECs in a nondiscriminatory manner. In Zone 1, Qwest met 100% of its CLEC installation commitments in September, with an average interval of 12.16 days. *Id.* at 135, OP-3 & OP-4. These results were at parity with retail results. In Zone 2, Qwest met 100% of its regionwide commitments in an average interval of 4.87 days. *Id.* at 136, OP-3 & OP-4. This service was also at parity with retail performance. For both Zones, installation quality was outstanding. Qwest installed 95.83% of all UDIT facilities without CLECs filing a trouble report in September. *Id.* at 137, OP-5.

DS-1 UDIT Repairs. The overall trouble rate for DS1 UDIT facilities continued to be low – 1.17% in September. *Id.* at 140, MR-8. Qwest has steadily improved its repair record when troubles occur. In Zones 1 and 2, Qwest's continued to clear CLEC troubles in 4 hours in a manner comparable to its retail performance. *Id.* at 128, MR-5. Although the mean time to restore was slightly outside of parity in both Zones, there were only slight differences in

restoration intervals. *Id.* at 139-40, MR-6. For example, in Zone 2 CLEC facilities were restored in 2 hours 54 minutes versus 2 hours 37 minutes for Qwest's retail operation. *Id.* at 140, MR-6.

DS-3 UDIT Installation. Qwest achieved similar success installing UDITs above DS-1 levels. As to these facilities, Qwest met 100% of its commitments in Zone 1 and 67% (2 of 3 circuits) of its commitments in Zone 2. *Id.* at 142-43, OP-3. These facilities were installed at parity with retail performance in average intervals also at parity with retail. *Id.*, OP-4. In Zone 1 and Zone 2, in the rare circumstance when delays in provisioning occurred, the delays were at parity with retail delays. *Id.*, OP-6A & 6B. New installation quality was also outstanding with 96.97% of all such circuits not experiencing any trouble. *Id.* at 144, OP-5.

DS-3 UDIT Repairs. In September, the CLEC trouble rate for DS-3 UDIT was 1.17%, at parity with retail service. *Id.* at 148, MR-8. During that time, Qwest significantly improved its repair record when CLECs report problems. In both Zone 1 and Zone 2, Qwest cleared 100% of CLEC trouble reports in 4-hours. *Id.* at 146-47, MR-5. The mean time to restore wholesale and retail service was comparable in September irrespective of the zone in which the trouble occurred. *Id.*, MR-6.

6. Unbundled Switching

To date, CLECs have submitted virtually no requests to Qwest for unbundled local switching on a stand-alone basis. The ROC concluded that no performance measures were needed for stand-alone unbundled switching because there is virtually no demand for it. CLECs obtain access to unbundled switching as part of UNE-P facilities. Qwest's outstanding UNE-P performance establishes that Qwest can provide unbundled switching to CLECs in a nondiscriminatory manner.

7. 911/E911/Directory Assistance/Operator Services

a. 911/E911

E911 Database Updates. DB-1A. "Time to Update Databases." is a "parity by design" PID because Qwest's E911 database does not distinguish between updates for Qwest or CLECs. In September, Qwest's E911 database was updated in 2 hours 38 minutes. *Id.* at 149, DB-1A.

911/E911 Trunk Installation. Qwest had little data to report for 911/E911 installations in September. Throughout the region in Zone 1, Qwest only provisioned six 911 trunks and in Zone 2, Qwest only provisioned three orders. Ex. 2, *Id.* at 153-54, OP-3 & OP-4. In Zone 1, the average installation interval was 17 days and in Zone 2 6.67 days. *Id.*, OP-4. Installation quality was excellent. In September, Qwest completed 100% of new installations without a CLEC filing a trouble report. *Id.* at 154, OP-5.

911/E911 Trunk Repair. Qwest's maintenance and repair record for 911/E911 trunks is strong. In September, the trouble rate on CLEC trunks was 0.00%, at parity with retail service. Ex. 1, *Id.* at 120, MR-22. Regionwide when repairs were needed, Qwest cleared them promptly. Qwest cleared 100% of troubles in 4 hours in Zone 2 and experienced no troubles whatsoever in Zone 1. *Id.* at 157-58, MR-5. Service was restored, on average, in less than 1 hour and again at parity with retail. *Id.*, MR-6.

b. Directory Assistance and Operator Services

The "Speed of Answer" PIDs for directory assistance and operator services, DA-1 and OS-1, measure the average time required for Qwest's operator and directory assistance personnel to answer calls. These PIDs are also "parity by design" because Qwest's directory assistance and operator services systems handle all calls on a blind, first come, first served basis.

In September, the speed of answer for directory assistance and operator service calls was, on average, between 7 and 8 seconds. Ex. 2. *Id.* at 160. DA-1, OS-1.

8. White Pages Directory Listings

The only PIDs for white pages directory listings are "parity by design" because Qwest processes CLEC end user listings with the same or similar systems, databases, methods, procedures, and personnel used by Qwest for its own retail end user listings. In September, Qwest completed electronically processed updates to the directory listings database in an average of 0.07 seconds, with an accuracy rate of 94.25%. Ex. 2, *Id.* at 161-62, DB-1 C-1, DB-1 C-2, DB-2 C-1, DB-2 C-2.

9. Number Administration

Qwest provides nondiscriminatory access to telephone numbers for assignment by CLECs to their customers. In September, Qwest loaded and tested 100% of CLEC NXX codes prior to the LERG effective date or the "revised" effective date. Ex. 2, *Id.* at 163, NP-1A. The percentage of NXX code activations delayed for facility reasons was 0.00%. Ex. 2, *Id.*, NP-1B.

10. Call-Related Databases and Associated Signaling

Qwest offers all CLECs access to, and routing over, its call-related databases and associated signaling in the same manner that Qwest accesses those services. Qwest uses a queuing and routing system that treats all carriers alike.

The sole performance measure for this checklist item is DB-1B, which evaluates the time to update the line identification database ("LIDB"). This is also a parity by design measure. The aggregate Qwest and CLEC result under that measure has consistently been less than 3.3 seconds, including in September. Ex. 2, *Id.* at 150, DB-1B.

11. Number Portability

Number portability allows customers to change carriers without changing telephone numbers. In September, Qwest set 100% of LNP triggers prior to the scheduled start time for coordinated loop cutovers, exceeding the ROC' 95% benchmark. During the same period, Qwest set 97.39% of LSA triggers prior to the scheduled start time for LNP orders not requiring loop coordination, again beating the 95% benchmark. Ex. 1, *Id* at 126, OP-8B, OP-8C. These results show that Qwest is meeting its requirements for local number portability.

12. Local Dialing Parity

Qwest provides dialing parity to competitors in its region. This Commission has already found that Qwest is in full compliance with this checklist item.

13. Reciprocal Compensation

Reciprocal compensation is paid between carriers for terminating local calls on behalf of the other. Region-wide, Qwest's bills were 100% accurate in September, well above the ROC's 95% accuracy benchmark. Ex. 1, *Id* at 127, BI-3B. Qwest's bills also have been complete, accounting for 100% of CLEC traffic over Qwest's network in September, again besting the 95% benchmark. Ex. 1, *Id* at 127, BI-4B. These results prove that Qwest is providing reciprocal compensation to CLECs in accordance with the Act.

14. Resale

Qwest continues to provide services for resale in a nondiscriminatory manner. The PIDs for resale measure performance for twelve products: residential lines, business lines, Centrex, Centrex 21, PBX, Basic ISDN, Qwest DSL, Primary ISDN, DS0, DS1, DS3 and higher, and Frame Relay. The standard for resale performance is parity with retail service, and Qwest is achieving parity in the vast majority of resale performance measures region-wide. Given the

small volumes for some of these services, Qwest will focus its discussion once again on residential POTS, business POTS, Centrex and Centrex 21 services.

Installation. Qwest provisions a vast percentage of all resold orders without requiring a technician dispatch, just like UNE-P and line sharing. For residential POTS without a dispatch, in September Qwest met 99.87% of its CLEC installation commitments in an average of 1.97 days (Ex. 1, *Id.* at 130 OP-3 & OP-4); for business POTS without a dispatch Qwest met 100% of its CLEC installation commitments in an average of 2.95 days (*Id.* at 141, OP-3 & OP-4); for Centrex without a dispatch Qwest met 94.29% of its CLEC installation commitments in an average of 5.02 days (*Id.* at 152, OP-3 & OP-4); and for Centrex 21 without a dispatch Qwest met 100% of its CLEC installation commitments in an average of 4.89 days (*Id.* at 163, OP-3 & OP-4). This performance is outstanding; nonetheless, in September Qwest's average provisioning intervals not involving a dispatch can be statistically longer for CLECs than for Qwest. This is an instance when this Commission should follow the FCC's guidance, look behind the statistics, and find that Qwest meets its objectives. Regionwide in all four categories of service, Qwest met at least 97.85% of its commitments. Surely the CLECs can compete and compete effectively with this type of performance.

Qwest performance in provisioning these resold services is equally outstanding when a dispatch is required. In September, for dispatches within MSAs, for residential POTS Qwest met 98.75% of its CLEC installation commitments in an average of 6.28 days (*Id.* at 128, OP-3 & OP-4); for business POTS Qwest met 94.12% of its CLEC installation commitments in an average of 9.05 days (*Id.* at 139, OP-3 & OP-4); for Centrex Qwest met 93.65% of its CLEC installation commitments in an average of 8.38 days (*Id.* at 150, OP-3 & OP-4). In South Dakota for September Qwest did not receive installation requests for resale of Centrex 21. Regionwide

for Centrex 21 Qwest met 94.12% of its CLEC installation commitments in an average of 6.27 days (*Id.* at 200, OP-3 & OP-4). This performance is also outstanding. As to dispatches outside of MSAs, this high level of performance continues with the exception of business POTS (81.25%) Qwest is consistently meeting its residence installations (98.72%) and its Centrex installations at 100% of its commitments. (*Id.* at 140, 129, & 151, OP-3 & OP-4). In South Dakota for September Qwest did not receive installation requests for Centrex 21. Regionwide Qwest was at 100%. *Id.* at 225.

In the few instances when Qwest does not meet its installation commitments and a delay ensues, the average number of delayed days are usually short and statistically indistinguishable from retail service. This is true irrespective of whether the delays were for facility reasons or not. *See id.*, OP-6A, OP-6B.

Maintenance and Repair. In September, the overall trouble rate for resold CLEC lines has been extremely small: 1.47% for residential POTS (*Id.* at 136, MR-8); .94% for business POTS (*Id.* at 148, MR-8); 0.89% for Centrex (*Id.* at 159, MR-8); and 0.63% for Centrex 21 (*Id.* at 170, MR-8). There were statistically significant disparities in September between wholesale and retail performance for only two products – business POTS and Centrex – and even for these products the CLEC trouble rates were low (.94% for business and 0.89% for Centrex). This is another example of when the Commission should look behind the statistics to see the outstanding performance provided to CLEC by Qwest. A less than one percent trouble rate is outstanding in every circumstance.

Repairs of all four primary resold products are measured by the number of out of service troubles cleared in 24-hours and the number of troubles cleared in 48-hours. Qwest also measures the mean time to restore. All three of these metrics are tracked for dispatches within

MSAs, dispatches outside of MSAs and those not requiring a dispatch; therefore, there are 9 primary repair measure per type of resold service. For resold residential POTS service in September, Qwest cleared at least 91.18% of all out of service situations in 24-hours and all 9 metrics were essentially at parity with retail service. (*Id.* at 133-36, MR-3, MR-4 & MR-6). For resold business POTS service in September, Qwest cleared at least 85.71% of all out of service situations in 24-hours and 6 of 9 metrics were above parity with retail service. (*Id.* at 144-47, MR-3, MR-4 & MR-6). For resold Centrex service in September, Qwest cleared at least 88.89% of all out of service situations in 24 hours and all 9 metrics indicate positive results. (*Id.* at 155-58, MR-3, MR-4 & MR-6). However, the retail results were 100% for South Dakota. Regionwide Qwest cleared at least 93.85% of all out of service situations in 24 hours and all 9 metrics were at parity with retail service. (*Id.* At 194-197, MR-3, MR-4 & MR-6). Finally, for resold Centrex 21 service in September, Qwest cleared at least 75.00% of all out of service situations in 24 hours and all 9 metrics were above parity with retail service. (*Id.* at 166-69, MR-3, MR-4 & MR-6). Qwest is clearly meeting its repair obligations around Checklist Item 14.

III. Conclusion

The attached performance data shows that in September 2001, Qwest continued its outstanding performance for CLECs across all checklist items. Qwest is offering CLECs a meaningful opportunity to compete in the marketplace in South Dakota today.

Respectfully submitted this 30th day of November 2001.

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ride the light



Qwest
Performance Results

Regional
October 2000 - September 2001

October 25, 2001

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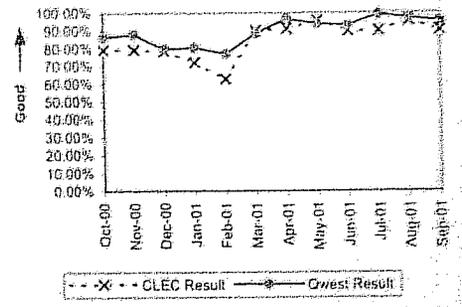
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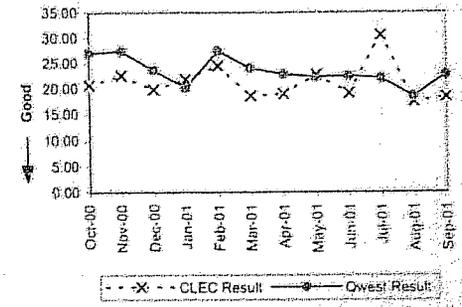
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Table #1 - Local Interconnection - LIS Installation

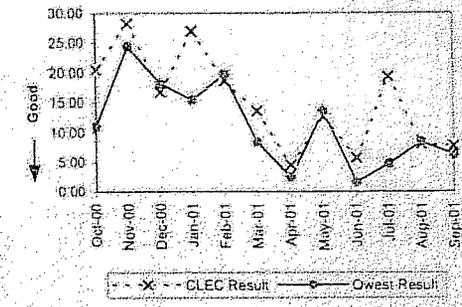
Month	West	West Res					
Oct-00	100	100	100	100	100	100	100
Nov-00	100	100	100	100	100	100	100
Dec-00	100	100	100	100	100	100	100
Jan-01	100	100	100	100	100	100	100
Feb-01	100	100	100	100	100	100	100
Mar-01	100	100	100	100	100	100	100
Apr-01	100	100	100	100	100	100	100
May-01	100	100	100	100	100	100	100
Jun-01	100	100	100	100	100	100	100
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Aug-01	100	100	100	100	100	100	100
Sep-01	100	100	100	100	100	100	100



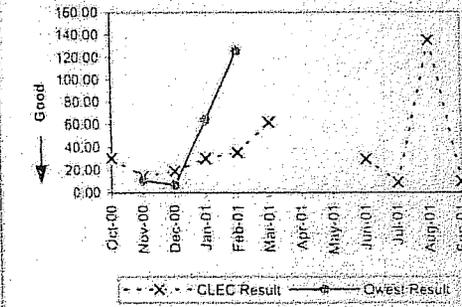
Month	West	West Res					
Oct-00	26.93	26.93	26.93	26.93	26.93	26.93	26.93
Nov-00	27.35	27.35	27.35	27.35	27.35	27.35	27.35
Dec-00	23.62	23.62	23.62	23.62	23.62	23.62	23.62
Jan-01	28.25	28.25	28.25	28.25	28.25	28.25	28.25
Feb-01	27.44	27.44	27.44	27.44	27.44	27.44	27.44
Mar-01	24.02	24.02	24.02	24.02	24.02	24.02	24.02
Apr-01	22.41	22.41	22.41	22.41	22.41	22.41	22.41
May-01	22.26	22.26	22.26	22.26	22.26	22.26	22.26
Jun-01	22.46	22.46	22.46	22.46	22.46	22.46	22.46
Jul-01	22.05	22.05	22.05	22.05	22.05	22.05	22.05
Aug-01	18.45	18.45	18.45	18.45	18.45	18.45	18.45
Sep-01	25.24	25.24	25.24	25.24	25.24	25.24	25.24



Month	West	West Res					
Oct-00	11.07	11.07	11.07	11.07	11.07	11.07	11.07
Nov-00	24.28	24.28	24.28	24.28	24.28	24.28	24.28
Dec-00	18.25	18.25	18.25	18.25	18.25	18.25	18.25
Jan-01	15.46	15.46	15.46	15.46	15.46	15.46	15.46
Feb-01	19.78	19.78	19.78	19.78	19.78	19.78	19.78
Mar-01	5.43	5.43	5.43	5.43	5.43	5.43	5.43
Apr-01	2.50	2.50	2.50	2.50	2.50	2.50	2.50
May-01	13.67	13.67	13.67	13.67	13.67	13.67	13.67
Jun-01	1.62	1.62	1.62	1.62	1.62	1.62	1.62
Jul-01	2.65	2.65	2.65	2.65	2.65	2.65	2.65
Aug-01	23.19	23.19	23.19	23.19	23.19	23.19	23.19
Sep-01	8.44	8.44	8.44	8.44	8.44	8.44	8.44
Oct-01	6.27	6.27	6.27	6.27	6.27	6.27	6.27

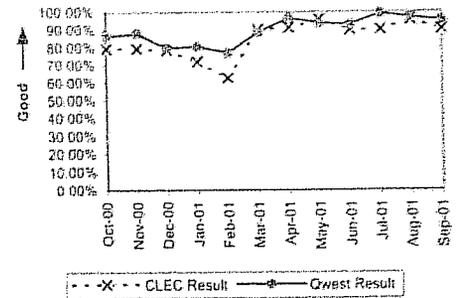


Month	West	West Res					
Oct-00	11.00	11.00	11.00	11.00	11.00	11.00	11.00
Nov-00	7.00	7.00	7.00	7.00	7.00	7.00	7.00
Dec-00	64.00	64.00	64.00	64.00	64.00	64.00	64.00
Jan-01	120.00	120.00	120.00	120.00	120.00	120.00	120.00
Feb-01							
Mar-01							
Apr-01							
May-01							
Jun-01							
Jul-01							
Aug-01							
Sep-01							

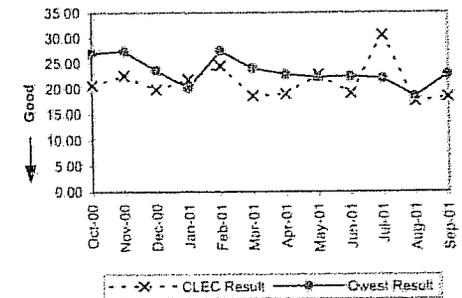


Worksheet #1 - Local Interconnection - LIS Installation

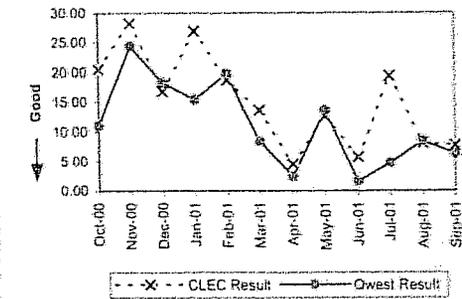
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10000000	10000000	10000000	10000000	10000000	10000000	10000000	1.65	0.13
10000000	10000000	10000000	10000000	10000000	10000000	10000000	0.38	-0.89
10000000	10000000	10000000	10000000	10000000	10000000	10000000	1.31	-0.21
10000000	10000000	10000000	10000000	10000000	10000000	10000000	2.28	0.38
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-0.47	-1.28
10000000	10000000	10000000	10000000	10000000	10000000	10000000	1.07	0.02
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-0.63	-1.38
10000000	10000000	10000000	10000000	10000000	10000000	10000000	0.84	-0.49
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-4.28	1.6
10000000	10000000	10000000	10000000	10000000	10000000	10000000	0.78	-0.53
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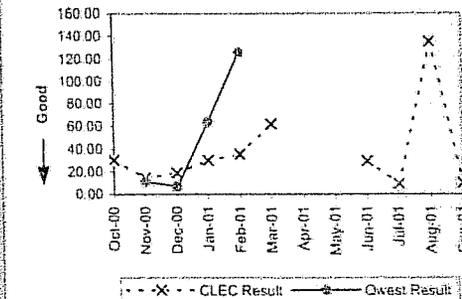
LT	LT Desc	LT Code	LT Type	Qwest Desc	Qwest Desc	Qwest Desc	Mod Z Scr	Parity Scr
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-3.68	-3.24
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-2.52	-2.53
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-1.94	-2.18
10000000	10000000	10000000	10000000	10000000	10000000	10000000	0.33	-0.8
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-0.97	-1.59
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-4.73	-3.88
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-2.77	-2.65
10000000	10000000	10000000	10000000	10000000	10000000	10000000	0.66	-0.97
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-3.05	-2.86
10000000	10000000	10000000	10000000	10000000	10000000	10000000	8.96	4.44
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-0.47	-1.29
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-4.11	-3.5



LT	LT Desc	LT Code	LT Type	Qwest Desc	Qwest Desc	Qwest Desc	Mod Z Scr	Parity Scr
10000000	10000000	10000000	10000000	10000000	10000000	10000000	1.48	-0.1
10000000	10000000	10000000	10000000	10000000	10000000	10000000	0.62	-0.62
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-0.34	-1.19
10000000	10000000	10000000	10000000	10000000	10000000	10000000	0.42	-0.75
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-0.15	-1.09
10000000	10000000	10000000	10000000	10000000	10000000	10000000	8.43	1.29
10000000	10000000	10000000	10000000	10000000	10000000	10000000	2.50	0.49
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-0.09	-1.05
10000000	10000000	10000000	10000000	10000000	10000000	10000000	1.62	2.65
10000000	10000000	10000000	10000000	10000000	10000000	10000000	-4.80	23.19
10000000	10000000	10000000	10000000	10000000	10000000	10000000	8.44	-0.14
10000000	10000000	10000000	10000000	10000000	10000000	10000000	0.27	0.9

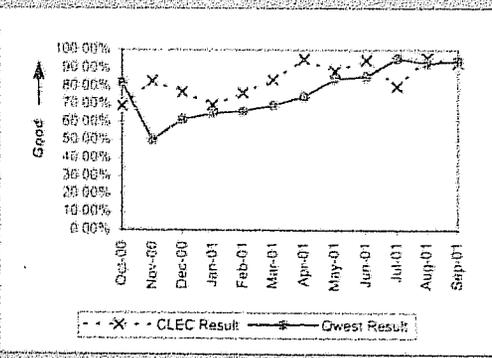


LT	LT Desc	LT Code	LT Type	Qwest Desc	Qwest Desc	Qwest Desc	Mod Z Scr	Parity Scr
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10000000	10000000	10000000	10000000	10000000	10000000	10000000	7.00	
10000000	10000000	10000000	10000000	10000000	10000000	10000000	64.00	
10000000	10000000	10000000	10000000	10000000	10000000	10000000	125.00	
10000000	10000000	10000000	10000000	10000000	10000000	10000000		
10000000	10000000	10000000	10000000	10000000	10000000	10000000		
10000000	10000000	10000000	10000000	10000000	10000000	10000000		
10000000	10000000	10000000	10000000	10000000	10000000	10000000		
10000000	10000000	10000000	10000000	10000000	10000000	10000000		
10000000	10000000	10000000	10000000	10000000	10000000	10000000		
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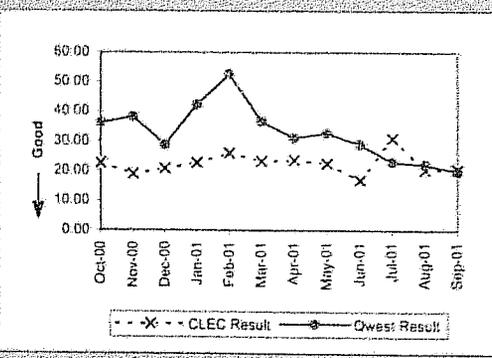


Local Interconnection - LIS Installation

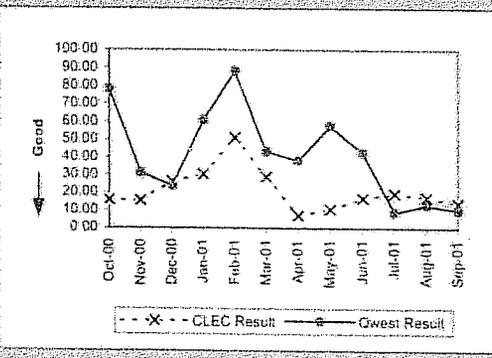
Month	Year	Good	Mod 2 Scr	Parity Scr
Oct-00	2000	80.00%	-1.00	-0.44
Nov-00	2000	50.00%	-3.11	-2.09
Dec-00	2000	60.00%	-1.82	-1.09
Jan-01	2001	65.00%	-1.65	-1.30
Feb-01	2001	68.00%	-1.74	-1.74
Mar-01	2001	70.00%	-1.50	-2.21
Apr-01	2001	74.00%	-3.09	-2.88
May-01	2001	80.00%	-0.87	-1.41
Jun-01	2001	85.00%	-1.00	-2.01
Jul-01	2001	90.00%	3.00	-0.87
Aug-01	2001	90.00%	-0.72	-1.44
Sep-01	2001	90.00%	0.20	-0.82



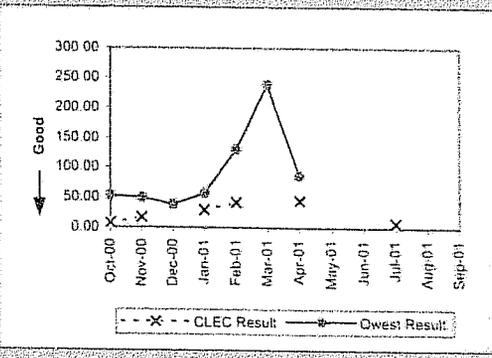
Month	Year	Good	Mod 2 Scr	Parity Scr
Oct-00	2000	35.00	-1.21	-1.74
Nov-00	2000	38.21	-2.11	-2.29
Dec-00	2000	28.68	-1.74	-2.06
Jan-01	2001	42.33	-1.85	-2.13
Feb-01	2001	52.59	-2.43	-2.0
Mar-01	2001	38.64	-1.36	-1.83
Apr-01	2001	32.17	-1.59	-1.95
May-01	2001	35.87	-1.43	-1.99
Jun-01	2001	28.97	-2.29	-2.35
Jul-01	2001	23.01	-0.71	-1.43
Aug-01	2001	22.16	0.87	-0.59



Month	Year	Good	Mod 2 Scr	Parity Scr
Oct-00	2000	74.00	-1.35	-1.82
Nov-00	2000	31.39	-0.59	-1.36
Dec-00	2000	23.92	0.22	-0.87
Jan-01	2001	68.30	-1.04	-1.63
Feb-01	2001	43.34	-0.53	-1.32
Mar-01	2001	38.23	-1.02	-1.62
Apr-01	2001	57.93	-1.4	-1.85
May-01	2001	42.84	-0.52	-1.32
Jun-01	2001	1.02	2.07	0.26
Jul-01	2001	13.41	0.97	-0.41
Aug-01	2001	10.10	0.05	-0.42



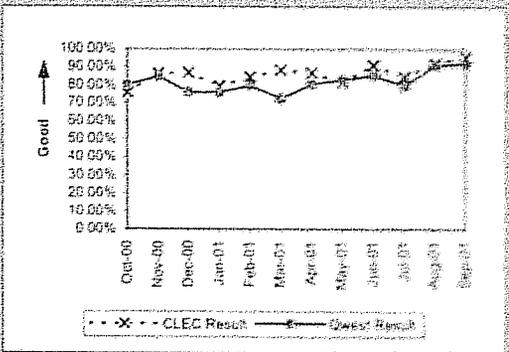
Month	Year	Good	Mod 2 Scr	Parity Scr
Oct-00	2000	53.00	-0.53	-1.32
Nov-00	2000	50.00	-1.13	-1.69
Dec-00	2000	36.50		
Jan-01	2001	57.33	-1.12	-1.68
Feb-01	2001	130.67	-1.14	-1.69
Mar-01	2001	86.00		



Checklist #1 - Local Interconnection - LIS Repair

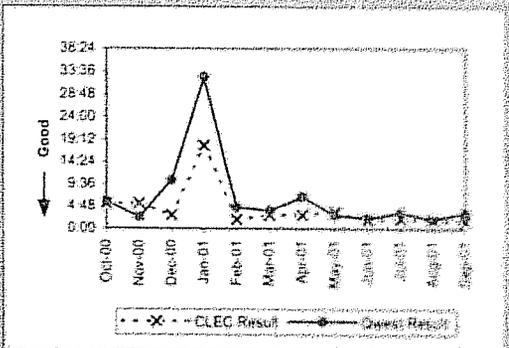
43 Time Restored within 4 hours (Percent) (MR-5) - Interval Zone One

Month	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	127	75	59%	42.95%	88	110	80.00%	0.82	-0.5
Nov-00	141	86	60%	34.15%	64	99	84.85%	-0.36	-1.22
Dec-00	150	97	65%	33.46%	67	88	76.14%	-1.8	-2.1
Jan-01	164	79	48%	40.22%	124	163	76.07%	-0.81	-1.49
Feb-01	184	84	45%	35.96%	79	99	79.80%	-0.94	-1.57
Mar-01	196	68	34%	31.95%	84	116	72.41%	-2.93	-2.76
Apr-01	145	87	60%	33.47%	84	104	80.77%	-1.25	-1.76
May-01	148	81	54%	36.62%	107	129	82.95%	0.25	-0.85
Jun-01	162	91	56%	28.10%	100	117	85.47%	-1.36	-1.84
Jul-01	156	84	54%	35.89%	63	79	79.75%	-0.91	-1.56
Aug-01	174	91	52%	27.23%	72	79	91.14%	-0.19	-1.12
Sep-01	178	85	48%	20.14%	57	62	91.94%	-0.9	-1.54



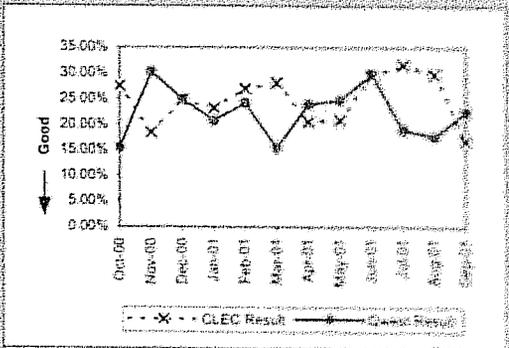
Mean Time to Restore (Hours:Minutes) (MR-6) - Interval Zone One

Month	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr	
Oct-00	643	46	5:23	18.15	643	54	110	5:51	-0.17	-1.1
Nov-00	767	26	5:26	20.23	250	46	99	2:32	2.1	0.27
Dec-00	823	40	3:01	8.59	931	02	88	10:35	-0.91	-1.56
Jan-01	3643	202	18:02	118.37	5285	29	163	32:26	-0.82	-1.5
Feb-01	297	14	2:03	2.50	455	20	99	4:26	-1.39	-1.84
Mar-01	459	7	2:55	8.26	456	35	116	3:56	-0.91	-1.55
Apr-01	430	14	3:05	6.14	714	06	104	6:52	-1.23	-1.75
May-01	347	14	3:40	10.12	386	04	129	3:00	1.08	-0.34
Jun-01	310	16	1:55	2.42	261	31	117	2:14	-0.96	-1.59
Jul-01	333	21	2:07	3.25	279	02	79	3:32	-1.08	-1.66
Aug-01	245	19	1:58	4.30	161	04	79	2:02	-0.18	-1.11
Sep-01	188	13	1:34	2.47	218	08	62	3:31	-0.8	-1.49



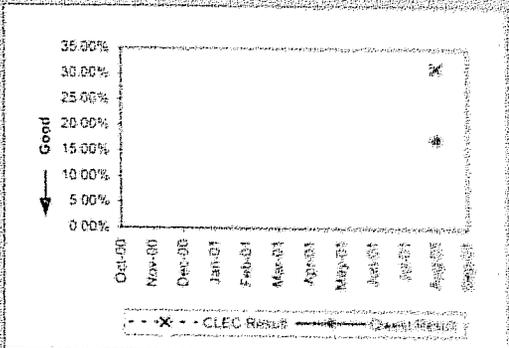
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone One

Month	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	36	127	27.56%	44.68%	17	110	15.45%	2.26	0.36
Nov-00	26	141	18.44%	38.78%	30	99	30.30%	-1.97	-2.2
Dec-00	27	150	24.77%	43.17%	22	88	25.00%	-0.04	-1.02
Jan-01	19	202	23.27%	42.25%	34	163	20.86%	0.54	-0.67
Feb-01	39	144	27.08%	44.44%	24	99	24.24%	0.48	-0.71
Mar-01	44	156	25.21%	45.00%	18	116	15.52%	2.48	0.51
Apr-01	29	146	20.71%	40.53%	25	104	24.04%	-0.6	-1.37
May-01	34	148	20.95%	40.69%	32	129	24.81%	-0.74	-1.45
Jun-01	19	162	29.63%	45.66%	35	117	29.91%	-0.05	-1.03
Jul-01	50	156	31.69%	46.51%	15	79	18.99%	2.03	0.24
Aug-01	23	124	29.84%	45.76%	14	79	17.72%	1.95	0.18
Sep-01	26	118	16.95%	37.52%	14	62	22.58%	-0.56	-1.52



Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone One

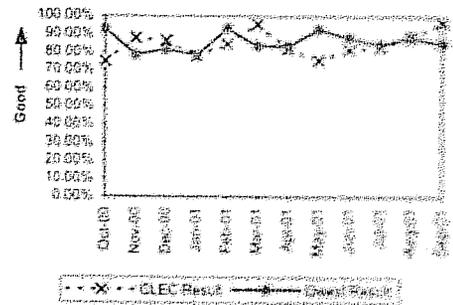
Month	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	29	93	31.18%	46.32%	10	58	17.24%	1.91	0.16
Sep-01									



Checklist #1 - Local Interconnection - LIS Repair

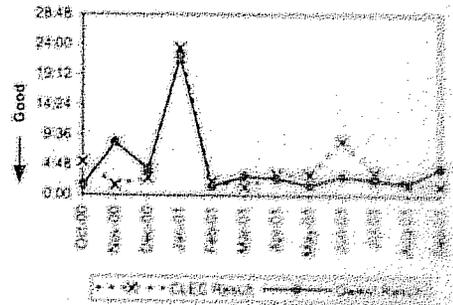
All Troubles Cleared within 4 hours (Percent) (MR-5) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Rest	Mod Z Scr	Parity Scr
Oct-00	36	48	75.00%	43.30%	52	56	92.86%	2.52	0.53
Nov-00	37	42	89.10%	32.38%	44	56	78.57%	-1.14	-1.69
Dec-00	26	36	86.67%	33.99%	40	49	81.63%	-0.56	-1.34
Jan-01	39	50	78.00%	41.42%	69	88	78.41%	0.05	-0.97
Feb-01	56	80	84.75%	35.95%	42	45	93.33%	1.33	-0.19
Mar-01	45	47	95.74%	20.18%	51	61	83.61%	-1.69	-2.03
Apr-01	42	39	82.05%	38.38%	66	79	83.54%	0.2	-0.55
May-01	53	70	75.71%	42.88%	66	71	92.96%	2.74	0.67
Jun-01	31	38	81.58%	38.77%	58	66	87.88%	0.65	-0.48
Jul-01	54	65	83.08%	37.50%	76	90	84.44%	0.22	-0.87
Aug-01	35	43	88.37%	32.06%	54	61	88.52%	0	-1
Sep-01	30	31	96.77%	17.67%	34	40	85.00%	-1.38	-1.84



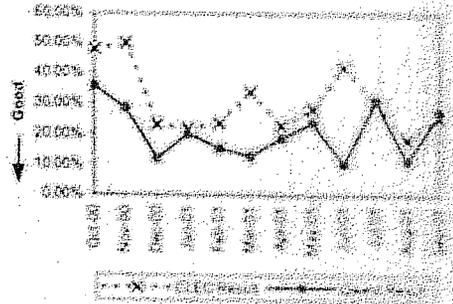
Mean Time to Restore (Hours:Minutes) (MR-6) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Rest	Mod Z Scr	Parity Scr
Oct-00	260:15	48	5:25	9:28	90:18	56	1:37	3.72	1.26
Nov-00	68:14	42	1:39	2:11	477:32	56	8:32	-1.25	-1.76
Dec-00	85:42	30	2:51	6:14	209:27	49	4:16	-0.53	-1.32
Jan-01	1176:37	50	23:32	101:45	1944:13	88	22:06	0.17	-0.9
Feb-01	135:33	59	2:18	2:28	68:42	45	1:32	1.24	-0.24
Mar-01	66:30	47	1:25	1:20	186:55	61	3:04	-1.13	-1.69
Apr-01	135:10	39	3:28	5:32	219:52	79	2:47	0.41	-0.75
May-01	239:15	70	3:25	5:08	119:20	71	1:41	2.85	0.75
Jun-01	333:56	38	8:47	34:24	199:49	66	3:02	1.25	-0.23
Jul-01	241:23	65	3:43	12:15	222:08	90	2:28	1.13	-0.31
Aug-01	85:31	43	1:59	2:41	112:16	61	1:50	0.49	-0.7
Sep-01	49:19	31	1:35	1:13	178:22	40	4:28	-0.75	-1.45



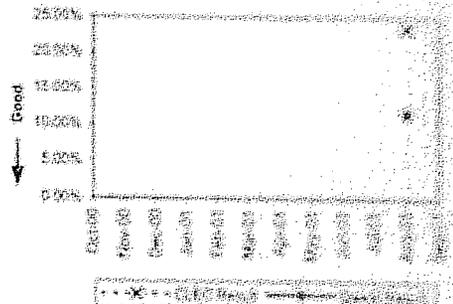
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Rest	Mod Z Scr	Parity Scr
Oct-00	23	48	47.92%	49.96%	20	56	35.71%	1.27	-0.22
Nov-00	23	42	50.00%	50.00%	16	56	28.57%	2.19	0.33
Dec-00	7	36	23.33%	42.30%	6	49	12.24%	1.24	-0.24
Jan-01	11	50	22.00%	41.42%	8	88	20.45%	0.21	-0.87
Feb-01	14	59	23.73%	42.54%	7	45	15.56%	1	-0.39
Mar-01	16	47	34.04%	47.39%	8	61	13.11%	2.54	-0.55
Apr-01	9	39	23.08%	42.13%	15	79	18.99%	0.51	-0.69
May-01	20	70	28.57%	45.18%	17	71	23.94%	0.61	-0.63
Jun-01	16	38	42.11%	49.37%	7	66	10.61%	3.58	-1.15
Jul-01	20	65	30.77%	46.15%	28	96	31.11%	-0.05	-1.03
Aug-01	8	43	18.60%	38.91%	7	61	11.48%	0.99	-0.4
Sep-01	8	31	25.81%	43.76%	11	40	27.50%	-0.16	-1.1



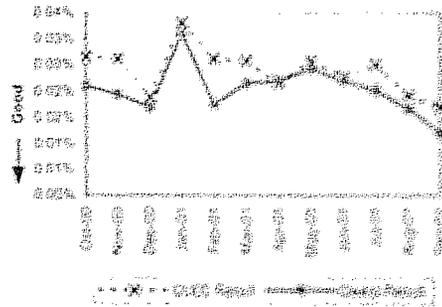
Repair Repeat Report Rate (Percent) (MR-7*) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Rest	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	8	34	23.53%	42.42%	5	43	11.63%	1.34	-0.16
Sep-01									

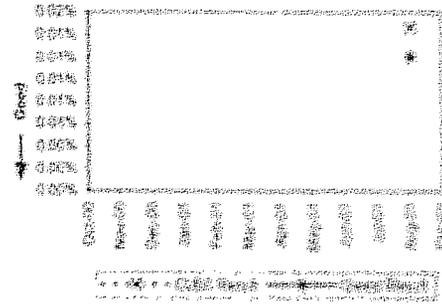


Checklist #1 - Local Interconnection - LIS Repair

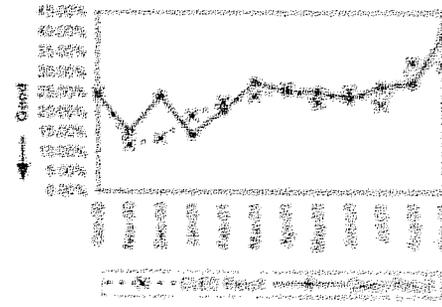
Trouble Rate (Percent) (MR-61) - Interval Zone One and Two									
Date	CLEC Num	CLEC Deny	CLEC Resu	Std Dev	Owest Num	Owest Deny	Owest Resu	Mod Z Scr	Partly Scr
Oct-00	176	656982	0.03%	1.63%	166	789636	0.02%	2.32	0.41
Nov-00	183	697014	0.03%	1.62%	155	795877	0.02%	2.96	0.6
Dec-00	139	727516	0.02%	1.38%	137	800399	0.02%	0.94	-0.43
Jan-01	252	758790	0.03%	1.82%	251	806459	0.03%	0.74	-0.58
Feb-01	203	770754	0.03%	1.62%	144	812372	0.02%	4.07	1.47
Mar-01	203	784035	0.03%	1.61%	177	820663	0.02%	1.85	0.13
Apr-01	179	825171	0.02%	1.47%	183	826420	0.02%	-0.19	-1.12
May-01	218	846207	0.03%	1.60%	200	821225	0.02%	0.58	-0.65
Jun-01	260	872587	0.02%	1.51%	183	827477	0.02%	0.35	-0.79
Jul-01	223	880073	0.03%	1.58%	169	830632	0.02%	2.18	0.32
Aug-01	167	865548	0.02%	1.39%	140	832725	0.02%	1.26	-0.24
Sep-01	149	866997	0.02%	1.31%	102	838820	0.01%	2.46	0.21



Trouble Rate (Percent) (MR-61) - Interval Zone One and Two									
Date	CLEC Num	CLEC Deny	CLEC Resu	Std Dev	Owest Num	Owest Deny	Owest Resu	Mod Z Scr	Partly Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	127	855548	0.01%	1.21%	101	832725	0.01%	1.5	-0.09
Sep-01									



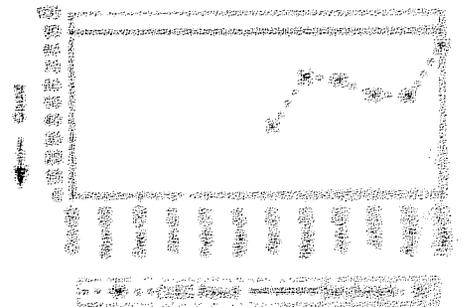
Customer and Non-Owest Related Trouble Reports (Percent) (MR-101) - Interval Zone One and Two									
Date	CLEC Num	CLEC Deny	CLEC Resu	Std Dev	Owest Num	Owest Deny	Owest Resu	Mod Z Scr	Partly Scr
Oct-00	59	234	25.21%	43.42%	54	220	24.55%	0.16	-0.16
Nov-00	25	208	12.02%	32.52%	28	183	15.30%	-0.9	-1.58
Dec-00	22	181	13.66%	34.35%	44	181	24.31%	-2.29	-2.39
Jan-01	61	313	19.49%	39.61%	43	294	14.63%	1.59	-0.64
Feb-01	60	263	22.81%	41.96%	38	182	20.88%	0.48	-0.77
Mar-01	65	268	24.25%	42.86%	66	245	27.76%	-0.88	-1.94
Apr-01	64	243	26.34%	44.05%	63	246	25.61%	0.18	-0.89
May-01	64	282	22.70%	41.89%	66	268	25.37%	-0.72	-1.44
Jun-01	69	269	25.65%	43.67%	57	240	23.75%	0.49	-0.7
Jul-01	64	287	22.30%	41.63%	61	230	26.52%	-1.08	-1.68
Aug-01	81	248	32.66%	46.90%	53	193	27.46%	1.17	-0.28
Sep-01	70	219	31.95%	46.63%	67	169	32.55%	-1.59	-1.93



Checklist #1 - Collocation

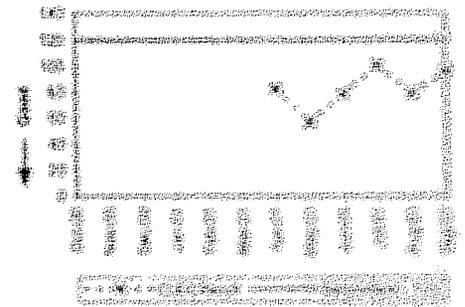
Scheduled Interval 90 Calendar Days or Less (Average Days) (CP-1A) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	37	1	37.00	
May-01	194	3	64.67	7.09
Jun-01	188	3	62.67	8.08
Jul-01	216	4	54.00	13.44
Aug-01	107	2	53.50	18.26
Sep-01	164	2	82.00	1.41



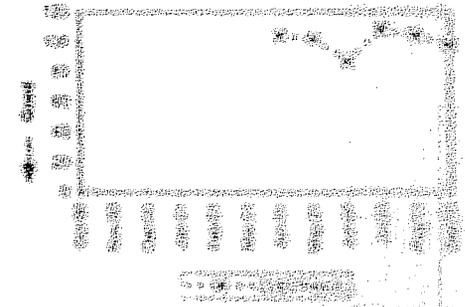
Scheduled Interval 91 to 120 Calendar Days (Average Days) (CP-1B) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	414	5	82.80	24.69
May-01	514	9	57.11	31.69
Jun-01	395	5	79.00	13.00
Jul-01	806	8	100.75	11.00
Aug-01	874	11	79.45	18.66
Sep-01	384	4	96.00	12.57



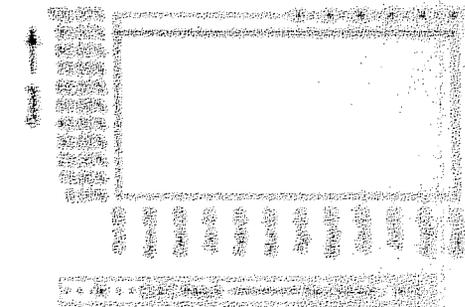
Scheduled Interval 121 to 150 Calendar Days (Average Days) (CP-1C) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	3443	33	104.33	22.61
May-01	1424	14	101.71	32.44
Jun-01	1304	15	86.93	28.33
Jul-01	2604	24	108.50	18.44
Aug-01	3228	31	104.13	28.24
Sep-01	783	8	97.88	27.04



Non-Forecasted & Late Collocations (Percent) (CP-2B) - Interval Zone One and Two

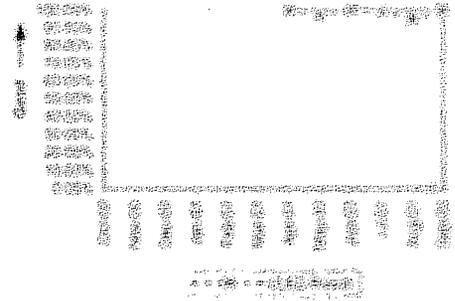
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	6	6	100.00%	0.00%
May-01	12	12	100.00%	0.00%
Jun-01	8	8	100.00%	0.00%
Jul-01	12	12	100.00%	0.00%
Aug-01	13	13	100.00%	0.00%
Sep-01	6	6	100.00%	0.00%



Checklist #1 - Colocation

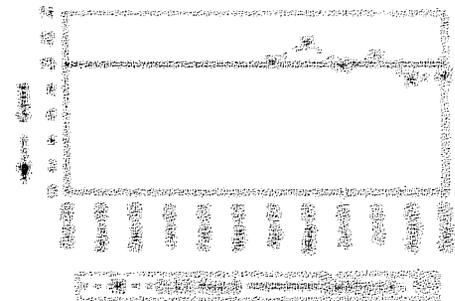
Colocations with intervals Longer than 120 Days (Percent) (CP-20) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	78	78	100.00%	0.00%
May-01	39	40	97.50%	15.61%
Jun-01	26	26	100.00%	0.00%
Jul-01	39	39	100.00%	0.00%
Aug-01	41	43	95.35%	21.05%
Sep-01	21	21	100.00%	0.00%



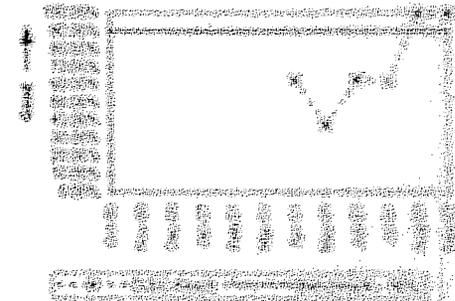
Colocation Feasibility Study Interval (Average Days) (CP-3) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	480	47	10.21	1.77
May-01	514	44	11.68	2.07
Jun-01	367	37	9.92	1.82
Jul-01	340	32	10.62	1.86
Aug-01	407	46	8.85	0.87
Sep-01	374	41	9.12	0.94



Colocation Feasibility Study Comments Met (Percent) (CP-4) - Interval Zone One and Two

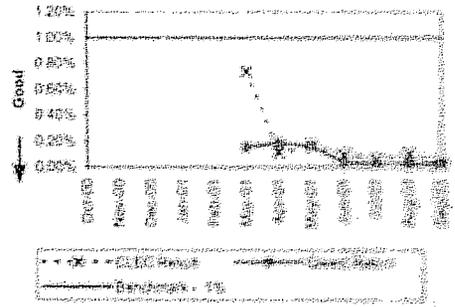
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01	36	57	63.16%	48.24%
May-01	18	48	37.50%	48.41%
Jun-01	26	41	63.41%	48.17%
Jul-01	25	40	62.50%	48.41%
Aug-01	50	50	100.00%	0.00%
Sep-01	47	47	100.00%	0.00%



Checklist #1 - Trunk Blocking

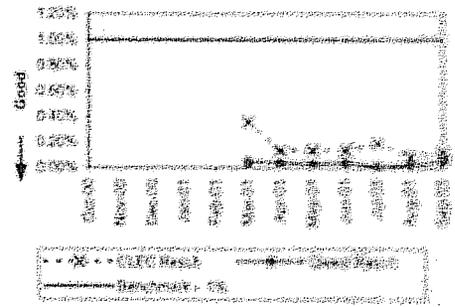
Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1A J) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	860.38	120272	9.74%	4.54%	378.49	244635	0.15%	117.75	70.22
Apr-01	138.92	121109	0.11%	1.49%	464.05	244919	0.19%	-11.1	-7.75
May-01	216.67	127726	0.17%	1.40%	391.59	236573	0.17%	0.82	-0.5
Jun-01	129.95	131250	0.10%	0.55%	84.07	236577	0.04%	37.9	46.36
Jul-01	86.52	132714	0.07%	0.58%	82.18	239137	0.03%	25.8	14.69
Aug-01	129.77	122896	0.11%	2.17%	71.46	253345	0.03%	69.72	41.38
Sep-01	33.88	124410	0.03%	0.20%	84.8	256225	0.03%	-4.62	-3.81



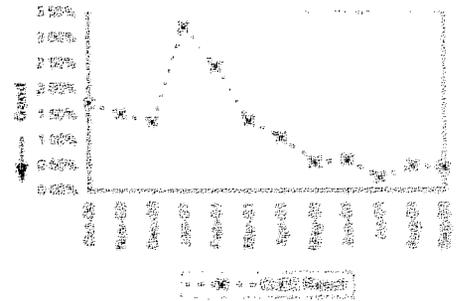
Trunk Blockage to Qwest End Offices (Percent) (NI-1B J) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01	202.97	56349	0.36%	2.12%	161.57	359986	0.04%	193.76	116.81
Apr-01	79.93	57069	0.14%	1.45%	144.23	367005	0.04%	64.47	38.2
May-01	83.52	59398	0.14%	0.77%	111.02	372388	0.03%	103.68	62.03
Jun-01	88.56	62482	0.14%	0.72%	159.75	381206	0.04%	50.06	29.43
Jul-01	118.35	60418	0.20%	0.81%	43.54	391648	0.01%	254.9	153.97
Aug-01	50.6	55258	0.09%	1.03%	72.27	395546	0.02%	58.5	40.64
Sep-01	82.5	64626	0.13%	1.10%	205.03	395719	0.05%	33.17	19.76

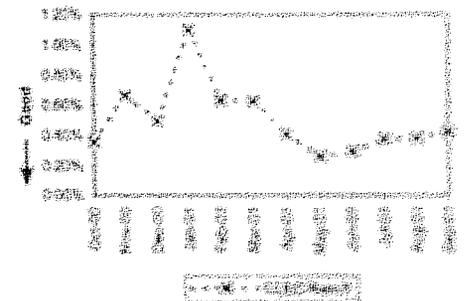


Checklist #1 - Trunk Blocking

Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)-- Interval Zone One and Two					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Oct-00	1787.96	103304	1.73%	8.14%	
Nov-00	1653.7	108920	1.52%	8.14%	
Dec-00	1601.98	117968	1.36%	6.62%	
Jan-01	3734.86	116096	3.22%	10.87%	
Feb-01	2975.34	121980	2.44%	6.61%	
Mar-01	1703.82	122840	1.39%	6.46%	
Apr-01	1336.73	126764	1.05%	5.84%	
May-01	731.94	130222	0.56%	3.78%	
Jun-01	809.97	134826	0.60%	4.57%	
Jul-01	345.75	134466	0.26%	2.19%	
Aug-01	614.08	126258	0.49%	3.55%	
Sep-01	579.92	128898	0.45%	3.71%	

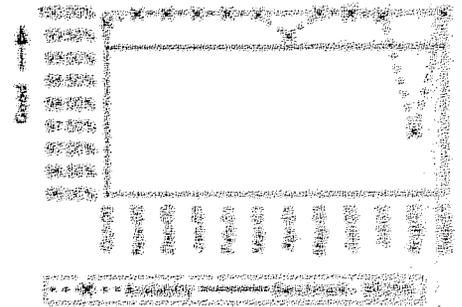


Trunk Blockage to Qwest End Offices (Percent) (NI-1D)-- Interval Zone One and Two					
Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev	
Oct-00	137.19	38108	0.36%	1.21%	
Nov-00	271.43	40796	0.67%	2.68%	
Dec-00	220.73	44306	0.50%	2.81%	
Jan-01	544.99	49567	1.10%	5.04%	
Feb-01	318.35	50151	0.63%	3.63%	
Mar-01	360.8	57309	0.63%	3.53%	
Apr-01	240.49	58365	0.41%	2.99%	
May-01	157.77	60262	0.26%	1.56%	
Jun-01	187.91	63682	0.30%	2.03%	
Jul-01	238	63106	0.38%	1.73%	
Aug-01	219.92	57130	0.38%	3.47%	
Sep-01	286.17	67218	0.43%	2.87%	

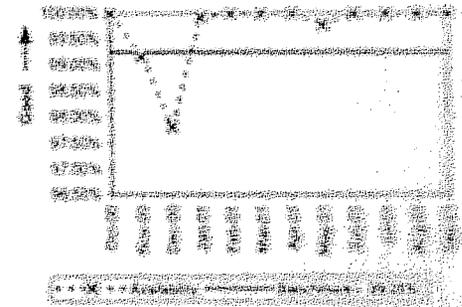


Checklist #2 - Gateway Availability

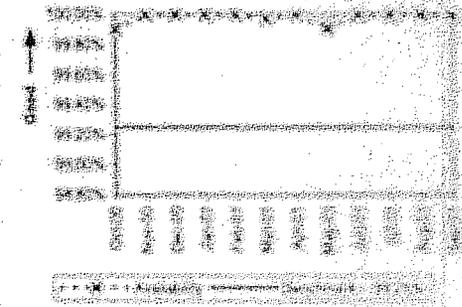
Gateway Availability - IMA-GUI (Percent) All (GA-1 A)-- Interval Zone One and Two		
Date	Availability	
Oct-00	99.81%	
Nov-00	100.00%	
Dec-00	100.00%	
Jan-01	100.00%	
Feb-01	100.00%	
Mar-01	99.98%	
Apr-01	99.49%	
May-01	100.00%	
Jun-01	100.00%	
Jul-01	99.92%	
Aug-01	97.38%	
Sep-01	99.99%	



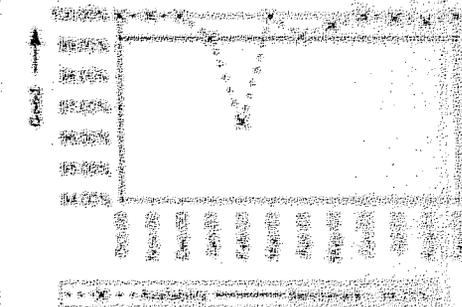
Gateway Availability - IMA-GUI (Percent) Fetch-n-Stuff (GA-1 B)-- Interval Zone One and Two		
Date	Availability	
Oct-00	100.00%	
Nov-00	99.15%	
Dec-00	97.83%	
Jan-01	99.94%	
Feb-01	100.00%	
Mar-01	100.00%	
Apr-01	100.00%	
May-01	99.78%	
Jun-01	100.00%	
Jul-01	100.00%	
Aug-01	100.00%	
Sep-01	100.00%	



Gateway Availability - IMA-GUI (Percent) Data Arbiter (GA-1 C)-- Interval Zone One and Two		
Date	Availability	
Oct-00	99.91%	
Nov-00	100.00%	
Dec-00	100.00%	
Jan-01	100.00%	
Feb-01	100.00%	
Mar-01	99.98%	
Apr-01	100.00%	
May-01	99.91%	
Jun-01	100.00%	
Jul-01	100.00%	
Aug-01	100.00%	
Sep-01	100.00%	

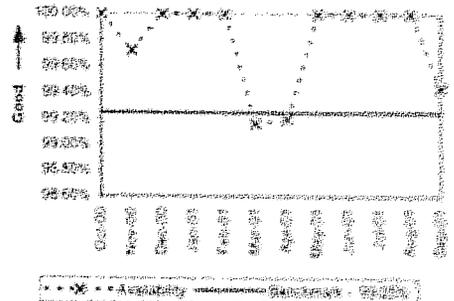


Gateway Availability - IMA-EDI (Percent) Default (GA-2)-- Interval Zone One and Two		
Date	Availability	
Oct-00	100.00%	
Nov-00	100.00%	
Dec-00	100.00%	
Jan-01	99.25%	
Feb-01	96.54%	
Mar-01	100.00%	
Apr-01	99.30%	
May-01	99.69%	
Jun-01	100.00%	
Jul-01	99.92%	
Aug-01	99.79%	
Sep-01	99.99%	

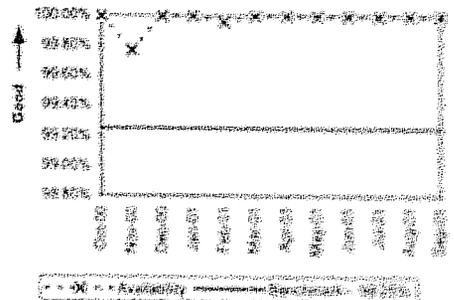


Checklist #2 - Gateway Availability

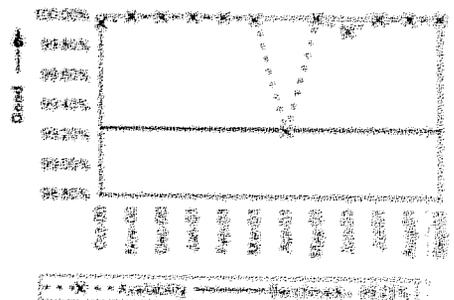
Gateway Availability - EB-TA (Percent) Default (GA-3) -- Interval Zone One and Two	
Date	Availability
Oct-00	100.00%
Nov-00	99.72%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.17%
Apr-01	99.20%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	99.44%



System Availability - EXACT (Percent) Default (GA-4) -- Interval Zone One and Two	
Date	Availability
Oct-00	100.00%
Nov-00	99.77%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	99.96%
Mar-01	100.00%
Apr-01	100.00%
May-01	100.00%
Jun-01	100.00%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



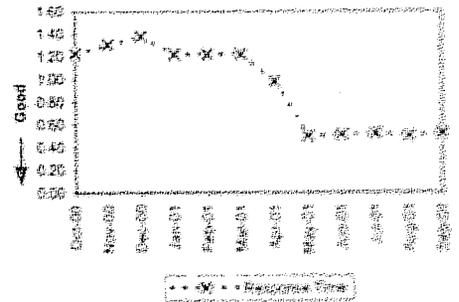
Gateway Availability - GUI - Repair (Percent) Default (GA-5) -- Interval Zone One and Two	
Date	Availability
Oct-00	99.95%
Nov-00	100.00%
Dec-00	100.00%
Jan-01	100.00%
Feb-01	100.00%
Mar-01	99.99%
Apr-01	99.24%
May-01	100.00%
Jun-01	99.92%
Jul-01	100.00%
Aug-01	100.00%
Sep-01	100.00%



Checklist #2 - Preorder Response Times - IMA

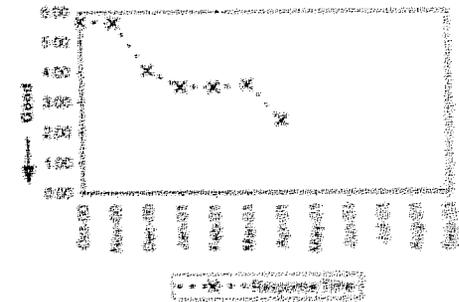
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Request (PO-1 A-1(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1073.79	873	1.23	0.01
Nov-00	1101.71	841	1.31	0.33
Dec-00	1512.48	1096	1.38	0.37
Jan-01	2176.48	1784	1.22	0.01
Feb-01	1939.8	1590	1.22	0.01
Mar-01	2069.12	1696	1.22	0.01
Apr-01	1538.6	1570	0.98	0.35
May-01	1007.5	2015	0.50	0.09
Jun-01	964.92	1892	0.51	0.14
Jul-01	902.2	1735	0.52	0.09
Aug-01	1187.5	2375	0.50	0.09
Sep-01	1100.84	2117	0.52	0.14



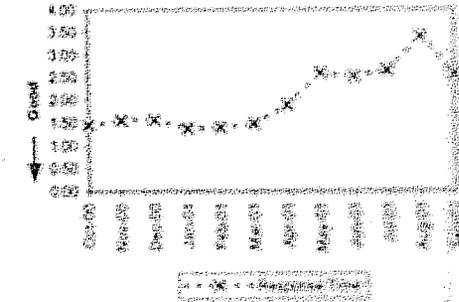
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Response (PO-1 A-1(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	4967.37	873	5.69	4.24
Nov-00	4760.06	841	5.66	3.03
Dec-00	4449.76	1096	4.06	2.04
Jan-01	6244	1784	3.50	1.36
Feb-01	5549.1	1590	3.49	1.03
Mar-01	6071.68	1696	3.58	1.54
Apr-01	3768	1570	2.40	2.00
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



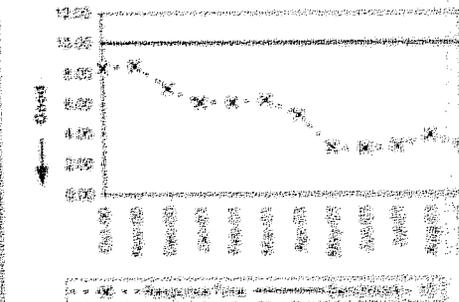
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Accept (PO-1 A-1(c))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1274.58	873	1.46	0.75
Nov-00	1311.96	841	1.56	1.08
Dec-00	1720.72	1096	1.57	1.23
Jan-01	2461.92	1784	1.38	0.57
Feb-01	2226	1590	1.40	0.74
Mar-01	2510.08	1696	1.46	1.41
Apr-01	2967.3	1570	1.89	1.45
May-01	5218.85	2015	2.59	2.18
Jun-01	4767.84	1892	2.52	0.96
Jul-01	4597.75	1735	2.65	1.47
Aug-01	8075	2375	3.40	3.20
Sep-01	5440.69	2117	2.57	0.56



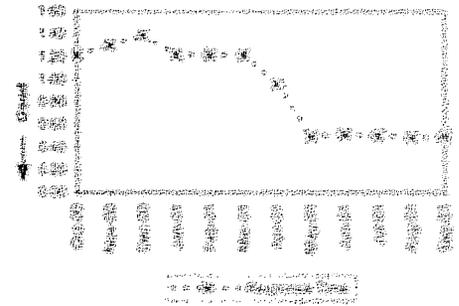
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) IMA Aggregate (PO-1 A-1 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7315.74	873	8.38	
Nov-00	7173.73	841	8.53	
Dec-00	7682.96	1096	7.01	
Jan-01	10882.4	1784	6.10	
Feb-01	9714.9	1590	6.11	
Mar-01	10650.88	1696	6.28	
Apr-01	8273.9	1570	5.27	
May-01	6226.35	2015	3.09	
Jun-01	5732.76	1892	3.03	
Jul-01	5499.95	1735	3.17	
Aug-01	9262.5	2375	3.90	
Sep-01	6541.53	2117	3.09	

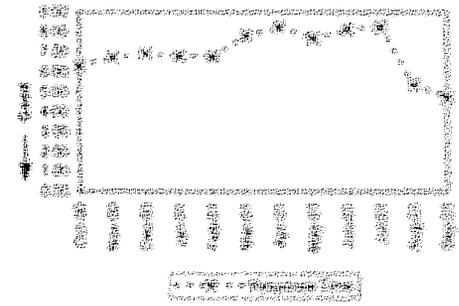


Checklist #2 - Preorder Response Times - IMA

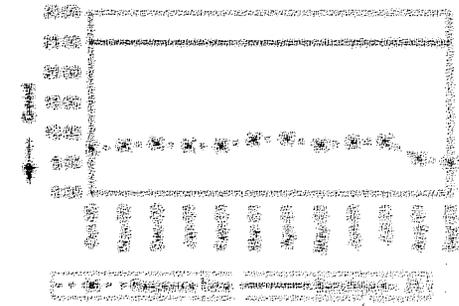
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Request (PO-1 A-2(a))				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1313.94	1077	1.22	0.01
Nov-00	1328.6	1022	1.30	0.32
Dec-00	1758.35	1265	1.39	0.37
Jan-01	2780.38	2279	1.22	0.04
Feb-01	2455.86	2013	1.22	0.01
Mar-01	2605.92	2136	1.22	0.01
Apr-01	1923.84	2004	0.96	0.37
May-01	1436.5	2873	0.50	0.06
Jun-01	1469	2825	0.52	0.19
Jul-01	1386.18	2718	0.51	0.09
Aug-01	1666	3400	0.49	0.06
Sep-01	1635	3270	0.50	0.17



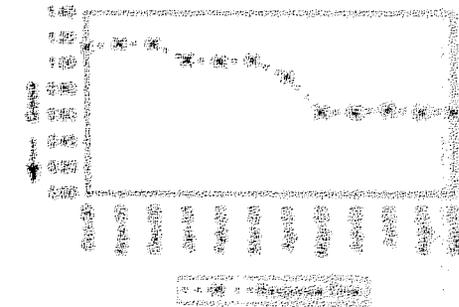
Pre-Order Response Times (Service Availability) (Avg Sec) IMA Response (PO-1 A-2(b))				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	6817.41	1077	6.33	1.62
Nov-00	6898.5	1022	6.75	2.00
Dec-00	8829.7	1265	6.98	4.00
Jan-01	15542.78	2279	6.82	1.72
Feb-01	13688.4	2013	6.80	2.48
Mar-01	16767.6	2136	7.85	3.17
Apr-01	16573.08	2004	8.27	3.18
May-01	22150.83	2873	7.71	1.82
Jun-01	23052	2825	8.16	2.59
Jul-01	22477.86	2718	8.27	2.14
Aug-01	18394	3400	5.41	2.96
Sep-01	15565.2	3270	4.76	2.64



Pre-Order Response Times (Service Availability) (Avg Sec) IMA Aggregate (PO-1 A-2 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	8131.35	1077	7.55	
Nov-00	8227.1	1022	8.05	
Dec-00	10588.05	1265	8.37	
Jan-01	18323.16	2279	8.04	
Feb-01	16144.26	2013	8.02	
Mar-01	19373.52	2136	9.07	
Apr-01	18496.92	2004	9.23	
May-01	23587.33	2873	8.21	
Jun-01	24521	2825	8.68	
Jul-01	23864.04	2718	8.78	
Aug-01	20060	3400	5.90	
Sep-01	17200.2	3270	5.26	



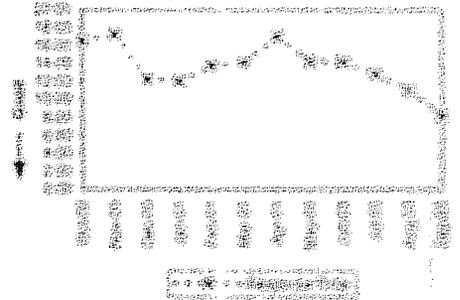
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Request (PO-1 A-3(a))				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	268.94	238	1.13	0.01
Nov-00	283.04	244	1.16	0.25
Dec-00	445.44	384	1.16	0.34
Jan-01	451.14	438	1.03	0.09
Feb-01	409.02	401	1.02	0.01
Mar-01	473.8	460	1.03	0.05
Apr-01	378	420	0.90	0.22
May-01	298.62	474	0.63	0.44
Jun-01	272.16	432	0.63	0.13
Jul-01	251.55	387	0.65	0.07
Aug-01	341.46	542	0.63	0.05
Sep-01	304.29	483	0.63	0.06



Checklist #2 - Preorder Response Times - IMA

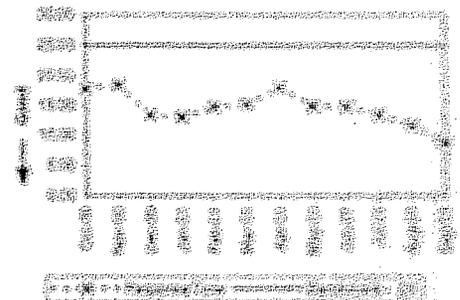
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Response (PO-1 A-3b)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3962.7	239	16.65	4.94
Nov-00	4230.96	244	17.34	4.68
Dec-00	4738.56	384	12.34	3.71
Jan-01	5326.08	438	12.16	5.38
Feb-01	5545.83	401	13.83	2.75
Mar-01	6545.8	460	14.23	10.26
Apr-01	7198.8	420	17.14	10.11
May-01	6797.16	474	14.34	2.95
Jun-01	6156	432	14.25	5.95
Jul-01	4992.3	387	12.80	3.83
Aug-01	6005.36	542	11.04	7.05
Sep-01	3994.41	483	8.27	2.87



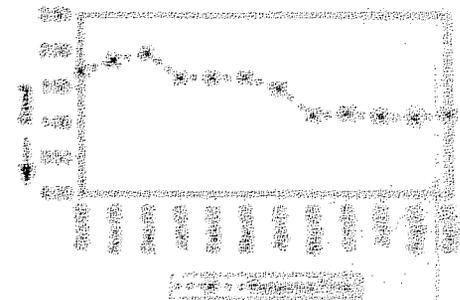
Pre-Order Response Times (Facility Check) (Avg Sec) IMA Aggregate (PO-1 A-3 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	4231.64	238	17.76	
Nov-00	4514	244	18.50	
Dec-00	5184	384	13.59	
Jan-01	5777.22	438	13.19	
Feb-01	5954.85	401	14.95	
Mar-01	7019.6	460	15.26	
Apr-01	7576.8	420	18.04	
May-01	7095.78	474	14.97	
Jun-01	6428.16	432	14.68	
Jul-01	5243.85	387	13.54	
Aug-01	6346.82	542	11.71	
Sep-01	4298.7	483	8.50	



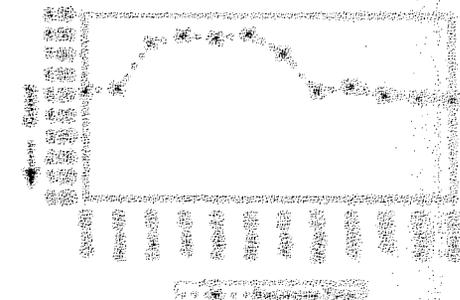
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Request (PO-1 A-3a)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3030.64	1762	1.72	0.46
Nov-00	3182.74	1702	1.87	0.69
Dec-00	4456.14	2262	1.87	0.70
Jan-01	5753.68	3536	1.63	0.79
Feb-01	5157.32	3164	1.63	0.78
Mar-01	5971.24	3641	1.64	0.90
Apr-01	5058.55	3395	1.49	0.99
May-01	4642.02	4182	1.11	0.17
Jun-01	4594.2	4030	1.14	0.25
Jul-01	4216.3	3833	1.10	0.18
Aug-01	5564.16	5152	1.08	0.16
Sep-01	5418.56	4838	1.12	0.21



Pre-Order Response Times (Address Validation) (Avg Sec) IMA Response (PO-1 A-3b)

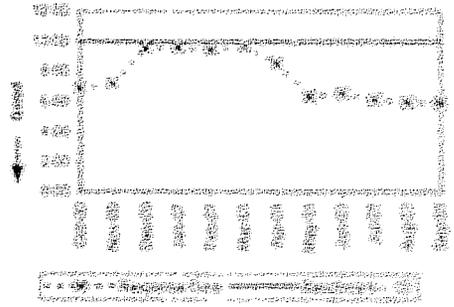
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	9180.02	1762	5.21	2.77
Nov-00	9139.74	1702	5.37	3.46
Dec-00	17213.82	2262	7.61	2.75
Jan-01	28323.36	3536	8.01	3.27
Feb-01	24900.68	3164	7.87	3.02
Mar-01	29419.28	3641	8.08	3.54
Apr-01	24070.55	3395	7.99	4.52
May-01	22039.14	4182	5.27	2.96
Jun-01	21963.5	4030	5.45	3.19
Jul-01	19394.98	3833	5.06	4.32
Aug-01	25347.84	5152	4.92	2.86
Sep-01	23367.54	4838	4.83	2.54



Checklist #2 - Preorder Response Times - IMA

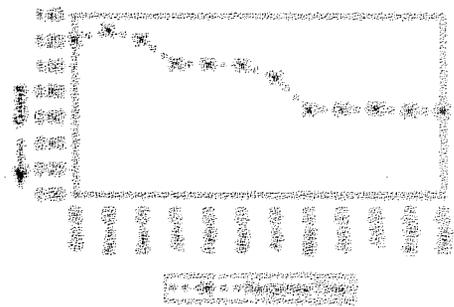
Pre-Order Response Times (Address Validation) (Avg Sec) IMA Aggregate (PO-1 A-4 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	12210.66	1762	6.93	
Nov-00	12322.48	1702	7.24	
Dec-00	21669.96	2262	9.58	
Jan-01	34087.04	3536	9.64	
Feb-01	30058	3164	9.50	
Mar-01	35390.52	3641	9.72	
Apr-01	29129.1	3395	8.58	
May-01	26681.16	4182	6.38	
Jun-01	26557.7	4030	6.59	
Jul-01	23611.28	3833	6.16	
Aug-01	30912	5152	6.00	
Sep-01	28786.1	4838	5.95	



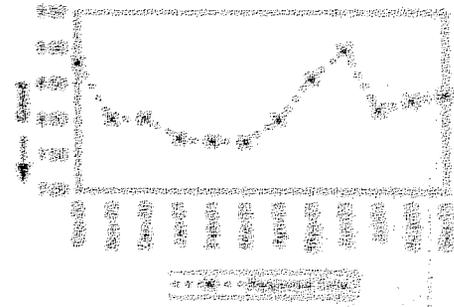
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Request (PO-1 A-5(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	257.42	211	1.22	0.01
Nov-00	308.31	239	1.29	0.23
Dec-00	433.1	355	1.22	0.43
Jan-01	379.04	368	1.03	0.16
Feb-01	381.1	370	1.03	0.12
Mar-01	467.16	458	1.02	0.07
Apr-01	385.48	419	0.92	0.28
May-01	298.82	446	0.67	0.08
Jun-01	284.75	425	0.67	0.12
Jul-01	261.8	385	0.68	0.06
Aug-01	372.9	565	0.66	0.05
Sep-01	331.32	502	0.66	0.04



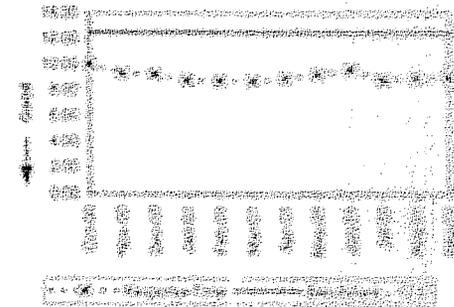
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Response (PO-1 A-5(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	1856.8	211	8.50	0.27
Nov-00	1916.78	239	8.00	0.00
Dec-00	2850.65	355	8.00	2.51
Jan-01	2852	368	7.75	2.44
Feb-01	2852.7	370	7.71	2.26
Mar-01	3526.6	458	7.70	1.97
Apr-01	3356.19	419	8.01	1.05
May-01	3826.68	446	8.58	2.26
Jun-01	3812.25	425	8.97	2.59
Jul-01	3137.75	385	8.15	1.00
Aug-01	4672.55	565	8.27	2.12
Sep-01	4196.72	502	8.36	3.50



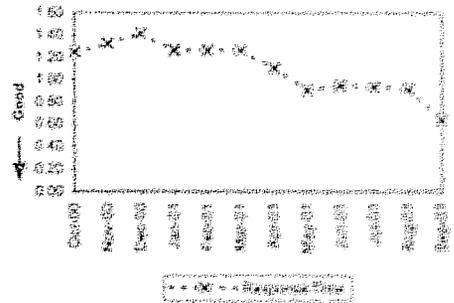
Pre-Order Response Times (Get CSR) (Avg Sec) IMA Aggregate (PO-1 A-5 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2114.22	211	10.02	
Nov-00	2225.09	239	9.31	
Dec-00	3283.75	355	9.25	
Jan-01	3231.04	368	8.78	
Feb-01	3233.8	370	8.74	
Mar-01	3993.76	458	8.72	
Apr-01	3741.67	419	8.93	
May-01	4125.5	446	9.25	
Jun-01	4097	425	9.64	
Jul-01	3399.55	385	8.83	
Aug-01	5045.45	565	8.93	
Sep-01	4528.04	502	9.02	

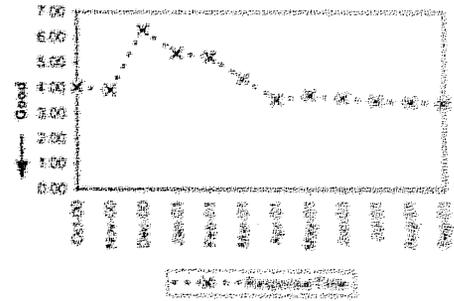


Checklist #2 - Preorder Response Times - IMA

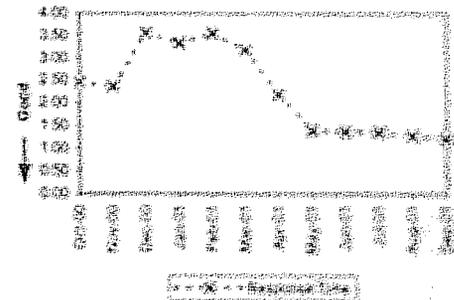
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Request (PO-1 A-6(a))					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	820	656	1.25	0.01	
Nov-00	829.92	624	1.33	0.35	
Dec-00	1208.42	851	1.42	0.36	
Jan-01	1722.12	1356	1.27	0.01	
Feb-01	1487.17	1171	1.27	0.01	
Mar-01	1744.98	1374	1.27	0.01	
Apr-01	2738.37	2467	1.11	0.28	
May-01	5862.22	6442	0.91	0.18	
Jun-01	6193.05	6519	0.95	0.18	
Jul-01	7121.44	7576	0.94	0.16	
Aug-01	9027.04	9812	0.92	0.17	
Sep-01	926.72	1448	0.64	0.09	



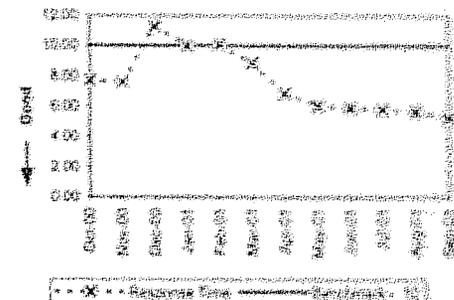
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Response (PO-1 A-6(b))					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	2650.24	656	4.04	1.69	
Nov-00	2464.8	624	3.95	1.40	
Dec-00	5369.81	851	6.31	3.92	
Jan-01	7308.84	1356	5.39	2.16	
Feb-01	6136.04	1171	5.24	2.23	
Mar-01	6045.6	1374	4.40	2.52	
Apr-01	8807.19	2467	3.57	2.44	
May-01	24157.5	6442	3.75	2.10	
Jun-01	23729.16	6519	3.64	1.95	
Jul-01	26819.04	7576	3.54	1.32	
Aug-01	34047.64	9812	3.47	1.42	
Sep-01	4952.16	1448	3.42	1.31	



Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Accept (PO-1 A-6(c))					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	1613.76	656	2.46	1.26	
Nov-00	1478.88	624	2.37	0.87	
Dec-00	3038.07	851	3.57	3.52	
Jan-01	4529.04	1356	3.34	2.20	
Feb-01	4168.76	1171	3.56	0.89	
Mar-01	4383.06	1374	3.19	1.55	
Apr-01	5402.73	2467	2.19	1.81	
May-01	9018.8	6442	1.40	1.35	
Jun-01	8931.03	6519	1.37	1.79	
Jul-01	10303.36	7576	1.36	0.96	
Aug-01	12657.48	9812	1.29	0.70	
Sep-01	1766.56	1448	1.22	0.62	



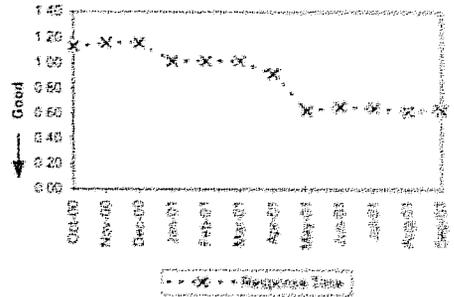
Pre-Order Response Times (TN Reservation) (Avg Sec) IMA Aggregate (PO-1 A-6 Total)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	5084	656	7.75		
Nov-00	4773.6	624	7.65		
Dec-00	9616.3	851	11.30		
Jan-01	13560	1356	10.00		
Feb-01	11791.97	1171	10.07		
Mar-01	12173.64	1374	8.86		
Apr-01	16948.29	2467	6.87		
May-01	39038.52	6442	6.06		
Jun-01	38853.24	6519	5.96		
Jul-01	44243.84	7576	5.84		
Aug-01	55732.16	9812	5.68		
Sep-01	7645.44	1448	5.28		



Checklist #2 - Preorder Response Times - IMA

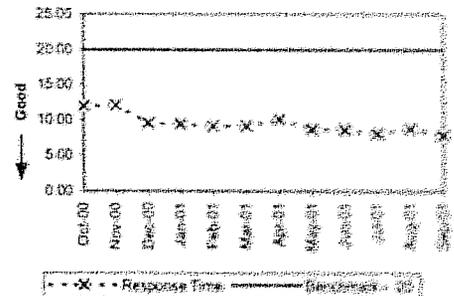
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Request (PO-1 A-7(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	272.33	241	1.13	0.01
Nov-00	287.68	248	1.16	0.26
Dec-00	393.24	339	1.16	0.36
Jan-01	415.14	407	1.02	0.01
Feb-01	365.16	358	1.02	0.01
Mar-01	440.64	432	1.02	0.01
Apr-01	356.96	388	0.92	0.21
May-01	253.26	402	0.63	0.07
Jun-01	246.18	373	0.66	0.26
Jul-01	219.05	337	0.65	0.07
Aug-01	298.22	481	0.62	0.07
Sep-01	290.43	461	0.63	0.14



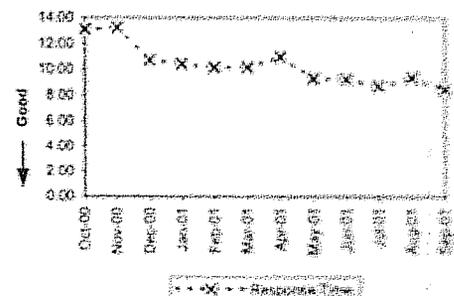
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Response (PO-1 A-7(b))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	2889.59	241	11.99	8.68
Nov-00	3005.76	248	12.12	3.34
Dec-00	3251.01	339	9.59	2.84
Jan-01	3854.29	407	9.47	3.82
Feb-01	3286.44	358	9.18	2.57
Mar-01	3965.76	432	9.18	3.93
Apr-01	3918.8	388	10.10	6.25
May-01	3509.46	402	8.73	1.60
Jun-01	2730.18	373	8.66	2.13
Jul-01	3233.07	337	8.11	2.06
Aug-01	4237.61	481	8.81	4.65
Sep-01	3632.68	461	7.86	4.16



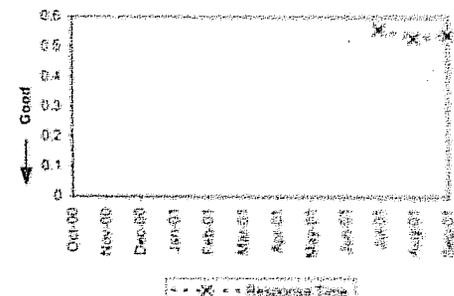
Pre-Order Response Times (ADSL Loop Qualification) (Avg Sec) IMA Aggregate (PO-1 A-7 Total)

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	3161.92	241	13.12	
Nov-00	3293.44	248	13.28	
Dec-00	3644.25	339	10.75	
Jan-01	4269.43	407	10.49	
Feb-01	3651.6	358	10.20	
Mar-01	4406.4	432	10.20	
Apr-01	4275.76	388	11.02	
May-01	3762.72	402	9.36	
Jun-01	3476.36	373	9.32	
Jul-01	2952.12	337	8.76	
Aug-01	4535.83	481	9.43	
Sep-01	3923.11	461	8.51	



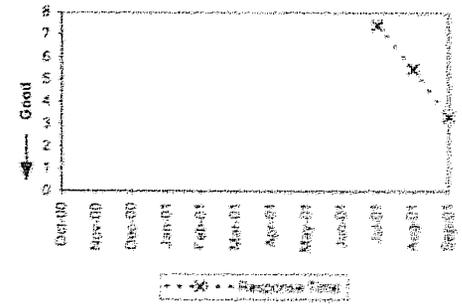
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Request (PO-1 A-8(a))

Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	175.84	314	0.56	0.09
Aug-01	228.96	432	0.53	0.07
Sep-01	233.28	432	0.54	0.08

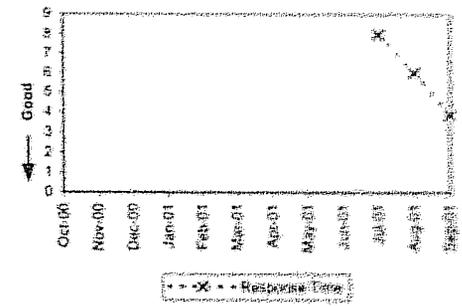


Checklist #2 - Preorder Response Times - IMA

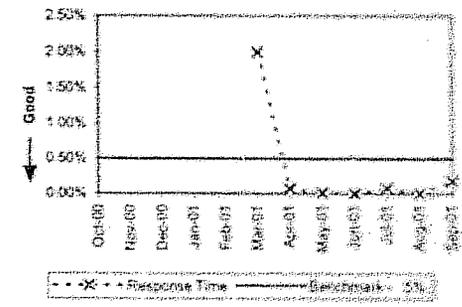
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Response (PO-1 A-2(b))				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2336.16	314	7.44	5.34
Aug-01	2376	432	5.50	4.14
Sep-01	1447.2	432	3.35	2.77



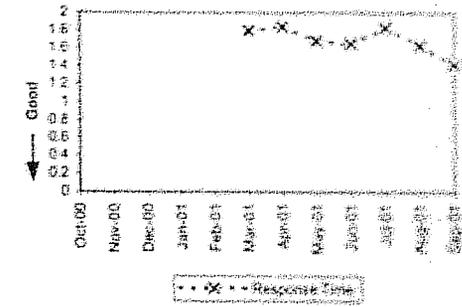
Pre-Order Response Times (Resale of Qwest DSL Qualification) (Avg Sec) IMA Aggregate (PO-1 A-E Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01	2512	314	8.00	
Aug-01	2604.96	432	6.03	
Sep-01	1680.48	432	3.89	



Pre-Order Response Times (Timeout) (Percent) IMA Total (PO-1C -1)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	2	10199	2.00%	2.43%
Apr-01	8	10671	0.08%	2.74%
May-01	2	16836	0.01%	1.09%
Jun-01	0	16496	0.00%	0.00%
Jul-01	14	17299	0.08%	2.84%
Aug-01	1	22760	0.00%	0.66%
Sep-01	25	13576	0.18%	4.29%

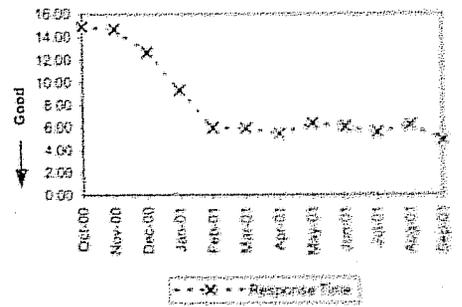


Pre-Order Response Times (Rejected Query) (Avg Sec) IMA Total (PO-1D -1)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	7252.2	4029	1.80	2.15
Apr-01	5945.04	3231	1.84	2.84
May-01	5614.56	3342	1.68	2.33
Jun-01	5515.95	3343	1.65	1.91
Jul-01	7462.74	4078	1.83	3.52
Aug-01	6943.8	4260	1.63	3.19
Sep-01	6066.24	4272	1.42	2.34

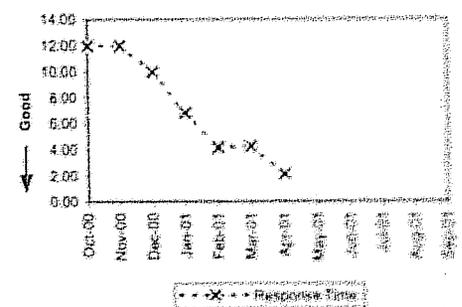


Checklist #2 - Preorder Response Times - EDI

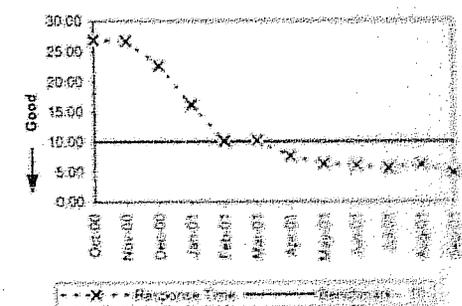
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Request/Response (PO-1 B-1(a,b))					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	23740.6	1588	14.95	4.12	
Nov-00	16515.84	1122	14.72	13.02	
Dec-00	20968.85	1655	12.67	3.07	
Jan-01	12963.6	1385	9.36	3.84	
Feb-01	5978.02	998	5.99	2.97	
Mar-01	8383.55	1409	5.95	1.69	
Apr-01	13303.04	2432	6.47	2.57	
May-01	23067.9	3610	6.39	8.55	
Jun-01	18245.64	2996	6.09	9.64	
Jul-01	16609.6	2966	5.60	7.07	
Aug-01	18995.88	3054	6.22	9.50	
Sep-01	16071	3300	4.87	4.38	



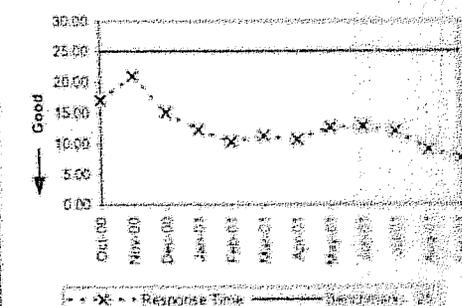
Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	19056	1588	12.00	5.46	
Nov-00	13464	1122	12.00	13.74	
Dec-00	16566.55	1655	10.01	3.61	
Jan-01	9459.55	1385	6.83	3.30	
Feb-01	4181.62	998	4.19	1.97	
Mar-01	6044.61	1409	4.29	1.62	
Apr-01	5253.12	2432	2.16	2.34	
May-01					
Jun-01					
Jul-01					
Aug-01					
Sep-01					



Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Aggregate (PO-1 B-1 Total)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	42796.6	1588	26.95		
Nov-00	29979.84	1122	26.72		
Dec-00	37535.4	1655	22.68		
Jan-01	22423.15	1385	16.19		
Feb-01	10159.64	998	10.18		
Mar-01	14428.16	1409	10.24		
Apr-01	18556.16	2432	7.63		
May-01	23067.9	3610	6.39		
Jun-01	18245.64	2996	6.09		
Jul-01	16609.6	2966	5.60		
Aug-01	18995.88	3054	6.22		
Sep-01	16071	3300	4.87		

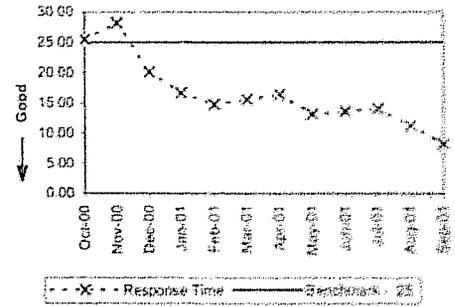


Pre-Order Response Times (Service Availability) (Avg Sec) EDI Request/Response (PO-1 B-2)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	29787.87	1743	17.09	12.55	
Nov-00	34190.4	1632	20.95	117.94	
Dec-00	28361.47	1877	15.11	5.49	
Jan-01	27676.35	2241	12.35	4.42	
Feb-01	23098.4	2221	10.40	3.06	
Mar-01	27222.1	2390	11.39	3.29	
Apr-01	38209.53	3561	10.73	4.55	
May-01	65686.08	5164	12.72	9.51	
Jun-01	51713.2	4015	12.88	9.77	
Jul-01	57776.04	4767	12.12	7.84	
Aug-01	40263.3	4410	9.13	8.86	
Sep-01	38210.24	4924	7.76	5.96	

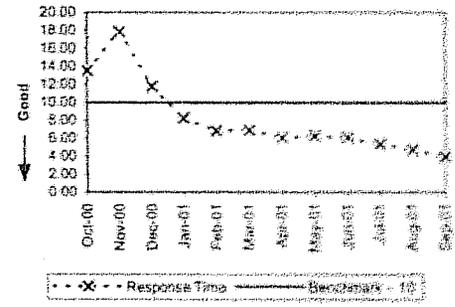


Checklist #2 - Preorder Response Times - EDI

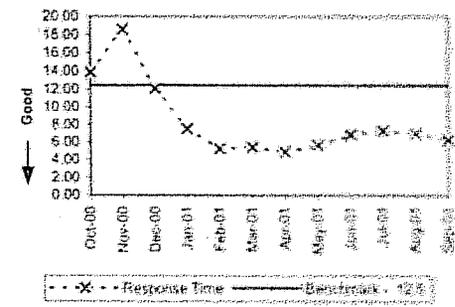
Pre-Order Response Times (Facility Check) (Avg Sec) EDI Request/Response (PO-1 B-3)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	10526.6	412	25.55	8.81	
Nov-00	10719.8	380	28.21	75.37	
Dec-00	8771.14	434	20.21	8.28	
Jan-01	7215.4	430	16.78	5.93	
Feb-01	5940	400	14.85	4.46	
Mar-01	6698.2	428	15.65	5.62	
Apr-01	7238	440	16.45	13.57	
May-01	7499.5	566	13.25	8.92	
Jun-01	6530.72	476	13.72	11.39	
Jul-01	7685.56	542	14.18	9.33	
Aug-01	6672.9	590	11.31	8.82	
Sep-01	4910.04	593	8.28	4.88	



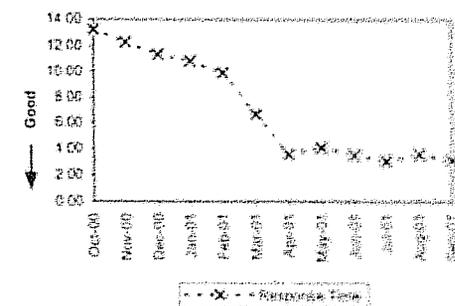
Pre-Order Response Times (Address Validation) (Avg Sec) EDI Request/Response (PO-1 B-4)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	42926.38	3161	13.58	6.10	
Nov-00	52196.4	2916	17.90	78.21	
Dec-00	39334.75	3325	11.83	6.16	
Jan-01	33086.88	3996	8.28	3.38	
Feb-01	27141.6	3945	6.88	3.79	
Mar-01	29800.36	4294	6.94	3.55	
Apr-01	32515.84	5348	6.08	4.76	
May-01	49240.8	7816	6.30	8.72	
Jun-01	39330.08	6416	6.13	8.97	
Jul-01	46278.54	8586	5.39	6.73	
Aug-01	41925.38	8771	4.78	8.14	
Sep-01	34542.14	8614	4.01	4.43	



Pre-Order Response Times (Get CSR) (Avg Sec) EDI Request/Response (PO-1 B-5)					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	5373.12	386	13.92	6.30	
Nov-00	5449.8	293	18.60	151.52	
Dec-00	4977.21	411	12.11	7.12	
Jan-01	3379.32	447	7.56	3.63	
Feb-01	2125.3	401	5.30	2.86	
Mar-01	2338.05	429	5.45	1.89	
Apr-01	1913.88	389	4.92	2.29	
May-01	2709.36	477	5.68	6.55	
Jun-01	2841.44	413	6.88	7.63	
Jul-01	3211.95	437	7.35	6.86	
Aug-01	3427.18	491	6.98	4.69	
Sep-01	3168.9	503	6.30	1.91	

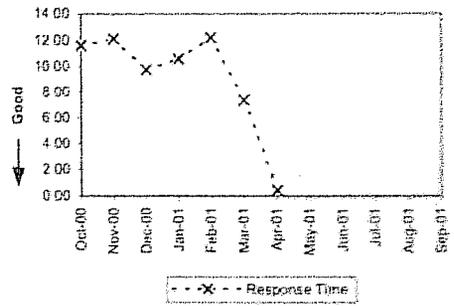


Pre-Order Response Times (TN Reservation) (Avg Sec) EDI Request/Response (PO-1 B-6(a,b))					
Date	CLEC Num	CLEC Denom	Response Time	Std Dev	
Oct-00	12468.25	941	13.25	5.53	
Nov-00	9345.08	761	12.28	9.81	
Dec-00	11237.94	991	11.34	4.67	
Jan-01	9205.5	850	10.83	4.09	
Feb-01	5704	575	9.92	5.38	
Mar-01	6235.08	932	6.69	3.80	
Apr-01	34020.64	9424	3.61	4.72	
May-01	111322.4	27020	4.12	7.37	
Jun-01	81192.05	22871	3.55	6.70	
Jul-01	89799.84	28782	3.12	4.02	
Aug-01	81150.16	22294	3.64	8.52	
Sep-01	2800	875	3.20	5.25	

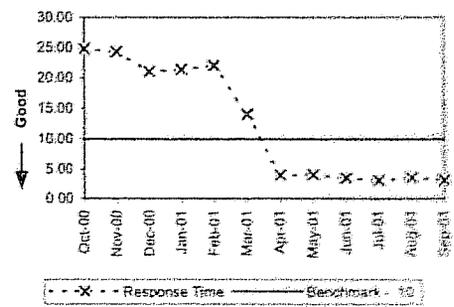


Checklist #2 - Preorder Response Times - EDI

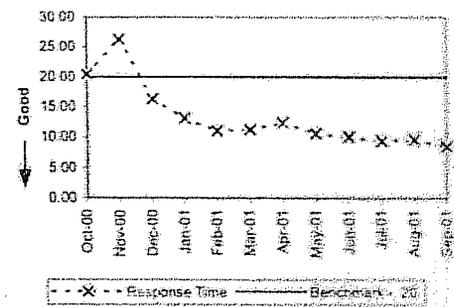
Preorder Response Times (TN Reservation) (Avg Sec) EDI Accept (PO-1 B-6(c))				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	10915.6	941	11.60	5.23
Nov-00	9215.71	761	12.11	15.56
Dec-00	2662.25	991	9.75	3.57
Jan-01	3001.5	850	10.59	3.80
Feb-01	7015	575	12.20	4.74
Mar-01	6878.16	932	7.38	5.17
Apr-01	4335.04	9424	0.46	1.75
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



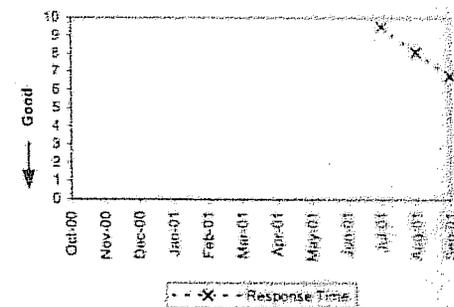
Preorder Response Times (TN Reservation) (Avg Sec) EDI Aggregate (PO-1 B-6 Total)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	23383.85	941	24.85	
Nov-00	18560.79	761	24.39	
Dec-00	20900.19	991	21.09	
Jan-01	18207	850	21.42	
Feb-01	12719	575	22.12	
Mar-01	13113.24	932	14.07	
Apr-01	38355.68	9424	4.07	
May-01	111322.4	27020	4.12	
Jun-01	81192.05	22871	3.55	
Jul-01	88798.84	28782	3.12	
Aug-01	81150.16	22294	3.64	
Sep-01	2800	875	3.20	



Preorder Response Times (ADSL Loop Qualification) (Avg Sec) EDI Request/Response (PO-1 B-7)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00	7655.78	374	20.47	7.98
Nov-00	9189.17	349	26.33	91.99
Dec-00	6397.44	392	16.32	4.26
Jan-01	5096.68	388	13.11	6.23
Feb-01	4077.37	367	11.11	2.88
Mar-01	4391.4	390	11.26	5.41
Apr-01	5208.17	419	12.43	10.69
May-01	5575.18	523	10.66	7.49
Jun-01	4145.1	410	10.11	13.92
Jul-01	5344.62	562	9.51	6.01
Aug-01	5703.6	588	9.70	6.99
Sep-01	4936.32	576	8.57	8.09

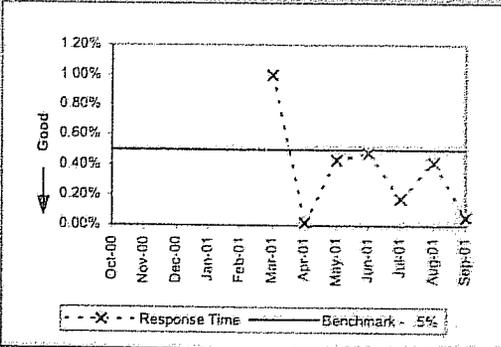


Preorder Response Times (Retail DSL Qualification) (Avg Sec) EDI Request/Response (PO-1 B-8)				
Date	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	5493.04	577	9.52	11.12
Sep-01	4886.36	604	8.09	11.20
Oct-01	3842	565	6.80	3.43

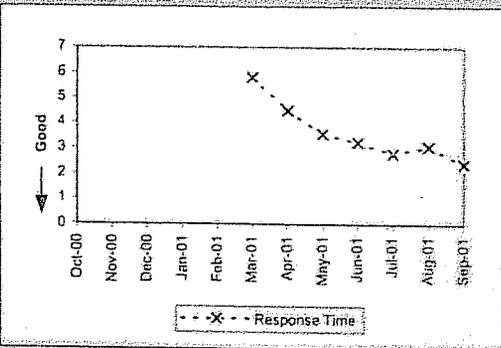


Checklist #2 - Preorder Response Times - EDI

Month	CLEC Num	CLEC Denom	Response Time	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	7	10273	1.00%	1.40%
Apr-01	4	22017	0.02%	1.35%
May-01	196	45372	0.43%	6.56%
Jun-01	107	37778	0.48%	6.91%
Jul-01	84	47303	0.18%	4.21%
Aug-01	171	40973	0.42%	6.45%
Sep-01	11	19961	0.06%	2.35%



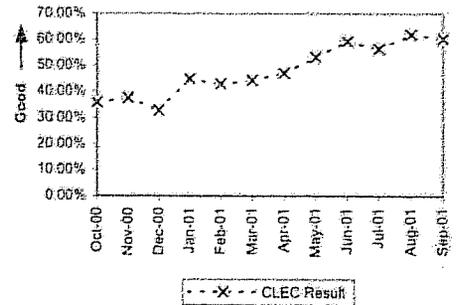
Month	CLEC Num	CLEC Denom	Response Time (Avg Sec)	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	13100.02	2251	5.82	4.98
Apr-01	16000.5	3571	4.50	7.83
May-01	24450.03	6849	3.57	7.83
Jun-01	17631.25	5425	3.25	7.27
Jul-01	19569.2	6989	2.80	5.57
Aug-01	21218.12	6889	3.08	8.92
Sep-01	16359.08	6788	2.41	4.27



Forecast #2 - Electronic Flow-through - Resale

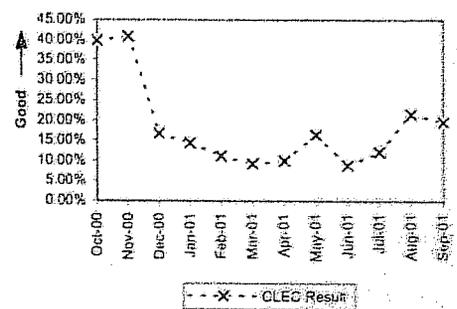
Forecast #2 - Electronic Flow-through - Resale Aggregate W/LINE POTS (Percent) (PO-2A-1)

Line	CLEC Denom	CLEC Result	Std Dev
1113	21490	35.85%	47.95%
1114	20648	37.61%	48.44%
1115	26736	32.79%	46.95%
1116	34139	44.74%	49.72%
1117	27696	42.93%	49.50%
1118	35970	44.27%	49.67%
1119	33670	47.04%	49.91%
1120	40400	53.13%	49.90%
1121	38263	59.32%	49.12%
1122	34945	56.35%	49.60%
1123	35549	61.89%	48.57%
1124	24372	60.35%	48.92%



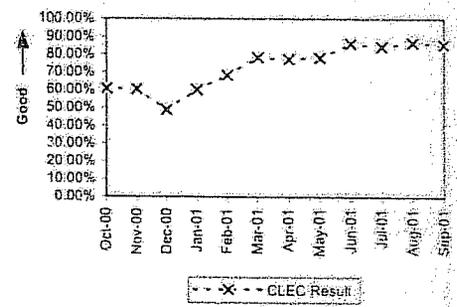
Forecast #2 - Electronic Flow-through - Resale Aggregate W/LINE POTS (Percent) (PO-2A-2)

Line	CLEC Denom	CLEC Result	Std Dev
960	2408	39.87%	48.96%
998	2440	40.90%	49.17%
923	5496	16.79%	37.38%
1210	6395	14.41%	35.12%
909	8123	11.19%	31.52%
1041	11244	9.26%	28.98%
1150	11649	9.94%	29.92%
1651	11255	16.45%	37.07%
1014	11423	8.88%	28.44%
1473	12078	12.19%	32.71%
3757	17422	21.56%	41.13%
7551	12969	19.69%	39.76%



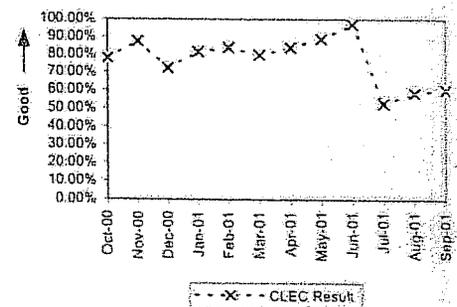
Forecast #2 - Electronic Flow-through - Resale Aggregate W/LINE POTS Resale (Percent) (PO-2B-1)

Line	CLEC Denom	CLEC Result	Std Dev
8136	15009	60.87%	48.80%
10021	16543	60.58%	48.87%
8423	19245	48.96%	49.99%
16124	25311	60.35%	48.92%
12090	17352	68.52%	46.44%
15955	20265	78.58%	41.02%
10092	20537	77.60%	41.69%
22488	27404	78.33%	41.20%
22695	28275	86.39%	34.29%
19891	23257	84.67%	36.03%
22922	29347	86.80%	33.85%
14759	17147	85.78%	34.92%



Forecast #2 - Electronic Flow-through - Resale Aggregate W/LINE POTS Resale (Percent) (PO-2B-2)

Line	CLEC Denom	CLEC Result	Std Dev
1140	1229	78.18%	41.31%
999	1140	87.54%	33.02%
923	1273	72.45%	44.68%
1210	1483	81.59%	38.76%
909	1081	84.09%	36.58%
1041	1302	79.95%	40.03%
1150	1377	84.10%	36.57%
1651	2080	88.99%	31.30%
1014	1042	97.31%	16.17%
1473	2761	52.93%	49.91%
3757	6414	58.58%	49.26%
7551	4218	60.53%	48.88%



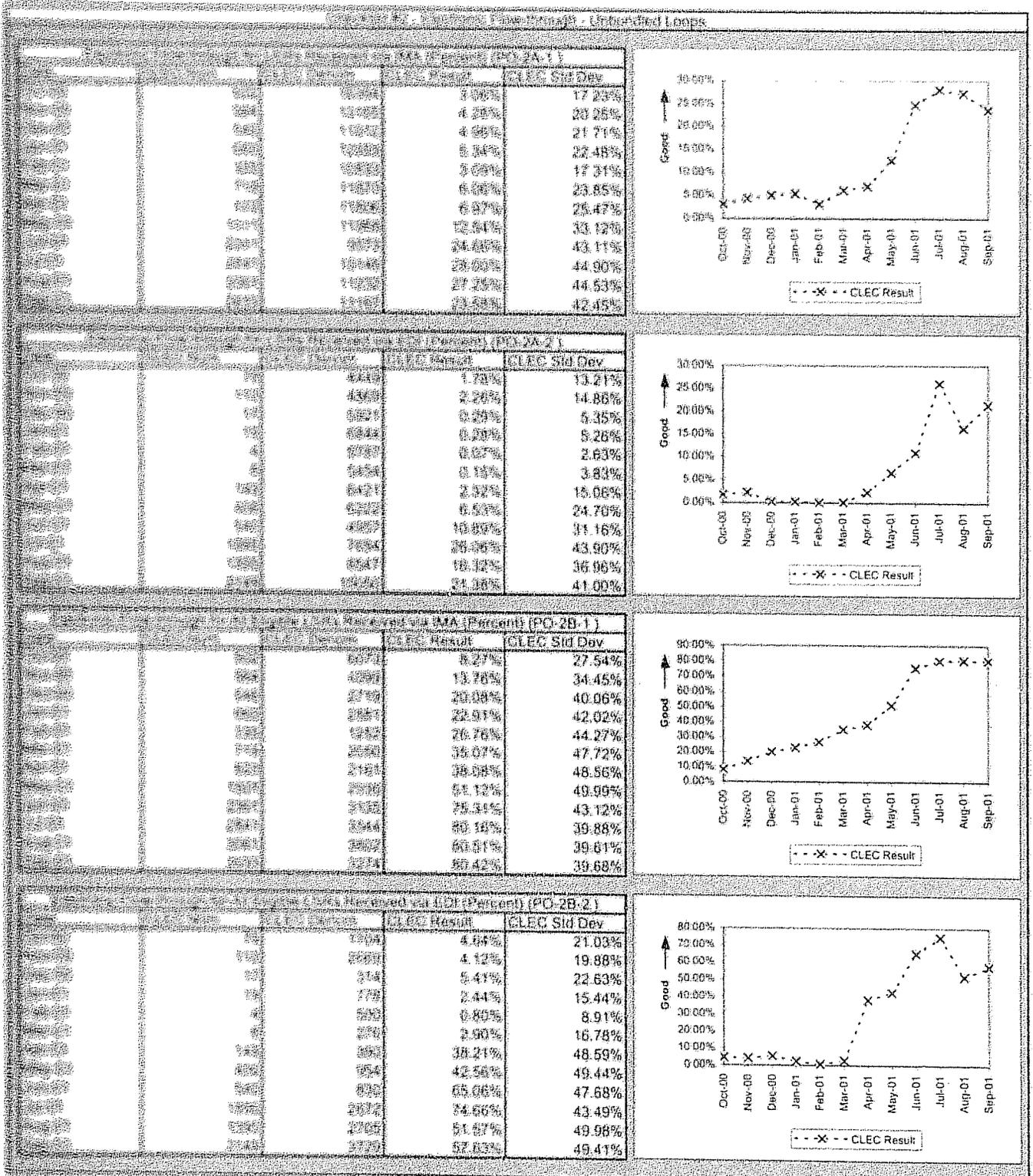
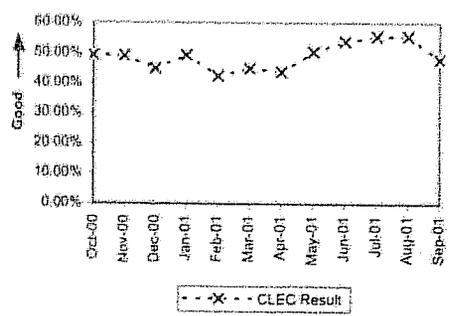
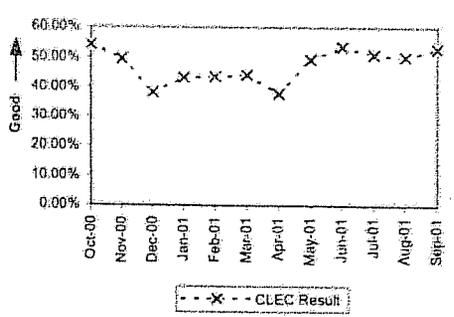


Table 27: Electronic Flow-through - LNP

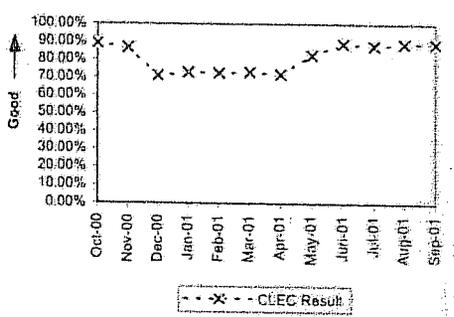
Account	Account	MA/LNP (Percent) (PO-2A-1)	CLEC Result	CLEC Std Dev
6001	10120	49.34%	50.00%	
6002	11020	49.15%	49.99%	
6003	10100	44.83%	49.73%	
6004	11075	49.43%	50.00%	
6005	10200	42.42%	49.42%	
6006	11500	44.98%	49.75%	
6007	10000	43.78%	49.61%	
6008	11100	52.51%	50.00%	
6009	10075	53.93%	49.85%	
6010	11000	55.65%	49.68%	
6011	10300	55.56%	49.69%	
6012	11100	48.02%	49.96%	



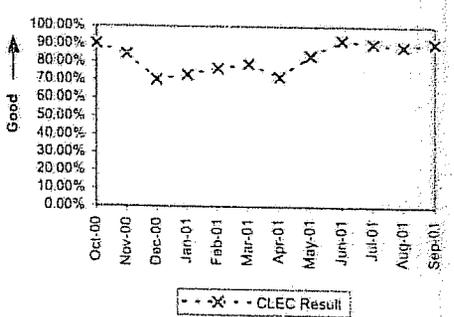
Account	Account	MA/LNP (Percent) (PO-2A-2)	CLEC Result	CLEC Std Dev
6013	10024	54.27%	49.82%	
6014	10000	49.73%	50.00%	
6015	10000	38.29%	48.61%	
6016	10421	43.90%	49.55%	
6017	11500	43.71%	49.60%	
6018	10044	44.35%	49.68%	
6019	10042	37.88%	48.51%	
6020	10000	49.48%	50.00%	
6021	10000	53.65%	49.87%	
6022	10777	51.21%	49.99%	
6023	10000	50.45%	50.00%	
6024	10042	53.16%	49.90%	



Account	Account	MA/LNP (Percent) (PO-2B-1)	CLEC Result	CLEC Std Dev
6025	7443	89.02%	31.26%	
6026	6005	86.90%	33.74%	
6027	4000	71.36%	45.21%	
6028	3000	73.03%	44.38%	
6029	6010	72.61%	44.59%	
6030	7116	73.24%	44.27%	
6031	6042	72.09%	44.86%	
6032	6020	82.64%	37.88%	
6033	6060	89.12%	31.14%	
6034	7135	88.13%	32.34%	
6035	6320	89.05%	31.21%	
6036	6020	85.13%	31.13%	



Account	Account	MA/LNP (Percent) (PO-2B-2)	CLEC Result	CLEC Std Dev
6037	9030	90.24%	29.67%	
6038	10005	84.65%	36.05%	
6039	10125	70.40%	45.65%	
6040	8563	72.93%	44.43%	
6041	6040	76.90%	42.15%	
6042	8105	79.24%	40.56%	
6043	7805	72.03%	44.88%	
6044	9076	83.68%	36.96%	
6045	7500	92.30%	26.66%	
6046	6040	90.38%	29.49%	
6047	6427	88.80%	31.54%	
6048	4656	90.68%	29.07%	



Worksheet #7 - Electronic Flow-through - UNE-P-POTS

Table 7.1 - Percentage of LSRs Received via IMA (Percent) (PO-2A-1)

Year	CLEC Donor	CLEC Result	CLEC Std Dev
2000	2515	3.54%	18.46%
2001	1658	16.65%	37.25%
2002	804	32.32%	46.77%
2003	2801	16.46%	37.08%
2004	758	15.44%	36.13%
2005	880	12.73%	33.33%
2006	1401	25.98%	43.85%
2007	978	22.60%	41.82%
2008	865	29.48%	45.60%
2009	1500	19.62%	39.71%
2010	1781	22.57%	41.81%
2011	1285	26.46%	44.11%

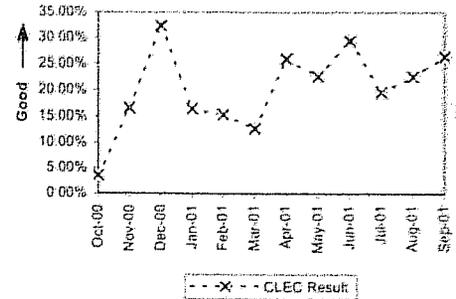


Table 7.2 - Percentage of LSRs Received via EDI (Percent) (PO-2A-2)

Year	CLEC Donor	CLEC Result	CLEC Std Dev
2000	12	8.33%	27.64%
2001	2	0.00%	0.00%
2002	28	14.29%	34.99%
2003	998	49.30%	50.00%
2004	1458	48.70%	49.98%
2005	78	5.06%	21.92%
2006	1501	5.06%	21.92%
2007	41	3.50%	18.37%

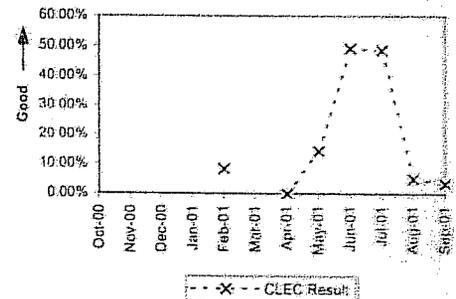


Table 7.3 - Percentage of All Single LSRs Received via IMA (Percent) (PO-2B-1)

Year	CLEC Donor	CLEC Result	CLEC Std Dev
2000	1855	4.80%	21.37%
2001	1170	23.59%	42.46%
2002	800	39.75%	48.94%
2003	2480	18.59%	38.90%
2004	398	29.40%	45.56%
2005	413	27.12%	44.46%
2006	744	48.92%	49.99%
2007	566	39.05%	48.79%
2008	413	61.74%	48.60%
2009	998	51.17%	49.99%
2010	522	77.01%	42.08%
2011	447	76.06%	42.67%

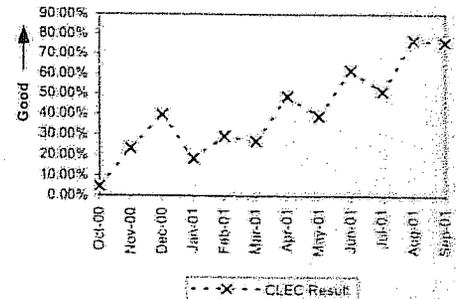
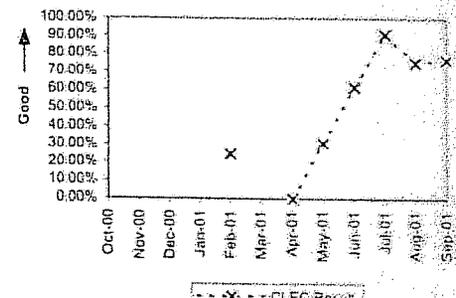


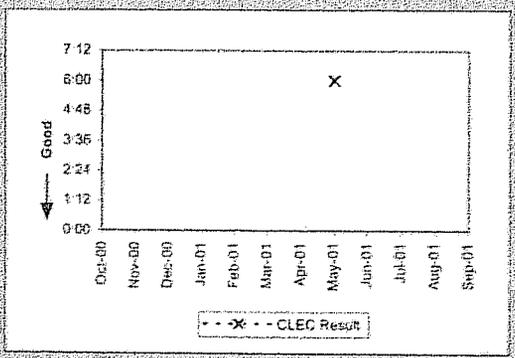
Table 7.4 - Percentage of All Single LSRs Received via EDI (Percent) (PO-2B-2)

Year	CLEC Donor	CLEC Result	CLEC Std Dev	
2000	4	25.00%	43.30%	
2001	1	0.00%	0.00%	
2002	13	30.77%	46.15%	
2003	492	798	61.65%	48.62%
2004	710	782	90.79%	28.91%
2005	78	101	75.25%	43.16%
2006	41	56	76.79%	42.22%

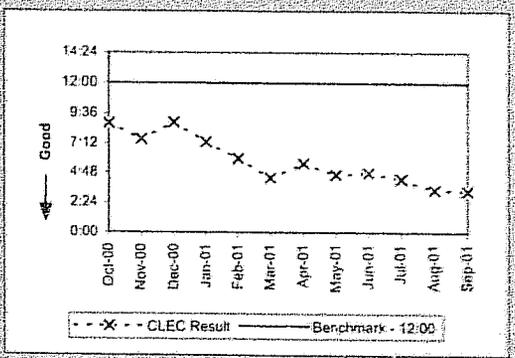


Checklist #2 - LSR Rejections

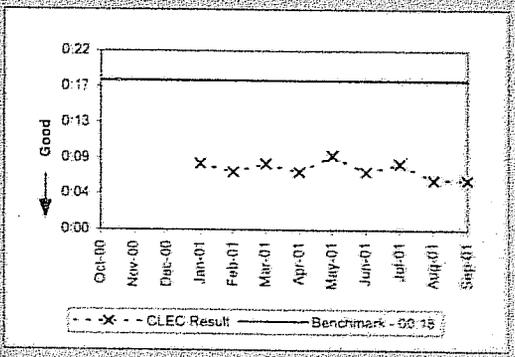
CLEC Result - Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3)			
Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			



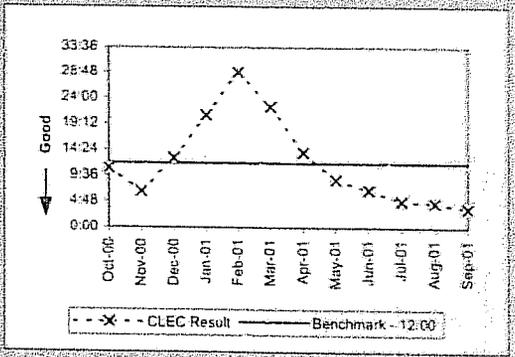
CLEC Result - Interval for IMA - Rejected Manually (Hours:Minutes) (PO-3A-1)			
Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			



CLEC Result - Interval for IMA - Auto-Rejected (Minutes:Seconds) (PO-3A-2)			
Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			



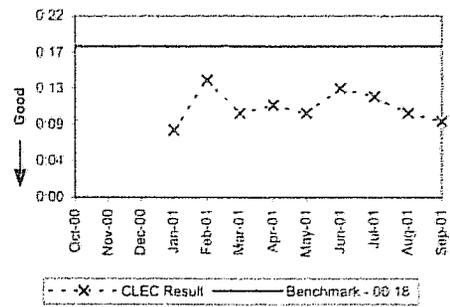
CLEC Result - Interval for EDI - Rejected Manually (Hours:Minutes) (PO-3B-1)			
Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			



Checklist #2 - LSR Rejections

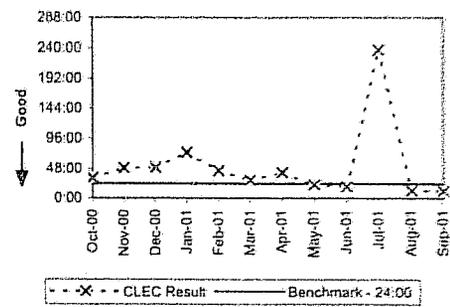
Time Spent on LSR Rejections by CLEC - Auto-Rejected (Minutes:Seconds) (PO-3B-2)

Month	CLEC Name	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	84321	7432	0:08
Feb-01	744710	7520	0:14
Mar-01	115833	7327	0:10
Apr-01	149332	8414	0:11
May-01	258443	9845	0:10
Jun-01	362821	7734	0:13
Jul-01	181744	7819	0:12
Aug-01	165748	10415	0:10
Sep-01	141477	9822	0:09



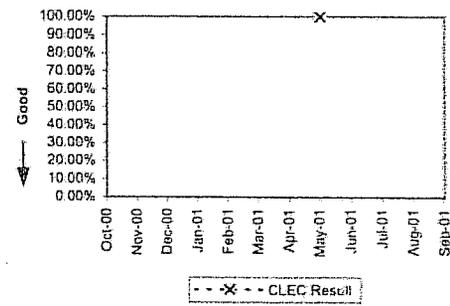
Time Spent on LSR Rejections by Manual and IIS (Hours:Minutes) (PO-3C)

Month	CLEC Name	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	3450207	1639	33:17
Feb-01	2677700	1522	49:47
Mar-01	5782255	1147	50:25
Apr-01	8288215	1110	74:44
May-01	8386609	1385	45:23
Jun-01	4327745	1452	29:48
Jul-01	5682250	1339	42:31
Aug-01	4542218	1874	22:38
Sep-01	2480053	1270	19:36
Oct-00	23852453	995	237:43
Nov-00	1982214	1449	13:04
Dec-00	816241	648	12:36



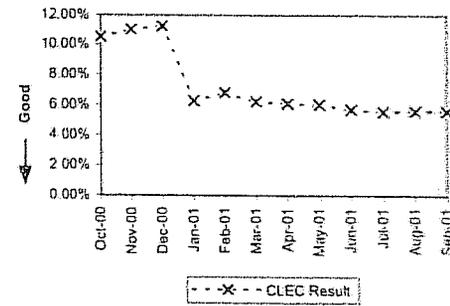
Time Spent on LSR Rejections for IMA (pre-split) (Percent) (PO-4)

Month	CLEC Name	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-00		1	100.00%



Time Spent on LSR Rejections for IMA - Rejected Manually (Percent) (PO-4A-1)

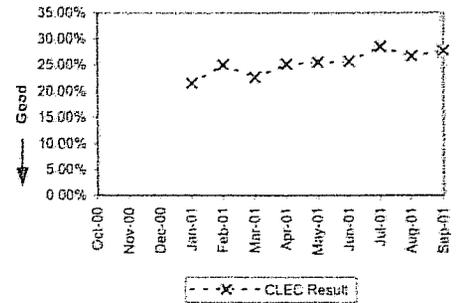
Month	CLEC Name	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01			
Oct-00	8364	62359	10.53%
Nov-00	8410	58183	11.02%
Dec-00	8282	55871	11.26%
Jan-01	9176	82402	6.28%
Feb-01	4942	72394	6.83%
Mar-01	5288	84076	6.23%
Apr-01	5794	83423	6.11%
May-01	5684	94055	6.04%
Jun-01	4347	86450	5.72%
Jul-01	4933	89485	5.58%
Aug-01	5158	91530	5.64%
Sep-01	4114	73160	5.62%



Checklist #2 - LSR Rejections

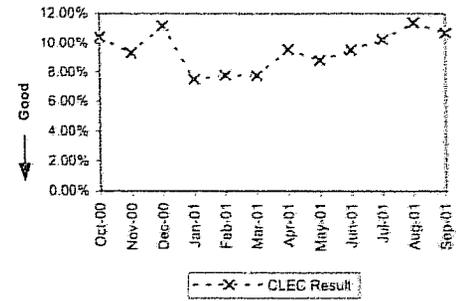
LSRs Rejected for MA - Auto-Rejected (Percent) (PO-4A-2)

Year	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	17747	82402	21.54%
Feb-01	18158	72394	25.08%
Mar-01	19022	84076	22.62%
Apr-01	21013	83423	25.19%
May-01	24033	94055	25.55%
Jun-01	22269	86450	25.76%
Jul-01	25302	88485	28.59%
Aug-01	24519	91530	26.79%
Sep-01	20332	73160	27.79%



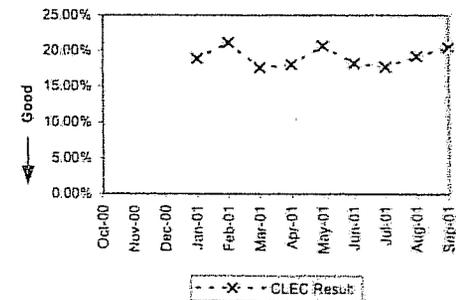
LSRs Rejected for EDI - Rejected Manually (Percent) (PO-4B-1)

Year	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	2511	25065	10.42%
Feb-01	2528	27034	9.34%
Mar-01	3535	31616	11.18%
Apr-01	2965	39336	7.54%
May-01	2779	35580	7.81%
Jun-01	3242	41598	7.79%
Jul-01	4462	46545	9.59%
Aug-01	4212	47633	8.84%
Sep-01	4048	42364	9.55%
Oct-01	4528	44111	10.27%
Nov-01	5185	54234	11.40%
Dec-01	5138	47978	10.71%



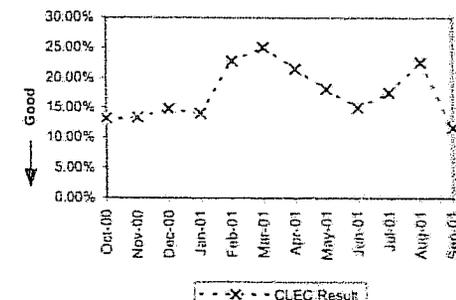
LSRs Rejected for EDI - Auto-Rejected (Percent) (PO-4B-2)

Year	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	7432	39336	18.89%
Feb-01	7520	35580	21.14%
Mar-01	7327	41598	17.61%
Apr-01	8414	46545	18.08%
May-01	9845	47633	20.67%
Jun-01	7734	42364	18.26%
Jul-01	7819	44111	17.73%
Aug-01	10415	54234	19.20%
Sep-01	9822	47978	20.47%



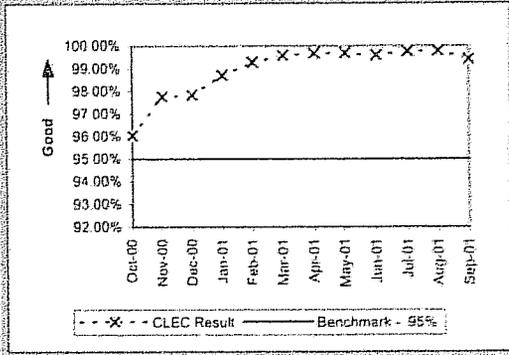
LSRs Received via Facsimile (Percent) (PO-4C)

Year	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01	1639	12389	13.23%
Feb-01	1522	11385	13.37%
Mar-01	1147	7738	14.82%
Apr-01	1110	7855	14.13%
May-01	1385	6064	22.84%
Jun-01	1452	5785	25.10%
Jul-01	1339	6210	21.56%
Aug-01	1874	10311	18.17%
Sep-01	1270	8426	15.07%
Oct-01	995	5679	17.52%
Nov-01	1449	6399	22.64%
Dec-01	648	5514	11.75%

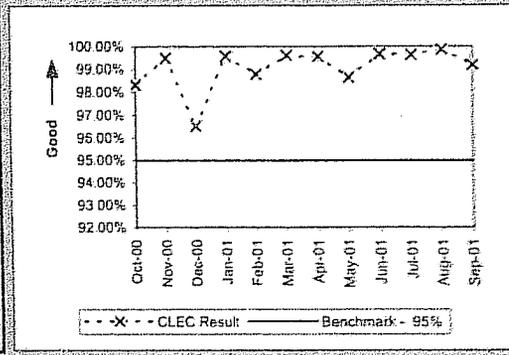


Checklist #2 - Firm Order Confirmations - Resale

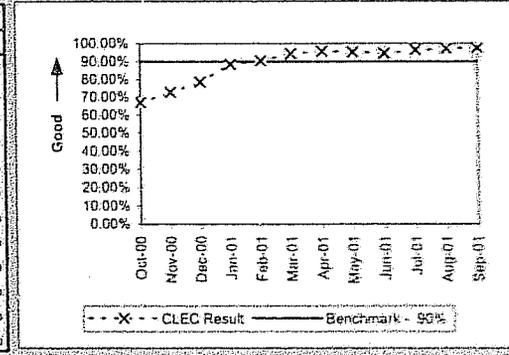
Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00	8861	9226	96.04%
Nov-00	10688	10297	97.78%
Dec-00	9527	9736	97.85%
Jan-01	14536	15740	98.72%
Feb-01	11921	12007	99.28%
Mar-01	16971	16037	99.59%
Apr-01	16248	16301	99.67%
May-01	21820	21887	99.69%
Jun-01	22861	22953	99.60%
Jul-01	19953	19997	99.78%
Aug-01	22358	22404	99.79%
Sep-01	14910	14995	99.43%



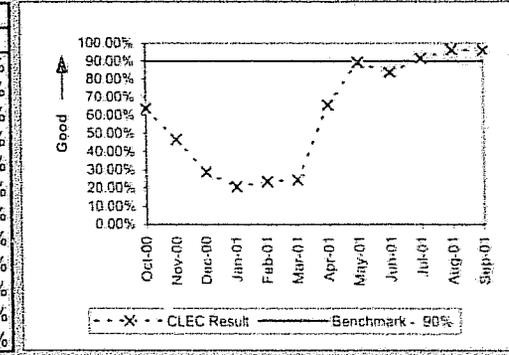
Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00	944	960	98.33%
Nov-00	993	998	99.50%
Dec-00	891	923	96.53%
Jan-01	1209	1210	99.59%
Feb-01	899	910	98.79%
Mar-01	1037	1041	99.62%
Apr-01	1153	1158	99.57%
May-01	1830	1855	98.65%
Jun-01	1501	1506	99.67%
Jul-01	2174	2182	99.63%
Aug-01	3828	3833	99.87%
Sep-01	2575	2596	99.19%



Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00	11837	17612	67.21%
Nov-00	12343	16940	72.86%
Dec-00	14868	18902	78.66%
Jan-01	17926	20236	88.58%
Feb-01	14304	15800	90.53%
Mar-01	18963	20064	94.51%
Apr-01	17431	18207	95.74%
May-01	17955	18840	95.30%
Jun-01	14650	15482	94.63%
Jul-01	15449	16038	96.33%
Aug-01	14005	14409	97.20%
Sep-01	9658	9894	97.61%

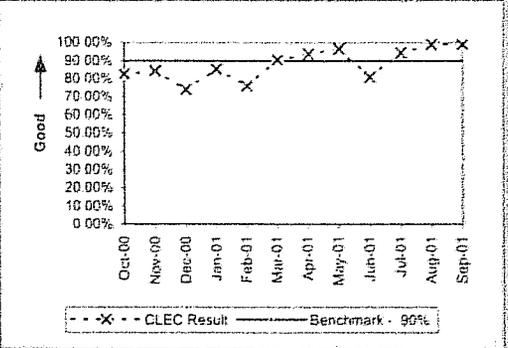


Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00	810	1268	63.88%
Nov-00	514	1101	46.68%
Dec-00	742	2566	28.92%
Jan-01	1386	6612	20.99%
Feb-01	1625	6844	23.74%
Mar-01	2344	9569	24.50%
Apr-01	7038	10700	65.78%
May-01	8468	9461	89.50%
Jun-01	8740	10422	83.86%
Jul-01	10308	11234	91.76%
Aug-01	14310	14849	96.37%
Sep-01	10831	11279	96.03%



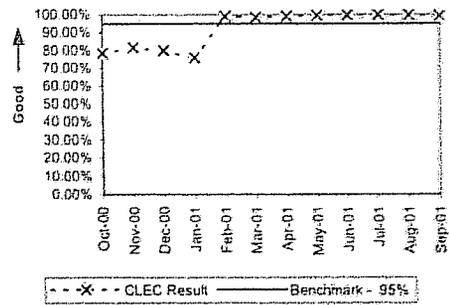
Checklist #2 - Firm Order Confirmations - Resale

Firm Order Confirmation Rate for Manual (Percent) (PO-5C - (a))				
Year	CLEC Num	CLEC Denom	CLEC Result	
2000	8389	10134	82.78%	
2000	8006	9489	84.37%	
2000	4572	6161	74.21%	
2000	5370	6277	85.55%	
2000	3206	4209	76.17%	
2000	3401	3753	90.62%	
2000	4123	4385	94.03%	
2000	7534	7800	96.59%	
2000	324	400	81.00%	
2000	4002	4238	94.43%	
2000	4336	4384	98.91%	
2000	4211	4253	99.01%	

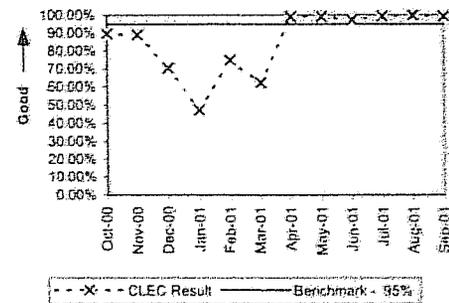


Checklist #2 - Firm Order Confirmations - Unbundled Loops

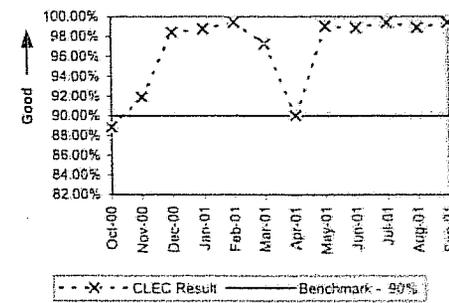
Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00	394	502	78.49%
Nov-00	461	564	81.74%
Dec-00	436	545	80.00%
Jan-01	500	659	75.87%
Feb-01	334	337	99.11%
Mar-01	704	715	98.46%
Apr-01	818	825	99.15%
May-01	1492	1501	99.40%
Jun-01	2357	2361	99.83%
Jul-01	2840	2841	99.96%
Aug-01	3055	3061	99.80%
Sep-01	2592	2610	99.31%



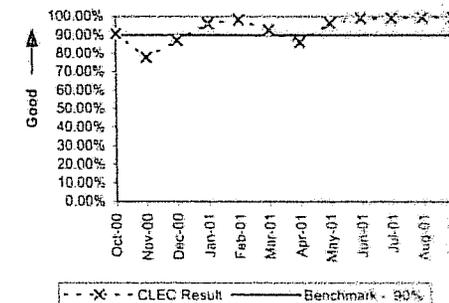
Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00	71	79	89.87%
Nov-00	98	110	89.09%
Dec-00	12	17	70.59%
Jan-01	9	19	47.37%
Feb-01	3	4	75.00%
Mar-01	5	8	62.50%
Apr-01	148	149	99.33%
May-01	403	406	99.26%
Jun-01	526	540	97.41%
Jul-01	1985	1995	99.50%
Aug-01	1394	1395	99.93%
Sep-01	2135	2145	99.53%



Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00	8385	9435	88.87%
Nov-00	7634	8304	91.93%
Dec-00	6300	6399	98.45%
Jan-01	7258	7348	98.78%
Feb-01	7904	7945	99.48%
Mar-01	8244	8473	97.30%
Apr-01	9136	10144	90.06%
May-01	9585	9674	99.08%
Jun-01	6865	6941	98.91%
Jul-01	7176	7216	99.45%
Aug-01	7087	7162	98.95%
Sep-01	7454	7497	99.43%

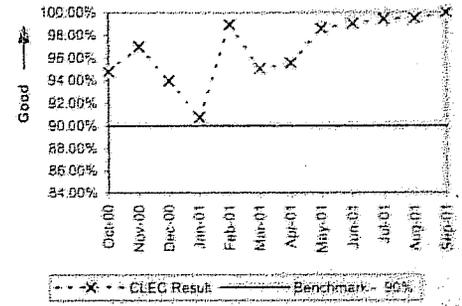


Month	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1224	1348	90.80%
Nov-00	948	1217	77.90%
Dec-00	1149	1319	87.11%
Jan-01	1923	2000	96.15%
Feb-01	2193	2228	98.43%
Mar-01	1991	2144	92.86%
Apr-01	3410	3960	86.11%
May-01	4414	4572	96.54%
Jun-01	3353	3385	99.05%
Jul-01	4426	4453	99.39%
Aug-01	5242	5259	99.68%
Sep-01	7076	7098	99.69%



Checklist #2 - Firm Order Confirmations - Unbundled Loops

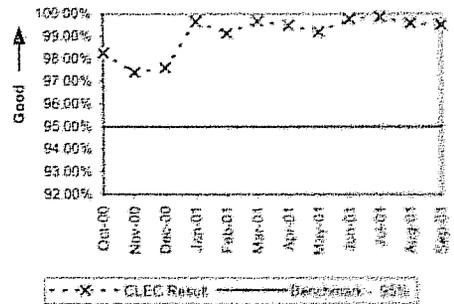
FOCs on Time for Manual (Percent) (PO-5C - (b))				
Date	CLEC Num	CLEC Denom	CLEC Result	
Oct-00	73	77	94.81%	
Nov-00	65	67	97.01%	
Dec-00	94	100	94.00%	
Jan-01	118	130	90.77%	
Feb-01	94	95	98.95%	
Mar-01	135	142	95.07%	
Apr-01	151	158	95.57%	
May-01	215	218	98.62%	
Jun-01	208	210	99.05%	
Jul-01	182	183	99.45%	
Aug-01	205	206	99.51%	
Sep-01	180	180	100.00%	



Checklist #2 - Firm Order Confirmations - LNP

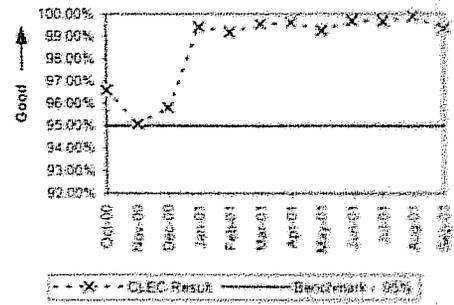
FOCs On Time for Fully Electronic LSRs Received Via IMA (Percent) (PO-5A-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	6487	6601	98.27%
Nov-00	5591	5740	97.40%
Dec-00	4466	4575	97.62%
Jan-01	5887	5907	99.66%
Feb-01	4326	4364	99.13%
Mar-01	5195	5212	99.67%
Apr-01	4621	4644	99.50%
May-01	5591	5636	99.20%
Jun-01	5745	5757	99.79%
Jul-01	6280	6288	99.87%
Aug-01	7387	7417	99.60%
Sep-01	5453	5479	99.53%



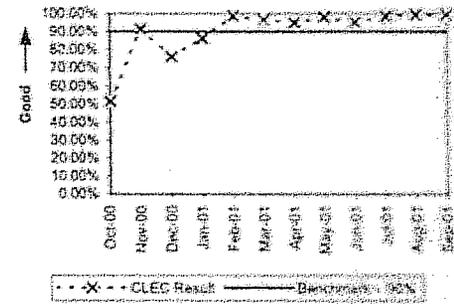
FOCs On Time for Fully Electronic LSRs Received Via EDI (Percent) (PO-5A-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	8401	8696	96.61%
Nov-00	8536	8977	95.09%
Dec-00	6846	7145	95.82%
Jan-01	6213	6248	99.44%
Feb-01	4989	5029	99.20%
Mar-01	6466	6494	99.57%
Apr-01	5602	5622	99.64%
May-01	7706	7762	99.28%
Jun-01	6991	7011	99.71%
Jul-01	4991	5007	99.68%
Aug-01	4815	4819	99.92%
Sep-01	4187	4213	99.38%



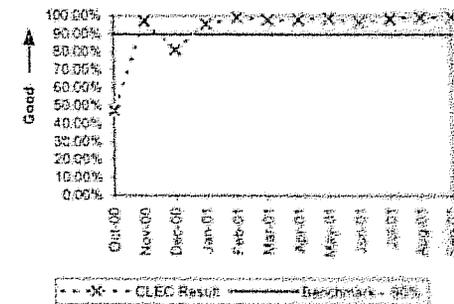
FOCs On Time For Electronic/Manual LSRs Received Via IMA (Percent) (PO-5B-1 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	3148	6081	51.77%
Nov-00	4845	5289	91.61%
Dec-00	3841	5035	76.29%
Jan-01	4544	5261	86.37%
Feb-01	5014	5076	98.78%
Mar-01	5450	5627	96.85%
Apr-01	5154	5416	95.16%
May-01	5067	5153	98.33%
Jun-01	4333	4544	95.36%
Jul-01	4633	4695	98.68%
Aug-01	5290	5322	99.40%
Sep-01	4274	4299	99.42%



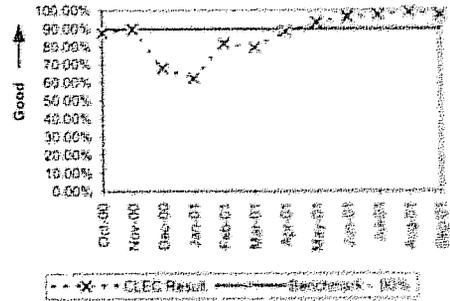
FOCs On Time For Electronic/Manual LSRs Received Via EDI (Percent) (PO-5B-2 (c))

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	3408	7128	47.81%
Nov-00	8356	8586	97.32%
Dec-00	9467	11652	81.25%
Jan-01	7503	7838	95.73%
Feb-01	6068	6109	99.33%
Mar-01	7781	7947	97.91%
Apr-01	8920	9090	98.13%
May-01	7650	7745	98.77%
Jun-01	5713	5906	96.73%
Jul-01	4687	4752	98.63%
Aug-01	4498	4533	99.23%
Sep-01	3589	3598	99.75%



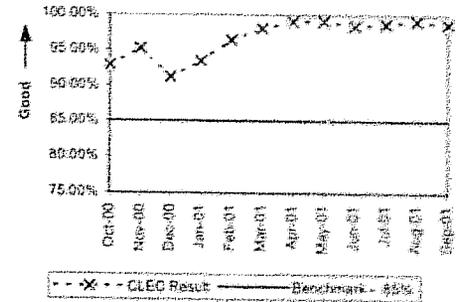
Checklist #2 - Firm Order Confirmations - LNP

FOCs on Time for Manual (Percent) (PO-5C -(c))				
Date	CLEC Num	CLEC Denom	CLEC Result	
Oct-00	407	462	88.10%	
Nov-00	225	250	90.00%	
Dec-00	175	257	68.09%	
Jan-01	178	285	62.46%	
Feb-01	216	264	81.82%	
Mar-01	259	325	79.69%	
Apr-01	209	235	88.94%	
May-01	307	328	93.60%	
Jun-01	227	235	96.60%	
Jul-01	135	138	97.83%	
Aug-01	224	226	99.12%	
Sep-01	129	132	97.73%	



Checklist #2 - Firm Order Confirmations - LIS

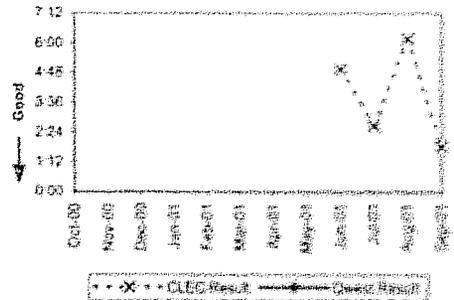
Firm Order Confirmations (FOCs) On Time (Percent) (PO-5 D)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Oct-00	448	482	92.95%	
Nov-00	325	341	95.31%	
Dec-00	324	355	91.27%	
Jan-01	405	433	93.53%	
Feb-01	441	457	96.50%	
Mar-01	421	429	98.14%	
Apr-01	323	326	99.08%	
May-01	368	371	99.19%	
Jun-01	325	330	98.48%	
Jul-01	479	485	98.76%	
Aug-01	594	599	99.17%	
Sep-01	402	407	98.77%	



Checklist #2 - Completion Notifications

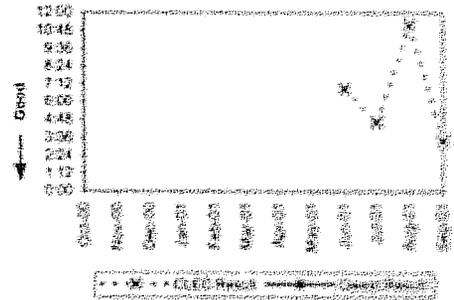
Work Completion Notification Timeliness (Hours:Minutes) (PO-6A)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	227825:25	45871	4:58	20:40					
Jul-01	118480:43	44161	2:41	6:03					
Aug-01	336888:56	54303	6:12	40:46					
Sep-01	75332:34	41036	1:51	17:23					



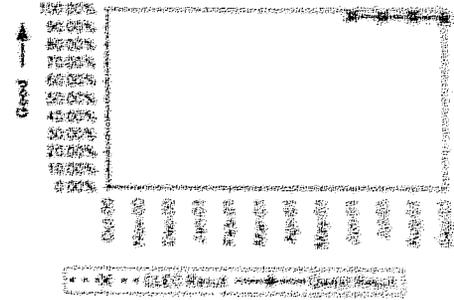
Work Completion Notification Timeliness (Hours:Minutes) (PO-6B)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	117351:37	17002	6:54	21:51					
Jul-01	98504:55	21078	4:40	17:55					
Aug-01	362669:32	32441	11:11	52:44					
Sep-01	78720:20	23114	3:26	23:40					



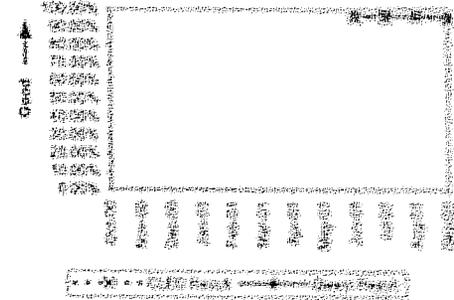
Billing Completion Notification Timeliness (Percent) (PO-7A_C)

Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	55333	57017	97.05%	16.93%	2262272	2332766	96.98%	-0.94	-1.57
Jul-01	46498	47632	97.62%	15.24%	2322030	2405090	96.55%	-12.7	-8.72
Aug-01	52603	54399	96.70%	17.87%	2600427	2688301	96.73%	0.43	-0.74
Sep-01	38491	40547	94.93%	21.94%	2015375	2096536	96.13%	12.4	6.54



Billing Completion Notification Timeliness (Percent) (PO-7B_C)

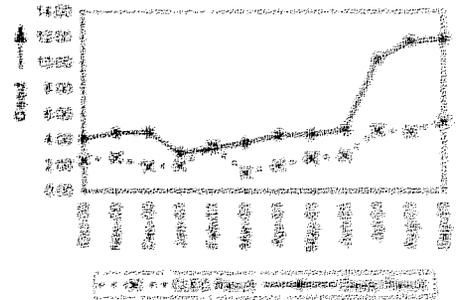
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01	22080	23122	95.49%	20.74%	2262272	2332766	96.98%	13.12	6.98
Jul-01	22353	23268	96.07%	19.44%	2322030	2405090	96.55%	3.98	1.47
Aug-01	33472	34467	97.11%	16.74%	2600427	2688301	96.73%	-3.05	-3.41
Sep-01	26677	28276	94.35%	23.10%	2015375	2096536	96.13%	15.45	8.30



Checklist #2 - Jeopardy Notifications - Non-Designed Services

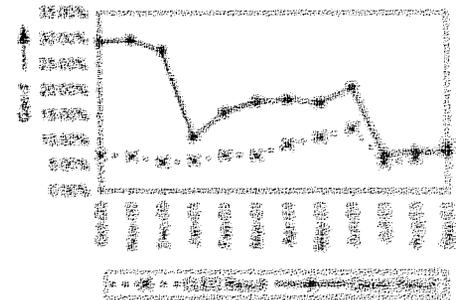
Jeopardy Notice Interval (Average Days) (PO-8 A)

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z_Scr	Party Scr
Oct-00	309	125	2.47	2.95	48593	11793	4.12	3.72	1.26
Nov-00	330	124	2.66	3.55	43777	9578	4.57	3.72	1.26
Dec-00	190	98	1.94	3.65	36315	7666	4.62	3.72	1.26
Jan-01	172	85	2.02	3.56	11262	3774	2.98	3.72	1.26
Feb-01	345	98	3.52	19.12	13307	3933	3.38	-0.2	-1.12
Mar-01	155	103	1.50	1.70	16840	4456	3.75	2.74	0.69
Apr-01	246	121	2.03	2.87	19589	4490	4.38	2.65	0.61
May-01	390	149	2.62	3.53	22267	5020	4.44	1.98	0.24
Jun-01	474	170	2.79	3.09	31928	6686	4.78	1.81	0.1
Jul-01	684	143	4.78	20.26	60584	5887	10.29	1.69	0.03
Aug-01	768	167	4.60	16.71	82523	7072	11.67	2.16	0.31
Sep-01	937	173	5.42	19.43	71148	6012	11.83	1.97	0.16



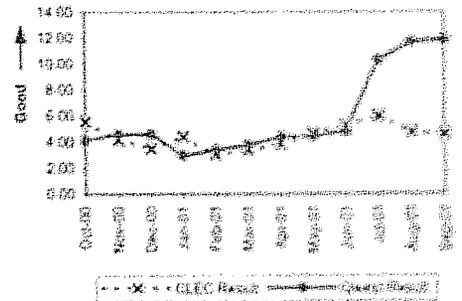
Timely Jeopardy Notices (Percent) (PO-3 A)

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z_Scr	Party Scr
Oct-00	59	836	7.06%	25.61%	5151	17533	29.38%	13.64	2.42
Nov-00	50	731	6.84%	25.24%	4534	15278	29.62%	13.2	2.63
Dec-00	36	642	5.61%	23.01%	3692	13381	27.59%	12.17	2.6
Jan-01	41	692	5.92%	23.61%	1357	12723	10.67%	1.93	1.39
Feb-01	38	541	7.02%	25.56%	1511	9681	15.67%	3.55	2.28
Mar-01	43	611	7.04%	25.58%	1818	10244	17.75%	6.73	3.09
Apr-01	43	468	9.19%	28.89%	1761	9685	18.18%	6.30	2.24
May-01	66	620	10.65%	30.84%	1954	11266	17.44%	4.34	1.84
Jun-01	57	459	12.42%	32.96%	2323	11359	20.45%	4.43	1.66
Jul-01	56	1000	5.60%	22.99%	2439	34342	7.16%	1.82	0.11
Aug-01	66	1034	6.38%	24.44%	2846	36670	7.76%	1.63	-0.01
Sep-01	61	671	9.09%	28.75%	2292	30823	7.46%	1.56	-1.94

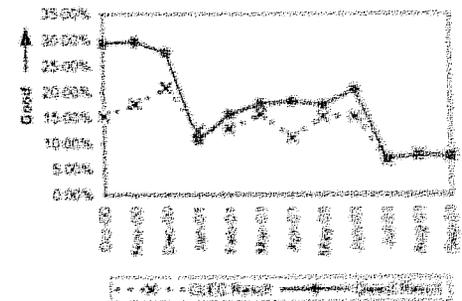


Checklist #2 - Jeopardy Notifications - Unbundled Loops

Jeopardy Notice Interval (Average Days) (PO-8 B)									
Date	CLEC Num	CLEC Dend	CLEC Res	CLEC Std D	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00	5368	968	5.55	5.33	48593	11793	4.12	-4.5	-3.74
Nov-00	3840	919	4.18	4.57	43777	9578	4.57	1.36	-0.17
Dec-00	2404	684	3.51	3.87	36315	7668	4.62	3.3	1.01
Jan-01	1861	421	4.42	13.13	11262	3774	2.98	-2.98	-2.81
Feb-01	1031	338	3.05	2.65	13307	3935	3.36	0.65	-0.49
Mar-01	1559	456	3.42	3.52	16840	4496	3.75	0.81	-0.51
Apr-01	1512	396	3.82	3.34	19589	4490	4.36	1.09	-0.34
May-01	1970	425	4.64	7.24	22267	5020	4.44	-0.36	-1.22
Jun-01	1681	319	5.27	9.13	31928	6685	4.78	-0.61	-1.37
Jul-01	1550	261	5.94	5.71	60584	5887	10.29	1.79	0.08
Aug-01	1963	415	4.73	3.86	82523	7072	11.67	3.28	0.99
Sep-01	1865	429	4.58	3.28	71148	6012	11.52	3.33	1.03

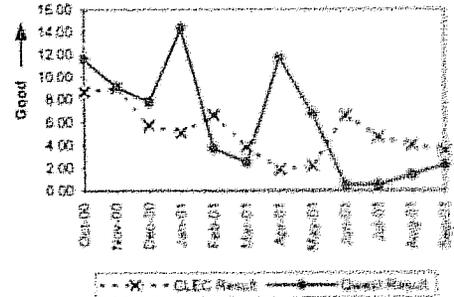


Timely Jeopardy Notices (Percent) (PO-9 B)									
Date	CLEC Num	CLEC Dend	CLEC Res	CLEC Std D	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00	355	2318	15.31%	36.01%	5151	17533	29.38%	13.97	7.49
Nov-00	362	2043	17.72%	38.18%	4534	15278	29.68%	11.11	5.78
Dec-00	249	1183	20.87%	40.64%	3692	13381	27.59%	4.88	2.02
Jan-01	182	1449	12.56%	33.14%	1357	12723	10.67%	-2.21	-2.35
Feb-01	163	1261	12.93%	33.55%	1511	9681	15.61%	2.47	0.5
Mar-01	185	1176	15.73%	36.41%	1818	10244	17.75%	1.71	0.04
Apr-01	120	1076	11.15%	31.48%	1761	9688	18.18%	5.67	2.43
May-01	200	1316	15.20%	35.90%	1954	11206	17.44%	2.03	0.23
Jun-01	104	683	15.23%	35.93%	2323	11359	20.45%	3.29	1
Jul-01	152	2197	6.92%	25.38%	2439	34342	7.10%	0.32	-0.8
Aug-01	212	2677	7.92%	27.00%	2846	36670	7.76%	-0.3	-1.19
Sep-01	236	3082	7.66%	26.59%	2292	30623	7.48%	-0.35	-1.21

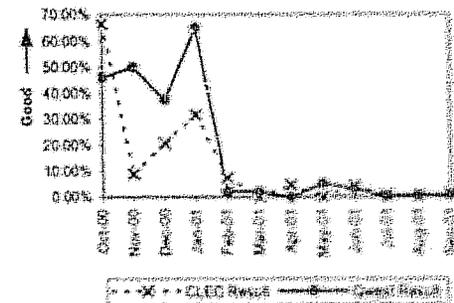


Checklist #2 - Jeopardy Notifications - LIS

Jeopardy Notice Interval (Average Days) (PO-8 C)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	78	9	8.67		139	12	11.58		
Nov-00	45	5	9.00		200	22	9.09		
Dec-00	63	11	5.73		210	27	7.76		
Jan-01	51	10	5.10		402	28	14.36		
Feb-01	60	9	6.67	7.00	26	7	3.71	-0.67	-1.53
Mar-01	35	9	3.89	6.07	15	6	2.50	-0.68	-1.41
Apr-01	15	8	1.88	2.64	70	6	11.67	0.71	-0.57
May-01	11	5	2.20	3.90	27	4	6.75	1.09	-0.34
Jun-01	33	5	6.60	7.30	2	4	0.50	-15.75	-10.56
Jul-01	28	6	4.67	7.47	1	2	0.50	-7.22	-5.39
Aug-01	8	2	4.00	5.66	7	5	1.40	-1.59	-1.97
Sep-01	14	4	3.50	4.36	18	8	2.25	-0.47	-1.29

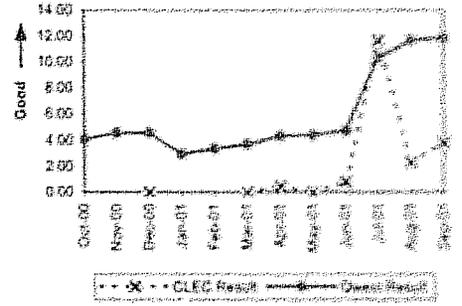


Timely Jeopardy Notices (Percent) (PO-9 C)									
Date	CLEC Num	CLEC Dend	CLEC Resu	CLEC Std D	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	12	66.67%		12	26	46.15%		
Nov-00	1	11	9.09%		18	36	50.00%		
Dec-00	5	24	20.83%		18	48	37.50%		
Jan-01	6	19	31.58%		26	40	65.00%		
Feb-01	6	79	7.59%	26.49%	1	44	2.27%	-1.9	-2.15
Mar-01	0	30	0.00%	0.00%	1	48	2.08%	0.47	-0.72
Apr-01	1	21	4.76%	21.30%	0	27	0.00%	N/A	
May-01	0	11	0.00%	0.00%	1	19	5.26%	0.43	-0.74
Jun-01	1	23	4.35%	20.39%	1	33	3.03%	-0.28	-1.17
Jul-01	1	235	0.43%	6.51%	1	295	0.34%	-0.17	-1.1
Aug-01	0	118	0.00%	0.00%	2	296	0.68%	0.7	-0.57
Sep-01	2	143	1.40%	11.74%	3	362	0.83%	-0.64	-1.39

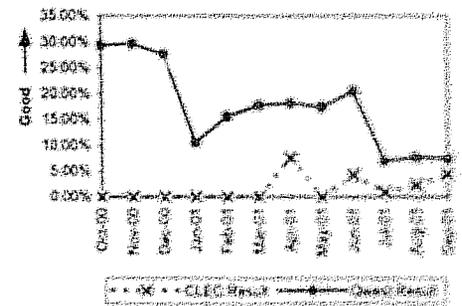


Checklist #2 - Jeopardy Notifications - UNE-P-POTS

Jeopardy Notice Interval (Average Days) (PO-8 D)									
Date	CLEC Num	CLEC Dend	CLEC Resl	CLEC Sid	Qwest Num	Qwest Dend	Qwest Resl	Mod Z Scr	Party Scr
Oct-00					48593	11793	4.12		
Nov-00					43777	9578	4.57		
Dec-00	0	1	0.00		36315	7868	4.62	0.55	-0.65
Jan-01					11262	3774	2.98		
Feb-01					13307	3935	3.38		
Mar-01	0	1	0.00		16840	4496	3.75	3.72	1.26
Apr-01	1	2	0.50	0.71	19589	4490	4.36	3.72	1.26
May-01	0	1	0.00		22267	5020	4.44	3.72	1.26
Jun-01	5	6	0.83	1.17	31928	6686	4.78	3.72	1.26
Jul-01	35	3	11.67	10.41	60584	5887	10.29	-0.06	-1.04
Aug-01	7	3	2.33	2.08	82523	7072	11.67	3.72	1.26
Sep-01	27	7	3.86	2.12	71148	6012	11.83	3.72	1.26

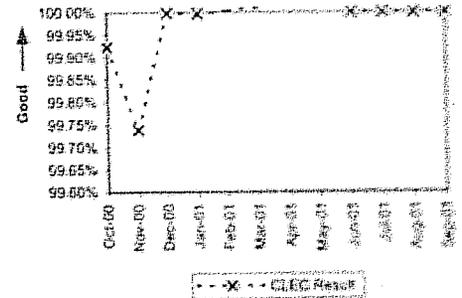


Timely Jeopardy Notices (Percent) (PO-9 D)									
Date	CLEC Num	CLEC Dend	CLEC Resl	CLEC Sid	Qwest Num	Qwest Dend	Qwest Resl	Mod Z Scr	Party Scr
Oct-00	0	26	0.00%	0.00%	5151	17533	29.38%	3.14	0.91
Nov-00	0	16	0.00%	0.00%	4534	15278	29.68%	2.48	0.51
Dec-00	0	28	0.00%	0.00%	3692	13381	27.59%	3.09	0.88
Jan-01	0	34	0.00%	0.00%	1357	12723	10.67%	2.32	0.41
Feb-01	0	18	0.00%	0.00%	1511	9681	15.61%	2.01	0.22
Mar-01	0	16	0.00%	0.00%	1818	10244	17.75%	2.03	0.24
Apr-01	1	13	7.69%	26.65%	1761	9668	18.18%	0.92	-0.44
May-01	0	15	0.00%	0.00%	1954	11206	17.44%	1.93	0.17
Jun-01	2	46	4.35%	20.39%	2323	11359	20.45%	3.04	0.85
Jul-01	1	102	0.98%	9.85%	2439	34342	7.10%	2.81	0.71
Aug-01	1	44	2.27%	14.90%	2846	36670	7.76%	1.4	-0.15
Sep-01	2	45	4.44%	20.61%	2292	30623	7.48%	0.72	-0.56



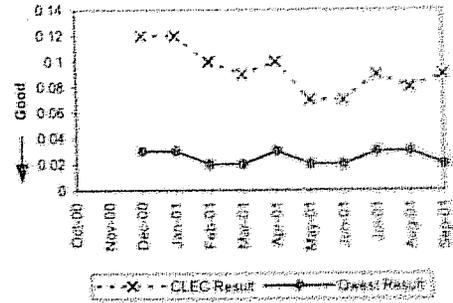
Checklist #2 - LSR Accountability

LSR Accountability (Percent) (PO-10)				
Date	CLEC Num	CLEC Denom	CLEC Result	
Oct-00	62732	62780	99.92%	
Nov-00	67495	67672	99.74%	
Dec-00	66217	66218	100.00%	
Jan-01	71131	71133	100.00%	
Feb-01	59506	59503	100.01%	
Mar-01	69728	69720	100.01%	
Apr-01	61799	61773	100.04%	
May-01	76780	76408	100.49%	
Jun-01	78870	78870	100.00%	
Jul-01	73119	73119	100.00%	
Aug-01	84030	84030	100.00%	
Sep-01	65983	65983	100.00%	



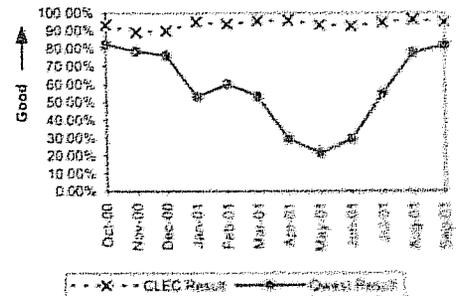
Checklist #2 - Due Date Changes - Resale

Number of Due Date Changes per Order (Average Days) (PO-15)									
Month	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Mod Z Scr	Partly Scr
Dec-00									
Nov-00									
Oct-00	3800	47068	0.12	0.41	29713	1023575	0.03	92.36	55.15
Sep-00	6335	54984	0.12	0.40	33558	1196692	0.03	100.95	60.37
Aug-00	3677	51386	0.10	0.36	27278	1124896	0.02	91.67	54.73
Jul-00	6535	59219	0.09	0.36	30425	1280635	0.02	94.48	56.44
Jun-00	5936	60470	0.10	0.37	32605	1210950	0.03	87.91	52.44
May-00	4916	66439	0.07	0.32	28790	1221969	0.02	73.14	43.47
Apr-00	4781	64524	0.07	0.31	31200	1302935	0.02	71.12	42.24
Mar-00	3603	65164	0.09	0.35	34469	1226607	0.03	74.49	44.29
Feb-00	5743	62763	0.08	0.32	33595	1343061	0.03	77.35	46.02
Jan-00	4666	53011	0.09	0.34	25105	1079681	0.02	83.83	49.96

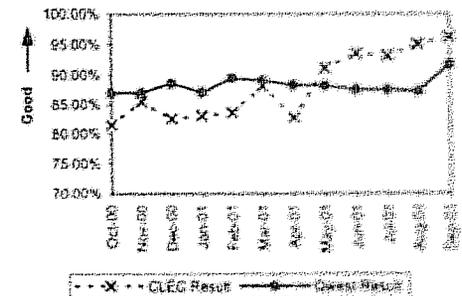


Checklist #2 - Access To Centers

Calls Answered within Twenty Seconds - Interconnect Provisioning Center (Percent) (OP-2)						
Month	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	39199	41959	93.42%	2541737	3074935	82.66%
Nov-00	36956	41366	89.34%	2331293	2967598	78.56%
Dec-00	45997	45116	89.98%	2133889	2798141	76.26%
Jan-01	35890	41921	95.16%	2005486	3773669	53.17%
Feb-01	31767	33622	93.92%	1855201	3088364	60.07%
Mar-01	34906	36514	95.60%	1831158	3429437	53.40%
Apr-01	32572	33858	96.20%	1099092	3732735	29.44%
May-01	34650	37124	93.34%	905550	4171326	21.71%
Jun-01	33539	36214	92.61%	1213127	4112797	29.50%
Jul-01	39685	32351	94.85%	2197349	3992969	55.03%
Aug-01	33965	35271	96.30%	3292289	4238918	77.68%
Sep-01	26327	27728	94.95%	2723316	3332102	81.73%



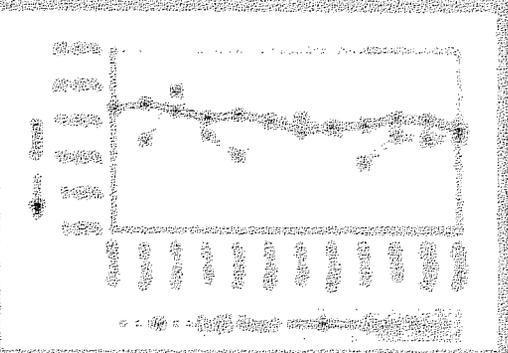
Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)						
Month	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result
Oct-00	18536	22723	81.57%	891970	1025051	87.02%
Nov-00	18667	21817	85.56%	777196	893067	87.03%
Dec-00	16559	20047	82.60%	659020	744071	88.57%
Jan-01	19111	22979	83.17%	754367	866186	87.09%
Feb-01	18378	21962	83.68%	644068	719729	89.49%
Mar-01	21997	24934	88.22%	718741	806886	89.08%
Apr-01	18724	22611	82.81%	724314	820411	88.29%
May-01	22991	25211	91.19%	747817	848094	88.18%
Jun-01	25044	27731	93.56%	775975	886147	87.57%
Jul-01	28571	31724	93.21%	700466	800726	87.48%
Aug-01	28285	29740	95.11%	642249	735282	87.23%
Sep-01	23392	24306	96.24%	514443	560881	91.72%



Checklist 2.4 - Unplanned Loss - Average

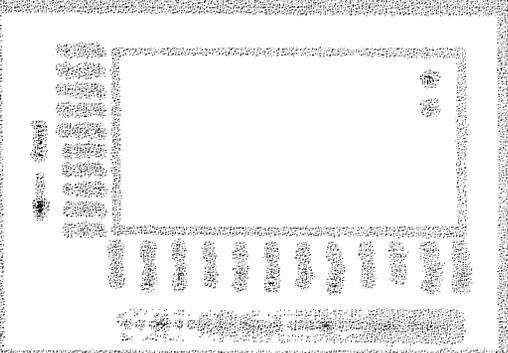
Repair Repeat Report Rate (Percent) (MR.7) - Unplanned Loss - Average

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Target %	Pass/Fail
Oct-00	45	285	16.85%	10327	10470	10.43%	10%	Pass
Nov-00	29	233	12.55%	10596	11900	17.27%	10%	Pass
Dec-00	45	233	19.31%	10604	10570	10.03%	10%	Pass
Jan-01	26	197	13.20%	8985	4895	18.36%	10%	Pass
Feb-01	21	264	10.23%	6566	11204	15.76%	10%	Pass
Mar-01	37	248	15.04%	7831	4948	15.83%	10%	Pass
Apr-01	57	358	15.45%	8274	5700	14.53%	10%	Pass
May-01	63	445	14.16%	7807	5464	14.29%	10%	Pass
Jun-01	47	501	9.38%	8410	11700	14.61%	10%	Pass
Jul-01	64	465	13.76%	9449	10500	15.47%	10%	Pass
Aug-01	71	551	12.60%	10016	4990	10.24%	10%	Pass
Sep-01	58	445	13.03%	7344	10100	15.19%	10%	Pass



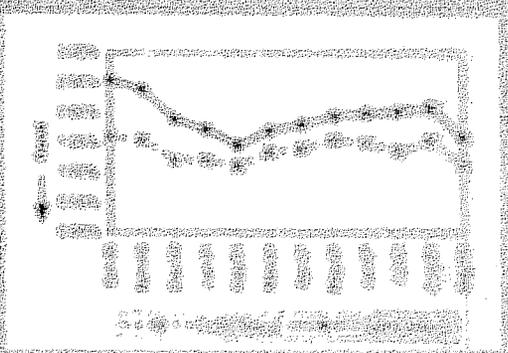
Repair Repeat Report Rate (Percent) (MR.7) - Unplanned Loss - Average

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Target %	Pass/Fail
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	52	416	12.50%	8216	5820	14.11%	10%	Pass
Sep-01								



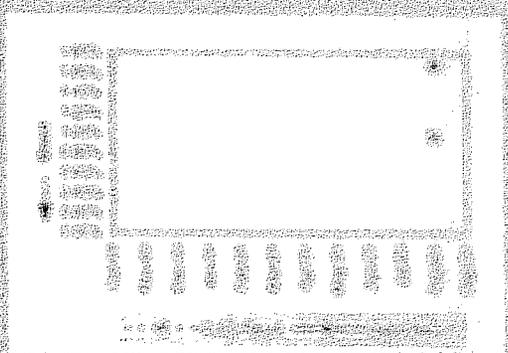
Trouble Rate (Percent) (MR.8) - Unplanned Loss - Average

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Target %	Pass/Fail
Oct-00	1695	105472	1.61%	377779	1490000	2.54%	10%	Pass
Nov-00	1765	113522	1.55%	334447	1484000	2.26%	10%	Pass
Dec-00	1458	120189	1.21%	281587	1488000	1.90%	10%	Pass
Jan-01	1546	127475	1.21%	258492	1478000	1.75%	10%	Pass
Feb-01	1524	135862	1.12%	216341	1475000	1.47%	10%	Pass
Mar-01	1953	144346	1.35%	281006	1487000	1.90%	10%	Pass
Apr-01	2219	157209	1.41%	264702	1480000	1.80%	10%	Pass
May-01	2647	170701	1.55%	283094	1485000	1.91%	10%	Pass
Jun-01	2760	183257	1.51%	287000	1490000	1.92%	10%	Pass
Jul-01	2656	193791	1.37%	281621	1489000	1.90%	10%	Pass
Aug-01	3187	206179	1.55%	295000	1489000	1.98%	10%	Pass
Sep-01	2456	216127	1.13%	228500	1489000	1.54%	10%	Pass



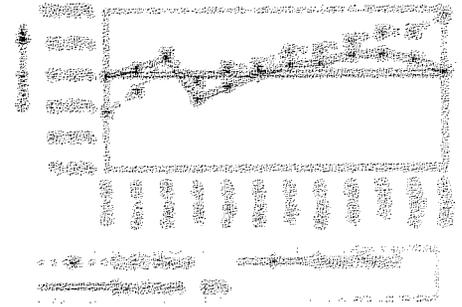
Trouble Rate (Percent) (MR.8) - Unplanned Loss - Average

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Target %	Pass/Fail
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	2008	206179	0.97%	248000	1489000	1.67%	10%	Pass
Sep-01								

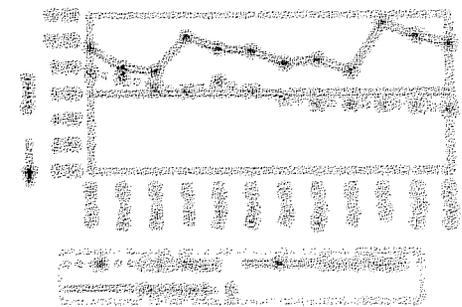


Checklist #4 - Unbundling Issues - Part 4 - Average Delay Data

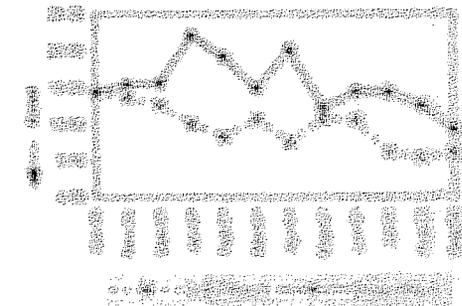
Installation Commitments Met (Percent) (OP-3 - Internal Delay Data)								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Value 2 Set	Target Score
Oct-00	1697	2020	84.01%	3312	3924	84.43%	1.00	8.00
Nov-00	1195	1365	87.55%	3740	4300	87.00%	1.00	8.00
Dec-00	953	1022	93.25%	3050	3270	93.27%	1.00	8.00
Jan-01	2506	2816	88.99%	2444	2744	89.10%	1.00	8.00
Feb-01	2059	2260	91.11%	2071	2270	91.23%	1.00	8.00
Mar-01	2120	2317	91.50%	2400	2620	91.60%	1.00	8.00
Apr-01	2433	2599	93.61%	2400	2560	93.75%	1.00	8.00
May-01	1600	1705	93.84%	2400	2560	93.75%	1.00	8.00
Jun-01	1119	1176	95.15%	2290	2400	95.42%	1.00	8.00
Jul-01	1116	1157	96.46%	1900	1970	96.45%	1.00	8.00
Aug-01	1520	1575	96.51%	1950	2010	97.02%	1.00	8.00
Sep-01	831	838	99.16%	1540	1550	99.35%	1.00	8.00



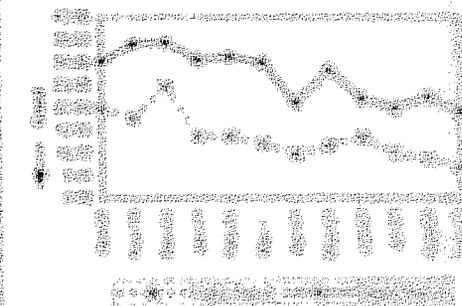
Installation Interval (Average Delay) (OP-4 - Internal Delay Data)								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Value 2 Set	Target Score
Oct-00	13410	1767	7.59	26300	3470	7.58	1.00	4.00
Nov-00	8430	1174	7.18	20100	2800	7.18	1.00	4.00
Dec-00	5232	797	6.56	20600	3100	6.65	1.00	4.00
Jan-01	14615	2378	6.15	20600	3300	6.24	1.00	4.00
Feb-01	12655	1833	6.89	24300	3500	6.94	1.00	4.00
Mar-01	12815	2077	6.17	24400	3900	6.26	1.00	4.00
Apr-01	12264	2170	5.65	21600	3800	5.68	1.00	4.00
May-01	7049	1364	5.17	20400	3900	5.23	1.00	4.00
Jun-01	4450	873	5.10	17400	3300	5.27	1.00	4.00
Jul-01	4306	846	5.09	24700	4800	5.15	1.00	4.00
Aug-01	6216	1249	4.98	23700	4700	5.06	1.00	4.00
Sep-01	3545	757	4.68	17400	3700	4.70	1.00	4.00



Delayed Days for Non-Facility Reasons (Average Delay) (OP-5 - Internal Delay Data)								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Value 2 Set	Target Score
Oct-00	2245	156	14.39	2760	190	14.53	1.00	4.00
Nov-00	606	59	13.66	2000	140	14.29	1.00	4.00
Dec-00	380	30	12.67	2000	150	13.33	1.00	4.00
Jan-01	1440	143	10.00	4370	430	10.16	1.00	4.00
Feb-01	826	100	8.26	2940	350	8.38	1.00	4.00
Mar-01	1175	110	10.88	3500	310	11.30	1.00	4.00
Apr-01	600	79	7.50	1810	230	7.85	1.00	4.00
May-01	589	55	10.71	1000	90	11.11	1.00	4.00
Jun-01	317	30	10.57	1000	70	10.00	1.00	4.00
Jul-01	285	48	5.85	3400	570	6.47	1.00	4.00
Aug-01	264	49	5.39	4000	740	6.50	1.00	4.00
Sep-01	420	66	6.18	2800	450	6.25	1.00	4.00



Delayed Days for Facility Reasons (Average Delay) (OP-6 - Internal Delay Data)								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Value 2 Set	Target Score
Oct-00	3287	167	5.08	4050	790	5.13	1.00	4.00
Nov-00	1965	111	17.70	4000	220	18.18	1.00	4.00
Dec-00	960	39	24.62	4000	160	25.00	1.00	4.00
Jan-01	2290	167	13.71	3700	260	14.23	1.00	4.00
Feb-01	1385	101	13.71	3570	250	14.28	1.00	4.00
Mar-01	1056	87	12.14	4000	330	12.25	1.00	4.00
Apr-01	842	87	9.56	3670	370	9.73	1.00	4.00
May-01	580	50	11.00	3000	270	11.11	1.00	4.00
Jun-01	368	29	12.69	2500	190	13.16	1.00	4.00
Jul-01	201	20	10.00	1500	150	10.00	1.00	4.00
Aug-01	337	39	8.64	2000	230	11.50	1.00	4.00
Sep-01	175	26	6.58	1000	150	15.00	1.00	4.00



Installation Completion Rate Through Q3-01 - Monthly Data									
Date	CLEC Num	CLEC Name	Q3-01 Rate	Q2-01 Rate	Q1-01 Rate	Q4-00 Rate	Q3-00 Rate	Q2-00 Rate	Q1-00 Rate
Oct-00	466	59	91.82%	91%	91%	91%	91%	91%	91%
Nov-00	387	469	93.27%	93%	93%	93%	93%	93%	93%
Dec-00	326	367	95.82%	95%	95%	95%	95%	95%	95%
Jan-01	656	785	94.70%	94%	94%	94%	94%	94%	94%
Feb-01	947	459	92.24%	92%	92%	92%	92%	92%	92%
Mar-01	499	56	98.92%	99%	99%	99%	99%	99%	99%
Apr-01	384	430	94.07%	94%	94%	94%	94%	94%	94%
May-01	385	43	98.89%	99%	99%	99%	99%	99%	99%
Jun-01	434	520	93.67%	93%	93%	93%	93%	93%	93%
Jul-01	460	477	97.25%	97%	97%	97%	97%	97%	97%
Aug-01	553	527	96.25%	96%	96%	96%	96%	96%	96%
Sep-01	796	777	97.61%	97%	97%	97%	97%	97%	97%

Installation Completion Rate Through Q2-01 - Monthly Data									
Date	CLEC Num	CLEC Name	Q2-01 Rate	Q1-01 Rate	Q4-00 Rate	Q3-00 Rate	Q2-00 Rate	Q1-00 Rate	Q4-99 Rate
Oct-00	4434	443	97.7%	97%	97%	97%	97%	97%	97%
Nov-00	3910	373	97.9%	97%	97%	97%	97%	97%	97%
Dec-00	1914	224	88.2%	88%	88%	88%	88%	88%	88%
Jan-01	4296	503	79.8%	79%	79%	79%	79%	79%	79%
Feb-01	2142	296	72.4%	72%	72%	72%	72%	72%	72%
Mar-01	2433	314	87.2%	87%	87%	87%	87%	87%	87%
Apr-01	1903	316	86.0%	86%	86%	86%	86%	86%	86%
May-01	1674	214	87.5%	87%	87%	87%	87%	87%	87%
Jun-01	1514	237	84.5%	84%	84%	84%	84%	84%	84%
Jul-01	1313	204	84.4%	84%	84%	84%	84%	84%	84%
Aug-01	1733	124	93.1%	93%	93%	93%	93%	93%	93%
Sep-01	444	56	87.8%	87%	87%	87%	87%	87%	87%

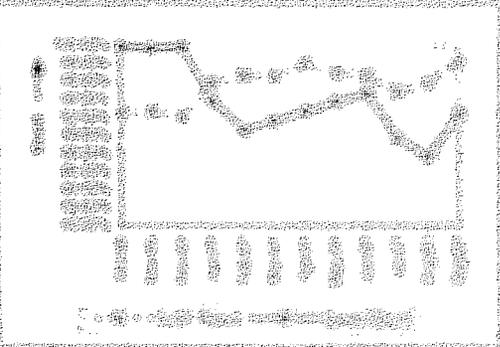
Deferred Start for Non-Construction Services - Monthly Data									
Date	CLEC Num	CLEC Name	Q3-01 Rate	Q2-01 Rate	Q1-01 Rate	Q4-00 Rate	Q3-00 Rate	Q2-00 Rate	Q1-00 Rate
Oct-00	823	4	99.51%	99%	99%	99%	99%	99%	99%
Nov-00	146	36	75.3%	75%	75%	75%	75%	75%	75%
Dec-00	294	31	89.5%	89%	89%	89%	89%	89%	89%
Jan-01	629	83	86.9%	86%	86%	86%	86%	86%	86%
Feb-01	462	76	83.5%	83%	83%	83%	83%	83%	83%
Mar-01	240	35	85.4%	85%	85%	85%	85%	85%	85%
Apr-01	312	45	85.6%	85%	85%	85%	85%	85%	85%
May-01	322	39	87.9%	87%	87%	87%	87%	87%	87%
Jun-01	28	5	82.1%	82%	82%	82%	82%	82%	82%
Jul-01	423	56	87.2%	87%	87%	87%	87%	87%	87%
Aug-01	171	26	84.8%	84%	84%	84%	84%	84%	84%
Sep-01	231	31	86.6%	86%	86%	86%	86%	86%	86%

Deferred Start for Non-Construction Services - Monthly Data									
Date	CLEC Num	CLEC Name	Q2-01 Rate	Q1-01 Rate	Q4-00 Rate	Q3-00 Rate	Q2-00 Rate	Q1-00 Rate	Q4-99 Rate
Oct-00	547	65	88.1%	88%	88%	88%	88%	88%	88%
Nov-00	542	37	93.2%	93%	93%	93%	93%	93%	93%
Dec-00	296	6	98.0%	98%	98%	98%	98%	98%	98%
Jan-01	864	45	94.8%	94%	94%	94%	94%	94%	94%
Feb-01	613	75	87.8%	87%	87%	87%	87%	87%	87%
Mar-01	443	57	86.9%	86%	86%	86%	86%	86%	86%
Apr-01	116	7	94.0%	94%	94%	94%	94%	94%	94%
May-01	44	1	97.7%	97%	97%	97%	97%	97%	97%
Jun-01	51	3	94.1%	94%	94%	94%	94%	94%	94%
Jul-01	53	4	92.5%	92%	92%	92%	92%	92%	92%
Aug-01	131	6	95.4%	95%	95%	95%	95%	95%	95%
Sep-01	82	5	93.9%	93%	93%	93%	93%	93%	93%

Checklist #1 - Understanding Loss Performance

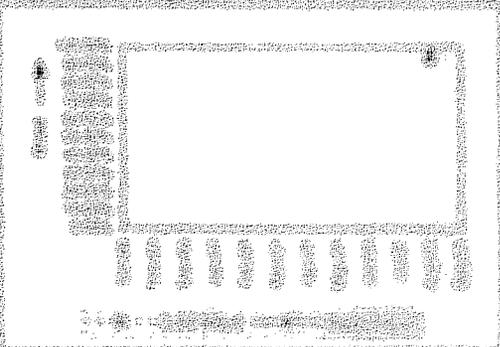
New Service Installation Quality (Percent of 2+ minute drop calls)

Date	CLEC Num	CLEC Desc	CLEC Area	Service Type	Service Area	Service Type	Service Area	Service Type	Service Area
Oct-00	2936	5174	92.5%	99%	99%	99%	99%	99%	99%
Nov-00	2404	2574	92.5%	99%	99%	99%	99%	99%	99%
Dec-00	1747	1893	92.5%	99%	99%	99%	99%	99%	99%
Jan-01	2722	2942	92.5%	99%	99%	99%	99%	99%	99%
Feb-01	3400	3530	96.3%	99%	99%	99%	99%	99%	99%
Mar-01	2972	3079	96.3%	99%	99%	99%	99%	99%	99%
Apr-01	3141	3254	98.2%	99%	99%	99%	99%	99%	99%
May-01	2696	2755	98.5%	99%	99%	99%	99%	99%	99%
Jun-01	1987	2050	96.6%	99%	99%	99%	99%	99%	99%
Jul-01	1639	1705	94.3%	99%	99%	99%	99%	99%	99%
Aug-01	1858	1919	96.8%	99%	99%	99%	99%	99%	99%
Sep-01	1949	2043	95.4%	99%	99%	99%	99%	99%	99%



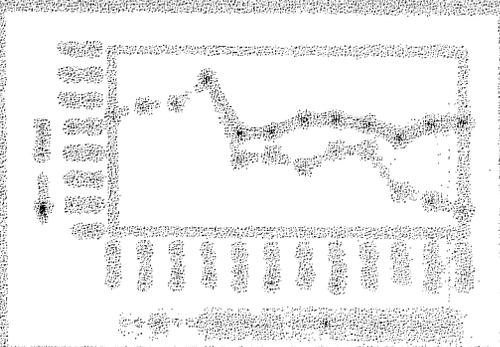
New Service Installation Quality (Percent of 2+ minute drop calls)

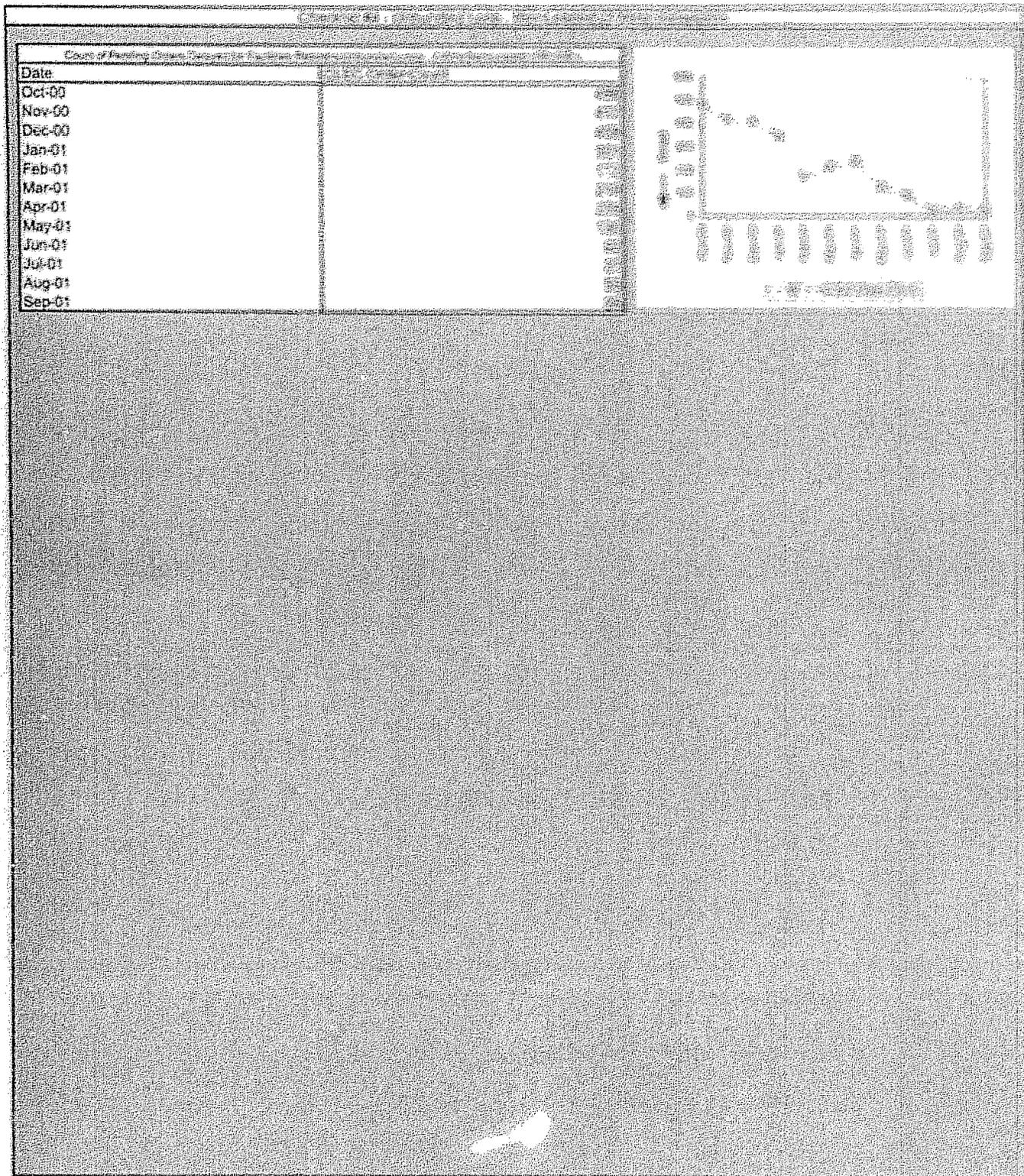
Date	CLEC Num	CLEC Desc	CLEC Area	Service Type	Service Area	Service Type	Service Area	Service Type	Service Area
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1894	1959	97.5%	99%	99%	99%	99%	99%	99%
Sep-01									



Interval to Repair (Percent of 2+ minute drop calls)

Date	CLEC Num	CLEC Desc	CLEC Area	Service Type	Service Area	Service Type	Service Area	Service Type	Service Area
Oct-00	62803	636	99.0%	99%	99%	99%	99%	99%	99%
Nov-00	56094	560	99.0%	99%	99%	99%	99%	99%	99%
Dec-00	55717	560	99.0%	99%	99%	99%	99%	99%	99%
Jan-01	54793	435	97.7%	99%	99%	99%	99%	99%	99%
Feb-01	10795	244	97.8%	99%	99%	99%	99%	99%	99%
Mar-01	16188	269	98.3%	99%	99%	99%	99%	99%	99%
Apr-01	14630	292	98.0%	99%	99%	99%	99%	99%	99%
May-01	10831	175	98.4%	99%	99%	99%	99%	99%	99%
Jun-01	7242	114	98.4%	99%	99%	99%	99%	99%	99%
Jul-01	4282	40	99.1%	99%	99%	99%	99%	99%	99%
Aug-01	1460	29	98.0%	99%	99%	99%	99%	99%	99%
Sep-01	1230	71	98.2%	99%	99%	99%	99%	99%	99%





CONTINUATION

[3.]

Qwest Performance Results (ROC 371 PD 4 Q)									
Qwest Performance Results (ROC 371 PD 4 Q)									
Date	CLFD								
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									

Qwest Performance Results (ROC 371 PD 4 Q)									
Date	CLFD								
Oct-00	50	50	50	50	50	50	50	50	50
Nov-00	61	61	61	61	61	61	61	61	61
Dec-00	62	62	62	62	62	62	62	62	62
Jan-01	71	71	71	71	71	71	71	71	71
Feb-01	53	53	53	53	53	53	53	53	53
Mar-01	61	61	61	61	61	61	61	61	61
Apr-01	58	58	58	58	58	58	58	58	58
May-01	74	74	74	74	74	74	74	74	74
Jun-01	64	64	64	64	64	64	64	64	64
Jul-01	66	66	66	66	66	66	66	66	66
Aug-01	58	58	58	58	58	58	58	58	58
Sep-01	47	47	47	47	47	47	47	47	47

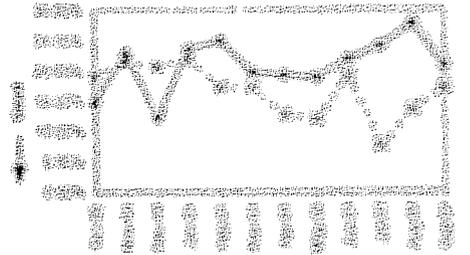
Qwest Performance Results (ROC 371 PD 4 Q)									
Date	CLFD								
Oct-00	61	61	61	61	61	61	61	61	61
Nov-00	61	61	61	61	61	61	61	61	61
Dec-00	61	61	61	61	61	61	61	61	61
Jan-01	65	65	65	65	65	65	65	65	65
Feb-01	54	54	54	54	54	54	54	54	54
Mar-01	63	63	63	63	63	63	63	63	63
Apr-01	63	63	63	63	63	63	63	63	63
May-01	70	70	70	70	70	70	70	70	70
Jun-01	64	64	64	64	64	64	64	64	64
Jul-01	65	65	65	65	65	65	65	65	65
Aug-01	59	59	59	59	59	59	59	59	59
Sep-01	47	47	47	47	47	47	47	47	47

Qwest Performance Results (ROC 371 PD 4 Q)									
Date	CLFD								
Oct-00	552,000	552,000	552,000	552,000	552,000	552,000	552,000	552,000	552,000
Nov-00	560,000	560,000	560,000	560,000	560,000	560,000	560,000	560,000	560,000
Dec-00	565,000	565,000	565,000	565,000	565,000	565,000	565,000	565,000	565,000
Jan-01	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000
Feb-01	566,000	566,000	566,000	566,000	566,000	566,000	566,000	566,000	566,000
Mar-01	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000
Apr-01	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000
May-01	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000
Jun-01	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000
Jul-01	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000
Aug-01	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000
Sep-01	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000	567,000

Checklist #4 - (Integrated Lines - Non-Service Provider)

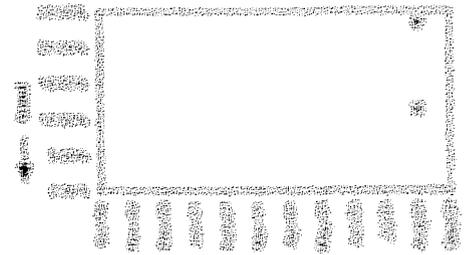
Repair Repeat Report Rate (Percent) (MAY 01 to Present) (Five Year)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Qwest % Diff	Qwest % Diff
Oct-00	18	54	19.15%	4	37	19.47%	0.32%	-0.32%
Nov-00	15	70	21.43%	8	36	22.22%	0.79%	-0.79%
Dec-00	14	68	20.59%	4	30	13.33%	-7.26%	6.26%
Jan-01	17	75	21.79%	32	271	23.25%	1.46%	-1.46%
Feb-01	10	58	17.24%	55	233	23.60%	6.36%	-6.36%
Mar-01	11	64	17.19%	44	224	19.64%	-2.55%	2.55%
Apr-01	8	63	12.70%	34	173	19.65%	6.95%	-6.95%
May-01	9	75	12.00%	38	203	18.72%	6.72%	-6.72%
Jun-01	13	69	18.84%	47	217	21.66%	2.82%	-2.82%
Jul-01	5	67	7.46%	61	221	27.60%	20.14%	-20.14%
Aug-01	8	59	13.56%	100	262	37.79%	24.23%	-24.23%
Sep-01	8	47	17.02%	62	211	29.38%	12.36%	-12.36%



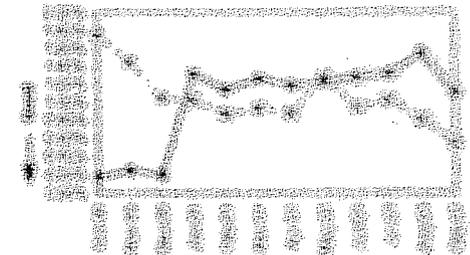
Repair Repeat Report Rate (Percent) (MAY 01 to Present) (Five Year)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Qwest % Diff	Qwest % Diff
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	4	35	11.43%	45	164	27.44%	16.01%	-16.01%
Sep-01								



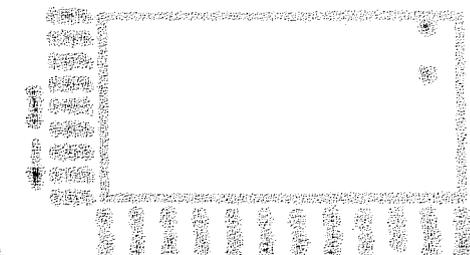
Trouble Rate (Percent) (MAY 01 to Present) (Five Year)

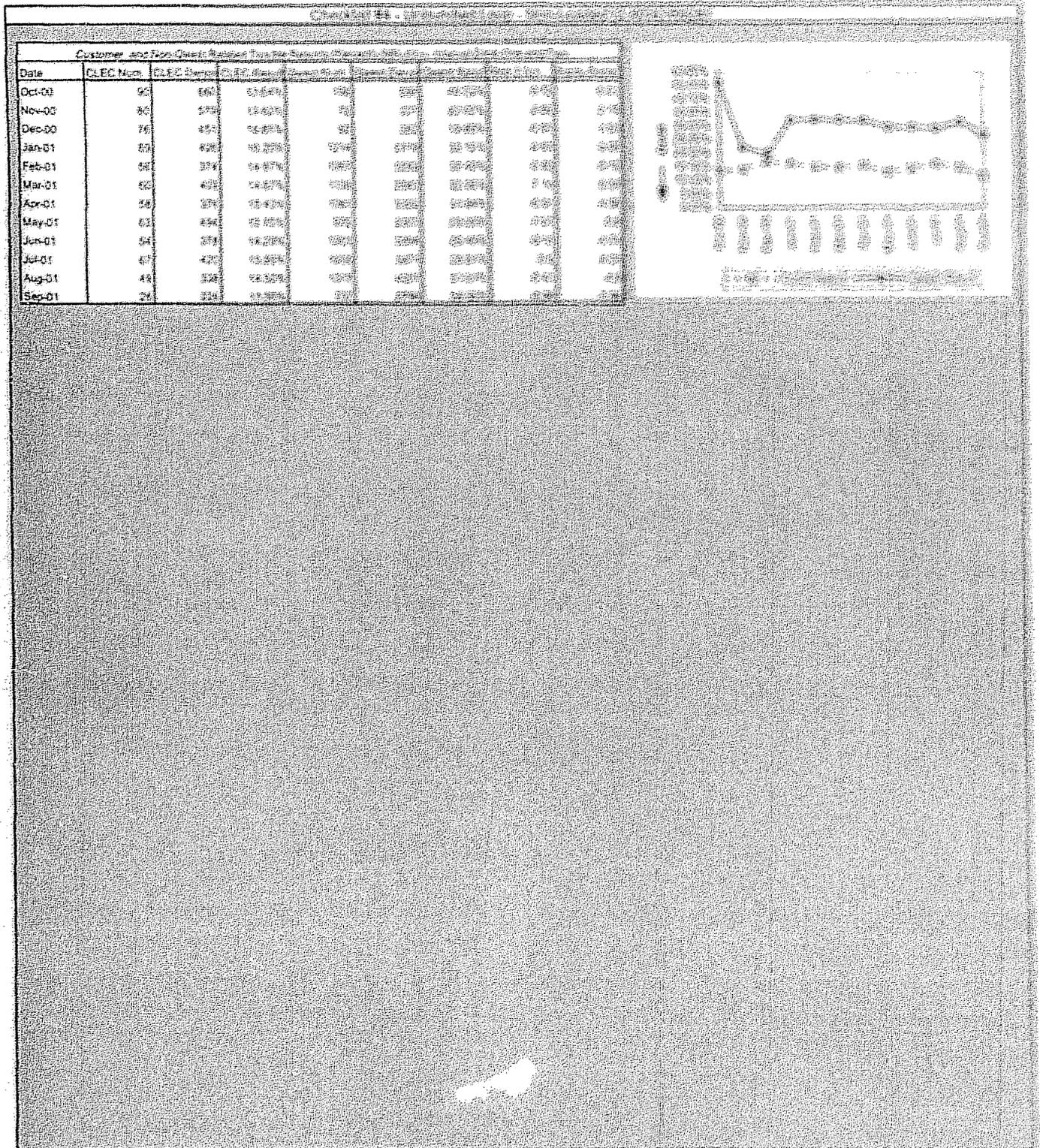
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Qwest % Diff	Qwest % Diff
Oct-00	570	32546	1.75%	675	10434	6.41%	4.66%	-4.66%
Nov-00	499	34503	1.45%	203	10320	1.97%	0.52%	-0.52%
Dec-00	375	35832	1.05%	291	10471	2.78%	1.73%	-1.73%
Jan-01	357	35024	1.02%	233	10015	2.33%	1.31%	-1.31%
Feb-01	318	36790	0.86%	233	10425	2.23%	1.37%	-1.37%
Mar-01	349	37549	0.93%	243	10324	2.35%	1.42%	-1.42%
Apr-01	318	36342	0.88%	231	10724	2.15%	1.27%	-1.27%
May-01	431	33682	1.28%	233	10020	2.32%	1.04%	-1.04%
Jun-01	324	34330	0.94%	233	10026	2.32%	1.38%	-1.38%
Jul-01	353	34619	1.02%	243	10720	2.26%	1.24%	-1.24%
Aug-01	269	35844	0.75%	233	10724	2.17%	1.42%	-1.42%
Sep-01	200	30277	0.66%	243	10020	2.43%	1.77%	-1.77%



Trouble Rate (Percent) (MAY 01 to Present) (Five Year)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Qwest % Diff	Qwest % Diff
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	154	25844	0.59%	143	10720	1.35%	0.76%	-0.76%
Sep-01								

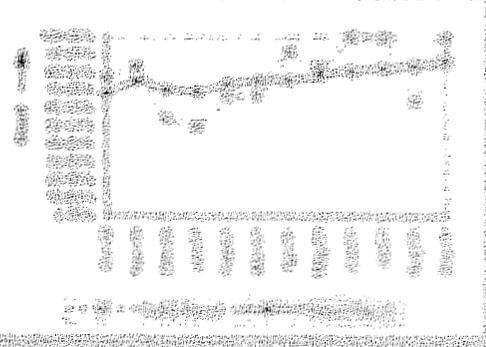




Checklist #1 - Installation Delay - Non-Serviceable

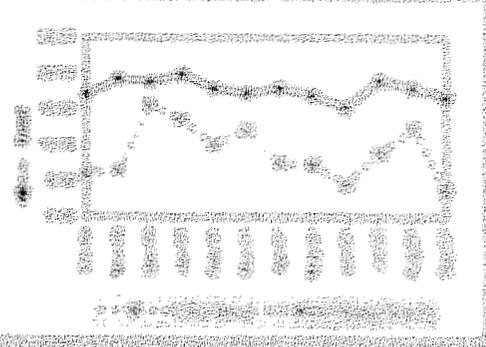
Installation Delay for Non-Serviceable - Non-Serviceable

Date	CLEC Num	CLEC Desc	CLEC Res	Alt Desc	Spec Res	Spec Desc	Spec Res	Spec Desc	Spec Res
Oct-00	24	31	77.4%	41.0%	30%	100%	47.0%	1.0%	0%
Nov-00	15	18	83.3%	37.5%	30%	100%	75.0%	0.0%	0%
Dec-00	6	11	54.5%	63.6%	100%	100%	72.7%	1.0%	0%
Jan-01	2	4	50.0%	75.0%	100%	100%	50.0%	0.0%	0%
Feb-01	12	18	66.7%	67.5%	100%	100%	66.7%	0.0%	0%
Mar-01	8	12	66.7%	67.5%	100%	100%	66.7%	0.0%	0%
Apr-01	11	12	91.7%	67.5%	100%	100%	75.0%	0.0%	0%
May-01	14	17	82.4%	67.5%	100%	100%	76.5%	0.0%	0%
Jun-01	12	12	100.0%	67.5%	100%	100%	75.0%	0.0%	0%
Jul-01	10	10	100.0%	67.5%	100%	100%	75.0%	0.0%	0%
Aug-01	9	14	64.3%	67.5%	100%	100%	64.3%	0.0%	0%
Sep-01	8	8	100.0%	67.5%	100%	100%	75.0%	0.0%	0%



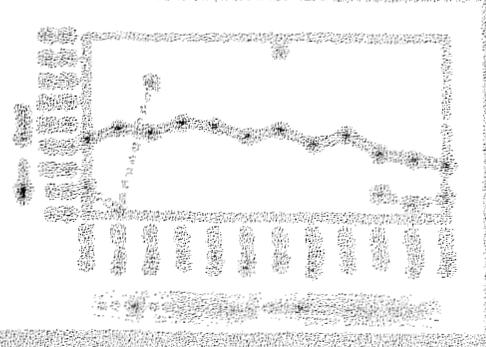
Installation Delay for Serviceable - Non-Serviceable

Date	CLEC Num	CLEC Desc	CLEC Res	Alt Desc	Spec Res	Spec Desc	Spec Res	Spec Desc	Spec Res
Oct-00	139	23	16.6%	0.0%	100%	100%	10.0%	0.0%	0%
Nov-00	99	53	53.5%	0.0%	100%	100%	10.0%	0.0%	0%
Dec-00	79	8	10.1%	0.0%	100%	100%	10.0%	0.0%	0%
Jan-01	41	3	7.3%	0.0%	100%	100%	10.0%	0.0%	0%
Feb-01	163	16	9.8%	0.0%	100%	100%	10.0%	0.0%	0%
Mar-01	111	9	8.1%	0.0%	100%	100%	10.0%	0.0%	0%
Apr-01	51	12	23.5%	0.0%	100%	100%	10.0%	0.0%	0%
May-01	103	14	13.6%	0.0%	100%	100%	10.0%	0.0%	0%
Jun-01	46	10	21.7%	0.0%	100%	100%	10.0%	0.0%	0%
Jul-01	117	13	11.1%	0.0%	100%	100%	10.0%	0.0%	0%
Aug-01	158	13	8.2%	0.0%	100%	100%	10.0%	0.0%	0%
Sep-01	11	2	18.2%	0.0%	100%	100%	10.0%	0.0%	0%



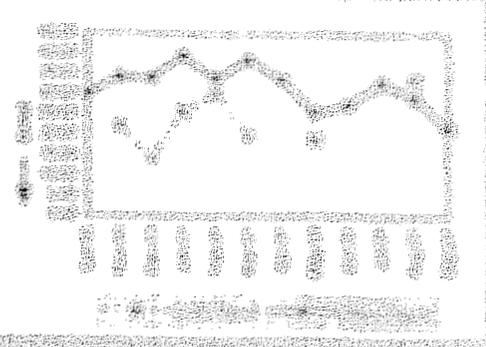
Delayed Days for Non-Serviceable - Non-Serviceable

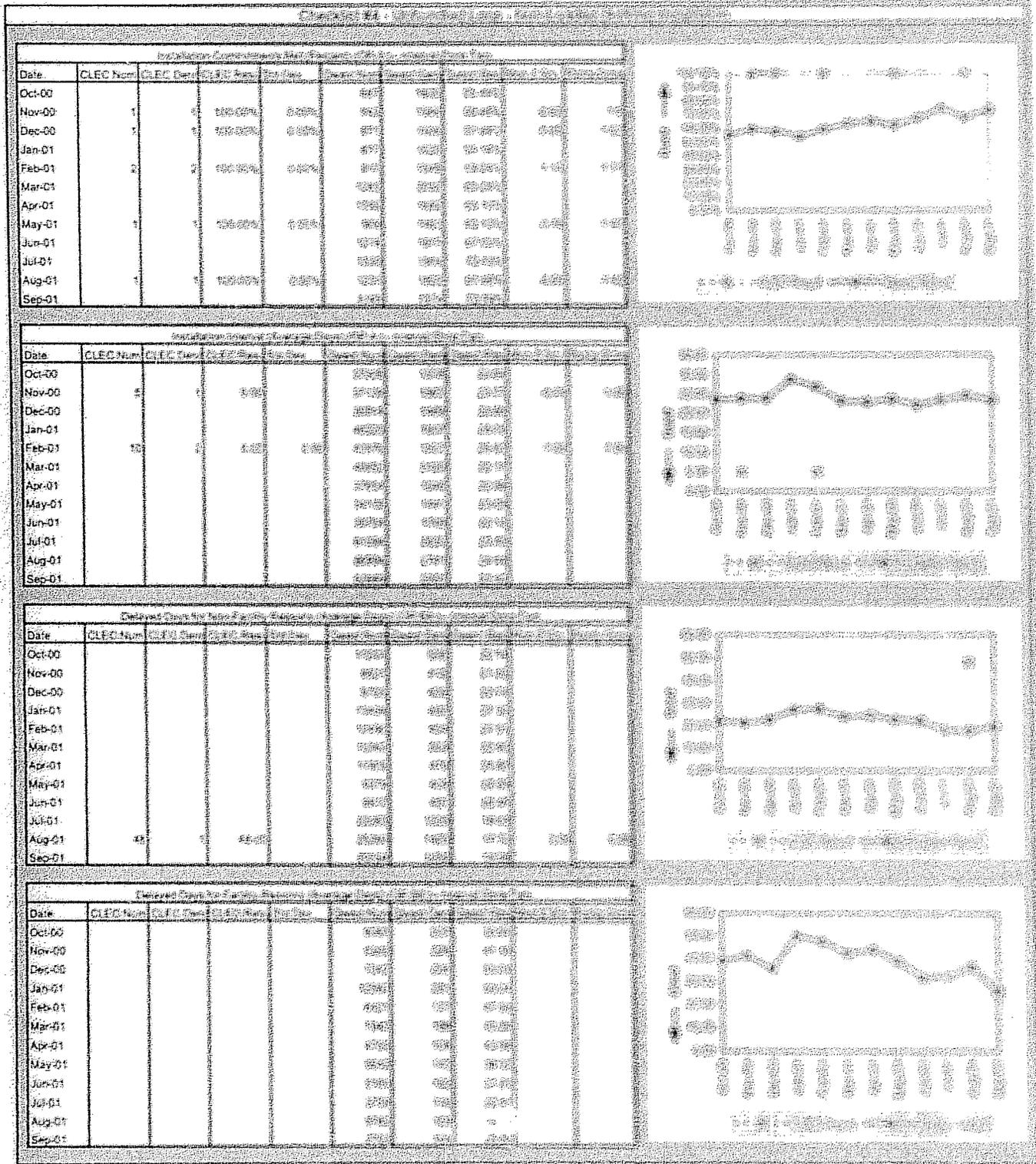
Date	CLEC Num	CLEC Desc	CLEC Res	Alt Desc	Spec Res	Spec Desc	Spec Res	Spec Desc	Spec Res
Oct-00	43	3	7.0%	0.0%	100%	100%	10.0%	0.0%	0%
Nov-00	3	1	33.3%	0.0%	100%	100%	10.0%	0.0%	0%
Dec-00	36	1	2.8%	0.0%	100%	100%	10.0%	0.0%	0%
Jan-01									
Feb-01									
Mar-01									
Apr-01	37	1	2.7%	0.0%	100%	100%	10.0%	0.0%	0%
May-01									
Jun-01									
Jul-01	44	4	9.1%	0.0%	100%	100%	10.0%	0.0%	0%
Aug-01	23	2	8.7%	0.0%	100%	100%	10.0%	0.0%	0%
Sep-01	12	1	8.3%	0.0%	100%	100%	10.0%	0.0%	0%



Delayed Days for Serviceable - Non-Serviceable

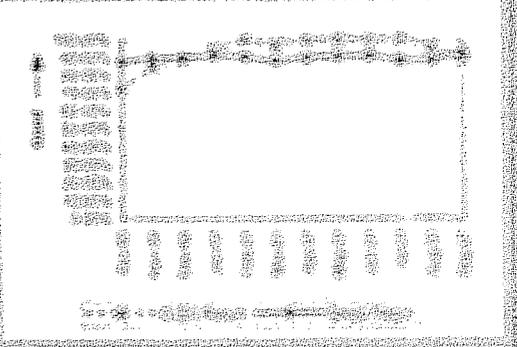
Date	CLEC Num	CLEC Desc	CLEC Res	Alt Desc	Spec Res	Spec Desc	Spec Res	Spec Desc	Spec Res
Oct-00	44	2	4.5%	0.0%	100%	100%	10.0%	0.0%	0%
Nov-00	54	4	7.4%	0.0%	100%	100%	10.0%	0.0%	0%
Dec-00	51	2	3.9%	0.0%	100%	100%	10.0%	0.0%	0%
Jan-01	182	4	2.2%	0.0%	100%	100%	10.0%	0.0%	0%
Feb-01	72	4	5.6%	0.0%	100%	100%	10.0%	0.0%	0%
Mar-01									
Apr-01									
May-01	57	3	5.3%	0.0%	100%	100%	10.0%	0.0%	0%
Jun-01									
Jul-01									
Aug-01	101	2	2.0%	0.0%	100%	100%	10.0%	0.0%	0%
Sep-01									



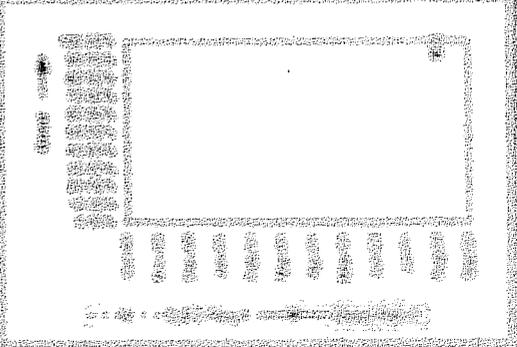


Checklist #4 - Unnumbered Lines - New Service Installation Quality

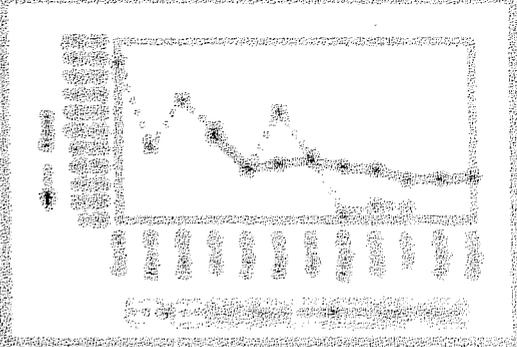
New Service Installation Quality (Percent) (ROC 271 - Unnumbered Lines - New Service Installation Quality)										
Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Qwest Num	Qwest Desc	Qwest Resd	Qwest Std Dev	Qwest Num	Qwest Desc
Oct-00	24	33	72.73%	11.54%	6024	7000	87.50%	1.00	2.00	0.00
Nov-00	27	32	84.38%	36.31%	7039	8000	87.75%	1.00	0.00	0.00
Dec-00	16	18	88.89%	31.43%	8054	7000	90.00%	1.00	0.00	0.00
Jan-01	15	16	93.75%	24.21%	9070	7000	92.86%	0.00	0.00	0.00
Feb-01	24	24	100.00%	0.00%	10085	7000	93.57%	1.00	0.00	0.00
Mar-01	27	28	96.43%	18.56%	10999	7000	95.71%	0.00	0.00	0.00
Apr-01	24	24	100.00%	0.00%	11914	8000	96.25%	0.00	0.00	0.00
May-01	26	26	100.00%	0.00%	12829	8000	96.25%	0.00	0.00	0.00
Jun-01	23	23	100.00%	0.00%	13744	8000	96.25%	0.00	0.00	0.00
Jul-01	17	17	100.00%	0.00%	14659	7000	96.25%	0.00	0.00	0.00
Aug-01	19	20	95.00%	21.79%	15574	8000	96.25%	0.00	0.00	0.00
Sep-01	15	17	88.24%	37.22%	16489	7000	96.43%	0.00	0.00	0.00

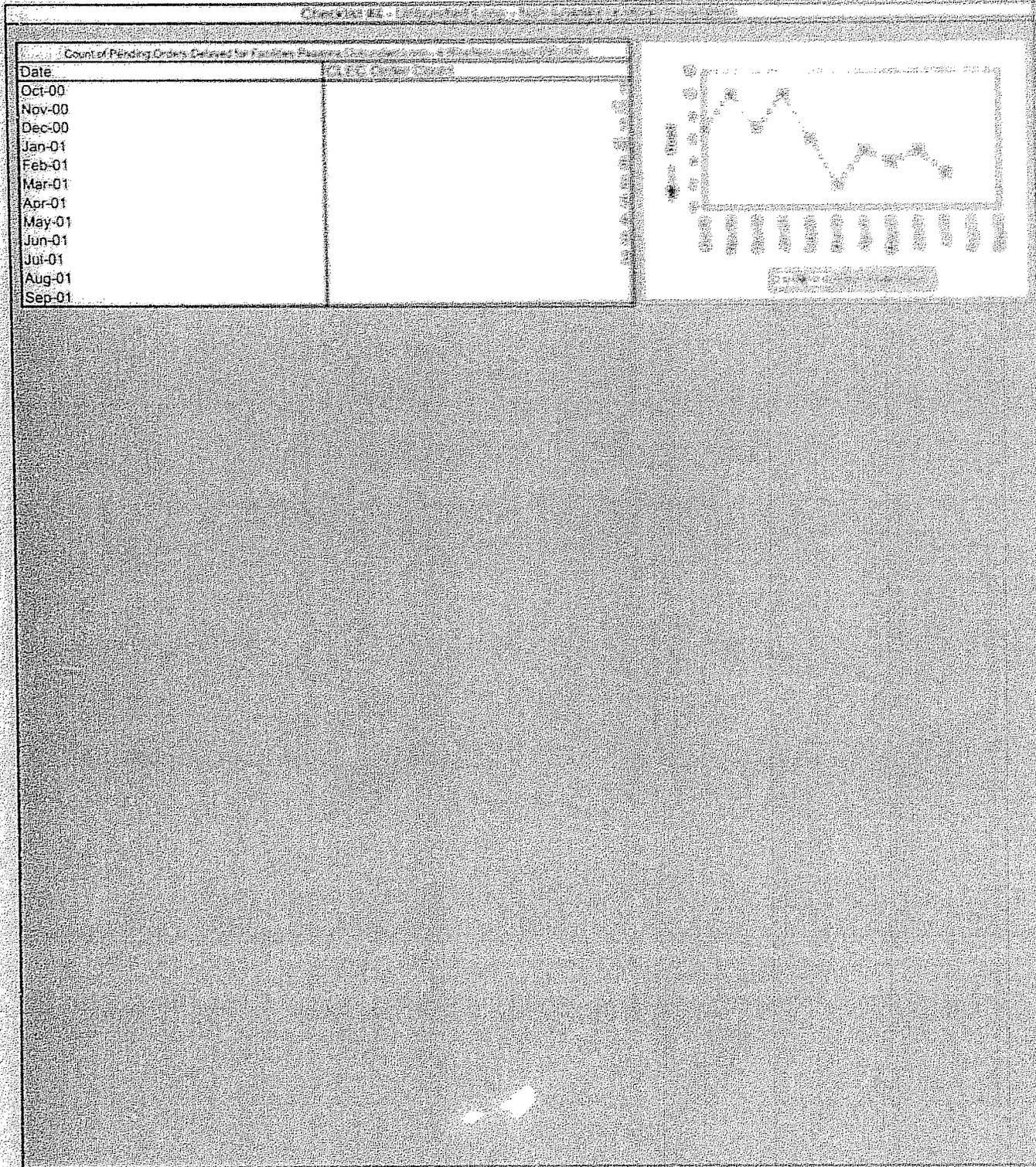


New Service Installation Quality (Percent) (ROC 271 - Unnumbered Lines - New Service Installation Quality)										
Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Qwest Num	Qwest Desc	Qwest Resd	Qwest Std Dev	Qwest Num	Qwest Desc
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01	20	20	100.00%	0.00%	2054	7000	98.50%	0.00	0.00	0.00
Sep-01										



Interval for Pending Orders - Derived From Data Base - Average - ROC 271										
Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Qwest Num	Qwest Desc	Qwest Resd	Qwest Std Dev	Qwest Num	Qwest Desc
Oct-00	2640	15	176.00	110.96						
Nov-00	1075	12	89.58	81.83						
Dec-00	1213	9	134.78	78.78						
Jan-01	1339	13	103.00	81.01	20750	2000	92.50%	0.00	0.00	0.00
Feb-01	458	8	57.25	124.25	13243	2000	92.50%	0.00	0.00	0.00
Mar-01	486	4	121.50	142.25	14374	2000	92.50%	0.00	0.00	0.00
Apr-01	435	6	72.50	139.34	15505	2000	92.50%	0.00	0.00	0.00
May-01	29	4	7.25	6.00	16636	2000	92.50%	0.00	0.00	0.00
Jun-01	96	6	16.33	12.66	17767	2000	92.50%	0.00	0.00	0.00
Jul-01	78	5	15.60	12.60	18898	2000	92.50%	0.00	0.00	0.00
Aug-01					20029	2000	92.50%	0.00	0.00	0.00
Sep-01					21160	2000	92.50%	0.00	0.00	0.00





All Tickets Cleared within 8 Hours (Percent of Total Tickets) - Overall Data									
Date	CLEC Num	CLEC Den	CLEC Stat	Est. Pass	Actual Pass	Actual Fail	Actual Pass %	Actual Fail %	Actual Pass Count
Oct-00	7	13	53.45%	43.85%	43.85%	0.00%	43.85%	56.15%	4385
Nov-00	4	10	42.50%	48.89%	48.89%	0.00%	48.89%	51.11%	4889
Dec-00	7	7	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0
Jan-01	3	6	50.00%	50.00%	50.00%	0.00%	50.00%	50.00%	5000
Feb-01	2	2	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0
Mar-01	4	5	80.00%	40.00%	40.00%	0.00%	40.00%	60.00%	4000
Apr-01	2	2	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0
May-01	2	2	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0
Jun-01	7	8	77.50%	41.25%	41.25%	0.00%	41.25%	58.75%	4125
Jul-01	2	2	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0
Aug-01	8	10	80.00%	40.00%	40.00%	0.00%	40.00%	60.00%	4000
Sep-01	5	5	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0

Hours Taken to Resolve Tickets (Percent of Total Tickets) - Overall Data									
Date	CLEC Num	CLEC Den	CLEC Stat	Est. Pass	Actual Pass	Actual Fail	Actual Pass %	Actual Fail %	Actual Pass Count
Oct-00	115.17	13	8.85%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Nov-00	88.16	10	8.82%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Dec-00	14.31	7	2.04%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Jan-01	50.29	6	8.38%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Feb-01	1.58	2	0.79%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Mar-01	8.23	5	1.65%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Apr-01	3.20	2	1.60%	0.00%	0.00%	0.00%	0.00%	100.00%	0
May-01	3.00	2	1.50%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Jun-01	18.17	8	2.27%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Jul-01	4.03	2	2.02%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Aug-01	20.55	10	2.06%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Sep-01	21.50	8	2.69%	0.00%	0.00%	0.00%	0.00%	100.00%	0

Hours Spent on Tickets (Percent of Total Tickets) - Overall Data									
Date	CLEC Num	CLEC Den	CLEC Stat	Est. Pass	Actual Pass	Actual Fail	Actual Pass %	Actual Fail %	Actual Pass Count
Oct-00	1	10	10.00%	20.00%	20.00%	0.00%	20.00%	80.00%	2000
Nov-00	2	10	20.00%	40.00%	40.00%	0.00%	40.00%	60.00%	4000
Dec-00	2	7	28.57%	48.57%	48.57%	0.00%	48.57%	51.43%	4857
Jan-01	1	6	16.67%	33.33%	33.33%	0.00%	33.33%	66.67%	3333
Feb-01	0	6	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Mar-01	0	5	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Apr-01	0	2	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0
May-01	0	2	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Jun-01	0	8	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0
Jul-01	1	2	50.00%	50.00%	50.00%	0.00%	50.00%	50.00%	5000
Aug-01	1	10	10.00%	20.00%	20.00%	0.00%	20.00%	80.00%	2000
Sep-01	4	8	50.00%	50.00%	50.00%	0.00%	50.00%	50.00%	5000

Hours Spent on Tickets (Percent of Total Tickets) - Overall Data									
Date	CLEC Num	CLEC Den	CLEC Stat	Est. Pass	Actual Pass	Actual Fail	Actual Pass %	Actual Fail %	Actual Pass Count
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	2	50.00%	50.00%	50.00%	0.00%	50.00%	50.00%	5000
Sep-01									

All Time Line Performance & Return (Financial) Data - All Time Line Data										
Date	CLEC Num	CLEC Name	Q1-00	Q2-00	Q3-00	Q4-00	Q1-01	Q2-01	Q3-01	Q4-01
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										

All Time Line Performance & Return (Financial) Data - All Time Line Data										
Date	CLEC Num	CLEC Name	Q1-00	Q2-00	Q3-00	Q4-00	Q1-01	Q2-01	Q3-01	Q4-01
Oct-00										
Nov-00	0.24									
Dec-00										
Jan-01	0.32									
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										

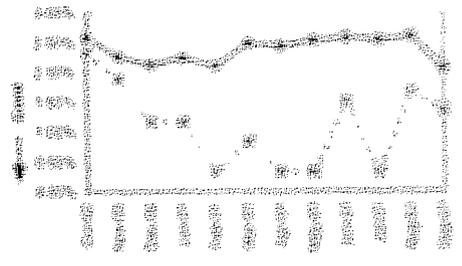
All Time Line Performance & Return (Financial) Data - All Time Line Data										
Date	CLEC Num	CLEC Name	Q1-00	Q2-00	Q3-00	Q4-00	Q1-01	Q2-01	Q3-01	Q4-01
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										

All Time Line Performance & Return (Financial) Data - All Time Line Data										
Date	CLEC Num	CLEC Name	Q1-00	Q2-00	Q3-00	Q4-00	Q1-01	Q2-01	Q3-01	Q4-01
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										

Checklist #4 - Unbundled Local - Service Level 11 - Final Report

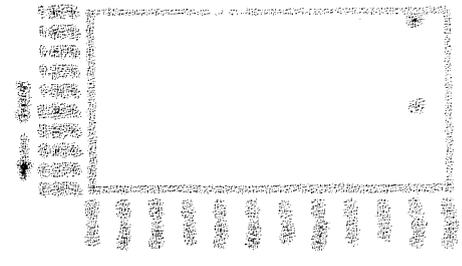
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Desc	Qwest Resl	Std Dev	Qwest Dev
Oct-00	13	558	2.34%	15.11%	7754	276476	2.80%	4.3%	-1.2%
Nov-00	11	552	1.89%	13.62%	6403	263758	2.24%	4.3%	1.3%
Dec-00	7	595	1.18%	10.78%	6123	248421	2.13%	4.4%	1.4%
Jan-01	7	597	1.17%	10.76%	6544	246240	2.32%	4.4%	0.5%
Feb-01	2	593	0.34%	5.80%	6233	246240	2.42%	4.3%	0.5%
Mar-01	5	594	0.84%	9.14%	7457	257476	2.48%	4.3%	0.5%
Apr-01	2	595	0.34%	5.79%	7358	246240	2.43%	4.3%	0.5%
May-01	2	606	0.33%	5.74%	7728	266458	2.52%	4.4%	0.5%
Jun-01	9	595	1.51%	12.21%	7829	266240	2.57%	4.3%	-1.2%
Jul-01	2	597	0.34%	5.75%	7881	246240	2.44%	4.4%	0.5%
Aug-01	10	594	1.68%	12.87%	8125	246240	2.40%	4.4%	0.5%
Sep-01	8	593	1.35%	11.54%	8433	246240	2.35%	4.4%	0.5%



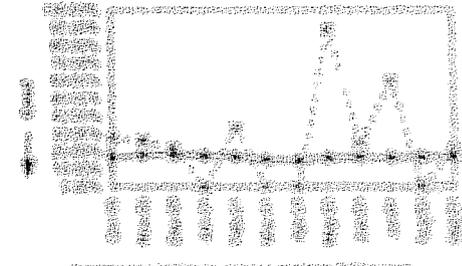
Trouble Rate (Percent) (MR-8)*1 - Interval Zone One and Two

Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Desc	Qwest Resl	Std Dev	Qwest Dev
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	594	0.84%	9.14%	5019	246240	2.00%	4.3%	0.5%
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-8)*1 - Interval Zone One and Two

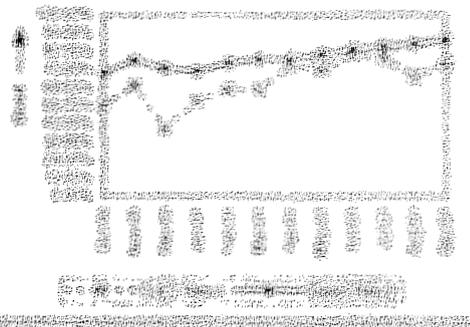
Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Desc	Qwest Resl	Std Dev	Qwest Dev
Oct-00	5	18	27.78%	44.21%	1436	6592	18.50%	4.3%	0.5%
Nov-00	4	15	28.57%	44.32%	1356	7599	17.90%	4.3%	0.5%
Dec-00	3	9	22.22%	41.57%	1545	7499	17.20%	4.3%	0.5%
Jan-01	0	7	0.00%	0.00%	1402	7499	17.60%	4.3%	0.5%
Feb-01	1	3	33.33%	47.14%	1287	7599	17.40%	4.3%	0.5%
Mar-01	0	5	0.00%	0.00%	1374	7599	17.40%	4.3%	0.5%
Apr-01	0	2	0.00%	0.00%	1289	7599	17.40%	4.3%	0.5%
May-01	17	19	89.47%	35.69%	1323	7599	17.40%	4.3%	0.5%
Jun-01	3	12	25.00%	43.33%	1424	7599	17.40%	4.3%	0.5%
Jul-01	3	5	60.00%	48.99%	1561	8402	18.40%	4.3%	0.5%
Aug-01	0	10	0.00%	0.00%	1631	9361	18.30%	4.3%	0.5%
Sep-01	2	10	20.00%	49.00%	1314	7331	18.20%	4.3%	0.5%



Checklist #4 - Installation Error - ROC 271 Performance Results

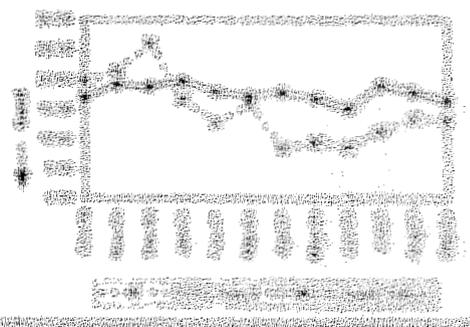
Installation Commitments Met (Percent) (ROC 271 by Calendar Time Slice)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Percent Met				
Oct-00	28	56	50.00%	00.00%	2771	3640	67.61%	67.61%	67.61%
Nov-00	32	52	61.54%	48.65%	2810	3650	76.99%	76.99%	76.99%
Dec-00	19	51	37.25%	48.33%	2900	3670	79.02%	79.02%	79.02%
Jan-01	41	78	52.56%	49.93%	2790	3680	69.84%	69.84%	69.84%
Feb-01	83	140	59.29%	45.18%	2730	3690	73.99%	73.99%	73.99%
Mar-01	101	171	59.06%	49.17%	2760	3700	74.62%	74.62%	74.62%
Apr-01	96	133	72.18%	44.83%	2770	3710	74.69%	74.69%	74.69%
May-01	91	129	70.54%	45.59%	2774	3720	74.57%	74.57%	74.57%
Jun-01	91	115	79.13%	43.65%	2837	3730	76.06%	76.06%	76.06%
Jul-01	92	120	76.67%	47.30%	2823	3740	75.48%	75.48%	75.48%
Aug-01	102	154	66.23%	47.29%	2860	3750	76.27%	76.27%	76.27%
Sep-01	88	120	73.33%	44.22%	2860	3760	76.06%	76.06%	76.06%



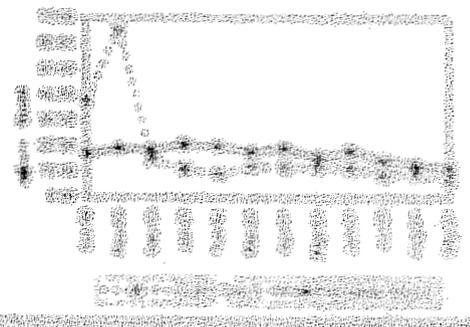
Installation Interval (Average Days) (ROC 271 by Calendar Time Slice)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Percent Met				
Oct-00	919	46	19.98	25.92	67684	67684	67.61%	67.61%	67.61%
Nov-00	908	42	21.62	32.34	68804	68804	76.99%	76.99%	76.99%
Dec-00	1130	43	26.28	38.43	67484	67484	79.02%	79.02%	79.02%
Jan-01	1009	60	16.82	23.17	67480	67480	69.84%	69.84%	69.84%
Feb-01	1409	109	12.93	14.33	68405	68405	73.99%	73.99%	73.99%
Mar-01	1996	124	16.10	21.35	65624	65624	74.62%	74.62%	74.62%
Apr-01	953	110	8.66	6.93	68430	68430	74.69%	74.69%	74.69%
May-01	886	102	9.67	9.26	68628	68628	74.57%	74.57%	74.57%
Jun-01	803	91	8.80	10.21	68643	68643	76.06%	76.06%	76.06%
Jul-01	2666	231	11.55	10.66	67233	67233	75.48%	75.48%	75.48%
Aug-01	3357	244	13.76	11.82	67405	67405	76.27%	76.27%	76.27%
Sep-01	2749	205	13.41	9.63	76024	76024	76.06%	76.06%	76.06%



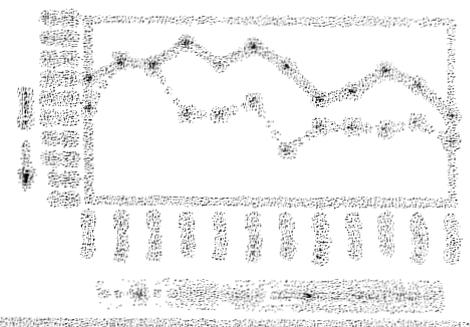
Delayed Days for Non-Facility Reasons (Average Days) (ROC 271 by Calendar Time Slice)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Percent Met				
Oct-00	342	9	35.00	49.53	11853	11853	67.61%	67.61%	67.61%
Nov-00	261	4	65.23	68.33	12628	12628	76.99%	76.99%	76.99%
Dec-00	30	2	15.00	2.92	12694	12694	79.02%	79.02%	79.02%
Jan-01	78	7	11.14	10.24	12692	12692	69.84%	69.84%	69.84%
Feb-01	142	15	9.42	8.34	12485	12485	73.99%	73.99%	73.99%
Mar-01	211	17	12.41	17.63	12724	12724	74.62%	74.62%	74.62%
Apr-01	130	11	11.82	9.32	12374	12374	74.69%	74.69%	74.69%
May-01	37	3	12.33	8.74	12634	12634	74.57%	74.57%	74.57%
Jun-01	58	5	11.00	11.08	12368	12368	76.06%	76.06%	76.06%
Jul-01	1614	182	8.87	11.33	12420	12420	75.48%	75.48%	75.48%
Aug-01	1487	158	9.41	11.25	12524	12524	76.27%	76.27%	76.27%
Sep-01	972	130	7.20	8.53	12624	12624	76.06%	76.06%	76.06%



Delayed Days for Facility Reasons (Average Days) (ROC 271 by Calendar Time Slice)

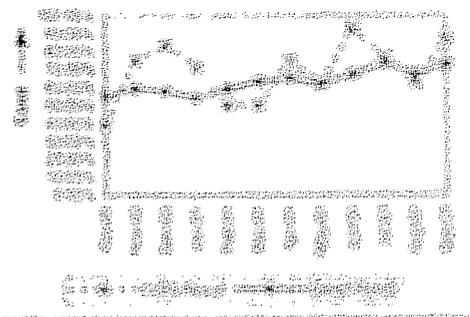
Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Percent Met				
Oct-00	436	10	32.91	22.93	11812	11812	67.61%	67.61%	67.61%
Nov-00	563	16	35.16	23.25	12154	12154	76.99%	76.99%	76.99%
Dec-00	985	30	32.83	24.86	12094	12094	79.02%	79.02%	79.02%
Jan-01	644	30	21.47	24.35	12638	12638	69.84%	69.84%	69.84%
Feb-01	895	42	21.31	29.58	12622	12622	73.99%	73.99%	73.99%
Mar-01	1311	53	24.74	26.23	12664	12664	74.62%	74.62%	74.62%
Apr-01	332	26	12.77	9.68	12371	12371	74.69%	74.69%	74.69%
May-01	658	35	18.80	17.62	12273	12273	74.57%	74.57%	74.57%
Jun-01	355	19	18.58	14.91	12361	12361	76.06%	76.06%	76.06%
Jul-01	454	25	18.10	16.62	12664	12664	75.48%	75.48%	75.48%
Aug-01	939	47	19.98	13.34	12624	12624	76.27%	76.27%	76.27%
Sep-01	395	20	15.23	11.42	12613	12613	76.06%	76.06%	76.06%



Checklist #4 - Unbundled Local - Qwest Coverage

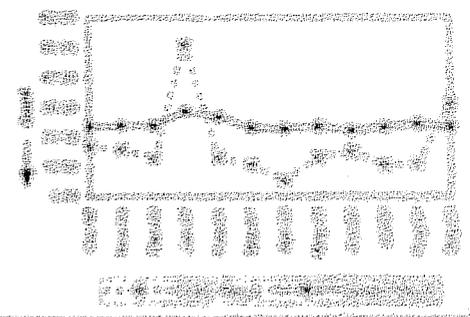
Installation Commitments Met (Percent) (OP-3) - Interval Data View

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Met % Den	Met % Num
Oct-00	4	10	40.00%	48.89%	567	1400	55.44%	4.00%	40.00%
Nov-00	6	8	75.00%	43.30%	543	1344	59.08%	4.00%	40.00%
Dec-00	5	6	83.33%	37.27%	871	1000	87.10%	4.00%	40.00%
Jan-01	5	7	71.43%	45.18%	877	1200	73.08%	4.00%	40.00%
Feb-01	5	10	50.00%	50.00%	917	1848	49.62%	4.00%	40.00%
Mar-01	3	6	50.00%	50.00%	1285	2532	50.75%	4.00%	40.00%
Apr-01	9	12	75.00%	43.30%	1055	1400	75.36%	4.00%	40.00%
May-01	10	16	62.50%	48.41%	908	1463	62.05%	4.00%	40.00%
Jun-01	12	13	92.31%	26.65%	7218	7800	92.54%	4.00%	40.00%
Jul-01	13	17	76.47%	42.42%	1330	1734	76.70%	4.00%	40.00%
Aug-01	12	19	63.16%	48.24%	1231	1937	63.56%	4.00%	40.00%
Sep-01	13	15	86.67%	33.59%	1148	1314	87.37%	4.00%	40.00%



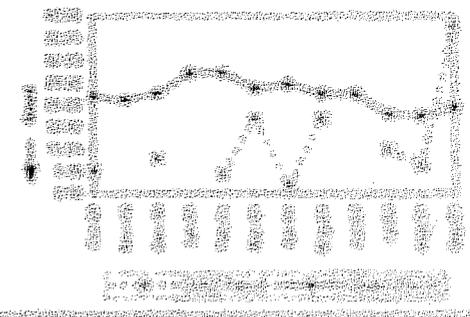
Installation Interval (Average Days) (OP-4) - Interval Data View

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Avg # Den	Avg # Num
Oct-00	120	7	17.14	11.04	37306	1574	23.70%	4.00%	40.00%
Nov-00	112	7	16.00	19.31	37129	1960	23.53%	4.00%	40.00%
Dec-00	39	3	13.00	6.00	34514	1450	23.79%	4.00%	40.00%
Jan-01	154	3	51.33	37.52	46222	1600	28.90%	4.00%	40.00%
Feb-01	80	6	13.33	9.40	40930	1600	25.58%	4.00%	40.00%
Mar-01	43	4	10.75	8.02	46630	1900	24.54%	4.00%	40.00%
Apr-01	45	8	5.62	1.41	31634	1600	19.77%	4.00%	40.00%
May-01	94	7	13.43	8.10	34135	1600	21.33%	4.00%	40.00%
Jun-01	61	4	15.25	19.84	39754	1700	23.38%	4.00%	40.00%
Jul-01	245	23	10.65	13.90	61354	2600	23.60%	4.00%	40.00%
Aug-01	192	17	11.29	10.91	66294	2700	24.55%	4.00%	40.00%
Sep-01	843	27	31.22	45.82	52663	2200	23.94%	4.00%	40.00%



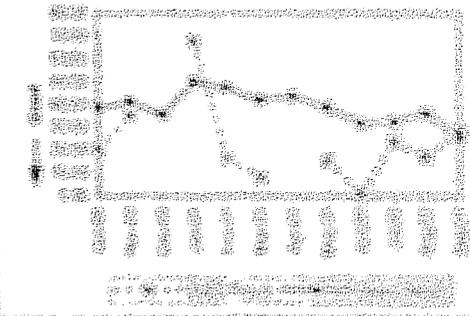
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Interval Data View

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Avg # Den	Avg # Num
Oct-00	21	4	5.25	5.32	11201	504	12.50%	4.00%	40.00%
Nov-00					8821	400	22.05%	4.00%	40.00%
Dec-00	8	1	8.00		9788	400	24.47%	4.00%	40.00%
Jan-01					13434	400	33.59%	4.00%	40.00%
Feb-01	9	2	4.50	4.95	12490	400	31.23%	4.00%	40.00%
Mar-01	17	1	17.00		13382	500	26.76%	4.00%	40.00%
Apr-01	6	3	2.00	1.00	11975	400	29.84%	4.00%	40.00%
May-01	34	2	17.00	5.66	6279	400	15.69%	4.00%	40.00%
Jun-01					9612	400	24.03%	4.00%	40.00%
Jul-01	231	23	10.04	11.34	22883	1900	12.09%	4.00%	40.00%
Aug-01	77	12	6.42	6.66	26266	1400	18.76%	4.00%	40.00%
Sep-01	753	20	37.65	50.62	22534	1600	14.08%	4.00%	40.00%



Delayed Days for Facility Reasons (Average Days) (OP-6) - Interval Data View

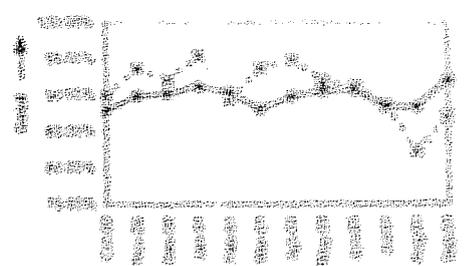
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Avg # Den	Avg # Num
Oct-00	41	2	20.50	12.00	8087	200	20.43%	4.00%	40.00%
Nov-00	71	2	35.50	19.06	8392	200	21.91%	4.00%	40.00%
Dec-00					1541	200	7.71%	4.00%	40.00%
Jan-01	136	2	68.00	0.00	62560	200	31.28%	4.00%	40.00%
Feb-01	50	3	16.67	5.51	4401	100	44.01%	4.00%	40.00%
Mar-01	16	2	8.00	2.83	2400	100	24.00%	4.00%	40.00%
Apr-01					4000	100	40.00%	4.00%	40.00%
May-01	62	4	15.50	12.67	3643	100	36.43%	4.00%	40.00%
Jun-01	1	1	1.00		200	100	20.00%	4.00%	40.00%
Jul-01	95	4	23.75	25.43	9259	100	92.59%	4.00%	40.00%
Aug-01	121	7	17.29	13.95	5782	100	57.82%	4.00%	40.00%
Sep-01	57	2	28.50	27.58	2703	100	27.03%	4.00%	40.00%



Checklist #4 - Unbundled Loop - DS1 Unavailable

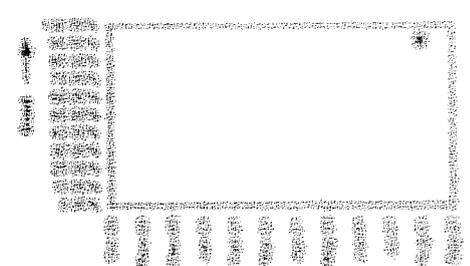
New Service Installation Quality (Percent) (CP-5) Interval: Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z-Score	Percent
Oct-00	125	139	89.93%	30.10%	6574	7600	87.78%	-0.71	7.44
Nov-00	132	141	93.62%	24.44%	7357	8190	88.77%	-1.88	1.87
Dec-00	115	125	92.00%	27.13%	6994	7701	90.12%	-0.71	1.40
Jan-01	163	171	95.32%	21.12%	8531	9286	91.04%	-1.00	2.19
Feb-01	233	251	89.27%	30.85%	6360	7045	90.18%	0.47	4.73
Mar-01	293	313	93.61%	24.45%	6857	7635	87.99%	-1.11	2.81
Apr-01	290	306	94.77%	22.26%	7412	8258	89.74%	-0.85	2.19
May-01	278	303	91.75%	27.51%	6961	7928	87.85%	-0.71	1.44
Jun-01	284	312	91.03%	28.58%	6163	6727	86.58%	-0.27	1.40
Jul-01	283	320	88.44%	31.98%	6226	7010	88.07%	-0.27	1.40
Aug-01	279	339	82.30%	35.17%	6542	7411	88.03%	0.97	3.00
Sep-01	270	311	86.82%	33.53%	6719	7316	87.89%	0.11	2.19



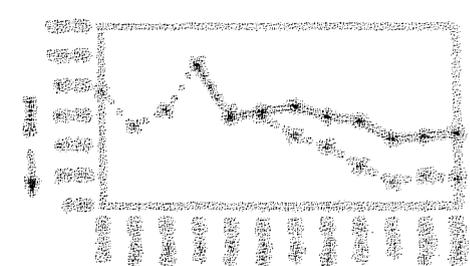
New Service Installation Quality (Percent) (CP-5) Interval: Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z-Score	Percent
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	308	339	90.86%	25.82%	6856	7413	88.86%	0.11	2.19
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (CP-1A)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max Z-Score	Percent
Oct-00	8003	105	76.22	47.73					
Nov-00	9701	182	53.30	51.26					
Dec-00	11515	179	64.33	55.92					
Jan-01	8385	88	95.28	56.97	217520	2036	43.17	1.08	3.00
Feb-01	4685	74	63.31	72.96	153478	2627	58.42	0.44	4.00
Mar-01	5694	95	59.94	76.29	165774	2821	60.73	-0.49	3.00
Apr-01	4512	96	47.00	66.53	162211	2422	66.84	-0.49	3.00
May-01	3520	89	39.55	65.97	118876	1998	59.30	-0.64	3.00
Jun-01	2872	106	27.09	52.86	126968	1817	64.94	-0.79	3.00
Jul-01	1415	88	16.08	24.56	71180	1589	44.83	-0.18	2.19
Aug-01	1243	60	20.72	33.22	72449	1667	48.83	-0.64	3.00
Sep-01	777	43	18.07	39.49	59968	1451	44.27	-0.11	2.19



Checklist #4 - Unbundled Loop - DS1 Capable Installation

Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable (OP-159)

Date	CLEC Order Count
Oct-00	75
Nov-00	146
Dec-00	136
Jan-01	67
Feb-01	65
Mar-01	85
Apr-01	60
May-01	75
Jun-01	92
Jul-01	80
Aug-01	52
Sep-01	35

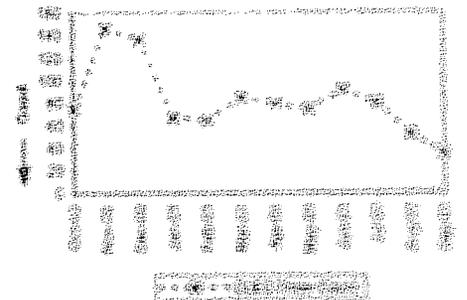
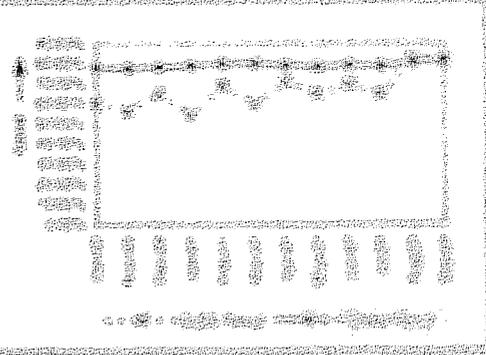


Chart 01 - Unresolved Issues - 2001 Calendar Year

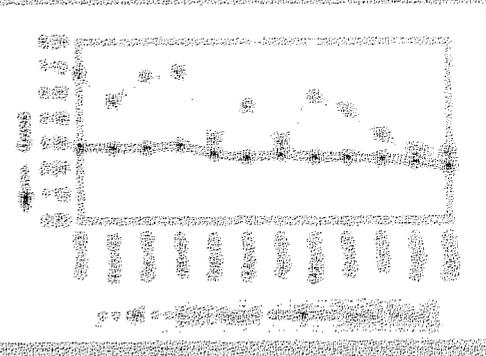
All Troubles Cleared within 4 Hours (Percent) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Days	CLEC Res	Res Day	Percent Res				
Oct-00	26	43	60.47%	46.80%	39%	60%	55.56%	60%	60%
Nov-00	17	30	50.00%	40.00%	30%	50%	50.00%	50%	50%
Dec-00	26	40	65.00%	47.00%	50%	65%	50.00%	65%	65%
Jan-01	32	59	54.24%	49.00%	50%	54%	50.00%	54%	54%
Feb-01	38	55	60.00%	46.21%	50%	60%	50.00%	60%	60%
Mar-01	59	60	59.00%	49.00%	40%	59%	50.00%	59%	59%
Apr-01	56	79	70.00%	49.00%	50%	70%	50.00%	70%	70%
May-01	67	103	60.00%	47.00%	40%	60%	50.00%	60%	60%
Jun-01	92	133	69.17%	46.17%	40%	69%	50.00%	69%	69%
Jul-01	71	110	64.55%	43.64%	50%	64%	50.00%	64%	64%
Aug-01	141	171	62.46%	38.00%	40%	62%	50.00%	62%	62%
Sep-01	96	116	60.00%	39.00%	40%	60%	50.00%	60%	60%



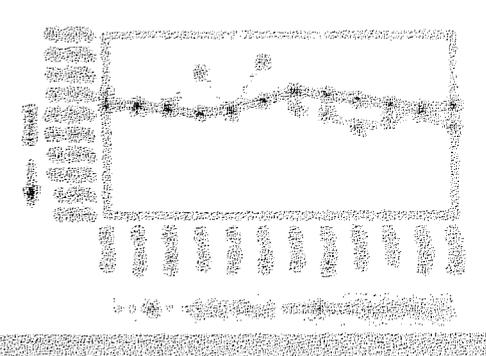
Mean Time to Restore (Hours) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Days	CLEC Res	Res Day	Mean Time				
Oct-00	297.22	43	6.00	2.15	11.25	30%	6.00	2.15	11.25
Nov-00	189.07	30	6.00	2.00	10.50	30%	6.00	2.00	10.50
Dec-00	271.14	40	6.40	12.15	11.00	30%	6.40	12.15	11.00
Jan-01	411.35	55	6.00	15.00	10.50	30%	6.00	15.00	10.50
Feb-01	209.11	55	3.40	4.50	10.50	30%	3.40	4.50	10.50
Mar-01	536.51	60	1.00	1.00	10.50	30%	1.00	1.00	10.50
Apr-01	290.35	79	6.40	6.40	10.50	30%	6.40	6.40	10.50
May-01	601.16	103	6.00	7.00	10.50	30%	6.00	7.00	10.50
Jun-01	687.10	133	6.00	10.00	10.50	30%	6.00	10.00	10.50
Jul-01	441.06	110	6.00	6.00	10.50	30%	6.00	6.00	10.50
Aug-01	569.34	171	6.40	6.40	10.50	30%	6.40	6.40	10.50
Sep-01	375.57	116	3.00	4.00	10.50	30%	3.00	4.00	10.50



Repeat Repair Percent Rate (Percent) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Days	CLEC Res	Res Day	Percent Res				
Oct-00	13	43	20.23%	46.28%	30%	20%	30.00%	20%	20%
Nov-00	8	30	20.00%	46.00%	30%	20%	30.00%	20%	20%
Dec-00	11	40	27.50%	44.00%	30%	27%	30.00%	27%	27%
Jan-01	21	55	30.00%	47.00%	30%	30%	30.00%	30%	30%
Feb-01	14	55	28.57%	43.00%	30%	28%	30.00%	28%	28%
Mar-01	38	60	36.36%	46.00%	30%	36%	30.00%	36%	36%
Apr-01	21	79	26.67%	44.10%	30%	26%	30.00%	26%	26%
May-01	26	103	20.00%	43.00%	30%	20%	30.00%	20%	20%
Jun-01	29	133	17.00%	43.00%	30%	17%	30.00%	17%	17%
Jul-01	26	110	20.00%	40.00%	30%	20%	30.00%	20%	20%
Aug-01	43	171	20.00%	43.00%	30%	20%	30.00%	20%	20%
Sep-01	26	116	25.00%	45.00%	30%	25%	30.00%	25%	25%



Repeat Repair Percent Rate (Percent) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Days	CLEC Res	Res Day	Percent Res				
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	26	116	26.70%	46.00%	30%	26%	30.00%	26%	26%
Sep-01									

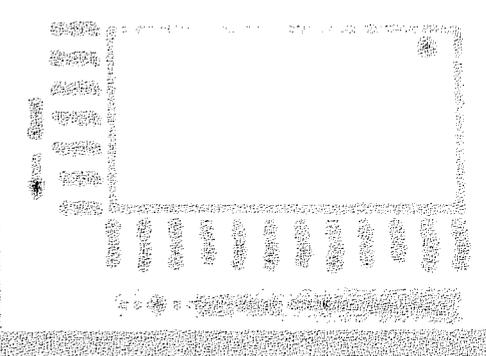


Table 1: Monthly Sales (Revenue) for the Period 10/00 to 09/01

Date	CLIC Num	CLIC Rev	CLIC Rev	Rev Tot	Revenue	Revenue	Revenue	Revenue	Revenue	Revenue
Oct-00	45	1270	1427	2697	2697	2697	2697	2697	2697	2697
Nov-00	30	1410	1570	3080	3080	3080	3080	3080	3080	3080
Dec-00	40	1520	1680	3200	3200	3200	3200	3200	3200	3200
Jan-01	40	1520	1680	3200	3200	3200	3200	3200	3200	3200
Feb-01	51	1710	1870	3580	3580	3580	3580	3580	3580	3580
Mar-01	104	2340	2500	4840	4840	4840	4840	4840	4840	4840
Apr-01	54	1470	1630	3100	3100	3100	3100	3100	3100	3100
May-01	104	2340	2500	4840	4840	4840	4840	4840	4840	4840
Jun-01	142	3220	3380	6600	6600	6600	6600	6600	6600	6600
Jul-01	174	3960	4120	8080	8080	8080	8080	8080	8080	8080
Aug-01	150	3300	3460	6760	6760	6760	6760	6760	6760	6760
Sep-01	134	2940	3100	6040	6040	6040	6040	6040	6040	6040

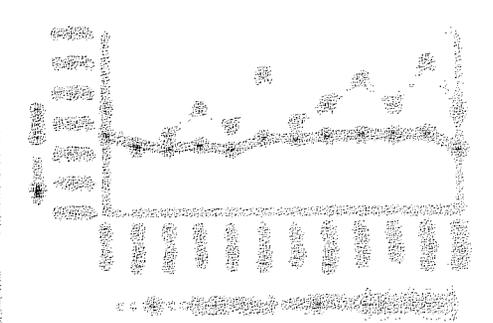


Table 2: Monthly Sales (Revenue) for the Period 10/00 to 09/01

Date	CLIC Num	CLIC Rev	CLIC Rev	Rev Tot	Revenue	Revenue	Revenue	Revenue	Revenue	Revenue
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01	521	1620	1780	3400	3400	3400	3400	3400	3400	3400
Sep-01										

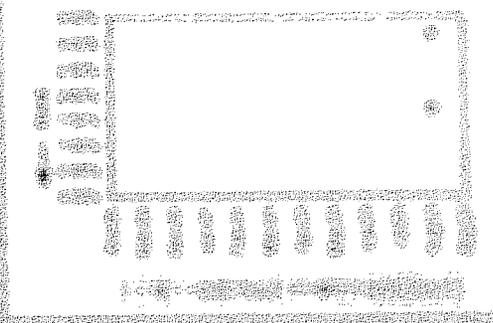
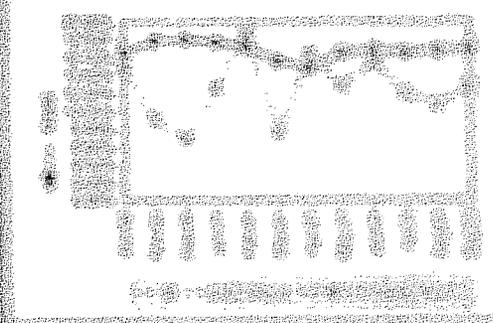


Table 3: Customer and New Queue Release Times (Revenue) for the Period 10/00 to 09/01

Date	CLIC Num	CLIC Rev	CLIC Rev	Rev Tot	Revenue	Revenue	Revenue	Revenue	Revenue	Revenue
Oct-00	8	20	22	42	42	42	42	42	42	42
Nov-00	9	22	24	46	46	46	46	46	46	46
Dec-00	5	12	14	26	26	26	26	26	26	26
Jan-01	9	22	24	46	46	46	46	46	46	46
Feb-01	14	35	38	73	73	73	73	73	73	73
Mar-01	1	2	2	4	4	4	4	4	4	4
Apr-01	12	30	33	63	63	63	63	63	63	63
May-01	10	25	27	52	52	52	52	52	52	52
Jun-01	24	60	66	126	126	126	126	126	126	126
Jul-01	17	42	46	88	88	88	88	88	88	88
Aug-01	22	55	60	115	115	115	115	115	115	115
Sep-01	21	52	57	109	109	109	109	109	109	109



Detailed Data for the 12 Months Ending 9/30/01 - Qwest Performance Results									
Date	CLEC Num	CLEC Date	CLEC Area	Area Code	Area Name	Area Type	Area Status	Area Category	Area Sub-Category
Oct-00	700	10/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Nov-00	500	11/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Dec-00	250	12/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jan-01	500	1/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Feb-01	500	2/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Mar-01	500	3/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Apr-01	700	4/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
May-01	500	5/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jun-01	500	6/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jul-01	500	7/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Aug-01	700	8/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Sep-01	400	9/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%

Detailed Data for the 12 Months Ending 9/30/01 - Qwest Performance Results									
Date	CLEC Num	CLEC Date	CLEC Area	Area Code	Area Name	Area Type	Area Status	Area Category	Area Sub-Category
Oct-00	1000	10/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Nov-00	500	11/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Dec-00	250	12/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jan-01	500	1/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Feb-01	500	2/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Mar-01	500	3/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Apr-01	400	4/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
May-01	400	5/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jun-01	200	6/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jul-01	200	7/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Aug-01	300	8/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Sep-01	100	9/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%

Detailed Data for the 12 Months Ending 9/30/01 - Qwest Performance Results									
Date	CLEC Num	CLEC Date	CLEC Area	Area Code	Area Name	Area Type	Area Status	Area Category	Area Sub-Category
Oct-00	2000	10/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Nov-00	1000	11/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Dec-00	500	12/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jan-01	1000	1/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Feb-01	1000	2/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Mar-01	1000	3/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Apr-01	1000	4/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
May-01	1000	5/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jun-01	1000	6/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jul-01	1000	7/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Aug-01	1000	8/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Sep-01	1000	9/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%

Detailed Data for the 12 Months Ending 9/30/01 - Qwest Performance Results									
Date	CLEC Num	CLEC Date	CLEC Area	Area Code	Area Name	Area Type	Area Status	Area Category	Area Sub-Category
Oct-00	3000	10/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Nov-00	1500	11/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Dec-00	750	12/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jan-01	1500	1/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Feb-01	1500	2/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Mar-01	1500	3/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Apr-01	1500	4/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
May-01	1500	5/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jun-01	1500	6/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Jul-01	1500	7/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Aug-01	1500	8/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%
Sep-01	1500	9/01	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%	68-68%

Investment Commitments (Millions of Dollars)									
Date	CLIC	Net	FD						
Oct-00	84	34	47	47	47	47	47	47	47
Nov-00	84	34	47	47	47	47	47	47	47
Dec-00	84	34	47	47	47	47	47	47	47
Jan-01	112	52	60	60	60	60	60	60	60
Feb-01	72	36	36	36	36	36	36	36	36
Mar-01	66	33	33	33	33	33	33	33	33
Apr-01	74	37	37	37	37	37	37	37	37
May-01	85	42	42	42	42	42	42	42	42
Jun-01	77	38	38	38	38	38	38	38	38
Jul-01	106	51	51	51	51	51	51	51	51
Aug-01	111	54	54	54	54	54	54	54	54
Sep-01	83	33	33	33	33	33	33	33	33

Investment Commitments (Millions of Dollars)									
Date	CLIC	Net	FD						
Oct-00	224	72	152	152	152	152	152	152	152
Nov-00	243	78	165	165	165	165	165	165	165
Dec-00	250	80	170	170	170	170	170	170	170
Jan-01	123	41	82	82	82	82	82	82	82
Feb-01	244	79	165	165	165	165	165	165	165
Mar-01	221	73	148	148	148	148	148	148	148
Apr-01	441	141	300	300	300	300	300	300	300
May-01	519	161	358	358	358	358	358	358	358
Jun-01	252	80	172	172	172	172	172	172	172
Jul-01	410	131	279	279	279	279	279	279	279
Aug-01	559	181	378	378	378	378	378	378	378
Sep-01	247	81	166	166	166	166	166	166	166

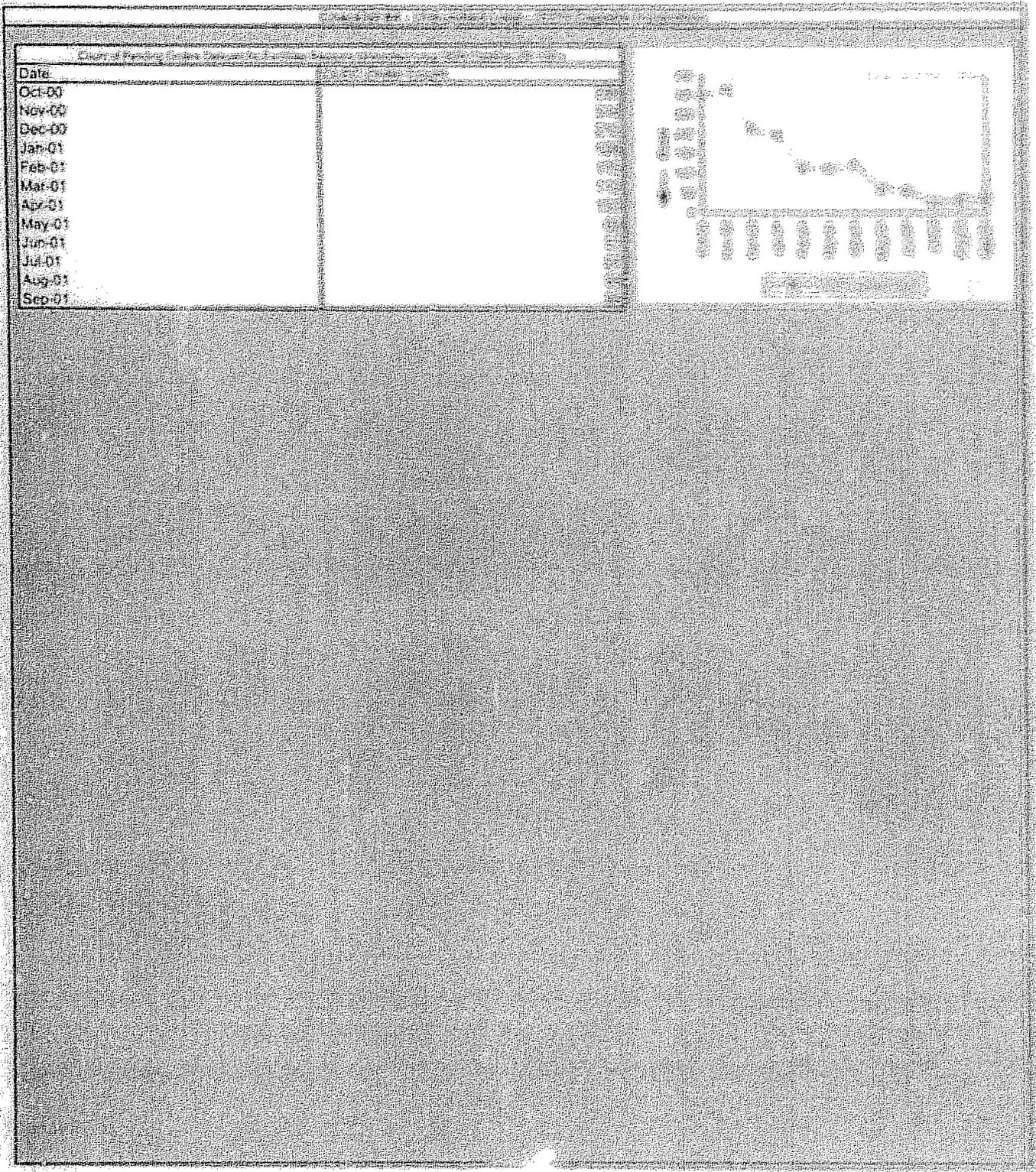
Investment Commitments (Millions of Dollars)									
Date	CLIC	Net	FD						
Oct-00	274	87	187	187	187	187	187	187	187
Nov-00	320	100	220	220	220	220	220	220	220
Dec-00	30	10	20	20	20	20	20	20	20
Jan-01	212	67	145	145	145	145	145	145	145
Feb-01	330	103	227	227	227	227	227	227	227
Mar-01	350	110	240	240	240	240	240	240	240
Apr-01	37	12	25	25	25	25	25	25	25
May-01	75	24	51	51	51	51	51	51	51
Jun-01	67	21	46	46	46	46	46	46	46
Jul-01	64	20	44	44	44	44	44	44	44
Aug-01	111	34	77	77	77	77	77	77	77
Sep-01	110	33	77	77	77	77	77	77	77

Investment Commitments (Millions of Dollars)									
Date	CLIC	Net	FD						
Oct-00	498	153	345	345	345	345	345	345	345
Nov-00	374	117	257	257	257	257	257	257	257
Dec-00	8	3	5	5	5	5	5	5	5
Jan-01	220	70	150	150	150	150	150	150	150
Feb-01	10	3	7	7	7	7	7	7	7
Mar-01	240	77	163	163	163	163	163	163	163
Apr-01	127	40	87	87	87	87	87	87	87
May-01	101	32	69	69	69	69	69	69	69
Jun-01	11	4	7	7	7	7	7	7	7
Jul-01	10	3	7	7	7	7	7	7	7
Aug-01	8	3	5	5	5	5	5	5	5
Sep-01	8	3	5	5	5	5	5	5	5

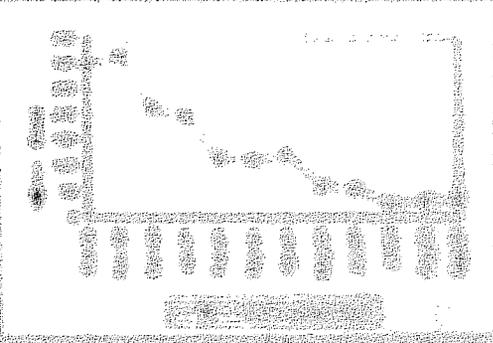
New Service Order (NCO) - 27, 40 & 42									
Date	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
Oct-00	1015	1015	1015	1015	1015	1015	1015	1015	1015
Nov-00	950	950	950	950	950	950	950	950	950
Dec-00	880	880	880	880	880	880	880	880	880
Jan-01	810	810	810	810	810	810	810	810	810
Feb-01	740	740	740	740	740	740	740	740	740
Mar-01	670	670	670	670	670	670	670	670	670
Apr-01	600	600	600	600	600	600	600	600	600
May-01	530	530	530	530	530	530	530	530	530
Jun-01	460	460	460	460	460	460	460	460	460
Jul-01	390	390	390	390	390	390	390	390	390
Aug-01	320	320	320	320	320	320	320	320	320
Sep-01	250	250	250	250	250	250	250	250	250

New Service Order (NCO) - 27, 40 & 42									
Date	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	500	500	500	500	500	500	500	500	500
Sep-01									

New Service Order (NCO) - 27, 40 & 42									
Date	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1
Oct-00	1015	1015	1015	1015	1015	1015	1015	1015	1015
Nov-00	950	950	950	950	950	950	950	950	950
Dec-00	880	880	880	880	880	880	880	880	880
Jan-01	810	810	810	810	810	810	810	810	810
Feb-01	740	740	740	740	740	740	740	740	740
Mar-01	670	670	670	670	670	670	670	670	670
Apr-01	600	600	600	600	600	600	600	600	600
May-01	530	530	530	530	530	530	530	530	530
Jun-01	460	460	460	460	460	460	460	460	460
Jul-01	390	390	390	390	390	390	390	390	390
Aug-01	320	320	320	320	320	320	320	320	320
Sep-01	250	250	250	250	250	250	250	250	250



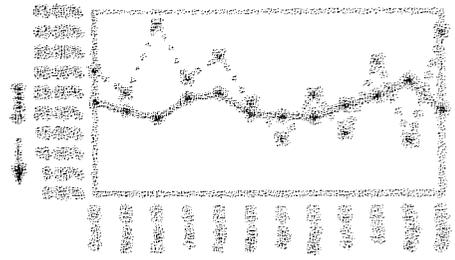
Date	Value
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #4 - Unbundled Loop - HSDN Competitive Response

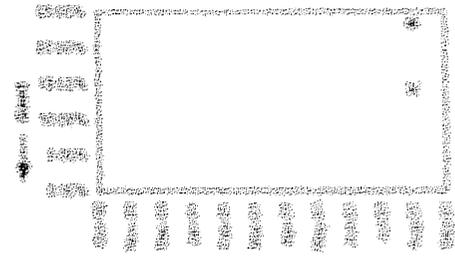
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone Two

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Max I. Size	Priority Score
Oct-00	15	49	30.61%	46.09%	141	622	22.02%	1.25	4.25
Nov-00	11	44	25.00%	43.95%	108	531	20.00%	0.97	4.00
Dec-00	18	43	41.86%	49.33%	64	447	18.34%	1.25	4.25
Jan-01	14	49	28.57%	45.18%	53	235	23.40%	0.71	4.25
Feb-01	13	38	34.21%	47.44%	51	271	22.88%	1.13	4.25
Mar-01	9	40	22.50%	41.76%	44	224	19.64%	0.45	4.25
Apr-01	3	22	13.64%	34.32%	34	177	19.21%	0.00	4.25
May-01	12	49	24.49%	43.60%	38	307	18.86%	0.00	4.25
Jun-01	5	33	15.15%	35.86%	47	215	21.86%	0.00	4.25
Jul-01	19	58	32.76%	46.93%	57	237	24.05%	1.33	4.25
Aug-01	4	30	13.33%	33.99%	138	260	22.31%	1.13	4.25
Sep-01	14	35	40.00%	46.99%	52	247	20.24%	2.13	4.25



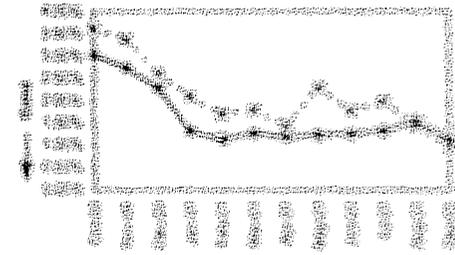
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone Two

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Max I. Size	Priority Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	27	14.29%	34.95%	43	188	22.34%	0.00	4.25
Sep-01									



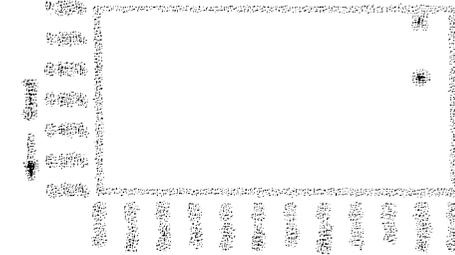
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Max I. Size	Priority Score
Oct-00	458	12661	3.62%	18.87%	2717	8178	0.93%	3.00	4.25
Nov-00	469	13889	3.38%	18.06%	2464	6716	0.75%	4.25	4.25
Dec-00	384	14662	2.62%	15.97%	2065	6200	0.82%	0.00	4.25
Jan-01	304	14568	2.09%	14.29%	2563	15516	0.74%	0.00	4.25
Feb-01	260	15264	1.70%	12.94%	2724	16234	1.00%	0.00	4.25
Mar-01	278	15585	1.78%	13.24%	2407	10100	0.84%	0.00	4.25
Apr-01	224	15498	1.45%	11.94%	2161	10286	0.98%	0.00	4.25
May-01	337	14698	2.29%	14.97%	3336	10036	0.83%	0.00	4.25
Jun-01	278	15585	1.78%	13.24%	2407	10100	0.84%	0.00	4.25
Jul-01	299	15117	1.98%	13.62%	3471	10780	0.93%	0.00	4.25
Aug-01	230	15740	1.46%	12.00%	2890	10270	0.98%	0.00	4.25
Sep-01	158	15117	0.97%	9.70%	2065	12600	0.84%	0.00	4.25



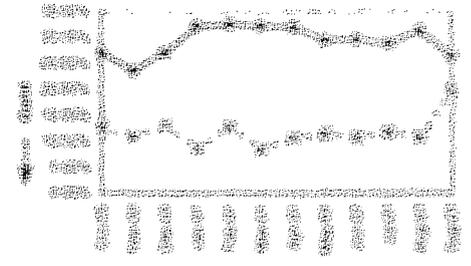
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Max I. Size	Priority Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	176	15740	1.12%	10.52%	1405	10520	0.94%	0.00	4.25
Sep-01									



Checklist #1 - Litigation Issues - 10/25/2001

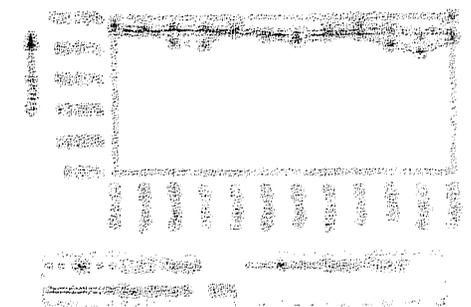
Date	CLEC Num	CLEC Desc	EC Res	Str Dev	Quantum	Overall Cost	Legal Fees	Other Costs	Settle	Notes
Oct-00	67	525	12.76%	33.37%	960	5716	29,500	4,400	0	
Nov-00	58	527	11.01%	31.50%	750	4232	24,500	4,400	0	
Dec-00	58	442	13.12%	53.75%	850	2828	29,500	4,400	0	
Jan-01	29	309	8.71%	24.25%	1210	3700	27,100	4,400	0	
Feb-01	36	288	12.75%	33.36%	950	3900	24,500	4,400	0	
Mar-01	26	304	8.53%	27.37%	1000	2640	29,500	4,400	0	
Apr-01	27	251	10.76%	30.98%	850	3370	27,100	4,400	0	
May-01	44	381	11.55%	34.90%	970	3300	29,500	4,400	0	
Jun-01	32	256	10.81%	31.05%	900	3390	29,500	4,400	0	
Jul-01	40	339	11.80%	32.36%	800	3470	29,500	4,400	0	
Aug-01	28	258	10.85%	31.15%	870	4000	29,500	4,400	0	
Sep-01	38	184	19.49%	36.69%	770	3700	29,500	4,400	0	



Checklist #4 - Installation Interval - Average Days to Install

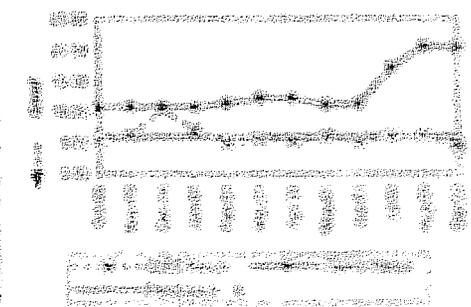
Installation Commitments (Net Percent) (OC 4.0) - Average Days to Install

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Net %	Plan %
Oct-00	52	57	91.23%	16660	17443	95.57%	1.00	99.74
Nov-00	59	64	92.19%	14356	15471	92.86%	0.94	99.74
Dec-00	52	62	83.87%	15210	18140	83.87%	0.92	99.74
Jan-01	80	97	82.47%	20461	24770	82.64%	0.92	99.74
Feb-01	113	121	93.39%	18340	19670	93.24%	0.94	99.74
Mar-01	87	99	87.88%	18360	21040	87.26%	0.94	99.74
Apr-01	102	114	89.47%	14998	16771	89.49%	0.94	99.74
May-01	89	97	91.75%	8571	9330	91.86%	0.97	99.74
Jun-01	105	119	88.24%	7473	8476	88.18%	0.92	99.74
Jul-01	79	87	90.80%	3650	4011	90.99%	0.92	99.74
Aug-01	76	86	88.38%	6330	7140	88.51%	0.92	99.74
Sep-01	22	22	100.00%	2070	2070	100.00%	0.97	99.74



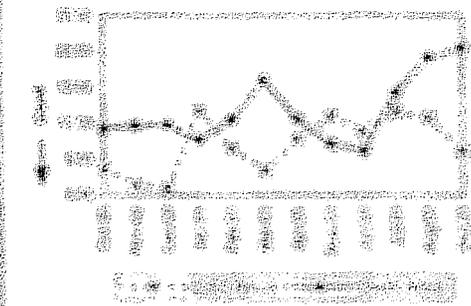
Installation Interval (Average Days) (OC 4.0) - Average Days to Install

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Net %	Plan %
Oct-00	222	40	5.55	18500	17443	10.61	0.52	1.00
Nov-00	324	51	6.25	17430	15471	11.26	0.52	1.00
Dec-00	389	37	10.51	17330	18140	9.55	0.52	1.00
Jan-01	341	48	7.10	20000	24770	8.08	0.52	1.00
Feb-01	374	73	5.12	22900	19440	11.78	0.52	1.00
Mar-01	362	64	5.96	24500	21040	11.64	0.52	1.00
Apr-01	448	81	6.12	21000	16771	12.52	0.52	1.00
May-01	398	65	6.12	19200	9330	20.58	0.52	1.00
Jun-01	364	50	5.24	22500	8476	26.55	0.52	1.00
Jul-01	194	31	6.13	11000	4011	27.42	0.52	1.00
Aug-01	248	40	6.20	20500	7140	28.71	0.52	1.00
Sep-01	50	11	4.55	21440	2070	10.36	0.52	1.00



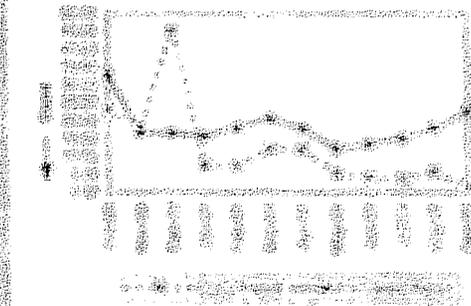
Delayed Days for Non-Facility Reasons (Average Days) (OC 4.0) - Average Days to Install

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Net %	Plan %
Oct-00	11	3	3.67	6000	71	8.45	0.44	1.00
Nov-00	3	2	1.50	10000	977	10.34	0.14	1.00
Dec-00	2	2	1.00	9000	1010	8.91	0.11	1.00
Jan-01	129	11	11.73	11000	1400	7.86	0.85	1.00
Feb-01	20	3	6.67	10000	1200	8.33	0.80	1.00
Mar-01	17	5	3.40	10000	1300	13.00	0.26	1.00
Apr-01	71	6	7.83	10000	1400	12.86	0.61	1.00
May-01	44	4	11.00	9000	900	7.78	1.44	1.00
Jun-01	18	2	9.00	1100	800	13.75	0.67	1.00
Jul-01	58	5	11.60	20000	2000	10.00	1.00	1.00
Aug-01	86	8	10.75	20000	2000	10.00	1.00	1.00
Sep-01	25	4	6.25	11000	2000	15.50	0.40	1.00



Delayed Days for Facility Reasons (Average Days) (OC 4.0) - Average Days to Install

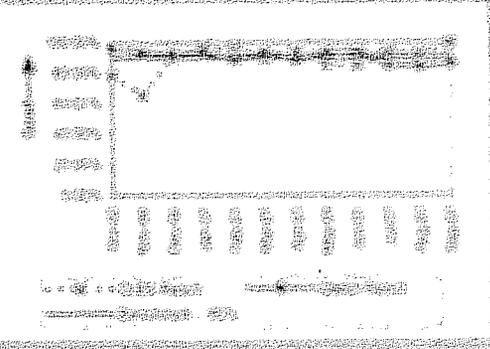
Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Net %	Plan %
Oct-00	46	2	23.00	6000	200	30.00	0.77	1.00
Nov-00	56	3	18.67	3000	200	15.00	0.83	1.00
Dec-00	364	8	45.50	2000	800	25.00	1.82	1.00
Jan-01	45	6	7.50	9000	240	37.50	0.20	1.00
Feb-01	37	5	7.40	11700	400	29.25	0.25	1.00
Mar-01	56	7	12.29	21000	1500	21.00	0.59	1.00
Apr-01	35	3	12.00	19200	900	21.33	0.56	1.00
May-01	21	4	5.25	2000	700	28.57	0.18	1.00
Jun-01	12	3	4.00	2100	1000	21.00	0.19	1.00
Jul-01	19	5	3.80	3000	200	15.00	0.25	1.00
Aug-01	42	7	6.00	16000	800	17.50	0.34	1.00
Sep-01	3	2	1.50	11000	400	27.50	0.05	1.00



Checklist #4 - Unanswered Issues - All Qwest Performance Results

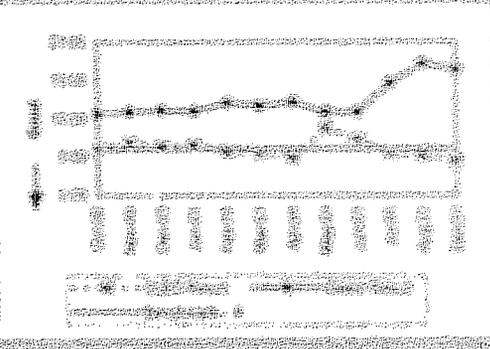
Installation Commitments Met (Percentage) (ROC 3.1 - Interval Time Type)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Met 2.0c	Met 3.0c
Oct-00	11	14	78.57%	2679	2679	99.96%	0.00	0.00
Nov-00	21	32	65.63%	3761	3761	99.99%	7.00	0.00
Dec-00	9	10	90.00%	1342	1342	99.99%	0.00	0.00
Jan-01	23	24	95.83%	4318	4318	99.99%	0.00	0.00
Feb-01	42	44	95.45%	3799	3799	99.99%	0.00	0.00
Mar-01	43	48	89.58%	5609	5609	99.99%	0.00	0.00
Apr-01	31	33	93.94%	2787	2787	99.99%	0.00	0.00
May-01	47	55	85.45%	1898	1898	99.99%	0.00	0.00
Jun-01	34	40	85.00%	1846	1846	99.99%	0.00	0.00
Jul-01	31	33	93.94%	267	267	99.99%	0.00	0.00
Aug-01	52	59	88.13%	158	158	99.99%	0.00	0.00
Sep-01	27	27	100.00%	157	157	99.99%	0.00	0.00



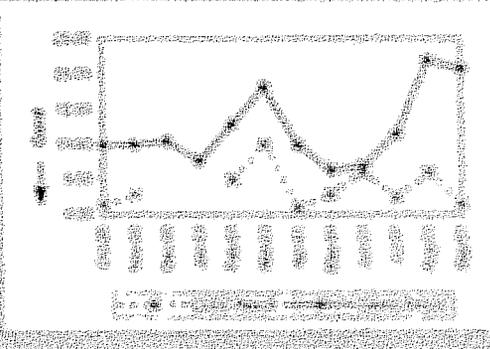
Installation Interval (Average Days) (ROC 4.1 - Interval Time Type)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Met 2.0c	Met 3.0c
Oct-00	80	13	6.15	2671	2671	10.00	-0.00	-0.00
Nov-00	167	24	6.96	3621	3621	10.00	-0.00	-0.00
Dec-00	38	6	6.33	4819	4819	10.00	-0.00	-0.00
Jan-01	85	13	6.54	6081	6081	10.00	-0.00	-0.00
Feb-01	125	22	5.68	6119	6119	10.00	-0.00	-0.00
Mar-01	160	36	5.33	4474	4474	10.00	-0.00	-0.00
Apr-01	83	17	4.88	3807	3807	10.00	-0.00	-0.00
May-01	149	17	8.76	2942	2942	10.00	-0.00	-0.00
Jun-01	131	16	7.28	1653	1653	10.00	-0.00	-0.00
Jul-01	98	18	5.44	4501	4501	10.00	-0.00	-0.00
Aug-01	168	33	5.99	4290	4290	10.00	-0.00	-0.00
Sep-01	79	15	4.39	2571	2571	10.00	-0.00	-0.00



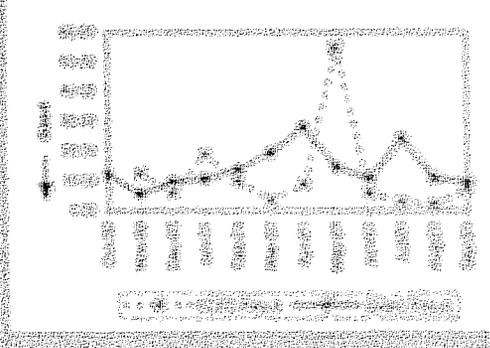
Delayed Days for Non-Facility Reasons (Average Days) (ROC 4.2 - Interval Time Type)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Met 2.0c	Met 3.0c
Oct-00	4	3	1.33	1174	1174	6.00	-0.00	-0.00
Nov-00	23	8	2.88	2231	2231	6.00	-0.00	-0.00
Dec-00				2799	2799	6.00	-0.00	-0.00
Jan-01				2224	2224	7.00	-0.00	-0.00
Feb-01	5	1	5.00	4840	4840	10.00	-0.00	-0.00
Mar-01	10	1	10.00	3631	3631	10.00	-0.00	-0.00
Apr-01	1	1	1.00	2346	2346	6.00	-0.00	-0.00
May-01	20	7	2.86	751	751	6.00	-0.00	-0.00
Jun-01	5	1	5.00	420	420	6.00	-0.00	-0.00
Jul-01	5	2	2.50	1107	1107	6.00	-0.00	-0.00
Aug-01	24	4	6.00	1829	1829	6.00	-0.00	-0.00
Sep-01	3	2	1.50	881	881	6.00	-0.00	-0.00



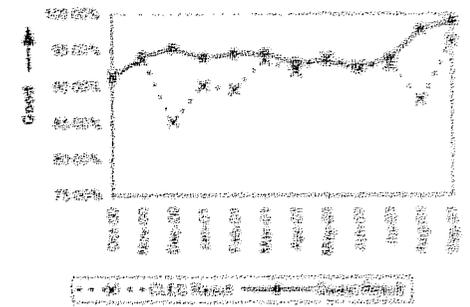
Delayed Days for Facility Reasons (Average Days) (ROC 4.3 - Interval Time Type)

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Met 2.0c	Met 3.0c
Oct-00				109	109	6.00	-0.00	-0.00
Nov-00	38	3	12.67	71	71	6.00	-0.00	-0.00
Dec-00	6	1	6.00	177	177	6.00	-0.00	-0.00
Jan-01	19	1	19.00	232	232	10.00	-0.00	-0.00
Feb-01	10	1	10.00	1784	1784	10.00	-0.00	-0.00
Mar-01	14	4	3.50	1183	1183	6.00	-0.00	-0.00
Apr-01	9	1	9.00	3725	3725	10.00	-0.00	-0.00
May-01	55	1	55.00	250	250	6.00	-0.00	-0.00
Jun-01	30	5	6.00	78	78	6.00	-0.00	-0.00
Jul-01	3	1	3.00	296	296	6.00	-0.00	-0.00
Aug-01	7	3	2.33	44	44	6.00	-0.00	-0.00
Sep-01	15	2	7.50	29	29	6.00	-0.00	-0.00

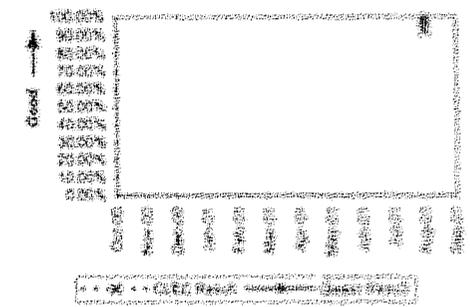


Checklist #4 - Unbundled Loop - ADSL Qualified Installation

New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Str	Party Score
Oct-00	77	84	91.67%	18041	19776	91.22%	-0.15	-1.03
Nov-00	89	95	93.68%	19835	21075	94.12%	0.18	-0.93
Dec-00	81	95	85.26%	20331	21356	95.20%	4.52	1.26
Jan-01	101	112	90.18%	24136	25684	93.97%	1.68	-0.53
Feb-01	147	164	89.63%	27079	28660	94.48%	2.71	0.1
Mar-01	165	176	93.75%	26389	27907	94.56%	0.47	-0.68
Apr-01	153	166	92.17%	23672	25390	93.23%	0.54	-0.68
May-01	155	165	93.94%	16882	18041	93.56%	-0.18	-1.12
Jun-01	152	164	92.68%	11937	12905	92.56%	-0.09	-1.05
Jul-01	132	142	92.96%	9287	9892	93.82%	0.46	-0.7
Aug-01	121	137	88.32%	8128	8703	93.89%	7.74	2.19
Sep-01	126	131	96.18%	10100	10206	98.96%	3.12	0.48



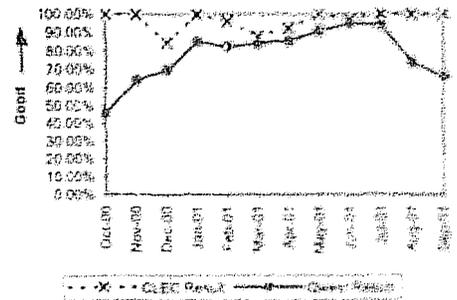
New Service Installation Quality (Percent) (OP-5*) - Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Str	Party Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	127	137	92.70%	8162	8303	98.30%	5.09	1.29
Sep-01								



Checklist #4 - Unbundled Loop - ADSL Qualified Repair

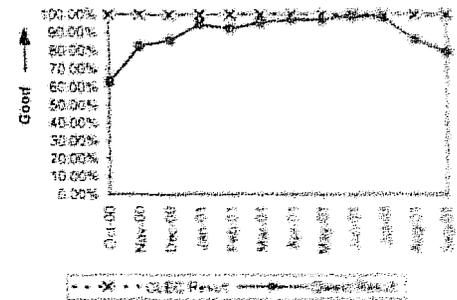
Out of Service Cleared within 24 hours (Percent) (MR-3) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	9	9	100.00%	3372	7346	45.90%	-3.25	-2.96
Nov-00	10	10	100.00%	2427	3779	64.22%	-2.35	-2.43
Dec-00	11	13	84.62%	2115	3028	69.85%	-1.16	-1.17
Jan-01	16	16	100.00%	3261	3837	84.99%	-1.66	-2.02
Feb-01	25	26	96.15%	3184	3871	82.25%	-1.65	-2.12
Mar-01	22	25	88.00%	3545	4212	84.16%	-0.52	-1.32
Apr-01	24	26	92.31%	3517	4110	85.57%	-0.97	-1.59
May-01	21	21	100.00%	4375	4620	94.77%	-1.46	-1.89
Jun-01	38	39	97.44%	3836	4040	94.95%	-0.71	-1.43
Jul-01	30	30	100.00%	3350	3573	93.76%	-1.41	-1.86
Aug-01	31	31	100.00%	3691	5006	73.73%	-3.31	-3.91
Sep-01	17	17	100.00%	2110	3191	66.12%	-2.94	-2.79



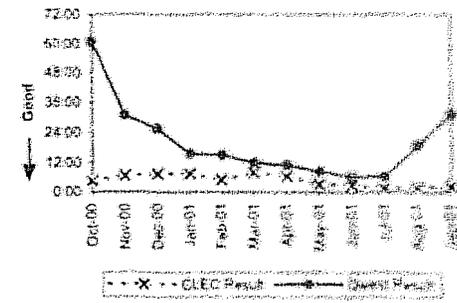
All Troubles Cleared within 48 hours (Percent) (MR-4) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	9	9	100.00%	4629	7346	63.01%	-2.3	-2.4
Nov-00	10	10	100.00%	3109	3779	82.27%	-1.47	-1.89
Dec-00	13	13	100.00%	2605	3028	86.03%	-1.45	-1.88
Jan-01	16	16	100.00%	3627	3837	94.53%	-0.96	-1.58
Feb-01	26	26	100.00%	3593	3971	92.04%	-1.49	-1.91
Mar-01	25	25	100.00%	4016	4212	95.35%	-1.1	-1.67
Apr-01	26	26	100.00%	3992	4110	97.13%	-0.67	-1.53
May-01	21	21	100.00%	4578	4620	97.05%	-0.6	-1.46
Jun-01	39	39	100.00%	3997	4040	98.94%	-0.54	-1.39
Jul-01	32	32	100.00%	3490	3573	97.68%	-0.57	-1.53
Aug-01	31	31	100.00%	4308	5006	86.06%	-2.23	-2.36
Sep-01	17	17	100.00%	2535	3201	79.19%	-2.11	-2.26



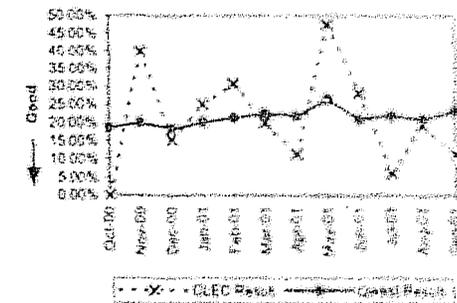
Mean Time to Restore (Hours:Minutes) (MR-5) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	42:47	9	4:45	446886:56	7346	60:50	-2	-2.22
Nov-00	57:10	10	6:43	117357:30	3779	31:03	-1.44	-1.88
Dec-00	57:13	13	7:29	77335:23	3028	25:32	-1.55	-1.94
Jan-01	120:01	16	7:30	59763:09	3837	15:35	-0.22	-1.14
Feb-01	133:27	26	5:08	58464:22	3871	15:06	-1.73	-2.05
Mar-01	198:20	25	7:56	50993:38	4212	12:06	-0.97	-1.59
Apr-01	172:35	26	6:38	45789:19	4110	11:08	-1.32	-1.8
May-01	67:30	21	3:13	40647:09	4620	8:26	-1.34	-1.82
Jun-01	118:25	39	3:02	25543:30	4040	6:19	-1.68	-2.00
Jul-01	50:01	32	1:34	22866:02	3573	6:24	-1.64	-2.12
Aug-01	61:15	31	1:59	95521:50	5006	19:05	-2.84	-2.73
Sep-01	42:16	17	2:29	100926:35	3201	31:32	-2.23	-2.35



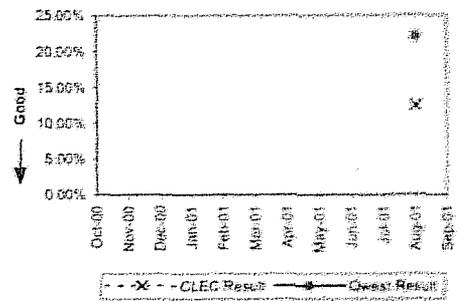
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
Oct-00	0	9	0.00%	1365	7346	18.58%	-1.43	-1.57
Nov-00	4	10	40.00%	758	3779	20.06%	1.44	-0.13
Dec-00	2	13	15.38%	558	3028	18.43%	-0.28	-1.17
Jan-01	4	16	25.00%	774	3837	20.17%	0.5	-0.7
Feb-01	8	26	30.77%	828	3871	21.39%	1.13	-0.31
Mar-01	5	25	20.00%	950	4212	22.55%	-5.3	-1.19
Apr-01	3	26	11.54%	904	4110	22.00%	-1.28	-1.78
May-01	10	21	47.62%	1275	4620	26.45%	2.06	0.25
Jun-01	11	39	28.21%	855	4040	21.16%	1.06	-0.36
Jul-01	2	32	6.25%	783	3573	21.91%	-2.13	-2.3
Aug-01	6	31	19.35%	1052	5006	21.01%	-0.23	-1.14
Sep-01	2	17	11.76%	746	3201	23.31%	-1.12	-1.68

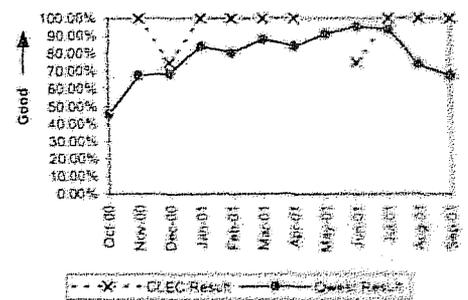


Checklist #4 - Unbundled Loop - ADSL Qualified Repair

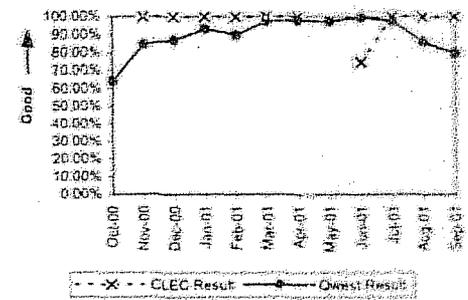
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone One								
Year	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								
Oct-01	7	16	12.50%	820	3716	22.07%	-0.92	-1.56



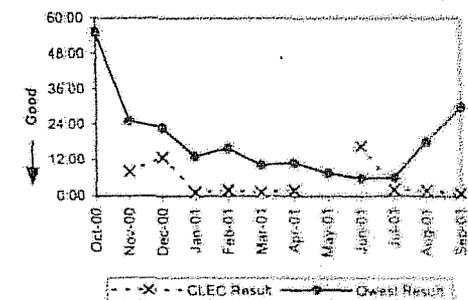
Out of Service Cleared within 24 hours (Percent) (MR-3) - Interval Zone Two								
Year	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00				392	858	45.69%		
Nov-00	3	3	100.00%	319	471	67.73%	-1.19	-1.72
Dec-00	3	4	75.00%	359	523	68.64%	-0.27	-1.17
Jan-01	1	1	100.00%	525	624	84.13%	-0.43	-1.26
Feb-01	3	3	100.00%	569	708	80.37%	-0.85	-1.52
Mar-01	1	1	100.00%	615	698	88.11%	-0.37	-1.22
Apr-01	3	3	100.00%	492	592	83.95%	-0.76	-1.46
May-01				689	756	91.14%		
Jun-01	3	4	75.00%	653	685	95.33%	1.32	-0.2
Jul-01	2	2	100.00%	618	659	93.78%	-0.36	-1.22
Aug-01	14	14	100.00%	609	824	73.91%	-2.2	-2.34
Sep-01	3	3	100.00%	298	440	67.73%	-1.19	-1.72



All Traps Cleared within 48 hours (Percent) (MR-4) - Interval Zone Two								
Year	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00				552	858	64.34%		
Nov-00	3	3	100.00%	399	471	84.71%	-0.73	-1.45
Dec-00	4	4	100.00%	455	523	87.00%	-0.77	-1.47
Jan-01	1	1	100.00%	582	624	93.27%	-0.27	-1.16
Feb-01	3	3	100.00%	637	708	89.97%	-0.58	-1.35
Mar-01	1	1	100.00%	679	698	97.28%	-0.17	-1.1
Apr-01	3	3	100.00%	580	592	97.97%	-0.25	-1.15
May-01				735	756	97.22%		
Jun-01	3	4	75.00%	681	685	99.42%	2.23	0.35
Jul-01	2	2	100.00%	643	659	97.57%	-0.22	-1.14
Aug-01	14	14	100.00%	709	824	86.04%	-1.49	-1.91
Sep-01	3	3	100.00%	351	440	79.77%	-0.87	-1.53

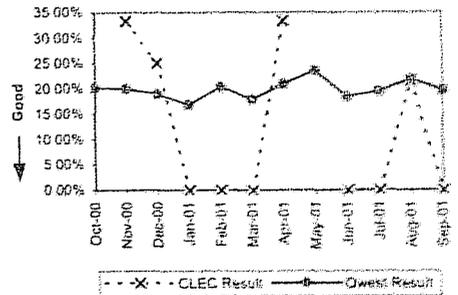


Mean Time to Restore (Hours:Minutes) (MR-6) - Interval Zone Two								
Year	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00				47393:56	858	55:14		
Nov-00	24:33	3	8:11	11926:27	471	25:19	-0.77	-1.47
Dec-00	13:01	4	13:01	12000:09	523	22:57	-0.62	-1.36
Jan-01	1:17	1	1:17	8295:32	624	13:16	-0.56	-1.34
Feb-01	6:07	3	2:02	11401:13	708	16:06	-0.82	-1.5
Mar-01	1:17	1	1:17	7199:19	698	10:19	-0.48	-1.29
Apr-01	0:18	3	2:06	6577:47	592	11:07	-1.03	-1.63
May-01				5835:38	756	7:43		
Jun-01	16:42	4	16:42	4070:00	685	5:56	2.37	0.44
Jul-01	4:15	2	2:08	4130:57	659	6:16	-0.46	-1.28
Aug-01	28:50	14	2:04	15226:27	824	18:26	-1.85	-2.12
Sep-01	1:56	3	0:59	13230:33	440	30:04	-1	-1.61

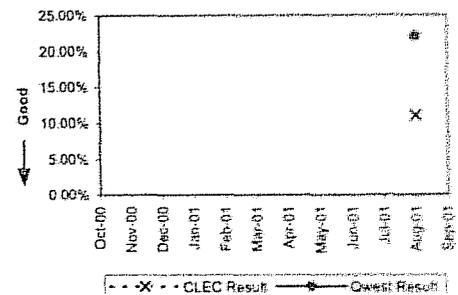


Checklist #4 - Unbundled Loop - ADSL Qualified Repair

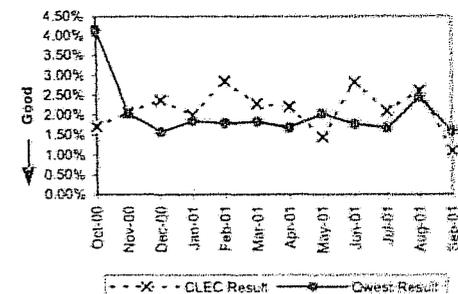
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone Two								
Month	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00				173	858	20.16%		
Nov-00	3	3	33.33%	94	471	19.96%	0.52	-0.68
Dec-00	4	4	25.00%	99	523	18.93%	0.32	-0.8
Jan-01	5	5	0.00%	105	624	16.83%	-0.45	-1.27
Feb-01	3	3	0.00%	144	705	20.34%	-0.87	-1.53
Mar-01	7	7	0.00%	125	698	17.91%	-0.47	-1.28
Apr-01	3	3	33.33%	124	592	20.95%	0.48	-0.71
May-01	2	2	0.00%	178	756	23.55%		
Jun-01	4	4	0.00%	126	685	18.39%	-0.95	-1.58
Jul-01	2	2	0.00%	128	659	19.42%	-0.69	-1.42
Aug-01	5	5	21.43%	180	824	21.84%	-0.04	-1.02
Sep-01	3	3	0.00%	86	440	19.55%	-0.85	-1.52



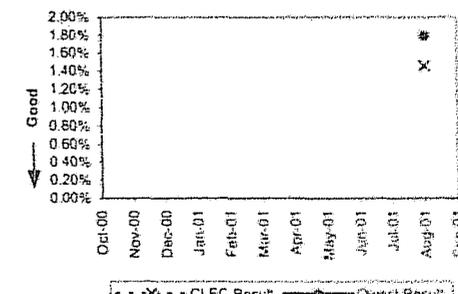
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone Two								
Month	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01	9	9	11.11%	125	566	22.08%	-0.79	-1.48



Resale Rate (Percent) (MR-8) - Interval Zone One and Two								
Month	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00	8	524	1.72%	8204	197393	4.16%	-2.79	-2.7
Nov-00	13	622	2.07%	4250	208310	2.04%	0.06	-0.96
Dec-00	17	716	2.37%	3551	223445	1.59%	1.68	0.02
Jan-01	17	845	2.01%	4461	240365	1.86%	0.34	-0.8
Feb-01	18	1019	2.85%	4579	255916	1.79%	2.54	0.54
Mar-01	26	1125	2.29%	4910	267200	1.84%	1.13	-0.31
Apr-01	26	1311	2.21%	4702	279790	1.68%	1.49	-0.09
May-01	21	1445	1.45%	5576	274534	2.03%	-1.55	-1.94
Jun-01	43	1517	2.83%	4725	266282	1.77%	3.12	0.9
Jul-01	34	1815	2.11%	4232	252102	1.68%	1.33	-0.19
Aug-01	45	1714	2.63%	5830	238364	2.45%	0.48	-0.71
Sep-01	30	1837	1.11%	3641	227625	1.60%	-1.66	-2.01

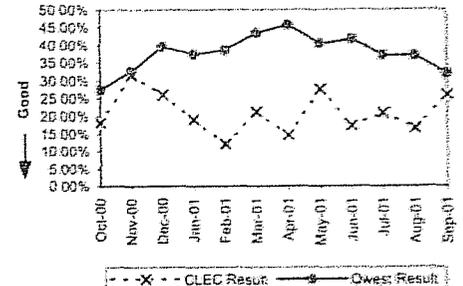


Trouble Rate (Percent) (MR-8) - Interval Zone One and Two								
Month	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod Z Scr	Parity Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01	55	1714	1.46%	4282	238364	1.80%	-1.05	-1.64



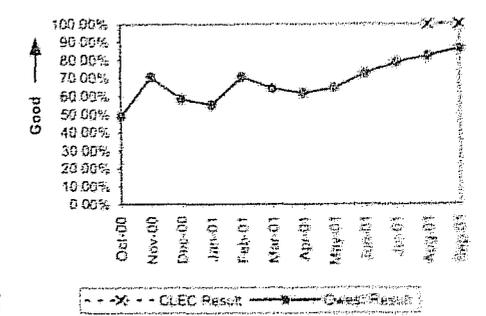
Checklist #4 - Unbundled Loop - ADSL Qualified Repair

Month	Qwest Resul	CLEC Resul	Qwest Num	Qwest Denom	Qwest Resul	Mod Z Scr	Parity Score
Oct-00	27.53%	18.68%	3116	11320	27.53%	-0.69	-1.42
Nov-00	32.59%	31.09%	2052	6302	32.59%	-0.09	-1.06
Dec-00	39.67%	26.83%	2535	5886	39.67%	-1.33	-1.81
Jan-01	37.41%	19.02%	2665	7127	37.41%	-1.74	-2.06
Feb-01	38.63%	12.12%	2382	7451	38.63%	-3.12	-2.9
Mar-01	43.39%	21.79%	3764	8674	43.39%	-2.57	-2.56
Apr-01	45.71%	34.71%	3859	8561	45.71%	-3.52	-3.2
May-01	40.43%	37.59%	3785	9361	40.43%	-1.41	-1.86
Jun-01	41.85%	17.31%	3373	8098	41.85%	-3.55	-3.16
Jul-01	37.12%	28.93%	2498	6730	37.12%	-2.19	-2.33
Aug-01	37.03%	18.67%	2429	9259	37.03%	-3.09	-2.88
Sep-01	31.89%	28.93%	1705	5346	31.89%	-0.66	-1.4

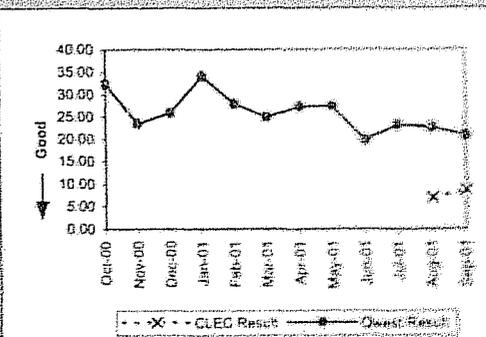


Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

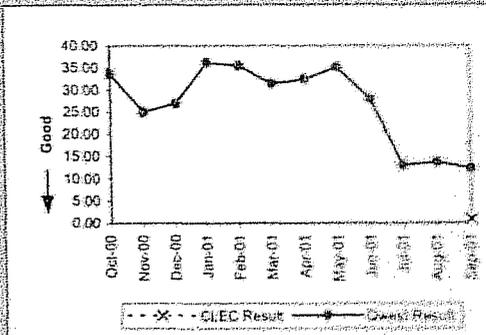
Installation Commitments Met (Percent) (OP-3) - Interval Zone One										
Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Party Scr	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Party Scr
Oct-00	92	187	49.20%							
Nov-00	165	234	70.51%							
Dec-00	113	193	58.55%							
Jan-01	90	163	55.21%							
Feb-01	141	200	70.50%							
Mar-01	127	198	64.14%							
Apr-01	111	180	61.67%							
May-01	98	152	64.47%							
Jun-01	139	192	72.40%							
Jul-01	144	183	78.69%							
Aug-01	141	172	81.98%	-0.47	-1.28					
Sep-01	217	252	86.11%	-1.51	-1.92					



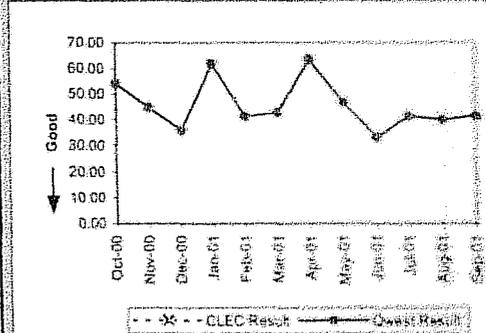
Installation Interval (Average Days) (OP-4) - Interval Zone One										
Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Party Scr	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Party Scr
Oct-00	6059	187	32.40							
Nov-00	5483	234	23.43							
Dec-00	4948	191	25.91							
Jan-01	5436	159	34.19							
Feb-01	5579	200	27.90							
Mar-01	4937	198	24.93							
Apr-01	4882	179	27.27							
May-01	4135	151	27.38							
Jun-01	3745	189	19.81							
Jul-01	9668	417	23.18							
Aug-01	8376	371	22.58	-0.81	-1.49					
Sep-01	10787	519	20.78	-2.04	-2.24					



Omitted Days for Non-Facility Reasons (Average Days) (OP-5A) - Interval Zone One										
Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Party Scr	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Party Scr
Oct-00	2226	66	33.73							
Nov-00	1299	52	24.98							
Dec-00	1507	56	26.91							
Jan-01	1447	40	36.17							
Feb-01	1527	43	35.51							
Mar-01	1381	44	31.39							
Apr-01	1816	56	32.43							
May-01	1091	31	35.19							
Jun-01	1062	38	27.95							
Jul-01	3500	268	13.06							
Aug-01	3053	223	13.69							
Sep-01	3625	294	12.33	-0.53	-1.32					



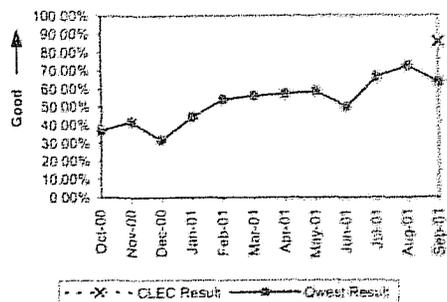
Omitted Days for Facility Reasons (Average Days) (OP-5B) - Interval Zone One										
Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Party Scr	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Party Scr
Oct-00	1571	29	54.17							
Nov-00	761	17	44.76							
Dec-00	859	24	35.79							
Jan-01	2046	33	62.00							
Feb-01	658	16	41.12							
Mar-01	1156	27	42.81							
Apr-01	826	13	63.54							
May-01	1076	23	46.78							
Jun-01	498	15	33.20							
Jul-01	289	7	41.29							
Aug-01	320	8	40.00							
Sep-01	414	10	41.40							



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

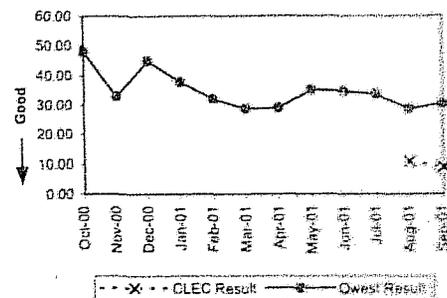
Percentage of Commitments Met (Percent) (QP-3) - Interval Zone Two

Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	21	57	36.84%		
Nov-00	18	43	41.86%		
Dec-00	13	41	31.71%		
Jan-01	20	45	44.44%		
Feb-01	33	61	54.10%		
Mar-01	45	80	56.25%		
Apr-01	43	75	57.33%		
May-01	34	58	58.62%		
Jun-01	29	56	50.00%		
Jul-01	34	51	66.67%		
Aug-01	50	69	72.46%		
Sep-01	42	65	63.64%	-1.63	-2.11



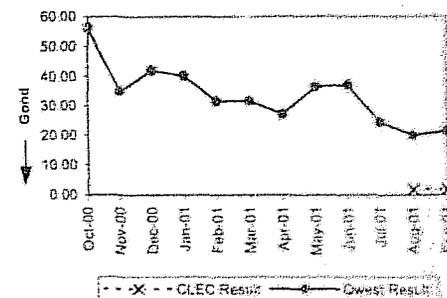
Resolution Interval (Average Days) (QP-4) - Interval Zone Two

Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	2696	56	48.14		
Nov-00	1387	42	33.02		
Dec-00	1846	41	45.02		
Jan-01	1710	45	38.00		
Feb-01	1962	61	32.16		
Mar-01	2302	80	28.78		
Apr-01	2180	75	29.07		
May-01	2053	58	35.40		
Jun-01	2023	58	34.88		
Jul-01	5528	164	33.71		
Aug-01	4169	145	28.75	-0.62	-1.37
Sep-01	4337	142	30.54	-2.13	-2.3



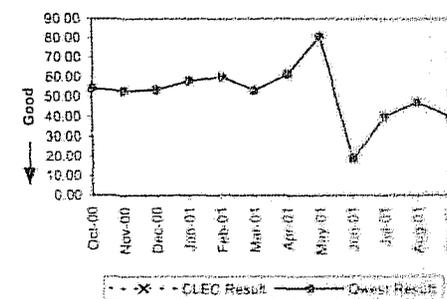
Unbundled Days for Non-Facility Reasons (Average Days) (QP-6A) - Interval Zone Two

Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	1296	23	56.35		
Nov-00	597	17	35.12		
Dec-00	758	18	42.11		
Jan-01	725	18	40.28		
Feb-01	507	16	31.69		
Mar-01	657	27	31.74		
Apr-01	517	19	27.21		
May-01	586	16	36.62		
Jun-01	931	25	37.24		
Jul-01	3022	123	24.57		
Aug-01	1814	90	20.16	-0.59	-1.36
Sep-01	2001	93	21.52	-1.19	-1.73



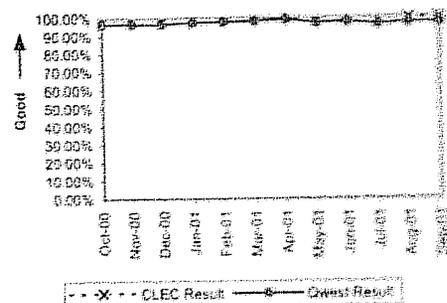
Unbundled Days for Facility Reasons (Average Days) (QP-6B) - Interval Zone Two

Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	706	13	54.31		
Nov-00	424	8	53.00		
Dec-00	537	10	53.70		
Jan-01	487	7	58.14		
Feb-01	724	12	60.33		
Mar-01	426	8	53.25		
Apr-01	798	13	61.38		
May-01	647	8	80.88		
Jun-01	75	4	18.75		
Jul-01	281	7	40.14		
Aug-01	425	9	47.22		
Sep-01	357	9	39.67		

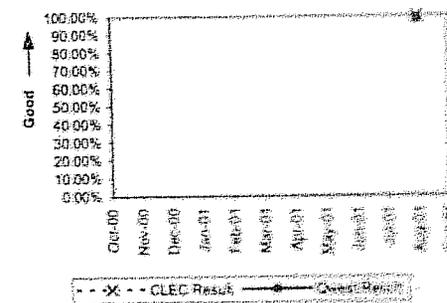


Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

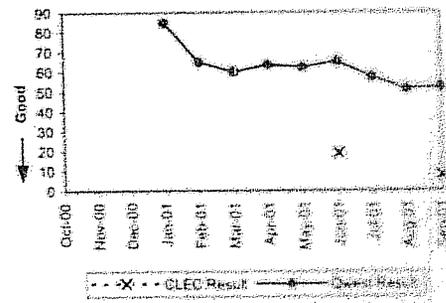
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two										
Year	Qtr	CLEC Num	CLEC Desc	CLEC Reslt	Std Dev	Qwest Num	Qwest Desc	Qwest Reslt	Mod Z Scr	Parity Scr
2000	1					604	620	96.95%		
2000	2					693	715	96.92%		
2000	3					624	645	96.74%		
2000	4					530	543	97.61%		
2001	1					525	536	97.95%		
2001	2					619	630	98.25%		
2001	3					627	633	99.05%		
2001	4					524	539	97.22%		
2002	1					518	529	97.92%		
2002	2					537	556	96.58%		
2002	3			100.00%	0.00%	539	552	97.64%	-0.16	-1.09
2002	4	21		100.00%	0.00%	578	593	97.47%	-0.73	-1.44



New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two										
Year	Qtr	CLEC Num	CLEC Desc	CLEC Reslt	Std Dev	Qwest Num	Qwest Desc	Qwest Reslt	Mod Z Scr	Parity Scr
2000	1									
2000	2									
2000	3									
2000	4									
2001	1									
2001	2									
2001	3									
2001	4									
2002	1									
2002	2									
2002	3			100.00%	0.00%	543	552	98.37%	-0.13	-1.08
2002	4									

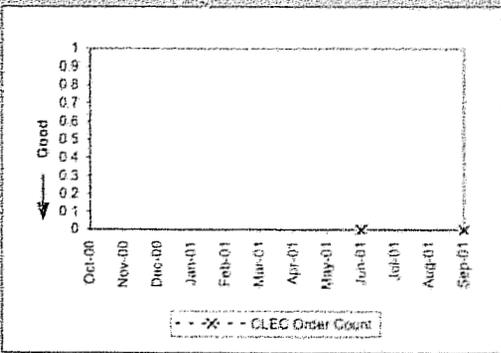


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A.1)										
Year	Qtr	CLEC Num	CLEC Desc	CLEC Reslt	Std Dev	Qwest Num	Qwest Desc	Qwest Reslt	Mod Z Scr	Parity Scr
2000	1									
2000	2									
2000	3									
2000	4					36456	429	85.00		
2001	1					24080	371	64.91		
2001	2					27184	453	60.01		
2001	3					26537	419	63.33		
2001	4					23326	375	62.21		
2002	1	19		19.00		22204	341	65.11	-0.64	-1.39
2002	2					12242	214	57.21		
2002	3					12453	243	51.25		
2002	4	31		7.75	5.12	12709	244	52.09	-1.17	-1.71



Checklist #4 - Unbundled Loop - Installation for DS3 and Higher

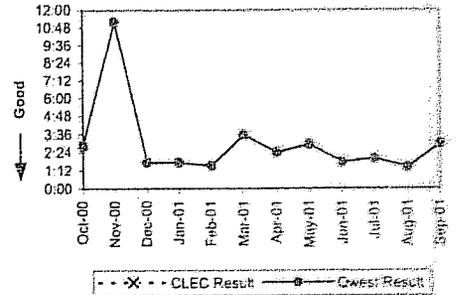
Number of Cheating Orders Delayed for Facilities Reasons Unbundled Loop - DS3 Capable (OP-15B)	
Time	GLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

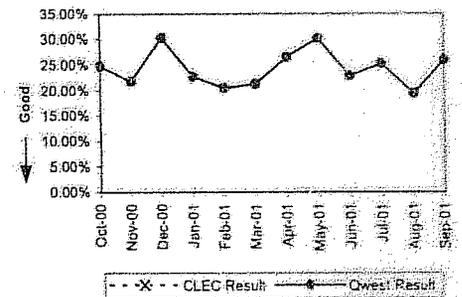
Repair Time to Restore (Hours:Minutes) (MR-6) - Interval: Zone One

Qwest Num	Qwest Date	Qwest Resu	Mod Z Scr	Parity Scr
414-23	145	2:51		
1533-21	137	11:12		
190-08	109	1:45		
197-44	114	1:44		
163-23	107	1:32		
469-36	131	3:35		
226-47	94	2:25		
371-24	126	2:57		
217-15	122	1:47		
199-17	99	2:01		
164-41	113	1:26		
461-47	154	3:00		



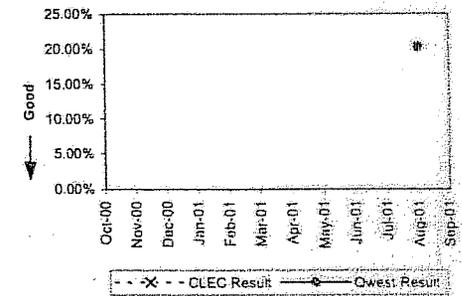
Repair Report Rate (Percent) (MR-7) - Interval: Zone One

Qwest Num	Qwest Date	Qwest Resu	Mod Z Scr	Parity Scr
36	145	24.83%		
30	137	21.90%		
33	109	30.28%		
26	114	22.61%		
22	107	20.56%		
20	131	21.37%		
25	94	26.60%		
38	126	30.16%		
28	122	22.95%		
25	99	25.25%		
22	113	19.47%		
40	154	25.97%		



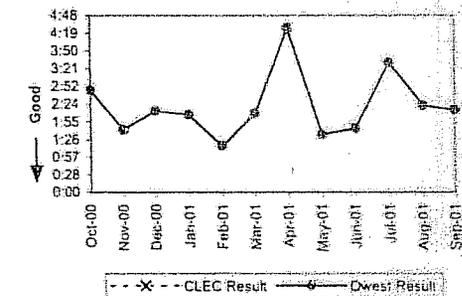
Repair Report Rate (Percent) (MR-7*) - Interval: Zone One

Qwest Num	Qwest Date	Qwest Resu	Mod Z Scr	Parity Scr
14	69	20.29%		



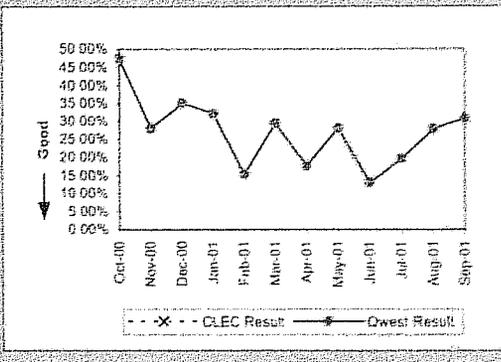
Mean Time to Restore (Hours:Minutes) (MR-8) - Interval: Zone Two

Qwest Num	Qwest Date	Qwest Resu	Mod Z Scr	Parity Scr
52-48	19	2:47		
54-51	32	1:43		
82-06	37	2:13		
59-16	28	2:07		
50-17	39	1:17		
94-32	44	2:09		
151-37	34	4:28		
50-50	32	1:35		
66-23	38	1:45		
180-02	51	3:32		
102-00	43	2:22		
87-29	39	2:15		

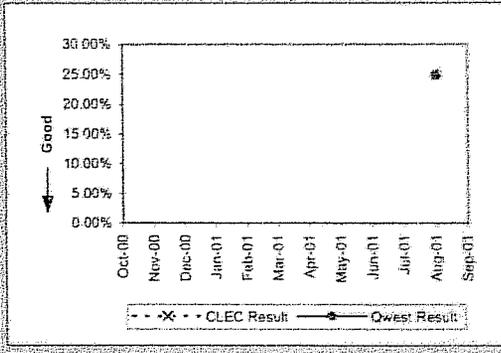


Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

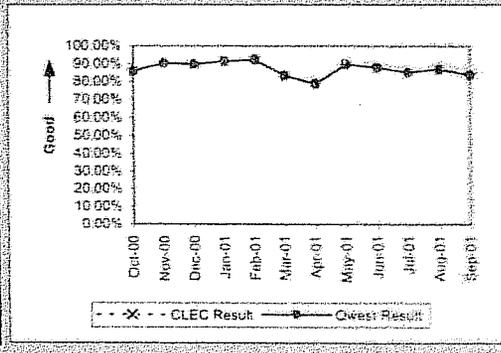
Guest Repair Rate (Percent) (MR-7) - Interval Zone Two									
Month	Work Order Num	Work Order Desc	Work Order Date	Guest Num	Guest Den	Guest Res	Mod Z Scr	Parity Scr	
10/00				6	19	47.37%			
11/00				9	32	28.13%			
12/00				13	37	35.14%			
1/01				9	28	32.14%			
2/01				6	39	15.38%			
3/01				13	44	29.55%			
4/01				5	34	17.65%			
5/01				9	32	28.13%			
6/01				5	38	13.16%			
7/01				70	51	19.61%			
8/01				42	43	27.91%			
9/01				42	39	30.77%			



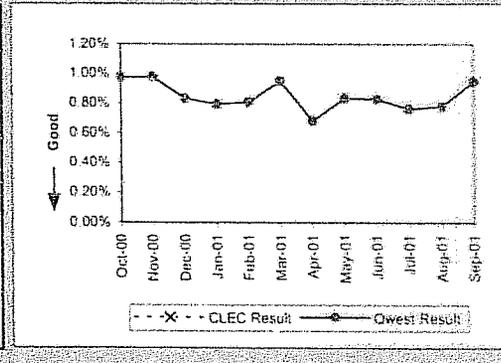
Guest Repair Rate (Percent) (MR-7) - Interval Zone Two									
Month	Work Order Num	Work Order Desc	Work Order Date	Guest Num	Guest Den	Guest Res	Mod Z Scr	Parity Scr	
				9	36	25.00%			



Guest Repair Rate (Percent) (MR-5) - Interval Zone One and Two									
Month	Work Order Num	Work Order Desc	Work Order Date	Guest Num	Guest Den	Guest Res	Mod Z Scr	Parity Scr	
10/00				141	164	85.98%			
11/00				153	169	90.53%			
12/00				131	146	89.73%			
1/01				130	142	91.55%			
2/01				135	146	92.47%			
3/01				148	175	83.43%			
4/01				101	128	78.91%			
5/01				142	158	89.87%			
6/01				141	160	88.13%			
7/01				125	150	83.33%			
8/01				136	156	87.18%			
9/01				162	193	83.94%			

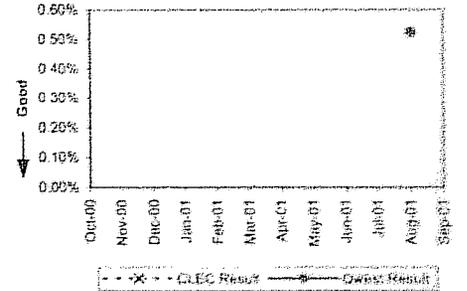


Guest Repair Rate (Percent) (MR-5) - Interval Zone One and Two									
Month	Work Order Num	Work Order Desc	Work Order Date	Guest Num	Guest Den	Guest Res	Mod Z Scr	Parity Scr	
10/00				164	16791	0.98%			
11/00				169	17272	0.98%			
12/00				147	17580	0.83%			
1/01				142	17884	0.79%			
2/01				145	18148	0.80%			
3/01				175	18420	0.95%			
4/01				128	18724	0.68%			
5/01				158	18987	0.83%			
6/01				160	19342	0.83%			
7/01				150	19686	0.76%			
8/01				136	20036	0.78%			
9/01				193	20400	0.95%			

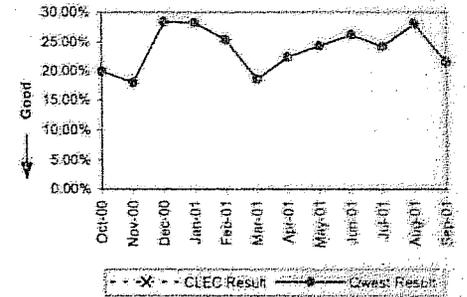


Checklist #4 - Unbundled Loop - Repair for DS3 and Higher

Trouble Rate (Percent) (MR-8) - Interval Zone One and Two									
Unit	CLC Num	CLC Day	CLC Rest	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					105	20036	0.52%		



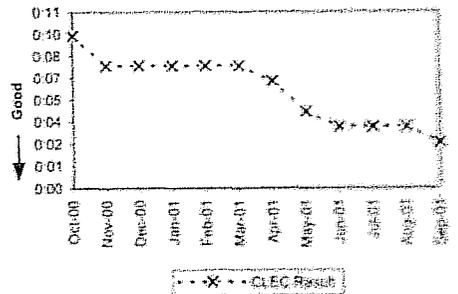
New Qwest Related Trouble Reports (Percent) (MR-10) - Interval Zone One and Two									
Unit	CLC Num	CLC Day	CLC Rest	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
					41	205	20.00%		
					37	206	17.96%		
					58	204	28.43%		
					56	198	28.28%		
					50	196	25.51%		
					40	215	18.60%		
					37	165	22.42%		
					51	209	24.40%		
					57	217	26.27%		
					48	198	24.24%		
					61	217	28.11%		
					53	246	21.54%		



Checklist #4 - Unbundled Loop Cutovers

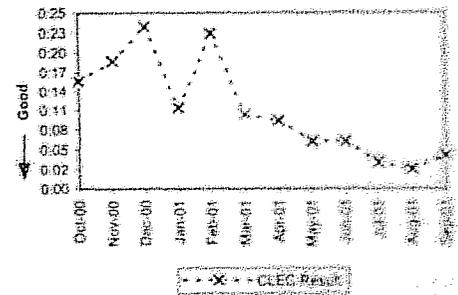
Unbundled Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-7) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1092:42	6646	0:10
Nov-00	960:27	6845	0:08
Dec-00	830:21	6025	0:08
Jan-01	882:20	6672	0:08
Feb-01	1125:14	8015	0:08
Mar-01	1272:52	9626	0:08
Apr-01	1255:28	10207	0:07
May-01	947:31	12358	0:05
Jun-01	766:45	11882	0:04
Jul-01	671:03	10884	0:04
Aug-01	715:15	12138	0:04
Sep-01	680:05	11766	0:03



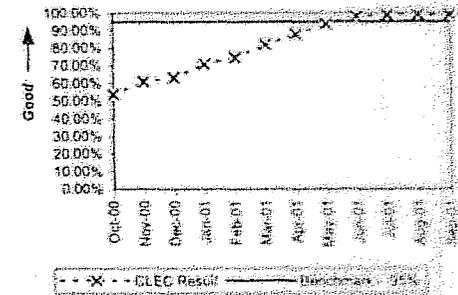
Unbundled Cuts Completed on Time (Percent) Unbundled Loop - Other (OP-7) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	9:13	34	0:16
Nov-00	12:14	38	0:19
Dec-00	5:57	15	0:24
Jan-01	15:17	74	0:12
Feb-01	40:29	107	0:23
Mar-01	4:08	23	0:11
Apr-01	8:33	49	0:10
May-01	4:48	44	0:07
Jun-01	4:14	35	0:07
Jul-01	1:40	27	0:04
Aug-01	6:16	111	0:03
Sep-01	7:59	90	0:05



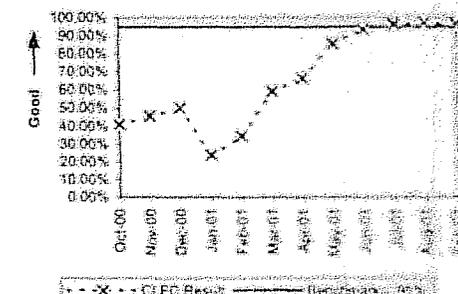
Unbundled Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	1270	2351	54.02%
Nov-00	1653	2705	61.11%
Dec-00	1186	1874	63.29%
Jan-01	1677	2360	71.06%
Feb-01	2033	2719	74.77%
Mar-01	2622	3190	82.19%
Apr-01	3102	3529	87.90%
May-01	4413	4700	93.89%
Jun-01	4672	4764	98.07%
Jul-01	4300	4342	99.03%
Aug-01	4434	4477	99.04%
Sep-01	4415	4462	98.95%



Unbundled Cuts Completed on Time (Percent) Unbundled Loop - Other (OP-13A) - Interval Zone One and Two

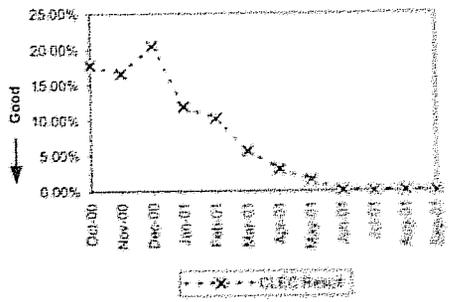
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	945	2309	40.93%
Nov-00	1185	2603	45.52%
Dec-00	968	1935	50.03%
Jan-01	616	2582	23.86%
Feb-01	958	2752	34.81%
Mar-01	1403	2372	59.15%
Apr-01	1745	2629	66.38%
May-01	1926	2252	85.52%
Jun-01	1661	1771	93.79%
Jul-01	1530	1591	96.17%
Aug-01	2354	2423	97.15%
Sep-01	1878	1950	96.31%



Checklist #4 - Unbundled Loop Cutovers

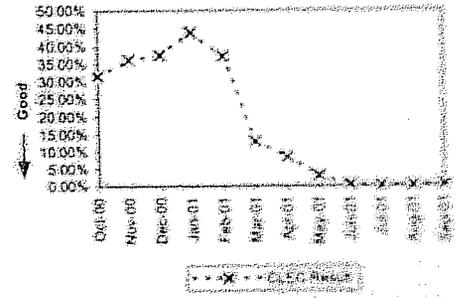
Unbundled Loop Cutovers Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	420	2351	17.86%
Nov-00	450	2705	16.64%
Dec-00	386	1874	20.60%
Jan-01	289	2414	11.97%
Feb-01	289	2804	10.31%
Mar-01	194	3406	5.70%
Apr-01	118	3733	3.16%
May-01	74	4700	1.57%
Jun-01	7	4764	0.15%
Jul-01	1	4342	0.02%
Aug-01	6	4477	0.13%
Sep-01	2	4462	0.04%



Unbundled Loop Cutovers Without CLEC Approval (Percent) Unbundled Loop - Other (OP-13B) - Interval Zone One and Two

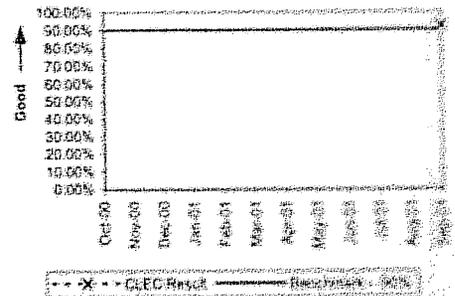
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	729	2309	31.57%
Nov-00	943	2603	36.23%
Dec-00	727	1935	37.57%
Jan-01	1141	2598	43.92%
Feb-01	1090	2927	37.24%
Mar-01	353	2718	12.99%
Apr-01	233	2756	8.45%
May-01	67	2252	2.98%
Jun-01	8	1771	0.45%
Jul-01	1	1591	0.06%
Aug-01	4	2423	0.17%
Sep-01	6	1950	0.31%



Checklist #4 - Unbundled Loop - Conditioned

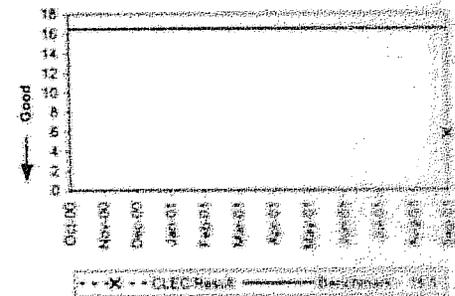
Installation Commitments Met (Percent) (OP-3) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	654	710	92.11%	26.95%



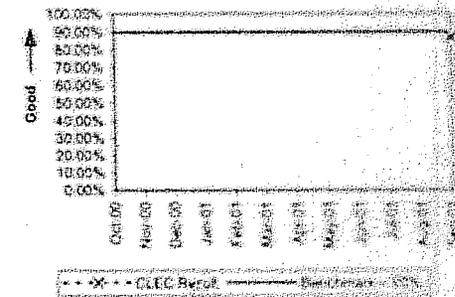
Installation Interval (Average Days) (OP-4) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	3592	616	5.83	4.47



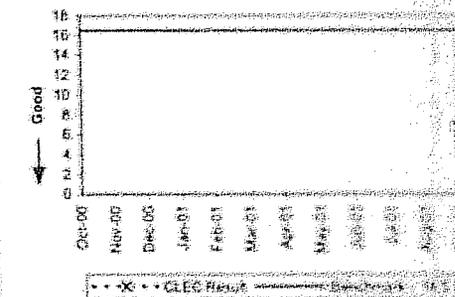
Installation Commitments Met (Percent) (OP-3) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	155	178	87.08%	33.54%



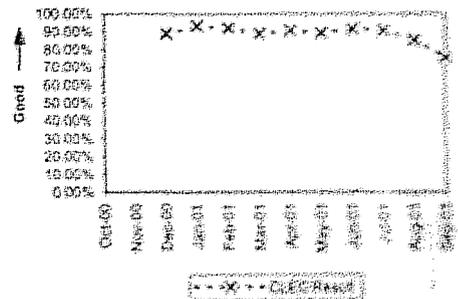
Installation Interval (Average Days) (OP-4) -- Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	CLEC Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	1015	150	6.77	4.62

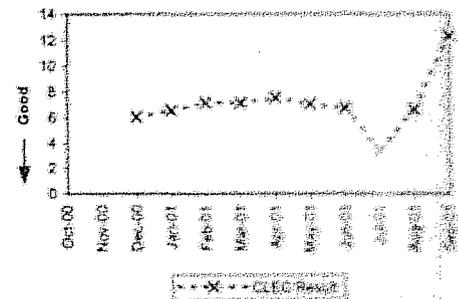


Checklist #4 - Line Sharing Installation

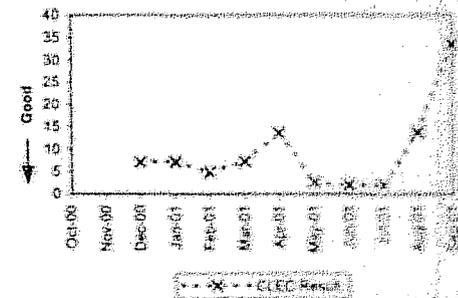
Installation Commitments Met (Percent) (OP-3)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	122	137	89.05%	31.23%
Jan-01	116	124	93.55%	24.57%
Feb-01	119	129	92.25%	26.74%
Mar-01	124	139	89.21%	31.03%
Apr-01	109	120	90.83%	28.86%
May-01	43	48	89.58%	30.55%
Jun-01	55	60	91.67%	27.64%
Jul-01	90	99	90.91%	28.75%
Aug-01	53	62	85.48%	35.23%
Sep-01	46	61	75.41%	43.06%



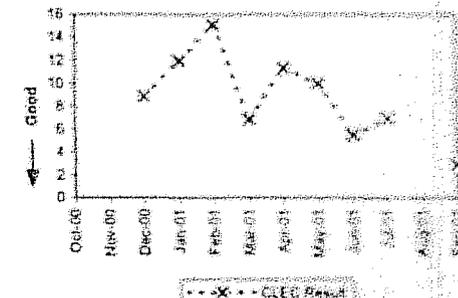
Installation Interval (Average Days) (OP-4)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	837	137	6.11	3.37
Jan-01	811	123	6.59	3.97
Feb-01	915	127	7.20	5.89
Mar-01	989	138	7.17	3.66
Apr-01	873	115	7.59	5.93
May-01	324	46	7.04	5.16
Jun-01	407	60	6.78	3.43
Jul-01	347	100	3.47	3.90
Aug-01	433	65	6.66	8.74
Sep-01	789	64	12.33	17.92



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	50	7	7.14	7.69
Jan-01	29	4	7.25	5.12
Feb-01	10	2	5.00	5.66
Mar-01	22	3	7.33	3.06
Apr-01	41	3	13.67	11.72
May-01	8	3	2.67	2.89
Jun-01	2	1	2.00	
Jul-01	16	8	2.00	2.88
Aug-01	166	12	13.83	12.71
Sep-01	572	17	33.65	22.84



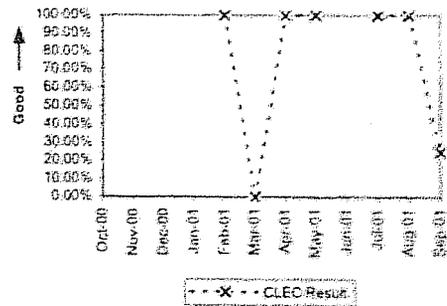
Delayed Days for Facility Reasons (Average Days) (OP-6B)-- Dispatches Within MSAs				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	71	8	8.88	5.69
Jan-01	48	4	12.00	9.90
Feb-01	121	8	15.12	15.46
Mar-01	83	12	6.92	4.01
Apr-01	91	8	11.38	10.36
May-01	20	2	10.00	1.41
Jun-01	22	4	5.50	2.38
Jul-01	14	2	7.00	4.24
Aug-01				
Sep-01	3	1	3.00	



Checklist #4 - Line Sharing Installation

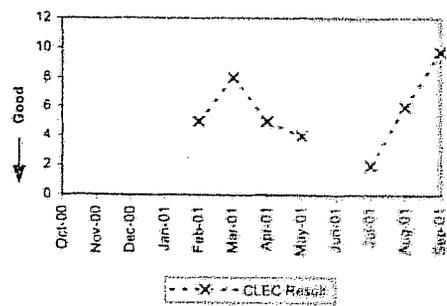
Installation Commitments Met (Percent) (OP-3) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	2	2	100.00%	0.00%
Mar-01	0	1	0.00%	0.00%
Apr-01	1	1	100.00%	0.00%
May-01	1	1	100.00%	0.00%
Jun-01				
Jul-01	9	9	100.00%	0.00%
Aug-01	3	3	100.00%	0.00%
Sep-01	1	4	25.00%	43.30%



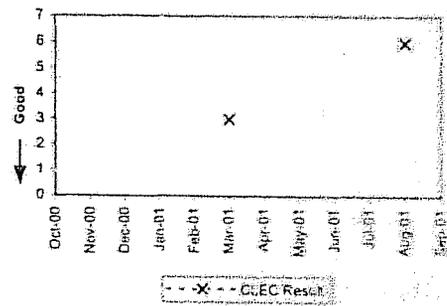
Installation Interval (Average Days) (OP-4) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	10	2	5.00	0.00
Mar-01	8	1	8.00	
Apr-01	5	1	5.00	
May-01	4	1	4.00	
Jun-01				
Jul-01	18	9	2.00	3.28
Aug-01	24	4	6.00	3.46
Sep-01	39	4	9.75	4.11



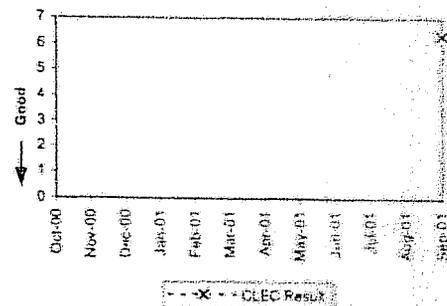
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01	3	1	3.00	
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	6	1	6.00	
Sep-01				



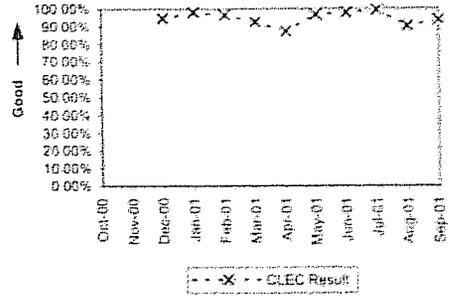
Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01	19	3	3.33	3.21

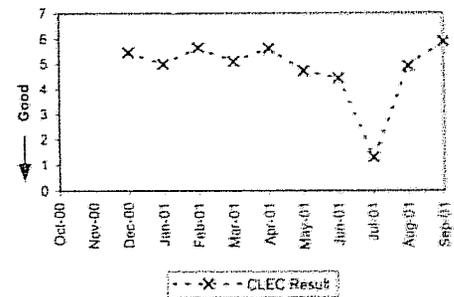


Checklist #4 - Line Sharing Installation

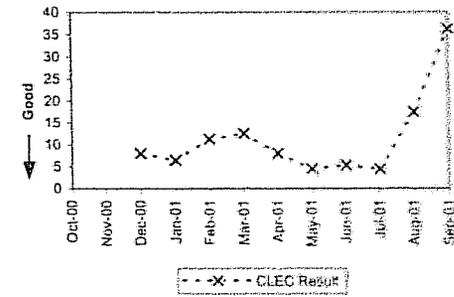
Installation Commitments Met (Percent) (OP-3) -- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	506	534	94.76%	22.29%
Jan-01	1064	1085	98.06%	13.78%
Feb-01	958	993	96.48%	18.44%
Mar-01	765	827	92.50%	26.33%
Apr-01	730	836	87.32%	33.27%
May-01	599	618	96.93%	17.26%
Jun-01	1266	1292	97.99%	14.04%
Jul-01	6611	6660	99.26%	8.55%
Aug-01	1752	1940	90.31%	29.58%
Sep-01	1408	1504	93.62%	24.44%



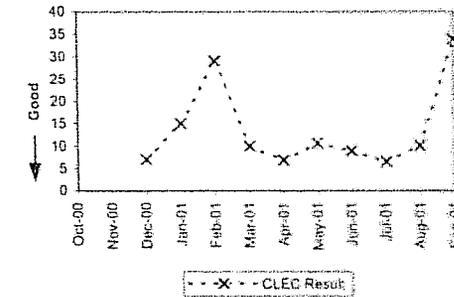
Installation Interval (Average Days) (OP-4) -- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	2917	534	5.46	2.35
Jan-01	5423	1085	5.00	2.69
Feb-01	5615	992	5.66	6.44
Mar-01	4229	827	5.11	4.63
Apr-01	4701	835	5.63	3.69
May-01	2892	611	4.73	2.85
Jun-01	5704	1282	4.45	2.44
Jul-01	7796	5915	1.32	1.16
Aug-01	7003	1420	4.93	6.34
Sep-01	6457	1095	5.90	10.72



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	64	8	8.00	6.97
Jan-01	26	4	6.50	7.85
Feb-01	68	6	11.33	5.09
Mar-01	151	12	12.58	14.66
Apr-01	32	4	8.00	4.00
May-01	9	2	4.50	2.12
Jun-01	27	5	5.40	3.05
Jul-01	220	49	4.49	6.81
Aug-01	3592	205	17.52	7.12
Sep-01	3624	100	36.24	12.97

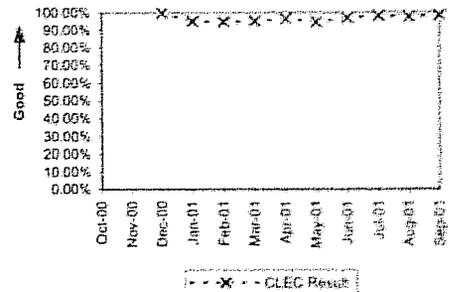


Delayed Days for Facility Reasons (Average Days) (OP-6B) -- No Dispatches				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	141	20	7.05	3.09
Jan-01	256	17	15.06	7.01
Feb-01	844	29	29.10	19.42
Mar-01	501	50	10.02	10.13
Apr-01	705	102	6.91	4.37
May-01	183	17	10.76	6.88
Jun-01	189	21	9.00	5.99
Jul-01	105	16	6.56	6.17
Aug-01	51	5	10.20	11.86
Sep-01	34	1	34.00	

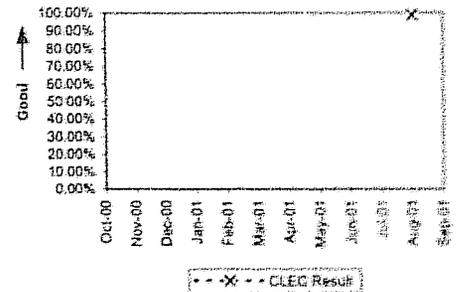


Checklist #4 - Line Sharing Installation

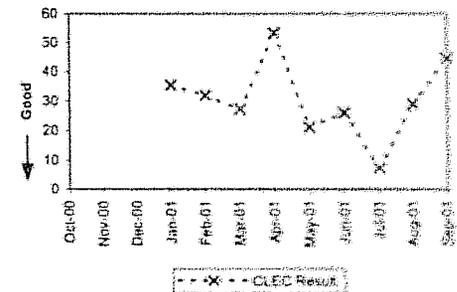
New Service Installation Quality (Percent) (OP-5)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00	341	341	100.00%	0.00%
Jan-01	911	956	95.29%	21.18%
Feb-01	1125	1185	94.94%	21.92%
Mar-01	1018	1068	95.32%	21.12%
Apr-01	947	981	96.53%	18.29%
May-01	775	820	94.51%	22.77%
Jun-01	989	1020	96.96%	17.17%
Jul-01	4001	4075	98.18%	13.35%
Aug-01	4311	4408	97.80%	14.67%
Sep-01	1775	1804	98.39%	12.58%



New Service Installation Quality (Percent) (OP-5*)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	4351	4408	98.71%	11.30%
Sep-01				

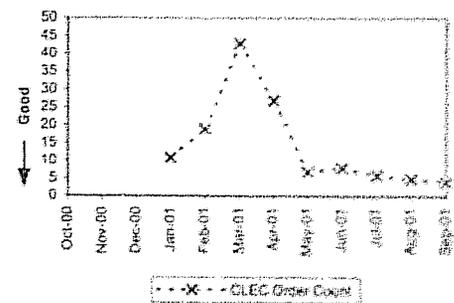


Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	604	17	35.53	15.46
Feb-01	1060	33	32.12	21.55
Mar-01	1499	55	27.25	31.17
Apr-01	2082	39	53.38	43.63
May-01	297	14	21.21	28.56
Jun-01	287	11	26.09	36.63
Jul-01	2669	361	7.39	9.68
Aug-01	5578	192	29.05	14.25
Sep-01	3499	78	44.86	25.74



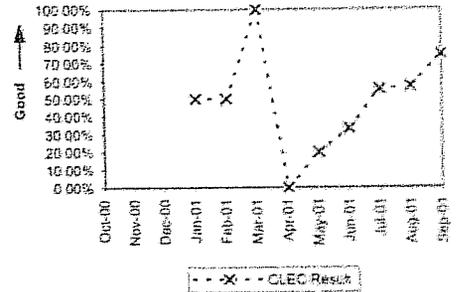
Checklist #4 - Line Sharing Installation

Count of Pending Orders Delayed for Facilities Reasons Line Sharing (OP-15B)	
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	11
Feb-01	19
Mar-01	43
Apr-01	27
May-01	7
Jun-01	8
Jul-01	6
Aug-01	5
Sep-01	4

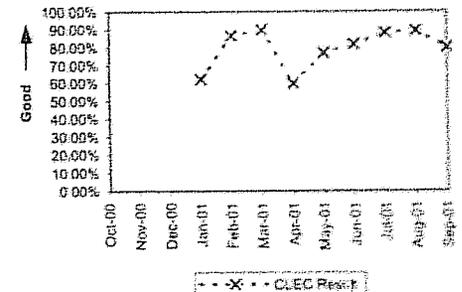


Checklist #4 - Line Sharing Repair

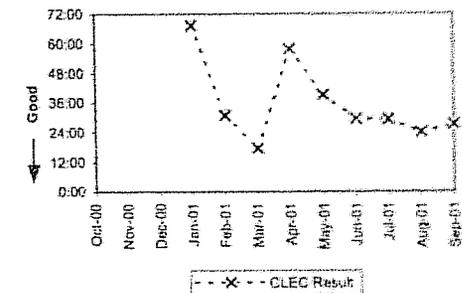
Dispatches Completed within 24 hours (Percent) (MR-3) - Dispatches Within MSAs				
Month	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	2	4	50.00%	50.00%
Feb-01	1	2	50.00%	50.00%
Mar-01	2	2	100.00%	0.00%
Apr-01	0	3	0.00%	0.00%
May-01	1	5	20.00%	40.00%
Jun-01	1	3	33.33%	47.14%
Jul-01	5	9	55.56%	49.69%
Aug-01	4	7	57.14%	49.49%
Sep-01	3	4	75.00%	43.30%



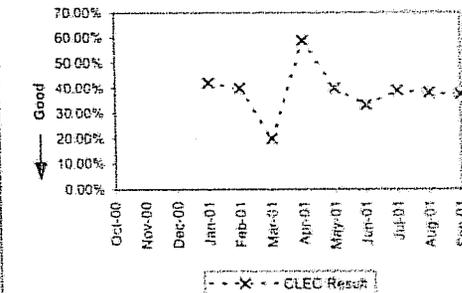
Dispatches Completed within 48 hours (Percent) (MR-4) - Dispatches Within MSAs				
Month	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	10	16	62.50%	48.41%
Feb-01	13	15	86.67%	33.99%
Mar-01	9	10	90.00%	30.00%
Apr-01	9	15	60.00%	48.99%
May-01	10	13	76.92%	42.13%
Jun-01	9	11	81.82%	38.57%
Jul-01	15	17	88.24%	32.22%
Aug-01	17	19	89.47%	30.69%
Sep-01	12	15	80.00%	40.00%



Mean Time to Restore (Hours:Minutes) (MR-6) - Dispatches Within MSAs				
Month	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	1077:41	16	67:21	99:23
Feb-01	462:29	15	30:50	46:12
Mar-01	176:26	10	17:39	28:48
Apr-01	868:42	15	57:55	54:46
May-01	509:39	13	39:12	27:41
Jun-01	324:49	11	29:32	23:25
Jul-01	498:29	17	29:19	20:42
Aug-01	458:38	19	24:08	17:25
Sep-01	409:19	15	27:17	25:14



Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Within MSAs				
Month	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	8	19	42.11%	49.37%
Feb-01	8	20	40.00%	48.99%
Mar-01	2	10	20.00%	40.00%
Apr-01	10	17	58.82%	49.22%
May-01	6	15	40.00%	48.99%
Jun-01	4	12	33.33%	47.14%
Jul-01	7	18	38.89%	48.75%
Aug-01	8	21	38.10%	48.56%
Sep-01	6	16	37.50%	48.41%



Checklist #4 - Line Sharing Repair

Repair Report Report Rate (Percent) (MR-7*) - Dispatches Within MSAs				
Case	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
	6	13	46.15%	49.85%

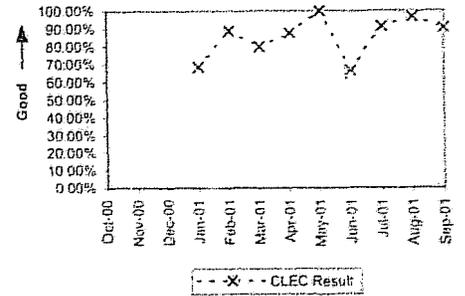
Repair Report Rate (Percent) (MR-7*) - Dispatches Outside MSAs				
Case	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
	1	1	100.00%	0.00%
	1	1	100.00%	0.00%

Mean Time to Restore (Hours:Minutes) (MR-8) - Dispatches Outside MSAs				
Case	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
	23:07	1	23:07	
	29:09	1	29:09	

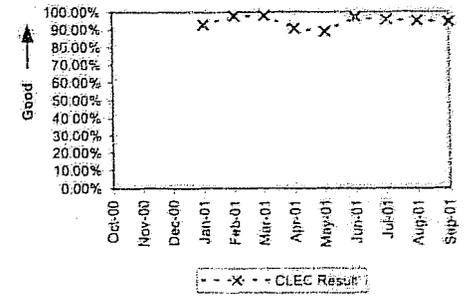
Repair Report Rate (Percent) (MR-7) - Dispatches Outside MSAs				
Case	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				
	0	1	0.00%	0.00%
	0	1	0.00%	0.00%

Checklist #4 - Line Sharing Repair

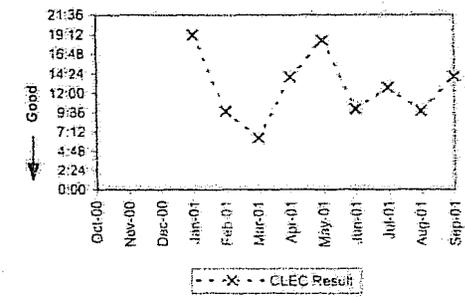
Cleared within 24 hours (Percent) (MR-3) - No Dispatches				
Year	CLEC Num	CLEC Denom	CLEC Result	Std Dev
2000	11	16	68.75%	46.35%
2001	15	18	88.89%	31.43%
2002	4	5	80.00%	40.00%
2003	14	16	87.50%	33.07%
2004	14	14	100.00%	0.00%
2005	4	6	66.67%	47.14%
2006	32	35	91.43%	27.99%
2007	29	30	96.67%	17.95%
2008	19	21	90.48%	29.35%



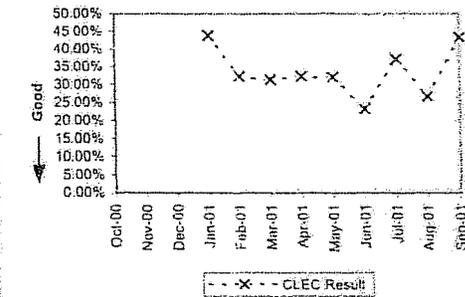
Cleared within 48 hours (Percent) (MR-4) - No Dispatches				
Year	CLEC Num	CLEC Denom	CLEC Result	Std Dev
2000	106	114	92.98%	25.54%
2001	133	136	97.79%	14.69%
2002	103	105	98.10%	13.67%
2003	96	99	96.97%	28.75%
2004	97	109	88.99%	31.30%
2005	71	73	97.26%	16.32%
2006	157	164	95.73%	20.21%
2007	160	168	95.24%	21.30%
2008	85	90	94.44%	22.91%



Mean Time to Restore (Hours:Minutes) (MR-6) - No Dispatches				
Year	CLEC Num	CLEC Denom	CLEC Result	Std Dev
2000	2191:20	114	19:13	38:05
2001	1035:46	136	9:49	30:56
2002	682:08	105	6:30	11:39
2003	1390:43	99	14:03	21:48
2004	2022:16	109	18:33	38:15
2005	737:42	73	10:06	26:38
2006	2091:49	164	12:45	29:16
2007	1860:01	168	9:53	15:41
2008	1267:59	90	14:05	20:31

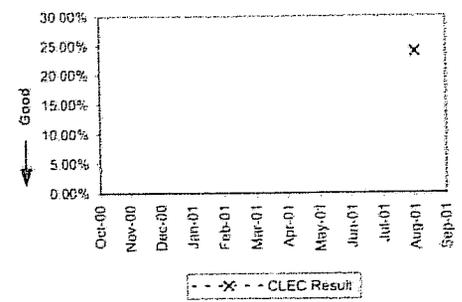


Mean Repair Report Rate (Percent) (MR-7) - No Dispatches				
Year	CLEC Num	CLEC Denom	CLEC Result	Std Dev
2000	90	114	43.86%	49.62%
2001	44	136	32.35%	46.78%
2002	33	105	31.43%	46.42%
2003	32	99	32.32%	46.77%
2004	33	109	32.11%	46.69%
2005	17	73	23.29%	42.27%
2006	61	164	37.20%	48.33%
2007	45	168	26.79%	44.28%
2008	39	90	43.33%	49.55%

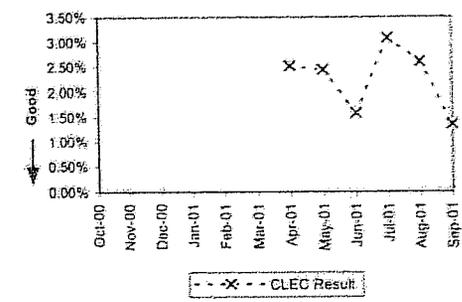


Checklist #4 - Line Sharing Repair

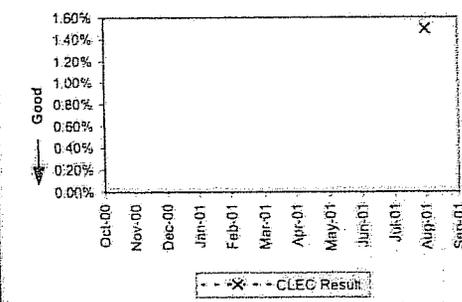
Line Sharing Repair (MR 7*) - No Dispatches				
Month	CLEC Num	CLEC Denom	CLEC Result	Std Dev
		96	23.96%	42.68%



Reserve Rate (Percent) (MR 8)				
Month	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	102	0		
	156	0		
	118	0		
	117	4639	2.52%	15.68%
	124	5086	2.45%	15.45%
	89	5336	1.59%	12.52%
	103	5893	3.09%	17.30%
	106	7266	2.60%	15.92%
	106	7839	1.35%	11.55%

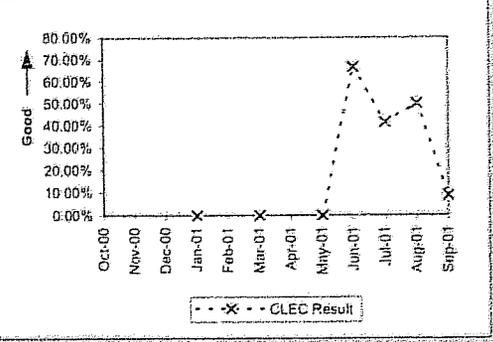


Reserve Rate (Percent) (MR 8*)				
Month	CLEC Num	CLEC Denom	CLEC Result	Std Dev
	100	7266	1.50%	12.16%

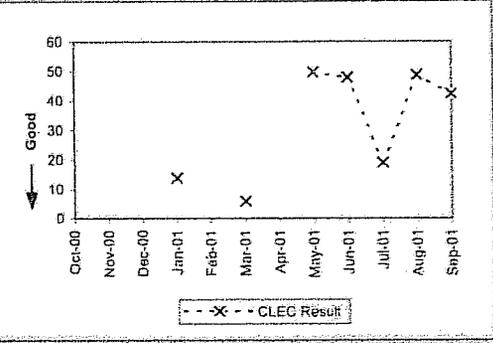


Checklist #4 - Dark Fiber - Loop Installation

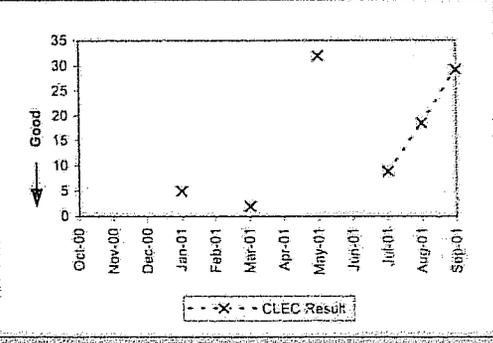
Average Days for Facility Reasons (CLEC Result) - Interval Zone One				
CLEC Denom	CLEC Numer	CLEC Result	Std Dev	
	3	0.00%		
	2	0.00%	0.00%	
	4	0.00%	0.00%	
	6	66.67%	47.14%	
	29	41.38%	49.25%	
	4	50.00%	50.00%	
	80	8.75%	28.26%	



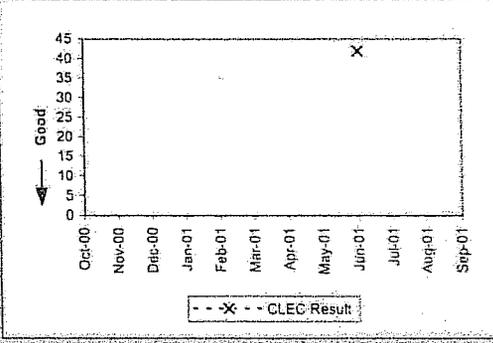
Average Days (OP-4) - Interval Zone One				
CLEC Denom	CLEC Numer	CLEC Result	Std Dev	
	3	14.00		
	2	6.00	0.00	
	4	49.75	0.50	
	6	48.00	22.29	
	29	19.17	5.74	
	4	48.75	39.20	
	80	42.32	15.20	



Average Days for Facility Reasons (Average Days) (OP-6A) - Interval Zone One				
CLEC Denom	CLEC Numer	CLEC Result	Std Dev	
	3	5.00		
	2	2.00	0.00	
	4	32.00	0.00	
	17	8.88	8.49	
	2	18.50	19.09	
	23	29.23	10.18	

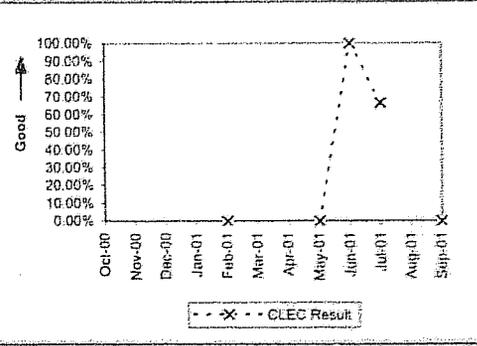


Average Days for Facility Reasons (Average Days) (OP-6B) - Interval Zone One				
CLEC Denom	CLEC Numer	CLEC Result	Std Dev	
	2	42.00	0.00	

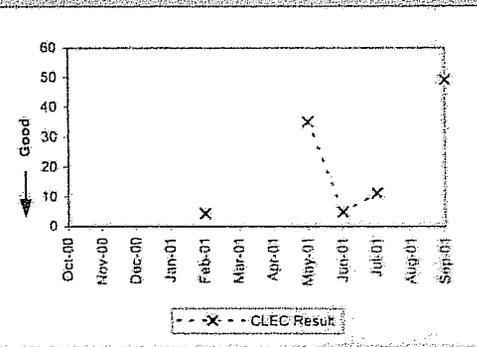


Checklist #4 - Dark Fiber - Loop Installation

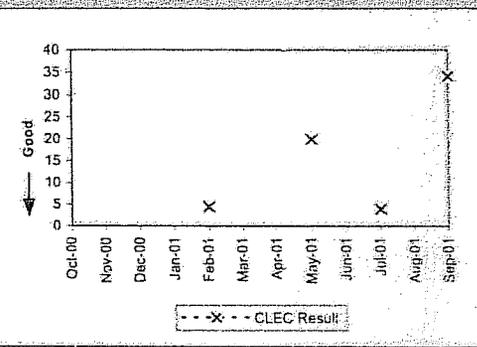
Percent of CLECs Met (Percent) (OP-3) - Interval Zone Two					
CLEC Name	CLEC Denom	CLEC Result	Std Dev		
	2	0.00%	0.00%		
	2	0.00%	0.00%		
	1	100.00%	0.00%		
	3	66.67%	47.14%		
	5	0.00%	0.00%		



Average Days (Average Days) (OP-4) - Interval Zone Two				
CLEC Name	CLEC Denom	CLEC Result	Std Dev	
	2	4.50	0.71	
	2	35.00	0.00	
	1	5.00		
	3	11.33	9.87	
	5	49.20	1.30	

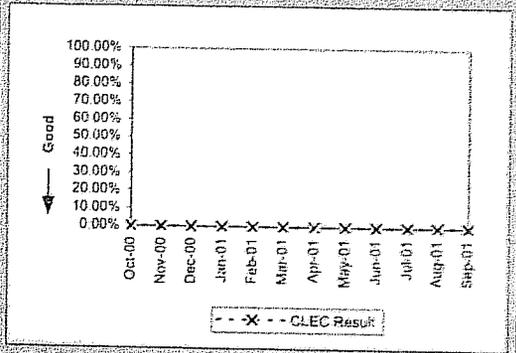


Average Days for Network Facility Reasons (Average Days) (OP-6A) - Interval Zone Two				
CLEC Name	CLEC Denom	CLEC Result	Std Dev	
	2	4.50	0.71	
	2	20.00	0.00	
	1	4.00		
	5	34.20	3.49	

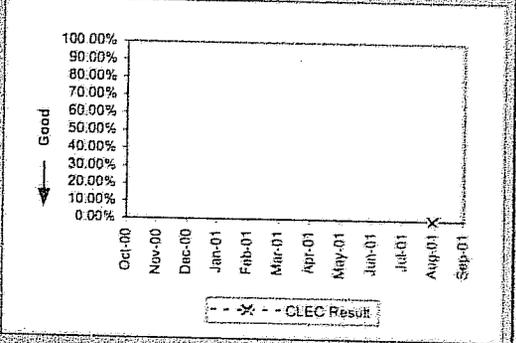


Checklist #4 - Dark Fiber - Loop Repair

Quality Rate (Percent) (MR-8) - Interval Zone One and Two					
CLC Num	CLC Denom	CLC Result	Std Dev		
38		0.00%	0.00%		
42		0.00%	0.00%		
44		0.00%	0.00%		
47		0.00%	0.00%		
49		0.00%	0.00%		
51		0.00%	0.00%		
51		0.00%	0.00%		
53		0.00%	0.00%		
62		0.00%	0.00%		
69		0.00%	0.00%		
73		0.00%	0.00%		
81		0.00%	0.00%		



Quality Rate (Percent) (MR-8) - Interval Zone One and Two				
CLC Num	CLC Denom	CLC Result	Std Dev	
0	73	0.00%	0.00%	



Checklist #5 - Unbundled Transport (UDIT) DS1 Level Installation

Table 5-1: CLEC Results (Average Days) (OP-3) - Interval Zone One

Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
2271	3340	67.99%	0.56	-0.66
2755	3652	75.44%	-0.58	-1.35
2265	3211	70.54%	-0.46	-1.28
2196	3166	69.13%	-1.49	-1.91
2338	3175	73.64%	-1.89	-2.15
2855	3817	75.58%	-1.85	-2.12
2776	3651	75.81%	-2.42	-2.47
2871	2903	78.23%	2.45	0.49
2797	3196	81.10%	-2.1	-2.28
2623	3053	82.64%	-2.24	-2.36
2996	3529	84.05%	-2.17	-2.32
2857	3334	85.44%	-2.01	-2.22

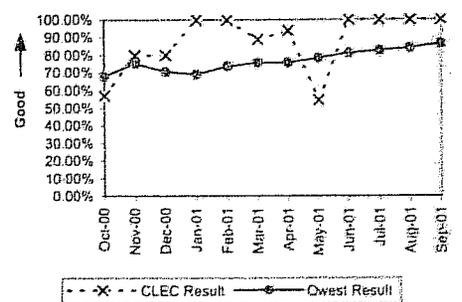


Table 5-2: CLEC Results (Average Days) (OP-4) - Interval Zone One

Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
5664	3308	17.14	-1.32	-1.8
59804	3616	19.29	-4.14	-3.52
60484	3191	18.95	-1.34	-1.81
67680	3147	19.92	-1.39	-1.84
6460	3147	18.05	-1.85	-2.12
65624	3785	17.34	-2.36	-2.43
65430	3632	18.01	-2.78	-2.69
48609	2864	16.97	2.14	0.3
48643	3174	15.33	-2.87	-2.74
83283	4349	19.14	2.1	0.27
87328	4848	18.02	-2.43	-2.47
76024	4568	16.64	-2.31	-2.4

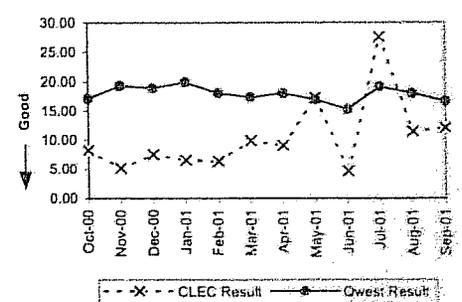


Table 5-3: CLEC Results (Average Days) (OP-5A) - Interval Zone One

Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
11893	700	16.99	-0.76	-1.46
10609	542	19.39	-1.89	-2.15
11034	592	18.64		
13693	627	20.88		
11165	554	20.15		
11724	656	17.87	2.41	0.46
12579	648	19.41	-0.66	-1.4
6831	420	16.15	1.76	0.07
7788	425	18.32		
24428	1712	14.26	1.81	0.1
1411	23524	13.08	2.12	0.29
873	18828	11.73	-1.01	-1.61

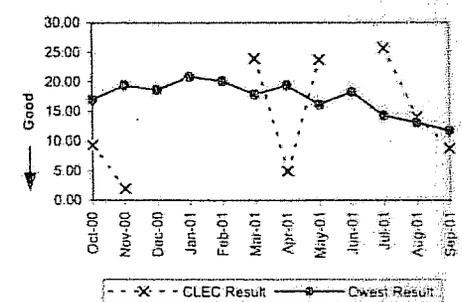
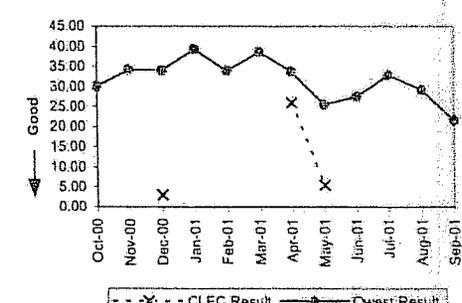


Table 5-4: CLEC Results (Average Days) (OP-6B) - Interval Zone One

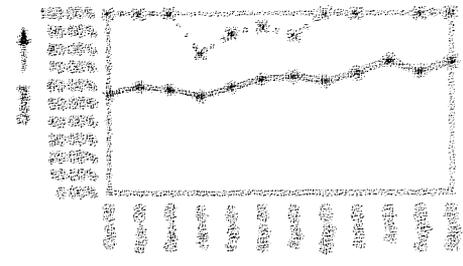
Qwest Num	Qwest Denom	Qwest Result	Mod Z Scr	Parity Score
11110	389	30.11		
12158	355	34.25		
12076	354	34.11	-1.12	-1.68
13830	351	39.40		
9037	283	34.05		
10664	276	38.64		
2600	2975	23.6	-0.22	-1.13
5335	209	25.53	-1.07	-1.65
4825	179	27.54		
5664	172	32.93		
5028	172	29.23		
2813	130	21.64		



Checklist #5 - Unbundled Transport (UDT) DS1 Level Installation

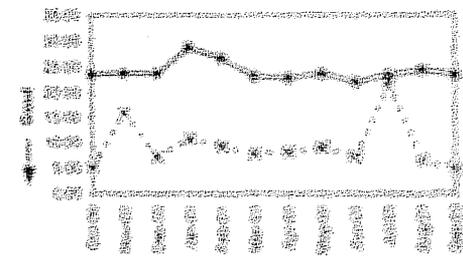
Installation Commitments Met (Percent) (OP-3) - Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod. Z. Str.	Plasty Issues
Oct-00	4	4	100.00%	867	1600	55.44%	-1.79	-2.59
Nov-00	1	1	100.00%	943	1566	59.46%	-0.63	-1.4
Dec-00	3	3	100.00%	871	1506	57.84%	-1.48	-1.9
Jan-01	14	18	77.78%	677	1620	54.14%	.7	-2.77
Feb-01	8	9	88.89%	917	1548	59.24%	-1.2	-2.7
Mar-01	12	13	92.31%	1285	2032	63.24%	2.19	-2.34
Apr-01	7	8	87.50%	1095	1682	65.10%	-1.39	-1.81
May-01	6	6	100.00%	909	1463	62.13%	-1.01	-2.76
Jun-01	6	6	100.00%	1218	1817	67.03%	-1.71	-2.06
Jul-01				1330	1804	73.73%		
Aug-01	16	16	100.00%	1231	1624	67.66%	-1.79	-2.68
Sep-01	27	27	100.00%	1145	1574	72.74%	-1.13	-2.92



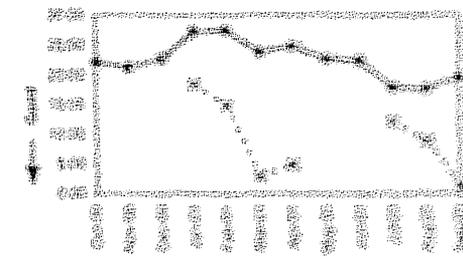
Installation Interval (Average Days) (OP-4) - Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod. Z. Str.	Plasty Issues
Oct-00	21	4	5.25	37305	1578	23.64	-1.52	-1.93
Nov-00	16	1	16.00	37129	1952	23.77	-0.31	-1.98
Dec-00	22	3	7.33	35514	1489	23.85	-1.11	-1.78
Jan-01	196	18	10.89	46220	1607	28.76	-2.01	-2.03
Feb-01	85	9	9.44	40976	1927	26.83	-1.60	-2.11
Mar-01	102	13	7.85	46692	2020	23.11	-2.23	-2.59
Apr-01	66	8	8.25	37654	1646	22.83	-1.79	-2.2
May-01	55	6	9.17	34135	1441	23.69	-1.42	-1.98
Jun-01	44	6	7.33	39754	1799	22.10	-1.48	-2.51
Jul-01	108	5	21.60	61394	2620	23.42	-0.95	-1.19
Aug-01	113	17	6.65	66994	2741	24.44	-1.50	-2.42
Sep-01	146	30	4.87	52669	2253	23.41	-1.83	-1.92



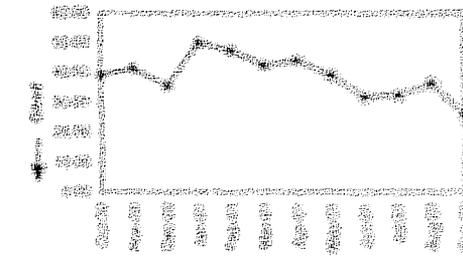
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod. Z. Str.	Plasty Issues
Oct-00				11201	536	22.14		
Nov-00				8821	415	21.56		
Dec-00				9735	428	22.74		
Jan-01	74	4	18.50	13434	492	27.30	-0.94	-1.39
Feb-01	15	1	15.00	12490	454	27.51	-0.38	-1.20
Mar-01	3	1	3.00	13362	569	23.90	-0.83	-1.8
Apr-01	5	1	5.00	11905	479	24.83	-0.7	-1.40
May-01				9279	409	22.69		
Jun-01				9817	431	22.46		
Jul-01	61	5	12.20	22083	1225	18.01	-0.51	-1.20
Aug-01	9	1	9.00	25260	1424	17.23	-0.75	-1.20
Sep-01	4	3	1.33	20554	1050	19.52	.2	-1.42



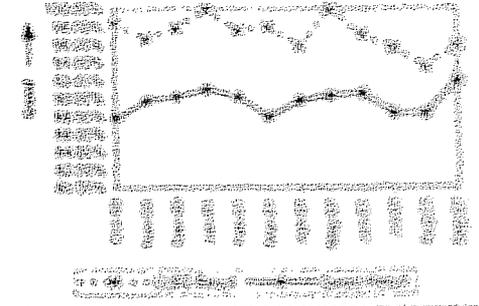
Delayed Days for Facility Reasons (Average Days) (OP-6B) - Interval Zone Two

Date	CLEC Num	CLEC Denor	CLEC Result	Qwest Num	Qwest Denor	Qwest Result	Mod. Z. Str.	Plasty Issues
Oct-00				8987	207	29.87		
Nov-00				9392	228	41.19		
Dec-00				7342	206	35.64		
Jan-01				12560	254	69.94		
Feb-01				8421	177	47.58		
Mar-01				7942	185	42.21		
Apr-01				4750	126	43.69		
May-01				5643	142	39.60		
Jun-01				5160	162	31.85		
Jul-01				3759	116	32.41		
Aug-01				5782	159	36.36		
Sep-01				2703	104	25.99		

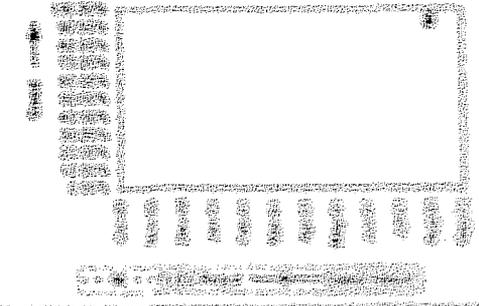


Checklist #5 - Unbundled Transport (UDT) CLEC Service Installation

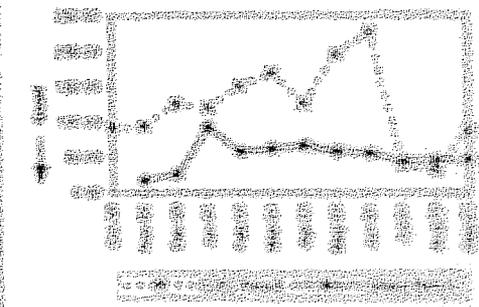
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max % Gap	Points Score
Oct-00	64	65	98.46%	6674	7602	87.79%	-1.62	2.00
Nov-00	59	61	96.72%	7357	8192	89.77%	-1.36	2.00
Dec-00	45	46	97.83%	6994	7261	94.92%	-1.29	2.00
Jan-01	43	43	100.00%	6631	7266	91.27%	-1.26	2.00
Feb-01	41	42	97.62%	6360	7053	90.16%	-1.02	2.00
Mar-01	50	51	98.04%	6257	7838	87.96%	-1.22	2.00
Apr-01	69	72	95.83%	7412	8259	89.74%	-1.1	2.00
May-01	83	83	100.00%	6361	7038	90.36%	-1.02	2.00
Jun-01	68	70	97.14%	6103	6797	89.82%	-1.18	2.00
Jul-01	65	68	95.59%	6226	7053	88.27%	-1.18	2.00
Aug-01	72	77	93.51%	6542	7418	88.29%	-1.18	2.00
Sep-01	69	72	95.83%	6739	7333	91.87%	-1.22	2.00



New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max % Gap	Points Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	74	77	96.10%	6556	7418	88.49%	-1.1	2.00
Sep-01								



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-12)								
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max % Gap	Points Score
Oct-00	2038	22	92.64					0.00
Nov-00	2661	28	95.04	54	3	18.00	0.76	0.00
Dec-00	2764	22	125.64	205	4	76.00	0.00	0.00
Jan-01	2910	24	121.25	217520	2336	93.51	0.00	0.00
Feb-01	2571	17	151.24	153478	2637	58.43	0.00	0.00
Mar-01	2898	17	170.47	165774	2621	63.23	0.00	0.00
Apr-01	3294	26	126.69	162251	2422	66.97	0.00	0.00
May-01	3344	17	196.71	118979	1988	59.87	0.00	0.00
Jun-01	3411	15	227.40	122908	1917	64.54	0.00	0.00
Jul-01	205	5	41.00	71186	1588	44.83	-0.50	0.00
Aug-01	98	3	32.67	22448	1537	46.63	-0.25	0.00
Sep-01	88	1	88.00	89258	1817	49.12	0.48	0.00



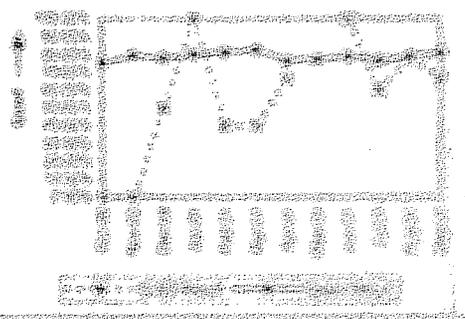
CONTINUATION

[4.]

Checklist #5 - Unresolved Troubles (ROC 271 PID 4.0)

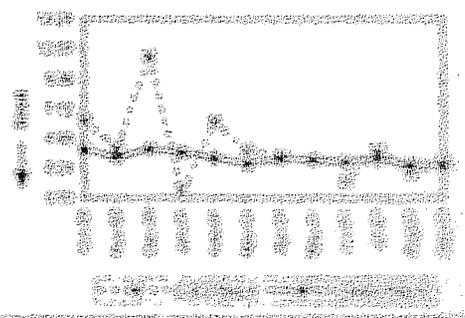
All Troubles Cleared within 4 Hours (Percent) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Denom	CLEC Result	Queue Num	Queue Denom	Queue Result	Open 2 Days	Open 3 Days
Oct-00	0	1	0.00%	1624	2054	79.07%	0.00%	0.00%
Nov-00	0	4	0.00%	620	1542	79.83%	0.00%	0.00%
Dec-00	2	4	50.00%	544	1610	77.64%	0.00%	0.00%
Jan-01	1	1	100.00%	624	1576	77.99%	0.00%	0.00%
Feb-01	2	5	40.00%	594	1540	84.35%	0.00%	0.00%
Mar-01	2	5	40.00%	524	2214	87.35%	0.00%	0.00%
Apr-01	4	5	80.00%	190	248	76.61%	0.00%	0.00%
May-01				1910	2478	77.12%	0.00%	0.00%
Jun-01	6	5	100.00%	2030	2574	79.30%	0.00%	0.00%
Jul-01	3	5	60.00%	2140	2752	77.76%	0.00%	0.00%
Aug-01	14	18	77.78%	2260	2960	76.35%	0.00%	0.00%
Sep-01	2	3	66.67%	1674	2524	82.21%	0.00%	0.00%



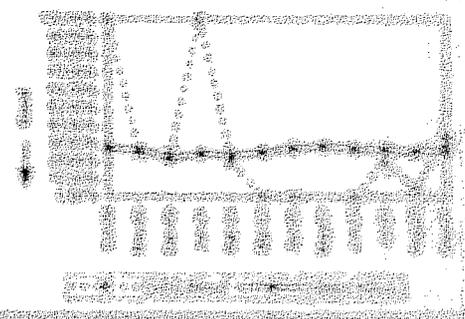
Mean Time to Restore (Hours) (Percent) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Denom	CLEC Result	Queue Num	Queue Denom	Queue Result	Open 2 Days	Open 3 Days
Oct-00	6:20	1	0.00	8431.10	2160	5.54	0.00	0.00
Nov-00	16:38	4	4.00	1005.50	1842	5.46	0.00	0.00
Dec-00	45:42	4	71.25	7109.10	1860	3.82	0.00	0.00
Jan-01	0:38	1	0.00	1135.00	1876	6.05	0.00	0.00
Feb-01	31:09	5	6.14	6150.00	1924	3.14	0.00	0.00
Mar-01	19:16	5	3.50	6437.04	2014	3.21	0.00	0.00
Apr-01	20:05	6	3.20	5036.00	2448	2.06	0.00	0.00
May-01				7430.00	2742	2.71	0.00	0.00
Jun-01	8:25	5	1.20	7048.00	2524	2.80	0.00	0.00
Jul-01	15:16	5	3.50	6902.40	2710	2.54	0.00	0.00
Aug-01	37:25	18	2.22	7860.00	2960	2.65	0.00	0.00
Sep-01	8:42	3	3.33	5434.00	2524	2.15	0.00	0.00



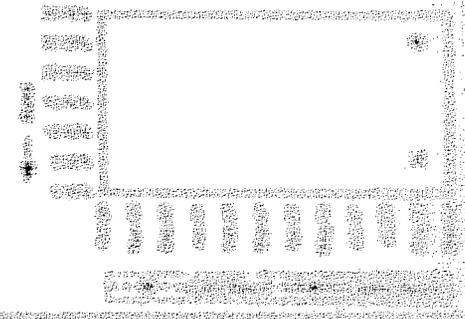
Repair Repeat Repair Rate (Percent) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Denom	CLEC Result	Queue Num	Queue Denom	Queue Result	Open 2 Days	Open 3 Days
Oct-00	1	1	100.00%	261	276	94.57%	0.00%	0.00%
Nov-00	1	4	25.00%	508	285	86.67%	0.00%	0.00%
Dec-00	1	4	25.00%	486	184	263.59%	0.00%	0.00%
Jan-01	1	1	100.00%	474	187	253.47%	0.00%	0.00%
Feb-01	1	5	20.00%	404	180	224.44%	0.00%	0.00%
Mar-01	0	5	0.00%	670	210	319.05%	0.00%	0.00%
Apr-01	0	0	0.00%	680	240	283.33%	0.00%	0.00%
May-01				684	240	285.00%	0.00%	0.00%
Jun-01	0	0	0.00%	900	254	354.33%	0.00%	0.00%
Jul-01	1	0	20.00%	740	280	264.29%	0.00%	0.00%
Aug-01	1	18	5.56%	740	280	264.29%	0.00%	0.00%
Sep-01	1	3	33.33%	514	280	183.57%	0.00%	0.00%



Repair Repeat Repair Rate (Percent) (ROC 271 PID 4.0)

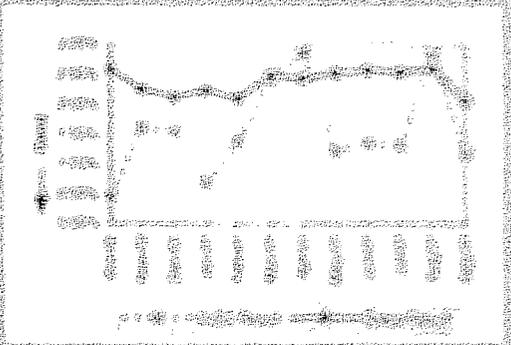
Date	CLEC Num	CLEC Denom	CLEC Result	Queue Num	Queue Denom	Queue Result	Open 2 Days	Open 3 Days
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	17	5.88%	480	280	171.43%	0.00%	0.00%
Sep-01								



Checklist #1 - Unavailable Trouble Report (Unavail) Local Area

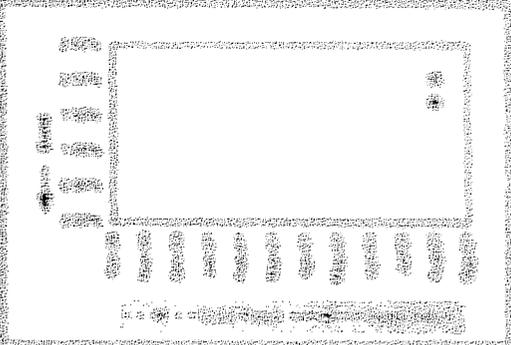
Trouble Rate (Percent) (MR 4) - Unavail (Local Area)

Date	CLEC Num	CLEC Denom	CLEC Ratio	Qwest Num	Qwest Denom	Qwest Ratio	Diff %	Qwest Status
Oct-00	3	629	0.48%	7154	376475	1.90%	3.24%	0.00
Nov-00	11	679	1.62%	6420	283750	2.26%	4.11%	0.00
Dec-00	11	712	1.54%	6320	386127	1.58%	1.00%	0.00
Jan-01	5	712	0.70%	6044	382047	1.58%	2.14%	0.00
Feb-01	10	716	1.40%	6233	392040	1.59%	1.00%	0.00
Mar-01	17	701	2.43%	7450	382105	1.92%	0.70%	0.00
Apr-01	22	710	3.09%	7388	382831	1.93%	0.70%	0.00
May-01	10	827	1.20%	7726	382831	1.99%	4.28%	0.00
Jun-01	11	816	1.35%	8020	382831	2.09%	4.28%	0.00
Jul-01	12	813	1.47%	8887	382831	2.32%	6.28%	0.00
Aug-01	26	891	2.92%	8720	373886	2.33%	0.00%	0.00
Sep-01	12	1022	1.17%	6452	552462	1.17%	0.00%	0.00



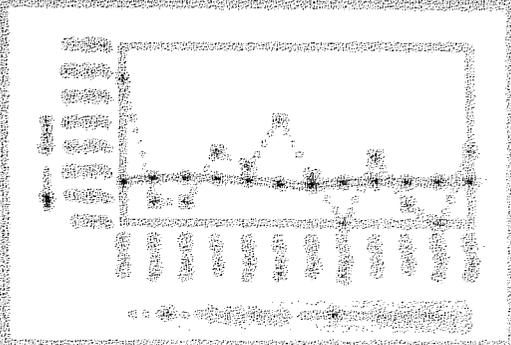
Trouble Rate (Percent) (MR 4) - Unavail (Statewide)

Date	CLEC Num	CLEC Denom	CLEC Ratio	Qwest Num	Qwest Denom	Qwest Ratio	Diff %	Qwest Status
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	20	991	2.02%	3371	163886	2.06%	0.00%	0.00
Sep-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR 4) - Unavail (Local Area)

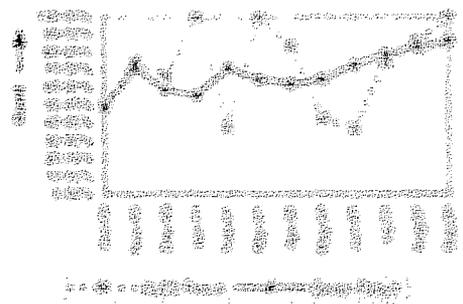
Date	CLEC Num	CLEC Denom	CLEC Ratio	Qwest Num	Qwest Denom	Qwest Ratio	Diff %	Qwest Status
Oct-00	4	7	57.14%	1638	7697	21.29%	2.27%	0.00
Nov-00	1	12	8.33%	938	7288	12.88%	4.00%	0.00
Dec-00	1	12	8.33%	940	7288	12.89%	4.00%	0.00
Jan-01	2	7	28.57%	940	7288	12.89%	0.00%	0.00
Feb-01	3	13	23.08%	927	7288	12.72%	0.00%	0.00
Mar-01	12	29	41.38%	927	7288	12.72%	0.00%	0.00
Apr-01	5	27	18.52%	927	7288	12.72%	0.00%	0.00
May-01	0	10	0.00%	1524	6924	21.87%	0.00%	0.00
Jun-01	4	15	26.67%	1604	6924	23.17%	0.00%	0.00
Jul-01	1	10	7.69%	1541	6924	22.26%	0.00%	0.00
Aug-01	0	28	0.00%	1630	6924	23.54%	0.00%	0.00
Sep-01	5	17	29.41%	933	6924	13.47%	0.00%	0.00



Checklist #5 - Unattended Treatment (UAT) Above 100% Capacity

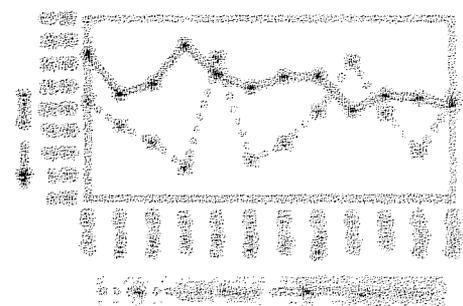
Installation Comments Met/Percent (2000-1) - Average Days Off

Date	CLEC Num	CLEC Denor	CLEC Result	Open Days	Closed Days	Closed Ratio	Open Ratio	Open Ratio
Oct-00	6	12	50.00%	6	6	50.00%	50.00%	50.00%
Nov-00	12	16	75.00%	4	12	75.00%	75.00%	75.00%
Dec-00	6	9	66.67%	3	6	66.67%	66.67%	66.67%
Jan-01	4	4	100.00%	0	4	100.00%	100.00%	100.00%
Feb-01	3	8	37.50%	5	3	37.50%	37.50%	37.50%
Mar-01	13	13	100.00%	0	13	100.00%	100.00%	100.00%
Apr-01	10	12	83.33%	2	8	83.33%	83.33%	83.33%
May-01	3	7	42.86%	4	3	42.86%	42.86%	42.86%
Jun-01	3	8	37.50%	5	3	37.50%	37.50%	37.50%
Jul-01	6	8	75.00%	1	5	75.00%	75.00%	75.00%
Aug-01	12	14	85.71%	2	10	85.71%	85.71%	85.71%
Sep-01	4	4	100.00%	0	4	100.00%	100.00%	100.00%



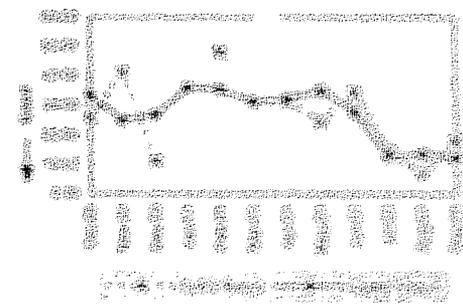
Installation Interval (Average Days Off) - Average Days Off

Date	CLEC Num	CLEC Denor	CLEC Result	Open Days	Closed Days	Closed Ratio	Open Ratio	Open Ratio
Oct-00	264	12	22.50%	264	12	22.50%	22.50%	22.50%
Nov-00	260	16	16.25%	260	16	16.25%	16.25%	16.25%
Dec-00	113	9	12.50%	113	9	12.50%	12.50%	12.50%
Jan-01	28	4	7.00%	28	4	7.00%	7.00%	7.00%
Feb-01	252	8	3.15%	252	8	3.15%	3.15%	3.15%
Mar-01	112	13	8.62%	112	13	8.62%	8.62%	8.62%
Apr-01	148	12	12.50%	148	12	12.50%	12.50%	12.50%
May-01	136	7	10.71%	136	7	10.71%	10.71%	10.71%
Jun-01	244	8	3.25%	244	8	3.25%	3.25%	3.25%
Jul-01	436	23	18.56%	436	23	18.56%	18.56%	18.56%
Aug-01	307	29	10.59%	307	29	10.59%	10.59%	10.59%
Sep-01	301	16	27.54%	301	16	27.54%	27.54%	27.54%



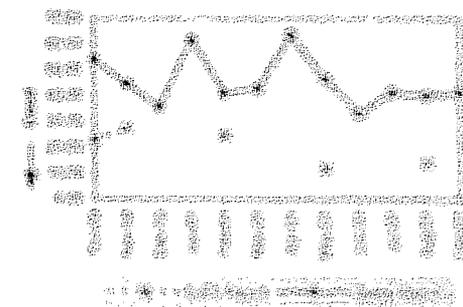
Delayed Days for Non-Facility Reasons (Average Days Off) - Average Days Off

Date	CLEC Num	CLEC Denor	CLEC Result	Open Days	Closed Days	Closed Ratio	Open Ratio	Open Ratio
Oct-00	52	2	28.00%	50	2	28.00%	28.00%	28.00%
Nov-00	83	2	41.50%	81	2	41.50%	41.50%	41.50%
Dec-00	34	3	11.76%	31	3	11.76%	11.76%	11.76%
Jan-01				1447	0	0.00%	0.00%	0.00%
Feb-01	145	3	48.33%	142	3	48.33%	48.33%	48.33%
Mar-01				1541	0	0.00%	0.00%	0.00%
Apr-01	53	0	31.50%	53	0	31.50%	31.50%	31.50%
May-01	74	3	24.32%	71	3	24.32%	24.32%	24.32%
Jun-01	173	5	34.68%	168	5	34.68%	34.68%	34.68%
Jul-01	249	17	14.85%	232	17	14.85%	14.85%	14.85%
Aug-01	110	16	6.36%	94	16	6.36%	6.36%	6.36%
Sep-01	219	12	18.25%	207	12	18.25%	18.25%	18.25%



Delayed Days for Facility Reasons (Average Days Off) - Average Days Off

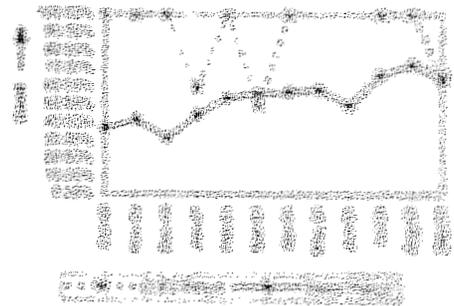
Date	CLEC Num	CLEC Denor	CLEC Result	Open Days	Closed Days	Closed Ratio	Open Ratio	Open Ratio
Oct-00	93	4	23.25%	89	4	23.25%	23.25%	23.25%
Nov-00	55	2	27.27%	53	2	27.27%	27.27%	27.27%
Dec-00				105	0	0.00%	0.00%	0.00%
Jan-01				2045	0	0.00%	0.00%	0.00%
Feb-01	50	2	25.00%	48	2	25.00%	25.00%	25.00%
Mar-01				1154	0	0.00%	0.00%	0.00%
Apr-01				825	0	0.00%	0.00%	0.00%
May-01	12	1	17.50%	11	1	17.50%	17.50%	17.50%
Jun-01				494	0	0.00%	0.00%	0.00%
Jul-01				281	0	0.00%	0.00%	0.00%
Aug-01	14	1	14.29%	13	1	14.29%	14.29%	14.29%
Sep-01				414	0	0.00%	0.00%	0.00%



Checklist #6 - Unbundled Transaction (COT) Above 100 MW

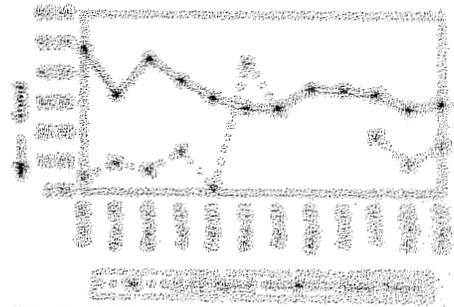
Installation Commitments Met (Percent) (COT) - Interval Data View

Date	CLEC Num	CLEC Denor	CLEC Result	Queue Num	Queue Date	Queue Status	Queue Size	Queue Type
Oct-00	1	1	100.00%	21	07	56.00%	4.1	4.2
Nov-00	2	2	100.00%	16	03	61.00%	3.0	3.2
Dec-00	12	12	100.00%	10	04	57.00%	4.0	4.2
Jan-01	3	5	60.00%	20	05	54.00%	3.0	3.2
Feb-01	1	1	100.00%	20	01	54.00%	4.0	4.2
Mar-01	1	2	50.00%	45	02	54.00%	5.0	5.2
Apr-01	2	2	100.00%	40	05	55.00%	4.0	4.2
May-01				24	03	56.00%		
Jun-01				20	05	56.00%		
Jul-01	1	1	100.00%	34	07	60.00%	4.0	4.2
Aug-01	7	7	100.00%	50	05	55.00%	4.0	4.2
Sep-01	2	3	66.67%	42	06	63.00%	4.0	4.2



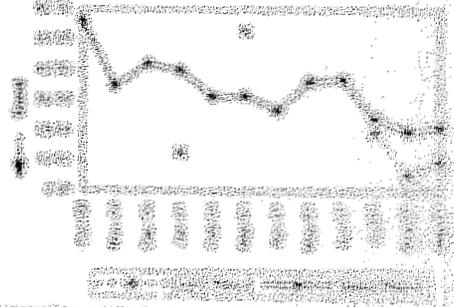
Installation Interval Average Delay (COT) - Interval Data View

Date	CLEC Num	CLEC Denor	CLEC Result	Queue Num	Queue Date	Queue Status	Queue Size	Queue Type
Oct-00	5	1	5.00	2096	02	45.00%	4.0	4.2
Nov-00	20	2	10.00	1307	01	53.00%	4.0	4.2
Dec-00	50	12	7.50	1344	01	45.00%	4.0	4.2
Jan-01	70	5	14.00	1710	05	50.00%	4.0	4.2
Feb-01	2	1	2.00	1500	02	55.00%	4.0	4.2
Mar-01	88	2	44.00	2002	06	50.00%	4.0	4.2
Apr-01	57	2	28.50	2130	03	50.00%	4.0	4.2
May-01				2023	02	50.00%		
Jun-01				2025	04	50.00%		
Jul-01	39	2	19.00	2008	04	50.00%	4.0	4.2
Aug-01	123	12	10.25	4705	04	50.00%	4.0	4.2
Sep-01	147	9	16.33	4707	04	50.00%	4.0	4.2



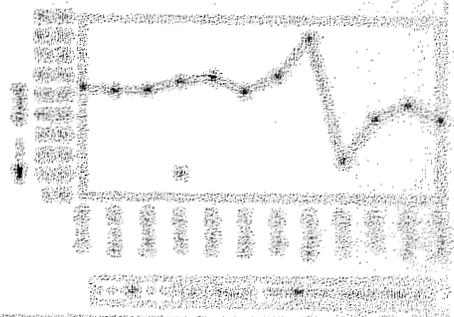
Delayed Days for Non-Facility Reasons (Average Delay) (COT) - Interval Data View

Date	CLEC Num	CLEC Denor	CLEC Result	Queue Num	Queue Date	Queue Status	Queue Size	Queue Type
Oct-00				1208	02	50.00%		
Nov-00				593	01	50.00%		
Dec-00				104	04	50.00%		
Jan-01	13	1	43.00	721	03	40.00%	4.0	4.2
Feb-01				403	01	50.00%		
Mar-01	53	1	53.00	657	02	50.00%	4.0	4.2
Apr-01				513	03	50.00%		
May-01				500	02	50.00%		
Jun-01				951	02	50.00%		
Jul-01	20	1	20.00	2027	02	50.00%	4.0	4.2
Aug-01	28	5	5.60	1804	01	50.00%	4.0	4.2
Sep-01	70	7	10.00	2501	01	50.00%	4.0	4.2



Delayed Days for Facility Reasons (Average Delay) (COT) - Interval Data View

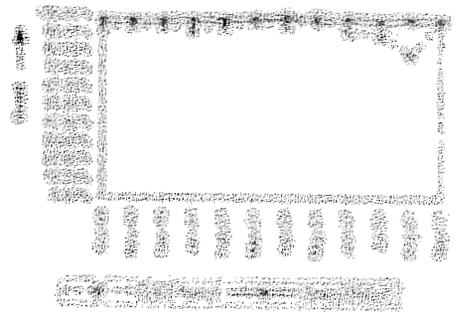
Date	CLEC Num	CLEC Denor	CLEC Result	Queue Num	Queue Date	Queue Status	Queue Size	Queue Type
Oct-00				706	01	50.00%		
Nov-00				424	01	50.00%		
Dec-00				507	01	50.00%		
Jan-01	12	1	12.00	405	01	50.00%	4.0	4.2
Feb-01				724	01	50.00%		
Mar-01				416	01	50.00%		
Apr-01				526	01	50.00%		
May-01				443	01	50.00%		
Jun-01				52	01	50.00%		
Jul-01				283	01	40.00%		
Aug-01				425	01	40.00%		
Sep-01				357	01	40.00%		



Checklist #5 - Unreported Performance Data - Service Installation

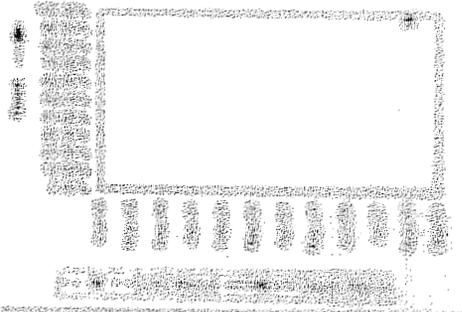
New Service Installation Quality (Percent) (ROC 271) by Calendar Month (Percent)

Date	CLEC Num	CLEC Descr	CLEC Resp	Qwest Resp	Qwest Descr	Qwest Resp	Qwest Descr	Qwest Resp
Oct-00	43	45	93.45%	001	001	96.74%	1.29	0.29
Nov-00	48	51	94.72%	001	001	96.74%	1.02	0.26
Dec-00	47	50	94.00%	001	001	96.74%	1.74	0.74
Jan-01	45	49	91.54%	001	001	97.50%	0.96	0.96
Feb-01	29	31	93.55%	001	001	97.50%	1.95	0.95
Mar-01	26	27	96.30%	001	001	96.25%	0.95	0.95
Apr-01	34	36	94.44%	001	001	96.25%	2.81	0.81
May-01	27	27	100.00%	001	001	97.50%	0.00	0.00
Jun-01	22	24	91.67%	001	001	97.50%	1.83	0.83
Jul-01	25	28	89.29%	001	001	96.00%	0.71	0.71
Aug-01	26	30	76.70%	001	001	92.50%	0.75	0.75
Sep-01	32	33	96.97%	001	001	97.50%	0.53	0.53



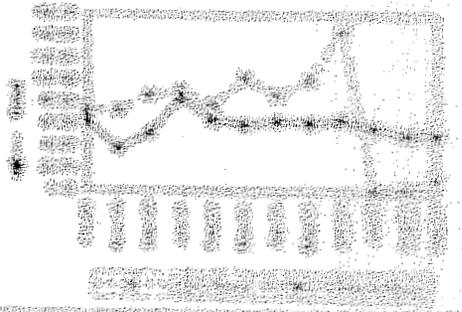
New Service Installation Quality (Percent) (ROC 271) by Calendar Month (Percent)

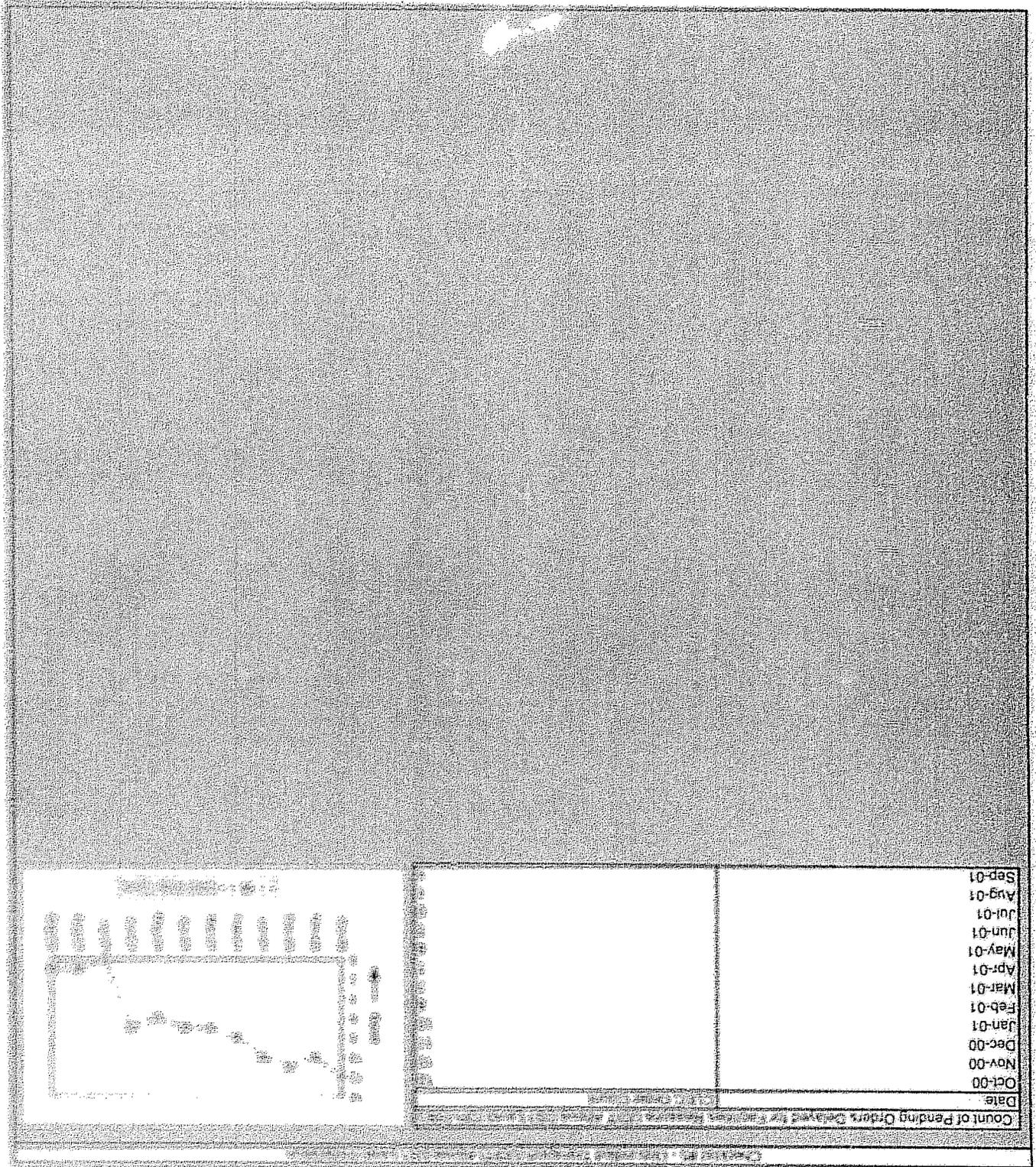
Date	CLEC Num	CLEC Descr	CLEC Resp	Qwest Resp	Qwest Descr	Qwest Resp	Qwest Descr	Qwest Resp
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	32	33	96.97%	001	001	96.25%	0.00	0.00
Sep-01								



Interval for Pending Orders (Days) (First Day) (Second Day)

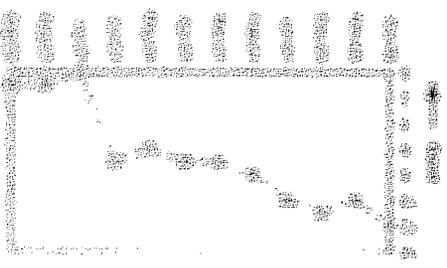
Date	CLEC Num	CLEC Descr	CLEC Resp	Qwest Resp	Qwest Descr	Qwest Resp	Qwest Descr	Qwest Resp
Oct-00	1453	20	70.65	001	001	62.50	0.75	0.75
Nov-00	1464	20	72.25	001	001	62.50	0.75	0.75
Dec-00	1750	20	87.85	001	001	62.50	0.75	0.75
Jan-01	1827	20	91.37	001	001	62.50	0.75	0.75
Feb-01	1334	20	78.40	001	001	62.50	0.75	0.75
Mar-01	1649	20	100.00	001	001	62.50	0.75	0.75
Apr-01	1831	20	87.44	001	001	62.50	0.75	0.75
May-01	2246	20	100.00	001	001	62.50	0.75	0.75
Jun-01	2320	20	100.00	001	001	62.50	0.75	0.75
Jul-01	2	1	50.00	001	001	62.50	0.75	0.75
Aug-01	2	1	50.00	001	001	62.50	0.75	0.75
Sep-01	24	2	83.33	001	001	62.50	0.75	0.75





Count of Pending Orders Delayed for Financial Reasons (Roc 271 Pgs 4-5)

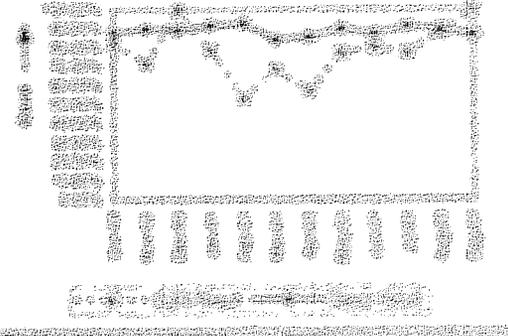
Date
Sep-01
Aug-01
Jul-01
Jun-01
May-01
Apr-01
Mar-01
Feb-01
Jan-01
Dec-00
Nov-00
Oct-00



Checklist #5 - Unanswered Questions (ROC 271) - Answer - Power Outages

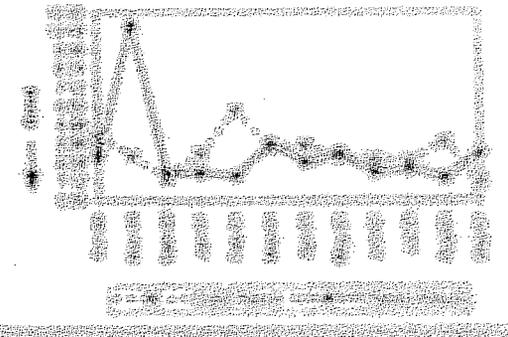
All Troubles Cleared within 4 hours (Power) (ROC 271) - Unanswered Questions

Date	CLEC Num	CLEC Denom	CLEC Ratio	Open Num	Open Denom	Open Ratio	Open %	Open Ratio
Oct-00	9	11	81.82%	573	743	77.12%	4.0	4.0
Nov-00	10	14	71.43%	120	168	69.05%	2.0	2.0
Dec-00	5	5	100.00%	0	0	0.00%	0.0	0.0
Jan-01	11	14	78.57%	104	134	77.61%	1.0	1.0
Feb-01	9	17	52.94%	0	0	0.00%	0.0	0.0
Mar-01	13	19	68.42%	115	168	68.45%	1.0	1.0
Apr-01	4	7	57.14%	0	0	0.00%	0.0	0.0
May-01	10	15	75.92%	110	144	76.39%	1.0	1.0
Jun-01	12	15	80.00%	100	124	80.65%	0.0	0.0
Jul-01	10	13	76.92%	90	116	77.59%	1.0	1.0
Aug-01	14	16	87.50%	103	118	87.29%	0.0	0.0
Sep-01	5	8	62.50%	53	85	62.35%	0.0	0.0



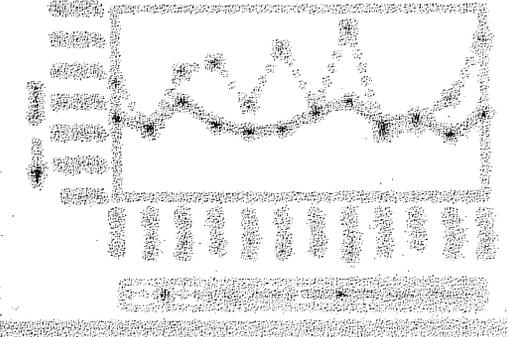
Mean Time to Restore (Power) (ROC 271) - Unanswered Questions

Date	CLEC Num	CLEC Denom	CLEC Ratio	Open Num	Open Denom	Open Ratio	Open %	Open Ratio
Oct-00	45:30	11	4.09	434:21	11	39.45	3.0	4.0
Nov-00	39:43	14	2.86	130:21	14	9.52	4.0	1.0
Dec-00	7:12	5	1.24	190:54	10	18.18	4.0	4.0
Jan-01	41:32	14	2.93	107:44	14	31.14	1.0	1.0
Feb-01	57:27	17	3.34	163:21	17	82.38	1.0	1.0
Mar-01	63:42	19	3.37	469:36	19	52.78	4.0	1.0
Apr-01	24:27	7	3.39	129:47	14	11.50	1.0	4.0
May-01	36:07	13	2.77	371:54	13	24.07	4.0	4.0
Jun-01	38:26	15	2.54	247:41	15	36.34	1.0	4.0
Jul-01	32:26	13	2.52	139:47	13	29.36	0.0	4.0
Aug-01	65:07	16	3.44	167:41	16	39.02	1.0	4.0
Sep-01	9:06	8	1.13	467:41	13	32.44	0.0	1.0



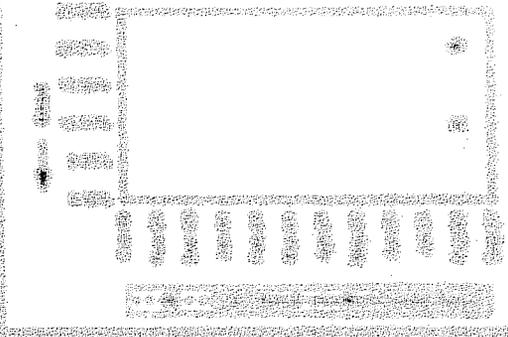
Repair Repair Report Rate (Power) (ROC 271) - Unanswered Questions

Date	CLEC Num	CLEC Denom	CLEC Ratio	Open Num	Open Denom	Open Ratio	Open %	Open Ratio
Oct-00	4	11	36.36%	0	11	0.00%	0.0	0.0
Nov-00	3	14	21.43%	0	14	0.00%	0.0	0.0
Dec-00	2	5	40.00%	0	5	0.00%	0.0	0.0
Jan-01	5	14	35.71%	0	14	0.00%	0.0	0.0
Feb-01	5	17	29.41%	0	17	0.00%	0.0	0.0
Mar-01	8	19	42.11%	0	19	0.00%	0.0	0.0
Apr-01	2	7	28.57%	0	7	0.00%	0.0	4.0
May-01	7	13	53.85%	0	13	0.00%	0.0	0.0
Jun-01	3	15	20.00%	0	15	0.00%	0.0	4.0
Jul-01	3	13	23.08%	0	13	0.00%	0.0	4.0
Aug-01	5	16	31.25%	0	16	0.00%	0.0	4.0
Sep-01	4	8	50.00%	0	14	0.00%	0.0	1.0



Repair Repair Report Rate (Power) (ROC 271) - Unanswered Questions

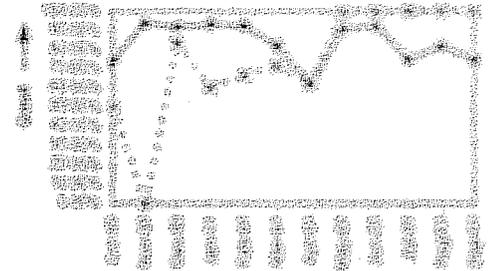
Date	CLEC Num	CLEC Denom	CLEC Ratio	Open Num	Open Denom	Open Ratio	Open %	Open Ratio
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	1	10	10.00%	1	10	10.00%	0.0	4.0
Sep-01								



Checklist #5 - Uninterrupted Transceiver (MTR) Above 100% Alarm Message

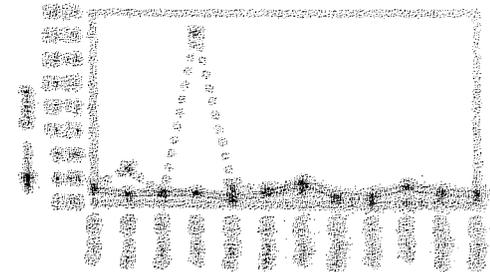
All Troubles Cleared within 4 hours (Percent) (MTR 5.0 - Interval Time Van)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Min 2 Day	Max 2 Day
Oct-00	1	2	50.00%	14	15	93.33%	0.00	0.00
Nov-00	0	1	0.00%	30	30	100.00%	1.00	0.00
Dec-00	5	6	83.33%	34	37	91.89%	0.00	0.00
Jan-01	3	5	60.00%	26	27	96.30%	1.00	0.00
Feb-01	4	5	80.00%	30	30	100.00%	1.00	0.00
Mar-01	5	7	71.43%	30	44	68.18%	0.00	0.00
Apr-01	5	8	62.50%	21	34	61.76%	0.00	0.00
May-01	3	3	100.00%	29	30	96.67%	0.00	0.00
Jun-01	1	1	100.00%	25	26	96.15%	0.00	0.00
Jul-01	1	1	100.00%	30	31	96.77%	0.00	0.00
Aug-01	8	8	100.00%	35	40	87.50%	1.00	0.00
Sep-01	1	1	100.00%	29	30	96.67%	0.00	0.00



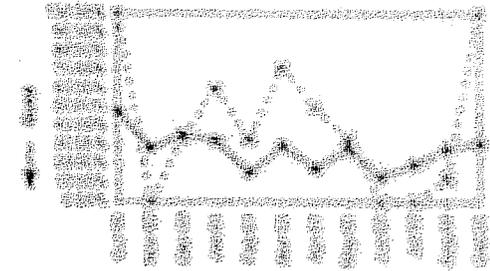
Mean Time to Restore (Hours:Minutes) (MTR 6.0 - Interval Time Van)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Min 2 Day	Max 2 Day
Oct-00	7:25	2	3:42	52:14	16	2:47	0.00	0.00
Nov-00	7:00	1	7:00	54:51	37	3:43	0.00	0.00
Dec-00	10:42	6	1:47	32:06	37	2:13	0.00	0.00
Jan-01	172:01	5	34:24	59:16	24	2:09	0.00	0.00
Feb-01	20:58	8	3:30	50:11	35	1:17	1.00	0.00
Mar-01	19:19	7	2:46	34:32	44	0:59	0.00	0.00
Apr-01	20:28	8	2:33	151:07	34	4:23	0.00	0.00
May-01	2:45	3	0:55	52:50	30	0:26	0.00	0.00
Jun-01	0:01	7	0:01	100:23	38	0:01	0.00	0.00
Jul-01	0:24	1	0:24	140:02	21	0:32	0.00	0.00
Aug-01	8:16	8	1:02	152:00	40	0:37	0.00	0.00
Sep-01	0:50	1	0:50	27:29	35	0:11	0.00	0.00



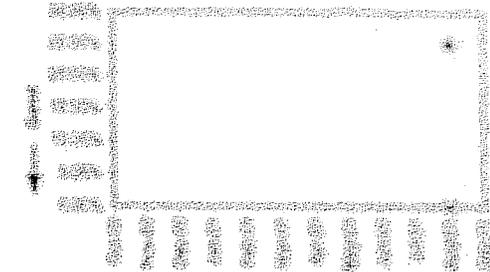
Repair Repeat Report Rate (Percent) (MTR 7.0 - Interval Time Van)

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Min 2 Day	Max 2 Day
Oct-00	2	2	100.00%	9	11	81.82%	1.00	0.00
Nov-00	0	1	0.00%	9	12	75.00%	0.00	0.00
Dec-00	2	6	33.33%	13	37	35.14%	0.00	0.00
Jan-01	3	5	60.00%	9	24	37.50%	1.00	0.00
Feb-01	2	6	33.33%	6	39	15.38%	0.00	0.00
Mar-01	5	7	71.43%	13	44	29.55%	0.00	0.00
Apr-01	4	8	50.00%	6	34	17.65%	1.00	0.00
May-01	1	3	33.33%	4	27	14.81%	0.00	0.00
Jun-01	0	1	0.00%	5	38	13.16%	0.00	0.00
Jul-01	0	1	0.00%	10	23	43.48%	0.00	0.00
Aug-01	1	8	12.50%	12	40	30.00%	0.00	0.00
Sep-01	1	1	100.00%	12	10	120.00%	1.00	0.00



Repair Repeat Report Rate (Percent) (MTR 7.0 - Interval Time Van)

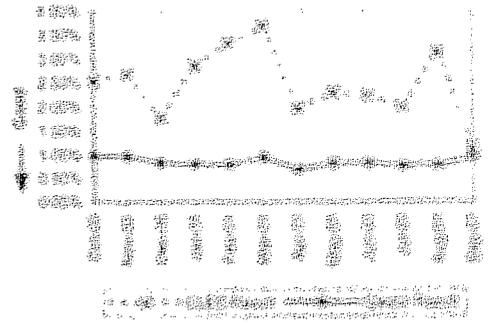
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Min 2 Day	Max 2 Day
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	0	5	0.00%	9	36	25.00%	1.00	0.00
Sep-01								



Checklist #5 - Unbundled Transport (UDT) Above 2.5% Level Results

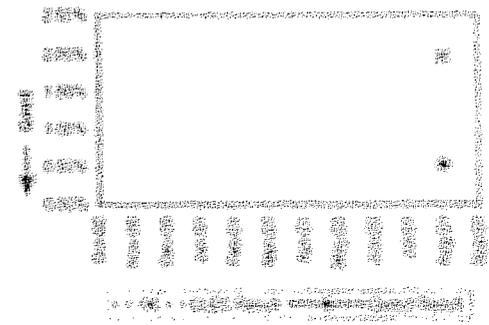
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max 2.5%	Worst Score
Oct-00	13	512	2.54%	164	16794	0.98%	2.04	4.92
Nov-00	15	557	2.69%	109	17272	0.64%	3.05	3.24
Dec-00	11	617	1.78%	146	17560	0.83%	2.25	3.06
Jan-01	19	865	2.86%	142	17684	0.79%	3.28	3.36
Feb-01	23	690	3.33%	148	18148	0.82%	2.2	3.44
Mar-01	26	705	3.69%	175	18420	0.95%	2.35	3.45
Apr-01	15	763	1.97%	128	18724	0.68%	4.24	3.55
May-01	16	695	2.30%	156	18957	0.82%	4.18	3.58
Jun-01	16	716	2.23%	160	19342	0.83%	4.08	3.68
Jul-01	14	702	1.99%	150	19084	0.78%	3.65	3.74
Aug-01	24	764	3.14%	156	20036	0.78%	2.28	3.82
Sep-01	9	772	1.17%	193	20460	0.95%	2.25	3.87



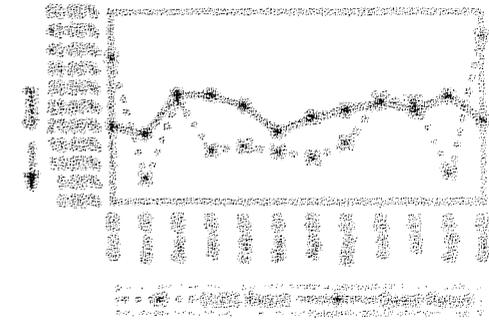
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max 2.5%	Worst Score
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01	15	764	1.96%	105	20036	0.52%	3.44	3.55
Sep-01								



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) - Interval Zone One and Two

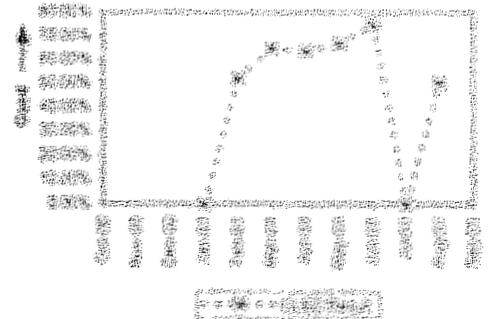
Date	CLEC Num	CLEC Denom	CLEC Result	Qwest Num	Qwest Denom	Qwest Result	Max 2.5%	Worst Score
Oct-00	8	21	38.10%	41	205	20.00%	1.81	0.1
Nov-00	1	16	6.25%	37	206	17.96%	1.08	-1.37
Dec-00	4	15	26.67%	58	204	28.43%	0.15	-0.89
Jan-01	3	22	13.64%	56	194	28.35%	1.43	-1.89
Feb-01	4	27	14.81%	50	196	25.51%	1.2	-1.72
Mar-01	4	30	13.33%	40	215	18.60%	0.7	-1.63
Apr-01	2	17	11.76%	37	165	22.42%	0.4	-1.41
May-01	3	19	15.79%	51	208	24.46%	0.84	-1.31
Jun-01	6	22	27.27%	51	217	23.50%	0.12	-0.64
Jul-01	5	19	26.32%	48	198	24.24%	0.22	-0.87
Aug-01	2	26	7.69%	61	217	28.11%	1.38	-0.21
Sep-01	7	18	43.75%	53	248	21.34%	1.07	0.24



Checklist #5 - Dark Fiber - IOF Installation

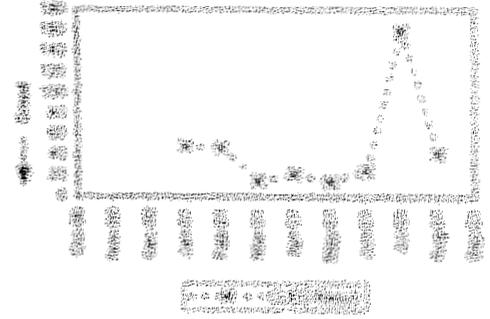
Installation Commitments Met (Percent) (OP-3) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	0	9	0.00%	
Feb-01	13	25	52.00%	49.96%
Mar-01	11	17	64.71%	47.79%
Apr-01	7	11	63.64%	48.10%
May-01	2	3	66.67%	47.14%
Jun-01	6	8	75.00%	49.30%
Jul-01	0	4	0.00%	0.00%
Aug-01	2	4	50.00%	50.00%
Sep-01				



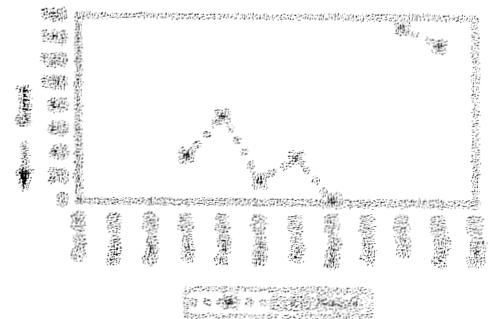
Installation Interval (Average Days) (OP-4) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	442	9	49.11	
Feb-01	1181	25	47.24	38.68
Mar-01	257	17	15.12	11.81
Apr-01	242	11	22.00	23.82
May-01	44	3	14.67	8.34
Jun-01	204	8	25.50	45.47
Jul-01	640	4	160.00	6.00
Aug-01	168	4	42.00	68.77
Sep-01				



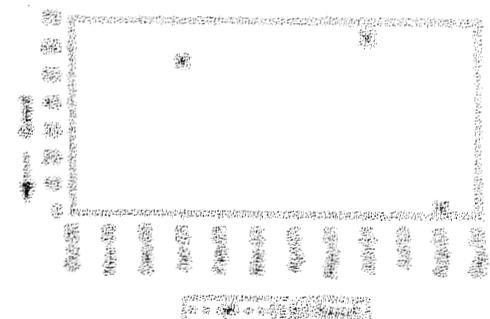
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Interval Zone One

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	313	8	39.12	
Feb-01	868	12	72.33	33.69
Mar-01	110	6	18.33	4.65
Apr-01	148	4	37.00	18.80
May-01	2	1	2.00	
Jun-01				
Jul-01	604	4	151.00	0.00
Aug-01	135	1	135.00	
Sep-01				



Delayed Days for Facility Reasons (Average Days) (OP-6B) - Interval Zone One

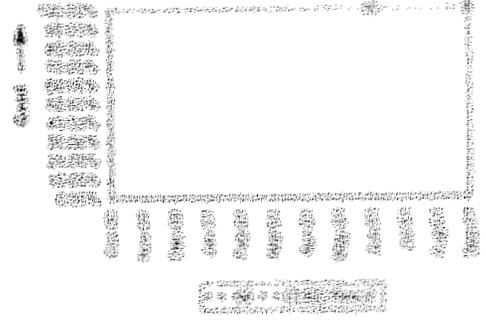
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01	56	1	56.00	
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	129	2	64.50	26.97
Jul-01				
Aug-01	3	1	3.00	
Sep-01				



Checklist #5 - Dark Fiber - IOP Installation

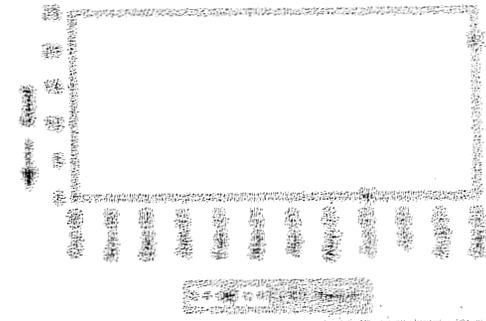
Installation Commitments Met (Percent) (OP-3) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	1	1	100.00%	0.00%
Jul-01				
Aug-01				
Sep-01	2	2	100.00%	0.00%



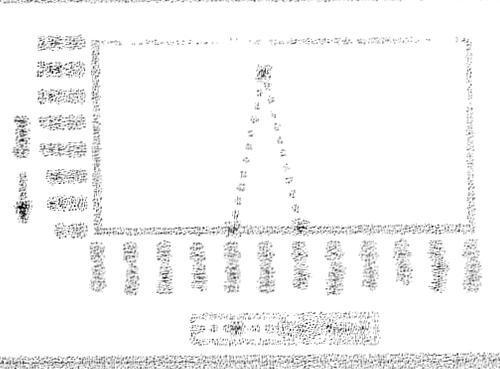
Installation Interval (Average Days) (OP-4) - Interval Zone Two

Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01	0	1	0.00	
Jul-01				
Aug-01				
Sep-01	42	2	21.00	0.00

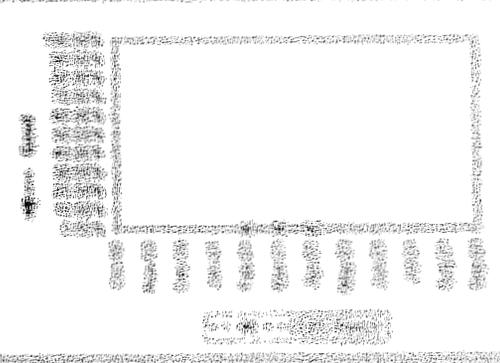


Checklist #5 - Dark Fiber - ICF Results

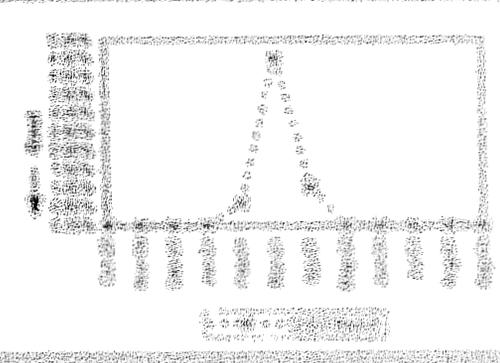
Mean Time to Restore (Hours:Minutes) (MR-6) - Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	1:28	1	1:28	
Mar-01	2249:28	8	281:11	458:18
Apr-01	6:52	2	3:26	5:25
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



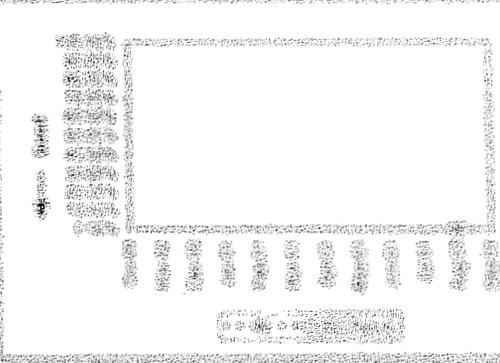
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone One				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01	0	1	0.00%	0.00%
Mar-01	0	8	0.00%	0.00%
Apr-01	0	2	0.00%	0.00%
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				



Trouble Rate (Percent) (MR-8) - Interval Zone One and Fiber				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00	0	87	0.00%	0.00%
Nov-00	0	113	0.00%	0.00%
Dec-00	0	134	0.00%	0.00%
Jan-01	0	142	0.00%	0.00%
Feb-01	1	160	0.60%	3.74%
Mar-01	8	178	4.45%	20.77%
Apr-01	2	195	1.00%	10.00%
May-01	0	201	0.00%	0.00%
Jun-01	0	209	0.00%	0.00%
Jul-01	0	213	0.00%	0.00%
Aug-01	0	202	0.00%	0.00%
Sep-01	0	184	0.00%	0.00%



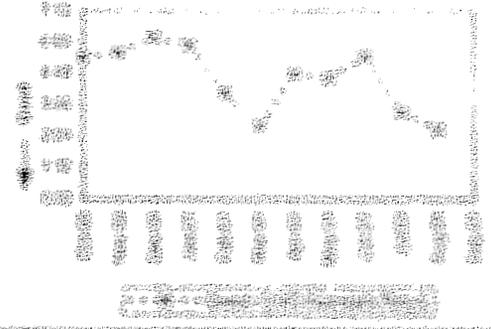
Trouble Rate (Percent) (MR-8*) - Interval Zone One and Fiber				
Date	CLEC Num	CLEC Denom	CLEC Result	Std Dev
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01	0	202	0.00%	0.00%
Sep-01				



Qwest 2001 Q4 - ROC 271

Time to Update Databases (Hours:Minutes) (Q4:01)

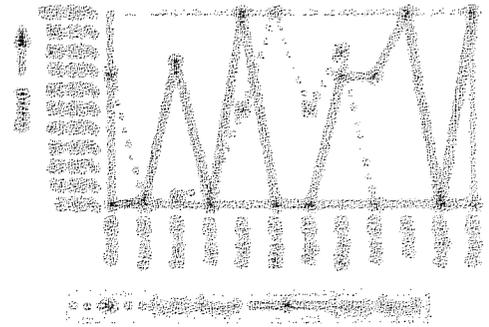
Date	Qwest / CLEO / Aggregate Hours
Oct-00	1:24
Nov-00	1:24
Dec-00	1:24
Jan-01	1:24
Feb-01	1:24
Mar-01	1:24
Apr-01	1:24
May-01	1:24
Jun-01	1:24
Jul-01	1:24
Aug-01	1:24
Sep-01	1:24



Checklist #1 - SEP 01/01 Time Performance

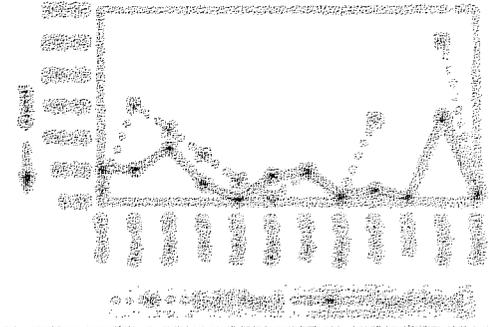
Installation Commitments Met (Percent) (SEP 01/01 Time Performance)

Date	CLEC Num	CLEC Desc	CLEC Rate	Sls Desc	Quoted Qty	Actual Qty	Quoted Price	Actual Price	Quoted Sls	Actual Sls
Oct-00	15	22	68.18%	48.55%	0	0	0.00%	0.00%	0.00	0.00
Nov-00	0	19	0.00%	0.00%	1	1	0.00%	0.00%	0.00	0.00
Dec-00	1	24	4.17%	19.34%	5	17	14.00%	5.00%	0.00	0.00
Jan-01	2	21	9.52%	29.35%	0	1	0.00%	0.00%	0.00	0.00
Feb-01	2	4	50.00%	50.00%	1	1	100.00%	100.00%	0.00	0.00
Mar-01	1	1	100.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00
Apr-01	1	2	50.00%	90.00%	0	0	0.00%	0.00%	0.00	0.00
May-01	4	5	80.00%	40.00%	1	1	100.00%	100.00%	0.00	0.00
Jun-01	0	8	0.00%	0.00%	2	2	100.00%	100.00%	0.00	0.00
Jul-01	0	1	0.00%	0.00%	1	1	100.00%	100.00%	0.00	0.00
Aug-01	0	1	0.00%	0.00%	1	1	100.00%	100.00%	0.00	0.00
Sep-01	0	5	0.00%	0.00%	1	1	100.00%	100.00%	0.00	0.00



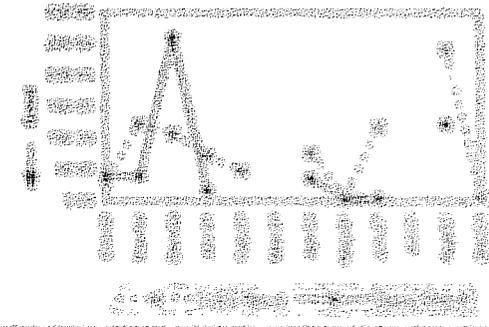
Installation Commitments Met (Percent) (SEP 01/01 Time Performance)

Date	CLEC Num	CLEC Desc	CLEC Rate	Sls Desc	Quoted Qty	Actual Qty	Quoted Price	Actual Price	Quoted Sls	Actual Sls
Oct-00	457	29	20.77%	30.00%	100	20	20.00%	20.00%	0.00	0.00
Nov-00	2925	19	100.00%	100.00%	0	0	0.00%	0.00%	0.00	0.00
Dec-00	2765	24	119.21%	100.00%	0	0	0.00%	0.00%	0.00	0.00
Jan-01	1575	21	75.19%	48.00%	10	20	20.00%	20.00%	0.00	0.00
Feb-01	136	4	74.00%	48.00%	1	1	100.00%	100.00%	0.00	0.00
Mar-01	5	1	0.00%	0.00%	4	4	100.00%	100.00%	0.00	0.00
Apr-01	98	2	49.00%	16.00%	36	36	100.00%	100.00%	0.00	0.00
May-01	53	5	10.00%	0.00%	3	3	100.00%	100.00%	0.00	0.00
Jun-01	1237	6	129.50%	58.00%	34	34	100.00%	100.00%	0.00	0.00
Jul-01	0	0	0.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00
Aug-01	504	2	252.00%	207.00%	100	100	100.00%	100.00%	0.00	0.00
Sep-01	102	0	0.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00



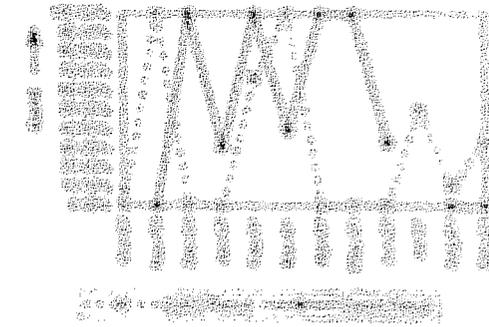
Delayed Days for Non-Facility Reasons (Average) (SEP 01/01 Time Performance)

Date	CLEC Num	CLEC Desc	CLEC Rate	Sls Desc	Quoted Qty	Actual Qty	Quoted Price	Actual Price	Quoted Sls	Actual Sls
Oct-00	233	7	33.29%	33.41%	100	33	33.00%	33.00%	0.00	0.00
Nov-00	2338	15	123.86%	123.87%	1400	1400	100.00%	100.00%	0.00	0.00
Dec-00	2472	23	107.48%	107.48%	100	100	100.00%	100.00%	0.00	0.00
Jan-01	1365	19	72.00%	44.00%	100	72	72.00%	72.00%	0.00	0.00
Feb-01	57	2	45.00%	54.00%	0	0	0.00%	0.00%	0.00	0.00
Mar-01	0	0	0.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00
Apr-01	77	1	77.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00
May-01	11	1	11.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00
Jun-01	957	8	119.62%	68.00%	0	0	0.00%	0.00%	0.00	0.00
Jul-01	0	0	0.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00
Aug-01	485	2	242.50%	236.41%	100	100	100.00%	100.00%	0.00	0.00
Sep-01	30	6	5.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00



Installation Commitments Met (Percent) (SEP 01/01 Time Performance)

Date	CLEC Num	CLEC Desc	CLEC Rate	Sls Desc	Quoted Qty	Actual Qty	Quoted Price	Actual Price	Quoted Sls	Actual Sls
Oct-00	0	8	0.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00
Nov-00	1	1	100.00%	0.00%	1	1	0.00%	0.00%	0.00	0.00
Dec-00	0	2	0.00%	0.00%	2	1	50.00%	50.00%	0.00	0.00
Jan-01	0	6	0.00%	0.00%	6	2	33.33%	33.33%	0.00	0.00
Feb-01	4	5	80.00%	87.18%	1	1	100.00%	100.00%	0.00	0.00
Mar-01	1	1	100.00%	0.00%	0	0	0.00%	0.00%	0.00	0.00
Apr-01	0	1	0.00%	0.00%	1	1	100.00%	100.00%	0.00	0.00
May-01	0	2	0.00%	0.00%	2	1	50.00%	50.00%	0.00	0.00
Jun-01	0	10	0.00%	0.00%	1	1	100.00%	100.00%	0.00	0.00
Jul-01	1	2	50.00%	90.00%	0	0	0.00%	0.00%	0.00	0.00
Aug-01	1	6	16.67%	30.43%	0	0	0.00%	0.00%	0.00	0.00
Sep-01	1	3	33.33%	47.18%	0	0	0.00%	0.00%	0.00	0.00



Delayed Days for New Facility Construction (Excludes PD 4 & 8)										
Date	CLEC Num	CLEC Serv	CLEC Reg	Est Days	Actual Days	Days Over	Days Under	Days On	Days Off	Days Total
Oct-00	287			35.00	45.00	10.00				10.00
Nov-00	9			0.00	0.00					0.00
Dec-00	77			38.00	37.00		1.00			1.00
Jan-01	238			35.00	19.00		16.00			16.00
Feb-01	59			0.00	0.00					0.00
Mar-01	11			11.00	0.00		11.00			11.00
Apr-01	116			115.00	0.00		115.00			115.00
May-01	102			91.00	49.00					49.00
Jun-01	928			87.00	45.00					45.00
Jul-01	51			35.00	24.00					24.00
Aug-01	1389			152.00	78.00					78.00
Sep-01	20			0.00	0.00					0.00

Delayed Days for New Facility Construction (Excludes PD 4 & 8)										
Date	CLEC Num	CLEC Serv	CLEC Reg	Est Days	Actual Days	Days Over	Days Under	Days On	Days Off	Days Total
Oct-00	192			24.00	27.00	3.00				3.00
Nov-00				0.00	0.00					0.00
Dec-00	52			35.00	0.00		35.00			35.00
Jan-01	76			52.00	0.00		52.00			52.00
Feb-01	11			0.00	0.00					0.00
Mar-01				0.00	0.00					0.00
Apr-01	96			30.00	0.00		30.00			30.00
May-01	81			40.00	0.00		40.00			40.00
Jun-01	619			51.00	0.00		51.00			51.00
Jul-01	34			34.00	0.00		34.00			34.00
Aug-01	1288			45.00	0.00		45.00			45.00
Sep-01	5			0.00	0.00					0.00

Delayed Days for New Facility Construction (Excludes PD 4 & 8)										
Date	CLEC Num	CLEC Serv	CLEC Reg	Est Days	Actual Days	Days Over	Days Under	Days On	Days Off	Days Total
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										

Delayed Days for New Facility Construction (Excludes PD 4 & 8)										
Date	CLEC Num	CLEC Serv	CLEC Reg	Est Days	Actual Days	Days Over	Days Under	Days On	Days Off	Days Total
Oct-00	61			40.00	30.00		10.00			10.00
Nov-00	61			40.00	30.00		10.00			10.00
Dec-00	50			40.00	30.00		10.00			10.00
Jan-01	67			40.00	30.00		10.00			10.00
Feb-01	51			40.00	30.00		10.00			10.00
Mar-01	54			40.00	30.00		10.00			10.00
Apr-01	56			40.00	30.00		10.00			10.00
May-01	16			40.00	30.00		10.00			10.00
Jun-01	26			40.00	30.00		10.00			10.00
Jul-01	48			40.00	30.00		10.00			10.00
Aug-01	46			40.00	30.00		10.00			10.00
Sep-01	47			40.00	30.00		10.00			10.00

Table 1: New Service Installations

Date	CLEC Num	CLEC Desc	CLEC Max	Est Desc	Actual Desc				
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	46	46	100.00%	0.00%					
Sep-01									

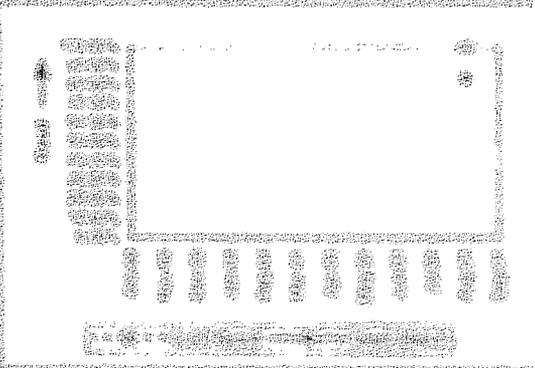


Table 2: Interval for Pending Orders

Date	CLEC Num	CLEC Desc	CLEC Max	Est Desc	Actual Desc				
Oct-00	2341	29	117.00	85.00	72.87	62	52.81	45	38.46
Nov-00	2482	42	139.10	89.44	72.87	62	52.81	45	38.46
Dec-00	1260	30	123.00	81.33	72.87	62	52.81	45	38.46
Jan-01	951	10	95.70	71.43	72.87	62	52.81	45	38.46
Feb-01	915	8	114.38	80.00	72.87	62	52.81	45	38.46
Mar-01	1103	10	110.30	80.79	72.87	62	52.81	45	38.46
Apr-01	1219	9	121.90	100.00	72.87	62	52.81	45	38.46
May-01	1370	21	65.24	100.00	72.87	62	52.81	45	38.46
Jun-01	1129	9	112.90	100.00	72.87	62	52.81	45	38.46
Jul-01	1106	4	276.50	100.00	72.87	62	52.81	45	38.46
Aug-01	798	4	199.50	100.00	72.87	62	52.81	45	38.46
Sep-01	3	3	1.00	0.00	72.87	62	52.81	45	38.46

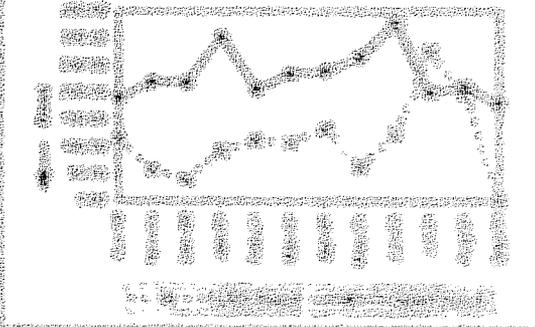
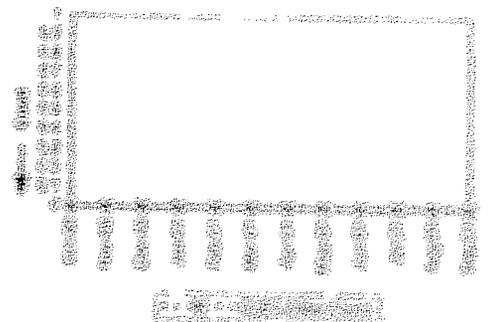


Chart #7 - Pending Order Delays

Count of Pending Orders Delayed for Facilities Network 1999-2001

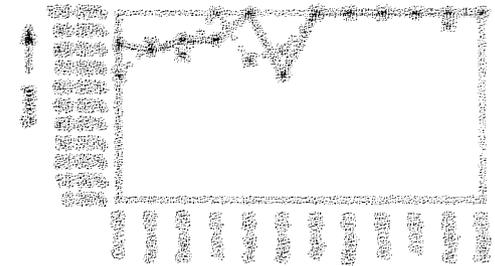
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #7 - F411/011 Trunk Repair

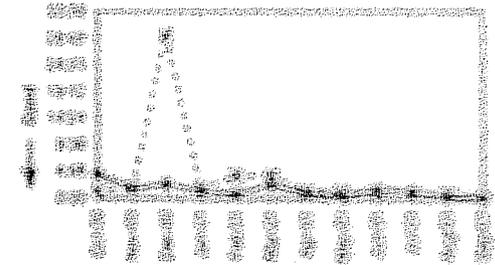
All Troubles Cleared within 4 hours (Percent) (MR-5) - Interval: 30 Days

Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Desc	Qwest Resl	Next 30 Day	Target
Oct-00	2	3	66.67%	47.14%	5	3	60.00%	0.21	0.21
Nov-00	10	12	83.33%	37.27%	16	20	80.00%	0.21	0.21
Dec-00	7	9	77.78%	41.57%	6	7	85.71%	0.21	0.21
Jan-01	5	5	100.00%	0.00%	12	14	85.71%	0.21	0.21
Feb-01	6	8	75.00%	43.80%	12	12	100.00%	0.21	0.21
Mar-01	4	5	80.00%	40.00%	10	10	100.00%	0.21	0.21
Apr-01	6	6	100.00%	0.00%	10	10	100.00%	0.21	0.21
May-01	6	6	100.00%	0.00%	11	11	100.00%	0.21	0.21
Jun-01	13	13	100.00%	0.00%	8	8	100.00%	0.21	0.21
Jul-01					5	5	100.00%	0.21	0.21
Aug-01	14	15	93.33%	24.94%	17	17	100.00%	0.21	0.21
Sep-01					6	6	100.00%	0.21	0.21



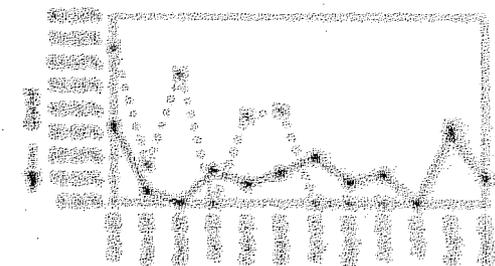
Mean Time to Restore (Hours:Minutes) (MR-6) - Interval: 30 Days

Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Desc	Qwest Resl	Next 30 Day	Target
Oct-00	4:10	3	1:23	2:21	26:14	3	4:22	0.21	0.21
Nov-00	22:51	12	1:54	2:36	35:48	20	1:42	0.21	0.21
Dec-00	265:17	9	29:29	57:14	17:58	7	2:34	0.21	0.21
Jan-01	8:22	5	1:40	0:53	21:12	14	1:31	0.21	0.21
Feb-01	34:07	8	4:16	10:15	9:54	12	0:25	1.00	0.21
Mar-01	21:30	5	4:16	8:21	37:14	10	2:27	0.21	0.21
Apr-01	7:20	6	1:13	0:44	9:56	10	1:00	0.21	0.21
May-01	7:59	6	1:20	1:13	5:42	11	0:31	1.00	0.21
Jun-01	15:22	13	1:11	1:23	13:10	8	1:10	0.21	0.21
Jul-01					8:24	5	1:11	0.21	0.21
Aug-01	12:46	15	0:51	2:12	7:19	17	0:22	0.21	0.21
Sep-01					3:10	6	0:22	0.21	0.21



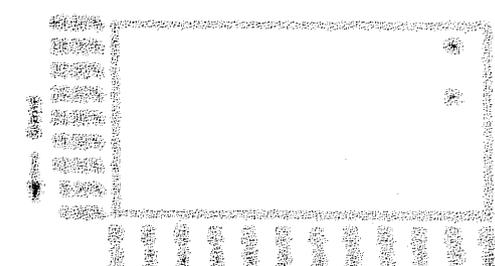
Repair Repeat Report Rate (Percent) (MR-7) - Interval: 30 Days

Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Desc	Qwest Resl	Next 30 Day	Target
Oct-00	2	3	66.67%	47.14%	2	3	66.67%	1.70	0.21
Nov-00	2	12	16.67%	37.27%	7	20	35.00%	0.21	0.21
Dec-00	5	9	55.56%	49.69%	6	7	85.71%	0.21	0.21
Jan-01	0	5	0.00%	0.00%	2	14	14.29%	0.21	0.21
Feb-01	3	8	37.50%	48.41%	1	12	8.33%	1.42	0.21
Mar-01	2	5	40.00%	48.99%	2	10	20.00%	1.42	0.21
Apr-01	0	6	0.00%	0.00%	2	10	20.00%	0.21	0.21
May-01	0	6	0.00%	0.00%	1	11	9.09%	0.21	0.21
Jun-01	0	13	0.00%	0.00%	1	8	12.50%	0.21	0.21
Jul-01					0	5	0.00%	0.21	0.21
Aug-01	5	15	33.33%	47.14%	5	17	29.41%	0.21	0.21
Sep-01					1	4	25.00%	0.21	0.21



Repair Repeat Report Rate (Percent) (MR-7) - Interval: 30 Days

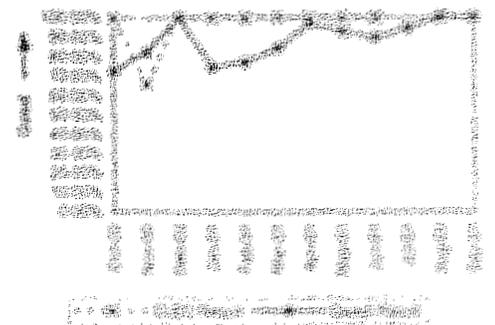
Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Desc	Qwest Resl	Next 30 Day	Target
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	12	25.00%	43.30%	5	14	35.71%	0.21	0.21
Sep-01									



Checklist #7 - E911/911 Trunk Repair

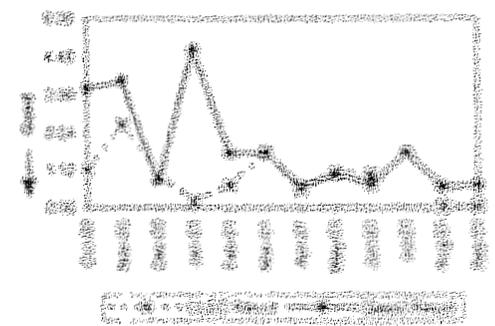
All Troubles Cleared within 4 hours (Percent) (MR-5) - Interval Zone Two

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Mod 2 Res	Party Desc
Oct-00	7	7	100.00%	0.00%	19	26	73.08%	-1.43	-1.33
Nov-00	2	3	66.67%	47.14%	33	43	83.50%	0.41	0.25
Dec-00	9	9	100.00%	0.00%	16	16	100.00%	0.00	0.00
Jan-01	3	3	100.00%	0.00%	18	24	75.00%	-0.04	-1.25
Feb-01	1	1	100.00%	0.00%	17	27	77.78%	-0.20	-1.50
Mar-01	1	1	100.00%	0.00%	16	19	84.21%	-0.43	-1.25
Apr-01	3	3	100.00%	0.00%	34	35	97.14%	-0.23	-1.00
May-01	3	3	100.00%	0.00%	26	26	100.00%	-0.40	-1.25
Jun-01	1	1	100.00%	0.00%	17	15	88.24%	-0.33	-1.25
Jul-01					33	33	94.29%		
Aug-01	2	2	100.00%	0.00%	20	20	100.00%	0.00	0.00
Sep-01	1	1	100.00%	0.00%	14	14	100.00%	0.00	0.00



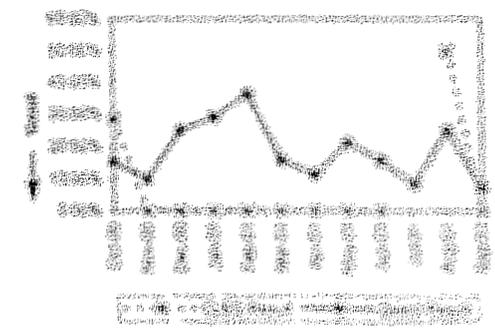
Mean Time to Restore (Hours:Minutes) (MR-6) - Interval Zone Two

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Mod 2 Res	Party Desc
Oct-00	8:40	7	1:14	0:48	98:33	21	3:43	0:00	-1:50
Nov-00	8:02	3	2:41	2:45	152:17	43	4:03	0:58	-1:40
Dec-00	9:23	9	1:03	1:00	13:56	16	0:00	0:36	-0:20
Jan-01	0:38	3	0:13	0:06	120:37	24	0:00	0:28	-1:40
Feb-01	0:44	1	0:44		38:44	23	1:40	0:20	-0:20
Mar-01	1:48	1	1:48		33:30	19	1:48	0:00	-0:20
Apr-01	1:44	3	0:35	0:02	24:11	33	0:40	0:27	-0:20
May-01	3:17	3	1:06	0:39	30:23	23	1:00	0:57	-0:20
Jun-01	1:04	1	1:04		13:54	19	0:44	0:51	-0:20
Jul-01					62:24	33	0:47		
Aug-01	0:05	2	0:02	0:01	12:58	20	0:20	0:00	-1:20
Sep-01	0:02	1	0:02		10:00	14	0:43	0:00	-1:20



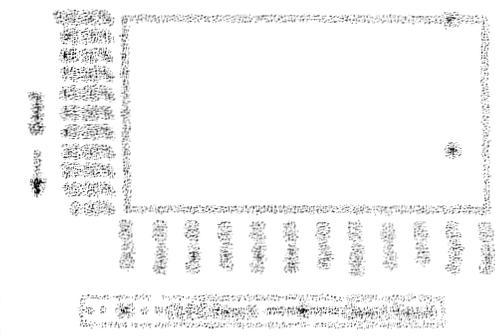
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone Two

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Mod 2 Res	Party Desc
Oct-00	2	7	28.57%	45.18%	4	26	53.85%	0.00	-0:20
Nov-00	0	3	0.00%	0.00%	4	43	93.02%	-0.16	-0:20
Dec-00	0	9	0.00%	0.00%	4	16	25.00%	-1.50	-0:20
Jan-01	0	3	0.00%	0.00%	7	24	29.17%	-1.00	-0:20
Feb-01	0	1	0.00%	0.00%	6	22	27.27%	-0:24	-1:40
Mar-01	0	1	0.00%	0.00%	3	19	15.79%	-0:47	-0:20
Apr-01	0	3	0.00%	0.00%	4	35	11.43%	0:14	-0:20
May-01	0	3	0.00%	0.00%	6	25	24.00%	-0:40	-0:20
Jun-01	0	1	0.00%	0.00%	3	19	15.79%	-0:47	-1:20
Jul-01					3	33	8.57%		
Aug-01	1	2	50.00%	50.00%	5	20	25.00%	0:50	-0:20
Sep-01	0	1	0.00%	0.00%	1	14	7.14%	0:27	-1:00



Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone Two

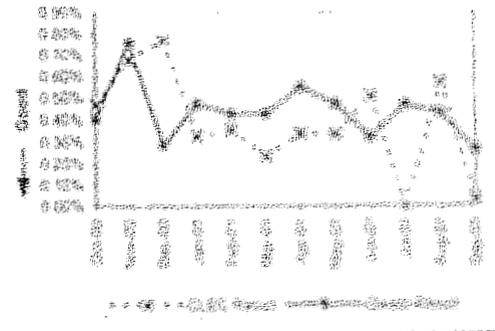
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Mod 2 Res	Party Desc
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	1	100.00%	0.00%	5	16	31.25%	0:00	-0:20
Sep-01									



Checklist #7 - E911/911 Trunk Repair

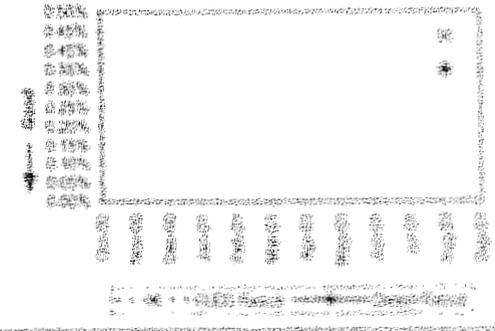
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sc	Party Score
Oct-00	10	2123	0.47%	6.85%	32	7548	0.41%	0.41	-0.70
Nov-00	15	2209	0.68%	8.21%	60	7951	0.75%	-0.36	-1.20
Dec-00	18	2341	0.77%	8.73%	23	8037	0.29%	3.85	1.34
Jan-01	8	2437	0.33%	5.72%	38	8024	0.47%	-0.92	-1.56
Feb-01	9	2529	0.36%	5.95%	34	7967	0.43%	-0.48	-1.70
Mar-01	6	2531	0.24%	4.86%	34	7941	0.43%	-1.26	-1.78
Apr-01	9	2658	0.34%	5.81%	45	8214	0.55%	-1.27	-1.77
May-01	9	2687	0.33%	5.78%	39	8260	0.47%	-0.6	-1.58
Jun-01	14	2777	0.50%	7.08%	27	8363	0.32%	1.46	-0.11
Jul-01	0	2832	0.00%	0.00%	40	8533	0.47%	-3.16	-0.90
Aug-01	17	2981	0.57%	7.53%	37	8607	0.43%	1.04	-0.30
Sep-01	1	3009	0.03%	1.82%	23	8683	0.26%	-2.13	-0.30



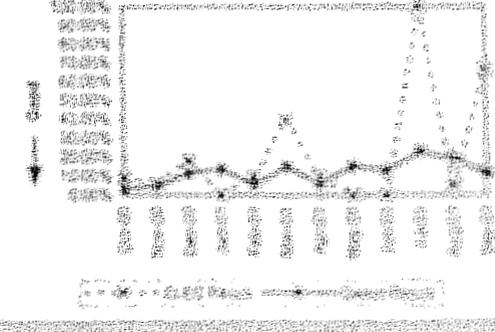
Trouble Rate (Percent) (MR-6*) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sc	Party Score
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	13	2981	0.44%	6.59%	30	8607	0.35%	0.7	-0.58
Sep-01									



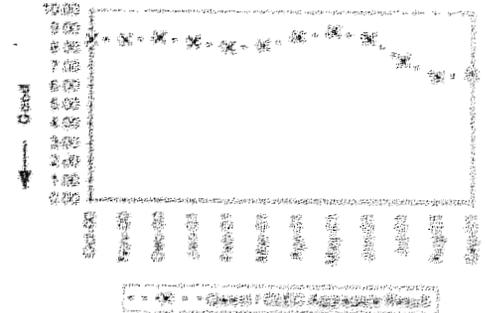
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Sc	Party Score
Oct-00	1	11	9.09%	28.75%	1	33	3.03%	-0.65	-0.60
Nov-00	1	16	6.25%	24.21%	3	63	4.75%	-0.29	-0.60
Dec-00	4	22	18.18%	38.57%	3	26	11.54%	0.33	-0.50
Jan-01	0	8	0.00%	0.00%	6	44	13.64%	-1.00	-1.60
Feb-01	1	10	10.00%	30.00%	2	36	5.56%	0.42	-0.70
Mar-01	4	10	40.00%	48.99%	6	40	15.00%	1.1	-0.60
Apr-01	1	10	10.00%	30.00%	3	48	6.25%	-0.21	-0.70
May-01	0	9	0.00%	0.00%	7	46	15.22%	-1.56	-1.70
Jun-01	0	14	0.00%	0.00%	4	31	12.90%	-1.3	-1.70
Jul-01	4	4	100.00%	0.00%	12	52	23.08%	2.86	0.70
Aug-01	1	18	5.56%	22.91%	9	46	19.57%	-1.20	-1.70
Sep-01	2	3	66.67%	47.14%	3	26	11.54%	1.9	-0.50

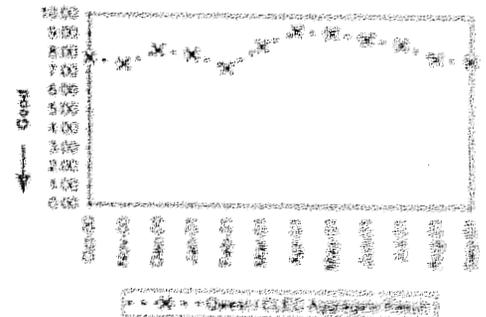


Checklist #7 - Operator Services - Directory Assistance

Speed of Answer - Directory Assistance (Avg Sec) (DA-1)	
Date	Qwest / CLEC Aggregate Result
Oct-00	8.48
Nov-00	8.49
Dec-00	8.62
Jan-01	8.40
Feb-01	8.13
Mar-01	8.24
Apr-01	8.71
May-01	8.99
Jun-01	8.63
Jul-01	7.48
Aug-01	6.66
Sep-01	6.79



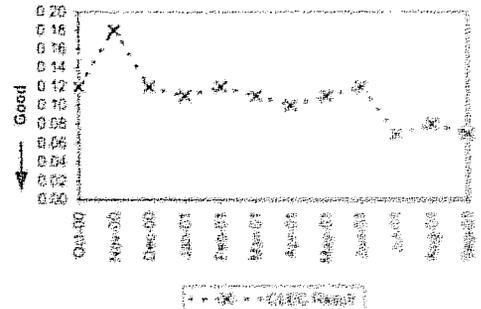
Speed of Answer - Operator Services (Avg Sec) (OS-1)	
Date	Qwest / CLEC Aggregate Result
Oct-00	7.76
Nov-00	7.45
Dec-00	8.18
Jan-01	7.97
Feb-01	7.30
Mar-01	8.42
Apr-01	9.22
May-01	9.13
Jun-01	8.83
Jul-01	8.55
Aug-01	7.82
Sep-01	7.70



Checklist #8 - Directory Listings

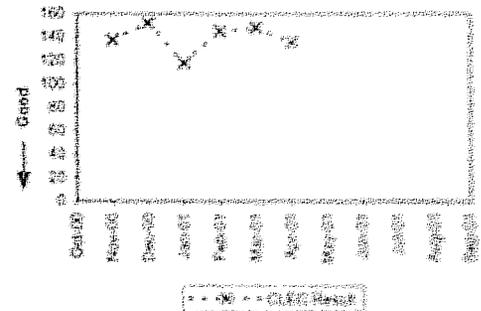
Time to Update Databases (Avg Sec) (DB-1 C-1)

Date	CLEC Result
Oct-00	0.12
Nov-00	0.18
Dec-00	0.12
Jan-01	0.11
Feb-01	0.12
Mar-01	0.11
Apr-01	0.10
May-01	0.11
Jun-01	0.12
Jul-01	0.07
Aug-01	0.08
Sep-01	0.07



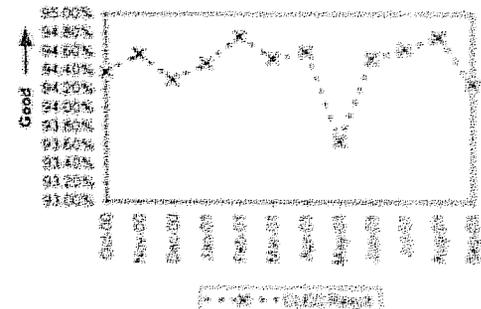
Time to Update Databases (Avg Sec) (DB-1 C-2)

Date	CLEC Result
Oct-00	
Nov-00	137.89
Dec-00	152.29
Jan-01	118.02
Feb-01	145.32
Mar-01	148.11
Apr-01	135.73
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Accurate Database Updates (Percent) (DB-2 C-1)

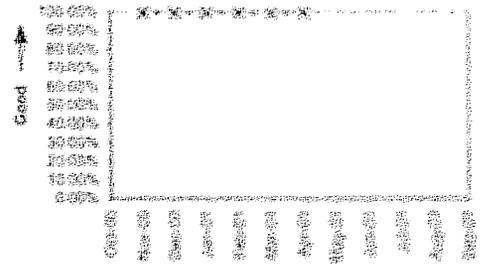
Date	CLEC Result
Oct-00	94.39%
Nov-00	94.58%
Dec-00	94.31%
Jan-01	94.48%
Feb-01	94.77%
Mar-01	94.53%
Apr-01	94.60%
May-01	93.65%
Jun-01	94.54%
Jul-01	94.63%
Aug-01	94.75%
Sep-01	94.25%



Checklist #8 - Directory Listings

Accurate Database Updates (Percent) (DB-2 C-2)

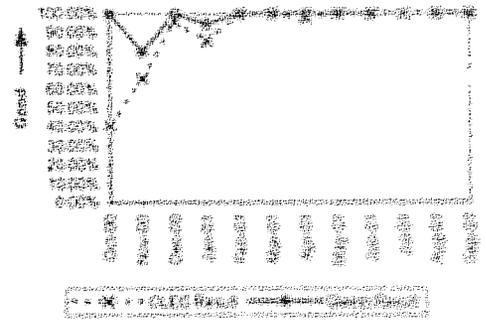
Date	CLEC Result
Oct-00	
Nov-00	99.56%
Dec-00	99.43%
Jan-01	99.60%
Feb-01	99.56%
Mar-01	99.37%
Apr-01	99.49%
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



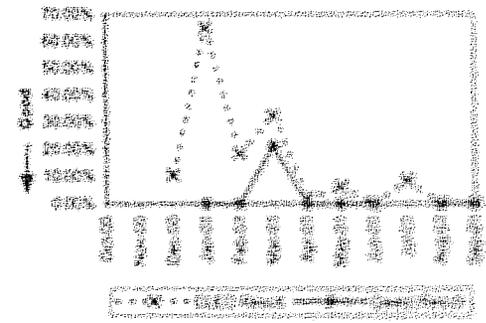
Print

Checklist #9 - NXX Code Activation

NXX Code Activation (Percent) (NP-1 A)							
Date	CLEC Num	CLEC Denom	CLEC Result	Owest Num	Owest Denom	Owest Result	
Oct-00	16	39	41.03%	19	19	100.00%	
Nov-00	21	32	65.63%	8	10	80.00%	
Dec-00	24	25	95.00%	11	11	100.00%	
Jan-01	6	7	85.71%	17	18	94.44%	
Feb-01	22	22	100.00%	12	12	100.00%	
Mar-01	23	23	100.00%	15	15	100.00%	
Apr-01	43	44	97.73%	10	10	100.00%	
May-01	29	29	100.00%	5	5	100.00%	
Jun-01	31	31	100.00%	2	2	100.00%	
Jul-01	21	21	100.00%				
Aug-01	32	32	100.00%	4	4	100.00%	
Sep-01	8	8	100.00%	3	3	100.00%	

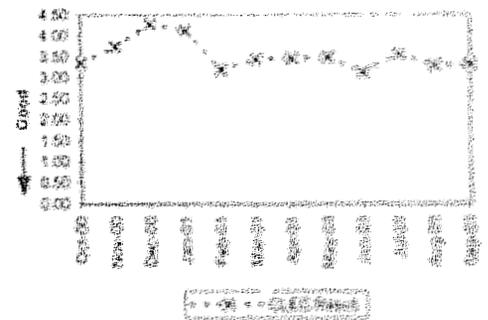


NXX Code Activation - Facility Delays (Percent) (NP-1 B)						
Date	CLEC Num	CLEC Denom	CLEC Result	Owest Num	Owest Denom	Owest Result
Oct-00						
Nov-00						
Dec-00	3	28	10.71%			
Jan-01	13	20	65.00%	0	18	0.00%
Feb-01	5	27	18.52%	0	12	0.00%
Mar-01	11	34	32.35%	4	19	21.05%
Apr-01	1	45	2.22%	0	10	0.00%
May-01	2	31	6.45%	0	5	0.00%
Jun-01	0	31	0.00%	0	2	0.00%
Jul-01	2	23	8.70%			
Aug-01	0	32	0.00%	0	4	0.00%
Sep-01	0	8	0.00%	0	3	0.00%



Checklist #10 - Databases and Signaling

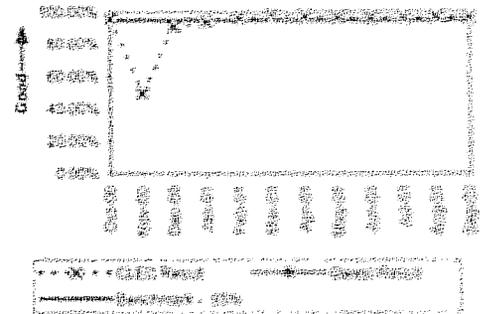
Time to Update Databases (Avg Sec) LIDB (DB-1 B)	
Date	CLEC Result
Oct-00	3.35
Nov-00	3.74
Dec-00	4.28
Jan-01	4.13
Feb-01	3.19
Mar-01	3.44
Apr-01	3.46
May-01	3.48
Jun-01	3.12
Jul-01	3.55
Aug-01	3.28
Sep-01	3.31



Checklist #11 - Number Portability**

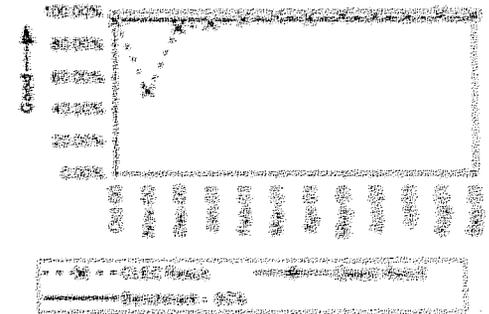
Number Portability Timeliness (Percent) (OP-8 B)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parry Scr
Oct-00	4878	5080	96.02%	19.54%					
Nov-00	2494	5002	49.86%	50.00%					
Dec-00	4881	5359	91.08%	28.50%					
Jan-01	6019	6402	94.02%	23.72%					
Feb-01	6959	7228	96.28%	18.93%					
Mar-01	8169	8318	98.21%	13.26%					
Apr-01	7569	7770	97.41%	15.87%					
May-01	8398	8682	96.73%	17.79%					
Jun-01	7783	8096	96.13%	19.28%					
Jul-01	7559	7829	96.55%	18.25%					
Aug-01	7973	8228	96.90%	17.33%					
Sep-01	5312	5503	96.53%	18.30%					



Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C)

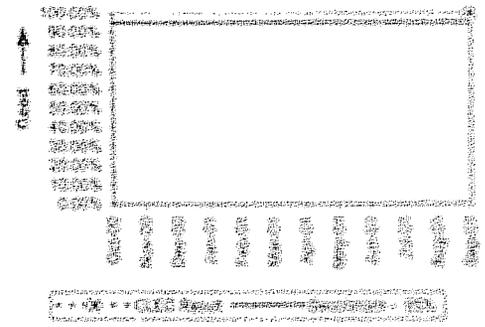
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parry Scr
Oct-00	29366	31073	94.51%	22.79%					
Nov-00	13191	25533	51.66%	49.97%					
Dec-00	29123	32280	90.22%	29.70%					
Jan-01	25903	27844	93.03%	25.47%					
Feb-01	19513	20455	95.39%	20.96%					
Mar-01	30090	31102	96.75%	17.74%					
Apr-01	32105	33594	95.57%	20.58%					
May-01	36624	37708	97.13%	16.71%					
Jun-01	35452	36531	97.05%	16.93%					
Jul-01	33725	34819	96.86%	17.44%					
Aug-01	34718	35379	98.13%	13.54%					
Sep-01	28657	29500	97.14%	16.66%					



Checklist #13 - Reciprocal Compensation

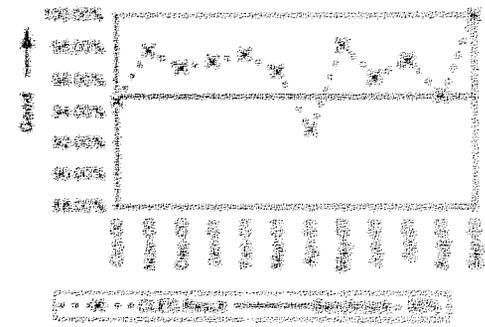
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)

Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00			
Nov-00			
Dec-00			
Jan-01			
Feb-01			
Mar-01			
Apr-01			
May-01			
Jun-01			
Jul-01			
Aug-01			
Sep-01	744066.29	744066.29	100.00%



Billing Completeness (Percent) Reciprocal Compensation (BI-4B)

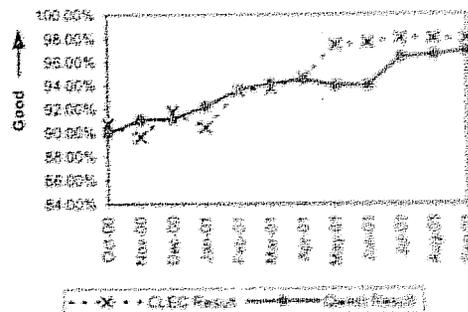
Date	CLEC Num	CLEC Denom	CLEC Result
Oct-00	926644.97	978288.15	94.72%
Nov-00	959712.93	981032.45	97.83%
Dec-00	910279.53	940531.02	96.78%
Jan-01	755348.66	777333.32	97.17%
Feb-01	816808.82	836950.65	97.59%
Mar-01	969067.79	1003500.78	96.57%
Apr-01	807014.93	868615.82	92.91%
May-01	709228.95	722475.06	98.17%
Jun-01	760025.51	790255.5	96.17%
Jul-01	817205.61	840455.61	97.23%
Aug-01	901718.56	948520.37	95.07%
Sep-01	744162.49	744258.68	99.99%



Checklist #14 - Resale - Residence Installation

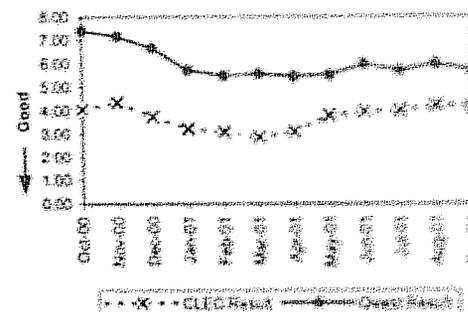
Installation Commitments Met (Percent) (OP-3) - Dispatches Within MSAs

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Partly Scr
Oct-00	1446	1593	90.77%	28.94%	72624	80711	89.93%	-1.04	-1.63
Nov-00	1354	1510	89.67%	30.44%	70736	77672	91.07%	1.89	0.16
Dec-00	1676	1172	91.81%	27.42%	67746	74322	91.15%	-0.78	-1.48
Jan-01	1002	1168	90.43%	29.41%	75157	81511	92.20%	2.16	0.33
Feb-01	1088	1164	93.47%	24.70%	67512	72108	93.63%	0.22	-0.87
Mar-01	1126	1195	93.72%	24.25%	75848	80567	94.14%	0.61	-0.63
Apr-01	916	970	94.64%	22.52%	71080	75234	94.48%	-0.22	-1.13
May-01	1379	1415	97.46%	15.75%	79871	85022	93.94%	-5.5	-4.34
Jun-01	1567	1605	97.63%	15.20%	80426	85608	93.95%	-6.13	-4.73
Jul-01	1782	1737	97.99%	14.05%	84672	87847	96.39%	-3.54	-3.15
Aug-01	1867	1905	98.01%	13.98%	98311	101806	96.57%	-3.42	-3.08
Sep-01	1294	1321	97.96%	14.15%	79391	81901	96.94%	-2.14	-2.3



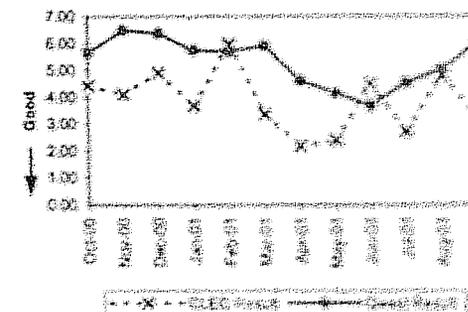
Installation Interval (Average Days) (OP-4) - Dispatches Within MSAs

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Partly Scr
Oct-00	6498	1593	4.08	4.26	597617	80697	7.41	-10.33	-7.28
Nov-00	6606	1510	4.37	5.50	558476	77645	7.19	-9.18	-6.58
Dec-00	4462	1172	3.76	5.05	495456	74290	6.68	-9.63	-6.85
Jan-01	3605	1108	3.25	5.75	467289	81504	5.73	-8.73	-6.31
Feb-01	3631	1164	3.12	5.75	396038	72103	5.49	-9.65	-6.87
Mar-01	3449	1195	2.89	3.28	448751	80551	5.57	-11.18	-7.8
Apr-01	3027	970	3.12	5.12	410885	75231	5.46	-8.9	-6.41
May-01	5379	1415	3.80	3.27	469332	85019	5.52	-8.83	-6.37
Jun-01	6370	1605	3.97	2.98	513543	85604	6.00	-11.29	-7.87
Jul-01	7222	1737	4.02	2.49	521913	91242	5.72	-9.65	-6.87
Aug-01	8322	1972	4.22	3.77	634824	105969	5.99	-10.41	-7.33
Sep-01	5717	1368	4.18	2.86	487728	65306	5.72	-6.92	-5.21



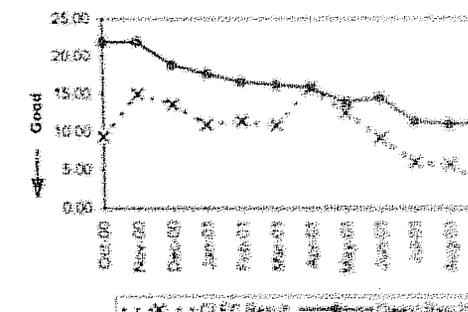
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Dispatches Within MSAs

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Partly Scr
Oct-00	372	81	4.43	5.12	10467	1853	5.66	-0.88	-1.54
Nov-00	378	92	4.11	4.44	10668	1643	6.49	-1.35	-1.82
Dec-00	235	48	4.90	5.51	9535	1493	6.39	-0.62	-1.38
Jan-01	195	53	3.68	5.97	9181	1599	5.74	-0.82	-1.5
Feb-01	276	46	6.00	18.69	5828	1025	5.69	1.72	0.04
Mar-01	154	46	3.35	3.39	6939	1172	5.92	-0.99	-1.6
Apr-01	72	33	2.18	3.04	5872	1275	4.61	-1.21	-1.74
May-01	36	15	2.40	2.06	7630	1835	4.16	-0.5	-1.31
Jun-01	81	18	4.50	5.91	7388	2009	3.68	2.46	0.49
Jul-01	234	66	2.72	3.13	23287	5135	4.53	-1.14	-1.68
Aug-01	451	94	4.80	12.23	29983	5803	5.01	-0.19	-1.12
Sep-01	215	66	3.26	4.35	28124	4667	6.03	-1.04	-1.63



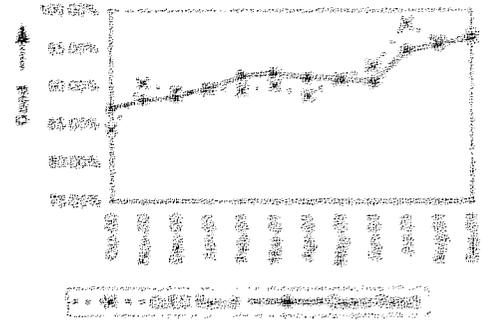
Delayed Days for Facility Reasons (Average Days) (OP-6B) - Dispatches Within MSAs

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Partly Scr
Oct-00	590	63	9.37	11.36	136737	6234	21.93	-2.96	-2.6
Nov-00	959	64	14.98	16.80	115946	5293	21.91	-1.76	-2.07
Dec-00	652	48	13.58	16.63	95657	5081	18.83	-1.46	-1.89
Jan-01	581	53	10.96	18.11	83901	4755	17.64	-1.88	-2.15
Feb-01	343	30	11.43	20.45	59095	3571	16.55	-1.16	-1.7
Mar-01	315	29	10.86	9.90	57328	3547	16.16	-1.14	-1.69
Apr-01	300	19	15.79	27.74	45502	2879	15.80	0	-1
May-01	362	21	12.48	12.38	46045	3316	13.89	-0.32	-1.19
Jun-01	184	20	9.20	6.66	46055	3173	14.51	-1.22	-1.74
Jul-01	54	9	6.00	4.21	16359	1440	11.36	-0.82	-1.5
Aug-01	63	11	5.73	6.51	20408	1861	10.97	-0.61	-1.37
Sep-01	25	8	3.12	1.25	13974	1257	11.12	-0.99	-1.6

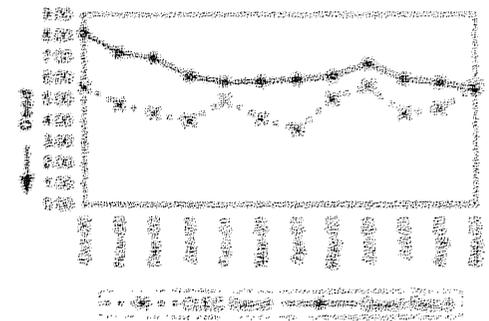


Checklist #14 - Resale - Residence Installation

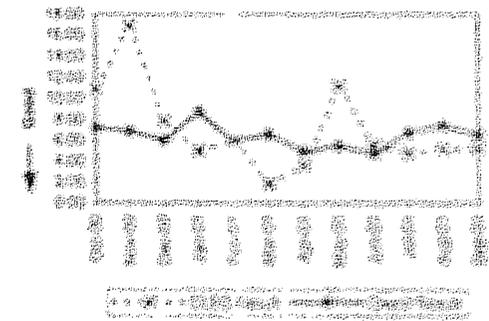
Installation Commitments Met (Percent) (OP-3) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	215	255	84.31%	36.37%	20580	23619	87.06%	1.27	-0.25
Nov-00	228	252	90.48%	29.35%	18579	21078	88.15%	-1.13	-1.00
Dec-00	191	214	89.25%	30.97%	17301	19539	88.55%	-0.72	-1.2
Jan-01	160	212	89.62%	30.59%	16859	18790	89.72%	0.08	-0.90
Feb-01	212	237	89.45%	30.72%	14840	16247	91.34%	1.02	-0.38
Mar-01	173	192	90.10%	29.66%	16524	18015	91.72%	0.82	-0.6
Apr-01	134	151	88.74%	31.61%	16263	17846	91.13%	1.05	-0.30
May-01	251	276	90.94%	28.70%	18878	20766	90.91%	-0.92	-1.01
Jun-01	359	387	92.76%	25.91%	18943	20909	90.60%	-1.45	-1.38
Jul-01	414	421	98.34%	12.79%	20208	21343	94.68%	-3.37	-3.01
Aug-01	409	427	95.78%	20.09%	24234	25377	95.50%	-0.39	-1.17
Sep-01	370	384	96.35%	16.74%	20000	20736	96.45%	0.14	-0.87



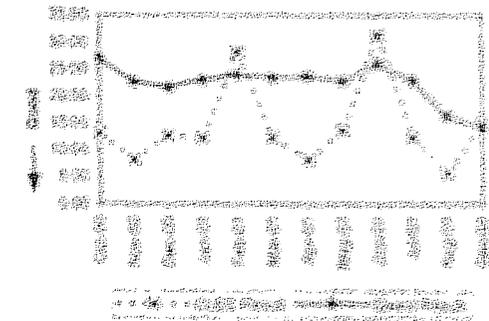
Installation Interval (Average Days) (OP-4) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	1423	255	5.58	8.03	192483	23639	6.14	-1.8	-2.00
Nov-00	1202	252	4.77	7.05	152428	21078	7.23	-2.3	-2.4
Dec-00	936	214	4.37	6.05	136162	19539	6.97	-3.02	-2.83
Jan-01	851	212	4.01	5.32	114501	16790	6.09	-1.98	-2.2
Feb-01	1176	237	4.96	12.95	94642	16247	5.83	-1.83	-1.43
Mar-01	793	192	4.13	6.26	105096	18015	5.63	-1.41	-1.32
Apr-01	545	151	3.61	3.63	106162	17846	5.95	-2.13	-2.35
May-01	1387	276	5.03	7.31	126366	20766	6.09	-1.45	-1.88
Jun-01	2184	387	5.64	10.57	139880	20909	6.05	-1.18	-1.2
Jul-01	1901	437	4.35	3.98	132191	22235	6.95	-2.37	-2.38
Aug-01	2034	442	4.60	3.26	152556	26318	5.80	-2.47	-2.49
Sep-01	2180	393	5.55	5.23	117352	21516	6.45	0.24	-0.37



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	229	21	10.90	10.61	3770	525	7.18	0.90	-0.43
Nov-00	166	11	16.91	25.64	3334	485	6.87	1.06	0.19
Dec-00	111	14	7.93	16.05	2527	417	6.06	0.43	-0.74
Jan-01	35	7	5.00	8.02	3864	445	6.12	-0.33	-1.0
Feb-01	66	11	6.00	11.73	1663	281	5.62	1.3	-0.27
Mar-01	11	6	1.83	1.17	1885	287	6.87	-0.72	-0.44
Apr-01	18	5	3.60	2.70	1870	377	4.96	-0.14	-0.02
May-01	112	10	11.20	5.83	2689	490	5.45	2.25	0.80
Jun-01	50	9	5.56	5.10	2420	508	4.76	1.39	0.59
Jul-01	86	18	4.78	5.52	9559	1408	6.78	-0.23	-1.16
Aug-01	125	24	5.21	4.91	10298	1373	7.43	-0.36	-0.22
Sep-01	83	16	5.19	5.14	7083	1088	6.33	-0.22	-0.14



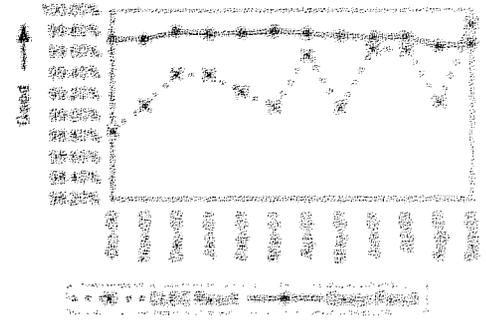
Delayed Days for Facility Reasons (Average Days) (OP-6B) - Dispatches Outside MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	251	19	13.21	15.19	68073	2534	26.86	-0.94	-0.26
Nov-00	106	13	8.15	4.65	45683	2012	22.71	-1.17	-1.70
Dec-00	115	9	12.78	6.69	39459	1821	21.63	-0.65	-1.02
Jan-01	184	15	12.27	12.98	34226	1488	23.00	-0.97	-1.50
Feb-01	395	14	28.21	44.03	27012	1126	23.99	2.41	0.40
Mar-01	161	13	12.38	16.10	28249	1294	23.48	-0.77	-1.47
Apr-01	98	12	3.17	5.65	26574	1206	23.56	-1.17	-1.45
May-01	205	15	13.67	15.23	31888	1398	22.80	-0.65	-1.04
Jun-01	594	19	31.26	35.95	37748	1458	26.80	2.05	0.65
Jul-01	82	5	12.40	7.67	14160	819	22.84	-0.47	-1.05
Aug-01	52	9	6.78	4.55	11690	711	16.36	-1.15	-1.7
Sep-01	104	7	14.86	17.24	6190	432	14.52	1.37	-0.84



Checklist #14 - Resale - Residence Installation

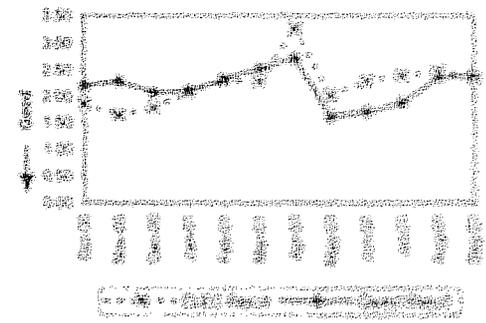
Installation Commitments Met (Percent) (OP-3) - No Dispatches

Date	CLEC Num	CLEC Dens	CLEC Resl	Std Dev	Qwest Num	Qwest Dens	Qwest Resl	Max 2 Str	Party Str
Oct-00	14221	14386	98.85%	10.65%	848683	851018	99.73%	19.84	11.00
Nov-00	14616	14749	99.10%	9.45%	793110	795309	99.72%	14.33	7.71
Dec-00	12998	13078	99.39%	7.80%	682517	683913	99.89%	10.23	5.23
Jan-01	11859	12033	99.39%	7.82%	637311	638747	99.78%	8.05	4.44
Feb-01	11983	12077	99.22%	8.79%	590179	591482	99.78%	12.96	6.80
Mar-01	14113	14244	99.08%	9.55%	736061	737562	99.80%	18.70	10.42
Apr-01	15188	15253	99.57%	6.51%	688914	690458	99.78%	5.24	2.18
May-01	19162	19341	99.07%	9.53%	674416	676095	99.75%	18.65	10.34
Jun-01	18281	18348	99.63%	6.03%	740984	742912	99.74%	1.76	0.69
Jul-01	9417	9453	99.82%	6.16%	531093	532474	99.74%	2.5	0.4
Aug-01	12930	13044	99.13%	9.31%	230280	231089	99.65%	8.88	4.89
Sep-01	8120	8131	99.86%	3.68%	176405	176975	99.68%	2.91	1.27



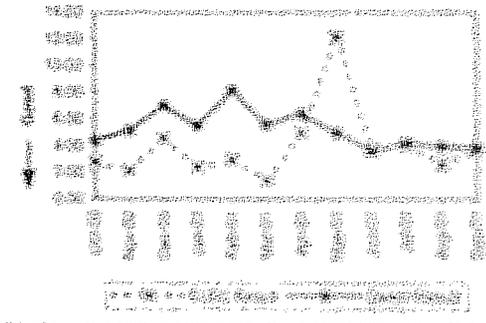
Installation Interval (Average Days) (OP-4) - No Dispatches

Date	CLEC Num	CLEC Dens	CLEC Resl	Std Dev	Qwest Num	Qwest Dens	Qwest Resl	Max 2 Str	Party Str
Oct-00	26757	14386	1.86	2.38	1878327	851018	2.21	-13.29	8.08
Nov-00	24417	14749	1.66	1.96	1832756	795307	2.30	-15.07	-18.24
Dec-00	23531	13078	1.80	2.30	1425254	663912	2.08	-10.09	-7.68
Jan-01	25130	12033	2.09	2.08	1356624	638747	2.12	-1.93	-1.88
Feb-01	28041	12077	2.32	2.42	1377633	591482	2.33	-0.58	-1.90
Mar-01	32819	14244	2.30	2.18	1875635	737562	2.54	-4.53	-7.04
Apr-01	49883	15253	3.27	2.78	1886549	690453	3.73	21.12	18.21
May-01	24439	12037	2.03	1.13	851915	525547	1.62	31.27	18.54
Jun-01	27902	12014	2.32	1.13	934604	542575	1.72	48.74	18.54
Jul-01	17134	7123	2.41	1.51	728342	386834	1.88	29.79	17.11
Aug-01	20626	8273	2.49	0.91	362015	152566	2.37	8.08	2.83
Sep-01	12195	5167	2.36	1.21	296612	123857	2.39	-3.1	-1.21



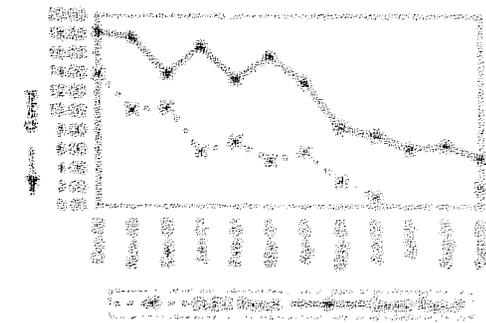
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) - No Dispatches

Date	CLEC Num	CLEC Dens	CLEC Resl	Std Dev	Qwest Num	Qwest Dens	Qwest Resl	Max 2 Str	Party Str
Oct-00	431	155	2.78	4.21	8531	1944	4.19	-1.73	-2.08
Nov-00	268	124	2.15	2.18	8749	1692	5.12	2.07	-2.26
Dec-00	308	67	4.60	8.13	7227	1028	7.03	-1.00	-3.94
Jan-01	155	64	2.42	2.59	6214	1126	5.52	-1.81	-4.1
Feb-01	265	89	2.98	8.49	9010	1102	8.18	-3.73	-3.29
Mar-01	177	123	1.44	3.22	7458	1324	5.63	-3.77	-3.27
Apr-01	290	58	5.00	10.50	8151	1276	5.39	-0.54	-1.53
May-01	2141	175	12.23	6.59	6851	1382	4.88	7.28	3.41
Jun-01	244	66	3.70	4.70	5290	1705	3.67	0.91	-0.43
Jul-01	593	143	4.15	8.20	28498	6702	4.28	-0.78	-1.1
Aug-01	611	233	2.62	3.67	22955	5820	3.94	-2.75	-2.08
Sep-01	297	79	3.76	5.48	16174	4180	3.57	-0.52	-0.67



Delayed Days for Facility Reasons (Average Days) (OP-5B) - No Dispatches

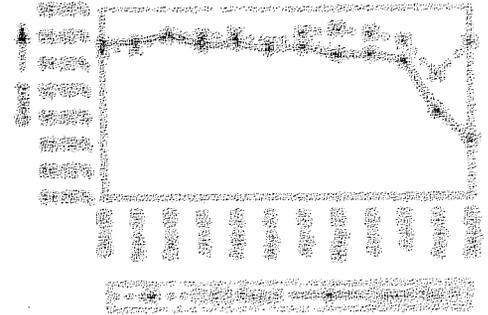
Date	CLEC Num	CLEC Dens	CLEC Resl	Std Dev	Qwest Num	Qwest Dens	Qwest Resl	Max 2 Str	Party Str
Oct-00	139	10	13.90	21.80	7148	391	16.25	-0.30	-1.2
Nov-00	92	9	10.22	13.34	8973	507	17.10	-0.91	-1.68
Dec-00	136	13	10.46	17.25	5131	368	13.94	-0.61	-0.87
Jan-01	59	10	5.90	3.41	5190	310	16.74	-1.14	-1.22
Feb-01	35	5	7.00	4.42	2691	201	13.39	-0.53	-0.94
Mar-01	40	8	5.00	5.50	2781	177	15.71	-1.09	-1.02
Apr-01	41	7	5.88	4.14	3488	208	13.91	-0.61	-1.05
May-01	11	4	2.75	1.71	2490	206	8.38	-0.70	1.02
Jun-01	1	1	1.00		1691	223	7.58	-0.52	-1.02
Jul-01					488	79	6.18		
Aug-01					510	94	5.49		
Sep-01	4	2	2.00	4.00	367	75		-0.50	-1.38



Checklist #14 - Remote - Residential Installation

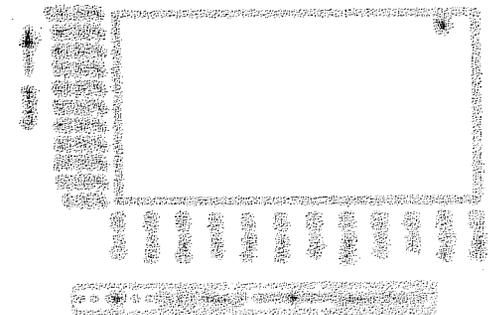
New Service Installation Quality (Percent OK's)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Qwest Num	Qwest Desc	Qwest Res	Max. Std Dev	Min. Std Dev
Oct-00	15803	16642	94.96%	21.88%	908692	947054	95.93%	3.47	1.24
Nov-00	16597	17438	95.18%	21.42%	903354	944829	95.91%	3.37	0.84
Dec-00	15802	16450	96.06%	19.45%	821014	853954	96.95%	0.91	0.83
Jan-01	14307	14891	96.08%	19.41%	738437	774907	96.93%	4.54	0.70
Feb-01	13993	14554	96.15%	19.25%	607739	774574	96.45%	4.96	0.48
Mar-01	14851	15564	95.42%	20.91%	735871	773484	95.83%	0.89	0.43
Apr-01	16092	16728	96.20%	19.12%	756204	802007	96.95%	0.94	0.89
May-01	18584	19256	96.51%	18.35%	756461	802007	96.95%	15.93	0.18
Jun-01	20337	21153	96.14%	19.26%	759796	803307	94.95%	0.91	0.59
Jul-01	15550	16273	95.56%	20.60%	715871	765741	94.95%	7.84	0.45
Aug-01	12746	13686	93.13%	25.29%	465441	555507	95.94%	0.91	0.94
Sep-01	12186	12770	95.43%	20.89%	265301	327944	96.94%	0.44	0.10



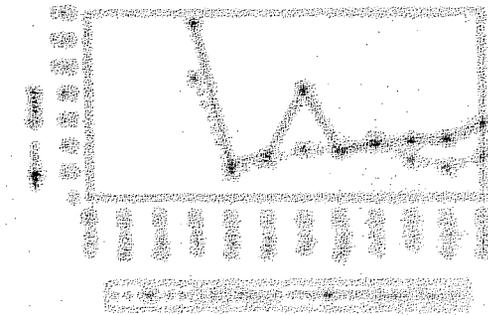
New Service Installation Quality (Percent OK's)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Qwest Num	Qwest Desc	Qwest Res	Max. Std Dev	Min. Std Dev
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	12934	13686	94.51%	22.79%	470894	509907	91.95%	0.41	0.21
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (15%)

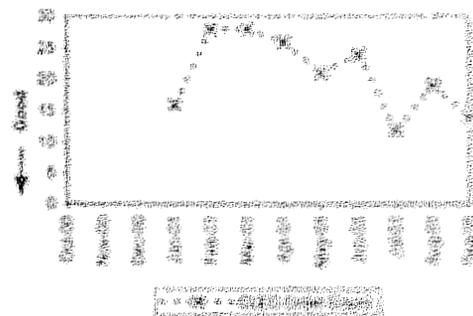
Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Qwest Num	Qwest Desc	Qwest Res	Max. Std Dev	Min. Std Dev
Oct-00									
Nov-00									
Dec-00									
Jan-01	7256	79	91.85	79.35	1143074	8804	93.89	3.94	0.4
Feb-01	1982	100	19.82	21.51	160324	8034	95.91	0.76	0.71
Mar-01	3596	123	29.19	27.02	246593	1503	93.89	0.91	0.71
Apr-01	9751	262	37.22	53.76	974610	11674	93.89	2.69	0.67
May-01	3664	98	37.39	43.66	297952	8268	96.89	0.8	0.64
Jun-01	3967	90	44.08	51.95	376329	8153	97.92	7.8	0.64
Jul-01	1760	60	29.33	40.32	265041	6504	93.89	0.84	0.62
Aug-01	2714	117	23.20	30.71	365299	8992	92.94	0.93	0.57
Sep-01	3690	116	31.61	31.02	427374	8907	97.92	2.45	0.71



Checklist #14 - Resale - Residence Installation

Count of Pending Orders Delayed for Facilities Reasons Residence (OP-15B)

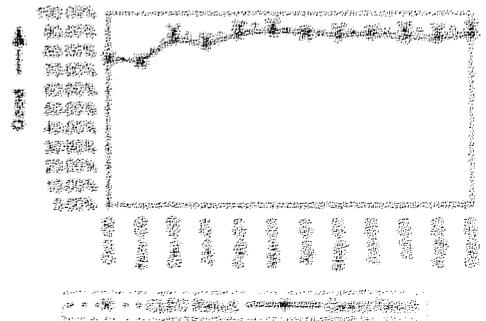
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	18
Feb-01	28
Mar-01	28
Apr-01	26
May-01	21
Jun-01	24
Jul-01	12
Aug-01	19
Sep-01	14



Checklist #14 - Resale - Residence Repair

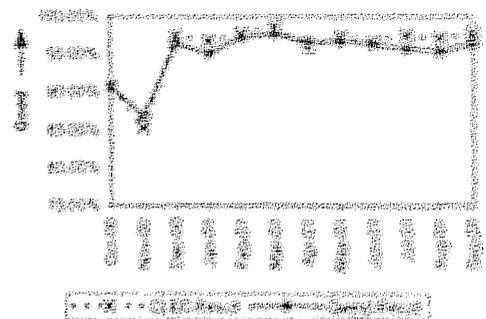
Out of Service Cleared within 24 hours (Percent) (MR-3) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	918	1201	76.44%	42.44%	65430	112465	75.96%	-0.38	-1.23
Nov-00	881	1169	75.36%	43.09%	60923	107606	75.06%	-0.24	-1.14
Dec-00	848	934	90.79%	28.91%	70771	81912	86.40%	-3.59	-3.37
Jan-01	809	934	86.62%	34.05%	82064	97908	83.82%	-2.51	-2.41
Feb-01	762	818	93.15%	25.25%	72356	80757	89.60%	-3.30	-3.02
Mar-01	1231	1314	93.68%	24.33%	86305	95173	93.68%	-3.77	-3.26
Apr-01	1327	1486	89.30%	30.91%	96746	107513	89.69%	0.67	-0.47
May-01	1394	1531	91.05%	28.54%	101882	114784	88.70%	-2.57	-2.71
Jun-01	1467	1627	90.17%	29.78%	103023	115342	89.92%	-1.11	-1.20
Jul-01	1428	1556	91.77%	27.48%	100807	114763	87.84%	-4.72	-3.80
Aug-01	1568	1726	90.85%	28.84%	100749	115630	87.13%	-4.58	-3.78
Sep-01	1091	1175	92.85%	25.76%	77472	87478	88.59%	-4.09	-3.79



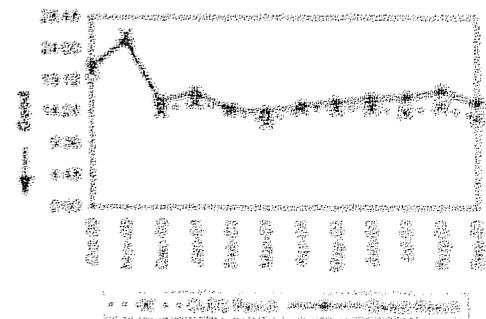
All Troubles Cleared within 48 hours (Percent) (MR-4) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	1344	1481	90.75%	26.97%	136571	152732	90.73%	-0.03	-1.00
Nov-00	1238	1449	85.44%	35.27%	123754	142340	86.94%	1.09	0.00
Dec-00	1065	1093	97.44%	15.80%	103983	107927	96.35%	-1.02	-2.96
Jan-01	1132	1169	96.83%	17.51%	124389	130770	95.12%	-3.71	-2.65
Feb-01	1042	1065	97.84%	14.54%	105523	108437	97.31%	-1.06	-1.54
Mar-01	1643	1665	98.68%	11.42%	125604	128569	97.59%	-2.66	-0.82
Apr-01	1820	1899	95.84%	19.97%	139545	144483	96.58%	1.77	0.00
May-01	1694	1945	97.38%	15.96%	148588	153589	96.74%	-1.59	-1.00
Jun-01	1964	2032	96.65%	17.98%	146861	152473	96.32%	-0.78	-1.48
Jul-01	1858	1905	97.53%	15.51%	146804	153320	95.76%	-3.51	-3.33
Aug-01	2115	2177	97.15%	16.63%	150696	158103	95.32%	-4.03	-3.48
Sep-01	1456	1488	97.85%	14.51%	116062	120380	96.41%	-2.06	-2.8



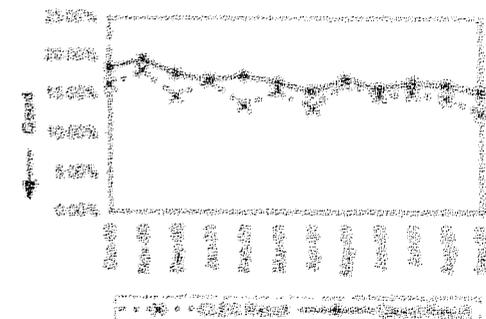
Mean Time to Restore (Hours:Minutes) (MR-5) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	30436:20	1481	20:33	19:34	3304345:09	162732	21:38	-1.87	-3.03
Nov-00	37042:42	1449	26:11	31:39	3586573:44	142340	25:12	1.15	-0.3
Dec-00	15944:16	1093	14:35	15:17	1738718:46	107927	16:07	-2.89	-2.76
Jan-01	18620:46	1169	15:56	17:02	2281532:09	130770	17:27	-2.67	-2.60
Feb-01	15791:39	1065	14:50	54:47	1614075:18	108437	14:53	-0.11	-1.07
Mar-01	21359:27	1665	12:50	12:40	1860570:58	128569	14:28	-3.19	-2.94
Apr-01	28565:30	1899	15:03	16:24	2214396:53	144483	15:20	-0.6	-1.52
May-01	29392:54	1945	15:07	16:55	2454025:53	153589	15:59	-2.19	-0.03
Jun-01	30463:19	2032	15:00	13:48	2512557:42	152473	16:29	-2.07	-0.28
Jul-01	27411:06	1905	14:23	13:41	2571140:24	153320	16:46	-5.25	-4.96
Aug-01	33255:46	2177	15:17	14:36	2787351:42	158103	17:38	-4.73	-3.63
Sep-01	19958:07	1488	13:25	12:22	1914730:32	120380	15:54	-5.93	-4.61



Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Within MSAs

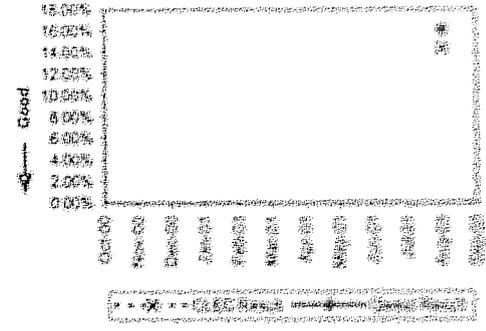
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	251	1545	16.25%	36.89%	29442	159747	18.43%	-2.2	-3.04
Nov-00	275	1517	18.13%	38.52%	29237	149153	19.60%	-1.44	-1.89
Dec-00	187	1137	14.69%	35.40%	19860	112844	17.63%	-2.59	-2.52
Jan-01	207	1229	16.84%	37.42%	22914	136164	15.82%	0.01	-0.99
Feb-01	150	1106	13.56%	34.24%	19741	113008	17.47%	-3.4	-3.07
Mar-01	267	1725	15.48%	36.17%	21965	133407	16.42%	-1.65	-1.64
Apr-01	259	1954	13.25%	33.91%	23038	149466	15.41%	-2.80	-0.6
May-01	333	2005	16.61%	37.22%	26950	159079	16.94%	1.39	-1.24
Jun-01	311	2094	14.85%	35.56%	24916	158222	15.75%	1.2	-1.62
Jul-01	301	1975	15.24%	35.94%	26399	159265	15.75%	1.58	-1.98
Aug-01	329	2271	14.49%	35.20%	26644	165020	16.15%	-2.13	-2.3
Sep-01	195	1542	12.65%	33.24%	19195	125155	15.34%	-2.91	-2.72



Checklist #14 - Resale - Residence Repair

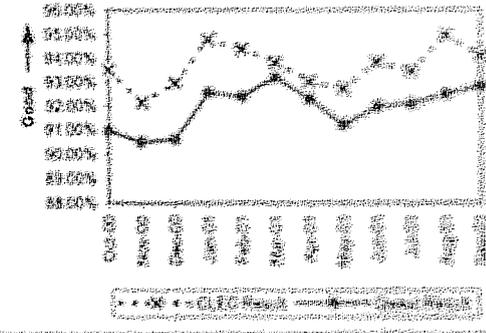
Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	294	2046	14.37%	35.08%	23738	147858	16.05%	-2.06	-2.25
Sep-01									



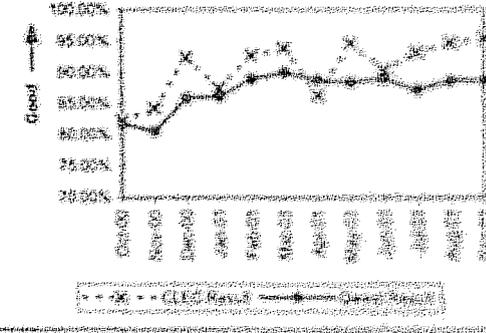
Repair Appointments Met (Percent) (MR-9) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1445	1545	93.53%	24.60%	145311	159742	90.97%	-3.5	-3.12
Nov-00	1398	1517	92.16%	26.89%	135004	149153	90.51%	-2.17	-2.32
Dec-00	1057	1137	92.96%	25.58%	102058	112544	90.60%	-2.72	-2.65
Jan-01	1165	1229	94.79%	22.22%	126032	136164	92.56%	-2.97	-2.81
Feb-01	1044	1106	94.39%	23.00%	104396	113008	92.38%	-2.51	-2.53
Mar-01	1619	1725	93.86%	24.02%	124351	133407	93.21%	-1.96	-1.64
Apr-01	1816	1954	93.04%	25.45%	137926	149466	92.28%	-1.25	-1.76
May-01	1859	2005	92.72%	25.98%	145097	159079	91.21%	-2.37	-2.44
Jun-01	1965	2094	93.84%	24.04%	145509	158222	91.97%	-3.13	-2.91
Jul-01	1846	1975	93.47%	24.71%	146676	159285	92.08%	-2.26	-2.36
Aug-01	2157	2271	94.98%	21.84%	152635	165020	92.49%	-4.46	-3.71
Sep-01	1451	1542	94.10%	23.57%	116171	125155	92.82%	-1.93	-2.17



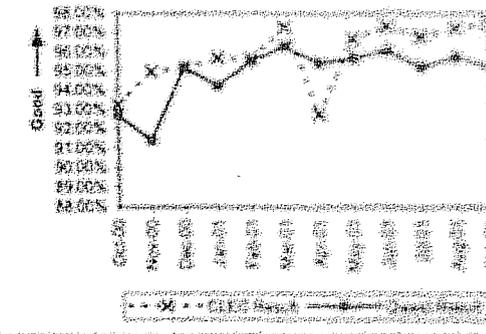
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	187	227	82.38%	38.10%	26888	32866	81.81%	-0.22	-1.13
Nov-00	238	282	84.40%	36.29%	26213	32521	80.60%	-1.6	-1.96
Dec-00	171	185	92.43%	26.45%	19818	23048	85.99%	-2.52	-2.53
Jan-01	155	177	87.57%	32.99%	18364	21308	86.18%	-0.53	-1.32
Feb-01	166	179	92.74%	25.95%	17780	19980	88.99%	-1.59	-1.97
Mar-01	188	200	94.00%	23.75%	21577	23954	90.08%	-1.85	-2.12
Apr-01	203	235	86.38%	34.30%	23432	26382	88.62%	1.17	-0.29
May-01	234	247	94.74%	22.33%	25483	28804	88.47%	-3.07	-2.67
Jun-01	311	344	90.41%	29.45%	27159	30495	89.06%	-0.8	-1.46
Jul-01	276	296	93.24%	25.10%	27755	31795	87.29%	-3.06	-2.66
Aug-01	387	408	94.85%	22.10%	28086	31651	88.74%	-3.98	-3.36
Sep-01	274	287	95.47%	20.80%	21067	23713	88.84%	-3.55	-3.16



All Troubles Cleared within 48 hours (Percent) (MR-4) -- Dispatches Outside MSAs

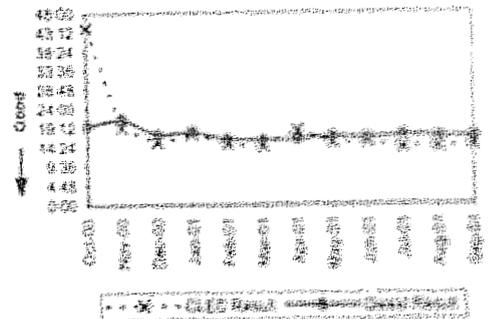
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	333	357	93.28%	25.04%	43231	46629	92.71%	-0.41	-1.25
Nov-00	381	401	95.01%	21.77%	40184	43950	91.43%	-2.55	-2.55
Dec-00	238	250	95.20%	21.38%	29575	31064	95.21%	0	-1
Jan-01	245	256	95.70%	20.28%	28183	29896	94.27%	-0.98	-1.6
Feb-01	242	253	95.65%	20.39%	26170	27395	95.54%	-0.09	-1.05
Mar-01	290	298	97.32%	16.16%	32282	33523	96.38%	-0.93	-1.56
Apr-01	308	332	92.77%	25.90%	34168	35802	95.44%	2.17	0.32
May-01	323	334	96.71%	17.85%	37297	38981	95.68%	-0.92	-1.56
Jun-01	439	451	97.34%	16.09%	39144	40736	96.09%	-1.36	-1.63
Jul-01	364	407	96.81%	17.58%	41247	43303	95.25%	-1.74	-1.89
Aug-01	532	547	97.26%	16.33%	42039	43907	95.24%	-1.74	-2.06
Sep-01	383	393	97.46%	15.75%	31502	33078	95.24%	-2.05	-2.25



Checklist #14 - Resale - Residence Repair

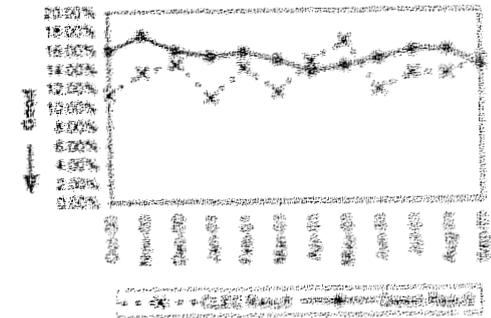
Mean Time to Restore (Hours-Minutes) (MR-6) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr			
Oct-00	15809	15	357	44.17	489	40	918988	20	46829	19.43	2.75	0.67
Nov-00	3715	41	401	19.14	22.34	941309	24	43950	21.25	-1.55	-1.94	
Dec-00	3877	06	250	15.31	17.39	537322	11	31064	17.18	-1.4	-1.85	
Jan-01	4199	33	256	17.35	17.44	541201	24	29896	18.06	-0.42	-1.25	
Feb-01	3666	15	253	15.17	14.44	449456	16	27393	16.24	-1.93	-1.62	
Mar-01	4376	32	298	14.41	12.30	537366	03	33523	16.02	-1.19	-1.72	
Apr-01	6118	24	332	18.26	21.55	583577	53	35802	16.18	2.19	0.33	
May-01	5216	24	334	15.37	15.39	660202	53	38981	16.56	-1.06	-1.64	
Jun-01	7077	45	451	15.42	12.56	675595	59	40736	16.35	-1.06	-1.65	
Jul-01	5003	36	407	14.16	13.19	749151	00	43303	17.18	-3.21	-2.95	
Aug-01	7797	44	547	14.15	12.44	742583	02	43907	16.55	-3.42	-3.08	
Sep-01	5710	07	393	14.32	12.13	553454	05	33078	16.44	-2.3	-2.4	



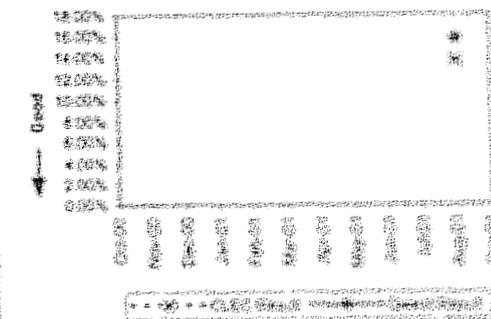
Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	42	370	11.35%	31.72%	7676	47970	16.00%	-2.43	-2.48
Nov-00	57	417	13.67%	34.35%	7937	45380	17.49%	-2.04	-2.24
Dec-00	37	255	14.51%	35.22%	5064	31974	15.84%	-0.58	-1.33
Jan-01	29	265	10.94%	31.22%	4665	30537	15.28%	-1.95	-2.19
Feb-01	37	262	14.12%	34.83%	4386	27988	15.67%	-0.69	-1.42
Mar-01	35	305	11.48%	31.87%	5095	34217	14.89%	-1.67	-2.01
Apr-01	50	340	14.71%	35.42%	4958	36492	13.59%	0.61	-0.63
May-01	58	344	16.86%	37.44%	5663	39737	14.25%	1.38	-0.17
Jun-01	54	460	11.74%	32.19%	6222	41561	14.97%	-1.93	-2.17
Jul-01	56	415	13.49%	34.17%	7023	44309	15.85%	-1.31	-1.6
Aug-01	75	557	13.47%	34.13%	7213	45298	15.92%	-1.58	-1.96
Sep-01	58	399	14.79%	35.50%	4805	33839	14.20%	0.35	-0.79



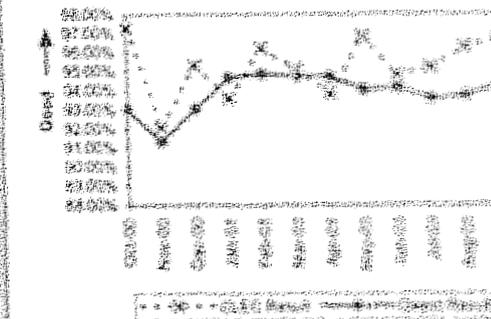
Repair Repeat Report Rate (Percent) (MR-7*) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	66	484	13.64%	34.32%	6285	40039	15.70%	-1.24	-1.75
Sep-01									



Repair Appointments Met (Percent) (MR-9) - Dispatches Outside MSAs

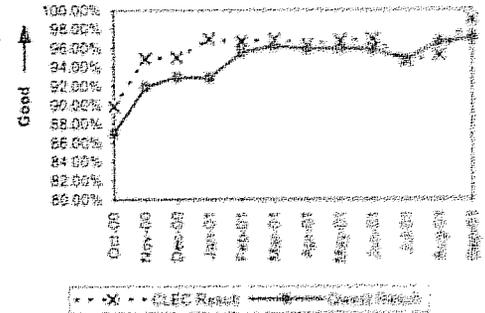
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	360	370	97.30%	16.22%	44628	47970	93.03%	-3.21	-2.95
Nov-00	384	417	92.09%	27.00%	41438	45380	91.31%	-0.56	-1.34
Dec-00	243	255	95.29%	21.18%	29742	31974	93.02%	-1.42	-1.66
Jan-01	248	265	93.58%	24.50%	28904	30537	94.65%	0.78	-0.53
Feb-01	252	262	96.18%	19.16%	26543	27988	94.84%	-0.95	-1.6
Mar-01	290	305	95.08%	21.62%	32411	34217	94.72%	-0.28	-1.17
Apr-01	319	340	93.82%	24.07%	34559	36492	94.70%	0.73	-0.55
May-01	333	344	96.80%	17.59%	37351	39737	94.02%	-2.17	-2.37
Jun-01	436	460	94.78%	22.24%	38117	41561	94.12%	-0.6	-1.37
Jul-01	395	415	95.18%	21.42%	41450	44309	93.55%	-1.35	-1.82
Aug-01	536	557	96.23%	19.05%	42449	45298	93.71%	-2.43	-2.48
Sep-01	386	399	96.74%	17.75%	31892	33839	94.25%	-1.13	-2.29



Checklist #14 - Resale - Residence Repair

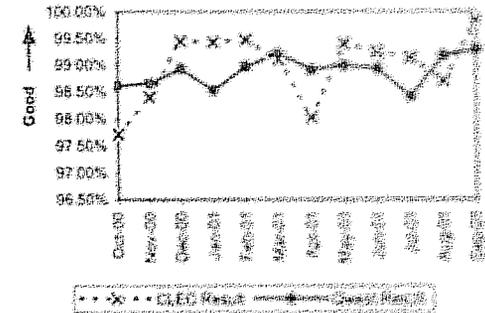
Cost of Service Cleared within 24 hours (Percent) (MR-3) -- No Dispatches

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Owest Num	Owest Demd	Owest Resu	Mod Z Scr	Parity Scr
Dec-00	192	217	89.86%	30.18%	15484	17791	87.03%	-1.23	-1.75
Jan-01	312	332	94.88%	22.04%	29795	32418	91.91%	-1.97	-2.2
Feb-01	342	342	95.03%	21.73%	27739	29852	92.92%	-1.51	-1.92
Mar-01	261	261	96.93%	17.24%	25654	27628	92.86%	-2.55	-2.55
Apr-01	272	272	96.69%	17.89%	22504	23551	95.55%	-0.9	-1.55
May-01	347	358	96.93%	17.26%	23991	24938	96.20%	-0.71	-1.43
Jun-01	344	357	96.36%	18.73%	25914	27038	95.84%	-0.46	-1.29
Jul-01	336	341	96.77%	17.67%	27384	28548	95.92%	-0.79	-1.48
Aug-01	422	422	96.92%	17.28%	30470	31801	95.81%	-1.13	-1.68
Sep-01	383	405	94.57%	22.67%	29679	31323	94.75%	0.19	-0.88
Oct-01	411	463	95.25%	21.27%	29034	30074	96.54%	1.46	-0.11
Nov-01	344	287	98.95%	10.17%	22764	23477	96.96%	-1.95	-2.18



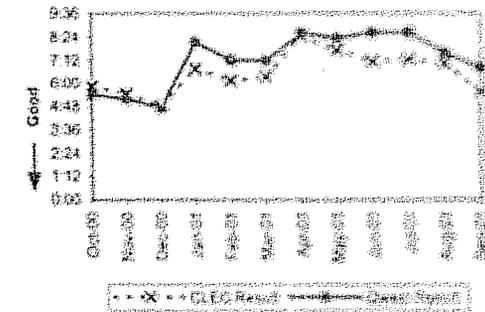
All Troubles Cleared within 48 hours (Percent) (MR-4) -- No Dispatches

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Owest Num	Owest Demd	Owest Resu	Mod Z Scr	Parity Scr
Dec-00	860	921	97.72%	14.93%	121418	123119	98.62%	2.33	0.41
Jan-01	925	940	98.40%	12.53%	115286	116855	98.66%	0.67	-0.59
Feb-01	926	911	99.45%	7.39%	101716	102817	98.93%	-1.52	-1.93
Mar-01	524	527	99.43%	7.52%	54930	55749	98.53%	-1.71	-2.04
Apr-01	566	569	99.47%	7.24%	47438	47931	98.97%	-1.18	-1.72
May-01	771	778	99.10%	9.44%	51753	52164	99.21%	0.35	-0.79
Jun-01	646	659	98.03%	13.91%	48314	48843	98.92%	2.19	0.33
Jul-01	662	666	99.40%	7.73%	50980	51497	99.00%	-1.04	-1.63
Aug-01	794	800	99.25%	8.63%	55873	56476	98.93%	-0.87	-1.53
Sep-01	804	811	99.14%	9.25%	55583	56474	98.42%	-1.62	-1.99
Oct-01	912	924	98.70%	11.32%	55608	56074	99.17%	1.55	-0.06
Nov-01	645	646	99.85%	3.93%	43816	44132	99.28%	-1.68	-2.02



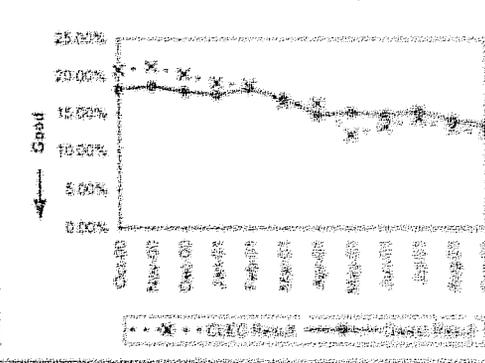
Mean Time to Restore (Hours:Minutes) (MR-5) -- No Dispatches

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Owest Num	Owest Demd	Owest Resu	Mod Z Scr	Parity Scr
Dec-00	5399:06	921	5:52	13:15	665738:03	123119	5:24	0.93	-0.43
Jan-01	5136:00	940	5:28	13:19	607595:06	116855	5:12	0.55	-0.66
Feb-01	4416:10	911	4:51	9:11	486755:11	102817	4:44	0.27	-0.84
Mar-01	3567:52	527	6:46	11:50	453976:33	55749	8:09	-2.38	-2.45
Apr-01	3502:26	569	6:09	8:58	346228:20	47931	7:13	-1.73	-2.05
May-01	4939:53	778	6:21	10:04	375859:56	52164	7:12	-1.85	-2.13
Jun-01	5581:22	659	8:28	11:53	420402:11	48843	8:36	-0.09	-1.06
Jul-01	5163:44	666	7:45	10:06	430098:33	51497	8:21	-1.26	-1.77
Aug-01	5720:23	800	7:09	11:51	487730:22	56476	8:38	-0.87	-1.53
Sep-01	5874:13	811	7:15	12:33	488646:55	56474	8:39	-1.94	-2.18
Oct-01	6504:28	924	7:02	11:26	426501:23	56074	7:36	-1.2	-1.73
Nov-01	3592:18	646	5:34	8:14	300532:06	44132	6:49	-2.86	-2.75



Repair Repeat Report Rate (Percent) (MR-7) -- No Dispatches

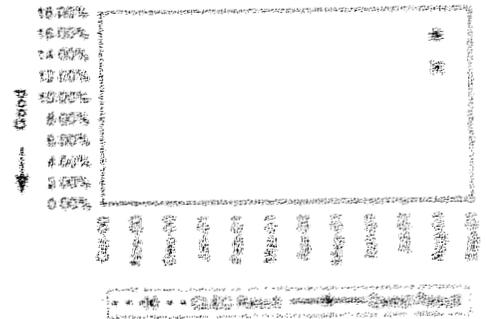
Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Owest Num	Owest Demd	Owest Resu	Mod Z Scr	Parity Scr
Dec-00	192	921	20.85%	40.62%	22437	123121	18.22%	2.05	0.25
Jan-01	200	940	21.28%	40.93%	21782	116880	18.64%	2.07	0.26
Feb-01	185	911	20.31%	40.23%	18477	102820	17.97%	1.83	0.11
Mar-01	101	527	19.17%	39.36%	9766	55751	17.52%	0.99	-0.4
Apr-01	107	509	18.80%	39.08%	8784	47933	18.33%	0.29	-0.82
May-01	128	778	16.45%	37.08%	8885	52167	17.03%	-0.43	-1.25
Jun-01	106	659	16.39%	37.02%	7220	48846	14.78%	1.15	-0.3
Jul-01	81	666	12.16%	32.68%	7816	51498	15.18%	-2.15	-2.31
Aug-01	107	800	13.38%	34.04%	8353	56479	14.79%	-1.12	-1.68
Sep-01	116	811	14.30%	35.01%	8653	56482	15.32%	-0.8	-1.49
Oct-01	120	925	12.97%	33.60%	7893	56123	14.06%	-0.95	-1.58
Nov-01	60	646	12.38%	32.94%	5912	44135	13.40%	-0.75	-1.46



Checklist #14 - Resale - Residence Repair

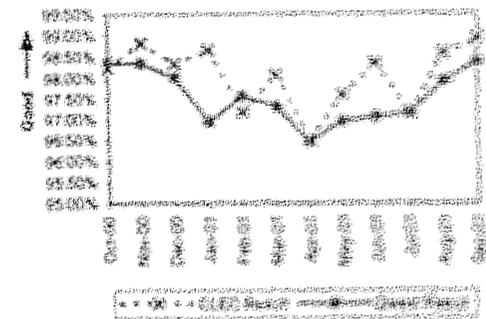
Repair Repeat Report Rate (Percent) (MR-7) -- No Dispatches

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Owest Num	Owest Demd	Owest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	55	442	12.44%	33.01%	4163	26859	15.50%	-1.76	-2.07
Sep-01									



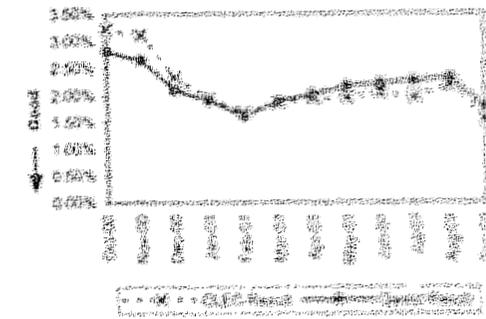
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Owest Num	Owest Demd	Owest Resu	Mod Z Scr	Parity Scr
Oct-00	905	921	98.26%	13.07%	121123	123121	98.38%	0.27	-0.80
Nov-00	929	940	98.83%	10.75%	114961	116880	98.36%	-1.13	-1.69
Dec-00	896	911	98.35%	12.73%	106789	102820	98.02%	-0.71	-1.43
Jan-01	520	527	98.67%	11.45%	54047	55751	96.94%	-2.29	-2.39
Feb-01	553	569	97.19%	16.53%	46767	47933	97.57%	0.58	-0.64
Mar-01	763	778	98.07%	13.75%	50762	52167	97.31%	-1.31	-1.38
Apr-01	630	659	96.51%	18.35%	47124	48846	96.47%	-0.05	-1.00
May-01	650	666	97.60%	15.31%	49928	51498	96.95%	-0.98	-1.58
Jun-01	787	800	98.38%	12.64%	54824	56479	97.07%	-2.17	-2.32
Jul-01	788	811	97.16%	16.60%	54875	56482	97.15%	-0.02	-1.01
Aug-01	912	925	98.59%	11.77%	54965	56123	97.94%	-1.4	-1.85
Sep-01	639	646	98.92%	10.35%	43417	44135	98.37%	-1.08	-1.66



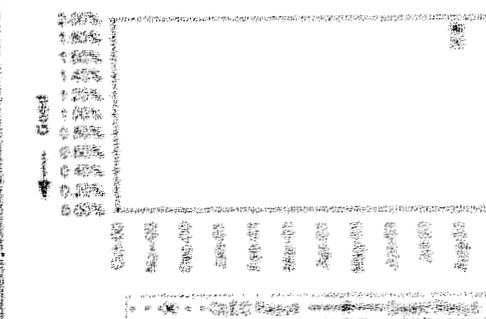
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Owest Num	Owest Demd	Owest Resu	Mod Z Scr	Parity Scr
Oct-00	2836	67869	3.23%	17.67%	330833	11756788	2.81%	7.39	3.49
Nov-00	2874	92316	3.11%	17.37%	311413	11744030	2.65%	8.69	4.29
Dec-00	2303	98582	2.34%	15.10%	247438	11728753	2.11%	4.93	2
Jan-01	2021	104125	1.94%	13.80%	222452	11713032	1.90%	0.98	-0.4
Feb-01	1937	116118	1.68%	12.86%	188929	11690770	1.62%	1.78	0.68
Mar-01	2808	151093	1.86%	13.51%	219791	11632096	1.89%	-0.88	-1.14
Apr-01	2953	150923	1.96%	13.85%	234804	11598680	2.02%	-1.86	-2.13
May-01	3015	153902	1.96%	13.86%	250314	11554708	2.17%	-5.55	-4.37
Jun-01	3354	163321	2.05%	14.18%	256262	11515376	2.23%	-4.67	-3.84
Jul-01	3201	162806	1.97%	13.88%	260076	11476244	2.27%	-8.08	-5.91
Aug-01	3753	171036	2.19%	14.65%	266441	11415311	2.33%	-3.8	-3.31
Sep-01	2587	166021	1.56%	12.39%	203129	11493640	1.78%	-6.82	-5.15



Trouble Rate (Percent) (MR-8*1)

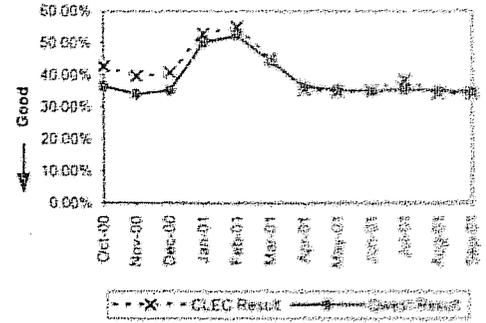
Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Owest Num	Owest Demd	Owest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	2972	171036	1.74%	13.07%	214756	11415311	1.88%	34	-3.64
Sep-01									



Checklist #14 - Resale - Residence Repair

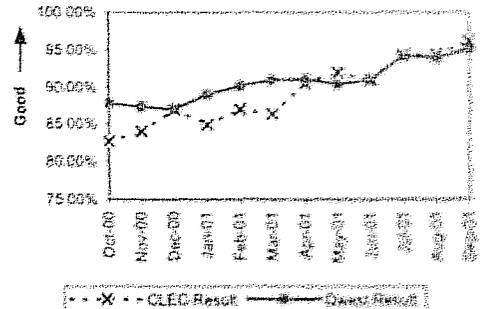
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

Year	CLEC Num	CLEC Den	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
2000	2125	4959	42.81%	49.48%	190066	520901	36.49%	9.21	4.6
2001	1894	4768	39.72%	48.93%	161216	472629	34.11%	5.13	3.95
2002	1590	3850	40.84%	49.15%	135170	382608	35.33%	7.16	3.35
2003	2243	4204	53.04%	49.91%	223890	446342	50.16%	3.76	1.29
2004	2581	4312	55.14%	49.74%	207357	396286	52.33%	3.69	1.24
2005	2313	5121	45.17%	49.77%	174940	394731	44.32%	1.21	-0.26
2006	1828	4581	35.54%	47.86%	134632	369436	36.44%	-1.26	-1.77
2007	1610	4625	34.81%	47.64%	137047	387361	35.38%	-0.8	-1.49
2008	1835	5159	35.36%	47.81%	138181	394443	35.03%	0.5	-0.7
2009	2402	5203	38.40%	48.65%	142203	402279	35.35%	4.69	1.65
2010	1781	5704	34.20%	47.44%	144281	410722	35.13%	-1.45	-1.88
2011	1558	3925	34.09%	47.40%	107200	310329	34.54%	-0.6	-1.36

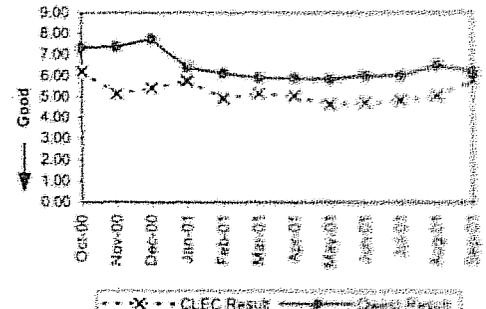


Checklist #14 - Resale - Business Installation

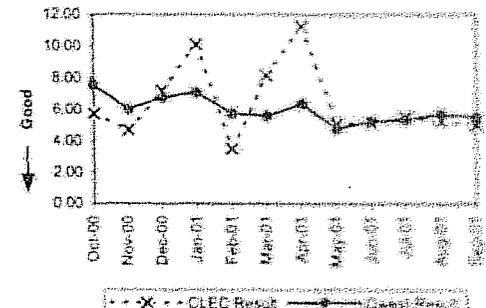
Service Commitments Met (Percent) (OP-3) - Dispatches Within MSAs									
Year	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
2000	438	590	82.71%	37.81%	18111	20629	87.79%	3.72	1.26
2001	426	627	84.02%	36.64%	16324	18684	87.37%	2.24	0.36
2002	627	656	86.96%	33.67%	14100	16200	87.04%	0.05	-0.97
2003	625	678	84.95%	35.75%	16945	19039	89.00%	3.17	0.93
2004	625	658	87.01%	33.62%	15319	16989	90.17%	2.57	0.57
2005	482	558	86.39%	34.30%	17630	18723	90.95%	3.72	1.26
2006	646	646	90.56%	29.24%	15773	17322	91.06%	0.44	-0.73
2007	716	772	91.97%	27.18%	16026	17734	90.37%	-1.48	-1.9
2008	574	616	91.02%	28.59%	15660	17196	91.07%	0.04	-0.98
2009	540	613	84.24%	23.30%	16403	17422	94.15%	-0.09	-1.05
2010	582	617	94.33%	23.13%	18456	19645	93.95%	-0.39	-1.24
2011	530	551	96.19%	19.15%	16154	16999	95.03%	-1.23	-1.75



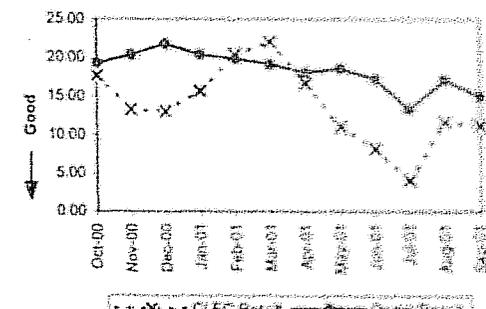
Installation Interval (Average Days) (OP-4) - Dispatches Within MSAs									
Year	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
2000	3846	590	6.25	10.13	151478	20602	7.35	-2.36	-2.45
2001	2616	507	5.16	6.24	137940	18671	7.39	-4.18	-3.54
2002	3260	605	5.44	6.73	125471	16174	7.76	-4.47	-3.72
2003	3061	617	5.80	12.50	122070	19032	6.41	-1.3	-1.79
2004	2066	606	4.93	8.12	104378	16981	6.15	-2.84	-2.73
2005	2460	568	5.16	10.22	110693	18713	5.92	-1.76	-2.07
2006	3266	646	5.06	9.87	102125	17319	5.90	-2.03	-2.23
2007	3505	772	4.64	5.03	103599	17718	5.85	-3.45	-3.1
2008	3236	646	4.73	4.45	103796	17188	6.04	-3.53	-3.14
2009	3876	595	4.82	5.41	110916	18381	6.03	-3.33	-3.02
2010	3235	639	5.06	4.87	134911	20685	6.52	-3	-2.82
2011	3301	579	5.80	6.13	112063	17996	6.23	-1.11	-1.67



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Dispatches Within MSAs									
Year	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
2000	438	72	5.78	11.29	7640	1009	7.57	-0.88	-1.54
2001	258	54	4.74	8.12	6041	999	6.05	-0.67	-1.41
2002	368	51	7.22	12.95	6109	896	6.82	0.17	-0.9
2003	381	59	10.12	33.76	6118	862	7.10	1.46	-0.11
2004	178	50	3.66	3.95	3859	665	5.80	-1.13	-1.69
2005	426	52	8.19	17.05	3759	668	5.63	1.55	-0.06
2006	440	39	11.28	27.56	3891	608	6.40	1.61	-0.02
2007	390	28	5.13	6.84	3440	715	4.81	1.17	-0.29
2008	522	33	5.21	7.29	3593	679	5.29	-0.04	-1.03
2009	385	46	5.54	10.77	6484	1570	5.40	1.06	-0.35
2010	249	42	5.30	7.45	9883	1720	5.75	-0.27	-1.16
2011	312	42	5.05	8.24	8449	1518	5.57	-0.21	-1.13



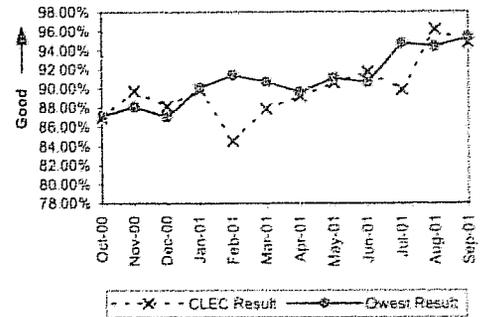
Delayed Days for Facility Reasons (Average Days) (OP-6B) - Dispatches Within MSAs									
Year	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
2000	511	30	17.70	28.63	29073	1509	19.27	-0.35	-1.21
2001	358	27	13.26	11.65	27659	1361	20.32	-1.41	-1.85
2002	366	26	13.07	11.08	26306	1204	21.85	-1.73	-2.05
2003	533	34	15.68	17.48	25117	1232	20.39	-1.06	-1.64
2004	593	29	20.45	26.80	19978	1005	19.88	1.64	-0.01
2005	529	24	22.04	32.53	19574	1025	19.10	1.65	0.01
2006	362	22	16.68	26.70	17041	941	18.11	-0.3	-1.16
2007	396	24	11.08	17.72	18442	993	18.57	1.51	-1.92
2008	206	25	8.24	5.51	14841	857	17.32	0.04	-2.24
2009	43	10	4.10	2.81	5457	410	17.11	-1.5	-1.91
2010	117	10	11.70	16.95	8794	513	17.14	-0.34	-1.21
2011	29	7	11.29	10.50	5061	333	15.02	-0.48	-1.29



Checklist #14 - Resale - Business Installation

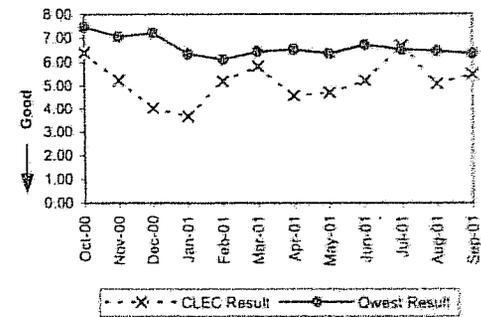
Plan (Forecast: OP-1) - Dispatches Outside MSAs

Month	Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	100%	5163	5926	87.12%	0.04	-0.98
Nov-00	100%	4870	5538	88.10%	-0.67	-1.41
Dec-00	100%	3969	4584	87.02%	-0.44	-1.26
Jan-01	100%	4745	4712	90.09%	0.1	-0.94
Feb-01	100%	3606	4198	91.42%	2.57	0.56
Mar-01	100%	4227	4860	90.71%	1.85	-0.36
Apr-01	100%	4103	4812	89.61%	0.15	-0.91
May-01	100%	4427	4958	91.13%	0.25	-0.85
Jun-01	100%	4213	4647	90.66%	-0.46	-1.28
Jul-01	100%	4453	4733	94.76%	2.3	0.4
Aug-01	100%	4911	5203	94.39%	-0.9	-1.55
Sep-01	100%	4151	4223	95.35%	0.36	-0.78



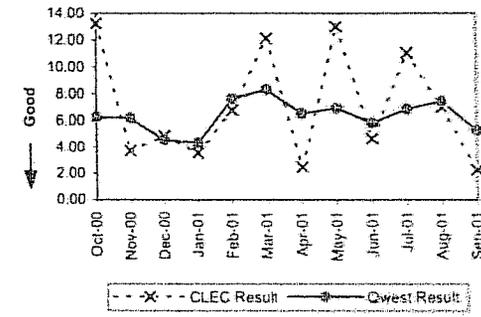
Average Days (OP-4) - Dispatches Outside MSAs

Month	Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	6.41	44256	5926	7.47	-1.3	-1.79
Nov-00	6.42	38826	5538	7.06	-1.99	-2.21
Dec-00	6.74	30889	4584	7.22	-3.61	-3.2
Jan-01	6.75	29920	4712	6.35	-2.39	-2.45
Feb-01	7.12	25702	4198	6.12	-0.95	-1.58
Mar-01	6.34	30943	4660	6.45	-0.56	-1.34
Apr-01	4.58	30187	4612	6.53	-1.62	-1.98
May-01	6.51	30943	4858	6.37	-1.91	-2.16
Jun-01	6.03	31270	4647	6.73	-1.46	-1.89
Jul-01	6.70	32358	4955	6.53	0.17	-0.9
Aug-01	6.05	35353	5469	6.46	-1.47	-1.89
Sep-01	6.01	29074	4529	6.35	-1.19	-1.72



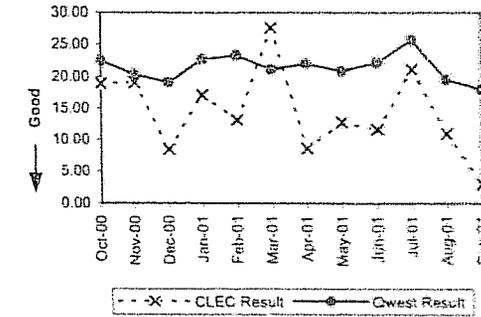
Days for First Party Dispatches (OP-6A) - Dispatches Outside MSAs

Month	Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	23.14	1632	260	6.28	1.45	-0.12
Nov-00	2.31	1366	220	6.21	-0.56	-1.34
Dec-00	6.61	849	186	4.56	0.14	-0.92
Jan-01	2.07	724	167	4.34	-0.19	-1.11
Feb-01	6.57	943	124	7.60	-0.09	-1.06
Mar-01	12.59	1118	134	8.34	1.62	-0.02
Apr-01	1.81	1049	180	6.55	-0.02	-1.38
May-01	11.80	872	126	6.92	1.63	-0.01
Jun-01	6.23	839	144	5.83	-0.21	-1.13
Jul-01	22.33	2356	342	6.89	1.44	-0.12
Aug-01	6.99	3083	415	7.43	-0.07	-1.04
Sep-01	1.74	1950	367	5.31	-1.12	-1.68



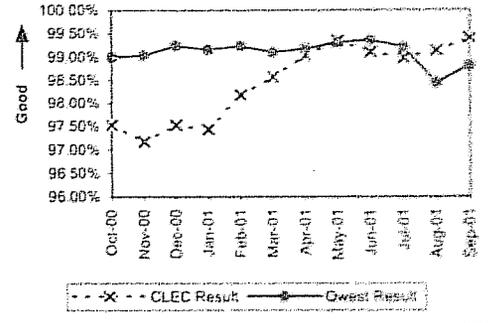
Days for Party Dispatches (Average Days) (OP-6B) - Dispatches Outside MSAs

Month	Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	13.25	11325	503	22.51	-0.49	-1.3
Nov-00	16.44	8956	438	20.39	-0.15	-1.09
Dec-00	1.29	7832	409	19.15	-0.94	-1.57
Jan-01	21.66	6842	300	22.71	-0.37	-1.22
Feb-01	16.09	5511	236	23.35	-1.2	-1.73
Mar-01	38.46	6333	299	21.18	1.81	0.1
Apr-01	7.74	7045	319	22.08	-1.14	-1.7
May-01	11.28	6387	305	20.94	-1.04	-1.63
Jun-01	3.64	6449	290	22.24	-0.79	-1.48
Jul-01	18.02	3292	126	25.72	-0.25	-1.15
Aug-01	11.00	2802	143	19.59	.5	-1.15
Sep-01	1.60	1593	88	16	-0.3	-1.83

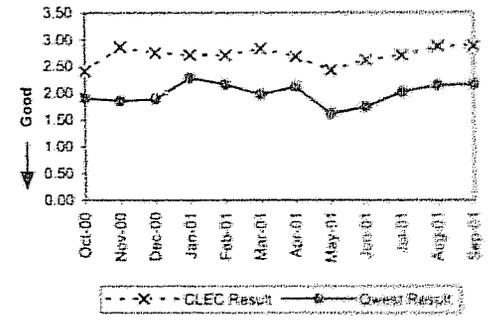


Checklist #14 - Resale - Business Installation

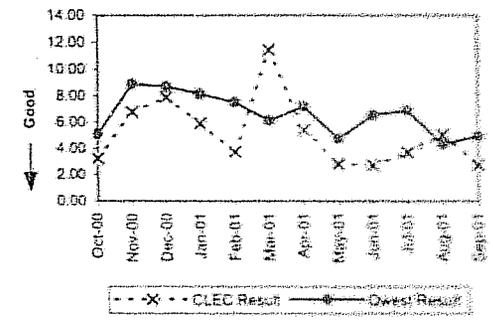
Average Performance Metrics (Percent) (OP-3) - No Dispatches											
Line	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
10000	54728	55287	98.99%	8.98	4.46	15.51%	54728	55287	98.99%	8.98	4.46
10001	48369	48841	99.03%	11.95	6.26	16.58%	48369	48841	99.03%	11.95	6.26
10002	45161	45506	99.24%	12.94	6.87	15.51%	45161	45506	99.24%	12.94	6.87
10003	37085	37400	99.16%	11.38	5.92	15.79%	37085	37400	99.16%	11.38	5.92
10004	33313	33571	99.23%	6.8	3.14	13.38%	33313	33571	99.23%	6.8	3.14
10005	35788	36115	99.09%	3.36	1.04	11.88%	35788	36115	99.09%	3.36	1.04
10006	36890	37109	99.17%	0.94	-0.43	9.82%	36890	37109	99.17%	0.94	-0.43
10007	38567	38836	99.31%	-0.27	-1.17	8.08%	38567	38836	99.31%	-0.27	-1.17
10008	37560	37802	99.36%	1.94	0.18	9.43%	37560	37802	99.36%	1.94	0.18
10009	19495	19652	99.20%	1.14	-0.3	10.05%	19495	19652	99.20%	1.14	-0.3
10010	4674	4748	98.44%	-2.23	-2.36	9.28%	4674	4748	98.44%	-2.23	-2.36
10011	3955	4003	98.80%	-1.67	-2.13	7.76%	3955	4003	98.80%	-1.67	-2.13



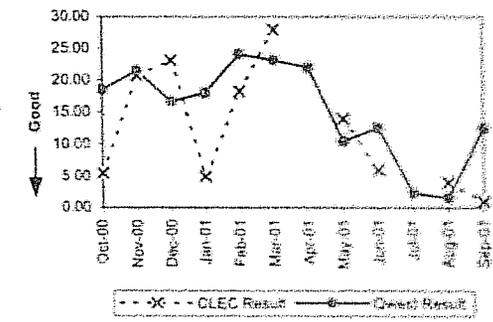
Installation Interval (Average Days) (OP-4) - No Dispatches											
Line	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
10000	105423	55286	1.91	8.77	4.33	2.41	105423	55286	1.91	8.77	4.33
10001	90980	48840	1.85	16.44	8.99	2.87	90980	48840	1.85	16.44	8.99
10002	85833	45504	1.89	16.69	9.14	2.76	85833	45504	1.89	16.69	9.14
10003	85690	37400	2.29	6.69	3.06	2.72	85690	37400	2.29	6.69	3.06
10004	72531	33571	2.16	8.63	4.25	2.71	72531	33571	2.16	8.63	4.25
10005	36113	36113	1.96	15.61	8.49	2.84	36113	36113	1.96	15.61	8.49
10006	37196	37196	2.12	9.51	4.78	2.69	37196	37196	2.12	9.51	4.78
10007	36373	36373	1.62	28.41	16.27	2.43	36373	36373	1.62	28.41	16.27
10008	35017	35017	1.75	22.96	12.96	2.62	35017	35017	1.75	22.96	12.96
10009	17630	17630	2.02	13.95	7.46	2.71	17630	17630	2.02	13.95	7.46
10010	3874	3874	2.15	11.65	6.08	2.88	3874	3874	2.15	11.65	6.08
10011	3313	3313	2.16	7.73	3.7	2.89	3313	3313	2.16	7.73	3.7



Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) - No Dispatches											
Line	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
10000	2444	477	5.12	-1.35	-1.82	3.25	2444	477	5.12	-1.35	-1.82
10001	3197	359	8.91	-0.99	-1.6	6.81	3197	359	8.91	-0.99	-1.6
10002	2435	279	8.73	-0.39	-1.24	7.92	2435	279	8.73	-0.39	-1.24
10003	2194	269	8.16	-0.83	-1.51	5.94	2194	269	8.16	-0.83	-1.51
10004	1620	215	7.53	-1.62	-1.98	3.75	1620	215	7.53	-1.62	-1.98
10005	1723	281	6.13	1.47	-0.11	11.45	1723	281	6.13	1.47	-0.11
10006	1943	269	7.22	-0.6	-1.36	5.42	1943	269	7.22	-0.6	-1.36
10007	1041	218	4.78	-0.95	-1.57	2.83	1041	218	4.78	-0.95	-1.57
10008	1452	221	6.57	-1.13	-1.68	3.97	1452	221	6.57	-1.13	-1.68
10009	2299	333	6.90	-1.68	-2.02	3.70	2299	333	6.90	-1.68	-2.02
10010	737	170	4.34	0.63	-0.62	5.09	737	170	4.34	0.63	-0.62
10011	689	139	4.96	-1.15	-1.7	2.76	689	139	4.96	-1.15	-1.7



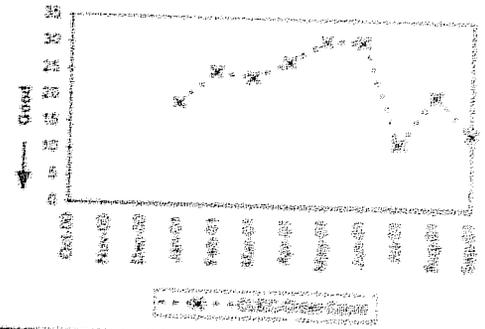
Delayed Days for Facility Reasons (Average Days) (OP-6B) - No Dispatches											
Line	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
10000	1514	82	18.46	-0.94	-1.57	5.50	1514	82	18.46	-0.94	-1.57
10001	2431	113	21.51	-0.08	-1.05	20.71	2431	113	21.51	-0.08	-1.05
10002	1133	68	16.66	0.78	-0.53	23.17	1133	68	16.66	0.78	-0.53
10003	829	46	18.02	-0.5	-1.31	5.00	829	46	18.02	-0.5	-1.31
10004	1039	43	24.16	-0.21	-1.13	18.25	1039	43	24.16	-0.21	-1.13
10005	1065	46	23.15	1.35	-0.18	28.90	1065	46	23.15	1.35	-0.18
10006	881	40	22.02				881	40	22.02		
10007	535	51	10.49	0.86	-0.48	14.00	535	51	10.49	0.86	-0.48
10008	265	21	12.62	-0.77	-1.17	6.00	265	21	12.62	-0.77	-1.17
10009	14	6	2.33				14	6	2.33		
10010	11	7	1.57	2.26	0.37	4.00	11	7	1.57	2.26	0.37
10011	88	7	12.57	-0.54	-1.33	1.00	88	7	12.57	-0.54	-1.33



Checklist #14 - Resale - Business Installation

Count of Pending Orders Delayed for Facilities Reasons Business (OP-15B)

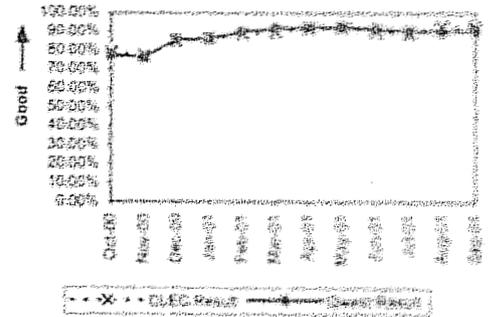
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	19
Mar-01	25
Apr-01	24
May-01	27
Jun-01	31
Jul-01	31
Aug-01	12
Sep-01	21



Checklist #14 - Resale - Business Repair

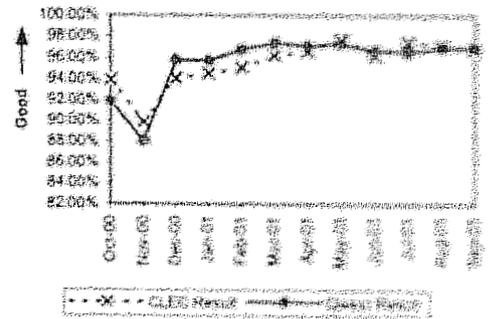
Out of Service Cleared within 24 hours (Percent) (MR-3) - Dispatches Within MSAs

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	264	333	79.28%	40.53%	10641	13711	77.61%	-0.72	-1.44
Nov-00	308	399	77.19%	41.96%	10274	13459	76.34%	-0.4	-1.24
Dec-00	306	360	85.00%	35.71%	8817	10283	85.74%	0.37	-0.77
Jan-01	470	543	86.56%	34.11%	11323	13130	86.24%	-0.21	-1.13
Feb-01	414	466	88.84%	31.49%	9786	10868	90.04%	0.85	-0.48
Mar-01	488	554	89.89%	30.14%	11319	12356	91.61%	1.42	-0.13
Apr-01	583	612	91.99%	27.14%	11644	12646	92.08%	0.07	-0.55
May-01	602	718	92.20%	26.82%	12712	13771	92.31%	0.11	-0.93
Jun-01	734	814	90.17%	29.77%	11769	12879	91.38%	1.19	-0.28
Jul-01	820	896	89.33%	30.87%	11728	12977	90.38%	0.98	-0.41
Aug-01	873	935	92.57%	26.22%	11904	13213	90.09%	-2.33	-2.42
Sep-01	860	906	92.41%	26.49%	9209	10170	90.55%	-1.52	-1.92



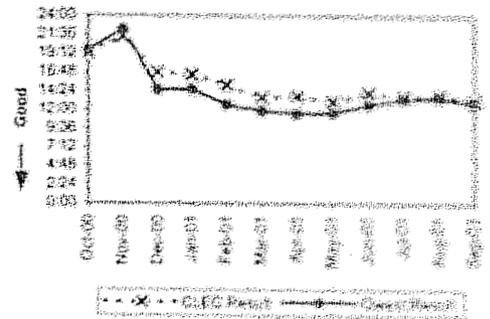
All Tickets Cleared within 48 hours (Percent) (MR-4) - Dispatches Within MSAs

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	468	496	93.95%	23.84%	17419	18952	91.91%	-1.65	-2
Nov-00	490	549	89.91%	30.12%	15388	17474	88.06%	-1.31	-1.8
Dec-00	465	494	94.13%	23.51%	12677	13230	95.82%	1.74	0.06
Jan-01	581	720	94.58%	22.63%	16456	17184	95.76%	1.54	-0.06
Feb-01	627	659	95.14%	21.49%	13868	14323	96.82%	2.4	0.45
Mar-01	763	792	96.34%	18.78%	15964	16387	97.42%	1.87	0.14
Apr-01	839	868	96.66%	17.97%	16102	16573	97.15%	0.86	-0.48
May-01	935	956	97.80%	14.66%	17510	17982	97.38%	-0.81	-1.49
Jun-01	1008	1047	96.28%	18.94%	16184	16724	96.77%	0.88	-0.46
Jul-01	984	1009	97.52%	15.54%	16201	16768	96.62%	-1.54	-1.94
Aug-01	1020	1050	97.14%	16.66%	16866	17378	97.05%	-0.17	-1.1
Sep-01	760	785	96.82%	17.56%	13017	13425	96.96%	0.23	-0.86



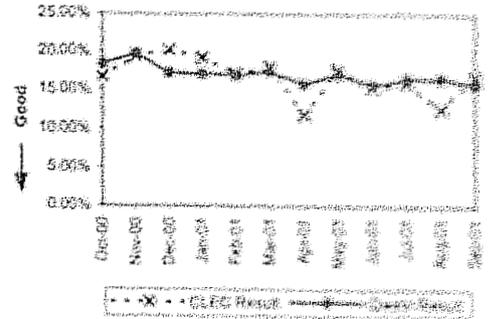
Mean Time to Restore (Hours:Minutes) (MR-6) - Dispatches Within MSAs

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	9556:57	496	19:16	18:06	371372:12	18952	19:36	-0.3	-1.18
Nov-00	11628:09	549	21:20	24:47	388748:34	17474	22:15	-0.66	-1.4
Dec-00	8328:49	494	16:52	18:35	193414:41	13230	14:37	1.75	0.06
Jan-01	11910:56	720	16:33	17:45	25204:52	17184	14:40	2.59	0.57
Feb-01	10048:59	659	15:15	15:08	181997:43	14323	12:42	3.86	1.35
Mar-01	10790:26	792	13:37	14:27	195026:09	16387	11:54	3.2	0.95
Apr-01	11982:46	868	13:48	20:57	191264:46	16573	11:32	4.09	1.49
May-01	17550:27	956	13:08	13:50	210229:50	17982	11:41	2.85	0.73
Jun-01	14913:29	1047	14:15	28:48	212548:35	16724	12:43	1.54	0
Jul-01	13827:35	1009	13:42	15:06	225142:12	16768	13:26	0.16	-0.9
Aug-01	14651:10	1050	13:57	15:52	236386:10	17378	13:36	0.62	-0.63
Sep-01	10454:11	785	13:19	15:32	172562:27	13425	12:51	0.74	-0.55



Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Within MSAs

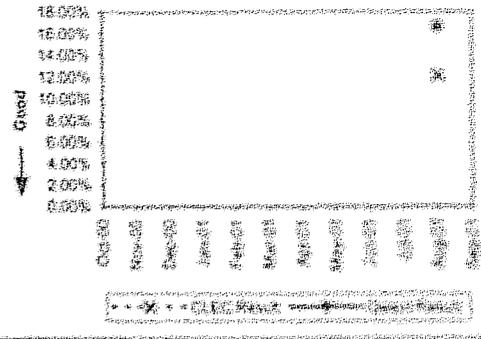
Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	88	528	16.67%	37.27%	3605	19709	18.29%	-0.95	-1.58
Nov-00	110	568	19.37%	39.52%	3576	18146	19.71%	-0.2	-1.12
Dec-00	104	514	20.23%	40.17%	2351	13656	17.22%	1.78	0.08
Jan-01	142	738	19.24%	39.42%	3034	17759	17.08%	1.53	-0.07
Feb-01	117	681	17.18%	37.72%	2499	14743	16.95%	0.16	-0.9
Mar-01	148	820	18.05%	38.46%	2930	16858	17.38%	0.49	-0.7
Apr-01	107	898	11.92%	32.40%	2694	17013	15.83%	-3.14	-2.91
May-01	174	985	17.67%	38.14%	3154	18481	17.07%	0	-0.7
Jun-01	166	1080	15.37%	36.07%	2706	17276	15.66%	-4.08	-1.16
Jul-01	167	1046	15.97%	36.63%	2861	17352	16.49%	-0.44	-1.27
Aug-01	136	1074	12.66%	33.26%	2976	17982	16.55%	-3.33	-3.02
Sep-01	136	807	16.85%	37.43%	2179	13854	15.73%	0.85	-0.48



Checklist #14 - Resale - Business Repair

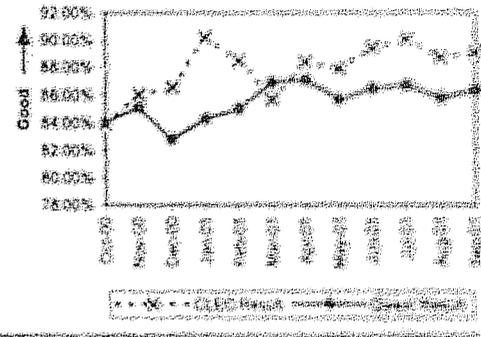
Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	112	921	12.16%	32.68%	2588	15564	16.63%	-3.54	-3.19
Sep-01									



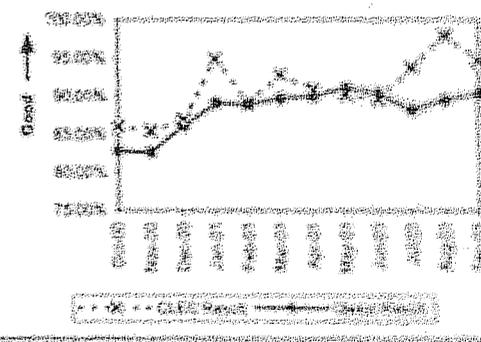
Repair Appointments Met (Percent) (MR-9) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	443	526	83.90%	36.75%	16572	19709	84.08%	0.11	-0.93
Nov-00	489	568	86.09%	34.60%	15454	18146	85.16%	-0.61	-1.37
Dec-00	445	514	86.58%	34.09%	11312	13656	82.84%	-2.21	-2.34
Jan-01	666	738	90.24%	29.67%	14981	17759	84.36%	-4.31	-3.67
Feb-01	603	681	88.55%	31.85%	12541	14743	85.06%	-2.49	-2.52
Mar-01	703	820	85.73%	34.97%	14652	16858	86.91%	0.96	-0.4
Apr-01	794	898	88.42%	32.00%	14820	17013	87.11%	-1.14	-1.69
May-01	866	985	87.92%	32.59%	15839	18481	85.70%	-1.93	-2.18
Jun-01	966	1080	89.44%	30.73%	14939	17276	86.47%	-2.77	-2.68
Jul-01	942	1046	90.06%	29.92%	15043	17352	86.69%	-3.11	-2.89
Aug-01	953	1074	88.73%	31.62%	15431	17982	85.81%	-2.66	-2.62
Sep-01	719	807	89.10%	31.17%	11968	13854	86.39%	-2.15	-2.53



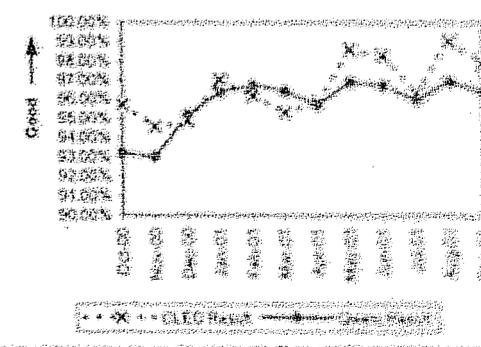
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	118	137	86.13%	34.56%	3706	4473	82.85%	-1	-1.61
Nov-00	118	138	85.51%	35.20%	3430	4148	82.69%	-0.66	-1.52
Dec-00	87	100	87.00%	33.63%	2776	3222	86.16%	-0.24	-1.16
Jan-01	113	119	94.96%	21.88%	2914	3268	89.17%	-2	-2.21
Feb-01	98	110	89.09%	31.16%	2532	2846	88.97%	-0.04	-1.02
Mar-01	117	126	92.86%	25.75%	3069	3420	89.74%	-1.13	-1.69
Apr-01	131	144	90.97%	28.66%	2995	3324	90.10%	-0.34	-1.21
May-01	130	144	90.28%	29.63%	3481	3821	91.10%	0.37	-0.78
Jun-01	166	185	89.73%	30.36%	3515	3889	90.38%	0.32	-0.81
Jul-01	152	182	93.83%	24.07%	3626	4108	88.27%	-2.16	-2.31
Aug-01	149	152	98.03%	13.91%	3769	4207	89.59%	-3.35	-3.03
Sep-01	127	134	94.78%	22.25%	2752	3044	90.41%	-1.68	-2.02



All Troubles Cleared within 48 hours (Percent) (MR-4) -- Dispatches Outside MSAs

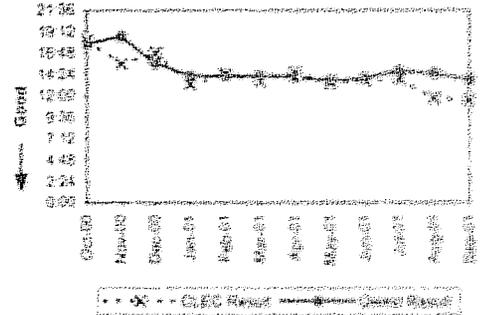
Date	CLEC Num	CLEC Deno	CLEC Resu	Std Dev	Qwest Num	Qwest Deno	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	224	234	95.73%	20.23%	5920	6352	93.20%	-1.51	-1.92
Nov-00	192	203	94.58%	22.64%	5169	5556	93.03%	-0.85	-1.52
Dec-00	147	155	94.84%	22.12%	4073	4279	95.19%	0.14	-0.91
Jan-01	166	171	97.08%	16.85%	4263	4422	96.40%	-0.46	-1.28
Feb-01	151	157	96.18%	19.17%	3780	3908	96.72%	0.42	-0.74
Mar-01	184	193	95.34%	21.09%	4544	4712	96.43%	0.81	-0.51
Apr-01	186	194	95.88%	19.88%	4340	4533	95.74%	-0.09	-1.06
May-01	210	213	98.59%	11.78%	5077	5239	96.91%	-1.39	-1.85
Jun-01	233	237	98.31%	12.88%	4987	5156	96.72%	-1.34	-1.82
Jul-01	211	219	96.35%	18.76%	5216	5433	96.01%	-0.25	-1.15
Aug-01	208	210	99.05%	9.71%	5442	5614	96.94%	-1.74	-2.06
Sep-01	187	191	97.91%	14.32%	3903	4049	96.59%	-1.09	-1.07



Checklist #14 - Resale - Business Repair

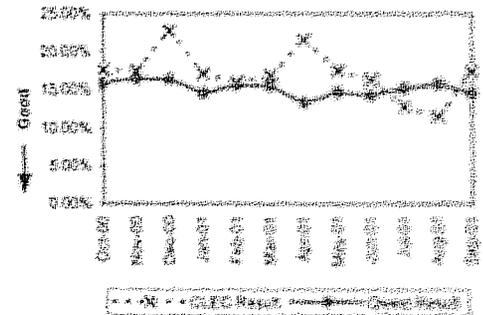
Mean Time to Restore (Hours:Minutes) (MR-6) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4299-03	234	16:22	25:40	113928:00	6352	17:56	0.29	-0.82
Nov-00	3181-35	203	15:40	16:15	103728:23	5556	16:40	-1.5	-1.91
Dec-00	2621-35	155	16:55	30:55	67302:33	4279	15:44	0.73	-0.56
Jan-01	2282-44	171	13:21	13:53	63305:01	4422	14:19	-0.77	-1.47
Feb-01	2278-13	157	14:31	16:02	55731:35	3908	14:16	0.1	-0.94
Mar-01	2641-23	193	13:41	16:16	67357:15	4712	14:18	-0.49	-1.3
Apr-01	2854-03	194	14:43	19:24	63960:06	4533	14:07	0.45	-0.73
May-01	2970:00	213	13:29	11:55	71862:26	5239	13:43	-0.18	-1.11
Jun-01	3271-02	237	13:48	17:17	72309:38	5156	14:01	-0.17	-1.11
Jul-01	3042-31	219	13:54	15:07	80814:47	5433	14:52	-0.79	-1.48
Aug-01	2468-30	210	11:45	10:55	81270:11	5614	14:29	-1.36	-2.13
Sep-01	2211-22	191	11:35	12:42	55947:32	4045	13:49	-1.91	-2.16



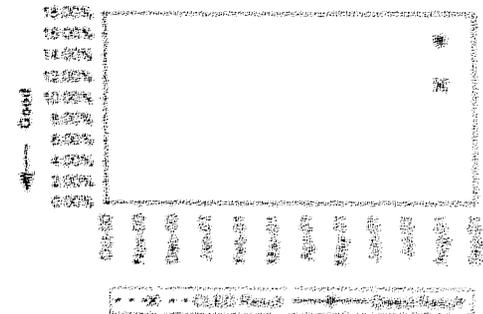
Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	42	238	17.65%	38.12%	1031	6475	15.92%	0.72	-0.56
Nov-00	37	211	17.54%	38.03%	936	5678	16.46%	0.41	-0.75
Dec-00	36	158	22.78%	41.94%	721	4398	16.39%	2.02	0.23
Jan-01	30	175	17.14%	37.69%	661	4521	14.62%	0.92	-0.44
Feb-01	26	162	16.05%	36.71%	620	3969	15.62%	0.17	-0.6
Mar-01	33	195	16.92%	37.50%	743	4782	15.54%	0.54	-0.67
Apr-01	43	199	21.61%	41.16%	616	4597	13.40%	3.1	0.89
May-01	36	217	17.51%	38.01%	762	5320	14.70%	1.14	-0.31
Jun-01	40	244	16.39%	37.02%	755	5250	14.38%	0.86	-0.47
Jul-01	29	225	12.89%	33.51%	845	5532	15.27%	-0.96	-1.59
Aug-01	25	215	11.63%	32.06%	902	5718	15.77%	-1.54	-2
Sep-01	34	195	17.44%	37.94%	602	4117	14.62%	1.08	-0.93



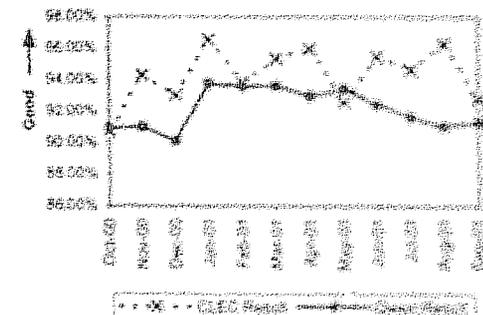
Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	20	176	11.36%	31.74%	742	4798	15.46%	-1.48	-1.9
Sep-01									



Repair Appointments Met (Percent) (MR-9) - Dispatches Outside MSAs

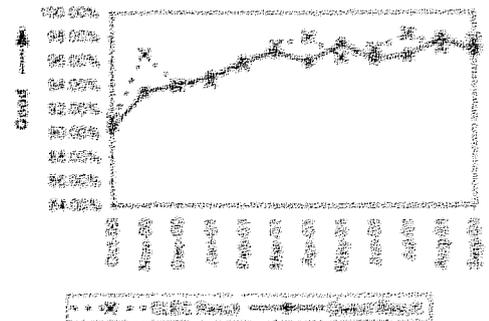
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	215	238	90.75%	26.96%	5889	6475	90.95%	0.08	-0.97
Nov-00	199	211	94.31%	23.16%	5167	5678	91.00%	-1.65	-2
Dec-00	147	158	93.04%	25.45%	3954	4398	95.13%	-1.2	-1.73
Jan-01	165	175	96.57%	16.20%	4239	4521	93.76%	-1.51	-1.92
Feb-01	152	162	93.83%	24.07%	3715	3969	93.60%	-0.12	-1.67
Mar-01	166	195	95.38%	20.98%	4479	4782	93.65%	-0.97	-1.59
Apr-01	191	199	95.98%	19.64%	4275	4597	93.00%	-1.61	-1.98
May-01	201	217	92.63%	26.13%	4970	5320	93.42%	0.49	-0.7
Jun-01	233	244	95.49%	20.75%	4654	5250	92.46%	-1.75	-2.07
Jul-01	213	225	94.67%	22.47%	5070	5532	91.65%	-1.6	-1.96
Aug-01	207	215	96.26%	18.93%	5206	5718	91.05%	-2.64	-2.6
Sep-01	181	195	92.82%	25.81%	3760	4117	91.33%	-0.72	-1.44



Checklist #14 - Resale - Business Repair

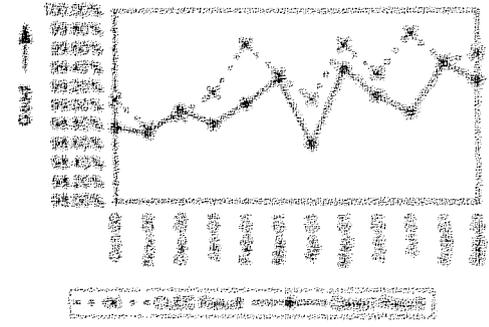
Out of Service Cleared within 24 hours (Percent) (MR-3) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod 2 Scr	Parity Scr
Oct-00	135	148	91.22%	28.31%	2705	2988	90.53%	-0.28	-1.13
Nov-00	294	294	96.60%	18.13%	5459	5842	93.44%	-2.13	-2.0
Dec-00	310	330	93.94%	23.86%	4789	5096	93.98%	0.04	-0.99
Jan-01	298	315	94.30%	23.18%	4972	5251	94.65%	0.32	-0.8
Feb-01	223	233	95.71%	20.27%	3782	3942	95.94%	0.21	-0.87
Mar-01	253	260	97.31%	16.19%	4097	4235	96.74%	-0.5	-1.3
Apr-01	247	252	98.02%	13.95%	4050	4220	95.97%	-1.6	-1.97
May-01	263	273	96.34%	18.79%	4475	4594	97.43%	1.68	-0.34
Jun-01	323	333	97.00%	17.07%	4563	4745	96.15%	-0.76	-1.46
Jul-01	286	293	98.29%	12.95%	4407	4569	96.45%	-1.65	-2
Aug-01	341	351	97.15%	16.64%	4488	4584	97.91%	0.94	-0.63
Sep-01	250	256	97.66%	15.13%	3520	3635	96.84%	-0.72	-1.44



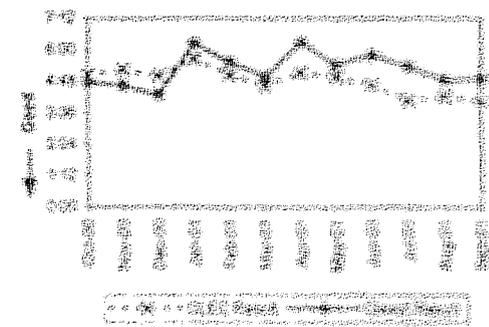
All Troubles Cleared within 48 hours (Percent) (MR-4) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod 2 Scr	Parity Scr
Oct-00	1069	1079	99.07%	9.58%	20507	20752	98.77%	-0.68	-1.59
Nov-00	1194	1209	98.76%	11.07%	18955	19202	98.71%	-0.14	-1.08
Dec-00	1345	1360	98.90%	10.44%	15826	16095	98.95%	0.13	-0.89
Jan-01	1046	1055	99.15%	9.20%	10826	10957	98.50%	-0.94	-1.59
Feb-01	854	857	99.65%	5.91%	8815	8902	99.02%	-1.78	-3.09
Mar-01	899	905	99.34%	8.12%	9559	9627	99.25%	-0.73	-1.69
Apr-01	750	757	99.08%	9.57%	8172	8288	98.50%	-1.04	-1.67
May-01	870	873	99.66%	5.85%	8925	8979	99.45%	-0.54	-1.49
Jun-01	917	917	99.35%	8.06%	9089	9171	99.37%	-0.74	-1.47
Jul-01	876	878	99.77%	4.77%	8567	8660	98.93%	-2.37	-2.81
Aug-01	926	931	99.46%	7.31%	8878	8927	99.45%	-0.49	-1.97
Sep-01	688	689	99.56%	6.59%	7051	7113	99.27%	-0.67	-1.53



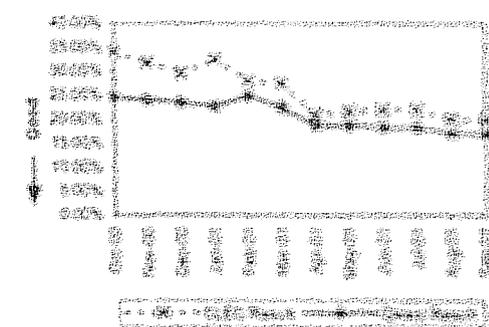
Mean Time to Restore (Hours:Minutes) (MR-5) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod 2 Scr	Parity Scr
Oct-00	5481:16	1979	5:05	10:24	99055:16	20762	4:45	0.85	-0.49
Nov-00	6367:06	1209	5:16	11:17	89556:39	19202	4:40	1.55	-0.04
Dec-00	6813:29	1360	5:01	9:47	69239:42	16095	4:18	2.25	0.37
Jan-01	5882:40	1055	5:40	11:31	68317:22	10957	5:14	-0.55	-1.31
Feb-01	4323:04	857	5:03	8:23	49327:53	8902	5:32	-1.53	-1.62
Mar-01	4211:16	905	4:39	10:46	47797:30	9627	4:58	-0.84	-1.51
Apr-01	3897:56	757	5:09	9:52	52197:17	8288	6:18	-0.33	-0.45
May-01	4361:32	873	5:00	6:22	48916:45	8979	5:27	-1.23	-1.73
Jun-01	4284:05	917	4:40	8:12	53155:04	9171	5:48	-2.18	-2.57
Jul-01	3589:45	878	4:05	7:36	46475:33	8660	5:22	-2.92	-2.77
Aug-01	3953:22	931	4:15	7:58	43391:41	8927	4:52	-1.48	-1.9
Sep-01	2786:08	689	4:03	8:31	34958:46	7113	4:55	-2.1	-2.28



Repair Repeat Report Rate (Percent) (MR-7) - No Dispatches

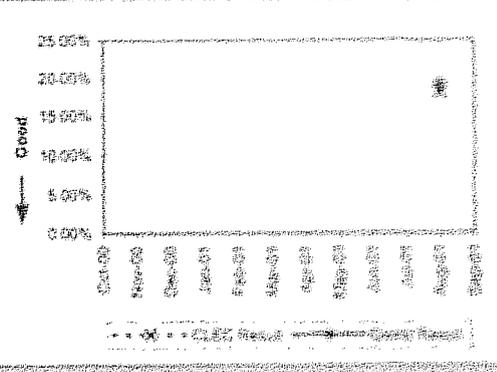
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod 2 Scr	Parity Scr
Oct-00	368	1079	34.11%	47.41%	5090	20762	24.52%	7.14	2.34
Nov-00	386	1209	31.93%	46.62%	4622	19204	24.07%	6.2	2.77
Dec-00	402	1360	29.56%	45.63%	3771	16095	23.43%	5.12	2.19
Jan-01	343	1055	32.51%	46.84%	2481	10958	23.64%	7.32	3.43
Feb-01	240	857	28.00%	44.90%	2208	8902	24.80%	2.07	0.59
Mar-01	249	905	27.51%	44.66%	2165	9628	22.49%	3.45	1.11
Apr-01	160	757	21.14%	40.83%	1582	8288	18.55%	1.54	-0.06
May-01	190	873	21.76%	41.26%	1692	8980	18.84%	2.11	0.28
Jun-01	202	917	22.03%	41.44%	1680	9171	18.37%	7	0.89
Jul-01	194	878	22.10%	41.49%	1585	8661	18.1%	1.79	0.48
Aug-01	187	931	20.09%	40.06%	1530	8929	17.14%	2.77	0.28
Sep-01	138	689	20.03%	40.02%	1219	7113	17.14%	1.92	0.17



Checklist #14 - Resale - Business Repair

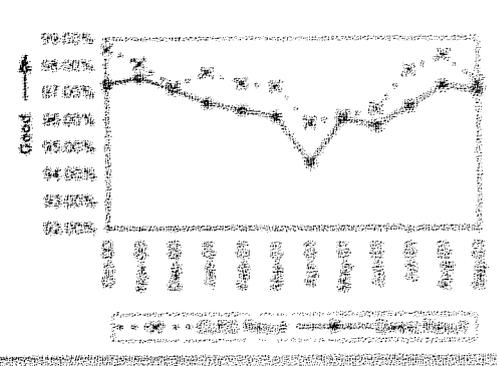
Repair Repeat Report Rate (Percent) (MR-7) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	96	534	17.98%	38.40%	974	5102	19.09%	-0.62	-1.38
Sep-01									



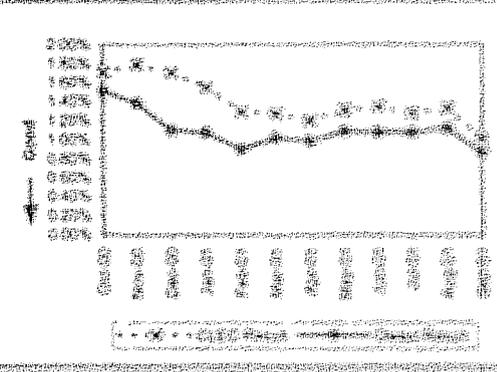
Repair Appointments Met (Percent) (MR-9) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	1064	1079	98.61%	11.71%	20201	20762	97.30%	-2.59	-2.58
Nov-00	1186	1209	98.10%	13.66%	18733	19204	97.55%	-1.2	-1.73
Dec-00	1322	1360	97.21%	16.48%	15629	16095	97.10%	-0.21	-1.10
Jan-01	1031	1055	97.73%	14.91%	10586	10958	96.61%	-1.92	-2.17
Feb-01	834	857	97.32%	16.16%	8576	8902	96.34%	-1.46	-1.89
Mar-01	880	905	97.24%	16.39%	9253	9628	96.11%	-1.68	-2.02
Apr-01	726	757	95.90%	19.82%	7826	8288	94.43%	-1.7	-2.03
May-01	839	873	96.11%	19.35%	8624	8980	96.04%	-0.1	-1.08
Jun-01	884	917	96.40%	18.63%	8782	9171	95.76%	-0.92	-1.58
Jul-01	859	878	97.84%	14.55%	8356	8661	96.48%	-2.08	-2.28
Aug-01	916	931	98.39%	12.59%	8682	8929	97.23%	-2.05	-2.24
Sep-01	671	689	97.39%	15.95%	6902	7113	97.03%	-0.52	-1.32



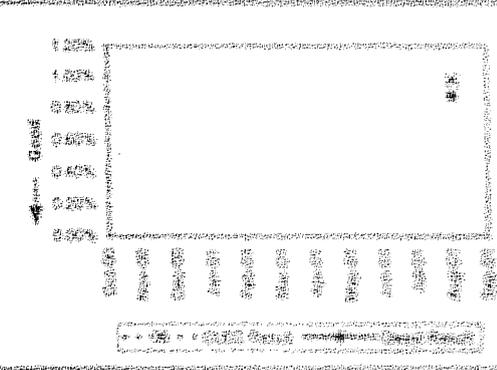
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	1845	107721	1.71%	12.97%	46946	3106648	1.51%	5.33	2.24
Nov-00	1968	110795	1.79%	13.27%	43028	3098254	1.39%	11.33	5.25
Dec-00	2032	116692	1.71%	12.97%	34149	3068026	1.11%	19.4	10.91
Jan-01	1968	126757	1.55%	12.36%	33238	3076243	1.08%	15.93	8.69
Feb-01	1700	131123	1.30%	11.31%	27614	3062365	0.90%	14.81	6
Mar-01	1920	149830	1.28%	11.25%	31266	3038932	1.03%	9.46	4.75
Apr-01	1654	153727	1.21%	10.92%	29898	3025899	0.98%	8.43	4.12
May-01	2075	157468	1.32%	11.40%	32781	3000796	1.05%	8.38	4.1
Jun-01	2241	165859	1.35%	11.55%	31697	2936889	1.08%	10.43	5.34
Jul-01	2149	167535	1.28%	11.25%	31545	2919270	1.08%	7.78	3.73
Aug-01	2220	166123	1.34%	11.48%	32529	2898687	1.13%	7.92	3.82
Sep-01	1691	165408	1.02%	10.66%	25084	2881397	0.87%	6.46	3.05



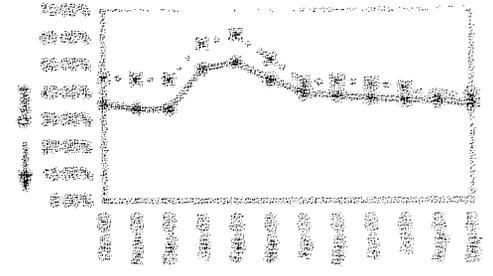
Trouble Rate (Percent) (MR-8*)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1631	166123	0.98%	9.86%	25464	2898887	0.82%	-4.39	1.07
Sep-01									



Checklist #14 - Resale - Business Review

Customer and Non-Qwest Related Trouble Reports (Percent MTR 13)									
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Max Z-Score	Power Score
Oct-00	1524	3369	45.24%	49.77%	26201	72647	39.64%	11.57	5.94
Nov-00	1616	3604	44.84%	49.73%	22002	65030	33.83%	10.56	7.28
Dec-00	1643	3675	44.71%	49.72%	17380	51525	53.73%	10.2	7.30
Jan-01	2710	4678	57.93%	49.37%	31165	64400	48.39%	17.67	6.70
Feb-01	2680	4380	61.19%	48.73%	28598	58212	50.55%	13.11	6.39
Mar-01	2099	4019	52.23%	49.65%	25122	56390	44.55%	8.40	4.76
Apr-01	1419	3273	43.35%	49.56%	19452	43350	39.42%	4.67	7.21
May-01	1642	3717	44.18%	49.66%	20726	53507	35.74%	6.33	6
Jun-01	1694	3935	43.05%	49.51%	19127	50824	37.63%	6.76	3.11
Jul-01	1526	3675	41.52%	49.28%	18603	50146	37.16%	6.30	2.26
Aug-01	1373	3593	38.21%	46.59%	18832	51461	36.55%	1.05	6.18
Sep-01	1070	2761	36.75%	48.72%	13777	36561	35.45%	3.1	1.13

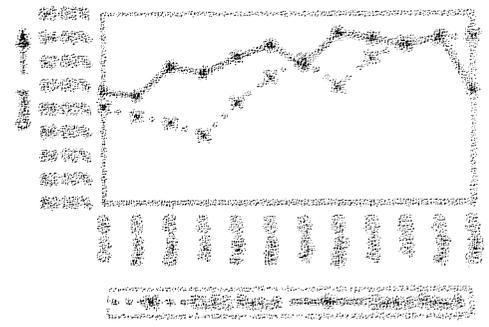


Legend: CLEC Resu (Percent MTR 13)

Checklist #14 - Resale - Centrex Installation

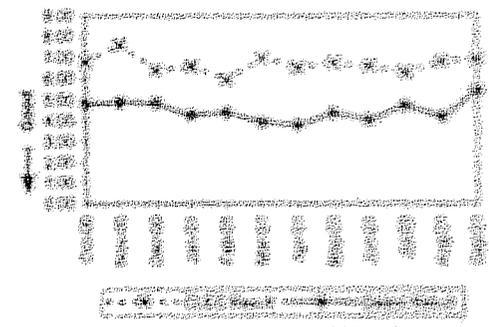
Installation Commitments Met (Percent) (OP-3) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Owest Num	Owest Dend	Owest Resu	Mod Z Scr	Partic Scr
Oct-00	1020	1157	88.16%	32.31%	1850	2012	89.46%	1.12	-0.1
Nov-00	802	918	87.36%	33.23%	1322	1484	89.06%	1.28	-0.2
Dec-00	804	926	86.83%	33.82%	1227	1340	91.57%	3.90	1.40
Jan-01	979	1142	85.73%	34.98%	1195	1313	91.91%	4.57	1.75
Feb-01	834	942	88.54%	31.86%	1093	1118	92.40%	3.20	0.8
Mar-01	1069	1179	90.67%	29.09%	1218	1303	93.32%	2.84	0.84
Apr-01	1118	1213	92.17%	26.87%	963	1050	91.71%	-0.58	-1.24
May-01	1016	1131	89.83%	30.22%	1038	1100	94.38%	4.94	1.92
Jun-01	1017	1102	92.29%	26.68%	962	1024	93.95%	1.6	-0.01
Jul-01	934	998	93.59%	24.50%	1056	1131	93.37%	-0.2	-1.22
Aug-01	1054	1123	93.86%	24.01%	1296	1378	94.05%	0.2	-0.22
Sep-01	781	830	94.10%	23.57%	855	955	89.53%	-3.14	-2.81



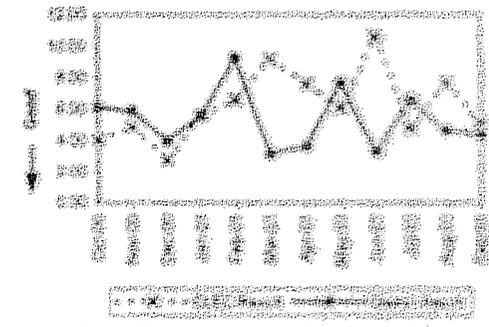
Installation Interval (Average Days) (OP-4) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Owest Num	Owest Dend	Owest Resu	Mod Z Scr	Partic Scr
Oct-00	7887	1157	6.82	7.98	9644	2011	4.80	7.22	3.39
Nov-00	7021	918	7.65	11.56	7234	1479	4.89	8.32	4.04
Dec-00	5943	926	6.42	9.55	6459	1334	4.84	5.52	2.94
Jan-01	7535	1142	6.60	8.66	5610	1312	4.28	9.17	4.58
Feb-01	5637	942	5.98	6.66	4929	1118	4.41	3.75	3.28
Mar-01	8237	1179	6.99	10.47	5139	1302	3.90	15.08	6.97
Apr-01	7951	1213	6.55	7.25	4013	1050	3.82	13.98	7.12
May-01	7664	1131	6.78	7.15	4816	1100	4.38	8.40	4.73
Jun-01	7315	1102	6.64	9.10	4147	1021	4.66	9.58	4.78
Jul-01	6545	1038	6.31	5.60	5513	1167	4.72	5.21	2.97
Aug-01	7376	1153	6.83	6.19	5954	1419	4.28	12.18	7
Sep-01	5877	851	6.91	6.13	5373	991	5.42	4.89	1.81



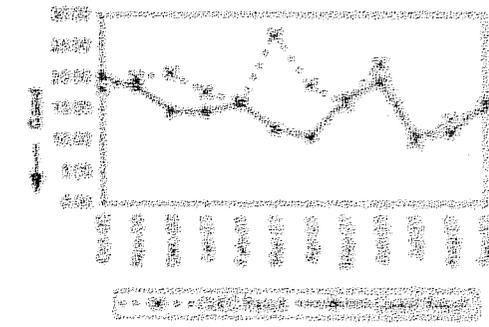
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Owest Num	Owest Dend	Owest Resu	Mod Z Scr	Partic Scr
Oct-00	219	54	4.06	6.66	987	161	6.13	-1.13	-1.09
Nov-00	205	42	4.88	11.38	648	118	5.89	-0.48	-0.24
Dec-00	171	62	2.76	3.56	324	81	4.60	-0.60	-1.90
Jan-01	487	87	5.60	11.38	528	94	5.62	-0.91	-1.01
Feb-01	484	73	6.63	12.43	474	51	0.29	-0.44	-1.27
Mar-01	543	59	9.20	17.16	200	63	3.17	1.52	-0.28
Apr-01	381	50	7.62	13.91	197	54	3.65	1.9	0.19
May-01	355	58	6.12	7.68	277	36	7.69	-0.62	-1.99
Jun-01	533	50	10.66	27.53	144	43	3.35	1.58	-0.08
Jul-01	428	89	4.81	10.03	640	97	6.60	-0.83	-1.34
Aug-01	601	78	7.71	12.12	504	108	4.57	0.89	-0.44
Sep-01	248	46	5.17	6.12	526	121	8.35	0.72	-0.49



Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Dispatches Within MSAs

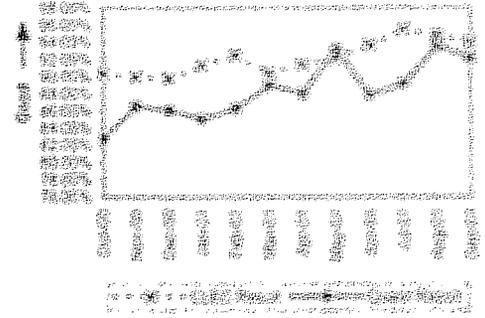
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Owest Num	Owest Dend	Owest Resu	Mod Z Scr	Partic Scr
Oct-00	1510	83	18.19	19.25	1029	51	20.18	-0.87	-1.29
Nov-00	1479	74	19.99	23.16	962	32	18.58	0.46	-0.72
Dec-00	1247	60	20.78	24.23	468	52	14.52	0.17	-0.38
Jan-01	1340	76	17.63	22.00	349	24	14.54	-0.15	-1.09
Feb-01	562	35	16.06	17.43	541	34	15.91	0.14	-0.62
Mar-01	1365	51	26.76	34.84	285	24	11.68	1.13	-0.33
Apr-01	847	45	18.82	18.83	347	33	10.52	-0.58	-0.43
May-01	903	57	15.84	18.98	431	26	16.58	-0.18	-1.11
Jun-01	776	35	22.17	20.70	368	19	19.37	0.15	-0.11
Jul-01	149	15	9.93	12.29	203	19	10.58	-0.31	-1.55
Aug-01	278	21	13.24	14.68	191	17	11.24	0.42	-0.75
Sep-01	333	22	15.14	17.20	382	24	15.92	-0.18	-1.11



Checklist #14 - Resale - Centrex Installments

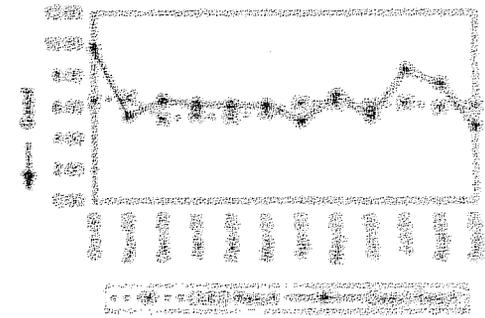
Installation Commitments Met (Percent) (OP-3) - Dispatches Outside MSA's

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Max Z-Score	Party Size
Oct-00	321	355	90.42%	29.43%	348	420	82.86%	-2.78	-2.69
Nov-00	290	322	90.06%	29.92%	219	253	86.56%	-1.22	-1.81
Dec-00	319	355	89.86%	30.19%	198	230	86.09%	-1.29	-1.78
Jan-01	295	323	91.33%	28.14%	159	181	87.84%	-1.02	-0.81
Feb-01	248	268	92.54%	26.26%	113	131	86.26%	-1.71	-0.84
Mar-01	361	399	90.48%	29.35%	105	118	88.98%	-0.46	-1.24
Apr-01	351	384	91.41%	28.03%	89	101	88.12%	-0.91	-1.52
May-01	369	400	92.25%	26.74%	110	118	93.22%	0.31	-0.81
Jun-01	372	397	93.70%	24.29%	116	132	87.88%	-1.78	-0.88
Jul-01	401	420	95.48%	20.78%	123	138	89.13%	-2.06	-0.72
Aug-01	512	540	94.81%	22.17%	158	169	93.49%	-0.91	-1.82
Sep-01	314	334	94.01%	23.73%	128	139	92.09%	-0.75	-1.42



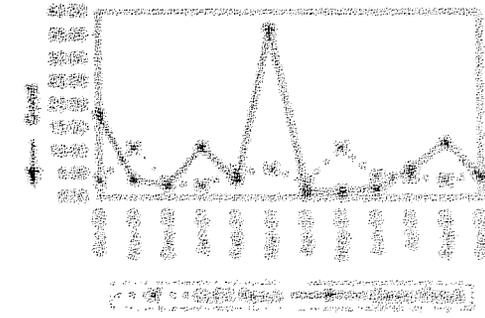
Installation Interval (Average Days) (OP-4) - Dispatches Outside MSA's

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Max Z-Score	Party Size
Oct-00	2290	355	6.45	6.02	4101	420	6.76	-0.21	-0.21
Nov-00	2155	322	6.69	10.25	1389	253	6.49	0.43	-0.34
Dec-00	1883	355	5.30	5.27	1484	230	6.45	-1.78	-0.29
Jan-01	1793	323	5.55	7.84	1165	181	6.23	-0.88	-1.02
Feb-01	1459	268	5.44	10.17	806	131	6.15	-1.02	-1.65
Mar-01	2285	399	5.73	6.65	723	118	6.13	-0.34	-1.22
Apr-01	2416	384	6.29	9.10	518	101	6.13	-0.51	-0.46
May-01	2525	400	6.31	9.05	795	118	6.14	-0.35	-1.24
Jun-01	2424	397	6.11	9.25	722	132	6.17	0.04	-0.41
Jul-01	2732	434	6.29	7.20	1209	145	6.24	-1.31	-0.21
Aug-01	3313	550	6.02	4.95	1312	175	7.52	-0.11	-0.29
Sep-01	2129	346	6.15	5.56	669	139	4.81	0.54	1.18



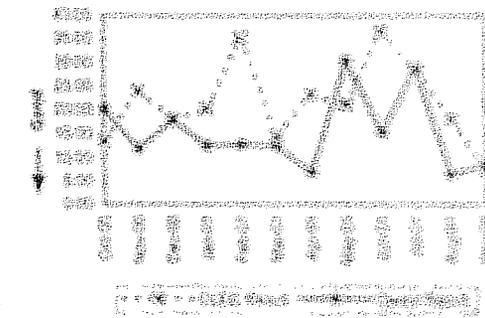
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) - Dispatches Outside MSA's

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Max Z-Score	Party Size
Oct-00	29	6	3.62	4.31	590	55	18.20	-3.05	-0.46
Nov-00	140	13	10.77	18.62	67	14	3.72	1.45	-0.11
Dec-00	76	24	3.25	3.53	38	15	5.52	-0.21	-0.21
Jan-01	34	13	2.62	1.94	207	19	10.59	-1.11	-1.02
Feb-01	60	11	5.45	10.27	42	11	5.81	0.44	-0.42
Mar-01	124	20	6.20	11.39	145	4	26.25	-1.24	-1.78
Apr-01	47	14	3.36	7.17	9	8	1.12	0.26	0.52
May-01	152	14	10.86	13.73	4	3	1.33	1.01	0.41
Jun-01	65	14	4.64	5.00	19	10	1.26	1.02	-0.31
Jul-01	135	29	4.66	4.92	94	15	6.20	-0.21	-1.22
Aug-01	122	32	3.81	3.14	179	15	11.93	-1.78	-0.29
Sep-01	135	26	5.19	8.52	41	9	4.59	-0.21	-1.18



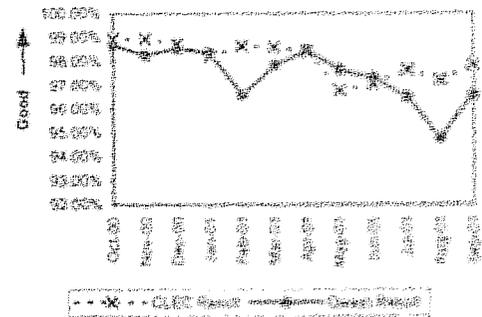
Delayed Days for Facility Reasons (Average Days) (OP-5B) - Dispatches Outside MSA's

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Max Z-Score	Party Size
Oct-00	352	26	13.54	11.25	343	17	20.18	-1.11	-1.02
Nov-00	456	19	24.00	28.59	193	16	12.01	0.52	-0.42
Dec-00	218	12	18.17	18.61	306	12	12.00	0.02	-0.42
Jan-01	305	15	20.33	23.19	114	9	12.67	0.11	-0.42
Feb-01	318	9	35.33	36.36	90	7	12.61	0.45	-0.71
Mar-01	267	18	14.83	20.99	113	6	13.54	0.11	-0.42
Apr-01	442	19	23.26	29.60	28	4	7.00	0.43	-0.24
May-01	361	17	21.24	31.34	152	5	24.47	0.26	-1.22
Jun-01	403	11	36.64	37.25	92	6	1.00	1.02	-0.21
Jul-01	114	4	28.50	49.08	200	7	26.57	0.11	-0.42
Aug-01	109	6	18.17	21.61	13	2	8.00	1.22	-0.29
Sep-01	44	6	7.33	6.66	17	2	8.17	0.02	-1.18

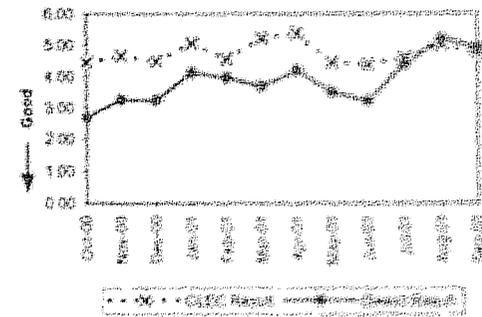


Checklist #14 - Resale - Centrex Installation

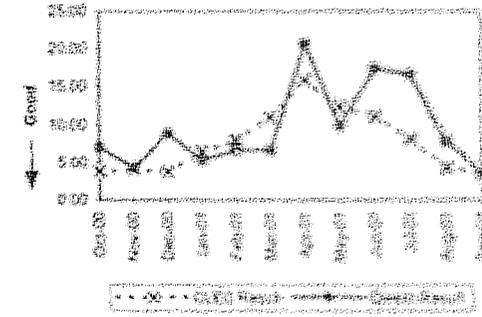
Installation Commitments Met (Percent) (OP-3) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	6568	6438	98.96%	10.15%	6568	6655	98.69%	-1.34	-1.82
Nov-00	4170	4213	98.99%	10.05%	3946	4015	98.28%	-2.43	-2.48
Dec-00	4835	4896	98.75%	11.09%	3633	3687	98.54%	-0.83	-1.51
Jan-01	3871	3940	98.25%	13.12%	1747	1776	98.37%	0.33	-0.8
Feb-01	3409	3456	98.64%	11.58%	1340	1387	98.61%	-3.53	-3.14
Mar-01	5258	5332	98.61%	11.70%	1369	1399	97.86%	-1.74	-2.06
Apr-01	4970	5050	98.42%	12.49%	1214	1233	98.46%	0.11	-0.93
May-01	3577	3695	96.81%	17.58%	1166	1194	97.65%	1.68	0.02
Jun-01	3306	3406	97.06%	16.88%	1200	1233	97.32%	0.46	-0.71
Jul-01	2501	2561	97.66%	15.13%	554	574	96.52%	-1.35	-1.82
Aug-01	1920	1975	97.22%	16.45%	400	422	94.79%	-2.04	-2.24
Sep-01	1953	1996	97.85%	14.52%	425	440	96.58%	-1.31	-1.8



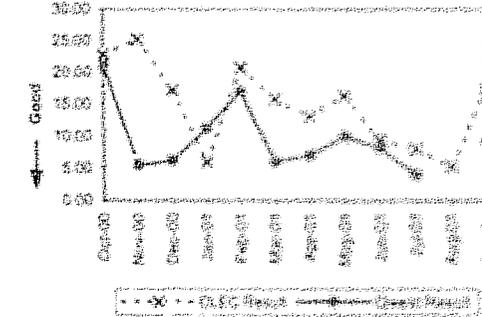
Installation Interval (Average Days) (OP-4) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	28676	6436	4.46	3.57	18045	6655	2.71	23.62	13.36
Nov-00	19656	4213	4.67	3.90	13137	4015	3.27	14.46	7.79
Dec-00	22001	4896	4.49	3.64	12029	3687	3.26	12.94	6.86
Jan-01	20019	3940	5.08	3.64	7345	1776	4.14	7.18	3.38
Feb-01	15810	3456	4.57	5.32	5524	1387	3.98	3.95	1.4
Mar-01	27912	5332	5.23	4.26	5196	1399	3.71	13.74	7.35
Apr-01	27223	5050	5.39	5.29	5176	1233	4.20	6.58	2.99
May-01	16076	3609	4.45	4.32	4137	1173	3.53	5.64	2.55
Jun-01	14604	3319	4.40	4.23	3957	1221	3.24	7.2	3.38
Jul-01	11549	2507	4.61	3.74	2494	566	4.41	0.58	-0.65
Aug-01	9554	1904	5.02	2.43	2169	420	5.21	-0.85	-1.32
Sep-01	9440	1976	4.78	1.82	2146	437	4.91	-1.22	-1.74



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	236	61	3.87	5.47	565	80	7.06	-1.86	-3.13
Nov-00	119	29	4.10	3.71	255	59	4.32	-0.17	-1.1
Dec-00	214	57	3.75	7.93	435	49	8.58	-1.14	-1.69
Jan-01	419	64	6.55	12.23	140	26	5.38	-0.06	-1.04
Feb-01	319	40	7.98	14.60	288	43	6.70	0.25	-0.63
Mar-01	751	68	11.04	20.20	185	28	6.51	0.62	-0.5
Apr-01	1142	72	15.86	21.30	351	17	20.65	-0.5	-1.31
May-01	1392	112	12.43	19.47	256	26	9.92	-0.35	-1.21
Jun-01	1062	95	11.18	18.74	468	27	17.33	-1.38	-1.84
Jul-01	662	82	8.07	16.05	398	24	16.58	-1.21	-1.73
Aug-01	304	70	4.34	7.29	260	33	7.98	-1.59	-1.99
Sep-01	200	55	3.64	5.45	55	15	3.67	-0.62	-1.01



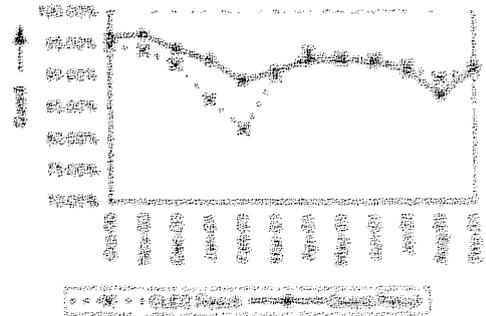
Delayed Days for Facility Reasons (Average Days) (OP-6B) - No Dispatches									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	137	6	22.63	37.57	148	7	21.14	0.08	-0.95
Nov-00	354	14	25.29	28.24	55	10	5.55	2.56	0.57
Dec-00	69	4	17.25	17.73	31	5	6.20	2.19	0.33
Jan-01	30	5	6.00	4.06	34	3	11.35	-1.81	-2.1
Feb-01	145	7	20.71	12.32	68	4	17.00	-0.02	-1.01
Mar-01	95	6	15.83	20.45	12	2	6.00	0.94	-0.43
Apr-01	105	8	13.12	8.71	14	2	7.00	-0.12	-1.07
May-01	96	6	16.33	16.16	20	2	10.00		
Jun-01	47	5	9.40	11.10	49	6	8.17	0.03	-0.96
Jul-01	16	2	8.00	9.90	4	1	4.00		
Aug-01	16	3	5.33	2.08					
Sep-01	35	2	17.50	3.54	35	4	6.75	0.83	-0.49



Checklist #14 - Resale - Centrex Installation

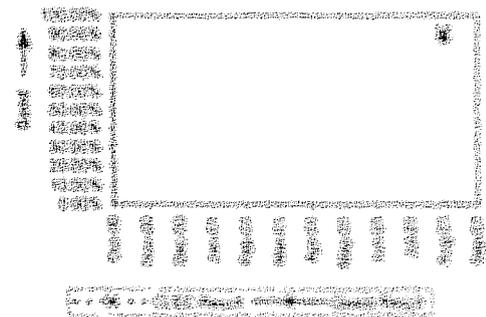
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Perf Scr
Oct-00	6842	7233	94.59%	22.61%	8211	8545	96.09%	-4.88	1.94
Nov-00	6461	6876	93.94%	23.86%	7390	7667	96.39%	7.01	3.87
Dec-00	5487	5981	91.74%	27.53%	5384	5719	94.16%	5.59	2.98
Jan-01	5154	5978	86.22%	34.47%	4185	4444	92.37%	11.71	6.12
Feb-01	4254	5215	81.57%	38.77%	2749	3365	89.11%	10.42	5.43
Mar-01	5357	5957	89.93%	30.10%	2583	2849	90.66%	1.11	-0.33
Apr-01	6517	6944	93.85%	24.02%	2505	2711	92.40%	-2.42	-0.83
May-01	5674	6123	92.67%	26.07%	2316	2502	92.46%	-0.34	-1.21
Jun-01	4843	5244	92.35%	26.57%	2319	2517	92.13%	-0.34	-1.1
Jul-01	4163	4552	91.45%	27.96%	1993	2197	90.71%	-0.88	-1.6
Aug-01	3471	3877	89.53%	30.62%	1705	1963	86.86%	-2.85	-2.74
Sep-01	3136	3452	90.85%	28.84%	1647	1806	91.20%	0.43	-0.74



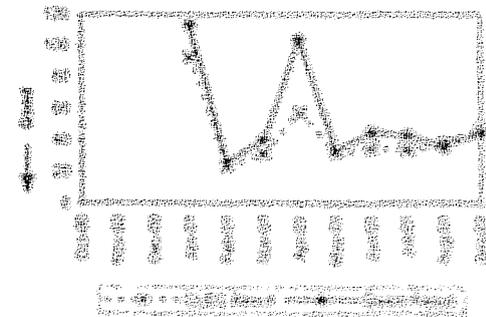
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Perf Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3540	3877	91.31%	28.17%	1745	1963	88.95%	-2.77	-2.89
Sep-01									



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-16)

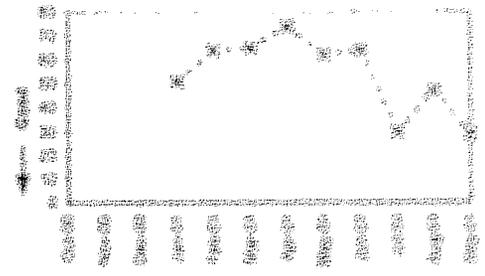
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Perf Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01	15142	163	92.90	59.16	22866	201	113.74	-2.21	-0.32
Feb-01	4437	189	23.48	22.52	3369	129	26.24	-0.85	-1.44
Mar-01	6868	217	31.65	25.97	5630	140	40.21	-0.75	-0.83
Apr-01	16999	296	57.43	54.30	25195	243	103.28	-0.26	-1.18
May-01	7798	237	32.90	38.94	6156	185	33.29	-0.09	-1.02
Jun-01	8508	243	35.01	40.04	7725	170	45.44	-0.63	-0.94
Jul-01	7641	228	34.39	41.24	6389	148	43.13	-1.43	-0.9
Aug-01	12659	330	38.36	43.47	8508	234	36.36	0.49	-0.7
Sep-01	16191	345	46.93	46.35	11012	243	44.95	0.47	-0.77



Checklist #14 - Results - Centrex Installation

Count of Pending Orders Delayed for Facilities Reasons Centrex (OP-15B)

Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	51
Feb-01	41
Mar-01	55
Apr-01	74
May-01	80
Jun-01	64
Jul-01	45
Aug-01	42
Sep-01	29



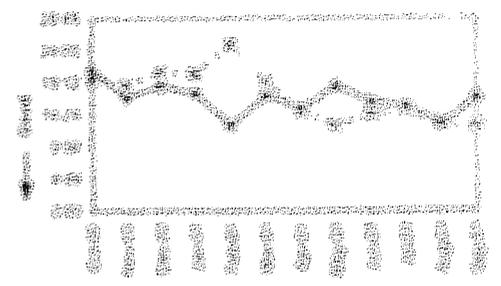
CONTINUATION

[5.]

Checklist #14 - Repair - Customer Wait

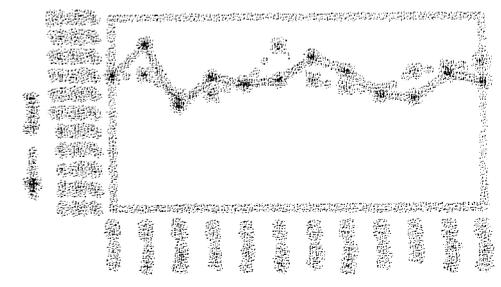
Mean Time to Restore (Hours:Minutes) (MR-6) - Dispatches Greater Than 15 Mins

Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Qwest Num	Qwest Desc	Qwest Resd	Met %	Target %
Oct-00	9085:44	464	19:35	17:05	5395:56	481	20:30	94%	94%
Nov-00	9074:44	482	18:50	18:44	5204:12	387	18:50	94%	94%
Dec-00	6219:23	298	20:52	23:06	4388:48	294	19:20	94%	94%
Jan-01	8999:49	438	20:33	20:11	4525:16	242	17:20	94%	94%
Feb-01	11440:02	458	24:59	71:58	3032:15	254	22:50	94%	94%
Mar-01	11575:48	596	19:25	19:34	3455:26	323	19:10	94%	94%
Apr-01	8408:16	567	14:50	13:38	2841:53	182	15:10	94%	94%
May-01	8325:51	654	12:44	13:25	4231:16	359	12:30	94%	94%
Jun-01	10868:12	753	14:26	11:58	2993:15	181	13:30	94%	94%
Jul-01	9942:21	657	15:08	12:57	3124:33	154	15:10	94%	94%
Aug-01	6985:43	694	12:57	12:11	3240:42	244	13:30	94%	94%
Sep-01	6925:08	541	12:45	11:25	3152:32	181	13:30	94%	94%



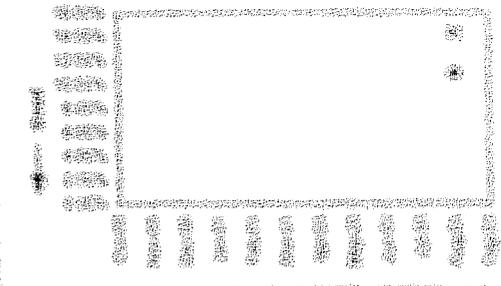
Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Greater Than 15 Mins

Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Qwest Num	Qwest Desc	Qwest Resd	Met %	Target %
Oct-00	66	477	13.84%	34.53%	58	413	12.07%	94%	94%
Nov-00	70	494	14.17%	34.57%	55	241	10.38%	94%	94%
Dec-00	37	314	11.78%	32.24%	24	242	9.91%	94%	94%
Jan-01	54	447	12.08%	32.55%	39	293	10.58%	94%	94%
Feb-01	62	469	13.22%	33.87%	32	240	10.00%	94%	94%
Mar-01	104	609	17.08%	37.83%	29	239	10.04%	94%	94%
Apr-01	78	576	13.54%	34.22%	32	181	10.50%	94%	94%
May-01	84	664	12.65%	33.24%	35	225	10.44%	94%	94%
Jun-01	94	768	12.24%	32.77%	29	164	10.36%	94%	94%
Jul-01	97	675	14.37%	35.08%	20	185	10.81%	94%	94%
Aug-01	106	719	14.74%	35.45%	26	181	10.00%	94%	94%
Sep-01	85	553	15.37%	36.07%	19	141	10.35%	94%	94%



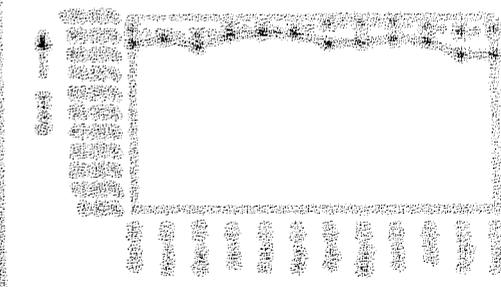
Repair Appointments Met (Percent) (MR-9) - Dispatches Greater Than 15 Mins

Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Qwest Num	Qwest Desc	Qwest Resd	Met %	Target %
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	92	643	14.31%	35.02%	22	181	10.00%	94%	94%
Sep-01									



Repair Appointments Met (Percent) (MR-9) - Dispatches Greater Than 15 Mins

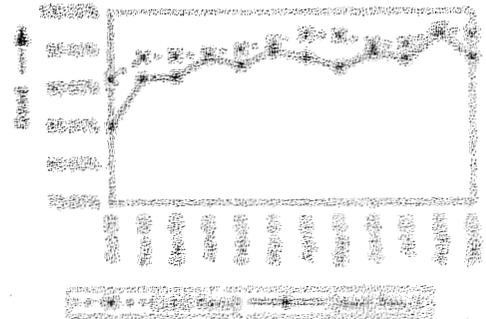
Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Qwest Num	Qwest Desc	Qwest Resd	Met %	Target %
Oct-00	448	477	93.92%	23.90%	337	434	86.41%	94%	94%
Nov-00	445	494	90.08%	29.89%	289	317	88.01%	94%	94%
Dec-00	284	314	90.45%	29.40%	214	242	88.01%	94%	94%
Jan-01	422	447	94.41%	22.58%	329	284	90.84%	94%	94%
Feb-01	438	469	93.39%	24.65%	274	240	84.17%	94%	94%
Mar-01	565	609	92.78%	25.89%	181	204	81.42%	94%	94%
Apr-01	557	576	96.70%	17.86%	181	181	88.94%	94%	94%
May-01	645	664	97.14%	16.67%	195	225	86.67%	94%	94%
Jun-01	751	768	97.79%	14.74%	184	181	88.94%	94%	94%
Jul-01	640	675	94.81%	22.17%	173	181	88.94%	94%	94%
Aug-01	663	719	92.21%	26.88%	202	225	78.44%	94%	94%
Sep-01	516	553	93.31%	24.99%	152	154	79.22%	94%	94%



Checklist #14 - Resale - Center Repair

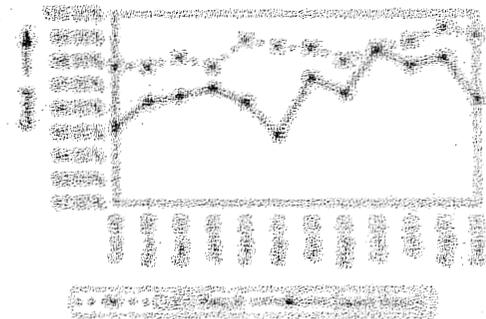
Out of Service Cleared within 24 hours (Percent) (MR-3 - No Dispatches)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Max T Sup	Passes
Oct-00	231	253	91.30%	28.18%	187	220	89.00%	-1.30	-0.60
Nov-00	478	508	94.69%	23.57%	292	320	91.25%	-1.40	-0.20
Dec-00	514	545	94.31%	23.16%	322	350	91.43%	-1.40	-1.00
Jan-01	440	465	94.62%	22.56%	338	360	93.89%	-0.44	-0.20
Feb-01	432	454	95.15%	21.47%	292	314	92.99%	-1.10	-0.20
Mar-01	419	436	96.10%	19.36%	269	284	94.72%	-0.80	-0.20
Apr-01	515	531	96.99%	17.10%	252	266	94.00%	-1.24	-0.20
May-01	616	636	96.86%	17.45%	265	280	94.64%	-0.20	-0.10
Jun-01	583	609	95.73%	20.22%	260	275	94.55%	-0.50	-0.10
Jul-01	673	703	95.73%	20.21%	304	324	93.83%	-1.10	-0.20
Aug-01	624	639	97.65%	15.14%	377	389	97.17%	-0.40	-0.20
Sep-01	465	479	97.08%	16.84%	201	214	93.93%	-1.10	-0.20



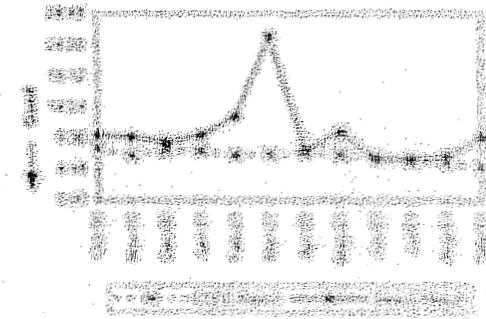
All Troubles Cleared within 48 hours (Percent) (MR-4 - No Dispatches)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Max T Sup	Passes
Oct-00	1386	1417	97.81%	14.63%	1069	1122	95.28%	-0.20	-0.40
Nov-00	1453	1486	97.78%	14.74%	855	884	96.72%	-1.80	-0.10
Dec-00	1353	1378	98.19%	13.35%	638	664	96.24%	-0.50	-0.20
Jan-01	1016	1039	97.79%	14.71%	739	763	96.86%	-0.10	-0.20
Feb-01	1092	1104	98.91%	10.37%	650	672	96.89%	-0.80	-0.20
Mar-01	1094	1109	98.65%	11.55%	557	587	94.89%	-0.24	-0.20
Apr-01	1042	1057	98.58%	11.83%	579	595	97.31%	-1.00	-0.20
May-01	1217	1241	98.07%	13.77%	531	561	94.65%	-1.00	-0.20
Jun-01	1093	1109	98.56%	11.92%	524	532	98.31%	-0.10	-0.20
Jul-01	1275	1289	98.91%	10.36%	651	663	97.89%	-1.40	-0.20
Aug-01	1068	1074	99.44%	7.45%	641	650	98.62%	-1.80	-0.40
Sep-01	806	813	99.14%	9.24%	404	419	96.42%	-2.10	-0.40



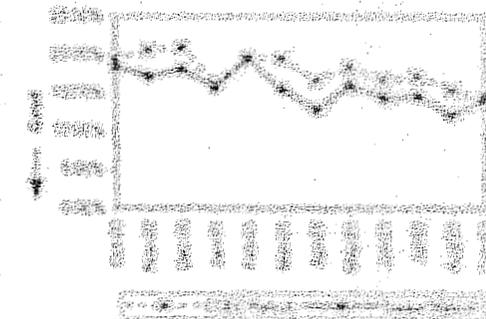
Mean Time to Restore (Hours:Minutes) (MR-5 - No Dispatches)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Max T Sup	Passes
Oct-00	11528:55	1417	8:08	13:13	11266:25	1122	10:00	-0:34	-0:24
Nov-00	10371:32	1486	6:59	12:49	8625:06	884	9:40	-4:30	-0:20
Dec-00	10774:22	1378	7:49	13:35	7858:37	664	9:03	-1:11	-0:10
Jan-01	7917:28	1039	7:37	12:39	7615:36	763	9:09	-1:43	-0:20
Feb-01	7695:03	1104	6:58	10:33	8775:34	672	13:00	-0:24	-0:20
Mar-01	7865:56	1109	7:06	12:00	14881:54	587	25:23	-0:24	-0:20
Apr-01	7869:00	1057	7:27	13:15	4583:31	595	7:40	-0:10	-0:20
May-01	8820:27	1241	7:06	12:12	6317:48	601	10:31	-0:20	-0:20
Jun-01	7444:15	1109	6:43	11:04	3424:54	532	8:20	-0:41	-0:20
Jul-01	7521:47	1289	5:55	11:02	3626:28	663	6:20	-0:28	-0:10
Aug-01	6236:17	1074	5:48	9:20	4355:19	653	6:40	-0:20	-0:20
Sep-01	4202:11	813	5:10	9:00	4077:38	419	5:24	-1:10	-0:20



Repair Repeat Report Rate (Percent) (MR-7 - No Dispatches)

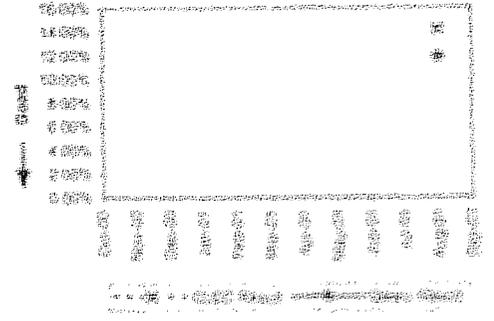
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Max T Sup	Passes
Oct-00	276	1417	19.48%	39.60%	206	1122	18.30%	0.72	-0.40
Nov-00	307	1486	20.66%	40.49%	152	884	17.14%	2.20	0.10
Dec-00	289	1378	20.97%	40.71%	157	664	15.96%	0.74	0.00
Jan-01	169	1039	16.27%	35.91%	120	763	15.73%	0.24	-0.20
Feb-01	216	1105	19.55%	39.66%	131	672	19.49%	0.07	-0.20
Mar-01	217	1109	19.57%	39.67%	91	587	15.50%	0.20	0.04
Apr-01	176	1057	16.65%	37.25%	76	595	12.77%	0.20	0.00
May-01	228	1241	18.37%	38.73%	96	601	15.97%	1.70	-0.10
Jun-01	185	1109	16.68%	37.28%	78	532	14.66%	1.00	-0.10
Jul-01	222	1289	17.22%	37.76%	82	663	14.33%	0.40	-0.20
Aug-01	166	1074	15.41%	36.11%	79	653	12.10%	0.20	-0.20
Sep-01	115	813	14.15%	34.85%	60	419	14.32%	0.00	-0.20



Checklist #14 - Resale - Centrex Repair

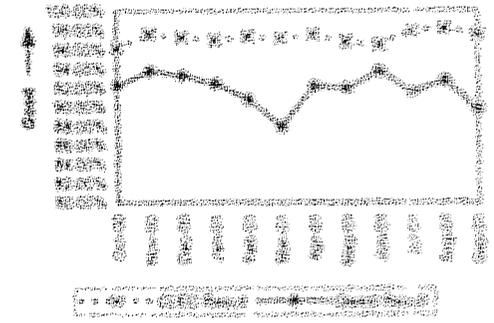
Repair Repeat Report Rate (Percent) (MR-7) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	78	550	14.18%	34.89%	55	462	11.90%	1.91	-0.05
Sep-01									



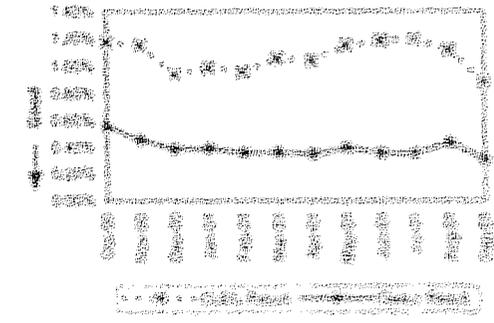
Repair Appointments Met (Percent) (MR-9) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00	1363	1417	96.19%	19.15%	1035	1122	92.25%	-3.69	-3.24
Nov-00	1451	1486	97.64%	15.17%	833	888	93.81%	-3.75	-3.28
Dec-00	1341	1378	97.31%	16.16%	811	865	93.33%	-3.69	-3.24
Jan-01	1007	1038	97.01%	17.02%	641	693	92.50%	-3.55	-3.12
Feb-01	1075	1104	97.37%	15.99%	533	587	95.80%	-4.43	-3.71
Mar-01	1078	1109	97.20%	16.48%	454	516	87.98%	-5.10	-4.24
Apr-01	1031	1057	97.54%	15.49%	484	525	92.19%	-3.13	-3.27
May-01	1201	1240	96.85%	17.45%	484	528	92.62%	-3.49	-3.29
Jun-01	1070	1109	96.45%	18.42%	436	465	93.76%	-3.04	-3.24
Jul-01	1261	1287	97.98%	14.07%	469	512	91.60%	-4.4	-3.68
Aug-01	1054	1074	98.14%	13.52%	526	567	92.77%	-3.94	-3.43
Sep-01	792	812	97.54%	15.50%	333	371	89.76%	-4.03	-3.45



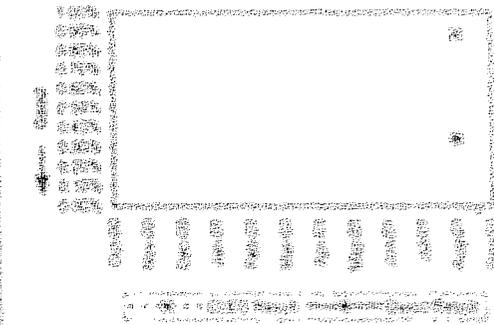
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00	3536	300677	1.18%	10.78%	2717	488703	0.36%	33.98	28.87
Nov-00	3560	308343	1.15%	10.68%	2220	481342	0.46%	44.36	29.59
Dec-00	2948	313001	0.94%	9.66%	1852	478415	0.35%	39.96	28.94
Jan-01	3153	317597	0.99%	9.91%	1919	490172	0.39%	42.97	24.7
Feb-01	3074	320195	0.96%	9.75%	1753	485943	0.36%	43.92	25.7
Mar-01	3694	347802	1.06%	10.25%	1854	452842	0.37%	51.23	26.15
Apr-01	3660	351692	1.04%	10.15%	1567	446516	0.35%	51.73	26.43
May-01	4041	350771	1.15%	10.67%	1752	439344	0.40%	52.79	24.98
Jun-01	4117	347907	1.18%	10.81%	1567	440971	0.36%	49.26	26.21
Jul-01	4097	343405	1.19%	10.86%	1551	436506	0.36%	51.73	26.54
Aug-01	3832	342530	1.12%	10.51%	1874	430212	0.44%	45.21	26.57
Sep-01	2985	336265	0.89%	9.35%	1340	426484	0.31%	44.43	26.07



Trouble Rate (Percent) (MR-8)

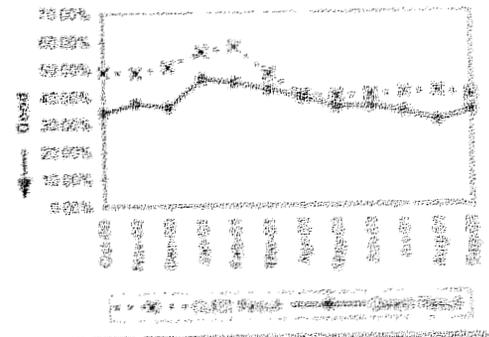
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3011	342830	0.88%	9.33%	1467	430212	0.36%	49.26	26.49
Sep-01									



Checklist #14 - Resale - Centrex Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)

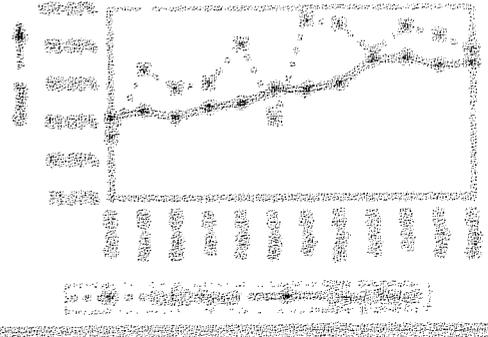
Date	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Pafty Scr
Oct-00	3402	6936	49.03%	49.99%	1410	4127	34.17%	15.95	6.7
Nov-00	3365	6925	48.59%	49.98%	1323	3543	37.34%	11.26	5.85
Dec-00	3020	5968	50.60%	50.00%	1038	2890	35.92%	13.51	7.21
Jan-01	4016	7169	56.02%	49.64%	1642	3561	46.11%	9.7	4.89
Feb-01	4197	7271	57.72%	49.40%	1431	3184	44.94%	12.09	6.35
Mar-01	3415	7109	48.04%	49.96%	1207	2861	42.19%	5.35	2.25
Apr-01	2436	6096	39.96%	48.98%	1015	2582	39.31%	0.57	-0.66
May-01	2679	6720	39.87%	48.96%	975	2727	35.75%	3.78	1.3
Jun-01	2767	6884	40.19%	49.03%	879	2446	35.94%	3.77	1.29
Jul-01	2856	6953	41.08%	49.20%	795	2346	33.89%	6.36	2.87
Aug-01	2708	6540	41.41%	49.26%	827	2701	30.62%	10.23	5.22
Sep-01	1955	4950	39.70%	48.93%	696	2035	34.18%	4.41	1.68



Checklist #14 - Resale - Convey 21 Installation

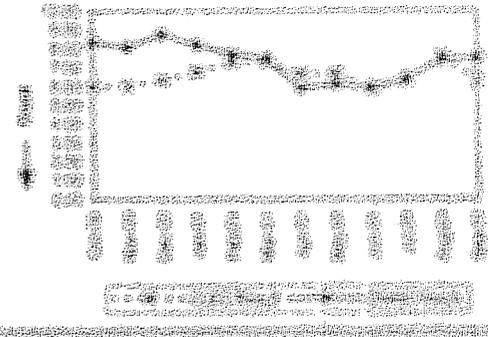
Installation Commitments Met (Percent) (OP-3) - Dispatches Within 24 Hrs

Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Quest Num	Quest Desc	Quest Resl	Met 2 Res	Met 3 Res
Oct-00	59	71	83.10%	37.46%	1665	2152	83.60%	0.00	0.00
Nov-00	68	74	91.89%	27.90%	1754	2085	86.39%	-1.30	-4.00
Dec-00	76	85	89.41%	30.77%	1835	1910	83.78%	-0.00	-1.00
Jan-01	91	101	90.10%	29.87%	1855	2171	88.21%	-0.00	-0.00
Feb-01	98	103	95.15%	21.49%	1552	1591	97.38%	-0.00	-0.00
Mar-01	64	75	85.33%	35.39%	1616	1878	85.80%	1.00	-0.00
Apr-01	61	62	98.39%	12.60%	1370	1554	88.16%	-0.00	-0.00
May-01	85	87	97.70%	14.59%	1515	1600	94.38%	-0.00	-0.00
Jun-01	77	82	93.90%	23.93%	1437	1507	95.55%	-0.00	-0.00
Jul-01	75	77	97.40%	15.91%	1504	1514	99.34%	-0.00	-0.00
Aug-01	74	77	96.10%	19.35%	1469	1510	97.15%	-0.00	-0.00
Sep-01	32	34	94.12%	23.53%	1277	1365	92.82%	-0.00	-0.00



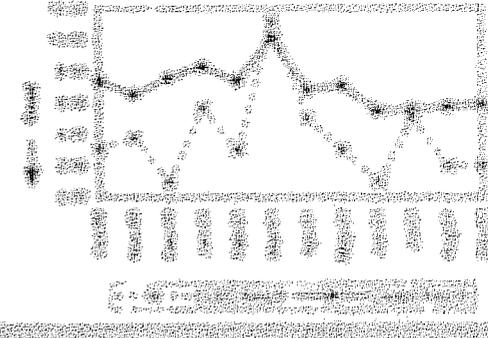
Installation Interval (Average Days) (OP-4) - Dispatches Within 24 Hrs

Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Quest Num	Quest Desc	Quest Resl	Met 2 Res	Met 3 Res
Oct-00	426	71	6.00	3.78	16504	2172	6.43	-1.00	-0.00
Nov-00	444	74	6.00	5.05	16509	2020	6.01	-5.00	-0.00
Dec-00	541	85	6.36	6.19	16616	1960	6.71	-0.00	-0.00
Jan-01	683	101	6.78	7.25	12677	2150	6.78	-0.00	-0.00
Feb-01	750	103	7.29	6.84	14971	1881	7.45	-0.00	-0.00
Mar-01	547	75	7.29	7.31	10634	1878	7.43	-0.00	-0.00
Apr-01	413	62	6.66	4.72	9162	1543	6.50	1.00	-0.00
May-01	581	87	6.68	6.99	10230	1604	6.98	7.00	-0.00
Jun-01	481	82	6.87	6.13	9188	1507	6.74	-0.00	-0.00
Jul-01	502	80	6.25	6.47	11920	1629	6.75	-0.00	-0.00
Aug-01	598	79	7.57	9.35	12497	1731	7.09	7.00	-0.00
Sep-01	232	37	6.27	6.16	11042	1465	7.41	0.00	7.00



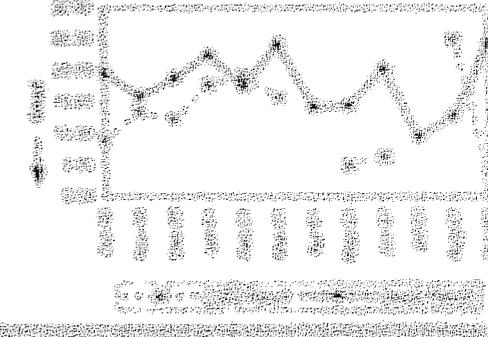
Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) - Dispatches Within 24 Hrs

Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Quest Num	Quest Desc	Quest Resl	Met 2 Res	Met 3 Res
Oct-00	31	10	3.10	2.59	1204	147	3.46	-0.00	-0.00
Nov-00	15	4	3.75	3.40	609	142	4.34	-0.00	-0.00
Dec-00	3	3	1.00	0.00	1150	141	3.54	-0.00	-0.00
Jan-01	17	3	5.67	4.04	1218	154	3.94	-0.00	-0.00
Feb-01	3	1	3.00		643	114	3.86	-0.00	-0.00
Mar-01	67	6	11.17	13.42	1009	603	16.94	-0.00	-0.00
Apr-01	5	1	5.00		628	90	4.89	-0.00	-0.00
May-01	3	1	3.00		610	81	3.95	-0.00	-0.00
Jun-01	2	2	1.00	0.00	354	61	3.49	-0.00	-0.00
Jul-01	25	5	5.00	3.67	1324	163	3.80	-0.00	-0.00
Aug-01	4	2	2.00	1.41	1159	207	3.88	-0.00	-0.00
Sep-01	6	3	2.00	1.23	1242	194	3.64	-0.00	-0.00



Delayed Days for Facility Reasons (Average Days) (OP-5B) - Dispatches Within 24 Hrs

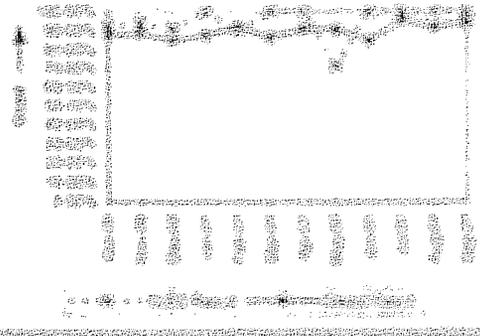
Date	CLEC Num	CLEC Desc	CLEC Resl	Std Dev	Quest Num	Quest Desc	Quest Resl	Met 2 Res	Met 3 Res
Oct-00	18	2	9.00	7.00	2670	143	10.94	-0.00	-0.00
Nov-00	27	2	13.50	9.71	2241	136	16.83	-0.00	-0.00
Dec-00	74	6	12.33	10.81	2451	166	14.82	-0.00	-0.00
Jan-01	125	7	17.86	9.71	2968	169	22.41	-0.00	-0.00
Feb-01	77	4	19.25	25.37	2101	121	17.36	1.00	-0.00
Mar-01	79	5	15.80	14.48	2422	166	14.82	-0.00	-0.00
Apr-01					1681	73	24.53		
May-01	5	1	5.00		1220	64	19.06	-0.00	-0.00
Jun-01	19	3	6.33	3.79	936	46	20.35	-0.00	-0.00
Jul-01					971	60	16.18		
Aug-01	75	3	25.00	34.87	668	49	13.43	1.00	-0.00
Sep-01	7	2	3.50	0.71	628	51	12.51	-0.00	-0.00



Checklist #14 - Rostale - Contrex 21 Installation

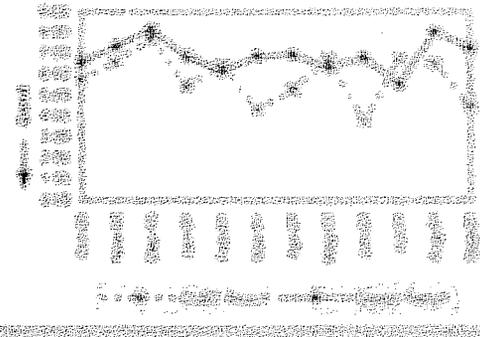
Installation Commitments Met (Percent) (OP-3) - Dispatches Outside MTS

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Wor F Res	Wor F Res
Oct-00	24	26	92.31%	26.65%	339	349	97.13%	4.9%	1.0%
Nov-00	31	33	93.84%	23.66%	288	314	91.72%	4.9%	1.0%
Dec-00	32	35	91.43%	27.99%	258	300	86.00%	1.0%	1.0%
Jan-01	6	6	100.00%	0.00%	304	326	93.25%	0.0%	1.0%
Feb-01	9	10	90.00%	30.00%	325	344	94.48%	0.0%	1.0%
Mar-01	12	12	100.00%	0.00%	233	276	84.42%	1.0%	1.0%
Apr-01	7	7	100.00%	0.00%	189	208	90.87%	0.0%	1.0%
May-01	5	7	71.43%	45.18%	211	233	90.56%	1.4%	1.0%
Jun-01	6	6	100.00%	0.00%	266	283	93.99%	1.0%	1.0%
Jul-01	11	11	100.00%	0.00%	338	358	94.41%	0.0%	1.0%
Aug-01	7	7	100.00%	0.00%	179	197	90.86%	0.0%	1.0%
Sep-01	6	6	100.00%	0.00%	186	210	88.57%	0.0%	1.0%



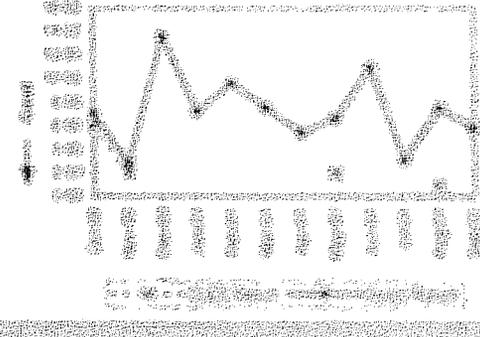
Installation Interval (Average Days) (OP-4) - Dispatches Outside MTS

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Wor F Res	Wor F Res
Oct-00	150	26	5.77	2.52	2588	303	8.71	-0.42	-0.28
Nov-00	218	33	6.61	4.83	2326	311	7.74	-0.28	-0.28
Dec-00	269	35	7.69	8.00	2445	350	6.97	-0.02	0.02
Jan-01	33	6	5.50	0.84	1893	203	8.83	-0.25	0.02
Feb-01	64	10	6.40	3.65	1506	242	6.21	0.02	-0.14
Mar-01	52	12	4.33	1.56	1832	270	6.78	-0.04	0.02
Apr-01	37	7	5.29	1.38	1497	200	7.49	0.12	0.16
May-01	47	7	6.71	2.42	1473	200	7.37	0.04	0.02
Jun-01	23	6	3.83	1.47	1650	243	6.79	-0.14	-0.41
Jul-01	74	11	6.73	2.50	1413	250	5.65	1.32	0.28
Aug-01	52	8	6.50	4.26	1671	200	8.35	0.00	-0.02
Sep-01	27	6	4.50	0.84	1520	210	7.24	0.00	0.02



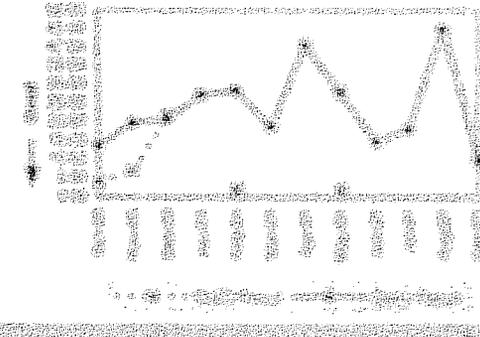
Delayed Days for Non-Facility Reasons (Average Days) (OP-5) - Dispatches Outside MTS

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Wor F Res	Wor F Res
Oct-00	6	1	6.00		141	20	7.01	-0.04	-0.02
Nov-00	2	1	2.00		40	14	7.00	-0.20	-0.10
Dec-00					285	30	9.17		
Jan-01					102	13	7.85		
Feb-01					100	10	9.00		
Mar-01					120	10	9.00		
Apr-01					49	0	6.49		
May-01	2	1	2.00		30	10	6.54	-0.01	0.02
Jun-01					170	10	10.00		
Jul-01					50	10	6.00		
Aug-01	1	1	1.00		100	20	7.00	-0.01	-0.02
Sep-01					100	20	6.00		



Delayed Days for Facility Reasons (Average Days) (OP-6) - Dispatches Outside MTS

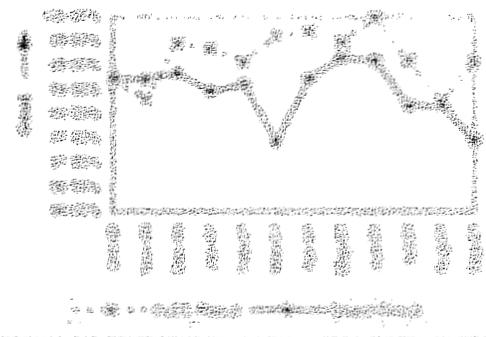
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Wor F Res	Wor F Res
Oct-00	4	1	4.00		382	20	10.00	0.00	-0.00
Nov-00	7	1	7.00		430	20	10.00	-0.00	0.00
Dec-00	65	3	21.67	17.04	430	24	10.00	0.00	0.00
Jan-01					400	10	10.00		
Feb-01	2	1	2.00		253	10	10.42	-0.00	-0.00
Mar-01					300	20	10.00		
Apr-01					407	20	10.00		
May-01	2	1	2.00		300	10	10.00	-0.00	0.00
Jun-01					300	20	10.00		
Jul-01					10	1	10.00		
Aug-01					300	20	10.00		
Sep-01					30	4	7.50		



Checklist #14 - Results - Customer 211 Performance

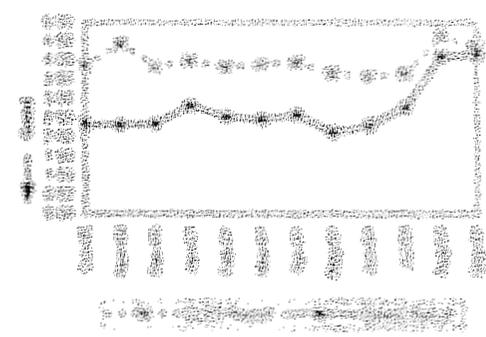
Installation Commitments Met (Percent) (OP 3) - No Suspensions

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Pct	Qwest Std
Oct-00	539	546	98.72%	11.25%	6052	6154	98.70%	0.00%	0.00%
Nov-00	527	536	98.32%	12.85%	6620	6620	98.71%	0.75%	0.00%
Dec-00	729	733	99.45%	7.37%	5850	5848	98.83%	-1.40%	-1.00%
Jan-01	460	463	99.35%	8.02%	4351	4418	98.00%	-1.40%	-1.00%
Feb-01	431	435	99.08%	9.55%	3803	3830	98.60%	0.11%	0.40%
Mar-01	493	495	99.60%	6.34%	4970	4930	97.44%	-0.80%	0.00%
Apr-01	331	332	99.70%	5.48%	4045	4035	98.15%	-1.00%	-1.00%
May-01	372	374	99.47%	7.29%	5204	5204	98.14%	-0.40%	-1.00%
Jun-01	347	347	100.00%	0.00%	5538	5428	98.17%	-1.00%	0.00%
Jul-01	217	219	99.09%	9.51%	3748	3638	98.10%	-0.80%	-1.00%
Aug-01	169	172	98.26%	13.05%	1407	1438	98.00%	-0.80%	0.00%
Sep-01	104	105	99.05%	9.71%	1107	1138	97.45%	-0.80%	-1.00%



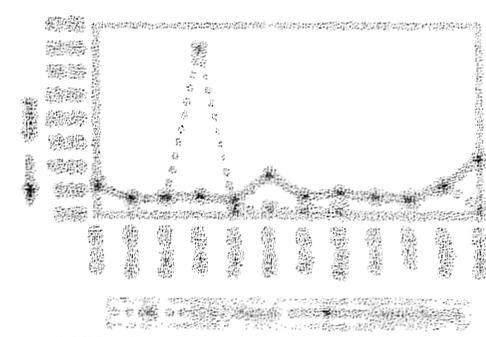
Installation Interval (Average Days) (OP 4) - No Suspensions

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Pct	Qwest Std
Oct-00	2105	546	3.86	2.94	19042	6154	3.34	3.75	1.00%
Nov-00	2376	536	4.43	3.23	18930	6620	3.20	3.00%	0.00%
Dec-00	2820	733	3.85	3.33	13441	5848	3.00	21.60%	0.00%
Jan-01	1847	463	3.99	3.52	12474	4418	3.80	4.00%	0.00%
Feb-01	1667	435	3.80	3.01	8738	3830	3.80	7.40%	0.00%
Mar-01	1926	495	3.89	3.22	11814	4930	3.80	3.10%	0.00%
Apr-01	1310	332	3.95	2.67	10934	4035	3.80	7.20%	0.00%
May-01	1063	291	3.55	1.45	10741	4035	3.10	10.00%	0.00%
Jun-01	875	245	3.57	1.58	11404	4035	3.10	10.00%	0.00%
Jul-01	590	161	3.66	1.68	6114	3638	3.10	6.00%	0.00%
Aug-01	358	77	4.65	1.83	4806	1438	3.45	1.00%	0.00%
Sep-01	225	52	4.33	1.29	3100	1138	3.45	1.40%	0.00%



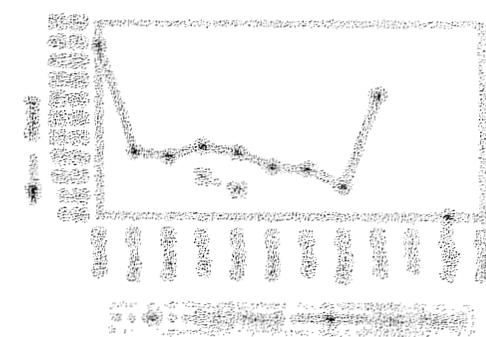
Delayed Days for Non-Facility Reasons (Average Days) (OP 5) - No Suspensions

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Pct	Qwest Std
Oct-00	48	7	6.57	7.30	699	92	6.00	0.00%	0.00%
Nov-00	27	9	3.00	2.28	200	45	3.00	0.00%	0.00%
Dec-00	15	4	3.75	3.10	237	64	3.10	0.00%	0.00%
Jan-01	35	1	35.00		241	60	3.10	0.00%	0.00%
Feb-01	3	3	1.00	0.00	133	47	3.10	0.00%	0.00%
Mar-01	3	2	1.50	0.71	608	140	3.10	0.00%	0.00%
Apr-01	1	1	1.00		240	80	3.10	0.00%	0.00%
May-01	2	2	1.00	0.00	209	43	3.10	0.00%	0.00%
Jun-01					102	40	3.10	0.00%	0.00%
Jul-01	23	7	3.29	1.68	354	100	3.40	0.00%	0.00%
Aug-01	62	10	6.20	7.60	324	58	3.40	0.00%	0.00%
Sep-01	3	2	1.50	0.23	376	50	3.40	0.00%	0.00%



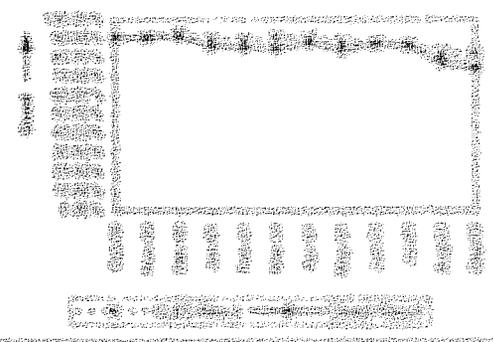
Delayed Days for Facility Reasons (Average Days) (OP 6) - No Suspensions

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Qwest Pct	Qwest Std
Oct-00					443	0	4.00		
Nov-00					334	0	4.00		
Dec-00					62	0	4.00		
Jan-01	21	2	10.50	7.70	129	0	4.00	0.00%	0.00%
Feb-01	7	1	7.00		90	0	4.00	0.00%	0.00%
Mar-01					64	0	4.00		
Apr-01					40	0	4.00		
May-01					36	0	4.00		
Jun-01					39	0	4.00		
Jul-01									
Aug-01									
Sep-01									

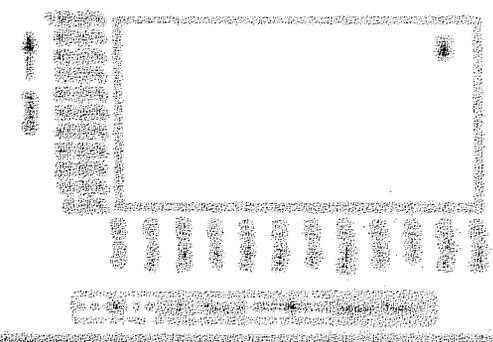


Checklist #14 - Reserve - Customer 271 Performance

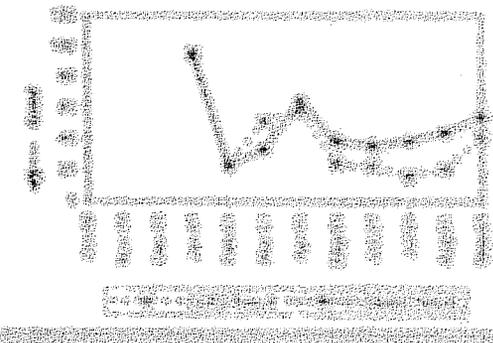
New Service Installation Quality (Percent) (DP-5)									
Date	CLEC Num	CLEC Dend	CLEC Resd	Std Dev	Qwest Num	Qwest Dend	Qwest Resd	Unit 2 Res	Quality Res
Oct-00	581	646	89.94%	33.08%	9882	10911	99.57%	0%	0%
Nov-00	597	656	91.01%	28.61%	9254	10275	99.97%	0%	0%
Dec-00	709	766	92.56%	26.24%	8125	8947	99.95%	-4.0%	-0.5%
Jan-01	655	730	89.73%	30.36%	6726	7818	99.92%	-0.7%	0%
Feb-01	511	573	89.16%	31.06%	5726	6123	99.10%	-0.8%	-0.5%
Mar-01	525	580	90.52%	29.30%	5687	6110	99.92%	0.7%	-0.5%
Apr-01	455	504	90.28%	29.63%	6173	7041	97.82%	-0.7%	-0.5%
May-01	396	448	88.39%	32.00%	4054	4716	99.90%	-0.9%	-0.5%
Jun-01	407	465	87.53%	33.04%	4532	5488	97.92%	-0.7%	-0.5%
Jul-01	326	379	86.54%	34.13%	3790	4719	96.27%	-0.5%	-0.5%
Aug-01	241	291	82.82%	37.72%	3070	4000	97.34%	-0.7%	-0.5%
Sep-01	171	208	82.21%	36.24%	2343	3144	94.92%	-0.4%	-0.5%

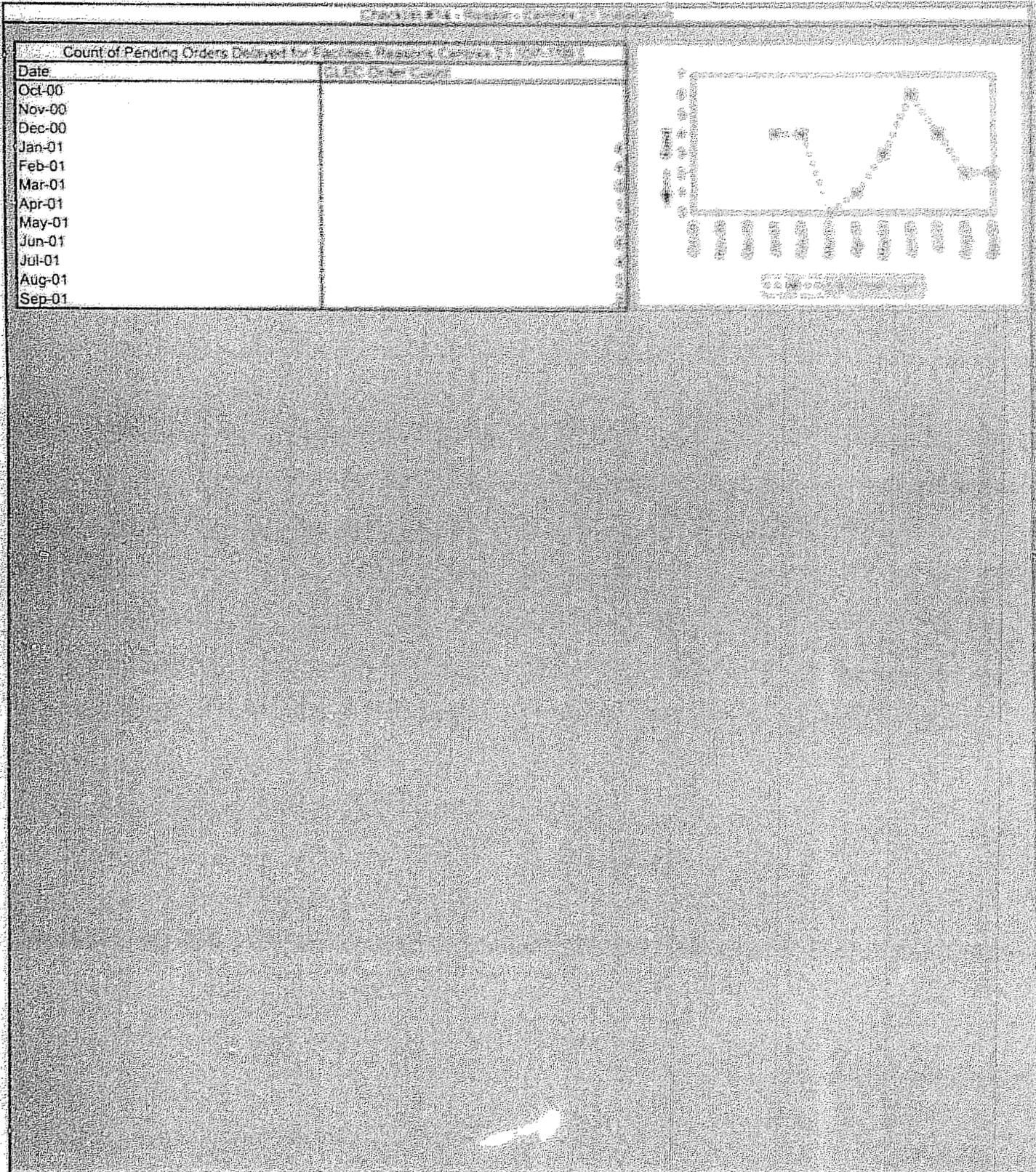


New Service Installation Quality (Percent) (DP-5)									
Date	CLEC Num	CLEC Dend	CLEC Resd	Std Dev	Qwest Num	Qwest Dend	Qwest Resd	Unit 2 Res	Quality Res
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	253	291	86.94%	33.09%	3787	4626	97.97%	-0.4%	-0.5%
Sep-01									

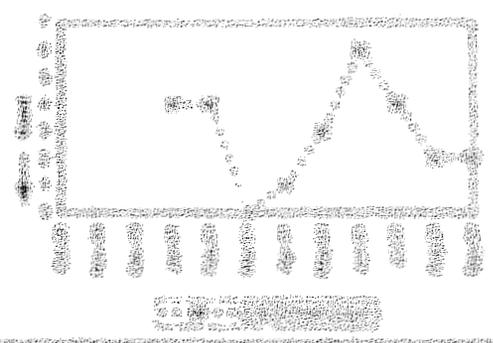


Interval for Pending Orders Delayed Past Due Date (Average Days) (DP-5)									
Date	CLEC Num	CLEC Dend	CLEC Resd	Std Dev	Qwest Num	Qwest Dend	Qwest Resd	Unit 2 Res	Quality Res
Oct-00									
Nov-00									
Dec-00									
Jan-01	1155	12	96.25	70.58	21007	304	97.04	0.2%	0%
Feb-01	198	8	24.75	10.63	4803	304	99.99	0.7%	0%
Mar-01	155	3	51.67	3.70	9000	304	99.70	0.4%	0%
Apr-01	466	8	58.25	70.61	24000	304	99.41	-0.2%	-0.5%
May-01	197	8	34.60	34.03	10000	304	99.97	-0.1%	-0.5%
Jun-01	270	12	22.50	35.04	11570	304	99.99	-0.9%	-0.5%
Jul-01	148	9	16.44	16.69	7000	304	99.75	-1.0%	-0.5%
Aug-01	257	12	21.42	19.53	10776	304	99.61	-0.4%	-0.5%
Sep-01	335	8	41.86	19.66	14941	304	99.34	-0.2%	-0.5%





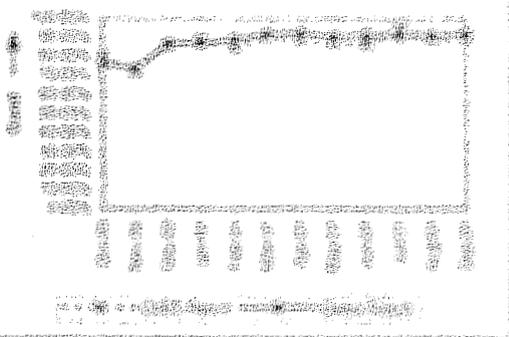
Count of Pending Orders Delayed for 2 or More Months (Orders 1-3, 10/1-10/3)	
Date	2+ Months Delay Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Category 271 - Service - Customer 271 - Overall

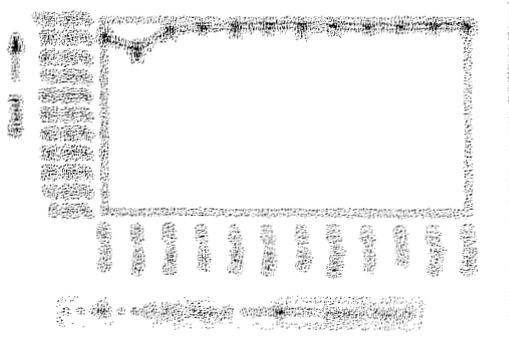
Out of Service Cleared within 24 hours (Percent) (Metric: 271.1) - Comparison: 271.1 (271.1)

Date	CLEC Num	CLEC Demd	CLEC Resd	Srv Dws	Cleared Num	Cleared Demd	Cleared Resd	Clear % Demd	Clear % Resd
Oct-00	53	66	80.30%	39	2700	3250	80.30%	0.20	0.20
Nov-00	39	54	72.22%	44	2240	3100	72.22%	0.20	0.20
Dec-00	62	72	86.11%	34	2400	2800	86.11%	0.20	0.20
Jan-01	102	115	88.70%	51	2750	3100	88.70%	0.20	0.20
Feb-01	84	99	84.85%	31	2450	2900	84.85%	0.20	0.20
Mar-01	105	116	90.52%	39	2700	3000	90.52%	0.20	0.20
Apr-01	105	118	88.98%	31	2450	2750	88.98%	0.20	0.20
May-01	123	140	87.86%	32	2500	2850	87.86%	0.20	0.20
Jun-01	123	142	86.62%	34	2700	3100	86.62%	0.20	0.20
Jul-01	133	140	95.00%	21	2800	2950	95.00%	0.20	0.20
Aug-01	125	140	89.29%	30	2600	2900	89.29%	0.20	0.20
Sep-01	83	92	90.22%	25	2700	3000	90.22%	0.20	0.20



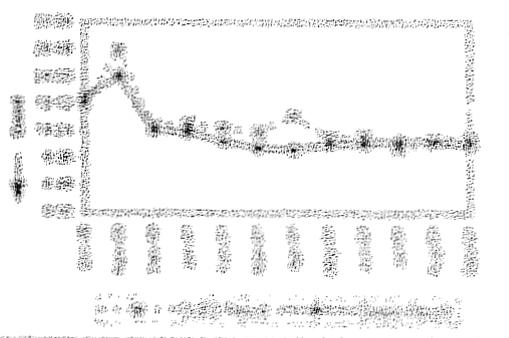
All Troubles Cleared within 48 hours (Percent) (Metric: 271.2) - Comparison: 271.2 (271.2)

Date	CLEC Num	CLEC Demd	CLEC Resd	Srv Dws	Cleared Num	Cleared Demd	Cleared Resd	Clear % Demd	Clear % Resd
Oct-00	112	123	91.06%	38	4100	4500	91.06%	0.20	0.20
Nov-00	62	76	81.58%	36	2200	2700	81.58%	0.20	0.20
Dec-00	85	91	93.41%	24	2600	2800	93.41%	0.20	0.20
Jan-01	156	161	96.89%	17	3600	3700	96.89%	0.20	0.20
Feb-01	121	128	94.53%	22	3100	3300	94.53%	0.20	0.20
Mar-01	158	164	96.34%	18	3100	3200	96.34%	0.20	0.20
Apr-01	173	184	94.02%	23	3100	3300	94.02%	0.20	0.20
May-01	176	184	95.65%	20	3300	3450	95.65%	0.20	0.20
Jun-01	172	177	97.18%	16	3700	3800	97.18%	0.20	0.20
Jul-01	172	174	98.85%	10	3400	3450	98.85%	0.20	0.20
Aug-01	187	194	96.39%	18	3400	3550	96.39%	0.20	0.20
Sep-01	135	141	95.74%	20	3100	3250	95.74%	0.20	0.20



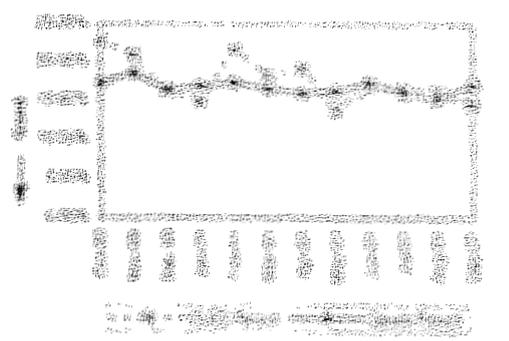
Mean Time to Restore (Hours/Minutes) (Metric: 271.3) - Comparison: 271.3 (271.3)

Date	CLEC Num	CLEC Demd	CLEC Resd	Srv Dws	Cleared Num	Cleared Demd	Cleared Resd	Clear % Demd	Clear % Resd
Oct-00	2379:56	123	19.21	20:39	5100:00	4300	84.31	0.20	0.20
Nov-00	2189:19	76	28.48	30:41	4000:00	3200	80.00	0.20	0.20
Dec-00	1398:21	91	15.22	16:41	4200:00	3400	81.00	0.20	0.20
Jan-01	2566:48	161	15.57	14:40	5200:00	4500	86.54	0.20	0.20
Feb-01	1931:31	128	16.05	16:00	4100:00	3200	78.05	0.20	0.20
Mar-01	2364:13	164	14.25	14:39	4300:00	3000	69.76	0.20	0.20
Apr-01	3153:14	184	17.06	17:05	4500:00	2600	57.78	0.20	0.20
May-01	2422:21	184	13.10	13:40	4300:00	3200	74.42	0.20	0.20
Jun-01	2400:38	177	13.04	13:21	4200:00	3200	76.19	0.20	0.20
Jul-01	1960:58	174	11.23	11:46	4200:00	3700	88.10	0.20	0.20
Aug-01	2474:27	184	12.45	14:12	4200:00	3400	81.00	0.20	0.20
Sep-01	1850:05	141	13.07	14:31	3800:00	2900	76.32	0.20	0.20



Repeat Repeat Report Rate (Percent) (Metric: 271.4) - Comparison: 271.4 (271.4)

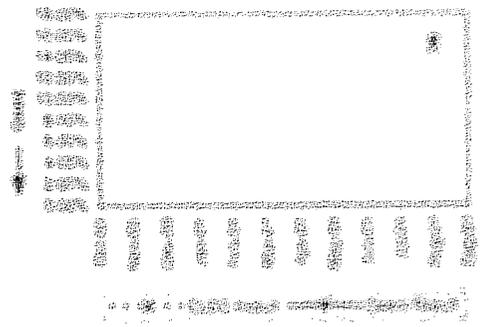
Date	CLEC Num	CLEC Demd	CLEC Resd	Srv Dws	Cleared Num	Cleared Demd	Cleared Resd	Clear % Demd	Clear % Resd
Oct-00	29	128	22.66%	41	600	2600	27.30%	0.20	0.20
Nov-00	17	81	20.99%	46	600	2800	21.43%	0.20	0.20
Dec-00	15	92	16.30%	36	500	2600	19.23%	0.20	0.20
Jan-01	25	167	14.97%	15	600	4000	15.00%	0.20	0.20
Feb-01	28	129	21.71%	41	600	2700	22.22%	0.20	0.20
Mar-01	31	169	18.34%	36	600	3300	18.18%	0.20	0.20
Apr-01	36	188	19.15%	39	600	3100	19.35%	0.20	0.20
May-01	26	189	13.76%	34	600	4300	14.00%	0.20	0.20
Jun-01	31	184	16.85%	37	600	3500	17.14%	0.20	0.20
Jul-01	30	182	16.48%	37	600	3600	16.67%	0.20	0.20
Aug-01	32	198	16.16%	36	600	3700	16.22%	0.20	0.20
Sep-01	21	145	14.48%	35	600	4100	14.63%	0.20	0.20



Checklist #14 - Routine - Category 21 Report

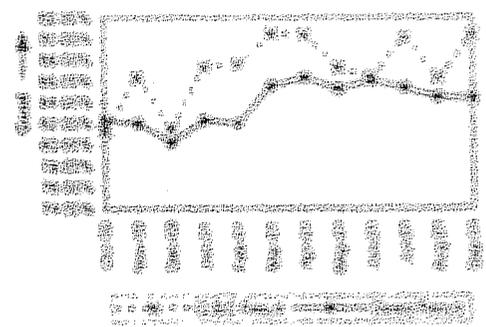
Repair Repeat Report Rate (Percent) (MR-1) - Dispatches Within MDA

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Std Dev	Party Desc
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	24	162	14.51%	35.52%	550	2071	12.42%	4.7	0.00
Sep-01									



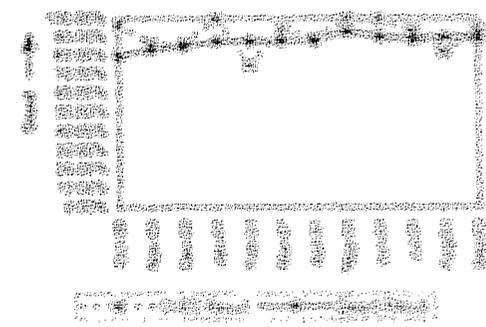
Repair Appointments Met (Percent) (MR-5) - Dispatches Within MDA

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Std Dev	Party Desc
Oct-00	104	128	81.25%	39.03%	3450	4094	82.24%	4.29	-0.02
Nov-00	70	81	86.42%	34.25%	3500	4040	82.04%	4.02	-0.02
Dec-00	75	92	81.52%	38.81%	3600	3700	83.23%	4.27	-0.02
Jan-01	146	167	87.43%	33.16%	3400	4000	82.30%	4.50	-0.02
Feb-01	113	129	87.60%	32.95%	2700	3000	81.00%	4.00	-0.02
Mar-01	153	169	90.53%	29.28%	3070	3340	83.53%	4.49	-0.02
Apr-01	170	188	90.43%	29.42%	3000	3100	83.86%	4.50	-0.02
May-01	165	189	87.30%	33.30%	3000	4100	82.44%	4.81	-0.02
Jun-01	159	184	86.41%	34.27%	3400	3900	84.62%	4.90	-0.02
Jul-01	164	182	90.11%	29.55%	3000	3300	85.75%	4.50	-0.02
Aug-01	171	198	86.36%	34.32%	3300	4000	84.45%	4.50	-0.02
Sep-01	131	145	90.34%	29.53%	2800	3040	84.22%	4.50	-0.02



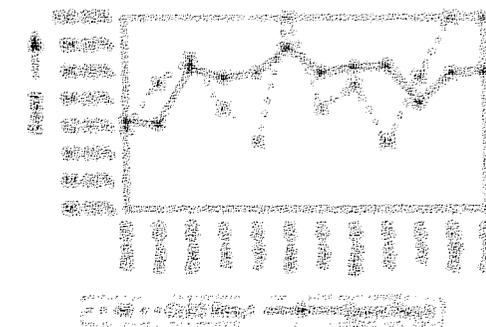
Out of Service Cleared within 24 hours (Percent) (MR-3) - Dispatches Outside MDA

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Std Dev	Party Desc
Oct-00	26	27	96.30%	18.89%	360	400	89.00%	4.75	-0.02
Nov-00	25	29	86.21%	34.48%	400	400	82.00%	4.00	-0.02
Dec-00	19	22	86.36%	34.32%	320	360	84.00%	4.00	-0.02
Jan-01	10	10	100.00%	0.00%	320	370	87.00%	4.00	-0.02
Feb-01	3	4	75.00%	43.30%	200	200	87.00%	4.00	-0.02
Mar-01	16	17	94.12%	23.53%	340	360	87.00%	4.00	-0.02
Apr-01	8	9	88.89%	31.43%	200	220	87.00%	4.00	-0.02
May-01	12	12	100.00%	0.00%	350	360	89.00%	4.00	-0.02
Jun-01	10	10	100.00%	0.00%	370	400	88.00%	4.00	-0.02
Jul-01	14	15	93.33%	24.84%	370	420	88.00%	4.00	-0.02
Aug-01	9	11	81.82%	38.57%	360	410	88.00%	4.00	-0.02
Sep-01	16	17	94.12%	23.53%	280	300	89.00%	4.00	-0.02



All Troubles Cleared within 48 hours (Percent) (MR-4) - Dispatches Outside MDA

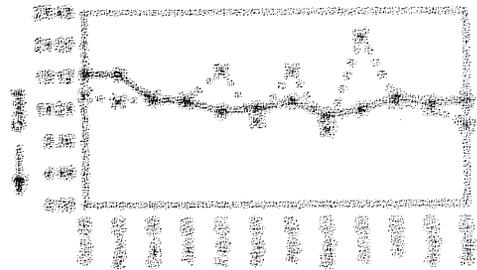
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Std Dev	Party Desc
Oct-00	34	37	91.89%	27.30%	670	690	89.00%	4.00	-0.02
Nov-00	39	41	95.12%	21.54%	600	650	89.00%	4.00	-0.02
Dec-00	32	33	96.97%	17.14%	490	510	89.00%	4.00	-0.02
Jan-01	14	15	93.33%	24.94%	490	510	89.00%	4.00	-0.02
Feb-01	10	11	90.91%	28.75%	420	440	89.00%	4.00	-0.02
Mar-01	22	22	100.00%	0.00%	530	540	87.00%	4.00	-0.02
Apr-01	14	15	93.33%	24.94%	420	440	89.00%	4.00	-0.02
May-01	19	20	95.00%	21.70%	500	520	89.00%	4.00	-0.02
Jun-01	20	22	90.91%	28.75%	540	560	89.00%	4.00	-0.02
Jul-01	22	23	95.65%	20.39%	500	540	89.00%	4.00	-0.02
Aug-01	18	18	100.00%	0.00%	540	560	89.00%	4.00	-0.02
Sep-01	22	22	100.00%	0.00%	440	460	89.00%	4.00	-0.02



Checklist #14 - Resale - Contox 24 Repair

Mean Time to Restore (Hours:Minutes) (MR-6) - Dispatches Outside MSAs

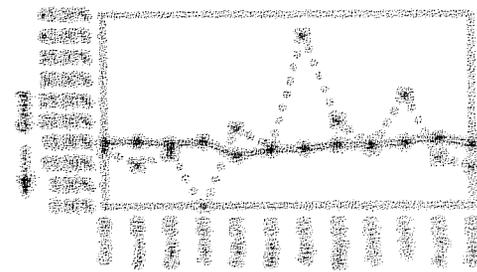
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Met % Obj	Pass % Obj
Oct-00	610-25	37	16:30	20:05	13121-35	666	19:42	-0.84	-0.82
Nov-00	640-01	41	15:37	13:36	12736-56	651	19:34	-0.84	-0.81
Dec-00	533-17	33	16:10	13:28	8146-31	515	15:49	0.1	-0.84
Jan-01	237-12	15	15:49	15:57	8050-25	519	16:04	-0.06	-0.83
Feb-01	221-06	11	20:06	16:52	6184-33	441	16:01	0.1	-0.83
Mar-01	276-37	22	12:34	9:57	7878-10	547	14:24	-0.45	-0.83
Apr-01	300-52	15	20:03	16:53	6641-14	443	15:21	0.51	-0.83
May-01	225-04	20	11:15	15:58	6942-34	523	13:16	-0.41	-0.83
Jun-01	550-25	22	25:01	40:55	7967-02	563	14:11	0.83	-0.83
Jul-01	353-09	23	15:21	16:19	6964-45	561	15:03	-0.13	-0.83
Aug-01	256-57	16	14:17	11:59	6465-05	563	15:03	-0.13	-0.83
Sep-01	259-27	22	11:46	6:47	7078-10	439	16:24	-0.83	-0.83



MR-6 - Mean Time to Restore (Hours:Minutes) - Dispatches Outside MSAs

Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Outside MSAs

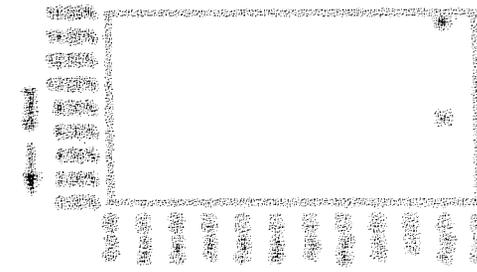
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Met % Obj	Pass % Obj
Oct-00	5	38	13.16%	33.60%	103	687	14.09%	-0.11	-0.83
Nov-00	4	41	9.76%	29.67%	100	662	15.11%	-0.33	-0.83
Dec-00	4	33	12.12%	32.64%	76	629	14.31%	-0.39	-0.83
Jan-01	0	16	0.00%	0.00%	78	526	15.02%	-0.69	-0.83
Feb-01	2	11	18.18%	38.57%	53	451	11.75%	0.06	-0.83
Mar-01	3	22	13.64%	34.32%	72	555	10.27%	0.14	-0.83
Apr-01	6	15	40.00%	46.99%	59	447	12.28%	0.13	-0.83
May-01	4	26	20.00%	40.00%	76	532	11.28%	0.13	-0.83
Jun-01	3	22	13.64%	34.32%	81	579	14.33%	-0.06	-0.83
Jul-01	6	23	26.09%	43.91%	84	571	14.71%	-0.41	-0.83
Aug-01	2	18	11.11%	31.43%	90	572	15.73%	-0.13	-0.83
Sep-01	2	22	9.09%	28.75%	67	476	11.76%	-0.74	-0.83



MR-7 - Repair Repeat Report Rate (Percent) - Dispatches Outside MSAs

Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Outside MSAs

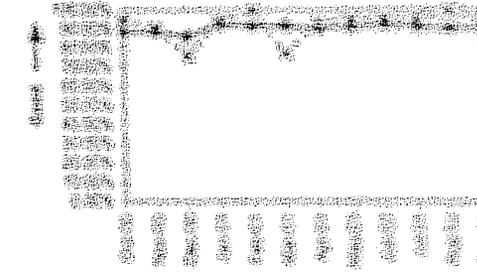
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Met % Obj	Pass % Obj
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	14	7.14%	25.75%	71	484	15.10%	-0.43	-0.83
Sep-01									



MR-7 - Repair Repeat Report Rate (Percent) - Dispatches Outside MSAs

Repair Appointments Met (Percent) (MR-8) - Dispatches Outside MSAs

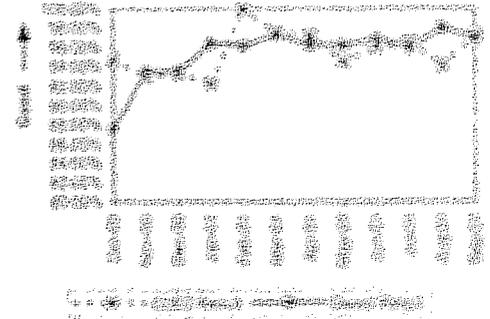
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Met % Obj	Pass % Obj
Oct-00	36	38	94.74%	22.33%	607	697	85.36%	-0.19	-0.83
Nov-00	37	41	90.24%	29.67%	586	662	88.22%	-0.34	-0.83
Dec-00	25	33	75.76%	42.86%	455	529	86.01%	0.14	-0.83
Jan-01	15	16	93.75%	24.21%	486	576	84.38%	-0.2	-0.83
Feb-01	11	11	100.00%	0.00%	413	451	91.57%	-0.06	-0.83
Mar-01	17	22	77.27%	41.91%	509	555	91.71%	-0.06	-0.83
Apr-01	14	15	93.33%	24.94%	402	447	89.93%	-0.43	-0.83
May-01	19	26	95.00%	21.72%	487	532	91.54%	-0.06	-0.83
Jun-01	21	22	95.45%	20.83%	532	576	92.02%	-0.06	-0.83
Jul-01	22	23	95.65%	20.39%	522	571	91.42%	-0.2	-0.83
Aug-01	18	18	100.00%	0.00%	519	572	90.73%	-0.1	-0.83
Sep-01	21	22	95.45%	20.83%	425	476	89.29%	-0.43	-0.83



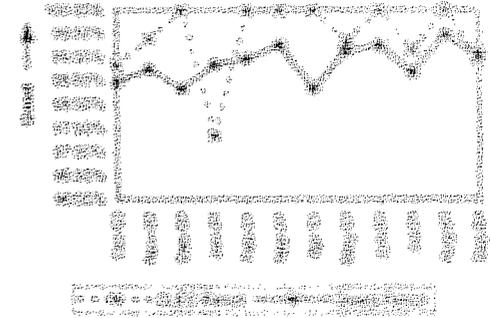
MR-8 - Repair Appointments Met (Percent) - Dispatches Outside MSAs

Checklist #14 - Results - Central P1 Monitor

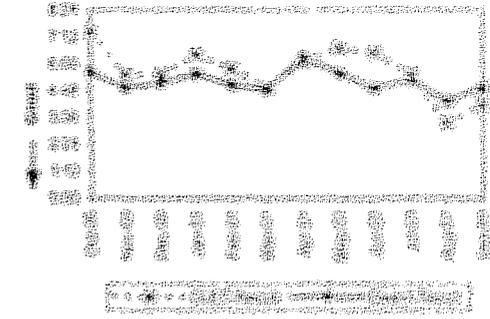
Out of Service Cleared within 24 hours (Percent) (MR-3) - No Disputes									
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Max 2 Day	Priority Obj
Oct-00	36	38	94.74%	22.33%	609	695	93.40%	1.00	-1.00
Nov-00	40	45	93.02%	25.48%	1095	1171	93.51%	0.00	-0.00
Dec-00	42	45	93.33%	24.94%	1119	1186	93.59%	0.00	-0.00
Jan-01	60	65	92.31%	26.65%	1356	1407	96.38%	1.00	-0.00
Feb-01	42	42	100.00%	0.00%	822	855	96.14%	-1.00	-1.00
Mar-01	39	40	97.50%	15.61%	961	988	97.37%	0.00	-1.00
Apr-01	35	36	97.22%	16.43%	908	942	96.39%	0.00	-1.00
May-01	51	54	94.44%	22.91%	1070	1113	96.14%	0.00	-0.00
Jun-01	49	51	96.08%	19.41%	1054	1089	96.79%	0.00	-0.00
Jul-01	53	55	96.36%	18.72%	941	981	96.92%	0.00	1.00
Aug-01	48	51	94.12%	23.53%	1066	1109	97.93%	1.00	-0.00
Sep-01	34	35	97.14%	16.66%	812	838	96.92%	0.00	-0.00



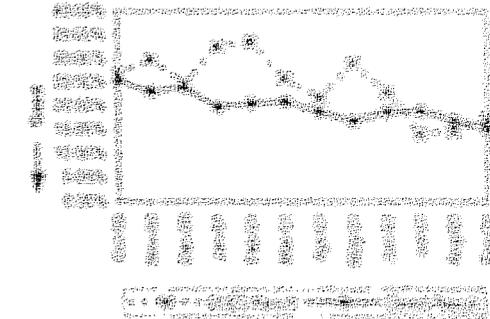
All Troubles Cleared within 48 hours (Percent) (MR-4) - No Disputes									
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Max 2 Day	Priority Obj
Oct-00	169	171	98.83%	10.75%	3816	3878	98.45%	0.00	-0.00
Nov-00	166	167	99.40%	7.72%	3614	3670	98.74%	-0.00	-0.00
Dec-00	133	133	100.00%	0.00%	3218	3273	98.35%	0.00	0.00
Jan-01	147	151	97.35%	16.06%	2618	2681	98.43%	1.00	-0.00
Feb-01	113	113	100.00%	0.00%	1909	1924	98.96%	-1.00	-0.00
Mar-01	120	120	100.00%	0.00%	2113	2129	98.73%	0.00	-1.00
Apr-01	110	110	100.00%	0.00%	1857	1844	98.86%	-1.00	-0.00
May-01	154	155	99.35%	9.01%	2156	2179	99.13%	0.00	-1.00
Jun-01	126	126	100.00%	0.00%	2108	2121	99.29%	-0.00	-0.00
Jul-01	120	121	99.17%	9.05%	1857	1862	98.87%	-0.00	-1.00
Aug-01	115	115	100.00%	0.00%	2050	2061	99.47%	-0.00	-1.00
Sep-01	98	97	98.97%	10.10%	1523	1555	99.36%	0.00	-0.00



Mean Time to Restore (Hours:Minutes) (MR-5) - No Disputes									
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Max 2 Day	Priority Obj
Oct-00	1271:30	171	7:26	12:25	21784:52	3878	6:01	1:43	-0.00
Nov-00	921:36	167	5:31	13:01	18040:12	3670	4:58	0:00	-0.00
Dec-00	737:20	133	5:33	7:46	16847:14	3273	5:40	0:00	-0.00
Jan-01	971:56	151	6:26	11:23	16558:41	2681	6:32	0:00	-0.00
Feb-01	654:53	113	5:46	8:08	9787:04	1924	6:04	0:00	-0.00
Mar-01	589:57	120	4:55	7:11	10993:59	2129	6:02	0:00	-0.00
Apr-01	668:40	110	6:05	9:40	11582:48	1844	6:17	-0:10	-1.00
May-01	1046:32	155	6:45	10:27	12149:32	2179	6:08	1:28	-0.00
Jun-01	820:27	126	6:31	9:00	10454:18	2121	4:58	0:00	-0.00
Jul-01	671:34	121	5:33	9:26	9929:20	1862	5:17	0:00	-0.00
Aug-01	387:35	115	3:22	5:45	6954:58	2061	4:20	-1:15	-0.00
Sep-01	401:49	97	4:09	7:57	7824:56	1555	4:56	0:00	-0.00



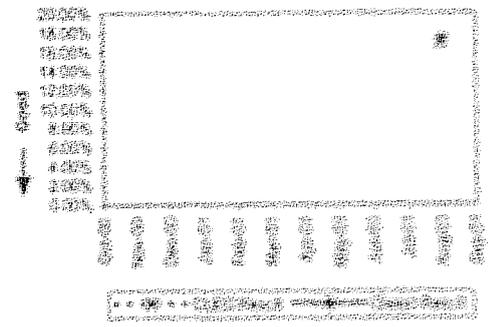
Repair Repeat Report Rate (Percent) (MR-7) - No Disputes									
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Max 2 Day	Priority Obj
Oct-00	46	171	26.90%	44.34%	983	3878	25.38%	0.00	-0.00
Nov-00	50	167	29.94%	45.50%	849	3670	23.14%	1.00	-0.00
Dec-00	33	133	24.81%	43.19%	784	3273	20.90%	0.00	-0.00
Jan-01	49	151	32.45%	46.82%	622	2681	18.72%	0.00	1.00
Feb-01	38	113	33.63%	47.24%	397	1924	20.58%	0.00	0.00
Mar-01	31	120	25.83%	43.77%	443	2129	20.81%	1.00	-0.00
Apr-01	24	110	21.82%	41.30%	343	1844	18.65%	0.00	-0.00
May-01	45	155	29.03%	45.39%	367	2179	16.87%	0.00	1.00
Jun-01	29	126	23.02%	42.09%	397	2121	18.72%	1.00	-0.00
Jul-01	17	121	14.05%	34.75%	350	1862	18.80%	-1.00	-0.00
Aug-01	17	115	14.78%	35.49%	349	2061	16.93%	-0.00	-0.00
Sep-01	17	97	17.53%	38.02%	241	1555	15.43%	0.00	-0.00



Checklist #14 - Resale - Centrex 21 Repair

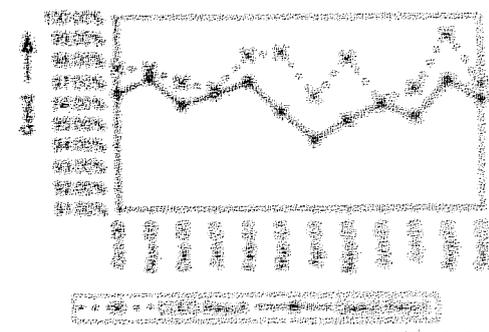
Repair Repeat Repon Rate (Percent) (MR-7) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	10	59	16.95%	37.52%	218	1259	17.32%	-0.07	-1.04
Sep-01									



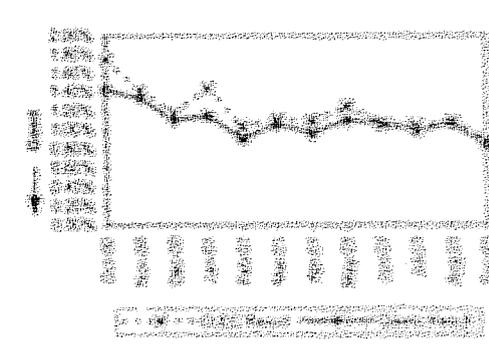
Repair Appointments Met (Percent) (MR-9) - No Dispatches

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00	167	171	97.66%	15.11%	3742	3878	96.49%	-0.61	-1.49
Nov-00	163	167	97.60%	15.29%	3558	3661	97.19%	-0.39	-1.39
Dec-00	129	133	96.99%	17.08%	3439	3273	95.91%	-0.60	-1.59
Jan-01	146	151	96.69%	17.89%	2553	2647	96.45%	-0.15	-1.09
Feb-01	111	113	98.23%	13.19%	1971	1929	95.99%	-0.75	-1.49
Mar-01	118	120	98.33%	12.80%	2035	2129	95.58%	-1.43	-1.99
Apr-01	106	110	96.36%	18.72%	1737	1843	94.25%	-0.93	-1.59
May-01	152	155	98.06%	13.78%	2970	2175	95.17%	-1.62	-1.89
Jun-01	121	126	96.03%	19.52%	2034	2121	95.90%	-0.07	-1.04
Jul-01	117	121	96.69%	17.88%	1794	1892	95.32%	-0.89	-1.49
Aug-01	114	115	99.13%	9.26%	2000	2061	97.04%	-1.29	-1.79
Sep-01	94	97	96.91%	17.31%	1527	1586	96.16%	-0.37	-1.29



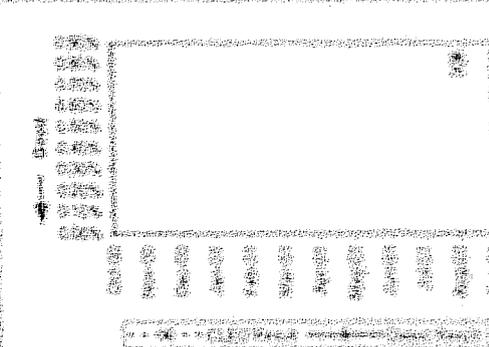
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00	337	19263	1.75%	13.11%	9255	649426	1.43%	1.74	1.29
Nov-00	289	20380	1.42%	11.82%	8666	647836	1.34%	0.98	-0.4
Dec-00	258	21991	1.17%	10.77%	7075	643656	1.10%	1.64	-0.17
Jan-01	334	23127	1.44%	11.93%	7326	637757	1.15%	4.14	1.59
Feb-01	253	24439	1.04%	10.12%	5740	633654	0.91%	2.09	0.77
Mar-01	311	28096	1.11%	10.46%	6632	627869	1.06%	0.23	-0.51
Apr-01	313	28579	1.10%	10.41%	6031	625786	0.96%	2.29	0.93
May-01	364	29171	1.25%	11.10%	6893	625927	1.10%	2.34	0.93
Jun-01	332	31377	1.06%	10.23%	6664	627821	1.06%	-0.06	-0.79
Jul-01	326	31394	1.04%	10.14%	6315	635643	0.99%	0.78	-0.59
Aug-01	331	30450	1.09%	10.37%	6840	638818	1.07%	0.23	-0.54
Sep-01	264	29857	0.98%	9.36%	5406	643127	0.84%	0.21	-0.54



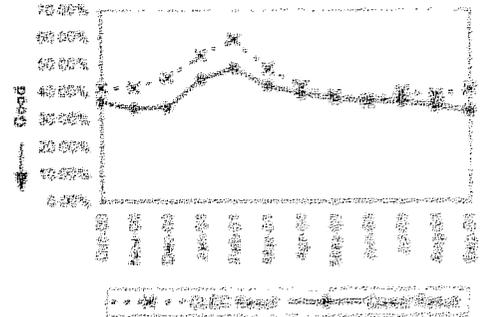
Trouble Rate (Percent) (MR-8)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	235	30450	0.77%	8.75%	5298	638818	0.83%	-1.04	-1.49
Sep-01									



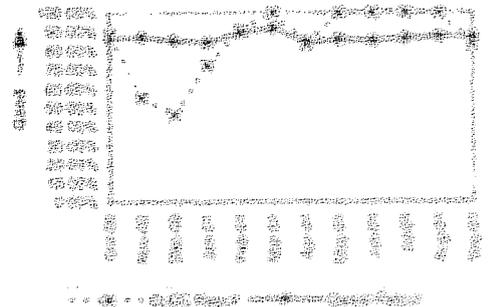
Checklist #14 - Resale - Centrex 21 Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10)									
Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Panty Scr
Oct-00	240	577	41.59%	49.29%	5287	14542	36.36%	2.57	0.56
Nov-00	204	493	41.38%	49.25%	4450	13116	33.93%	3.2	0.94
Dec-00	214	472	45.34%	49.78%	3695	10770	34.31%	4.62	1.51
Jan-01	383	717	53.42%	49.88%	5893	13219	44.58%	4.64	1.82
Feb-01	358	621	59.26%	49.14%	5425	11155	46.59%	5.18	2.15
Mar-01	282	603	48.42%	49.98%	4803	11435	42.00%	3.11	0.85
Apr-01	225	538	41.82%	49.33%	3894	9925	39.23%	1.2	-0.27
May-01	228	592	38.51%	48.66%	4154	11047	37.60%	0.45	-0.11
Jun-01	188	520	36.15%	48.04%	3828	10492	36.48%	-0.15	-1.09
Jul-01	216	542	39.85%	48.96%	3674	9939	36.46%	1.6	-0.02
Aug-01	206	537	38.36%	48.63%	3599	10439	34.48%	1.85	0.12
Sep-01	182	446	40.81%	49.15%	2649	8055	32.89%	3.41	1.02

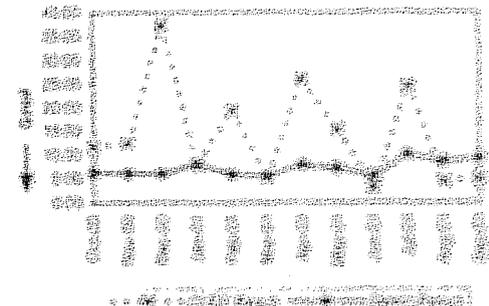


Checklist #14 - Resale - FBX Installation

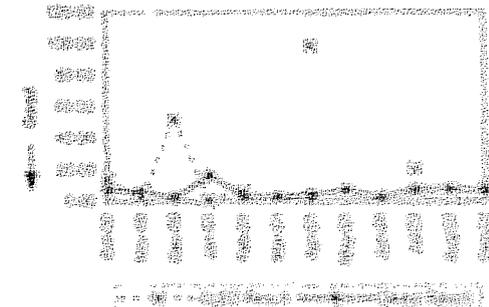
Installation Commitments Met (Percent) (OP-3) -- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Max Z-Score	Priority Score
Oct-00	8	9	88.89%	31.43%	372	427	87.12%	-0.14	1.5
Nov-00	5	9	55.56%	49.69%	304	348	87.34%	0.23	1.99
Dec-00	12	26	46.15%	49.85%	293	343	85.42%	0.72	1.76
Jan-01	8	11	72.73%	44.54%	199	265	84.88%	1.01	-0.26
Feb-01	10	11	99.91%	28.75%	231	258	89.53%	-0.53	-1.08
Mar-01	8	8	100.00%	0.00%	284	277	91.70%	-0.84	1.08
Apr-01	5	6	83.33%	37.27%	194	230	84.35%	0.11	-0.42
May-01	4	4	100.00%	0.00%	198	230	86.09%	-0.59	-1.43
Jun-01	4	4	100.00%	0.00%	171	201	85.07%	-0.89	-1.1
Jul-01	2	2	100.00%	0.00%	174	202	86.14%	-0.26	-1.84
Aug-01	4	4	100.00%	0.00%	174	195	87.44%	-0.76	-1.44
Sep-01	5	6	83.33%	37.27%	151	174	86.20%	-0.27	-0.54



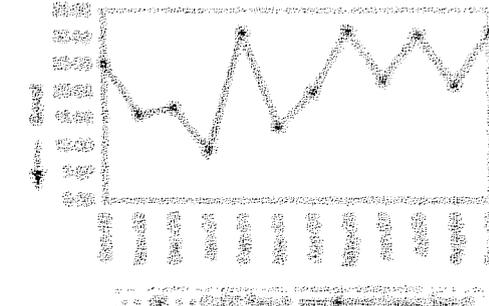
Installation Interval (Average Days) (OP-4) -- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Max Z-Score	Priority Score
Oct-00	107	9	11.89	9.96	2715	427	6.36	1.20	-0.65
Nov-00	113	9	12.56	11.94	2129	348	6.12	1.44	0.1
Dec-00	970	26	37.31	26.56	2061	343	6.01	0.87	0.44
Jan-01	87	11	7.91	7.73	1862	265	6.01	-0.01	-0.23
Feb-01	214	11	19.45	15.15	1504	258	6.83	1.03	0.21
Mar-01	42	8	5.25	6.56	1523	277	6.59	-0.01	-0.28
Apr-01	156	6	26.00	38.95	1817	230	7.96	1.06	0.59
May-01	62	4	15.50	12.12	1669	230	7.26	1.21	0.56
Jun-01	13	4	3.25	0.96	1134	201	6.54	-0.48	-1.0
Jul-01	74	3	24.67	15.01	2227	221	10.04	1.23	0.38
Aug-01	18	4	4.50	4.80	1844	195	6.56	-0.56	-1.38
Sep-01	29	5	4.83	3.75	1745	174	9.24	-0.75	-1.44



Delayed Days for Non-Facility Reasons (Average Days) (OP-5A) -- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Max Z-Score	Priority Score
Oct-00	14	1	14.00		270	38	7.11	0.4	-0.65
Nov-00	8	4	2.00	0.00	168	28	6.00	-0.8	-1.4
Dec-00	728	14	52.00	0.00	79	31	6.55	0.72	1.21
Jan-01	2	2	1.00	1.41	349	21	16.62	-0.83	-1.41
Feb-01	6	1	6.00		74	21	6.63	0.59	-0.48
Mar-01					39	16	2.60		
Apr-01	99	1	99.00		74	18	4.14	0.72	1.21
May-01					158	21	1.78		
Jun-01					46	21	6.16		
Jul-01	21	1	21.00		277	35	7.69	1.31	-0.56
Aug-01					226	26	7.79		
Sep-01	7	1	7.00		205	30	6.80	-0.64	-0.21



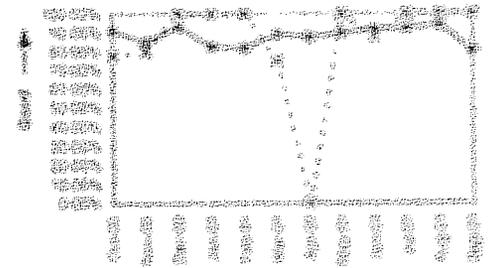
Delayed Days for Facility Reasons (Average Days) (OP-5B) -- Dispatches Within MSAs									
Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Max Z-Score	Priority Score
Oct-00					426	17	26.96		
Nov-00					250	16	16.88		
Dec-00					320	18	16.84		
Jan-01	10	1	10.00		136	13	9.07	-0.01	-1.01
Feb-01					185	6	29.83		
Mar-01					107	8	13.38		
Apr-01					356	18	19.79		
May-01					312	10	31.20		
Jun-01					197	9	21.89		
Jul-01					334	11	30.36		
Aug-01					210	10	21.00		
Sep-01					215	7	30.71		



Checklist #14 - Resale - PBX Installation

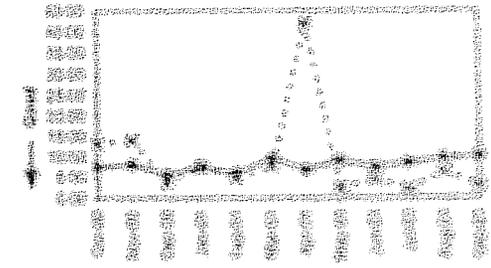
Installation Commitments Met (Percent) (OP-3) - Dispatches Outside MSAs

Date	GLEC Num	GLEC Dend	GLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max 2 Star	Party Size
Oct-00	7	9	77.78%	41.57%	118	130	90.77%	1.54	0.00
Nov-00	4	5	80.00%	40.00%	126	144	85.14%	0.54	0.00
Dec-00	6	6	100.00%	0.00%	92	99	92.93%	-0.04	-1.14
Jan-01	2	2	100.00%	0.00%	52	63	82.54%	-0.04	-1.50
Feb-01	5	5	100.00%	0.00%	40	49	81.63%	-1.04	-1.00
Mar-01	3	4	75.00%	43.30%	41	45	89.13%	0.00	0.00
Apr-01	0	1	0.00%	0.00%	55	63	87.30%	1.93	0.00
May-01	5	5	100.00%	0.00%	43	45	89.56%	-0.70	-1.40
Jun-01	7	8	87.50%	33.07%	42	45	91.30%	0.91	0.00
Jul-01	5	5	100.00%	0.00%	46	50	92.00%	-0.00	-1.00
Aug-01	2	2	100.00%	0.00%	45	48	93.75%	-0.30	-1.20
Sep-01	5	5	100.00%	0.00%	24	30	80.00%	-1.04	-1.00



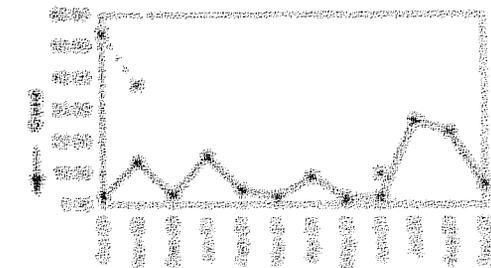
Installation Interval (Average Days) (OP-4) - Dispatches Outside MSAs

Date	GLEC Num	GLEC Dend	GLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max 2 Star	Party Size
Oct-00	120	9	13.33	20.08	980	130	7.54	1.00	0.00
Nov-00	71	5	14.20	18.97	1184	140	8.90	1.00	0.00
Dec-00	22	6	3.67	2.73	554	99	5.60	-0.41	-1.00
Jan-01	15	2	7.50	6.36	473	53	7.51	0.00	-1.00
Feb-01	24	5	4.80	3.35	295	49	6.00	-0.00	-1.00
Mar-01	31	4	7.75	10.84	442	46	6.89	-1.10	1.00
Apr-01	42	1	42.00		436	53	8.03	1.00	0.00
May-01	12	5	2.40	0.89	436	48	5.00	-0.70	0.00
Jun-01	37	6	4.62	3.16	337	46	7.33	-0.40	1.00
Jul-01	10	5	2.00	1.87	462	54	8.34	-0.00	0.00
Aug-01	13	2	6.50	0.71	496	51	8.73	-0.00	-1.00
Sep-01	15	5	3.00	0.71	356	56	10.00	-1.10	-1.00



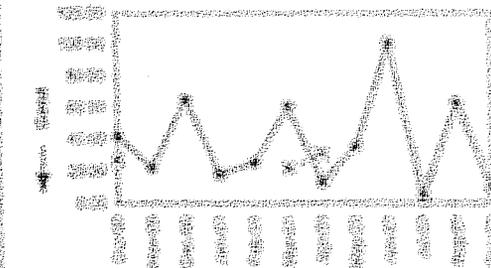
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Dispatches Outside MSAs

Date	GLEC Num	GLEC Dend	GLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max 2 Star	Party Size
Oct-00	54	1	54.00		16	6	2.67	2.00	10.00
Nov-00	38	1	38.00		188	14	10.43	1.00	0.00
Dec-00					15	5	3.00		
Jan-01					91	4	15.75		
Feb-01					18	4	4.50		
Mar-01					5	2	2.50		
Apr-01					44	5	8.80		
May-01					2	1	2.00		
Jun-01	10	1	10.00		7	3	3.33	3.00	0.00
Jul-01					186	7	20.43		
Aug-01					115	3	20.00		
Sep-01					59	9	6.55		



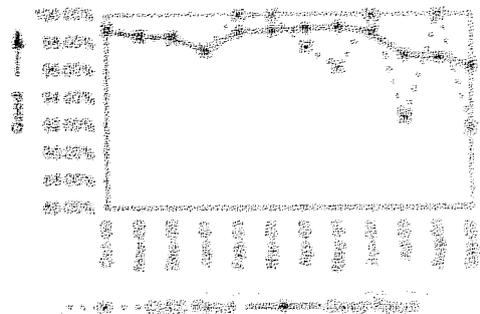
Delayed Days for Facility Reasons (Average Days) (OP-6B) - Dispatches Outside MSAs

Date	GLEC Num	GLEC Dend	GLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Max 2 Star	Party Size
Oct-00	27	1	27.00		253	6	42.17	0.00	0.10
Nov-00					177	4	20.17		
Dec-00					130	2	65.00		
Jan-01					90	5	18.00		
Feb-01					127	5	25.40		
Mar-01	22	1	22.00		152	3	80.67	-0.41	-1.00
Apr-01	31	1	31.00		38	3	40.00	0.00	0.00
May-01					142	4	35.50		
Jun-01					101	1	101.00		
Jul-01					5	1	5.00		
Aug-01					63	1	63.00		
Sep-01					26	3	8.67		

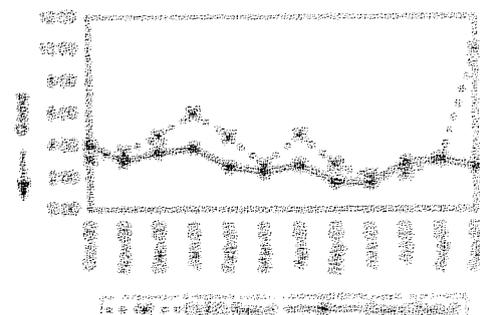


Checklist #14 - Resale - PBX Installation

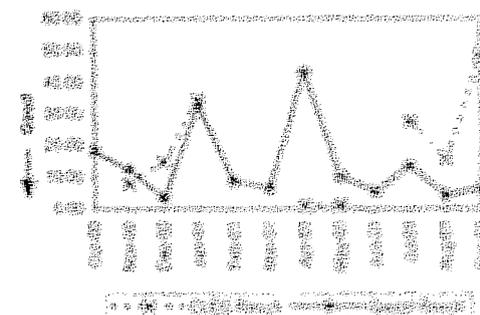
Installation Commitments Met (Percent) (OP-3) - No Dispatches									
Date	GLEC Num	GLEC Demd	GLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	104	105	99.05%	9.71%	1878	1901	98.79%	-0.23	-1.74
Nov-00	63	64	98.44%	12.40%	1638	1664	98.44%		
Dec-00	56	57	98.25%	13.13%	1329	1351	98.37%	0.06	-0.86
Jan-01	78	80	97.50%	15.61%	1046	1075	97.30%	-0.11	-1.08
Feb-01	55	55	100.00%	0.00%	943	955	98.74%	-0.81	-1.43
Mar-01	42	42	100.00%	0.00%	1255	1270	98.82%	-0.7	-1.43
Apr-01	41	42	97.62%	15.25%	1198	1211	98.83%	0.73	-0.56
May-01	50	52	96.15%	19.23%	1112	1124	99.62%	1.50	-0.89
Jun-01	56	56	100.00%	0.00%	1326	1344	98.66%	-0.89	-1.82
Jul-01	25	27	92.59%	26.19%	554	571	97.02%	1.15	-0.3
Aug-01	28	28	100.00%	0.00%	124	128	96.88%	-0.84	-1.58
Sep-01	11	12	91.67%	27.64%	126	131	96.18%	0.64	-0.4



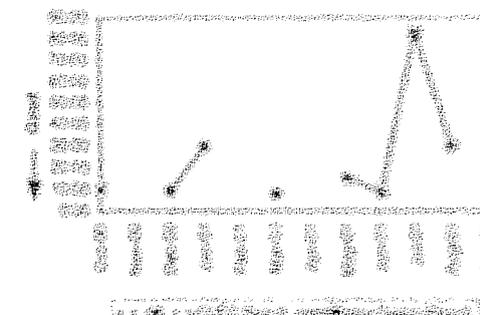
Installation Interval (Average Days) (OP-4) - No Dispatches									
Date	GLEC Num	GLEC Demd	GLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	338	105	3.22	4.97	7803	1901	4.10	-1.32	-1.8
Nov-00	233	64	3.64	3.97	5007	1664	3.81	0.90	-0.41
Dec-00	263	57	4.61	4.36	4837	1351	3.58	1.42	-0.78
Jan-01	481	80	6.01	9.48	4100	1075	3.81	1.45	-0.12
Feb-01	250	55	4.55	6.54	2531	955	2.65	1.82	-0.87
Mar-01	117	42	2.79	2.78	2999	1270	2.36	1.56	-0.64
Apr-01	196	42	4.67	6.15	3372	1211	2.78	1.85	-0.91
May-01	97	34	2.85	4.34	1825	1066	1.71	1.93	-0.17
Jun-01	99	48	2.06	1.36	2133	1261	1.69	1.27	-0.11
Jul-01	52	23	2.26	2.38	1567	532	2.83	-0.43	-1.24
Aug-01	48	15	3.20	4.04	195	62	3.16	0.37	-0.77
Sep-01	70	7	10.00	21.64	270	102	2.65	-2.75	-0.54



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - No Dispatches									
Date	GLEC Num	GLEC Demd	GLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					417	23	18.43		
Nov-00	5	1	6.00		324	26	12.46	-0.25	-1.15
Dec-00	15	1	15.00		70	20	3.69	0.00	0.25
Jan-01	69	2	34.50	0.71	782	24	32.58	0.74	-0.85
Feb-01					104	12	8.67		
Mar-01					92	14	6.52		
Apr-01	1	1	1.00		563	13	43.11	-0.29	-1.58
May-01	2	2	1.00	0.00	92	9	10.22	-0.59	-1.58
Jun-01					58	16	4.50		
Jul-01	83	3	27.67	41.00	805	59	13.64	1.48	0.82
Aug-01	45	3	16.00	25.98	57	13	4.38	1.8	0.15
Sep-01	97	2	48.50	13.44	45	7	6.43	1.75	0.85



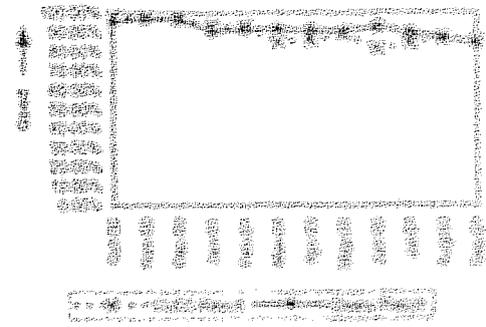
Delayed Days for Facility Reasons (Average Days) (OP-6B) - No Dispatches									
Date	GLEC Num	GLEC Demd	GLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	10	1	10.00						
Nov-00					19	2	9.50		
Dec-00					147	5	29.40		
Jan-01									
Feb-01									
Mar-01					8	1	8.00		
Apr-01									
May-01					30	3	18.00		
Jun-01					18	2	9.00		
Jul-01	63	1	63.00		63	1	63.00		
Aug-01					50	2	30.00		
Sep-01									



Checklist #14 - Resale - PBX Installation

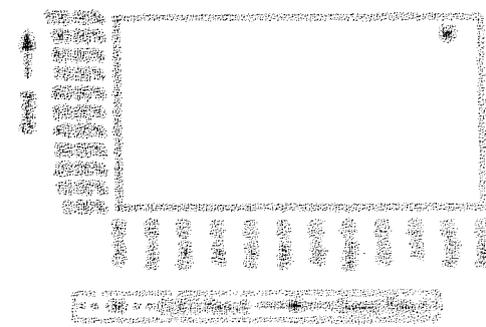
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z-Score	Passy Dev
Oct-00	204	206	99.03%	9.81%	3265	3410	95.75%	-0.27	-0.06
Nov-00	189	193	97.93%	14.25%	3306	3409	96.98%	-0.19	-0.46
Dec-00	164	169	97.04%	16.94%	2906	3002	96.86%	-0.19	-1.11
Jan-01	177	190	93.16%	25.25%	2389	2636	90.66%	-1.14	-1.66
Feb-01	167	180	92.78%	25.59%	2108	2301	91.61%	-0.94	-1.33
Mar-01	113	133	84.96%	35.74%	2170	2375	81.37%	-1.56	-0.49
Apr-01	102	119	85.71%	34.99%	2226	2445	86.59%	-1.04	-0.91
May-01	121	136	88.97%	31.33%	2071	2292	90.36%	-0.93	-0.89
Jun-01	123	151	81.46%	38.86%	2178	2349	92.64%	-0.51	-1.81
Jul-01	106	126	84.13%	36.54%	1731	1988	89.59%	-1.02	-0.12
Aug-01	93	107	86.92%	33.72%	1140	1319	86.82%	-0.63	-1.02
Sep-01	73	86	84.68%	35.82%	787	935	84.17%	-0.79	-1.17



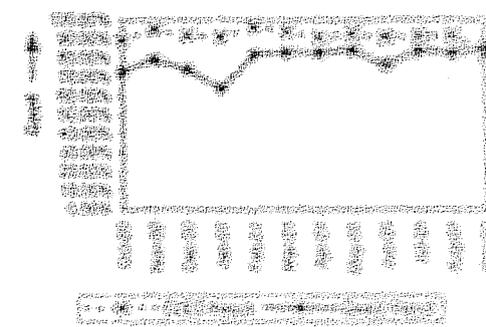
New Service Installation Quality (Percent) (OP-5)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z-Score	Passy Dev
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	98	107	91.59%	27.76%	1187	1313	90.40%	-0.4	-0.94
Sep-01									



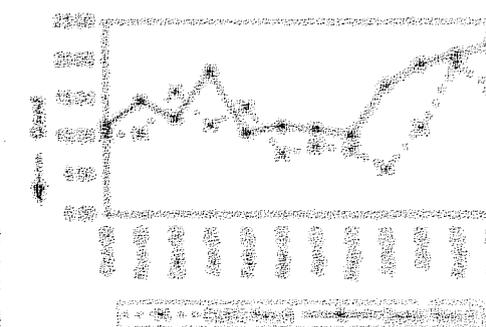
Installation Commitments Met (Percent) (OP-3) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z-Score	Passy Dev
Oct-00	34	38	89.47%	30.69%	218	297	73.40%	-0.11	-0.24
Nov-00	40	42	95.24%	21.30%	229	289	79.24%	-0.39	-0.43
Dec-00	23	25	92.00%	27.13%	157	212	74.06%	-1.04	-0.19
Jan-01	52	57	91.23%	28.29%	174	271	84.21%	-0.87	-0.38
Feb-01	25	27	95.30%	18.89%	172	276	81.54%	-0.91	-0.51
Mar-01	16	17	94.12%	23.53%	240	290	82.76%	-1.21	-0.33
Apr-01	20	22	90.91%	28.75%	145	176	80.66%	-0.94	-0.31
May-01	26	28	92.86%	25.75%	202	240	84.58%	-1.18	-1.33
Jun-01	20	22	90.91%	28.75%	153	206	74.50%	-1.03	-1.36
Jul-01	22	24	91.67%	27.64%	146	173	83.80%	-0.98	-1.36
Aug-01	23	25	92.00%	27.13%	125	151	82.78%	-1.13	-1.39
Sep-01	9	11	81.82%	38.97%	87	102	85.29%	-0.32	-0.71



Installation Interval (Average Days) (OP-4) - Interval Zone One

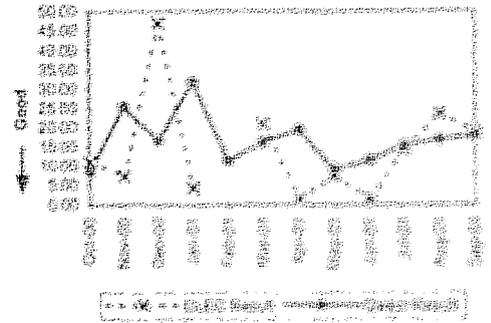
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z-Score	Passy Dev
Oct-00	388	39	10.21	8.85	3326	286	11.55	-0.74	-0.45
Nov-00	410	36	10.51	8.43	4129	281	14.69	-1.17	-0.71
Dec-00	287	18	15.94	22.19	2582	208	12.41	-1.06	-0.01
Jan-01	635	55	11.55	10.63	4988	269	18.54	-0.10	-0.34
Feb-01	350	25	14.00	13.34	2193	208	12.54	-1.10	-0.91
Mar-01	124	16	7.75	3.64	3129	275	11.38	-0.66	-0.66
Apr-01	177	20	8.65	9.03	1728	157	11.07	-0.61	-0.77
May-01	211	25	8.44	5.97	2306	228	10.25	-0.62	-1.33
Jun-01	99	17	5.82	5.21	3228	193	16.73	-1.54	-0.42
Jul-01	348	31	11.23	10.47	7984	411	19.41	-0.37	-0.34
Aug-01	599	31	19.32	27.65	6827	330	20.67	-0.28	-0.22
Sep-01	284	17	16.71	14.87	4854	225	11.11	-0.68	-0.4



Checklist #14 - Resale - PBX Installation

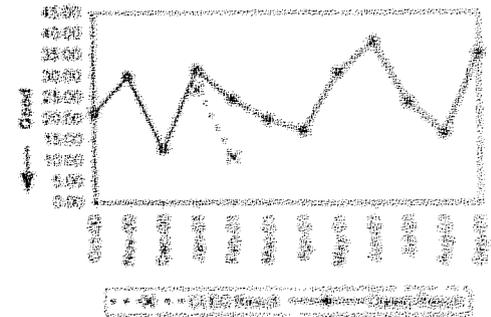
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	45	4	11.25	10.78	425	49	8.67	0.51	-0.69
Nov-00	15	2	7.50	9.19	1245	49	25.41	-0.7	-1.45
Dec-00	94	2	47.00	56.57	785	47	16.70	2.22	0.35
Jan-01	18	4	4.50	6.35	2857	90	31.74	-2.34	-2.42
Feb-01					311	27	11.52		
Mar-01	21	1	21.00		488	30	16.27	1.02	-0.34
Apr-01	3	2	1.50	0.71	389	20	19.46	-0.88	-1.53
May-01	15	2	7.50	6.36	228	25	9.12	-0.19	-1.12
Jun-01	3	2	1.50	0.71	150	13	11.54	-0.69	-1.54
Jul-01	275	19	14.47	15.68	4425	287	15.42	-0.23	-1.14
Aug-01	354	15	23.60	29.80	3790	226	16.77	1.53	-0.27
Sep-01	298	16	18.62	13.92	2582	160	18.01	1.17	-0.26



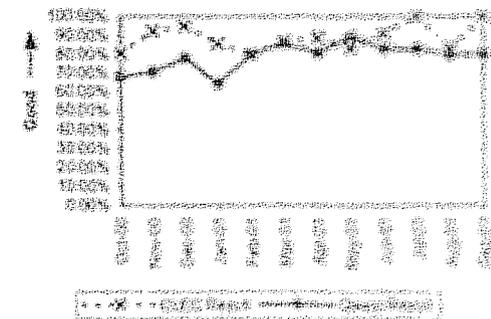
Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					645	30	21.50		
Nov-00					330	11	30.00		
Dec-00					103	8	12.88		
Jan-01	27	1	27.00		220	7	31.43	-0.19	-1.12
Feb-01	11	1	11.00		294	12	24.50	-0.48	-1.22
Mar-01					397	20	19.85		
Apr-01					173	10	17.30		
May-01					403	13	31.00		
Jun-01					1297	34	36.15		
Jul-01					311	13	23.92		
Aug-01					235	14	16.79		
Sep-01					142	4	35.50		



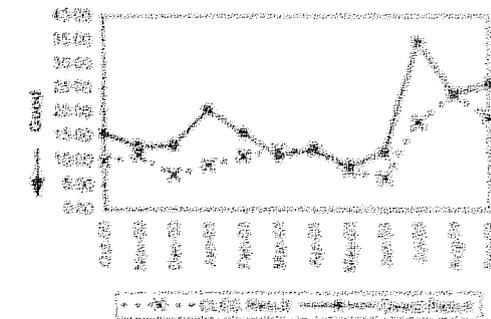
Installation Commitments Met (Percent) (OP-3) -- Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	21	26	80.77%	39.41%	123	181	67.86%	-1.31	-1.18
Nov-00	24	26	92.31%	26.65%	104	147	70.75%	-2.23	-0.39
Dec-00	19	20	95.00%	21.79%	96	123	78.05%	-1.7	-2.03
Jan-01	18	21	85.71%	34.99%	140	217	64.52%	-1.94	-2.18
Feb-01	12	15	80.00%	40.00%	111	139	79.86%	-0.01	-1.21
Mar-01	13	15	86.67%	33.99%	115	134	85.82%	-0.09	-1.00
Apr-01	16	18	88.89%	31.43%	99	122	81.15%	-0.78	-1.44
May-01	20	24	83.33%	37.27%	124	139	89.21%	0.81	-0.51
Jun-01	20	22	90.91%	28.75%	87	105	82.86%	-0.91	-1.50
Jul-01	12	12	100.00%	0.00%	54	65	83.08%	-1.44	-1.87
Aug-01	15	18	83.33%	37.27%	68	85	80.00%	-0.32	-1.12
Sep-01	7	7	100.00%	0.00%	69	86	80.23%	-1.26	-1.72



Installation Interval (Average Days) (OP-4) -- Interval Zone Two

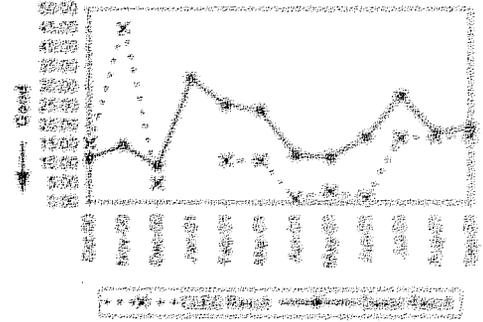
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	249	25	9.96	11.95	2680	172	15.58	-1.51	-1.82
Nov-00	288	26	11.08	16.46	1771	137	12.98	-0.57	-1.34
Dec-00	122	17	7.16	5.57	1447	110	13.15	-1.62	-1.99
Jan-01	174	19	9.16	9.52	4185	204	20.51	0	-2.52
Feb-01	164	15	10.93	10.37	2092	134	15.61	-0.53	-1.20
Mar-01	183	15	12.20	9.14	1404	128	18.97	1.19	-0.3
Apr-01	173	14	12.36	10.26	1299	105	12.37	0	-1
May-01	168	21	8.00	6.48	1235	138	8.95	-0.55	-1.34
Jun-01	124	19	6.53	5.23	1137	96	11.7	-1.43	-1.87
Jul-01	360	20	18.00	15.60	8225	230	34.56	-1.96	-2.2
Aug-01	472	20	23.60	16.14	5193	219	23.71	-0.02	-1.01
Sep-01	304	16	19.00	16.89	5268	204	25.82	-1.09	-1.66



Checklist #14 - Resale - PBX Installation

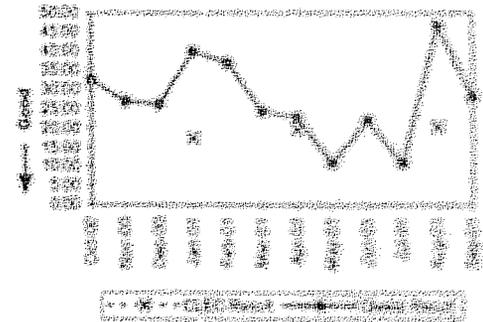
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00	77	5	15.40	17.73	452	39	11.59	0.73	-0.56
Nov-00	90	2	45.00	31.11	400	27	14.81	2.63	0.52
Dec-00	5	1	5.00		162	17	9.53	-0.57	-1.34
Jan-01					2178	86	32.03		
Feb-01	33	3	11.00	10.15	558	22	25.36	-0.52	-1.32
Mar-01	22	2	11.00	9.90	263	11	23.91	-0.44	-1.27
Apr-01	1	1	1.00		173	14	12.36	-0.98	-1.54
May-01	12	4	3.00	1.41	83	7	11.86	-1.43	-1.87
Jun-01	3	2	1.50	0.71	153	9	17.00	-0.68	-1.45
Jul-01	288	17	16.94	16.42	5612	203	27.65	-1.33	-1.81
Aug-01	239	14	17.07	13.35	3377	186	18.16	-0.2	-1.12
Sep-01	156	9	17.33	13.29	2951	150	19.67	-0.3	-1.16



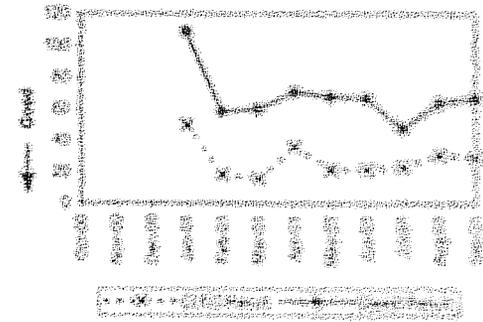
Delayed Days for Facility Reasons (Average Days) (OP-6B) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00					618	19	32.53		
Nov-00					433	16	27.06		
Dec-00					263	10	26.30		
Jan-01	53	3	17.67	0.58	356	9	39.78	-0.97	-1.59
Feb-01					221	6	36.83		
Mar-01					195	8	24.38		
Apr-01	20	1	20.00		207	9	23.00	-0.15	-1.09
May-01					88	8	11.00		
Jun-01					200	9	22.22		
Jul-01					22	2	11.00		
Aug-01	62	3	20.67	15.82	468	10	46.80	-1	-1.21
Sep-01					282	10	28.20		



Interval for Pending Orders Delayed Past Due Date (Average Days) (OP-15A)

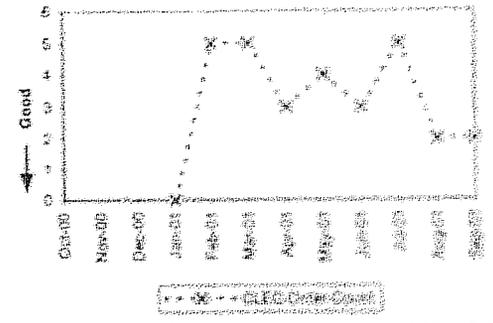
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Mod Z Scr	Party Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01	300	8	50.00	18.45	36332	333	102.11	-1.88	-2.14
Feb-01	168	9	18.67	13.59	13842	236	58.63	-1.78	-2.08
Mar-01	256	16	16.00	21.22	16346	282	60.09	-2.48	-2.61
Apr-01	541	15	36.07	31.73	23198	328	70.73	-1.64	-2
May-01	305	14	21.79	21.89	17701	261	67.82	-1.97	-2.2
Jun-01	263	12	21.92	21.68	16167	272	66.79	-1.67	-2.02
Jul-01	377	16	23.56	19.54	11078	231	47.99	-1.24	-1.75
Aug-01	499	16	31.19	24.94	11523	182	63.86	-1.42	-1.88
Sep-01	327	11	29.73	24.71	12506	167	68.89	-1.28	-1.78



Checklist #14 - Resale - PBX Installation

Count of Pending Orders Delayed for Facilities Reasons PBX (OP-15B)

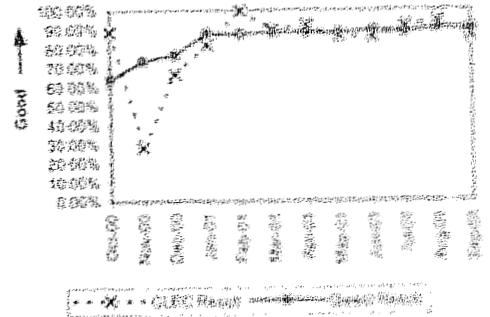
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	0
Feb-01	5
Mar-01	5
Apr-01	3
May-01	4
Jun-01	3
Jul-01	5
Aug-01	2
Sep-01	2



Checklist #14 - Resale - PBX Repair

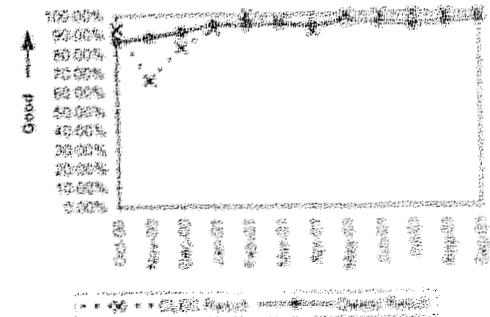
Cost of Service Cleared within 24 hours (Percent) (MR-3) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	9	88.89%	31.43%	208	325	84.00%	-1.53	-1.93
Nov-00	7	7	28.57%	45.18%	270	367	73.57%	7.49	3.50
Dec-00	2	3	66.67%	47.14%	198	238	76.74%	0.13	-0.92
Jan-01	9	11	81.82%	38.57%	531	604	87.91%	0.62	-0.62
Feb-01	8	8	100.00%	0.00%	423	483	87.58%	-1.06	-1.64
Mar-01	18	18	89.47%	30.69%	410	463	85.55%	-0.12	-1.09
Apr-01	13	13	92.31%	26.65%	438	495	88.48%	-0.43	-1.26
May-01	15	22	85.36%	34.32%	493	558	88.35%	0.33	-0.85
Jun-01	34	36	85.11%	34.58%	517	578	89.45%	0.65	-0.61
Jul-01	11	12	91.67%	27.64%	499	564	88.48%	-0.34	-1.21
Aug-01	16	17	94.12%	23.53%	529	583	90.74%	-0.47	-1.29
Sep-01	13	15	86.67%	33.99%	390	433	90.07%	0.46	-0.72



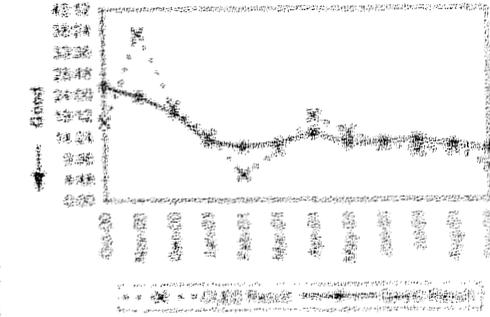
All Troubles Cleared within 48 hours (Percent) (MR-4) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	14	15	93.33%	24.94%	423	488	86.68%	-0.75	-1.45
Nov-00	6	9	66.67%	47.14%	421	476	88.45%	6.2	2.77
Dec-00	5	6	83.33%	37.27%	307	337	91.10%	0.16	-0.9
Jan-01	13	14	92.86%	25.75%	663	698	94.99%	0.4	-0.76
Feb-01	12	12	100.00%	0.00%	548	578	94.81%	-0.8	-1.49
Mar-01	25	26	96.15%	19.23%	535	561	95.37%	-0.19	-1.11
Apr-01	21	23	91.30%	28.18%	566	602	94.02%	0.56	-0.66
May-01	25	25	100.00%	0.00%	625	644	97.05%	-0.86	-1.52
Jun-01	41	41	100.00%	0.00%	634	660	96.06%	-1.26	-1.76
Jul-01	13	13	100.00%	0.00%	603	640	94.22%	-0.86	-1.54
Aug-01	19	19	100.00%	0.00%	651	678	95.02%	-0.88	-1.53
Sep-01	21	21	100.00%	0.00%	480	494	97.17%	-0.77	-1.47



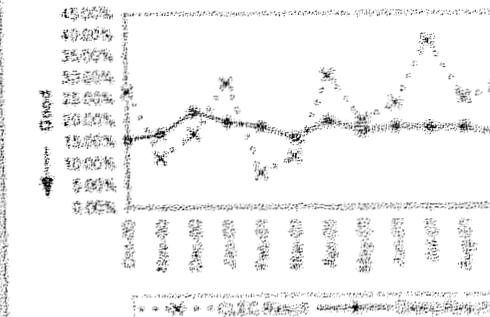
Mean Time to Restore (Hours:Minutes) (MR-6) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	267:42	15	17:51	18:42	12651:54	488	25:56	-1.22	-1.74
Nov-00	338:41	9	37:36	26:34	11238:21	476	23:37	1.63	-0.91
Dec-00	126:53	6	21:09	23:30	6737:28	337	20:00	0.13	-0.82
Jan-01	204:32	14	14:37	14:21	9361:39	698	13:25	2.07	0.26
Feb-01	71:13	12	5:56	4:47	7060:23	578	12:13	-1.28	-1.78
Mar-01	207:36	26	11:27	14:16	7225:20	561	12:53	-0.43	-1.28
Apr-01	441:21	23	19:11	22:15	9171:07	602	15:14	1.57	-0.04
May-01	385:06	25	15:24	9:14	8315:21	644	12:55	1.77	0.08
Jun-01	519:52	41	12:41	11:30	8706:01	660	13:11	-0.17	-1.1
Jul-01	146:24	13	11:16	8:15	8732:00	640	13:39	-0.42	-1.38
Aug-01	224:46	19	11:50	10:32	8541:14	678	12:36	-0.28	-1.11
Sep-01	160:59	21	7:40	8:40	5671:54	494	11:29	-0.94	-1.57



Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Within MSAs

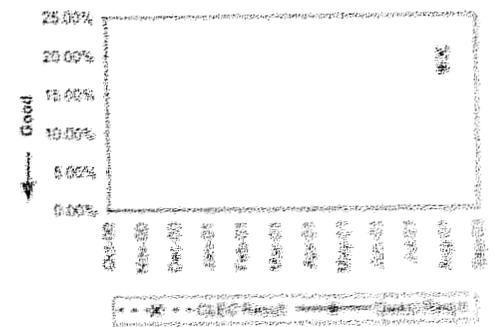
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	4	15	26.67%	44.22%	79	511	15.46%	1.15	-0.3
Nov-00	1	9	11.11%	31.43%	82	493	16.63%	-0.44	-1.27
Dec-00	1	6	16.67%	37.27%	78	358	21.79%	-0.3	-1.18
Jan-01	4	14	28.57%	45.18%	138	708	19.49%	0.85	-0.46
Feb-01	1	13	7.69%	26.65%	108	588	18.37%	-0.98	-1.4
Mar-01	3	26	11.54%	31.95%	90	572	15.73%	-0.57	-1.35
Apr-01	7	23	30.43%	46.01%	122	620	19.68%	1.22	-0.26
May-01	5	25	20.00%	40.00%	116	664	17.47%	0.36	-0.78
Jun-01	10	42	23.81%	42.59%	124	679	18.26%	0.89	-0.46
Jul-01	5	13	38.46%	48.65%	119	658	18.09%	1.71	0.04
Aug-01	5	29	25.00%	43.30%	127	700	18.14%	0.78	-0.53
Sep-01	6	22	27.27%	44.54%	83	504	16.47%	1.27	-0.23



Checklist #14 - Resale - PBX Repair

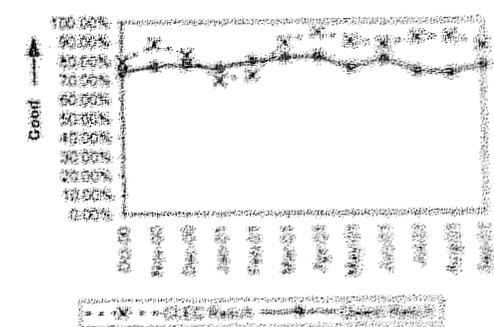
Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	5	15	20.00%	40.00%	101	562	17.97%	0.24	-0.85
Sep-01									



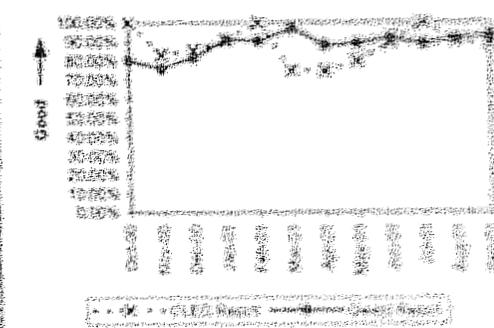
Repair Appointments Met (Percent) (MR-9) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00	12	15	80.00%	40.00%	380	511	74.36%	-0.49	-1.3
Nov-00	8	9	88.89%	31.43%	382	493	77.48%	-0.81	-1.45
Dec-00	5	6	83.33%	37.27%	279	358	77.93%	-0.32	-1.19
Jan-01	2	10	70.00%	45.83%	359	466	76.18%	0.46	-0.72
Feb-01	8	11	72.73%	44.54%	302	379	79.68%	0.57	-0.65
Mar-01	17	19	89.47%	30.69%	328	402	81.59%	-0.87	-1.53
Apr-01	19	20	95.00%	21.79%	343	417	82.25%	-1.46	-1.89
May-01	18	20	90.00%	30.00%	342	449	76.17%	-1.42	-1.86
Jun-01	31	35	88.57%	31.82%	382	473	80.76%	-1.13	-1.69
Jul-01	11	12	91.67%	27.64%	330	446	73.99%	-1.38	-1.84
Aug-01	12	13	92.31%	26.65%	333	455	73.19%	-1.53	-1.93
Sep-01	14	16	87.50%	33.07%	239	311	76.85%	-0.99	-1.6



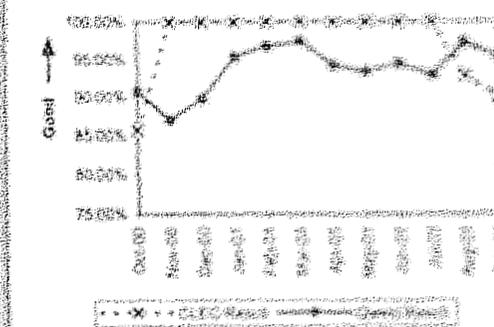
Out-of-Service Cleared within 24 hours (Percent) (MR-3) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00	3	3	100.00%	0.00%	72	90	80.00%	-0.85	-1.57
Nov-00	5	6	83.33%	37.27%	83	109	76.15%	-0.4	-1.24
Dec-00	6	7	85.71%	34.99%	71	87	81.61%	-0.27	-1.18
Jan-01	10	11	90.91%	28.75%	113	124	91.13%	0.08	-0.97
Feb-01	2	2	100.00%	0.00%	93	103	90.29%	-0.46	-1.26
Mar-01	3	4	75.00%	43.30%	126	130	96.92%	1.48	-0.1
Apr-01	3	4	75.00%	43.30%	105	119	88.24%	0.69	-0.56
May-01	8	10	80.00%	40.00%	107	120	89.17%	0.82	-0.6
Jun-01	9	10	90.00%	30.00%	119	129	92.25%	0.27	-0.84
Jul-01	8	8	100.00%	0.00%	113	127	88.98%	-0.97	-1.59
Aug-01	10	11	90.91%	28.75%	105	115	91.30%	0.07	-0.96
Sep-01	8	9	88.89%	31.43%	104	111	93.69%	0.52	-0.69



All Troubles Cleared within 48 hours (Percent) (MR-4) -- Dispatches Outside MSAs

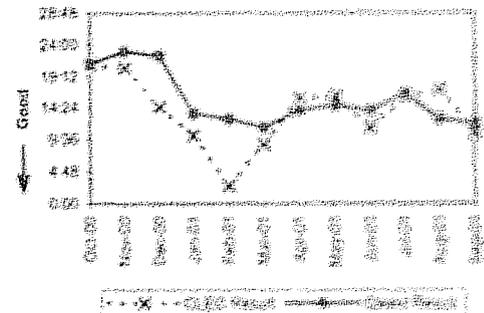
Date	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00	6	7	85.71%	34.99%	138	152	90.79%	0.03	-0.98
Nov-00	9	9	100.00%	0.00%	127	146	86.99%	-1.33	-1.68
Dec-00	9	9	100.00%	0.00%	105	117	89.74%	-0.98	-1.59
Jan-01	15	15	100.00%	0.00%	144	151	95.36%	-0.81	-1.5
Feb-01	2	2	100.00%	0.00%	119	123	96.75%	-0.26	-1.16
Mar-01	7	7	100.00%	0.00%	151	155	97.42%	-0.42	-1.26
Apr-01	7	7	100.00%	0.00%	129	137	94.16%	-0.64	-1.39
May-01	13	13	100.00%	0.00%	140	150	93.33%	-0.92	-1.56
Jun-01	10	10	100.00%	0.00%	153	162	94.44%	-0.74	-1.45
Jul-01	10	10	100.00%	0.00%	144	155	92.90%	-0.85	-1.52
Aug-01	13	14	92.86%	25.75%	143	147	97.28%	0.78	-0.53
Sep-01	9	10	90.00%	30.00%	122	124	95.31%	0.66	-0.6



Checklist #14 - Resale - PBX Repair

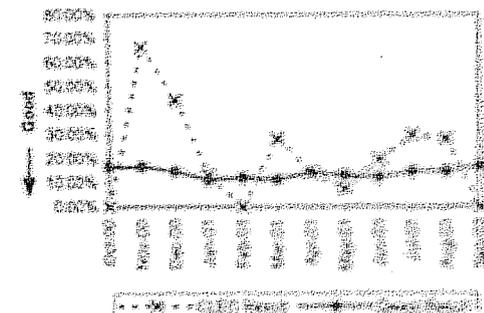
Mean Time to Restore (Hours:Minutes) (MR-6) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Owest Num	Owest Dens	Owest Resu	Mod Z Scr	Parity Scr
Oct-00	143-06	7	21:01	22:25	3207:09	152	21:06	-0.01	-1.01
Nov-00	184-53	9	20:33	15:10	3357:30	146	23:00	-0.29	-1.17
Dec-00	130-08	9	14:31	9:39	2612:46	117	22:20	-0.94	-1.93
Jan-01	153-05	15	10:12	11:50	2039:26	151	13:30	-0.81	-1.49
Feb-01	0-02	2	2:41	3:28	1554:18	123	12:35	-0.66	-1.4
Mar-01	62-10	7	8:53	9:07	1771:20	155	11:25	-0.35	-1.21
Apr-01	119-29	7	15:54	10:36	1924:04	137	14:03	1.71	0.04
May-01	215-13	13	16:10	11:39	2203:57	150	14:42	1.33	-0.19
Jun-01	112-04	10	11:15	10:11	2242:45	162	13:51	-0.45	-1.28
Jul-01	161-29	10	16:09	9:03	2584:17	155	16:40	-0.08	-1.05
Aug-01	240-17	14	17:10	17:50	1848:11	147	12:34	1.37	-0.17
Sep-01	104-49	10	10:29	17:40	1528:30	128	11:56	-0.28	-1.17



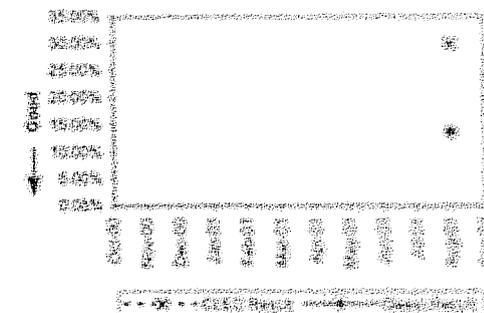
Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Owest Num	Owest Dens	Owest Resu	Mod Z Scr	Parity Scr
Oct-00	0	7	0.00%	0.00%	26	157	16.56%	-1.15	-1.7
Nov-00	6	9	66.67%	47.14%	25	149	16.78%	3.15	0.91
Dec-00	4	9	44.44%	49.69%	18	121	14.88%	2	0.22
Jan-01	2	15	13.33%	33.99%	17	152	11.18%	0.28	-0.83
Feb-01	0	2	0.00%	0.00%	15	125	12.00%	-0.52	-1.31
Mar-01	2	7	28.57%	45.18%	18	157	11.47%	1.19	-0.23
Apr-01	1	7	14.29%	34.99%	20	140	14.29%	0	-1
May-01	7	13	7.69%	26.65%	20	153	13.07%	-0.55	-1.34
Jun-01	2	10	20.00%	40.00%	20	163	12.27%	0.63	-0.58
Jul-01	3	10	30.00%	45.83%	25	156	14.74%	1.19	-0.28
Aug-01	4	14	28.57%	45.18%	22	149	14.77%	1.26	-0.23
Sep-01	0	10	0.00%	0.00%	22	129	17.05%	-1.36	-1.84



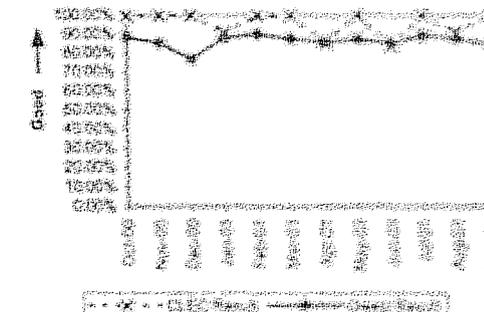
Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Owest Num	Owest Dens	Owest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	10	30.00%	45.83%	15	109	13.76%	1.26	-0.24
Sep-01									



Repair Appointments Met (Percent) (MR-9) - Dispatches Outside MSAs

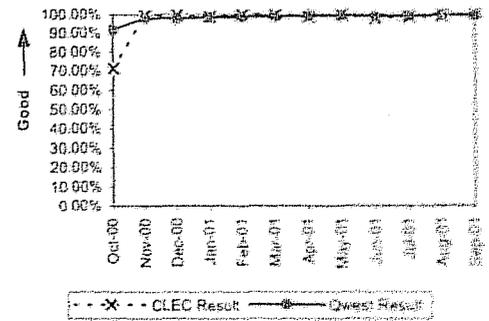
Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Owest Num	Owest Dens	Owest Resu	Mod Z Scr	Parity Scr
Oct-00	7	7	100.00%	0.00%	139	157	88.54%	-0.93	-1.57
Nov-00	9	9	100.00%	0.00%	127	149	85.23%	-1.21	-1.74
Dec-00	9	9	100.00%	0.00%	93	121	76.86%	-1.59	-1.97
Jan-01	10	11	90.91%	28.75%	89	101	88.12%	-0.27	-1.17
Feb-01	1	1	100.00%	0.00%	73	81	90.12%	-0.33	-1.2
Mar-01	6	6	100.00%	0.00%	79	90	87.78%	-0.89	-1.54
Apr-01	6	7	85.71%	34.89%	84	98	85.71%	0	-1
May-01	12	12	100.00%	0.00%	90	103	87.38%	-1.25	-1.76
Jun-01	5	6	83.33%	37.27%	97	114	85.09%	0.14	-0.92
Jul-01	9	9	100.00%	0.00%	93	104	89.42%	-0.99	-1.6
Aug-01	10	11	90.91%	28.75%	92	105	87.62%	-0.32	-1.19
Sep-01	6	6	100.00%	0.00%	76	90	84.44%	-1.02	-1.52



Checklist #14 - Resale - PBX Repair

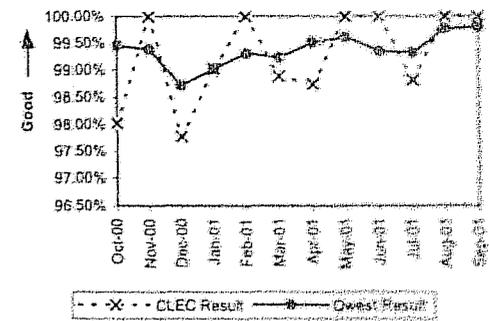
Percent of Repairs Cleared within 24 hours (Percent) (MR-3) - No Dispatches

Month	Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	2	137	149	91.95%	4.45	1.71
Nov-00	3	497	506	98.22%	-0.63	-1.38
Dec-00	15	495	507	97.83%	-0.6	-1.37
Jan-01	85	1358	1379	98.48%	-0.25	-1.15
Feb-01	60	1115	1131	98.59%	-0.9	-1.55
Mar-01	79	1091	1105	98.73%	-0.97	-1.59
Apr-01	73	1074	1084	99.08%	0.4	-0.75
May-01	72	1137	1143	99.48%	-0.6	-1.36
Jun-01	64	1046	1058	98.87%	0.94	-0.43
Jul-01	66	1029	1039	99.04%	0.43	-0.74
Aug-01	73	1160	1169	99.23%	0.5	-0.69
Sep-01	64	884	892	99.10%	-0.74	-1.45



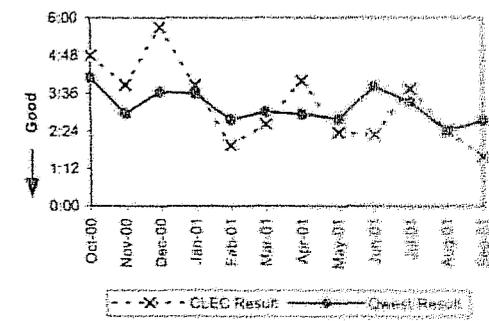
Percent of Repairs Cleared within 48 hours (Percent) (MR-4) - No Dispatches

Month	Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	51	1286	1293	99.46%	3.44	1.09
Nov-00	45	1137	1144	99.39%	-0.55	-1.34
Dec-00	48	1001	1014	98.72%	0.07	-0.96
Jan-01	103	1622	1638	99.02%	-0.01	-1
Feb-01	85	1297	1306	99.31%	-0.66	-1.4
Mar-01	80	1295	1305	99.23%	0.38	-0.77
Apr-01	50	1236	1244	99.52%	0.8	-0.51
May-01	60	1306	1311	99.62%	-0.54	-1.33
Jun-01	60	1225	1233	99.35%	-0.76	-1.46
Jul-01	60	1184	1192	99.33%	0.53	-0.68
Aug-01	67	1312	1315	99.77%	-0.43	-1.26
Sep-01	64	1014	1016	99.60%	-0.35	-1.21



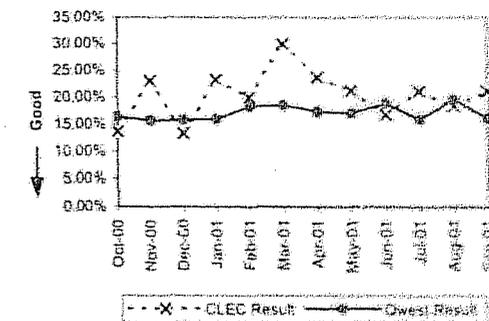
Mean Time to Restore (Hours:Minutes) (MR-5) - No Dispatches

Month	Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	51	5309:11	1293	4:06	0.28	-0.83
Nov-00	45	3388:47	1144	2:58	0.8	-0.52
Dec-00	48	3699:26	1014	3:39	1.38	-0.16
Jan-01	103	5893:44	1638	3:36	0.26	-0.84
Feb-01	85	3631:59	1306	2:47	-0.82	-1.5
Mar-01	80	3939:12	1305	3:01	-0.3	-1.18
Apr-01	50	3675:57	1244	2:57	1.54	-0.06
May-01	60	3652:55	1311	2:47	-0.42	-1.26
Jun-01	60	4712:38	1233	3:49	-0.66	-1.4
Jul-01	60	3964:22	1192	3:20	1.09	-0.33
Aug-01	67	3183:51	1315	2:25	1.02	-0.38
Sep-01	64	2792:52	1016	2:45	-0.74	-1.45



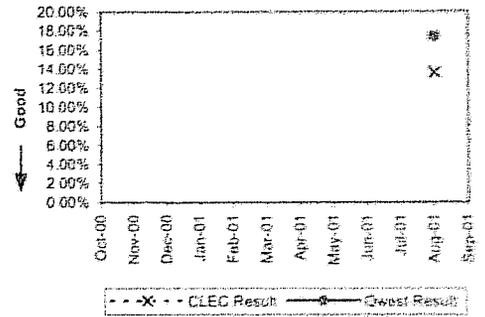
Repeat Report Report Rate (Percent) (MR-7) - No Dispatches

Month	Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	51	212	1293	16.40%	-0.51	-1.31
Nov-00	45	180	1144	15.73%	1.38	-0.16
Dec-00	48	161	1014	15.88%	-0.46	-1.28
Jan-01	103	263	1638	16.06%	1.85	0.13
Feb-01	85	239	1306	18.30%	0.37	-0.78
Mar-01	80	242	1305	18.54%	2.54	0.54
Apr-01	50	216	1244	17.36%	1.42	-0.14
May-01	60	225	1311	17.16%	0.93	-0.43
Jun-01	60	233	1233	18.90%	-0.49	-1.3
Jul-01	60	191	1192	16.02%	1.22	-0.26
Aug-01	67	258	1315	19.62%	-0.28	-1.17
Sep-01	64	165	1016	16.24%	1.04	-0.37

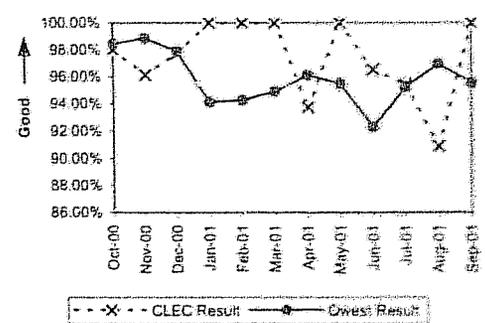


Checklist #14 - Resale - PBX Repair

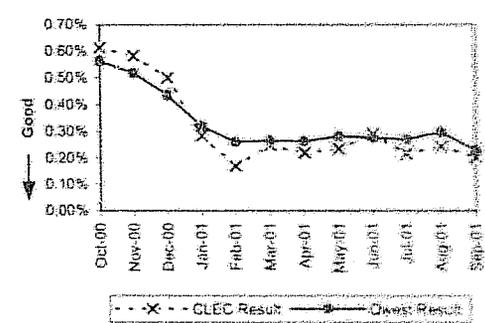
Repair Appointments Met (Percent) (MR-7) - No Dispatches									
Month	CLC Rank	CLC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr	
Oct-00	48	18.04%	34.32%	117	672	17.41%	-0.64	-1.39	



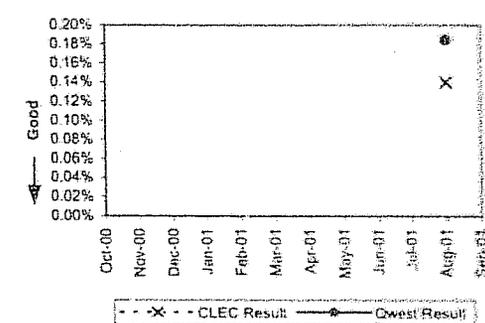
Repair Appointments Met (Percent) (MR-9) - No Dispatches									
Month	CLC Rank	CLC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr	
Oct-00	54	80.04%	13.86%	1273	1293	98.45%	0.12	-0.93	
Nov-00	53	86.15%	19.23%	1131	1144	98.86%	4.13	1.51	
Dec-00	48	97.78%	14.74%	993	1014	97.93%	0.07	-0.96	
Jan-01	54	83.00%	8.80%	466	495	94.14%	-1.19	-1.73	
Feb-01	4	100.00%	0.00%	314	353	94.29%	-0.69	-1.42	
Mar-01	4	100.00%	0.00%	319	336	94.94%	-1.05	-1.64	
Apr-01	16	91.35%	24.21%	207	209	96.12%	0.47	-0.71	
May-01	8	100.00%	0.00%	316	334	95.51%	-0.9	-1.54	
Jun-01	39	86.53%	18.75%	312	338	92.31%	-0.82	-1.5	
Jul-01	34	85.45%	20.53%	302	317	95.27%	-0.04	-1.02	
Aug-01	22	90.91%	28.75%	320	330	96.97%	1.31	-0.2	
Sep-01	4	100.00%	0.00%	259	271	95.57%	-0.64	-1.39	



Switchable Rate (Percent) (MR-8)									
Month	CLC Rank	CLC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr	
Oct-00	51	0.63%	7.82%	1961	348381	0.56%	0.74	-0.55	
Nov-00	53	0.58%	7.82%	1786	344343	0.52%	0.96	-0.4	
Dec-00	50	0.80%	7.97%	1493	342085	0.44%	1.06	-0.35	
Jan-01	53	0.38%	5.33%	2498	777979	0.32%	-1.34	-1.82	
Feb-01	46	0.17%	4.13%	3019	770592	0.26%	-3.75	-3.28	
Mar-01	42	0.37%	4.97%	2034	782904	0.27%	-0.78	-1.47	
Apr-01	43	0.32%	4.69%	2004	757255	0.26%	-1.84	-2.12	
May-01	44	0.24%	4.95%	2428	754573	0.28%	-1.87	-2.14	
Jun-01	54	0.22%	5.38%	2075	748785	0.28%	0.54	-0.67	
Jul-01	48	0.22%	4.64%	2006	739592	0.27%	-2.29	-2.39	
Aug-01	43	0.25%	4.92%	2454	726779	0.30%	-2.04	-2.24	
Sep-01	38	0.20%	4.43%	1649	722146	0.23%	-1.19	-1.72	

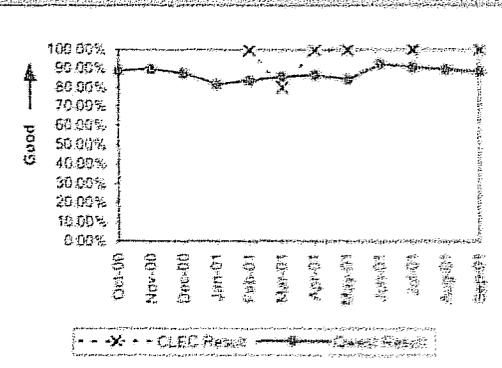


Switchable Rate (Percent) (MR-8)									
Month	CLC Rank	CLC Rate	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr	
Oct-00	43	0.14%	3.74%	1343	726779	0.16%	-2.22	-2.35	

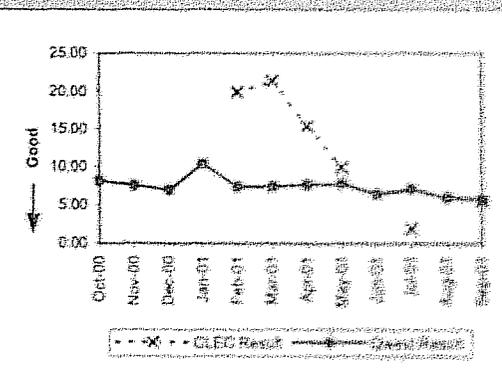


Checklist #14 - Resale - Basic ISDN Installation

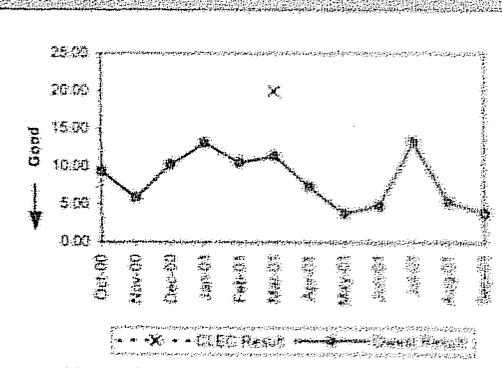
Installation Commitments Met (Percent) (OP-3) -- Dispatches Within MSAs									
Year	CLEC Num	CLEC Den	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Party Scr
2000					538	605	88.93%		
2000					358	386	89.90%		
2000					359	387	87.60%		
2000					289	354	81.64%		
2000	1	1	100.00%	0.00%	325	388	83.76%	-0.44	-1.27
2000	5	5	80.00%	49.00%	320	373	85.79%	0.38	-0.77
2000	6	6	100.00%	0.00%	341	394	86.55%	-0.96	-1.58
2000	2	2	100.00%	0.00%	359	427	84.07%	-0.61	-1.37
2000					413	447	92.39%		
2000	1	1	100.00%	0.00%	377	416	90.63%	-0.32	-1.2
2000					537	600	89.50%		
2000	4	4	100.00%	0.00%	358	405	88.40%	-0.81	-1.49



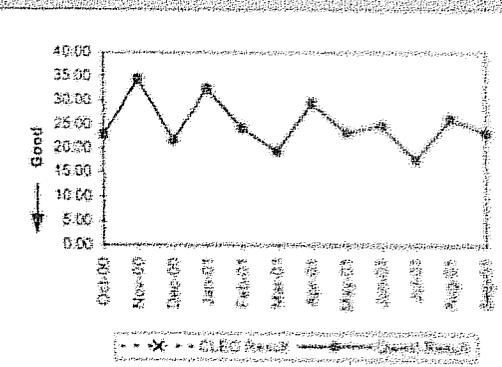
Installation Interval (Average Days) (OP-4) -- Dispatches Within MSAs									
Year	CLEC Num	CLEC Den	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Party Scr
2000					4973	605	8.22		
2000					3016	396	7.62		
2000					2712	387	7.01		
2000					3707	354	10.47		
2000	20	1	20.00		2891	388	7.45	2.2	0.34
2000	101	5	21.40	13.26	2773	373	7.43	2.07	0.26
2000	43	6	15.50	1.22	3033	394	7.70	2.05	0.25
2000	20	2	10.00	7.07	3341	427	7.82	2.33	0.41
2000	2	1	2.00		2899	447	6.48		
2000	2	1	2.00		3216	451	7.13	-0.33	-1.2
2000					3765	626	6.01		
2000	24	5	5.50	3.44	2415	421	5.74	-0.04	-1.02



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Dispatches Within MSAs									
Year	CLEC Num	CLEC Den	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Party Scr
2000					424	45	9.42		
2000					163	28	5.82		
2000					329	32	10.28		
2000					484	37	13.08		
2000					444	42	10.57		
2000	24	1	20.00		365	32	11.41	1.37	-0.17
2000					274	37	7.41		
2000					164	43	3.81		
2000					87	18	4.83		
2000					796	60	13.27		
2000					370	69	5.36		
2000					192	50	3.84		

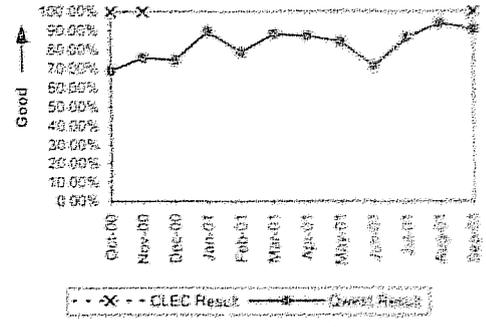


Delayed Days for Facility Reasons (Average Days) (OP-6B) -- Dispatches Within MSAs									
Year	CLEC Num	CLEC Den	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Party Scr
2000					502	22	22.82		
2000					413	12	34.42		
2000					349	16	21.81		
2000					906	28	32.36		
2000					509	21	24.24		
2000					407	21	19.38		
2000					470	16	29.38		
2000					581	25	23.24		
2000					396	16	24.75		
2000					247	14	17.64		
2000					525	20	26.25		
2000					302	13	23.23		

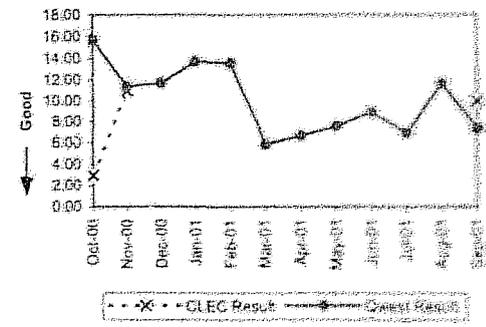


Checklist #14 - Resale - Basic ISDN Installation

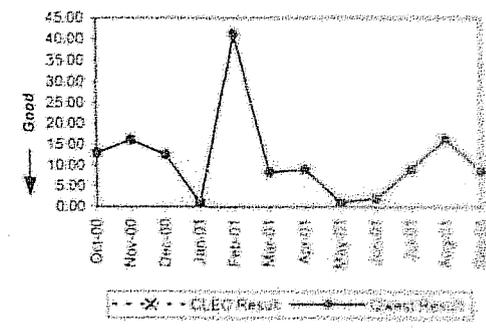
Dispatches Outside MSA (Percent) (OP-3) - Dispatches Outside MSAs									
Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr				
10/00	40	58	68.97%	-0.67	-1.4				
11/00	44	55	75.86%	-0.95	-1.58				
12/00	50	67	74.63%						
1/01	19	19	89.47%						
2/01	22	28	78.57%						
3/01	22	25	88.00%						
4/01	27	31	87.10%						
5/01	21	25	84.00%						
6/01	15	21	71.43%						
7/01	19	22	86.36%						
8/01	45	48	93.75%						
9/01	19	21	90.48%	-0.32	-1.19				



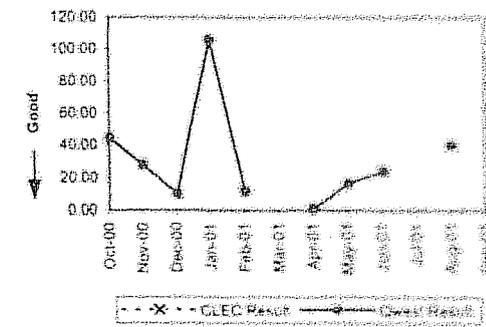
Dispatches Outside MSA (Average Days) (OP-4) - Dispatches Outside MSAs									
Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr				
10/00	914	58	15.76	-0.59	-1.36				
11/00	661	58	11.40	-0.05	-1.03				
12/00	785	67	11.72						
1/01	261	19	13.74						
2/01	381	26	13.61						
3/01	147	25	5.88						
4/01	208	31	6.71						
5/01	190	25	7.60						
6/01	187	21	8.90						
7/01	167	24	6.95						
8/01	572	49	11.67						
9/01	162	22	7.35	1.05	-0.36				



Dispatches Outside MSA (Average Days) (OP-6A) - Dispatches Outside MSAs									
Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr				
10/00	117	9	13.00						
11/00	193	12	16.08						
12/00	50	4	12.50						
1/01	1	1	1.00						
2/01	124	3	41.33						
3/01	25	3	8.33						
4/01	27	3	9.00						
5/01	1	1	1.00						
6/01	6	3	2.00						
7/01	45	5	9.00						
8/01	49	3	16.33						
9/01	26	3	8.67						



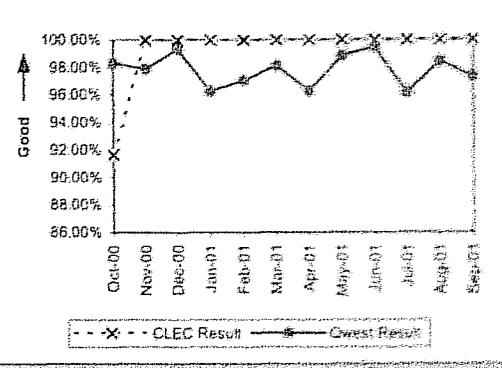
Dispatches Outside MSA (Average Days) (OP-6B) - Dispatches Outside MSAs									
Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr				
10/00	402	9	44.67						
11/00	56	2	28.00						
12/00	133	13	10.23						
1/01	106	1	106.00						
2/01	36	3	12.00						
3/01	1	1	1.00						
4/01	50	3	16.67						
5/01	73	3	24.33						
6/01									
7/01									
8/01									
9/01	40	1	40.00						



Checklist #14 - Resale - Basic ISDN Installation

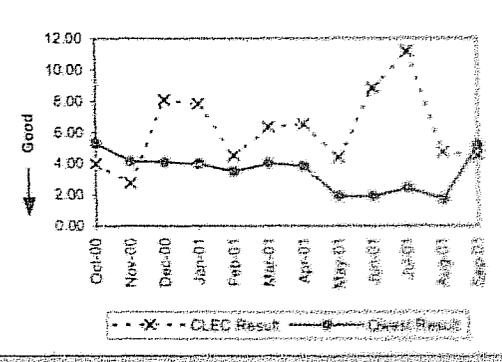
Customer Complaints (OP-3) - No Dispatches

Area	CLC Desc	CLC Desc	CLC Res	Std Dev	Qwest Num	Qwest Dens	Qwest Res	Mod Z Scr	Parity Scr
Area 1			99.83%	27.64%	1987	2022	98.27%	8.08	3.91
Area 2			100.00%	0.00%	2584	2640	97.88%	-0.44	-1.27
Area 3			100.00%	0.00%	2638	2656	99.32%	-0.31	-1.19
Area 4			100.00%	0.00%	950	987	96.25%	-0.76	-1.46
Area 5			100.00%	0.00%	848	874	97.03%	-0.63	-1.38
Area 6			100.00%	0.00%	764	799	98.12%	-0.39	-1.24
Area 7			100.00%	0.00%	799	830	96.27%	-0.59	-1.36
Area 8			100.00%	0.00%	770	779	98.84%	-0.4	-1.24
Area 9			100.00%	0.00%	901	906	99.45%	-0.22	-1.14
Area 10			100.00%	0.00%	124	129	96.12%	-0.48	-1.29
Area 11			100.00%	0.00%	125	127	98.43%	-0.25	-1.15
Area 12			100.00%	0.00%	108	111	97.30%	-0.28	-1.17



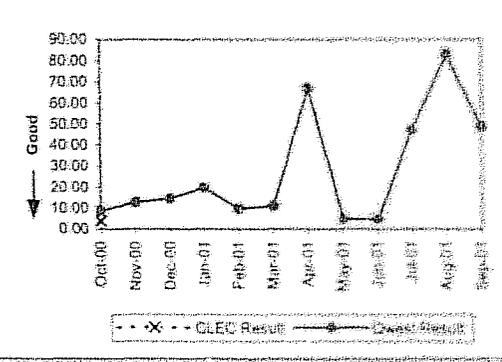
Installation Interval (Average Days) (OP-4) - No Dispatches

Area	CLC Desc	CLC Res	Std Dev	Qwest Num	Qwest Dens	Qwest Res	Mod Z Scr	Parity Scr	
Area 1			4.00	2.86	10798	2022	5.34	-0.81	-1.5
Area 2			2.78	2.05	11014	2640	4.17	-0.47	-1.28
Area 3			8.14	8.80	10935	2656	4.12	3.09	0.86
Area 4			7.87	9.47	3942	987	3.99	1.64	-0.01
Area 5			4.54	4.05	3055	874	3.51	1.37	-0.17
Area 6			6.38	5.29	3214	799	4.02	1.63	-0.01
Area 7			6.56	4.51	3186	830	3.84	1.45	-0.12
Area 8			4.43	1.34	1211	644	1.88	2.65	0.61
Area 9			8.09	10.35	1425	748	1.91	3.09	0.85
Area 10			11.20	7.88	253	104	2.43	1.67	0.02
Area 11			4.75	1.50	137	80	1.71	2.26	0.37
Area 12			4.56	0.71	408	79	5.16	-0.05	-1.03



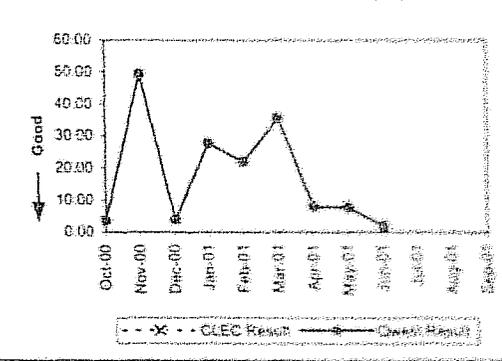
Delayed Days for Parity Reasons (Average Days) (OP-6A) - No Dispatches

Area	CLC Desc	CLC Res	Std Dev	Qwest Num	Qwest Dens	Qwest Res	Mod Z Scr	Parity Scr
Area 1			4.00	295	33	8.94	-0.46	-1.28
Area 2				485	38	12.76		
Area 3				220	15	14.67		
Area 4				652	33	19.76		
Area 5				195	20	9.75		
Area 6				90	8	11.25		
Area 7				675	10	67.50		
Area 8				24	5	4.80		
Area 9				19	4	4.75		
Area 10				752	16	47.00		
Area 11				831	10	83.10		
Area 12				244	5	48.80		



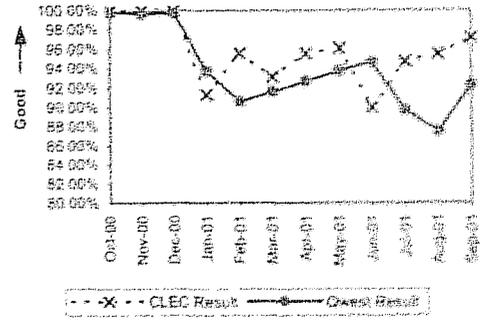
Delayed Days for Parity Reasons (Average Days) (OP-6B) - No Dispatches

Area	CLC Desc	CLC Res	Std Dev	Qwest Num	Qwest Dens	Qwest Res	Mod Z Scr	Parity Scr
Area 1				7	2	3.50		
Area 2				889	18	49.39		
Area 3				12	3	4.00		
Area 4				117	4	27.75		
Area 5				132	6	22.00		
Area 6				249	7	35.57		
Area 7				167	21	7.95		
Area 8				31	4	7.75		
Area 9				2	1	2.00		

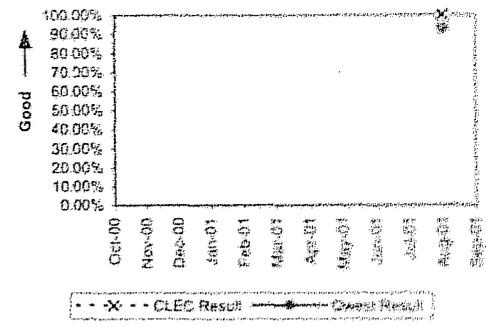


Checklist #14 - Resale - Basic ISDN Installation

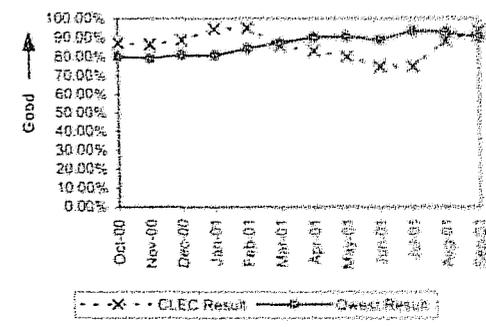
New Service Installation Quality (Percent) (OP-5)												
Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
2000	4911	4919	99.84%	-0.21	-1.13	100.00%	0.00%	4911	4919	99.84%	-0.21	-1.13
2001	5341	5360	99.65%	-0.33	-1.2	100.00%	0.00%	5341	5360	99.65%	-0.33	-1.2
2002	5348	5361	99.76%	-0.33	-1.2	100.00%	0.00%	5348	5361	99.76%	-0.33	-1.2
2003	4227	4506	93.81%	0.91	-0.45	91.36%	23.10%	4227	4506	93.81%	0.91	-0.45
2004	3303	3645	90.62%	-1.61	-1.96	95.60%	20.56%	3303	3645	90.62%	-1.61	-1.96
2005	3369	3677	91.62%	-0.47	-1.26	93.15%	25.26%	3369	3677	91.62%	-0.47	-1.26
2006	3376	3643	92.67%	-0.91	-1.56	95.59%	20.54%	3376	3643	92.67%	-0.91	-1.56
2007	3251	3415	93.73%	-0.69	-1.42	96.08%	19.41%	3251	3415	93.73%	-0.69	-1.42
2008	3144	3322	94.64%	1.12	-0.35	95.00%	35.00%	3144	3322	94.64%	1.12	-0.35
2009	2736	3049	89.73%	-0.72	-1.44	94.74%	22.33%	2736	3049	89.73%	-0.72	-1.44
2010	2886	2886	87.53%	-1.12	-1.68	95.45%	20.83%	2886	2886	87.53%	-1.12	-1.68
2011	2530	2741	92.30%	-1.07	-1.65	97.14%	18.66%	2530	2741	92.30%	-1.07	-1.65



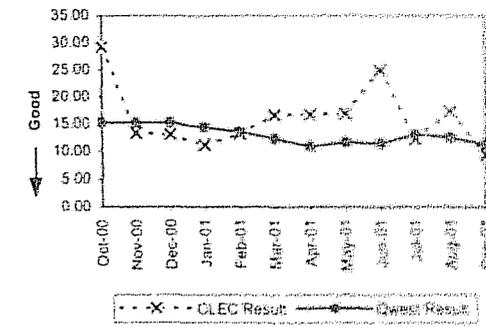
New Service Installation Quality (Percent) (OP-5)												
Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
2000												
2001												
2002												
2003												
2004												
2005												
2006												
2007												
2008												
2009												
2010												
2011	2688	2886	93.14%	-1.27	-1.77	100.00%	0.00%	2688	2886	93.14%	-1.27	-1.77



Installation Commitments Met (Percent) (OP-3) - Interval Zone One												
Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
2000	1203	1502	80.09%	-0.52	-1.32	87.50%	33.07%	1203	1502	80.09%	-0.52	-1.32
2001	1070	1350	79.26%	-0.7	-1.43	85.67%	33.99%	1070	1350	79.26%	-0.7	-1.43
2002	981	1211	81.01%	-0.85	-1.51	88.89%	31.43%	981	1211	81.01%	-0.85	-1.51
2003	1243	1538	80.82%	-2.54	-2.54	94.55%	22.71%	1243	1538	80.82%	-2.54	-2.54
2004	1391	1594	87.26%	0.31	-0.61	95.12%	21.54%	1391	1594	87.26%	0.31	-0.61
2005	1363	1509	90.32%	1.22	-0.26	85.71%	34.99%	1363	1509	90.32%	1.22	-0.26
2006	1328	1469	90.40%	1.24	-0.25	83.33%	37.27%	1328	1469	90.40%	1.24	-0.25
2007	1077	1213	88.79%	1.1	-0.33	80.00%	40.00%	1077	1213	88.79%	1.1	-0.33
2008	1467	1570	93.44%	1.12	-0.32	75.00%	43.30%	1467	1570	93.44%	1.12	-0.32
2009	1332	1438	92.63%	0.69	-0.58	75.00%	43.30%	1332	1438	92.63%	0.69	-0.58
2010	1122	1246	90.05%	-0.69	-1.42	88.24%	32.22%	1122	1246	90.05%	-0.69	-1.42



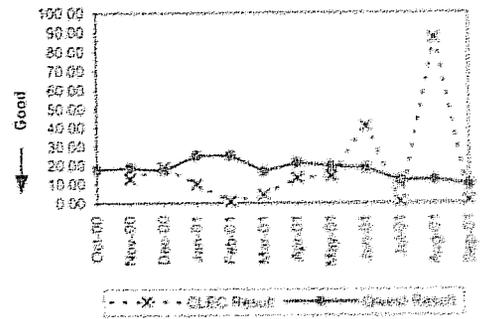
Statistical Interval (Average Days) (OP-4) - Interval Zone One												
Year	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
2000	21428	1400	15.31	2.23	0.35	20.25	43.94	21428	1400	15.31	2.23	0.35
2001	19415	1273	15.25	-0.41	-1.25	13.33	4.92	19415	1273	15.25	-0.41	-1.25
2002	17250	1131	15.25	-0.43	-1.26	13.12	7.85	17250	1131	15.25	-0.43	-1.26
2003	21391	1489	14.37	-1.06	-1.64	11.18	10.62	21391	1489	14.37	-1.06	-1.64
2004	18705	1379	13.56	-0.11	-1.06	13.22	3.68	18705	1379	13.56	-0.11	-1.06
2005	18643	1519	12.27	1.72	0.04	16.66	5.92	18643	1519	12.27	1.72	0.04
2006	15653	1436	10.90	1.83	0.11	16.77	10.77	15653	1436	10.90	1.83	0.11
2007	16380	1406	11.65	1.67	0.02	16.87	8.61	16380	1406	11.65	1.67	0.02
2008	13318	1160	11.48	2.51	0.53	25.00	36.66	13318	1160	11.48	2.51	0.53
2009	21143	1623	13.03	-0.13	-1.08	12.25	4.79	21143	1623	13.03	-0.13	-1.08
2010	19970	1602	12.47	1.87	0.13	17.29	25.22	19970	1602	12.47	1.87	0.13
2011	15135	1342	11.28	-0.95	-1.58	9.38	2.87	15135	1342	11.28	-0.95	-1.58



Checklist #14 - Resale - Basic ISDN Installation

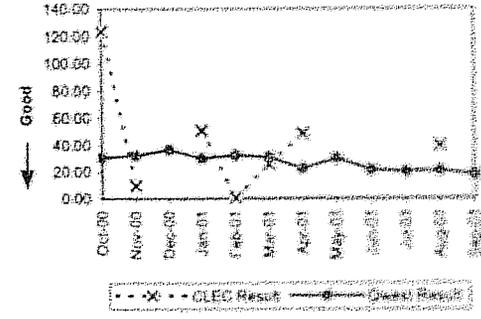
Slowest Days for Non-Facility Reasons (Average Days) (OP-6A) - Interval Zone One

Day	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00					2132	120	17.77		
Nov-00	13	1	13.00		2387	128	18.65	-0.23	-1.14
Dec-00	26	2	18.00	2.83	1891	109	17.35	0.11	-0.94
Jan-01	20	2	10.00	11.31	3442	137	25.12	-0.67	-1.41
Feb-01	1	1	1.00		2302	91	25.30	-0.37	-1.22
Mar-01	18	4	4.50	4.04	1244	74	16.81	-1.11	-1.86
Apr-01	54	4	13.25	5.91	1043	49	21.29	-0.56	-1.34
May-01	43	2	14.33	12.22	1071	55	19.47	-0.27	-1.17
Jun-01	82	2	41.00	53.74	979	53	18.47	1.64	0
Jul-01	1	1	1.00		2014	169	11.92	-0.78	-1.47
Aug-01	87	1	87.00		3295	268	12.29	2.46	0.49
Sep-01	1	2	1.50	0.71	2173	226	9.62	-0.78	-1.47



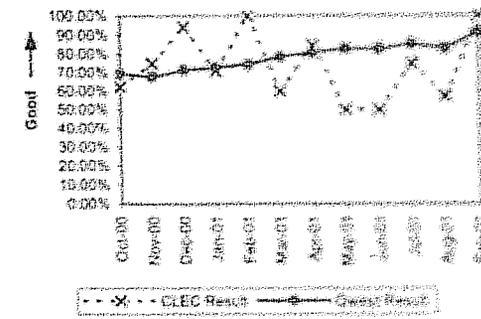
Slowest Days for Facility Reasons (Average Days) (OP-6B) - Interval Zone One

Day	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00	124	1	124.00		5556	179	31.04	2.34	0.42
Nov-00	18	1	10.00		4945	152	32.53	-0.76	-1.46
Dec-00					4457	121	36.83		
Jan-01	51	1	51.00		4778	158	30.24	2.46	0.49
Feb-01	1	1	1.00		4537	139	32.64	-0.73	-1.45
Mar-01	26	1	26.00		4037	129	31.29	-0.13	-1.06
Apr-01	49	1	49.00		2177	97	22.44	2.17	0.32
May-01					2616	86	30.42		
Jun-01					1796	83	21.64		
Jul-01					1279	63	20.30		
Aug-01	40	1	40.00		1573	75	20.97	1.8	0.09
Sep-01					1099	56	18.02		



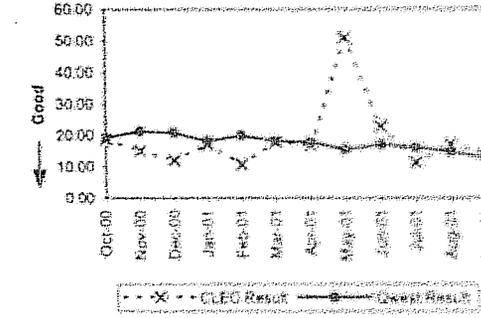
Installation Commitments Met (Percent) (OP-3) - Interval Zone Two

Day	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00	3	8	62.50%	46.41%	356	512	69.53%	0.5	-0.7
Nov-00	3	4	75.00%	43.30%	277	410	67.56%	-0.32	-1.19
Dec-00	16	17	94.12%	23.53%	281	394	71.32%	-2.03	-2.24
Jan-01	22	31	70.97%	45.39%	337	464	72.63%	0.22	-0.87
Feb-01	7	7	100.00%	0.00%	358	481	74.43%	-1.54	-1.94
Mar-01	6	10	60.00%	48.99%	389	496	78.43%	1.3	-0.21
Apr-01	11	13	84.62%	36.08%	365	453	80.57%	-0.36	-1.22
May-01	1	2	50.00%	50.00%	305	369	82.66%	0.94	-0.43
Jun-01	3	6	50.00%	50.00%	326	394	82.74%	1.78	0.08
Jul-01	4	4	75.00%	43.30%	366	430	85.12%	0.53	-0.68
Aug-01	4	7	57.14%	49.49%	345	416	82.93%	1.56	-0.05
Sep-01	1	1	100.00%	0.00%	462	507	91.12%	-0.31	-1.19



Installation Interval (Average Days) (OP-4) - Interval Zone Two

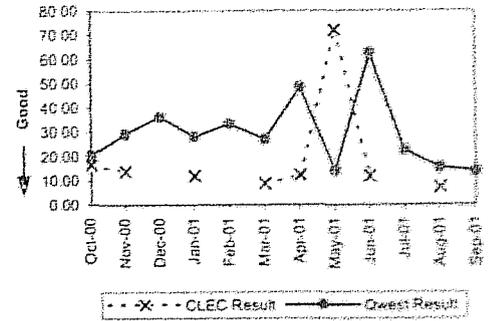
Day	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00	152	8	19.00	11.82	9340	482	19.38	-0.05	-1.03
Nov-00	81	4	15.25	9.22	8145	379	21.49	-0.46	-1.28
Dec-00	123	10	12.20	8.46	7496	358	20.94	-1.16	-1.71
Jan-01	504	29	17.38	17.56	7944	435	18.26	-0.23	-1.14
Feb-01	76	7	10.86	4.38	9135	456	20.03	-0.88	-1.54
Mar-01	181	10	18.10	11.16	8200	450	18.22	-0.01	-1.01
Apr-01	220	13	16.92	6.75	7734	430	17.99	-0.11	-1.07
May-01	102	2	51.00	52.33	5331	341	15.63	2.12	0.29
Jun-01	136	6	23.00	9.27	6326	368	17.19	1.55	-0.05
Jul-01	46	4	11.50	10.97	7290	448	16.27	-0.4	-1.24
Aug-01	122	7	17.43	8.48	6914	461	15.00	2.2	0.34
Sep-01	14	1	14.00		6710	521	12.88	1.8	0.68



Checklist #14 - Resale - Basic ISDN Installation

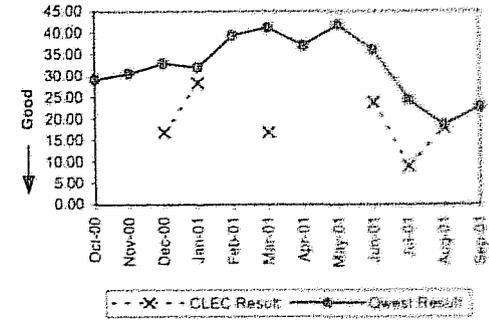
Delayed Order for New Facility Activation (Average Days) (OP-6A) - Interval Zone Two

Order No	Order Date	CLEC Resl	Std Dev	Qwest Num	Qwest Denr	Qwest Resl	Mod Z Scr	Parity Scr
10000			12.86	1828	50	20.52	-0.25	-1.15
10001			14.95	1291	44	29.34	-0.28	-1.17
10002				1313	36	36.47		
10003			9.29	1353	48	28.19	-0.57	-1.35
10004				1299	39	33.31		
10005			9.90	870	32	27.19	-0.9	-1.55
10006			14.85	1187	24	48.62	-0.47	-1.28
10007			72.00	256	18	14.22	1.58	-0.04
10008			12.00	1126	18	62.56	-0.38	-1.23
10009				1725	76	22.70		
10010			7.50	1258	81	15.53	-0.62	-1.38
10011				788	57	13.82		



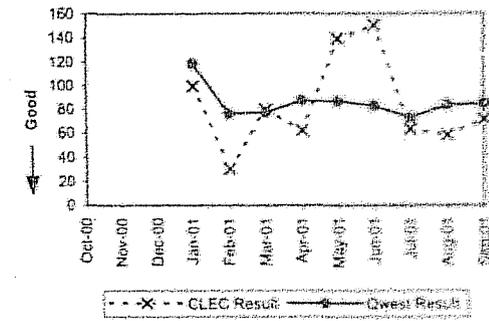
Delayed Order for Facility Reasons (Average Days) (OP-6B) - Interval Zone Two

Order No	Order Date	CLEC Resl	Std Dev	Qwest Num	Qwest Denr	Qwest Resl	Mod Z Scr	Parity Scr
10012				3098	106	29.23		
10013				2721	89	30.57		
10014			17.00	2535	77	32.92	-0.51	-1.31
10015			28.40	2525	79	31.96	-0.27	-1.17
10016				3318	84	39.50		
10017			12.73	3093	75	41.24	-0.79	-1.48
10018				2373	64	37.08		
10019				1932	46	42.00		
10020			24.00	1808	50	36.16	-0.21	-1.13
10021			9.00	1109	45	24.64	-0.38	-1.23
10022			18.00	1117	60	18.62	-0.03	-1.02
10023				706	31	22.77		



Delayed Order for Pretest Orders Delayed Past Due Date (Average Days) (OP-15A)

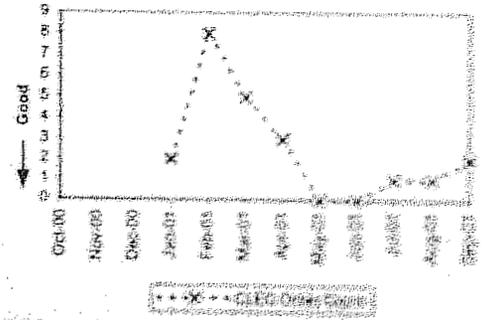
Order No	Order Date	CLEC Resl	Std Dev	Qwest Num	Qwest Denr	Qwest Resl	Mod Z Scr	Parity Scr
10024								
10025								
10026								
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10028								
10029								
10030								
10031								
10032								
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Checklist #14 - Resale - Basic ISDN Installation

Count of Pending Orders Delayed for Facilities Reasons Basic Rate ISDN (OP-15B)

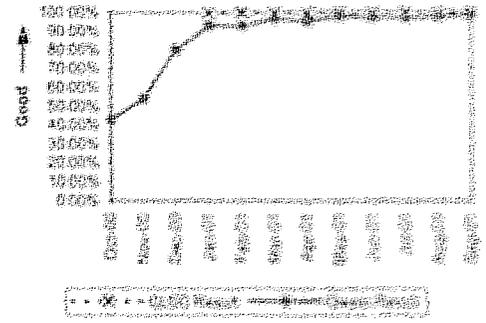
Date	CLEC Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #14 - Resale - Basic ISDN Repair

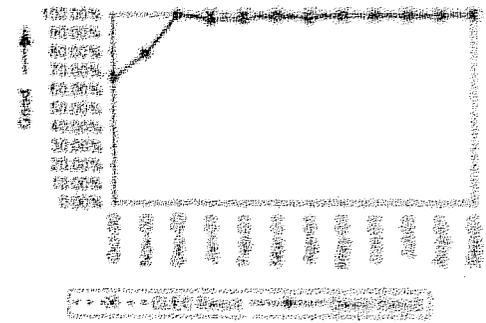
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	7	42.86%		
Nov-00					13	24	54.17%		
Dec-00					8	10	80.00%		
Jan-01	6	6	100.00%	0.00%	734	787	93.27%	-0.56	-1.4
Feb-01	8	8	100.00%	0.00%	613	661	92.74%	-0.78	-1.48
Mar-01	9	9	100.00%	0.00%	797	824	96.72%	-0.56	-1.33
Apr-01	7	7	100.00%	0.00%	721	757	95.24%	-0.59	-1.36
May-01	7	7	100.00%	0.00%	838	855	96.01%	-0.38	-1.28
Jun-01	5	5	100.00%	0.00%	836	859	97.32%	-0.37	-1.32
Jul-01	7	7	100.00%	0.00%	856	882	97.05%	-0.46	-1.28
Aug-01	6	6	100.00%	0.00%	938	960	97.71%	-0.37	-1.23
Sep-01	4	4	100.00%	0.00%	672	684	98.25%	-0.27	-1.36



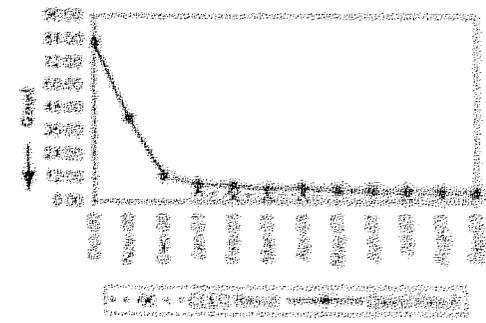
All Troubles Cleared within 48 hours (Percent) (MR-4) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					10	15	66.67%		
Nov-00					27	34	79.41%		
Dec-00					17	17	100.00%		
Jan-01	6	6	100.00%	0.00%	774	795	97.36%	-0.4	-1.24
Feb-01	8	8	100.00%	0.00%	652	666	97.90%	-0.41	-1.28
Mar-01	10	10	100.00%	0.00%	817	827	98.79%	-0.35	-1.21
Apr-01	7	7	100.00%	0.00%	746	761	98.03%	-0.37	-1.23
May-01	7	7	100.00%	0.00%	857	862	99.42%	-0.2	-1.12
Jun-01	5	5	100.00%	0.00%	859	864	99.42%	-0.17	-1.1
Jul-01	7	7	100.00%	0.00%	878	886	99.10%	-0.25	-1.18
Aug-01	6	6	100.00%	0.00%	954	960	99.38%	-0.19	-1.18
Sep-01	4	4	100.00%	0.00%	686	687	99.85%	-0.08	-1.03



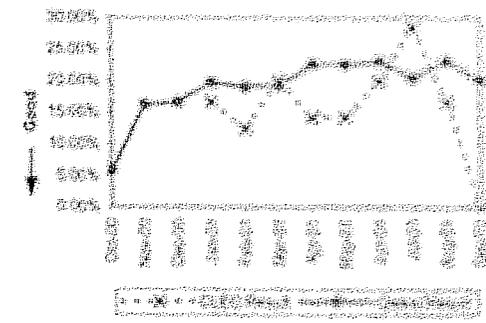
Mean Time to Restore (Hours:Minutes) (MR-6) -- Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1240:12	15	82:41		
Nov-00					1455:05	34	42:48		
Dec-00					229:35	17	13:30		
Jan-01	34:30	6	5:45	8.55	6995:37	795	8:48	-0.4	-1.34
Feb-01	22:27	8	2:48	3.34	5498:13	666	8:15	-0.82	-1.56
Mar-01	35:05	10	3:30	1.54	5327:09	827	6:26	-0.78	-1.47
Apr-01	27:48	7	3:58	1.51	5666:26	761	7:27	-0.39	-1.24
May-01	44:12	7	6:19	7.22	5072:01	862	5:53	1.71	0.84
Jun-01	31:18	5	6:16	8.11	4774:57	864	5:32	2.29	0.38
Jul-01	26:40	7	3:49	4.51	5064:04	886	5:43	-0.8	-1.39
Aug-01	14:54	6	2:29	1.43	4896:32	960	5:06	-0.69	-1.47
Sep-01	12:17	4	3:04	1.40	3337:49	687	4:52	-0.59	-1.36



Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Within MSAs

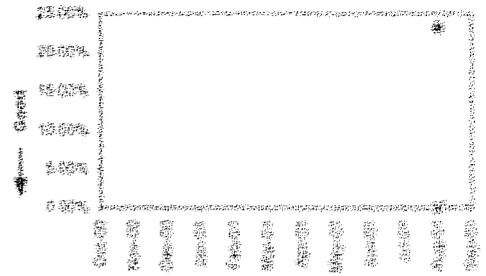
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	17	5.88%		
Nov-00					6	37	16.22%		
Dec-00					3	18	15.67%		
Jan-01	1	6	16.67%	37.27%	157	795	19.75%	-0.19	-1.21
Feb-01	1	8	12.50%	33.07%	127	666	19.07%	-0.47	-1.28
Mar-01	2	10	20.00%	40.00%	159	828	19.20%	0.11	-0.93
Apr-01	1	7	14.29%	34.99%	173	763	22.67%	-0.53	-1.33
May-01	1	7	14.29%	34.99%	195	863	22.60%	-0.52	-1.32
Jun-01	1	5	20.00%	40.00%	200	864	23.15%	-0.17	-1.1
Jul-01	2	7	28.57%	45.18%	182	887	20.52%	0.53	-0.88
Aug-01	1	6	16.67%	37.27%	223	964	23.13%	-0.37	-1.23
Sep-01	0	4	0.00%	0.00%	139	690	20.14%	-1	-1.57



Checklist #14 - Resale - Basic ISDN Repair

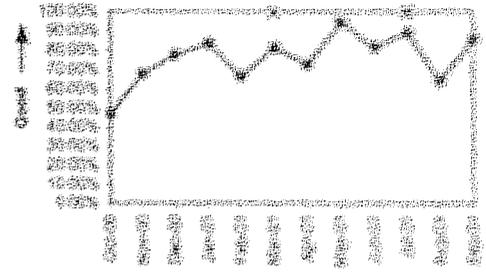
Repair Repeat Report Rate (Percent) (MR-7) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	5	0.00%	0.00%	174	752	23.14%	-1.22	-1.24
Sep-01									



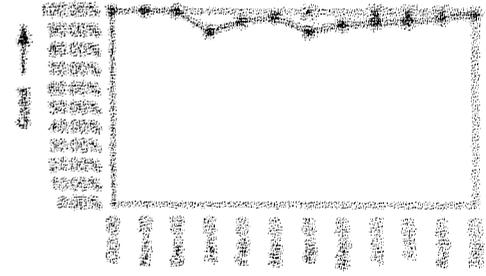
Repair Appointments Met (Percent) (MR-9) - Dispatches Within MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					8	17	47.06%		
Nov-00					25	37	67.57%		
Dec-00					14	16	77.78%		
Jan-01					15	18	83.33%		
Feb-01					8	12	66.67%		
Mar-01	1	1	100.00%	0.00%	13	16	81.25%	-0.43	-1.25
Apr-01					16	22	72.73%		
May-01					17	18	94.44%		
Jun-01					22	27	81.48%		
Jul-01	1	1	100.00%	0.00%	16	18	88.89%	-0.34	-1.21
Aug-01					9	14	64.29%		
Sep-01					18	21	85.71%		



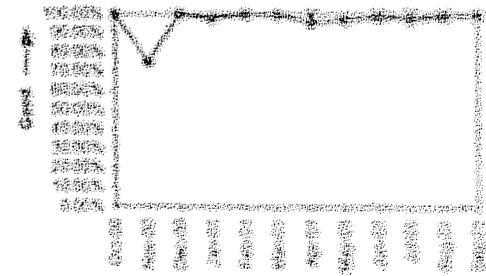
Out of Service Cleared within 24 hours (Percent) (MR-3) - Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					1	1	100.00%		
Nov-00					2	2	100.00%		
Dec-00					1	1	100.00%		
Jan-01					77	86	89.53%		
Feb-01					59	62	95.16%		
Mar-01					65	67	97.01%		
Apr-01	1	1	100.00%	0.00%	63	70	90.00%	-0.33	-1.2
May-01					74	79	93.67%		
Jun-01	1	1	100.00%	0.00%	70	74	94.59%	-0.24	-1.24
Jul-01	1	1	100.00%	0.00%	80	84	95.24%	-0.22	-1.14
Aug-01	4	4	100.00%	0.00%	129	133	96.99%	-0.35	-1.25
Sep-01					68	69	98.55%		



All Troubles Cleared within 48 hours (Percent) (MR-4) - Dispatches Outside MSAs

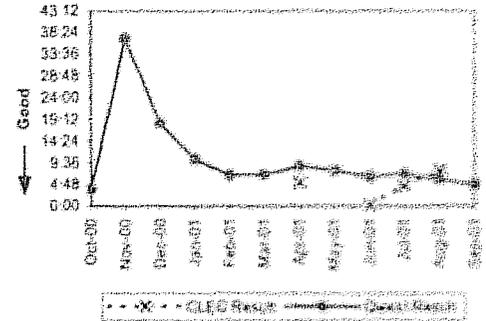
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					1	1	100.00%		
Nov-00					3	4	75.00%		
Dec-00					2	2	100.00%		
Jan-01					84	86	97.67%		
Feb-01					62	62	100.00%		
Mar-01					67	67	100.00%		
Apr-01	1	1	100.00%	0.00%	67	70	95.71%	-0.21	-1.13
May-01					77	79	97.47%		
Jun-01	1	1	100.00%	0.00%	73	74	98.65%	-0.12	-1.07
Jul-01	1	1	100.00%	0.00%	85	87	97.70%	-0.15	-1.04
Aug-01	4	4	100.00%	0.00%	132	133	99.25%	-0.17	-1.1
Sep-01					69	69	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

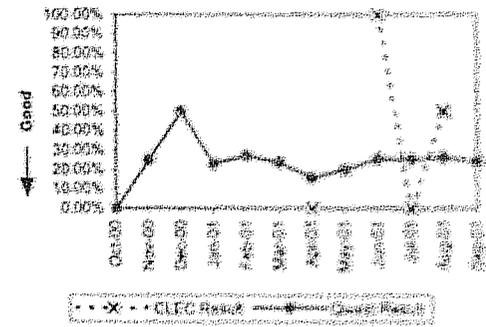
Mean Time to Restore (Hours:Minutes) (MR-6) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					342	1	342		
Nov-00					147:50	4	36:58		
Dec-00					36:51	2	18:26		
Jan-01					898:15	86	10:27		
Feb-01					429:30	62	6:56		
Mar-01					477:50	67	7:08		
Apr-01	5-19	1	5-19		627:08	70	8:58	-0.24	-1.15
May-01					631:31	79	8:00		
Jun-01	0-18	1	0-18		486:30	74	6:34	-0.74	-1.45
Jul-01	4-06	1	4:36		632:28	87	7:16	-0.25	-1.15
Aug-01	32-04	4	8:01	7:00	786:53	133	5:55	1.84	0.12
Sep-01					335:53	69	4:52		



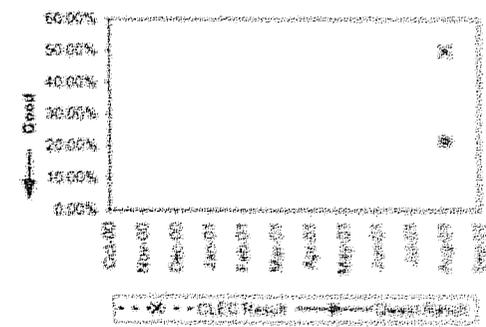
Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					0	1	0.00%		
Nov-00					1	4	25.00%		
Dec-00					1	2	50.00%		
Jan-01					20	86	23.26%		
Feb-01					17	62	27.42%		
Mar-01					16	67	23.88%		
Apr-01	0	1	0.00%	0.00%	11	70	15.71%	-0.43	-1.26
May-01					16	79	20.25%		
Jun-01	1	1	100.00%	0.00%	19	74	25.68%	1.13	-0.31
Jul-01	0	1	0.00%	0.00%	22	87	25.29%	-0.58	-1.35
Aug-01	2	4	50.00%	50.00%	35	133	26.32%	0.94	-0.43
Sep-01					17	69	24.64%		



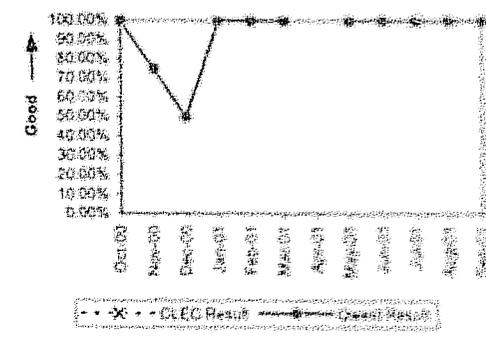
Repair Repeat Report Rate (Percent) (MR-7) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	2	50.00%	50.00%	23	107	21.50%	0.77	-0.53
Sep-01									



Repair Appointments Met (Percent) (MR-9) -- Dispatches Outside MSAs

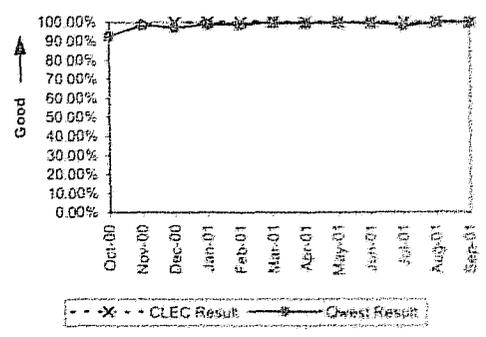
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1	1	100.00%		
Nov-00					3	4	75.00%		
Dec-00					1	2	50.00%		
Jan-01					2	2	100.00%		
Feb-01					1	1	100.00%		
Mar-01					2	2	100.00%		
Apr-01									
May-01					5	5	100.00%		
Jun-01					4	4	100.00%		
Jul-01					3	3	100.00%		
Aug-01					1	1	100.00%		
Sep-01					1	1	100.00%		



Checklist #14 - Resale - Basic ISDN Repair

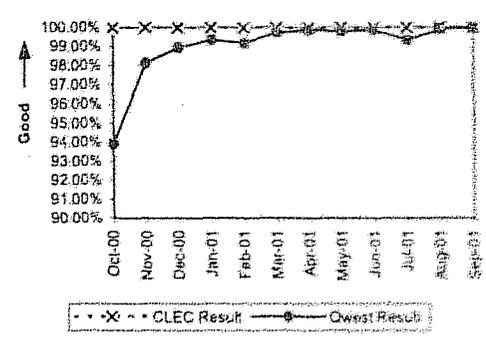
MR-3 Service Cleared within 24 hours (Percent) (MR-3) - No Dispatches

Month	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Mod Z Scr	Parity Scr
10/00					13	14	92.86%		
11/00					76	77	98.70%		
12/00	1	1	100.00%	0.00%	71	73	97.26%	-0.17	-1.1
1/01	18	18	100.00%	0.00%	1642	1659	98.98%	-0.43	-1.26
2/01	26	26	100.00%	0.00%	1448	1469	98.57%	-0.6	-1.36
3/01	17	17	100.00%	0.00%	1489	1498	99.40%	-0.32	-1.19
4/01	12	12	100.00%	0.00%	1406	1415	99.36%	-0.33	-1.2
5/01	13	13	100.00%	0.00%	1367	1374	99.49%	-0.24	-1.14
6/01	11	11	100.00%	0.00%	1432	1438	99.58%	-0.21	-1.13
7/01	4	4	100.00%	0.00%	1457	1485	98.11%	-0.28	-1.17
8/01	13	13	100.00%	0.00%	1777	1784	99.61%	-0.23	-1.14
9/01	13	13	100.00%	0.00%	1282	1287	99.61%	-0.22	-1.14



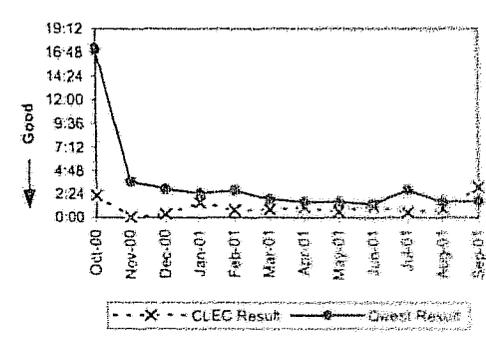
MR-4 Tables Cleared within 48 hours (Percent) (MR-4) - No Dispatches

Month	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Mod Z Scr	Parity Scr
10/00	2	2	100.00%	0.00%	155	165	93.94%	-0.36	-1.22
11/00	1	1	100.00%	0.00%	210	214	98.13%	-0.14	-1.08
12/00	1	1	100.00%	0.00%	188	190	98.95%	-0.1	-1.06
1/01	22	22	100.00%	0.00%	1673	1684	99.35%	-0.38	-1.23
2/01	25	25	100.00%	0.00%	1486	1498	99.20%	-0.45	-1.27
3/01	17	17	100.00%	0.00%	1508	1512	99.74%	-0.21	-1.13
4/01	17	17	100.00%	0.00%	1426	1428	99.86%	-0.15	-1.09
5/01	18	18	100.00%	0.00%	1390	1393	99.78%	-0.15	-1.09
6/01	14	14	100.00%	0.00%	1453	1455	99.86%	-0.12	-1.07
7/01	4	4	100.00%	0.00%	1487	1497	99.33%	-0.16	-1.1
8/01	13	13	100.00%	0.00%	1791	1793	99.89%	-0.12	-1.07
9/01	13	13	100.00%	0.00%	1300	1300	100.00%	N/A	N/A



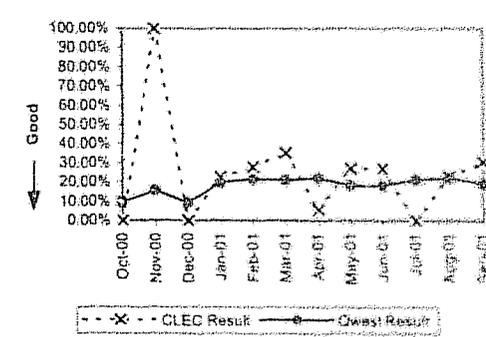
MR-6 Mean Time to Restores (Hours:Minutes) (MR-6) - No Dispatches

Month	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Mod Z Scr	Parity Scr
10/00	432	2	2:16	1:19	2828:12	165	17:08	-0.24	-1.15
11/00	804	1	0:04		803:15	214	3:45	-0.24	-1.15
12/00	820	1	0:23		559:51	190	2:57	-0.3	-1.18
1/01	1438	22	1:35	1:48	4217:12	1684	2:30	-0.38	-1.23
2/01	2033	25	0:49	1:28	4217:48	1498	2:49	-0.56	-1.34
3/01	1612	17	0:50	0:50	2896:25	1512	1:55	-0.52	-1.32
4/01	1653	17	1:07	1:39	2338:05	1428	1:38	-0.54	-1.33
5/01	702	11	0:39	0:47	2305:13	1393	1:39	-0.75	-1.46
6/01	1339	11	1:14	1:35	2028:56	1455	1:24	-0.14	-1.09
7/01	2115	4	0:32	0:30	4240:21	1497	2:50	-0.26	-1.16
8/01	1153	13	0:55	1:11	2938:59	1793	1:38	-0.37	-1.23
9/01	4116	13	1:10	4:23	2201:18	1300	1:42	2.01	0.22



MR-7 Repair Repeat Report Rate (Percent) (MR-7) - No Dispatches

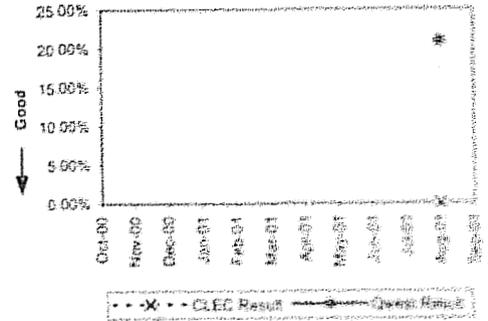
Month	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Mod Z Scr	Parity Scr
10/00	0	2	0.00%	0.00%	16	165	9.70%	-0.46	-1.28
11/00	1	1	100.00%	0.00%	34	214	15.89%	1.5	-0.09
12/00	1	1	0.00%	0.00%	18	190	9.47%	-0.32	-1.2
1/01	5	22	22.73%	41.01%	334	1684	19.83%	0.37	-0.78
2/01	7	25	28.00%	44.90%	323	1498	21.56%	0.78	-0.53
3/01	6	17	35.29%	47.79%	320	1512	21.16%	1.34	-0.18
4/01	1	17	5.88%	23.53%	315	1428	22.06%	-1.6	-1.97
5/01	3	11	27.27%	44.54%	258	1393	18.52%	0.73	-0.55
6/01	7	11	27.27%	44.54%	265	1455	18.21%	0.76	-0.54
7/01	0	4	0.00%	0.00%	320	1497	21.38%	-1.04	-1.63
8/01	3	13	23.08%	42.13%	399	1793	22.25%	0.11	-0.93
9/01	4	13	30.77%	46.15%	254	1300	19.54%	0.98	-0.41



Checklist #14 - Resale - Basic ISDN Repair

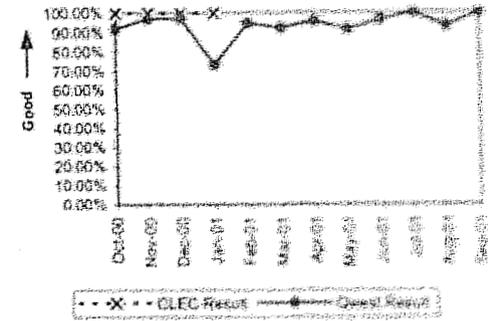
Repair Report Report Rate (Percent) (MR-7) -- No Dispatches

Month	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	115	55	20.87%	-0.89	-1.54



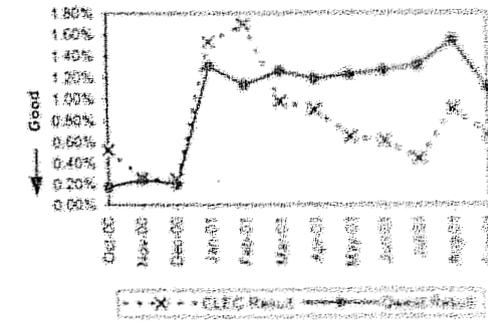
Repair Appointments Met (Percent) (MR-9) -- No Dispatches

Month	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	152	165	92.12%	-0.41	-1.25
Nov-00	1	1	100.00%	0.00%	208	214	97.20%	-0.17	-1.1
Dec-00	1	1	100.00%	0.00%	185	190	97.37%	-0.16	-1.1
Jan-01	3	3	100.00%	0.00%	28	38	73.68%	-1	-1.61
Feb-01					36	38	94.74%		
Mar-01					24	26	92.31%		
Apr-01					23	24	95.83%		
May-01					22	24	91.67%		
Jun-01					28	29	96.55%		
Jul-01					27	27	100.00%		
Aug-01					14	15	93.33%		
Sep-01					26	26	100.00%		



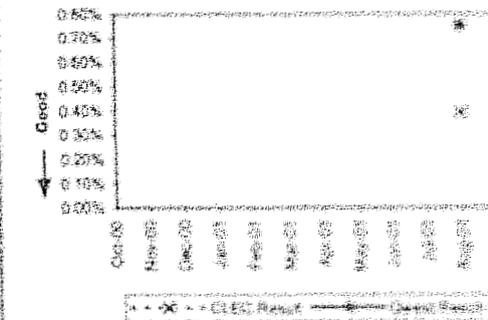
Trouble Rate (Percent) (MR-8)

Month	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	377	0.53%	7.26%	183	104342	0.18%	1.64	-0.2
Nov-00	1	386	0.26%	5.08%	255	104950	0.24%	0.06	-0.83
Dec-00	1	401	0.25%	4.99%	210	105413	0.20%	0.22	-0.77
Jan-01	28	1827	1.53%	12.28%	2565	195816	1.31%	0.63	-0.49
Feb-01	33	1940	1.70%	12.92%	2226	196204	1.13%	2.34	0.42
Mar-01	27	2753	0.98%	9.85%	2407	191052	1.26%	-1.3	-1.79
Apr-01	25	2769	0.90%	9.46%	2261	190786	1.19%	-1.36	-1.83
May-01	18	2766	0.65%	8.04%	2335	190136	1.23%	-2.74	-2.66
Jun-01	17	2772	0.61%	7.81%	2393	188686	1.27%	-3.06	-2.86
Jul-01	12	2701	0.44%	6.65%	2471	187909	1.32%	-3.94	-3.4
Aug-01	23	2533	0.91%	9.49%	2890	187280	1.54%	-2.56	-2.57
Sep-01	17	2547	0.67%	8.14%	2059	186329	1.11%	-2.1	-2.28



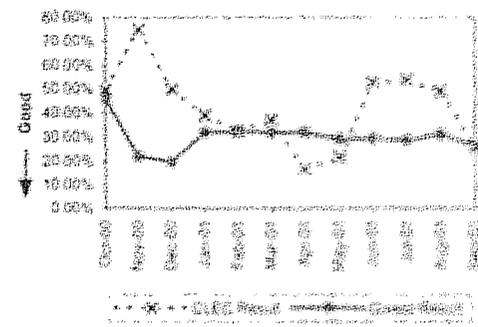
Trouble Rate (Percent) (MR-8')

Month	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	10	2533	0.39%	6.27%	1410	187280	0.7	-2.07	-2.26
Sep-01									



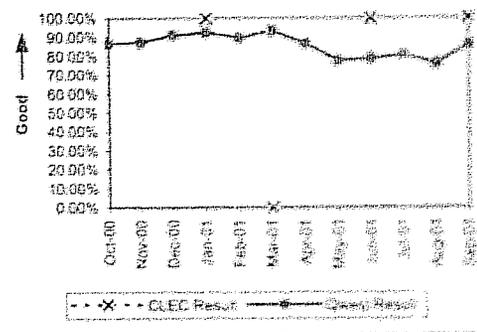
Checklist #14 - Resale - Basic ISDN Repair

Customer and Non-Qwest Related Trouble Reports (Percent) (MR: 10)									
State	Qwest Num	Qwest Den	CLEC Resul	Std Dev	Qwest Num	Qwest Den	Qwest Resul	Mod Z Scr	Parity Scr
Alaska	2	4	50.00%	50.00%	156	339	46.02%	0.13	-0.92
Arizona	3	4	75.00%	43.30%	72	327	22.02%	2.1	0.26
California	1	2	50.00%	50.00%	52	262	19.85%	0.84	-0.49
Colorado	18	46	39.13%	48.80%	1214	3779	32.13%	1	-0.39
Connecticut	16	49	32.65%	46.89%	1067	3293	32.40%	0.05	-0.97
Florida	16	43	37.21%	48.34%	1136	3543	32.06%	0.72	-0.55
Georgia	5	30	16.67%	37.27%	1061	3322	31.94%	-1.79	-2.09
Idaho	6	23	21.74%	41.25%	972	3307	29.39%	-0.6	-1.45
Illinois	10	36	52.78%	49.92%	1001	3394	29.49%	2.89	0.76
Indiana	14	28	53.85%	49.85%	1000	3471	28.81%	2.65	0.61
Iowa	22	45	48.89%	49.99%	1317	4207	31.31%	2.44	0.46
Kansas	6	23	26.09%	43.91%	737	2795	26.36%	-0.03	-1.02

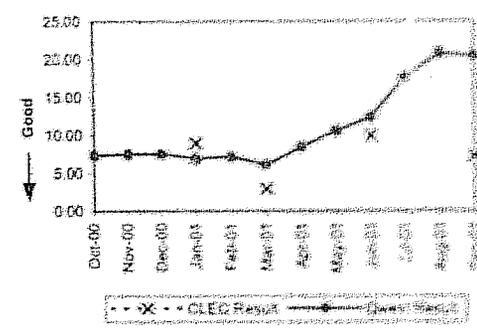


Checklist #14 - Resale - Qwest DSL Installation

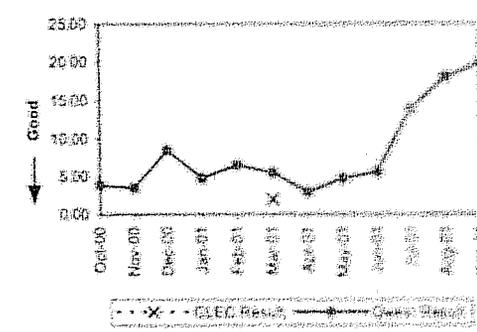
Dispatches Within MSAs (OP-3) - Dispatches Within MSAs									
MSA	CLEC Num	CLEC Date	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Albany					670	772	86.79%		
Albany					717	820	87.44%		
Albany					715	784	91.20%		
Albany	2	100.00%	0.00%		227	894	92.51%	-0.4	-1.24
Albany					794	885	89.72%		
Albany	1	0.00%	0.00%			853	93.32%	1.84	0.12
Albany					1096	1264	86.71%		
Albany					1719	2218	77.50%		
Albany	1	100.00%	0.00%		1820	2318	78.52%	-0.52	-1.32
Albany					3333	4137	80.57%		
Albany					5041	6596	75.95%		
Albany	5	100.00%	0.00%		6912	8064	85.71%	-0.91	-1.55



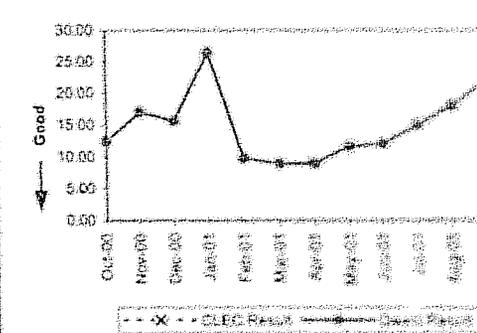
Installation Interval (Average Days) (OP-4) - Dispatches Within MSAs									
MSA	CLEC Num	CLEC Date	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Albany					5679	772	7.36		
Albany					6185	820	7.54		
Albany					5922	784	7.55		
Albany	2	9.00	8.49		6231	894	6.97	2.26	0.37
Albany					6357	885	7.18		
Albany	1	3.00			5208	853	6.11	-0.62	-1.38
Albany					10704	1264	8.47		
Albany					23584	2218	10.63		
Albany	1	10.00			26815	2318	12.43	-0.32	-1.19
Albany					105180	5975	17.60		
Albany					162484	8815	20.70		
Albany	5	7.20	3.56		214455	10547	20.33	-2.21	-2.34



Delayed Days for New Facility Reasons (Average Days) (OP-6A) - Dispatches Within MSAs									
MSA	CLEC Num	CLEC Date	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Albany					322	84	3.83		
Albany					321	92	3.49		
Albany					432	51	8.47		
Albany					215	45	4.78		
Albany					358	55	6.51		
Albany	1	2.00			258	47	5.49	-0.61	-1.37
Albany					439	150	2.93		
Albany					2050	432	4.75		
Albany					2526	451	5.60		
Albany					33698	2424	13.90		
Albany					51818	2874	18.03		
Albany					62122	3136	19.81		

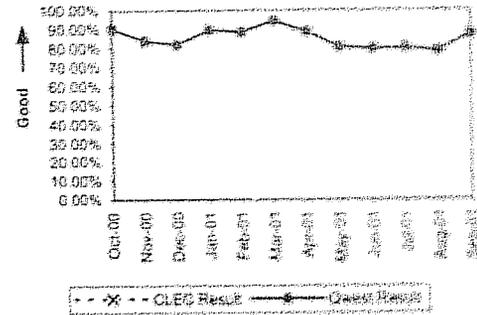


Delayed Days for Facility Reasons (Average Days) (OP-6B) - Dispatches Within MSAs									
MSA	CLEC Num	CLEC Date	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Albany					225	18	12.50		
Albany					187	11	17.00		
Albany					282	18	15.67		
Albany					581	22	26.41		
Albany					352	36	9.78		
Albany					89	10	8.90		
Albany					162	18	3.00		
Albany					778	67	11.61		
Albany					569	47	12.11		
Albany					3266	218	14.98		
Albany					16754	930	18.02		
Albany					11111	499	7		

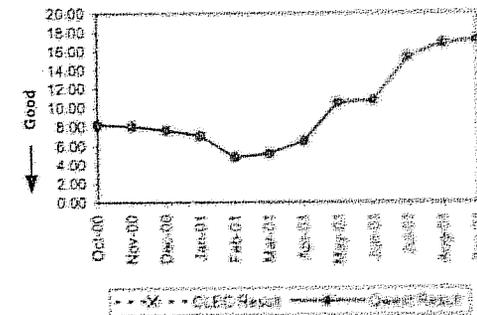


Checklist #14 - Resale - Qwest DSL Installation

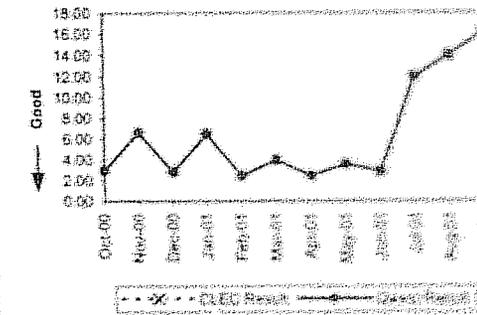
Dispatches Outside MSAs (Percent) (OP-3)									
Month	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					37	41	90.24%		
Nov-00					31	37	83.78%		
Dec-00					36	44	81.82%		
Jan-01					17	19	89.47%		
Feb-01					15	17	88.24%		
Mar-01					16	17	94.12%		
Apr-01					23	26	88.46%		
May-01					65	81	80.25%		
Jun-01					58	73	79.45%		
Jul-01					75	94	79.79%		
Aug-01					61	78	78.21%		
Sep-01					67	77	87.01%		



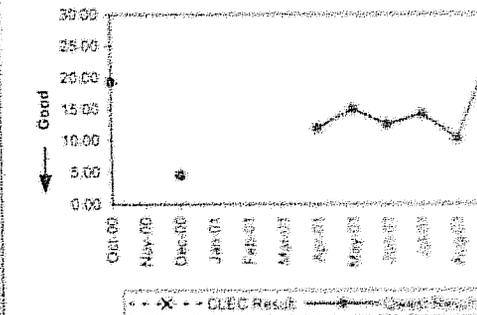
Dispatches Outside MSAs (Average Days) (OP-4)									
Month	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					338	41	8.24		
Nov-00					298	37	8.05		
Dec-00					337	44	7.66		
Jan-01					135	19	7.11		
Feb-01					82	17	4.82		
Mar-01					68	17	5.18		
Apr-01					170	26	6.54		
May-01					852	81	10.52		
Jun-01					786	73	10.77		
Jul-01					1949	127	15.35		
Aug-01					1831	109	16.80		
Sep-01					1652	96	17.21		



Dispatches Outside MSAs (Average Days) (OP-6A) - Non-Facility Reasons									
Month	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3	1	3.00		
Nov-00					40	6	6.67		
Dec-00					17	6	2.83		
Jan-01					13	2	6.50		
Feb-01					5	2	2.50		
Mar-01					4	1	4.00		
Apr-01					5	2	2.50		
May-01					50	14	3.57		
Jun-01					32	11	2.91		
Jul-01					552	46	12.00		
Aug-01					630	45	14.00		
Sep-01					452	28	16.14		



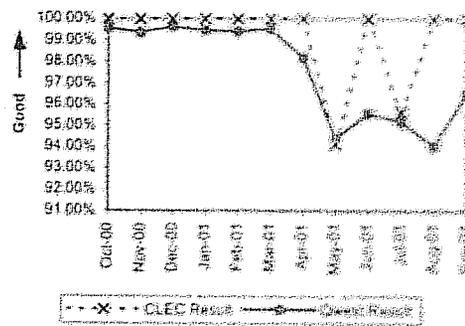
Dispatches Outside MSAs (Average Days) (OP-6B) - Facility Reasons									
Month	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					58	3	19.33		
Nov-00					9	2	4.50		
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01					12	1	12.00		
May-01					30	2	15.00		
Jun-01					50	4	12.50		
Jul-01					85	6	14.17		
Aug-01					31	3	10.33		
Sep-01					24	1	24.00		



Checklist #14 - Resale - Qwest DSL Installation

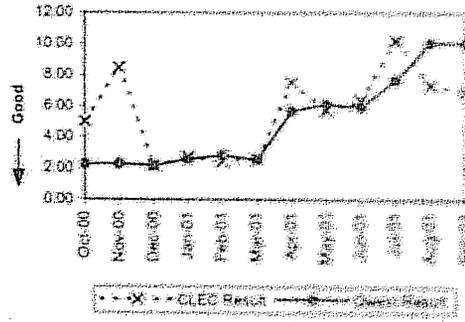
Installation Commitments Met (Percent) (OP-3) -- No Dispatches

Month	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00	2	2	100.00%	0.00%	12967	13024	99.56%	-0.09	-1.06
Nov-00	2	2	100.00%	0.00%	12309	12388	99.36%	-0.11	-1.07
Dec-00	6	6	100.00%	0.00%	11591	11637	99.60%	-0.15	-1.09
Jan-01	17	17	100.00%	0.00%	12664	12733	99.46%	-0.3	-1.18
Feb-01	15	15	100.00%	0.00%	12960	13037	99.41%	-0.28	-1.37
Mar-01	8	8	100.00%	0.00%	14742	14814	99.51%	-0.2	-1.12
Apr-01	9	9	100.00%	0.00%	21467	21866	98.18%	-0.41	-1.25
May-01	17	17	94.12%	23.53%	31617	33493	94.40%	0.16	-0.9
Jun-01	15	15	100.00%	0.00%	32640	34157	95.56%	-0.63	-1.51
Jul-01	23	23	95.65%	20.39%	36343	38182	95.18%	-0.1	-1.06
Aug-01	21	21	100.00%	0.00%	20863	22185	94.04%	-1.15	-1.7
Sep-01	33	33	100.00%	0.00%	17415	18032	96.58%	-1.08	-1.66



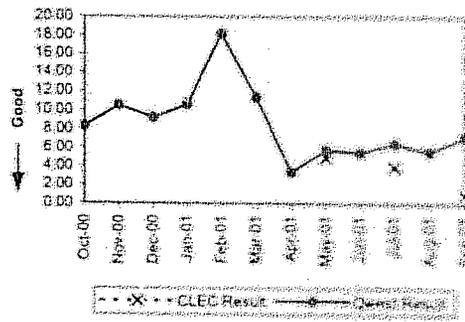
Installation Interval (Average Days) (OP-4) -- No Dispatches

Month	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00	10	2	5.00	5.66	29593	13024	2.27	1.28	-0.22
Nov-00	17	2	8.50	3.54	28556	12388	2.31	2.73	0.66
Dec-00	15	6	2.17	0.75	25479	11637	2.19	-0.02	-1.01
Jan-01	17	17	2.76	2.00	32952	12733	2.59	2.17	0.32
Feb-01	15	13	2.46	1.66	36995	13037	2.84	-0.36	-1.22
Mar-01	8	8	2.62	1.19	38288	14814	2.58	2	0.21
Apr-01	9	9	7.56	7.37	125136	21866	5.72	2.88	0.75
May-01	17	17	5.76	4.07	158174	25706	6.15	-0.33	-1.2
Jun-01	15	15	6.40	3.46	154342	25886	5.96	3.09	0.88
Jul-01	23	23	10.23	2.67	200669	26143	7.68	2.88	0.75
Aug-01	18	18	7.38	2.47	147019	14523	10.12	-3.64	-3.21
Sep-01	20	20	8.93	3.36	127673	12658	10.09	-5.37	-4.27



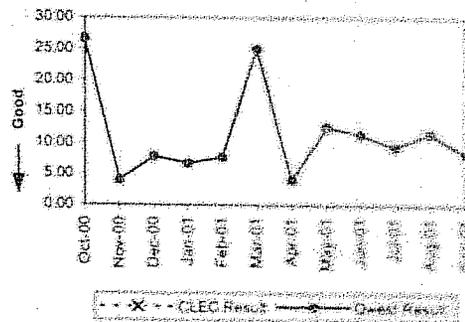
Unred Days for Non-Facility Reasons (Average Days) (OP-6A) -- No Dispatches

Month	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00					451	54	8.36		
Nov-00					822	78	10.54		
Dec-00					370	40	9.25		
Jan-01					700	66	10.61		
Feb-01					1329	73	18.21		
Mar-01					808	71	11.38		
Apr-01					1288	371	3.47		
May-01	5	5	5.00		8444	1458	5.79	-0.12	-1.07
Jun-01					7763	1391	5.58		
Jul-01	4	4	4.00		13372	2051	6.52	-0.31	-1.19
Aug-01					8450	1498	5.64		
Sep-01	1	1	1.00		6352	880	7.22	-0.65	-1.4



Unred Days for Facility Reasons (Average Days) (OP-6B) -- No Dispatches

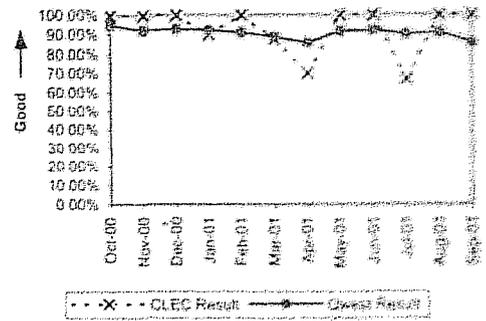
Month	CLEC Num	CLEC Demd	CLEC Resl	Std Dev	Qwest Num	Qwest Demd	Qwest Resl	Mod Z Scr	Parity Scr
Oct-00					80	3	26.67		
Nov-00					4	1	4.00		
Dec-00					47	6	7.83		
Jan-01					20	3	6.67		
Feb-01					31	4	7.75		
Mar-01					25	1	25.00		
Apr-01					114	28	4.07		
May-01					5277	418	12.62		
Jun-01					1446	126	11.48		
Jul-01					2094	220	9.52		
Aug-01					3605	310	11.63		
Sep-01					835	101	8.27		



Checklist #14 - Resale - Qwest DSL Installation

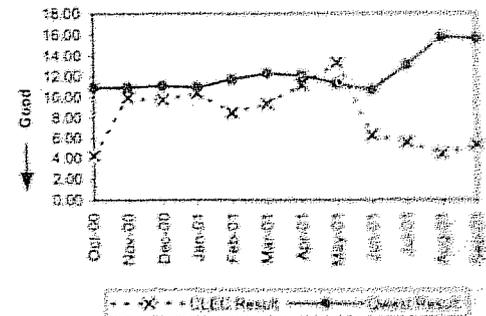
Performance Commitments Met (Percent) (OP-3) - Interval Zone One

Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	16439	17275	95.16%	-0.39	-1.24
Nov-00	14858	18122	92.14%	-0.58	-1.36
Dec-00	15082	16260	92.76%	-0.56	-1.34
Jan-01	21053	22844	92.16%	0.33	-0.8
Feb-01	18034	19910	90.86%	-0.9	-1.54
Mar-01	18941	21361	88.67%	0.19	-0.88
Apr-01	16356	19091	85.73%	1.28	-0.22
May-01	7486	8147	91.64%	-0.85	-1.52
Jun-01	6103	6630	92.05%	-0.78	-1.47
Jul-01	826	919	89.88%	1.51	-0.08
Aug-01	532	586	90.79%	-0.45	-1.27
Sep-01	294	342	85.96%	-0.7	-1.42



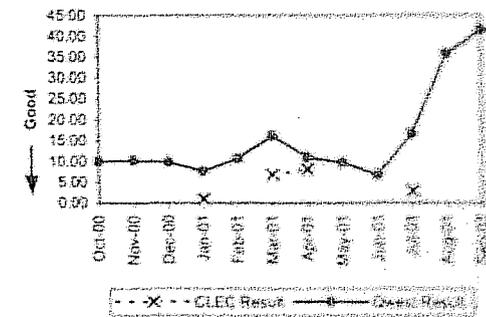
Installation Interval (Average Days) (OP-4) - Interval Zone One

Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	188318	17161	10.97	-1.97	-2.2
Nov-00	176143	15989	11.02	-0.37	-1.22
Dec-00	178540	16104	11.09	-0.55	-1.34
Jan-01	247115	22495	10.99	-0.4	-1.24
Feb-01	229448	19521	11.75	-1.56	-1.95
Mar-01	257358	20867	12.33	-1.09	-1.66
Apr-01	227425	18787	12.11	-0.38	-1.23
May-01	91512	8070	11.34	3.09	0.88
Jun-01	70760	6602	10.72	-2.49	-2.51
Jul-01	15704	1197	13.12	-1.1	-1.67
Aug-01	10929	691	15.82	-0.7	-1.43
Sep-01	5842	373	15.66	-0.65	-1.4



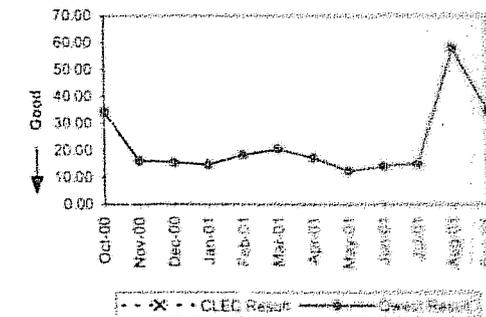
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Interval Zone One

Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	6510	643	10.12		
Nov-00	10940	1061	10.31		
Dec-00	9968	1000	9.97		
Jan-01	11736	1529	7.68	-0.65	-1.4
Feb-01	12921	1195	10.81		
Mar-01	22024	1360	16.19	-0.7	-1.43
Apr-01	19676	1764	11.15	-0.4	-1.24
May-01	5234	528	9.91		
Jun-01	2802	407	6.88		
Jul-01	6005	358	16.77	-1.03	-1.63
Aug-01	5728	160	35.80		
Sep-01	3284	79	41.57		



Delayed Days for Facility Reasons (Average Days) (OP-6B) - Interval Zone One

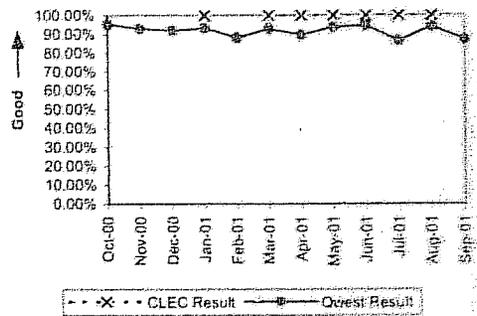
Month	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	6607	193	34.23		
Nov-00	3362	206	16.32		
Dec-00	2781	178	15.62		
Jan-01	3877	262	14.80		
Feb-01	11506	621	16.53		
Mar-01	21374	1060	20.64		
Apr-01	16743	961	17.42		
May-01	1906	153	12.46		
Jun-01	1713	120	14.28		
Jul-01	347	23	15.09		
Aug-01	116	2	58.00		
Sep-01	70	2	35.00		



Checklist #14 - Resale - Qwest DSL Installation

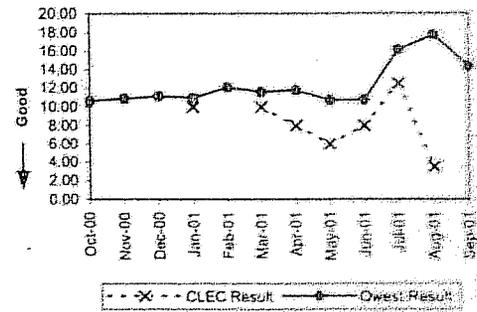
Resale - Qwest DSL Installation (Resale - Qwest DSL) - Interval Zone Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
2700	2825	95.58%		
3198	3426	93.05%		
3412	3706	92.07%		
4456	4808	93.30%	-0.27	-1.16
3669	4364	88.25%		
3201	4196	92.97%	-0.39	-1.24
3447	3833	89.83%	-0.34	-1.2
2907	2132	93.86%	-0.26	-1.16
1841	1508	94.56%	-0.24	-1.15
163	186	86.70%	-0.55	-1.53
113	120	94.17%	-0.35	-1.21
65	69	86.96%		



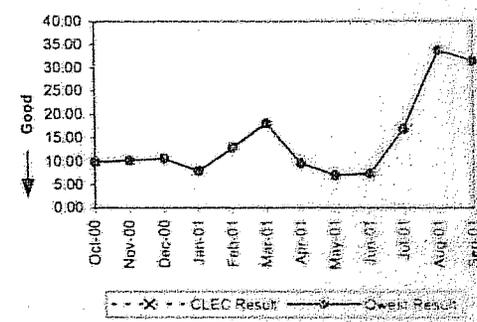
Resale - Qwest DSL Installation (Average Days) (OP-4) - Interval Zone Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
29983	2816	10.65		
37185	3412	10.89		
41011	3685	11.13		
57256	4763	10.97	-0.24	-1.15
52500	4346	12.08		
47839	4124	11.60	-0.34	-1.21
44516	3781	11.77	-0.47	-1.28
22683	2117	10.71	-1.29	-1.79
17119	1591	10.75	-0.53	-1.33
1358	239	16.14	-0.26	-1.16
2873	162	17.73	-0.95	-1.58
1133	79	14.34		



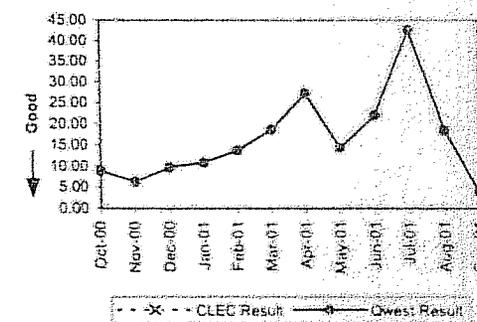
Resale - Qwest DSL Installation (Average Days) (OP-6A) - Interval Zone Two

Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
1172	116	9.93		
2281	223	10.23		
2849	269	10.59		
2345	297	7.90		
4950	382	12.96		
4119	227	18.13		
2393	251	9.53		
805	115	7.00		
608	83	7.33		
1202	71	16.93		
1583	47	33.68		
506	18	31.44		



Resale - Qwest DSL Installation (Average Days) (OP-6B) - Interval Zone Two

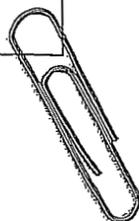
Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
62	7	8.86		
95	15	6.33		
241	25	9.72		
273	25	10.92		
1641	133	13.84		
1268	68	18.65		
3787	139	27.24		
230	16	14.38		
88	4	22.00		
298	7	42.57		
37	2	18.50		
4	1	4.00		



Continuation

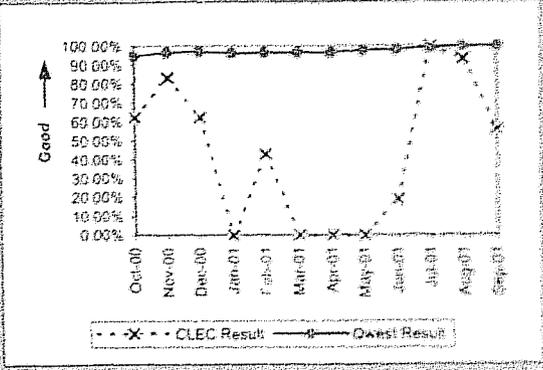
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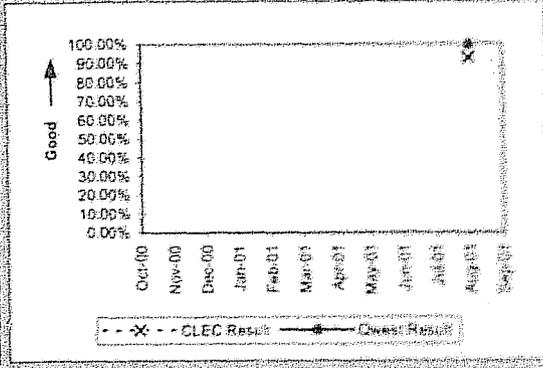


Checklist #14 - Resale - Qwest DSL Installation

State Service Installation Quality (Percent) (GP-5) - Interval Zone One and Two									
City	Area	Qwest Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Albany	01	4	48.89%	48.41%	36876	32613	94.67%	4.05	1.26
Albany	02	4	83.33%	37.27%	33496	34736	96.43%	1.73	3.99
Albany	03	6	62.50%	48.41%	33475	34500	97.03%	5.75	1.26
Albany	04	2	0.00%	0.00%	37736	39287	96.66%	23.15	3.83
Albany	05	2	42.86%	49.45%	41440	43021	96.33%	15.03	3.83
Albany	06	2	0.00%	0.00%	42056	43574	96.52%	24.11	3.83
Albany	07	2	0.00%	0.00%	45521	47239	96.36%	23.58	3.83
Albany	08	2	0.00%	0.00%	47784	48943	97.63%	32.1	3.83
Albany	09	2	19.05%	35.41%	47287	48255	97.99%	28.64	3.83
Albany	10	2	100.00%	0.00%	46542	47147	98.72%	-0.6	-1.37
Albany	11	2	92.86%	25.75%	39133	39308	99.55%	5.32	0.64
Albany	12	2	55.88%	45.68%	30886	30972	99.66%	43.68	3.83



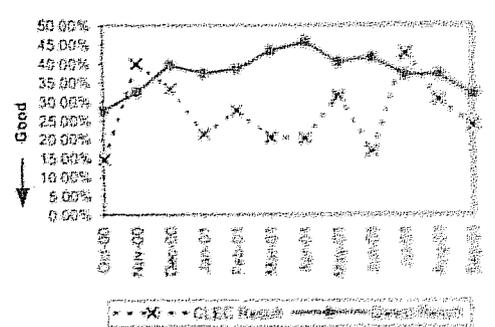
State Service Installation Quality (Percent) (GP-5) - Interval Zone One and Two									
City	Area	Qwest Den	CLEC Res	Std Dev	Qwest Num	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Albany	01	4	48.89%	48.41%	36876	32613	94.67%	4.05	1.26
Albany	02	4	83.33%	37.27%	33496	34736	96.43%	1.73	3.99
Albany	03	6	62.50%	48.41%	33475	34500	97.03%	5.75	1.26
Albany	04	2	0.00%	0.00%	37736	39287	96.66%	23.15	3.83
Albany	05	2	42.86%	49.45%	41440	43021	96.33%	15.03	3.83
Albany	06	2	0.00%	0.00%	42056	43574	96.52%	24.11	3.83
Albany	07	2	0.00%	0.00%	45521	47239	96.36%	23.58	3.83
Albany	08	2	0.00%	0.00%	47784	48943	97.63%	32.1	3.83
Albany	09	2	19.05%	35.41%	47287	48255	97.99%	28.64	3.83
Albany	10	2	100.00%	0.00%	46542	47147	98.72%	-0.6	-1.37
Albany	11	2	92.86%	25.75%	39167	39308	99.64%	6	0.73
Albany	12	2	55.88%	45.68%	30886	30972	99.66%	43.68	3.83



Checklist #14 - Resale - Qwest DSL Repair

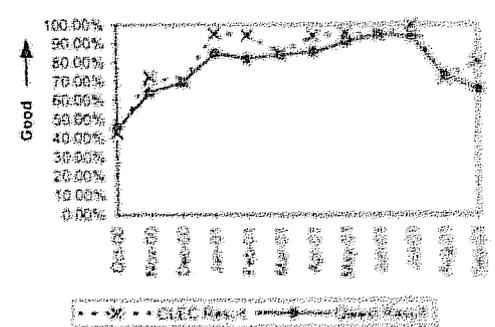
Out of Service and Non-Qwest Related Trouble Reports (Percent) (MR-10) -- Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2	41	14.63%	35.34%	3116	11320	27.53%	-1.84	-2.12
Nov-00	3	20	40.00%	48.99%	2752	6302	32.56%	0.71	-0.57
Dec-00	5	16	33.33%	47.14%	2335	5886	39.67%	-0.5	-1.3
Jan-01	10	65	21.51%	40.95%	2666	7127	37.41%	-2.59	-2.57
Feb-01	8	28	27.59%	44.69%	2682	7461	38.63%	-1.22	-1.74
Mar-01	2	44	20.45%	40.34%	3764	6674	43.39%	-3.06	-2.86
Apr-01	14	60	20.29%	40.22%	3959	8661	45.71%	-4.22	-3.57
May-01	33	105	31.43%	46.42%	3785	9361	40.43%	-1.87	-2.14
Jun-01	13	77	16.88%	37.46%	3373	8098	41.85%	-4.39	-3.67
Jul-01	6	14	42.86%	49.49%	2498	6730	37.12%	0.44	-0.73
Aug-01	16	36	30.56%	46.06%	3429	9259	37.03%	-0.8	-1.49
Sep-01	9	26	23.68%	42.51%	1705	5346	31.89%	-1.08	-1.66



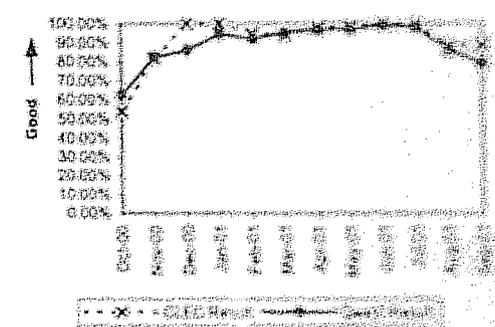
Out of Service Cleared within 24 hours (Percent) (MR-3) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	16	35	42.86%	49.49%	3372	7346	45.80%	0.37	-0.77
Nov-00	8	11	72.73%	44.54%	2427	3779	64.22%	-0.59	-1.36
Dec-00	7	10	70.00%	45.83%	2115	3028	69.85%	-0.01	-1.01
Jan-01	43	45	95.56%	20.61%	3261	3837	84.99%	-1.97	-2.2
Feb-01	16	19	84.74%	22.33%	3184	3871	82.25%	-1.42	-1.86
Mar-01	28	33	84.85%	35.86%	3545	4212	84.16%	-0.11	-1.07
Apr-01	49	52	94.23%	23.32%	3517	4110	85.57%	-1.77	-2.07
May-01	60	69	95.65%	20.39%	4375	4820	90.77%	-1.39	-1.85
Jun-01	65	58	94.83%	22.15%	3836	4040	94.95%	0.11	-0.93
Jul-01	8	8	100.00%	0.00%	3350	3573	93.76%	-0.73	-1.44
Aug-01	16	25	72.00%	44.96%	3691	5006	73.73%	0.22	-0.86
Sep-01	21	26	80.77%	39.41%	2110	3191	66.12%	-1.57	-1.96



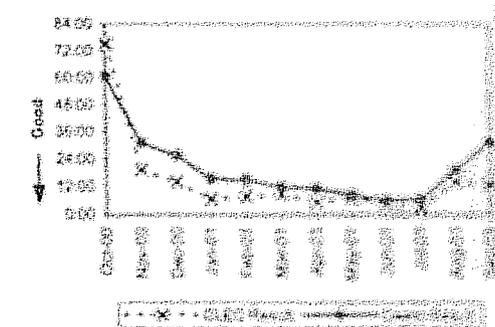
All Troubles Cleared within 48 hours (Percent) (MR-4) -- Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	19	35	54.29%	49.82%	4629	7346	63.01%	1.07	-0.35
Nov-00	9	11	81.82%	38.57%	3109	3779	82.27%	0.19	-0.85
Dec-00	10	10	100.00%	0.00%	2605	3028	86.03%	-1.27	-1.77
Jan-01	45	45	100.00%	0.00%	3627	3837	94.53%	-1.6	-1.98
Feb-01	16	19	94.74%	22.33%	3563	3871	92.04%	-0.43	-1.26
Mar-01	31	33	93.94%	23.86%	4016	4212	95.35%	0.44	-0.73
Apr-01	51	52	98.08%	13.73%	3992	4110	97.13%	-0.41	-1.25
May-01	60	70	98.57%	11.87%	4678	4820	97.05%	-0.75	-1.45
Jun-01	59	59	100.00%	0.00%	3997	4040	98.94%	-0.79	-1.46
Jul-01	8	8	100.00%	0.00%	3490	3573	97.68%	-0.44	-1.26
Aug-01	22	25	88.00%	32.50%	4308	5006	86.06%	-0.28	-1.17
Sep-01	24	27	88.89%	31.43%	2535	3201	79.19%	-1.24	-1.75



Mean Time to Restore (Hours:Minutes) (MR-6) -- Interval Zone One

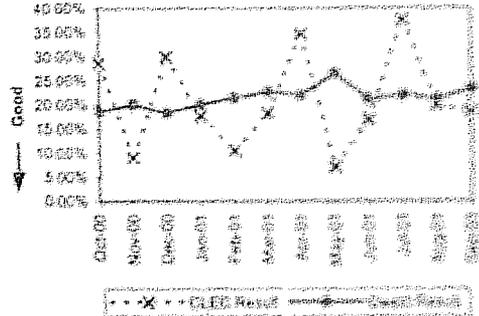
Date	CLEC Num	CLEC Dend	CLEC Rest	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	2631:28	35	75:11	84:42	446886:56	7346	60:50	1.01	-0.39
Nov-00	212:31	11	19:19	25:27	117357:30	3779	31:32	-0.73	-1.44
Dec-00	140:47	10	14:05	16:46	77335:23	3028	25:32	-0.86	-1.52
Jan-01	300:10	45	6:40	8:17	59763:09	3837	15:35	-0.41	-1.25
Feb-01	154:32	19	8:08	21:30	58464:22	3871	15:06	-1.03	-1.63
Mar-01	294:51	33	8:56	18:52	50993:38	4212	12:06	-0.84	-1.51
Apr-01	291:37	52	5:36	12:00	45789:19	4110	11:08	-2.29	-2.39
May-01	519:04	70	7:25	16:49	40647:09	4820	8:26	-0.48	-1.29
Jun-01	265:52	59	4:30	6:36	25543:30	4040	6:19	-1.14	-1.69
Jul-01	27:00	8	3:23	5:46	22866:02	3573	6:24	-0.58	-1.35
Aug-01	352:43	25	14:07	21:09	95521:50	5006	19	-0.74	-1.45
Sep-01	345:41	27	12:48	20:39	100926:35	3201	31:33	-1.81	-2.1



Checklist #14 - Resale - Qwest DSL Repair

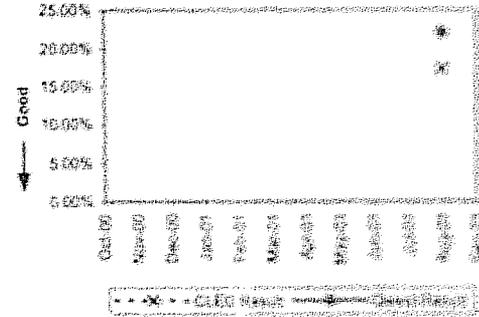
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	10	35	28.57%	45.18%	1365	7346	18.58%	1.44	-0.12
Nov-00	1	11	9.09%	28.75%	758	3779	20.06%	-0.91	-1.35
Dec-00	5	10	30.00%	45.83%	558	3028	18.43%	0.9	-0.45
Jan-01	6	45	17.78%	38.23%	774	3637	20.17%	-0.4	-1.24
Feb-01	2	10	10.53%	30.69%	826	3871	21.39%	-1.15	-1.17
Mar-01	6	35	18.18%	38.57%	950	4212	22.55%	-0.5	-1.35
Apr-01	18	52	34.62%	47.57%	904	4110	22.00%	2.08	0.26
May-01	5	70	7.14%	25.75%	1275	4820	26.45%	-3.64	-3.24
Jun-01	10	50	16.95%	37.52%	855	4040	21.16%	-0.79	-1.48
Jul-01	3	0	37.50%	48.41%	783	3573	21.91%	0.99	-0.4
Aug-01	5	25	20.00%	40.00%	1052	5006	21.01%	-0.12	-1.08
Sep-01	4	27	18.52%	38.84%	746	3201	23.31%	-0.59	-1.36



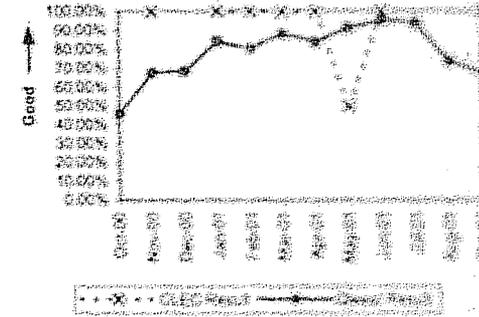
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone One

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	20	17.39%	37.90%	820	3716	22.07%	-0.54	-1.33
Sep-01									



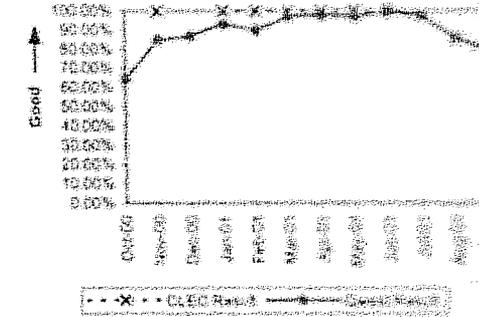
Out of Service Cleared within 24 hours (Percent) (MR-3) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					392	858	45.69%		
Nov-00	1	1	100.00%	0.00%	319	471	67.73%	-0.69	-1.42
Dec-00	3	3	100.00%	0.00%	359	523	68.64%	-0.75	-1.46
Jan-01	3	3	100.00%	0.00%	525	624	84.13%	-0.75	-1.46
Feb-01	2	2	100.00%	0.00%	569	708	80.37%	-0.7	-1.42
Mar-01	2	2	100.00%	0.00%	615	698	88.11%	-0.52	-1.32
Apr-01	3	3	100.00%	0.00%	497	592	83.95%	-0.76	-1.46
May-01	1	2	50.00%	50.00%	689	756	91.14%	1.35	-0.18
Jun-01	5	5	100.00%	0.00%	653	685	95.33%	-0.49	-1.3
Jul-01					618	659	93.78%		
Aug-01					609	824	73.91%		
Sep-01	2	2	100.00%	0.00%	298	440	67.73%	-0.97	-1.59



All Troubles Cleared within 48 hours (Percent) (MR-4) - Interval Zone Two

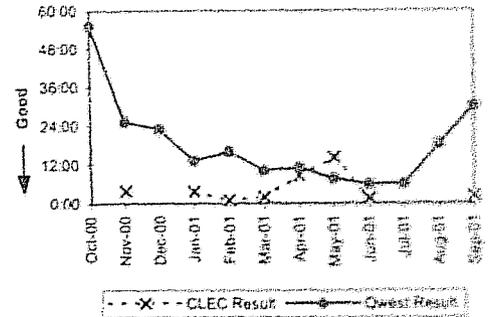
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					552	858	64.34%		
Nov-00	1	1	100.00%	0.00%	399	471	84.71%	-0.42	-1.26
Dec-00					455	523	87.00%		
Jan-01	3	3	100.00%	0.00%	582	624	93.27%	-0.46	-1.26
Feb-01	2	2	100.00%	0.00%	637	708	89.97%	-0.47	-1.29
Mar-01	2	2	100.00%	0.00%	679	698	97.28%	-0.24	-1.14
Apr-01	3	3	100.00%	0.00%	580	592	97.97%	-0.25	-1.15
May-01	2	2	100.00%	0.00%	735	756	97.22%	-0.24	-1.15
Jun-01	5	5	100.00%	0.00%	681	685	98.47%	-0.17	-1.1
Jul-01					643	656	97.57%		
Aug-01					709	824	86.04%		
Sep-01	2	2	100.00%	0.00%	351	440	79.77%	-0.71	-1.43



Checklist #14 - Resale - Qwest DSL Repair

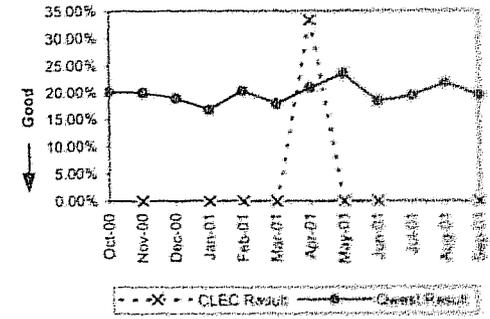
Repair Time to Complete (Hours/Minute) (MR-6) - Interval Zone Two

Month	CLEC Name	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
10/00					47393	58	858	55.14	
11/00			3.53		11926	27	471	25.19	-0.56
12/00					12000	09	523	22.57	
1/01			3.47	3.58	8295	32	624	13.18	-0.76
2/01			3.04	0.50	11401	13	700	16.06	-0.72
3/01			2.01	2.50	7149	19	698	10.19	-0.63
4/01			0.06	0.59	6577	47	592	11.07	-0.29
5/01			14.22	19.59	5835	38	756	7.43	2.46
6/01			1.48	2.09	4070	00	685	5.56	-1
7/01					4130	57	659	6.16	
8/01					15226	27	824	18.29	
9/01			2.14	2.34	13230	33	440	30.04	-0.78



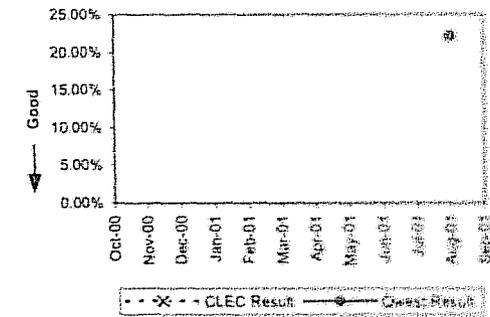
Repeat Repair Report Rate (Percent) (MR-7) - Interval Zone Two

Month	CLEC Name	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
10/00					173		858	20.16%	
11/00			0.00%	0.00%	94		471	19.96%	-0.5
12/00					99		523	18.93%	
1/01			0.00%	0.00%	105		624	16.83%	-0.78
2/01			0.00%	0.00%	144		708	20.34%	-0.71
3/01			0.00%	0.00%	125		698	17.91%	-0.66
4/01			33.33%	47.14%	124		592	20.95%	0.48
5/01			0.00%	0.00%	178		756	23.55%	-0.78
6/01			0.00%	0.00%	126		685	18.39%	-1.06
7/01					128		659	19.42%	
8/01					180		824	21.84%	
9/01			0.00%	0.00%	86		440	19.55%	-0.7



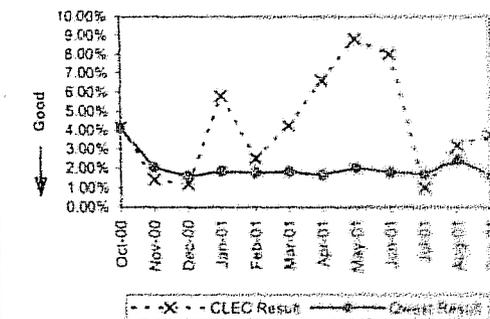
Repeat Repair Report Rate (Percent) (MR-7) - Interval Zone Two

Month	CLEC Name	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
10/00									
11/00									
12/00									
1/01									
2/01									
3/01									
4/01									
5/01									
6/01									
7/01									
8/01									
9/01					125	566	22.08%		



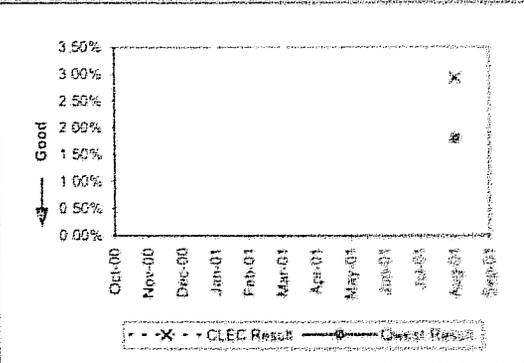
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Month	CLEC Name	CLEC Desc	CLEC Resl	Std Dev	Qwest Num	Qwest Den	Qwest Resl	Mod Z Scr	Parity Scr
10/00			4.18%	20.01%	8204	197393	4.16%	0.03	-0.98
11/00			4.14%	11.89%	4250	208310	2.04%	-1.23	-1.75
12/00			1.20%	10.90%	3551	223445	1.59%	-0.89	-1.54
1/01			5.82%	23.41%	4461	240365	1.86%	8.42	4.12
2/01			2.52%	15.69%	4579	255916	1.79%	1.6	-0.03
3/01			4.27%	20.21%	4910	267200	1.84%	5.17	2.15
4/01			6.64%	24.90%	4702	279790	1.68%	11.09	5.74
5/01			8.85%	28.40%	5576	274534	2.03%	13.76	7.37
6/01			8.05%	27.21%	4725	266282	1.77%	13.38	7.14
7/01			1.02%	10.04%	4232	252102	1.68%	-1.44	-1.88
8/01			3.19%	17.59%	5830	238364	2.45%	1.35	-0.18
9/01			3.77%	19.03%	3641	227625	1.60%	4.79	1.91



Checklist #14 - Resale - Qwest DSL Repair

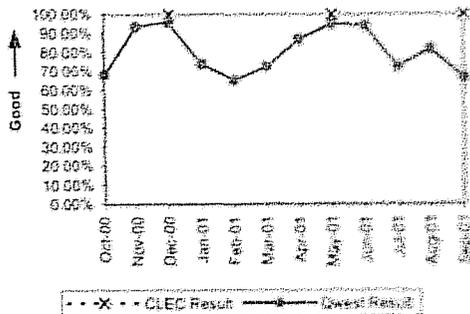
Disable Rate (Percent) (MR-8*) - Interval Zone One and Two									
Month	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Num	Qwest Dem	Qwest Res	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	73	783	2.94%	16.89%	4282	238364	1.80%	2.4	0.46



Checklist #14 - Resale - Primary ISDN Installation

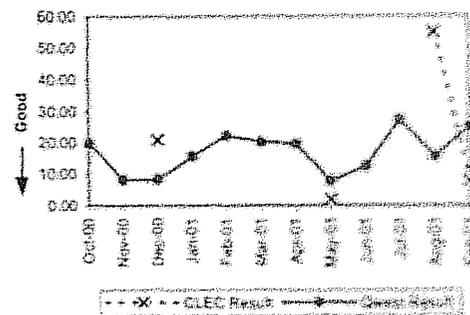
Installation Commitments Met (Percent) (OP-3) - Dispatches Within MSAs

Month	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					169	159	68.55%		
Nov-00					103	110	93.64%		
Dec-00	1	1	100.00%	0.00%	243	253	96.05%	-0.2	-1.12
Jan-01					69	93	74.19%		
Feb-01					19	29	65.52%		
Mar-01					24	33	72.73%		
Apr-01					27	31	87.10%		
May-01	1	1	100.00%	0.00%	18	19	94.74%	-0.23	-1.14
Jun-01					33	35	94.29%		
Jul-01					16	22	72.73%		
Aug-01					18	22	81.82%		
Sep-01	1	1	100.00%	0.00%	14	21	66.67%	-0.69	-1.42



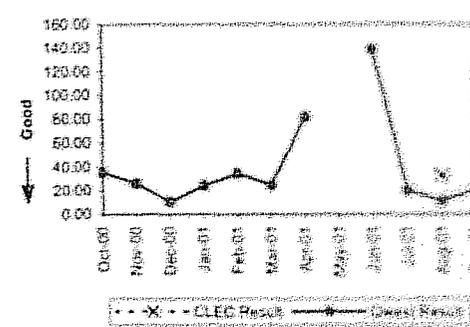
Installation Interval (Average Days) (OP-4) - Dispatches Within MSAs

Month	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					3191	159	20.07		
Nov-00					896	110	8.16		
Dec-00	21	1	21.00		2095	253	8.28	1.65	0
Jan-01					1458	93	15.68		
Feb-01					648	29	22.34		
Mar-01					673	33	20.39		
Apr-01					613	31	19.77		
May-01	2	1	2.00		146	19	7.68	-0.77	-1.47
Jun-01					441	35	12.60		
Jul-01					796	29	27.45		
Aug-01	55	1	55.00		632	40	15.60	2.01	0.22
Sep-01	8	1	8.00		863	34	25.38	-0.48	-1.29



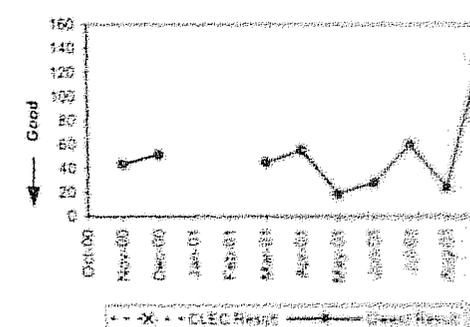
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Dispatches Within MSAs

Month	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1797	50	35.94		
Nov-00					105	4	26.25		
Dec-00					65	6	10.83		
Jan-01					582	24	24.25		
Feb-01					347	10	34.70		
Mar-01					200	8	25.00		
Apr-01					246	3	82.00		
May-01					139	1	139.00		
Jun-01					164	8	20.50		
Aug-01	33	1	33.00		241	21	11.48	1.64	0
Sep-01					409	19	21.53		



Delayed Days for Facility Reasons (Average Days) (OP-6B) - Dispatches Within MSAs

Month	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00					130	3	43.33		
Dec-00					207	4	51.75		
Jan-01									
Feb-01									
Mar-01					45	1	45.00		
Apr-01					56	1	56.00		
May-01					19	1	19.00		
Jun-01					28	1	28.00		
Jul-01					303	5	60.60		
Aug-01					24	1	24.00		
Sep-01					136	1	136.00		

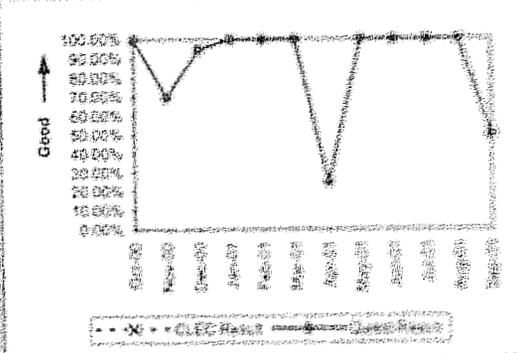


Qwest Performance Results (ROC 271 PID 4.0)

Checklist #14 - Resale - Primary ISDN Installation

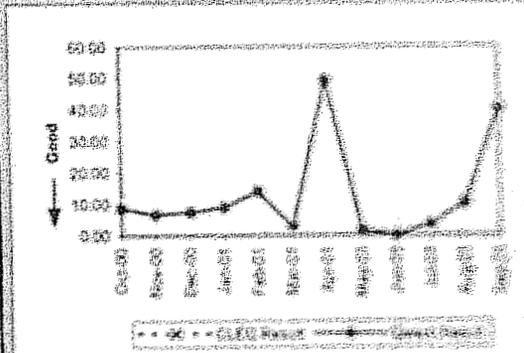
Installation Commitments Met (Percent) (OP-3) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					22	22	100.00%		
Nov-00					7	10	70.00%		
Dec-00					37	39	94.87%		
Jan-01					1	1	100.00%		
Feb-01					4	4	100.00%		
Mar-01					1	1	100.00%		
Apr-01					1	4	25.00%		
May-01					3	3	100.00%		
Jun-01					1	1	100.00%		
Jul-01					10	10	100.00%		
Aug-01					2	2	100.00%		
Sep-01					1	2	50.00%		



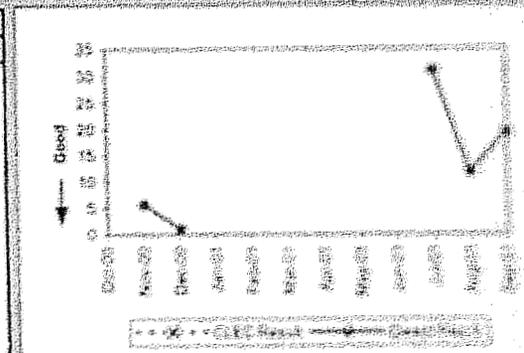
Installation Interval (Average Days) (OP-4) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					191	22	8.68		
Nov-00					67	10	6.70		
Dec-00					295	39	7.56		
Jan-01					9	1	9.00		
Feb-01					56	4	14.00		
Mar-01					3	1	3.00		
Apr-01					197	4	49.25		
May-01					5	3	1.67		
Jun-01					0	1	0.00		
Jul-01					40	11	3.64		
Aug-01					31	3	10.33		
Sep-01					920	23	40.00		



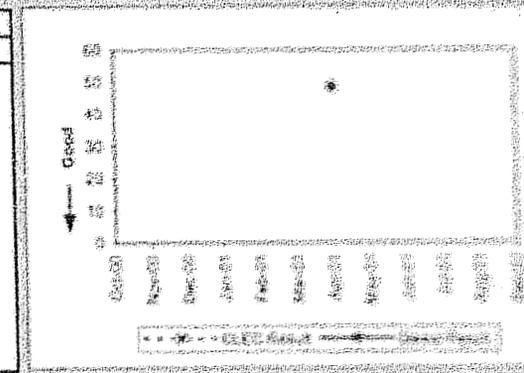
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- Dispatches Outside MSAs

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00									
Nov-00					17	3	5.67		
Dec-00					2	2	1.00		
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01					31	1	31.00		
Aug-01					12	1	12.00		
Sep-01					427	22	19.41		



Delayed Days for Facility Reasons (Average Days) (OP-6B 1) -- Dispatches Outside MSAs

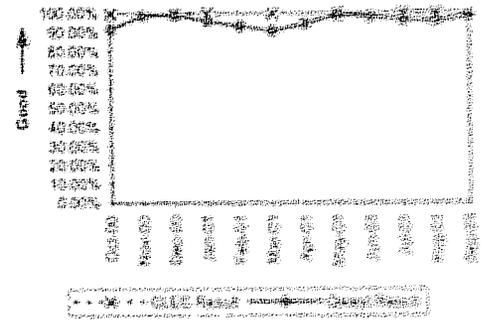
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01					146	3	48.67		
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01									



Checklist #14 - Resale - Primary ISDN Installation

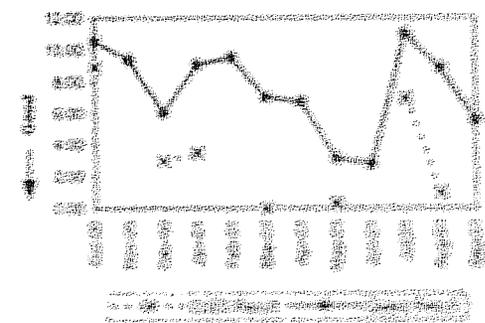
Installation Commitments Met (Percent) (OP-3 - No Dispatches)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Qwest Num	Qwest Desc	Qwest Res	Mod Z Scr	Party Scr
Oct-00			100.00%	0.00%	296	323	91.64%	-0.3	-1.18
Nov-00					321	325	92.77%		
Dec-00			100.00%	0.00%	379	382	99.21%	-0.09	-1.05
Jan-01			100.00%	0.00%	208	217	95.85%	-0.29	-1.18
Feb-01					112	120	93.33%		
Mar-01			100.00%	0.00%	183	202	90.59%	-0.32	-1.2
Apr-01					120	127	94.49%		
May-01			100.00%	0.00%	127	138	99.28%	-0.18	-1.11
Jun-01					149	152	98.03%		
Jul-01			100.00%	0.00%	85	85	95.53%	-0.32	-1.19
Aug-01			100.00%	0.00%	48	43	95.63%	-0.35	-1.21
Sep-01					83	85	96.47%		



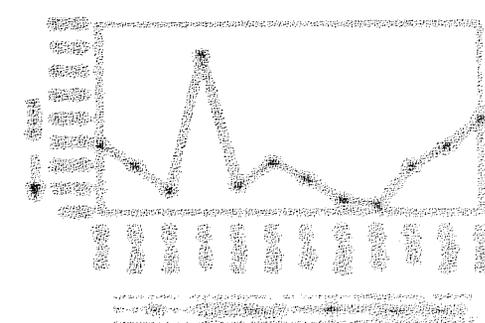
Installation Commitments Met (Percent) (OP-4 - No Dispatches)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Qwest Num	Qwest Desc	Qwest Res	Mod Z Scr	Party Scr
Oct-00			100.00%	0.00%	11	11	100.00%	0.00	0.00
Nov-00			100.00%	0.00%	11	11	100.00%	0.00	0.00
Dec-00			100.00%	0.00%	11	11	100.00%	0.00	0.00
Jan-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Feb-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Mar-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Apr-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
May-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Jun-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Jul-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Aug-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Sep-01			100.00%	0.00%	11	11	100.00%	0.00	0.00



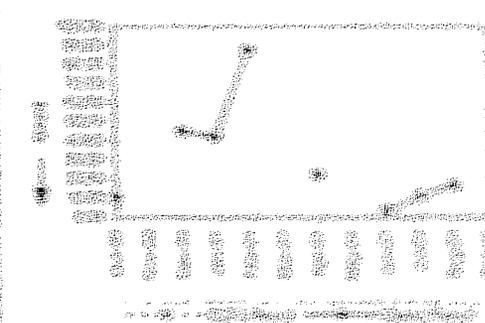
Installation Commitments Met (Percent) (OP-5 - No Dispatches)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Qwest Num	Qwest Desc	Qwest Res	Mod Z Scr	Party Scr
Oct-00			100.00%	0.00%	11	11	100.00%	0.00	0.00
Nov-00			100.00%	0.00%	11	11	100.00%	0.00	0.00
Dec-00			100.00%	0.00%	11	11	100.00%	0.00	0.00
Jan-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Feb-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Mar-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Apr-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
May-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Jun-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Jul-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Aug-01			100.00%	0.00%	11	11	100.00%	0.00	0.00
Sep-01			100.00%	0.00%	11	11	100.00%	0.00	0.00



Delayed Calls for Facility Reasons (Open for Calls) (OP-6 - No Dispatches)

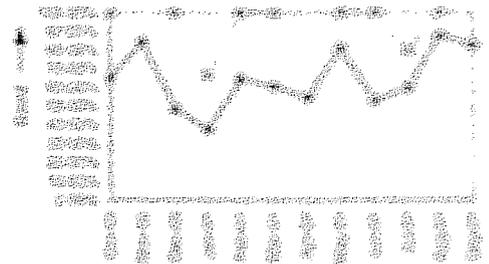
Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Qwest Num	Qwest Desc	Qwest Res	Mod Z Scr	Party Scr
Oct-00			100.00%	0.00%	0	0	100.00%	0.00	0.00
Nov-00			100.00%	0.00%	0	0	100.00%	0.00	0.00
Dec-00			100.00%	0.00%	0	0	100.00%	0.00	0.00
Jan-01			100.00%	0.00%	0	0	100.00%	0.00	0.00
Feb-01			100.00%	0.00%	0	0	100.00%	0.00	0.00
Mar-01			100.00%	0.00%	0	0	100.00%	0.00	0.00
Apr-01			100.00%	0.00%	0	0	100.00%	0.00	0.00
May-01			100.00%	0.00%	0	0	100.00%	0.00	0.00
Jun-01			100.00%	0.00%	0	0	100.00%	0.00	0.00
Jul-01			100.00%	0.00%	0	0	100.00%	0.00	0.00
Aug-01			100.00%	0.00%	0	0	100.00%	0.00	0.00
Sep-01			100.00%	0.00%	0	0	100.00%	0.00	0.00



Checklist #14 - Resale - Program 0001 Installation

Installation Comments Met (Percent) (CP-3 - Interval Time One)

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Met %	Plan %	Plan Dev
Oct-00	2	0	100.00%	0.00%	232	232	100.00%	100.00%	100.00%	0.00%
Nov-00	0	0	100.00%	0.00%	262	262	100.00%	100.00%	100.00%	0.00%
Dec-00	0	0	100.00%	0.00%	170	170	100.00%	100.00%	100.00%	0.00%
Jan-01	2	0	82.50%	47.14%	142	142	100.00%	100.00%	100.00%	0.00%
Feb-01	2	0	100.00%	0.00%	235	235	100.00%	100.00%	100.00%	0.00%
Mar-01	5	0	100.00%	0.00%	132	132	100.00%	100.00%	100.00%	0.00%
Apr-01	0	0	100.00%	0.00%	158	158	100.00%	100.00%	100.00%	0.00%
May-01	7	0	100.00%	0.00%	152	152	100.00%	100.00%	100.00%	0.00%
Jun-01	9	0	100.00%	0.00%	220	220	100.00%	100.00%	100.00%	0.00%
Jul-01	4	0	80.00%	40.00%	53	53	100.00%	100.00%	100.00%	0.00%
Aug-01	4	0	100.00%	0.00%	205	205	100.00%	100.00%	100.00%	0.00%
Sep-01	0	0	100.00%	0.00%	57	57	100.00%	100.00%	100.00%	0.00%



CP-3 - Interval Time One

Installation Interval (Average Days) (CP-4 - Interval Time One)

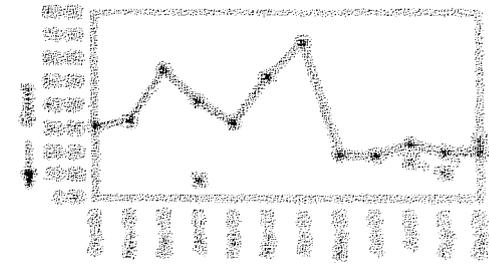
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Met %	Plan %	Plan Dev
Oct-00	4	2	2.00	0.00	10259	336	33.42	-1.00	-0.00	0.00
Nov-00	0	0	0.00	0.00	5626	307	54.03	-0.00	-0.00	0.00
Dec-00	29	2	14.50	19.44	9215	329	49.40	-0.00	-0.00	0.00
Jan-01	37	2	12.33	9.58	14826	365	49.24	-0.00	-0.00	0.00
Feb-01	26	2	14.00	11.31	12432	359	39.79	-0.00	-0.00	0.00
Mar-01	48	5	9.50	6.50	6623	230	39.42	-0.00	-0.00	0.00
Apr-01	0	0	0.00	0.00	11328	271	49.66	-0.00	-0.00	0.00
May-01	12	1	12.00	4.74	4774	221	29.40	-0.00	-0.00	0.00
Jun-01	61	7	8.71	7.22	33942	406	39.70	-0.00	-0.00	0.00
Jul-01	113	6	18.83	18.38	17121	454	34.64	-0.00	-0.00	0.00
Aug-01	44	4	11.00	4.24	15563	659	29.85	-0.00	-0.00	0.00
Sep-01	59	2	29.00	0.00	8341	341	29.40	-0.00	-0.00	0.00



CP-4 - Interval Time One

Delayed Days for Non-Facility Reasons (Average Days) (CP-5 - Interval Time One)

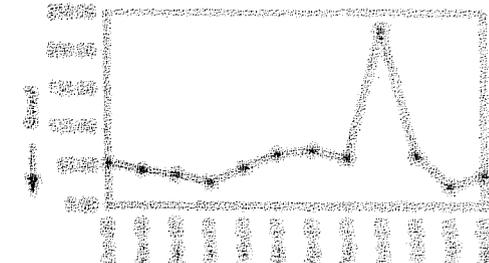
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Met %	Plan %	Plan Dev
Oct-00	0	0	0.00	0.00	2974	91	01.31	-0.00	-0.00	0.00
Nov-00	0	0	0.00	0.00	1338	40	30.45	-0.00	-0.00	0.00
Dec-00	0	0	0.00	0.00	5565	109	34.23	-0.00	-0.00	0.00
Jan-01	8	1	8.00	0.00	10936	261	41.19	-0.00	-0.00	0.00
Feb-01	0	0	0.00	0.00	3499	107	32.00	-0.00	-0.00	0.00
Mar-01	0	0	0.00	0.00	4439	85	32.23	-0.00	-0.00	0.00
Apr-01	0	0	0.00	0.00	7602	113	67.23	-0.00	-0.00	0.00
May-01	0	0	0.00	0.00	454	24	16.92	-0.00	-0.00	0.00
Jun-01	0	0	0.00	0.00	1735	93	18.96	-0.00	-0.00	0.00
Jul-01	99	6	16.50	13.58	9586	407	29.58	-0.00	-0.00	0.00
Aug-01	45	4	11.25	9.00	7894	372	26.14	-0.00	-0.00	0.00
Sep-01	101	4	25.25	8.62	5364	245	29.00	-0.00	-0.00	0.00



CP-5 - Interval Time One

Delayed Days for Facility Reasons (Average Days) (CP-6B - Interval Time One)

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Met %	Plan %	Plan Dev
Oct-00	0	0	0.00	0.00	1569	29	54.15	-0.00	-0.00	0.00
Nov-00	0	0	0.00	0.00	407	9	45.22	-0.00	-0.00	0.00
Dec-00	0	0	0.00	0.00	475	12	39.58	-0.00	-0.00	0.00
Jan-01	0	0	0.00	0.00	206	7	29.40	-0.00	-0.00	0.00
Feb-01	0	0	0.00	0.00	1115	23	45.13	-0.00	-0.00	0.00
Mar-01	0	0	0.00	0.00	989	15	65.93	-0.00	-0.00	0.00
Apr-01	0	0	0.00	0.00	1424	20	71.20	-0.00	-0.00	0.00
May-01	0	0	0.00	0.00	1321	22	60.59	-0.00	-0.00	0.00
Jun-01	0	0	0.00	0.00	23664	104	227.84	-0.00	-0.00	0.00
Jul-01	0	0	0.00	0.00	2020	32	53.12	-0.00	-0.00	0.00
Aug-01	0	0	0.00	0.00	76	3	25.33	-0.00	-0.00	0.00
Sep-01	0	0	0.00	0.00	427	11	16.82	-0.00	-0.00	0.00

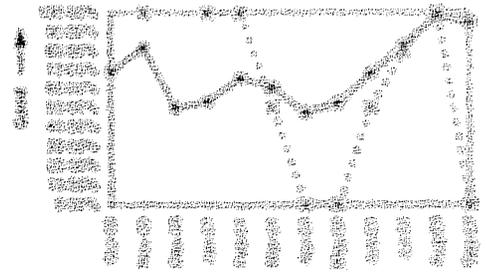


CP-6B - Interval Time One

Checklist #14 - Resale - Primary ISDN Installation

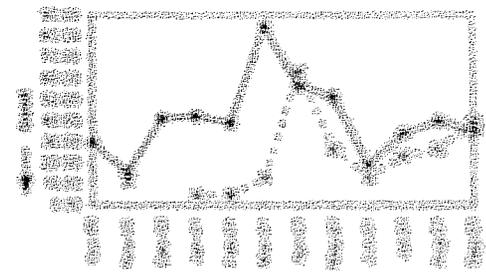
Installation Commitments Met (Percent) (OP.3) - Interval Zone Two

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Met % Exp	Plan % Exp
Oct-00					177	255	69.41%		
Nov-00	4	4	100.00%	0.00%	124	152	81.58%	-0.94	-0.92
Dec-00					60	120	50.00%		
Jan-01	3	3	100.00%	0.00%	129	242	53.31%	-1.41	-0.88
Feb-01	4	4	100.00%	0.00%	98	149	65.77%	-1.42	-0.88
Mar-01	1	2	50.00%	50.00%	148	244	60.66%	0.20	-0.83
Apr-01	0	1	0.00%	0.00%	168	274	47.08%	0.20	-0.79
May-01	0	1	0.00%	0.00%	48	92	52.17%	0.19	-0.75
Jun-01	1	2	50.00%	50.00%	49	72	68.06%	0.42	-0.71
Jul-01	4	5	80.00%	40.00%	59	107	55.14%	0.2	-0.67
Aug-01	4	4	100.00%	0.00%	248	251	98.81%	-0.20	-1.15
Sep-01	0	1	0.00%	0.00%	114	122	93.44%	1.04	0.20



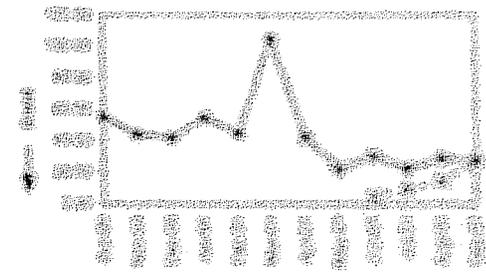
Installation Interval (Average Qwest) (OP.4) - Interval Zone Two

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Met % Exp	Plan % Exp
Oct-00					2561	251	22.84%		
Nov-00	47	4	11.76%	10.42	2262	181	15.25%	-0.44	-0.22
Dec-00					4200	92	4.76%		
Jan-01	5	1	5.00%	5.00	4200	215	4.26%	-0.4	-0.48
Feb-01	20	4	5.00%	5.00	4200	128	3.09%	-1.02	-0.59
Mar-01	87	2	2.30%	5.00	15508	227	1.46%	-0.25	-0.43
Apr-01	63	1	1.59%	5.00	12542	211	1.68%	0.22	-0.27
May-01	25	1	3.70%	5.00	4744	72	1.50%	-0.4	-0.45
Jun-01	17	2	11.76%	5.00	5201	85	1.63%	-0.44	-0.45
Jul-01	47	2	2.30%	21.00	13824	94	0.68%	-0.16	-1.25
Aug-01	151	6	26.82%	15.27	22523	746	3.33%	-0.24	-0.51
Sep-01	21	2	9.52%	5.00	12448	224	1.80%	-0.42	-0.21



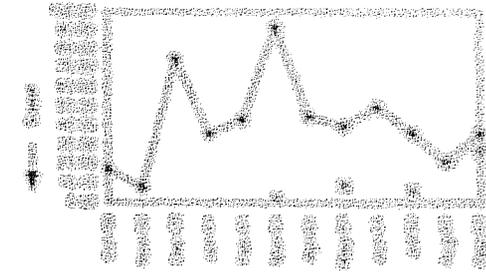
Delayed Degr for Non-Facility Reasons (Average Qwest) (OP.5) - Interval Zone Two

Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Met % Exp	Plan % Exp
Oct-00					3425	31	0.91%		
Nov-00					72	31	43.06%		
Dec-00					1973	31	1.57%		
Jan-01					5524	31	0.56%		
Feb-01					1722	31	1.80%		
Mar-01					4209	31	0.74%		
Apr-01	42	1	2.38%	5.00	4201	31	0.74%	-0.1	-0.41
May-01					582	31	5.33%		
Jun-01	16	1	6.25%	5.00	511	31	5.87%	-0.61	-0.21
Jul-01	16	2	8.57%	9.13	7222	37	0.51%	-0.27	-0.23
Aug-01	144	10	14.58%	14.55	12442	321	2.58%	-0.17	-0.27
Sep-01	187	2	26.79%	5.00	2212	216	9.72%	-0.1	-0.24



Delayed Degr for Facility Reasons (Average Qwest) (OP.6) - Interval Zone Two

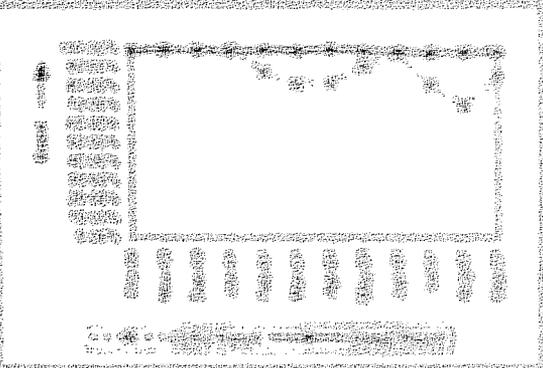
Date	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Met % Exp	Plan % Exp
Oct-00					233	31	12.45%		
Nov-00					32	31	0.32%		
Dec-00					1574	31	1.96%		
Jan-01					36	31	0.89%		
Feb-01					516	31	10.17%		
Mar-01	2	1	2.00%	2.00	2842	31	0.35%	-1.12	-0.40
Apr-01					763	31	0.32%		
May-01	9	1	9.00%	9.00	712	31	3.93%	-0.37	-0.35
Jun-01					100	31	0.00%		
Jul-01	6	1	6.00%	6.00	105	31	0.95%	-0.22	-1.10
Aug-01					21	31	0.68%		
Sep-01	27	1	27.00%	27.00	184	31	1.63%	-0.22	-0.21



Checklist #14 - Plantable - Process Control Summary

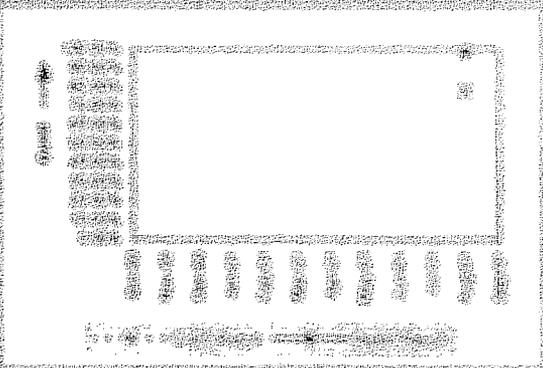
New Service Installation Quality (Percent) (CPL) by Interval Date (Line and Date)

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Control Limit	Upper Limit	Lower Limit	Upper 2 Std	Lower 2 Std
Oct-00	9	9	100.00%	0.00%	2770	2770	2770	2770	2770
Nov-00	6	6	100.00%	0.00%	2760	2760	2760	2760	2760
Dec-00	7	7	100.00%	0.00%	2740	2740	2740	2740	2740
Jan-01	12	12	100.00%	0.00%	2670	2670	2670	2670	2670
Feb-01	14	16	87.50%	33.07%	2670	2670	2670	2670	2670
Mar-01	13	16	81.25%	39.02%	2710	2710	2710	2710	2710
Apr-01	9	11	81.82%	36.57%	2690	2690	2690	2690	2690
May-01	19	21	90.48%	29.53%	2670	2670	2670	2670	2670
Jun-01	32	33	96.97%	17.14%	2670	2670	2670	2670	2670
Jul-01	21	26	80.77%	39.41%	2690	2690	2690	2690	2690
Aug-01	16	23	69.57%	46.01%	2690	2690	2690	2690	2690
Sep-01	17	20	85.00%	35.71%	2690	2690	2690	2690	2690



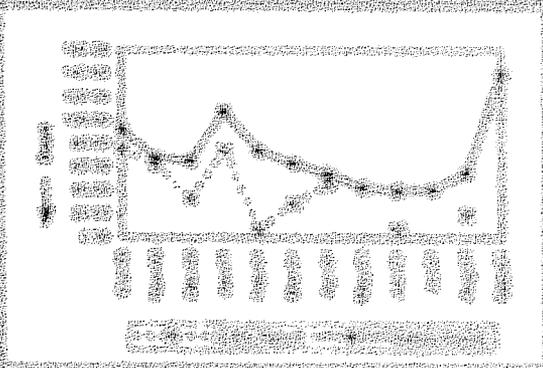
New Service Installation Quality (Percent) (CPL) by Interval Date (Line and Date)

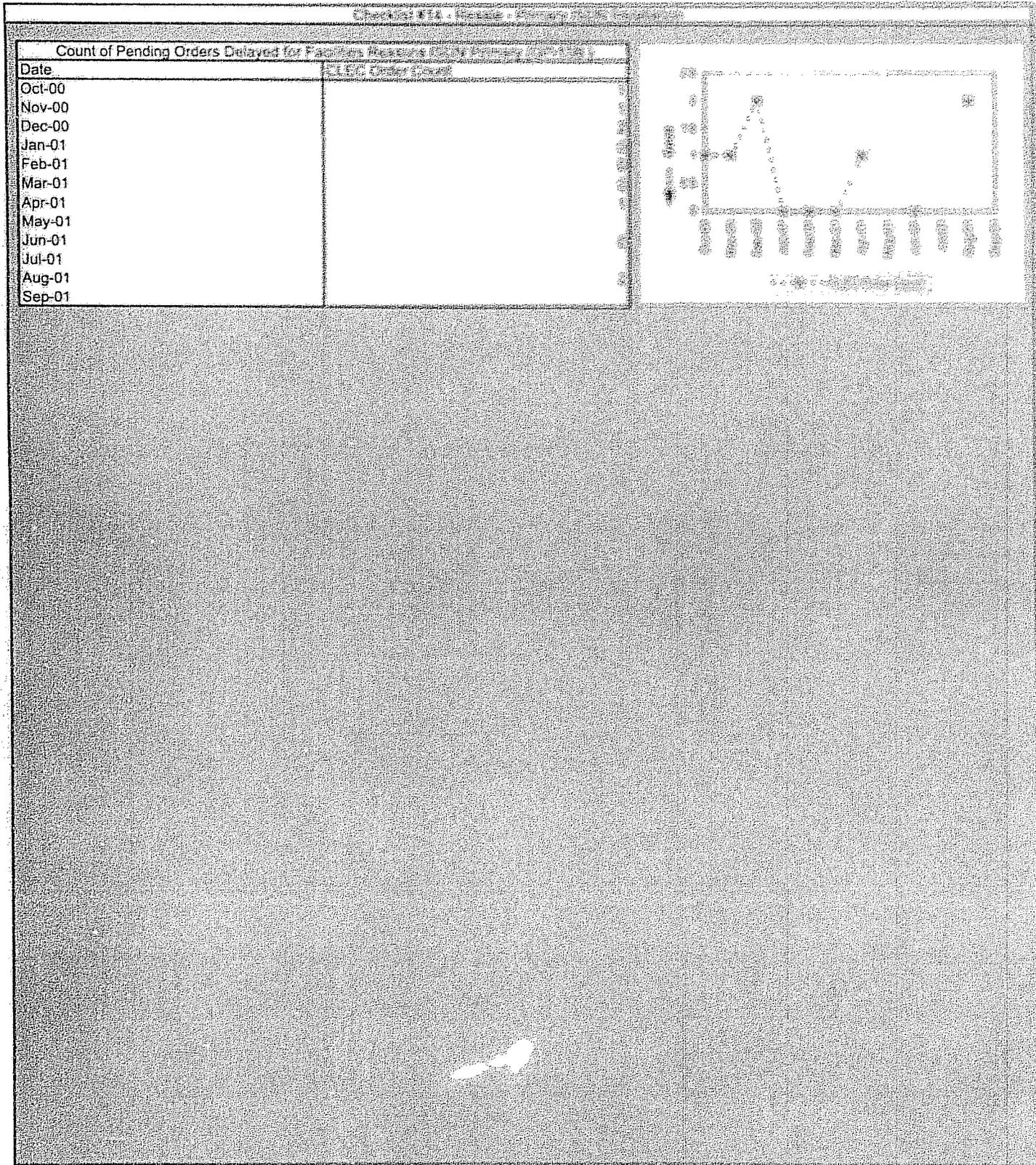
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Control Limit	Upper Limit	Lower Limit	Upper 2 Std	Lower 2 Std
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	18	23	78.26%	43.25%	2670	2670	2670	2670	2670
Sep-01									



Interval for Pending Orders (Percent) (CPL) by Interval Date (Line and Date)

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Control Limit	Upper Limit	Lower Limit	Upper 2 Std	Lower 2 Std
Oct-00	225	3	73.00%	38.04%	2670	2670	2670	2670	2670
Nov-00	125	2	62.50%	37.17%	2670	2670	2670	2670	2670
Dec-00	203	6	33.33%	37.90%	2670	2670	2670	2670	2670
Jan-01	372	5	74.40%	36.40%	2670	2670	2670	2670	2670
Feb-01	193	25	7.72%	37.79%	2670	2670	2670	2670	2670
Mar-01	757	26	39.10%	41.02%	2670	2670	2670	2670	2670
Apr-01	1222	27	45.20%	34.39%	2670	2670	2670	2670	2670
May-01					2670	2670	2670	2670	2670
Jun-01	16	2	8.00%	38.40%	2670	2670	2670	2670	2670
Jul-01					2670	2670	2670	2670	2670
Aug-01	39	2	19.50%	38.54%	2670	2670	2670	2670	2670
Sep-01					2670	2670	2670	2670	2670

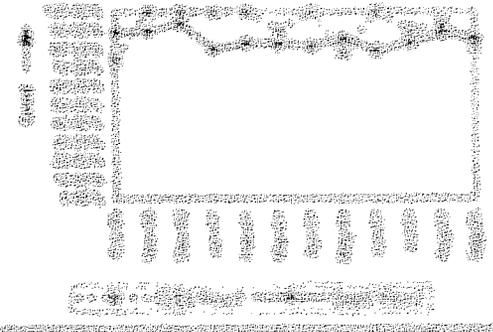




Checklist #1 - Service - Performance

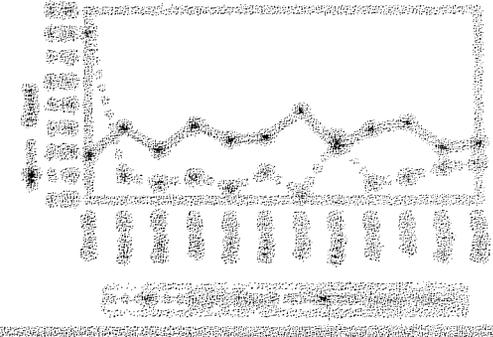
All Troubles Cleared within 4 Hours (Percent) (ROC 271 - Service - Performance)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Open	Closed	Open	Closed	Open	Closed
Oct-00	3	4	75.00%	43.20%	150	113	100.00%	142	142	142
Nov-00	2	2	100.00%	0.00%	100	100	100.00%	100	100	100
Dec-00	7	7	100.00%	0.00%	100	100	100.00%	100	100	100
Jan-01	8	8	100.00%	0.00%	100	100	100.00%	100	100	100
Feb-01	11	11	100.00%	0.00%	100	100	100.00%	100	100	100
Mar-01	9	10	90.00%	20.00%	100	100	100.00%	100	100	100
Apr-01	5	6	100.00%	0.00%	100	100	100.00%	100	100	100
May-01	11	14	78.57%	41.00%	100	100	100.00%	100	100	100
Jun-01	11	11	100.00%	0.00%	100	100	100.00%	100	100	100
Jul-01	9	10	90.00%	30.00%	100	100	100.00%	100	100	100
Aug-01	15	16	93.75%	24.24%	100	100	100.00%	100	100	100
Sep-01	9	11	81.82%	24.50%	100	100	100.00%	100	100	100



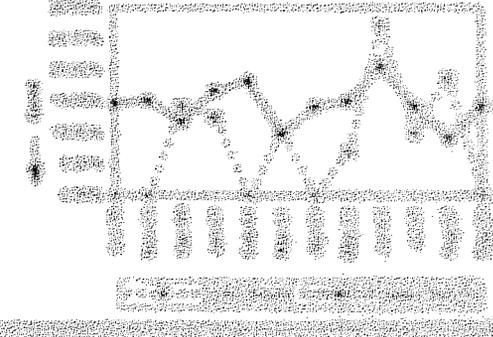
Mean Time to Restore (Hours) (ROC 271 - Service - Performance)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Open	Closed	Open	Closed	Open	Closed
Oct-00	33.57	4	0.25	15.75	416.00	100	100	100	100	100
Nov-00	2.26	2	1.10	1.43	100.00	100	100	100	100	100
Dec-00	5.48	7	0.50	1.00	400.00	100	100	100	100	100
Jan-01	9.31	8	1.13	1.10	300.00	100	100	100	100	100
Feb-01	6.34	11	0.30	0.45	340.00	100	100	100	100	100
Mar-01	14.07	10	1.25	1.40	340.00	100	100	100	100	100
Apr-01	2.07	6	0.21	0.20	100.00	100	100	100	100	100
May-01	44.01	14	3.00	0.70	400.00	100	100	100	100	100
Jun-01	9.44	11	0.33	0.30	400.00	100	100	100	100	100
Jul-01	11.45	10	1.10	2.20	300.00	100	100	100	100	100
Aug-01	26.18	16	1.30	1.00	400.00	100	100	100	100	100
Sep-01	20.15	11	1.00	2.00	300.00	100	100	100	100	100



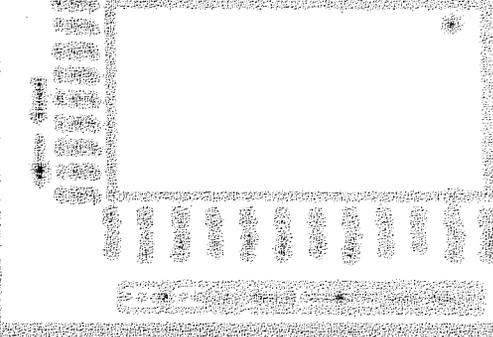
Repair Repeat Repair Rate (Percent) (ROC 271 - Service - Performance)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Open	Closed	Open	Closed	Open	Closed
Oct-00	0	4	0.00%	0.00%	0	100	100.00%	0	0	0
Nov-00	0	2	0.00%	0.00%	0	100	100.00%	0	0	0
Dec-00	1	7	14.29%	34.99%	10	100	100.00%	0	0	0
Jan-01	1	8	12.50%	31.97%	10	100	100.00%	0	0	0
Feb-01	0	11	0.00%	0.00%	0	100	100.00%	0	0	0
Mar-01	1	10	10.00%	30.00%	10	100	100.00%	0	0	0
Apr-01	0	6	0.00%	0.00%	0	100	100.00%	0	0	0
May-01	1	14	7.14%	26.75%	10	100	100.00%	0	0	0
Jun-01	3	11	27.27%	46.34%	30	100	100.00%	0	0	0
Jul-01	1	10	10.00%	30.00%	10	100	100.00%	0	0	0
Aug-01	3	16	18.75%	39.00%	30	100	100.00%	0	0	0
Sep-01	0	11	0.00%	0.00%	0	100	100.00%	0	0	0



Repair Repeat Repair Rate (Percent) (ROC 271 - Service - Performance)

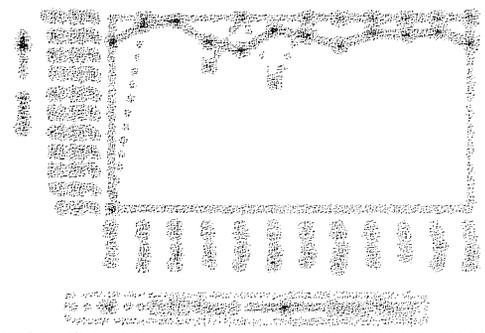
Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Open	Closed	Open	Closed	Open	Closed
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01	0	3	0.00%	0.00%	0	100	100.00%	0	0	0
Sep-01										



Checklist #12 - Retain - Primary (10/25/2001)

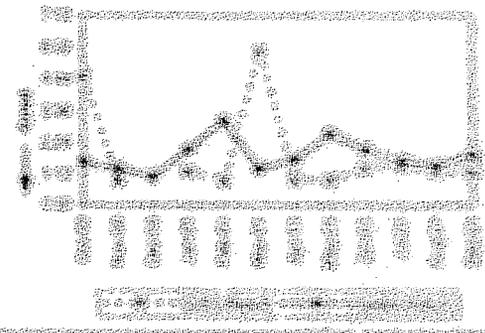
All Trophies Cleared within 4 hours (Percent) (10/25/2001) - Primary Data Table

Date	CLEC Num	CLEC Desc	CLEC Res	Sis Desc	Quest Num	Quest Desc	Quest Res	Ass 3 Res	Ass 3 Desc
Oct-00	0	1	0.00%	0.00%	62	71	87.27%	1.00	0.00
Nov-00	3	3	100.00%	0.00%	64	62	96.87%	4.00	0.00
Dec-00					23	59	88.14%		
Jan-01	3	4	75.00%	43.30%	25	59	87.27%	0.00	0.00
Feb-01	3	3	100.00%	0.00%	63	72	87.50%	4.00	0.00
Mar-01	4	5	66.67%	47.14%	65	77	84.56%	1.00	0.00
Apr-01	2	2	100.00%	0.00%	64	69	92.89%	0.00	0.00
May-01	5	6	100.00%	0.00%	67	67	100.00%	0.00	0.00
Jun-01	8	8	100.00%	0.00%	63	66	95.45%	0.00	0.00
Jul-01	5	5	100.00%	0.00%	72	62	88.89%	0.00	0.00
Aug-01	5	5	100.00%	0.00%	66	69	95.65%	0.00	0.00
Sep-01	5	5	100.00%	0.00%	66	66	100.00%	0.00	0.00



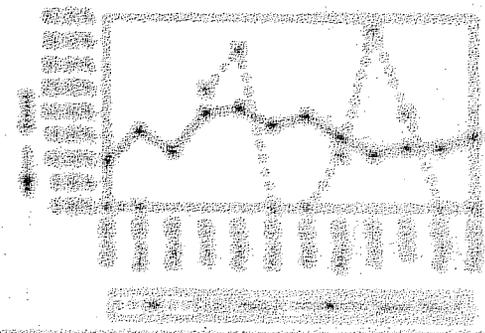
Mean Time to Restore (Hours) (Percent) (10/25/2001) - Primary Data Table

Date	CLEC Num	CLEC Desc	CLEC Res	Sis Desc	Quest Num	Quest Desc	Quest Res	Ass 3 Res	Ass 3 Desc
Oct-00	4:55	1	4.55		138.04	71	87.27%	1.00	0.00
Nov-00	3:01	3	1.00	0.11	62.39	62	93.55%	4.00	0.00
Dec-00					62.34	59	87.27%		
Jan-01	5:25	4	1.21	2.21	228.07	59	87.27%	0.00	0.00
Feb-01	2:55	3	0.58	0.48	248.03	72	87.50%	4.00	0.00
Mar-01	35:20	5	5.53	9.18	131.26	62	87.27%	1.00	0.00
Apr-01	2:00	2	1.00	1.11	168.00	69	92.89%	0.00	0.00
May-01	9:13	6	1.01	0.54	188.01	67	92.89%	0.00	0.00
Jun-01	11:41	8	1.24	0.24	181.00	66	95.45%	0.00	0.00
Jul-01	7:49	5	1.34	1.64	182.01	62	88.89%	0.00	0.00
Aug-01	6:42	5	1.26	0.21	165.04	69	95.65%	0.00	0.00
Sep-01	6:32	5	1.18	0.37	163.04	66	100.00%	0.00	0.00



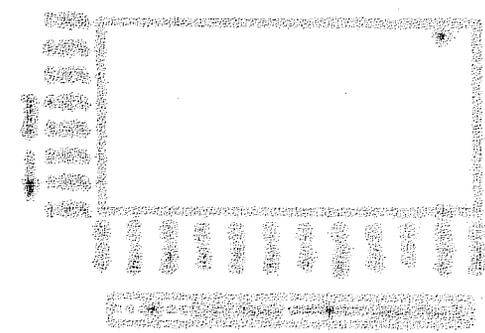
Repair Request Report Rate (Percent) (10/25/2001) - Primary Data Table

Date	CLEC Num	CLEC Desc	CLEC Res	Sis Desc	Quest Num	Quest Desc	Quest Res	Ass 3 Res	Ass 3 Desc
Oct-00	0	1	0.00%	0.00%	62	71	87.27%	0.00	0.00
Nov-00	0	3	0.00%	0.00%	64	62	96.87%	0.00	0.00
Dec-00					23	59	88.14%		
Jan-01	1	4	25.00%	43.30%	25	59	87.27%	0.00	0.00
Feb-01	1	3	33.33%	47.14%	65	77	84.56%	0.00	0.00
Mar-01	0	5	0.00%	0.00%	65	77	84.56%	0.00	0.00
Apr-01	0	2	0.00%	0.00%	64	69	92.89%	0.00	0.00
May-01	1	6	11.11%	31.43%	67	67	100.00%	0.00	0.00
Jun-01	3	8	37.50%	45.41%	63	66	95.45%	0.00	0.00
Jul-01	1	5	20.00%	40.00%	72	62	88.89%	0.00	0.00
Aug-01	0	5	0.00%	0.00%	66	69	95.65%	0.00	0.00
Sep-01	0	5	0.00%	0.00%	66	66	100.00%	0.00	0.00



Repair Request Report Rate (Percent) (10/25/2001) - Primary Data Table

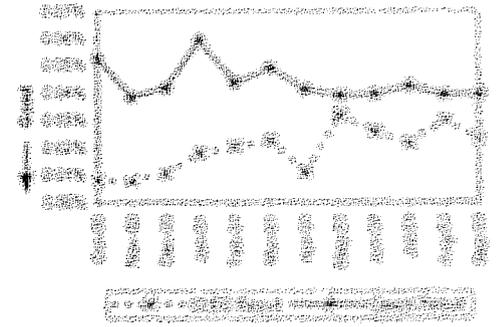
Date	CLEC Num	CLEC Desc	CLEC Res	Sis Desc	Quest Num	Quest Desc	Quest Res	Ass 3 Res	Ass 3 Desc
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0	3	0.00%	0.00%	64	62	96.87%	0.00	0.00
Sep-01									



Checklist #14 - Resale - Primary ISDN Results

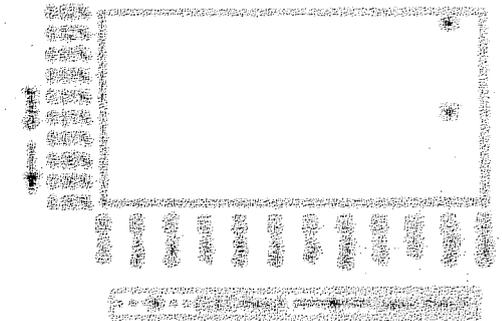
Trouble Rate (Percent) (MR-5) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Max T. Dev	Priority
Oct-00	5	60201	0.01%	0.91%	254	482617	0.05%	-4.43	-0.07
Nov-00	5	61725	0.01%	0.90%	194	507784	0.04%	-3.01	-0.04
Dec-00	7	65246	0.01%	1.04%	220	509335	0.04%	-3.43	-0.02
Jan-01	12	66957	0.02%	1.34%	334	562662	0.06%	-4.76	-0.04
Feb-01	14	68837	0.02%	1.43%	256	582047	0.04%	-3.76	-0.04
Mar-01	16	70812	0.02%	1.50%	205	605054	0.05%	-2.96	-0.02
Apr-01	8	71761	0.01%	1.05%	202	640059	0.04%	-3.94	-0.02
May-01	23	72540	0.03%	1.78%	253	654144	0.04%	-4.02	-0.02
Jun-01	19	73723	0.03%	1.61%	263	667442	0.04%	-4.77	-0.02
Jul-01	15	70115	0.02%	1.46%	264	674352	0.04%	-3.02	-0.01
Aug-01	21	70273	0.03%	1.73%	267	685334	0.04%	-4.76	-0.01
Sep-01	16	70201	0.02%	1.51%	269	688201	0.04%	-3.76	-0.01



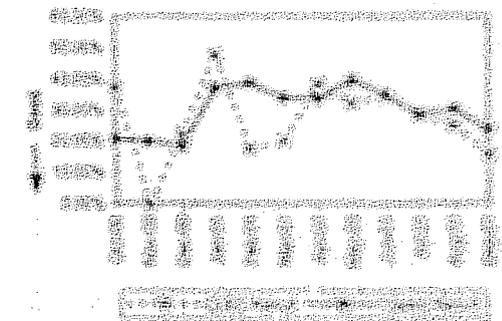
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Max T. Dev	Priority
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	6	70273	0.01%	0.92%	116	685034	0.02%	-3.62	-0.02
Sep-01									



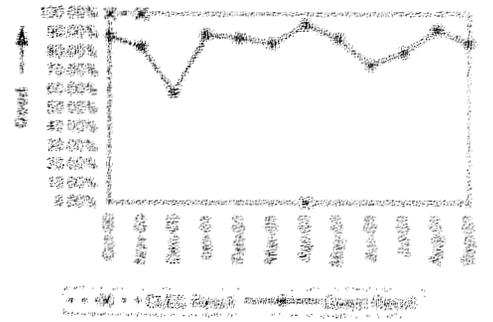
Customer and Non-Qwest Related Trouble Reports (Percent) (MR-10) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Res	Max T. Dev	Priority
Oct-00	3	8	37.50%	48.41%	67	321	20.87%	1.1	-0.01
Nov-00	0	5	0.00%	0.00%	48	242	19.83%	-1.7	-0.01
Dec-00	2	9	22.22%	41.57%	50	270	18.52%	0.26	-0.01
Jan-01	11	23	47.83%	49.95%	198	532	37.22%	1.61	-0.01
Feb-01	3	17	17.65%	38.12%	163	419	28.99%	-1.32	-0.01
Mar-01	4	20	20.00%	40.00%	152	442	33.93%	-1.29	-0.01
Apr-01	5	13	38.46%	48.65%	134	396	31.84%	0.32	-0.01
May-01	11	34	32.35%	46.78%	166	419	30.62%	-0.07	-0.01
Jun-01	10	29	34.48%	47.53%	140	406	34.97%	-0.06	-0.01
Jul-01	6	21	28.57%	45.18%	114	399	28.04%	-0.01	-0.01
Aug-01	7	28	25.00%	43.30%	117	384	28.47%	-0.01	-0.01
Sep-01	3	19	15.79%	36.46%	85	355	24.01%	-0.01	-0.01

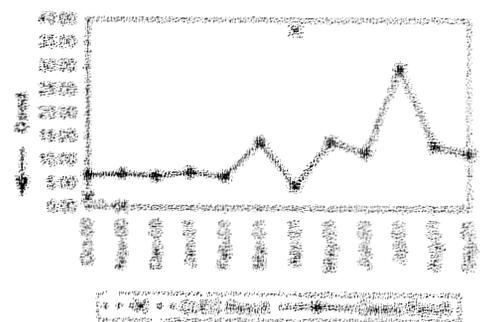


Checklist #14 - Resale - OSO Installation

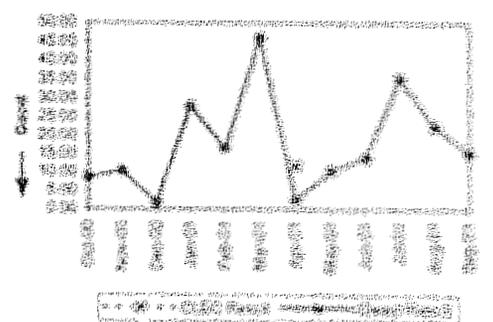
Installation Commitments Met (Percent) (OP-3) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	7	7	100.00%	0.00%	127	144	88.19%	-0.65	-1.03
Nov-00	19	19	100.00%	0.00%	63	76	82.89%	-1.77	-2.06
Dec-00					71	121	58.68%		
Jan-01					25	28	89.29%		
Feb-01					42	48	87.50%		
Mar-01					33	39	84.62%		
Apr-01	0	1	0.00%	0.00%	51	54	94.44%	1.85	0.13
May-01					34	39	87.18%		
Jun-01					30	41	73.17%		
Jul-01					20	25	80.00%		
Aug-01					32	35	91.43%		
Sep-01					11	13	84.62%		



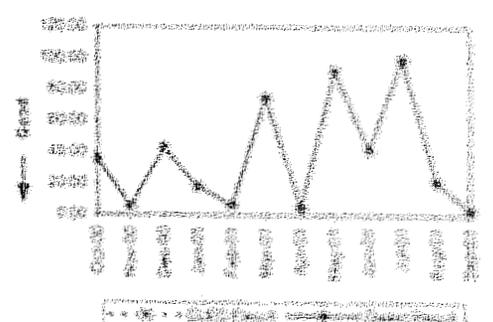
Installation Interval (Average Days) (OP-4) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	15	7	2.14	5.67	991	144	6.88	-1.16	-1.17
Nov-00	3	19	0.16	0.69	544	76	7.16	-3.72	-3.24
Dec-00					806	121	6.65		
Jan-01					212	28	7.57		
Feb-01					323	48	6.73		
Mar-01					549	39	14.08		
Apr-01	38	1	38.00		258	54	4.78	2.05	0.25
May-01					554	39	14.21		
Jun-01					486	41	11.85		
Jul-01					1161	39	29.77		
Aug-01					622	47	13.23		
Sep-01					234	20	11.70		



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					113	13	8.69		
Nov-00					84	8	10.50		
Dec-00					88	46	1.91		
Jan-01					56	2	28.00		
Feb-01					67	4	16.75		
Mar-01					184	4	46.00		
Apr-01	12	1	12.00		5	2	2.50	3.72	1.26
May-01					21	2	10.50		
Jun-01					141	10	14.10		
Jul-01					565	16	35.31		
Aug-01					319	14	22.79		
Sep-01					123	6	15.38		



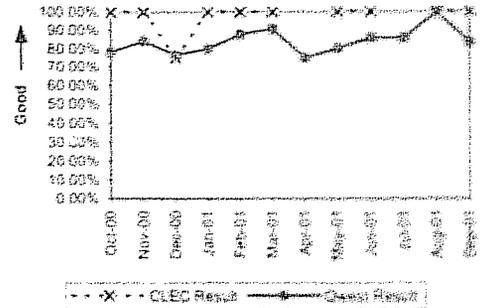
Delayed Days for Facility Reasons (Average Days) (OP-6B) - Dispatches Within MSAs									
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					142	4	35.50		
Nov-00					29	5	5.80		
Dec-00					172	4	43.00		
Jan-01					18	1	18.00		
Feb-01					13	2	6.50		
Mar-01					149	2	74.50		
Apr-01					5	1	5.00		
May-01					276	3	92.00		
Jun-01					42	1	42.00		
Jul-01					298	3	99.33		
Aug-01					21	1	21.00		
Sep-01					3	1	3.00		



Checklist #14 - Resale - DSO Installation

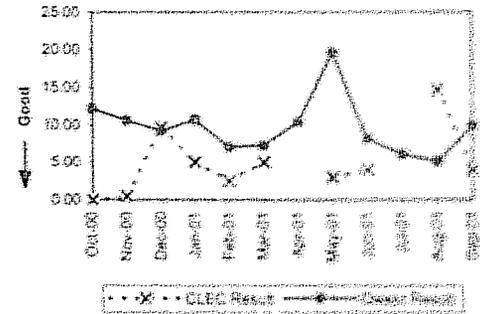
Installation Commitments Met (Percent) (OP-3) - Dispatches Outside MSAs

Month	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	12	12	100.00%	0.00%	16	23	78.26%	-1.48	-1.9
Nov-00	26	26	100.00%	0.00%	21	25	84.00%	-1.45	-1.68
Dec-00	5	4	75.00%	43.36%	26	34	76.47%	-0.64	-1.02
Jan-01	4	4	100.00%	0.00%	16	20	80.00%	-0.49	-1.3
Feb-01	2	2	100.00%	0.00%	14	16	87.50%	-0.5	-1.31
Mar-01	1	1	100.00%	0.00%	29	32	90.63%	-0.32	-1.19
Apr-01	1	1	100.00%	0.00%	9	12	75.00%		
May-01	1	1	100.00%	0.00%	8	10	80.00%	-0.48	-1.25
Jun-01	2	2	100.00%	0.00%	6	7	85.71%	-0.51	-1.31
Jul-01	1	1	100.00%	0.00%	6	7	85.71%		
Aug-01	3	3	100.00%	0.00%	8	8	100.00%	N/A	N/A
Sep-01	1	1	100.00%	0.00%	20	24	83.33%	-0.44	-1.27



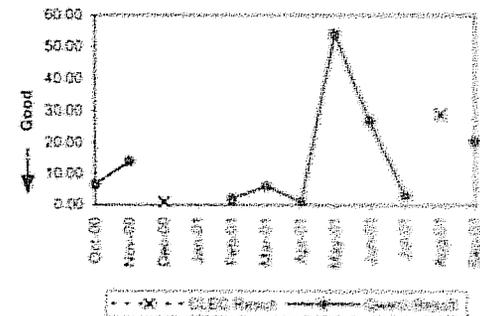
Installation Interval (Average Days) (OP-4) - Dispatches Outside MSAs

Month	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Party Scr
Oct-00	6	12	0.00	0.00	282	23	12.26	-2.28	-2.39
Nov-00	13	20	0.50	1.82	266	25	10.64	-2.99	-2.82
Dec-00	39	4	9.75	3.20	314	34	9.24	0.05	-0.96
Jan-01	4	1	5.00		215	20	10.75	-0.69	-1.42
Feb-01	5	2	2.50	0.71	112	16	7.00	-1.55	-1.94
Mar-01	5	1	5.00		233	32	7.28	-0.38	-1.23
Apr-01					126	12	10.50		
May-01	3	1	3.00		196	10	19.60	-0.43	-1.26
Jun-01	8	2	4.00	1.41	57	7	8.14	-0.49	-1.29
Jul-01					48	8	6.00		
Aug-01	98	4	14.75	16.74	41	8	5.12	3.72	1.26
Sep-01	4	1	4.00		279	28	9.96	-0.48	-1.29



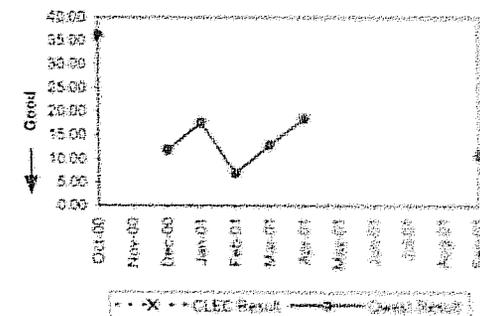
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Dispatches Outside MSAs

Month	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					13	2	6.50		
Nov-00					56	4	14.00		
Dec-00	1	1	1.00						
Jan-01					2	1	2.00		
Feb-01					12	2	6.00		
Mar-01					1	1	1.00		
Apr-01					108	2	54.00		
May-01					27	1	27.00		
Jun-01					6	2	3.00		
Jul-01	29	1	29.00						
Aug-01					123	6	20.50		



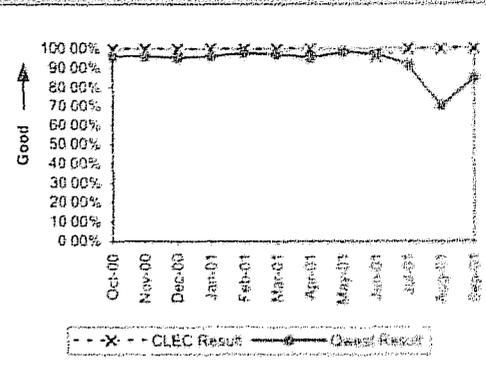
Delayed Days for Facility Reasons (Average Days) (OP-6B) - Dispatches Outside MSAs

Month	CLEC Num	CLEC Demd	CLEC Resu	Std Dev	Qwest Num	Qwest Demd	Qwest Resu	Mod Z Scr	Party Scr
Oct-00					109	3	36.33		
Nov-00					96	8	12.00		
Dec-00					71	4	17.75		
Jan-01					7	1	7.00		
Feb-01					13	1	13.00		
Mar-01					37	2	18.50		
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01					22	2	11.00		

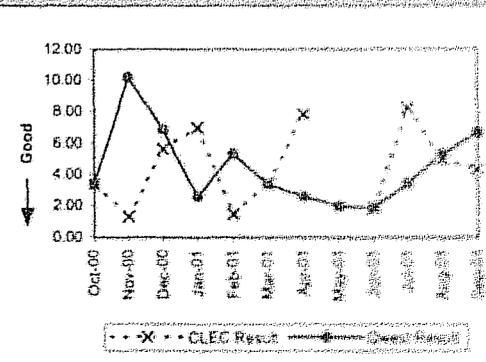


Checklist #14 - Resale - DSO Installation

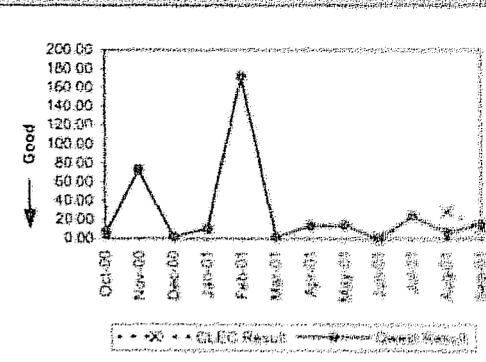
Installation Commitments Met (Percent) (OP-3) -- No Dispatches									
Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	8	8	100.00%	0.00%	338	351	96.30%	-0.55	-1.33
Nov-00	8	8	100.00%	0.00%	334	348	95.98%	-0.5	-1.3
Dec-00	3	3	100.00%	0.00%	353	370	95.41%	-0.38	-1.23
Jan-01	5	1	100.00%	0.00%	118	123	95.94%	-0.21	-1.12
Feb-01	4	4	100.00%	0.00%	95	97	97.94%	-0.28	-1.17
Mar-01	7	2	100.00%	0.00%	103	106	97.17%	-0.24	-1.15
Apr-01	6	6	100.00%	0.00%	99	104	95.19%	-0.54	-1.33
May-01					187	190	98.42%		
Jun-01	23	24	95.83%	19.98%	70	72	97.22%	0.28	-0.83
Jul-01	4	4	100.00%	0.00%	32	35	91.43%	-0.58	-1.35
Aug-01	2	2	100.00%	0.00%	38	54	70.37%	-0.9	-1.55
Sep-01	19	10	100.00%	0.00%	11	13	84.62%	-1.01	-1.62



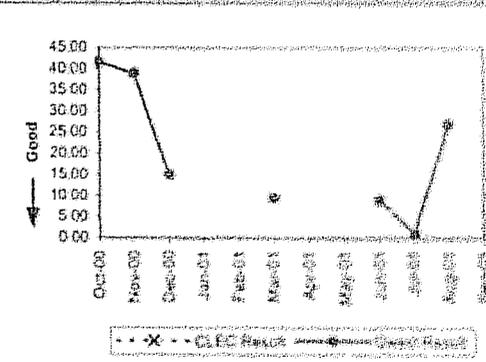
Installation Interval (Average Days) (OP-4) -- No Dispatches									
Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	27	8	3.38	3.16	1193	351	3.40	-0.01	-1.01
Nov-00	8	6	1.33	0.52	3549	348	10.20	-1	-1.61
Dec-00	10	3	5.67	7.23	2539	370	6.86	-0.28	-1.17
Jan-01	7	1	7.00		319	123	2.59	1.43	-0.13
Feb-01	8	4	1.50	0.58	521	97	5.37	-0.23	-1.14
Mar-01	7	2	3.50	0.71	360	106	3.40	0.77	-0.53
Apr-01	47	6	7.83	16.77	269	104	2.59	1.56	-0.05
May-01					237	120	1.98		
Jun-01	45	24	1.88	2.47	134	71	1.89	-0.03	-1.02
Jul-01	33	4	8.25	3.20	114	33	3.45	1.63	-0.01
Aug-01	5	1	5.00		236	44	5.36	-0.06	-1.04
Sep-01	48	11	4.36	6.12	87	13	6.89	-0.68	-1.42



Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) -- No Dispatches									
Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					49	7	7.00		
Nov-00					876	12	73.00		
Dec-00					34	15	2.27		
Jan-01					56	5	11.20		
Feb-01					344	2	172.00		
Mar-01					2	1	2.00		
Apr-01					70	5	14.00		
May-01					44	3	14.67		
Jun-01	2	1	2.00		0	1	0.00		
Jul-01					122	5	24.40		
Aug-01	30	1	30.00		145	20	7.25	3.72	1.26
Sep-01	12	1	12.00		47	3	15.67	-0.22	-1.14



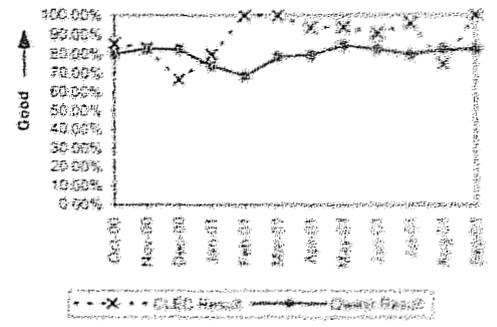
Delayed Days for Facility Reasons (Average Days) (OP-6B) -- No Dispatches									
Date	CLEC Num	CLEC Dens	CLEC Resu	Std Dev	Qwest Num	Qwest Dens	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					250	6	41.67		
Nov-00					78	2	39.00		
Dec-00					30	2	15.00		
Jan-01									
Feb-01									
Mar-01					19	2	9.50		
Apr-01									
May-01									
Jun-01					9	1	9.00		
Jul-01					2	2	1.00		
Aug-01					27	1	27.00		
Sep-01									



Checklist #14 - Resale - DS0 Installation

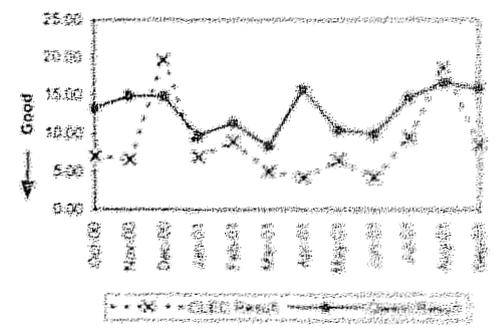
Installation Commitments Met (Percent) (OP-3) - Interval Zone One

Year	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	5	7	85.71%	34.99%	674	1091	80.11%	-0.37	-1.23
Nov-00	5	6	83.33%	37.27%	1019	1230	82.85%	-0.03	-1.02
Dec-00	4	6	66.67%	47.14%	765	952	82.46%	0.54	-0.67
Jan-01	8	10	80.00%	40.00%	98	132	74.24%	-0.4	-1.24
Feb-01	1	1	100.00%	0.00%	86	125	68.80%	-0.67	-1.41
Mar-01	9	9	100.00%	0.00%	117	149	78.52%	-1.52	-1.93
Apr-01	46	49	93.88%	23.97%	168	136	79.41%	-2.15	-2.31
May-01	16	17	94.12%	23.53%	133	157	84.71%	-1.02	-1.62
Jun-01	20	22	90.91%	28.75%	90	109	82.57%	-0.94	-1.57
Jul-01	23	24	95.83%	19.98%	70	88	79.55%	-1.75	-2.07
Aug-01	5	6	75.00%	43.30%	143	173	82.66%	0.55	-0.67
Sep-01	4	4	100.00%	0.00%	75	91	82.42%	-0.9	-1.55



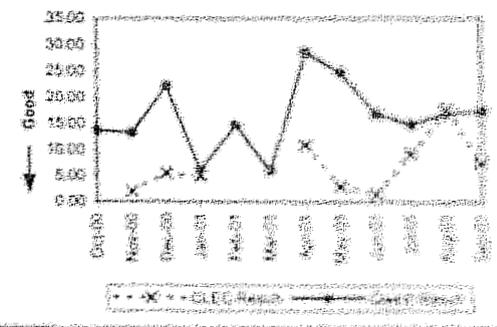
Installation Interval (Average Days) (OP-4) - Interval Zone One

Year	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	52	7	7.14	4.63	14181	1059	13.39	-0.89	-1.54
Nov-00	40	6	6.67	5.39	17875	1199	14.91	-1.45	-1.88
Dec-00	118	6	19.67	11.93	13738	924	14.87	0.65	-0.6
Jan-01	70	10	7.00	4.99	1237	126	9.82	-0.67	-1.4
Feb-01	9	1	9.00		1381	121	11.41	-0.18	-1.11
Mar-01	45	9	5.00	0.00	1160	138	6.41	-0.87	-1.53
Apr-01	211	49	4.31	4.04	2033	129	15.76	-1.84	-2.12
May-01	106	16	6.62	2.96	1605	152	10.56	-1.02	-1.62
Jun-01	86	20	4.30	1.78	1068	107	9.98	-2.39	-2.45
Jul-01	210	22	9.55	4.80	1900	130	14.62	-1.11	-1.67
Aug-01	262	14	18.71	14.71	4075	245	16.63	1.2	-0.27
Sep-01	43	5	8.60	4.88	2021	127	15.91	-0.72	-1.44



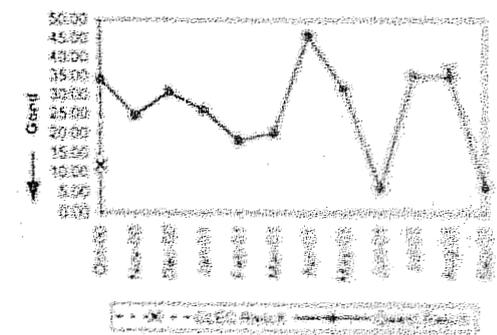
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Interval Zone One

Year	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00					1769	129	13.71		
Nov-00	2	1	2.00		1781	134	13.29	-0.83	-1.5
Dec-00	11	2	5.50	2.12	2594	117	22.17	-0.92	-1.58
Jan-01	18	2	5.00	0.00	145	24	6.04	-0.2	-1.32
Feb-01					340	23	14.78		
Mar-01					108	18	6.00		
Apr-01	53	3	11.00	0.00	517	18	26.72	-0.43	-1.25
May-01	3	1	3.00		348	14	24.86	-0.89	-1.54
Jun-01	3	2	1.50	0.71	220	13	16.92	-1.35	-1.62
Jul-01	28	3	9.33	10.41	853	57	14.56	-0.46	-1.28
Aug-01	143	6	17.88	14.41	1617	95	17.02	1.14	-0.31
Sep-01	15	2	7.50	2.12	1099	63	17.44	-0.52	-1.31



Delayed Days for Facility Reasons (Average Days) (OP-6B) - Interval Zone One

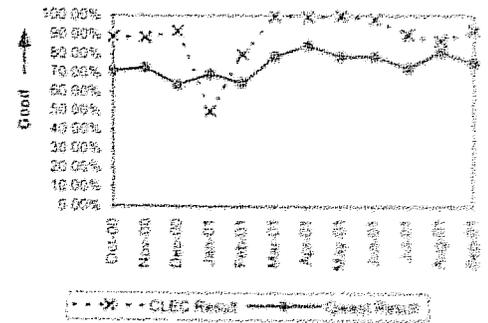
Year	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	12	1	12.00		3013	88	34.24	-0.51	-1.31
Nov-00					1903	77	24.71		
Dec-00					1543	50	30.86		
Jan-01					253	10	26.30		
Feb-01					292	16	18.25		
Mar-01					283	14	20.21		
Apr-01					460	10	46.00		
May-01					318	10	31.80		
Jun-01					37	6	6.17		
Jul-01					317	9	35.22		
Aug-01	37	1	37.00		492	14	35.14	0.21	-0.87
Sep-01					39	6	6.17		



Checklist #14 - Resale - DS0 Installation

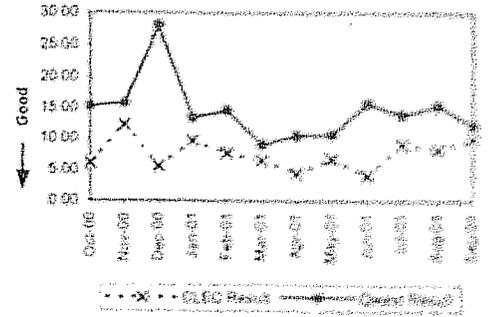
Installation Commitments Met (Percent) (OP-3) - Interval Zone Two

Date	CLEC Num	CLEC Serv	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Partly Scr
Dec-00	24	28	89.28%	30.93%	609	854	71.31%	-2.07	-2.26
Jan-01	18	18	88.89%	31.43%	704	965	72.95%	-1.51	-1.92
Feb-01	24	28	92.31%	26.65%	558	674	63.84%	-2.92	-2.81
Mar-01	10	20	50.00%	50.00%	107	154	69.48%	1.69	0.03
Apr-01	20	25	80.00%	40.00%	74	114	64.91%	-1.42	-1.87
May-01	20	20	100.00%	0.00%	149	189	78.84%	-2.3	-2.4
Jun-01	223	224	99.55%	6.67%	174	206	84.47%	-4.31	-3.62
Jul-01	37	37	100.00%	0.00%	122	155	78.71%	-2.84	-2.73
Aug-01	67	67	98.36%	12.60%	89	113	78.76%	-3.04	-2.85
Sep-01	29	31	90.32%	29.57%	85	117	72.65%	-1.96	-2.19
Oct-01	27	31	87.10%	33.52%	162	200	81.00%	-0.81	-1.49
Nov-01	17	13	92.31%	26.65%	94	125	75.20%	-1.36	-1.83



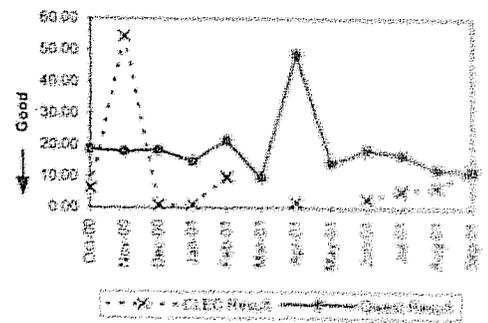
Installation Interval (Average Days) (OP-4) - Interval Zone Two

Date	CLEC Num	CLEC Serv	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Partly Scr
Dec-00	172	28	6.14	3.34	12720	832	15.29	-2.75	-2.67
Jan-01	201	18	12.28	26.87	15127	956	15.82	-0.79	-1.46
Feb-01	143	28	5.58	2.90	23843	849	28.08	-2.98	-2.81
Mar-01	194	20	9.70	11.26	1968	140	13.46	-1.02	-1.62
Apr-01	193	25	7.72	6.82	1596	109	14.64	-1.59	-1.96
May-01	164	22	6.55	7.68	1655	182	9.09	-1.68	-2.02
Jun-01	986	224	4.40	1.58	2086	196	10.54	-3.67	-3.23
Jul-01	338	35	6.80	6.23	1619	152	10.65	-1.5	-1.91
Aug-01	354	57	4.11	1.41	1745	111	15.72	-1.33	-1.81
Sep-01	576	63	9.13	10.09	2051	147	13.95	-1.86	-2.13
Oct-01	265	32	8.28	5.39	3697	241	15.34	-1.24	-1.76
Nov-01	143	19	9.89	16.20	2034	167	12.16	-0.69	-1.42



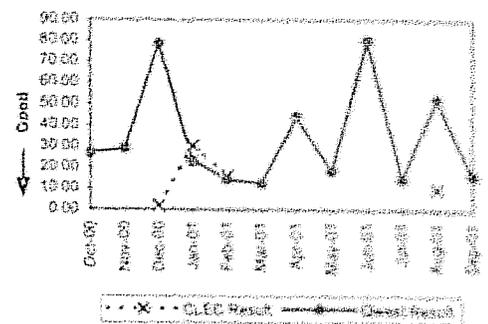
Delayed Days for Non-Facility Reasons (Average Days) (OP-6A) - Interval Zone Two

Date	CLEC Num	CLEC Serv	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Partly Scr
Dec-00	19	3	6.33	5.51	3276	174	18.83	-0.88	-1.53
Jan-01	109	27	54.50	75.66	3507	194	18.08	1.89	0.15
Feb-01	1	1	1.00		3181	171	18.60	-0.68	-1.41
Mar-01	8	7	1.14	0.90	391	26	15.04	-1.64	-2
Apr-01	42	4	10.00	13.04	499	23	21.70	-0.93	-1.57
May-01					336	34	9.88		
Jun-01	2	1	2.00		980	20	49.00	-0.42	-1.25
Jul-01					319	22	14.50		
Aug-01	3	1	3.00		280	15	18.67	-0.84	-1.51
Sep-01	224	39	5.74	10.36	1025	60	17.08	-2.57	-2.56
Oct-01	54	8	6.75	7.96	1006	81	12.42	-0.73	-1.44
Nov-01	85	7	12.14	25.54	764	64	11.94	0.86	-0.48



Delayed Days for Facility Reasons (Average Days) (OP-6B) - Interval Zone Two

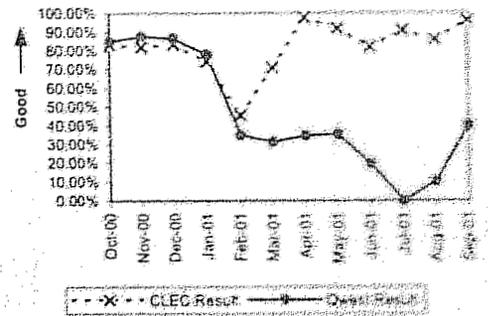
Date	CLEC Num	CLEC Serv	CLEC Resu	Std Dev	Qwest Num	Qwest Dem	Qwest Resu	Mod Z Scr	Partly Scr
Dec-00					1899	71	26.75		
Jan-01					1939	67	28.94		
Feb-01	1	1	2.00		11388	145	78.54	-1.64	-2
Mar-01	93	3	30.33	5.69	485	21	23.10	1	-0.39
Apr-01	16	1	16.00		242	17	14.24	1.12	-0.32
May-01					74	6	12.33		
Jun-01					528	12	44.00		
Jul-01					204	11	18.55		
Aug-01					720	9	80.00		
Sep-01					130	9	14.44		
Oct-01	20	2	10.00	7.07	474	9	52.67	-0.56	-1.35
Nov-01					227	14	16.21		



Checklist #14 - Resale - DSO Installation

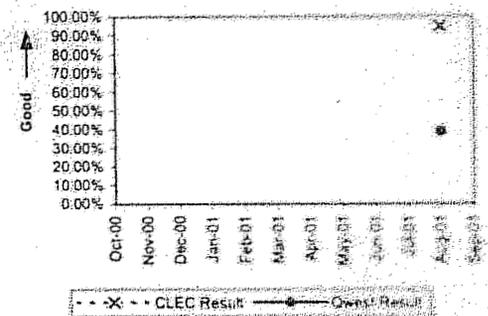
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Month	CLEC Pass	CLEC Fail	CLEC Pass %	Std Dev	Owest Num	Owest Den	Owest Resu	Mod Z Scr	Parity Scr
Oct-00	95	32	83.33%	37.27%	2685	3161	84.91%	0.38	-0.78
Nov-00	96	31	81.84%	38.47%	2907	3311	87.80%	1.5	-0.05
Dec-00	91	37	81.81%	37.02%	2737	3161	86.59%	0.68	-0.61
Jan-01	87	39	74.36%	43.67%	1398	1789	78.14%	0.57	-0.65
Feb-01	85	33	43.45%	49.79%	207	592	34.97%	-1.23	-1.75
Mar-01	25	41	76.73%	45.60%	207	660	31.36%	-5.27	-4.21
Apr-01	794	166	97.62%	15.25%	250	722	34.63%	-15.46	-10.4
May-01	153	173	91.91%	27.27%	244	688	35.47%	-13.87	-9.43
Jun-01	89	89	82.82%	36.40%	113	579	19.52%	-13.85	-9.42
Jul-01	98	108	96.74%	28.99%	0	422	0.00%	N/A	
Aug-01	87	78	85.80%	34.80%	51	497	10.26%	-20.47	-13.44
Sep-01	48	40	95.83%	19.98%	199	498	39.96%	-7.55	-5.59



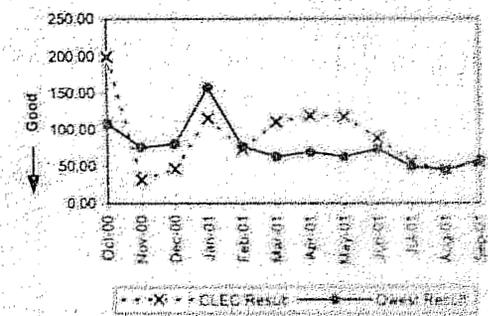
New Service Installation Quality (Percent) (OP-5) - Interval Zone One and Two

Month	CLEC Pass	CLEC Fail	CLEC Pass %	Std Dev	Owest Num	Owest Den	Owest Resu	Mod Z Scr	Parity Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	94	78	94.87%	22.06%	194	497	39.03%	-9.4	-6.71
Sep-01									



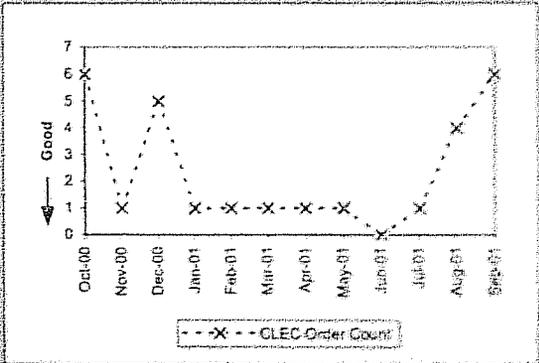
Interval Air Handling Units Delayed Past Due Date (Average Days) (OP-15A)

Month	CLEC Pass	CLEC Fail	CLEC Pass %	Std Dev	Owest Num	Owest Den	Owest Resu	Mod Z Scr	Parity Scr
Oct-00	3285	16	200.00	86.44	139936	1283	109.07	2.26	0.37
Nov-00	428	4	32.00	36.08	101401	1336	75.90	-1.23	-1.75
Dec-00	458	9	46.58	73.66	112476	1387	81.09	-1.32	-1.8
Jan-01	233	2	115.50	130.81	23889	151	158.21	-0.43	-1.26
Feb-01	297	4	73.00	130.03	9185	119	77.18	-0.09	-1.06
Mar-01	334	3	111.33	155.19	9787	155	63.14	2.17	0.32
Apr-01	396	5	119.80	157.37	12194	175	69.68	1.81	0.1
May-01	326	3	118.67	185.73	11658	184	63.36	2.17	0.32
Jun-01	445	5	89.00	148.51	11520	156	73.85	1.93	-0.17
Jul-01	311	8	56.78	120.09	6848	138	49.62	1.56	-0.05
Aug-01	695	11	46.33	99.48	8869	197	45.12	1.39	-0.16
Sep-01	166	14	54.29	106.71	9652	165	58.50	-0.22	-1.14



Checklist #14 - Resale - DS0 Installation

Number of Pending Orders Delayed for Facilities Reasons DS0 (OP-15B)	
Month	CLEC Order Count
Oct-00	6
Nov-00	1
Dec-00	5
Jan-01	1
Feb-01	1
Mar-01	1
Apr-01	1
May-01	1
Jun-01	0
Jul-01	1
Aug-01	4
Sep-01	6



Checklist #14 - Resale - DS0 Repair

Chart: Sales by Service Address (MR-1) - Interval Zone One

Month	Year	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1000	4882	76.55%	0.97	-0.41	
Nov-00	4280	76.33%	1.65	0		
Dec-00	3737	76.41%	1.77	0.08		
Jan-01	4093	76.96%	0.84	-0.49		
Feb-01	3631	81.13%	2.14	0.2		
Mar-01	4160	80.89%	-0.45	-1.28		
Apr-01	3912	80.42%	0.57	-0.66		
May-01	4157	79.84%	1.97	0.2		
Jun-01	4312	79.68%	0.8	-0.52		
Jul-01	3969	80.17%	-0.03	-1.02		
Aug-01	4287	80.43%	-0.34	-1.24		
Sep-01	3140	82.09%	0.25	-0.85		

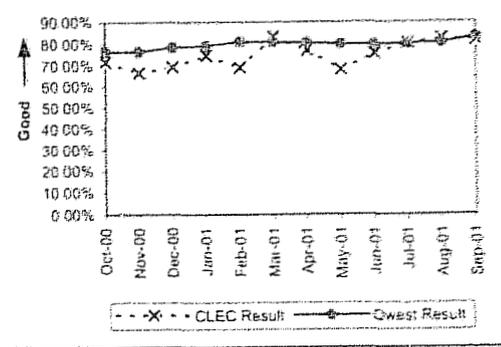


Chart: Sales by Service Address (MR-2) - Interval Zone One

Month	Year	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1000	4882	3.39	1.94	0.18	
Nov-00	4280	5.23	0.09	-0.94		
Dec-00	3737	3.11	2.05	0.25		
Jan-01	4093	3.19	1.93	0.17		
Feb-01	3631	2.45	1.88	0.14		
Mar-01	4160	2.59	-0.38	-1.23		
Apr-01	3912	3.03	2.2	0.34		
May-01	4157	2.57	1.91	0.16		
Jun-01	4312	2.52	2.1	0.27		
Jul-01	3969	2.42	-0.27	-1.16		
Aug-01	4287	2.48	1.91	0.16		
Sep-01	3140	2.33	-0.51	-1.31		

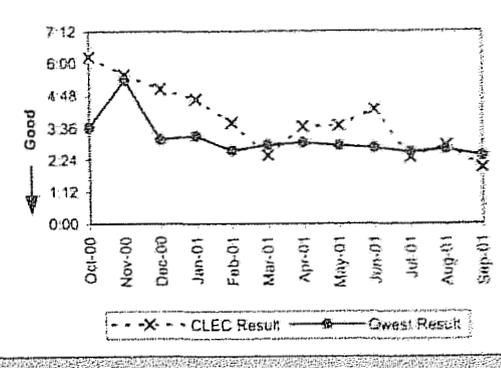


Chart: Sales by Service Address (MR-3) - Interval Zone One

Month	Year	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1000	4882	22.82%	0.85	-0.47	
Nov-00	4280	20.37%	0.69	-0.58		
Dec-00	3737	22.56%	1.47	-0.11		
Jan-01	4093	18.96%	-0.62	-1.38		
Feb-01	3631	20.44%	1.53	-0.07		
Mar-01	4160	20.05%	0.42	-0.75		
Apr-01	3912	22.62%	-1.08	-1.65		
May-01	4157	20.50%	-0.5	-1.31		
Jun-01	4312	19.27%	-0.33	-1.2		
Jul-01	3969	20.99%	0.96	-0.4		
Aug-01	4287	21.15%	-1.29	-1.79		

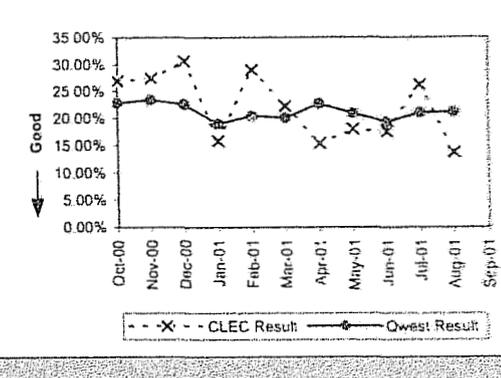
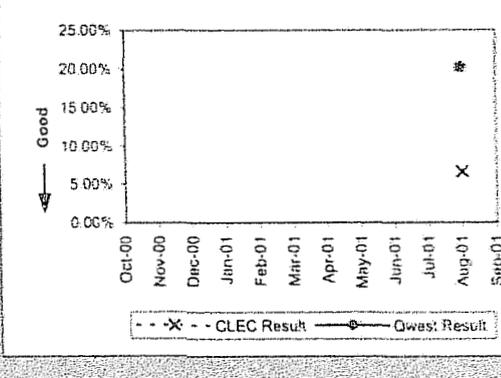


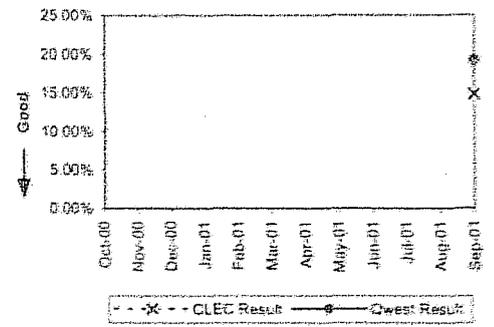
Chart: Sales by Service Address (MR-4) - Interval Zone One

Month	Year	Qwest Num	Qwest Den	Qwest Resu	Mod Z Scr	Parity Scr
Oct-00	1000	4882	20.19%	-1.84	-2.12	

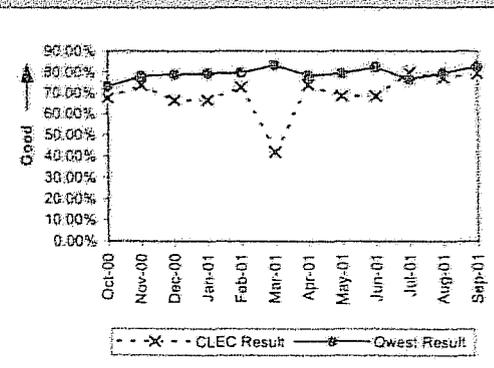


Checklist #14 - Resale - DSO Repair

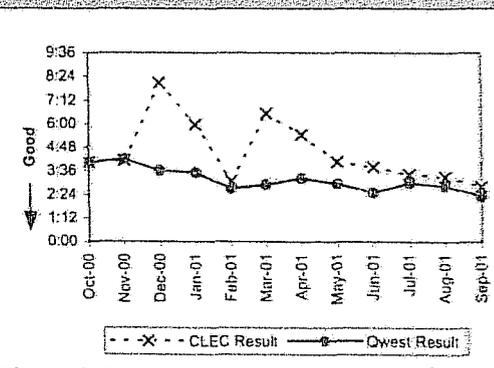
Month	Qwest Res	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	73.14%	3423	73.14%	-0.57	-1.35



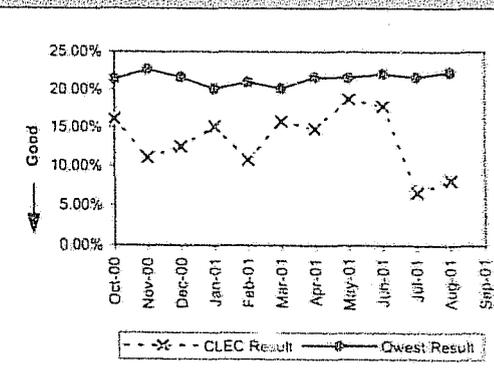
Month	Qwest Res	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	73.14%	3423	73.14%	0.69	-0.58
Nov-00	73.14%	3423	73.14%	0.56	-0.66
Dec-00	73.14%	3423	73.14%	1.53	-0.07
Jan-01	73.14%	3423	73.14%	1.77	0.04
Feb-01	73.14%	3423	73.14%	1	-0.4
Mar-01	73.14%	3423	73.14%	4.05	1.46
Apr-01	73.14%	3423	73.14%	0.57	-0.65
May-01	73.14%	3423	73.14%	1.44	-0.12
Jun-01	73.14%	3423	73.14%	2.23	0.36
Jul-01	73.14%	3423	73.14%	-0.51	-1.31
Aug-01	73.14%	3423	73.14%	0.42	-0.75
Sep-01	73.14%	3423	73.14%	0.51	-0.69



Month	Qwest Res	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	73.14%	3423	73.14%	4.02	0
Nov-00	73.14%	3423	73.14%	4.13	-0.03
Dec-00	73.14%	3423	73.14%	3.37	1.66
Jan-01	73.14%	3423	73.14%	3.31	1.55
Feb-01	73.14%	3423	73.14%	2.42	1.63
Mar-01	73.14%	3423	73.14%	2.54	1.93
Apr-01	73.14%	3423	73.14%	3.14	1.91
May-01	73.14%	3423	73.14%	2.57	1.75
Jun-01	73.14%	3423	73.14%	2.30	1.62
Jul-01	73.14%	3423	73.14%	2.59	1.63
Aug-01	73.14%	3423	73.14%	2.50	1.64
Sep-01	73.14%	3423	73.14%	1.63	-0.01



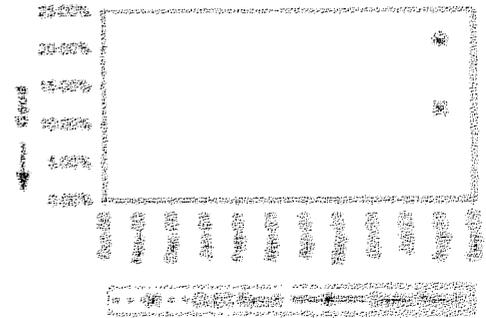
Month	Qwest Res	Qwest Den	Qwest Res	Mod Z Scr	Parity Scr
Oct-00	73.14%	3423	73.14%	-0.71	-1.43
Nov-00	73.14%	3423	73.14%	-1.43	-1.87
Dec-00	73.14%	3423	73.14%	-1.08	-1.66
Jan-01	73.14%	3423	73.14%	-0.7	-1.43
Feb-01	73.14%	3423	73.14%	-1.51	-1.92
Mar-01	73.14%	3423	73.14%	-0.47	-1.29
Apr-01	73.14%	3423	73.14%	-0.86	-1.52
May-01	73.14%	3423	73.14%	-0.39	-1.23
Jun-01	73.14%	3423	73.14%	-0.69	-1.42
Jul-01	73.14%	3423	73.14%	-2.42	-2.47
Aug-01	73.14%	3423	73.14%	-2.36	-2.43
Sep-01	73.14%	3423	73.14%	-2.36	-2.43



Checklist #14 - Resale - DS0 Repair

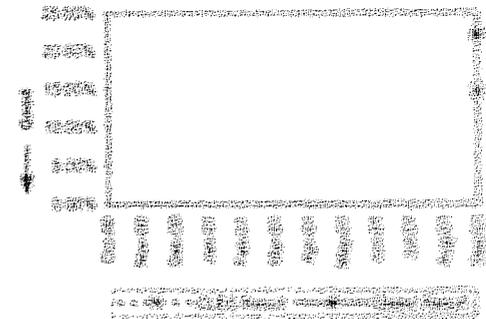
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Owest Num	Owest Dend	Owest Resu	Mod Z Scr	Partic Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	3	25	12.00%	32.50%	533	2537	21.01%	-1.1	-1.67
Sep-01									



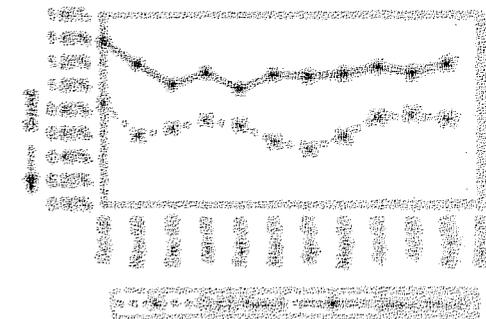
Repair Repeat Report Rate (Percent) (MR-7) - Interval Zone Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Owest Num	Owest Dend	Owest Resu	Mod Z Scr	Partic Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	5	34	14.71%	35.42%	571	2556	22.24%	-1.01	-1.67



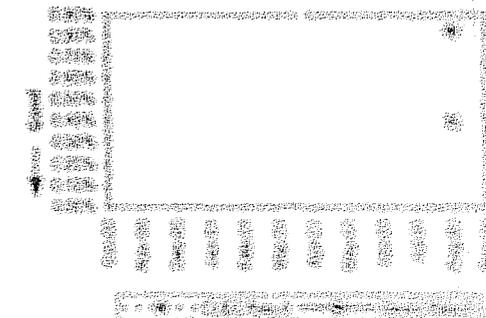
Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Owest Num	Owest Dend	Owest Resu	Mod Z Scr	Partic Scr
Oct-00	109	12758	0.85%	9.20%	8305	603877	1.34%	-5	-4.94
Nov-00	78	13234	0.59%	7.65%	7206	607481	1.39%	-6.72	-4.61
Dec-00	86	13262	0.65%	8.03%	6238	617385	1.07%	-4.32	-4.67
Jan-01	96	13413	0.72%	8.43%	5979	628651	1.33%	-4.31	-4.65
Feb-01	92	13626	0.68%	8.19%	6243	638652	0.98%	-3.67	-4.67
Mar-01	73	13612	0.54%	7.30%	7029	641029	1.10%	-6.21	-4.64
Apr-01	66	13844	0.48%	6.89%	7057	649592	1.09%	-6.27	-4.64
May-01	82	14024	0.58%	7.62%	7221	654098	1.10%	-6.22	-4.64
Jun-01	102	13804	0.74%	8.56%	7667	659770	1.10%	-4.52	-4.63
Jul-01	106	13798	0.77%	8.73%	7392	662275	1.12%	-4.22	-4.64
Aug-01	100	13745	0.73%	8.50%	7969	668737	1.19%	-4.26	-4.63
Sep-01									



Trouble Rate (Percent) (MR-8) - Interval Zone One and Two

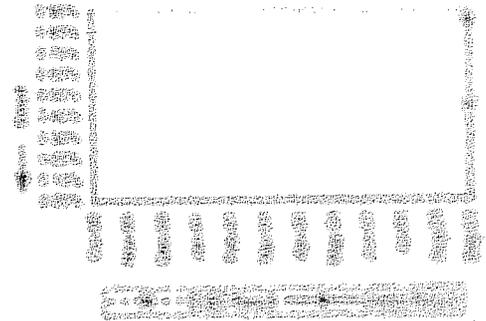
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Owest Num	Owest Dend	Owest Resu	Mod Z Scr	Partic Scr
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	55	13745	0.40%	6.31%	5534	668737	0.83%	-5.43	-4.63
Sep-01									



Checklist #14 - Performance - CLEC Network

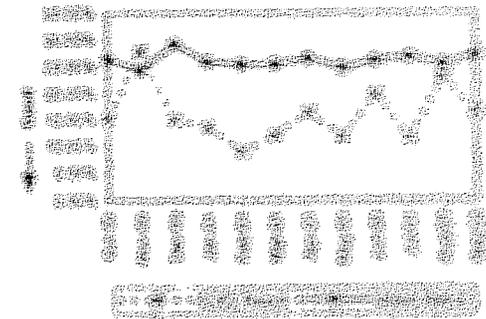
Trouble Rate (Percent) (MR-2) - Interval: Time One and Two

Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Qwest Std Dev	Qwest CLEC
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01									
Sep-01	61	13652	0.45%	5.67%	572	25607	0.41%	0.00	0.00



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-2) - Interval: Time One and Two

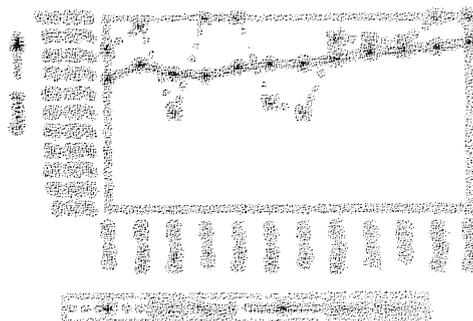
Date	CLEC Num	CLEC Desc	CLEC Resu	Std Dev	Qwest Num	Qwest Desc	Qwest Resu	Qwest Std Dev	Qwest CLEC
Oct-00	20	129	15.50%	36.19%	2463	25728	26.41%	0.00	0.00
Nov-00	30	108	27.78%	44.79%	2314	26024	28.04%	0.00	0.00
Dec-00	15	101	14.85%	35.56%	2500	26604	27.15%	0.00	0.00
Jan-01	15	111	13.51%	34.19%	2400	26007	25.77%	0.00	0.00
Feb-01	9	101	8.91%	28.49%	2100	26007	25.00%	0.00	0.00
Mar-01	10	83	12.05%	32.53%	2100	26007	25.00%	0.00	0.00
Apr-01	13	79	16.46%	37.08%	2048	26007	25.00%	0.00	0.00
May-01	11	93	11.83%	32.29%	2075	26007	25.00%	0.00	0.00
Jun-01	25	127	19.69%	39.76%	2700	26007	26.00%	0.00	0.00
Jul-01	14	120	11.67%	32.10%	2711	26007	26.00%	0.00	0.00
Aug-01	30	130	23.08%	42.13%	2721	26007	26.00%	0.00	0.00
Sep-01	12	73	16.44%	37.04%	2100	26007	25.00%	0.00	0.00



Checklist #14 - Results - Q31 Installation

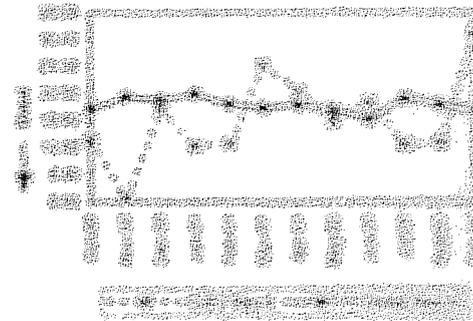
Installation Commitments Met (Percent) (OP-3 to Internal Data Only)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Time 7 Day	Time 30 Day
Oct-00	10	12	83.33%	37.27%	2271	3340	67.99%	-1.7%	-0.2%
Nov-00	22	23	95.65%	20.39%	2751	3042	75.44%	-0.3%	-0.2%
Dec-00	2	4	50.00%	50.00%	2265	3219	70.34%	-0.4%	-0.1%
Jan-01	4	4	100.00%	0.00%	2190	3302	64.19%	-0.5%	-1.0%
Feb-01	7	7	100.00%	0.00%	2334	3112	75.64%	-1.2%	-1.0%
Mar-01	5	9	55.56%	49.69%	2453	3547	71.56%	-0.7%	-0.3%
Apr-01	2	4	50.00%	50.00%	2172	3604	75.97%	-1.0%	-0.9%
May-01	8	9	88.89%	31.43%	2271	2935	72.23%	-0.7%	-0.6%
Jun-01	7	8	87.50%	33.07%	2590	3190	61.13%	-0.4%	-0.3%
Jul-01	6	7	85.71%	34.99%	2423	3000	60.60%	-0.2%	-0.1%
Aug-01	5	5	100.00%	0.00%	2906	3429	64.33%	-0.3%	-0.5%
Sep-01	2	2	100.00%	0.00%	2432	3334	69.35%	-0.3%	-0.2%



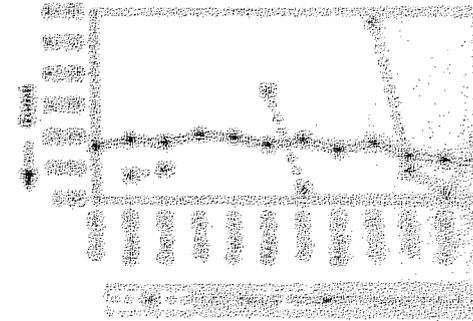
Installation Interval (Average Days) (OP-4 to Internal Data Only)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Time 7 Day	Time 30 Day
Oct-00	135	12	11.25	10.71	56584	3300	67.16	-0.4%	-0.1%
Nov-00	18	22	0.62	3.84	69404	3015	69.25	-0.2%	-0.3%
Dec-00	68	4	17.00	10.48	60484	3181	68.28	-0.2%	-0.1%
Jan-01	41	4	10.25	9.50	43040	3140	68.76	-0.1%	-0.3%
Feb-01	76	7	10.86	4.67	56803	3140	68.00	-0.3%	-0.3%
Mar-01	228	9	25.33	26.22	66224	3265	67.34	-0.4%	-0.2%
Apr-01	82	4	20.50	17.52	65430	3032	68.75	-0.2%	-0.3%
May-01	135	9	15.00	30.29	44500	3064	68.92	-0.3%	-0.2%
Jun-01	147	8	18.38	23.69	48540	3124	68.92	-0.3%	-0.3%
Jul-01	75	7	10.71	9.76	67250	3060	68.14	-0.4%	-0.2%
Aug-01	77	7	11.00	6.61	67300	3444	68.00	-0.3%	-0.3%
Sep-01	155	5	31.00	22.17	76324	3464	68.72	-0.1%	-0.4%



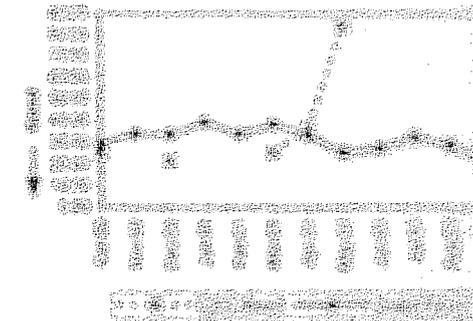
Delayed Days for Non-Facility Reasons (Average Days) (OP-6 to Internal Data Only)

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Time 7 Day	Time 30 Day
Oct-00					11553	700	66.60	-0.3%	-0.2%
Nov-00	8	1	8.00		10700	640	66.20	-0.3%	-0.3%
Dec-00	10	1	10.00		11034	590	66.60	-0.4%	-0.3%
Jan-01					13023	620	66.42	-0.3%	-0.3%
Feb-01					11180	600	66.56	-0.3%	-0.3%
Mar-01	104	3	34.67	23.09	11724	650	67.67	-0.2%	-0.2%
Apr-01	3	1	3.00		12020	640	66.41	-0.3%	-0.3%
May-01					6601	470	66.61	-0.3%	-0.3%
Jun-01	57	1	57.00		7190	400	66.62	-0.1%	-0.3%
Jul-01	38	4	9.50	3.00	24420	1700	64.25	-0.3%	-0.3%
Aug-01	5	2	2.50	3.54	23024	670	66.69	-0.3%	-0.3%
Sep-01	58	3	19.33	17.01	14824	1000	66.70	-0.3%	-0.3%



Delayed Days for Facility Reasons (Average Days) (OP-8 to Internal Data Only)

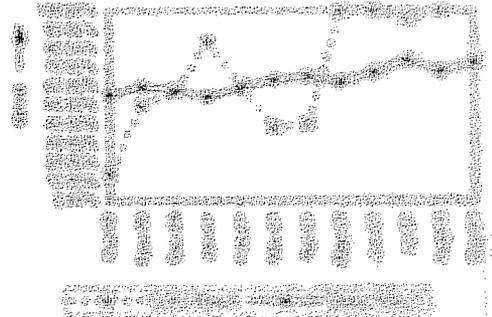
Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Dend	Qwest Resu	Time 7 Day	Time 30 Day
Oct-00	51	2	25.50	0.71	11110	360	66.60	-0.2%	-0.2%
Nov-00					12154	360	66.25	-0.3%	-0.2%
Dec-00	22	1	22.00		10070	360	66.11	-0.3%	-0.2%
Jan-01					10000	360	66.41	-0.3%	-0.2%
Feb-01					9607	360	64.25	-0.3%	-0.2%
Mar-01	26	1	26.00		10024	370	66.00	-0.3%	-1.2%
Apr-01	37	1	37.00		7870	360	66.66	-0.3%	-0.2%
May-01	84	1	84.00		5000	360	66.66	-0.3%	-0.2%
Jun-01					4900	360	66.66	-0.3%	-0.2%
Jul-01					5604	360	66.66	-0.3%	-0.2%
Aug-01					3070	360	66.66	-0.3%	-0.2%
Sep-01					2410	360	66.66	-0.3%	-0.2%



Checklist #12 - Performance - ROC 271 PID 4.0

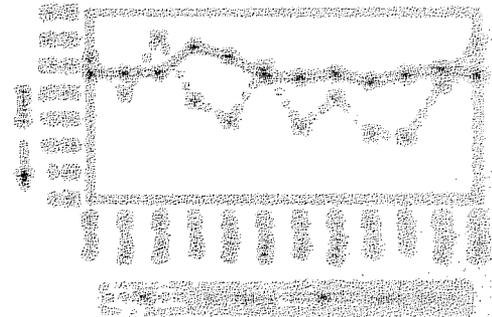
Installation Comments Met (Percent) (ROC 271 PID 4.0) - Installation Data View

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev
Oct-00	1	7	14.29%	34.99%	607	4552	25.42%	5.15	607	4552	25.42%	5.15
Nov-00	6	12	50.00%	50.00%	643	4548	25.42%	5.15	643	4548	25.42%	5.15
Dec-00	4	7	57.14%	49.49%	671	4552	25.42%	5.15	671	4552	25.42%	5.15
Jan-01	5	6	83.33%	37.27%	679	4548	25.42%	5.15	679	4548	25.42%	5.15
Feb-01	3	5	60.00%	45.99%	643	4548	25.42%	5.15	643	4548	25.42%	5.15
Mar-01	5	13	38.46%	45.65%	624	4552	25.42%	5.15	624	4552	25.42%	5.15
Apr-01	2	5	40.00%	45.99%	624	4552	25.42%	5.15	624	4552	25.42%	5.15
May-01	17	17	100.00%	0.00%	665	4552	25.42%	5.15	665	4552	25.42%	5.15
Jun-01	3	3	100.00%	0.00%	671	4552	25.42%	5.15	671	4552	25.42%	5.15
Jul-01	47	49	95.92%	19.70%	1330	4552	25.42%	5.15	1330	4552	25.42%	5.15
Aug-01	3	3	100.00%	0.00%	624	4552	25.42%	5.15	624	4552	25.42%	5.15
Sep-01					643	4548	25.42%	5.15	643	4548	25.42%	5.15



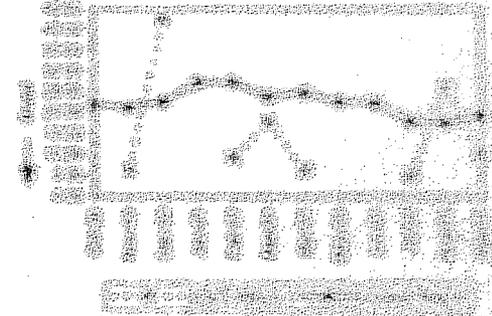
Installation Interval Average Days (ROC 271 PID 4.0) - Interval Data View

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev
Oct-00	186	7	26.57	9.03	21300	2974	29.92%	2.92	21300	2974	29.92%	2.92
Nov-00	239	12	19.62	8.11	37400	4524	25.77%	2.82	37400	4524	25.77%	2.82
Dec-00	213	7	30.45	26.71	35314	4484	29.92%	2.92	35314	4484	29.92%	2.92
Jan-01	93	5	18.60	5.32	45500	4484	29.92%	2.92	45500	4484	29.92%	2.92
Feb-01	75	5	15.00	5.41	43500	4484	29.92%	2.92	43500	4484	29.92%	2.92
Mar-01	273	11	24.82	25.00	48800	4524	29.77%	2.92	48800	4524	29.77%	2.92
Apr-01	68	5	13.00	7.13	32800	4484	29.92%	2.92	32800	4484	29.92%	2.92
May-01	285	15	19.00	5.31	34700	4484	29.92%	2.92	34700	4484	29.92%	2.92
Jun-01	37	3	12.00	5.24	30500	4484	29.92%	2.92	30500	4484	29.92%	2.92
Jul-01	130	11	11.82	13.09	31300	4484	29.92%	2.92	31300	4484	29.92%	2.92
Aug-01	151	7	21.57	33.02	36700	4484	29.92%	2.92	36700	4484	29.92%	2.92
Sep-01	117	4	29.25	6.23	33800	4484	29.92%	2.92	33800	4484	29.92%	2.92



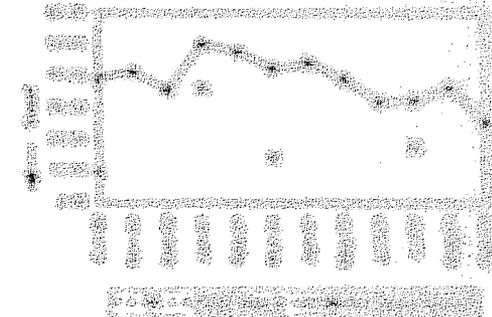
Delayed Days for Non-Facility Reasons (Average Days) (ROC 271 PID 4.0) - Delayed Data View

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev
Oct-00					10200	2974	29.92%	2.92	10200	2974	29.92%	2.92
Nov-00	39	6	5.50	15.00	8924	4484	29.92%	2.92	8924	4484	29.92%	2.92
Dec-00	128	3	42.67	24.79	4400	4484	29.92%	2.92	4400	4484	29.92%	2.92
Jan-01					10200	4484	29.92%	2.92	10200	4484	29.92%	2.92
Feb-01	19	2	9.50	9.71	10400	4484	29.92%	2.92	10400	4484	29.92%	2.92
Mar-01	89	5	17.80	15.30	13400	4484	29.92%	2.92	13400	4484	29.92%	2.92
Apr-01	19	3	6.00	4.62	27000	4484	29.92%	2.92	27000	4484	29.92%	2.92
May-01					10200	4484	29.92%	2.92	10200	4484	29.92%	2.92
Jun-01					8924	4484	29.92%	2.92	8924	4484	29.92%	2.92
Jul-01	26	5	5.20	5.31	10200	4484	29.92%	2.92	10200	4484	29.92%	2.92
Aug-01	105	4	26.25	31.81	10200	4484	29.92%	2.92	10200	4484	29.92%	2.92
Sep-01	42	4	10.50	3.00	10200	4484	29.92%	2.92	10200	4484	29.92%	2.92



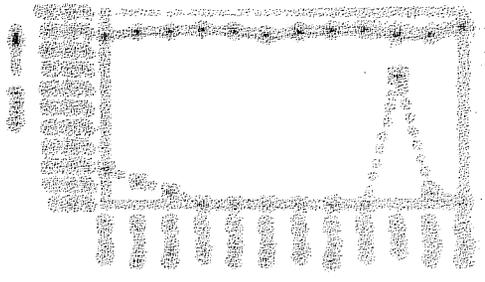
Delayed Days for Facility Reasons (Average Days) (ROC 271 PID 4.0) - Delayed Data View

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest Std Dev
Oct-00	60	6	10.00	0.00	9024	4484	29.92%	2.92	9024	4484	29.92%	2.92
Nov-00					10400	4484	29.92%	2.92	10400	4484	29.92%	2.92
Dec-00					2140	4484	29.92%	2.92	2140	4484	29.92%	2.92
Jan-01	36	1	30.00		10200	4484	29.92%	2.92	10200	4484	29.92%	2.92
Feb-01					8924	4484	29.92%	2.92	8924	4484	29.92%	2.92
Mar-01	43	3	14.33	6.00	10400	4484	29.92%	2.92	10400	4484	29.92%	2.92
Apr-01					4400	4484	29.92%	2.92	4400	4484	29.92%	2.92
May-01					10200	4484	29.92%	2.92	10200	4484	29.92%	2.92
Jun-01					8924	4484	29.92%	2.92	8924	4484	29.92%	2.92
Jul-01	36	2	18.00	7.07	9024	4484	29.92%	2.92	9024	4484	29.92%	2.92
Aug-01					8924	4484	29.92%	2.92	8924	4484	29.92%	2.92
Sep-01					2700	4484	29.92%	2.92	2700	4484	29.92%	2.92



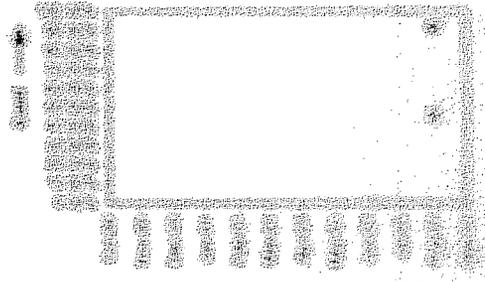
New Service Installation Quality (Percent CLEC Rev. vs. Month Due Date) - ROC

Date	CLEC Num	CLEC Dend	CLEC Rev.	Sis Dev	Queue Num	Queue Day				
Oct-00	7	37	12.92%	39.17%	1504	1504	47.72%	47.72%	47.72%	47.72%
Nov-00	5	41	12.20%	32.72%	1504	1504	43.07%	43.07%	43.07%	43.07%
Dec-00	2	30	6.67%	24.64%	1504	1504	39.92%	39.92%	39.92%	39.92%
Jan-01	0	21	0.00%	0.00%	1504	1504	0.00%	0.00%	0.00%	0.00%
Feb-01	0	28	0.00%	0.00%	1504	1504	0.00%	0.00%	0.00%	0.00%
Mar-01	0	31	0.00%	0.00%	1504	1504	0.00%	0.00%	0.00%	0.00%
Apr-01	0	23	0.00%	0.00%	1504	1504	0.00%	0.00%	0.00%	0.00%
May-01	0	24	0.00%	0.00%	1504	1504	0.00%	0.00%	0.00%	0.00%
Jun-01	0	27	0.00%	0.00%	1504	1504	0.00%	0.00%	0.00%	0.00%
Jul-01	28	42	66.67%	47.14%	1504	1504	66.67%	66.67%	66.67%	66.67%
Aug-01	2	39	5.13%	23.08%	1504	1504	5.13%	5.13%	5.13%	5.13%
Sep-01	0	12	0.00%	0.00%	1504	1504	0.00%	0.00%	0.00%	0.00%



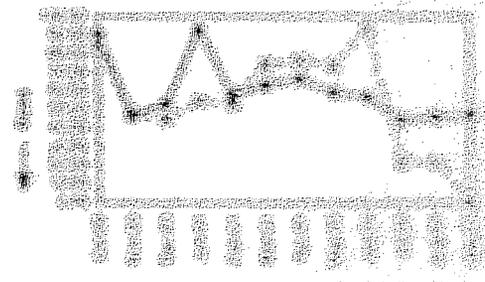
New Service Installation Quality (Percent CLEC Rev. vs. Month Due Date) - ROC

Date	CLEC Num	CLEC Dend	CLEC Rev.	Sis Dev	Queue Num	Queue Day				
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01	18	35	46.15%	49.85%	1504	1504	46.15%	46.15%	46.15%	46.15%
Sep-01										



Interval for Pending Orders Delayed Past Due Date (Average) - ROC

Date	CLEC Num	CLEC Dend	CLEC Rev.	Sis Dev	Queue Num	Queue Day				
Oct-00	592	7	84.37	83.29	1504	1504	84.37%	84.37%	84.37%	84.37%
Nov-00	236	5	47.20	30.90	1504	1504	47.20%	47.20%	47.20%	47.20%
Dec-00	362	5	45.25	36.15	1504	1504	45.25%	45.25%	45.25%	45.25%
Jan-01	381	7	54.45	34.23	1504	1504	54.45%	54.45%	54.45%	54.45%
Feb-01	533	10	53.30	32.64	1504	1504	53.30%	53.30%	53.30%	53.30%
Mar-01	669	9	74.31	58.99	1504	1504	74.31%	74.31%	74.31%	74.31%
Apr-01	843	11	75.64	67.71	1504	1504	75.64%	75.64%	75.64%	75.64%
May-01	590	8	73.75	66.96	1504	1504	73.75%	73.75%	73.75%	73.75%
Jun-01	467	5	93.40	104.69	1504	1504	93.40%	93.40%	93.40%	93.40%
Jul-01	45	2	22.50	27.54	1504	1504	22.50%	22.50%	22.50%	22.50%
Aug-01	111	5	22.28	25.65	1504	1504	22.28%	22.28%	22.28%	22.28%
Sep-01	2	2	1.00	1.47	1504	1504	1.00%	1.00%	1.00%	1.00%



Qwest Performance Results (ROC 271 PID 4.0)

Page 1 of 1

Checked #12 - Revision 1.00

Count of Pending Orders Delayed for Fastest Reason (ROC 271 PID 4.0)

Date	CLM Order Delay
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

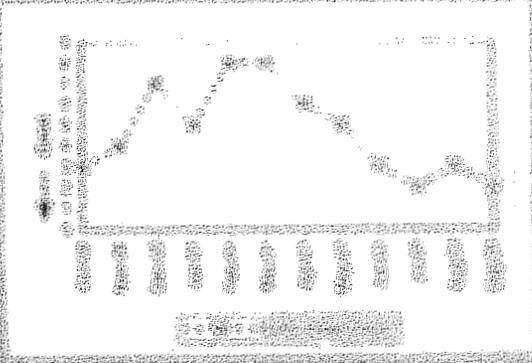
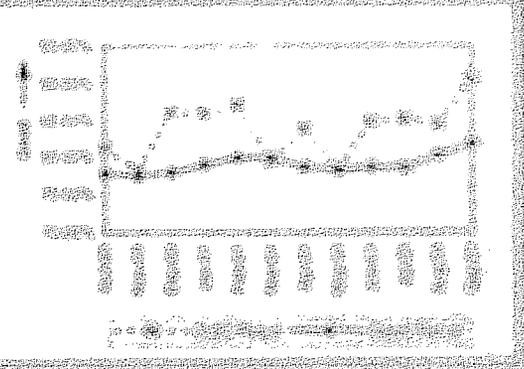


Chart #14 - Repair - First Repair

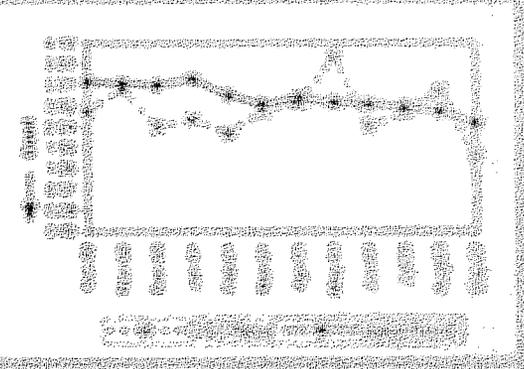
All Troubles Cleared within 4 hours (Percent) (MS 2) - Internal Time Only

Date	CLEC Num	CLEC Dend	CLEC Resd	Std Dev	Queue Num	Queue Clsd	Queue Resd	Queue Std Dev	Queue Num	Queue Clsd	Queue Resd	Queue Std Dev
Oct-00	96	118	81.36%	36.65%	3698	6088	77.34%	4.8%	4.8%	4.8%	4.8%	
Nov-00	100	128	78.13%	41.34%	3478	4494	77.34%	4.8%	4.8%	4.8%	4.8%	
Dec-00	112	130	86.15%	34.54%	3827	4374	77.34%	4.8%	4.8%	4.8%	4.8%	
Jan-01	123	143	86.01%	34.58%	3601	4534	77.34%	4.8%	4.8%	4.8%	4.8%	
Feb-01	102	117	87.18%	33.43%	3409	4264	77.34%	4.8%	4.8%	4.8%	4.8%	
Mar-01	151	190	79.47%	40.09%	4104	5142	77.34%	4.8%	4.8%	4.8%	4.8%	
Apr-01	162	193	83.94%	36.72%	3892	4904	77.34%	4.8%	4.8%	4.8%	4.8%	
May-01	119	152	78.29%	41.03%	4156	5134	77.34%	4.8%	4.8%	4.8%	4.8%	
Jun-01	152	179	84.92%	32.75%	4214	5088	77.34%	4.8%	4.8%	4.8%	4.8%	
Jul-01	93	109	85.32%	35.39%	3706	4564	77.34%	4.8%	4.8%	4.8%	4.8%	
Aug-01	148	175	84.57%	36.12%	4194	5034	77.34%	4.8%	4.8%	4.8%	4.8%	
Sep-01	96	105	90.47%	29.23%	3788	4264	77.34%	4.8%	4.8%	4.8%	4.8%	



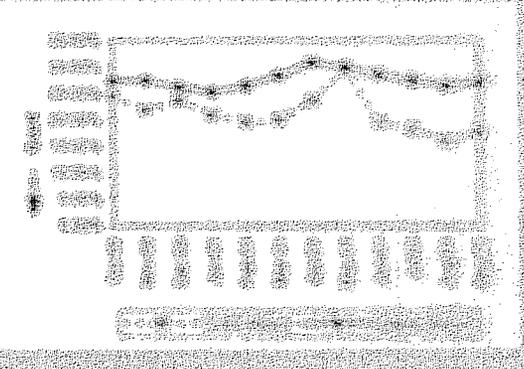
Mean Time to Restore (Hours:Minutes) (MS 2) - Internal Time Only

Date	CLEC Num	CLEC Dend	CLEC Resd	Std Dev	Queue Num	Queue Clsd	Queue Resd	Queue Std Dev	Queue Num	Queue Clsd	Queue Resd	Queue Std Dev
Oct-00	327:28	118	2:47	5.2%	17430:42	6088	2:24	4.8%	4.8%	4.8%	4.8%	
Nov-00	417:36	128	3:16	5.34	18245:12	4494	2:24	4.8%	4.8%	4.8%	4.8%	
Dec-00	314:22	130	2:25	4.2%	14053:44	4374	2:24	4.8%	4.8%	4.8%	4.8%	
Jan-01	369:22	143	2:35	5.32	18972:32	4534	2:24	4.8%	4.8%	4.8%	4.8%	
Feb-01	262:55	117	2:15	3.52	16292:39	4264	2:24	4.8%	4.8%	4.8%	4.8%	
Mar-01	525:35	190	2:45	3.43	19000:51	5142	2:24	4.8%	4.8%	4.8%	4.8%	
Apr-01	571:07	193	2:58	5.3%	18045:12	4904	2:24	4.8%	4.8%	4.8%	4.8%	
May-01	604:46	152	3:59	8.5%	15662:12	5134	2:24	4.8%	4.8%	4.8%	4.8%	
Jun-01	428:08	179	2:24	4.5%	16045:42	5088	2:24	4.8%	4.8%	4.8%	4.8%	
Jul-01	299:47	109	2:45	4.4%	14045:42	4564	2:24	4.8%	4.8%	4.8%	4.8%	
Aug-01	566:22	175	3:14	9.5%	14057:12	5034	2:24	4.8%	4.8%	4.8%	4.8%	
Sep-01	181:05	105	1:43	2.4%	10643:12	4264	2:24	4.8%	4.8%	4.8%	4.8%	



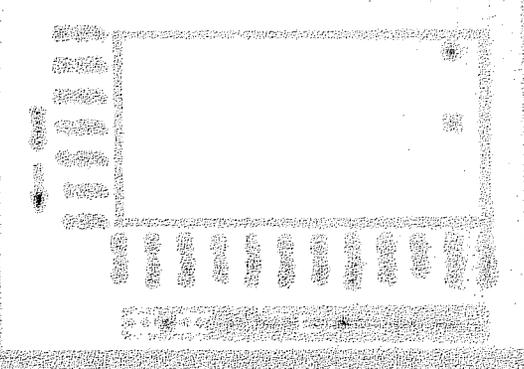
Repair Repeat Report Rate (Percent) (MS 2) - Internal Time Only

Date	CLEC Num	CLEC Dend	CLEC Resd	Std Dev	Queue Num	Queue Clsd	Queue Resd	Queue Std Dev	Queue Num	Queue Clsd	Queue Resd	Queue Std Dev
Oct-00	29	118	24.58%	43.05%	1894	6088	27.54%	4.8%	4.8%	4.8%	4.8%	
Nov-00	28	128	21.88%	41.34%	2733	4494	27.54%	4.8%	4.8%	4.8%	4.8%	
Dec-00	31	130	23.85%	42.61%	1708	4374	27.54%	4.8%	4.8%	4.8%	4.8%	
Jan-01	30	143	20.98%	48.72%	1194	4534	27.54%	4.8%	4.8%	4.8%	4.8%	
Feb-01	23	117	19.56%	39.14%	1132	4264	27.54%	4.8%	4.8%	4.8%	4.8%	
Mar-01	38	190	20.00%	40.00%	6442	5142	27.54%	4.8%	4.8%	4.8%	4.8%	
Apr-01	46	193	23.83%	42.61%	1813	4904	27.54%	4.8%	4.8%	4.8%	4.8%	
May-01	45	152	29.61%	45.63%	1891	5134	27.54%	4.8%	4.8%	4.8%	4.8%	
Jun-01	35	179	19.55%	39.60%	1134	5088	27.54%	4.8%	4.8%	4.8%	4.8%	
Jul-01	20	109	18.35%	34.71%	1402	4564	27.54%	4.8%	4.8%	4.8%	4.8%	
Aug-01	28	175	16.00%	36.63%	1882	5034	27.54%	4.8%	4.8%	4.8%	4.8%	
Sep-01	19	105	17.92%	38.16%	1782	4264	27.54%	4.8%	4.8%	4.8%	4.8%	



Repair Repeat Report Rate (Percent) (MS 2) - Internal Time Only

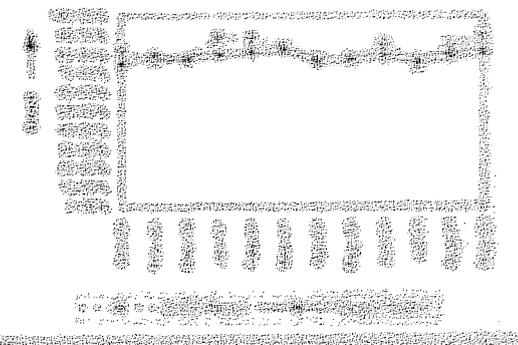
Date	CLEC Num	CLEC Dend	CLEC Resd	Std Dev	Queue Num	Queue Clsd	Queue Resd	Queue Std Dev	Queue Num	Queue Clsd	Queue Resd	Queue Std Dev
Oct-00												
Nov-00												
Dec-00												
Jan-01												
Feb-01												
Mar-01												
Apr-01												
May-01												
Jun-01												
Jul-01												
Aug-01	17	107	15.89%	36.52%	530	4264	27.54%	4.8%	4.8%	4.8%	4.8%	
Sep-01												



West Performance Results (ROC 21 PD 4.4)

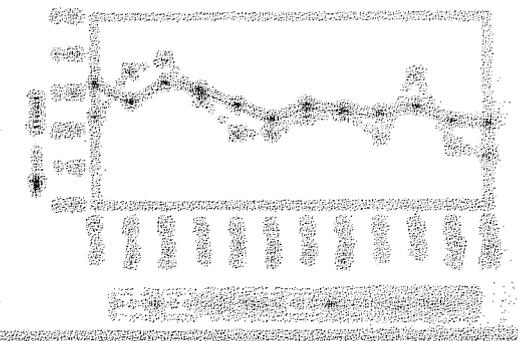
All Troubles Cleared within 4 Hours (Percent) (MRE 5 to 100000) (Data File)

Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Count	Count	Count	Count	Count	Count
Oct-00	38	48	82.61%	37.90%	1000	1000	1000	1000	1000	1000
Nov-00	41	53	77.36%	41.85%	1000	1000	1000	1000	1000	1000
Dec-00	38	49	77.55%	41.77%	1000	1000	1000	1000	1000	1000
Jan-01	56	63	88.89%	31.43%	1000	1000	1000	1000	1000	1000
Feb-01	62	70	88.57%	31.82%	1000	1000	1000	1000	1000	1000
Mar-01	65	77	84.47%	36.27%	1000	1000	1000	1000	1000	1000
Apr-01	46	59	77.97%	41.45%	1000	1000	1000	1000	1000	1000
May-01	59	76	77.63%	41.67%	1000	1000	1000	1000	1000	1000
Jun-01	71	83	85.54%	35.77%	1000	1000	1000	1000	1000	1000
Jul-01	55	74	74.32%	43.68%	1000	1000	1000	1000	1000	1000
Aug-01	85	100	85.00%	35.71%	1000	1000	1000	1000	1000	1000
Sep-01	50	59	89.29%	33.92%	1000	1000	1000	1000	1000	1000



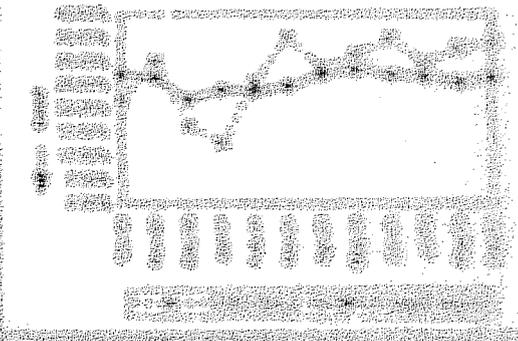
Mean Time to Restore (Hours) (MRE 5 to 100000) (Data File)

Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Count	Count	Count	Count	Count	Count
Oct-00	131.59	46	2.50	4.00	1000	1000	1000	1000	1000	1000
Nov-00	226.53	53	4.17	7.00	1000	1000	1000	1000	1000	1000
Dec-00	229.27	49	4.43	7.47	1000	1000	1000	1000	1000	1000
Jan-01	214.23	63	3.24	5.25	1000	1000	1000	1000	1000	1000
Feb-01	161.05	70	2.14	3.33	1000	1000	1000	1000	1000	1000
Mar-01	178.33	77	2.19	3.33	1000	1000	1000	1000	1000	1000
Apr-01	168.49	59	2.52	4.00	1000	1000	1000	1000	1000	1000
May-01	224.49	76	2.57	4.00	1000	1000	1000	1000	1000	1000
Jun-01	181.02	83	2.11	3.44	1000	1000	1000	1000	1000	1000
Jul-01	307.06	74	4.09	6.50	1000	1000	1000	1000	1000	1000
Aug-01	186.35	100	1.43	2.30	1000	1000	1000	1000	1000	1000
Sep-01	88.20	56	1.00	2.00	1000	1000	1000	1000	1000	1000



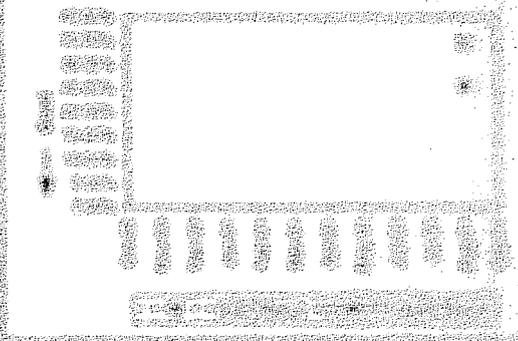
Repair Repeat Report Rate (Percent) (MRE 5 to 100000) (Data File)

Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Count	Count	Count	Count	Count	Count
Oct-00	10	46	21.74%	41.25%	1000	1000	1000	1000	1000	1000
Nov-00	16	53	30.19%	43.81%	1000	1000	1000	1000	1000	1000
Dec-00	8	49	16.33%	36.96%	1000	1000	1000	1000	1000	1000
Jan-01	8	63	12.70%	33.33%	1000	1000	1000	1000	1000	1000
Feb-01	18	70	25.71%	43.77%	1000	1000	1000	1000	1000	1000
Mar-01	27	77	35.04%	47.07%	1000	1000	1000	1000	1000	1000
Apr-01	17	59	28.81%	40.25%	1000	1000	1000	1000	1000	1000
May-01	24	76	31.58%	40.47%	1000	1000	1000	1000	1000	1000
Jun-01	29	83	34.94%	47.68%	1000	1000	1000	1000	1000	1000
Jul-01	22	74	29.73%	45.77%	1000	1000	1000	1000	1000	1000
Aug-01	33	100	33.00%	47.93%	1000	1000	1000	1000	1000	1000
Sep-01	19	56	33.93%	47.93%	1000	1000	1000	1000	1000	1000



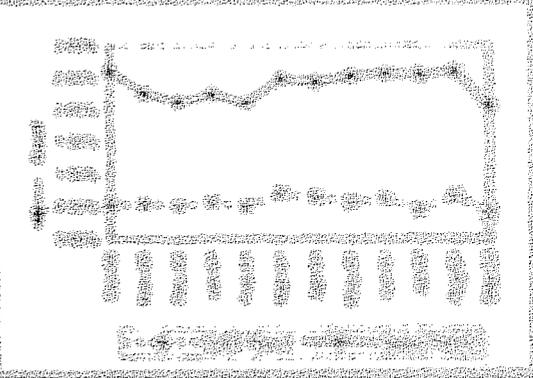
Repair Repeat Report Rate (Percent) (MRE 5 to 100000) (Data File)

Date	CLEC Num	CLEC Desc	CLEC Resd	Std Dev	Count	Count	Count	Count	Count	Count
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01	17	49	34.69%	47.93%	1000	1000	1000	1000	1000	1000
Sep-01										

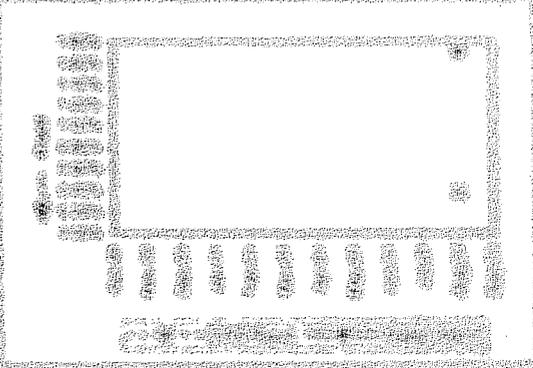


Customer and Non-Customer Related Trouble Reports (Percent) (ROC 271 PID 4.0)

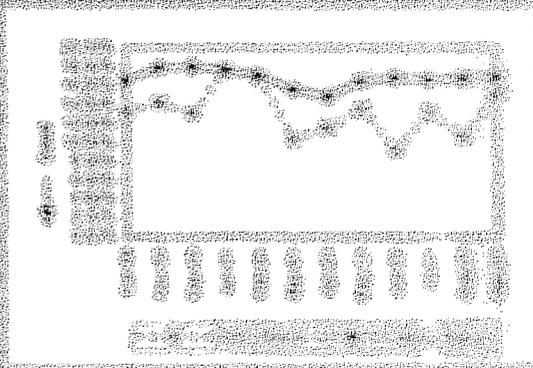
Trouble Rate (Percent) (ROC 271 PID 4.0)									
Date	CLEC Num	CLEC Desc	CLEC Resp	Std Dev	Open Rate				
Oct-00	164	31550	0.52%	7.18%	100%	100%	100%	100%	100%
Nov-00	181	33408	0.54%	7.34%	100%	100%	100%	100%	100%
Dec-00	179	34609	0.52%	7.18%	100%	100%	100%	100%	100%
Jan-01	206	35936	0.57%	7.56%	100%	100%	100%	100%	100%
Feb-01	167	36655	0.51%	7.12%	100%	100%	100%	100%	100%
Mar-01	267	37271	0.72%	8.43%	100%	100%	100%	100%	100%
Apr-01	252	38800	0.65%	8.02%	100%	100%	100%	100%	100%
May-01	228	39600	0.58%	7.85%	100%	100%	100%	100%	100%
Jun-01	262	40966	0.64%	7.97%	100%	100%	100%	100%	100%
Jul-01	183	41899	0.44%	6.28%	100%	100%	100%	100%	100%
Aug-01	275	40990	0.67%	8.58%	100%	100%	100%	100%	100%
Sep-01	152	41135	0.38%	6.28%	100%	100%	100%	100%	100%



Trouble Rate (Percent) (ROC 271 PID 4.0)									
Date	CLEC Num	CLEC Desc	CLEC Resp	Std Dev	Open Rate				
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	158	40990	0.38%	6.14%	100%	100%	100%	100%	100%
Sep-01									

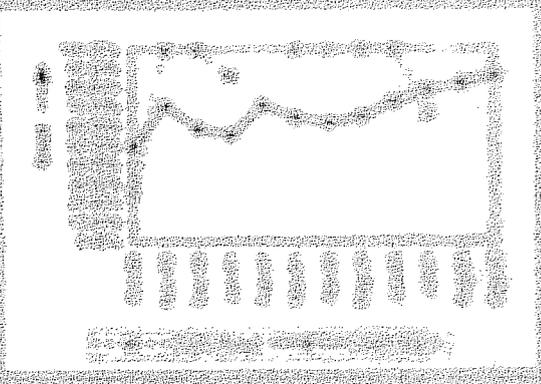


Customer and Non-Customer Related Trouble Reports (Percent) (ROC 271 PID 4.0)									
Date	CLEC Num	CLEC Desc	CLEC Resp	Std Dev	Open Rate				
Oct-00	25	189	13.23%	23.88%	94%	94%	94%	94%	94%
Nov-00	30	211	14.23%	24.82%	92%	92%	92%	92%	92%
Dec-00	27	206	13.11%	23.75%	94%	94%	94%	94%	94%
Jan-01	44	250	17.60%	28.08%	92%	92%	92%	92%	92%
Feb-01	38	229	16.59%	27.43%	92%	92%	92%	92%	92%
Mar-01	31	298	10.41%	20.03%	93%	93%	93%	93%	93%
Apr-01	33	285	11.58%	22.03%	92%	92%	92%	92%	92%
May-01	36	254	13.84%	24.41%	92%	92%	92%	92%	92%
Jun-01	27	289	9.34%	18.16%	92%	92%	92%	92%	92%
Jul-01	28	211	13.27%	23.82%	92%	92%	92%	92%	92%
Aug-01	31	308	10.71%	20.03%	92%	92%	92%	92%	92%
Sep-01	29	191	11.52%	22.03%	92%	92%	92%	92%	92%



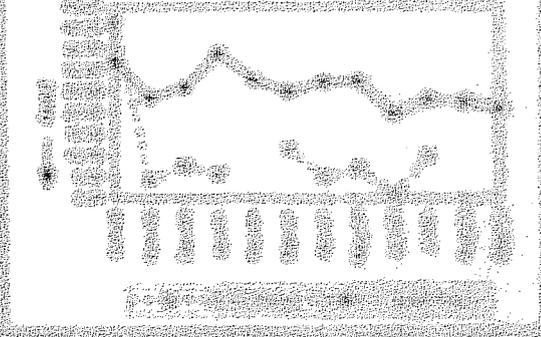
Installation Commitments New Services (FD 4.0) - Qwest Performance Results

Date	CLEC Num	CLEC Desc	CLEC Rev	Est Date	Actual Date	Actual Rev	Actual Date	Actual Rev	Actual Date	Actual Rev
Oct-00	1	4	25.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Nov-00	12	12	100.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Dec-00	4	4	100.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Jan-01	6	3	50.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Feb-01	5	3	100.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Mar-01	5	3	100.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Apr-01	9	6	100.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
May-01	9	3	100.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Jun-01	3	3	100.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Jul-01	2	2	100.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Aug-01										
Sep-01										



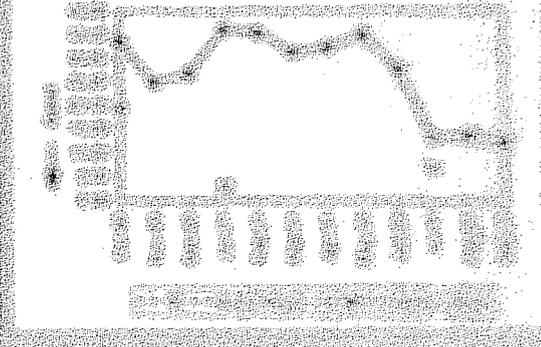
Installation Commitments New Services (FD 4.0) - Qwest Performance Results

Date	CLEC Num	CLEC Desc	CLEC Rev	Est Date	Actual Date	Actual Rev	Actual Date	Actual Rev	Actual Date	Actual Rev
Oct-00	156	4	41.54%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Nov-00	55	12	4.54%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Dec-00	31	4	7.74%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Jan-01	46	3	6.52%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Feb-01										
Mar-01	35	3	7.14%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Apr-01	43	6	13.95%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
May-01	21	2	9.52%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Jun-01	9	3	33.33%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Jul-01	30	3	10.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Aug-01										
Sep-01										



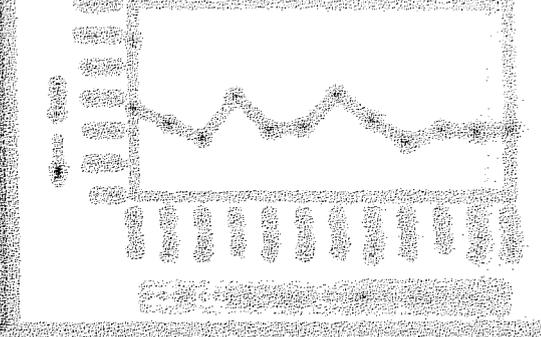
Delayed Days for New Services (FD 4.0) - Qwest Performance Results

Date	CLEC Num	CLEC Desc	CLEC Rev	Est Date	Actual Date	Actual Rev	Actual Date	Actual Rev	Actual Date	Actual Rev
Oct-00	39	3	7.69%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Nov-00										
Dec-00										
Jan-01	3	3	100.00%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01	7	3	42.86%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Aug-01										
Sep-01										



Delayed Days for Existing Services (FD 4.0) - Qwest Performance Results

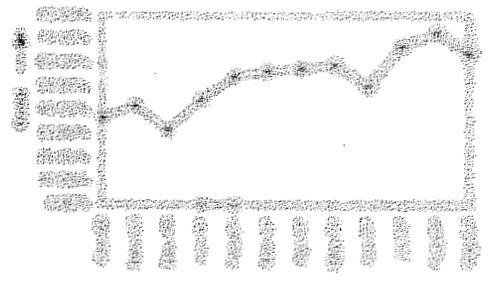
Date	CLEC Num	CLEC Desc	CLEC Rev	Est Date	Actual Date	Actual Rev	Actual Date	Actual Rev	Actual Date	Actual Rev
Oct-00	97	1	1.03%	03/00	03/00	03/00	03/00	03/00	03/00	03/00
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01										
Sep-01										



Category: 271 - Service - Installation

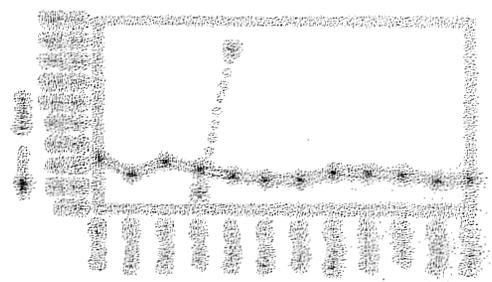
Installation Complete by Month - Average Days to Complete

Date	CLEC Num	CLEC Desc	CLEC Res	Std Desc	Actual Num	Actual Days	Actual Days	Actual Days	Actual Days
Oct-00					0	0	0	0	0
Nov-00					0	0	0	0	0
Dec-00					0	0	0	0	0
Jan-01	0	1	0.00%	0.00%	0	0	0	0	0
Feb-01	0	1	0.00%	0.00%	0	0	0	0	0
Mar-01					0	0	0	0	0
Apr-01					0	0	0	0	0
May-01					0	0	0	0	0
Jun-01					0	0	0	0	0
Jul-01					0	0	0	0	0
Aug-01					0	0	0	0	0
Sep-01					0	0	0	0	0



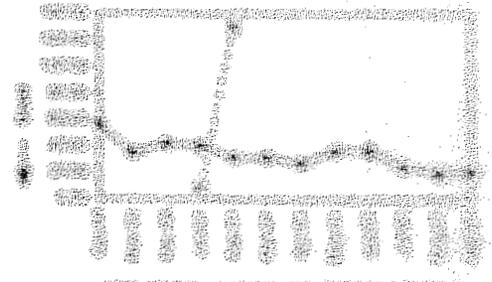
Installation Incomplete by Month - Average Days to Complete

Date	CLEC Num	CLEC Desc	CLEC Res	Std Desc	Actual Num	Actual Days	Actual Days	Actual Days	Actual Days
Oct-00					0	0	0	0	0
Nov-00					0	0	0	0	0
Dec-00					0	0	0	0	0
Jan-01	16	1	16.00%	16.00%	16	16	16	16	16
Feb-01	154	1	154.00%	154.00%	154	154	154	154	154
Mar-01					0	0	0	0	0
Apr-01					0	0	0	0	0
May-01					0	0	0	0	0
Jun-01					0	0	0	0	0
Jul-01					0	0	0	0	0
Aug-01					0	0	0	0	0
Sep-01					0	0	0	0	0



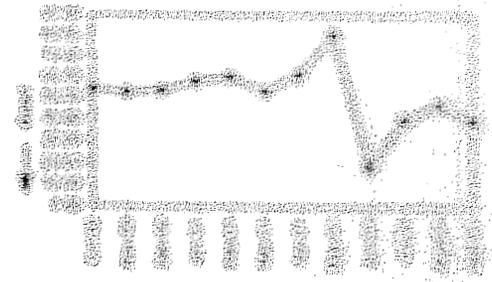
Delayed Days for Non-Facility Reasons - Average Days to Complete

Date	CLEC Num	CLEC Desc	CLEC Res	Std Desc	Actual Num	Actual Days	Actual Days	Actual Days	Actual Days
Oct-00					0	0	0	0	0
Nov-00					0	0	0	0	0
Dec-00					0	0	0	0	0
Jan-01	9	1	9.00%	9.00%	9	9	9	9	9
Feb-01	130	1	130.00%	130.00%	130	130	130	130	130
Mar-01					0	0	0	0	0
Apr-01					0	0	0	0	0
May-01					0	0	0	0	0
Jun-01					0	0	0	0	0
Jul-01					0	0	0	0	0
Aug-01					0	0	0	0	0
Sep-01					0	0	0	0	0



Delayed Days for Facility Reasons - Average Days to Complete

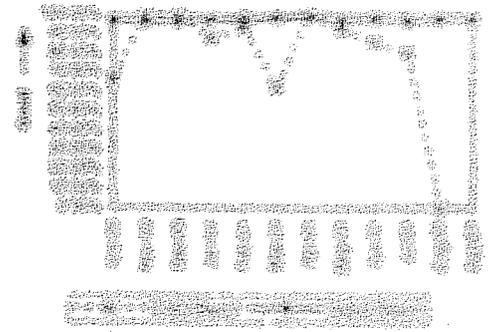
Date	CLEC Num	CLEC Desc	CLEC Res	Std Desc	Actual Num	Actual Days	Actual Days	Actual Days	Actual Days
Oct-00					0	0	0	0	0
Nov-00					0	0	0	0	0
Dec-00					0	0	0	0	0
Jan-01					0	0	0	0	0
Feb-01					0	0	0	0	0
Mar-01					0	0	0	0	0
Apr-01					0	0	0	0	0
May-01					0	0	0	0	0
Jun-01					0	0	0	0	0
Jul-01					0	0	0	0	0
Aug-01					0	0	0	0	0
Sep-01					0	0	0	0	0



Checklist #14 - Service - Installation - New Service

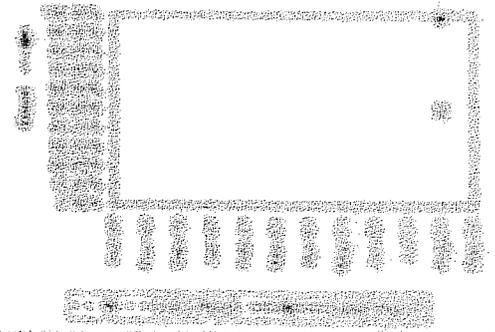
New Service Installation Quality (Percent) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Score	Qwest Std	Qwest Min	Qwest Max	Qwest Avg
Oct-00	10	15	66.67%	47.74%	824	45	824	824	824
Nov-00	18	18	100.00%	0.00%	833	45	833	833	833
Dec-00	13	13	100.00%	0.00%	824	45	824	824	824
Jan-01	15	17	88.24%	32.32%	825	45	825	825	825
Feb-01	13	14	92.86%	25.73%	825	45	825	825	825
Mar-01	5	8	62.50%	48.44%	825	45	825	825	825
Apr-01	15	15	100.00%	0.00%	825	45	825	825	825
May-01	12	13	92.31%	28.65%	825	45	825	825	825
Jun-01	6	7	85.71%	34.64%	825	45	825	825	825
Jul-01	4	5	80.00%	42.90%	825	45	825	825	825
Aug-01	0	2	0.00%	0.00%	825	45	825	825	825
Sep-01					825	45	825	825	825



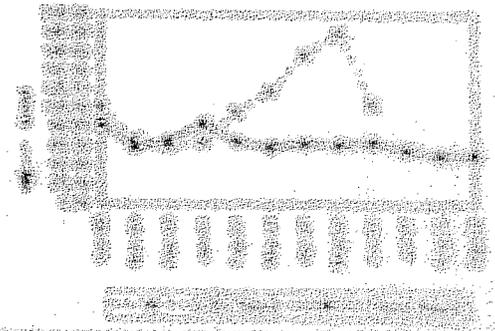
New Service Installation Quality (Percent) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Score	Qwest Std	Qwest Min	Qwest Max	Qwest Avg
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	2	50.00%	50.00%	825	45	825	825	825
Sep-01									



Interval for Pending Orders (Days per Week) (ROC 271 PID 4.0)

Date	CLEC Num	CLEC Dem	CLEC Res	Std Dev	Qwest Score	Qwest Std	Qwest Min	Qwest Max	Qwest Avg
Oct-00	1022	10	102.20%	95.71%	4185	45	4185	4185	4185
Nov-00	606	9	67.33%	38.85%	3625	45	3625	3625	3625
Dec-00	671	11	61.00%	38.15%	4145	45	4145	4145	4145
Jan-01	782	12	65.17%	35.47%	3845	45	3845	3845	3845
Feb-01	554	6	92.50%	44.28%	4145	45	4145	4145	4145
Mar-01	716	6	71.67%	44.25%	3755	45	3755	3755	3755
Apr-01	472	3	157.33%	15.73%	3845	45	3845	3845	3845
May-01	543	3	181.00%	12.33%	3845	45	3845	3845	3845
Jun-01	211	2	105.50%	14.63%	3845	45	3845	3845	3845
Jul-01					3845	45	3845	3845	3845
Aug-01					3845	45	3845	3845	3845
Sep-01					3845	45	3845	3845	3845



Checklist #11 - Metrics - Installation to 100% completion

Count of Pending Orders Delayed for Facilities Reasons (PDR) (2000-2001)

Date	OLEO Order Delay
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	

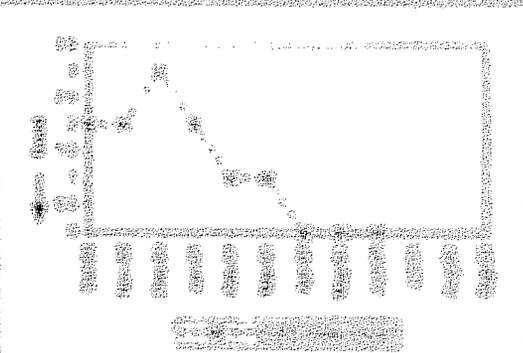


Table 1: All Troubles Closed/Restored & Hours/Minutes/Seconds/1000 (All Months)

Date	CLEC Num	CLEC Desc	CLEC Area	Alt Desc	Open Time	Close Time	Open Date	Close Date	Open Time	Close Time	Open Date	Close Date
Oct-00	4		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Nov-00	5		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Dec-00	4		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Jan-01	5		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Feb-01	3		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Mar-01	2		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Apr-01	2		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
May-01	1		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Jun-01	10		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Jul-01	1		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Aug-01	4		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00
Sep-01	6		100.00%	50.00%	00	00	00:00	00:00	00	00	00:00	00:00

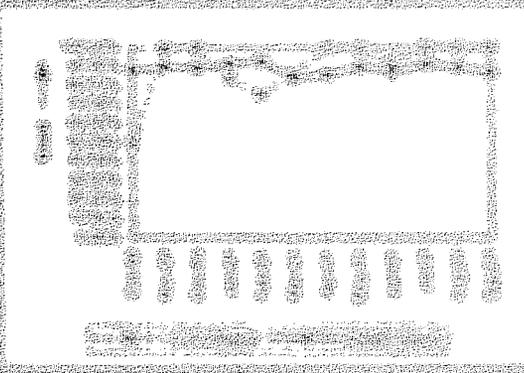


Table 2: Mean Time to Repair (All Months)

Date	CLEC Num	CLEC Desc	CLEC Area	Alt Desc	Open Time	Close Time	Open Date	Close Date	Open Time	Close Time	Open Date	Close Date
Oct-00	299.46		5	23.07	00:00	00:00	00:00	00:00	00	00	00:00	00:00
Nov-00	5.23		5	5.05	00	00	00:00	00:00	00	00	00:00	00:00
Dec-00	2.58		4	0.40	00	00	00:00	00:00	00	00	00:00	00:00
Jan-01	588.41		5	20.01	00:00	00:00	00:00	00:00	00	00	00:00	00:00
Feb-01	13.07		4	3.47	00	00	00:00	00:00	00	00	00:00	00:00
Mar-01	5.46		1	0.56	00	00	00:00	00:00	00	00	00:00	00:00
Apr-01	2.06		2	1.02	00	00	00:00	00:00	00	00	00:00	00:00
May-01	2.30		2	0.50	00	00	00:00	00:00	00	00	00:00	00:00
Jun-01	12.32		11	1.09	00	00	00:00	00:00	00	00	00:00	00:00
Jul-01	1.35		1	0.31	00	00	00:00	00:00	00	00	00:00	00:00
Aug-01	5.01		4	1.01	00	00	00:00	00:00	00	00	00:00	00:00
Sep-01	1.47		4	0.17	00	00	00:00	00:00	00	00	00:00	00:00

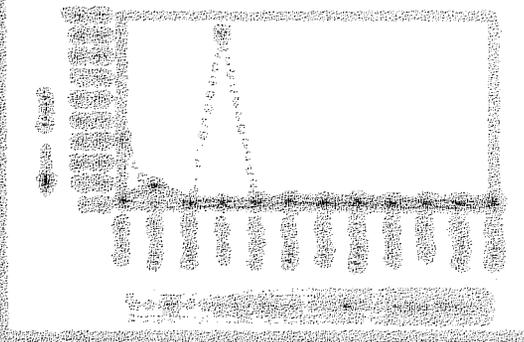


Table 3: Mean Repair Minutes (All Months)

Date	CLEC Num	CLEC Desc	CLEC Area	Alt Desc	Open Time	Close Time	Open Date	Close Date	Open Time	Close Time	Open Date	Close Date	
Oct-00	1		5	0.00%	23.07%	00	00	00:00	00:00	00	00	00:00	00:00
Nov-00	3		1	40.00%	60.00%	00	00	00:00	00:00	00	00	00:00	00:00
Dec-00	6		1	20.00%	60.00%	00	00	00:00	00:00	00	00	00:00	00:00
Jan-01	1		5	16.00%	60.00%	00	00	00:00	00:00	00	00	00:00	00:00
Feb-01	2		4	0.00%	20.00%	00	00	00:00	00:00	00	00	00:00	00:00
Mar-01	1		1	40.00%	40.00%	00	00	00:00	00:00	00	00	00:00	00:00
Apr-01	0		2	0.00%	0.00%	00	00	00:00	00:00	00	00	00:00	00:00
May-01	0		2	0.00%	0.00%	00	00	00:00	00:00	00	00	00:00	00:00
Jun-01	4		11	20.00%	60.00%	00	00	00:00	00:00	00	00	00:00	00:00
Jul-01	0		1	0.00%	0.00%	00	00	00:00	00:00	00	00	00:00	00:00
Aug-01	2		4	50.00%	60.00%	00	00	00:00	00:00	00	00	00:00	00:00
Sep-01	0		4	0.00%	0.00%	00	00	00:00	00:00	00	00	00:00	00:00

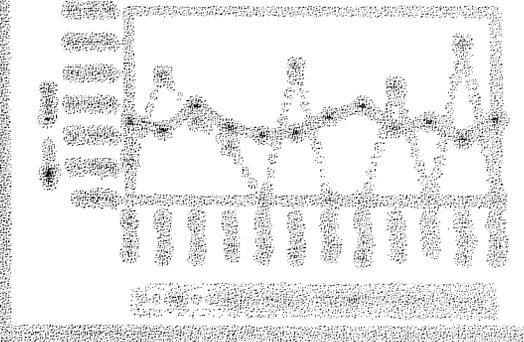
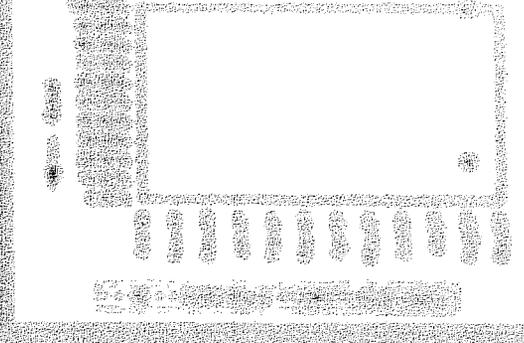


Table 4: Repair Hours (All Months)

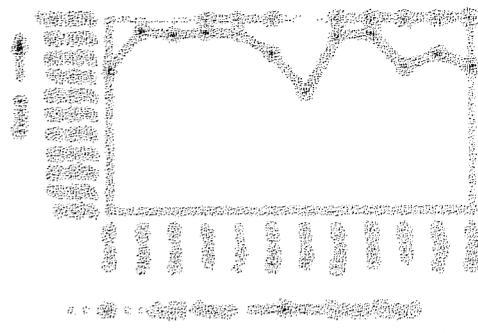
Date	CLEC Num	CLEC Desc	CLEC Area	Alt Desc	Open Time	Close Time	Open Date	Close Date	Open Time	Close Time	Open Date	Close Date
Oct-00												
Nov-00												
Dec-00												
Jan-01												
Feb-01												
Mar-01												
Apr-01												
May-01												
Jun-01												
Jul-01												
Aug-01	1		100.00%	0.00%	00	00	00:00	00:00	00	00	00:00	00:00
Sep-01												



Dashboard #14 - Service - Repair by CLEC

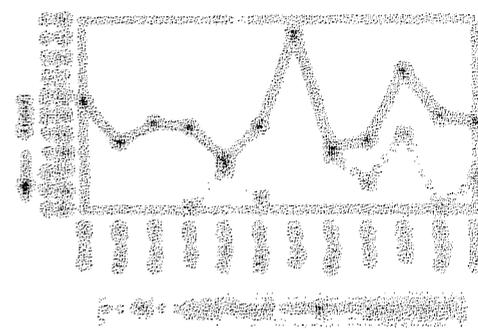
All Troubles Cleared within 4 Hours (Threshold: 95% in Reported Time Bin)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Open Tickets	Closed Tickets	Open Tickets	Closed Tickets
Oct-00					14	1	92.9%	
Nov-00					30	15	50.0%	
Dec-00					34	17	50.0%	
Jan-01	2	2	100.0%	0.00%	24	24	100.0%	0.00%
Feb-01	1	1	100.0%	0.00%	21	21	100.0%	0.00%
Mar-01	1	1	100.0%	0.00%	20	4	20.0%	0.00%
Apr-01					21	21	100.0%	0.00%
May-01	1	1	100.0%	0.00%	20	20	100.0%	0.00%
Jun-01	1	1	100.0%	0.00%	24	24	100.0%	0.00%
Jul-01	1	1	100.0%	0.00%	24	24	100.0%	0.00%
Aug-01	1	1	100.0%	0.00%	24	4	16.7%	0.00%
Sep-01	2	2	100.0%	0.00%	21	21	100.0%	0.00%



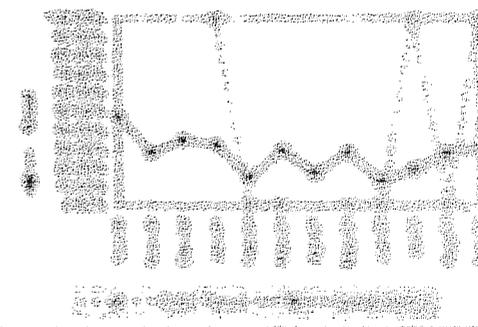
Mean Time to Restore (Hours:Minutes) (Threshold: 100% in Reported Time Bin)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Open Tickets	Closed Tickets	Open Tickets	Closed Tickets
Oct-00					02:47	14	2:47	
Nov-00					04:27	34	4:27	
Dec-00					03:04	34	3:04	
Jan-01	0:08	2	0.04	0.01	02:04	24	2:04	0.04
Feb-01	1:02	1	1:02	0.00	02:11	21	2:11	0.00
Mar-01	0:18	1	0:18	0.00	04:00	4	4:00	0.00
Apr-01					04:37	21	4:37	0.00
May-01	1:24	1	1:24	0.00	03:00	20	3:00	0.00
Jun-01	0:43	1	0:43	0.00	03:00	24	3:00	0.00
Jul-01	1:55	1	1:55	0.00	03:00	24	3:00	0.00
Aug-01	0:03	1	0:03	0.00	03:00	4	3:00	0.00
Sep-01	1:36	2	0:44	0.00	02:21	21	2:21	0.00



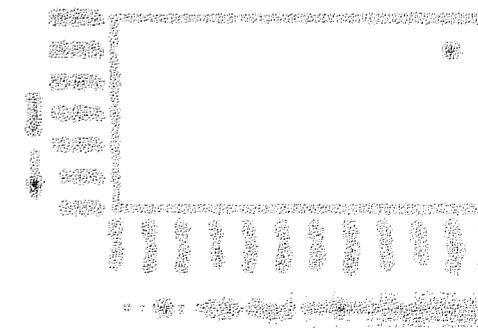
Repair Repeat Repair Rate (Threshold: 95% in Reported Time Bin)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Open Tickets	Closed Tickets	Open Tickets	Closed Tickets
Oct-00					4	11	27.3%	
Nov-00					10	15	40.0%	
Dec-00					4	17	23.5%	
Jan-01	2	2	100.0%	0.00%	24	24	100.0%	0.00%
Feb-01	0	1	0.00%	0.00%	0	21	0.00%	0.00%
Mar-01	0	1	0.00%	0.00%	0	4	0.00%	0.00%
Apr-01					4	21	16.7%	0.00%
May-01	0	1	0.00%	0.00%	4	20	20.0%	0.00%
Jun-01	0	1	0.00%	0.00%	0	24	0.00%	0.00%
Jul-01	1	1	100.0%	0.00%	0	24	0.00%	0.00%
Aug-01	0	1	0.00%	0.00%	0	4	0.00%	0.00%
Sep-01	2	2	100.0%	0.00%	0	21	0.00%	0.00%



Repair Repeat Repair Rate (Threshold: 95% in Reported Time Bin)

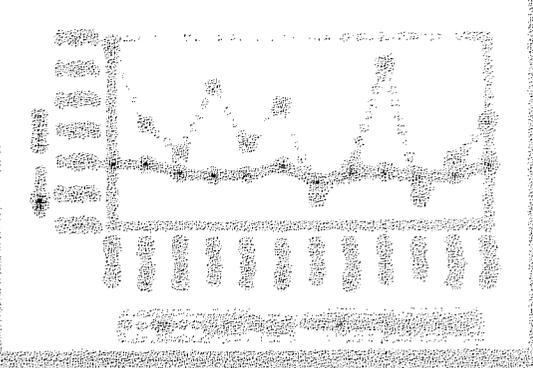
Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Open Tickets	Closed Tickets	Open Tickets	Closed Tickets
Oct-00								
Nov-00								
Dec-00								
Jan-01								
Feb-01								
Mar-01								
Apr-01								
May-01								
Jun-01								
Jul-01								
Aug-01								
Sep-01								



Checklist 4.1.1 - Network - Service - QoS - 2000

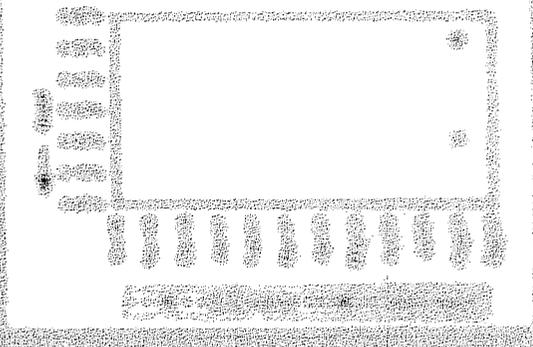
Trouble Rate - Service - All - 4 - Network - QoS - 2000

Date	CLEC Num	CLEC Desc	CLEC Size	QoS Desc						
Oct-00	5	282	2.24%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Nov-00	5	311	1.50%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Dec-00	4	347	1.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Jan-01	6	363	2.20%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Feb-01	5	388	1.20%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Mar-01	6	413	1.50%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Apr-01	2	461	0.40%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
May-01	4	450	0.60%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Jun-01	12	463	2.50%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Jul-01	2	463	0.40%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Aug-01	5	431	1.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Sep-01	8	522	1.80%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%



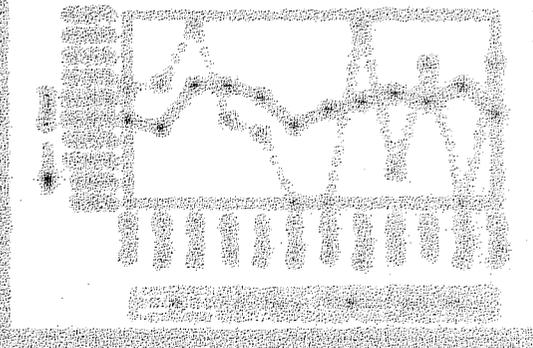
Trouble Rate - Service - All - 4 - Network - QoS - 2000

Date	CLEC Num	CLEC Desc	CLEC Size	QoS Desc						
Oct-00										
Nov-00										
Dec-00										
Jan-01										
Feb-01										
Mar-01										
Apr-01										
May-01										
Jun-01										
Jul-01										
Aug-01	1	484	0.00%	1.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Sep-01										



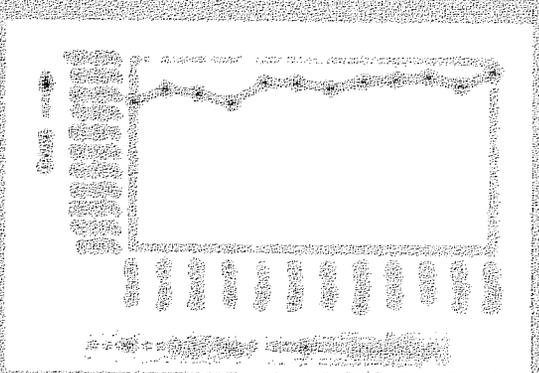
Customer and Non-Customer Trouble Rate - 2000

Date	CLEC Num	CLEC Desc	CLEC Size	QoS Desc						
Oct-00	3	15	27.27%	44.44%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Nov-00	2	2	25.00%	50.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Dec-00	3	1	40.00%	66.67%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Jan-01	2	10	33.33%	66.67%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Feb-01	1	6	60.00%	60.00%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Mar-01	6	4	40.00%	66.67%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Apr-01	6	2	33.33%	66.67%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
May-01	3	1	33.33%	66.67%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Jun-01	1	13	7.69%	69.23%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Jul-01	1	3	33.33%	66.67%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Aug-01	6	2	33.33%	66.67%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%
Sep-01	4	11	27.27%	69.09%	10.00%	10.00%	10.00%	10.00%	10.00%	10.00%



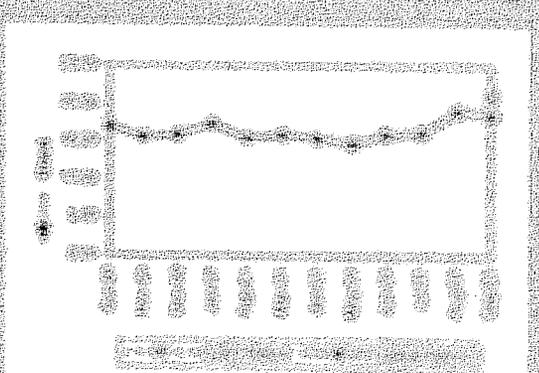
Installation: Compressor Area (Phase 1) - CLEC No. 4200000000

Date	CLEC Num	CLEC Desc	CLEC Res	Est Date	Actual Date	Planned Date	Actual Date	Planned Date	Actual Date
Oct-00					10/1	10/1	10/1	10/1	
Nov-00					11/1	11/1	11/1	11/1	
Dec-00					12/1	12/1	12/1	12/1	
Jan-01					1/1	1/1	1/1	1/1	
Feb-01					2/1	2/1	2/1	2/1	
Mar-01					3/1	3/1	3/1	3/1	
Apr-01					4/1	4/1	4/1	4/1	
May-01					5/1	5/1	5/1	5/1	
Jun-01					6/1	6/1	6/1	6/1	
Jul-01					7/1	7/1	7/1	7/1	
Aug-01					8/1	8/1	8/1	8/1	
Sep-01					9/1	9/1	9/1	9/1	



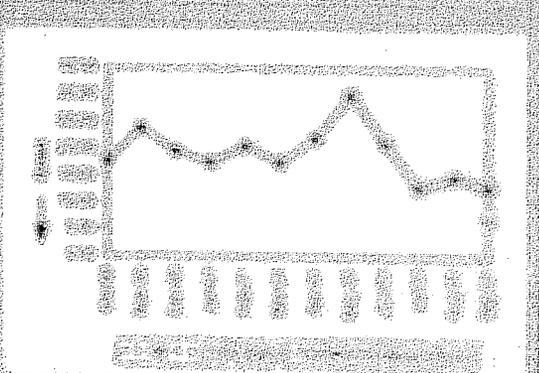
Installation: Pulp Mill (Phase 1) - CLEC No. 4200000000

Date	CLEC Num	CLEC Desc	CLEC Res	Est Date	Actual Date	Planned Date	Actual Date	Planned Date	Actual Date
Oct-00					10/1	10/1	10/1	10/1	
Nov-00					11/1	11/1	11/1	11/1	
Dec-00					12/1	12/1	12/1	12/1	
Jan-01					1/1	1/1	1/1	1/1	
Feb-01					2/1	2/1	2/1	2/1	
Mar-01					3/1	3/1	3/1	3/1	
Apr-01					4/1	4/1	4/1	4/1	
May-01					5/1	5/1	5/1	5/1	
Jun-01					6/1	6/1	6/1	6/1	
Jul-01					7/1	7/1	7/1	7/1	
Aug-01					8/1	8/1	8/1	8/1	
Sep-01	42	2	21.00	9/1	9/1	9/1	9/1	9/1	



Delayed Days for Non-Facility Reasons (Phase 1) - CLEC No. 4200000000

Date	CLEC Num	CLEC Desc	CLEC Res	Est Date	Actual Date	Planned Date	Actual Date	Planned Date	Actual Date
Oct-00					10/1	10/1	10/1	10/1	
Nov-00					11/1	11/1	11/1	11/1	
Dec-00					12/1	12/1	12/1	12/1	
Jan-01					1/1	1/1	1/1	1/1	
Feb-01					2/1	2/1	2/1	2/1	
Mar-01					3/1	3/1	3/1	3/1	
Apr-01					4/1	4/1	4/1	4/1	
May-01					5/1	5/1	5/1	5/1	
Jun-01					6/1	6/1	6/1	6/1	
Jul-01					7/1	7/1	7/1	7/1	
Aug-01					8/1	8/1	8/1	8/1	
Sep-01	14	2	7.00	9/1	9/1	9/1	9/1	9/1	



Delayed Days for Facility Reasons (Phase 1) - CLEC No. 4200000000

Date	CLEC Num	CLEC Desc	CLEC Res	Est Date	Actual Date	Planned Date	Actual Date	Planned Date	Actual Date
Oct-00					10/1	10/1	10/1	10/1	
Nov-00					11/1	11/1	11/1	11/1	
Dec-00					12/1	12/1	12/1	12/1	
Jan-01					1/1	1/1	1/1	1/1	
Feb-01					2/1	2/1	2/1	2/1	
Mar-01					3/1	3/1	3/1	3/1	
Apr-01					4/1	4/1	4/1	4/1	
May-01					5/1	5/1	5/1	5/1	
Jun-01					6/1	6/1	6/1	6/1	
Jul-01					7/1	7/1	7/1	7/1	
Aug-01					8/1	8/1	8/1	8/1	
Sep-01					9/1	9/1	9/1	9/1	

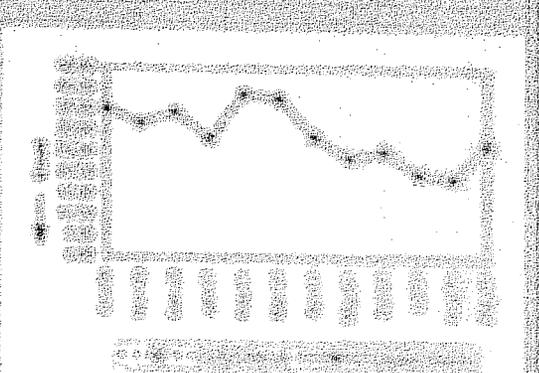
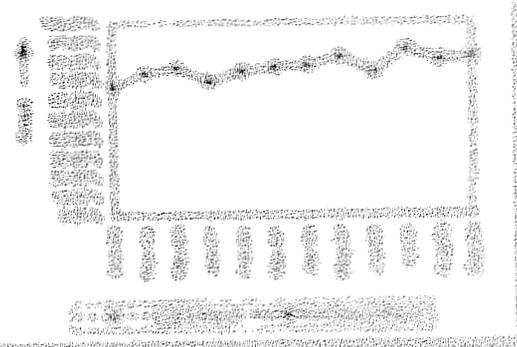


Chart 271.4 - Average Days to Complete - Installation

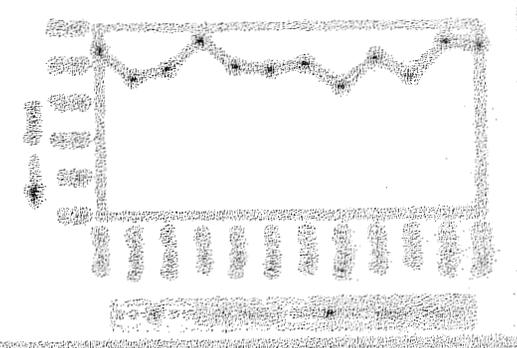
Installation Commitments (Average Days to Complete) - Data Table

Date	CLEC Num	CLEC Desc	CLEC Rev	Sig Desc	Queue Num	Queue Desc	Queue Rev	Queue Desc
Oct-00					200	200	200	
Nov-00					200	200	200	
Dec-00					200	200	200	
Jan-01					200	200	200	
Feb-01					200	200	200	
Mar-01					200	200	200	
Apr-01					200	200	200	
May-01					200	200	200	
Jun-01					200	200	200	
Jul-01					200	200	200	
Aug-01					200	200	200	
Sep-01					200	200	200	



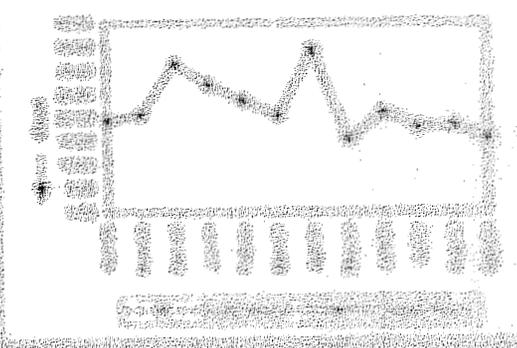
Installation Interval (Average Days to Complete) - Data Table

Date	CLEC Num	CLEC Desc	CLEC Rev	Sig Desc	Queue Num	Queue Desc	Queue Rev	Queue Desc
Oct-00					200	200	200	
Nov-00					200	200	200	
Dec-00					200	200	200	
Jan-01					200	200	200	
Feb-01					200	200	200	
Mar-01					200	200	200	
Apr-01					200	200	200	
May-01					200	200	200	
Jun-01					200	200	200	
Jul-01					200	200	200	
Aug-01					200	200	200	
Sep-01					200	200	200	



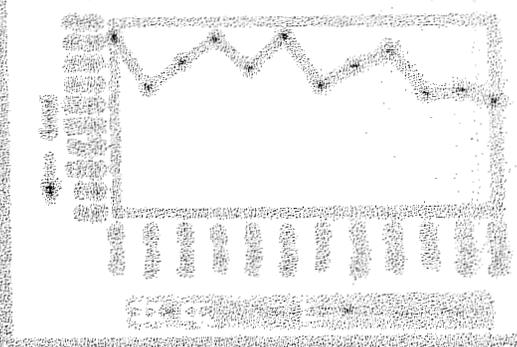
Delayed Days for Non-Facility Reasons (Average Days to Complete) - Data Table

Date	CLEC Num	CLEC Desc	CLEC Rev	Sig Desc	Queue Num	Queue Desc	Queue Rev	Queue Desc
Oct-00					200	200	200	
Nov-00					200	200	200	
Dec-00					200	200	200	
Jan-01					200	200	200	
Feb-01					200	200	200	
Mar-01					200	200	200	
Apr-01					200	200	200	
May-01					200	200	200	
Jun-01					200	200	200	
Jul-01					200	200	200	
Aug-01					200	200	200	
Sep-01					200	200	200	



Delayed Days for Facility Reasons (Average Days to Complete) - Data Table

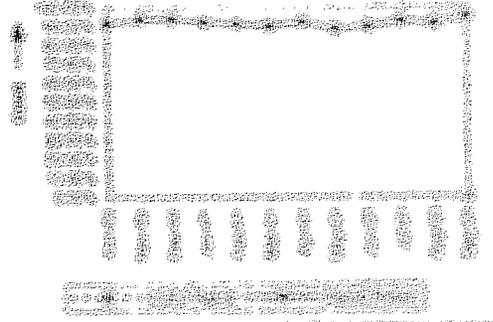
Date	CLEC Num	CLEC Desc	CLEC Rev	Sig Desc	Queue Num	Queue Desc	Queue Rev	Queue Desc
Oct-00					200	200	200	
Nov-00					200	200	200	
Dec-00					200	200	200	
Jan-01					200	200	200	
Feb-01					200	200	200	
Mar-01					200	200	200	
Apr-01					200	200	200	
May-01					200	200	200	
Jun-01					200	200	200	
Jul-01					200	200	200	
Aug-01					200	200	200	
Sep-01					200	200	200	



Check of EYE - Marketing - Pending Orders

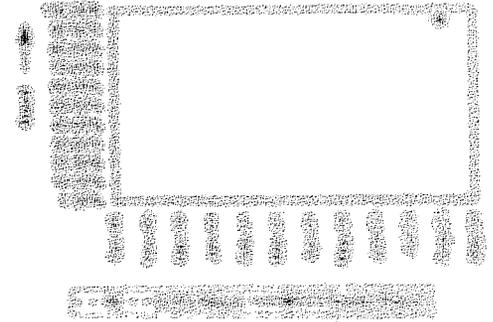
New Service Installation Quality (Percent) (CPE) - Interval: 30 Days (CPE) (CPE)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Order Num	Order Desc	Order Res	Order Desc	Order Res
Oct-00					1000	1000	1000		
Nov-00					1000	1000	1000		
Dec-00					1000	1000	1000		
Jan-01					1000	1000	1000		
Feb-01					1000	1000	1000		
Mar-01					1000	1000	1000		
Apr-01					1000	1000	1000		
May-01					1000	1000	1000		
Jun-01					1000	1000	1000		
Jul-01					1000	1000	1000		
Aug-01					1000	1000	1000		
Sep-01	0	1	0.00%	0.00%	1000	1000	1000		



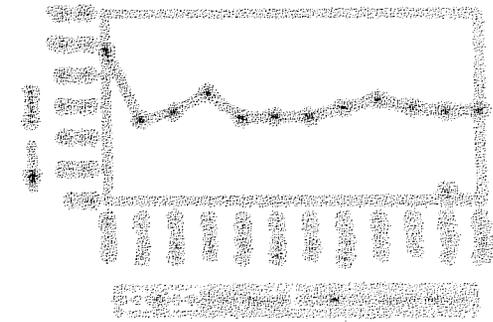
New Service Installation Quality (Percent) (CPE) - Interval: 30 Days (CPE) (CPE)

Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Order Num	Order Desc	Order Res	Order Desc	Order Res
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01					1000	1000	1000		
Sep-01									



Interval for Pending Orders Delayed (Percent) (CPE) - Interval: 30 Days (CPE) (CPE)

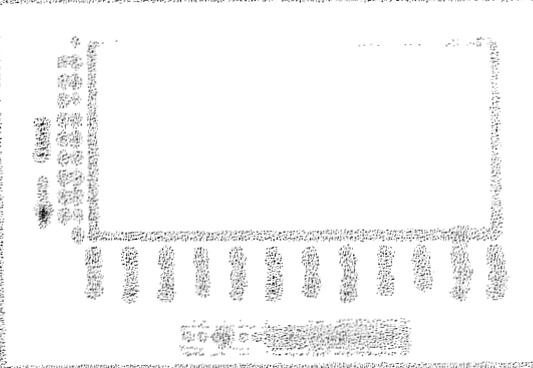
Date	CLEC Num	CLEC Desc	CLEC Res	Std Dev	Order Num	Order Desc	Order Res	Order Desc	Order Res
Oct-00					1000	1000	1000		
Nov-00					1000	1000	1000		
Dec-00					1000	1000	1000		
Jan-01					1000	1000	1000		
Feb-01					1000	1000	1000		
Mar-01					1000	1000	1000		
Apr-01					1000	1000	1000		
May-01					1000	1000	1000		
Jun-01					1000	1000	1000		
Jul-01					1000	1000	1000		
Aug-01	6	1	6.00%	6.00%	1000	1000	1000		
Sep-01					1000	1000	1000		



Checklist #14 - Service - Process - 2001

Count of Pending Orders Delayed for Facilities Reasons (Order Delay - 2001)

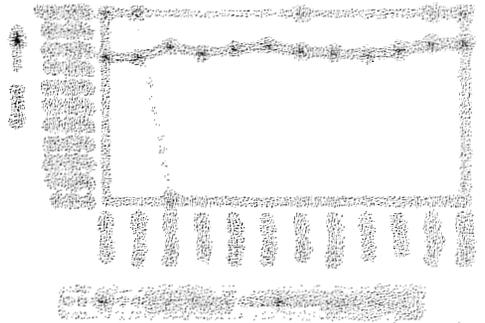
Date	Client Order Count
Oct-00	
Nov-00	
Dec-00	
Jan-01	
Feb-01	
Mar-01	
Apr-01	
May-01	
Jun-01	
Jul-01	
Aug-01	
Sep-01	



Checklist #12 - Network - Problem Solving - CLEC

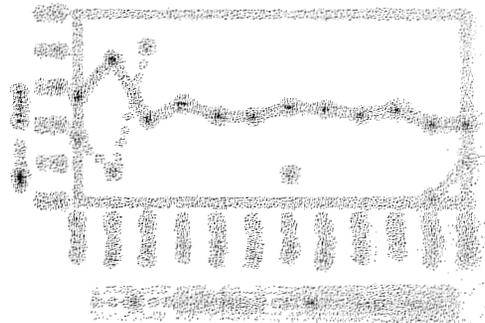
All Troubles Cleared within 2 Hours (Percent) (CLEC) - Network - CLEC

Date	CLEC Num	CLEC Desc	CLEC Res	Out Desc	Open Desc				
Oct-00	1		100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Nov-00	3		100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Dec-00	0		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Jan-01									
Feb-01									
Mar-01									
Apr-01	1		100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
May-01									
Jun-01									
Jul-01									
Aug-01	1		100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Sep-01	1		100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%



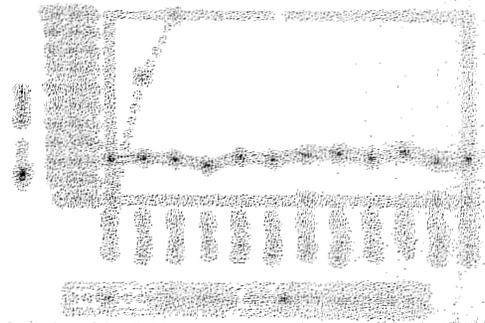
Mean Time to Resolution (Hours) (CLEC) - Network - CLEC

Date	CLEC Num	CLEC Desc	CLEC Res	Out Desc	Open Desc				
Oct-00	1.59		1.59		0.00%	0.00%	0.00%	0.00%	0.00%
Nov-00	2.58		0.50	1.14	0.00%	0.00%	0.00%	0.00%	0.00%
Dec-00	4.57		4.57		0.00%	0.00%	0.00%	0.00%	0.00%
Jan-01									
Feb-01									
Mar-01									
Apr-01	0.54		0.54		0.00%	0.00%	0.00%	0.00%	0.00%
May-01									
Jun-01									
Jul-01									
Aug-01	0.10		0.10		0.00%	0.00%	0.00%	0.00%	0.00%
Sep-01	1.20		1.20		0.00%	0.00%	0.00%	0.00%	0.00%



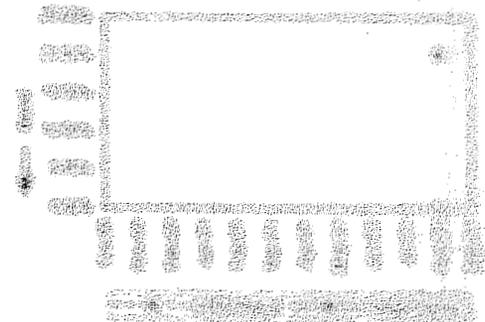
Repeat Closed Network (Percent) (CLEC) - Network - CLEC

Date	CLEC Num	CLEC Desc	CLEC Res	Out Desc	Open Desc				
Oct-00	0		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Nov-00	2		66.67%	33.33%	0.00%	0.00%	0.00%	0.00%	0.00%
Dec-00	1		100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Jan-01									
Feb-01									
Mar-01									
Apr-01	0		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
May-01									
Jun-01									
Jul-01									
Aug-01	0		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Sep-01	0		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

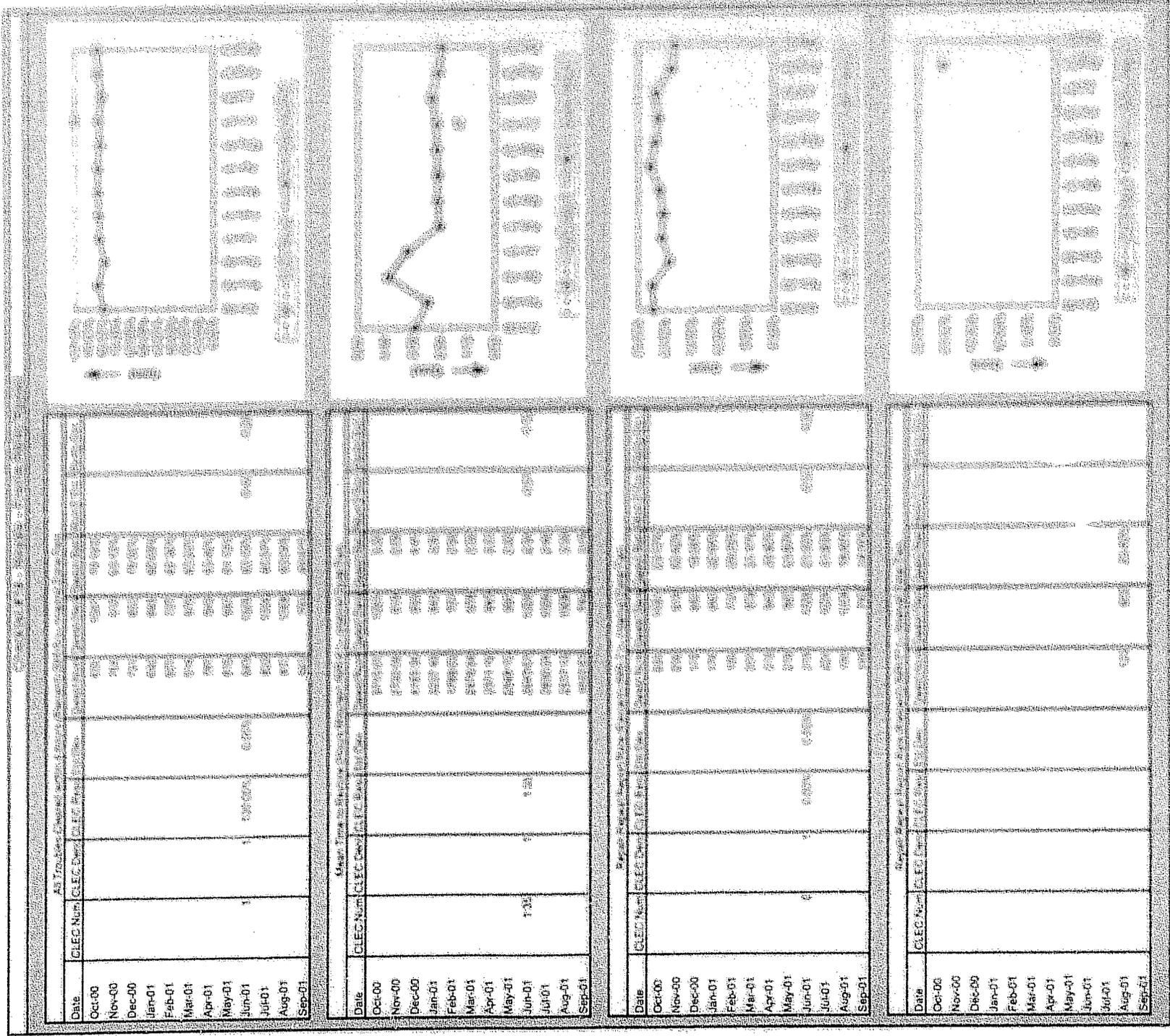


Repeat Closed Percent (Percent) (CLEC) - Network - CLEC

Date	CLEC Num	CLEC Desc	CLEC Res	Out Desc	Open Desc				
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	0		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Sep-01									



Qwest Performance Results (ROC 271 P.0 4 0)



All Trunks

Date	CLEC Num	CLEC Desc	Trunk	Trunk Desc
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				

All Trunks

Date	CLEC Num	CLEC Desc	Trunk	Trunk Desc
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				

All Trunks

Date	CLEC Num	CLEC Desc	Trunk	Trunk Desc
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				

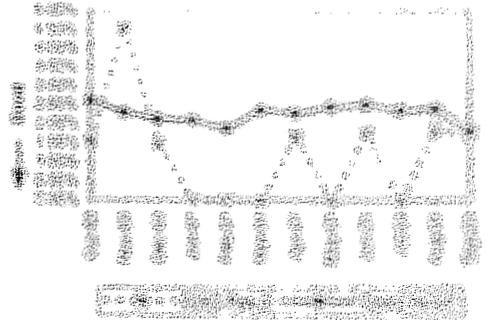
All Trunks

Date	CLEC Num	CLEC Desc	Trunk	Trunk Desc
Oct-00				
Nov-00				
Dec-00				
Jan-01				
Feb-01				
Mar-01				
Apr-01				
May-01				
Jun-01				
Jul-01				
Aug-01				
Sep-01				

Checklist #14 - Retail - Frame Relay Access

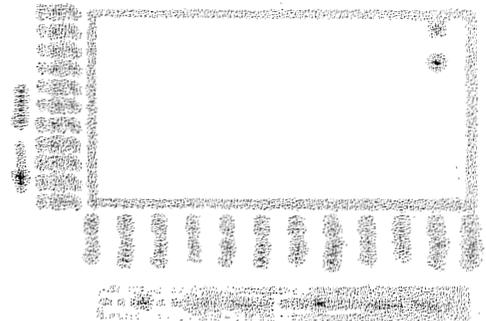
Trouble Rate (Percent) (MR-E) - Interval Data One year Ago

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest P. Res	Qwest P. Den
Oct-00	1	64	1.56%	12.40%	2317	66301	2.83%	0.00%	0.00%
Nov-00	3	66	4.55%	28.25%	2042	66300	2.86%	0.00%	0.00%
Dec-00	1	67	1.49%	12.13%	1902	66400	2.57%	0.00%	0.00%
Jan-01	0	66	0.00%	0.00%	1887	66300	2.10%	0.00%	0.00%
Feb-01	0	62	0.00%	0.00%	1669	66317	1.87%	0.00%	0.00%
Mar-01	0	61	0.00%	0.00%	2146	66309	2.37%	0.00%	0.00%
Apr-01	1	60	1.67%	12.80%	2040	66300	2.27%	0.00%	0.00%
May-01	0	56	0.00%	0.00%	2150	66313	2.48%	0.00%	0.00%
Jun-01	1	57	1.75%	13.13%	2200	66300	2.48%	0.00%	0.00%
Jul-01	0	56	0.00%	0.00%	2117	66300	2.34%	0.00%	0.00%
Aug-01	1	54	1.85%	13.48%	2170	66340	2.44%	0.00%	0.00%
Sep-01	1	57	1.75%	13.13%	1649	66400	1.82%	0.00%	0.00%



Trouble Rate (Percent) (MR-E) - Interval Data One year Ago

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest P. Res	Qwest P. Den
Oct-00									
Nov-00									
Dec-00									
Jan-01									
Feb-01									
Mar-01									
Apr-01									
May-01									
Jun-01									
Jul-01									
Aug-01	1	54	1.85%	13.48%	1900	66400	1.49%	0.00%	0.00%
Sep-01									



Customer and Non-Qwest Related Trouble Reports (Percent) (MR-E) - Interval Data One year Ago

Date	CLEC Num	CLEC Dend	CLEC Resu	Std Dev	Qwest Num	Qwest Den	Qwest Resu	Qwest P. Res	Qwest P. Den
Oct-00	0	1	0.00%	0.00%	559	2470	23.07%	0.00%	0.00%
Nov-00	0	3	0.00%	0.00%	519	2160	23.61%	0.00%	0.00%
Dec-00	3	4	75.00%	43.30%	536	2430	21.80%	0.00%	0.00%
Jan-01					490	2347	19.60%	0.00%	0.00%
Feb-01					440	2100	20.47%	0.00%	0.00%
Mar-01					504	2644	19.06%	0.00%	0.00%
Apr-01	0	1	0.00%	0.00%	549	2469	21.86%	0.00%	0.00%
May-01					524	2710	19.37%	0.00%	0.00%
Jun-01	0	1	0.00%	0.00%	554	2804	20.10%	0.00%	0.00%
Jul-01					592	2770	21.37%	0.00%	0.00%
Aug-01	0	1	0.00%	0.00%	576	2700	21.33%	0.00%	0.00%
Sep-01	0	1	0.00%	0.00%	544	2560	21.25%	0.00%	0.00%

