

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JUNE 1, 2012**

Company: TrioTel Communications, Inc.

Address: 330 S. Nebraska St.

PO Box 630

Salem, SD 57058

Telephone number: (605) 425-2238

Company contact: Bryan K. Roth

Study Area Code: 391669 and 391682

Lifeline/Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.* (See attached advertisement(s).)
- Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)
- Company's Lifeline/Link Up information in directory.
- Company's Lifeline/Link Up information available on Company website.
(www.companywebsiteaddress.com) *www.tricotel.net*
- Company's information posted on USAC website.

Other (describe): _____

*Required

General Lifeline/Link-Up Advertisements

TrioTel Communications, Inc.

TrioTel Communications, Inc. provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

Alexandria Residence Service	\$14.00/Month
Alexandria Business Service	\$17.00/Month
Canova Residence Service	\$14.00/Month
Canova Business Service	\$16.00/Month
Center Residence Service	\$14.00/Month
Center Business Service	\$16.00/Month
Clayton Residence Service	\$12.25/Month
Clayton Business Service	\$16.20/Month
Emery Residence Service	\$12.25/Month
Emery Business Service	\$16.20/Month
Salem Residence Service	\$14.20/Month
Salem Business Service	\$28.00/Month
Spencer Residence Service	\$14.00/Month
Spencer Business Service	\$16.00/Month
Winfred Residence Service	\$14.00/Month
Winfred Business Service	\$16.00/Month

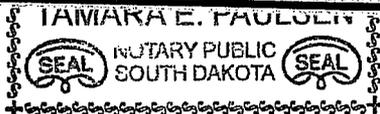
Local residence and business service includes:

- Voice grade access to the public telephone network
- Single-party flat-rated local service free of per minute charges
- Dual tone multi-frequency signaling (touch-tone) service
- Access to directory assistance service
- Access to other operator services
- Access to 911 emergency services
- Access to interexchange (long distance) services

Lifeline and Link Up telephone assistance programs are available for qualifying low-income subscribers. These programs provide for connection and monthly service discounts on telephone service. To qualify, a subscriber must participate in or receive assistance from one of the following programs:

- Medicaid
 - Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps)
 - Temporary Assistance for Needy Families (TANF)
 - National School Lunch (NSL) free lunch program
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance (FPHA)
 - Low-Income Home Energy Assistance Program (LIHEAP)
- or
- Household income at or below 135% of the Federal Poverty Guidelines

The basic services described above are offered to all consumers in TrioTel Communications, Inc. service area. If you have any questions regarding telecommunications services, please contact TrioTel Communications, Inc. at 605-425-2238 or 611.



David of Publication

AFFIDAVIT OF PUBLICATION

(SOUTH DAKOTA)

)SS

(McCook)

I, _____, of said County and State, being first duly sworn on _____, do hereby certify that THE SALEM SPECIAL is a weekly newspaper of general circulation printed and published in Salem, McCook County and State of South Dakota, and has been such newspaper during the times hereinafter mentioned; that the said newspaper is a legal newspaper, that its circulation of more than 200 copies weekly, that it has been published within said County of McCook for more than fifty-two weeks prior to the publication of the notice hereinafter mentioned as been printed during said period and at the present time, in office maintained at said place of publication; and that I, _____, signed, am publisher or employee of said newspaper, in charge of the advertising department thereof, and have personal knowledge of the facts in this affidavit;

Advertisement headed:

Lifeline Notice

Copy of which is hereto attached, was printed and published in _____ per for . . . 1 . . weeks; that said notice was published in the said paper on the dates as follows, to wit:

Publication being made on

May 12, 20 *11*

Publication on, 20

Publication on, 20

Publication on, 20

Publication on, 20

Publication on, 20

Publication on, 20

_____ being the full amount of the fees for publication of the notice, insures solely to the benefit of the publisher of the said notice; that no agreement or understanding for a division thereof has been made with any person, and that no part thereof has been paid to any person whatsoever.

_____ and sworn to before me this *6th* day of *June*, 20 *11*

Notary Public, *McCook* County

My commission expires *08-09-14*

TrioTel Communications, Inc.

TrioTel Communications, Inc. provides basic and enhanced tele-communications services within its service area. Basic services are offered at the following rates:

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Spencer Business Service	\$16.00/Month
Winfred Residence Service	\$14.00/Month
Winfred Business Service	\$16.00/Month

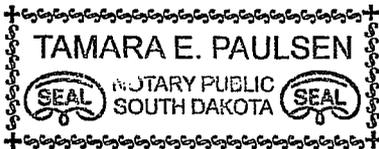
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- Access to 911 emergency services
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- Medicaid
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- Low-Income Home Energy Assistance Program (LIHEAP)
- or
- Household income at or below 135% of the Federal Poverty Guidelines

The basic services described above are offered to all consumers in TrioTel Communications, Inc. service area. If you have any questions regarding telecommunications services, please contact TrioTel Communications, Inc. at 605-425-2238 or 611.



Printer's Affidavit of Publication

AFFIDAVIT OF PUBLICATION

STATE OF SOUTH DAKOTA)

)SS

COUNTY OF McCOOK)

TROY SCHWANS, of said County and State, being first duly sworn on his oath, says ~~THE SALEM SPECIAL~~ ^{COULDFIELD} is a weekly newspaper of general circulation, printed and published in Salem, McCook County and State of South Dakota, and has been such newspaper during the times hereinafter mentioned; that the said newspaper is a legal newspaper, that it has a bonafide circulation of more than 200 copies weekly, that it has been published within said County of McCook for more than fifty-two successive weeks prior to the publication of the notice hereinafter mentioned and has been printed during said period and at the present time, in whole in an office maintained at said place of publication; and that I, the undersigned, am publisher or employee of said newspaper, in charge of the advertising department thereof, and have personal knowledge of all facts in this affidavit;

that the advertisement headed.....

ETC Lifeline Notice

a printed copy of which is hereto attached, was printed and published in the newspaper for . . . weeks; that said notice was published in the issues of said paper on the dates as follows, to wit:

- The first publication being made on *May 17, 2011*
- the second publication on,20
- the third publication on,20
- the fourth publication on,20
- the fifth publication on,20
- the sixth publication on,20
- and the last publication on,20

that \$ *71.05* being the full amount of the fees for publication of the annexed notice, insures solely to the benefit of the publisher of the said newspaper; that no agreement or understanding for a division thereof has been made with any person; and that no part thereof has been agreed to be paid to any person whomsoever.

Troy Schwans

 Subscribed and sworn to before me this *6th*

day of *June*,20 *11*

Tamara E. Paulsen

 Notary Public, *McCook* County

My commission expires. *08-09-14*

PROOF OF PUBLICATION

STATE OF SOUTH DAKOTA)
County of Hanson) SS

I, Terry Janssen

certify that the attached printed Notice was taken

from the Emery Enterprise

printed and published in Emery

County of Hanson and

state of South Dakota. The notice was published

in the newspaper on the following two dates:

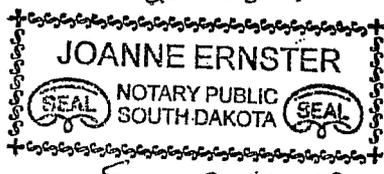
5-26-11

Cost of Printing 41.28

[Signature]
(Signature)

Publisher
(Title)

5-27-11 Joanne Ernster
(Date Signed)



Exp 8-16-12

TrioTel Communications, Inc

TrioTel Communications, Inc. provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

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Local residence and business service includes:

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- Low-Income Home Energy Assistance Program (LIHEAP)

or Household income at or below 135% of the Federal Poverty Guidelines

The basic services described above are offered to all consumers in TrioTel Communications, Inc. service area. If you have any questions regarding telecommunications services, please contact TrioTel Communications, Inc. at 605-425-2238 or 611.

PROOF OF PUBLICATION

STATE OF SOUTH DAKOTA)
) SS
County of Hanson)

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printed and published in Alexandria

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state of South Dakota. The notice was published

in the newspaper on the following two dates:

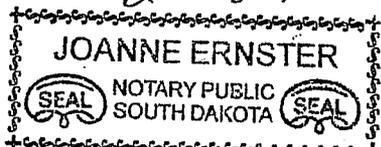
5-26-11

Cost of Printing 41.28

Terry Janssen
(Signature)

Publisher
(Title)

5-27-11 Joanne Ernster
(Date Signed)



Exp 8-16-12

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Printer's Affidavit of Publication

AFFIDAVIT OF PUBLICATION

STATE OF SOUTH DAKOTA)

)SS

COUNTY OF McCOOK)

TROY SCHWANS of said County and State, being first duly sworn on his oath, says THE SALEM SPECIAL is a weekly newspaper of general circulation, printed and published in Salem, McCook County and State of South Dakota, and has been such newspaper during the times hereinafter mentioned; that the said newspaper is a legal newspaper, that it has a bonafide circulation of more than 200 copies weekly, that it has been published within said County of McCook for more than fifty-two successive weeks prior to the publication of the notice hereinafter mentioned and has been printed during said period and at the present time, in whole in an office maintained at said place of publication; and that I, the undersigned, am publisher or employee of said newspaper, in charge of the advertising department thereof, and have personal knowledge of all facts in this affidavit;

that the advertisement headed.....

Lifeline Ad

a printed copy of which is hereto attached, was printed and published in the newspaper for . . . weeks; that said notice was published in the issues of said paper on the dates as follows, to wit:

The first publication being made on

November 3 ..20 *11* ..

the second publication on.....,20 ..

the third publication on.....,20 ..

the fourth publication on.....,20 ..

the fifth publication on.....,20 ..

the sixth publication on.....,20 ..

and the last publication on.....,20 ..

that \$ *28.95* . . . being the full amount of the fees for publication of the annexed notice, insures solely to the benefit of the publisher of the said newspaper; that no agreement or understanding for a division thereof has been made with any person; and that no part thereof has been agreed to be paid to any person whomsoever.

Subscribed and sworn to before me this... *5th* ..

day of... *January* ..20 *12* ..

Laurie A. Schwans

Notary Public,..... *McCook* .. County

My commission expires.....

TriTel Communications, Inc.

Lifeline and Link Up telephone assistance programs are available for qualifying low-income subscribers. These programs provide for connection and monthly service discounts on telephone service. To qualify, a subscriber must participate in or receive assistance from one of the following programs:

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- Household income at or below 135% of Federal Poverty Guidelines.

For further details, please contact TriTel Communications, Inc. at 605-425-2238 or 611.



Printer's Affidavit of Publication

AFFIDAVIT OF PUBLICATION

STATE OF SOUTH DAKOTA)

)SS

COUNTY OF McCOOK)

TROY SCHWANS of said County and State, being first duly sworn on his oath, says ~~THE SALEM SPECIAL~~ ^{Country Trader} is a weekly newspaper of general circulation, printed and published in Salem, McCook County and State of South Dakota, and has been such newspaper during the times hereinafter mentioned; that the said newspaper is a legal newspaper, that it has a bonafide circulation of more than 200 copies weekly, that it has been published within said County of McCook for more than fifty-two successive weeks prior to the publication of the notice hereinafter mentioned and has been printed during said period and at the present time, in whole in an office maintained at said place of publication; and that I, the undersigned, am publisher or employee of said newspaper, in charge of the advertising department thereof, and have personal knowledge of all facts in this affidavit;

that the advertisement headed
Lifeline Ad. in Country Trader.....

a printed copy of which is hereto attached, was printed and published in the newspaper for . . . weeks; that said notice was published in the issues of said paper on the dates as follows, to wit:

The first publication being made on *November 8, 2011*
the second publication on20
the third publication on20
the fourth publication on20
the fifth publication on20
the sixth publication on20
and the last publication on20

that \$ *29.40* being the full amount of the fees for publication of the annexed notice, insures solely to the benefit of the publisher of the said newspaper; that no agreement or understanding for a division thereof has been made with any person and that no part thereof has been agreed to be paid to any person whomsoever.

.....
Subscribed and sworn to before me this... *5th*

day of... *January*20 *12*
Laurie A. Schwans
Notary Public,..... *McCook* County

My commission expires.....

TroiTel Communications, Inc.

Lifeline and Link Up telephone assistance programs are available for qualifying low-income subscribers. These programs provide for connection and monthly service discounts on telephone service. To qualify, a subscriber must participate in or receive assistance from one of the following programs:

- Medical
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- National School Lunch (NSL) free lunch program
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Low-Income Home Energy Assistance Program (LHEAP)
- Household Income at or below 135% of Federal Poverty Guidelines

For further details, please contact TroiTel Communications, Inc. at 605-425-2238 or 611.



PROOF OF PUBLICATION

STATE OF SOUTH DAKOTA)
County of Hanson) SS

I, Terry Janssen

certify that the attached printed Notice was taken

from the Alexandria Herald

printed and published in Alexandria

County of Hanson and

state of South Dakota. The notice was published

in the newspaper on the following two dates:

12-22-11

Cost of Printing 16.34

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Lifeline and Link Up telephone assistance programs are available for qualifying low-income subscribers. These programs provide for connection and monthly service discounts on telephone service. To qualify, a subscriber must participate in or receive assistance from one of the following programs:

Medicaid Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps)

Temporary Assistance for Needy Families (TANF)

National School Lunch (NSL) free lunch program

Supplemental Security Income (SSI)

Federal Public Housing Assistance (FPHA)

Low-Income Home Energy Assistance Program (LIHEAP)

or

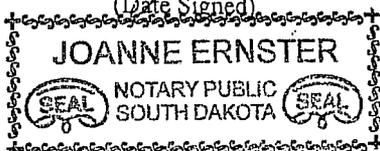
Household income at or below 135% of Federal Poverty Guidelines

For further details, please contact TrioTel Communications, Inc. at 605-425-2238 or 611.

[Signature]
(Signature)

Managing Editor
(Title)

12-29-11 Joanne Ernster
(Date Signed)



Exp 8-16-12

PROOF OF PUBLICATION

STATE OF SOUTH DAKOTA)
County of Hanson) SS

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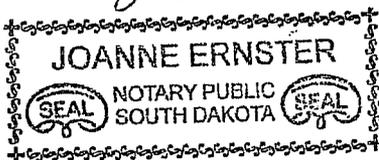
12-22-11

Cost of Printing 16.34

Terry Janssen
(Signature)

Managing Editor
(Title)

12-29-11 Joanne Ernster
(Date Signed)



Exp 8-16-12

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ltc 12-22

**LETTER/BILL STUFFER INFORMING
EXISTING AND NEW CUSTOMERS OF
AVAILABILITY OF LIFELINE/LINK-UP**



330 S. Nebraska · PO Box 630 · Salem, SD 57058-0630
Telephone: (605) 425-2238 · Fax: (605) 425-2712
www.triotel.net

**Notice to TrioTel Communications, Inc. Customers
March 28, 2011**

Lifeline, Link Up, and Toll Blocking support is available from TrioTel Communications, Inc. These programs provide discounts to eligible low-income consumers to help them establish and maintain telephone service.

Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$8.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline.

Link Up reduces the cost of initiating new telephone service by providing a 50% discount off of the one-time costs associated with initiating telephone service, up to a maximum of \$30.00. Eligible consumers may also qualify for a deferred payment schedule for remaining costs up to \$200.

Toll Blocking allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Consumers are eligible if they participate in one of the following programs:

- Low-Income Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (FPHA) or Section 8
- Medicaid (NOT MEDICARE)
- Supplemental Nutrition Assistance Program (SNAP), f/k/a Food Stamps
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program's free lunch program

In addition, consumers are eligible if their household income is at or below 135% of the federal poverty guidelines. Consumers who qualify based on household income must provide supporting documentation.

To apply for this low-income assistance, please contact TrioTel Communications at 605-425-2238, email heatherk@triotel.net, or stop by our office at 330 S. Nebraska St. in Salem, SD.

The Trio Quiz



Skip into the Spring Trio Quiz! Fill in the blanks of the questions below. Mail this in with your next payment or email your quiz to customerservice@triotel.net. Please include your name and telephone number to be entered into a drawing for \$10 off your next bill!

Congrats to our October Winner Stacy Klein, Winifred

Answers to the October Trio Quiz:	
cl ud	Partly cloudy
scitit.	Settle down
camping night	Camping overnight

E K A M
yaplayrd

easy
iiiiiiiiiiiiii

Name: _____
Telephone Number: _____

Assistance Available for Telephone Service

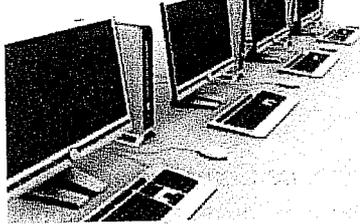
The Link-up program provides a discount on connection charges when installing new telephone service. The Lifeline program provides a monthly discount on your telephone bill. If you receive assistance from one of the following programs, you can qualify for Link-up and/or Lifeline Assistance for your telephone service.

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP - formerly Food Stamps)
- Supplemental Security Income
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program
- Income below 135% of Federal Poverty Guidelines
- Temporary Assistance to Needy Families
- National Free School Lunch Program



For further details, contact TrioTel Communications, Inc. at (605) 425-2238 or 611.

Lifeline Link-up Information on Company Website



Additional Services

Quick Links

Check here for the questions database and a list of guides!

- [FAQ's survey](#)
- [Guides](#)

Surveillance and Monitoring Systems

TrioTel Communications, Inc. offers residential and business customers up-to-date surveillance and monitoring systems and equipment. Please visit our [surveillance and monitoring systems page](#) for more information.

Wire Maintenance

Don't get stuck paying for a trouble service charge!
Sign up for wire maintenance and NEVER get tagged for those extra charges again!

Basic Wire Maintenance

Covers diagnosis, maintenance, and repair on all inside telephone wiring/jacks in your home.....\$2.25

Extended Wire Maintenance

Includes Basic PLUS inside Internet and Cable TV wires.....\$2.75

Automatic Bill Pay

Don't have a late payment again! Sign up for our automatic bill pay to have the funds electronically taken out of your account!

Automatic Bill Pay..... FREE!

Extras

Additional Television Remote.....\$24.95

Additional E-Mail Address.....\$2.00

Lifeline/Link-Up

The Link-Up program provides a discount on connection charges when installing new telephone services. The Lifeline program provides a monthly discount on your local services telephone bill.

If you receive assistance from one of the following programs, you can qualify for the Link-Up and/or Lifeline Assistance for your telephone services:

- Medicaid
- Food Stamps
- Supplemental Security Income
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program
- Income below 135% of Federal Poverty Guidelines
- Temporary Assistance to Needy Families
- National Free School Lunch Program

For further details contact (605) 425-2238 or 611