



Sprint - Executive & Regulatory Services  
TXFTWD0101  
P. O. Box 8077  
London, KY 40742

October 24, 2014

**RECEIVED**  
**NOV 03 2014**  
**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION**

South Dakota Public Utilities Commission  
Capitol Building, 1st floor  
Pierre, SD 57501-5070

Dear Regulatory Agency:

Effective November 3rd, Sprint Executive & Regulatory Services department will be moving to a new building. Please note that the contact information that your office has used to refer customer complaints to our office remains the same other than our address. To recap, please direct customer complaints regarding Sprint Wireless, Sprint Long Distance, Boost Mobile, Virgin Mobile USA, and Assurance Wireless to our attention using any of the following methods:

- E-mail – [executive.offices@sprint.com](mailto:executive.offices@sprint.com)
- Phone toll-free – 1-855-848-3280
- Fax – 1-866-347-8988
- Written correspondence –  
Sprint Executive & Regulatory Services  
1300 East Rochelle Boulevard  
Irving, TX 75062

Our office is also aware that there are some Commission Offices that prefer to address customer complaints directly with Sprint state regulatory personnel. Please be assured that whatever manner you choose to contact us with our customers' concerns, we will do everything we can to address those concerns as quickly and completely as possible.

If you have any questions or would like to speak with me directly, you can contact me at (817) 215-3020. I am available Monday through Friday between 7 am and 4 pm, Central Time.

Sprint Executive & Regulatory Services is committed to cooperating with your office to resolve our customer complaints and inquiries.

Sincerely,

Lincoln Korfanty  
Executive Services Supervisor