

Review Of The Joint Filing
Teleport Communications America, LLC
Request for Information
Case No. TC14-011

- 1-1) In Section 2, page 35, how will customers be able to dispute dedicated access bills since this section is being deleted if any disputes arise?

Response: Section 2.4.2(D)(a), establishing a dispute process for dedicated access service, is being deleted as a clean-up measure. The original South Dakota tariff for Teleport Communications America, LLC, which became effective November 1, 2013, did not include a dedicated access service offering, so there is no need to have a dispute process for a service that is not offered in the state.

- 1-2) Since 911/E911 service is not available to Public Switched Telephone Network Interconnect Service customers under section 6, does the company feel including “Interconnect” in the title is misleading? The FCC requires interconnected VoIP providers to provide 911/E911 Service.

Response: Use of the term “interconnect” is not misleading because PSTN-IS is a service that enables customers, who are VoIP providers, to connect their IP-based facilities and trunking facilities to the Public Switched Telephone Network (“PSTN”), in order to support their end users. In addition, with regard to the provision of 911/E911 service, please refer to the response to RFI 1.3.

- 1-3) How can customers obtain 911/E911 service if they sign up for the PSTN-IS?

Response: The customers for PSTN-IS are VoIP providers, as set forth in Section 6.1 of the tariff, not retail businesses or consumers. It would be the responsibility of the VoIP provider customer for PSTN-IS to provide 911/E911 service to its end users.