

EXHIBIT B

Letter to Customers

Phone Discounts for Low-Income Users

As a South Dakota consumer, you may qualify for one of the two programs that provide assistance with paying your telephone bill. Data shows that many South Dakota consumers are not aware of their eligibility for these programs.

Lifeline:

This is a federally funded program that will provide a credit of up to \$17.70 each month on your phone bill. To be eligible, you must be enrolled in one of the following programs:

- Medicaid (example, Title XIX/Medical State Supplemental Assistance)
- Supplemental Security Income (SSI)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (formerly known as Food Stamps)
- Temporary Assistance to Needy Families (TANF)
- National School Lunch Free Lunch Program
- Bureau of Indian Affairs General Assistance
- Tribally-Administered Temporary Assistance for Needy Families (TTANF)
- Head Start (if income eligibility criteria are met)
- Tribal National School Lunch Program
- **Or**, if your household income is no more than 135 percent of the federal poverty income guidelines (see table below). You must provide documentation of your income when applying under this option.

If you are not on the above programs, but your income is at or below 135% of the Federal Poverty Guidelines, you may also apply for and receive the discount. You will need to attach proof of your income to your application.

Link -Up:

This national program will pay up to 50% of your local telephone service connection and installation charges, up to a maximum of \$30.

Eligibility requirements are the same as for Lifeline list above.

Telephone Equipment Distribution (TED) Provides equipment for those who have hearing loss, speech, and/or mobility impairments that limit their use of a standard telephone

Persons in Family Unit	48 Contiguous State and D.C.
1	\$15,890
2	\$21,506
3	\$27,122
4	\$32,738
5	\$38,354
6	\$43,970
7	\$49,586
8	\$55,202
For Each Additional Person add	\$5,616

Phone Discounts for Low-Income Users

As a South Dakota consumer, you may qualify for one of the three programs that provide assistance with paying your telephone bill. Data shows that many South Dakota consumers are not aware of their eligibility for these programs.

Lifeline:

This is a federally funded program that will provide a credit of up to \$9.25 each month on your phone bill. To be eligible, you must be enrolled in one of the following programs:

- Medicaid (example, Title XIX/Medical State Supplemental Assistance)
- Supplemental Nutrition Assistance Program (formerly known as Food Stamps)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families (TANF)
- National School Lunch Free Lunch Program
- Or, if your household income is no more than 135 percent of the federal poverty income guidelines (see table below). You must provide documentation of your income when applying under this option.

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Important Information

- If you qualify based on participation in a federal aid program, the phone must be in the name of the person who receives those benefits in order to be part of Lifeline. If you qualify based on the National School Lunch Free Lunch Program, the phone can be in the name of an adult.
- Lifeline is available on only one line per household.
- Lifeline discounts cannot be applied to past due telephone bills.
- Once you are on Lifeline, you will be periodically asked to verify that you remain eligible. If you do not respond, the phone company is required to stop the discounts.
- It can take up to two months for the discounts to show up on your bill as a credit. You must pay the bill until that time.
- You must notify the telephone company when you no longer qualify for the program.

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Lifeline:

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- Supplemental Security Income (SSI)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Supplemental Nutrition Assistance Program (formerly known as Food Stamps)
- Temporary Assistance to Needy Families (TANF)
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Persons in Family Unit 48 Contiguous State and D.C.

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