

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY LUANE SOUR, SIOUX FALLS, SOUTH)	COMPLAINT AND CLOSING
DAKOTA, AGAINST NORTHERN STATES)	DOCKET
POWER COMPANY REGARDING HER)	
ACCOUNT)	EL97-005

On March 10, 1997, the Public Utilities Commission (Commission) received an affidavit and complaint from Luane Sour, Sioux Falls, South Dakota, against Northern States Power Company (NSP) concerning possible disconnection, an alleged refusal by NSP to remove a person's name from an account, and a refusal to provide service to Ms. Sour. Ms. Sour asked that the Commission order NSP to provide the requested service; that NSP not require a deposit from Ms. Sour; and to provide any other just or proper relief as determined by the Commission. On March 24, 1997, at a duly noticed ad hoc Commission meeting, the Commission considered this complaint along with presentations by Veda Boxwell, paralegal for Ms. Sour and Jim Wilcox, a representative of NSP. The matter was deferred at that time.

Pursuant to SDCL 49-34A-4 and ARSD 20:10:01:08.01, 20:10:01:09, 20:10:01:10, and 20:10:01:11.01, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint and serve it upon NSP. On May 13, 1997, the Commission again considered the complaint. The Commission voted to find probable cause and ordered the executive director to establish a procedural schedule to hear this matter. The Commission has jurisdiction over this matter pursuant to SDCL 49-34A-2, 49-34A-4, and ARSD 20:10:01:08.01 and 20:10:01:09.

On July 15, 1997, at its regularly scheduled meeting, NSP reported that the parties had resolved all the issues complained of by Ms. Sour. NSP requested dismissal and closure of the docket. Commission Staff recommended that the Commission dismiss the complaint and close the docket. The Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint be dismissed and that docket EL97-005 be closed.

Dated at Pierre, South Dakota, this 29th day of July, 1997.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u><i>Alvin Kalbs</i></u>
Date: <u>7/29/97</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner