

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY BRAD R. BANKS, RAPID CITY, SOUTH)	COMPLAINT AND CLOSING
DAKOTA, AGAINST MONTANA-DAKOTA)	<u>DOCKET</u>
UTILITIES CO. REGARDING INSTALLATION)	
FEES)	NG96-009

On April 17, 1996, the Public Utilities Commission (Commission) received a complaint from Brad R. Banks, (Complainant), Rapid City, South Dakota, against Montana-Dakota Utilities Co. (MDU). Complainant alleged that MDU engaged in improper billing practices with regard to installation charges and monthly service charges. Complainant requested the Commission to order MDU to account for Complainant's February payment, send Complainant a service bill for the month of March and to provide a reasonable payment period, and to adjust the installation bill to reflect a fair amount.

On April 23, 1996, at its regularly scheduled meeting, the Commission deferred this matter pending settlement negotiations. On May 14, 1996, the Commission considered this matter. The Commission has jurisdiction over this matter pursuant to SDCL 49-34A-2, 49-34A-4, and ARSD 20:10:01:07.01 and 20:10:01:08.01. As Mr. Banks and MDU had resolved all the issues complained of by Mr. Banks and he had requested dismissal and closure of the docket, Commission Staff recommended that the Commission dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint be dismissed and that docket NG96-009 be closed.

Dated at Pierre, South Dakota, this 29th day of May, 1996.

<p>CERTIFICATE OF SERVICE</p> <p>The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.</p> <p>By: <u>Alaine Kalbs</u></p> <p>Date: <u>5/29/96</u></p> <p align="center">(OFFICIAL SEAL)</p>

BY ORDER OF THE COMMISSION:

Kenneth Stofferahn
KENNETH STOFFERAHN, Chairman

James A. Burg
JAMES A. BURG, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner